Chlora Lindley-Myers was appointed Director of the Missouri Department of Commerce and Insurance on March 6, 2017. She leads the department that protects consumers and ensures a strong and stable insurance market through the regulation of professionals and businesses that affect Missourians’ lives daily.

Lindley-Myers has served in several senior positions in the legislative, judicial and executive branches of government. She also has been a leader in regulatory and insurance industries, as well as within the NAIC. At the Tennessee Department of Commerce and Insurance, Lindley-Myers oversaw the Insurance, Securities, Tennessee Law Enforcement Academy and TennCare Oversight divisions, as well as the human resources and legislative functions.

She served, in Kansas City, as the director of the Consumer Protection and Antifraud Division of the NAIC, and as chief compliance officer of examinations for the Kentucky DOI, where she was responsible for the administration and oversight of market conduct examinations.

Lindley-Myers also served as the Property and Casualty (P/C) section chief for the Missouri DOI, where she was responsible for regulating all of the P/C insurance forms, rates, filings and policies issued in the state. She holds a bachelor’s degree from Mount Holyoke College in Massachusetts and a law degree from the University of Connecticut. Lindley-Myers is licensed to practice law in various states, including Missouri. She has received national recognition for her work. As the deputy commissioner of Tennessee’s Department of Commerce and Insurance, she was awarded the Robert Dineen Award for Outstanding Service and Contribution to the State Regulation of Insurance.
MISSOURI

Director, Insurance Market Regulation ........................................................................................................................................(573) 751-2430
John Rehagen
Director, Insurance Company Regulation ........................................................................................................................................(573) 526-4877
Shannon Schmoeger
Chief Financial Examiner, Insurance Company Regulation ........................................................................................................(573) 526-4877
Stewart Freilich
Chief Market Conduct Examiner, Insurance Market Regulation ..................................................................................................(573) 751-2430
Carrie Couch
Director, Consumer Affairs .................................................................................................................................................................(573) 751-1922
Grady Martin
Director, Administration .............................................................................................................................................................................(573) 751-7223
Rich Lamb
Director, Legislative Affairs ...........................................................................................................................................................................(573) 526-3587
Susan Cardwell
Budget Officer ..............................................................................................................................................................................................(573) 526-2938
Lori Croy
Director, Communications ............................................................................................................................................................................(573) 751-2562

CONTACT PERSONS

Agent/Producer Licensing
Brenda Otto
Manager, Licensing ................................................................................................................................................................................brenda.otto@insurance.mo.gov

Annual Statement
Debbie Doggett
Chief Financial Analyst ..............................................................................................................................................................................debbie.doggett@insurance.mo.gov

Captive Insurance
John Talley
Manager, Captive Program ...........................................................................................................................................................................john.talley@insurance.mo.gov

Company Licensing and Fees
Cindy Monroe
Admissions Specialist ..................................................................................................................................................................................cynthia.monroe@insurance.mo.gov

Deposits
Toni Charleton
Financial Analyst .......................................................................................................................................................................................toni.charlton@insurance.mo.gov

Examinations-Agent Investigations
MISSOURI

Marjorie Thompson
Chief Investigator
Marjorie.Thompson@insurance.mo.gov

(573) 751-1922

Shannon Schmoeger
Chief Financial Examiner
Shannon.Schmoeger@insurance.mo.gov

(573) 526-4877

Stewart Freilich
Chief Market Conduct Examiner
Stewart.Freilich@insurance.mo.gov

(573) 751-2430

Guaranty Funds

Life and Health
(573) 634-8455

Property and Casualty
(573) 634-8455

Health, Life and Disabilities Complaints

Jessica Schrimpf
Manager, Health, Life and Disability Complaints
jessica.schrimpf@insurance.mo.gov

(573) 751-2640

Information Systems

Preston Feeler
Information Management Officer
Preston.Feeler@dci.mo.gov

(573) 751-7023

Policy and Form Filing-Life and Health

Camille Anderson-Weddle
Manager, Life and Health
Camille.Anderson@insurance.mo.gov

(573) 522-3311

Policy and Form Filing-Property and Casualty

LeAnn Cox
Manager, Property and Casualty
LeAnn.Cox@insurance.mo.gov

(573) 751-1947

Premium Tax

Noland Stuecken
Tax Auditor
noland.stuecken@insurance.mo.gov

(573) 526-4986

Property and Casualty Complaints

Jeana Thomas
Manager, Property and Casualty
jeana.thomas@insurance.mo.gov

(573) 751-2640

Receivership

Shelley Forrest
Manager, Receivership
Shelley.Forrest@insurance.mo.gov

(573) 522-6115

Statistical Reporting

© 1991-2020 National Association of Insurance Commissioners
7/13/2020
MISSOURI

Brent Kabler
Manager, Statistics Section
(573) 526-2945
brent.kabler@insurance.mo.gov

Surplus Lines
Lindsay Tougaw
Manager, Surplus Lines
(573) 526-1589
Lindsay.Tougaw@insurance.mo.gov