Chlora Lindley-Myers was appointed Director of the Missouri Department of Commerce and Insurance on March 6, 2017. She leads the department that protects consumers and ensures a strong and stable insurance market through the regulation of professionals and businesses that affect Missourians’ lives daily.

Lindley-Myers has served in several senior positions in the legislative, judicial and executive branches of government. She also has been a leader in regulatory and insurance industries, as well as within the NAIC. At the Tennessee Department of Commerce and Insurance, Lindley-Myers oversaw the Insurance, Securities, Tennessee Law Enforcement Academy and TennCare Oversight divisions, as well as the human resources and legislative functions.

She served, in Kansas City, as the director of the Consumer Protection and Antifraud Division of the NAIC, and as chief compliance officer of examinations for the Kentucky DOI, where she was responsible for the administration and oversight of market conduct examinations.

Lindley-Myers also served as the Property and Casualty (P/C) section chief for the Missouri DOI, where she was responsible for regulating all of the P/C insurance forms, rates, filings and policies issued in the state. She holds a bachelor’s degree from Mount Holyoke College in Massachusetts and a law degree from the University of Connecticut. Lindley-Myers is licensed to practice law in various states, including Missouri. She has received national recognition for her work. As the deputy commissioner of Tennessee’s Department of Commerce and Insurance, she was awarded the Robert Dineen Award for Outstanding Service and Contribution to the State Regulation of Insurance.
MISSOURI

Director, Insurance Market Regulation.................................................................(573) 751-2430
John Rehagen

Director, Insurance Company Regulation.............................................................(573) 526-4877
Shannon Schmoeger

Chief Financial Examiner, Insurance Company Regulation......................................(573) 526-4877
Stewart Freilich

Chief Market Conduct Examiner, Insurance Market Regulation..............................(573) 751-2430
Carrie Couch

Director, Consumer Affairs......................................................................................(573) 751-1922
Grady Martin

Director, Administration...........................................................................................(573) 751-7223
Rich Lamb

Director, Legislative Affairs......................................................................................(573) 526-3587
Susan Cardwell

Budget Officer............................................................................................................(573) 526-2938
Lori Croy

Director, Communications.........................................................................................(573) 751-2562

CONTACT PERSONS

Agent/Producer Licensing
Brenda Otto
Manager, Licensing.............................................................brenda.otto@insurance.mo.gov
(573) 751-9292

Annual Statement
Debbie Doggett
Chief Financial Analyst.............................................................debbie.doggett@insurance.mo.gov
(573) 526-2944

Captive Insurance
John Talley
Manager, Captive Program.............................................................john.talley@insurance.mo.gov
(573) 522-9932

Company Licensing and Fees
Cindy Monroe
Admissions Specialist.............................................................cynthia.monroe@insurance.mo.gov
(573) 751-4362

Deposits
Toni Charlton
Financial Analyst.............................................................toni.charlton@insurance.mo.gov
(573) 526-4618

Examinations-Agent Investigations
MISSOURI

Marjorie Thompson ......................................................... (573) 751-1922 Marjorie.Thompson@insurance.mo.gov
Chief Investigator ..............................................................

Examinations-Financial
Shannon Schmoeger ......................................................... (573) 526-4877 Shannon.Schmoeger@insurance.mo.gov
Chief Financial Examiner ....................................................

Examinations-Market Conduct
Stewart Freilich ............................................................... (573) 751-2430 Stewart.Freilich@insurance.mo.gov
Chief Market Conduct Examiner ...........................................

Guaranty Funds

Life and Health ........................................................................ (573) 634-8455

Property and Casualty ............................................................... (573) 634-8455

Health, Life and Disabilities Complaints
Jessica Schrimpf ................................................................. (573) 751-2640 Jessica.schrimpf@insurance.mo.gov
Manager, Health, Life and Disability Complaints ......................

Information Systems
Preston Feeler ................................................................. (573) 751-7023 Preston.Feeler@dci.mo.gov
Information Management Officer ............................................

Policy and Form Filing-Life and Health
Camille Anderson-Weddle .................................................... (573) 522-3311 Camille.Anderson@insurance.mo.gov
Manager, Life and Health ......................................................

Policy and Form Filing-Property and Casualty
LeAnn Cox ................................................................. (573) 751-1947 LeAnn.Cox@insurance.mo.gov
Manager, Property and Casualty .............................................

Premium Tax
Noland Stuecken ............................................................... (573) 526-4986 Noland.stuecken@insurance.mo.gov
Tax Auditor ...........................................................................

Property and Casualty Complaints
Jeana Thomas ................................................................. (573) 751-2640 Jeana.thomas@insurance.mo.gov
Manager, Property and Casualty .............................................

Receivership
Shelley Forrest ............................................................... (573) 522-6115 Shelley.Forrest@insurance.mo.gov
Manager, Receivership ........................................................

Statistical Reporting
MISSOURI

Brent Kabler
Manager, Statistics Section
(573) 526-2945
brent.kabler@insurance.mo.gov

Surplus Lines
Lindsay Tougaw
Manager, Surplus Lines
(573) 526-1589
Lindsay.Tougaw@insurance.mo.gov