Chlora Lindley-Myers was appointed director of the Missouri Department of Insurance, Financial Institutions and Professional Registration on March 6, 2017 (the name of the department was changed to the Missouri Department of Commerce and Insurance on August 28, 2019). She was confirmed by the Missouri Senate on April 13, 2017. She leads the department that protects consumers and ensures a strong and stable insurance market through the regulation of professionals and businesses that impact Missourians’ lives daily. She has served in several senior positions in the legislative, judicial and executive branches of government. She has also served in leadership roles in the regulatory and insurance industries, as well as within the National Association of Insurance Commissioners (NAIC). In addition to Missouri, she has worked for both the Kentucky Department of Insurance and the Tennessee Department of Commerce and Insurance, and for the NAIC.

She holds an undergraduate degree from Mount Holyoke College in Massachusetts and a law degree from the University of Connecticut. Chlora is licensed to practice law in various states, including Missouri. She has received national recognition for her work. She has been awarded the Robert Dineen Award for Outstanding Service and Contribution to the State Regulation of Insurance and the Al Greer Award for exceptional dedication, knowledge and support of the field of insurance regulation by the Insurance Examiners Regulatory Society (IRES).

Director Lindley-Myers currently serves on the Executive (EX) Committee of the NAIC as Secretary/Treasurer. She also serves in these additional leadership roles with the NAIC: Secretary/Treasurer of the Government Relations Leadership Council (GRLC), Secretary/Treasurer of the Internal Admin (EX1) Subcommittee, Chair of the Audit Committee, Vice-Chair of the Market Information Systems (D) Task Force, Chair of the Reinsurance (E) Task Force, Co-Vice Chair of the Special Committee on Race & Insurance, and is a member of the International Insurance Relations (G) Committee and the NAIC/Consumer Liaison Committee.
MISSOURI

Director, Insurance Market Regulation...............................................................(573) 751-2430
John Rehagen
Director, Insurance Company Regulation...............................................................(573) 526-4877
Shannon Schmoeger
Chief Financial Examiner, Insurance Company Regulation..............................................(573) 526-4877
Stewart Freilich
Chief Market Conduct Examiner, Insurance Market Regulation........................................(573) 751-2430
Carrie Couch
Director, Consumer Affairs.......................................................................................(573) 751-1922
Grady Martin
Director, Administration..............................................................................................(573) 751-7223
Rich Lamb
Director, Legislative Affairs...........................................................................................(573) 526-3587
Susan Cardwell
Budget Officer...............................................................................................................(573) 526-2938
Lori Croy
Director, Communications..............................................................................................(573) 751-2562

CONTACT PERSONS
Agent/Producer Licensing
Brenda Otto
Manager, Licensing.......................................................................................................brenda.otto@insurance.mo.gov

Annual Statement
Debbie Doggett
Chief Financial Analyst..................................................................................................debbie.doggett@insurance.mo.gov

Captive Insurance
John Talley
Manager, Captive Program............................................................................................john.talley@insurance.mo.gov

Company Licensing and Fees
Cindy Monroe
Admissions Specialist....................................................................................................cynthia.monroe@insurance.mo.gov

Deposits
Toni Charlton
Financial Analyst............................................................................................................toni.charlton@insurance.mo.gov

Examinations-Agent Investigations
MISSOURI

Marjorie Thompson
Chief Investigator
(Marjorie.Thompson@insurance.mo.gov)

Examinations-Financial
Shannon Schmoeger
Chief Financial Examiner
(Shannon.Schmoeger@insurance.mo.gov)

Examinations-Market Conduct
Stewart Freilich
Chief Market Conduct Examiner
(Stewart.Freilich@insurance.mo.gov)

Guaranty Funds

Life and Health
(573) 634-8455

Property and Casualty
(573) 634-8455

Health, Life and Disabilities Complaints
Jessica Schrimpf
Manager, Health, Life and Disability Complaints
(jessica.schrimpf@insurance.mo.gov)

Information Systems
Preston Feeler
Information Management Officer
(Preston.Feeler@dci.mo.gov)

Policy and Form Filing-Life and Health
Camille Anderson-Weddle
Manager, Life and Health
(Camille.Anderson@insurance.mo.gov)

Policy and Form Filing-Property and Casualty
LeAnn Cox
Manager, Property and Casualty
(LeAnn.Cox@insurance.mo.gov)

Premium Tax
Noland Stuecken
Tax Auditor
(noland.stuecken@insurance.mo.gov)

Property and Casualty Complaints
Jeana Thomas
Manager, Property and Casualty
(jeana.thomas@insurance.mo.gov)

Receivership
Shelley Forrest
Manager, Receivership
(Shelley.Forrest@insurance.mo.gov)

Statistical Reporting
MISSOURI

Brent Kabler
Manager, Statistics Section
(573) 526-2945
brent.kabler@insurance.mo.gov

Surplus Lines
Lindsay Tougaw
Manager, Surplus Lines
(573) 526-1589
Lindsay.Tougaw@insurance.mo.gov