Jim L. Ridling, a native Arkansan who has lived and worked in Montgomery since 1987, was appointed Insurance Commissioner of the Alabama Department of Insurance by Governor Bob Riley on September 15, 2008. He was reappointed by Governor Robert Bentley in 2011 and Governor Kay Ivey in 2017.

Ridling is a graduate of the University of the Ozarks. Upon graduation, he entered a management training program with Fireman’s Fund Insurance, leading to several management positions and culminating in his service as Executive Vice President U.S. operations, based in California. In 1987, he left California and traded his interest in American Express (which owned Fireman’s Fund at the time) for ownership in Southern Guaranty, a Fireman’s Fund subsidiary headquartered in Montgomery, where he served as the company’s President and CEO. The following year, Southern Guaranty sold to Winterthur Swiss, and he remained in his previous role and added the duties of Chairman until his retirement in 2003.

Following his retirement from Southern Guaranty, Ridling and other local business leaders formed River Bank and Trust, where he currently serves on the Board of Directors. Ridling is a former chairman of the Board of Directors for Jackson Hospital and has served on the Board of Directors of the Montgomery Airport Authority, the Montgomery Area Chamber of Commerce, and the Central Alabama Community Foundation. He is a former Chairman of the River Region United Way and continues to be involved in local business, charitable and community activities.

Ridling is married to the former Catherine Turner, a native of Northern California. He has two daughters – Erin Ridling and the late Hannah Ridling.

Mailing Address
Alabama Department of Insurance
P.O. Box 303351
Montgomery, Alabama 36130-3351

Street Address
201 Monroe Street, Suite 502
Montgomery, Alabama 36104

Email Address
insdept@insurance.alabama.gov

Phone Numbers
Main (334) 269-3550
Accounting Division (334) 241-4107
Commissioner’s Office (334) 241-4101
Financial Division (334) 241-4151
Fire Marshall’s Office (334) 241-4166
Fraud Division (334) 241-4166
Information Technology Division (334) 241-4112
Legal Division (334) 241-4117
Consumer Services Division (334) 241-4141
Market Conduct Division (334) 241-4151
Producer Licensing (334) 241-4126
Rates and Forms Division (334) 241-4145
Receivership Division (334) 241-7560
Strengthen Alabama Homes (800) 433-3966
Toll-Free Number (In-State Only) (800) 433-3966

Fax Numbers
Main (334) 241-4192
Accounting (334) 241-4110
Examiners (334) 240-3194
Financial (334) 240-3194
IT Division (334) 241-4192
Legal (334) 240-7581
Fraud (334) 241-4158
Market Conduct Division (334) 240-3194
Producer Licensing (334) 240-3282
Consumer Services (334) 956-7932
Receivership Division (334) 240-7562
State Fire Marshal (334) 241-4158
Strengthen Alabama Homes (334) 956-7962

© 1991-2019 National Association of Insurance Commissioners
12/9/2019
ALABAMA

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: http://www.aldoi.gov
Make Checks Payable to: Commissioner of Insurance

Mark Fowler  
Deputy Commissioner  
(334) 241-4146

Jerry Workman  
Deputy Commissioner  
(334) 241-4115

Reyn Norman  
General Counsel  
(334) 241-4119

Teresa Toby  
Chief Accountant  
(334) 241-4107

Richard Ford  
Chief Examiner  
(334) 241-4155

Ryan Donaldson  
Chief of Receivership  
(334) 240-7561

Scott F. Pilgreen  
State Fire Marshal  
(334) 241-4170

Rodney Zeigler  
Information Technology Manager  
(334) 241-4112

Michelle Hendrix  
Personnel Manager  
(334) 240-4417

Jimmy W. Gunn  
Producer Licensing Manager  
(334) 241-4196

Craig Devitt  
Rates and Forms Filing Division Manager  
(334) 240-7555

Brian Powell  
Strengthen Alabama Homes Director  
(334) 241-4118

CONTACT PERSONS

Accident and Health Insurance

Yada Horace  
Rates and Forms Analyst  
(334) 241-4175

Annual Statements

Belinda Williams  
Senior Insurance Examiner Specialist  
(334) 241-4162

Captive Company Licensing
ALABAMA

Sean Duke
Examinations Supervisor
(334) 241-4165

Company Licensing
Richard Ford
Chief Examiner
(334) 241-4155

Sean Duke
Examinations Supervisor
(334) 241-4165

Continuing Eduction-Agents
Jimmy Gunn
Producer Licensing Manager
(334) 241-4196

Department Counsel
Reyn Norman
General Counsel
(334) 241-4119

Deposits
Ken Smithson
Financial Analyst
(334) 241-4156

Examinations-Agent
Jimmy Gunn
Producer Licensing Manager
(334) 241-4196

Examinations-Financial
Richard Ford
Chief Examiner
(334) 241-4155

Fees-Agents
Jimmy Gunn
Producer Licensing Manager
(334) 241-4196

Fee-Company Licensing
Jessica Williamson
Account Clerk
(334) 241-4157

Legislation
Mark Fowler
Deputy Commissioner
(334) 241-4146

Reyn Norman
General Counsel
(334) 241-4119

Life Insurance
Yada Horace
Rates and Forms Analyst
(334) 241-4175

© 1991-2019 National Association of Insurance Commissioners
12/9/2019
ALABAMA

Media Inquiries
Mark Fowler
Deputy Commissioner.................................................................(334) 241-4146

Policy and Form Filing-Life and Health
Yada Horace
Rates and Forms Analyst.............................................................(334) 241-4175

Policy and Form Filing-Property and Casualty
Craig Devitt
Manager....................................................................................(334) 240-7555

Premium Tax
LaKisha Hardy
Senior Accountant........................................................................(334) 241-4114

Preneed
Sean Duke
Examinations Supervisor..............................................................(334) 241-4165

Producer Licensing
Jimmy Gunn
Producer Licensing Manager.................................................................(334) 241-4196

Property and Casualty-Commercial Lines
Craig Devitt
Rates and Forms Filing Division Manager.............................................(334) 240-7555

Property and Casualty-Personal Lines
Craig Devitt
Rates and Forms Filing Division Manager.............................................(334) 240-7555

Statistical Reporting
Jerry Workman
Deputy Commissioner....................................................................(334) 241-4115

Fire Investigate/Fire Code Enforcement
Scott F. Pilgreen
State Fire Marshal..........................................................................(334) 241-4170

Mark Drinkard
Assistant State Fire Marshal..............................................................(334) 241-4171

Insurance Fraud Unit-Investigators
Scott F. Pilgreen
State Fire Marshal..........................................................................(334) 241-4170
ALABAMA

Jim Finn
Assistant State Fire Marshal.................................................................(334) 240-6526

Service Contracts
Sean Duke
Examinations Supervisor...........................................................................(334) 241-4165

Strengthen Alabama Homes
Brian Powell
Director, Strengthen Alabama Homes.......................................................(334) 241-4118
Lori Wing-Heier was appointed as the Director of the Alaska Division of Insurance on February 25, 2014.

Wing-Heier has approximately 30-years of experience in the insurance industry, which includes experience as a broker and an agent. She most recently served as the director of risk management at a large ANCSA corporation where she designed and implemented a comprehensive enterprise-wide risk management program. Wing-Heier also served as senior vice-president at a national brokerage, working with Alaskan entities throughout the state; and as president of the Alaska Independent Insurance Agents and Brokers, Inc.

Wing-Heier attended North Central Michigan College and holds the Certified Insurance Counselor (CIC) and Certified Risk Manager (CRM) designations.

As Director of the Alaska Division of Insurance, Wing-Heier oversees and enforces the "Division's mission to regulate the insurance industry to protect Alaskan consumers."

Wing-Heier is a 30 year resident of Alaska and she makes her home with her family in Anchorage, where the Insurance Director position is located.

Lori K. Wing-Heier
Director

Term of Office: At the Pleasure of the Governor
Appointed: February 25, 2014

Primary Address - Anchorage
State of Alaska
Department of Commerce, Community and Economic Development
Division of Insurance
550 West 7th Avenue, Suite 1560
Anchorage, Alaska 99501-3567

Juneau Mailing Address
State of Alaska
Department of Commerce, Community and Economic Development
Division of Insurance
P.O. 110805
Juneau, Alaska 99811-0805

Phone Numbers
Anchorage Main (907) 269-7900
Toll-Free Number (800) 467-8725
Juneau (907) 465-2515

Anchorage Street Address
Same as mailing address

Juneau Street Address
State of Alaska
Department of Commerce, Community and Economic Development
Division of Insurance
333 Willoughby, 9th Floor
Juneau, Alaska 99801

Fax Numbers
Anchorage Main (907) 269-7910
Juneau (907) 465-3422
Licensing (907) 465-2816

Office Hours: 8:30 a.m.-5:00 p.m., Monday-Friday
Website: https://www.commerce.alaska.gov/web/ins/
Make Checks Payable to: Alaska Insurance Department

Anna Latham
Deputy Director (Juneau) (907) 465-2515
ALASKA

CONTACT PERSONS

NAIC Liaison
Sian Ng-Ashcraft
Administrative Assistant (Anchorage) ................................................................. (907) 269-7900

Agent Licensing
Katie Damian
Licensing Supervisor (Juneau) .................................................................................. (907) 465-2515

Annual Statements/Audits/Premium Tax
Rebecca Nesheim
Tax Auditor (Juneau) .................................................................................................. (907) 465-2584

Commercial Lines/Credit Insurance/Property
Joanne Bennett
(Anchorage) ................................................................................................................ (907) 269-7900

Company Licensing
Doug Hartman
Financial Examiner (Anchorage) .............................................................................. (907) 269-7900

Consumer Complaints
Shauna Nickel
Supervisor (Anchorage) .............................................................................................. (907) 269-7900

Department Counsel
Erin Egan
(Anchorage) ................................................................................................................ Fax (907) 276-8554

Dan Wilkerson
(Anchorage) ................................................................................................................ Fax (907) 276-8554

Deposits/Trust Securities
Jeff Bodine
(Juneau) ........................................................................................................................ (907) 465-2515

Examinations-Insurance Company/Financial
David Phifer
Chief Financial Examiner ............................................................................................. (907) 269-7900

Examinations-Market Compliance Issues
Sarah Bailey
(Juneau) ........................................................................................................................ (907) 465-2515

Examinations-Professional Standards and Continuing Education/Agents
Chris Murray
Licensing Program Coordinator (Juneau) ................................................................. (907) 465-2515
ALASKA

Filing-Life and Health
Sarah Bailey
(Juneau)...........................................................(907) 465-2515

Filing-Property and Casualty
Joanne Bennett
(Anchorage)...................................................................(907) 269-7900

Insurer Changes-Address, Articles, Bylaws
Jeff Bodine
(Juneau)....................................................................(907) 465-2515

Investigations
Alex Romero
Chief Investigator (Anchorage)...........................................(907) 269-7900

Media Relations/Public Information
Lori K. Wing-Heier
Director (Juneau)............................................................(907) 465-2515

Merger of Companies
David Phifer
(Anchorage).....................................................................(907) 269-7900

Receivership
David Phifer
Chief Financial Examiner (Anchorage)..................................(907) 269-7900

Risk Retention/Purchasing Group
Jeff Bodine
(Juneau)....................................................................(907) 465-2515

David Phifer
RRG Only (Anchorage)...........................................................(907) 269-7900

Regulatory
Jackson Willard
Regulations Specialist (Juneau).............................................(907) 465-2515
American Samoa Governor Lolo Matalasi Moliga appointed Peteru (Peter) M. Fuimaono to serve as Insurance Commissioner for American Samoa effective February 12, 2019.

Fuimaono previously represented American Samoa and Western Samoa in Hawaii as a Chairman for Hawaii Samoan Cultural and Art Federation USA. He also served as a Samoan Chief in the Hawaii Samoan Community during the administrations of Hawaii Governor Ben Cayetano and Hawaii Governor Linda Lingle.

As President and CEO of Baseline Developer Inc., Fuimaono helped expand the company to four location within the Pacific region. Fuimaono has been recognized for his focus on building and developing a global network and business relationship with the state of Hawaii, local community colleges and universities as well as local businesses and nonprofit organizations. Fuimaono has more than 20 years’ experience in the insurance industry.

Peter Fuimaono
Insurance Commissioner

Term of Office: At the Pleasure of the Governor
Appointed: February 12, 2019
Keith Schraad was appointed Interim Director of the Arizona Department of Insurance by Governor Doug Ducey effective February 12, 2018. He was appointed Director of the Arizona Department of Insurance on December 14, 2018. The Arizona Department of Insurance performs important functions that protect and promote a healthy Arizona economy. The department protects insurance consumers; promotes a safe, strong and competitive insurance marketplace for Arizona citizens and businesses; and, annually collects over $500 million in insurance premium taxes.

Schraad has over 25 years of both private- and public-sector experience in the areas of insurance, healthcare, technology and government. During his term as President and CEO of Online Insurance Corporation (2008-2015), Schraad helped develop solutions for insurance companies and health care professionals that streamlined their customer service operations and improved their interfaces with government.

Formerly from Kansas, Schraad served in the Kansas Senate from 1996 to 1998, where he was Vice Chairman of the Judiciary Committee. He was also Vice President of a government technology company, where he worked with states to improve the delivery of government services.

Schraad earned a Bachelor of General Studies in History from the University of Kansas and a Juris Doctorate from Washburn University School of Law in Topeka, Kansas.
ARIZONA

Captive Insurer Licensing and Financial Reports
Vincent Gosz
Chief Analyst, Foreign and Alternative Markets ............................................................(602) 364-3999

Consumer Complaints and Inquiries
Gloria Barnes-Jackson
Supervisor, Consumer Assistance Section, Consumer Protection Division.........................(602) 364-2499

Department Counsel
Attorney General
Office ........................................................................................................................................(602) 542-3702

Deposits
Cary Cook
Chief Financial Compliance Office, Financial Affairs Division ..............................................(602) 364-3998

Examinations-Financial
David Lee
Chief Financial Examiner, Financial Affairs Division ...............................................................(602) 364-3965

Examinations-Market Conduct
Maria Ailor
Market Conduct Oversight Manager, Market Oversight Division ..........................................(602) 364-4994

Examinations (Pre-license)-Producer
Aqueelah Currie
Supervisor, Licensing Section, Consumer Protection Division ..............................................(602) 364-4457

Fees/Assessments
Mary Jordan
Supervisor, Business Services Section, Administrative Services Division .........................(602) 364-2459

Financial Analysis
Scott Persten
Chief Financial Analyst, Financial Affairs Division ...............................................................(602) 364-3992

Fraud Unit
Paul Hill
Assistant Director, Fraud Investigations Division ....................................................................(602) 364-2140

Guaranty Funds
Michael Surguine
Executive Director, Guaranty Fund Office ........................................................................(602) 364-3863

Health Care Appeals
Susana Lesmeister
Supervisor, Health Care Appeals Office ..............................................................................(602) 364-2399
ARIZONA

**Insurer Licensing, Mergers/Acquisitions, Redomestications Withdrawals**
Cary Cook
Chief Financial Compliance Office, Financial Affairs Division .................................................................(602) 364-3998

**Investigations, Enforcement**
Steven Fromholtz
Assistant Director, Consumer Protection Division .........................................................................................(602) 364-2499

**Ombudsman; Constituent Affairs**
Catherine O'Neil
Consumer Affairs Administrator ..............................................................................................................................(602) 364-2485

**Policy, Form, Rate and Advertising Filings**
Erin Klug
Assistant Director, Market Oversight Division ...................................................................................................(602) 364-2393

**Public and Media Affairs**
Stephen Briggs
Public Information and Legislative Affairs Officer ..............................................................................................(602) 364-3761

**Premium Taxes**
Susan Yepez
Manger, Insurance Tax Section, Administrative Services Division .................................................................(602) 364-2713

**Producer Licensing**
Aqueelah Currie
Supervisor, Licensing Section, Consumer Protection Division ...........................................................................(602) 364-4457

**Receivership**
Liane Kido
Deputy Receiver .................................................................................................................................................(602) 364-2143

**Statistical Reporting**
Erin Klug
Assistant Director, Market Oversight Division ...................................................................................................(602) 364-3453

**Surplus Lines Insurer Qualification**
Erica Bowsher
Insurance Analyst, Financial Affairs Division ....................................................................................................(602) 364-3450

**Technology and Information Systems**
Bud Leiner
Chief Information Officer, Technology Section, Administrative Services Division ...........................................(602) 364-2983
Allen W. Kerr was appointed Arkansas’ 23rd Insurance Commissioner by Governor Asa Hutchinson on January 13, 2015. Prior to his appointment, Kerr served three terms in the Arkansas House of Representatives, distinguishing himself as a leader and friend of Arkansas taxpayers. In the Arkansas General Assembly, Kerr served as chairman of the Joint Committee on Public Retirement and Social Security Programs. He also served on a variety of other committees, subcommittees and task forces, including the State and Public Schools’ Life and Health Insurance Program Legislative Task Force. During the 88th General Assembly, Kerr served as vice chairman of the House Insurance and Commerce Committee.

Kerr brings to his position more than three decades of experience in insurance and financial services. He opened the Allen Kerr Insurance Agency in March 1981, and by its first year of business, it was ranked No. 1 in production in a district of 40 established agencies. In 2013, the agency was purchased by Delta Trust and Bank, which was later purchased by Simmons Bank, becoming Simmons First Insurance, of which Kerr served as president. Kerr has been the recipient of many industry awards, including being a four-time member of the Million Dollar Round Table for life insurance production. He was also named “Best Insurance Agent” by Soirée magazine in 2012 and 2013. A former Justice of the Peace for Pulaski County, Kerr also served as the budget chair for the Pulaski County Quorum Court.

Kerr and his wife, Marliese, make their home in Little Rock and are the proud parents of four children and grandparents of five grandchildren.

Mailing Address
Arkansas Insurance Department
1200 West Third Street
Little Rock, Arkansas 72201-1904

Street Address
Same as mailing address

Email Address
firstname.lastname@arkansas.gov

Phone Numbers
Main (501) 371-2600
Toll-Free Number (800) 282-9134
Consumer (800) 852-5494
Seniors Only (800) 224-6330
Fraud Only (866) 660-0888
Public Employee Claims (866) 278-8066

Fax Numbers
Main (501) 371-2618
Accounting (501) 682-6679
Commissioner (501) 371-2620
Compliance (L&H/P&C) (501) 371-2748
Consumer Services (501) 371-2749
Finance (501) 371-2747
Human Resources (501) 371-2817
Ins. Criminal Investigation (501) 371-2799
Legal (501) 371-2639
License (501) 683-2604
Liquidation (501) 371-2774
Public Employee Claims (501) 371-2733
Risk Management (501) 371-2842
SHIIP (501) 371-2781

Office Hours: 8:00 a.m.–4:30 p.m., Monday-Friday
Website: www.insurance.arkansas.gov
Make Checks Payable to: Arkansas Insurance Department

Allen W. Kerr
Commissioner
(501) 371-2620
allen.kerr@arkansas.gov

Russ Galbraith
Chief Deputy Commissioner
(501) 371-2620
russ.galbraith@arkansas.gov

Suzanne Tipton
Deputy Commissioner & General Counsel, Legal
(501) 371-2825
suzanne.tipton@arkansas.gov

Mel Anderson
Deputy Commissioner Financial Regulation, Finance
(501) 371-2667
mel.anderson@arkansas.gov

Chantel Allbritton
Regulatory Health Link
(501) 371-2755
chantel.allbritton@arkansas.gov

Bill Lacy
Manager, Compliance (Life & Health and Property & Casualty)
(501) 371-2801
bill.lacy@arkansas.gov

Ryan James
Communications Director
(501) 371-2622
ryan.james@arkansas.gov

Courtney Traylor
Assistant Deputy Commissioner, Accounting
(501) 371-2613
courtney.traylor@arkansas.gov

Jackie Smith
Insurance Consumer Protection Manager, Consumer Services
(501) 371-2641
jackie.smith@arkansas.gov

Carroll Astin
Manager, SHIIP (Senior Health Insurance Information Program)
(501) 371-2785
carroll.astin@arkansas.gov

Peggy Dunlap
Insurance Licensing Manager, Agent Licensing
(501) 371-2750
peggy.dunlap@arkansas.gov

Steve Uhrynowycz
Deputy Receiver and Liquidation Officer
(501) 371-2776
steve.uhrynowycz@arkansas.gov

Paul "Blue" Keller
Director, Criminal Investigation Division
(501) 371-2791
paul.keller@arkansas.gov

Nathan Culp
Director, Public Employee Claims
(501) 371-2708
nathan.culp@arkansas.gov

Mark Guinee
Director, Risk Management
(501) 371-2695
mark.guinee@arkansas.gov

Stephanie Lilly-Palmer
Manager, Human Resources
(501) 371-2815
stephanie.lilly-palmer@arkansas.gov
ARKANSAS

Letty Hardee (501) 371-2664
Deputy Commissioner, Information Services .......................................................... letty.hardee@arkansas.gov

CONTACT PERSONS

Agent Licensing
Peggy Dunlap (501) 371-2750
Insurance License Manager, Agent Licensing.............................................................. peggy.dunlap@arkansas.gov

Annual Statements
Mel Anderson (501) 371-2665
Deputy Commissioner Financial Regulation, Finance .................................................. mel.anderson@arkansas.gov

Company Licensing
Mel Anderson (501) 371-2665
Deputy Commissioner Financial Regulation, Finance .................................................. mel.anderson@arkansas.gov

Consumer Complaints and Inquires
Jackie Smith (501) 371-2640
Manager, Consumer Services.............................................................................. jackie.smith@arkansas.gov

Consumer Counseling Program for Seniors
Carroll Astin (501) 371-2782
Manager, SHIIP (Senior Health Insurance Information Program)................................ carroll.astin@arkansas.gov

Department Counsel
Suzanne Tipton (501) 371-2820
Deputy Commissioner & General Counsel, Legal................................................................ suzanne.tipton@arkansas.gov

Examinations-Agent
Peggy Dunlap (501) 371-2750
Insurance Licensing Manager, Agent Licensing.......................................................... peggy.dunlap@arkansas.gov

Examinations-Financial/Market Conduct
Mel Anderson (501) 371-2665
Deputy Commissioner Financial Regulation, Finance .................................................. mel.anderson@arkansas.gov

Guaranty Funds
Steve Uhrynowycz (501) 371-2776
Deputy Receiver, Liquidation Division ........................................................................ steve.uhrynowycz@arkansas.gov

Health Insurance Marketplace
Chantel Allbritton (501) 683-4170
Regulatory Health Link............................................................................................. chantel.allbritton@arkansas.gov

Life & Health and Property & Casualty Insurance
Bill Lacy (501) 371-2800
Manager, Compliance................................................................................................. bill.lacy@arkansas.gov
ARKANSAS

Media Relations/Public Information
Ryan James
Communications Director
(501) 371-2622
ryan.james@arkansas.gov

Policy and Form Filing-Life & Health and Property & Casualty
Bill Lacy
Manager, Compliance
(501) 371-2800
bill.lacy@arkansas.gov

Premium Tax
Courtney Traylor
Assistant Deputy Commissioner, Accounting
(501) 371-2605
courtney.traylor@arkansas.gov

Statistical Reporting
Bill Lacy
Manager, Compliance (Life & Health and Property & Casualty)
(501) 371-2800
bill.lacy@arkansas.gov

Market Conduct
Melissa Grisham
Market Analysis Chief
(501) 371-2841
melissa.grisham@arkansas.gov
Ricardo Lara is California's eighth Insurance Commissioner since voters created the elected position in 1988. Lara previously served in the California Legislature, representing Assembly District 50 from 2010 to 2012 and Senate District 33 from 2012 to 2018.

As Senator, Lara expanded protections for disaster survivors from losing their homes to insurance cancellation and nonrenewal. He wrote the nation's first climate insurance law, SB 30, to engage the insurance industry in the fight against climate-linked environmental disasters like wildfires and sea level rise. Lara is one of California's most effective environmental champions, working to improve health conditions and rein in air pollution.

Lara received the United Nations 2017 Climate and Clean Air Award with former Governor Edmund G. Brown Jr. and the California Air Resources Board for his work to reduce super pollutants.

Lara authored the Health4All Kids Act, which now covers 250,000 California children with full-scope health care regardless of their immigration status. He also authored laws that help prevent prescription drug abuse and crack down on patient brokering and fraud involving Californians recovering from substance abuse disorders.

Raised in East Los Angeles by immigrant parents, Lara made history in 2018 by becoming the first openly gay person elected to statewide office in California's history.

Lara earned a bachelor's degree in Journalism and Spanish with a minor in Chicano Studies from San Diego State University.
CALIFORNIA

Catalina Hayes-Bautista
Chief Deputy
catalina.hayes-bautista@insurance.ca.gov
(916) 492-3733

Ken Allen
Deputy Commissioner, Rate Regulation
ken.allen@insurance.ca.gov
(213) 346-6783

Susan Bernard
Deputy Commissioner, Financial Surveillance
susan.bernard@insurance.ca.gov
(415) 538-4073

Tony Cignarale
Deputy Commissioner, Consumer Services and Market Conduct
tony.cignarale@insurance.ca.gov
(213) 346-6360

Julia Cross
Deputy Commissioner, Administration and Licensing Services
julia.cross@insurance.ca.gov
(916) 492-3264

Bryant Henley
Deputy Commissioner and Special Counsel
bryant.henley@insurance.ca.gov
(916) 492-3558

Julia Juarez
Director, Community Outreach
julia.juarez@insurance.ca.gov
(213) 346-6412

Joel Laucher
Senior Advisor
joel.laucher@insurance.ca.gov
(415) 538-4381

Michael Levy
Deputy General Counsel, Litigation
michael.levy@insurance.ca.gov
(916) 492-3572

Michael Martinez
Senior Deputy Commissioner, Policy and Legislation
michael.martinez@insurance.ca.gov
(916) 492-3573

George Mueller
Deputy Commissioner, Enforcement
george.mueller@insurance.ca.gov
(213) 346-6499

Mike Peterson
Deputy Commissioner, Climate and Sustainability
mike.peterson@insurance.ca.gov
(916) 492-3673

Janice Rocco
Deputy Commissioner, Health Policy and Reform
janice.rocco@insurance.ca.gov
(916) 492-3576

Kenneth Schnoll
Deputy Commissioner and General Counsel
kenneth.schnoll@insurance.ca.gov
(415) 538-4379

Michael Soller
Deputy Commissioner, Communications and Press Relations (Northern California)
michael.soller@insurance.ca.gov
(916) 492-3542

Susan Stapp
Deputy General Counsel, Regulatory and Legal Services
susan.stapp@insurance.ca.gov
(415) 538-4403

Byron Tucker
Deputy Commissioner, Communications and Press Relations (Southern California)
byron.tucker@insurance.ca.gov
(213) 346-6363

© 1991-2019 National Association of Insurance Commissioners
12/9/2019 22
CALIFORNIA

Amorette Yang (415) 538-4340
Deputy Commissioner, Community Programs, Research and Outreach...amorette.yang@insurance.ca.gov

CONTACT PERSONS

NAIC Liaison
Camilo Pizarro (916) 492-3595
NAIC Liaison...camilo.pizarro@insurance.ca.gov

Natalie Bruton-Yenovkain (916) 492-3602
NAIC Coordinator...natalie.bruton-yenovkian@insurance.ca.gov

Roberta Potter (916) 492-3609
Executive Office Operations Manager...roberta.potter@insurance.ca.gov

Actuarial Office
Vacant
Chief Property Casualty Solvency Actuary (415) 538-4208

Perry Kupferman (213) 346-6854
Chief Life Actuary...perry.kupferman@insurance.ca.gov

Lan Brown (213) 346-6136
Chief Health Actuary...lan.brown@insurance.ca.gov

Accounting Practices and Procedures
Kim Hudson (213) 346-6122
Supervising Insurance Examiner...kim.hudson@insurance.ca.gov

Annual Statements
Deborah Sells (213) 346-6459
Supervising Program Technician II...debbie.sells@insurance.ca.gov

California Organized Investment Network (COIN)
Sukh Randhawa (916) 492-3529
Senior Investment Officer...sukhbir.randhawa@insurance.ca.gov

Cannabis Insurance
Camille Dixon (916) 492-3537
Director, Cannabis Insurance Initiative...camille.dixon@insurance.ca.gov

Communications
Byron Tucker (213) 346-6363
Deputy Commissioner, Communications and Press Relations (Southern California)...byron.tucker@insurance.ca.gov

Michael Soller (916) 492-3542
Deputy Commissioner, Communications and Press Relations (Northern California)...michael.soller@insurance.ca.gov

Conservation and Liquidation Office

© 1991-2019 National Association of Insurance Commissioners
12/9/2019
CALIFORNIA

David Wilson (415) 676-2120
Chief Executive Officer, Conservation and Liquidation Office wilsond@caclo.org

Consumer Services
Lucy Jabourian (213) 346-6899
Division Chief, Consumer Services lucy.jabourian@insurnace.ca.gov

Consumer Complaints and Inquires
Consumer Hotline Toll-Free (800) 927-4357

Data Calls/Statistical Plans
Luciano Gobbo (213) 346-6308
Division Chief, Data Analytics and Reporting luciano.gobbo@insurance.ca.gov

Deposits and Fees
Merita Chung (916) 492-3451
Bureau Chief, Accounting Services merita.chung@insurance.ca.gov

Enforcement Branch
George Mueller (213) 346-6499
Deputy Commissioner, Enforcement george.mueller@insurance.ca.gov

Stephen Smith (916) 854-5748
Chief, Enforcement Branch Headquarters stephen.smith@insurance.ca.gov

Financial Analysis-Company Licensing, Corporate Affairs Applications and Dividend Notices
Emma Hirschhorn (213) 346-6470
Division Chief, Financial Analysis emma.hirschhorn@insurance.ca.gov

Financial Examinations-Insurer Financial Audits
Laura Clements (213) 346-6127
Division Chief, Field Examination laura.clements@insurance.ca.gov

Fraud Division
Jack Horvath (323) 278-5053
Division Chief, Fraud jack.horvath@insurance.ca.gov

Shawn Conner (858) 693-7108
Assistant Chief, South Region shawn.connor@insurance.ca.gov

Kathleen Rooney (916) 854-5728
Assistant Chief, North Region kathleen.rooney@insurance.ca.gov

Eric Charlick (559) 440-5922
Assistant Chief, Workers' Compensation, Disability and Healthcare Programs erik.charlick@insurance.ca.gov

Health Policy and Reform

CALIFORNIA

Janice Rocco  (916) 492-3576
Deputy Commissioner, Health Policy and Reform janice.rocco@insurance.ca.gov

Lan Brown  (213) 346-6136
Chief Health Actuary lan.brown@insurance.ca.gov

Bruce Hinze  (415) 538-4392
Senior Health Policy Attorney bruce.hinze@insurance.ca.gov

Christopher Citko  (916) 492-3187
Assistant Chief Counsel christopher.citko@insurance.ca.gov

Human Resources Management
Laurie Menchaca  (916) 492-3315
Division Chief, Human Resources Management laurie.menchaca@insurance.ca.gov

Information Technology
David Noronha  (916) 492-3294
Chief Information Officer david.noronha@insurance.ca.gov

Investigation Division
Kim Johnson-Woods  (323) 278-5120
Division Chief, Investigations kim.johnson-woods@insurance.ca.gov

Legal Branch
Kenneth Schnoll  (415) 538-4379
Deputy Commissioner and General Counsel kenneth.schnoll@insurance.ca.gov

Michael Levy  (916) 492-3572
Deputy General Counsel, Litigation michael.levy@insurance.ca.gov

Susan Stapp  (415) 538-4403
Deputy General Counsel, Regulatory and Legal Services susan.stapp@insurance.ca.gov

Legal-Corporate and Regulatory Affairs Bureau I and II
Carol Frair  (415) 538-4408
Assistant Chief Counsel carol.friar@insurance.ca.gov

Valerie Sarfaty  (415) 538-4459
Assistant Chief Counsel valerie.sarfaty@insurance.ca.gov

Legal-Enforcement Bureaus
Teresa Campbell  (415) 538-4126
Assistant Chief Counsel (San Francisco) teresa.campbell@insurance.ca.gov

Michael Tancredi  (213) 346-6637
Assistant Chief Counsel, Auto (Los Angeles) michael.tancredi@insurance.ca.gov
CALIFORNIA

Denise Yuponce  
Assistant Chief Counsel (Sacramento)  
(916) 492-3171  
denise.yuponce@insurance.ca.gov

Legal-Policy and Form Filing (Life and Disability, other than Health)

Leslie Tick  
Assistant Chief Counsel  
(415) 538-4190  
leslie.tick@insurance.ca.gov

Legal-Rate Enforcement

Daniel Goodell  
Assistant Chief Counsel (San Francisco)  
(415) 538-4191  
daniel.goodell@insurance.ca.gov

Legislation

Michael Martinez  
Senior Deputy Commissioner, Policy and Legislation  
(916) 492-3573  
michael.martinez@insurance.ca.gov

Life Insurance

Leslie Tick  
Assistant Chief Counsel  
(415) 538-4190  
leslie.tick@insurance.ca.gov

Perry Kupferman  
Chief Life Actuary  
(213) 346-6854  
perry.kupferman@insurance.ca.gov

Long-Term Care

Tyler McKinney  
Attorney, Enforcement Bureau  
(916) 492-3521  
tyler.mckinney@insurance.ca.gov

Perry Kupferman  
Chief Life Actuary  
(213) 346-6854  
perry.kupferman@insurance.ca.gov

Market Conduct-Claims Examinations and Rating and Underwriting Examinations

Pam O'Connell  
Division Chief, Market Conduct  
(916) 492-3599  
pam.oconnell@insurance.ca.gov

Office of Principle-Based Reserving

Rachel Hemphill  
Chief Systems Actuary  
(213) 346-6152  
rachel.hemphill@insurance.ca.gov

Ombudsman Office

Therese Gallagher  
Ombudsman  
(916) 492-3041  
therese.gallagher@insurance.ca.gov

Premium Tax (Annual Payments)

Merita Chung  
Bureau Chief, Accounting Services  
(916) 492-3451  
merita.chung@insurance.ca.gov

Premium Tax Audit

Laura Clements  
Division Chief, Field Examination  
(213) 346-6127  
laura.clements@insurance.ca.gov
CALIFORNIA

Producer Licensing
Charlene Ferguson (916) 492-3010
Division Chief, Licensing Services.charlene.ferguson@insurance.ca.gov

Holly Kinney (916) 492-3040
Bureau Chief, Curriculum and Officer Review.holly.kinney@insurance.ca.gov

Dianne Cooper (916) 492-3036
Bureau Chief, Producer Licensing Bureau.dianna.cooper@insurance.ca.gov

Licensing Hotline
Toll-Free.(800) 967-9331

Property and Casualty (Rates and Forms)
Adam Gammell (213) 346-6706
Division Chief, Rate Filing.adam.gammell@insurance.ca.gov

Receivership
Kenneth Schnoll (415) 538-4379
Deputy Commissioner and General Counsel.kenneth.schnoll@insurance.ca.gov

David Wilson (415) 676-2120
Chief Executive Office, Conservation and Liquidation Office.wilsond@caclo.org

Regulations
Bryant Henley (916) 492-3558
Deputy Commissioner and Special Counsel.bryant.henley@insurance.ca.gov

Reinsurance
Kenneth Schnoll (415) 538-4379
Deputy Commissioner and General Counsel.kenneth.schnoll@insurance.ca.gov

Monica Macaluso (415) 538-4118
Attorney, Corporate Affairs Bureau II.monica.macaluso@insurance.ca.gov

Risk Retention
Dawn Withers (916) 492-3099
Attorney, Corporate Affairs Bureau I.dawn.withers@insurance.ca.gov

Senior Issues
Tyler McKinney (916) 492-3521
Attorney, Enforcement Bureau.tyler.mckinney@insurance.ca.gov

Perry Kupferman (213) 346-6854
Chief Life Actuary.perry.kupferman@insurance.ca.gov

Service and Records
CALIFORNIA

Service and Records
Phone Number .................................................(916) 492-3500

Statistical Reporting-Property and Casualty
George Yen .................................................(213) 346-6774
   Bureau Chief, Rate Specialist, .................................................................george.yen@insurance.ca.gov

Luciano Gobbo .................................................(213) 346-6308
   Division Chief, Data Analytics and Reporting ........................................luciano.gobbo@insurance.ca.gov

Title Insurance
Rafael Gutierrez ..............................................(415) 538-4402
   Senior Staff Counsel, Corporate Affairs Bureau I ........................................rafeal.gutierrez@insurance.ca.gov

Workers' Compensation
Vacant
   Chief Property Casualty Solvency Actuary .............................................(415) 538-4208
Michael Conway was appointed Commissioner of the Colorado Division of Insurance (DOI) by Governor Jared Polis on Dec. 21, 2018, and confirmed by the State Senate on Jan. 22, 2019. Prior to this, he was appointed Interim Commissioner of the DOI by Governor John Hickenlooper in January 2018. As Commissioner, Conway serves as the chief executive of the DOI and oversees the regulation of Colorado’s insurance industry. His role brings together consumers, the insurance industry and other stakeholders to create an inclusive, firm and fair regulatory approach to all lines of insurance such as auto, health, homeowner, life, property and casualty, title and workers’ compensation.

Conway served as the DOI Deputy Commissioner for Consumer and Compliance Services since March 2016. He was instrumental in developing and guiding the DOI’s strategies regarding health insurance during what was a tumultuous time for that industry. He advised the previous Commissioner and the Governor’s staff regarding the possible implications of federal changes to the regulation of health insurance in Colorado. His duties also entailed appearing before state legislative committees to advocate for the DOI’s positions regarding insurance and its regulation. He cultivated relationships with consumer groups and insurance industry to create a regulatory environment that helped Colorado consumers but was a fair, level playing field for the industry. He also worked within the DOI to establish objectives that provided for better protection of insurance consumers.

From 2010 to 2016, Conway was an assistant Attorney General for the Colorado State Attorney General’s Office, where he represented the DOI in all facets of regulation of the insurance industry including mergers and acquisitions of insurance companies, insurer rehabilitation/liquidation, and producer and company licensure litigation. While in the Attorney General’s Office, he worked with the Colorado Attorney General Pro Bono Family Law Clinic, advising clients on matters of divorce and child custody. He also worked as an attorney for Colorado Legal Services, advocating for indigent clients regarding housing rights, homelessness prevention, evictions and subsidized housing.

With the exception of three years spent in Miami for law school, Conway has called Colorado home for nearly 20 years since moving to attend the University of Colorado at Boulder.

**Mailing Address**
Department of Regulatory Agencies  
Division of Insurance  
1560 Broadway, Suite 850  
Denver, Colorado 80202

**Email Address**
DORA_Insurance@state.co.us

**Phone Numbers**
- **Main** (303) 894-7499  
- Consumer Assistance (303) 894-7490  
- Toll-Free Number (In-State Only) (800) 930-3745  
- Producer Licensing (800) 275-8247

**Fax Numbers**
- **Main** (303) 894-7455

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday  
**Website:** https://www.colorado.gov/pacific/dora/node/90616  
**Make Checks Payable to:** Colorado Division of Insurance  

© 1991-2019 National Association of Insurance Commissioners  
12/9/2019
COLORADO

Peg Brown
Chief Deputy—Policy, Consumer Education and Strategy ................................................................. peg.brown@state.co.us

Rolf Kaumann
Chief Deputy—Finance .......................................................................................................................... rolf.kaumann@state.co.us

Kate Harris
Chief Deputy, Life and Health Policy ................................................................................................. kate.harris@state.co.us

Vincent Plymell
Assistant Commissioner / Communications ......................................................................................... vincent.plymell@state.co.us

Vacant
Executive Assistant ................................................................................................................................. Vacant

CONTACT PERSONS

Accident & Health Insurance

Dayle Axman
Director, Life & Health Consumer Services ..................................................................................... dayle.axman@state.co.us

Chief Actuary

Vacant
Chief Actuary ........................................................................................................................................ Vacant

Actuary—Life & Health—All ACA

Susan Steig
Actuary ................................................................................................................................................. susan.steig@state.co.us

Actuary—Life & Health—All Non-ACA Lines

Sean Brady
Actuary ............................................................................................................................................... sean.brady@state.co.us

Actuary—Property & Casualty

Mitchell Bronson
Statistical Analyst ............................................................................................................................... mitchell.bronson@state.co.us

Annual Statements

Keith Warburton
Director, Financial Services ............................................................................................................... keith.warburton@state.co.us

Company Licensing

Cindy Hathaway
Director, Corporate Affairs ............................................................................................................... cindy.hathaway@state.co.us

Compliance

Matt Mortier
Director of Compliance ...................................................................................................................... matt.mortier@state.co.us
COLORADO

Consumer Complaints—Life & Health
Dayle Axman
Director, Life & Health Consumer Services
dayle.axman@state.co.us

Consumer Complaints—Property & Casualty
Bobbie Baca
Director, Property & Casualty Consumer Services
bobbie.baca@state.co.us

Consumer Counseling Program for Seniors
Kimberly Latta
Director, SHIP/SMP Program
kimberly.latta@state.co.us

Department Counsel
Karl Kaesemeyer
First Attorney General
karl.kaesemeyer@state.co.us

Deposits—Premium Taxes
Cindy Hathaway
Director, Corporate Affairs
cindy.hathaway@state.co.us

Examinations—Financial
Henry Freaney
Chief Financial Examiner
henry.freaney@state.co.us

Examinations—Market Regulation—Property and Casualty & Life and Health
Damion Hughes
Director, Market Regulation
damion.hughes@state.co.us

Examinations—Producer
Pearson VUE
(800) 275-8247

Fee—Company
Cindy Hathaway
Director, Corporate Affairs
cindy.hathaway@state.co.us

Investigations
Steven Giampaolo
Director, Investigations and Licensing
steven.giampaolo@state.co.us

Market Regulation
Damion Hughes
Director, Market Regulation
damion.hughes@state.co.us

Media Contact
Vincent Plymell
Assistant Commissioner / Communications
vincent.plymell@state.co.us
COLORADO

Premium Tax
Cindy Hathaway
   Director, Corporate Affairs ............................................................... (303) 894-7544
   cindy.hathaway@state.co.us

Producer Continuing Education
Pearson VUE
   (800) 275-8247

Producer Licensing
Steven Giampaolo
   Director, Investigations and Licensing ............................................. (303) 894-2241
   steven.giampaolo@state.co.us

Property/Casualty Insurance
Bobbie Baca
   Director ................................................................................................ (303) 894-7783
   bobbie.baca@state.co.us

Rate, Policy & Form Filing—Life & Health
Adam Boggess
   Director, Life & Health Rates & Forms ............................................... (303) 894-7495
   adam.boggess@state.co.us

Rate, Policy & Form Filing—Property & Casualty
David Martinez
   Director, Property, Casualty & Title Rates & Forms .......................... (303) 894-2262
   david.martinez@state.co.us

Service of Process
Christine Gonzales-Ferrer
   (303) 894-2157
   christine.gonzales-ferrer@state.co.us

Statistical Reporting
Kelly Schultz
   (303) 894-7481
   kelly.shultz@state.co.us
CONNECTICUT

Andrew N. Mais was nominated as Connecticut's 33rd Insurance Commissioner by Governor Ned Lamont and began serving on March 4, 2019. The mission of the Connecticut Insurance Department is to protect consumers through regulation of the industry, outreach, education, and advocacy.

Previously a member of Deloitte’s Center for Financial Services, Mais primarily focused on the insurance sector—both US and internationally—serving as a subject matter specialist and resource on insurance regulation, providing expertise in corporate governance and responsibility in the public and private sector through his work at Deloitte and as a regulator and government official. Prior to that, he was a Director at the New York State Insurance Department (NYSID). He served four governors as part of the sr. leadership team through numerous events including the financial crisis of 2008 and major state and federal changes in health insurance regulations and laws. Before joining the NYSID, he served as director of a Connecticut nonprofit.

Mais has led various research teams; authored whitepapers on insurance issues; published articles in Best’s, Carrier Management magazine, and the Journal of Reinsurance; and has been quoted in trade publications, many of the largest general interest newspapers in the US, and the financial press. His expertise has been sought by organizations including the Government Accountability Office.

A graduate of Yale University, Mais has served in elected and appointed positions in New York and Connecticut, as well as on numerous boards. He most recently served as chair of the Council on Ethics of the town of Wilton, CT, where he lives with his wife, Susan, and is often visited by their daughter Jennifer. Other service includes the board of the Maritime Aquarium of Norwalk, a leading national institution with a mission that includes providing leadership in STEM education and training to students from under-served groups, as well as community education on the importance of the Long Island Sound.

His more than 30 years of community involvement includes past board memberships on the American Red Cross of Mid-Fairfield County; Board of Finance of the Town of Wilton (he was cited by the CT House of Representatives); Wilton Chamber of Commerce; Rotary Club of Wilton; The Teen Center of Wilton; Wilton Education Foundation; and numerous others.

Mailing Address
Connecticut Insurance Department
P.O. Box 816
Hartford, Connecticut 06142-0816

Email Address
cid.admin@ct.gov

Phone Numbers
Main (860) 297-3800
Toll-Free (In-State Only) (800) 203-3447

Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday
Website: www.ct.gov/cid
Make Checks Payable to: Treasurer, State of Connecticut

Andrew N. Mais
Commissioner
Joshua Hershman  
Deputy Commissioner

George Bradner  
Director, Property and Casualty Division

Kurt Swan  
Director, Market Conduct/Fraud Investigations and Licensing

Paul Lombardo  
Director, Life and Health Division

Wanchin Chou  
Chief Actuary

Kathryn Belfi  
Director, Financial Regulation

Janet Grace  
Program Manager, Captive Division

Eric Weinstein  
Director of Government Relations and Business Operations

Jim Carson  
Communications Director

Paul Lombardo  
Director, Life and Health Division

Amy Stegall  
Manager, Fraud, Investigations and Compliance Unit

Tanya Penman-Sterling  
Principal Examiner, Licensing Unit

Joan Nakano  
Supervising Examiner, Financial Analysis and Compliance

Janet Grace  
Program Manager, Captive Division

CONTACT PERSONS

Accident and Health Insurance

Agent Investigation

Agent Licensing

Annual Statements

Captive Division

© 1991-2019 National Association of Insurance Commissioners

CONNECTICUT

Company Licensing
Maura Welch
Supervising Examiner, Financial Analysis and Compliance.................................................................(860) 297-3827

Consumer Complaints and Inquiries
Gerard O'Sullivan
Director, Consumer Affairs Division.....................................................................................................(860) 297-3889

Deposits
Maura Welch
Supervising Examiner, Financial Analysis and Compliance.................................................................(860) 297-3827

Examinations-Financial
Kathryn Belfi
Director, Financial Regulation................................................................................................................(860) 297-3968

Examinations-Market Conduct
Kurt Swan
Director, Market Conduct/Fraud Investigations and Licensing...............................................................(860) 297-3972

Fees-Agents
Kurt Swan
Director, Market Conduct/Fraud Investigations and Licensing...............................................................(860) 297-3972

Fees-Company
Joan Nakano
Supervising Examiner, Financial Analysis and Compliance.................................................................(860) 297-3835

Financial Analysis
Kathryn Belfi
Director, Financial Analysis and Compliance..........................................................................................(860) 297-3968

Fraud
Amy Stegall
Manager, Fraud, Investigations and Compliance Unit.............................................................................(860) 297-3933

Life Insurance
Paul Lombardo
Director, Life and Health Division............................................................................................................Paul.Lombardo@ct.gov

Policy and Form Filing-Life and Health
Paul Lombardo
Director, Life and Health Division............................................................................................................Paul.Lombardo@ct.gov

Policy and Form Filing-Property and Casualty
George Bradner
Director, Property and Casualty Division.................................................................................................(860) 297-3866
CONNECTICUT

Property and Casualty-Commercial Lines
George Bradner
   Director, Property and Casualty Division..................................................................................(860) 297-3866

Property and Casualty-Personal Lines
George Bradner
   Director, Property and Casualty Division..................................................................................(860) 297-3866

Receivership and Guaranty Funds
Jon E. Arsenault
   Director, Legal Division...........................................................................................................(860) 297-3811
Trinidad Navarro was elected in 2016 as Delaware’s 26th Insurance Commissioner. In this role, he oversees the regulation of the Delaware insurance market and the Department of Insurance’s (DOI) consumer protection efforts. In 2014, the most recent data available, the Delaware DOI ranked 10th in the U.S. in total written insurance premium and regulated companies with more than $620 billion in assets. The DOI is the largest consumer protection agency in the state.

A lifelong Delawarean, Navarro has an extensive record of public service and is committed to protecting Delaware consumers. He served more than 20 years with the New Castle County Police, retiring as the Public Information Officer after being elected as New Castle County Sheriff in 2010. While a police officer, he received the department’s distinguished Medal of Valor. Prior to that, he worked as a licensed insurance agent. He followed in the footsteps of his father, whose career was servicing the life and health insurance needs of his community. His father’s work demonstrated to him the importance of serving the people who have put their trust in you. Navarro put that lesson into action as an insurance agent, a police officer and as sheriff. He knows that serving the needs of the people is the hallmark of every profession and the obligation of every public servant.

Navarro is a member of the NAIC. He presently serves on the Delaware Health Care Commission, the State Employees Benefits Committee, the Deferred Compensation Council, and the Council on Health Promotion and Disease Prevention.

Navarro holds an associate degree in criminal justice from the Delaware Technical and Community College and a bachelor's degree from Wilmington University.

Navarro has two daughters, Kylie and Hannah, and one son, Jordan. He currently resides in Bear, DE, with his wife, Melissa, and youngest daughter, Hannah.
Christina Haas  
Senior Advisor  
chrisHaas@delaware.gov

Victoria "Dee" Jones  
Executive Assistant to the Commissioner  
victoria.jones@delaware.gov

Tiffany Jenkins  
Executive Assistant to the Deputy Commissioner  
tiffany.jenkins@delaware.gov

Kathleen (Kitty) Makowski  
Deputy Attorney General (DAG)  
kathleen.makowski@delaware.gov

Jessica Willey  
Deputy Attorney General (DAG)  
jessica.willey@delaware.gov

Jenifer Vaughn  
Controller  
jenifer.vaughn@delaware.gov

Leslie Ledogar  
Regulatory Specialist  
leslie.ledogar@delaware.gov

David Lonchar  
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG)  
dave.lonchar@delaware.gov

Frank Pyle  
Director, Insurance Consumer Protection Enforcement  
frank.pyle@delaware.gov

Gerald Pepper  
Director, Insurance Fraud Prevention Bureau  
gerald.pepper@delaware.gov

Steve Kinion  
Director, Bureau of Captive  
steve.kinion@delaware.gov

Roberta Jones  
Director, Human Resources  
roberta.jones@delaware.gov

Tim Li  
Director, Information Technology  
tim.li@delaware.gov

**CONTACT PERSONS**

**Email by Division**

**Producer Licensing**
Email  
licensing@delaware.gov

**Bureau of Examination, Rehabilitation and Guaranty (BERG)**
Email  
berg@delaware.gov

**Consumer Services**
Email  
consumer@delaware.gov
DELAWARE

Delaware Medical Assistance Bureau
Email: DMAB@delaware.gov

Fraud Prevention
Email: fraud@delaware.gov

Workplace Safety
Email: safety@delaware.gov

NAIC Liaison
Christina Haas
Senior Advisor
Email: christina.haas@delaware.gov

Accident and Health Insurance
Fleur McKendell
Manager, Consumer Services Investigations and Market Regulation-Life and Health
Email: fleur.mckendell@delaware.gov

Producer Licensing
Robin David
Supervisor, Market Conduct and Producer Licensing
Email: robin.david@delaware.gov

Annual Statements
David Lonchar
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG)
Email: dave.lonchar@delaware.gov

Consumer Complaints and Inquiries
Michael Gould
Manager, Consumer Services Investigations and Market Regulations
Email: michael.gould@delaware.gov

Department Counsel
Kathleen (Kitty) Makowski
Deputy Attorney General (DAG)
Email: kathleen.makowski@delaware.gov

Jessica Willey
Deputy Attorney General (DAG)
Email: jessica.willey@delaware.gov

Deposits
Ryan Collins
Accountant
Email: ryan.collins@delaware.gov

Examinations-Financial
David Lonchar
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG)
Email: dave.lonchar@delaware.gov

Examinations-Market Conduct
Robin David
Supervisor, Market Conduct and Producer Licensing
Email: robin.david@delaware.gov

© 1991-2019 National Association of Insurance Commissioners
12/9/2019
Fees-Producers
Robin David
Supervisor, Market Conduct and Producer Licensing
(302) 674-7348
robin.david@delaware.gov

Fees-Company
Alisa Pritchard
BERG Office Manager
(302) 674-7344
alisa.pritchard@delaware.gov

Information Systems
Tim Li
Director, Information Technology
(302) 647-7332
tim.li@delaware.gov

Media Relations/Public Information
Vincent J. Ryan
Senior Advisor
(302) 674-7303
vince.ryan@delaware.gov

Policy and Form Filing
Ann Lyon
Property and Casualty Rating Analyst
(302) 674-7372
ann.lyon@delaware.gov

Jocelyn Villanueva
Property and Casualty Rating Analyst
(302) 674-6293
jocelyn.villanueva@delaware.gov

Jennifer Stinson
Life and Health Rating Analyst
(302) 674-7385
jennifer.stinson@delaware.gov

Jan Brunory
Life and Health Rating Analyst
(302) 674-7374
janet.brunory@delaware.gov

Premium Tax
Jeannine N. Neal
Administrative Officer
(302) 674-7339
jeannine.neal@delaware.gov

Paulette Morris
Senior Accountant, Premium Tax
(302) 674-7383
paulette.morris@delaware.gov

Company Licensing
Alisa Pritchard
BERG Office Manager
(302) 674-7344
alisa.pritchard@delaware.gov

Statistical Reporting
David Lonchar
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG)
(302) 674-7334
dave.lonchar@delaware.gov
DISTRICT OF COLUMBIA

Stephen C. Taylor is the fifth Commissioner of the District of Columbia Department of Insurance (DOI), Securities and Banking. Mayor Muriel Bowser nominated Taylor as Acting Commissioner on June 19, 2015 and the Council of the District of Columbia unanimously confirmed the nomination on Nov. 3, 2015.

In his role, Taylor serves as the chief regulator of the DC financial-services industries, including insurance companies and their representatives; captive insurance companies; state-chartered banks; mortgage lenders and brokers and other non-depository financial institutions; and securities broker-dealers and investment advisors. He manages financial education programs that include Financially Fit DC and Bank on DC. Taylor also administers the District’s capital access programs pursuant to the federal State Small Business Credit Initiative.

Taylor has over 20 years of experience in financial services regulation and finance and fiscal affairs. He served in various leadership roles including General Counsel and Acting Deputy Commissioner with the DOI, and General Counsel with the former Department of Banking and Financial Institutions. In those roles, he directed the legislative and regulatory drafting programs, assisted in implementing the Dodd-Frank Wall Street Reform and Consumer Protection Act and the Patient Protection and Affordable Care Act, and revised the District’s Banking Code. Previously, he held positions in the Office of the Chief Financial Officer and the Council of the District of Columbia, where he worked on finance, economic development, tax, budget and land use issues. Taylor served as Assistant Attorney General with the DC Office of the Attorney General, where he provided legal counsel to the District Department of Health Care Finance.

Taylor serves as vice chair of the NAIC's Northeast Zone, Life Insurance and Annuities Committee, Receivership and Insolvency Task Force and Risk Retention Group Task Force; member of the Executive Committee, Government Relations Leadership Council, and International Insurance Relations Committee; and chair of the Consumer Liaison Committee and Consumer Participation Board of Trustees. Taylor is also a member of the Executive Board of the DC Health Benefit Exchange and the Board of Directors of the Washington DC Economic Partnership.

Taylor holds a Juris Doctor and Master of Laws from Georgetown University Law Center, and a Bachelor of Arts from Fordham University.

Mailing Address
District of Columbia Department of Insurance, Securities and Banking
1050 First Street, NE, Suite 801
Washington, DC 20002

Email Address
disb@dc.gov

Phone Numbers
Main (202) 727-8000

Office Hours: 8:15 a.m. - 4:45 p.m., Monday-Friday
Website: www.disb.dc.gov
Make Checks Payable to: D.C. Treasurer

Stephen C. Taylor
Commissioner

© 1991-2019 National Association of Insurance Commissioners
12/9/2019
DISTRICT OF COLUMBIA

Dana Sheppard (202) 442-7820
Acting Deputy Commissioner - Market Operationsdana.sheppard@dc.gov

Katanya Moore (202) 442-7766
Deputy Commissioner - Market Compliancekatanya.moore@dc.gov

Christian Washington (202) 442-7754
Chief of Staffchristian.washington@dc.gov

Alicia M. Wade (202) 442-7760
Executive Assistant to the Commissioneralicia.wade@dc.gov

Philip Barlow (202) 442-7823
Associate Commissioner of Insurancephilip.barlow@dc.gov

Jocelyn Bramble (202) 442-7758
General Counseljocelyn.bramble@dc.gov

CONTACT PERSONS

Actuarial Analysis
Roberto Nkojo (202) 442-7757
Manager, Actuarial Analysis Branchrobert.nkojo@dc.gov

Efren Tanhehco (202) 442-7752
Supervisory Health Actuaryefren.tanhehco@dc.gov

Company and Agent Licensing
Sheila Johnson-Parker (202) 442-7795
Insurance Licensing Managersheila.parker@dc.gov

Company Examinations-Financial
N. Kevin Brown (202) 442-7785
Chief Financial Examinernathaniel.brown@dc.gov

Sean O'Donnell (202) 442-8153
Director of Financial Examinations, Risk Finance sean.o'donnell@dc.gov

Consumer Complaints
Sharon Shipp (202) 442-7810
Director, Compliance Analysisharon.shipp@dc.gov

Enforcement and Investigation Bureau
Brian Bressman (202) 442-8790
Director, Enforcement and Investigation Bureaubrian.bressman@dc.gov

Financial Statement Filing and Analysis
N. Kevin Brown (202) 442-7785
Chief Financial Examinernathaniel.brown@dc.gov

© 1991-2019 National Association of Insurance Commissioners
12/9/2019 42
DISTRCT OF COLUMBIA

Information Systems
Shankar Vaidyanathan (202) 442-8154
Chief Information Officer ................................................................. shankar.vaidyanathan@dc.gov

Office of Communication and Public Affairs
Paul Drehoff (202) 442-7856
Public Information Officer ................................................................. paul.drehoff@dc.gov

Policy and Form Filing
Howard Liebers (202) 442-8571
Insurance Examiner Manager .......................................................... howard.liebers@dc.gov

Policy and Administration
Katrice Purdie (202) 442-7773
Chief of Policy and Administration ................................................ katrice.purdie@dc.gov

Premium Tax
Jessie Li (202) 442-8568
Financial Examiner ................................................................. jessie.li@dc.gov

© 1991-2019 National Association of Insurance Commissioners
12/9/2019
Jimmy Patronis is a native Floridian born and raised in Panama City. He earned his associate degree in restaurant management from Gulf Coast Community College and a bachelor’s degree in political science from Florida State University. He is a partner in a family-owned seafood restaurant called Captain Anderson’s, which celebrated its 50th anniversary in 2017.

His public service career began as an intern in the FL Senate and the United Kingdom’s House of Commons. After graduation, Governor Lawton Chiles appointed him to the FL Elections Commission, and he was reappointed by Governor Jeb Bush. He served in the FL House of Representatives from 2006 to 2014, representing his hometown region in the FL Panhandle. He was appointed to serve on FL’s Public Service Commission, as well as the Constitution Revision Commission, which meets once every 20 years to propose changes to the state constitution.

Recognized for outstanding leadership in his hometown of Panama City and throughout FL, he is committed to active civic engagement and business development. He has chaired the Greater Panama City Beach Chamber of Commerce’s Economic Development Council, served on the board of the Bay County Economic Development Alliance, the Salvation Army Advisory Board, the Bay County Chapter of the FL Restaurant and Lodging Association, and national president for the FL Vocational Industrial Clubs of America. He is a former trustee of the Gulf Coast Medical Center, and former director of the Bay Medical Center’s Foundation and Gulf Coast Community College Foundation Board. He was instrumental in the establishment of the Northwest FL Beaches International Airport in Panama City and has served as chairman and a board member of Bay County-Panama City International Airport and Industrial District.

Patronis and his wife, Katie, are proud parents to Jimmy Theo III and John Michael and are lifelong members of the Saint John’s Greek Orthodox Church.

**Mailing Address**
Florida Department of Financial Services  
Office of the Chief Financial Officer  
J. Edwin Larson Building  
200 East Gaines Street  
Tallahassee, Florida 32399-0301

**Email Address**
firstname.lastname@myfloridacfo.com

**Phone Numbers**
Main: (850) 413-3089  
NAIC Liaison Main: (850) 413-5923  
Consumer Services (In-State): (877) 693-5236  
Consumer Services (Out-of-State): (850) 413-3089

**Fax Numbers**
Main: (850) 413-2950  
NAIC Liaison Fax: (850) 487-0453

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday  
**Website:** www.myfloridacfo.com

© 1991-2019 National Association of Insurance Commissioners  
12/9/2019

45
FLORIDA

Ryan West (850) 413-4900
Chief of Staff............................................................ryan.west@myfloridacfo.com

Vacant (850) 413-3112
Inspector General......................................................teresa.michael@myfloridacfo.com

Sha'ron James (850) 413-5923
Insurance Consumer Advocate.................................sha'ron.james@myfloridacfo.com

Susan Miller (850) 413-2806
Director, Internal Affairs.........................................susan.miller@myfloridacfo.com

Brock Juarez (850) 413-2964
Director, External Affairs........................................brock.juarez@myfloridacfo.com

Jay Etheridge (850) 413-2851
Deputy Chief Financial Officer.................................jay.etheridge@myfloridacfo.com

Elizabeth Boyd (850) 413-4902
Deputy Chief Financial Officer.................................elizabeth.boyd@myfloridacfo.com

Scott Fennell (850) 413-2908
Deputy Chief Financial Officer.................................scott.fennell@myfloridacfo.com

Chasity O'Steen (850) 413-2898
General Counsel....................................................chasity.osteen@myfloridacfo.com

Robert Tomillo (850) 413-2825
Director, Cabinet Affairs..........................................robert.tomillo@myfloridacfo.com

Vacant (850) 413-2890
Director, Legislative Affairs.....................................bg.murphy@myfloridacfo.com

CONTACT PERSONS

Agent and Agency Services

Greg Thomas (850) 413-5401
Director.................................................................greg.thomas@myfloridacfo.com

Matt Tamplin (850) 413-5496
Bureau Chief, Licensing..........................................matt.tamplin@myfloridacfo.com

Ray Wenger (850) 413-5605
Bureau Chief, Investigations.....................................ray.wenger@myfloridacfo.com

Consumer Services

Tasha Carter (850) 413-5816
Director.................................................................tasha.carter@myfloridacfo.com

David Jones (850) 413-5787
Assistant Director....................................................david.jones@myfloridacfo.com
FLORIDA

Shonnice Booker  (850) 413-5841
  Bureau Chief, Consumer Assistance...............................................................shonnice.booker@myfloridacfo.com

Denishia Sword  (850) 413-5810
  Bureau Chief, Education Advocacy and Research...........................................denishia.sword@myfloridacfo.com

Fees
Alexandra Weimorts  (850) 413-2092
  Bureau Chief, Financial Services.................................................................alexandra.weimorts@myfloridacfo.com

Funeral, Cemetery and Consumer Services
Mary Schwantes  (850) 413-4984
  Director........................................................................................................mary.schwantes@myfloridacfo.com

Information Systems
Charles Ghini  (850) 413-1505
  Director........................................................................................................charles.ghini@myfloridacfo.com

Investigative and Forensic Services
Col. Simon Blank  (850) 413-4001
  Director........................................................................................................simon.blank@myfloridacfo.com

Ernie Stoll  (850) 413-4053
  Assistant Director..................................................................................ernie.stoll@myfloridacfo.com

Evangelina Brooks  (850) 413-4020
  Bureau Chief, Insurance Fraud.................................................................evangelina.brooks@myfloridacfo.com

Chief Brian McCoy  (904) 798-4872
  Bureau Chief, Workers Comp Fraud..........................................................brian.mccoy@myfloridacfo.com

Carl Chasteen  (850) 539-2705
  Bureau Chief, Forensic Services.................................................................carl.chasteen@myfloridacfo.com

Joe Steadman  (850) 413-3667
  Bureau Chief, Fire & Arson Investigations..................................................joseph.steadman@myfloridacfo.com

Lt. Mike Smith  (850) 413-4038
  Office of Fiscal Integrity..............................................................................michael.smith@myfloridacfo.com

Licensing Examinations-Agents
Matt Tamplin  (850) 413-5496
  Bureau Chief, Licensing, License Qualification and Examinations..................matt.tamplin@myfloridacfo.com

Media Relations/Public Information
Anna Farrar  (850) 413-2860
  Director, Communications.............................................................................anna.farrar@myfloridacfo.com
FLORIDA

Rehabilitation and Liquidation Services
Toma Wilkerson (850) 413-4477
toma.wilkerson@myfloridacfo.com

Risk Management
Molly Merry (850) 413-4701
molly.merry@myfloridacfo.com

Shannon Segers (850) 413-4704
shannon.segers@myfloridacfo.com

Marc Stemle (850) 413-4851
marc.stemle@myfloridacfo.com

Tod Stupski (850) 413-4801
tod.stupski@myfloridacfo.com

Treasury Deposits
Kenneth Lee (850) 413-3383
kenneth.lee@myfloridacfo.com

Workers' Compensation
Tanner Holloman (850) 413-1622
taner.holloman@myfloridacfo.com

Andrew Sabolic (850) 413-1628
andrew.sabolic@myfloridacfo.com

Pam Macon (850) 413-1708
pam.macon@myfloridacfo.com

Stephen Yon (850) 413-1786
stephen.yon@myfloridacfo.com

Charlene Miller (850) 413-1738
charlene.miller@myfloridacfo.com

Lisel Laslie (850) 413-1737
lisel.laslie@myfloridacfo.com

Greg Jenkins (850) 413-1644
greg.jenkins@myfloridacfo.com
David Altmaier was appointed Commissioner of the Florida Office of Insurance Regulation by the Financial Services Commission on April 29, 2016. As Commissioner, Altmaier leads the Office of Insurance Regulation and has oversight of one of the largest insurance markets in the world. Under Altmaier’s leadership, the Office of Insurance Regulation has worked to cultivate a market in Florida in which insurance products are reliable, available, and affordable.

Altmaier began his public service career at the Office of Insurance Regulation in 2008, serving in a number of roles including Chief Analyst of the Property and Casualty Financial Oversight unit and Deputy Commissioner of Property and Casualty Insurance.

In 2019, Altmaier was elected by his peers as Vice President of the National Association of Insurance Commissioners (NAIC). He also chairs the NAIC’s Financial Condition (E) Committee, Group Capital Calculation (E) Working Group and the Capital Adequacy (E) Task Force.

Prior to joining the Office of Insurance Regulation, Altmaier worked as a Florida licensed 2-20 and 2-14 insurance agent and as a high school math teacher.

Altmaier graduated from Western Kentucky University in 2004 with a bachelor’s degree in mathematics.

David Altmaier
Commissioner
Term of Office: At the Pleasure of the Financial Services Commission
Appointed: April 29, 2016

Mailing Address
Office of Insurance Regulation
The Larson Building
200 East Gaines Street
Tallahassee, Florida 32399-0305

Email Address
firstname.lastname@floir.com

Phone Numbers
Main (850) 413-5914
Agent and Agency Matters (850) 413-3137

Fax Numbers
Fax (850) 488-3334
NAIC Liaison Fax (850) 488-3334

Office Hours: 8:00 a.m.–5:00 p.m., Monday–Friday
Website: www.floir.com
Make Checks Payable to: Office of Insurance Regulation

David Altmaier (850) 413-5914
Commissioner

Mike Yaworsky (850) 413-5000
Chief of Staff

Erin VanSickle (850) 413-2526
Deputy Chief of Staff

© 1991-2019 National Association of Insurance Commissioners
12/9/2019
FLORIDA

Alexis Bakofsky  
Director, Communications  
(850) 413-5128  
Alexis.Bakofsky@floir.com

Allison Sitte  
Director, Government Affairs  
(850) 413-4980  
Allison.Sitte@floir.com

Anoush Brangaccio  
General Counsel  
(850) 413-4116  
Anoush.Brangaccio@floir.com

Deanna Sablan  
Inspector General  
(850) 413-4980  
Deanna.Sablan@floir.com

Susanne Murphy  
Deputy Commissioner of Property and Casualty  
(850) 413-5083  
Susanne.Murphy@floir.com

Vacant  
Deputy Commissioner of Life and Health

Carolyn Morgan  
Director, Life and Health Financial Oversight  
(850) 413-5233  
Carolyn.Morgan@floir.com

James Dunn  
Director, Life and Health Product Review  
(850) 413-5136  
James.Dunn@floir.com

Scott Woods  
Director, Life and Health Market Regulation  
(850) 413-5075  
Scott.Woods@floir.com

Virginia Christy  
Director, Property and Casualty Financial Oversight  
(850) 413-5019  
Virginia.Christy@floir.com

Sandra Starnes  
Director, Property and Casualty Product Review  
(850) 413-5344  
Sandra.Starnes@floir.com

Sheryl Parker  
Director, Property and Casualty Market Regulation  
(850) 413-5086  
Sheryl.Parker@floir.com

CONTACT PERSONS

NAIC Liaison  
Christina Huff  
(850) 413-5906  
Christina.Huff@floir.com

Annual Statements—Life and Health Filings  
Carolyn Morgan  
Director, Life and Health Financial Oversight  
(850) 413-5233  
Carolyn.Morgan@floir.com

Annual Statements—Property and Casualty Filings  
Virginia Christy  
Director, Property and Casualty Financial Oversight  
(850) 413-5019  
Virginia.Christy@floir.com

Company Licensing
FLORIDA

Carolyn Morgan
Life and Health.................................................................(850) 413-5233
Carolyn.Morgan@floir.com

Virginia Christy
Property and Casualty.....................................................(850) 413-5019
Virginia.Christy@floir.com

Examinations—Financial and Market Investigations
Carolyn Morgan
Life and Health.................................................................(850) 413-5233
Carolyn.Morgan@floir.com

Virginia Christy
Property and Casualty.....................................................(850) 413-5019
Virginia.Christy@floir.com

Sheryl Parker
Market Investigations, Property and Casualty..........................(850) 413-5086
Sheryl.Parker@floir.com

Scott Woods
Market Investigations, Life and Health................................(850) 413-5075
Scott.Woods@floir.com

Life Insurance
Carolyn Morgan
Director, Life and Health Financial Oversight..........................(850) 413-5233
Carolyn.Morgan@floir.com

Managed Care
Carolyn Morgan
Director, Life and Health Financial Oversight..........................(850) 413-5233
Carolyn.Morgan@floir.com

Policy and Form Filing—Property and Casualty
Sandra Starnes
Director, Property and Casualty Product Review..........................(850) 413-5344
Sandra.Starnes@floir.com

Property and Casualty—Commercial and Personal Lines
Sandra Starnes
Director, Property and Casualty Product Review..........................(850) 413-5344
Sandra.Starnes@floir.com

Premium Tax—Surplus Lines
Virginia Christy
Director, Property and Casualty Financial Oversight....................(850) 413-5019
Virginia.Christy@floir.com

Statistical Reporting
Sandra Starnes
Director, Property and Casualty Product Review..........................(850) 413-5344
Sandra.Starnes@floir.com

© 1991-2019 National Association of Insurance Commissioners
12/9/2019 51
GEORGIA

John F. King was sworn in as Georgia's Insurance Commissioner by Governor Brian Kemp on July 1, 2019. He previously was the Chief of Police for the City of Doraville since October 2002. King served in many capacities with the Doraville Police Department, including Deputy Chief over enforcement operations. He began his employment with the City of Doraville in 1993 as a Detective. Prior to that, King was an Atlanta police officer beginning his career in 1985. While at the Atlanta Police Department, King worked various assignments including Red Dog, Organized Crime/Intelligence. King's career includes assignments to both the FBI and DEA as a Task Force Agent. In 1987, while at the Atlanta Police Department, he received the Chief's Blue Star for being injured in the line of duty as a result of criminal attack with a firearm.

A native of Mexico, King has created meaningful impact by building bridges among Doraville's diverse populations and implementing youth education and crime-prevention programs. Recognizing Doraville's international composition, King made it a priority to hire bilingual police officers, place multiple languages on police cars, and ensure effective translators and public defenders were employed at the City Courthouse. His initiatives include Anti-Gang education programs for elementary school students and parents. King worked with the Hispanic Chamber of Commerce to establish an education program for prospective small business entrepreneurs and worked with state, county and local leaders to implement a safety and speed reduction program targeted on Buford Highway to reduce the number of pedestrian fatalities. King is also a member of Leadership DeKalb.

In addition to his role as Doraville’s Chief of Police, King serves as a Major General in the U.S. Army National Guard assigned to U.S. Army North and Commander Task Force 51. He was the former Commander of the 48th Infantry Brigade Combat Team and has deployed to Bosnia-Herzegovina, Iraq and Afghanistan. He served as the Military Advisor to the Deputy Minister of Interior for Security for Afghanistan, an agency of over 96,000 police officers. He has won many awards for military and public service including the Bronze Star Medal and Combat Infantry Badge, meritorious service medals, and a NATO award for his service in both Bosnia and Afghanistan, among others. He also received the El Salvador gold medal for achievement in 2006.

King earned a Bachelor’s Degree in criminal justice and public administration from Brenau University and a Master’s Degree in Strategic Studies from the U.S. Army War College. He was a graduate of class #229 in the FBI National Academy in Quantico, VA and a graduate of the Georgia International Law Enforcement Exchange program to Israel (GILEE). King is also fluent in Spanish.

**Mailing Address**
Office of Insurance and Safety Fire Commissioner
Two Martin Luther King, Jr. Drive, SE
West Tower, Suite 704, Floyd Bldg.
Atlanta, Georgia 30334

**Street Address**
Same as mailing address

**Phone Numbers**
Main (404) 656-2070
Toll-Free (800) 656-2298

**Fax Numbers**
Main (404) 657-8542

**Office Hours:** 8:00 a.m.-6:00 p.m., Monday-Friday
**Website:** www.oci.ga.gov
**Make Checks Payable to:** Commissioner of Insurance
GEORGIA

Martin R. Sullivan, Jr. ......................................................... (404) 656-9140
Chief of Staff.................................................................msullivan@oci.ga.gov

Josh McKoon ................................................................. (404) 656-9140
Chief of Staff.................................................................

Merritt Beaver ................................................................. (404) 463-0953
Chief Information Officer..................................................

Justin K. Durrance ........................................................... (404) 656-2074
Chief Regulatory Officer...................................................

Steve Manders ................................................................. (404) 656-2085
Director, Division of Insurance Product Review..................

Kim Howell ................................................................. (404) 656-2101
Agent Licensing..............................................................

Gregg Conley ................................................................. (404) 463-0240
Executive Counsel.........................................................

Terri Blackmer ................................................................. (404) 656-2060
Director, Fraud Division...................................................

Jo Anne Oni ................................................................. (404) 656-2070
Director, Consumer Services Division............................

Vacant ................................................................. (404) 656-2064
State Fire Marshal, Safety Fire Division.........................

Gregg Conley ................................................................. (404) 463-0240
Deputy Industrial Loan Commissioner.........................

CONTACT PERSONS

NAIC Liaison
Martin R. Sullivan, Jr. ......................................................... (404) 656-9140
Chief of Staff.................................................................msullivan@oci.ga.gov

Accident and Health Insurance
Steve Manders ................................................................. (404) 656-2085
Director, Division of Insurance Product Review..................

Administrative Procedure
Gregg Conley ................................................................. (404) 463-0240
Executive Counsel.........................................................

Agent Licensing
Kim Howell ................................................................. (404) 656-2101
Agent Licensing..............................................................
GEORGIA

Annual Statement-Property and Casualty
Christopher Taylor  
Assistant Director, Insurance and Financial Oversight.................................................................(404) 656-2074

Company Licensing-Life and Health
Scott Sanders  
Assistant Director, Insurance and Financial Oversight.................................................................(404) 656-2074

Company Licensing-Property and Casualty
Christopher Taylor  
Assistant Director, Insurance and Financial Oversight.................................................................(404) 656-2074

Computer Services
Merritt Beaver  
Chief Information Officer..................................................................................................................(404) 463-0953

Consumer Complaints and Inquires
Jo Anne Oni  
Director, Consumer Services Division..............................................................................................(404) 656-2070

Deposits-Life and Health
Kimnese Abdul-Salaam  
Insurance and Financial Oversight................................................................................................(404) 646-2074

Deposits-Property and Casualty
Kimnese Abdul-Salaam  
Insurance and Financial Oversight................................................................................................(404) 656-2074

Examinations-Agent
Kim Howell  
Agent Licensing...................................................................................................................................(404) 656-2101

Examinations-Financial
Justin K. Durrance  
Chief Regulatory Officer....................................................................................................................(404) 656-2074

Examinations-Market Conduct-Property and Casualty, Life and Health
Justin K. Durrance  
Chief Regulatory Officer....................................................................................................................(404) 656-2074

Fees-Life and Health
Scott Sanders  
Assistant Director, Insurance and Financial Oversight........................................................................(404) 656-2074

Fees-Property and Casualty
Christopher Taylor  
Assistant Director, Insurance and Financial Oversight........................................................................(404) 656-2074
GEORGIA

Fraud Division
Terri Blackmer  
Director, Fraud Division .................................................................(404) 656-2060

Legislative Liaison
Weston Burleson  
Legislative Liaison ........................................................................... wburleson@oci.ga.gov

Life Insurance
Steve Manders  
Director, Division of Insurance Product Review .................................................(404) 656-2085

Media Inquiries
Weston Burleson  
Communications Director .......................................................................... wburleson@oci.ga.gov

Policy and Form Filing-Life and Health
Steve Manders  
Director, Division of Insurance Product Review .................................................(404) 656-2085

Policy and Form Filing-Property and Casualty
Steve Manders  
Director, Division of Insurance Product Review .................................................(404) 656-2085

Premium Tax
Elizabeth Nunes  
Financial Reporting Manager, Premium Tax Division ............................................(404) 656-7553

Property and Casualty-Commercial Lines
Steve Manders  
Director, Division of Insurance Product Review .................................................(404) 656-2085

Property and Casualty-Personal Lines
Steve Manders  
Director, Division of Insurance Product Review .................................................(404) 656-2085

Receivership
Justin K. Durrance  
Chief Regulatory Officer ...............................................................................(404) 656-2074

Statistical Reporting
Steve Manders  
Director, Division of Insurance Product Review .................................................(404) 656-2085
Dafne M. Shimizu, Acting Commissioner of Banking and Insurance for the Guam Department of Revenue and Taxation, is a senior level executive with over twenty years of experience in accounting and finance including almost a decade of experience in the health insurance industry. Shimizu has experience in managing and directing various aspects of business operations, including compliance, budgeting, financial planning, financial analysis and financial and business strategy.

Shimizu is a United States (U.S.) licensed Certified Public Accountant (CPA) who earned both a bachelor’s degree in Accounting and a master’s degree in Public Administration from the University of Guam.
GUAM

John Paul G. Duenas (671) 635-7669
  Regulatory Examiner I..............................................................johnpaul.duenas@revtax.guam.gov
Christina G. Taimanao (671) 635-7668
  Regulatory Examiner I..............................................................christina.taimano@revtax.guam.gov

CONTACT PERSONS

Accident and Health Insurance
Alice P. Sebastian-Cruz (671) 635-1844
  Regulatory Examiner Supervisor....................................................alice.cruz@revtax.guam.gov
Nemencio David E. Briones (671) 635-1845
  Regulatory Examiner II................................................................nemencio.briones@revtax.guam.gov

Agent Licensing
Anita M. Superales (671) 635-7664
  Regulatory Examiner I................................................................anita.superales@revtax.guam.gov
Robert D. Tongson (671) 635-1833
  Regulatory Examiner II................................................................robert.tongson@revtax.guam.gov
Nemencio David E. Briones (671) 635-1845
  Regulatory Examiner II................................................................nemencio.briones@revtax.guam.gov
John Paul G. Duenas (671) 635-7669
  Regulatory Examiner I..............................................................johnpaul.duenas@revtax.guam.gov
Christina G. Taimanao (671) 635-7668
  Regulatory Examiner I..............................................................christina.taimano@revtax.guam.gov

Annual Statements
Alice P. Sebastian-Cruz (671) 635-1844
  Regulatory Examiner Supervisor....................................................alice.cruz@revtax.guam.gov
Nemencio David E. Briones (671) 635-1845
  Regulatory Examiner II................................................................nemencio.briones@revtax.guam.gov

Company Licensing
Anita M. Superales (671) 635-7664
  Regulatory Examiner I................................................................anita.superales@revtax.guam.gov
Robert D. Tongson (671) 635-1833
  Regulatory Examiner II................................................................robert.tongson@revtax.guam.gov
John Paul G. Duenas (671) 635-7669
  Regulatory Examiner I..............................................................johnpaul.duenas@revtax.guam.gov
Christina G. Taimanao (671) 635-7668
  Regulatory Examiner I..............................................................christina.taimano@revtax.guam.gov
GUAM

Consumer Complaints and Inquires
Alice P. Sebastian-Cruz (671) 635-1844
  Regulatory Examiner Supervisor..........................alice.cruz@revtax.guam.gov

Anita M. Superales (671) 635-7664
  Regulatory Examiner I........................................anita.superales@revtax.guam.gov

Robert D. Tongson (671) 635-1833
  Regulatory Examiner II......................................robert.tongson@revtax.guam.gov

Nemencio David E. Briones (671) 635-1845
  Regulatory Examiner II......................................nemencio.briones@revtax.guam.gov

John Paul G. Duenas (671) 635-7669
  Regulatory Examiner I......................................johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao (671) 635-7668
  Regulatory Examiner I......................................christina.taimano@revtax.guam.gov

Counsel
Vacant
  Attorney General,..............................................Vacant

Deposits
Anita M. Superales (671) 635-7664
  Regulatory Examiner I........................................anita.superales@revtax.guam.gov

Examinations-Financial
Alice P. Sebastian-Cruz (671) 635-1844
  Regulatory Examiner Supervisor..........................alice.cruz@revtax.guam.gov

Nemencio David E. Briones (671) 635-1845
  Regulatory Examiner II......................................nemencio.briones@revtax.guam.gov

Examinations-Market Conduct
Alice P. Sebastian-Cruz (671) 635-1844
  Regulatory Examiner Supervisor..........................alice.cruz@revtax.guam.gov

Nemencio David E. Briones (671) 635-1845
  Regulatory Examiner II......................................nemencio.briones@revtax.guam.gov

Robert D. Tongson (671) 635-1833
  Regulatory Examiner II......................................robert.tongson@revtax.guam.gov

John Paul G. Duenas (671) 635-7669
  Regulatory Examiner I......................................johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao (671) 635-7668
  Regulatory Examiner I......................................christina.taimano@revtax.guam.gov
GUAM

Fees
Anita M. Superales
Regulatory Examiner I
(671) 635-7664
anita.superales@revtax.guam.gov

Nemencio David E. Briones
Regulatory Examiner II
(671) 635-1845
nemencio.briones@revtax.guam.gov

Information Systems
Christina M. San Agustin
Programmer/Analyst Supervisor
(671) 635-1810
christina.sanagustin@revtax.guam.gov

Life Insurance
Anita M. Superales
Regulatory Examiner I
(671) 635-7664
anita.superales@revtax.guam.gov

Robert D. Tongson
Regulatory Examiner II
(671) 635-1833
robert.tongson@revtax.guam.gov

Nemencio David E. Briones
Regulatory Examiner II
(671) 635-1845
nemencio.briones@revtax.guam.gov

John Paul G. Duenas
Regulatory Examiner I
(671) 635-7669
johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao
Regulatory Examiner I
(671) 635-7668
christina.taimano@revtax.guam.gov

Policy and Form Filing-Life and Health
Alice P. Sebastian-Cruz
Regulatory Examiner Supervisor
(671) 635-1844
alice.cruz@revtax.guam.gov

Nemencio David E. Briones
Regulatory Examiner II
(671) 635-1845
nemencio.briones@revtax.guam.gov

Policy and Form Filing-Property and Casualty
Anita M. Superales
Regulatory Examiner I
(671) 635-7664
anita.superales@revtax.guam.gov

Robert D. Tongson
Regulatory Examiner I
(671) 635-1833
robert.tongson@revtax.guam.gov

Premium Tax
Alice P. Sebastian-Cruz
Regulatory Examiner Supervisor
(671) 635-1844
alice.cruz@revtax.guam.gov

UCC (Uniform Commercial Code) Filing Health Insurance Policy Forms and Rates Review
Alice P. Sebastian-Cruz
Regulatory Examiner Supervisor
(671) 635-1844
alice.cruz@revtax.guam.gov

© 1991-2019 National Association of Insurance Commissioners
12/9/2019
GUAM

Robert D. Tongson (671) 635-1833
  Regulatory Examiner I...........................................................robert.tongson@revtax.guam.gov

Nemencio David E. Briones (671) 635-1845
  Regulatory Examiner II..........................................................nemencio.briones@revtax.guam.gov

John Paul G. Duenas (671) 635-7669
  Regulatory Examiner I..........................................................johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao (671) 635-7668
  Regulatory Examiner I..........................................................christina.taimano@revtax.guam.gov
Colin M. Hayashida was named Insurance Commissioner for the Hawaii Insurance Division by the Department of Commerce and Consumer Affairs Director (DCCA) Catherine P. Awakuni Colón and was appointed by Governor David Ige on January 1, 2019.

The Hawaii Insurance Division regulates the Hawaii insurance industry, issues licenses, examines the fiscal condition of Hawaii-based companies, reviews rate and policy filings, and investigates insurance related complaints. As head of the Insurance Division, Hayashida will oversee the insurance industry in the State of Hawaii, which writes $19.8 billion in premiums, and includes 1,551 insurance companies and over 73,000 insurance producers.

Prior to his appointment as Insurance Commissioner, Hayashida worked in various analytical capacities within the Hawaii Insurance Division beginning in 2000. Most recently, he served as the insurance rate and policy analysis manager since 2011.

Hayashida received a bachelor’s degree in political science from the University of Hawaii.

Colin M. Hayashida
Commissioner

Term of Office At the Pleasure of the Governor
Appointed: January 1, 2019

Mailing Address
Department of Commerce and Consumer Affairs (DCCA)
Insurance Division
P.O. Box 3614
Honolulu, Hawaii 96811-3614

Street Address
King Kalakaua Building
335 Merchant Street, Room 213
Honolulu, Hawaii 96813

Email Address
insurance@dcca.hawaii.gov

Phone Numbers
Main (808) 586-2790

Fax Numbers
Main (808) 586-2806

Office Hours: 7:45 a.m.-4:30 p.m., Monday-Friday
Website: cca.hawaii.gov/ins
Make Checks Payable to: Department of Commerce and Consumer Affairs, State of Hawaii

Gordon I. Ito
Chief Deputy Insurance Commissioner (808) 586-2790

Paul Yuen
Supervising Attorney (808) 586-3040

CONTACT PERSONS
NAIC Liaison
Martha Im
Staff Attorney (808) 586-3040 mim@dcca.hawaii.gov
HAWAII

Annual Statements
John Pang
  Insurance Examiner..............................................................(808) 586-7379

Captives
Andrew Kurata
  Captive Administrator...........................................................(808) 586-0981

Company Licensing
Andy Chow
  Company Licensing Supervisor..................................................achow@dcca.hawaii.gov

Consumer Complaints and Inquiries
Samuel Thomsen
  Chief Investigator......................................................................(808) 586-2790

Deposits
Andy Chow
  Company Licensing Supervisor..................................................achow@dcca.hawaii.gov

Examinations-Agency
Andy Chow
  Company Licensing Supervisor..................................................achow@dcca.hawaii.gov

Examinations-Financial
Tian Xiao
  Chief Examiner.........................................................................(808) 586-3870

Vacant
  Chief Financial Analyst..............................................................(808) 586-3870

Examinations-Market Conduct
Vacant
  Market Conduct...........................................................................(808) 586-2790

Fees
Emily Rakieten
  Insurance Licensing Assistant..................................................(808) 586-2788

Insurance Fraud
Colleen Chun
  Administrator, Insurance Fraud Investigation Unit.....................(808) 586-2796

Health Insurance
Arlene Ige
  Program Administrator...............................................................(808) 586-2804

© 1991-2019 National Association of Insurance Commissioners
12/9/2019 64
HAWAII

Life Insurance
Kathleen Nakasone
Rate and Policy Analysis Manager .................................................................(808) 586-2809

Policy and Form Filing-Life, Accident and Sickness, Property and Casualty
Kathleen Nakasone
Rate and Policy Analysis Manager .................................................................(808) 586-2809

Premium Tax
Gale Miyazaki
Insurance Examiner .............................................................................................(808) 587-6741

Producer Licensing
Emily Rakieten
Insurance Licensing Assistant .............................................................................(808) 586-2788

Property and Casualty-Commercial Lines and Personal Lines
Kathleen Nakasone
Rate and Policy Analysis Manager .................................................................(808) 586-2809

Statistical Reporting
Kathleen Nakasone
Rate and Policy Analysis Manager .................................................................(808) 586-2809
Dean L. Cameron was appointed Director of the Idaho Department of Insurance by Governor C.L. “Butch” Otter. He took office on June 15, 2015.

Cameron became licensed in life and health while attending college. Later, he passed his Series 6 and Series 63 exams and also obtained his property/casualty (P/C) license. Cameron is a third-generation agent.

At the time of his appointment as Director, Cameron was serving his 13th term as senator for District 27 as the most senior member of the Idaho Senate. He was serving his 8th term as the chairman of the Senate Finance Committee, which meets jointly with the House Appropriations Committee to set the budget for the state of Idaho.

He was the co-chair of a task force on health care and has sponsored nearly 20 pieces of health care legislation in his 24 years of service in the Idaho Senate.

Cameron was also former chairman of the Senate Commerce and Human Resources Committee, which handles all banking, business and insurance issues. He was the senior member of that committee until his resignation.

He earned an associate degree in arts and science at Ricks College in Rexburg, ID (now BYU-Idaho), majoring in political science.

Cameron was born in Burley, ID, and served a church mission to Portugal. Cameron and his wife, Linda, have three married children and five grandchildren.
Elaine Mellon  
Bureau Chief, Consumer Services, SHIBA, Investigations, Consumer Affairs  
elaine.mellon@doi.idaho.gov

Weston Trexler  
Bureau Chief, Product Review/Actuary Rate and Forms  
weston.trexler@doi.idaho.gov

CONTACT PERSONS

NAIC Liaison
Pamela Murray  
Assistant to the Director of Insurance  
pamela.murray@doi.idaho.gov

Annual Statements
Eric Fletcher  
Examiner Financial Analysis, Supervisor  
eric.fletcher@doi.idaho.gov

Company Licensing
Carol Anderson  
Technical Record Specialist  
carol.anderson@doi.idaho.gov

Consumer Complaints and Inquiries
Amy Lambrecht  
Supervisor, Consumer Affairs  
amy.lambrecht@doi.idaho.gov

Kyle Cammack  
Supervisor, Investigations  
kyle.cammack@doi.idaho.gov

Consumer Counseling Program for Seniors
Shannon Hohl  
Program Specialist, Sr. Health Insurance Benefit Advisor (SHIBA)  
shannon.hohl@doi.idaho.gov

Department Counsel
Edith Pacillo  
Lead Deputy Attorney General  
edith.pacillo@doi.idaho.gov

Deposits
Carol Anderson  
Technical Records Specialist  
carol.anderson@doi.idaho.gov

Examinations-Financial
Hermoliva Abejar  
Deputy Chief Examiner  
hermoliva.abejar@doi.idaho.gov

Examinations-Market Conduct
October Nickel  
Insurance Analysts, Sr.  
october.nickel@doi.idaho.gov

Financial Analysis
IDAHO

Eric Fletcher  (208) 334-4230
Examiner Financial Analysis, Supervisor ________________________________ eric.fletcher@doi.idaho.gov

Policy and Form Filing-Life and Health
Michele MacKenzie  (208) 334-4362
Policy Forms and Rates Analyst __________________________________________ michele.mackenzie@doi.idaho.gov

Policy and Form Filing-Property and Casualty
Michele MacKenzie  (208) 334-4362
Policy Forms and Rates Analyst __________________________________________ michele.mackenzie@doi.idaho.gov

Premium Tax
Terry Easley  (208) 334-4282
Premium Tax Specialist ____________________________________________ terry.easley@doi.idaho.gov

Producer Licensing and Continuing Education
Lisa Tordjman  (208) 334-4343
Supervisor __________________________________________________________ lisa.tordjman@doi.idaho.gov

Title Insurance
Jim Scanlon  (208) 334-4321
Senior Examiner ____________________________________________________ jim.scanlon@doi.idaho.gov
Robert H. Muriel was confirmed as the Director of the Illinois Department of Insurance (DOI) on May 31, 2019. He began serving as the Acting Director of the DOI on March 11, 2019.

Muriel practiced as a civil and commercial lawyer for more than twenty years representing small businesses and professionals in trials, appeals and arbitrations in state and federal courts. His core practice was civil and commercial litigation, including insurance coverage and bad faith claims, financial fraud claims, legal malpractice cases and consumer class action cases including actions brought under the Fair Debt Collection Practices Act.

Muriel was formerly President of the Hispanic Lawyers Association of Illinois and President of the Alumni Board of Governors for Loyola University Chicago School of Law. He also has served on numerous civil boards, including serving on the Board of Directors for the AIDS Legal Council of Chicago, Almost Home Kids and the Executive Committee for the Alliance of Bar Associations for Judicial Screening.

He received his Juris Doctor from the Loyola University School of Law and bachelor's degrees in accounting and finance from the University of Illinois at Urbana-Champaign.
Kevin Fry  
Chief Operating Officer  
(217) 782-1756  
Kevin.Fry@illinois.gov

Greg Doerfler  
Chief Information Officer of Technology  
(217) 782-7544  
greg.doerfler@illinois.gov

Bryan Martin  
Chief Financial Officer  
(217) 782-5344  
Bryan.Martin@illinois.gov

Lauren Peters  
Legislative Affairs  
(312) 814-4036  
Lauren.Peters@illinois.gov

Kevin Fry  
Deputy Director, Financial Corporate Regulatory  
(217) 782-1756  
kevin.fry@illinois.gov

Vacant  
Deputy Director, Enforcement and Investigations

Ryan Gillespie  
Deputy Director, Health Products  
(217) 558-2746  
Ryan.Gillespie@illinois.gov

CJ Metcalf  
Deputy Director, Innovation and Market Analysis  
(217) 558-0853  
CJ.Metcalf@illinois.gov

Michael Chrysler  
Deputy Director, Life and Annuity Products  
(217) 558-2744  
michael.chrysler@illinois.gov

Vacant  
Deputy Director, Market Conduct

Linda Bryant  
Executive Assistant to the Director-Chicago office  
(312) 814-8195  
Linda.Bryant2@illinois.gov

Reid McClintock  
Deputy Director, Property and Casualty Products  
(217) 558-3952  
reid.mcclintock@illinois.gov

Lucy Earhart  
Executive Assistant to the Director-Springfield office  
(217) 782-4395  
Lucy.earhart@illinois.gov

CONTACT PERSONS

NAIC Liaison  
Lucy Earhart  
(217) 782-4395  
Lucy.earhart@illinois.gov

Annual Statements-All Companies  
Marcy Savage  
Assistant Deputy Director  
(217) 524-0016  
marcy.savage@illinois.gov

Annual Statements-Life, Accident and Health/HMO
ILLINOIS

Paul Ebelherr  
Unit Supervisor .........................................................................................................................paul.ebelherr@illinois.gov

Annual Statement-Property and Casualty
Jeff Jackson  
Unit Supervisor ..........................................................................................................................jeff.jackson@illinois.gov

Mindy Lucht  
Unit Supervisor ..........................................................................................................................mindy.lucht@illinois.gov

Company Licensing-Health Maintenance Organization (HMO)/Life, Accident and Health
Amy Stuart  
Unit Supervisor ..........................................................................................................................amy.stuart@illinois.gov

Company Licensing-Property and Casualty
Marcy Savage  
Assistant Deputy Director, Corporate Regulatory Division .........................................................marcy.savage@illinois.gov

Company Licensing-Surplus Lines, Captive, Risk Retention and Purchasing Groups
Marcy Savage  
Assistant Deputy Director, Corporate Regulatory Division .........................................................marcy.savage@illinois.gov

Conservation, Rehabilitations-Liquidations
Kevin Baldwin  
Office of Special Deputy Receiver ...............................................................................................kbaldwin@osdchi.com

Department Counsel
Litza Mavrothalasitis  
Deputy General Counsel ..............................................................................................................Litza.Mavrothalasitis@illinois.gov

Deposits
Doug Hollis  
Assistant Deputy Director .............................................................................................................doug.hollis@illinois.gov

Examinations-Financial-Life, Accident and Health/Property and Casualty
Cindy Andersen  
Chief Examiner ............................................................................................................................cindy.andersen@illinois.gov

Examinations-Financial-Property and Casualty
Cindy Andersen  
Chief Examiner ............................................................................................................................cindy.andersen@illinois.gov

Examinations-Market Conduct-Life, Accident and Health/Property and Casualty
Erica Weyhenmeyer  
Assistant Deputy Director, Market Conduct ..................................................................................erica.weyhenmeyer@illinois.gov

Examinations-Producer (Agent)
ILLINOIS

Fees-Companies-Life, Accident and Health/Property and Causalty
Marcy Savage  
Assistant Deputy Director, Corporate Regulatory Division
(217) 524-0016
marcy.savage@illinois.gov

Fraud, Insurance Company
Vacant
Deputy Director, Enforcement and Investigations

Guaranty Funds Inquiries
Marcy Savage  
Assistant Deputy Director, Corporate Regulatory Division
(217) 524-0016
marcy.savage@illinois.gov

Media Relations/Public Information
Caron Brookens  
Public Information Officer
(312) 814-8206
Caron.Brookens@illinois.gov

Multiple Employer Welfare Arrangements
Andy Noyes  
Unit Supervisor
(217) 785-3265
andy.noyes@illinois.gov

National Health Care/Policy and Form Filing-Health and HMOs
Vacant
Deputy Director, Health Products

Policy and Form Filing-Life and Annuities
Michael Chrysler  
Deputy Director, Life and Annuity Products Division
(217) 558-2744
michael.chrysler@illinois.gov

Policy and Form Filing-Property and Casualty
Reid McClintock  
Deputy Director, Property and Casualty Products
(217) 558-3952
reid.mcclintock@illinois.gov

Premium Tax/Training
Doug Hollis  
Assistant Deputy Director
(217) 785-0055
doug.hollis@illinois.gov

Producer (Agent) Licensing
David Murphy  
Assistant Deputy Director
(217) 782-5415
david.murphy@illinois.gov

Property and Casualty-Commercial Lines and Property Lines
Reid McClintock  
Deputy Director, Property and Casualty Products
(217) 558-3952
reid.mcclintock@illinois.gov

© 1991-2019 National Association of Insurance Commissioners
12/9/2019
ILLINOIS

Statistical Reporting
Judy Mottar
Casualty Actuary
(217) 524-5376
judy.p.mottar@illinois.gov

CJ Metcalf
Deputy Director, Innovation and Market Analysis
(217) 558-0853
cj.metcalf@illinois.gov

Unlicensed Entities
Andy Noyes
Unit Supervisor
(217) 785-3265
andy.noyes@illinois.gov

Workers' Compensation Fraud
Vacant
Deputy Director, Investigations
Stephen W. Robertson has been Indiana Insurance Commissioner since May, 2010, when he was appointed by then Governor Mitch Daniels. He was reappointed on January 4, 2013, by Vice President Mike Pence when he was governor of Indiana and again on December 24, 2016, by Governor Eric Holcomb.

As Insurance Commissioner, Robertson directs the regulation of more than 150 domestic insurers and 45,000 resident producers. Robertson is actively involved with the NAIC and is currently a member of the Government Relations (EX) Leadership Council.

Robertson has a long career of public and private service, including nearly a decade with Conseco Insurance Group, where he was a senior vice president. Robertson also has served as general counsel of the Nebraska Department of Insurance and was a sergeant in the military police.

Robertson earned undergraduate and law degrees from the University of Nebraska. He is admitted to the Bar of Indiana and the Bar of Nebraska.

In 2013, Robertson was awarded the Governor’s Distinguished Service Award by then Governor Mitch Daniels. In 2016, Robertson was awarded the Sagamore of the Wabash for his public service by then Governor Mike Pence. The Sagamore of the Wabash is the highest honor bestowed by the governor to an individual who has rendered a distinguished service to the state or governor.

### Mailing Address
Indiana Department of Insurance  
311 West Washington Street, Suite 103  
Indianapolis, Indiana 46204-2787

### Street Address
Same as mailing address

### Email Address
doi@idoi.in.gov

### Phone Numbers
- **Main**: (317) 232-2385
- **Fax Numbers**: (317) 232-5251

**Office Hours**: 8:00 a.m.-4:30 p.m., Monday-Friday  
**Website**: www.in.gov/idoi  
**Make Checks Payable to**: Indiana Department of Insurance

Stephen W. Robertson  
Commissioner

Dawn Bopp  
Executive Assistant

Jenifer Groth  
Deputy Commissioner of Communications and Personnel

© 1991-2019 National Association of Insurance Commissioners  
12/9/2019
INDIANA

Amy Beard
Chief Deputy Commissioner/General Counsel.................................................................(317) 234-6476

Roy Eft

Barb Lohman
Chief Financial Officer..........................................................................................................(317) 232-2405

Holly Williams Lambert
Chief Deputy Commissioner...................................................................................................(317) 232-2404

Vacant
Administrative Assistant........................................................................................................(317) 232-2387

CONTACT PERSONS
Agency Services
Randall Evans
Deputy Commissioner.............................................................................................................(317) 234-5881

Kristi Ware
Service Request Forms.............................................................................................................(317) 232-0688

Dikitra Jefferson
Continuing Education Coordinator........................................................................................(317) 232-5858

Beth Miller
Non-Resident............................................................................................................................(317) 232-2411

Samantha Walters
Renewals..................................................................................................................................(317) 232-2413

Matt Tapp
Navigator Program Director......................................................................................................(317) 232-2414

Laurie Shook
Bail Bond Clerk.........................................................................................................................(317) 232-5249

Company Records
Trevor Blok
Company Records...................................................................................................................(317) 232-5692

Janet Scott
Surplus Lines..............................................................................................................................(317) 233-9998

Debbie Graves
Tax Auditor...................................................................................................................................(317) 232-1993

Consumer Services Division
INDIANA

Terry Bower
Supervisor .............................................................. (317) 234-5884

Consumer Services
Toll-Free (In-State) .............................................................. (800) 622-4461

Consumer Consultants
Lana Richter .............................................................. (317) 232-2425
Tracy Perry .............................................................. (317) 233-9433
Linda Hancock .............................................................. (317) 232-2427
Dawn Parry .............................................................. (317) 232-2396

Enforcement Division
Holly Williams Lambert
Chief Deputy Commissioner .............................................................. (317) 232-2404
Ronda Ankney
Deputy Commissioner .............................................................. (317) 232-0687

Investigators
Dennis Wood
Supervising Investigator .............................................................. (317) 232-7138
Taylor Peycha
Junior Investigator .............................................................. (317) 233-9432
Steve Embree
Bail and Security Director .............................................................. (317) 234-5833
Calla Dain
Senior Investigator .............................................................. (317) 234-8687
Melissa Higgins
Senior Investigator .............................................................. (317) 232-5063
Phil Holleman
Senior Investigator .............................................................. (317) 234-5885

Financial Services Division
Roy Eft
Chief Examiner .............................................................. (317) 232-1991
INDIANA

Ellen Katinas  
Secretary. (317) 232-2390

Annette Gunter  
Supervisor of Financial Services Operations. (317) 232-2428

Julia Conrad  
Manager of Internal Analysis. (317) 232-1992

Amanda Denton  
Health and Managed Care-Supervisor. (317) 232-1369

Pam Walters  
Property and Casualty Auditor-Supervisor. (317) 232-5331

Vacant  
Company Admissions TPAs, PPOs, HMOs. (317) 232-1994

Jerry Ehlers  
Examine Manager. (317) 232-2408

Company Compliance

Karl Knable  
Chief Actuary. (317) 232-2416

Alex Peck  
Deputy Commissioner of Healthcare Reform. (317) 233-9607

Kate Kixmiller  
Deputy Commissioner of Property and Casualty. (317) 232-3495

Kim Collins  
Rate and Policy Analyst-Health Filing. (317) 232-2398

Bobbi Henn  
Rate and Policy Analyst-Health Filing. (317) 232-5693

Mary Wilson  
Rate and Policy Analyst-Health Filing. (317) 234-2421

Jene' Bastian  
Property and Casualty Commercial Analyst. (317) 232-2424

Tim Schrink  
Property and Casualty Personal Lines Analyst. (317) 232-3496

Tom Faust  
Rate and Policy Analyst-Personal/Commercial Lines. (317) 232-5859

Mihir Nag  
Rate and Policy Analyst-Life Filings. (317) 232-2420

© 1991-2019 National Association of Insurance Commissioners
INDIANA

Richard Beverage
Actuary-Property and Casualty.................................................................(317) 234-6622

Stephen Chamblee
Actuary.................................................................(317) 234-7993

Claire Szpara
Health Care Attorney.................................................................(317) 232-5312

Legal Services
Amy Beard
Chief Deputy Commissioner/General Counsel.................................................................(317) 232-6476

Ed Fujawa
Deputy General Counsel.................................................................(317) 234-6064

Erica Dobbs
Attorney.................................................................(317) 234-5887

Kaleigh Dilts
Paralegal.................................................................(317) 232-0143

Amanda Northrup
PCF Investigator.................................................................(317) 234-6098

Max Simpkins
Attorney.................................................................(317) 232-2403

Connie Gustafson
Attorney.................................................................(317) 232-2417

Victoria Hastings
Attorney.................................................................(317) 234-2101

Beth Hodges
Paralegal.................................................................(317) 234-7734

Medical Malpractice Division/Patient Compensation Fund
Meghann Leaird
Director of Dedicated Funds.................................................................(317) 232-2401

Office Operations
Barb Lohman
CFO.................................................................(317) 232-2405

Heather Walters
Accounts Payable/Payroll.................................................................(317) 232-4998
INDIANA

Karen Alexander
Accounts Receivable .................................................................(317) 232-5857

Kim Green
Filing Fee Auditor .......................................................................(317) 234-5473

Mine Subsidence Insurance Fund (Suite 300)
Meghann Leaird
   Director of Dedicated Funds......................................................(317) 232-2401

Political Subdivision Risk Management Fund
Meghann Leaird
   Director of Dedicated Funds......................................................(317) 232-2401

Senior Health Insurance Information Program (SHIIP)
Cheryl St. Clair
   State Coordinator ...................................................................(317) 232-3640

Rita Chambers
   Administrative Assistant............................................................(317) 232-3638

Senior Health Insurance Information Program (SHIIP)
   Toll-Free (In-State).......................................................................(800) 452-4800

Title Division
Jonathon Handsborough
   Director......................................................................................(317) 234-5156

Mark Faust
   Senior Examiner ........................................................................(317) 234-8280

Tyler Mason
   Junior Examiner...........................................................................(317) 234-5152

Stacey French
   Enforcement Secretary...............................................................(317) 234-5153
Doug Ommen was appointed Commissioner of the Iowa Insurance Division by Governor Terry Branstad on January 30, 2017, after serving as Interim Commissioner since December 2016.

Ommen has a strong and varied public service background. Ommen’s dedication and desire to serve the public began in seeking justice for victims of fraud in the Missouri Attorney General’s Office, where as an assistant attorney general and then as chief counsel, he led the fight to protect consumers over the course of three decades.

Ommen served as Deputy Insurance Commissioner at the Iowa Insurance Division from August 2013 to December 2016. Ommen also served in the Missouri Department of Insurance from 2005–2008, and as Missouri’s Insurance Director was instrumental for several key regulatory reforms.

Ommen obtained his law degree in 1985 from the Saint Louis University School of Law, and is licensed to practice law in both Iowa and Missouri.

Ommen and his wife, Sharon, have two married children and three grandchildren.
IOWA

Vincent Ledlow
Acting Bureau Chief, Securities and Regulated Industries
(515) 281-4409
vincent.ledlow@iid.iowa.gov

Craig Goettsch
Deputy Commissioner
(515) 281-8813
craig.goettsch@iid.iowa.gov

Chance McElhaney
Communications Director and Legislative Liaison
(515) 242-5179
chance.mcelhaney@iid.iowa.gov

Kim Cross
Chief Examiner
(515) 281-4163
kim.cross@iid.iowa.gov

Mike Yanacheak
Chief Actuary
(515) 725-1219
mike.yanacheak@iid.iowa.gov

Andria Seip
Assistant Commissioner, Product and Producer Regulation
(515) 281-4222
andria.seip@iid.iowa.gov

Jared Kirby
Bureau Chief, Fraud and Market Regulation
(515) 242-5304
jared.kirby@iid.iowa.gov

Vincent Ledlow
Assistant Commissioner, Enforcement
(512) 281-4409
vincent.ledlow@iid.iowa.gov

Angela Burke Boston
Assistant Commissioner, Law and Policy
(515) 281-4119
angela.burke@iid.iowa.gov

CONTACT PERSONS

NAIC Liaison
Doug Ommen
Commissioner
(515) 281-5575

Accident and Health Insurance
Andria Seip
Assistant Commissioner, Product and Producer Regulation
(515) 281-4222

Producer Licensing
Andria Seip
Assistant Commissioner, Product and Producer Regulation
(515) 281-4222

Annual Statements
Jim Armstrong
Deputy Commissioner
(515) 281-4412

Company Licensing
Jim Armstrong
Deputy Commissioner
(515) 281-4412

Consumer Advocate

© 1991-2019 National Association of Insurance Commissioners
12/9/2019
Sonya Sellmeyer  
Consumer Advocate ................................................................. (515) 281-4038

Consumer Complaints and Inquires  
Vacant  
Investigator ............................................................................... (515) 281-6348

Consumer Complaints  
Toll-Free (In-State Only) ............................................................... (877) 955-1212

Consumer Counseling Program for Seniors  
Kris Gross  
Director, Senior Health Insurance Information Program (SHIIP) ......................................................... (515) 242-5190

Deposits  
Jim Armstrong  
Deputy Commissioner ................................................................... (515) 281-4412

Examination-Producer  
Kayla Crow  
Product and Producer Regulation ....................................................... (515) 281-5523

Examinations-Financial  
Kim Cross  
Chief Examiner ............................................................................. (515) 281-4163

Examinations-Market Conduct  
Kim Cross  
Chief Examiner ............................................................................. (515) 281-4163

Fraud Bureau  
Jared Kirby  
Bureau Chief ................................................................................ (515) 242-5304

Premium Tax  
Donna Flamm  
Insurance Company Examiner Specialist .............................................. (515) 242-5178

Securities  
Vincent Ledlow  
Acting Bureau Chief .................................................................... (515) 281-4409

Statistical Reporting  
Vacant  
Actuary-Property and Casualty ......................................................... (515) 281-5523

Klete Geren  
Actuary-Life and Health ................................................................ (515) 281-4183

© 1991-2019 National Association of Insurance Commissioners  
12/9/2019 85
Vicki Schmidt is a lifelong Kansan and Republican, born and raised in Wichita. She and her high school sweetheart, Mike, attended Wichita South High School. Their families lived two blocks apart and shared similar upbringings focused on hard work, honesty and faith. They attended the University of Kansas (KU) and married in 1974. Vicki graduated from KU’s School of Pharmacy and went to work as a pharmacist, while Mike attended medical school to become an orthopedic surgeon. They made their home in Topeka, where they raised their sons, Jonathan and Tyler.

She has worked more than 40 years, serving Kansas families and seniors as a local pharmacist. It was her pharmacy experience and her commitment to bettering Kansas that drew her to run for the Legislature. As a pharmacist, Vicki found errors in the Kansas Medical Assistance Program, errors that were costing the state millions of dollars. She became a voice for reform — speaking up about ways Medicaid could be more cost-effective in its drug rebate program and implementing her plan, which resulted in more than $391 million in recouped dollars for the state.

Vicki brought her expertise to the Legislature, where she served 14 years representing Shawnee and Wabaunsee counties, including six as the chair of the Senate Public Health and Welfare Committee. As a state Senator, she fought to protect Medicare for Kansas seniors and voted to ensure Kansas families could count on insurance companies to cover the critical treatments needed for children diagnosed with autism. She consistently stands up to career politicians and lobbyists to fight for what is right for Kansans. She received her most important title in 2014 when she became a Grandma. She and Mike now have two grandsons and one granddaughter. They are also blessed to be able to help care for their mothers.

On November 6, 2018, she was elected as Kansas Insurance Commissioner, with the largest vote total statewide. When she was sworn-in on January 14, 2019, she became the first pharmacist to serve as Kansas Insurance Commissioner and is the only pharmacist in America to hold a statewide office.

**Mailing Address**
Kansas Insurance Department
1300 SW Arrowhead Road
Topeka, Kansas 66604

**Street Address**
Same as mailing address

**Email Address**
firstname.lastname@ks.gov

**Phone Numbers**

<table>
<thead>
<tr>
<th>Service</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main</td>
<td>(785) 296-3071</td>
</tr>
<tr>
<td>Toll-Free (In-State Only)</td>
<td>(800) 432-2484</td>
</tr>
</tbody>
</table>

**Fax Numbers**

<table>
<thead>
<tr>
<th>Service</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>GPA/Admin/Anti-Fraud</td>
<td>(785) 296-7805</td>
</tr>
<tr>
<td>Producer</td>
<td>(785) 368-7019</td>
</tr>
<tr>
<td>Legal/Fin. Surveillance</td>
<td>(785) 291-3190</td>
</tr>
<tr>
<td>Consumer Assistance</td>
<td>(785) 296-5806</td>
</tr>
<tr>
<td>Comptroller, IT, Health &amp; Life</td>
<td>(785) 296-2537</td>
</tr>
<tr>
<td>Property and Casualty</td>
<td>(785) 291-3673</td>
</tr>
<tr>
<td>Human Resources</td>
<td>(785) 296-8848</td>
</tr>
</tbody>
</table>

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday
**Website:** www.ksinsurance.org
**Make Checks Payable to:** Commissioner of Insurance

© 1991-2019 National Association of Insurance Commissioners

12/9/2019
KANSAS

Barbara Rankin  
Assistant Commissioner  
(785) 296-2752  
barbara.w.rankin@ks.gov

Justin McFarland  
General Counsel  
(785) 296-7847  
justin.l.mcfarland@ks.gov

Kathy Letch  
Executive Assistant to Commissioner  
(785) 291-3299  
kathy.letch@ks.gov

Mandy Roe  
Chief of Staff  
(785) 296-7807  
mandy.roe@ks.gov

CONTACT PERSONS

NAIC Liaison  
Mandy Roe  
Chief of Staff  
(785) 296-7807  
mandy.roe@ks.gov

Health and Life Insurance Policy Rule, Rate & Form Filing  
Julie Holmes  
Director, Health and Life  
(785) 296-6410  
julie.holmes@ks.gov

Anti-Fraud Division  
Dennis Jones  
Director, Anti-Fraud  
(785) 296-7806  
dennis.jones@ks.gov

Actuarial Assistant  
Nicole Boyd  
Actuarial Assistant  
(785) 296-6253  
nicole.boyd@ks.gov

Company Licensing  
Pat Mulvihill  
Admissions Coordinator  
(785) 296-5350  
patrick.mulvihill@ks.gov

Consumer Complaints and Inquiries  
LeAnn Crow  
Director, Consumer Assistance  
(785) 296-7827  
leann.crow@ks.gov

Department Counsel  
Justin McFarland  
General Counsel  
(785) 296-7847  
justin.l.mcfarland@ks.gov

Deposits  
Sarah Smith  
Financial Surveillance Division  
(785) 296-7819  
sarah.smith@ks.gov

Producer Licensing  
Nancy Strasburg  
Director, Producer Licensing  
(785) 296-2000  
nancy.strasburg@ks.gov
KANSAS

Examinations-Financial
Tish Becker
    Director, Financial Surveillance................................................................. (785) 296-7816 Tish.Becker@ks.gov

Fees/Premium Tax
Charlotte Daubert
    Comptroller........................................................................................................ (785) 291-3191 charlotte.daubert@ks.gov

Human Resources
Bobbi Mariani
    Director, Administrative Operations and Human Resources................................................... (785) 296-2607 bobbi.mariani@ks.gov

Information Technology
Linda Scott
    Director, Information Technology.................................................................................... (785) 368-6527 linda.scott@ks.gov

Government Affairs
Lee Modesitt
    Director, Government Affairs and Communications............................................................. (785) 296-2461 lee.modesitt@ks.gov

P/C-Annual Statements/Policy Rule, Rate & Form Filing, Commercial Multi-Peril & Casualty Lines
Heather Droge
    Director, Property and Casualty.................................................................................... (785) 296-7839 heather.droge@ks.gov

P/C-Homeowners, Personal and Commercial Lines Auto
Heather Droge
    Director, Property and Casualty.................................................................................... (785) 296-7839 heather.droge@ks.gov

Receivership
Justin McFarland
    General Counsel........................................................................................................... (785) 296-7847 Justin.I.mcfarland@ks.gov
Nancy G. Atkins was appointed Insurance commissioner on May 1, 2017, by Governor Matt Bevin. As the commissioner of the Kentucky Department of Insurance, Atkins has the responsibility for the Commonwealth’s insurance market, licenses agents and other insurance professionals, monitors the financial condition of companies, educates consumers to make wise choices, and ensures Kentuckians are treated fairly in the marketplace.

A member of the National Association of Insurance Commissioner (NAIC), Atkins is currently serving as a member of the Health Insurance and Managed Care (B) Committee, Financial Regulation Standards and Accreditation (F) Committee, the NAIC Audit Committee and the Government Relations (EX) Leadership Council. In 2019, Atkins began serving as a member of the National Insurance Producers’ Registry (NIPR) Board of Directors.

Atkins brings to her position more than 30 years of experience in the insurance industry, working for several insurance companies, as both a licensed agent and an employee benefits manager. She previously served as the deputy commissioner for DOI, an appointment she held since February 2017.

Atkins is a licensed nurse and former hospital administration professional. She earned a bachelor’s degree in communications and marketing from Indiana State University. She resides in Versailles, Kentucky with her husband Jim and their Jack Russell named Izzie.
KENTUCKY

Nancy G. Atkins
Commissioner (502) 564-6026

Patrick O'Connor
Deputy Commissioner of Policy (502) 564-6026

Claude Putnam
Deputy Commissioner of Administration (502) 564-6026

Lara Thompson
Executive Assistant to the Commissioner (502) 564-6026

CONTACT PERSONS

NAIC Liaison
Lara Thompson
Executive Assistant to the Commissioner (502) 564-6026 lara.thompson@ky.gov

Agent Licensing
Lee Ellen Webb
Director, Division of Agent Licensing (502) 564-6004 leeellen.webb@ky.gov

Annual Statements
Rodney Hugle
Assistant Director, Division of Financial Standards and Examination (502) 564-6082 rodney.hugle@ky.gov

Company Licensing
Sandra Batts
Director, Division of Financial Standards and Examination (502) 564-6082 sandra.batts@ky.gov

Consumer Complaints and Inquires
Shawn Boggs
Director, Division of Consumer Protection (502) 564-6034 shawn.boggs@ky.gov

Department Counsel
Michael R. Wilson
General Counsel (502) 564-6032 michaelr.wilson@ky.gov

Department Liquidator/Rehabilitator
Nancy G. Atkins
Department Liquidator/Commissioner (502) 564-6026

Examinations-Financial
Sandra Batts
Chief Financial Examiner, Division of Financial Standards and Examination (502) 564-6082 sandra.batts@ky.gov

Examinations-Market Regulation
Russ Hamblen
Chief Examiner, Market Conduct (502) 564-1936 russell.hamblen@ky.gov

Fees-Companies
Gina Metts
Division of Financial Standards and Examination (502) 564-6082
gina.metts@ky.gov

Insurance Fraud Investigation
Willie Skeens
Director, Division of Insurance Fraud Investigation (502) 564-1461
willie.skeens@ky.gov

Health and Life Insurance (including policy and form filing)
John Melvin
Director, Division of Insurance Product Regulation (502) 564-6088
john.melvin@ky.gov

Information Technology
Satish Akula
Information Systems Manager (502) 564-6154
satish.akula@ky.gov

Local Government Premium Tax
John Hord
Director, Division of Consumer Protection (502) 564-6034
john.hord@ky.gov

Communications and Public Outreach
Susan West
Executive Director (502) 564-7760
susan.west@ky.gov

Property and Casualty Insurance (including policy and form filing)
John Melvin
Director, Division of Insurance Product Regulation (502) 564-6046
john.melvin@ky.gov
prior to becoming the commissioner of insurance, james j. donelon served the louisiana department of insurance (ldi) as chief deputy commissioner and executive counsel. he is a past president of the naic, having served as president in 2013.

donelon was born in new orleans. he is a graduate of jesuit high school, the university of new orleans and loyola school of law. in 1986, he became the first recipient of the homer l. hitt distinguished alumnus of the year award for the university of new orleans.

donelon retired as the state judge advocate for the louisiana army national guard, where he held the rank of colonel and received the prestigious legion of merit medal, among many other citations, for his contributions during his 33 years of military service.

in 1975, donelon was the elected jefferson parish council chairman. from 1981–2001, he represented jefferson parish in the louisiana house of representatives, where he rose to the leadership positions of chairman of the committee on insurance and co-chairman of the republican legislative delegation. in 2001, donelon joined the staff of the ldi.

donelon presently serves on the board of directors of the national alliance for the mentally ill in new orleans and the blood center for southeast louisiana.

donelon is married to the former merilynn boudreaux. they reside in jefferson parish and are the parents of four daughters and the grandparents of six granddaughters and two grandsons.

mailing address
louisiana department of insurance
p.o. box 94214
baton rouge, louisiana 70804-9214

email address
commissioner@ldi.la.gov

phone numbers
main (225) 342-5900

office hours: 8:00 a.m.–4:30 p.m., monday-friday
website: http://www.ldi.la.gov/
make checks payable to: commissioner of insurance

james j. donelon
commissioner (225) 342-7275
commissioner@ldi.la.gov

joni chustz
executive assistant to the commissioner (225) 342-7275
joni.chustz@ldi.la.gov

david pearce
assistant to the commissioner (225) 342-5140
david.pearce@ldi.la.gov
LOUISIANA

Nick Lorusso  
Chief Deputy Commissioner  
nicholas.lorusso@ldi.la.gov

Liz Butler  
Executive Counsel  
liz.butler@ldi.la.gov

John Tobler  
Deputy Commissioner, Public Affairs  
john.tobler@ldi.la.gov

Jeffrey Zewe  
Deputy Commissioner, Consumer Services  
jeffrey.zewe@ldi.la.gov

Barry Ward  
Deputy Commissioner, Licensing  
barry.ward@ldi.la.gov

Caroline Fletcher  
Deputy Commissioner, Financial Solvency  
caroline.fletcher@ldi.la.gov

Frank Opelka  
Deputy Commissioner, Health, Life and Annuity  
frank.opelka@ldi.la.gov

Matthew Stewart  
Deputy Commissioner, Insurance Fraud  
matthew.stewart@ldi.la.gov

Warren Byrd  
Deputy Commissioner, Property and Casualty  
warren.byrd@ldi.la.gov

Ron Henderson  
Deputy Commissioner, Consumer Advocacy  
ron.henderson@ldi.la.gov

Patrick Bell  
Assistant Commissioner, Diversity and Opportunity  
patrick.bell@ldi.la.gov

Lance Herrin  
Deputy Undersecretary, Management and Finance  
lance.herrin@ldi.la.gov

CONTACT PERSONS

NAIC Liaison
Tom Travis  
Director, LPCIC  
thomas.travis@ldi.la.gov

Actuarial Services
Rich Piazza  
Chief Actuary  
rich.piazza@ldi.la.gov

Rod Friedy  
Life and Health  
rod.friedy@ldi.la.gov
LOUISIANA

Wei Chuang  (225) 342-4657
Property and Casualty .......................................................... wei.chuang@ldi.la.gov

Annual Statements
Stewart Guerin  (225) 219-3929
Chief Analyst ................................................................. stewart.guerin@ldi.la.gov

Consumer Services
Nathan Strebeck  (225) 219-4748
Manager, Consumer Complaints .................................................... nathan.strebeck@ldi.la.gov

Fraud Division
Matthew Stewart  (225) 219-5819
Deputy Commissioner ........................................................ matthew.stewart@ldi.la.gov

Trent Beach  (225) 342-0073
Insurance Administrator, Enforcement ........................................... trent.beach@ldi.la.gov

Financial Solvency
Stewart Guerin  (225) 219-3929
Chief Analyst ................................................................. stewart.guerin@ldi.la.gov

Bill Werner  (225) 219-1818
Assistant Chief, Analysis .......................................................... bill.werner@ldi.la.gov

Melissa Gibson  (225) 342-9188
Chief Examiner ................................................................. melissa.gibson@ldi.la.gov

Cindy Riviere  (225) 342-9171
Assistant Chief, Financial Examinations ........................................... cindy.riviere@ldi.la.gov

Licensing-Company
Mike Boutwell  (225) 342-0800
Insurance Administrator, Licensing .............................................. mike.boutwell@ldi.la.gov

Tangela Byrd  (225) 342-5972
Manager, Company Licensing .................................................. tangela.byrd@ldi.la.gov

Licensing-Producer
Lorie Gasior  (225) 219-7784
Manager, Producer Licensing ................................................... lorie.gasior@ldi.la.gov

Management and Finance
Lance Herrin  (225) 342-3981
Deputy Undersecretary ........................................................ lance.herrin@ldi.la.gov

Premium Taxes/Surplus Lines Taxes
Tommy Coco  (225) 342-5825
Manager, Premium Tax .......................................................... tommy.coco@ldi.la.gov

© 1991-2019 National Association of Insurance Commissioners
12/9/2019
LOUISIANA

Information Systems
Toby Guillory                    (225) 342-8591
  Director..............................................................toby.guillory@ldi.la.gov

Human Resources
Stacie Evans                    (225) 342-0119
  Director..............................................................stacie.evans@ldi.la.gov

Media Relations/Public Information
John Tobler                     (225) 342-4950
  Deputy Commissioner................................................public@ldi.la.gov

Policy Form Filing-Health
Alecia Johnson                  (225) 342-4787
  Manager..............................................................alecia.johnson@ldi.la.gov

Policy Form Filing-Life and Annuity
Beth O'Quin                     (225) 219-0633
  Manager..............................................................beth.oquin@ldi.la.gov

Policy Form Filing-Property and Casualty
Rachelle Carter                 (225) 219-5100
  Manager..............................................................rachelle.carter@ldi.la.gov

Rate Filing-Property and Casualty
Charles Hansberry               (225) 219-9055
  Insurance Administrator, Property and Casualty..........................charles.hansberry@ldi.la.gov

Neysa Hurst                     (225) 342-5455
  Manager, Rate Filing..................................................neyssa.hurst@ldi.la.gov

Receivership
Walt Corey                      (225) 219-0605
  Attorney...........................................................................walt.corey@ldi.la.gov

Statistical Reporting
Bernadine Jones                 (225) 342-5825
  Manager...........................................................................bernadine.jones1@ldi.la.gov

Statutory Deposits
Ashley Murphy                   (225) 342-1259
  Specialist III............................................................ashley.murphy@ldi.la.gov

Senior Health Insurance Information Program (SHIIP)
Vicki Dufrene                   (225) 219-7731
  Manager...........................................................................vicki.dufrene@ldi.la.gov

© 1991-2019 National Association of Insurance Commissioners
12/9/2019 98
LOUISIANA

Surplus Lines
Tom Travis (225) 342-2136
   Director, LPCIC.................................................................thomas.travis@ldi.la.gov

Louisiana Health Care Commission (LHCC)
Crystal Stutes (225) 342-5075
   Director................................................................................crystal.stutes@ldi.la.gov

Louisiana Property and Casualty Insurance Commission (LPCIC)
Tom Travis (225) 342-2136
   Director................................................................................thomas.travis@ldi.la.gov
Eric A. Cioppa is Superintendent of the Maine Bureau of Insurance, one of five agencies within the state’s Department of Professional and Financial Regulation. He joined the Bureau in 1988 as a Statistician then served as Supervisor of the Workers’ Compensation Section prior to becoming Deputy Superintendent in 1998. He was unanimously confirmed as Superintendent in September 2011 and in January 2017 he was reconfirmed to serve another five-year term.

Cioppa is currently President of the National Association of Insurance Commissioners (NAIC), having previously served as Vice President in 2017 and Secretary-Treasurer in 2016.

In September 2018, Cioppa was appointed by his peers at the NAIC to serve a two-year term as the state insurance commissioner representative on the Financial Stability Oversight Council (FSOC).

Cioppa is also Vice Chair of the NAIC’s Executive, Government Relations, and State Government Liaison committees, and is a member of the Maine State Employee Health Commission.

Cioppa holds a B.A. from Potsdam State University and an M.B.A. from Clarkson University.
MAINE

Marti Hooper
Life and Health Actuary.................................................................(207) 624-8449mary.m.hooper@maine.gov

Actuarial-Property and Casualty
Sandra Darby
Actuary.................................................................(207) 624-8427sandra.c.darby@maine.gov

Annual Statements
Vanessa Sullivan
Director, Financial Analysis.................................................................(207) 624-8452vanessa.j.sullivan@maine.gov

Company Licensing (Domestic)
M. Bree. Morin
Managing Examiner.................................................................(207) 624-8467margaret.b.morin@maine.gov

Company Licensing (Foreign)
Vanessa Sullivan
Director, Financial Analysis.................................................................(207) 624-8452vanessa.j.sullivan@maine.gov

Consumer Complaints and Inquires
Frank Kimball
Director, Property and Casualty.................................................................(207) 624-8451frank.j.kimball@maine.gov
Joanne Rawlings-Sekunda
Director, Consumer Health (also handles life/disability ins.)..................(207) 624-8472joanne.rawlings-sekunda@maine.gov

Complaint Examiners
Vacant .................................................................(207) 624-8475
Mike McGonigle .................................................................(207) 624-8416
Vacant .................................................................(207) 624-8475
Patty Woods .................................................................(207) 624-8459
Kim Davis .................................................................(207) 624-8550
Frank Niles .................................................................(207) 624-8473
Sharon Martin .................................................................(207) 624-8454

Department Counsel
MAINE

Benjamin Yardley
Senior Staff Attorney
(207) 624-8537
benjamin.yardley@maine.gov

Deposits
Jane Lee
Insurance Company Examiner
(207) 624-8492
jane.g.lee@maine.gov

Education and Training
Judi Watters
Consumer Outreach Specialist
(207) 624-8445
judith.k.watters@maine.gov

Examinations-Financial
Vanessa Sullivan
Director of Examinations
(207) 624-8452
vanessa.j.sullivan@maine.gov

Examinations-Market Conduct
Connie Mayette
Market Conduct Manager
(207) 624-8474
connie.m.mayette@maine.gov

Fees
Ann Tarr
Accounting Associate
(207) 624-8434
ann.tarr@maine.gov

Financial Analysis
Vanessa Sullivan
Director, Financial Analysis
(207) 624-8452
vanessa.j.sullivan@maine.gov

Health Insurance
Joanne Rawlings-Sekunda
Director, Consumer Health
(207) 624-8472
joanne.rawlings-sekunda@maine.gov

Information Systems
Bradford Brown
DP Coordinator/EDP Support Supervisor
(207) 624-8478
bradford.l.brown@maine.gov

Market Conduct
Connie Mayette
Market Conduct Manager
(207) 624-8415
connie.m.mayette@maine.gov

Policy and Form Filing-Life and Health
Lisa Lewis
Health Insurance
(207) 624-8417
lisa.a.lewis@maine.gov

Policy and Form Filing-Property and Casualty

© 1991-2019 National Association of Insurance Commissioners
12/9/2019
MAINE

Frank Niles (207) 624-8473
Supervisor, Workers' Compensation Frank.J.Niles@maine.gov

Producer Licensing
Pamela Roybal (207) 624-8408
Supervisor pamela.l.roybal@maine.gov

Debra Ayotte (207) 624-8413

Amanda Colson (207) 624-8441
amanda.colson@maine.gov

Property and Casualty
Frank Kimball (207) 624-8451
Director frank.j.kimball@maine.gov

Self-Insurance
William Alex Bourne (207) 624-8447
Examiner-in-Charge william.alex.bourne@maine.gov

Statistical Reporting
Bradford Brown (207) 624-8478
Supervisor, Research & Statistics bradford.l.brown@maine.gov

Workers' Compensation
Frank Niles (207) 624-8473
Supervisor, Workers' Compensation Frank.J.Niles@maine.gov
Alfred W. Redmer, Jr. was reappointed Maryland Insurance Commissioner by Governor Lawrence J. Hogan, Jr. in January 2019. His term ends May 30, 2023. He previously served as Commissioner from June 2003 until October 2005 and again from January 2015 - May 2019. A respected businessman and former member of the Maryland General Assembly, Redmer most recently managed Redmer Insurance Group, LLC, and owned Redmer Financial Group. His business experience includes time as partner and president of Landmark Insurance & Financial Group and as chief executive officer of Coventry Health Care of Delaware, Inc.

During his 13-year tenure in the General Assembly representing Baltimore County, Redmer served two years as the House Minority Leader. Throughout his career, he has stayed involved in numerous community and nonprofit organizations.

At the Maryland Insurance Administration, Redmer oversees the independent agency's approximately 250 employees and an annual budget of $32 million.

Redmer is a member of the Governor's Sub-Cabinet on International Affairs and sits on the Board of Directors of the Maryland Health Benefit Exchange.

Nationally, Redmer is a board member at the National Insurance Produce Registry (NIPR) and the Utilization Review Accreditation Commission (URAC).


A native Marylander, Redmer lives in Baltimore County. Together, he and his wife have five grown children and eight grandchildren.

Al Redmer Jr.
Commissioner

Term of Office: Four Years
Appointed: January 22, 2015
Reappointed: June 10, 2019
MARYLAND

Nancy Grodin  
Deputy Commissioner ..............................................................................................................(410) 468-2002

Vacant  
Chief of Staff .............................................................................................................................(410) 468-2201

Todd Switzer  
Chief Actuary ..............................................................................................................................(410) 468-2041

J. Van Lear Dorsey  
Principal Counsel and Assistant Attorney General ........................................................................(410) 468-2023

Victoria August  
Associate Commissioner, Hearings .............................................................................................(410) 468-2010

Erica Bailey  
Associate Commissioner, Compliance and Enforcement ..................................................................(410) 468-2113

Joy Hatchette  
Associate Commissioner, Consumer Education and Advocacy ...................................................(410) 468-2029

Robert Baron  
Associate Commissioner, Property and Casualty ...........................................................................(410) 468-2353

Vacant  
Associate Commissioner, Life and Health ....................................................................................(410) 468-2212

J Steven Wright  
Associate Commissioner, Insurance Fraud ....................................................................................(410) 468-3909

Vincent O'Grady  
Associate Commissioner, Exam and Audit ....................................................................................(410) 468-2122

Mike Paddy  
Director, Government Relations .....................................................................................................(410) 468-2408

Tracy Imm  
Director, Public Affairs ..................................................................................................................(410) 468-2206

Lisa Larson  
Regulations Manager .....................................................................................................................(410) 468-2007

CONTACT PERSONS

NAIC Liaison  
Vacant ..............................................................................................................................................(410) 468-2201

Accident and Health Insurance
MARYLAND

Vacant
Associate Commissioner, Life and Health...(410) 468-2212

Administrative Issues
Nancy Grodin
Deputy Commissioner...(410) 468-2002

Annual Statements
Phil Ermer
Director, Company Licensing...(410) 468-2153

Anti-Fraud Program
J. Steven Wright
Associate Commissioner, Insurance Fraud...(410) 468-3909

Company Licensing
Phil Ermer
Director, Company Licensing...(410) 468-1253

Consumer Advocate
Joy Hatchette
Associate Commissioner, CEAU...(410) 468-2029

Consumer Complaints-Property and Casualty
Danilsa Marciniak
Director, Property and Casualty Complaints...(410) 468-2119

Data Protection
Paula Kaiser Keen
Director, Management Information Systems...(410) 468-2059

Department Counsel
J. Van Lear Dorsey
Principal Counsel and Assistant Attorney General...(410) 468-2023

Deposits/Escrow Accounts
Gorina Moody
Fiscal Assistant...(410) 468-2106

Examinations-Agent, Life and Health
Jeff Gross
Chief Enforcement Officer...(410) 468-2256

Examinations-Agent, Property and Casualty
Jeff Gross
Chief Enforcement Officer...(410) 468-2256
MARYLAND

Examinations-Financial
Vacant
   Chief Insurance Examiner.................................................................(410) 468-2114

Examinations-Title
David Zitterbart
   Chief of Title Enforcement..............................................................(410) 468-2144

Examinations-Market Analysis
Dawna Kokosinski
   Chief...........................................................................................................(410) 468-2322

Examinations-Market Conduct, Life and Health
Theresa Morfe
   Chief...........................................................................................................(410) 468-2237

Examinations-Market Conduct, Property and Casualty
Jason Decker
   Chief...........................................................................................................(410) 468-2321

Fees
Phil Ermer
   Director, Company Licensing.................................................................(410) 468-2153

Financial Analysis
Lynn Beckner
   Chief...........................................................................................................(410) 468-2126

Fiscal
Godwin Ehirim
   Director, Fiscal Services...........................................................................(410) 468-2372

Guaranty Fund Questions-Life Insurance
Vacant
   Associate Commissioner, Life and Health...............................................(410) 468-2212

Guaranty Fund Question-Property and Casualty
Robert Baron
   Associate Commissioner, Property and Casualty......................................(410) 468-2353

Human Resources
Tracey Dailey
   Director, Human Resources.....................................................................(410) 468-2463

Legislative Liaison
Michael Paddy
   Director, Government Relations............................................................(410) 468-2408
MARYLAND

Life Insurance
Vacant
   Associate Commissioner, Life and Health.................................................................(410) 468-2212

Media Relations/Public Affairs
Tracy Imm
   Director, Public Affairs.................................................................................................(410) 468-2206

Personnel
Tracey Dailey
   Director, Human Resources.............................................................................................(410) 468-2463

Policy and Form Filing-Life and Health
Vacant
   Associate Commissioner, Life and Health.................................................................(410) 468-2212

Policy and Form Filing-Property and Casualty
Ronald Coleman
   Director, Property and Casualty Rates and Forms.........................................................(410) 468-2310

Premium Tax Collection
Phil Ermer
   Examination and Auditing.............................................................................................(410) 468-2153

Producer Licensing
William Donahue
   Director, Producer Licensing..........................................................................................(410) 468-2347

Property and Casualty-Commercial Lines
Ronald Coleman
   Director, Property and Casualty Rates and Forms.........................................................(410) 468-2310

Property and Casualty-Personal Lines
Ronald Coleman
   Director, Property and Casualty Rates and Forms.........................................................(413) 468-2310

Regulatory Policy
Vacant
   Chief of Staff....................................................................................................................(410) 468-2201

Health Benefit Plan Rate Filing-Life and Health
Todd Switzer
   Chief Actuary....................................................................................................................(410) 468-2041

Statistical Reporting-Property and Casualty
MARYLAND

Linas Glemza
Actuary...(410) 468-2044

Training
Tracey Dailey
Director, Human Resources...(410) 468-2463
Gary D. Anderson was appointed Commissioner of the Massachusetts Division of Insurance by the Governor of Massachusetts on October 31, 2017.

Anderson joined the Massachusetts Division of Insurance as its First Deputy Commissioner in February of 2014. His responsibilities included strategic planning and policy development for every aspect of the agency, while assisting in decision-making and policy development in matters involving all lines of insurance and developing and advocating legislative and policy priorities for the Administration. His insurance experience began in 1999 with a regional carrier in the northwestern United States.

Just prior to his role as the First Deputy, Anderson served as a Policy Advisor and Senior Counsel in the Massachusetts State Senate President’s Office, where he was involved in a number of policy areas, from the state’s broad efforts to control health care costs to all matters affecting the financial services sector.

Prior to his work in the Senate President’s Office, Anderson worked as the General Counsel for the Financial Services Committee, where he handled legislation related to insurance and banking.

His private sector work also includes experience at a pharmaceutical company, where he was responsible for negotiating the tiered status of pharmaceuticals in the hospital setting.

Anderson is a graduate of Idaho State University and Albany Law School at Union University.

Gary D. Anderson
Commissioner

Term of Office: At the Discretion of the Governor
Appointed: October 31, 2017
MASSACHUSETTS

Dorothy Raymond
Director..................................................................................(617) 521-7362
dorothy.k.raymond@mass.gov

Annual Statement
Vacant.............................................................................................................(617) 251-7392

Chairperson of Board of Appeal
Kimberly Foster
Chairperson of Board of Appeal.................................................................(617) 521-7443
kimberly.foster@mass.gov

Company Licensing/Financial Surveillance
Vacant
Deputy Commissioner, Financial Analysis..................................................(617) 521-7398

Consumer Services
Jackie Horigan
Director of Consumer Services and Communications...............................(617) 521-7461

Deposits
Vacant.............................................................................................................(617) 521-7391

Financial and Market Regulation
John Turchi
Deputy Commissioner, Financial and Market Regulation...........................(617) 521-7701
john.turchi@mass.gov

General Counsel and Deputy Commissioner
Rachel Davison
General Counsel and Deputy Commissioner..............................................(617) 521-7576
rachel.m.davison@mass.gov

Health Care Access Bureau
Kevin P. Beagan
Deputy Commissioner..............................................................................(617) 521-7323
kevin.beagan@mass.gov

Market Conduct
Vacant
Director....................................................................................................(617) 521-7306

Producer Licensing
Magnus P. Carlberg
Director.................................................................................................(617) 521-7450
magnus.carlberg@mass.gov

State Rating Bureau
Matthew Mancini
Director.................................................................................................(617) 521-7459
matthew.mancini@mass.gov
Anita G. Fox was appointed Director of the Department of Insurance and Financial Services (DIFS) by Michigan Governor Gretchen Whitmer effective January 14, 2019.

DIFS is the State of Michigan department responsible for regulating Michigan's financial industries, including banks, credit unions, and insurance and mortgage companies. DIFS provides a focal point for consumer protection, enables efficient and effective regulation, and positions the insurance and financial services sector of Michigan's economy for growth. The agency is staffed by more than 350 professionals dedicated to promoting economic growth and protecting Michigan consumers by ensuring that the companies that it regulates are safe and sound, follow state and federal law, and are entitled to the public confidence.

Ms. Fox has more than three decades of legal experience, including managing complex litigation in federal and state courts in Michigan and nationwide. She is a recognized authority in insurance coverage. She has lectured for Mealy's Insurance in the U.S. and abroad, in addition to teaching Insurance Law at Michigan State University College of Law.

Ms. Fox was inducted into the Federation of Defense and Corporate Counsel. She has also served in a staff advisory role on several U.S. Presidential campaigns and was appointed by Governor Jennifer Granholm to serve as board member and legal counsel for a number of charitable foundations.
MICHIGAN

General Counsel
Randall Gregg
Director...........................................(517) 284-8727

Producer Licensing and Education
Paige McCully
Manager...........................................(517) 284-8648

Consumer Services
Renee Campbell
Director...........................................(517) 284-8776

Examinations
Robert Lamberjack
Manager...........................................(517) 284-8755

Financial Statement Filing and Analysis-Domestic Insurers, Holding Companies
Judy Weaver
Senior Deputy Director...........................................(517) 284-8768

Financial Statement Filing and Analysis-Foreign Insurers
Judy Weaver
Senior Deputy Director...........................................(517) 284-8768

Insurance Rates and Forms-Life and Health
Karen Dennis
Director...........................................(517) 284-8696

Insurance Rates and Forms-Property and Casualty
Karen Dennis
Director...........................................(517) 284-8696

Insurer Licensing
Linda Martin
Application Coordinator...........................................(517) 284-8756

Legislative Liaison
Chad Arnold
Director...........................................(517) 284-8859

Media Relations/Public Information
Andrea Miller
Public Information Officer...........................................(517) 284-8668

Insurance Licensing and Market Conduct
Michele Riddering
Director...........................................(517) 284-8625
MICHIGAN

Surplus and Special Lines Taxes
Sherry Barrett
Analyst .................................................................(517) 284-8623

Budget and Technology
Penny Wright
Chief Financial Officer (CFO) and Director .................................................(517) 284-8734

Troubled Companies
Judy Weaver
Senior Deputy Director ............................................................................(517) 284-8768

Receivership
James Gerber
Director of Receivership ...........................................................................(517) 284-8664
Steve Kelley was appointed Commissioner of the Minnesota Department of Commerce by Governor Tim Walz on January 7, 2019.

He was most recently a Senior Fellow at the Humphrey School of Public Affairs, University of MN. Before joining the Humphrey School in 2007, he served in the MN Senate for 10 years and the House of Representatives for 4 years. During his legislative service, he chaired the Senate Education Committee and served on committees dealing with energy and telecommunications regulation in both the House and Senate. He was one of the Legislature's leading experts on telecommunications policy, including issues related to broadband service.

Kelley has taught courses in education law and policy, science, technology and environmental policy, and global venture design. He has worked on issues relating to energy and environmental policy, design thinking and innovation, STEM education and public engagement with science. One of his projects at the University of MN was assisting with the bipartisan Renewable Energy Policy Exchange sponsored by the German federal government through which the University introduces MN policymakers to Germany's energy policy and brings German experts to MN to share policy ideas.

Before his election to the Legislature, he was a member of the Board of Directors of Medica (formerly Physicians Health Plan) and a public member of the MN Board of Medical Practice. Before and during his legislative service, Kelley practiced commercial litigation in MN. He represented both plaintiffs and defendants in complex cases involving securities fraud, accounting malpractice and other financial transactions.

Kelley and his wife, Sophie Bell Kelley, live in Hopkins and have two married children and 4 grandchildren. He received a B.A in political science and political economy from Williams College and his law degree from Columbia University.

Steve Kelley
Commissioner

Term of Office: At the Pleasure of the Governor
Appointed: January 7, 2019

Email Address
firstname.lastname@state.mn.us

Phone Numbers
Main (651) 539-1500

Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday
Website: http://mn.gov/commerce/
Make Checks Payable to: Minnesota Department of Commerce

Steve Kelley
Commissioner
(651) 539-1441
steve.kelley@state.mn.us

Anne O'Connor
Chief Deputy Commissioner
(651) 539-1442
anne.oconnor@state.mn.us

Grace Arnold
Deputy Commissioner
(651) 539-1755
grace.arnold@state.mn.us
MINNESOTA

Matthew Vatter (651) 539-1458
Assistant Commissioner of Enforcement
matthew.vatter@state.mn.us

Peter Brickwedde (651) 539-1443
Assistant Commissioner of Government & External Affairs
peter.brickwedde@state.mn.us

CONTACT PERSONS

Actuary-Life
Frederick Andersen (651) 539-1753
Chief Life Actuary frederick.andersen@state.mn.us

Actuary-Health
Kristi Bohn (651) 539-1758
Chief Health Actuary kristi.bohn@state.mn.us

Actuary-Property and Casualty
Phil Vigliaturo (651) 539-1762
Property and Casualty Actuary phil.vigliaturo@state.mn.us

Actuary-PBR
John Robinson (651) 539-1750
PBR Actuary john.w.robinson@state.mn.us

Agent Licensing
Peter Bratsch (651) 539-1585
Director, Licensing peter.bratsch@state.mn.us

Annual Statements
Kathleen Orth (651) 539-1763
Chief Examiner/Insurance Solvency Manager kathleen.orth@state.mn.us

Company Licensing
Nina Twardowski (651) 539-1756
Audit Director, Company Licensing nina.twardowski@state.mn.us

Consumer Complaints and Inquires
Matthew Vatter (651) 539-1458
Assistant Commissioner matthew.vatter@state.mn.us

Martin Fleischhacker (651) 539-1601
Sr Financial Fraud Ombudsman & Civil Enforcement Liaison martin.fleischhacker@state.mn.us

Deposits-Check
Sherry Cook (651) 539-1527
sherry.cook@state.mn.us
MINNESOTA

Deposits-Statutory
Jill Kimes
Applications Coordinator........................................................................................................jill.kimes@state.mn.us
(651) 539-1760

Examinations-Agent
Peter Bratsch
Director, Licensing..............................................................................................................peter.bratsch@state.mn.us
(651) 539-1585

Examinations-Financial
Kathleen Orth
Chief Examiner/Insurance Solvency Manager........................................................................kathleen.orth@state.mn.us
(651) 539-1763

Examinations-Market Conduct
Paul Hanson
Chief Examiner, Market Conduct Exams................................................................................paul.hanson@state.mn.us
(651) 539-1641

Fees
Jill Kimes
Applications Coordinator........................................................................................................jill.kimes@state.mn.us
(651) 539-1760

Financial Analysis
Barb Carey
Audit Director, Analysis..........................................................................................................barbara.carey@state.mn.us
(651) 539-1757

Government Relations
Megan Verdeja
Director of Government Affairs..........................................................................................megan.verdeja@state.mn.us
(651) 539-1447

Information Systems
Gabriel Pereira
Insurance Information Systems Coordinator..........................................................................gabriel.pereira@state.mn.us
(651) 539-1693

Legal
Kathleen Finnegan
General Counsel..................................................................................................................kathleen.finnegan@state.mn.us
(651) 539-1450

Media Relations/Public Information
Emmalynn Bauer
Communications Director.......................................................................................................emma.bauer@state.mn.us
(651) 539-1463

Policy and Form: Life/Accident/Health
Tammy Lohmann
Director, Insurance Product Filings......................................................................................tammy.lohmann@state.mn.us
(651) 539-1731

Policy and Form Filing: Property and Casualty-Commercial and Personal Lines
MINNESOTA

Tammy Lohmann
Director, Insurance Product Filings
tammy.lohmann@state.mn.us
(651) 539-1731

Policy and Form Filing: Workers' Compensation
Tammy Lohmann
Director, Insurance Product Filings
(651) 539-1731
tammy.lohmann@state.mn.us

Premium Tax
Jerry Sieve
Revenue Supervisor
jerry.sieve@state.mn.us
(651) 556-4729
Mike Chaney, Mississippi’s 11th Commissioner of Insurance and State Fire Marshal, is currently serving his third term in office. First elected in 2007, he brought extensive business knowledge and experience to the office combined with 15 years of service in the Mississippi House of Representatives and Senate. His priorities throughout his terms in office remain steadfastly committed to consumer protection and application of technology for efficiency of the department to serve the state and consumers. He is leading the department in making strides in health care reform; disaster recovery from flood, tornado and hurricane events; bail bond industry reform; and reductions in state fire deaths.

An active member of the NAIC, Chaney serves on numerous committees, task forces and working groups. Among the issues he is involved in addressing are examination oversight, accounting practices, producer licensing, health insurance and managed care, senior issues, catastrophe and property and casualty insurance.

As Commissioner, he was inducted into the Insurance Hall of Fame at his alma mater, Mississippi State University. He received the Distinguished Service Award from the University of Mississippi Risk Management and Insurance program and its Professional Society. He has been named one of the top insurance professionals by Insurance Business America magazine and was named a Healthcare Hero by the Mississippi Business Journal. Chaney has served on numerous community development entities and corporate boards.

Chaney is also a Rotarian and Paul Harris Fellow. He is a veteran of the United States Army, serving in Vietnam. Chaney and his wife, Mary, have three children and eight grandchildren.

**Mailing Address**
Mississippi Insurance Department
P.O. Box 79
Jackson, Mississippi 39205

**Street Address**
1001 Woolfolk State Office Building
501 North West Street
Jackson, Mississippi 39201

**Gulf Coast Office**
Bolton State Office Building
1141 Bayview Avenue, Suite 401
Biloxi, Mississippi 39530

**Fax Numbers**
Commissioner/Legal/Actuarial (601) 359-2474
Consumer (601) 359-1077
Licensing (601) 359-1951
Examination (601) 579-2568
Rating (601) 359-9558
Gulf Coast Office (228) 374-5040

**Phone Numbers**
Main (601) 359-3569
Toll-Free (In-State Only) (800) 562-2957
Gulf Coast Office (228) 374-2240

**Office Hours**: 8:00 a.m.-5:00 p.m., Monday-Friday
**Website**: www.mid.ms.gov
**Make Checks Payable to**: Mississippi Insurance Department

Mike Chaney
Commissioner
(601) 359-3581
mike.chaney@mid.ms.gov
MISSISSIPPI

Mark Haire
Deputy Commissioner
(601) 359-1514
mark.haire@mid.ms.gov

CONTACT PERSONS

NAIC Liaison
Mark Haire
Deputy Commissioner
(601) 359-1514
mark.haire@mid.ms.gov

Accident and Health Insurance
Bob Williams
Director, Life and Health Actuarial Division
(601) 359-2012
bob.williams@mid.ms.gov

Agent Licensing
Vanessa Miller
Director, Licensing Division
(601) 359-2132
vanessa.miller@mid.ms.gov

Annual Statements
David Browning
Director, Financial and Market Regulation
(601) 359-9218
david.browning@mid.ms.gov

Consumer Counseling Program for Seniors
Andy Case
Director, Consumer Services Division
(601) 359-2453
andy.case@mid.ms.gov

Corporate Changes
Nancy Cross
Director, Statutory Compliance
(601) 359-3571
nancy.cross@mid.ms.gov

Information Technology
John Morris
Director, Information Technology Division
(601) 359-2993
john.morris@mid.ms.gov

Department Counsel
Kim Causey
Special Assistant Attorney General
(601) 359-2460
kim.causey@mid.ms.gov

Investigations
John Hornback
Chief Investigator
(601) 359-2138
john.hornback@mid.ms.gov

Deposits
David Browning
Director, Financial and Market Regulation
(601) 359-9218
david.browning@mid.ms.gov

Examinations-Agent
David Browning
Director, Financial and Market Regulation
(601) 359-9218
david.browning@mid.ms.gov
MISSISSIPPI

Examinations-Financial
David Browning (601) 359-9218
Director, Financial and Market Regulation

Examinations-Market Conduct
David Browning (601) 359-9218
Director, Financial and Market Regulation

Fees
Nancy Cross (601) 359-3571
Director, Statutory Compliance

Life Insurance
Andy Case (601) 359-2453
Director, Consumer Services Division

Media Relations/Public Information
Beth Reiss (601) 359-2403
Director, Public Relations

New Company Licensing
David Browning (601) 359-9218
Director, Financial and Market Regulation

Policy and Form Filing-Life and Health
Bob Williams (601) 359-2012
Director, Life and Health Actuarial Division

Policy and Form Filing-Property and Casualty
John Wells (601) 359-3575
Director, Property and Casualty Rating Division

Premium Tax (Licensed)
Derrick Barnes (601) 923-7083
Accountant/Auditor, State Tax Commission, Ins. Premium Taxes

Premium Tax (Surplus Lines)
Peggy Dronet (601) 713-1111
Executive Director, Mississippi Surplus Lines Association

Property and Casualty-Commercial Lines
John Wells (601) 359-3575
Director, Property and Casualty Rating Division

Property and Casualty-Personal Lines
MISSISSIPPI

John Wells  
Director, Property and Casualty Rating Division  
(601) 359-3575  
john.wells@mid.ms.gov

Michelle Partridge  
Special Assistant Attorney General  
(601) 359-2133  
michelle.partridge@mid.ms.gov

Glenda Phillips  
Statutory Compliance Division  
(601) 359-2713  
glenda.phillips@mid.ms.gov

Nancy Cross  
Director, Statutory Compliance  
(601) 359-3571  
nancy.cross@mid.ms.gov
Chlora Lindley-Myers was appointed Director of the Missouri Department of Commerce and Insurance on March 6, 2017. She leads the department that protects consumers and ensures a strong and stable insurance market through the regulation of professionals and businesses that affect Missourians’ lives daily.

Lindley-Myers has served in several senior positions in the legislative, judicial and executive branches of government. She also has been a leader in regulatory and insurance industries, as well as within the NAIC. At the Tennessee Department of Commerce and Insurance, Lindley-Myers oversaw the Insurance, Securities, Tennessee Law Enforcement Academy and TennCare Oversight divisions, as well as the human resources and legislative functions.

She served, in Kansas City, as the director of the Consumer Protection and Antifraud Division of the NAIC, and as chief compliance officer of examinations for the Kentucky DOI, where she was responsible for the administration and oversight of market conduct examinations.

Lindley-Myers also served as the Property and Casualty (P/C) section chief for the Missouri DOI, where she was responsible for regulating all of the P/C insurance forms, rates, filings and policies issued in the state. She holds a bachelor’s degree from Mount Holyoke College in Massachusetts and a law degree from the University of Connecticut. Lindley-Myers is licensed to practice law in various states, including Missouri. She has received national recognition for her work. As the deputy commissioner of Tennessee’s Department of Commerce and Insurance, she was awarded the Robert Dineen Award for Outstanding Service and Contribution to the State Regulation of Insurance.
MISSOURI

Angela Nelson
Director, Insurance Market Regulation..................................................(573) 751-2430

John Rehagen
Director, Insurance Company Regulation..................................................(573) 526-4877

Shannon Schmoeger
Chief Financial Examiner, Insurance Company Regulation.............................(573) 526-4877

Stewart Freilich
Chief Market Conduct Examiner, Insurance Market Regulation...................(573) 751-2430

Carrie Couch
Director, Consumer Affairs........................................................................(573) 751-1922

Grady Martin
Director, Administration..............................................................................(573) 751-7223

Rich Lamb
Director, Legislative Affairs.........................................................................(573) 526-3587

Susan Cardwell
Budget Officer...............................................................................................(573) 526-2938

Lori Croy
Director, Communications.............................................................................(573) 751-2562

CONTACT PERSONS
Agent/Producer Licensing
Brenda Otto
Manager, Licensing......................................................................................brenda.otto@insurance.mo.gov

Annual Statement
Debbie Doggett
Chief Financial Analyst..................................................................................debbie.doggett@insurance.mo.gov

Captive Insurance
John Talley
Manager, Captive Program............................................................................john.talley@insurance.mo.gov

Company Licensing and Fees
Cindy Monroe
Admissions Specialist....................................................................................cynthia.monroe@insurance.mo.gov

Deposits
Toni Charlton
Financial Analyst............................................................................................toni.charlton@insurance.mo.gov

Examinations-Agent Investigations
MISSOURI

Brent Kabler
Manager, Statistics Section
(573) 526-2945
brent.kabler@insurance.mo.gov

Surplus Lines
Lindsay Tougaw
Manager, Surplus Lines
(573) 526-1589
Lindsay.Tougaw@insurance.mo.gov
Matthew Rosendale was elected Commissioner of Securities and Insurance, Montana State Auditor in 2016. Rosendale puts the people of Montana first by serving as a watchdog and protecting Montana’s securities and insurance consumers. He is committed to putting Montanans back in charge of their own health care by increasing choices, removing hurdles that increase premiums, improving access to health care, and removing government from between patients and their doctors. As a member of the State Land Board, Rosendale also is one of five Montana elected officials responsible for the management of more than 5 million acres of state trust lands.

Rosendale has called Montana home for a long time and established deep roots in the community. He and his family chose to live in Montana because Big Sky Country represents the values he and his family hold dear: God, liberty, and an individual’s right to rule himself or herself without the pressing hand of an intrusive government. Those basic and fundamental beliefs pushed Rosendale to run for public office, and he served in the state legislature representing Northeastern Montana for six years prior to his election as auditor. During Rosendale’s service in the legislature, he demonstrated a strong ability to work with elected officials from both parties to cut unnecessary spending and protect Montanans’ constitutional rights.

Before running for public office, Rosendale worked in real estate, real estate development and land management, where he built his small family business into a full-service firm. With his extensive background in managing various types of land, Rosendale brings unique skills and experience to the State Land Board, which generates millions of dollars to fund the Treasure State’s K–12 public education system through natural resource development and land management.

Rosendale and his wife, Jean, have been married for more than 30 years. They own and operate their ranch north of Glendive, where they raised their three sons. When Rosendale is not serving the people of Montana in Helena, you can find him fixing fences or hunting along the river bottom.

**Mailing Address**
Office of the Commissioner of Securities and Insurance  
Montana State Auditor  
840 Helena Ave.  
Helena, Montana 59601

**Street Address**
Same as mailing address

**Email Address**
See individual email addresses

**Phone Numbers**
Main (406) 444-2040
Toll-Free Number (In-state only) (800) 332-6148

**Fax Numbers**
Main (406) 444-3497

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday  
**Website:** http://csimt.gov  
**Make Checks Payable to:** Montana State Auditor's Office

Matthew Rosendale  
Commissioner m.rosendale@mt.gov

Kristin Hansen  
Deputy State Auditor kris.hansen@mt.gov

© 1991-2019 National Association of Insurance Commissioners  
12/9/2019  
131
MONTANA

Marissa Stockton (406) 444-2006
Assistant Deputy State Auditor/Scheduler to Commissioner marissa.stockton@mt.gov

Bob Biskupiak (406) 444-5438
Deputy Insurance Commissioner bob.biskupiak@mt.gov

Kristin Hansen (406) 444-5789
Chief Legal Counsel kris.hansen@mt.gov

Derek Oestreicher (406) 444-1942
Legal Policy Advisor derek.oestreicher@mt.gov

Kyle Schmauch (406) 444-4328
Media Specialist kyle.schmauch@mt.gov

Glynis Gibson (406) 444-3517
IT Manager ggibson@mt.gov

Kendall Cotton (406) 444-3412
Policy Administrator kendall.cotton@mt.gov

Sharon Richetti (406) 444-2894
Policy Holder Services Bureau Chief srichetti@mt.gov

Steve Matthews (406) 444-9768
Chief, Examinations Bureau/Captive Insurance Coordinator smatthews@mt.gov

Ted Bidon (406) 444-0385
Chief, Forms Bureau tbidon@mt.gov

Jeannie Keller (406) 444-9751
Chief, Insurance Services Bureau jkeller2@mt.gov

Staci Litschauer (406) 444-2041
Administrator, Centralized Services Division slitschauer@mt.gov

Connie Griffith (406) 444-1867
Financial Specialist connie.griffith@mt.gov

CONTACT PERSONS

NAIC Liaison
Marissa Stockton (406) 444-2006
Assistant Deputy State Auditor/Scheduler to Commissioner marissa.stockton@mt.gov

Agent Licensing
Jeannie Keller (406) 444-9751
Bureau Chief jkeller2@mt.gov

Annual Statements and Company Licensing

© 1991-2019 National Association of Insurance Commissioners
12/9/2019 132
MONTANA

Steve Matthews
Chief Financial Examiner, Examinations Bureau
(406) 444-4372
smatthews@mt.gov

Consumer Complaints and Inquires
Sharon Richetti
Policy Holder Services Bureau Chief
(406) 444-2894
srichetti@mt.gov

Department Counsel
Kristin Hansen
Chief Legal Counsel
(406) 444-5789
kris.hansen@mt.gov

Derek Oestreicher
Legal Policy Advisor
(406) 444-4328

Deposits
Steve Matthews
Chief Financial Examiner, Examinations Bureau
(406) 444-4372
smatthews@mt.gov

Examinations-Financial
Steve Matthews
Chief Financial Examiner, Examinations Bureau
(406) 444-4372
smatthews@mt.gov

Market Conduct
David Dachs
Market Conduct Examiner, Insurance Services Bureau
(406) 444-9722
ddachs@mt.gov

Media Relations/Public Information
Kyle Schmauch
Director, Communications
(406) 444-3152
kyle.schmauch@mt.gov

Policy and Form Filing
Ted Bidon
Chief, Forms Bureau
(406) 444-0385
tbidon@mt.gov

Policy and Form Filing-Health Specialist
Kassandra Hartnett
Compliance Analyst
(406) 444-3443
kallen@mt.gov

Policy and Form Filing-Life and Long Term Care Specialist
Myrna O'Dell
Compliance Analyst
(406) 444-2047
modell@mt.gov

Policy and Form Filing-Property and Casualty, Annuity Specialist
Tiffany Caverhill
Compliance Analyst
(406) 444-3720
tcaverhill@mt.gov

Policy and Form Filing-Property and Casualty/Med Supplement Specialist
MONTANA

Karen Beyl                               (406) 444-3438
  Compliance Analyst                       kbeyl@mt.gov

Premium Tax
Steve Matthews                               (406) 444-4372
  Chief Financial Examiner, Examinations Bureau  smatthews@mt.gov

Rate Filing-Life and Health
Ashley Perez                               (406) 444-5220
  Actuary                                  aperez@mt.gov

Rate Filing-Property and Casualty
Mari L. Kindberg, FCAS, MAAA              (406) 444-5220
  Actuary                                  mkindberg@mt.gov
Bruce R. Ramge was appointed Director of the Nebraska Department of Insurance (DOI) by Governor Dave Heineman on November 15, 2010. Ramge had served as acting director since October 30, 2010, and as deputy director since January 2008. On January 8, 2015, he was reappointed Director of the Nebraska DOI by Governor Pete Ricketts.

Ramge has assisted various National Association of Insurance Commissioners (NAIC) working groups over the years. He is past chair of the Midwest Zone and has served as chair of the Market Conduct Examination Standards (D) Working Group, chair of the Market Regulation Accreditation (D) Working Group, chair and vice chair of the Life Insurance and Annuities (A) Committee, co-chair of the Principle-Based Reserving Implementation (EX) Task Force, and vice chair of the Market Actions (D) Working Group. He also is currently a member of several NAIC committees, task forces and working groups.

Ramge is a past president of the Insurance Regulatory Examiners Society (IRES), and he received the 2007 IRES Foundation Paul L. DeAngelo Memorial Teaching Award and the 2007 IRES Al Greer Achievement Award.

Ramge earned a bachelor’s degree from Dana College and a Master of Business Administration (MBA) from the University of Nebraska Omaha.

Mailing Address
Nebraska Department of Insurance
P.O. Box 82089
Lincoln, Nebraska 68501-2089

Email Address
bruce.ramge@nebraska.gov

Phone Numbers
Main (402) 471-2201
TDD (800) 833-7352

Fax Numbers
Main (402) 471-4610

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://doi.nebraska.gov/
Make Checks Payable to: Nebraska Department of Insurance

Bruce R. Ramge
Director...bruce.ramge@nebraska.gov

Justin Schrader
Chief Examiner...justin.schrader@nebraska.gov

Matthew Holman
General Counsel...matt.holman@nebraska.gov
NEBRASKA

Connie VanSlyke
Administrator, Property and Casualty
(402) 471-4647
connie.vanslyke@nebraska.gov

Laura Arp
Administrator, Life and Health
(402) 471-4635
laura.arp@nebraska.gov

Barbara Peterson
Administrator, Consumer Affairs
(402) 471-4743
barbara.peterson@nebraska.gov

Kevin Schlautman
Administrator, Producer Licensing
(402) 471-4707
kevin.schlautman@nebraska.gov

Peggy Jasa
Public Information Officer
(402) 471-4632
peg.jasa@nebraska.gov

Rhonda Ahrens
Chief Actuary
(402) 471-4631
rhonda.ahrens@nebraska.gov

Charles Starr
Fraud Investigator/Supervisor
(402) 471-8334
charles.starr@nebraska.gov

Martin Swanson
Insurance Health Policy Administrator
(402) 471-4648
martin.swanson@nebraska.gov

CONTACT PERSONS

NAIC Liaison
Peggy Jasa
(402) 471-4632
peg.jasa@nebraska.gov

Accident/Health Insurance
Laura Arp
Administrator, Life and Health
(402) 471-4635
laura.arp@nebraska.gov

Agent Licensing
Kevin Schlautman
(402) 471-4707
kevin.schlautman@nebraska.gov

Annual Statements
Justin Schrader
Chief Examiner
(402) 471-4734
justin.schrader@nebraska.gov

Company Admissions
Kristy Hadden
Life and Health, Property and Casualty Admissions
(402) 471-0373
kristy.hadden@nebraska.gov

Consumer Complaints and Inquires
Barbara Peterson
Administrator, Consumer Affairs
(402) 471-4743
barbara.peterson@nebraska.gov
NEBRASKA

Property and Casualty-Commercial Lines
Connie VanSlyke
Administrator, Property and Casualty                             (402) 471-4647
connie.vanslyke@nebraska.gov

Property and Casualty-Personal Lines
Connie VanSlyke
Administrator, Property and Casualty                             (402) 471-4647
connie.vanslyke@nebraska.gov

Statistical Reporting
Connie VanSlyke
Administrator, Property and Casualty                             (402) 471-4647
connie.vanslyke@nebraska.gov

Receivership
Matthew Holman
General Counsel                                                 (402) 471-4503
matt.holman@nebraska.gov
NEVADA

Nevada Insurance Commissioner, Barbara Richardson assumed the role of Insurance Commissioner in the great state of Nevada in March of 2016. Prior to accepting that role, Barbara had been the New Hampshire Insurance Department's Director of Operations and Fraud for 12 years. Before that she worked at various times in her career for CNA, Kemper Financial, the Federal Reserve Bank in Chicago and Putnam Securities.

Barbara is a graduate of Vassar College and has a law degree from the University of New Hampshire School of Law and an MBA from Loyola University in Chicago. She has been an active member on the national level of the NAIC's various Committees, Task Forces and Work Groups including most recently, the Innovation Task Force, the SERFF Board and the Antifraud Task Force. Barbara has three grown sons whom she is very proud of and who live throughout the United States.

Barbara D. Richardson
Commissioner

Term of Office: At the Pleasure of the Director of the Department of Business and Industry
Appointed: March 7, 2016

Mailing Address
Nevada Department of Business and Industry
Division of Insurance
1818 East College Parkway, Suite 103
Carson City, Nevada 89706

Street Address
Same as mailing address

Email Address
insinfo@doi.nv.gov

Phone Numbers
Main (775) 687-0700
Toll-Free Number (In-State Only) (888) 872-3234
Las Vegas Number (702) 486-4009

Fax Numbers
Main (775) 687-0787
Las Vegas Number (702) 486-4007

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: http://doi.nv.gov/
Make Checks Payable to: Nevada Division of Insurance

Barbara D. Richardson
Commissioner

© 1991-2019 National Association of Insurance Commissioners
12/9/2019
NEVADA

Stephanie McGee
Chief Deputy Commissioner, Carson City.................................................................(775) 687-0758

Nick Stosic
Deputy Commissioner, Carson City..............................................................................(775) 687-0783

David Cassetty
Deputy Commissioner, Las Vegas...................................................................................(702) 486-4379

CONTACT PERSONS

Accident/Health Insurance
Mark Garratt
Chief Insurance Examiner.....................................................................................mgarratt@doi.nv.gov

Producer Licensing
Stephanie McGee
Chief Deputy Commissioner....................................................................................sbmcgee@doi.nv.gov

Annual Statements
Peter Rao
Assistant Chief Insurance Examiner........................................................................pra@doi.nv.gov

Captive Insurers
Nick Stosic
Deputy Commissioner............................................................................................nstosic@doi.nv.gov

Company Fees-Licensing
Kathy Kelley
Administrative Assistant..........................................................................................kkelley@doi.nv.gov

Consumer Complaints and Inquires
Linda Stratton
Supervising Compliance Investigator, Las Vegas..................................................lstratton@doi.nv.gov

David Cassetty
Deputy Commissioner, Las Vegas...........................................................................dcassetty@doi.nv.gov

Corporate and Financial Affairs
Peter Rao
Assistant Chief Insurance Examiner........................................................................pra@doi.nv.gov

Division Counsel
Alexia Emmermann
Chief Legal Counsel.....................................................................................................(775) 687-0701

David Hall
..............................................................................................................................(775) 687-0705
DEPOSITS
Denise Costello
(775) 687-0752
dcassetty@doi.nv.gov

ENFORCEMENT
David Cassettty
Deputy Commissioner
(702) 486-4379
dcassetty@doi.nv.gov

Stephanie Caner
Enforcement Chief
(702) 486-4598
slcanter@doi.nv.gov

Cheryl Allen-Stallworth
Compliance Officer, Las Vegas
(702) 486-4632
estallworth@doi.nv.gov

Sonja Whitten
Compliance Investigator, Las Vegas
(702) 486-4597
srwhitten@doi.nv.gov

John Parnell
Compliance Investigator, Las Vegas
(702) 486-4394
jparnell@doi.nv.gov

Julie Wisbar
Compliance Investigator, Carson City
(775) 687-0713
jwisbar@doi.nv.gov

Jonathan Wycoff
Compliance Investigator, Carson City
(775) 687-0718
jhwycoff@doi.nv.gov

EXAMINATIONS-AGENT
Joel Bengo
Chief Insurance Examiner
(775) 687-0743
jbengo@doi.nv.gov

EXAMINATIONS-FINANCIAL
Peter Rao
Assistant Chief Insurance Examiner
(775) 687-0757
prao@doi.nv.gov

EXAMINATIONS-MARKET CONDUCT
Nick Stosis
Deputy Commissioner
(775) 687-0783
nstosis@doi.nv.gov

INFORMATION SYSTEMS
Dennis McGehee
IT Professional
(775) 687-0785
dmcgehee@doi.nv.gov

LIFE AND HEALTH INSURANCE
Mark Garratt
Chief Insurance Examiner
(775) 687-0736
mgarratt@doi.nv.gov

MARKET REGULATION
Peggy Willard-Ross
Insurance Examiner
(775) 687-0760
pwillard@doi.nv.gov
NEVADA

Media Relations/Public Information
Yeraldin Deavila  (775) 687-0772
  Public Information Officer ............................................................................................... ydeavila@doi.nv.gov

Policy and Form Filing-Life and Health
Mark Garratt  (775) 687-0736
  Chief Insurance Examiner .................................................................................................. mgarratt@doi.nv.gov

Policy and Form Filing-Property and Casualty
Mark Garratt  (775) 687-0736
  Chief Insurance Examiner .................................................................................................. mgarratt@doi.nv.gov

Property and Casualty-Commercial Lines
Mark Garratt  (775) 687-0736
  Chief Insurance Examiner .................................................................................................. mgarratt@doi.nv.gov

Property and Casualty-Personal Lines
Mark Garratt  (775) 687-0736
  Chief Insurance Examiner .................................................................................................. mgarratt@doi.nv.gov

Statistical Reporting
Gennady Stolyarov  (775) 687-0766
  Lead Actuary ..................................................................................................................... gstolyarov@doi.nv.gov

Self-Insured Workers' Compensation
Maurice Fuller  (775) 687-0742
  Insurance Examiner ........................................................................................................... mfuller@doi.nv.gov
NEW HAMPSHIRE

John Elias was nominated as Commissioner of the New Hampshire Insurance Department by Governor Chris T. Sununu and unanimously approved by the New Hampshire Executive Council to serve a five year term beginning June 13, 2018.

Elias has more than 15 years of insurance industry experience in the fields of profit and loss, state relations, and strategic projects. He has led compliance, underwriting, product and project teams and served as Vice President at two property and casualty insurance companies.

Elias joined the New Hampshire Insurance Department in 2016 as the Property and Casualty Director and was promoted soon thereafter to Assistant Commissioner. In his two years at the department, he has focused on streamlining processes, strategic planning, goal setting and speed to market initiatives. He has also served on several of the NAIC committees and task forces and has been involved in the NAIC State Ahead strategic plan. As Commissioner, Elias’s priorities include regulatory modernization, operational efficiency and effectiveness in the pursuit of regulatory value, and the use of data to promote market transparency and to improve regulatory accountability and success in the reduction of public harms.

Elias has an M.B.A. and a J.D., and earned his Bachelor’s degree in political science. In addition, he holds a Chartered Insurance Operations Professional designation and a Certificate in Strategic Management of Regulatory Enforcement Agencies.

Elias lives in Henniker, New Hampshire.

Mail: New Hampshire Insurance Department, 21 Fruit Street, Suite 14, Concord, New Hampshire 03301

Phone: (603) 271-2261
Fax: (603) 271-2241

Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday
Website: www.nh.gov/insurance
Make Checks Payable to: Treasurer, State of New Hampshire

© 1991-2019 National Association of Insurance Commissioners
12/9/2019 143
NEW HAMPSHIRE

Douglas Bartlett
Director, Financial Regulation Division
(603) 271-2879

Tyler Brannen
Director of Health Economics
(603) 271-2396

Jennifer Patterson
Director, Life, Accident and Health Division
(603) 271-2145

David Sky
Chief Actuary, Life, Accident and Health Division
(603) 271-2506

James Fox
Director, Property and Casualty Division
(603) 271-2502

Christian Citarella
Chief Actuary, Property and Casualty Division
(603) 271-2113

Heather Silverstein
General Counsel
(603) 271-2261

Mary Bleier
Enforcement Counsel
(603) 271-4137

Theodore Perkins, Jr
Information Technology
(603) 271-2518

Keith Nyhan
Director, Consumer Services
(603) 271-3304

CONTACT PERSONS

NAIC Liaison
John Elias
Commissioner
(603) 271-2261

Accident and Health Insurance
Alexander K. Feldvebel
Deputy Commissioner
(603) 271-2261

Agent Licensing
Christie Rice
Assistant Commissioner
(603) 271-2261

Annual Statements
Patricia Gosselin
Chief Financial Analyst, Financial Regulation Division
(603) 271-2920

Company Licensing
NEW HAMPSHIRE

Patricia Gosselin
Chief Financial Analyst, Financial Regulation Division..........................................................(603) 271-2920

Consumer Services
Keith Nyhan
Director, Consumer Services Division.........................................................................................(603) 271-3304

Deposits
Diane Cygan
Financial Records Auditor, Financial Regulation Division...........................................................(603) 271-2528

Examinations-Agent
Christie Rice
Assistant Commissioner..................................................................................................................(603) 271-2261

Examinations-Financial
Colin Wilkins
Chief Financial Examiner, Financial Regulation Division............................................................(603) 271-2374

Examinations-Market Conduct
Edwin Pugsley
Chief Examiner, Property and Casualty Market Conduct Division.............................................(603) 271-3711

Fees
Norma Stallings
Tax and Revenue Administrator....................................................................................................(603) 271-2391

General Counsel
Heather Silverstein..........................................................................................................................(603) 271-2261

Insurance Fraud
Heather Silverstein
General Counsel..............................................................................................................................(603) 271-2261

Life Insurance
Jennifer Patterson
Director, Life, Accident and Health Division..............................................................................(603) 271-2145

Media Relations/Public Information
Eireann Sibley
Director, Communications..............................................................................................................(603) 271-3781

Outreach Coordinator
Vacant
Outreach Coordinator, Communications........................................................................................(603) 271-2261
NEW HAMPSHIRE

Policy and Form Filing-Life, Accident and Health
Diana Lavoie
Compliance Administrator, Life, Accident and Health Division.................................................................(603) 271-2124

Policy and Form Filing-Property and Casualty
Frank Cardamone
Compliance Administrator, Property and Casualty Division..............................................................................(603) 271-2163

Premium Tax
Norma Stallings
Tax and Revenue Administrator......................................................................................................................(603) 271-2391

Property and Casualty Insurance
James Fox
Director, Property and Casualty Division........................................................................................................(603) 271-2502

Property and Casualty-Commercial Lines
Edwin Pugsley
Chief Examiner, Property and Casualty Market Conduct Division...............................................................(603) 271-3711

Statistical Reporting-Property and Casualty Market Analysis
Christian Citarella
Chief Actuary, Property and Casualty Division................................................................................................(603) 271-2113
Marlene Caride took the oath of office as Commissioner of Banking and Insurance on June 27, 2018. She was named Acting Commissioner by Governor Phil Murphy and began serving on January 16, 2018. Caride is the first Hispanic to head the department, where she oversees New Jersey's insurance, banking and real estate industries.

Prior to joining the department, Caride was a member of the New Jersey General Assembly representing the 36th Legislative District. During her three terms in the Assembly, Caride served on the Assembly Financial Institutions and Insurance Committee, the Assembly Appropriations Committee and the New Jersey Legislative Select Committee on Investigation. She also chaired the Assembly Education Committee and was vice-chair of the Assembly Transportation and Independent Authorities Committee.

Caride was a partner in the Union City, NJ, law firm of Gonzalez & Caride. She also served as the municipal prosecutor for the Ridgefield Municipal Court and Zoning Board attorney for the municipalities of South Hackensack, NJ, and Saddle Brook, NJ.

Earlier in her career, Caride served as legal counselor to the West New York Parking Authority and the alcoholic beverage control (ABC) prosecutor for the city of West New York, NJ. She also served as a special civil part mediator for the Hudson County Superior Court Law Division.

Caride is a member of the Bar of the Supreme Court of the United States, the New Jersey State Bar Association, the Hudson County Bar Association and the Hispanic Bar Association of New Jersey.

Caride earned a law degree from California Western School of Law and a bachelor's degree in education from Fairleigh Dickinson University. She resides in Ridgefield, NJ.

**Mailing Address**
State of New Jersey
Department of Banking and Insurance
20 West State Street
P.O. Box 325
Trenton, New Jersey 08625-0325

**New Jersey Personal Automobile Insurance Plan**
Laurel Corporate Center
10000 Midlantic Drive, Suite 403
W Mount Laurel, New Jersey 08054

**Phone Numbers**
Main (609) 292-7272
Satellite Consumer Center, Newark (973) 648-4713
Toll-Free Number (800) 446-7467
Newark Main (973) 622-6014
Mount Laurel Main (856) 722-0030

**Fax Numbers**
Main (609) 984-5273
Newark Main (973) 622-6110
Mount Laurel Main (856) 722-9382

**Office Hours:** 8:30 a.m.-5:00 p.m., Monday-Friday
**Website:** www.dobi.nj.gov
**Make Checks Payable to:** Department of Banking and Insurance
NEW JERSEY

Marlene Caride
Commissioner...........................................................................................................(609) 633-7667

Justin Zimmerman
Chief of Staff.............................................................................................................(609) 633-7667

Peter L. Hartt
Director, Division of Insurance....................................................................................(609) 292-7272

Kristine A. Maurer, Esq.
Assistant Director, Division of Insurance.....................................................................(609) 292-7272

Elijah Johnson
Director of Legislative Affairs........................................................................................(609) 292-7272

Denise Illes
Chief of Regulation.......................................................................................................(609) 292-7272

Vacant
Assistant Commissioner, Administration......................................................................(609) 292-7272

Steven P. Kerner, Jr.
Assistant Commissioner, Solvency Regulation...............................................................(609) 292-7272

Philip Gennace
Assistant Commissioner, Life and Health.....................................................................(609) 292-7272

Carl Sornson
Assistant Commissioner, Property and Casualty...........................................................(609) 292-7272

Gale Simon
Assistant Commissioner, Consumer Protection...............................................................(609) 292-7272

William P. White
Assistant Commissioner, Captive Insurance...................................................................(609) 292-7272

Ralph Boeckman
Specialist, Market Regulation, Consumer Protection..................................................(609) 292-7272

Ellen DeRosa
Executive Director, Individual Health Coverage Program and Small Employer Health Benefits Program........................................................................................................(609) 292-7272

Fredrick A. Huber
Executive Director, New Jersey, Compensation Rating and Inspection Bureau.........................(973) 622-6014

CONTACT PERSONS

NAIC Liaison
Peter L. Hartt
Director, Division of Insurance.......................................................................................(609) 292-7272 p peterhart@dobi.nj.gov

© 1991-2019 National Association of Insurance Commissioners
12/9/2019 148
NEW JERSEY

Kristine A. Maurer, Esq. ................................................................................................................. (602) 292-7272
Assistant Director, Division of Insurance ..................................................................................... kristine.maurer@dobi.nj.gov

Accident and Health Insurance
Philip Gennace
Assistant Commissioner, Life and Health ..................................................................................... (609) 292-7272

Agent Licensing
Ruth Jackson
Supervisor, Insurance Producer Licensing .................................................................................... (609) 292-7272

Annual Statements
Joann Jones
Technical Assistant II ...................................................................................................................... (609) 292-7272

Captive Insurance
William P. White
Assistant Commissioner .................................................................................................................. (609) 292-7272

Company Licensing
Kwame Asare
Supervising Insurance Examiner ..................................................................................................... (609) 292-7272

Consumer Complaints and Inquires
Gale Simon
Assistant Commissioner, Consumer Protection Services ................................................................. (609) 292-7272

Department Counsel
James A. Carey, Jr., DAG, Office of the New Jersey Attorney General
Section Chief ....................................................................................................................................... (609) 984-8469

Deposits
Kwame Asare
Supervising Insurance Examiner ..................................................................................................... (609) 292-7272

Examinations-Agent
Gale Simon
Assistant Commissioner, Consumer Protection Services ................................................................. (609) 292-7272

Examinations-Financial
Steven P. Kerner, Jr.
Assistant Commissioner, Solvency Regulation .............................................................................. (609) 292-7272

Market Analysis, Market Conduct Examinations and Anti-Fraud Compliance
Ralph Boeckman
Market Regulation Specialist ........................................................................................................... (609) 292-7272
NEW JERSEY

Financial Analysis
John Sirovetz
Supervising Insurance Examiner Solvency Regulation. John Sirovetz@doji.nj.gov

Life Insurance
Philip Gennace
Assistant Commissioner, Life and Health.(609) 292-7272

Public Affairs
Trish Graber
Director, Public Affairs.(609) 292-5064

Policy and Form Filing-Life and Health
Philip Gennace
Assistant Commissioner, Life and Health.(609) 292-7272

Policy and Form Filing-Property and Casualty
Carl Sornson
Assistant Commissioner, Property and Casualty.(609) 292-7272

Premium Tax
Tanveer Ahmed
Examiner II.(609) 292-7272

Property and Casualty-Commercial Lines
Carl Sornson
Assistant Commissioner, Property and Casualty.(609) 292-7272

Property and Casualty-Personal Lines
Carl Sornson
Assistant Commissioner, Property and Casualty.(609) 292-7272

Statistical Reporting
Sam Sacky
Actuarial Analyst.(609) 292-7272

Bureau of Fraud Deterrence
Richard Besser
Chief of Investigations.(609) 292-7272
NEW MEXICO

During the 2013 legislative session, legislation effectuating a constitutional amendment passed in the 2012 general election (HB 45) that removed the insurance division from the Public Regulation Commission and created a stand-alone agency, The Office of Superintendent of Insurance. This change was effective July 1, 2013. This legislation also created a nominating committee for the position of the Superintendent of Insurance. The nomination committee unanimously reconfirmed John G. Franchini to continue in his capacity as Insurance Superintendent for New Mexico.

Franchini has more than 35 years’ experience in the insurance industry. He “temporarily” joined Consolidated Agency, his father’s independent insurance agency, while attending graduate school at the University of New Mexico. Ten years later, he purchased the business and expanded it to four locations, employing 82 people and servicing nearly 15,000 customers. During that time, he served on the New Mexico Workers’ Compensation Assigned Risk Pool board of governors and the Patient Compensation Administration board of directors, and he was elected president of the Independent Insurance Agents of New Mexico. In 1998, Poe & Brown, a national insurance broker, purchased the business. Franchini was named vice president, and his responsibilities included new business production, development of specialized insurance programs and agency acquisitions.

Franchini joined New Mexico Mutual in 2002 and was eventually named vice president of government and industry affairs. At New Mexico Mutual, he worked with state legislators, members of regulatory agencies and insurance agents to strengthen the company’s financial and public standing.

He also is a member of the Leadership New Mexico Class of 2007, former board member of the Rocky Mountain Insurance Information Association and past president of the New Mexico Insurance Association. Franchini is a native of New Mexico and a graduate of Creighton University in Omaha, NE.

John G. Franchini
Superintendent

Appointed: July 27, 2010
Reappointed: April 2016

Office of Superintendent of Insurance (OSI)
P.O. Box 1689
Santa Fe, New Mexico 87504-1689

1120 Paseo de Peralta
Santa Fe, New Mexico 87501

Mailing Address

Street Address (Santa Fe Office)

Office of Superintendent of Insurance (OSI)
P.O. Box 1689
Santa Fe, New Mexico 87504-1689

1120 Paseo de Peralta
Santa Fe, New Mexico 87501

Street Address (Santa Fe Office)

Office of Superintendent of Insurance (OSI)
6200 Uptown Blvd., Suite 100
Albuquerque, New Mexico 87110

firstname.lastname@state.nm.us

Street Address (Albuquerque Office)

Phone Numbers

Fax Numbers

Main (Santa Fe) (505) 827-4601
Toll-Free Number (In-State Only) (855) 427-5674
Main (Albuquerque) (505) 322-2186
Main (Santa Fe) (505) 827-7434
Main (Albuquerque) (505) 827-4734

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.osi.state.nm.us
Make Checks Payable to: Office of Superintendent of Insurance

Robert Doucette (505) 827-5832
Deputy Superintendent
robert.doucette@state.nm.us
NEW MEXICO

Anna Krylova
Chief Actuary-Property and Casualty
anna.krylova@state.nm.us

Vicente Vargas
Chief Counsel to the Superintendent,
vicente.vargas@state.nm.us

CONTACT PERSONS

Annual Statements
Mark Jordan
(505) 827-4645
mark.jordan@state.nm.us

Assigned Risk Pool-Workers’ Compensation
Bogdanka Kurahovic
(505) 827-4557
bogdanka.kurahovic@state.nm.us

Company Licensing
Victoria Baca
Bureau Chief
(505) 827-4438
victoriaa.baca@state.nm.us

Consumer Complaints and Inquires
Mark Marquez
(505) 827-4439
mark.marquez@state.nm.us

Deposits and Fees
Victoria Baca
(505) 827-4438
victoriaa.baca@state.nm.us

Examinations/Financial Analysis
Mark Jordan
Chief Examiner
(505) 827-4655
mark.jordan@state.nm.us

Health policy and Consumer Education Bureau-Affordable Care Act (ACA)
Margaret (Kika) Pena
Division Director
(505) 827-4561
margaret.pena@state.nm.us

Paige Duhamel
(505) 660-7108
paige.duhamel@state.nm.us

Insurance Fraud Bureau
Roberta Baca
Criminal Division Director
(505) 795-1755
roberta.baca@state.nm.us

Stop Fraud
(877) 807-4010

Investigations/Compliance
Mark Marquez
Staff Manager
(505) 827-4439
mark.marquez@state.nm.us
NEW MEXICO

Managed Health Care Bureau
Margaret (Kika) Pena (505) 827-4561
Division Director .......................................................................................................................... margaret.pena@state.nm.us
Viara Ianakieva (505) 827-4651
Bureau Chief .............................................................................................................................. viara.ianakieva@state.nm.us

Life and Health Product Filing Bureau-Form Filing
Margaret (Kika) Pena (505) 827-4561
Division Director .......................................................................................................................... margaret.pena@state.nm.us
Viara Ianakieva (505) 827-4651
Bureau Chief .............................................................................................................................. viara.ianakieva@state.nm.us

Producer (Agent) Licensing
Lorinda Martinez (505) 827-4554
Bureau Chief .............................................................................................................................. lorinda.martinez@state.nm.us

Property and Casualty-Policy and Form Filing
Ashley Hernandez (505) 827-4593
..................................................................................................................................................... ashley.hernandez@state.nm.us

Premium Tax
Andy Romero (505) 827-4649
Compliance Division Director ...................................................................................................... andy.romero@state.nm.us

Statistical Reporting
Anna Krylova (505) 827-4529
..................................................................................................................................................... anna.krylova@state.nm.us

Title Insurance
Otis Phillips (505) 827-4930
Bureau Chief ............................................................................................................................... otis.phillips@state.nm.us
Linda A. Lacewell was nominated Superintendent of the New York State Department of Financial Services by Governor Andrew M. Cuomo on February 4, 2019. She was confirmed by the New York State Senate in June 2019. Lacewell most recently served as Chief of Staff and Counselor to the Governor. In that role, she oversaw Executive Chamber operations, as well as ethics and law enforcement matters.

Lacewell previously served as executive director of a cancer foundation initiative in Culver City, California. Prior to that, Lacewell served as Chief Risk Officer and Counselor to Governor Cuomo where she built and implemented the first statewide system for ethics, risk and compliance in agencies and authorities.

Lacewell was formerly special counsel to the Governor, as well as the architect of OpenNY, a state-of-the-art open data initiative. She also served as special counsel to Attorney General Cuomo, where she oversaw the public pension fund pay-to-play investigation and the out-of-network health insurance investigation, both of which led to nationwide systemic reform. Prior to that, Lacewell spent nine years as an assistant U.S. attorney for the Eastern District of New York, including two years on the Enron Task Force, and received the Henry L. Stimson Medal and the Attorney General's Award for Exceptional Service.

Lacewell earned her B.A. from New College of the University of South Florida and her J.D. with honors from the University of Miami School of Law. She clerked for a U.S. District Judge for the Southern District of Florida. Lacewell serves as an adjunct professor at New York University School of Law, teaching ethics in government, and previously served as an adjunct professor of law at Fordham University School of Law, teaching international criminal law.
NEW YORK

Nancy Ruskin  
Executive Deputy Superintendent, Financial Frauds and Consumer Protection Division .......................................... nancy.ruskin@dfs.ny.gov

Peter Dean  
Executive Deputy Superintendent, Real Estate Finance Division ................................................................. peter.dean@dfs.ny.gov

Richard Loconte  
Executive Deputy Superintendent, Communications and Strategy .............................................................. richard.loconte@dfs.ny.gov

Matthew Levine  
Executive Deputy Superintendent, Enforcement .............................................................................................. matthew.levine@dfs.ny.gov

Nathaniel Dorfman  
General Counsel .......................................................................................................................... nathaniel.dorfman@dfs.ny.gov

Martha Lees  
General Counsel, Insurance Division ......................................................................................................... martha.lees@dfs.ny.gov

Troy Oechsner  
Deputy Superintendent, Health Insurance Division ................................................................................... trpy.oechsner@dfs.ny.gov

Stephen Doody  
Deputy Superintendent, Property and Casualty Insurance Division ......................................................... stephen.doody@dfs.ny.gov

James Regalbuto  
Deputy Superintendent, Life Insurance Division ......................................................................................... james.regalbuto@dfs.ny.gov
North Carolina Insurance Commissioner and State Fire Marshal Mike Causey has been a small businessman, insurance agent and insurance agency owner with 25 years in the insurance industry.

Causey is a native of Guilford County and still lives in the same house on the Causey family farm where he grew up, residing there with his wife of 43 years, Hisae, and their family pets.

Causey learned the values of hard work as his family grew produce and raised livestock on the family farm and supplied farmers’ markets in the Greensboro area. After high school, Causey entered a work/study program at Wake Technical College, where he earned his degree in engineering technology. From there, he went into the U.S. Army, where he served as a military policeman and played in the Army band. After his military experience, Causey worked as a field engineer in the construction industry and later entered an engineering program at UNC–Charlotte. He soon began his career in the insurance industry, working with Metropolitan Life Insurance Company in Charlotte. He went on to learn virtually every facet of the insurance industry, working as an agency manager and superintendent of agencies for Standard Life Insurance Company and owning his own agency.

Along the way, Causey continued his education with an undergraduate degree and graduate studies from High Point University. In addition to his experience in the insurance industry, Causey has been a lifelong farmer and entrepreneur, owning several family businesses, including an antique store, a farm equipment dealership and a produce market.

Causey likes to stay busy and looks forward to learning the insurance and safety needs of North Carolina families and businesses as he seeks to serve the citizens of North Carolina.

**Mailing Address**
North Carolina Department of Insurance
1201 Mail Service Center
Raleigh, North Carolina 27699-1201

**Street Address**
North Carolina Department of Insurance
325 N. Salisbury Street
Raleigh, North Carolina 27603-5926

**Email Address**
firstname.lastname@ncdoi.gov

**Phone Numbers**
Main (919) 807-6000
Toll-free Nationwide (855) 408-1212

**Fax Numbers**
Main (919) 715-8889

**Office Hours**: 8:00 a.m.-5:00 p.m., Monday-Friday
**Website**: www.ncdoi.com
**Make Checks Payable to**: North Carolina Department of Insurance

Michelle Osborne (919) 807-6006
Chief Deputy Commissioner michelle.osborne@ncdoi.gov

Brian Taylor (919) 647-0003
Chief State Fire Marshal, Assistant Commissioner brian.taylor@ncdoi.gov

John Baldwin (919) 807-6007
Administrative Services Director john.baldwin@ncdoi.gov

© 1991-2019 National Association of Insurance Commissioners
12/9/2019
NORTH CAROLINA

John Hoomani  
General Counsel  
(919) 807-6093  
john.hoomani@ncdoi.gov

Ted Brown  
Senior Policy Advisor  
(919) 807-6002  
ted.brown@ncdoi.gov

Debbie Walker  
Senior Deputy Commissioner, Captive Insurance Company Division  
(919) 807-6165  
debbie.walker@ncdoi.gov

Jackie Obusek  
Senior Deputy Commissioner, Company Services Group  
(919) 807-6166  
jackie.obusek@ncdoi.gov

Kathy Shortt  
Senior Deputy Commissioner, Consumer Assistance Group  
(919) 814-9874  
kathy.shortt@ncdoi.gov

Marty Sumner  
Senior Deputy Commissioner, Fraud Control Group  
(919) 807-6846  
marty.sumner@ncdoi.gov

Susan Nestor  
Senior Deputy Commissioner, SHIIP and Health Insurance Smart NC  
(919) 814-9912  
susan.nestor@ncdoi.gov

CONTACT PERSONS

Actuarial Services  
Kevin Conley  
Chief Actuary  
(919) 807-6639  
kevin.conley@ncdoi.gov

Agent Services  
Angela Hatchell  
Deputy Commissioner  
(919) 814-9847  
angela.hatchell@ncdoi.gov

Annual Statement Fees  
Sue Ann Webster  
Corporate Records Administrator  
(919) 807-6612  
sueann.webster@ncdoi.gov

Captives  
Debbie Walker  
Senior Deputy Commissioner  
(919) 807-6165  
debbie.walker@ncdoi.gov

Computer Systems and Telecommunications  
Keith Briggs  
Chief Information Officer  
(919) 807-6101

Consumer Assistance Programs  
Enrique Coello  
Director, Latino and Minority Affairs  
(910) 305-2177  
enrique.coello@ncdoi.gov

Seniors' Health Insurance Information Program (SHIIP),  
Consumer Services Division, Health Insurance Smart NC  
(855) 408-1212

© 1991-2019 National Association of Insurance Commissioners  
12/9/2019
NORTH CAROLINA

Joyce Johnson
Deputy Commissioner, Consumer Services
(919) 814-9875
joyce.johnson@ncdoi.gov

Melinda Munden
Deputy Commissioner, SHIIP
(919) 814-9942
melinda.munden@ncdoi.gov

Continuing Care-Retirement Centers and Self-Insured Workers' Compensation Individuals
Nancy Wise
Manager
(919) 807-6178
nancy.wise@ncdoi.gov

Controller's Office
Laressa Everett
Controller
(919) 807-6069
laressa.everett@ncdoi.gov

Engineering
Cliff Isaac
Deputy Commissioner
(919) 647-0074
cliff.isaac@ncdoi.gov

Financial Analysis and Company Licensing
Jessica Price
Chief Financial Analyst
(919) 807-6169
jessica.price@ncdoi.gov

Financial Examinations
Monique Smith
Deputy Commissioner
(919) 807-6605
monique.smith@ncdoi.gov

Fire and Rescue Commission
Kim Williams
Deputy Director
(919) 647-0089
kim.williams@ncdoi.gov

Fire and Rescue Training and Inspections
Derrick Clouston
Deputy Director
(919) 647-0036
derrick.clouston@ncdoi.gov

Life and Health Insurance
Ted Hamby
Deputy Commissioner
(919) 807-6058
ted.hamby@ncdoi.gov

Manufactured Building
Joe Sadler
Deputy Director
(919) 661-5880
joe.sadler@ncdoi.gov

Market Regulation
Teresa Knowles
Deputy Commissioner
(919) 807-6886
teresa.knowles@ncdoi.gov

NAIC Liaison
NORTH CAROLINA

Jackie Obusek
Senior Deputy Commissioner
(919) 807-6166
jackie.obusek@ncdoi.gov

Personnel
Janet Blount
Personnel Officer
(919) 807-6047
janet.blount@ncdoi.gov

Prevention, Programs and Grants
Shannon Bullock
Deputy Director
(919) 647-0071
shannon.bullock@ncdoi.gov

Property and Casualty Insurance
Fred Fuller
Deputy Commissioner
(919) 807-6080
fred.fuller@ncdoi.gov

Public Information
Marla Sink
Director
(919) 807-6017
marla.sink@ncdoi.gov

Regulatory Actions
Susan Coble
Chief Regulatory Specialist
(919) 807-6156
susan.coble@ncdoi.gov

Risk Management
Bryan Heckle
Deputy Director
(919) 661-5880
bryan.heckle@ncdoi.gov

Security Deposits
Hasije Harris
Collateral Securities Administrator
(919) 807-6613
hasije.harris@ncdoi.gov
Jon Godfread was elected North Dakota’s 22nd Insurance Commissioner on November 8, 2016. In service to the citizens of North Dakota, Godfread has prioritized consumer advocacy, ensuring North Dakotans are better aware of the services offered by the Insurance Department beyond industry regulation. He has also worked to restructure the department for efficient, effective use of tax-payer dollars, along with employee satisfaction.

On a national level, Godfread has been an active voice in discussions about insurance regulations including use of technology, air ambulance service, and healthcare reinsurance. He currently chairs the NAIC's Innovation and Technology Task Force.

Prior to serving as Insurance Commissioner, Godfread was most recently Vice President of Governmental Affairs for the Greater North Dakota Chamber in Bismarck. His background also includes banking and professional athletics. He has held prominent roles in discussions around the federal Affordable Care Act (ACA), across-the-board tax reductions for North Dakotans, creation of the North Dakota Outdoor Heritage Fund, K–12 education efforts and more.

Godfread earned a law degree and a Master of Business Administration (MBA) from the University of North Dakota in 2011. He earned his bachelor’s degree in business with honors from the University of Northern Iowa in 2005.
NORTH DAKOTA

Chrystal Bartuska  (701) 328-2441
  Product Filing Division Director ..............................cabartuska@nd.gov

Vance Magnuson  (701) 328-4977
  Rate and Form Analyst ...........................................vmagnuso@nd.gov

Consumer Complaints and Inquires-Life and Health
Janelle Middlestead  (701) 328-4460
  Consumer Assistance Division Director ..........................................................jlmiddlestead@nd.gov

Angie Voegele  (701) 328-2940
  Claims Investigator ..................................................amvoegele@nd.gov

Policy, Form and Rate Filings-Property and Casualty
Chrystal Bartuska  (701) 328-2441
  Product Filing Division Director ..........................................................cabartuska@nd.gov

Mike Andring  (701) 328-4937
  Property and Casualty Actuary ..................................................mandring@nd.gov

Consumer Complaints and Inquires-Property and Casualty
Janelle Middlestead  (701) 328-4460
  Consumer Assistance Division Director ..........................................................jlmiddlestead@nd.gov

Holly Brockman  (701) 328-2932
  Claims Investigator ..................................................hbrockman@nd.gov

Agent Licensing
Greg Nelson  (701) 328-1074
  Agent Licensing Division Director ..........................................................gpnelson@nd.gov

Budget
Jess Davis  (701) 328-2930
  Accountant ..........................................................jessdavis@nd.gov

Deposits
Rachel Kriege  (701) 328-2931
  Human Resources Manager ..........................................................rkriege@nd.gov

Premium Tax
Jess Davis  (701) 328-2930
  Accountant ..........................................................jessdavis@nd.gov

General Counsel
Johnny Palsgraaf  (701) 328-2440
  General Counsel ..........................................................jpalsgraaf@nd.gov

Investigations and Fraud

© 1991-2019 National Association of Insurance Commissioners
12/9/2019  162
On March 4, 2015, Mark O. Rabauliman was confirmed as Secretary of Commerce by the Senate of the Commonwealth of Northern Mariana Islands (CNMI). Rabauliman has served as Acting Secretary for the Department of Commerce since September 2014.

As part of his duties as the Secretary of Commerce, Rabauliman automatically becomes the Insurance Commissioner, Workers Compensation Commissioner and the Banking Director for the Commonwealth of the Northern Mariana Islands.

In addition to his current duties, Rabauliman heads the Video Lottery Commission. He has served as chairman for various government entities and nonprofit organizations, including the CNMI State Library, 2012 to present; and the Commonwealth Council for Arts and Culture, 2012 to 2014. He also has been a member of the Museum Board of Governors since 2013.

Rabauliman has widespread experience in the private and government sectors. He has more than 12 years of experience leading teams of various sizes in different industries to accomplish objectives of the organizations he served. These experiences are in the areas of public administration, telecommunications, network, and education, providing him with a wealth of knowledge and the ability to adapt to diverse leadership roles. Included in his continued development are various grant writing and executive leadership trainings.

Mark O. Rabauliman
Secretary of Commerce

Term of Office: Concurrent with Current Governor
Confirmed: March 4, 2015

Mailing Address
Commonwealth of the Northern Mariana Islands
Department of Commerce
Office of the Insurance Commissioner
Caller Box 10007 CK
Saipan, MP 96950

Email Address
See individual email addresses

Phone Numbers
Main (670) 664-3077

Fax Numbers
Main (670) 664-3067

Office Hours:
Website: www.commerce.gov.mp
Make Checks Payable to: Office of the Insurance Commissioner

Mark O. Rabauliman
Secretary of Commerce
(670) 664-3077
secretary@commerce.gov.mp

Charlette C. Borja
Insurance Licensing Officer
(670) 664-8020
cnmi.insurance@commerce.gov.mp

Frances B. Pangelinan
Insurance Licensing Specialist
(670) 664-8018
fpangelinan@commerce.gov.mp
OHIO

As Director of the Ohio Department of Insurance (DOI), Jillian Froment serves as a member of Governor DeWine’s cabinet and is responsible for the overall leadership and direction of the DOI. She joined the DOI in 2011 as Chief Administrative Officer and was soon elevated to Deputy Director. Beyond her daily operational responsibilities, she was responsible for managing a task force of Ohio insurance CEOs to review and implement improvements to Ohio’s regulatory environment and to create a robust workforce for Ohio’s insurance industry. Through these efforts she worked to benefit Ohio consumers by removing regulatory barriers that needlessly drive up the cost of insurance while also strengthening meaningful consumer protections. In 2017, she was appointed Director of the DOI.

Froment has actively represented Ohio in the NAIC, as Vice-Chair of the Life Insurance and Annuities Committee and as a member of the Cybersecurity Task Force, Innovation and Technology Task Force, Big Data Working Group and Unclaimed Life Insurance Benefits Working Group. She currently serves as Chair of the Interstate Insurance Product Regulation Commission, Vice-Chair of Financial Regulation Standards and Accreditation Committee, and Secretary-Treasurer of the Midwest Zone. In March 2017, she was named by Columbus Business First as one of the “People to Know” in the insurance industry.

Froment has more than 15 years of public sector and executive experience with a reputation for streamlining organizations and realizing operational efficiencies. She came to the DOI from the City of Marysville where she was the City Administrator responsible for the smooth and efficient management of municipal services and more than 150 employees. Under her leadership, the city developed a culture of active community engagement, strategic planning and fiscal responsibility.

Froment holds the distinction of being the first Executive Director for the eTech Ohio Commission. While at eTech Ohio, she worked to advance education and accelerate the learning of Ohioans through technology. She has also served as the Assistant Deputy Director and General Counsel in the Office of Collective Bargaining and as a compliance officer for the Ohio Department of Youth Services.

Froment earned a Juris Doctorate from Capital University and a Bachelor’s of Science in Engineering from The Ohio State University.

Mailing Address
Ohio Department of Insurance
50 West Town Street, Suite 300
Columbus, Ohio 43215

Street Address
Same as mailing address

Email Address
firstname.lastname@insurance.ohio.gov

Phone Numbers
Main (614) 644-2658 Consumer Services Division (800) 686-1526 Fraud Division (800) 686-1527 OSHIIP (800) 686-1578 Risk Assessment (614) 644-2647 Legal (614) 644-2640 Licensing Division (614) 644-2665

Fax Numbers
Main (614) 644-3743 Consumer Services (614) 644-3744 Fraud and Enforcement (614) 387-0092 Property and Casualty (614) 728-1280 Risk Assessment (614) 644-3256 Legal (614) 644-3742 Licensing Division (614) 387-0096
### OHIO

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday  
**Website:** www.insurance.ohio.gov  
**Make Checks Payable to:** Ohio Treasurer Robert Sprague

<table>
<thead>
<tr>
<th>Name</th>
<th>Phone Number</th>
<th>Email Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jillian Froment</td>
<td>(614) 728-1006</td>
<td><a href="mailto:jillian.froment@insurance.ohio.gov">jillian.froment@insurance.ohio.gov</a></td>
</tr>
<tr>
<td>Carrie Haughawout</td>
<td>(614) 387-0411</td>
<td><a href="mailto:carrie.haughawout@insurance.ohio.gov">carrie.haughawout@insurance.ohio.gov</a></td>
</tr>
<tr>
<td>Mariah Marcum</td>
<td>(614) 728-1059</td>
<td><a href="mailto:mariah.marcum@insurance.ohio.gov">mariah.marcum@insurance.ohio.gov</a></td>
</tr>
<tr>
<td>Molly Mottram</td>
<td>(614) 644-3354</td>
<td><a href="mailto:molly.mottram@insurance.ohio.gov">molly.mottram@insurance.ohio.gov</a></td>
</tr>
<tr>
<td>Tynesia Dorsey</td>
<td>(614) 728-1111</td>
<td><a href="mailto:tynesia.dorsey@insurance.ohio.gov">tynesia.dorsey@insurance.ohio.gov</a></td>
</tr>
<tr>
<td>Dora Dean</td>
<td>(614) 644-7076</td>
<td><a href="mailto:dora.dean@insurance.ohio.gov">dora.dean@insurance.ohio.gov</a></td>
</tr>
<tr>
<td>Christopher Brock</td>
<td>(614) 728-1539</td>
<td><a href="mailto:christopher.brock@insurance.ohio.gov">christopher.brock@insurance.ohio.gov</a></td>
</tr>
<tr>
<td>Amanda Baird</td>
<td>(614) 644-3326</td>
<td><a href="mailto:amanda.baird@insurance.ohio.gov">amanda.baird@insurance.ohio.gov</a></td>
</tr>
<tr>
<td>Meredith Alexander</td>
<td>(614) 728-0070</td>
<td><a href="mailto:meredith.alexander@insurance.ohio.gov">meredith.alexander@insurance.ohio.gov</a></td>
</tr>
<tr>
<td>Christopher Brock</td>
<td>(614) 728-1539</td>
<td><a href="mailto:christopher.brock@insurance.ohio.gov">christopher.brock@insurance.ohio.gov</a></td>
</tr>
<tr>
<td>Marlene Moore</td>
<td>(614) 728-1015</td>
<td><a href="mailto:marlene.moore@insurance.ohio.gov">marlene.moore@insurance.ohio.gov</a></td>
</tr>
<tr>
<td>Todd Oberholtzer</td>
<td>(614) 387-1459</td>
<td><a href="mailto:todd.oberholtzer@insurance.ohio.gov">todd.oberholtzer@insurance.ohio.gov</a></td>
</tr>
<tr>
<td>Jana Jarrett</td>
<td>(614) 644-3378</td>
<td><a href="mailto:jana.jarrett@insurance.ohio.gov">jana.jarrett@insurance.ohio.gov</a></td>
</tr>
<tr>
<td>Tina Chubb</td>
<td>(614) 728-1044</td>
<td><a href="mailto:tina.chubb@insurance.ohio.gov">tina.chubb@insurance.ohio.gov</a></td>
</tr>
<tr>
<td>Vacant</td>
<td></td>
<td>(614) 728-1012</td>
</tr>
<tr>
<td>Jianming Xia</td>
<td>(614) 644-3263</td>
<td><a href="mailto:jianming.xia@insurance.ohio.gov">jianming.xia@insurance.ohio.gov</a></td>
</tr>
</tbody>
</table>
OHIO

Dwight Radel
Assistant Director, Risk Assessment
(614) 644-3337
dwight.radel@insurance.ohio.gov

Laura Miller
Assistant Director and Chief Actuary, Product Regulation and Actuarial Services
(614) 728-1208
laura.miller@insurance.ohio.gov

Michelle Brugh Rafeld
Assistant Director, Fraud and Enforcement
(614) 728-1009
michelle.rafeld@insurance.ohio.gov

CONTACT PERSONS

Angela Dingus
Risk Management-Market Conduct
(614) 644-2663
angela.dingus@insurance.ohio.gov

Laura Miller
Actuarial Services and Product Regulation-Chief of Life, Health and Managed Care
(614) 728-1208
laura.miller@insurance.ohio.gov

Laura Miller
Actuarial Services and Product Regulation-Chief of Property and Casualty
(614) 728-1208
laura.miller@insurance.ohio.gov

Jianming Xia
Assistant Director, Fiscal Operations
(614) 644-3263
jianming.xia@insurance.ohio.gov

Karen Vourvopoulos
Chief, Licensing Division
(614) 728-1249
karen.vourvopoulos@insurance.ohio.gov

Vacant
Assistant Director, Human Resources
(614) 728-1012

Amanda Baird
General Counsel, Legal Division
(614) 644-3326
amanda.baird@insurance.ohio.gov

Accident/Health Insurance-HMO Division
Marjorie Ellis
Actuarial Services and Product Regulation-Life, Health and Managed Care
(614) 644-3451
majorie.ellis@insurance.ohio.gov

Agent Licensing
Karen Vourvopoulos
Licensing-License Division
(614) 728-1249
karen.vourvopoulos@insurance.ohio.gov

Annual Statements
Cameron Piatt
Risk Assessment-Financial Regulation
(614) 728-1074
cameron.piatt@insurance.ohio.gov

Captive Insurance
Tracy Snow
Risk Assessment-Captive Insurance
(614) 728-7263
tracy.snow@insurance.ohio.gov
Company Licensing
Cameron Piatt 
(614) 728-1074
Risk Assessment-Financial Regulation...cameron.piatt@insurance.ohio.gov

Consumer Complaints and Inquires
Jana Jarrett 
(614) 644-3378
Consumer Affairs-Consumer Services...jana.jarrett@insurance.ohio.gov

Consumer Counseling Program for Seniors
Christina Reeg 
(614) 644-3464
Consumer Affairs-SHIIP Program Director...christina.reeg@insurance.ohio.gov

Deposits
Melissa Chuvalas 
(614) 752-0720
Fiscal Operations...melissa.chuvalas@insurance.ohio.gov

Enforcement
David Barney 
(614) 644-3193
Fraud and Enforcement-Enforcement Division...david.barney@insurance.ohio.gov

Examinations-Agent
Karen Vourvopoulos 
(614) 728-1249
Licensing-License Division...karen.vourvopoulos@insurance.ohio.gov

Examinations-Financial
Tracy Snow 
(614) 728-1263
Chief Examiner, Risk Assessment...tracy.snow@insurance.ohio.gov

Examinations-Market Conduct
Angela Dingus 
(614) 644-2663
Risk Assessment-Market Conduct...angela.dingus@insurance.ohio.gov

Fees-Agents
Karen Vourvopoulos 
(614) 728-1249
Licensing-License Division...karen.vourvopoulos@insurance.ohio.gov

Fees-Company
Melissa Chuvalas 
(614) 752-0720
Fiscal Operations...melissa.chuvalas@insurance.ohio.gov

Fraud
Michelle Rafeld 
(614) 728-1009
Fraud and Enforcement-Fraud Division...michelle.rafeld@insurance.ohio.gov

Health, Rates
Laura Miller 
(614) 728-1208
Actuarial Services and Product Regulation-Life, Health and Managed Care...laura.miller@insurance.ohio.gov
OHIO

Life, Rates
Pete Weber  
Actuarial Services and Product Regulation-Life, Health and Managed Care ........................................peter.weber@insurance.ohio.gov

Media Relations/Public Information
Leslie Minnich  
Chief, Communications ..........................................................leslie.minnich@insurance.ohio.gov

Policy and Form Filing-Life and Health
Marjorie Ellis  
Actuarial Services and Product Regulation-Life, Health and Managed Care ........................................marjorie.ellis@insurance.ohio.gov

Policy and Form Filing-Property and Casualty
Maureen Motter  
Actuarial Services and Product Regulation-Property and Casualty ........................................maureen.motter@insurance.ohio.gov

Premium Tax
Cameron Piatt  
Financial Regulation, Risk Assessment ..............................................................cameron.piatt@insurance.ohio.gov

Property and Casualty-Personal and Commercial Lines Rates
Tom Botsko  
Actuarial Services and Product Regulation-Property and Casualty ..................................................thomas.botsko@insurance.ohio.gov

Statistical Reporting
Maureen Motter  
Actuarial Services and Product Regulation-Property and Casualty ..................................................maureen.motter@insurance.ohio.gov
Glen Mulready became the 13th Oklahoma Insurance Commissioner after receiving 62% of the vote. He was sworn in office on January 14, 2019.

Mulready is a recognized leader and champion in the insurance industry. Starting as a broker in 1984, he rose to serve at the executive level of the two largest health insurance companies in Oklahoma. In 2007, he joined Benefit Plan Strategies, a company helping businesses provide employee benefits and health insurance to their employees. He has served as President of both the Tulsa and Oklahoma State Health Underwriters Associations and has been named State Health Underwriter of the Year.

In 2010, Mulready successfully ran for state representative and quickly became the point person for the House of Representatives on insurance issues and was appointed chairman of the Insurance Committee after the 2014 elections. In this role, he passed legislation which resulted in more insurance companies offering service in the state, and he reformed the state employee insurance program to save Oklahoma millions of dollars a year while also saving thousands of dollars for those families. These successes led to him being tapped for the leadership position of majority Floor Leader in 2017.

Mulready and Sally, his wife of 31 years, are the proud parents of teenage sons, Sam, Jake, and Will. In 2008, he and Sally were the recipients of Leadership Tulsa’s Paragon Award for their work with Big Brothers Big Sisters. He is very active in the community having served on numerous boards and committees including Big Brothers Big Sisters, the Juvenile Diabetes Research Fund (JDRF), March of Dimes, Shepherds Fold Ranch Christian Summer Camp, Crime Commission, and Tulsa Tough.

Oklahoma City Address (Primary)
Oklahoma Insurance Department
Five Corporate Plaza
3625 NW 56th Street, Suite 100
Oklahoma City, Oklahoma 73112-4511

Tulsa Address
Oklahoma Insurance Department
Triad II
7645 E 63rd Street, Suite 102
Tulsa, Oklahoma 74133

Email Address
firstname.lastname@oid.ok.gov

Phone Numbers
Main (Oklahoma City) (405) 521-2828
Toll-Free Number (In-State Only) (800) 522-0071
Main (Tulsa) (918) 295-3700

Fax Numbers
Main (Oklahoma City) (405) 521-6635
Main (Tulsa) (918) 994-7916

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://www.ok.gov/oid/
Make Checks Payable to: Oklahoma Insurance Department

Glen Mulready
Commissioner
(405) 522-0891
glen.mulready@oid.ok.gov

Tyler Laughlin
Chief of Staff; First Deputy Commissioner
(405) 521-6654
 tyler.laughlin@oid.ok.gov

Mike Rhoads
Deputy Commissioner of Consumer Services
(918) 295-3702
mike.rhoads@oid.ok.gov
OKLAHOMA

Joel Sander  (405) 521-6613
Assistant Commissioner.................................................................joel.sander@oid.ok.gov

Buddy Combs, Esq.  (405) 522-4609
Deputy Commissioner of Licensing Services..................................................buddy.combs@oid.ok.gov

Gordon Amini, Esq.  (405) 522-6335
General Counsel.................................................................................gordon.amini@oid.ok.gov

Liz Heigle  (405) 522-0683
Director of Communications.................................................................liz.heigle@oid.ok.gov

Jim Marshall  (405) 522-8398
Director of Operations...........................................................................jim.marshall@oid.ok.gov

Lydia Shirley  (405) 521-6624
Assistant Commissioner of Consumer Services........................................lydia.shirley@oid.ok.gov

Andy Schallhorn  (405) 522-4969
Deputy Commissioner of Financial Regulations & Chief Actuary..................andrew.schallhorn@oid.ok.gov

Cuc Nguyen  (405) 522-4608
Assistant Commissioner of Rate & Form..................................................cuc.nguyen@oid.ok.gov

Sherry Marczewski  (405) 522-4581
Assistant Commissioner of Comptroller....................................................sherry.marczewski@oid.ok.gov

Mike Pavlik  (405) 522-4616
Assistant Commissioner of Systems Security.............................................michael.pavlik@oid.ok.gov

Ray Walker  (405) 521-6632
Director, Medicare Assistance Program....................................................ray.walker@oid.ok.gov

Karlita Manger  (405) 522-0891
Executive Assistant to the Commissioner...................................................karlita.manger@oid.ok.gov

CONTACT PERSONS

Actuarial
Andy Schallhorn  (405) 522-4969
Deputy Commissioner of Financial Regulations & Chief Actuary.............andrew.schallhorn@oid.ok.gov

Anti-Fraud Unit
Rick Wagnon  (405) 522-6180
Chief, Anti-Fraud Unit...........................................................................rick.wagnon@oid.ok.gov

Captive Insurance
Andy Schallhorn  (405) 522-4969
Deputy Commissioner of Financial Regulations & Chief Actuary.............andrew.schallhorn@oid.ok.gov

Commissioner's Inquiries
OKLAHOMA

Karlin Manger
Executive Assistant to the Commissioner
(405) 522-0891
karlita.manger@oid.ok.gov

Community Outreach
Jim Marshall
Director of Operations
(405) 522-8398
jim.marshall@oid.ok.gov

Comptroller
Sherry Marczewski
Assistant Commissioner, Comptroller
(405) 522-4581
sherry.marczewski@oid.ok.gov

Consumer Assistance
Lydia Shirley
Assistant Commissioner of Consumer Services
(405) 521-2991
lydia.shirley@oid.ok.gov

Consumer Counseling Program for Seniors
Ray Walker
Director, Medicare Assistance Program
(405) 521-6632
ray.walker@oid.ok.gov

Continuing Education
Erin Wainner
Senior Education Coordinator
(405) 522-0897
erin.wainner@oid.ok.gov

Financial Analysis
Diane Carter
Chief Financial Analyst
(405) 522-6337
diane.carter@oid.ok.gov

Financial Examinations
Eli Snowbarger
Chief Financial Examiner
(405) 522-6179
eli.snowbarger@oid.ok.gov

Government Relations and Public Policy
Buddy Combs, Esq.
Deputy Commissioner of Licensing Services
(405) 522-4609
buddy.combs@oid.ok.gov

Health Policy
Mike Rhoads
Deputy Commissioner of Consumer Services
(918) 295-3702
mike.rhoads@oid.ok.gov

Human Resources/Operations
Jim Marshall
Director of Operations
(405) 522-8398
jim.marshall@oid.ok.gov

Legal
Gordon Amini, Esq.
General Counsel
(405) 522-6335
gordon.amin@oid.ok.gov

© 1991-2019 National Association of Insurance Commissioners
12/9/2019 175
OREGON

Andrew R. Stolfi was appointed as administrator of the Oregon Division of Financial Regulation and insurance commissioner in February 2018. The division is part of the state's largest consumer protection and business regulatory agency, the Department of Consumer and Business Services. Stolfi is responsible for leading the agency's regulation of insurance, depository institutions, trust companies, securities, and financial products.

Previously, Stolfi spent six years in Switzerland at the International Association of Insurance Supervisors, most recently serving as chief operating officer and chief counsel. He was responsible for leading the operations, legal, communications, finance, risk management, and human resources functions. He was also a key advisor to the association's Executive Committee and served as its first communications officer.

Before joining the association, Stolfi served in various senior management roles at the Illinois Department of Insurance, including acting director, chief of staff, and special counsel for policy and legislative affairs. In Illinois, he developed and managed all aspects of the department's legislative agenda and day-to-day operations.

Stolfi was also an active participant at the National Association of Insurance Commissioners, where he was appointed chair of the Corporate Governance Working Group.

His legal background includes serving as attorney and policy analyst in the Office of the Governor of the State of Illinois, as judicial law clerk for the Honorable Thomas E. Hoffman in the Illinois Appellate Court, First District, and as a special assistant corporation counsel for the City of Chicago Law Department.

Stolfi received a Bachelor of Science degree from the University of Vermont and a law degree with honors from Chicago-Kent College of Law. He resides in Salem with his wife and two children.

**Mailing Address**
Oregon Department of Consumer and Business Services
Division of Financial Regulation
P.O. Box 14480
Salem, Oregon 97309-0405

**Street Address**
Oregon Department of Consumer and Business Services
Division of Financial Regulation
350 Winter Street, NE
Salem, Oregon 97301-3883

**Email Address**
See individual email addresses

**Phone Numbers**
Main (503) 947-7980
Toll-free (888) 877-4894

**Fax Numbers**
Main (506) 378-4351

**Office Hours**: 8:00 a.m.-5:00 p.m., Monday-Friday
**Website**: https://dfr.oregon.gov/Pages/index.aspx
**Make Checks Payable to**: Department of Consumer and Business Services

Cameron Smith
Director, Department of Consumer and Business Services cameron.smith@oregon.gov

Andrew R. Stolfi
Administrator/Insurance Commissioner, Div. of Financial Regulation andrew.stolfi@oregon.gov

OREGON

TK Keen (503) 947-7226
Deputy Administrator..............................................................tk.keen@oregon.gov

JP Jones (503) 947-7497
Deputy Administrator................................................................jp.jones@oregon.gov

CONTACT PERSONS

Administrative Rules
Richard Blackwell (503) 947-7056
Senior Manager, Policy and Actuarial Services...........................................richard.y.blackwell@oregon.gov

Annual Statements
Ryan Keeling (503) 947-7271
Assistant Manager/Chief Analyst.......................................................ryan.w.keeling@oregon.gov

Company Licensing
Ryan Keeling (503) 947-7271
Assistant Manager/Chief Analyst.......................................................ryan.w.keeling@oregon.gov

Consumer Advocacy
Brian J. Fordham (503) 947-7205
Senior Manager, Consumer Education and Advocacy..........................brian.j.fordham@oregon.gov

Consumer Outreach
Brian J. Fordham (503) 947-7205
Senior Manager, Consumer Education and Advocacy..........................brian.j.fordham@oregon.gov

Department Counsel
Ted Falk (503) 947-4430
General Counsel, Assistant Attorney General,........................................theodore.c.falk@oregon.gov

Deposits
Jason Haynes (503) 947-7259
Security Deposit Analyst.......................................................................jason.haynes@oregon.gov

Examinations-Financial
Greg Lathrop (503) 947-7982
Senior Manager, Chief Financial Examiner........................................greg.a.lathrop@oregon.gov

Examination-Producer
Kirsten Anderson (503) 947-7478
Senior Manager, Licensing.................................................................kirsten.l.anderson@oregon.gov

Fees-Company
Ryan Keeling (503) 947-7271
Assistant Manager/Chief Analyst.......................................................ryan.w.keeling@oregon.gov
OREGON

Fees-Licensing
Kirsten Anderson (503) 947-7478
Senior Manager, Licensing.................................................................kirsten.l.anderson@oregon.gov

Financial Analysis
Ryan Keeling (503) 947-7271
Assistant Manager/Chief Analyst..............................................................ryan.w.keeling@oregon.gov

Financial Regulation Section
JP Jones (503) 947-7497
Deputy Administrator............................................................................jp.jones@oregon.gov

Investigations and Enforcement
Dorothy Bean (503) 947-7485
Senior Manager, Investigations and Enforcement........................................dorothy.bean@oregon.gov

Legislative
Richard Blackwell (503) 947-7056
Senior Manager, Policy and Actuarial Services...........................................richard.y.blackwell@oregon.gov

Life and Health Actuarial
David Ball (971) 673-3157
..............................................................................................................david.n.ball@oregon.gov

Michael Sink (971) 673-2031
..............................................................................................................michael.d.sink@oregon.gov

Tim Hinkel
..................................................................................................................timothy.r.hinkel@oregon.gov

Market Surveillance/Examinations/Analysis
Dennis Powell (503) 947-7480
Senior Manager, Compliance........................................................................dennis.l.powell@oregon.gov

Media Relations/Public Information
Jake Sunderland (503) 947-7897
Communications Director............................................................................jake.w.sunderland@oregon.gov

Policy Analysis
Richard Blackwell (503) 947-7056
Senior Manager, Policy and Actuarial Services...........................................richard.y.blackwell@oregon.gov

Gayle Woods (503) 947-7217
Senior Policy Advisor.................................................................................gayle.woods@oregon.gov

Jesse O'Brien (971) 707-3670
Senior Policy Analyst (Life and Health).......................................................jesse.e.obrien@oregon.gov
OREGON

Alexander Cheng
Senior Policy Analyst..........................................................alexander.s.cheng@oregon.gov
(503) 947-7235

Michael Schopf
Senior Policy Analyst (Health)..................................................michael.d.schopf@oregon.gov
(503) 877-7275

Lauren Winters
Senior Policy Analyst..............................................................lauren.e.winters@oregon.gov
(503) 947-7039

Aeron Teverbaugh
Senior Policy Analyst.............................................................aeron.teverbaugh@oregon.gov
(503) 847-7844

Producer Licensing
Kirsten Anderson
Senior Manager, Licensing......................................................kirsten.l.anderson@oregon.gov
(503) 947-7478

Product Regulation
Tashia Sizemore
Senior Manager, Product Regulation...........................................tashia.sizemore@oregon.gov
(503) 947-7270

Property and Casualty-Actuarial
Dave Dahl
Senior Manager, Licensing......................................................david.f.dahl@oregon.gov
(503) 947-7252

Rates and Forms
Tashia Sizemore
Senior Manager, Product Regulation...........................................tashia.sizemore@oregon.gov
(503) 947-7270

Receivership
Ryan Keeling
Assistant Manager/Chief Analyst..................................................ryan.w.keeling@oregon.gov
(503) 947-7271

Retaliatory Tax
Shannon O'Shea
Senior Manager, Licensing......................................................shannon.oshea@oregon.gov
(503) 947-7046

Gail McFarlin
Senior Manager, Licensing......................................................gail.mcfarlin@oregon.gov
(503) 947-7218

Statistical Reporting
Spencer Peacock
Data Analyst.................................................................spencer.c.peacock@oregon.gov
(503) 947-7201

Surplus Lines Coordinator
Shannon O'Shea
Senior Manager, Licensing......................................................shannon.oshea@oregon.gov
(503) 947-7046
Jessica Altman currently serves as Insurance Commissioner for the Commonwealth of Pennsylvania. Prior to this, she served as Chief of Staff for the Pennsylvania Insurance Department alongside former Insurance Commissioner Teresa Miller beginning in June 2015. In this position, Altman served as the top aide to former Insurance Commissioner Miller, oversaw policy initiatives for the agency, and coordinated policy with other state government agencies and external groups.

Altman represented the department in a number of statewide initiatives including coordinating aspects of Health Innovation in Pennsylvania, which leverages funds from the Centers for Medicare and Medicaid Services’ State Innovation Model Initiative and sitting as a board member for ABC-MAP, the Commonwealth’s initiative to implement a prescription drug monitoring program. She is also an active member of the NAIC, where she currently serves as Vice Chair of the Health Insurance and Managed Care (B) Committee, and the National Academy for State Health Policy, where she serves as Vice Chair of the Health Care Access & Finance Steering Committee.

Prior to joining the Pennsylvania Insurance Department, Altman worked at the U.S. Department of Health and Human Services’ Center for Consumer Information and Insurance Oversight, where she developed policy and facilitated implementation of the federal Affordable Care Act. In addition, she analyzed policy for the health division of the White House Office of Management and Budget while completing her master’s degree.

Altman has a Master in Public Policy from the Harvard University John F. Kennedy School of Government and a Bachelor of Science in Policy Analysis and Management, with a concentration in Health Care Policy, from Cornell University.

**Mailing Address**
Pennsylvania Insurance Department
1326 Strawberry Square
Harrisburg, Pennsylvania 17120

**Email Address**
See individual email addresses

**Phone Numbers**
Main (717) 787-7000
Consumer Service Office - Hotline (877) 881-6388
Consumer Service Office - Harrisburg (717) 787-2317

**Fax Numbers**
Main (717) 772-1969

**Office Hours**: 8:30 a.m.-5:00 p.m., Monday-Friday
**Website**: www.insurance.pa.gov
**Make Checks Payable to**: Commonwealth of Pennsylvania

Jessica K. Altman
Commissioner
Karin Rodriguez
Executive Assistant to the Insurance Commissioner

© 1991-2019 National Association of Insurance Commissioners
12/9/2019 181
PENNSYLVANIA

Alison Beam
Chief of Staff
(717) 783-0442
abeam@pa.gov

Amy Daubert
Chief Counsel
(717) 787-2567
adaubert@pa.gov

Megan Barbour
Policy Office
(717) 783-0652
megbarbour@pa.gov

Joe DiMemmo
Deputy Commissioner
(717) 783-2142
jdimemmo@pa.gov

Christopher Monahan
Deputy Commissioner
(717) 787-6174
cmonahan@pa.gov

Laura Slaymaker
Deputy Commissioner
(717) 787-6009
lslaymaker@pa.gov

Abdoul Barry
Director, Legislative Affairs
(717) 783-3501
abbarry@pa.gov

Ronald Ruman
Press Secretary
(717) 787-3289
roruman@pa.gov

James Johnson
Chief Administrative Judge
(717) 783-2126
jamjohnson@pa.gov

Ken Kitch
Manager, Bureau of Information Technology
(717) 783-2128
kkitch@pa.gov

CONTACT PERSONS

NAIC Liaison
Joseph Korman
Bureau of Administration
(717) 787-4429
jkorman@pa.gov

Annual Statements
Kimberly Rankin
Director, Bureau of Licensing and Financial Analysis
(717) 783-6409
krankin@pa.gov

Bureau of Life, Accident and Health Insurance
Tracie Gray
Director, Bureau of Life, Accident and Health Insurance
(717) 705-7257
tgray@pa.gov

Company Licensing
Kim Rankin
Director, Bureau of Company Licensing and Financial Analysis
(717) 783-6409
krankin@pa.gov

Consumer Complaints and Inquires
PENNSYLVANIA

Carolyn Morris
Director, Bureau of Consumer Services
(717) 783-2153
camorris@pa.gov

Department Counsel
Amy Daubert
Chief Counsel
(717) 787-2567
adaubert@pa.gov

Deposits
Stanley Freeman
Assistant to the Deputy Insurance Commissioner
(717) 783-2142
sfreeman@pa.gov

Examinations-Financial
Melissa Greiner
Director, Bureau of Financial Examinations
(717) 772-1724
mgreiner@pa.gov

Examinations-Market Conduct
Gary Jones
Director, Bureau of Market Actions
(717) 346-3888
jogar@pa.gov

Fees
Kimberly Rankin
Director, Bureau of Licensing and Financial Analysis
(717) 783-6409
krankin@pa.gov

Financial Analysis
Kimberly Rankin
Director, Bureau of Licensing and Financial Analysis
(717) 783-6409
krankin@pa.gov

Media Relations/Public Information
Ronald Ruman
Press Secretary
(717) 787-3289
roruman@pa.gov

Product Licensing and Requirements
David Sweitzer
Director, Bureau of Licensing and Enforcement
(717) 787-0167
davsweitze@pa.gov

Property and Casualty-Commercial Lines
Mark Lersch
Bureau of Property/Casualty Insurance
(717) 787-4192
mlersch@pa.gov

Property and Casualty-Personal Lines
Mark Lersch
Bureau of Property/Casualty Insurance
(717) 787-4192
mlersch@pa.gov

Rate and Form Filing-Life, Accident and Health Insurance
Tracie Gray
Director, Bureau of Life, Accident and Health Insurance
(717) 705-7257
tgray@pa.gov
PENNSYLVANIA

Rate and Form Filing-Property and Casualty
Mark Lersch
Bureau of Property and Casualty Insurance
(717) 787-4192
mlersch@pa.gov

Right-to-Know Law Office
Bridget Burke
Right-to-Know Official
(717) 787-2567
briburke@pa.gov

Statistical Reporting
Joseph Korman
Bureau of Administration
(717) 787-4429
jkorman@pa.gov

Prior to being appointed Insurance Commissioner, Rivera worked for Real Advisors Group LLC as the president and founder, providing strategic financial, insurance and business management consulting to individuals, small business owners, service groups and mid-sized corporations. With more than 19 years of experience in the insurance industry and holding licenses as an Insurance Producer in Life, Disability and Property/Casualty, he maintained full authority for core business development functions, including sales, marketing and customer service. He created and executed strategic/tactical client-focused sales plans that targeted the needs of local individuals and business enterprises. Rivera guided clients through the maze of options based on in-depth personal and business analysis reviewing business structure, assets, liabilities, income, insurance, taxes, investment and estate plans, and any other relevant factors that could contribute to financial weaknesses.

Rivera earned a bachelor’s degree in business administration with a minor in accounting from Inter American University of Puerto Rico. He also has received Life Underwriter Training Council Fellow (LUTCF) and Florida State Authorize Financial Advisor designations. He is the proud father of two children.

Javier Rivera Rios
Insurance Commissioner

Term of Office: Indefinite
Appointed: January 17, 2017

Mailing Address
Office of the Commissioner of Insurance of Puerto Rico
B5 Tabonuco Street
Suite 216 PMB 356
Guaynabo, Puerto Rico 00968-3029

Street Address
GAM Tower
Urb. Caparra Hills Industrial Park
2 Tabonuco Street
Suite 400 – 4th Floor
Guaynabo, Puerto Rico 00968-3020

Email Address
See individual email addresses

Phone Numbers
Main (787) 304-8686

Fax Numbers
Main (787) 273-6365

Office Hours: 8:00 a.m.–4:30 p.m., Monday–Friday
Website: www.ocs.pr.gov
Make Checks Payable to: Premium Taxes and Department Fees Secretary of Treasury, Commonwealth of Puerto Rico

Javier Rivera Rios
Insurance Commissioner (787) 304-8686 javier.rivera@ocs.pr.gov

Rafael Cestero Lopatequi, Esq.
Chief Deputy Commissioner (797) 304-8686 refael.cestero@ocs.pr.gov

Arlene Cedeno
Special Aide to the Commissioner (787) 304-8686 arlene.cedeno@ocs.pr.gov
PUERTO RICO

Johanna Mulero Barreto ................................................................. (787) 304-8686  
Administrative Assistant .......................................................................................... jmulero@ocs.pr.gov

Glorimar Santiago ................................................................. (787) 304-8686
Deputy Commissioner of Supervision and Compliance ........................................... gsantiago@ocs.pr.gov

Alexander Adams, Esq. ................................................................. (787) 304-8686
Acting Deputy Commissioner of Legal Affairs ......................................................... aadams@ocs.pr.gov

Maria Marin ................................................................. (787) 304-8686
Deputy Commissioner of Services ........................................................................... maria.marin@ocs.pr.gov

Ivan Solares, Esq. ................................................................. (787) 304-8686
Legal Advisor ................................................................................................. ivan.solares@ocs.pr.gov

CONTACT PERSONS

Accident/Health Insurance
Elizabeth Roman ................................................................. (787) 304-8686
Supervisor, Actuarial Division ............................................................................. eroman@ocs.pr.gov

Agents’ Licensing
Itsia Rosario ................................................................. (787) 304-8686
Acting Customer Service Director ........................................................................... irosario@ocs.pr.gov

Annual Statements
Glorimar Santiago-Rivera ................................................................. (787) 304-8686
Deputy Commissioner of Supervision and Compliance ........................................... gsantiago@ocs.pr.gov

Chapter Papers-Filing
Glorimar Santiago-Rivera ................................................................. (787) 304-8686
Deputy Commissioner of Supervision and Compliance ........................................... gsantiago@ocs.pr.gov

Company Authorization
Glorimar Santiago-Rivera ................................................................. (787) 304-8686
Deputy Commissioner of Supervision and Compliance ........................................... gsantiago@ocs.pr.gov

Consumer Complaints and Inquires
Doris Diaz ................................................................. (787) 304-8686
Director, Consumer Services Division ..................................................................... idiaz@osc.pr.gov

Customer Service
Itsia Rosario ................................................................. (787) 304-8686
Acting Customer Service Director ........................................................................... irosario@ocs.pr.gov

Department Counsel
Brenda Perez, Esq. ................................................................. (787) 304-8686
Acting Director ................................................................................................. bperez@ocs.pr.gov
PUERTO RICO

Deposits
Jaime Adorno  
Acting Finance Director, Finance Division  
(787) 304-8686  
jadorno@ocs.pr.gov

Health Forms and Rates
Elizabeth Roman  
Supervisor, Actuarial Division  
(787) 304-8686  
eroman@ocs.pr.gov

Life Forms Individual and Group
Elizabeth Roman  
Supervisor, Actuarial Division  
(787) 304-8686  
eroman@ocs.pr.gov

Multiple Line Forms and Rates
Miriam Ortiz  
Supervisor, Actuary Property Section  
(787) 304-8686  
miortiz@ocs.pr.gov

Property and Casualty Forms and Rates
Miriam Ortiz  
Supervisor, Actuary Property Section  
(787) 604-8686  
miortiz@ocs.pr.gov

Taxes
Glorimar Santiago-Rivera  
Deputy Commissioner of Supervision and Compliance  
(787) 304-8686  
gsantiago@ocs.pr.gov
Beth Dwyer was appointed Superintendent of Insurance on January 11, 2016. Prior to this appointment, she had been employed by the Rhode Island Department of Business Regulation for fifteen years, first as General Counsel to the Insurance Division and later as Associate Director. Prior to government service, Ms. Dwyer was engaged in private law practice in California and Rhode Island specializing in litigation and insurance regulation.

Ms. Dwyer currently serves as Chair of the NAIC's Property and Casualty Insurance (C) Committee; Chair of the Restructuring Mechanisms (E) Working Group; Vice Chair of the Interstate Product Regulation Compact and the Big Data (EX) Working Group and a member NAIC Executive Committee and the Secretary/Treasurer of the National Insurance Producers Registry (NIPR). Ms. Dwyer is a past president of the Rhode Island Women's Bar Association and served on the Rhode Island Supreme Court Advisory Committee on Gender in the Courts. She was awarded the 2010 Rhode Island Attorney General's Justice Award for Consumer Protection. She completed the Senior Executives in State and Local Government Program at Harvard University, John F. Kennedy School of Government Executive Education.

Ms. Dwyer holds the designations of Chartered Life Underwriter (CLU) from The American College and Senior Professional in Insurance Regulation (SPIR) from the NAIC. Ms. Dwyer was admitted to practice law in California, Rhode Island, Massachusetts, the Federal District Courts of California and Rhode Island and the Ninth Circuit Court of Appeals. She received a JD from Pepperdine University and a BA in Political Science and Public Administration from Providence College.

**Mailing Address**
State of Rhode Island
Department of Business Regulation
Division of Insurance
1511 Pontiac Avenue, Bldg. #69-2
Cranston, Rhode Island 02920

**Email Address**
firstname.lastname@dbr.ri.gov

**Phone Numbers**
Main (401) 462-9520

**Fax Numbers**
Main (401) 462-9602

**Office Hours**: 8:30 a.m.-4:00 p.m., Monday-Friday

**Website**: www.dbr.ri.gov

**Make Checks Payable to**: Premium Taxes: Tax Administrator State of Rhode Island Division Fees: General Treasurer State of Rhode Island

Elizabeth Kelleher Dwyer
Superintendent
(401) 462-9615
elizabeth.dwyer@dbr.ri.gov

Jack Broccoli
Associate Director, Financial Regulation
(401) 462-9606
jack.broccoli@dbr.ri.gov

Matthew Gendron
General Counsel
(401) 462-9540
matthew.gendron@dbr.ri.gov
RHODE ISLAND

John Tudino, Jr. (401) 462-9545
Chief Insurance Examiner
John.tudino@dbr.ri.gov

Rachel Chester (401) 462-9604
Chief of Consumer and Licensing Services
rachel.chester@dbr.ri.gov

Beth Vollucci (401) 462-9610
Chief of Consumer and Filing Services
beth.vollucci@dbr.ri.gov

CONTACT PERSONS

Deposits
Sarah Tolentino (401) 462-9635
Accountant
sarah.tolentino@dbr.ri.gov

Examinations-Financial
John Tudino, Jr. (401) 462-9545
Chief Insurance Examiner
John.tudino@dbr.ri.gov

Licensing (Producer, Adjuster, Appraiser and Surplus Line)
Rachel Chester (401) 462-9604
Chief of Consumer and Licensing Services
rachel.chester@dbr.ri.gov

Licensing (Company)
Petr Petrik (401) 462-9634
Senior Insurance Examiner
petr.petrik@dbr.ri.gov

Market Conduct
Matthew Gendron (401) 462-9615
General Counsel
matthew.gendron@dbr.ri.gov

Media Relations/Public Information
Sarah Neil (401) 462-9607
Principal Insurance Analyst
sarah.neil@dbr.ri.gov

Premium Tax-Division of Taxation
Marlen Bautista (401) 574-8806
marlen.bautista@dbr.ri.gov

Beth Vollucci (401) 462-9610
Chief of Consumer & Filing Services
beth.vollucci@dbr.ri.gov

Health Benefits Plans
Marie L. Ganim, PhD. (401) 462-9638
Health Insurance Commissioner
marie.ganim@dbr.ri.gov

Linda A. Johnson (401) 462-9642
Operations Director
linda.johnson@dbr.ri.gov
Raymond G. Farmer was appointed by South Carolina Governor Nikki Haley to serve as Director for the South Carolina Department of Insurance on November 13, 2012. Farmer brings 50 years of experience in the insurance industry to his leadership role.

Farmer served as the Deputy Insurance Commissioner of the Enforcement Division for the Georgia Department of Insurance and more recently as Vice President for the American Insurance Association. He is a member of the State Bar of Georgia and a member of the Tort and Insurance Practice section, as well as the Workers’ Compensation section.

In 2014, he was named the Industry Person of the Year from the Independent Agents and Brokers of South Carolina. In 2017, Farmer received The Order of the Palmetto from Governor Haley, the state's highest civilian honor awarded to citizens of South Carolina for extraordinary lifetime service and achievements of national or statewide significance. In 2018, Farmer oversaw the passing of the Data Security Law – a law that is the first in the nation to require insurance companies to have a comprehensive and secure plan to protect consumer data. Farmer also has the honor of being elected to serve as the President-Elect for the National Association of Insurance Commissioners.

Farmer is a native of Atlanta, and he and his wife, Gayle, have two children and five grandchildren.

Mailing Address
South Carolina Department of Insurance
P.O. Box 100105
Columbia, South Carolina 29202-3105

Street Address
South Carolina Department of Insurance
Capital Center
1201 Main Street, Suite 1000
Columbia, South Carolina 29201

Phone Numbers
Main (803) 737-6160
Toll-Free (800) 768-3467

Fax Numbers
Administration (803) 737-6145
Legal (803) 737-6229
Director (803) 737-6159
Consumer Services (803) 737-6231
Financial Services (803) 737-6232
Property and Casualty (803) 737-6205
Life, Acc. and Health (803) 737-6205

Office Hours: 8:30 a.m.-5:00 p.m., Monday-Friday
Website: www.doi.sc.gov
Make Checks Payable to: South Carolina Department of Insurance

Raymond G. Farmer
Director...........................................................................................................................................(803) 737-6805

Casey Clyburn
Executive Assistant to the Director...........................................................................................................(803) 737-6805

© 1991-2019 National Association of Insurance Commissioners
12/9/2019
SOUTH CAROLINA

Gwendolyn L. Fuller McGriff
General Counsel and Deputy Director, Legal, Legislative and External Affairs.................................................................(803) 737-6153

G. Lee Hill, Jr.
Deputy Director, Financial Regulation and Solvency.......................................................................................................................(803) 737-6199

Kendall Buchanan
Deputy Director, Market and Consumer Services......................................................................................................................(803) 737-6143

Dan Morris
Deputy Director, Licensing............................................................................................................................................................(803) 737-6039

Tom Watson
Deputy Director, Administration.......................................................................................................................................................(803) 737-6141

Katie Geer
Public Information Officer..................................................................................................................................................................(803) 737-5913

CONTACT PERSONS

Accident and Health Insurance
Shari Miles
Life, Accident and Health Insurance Unit Manager.................................................................................................................................(803) 737-6096

Administration
Tom Watson
Deputy Director, Administration.......................................................................................................................................................(803) 737-6141

Agent Licensing
Andrea Bourgoin
Licensing Supervisor...........................................................................................................................................................................(803) 737-5757

Captive Insurance Division
Jay Branum
Director of Captives..............................................................................................................................................................................(803) 737-6109

Annual Statements
Michael Shull
Chief Financial Analyst, Financial Regulation and Solvency..............................................................................................................(803) 737-6188

Company Licensing
G. Lee Hill, Jr.
Deputy Director, Financial Regulation and Solvency...............................................................................................................................(803) 737-6199

Consumer Complaints and Inquires
Consumer Services.........................................................................................................................................................................................(803) 737-6180

Deposits

© 1991-2019 National Association of Insurance Commissioners
SOUTH CAROLINA

G. Lee Hill, Jr.
Deputy Director, Financial Regulation and Solvency.................................................................(803) 737-6199

Examinations and Continuing Education
Andrea Bourgoin
Education Coordinator....................................................................................................................(803) 737-5757

Examinations-Financial and Market Conduct
Linda G. Haralson
Chief Financial Examiner..............................................................................................................(803) 737-6116

Human Resources
Erin Washington
Human Resources Manager...........................................................................................................(803) 737-6119

Information Technology
Derrick Brown
Information Officer.......................................................................................................................(803) 737-6157

Legal
Gwendolyn L. Fuller McGriff
General Counsel...........................................................................................................................(803) 737-6153

Life Insurance
Shari Miles
Life, Accident and Health Insurance Unit Manager.........................................................................(803) 737-6096

Liquidation, Rehabilitation
G. Lee Hill, Jr.
Deputy Director, Financial Services.............................................................................................(803) 737-6199

Geoffrey Bonham
Associate General Counsel.............................................................................................................(803) 737-6219

Media Relations/Public Information
Katie Geer
Public Information Officer...............................................................................................................(803) 737-5913

Policy and Form Filing-Property and Casualty: Personal Lines and Commercial Lines
Darien Porter
Property and Casualty Unit Manager..........................................................................................(803) 737-6228

Policy and Form Filing-Life and Health
Shari Miles
Life, Accident and Health Insurance Unit Manager......................................................................(803) 737-6096

Anamaria Burg
Assistant Actuary..............................................................................................................................(803) 737-6165
SOUTH CAROLINA

Premium Tax
Sharon Waddell
Taxation

(803) 737-4910

Utilization Review
Rachel Johnson
Licensing Specialist

(803) 737-6099

Market Conduct
Kendall Buchanan
Deputy Director, Market and Consumer Services

(803) 737-6180

Michael Bailes
Market Conduct Coordinator

(803) 737-6131
Larry D. Deiter was appointed Director of the South Dakota Division of Insurance by Department of Labor and Regulation Secretary Marcia Hultman on January 8, 2015. Deiter had served as Assistant Director of Property and Casualty, Market Conduct and Investigations with the department since November 2012.

Deiter has more than 25 years of experience in commercial banking and business management, which includes insurance product sales management. Prior to joining the public sector, he served as vice president/market manager of a publicly traded financial institution.

Deiter earned his bachelor’s degree from South Dakota State University and is active as an officer of various civic and community boards.
SOUTH DAKOTA

Dan Nelson (605) 773-3563
Assistant Director, Property and Casualty and Producer Licensing
danr.nelson@state.sd.us

Travis Jordan (605) 773-3563
Assistant Director, Compliance/Investigations/Registrations
travis.jordan@state.sd.us

CONTACT PERSONS

Company Licensing and Annual Statements
Patsy Madsen (605) 773-3563
Program Assistant
patsy.madsen@state.sd.us

Compliance
Letisha Pederson (605) 773-3563
Compliance Agent
letisha.pederson@state.sd.us

Tiffany Carr (605) 773-3563
Compliance Agent
tiffany.carr@state.sd.us

Consumer Complaints and Inquires
Richard Schlaak (605) 773-3563
Property and Casualty Complaint Analyst
richard.schlaak@state.sd.us

Amy Ondell (605) 773-3563
Life and Health Analyst Complaint Analyst
amy.ondell@state.sd.us

Peggy Taylor (605) 773-3563
Life and Health Analyst Complaint Analyst
peggy.taylor@state.sd.us

Patsy Mehlhaff (605) 773-3563
Workers' Compensation Complaint Analyst
patsy.mehlhaff@state.sd.us

Continuing Education
Jo Mikkelsen (605) 773-3946
Continuing Education Coordinator
jo.mikkelsen@state.sd.us

Division Counsel
Frank Marnell (605) 773-3563
Senior Legal Counsel
frank.marnell@state.sd.us

Clayton Grueb (605) 773-3563
Staff Attorney
clayton.grueb@state.sd.us

Lisa Harmon (605) 773-3563
Staff Attorney
lisa.harmon@state.sd.us

Examinations-Financial
Johanna Nickelson (605) 773-3563
Assistant Director
johanna.nickelson@state.sd.us

© 1991-2019 National Association of Insurance Commissioners
12/9/2019
SOUTH DAKOTA

James Mehlhaff (605) 773-3563
Financial Supervisor
james.mehlhaff@state.sd.us

Seth Doyle (605) 773-3563
Senior Financial Analyst
seth.doyle@state.sd.us

Nick Carda (605) 773-3563
Financial Statement Analyst
nicholas.carda@state.sd.us

Examinations-Market Conduct
Tony Dorschner (605) 773-3563
Market Conduct Manager
tony.dorschner@state.sd.us

Life and Health Policies
Gretchen Brodkorb (605) 773-3563
Senior HealthCare Analyst
gretchen.brodkorb@state.sd.us

Candy Holbrook (605) 773-5122
Health Insurance Operation Coordinator
candy.holbrook@state.sd.us

MCC, TPA, DMPO, IRO, CMP and URO Applications
Kimberly Kunf (605) 773-3563
Compliance Specialist
kimberly.kunf@state.sd.us

Policy and Form Filing-Life and Health
Jeff Smith (605) 773-3563
Senior Life and Health Analyst
jeff.smith@state.sd.us

Ray Klinger (605) 773-3563
Life and Health Analyst
ray.klinger@state.sd.us

Policy and Form Filing-Property and Casualty: Personal Lines and Commercial Lines
Patrick Cushing (605) 773-3563
Property and Casualty Rate and Form Analyst
patrick.cushing@state.sd.us

Policy and Form Filing-Property and Casualty: Workers’ Compensation
Patsy Mehlhaff (605) 773-3563
Property and Casualty Rate and Form Analyst
patsy.mehlhaff@state.sd.us

Premium Tax
Patsy Madsen (605) 773-3563
Program Assistant
patsy.madsen@state.sd.us

Producer Licensing
Penney Wagoner (605) 773-3513
Corporation, MGA, Bail Bonds, Producer and Surplus Lines Broker Licensing
penney.wagoner@state.sd.us

Receivership
SOUTH DAKOTA

Johanna Nickelson
Assistant Director (605) 773-3563
johanna.nickelson@state.sd.us

Surplus Lines and Risk Retention
Charlene Squires-Keller (605) 773-3563
charlene.squirekeller@state.sd.us
Commissioner Hodgen Mainda was appointed by Governor Bill Lee to lead the Department of Commerce and Insurance starting on October 1, 2019.

Mainda previously served as vice president for community development at the Electric Power Board (EPB) in Chattanooga.

In addition to his work with EPB, Mainda served on several non-profit boards including the Chattanooga Area Chamber of Commerce, the Downtown Chattanooga Rotary Club, the United Way of Greater Chattanooga, the University of Tennessee at Chattanooga Chancellor’s Roundtable and the College of Business Advisory Board. Mainda is also a member of the Leadership Tennessee Class of 2019 and a 2018 graduate of the Harvard Business School Young American Leaders Program.

A native of Nairobi, Kenya, Mainda, moved to Tennessee in 1997 to study at Middle Tennessee State University. He is a graduate of the University of Eastern Africa. He is married and has two small children.
TENNESSEE

Agent Licensing-Continuing Education
Kim Biggs
Director…………………………………………………………………………………………………………………………(615) 741-7591
…………………………………………………………………………………………………………………………………………kimberly.biggs@tn.gov

Annual Statements
Hui Wattanaskolpant
Lead Analyst………………………………………………………………………………………………………………………….(615) 253-2958
…………………………………………………………………………………………………………………………………………hui.wattanaskolpant@tn.gov

Company Licensing
Kim Blaylock
Analyst……………………………………………………………………………………………………………………………………(615) 532-7567
…………………………………………………………………………………………………………………………………………kim.blaylock@tn.gov

Consumer Insurance Services
Vickie Trice
Director……………………………………………………………………………………………………………………………………(615) 741-2218
…………………………………………………………………………………………………………………………………………vickie.trice@tn.gov

Fraud Investigations
Vacant
Director……………………………………………………………………………………………………………………………………

Department Counsel
John Speer
General Counsel…………………………………………………………………………………………………………………………john.speer@tn.gov
Maliaka Bass
Deputy General Counsel……………………………………………………………………………………………………………maliaka.bass@tn.gov

Deposits
Ethel Mims
……………………………………………………………………………………………………………………………………………………ethel.mims@tn.gov

Financial Affairs
Trey Hancock
Insurance Analysis Director…………………………………………………………………………………………………………trey.hancock@tn.gov
E. Joy Little
Financial Examinations Director…………………………………………………………………………………………………joy.little@tn.gov

Premium Tax
Kim Blaylock
Tax Analyst………………………………………………………………………………………………………………………………(615) 532-7567

Media Relations/Public Information
Kevin Walters
Communications Director…………………………………………………………………………………………………………kevin.walters@tn.gov

Rate, Rule and Form Filing-All Lines of Business

© 1991-2019 National Association of Insurance Commissioners
12/9/2019
202
TENNESSEE

Brian Hoffmeister
Director
(615) 741-5602
brian.hoffmeister@tn.gov

Workers' Compensation
Mike Shinnick
Manager
(615) 741-0472
mike.shinnick@tn.gov

Property and Casualty-Personal Lines
Tiffany McDuffie
Manager
(615) 741-2825
tiffany.mcduffie@tn.gov

Receivership
Bill Huddleston
Receivership Director
(615) 360-4467
bill.huddleston@tn.gov

Service of Process
Jerald Gilbert
Administrative Services Assistant
(615) 532-5260
jerald.e.gilbert@tn.gov

Statistical Reporting
Vacant
Statistical Unit Supervisor
(615) 741-1203

Captives
Michael Corbett
Captive Director
(615) 741-3805
michael.corbett@tn.gov
Kent Sullivan was appointed Commissioner of Insurance by Governor Greg Abbott on September 21, 2017. As Commissioner, he oversees the Texas Department of Insurance, which regulates the insurance industry and protects consumers. The agency has almost 1,400 employees statewide and an annual budget of more than $110 million.

Commissioner Sullivan has 35 years of legal experience. He previously served as a justice on the Texas Court of Appeals, a state district court judge, and first assistant attorney general for the Texas Office of the Attorney General.

Before joining the Texas Department of Insurance, Commissioner Sullivan was in private law practice. He is a member of the State Bar of Texas, the Houston and Austin Bar Associations, and a life fellow of the Texas Bar Foundation. He has served on the State Bar of Texas Board of Directors, the Texas Center for the Judiciary Board of Directors, the Federal Judicial Evaluation Committee, and the Texas Supreme Court Advisory Committee.

Commissioner Sullivan received his law degree and a bachelor of arts degree from the University of Virginia.
Accident and Health
Rachel Bowden
Manager..........................................................Rachel.Bowden@tdi.texas.gov

Actuarial (Property and Casualty Rates)
J'ne Byckovski
Director/Chief Actuary....................................................J'ne.Byckovski@tdi.texas.gov

Actuarial (Life and Health Rates)
Raja Malkani
Acting Director/Chief Actuary....................................................Raja.Malkani@tdi.texas.gov

Actuarial (Solvency Examinations)
Mike Boerner
Director..........................................................Mike.Boerner@tdi.texas.gov

Administrative Operations
Nancy Clark
Deputy Commissioner..........................................................Nancy.Clark@tdi.texas.gov

Customer Operations
Chris Herrick
Deputy Commissioner..........................................................Chris.Herrick@tdi.texas.gov

Agent Testing
Pearson VUE
Exam Contractor..........................................................(888) 754-7667

Annual Statement Copies
Annual Statement Room..........................................................(512) 676-6885

Chief Clerk
Carole Cearley
..........................................................Carole.Cearley@tdi.texas.gov

Company Licensing, Registration
Christian Hertzberg
Director..........................................................Christian.Hertzberg@tdi.texas.gov

Complaints Resolution
General Information, Life, Accident and Health, Property and Casualty
..........................................................(800) 252-3439

Consumer Protection
Melissa Hield
Associate Commissioner..........................................................Melissa.Hield@tdi.texas.gov
TEXAS

Deposits (Statutory)
David Carbajal (512) 676-6390
David.Carbajal@tdi.texas.gov

Enforcement
Leah Gillum (512) 676-6357
Leah.Gillum@tdi.texas.gov

Examinations
Ignatius Wheeler (512) 676-6830
Ignatius.Wheeler@tdi.texas.gov

Financial Services
Anthony Infantini (512) 676-6166
Anthony.Infantini@tdi.texas.gov

Fees
Christian Hertzberg (512) 676-6376
Christian.Hertzberg@tdi.texas.gov

Financial Regulation
Jamie Walker (512) 676-6368
Jamie.Walker@tdi.texas.gov

Financial Analysis
Amy Garcia (512) 676-6446
Amy.Garcia@tdi.texas.gov

General Counsel
James Person (512) 676-6032
James.Person@tdi.texas.gov

Government Relations
Libby Elliott (512) 676-6602
Libby.Elliott@tdi.texas.gov

Human Resources
Cynthia Olivier (512) 676-6101
Cynthia.Olivier@tdi.texas.gov

Information Technology Services (Data Processing)
Amy Lugo (512) 676-6031
Amy.Lugo@tdi.texas.gov

Insurance Fraud
TEXAS

Chris Davis
Associate Commissioner
(512) 676-6295
Christopher.Davis@tdi.texas.gov

Legal
Michael Nored
Deputy Commissioner
(512) 676-6556
Michael.Nored@tdi.texas.gov

Life, Annuity and Credit
Deanna Osmonson
(512) 676-6657
Deanna.Osomon@tdi.texas.gov

Managed Care Quality Assurance
Debra Diaz-Lara
Director
(512) 676-6413
Debra.Diaz-Lara@tdi.texas.gov

Media Relations/Public Information
Stephanie Goodman
Deputy Commissioner
(512) 676-6935
Stephanie.Goodman@tdi.texas.gov

Property and Casualty Lines (Forms)
Marianne Baker
Manager
(512) 676-6714
Marianne.Baker@tdi.texas.gov

Premium Tax (Collected by the Comptroller's Office)
Lisa Davis
Comptroller of Public Accounts
(512) 463-7587

Public Affairs
Stephanie Goodman
Deputy Commissioner
(512) 676-6935
Stephanie.Goodman@tdi.texas.gov

Regulatory Policy
Mark Worman
Deputy Commissioner
(512) 676-6740
Mark.Worman@tdi.texas.gov

Rehabilitation and Liquidation Oversight
John Alexander
Director
(512) 676-6418
John.Alexander@tdi.texas.gov

SERFF- Regulatory Policy
Sharalyn Taylor
(512) 676-6738
Sharalyn.Taylor@tdi.texas.gov

State Fire Marshal
Main Line
(512) 676-6800
Fire.Marshal@tdi.texas.gov
Todd E. Kiser was named Commissioner of the Utah Insurance Department on December 20, 2012, by Governor Gary R. Herbert.

Prior to his appointment as Insurance Commissioner, Kiser served five terms with the Utah Legislature, where he specialized in writing legislation regarding insurance issues, medical care and consumer advocacy. He is particularly proud of his legislative record, which shows his willingness to work on both sides of the aisle as a consensus builder. He used his political acumen to great effect as chair of the Utah House of Representatives’ Business, Economic Development and Labor Appropriations Subcommittee; as a member of the Council of State Governments West Executive Committee; and as vice chair of the CSG West International Trade Committee, as well as other boards and committees. He continues this leadership role as chair of the NAIC’s Producer Licensing (EX) Task Force and as a member of the National Insurance Producer Registry (NIPR) board.

Kiser attended Ricks College in Idaho on a basketball scholarship. After moving to Salt Lake City in 1976, he founded Kiser Insurance Agency, where he sold insurance for more than 35 years before being appointed Insurance Commissioner. He and his wife, Julie, have nine children and 28 grandchildren. He enjoys golf, motorcycles and his family.
UTAH

Nancy Askerlund  (801) 537-9283
  Director, Health and Life Division..........................................................naskerlund@utah.gov

Jake Garn  (801) 538-3811
  Chief Financial Examiner.................................................................jwgarn@utah.gov

Armand Glick  (801) 531-5388
  Director, Fraud..................................................................................aglick@utah.gov

Amie Hughes  (801) 520-8241
  Director, Information Technology.....................................................amiehughes@utah.gov

Tracy Klausmeier  (801) 538-3869
  Director, Property and Casualty.........................................................tklausmeier@utah.gov

Patrick Lee  (801) 538-3778
  Director, Administrative Services......................................................pwlee@utah.gov

Randy Overstreet  (801) 538-3645
  Director, Producer Licensing............................................................roverstreet@utah.gov

Tomasz Serbinowski  (801) 537-9289
  Actuary..............................................................................................tserbinowski@utah.gov

Jaak Sundberg  (801) 538-3865
  Health Actuary..................................................................................jsundberg@utah.gov

Travis Wegkamp  (801) 538-3817
  Director, Captive..............................................................................jwegkamp@utah.gov

Jill White  (801) 538-3804
  Executive Assistant to the Commissioner...........................................jillwhite@utah.gov

CONTACT PERSONS

NAIC Liaison and Media Contact
Steve Gooch  (801) 538-3803
  Public Information Officer.................................................................sgooch@utah.gov

Annual Statements
Dan Applegarth  (801) 538-9509
  Chief Analyst, Financial.................................................................dapplegarth@utah.gov

Captives
Mark Wiedeman  (801) 538-3849
  Audit Manager..................................................................................mwiedeman@utah.gov

Company Licensing
Jay Sueoka  (801) 538-3814
  Financial Analyst...............................................................................sueoka@utah.gov

© 1991-2019 National Association of Insurance Commissioners
12/9/2019
**UTAH**

**Premium Tax**
State Tax Commission Customer Service.............................................................................(801) 297-7986

**Property and Casualty**
Tracy Klausmeier (801) 538-3869
   Director, Property and Casualty................................................................................tklausmeier@utah.gov

Meldee Love (801) 537-9146
   Property and Casualty Unit Leader.............................................................................mlove@utah.gov

**Surplus Lines**
Sylvia Bruno (801) 944-0114
   Director, Surplus Lines Association of Utah.................................................................sbruno@slaut.org

**Tax Commission**
Tyler McInotsh (801) 297-7705
   Tax Compliance Agent..................................................................................................jmcmintosh@utah.gov

**Title Insurance**
Adam Martin (801) 537-9003
   Market Conduct Analyst, Title..................................................................................gmartin@utah.gov
Michael S. Pieciak was appointed Commissioner of the Vermont Department of Financial Regulation by Governor Peter Shumlin on July 5, 2016.

Pieciak serves as the chief regulator of Vermont’s financial services sector, including the insurance, captive insurance, banking and securities industries. Pieciak previously served as deputy commissioner of the Department’s Securities Division, where he led the Division’s investigation into the Jay Peak EB-5 projects.

Prior to his service with the Department, Pieciak practiced law in New York City at Skadden, Arps, Slate, Meagher & Flom LLP in the Mergers and Acquisitions Group, gaining experience in commercial transactions, corporate governance, and investment and financing transactions. Pieciak also previously practiced at Downs Rachlin Martin in Burlington in the Business Law Group.

Pieciak is an observer member of the SEC Advisory Committee on Small and Emerging Companies, chairman of the North American Securities Administrators Association (NASAA) Corporate Finance Section Committee and a member of the National Association of Insurance Commissioners (NAIC).

Pieciak grew up in Brattleboro and graduated cum laude from Union College with a degree in political science. He received his law degree summa cum laude from the University of Miami School of Law, where he served as editor-in-chief of the Miami Law Review.

Pieciak is also a member of the Vermont State Colleges Board of Trustees and currently resides in Winooski.

Mailing Address
Vermont Department of Financial Regulation
89 Main Street
Montpelier, Vermont 05620-3101

Street Address
Same as mailing address

Phone Numbers
Main: (802) 828-3301
Captive Section: (802) 828-3304

Fax Numbers
Main: (802) 828-3306
Captive Section: (802) 828-3460
Commissioner: (802) 828-1919

Office Hours: 7:45 a.m.-4:30 p.m., Monday-Friday
Website: https://dfr.vermont.gov/

Michael S. Pieciak
Commissioner

Kevin Gaffney
Deputy Commissioner of Insurance
(802) 828-4845

David Provost
Deputy Commissioner of Captives
(802) 828-3304

Gavin Boyles
General Counsel
(802) 828-1316
VERMONT

Phillips Keller
   Director of Insurance Regulation.................................................................(802) 828-1464

Sandra Bigglestone
   Director of Captives......................................................................................(802) 828-4864

Dan Petterson
   Director of Financial Examinations...............................................................(802) 828-3304

Karen Murphy
   Insurance Examinations, Director.................................................................(802) 828-1959

Christina Rouleau
   Director of Rates and Forms.........................................................................(802) 828-2910

Christina Rouleau
   Director of Market Regulation......................................................................(802) 828-2910

CONTACT PERSONS

NAIC Liaison
Thomas Taylor
   Executive Assistant to the Deputy Commissioner of Insurance.........................(802) 828-4842

Agent and Broker Licensing, Examinations and Fees
Calley Rock
   Executive Assistant, Producer Licensing.......................................................(802) 828-3303

Annual Statements
Lisa Messier
   Insurance Examiner..........................................................................................(802) 828-4844

Consumer Complaints and Inquires
Brenda Clark
   Consumer Complaints Administrator..............................................................(802) 828-4886

Deposits
Beth Pearce
   State Treasurer..................................................................................................(802) 828-2301

Fees-Company Licensing
Ellen Adams
   Insurance Examiner..........................................................................................(802) 828-2470

Fees-Rate and Form Filing Fees-Life and Health and Property and Casualty
Emily Brown
   Assistant Director, Insurance Rates and Forms..............................................(802) 828-4871

Media Relations/Public Information

© 1991-2019 National Association of Insurance Commissioners
12/9/2019
VERMONT

Stephanie Brackin

Premium Tax
Gloria Relations
Department of Taxes

Receivership
Christina Rouleau
Deputy Commissioner of Insurance
Lieutenant Governor Tregenza A. Roach is a proud Virgin Islander who has served the people of this Territory in each branch of Government. He recently completed his third term as a Senator in the Virgin Islands Legislature.

He earned a B.A. in Journalism from the University of Missouri and a J.D. from the University of Connecticut School of Law. While attending law school, he clerked in the Office of the Governor’s Legal Counsel, the Office of the U.S. Attorney, and the Territorial Court of the Virgin Islands. Upon graduating, he worked in the Territorial Court’s Civil and Family divisions and in private practice. He has been a member of the Virgin Islands Bar since 1991.

Roach began his career in public service as Legal Counsel to the Commissioner of Education, where he served for more than eight years before being selected as Executive Director of the Board of Education. In 2006, he was selected by the University of the Virgin Islands (UVI) to lead a program of public education in support of the Fifth Constitutional Convention. During this consultancy, he served as the Coordinator/Researcher of the Constitution 2008. He also represented UVI at United Nations (UN) Decolonization Seminars in Grenada and Indonesia. Although the UVI project ended in 2008, the UN qualified Roach as an expert on constitutional development processes in the U.S. territories and invited him on his own merits to a third Decolonization Seminar in St. Kitts in 2009.

He joined the UVI adjunct faculty from 1999 to 2012, teaching courses in the Humanities and a Constitutional Law course in the education graduate program. Other UVI projects, include the Legacy Report of President Emeritus LaVerne E. Ragster, Ph.D., a major environmental project with the U.S. EPA, launch of the Center for the Study of Spirituality and Professionalism, and Editor in Chief of its award-winning international literary journal.

Roach was elected to the 30th-32nd legislatures as a staunch advocate for education, the environment, and the youth and elderly of the Territory. He was nominated to the Education and the Law, Criminal Justice and Public Safety committees of the National Conference of State Legislatures (NCSL) and instrumental in the 2014 adoption of a resolution supporting full citizenship rights for those living in the Territory. In 2016, he presented a similar resolution that resulted in a full NCSL conference session devoted to the affairs of the remaining U.S. territories.
VIRGIN ISLANDS

Gwendolyn Hall Brady
Director, Division of Banking, Insurance and Financial Regulation
(340) 774-7166
gwendolyn.brady@lgo.vi.gov

Glendina Matthew
Assistant Director/Legal Counsel
(340) 773-6459
Glendina.matthew@lgo.vi.gov

Monica Williams Carbon
Legal Counsel
(340) 774-7166
moncia.carbon@lgo.vi.gov

Ashton Bertrand
Chief Other Financial Services (Captives)
(340) 773-6459
ashton.bertrand@lgo.vi.gov

Cheryl Charleswell
Chief Financial Services Examiner
(340) 774-7166

Gail Danet-Joseph
Chief of Licensing
(340) 774-7166

Leonilda Jarvis
Medicare Coordinator and VI SHIP Director
(340) 714-4354

Suzette Richards
Regulatory Analyst
(340) 773-6459

CONTACT PERSONS

NAIC Liaison
Gwendolyn Hall Brady
Director, Division of Banking, Insurance and Financial Regulation
(340) 774-7166

Annice F Canton
Executive Assistant
(340) 693-6194
annice.canton@lgo.vi.gov

Legal Counsels
Glendina Matthew
Legal Counsel
(340) 773-6459

Monica Williams Carbon
Legal Counsel
(340) 774-7166

I-SITE DP Coordinator
Lance McKay
Director, Information Technology
(340) 774-7166

Annual Statements
Beryl Freeman
Administrative Assistant
(340) 774-7166

Vanessa Richards
Financial Services Examiner
(340) 774-7166

© 1991-2019 National Association of Insurance Commissioners
12/9/2019
VIRGIN ISLANDS

Juliette Daniel  
Financial Services Examiner............................................................(340) 774-7166

Consumer Complaints  
Cheryl Charleswell  
Chief Financial Services Examiner............................................................(340) 774-7166

Examinations-Financial/Market Conduct  
Cheryl Charleswell  
Chief Financial Services Examiner............................................................(340) 774-7166

Licensing/Fees  
Beryl Freeman  
Administrative Assistant............................................................(340) 774-7166

Linda Scarbriel  
Insurance Licensing Examiner............................................................(340) 774-7166

Medicare Supplement  
Leonilda Jarvis  
Medicare Coordinator and SHIP Director............................................................(340) 774-7166

Karen Christian  
Medicare Services Technician............................................................(340) 774-7166

Premium Taxes  
Vanessa Richards  
Financial Services Examiner............................................................(340) 774-7166

Juliette Daniel  
Financial Services Examiner............................................................(340) 774-7166

Policy Form Filing  
Suzette Richards  
Regulatory Analyst............................................................(340) 773-6459

Rate Filing  
Martin G. Emanual  
Financial Services Examiner............................................................(340) 774-7166

Surplus Lines  
Zaire Burns-Olive  
Financial Services Examiner............................................................(340) 774-7166
Scott A. White joined the Virginia Bureau of Insurance in 1998 as a Research Analyst in the Bureau of Insurance’s Property and Casualty Division. In 1999, he moved to the State Corporation Commission’s Office of General Counsel, where he provided legal advice and representation to the Bureau, primarily on property and casualty and agent enforcement/licensing matters. His responsibilities later expanded to include representing the Bureau on life and health and financial regulation matters. In 2011, White became Deputy General Counsel for Financial Services in the Office of General Counsel. In this position, he managed a group of attorneys who provide legal advice and representation to those divisions within the Commission that regulate insurance, securities, and financial institutions. White was appointed Commissioner of Insurance in January 2018.

White received a Bachelor of Arts degree from the University of Virginia and a law degree from the University of Missouri.
VIRGINIA

Michael T. Beavers  
Deputy Commissioner, Agent Regulation……………………………………………………………………………………………………..(804) 371-9221

Raymond O. Anderson  
Supervisor, Agent Investigations, Agent Regulation and Administration………………………………………………………………………(804) 371-9494

Richard J. Tozer  
Supervisor, Agent Licensing………………………………………………………………………………………………………………………………………..(804) 786-9525

Juan A. Rodriguez  
Supervisor, Agent Investigations, Agent Regulation and Administration………………………………………………………………………(804) 371-9930

Chuck F. Myers  
Supervisor, Agent Investigations, Agent Regulation and Administration………………………………………………………………………(804) 371-9619

Financial Regulation Division

Douglas C. Stolte  
Deputy Commissioner……………………………………………………………………………………………………………………………………………..(804) 371-9869

David H. Smith  
Chief Financial Examiner…………………………………………………………………………………………………………………………………………..(804) 371-9636

Edward J. Buyalos, Jr.  
Chief Financial Auditor…………………………………………………………………………………………………………………………………………..(804) 371-9869

John E. Bunce  
Supervisor, Life Examinations…………………………………………………………………………………………………………………………………..(804) 371-9636

Connie Duong  
Supervisor, Financial Analysis-Domestic…………………………………………………………………………………………………………………….(804) 371-9901

Kenneth G. Campbell  
Supervisor, HMO and Prepaid Plans…………………………………………………………………………………………………………………………..(804) 371-9636

Andy R. Delbridge  
Supervisor, Company Licensing and Regulatory Compliance…………………………………………………………………………………………(804) 371-9637

T. Bradford Earley, Jr.  
Supervisor, Property and Casualty Examinations………………………………………………………………………………………………………………(804) 371-9636

Craig Chupp  
Supervisor, Life Actuarial…………………………………………………………………………………………………………………………………………..(804) 371-9636

Stephen A. Thomas  
Supervisor, Financial Analysis-Foreign…………………………………………………………………………………………………………………….(804) 371-9637

Greg Chew  
Chief Domestic Insurance Financial Analyst………………………………………………………………………………………………………………………..(804) 371-9214

Life and Health Division
VIRGINIA

Julie Blauvelt
Deputy Commissioner .......................................................... (804) 371-9614

Robert F. Grissom
Assistant Deputy Commissioner, Market Regulation ......................... (804) 371-9614

Jacquelyn L. Myers
Assistant Deputy Commissioner, Consumer Assistance ....................... (804) 371-9614

Elsie Andy
BOI Manager, Forms and Rates, Life and Health .................................. (804) 371-9110

Todd Bryant
Managed Care Ombudsman .......................................................... (804) 371-9760

Julie R. Fairbanks
BOI Manager, Market Conduct, Life and Health ................................ (804) 371-9385

Kim Naoroz
Supervisor, External Appeals ....................................................... (804) 371-9913

Michelle McNamee
BOI Manager, Consumer Services ................................................ (804) 371-9194

Policy Compliance and Administration Division

Donald C. Beatty
Deputy Commissioner .................................................................... (804) 786-3366

Keith D. Kelley
Supervisor, Insurance Assessments .................................................. (804) 371-9333

Van Tompkins
NAIC Liaison .................................................................................. (804) 371-9802

Olivia B. Claud
Consumer Outreach Coordinator ...................................................... (804) 371-9520

Property and Casualty Division

Rebecca E. Nichols
Deputy Commissioner .................................................................... (804) 371-9331

Michael S. Smith
BOI Manager, Rules, Rates, and Forms, Commercial Multi-Lines .............. (804) 371-9667

Marc P. McLaughlin
BOI Manager, Consumer Services .................................................. (804) 371-9217

Joycelyn M. Morton
BOI Manager, Market Conduct ...................................................... (804) 371-9540
VIRGINIA

Phyllis S. Oates
BOI Manager, Rules, Rates, Forms, Personal Lines.................................................................(804) 371-9279

Lee Ann Robertson
BOI Manager, Rules, Rates, and Forms, Commercial Casualty......................................................(804) 371-9003

Agent Licensing
Richard J. Tozer
Supervisor, Agent Licensing, Agent Regulation..................................................................................(804) 786-9525

Agent Investigations-Life and Health
Raymond O. Anderson
Supervisor, Agent Investigations, Agent Regulation.............................................................................(804) 371-9494

Agent Investigations-Property and Casualty
Juan A. Rodriguez
Supervisor, Agent Investigations, Agent Regulation.............................................................................(804) 371-9930

Agent Investigations-Title/Settlement Agents
Chuck F. Myers
Supervisor, Agent Investigations, Agent Regulation.............................................................................(804) 371-9619

Automated Systems
Vicki M. Ayers
Supervisor, Automated Systems, Administration..................................................................................(804) 371-9115

Company Annual Statements
Connie Duong
Supervisor, Financial Analysis-Domestic, Financial Regulation.................................................................(804) 371-9901

Stephen A. Thomas
Supervisor, Financial Analysis-Foreign, Financial Regulation...................................................................(804) 371-9637

Company Deposits
Connie Duong
Supervisor, Financial Analysis-Domestic, Financial Regulation.................................................................(804) 371-9901

Stephen A. Thomas
Supervisor, Financial Analysis-Foreign, Financial Regulation...................................................................(804) 371-9637

Company Licensing and Fees
Andy R. Delbridge
Supervisor, Co. Licensing and Regulatory Compliance, Financial Regulation.............................................(804) 371-9637

Consumer Complaints and Inquiries-Life, Accident, and Health
Michelle McNamee
BOI Manager, Consumer Services, Life and Health...............................................................................(804) 371-9194
VIRGINIA

Consumer Complaints and Inquires-Property and Casualty
Marc P. McLaughlin
BOI Manager, Consumer Services ................................................................. (804) 371-9217

Consumer Outreach Program
Olivia B. Claud
Outreach Coordinator ........................................................................................ (804) 371-9520

Counsel for the Department
Donnie Kidd
General Counsel ................................................................................................ (804) 371-9671

Examinations-Financial
David H. Smith
Chief Insurance Examiner, Financial Regulation .............................................. (804) 371-9636

Examinations-Market Conduct, Life and Health
Julie R. Fairbanks
BOI Manager, Market Conduct, Life and Health .............................................. (804) 371-9285

Examinations-Market Conduct, Property and Casualty
Joyclyn M. Morton
BOI Manager, Market Conduct ....................................................................... (804) 371-9540

Forms and Rates Filings, Life and Health
Elsie Andy
BOI Manager, Forms and Rates, Life and Health ............................................ (804) 371-9110

Rules, Rates, and Forms Review-Property and Casualty
Lee Ann Robertson
BOI Manager, Commercial Casualty Lines .................................................... (804) 371-9003

Michael S. Smith
BOI Manager, Commercial Multi-Lines .......................................................... (804) 371-9667

Phyllis S. Oates
BOI Manager, Personal Lines .......................................................................... (804) 371-9279

Investigations-Agent-Life and Health
Raymond O. Anderson
Supervisor, Agent Investigations, Agent Regulation ...................................... (804) 371-9494

Investigations-Agent-Property and Casualty
Juan A. Rodriguez
Supervisor, Agent Investigations, Agent Regulation ...................................... (804) 371-9930

Investigations-Agents-Title/Settlement Agents
VIRGINIA

Chuck F. Myers
Supervisor, Agent Investigations, Agent Regulation...........................................................................................................(804) 371-9619

Life, Accident, and Health Insurance
Julie Blauvelt
Deputy Commissioner, Market Regulation, Life and Health..................................................................................................(804) 371-9614

Managed Care External Appeals
Kim Naoroz
Supervisor, External Appeals, Life and Health....................................................................................................................(804) 371-9913

Managed Care Ombudsman
Todd Bryant
Managed Care Ombudsman, Life and Health....................................................................................................................(804) 371-9760

Market Conduct, Life and Health
Julia R. Fairbanks
BOI Manager, Market Conduct, Life and Health..................................................................................................................(804) 371-9385

Market Conduct-Property and Casualty
Joyclyn M. Morton
BOI Manager, Market Conduct...........................................................................................................................................(804) 371-9540

Media Relations/Public Information
Kenneth J. Schrad
Director, Information Resources...........................................................................................................................................(804) 371-9141

Insurance Assessments
Keith D. Kelley
Supervisor, Insurance Assessments, Administration...........................................................................................................(804) 371-9333

Property and Casualty Insurance
Rebecca E. Nichols
Deputy Commissioner, Market Regulation............................................................................................................................(804) 371-9331

Receivership-Financial
Connie Duong
Supervisor, Financial Analysis-Domestic, Financial Regulation..............................................................................................(804) 371-9901
Mike Kreidler is Washington State’s eighth Insurance Commissioner. He was first elected in November 2000 and re-elected to a fourth term in November 2012. He has earned a reputation as a staunch advocate for consumer protection and a fair and balanced regulator of Washington’s diverse insurance markets.

Kreidler earlier served in the state legislature and the United States Congress. He was a member of the Northwest Power Planning Council and a regional director for the United States Department of Health and Human Services.

A doctor of optometry, Kreidler practiced at Group Health Cooperative of Puget Sound for 20 years. He has a master’s degree in Public Health from UCLA and was a founding director of a community bank. He retired as a lieutenant colonel from the United States Army Reserve in 2003 with 20 years of service.

Of the current NAIC membership, Kreidler is the longest-serving insurance commissioner in the United States. He was honored in 2009 with the “Excellence in Consumer Advocacy Award” presented by consumer advisors to the NAIC, and with the “2010 Leadership Award” by the Statewide Poverty Action Network.
WASHINGTON

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.insurance.wa.gov
Make Checks Payable to: Insurance Commissioner

CONTACT PERSONS

Executive Division
Mike Kreidler
Commissioner
(360) 725-7100
mikek@oic.wa.gov

AnnaLisa Gellermann
Chief Deputy Commissioner
(360) 725-7106
annalisag@oic.wa.gov

Hailey Hamilton
Executive Assistant to the Commissioner
(360) 725-7103
haileyh@oic.wa.gov

Sandra Murphy
Executive Assistant to the Chief Deputy Commissioner
(360) 725-7104
sandram@oic.wa.gov

Steve Valandra
Deputy Commissioner/Public Affairs
(360) 725-7052
steveva@oic.wa.gov

Policy and Legislative Affairs Division
Candice Myrum
Deputy Commissioner/Policy and Legislative Affairs
(360) 725-7056
candicem@oic.wa.gov

Lonnie Johns-Brown
Legislative Director
(360) 725-7101
lonniej@oic.wa.gov

Jay Bruns
Senior Climate Advisor
(360) 725-9651
jayb@oic.wa.gov

Jane Beyer
Senior Health Policy Advisor
(360) 725-7043
janeb@oic.wa.gov

Legal Affairs and Investigations Division
Toni Hood
Deputy Commissioner/Legal Affairs and Investigations
(360) 725-7050
tonih@oic.wa.gov

Tyler Robbins
Investigations Manager
(360) 725-7044
tylerr@oic.wa.gov

Operations Division
Jack Lovell
Deputy Commissioner/Operations
(360) 725-7007
jackl@oic.wa.gov

Stacey Warick
Chief Financial Officer
(360) 725-7030
staceyw@oic.wa.gov

Melanie Watness
Human Resources Director
(360) 725-7013
melaniew@oic.wa.gov
WASHINGTON

Bryce Carlen
Chief Information Officer ....................................................................................................................brycecc@oic.wa.gov
(360) 725-7018

Sue Hedrick
NAIC Liaison........................................................................................................................................suehe@oic.wa.gov
(360) 725-7274

Company Supervision Division

Melanie Anderson
Acting Deputy Commissioner/Company Supervision ...........................................................................MelanieA@oic.wa.gov
(360) 725-7214

Pat McNaughton
Chief Financial Examiner ...................................................................................................................... patm@oic.wa.gov
(206) 464-6624

John Jacobson
Assistant Chief Examiner ....................................................................................................................(206) 389-2911

Steve Drutz
Chief Financial Analyst ...................................................................................................................... steved@oic.wa.gov
(360) 725-7209

Ned Gaines
Chief Market Analyst ............................................................................................................................ nedg@oic.wa.gov
(360) 725-7216

John Haworth
Market Conduct Oversight Manager .................................................................................................... johnhaw@oic.wa.gov
(360) 725-7223

Jeanette Plitt
Chief Market Conduct Examiner .......................................................................................................... Jeanettеп@oic.wa.gov
(206) 464-6408

Ron Pastuch
Holding Company Manager ..................................................................................................................... ronp@oic.wa.gov
(360) 725-7211

Rates and Forms Division

Molly Nollette
Deputy Commissioner/Rates and Forms ............................................................................................... mollyn@oic.wa.gov
(360) 725-7117

Mike Bryant
Life, Annuities, Property and Casualty Forms Manager ........................................................................... mikebr@oic.wa.gov
(360) 725-7126

Andrea Philhower
Health & Disability Insurance Forms/Contracts Manager ...................................................................... andreap@oic.wa.gov
(360) 725-7119

Jennifer Kreitler
Healthcare Consumer Access Manager ............................................................................................... jennifерk@oic.wa.gov
(360) 725-7127

Lichiou Lee
Chief Actuary, Actuarial Services, Life and Health Care ......................................................................... lichiouл@oic.wa.gov
(360) 725-7128

Eric Slavich
Actuarial Services, Property and Casualty Manager .............................................................................. erics@oic.wa.gov
(360) 725-7137

© 1991-2019 National Association of Insurance Commissioners
12/9/2019
WASHINGTON

Consumer Protection Division
Todd Dixon (360) 725-7091
Acting Deputy Commissioner/Consumer Protection.......................................................... ToddD@oic.wa.gov

Jeff Baughman (360) 725-7156
Surplus Lines Administrator................................................................................................. jeffb@oic.wa.gov

Jeff Baughman (360) 725-7156
Licensing and Education Manager.................................................................................... jeffb@oic.wa.gov

Joe Mendoza (360) 725-7146
Continuing Education........................................................................................................ jeom@oic.wa.gov

Consumer Advocacy Program
Lisa Heaton (360) 725-7095
Consumer Advocacy Manager............................................................................................. lisah@oic.wa.gov

Fritz Denzer (360) 725-7235
Property and Casualty......................................................................................................... fritzd@oic.wa.gov

Pam Brannan (360) 725-7243
Life and Health.................................................................................................................. pamb@oic.wa.gov

Statewide Health Insurance Benefits Advisors (SHIBA) Program
Todd Dixon (360) 725-7091
SHIBA Manager................................................................................................................ toddd@oic.wa.gov

Criminal Investigations Unit (Anti-fraud)
Mark Couey (360) 586-2565
CIU Director.......................................................................................................................... markc@oic.wa.gov
Commissioner James A. Dodrill is responsible for the overall regulation of the West Virginia insurance market as well as protection of the State’s insurance consumers. He oversees the mission of the Offices of the Insurance Commissioner in promoting a healthy, competitive and solvent insurance market with ample consumer protections as well as consistent administration of the insurance laws and regulations of West Virginia.

Dodrill is a 1982 graduate with honors (Summa Cum Laude) of Marshall University, with a Bachelor of Arts degree in Political Science. He earned his Juris Doctorate degree from the West Virginia University College of Law in 1985, where his class ranking was 18th out of 119 graduates.

From 1985 until 1999, Dodrill was in private practice in West Virginia, during which time he tried dozens of felony and misdemeanor criminal cases and civil cases in the state and federal courts of West Virginia. He also participated in numerous appellate matters in multiple state and federal appellate courts that resulted in eight published appellate decisions. Dodrill is admitted to the practice of law before the United States Supreme Court, the U.S. Courts of Appeal for the Fourth and Sixth Circuits, the U.S. District Courts for the Northern and Southern Districts of West Virginia and the Southern District of Ohio, and the West Virginia Supreme Court of Appeals.

From 1999 to 2019, Dodrill was Corporate Claims Counsel for The Progressive Group of Insurance Companies, responsible for corporate claims litigation and risk management as well as supervision of high exposure/special complexity insurance-related legal matters involving conflicts of law, multi state/multi party claims, appellate actions, and bad faith/extra-contractual institutional litigation nationally, as well as government relations and legislative affairs.

Dodrill retired as a Lieutenant Colonel from the U.S. Air Force and Air National Guard, he has continued to serve in the Civil Air Patrol (CAP), the official auxiliary of the U.S. Air Force, and is now a Colonel and serving a four-year term as Commander of CAP’s West Virginia Wing. Dodrill's uniformed service totals more than 40 years.

Dodrill and his wife, Terri Payne Dodrill, reside in Putnam County, West Virginia. They have three children and two grandchildren.

Mailing Address
West Virginia Offices of the Insurance Commissioner
P.O. Box 50540
Charleston, West Virginia 25305-0540

Street Address
West Virginia Offices of the Insurance Commissioner
900 Pennsylvania Avenue
Charleston, West Virginia 25302

Email Address
See individual email addresses

Phone Numbers
Main (304) 558-3354
Toll-Free Number (In-state only) (888) 879-9842

Fax Numbers
Main (304) 558-0412

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.wvinsurance.gov
Make Checks Payable to: Premium Taxes and Dept. Fees: WV Insurance Commissioner Statutory Attorney Fees: State Auditor

© 1991-2019 National Association of Insurance Commissioners
12/9/2019 233
WEST VIRGINIA

James A. Dodrill
Commissioner.................................................................(304) 558-3354

Janice Hemmelgarn
Executive Secretary.............................................................(304) 558-3354

Erin Hunter
Deputy Commissioner/General Counsel.............................................(304) 558-3354

Tonya Gillespie
Assistant Commissioner-Regulatory.............................................(304) 558-3354

Melinda Kiss
Assistant Commissioner-Finance/Accounting..................................(304) 558-6279

Debbie Hughes
Assistant Commissioner-Operations.............................................(304) 558-6279

CONTACT PERSONS

NAIC Liaison
James A. Dodrill
Commissioner.................................................................(304) 558-3354

Administrative Services
Debbie Hughes
Director, Administrative Services.............................................(304) 558-3707

Agent Licensing and Education (Agent/Agency Licensing, Education and Fees)
Rob Grishaber
Director, Agents Licensing and Education.......................................(304) 558-0610

Consumer Advocacy
Dennis Garrison
Director, Consumer Advocacy...................................................(304) 558-3864

Consumer Services (Consumer Complaints, Inquiries and Consumer Counseling Program for Seniors)
Dena Wildman
Director, Consumer Services...................................................(304) 558-3386

Deposits
David Gillespie
Financial Reporting Specialist, Financial Accounting..........................(304) 558-6279

Insurance Co. Analysis & Exams Division (Co. Licensing, Fees, Annual Stmts. & Financial and Market Conduct Exams)
Jamie Taylor
Director, Company Analysis & Examinations....................................(304) 558-6279

Health Insurance Exchange

© 1991-2019 National Association of Insurance Commissioners
12/9/2019
234
## WEST VIRGINIA

**Ellen Potter**  
Insurance Program Manager  
(304) 558-6279  
ellen.j.potter@wv.gov

### Information Systems/Record Management

**Monroe Gillespie**  
Information Systems Manager III  
(304) 558-6279  
monroe.m.gillespie@wv.gov

### Insurance Inspector General

**Kirby Stickler**  
Insurance Inspector General  
(304) 558-1966  
kirby.s.stickler@wv.gov

### Legal Division

**Jeff Black**  
Associate Counsel, Attorney Supervisor, Compliance and Enforcement  
(304) 558-0401  
jeffrey.c.black@wv.gov

**Victor Mullins**  
Associate Counsel-Legislation/Rules  
(304) 558-0401  
victor.a.mullins@wv.gov

**Gregory A. Elam**  
Associate Counsel-Fraud Prosecution  
(304) 558-5241  
greg.a.elam@wv.gov

### Media Relations/Public Information

**Erin Hunter**  
General Counsel  
(304) 558-3354  
erin.k.hunter@wv.gov

### Rates & Forms Division (Ins. Polices, Fees, Rates & Form Filing-Accident & Sickness/Life & Health/P&C Insurance)

**Joylynn Fix**  
Director, Rates and Forms  
(304) 558-6279  
joylynn.fix@wv.gov

### Statistical Reporting

**Juanita Wimmer**  
Insurance Market Analyst  
(304) 558-6279  
juanita.d.wimmer@wv.gov

### Workers' Compensation-Board of Review

**Rita Hedrick-Helmick**  
Chair, Board of Review  
(304) 558-5230  
rita.f.helmick@wv.gov

### Workers' Compensation-Claims Management

**Samantha Chase**  
Director, Claims Services  
(304) 558-5838  
samantha.l.chase@wv.gov

### Workers' Compensation-Office of Judges

**Rebecca Roush**  
Chief Administrative Law Judge  
(304) 558-5111  
rebecca.a.roush2@wv.gov

### Workers' Compensation-Employer Accounts

**Angela Shepherd**  
Director, WC Employer Accounts  
(304) 558-6279  
angela.h.shepherd@wv.gov

© 1991-2019 National Association of Insurance Commissioners  
12/9/2019  
235
WEST VIRGINIA
Mark V. Afable was appointed Wisconsin Commissioner of Insurance by Governor Tony Evers on January 22, 2019. In addition to serving as the state’s chief regulator or insurance, Afable oversees the agency’s 143 employees and supervises the Injured Patients and Families Compensation Fund and State Life Insurance Fund.

A graduate of Marquette University Law School, Afable has over 38 years of experience in the insurance industry. Prior to his appointment, Afable served as the Chief Legal Officer with American Family Insurance, overseeing corporate legal, government affairs and compliance, litigation and protective services. With extensive experience working with state and federal legislators, state insurance regulators and the NAIC, he advised Senior Leadership and the Board of Directors on legal matters involving corporate governance, compliance issues, and regulatory actions.

Before joining American Family in 1994, Afable directed legislative and regulatory efforts in several states for Allstate Insurance Company, where he first became involved with the NAIC. Earlier in his career, Afable focused his efforts on insurance policy and legislative issues as counsel for the National Association of Independent Insurers (NAII) in Des Plaines, Illinois.

Afable serves on the Board of Directors for Sunshine Place, a resource facility for charitable organizations providing food, clothing and social services to residents of Sun Prairie. He also serves on the American Family Children's Hospital Advisory Board and the Edgewood High School Board of Trustees.

Afable and his wife, Peggy, have four children and live in Sun Prairie, Wisconsin.

**Mailing Address**
Office of the Commissioner of Insurance
State of Wisconsin
P.O. Box 7873
Madison, Wisconsin 53707-7873

**Mailing Address for Agent Licensing**
Office of the Commissioner of Insurance
State of Wisconsin
P.O. Box 7872
Madison, Wisconsin 53707-7872

**Phone Numbers**
- Main: (608) 266-3586
- Toll-Free Number (In-state only): (800) 236-8517
- State Life Insurance Fraud: (800) 562-5558
- Hearing/Speech Impaired: (608) 226-3586

**Fax Numbers**
- Main: (608) 266-9935

**Office Hours:** 7:45 a.m.-4:30 p.m., Monday-Friday
**Website:** oci.wi.gov
**Make Checks Payable to:** State of Wisconsin, Commissioner of Insurance

Mark Afable
Commissioner
(608) 264-8126
mark.afable@wisconsin.gov

Mark Afable Commissioner

Term: Appointed by the Governor
Appointed: January 22, 2019

© 1991-2019 National Association of Insurance Commissioners
12/9/2019
**CONTACT PERSONS**

**NAIC Liaison**
Olivia Hwang  
Director of Public Affairs ................................................................. olivia.hwang@wisconsin.gov

---

© 1991-2019 National Association of Insurance Commissioners  
12/9/2019   238
WISCONSIN

Megan Aubihl 
Executive Staff Assistant .................................................................megan.aubihl@wisconsin.gov

Market Analysis
Diane Dambach 
Chief, Market Analysis Section ..........................................................diane.dambach@wisconsin.gov

Agent Licensing
Melody Esquivel 
Insurance Program Manager, Agent Licensing Section ......................ociagentlicensing@wisconsin.gov

Annual Statement and Company Licensing
Mary Sue Gilardi 
Records Management Supervisor .........................................................marysue.gilardi@wisconsin.gov

Consumer Complaints and Inquires
Christina Keeley 
Chief, Consumer Affairs Section .........................................................christina.keeley@wisconsin.gov

Consumer Counseling Program for Seniors
Vicki Bucholz 
Medigap Coordinator .................................................................boaltc@wisconsin.gov

Continuing Education
Melody Esquivel 
Insurance Program Manager, Agent Licensing Section ......................melody.esquivel@wisconsin.gov

Department Counsel
Richard Wicka 
Chief Legal Counsel ...........................................................................richard.wicka@wisconsin.gov

Deposits
Mary Sue Gilardi 
Records Management Supervisor .........................................................marysue.gilardi@wisconsin.gov

Examinations-Agent
Melody Esquivel 
Insurance Program Manager, Agent Licensing Section ......................melody.esquivel@wisconsin.gov

Examinations-Financial
Amy Malm 
Director, Bureau of Financial Analysis and Examinations ...................amy.malm@wisconsin.gov

Examinations-Market Conduct
Rebecca Rebholz 
Director, Bureau of Market Regulation ..................................................rebecca.rebholz@wisconsin.gov
WISCONSIN

Fees-Agents
Melody Esquivel (608) 267-8132
Insurance Program Manager, Agent Licensing Section
melody.esquivel@wisconsin.gov

Fees-Companies
Suzane Vinnmans (608) 266-9891
License Permit Program Associate, Support Section
suzanne.vinmans@wisconsin.gov

Health and Life Insurance
Christina Keeley (608) 267-3868
Chief, Consumer Affairs Section
christina.keeley@wisconsin.gov

Information Services
Bonnie Tiedt (608) 266-7392
IT Director, Information Services Section
bonnied.tiedt@wisconsin.gov

Injured Patients and Families Compensation Fund
Brynn Bruijn-Hansen (608) 267-1237
Insurance Program Manager
Brynn.BruijnHansen@wisconsin.gov

Life Insurance
Christina Keeley (608) 267-3868
Chief, Consumer Affairs Section
christina.keeley@wisconsin.gov

Local Government Property Fund
Brynn Bruijn-Hansen (608) 264-8118
Insurance Program Manager
brynn-bruijnhansen@wisconsin.gov

Media Relations/Public Information
Olivia Hwang (608) 267-9460
Director of Public Affairs
olivia.hwang@wisconsin.gov

Policy and Form Filing-Property/Casualty, Life and Health
Lisa Brandt (608) 267-7322
Chief, Rates and Forms Section
lisa.brandt@wisconsin.gov

Premium Tax
John Litweiler (608) 267-4390
Chief, Bureau of Financial Analysis and Examinations
john.litweiler@wisconsin.gov

Property and Casualty-Commercial Lines
Christina Keeley (608) 267-3868
Chief, Consumer Affairs Section
christina.keeley@wisconsin.gov

Property and Casualty-Personal Lines
Christina Keeley (608) 267-3868
Chief, Consumer Affairs Section
christina.keeley@wisconsin.gov

© 1991-2019 National Association of Insurance Commissioners
12/9/2019 240
Receivership
Randy Milquet
Financial Examiner Advanced
(608) 267-5296
randy.milquet@wisconsin.gov

State Life Insurance Fund
Sarah Wehnes
Insurance Program Manager
(608) 267-4392
sarah.wehnes@wisconsin.gov

Statistical Reporting
Christina Keeley
Chief, Consumer Affairs Section
(608) 267-3868
christina.keeley@wisconsin.gov

Training Opportunities
Kate Ludlum
Insurance Administrator, Funds and Program Management
(608) 267-6232
kate.ludlum@wisconsin.gov
Jeffrey 'Jeff' Rude was appointed Insurance Commissioner of the Wyoming Department of Insurance by Governor Mark Gordon on September 19, 2019.

Before becoming Insurance Commissioner, Rude spent five years in the Wyoming Department of Insurance as the Deputy Commissioner and one year as the Senior Health Policy and Planning Analyst.

Before working at the Wyoming Department of Insurance, Rude served 24 years in the United States Air Force as a Judge Advocate. He was General Counsel for a number of different organizations, the last being 20th Air Force, Cheyenne, Wyoming. He also specialized in the investigation of aircraft mishaps and retired in the rank of Colonel.

Rude has a Bachelor of Science in Public Administration from George Mason University, a Juris Doctorate from the University of North Dakota, and a Master of Military Operational Art and Science from Air University.

Rude and his wife, Kris, have two children.
WYOMING

Becky McFarland  
Staff Attorney ................................................................. (307) 777-6889 becky.mcfarland@wyo.gov

Vacant  
Licensing Administrator ......................................................... (307) 777-7344

Cheryl Fiechtner  
Human Resources Professional .................................................... (307) 777-6887 cheryl.fiechtner@wyo.gov

CONTACT PERSONS

NAIC Liaison  
Vacant  
Chief Financial Examiner ......................................................... (307) 777-5619

Accident/Health Insurance  
Mavis Earnshaw  
Insurance Standards Consultant .................................................. (307) 777-6888 mavis.earnshaw@wyo.gov

Health Policy  
Denise Burke  
Senior Policy and Planning Analyst ............................................. (307) 777-2450 denise.burke@wyo.gov

Agent Licensing  
JoAnne DeBella  
Office Support Specialist ......................................................... (307) 777-3588 joanne.debella@wyo.gov

Roxanne Johnson  
Office Support Specialist ......................................................... (307) 777-7310 roxanne.johnson@wyo.gov

Annual Statements  
Tammy Higgins  
Auditor ............................................................................... (307) 777-6884 tammy.higgins@wyo.gov

Company Licensing  
Samantha Sullivant  
Accountant ........................................................................... (307) 777-7318 samantha.sullivant@wyo.gov

Consumer Complaints and Inquires  
Ruth M. Case  
Consumer Affairs Specialist, Life and Health ................................... (307) 777-6556 ruth.case@wyo.gov

Kristi Alma Jose  
Consumer Affairs Specialist, Property and Casualty .......................... (307) 777-6557 kristi.almajose@wyo.gov

Department Counsel  
Rebecca Zisch  
Assistant Attorney General ....................................................... (307) 777-7841 rebecca.zisch1@wyo.gov
WYOMING

Deposits
Vacant
Chief Financial Examiner (307) 777-5619

Examinations-Agent
Vacant
Licensing Administrator (307) 777-7344

Examinations-Financial
Vacant
Chief Financial Examiner (307) 777-5619

Examinations-Market Conduct
Bill Cole Market Conduct Manager (307) 777-6870 bill.cole1@wyo.gov

Fees-Agents
Vacant
Licensing Administrator (307) 777-7344

Fees-Companies
Vacant
Chief Financial Examiner (307) 777-5619

Information Systems
Jeff Braunschweig Senior Examiner (307) 777-6893 jeff.braunschweig@wyo.gov

Life Insurance
Amanda Tarr Insurance Standards Consultant (307) 777-2447 amanda.tarr@wyo.gov

Policy and Form Filing-Life and Health
Amanda Tarr Insurance Standards Consultant (307) 777-2447 amanda.tarr@wyo.gov
Mavis Earnshaw Insurance Standards Consultant (307) 777-6888 mavis.earnshaw@wyo.gov

Policy and Form Filing-Property and Casualty
Donna Stewart Insurance Standards Consultant (307) 777-7308 donna.stewart@wyo.gov
D'Anna Feurt Insurance Standards Consultant (307) 777-7336 d'anna.feurt@wyo.gov

Premium Tax

WYOMING

Tammy Higgins (307) 777-6884
Auditor ........................................................ tammy.higgins@wyo.gov

Property and Casualty-Commercial Lines
D'Anna Feurt (307) 777-7336
    Insurance Standards Consultant ........................................ d'anna.feurt@wyo.gov

Property and Casualty-Personal Lines
D'Anna Feurt (307) 777-7336
    Insurance Standards Consultant ........................................ d'anna.feurt@wyo.gov

Receivership
Linda Johnson (307) 777-6896
    Deputy Commissioner .................................................... linda.johnson@wyo.gov
Index by Jurisdiction

Alabama - Commissioner Jim L. Ridling ................................................................. 1
Alaska - Director Lori K. Wing-Heier ........................................................................ 7
American Samoa - Insurance Commissioner Peter Fuimaono .............................. 11
Arizona - Director Keith Schraad ........................................................................... 13
Arkansas - Commissioner Allen W. Kerr ............................................................... 17
California - Commissioner Ricardo Lara ............................................................... 21
Colorado - Commissioner Michael Conway ......................................................... 29
Connecticut - Commissioner Andrew N. Mais ...................................................... 33
Delaware - Commissioner Trinidad Navarro ......................................................... 37
District of Columbia - Commissioner Stephen C. Taylor ....................................... 41
Florida - Chief Financial Officer Jimmy Patronis .................................................. 45
Florida - Commissioner David Altmaier ............................................................... 49
Georgia - Commissioner John F. King .................................................................. 53
Guam - Acting Commissioner Dafne M. Shimizu ................................................... 57
Hawaii - Commissioner Colin M. Hayashida ......................................................... 63
Idaho - Director Dean L. Cameron ....................................................................... 67
Illinois - Director Robert H. Muriel ..................................................................... 71
Indiana - Commissioner Stephen W. Robertson .................................................... 77
Iowa - Commissioner Doug Ommen ..................................................................... 83
Kansas - Commissioner Vicki Schmidt .................................................................. 87
Kentucky - Commissioner Nancy G. Atkins ......................................................... 91
Louisiana - Commissioner James J. Donelon ....................................................... 95
Maine - Superintendent Eric A. Cioppa ................................................................. 101
Maryland - Commissioner Al Redmer Jr. .............................................................. 105
Massachusetts - Commissioner Gary D. Anderson ............................................... 111

© 1991-2019 National Association of Insurance Commissioners
12/9/2019
Index by Jurisdiction

Michigan - Director Anita G. Fox .............................................................................................................. 115
Minnesota - Commissioner Steve Kelley ............................................................................................... 119
Mississippi - Commissioner Mike Chaney ............................................................................................. 123
Missouri - Director Chlora Lindley-Myers ............................................................................................ 127
Montana - Commissioner Matthew Rosendale ....................................................................................... 131
Nebraska - Director Bruce R. Ramge CPCU, CIE ............................................................................... 135
Nevada - Commissioner Barbara D. Richardson .................................................................................. 139
New Hampshire - Commissioner John Elias ......................................................................................... 143
New Jersey - Commissioner Marlene Caride ......................................................................................... 147
New Mexico - Superintendent John G. Franchini ................................................................................ 151
New York - Superintendent Linda A. Lacewell .................................................................................... 155
North Carolina - Commissioner Mike Causey ..................................................................................... 157
North Dakota - Commissioner Jon Godfread ....................................................................................... 161
Northern Mariana Islands - Secretary of Commerce Mark O. Rabauliman ........................................... 165
Ohio - Director Jillian Froment ............................................................................................................. 167
Oklahoma - Commissioner Glen Mulready ........................................................................................... 173
Oregon - Insurance Commissioner Andrew R. Stolfi .......................................................................... 177
Pennsylvania - Commissioner Jessica K. Altman ................................................................................ 181
Puerto Rico - Insurance Commissioner Javier Rivera Rios .................................................................. 185
Rhode Island - Superintendent Elizabeth Kelleher Dwyer .................................................................. 189
South Carolina - Director Raymond G. Farmer ..................................................................................... 193
South Dakota - Director of Insurance Larry D. Deiter ......................................................................... 197
Tennessee - Commissioner Hodgen Mainda ......................................................................................... 201
Texas - Commissioner Kent Sullivan .................................................................................................. 205
Utah - Commissioner Todd E. Kiser .................................................................................................... 211

© 1991-2019 National Association of Insurance Commissioners

12/9/2019
Index by Jurisdiction

Vermont - Commissioner Michael S. Pieciak...........................................................................................................215
Virgin Islands - Lieutenant Governor/Commissioner Tregenza A. Roach................................................................219
Virginia - Commissioner Scott A. White.............................................................................................................223
Washington - Commissioner Mike Kreidler.......................................................................................................229
West Virginia - Commissioner James A. Dodrill.................................................................................................233
Wisconsin - Commissioner Mark Afable...........................................................................................................237
Wyoming - Insurance Commissioner Jeff Rude.................................................................................................243