Chlora Lindley-Myers was appointed director of the Missouri Department of Commerce and Insurance. She was confirmed by the Missouri Senate on April 13, 2017. She leads the department that protects consumers and ensures a strong and stable insurance market through the regulation of professionals and businesses that impact Missourians’ lives daily.

She has served in several senior positions in the legislative, judicial and executive branches of government. She has also served in leadership roles in the regulatory and insurance industries, as well as within the National Association of Insurance Commissioners (NAIC). In addition to Missouri, she has worked for both the Kentucky Department of Insurance and the Tennessee Department of Commerce and Insurance, and for the NAIC.

She holds an undergraduate degree from Mount Holyoke College in Massachusetts and a law degree from the University of Connecticut. Chlora is licensed to practice law in various states, including Missouri. She has received national recognition for her work. As the Deputy Commissioner of Tennessee’s Department of Commerce and Insurance, she was awarded the Robert Dineen Award for Outstanding Service and Contribution to the State Regulation of Insurance. In August of 2020, she received the Al Greer Award for her exceptional dedication, knowledge and support of the field of insurance regulation by the Insurance Examiners Regulatory Society (IRES).

Director Lindley-Myers currently serves as Vice President of the NAIC. She continues to serve on the Executive (EX) Committee and the Government Relations Leadership Committee. Chlora currently also serves in additional leadership roles with the NAIC, Chair of the Reinsurance (E) Task Force, Vice-Chair of the Market Information Systems (D) Task Force, Vice Chair of the Consumer Participation Board of Trustees, Co-Vice Chair of the Special (EX) Committee on Race and Insurance, member of the Financial Condition (E) Committee, and member of the International Insurance Relations (G) Committee.

**MISSOURI**

Chlora Lindley-Myers

Director

Term of Office: At the Pleasure of the Governor
Appointed: March 6, 2017
Confirmation: April 13, 2017

**Mailing Address**
Missouri Department of Commerce and Insurance
P.O. Box 690
Jefferson City, MO 65102-0690

**Email Address**
news@dci.mo.gov

**Phone Numbers**
Main (573) 751-4126
Producer Licensing (573) 751-3518

**Fax Numbers**
Producer Licensing (573) 526-3416
Financial Examinations (573) 526-2092
Life and Health (573) 526-4839
Property and Casualty (573) 526-4839

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** https://dci.mo.gov

**Make Checks Payable to:** Department of Commerce and Insurance (for department fees) Director of Revenue (for premium taxes)

Chlora Lindley-Myers

                                 (573) 751-4126

Christie Kincannon

Deputy Director and General Counsel                                 (573) 751-4126
MISSOURI

Jo LeDuc
   Director, Insurance Market Regulation..............................................................(573) 751-2430

John Rehagen
   Director, Insurance Company Regulation......................................................................(573) 526-4877

Shannon Schmoeger
   Chief Financial Examiner, Insurance Company Regulation..............................................(573) 526-4877

Stewart Freilich
   Chief Market Conduct Examiner, Insurance Market Regulation.........................................(573) 751-2430

Carrie Couch
   Director, Consumer Affairs.........................................................................................(573) 751-1922

Grady Martin
   Director, Administration...............................................................................................(573) 751-7223

Rich Lamb
   Director, Legislative Affairs.........................................................................................(573) 526-3587

Susan Cardwell
   Budget Officer................................................................................................................(573) 526-2938

Lori Croy
   Director, Communications..............................................................................................(573) 751-2562

CONTACT PERSONS

Agent/Producer Licensing
Brenda Otto
   Manager, Licensing...................................................................................................(573) 751-9292
   Brenda.Otto@insurance.mo.gov

Annual Statement
Debbie Doggett
   Chief Financial Analyst...............................................................................................(573) 526-2944
   Debbie.Doggett@insurance.mo.gov

Captive Insurance
Sam Komo
   Manager, Captive Program..............................................................................................(573) 522-9932

Company Licensing and Fees
Kephen Merancis
   Admissions Specialist.....................................................................................................(573) 751-4362
   Kephen.Merancis@insurance.mo.gov

Deposits
Toni Charlton
   Financial Analyst.............................................................................................................(573) 526-4618
   Toni.Charlton@insurance.mo.gov

Examinations-Agent Investigations
MISSOURI

Marjorie Thompson                                           (573) 751-1922
Chief Investigator .......................................................... Marjorie.Thompson@insurance.mo.gov

Examinations-Financial
Shannon Schmoeger                                           (573) 526-4877
Chief Financial Examiner.................................................. Shannon.Schmoeger@insurance.mo.gov

Examinations-Market Conduct
Stewart Freilich                                             (573) 751-2430
Chief Market Conduct Examiner.......................................... Stewart.Freilich@insurance.mo.gov

Guaranty Funds

Life and Health........................................................................ (573) 634-8455

Property and Casualty.......................................................... (573) 634-8455

Health, Life and Disabilities Complaints
Jessica Schrimpf                                             (573) 751-2640
Manager, Health, Life and Disability Complaints..................... Jessica.Schrimpf@insurance.mo.gov

Information Systems
Preston Feeler                                               (573) 751-7023
Information Management Officer........................................... Preston.Feeler@dci.mo.gov

Policy and Form Filing-Life and Health
Camille Anderson-Weddle                                     (573) 751-7470
Manager, Insurance Product Filings....................................... Camille.Anderson@insurance.mo.gov

Policy and Form Filing-Property and Casualty
Camille Anderson-Weddle                                     (573) 751-7470
Manager, Insurance Product Filings....................................... Camille.Anderson@insurance.mo.gov

Premium Tax
Noland Stuecken                                             (573) 526-4986
Tax Auditor ........................................................................... Noland.Stuecken@insurance.mo.gov

Property and Casualty Complaints
Jeana Thomas                                                 (573) 751-2640
Manager, Property and Casualty............................................ Jeana.Thomas@insurance.mo.gov

Receivership
Shelley Forrest                                             (573) 522-6115
Manager, Receivership.......................................................... Shelley.Forrest@insurance.mo.gov

Statistical Reporting

© 1991-2021 National Association of Insurance Commissioners
12/12/2021