Jim L. Ridling, a native Arkansan who has lived and worked in Montgomery since 1987, was appointed Insurance Commissioner of the Alabama Department of Insurance by Governor Bob Riley on September 15, 2008. He was reappointed by Governor Robert Bentley in 2011 and Governor Kay Ivey in 2017.

Ridling is a graduate of the University of the Ozarks. Upon graduation, he entered a management training program with Fireman’s Fund Insurance, leading to several management positions and culminating in his service as Executive Vice President U.S. operations, based in California. In 1987, he left California and traded his interest in American Express (which owned Fireman’s Fund at the time) for ownership in Southern Guaranty, a Fireman’s Fund subsidiary headquartered in Montgomery, where he served as the company’s President and CEO. The following year, Southern Guaranty sold to Winterthur Swiss, and he remained in his previous role and added the duties of Chairman until his retirement in 2003.

Following his retirement from Southern Guaranty, Ridling and other local business leaders formed River Bank and Trust, where he currently serves on the Board of Directors. Ridling is a former chairman of the Board of Directors for Jackson Hospital and has served on the Board of Directors of the Montgomery Airport Authority, the Montgomery Area Chamber of Commerce, and the Central Alabama Community Foundation. He is a former Chairman of the River Region United Way and continues to be involved in local business, charitable and community activities.

Ridling is married to the former Catherine Turner, a native of Northern California. He has two daughters – Erin Ridling and the late Hannah Ridling.

Mailing Address
Alabama Department of Insurance
P.O. Box 303351
Montgomery, Alabama 36130-3351

Email Address
insdept@insurance.alabama.gov

Phone Numbers
Main (334) 269-3550
Accounting Division (334) 241-4107
Commissioner’s Office (334) 241-4101
Financial Division (334) 241-4151
Fire Marshall's Office (334) 241-4166
Fraud Division (334) 241-4166
Information Technology Division (334) 241-4112
Legal Division (334) 241-4117
Consumer Services Division (334) 241-4141
Market Conduct Division (334) 241-4151
Producer Licensing (334) 241-4126
Rates and Forms Division (334) 241-4145
Receivership Division (334) 241-7560
Strengthen Alabama Homes (800) 433-3966
Toll-Free Number (In-State Only) (800) 433-3966

Fax Numbers
Main (334) 241-4192
Accounting (334) 241-4110
Examiners (334) 240-3194
Financial (334) 240-3194
IT Division (334) 241-4192
Legal (334) 240-7581
Fraud (334) 241-4158
Market Conduct Division (334) 240-3194
Producer Licensing (334) 240-3282
Consumer Services (334) 956-7932
Receivership Division (334) 240-7562
State Fire Marshal (334) 241-4158
Strengthen Alabama Homes (334) 956-7962

Term of Office: At the Pleasure of the Governor
Appointed: September 15, 2008
Reappointed: January 17, 2011
Reappointed: 2017
ALABAMA

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: http://www.aldoi.gov
Make Checks Payable to: Commissioner of Insurance

Mark Fowler
   Deputy Commissioner...........................................................................................................(334) 241-4146

Jerry Workman
   Deputy Commissioner...........................................................................................................(334) 241-4115

Reyn Norman
   General Counsel.......................................................................................................................(334) 241-4119

Teresa Toby
   Chief Accountant....................................................................................................................(334) 241-4107

Richard Ford
   Chief Examiner.......................................................................................................................(334) 241-4155

Ryan Donaldson
   Chief of Receivership.............................................................................................................(334) 240-7561

Scott F. Pilgreen
   State Fire Marshal....................................................................................................................(334) 241-4170

Rodney Zeigler
   Information Technology Manager............................................................................................(334) 241-4112

Michelle Hendrix
   Personnel Manager...................................................................................................................(334) 240-4417

Jimmy W. Gunn
   Producer Licensing Manager....................................................................................................(334) 241-4196

Craig Devitt
   Rates and Forms Filing Division Manager....................................................................................(334) 240-7555

Brian Powell
   Strengthen Alabama Homes Director........................................................................................(334) 241-4118

CONTACT PERSONS

Accident and Health Insurance
Yada Horace
   Rates and Forms Analyst...........................................................................................................(334) 241-4175

Annual Statements
Belinda Williams
   Senior Insurance Examiner Specialist........................................................................................(334) 241-4162

Captive Company Licensing
ALABAMA

Sean Duke
Examinations Supervisor
(334) 241-4165

Company Licensing
Richard Ford
Chief Examiner
(334) 241-4155

Sean Duke
Examinations Supervisor
(334) 241-4165

Continuing Education-Agents
Jimmy Gunn
Producer Licensing Manager
(334) 241-4196

Department Counsel
Reyn Norman
General Counsel
(334) 241-4119

Deposits
Ken Smithson
Financial Analyst
(334) 241-4156

Examinations-Agent
Jimmy Gunn
Producer Licensing Manager
(334) 241-4196

Examinations-Financial
Richard Ford
Chief Examiner
(334) 241-4155

Fees-Agents
Jimmy Gunn
Producer Licensing Manager
(334) 241-4196

Fee-Company Licensing
Jessica Williamson
Account Clerk
(334) 241-4157

Legislation
Mark Fowler
Deputy Commissioner
(334) 241-4146

Reyn Norman
General Counsel
(334) 241-4119

Life Insurance
Yada Horace
Rates and Forms Analyst
(334) 241-4175
ALABAMA

Media Inquiries
Mark Fowler
   Deputy Commissioner.................................................................(334) 241-4146

Policy and Form Filing-Life and Health
Yada Horace
   Rates and Forms Analyst..........................................................(334) 241-4175

Policy and Form Filing-Property and Casualty
Craig Devitt
   Manager..............................................................................................(334) 240-7555

Premium Tax
LaKisha Hardy
   Senior Accountant..............................................................................(334) 241-4114

Preneed
Sean Duke
   Examinations Supervisor.................................................................(334) 241-4165

Producer Licensing
Jimmy Gunn
   Producer Licensing Manager...........................................................(334) 241-4196

Property and Casualty-Commercial Lines
Craig Devitt
   Rates and Forms Filing Division Manager...........................................(334) 240-7555

Property and Casualty-Personal Lines
Craig Devitt
   Rates and Forms Filing Division Manager...........................................(334) 240-7555

Statistical Reporting
Jerry Workman
   Deputy Commissioner......................................................................(334) 241-4115

Fire Investigate/Fire Code Enforcement
Scott F. Pilgreen
   State Fire Marshal............................................................................(334) 241-4170

Mark Drinkard
   Assistant State Fire Marshal...........................................................(334) 241-4171

Insurance Fraud Unit-Investigators
Scott F. Pilgreen
   State Fire Marshal............................................................................(334) 241-4170
ALABAMA

Jim Finn
Assistant State Fire Marshal...(334) 240-6526

Service Contracts
Sean Duke
Examinations Supervisor...(334) 241-4165

Strengthen Alabama Homes
Brian Powell
Director, Strengthen Alabama Homes...(334) 241-4118
Lori Wing-Heier was appointed as the Director of the Alaska Division of Insurance on February 25, 2014.

Wing-Heier has approximately 30-years of experience in the insurance industry, which includes experience as a broker and an agent. She most recently served as the director of risk management at a large ANCSA corporation where she designed and implemented a comprehensive enterprise-wide risk management program. Wing-Heier also served as senior vice-president at a national brokerage, working with Alaskan entities throughout the state; and as president of the Alaska Independent Insurance Agents and Brokers, Inc.

Wing-Heier attended North Central Michigan College and holds the Certified Insurance Counselor (CIC) and Certified Risk Manager (CRM) designations.

As Director of the Alaska Division of Insurance, Wing-Heier oversees and enforces the "Division's mission to regulate the insurance industry to protect Alaskan consumers."

Wing-Heier is a 30 year resident of Alaska and she makes her home with her family in Anchorage, where the Insurance Director position is located.

**Primary Address - Anchorage**

State of Alaska  
Department of Commerce, Community and Economic Development  
Division of Insurance  
550 West 7th Avenue, Suite 1560  
Anchorage, Alaska 99501-3567

**Juneau Mailing Address**

State of Alaska  
Department of Commerce, Community and Economic Development  
Division of Insurance  
P.O. 110805  
Juneau, Alaska 99811-0805

**Phone Numbers**

Anchorage Main (907) 269-7900  
Toll-Free Number (800) 467-8725  
Juneau (907) 465-2515

**Fax Numbers**

Anchorage Main (907) 269-7910  
Juneau (907) 465-3422  
Licensing (907) 465-2816

**Office Hours:** 8:30 a.m.-5:00 p.m., Monday-Friday  
**Website:** https://www.commerce.alaska.gov/web/ins/  
**Make Checks Payable to:** Alaska Insurance Department

Anna Latham  
Deputy Director (Juneau) (907) 465-2515
ALASKA

CONTACT PERSONS

NAIC Liaison
Sian Ng-Ashcraft
Administrative Assistant (Anchorage).................................................................(907) 269-7900

Agent Licensing
Katie Damian
Licensing Supervisor (Juneau)..................................................................................(907) 465-2515

Annual Statements/Audits/Premium Tax
Rebecca Nesheim
Tax Auditor (Juneau)...............................................................................................(907) 465-2584

Commercial Lines/Credit Insurance/Property
Joanne Bennett
(Anchorage)............................................................................................................(907) 269-7900

Company Licensing
Doug Hartman
Financial Examiner (Anchorage).............................................................................(907) 269-7900

Consumer Complaints
Shauna Nickel
Supervisor (Anchorage)...........................................................................................(907) 269-7900

Department Counsel
Erin Egan
(Anchorage)............................................................................................................(907) 269-5200
Fax (907) 276-8554
Dan Wilkerson
(Anchorage)............................................................................................................(907) 269-5200
Fax (907) 276-8554

Deposits/Trust Securities
Jeff Bodine
(Juneau).....................................................................................................................(907) 465-2515

Examinations-Insurance Company/Financial
David Phifer
Chief Financial Examiner.........................................................................................(907) 269-7900

Examinations-Market Compliance Issues
Sarah Bailey
(Juneau).....................................................................................................................(907) 465-2515

Examinations-Professional Standards and Continuing Education/Agents
Chris Murray
Licensing Program Coordinator (Juneau).................................................................(907) 465-2515
ALASKA

Filing-Life and Health
Sarah Bailey
(Juneau).................................................................(907) 465-2515

Filing-Property and Casualty
Joanne Bennett
(Anchorage)......................................................................(907) 269-7900

Insurer Changes-Address, Articles, Bylaws
Jeff Bodine
(Juneau)...........................................................................(907) 465-2515

Investigations
Alex Romero
Chief Investigator (Anchorage)..................................................(907) 269-7900

Media Relations/Public Information
Lori K. Wing-Heier
Director (Juneau)...................................................................(907) 465-2515

Merger of Companies
David Phifer
(Anchorage)...........................................................................(907) 269-7900

Receivership
David Phifer
Chief Financial Examiner (Anchorage).............................................(907) 269-7900

Risk Retention/Purchasing Group
Jeff Bodine
(Juneau).................................................................................(907) 465-2515

David Phifer
RRG Only (Anchorage)................................................................(907) 269-7900

Regulatory
Jackson Willard
Regulations Specialist (Juneau)......................................................(907) 465-2515
American Samoa Governor Lolo Matalasi Moliga appointed Peteru (Peter) M. Fuimaono to serve as Insurance Commissioner for American Samoa effective February 12, 2019.

Fuimaono previously represented American Samoa and Western Samoa in Hawaii as a Chairman for Hawaii Samoan Cultural and Art Federation USA. He also served as a Samoan Chief in the Hawaii Samoan Community during the administrations of Hawaii Governor Ben Cayetano and Hawaii Governor Linda Lingle.

As President and CEO of Baseline Developer Inc., Fuimaono helped expand the company to four location within the Pacific region. Fuimaono has been recognized for his focus on building and developing a global network and business relationship with the state of Hawaii, local community colleges and universities as well as local businesses and nonprofit organizations. Fuimaono has more than 20 years’ experience in the insurance industry.

**Mailing Address**
Office of the Governor
American Samoa Government
A P Lutali Executive Office Building
Pago Pago, American Samoa 96799

**Email Address**

peterufuimaono@gmail.com

**Phone Numbers**

Main (684) 633-4116

**Fax Numbers**

Main (684) 633-2269

**Office Hours:**

Website: https://www.americansamoa.gov/

Make Checks Payable to: American Samoa Office of the Insurance Commissioner

**CONTACT PERSONS**

Administrative

Elizabeth S. Perri
Deputy Insurance Commissioner elizabeth.perri@go.as.gov

Tunatunaulupele Maae
Senior Administrative Assistant to Commissioner and Assistant Commissioner tunamaae@gmail.com
Keith Schraad was appointed Interim Director of the Arizona Department of Insurance by Governor Doug Ducey effective February 12, 2018. He was appointed Director of the Arizona Department of Insurance on December 14, 2018. The Arizona Department of Insurance performs important functions that protect and promote a healthy Arizona economy. The department protects insurance consumers; promotes a safe, strong and competitive insurance marketplace for Arizona citizens and businesses; and, annually collects over $500 million in insurance premium taxes.

Schraad has over 25 years of both private- and public-sector experience in the areas of insurance, healthcare, technology and government. During his term as President and CEO of Online Insurance Corporation (2008-2015), Schraad helped develop solutions for insurance companies and health care professionals that streamlined their customer service operations and improved their interfaces with government.

Formerly from Kansas, Schraad served in the Kansas Senate from 1996 to 1998, where he was Vice Chairman of the Judiciary Committee. He was also Vice President of a government technology company, where he worked with states to improve the delivery of government services.

Schraad earned a Bachelor of General Studies in History from the University of Kansas and a Juris Doctorate from Washburn University School of Law in Topeka, Kansas.
## Captive Insurer Licensing and Financial Reports
Vincent Gosz  
Chief Analyst, Foreign and Alternative Markets  
(602) 364-3999

## Consumer Complaints and Inquiries
Gloria Barnes-Jackson  
Supervisor, Consumer Assistance Section, Consumer Protection Division  
(602) 364-2499

## Department Counsel
Attorney General  
Office  
(602) 542-3702

## Deposits
Cary Cook  
Chief Financial Compliance Office, Financial Affairs Division  
(602) 364-3998

## Examinations-Financial
David Lee  
Chief Financial Examiner, Financial Affairs Division  
(602) 364-3965

## Examinations-Market Conduct
Maria Ailor  
Market Conduct Oversight Manager, Market Oversight Division  
(602) 364-4994

## Examinations (Pre-license)-Producer
Aqueelah Currie  
Supervisor, Licensing Section, Consumer Protection Division  
(602) 364-4457

## Fees/Assessments
Mary Jordan  
Supervisor, Business Services Section, Administrative Services Division  
(602) 364-2459

## Financial Analysis
Scott Persten  
Chief Financial Analyst, Financial Affairs Division  
(602) 364-3992

## Fraud Unit
Paul Hill  
Assistant Director, Fraud Investigations Division  
(602) 364-2140

## Guaranty Funds
Michael Surguine  
Executive Director, Guaranty Fund Office  
(602) 364-3863

## Health Care Appeals
Susana Lesmeister  
Supervisor, Health Care Appeals Office  
(602) 364-2399
ARIZONA

Insurer Licensing, Mergers/Acquisitions, Redomestications Withdrawals
Cary Cook
Chief Financial Compliance Office, Financial Affairs Division .............................................................. (602) 364-3998

Investigations, Enforcement
Steven Fromholtz
Assistant Director, Consumer Protection Division .................................................................................. (602) 364-2499

Ombudsman; Constituent Affairs
Catherine O’Neil
Consumer Affairs Administrator .............................................................................................................. (602) 364-2485

Policy, Form, Rate and Advertising Filings
Erin Klug
Assistant Director, Market Oversight Division ......................................................................................... (602) 364-2393

Public and Media Affairs
Stephen Briggs
Public Information and Legislative Affairs Officer .................................................................................. (602) 364-3761

Premium Taxes
Susan Yepez
Manager, Insurance Tax Section, Administrative Services Division ......................................................... (602) 364-2713

Producer Licensing
Aqueelah Currie
Supervisor, Licensing Section, Consumer Protection Division ............................................................... (602) 364-4457

Receivership
Liane Kido
Deputy Receiver ........................................................................................................................................ (602) 364-2143

Statistical Reporting
Erin Klug
Assistant Director, Market Oversight Division ......................................................................................... (602) 364-3453

Surplus Lines Insurer Qualification
Erica Bowsher
Insurance Analyst, Financial Affairs Division ........................................................................................ (602) 364-3450

Technology and Information Systems
Bud Leiner
Chief Information Officer, Technology Section, Administrative Services Division ........................... (602) 364-2983
Allen W. Kerr was appointed Arkansas’ 23rd Insurance Commissioner by Governor Asa Hutchinson on January 13, 2015. Prior to his appointment, Kerr served three terms in the Arkansas House of Representatives, distinguishing himself as a leader and friend of Arkansas taxpayers. In the Arkansas General Assembly, Kerr served as chairman of the Joint Committee on Public Retirement and Social Security Programs. He also served on a variety of other committees, subcommittees and task forces, including the State and Public Schools’ Life and Health Insurance Program Legislative Task Force. During the 88th General Assembly, Kerr served as vice chairman of the House Insurance and Commerce Committee.

Kerr brings to his position more than three decades of experience in insurance and financial services. He opened the Allen Kerr Insurance Agency in March 1981, and by its first year of business, it was ranked No. 1 in production in a district of 40 established agencies. In 2013, the agency was purchased by Delta Trust and Bank, which was later purchased by Simmons Bank, becoming Simmons First Insurance, of which Kerr served as president. Kerr has been the recipient of many industry awards, including being a four-time member of the Million Dollar Round Table for life insurance production. He was also named “Best Insurance Agent” by Soirée magazine in 2012 and 2013. A former Justice of the Peace for Pulaski County, Kerr also served as the budget chair for the Pulaski County Quorum Court.

Kerr and his wife, Marliese, make their home in Little Rock and are the proud parents of four children and grandparents of five grandchildren.
ARKANSAS

Make Checks Payable to: Arkansas Insurance Department

Allen W. Kerr
Commissioner.................................................................(501) 371-2620

Russ Galbraith
Chief Deputy Commissioner...............................................(501) 371-2620

Suzanne Tipton
Deputy Commissioner & General Counsel, Legal..........................(501) 371-2825

Mel Anderson
Deputy Commissioner Financial Regulation, Finance..........................(501) 371-2667

Chantel Allbritton
Regulatory Health Link.......................................................(501) 371-2755

Bill Lacy
Manager, Compliance (Life & Health and Property & Casualty)..........................(501) 371-2801

Ryan James
Communications Director.....................................................(501) 371-2622

Courtney Traylor
Assistant Deputy Commissioner, Accounting.................................(501) 371-2613

Jackie Smith
Insurance Consumer Protection Manager, Consumer Services..................(501) 371-2641

Carroll Astin
Manager, SHIIP (Senior Health Insurance Information Program)...................(501) 371-2785

Peggy Dunlap
Insurance Licensing Manager, Agent Licensing...................................(501) 371-2750

Steve Uhrynowycz
Deputy Receiver and Liquidation Officer......................................(501) 371-2776

Paul "Blue" Keller
Director, Criminal Investigation Division......................................(501) 371-2791

Nathan Culp
Director, Public Employee Claims.............................................(501) 371-2708

Mark Guinee
Director, Risk Management...................................................(501) 371-2695

Stephanie Lilly-Palmer
Manager, Human Resources..................................................(501) 371-2815

© 1991-2019 National Association of Insurance Commissioners
9/28/2019
ARKANSAS

Letty Hardee
Deputy Commissioner, Information Services
(501) 371-2664
letty.hardee@arkansas.gov

CONTACT PERSONS

Agent Licensing
Peggy Dunlap
Insurance License Manager, Agent Licensing
(501) 371-2750
peggy.dunlap@arkansas.gov

Annual Statements
Mel Anderson
Deputy Commissioner Financial Regulation, Finance
(501) 371-2665
mel.anderson@arkansas.gov

Company Licensing
Mel Anderson
Deputy Commissioner Financial Regulation, Finance
(501) 371-2665
mel.anderson@arkansas.gov

Consumer Complaints and Inquires
Jackie Smith
Manager, Consumer Services
(501) 371-2640
jackie.smith@arkansas.gov

Consumer Counseling Program for Seniors
Carroll Astin
Manager, SHIIP (Senior Health Insurance Information Program)
(501) 371-2782
carroll.astin@arkansas.gov

Department Counsel
Suzanne Tipton
Deputy Commissioner & General Counsel, Legal
(501) 371-2820
suzanne.tipton@arkansas.gov

Examinations-Agent
Peggy Dunlap
Insurance Licensing Manager, Agent Licensing
(501) 371-2750
peggy.dunlap@arkansas.gov

Examinations-Financial/Market Conduct
Mel Anderson
Deputy Commissioner Financial Regulation, Finance
(501) 371-2665
mel.anderson@arkansas.gov

Guaranty Funds
Steve Uhrynowycz
Deputy Receiver, Liquidation Division
(501) 371-2776
steve.uhrynowycz@arkansas.gov

Health Insurance Marketplace
Chantel Allbritton
Regulatory Health Link
(501) 683-4170
chantel.allbritton@arkansas.gov

Life & Health and Property & Casualty Insurance
Bill Lacy
Manager, Compliance
(501) 371-2800
bill.lacy@arkansas.gov
ARKANSAS

Media Relations/Public Information
Ryan James
Communications Director
(501) 371-2622
ryan.james@arkansas.gov

Policy and Form Filing-Life & Health and Property & Casualty
Bill Lacy
Manager, Compliance
(501) 371-2800
bill.lacy@arkansas.gov

Premium Tax
Courtney Traylor
Assistant Deputy Commissioner, Accounting
(501) 371-2605
courtney.traylor@arkansas.gov

Statistical Reporting
Bill Lacy
Manager, Compliance (Life & Health and Property & Casualty)
(501) 371-2800
bill.lacy@arkansas.gov

Market Conduct
Melissa Grisham
Market Analysis Chief
(501) 371-2841
melissa.grisham@arkansas.gov
CALIFORNIA

Ricardo Lara is California's eighth Insurance Commissioner since voters created the elected position in 1988. Lara previously served in the California Legislature, representing Assembly District 50 from 2010 to 2012 and Senate District 33 from 2012 to 2018.

As Senator, Lara expanded protections for disaster survivors from losing their homes to insurance cancellation and nonrenewal. He wrote the nation's first climate insurance law, SB 30, to engage the insurance industry in the fight against climate-linked environmental disasters like wildfires and sea level rise. Lara is one of California's most effective environmental champions, working to improve health conditions and rein in air pollution.

Lara received the United Nations 2017 Climate and Clean Air Award with former Governor Edmund G. Brown Jr. and the California Air Resources Board for his work to reduce super pollutants.

Lara authored the Health4All Kids Act, which now covers 250,000 California children with full-scope health care regardless of their immigration status. He also authored laws that help prevent prescription drug abuse and crack down on patient brokering and fraud involving Californians recovering from substance abuse disorders.

Raised in East Los Angeles by immigrant parents, Lara made history in 2018 by becoming the first openly gay person elected to statewide office in California's history.

Lara earned a bachelor's degree in Journalism and Spanish with a minor in Chicano Studies from San Diego State University.

Mailing Address
California Department of Insurance
300 Capitol Mall, 17th Floor
Sacramento, CA 95814

San Francisco Office
California Department of Insurance
45 Fremont Street, 23rd Floor
San Francisco, California 94105

Email Address
See individual email addresses

Phone Numbers
Main
(916) 492-3500
Consumer Hotline
(800) 927-4357
Licensing Hotline
(800) 967-9331
Sacramento Office
(916) 492-3500
San Francisco Office
(415) 538-4010
Los Angeles Office
(213) 346-6464

Fax Numbers
Main
(916) 445-5280
Sacramento Office
(916) 445-5280
San Francisco Office
(415) 904-5889
Los Angeles Office
(213) 897-9051

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.insurance.ca.gov
Make Checks Payable to: Premium taxes: State Controller / Department fees: California Department of Insurance
CALIFORNIA

Catalina Hayes-Bautista  (916) 492-3733
Chief Deputy.......................................................... catalina.hayes-bautista@insurance.ca.gov

Ken Allen  (213) 346-6783
Deputy Commissioner, Rate Regulation.................................................... ken.allen@insurance.ca.gov

Susan Bernard  (415) 538-4073
Deputy Commissioner, Financial Surveillance.............................................. susan.bernard@insurance.ca.gov

Tony Cignarale  (213) 346-6360
Deputy Commissioner, Consumer Services and Market Conduct...................... tony.cignarale@insurance.ca.gov

Julia Cross  (916) 492-3264
Deputy Commissioner, Administration and Licensing Services .......................... julia.cross@insurance.ca.gov

Bryant Henley  (916) 492-3558
Deputy Commissioner and Special Counsel.................................................. bryant.henley@insurance.ca.gov

Julia Juarez  (213) 346-6412
Director, Community Outreach............................................................... julia.juarez@insurance.ca.gov

Joel Laucher  (415) 538-4381
Senior Advisor.............................................................................................. joel.laucher@insurance.ca.gov

Michael Levy  (916) 492-3572
Deputy General Counsel, Litigation............................................................... michael.levy@insurance.ca.gov

Michael Martinez  (916) 492-3573
Senior Deputy Commissioner, Policy and Legislation........................................ michael.martinez@insurance.ca.gov

George Mueller  (213) 346-6499
Deputy Commissioner, Enforcement............................................................ george.mueller@insurance.ca.gov

Mike Peterson  (916) 492-3673
Deputy Commissioner, Climate and Sustainability........................................... mike.peterson@insurance.ca.gov

Janice Rocco  (916) 492-3576
Deputy Commissioner, Health Policy and Reform............................................. janice.rocco@insurance.ca.gov

Kenneth Schnoll  (415) 538-4379
Deputy Commissioner and General Counsel.................................................. kenneth.schnoll@insurance.ca.gov

Michael Soller  (916) 492-3542
Deputy Commissioner, Communications and Press Relations (Northern California)............................................................ michael.soller@insurance.ca.gov

Susan Stapp  (415) 538-4403
Deputy General Counsel, Regulatory and Legal Services.................................. susan.stapp@insurance.ca.gov

Byron Tucker  (213) 346-6363
Deputy Commissioner, Communications and Press Relations (Southern California)............................................................ byron.tucker@insurance.ca.gov

© 1991-2019 National Association of Insurance Commissioners
9/28/2019  22
CALIFORNIA

Amorette Yang (415) 538-4340
Deputy Commissioner, Community Programs, Research and Outreach..........................................................amorette.yang@insurance.ca.gov

CONTACT PERSONS
NAIC Liaison
Camilo Pizarro (916) 492-3595
NAIC Liaison ..................................................................................................................................................camilo.pizarro@insurance.ca.gov

Natalie Bruton-Yenovkian (916) 492-3602
NAIC Coordinator ...........................................................................................................................................natalie.bruton-yenovkian@insurance.ca.gov

Roberta Potter (916) 492-3609
Executive Office Operations Manager...........................................................................................................roberta.potter@insurance.ca.gov

Actuarial Office
Vacant
Chief Property Casualty Solvency Actuary............................................................................................................(415) 538-4208

Perry Kupferman (213) 346-6854
Chief Life Actuary ..............................................................................................................................................perry.kupferman@insurance.ca.gov

Lan Brown (213) 346-6136
Chief Health Actuary ...........................................................................................................................................lan.brown@insurance.ca.gov

Accounting Practices and Procedures
Kim Hudson (213) 346-6122
Supervising Insurance Examiner .......................................................................................................................kim.hudson@insurance.ca.gov

Annual Statements
Deborah Sells (213) 346-6459
Supervising Program Technician II ......................................................................................................................debbie.sells@insurance.ca.gov

California Organized Investment Network (COIN)
Sukh Randhawa (916) 492-3529
Senior Investment Officer .................................................................................................................................sukhbir.randhawa@insurance.ca.gov

Cannabis Insurance
Camille Dixon (916) 492-3537
Director, Cannabis Insurance Initiative ............................................................................................................camille.dixon@insurance.ca.gov

Communications
Byron Tucker (213) 346-6363
Deputy Commissioner, Communications and Press Relations (Southern California)..............................byron.tucker@insurance.ca.gov

Michael Soller (916) 492-3542
Deputy Commissioner, Communications and Press Relations (Northern California).................................michael.soller@insurance.ca.gov

Conservation and Liquidation Office
CALIFORNIA

David Wilson
Chief Executive Officer, Conservation and Liquidation Office
(415) 676-2120
wilsond@caclo.org

Consumer Services
Lucy Jabourian
Division Chief, Consumer Services
(213) 346-6899
lucy.jabourian@insurance.ca.gov

Consumer Complaints and Inquires
Consumer Hotline
Toll-Free
(800) 927-4357

Data Calls/Statistical Plans
Luciano Gobbo
Division Chief, Data Analytics and Reporting
(213) 346-6308
luciano.gobbo@insurance.ca.gov

Deposits and Fees
Merita Chung
Bureau Chief, Accounting Services
(916) 492-3451
merita.chung@insurance.ca.gov

Enforcement Branch
George Mueller
Deputy Commissioner, Enforcement
(213) 346-6499
george.mueller@insurance.ca.gov

Stephen Smith
Chief, Enforcement Branch Headquarters
(916) 854-5748
stephen.smith@insurance.ca.gov

Financial Analysis-Company Licensing, Corporate Affairs Applications and Dividend Notices
Emma Hirschhorn
Division Chief, Financial Analysis
(213) 346-6470
emma.hirschhorn@insurance.ca.gov

Financial Examinations-Insurer Financial Audits
Laura Clements
Division Chief, Field Examination
(213) 346-6127
laura.clements@insurance.ca.gov

Fraud Division
Jack Horvath
Division Chief, Fraud
(323) 278-5053
jack.horvath@insurance.ca.gov

Shawn Conner
Assistant Chief, South Region
(858) 693-7108
shawn.connor@insurance.ca.gov

Kathleen Rooney
Assistant Chief, North Region
(916) 854-5728
kathleen.rooney@insurance.ca.gov

Eric Charlick
Assistant Chief, Workers' Compensation, Disability and Healthcare Programs
(559) 440-5922
erik.charlick@insurance.ca.gov

Health Policy and Reform
CALIFORNIA

Janice Rocco  
Deputy Commissioner, Health Policy and Reform  
janice.rocco@insurance.ca.gov

Lan Brown  
Chief Health Actuary  
lan.brown@insurance.ca.gov

Bruce Hinze  
Senior Health Policy Attorney  
bruce.hinze@insurance.ca.gov

Christopher Citko  
Assistant Chief Counsel  
christopher.citko@insurance.ca.gov

Human Resources Management  
Laurie Menchaca  
Division Chief, Human Resources Management  
laurie.menchaca@insurance.ca.gov

Information Technology  
David Noronha  
Chief Information Officer  
david.noronha@insurance.ca.gov

Investigation Division  
Kim Johnson-Woods  
Division Chief, Investigations  
kim.johnson-woods@insurance.ca.gov

Legal Branch  
Kenneth Schnoll  
Deputy Commissioner and General Counsel  
kenneth.schnoll@insurance.ca.gov

Michael Levy  
Deputy General Counsel, Litigation  
michael.levy@insurance.ca.gov

Susan Stapp  
Deputy General Counsel, Regulatory and Legal Services  
susan.stapp@insurance.ca.gov

Legal-Corporate and Regulatory Affairs Bureau I and II  
Carol Frair  
Assistant Chief Counsel  
carol.friar@insurance.ca.gov

Valerie Sarfaty  
Assistant Chief Counsel  
valerie.sarfaty@insurance.ca.gov

Legal-Enforcement Bureaus  
Teresa Campbell  
Assistant Chief Counsel (San Francisco)  
teresa.campbell@insurance.ca.gov

Michael Tancredi  
Assistant Chief Counsel, Auto (Los Angeles)  
michael.tancredi@insurance.ca.gov
CALIFORNIA

Denise Yuponce
Assistant Chief Counsel (Sacramento)  (916) 492-3171
denise.yuponce@insurance.ca.gov

Legal-Policy and Form Filing (Life and Disability, other than Health)
Leslie Tick
Assistant Chief Counsel  (415) 538-4190
leslie.tick@insurance.ca.gov

Legal-Rate Enforcement
Daniel Goodell
Assistant Chief Counsel (San Francisco)  (415) 538-4191
daniel.goodell@insurance.ca.gov

Legislation
Michael Martinez
Senior Deputy Commissioner, Policy and Legislation  (916) 492-3573
michael.martinez@insurance.ca.gov

Life Insurance
Leslie Tick
Assistant Chief Counsel  (415) 538-4190
leslie.tick@insurance.ca.gov

Perry Kupferman
Chief Life Actuary  (213) 346-6854
perry.kupferman@insurance.ca.gov

Long-Term Care
Tyler McKinney
Attorney, Enforcement Bureau  (916) 492-3521
tyler.mckinney@insurance.ca.gov

Perry Kupferman
Chief Life Actuary  (213) 346-6854
perry.kupferman@insurance.ca.gov

Market Conduct-Claims Examinations and Rating and Underwriting Examinations
Pam O'Connell
Division Chief, Market Conduct  (916) 492-3599
pam.oconnell@insurance.ca.gov

Office of Principle-Based Reserving
Rachel Hemphill
Chief Systems Actuary  (213) 346-6152
rachel.hemphill@insurance.ca.gov

Ombudsman Office
Therese Gallagher
Ombudsman  (916) 492-3041
therese.gallagher@insurance.ca.gov

Premium Tax (Annual Payments)
Merita Chung
Bureau Chief, Accounting Services  (916) 492-3451
merita.chung@insurance.ca.gov

Premium Tax Audit
Laura Clements
Division Chief, Field Examination  (213) 346-6127
laura.clements@insurance.ca.gov
CALIFORNIA

Producer Licensing
Charlene Ferguson ..........................................................(916) 492-3010 charlene.ferguson@insurance.ca.gov
Division Chief, Licensing Services ..........................................................

Holly Kinney ..........................................................(916) 492-3040 holly.kinney@insurance.ca.gov
Bureau Chief, Curriculum and Officer Review ..........................................................

Dianne Cooper ..........................................................(916) 492-3036 dianna.cooper@insurance.ca.gov
Bureau Chief, Producer Licensing Bureau ..........................................................

Licensing Hotline
Toll-Free ......................................................................................(800) 967-9331

Property and Casualty (Rates and Forms)
Adam Gammell ..........................................................(213) 346-6706 adam.gammell@insurance.ca.gov
Division Chief, Rate Filing ..........................................................

Receivership
Kenneth Schnoll ..........................................................(415) 538-4379 kenneth.schnoll@insurance.ca.gov
Deputy Commissioner and General Counsel ..........................................................

David Wilson ..........................................................(415) 676-2120 wilsond@caclio.org
Chief Executive Office, Conservation and Liquidation Office ..........................................................

Regulations
Bryant Henley ..........................................................(916) 492-3558 bryant.henley@insurance.ca.gov
Deputy Commissioner and Special Counsel ..........................................................

Reinsurance
Kenneth Schnoll ..........................................................(415) 538-4379 kenneth.schnoll@insurance.ca.gov
Deputy Commissioner and General Counsel ..........................................................

Monica Macaluso ..........................................................(415) 538-4118 monica.macaluso@insurance.ca.gov
Attorney, Corporate Affairs Bureau II ..........................................................

Risk Retention
Dawn Withers ..........................................................(916) 492-3099 dawn.withers@insurance.ca.gov
Attorney, Corporate Affairs Bureau I ..........................................................

Senior Issues
Tyler McKinney ..........................................................(916) 492-3521 tyler.mckinney@insurance.ca.gov
Attorney, Enforcement Bureau ..........................................................

Perry Kupferman ..........................................................(213) 346-6854 perry.kupferman@insurance.ca.gov
Chief Life Actuary ..........................................................

Service and Records

© 1991-2019 National Association of Insurance Commissioners
9/28/2019
CALIFORNIA

Service and Records
Phone Number ...................................................................................................................(916) 492-3500

Statistical Reporting-Property and Casualty
George Yen ......................................................................................................................(213) 346-6774
Bureau Chief, Rate Specialist .................................................................................george.yen@insurance.ca.gov

Luciano Gobbo ..................................................................................................................(213) 346-6308
Division Chief, Data Analytics and Reporting ..................................................luciano.gobbo@insurance.ca.gov

Title Insurance
Rafael Gutierrez ..............................................................................................................(415) 538-4402
Senior Staff Counsel, Corporate Affairs Bureau I ........................................rafeal.gutierrez@insurance.ca.gov

Workers' Compensation
Vacant
Chief Property Casualty Solvency Actuary ...........................................................(415) 538-4208
Michael Conway was appointed Commissioner of the Colorado Division of Insurance (DOI) by Governor Jared Polis on Dec. 21, 2018, and confirmed by the State Senate on Jan. 22, 2019. Prior to this, he was appointed Interim Commissioner of the DOI by Governor John Hickenlooper in January 2018. As Commissioner, Conway serves as the chief executive of the DOI and oversees the regulation of Colorado’s insurance industry. His role brings together consumers, the insurance industry and other stakeholders to create an inclusive, firm and fair regulatory approach to all lines of insurance such as auto, health, homeowner, life, property and casualty, title and workers’ compensation.

Conway served as the DOI Deputy Commissioner for Consumer and Compliance Services since March 2016. He was instrumental in developing and guiding the DOI’s strategies regarding health insurance during what was a tumultuous time for that industry. He advised the previous Commissioner and the Governor’s staff regarding the possible implications of federal changes to the regulation of health insurance in Colorado. His duties also entailed appearing before state legislative committees to advocate for the DOI’s positions regarding insurance and its regulation. He cultivated relationships with consumer groups and insurance industry to create a regulatory environment that helped Colorado consumers but was a fair, level playing field for the industry. He also worked within the DOI to establish objectives that provided for better protection of insurance consumers.

From 2010 to 2016, Conway was an assistant Attorney General for the Colorado State Attorney General’s Office, where he represented the DOI in all facets of regulation of the insurance industry including mergers and acquisitions of insurance companies, insurer rehabilitation/liquidation, and producer and company licensure litigation. While in the Attorney General’s Office, he worked with the Colorado Attorney General Pro Bono Family Law Clinic, advising clients on matters of divorce and child custody. He also worked as an attorney for Colorado Legal Services, advocating for indigent clients regarding housing rights, homelessness prevention, evictions and subsidized housing.

With the exception of three years spent in Miami for law school, Conway has called Colorado home for nearly 20 years since moving to attend the University of Colorado at Boulder.

**Mailing Address**
Department of Regulatory Agencies
Division of Insurance
1560 Broadway, Suite 850
Denver, Colorado 80202

**Email Address**
DORA_Insurance@state.co.us

**Phone Numbers**
- Main: (303) 894-7499
- Consumer Assistance: (303) 894-7490
- Toll-Free Number (In-State Only): (800) 930-3745
- Producer Licensing: (800) 275-8247

**Fax Numbers**
- Main: (303) 894-7455

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** https://www.colorado.gov/pacific/dora/node/90616

**Make Checks Payable to:** Colorado Division of Insurance
COLORADO

Peg Brown
Chief Deputy—Policy, Consumer Education and Strategy .......................................................... peg.brown@state.co.us
(303) 894-7501

Rolf Kaumann
Chief Deputy—Finance .......................................................... rolf.kaumann@state.co.us
(303) 894-7532

Kate Harris
Chief Deputy, Life and Health Policy .......................................................... kate.harris@state.co.us
(303) 894-2429

Vincent Plymell
Assistant Commissioner / Communications .......................................................... vincent.plymell@state.co.us
(303) 894-2261

Vacant
Executive Assistant .......................................................... Vacant
(303) 894-7425

CONTACT PERSONS

Accident & Health Insurance
Dayle Axman
Director, Life & Health Consumer Services .......................................................... dayle.axman@state.co.us
(303) 894-7881

Chief Actuary
Vacant
Chief Actuary .......................................................... Vacant

Actuary—Life & Health—All ACA
Susan Steig
Actuary .......................................................... susan.steig@state.co.us
(303) 894-2190

Actuary—Life & Health—All Non-ACA Lines
Sean Brady
Actuary .......................................................... sean.brady@state.co.us
(303) 894-7484

Actuary—Property & Casualty
Mitchell Bronson
Statistical Analyst .......................................................... mitchell.bronson@state.co.us
(303) 894-2192

Annual Statements
Keith Warburton
Director, Financial Services .......................................................... keith.warburton@state.co.us
(303) 894-7537

Company Licensing
Cindy Hathaway
Director, Corporate Affairs .......................................................... cindy.hathaway@state.co.us
(303) 894-7836

Compliance
Matt Mortier
Director of Compliance .......................................................... matt.mortier@state.co.us
(303) 894-7581
COLORADO

Consumer Complaints—Life & Health
Dayle Axman  (303) 894-7881
dayle.axman@state.co.us

Consumer Complaints—Property & Casualty
Bobbie Baca  (303) 894-7783
bobbie.baca@state.co.us

Consumer Counseling Program for Seniors
Kimberly Latta  (303) 894-7552
kimberly.latta@state.co.us

Department Counsel
Karl Kaesemeyer  (303) 866-6000
karl.kaesemeyer@state.co.us

Deposits—Premium Taxes
Cindy Hathaway  (303) 894-7544
cindy.hathaway@state.co.us

Examinations—Financial
Henry Freaney  (303) 894-7488
henry.freaney@state.co.us

Examinations—Market Regulation—Property and Casualty & Life and Health
Damion Hughes  (303) 894-7543
damion.hughes@state.co.us

Examinations—Producer
Pearson VUE  (800) 275-8247

Fee—Company
Cindy Hathaway  (303) 894-7475
cindy.hathaway@state.co.us

Investigations
Steven Giampaolo  (303) 894-2241
steven.giampaolo@state.co.us

Market Regulation
Damion Hughes  (303) 894-7543
damion.hughes@state.co.us

Media Contact
Vincent Plymell  (303) 894-2261
vincent.plymell@state.co.us
COLORADO

Premium Tax
Cindy Hathaway (303) 894-7544
director, Corporate Affairs...cindy.hathaway@state.co.us

Producer Continuing Education
Pearson VUE (800) 275-8247

Producer Licensing
Steven Giampaolo (303) 894-2241
Director, Investigations and Licensing...steven.giampaolo@state.co.us

Property/Casualty Insurance
Bobbie Baca (303) 894-7783
Director...bobbie.baca@state.co.us

Rate, Policy & Form Filing—Life & Health
Adam Boggess (303) 894-7495
Director, Life & Health Rates & Forms...adam.boggess@state.co.us

Rate, Policy & Form Filing—Property & Casualty
David Martinez (303) 894-2262
Director, Property, Casualty & Title Rates & Forms...david.martinez@state.co.us

Service of Process
Christine Gonzales-Ferrer (303) 894-2157
christine.gonzales-ferrer@state.co.us

Statistical Reporting
Kelly Schultz (303) 894-7481
kelly.shultz@state.co.us
Andrew N. Mais was nominated as Connecticut's 33rd Insurance Commissioner by Governor Ned Lamont and began serving on March 4, 2019. The mission of the Connecticut Insurance Department is to protect consumers through regulation of the industry, outreach, education, and advocacy.

Previously a member of Deloitte’s Center for Financial Services, Mais primarily focused on the insurance sector—both US and internationally—serving as a subject matter specialist and resource on insurance regulation, providing expertise in corporate governance and responsibility in the public and private sector through his work at Deloitte and as a regulator and government official. Prior to that, he was a Director at the New York State Insurance Department (NYSID). He served four governors as part of the sr. leadership team through numerous events including the financial crisis of 2008 and major state and federal changes in health insurance regulations and laws. Before joining the NYSID, he served as director of a Connecticut nonprofit.

Mais has led various research teams; authored whitepapers on insurance issues; published articles in Best’s, Carrier Management magazine, and the Journal of Reinsurance; and has been quoted in trade publications, many of the largest general interest newspapers in the US, and the financial press. His expertise has been sought by organizations including the Government Accountability Office.

A graduate of Yale University, Mais has served in elected and appointed positions in New York and Connecticut, as well as on numerous boards. He most recently served as chair of the Council on Ethics of the town of Wilton, CT, where he lives with his wife, Susan, and is often visited by their daughter Jennifer. Other service includes the board of the Maritime Aquarium of Norwalk, a leading national institution with a mission that includes providing leadership in STEM education and training to students from under-served groups, as well as community education on the importance of the Long Island Sound.

His more than 30 years of community involvement includes past board memberships on the American Red Cross of Mid-Fairfield County; Board of Finance of the Town of Wilton (he was cited by the CT House of Representatives); Wilton Chamber of Commerce; Rotary Club of Wilton; The Teen Center of Wilton; Wilton Education Foundation; and numerous others.

**Mailing Address**
Connecticut Insurance Department
P.O. Box 816
Hartford, Connecticut 06142-0816

**Email Address**
cid.admin@ct.gov

**Phone Numbers**
Main (860) 297-3800
Toll-Free (In-State Only) (800) 203-3447

**Office Hours**: 8:00 a.m.-4:30 p.m., Monday-Friday
**Website**: www.ct.gov/cid

**Make Checks Payable to**: Treasurer, State of Connecticut

Andrew N. Mais
Commissioner

Andrew N. Mais
Commissioner

Term of Office: At the Pleasure of the Governor
Appointed: March 4, 2019
CONTACT PERSONS

**Accident and Health Insurance**

Paul Lombardo
Director, Life and Health Division
(860) 297-3891
Paul.Lombardo@ct.gov

**Agent Investigation**

Amy Stegall
Manager, Fraud, Investigations and Compliance Unit
(860) 297-3933

**Agent Licensing**

Tanya Penman-Sterling
Principal Examiner, Licensing Unit
(860) 297-3882

**Annual Statements**

Joan Nakano
Supervising Examiner, Financial Analysis and Compliance
(860) 297-3835

**Captive Division**

Janet Grace
Program Manager, Captive Division
(860) 297-3813
CONNECTICUT

Company Licensing
Maura Welch
Supervising Examiner, Financial Analysis and Compliance...............................(860) 297-3827

Consumer Complaints and Inquires
Gerard O'Sullivan
Director, Consumer Affairs Division.................................................................(860) 297-3889

Deposits
Maura Welch
Supervising Examiner, Financial Analysis and Compliance...............................(860) 297-3827

Examinations-Financial
Kathryn Belfi
Director, Financial Regulation.............................................................................(860) 297-3968

Examinations-Market Conduct
Kurt Swan
Director, Market Conduct/Fraud Investigations and Licensing..............................(860) 297-3972

Fees-Agents
Kurt Swan
Director, Market Conduct/Fraud Investigations and Licensing..............................(860) 297-3972

Fees-Company
Joan Nakano
Supervising Examiner, Financial Analysis and Compliance...............................(860) 297-3835

Financial Analysis
Kathryn Belfi
Director, Financial Analysis and Compliance......................................................(860) 297-3968

Fraud
Amy Stegall
Manager, Fraud, Investigations and Compliance Unit..........................................(860) 297-3933

Life Insurance
Paul Lombardo
Director, Life and Health Division....................................................................(860) 297-3891 Paul.Lombardo@ct.gov

Policy and Form Filing-Life and Health
Paul Lombardo
Director, Life and Health Division....................................................................(860) 297-3891 Paul.Lombardo@ct.gov

Policy and Form Filing-Property and Casualty
George Bradner
Director, Property and Casualty Division..........................................................(860) 297-3866
CONNECTICUT

Property and Casualty-Commercial Lines
George Bradner
  Director, Property and Casualty Division..............................................................(860) 297-3866

Property and Casualty-Personal Lines
George Bradner
  Director, Property and Casualty Division..............................................................(860) 297-3866

Receivership and Guaranty Funds
Jon E. Arsenault
  Director, Legal Division..........................................................................................(860) 297-3811
Trinidad Navarro was elected in 2016 as Delaware’s 26th Insurance Commissioner. In this role, he oversees the regulation of the Delaware insurance market and the Department of Insurance’s (DOI) consumer protection efforts. In 2014, the most recent data available, the Delaware DOI ranked 10th in the U.S. in total written insurance premium and regulated companies with more than $620 billion in assets. The DOI is the largest consumer protection agency in the state.

A lifelong Delawarean, Navarro has an extensive record of public service and is committed to protecting Delaware consumers. He served more than 20 years with the New Castle County Police, retiring as the Public Information Officer after being elected as New Castle County Sheriff in 2010. While a police officer, he received the department’s distinguished Medal of Valor. Prior to that, he worked as a licensed insurance agent. He followed in the footsteps of his father, whose career was servicing the life and health insurance needs of his community. His father’s work demonstrated to him the importance of serving the people who have put their trust in you. Navarro put that lesson into action as an insurance agent, a police officer and as sheriff. He knows that serving the needs of the people is the hallmark of every profession and the obligation of every public servant.

Navarro is a member of the NAIC. He presently serves on the Delaware Health Care Commission, the State Employees Benefits Committee, the Deferred Compensation Council, and the Council on Health Promotion and Disease Prevention.

Navarro holds an associate degree in criminal justice from the Delaware Technical and Community College and a bachelor's degree from Wilmington University.

Navarro has two daughters, Kylie and Hannah, and one son, Jordan. He currently resides in Bear, DE, with his wife, Melissa, and youngest daughter, Hannah.

**Mailing Address**
Delaware Department of Insurance
1351 West North Street
Suite 101
Dover, Delaware 19904

**Email Address**
consumer@delaware.gov

**Street Address**
Same as mailing address

**Phone Numbers**
Main (302) 674-7300
Toll-Free (In-State Only) (800) 282-8611

**Fax Numbers**
Main (302) 739-5280

**Office Hours**: 8:00 a.m.-4:30 p.m., Monday-Friday

**Website**: https://insurance.delaware.gov/

**Make Checks Payable to**: Department of Insurance

Tanisha L. Merced, Esq.
Deputy Commissioner...tanisha.merced@delaware.gov

Stuart Snyder
Chief of Staff...stuart.snyder@delaware.gov

© 1991-2019 National Association of Insurance Commissioners
9/28/2019
DELAWARE

Vincent J. Ryan ................................................................. (302) 674-7303
Senior Advisor ........................................................................... vince.ryan@delaware.gov

Victoria "Dee" Jones .................................................................. (302) 674-7305
Executive Assistant to the Commissioner ........................................ victoria.jones@delaware.gov

Tara Smith ................................................................................ (302) 674-7306
Executive Assistant to the Deputy Commissioner ........................... tara.smith@delaware.gov

Kathleen (Kitty) Makowski ........................................................ (302) 674-7326
Deputy Attorney General (DAG) .............. kathleen.makowski@delaware.gov

Jessica Willey ........................................................................... (302) 674-7387
Deputy Attorney General (DAG) .............................................. jessica.willey@delaware.gov

Jenifer Vaughn ......................................................................... (302) 674-7381
Controller .................................................................................. jennifer.vaughn@delaware.gov

Leslie Ledogar ......................................................................... (302) 674-7379
Regulatory Specialist ................................................................. leslie.ledogar@delaware.gov

David Lonchar .......................................................................... (302) 674-7334
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG)  dave.lonchar@delaware.gov

Frank Pyle ................................................................................ (302) 674-7353
Director, Insurance Consumer Protection Enforcement ....................... frank.pyle@delaware.gov

Gerald Pepper .......................................................................... (302) 674-7352
Director, Insurance Fraud Prevention Bureau ....................................... gerald.pepper@delaware.gov

Steve Kinion ........................................................................... (302) 577-5258
Director, Bureau of Captive ......................................................... steve.kinion@delaware.gov

Wayne Phillips ........................................................................... (302) 674-7328
Director, Human Resources ....................................................... wayne.phillips@delaware.gov

Tim Li ......................................................................................... (302) 674-7332
director, Information Technology ...................................................... tim.li@delaware.gov

CONTACT PERSONS

Email by Division

Producer Licensing
Email .......................................................................................... licensing@delaware.gov

Bureau of Examination, Rehabilitation and Guaranty (BERG)
Email .......................................................................................... berg@delaware.gov

Consumer Services
Email .......................................................................................... consumer@delaware.gov

© 1991-2019 National Association of Insurance Commissioners
9/28/2019 38
Delaware Medical Assistance Bureau
Email: DMAB@delaware.gov

Fraud Prevention
Email: fraud@delaware.gov

Workplace Safety
Email: safety@delaware.gov

NAIC Liaison
Vincent J. Ryan
(302) 674-7303
Senior Advisor: vince.ryan@delaware.gov

Accident and Health Insurance
Fleur McKendell
(302) 674-7308
Manager, Consumer Services Investigations and Market Regulation-Life and Health: fleur.mckendell@delaware.gov

Producer Licensing
Robin David
(302) 674-7348
Supervisor, Market Conduct and Producer Licensing: robin.david@delaware.gov

Annual Statements
David Lonchar
(302) 674-7334
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG): dave.lonchar@delaware.gov

Consumer Complaints and Inquiries
Michael Gould
(302) 674-7304
Manager, Consumer Services Investigations and Market Regulations: michael.gould@delaware.gov

Department Counsel
Kathleen (Kitty) Makowski
(302) 674-7326
Deputy Attorney General (DAG): kathleen.makowski@delaware.gov
Jessica Willey
(302) 674-7387
Deputy Attorney General (DAG): jessica.willey@delaware.gov

Deposits
Ryan Collins
(302) 674-7386
Accountant: ryan.collins@delaware.gov

Examinations-Financial
David Lonchar
(302) 674-7334
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG): dave.lonchar@delaware.gov

Examinations-Market Conduct
Robin David
(302) 674-7348
Supervisor, Market Conduct and Producer Licensing: robin.david@delaware.gov
DELAWARE

Fees-Producers
Robin David
Supervisor, Market Conduct and Producer Licensing
(302) 674-7348
robin.david@delaware.gov

Fees-Company
Alisa Pritchard
BERG Office Manager
(302) 674-7344
alisa.pritchard@delaware.gov

Information Systems
Tim Li
Director, Information Technology
(302) 647-7332
tim.li@delaware.gov

Media Relations/Public Information
Vincent J. Ryan
Senior Advisor
(302) 674-7303
vince.ryan@delaware.gov

Policy and Form Filing
Ann Lyon
Property and Casualty Rating Analyst
(302) 674-7372
ann.lyon@delaware.gov
Jocelyn Villanueva
Property and Casualty Rating Analyst
(302) 674-6293
jocelyn.villanueva@delaware.gov
Jennifer Stinson
Life and Health Rating Analyst
(302) 674-7385
jennifer.stinson@delaware.gov
Jan Brunory
Life and Health Rating Analyst
(302) 674-7374
janet.brunory@delaware.gov

Premium Tax
Jeannine N. Neal
Administrative Officer
(302) 674-7339
jeannine.neal@delaware.gov
Ann Fletcher
Senior Accountant, Premium Tax
(302) 674-7383
ann.fletcher@delaware.gov

Company Licensing
Alisa Pritchard
BERG Office Manager
(302) 674-7344
alisa.pritchard@delaware.gov

Statistical Reporting
David Lonchar
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG)
(302) 674-7334
dave.lonchar@delaware.gov
Stephen C. Taylor is the fifth Commissioner of the District of Columbia Department of Insurance (DOI), Securities and Banking. Mayor Muriel Bowser nominated Taylor as Acting Commissioner on June 19, 2015 and the Council of the District of Columbia unanimously confirmed the nomination on Nov. 3, 2015.

In his role, Taylor serves as the chief regulator of the DC financial-services industries, including insurance companies and their representatives; captive insurance companies; state-chartered banks; mortgage lenders and brokers and other non-depository financial institutions; and securities broker-dealers and investment advisors. He manages financial education programs that include Financially Fit DC and Bank on DC. Taylor also administers the District’s capital access programs pursuant to the federal State Small Business Credit Initiative.

Taylor has over 20 years of experience in financial services regulation and finance and fiscal affairs. He served in various leadership roles including General Counsel and Acting Deputy Commissioner with the DOI, and General Counsel with the former Department of Banking and Financial Institutions. In those roles, he directed the legislative and regulatory drafting programs, assisted in implementing the Dodd-Frank Wall Street Reform and Consumer Protection Act and the Patient Protection and Affordable Care Act, and revised the District’s Banking Code. Previously, he held positions in the Office of the Chief Financial Officer and the Council of the District of Columbia, where he worked on finance, economic development, tax, budget and land use issues. Taylor served as Assistant Attorney General with the DC Office of the Attorney General, where he provided legal counsel to the District Department of Health Care Finance.

Taylor serves as vice chair of the NAIC’s Northeast Zone, Life Insurance and Annuities Committee, Receivership and Insolvency Task Force and Risk Retention Group Task Force; member of the Executive Committee, Government Relations Leadership Council, and International Insurance Relations Committee; and chair of the Consumer Liaison Committee and Consumer Participation Board of Trustees. Taylor is also a member of the Executive Board of the DC Health Benefit Exchange and the Board of Directors of the Washington DC Economic Partnership.

Taylor holds a Juris Doctor and Master of Laws from Georgetown University Law Center, and a Bachelor of Arts from Fordham University.

**Mailing Address**

District of Columbia Department of Insurance, Securities and Banking
1050 First Street, NE, Suite 801
Washington, DC 20002

**Email Address**

disb@dc.gov

**Phone Numbers**

Main (202) 727-8000

**Office Hours**: 8:15 a.m. - 4:45 p.m., Monday-Friday

**Website**: www.disb.dc.gov

**Make Checks Payable to**: D.C. Treasurer

Stephen C. Taylor
Commissioner

© 1991-2019 National Association of Insurance Commissioners
9/28/2019
DISTRICT OF COLUMBIA

Dana Sheppard
Acting Deputy Commissioner - Market Operations
(202) 442-7820
dana.sheppard@dc.gov

Katanya Moore
Deputy Commissioner - Market Compliance
(202) 442-7766
katanya.moore@dc.gov

Christian Washington
Chief of Staff
(202) 442-7754
christian.washington@dc.gov

Alicia M. Wade
Executive Assistant to the Commissioner
(202) 442-7760
alicia.wade@dc.gov

Philip Barlow
Associate Commissioner of Insurance
(202) 442-7823
philip.barlow@dc.gov

Jocelyn Bramble
General Counsel
(202) 442-7758
jocelyn.bramble@dc.gov

CONTACT PERSONS

Actuarial Analysis
Roberto Nkojo
Manager, Actuarial Analysis Branch
(202) 442-7757
robert.nkojo@dc.gov

Efren Tanhehco
Supervisory Health Actuary
(202) 442-7752
efren.tanhehco@dc.gov

Company and Agent Licensing
Sheila Johnson-Parker
Insurance Licensing Manager
(202) 442-7795
sheila.parker@dc.gov

Company Examinations-Financial
N. Kevin Brown
Chief Financial Examiner
(202) 442-7785
nathaniel.brown@dc.gov

Sean O'Donnell
Director of Financial Examinations, Risk Finance
(202) 442-8153
sean.o'donnell@dc.gov

Consumer Complaints
Sharon Shipp
Director, Compliance Analysis
(202) 442-7810
sharon.shipp@dc.gov

Enforcement and Investigation Bureau
Brian Bressman
Director, Enforcement and Investigation Bureau
(202) 442-8790
brian.bressman@dc.gov

Financial Statement Filing and Analysis
N. Kevin Brown
Chief Financial Examiner
(202) 442-7785
nathaniel.brown@dc.gov
Jimmy Patronis is a native Floridian born and raised in Panama City. He earned his associate degree in restaurant management from Gulf Coast Community College and a bachelor’s degree in political science from Florida State University. He is a partner in a family-owned seafood restaurant called Captain Anderson’s, which celebrated its 50th anniversary in 2017.

His public service career began as an intern in the FL Senate and the United Kingdom’s House of Commons. After graduation, Governor Lawton Chiles appointed him to the FL Elections Commission, and he was reappointed by Governor Jeb Bush. He served in the FL House of Representatives from 2006 to 2014, representing his hometown region in the FL Panhandle. He was appointed to serve on FL’s Public Service Commission, as well as the Constitution Revision Commission, which meets once every 20 years to propose changes to the state constitution.

Recognized for outstanding leadership in his hometown of Panama City and throughout FL, he is committed to active civic engagement and business development. He has chaired the Greater Panama City Beach Chamber of Commerce’s Economic Development Council, served on the board of the Bay County Economic Development Alliance, the Salvation Army Advisory Board, the Bay County Chapter of the FL Restaurant and Lodging Association, and national president for the FL Vocational Industrial Clubs of America. He is a former trustee of the Gulf Coast Medical Center, and former director of the Bay Medical Center’s Foundation and Gulf Coast Community College Foundation Board. He was instrumental in the establishment of the Northwest FL Beaches International Airport in Panama City and has served as chairman and a board member of Bay County-Panama City International Airport and Industrial District.

Patronis and his wife, Katie, are proud parents to Jimmy Theo III and John Michael and are lifelong members of the Saint John’s Greek Orthodox Church.

---

**FLORIDA**

**Chief Financial Officer**

Jimmy Patronis

Appointed: June 30, 2017  
Elected: November 6, 2018

---

**JIMMY PATRONIS**

Chief Financial Officer

© 1991-2019 National Association of Insurance Commissioners  
9/28/2019
FLORIDA

Ryan West  
Chief of Staff.................................................................ryan.west@myfloridacfo.com

Vacant  
Inspector General............................................................teresa.michael@myfloridacfo.com

Sha'ron James  
Insurance Consumer Advocate........................................sha'ron.james@myfloridacfo.com

Susan Miller  
Director, Internal Affairs..............................................susan.miller@myfloridacfo.com

Brock Juarez  
Director, External Affairs................................................brock.juarez@myfloridacfo.com

Jay Etheridge  
Deputy Chief Financial Officer........................................jay.etheridge@myfloridacfo.com

Elizabeth Boyd  
Deputy Chief Financial Officer........................................elizabeth.boyd@myfloridacfo.com

Scott Fennell  
Deputy Chief Financial Officer........................................scott.fennell@myfloridacfo.com

Chasity O'Steen  
General Counsel..........................................................chasity.osteen@myfloridacfo.com

Robert Tomillo  
Director, Cabinet Affairs...............................................robert.tomillo@myfloridacfo.com

Vacant  
Director, Legislative Affairs............................................bg.murphy@myfloridacfo.com

CONTACT PERSONS

Agent and Agency Services
Greg Thomas  
Director.................................................................greg.thomas@myfloridacfo.com

Matt Tamplin  
Bureau Chief, Licensing................................................matt.tamplin@myfloridacfo.com

Ray Wenger  
Bureau Chief, Investigations...........................................ray.wenger@myfloridacfo.com

Consumer Services
Tasha Carter  
Director.................................................................tasha.carter@myfloridacfo.com

David Jones  
Assistant Director......................................................david.jones@myfloridacfo.com
FLORIDA

Shonnice Booker
Bureau Chief, Consumer Assistance
(850) 413-5841
shonnice.booker@myfloridacfo.com

Denishia Sword
Bureau Chief, Education Advocacy and Research
(850) 413-5810
denishia.sword@myfloridacfo.com

Fees
Alexandra Weimorts
Bureau Chief, Financial Services
(850) 413-2092
alexandra.weimorts@myfloridacfo.com

Funeral, Cemetery and Consumer Services
Mary Schwantes
Director
(850) 413-4984
mary.schwantes@myfloridacfo.com

Information Systems
Charles Ghini
Director
(850) 413-1505
charles.ghini@myfloridacfo.com

Investigative and Forensic Services
Col. Simon Blank
Director
(850) 413-4001
simon.blank@myfloridacfo.com
Ernie Stoll
Assistant Director
(850) 413-4053
ernie.stoll@myfloridacfo.com
Evangelina Brooks
Bureau Chief, Insurance Fraud
(850) 413-4020
evangelina.brooks@myfloridacfo.com
Chief Brian McCoy
Bureau Chief, Workers Comp Fraud
(904) 798-4872
brian.mccoy@myfloridacfo.com
Carl Chasteen
Bureau Chief, Forensic Services
(850) 539-2705
carl.chasteen@myfloridacfo.com
Joe Steadman
Bureau Chief, Fire & Arson Investigations
(850) 413-3667
joseph.steadman@myfloridacfo.com
Lt. Mike Smith
Office of Fiscal Integrity
(850) 413-4038
michael.smith@myfloridacfo.com

Licensing Examinations-Agents
Matt Tamplin
Bureau Chief, Licensing, License Qualification and Examinations
(850) 413-5496
matt.tamplin@myfloridacfo.com

Media Relations/Public Information
Anna Farrar
Director, Communications
(850) 413-2860
anna.farrar@myfloridacfo.com
FLORIDA

Rehabilitation and Liquidation Services
Toma Wilkerson  
Director..............................................(850) 413-4477  toma.wilkerson@myfloridacfo.com

Risk Management
Molly Merry  
Director..............................................(850) 413-4701  molly.merry@myfloridacfo.com

Shannon Segers  
Bureau Chief, Loss Prevention..............................................(850) 413-4704  shannon.segers@myfloridacfo.com

Marc Stemle  
Bureau Chief, Liability & Property Claims..............................................(850) 413-4851  marc.stemle@myfloridacfo.com

Tod Stupski  
State Employee WC Claims Bureau Chief..............................................(850) 413-4801  tod.stupski@myfloridacfo.com

Treasury Deposits
Kenneth Lee  
Bureau Chief, Collateral Management..............................................(850) 413-3383  kenneth.lee@myfloridacfo.com

Workers' Compensation
Tanner Holloman  
Director..............................................(850) 413-1622  taner.holloman@myfloridacfo.com

Andrew Sabolic  
Assistant Director..............................................(850) 413-1628  andrew.sabolic@myfloridacfo.com

Pam Macon  
Bureau Chief, Compliance..............................................(850) 413-1708  pam.macon@myfloridacfo.com

Stephen Yon  
Bureau Chief, Employee Assistance and Ombudsman Office..............................................(850) 413-1786  stephen.yon@myfloridacfo.com

Charlene Miller  
Bureau Chief, Monitoring & Audit..............................................(850) 413-1738  charlene.miller@myfloridacfo.com

Lisel Laslie  
Office of Data Quality and Collection..............................................(850) 413-1737  lisel.laslie@myfloridacfo.com

Greg Jenkins  
Bureau Chief, Financial Accountability..............................................(850) 413-1644  greg.jenkins@myfloridacfo.com
David Altmaier was appointed Commissioner of the Florida Office of Insurance Regulation by the Financial Services Commission on April 29, 2016. As Commissioner, Altmaier leads the Office of Insurance Regulation and has oversight of one of the largest insurance markets in the world. Under Altmaier’s leadership, the Office of Insurance Regulation has worked to cultivate a market in Florida in which insurance products are reliable, available, and affordable.

Altmaier began his public service career at the Office of Insurance Regulation in 2008, serving in a number of roles including Chief Analyst of the Property and Casualty Financial Oversight unit and Deputy Commissioner of Property and Casualty Insurance.

In 2019, Altmaier was elected by his peers as Vice President of the National Association of Insurance Commissioners (NAIC). He also chairs the NAIC's Financial Condition (E) Committee, Group Capital Calculation (E) Working Group and the Capital Adequacy (E) Task Force.

Prior to joining the Office of Insurance Regulation, Altmaier worked as a Florida licensed 2-20 and 2-14 insurance agent and as a high school math teacher.

Altmaier graduated from Western Kentucky University in 2004 with a bachelor’s degree in mathematics.
FLORIDA

Erin VanSickle  (850) 413-2526
Deputy Chief of Staff.................................................................erin.vansickle@floir.com

Jon Moore  (850) 413-5128
Director, Communications..........................................................jon.moore@floir.com

Anoush Brangaccio  (850) 413-4116
General Counsel...........................................................................anoush.brangaccio@floir.com

Deanna Sablan  (850) 413-4980
Inspector General..........................................................................deanna.sablan@floir.com

Susanne Murphy  (850) 413-5083
Deputy Commissioner of Property and Casualty................................susanne.murphy@floir.com

Craig Wright  (850) 413-2409
Deputy Commissioner of Life and Health........................................craig.wright@floir.com

Carolyn Morgan  (850) 413-5233
Director, Life and Health Financial Oversight..................................carolyn.morgan@floir.com

James Dunn  (850) 413-5136
Director, Life and Health Product Review........................................james.dunn@floir.com

Scott Woods  (850) 413-5075
Director, Life and Health Market Regulation....................................scott.woods@floir.com

Virginia Christy  (850) 413-5019
Director, Property and Casualty Financial Oversight..........................virginia.christy@floir.com

Sandra Starnes  (850) 413-5344
Director, Property and Casualty Product Review...............................sandra.starnes@floir.com

Amy Groszos  (850) 413-2434
Director, Property and Casualty Market Regulation............................amy.groszos@floir.com

CONTACT PERSONS

NAIC Liaison
Christina Huff  (850) 413-5906
.................................................................Christina.Huff@floir.com

Annual Statements—Life and Health Filings
Carolyn Morgan  (850) 413-5233
Director, Life and Health Financial Oversight..................................Carolyn.Morgan@floir.com

Annual Statements—Property and Casualty Filings
Virginia Christy  (850) 413-5019
Director, Property and Casualty Financial Oversight..........................Virginia.Christy@floir.com

Company Licensing

FLORIDA

Carolyn Morgan  
Life and Health ......................................................................................................................(850) 413-5233  
Carolyn.Morgan@floir.com

Virginia Christy  
Property and Casualty ......................................................................................................(850) 413-5019  
Virginia.Christy@floir.com

**Examinations—Financial and Market Investigations**

Carolyn Morgan  
Life and Health ......................................................................................................................(850) 413-5233  
Carolyn.Morgan@floir.com

Virginia Christy  
Property and Casualty ......................................................................................................(850) 413-5019  
Virginia.Christy@floir.com

Amy Groszos  
Market Investigations, Property and Casualty ...................................................................(850) 413-2434  
Amy.Groszos@floir.com

Scott Woods  
Market Investigations, Life and Health ..............................................................................(850) 413-5075  
Scott.Woods@floir.com

**Life Insurance**

Carolyn Morgan  
Director, Life and Health Financial Oversight ....................................................................(850) 413-5233  
Carolyn.Morgan@floir.com

**Managed Care**

Carolyn Morgan  
Director, Life and Health Financial Oversight ....................................................................(850) 413-5233  
Carolyn.Morgan@floir.com

Craig Wright  
Deputy Commissioner of Life and Health ...........................................................................(850) 413-2409  
Craig.Wright@floir.com

**Policy and Form Filing—Property and Casualty**

Sandra Starnes  
Director, Property and Casualty Product Review ................................................................(850) 413-5344  
Sandra.Starnes@floir.com

**Property and Casualty—Commercial and Personal Lines**

Sandra Starnes  
Director, Property and Casualty Product Review ................................................................(850) 413-5344  
Sandra.Starnes@floir.com

**Premium Tax—Surplus Lines**

Virginia Christy  
Director, Property and Casualty Financial Oversight .........................................................(850) 413-5019  
Virginia.Christy@floir.com

**Statistical Reporting**

Sandra Starnes  
Director, Property and Casualty Product Review ................................................................(850) 413-5344  
Sandra.Starnes@floir.com
John F. King was sworn in as Georgia's Insurance Commissioner by Governor Brian Kemp on July 1, 2019. He previously was the Chief of Police for the City of Doraville since October 2002. King served in many capacities with the Doraville Police Department, including Deputy Chief over enforcement operations. He began his employment with the City of Doraville in 1993 as a Detective. Prior to that, King was an Atlanta police officer beginning his career in 1985. While at the Atlanta Police Department, King worked various assignments including Red Dog, Organized Crime/Intelligence. King's career includes assignments to both the FBI and DEA as a Task Force Agent. In 1987, while at the Atlanta Police Department, he received the Chief's Blue Star for being injured in the line of duty as a result of criminal attack with a firearm.

A native of Mexico, King has created meaningful impact by building bridges among Doraville's diverse populations and implementing youth education and crime-prevention programs. Recognizing Doraville's international composition, King made it a priority to hire bilingual police officers, place multiple languages on police cars, and ensure effective translators and public defenders were employed at the City Courthouse. His initiatives include Anti-Gang education programs for elementary school students and parents. King worked with the Hispanic Chamber of Commerce to establish an education program for prospective small business entrepreneurs and worked with state, county and local leaders to implement a safety and speed reduction program targeted on Buford Highway to reduce the number of pedestrian fatalities. King is also a member of Leadership DeKalb.

In addition to his role as Doraville’s Chief of Police, King serves as a Major General in the U.S. Army National Guard assigned to U.S. Army North and Commander Task Force 51. He was the former Commander of the 48th Infantry Brigade Combat Team and has deployed to Bosnia-Herzegovina, Iraq and Afghanistan. He served as the Military Advisor to the Deputy Minister of Interior for Security for Afghanistan, an agency of over 96,000 police officers. He has won many awards for military and public service including the Bronze Star Medal and Combat Infantry Badge, meritorious service medals, and a NATO award for his service in both Bosnia and Afghanistan, among others. He also received the El Salvador gold medal for achievement in 2006.

King earned a Bachelor’s Degree in criminal justice and public administration from Brenau University and a Master’s Degree in Strategic Studies from the U.S. Army War College. He was a graduate of class #229 in the FBI National Academy in Quantico, VA and a graduate of the Georgia International Law Enforcement Exchange program to Israel (GILEE). King is also fluent in Spanish.

Mailing Address
Office of Insurance and Safety Fire Commissioner
Two Martin Luther King, Jr. Drive, SE
West Tower, Suite 704, Floyd Bldg.
Atlanta, Georgia 30334

Street Address
Same as mailing address

Phone Numbers
Main (404) 656-2070
Toll-Free (800) 656-2298

Fax Numbers
Main (404) 657-8542

Office Hours: 8:00 a.m.-6:00 p.m., Monday-Friday
Website: www.oci.ga.gov
Make Checks Payable to: Commissioner of Insurance
GEORGIA

Martin R. Sullivan, Jr.
Chief of Staff.................................................................(404) 656-9140

Josh McKoon
Chief of Staff.................................................................(404) 656-9140

Brett Brammer
Chief Information Officer...................................................(404) 463-0953

Justin K. Durrance
Chief Regulatory Officer..................................................(404) 656-2074

Steve Manders
Director, Division of Insurance Product Review.......................(404) 656-2085

Kim Howell
Agent Licensing.............................................................(404) 656-2101

Margaret Witten
General Counsel.............................................................(404) 656-2060

Billy Sullivan
Director, Fraud Division.....................................................(404) 656-2060

Jo Anne Oni
Director, Consumer Services Division.................................(404) 656-2070

Jeff Hogan
State Fire Marshal, Safety Fire Division................................(404) 656-2064

Rick Hayden
Deputy Industrial Loan Commissioner.....................................(404) 656-2078

CONTACT PERSONS

NAIC Liaison
Martin R. Sullivan, Jr.
Chief of Staff.................................................................(404) 656-9140

Accident and Health Insurance
Steve Manders
Director, Division of Insurance Product Review.......................(404) 656-2085

Administrative Procedure
Mitch Madaglia
Compliance Business Analyst...................................................(404) 463-0240

Agent Licensing
Kim Howell
Agent Licensing.............................................................(404) 656-2101
GEORGIA

Annual Statement-Property and Casualty
Christopher Taylor
Assistant Director, Insurance and Financial Oversight............................................................................................................................(404) 656-2074

Company Licensing-Life and Health
Scott Sanders
Assistant Director, Insurance and Financial Oversight............................................................................................................................(404) 656-2074

Company Licensing-Property and Casualty
Christopher Taylor
Assistant Director, Insurance and Financial Oversight............................................................................................................................(404) 656-2074

Computer Services
Brett Brammer
Chief Information Officer.............................................................................................................................................................................(404) 463-0953

Consumer Complaints and Inquires
Jo Anne Oni
Director, Consumer Services Division....................................................................................................................................................(404) 656-2070

Deposits-Life and Health
Kimnese Abdul-Salaam
Insurance and Financial Oversight.........................................................................................................................................................(404) 646-2074

Deposits-Property and Casualty
Kimnese Abdul-Salaam
Insurance and Financial Oversight.........................................................................................................................................................(404) 656-2074

Examinations-Agent
Kim Howell
Agent Licensing.........................................................................................................................................................................................(404) 656-2101

Examinations-Financial
Justin K. Durrance
Chief Regulatory Officer.............................................................................................................................................................................(404) 656-2074

Examinations-Market Conduct-Property and Casualty, Life and Health
Justin K. Durrance
Chief Regulatory Officer.............................................................................................................................................................................(404) 656-2074

Fees-Life and Health
Scott Sanders
Assistant Director, Insurance and Financial Oversight............................................................................................................................(404) 656-2074

Fees-Property and Casualty
Christopher Taylor
Assistant Director, Insurance and Financial Oversight............................................................................................................................(404) 656-2074
GEORGIA

Fraud Division
Billy Sullivan
Director, Fraud Division..............................................................................................................(404) 656-2060

Legislative Liaison
Martin R. Sullivan, Jr.
Chief of Staff..................................................................................................................................(404) 656-9140

Life Insurance
Steve Manders
Director, Division of Insurance Product Review............................................................................(404) 656-2085

Media Inquiries
Brandon Wright
Communications Director..................................................................................................................(404) 463-0729

Policy and Form Filing-Life and Health
Steve Manders
Director, Division of Insurance Product Review............................................................................(404) 656-2085

Policy and Form Filing-Property and Casualty
Steve Manders
Director, Division of Insurance Product Review............................................................................(404) 656-2085

Premium Tax
Elizabeth Nunes
Financial Reporting Manager, Premium Tax Division........................................................................(404) 656-7553

Property and Casualty-Commercial Lines
Steve Manders
Director, Division of Insurance Product Review............................................................................(404) 656-2085

Property and Casualty-Personal Lines
Steve Manders
Director, Division of Insurance Product Review............................................................................(404) 656-2085

Receivership
Justin K. Durrance
Chief Regulatory Officer.....................................................................................................................(404) 656-2074

Statistical Reporting
Steve Manders
Director, Division of Insurance Product Review............................................................................(404) 656-2085
GUAM

Dafne M. Shimizu, Acting Commissioner of Banking and Insurance for the Guam Department of Revenue and Taxation, is a senior level executive with over twenty years of experience in accounting and finance including almost a decade of experience in the health insurance industry. Shimizu has experience in managing and directing various aspects of business operations, including compliance, budgeting, financial planning, financial analysis and financial and business strategy.

Shimizu is a United States (U.S.) licensed Certified Public Accountant (CPA) who earned both a bachelor’s degree in Accounting and a master’s degree in Public Administration from the University of Guam.

Dafne M. Shimizu
Acting Commissioner

Term of Office: At the Pleasure of the Governor
Appointed: January 7, 2019

Mailing Address
Department of Revenue and Taxation
Regulatory Division
P.O. Box 23607
GMF, Guam 96921

Email Address
dafne.shimizu@revtax.guam.gov

Phone Numbers
Main (671) 635-1817

Fax Numbers
Main (671) 633-2643

Office Hours: 8:00 a.m.–5:00 p.m., Monday–Friday
Website: www.guamtax.com
Make Checks Payable to: Treasurer of Guam

Alice P. Sebastian-Cruz
Regulatory Examiner Supervisor
(671) 635-1844
alice.cruz@revtax.guam.gov

Anita M. Superales
Regulatory Examiner I
(671) 635-7664
anita.superales@revtax.guam.gov

Robert D. Tongson
Regulatory Examiner II
(671) 635-1833
robert.tongson@revtax.guam.gov

Nemencio David E. Briones
Regulatory Examiner II
(671) 635-1845
nemencio.briones@revtax.guam.gov

© 1991-2019 National Association of Insurance Commissioners
9/28/2019 57
GUAM

John Paul G. Duenas (671) 635-7669
  Regulatory Examiner I. ................................................................. johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao (671) 635-7668
  Regulatory Examiner I. ................................................................. christina.taimano@revtax.guam.gov

CONTACT PERSONS

Accident and Health Insurance

Alice P. Sebastian-Cruz (671) 635-1844
  Regulatory Examiner Supervisor .................................................. alice.cruz@revtax.guam.gov

Nemencio David E. Briones (671) 635-1845
  Regulatory Examiner II ............................................................... nemencio.briones@revtax.guam.gov

Agent Licensing

Anita M. Superales (671) 635-7664
  Regulatory Examiner I. ................................................................. anita.superales@revtax.guam.gov

Robert D. Tongson (671) 635-1833
  Regulatory Examiner II ................................................................. robert.tongson@revtax.guam.gov

Nemencio David E. Briones (671) 635-1845
  Regulatory Examiner II ................................................................. nemencio.briones@revtax.guam.gov

John Paul G. Duenas (671) 635-7669
  Regulatory Examiner I. ................................................................. johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao (671) 635-7668
  Regulatory Examiner I. ................................................................. christina.taimano@revtax.guam.gov

Annual Statements

Alice P. Sebastian-Cruz (671) 635-1844
  Regulatory Examiner Supervisor .................................................. alice.cruz@revtax.guam.gov

Nemencio David E. Briones (671) 635-1845
  Regulatory Examiner II ................................................................. nemencio.briones@revtax.guam.gov

Company Licensing

Anita M. Superales (671) 635-7664
  Regulatory Examiner I. ................................................................. anita.superales@revtax.guam.gov

Robert D. Tongson (671) 635-1833
  Regulatory Examiner II ................................................................. robert.tongson@revtax.guam.gov

John Paul G. Duenas (671) 635-7669
  Regulatory Examiner I. ................................................................. johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao (671) 635-7668
  Regulatory Examiner I. ................................................................. christina.taimano@revtax.guam.gov
GUAM

Consumer Complaints and Inquries
Alice P. Sebastian-Cruz (671) 635-1844
Regulatory Examiner Supervisor..........................................................alice.cruz@revtax.guam.gov

Anita M. Superales (671) 635-7664
Regulatory Examiner I..........................................................anita.superales@revtax.guam.gov

Robert D. Tongson (671) 635-1833
Regulatory Examiner II..........................................................robert.tongson@revtax.guam.gov

Nemencio David E. Briones (671) 635-1845
Regulatory Examiner II..........................................................nemencio.briones@revtax.guam.gov

John Paul G. Duenas (671) 635-7669
Regulatory Examiner I..........................................................johnpaul.duenas@revtax.guam.gov

Christina G. Taimano (671) 635-7668
Regulatory Examiner I..........................................................christina.taimano@revtax.guam.gov

Counsel
Vacant

Deposits
Anita M. Superales (671) 635-7664
Regulatory Examiner I..........................................................anita.superales@revtax.guam.gov

Examinations-Financial
Alice P. Sebastian-Cruz (671) 635-1844
Regulatory Examiner Supervisor..........................................................alice.cruz@revtax.guam.gov

Nemencio David E. Briones (671) 635-1845
Regulatory Examiner II..........................................................nemencio.briones@revtax.guam.gov

Examinations-Market Conduct
Alice P. Sebastian-Cruz (671) 635-1844
Regulatory Examiner Supervisor..........................................................alice.cruz@revtax.guam.gov

Nemencio David E. Briones (671) 635-1845
Regulatory Examiner II..........................................................nemencio.briones@revtax.guam.gov

Robert D. Tongson (671) 635-1833
Regulatory Examiner II..........................................................robert.tongson@revtax.guam.gov

John Paul G. Duenas (671) 635-7669
Regulatory Examiner I..........................................................johnpaul.duenas@revtax.guam.gov

Christina G. Taimano (671) 635-7668
Regulatory Examiner I..........................................................christina.taimano@revtax.guam.gov

© 1991-2019 National Association of Insurance Commissioners
GUAM

Fees
Anita M. Superales
Regulatory Examiner I. .......................................................... anita.superales@revtax.guam.gov
(671) 635-7664

Nemencio David E. Briones
Regulatory Examiner II .......................................................... nemencio.briones@revtax.guam.gov
(671) 635-1845

Information Systems
Christina M. San Agustin
Programmer/Analyst Supervisor ........................................... christina.sanagustin@revtax.guam.gov
(671) 635-1810

Life Insurance
Anita M. Superales
Regulatory Examiner I. .......................................................... anita.superales@revtax.guam.gov
(671) 635-7664

Robert D. Tongson
Regulatory Examiner II .......................................................... robert.tongson@revtax.guam.gov
(671) 635-1833

Nemencio David E. Briones
Regulatory Examiner II .......................................................... nemencio.briones@revtax.guam.gov
(671) 635-1845

John Paul G. Duenas
Regulatory Examiner I. .......................................................... johnpaul.duenas@revtax.guam.gov
(671) 635-7669

Christina G. Taimanao
Regulatory Examiner I. .......................................................... christina.taimano@revtax.guam.gov
(671) 635-7668

Policy and Form Filing-Life and Health
Alice P. Sebastian-Cruz
Regulatory Examiner Supervisor ............................................ alice.cruz@revtax.guam.gov
(671) 635-1844

Nemencio David E. Briones
Regulatory Examiner II .......................................................... nemencio.briones@revtax.guam.gov
(671) 635-1845

Policy and Form Filing-Property and Casualty
Anita M. Superales
Regulatory Examiner I. .......................................................... anita.superales@revtax.guam.gov
(671) 635-7664

Robert D. Tongson
Regulatory Examiner I. .......................................................... robert.tongson@revtax.guam.gov
(671) 635-1833

Premium Tax
Alice P. Sebastian-Cruz
Regulatory Examiner Supervisor ............................................ alice.cruz@revtax.guam.gov
(671) 635-1844

UCC (Uniform Commercial Code) Filing Health Insurance Policy Forms and Rates Review
Alice P. Sebastian-Cruz
Regulatory Examiner Supervisor ............................................ alice.cruz@revtax.guam.gov
(671) 635-1844
GUAM

Robert D. Tongson  (671) 635-1833
  Regulatory Examiner I………………………………………………………………………………………………………robert.tongson@revtax.guam.gov

Nemencio David E. Briones  (671) 635-1845
  Regulatory Examiner II………………………………………………………………………………………………………nemencio.briones@revtax.guam.gov

John Paul G. Duenas  (671) 635-7669
  Regulatory Examiner I………………………………………………………………………………………………………johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao  (671) 635-7668
  Regulatory Examiner I………………………………………………………………………………………………………christina.taimano@revtax.guam.gov

© 1991-2019 National Association of Insurance Commissioners
9/28/2019
Colin M. Hayashida was named Insurance Commissioner for the Hawaii
Insurance Division by the Department of Commerce and Consumer Affairs
Director (DCCA) Catherine P. Awakuni Colón and was appointed by Governor
David Ige on January 1, 2019.

The Hawaii Insurance Division regulates the Hawaii insurance industry, issues
licenses, examines the fiscal condition of Hawaii-based companies, reviews rate
and policy filings, and investigates insurance related complaints. As head of the
Insurance Division, Hayashida will oversee the insurance industry in the State of
Hawaii, which writes $19.8 billion in premiums, and includes 1,551 insurance
companies and over 73,000 insurance producers.

Prior to his appointment as Insurance Commissioner, Hayashida worked in
various analytical capacities within the Hawaii Insurance Division beginning in
2000. Most recently, he served as the insurance rate and policy analysis manager
since 2011.

Hayashida received a bachelor’s degree in political science from the University
of Hawaii.

Colin M. Hayashida
Commissioner

Term of Office At the Pleasure of the Governor
Appointed: January 1, 2019

HAWAII

Gordon I. Ito
Chief Deputy Insurance Commissioner
(808) 586-2790

Paul Yuen
Supervising Attorney
(808) 586-3040

CONTACT PERSONS

NAIC Liaison
Martha Im
Staff Attorney
mim@dcca.hawaii.gov

© 1991-2019 National Association of Insurance Commissioners
9/28/2019
63
HAWAII

Annual Statements
John Pang
   Insurance Examiner.................................................................(808) 586-7379

Captives
Andrew Kurata
   Captive Administrator....................................................................(808) 586-0981

Company Licensing
Andy Chow
   Company Licensing Supervisor...........................................................(808) 586-8150

Consumer Complaints and Inquires
Samuel Thomsen
   Chief Investigator...........................................................................(808) 586-2790

Deposits
Andy Chow
   Company Licensing Supervisor...........................................................(808) 586-8150

Examinations-Agency
Andy Chow
   Company Licensing Supervisor...........................................................(808) 586-8150

Examinations-Financial
Tian Xiao
   Chief Examiner...............................................................................(808) 586-3870

Vacant
   Chief Financial Analyst.....................................................................(808) 586-3870

Examinations-Market Conduct
Vacant
   Market Conduct...................................................................................(808) 586-2790

Fees
Emily Rakieten
   Insurance Licensing Assistant............................................................(808) 586-2788

Insurance Fraud
Colleen Chun
   Administrator, Insurance Fraud Investigation Unit...................................(808) 586-2796

Health Insurance
Arlene Ige
   Program Administrator......................................................................(808) 586-2804
HAWAII

Life Insurance
Kathleen Nakasone
Rate and Policy Analysis Manager .................................................................(808) 586-2809

Policy and Form Filing-Life, Accident and Sickness, Property and Casualty
Kathleen Nakasone
Rate and Policy Analysis Manager .................................................................(808) 586-2809

Premium Tax
Gale Miyazaki
Insurance Examiner ............................................................................................(808) 587-6741

Producer Licensing
Emily Rakieten
Insurance Licensing Assistant .............................................................................(808) 586-2788

Property and Casualty-Commercial Lines and Personal Lines
Kathleen Nakasone
Rate and Policy Analysis Manager ....................................................................(808) 586-2809

Statistical Reporting
Kathleen Nakasone
Rate and Policy Analysis Manager ....................................................................(808) 586-2809
Dean L. Cameron was appointed Director of the Idaho Department of Insurance by Governor C.L. “Butch” Otter. He took office on June 15, 2015.

Cameron became licensed in life and health while attending college. Later, he passed his Series 6 and Series 63 exams and also obtained his property/casualty (P/C) license. Cameron is a third-generation agent.

At the time of his appointment as Director, Cameron was serving his 13th term as senator for District 27 as the most senior member of the Idaho Senate. He was serving his 8th term as the chairman of the Senate Finance Committee, which meets jointly with the House Appropriations Committee to set the budget for the state of Idaho.

He was the co-chair of a task force on health care and has sponsored nearly 20 pieces of health care legislation in his 24 years of service in the Idaho Senate.

Cameron was also former chairman of the Senate Commerce and Human Resources Committee, which handles all banking, business and insurance issues. He was the senior member of that committee until his resignation.

He earned an associate degree in arts and science at Ricks College in Rexburg, ID (now BYU-Idaho), majoring in political science.

Cameron was born in Burley, ID, and served a church mission to Portugal. Cameron and his wife, Linda, have three married children and five grandchildren.

Dean L. Cameron
Director

Term of Office: Four years
(subject to earlier removal by the Governor)
Appointed: June 15, 2015
Reappointed: March 19, 2019

Mailing Address
Idaho Department of Insurance
P.O. Box 83720
Boise, Idaho 83720-0043

Email Address
firstname.lastname@doi.idaho.gov

Phone Numbers
Main (208) 334-4250
Toll-Free (In-State Only) (800) 721-3272

Fax Numbers
Main (208) 334-4398
Accounting (666) 555-5555

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.doi.idaho.gov
Make Checks Payable to: Idaho Department of Insurance

Dean L. Cameron
Director of Insurance...dean.cameron@doi.idaho.gov

Vacant
Deputy Director of Insurance...(208) 334-4214

Nathan Faragher, Bureau Chief, Company Activities/
Chief Examiner, Examinations, Premium Tax, Producer Licensing & Market Analysis...nathan.faragher@doi.idaho.gov

(208) 334-4206
IDAHO

Elaine Mellon  
Bureau Chief, Consumer Services, SHIBA, Investigations, Consumer Affairs  
(208) 334-4340  
elaine.mellon@doi.idaho.gov

Weston Trexler  
Bureau Chief, Product Review/Actuary Rate and Forms  
(208) 334-4315  
eston.trexler@doi.idaho.gov

CONTACT PERSONS

NAIC Liaison
Pamela Murray  
Assistant to the Director of Insurance  
(208) 334-4217  
pamela.murray@doi.idaho.gov

Annual Statements
Eric Fletcher  
Examiner Financial Analysis, Supervisor  
(208) 334-4230  
eric.fletcher@doi.idaho.gov

Company Licensing
Carol Anderson  
Technical Record Specialist  
(208) 334-4309  
carol.anderson@doi.idaho.gov

Consumer Complaints and Inquires
Amy Lambrecht  
Supervisor, Consumer Affairs  
(208) 334-4322  
amy.lambrecht@doi.idaho.gov

Kyle Cammack  
Supervisor, Investigations  
(208) 334-4346  
kyle.cammack@doi.idaho.gov

Consumer Counseling Program for Seniors
Shannon Hohl  
Program Specialist, Sr. Health Insurance Benefit Advisor (SHIBA)  
(208) 334-4242  
shannon.hohl@doi.idaho.gov

Department Counsel
Edith Pacillo  
Lead Deputy Attorney General  
(208) 334-4204  
edith.pacillo@doi.idaho.gov

Deposits
Carol Anderson  
Technical Records Specialist  
(208) 334-4309  
carol.anderson@doi.idaho.gov

Examinations-Financial
Hermoliva Abejar  
Deputy Chief Examiner  
(208) 334-4313  
hermoliva.abejar@doi.idaho.gov

Examinations-Market Conduct
October Nickel  
Insurance Analysts, Sr.  
(208) 334-4216  
October.nickel@doi.idaho.gov

Financial Analysis

© 1991-2019 National Association of Insurance Commissioners  
9/28/2019  
68
IDAHO

Eric Fletcher (208) 334-4230
Examiner Financial Analysis, Supervisor eric.fletcher@doi.idaho.gov

Policy and Form Filing-Life and Health
Michele MacKenzie (208) 334-4362
Policy Forms and Rates Analyst michele.mackenzie@doi.idaho.gov

Policy and Form Filing-Property and Casualty
Michele MacKenzie (208) 334-4362
Policy Forms and Rates Analyst michele.mackenzie@doi.idaho.gov

Premium Tax
Terry Easley (208) 334-4282
Premium Tax Specialist terry.easley@doi.idaho.gov

Producer Licensing and Continuing Education
Lisa Tordjman (208) 334-4343
Supervisor lisa.tordjman@doi.idaho.gov

Title Insurance
Jim Scanlon (208) 334-4321
Senior Examiner jim.scanlon@doi.idaho.gov
Robert H. Muriel was confirmed as the Director of the Illinois Department of Insurance (DOI) on May 31, 2019. He began serving as the Acting Director of the DOI on March 11, 2019.

Muriel practiced as a civil and commercial lawyer for more than twenty years representing small businesses and professionals in trials, appeals and arbitrations in state and federal courts. His core practice was civil and commercial litigation, including insurance coverage and bad faith claims, financial fraud claims, legal malpractice cases and consumer class action cases including actions brought under the Fair Debt Collection Practices Act.

Muriel was formerly President of the Hispanic Lawyers Association of Illinois and President of the Alumni Board of Governors for Loyola University Chicago School of Law. He also has served on numerous civil boards, including serving on the Board of Directors for the AIDS Legal Council of Chicago, Almost Home Kids and the Executive Committee for the Alliance of Bar Associations for Judicial Screening.

He received his Juris Doctor from the Loyola University School of Law and bachelor's degrees in accounting and finance from the University of Illinois at Urbana-Champaign.

Robert H. Muriel
Director

Term of Office: At the Pleasure of the Governor
Appointed: March 11, 2019
Confirmed: May 31, 2019

Springfield Office
Illinois Department of Insurance
State of Illinois
320 W. Washington St., 4th Floor
Springfield, Illinois 62767-0001

Conservations, Liquidations and Receiverships
Office of Special Deputy Receiver
222 Merchandise Mart Plaza, Suite 960
Chicago, Illinois 60654

Chicago Office
Illinois Department of Insurance
122 S. Michigan Ave. 19th Floor
Chicago, Illinois 60603

Phone Numbers
Springfield Main (217) 782-4515
Springfield TDD (217) 524-4872
Office of Consumer Health Insurance (877) 527-9431
Chicago Main (312) 814-2420
Conservations, Liquid. & Receivership (312) 836-9500

Fax Numbers
Springfield Office (217) 782-5020
Chicago Office (312) 814-5416

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: http://insurance.illinois.gov/
Make Checks Payable to: Director of Insurance

Robert H. Muriel
Director
robert.muriel@illinois.gov

Lauren Peters
Chief of Staff
Lauren.Peters@illinois.gov

(312) 814-4036

(312) 814-9200

Illinois Department of Insurance
320 W. Washington St., 4th Floor
Springfield, Illinois 62767-0001

doi.communications@illinois.gov

Conservations, Liquidations and Receiverships
Office of Special Deputy Receiver
222 Merchandise Mart Plaza, Suite 960
Chicago, Illinois 60654
ILLINOIS

Kevin Fry  
Chief Operating Officer  
(217) 782-1756  
Kevin.Fry@illinois.gov

Greg Doerfler  
Chief Information Officer of Technology  
(217) 782-7544  
greg.doerfler@illinois.gov

Rob Havens  
Acting Chief Financial Officer  
(217) 782-8638  
rob.havens@illinois.gov

Lauren Peters  
Legislative Affairs  
(312) 814-4036  
Lauren.Peters@illinois.gov

Kevin Fry  
Deputy Director, Financial Corporate Regulatory  
(217) 782-1756  
kevin.fry@illinois.gov

Vacant  
Deputy Director, Enforcement and Investigations

Vacant  
Deputy Director, Health Products

CJ Metcalf  
Deputy Director, Innovation and Market Analysis  
(217) 558-0853  
cj.metcalf@illinois.gov

Michael Chrysler  
Deputy Director, Life and Annuity Products  
(217) 558-2744  
michael.chrysler@illinois.gov

Matt Ryan  
Deputy Director, Market Conduct  
(312) 814-1462  
Matthew.Ryan@illinois.gov

KC Stralka  
Executive Assistant to the Director-Chicago office  
(312) 814-2117  
KC.Stralka@illinois.gov

Reid McClintock  
Deputy Director, Property and Casualty Products  
(217) 558-3952  
reid.mcclintock@illinois.gov

Lucy Earhart  
Executive Assistant to the Director-Springfield office  
(217) 782-4395  
lucy.earhart@illinois.gov

CONTACT PERSONS

NAIC Liaison  
Lucy Earhart  
(217) 782-4395  
lucy.earhart@illinois.gov

Annual Statements-All Companies  
Marcy Savage  
Assistant Deputy Director  
(217) 524-0016  
marcy.savage@illinois.gov

Annual Statements-Life, Accident and Health/HMO
ILLINOIS

Paul Ebelherr
Unit Supervisor..........................................................paul.ebelherr@illinois.gov

Annual Statement-Property and Casualty
Jeff Jackson
Unit Supervisor..........................................................jeff.jackson@illinois.gov

Mindy Lucht
Unit Supervisor..........................................................mindy.lucht@illinois.gov

Company Licensing-Health Maintenance Organization (HMO)/Life, Accident and Health
Amy Stuart
Unit Supervisor..........................................................amy.stuart@illinois.gov

Company Licensing-Property and Casualty
Marcy Savage
Assistant Deputy Director, Corporate Regulatory Division............................................marcy.savage@illinois.gov

Company Licensing-Surplus Lines, Captive, Risk Retention and Purchasing Groups
Marcy Savage
Assistant Deputy Director, Corporate Regulatory Division............................................marcy.savage@illinois.gov

Conservation, Rehabilitations-Liquidations
Kevin Baldwin
Office of Special Deputy Receiver..........................................................kbaldwin@osdchi.com

Department Counsel
Fred Moore
Deputy General Counsel..............................................................fred.moore@illinois.gov

Deposits
Doug Hollis
Assistant Deputy Director..............................................................doug.hollis@illinois.gov

Examinations-Financial-Life, Accident and Health/Property and Casualty
Cindy Andersen
Chief Examiner..........................................................cindy.andersen@illinois.gov

Examinations-Financial-Property and Casualty
Cindy Andersen
Chief Examiner..........................................................cindy.andersen@illinois.gov

Examinations-Market Conduct-Life, Accident and Health/Property and Casualty
Erica Weyhenmeyer
Assistant Deputy Director, Market Conduct..........................................................ericaweyhenmeyer@illinois.gov

Examinations-Producer (Agent)

© 1991-2019 National Association of Insurance Commissioners
9/28/2019 73
ILLINOIS

David Murphy  (217) 524-0569
Assistant Deputy Director, Licensing                              david.murphy@illinois.gov

Fees-Companies-Life, Accident and Health/Property and Causalty
Marcy Savage  (217) 524-0016
Assistant Deputy Director, Corporate Regulatory Division              marcy.savage@illinois.gov

Fraud, Insurance Company
Vacant
Deputy Director, Enforcement and Investigations,

Guaranty Funds Inquiries
Marcy Savage  (217) 524-0016
Assistant Deputy Director, Corporate Regulatory Division              marcy.savage@illinois.gov

Media Relations/Public Information
Caron Brookens  (312) 814-8206
Public Information Officer                                          Caron.Brookens@illinois.gov

Multiple Employer Welfare Arrangements
Andy Noyes  (217) 785-3265
Unit Supervisor                                                     andy.noyes@illinois.gov

National Health Care/Policy and Form Filing-Health and HMOs
Vacant
Deputy Director, Health Products

Policy and Form Filing-Life and Annuities
Michael Chrysler  (217) 558-2744
Deputy Director, Life and Annuity Products Division                  michael.chrysler@illinois.gov

Policy and Form Filing-Property and Casualty
Reid McClintock  (217) 558-3952
Deputy Director, Property and Casualty Products                    reid.mcclintock@illinois.gov

Premium Tax/Training
Doug Hollis  (217) 785-0055
Assistant Deputy Director                                             doug.hollis@illinois.gov

Producer (Agent) Licensing
David Murphy  (217) 782-5415
Assistant Deputy Director                                             david.murphy@illinois.gov

Property and Casualty-Commercial Lines and Property Lines
Reid McClintock  (217) 558-3952
Deputy Director, Property and Casualty Products                    reid.mcclintock@illinois.gov
ILLINOIS

Statistical Reporting
Judy Mottar (217) 524-5376
Casualty Actuary.................................judy.p.mottar@illinois.gov

CJ Metcalf (217) 558-0853
Deputy Director, Innovation and Market Analysis.................................................................cj.metcalf@illinois.gov

Unlicensed Entities
Andy Noyes (217) 785-3265
Unit Supervisor ..................................................andy.noyes@illinois.gov

Workers' Compensation Fraud
Vacant
Deputy Director, Investigations.................................................................
INDIANA

Stephen W. Robertson has been Indiana Insurance Commissioner since May, 2010, when he was appointed by then Governor Mitch Daniels. He was reappointed on January 4, 2013, by Vice President Mike Pence when he was governor of Indiana and again on December 24, 2016, by Governor Eric Holcomb.

As Insurance Commissioner, Robertson directs the regulation of more than 150 domestic insurers and 45,000 resident producers. Robertson is actively involved with the NAIC and is currently a member of the Government Relations (EX) Leadership Council.

Robertson has a long career of public and private service, including nearly a decade with Conseco Insurance Group, where he was a senior vice president. Robertson also has served as general counsel of the Nebraska Department of Insurance and was a sergeant in the military police.

Robertson earned undergraduate and law degrees from the University of Nebraska. He is admitted to the Bar of Indiana and the Bar of Nebraska.

In 2013, Robertson was awarded the Governor’s Distinguished Service Award by then Governor Mitch Daniels. In 2016, Robertson was awarded the Sagamore of the Wabash for his public service by then Governor Mike Pence. The Sagamore of the Wabash is the highest honor bestowed by the governor to an individual who has rendered a distinguished service to the state or governor.

Mailing Address
Indiana Department of Insurance
311 West Washington Street, Suite 103
Indianapolis, Indiana 46204-2787

Email Address
doi@idoi.in.gov

Phone Numbers
Main (317) 232-2385

Fax Numbers
Main (317) 232-5251

Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday
Website: www.in.gov/idoi
Make Checks Payable to: Indiana Department of Insurance

Stephen W. Robertson
Commissioner

Dawn Bopp
Executive Assistant

Jenifer Groth
Deputy Commissioner of Communications and Personnel

© 1991-2019 National Association of Insurance Commissioners
9/28/2019
INDIANA

Amy Beard
Chief Deputy Commissioner/General Counsel.................................................................(317) 234-6476

Roy Eft

Barb Lohman
Chief Financial Officer...................................................................(317) 232-2405

Holly Williams Lambert
Chief Deputy Commissioner...........................................................(317) 232-2404

Vacant
Administrative Assistant..............................................................................(317) 232-2387

CONTACT PERSONS

Agency Services
Randall Evans
Deputy Commissioner...............................................................................(317) 234-5881

Kristi Ware
Service Request Forms...............................................................................(317) 232-0688

Dikitra Jefferson
Continuing Education Coordinator.........................................................(317) 232-5858

Beth Miller
Non-Resident.........................................................................................(317) 232-2411

Samantha Walters
Renewals...................................................................................................(317) 232-2413

Matt Tapp
Navigator Program Director........................................................................(317) 232-2414

Laurie Shook
Bail Bond Clerk...........................................................................................(317) 232-5249

Company Records
Trevor Blok
Company Records.......................................................................................(317) 232-5692

Janet Scott
Surplus Lines..............................................................................................(317) 233-9998

Debbie Graves
Tax Auditor................................................................................................(317) 232-1993

Consumer Services Division

© 1991-2019 National Association of Insurance Commissioners
9/28/2019 78
INDIANA

Terry Bower
Supervisor
(317) 234-5884

Consumer Services
Toll-Free (In-State)
(800) 622-4461

Consumer Consultants
Lana Richter
(317) 232-2425

Tracy Perry
(317) 233-9433

Linda Hancock
(317) 232-2427

Dawn Parry
(317) 232-2396

Enforcement Division
Holly Williams Lambert
Chief Deputy Commissioner
(317) 232-2404

Ronda Ankney
Deputy Commissioner
(317) 232-0687

Investigators
Dennis Wood
Supervising Investigator
(317) 232-7138

Taylor Peycha
Junior Investigator
(317) 233-9432

Steve Embree
Bail and Security Director
(317) 234-5833

Calla Dain
Senior Investigator
(317) 234-8687

Melissa Higgins
Senior Investigator
(317) 232-5063

Phil Holleman
Senior Investigator
(317) 234-5885

Financial Services Division
Roy Eft
Chief Examiner
(317) 232-1991
INDIANA

Ellen Katinas
Secretary.................................................................(317) 232-2390

Annette Gunter
Supervisor of Financial Services Operations.................................................................(317) 232-2428

Julia Conrad
Manager of Internal Analysis.........................................................................................(317) 232-1992

Amanda Denton
Health and Managed Care-Supervisor...........................................................................(317) 232-1369

Pam Walters
Property and Casualty Auditor-Supervisor......................................................................(317) 232-5331

Vacant
Company Admissions TPAs, PPOs, HMOs...................................................................(317) 232-1994

Jerry Ehlers
Examine Manager...........................................................................................................(317) 232-2408

Company Compliance
Karl Knable
Chief Actuary...................................................................................................................(317) 232-2416

Alex Peck
Deputy Commissioner of Healthcare Reform................................................................(...317) 233-9607

Kate Kixmiller
Deputy Commissioner of Property and Casualty...........................................................(317) 232-3495

Kim Collins
Rate and Policy Analyst-Health Filing.............................................................................(317) 232-2398

Bobbi Henn
Rate and Policy Analyst-Health Filing.............................................................................(317) 232-5693

Mary Wilson
Rate and Policy Analyst-Health Filing.............................................................................(317) 234-2421

Jene' Bastian
Property and Casualty Commercial Analyst.................................................................(317) 232-2424

Tim Schrink
Property and Casualty Personal Lines Analyst............................................................(317) 232-3496

Tom Faust
Rate and Policy Analyst-Personal/Commercial Lines....................................................(317) 232-5859

Mihir Nag
Rate and Policy Analyst-Life Filings..............................................................................(317) 232-2420
INDIANA

Richard Beverage  
Actuary-Property and Casualty.................................................................(317) 234-6622

Stephen Chamblee  
Actuary.................................................................(317) 234-7993

Claire Szpara  
Health Care Attorney.................................................................(317) 232-5312

Legal Services  
Amy Beard  
Chief Deputy Commissioner/General Counsel.................................................................(317) 232-6476

Ed Fujawa  
Deputy General Counsel.................................................................(317) 234-6064

Erica Dobbs  
Attorney.................................................................(317) 234-5887

Kaleigh Dilts  
Paralegal.................................................................(317) 232-0143

Amanda Northrup  
PCF Investigator.................................................................(317) 234-6098

Max Simpkins  
Attorney.................................................................(317) 232-2403

Connie Gustafson  
Attorney.................................................................(317) 232-2417

Victoria Hastings  
Attorney.................................................................(317) 234-2101

Beth Hodges  
Paralegal.................................................................(317) 234-7734

Medical Malpractice Division/Patient Compensation Fund  
Meghann Leaird  
Director of Dedicated Funds.................................................................(317) 232-2401

Office Operations  
Barb Lohman  
CFO.................................................................(317) 232-2405

Heather Walters  
Accounts Payable/Payroll.................................................................(317) 232-4998
INDIANA

Karen Alexander
Accounts Receivable
(317) 232-5857

Kim Green
Filing Fee Auditor
(317) 234-5473

Mine Subsidence Insurance Fund (Suite 300)
Meghann Leaird
Director of Dedicated Funds
(317) 232-2401

Political Subdivision Risk Management Fund
Meghann Leaird
Director of Dedicated Funds
(317) 232-2401

Senior Health Insurance Information Program (SHIIP)
Cheryl St. Clair
State Coordinator
(317) 232-3640

Rita Chambers
Administrative Assistant
(317) 232-3638

Senior Health Insurance Information Program (SHIIP)
Toll-Free (In-State)
(800) 452-4800

Title Division
Jonathon Handsborough
Director
(317) 234-5156

Mark Faust
Senior Examiner
(317) 234-8280

Tyler Mason
Junior Examiner
(317) 234-5152

Stacey French
Enforcement Secretary
(317) 234-5153
Doug Ommen was appointed Commissioner of the Iowa Insurance Division by Governor Terry Branstad on January 30, 2017, after serving as Interim Commissioner since December 2016.

Ommen has a strong and varied public service background. Ommen’s dedication and desire to serve the public began in seeking justice for victims of fraud in the Missouri Attorney General’s Office, where as an assistant attorney general and then as chief counsel, he led the fight to protect consumers over the course of three decades.

Ommen served as Deputy Insurance Commissioner at the Iowa Insurance Division from August 2013 to December 2016. Ommen also served in the Missouri Department of Insurance from 2005–2008, and as Missouri’s Insurance Director was instrumental for several key regulatory reforms.

Ommen obtained his law degree in 1985 from the Saint Louis University School of Law, and is licensed to practice law in both Iowa and Missouri.

Ommen and his wife, Sharon, have two married children and three grandchildren.

Doug Ommen
Commissioner

Term of Office: At the Pleasure of the Governor
Appointed: January 30, 2017

Mailing Address
Iowa Insurance Division
Two Ruan Center
601 Locust, 4th Floor
Des Moines, Iowa 50309-3738

Email Address
insurance@iid.iowa.gov

Phone Numbers
Main (515) 281-5705
Toll-Free Number (In-State Only) (877) 955-1212

Fax Numbers
Main (515) 281-3059

Office Hours: 8:00 a.m.–4:30 p.m., Monday–Friday
Website: www.iid.iowa.gov

Make Checks Payable to: Department Fees: Commissioner of Insurance / Premium Taxes: Director of Department of Revenue

Jolene Schurman
Assistant to Commissioner...............................................................(515) 281-5575
                      jolene.schurman@iid.iowa.gov

Vacant
First Deputy Commissioner........................................................................................................................................

Jim Armstrong
Deputy Commissioner, Supervision.................................................................(515) 281-4412
                      jim.armstrong@iid.iowa.gov
IOWA

Vincent Ledlow (515) 281-4409
Acting Bureau Chief, Securities and Regulated Industries. vincent.ledlow@iid.iowa.gov

Craig Goettsch (515) 281-8813
Deputy Commissioner. craig.goettsch@iid.iowa.gov

Chance McElhaney (515) 242-5179
Communications Director and Legislative Liaison. chance.mcelhaney@iid.iowa.gov

Kim Cross (515) 281-4163
Chief Examiner. kim.cross@iid.iowa.gov

Mike Yanacheak (515) 725-1219
Chief Actuary. mike.yanacheak@iid.iowa.gov

Andria Seip (515) 281-4222
Assistant Commissioner, Product and Producer Regulation andria.seip@iid.iowa.gov

Jared Kirby (515) 242-5304
Bureau Chief, Fraud and Market Regulation. jared.kirby@iid.iowa.gov

Vincent Ledlow (512) 281-4409
Assistant Commissioner, Enforcement. vincent.ledlow@iid.iowa.gov

Angela Burke Boston (515) 281-4119
Assistant Commissioner, Law and Policy. angela.burke@iid.iowa.gov

CONTACT PERSONS

NAIC Liaison
Doug Ommen Commissioner (515) 281-5575

Accident and Health Insurance
Andria Seip (515) 281-4222
Assistant Commissioner, Product and Producer Regulation.

Producer Licensing
Andria Seip (515) 281-4222
Assistant Commissioner, Product and Producer Regulation.

Annual Statements
Jim Armstrong (515) 281-4412
Deputy Commissioner.

Company Licensing
Jim Armstrong (515) 281-4412
Deputy Commissioner.

Consumer Advocate
Sonya Sellmeyer
   Consumer Advocate.................................................................(515) 281-4038

**Consumer Complaints and Inquires**
Vacant
   Investigator .............................................................................(515) 281-6348

Consumer Complaints
   Toll-Free (In-State Only).............................................................(877) 955-1212

**Consumer Counseling Program for Seniors**
Kris Gross
   Director, Senior Health Insurance Information Program (SHIIP)..............................................................................(515) 242-5190

**Deposits**
Jim Armstrong
   Deputy Commissioner .....................................................................(515) 281-4412

**Examination-Producer**
Kayla Crow
   Product and Producer Regulation ............................................................(515) 281-5523

**Examinations-Financial**
Kim Cross
   Chief Examiner ...............................................................................(515) 281-4163

**Examinations-Market Conduct**
Kim Cross
   Chief Examiner ...............................................................................(515) 281-4163

**Fraud Bureau**
Jared Kirby
   Bureau Chief ..................................................................................(515) 242-5304

**Premium Tax**
Donna Flamm
   Insurance Company Examiner Specialist .........................................................(515) 242-5178

**Securities**
Vincent Ledlow
   Acting Bureau Chief ...........................................................................(515) 281-4409

**Statistical Reporting**
Vacant
   Actuary-Property and Casualty ..............................................................(515) 281-5523

Klete Geren
   Actuary-Life and Health ....................................................................(515) 281-4183
Vicki Schmidt is a lifelong Kansan and Republican, born and raised in Wichita. She and her high school sweetheart, Mike, attended Wichita South High School. Their families lived two blocks apart and shared similar upbringings focused on hard work, honesty and faith. They attended the University of Kansas (KU) and married in 1974. Vicki graduated from KU’s School of Pharmacy and went to work as a pharmacist, while Mike attended medical school to become an orthopedic surgeon. They made their home in Topeka, where they raised their sons, Jonathan and Tyler.

She has worked more than 40 years, serving Kansas families and seniors as a local pharmacist. It was her pharmacy experience and her commitment to bettering Kansas that drew her to run for the Legislature. As a pharmacist, Vicki found errors in the Kansas Medical Assistance Program, errors that were costing the state millions of dollars. She became a voice for reform — speaking up about ways Medicaid could be more cost-effective in its drug rebate program and implementing her plan, which resulted in more than $391 million in recouped dollars for the state.

Vicki brought her expertise to the Legislature, where she served 14 years representing Shawnee and Wabaunsee counties, including six as the chair of the Senate Public Health and Welfare Committee. As a state Senator, she fought to protect Medicare for Kansas seniors and voted to ensure Kansas families could count on insurance companies to cover the critical treatments needed for children diagnosed with autism. She consistently stands up to career politicians and lobbyists to fight for what is right for Kansans. She received her most important title in 2014 when she became a Grandma. She and Mike now have two grandsons and one granddaughter. They are also blessed to be able to help care for their mothers.

On November 6, 2018, she was elected as Kansas Insurance Commissioner, with the largest vote total statewide. When she was sworn-in on January 14, 2019, she became the first pharmacist to serve as Kansas Insurance Commissioner and is the only pharmacist in America to hold a statewide office.

Mailing Address
Kansas Insurance Department
420 SW 9th Street
Topeka, Kansas 66612-1678

Email Address
firstname.lastname@ks.gov

Phone Numbers
Main (785) 296-3071
Toll-Free (In-State Only) (800) 432-2484

Fax Numbers
GPA/Admin/Anti-Fraud (785) 296-7805
Producer (785) 368-7019
Legal/Fin. Surveillance (785) 291-3190
Consumer Assistance (785) 296-5806
Comptroller, IT, Health & Life (785) 296-2537
Property and Casualty (785) 291-3673
Human Resources (785) 296-8848

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.ksinsurance.org
Make Checks Payable to: Commissioner of Insurance
Barbara Rankin  
Assistant Commissioner  
(785) 296-2752  
barbara.w.rankin@ks.gov

Justin McFarland  
General Counsel  
(785) 296-7847  
justin.l.mcfarland@ks.gov

Kathy Letch  
Executive Assistant to Commissioner  
(785) 291-3299  
kathy.letch@ks.gov

Mandy Roe  
Chief of Staff  
(785) 296-7807  
mandy.roe@ks.gov

**CONTACT PERSONS**

**NAIC Liaison**  
Mandy Roe  
Chief of Staff  
(785) 296-7807  
mandy.roe@ks.gov

**Health and Life Insurance Policy Rule, Rate & Form Filing**  
Julie Holmes  
Director, Health and Life  
(785) 296-6410  
julie.holmes@ks.gov

**Anti-Fraud Division**  
Dennis Jones  
Director, Anti-Fraud  
(785) 296-7806  
dennis.jones@ks.gov

**Actuarial Assistant**  
Nicole Boyd  
Actuarial Assistant  
(785) 296-6253  
nicole.boyd@ks.gov

**Company Licensing**  
Pat Mulvihill  
Admissions Coordinator  
(785) 296-5350  
patrick.mulvihill@ks.gov

**Consumer Complaints and Inquiries**  
LeAnn Crow  
Director, Consumer Assistance  
(785) 296-7827  
leann.crow@ks.gov

**Department Counsel**  
Justin McFarland  
General Counsel  
(785) 296-7847  
justin.l.mcfarland@ks.gov

**Deposits**  
Sarah Smith  
Financial Surveillance Division  
(785) 296-7819  
sarah.smith@ks.gov

**Producer Licensing**  
Nancy Strasburg  
Director, Producer Licensing  
(785) 296-2000  
nancy.strasburg@ks.gov
KANSAS

Examinations-Financial
Tish Becker
Director, Financial Surveillance
(785) 296-7816
Tish.Becker@ks.gov

Fees/Premium Tax
Charlotte Daubert
Comptroller
(785) 291-3191
charlotte.daubert@ks.gov

Human Resources
Bobbi Mariani
Director, Administrative Operations and Human Resources
(785) 296-2607
bobbi.mariani@ks.gov

Information Technology
Linda Scott
Director, Information Technology
(785) 368-6527
linda.scott@ks.gov

Government Affairs
Lee Modesitt
Director, Government Affairs and Communications
(785) 296-2461
lee.modesitt@ks.gov

P/C-Annual Statements/Policy Rule, Rate & Form Filing, Commercial Multi-Peril & Casualty Lines
Heather Droge
Director, Property and Casualty
(785) 296-7839
heather.droge@ks.gov

P/C-Homeowners, Personal and Commercial Lines Auto
Heather Droge
Director, Property and Casualty
(785) 296-7839
heather.droge@ks.gov

Receivership
Justin McFarland
General Counsel
(785) 296-7847
Justin.L.mcfarland@ks.gov
KENTUCKY

Nancy G. Atkins was appointed Insurance commissioner on May 1, 2017, by Governor Matt Bevin. As the commissioner of the Kentucky Department of Insurance, Atkins has the responsibility for the Commonwealth’s insurance market, licenses agents and other insurance professionals, monitors the financial condition of companies, educates consumers to make wise choices, and ensures Kentuckians are treated fairly in the marketplace.

A member of the National Association of Insurance Commissioner (NAIC), Atkins is currently serving as a member of the Health Insurance and Managed Care (B) Committee, Financial Regulation Standards and Accreditation (F) Committee, the NAIC Audit Committee and the Government Relations (EX) Leadership Council. In 2019, Atkins began serving as a member of the National Insurance Producers’ Registry (NIPR) Board of Directors.

Atkins brings to her position more than 30 years of experience in the insurance industry, working for several insurance companies, as both a licensed agent and an employee benefits manager. She previously served as the deputy commissioner for DOI, an appointment she held since February 2017.

Atkins is a licensed nurse and former hospital administration professional. She earned a bachelor’s degree in communications and marketing from Indiana State University. She resides in Versailles, Kentucky with her husband Jim and their Jack Russell named Izzie.

Mailing Address
Kentucky Department of Insurance
P.O. Box 517
Frankfort, Kentucky 40602-0517

Email Address
firstname.lastname@ky.gov

Phone Numbers
Main (502) 564-3630
Toll-Free Number (In-state only) (800) 595-6053
Commissioner (502) 564-6026
TTY (800) 648-6056

Fax Numbers
Administrative Services (502) 564-1650
Agent Licensing (502) 564-6030
Consumer Protection (502) 564-6090
Commissioner (502) 564-1453
Fraud Investigation (502) 564-1464
Information Technology (502) 564-1650
Financial Standards & Examination (502) 564-4604
Health and Life (502) 564-2728
Legal (502) 564-1456
Market Regulation (502) 564-6090
Media Relations (502) 564-2669
Property and Casualty (502) 564-5922

Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday
Website: http://insurance.ky.gov
Make Checks Payable to: Kentucky State Treasurer

Term of Office: At the Pleasure of the Governor
Appointed: May 1, 2017

Nancy G. Atkins
Commissioner

© 1991-2019 National Association of Insurance Commissioners
9/28/2019
KENTUCKY

Nancy G. Atkins
Commissioner .........................................................................................................................................................(502) 564-6026

Patrick O’Connor
Deputy Commissioner of Policy ........................................................................................................................................(502) 564-6026

Claude Putnam
Deputy Commissioner of Administration ......................................................................................................................(502) 564-6026

Lara Thompson
Executive Assistant to the Commissioner ......................................................................................................................(502) 564-6026

CONTACT PERSONS

NAIC Liaison
Lara Thompson
Executive Assistant to the Commissioner ......................................................................................................................lara.thompson@ky.gov

Agent Licensing
Lee Ellen Webb
Director, Division of Agent Licensing .......................................................................................................................leeellen.webb@ky.gov

Annual Statements
Rodney Hugle
Assistant Director, Division of Financial Standards and Examination ........................................................................rodney.hugle@ky.gov

Company Licensing
Sandra Batts
Director, Division of Financial Standards and Examination ..................................................................................sandra.batts@ky.gov

Consumer Complaints and Inquires
Shawn Boggs
Director, Division of Consumer Protection ..................................................................................................................shawn.boggs@ky.gov

Department Counsel
Michael R. Wilson
General Counsel ............................................................................................................................................................michaelr.wilson@ky.gov

Department Liquidator/Rehabilitator
Nancy G. Atkins
Department Liquidator/Commissioner .......................................................................................................................(502) 564-6026

Examinations-Financial
Sandra Batts
Chief Financial Examiner, Division of Financial Standards and Examination ..........................................................sandra.batts@ky.gov

Examinations-Market Regulation
Russ Hamblen
Chief Examiner, Market Conduct ..................................................................................................................................russell.hamblen@ky.gov

© 1991-2019 National Association of Insurance Commissioners
9/28/2019
KENTUCKY

Fees-Companies
Gina Metts
Division of Financial Standards and Examination.................................................................gina.metts@ky.gov

Insurance Fraud Investigation
Willie Skeens
Director, Division of Insurance Fraud Investigation..........................................................willie.skeens@ky.gov

Health and Life Insurance (including policy and form filing)
John Melvin
Director, Division of Insurance Product Regulation........................................................john.melvin@ky.gov

Information Technology
Satish Akula
Information Systems Manager..................................................................................satish.akula@ky.gov

Local Government Premium Tax
John Hord
Director, Division of Consumer Protection........................................................................john.hord@ky.gov

Communications and Public Outreach
Susan West
Executive Director.............................................................................................................susan.west@ky.gov

Property and Casualty Insurance (including policy and form filing)
John Melvin
Director, Division of Insurance Product Regulation........................................................john.melvin@ky.gov
Prior to becoming the Commissioner of Insurance, James J. Donelon served the Louisiana Department of Insurance (LDI) as chief deputy commissioner and executive counsel. He is a past president of the NAIC, having served as president in 2013.

Donelon was born in New Orleans. He is a graduate of Jesuit High School, the University of New Orleans and Loyola School of Law. In 1986, he became the first recipient of the Homer L. Hitt Distinguished Alumnus of the Year award for the University of New Orleans.

Donelon retired as the state judge advocate for the Louisiana Army National Guard, where he held the rank of colonel and received the prestigious Legion of Merit medal, among many other citations, for his contributions during his 33 years of military service.

In 1975, Donelon was the elected Jefferson Parish Council chairman. From 1981–2001, he represented Jefferson Parish in the Louisiana House of Representatives, where he rose to the leadership positions of chairman of the Committee on Insurance and co-chairman of the Republican Legislative Delegation. In 2001, Donelon joined the staff of the LDI.

Donelon presently serves on the board of directors of the National Alliance for the Mentally Ill in New Orleans and the Blood Center for Southeast Louisiana.

Donelon is married to the former Merilynn Boudreaux. They reside in Jefferson Parish and are the parents of four daughters and the grandparents of six granddaughters and two grandsons.

Mailing Address
Louisiana Department of Insurance
P.O. Box 94214
Baton Rouge, Louisiana 70804-9214

Email Address
commissioner@ldi.la.gov

Phone Numbers
Main (225) 342-5900

Fax Numbers
Main (225) 342-8622

Office Hours: 8:00 a.m.–4:30 p.m., Monday-Friday
Website: http://www.ldi.la.gov/
Make Checks Payable to: Commissioner of Insurance

James J. Donelon
Commissioner
(225) 342-7275
commissioner@ldi.la.gov

Joni Chustz
Executive Assistant to the Commissioner
(225) 342-7275
joni.chustz@ldi.la.gov

David Pearce
Assistant to the Commissioner
(225) 342-5140
david.pearce@ldi.la.gov

© 1991-2019 National Association of Insurance Commissioners
9/28/2019
LOUISIANA

Nick Lorusso
Chief Deputy Commissioner
nicholas.lorusso@ldi.la.gov
(225) 342-7276

Liz Butler
Executive Counsel
liz.butler@ldi.la.gov
(225) 342-4673

John Tobler
Deputy Commissioner, Public Affairs
john.tobler@ldi.la.gov
(225) 342-4950

Jeffrey Zewe
Deputy Commissioner, Consumer Services
jeffrey.zewe@ldi.la.gov
(225) 342-0819

Barry Ward
Deputy Commissioner, Licensing
barry.ward@ldi.la.gov
(225) 219-5941

Caroline Fletcher
Deputy Commissioner, Financial Solvency
caroline.fletcher@ldi.la.gov
(225) 342-9187

Frank Opelka
Deputy Commissioner, Health, Life and Annuity
frank.opelka@ldi.la.gov
(225) 219-1688

Matthew Stewart
Deputy Commissioner, Insurance Fraud
matthew.stewart@ldi.la.gov
(225) 219-5819

Warren Byrd
Deputy Commissioner, Property and Casualty
warren.byrd@ldi.la.gov
(225) 342-0535

Ron Henderson
Deputy Commissioner, Consumer Advocacy
ron.henderson@ldi.la.gov
(225) 219-4771

Patrick Bell
Assistant Commissioner, Diversity and Opportunity
patrick.bell@ldi.la.gov
(225) 342-8395

Lance Herrin
Deputy Undersecretary, Management and Finance
lance.herrin@ldi.la.gov
(225) 342-3981

CONTACT PERSONS

NAIC Liaison
Tom Travis
Director, LPCIC
thomas.travis@ldi.la.gov
(225) 342-2136

Actuarial Services
Rich Piazza
Chief Actuary
rich.piazza@ldi.la.gov
(225) 342-4689

Rod Friedy
Life and Health
rod.friedy@ldi.la.gov
(225) 342-4656

© 1991-2019 National Association of Insurance Commissioners
9/28/2019
LOUISIANA

Wei Chuang
Property and Casualty.................................................................(225) 342-4657
weik.chuang@ldi.la.gov

Annual Statements
Stewart Guerin
Chief Analyst.................................................................(225) 219-3929
stewart.guerin@ldi.la.gov

Consumer Services
Nathan Strebeck
Manager, Consumer Complaints.................................................................(225) 219-4748
nathan.strebeck@ldi.la.gov

Fraud Division
Matthew Stewart
Deputy Commissioner.................................................................(225) 219-5819
matthew.stewart@ldi.la.gov
Trent Beach
Insurance Administrator, Enforcement.................................................................(225) 342-0073
trent.beach@ldi.la.gov

Financial Solvency
Stewart Guerin
Chief Analyst.................................................................(225) 219-3929
stewart.guerin@ldi.la.gov
Bill Werner
Assistant Chief, Analysis.................................................................(225) 219-1818
bill.werner@ldi.la.gov
Melissa Gibson
Chief Examiner.................................................................(225) 342-9188
melissa.gibson@ldi.la.gov
Cindy Riviere
Assistant Chief, Financial Examinations.................................................................(225) 342-9171
cindy.riviere@ldi.la.gov

Licensing-Company
Mike Boutwell
Insurance Administrator, Licensing.................................................................(225) 342-0800
mike.boutwell@ldi.la.gov
Tangela Byrd
Manager, Company Licensing.................................................................(225) 342-5972
tangela.byrd@ldi.la.gov

Licensing-Producer
Lorie Gasior
Manager, Producer Licensing.................................................................(225) 219-7784
lorie.gasior@ldi.la.gov

Management and Finance
Lance Herrin
Deputy Undersecretary.................................................................(225) 342-3981
lance.herrin@ldi.la.gov

Premium Taxes/Surplus Lines Taxes
Tommy Coco
Manager, Premium Tax.................................................................(225) 342-5825
tommy.coco@ldi.la.gov
LOUISIANA

Information Systems
Toby Guillory  (225) 342-8591
  Director.................................................................toby.guillory@ldi.la.gov

Human Resources
Stacie Evans  (225) 342-0119
  Director........................................................................stacie.evans@ldi.la.gov

Media Relations/Public Information
John Tobler  (225) 342-4950
  Deputy Commissioner..................................................public@ldi.la.gov

Policy Form Filing-Health
Alecia Johnson  (225) 342-4787
  Manager........................................................................alecia.johnson@ldi.la.gov

Policy Form Filing-Life and Annuity
Beth O'Quin  (225) 219-0633
  Manager........................................................................beth.oquin@ldi.la.gov

Policy Form Filing-Property and Casualty
Rachelle Carter  (225) 219-5100
  Manager........................................................................rachelle.carter@ldi.la.gov

Rate Filing-Property and Casualty
Charles Hansberry  (225) 219-9055
  Insurance Administrator, Property and Casualty........................charles.hansberry@ldi.la.gov
Neysa Hurst  (225) 342-5455
  Manager, Rate Filing.......................................................neysa.hurst@ldi.la.gov

Receivership
Walt Corey  (225) 219-0605
  Attorney........................................................................walt.corey@ldi.la.gov

Statistical Reporting
Bernadine Jones  (225) 342-5825
  Manager........................................................................bernadine.jones1@ldi.la.gov

Statutory Deposits
Ashley Murphy  (225) 342-1259
  Specialist III....................................................................ashley.murphy@ldi.la.gov

Senior Health Insurance Information Program (SHIIP)
Vicki Dufrene  (225) 219-7731
  Manager........................................................................vicki.dufrene@ldi.la.gov
LOUISIANA

Surplus Lines
Tom Travis
Director, LPCIC
(225) 342-2136
thomas.travis@ldi.la.gov

Louisiana Health Care Commission (LHCC)
Crystal Stutes
Director
(225) 342-5075
crystal.stutes@ldi.la.gov

Louisiana Property and Casualty Insurance Commission (LPCIC)
Tom Travis
Director
(225) 342-2136
thomas.travis@ldi.la.gov
Eric A. Cioppa is Superintendent of the Maine Bureau of Insurance, one of five agencies within the state’s Department of Professional and Financial Regulation. He joined the Bureau in 1988 as a Statistician then served as Supervisor of the Workers’ Compensation Section prior to becoming Deputy Superintendent in 1998. He was unanimously confirmed as Superintendent in September 2011 and in January 2017 he was reconfirmed to serve another five-year term.

Cioppa is currently President of the National Association of Insurance Commissioners (NAIC), having previously served as Vice President in 2017 and Secretary-Treasurer in 2016.

In September 2018, Cioppa was appointed by his peers at the NAIC to serve a two-year term as the state insurance commissioner representative on the Financial Stability Oversight Council (FSOC).

Cioppa is also Vice Chair of the NAIC’s Executive, Government Relations, and State Government Liaison committees, and is a member of the Maine State Employee Health Commission.

Cioppa holds a B.A. from Potsdam State University and an M.B.A. from Clarkson University.

Mailing Address
Department of Professional and Financial Regulation
Maine Bureau of Insurance
34 State House Station
Augusta, Maine 04333-0034

Email Address
insurance.pfr@maine.gov

Phone Numbers
Main (207) 624-8475
Toll-free (In-State Only) (800) 300-5000

Fax Numbers
Main (207) 624-8599

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.maine.gov/insurance
Make Checks Payable to: Treasurer State of Maine

CONTACT PERSONS
Actuarial-Life and Health

© 1991-2019 National Association of Insurance Commissioners
9/28/2019 101
MAINE

Marti Hooper
Life and Health Actuary
(207) 624-8449
mary.m.hooper@maine.gov

Actuarial-Property and Casualty
Sandra Darby
Actuary
(207) 624-8427
sandra.c.darby@maine.gov

Annual Statements
Vanessa Sullivan
Director, Financial Analysis
(207) 624-8452
vanessa.j.sullivan@maine.gov

Company Licensing (Domestic)
M. Bree. Morin
Managing Examiner
(207) 624-8467
margaret.b.morin@maine.gov

Company Licensing (Foreign)
Vanessa Sullivan
Director, Financial Analysis
(207) 624-8452
vanessa.j.sullivan@maine.gov

Consumer Complaints and Inquires
Frank Kimball
Director, Property and Casualty
(207) 624-8451
frank.j.kimball@maine.gov
Joanne Rawlings-Sekunda
Director, Consumer Health (also handles life/disability ins.)
(207) 624-8472
joanne.rawlings-sekunda@maine.gov

Complaint Examiners
Vacant
(207) 624-8475

Mike McGonigle
(207) 624-8416

Vacant
(207) 624-8475

Patty Woods
(207) 624-8459

Kim Davis
(207) 624-8550

Frank Niles
(207) 624-8473

Sharon Martin
(207) 624-8454

Department Counsel

© 1991-2019 National Association of Insurance Commissioners
9/28/2019
### Deposits
Jane Lee  
Insurance Company Examiner  
(207) 624-8492  
jane.g.lee@maine.gov

### Education and Training
Judi Watters  
Consumer Outreach Specialist  
(207) 624-8445  
judith.k.watters@maine.gov

### Examinations-Financial
Vanessa Sullivan  
Director of Examinations  
(207) 624-8452  
vanesa.j.sullivan@maine.gov

### Examinations-Market Conduct
Connie Mayette  
Market Conduct Manager  
(207) 624-8474  
connie.m.mayette@maine.gov

### Fees
Ann Tarr  
Accounting Associate  
(207) 624-8434  
an.tarr@maine.gov

### Financial Analysis
Vanessa Sullivan  
Director, Financial Analysis  
(207) 624-8452  
vanesa.j.sullivan@maine.gov

### Health Insurance
Joanne Rawlings-Sekunda  
Director, Consumer Health  
(207) 624-8472  
joanne.rawlings-sekunda@maine.gov

### Information Systems
Bradford Brown  
DP Coordinator/EDP Support Supervisor  
(207) 624-8478  
bradford.l.brown@maine.gov

### Market Conduct
Connie Mayette  
Market Conduct Manager  
(207) 624-8415  
connie.m.mayette@maine.gov

### Policy and Form Filing-Life and Health
Lisa Lewis  
Health Insurance  
(207) 624-8417  
lisa.a.lewis@maine.gov

Vacant  
Life/Disability Insurance  
(207) 624-8417

### Policy and Form Filing-Property and Casualty
MAINE

Frank Niles
Supervisor, Workers’ Compensation
(207) 624-8473
Frank.J.Niles@maine.gov

Producer Licensing
Pamela Roybal
Supervisor
(207) 624-8408
pamela.l.roybal@maine.gov

Debra Ayotte
(207) 624-8413

Amanda Colson
(207) 624-8441
amanda.colson@maine.gov

Property and Casualty
Frank Kimball
Director
(207) 624-8451
frank.j.kimball@maine.gov

Self-Insurance
William Alex Bourne
Examiner-in-Charge
(207) 624-8447
william.alex.bourne@maine.gov

Statistical Reporting
Bradford Brown
Supervisor, Research & Statistics
(207) 624-8478
bradford.l.brown@maine.gov

Workers’ Compensation
Frank Niles
Supervisor, Workers’ Compensation
(207) 624-8473
Frank.J.Niles@maine.gov
Alfred W. Redmer, Jr. was reappointed Maryland Insurance Commissioner by Governor Lawrence J. Hogan, Jr. in January 2019. His term ends May 30, 2023. He previously served as Commissioner from June 2003 until October 2005 and again from January 2015 - May 2019. A respected businessman and former member of the Maryland General Assembly, Redmer most recently managed Redmer Insurance Group, LLC, and owned Redmer Financial Group. His business experience includes time as partner and president of Landmark Insurance & Financial Group and as chief executive officer of Coventry Health Care of Delaware, Inc.

During his 13-year tenure in the General Assembly representing Baltimore County, Redmer served two years as the House Minority Leader. Throughout his career, he has stayed involved in numerous community and nonprofit organizations.

At the Maryland Insurance Administration, Redmer oversees the independent agency's approximately 250 employees and an annual budget of $32 million.

Redmer is a member of the Governor's Sub-Cabinet on International Affairs and sits on the Board of Directors of the Maryland Health Benefit Exchange.

Nationally, Redmer is a board member at the National Insurance Produce Registry (NIPR) and the Utilization Review Accreditation Commission (URAC).


A native Marylander, Redmer lives in Baltimore County. Together, he and his wife have five grown children and eight grandchildren.
MARYLAND

Nancy Grodin
   Deputy Commissioner..................................................(410) 468-2002

Vacant
   Chief of Staff............................................................(410) 468-2201

Todd Switzer
   Chief Actuary............................................................(410) 468-2041

J. Van Lear Dorsey
   Principal Counsel and Assistant Attorney General........... (410) 468-2023

Victoria August
   Associate Commissioner, Hearings.....................................(410) 468-2010

Erica Bailey
   Associate Commissioner, Compliance and Enforcement...........(410) 468-2113

Joy Hatchette
   Associate Commissioner, Consumer Education and Advocacy...(410) 468-2029

Robert Baron
   Associate Commissioner, Property and Casualty.....................(410) 468-2353

Vacant
   Associate Commissioner, Life and Health..........................(410) 468-2212

J Steven Wright
   Associate Commissioner, Insurance Fraud...........................(410) 468-3909

Vincent O'Grady
   Associate Commissioner, Exam and Audit...........................(410) 468-2122

Mike Paddy
   Director, Government Relations.........................................(410) 468-2408

Tracy Imm
   Director, Public Affairs................................................(410) 468-2206

Lisa Larson
   Regulations Manager...................................................(410) 468-2007

CONTACT PERSONS

NAIC Liaison
   Vacant...........................................................................(410) 468-2201

Accident and Health Insurance
MARYLAND

Vacant
Associate Commissioner, Life and Health..............................................................(410) 468-2212

Administrative Issues
Nancy Grodin
Deputy Commissioner.................................................................(410) 468-2002

Annual Statements
Phil Ermer
Director, Company Licensing..............................................................(410) 468-2153

Anti-Fraud Program
J. Steven Wright
Associate Commissioner, Insurance Fraud......................................................(410) 468-3909

Company Licensing
Phil Ermer
Director, Company Licensing..............................................................(410) 468-1253

Consumer Advocate
Joy Hatchette
Associate Commissioner, CEAU..............................................................(410) 468-2029

Consumer Complaints-Property and Casualty
Danilsa Marciniak
Director, Property and Casualty Complaints......................................................(410) 468-2119

Data Protection
Paula Kaiser Keen
Director, Management Information Systems......................................................(410) 468-2059

Department Counsel
J. Van Lear Dorsey
Principal Counsel and Assistant Attorney General......................................................(410) 468-2023

Deposits/Escrow Accounts
Gorina Moody
Fiscal Assistant..............................................................(410) 468-2106

Examinations-Agent, Life and Health
Jeff Gross
Chief Enforcement Officer..............................................................(410) 468-2256

Examinations-Agent, Property and Casualty
Jeff Gross
Chief Enforcement Officer..............................................................(410) 468-2256
MARYLAND

Examinations-Financial
Vacant
  Chief Insurance Examiner ..............................................................(410) 468-2114

Examinations-Title
David Zitterbart
  Chief of Title Enforcement ...........................................................(410) 468-2144

Examinations-Market Analysis
Dawna Kokosinski
  Chief .................................................................................................(410) 468-2322

Examinations-Market Conduct, Life and Health
Theresa Morfe
  Chief .................................................................................................(410) 468-2237

Examinations-Market Conduct, Property and Casualty
Jason Decker
  Chief .................................................................................................(410) 468-2321

Fees
Phil Ermer
  Director, Company Licensing ............................................................(410) 468-2153

Financial Analysis
Lynn Beckner
  Chief .................................................................................................(410) 468-2126

Fiscal
Godwin Ehirim
  Director, Fiscal Services .....................................................................(410) 468-2372

Guaranty Fund Questions-Life Insurance
Vacant
  Associate Commissioner, Life and Health ...........................................(410) 468-2212

Guaranty Fund Question-Property and Casualty
Robert Baron
  Associate Commissioner, Property and Casualty ...................................(410) 468-2353

Human Resources
Tracey Dailey
  Director, Human Resources ..............................................................(410) 468-2463

Legislative Liaison
Michael Paddy
  Director, Government Relations ........................................................(410) 468-2408

© 1991-2019 National Association of Insurance Commissioners
9/28/2019 108
MARYLAND

Life Insurance
Vacant
Associate Commissioner, Life and Health .............................................................................................................. (410) 468-2212

Media Relations/Public Affairs
Tracy Imm
Director, Public Affairs ............................................................................................................................................. (410) 468-2206

Personnel
Tracey Dailey
Director, Human Resources ........................................................................................................................................ (410) 468-2463

Policy and Form Filing-Life and Health
Vacant
Associate Commissioner, Life and Health .............................................................................................................. (410) 468-2212

Policy and Form Filing-Property and Casualty
Ronald Coleman
Director, Property and Casualty Rates and Forms .................................................................................................. (410) 468-2310

Premium Tax Collection
Phil Ermer
Examination and Auditing ........................................................................................................................................ (410) 468-2153

Producer Licensing
William Donahue
Director, Producer Licensing .................................................................................................................................. (410) 468-2347

Property and Casualty-Commercial Lines
Ronald Coleman
Director, Property and Casualty Rates and Forms .................................................................................................. (410) 468-2310

Property and Casualty-Personal Lines
Ronald Coleman
Director, Property and Casualty Rates and Forms .................................................................................................. (413) 468-2310

Regulatory Policy
Vacant
Chief of Staff .............................................................................................................................................................. (410) 468-2201

Health Benefit Plan Rate Filing-Life and Health
Todd Switzer
Chief Actuary ............................................................................................................................................................ (410) 468-2041

Statistical Reporting-Property and Casualty
MARYLAND

Linas Glemza
Actuary
(410) 468-2044

Training
Tracey Dailey
Director, Human Resources
(410) 468-2463
Gary D. Anderson was appointed Commissioner of the Massachusetts Division of Insurance by the Governor of Massachusetts on October 31, 2017.

Anderson joined the Massachusetts Division of Insurance as its First Deputy Commissioner in February of 2014. His responsibilities included strategic planning and policy development for every aspect of the agency, while assisting in decision-making and policy development in matters involving all lines of insurance and developing and advocating legislative and policy priorities for the Administration. His insurance experience began in 1999 with a regional carrier in the northwestern United States.

Just prior to his role as the First Deputy, Anderson served as a Policy Advisor and Senior Counsel in the Massachusetts State Senate President’s Office, where he was involved in a number of policy areas, from the state’s broad efforts to control health care costs to all matters affecting the financial services sector.

Prior to his work in the Senate President’s Office, Anderson worked as the General Counsel for the Financial Services Committee, where he handled legislation related to insurance and banking.

His private sector work also includes experience at a pharmaceutical company, where he was responsible for negotiating the tiered status of pharmaceuticals in the hospital setting.

Anderson is a graduate of Idaho State University and Albany Law School at Union University.

**Mailing Address**
Office of Consumer Affairs and Business Regulation
Massachusetts Division of Insurance
1000 Washington Street, 8th Floor
Boston, Massachusetts 02118-6200

**Street Address**
Same as mailing address

**Email Address**
See individual email addresses

**Phone Numbers**
Main (617) 521-7794
Consumer Hotline (617) 521-7777

**Fax Numbers**
Main (617) 753-6830

**Office Hours:** 8:45 a.m.-5:00 p.m., Monday-Friday
**Website:** https://www.mass.gov/orgs/division-of-insurance

**Make Checks Payable to:** Massachusetts Division of Insurance

Gary D. Anderson Commissioner
(617) 521-7301
gary.d.anderson@mass.gov

Matthew Veno First Deputy Commissioner
(617) 521-7302
matthew.veno@mass.gov

**CONTACT PERSONS**
Administration
MASSACHUSETTS

Dorothy Raymond ................................................................. (617) 521-7362
director.................................................................dorothy.k-raymond@mass.gov

Annual Statement
Vacant ......................................................................................... (617) 251-7392

Chairperson of Board of Appeal
Kimberly Foster ............................................................................. (617) 521-7443
Chairperson of Board of Appeal ................................................... kimberly.foster@mass.gov

Company Licensing/Financial Surveillance
Vacant ......................................................................................... (617) 521-7398

Consumer Services
Jackie Horigan .............................................................................. (617) 521-7461
Director of Consumer Services and Communications

Deposits
Vacant ......................................................................................... (617) 521-7391

Financial and Market Regulation
John Turchi ................................................................................. (617) 521-7701
Deputy Commissioner, Financial and Market Regulation john.turchi@mass.gov

General Counsel and Deputy Commissioner
Rachel Davison ............................................................................ (617) 521-7576
General Counsel and Deputy Commissioner rachel.m.davison@mass.gov

Health Care Access Bureau
Kevin P. Beagan ........................................................................... (617) 521-7323
Deputy Commissioner kevin.beagan@mass.gov

Market Conduct
Vacant ......................................................................................... (617) 521-7306

Producer Licensing
Magnus P. Carlberg ..................................................................... (617) 521-7450
Director magnus.carlberg@mass.gov

State Rating Bureau
Matthew Mancini ............................................................................ (617) 521-7459
Director matthew.mancini@mass.gov

© 1991-2019 National Association of Insurance Commissioners
9/28/2019 112
Anita G. Fox was appointed Director of the Department of Insurance and Financial Services (DIFS) by Michigan Governor Gretchen Whitmer effective January 14, 2019.

DIFS is the State of Michigan department responsible for regulating Michigan's financial industries, including banks, credit unions, and insurance and mortgage companies. DIFS provides a focal point for consumer protection, enables efficient and effective regulation, and positions the insurance and financial services sector of Michigan's economy for growth. The agency is staffed by more than 350 professionals dedicated to promoting economic growth and protecting Michigan consumers by ensuring that the companies that it regulates are safe and sound, follow state and federal law, and are entitled to the public confidence.

Ms. Fox has more than three decades of legal experience, including managing complex litigation in federal and state courts in Michigan and nationwide. She is a recognized authority in insurance coverage. She has lectured for Mealy's Insurance in the U.S. and abroad, in addition to teaching Insurance Law at Michigan State University College of Law.

Ms. Fox was inducted into the Federation of Defense and Corporate Counsel. She has also served in a staff advisory role on several U.S. Presidential campaigns and was appointed by Governor Jennifer Granholm to serve as board member and legal counsel for a number of charitable foundations.
MICHIGAN

General Counsel
Randall Gregg
Director...........................................................(517) 284-8727

Producer Licensing and Education
Paige McCully
Manager...........................................................(517) 284-8648

Consumer Services
Renee Campbell
Director...........................................................(517) 284-8776

Examinations
Robert Lamberjack
Manager...........................................................(517) 284-8755

Financial Statement Filing and Analysis-Domestic Insurers, Holding Companies
Judy Weaver
Senior Deputy Director...........................................(517) 284-8768

Financial Statement Filing and Analysis-Foreign Insurers
Judy Weaver
Senior Deputy Director...........................................(517) 284-8768

Insurance Rates and Forms-Life and Health
Karen Dennis
Director...........................................................(517) 284-8696

Insurance Rates and Forms-Property and Casualty
Karen Dennis
Director...........................................................(517) 284-8696

Insurer Licensing
Linda Martin
Application Coordinator.........................................(517) 284-8756

Legislative Liaison
Chad Arnold
Director...........................................................(517) 284-8859

Media Relations/Public Information
Andrea Miller
Public Information Officer.......................................(517) 284-8668

Insurance Licensing and Market Conduct
Michele Riddering
Director...........................................................(517) 284-8625
MICHIGAN

Surplus and Special Lines Taxes
Sherry Barrett
Analyst .............................................................. (517) 284-8623

Budget and Technology
Penny Wright
Chief Financial Officer (CFO) and Director ........................................... (517) 284-8734

Troubled Companies
Judy Weaver
Senior Deputy Director .............................................................. (517) 284-8768

Receivership
James Gerber
Director of Receivership .............................................................. (517) 284-8664
MICHIGAN
Steve Kelley was appointed Commissioner of the Minnesota Department of Commerce by Governor Tim Walz on January 7, 2019.

He was most recently a Senior Fellow at the Humphrey School of Public Affairs, University of MN. Before joining the Humphrey School in 2007, he served in the MN Senate for 10 years and the House of Representatives for 4 years. During his legislative service, he chaired the Senate Education Committee and served on committees dealing with energy and telecommunications regulation in both the House and Senate. He was one of the Legislature's leading experts on telecommunications policy, including issues related to broadband service.

Kelley has taught courses in education law and policy, science, technology and environmental policy, and global venture design. He has worked on issues relating to energy and environmental policy, design thinking and innovation, STEM education and public engagement with science. One of his projects at the University of MN was assisting with the bipartisan Renewable Energy Policy Exchange sponsored by the German federal government through which the University introduces MN policymakers to Germany's energy policy and brings German experts to MN to share policy ideas.

Before his election to the Legislature, he was a member of the Board of Directors of Medica (formerly Physicians Health Plan) and a public member of the MN Board of Medical Practice. Before and during his legislative service, Kelley practiced commercial litigation in MN. He represented both plaintiffs and defendants in complex cases involving securities fraud, accounting malpractice and other financial transactions.

Kelley and his wife, Sophie Bell Kelley, live in Hopkins and have two married children and 4 grandchildren. He received a B.A in political science and political economy from Williams College and his law degree from Columbia University.

**Mailing Address**

Minnesota Department of Commerce  
85 7th Place East, Suite 280  
St. Paul, Minnesota 55101

**Street Address**

Same as mailing address

**Email Address**

firstname.lastname@state.mn.us

**Phone Numbers**

Main (651) 539-1500

**Fax Numbers**

Main (651) 539-1547

**Office Hours**: 8:00 a.m.-4:30 p.m., Monday-Friday

**Website**: http://mn.gov/commerce/

**Make Checks Payable to**: Minnesota Department of Commerce

Steve Kelley  
Commissioner .................................................................steve.kelley@state.mn.us

Anne O'Connor  
Chief Deputy Commissioner ...............................................anne.oconnor@state.mn.us

Grace Arnold  
Deputy Commissioner ......................................................grace.arnold@state.mn.us

© 1991-2019 National Association of Insurance Commissioners  
9/28/2019  
119
MINNESOTA

Matthew Vatter
Assistant Commissioner of Enforcement
(651) 539-1458
matthew.vatter@state.mn.us

Peter Brickwedde
Assistant Commissioner of Government & External Affairs
(651) 539-1443
peter.brickwedde@state.mn.us

CONTACT PERSONS

Actuary-Life
Frederick Andersen
Chief Life Actuary
(651) 539-1753
frederick.andersen@state.mn.us

Actuary-Health
Kristi Bohn
Chief Health Actuary
(651) 539-1758
kristi.bohn@state.mn.us

Actuary-Property and Casualty
Phil Vigliaturo
Property and Casualty Actuary
(651) 539-1762
phil.vigliaturo@state.mn.us

Actuary-PBR
John Robinson
PBR Actuary
(651) 539-1750
john.w.robinson@state.mn.us

Agent Licensing
Peter Bratsch
Director, Licensing
(651) 539-1585
peter.bratsch@state.mn.us

Annual Statements
Kathleen Orth
Chief Examiner/Insurance Solvency Manager
(651) 539-1763
kathleen.orth@state.mn.us

Company Licensing
Nina Twardowski
Audit Director, Company Licensing
(651) 539-1756
nina.twardowski@state.mn.us

Consumer Complaints and Inquires
Matthew Vatter
Assistant Commissioner
(651) 539-1458
matthew.vatter@state.mn.us

Martin Fleischhacker
Sr Financial Fraud Ombudsman & Civil Enforcement Liaison
(651) 539-1601
martin.fleischhacker@state.mn.us

Deposits-Check
Sherry Cook
(651) 539-1527
sherry.cook@state.mn.us
MINNESOTA

Deposits-Statutory
Jill Kimes
Applications Coordinator ................................................................. (651) 539-1760 jill.kimes@state.mn.us

Examinations-Agent
Peter Bratsch
Director, Licensing ........................................................................ (651) 539-1585 peter.bratsch@state.mn.us

Examinations-Financial
Kathleen Orth
Chief Examiner/Insurance Solvency Manager .................................. (651) 539-1763 kathleen.orth@state.mn.us

Examinations-Market Conduct
Paul Hanson
Chief Examiner, Market Conduct Exams ......................................... (651) 539-1641 paul.hanson@state.mn.us

Fees
Jill Kimes
Applications Coordinator ................................................................. (651) 539-1760 jill.kimes@state.mn.us

Financial Analysis
Barb Carey
Audit Director, Analysis ................................................................ (651) 539-1757 barbara.carey@state.mn.us

Government Relations
Megan Verdeja
Director of Government Affairs ..................................................... (651) 539-1447 megan.verdeja@state.mn.us

Information Systems
Gabriel Pereira
Insurance Information Systems Coordinator ................................. (651) 539-1693 gabriel.pereira@state.mn.us

Legal
Kathleen Finnegan
General Counsel ............................................................................. (651) 539-1450 kathleen.finnegan@state.mn.us

Media Relations/Public Information
Emmalynn Bauer
Communications Director ............................................................... (651) 539-1463 emma.bauer@state.mn.us

Policy and Form: Life/Accident/Health
Tammy Lohmann
Director, Insurance Product Filings ............................................... (651) 539-1731 tammy.lohmann@state.mn.us

Policy and Form Filing: Property and Casualty-Commercial and Personal Lines
MINNESOTA

Tammy Lohmann
Director, Insurance Product Filings.
(651) 539-1731
tammy.lohmann@state.mn.us

Policy and Form Filing: Workers' Compensation
Tammy Lohmann
Director, Insurance Product Filings.
(651) 539-1731
tammy.lohmann@state.mn.us

Premium Tax
Jerry Sieve
Revenue Supervisor.
(651) 556-4729
jerry.sieve@state.mn.us
Mike Chaney, Mississippi’s 11th Commissioner of Insurance and State Fire Marshal, is currently serving his third term in office. First elected in 2007, he brought extensive business knowledge and experience to the office combined with 15 years of service in the Mississippi House of Representatives and Senate. His priorities throughout his terms in office remain steadfastly committed to consumer protection and application of technology for efficiency of the department to serve the state and consumers. He is leading the department in making strides in health care reform; disaster recovery from flood, tornado and hurricane events; bail bond industry reform; and reductions in state fire deaths.

An active member of the NAIC, Chaney serves on numerous committees, task forces and working groups. Among the issues he is involved in addressing are examination oversight, accounting practices, producer licensing, health insurance and managed care, senior issues, catastrophe and property and casualty insurance.

As Commissioner, he was inducted into the Insurance Hall of Fame at his alma mater, Mississippi State University. He received the Distinguished Service Award from the University of Mississippi Risk Management and Insurance program and its Professional Society. He has been named one of the top insurance professionals by Insurance Business America magazine and was named a Healthcare Hero by the Mississippi Business Journal. Chaney has served on numerous community development entities and corporate boards.

Chaney is also a Rotarian and Paul Harris Fellow. He is a veteran of the United States Army, serving in Vietnam. Chaney and his wife, Mary, have three children and eight grandchildren.

**Mailing Address**
Mississippi Insurance Department
P.O. Box 79
Jackson, Mississippi 39205

**Street Address**
1001 Woolfolk State Office Building
501 North West Street
Jackson, Mississippi 39201

**Gulf Coast Office**
Bolton State Office Building
1141 Bayview Avenue, Suite 401
Biloxi, Mississippi 39530

**Phone Numbers**
Main: (601) 359-3569
Toll-Free (In-State Only): (800) 562-2957
Gulf Coast Office: (228) 374-2240

**Fax Numbers**
Commissioner/Legal/Actuarial: (601) 359-2474
Consumer: (601) 359-1077
Licensing: (601) 359-1951
Examination: (601) 579-2568
Rating: (601) 359-9558
Gulf Coast Office: (228) 374-5040

**Office Hours**: 8:00 a.m.-5:00 p.m., Monday-Friday
**Website**: www.mid.ms.gov
**Make Checks Payable to**: Mississippi Insurance Department

Mike Chaney
Commissioner

© 1991-2019 National Association of Insurance Commissioners
9/28/2019

123
MISSISSIPPI

Mark Haire (601) 359-1514
Deputy Commissioner..........................................................mark.haire@mid.ms.gov

CONTACT PERSONS

NAIC Liaison
Mark Haire (601) 359-1514
Deputy Commissioner..........................................................mark.haire@mid.ms.gov

Accident and Health Insurance
Bob Williams (601) 359-2012
Director, Life and Health Actuarial Division...................................bob.williams@mid.ms.gov

Agent Licensing
Vanessa Miller (601) 359-2132
Director, Licensing Division.....................................................vanessa.miller@mid.ms.gov

Annual Statements
David Browning (601) 359-9218
Director, Financial and Market Regulation....................................david.browning@mid.ms.gov

Consumer Counseling Program for Seniors
Andy Case (601) 359-2453
Director, Consumer Services Division........................................andy.case@mid.ms.gov

Corporate Changes
Nancy Cross (601) 359-3571
Director, Statutory Compliance..................................................nancy.cross@mid.ms.gov

Information Technology
John Morris (601) 359-2993
Director, Information Technology Division....................................john.morris@mid.ms.gov

Department Counsel
Kim Causey (601) 359-2460
Special Assistant Attorney General.............................................kim.causey@mid.ms.gov

Investigations
John Hornback (601) 359-2138
Chief Investigator.................................................................john.hornback@mid.ms.gov

Deposits
David Browning (601) 359-9218
Director, Financial and Market Regulation....................................david.browning@mid.ms.gov

Examinations-Agent
David Browning (601) 359-9218
Director, Financial and Market Regulation....................................david.browning@mid.ms.gov
Mississippi

Examinations-Financial
David Browning (601) 359-9218
Director, Financial and Market Regulation
david.browning@mid.ms.gov

Examinations-Market Conduct
David Browning (601) 359-9218
Director, Financial and Market Regulation
david.browning@mid.ms.gov

Fees
Nancy Cross (601) 359-3571
Director, Statutory Compliance
nancy.cross@mid.ms.gov

Life Insurance
Andy Case (601) 359-2453
Director, Consumer Services Division
andy.case@mid.ms.gov

Media Relations/Public Information
Beth Reiss (601) 359-2403
Director, Public Relations
beth.reiss@mid.ms.gov

New Company Licensing
David Browning (601) 359-9218
Director, Financial and Market Regulation
david.browning@mid.ms.gov

Policy and Form Filing-Life and Health
Bob Williams (601) 359-2012
Director, Life and Health Actuarial Division
bob.williams@mid.ms.gov

Policy and Form Filing-Property and Casualty
John Wells (601) 359-3575
Director, Property and Casualty Rating Division
john.wells@mid.ms.gov

Premium Tax (Licensed)
Derrick Barnes (601) 923-7083
Accountant/Auditor, State Tax Commission, Ins. Premium Taxes
derrick.barnes@dor.ms.gov

Premium Tax (Surplus Lines)
Peggy Dronet (601) 713-1111
Executive Director, Mississippi Surplus Lines Association
pdronet@msla.org

Property and Casualty-Commercial Lines
John Wells (601) 359-3575
Director, Property and Casualty Rating Division
john.wells@mid.ms.gov

Property and Casualty-Personal Lines
MISSISSIPPI

John Wells
Director, Property and Casualty Rating Division
(601) 359-3575
john.wells@mid.ms.gov

Receivership
Michelle Partridge
Special Assistant Attorney General
(601) 359-2133
michelle.partridge@mid.ms.gov

Renewal of Company Licensing/Line Changes
Glenda Phillips
Statutory Compliance Division
(601) 359-2713
glenda.phillips@mid.ms.gov

Surplus Lines
Nancy Cross
Director, Statutory Compliance
(601) 359-3571
nancy.cross@mid.ms.gov
Chlora Lindley-Myers was appointed Director of the Missouri Department of Commerce and Insurance on March 6, 2017. She leads the department that protects consumers and ensures a strong and stable insurance market through the regulation of professionals and businesses that affect Missourians’ lives daily.

Lindley-Myers has served in several senior positions in the legislative, judicial and executive branches of government. She also has been a leader in regulatory and insurance industries, as well as within the NAIC. At the Tennessee Department of Commerce and Insurance, Lindley-Myers oversaw the Insurance, Securities, Tennessee Law Enforcement Academy and TennCare Oversight divisions, as well as the human resources and legislative functions.

She served, in Kansas City, as the director of the Consumer Protection and Antifraud Division of the NAIC, and as chief compliance officer of examinations for the Kentucky DOI, where she was responsible for the administration and oversight of market conduct examinations.

Lindley-Myers also served as the Property and Casualty (P/C) section chief for the Missouri DOI, where she was responsible for regulating all of the P/C insurance forms, rates, filings and policies issued in the state. She holds a bachelor’s degree from Mount Holyoke College in Massachusetts and a law degree from the University of Connecticut. Lindley-Myers is licensed to practice law in various states, including Missouri. She has received national recognition for her work. As the deputy commissioner of Tennessee’s Department of Commerce and Insurance, she was awarded the Robert Dineen Award for Outstanding Service and Contribution to the State Regulation of Insurance.

**Mailing Address**
Missouri Department of Commerce and Insurance  
P.O. Box 690  
Jefferson City, Missouri 65102-0690

**Email Address**
news@dci.mo.gov

**Phone Numbers**
Main: (573) 751-4126  
Producer Licensing: (573) 751-3518

**Fax Numbers**
Producer Licensing: (573) 526-3416  
Financial Examinations: (573) 526-2092  
Life and Health: (573) 526-4839  
Property and Casualty: (573) 526-4839

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday  
**Website:** https://dci.mo.gov

Make Checks Payable to: Department of Commerce and Insurance (for department fees) Director of Revenue (for premium taxes)

Chlora Lindley-Myers  
Director: (573) 751-4126

Christie Kincannon  
Acting Deputy Director and General Counsel: (573) 751-4126
MISSOURI

Angela Nelson
Director, Insurance Market Regulation...............................................................(573) 751-2430

John Rehagen
Director, Insurance Company Regulation............................................................(573) 526-4877

Leslie Nehring
Chief Financial Examiner, Insurance Company Regulation......................................(573) 526-4877

Jim Mealer
Chief Market Conduct Examiner, Insurance Market Regulation..............................(573) 751-2430

Carrie Couch
Director, Consumer Affairs....................................................................................(573) 751-1922

Grady Martin
Director, Administration.........................................................................................(573) 751-7223

Rich Lamb
Director, Legislative Affairs....................................................................................(573) 526-3587

Susan Cardwell
Budget Officer.............................................................................................................(573) 526-2938

Lori Croy
Director, Communications.......................................................................................(573) 751-2562

CONTACT PERSONS

Agent/Producer Licensing
Brenda Otto (573) 751-9292
Manager, Licensing.................................................................brenda.otto@insurance.mo.gov

Annual Statement
Debbie Doggett (573) 526-2944
Chief Financial Analyst.................................................................debbie.doggett@insurance.mo.gov

Captive Insurance
John Talley (573) 522-9932
Manager, Captive Program.................................................................john.talley@insurance.mo.gov

Company Licensing and Fees
Cindy Monroe (573) 751-4362
Admissions Specialist.................................................................cynthia.monroe@insurance.mo.gov

Deposits
Toni Charlton (573) 526-4618
Financial Analyst.................................................................toni.charlton@insurance.mo.gov

Examinations-Agent Investigations
MISSOURI

Mary Johnson .......................... (573) 751-1922
Chief Investigator ..........................................................mary.johnson@insurance.mo.gov

Examinations-Financial
Leslie Nehring ...............................................................(573) 526-4877
Chief Financial Examiner ..................................................leslie.nehring@insurance.mo.gov

Examinations-Market Conduct
Jim Mealer ................................................................. (573) 751-2430
Chief Market Conduct Examiner ...........................................jim.mealer@insurance.mo.gov

Guaranty Funds

Life and Health ................................................................(573) 634-8455

Property and Casualty ............................................................(573) 634-8455

Health, Life and Disabilities Complaints
Jessica Schrimpf ...................................................... (573) 751-2640
Manager, Health, Life and Disability Complaints, .............................................jessica.schrimpf@insurance.mo.gov

Information Systems
Eric Pahl ................................................................. (573) 751-5731
Supervisor ..............................................................................eric.pahl@oa.mo.gov

Policy and Form Filing-Life and Health
Mary Mealer ................................................................. (573) 526-0672
Manager, Life and Health ......................................................mary.mealer@insurance.mo.gov

Policy and Form Filing-Property and Casualty
Gina Clark ................................................................. (573) 751-1947
gina.clark@insurance.mo.gov

Premium Tax
Noland Stuecken ...................................................... (573) 526-4986
Tax Auditor ................................................................. noland.stuecken@insurance.mo.gov

Property and Casualty Complaints
Jeana Thomas ...................................................... (573) 751-2640
Manager, Property and Casualty .............................................jeana.thomas@insurance.mo.gov

Receivership
Tamara Kopp ...................................................... (573) 522-6115
tamara.kopp@insurance.mo.gov

Statistical Reporting
MISSOURI

Brent Kabler
Manager, Statistics Section
(573) 526-2945
brent.kabler@insurance.mo.gov

Surplus Lines
Lillian Overbey
Manager, Surplus Lines
(573) 526-1589
lillian.overbey@insurance.mo.gov
Matthew Rosendale was elected Commissioner of Securities and Insurance, Montana State Auditor in 2016. Rosendale puts the people of Montana first by serving as a watchdog and protecting Montana’s securities and insurance consumers. He is committed to putting Montanans back in charge of their own health care by increasing choices, removing hurdles that increase premiums, improving access to health care, and removing government from between patients and their doctors. As a member of the State Land Board, Rosendale also is one of five Montana elected officials responsible for the management of more than 5 million acres of state trust lands.

Rosendale has called Montana home for a long time and established deep roots in the community. He and his family chose to live in Montana because Big Sky Country represents the values he and his family hold dear: God, liberty, and an individual’s right to rule himself or herself without the pressing hand of an intrusive government. Those basic and fundamental beliefs pushed Rosendale to run for public office, and he served in the state legislature representing Northeastern Montana for six years prior to his election as auditor. During Rosendale’s service in the legislature, he demonstrated a strong ability to work with elected officials from both parties to cut unnecessary spending and protect Montanans’ constitutional rights.

Before running for public office, Rosendale worked in real estate, real estate development and land management, where he built his small family business into a full-service firm. With his extensive background in managing various types of land, Rosendale brings unique skills and experience to the State Land Board, which generates millions of dollars to fund the Treasure State’s K–12 public education system through natural resource development and land management.

Rosendale and his wife, Jean, have been married for more than 30 years. They own and operate their ranch north of Glendive, where they raised their three sons. When Rosendale is not serving the people of Montana in Helena, you can find him fixing fences or hunting along the river bottom.
MONTANA

Marissa Stockton  
Assistant Deputy State Auditor/Scheduler to Commissioner  
(406) 444-2006  
marissa.stockton@mt.gov

Bob Biskupiak  
Deputy Insurance Commissioner  
(406) 444-5438  
bob.biskupiak@mt.gov

Kristin Hansen  
Chief Legal Counsel  
(406) 444-5789  
kris.hansen@mt.gov

Derek Oestreicher  
Legal Policy Advisor  
(406) 444-1942  
derek.oestreicher@mt.gov

Kyle Schmauch  
Media Specialist  
(406) 444-4328  
kyle.schmauch@mt.gov

Glynis Gibson  
IT Manager  
(406) 444-3517  
GGibson@mt.gov

Kendall Cotton  
Policy Administrator  
(406) 444-3412  
kendall.cotton@mt.gov

Sharon Richetti  
Policy Holder Services Bureau Chief  
(406) 444-2894  
srichetti@mt.gov

Steve Matthews  
Chief, Examinations Bureau/Captive Insurance Coordinator  
(406) 444-9768  
smatthews@mt.gov

Ted Bidon  
Chief, Forms Bureau  
(406) 444-0385  
tbidon@mt.gov

Jeannie Keller  
Chief, Insurance Services Bureau  
(406) 444-9751  
jkeller2@mt.gov

Staci Litschauer  
Administrator, Centralized Services Division  
(406) 444-2041  
slitschauer@mt.gov

Connie Griffith  
Financial Specialist  
(406) 444-1867  
connie.griffith@mt.gov

CONTACT PERSONS

NAIC Liaison
Marissa Stockton  
Assistant Deputy State Auditor/Scheduler to Commissioner  
(406) 444-2006  
marissa.stockton@mt.gov

Agent Licensing
Jeannie Keller  
Bureau Chief  
(406) 444-9751  
jkeller2@mt.gov

Annual Statements and Company Licensing

© 1991-2019 National Association of Insurance Commissioners  
9/28/2019  132
MONTANA

Steve Matthews
Chief Financial Examiner, Examinations Bureau
(406) 444-4372
smatthews@mt.gov

Consumer Complaints and Inquires
Sharon Richetti
Policy Holder Services Bureau Chief
(406) 444-2894
srichetti@mt.gov

Department Counsel
Kristin Hansen
Chief Legal Counsel
(406) 444-5789
kris.hansen@mt.gov

Derek Oestreicher
Legal Policy Advisor
(406) 444-4328

Deposits
Steve Matthews
Chief Financial Examiner, Examinations Bureau
(406) 444-4372

Examinations-Financial
Steve Matthews
Chief Financial Examiner, Examinations Bureau
(406) 444-4372

Market Conduct
David Dachs
Market Conduct Examiner, Insurance Services Bureau
(406) 444-9722
ddachs@mt.gov

Media Relations/Public Information
Kyle Schmauch
Director, Communications
(406) 444-3152
kyle.schmauch@mt.gov

Policy and Form Filing
Ted Bidon
Chief, Forms Bureau
(406) 444-0385
tbidon@mt.gov

Policy and Form Filing-Health Specialist
Kassandra Hartnett
Compliance Analyst
(406) 444-3443
kallen@mt.gov

Policy and Form Filing-Life and Long Term Care Specialist
Myrna O’Dell
Compliance Analyst
(406) 444-2047
modell@mt.gov

Policy and Form Filing-Property and Casualty, Annuity Specialist
Tiffany Caverhill
Compliance Analyst
(406) 444-3720
tcaverhill@mt.gov

Policy and Form Filing-Property and Casualty/Med Supplement Specialist
MONTANA

Karen Beyl
Compliance Analyst
(406) 444-3438
kbeyl@mt.gov

Premium Tax
Steve Matthews
Chief Financial Examiner, Examinations Bureau
(406) 444-4372
smatthews@mt.gov

Rate Filing-Life and Health
Ashley Perez
Actuary
(406) 444-5220
aperez@mt.gov

Rate Filing-Property and Casualty
Mari L. Kindberg, FCAS, MAAA
Actuary
(406) 444-5220
mkindberg@mt.gov
Bruce R. Ramge was appointed Director of the Nebraska Department of Insurance (DOI) by Governor Dave Heineman on November 15, 2010. Ramge had served as acting director since October 30, 2010, and as deputy director since January 2008. On January 8, 2015, he was reappointed Director of the Nebraska DOI by Governor Pete Ricketts.

Ramge has assisted various National Association of Insurance Commissioners (NAIC) working groups over the years. He is past chair of the Midwest Zone and has served as chair of the Market Conduct Examination Standards (D) Working Group, chair of the Market Regulation Accreditation (D) Working Group, chair and vice chair of the Life Insurance and Annuities (A) Committee, co-chair of the Principle-Based Reserving Implementation (EX) Task Force, and vice chair of the Market Actions (D) Working Group. He also is currently a member of several NAIC committees, task forces and working groups.

Ramge is a past president of the Insurance Regulatory Examiners Society (IRES), and he received the 2007 IRES Foundation Paul L. DeAngelo Memorial Teaching Award and the 2007 IRES Al Greer Achievement Award.

Ramge earned a bachelor’s degree from Dana College and a Master of Business Administration (MBA) from the University of Nebraska Omaha.
Connie VanSlyke  
Administrator, Property and Casualty  
(402) 471-4647  
connie.vanslyke@nebraska.gov

Laura Arp  
Administrator, Life and Health  
(402) 471-4635  
laura.arp@nebraska.gov

Barbara Peterson  
Administrator, Consumer Affairs  
(402) 471-4743  
barbara.peterson@nebraska.gov

Kevin Schlautman  
Administrator, Producer Licensing  
(402) 471-4707  
kevin.schlautman@nebraska.gov

Peggy Jasa  
Public Information Officer  
(402) 471-4632  
peg.jasa@nebraska.gov

Rhonda Ahrens  
Chief Actuary  
(402) 471-4631  
rhonda.ahrens@nebraska.gov

Charles Starr  
Fraud Investigator/Supervisor  
(402) 471-8334  
charles.starr@nebraska.gov

Martin Swanson  
Insurance Health Policy Administrator  
(402) 471-4648  
martin.swanson@nebraska.gov

**CONTACT PERSONS**

**NAIC Liaison**  
Peggy Jasa  
(402) 471-4632  
peg.jasa@nebraska.gov

**Accident/Health Insurance**

Laura Arp  
Administrator, Life and Health  
(402) 471-4635  
laura.arp@nebraska.gov

**Agent Licensing**

Kevin Schlautman  
Administrator, Producer Licensing  
(402) 471-4707  
kevin.schlautman@nebraska.gov

**Annual Statements**

Justin Schrader  
Chief Examiner  
(402) 471-4734  
justin.schrader@nebraska.gov

**Company Admissions**

Kristy Hadden  
Life and Health, Property and Casualty Admissions  
(402) 471-0373  
kristy.hadden@nebraska.gov

**Consumer Complaints and Inquires**

Barbara Peterson  
Administrator, Consumer Affairs  
(402) 471-4743  
barbara.peterson@nebraska.gov
NEBRASKA

Department Counsel
Matthew Holman
(402) 471-4503
General Counsel
matt.holman@nebraska.gov

Deposits
Lori Bruss
(402) 471-4045
Securities Officer
lori.bruss@nebraska.gov

Examinations-Agent
Kevin Schlautman
(402) 471-4707
Administrator, Producer Licensing
kevin.schlautman@nebraska.gov

Examinations-Financial
Justin Schrader
(402) 471-4734
Chief Examiner
justin.schrader@nebraska.gov

Examinations-Market Conduct
Reva Vandevoorde
(402) 471-4652
Supervisor, Market Conduct
reva.vandevoorde@nebraska.gov

Fees
Justin Schrader
(402) 471-4734
Chief Examiner
justin.schrader@nebraska.gov

Insurance Fraud
Charles Starr
(402) 471-8334
Fraud Investigator/Supervisor
charles.starr@nebraska.gov

Life Insurance
Laura Arp
(402) 471-4635
Administrator, Life and Health
laura.arp@nebraska.gov

Media Relations
Peggy Jasa
(402) 471-4632
Public Information Officer
peg.jasa@nebraska.gov

Policy and Form Filing-Life and Health
Laura Arp
(402) 471-4635
Administrator, Life and Health
laura.arp@nebraska.gov

Policy and Form Filing-Property and Casualty
Connie VanSlyke
(402) 471-4647
Administrator, Property and Casualty
connie.vanslyke@nebraska.gov

Premium Tax
Martha Hettenbaugh
(402) 471-4671
Tax Analyst
martha.hettenbaugh@nebraska.gov
NEBRASKA

Property and Casualty-Commercial Lines
Connie VanSlyke
Administrator, Property and Casualty
(402) 471-4647
connie.vanslyke@nebraska.gov

Property and Casualty-Personal Lines
Connie VanSlyke
Administrator, Property and Casualty
(402) 471-4647
connie.vanslyke@nebraska.gov

Statistical Reporting
Connie VanSlyke
Administrator, Property and Casualty
(402) 471-4647
connie.vanslyke@nebraska.gov

Receivership
Matthew Holman
General Counsel
(402) 471-4503
matt.holman@nebraska.gov
NEVADA

Nevada Insurance Commissioner, Barbara D. Richardson has been an insurance regulator for 15 years. Three years as the Insurance Commissioner in Nevada and prior to that she was the New Hampshire Insurance Department’s Director of Operations and Fraud for 12 years. While at the New Hampshire Insurance Department, Richardson oversaw several units of the Department, including the Premium and Retaliatory Tax unit, the Criminal Fraud Investigation unit, the Business unit, and the Producer Licensing unit.

Richardson is a graduate of Vassar College and has a law degree from the University of New Hampshire School of Law and a Master of Business Administration (MBA) from Loyola University in Chicago.

Richardson has been an active member on the national level of the NAIC’s Producer Licensing (EX) Task Force, the Producer Licensing (EX) Working Group, the Innovation and Technology (EX) Task Force, and the Antifraud (D) Task Force. Richardson is currently chair of the System for Electronic Rates and Forms Filing (SERFF) Advisory Board.

In addition to these duties, Richardson was an adjunct professor at the University of New Hampshire School of Law, teaching insurance law.
NEVADA

Laurie Squartsoff
Chief Deputy Commissioner, Carson City ........................................ (775) 687-0789

Stephanie McGee
Deputy Commissioner, Carson City ........................................ (775) 687-0758

David Cassetty
Deputy Commissioner, Las Vegas ........................................ (702) 486-4379

CONTACT PERSONS

Accident/Health Insurance
Mark Garratt .................................................................(775) 687-0736
Chief Insurance Examiner........................................ mgarratt@doi.nv.gov

Producer Licensing
Stephanie McGee .................................................................(775) 687-0758
Deputy Commissioner........................................ sbmcgee@doi.nv.gov

Annual Statements
Peter Rao .................................................................(775) 687-0757
Assistant Chief Insurance Examiner.................................... prao@doi.nv.gov

Captive Insurers
Stephanie McGee .................................................................(775) 687-0758
Deputy Commissioner........................................ sbmcgee@doi.nv.gov

Company Fees-Licensing
Kathy Kelley .................................................................(775) 687-0753
Administrative Assistant........................................ kkelley@doi.nv.gov

Consumer Complaints and Inquires
Linda Stratton .................................................................(702) 486-4395
Supervising Compliance Investigator, Las Vegas...... lstratton@doi.nv.gov

David Cassetty .................................................................(702) 486-4379
Deputy Commissioner, Las Vegas.......................... dcassetty@doi.nv.gov

Corporate and Financial Affairs
Peter Rao .................................................................(775) 687-0757
Assistant Chief Insurance Examiner............................. prao@doi.nv.gov

Division Counsel
Amy Parks .................................................................(775) 687-0710
Chief Legal Counsel

David Hall .................................................................(775) 687-0708
NEVADA

Alexia Emmermann
(775) 687-0712

Shirley Foster
(702) 486-4053

Deposits
Denise Costello
(775) 687-0752

Enforcement
David Cassetty
Deputy Commissioner, Las Vegas
(702) 486-4379
dcassetty@doi.nv.gov

Stephanie Canter
Enforcement Chief, Las Vegas
(702) 486-4598
slcanter@doi.nv.gov

Cheryl Allen-Stallworth
Compliance Officer, Las Vegas
(702) 486-4632
cestallworth@doi.nv.gov

Sonja Whitten
Compliance Investigator, Las Vegas
(702) 486-4597
srwhitten@doi.nv.gov

John Parnell
Compliance Investigator, Las Vegas
(702) 486-4394
jparnell@doi.nv.gov

Julie Wisbar
Compliance Investigator, Carson City
(775) 687-0713
jwisbar@doi.nv.gov

Jonathan Wycoff
Compliance Investigator, Carson City
(775) 687-0718
jhwyooff@doi.nv.gov

Katie Tiearney
Compliance Investigator, Carson City
(775) 687-0750
ktiearney@doi.nv.gov

Examinations-Agent
Joel Bengo
Chief Insurance Examiner, Las Vegas
(775) 687-0743
jbengo@doi.nv.gov

Examinations-Financial
Peter Rao
Assistant Chief Insurance Examiner, Las Vegas
(775) 687-0757
prao@doi.nv.gov

Examinations-Market Conduct
Stephanie McGee
Deputy Commissioner, Las Vegas
(775) 687-0758
sbmcgee@doi.nv.gov

Information Systems

© 1991-2019 National Association of Insurance Commissioners
9/28/2019 141
NEVADA

Dennis McGehee
IT Professional
(775) 687-0785
dmcgehee@doi.nv.gov

Life and Health Insurance
Mark Garratt
Chief Insurance Examiner
(775) 687-0736
mgarratt@doi.nv.gov

Market Regulation
Peggy Willard-Ross
Insurance Examiner
(775) 687-0760
pwillard@doi.nv.gov

Media Relations/Public Information
Yeraldin Deavila
Public Information Officer
(775) 687-0772
insinfo@doi.nv.gov

Policy and Form Filing-Life and Health
Mark Garratt
Chief Insurance Examiner
(775) 687-0736
mgarratt@doi.nv.gov

Policy and Form Filing-Property and Casualty
Mark Garratt
Chief Insurance Examiner
(775) 687-0736
mgarratt@doi.nv.gov

Property and Casualty-Commercial Lines
Mark Garratt
Chief Insurance Examiner
(775) 687-0736
mgarratt@doi.nv.gov

Property and Casualty-Personal Lines
Mark Garratt
Chief Insurance Examiner
(775) 687-0736
mgarratt@doi.nv.gov

Statistical Reporting
Gennady Stolyarov
Lead Actuary
(775) 687-0766
gstolyarov@doi.nv.gov

Self-Insured Workers' Compensation
Terri Chambers
Chief Insurance Examiner
(775) 687-0777
tchambers@doi.nv.gov
NEW HAMPSHIRE

John Elias was nominated as Commissioner of the New Hampshire Insurance Department by Governor Chris T. Sununu and unanimously approved by the New Hampshire Executive Council to serve a five year term beginning June 13, 2018.

Elias has more than 15 years of insurance industry experience in the fields of profit and loss, state relations, and strategic projects. He has led compliance, underwriting, product and project teams and served as Vice President at two property and casualty insurance companies.

Elias joined the New Hampshire Insurance Department in 2016 as the Property and Casualty Director and was promoted soon thereafter to Assistant Commissioner. In his two years at the department, he has focused on streamlining processes, strategic planning, goal setting and speed to market initiatives. He has also served on several of the NAIC committees and task forces and has been involved in the NAIC State Ahead strategic plan. As Commissioner, Elias’s priorities include regulatory modernization, operational efficiency and effectiveness in the pursuit of regulatory value, and the use of data to promote market transparency and to improve regulatory accountability and success in the reduction of public harms.

Elias has an M.B.A. and a J.D., and earned his Bachelor’s degree in political science. In addition, he holds a Chartered Insurance Operations Professional designation and a Certificate in Strategic Management of Regulatory Enforcement Agencies.

Elias lives in Henniker, New Hampshire.

Mailing Address
New Hampshire Insurance Department
21 Fruit Street, Suite 14
Concord, New Hampshire 03301

Street Address
Same as mailing address

Phone Numbers
Main (603) 271-2261
Toll-free (800) 852-3416
Financial Exam/Licensing/Consumer (603) 271-2241

Fax Numbers
Main (603) 271-1406
Accounting (666) 555-5555

Office Hours: 8:00 a.m.–4:30 p.m., Monday-Friday
Website: www.nh.gov/insurance
Make Checks Payable to: Treasurer, State of New Hampshire

Alexander K. Feldvebel
Deputy Commissioner (603) 271-2261

Vacant
Assistant to the Deputy Commissioner (603) 271-2261

Sandra Barlow
Assistant to the Commissioner (603) 271-2261

Christie Rice
Assistant Commissioner (603) 271-2261
NEW HAMPSHIRE

Douglas Bartlett
   Director, Financial Regulation Division..........................................................(603) 271-2879

Tyler Brannen
   Director of Health Economics..............................................................................(603) 271-2396

Jennifer Patterson
   Director, Life, Accident and Health Division.................................................................(603) 271-2145

David Sky
   Chief Actuary, Life, Accident and Health Division....................................................(603) 271-2506

James Fox
   Director, Property and Casualty Division.....................................................................(603) 271-2502

Christian Citarella
   Chief Actuary, Property and Casualty Division...........................................................(603) 271-2113

Heather Silverstein
   General Counsel............................................................................................................(603) 271-2261

Mary Bleier
   Enforcement Counsel.....................................................................................................(603) 271-4137

Theodore Perkins, Jr
   Information Technology..................................................................................................(603) 271-2518

Keith Nyhan
   Director, Consumer Services.......................................................................................(603) 271-3304

CONTACT PERSONS

NAIC Liaison
John Elias
   Commissioner...................................................................................................................(603) 271-2261

Accident and Health Insurance
Alexander K. Feldvebel
   Deputy Commissioner.....................................................................................................(603) 271-2261

Agent Licensing
Christie Rice
   Assistant Commissioner...................................................................................................(603) 271-2261

Annual Statements
Patricia Gosselin
   Chief Financial Analyst, Financial Regulation Division...................................................(603) 271-2920

Company Licensing
NEW HAMPSHIRE

Patricia Gosselin
Chief Financial Analyst, Financial Regulation Division
(603) 271-2920

Consumer Services
Keith Nyhan
Director, Consumer Services Division
(603) 271-3304

Deposits
Diane Cygan
Financial Records Auditor, Financial Regulation Division
(603) 271-2528

Examinations-Agent
Christie Rice
Assistant Commissioner
(603) 271-2261

Examinations-Financial
Colin Wilkins
Chief Financial Examiner, Financial Regulation Division
(603) 271-2374

Examinations-Market Conduct
Edwin Pugsley
Chief Examiner, Property and Casualty Market Conduct Division
(603) 271-3711

Fees
Norma Stallings
Tax and Revenue Administrator
(603) 271-2391

General Counsel
Heather Silverstein
(603) 271-2261

Insurance Fraud
Heather Silverstein
General Counsel
(603) 271-2261

Life Insurance
Jennifer Patterson
Director, Life, Accident and Health Division
(603) 271-2145

Media Relations/Public Information
Eireann Sibley
Director, Communications
(603) 271-3781

Outreach Coordinator
Vacant
Outreach Coordinator, Communications
(603) 271-2261
NEW HAMPSHIRE

Policy and Form Filing-Life, Accident and Health
Diana Lavoie
Compliance Administrator, Life, Accident and Health Division ................................................................. (603) 271-2124

Policy and Form Filing-Property and Casualty
Frank Cardamone
Compliance Administrator, Property and Casualty Division ........................................................................... (603) 271-2163

Premium Tax
Norma Stallings
Tax and Revenue Administrator .......................................................................................................................... (603) 271-2391

Property and Casualty Insurance
James Fox
Director, Property and Casualty Division ......................................................................................................... (603) 271-2502

Property and Casualty-Commercial Lines
Edwin Pugsley
Chief Examiner, Property and Casualty Market Conduct Division .................................................................... (603) 271-3711

Statistical Reporting-Property and Casualty Market Analysis
Christian Citarella
Chief Actuary, Property and Casualty Division ................................................................................................. (603) 271-2113
Marlene Caride took the oath of office as Commissioner of Banking and Insurance on June 27, 2018. She was named Acting Commissioner by Governor Phil Murphy and began serving on January 16, 2018. Caride is the first Hispanic to head the department, where she oversees New Jersey's insurance, banking and real estate industries.

Prior to joining the department, Caride was a member of the New Jersey General Assembly representing the 36th Legislative District. During her three terms in the Assembly, Caride served on the Assembly Financial Institutions and Insurance Committee, the Assembly Appropriations Committee and the New Jersey Legislative Select Committee on Investigation. She also chaired the Assembly Education Committee and was vice-chair of the Assembly Transportation and Independent Authorities Committee.

Caride was a partner in the Union City, NJ, law firm of Gonzalez & Caride. She also served as the municipal prosecutor for the Ridgefield Municipal Court and Zoning Board attorney for the municipalities of South Hackensack, NJ, and Saddle Brook, NJ.

Earlier in her career, Caride served as legal counselor to the West New York Parking Authority and the alcoholic beverage control (ABC) prosecutor for the city of West New York, NJ. She also served as a special civil part mediator for the Hudson County Superior Court Law Division.

Caride is a member of the Bar of the Supreme Court of the United States, the New Jersey State Bar Association, the Hudson County Bar Association and the Hispanic Bar Association of New Jersey.

Caride earned a law degree from California Western School of Law and a bachelor's degree in education from Fairleigh Dickinson University. She resides in Ridgefield, NJ.

**Mailing Address**
State of New Jersey  
Department of Banking and Insurance  
20 West State Street  
P.O. Box 325  
Trenton, New Jersey 08625-0325

**New Jersey Personal Automobile Insurance Plan**
Laurel Corporate Center  
10000 Midlantic Drive, Suite 403  
W Mount Laurel, New Jersey 08054

**Phone Numbers**
- Main: (609) 292-7272  
- Satellite Consumer Center, Newark: (973) 648-4713  
- Toll-Free Number: (800) 446-7467  
- Newark Main: (973) 622-6014  
- Mount Laurel Main: (856) 722-0030

**Fax Numbers**
- Main: (609) 984-5273  
- Newark Main: (973) 622-6110  
- Mount Laurel Main: (856) 722-9382

**Office Hours**: 8:30 a.m.-5:00 p.m., Monday-Friday  
**Website**: www.dobi.nj.gov  
**Make Checks Payable to**: Department of Banking and Insurance

---

© 1991-2019 National Association of Insurance Commissioners  
9/28/2019
NEW JERSEY

Marlene Caride
Commissioner
(609) 633-7667

Justin Zimmerman
Chief of Staff
(609) 633-7667

Peter L. Hartt
Director, Division of Insurance
(609) 292-7272

Kristine A. Maurer, Esq.
Assistant Director, Division of Insurance
(609) 292-7272

Elijah Johnson
Director of Legislative Affairs
(609) 292-7272

Denise Illes
Chief of Regulation
(609) 292-7272

Vacant
Assistant Commissioner, Administration
(609) 292-7272

Steven P. Kerner, Jr.
Assistant Commissioner, Solvency Regulation
(609) 292-7272

Philip Gennace
Assistant Commissioner, Life and Health
(609) 292-7272

Carl Sornson
Assistant Commissioner, Property and Casualty
(609) 292-7272

Gale Simon
Assistant Commissioner, Consumer Protection
(609) 292-7272

William P. White
Assistant Commissioner, Captive Insurance
(609) 292-7272

Ralph Boeckman
Specialist, Market Regulation, Consumer Protection
(609) 292-7272

Ellen DeRosa
Executive Director, Individual Health Coverage Program and Small Employer Health Benefits Program
(609) 292-7272

Fredrick A. Huber
Executive Director, New Jersey, Compensation Rating and Inspection Bureau
(973) 622-6014

CONTACT PERSONS

NAIC Liaison
Peter L. Hartt
Director, Division of Insurance
peterhart@dobi.nj.gov

© 1991-2019 National Association of Insurance Commissioners
9/28/2019 148
NEW JERSEY

Kristine A. Maurer, Esq.  (602) 292-7272
Assistant Director, Division of Insurance..........................................................kristine.maurer@dobi.nj.gov

Accident and Health Insurance
Philip Gennace
Assistant Commissioner, Life and Health...........................................................(609) 292-7272

Agent Licensing
Ruth Jackson  (609) 292-7272
Supervisor, Insurance Producer Licensing................................................................ruth.jackson@dobi.nj.gov

Annual Statements
Joann Jones  (609) 292-7272
Technical Assistant II..........................................................................................joann.jones@dobi.nj.gov

Captive Insurance
William P. White  (609) 292-7272
Assistant Commissioner......................................................................................william.white@dobi.nj.gov

Company Licensing
Kwame Asare  (609) 292-7272
Supervising Insurance Examiner............................................................................kwame.asare@dobi.nj.gov

Consumer Complaints and Inquires
Gale Simon  (609) 292-7272
Assistant Commissioner, Consumer Protection Services......................................gale.simon@dobi.nj.gov

Department Counsel
James A. Carey, Jr., DAG, Office of the New Jersey Attorney General  (609) 984-8469
Section Chief...........................................................................................................james.carey@dol.lps.state.nj.us

Deposits
Kwame Asare  (609) 292-7272
Supervising Insurance Examiner............................................................................kwame.asare@dobi.nj.gov

Examinations-Agent
Gale Simon  (609) 292-7272
Assistant Commissioner, Consumer Protection Services......................................gale.simon@dobi.nj.gov

Examinations-Financial
Steven P. Kerner, Jr.  (609) 292-7272
Assistant Commissioner, Solvency Regulation......................................................steve.kerner@dobi.nj.gov

Market Analysis, Market Conduct Examinations and Anti-Fraud Compliance
Ralph Boeckman  (609) 292-7272
Market Regulation Specialist...................................................................................ralph.boeckman@dobi.nj.gov
NEW JERSEY

Financial Analysis
John Sirovetz
Supervising Insurance Examiner Solvency Regulation
(609) 292-7272
john.sirovetz@dobi.nj.gov

Life Insurance
Philip Gennace
Assistant Commissioner, Life and Health
(609) 292-7272

Public Affairs
Trish Graber
Director
(609) 292-5064
trish.graber@dobi.nj.gov

Policy and Form Filing-Life and Health
Philip Gennace
Assistant Commissioner, Life and Health
(609) 292-7272

Policy and Form Filing-Property and Casualty
Carl Sornson
Assistant Commissioner, Property and Casualty
(609) 292-7272

Premium Tax
Tanveer Ahmed
Examiner II
(609) 292-7272
tanveer.ahmed@dobi.nj.gov

Property and Casualty-Commercial Lines
Carl Sornson
Assistant Commissioner, Property and Casualty
(609) 292-7272

Property and Casualty-Personal Lines
Carl Sornson
Assistant Commissioner, Property and Casualty
(609) 292-7272

Statistical Reporting
Sam Sacky
Actuarial Analyst
(609) 292-7272
samual.sacky@dobi.nj.gov

Bureau of Fraud Deterrence
Richard Besser
Chief of Investigations
(609) 292-7272
richard.besser@dobi.nj.gov
NEW MEXICO

During the 2013 legislative session, legislation effectuating a constitutional amendment passed in the 2012 general election (HB 45) that removed the insurance division from the Public Regulation Commission and created a stand-alone agency, The Office of Superintendent of Insurance. This change was effective July 1, 2013. This legislation also created a nominating committee for the position of the Superintendent of Insurance. The nomination committee unanimously reconfirmed John G. Franchini to continue in his capacity as Insurance Superintendent for New Mexico.

Franchini has more than 35 years’ experience in the insurance industry. He “temporarily” joined Consolidated Agency, his father’s independent insurance agency, while attending graduate school at the University of New Mexico. Ten years later, he purchased the business and expanded it to four locations, employing 82 people and servicing nearly 15,000 customers. During that time, he served on the New Mexico Workers’ Compensation Assigned Risk Pool board of governors and the Patient Compensation Administration board of directors, and he was elected president of the Independent Insurance Agents of New Mexico. In 1998, Poe & Brown, a national insurance broker, purchased the business. Franchini was named vice president, and his responsibilities included new business production, development of specialized insurance programs and agency acquisitions.

Franchini joined New Mexico Mutual in 2002 and was eventually named vice president of government and industry affairs. At New Mexico Mutual, he worked with state legislators, members of regulatory agencies and insurance agents to strengthen the company’s financial and public standing.

He also is a member of the Leadership New Mexico Class of 2007, former board member of the Rocky Mountain Insurance Information Association and past president of the New Mexico Insurance Association. Franchini is a native of New Mexico and a graduate of Creighton University in Omaha, NE.

John G. Franchini
Superintendent

Appointed: July 27, 2010
Reappointed: April 2016
NEW MEXICO

Anna Krylova
Chief Actuary-Property and Casualty
(505) 827-4529
anna.krylova@state.nm.us

Vicente Vargas
Chief Counsel to the Superintendent
(505) 827-4645
vicente.vargas@state.nm.us

CONTACT PERSONS

Annual Statements
Mark Jordan
(505) 827-4645
mark.jordan@state.nm.us

Assigned Risk Pool-Workers' Compensation
Bogdanka Kurahovic
(505) 827-4557
bogdanka.kurahovic@state.nm.us

Company Licensing
Victoria Baca
Bureau Chief
(505) 827-4438
victoriaa.baca@state.nm.us

Consumer Complaints and Inquires
Mark Marquez
(505) 827-4439
mark.marquez@state.nm.us

Deposits and Fees
Victoria Baca
(505) 827-4438
victoriaa.baca@state.nm.us

Examinations/Financial Analysis
Mark Jordan
Chief Examiner
(505) 827-4655
mark.jordan@state.nm.us

Health policy and Consumer Education Bureau-Affordable Care Act (ACA)
Margaret (Kika) Pena
Division Director
(505) 827-4561
margaret.pena@state.nm.us

Paige Duhamel
Health Care Policy Manager
(505) 660-7108
paige.duhamel@state.nm.us

Insurance Fraud Bureau
Roberta Baca
Criminal Division Director
(505) 795-1755
roberta.baca@state.nm.us

Stop Fraud
(877) 807-4010

Investigations/Compliance
Mark Marquez
Staff Manager
(505) 827-4439
mark.marquez@state.nm.us
NEW MEXICO

Managed Health Care Bureau
Margaret (Kika) Pena (505) 827-4561
Division Director margaret.pena@state.nm.us
Viara Ianakieva (505) 827-4651
Bureau Chief viara.ianakieva@state.nm.us

Life and Health Product Filing Bureau-Form Filing
Margaret (Kika) Pena (505) 827-4561
Division Director margaret.pena@state.nm.us
Viara Ianakieva (505) 827-4651
Bureau Chief viara.ianakieva@state.nm.us

Producer (Agent) Licensing
Lorinda Martinez (505) 827-4554
Bureau Chief lorinda.martinez@state.nm.us

Property and Casualty-Policy and Form Filing
Ashley Hernandez (505) 827-4593
ashley.hernandez@state.nm.us

Premium Tax
Andy Romero (505) 827-4649
Compliance Division Director andy.romero@state.nm.us

Statistical Reporting
Anna Krylova (505) 827-4529
anna.krylova@state.nm.us

Title Insurance
Otis Phillips (505) 827-4930
Bureau Chief otis.phillips@state.nm.us
NEW YORK

Linda A. Lacewell was nominated Superintendent of the New York State Department of Financial Services by Governor Andrew M. Cuomo on February 4, 2019. She was confirmed by the New York State Senate in June 2019. Lacewell most recently served as Chief of Staff and Counselor to the Governor. In that role, she oversaw Executive Chamber operations, as well as ethics and law enforcement matters.

Lacewell previously served as executive director of a cancer foundation initiative in Culver City, California. Prior to that, Lacewell served as Chief Risk Officer and Counselor to Governor Cuomo where she built and implemented the first statewide system for ethics, risk and compliance in agencies and authorities.

Lacewell was formerly special counsel to the Governor, as well as the architect of OpenNY, a state-of-the-art open data initiative. She also served as special counsel to Attorney General Cuomo, where she oversaw the public pension fund pay-to-play investigation and the out-of-network health insurance investigation, both of which led to nationwide systemic reform. Prior to that, Lacewell spent nine years as an assistant U.S. attorney for the Eastern District of New York, including two years on the Enron Task Force, and received the Henry L. Stimson Medal and the Attorney General's Award for Exceptional Service.

Lacewell earned her B.A. from New College of the University of South Florida and her J.D. with honors from the University of Miami School of Law. She clerked for a U.S. District Judge for the Southern District of Florida. Lacewell serves as an adjunct professor at New York University School of Law, teaching ethics in government, and previously served as an adjunct professor of law at Fordham University School of Law, teaching international criminal law.

Mailing Address
New York State Department of Financial Services
One State Street
New York, New York 10004-1151

Street Address
New York State Department of Financial Services
One Commerce Plaza, Suite 1700
Albany, New York 12257

Phone Numbers
Main (212) 709-3500
Main (Albany) (518) 474-4567
Agents and Brokers (518) 474-6630
Consumer Complaints (212) 480-6400
Consumer Complaints Toll-Free (800) 342-3736
Insurance Fraud Hotline (888) 372-8369
Multilingual Telephone Service (9am- (518) 474-5138

Fax Numbers
Main (212) 709-3520
Main (Albany) (518) 473-6814

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.dfs.ny.gov
Make Checks Payable to: Premium Taxes: State Tax Commission
Department Fees: Superintendent of Financial Services

Linda A. Lacewell (212) 709-3501
Superintendent..........................................................linda.lacewell@dfs.ny.gov

Laura Evangelista (212) 709-3502
Executive Deputy Superintendent, Insurance Division...........................................laura.evangelista@dfs.ny.gov

Shirin Emami (212) 709-5433
Executive Deputy Superintendent, Banking Division.................................................shirin.emami@dfs.ny.gov

© 1991-2019 National Association of Insurance Commissioners
9/28/2019 155
NEW YORK

Nancy Ruskin
Executive Deputy Superintendent, Financial Frauds and Consumer Protection Division
(212) 408-2299
nancy.ruskin@dfs.ny.gov

Peter Dean
Executive Deputy Superintendent, Real Estate Finance Division
(212) 480-5278
peter.dean@dfs.ny.gov

Richard Loconte
Executive Deputy Superintendent, Communications and Strategy
(212) 709-1691
richard.loconte@dfs.ny.gov

Matthew Levine
Executive Deputy Superintendent, Enforcement
(212) 709-5461
matthew.levine@dfs.ny.gov

Nathaniel Dorfman
General Counsel
(518) 473-4824
nathaniel.dorfman@dfs.ny.gov

Martha Lees
General Counsel, Insurance Division
(212) 480-5282
martha.lees@dfs.ny.gov

Troy Oechsner
Deputy Superintendent, Health Insurance Division
(518) 402-3204
troy.oechsner@dfs.ny.gov

Stephen Doody
Deputy Superintendent, Property and Casualty Insurance Division
(212) 480-5127
stephen.doody@dfs.ny.gov

James Regalbuto
Deputy Superintendent, Life Insurance Division
(212) 480-5027
james.regalbuto@dfs.ny.gov
North Carolina Insurance Commissioner and State Fire Marshal Mike Causey has been a small businessman, insurance agent and insurance agency owner with 25 years in the insurance industry.

Causey is a native of Guilford County and still lives in the same house on the Causey family farm where he grew up, residing there with his wife of 43 years, Hisae, and their family pets.

Causey learned the values of hard work as his family grew produce and raised livestock on the family farm and supplied farmers’ markets in the Greensboro area. After high school, Causey entered a work/study program at Wake Technical College, where he earned his degree in engineering technology. From there, he went into the U.S. Army, where he served as a military policeman and played in the Army band. After his military experience, Causey worked as a field engineer in the construction industry and later entered an engineering program at UNC–Charlotte. He soon began his career in the insurance industry, working with Metropolitan Life Insurance Company in Charlotte. He went on to learn virtually every facet of the insurance industry, working as an agency manager and superintendent of agencies for Standard Life Insurance Company and owning his own agency.

Along the way, Causey continued his education with an undergraduate degree and graduate studies from High Point University. In addition to his experience in the insurance industry, Causey has been a lifelong farmer and entrepreneur, owning several family businesses, including an antique store, a farm equipment dealership and a produce market.

Causey likes to stay busy and looks forward to learning the insurance and safety needs of North Carolina families and businesses as he seeks to serve the citizens of North Carolina.

**Mailing Address**
North Carolina Department of Insurance
1201 Mail Service Center
Raleigh, North Carolina 27699-1201

**Street Address**
North Carolina Department of Insurance
325 N. Salisbury Street
Raleigh, North Carolina 27603-5926

**Email Address**
firstname.lastname@ncdoi.gov

**Phone Numbers**
Main (919) 807-6000
Toll-free Nationwide (855) 408-1212

**Fax Numbers**
Main (919) 715-8889

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** www.ncdoi.com

**Make Checks Payable to:** North Carolina Department of Insurance

Michelle Osborne
Chief Deputy Commissioner
(919) 807-6006
michelle.osborne@ncdoi.gov

Brian Taylor
Chief State Fire Marshal, Assistant Commissioner
(919) 647-0003
brian.taylor@ncdoi.gov

John Baldwin
Administrative Services Director
(919) 807-6007
john.baldwin@ncdoi.gov
NORTH CAROLINA

John Hoomani (919) 807-6093
General Counsel jhoomani@ncdoi.gov

Ted Brown (919) 807-6002
Senior Policy Advisor tbrown@ncdoi.gov

Debbie Walker (919) 807-6165
generaldeputyca@ncdoi.gov
Senior Deputy Commissioner, Captive Insurance Company Division

debbie.walker@ncdoi.gov

Jackie Obusek (919) 807-6166
Senior Deputy Commissioner, Company Services Group jackie.obusek@ncdoi.gov

Kathy Shortt (919) 814-9874
Senior Deputy Commissioner, Consumer Assistance Group kshortt@ncdoi.gov

Marty Sumner (919) 807-6846
Senior Deputy Commissioner, Fraud Control Group marty.sumner@ncdoi.gov

Susan Nestor (919) 814-9912
Senior Deputy Commissioner, SHIIP and Health Insurance Smart NC susan.nestor@ncdoi.gov

CONTACT PERSONS

Actuarial Services
Kevin Conley (919) 807-6639
Chief Actuary kevin.conley@ncdoi.gov

Agent Services
Angela Hatchell (919) 814-9847
Deputy Commissioner angela.hatchell@ncdoi.gov

Annual Statement Fees
Sue Ann Webster (919) 807-6612
Corporate Records Administrator sueann.webster@ncdoi.gov

Captives
Debbie Walker (919) 807-6165
debbie.walker@ncdoi.gov
Senior Deputy Commissioner

Computer Systems and Telecommunications
Keith Briggs (919) 807-6101
Chief Information Officer keith.briggs@ncdoi.gov

Consumer Assistance Programs
Enrique Coello (910) 305-2177
Director, Latino and Minority Affairs enrique.coello@ncdoi.gov
Seniors’ Health Insurance Information Program (SHIIP), (855) 408-1212
Consumer Services Division, Health Insurance Smart NC

NORTH CAROLINA

Joyce Johnson
Deputy Commissioner, Consumer Services
(919) 814-9875
joyce.johnson@ncdoi.gov

Melinda Munden
Deputy Commissioner, SHIIP
(919) 814-9942
melinda.munden@ncdoi.gov

Continuing Care-Retirement Centers and Self-Insured Workers' Compensation Individuals
Nancy Wise
Manager
(919) 807-6178
nancy.wise@ncdoi.gov

Controller's Office
Laresia Everett
Controller
(919) 807-6069
laresia.everett@ncdoi.gov

Engineering
Cliff Isaac
Deputy Commissioner
(919) 647-0074
cliff.isaac@ncdoi.gov

Financial Analysis and Company Licensing
Jessica Price
Chief Financial Analyst
(919) 807-6169
jessica.price@ncdoi.gov

Financial Examinations
Monique Smith
Deputy Commissioner
(919) 807-6605
monique.smith@ncdoi.gov

Fire and Rescue Commission
Kim Williams
Deputy Director
(919) 647-0089
kim.williams@ncdoi.gov

Fire and Rescue Training and Inspections
Derrick Clouston
Deputy Director
(919) 647-0036
derrick.clouston@ncdoi.gov

Life and Health Insurance
Ted Hamby
Deputy Commissioner
(919) 807-6058
ted.hamby@ncdoi.gov

Manufactured Building
Joe Sadler
Deputy Director
(919) 661-5880
joe.sadler@ncdoi.gov

Market Regulation
Teresa Knowles
Deputy Commissioner
(919) 807-6886
teresa.knowles@ncdoi.gov

NAIC Liaison

© 1991-2019 National Association of Insurance Commissioners
9/28/2019 159
NORTH CAROLINA

Jackie Obusek
Senior Deputy Commissioner
(919) 807-6166
jackie.obusek@ncdoi.gov

Personnel
Janet Blount
Personnel Officer
(919) 807-6047
janet.blount@ncdoi.gov

Prevention, Programs and Grants
Shannon Bullock
Deputy Director
(919) 647-0071
shannon.bullock@ncdoi.gov

Property and Casualty Insurance
Fred Fuller
Deputy Commissioner
(919) 807-6080
fred.fuller@ncdoi.gov

Public Information
Marla Sink
Director
(919) 807-6017
marla.sink@ncdoi.gov

Regulatory Actions
Susan Coble
Chief Regulatory Specialist
(919) 807-6156
susan.coble@ncdoi.gov

Risk Management
Bryan Heckle
Deputy Director
(919) 661-5880
bryan.heckle@ncdoi.gov

Security Deposits
Hasije Harris
Collateral Securities Administrator
(919) 807-6613
hasije.harris@ncdoi.gov
Jon Godfread was elected North Dakota’s 22nd Insurance Commissioner on November 8, 2016. In service to the citizens of North Dakota, Godfread has prioritized consumer advocacy, ensuring North Dakotans are better aware of the services offered by the Insurance Department beyond industry regulation. He has also worked to restructure the department for efficient, effective use of tax-payer dollars, along with employee satisfaction.

On a national level, Godfread has been an active voice in discussions about insurance regulations including use of technology, air ambulance service, and healthcare reinsurance. He currently chairs the NAIC's Innovation and Technology Task Force.

Prior to serving as Insurance Commissioner, Godfread was most recently Vice President of Governmental Affairs for the Greater North Dakota Chamber in Bismarck. His background also includes banking and professional athletics. He has held prominent roles in discussions around the federal Affordable Care Act (ACA), across-the-board tax reductions for North Dakotans, creation of the North Dakota Outdoor Heritage Fund, K–12 education efforts and more.

Godfread earned a law degree and a Master of Business Administration (MBA) from the University of North Dakota in 2011. He earned his bachelor’s degree in business with honors from the University of Northern Iowa in 2005.
NORTH DAKOTA

Chrystal Bartuska
Product Filing Division Director
(701) 328-2441
cabartuska@nd.gov

Vance Magnuson
Rate and Form Analyst
(701) 328-4977
vmagnuso@nd.gov

Consumer Complaints and Inquires-Life and Health
Janelle Middlestead
Consumer Assistance Division Director
(701) 328-4460
jlmiddlestead@nd.gov

Angie Voegele
Claims Investigator
(701) 328-2940
amvoegele@nd.gov

Policy, Form and Rate Filings-Property and Casualty
Chrystal Bartuska
Product Filing Division Director
(701) 328-2441
cabartuska@nd.gov

Mike Andring
Property and Casualty Actuary
(701) 328-4937
mandring@nd.gov

Consumer Complaints and Inquires-Property and Casualty
Janelle Middlestead
Consumer Assistance Division Director
(701) 328-4460
jlmiddlestead@nd.gov

Holly Brockman
Claims Investigator
(701) 328-2932
hbrockman@nd.gov

Agent Licensing
Greg Nelson
Agent Licensing Division Director
(701) 328-1074
gpnelson@nd.gov

Budget
Melissa Seifert
Accountant
(701) 328-2930
mseifert@nd.gov

Deposits
Rachel Gerhardt
Human Resources Manager
(701) 328-2931
rfgerhardt@nd.gov

Premium Tax
Melissa Seifert
Accountant
(701) 328-2930
mseifert@nd.gov

General Counsel
Jeff Ubben
General Counsel
(701) 328-2440
jrubben@nd.gov

Investigations and Fraud

© 1991-2019 National Association of Insurance Commissioners
9/28/2019 162
NORTH DAKOTA

Dale Pittman  (701) 328-2884
Investigator. .........................................................jdtpittman@nd.gov

Rebecca Kopp  (701) 328-4641
Investigator, .........................................................rakopp@nd.gov

Examinations-Financial
Matt Fischer  (701) 328-9617
Chief Examiner and Division Director, ........................................mattfischer@nd.gov

Examinations-Market Conduct
Johnny Palsgraaf  (701) 328-2577
Legal Counsel, .........................................................jpalsgraaf@nd.gov

Media Relations/Public Information
Ashley Kelsch  (701) 328-2684
Public Information Officer, .........................................................amkelsch@nd.gov

Statistical Reporting
Ashley Kelsch  (701) 328-2684
Public Information Officer, .........................................................amkelsch@nd.gov

Technology
Laurie Scully  (701) 328-2503
IT Administrator, .........................................................lscully@nd.gov
NORTHERN MARIANA ISLANDS

On March 4, 2015, Mark O. Rabauliman was confirmed as Secretary of Commerce by the Senate of the Commonwealth of Northern Mariana Islands (CNMI). Rabauliman has served as Acting Secretary for the Department of Commerce since September 2014.

As part of his duties as the Secretary of Commerce, Rabauliman automatically becomes the Insurance Commissioner, Workers Compensation Commissioner and the Banking Director for the Commonwealth of the Northern Mariana Islands.

In addition to his current duties, Rabauliman heads the Video Lottery Commission. He has served as chairman for various government entities and nonprofit organizations, including the CNMI State Library, 2012 to present; and the Commonwealth Council for Arts and Culture, 2012 to 2014. He also has been a member of the Museum Board of Governors since 2013.

Rabauliman has widespread experience in the private and government sectors. He has more than 12 years of experience leading teams of various sizes in different industries to accomplish objectives of the organizations he served. These experiences are in the areas of public administration, telecommunications, network, and education, providing him with a wealth of knowledge and the ability to adapt to diverse leadership roles. Included in his continued development are various grant writing and executive leadership trainings.

Mark O. Rabauliman
Secretary of Commerce

Term of Office: Concurrent with Current Governor
Confirmed: March 4, 2015

Mailing Address
Commonwealth of the Northern Mariana Islands
Department of Commerce
Office of the Insurance Commissioner
Caller Box 10007 CK
Saipan, MP 96950

Email Address
See individual email addresses

Phone Numbers
Main (670) 664-3077

Fax Numbers
Main (670) 664-3067

Office Hours:
Website: www.commerce.gov.mp
Make Checks Payable to: Office of the Insurance Commissioner

Mark O. Rabauliman (670) 664-3077
Secretary of Commerce secretary@commerce.gov.mp

Charlette C. Borja (670) 664-8020
Insurance Licensing Officer cnmi.insurance@commerce.gov.mp

Frances B. Pangelinan (670) 664-8018
Insurance Licensing Specialist fpangelinan@commerce.gov.mp

© 1991-2019 National Association of Insurance Commissioners
9/28/2019 165
NORTHERN MARIANA ISLANDS

Frank D. Cabrera (670) 664-8020
Workers' Compensation Manager fcabrera.wcc@commerce.gov.mp

Jenny C. Norita (670) 664-8020
WCC Officer jnorita@commerce.gov.mp

Anthony Yoshikawa (670) 644-8018
WCC Specialist ayoshikawa@commerce.gov.mp

Maggie Camacho (670) 664-8020
Banking Administrator cnmi.banking@commerce.gov.mp

Aristona M. Tudela (670) 664-8018
Banking Examiner II ttudela@commerce.gov.mp

Robert C. Torres (670) 664-8020
Project Coordinator robertctorres11@gmail.com
OHIO

As Director of the Ohio Department of Insurance (DOI), Jillian Froment serves as a member of Governor DeWine’s cabinet and is responsible for the overall leadership and direction of the DOI. She joined the DOI in 2011 as Chief Administrative Officer and was soon elevated to Deputy Director. Beyond her daily operational responsibilities, she was responsible for managing a task force of Ohio insurance CEOs to review and implement improvements to Ohio’s regulatory environment and to create a robust workforce for Ohio’s insurance industry. Through these efforts she worked to benefit Ohio consumers by removing regulatory barriers that needlessly drive up the cost of insurance while also strengthening meaningful consumer protections. In 2017, she was appointed Director of the DOI.

Froment has actively represented Ohio in the NAIC, as Vice-Chair of the Life Insurance and Annuities Committee and as a member of the Cybersecurity Task Force, Innovation and Technology Task Force, Big Data Working Group and Unclaimed Life Insurance Benefits Working Group. She currently serves as Chair of the Interstate Insurance Product Regulation Commission, Vice-Chair of Financial Regulation Standards and Accreditation Committee, and Secretary-Treasurer of the Midwest Zone. In March 2017, she was named by Columbus Business First as one of the “People to Know” in the insurance industry.

Froment has more than 15 years of public sector and executive experience with a reputation for streamlining organizations and realizing operational efficiencies. She came to the DOI from the City of Marysville where she was the City Administrator responsible for the smooth and efficient management of municipal services and more than 150 employees. Under her leadership, the city developed a culture of active community engagement, strategic planning and fiscal responsibility.

Froment holds the distinction of being the first Executive Director for the eTech Ohio Commission. While at eTech Ohio, she worked to advance education and accelerate the learning of Ohioans through technology. She has also served as the Assistant Deputy Director and General Counsel in the Office of Collective Bargaining and as a compliance officer for the Ohio Department of Youth Services.

Froment earned a Juris Doctorate from Capital University and a Bachelor’s of Science in Engineering from The Ohio State University.

Mailing Address
Ohio Department of Insurance
50 West Town Street, Suite 300
Columbus, Ohio 43215

Email Address
firstname.lastname@insurance.ohio.gov

Phone Numbers
Main (614) 644-2658
Consumer Services Division (800) 686-1526
Fraud Division (800) 686-1527
OSHIIP (800) 686-1578
Risk Assessment (614) 644-2647
Legal (614) 644-2640
Licensing Division (614) 644-2665

Fax Numbers
Main (614) 644-3743
Consumer Services (614) 644-3744
Fraud and Enforcement (614) 387-0092
Property and Casualty (614) 728-1280
Risk Assessment (614) 644-3256
Legal (614) 644-3742
Licensing Division (614) 387-0096
OHIO

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.insurance.ohio.gov
Make Checks Payable to: Ohio Treasurer Robert Sprague

Jillian Froment  (614) 728-1006
director@insurance.ohio.gov

Carrie Haughawout  (614) 387-0411
deputy.director@insurance.ohio.gov

Mariah Marcum  (614) 728-1059
executive.assistant.to.director@insurance.ohio.gov

Molly Mottram  (614) 644-3354
executive.assistant@insurance.ohio.gov

Tynesia Dorsey  (614) 728-1111
chief.administrative.officer.and.director.of.consumer.relations@insurance.ohio.gov

Dora Dean  (614) 644-7076
executive.administrative.assistant@insurance.ohio.gov

Christopher Brock  (614) 728-1539
assistant.director.public.affairs@insurance.ohio.gov

Amanda Baird  (614) 644-3326
genral.counsel@insurance.ohio.gov

Meredith Alexander  (614) 728-0070
assistant.director.legislative.affairs@insurance.ohio.gov

Christopher Brock  (614) 728-1539
assistant.director.communications@insurance.ohio.gov

Marlene Moore  (614) 728-1015
executive.administrative.assistant.communications/legislative@insurance.ohio.gov

Todd Oberholtzer  (614) 387-1459
regulatory.compliance.director@insurance.ohio.gov

Jana Jarrett  (614) 644-3378
assistant.director.consumer.affairs@insurance.ohio.gov

Tina Chubb  (614) 728-1044
interim.assistant.director.info.technology@insurance.ohio.gov

Vacant  (614) 728-1012
assistant.director.human.resources@insurance.ohio.gov

Jianming Xia  (614) 644-3263
assistant.director.fiscal.operations@insurance.ohio.gov
OHIO

Dwight Radel
Assistant Director, Risk Assessment..............................................................dwight.radel@insurance.ohio.gov

Laura Miller
Assistant Director and Chief Actuary, Product Regulation and Actuarial Services..........................laura.miller@insurance.ohio.gov

Michelle Brugh Rafeld
Assistant Director, Fraud and Enforcement........................................................michelle.rafeld@insurance.ohio.gov

CONTACT PERSONS

Angela Dingus
Risk Management-Market Conduct.................................................................angela.dingus@insurance.ohio.gov

Laura Miller
Actuarial Services and Product Regulation-Chief of Life, Health and Managed Care..........................laura.miller@insurance.ohio.gov

Laura Miller
Actuarial Services and Product Regulation-Chief of Property and Casualty........................................laura.miller@insurance.ohio.gov

Jianming Xia
Assistant Director, Fiscal Operations.................................................................jianming.xia@insurance.ohio.gov

Karen Vourvopoulos
Chief, Licensing Division.....................................................................................karen.vourvopoulos@insurance.ohio.gov

Vacant
Assistant Director, Human Resources.......................................................................(614) 728-1012

Amanda Baird
General Counsel, Legal Division...............................................................................amanda.baird@insurance.ohio.gov

Accident/Health Insurance-HMO Division
Marjorie Ellis
Actuarial Services and Product Regulation-Life, Health and Managed Care..............................majorie.ellis@insurance.ohio.gov

Agent Licensing
Karen Vourvopoulos
Licensing-License Division......................................................................................karen.vourvopoulos@insurance.ohio.gov

Annual Statements
Cameron Piatt
Risk Assessment-Financial Regulation........................................................................cameron.piatt@insurance.ohio.gov

Captive Insurance
Tracy Snow
Risk Assessment-Captive Insurance...........................................................................tracy.snow@insurance.ohio.gov
OHIO

Company Licensing
Cameron Piatt
Risk Assessment-Financial Regulation
(614) 728-1074
cameron.piatt@insurance.ohio.gov

Consumer Complaints and Inquires
Jana Jarrett
Consumer Affairs-Consumer Services
(614) 644-3378
jana.jarrett@insurance.ohio.gov

Consumer Counseling Program for Seniors
Christina Reeg
Consumer Affairs-SHIIP Program Director
(614) 644-3464
christina.reeg@insurance.ohio.gov

Deposits
Melissa Chuvalas
Fiscal Operations
(614) 752-0720
melissa.chuvalas@insurance.ohio.gov

Enforcement
David Barney
Fraud and Enforcement-Enforcement Division
(614) 644-3193
david.barney@insurance.ohio.gov

Examinations-Agent
Karen Vourvopoulos
Licensing-License Division
(614) 728-1249
karen.vourvopoulos@insurance.ohio.gov

Examinations-Financial
Tracy Snow
Chief Examiner, Risk Assessment
(614) 728-1263
tracy.snow@insurance.ohio.gov

Examinations-Market Conduct
Angela Dingus
Risk Assessment-Market Conduct
(614) 644-2663
angela.dingus@insurance.ohio.gov

Fees-Agents
Karen Vourvopoulos
Licensing-License Division
(614) 728-1249
karen.vourvopoulos@insurance.ohio.gov

Fees-Company
Melissa Chuvalas
Fiscal Operations
(614) 752-0720
melissa.chuvalas@insurance.ohio.gov

Fraud
Michelle Rafeld
Fraud and Enforcement-Fraud Division
(614) 728-1009
michelle.rafeld@insurance.ohio.gov

Health, Rates
Laura Miller
Actuarial Services and Product Regulation-Life, Health and Managed Care
(614) 728-1208
laura.miller@insurance.ohio.gov
OHIO

Life, Rates
Pete Weber (614) 644-3311
Actuarial Services and Product Regulation-Life, Health and Managed Care..............................................peter.weber@insurance.ohio.gov

Media Relations/Public Information
Leslie Minnich (614) 728-1292
Chief, Communications........................................................................................................................................leslie.minnich@insurance.ohio.gov

Policy and Form Filing-Life and Health
Marjorie Ellis (614) 644-3451
Actuarial Services and Product Regulation-Life, Health and Managed Care......................................................marjorie.ellis@insurance.ohio.gov

Policy and Form Filing-Property and Casualty
Maureen Motter (614) 644-3361
Actuarial Services and Product Regulation-Property and Casualty..........................................................maureen.motter@insurance.ohio.gov

Premium Tax
Cameron Piatt (614) 728-1074
Financial Regulation, Risk Assessment...........................................................................................................cameron.piatt@insurance.ohio.gov

Property and Casualty-Personal and Commercial Lines Rates
Tom Botsko (614) 387-2819
Actuarial Services and Product Regulation-Property and Casualty..................................................thomas.botsko@insurance.ohio.gov

Statistical Reporting
Maureen Motter (614) 644-3361
Actuarial Services and Product Regulation-Property and Casualty................................................maureen.motter@insurance.ohio.gov
OKLAHOMA

Glen Mulready became the 13th Oklahoma Insurance Commissioner after receiving 62% of the vote. He was sworn in office on January 14, 2019.

Mulready is a recognized leader and champion in the insurance industry. Starting as a broker in 1984, he rose to serve at the executive level of the two largest health insurance companies in Oklahoma. In 2007, he joined Benefit Plan Strategies, a company helping businesses provide employee benefits and health insurance to their employees. He has served as President of both the Tulsa and Oklahoma State Health Underwriters Associations and has been named State Health Underwriter of the Year.

In 2010, Mulready successfully ran for state representative and quickly became the point person for the House of Representatives on insurance issues and was appointed chairman of the Insurance Committee after the 2014 elections. In this role, he passed legislation which resulted in more insurance companies offering service in the state, and he reformed the state employee insurance program to save Oklahoma millions of dollars a year while also saving thousands of dollars for those families. These successes led to him being tapped for the leadership position of majority Floor Leader in 2017.

Mulready and Sally, his wife of 31 years, are the proud parents of teenage sons, Sam, Jake, and Will. In 2008, he and Sally were the recipients of Leadership Tulsa’s Paragon Award for their work with Big Brothers Big Sisters. He is very active in the community having served on numerous boards and committees including Big Brothers Big Sisters, the Juvenile Diabetes Research Fund (JDRF), March of Dimes, Shepherds Fold Ranch Christian Summer Camp, Crime Commission, and Tulsa Tough.

Oklahoma City Address (Primary)
Oklahoma Insurance Department
Five Corporate Plaza
3625 NW 56th Street, Suite 100
Oklahoma City, Oklahoma 73112-4511

Email Address
firstname.lastname@oid.ok.gov

Phone Numbers
Main (Oklahoma City) (405) 521-2828
Toll-Free Number (In-State Only) (800) 522-0071
Main (Tulsa) (918) 295-3700

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://www.ok.gov/oid/
Make Checks Payable to: Oklahoma Insurance Department

Fax Numbers
Main (Oklahoma City) (405) 521-6635
Main (Tulsa) (918) 994-7916

Glen Mulready
Commissioner
(405) 522-0891
glen.mulready@oid.ok.gov

Tyler Laughlin
Chief of Staff; First Deputy Commissioner
(405) 521-6654
tyler.laughlin@oid.ok.gov

Mike Rhoads
Deputy Commissioner of Consumer Services
(918) 295-3702
mike.rhoads@oid.ok.gov

Oklahoma City Address (Primary)
Oklahoma Insurance Department
Five Corporate Plaza
3625 NW 56th Street, Suite 100
Oklahoma City, Oklahoma 73112-4511

Tulsa Address
Oklahoma Insurance Department
Triad II
7645 E 63rd Street, Suite 102
Tulsa, Oklahoma 74133

Email Address
firstname.lastname@oid.ok.gov

Phone Numbers
Main (Oklahoma City) (405) 521-2828
Toll-Free Number (In-State Only) (800) 522-0071
Main (Tulsa) (918) 295-3700

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://www.ok.gov/oid/
Make Checks Payable to: Oklahoma Insurance Department

Glen Mulready
Commissioner
(405) 522-0891
glen.mulready@oid.ok.gov

Tyler Laughlin
Chief of Staff; First Deputy Commissioner
(405) 521-6654
tyler.laughlin@oid.ok.gov

Mike Rhoads
Deputy Commissioner of Consumer Services
(918) 295-3702
mike.rhoads@oid.ok.gov

© 1991-2019 National Association of Insurance Commissioners
9/28/2019 173
OKLAHOMA

Joel Sander                                                                                               (405) 521-6613
  Assistant Commissioner                                                                                     joel.sander@oid.ok.gov

Buddy Combs, Esq.                                                                                          (405) 522-4609
  Deputy Commissioner of Licensing Services                                                                   buddy.combs@oid.ok.gov

Gordon Amini, Esq.                                                                                         (405) 522-6335
  General Counsel                                                                                           gordon.amini@oid.ok.gov

Liz Heigle                                                                                                  (405) 522-0683
  Director of Communications                                                                               liz.heigle@oid.ok.gov

Jim Marshall                                                                                               (405) 522-8398
  Director of Operations                                                                                    jim.marshall@oid.ok.gov

Lydia Shirley                                                                                              (405) 521-6624
  Assistant Commissioner of Consumer Services                                                                lydia.shirley@oid.ok.gov

Andy Schallhorn                                                                                           (405) 522-4969
  Deputy Commissioner of Financial Regulations & Chief Actuary                                              andrew.schallhorn@oid.ok.gov

Cuc Nguyen                                                                                                 (405) 522-4608
  Assistant Commissioner of Rate & Form                                                                       cuc.nguyen@oid.ok.gov

Sherry Marczewski                                                                                            (405) 522-4581
  Assistant Commissioner of Comptroller                                                                     sherry.marczewski@oid.ok.gov

Mike Pavlik                                                                                                 (405) 522-4616
  Assistant Commissioner of Systems Security                                                                michael.pavlik@oid.ok.gov

Ray Walker                                                                                                 (405) 521-6632
  Director, Medicare Assistance Program                                                                    ray.walker@oid.ok.gov

Karlita Manger                                                                                              (405) 522-0891
  Executive Assistant to the Commissioner                                                                  karlita.manger@oid.ok.gov

CONTACT PERSONS

Actuarial

Andy Schallhorn                                                                                           (405) 522-4969
  Deputy Commissioner of Financial Regulations & Chief Actuary                                              andrew.schallhorn@oid.ok.gov

Anti-Fraud Unit

Rick Wagnon                                                                                                 (405) 522-6180
  Chief, Anti-Fraud Unit                                                                                     rick.wagnon@oid.ok.gov

Captive Insurance

Andy Schallhorn                                                                                           (405) 522-4969
  Deputy Commissioner of Financial Regulations & Chief Actuary                                              andrew.schallhorn@oid.ok.gov

Commissioner's Inquiries

© 1991-2019 National Association of Insurance Commissioners
9/28/2019
OKLAHOMA

Karlita Manger  
Executive Assistant to the Commissioner...............................................................karlita.manger@oid.ok.gov 

Community Outreach
Jim Marshall  
Director of Operations..........................................................................................jim.marshall@oid.ok.gov 

Comptroller
Sherry Marczewski  
Assistant Commissioner, Comptroller................................................................sherry.marczewski@oid.ok.gov 

Consumer Assistance
Lydia Shirley  
Assistant Commissioner of Consumer Services...................................................lydia.shirley@oid.ok.gov 

Consumer Counseling Program for Seniors
Ray Walker  
Director, Medicare Assistance Program....................................................................ray.walker@oid.ok.gov 

Continuing Education
Erin Wainner  
Senior Education Coordinator.................................................................................erin.wainner@oid.ok.gov 

Financial Analysis
Diane Carter  
Chief Financial Analyst.........................................................................................diane.carter@oid.ok.gov 

Financial Examinations
Eli Snowbarger  
Chief Financial Examiner......................................................................................eli.snowbarger@oid.ok.gov 

Government Relations and Public Policy
Buddy Combs, Esq.  
Deputy Commissioner of Licensing Services.......................................................buddy.combs@oid.ok.gov 

Health Policy
Mike Rhoads  
Deputy Commissioner of Consumer Services............................................................mike.rhoads@oid.ok.gov 

Human Resources/Operations
Jim Marshall  
Director of Operations..........................................................................................jim.marshall@oid.ok.gov 

Legal
Gordon Amini, Esq.  
General Counsel....................................................................................................gordon.amini@oid.ok.gov
Andrew R. Stolfi was appointed as administrator of the Oregon Division of Financial Regulation and insurance commissioner in February 2018. The division is part of the state's largest consumer protection and business regulatory agency, the Department of Consumer and Business Services. Stolfi is responsible for leading the agency's regulation of insurance, depository institutions, trust companies, securities, and financial products.

Previously, Stolfi spent six years in Switzerland at the International Association of Insurance Supervisors, most recently serving as chief operating officer and chief counsel. He was responsible for leading the operations, legal, communications, finance, risk management, and human resources functions. He was also a key advisor to the association's Executive Committee and served as its first communications officer.

Before joining the association, Stolfi served in various senior management roles at the Illinois Department of Insurance, including acting director, chief of staff, and special counsel for policy and legislative affairs. In Illinois, he developed and managed all aspects of the department's legislative agenda and day-to-day operations.

Stolfi was also an active participant at the National Association of Insurance Commissioners, where he was appointed chair of the Corporate Governance Working Group.

His legal background includes serving as attorney and policy analyst in the Office of the Governor of the State of Illinois, as judicial law clerk for the Honorable Thomas E. Hoffman in the Illinois Appellate Court, First District, and as a special assistant corporation counsel for the City of Chicago Law Department.

Stolfi received a Bachelor of Science degree from the University of Vermont and a law degree with honors from Chicago-Kent College of Law. He resides in Salem with his wife and two children.

Mailing Address
Oregon Department of Consumer and Business Services
Division of Financial Regulation
P.O. Box 14480
Salem, Oregon 97309-0405

Email Address
See individual email addresses

Phone Numbers
Main (503) 947-7980
Toll-free (888) 877-4894

Fax Numbers
Main (506) 378-4351

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://dfr.oregon.gov/Pages/index.aspx
Make Checks Payable to: Department of Consumer and Business Services

Cameron Smith
Director, Department of Consumer and Business Services (503) 947-7872 cameron.smith@oregon.gov

Andrew R. Stolfi
Administrator/Insurance Commissioner, Div. of Financial Regulation (971) 718-2425 andrew.stolfi@oregon.gov
OREGON

TK Keen  (503) 947-7226
   Deputy Administrator.................................................................tk.keen@oregon.gov

JP Jones  (503) 947-7497
   Deputy Administrator.................................................................jp.jones@oregon.gov

CONTACT PERSONS

Administrative Rules
Richard Blackwell  (503) 947-7056
   Senior Manager, Policy and Actuarial Services..............................................richard.y.blackwell@oregon.gov

Annual Statements
Ryan Keeling  (503) 947-7271
   Assistant Manager/Chief Analyst...........................................................ryan.w.keeling@oregon.gov

Company Licensing
Ryan Keeling  (503) 947-7271
   Assistant Manager/Chief Analyst...........................................................ryan.w.keeling@oregon.gov

Consumer Advocacy
Brian J. Fordham  (503) 947-7205
   Senior Manager, Consumer Education and Advocacy......................................brian.j.fordham@oregon.gov

Consumer Outreach
Brian J. Fordham  (503) 947-7205
   Senior Manager, Consumer Education and Advocacy......................................brian.j.fordham@oregon.gov

Department Counsel
Ted Falk  (503) 947-4430
   General Counsel, Assistant Attorney General...............................................theodore.c.falk@oregon.gov

Deposits
Jason Haynes  (503) 947-7259
   Security Deposit Analyst.................................................................................jason.haynes@oregon.gov

Examinations-Financial
Greg Lathrop  (503) 947-7982
   Senior Manager, Chief Financial Examiner......................................................greg.a.lathrop@oregon.gov

Examination-Producer
Kirsten Anderson  (503) 947-7478
   Senior Manager, Licensing.............................................................................kirsten.l.anderson@oregon.gov

Fees-Company
Ryan Keeling  (503) 947-7271
   Assistant Manager/Chief Analyst.....................................................................ryan.w.keeling@oregon.gov
OREGON

Fees-Licensing
Kirsten Anderson (503) 947-7478
Senior Manager, Licensing.................................................................kirsten.l.anderson@oregon.gov

Financial Analysis
Ryan Keeling (503) 947-7271
Assistant Manager/Chief Analyst......................................................ryan.w.keeling@oregon.gov

Financial Regulation Section
JP Jones (503) 947-7497
Deputy Administrator........................................................................jp.jones@oregon.gov

Investigations and Enforcement
Dorothy Bean (503) 947-7485
Senior Manager, Investigations and Enforcement..................................dorothy.bean@oregon.gov

Legislative
Richard Blackwell (503) 947-7056
Senior Manager, Policy and Actuarial Services......................................richard.y.blackwell@oregon.gov

Life and Health Actuarial
David Ball (971) 673-3157
.................................................................david.n.ball@oregon.gov

Michael Sink (971) 673-2031
.................................................................michael.d.sink@oregon.gov

Tim Hinkel (503) 947-7219
.................................................................timothy.r.hinkel@oregon.gov

Market Surveillance/Examinations/Analysis
Dennis Powell (503) 947-7480
Senior Manager, Compliance..............................................................dennis.l.powell@oregon.gov

Media Relations/Public Information
Jake Sunderland (503) 947-7897
Communications Director....................................................................jake.w.sunderland@oregon.gov

Policy Analysis
Richard Blackwell (503) 947-7056
Senior Manager, Policy and Actuarial Services.....................................richard.y.blackwell@oregon.gov

Gayle Woods (503) 947-7217
Senior Policy Advisor.........................................................................gayle.woods@oregon.gov

Jesse O'Brien (971) 707-3670
Senior Policy Analyst (Life and Health).............................................jesse.e.obrien@oregon.gov
OREGON

Alexander Cheng .................................................................(503) 947-7235 alexander.s.cheng@oregon.gov
Senior Policy Analyst

Michael Schopf .................................................................(503) 877-7275 michael.d.schopf@oregon.gov
Senior Policy Analyst (Health)

Lauren Winters .................................................................(503) 947-7039 lauren.e.winters@oregon.gov
Senior Policy Analyst

Aeron Teverbaugh ..............................................................(503) 847-7844 aeron.teverbaugh@oregon.gov
Senior Policy Analyst

Producer Licensing
Kirsten Anderson ............................................................(503) 947-7478 kirsten.l.anderson@oregon.gov
Senior Manager, Licensing

Product Regulation
Tashia Sizemore ...............................................................(503) 947-7270 tashia.sizemore@oregon.gov
Senior Manager, Product Regulation

Property and Casualty-Actuarial
Dave Dahl ...........................................................................(503) 947-7252 david.f.dahl@oregon.gov

Rates and Forms
Tashia Sizemore ...............................................................(503) 947-7270 tashia.sizemore@oregon.gov
Senior Manager, Product Regulation

Receivership
Ryan Keeling .................................................................(503) 947-7271 ryan.w.keeling@oregon.gov
Assistant Manager/Chief Analyst

Retaliatory Tax
Shannon O'Shea .................................................................(503) 947-7046 shannon.oshea@oregon.gov

Gail McFarlin .......................................................................(503) 947-7218 gail.mcfarlin@oregon.gov

Statistical Reporting
Spencer Peacock ...............................................................(503) 947-7201 spencer.c.peacock@oregon.gov
Data Analyst

Surplus Lines Coordinator
Shannon O'Shea .................................................................(503) 947-7046 shannon.oshea@oregon.gov

Jessica Altman currently serves as Insurance Commissioner for the Commonwealth of Pennsylvania. Prior to this, she served as Chief of Staff for the Pennsylvania Insurance Department alongside former Insurance Commissioner Teresa Miller beginning in June 2015. In this position, Altman served as the top aide to former Insurance Commissioner Miller, oversaw policy initiatives for the agency, and coordinated policy with other state government agencies and external groups.

Altman represented the department in a number of statewide initiatives including coordinating aspects of Health Innovation in Pennsylvania, which leverages funds from the Centers for Medicare and Medicaid Services’ State Innovation Model Initiative and sitting as a board member for ABC-MAP, the Commonwealth’s initiative to implement a prescription drug monitoring program. She is also an active member of the NAIC, where she currently serves as Vice Chair of the Health Insurance and Managed Care (B) Committee, and the National Academy for State Health Policy, where she serves as Vice Chair of the Health Care Access & Finance Steering Committee.

Prior to joining the Pennsylvania Insurance Department, Altman worked at the U.S. Department of Health and Human Services’ Center for Consumer Information and Insurance Oversight, where she developed policy and facilitated implementation of the federal Affordable Care Act. In addition, she analyzed policy for the health division of the White House Office of Management and Budget while completing her master’s degree.

Altman has a Master in Public Policy from the Harvard University John F. Kennedy School of Government and a Bachelor of Science in Policy Analysis and Management, with a concentration in Health Care Policy, from Cornell University.

Jessica K. Altman
Commissioner

Term of Office At the Pleasure of the Governor
Appointed: August 19, 2017
Confirmed: March 20, 2018

Pennsylvania Insurance Department
1326 Strawberry Square
Harrisburg, Pennsylvania 17120

Same as mailing address

Email Address
See individual email addresses

Phone Numbers
Main (717) 787-7000
Consumer Service Office - Hotline (877) 881-6388
Consumer Service Office - Harrisburg (717) 787-2317

Fax Numbers
Main (717) 772-1969

Office Hours: 8:30 a.m.-5:00 p.m., Monday-Friday
Website: www.insurance.pa.gov
Make Checks Payable to: Commonwealth of Pennsylvania

Jessica K. Altman
Commissioner
jealtman@pa.gov

Karin Rodriguez
Executive Assistant to the Insurance Commissioner
karrodrigu@pa.gov

© 1991-2019 National Association of Insurance Commissioners
9/28/2019 181
Alison Beam  
Chief of Staff  
(717) 783-0442  
abeam@pa.gov

Amy Daubert  
Chief Counsel  
(717) 787-2567  
adaubert@pa.gov

Megan Barbour  
Policy Office  
(717) 783-0652  
megbarbour@pa.gov

Joe DiMemmo  
Deputy Commissioner  
(717) 783-2142  
jdimemmo@pa.gov

Christopher Monahan  
Deputy Commissioner  
(717) 787-6174  
cmonahan@pa.gov

Laura Slaymaker  
Deputy Commissioner  
(717) 787-6009  
lsaymaker@pa.gov

Abdoul Barry  
Director, Legislative Affairs  
(717) 783-3501  
abbarry@pa.gov

Ronald Ruman  
Press Secretary  
(717) 787-3289  
roruman@pa.gov

James Johnson  
Chief Administrative Judge  
(717) 783-2126  
jamjohnson@pa.gov

Ken Kitch  
Manager, Bureau of Information Technology  
(717) 783-2128  
kkitch@pa.gov

**CONTACT PERSONS**

**NAIC Liaison**
Joseph Korman  
Bureau of Administration  
(717) 787-4429  
jkorman@pa.gov

**Annual Statements**
Kimberly Rankin  
Director, Bureau of Licensing and Financial Analysis  
(717) 783-6409  
krankin@pa.gov

**Bureau of Life, Accident and Health Insurance**
Tracie Gray  
Director, Bureau of Life, Accident and Health Insurance  
(717) 705-7257  
tgray@pa.gov

**Company Licensing**
Kim Rankin  
Director, Bureau of Company Licensing and Financial Analysis  
(717) 783-6409  
krankin@pa.gov

**Consumer Complaints and Inquires**
PENNSYLVANIA

Carolyn Morris | (717) 783-2153
director, Bureau of Consumer Services | camorris@pa.gov

Department Counsel
Amy Daubert | (717) 787-2567
Chief Counsel | adaubert@pa.gov

Deposits
Stanley Freeman | (717) 783-2142
Assistant to the Deputy Insurance Commissioner | sfreeman@pa.gov

Examinations-Financial
Melissa Greiner | (717) 772-1724
Director, Bureau of Financial Examinations | mgreiner@pa.gov

Examinations-Market Conduct
Gary Jones | (717) 346-3888
Director, Bureau of Market Actions | jogar@pa.gov

Fees
Kimberly Rankin | (717) 783-6409
Director, Bureau of Licensing and Financial Analysis | krankin@pa.gov

Financial Analysis
Kimberly Rankin | (717) 783-6409
Director, Bureau of Licensing and Financial Analysis | krankin@pa.gov

Media Relations/Public Information
Ronald Ruman | (717) 787-3289
Press Secretary | roruman@pa.gov

Product Licensing and Requirements
David Sweitzer | (717) 787-0167
Director, Bureau of Licensing and Enforcement | davswitze@pa.gov

Property and Casualty-Commercial Lines
Mark Lersch | (717) 787-4192
Bureau of Property/Casualty Insurance | mlersch@pa.gov

Property and Casualty-Personal Lines
Mark Lersch | (717) 787-4192
Bureau of Property/Casualty Insurance | mlersch@pa.gov

Rate and Form Filing-Life, Accident and Health Insurance
Tracie Gray | (717) 705-7257
Director, Bureau of Life, Accident and Health Insurance | tgray@pa.gov

Prior to being appointed Insurance Commissioner, Rivera worked for Real Advisors Group LLC as the president and founder, providing strategic financial, insurance and business management consulting to individuals, small business owners, service groups and mid-sized corporations. With more than 19 years of experience in the insurance industry and holding licenses as an Insurance Producer in Life, Disability and Property/Casualty, he maintained full authority for core business development functions, including sales, marketing and customer service. He created and executed strategic/tactical client-focused sales plans that targeted the needs of local individuals and business enterprises. Rivera guided clients through the maze of options based on in-depth personal and business analysis reviewing business structure, assets, liabilities, income, insurance, taxes, investment and estate plans, and any other relevant factors that could contribute to financial weaknesses.

Rivera earned a bachelor’s degree in business administration with a minor in accounting from Inter American University of Puerto Rico. He also has received Life Underwriter Training Council Fellow (LUTCF) and Florida State Authorize Financial Advisor designations. He is the proud father of two children.

Javier Rivera Ríos
Insurance Commissioner

Term of Office: Indefinite
Appointed: January 17, 2017

Office of the Commissioner of Insurance of Puerto Rico

Mailing Address
Office of the Commissioner of Insurance of Puerto Rico
B5 Tabonuco Street
Suite 216 PMB 356
Guaynabo, Puerto Rico 00968-3029

Email Address
See individual email addresses

Street Address
GAM Tower
Urb. Caparra Hills Industrial Park
2 Tabonuco Street
Suite 400 – 4th Floor
Guaynabo, Puerto Rico 00968-3020

Main
(787) 304-8686

Fax Numbers
Main
(787) 273-6365

Phone Numbers
Main
(787) 304-8686

Office Hours: 8:00 a.m.–4:30 p.m., Monday–Friday

Website: www.ocs.pr.gov

Make Checks Payable to: Premium Taxes and Department Fees Secretary of Treasury, Commonwealth of Puerto Rico

Javier Rivera Ríos
Insurance Commissioner
(787) 304-8686
javier.rivera@ocs.pr.gov

Rafael Cestero Lopatequi, Esq.
Chief Deputy Commissioner
(797) 304-8686
refael.cestero@ocs.pr.gov

Arlene Cedeno
Special Aide to the Commissioner
(787) 304-8686
arlene.cedeno@ocs.pr.gov
PUERTO RICO

Johanna Mulero Barreto (787) 304-8686
Administrative Assistant jmulero@ocs.pr.gov

Glorimar Santiago (787) 304-8686
Deputy Commissioner of Supervision and Compliance gsantiago@ocs.pr.gov

Alexander Adams, Esq. (787) 304-8686
Acting Deputy Commissioner of Legal Affairs aadams@ocs.pr.gov

Maria Marin (787) 304-8686
Deputy Commissioner of Services maria.marin@ocs.pr.gov

Ivan Solares, Esq. (787) 304-8686
Legal Advisor ivan.solares@ocs.pr.gov

CONTACT PERSONS

Accident/Health Insurance
Elizabeth Roman (787) 304-8686
Supervisor, Actuarial Division eroman@ocs.pr.gov

Agents' Licensing
Itsia Rosario (787) 304-8686
Acting Customer Service Director irosario@ocs.pr.gov

Annual Statements
Glorimar Santiago-Rivera (787) 304-8686
Deputy Commissioner of Supervision and Compliance gsantiago@ocs.pr.gov

Chapter Papers-Filing
Glorimar Santiago-Rivera (787) 304-8686
Deputy Commissioner of Supervision and Compliance gsantiago@ocs.pr.gov

Company Authorization
Glorimar Santiago-Rivera (787) 304-8686
Deputy Commissioner of Supervision and Compliance gsantiago@ocs.pr.gov

Consumer Complaints and Inquires
Doris Diaz (787) 304-8686
Director, Consumer Services Division ldiaz@osc.pr.gov

Customer Service
Itsia Rosario (787) 304-8686
Acting Customer Service Director irosario@ocs.pr.gov

Department Counsel
Brenda Perez, Esq. (787) 304-8686
Acting Director bperez@ocs.pr.gov
PUERTO RICO

Deposits
Jaime Adorno
Acting Finance Director, Finance Division
(787) 304-8686
jadorno@ocs.pr.gov

Health Forms and Rates
Elizabeth Roman
Supervisor, Actuarial Division
(787) 304-8686
eroman@ocs.pr.gov

Life Forms Individual and Group
Elizabeth Roman
Supervisor, Actuarial Division
(787) 304-8686
eroman@ocs.pr.gov

Multiple Line Forms and Rates
Miriam Ortiz
Supervisor, Actuary Property Section
(787) 304-8686
miortiz@ocs.pr.gov

Property and Casualty Forms and Rates
Miriam Ortiz
Supervisor, Actuary Property Section
(787) 604-8686
miortiz@ocs.pr.gov

Taxes
Glorimar Santiago-Rivera
Deputy Commissioner of Supervision and Compliance
(787) 304-8686
gsantiago@ocs.pr.gov
PUERTO RICO
Beth Dwyer was appointed Superintendent of Insurance on January 11, 2016. Prior to this appointment she had been employed by the Rhode Island Department of Business Regulation for fifteen years, first as General Counsel to the Insurance Division and later as Associate Director. Prior to government service, Ms. Dwyer was engaged in private law practice in California and Rhode Island specializing in litigation and insurance regulation.

Ms. Dwyer currently serves as Chair of the NAIC’s Property and Casualty Insurance (C) Committee; Chair of the Restructuring Mechanisms (E) Working Group; Vice Chair of the Interstate Product Regulation Compact and the Big Data (EX) Working Group and a member NAIC Executive Committee and the Secretary/Treasurer of the National Insurance Producers Registry (NIPR). Ms. Dwyer is a past president of the Rhode Island Women's Bar Association and served on the Rhode Island Supreme Court Advisory Committee on Gender in the Courts. She was awarded the 2010 Rhode Island Attorney General's Justice Award for Consumer Protection. She completed the Senior Executives in State and Local Government Program at Harvard University, John F. Kennedy School of Government Executive Education.

Ms. Dwyer holds the designations of Chartered Life Underwriter (CLU) from The American College and Senior Professional in Insurance Regulation (SPIR) from the NAIC. Ms. Dwyer was admitted to practice law in California, Rhode Island, Massachusetts, the Federal District Courts of California and Rhode Island and the Ninth Circuit Court of Appeals. She received a JD from Pepperdine University and a BA in Political Science and Public Administration from Providence College.

**Mailing Address**
State of Rhode Island
Department of Business Regulation
Division of Insurance
1511 Pontiac Avenue, Bldg. #69-2
Cranston, Rhode Island 02920

**Email Address**
firstname.lastname@dbr.ri.gov

**Phone Numbers**
Main (401) 462-9520

**Fax Numbers**
Main (401) 462-9602

**Office Hours:** 8:30 a.m.-4:00 p.m., Monday-Friday

**Website:** www.dbr.ri.gov

**Make Checks Payable to:** Premium Taxes: Tax Administrator State of Rhode Island Division Fees: General Treasurer State of Rhode Island

Elizabeth Kelleher Dwyer
Superintendent
elizabeth.dwyer@dbr.ri.gov

Jack Broccoli
Associate Director, Financial Regulation
jack.broccoli@dbr.ri.gov

Matthew Gendron
General Counsel
matthew.gendron@dbr.ri.gov

© 1991-2019 National Association of Insurance Commissioners
9/28/2019
RHODE ISLAND

John Tudino, Jr.  (401) 462-9545
Chief Insurance Examiner________________________________________________________John.tudino@dbr.ri.gov

Rachel Chester  (401) 462-9604
Chief of Consumer and Licensing Services_________________________________________rachel.chester@dbr.ri.gov

Beth Vollucci  (401) 462-9610
Chief of Consumer and Filing Services______________________________________________beth.vollucci@dbr.ri.gov

CONTACT PERSONS

Deposits
Sarah Tolentino  (401) 462-9635
Accountant___________________________________________________________sarah.tolentino@dbr.ri.gov

Examinations-Financial
John Tudino, Jr.  (401) 462-9545
Chief Insurance Examiner________________________________________________________John.tudino@dbr.ri.gov

Licensing (Producer, Adjuster, Appraiser and Surplus Line)
Rachel Chester  (401) 462-9604
Chief of Consumer and Licensing Services_________________________________________rachel.chester@dbr.ri.gov

Licensing (Company)
Petr Petrik  (401) 462-9634
Senior Insurance Examiner________________________________________________________petr.petrik@dbr.ri.gov

Market Conduct
Matthew Gendron  (401) 462-9615
General Counsel______________________________________________________________matthew.gendron@dbr.ri.gov

Media Relations/Public Information
Sarah Neil  (401) 462-9607
Principal Insurance Analyst______________________________________________________sarah.neil@dbr.ri.gov

Premium Tax-Division of Taxation
Marlen Bautista  (401) 574-8806
________________________________________________________marlen.bautista@dbr.ri.gov

Beth Vollucci  (401) 462-9610
Chief of Consumer & Filing Services______________________________________________beth.vollucci@dbr.ri.gov

Health Benefits Plans
Marie L. Ganim, PhD.  (401) 462-9638
Health Insurance Commissioner__________________________________________________marie.ganim@dbr.ri.gov

Linda A. Johnson  (401) 462-9642
Operations Director____________________________________________________________linda.johnson@dbr.ri.gov
RHODE ISLAND
SOUTH CAROLINA

Raymond G. Farmer was appointed by South Carolina Governor Nikki Haley to serve as Director for the South Carolina Department of Insurance on November 13, 2012. Farmer brings 50 years of experience in the insurance industry to his leadership role.

Farmer served as the Deputy Insurance Commissioner of the Enforcement Division for the Georgia Department of Insurance and more recently as Vice President for the American Insurance Association. He is a member of the State Bar of Georgia and a member of the Tort and Insurance Practice section, as well as the Workers’ Compensation section.

In 2014, he was named the Industry Person of the Year from the Independent Agents and Brokers of South Carolina. In 2017, Farmer received The Order of the Palmetto from Governor Haley, the state's highest civilian honor awarded to citizens of South Carolina for extraordinary lifetime service and achievements of national or statewide significance. In 2018, Farmer oversaw the passing of the Data Security Law – a law that is the first in the nation to require insurance companies to have a comprehensive and secure plan to protect consumer data. Farmer also has the honor of being elected to serve as the President-Elect for the National Association of Insurance Commissioners.

Farmer is a native of Atlanta, and he and his wife, Gayle, have two children and five grandchildren.

Mailing Address
South Carolina Department of Insurance
P.O. Box 100105
Columbia, South Carolina 29202-3105

Street Address
South Carolina Department of Insurance
Capital Center
1201 Main Street, Suite 1000
Columbia, South Carolina 29201

Fax Numbers
Administration (803) 737-6145
Legal (803) 737-6229
Director (803) 737-6159
Consumer Services (803) 737-6231
Financial Services (803) 737-6232
Property and Casualty (803) 737-6205
Life, Acc. and Health (803) 737-6205

Office Hours: 8:30 a.m.-5:00 p.m., Monday-Friday
Website: www.doi.sc.gov
Make Checks Payable to: South Carolina Department of Insurance

Raymond G. Farmer
Director
(803) 737-6805

Casey Clyburn
Executive Assistant to the Director
(803) 737-6805
SOUTHERN CAROLINA

Gwendolyn L. Fuller McGriff
General Counsel and Deputy Director, Legal, Legislative and External Affairs. (803) 737-6153

G. Lee Hill, Jr.
Deputy Director, Financial Regulation and Solvency. (803) 737-6199

Kendall Buchanan
Deputy Director, Market and Consumer Services. (803) 737-6143

Dan Morris
Deputy Director, Licensing. (803) 737-6039

Tom Watson
Deputy Director, Administration. (803) 737-6141

Katie Geer
Public Information Officer. (803) 737-5913

CONTACT PERSONS

Accident and Health Insurance
Shari Miles
Life, Accident and Health Insurance Unit Manager. (803) 737-6096

Administration
Tom Watson
Deputy Director, Administration. (803) 737-6141

Agent Licensing
Andrea Bourgoin
Licensing Supervisor. (803) 737-5757

Captive Insurance Division
Jay Branum
Director of Captives. (803) 737-6109

Annual Statements
Michael Shull
Chief Financial Analyst, Financial Regulation and Solvency. (803) 737-6188

Company Licensing
G. Lee Hill, Jr.
Deputy Director, Financial Regulation and Solvency. (803) 737-6199

Consumer Complaints and Inquiries

Consumer Services. (803) 737-6180

Deposits
SOUTH CAROLINA

G. Lee Hill, Jr.
Deputy Director, Financial Regulation and Solvency
(803) 737-6199

Examinations and Continuing Education
Andrea Bourgoin
Education Coordinator
(803) 737-5757

Examinations-Financial and Market Conduct
Linda G. Haralson
Chief Financial Examiner
(803) 737-6116

Human Resources
Erin Washington
Human Resources Manager
(803) 737-6119

Information Technology
Derrick Brown
Information Officer
(803) 737-6157

Legal
Gwendolyn L. Fuller McGriff
General Counsel
(803) 737-6153

Life Insurance
Shari Miles
Life, Accident and Health Insurance Unit Manager
(803) 737-6096

Liquidation, Rehabilitation
G. Lee Hill, Jr.
Deputy Director, Financial Services
(803) 737-6199
Geoffrey Bonham
Associate General Counsel
(803) 737-6219

Media Relations/Public Information
Katie Geer
Public Information Officer
(803) 737-5913

Policy and Form Filing-Property and Casualty: Personal Lines and Commercial Lines
Darien Porter
Property and Casualty Unit Manager
(803) 737-6228

Policy and Form Filing-Life and Health
Shari Miles
Life, Accident and Health Insurance Unit Manager
(803) 737-6096
Anamaria Burg
Assistant Actuary
(803) 737-6165
SOUTH CAROLINA

Premium Tax
Sharon Waddell
  Taxation, ..................................................................................................................(803) 737-4910

Utilization Review
Rachel Johnson
  Licensing Specialist ..................................................................................................(803) 737-6099

Market Conduct
Kendall Buchanan
  Deputy Director, Market and Consumer Services ..................................................(803) 737-6180

Michael Bailes
  Market Conduct Coordinator .....................................................................................(803) 737-6131
Larry D. Deiter was appointed Director of the South Dakota Division of Insurance by Department of Labor and Regulation Secretary Marcia Hultman on January 8, 2015. Deiter had served as Assistant Director of Property and Casualty, Market Conduct and Investigations with the department since November 2012.

Deiter has more than 25 years of experience in commercial banking and business management, which includes insurance product sales management. Prior to joining the public sector, he served as vice president/market manager of a publicly traded financial institution.

Deiter earned his bachelor’s degree from South Dakota State University and is active as an officer of various civic and community boards.
SOUTH DAKOTA

Dan Nelson  
Assistant Director, Property and Casualty and Producer Licensing  
(605) 773-3563  
danr.nelson@state.sd.us

Travis Jordan  
Assistant Director, Compliance/Investigations/Registrations  
(605) 773-3563  
travis.jordan@state.sd.us

CONTACT PERSONS

Company Licensing and Annual Statements
Patsy Madsen  
Program Assistant  
(605) 773-3563  
patsy.madsen@state.sd.us

Compliance
Letisha Pederson  
Compliance Agent  
(605) 773-3563  
etisha.pederson@state.sd.us

Tiffany Carr  
Compliance Agent  
(605) 773-3563  
tiffany.carr@state.sd.us

Consumer Complaints and Inquires
Richard Schlaak  
Property and Casualty Complaint Analyst  
(605) 773-3563  
richard.schlaak@state.sd.us

Amy Ondell  
Life and Health Analyst Complaint Analyst  
(605) 773-3563  
amy.ondell@state.sd.us

Peggy Taylor  
Life and Health Analyst Complaint Analyst  
(605) 773-3563  
peggy.taylor@state.sd.us

Patsy Mehlhaff  
Workers' Compensation Complaint Analyst  
(605) 773-3563  
patsy.mehlhaff@state.sd.us

Continuing Education
Jo Mikkelsen  
Continuing Education Coordinator  
(605) 773-3946  
jo.mikkelsen@state.sd.us

Division Counsel
Frank Marnell  
Senior Legal Counsel  
(605) 773-3563  
frank.marnell@state.sd.us

Mallori Barnett  
Staff Attorney  
(605) 773-3563  
mallori.barnett@state.sd.us

Clayton Grueb  
Staff Attorney  
(605) 773-3563  
clayton.grueb@state.sd.us

Lisa Harmon  
Staff Attorney  
(605) 773-3563  
lisa.harmon@state.sd.us

Examinations-Financial

© 1991-2019 National Association of Insurance Commissioners
9/28/2019 198
SOUTH DAKOTA

Johanna Nickelson
Assistant Director ................................................................. (605) 773-3563
  johanna.nickelson@state.sd.us

James Mehlhaff
Financial Supervisor .................................................................. (605) 773-3563
  james.mehlhaff@state.sd.us

Seth Doyle
Senior Financial Analyst ............................................................. (605) 773-3563
  seth.doyle@state.sd.us

Nick Carda
Financial Statement Analyst ......................................................... (605) 773-3563
  nicholas.carda@state.sd.us

Examinations-Market Conduct
Tony Dorschner
  Market Conduct Manager .......................................................... (605) 773-3563
  tony.dorschner@state.sd.us

Life and Health Policies
Gretchen Brodkorb
  Senior HealthCare Analyst ......................................................... (605) 773-3563
  gretchen.brodkorb@state.sd.us

Candy Holbrook
  Health Insurance Operation Coordinator ..................................... (605) 773-5122
  candy.holbrook@state.sd.us

MCC, TPA, DMPO, IRO, CMP and URO Applications
Kimberly Kunf
  Compliance Specialist ............................................................... (605) 773-3563
  kimberly.kunf@state.sd.us

Policy and Form Filing-Life and Health
Jeff Smith
  Senior Life and Health Analyst .................................................. (605) 773-3563
  jeff.smith@state.sd.us

Ray Klinger
  Life and Health Analyst ............................................................ (605) 773-3563
  ray.klinger@state.sd.us

Policy and Form Filing-Property and Casualty: Personal Lines and Commercial Lines
Tom Schultz
  Property and Casualty Rate and Form Analyst ............................ (605) 773-3563
  tom.shultz@state.sd.us

Policy and Form Filing-Property and Casualty: Workers' Compensation
Patsy Mehlhaff
  Property and Casualty Rate and Form Analyst ............................ (605) 773-3563
  patsy.mehlhaff@state.sd.us

Premium Tax
Patsy Madsen
  Program Assistant ..................................................................... (605) 773-3563
  patsy.madsen@state.sd.us

Producer Licensing
Penney Wagoner
  Corporation, MGA, Bail Bonds, Producer and Surplus Lines Broker Licensing ................................. (605) 773-3563
  penney.wagoner@state.sd.us

© 1991-2019 National Association of Insurance Commissioners
9/28/2019
SOUTH DAKOTA

**Receivership**
Johanna Nickelson  
Assistant Director  
(605) 773-3563  
johanna.nickelson@state.sd.us

**Surplus Lines and Risk Retention**
Charlene Squires-Keller  
Assistant to Assistant Director  
(605) 773-3563  
charlene.squirekeller@state.sd.us
TENNESSEE

Carter Lawrence was appointed Interim Commissioner of the Tennessee Department of Commerce and Insurance by Governor Bill Lee on June 15, 2019.

Carter previously served as Deputy Commissioner at the Department of Commerce and Insurance, overseeing administration as well as the Division of Regulatory Boards. While managing Regulatory Boards, he has overseen nearly 40 fee reductions across the division's 27 program areas, benefiting many of the more than 250,000 licensees across the State.

Carter is an attorney and studied law at the University of Tennessee, where he also obtained a Master of Business Administration. For undergraduate studies, Carter obtained a Bachelor of Arts at Wheaton College, Illinois.

Carter and his wife, Amy, are the proud parents of two boys and they are members of Church of the Redeemer, where Carter serves as a vestryman.

Carter looks forward to advancing Governor Lee's agenda as he serves the many Tennesseans impacted by the Department of Commerce and Insurance.

Carter Lawrence
Interim Commissioner

Term of Office: At the Discretion of the Governor
Appointed: June 15, 2019

Mailing Address
Tennessee Department of Commerce and Insurance
Insurance Division
Davy Crockett Tower, Twelfth Floor
500 James Robertson Parkway
Nashville, Tennessee 37243-0565

Email Address
firstname.lastname@tn.gov

Phone Numbers
Main (615) 741-2241
Toll-Free Number (In-State Only) (800) 342-4029
Commissioner (615) 741-6007

Fax Numbers
Assistant Commissioner and Staff (615) 741-9006
Commissioner (615) 532-6934
Legal Staff (615) 741-4000

Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday
Website: www.tennessee.gov/commerce
Make Checks Payable to: Tennessee Department of Commerce and Insurance

Rachel Jrade-Rice
Assistant Commissioner................................................................. (615) 741-3450
.................................................................rachel.jrade-rice@tn.gov

CONTACT PERSONS

NAIC Liaison
Lorrie Brouse
Deputy Commissioner................................................................. (615) 741-6001
.................................................................lorrie.brouse@tn.gov

© 1991-2019 National Association of Insurance Commissioners
9/28/2019

201
TENNESSEE

Life and Health Insurance
Brian Hoffmeister
Director........................................................................................................................................brian.hoffmeister@tn.gov

Agent Licensing-Continuing Education
Kim Biggs
Director........................................................................................................................................kimberly.biggs@tn.gov

Annual Statements
Hui Wattanaskolpant
Lead Analyst......................................................................................................................................hui.wattanaskolpant@tn.gov

Company Licensing
Kim Blaylock
Analyst...........................................................................................................................................kim.blaylock@tn.gov

Consumer Insurance Services
Vickie Trice
Director...........................................................................................................................................vickie.trice@tn.gov

Fraud Investigations
Vacant
Director...........................................................................................................................................

Department Counsel
John Speer
General Counsel...............................................................................................................................john.speer@tn.gov

Maliaka Bass
Deputy General Counsel.....................................................................................................................maliaka.bass@tn.gov

Deposits
Ethel Mims
....................................................................................................................................................ethel.mims@tn.gov

Financial Affairs
Trey Hancock
Insurance Analysis Director................................................................................................................trey.hancock@tn.gov

E. Joy Little
Financial Examinations Director........................................................................................................joy.little@tn.gov

Premium Tax
Kim Blaylock
Tax Analyst........................................................................................................................................(615) 532-7567

Media Relations/Public Information
TENNESSEE

Kevin Walters
Communications Director
(615) 253-8941
kevin.walters@tn.gov

Rate, Rule and Form Filing-All Lines of Business
Brian Hoffmeister
Director
(615) 741-5602
brian.hoffmeister@tn.gov

Workers' Compensation
Mike Shinnick
Manager
(615) 741-0472
mike.shinnick@tn.gov

Property and Casualty-Personal Lines
Tiffany McDuffie
Manager
(615) 741-2825
tiffany.mcduffie@tn.gov

Receivership
Bill Huddleston
Receivership Director
(615) 360-4467
bill.huddleston@tn.gov

Service of Process
Jerald Gilbert
Administrative Services Assistant
(615) 532-5260
jerald.e.gilbert@tn.gov

Statistical Reporting
Vacant
Statistical Unit Supervisor
(615) 741-1203

Captives
Michael Corbett
Captive Director
(615) 741-3805
michael.corbett@tn.gov
TENNESSEE
Kent Sullivan was appointed Commissioner of Insurance by Governor Greg Abbott on September 21, 2017. As Commissioner, he oversees the Texas Department of Insurance, which regulates the insurance industry and protects consumers. The agency has almost 1,400 employees statewide and an annual budget of more than $110 million.

Commissioner Sullivan has 35 years of legal experience. He previously served as a justice on the Texas Court of Appeals, a state district court judge, and first assistant attorney general for the Texas Office of the Attorney General.

Before joining the Texas Department of Insurance, Commissioner Sullivan was in private law practice. He is a member of the State Bar of Texas, the Houston and Austin Bar Associations, and a life fellow of the Texas Bar Foundation. He has served on the State Bar of Texas Board of Directors, the Texas Center for the Judiciary Board of Directors, the Federal Judicial Evaluation Committee, and the Texas Supreme Court Advisory Committee.

Commissioner Sullivan received his law degree and a bachelor of arts degree from the University of Virginia.

Kent Sullivan
Commissioner

Term of Office: Two Years
Appointed: September 21, 2017
TEXAS

Accident and Health
Rachel Bowden
Manager.............................................................. (512) 676-6616
Rachel.Bowden@tdi.texas.gov

Actuarial (Property and Casualty Rates)
J'ne Byckovski
Director/Chief Actuary.................................................. (512) 676-6694
J'ne.Byckovski@tdi.texas.gov

Actuarial (Life and Health Rates)
Raja Malkani
Acting Director/Chief Actuary........................................ (512) 676-6652
Raja.Malkani@tdi.texas.gov

Actuarial (Solvency Examinations)
Mike Boerner
Director........................................................................ (512) 676-6860
Mike.Boerner@tdi.texas.gov

Administrative Operations
Nancy Clark
Deputy Commissioner...................................................... (512) 676-6166
Nancy.Clark@tdi.texas.gov

Customer Operations
Chris Herrick
Deputy Commissioner...................................................... (512) 676-6476
Chris.Herrick@tdi.texas.gov

Agent Testing
Pearson VUE
Exam Contractor................................................................ (888) 754-7667

Annual Statement Copies
Annual Statement Room.......................................................... (512) 676-6885

Chief Clerk
Carole Cearley
.............................................................. (512) 676-6583
Carole.Cearley@tdi.texas.gov

Company Licensing, Registration
Christian Hertzberg
Director........................................................................ (512) 676-6376
Christian.Hertzberg@tdi.texas.gov

Complaints Resolution
General Information, Life, Accident and Health, Property and Casualty
.................................................................................... (800) 252-3439

Consumer Protection
Melissa Hield
Associate Commissioner.................................................... (512) 676-6213
Melissa.Hield@tdi.texas.gov

© 1991-2019 National Association of Insurance Commissioners
9/28/2019 206
Texas

Deposits (Statutory)
David Carbajal (512) 676-6390
David.Carbajal@tdi.texas.gov

Enforcement
Leah Gillum (512) 676-6357
Leah.Gillum@tdi.texas.gov

Examinations
Ignatius Wheeler (512) 676-6830
Ignatius.Wheeler@tdi.texas.gov

Financial Services
Anthony Infantini (512) 676-6166
Anthony.Infantini@tdi.texas.gov

Fees
Christian Hertzberg (512) 676-6376
Christian.Hertzberg@tdi.texas.gov

Financial Regulation
Jamie Walker (512) 676-6368
Jamie.Walker@tdi.texas.gov

Financial Analysis
Amy Garcia (512) 676-6446
Amy.Garcia@tdi.texas.gov

General Counsel
James Person (512) 676-6032
James.Person@tdi.texas.gov

Government Relations
Libby Elliott (512) 676-6602
Libby.Elliott@tdi.texas.gov

Human Resources
Cynthia Olivier (512) 676-6101
Cynthia.Olivier@tdi.texas.gov

Information Technology Services (Data Processing)
Amy Lugo (512) 676-6031
Amy.Lugo@tdi.texas.gov

Insurance Fraud
TEXAS

Chris Davis
(512) 676-6295
Associate Commissioner
Christopher.Davis@tdi.texas.gov

Legal
Michael Nored
(512) 676-6556
Deputy Commissioner
Michael.Nored@tdi.texas.gov

Life, Annuity and Credit
Deanna Osmonson
(512) 676-6657
Deanna.Osomon@tdi.texas.gov

Managed Care Quality Assurance
Debra Diaz-Lara
(512) 676-6413
Debra.Diaz-Lara@tdi.texas.gov

Media Relations/Public Information
Stephanie Goodman
(512) 676-6935
Stephanie.Goodman@tdi.texas.gov

Property and Casualty Lines (Forms)
Marianne Baker
(512) 676-6714
Marianne.Baker@tdi.texas.gov

Premium Tax (Collected by the Comptroller's Office)
Lisa Davis
Comptroller of Public Accounts
(512) 463-7587

Public Affairs
Stephanie Goodman
(512) 676-6935
Stephanie.Goodman@tdi.texas.gov

Regulatory Policy
Mark Worman
(512) 676-6740
Mark.Worman@tdi.texas.gov

Rehabilitation and Liquidation Oversight
John Alexander
(512) 676-6418
John.Alexander@tdi.texas.gov

SERFF- Regulatory Policy
Sharalyn Taylor
(512) 676-6738
Sharalyn.Taylor@tdi.texas.gov

State Fire Marshal
Main Line
(512) 676-6800
Fire.Marshal@tdi.texas.gov
Todd E. Kiser was named Commissioner of the Utah Insurance Department on December 20, 2012, by Governor Gary R. Herbert.

Prior to his appointment as Insurance Commissioner, Kiser served five terms with the Utah Legislature, where he specialized in writing legislation regarding insurance issues, medical care and consumer advocacy. He is particularly proud of his legislative record, which shows his willingness to work on both sides of the aisle as a consensus builder. He used his political acumen to great effect as chair of the Utah House of Representatives’ Business, Economic Development and Labor Appropriations Subcommittee; as a member of the Council of State Governments West Executive Committee; and as vice chair of the CSG West International Trade Committee, as well as other boards and committees. He continues this leadership role as chair of the NAIC’s Producer Licensing (EX) Task Force and as a member of the National Insurance Producer Registry (NIPR) board.

Kiser attended Ricks College in Idaho on a basketball scholarship. After moving to Salt Lake City in 1976, he founded Kiser Insurance Agency, where he sold insurance for more than 35 years before being appointed Insurance Commissioner. He and his wife, Julie, have nine children and 28 grandchildren. He enjoys golf, motorcycles and his family.

Todd E. Kiser
Commissioner

Term of Office: At the Pleasure of the Governor
Appointed: December 20, 2012
UTAH

Nancy Askerlund  (801) 537-9283
   Director, Health and Life Division
naskerlund@utah.gov

Jake Garn   (801) 538-3811
   Chief Financial Examiner
jwgarn@utah.gov

Armand Glick   (801) 531-5388
   Director, Fraud
aglick@utah.gov

Amie Hughes   (801) 520-8241
   Director, Information Technology
amiehughes@utah.gov

Tracy Klausmeier   (801) 538-3869
   Director, Property and Casualty
tklausmeier@utah.gov

Patrick Lee   (801) 538-3778
   Director, Administrative Services
pwlee@utah.gov

Randy Overstreet   (801) 538-3645
   Director, Producer Licensing
roverstreet@utah.gov

Tomasz Serbinowski   (801) 537-9289
   Actuary
tserbinowski@utah.gov

Jaak Sundberg   (801) 538-3865
   Health Actuary
jsundberg@utah.gov

Travis Wegkamp   (801) 538-3817
   Director, Captive
jwegkamp@utah.gov

Jill White   (801) 538-3804
   Executive Assistant to the Commissioner
jillwhite@utah.gov

CONTACT PERSONS

NAIC Liaison and Media Contact
Steve Gooch   (801) 538-3803
   Public Information Officer
sgooch@utah.gov

Annual Statements
Dan Applegarth   (801) 538-9509
   Chief Analyst, Financial
dapplegarth@utah.gov

Captives
Mark Wiedeman   (801) 538-3849
   Audit Manager
mwiedeman@utah.gov

Company Licensing
Jay Sueoka   (801) 538-3814
   Financial Analyst
jsueoka@utah.gov
UTAH

Department Counsel
Perri Babalis (801) 366-0364
Assistant Attorney General..........................................................pbabalis@utah.gov

Deposits
Karen Gholston (801) 537-9174
Administrative Specialist............................................................kgholston@utah.gov

Examinations-Financial
Jake Garn (801) 538-3811
Director, Chief Financial Examiner...........................................jwgarn@utah.gov
Malis Rasmussen (801) 537-9238
Assistant Chief Examiner, Financial..........................................marasrnussen@utah.gov

Examinations-Market Conduct
Tanzi Northrup (801) 538-3804
Chief Market Conduct Examiner...............................................nnorthrup@utah.gov

Fees
Patrick Lee (801) 538-3778
Director, Administrative Services.............................................plee@utah.gov

Fraud
Armand Glick (801) 531-5388
Director, Fraud............................................................................aglick@utah.gov

Health and Life Insurance
Nancy Askerlund (801) 537-9293
Director, Health and Life Division..............................................naskerlund@utah.gov
Heidi Clausen (801) 538-3801
Assistant Division Director, Health and Life Insurance Rate and Forms.........................................................hclausen@utah.gov
Michelle White (801) 538-3826
Assistant Division Director, Health and Life Insurance Consumer Services.........................................................mmwhite@utah.gov
Jaak Sundberg (801) 538-3865
Health Actuary.............................................................................jsundberg@utah.gov

Legislative
Reed Stringham (801) 538-3804
Deputy Commissioner.........................................................rmstringham@utah.gov

Media Relations/Public Information
Steve Gooch (801) 538-3803
Information Specialist..............................................................sgooch@utah.gov

© 1991-2019 National Association of Insurance Commissioners
9/28/2019 213
UTAH

Premium Tax

State Tax Commission Customer Service...........................................................................................................(801) 297-7986

Property and Casualty

Tracy Klausmeier (801) 538-3869
   Director, Property and Casualty....................................................................................................................tklausmeier@utah.gov

Meldee Love (801) 537-9146
   Property and Casualty Unit Leader..................................................................................................................mlove@utah.gov

Surplus Lines

Sylvia Bruno (801) 944-0114
   Director, Surplus Lines Association of Utah....................................................................................................sbruno@slaut.org

Tax Commission

Tyler McInotsh (801) 297-7705
   Tax Compliance Agent........................................................................................................................................jcmcintosh@utah.gov

Title Insurance

Adam Martin (801) 537-9003
   Market Conduct Analyst, Title.......................................................................................................................gmartin@utah.gov
Michael S. Pieciak was appointed Commissioner of the Vermont Department of Financial Regulation by Governor Peter Shumlin on July 5, 2016.

Pieciak serves as the chief regulator of Vermont’s financial services sector, including the insurance, captive insurance, banking and securities industries. Pieciak previously served as deputy commissioner of the Department’s Securities Division, where he led the Division’s investigation into the Jay Peak EB-5 projects.

Prior to his service with the Department, Pieciak practiced law in New York City at Skadden, Arps, Slate, Meagher & Flom LLP in the Mergers and Acquisitions Group, gaining experience in commercial transactions, corporate governance, and investment and financing transactions. Pieciak also previously practiced at Downs Rachlin Martin in Burlington in the Business Law Group.

Pieciak is an observer member of the SEC Advisory Committee on Small and Emerging Companies, chairman of the North American Securities Administrators Association (NASAA) Corporate Finance Section Committee and a member of the National Association of Insurance Commissioners (NAIC).

Pieciak grew up in Brattleboro and graduated cum laude from Union College with a degree in political science. He received his law degree summa cum laude from the University of Miami School of Law, where he served as editor-in-chief of the Miami Law Review.

Pieciak is also a member of the Vermont State Colleges Board of Trustees and currently resides in Winooski.

**Mailing Address**
Vermont Department of Financial Regulation
89 Main Street
Montpelier, Vermont 05620-3101

**Street Address**
Same as mailing address

**Phone Numbers**
- Main: (802) 828-3301
- Captive Section: (802) 828-3304

**Fax Numbers**
- Main: (802) 828-3306
- Captive Section: (802) 828-3460
- Commissioner: (802) 828-1919

**Office Hours**: 7:45 a.m.-4:30 p.m., Monday-Friday

**Website**: https://dfr.vermont.gov/


Michael S. Pieciak
Commissioner

Kevin Gaffney
Deputy Commissioner of Insurance

David Provost
Deputy Commissioner of Captives

Gavin Boyles
General Counsel

© 1991-2019 National Association of Insurance Commissioners
9/28/2019
VERMONT

Phillips Keller
Director of Insurance Regulation.................................................................(802) 828-1464

Sandra Bigglestone
Director of Captives...........................................................................................(802) 828-4864

Dan Petterson
Director of Financial Examinations.................................................................(802) 828-3304

Karen Murphy
Insurance Examinations, Director ......................................................................(802) 828-1959

Christina Rouleau
Director of Rates and Forms..............................................................................(802) 828-2910

Christina Rouleau
Director of Market Regulation...........................................................................(802) 828-2910

CONTACT PERSONS

NAIC Liaison
Thomas Taylor
Executive Assistant to the Deputy Commissioner of Insurance............................(802) 828-4842

Agent and Broker Licensing, Examinations and Fees
Calley Rock
Executive Assistant, Producer Licensing............................................................(802) 828-3303

Annual Statements
Lisa Messier
Insurance Examiner...................................................................................................(802) 828-4844

Consumer Complaints and Inquires
Brenda Clark
Consumer Complaints Administrator....................................................................(802) 828-4886

Deposits
Beth Pearce
State Treasurer.............................................................................................................(802) 828-2301

Fees-Company Licensing
Ellen Adams
Insurance Examiner...................................................................................................(802) 828-2470

Fees-Rate and Form Filing Fees-Life and Health and Property and Casualty
Emily Brown
Assistant Director, Insurance Rates and Forms....................................................(802) 828-4871

Media Relations/Public Information
VERMONT

Stephanie Brackin

Premium Tax
Gloria Relations
Department of Taxes

Receivership
Christina Rouleau
Deputy Commissioner of Insurance

(802) 828-4872
(802) 828-2310
(802) 828-2910
VERMONT
VIRGIN ISLANDS

Lieutenant Governor Tregenza A. Roach is a proud Virgin Islander who has served the people of this Territory in each branch of Government. He recently completed his third term as a Senator in the Virgin Islands Legislature.

He earned a B.A. in Journalism from the University of Missouri and a J.D. from the University of Connecticut School of Law. While attending law school, he clerked in the Office of the Governor’s Legal Counsel, the Office of the U.S. Attorney, and the Territorial Court of the Virgin Islands. Upon graduating, he worked in the Territorial Court’s Civil and Family divisions and in private practice. He has been a member of the Virgin Islands Bar since 1991.

Roach began his career in public service as Legal Counsel to the Commissioner of Education, where he served for more than eight years before being selected as Executive Director of the Board of Education. In 2006, he was selected by the University of the Virgin Islands (UVI) to lead a program of public education in support of the Fifth Constitutional Convention. During this consultancy, he served as the Coordinator/Researcher of the Constitution 2008. He also represented UVI at United Nations (UN) Decolonization Seminars in Grenada and Indonesia. Although the UVI project ended in 2008, the UN qualified Roach as an expert on constitutional development processes in the U.S. territories and invited him on his own merits to a third Decolonization Seminar in St. Kitts in 2009.

He joined the UVI adjunct faculty from 1999 to 2012, teaching courses in the Humanities and a Constitutional Law course in the education graduate program. Other UVI projects, include the Legacy Report of President Emeritus LaVerne E. Ragster, Ph.D., a major environmental project with the U.S. EPA, launch of the Center for the Study of Spirituality and Professionalism, and Editor in Chief of its award-winning international literary journal.

Roach was elected to the 30th-32nd legislatures as a staunch advocate for education, the environment, and the youth and elderly of the Territory. He was nominated to the Education and the Law, Criminal Justice and Public Safety committees of the National Conference of State Legislatures (NCSL) and instrumental in the 2014 adoption of a resolution supporting full citizenship rights for those living in the Territory. In 2016, he presented a similar resolution that resulted in a full NCSL conference session devoted to the affairs of the remaining U.S. territories.

Mailing Address
Office of the Lieutenant Governor
Division of Banking, Insurance and Financial Regulation
5049 Kongens Gade
St. Thomas, Virgin Islands 00802

Email Address
See individual email addresses

Office Hours: 8:00 a.m.–5:00 p.m. (Atlantic Standard), Monday–Friday
Website: https://ltg.gov.vi/departments/banking-insurance-and-financial-regulation/
Make Checks Payable to: Government of the Virgin Islands
VIRGIN ISLANDS

Gwendolyn Hall Brady
   Director, Division of Banking, Insurance and Financial Regulation,..........................................................gwendolyn.brady@lgo.vi.gov
   (340) 774-7166

Glendina Matthew
   Assistant Director/Legal Counsel............................................................glendina.matthew@lgo.vi.gov
   (340) 773-6459

Monica Williams Carbon
   Legal Counsel........................................................................................................moncia.carbon@lgo.vi.gov
   (340) 774-7166

Ashton Bertrand
   Chief Other Financial Services (Captives)..........................................................ashton.bertrand@lgo.vi.gov
   (340) 773-6459

Cheryl Charleswell
   Chief Financial Services Examiner........................................................................(340) 774-7166

Gail Danet-Joseph
   Chief of Licensing....................................................................................................(340) 774-7166

Leonilda Jarvis
   Medicare Coordinator and VI SHIP Director.................................................................(340) 714-4354

Suzette Richards
   Regulatory Analyst........................................................................................................(340) 773-6459

CONTACT PERSONS

NAIC Liaison
   Gwendolyn Hall Brady
      Director, Division of Banking, Insurance and Financial Regulation,..........................................................(340) 774-7166

   Annice F Canton
      Executive Assistant..................................................................................................annice.canton@lgo.vi.gov
      (340) 693-6194

Legal Counsels
   Glendina Matthew
      Legal Counsel........................................................................................................(340) 773-6459

   Monica Williams Carbon
      Legal Counsel.........................................................................................................(340) 774-7166

I-SITE DP Coordinator
   Lance Mckay
      Director, Information Technology............................................................................(340) 774-7166

Annual Statements
   Beryl Freeman
      Administrative Assistant............................................................................................(340) 774-7166

   Vanessa Richards
      Financial Services Examiner......................................................................................(340) 774-7166
VIRGIN ISLANDS

Juliette Daniel  
Financial Services Examiner
(340) 774-7166

Consumer Complaints
Cheryl Charleswell  
Chief Financial Services Examiner
(340) 774-7166

Examinations-Financial/Market Conduct
Cheryl Charleswell  
Chief Financial Services Examiner
(340) 774-7166

Licensing/Fees
Beryl Freeman  
Administrative Assistant
(340) 774-7166

Linda Scarbriel  
Insurance Licensing Examiner
(340) 774-7166

Medicare Supplement
Leonilda Jarvis  
Medicare Coordinator and SHIP Director
(340) 774-7166

Karen Christian  
Medicare Services Technician
(340) 774-7166

Premium Taxes
Vanessa Richards  
Financial Services Examiner
(340) 774-7166

Juliette Daniel  
Financial Services Examiner
(340) 774-7166

Policy Form Filing
Suzette Richards  
Regulatory Analyst
(340) 773-6459

Rate Filing
Martin G. Emanuel  
Financial Services Examiner
(340) 774-7166

Surplus Lines
Zaire Burns-Olive  
Financial Services Examiner
(340) 774-7166
Scott A. White joined the Virginia Bureau of Insurance in 1998 as a Research Analyst in the Bureau of Insurance’s Property and Casualty Division. In 1999, he moved to the State Corporation Commission’s Office of General Counsel, where he provided legal advice and representation to the Bureau, primarily on property and casualty and agent enforcement/licensing matters. His responsibilities later expanded to include representing the Bureau on life and health and financial regulation matters. In 2011, White became Deputy General Counsel for Financial Services in the Office of General Counsel. In this position, he managed a group of attorneys who provide legal advice and representation to those divisions within the Commission that regulate insurance, securities, and financial institutions. White was appointed Commissioner of Insurance in January 2018.

White received a Bachelor of Arts degree from the University of Virginia and a law degree from the University of Missouri.
VIRGINIA

Michael T. Beavers
Deputy Commissioner, Agent Regulation ...............................................................(804) 371-9221

Raymond O. Anderson
Supervisor, Agent Investigations, Agent Regulation and Administration ..............................................(804) 371-9494

Richard J. Tozer
Supervisor, Agent Licensing ..............................................................................(804) 786-9525

Juan A. Rodriguez
Supervisor, Agent Investigations, Agent Regulation and Administration .........................................................(804) 371-9930

Chuck F. Myers
Supervisor, Agent Investigations, Agent Regulation and Administration .........................................................(804) 371-9619

Financial Regulation Division

Douglas C. Stolte
Deputy Commissioner ..............................................................................(804) 371-9869

David H. Smith
Chief Financial Examiner .............................................................................(804) 371-9636

Edward J. Buyalos, Jr.
Chief Financial Auditor ..............................................................................(804) 371-9869

John E. Bunce
Supervisor, Life Examinations ..............................................................................(804) 371-9636

Connie Duong
Supervisor, Financial Analysis-Domestic ..............................................................................(804) 371-9901

Kenneth G. Campbell
Supervisor, HMO and Prepaid Plans ..............................................................................(804) 371-9636

Andy R. Delbridge
Supervisor, Company Licensing and Regulatory Compliance ..............................................................................(804) 371-9637

T. Bradford Earley, Jr.
Supervisor, Property and Casualty Examinations ..............................................................................(804) 371-9636

Craig Chupp
Supervisor, Life Actuarial ..............................................................................(804) 371-9636

Stephen A. Thomas
Supervisor, Financial Analysis-foreign ..............................................................................(804) 371-9637

Greg Chew
Chief Domestic Insurance Financial Analyst ..............................................................................(804) 371-9214

Life and Health Division
VIRGINIA

Julie Blauvelt
Deputy Commissioner
(804) 371-9614

Robert F. Grissom
Assistant Deputy Commissioner, Market Regulation
(804) 371-9614

Jacquelyn L. Myers
Assistant Deputy Commissioner, Consumer Assistance
(804) 371-9614

Elsie Andy
BOI Manager, Forms and Rates, Life and Health
(804) 371-9110

Todd Bryant
Managed Care Ombudsman
(804) 371-9760

Julie R. Fairbanks
BOI Manager, Market Conduct, Life and Health
(804) 371-9385

Kim Naoroz
Supervisor, External Appeals
(804) 371-9913

Michelle McNamee
BOI Manager, Consumer Services
(804) 371-9194

Policy Compliance and Administration Division

Donald C. Beatty
Deputy Commissioner
(804) 786-3366

Keith D. Kelley
Supervisor, Insurance Assessments
(804) 371-9333

Van Tompkins
NAIC Liaison
(804) 371-9802

Olivia B. Claud
Consumer Outreach Coordinator
(804) 371-9520

Property and Casualty Division

Rebecca E. Nichols
Deputy Commissioner
(804) 371-9331

Michael S. Smith
BOI Manager, Rules, Rates, and Forms, Commercial Multi-Lines
(804) 371-9667

Marc P. McLaughlin
BOI Manager, Consumer Services
(804) 371-9217

Joyclyn M. Morton
BOI Manager, Market Conduct
(804) 371-9540
VIRGINIA

Phyllis S. Oates
BOI Manager, Rules, Rates, Forms, Personal Lines. (804) 371-9279

Lee Ann Robertson
BOI Manager, Rules, Rates, and Forms, Commercial Casualty. (804) 371-9003

Agent Licensing
Richard J. Tozer
Supervisor, Agent Licensing, Agent Regulation. (804) 786-9525

Agent Investigations-Life and Health
Raymond O. Anderson
Supervisor, Agent Investigations, Agent Regulation. (804) 371-9494

Agent Investigations-Property and Casualty
Juan A. Rodriguez
Supervisor, Agent Investigations, Agent Regulation. (804) 371-9930

Agent Investigations-Title/Settlement Agents
Chuck F. Myers
Supervisor, Agent Investigations, Agent Regulation. (804) 371-9619

Automated Systems
Vicki M. Ayers
Supervisor, Automates Systems, Administration. (804) 371-9115

Company Annual Statements
Connie Duong
Supervisor, Financial Analysis-Domestic, Financial Regulation. (804) 371-9901

Stephen A. Thomas
Supervisor, Financial Analysis-Foreign, Financial Regulation. (804) 371-9637

Company Deposits
Connie Duong
Supervisor, Financial Analysis-Domestic, Financial Regulation. (804) 371-9901

Stephen A. Thomas
Supervisor, Financial Analysis-Foreign, Financial Regulation. (804) 371-9637

Company Licensing and Fees
Andy R. Delbridge
Supervisor, Co. Licensing and Regulatory Compliance, Financial Regulation. (804) 371-9637

Consumer Complaints and Inquiries-Life, Accident, and Health
Michelle McNamee
BOI Manager, Consumer Services, Life and Health. (804) 371-9194
VIRGINIA

Consumer Complaints and Inquires-Property and Casualty
Marc P. McLaughlin
BOI Manager, Consumer Services
(804) 371-9217

Consumer Outreach Program
Olivia B. Claud
Outreach Coordinator
(804) 371-9520

Counsel for the Department
Donnie Kidd
General Counsel
(804) 371-9671

Examinations-Financial
David H. Smith
Chief Insurance Examiner, Financial Regulation
(804) 371-9636

Examinations-Market Conduct, Life and Health
Julie R. Fairbanks
BOI Manager, Market Conduct, Life and Health
(804) 371-9285

Examinations-Market Conduct, Property and Casualty
Joyclyn M. Morton
BOI Manager, Market Conduct
(804) 371-9540

Forms and Rates Filings, Life and Health
Elsie Andy
BOI Manager, Forms and Rates, Life and Health
(804) 371-9110

Rules, Rates, and Forms Review-Property and Casualty
Lee Ann Robertson
BOI Manager, Commercial Casualty Lines
(804) 371-9003
Michael S. Smith
BOI Manager, Commercial Multi-Lines
(804) 371-9667
Phyllis S. Oates
BOI Manager, Personal Lines
(804) 371-9279

Investigations-Agent-Life and Health
Raymond O. Anderson
Supervisor, Agent Investigations, Agent Regulation
(804) 371-9494

Investigations-Agent-Property and Casualty
Juan A. Rodriguez
Supervisor, Agent Investigations, Agent Regulation
(804) 371-9930

Investigations-Agents-Title/Settlement Agents
VIRGINIA

Chuck F. Myers
Supervisor, Agent Investigations, Agent Regulation (804) 371-9619

Life, Accident, and Health Insurance
Julie Blauvelt
Deputy Commissioner, Market Regulation, Life and Health (804) 371-9614

Managed Care External Appeals
Kim Naoroz
Supervisor, External Appeals, Life and Health (804) 371-9913

Managed Care Ombudsman
Todd Bryant
Managed Care Ombudsman, Life and Health (804) 371-9760

Market Conduct, Life and Health
Julia R. Fairbanks
BOI Manager, Market Conduct, Life and Health (804) 371-9385

Market Conduct-Property and Casualty
Joyclyn M. Morton
BOI Manager, Market Conduct (804) 371-9540

Media Relations/Public Information
Kenneth J. Schrad
Director, information Resources (804) 371-9141

Insurance Assessments
Keith D. Kelley
Supervisor, Insurance Assessments, Administration (804) 371-9333

Property and Casualty Insurance
Rebecca E. Nichols
Deputy Commissioner, Market Regulation (804) 371-9331

 Receivership-Financial
Connie Duong
Supervisor, Financial Analysis-Domestic, Financial Regulation (804) 371-9901
Mike Kreidler is Washington State’s eighth Insurance Commissioner. He was first elected in November 2000 and re-elected to a fourth term in November 2012. He has earned a reputation as a staunch advocate for consumer protection and a fair and balanced regulator of Washington’s diverse insurance markets.

Kreidler earlier served in the state legislature and the United States Congress. He was a member of the Northwest Power Planning Council and a regional director for the United States Department of Health and Human Services.

A doctor of optometry, Kreidler practiced at Group Health Cooperative of Puget Sound for 20 years. He has a master’s degree in Public Health from UCLA and was a founding director of a community bank. He retired as a lieutenant colonel from the United States Army Reserve in 2003 with 20 years of service.

Of the current NAIC membership, Kreidler is the longest-serving insurance commissioner in the United States. He was honored in 2009 with the “Excellence in Consumer Advocacy Award” presented by consumer advisors to the NAIC, and with the “2010 Leadership Award” by the Statewide Poverty Action Network.

Mike Kreidler
Commissioner

Term of Office: Four years
Elected: November 2000
Re-elected: November 2004
Re-elected: November 2008
Re-elected: November 2012
Re-elected: November 2016

Mailing Address
Washington State
Office of the Insurance Commissioner
P.O. Box 40255
Olympia, Washington 98504-0255

Seattle Office
The Central Building
810 3rd Avenue, Suite 650
Seattle, Washington 98104

Criminal Investigations Unit Office (Anti-fraud)
1520 Irving Street, Suite C
Tumwater, Washington 98512

Tumwater Office
5000 Capitol Blvd SE
Tumwater, Washington 98501

Olympia Office
Insurance Building, Capitol Campus
302 Sid Snyder Avenue SW, Suite 200
Olympia, Washington 98504

Email Address
mikek@oic.wa.gov

Phone Numbers
Main (306) 725-7000
Insurance Consumer Hotline (800) 562-6900
Tumwater Office (360) 725-7000
Seattle Office (206) 464-6263
Olympia Office (360) 725-7100
Criminal Investigations (Anti-fraud) (360) 586-2566

Fax Numbers
Main (360) 586-3535
Tumwater Office (360) 664-2782
Seattle Office (206) 587-4244
Olympia Office (360) 586-3535
Criminal Investigations (Anti-fraud) (360) 586-2574
WASHINGTON

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.insurance.wa.gov
Make Checks Payable to: Insurance Commissioner

CONTACT PERSONS

Executive Division
Mike Kreidler
Commissioner...........................................mikek@oic.wa.gov

AnnaLisa Gellermann
Chief Deputy Commissioner............................................................annalisag@oic.wa.gov

Hailey Hamilton
Executive Assistant to the Commissioner.............................................haileyh@oic.wa.gov

Sandra Murphy
Executive Assistant to the Chief Deputy Commissioner........................sandram@oic.wa.gov

Steve Valandra
Deputy Commissioner/Public Affairs....................................................steveva@oic.wa.gov

Policy and Legislative Affairs Division
Candice Myrum
Deputy Commissioner/Policy and Legislative Affairs.....................................candicem@oic.wa.gov

Lonnie Johns-Brown
Legislative Director.................................................................lonniej@oic.wa.gov

Jay Bruns
Senior Climate Advisor.................................................................jayb@oic.wa.gov

Jane Beyer
Senior Health Policy Advisor............................................................janeb@oic.wa.gov

Legal Affairs and Investigations Division
Toni Hood
Deputy Commissioner/Legal Affairs and Investigations.....................................tonih@oic.wa.gov

Tyler Robbins
Investigations Manager.................................................................tylerr@oic.wa.gov

Operations Division
Jack Lovell
Deputy Commissioner/Operations..........................................................jackl@oic.wa.gov

Stacey Warick
Chief Financial Officer..............................................................staceyw@oic.wa.gov

Melanie Watness
Human Resources Director...............................................................melaniew@oic.wa.gov

© 1991-2019 National Association of Insurance Commissioners
9/28/2019
WASHINGTON

Bryce Carlen  
Chief Information Officer  
(360) 725-7018  
brycec@oic.wa.gov

Sue Hedrick  
NAIC Liaison  
(360) 725-7274  
suehe@oic.wa.gov

Company Supervision Division

Melanie Anderson  
Acting Deputy Commissioner/Company Supervision  
(360) 725-7214  
MelanieA@oic.wa.gov

Pat McNaughton  
Chief Financial Examiner  
(206) 464-6624  
patm@oic.wa.gov

John Jacobson  
Assistant Chief Examiner  
(206) 389-2911

Steve Drutz  
Chief Financial Analyst  
(360) 725-7209  
steved@oic.wa.gov

Ned Gaines  
Chief Market Analyst  
(360) 725-7216  
nedg@oic.wa.gov

John Haworth  
Market Conduct Oversight Manager  
(360) 725-7223  
johnhaw@oic.wa.gov

Jeanette Plitt  
Chief Market Conduct Examiner  
(206) 464-6408  
jeanetttep@oic.wa.gov

Ron Pastuch  
Holding Company Manager  
(360) 725-7211  
ronp@oic.wa.gov

Rates and Forms Division

Molly Nollette  
Deputy Commissioner/Rates and Forms  
(360) 725-7117  
mollyn@oic.wa.gov

Mike Bryant  
Life, Annuities, Property and Casualty Forms Manager  
(360) 725-7126  
mikebr@oic.wa.gov

Andrea Philhower  
Health & Disability Insurance Forms/Contracts Manager  
(360) 725-7119  
andreap@oic.wa.gov

Jennifer Kreitler  
Healthcare Consumer Access Manager  
(360) 725-7127  
jenifferk@oic.wa.gov

Lichiou Lee  
Chief Actuary, Actuarial Services, Life and Health Care  
(360) 725-7128  
lichioul@oic.wa.gov

Eric Slavich  
Actuarial Services, Property and Casualty Manager  
(360) 725-7137  
erics@oic.wa.gov
WASHINGTON

Consumer Protection Division
Todd Dixon (360) 725-7091
   Acting Deputy Commissioner/Consumer Protection..........................................................ToddD@oic.wa.gov

Jeff Baughman (360) 725-7156
   Surplus Lines Administrator............................................................................................jeffb@oic.wa.gov

Jeff Baughman (360) 725-7156
   Licensing and Education Manager..................................................................................jeffb@oic.wa.gov

Joe Mendoza (360) 725-7146
   Continuing Education......................................................................................................joem@oic.wa.gov

Consumer Advocacy Program
Lisa Heaton (360) 725-7095
   Consumer Advocacy Manager........................................................................................lisah@oic.wa.gov

Fritz Denzer (360) 725-7235
   Property and Casualty......................................................................................................fritzd@oic.wa.gov

Pam Brannan (360) 725-7243
   Life and Health................................................................................................................pamb@oic.wa.gov

Statewide Health Insurance Benefits Advisors (SHIBA) Program
Todd Dixon (360) 725-7091
   SHIBA Manager...............................................................................................................toddd@oic.wa.gov

Criminal Investigations Unit (Anti-fraud)
Mark Couey (360) 586-2565
   CIU Director....................................................................................................................markc@oic.wa.gov

© 1991-2019 National Association of Insurance Commissioners
9/28/2019 232
Commissioner James A. Dodrill is responsible for the overall regulation of the West Virginia insurance market as well as protection of the State’s insurance consumers. He oversees the mission of the Offices of the Insurance Commissioner in promoting a healthy, competitive and solvent insurance market with ample consumer protections as well as consistent administration of the insurance laws and regulations of West Virginia.

Dodrill is a 1982 graduate with honors (Summa Cum Laude) of Marshall University, with a Bachelor of Arts degree in Political Science. He earned his Juris Doctorate degree from the West Virginia University College of Law in 1985, where his class ranking was 18th out of 119 graduates.

From 1985 until 1999, Dodrill was in private practice in West Virginia, during which time he tried dozens of felony and misdemeanor criminal cases and civil cases in the state and federal courts of West Virginia. He also participated in numerous appellate matters in multiple state and federal appellate courts that resulted in eight published appellate decisions. Dodrill is admitted to the practice of law before the United States Supreme Court, the U.S. Courts of Appeal for the Fourth and Sixth Circuits, the U.S. District Courts for the Northern and Southern Districts of West Virginia and the Southern District of Ohio, and the West Virginia Supreme Court of Appeals.

From 1999 to 2019, Dodrill was Corporate Claims Counsel for The Progressive Group of Insurance Companies, responsible for corporate claims litigation and risk management as well as supervision of high exposure/special complexity insurance-related legal matters involving conflicts of law, multi state/multi party claims, appellate actions, and bad faith/extra-contractual institutional litigation nationally, as well as government relations and legislative affairs.

Dodrill retired as a Lieutenant Colonel from the U.S. Air Force and Air National Guard, he has continued to serve in the Civil Air Patrol (CAP), the official auxiliary of the U.S. Air Force, and is now a Colonel and serving a four-year term as Commander of CAP’s West Virginia Wing. Dodrill's uniformed service totals more than 40 years.

Dodrill and his wife, Terri Payne Dodrill, reside in Putnam County, West Virginia. They have three children and two grandchildren.

Mailing Address
West Virginia Offices of the Insurance Commissioner
P.O. Box 50540
Charleston, West Virginia 25305-0540

Email Address
See individual email addresses

Phone Numbers
Main (304) 558-3354
Toll-Free Number (In-state only) (888) 879-9842

Fax Numbers
Main (304) 558-0412

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.wvinsurance.gov
Make Checks Payable to: Premium Taxes and Dept. Fees: WV Insurance Commissioner Statutory Attorney Fees: State Auditor
WEST VIRGINIA

James A. Dodrill  (304) 558-3354
Commissioner..........................jim.dodrill@wv.gov

Janice Hemmelgarn  (304) 558-3354
Executive Secretary..........................janice.l.hemmelgarn@wv.gov

Erin Hunter  (304) 558-3354
Deputy Commissioner/General Counsel..........................erin.k.hunter@wv.gov

Tonya Gillespie  (304) 558-3354
Assistant Commissioner-Regulatory..........................tonya.l.gillespie@wv.gov

Melinda Kiss  (304) 558-6279
Assistant Commissioner-Finance/Accounting..........................melinda.a.kiss@wv.gov

Debbie Hughes  (304) 558-6279
Assistant Commissioner-Operations..........................debbie.m.hughes@wv.gov

CONTACT PERSONS

NAIC Liaison
James A. Dodrill  (304) 558-3354
Commissioner..........................jim.dodrill@wv.gov

Administrative Services
Debbie Hughes  (304) 558-3707
Director, Administrative Services..........................debbie.m.hughes@wv.gov

Agent Licensing and Education (Agent/Agency Licensing, Education and Fees)
Rob Grishaber  (304) 558-0610
Director, Agents Licensing and Education..........................robert.e.grishaber@wv.gov

Consumer Advocacy
Dennis Garrison  (304) 558-3864
Director, Consumer Advocacy..........................dennis.garrisonIII@wv.gov

Consumer Services (Consumer Complaints, Inquiries and Consumer Counseling Program for Seniors)
Dena Wildman  (304) 558-3386
Director, Consumer Services..........................dena.l.wildman@wv.gov

Deposits
David Gillespie  (304) 558-6279
Financial Reporting Specialist, Financial Accounting..........................david.l.gillespie@wv.gov

Insurance Co. Analysis & Exams Division (Co. Licensing, Fees, Annual Stmts. & Financial and Market Conduct Exams)
Jamie Taylor  (304) 558-6279
Director, Company Analysis & Examinations..........................jamie.o.taylor@wv.gov

Health Insurance Exchange
WEST VIRGINIA

Ellen Potter (304) 558-6279
Insurance Program Manager ellen.j.potter@wv.gov

Monroe Gillespie (304) 558-6279
Information Systems Manager III monroe.m.gillespie@wv.gov

Kirby Stickler (304) 558-1966
Insurance Inspector General kirby.s.stickler@wv.gov

Jeff Black (304) 558-0401
Associate Counsel, Attorney Supervisor, Compliance and Enforcement jeffrey.c.black@wv.gov

Victor Mullins (304) 558-0401
Associate Counsel-Legislation/Rules victor.a.mullins@wv.gov

Gregory A. Elam (304) 558-5241
Associate Counsel-Fraud Prosecution greg.a.elam@wv.gov

Erin Hunter (304) 558-3354
General Counsel erin.k.hunter@wv.gov

Joylynn Fix (304) 558-6279
Director, Rates and Forms joylynn.fix@wv.gov

Juanita Wimmer (304) 558-6279
Insurance Market Analyst juanita.d.wimmer@wv.gov

Rita Hedrick-Helmick (304) 558-5230
Chair, Board of Review rita.f.helmick@wv.gov

Samantha Chase (304) 558-5838
Director, Claims Services samantha.l.chase@wv.gov

Rebecca Roush (304) 558-5111
Chief Administrative Law Judge rebecca.a.roush2@wv.gov

Angela Shepherd (304) 558-6279
Director, WC Employer Accounts angela.h.shepherd@wv.gov
Mark V. Afable was appointed Wisconsin Commissioner of Insurance by Governor Tony Evers on January 22, 2019. In addition to serving as the state's chief regulator or insurance, Afable oversees the agency's 143 employees and supervises the Injured Patients and Families Compensation Fund and State Life Insurance Fund.

A graduate of Marquette University Law School, Afable has over 38 years of experience in the insurance industry. Prior to his appointment, Afable served as the Chief Legal Officer with American Family Insurance, overseeing corporate legal, government affairs and compliance, litigation and protective services. With extensive experience working with state and federal legislators, state insurance regulators and the NAIC, he advised Senior Leadership and the Board of Directors on legal matters involving corporate governance, compliance issues, and regulatory actions.

Before joining American Family in 1994, Afable directed legislative and regulatory efforts in several states for Allstate Insurance Company, where he first became involved with the NAIC. Earlier in his career, Afable focused his efforts on insurance policy and legislative issues as counsel for the National Association of Independent Insurers (NAII) in Des Plaines, Illinois.

Afable serves on the Board of Directors for Sunshine Place, a resource facility for charitable organizations providing food, clothing and social services to residents of Sun Prairie. He also serves on the American Family Children's Hospital Advisory Board and the Edgewood High School Board of Trustees.

Afable and his wife, Peggy, have four children and live in Sun Prairie, Wisconsin.

**Mailing Address**
Office of the Commissioner of Insurance
State of Wisconsin
P.O. Box 7873
Madison, Wisconsin 53707-7873

**Mailing Address for Agent Licensing**
Office of the Commissioner of Insurance
State of Wisconsin
P.O. Box 7872
Madison, Wisconsin 53707-7872

**Phone Numbers**
Main (608) 266-3586
Toll-Free Number (In-state only) (800) 236-8517
State Life Insurance Fraud (800) 562-5558
Hearing/Speech Impaired (608) 226-3586

**Fax Numbers**
Main (608) 266-9935

**Office Hours**: 7:45 a.m.-4:30 p.m., Monday-Friday
**Website**: oci.wi.gov
**Make Checks Payable to**: State of Wisconsin, Commissioner of Insurance

Mark Afable
Commissioner
(608) 264-8126 mark.afable@wisconsin.gov
WISCONSIN

Nathan Houdek  
Deputy Commissioner  
nathan.houdek@wisconsin.gov

Olivia Hwang  
Director of Public Affairs  
olivia.hwang@wisconsin.gov

Kate Ludlum  
Insurance Administrator, Funds and Program Management  
kate.ludlum@wisconsin.gov

Richard Wicka  
Chief Legal Counsel  
richard.wicka@wisconsin.gov

Amy Malm  
Director, Bureau of Financial Analysis and Examinations  
amy.malm@wisconsin.gov

Steve Junior  
Deputy Director, Bureau of Financial Analysis and Examinations  
steve.junior@wisconsin.gov

Rebecca Rebholz  
Director, Bureau of Market Regulation  
rebecca.rebholz@wisconsin.gov

Christina Keeley  
Chief, Consumer Affairs Section  
christina.keeley@wisconsin.gov

Lisa Brandt  
Chief, Rates and Forms Section  
lisa.brandt@wisconsin.gov

Diane Dambach  
Chief, Market Analysis Section  
diane.dambach@wisconsin.gov

John Litweiler  
Chief, Examinations, Bureau of Financial Analysis and Examinations  
john.litweiler@wisconsin.gov

Kristin Forsberg  
Chief, Section I, Bureau of Financial Analysis and Examinations  
kristin.forsberg@wisconsin.gov

Levi Olson  
Chief, Section II, Bureau of Financial Analysis and Examinations  
levi.olson@wisconsin.gov

Elena Vetrina  
Chief, Section III, Bureau of Financial Analysis and Examinations  
elena.vetrina@wisconsin.gov

Richard Hinkel  
Chief, Section IV, Bureau of Financial Analysis and Examinations  
richard.hinkel@wisconsin.gov

CONTACT PERSONS

NAIC Liaison  
Olivia Hwang  
Director of Public Affairs  
olivia.hwang@wisconsin.gov

© 1991-2019 National Association of Insurance Commissioners
9/28/2019 238
WISCONSIN

Megan Aubihl
Executive Staff Assistant
(608) 267-1233
megan.aubihl@wisconsin.gov

Market Analysis
Diane Dambach
Chief, Market Analysis Section
(608) 266-0106
diane.dambach@wisconsin.gov

Agent Licensing
Melody Esquivel
Insurance Program Manager, Agent Licensing Section
(608) 267-8132
ociagentlicensing@wisconsin.gov

Annual Statement and Company Licensing
Mary Sue Gilardi
Records Management Supervisor
(608) 266-0091
marysue.gilardi@wisconsin.gov

Consumer Complaints and Inquires
Christina Keeley
Chief, Consumer Affairs Section
(608) 267-3868
christina.keeley@wisconsin.gov

Consumer Counseling Program for Seniors
Vicki Bucholz
Medigap Coordinator
(608) 246-7016
boaltc@wisconsin.gov

Continuing Education
Melody Esquivel
Insurance Program Manager, Agent Licensing Section
(608) 267-8132
melody.esquivel@wisconsin.gov

Department Counsel
Richard Wicka
Chief Legal Counsel
(608) 261-6018
richard.wicka@wisconsin.gov

Deposits
Mary Sue Gilardi
Records Management Supervisor
(608) 266-0091
marysue.gilardi@wisconsin.gov

Examinations-Agent
Melody Esquivel
Insurance Program Manager, Agent Licensing Section
(608) 267-8132
melody.esquivel@wisconsin.gov

Examinations-Financial
Amy Malm
Director, Bureau of Financial Analysis and Examinations
(608) 261-8562
amy.malm@wisconsin.gov

Examinations-Market Conduct
Rebecca Rebholz
Director, Bureau of Market Regulation
(608) 264-8111
rebecca.rebholz@wisconsin.gov
Fees-Agents
Melody Esquivel
Insurance Program Manager, Agent Licensing Section
(608) 267-8132
melody.esquivel@wisconsin.gov

Fees-Companies
Suzane Vinmans
License Permit Program Associate, Support Section
(608) 266-9891
suzanne.vinmans@wisconsin.gov

Health and Life Insurance
Christina Keeley
Chief, Consumer Affairs Section
(608) 267-3868
christina.keeley@wisconsin.gov

Information Services
Bonnie Tiedt
IT Director, Information Services Section
(608) 266-7392
bonnied.tiedt@wisconsin.gov

Injured Patients and Families Compensation Fund
Brynn Bruijn-Hansen
Insurance Program Manager
(608) 267-1237
Brynn.BruijnHansen@wisconsin.gov

Life Insurance
Christina Keeley
Chief, Consumer Affairs Section
(608) 267-3868
christina.keeley@wisconsin.gov

Local Government Property Fund
Brynn Bruijn-Hansen
Insurance Program Manager
(608) 264-8118
brynn-bruijnhansen@wisconsin.gov

Media Relations/Public Information
Olivia Hwang
Director of Public Affairs
(608) 267-9460
olivia.hwang@wisconsin.gov

Policy and Form Filing-Property/Casualty, Life and Health
Lisa Brandt
Chief, Rates and Forms Section
(608) 267-7322
lisa.brandt@wisconsin.gov

Premium Tax
John Litweiler
Chief, Bureau of Financial Analysis and Examinations
(608) 267-4390
john.litweiler@wisconsin.gov

Property and Casualty-Commercial Lines
Christina Keeley
Chief, Consumer Affairs Section
(608) 267-3868
christina.keeley@wisconsin.gov

Property and Casualty-Personal Lines
Christina Keeley
Chief, Consumer Affairs Section
(608) 267-3868
christina.keeley@wisconsin.gov
WISCONSIN

Receivership
Randy Milquet  
Financial Examiner Advanced  
(608) 267-5296  
randy.milquet@wisconsin.gov

State Life Insurance Fund
Sarah Wehnes  
Insurance Program Manager  
(608) 267-4392  
sarah.wehnes@wisconsin.gov

Statistical Reporting
Christina Keeley  
Chief, Consumer Affairs Section  
(608) 267-3868  
christina.keeley@wisconsin.gov

Training Opportunities
Kate Ludlum  
Insurance Administrator, Funds and Program Management  
(608) 267-6232  
kate.ludlum@wisconsin.gov
Jeffrey 'Jeff' Rude was appointed Insurance Commissioner of the Wyoming Department of Insurance by Governor Mark Gordon on September 19, 2019.

Before becoming Insurance Commissioner, Rude spent five years in the Wyoming Department of Insurance as the Deputy Commissioner and one year as the Senior Health Policy and Planning Analyst.

Before working at the Wyoming Department of Insurance, Rude served 24 years in the United States Air Force as a Judge Advocate. He was General Counsel for a number of different organizations, the last being 20th Air Force, Cheyenne, Wyoming. He also specialized in the investigation of aircraft mishaps and retired in the rank of Colonel.

Rude has a Bachelor of Science in Public Administration from George Mason University, a Juris Doctorate from the University of North Dakota, and a Master of Military Operational Art and Science from Air University.

Rude and his wife, Kris, have two children.

Jeff Rude
Insurance Commissioner

Term of Office: At the Pleasure of the Governor
Appointed: September 19, 2019

Mailing Address
Wyoming Insurance Department
106 East 6th Avenue
Cheyenne, Wyoming 82002-0440

Email Address
wyinsdep@wyo.gov

Phone Numbers
Main (307) 777-7401
Toll-Free Number (In-State Only) (800) 438-5768

Fax Numbers
Main (307) 777-2446

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: http://doi.wyo.gov
Make Checks Payable to: Wyoming State Treasurer

Jeff Rude
Insurance Commissioner
(307) 777-6887
jeff.rude@wyo.gov

Vacant
Deputy Commissioner
(307) 777-6896

Linda Johnson
Chief Financial Examiner
(307) 777-5619
linda.johnson@wyo.gov
WYOMING

Becky McFarland
Staff Attorney.................................................................(307) 777-6889becky.mcfarland@wyo.gov

Vacant
Licensing Administrator...........................................................(307) 777-7344

Cheryl Fiechtner
Human Resources Professional......................................................(307) 777-6887cheryl.fiechtner@wyo.gov

CONTACT PERSONS

NAIC Liaison
Linda Johnson
Chief Financial Examiner...............................................................(307) 777-5619linda.johnson@wyo.gov

Accident/Health Insurance
Mavis Earnshaw
Insurance Standards Consultant.....................................................(307) 777-6888mavis.earnshaw@wyo.gov

Health Policy
Denise Burke
Senior Policy and Planning Analyst...................................................(307) 777-2450denise.burke@wyo.gov

Agent Licensing
JoAnne DeBella
Office Support Specialist...............................................................(307) 777-3588joanne.debella@wyo.gov
Roxanne Johnson
Office Support Specialist...............................................................(307) 777-7310roxanne.johnson@wyo.gov

Annual Statements
Tammy Higgins
Auditor.................................................................(307) 777-6884tammy.higgins@wyo.gov

Company Licensing
Samantha Sullivant
Accountant.................................................................(307) 777-7318samantha.sullivant@wyo.gov

Consumer Complaints and Inquires
Ruth M. Case
Consumer Affairs Specialist, Life and Health.................................................(307) 777-6556ruth.case@wyo.gov
Kristi Alma Jose
Consumer Affairs Specialist, Property and Casualty...........................................(307) 777-6557kristi.almajose@wyo.gov

Department Counsel
Rebecca Zisch
Assistant Attorney General..............................................................(307) 777-7841rebecca.zisch1@wyo.gov

© 1991-2019 National Association of Insurance Commissioners
9/28/2019 244
WYOMING

Deposits
Linda Johnson
Chief Financial Examiner
linda.johnson@wyo.gov

Examinations-Agent
Vacant
Licensing Administrator
(307) 777-7344

Examinations-Financial
Linda Johnson
Chief Financial Examiner
linda.johnson@wyo.gov

Examinations-Market Conduct
Bill Cole
Market Conduct Manager
(307) 777-6870
bill.cole1@wyo.gov

Fees-Agents
Vacant
Licensing Administrator
(307) 777-7344

Fees-Companies
Linda Johnson
Chief Financial Examiner
linda.johnson@wyo.gov

Information Systems
Jeff Braunschweig
Senior Examiner
(307) 777-6893
jeff.braunschweig@wyo.gov

Life Insurance
Amanda Tarr
Insurance Standards Consultant
(307) 777-2447
amanda.tarr@wyo.gov

Policy and Form Filing-Life and Health
Amanda Tarr
Insurance Standards Consultant
(307) 777-2447
amanda.tarr@wyo.gov
Mavis Earnshaw
Insurance Standards Consultant
(307) 777-6888
mavis.earnshaw@wyo.gov

Policy and Form Filing-Property and Casualty
Donna Stewart
Insurance Standards Consultant
(307) 777-7308
donna.stewart@wyo.gov
D'Anna Feurt
Insurance Standards Consultant
(307) 777-7336
d'anna.feurt@wyo.gov

Premium Tax

© 1991-2019 National Association of Insurance Commissioners
9/28/2019 245
WYOMING

Tammy Higgins
Auditor
(307) 777-6884
tammy.higgins@wyo.gov

Property and Casualty-Commercial Lines
D'Anna Feurt
Insurance Standards Consultant
(307) 777-7336
d'anna.feurt@wyo.gov

Property and Casualty-Personal Lines
D'Anna Feurt
Insurance Standards Consultant
(307) 777-7336
d'anna.feurt@wyo.gov

Receivership
Vacant
Deputy Commissioner
(307) 777-6896
## Index by Jurisdiction

<table>
<thead>
<tr>
<th>Jurisdiction</th>
<th>Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alabama</td>
<td>Commissioner Jim L. Ridling</td>
</tr>
<tr>
<td>Alaska</td>
<td>Director Lori K. Wing-Heier</td>
</tr>
<tr>
<td>American Samoa</td>
<td>Insurance Commissioner Peter Fuimaono</td>
</tr>
<tr>
<td>Arizona</td>
<td>Director Keith Schraad</td>
</tr>
<tr>
<td>Arkansas</td>
<td>Commissioner Allen W. Kerr</td>
</tr>
<tr>
<td>California</td>
<td>Commissioner Ricardo Lara</td>
</tr>
<tr>
<td>Colorado</td>
<td>Commissioner Michael Conway</td>
</tr>
<tr>
<td>Connecticut</td>
<td>Commissioner Andrew N. Mais</td>
</tr>
<tr>
<td>Delaware</td>
<td>Commissioner Trinidad Navarro</td>
</tr>
<tr>
<td>District of Columbia</td>
<td>Commissioner Stephen C. Taylor</td>
</tr>
<tr>
<td>Florida</td>
<td>Chief Financial Officer Jimmy Patronis</td>
</tr>
<tr>
<td>Florida</td>
<td>Commissioner David Altmaier</td>
</tr>
<tr>
<td>Georgia</td>
<td>Commissioner John F. King</td>
</tr>
<tr>
<td>Guam</td>
<td>Acting Commissioner Dafne M. Shimizu</td>
</tr>
<tr>
<td>Hawaii</td>
<td>Commissioner Colin M. Hayashida</td>
</tr>
<tr>
<td>Idaho</td>
<td>Director Dean L. Cameron</td>
</tr>
<tr>
<td>Illinois</td>
<td>Director Robert H. Muriel</td>
</tr>
<tr>
<td>Indiana</td>
<td>Commissioner Stephen W. Robertson</td>
</tr>
<tr>
<td>Iowa</td>
<td>Commissioner Doug Ommen</td>
</tr>
<tr>
<td>Kansas</td>
<td>Commissioner Vicki Schmidt</td>
</tr>
<tr>
<td>Kentucky</td>
<td>Commissioner Nancy G. Atkins</td>
</tr>
<tr>
<td>Louisiana</td>
<td>Commissioner James J. Donelon</td>
</tr>
<tr>
<td>Maine</td>
<td>Superintendent Eric A. Cioppa</td>
</tr>
<tr>
<td>Maryland</td>
<td>Commissioner Al Redmer Jr.</td>
</tr>
<tr>
<td>Massachusetts</td>
<td>Commissioner Gary D. Anderson</td>
</tr>
</tbody>
</table>
# Index by Jurisdiction

Michigan - Director Anita G. Fox.......................................................................................................................... 115

Minnesota - Commissioner Steve Kelley............................................................................................................... 119

Mississippi - Commissioner Mike Chaney............................................................................................................ 123

Missouri - Director Chlora Lindley-Myers.......................................................................................................... 127

Montana - Commissioner Matthew Rosendale.................................................................................................... 131

Nebraska - Director Bruce R. Ramge CPCU, CIE ............................................................................................... 135

Nevada - Commissioner Barbara D. Richardson................................................................................................. 139

New Hampshire - Commissioner John Elias....................................................................................................... 143

New Jersey - Commissioner Marlene Caride........................................................................................................ 147

New Mexico - Superintendent John G. Franchini................................................................................................. 151

New York - Superintendent Linda A. Lacewell..................................................................................................... 155

North Carolina - Commissioner Mike Causey.................................................................................................... 157

North Dakota - Commissioner Jon Godfread..................................................................................................... 161

Northern Mariana Islands - Secretary of Commerce Mark O. Rabauliman....................................................... 165

Ohio - Director Jillian Froment............................................................................................................................ 167

Oklahoma - Commissioner Glen Mulready......................................................................................................... 173

Oregon - Insurance Commissioner Andrew R. Stolfi........................................................................................... 177

Pennsylvania - Commissioner Jessica K. Altman............................................................................................... 181

Puerto Rico - Insurance Commissioner Javier Rivera Rios................................................................................ 185

Rhode Island - Superintendent Elizabeth Kelleher Dwyer............................................................................... 189

South Carolina - Director Raymond G. Farmer................................................................................................... 193

South Dakota - Director of Insurance Larry D. Deiter....................................................................................... 197

Tennessee - Interim Commissioner Carter Lawrence........................................................................................ 201

Texas - Commissioner Kent Sullivan............................................................................................................... 205

Utah - Commissioner Todd E. Kiser.................................................................................................................... 211
Index by Jurisdiction

Vermont - Commissioner Michael S. Pieciak..................................................................................................................215
Virgin Islands - Lieutenant Governor/Commissioner Tregenza A. Roach.................................................................219
Virginia - Commissioner Scott A. White......................................................................................................................223
Washington - Commissioner Mike Kreidler................................................................................................................229
West Virginia - Commissioner James A. Dodrill............................................................................................................233
Wisconsin - Commissioner Mark Afable....................................................................................................................237
Wyoming - Insurance Commissioner Jeff Rude...........................................................................................................243