Jim L. Ridling, a native Arkansan who has lived and worked in Montgomery since 1987, was appointed Insurance Commissioner of the Alabama Department of Insurance by Governor Bob Riley on September 15, 2008. He was reappointed by Governor Robert Bentley in 2011 and Governor Kay Ivey in 2017.

Ridling is a graduate of the University of the Ozarks. Upon graduation, he entered a management training program with Fireman’s Fund Insurance, leading to several management positions and culminating in his service as Executive Vice President U.S. operations, based in California. In 1987, he left California and traded his interest in American Express (which owned Fireman’s Fund at the time) for ownership in Southern Guaranty, a Fireman’s Fund subsidiary headquartered in Montgomery, where he served as the company’s President and CEO. The following year, Southern Guaranty sold to Winterthur Swiss, and he remained in his previous role and added the duties of Chairman until his retirement in 2003.

Following his retirement from Southern Guaranty, Ridling and other local business leaders formed River Bank and Trust, where he currently serves on the Board of Directors. Ridling is a former chairman of the Board of Directors for Jackson Hospital and has served on the Board of Directors of the Montgomery Airport Authority, the Montgomery Area Chamber of Commerce, and the Central Alabama Community Foundation. He is a former Chairman of the River Region United Way and continues to be involved in local business, charitable and community activities.

Ridling is married to the former Catherine Turner, a native of Northern California. He has two daughters – Erin Ridling and the late Hannah Ridling.
ALABAMA

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: http://www.aldoi.gov
Make Checks Payable to: Commissioner of Insurance

Mark Fowler
Deputy Commissioner....................................................................................................................(334) 241-4146

Jerry Workman
Deputy Commissioner....................................................................................................................(334) 241-4115

Reyn Norman
General Counsel..............................................................................................................................(334) 241-4119

Teresa Toby
Chief Accountant..........................................................................................................................(334) 241-4107

Richard Ford
Chief Examiner...............................................................................................................................(334) 241-4155

Ryan Donaldson
Chief of Receivership....................................................................................................................(334) 240-7561

Scott F. Pilgreen
State Fire Marshal.........................................................................................................................(334) 241-4170

Rodney Zeigler
Information Technology Manager.................................................................................................(334) 241-4112

Michelle Hendrix
Personnel Manager........................................................................................................................(334) 240-4417

Jimmy W. Gunn
Producer Licensing Manager...........................................................................................................(334) 241-4196

Gina Hunt
Rates and Forms Filing Division Manager......................................................................................(334) 240-7570

Brian Powell
Strengthen Alabama Homes Director............................................................................................(334) 241-4118

CONTACT PERSONS

Accident and Health Insurance
Yada Horace
Rates and Forms Analyst..............................................................................................................(334) 241-4175

Annual Statements
Belinda Williams
Senior Insurance Examiner Specialist...........................................................................................(334) 241-4162

Captive Company Licensing
ALABAMA

Sean Duke
Examinations Supervisor.................................................................(334) 241-4165

Company Licensing
Richard Ford
Chief Examiner ..............................................................................(334) 241-4155

Sean Duke
Examinations Supervisor.................................................................(334) 241-4165

Continuing Education-Agents
Jimmy Gunn
Producer Licensing Manager............................................................(334) 241-4196

Department Counsel
Reyn Norman
General Counsel .............................................................................(334) 241-4119

Deposits
Ken Smithson
Financial Analyst ...........................................................................(334) 241-4156

Examinations-Agent
Jimmy Gunn
Producer Licensing Manager............................................................(334) 241-4196

Examinations-Financial
Richard Ford
Chief Examiner ..............................................................................(334) 241-4155

Fees-Agents
Jimmy Gunn
Producer Licensing Manager............................................................(334) 241-4196

Fee-Company Licensing
Jessica Williamson
Account Clerk ................................................................................(334) 241-4157

Legislation
Mark Fowler
Deputy Commissioner.....................................................................(334) 241-4146

Reyn Norman
General Counsel .............................................................................(334) 241-4119

Life Insurance
Yada Horace
Rates and Forms Analyst.................................................................(334) 241-4175
ALABAMA

Media Inquiries
Mark Fowler
Deputy Commissioner ..........................................................(334) 241-4146

Policy and Form Filing-Life and Health
Yada Horace
Rates and Forms Analyst ..........................................................(334) 241-4175

Policy and Form Filing-Property and Casualty
Gina Hunt
Manager ..........................................................(334) 240-7570

Premium Tax
LaKisha Hardy
Senior Accountant ..........................................................(334) 241-4114

Preneed
Sean Duke
Examinations Supervisor ..........................................................(334) 241-4165

Producer Licensing
Jimmy Gunn
Producer Licensing Manager ..........................................................(334) 241-4196

Property and Casualty-Commercial Lines
Gina Hunt
Rates and Forms Filing Division Manager ..........................................................(334) 240-7570

Property and Casualty-Personal Lines
Gina Hunt
Rates and Forms Filing Division Manager ..........................................................(334) 240-7570

Statistical Reporting
Jerry Workman
Deputy Commissioner ..........................................................(334) 241-4115

Fire Investigate/Fire Code Enforcement
Scott F. Pilgreen
State Fire Marshal ..........................................................(334) 241-4170

Mark Drinkard
Assistant State Fire Marshal ..........................................................(334) 241-4171

Insurance Fraud Unit-Investigators
Scott F. Pilgreen
State Fire Marshal ..........................................................(334) 241-4170
ALABAMA

Jim Finn
Assistant State Fire Marshal
(334) 240-6526

Service Contracts
Sean Duke
Examinations Supervisor
(334) 241-4165

Strengthen Alabama Homes
Brian Powell
Director, Strengthen Alabama Homes
(334) 241-4118
ALASKA

Lori Wing-Heier was appointed as the Director of the Alaska Division of Insurance on February 25, 2014.

Wing-Heier has approximately 30-years of experience in the insurance industry, which includes experience as a broker and an agent. She most recently served as the director of risk management at a large ANCSA corporation where she designed and implemented a comprehensive enterprise-wide risk management program. Wing-Heier also served as senior vice-president at a national brokerage, working with Alaskan entities throughout the state; and as president of the Alaska Independent Insurance Agents and Brokers, Inc.

Wing-Heier attended North Central Michigan College and holds the Certified Insurance Counselor (CIC) and Certified Risk Manager (CRM) designations.

As Director of the Alaska Division of Insurance, Wing-Heier oversees and enforces the "Division's mission to regulate the insurance industry to protect Alaskan consumers."

Wing-Heier is a 30 year resident of Alaska and she makes her home with her family in Anchorage, where the Insurance Director position is located.

Primary Address - Anchorage
State of Alaska
Department of Commerce, Community and Economic Development
Division of Insurance
550 West 7th Avenue, Suite 1560
Anchorage, Alaska 99501-3567

Juneau Mailing Address
State of Alaska
Department of Commerce, Community and Economic Development
Division of Insurance
P.O. 110805
Juneau, Alaska 99811-0805

Phone Numbers
Anchorage Main (907) 269-7900
Toll-Free Number (800) 467-8725
Juneau (907) 465-2515

Office Hours: 8:30 a.m.-5:00 p.m., Monday-Friday
Website: https://www.commerce.alaska.gov/web/ins/
Make Checks Payable to: Alaska Insurance Department

Anna Latham
Deputy Director (Juneau) (907) 465-2515
ALASKA

CONTACT PERSONS

NAIC Liaison
Sian Ng-Ashcraft
Administrative Assistant (Anchorage) ............................................................... (907) 269-7900

Annual Statements/Audits/Premium Tax
Rebecca Nesheim
Tax Auditor (Juneau) ........................................................................................................ (907) 465-2584

Commercial Lines/Credit Insurance/Property
Joanne Bennett
(Anchorage) ......................................................................................................................... (907) 269-7900

Company Licensing
Doug Hartman
Financial Examiner (Anchorage) ........................................................................................... (907) 269-7900

Consumer Complaints
Shauna Nickel
Supervisor (Anchorage) .......................................................................................................... (907) 269-7900

Department Counsel
Erin Egan
(Anchorage) ................................................................................................................................ (907) 269-5200
Fax (907) 276-8554

Dan Wilkerson
(Anchorage) ................................................................................................................................ (907) 269-5200
Fax (907) 276-8554

Deposits/Trust Securities
Jeff Bodine
(Juneau) .................................................................................................................................. (907) 465-2515

Examinations-Insurance Company/Financial
David Phifer
Chief Financial Examiner ........................................................................................................... (907) 269-7900

Examinations-Market Compliance Issues
Sarah Bailey
(Juneau) .................................................................................................................................. (907) 465-2515

Examinations-Professional Standards and Continuing Education/Agents
Chris Murray
Licensing Program Coordinator (Juneau) .................................................................................. (907) 465-2515

Filing-Life and Health
Sarah Bailey
(Juneau) .................................................................................................................................. (907) 465-2515
ALASKA

Filing-Property and Casualty
Joanne Bennett
(Anchorage) .................................................................(907) 269-7900

Insurer Changes-Address, Articles, Bylaws
Jeff Bodine
(Juneau) ...........................................................................(907) 465-2515

Investigations
Alex Romero
Chief Investigator (Anchorage) ..............................................(907) 269-7900

Media Relations/Public Information
Lori K. Wing-Heier
Director (Juneau) ...................................................................(907) 465-2515

Merger of Companies
David Phifer
(Anchorage) ...........................................................................(907) 269-7900

Receivership
David Phifer
Chief Financial Examiner (Anchorage) ......................................(907) 269-7900

Risk Retention/Purchasing Group
Jeff Bodine
(Juneau) ...........................................................................(907) 465-2515

David Phifer
RRG Only (Anchorage) .................................................................(907) 269-7900

Regulatory
Jackson Willard
Regulations Specialist (Juneau) ...................................................(907) 465-2515
AMERICAN SAMOA

Elizabeth Perri
Acting Insurance Commissioner

Term of Office: At the Pleasure of the Governor
Appointed: October 23, 2019

Information to come at a later date.

Mailing Address
Office of the Governor
American Samoa Government
A P Lutali Executive Office Building
Pago Pago, American Samoa 96799

Email Address
eperri.asg.govoffice@gmail.com

Phone Numbers
Main (684) 633-4116

Fax Numbers
Main (684) 633-2269

Office Hours:
Website: https://www.americansamoa.gov/
Make Checks Payable to: American Samoa Office of the Insurance Commissioner

CONTACT PERSONS
Administrative
Tunatunaolupelele Maae
Senior Administrative Assistant to Commissioner and Assistant Commissioner tunamaae@gmail.com
Information to come at a later date.

Christina Corieri
Interim Director

Term of Office: At the Will of the Governor
Appointed: February 11, 2020

Mailing Address
Arizona Department of Insurance and Financial Institutions
100 North 15th Avenue, Suite 261
Phoenix, AZ 85007-2630

Email Address
consumers@azinsurance.gov

Phone Numbers
Main (602) 364-3100

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://insurance.az.gov
Make Checks Payable to: Arizona Department of Insurance

CONTACT PERSONS
Annual Statement Filings
Cary Cook
Chief Financial Compliance Officer, Financial Affairs Division (602) 364-3986
Captive Insurer Licensing and Financial Reports
Vincent Gosz
   Chief Captive Analyst, Financial Affairs Division..........................(602) 364-2008

Consumer Complaints and Inquiries
Gloria Barnes-Jackson
   Supervisor, Consumer Assistance Section, Consumer Protection Division..........................(602) 364-2499

Department Counsel
Attorney General
   Office........................................................................(602) 542-3702

Deposits
Cary Cook
   Chief Financial Compliance Officer, Financial Affairs Division..........................(602) 364-3986

Examinations-Financial
David Lee
   Chief Financial Examiner-Analyst, Financial Affairs Division..........................(602) 364-3965
Kurt Regner
   Assistant Director, Financial Affairs Division..........................(602) 364-3963

Examinations-Market Conduct
Maria Ailor
   Market Conduct Oversight Manager, Market Oversight Division..........................(602) 364-4994

Examinations (Pre-license)-Producer
Aqueelah Currie
   Supervisor, Licensing Section, Consumer Protection Division..........................(602) 364-4457

Fees/Assessments
Mary Jordan
   Supervisor, Business Services Section, Administrative Services Division..........................(602) 364-2459

Financial Analysis
David Lee
   Chief Financial Examiner-Analyst, Financial Affairs Division..........................(602) 364-3965
Kurt Regner
   Assistant Director, Financial Affairs Division..........................(602) 364-3963

Fraud Unit
Paul Hill
   Assistant Director, Fraud Investigations Division..........................(602) 364-2140

Guaranty Funds
ARIZONA

Lori Nestor
Executive Director, Guaranty Fund Office
(602) 364-3863

Audrey Franklin
Supervisor, Health Care Appeals Office
(602) 364-2399

Cary Cook
Chief Financial Compliance Officer, Financial Affairs Division
(602) 364-3986

Steven Fromholtz
Assistant Director, Consumer Protection Division
(602) 364-2499

Catherine O'Neil
Consumer Affairs Administrator
(602) 364-2485

Erin Klug
Assistant Director, Product Filing & Compliance Division
(602) 364-2393

Stephen Briggs
Public Information and Legislative Affairs Officer
(602) 364-3761

Susan Yepez
Manager, Insurance Tax Section, Administrative Services Division
(602) 364-2713

Aqueelah Currie
Supervisor, Licensing Section, Consumer Protection Division
(602) 364-4457

Liane Kido
Deputy Receiver
(602) 364-2143

Erin Klug
Assistant Director, Product Filing & Compliance Division
(602) 364-3453

Erica Bowsher
Insurance Analyst, Financial Affairs Division
(602) 364-3450
ARIZONA

Technology and Information Systems
Bud Leiner
Chief Information Officer, Technology Section, Administrative Services Division.........................(602) 364-2983
ARKANSAS

On March 26, 2020 Governor Asa Hutchinson appointed Alan McClain as Arkansas Insurance Commissioner. McClain began his career in state government in 1992 with the Arkansas Insurance Department after working with Sedgwick Insurance Group. He worked for the Arkansas Workers’ Compensation Commission for 13 years and was the CEO of that Commission for almost nine years. Most recently, McClain served as Commissioner of the Arkansas Rehabilitation Services (ARS). In this role, which he assumed in 2015, he administered the day-to-day operations of ARS, which administers the Federal Vocational Rehabilitation Act. McClain has also served on the Arkansas Workforce Development Board and the Governor’s Council on Developmental Disabilities. He is a past president of the International Association of Industrial Accident Boards & Commissions and the Council of State Administrators of Vocational Rehabilitation. He holds an undergraduate degree from Hendrix College and a master’s in Public Administration from the University of Arkansas at Little Rock.

### Alan McClain
Commissioner

Term of Office: At the Pleasure of the Governor

Appointed: March 26, 2020

<table>
<thead>
<tr>
<th>Mailing Address</th>
<th>Street Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Arkansas Department of Commerce</td>
<td>Same as mailing address</td>
</tr>
<tr>
<td>Arkansas Insurance Department</td>
<td></td>
</tr>
<tr>
<td>1 Commerce Way Suite 1</td>
<td></td>
</tr>
<tr>
<td>Little Rock, Arkansas 72202-2087</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Email Address</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="mailto:firstname.lastname@arkansas.gov">firstname.lastname@arkansas.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Phone Numbers</th>
<th>Fax Numbers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main</td>
<td>(501) 371-2600</td>
</tr>
<tr>
<td>Toll-Free Number</td>
<td>(501) 371-2618</td>
</tr>
<tr>
<td>Consumer</td>
<td>(000) 282-9134</td>
</tr>
<tr>
<td>(800) 852-5494</td>
<td>Accounting</td>
</tr>
<tr>
<td>(800) 224-6330</td>
<td>(501) 682-6679</td>
</tr>
<tr>
<td>Fraud Only</td>
<td>Consumer Services</td>
</tr>
<tr>
<td>(866) 660-0888</td>
<td>(501) 371-2749</td>
</tr>
<tr>
<td>Public Employee Claims</td>
<td>Finance</td>
</tr>
<tr>
<td>(866) 278-8066</td>
<td>(501) 371-2747</td>
</tr>
<tr>
<td></td>
<td>Human Resources</td>
</tr>
<tr>
<td></td>
<td>(501) 371-2817</td>
</tr>
<tr>
<td></td>
<td>Ins. Criminal Investigation</td>
</tr>
<tr>
<td></td>
<td>(501) 371-2799</td>
</tr>
<tr>
<td></td>
<td>Legal</td>
</tr>
<tr>
<td></td>
<td>(501) 371-2639</td>
</tr>
<tr>
<td></td>
<td>License</td>
</tr>
<tr>
<td></td>
<td>(501) 683-2604</td>
</tr>
<tr>
<td></td>
<td>Liquidation</td>
</tr>
<tr>
<td></td>
<td>(501) 371-2774</td>
</tr>
<tr>
<td></td>
<td>Public Employee Claims</td>
</tr>
<tr>
<td></td>
<td>(501) 371-2733</td>
</tr>
<tr>
<td></td>
<td>Risk Management</td>
</tr>
<tr>
<td></td>
<td>(501) 371-2842</td>
</tr>
<tr>
<td></td>
<td>SHIIP</td>
</tr>
<tr>
<td></td>
<td>(501) 371-2781</td>
</tr>
</tbody>
</table>

Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday
ARKANSAS

Website: www.insurance.arkansas.gov
Make Checks Payable to: Arkansas Insurance Department

Alan McClain (501) 371-2620
Commissioner alan.mcclain@arkansas.gov

Russ Galbraith (501) 371-2620
Chief Deputy Commissioner russ.galbraith@arkansas.gov

Jim Brader (501) 371-2825
Deputy Commissioner & General Counsel, Legal

Mel Anderson (501) 371-2667
Deputy Commissioner Financial Regulation, Finance mel.anderson@arkansas.gov

Chantel Allbritton (501) 371-2755
Regulatory Health Link chantel.allbritton@arkansas.gov

Bill Lacy (501) 371-2801
Manager, Compliance (Life & Health and Property & Casualty) bill.lacy@arkansas.gov

Ryan James (501) 371-2622
Communications Director ryan.james@arkansas.gov

Courtney Traylor (501) 371-2613
Assistant Deputy Commissioner, Accounting courtney.traylor@arkansas.gov

Jackie Smith (501) 371-2641
Insurance Consumer Protection Manager, Consumer Services jackie.smith@arkansas.gov

Carroll Astin (501) 371-2785
Manager, SHIIP (Senior Health Insurance Information Program) carroll.astin@arkansas.gov

Peggy Dunlap (501) 371-2750
Insurance Licensing Manager, Agent Licensing peggy.dunlap@arkansas.gov

Steve Uhrynowycz (501) 371-2776
Deputy Receiver and Liquidation Officer steve.uhrynowycz@arkansas.gov

Paul "Blue" Keller (501) 371-2791
Director, Criminal Investigation Division paul.keller@arkansas.gov

Nathan Culp (501) 371-2708
Director, Public Employee Claims nathan.culp@arkansas.gov

Mark Guinee (501) 371-2695
Director, Risk Management mark.guinee@arkansas.gov

Stephanie Lilly-Palmer (501) 371-2815
Manager, Human Resources stephanie.lilly-palmer@arkansas.gov

© 1991-2020 National Association of Insurance Commissioners
4/11/2020
ARKANSAS

Letty Hardee
Deputy Commissioner, Information Services
(501) 371-2664
letty.hardee@arkansas.gov

CONTACT PERSONS

Agent Licensing
Peggy Dunlap
Insurance License Manager, Agent Licensing
(501) 371-2750
peggy.dunlap@arkansas.gov

Annual Statements
Mel Anderson
Deputy Commissioner Financial Regulation, Finance
(501) 371-2665
mel.anderson@arkansas.gov

Company Licensing
Mel Anderson
Deputy Commissioner Financial Regulation, Finance
(501) 371-2665
mel.anderson@arkansas.gov

Consumer Complaints and Inquires
Jackie Smith
Manager, Consumer Services
(501) 371-2640
jackie.smith@arkansas.gov

Consumer Counseling Program for Seniors
Carroll Astin
Manager, SHIIP (Senior Health Insurance Information Program)
(501) 371-2782
carroll.astin@arkansas.gov

Department Counsel
Booth Rand
Legal
(501) 371-2820
booth.rand@arkansas.gov

Examinations-Agent
Peggy Dunlap
Insurance Licensing Manager, Agent Licensing
(501) 371-2750
peggy.dunlap@arkansas.gov

Examinations-Financial/Market Conduct
Mel Anderson
Deputy Commissioner Financial Regulation, Finance
(501) 371-2665
mel.anderson@arkansas.gov

Guaranty Funds
Steve Uhrynnowycz
Deputy Receiver, Liquidation Division
(501) 371-2776
steve.uhrynnowycz@arkansas.gov

Health Insurance Marketplace
Chantel Allbritton
Regulatory Health Link
(501) 683-4170
chanel.allbritton@arkansas.gov

Life & Health and Property & Casualty Insurance
Bill Lacy
Manager, Compliance
(501) 371-2800
bill.lacy@arkansas.gov

© 1991-2020 National Association of Insurance Commissioners
4/11/2020
ARKANSAS

Media Relations/Public Information
Ryan James
   Communications Director .............................................................. (501) 371-2622 ryan.james@arkansas.gov

Policy and Form Filing-Life & Health and Property & Casualty
Bill Lacy
   Manager, Compliance ........................................................................... (501) 371-2800 bill.lacy@arkansas.gov

Premium Tax
Courtney Traylor
   Assistant Deputy Commissioner, Accounting ......................................... (501) 371-2605 courtney.traylor@arkansas.gov

Statistical Reporting
Bill Lacy
   Manager, Compliance (Life & Health and Property & Casualty) ....................... (501) 371-2800 bill.lacy@arkansas.gov

Market Conduct
Crystal Phelps
   Market Analysis ..................................................................................... (501) 371-2841 crystal.phelps@arkansas.gov
CALIFORNIA

Ricardo Lara is California's eighth Insurance Commissioner since voters created the elected position in 1988. Lara previously served in the California Legislature, representing Assembly District 50 from 2010 to 2012 and Senate District 33 from 2012 to 2018.

As Senator, Lara expanded protections for disaster survivors from losing their homes to insurance cancellation and nonrenewal. He wrote the nation's first climate insurance law, SB 30, to engage the insurance industry in the fight against climate-linked environmental disasters like wildfires and sea level rise. Lara is one of California's most effective environmental champions, working to improve health conditions and rein in air pollution.

Lara received the United Nations 2017 Climate and Clean Air Award with former Governor Edmund G. Brown Jr. and the California Air Resources Board for his work to reduce super pollutants.

Lara authored the Health4All Kids Act, which now covers 250,000 California children with full-scope health care regardless of their immigration status. He also authored laws that help prevent prescription drug abuse and crack down on patient brokering and fraud involving Californians recovering from substance abuse disorders.

Raised in East Los Angeles by immigrant parents, Lara made history in 2018 by becoming the first openly gay person elected to statewide office in California's history.

Lara earned a bachelor's degree in Journalism and Spanish with a minor in Chicano Studies from San Diego State University.

Mailing Address
California Department of Insurance
300 Capitol Mall, 17th Floor
Sacramento, CA 95814

Sacramento Office Address
California Department of Insurance
300 Capitol Mall, 17th Floor
Sacramento, California 95814

Oakland Office
California Department of Insurance
1901 Harrison Street, 6th Floor
Oakland, California 94612

Los Angeles Office
California Department of Insurance
300 South Spring Street, 14th Floor South Tower
Los Angeles, California 90013

Email Address
See individual email addresses

Phone Numbers
Main (916) 492-3500
Consumer Hotline (800) 927-4357
Licensing Hotline (800) 967-9331
Sacramento Office (916) 492-3500
Oakland Office (415) 538-4010
Los Angeles Office (213) 346-6464

Fax Numbers
Main (916) 445-5280
Sacramento Office (916) 445-5280
Oakland Office (415) 904-5889
Los Angeles Office (213) 897-9051

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.insurance.ca.gov
Make Checks Payable to: Premium taxes: State Controller / Department fees: California Department of Insurance

© 1991-2020 National Association of Insurance Commissioners
4/11/2020
Catalina Hayes-Bautista  (916) 492-3733
Chief Deputy...catalina.hayes-bautista@insurance.ca.gov

Ken Allen  (213) 346-6783
Deputy Commissioner, Rate Regulation...ken.allen@insurance.ca.gov

Susan Bernard  (415) 538-4073
Deputy Commissioner, Financial Surveillance...susan.bernard@insurance.ca.gov

Tony Cignarale  (213) 346-6360
Deputy Commissioner, Consumer Services and Market Conduct...tony.cignarale@insurance.ca.gov

Julia Cross  (916) 492-3264
Deputy Commissioner, Administration and Licensing Services...julia.cross@insurance.ca.gov

Bryant Henley  (916) 492-3558
Deputy Commissioner and Special Counsel...bryant.henley@insurance.ca.gov

Julia Juarez  (213) 346-6412
Deputy Commissioner, Community Relations and Outreach...julia.juarez@insurance.ca.gov

Joel Laucher  (415) 538-4381
Senior Advisor...joel.laucher@insurance.ca.gov

Michael Levy  (916) 492-3572
Deputy General Counsel, Litigation...michael.levy@insurance.ca.gov

Michael Martinez  (916) 492-3573
Senior Deputy Commissioner, Policy and Legislation...michael.martinez@insurance.ca.gov

George Mueller  (213) 346-6499
Deputy Commissioner, Enforcement...george.mueller@insurance.ca.gov

Mike Peterson  (916) 492-3673
Deputy Commissioner, Climate and Sustainability...mike.peterson@insurance.ca.gov

Kenneth Schnoll  (415) 538-4379
Deputy Commissioner and General Counsel...kenneth.schnoll@insurance.ca.gov

Michael Soller  (916) 492-3542
Deputy Commissioner, Communications and Press Relations (Northern California)...michael.soller@insurance.ca.gov

Susan Stapp  (415) 538-4403
Deputy General Counsel, Regulatory and Legal Services...susan.stapp@insurance.ca.gov

Byron Tucker  (213) 346-6363
Deputy Commissioner, Communications and Press Relations (Southern California)...byron.tucker@insurance.ca.gov

CONTACT PERSONS

NAIC Liaison
CALIFORNIA

Camilo Pizarro  
NAIC Liaison  
(916) 492-3595  
camilo.pizarro@insurance.ca.gov

Natalie Bruton-Yenovkian  
NAIC Coordinator  
(916) 492-3602  
natalie.bruton-yenovkian@insurance.ca.gov

Roberta Potter  
Executive Office Operations Manager  
(916) 492-3609  
roberta.potter@insurance.ca.gov

Actuarial Office

Vacant  
Chief Property Casualty Solvency Actuary  
(415) 538-4208

Perry Kupferman  
Chief Life Actuary  
(213) 346-6854  
perry.kupferman@insurance.ca.gov

Lan Brown  
Chief Health Actuary  
(213) 346-6136  
lan.brown@insurance.ca.gov

Accounting Practices and Procedures

Kim Hudson  
Supervising Insurance Examiner  
(213) 346-6122  
kim.hudson@insurance.ca.gov

Annual Statements

Ngoc-Loan Nguyen  
Senior Insurance Examiner (Supervisor)  
(213) 346-6450  
Ngoc-Loan.Nguyen@insurance.ca.gov

California Organized Investment Network (COIN)

Sukh Randhawa  
Senior Investment Officer  
(916) 492-3529  
sukhbir.randhawa@insurance.ca.gov

Cannabis Insurance

Camille Dixon  
Director, Cannabis Insurance Initiative  
(916) 492-3537  
camille.dixon@insurance.ca.gov

Communications

Byron Tucker  
Deputy Commissioner, Communications and Press Relations (Southern California)  
(213) 346-6363  
byron.tucker@insurance.ca.gov

Michael Soller  
Deputy Commissioner, Communications and Press Relations (Northern California)  
(916) 492-3542  
michael.soller@insurance.ca.gov

Conservation and Liquidation Office

David Wilson  
Chief Executive Officer, Conservation and Liquidation Office  
(415) 676-2120  
wilsond@caclo.org

Consumer Services

Lucy Jabourian  
Division Chief, Consumer Services  
(213) 346-6899  
lucy.jabourian@insurnace.ca.gov

© 1991-2020 National Association of Insurance Commissioners  
4/11/2020  
23
CALIFORNIA

Consumer Complaints and Inquires
Consumer Hotline
Toll-Free .................................................................(800) 927-4357

Data Calls/Statistical Plans
Luciano Gobbo .............................................................(213) 346-6308
Division Chief, Data Analytics and Reporting..........................luciano.gobbo@insurance.ca.gov

Deposits and Fees
Merita Chung ...............................................................(916) 492-3451
Bureau Chief, Accounting Services........................................merita.chung@insurance.ca.gov

Enforcement Branch
George Mueller ............................................................(213) 346-6499
Deputy Commissioner, Enforcement......................................george.mueller@insurance.ca.gov

Stephen Smith ..............................................................(916) 854-5748
Chief, Enforcement Branch Headquarters.................................stephen.smith@insurance.ca.gov

Financial Analysis-Company Licensing, Corporate Affairs Applications and Dividend Notices
Emma Hirschhorn ..........................................................(213) 346-6470
Division Chief, Financial Analysis........................................emm.hirschhorn@insurance.ca.gov

Financial Examinations-Insurer Financial Audits
Laura Clements ..............................................................(213) 346-6127
Division Chief, Field Examination ........................................laura.clements@insurance.ca.gov

Fraud Division
Eric Charlick .................................................................(559) 440-5922
Division Chief, Fraud..........................................................eric.charlick@insurance.ca.gov

Shawn Conner ................................................................(858) 693-7108
Assistant Chief, South Region ...............................................shawn.connor@insurance.ca.gov

Kathleen Rooney ..............................................................(916) 854-5728
Assistant Chief, North Region ...............................................kathleen.rooney@insurance.ca.gov

Vacant
Assistant Chief, Workers' Compensation, Disability and Healthcare Programs..........................................................

Health Policy and Reform
Lan Brown ....................................................................(213) 346-6136
Chief Health Actuary.........................................................lan.brown@insurance.ca.gov

Bruce Hinze ....................................................................(415) 538-4392
Senior Health Policy Attorney...............................................bruce.hinze@insurance.ca.gov
CALIFORNIA

Christopher Citko (916) 492-3187
Assistant Chief Counselchristopher.citko@insurance.ca.gov

Human Resources Management
Laurie Menchaca (916) 492-3315
Division Chief, Human Resources Managementlaurie.menchaca@insurance.ca.gov

Information Technology
David Noronha (916) 492-3294
Chief Information Officerdavid.noronha@insurance.ca.gov

Investigation Division
Lewis Deslauriers (661) 253-7505
Division Chief, Investigationslewis.deslauriers@insurance.ca.gov

Legal Branch
Kenneth Schnoll (415) 538-4379
Deputy Commissioner and General Counselkenneth.schnoll@insurance.ca.gov

Michael Levy (916) 492-3572
Deputy General Counsel, Litigationmichael.levy@insurance.ca.gov

Susan Stapp (415) 538-4403
Deputy General Counsel, Regulatory and Legal Servicessusan.stapp@insurance.ca.gov

Legal-Corporate and Regulatory Affairs Bureau I and II
Carol Frair (415) 538-4408
Assistant Chief Counselcarol.friar@insurance.ca.gov

Valerie Sarfaty (415) 538-4459
Assistant Chief Counselvalerie.sarfaty@insurance.ca.gov

Legal-Enforcement Bureaus
Teresa Campbell (415) 538-4126
Assistant Chief Counsel (Oakland)teresa.campbell@insurance.ca.gov

Michael Tancredi (213) 346-6637
Assistant Chief Counsel, Auto (Los Angeles)michael.tancredi@insurance.ca.gov

Denise Yuponce (916) 492-3171
Assistant Chief Counsel (Sacramento)denise.yuponce@insurance.ca.gov

Legal-Policy and Form Filing (Life and Disability, other than Health)
Leslie Tick (415) 538-4190
Assistant Chief Counselleslie.tick@insurance.ca.gov

Legal-Rate Enforcement
Daniel Goodell (415) 538-4191
Assistant Chief Counsel (Oakland)daniel.goodell@insurance.ca.gov

© 1991-2020 National Association of Insurance Commissioners
4/11/2020
CALIFORNIA

Licensing Hotline
Toll-Free: (800) 967-9331

Property and Casualty (Rates and Forms)
Adam Gammell
Division Chief, Rate Filing: (213) 346-6706
adam.gammell@insurance.ca.gov

Receivership
Kenneth Schnoll
Deputy Commissioner and General Counsel: (415) 538-4379
kenneth.schnoll@insurance.ca.gov
David Wilson
Chief Executive Office, Conservation and Liquidation Office: (415) 676-2120
wilsond@caclo.org

Regulations
Bryant Henley
Deputy Commissioner and Special Counsel: (916) 492-3558
bryant.henley@insurance.ca.gov

Reinsurance
Kenneth Schnoll
Deputy Commissioner and General Counsel: (415) 538-4379
kenneth.schnoll@insurance.ca.gov
Monica Macaluso
Attorney, Corporate Affairs Bureau II: (415) 538-4118
monica.macaluso@insurance.ca.gov

Risk Retention
Dawn Withers
Attorney, Corporate Affairs Bureau I: (916) 492-3099
dawn.withers@insurance.ca.gov

Senior Issues
Tyler McKinney
Attorney, Enforcement Bureau: (916) 492-3521
tyler.mckinney@insurance.ca.gov
Perry Kupferman
Chief Life Actuary: (213) 346-6854
perry.kupferman@insurance.ca.gov

Service and Records
Service and Records
Phone Number: (916) 492-3500

Statistical Reporting-Property and Casualty
George Yen
Bureau Chief, Rate Specialist: (213) 346-6774
george.yen@insurance.ca.gov
Luciano Gobbo
Division Chief, Data Analytics and Reporting: (213) 346-6308
luciano.gobbo@insurance.ca.gov

© 1991-2020 National Association of Insurance Commissioners
4/11/2020
Title Insurance
Rafael Gutierrez
Senior Staff Counsel, Corporate Affairs Bureau I
rafael.gutierrez@insurance.ca.gov

Workers' Compensation
Vacant
Chief Property Casualty Solvency Actuary
(415) 538-4208
Michael Conway was appointed Commissioner of the Colorado Division of Insurance (DOI) by Governor Jared Polis on Dec. 21, 2018, and confirmed by the State Senate on Jan. 22, 2019. Prior to this, he was appointed Interim Commissioner of the DOI by Governor John Hickenlooper in January 2018. As Commissioner, Conway serves as the chief executive of the DOI and oversees the regulation of Colorado’s insurance industry. His role brings together consumers, the insurance industry and other stakeholders to create an inclusive, firm and fair regulatory approach to all lines of insurance such as auto, health, homeowner, life, property and casualty, title and workers’ compensation.

Conway served as the DOI Deputy Commissioner for Consumer and Compliance Services since March 2016. He was instrumental in developing and guiding the DOI’s strategies regarding health insurance during what was a tumultuous time for that industry. He advised the previous Commissioner and the Governor’s staff regarding the possible implications of federal changes to the regulation of health insurance in Colorado. His duties also entailed appearing before state legislative committees to advocate for the DOI’s positions regarding insurance and its regulation. He cultivated relationships with consumer groups and insurance industry to create a regulatory environment that helped Colorado consumers but was a fair, level playing field for the industry. He also worked within the DOI to establish objectives that provided for better protection of insurance consumers.

From 2010 to 2016, Conway was an assistant Attorney General for the Colorado State Attorney General’s Office, where he represented the DOI in all facets of regulation of the insurance industry including mergers and acquisitions of insurance companies, insurer rehabilitation/liquidation, and producer and company licensure litigation. While in the Attorney General’s Office, he worked with the Colorado Attorney General Pro Bono Family Law Clinic, advising clients on matters of divorce and child custody. He also worked as an attorney for Colorado Legal Services, advocating for indigent clients regarding housing rights, homelessness prevention, evictions and subsidized housing.

With the exception of three years spent in Miami for law school, Conway has called Colorado home for nearly 20 years since moving to attend the University of Colorado at Boulder.

**Mailing Address**
Department of Regulatory Agencies
Division of Insurance
1560 Broadway, Suite 850
Denver, Colorado 80202

**Email Address**
DORA_Insurance@state.co.us

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday–Friday
**Website:** [https://www.colorado.gov/pacific/dora/node/90616](https://www.colorado.gov/pacific/dora/node/90616)
**Make Checks Payable to:** Colorado Division of Insurance
COLORADO

Peg Brown
Chief Deputy—Policy, Consumer Education and Strategy......................................................... peg.brown@state.co.us

Rolf Kaumann
Chief Deputy—Finance............................................................................................................ rolf.kaumann@state.co.us

Kate Harris
Chief Deputy, Life and Health Policy .......................................................................................... kate.harris@state.co.us

Vincent Plymell
Assistant Commissioner / Communications ................................................................................. vincent.plymell@state.co.us

Vacant
Executive Assistant .......................................................................................................................... Cody Goodrich

CONTACT PERSONS

Accident & Health Insurance
Dayle Axman
Director, Life & Health Consumer Services................................................................................... dayle.axman@state.co.us

Chief Actuary
Eric Unger
Chief Actuary................................................................................................................................. eric.unger@state.co.us

Actuary—Life & Health—All ACA
Susan Steig
Actuary............................................................................................................................................ susan.steig@state.co.us

Actuary—Life & Health—All Non-ACA Lines
Sean Brady
Actuary............................................................................................................................................ sean.brady@state.co.us

Actuary—Property & Casualty
Mitchell Bronson
Statistical Analyst......................................................................................................................... mitchell.bronson@state.co.us

Annual Statements
Keith Warburton
Director, Financial Services........................................................................................................... keith.warburton@state.co.us

Company Licensing
Cindy Hathaway
Director, Corporate Affairs............................................................................................................ cindy.hathaway@state.co.us

Compliance
Matt Mortier
Director of Compliance.................................................................................................................... matt.mortier@state.co.us
COLORADO

Consumer Complaints—Life & Health
Dayle Axman (303) 894-7881
dayle.axman@state.co.us
Director, Life & Health Consumer Services

Consumer Complaints—Property & Casualty
Bobbie Baca (303) 894-7783
bobbie.baca@state.co.us
Director, Property & Casualty Consumer Services

Consumer Counseling Program for Seniors
Kimberly Latta (303) 894-7552
kimberly.latta@state.co.us
Director, SHIP/SMP Program

Department Counsel
Karl Kaesemeyer (303) 866-6000
karl.kaesemeyer@state.co.us
First Attorney General

Deposits—Premium Taxes
Cindy Hathaway (303) 894-7544
cindy.hathaway@state.co.us
Director, Corporate Affairs

Examinations—Financial
Henry Freaney (303) 894-7488
henry.freaney@state.co.us
Chief Financial Examiner

Examinations—Market Regulation—Property and Casualty & Life and Health
Damion Hughes (303) 894-7543
damion.hughes@state.co.us
Director, Market Regulation

Examinations—Producer
Pearson VUE 800-275-8247

Fee—Company
Cindy Hathaway (303) 894-7475
cindy.hathaway@state.co.us
Director, Corporate Affairs

Investigations
Steven Giampaolo (303) 894-2241
steven.giampaolo@state.co.us
Director, Investigations and Licensing

Market Regulation
Damion Hughes (303) 894-7543
damion.hughes@state.co.us
Director, Market Regulation

Media Contact
Vincent Plymell (303) 894-2261
vincent.plymell@state.co.us
Assistant Commissioner / Communications
COLORADO

Premium Tax
Cindy Hathaway (303) 894-7544
director, Corporate Affairs.......................................................... cindy.hathaway@state.co.us

Producer Continuing Education
 Pearson VUE
(800) 275-8247

Producer Licensing
Steven Giampaolo (303) 894-2241
Director, Investigations and Licensing .................................................. steven.giampaolo@state.co.us

Property/Casualty Insurance
Bobbie Baca (303) 894-7783
Director.......................................................... bobbie.baca@state.co.us

Rate, Policy & Form Filing—Life & Health
Jason Lapham (303) 894-7499
Director, Life & Health Rates & Forms.................................................. jason.lapham@state.co.us

Rate, Policy & Form Filing—Property & Casualty
David Martinez (303) 894-2262
Director, Property, Casualty & Title Rates & Forms............................... david.martinez@state.co.us

Service of Process
Christine Gonzales-Ferrer (303) 894-2157
.......................................................... christine.gonzales-ferrer@state.co.us

Statistical Reporting
Kelly Schultz (303) 894-7481
.......................................................... kelly.shultz@state.co.us
Andrew N. Mais was nominated as Connecticut's 33rd Insurance Commissioner by Governor Ned Lamont and began serving on March 4, 2019. The mission of the Connecticut Insurance Department is to protect consumers through regulation of the industry, outreach, education, and advocacy.

Previously a member of Deloitte's Center for Financial Services, Mais primarily focused on the insurance sector—both US and internationally—serving as a subject matter specialist and resource on insurance regulation, providing expertise in corporate governance and responsibility in the public and private sector through his work at Deloitte and as a regulator and government official. Prior to that, he was a Director at the New York State Insurance Department (NYSID). He served four governors as part of the sr. leadership team through numerous events including the financial crisis of 2008 and major state and federal changes in health insurance regulations and laws. Before joining the NYSID, he served as director of a Connecticut nonprofit.

Mais has led various research teams; authored whitepapers on insurance issues; published articles in Best’s, Carrier Management magazine, and the Journal of Reinsurance; and has been quoted in trade publications, many of the largest general interest newspapers in the US, and the financial press. His expertise has been sought by organizations including the Government Accountability Office.

A graduate of Yale University, Mais has served in elected and appointed positions in New York and Connecticut, as well as on numerous boards. He most recently served as chair of the Council on Ethics of the town of Wilton, CT, where he lives with his wife, Susan, and is often visited by their daughter Jennifer. Other service includes the board of the Maritime Aquarium of Norwalk, a leading national institution with a mission that includes providing leadership in STEM education and training to students from under-served groups, as well as community education on the importance of the Long Island Sound.

His more than 30 years of community involvement includes past board memberships on the American Red Cross of Mid-Fairfield County; Board of Finance of the Town of Wilton (he was cited by the CT House of Representatives); Wilton Chamber of Commerce; Rotary Club of Wilton; The Teen Center of Wilton; Wilton Education Foundation; and numerous others.
CONNECTICUT

Joshua Hershman
Deputy Commissioner…………………………………………………………………………………………………………………Joshua.Hershman@ct.gov (860) 297-3995

George Bradner
Director, Property and Casualty Division……………………………………………………………………………………………(860) 297-3866

Kurt Swan
Director, Market Conduct/Fraud Investigations and Licensing………………………………………………………………………(860) 297-3972

Paul Lombardo
Director, Life and Health Division……………………………………………………………………………………………………Paul.Lombardo@ct.gov (860) 297-3891

Wanchin Chou
Chief Actuary……………………………………………………………………………………………………………………………………(860) 297-3943

Kathryn Belfi
Director, Financial Regulation………………………………………………………………………………………………………………(860) 297-3968

Janet Grace
Program Manager, Captive Division……………………………………………………………………………………………………(860) 297-3813

Lady Mendoza
Director of Government Relations………………………………………………………………………………………………………………Lady.Mendoza@ct.gov (860) 297-3864

Jim Carson
Communications Director……………………………………………………………………………………………………………………Jim.Carson@ct.gov (860) 297-3958

Jared Kosky
Special Counsel to the Commissioner……………………………………………………………………………………………………Jared.Kosky@ct.gov (860) 297-3998

CONTACT PERSONS

Accident and Health Insurance
Paul Lombardo
Director, Life and Health Division………………………………………………………………………………………………………………Paul.Lombardo@ct.gov (860) 297-3891

Agent Investigation
Amy Stegall
Manager, Fraud, Investigations and Compliance Unit………………………………………………………………………………………(860) 297-3933

Agent Licensing
Tanya Penman-Sterling
Principal Examiner, Licensing Unit………………………………………………………………………………………………………………(860) 297-3882

Annual Statements
Joan Nakano
Supervising Examiner, Financial Analysis and Compliance…………………………………………………………………………………………(860) 297-3835

Captive Division
CONNECTICUT

Janet Grace
  Program Manager, Captive Division .................................................................(860) 297-3813

Company Licensing
Maura Welch
  Supervising Examiner, Financial Analysis and Compliance ........................................(860) 297-3827

Consumer Complaints and Inquires
Gerard O'Sullivan
  Director, Consumer Affairs Division ...........................................................................(860) 297-3889

Deposits
Maura Welch
  Supervising Examiner, Financial Analysis and Compliance.............................................(860) 297-3827

Examinations-Financial
Kathryn Belfi
  Director, Financial Regulation ......................................................................................(860) 297-3968

Examinations-Market Conduct
Kurt Swan
  Director, Market Conduct/Fraud Investigations and Licensing .......................................(860) 297-3972

Fees-Agents
Kurt Swan
  Director, Market Conduct/Fraud Investigations and Licensing .......................................(860) 297-3972

Fees-Company
Joan Nakano
  Supervising Examiner, Financial Analysis and Compliance ............................................(860) 297-3835

Financial Analysis
Kathryn Belfi
  Director, Financial Analysis and Compliance ................................................................(860) 297-3968

Fraud
Amy Stegall
  Manager, Fraud, Investigations and Compliance Unit ....................................................(860) 297-3933

Life Insurance
Paul Lombardo
  Director, Life and Health Division ..................................................................................(860) 297-3891
  Paul.Lombardo@ct.gov

Policy and Form Filing-Life and Health
Paul Lombardo
  Director, Life and Health Division ..................................................................................(860) 297-3891
  Paul.Lombardo@ct.gov
CONNECTICUT

Policy and Form Filing-Property and Casualty
George Bradner
    Director, Property and Casualty Division.................................................................(860) 297-3866

Property and Casualty-Commercial Lines
George Bradner
    Director, Property and Casualty Division.................................................................(860) 297-3866

Property and Casualty-Personal Lines
George Bradner
    Director, Property and Casualty Division.................................................................(860) 297-3866

Receivership and Guaranty Funds
Jon E. Arsenault
    Director, Legal Division.............................................................................................(860) 297-3811
Trinidad Navarro was elected in 2016 as Delaware’s 26th Insurance Commissioner. In this role, he oversees the regulation of the Delaware insurance market and the Department of Insurance’s (DOI) consumer protection efforts. In 2014, the most recent data available, the Delaware DOI ranked 10th in the U.S. in total written insurance premium and regulated companies with more than $620 billion in assets. The DOI is the largest consumer protection agency in the state.

A lifelong Delawarean, Navarro has an extensive record of public service and is committed to protecting Delaware consumers. He served more than 20 years with the New Castle County Police, retiring as the Public Information Officer after being elected as New Castle County Sheriff in 2010. While a police officer, he received the department’s distinguished Medal of Valor. Prior to that, he worked as a licensed insurance agent. He followed in the footsteps of his father, whose career was servicing the life and health insurance needs of his community. His father’s work demonstrated to him the importance of serving the people who have put their trust in you. Navarro put that lesson into action as an insurance agent, a police officer and as sheriff. He knows that serving the needs of the people is the hallmark of every profession and the obligation of every public servant.

Navarro is a member of the NAIC. He presently serves on the Delaware Health Care Commission, the State Employees Benefits Committee, the Deferred Compensation Council, and the Council on Health Promotion and Disease Prevention.

Navarro holds an associate degree in criminal justice from the Delaware Technical and Community College and a bachelor’s degree from Wilmington University.

Navarro has two daughters, Kylie and Hannah, and one son, Jordan. He currently resides in Bear, DE, with his wife, Melissa, and youngest daughter, Hannah.
DELAWARE

Christina Haas  (302) 674-7303
   Senior Advisor  christina.haas@delaware.gov

Victoria "Dee" Jones  (302) 674-7305
   Executive Assistant to the Commissioner  victoria.jones@delaware.gov

Tiffany Jenkins  (302) 674-7306
   Executive Assistant to the Deputy Commissioner  tiffany.jenkins@delaware.gov

Kathleen (Kitty) Makowski  (302) 674-7326
   Deputy Attorney General (DAG)  kathleen.makowski@delaware.gov

Jessica Willey  (302) 674-7387
   Deputy Attorney General (DAG)  jessica.willey@delaware.gov

Jenifer Vaughn  (302) 674-7381
   Controller  jenifer.vaughn@delaware.gov

Leslie Ledogar  (302) 674-7379
   Regulatory Specialist  leslie.ledogar@delaware.gov

David Lonchar  (302) 674-7334
   Director, Bureau of Examination, Rehabilitation and Guaranty (BERG)  dave.lonchar@delaware.gov

Frank Pyle  (302) 674-7353
   Director, Insurance Consumer Protection Enforcement  frank.pyle@delaware.gov

Gerald Pepper  (302) 674-7352
   Director, Insurance Fraud Prevention Bureau  gerald.pepper@delaware.gov

Steve Kinion  (302) 577-5258
   Director, Bureau of Captive  steve.kinion@delaware.gov

Roberta Jones  (302) 674-7384
   Director, Human Resources  roberta.jones@delaware.gov

Tim Li  (302) 674-7332
   Director, Information Technology  tim.li@delaware.gov

CONTACT PERSONS

Email by Division

Producer Licensing
   Email  licensing@delaware.gov

Bureau of Examination, Rehabilitation and Guaranty (BERG)
   Email  berg@delaware.gov

Consumer Services
   Email  consumer@delaware.gov

© 1991-2020 National Association of Insurance Commissioners
4/11/2020  38
DELAWARE

Delaware Medical Assistance Bureau
Email: DMAB@delaware.gov

Fraud Prevention
Email: fraud@delaware.gov

Workplace Safety
Email: safety@delaware.gov

NAIC Liaison
Christina Haas (302) 674-7303
Senior Advisor christina.haas@delaware.gov

Accident and Health Insurance
Fleur McKendell (302) 674-7308
Manager, Consumer Services Investigations and Market Regulation-Life and Health fleur.mckendell@delaware.gov

Producer Licensing
Robin David (302) 674-7348
Supervisor, Market Conduct and Producer Licensing robin.david@delaware.gov

Annual Statements
David Lonchar (302) 674-7334
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG) dave.lonchar@delaware.gov

Consumer Complaints and Inquiries
Michael Gould (302) 674-7304
Manager, Consumer Services Investigations and Market Regulations michael.gould@delaware.gov

Department Counsel
Kathleen (Kitty) Makowski (302) 674-7326
Deputy Attorney General (DAG) kathleen.makowski@delaware.gov
Jessica Willey (302) 674-7387
Deputy Attorney General (DAG) jessica.willey@delaware.gov

Deposits
Ryan Collins (302) 674-7386
Accountant ryan.collins@delaware.gov

Examinations-Financial
David Lonchar (302) 674-7334
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG) dave.lonchar@delaware.gov

Examinations-Market Conduct
Robin David (302) 674-7348
Supervisor, Market Conduct and Producer Licensing robin.david@delaware.gov
DELAWARE

Fees-Producers
Robin David (302) 674-7348
Supervisor, Market Conduct and Producer Licensing
robin.david@delaware.gov

Fees-Company
Alisa Pritchard (302) 674-7344
BERG Office Manager
alisa.pritchard@delaware.gov

Information Systems
Tim Li (302) 647-7332
Director, Information Technology
tim.li@delaware.gov

Media Relations/Public Information
Christina Haas (302) 674-7303
Senior Advisor
christina.haas@delaware.gov

Policy and Form Filing
Ann Lyon (302) 674-7372
Property and Casualty Rating Analyst
ann.lyon@delaware.gov

Jennifer Stinson (302) 674-7385
Life and Health Rating Analyst
jennifer.stinson@delaware.gov

Jan Brunory (302) 674-7374
Life and Health Rating Analyst
janet.brunory@delaware.gov

Premium Tax
Jeannine N. Neal (302) 674-7339
Administrative Officer
jeannine.neal@delaware.gov

Paulette Morris (302) 674-7383
Senior Accountant, Premium Tax
paulette.morris@delaware.gov

Company Licensing
Alisa Pritchard (302) 674-7344
BERG Office Manager
alisa.pritchard@delaware.gov

Statistical Reporting
David Lonchar (302) 674-7334
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG)
dave.lonchar@delaware.gov
Karima M. Woods was appointed Acting Commissioner of the District of Columbia Department of Insurance, Securities and Banking on January 21, 2020.

Woods previously served as the Director of Business Development and Strategy in the Office of the Deputy Mayor for Planning and Economic Development (DMPED), where she provided strategic leadership, stakeholder engagement and global outreach to the business community. Ms. Woods has held several positions within DMPED, including Deputy Director of Business Development and International Business Manager, where she helped to shape signature business development initiatives, attract foreign direct investment and establish new business relationships with international markets. Her leadership has led to the successful execution of the Mayor’s economic strategy and helped to drive the District’s business attraction and retention efforts across key business sectors. Her work has also contributed to several policy outcomes, including increased investment in underrepresented entrepreneurs to address the human, social and financial capital that entrepreneurs need to grow and expand. Ms. Woods has served on several boards and commissions, including the Mayor’s Innovation Technology Inclusion Council, Washington DC Economic Partnership, Destination DC and the Greater Washington Board of Trade Council on Economic Development Officials.

Woods holds a M.B.A. from George Washington University and B.A. in law and society from the University of California at Santa Barbara.

Woods is married and lives with her husband and two daughters in Washington, DC.

**Mailing Address**
District of Columbia Department of Insurance, Securities and Banking  
1050 First Street, NE, Suite 801  
Washington, DC 20002

**Email Address**
disb@dc.gov

**Phone Numbers**
Main (202) 727-8000

**Office Hours**: 8:15 a.m. - 4:45 p.m., Monday-Friday
**Website**: www.disb.dc.gov
**Make Checks Payable to**: D.C. Treasurer

Karima Woods  
Acting Commissioner...karima.woods@dc.gov

Dana Sheppard  
Acting Deputy Commissioner - Market Operations...dana.sheppard@dc.gov

Christian Washington  
Chief of Staff...christian.washington@dc.gov

© 1991-2020 National Association of Insurance Commissioners  
4/11/2020
DISTRICT OF COLUMBIA

Alicia M. Wade  
Executive Assistant to the Commissioner ................................................................. alicia.wade@dc.gov

Philip Barlow  
Associate Commissioner of Insurance .......................................................................... philip.barlow@dc.gov

Jocelyn Bramble  
General Counsel ......................................................................................................... jocelyn.bramble@dc.gov

CONTACT PERSONS

Actuarial Analysis
Roberto Nkojo  
Manager, Actuarial Analysis Branch ........................................................................... robert.nkojo@dc.gov

Efren Tanhehco  
Supervisory Health Actuary ....................................................................................... efren.tanhehco@dc.gov

Company and Agent Licensing
Sheila Johnson-Parker  
Insurance Licensing Manager .................................................................................... sheila.parker@dc.gov

Company Examinations-Financial
N. Kevin Brown  
Chief Financial Examiner ............................................................................................ nathaniel.brown@dc.gov

Sean O'Donnell  
Director of Financial Examinations, Risk Finance ....................................................... sean.o'donnell@dc.gov

Consumer Complaints
Sharon Shipp  
Director, Compliance Analysis ..................................................................................... sharon.shipp@dc.gov

Enforcement and Investigation Bureau
Brian Bressman  
Director, Enforcement and Investigation Bureau ......................................................... brian.bressman@dc.gov

Financial Statement Filing and Analysis
N. Kevin Brown  
Chief Financial Examiner ............................................................................................ nathaniel.brown@dc.gov

Information Systems
Shankar Vaidyanathan  
Chief Information Officer ............................................................................................ shankar.vaidyanathan@dc.gov

Office of Communication and Public Affairs
Paul Drehoff  
Public Information Officer ............................................................................................ paul.drehoff@dc.gov
Jimmy Patronis is a native Floridian born and raised in Panama City. He earned his associate degree in restaurant management from Gulf Coast Community College and a bachelor’s degree in political science from Florida State University. He is a partner in a family-owned seafood restaurant called Captain Anderson’s, which celebrated its 50th anniversary in 2017.

His public service career began as an intern in the FL Senate and the United Kingdom’s House of Commons. After graduation, Governor Lawton Chiles appointed him to the FL Elections Commission, and he was reappointed by Governor Jeb Bush. He served in the FL House of Representatives from 2006 to 2014, representing his hometown region in the FL Panhandle. He was appointed to serve on FL’s Public Service Commission, as well as the Constitution Revision Commission, which meets once every 20 years to propose changes to the state constitution.

Recognized for outstanding leadership in his hometown of Panama City and throughout FL, he is committed to active civic engagement and business development. He has chaired the Greater Panama City Beach Chamber of Commerce’s Economic Development Council, served on the board of the Bay County Economic Development Alliance, the Salvation Army Advisory Board, the Bay County Chapter of the FL Restaurant and Lodging Association, and national president for the FL Vocational Industrial Clubs of America. He is a former trustee of the Gulf Coast Medical Center, and former director of the Bay Medical Center’s Foundation and Gulf Coast Community College Foundation Board. He was instrumental in the establishment of the Northwest FL Beaches International Airport in Panama City and has served as chairman and a board member of Bay County-Panama City International Airport and Industrial District.

Patronis and his wife, Katie, are proud parents to Jimmy Theo III and John Michael and are lifelong members of the Saint John’s Greek Orthodox Church.

**FLORIDA**

Jimmy Patronis
Chief Financial Officer

Appointed: June 30, 2017
Elected: November 6, 2018

**Mailing Address**
Florida Department of Financial Services
Office of the Chief Financial Officer
J. Edwin Larson Building
200 East Gaines Street
Tallahassee, Florida 32399-0301

**Email Address**
firstname.lastname@myfloridacfo.com

**Phone Numbers**
Main: (850) 413-3089
NAIC Liaison Main: (850) 413-5923
Consumer Services (In-State): (877) 693-5236
Consumer Services (Out-of-State): (850) 413-3089

**Fax Numbers**
Main: (850) 413-2950
NAIC Liaison Fax: (850) 487-0453

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** www.myfloridacfo.com

© 1991-2020 National Association of Insurance Commissioners

4/11/2020

45
FLORIDA

Ryan West
Chief of Staff.................................................................ryan.west@myfloridacfo.com
(850) 413-4900

Vacant
Inspector General.............................................................teresa.michael@myfloridacfo.com
(850) 413-3112

Sha'ron James
Insurance Consumer Advocate..............................................sha'ron.james@myfloridacfo.com
(850) 413-5923

Susan Miller
Director, Internal Affairs....................................................susan.miller@myfloridacfo.com
(850) 413-2806

Brock Juarez
Director, External Affairs..................................................brock.juarez@myfloridacfo.com
(850) 413-2964

Jay Etheridge
Deputy Chief Financial Officer.............................................jay.etheridge@myfloridacfo.com
(850) 413-2851

Elizabeth Boyd
Deputy Chief Financial Officer..............................................elizabeth.boyd@myfloridacfo.com
(850) 413-4902

Scott Fennell
Deputy Chief Financial Officer.............................................scott.fennell@myfloridacfo.com
(850) 413-2908

Chasity O'Steen
General Counsel..............................................................chasity.osteen@myfloridacfo.com
(850) 413-2898

Robert Tomillo
Director, Cabinet Affairs....................................................robert.tomillo@myfloridacfo.com
(850) 413-2825

Vacant
Director, Legislative Affairs.................................................bg.murphy@myfloridacfo.com
(850) 413-2890

CONTACT PERSONS

Agent and Agency Services
Greg Thomas
Director.................................................................greg.thomas@myfloridacfo.com
(850) 413-5401

Matt Tamplin
Bureau Chief, Licensing................................................matt.tamplin@myfloridacfo.com
(850) 413-5496

Ray Wenger
Bureau Chief, Investigations..............................................ray.wenger@myfloridacfo.com
(850) 413-5605

Consumer Services
Tasha Carter
Director.................................................................tasha.carter@myfloridacfo.com
(850) 413-5816

David Jones
Assistant Director............................................................david.jones@myfloridacfo.com
(850) 413-5787

© 1991-2020 National Association of Insurance Commissioners
4/11/2020
FLORIDA

Shonnice Booker (850) 413-5841
Bureau Chief, Consumer Assistance .......................................................... shonnice.booker@myfloridacfo.com

Denishia Sword (850) 413-5810
Bureau Chief, Education Advocacy and Research ..................................... denishia.sword@myfloridacfo.com

Fees
Alexandra Weimorts (850) 413-2092
Bureau Chief, Financial Services ............................................................... alexandra.weimorts@myfloridacfo.com

Funeral, Cemetery and Consumer Services
Mary Schwantes (850) 413-4984
Director ...................................................................................................... mary.schwantes@myfloridacfo.com

Information Systems
Charles Ghini (850) 413-1505
Director ...................................................................................................... charles.ghini@myfloridacfo.com

Investigative and Forensic Services
Col. Simon Blank (850) 413-4001
Director ...................................................................................................... simon.blank@myfloridacfo.com

Ernie Stoll (850) 413-4053
Assistant Director .................................................................................... ernie.stoll@myfloridacfo.com

Evangelina Brooks (850) 413-4020
Bureau Chief, Insurance Fraud ................................................................. evangelina.brooks@myfloridacfo.com

Chief Brian McCoy (904) 798-4872
Bureau Chief, Workers Comp Fraud ......................................................... brian.mccoy@myfloridacfo.com

Carl Chasteen (850) 539-2705
Bureau Chief, Forensic Services ............................................................... carl.chasteen@myfloridacfo.com

Joe Steadman (850) 413-3667
Bureau Chief, Fire & Arson Investigations ................................................ joseph.steadman@myfloridacfo.com

Lt. Mike Smith (850) 413-4038
Office of Fiscal Integrity ............................................................................... michael.smith@myfloridacfo.com

Licensing Examinations-Agents
Matt Tamplin (850) 413-5496
Bureau Chief, Licensing, License Qualification and Examinations .............. matt.tamplin@myfloridacfo.com

Media Relations/Public Information
Anna Farrar (850) 413-2860
Director, Communications ........................................................................ anna.farrar@myfloridacfo.com
FLORIDA

Rehabilitation and Liquidation Services
Toma Wilkerson (850) 413-4477
director.toma.wilkerson@myfloridacfo.com

Risk Management
Molly Merry (850) 413-4701

director.molly.merry@myfloridacfo.com

Shannon Segers (850) 413-4704

bureau.chief.shannon.segers@myfloridacfo.com

Marc Stemle (850) 413-4851

bureau.chief.marc.stemle@myfloridacfo.com

Tod Stupski (850) 413-4801

state.employee.wc.claims.bureau.chief.tod.stupski@myfloridacfo.com

Treasury Deposits
Kenneth Lee (850) 413-3383

bureau.chief.kenneth.lee@myfloridacfo.com

Workers' Compensation
Tanner Holloman (850) 413-1622
director.tanner.holloman@myfloridacfo.com

Andrew Sabolic (850) 413-1628

assistant.director.andrew.sabolic@myfloridacfo.com

Pam Macon (850) 413-1708

bureau.chief.pam.macon@myfloridacfo.com

Stephen Yon (850) 413-1786

bureau.chief.stephen.yon@myfloridacfo.com

Charlene Miller (850) 413-1738

bureau.chief.charlene.miller@myfloridacfo.com

Lisel Laslie (850) 413-1737

office.of.data.quality.and.collection.lisel.laslie@myfloridacfo.com

Greg Jenkins (850) 413-1644

bureau.chief.greg.jenkins@myfloridacfo.com
David Altmaier was appointed as the Florida Insurance Commissioner in April 2016 by the Financial Services Commission. He leads the Office of Insurance Regulation (OIR) and has oversight of one of the largest insurance markets in the world. Under Altmaier’s leadership, OIR has worked to cultivate a market in Florida in which insurance products are reliable, available, and affordable.

Altmaier began his public service at OIR in 2008, serving in a number of roles including Chief Analyst of the Property and Casualty Financial Oversight unit and Deputy Commissioner of Property and Casualty Insurance.

In 2019, Altmaier was voted Vice President of the National Association of Insurance Commissioners (NAIC) and was voted NAIC President-Elect for 2020. In his role as President-Elect, Altmaier serves as Vice Chair of the Executive Committee, Internal Administration Subcommittee and the Government Relations Leadership Council. Commissioner Altmaier was also appointed by Governor DeSantis to serve as a member Florida’s Blockchain Task Force.

Prior to joining OIR, Altmaier worked as a Florida licensed 2-20 and 2-14 insurance agent and as a high school math teacher. Altmaier graduated from Western Kentucky University in 2004 with a bachelor’s degree in mathematics.
FLORIDA

Alexis Bakofsky  (850) 413-5128  Alexis.Bakofsky@floir.com
Director, Communications

Allison Sitte  (850) 413-4980  Allison.Sitte@floir.com
Director, Government Affairs

Anoush Brangaccio  (850) 413-4116  Anoush.Brangaccio@floir.com
General Counsel

Deanna Sablan  (850) 413-4980  Deanna.Sablan@floir.com
Inspector General

Susanne Murphy  (850) 413-5083  Susanne.Murphy@floir.com
Deputy Commissioner of Property and Casualty

Vacant
Deputy Commissioner of Life and Health

Carolyn Morgan  (850) 413-5233  Carolyn.Morgan@floir.com
Director, Life and Health Financial Oversight

James Dunn  (850) 413-5136  James.Dunn@floir.com
Director, Life and Health Product Review

Scott Woods  (850) 413-5075  Scott.Woods@floir.com
Director, Life and Health Market Regulation

Virginia Christy  (850) 413-5019  Virginia.Christy@floir.com
Director, Property and Casualty Financial Oversight

Sandra Starnes  (850) 413-5344  Sandra.Starnes@floir.com
Director, Property and Casualty Product Review

Sheryl Parker  (850) 413-5086  Sheryl.Parker@floir.com
Director, Property and Casualty Market Regulation

CONTACT PERSONS

NAIC Liaison
Christina Huff  (850) 413-5906  Christina.Huff@floir.com

Annual Statements—Life and Health Filings
Carolyn Morgan  (850) 413-5233  Carolyn.Morgan@floir.com
Director, Life and Health Financial Oversight

Annual Statements—Property and Casualty Filings
Virginia Christy  (850) 413-5019  Virginia.Christy@floir.com
Director, Property and Casualty Financial Oversight

Company Licensing

© 1991-2020 National Association of Insurance Commissioners  
4/11/2020  50
FLORIDA

Carolyn Morgan
Life and Health..........................................................(850) 413-5233
Carolyn.Morgan@floir.com

Virginia Christy
Property and Casualty......................................................(850) 413-5019
Virginia.Christy@floir.com

Examinations—Financial and Market Investigations
Carolyn Morgan
Life and Health..........................................................(850) 413-5233
Carolyn.Morgan@floir.com

Virginia Christy
Property and Casualty......................................................(850) 413-5019
Virginia.Christy@floir.com

Sheryl Parker
Market Investigations, Property and Casualty..........................(850) 413-5086
Sheryl.Parker@floir.com

Scott Woods
Market Investigations, Life and Health......................................(850) 413-5075
Scott.Woods@floir.com

Life Insurance
Carolyn Morgan
Director, Life and Health Financial Oversight..........................(850) 413-5233
Carolyn.Morgan@floir.com

Managed Care
Carolyn Morgan
Director, Life and Health Financial Oversight..........................(850) 413-5233
Carolyn.Morgan@floir.com

Policy and Form Filing—Property and Casualty
Sandra Starnes
Director, Property and Casualty Product Review..........................(850) 413-5344
Sandra.Starnes@floir.com

Property and Casualty—Commercial and Personal Lines
Sandra Starnes
Director, Property and Casualty Product Review..........................(850) 413-5344
Sandra.Starnes@floir.com

Premium Tax—Surplus Lines
Virginia Christy
Director, Property and Casualty Financial Oversight..........................(850) 413-5019
Virginia.Christy@floir.com

Statistical Reporting
Sandra Starnes
Director, Property and Casualty Product Review..........................(850) 413-5344
Sandra.Starnes@floir.com
John F. King was sworn in as Georgia's Insurance Commissioner by Governor Brian Kemp on July 1, 2019. He previously was the Chief of Police for the City of Doraville since October 2002. King served in many capacities with the Doraville Police Department, including Deputy Chief over enforcement operations. He began his employment with the City of Doraville in 1993 as a Detective. Prior to that, King was an Atlanta police officer beginning his career in 1985. While at the Atlanta Police Department, King worked various assignments including Red Dog, Organized Crime/Intelligence. King's career includes assignments to both the FBI and DEA as a Task Force Agent. In 1987, while at the Atlanta Police Department, he received the Chief's Blue Star for being injured in the line of duty as a result of criminal attack with a firearm.

A native of Mexico, King has created meaningful impact by building bridges among Doraville's diverse populations and implementing youth education and crime-prevention programs. Recognizing Doraville's international composition, King made it a priority to hire bilingual police officers, place multiple languages on police cars, and ensure effective translators and public defenders were employed at the City Courthouse. His initiatives include Anti-Gang education programs for elementary school students and parents. King worked with the Hispanic Chamber of Commerce to establish an education program for prospective small business entrepreneurs and worked with state, county and local leaders to implement a safety and speed reduction program targeted on Buford Highway to reduce the number of pedestrian fatalities. King is also a member of Leadership DeKalb.

In addition to his role as Doraville’s Chief of Police, King serves as a Major General in the U.S. Army National Guard assigned to U.S. Army North and Commander Task Force 51. He was the former Commander of the 48th Infantry Brigade Combat Team and has deployed to Bosnia-Herzegovina, Iraq and Afghanistan. He served as the Military Advisor to the Deputy Minister of Interior for Security for Afghanistan, an agency of over 96,000 police officers. He has won many awards for military and public service including the Bronze Star Medal and Combat Infantry Badge, meritorious service medals, and a NATO award for his service in both Bosnia and Afghanistan, among others. He also received the El Salvador gold medal for achievement in 2006.

King earned a Bachelor’s Degree in criminal justice and public administration from Brenau University and a Master’s Degree in Strategic Studies from the U.S. Army War College. He was a graduate of class #229 in the FBI National Academy in Quantico, VA and a graduate of the Georgia International Law Enforcement Exchange program to Israel (GILEE). King is also fluent in Spanish.

Mailing Address
Office of Insurance and Safety Fire Commissioner
Two Martin Luther King, Jr. Drive, SE
West Tower, Suite 704, Floyd Bldg.
Atlanta, Georgia 30334

Phone Numbers
Main (404) 656-2070
Toll-Free (800) 656-2298

Fax Numbers
Main (404) 657-8542

Office Hours: 8:00 a.m.-6:00 p.m., Monday-Friday
Website: www.oci.ga.gov
Make Checks Payable to: Commissioner of Insurance
GEORGIA

Martin R. Sullivan, Jr.  (404) 656-9140
Chief of Staff..........................msullivan@oci.ga.gov

Merritt Beaver  (404) 463-0953
Chief Information Officer.........................................................

Justin K. Durrance  (404) 656-2074
Chief Regulatory Officer..............................................................

Steve Manders  (404) 656-2085
Director, Division of Insurance Product Review.............................

Kyle Colon  (404) 656-2101
Agent Licensing...........................................................................

Gregg Conley  (404) 463-0240
Executive Counsel........................................................................

Terri Blackmer  (404) 656-2060
Director, Fraud Division...............................................................

Jo Anne Oni  (404) 656-2070
Director, Consumer Services Division........................................

Vacant  (404) 656-2064
State Fire Marshal, Safety Fire Division........................................

Gregg Conley  (404) 463-0240
Deputy Industrial Loan Commissioner........................................

Mark Revenew  (404) 656-3205
Deputy Commissioner of Safety Fire...........................................
mrevenew@oci.ga.gov

CONTACT PERSONS

NAIC Liaison
Martin R. Sullivan, Jr.  (404) 656-9140
Chief of Staff........................................................msullivan@oci.ga.gov

Accident and Health Insurance
Steve Manders  (404) 656-2085
Director, Division of Insurance Product Review.............................

Administrative Procedure
Gregg Conley  (404) 463-0240
Executive Counsel........................................................................

Agent Licensing
GEORGIA

Kyle Colon
Agent Licensing...(404) 656-2101

Annual Statement-Property and Casualty
Christopher Taylor
Assistant Director, Insurance and Financial Oversight...(404) 656-2074

Company Licensing-Life and Health
Scott Sanders
Assistant Director, Insurance and Financial Oversight...(404) 656-2074

Company Licensing-Property and Casualty
Christopher Taylor
Assistant Director, Insurance and Financial Oversight...(404) 656-2074

Computer Services
Merritt Beaver
Chief Information Officer...(404) 463-0953

Consumer Complaints and Inquires
Jo Anne Oni
Director, Consumer Services Division...(404) 656-2070

Deposits-Life and Health
Kimnese Abdul-Salaam
Insurance and Financial Oversight...(404) 646-2074

Deposits-Property and Casualty
Kimnese Abdul-Salaam
Insurance and Financial Oversight...(404) 656-2074

Examinations-Agent
Kyle Colon
Agent Licensing...(404) 656-2101

Examinations-Financial
Justin K. Durrance
Chief Regulatory Officer...(404) 656-2074

Examinations-Market Conduct-Property and Casualty, Life and Health
Justin K. Durrance
Chief Regulatory Officer...(404) 656-2074

Fees-Life and Health
Scott Sanders
Assistant Director, Insurance and Financial Oversight...(404) 656-2074
GEORGIA

Fees-Property and Casualty
Christopher Taylor
Assistant Director, Insurance and Financial Oversight………………………………………………………………………(404) 656-2074

Fraud Division
Terri Blackmer
Director, Fraud Division…………………………………………………………………………………………………………………(404) 656-2060

Legislative Liaison
Weston Burleson
Legislative Liaison…………………………………………………………………………………………………………………………wburleson@oci.ga.gov

Life Insurance
Steve Manders
Director, Division of Insurance Product Review…………………………………………………………………………………(404) 656-2085

Media Inquiries
Weston Burleson
Communications Director…………………………………………………………………………………………………………………wburleson@oci.ga.gov

Policy and Form Filing-Life and Health
Steve Manders
Director, Division of Insurance Product Review………………………………………………………………………………………(404) 656-2085

Policy and Form Filing-Property and Casualty
Steve Manders
Director, Division of Insurance Product Review………………………………………………………………………………………(404) 656-2085

Premium Tax
Elizabeth Nunes
Financial Reporting Manager, Premium Tax Division……………………………………………………………………………………………(404) 656-7553

Property and Casualty-Commercial Lines
Steve Manders
Director, Division of Insurance Product Review…………………………………………………………………………………………(404) 656-2085

Property and Casualty-Personal Lines
Steve Manders
Director, Division of Insurance Product Review…………………………………………………………………………………………(404) 656-2085

Receivership
Justin K. Durrance
Chief Regulatory Officer…………………………………………………………………………………………………………………………(404) 656-2074

Statistical Reporting
Steve Manders
Director, Division of Insurance Product Review…………………………………………………………………………………………(404) 656-2085
Dafne M. Shimizu, Acting Commissioner of Banking and Insurance for the Guam Department of Revenue and Taxation, is a senior level executive with over twenty years of experience in accounting and finance including almost a decade of experience in the health insurance industry. Shimizu has experience in managing and directing various aspects of business operations, including compliance, budgeting, financial planning, financial analysis and financial and business strategy.

Shimizu is a United States (U.S.) licensed Certified Public Accountant (CPA) who earned both a bachelor’s degree in Accounting and a master’s degree in Public Administration from the University of Guam.
GUAM

John Paul G. Duenas  
Regulatory Examiner I .......................................................... (671) 635-7669 johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao  
Regulatory Examiner I .......................................................... (671) 635-7668 christina.taimano@revtax.guam.gov

CONTACT PERSONS

Accident and Health Insurance

Alice P. Sebastian-Cruz  
Regulatory Examiner Supervisor .................................................. (671) 635-1844 alice.cruz@revtax.guam.gov

Nemencio David E. Briones  
Regulatory Examiner II ................................................................ (671) 635-1845 nemencio.briones@revtax.guam.gov

Agent Licensing

Anita M. Superales  
Regulatory Examiner I ................................................................ (671) 635-7664 anita.superales@revtax.guam.gov

Robert D. Tongson  
Regulatory Examiner II ................................................................ (671) 635-1833 robert.tongson@revtax.guam.gov

Nemencio David E. Briones  
Regulatory Examiner II ................................................................ (671) 635-1845 nemencio.briones@revtax.guam.gov

John Paul G. Duenas  
Regulatory Examiner I ................................................................ (671) 635-7669 johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao  
Regulatory Examiner I ................................................................ (671) 635-7668 christina.taimano@revtax.guam.gov

Annual Statements

Alice P. Sebastian-Cruz  
Regulatory Examiner Supervisor .................................................. (671) 635-1844 alice.cruz@revtax.guam.gov

Nemencio David E. Briones  
Regulatory Examiner II ................................................................ (671) 635-1845 nemencio.briones@revtax.guam.gov

Company Licensing

Anita M. Superales  
Regulatory Examiner I ................................................................ (671) 635-7664 anita.superales@revtax.guam.gov

Robert D. Tongson  
Regulatory Examiner II ................................................................ (671) 635-1833 robert.tongson@revtax.guam.gov

John Paul G. Duenas  
Regulatory Examiner I ................................................................ (671) 635-7669 johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao  
Regulatory Examiner I ................................................................ (671) 635-7668 christina.taimano@revtax.guam.gov
GUAM

Consumer Complaints and Inquiries
Alice P. Sebastian-Cruz  (671) 635-1844
  Regulatory Examiner Supervisor.................................................................alice.cruz@revtax.guam.gov

Anita M. Superales  (671) 635-7664
  Regulatory Examiner I................................................................................anita.superales@revtax.guam.gov

Robert D. Tongson  (671) 635-1833
  Regulatory Examiner II..............................................................................robert.tongson@revtax.guam.gov

Nemencio David E. Briones  (671) 635-1845
  Regulatory Examiner II..............................................................................nemencio.briones@revtax.guam.gov

John Paul G. Duenas  (671) 635-7669
  Regulatory Examiner I..............................................................................johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao  (671) 635-7668
  Regulatory Examiner I..............................................................................christina.taimano@revtax.guam.gov

Counsel
Vacant

Attorney General,.............................................................................................Vacant

Deposits
Anita M. Superales  (671) 635-7664
  Regulatory Examiner I................................................................................anita.superales@revtax.guam.gov

Examinations-Financial
Alice P. Sebastian-Cruz  (671) 635-1844
  Regulatory Examiner Supervisor.................................................................alice.cruz@revtax.guam.gov

Nemencio David E. Briones  (671) 635-1845
  Regulatory Examiner II..............................................................................nemencio.briones@revtax.guam.gov

Examinations-Market Conduct
Alice P. Sebastian-Cruz  (671) 635-1844
  Regulatory Examiner Supervisor.................................................................alice.cruz@revtax.guam.gov

Nemencio David E. Briones  (671) 635-1845
  Regulatory Examiner II..............................................................................nemencio.briones@revtax.guam.gov

Robert D. Tongson  (671) 635-1833
  Regulatory Examiner II..............................................................................robert.tongson@revtax.guam.gov

John Paul G. Duenas  (671) 635-7669
  Regulatory Examiner I..............................................................................johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao  (671) 635-7668
  Regulatory Examiner I..............................................................................christina.taimano@revtax.guam.gov

© 1991-2020 National Association of Insurance Commissioners
4/11/2020
GUAM

Fees
Anita M. Superales
  Regulatory Examiner I.............................................................anita.superales@revtax.guam.gov
(N671) 635-7664
Nemencio David E. Briones
  Regulatory Examiner II............................................................nemencio.briones@revtax.guam.gov
(6) 635-1845

Information Systems
Christina M. San Agustin
  Programmer/Analyst Supervisor..................................................christina.sanagustin@revtax.guam.gov
(671) 635-1810

Life Insurance
Anita M. Superales
  Regulatory Examiner I.............................................................anita.superales@revtax.guam.gov
(671) 635-7664
Robert D. Tongson
  Regulatory Examiner II............................................................robert.tongson@revtax.guam.gov
(671) 635-1833
Nemencio David E. Briones
  Regulatory Examiner II............................................................nemencio.briones@revtax.guam.gov
(671) 635-1845
John Paul G. Duenas
  Regulatory Examiner I.............................................................johnpaul.duenas@revtax.guam.gov
(671) 635-7669
Christina G. Taimano
  Regulatory Examiner I.............................................................christina.taimano@revtax.guam.gov
(671) 635-7668

Policy and Form Filing-Life and Health
Alice P. Sebastian-Cruz
  Regulatory Examiner Supervisor..................................................alice.cruz@revtax.guam.gov
(671) 635-1844
Nemencio David E. Briones
  Regulatory Examiner II............................................................nemencio.briones@revtax.guam.gov
(671) 635-1845

Policy and Form Filing-Property and Casualty
Anita M. Superales
  Regulatory Examiner I.............................................................anita.superales@revtax.guam.gov
(671) 635-7664
Robert D. Tongson
  Regulatory Examiner I.............................................................robert.tongson@revtax.guam.gov
(671) 635-1833

Premium Tax
Alice P. Sebastian-Cruz
  Regulatory Examiner Supervisor..................................................alice.cruz@revtax.guam.gov
(671) 635-1844

UCC (Uniform Commercial Code) Filing Health Insurance Policy Forms and Rates Review
Alice P. Sebastian-Cruz
  Regulatory Examiner Supervisor..................................................alice.cruz@revtax.guam.gov
(671) 635-1844
GUAM
HAWAII

Colin M. Hayashida was named Insurance Commissioner for the Hawaii Insurance Division by the Department of Commerce and Consumer Affairs Director (DCCA) Catherine P. Awakuni Colón and was appointed by Governor David Ige on January 1, 2019.

The Hawaii Insurance Division regulates the Hawaii insurance industry, issues licenses, examines the fiscal condition of Hawaii-based companies, reviews rate and policy filings, and investigates insurance related complaints. As head of the Insurance Division, Hayashida will oversee the insurance industry in the State of Hawaii, which writes $19.8 billion in premiums, and includes 1,551 insurance companies and over 73,000 insurance producers.

Prior to his appointment as Insurance Commissioner, Hayashida worked in various analytical capacities within the Hawaii Insurance Division beginning in 2000. Most recently, he served as the insurance rate and policy analysis manager since 2011.

Hayashida received a bachelor’s degree in political science from the University of Hawaii.

Colin M. Hayashida
Commissioner

Term of Office At the Pleasure of the Governor
Appointed: January 1, 2019

Mailing Address
Department of Commerce and Consumer Affairs (DCCA)
Insurance Division
P.O. Box 3614
Honolulu, Hawaii 96811-3614

Email Address
insurance@dcca.hawaii.gov

Street Address
King Kalakaua Building
335 Merchant Street, Room 213
Honolulu, Hawaii 96813

Phone Numbers
Main (808) 586-2790
Fax Numbers
Main (808) 586-2806

Office Hours: 7:45 a.m.–4:30 p.m., Monday-Friday
Website: cca.hawaii.gov/ins
Make Checks Payable to: Department of Commerce and Consumer Affairs, State of Hawaii

Gordon I. Ito
Chief Deputy Insurance Commissioner .................................................................(808) 586-2790

Paul Yuen
Supervising Attorney ..........................................................................................(808) 586-3040

CONTACT PERSONS
NAIC Liaison
Martha Im
Staff Attorney ....................................................................................................mim@dcca.hawaii.gov

© 1991-2020 National Association of Insurance Commissioners
4/11/2020 65
HAWAII

Annual Statements
John Pang
Insurance Examiner.................................................................(808) 586-7379

Captives
Andrew Kurata
Captive Administrator........................................................................(808) 586-0981

Company Licensing
Andy Chow
Company Licensing Supervisor..........................................................(808) 586-3874_achow@dcca.hawaii.gov

Consumer Complaints and Inquires
Samuel Thomsen
Chief Investigator............................................................................(808) 586-2790

Deposits
Andy Chow
Company Licensing Supervisor..........................................................(808) 586-3874_achow@dcca.hawaii.gov

Examinations-Agency
Andy Chow
Company Licensing Supervisor..........................................................(808) 586-3874_achow@dcca.hawaii.gov

Examinations-Financial
Tian Xiao
Chief Examiner.............................................................................(808) 586-3870

Vacant
Chief Financial Analyst....................................................................(808) 586-3870

Examinations-Market Conduct
Vacant
Market Conduct...............................................................................(808) 586-2790

Fees
Emily Rakieten
Insurance Licensing Assistant.............................................................(808) 586-2788

Insurance Fraud
Colleen Chun
Administrator, Insurance Fraud Investigation Unit..................................(808) 586-2796

Health Insurance
Arlene Ige
Program Administrator......................................................................(808) 586-2804

© 1991-2020 National Association of Insurance Commissioners
4/11/2020
HAWAII

Life Insurance
Kathleen Nakasone
    Rate and Policy Analysis Manager .................................................................(808) 586-2809

Policy and Form Filing-Life, Accident and Sickness, Property and Casualty
Kathleen Nakasone
    Rate and Policy Analysis Manager ......................................................................(808) 586-2809

Premium Tax
Gale Miyazaki
    Insurance Examiner ...............................................................................................(808) 587-6741

Producer Licensing
Emily Rakieten
    Insurance Licensing Assistant ..............................................................................(808) 586-2788

Property and Casualty-Commercial Lines and Personal Lines
Kathleen Nakasone
    Rate and Policy Analysis Manager ......................................................................(808) 586-2809

Statistical Reporting
Kathleen Nakasone
    Rate and Policy Analysis Manager ......................................................................(808) 586-2809
Dean L. Cameron was appointed Director of the Idaho Department of Insurance by Governor C.L. “Butch” Otter. He took office on June 15, 2015.

Cameron became licensed in life and health while attending college. Later, he passed his Series 6 and Series 63 exams and also obtained his property/casualty (P/C) license. Cameron is a third-generation agent.

At the time of his appointment as Director, Cameron was serving his 13th term as senator for District 27 as the most senior member of the Idaho Senate. He was serving his 8th term as the chairman of the Senate Finance Committee, which meets jointly with the House Appropriations Committee to set the budget for the state of Idaho.

He was the co-chair of a task force on health care and has sponsored nearly 20 pieces of health care legislation in his 24 years of service in the Idaho Senate.

Cameron was also former chairman of the Senate Commerce and Human Resources Committee, which handles all banking, business and insurance issues. He was the senior member of that committee until his resignation.

He earned an associate degree in arts and science at Ricks College in Rexburg, ID (now BYU-Idaho), majoring in political science.

Cameron was born in Burley, ID, and served a church mission to Portugal. Cameron and his wife, Linda, have three married children and five grandchildren.

Mailing Address
Idaho Department of Insurance
P.O. Box 83720
Boise, Idaho 83720-0043

Email Address
firstname.lastname@doi.idaho.gov

Phone Numbers
Main (208) 334-4250
Toll-Free (In-State Only) (800) 721-3272

Fax Numbers
Main (208) 334-4398
Accounting (666) 555-5555

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.doi.idaho.gov
Make Checks Payable to: Idaho Department of Insurance

© 1991-2020 National Association of Insurance Commissioners
IDAHO

Randy Pipal
Bureau Chief, Consumer Services, SHIBA, Investigations, Consumer Affairs
randy.pipal@doi.idaho.gov

Vacant
Bureau Chief, Product Review/Actuary Rate and Forms
(208) 334-4315

CONTACT PERSONS

NAIC Liaison
Pamela Murray
Assistant to the Director of Insurance
pamela.murray@doi.idaho.gov

Annual Statements
Eric Fletcher
Examiner Financial Analysis, Supervisor
eric.fletcher@doi.idaho.gov

Company Licensing
Carol Anderson
Technical Record Specialist
carol.anderson@doi.idaho.gov

Consumer Complaints and Inquiries
Amy Lambrecht
Supervisor, Consumer Affairs
amy.lambrecht@doi.idaho.gov

Kyle Cammack
Supervisor, Investigations
kyle.cammack@doi.idaho.gov

Consumer Counseling Program for Seniors
Shannon Hohl
Program Specialist, Sr. Health Insurance Benefit Advisor (SHIBA)
shannon.hohl@doi.idaho.gov

Department Counsel
Edith Pacillo
Lead Deputy Attorney General
edith.pacillo@doi.idaho.gov

Deposits
Carol Anderson
Technical Records Specialist
carol.anderson@doi.idaho.gov

Examinations-Financial
Hermoliva Abejar
Deputy Chief Examiner
hermoliva.abejar@doi.idaho.gov

Examinations-Market Conduct
October Nickel
Insurance Analysts, Sr.
october.nickel@doi.idaho.gov

Financial Analysis

© 1991-2020 National Association of Insurance Commissioners
4/11/2020
IDAHO

Eric Fletcher
(208) 334-4230
Examiner Financial Analysis, Supervisor
eric.fletcher@doi.idaho.gov

Policy and Form Filing-Life and Health
Michele MacKenzie
(208) 334-4362
Policy Forms and Rates Analyst
michele.mackenzie@doi.idaho.gov

Policy and Form Filing-Property and Casualty
Michele MacKenzie
(208) 334-4362
Policy Forms and Rates Analyst
michele.mackenziel@doi.idaho.gov

Premium Tax
Terry Easley
(208) 334-4282
Premium Tax Specialist
terry.easley@doi.idaho.gov

Producer Licensing and Continuing Education
Lisa Tordjman
(208) 334-4343
Supervisor
lisa.tordjman@doi.idaho.gov

Title Insurance
Jim Scanlon
(208) 334-4321
Senior Examiner
jim.scanlon@doi.idaho.gov

© 1991-2020 National Association of Insurance Commissioners
4/11/2020
Robert H. Muriel was confirmed as the Director of the Illinois Department of Insurance (DOI) on May 31, 2019. He began serving as the Acting Director of the DOI on March 11, 2019.

Muriel practiced as a civil and commercial lawyer for more than twenty years representing small businesses and professionals in trials, appeals and arbitrations in state and federal courts. His core practice was civil and commercial litigation, including insurance coverage and bad faith claims, financial fraud claims, legal malpractice cases and consumer class action cases including actions brought under the Fair Debt Collection Practices Act.

Muriel was formerly President of the Hispanic Lawyers Association of Illinois and President of the Alumni Board of Governors for Loyola University Chicago School of Law. He also has served on numerous civil boards, including serving on the Board of Directors for the AIDS Legal Council of Chicago, Almost Home Kids and the Executive Committee for the Alliance of Bar Associations for Judicial Screening.

He received his Juris Doctor from the Loyola University School of Law and bachelor's degrees in accounting and finance from the University of Illinois at Urbana-Champaign.

Robert H. Muriel
Director

Term of Office: At the Pleasure of the Governor
Appointed: March 11, 2019
Confirmed: May 31, 2019

Robert H. Muriel was confirmed as the Director of the Illinois Department of Insurance (DOI) on May 31, 2019. He began serving as the Acting Director of the DOI on March 11, 2019.

Muriel practiced as a civil and commercial lawyer for more than twenty years representing small businesses and professionals in trials, appeals and arbitrations in state and federal courts. His core practice was civil and commercial litigation, including insurance coverage and bad faith claims, financial fraud claims, legal malpractice cases and consumer class action cases including actions brought under the Fair Debt Collection Practices Act.

Muriel was formerly President of the Hispanic Lawyers Association of Illinois and President of the Alumni Board of Governors for Loyola University Chicago School of Law. He also has served on numerous civil boards, including serving on the Board of Directors for the AIDS Legal Council of Chicago, Almost Home Kids and the Executive Committee for the Alliance of Bar Associations for Judicial Screening.

He received his Juris Doctor from the Loyola University School of Law and bachelor's degrees in accounting and finance from the University of Illinois at Urbana-Champaign.
ILLINOIS

Kevin Fry
Chief Operating Officer
(217) 782-1756
Kevin.Fry@illinois.gov

Greg Doerfler
Chief Information Officer of Technology
(217) 782-7544
greg.doerfler@illinois.gov

Bryan Martin
Chief Financial Officer
(217) 782-5344
Bryan.Martin@illinois.gov

Lauren Peters
Legislative Affairs
(312) 814-4036
Lauren.Peters@illinois.gov

Shannon Whalen
Deputy Director, Financial Corporate Regulatory
(217) 558-2757
Shannon.Whalen@illinois.gov

Justin Hammersmith
Deputy Director, Enforcement and Investigations
(312) 814-1767
Justin.Hammersmith@illinois.gov

Ryan Gillespie
Deputy Director, Health Products
(217) 558-2746
Ryan.Gillespie@illinois.gov

CJ Metcalf
Deputy Director, Innovation and Market Analysis
(217) 558-0853
cj.metcalf@illinois.gov

Michael Chrysler
Deputy Director, Life and Annuity Products
(217) 558-2744
michael.chrysler@illinois.gov

Vacant
Deputy Director, Consumer Education & Protection
Linda Bryant
Executive Assistant to the Director-Chicago office
(312) 814-8195
Linda.Bryant2@illinois.gov

Vacant
Deputy Director, Property and Casualty Products
Mike Chrysler
Chief Deputy Director of Product Lines
(217) 558-2744
Michael.Chrysler@illinois.gov

Lucy Earhart
Executive Assistant to the Director-Springfield office
(217) 782-4395
Lucy.earhart@illinois.gov

CONTACT PERSONS

NAIC Liaison
Lucy Earhart
Executive Assistant
(217) 782-4395
Lucy.earhart@illinois.gov

© 1991-2020 National Association of Insurance Commissioners
4/11/2020
ILLINOIS

Annual Statements-All Companies
Marcy Savage  (217) 524-0016
  Assistant Deputy Director ........................................................................................................marcy.savage@illinois.gov

Annual Statements-Life, Accident and Health/HMO
Paul Ebelherr  (217) 785-5755
  Unit Supervisor ..........................................................................................................................paul.ebelherr@illinois.gov

Annual Statement-Property and Casualty
Vacant
  Unit Supervisor ...........................................................................................................................

Mindy Lucht  (217) 785-4079
  Unit Supervisor ..........................................................................................................................mindy.lucht@illinois.gov

Company Licensing-Health Maintenance Organization (HMO)/Life, Accident and Health
Amy Stuart  (217) 782-9694
  Unit Supervisor ..........................................................................................................................amy.stuart@illinois.gov

Company Licensing-Property and Casualty
Marcy Savage  (217) 524-0016
  Assistant Deputy Director, Corporate Regulatory Division ..................................................marcy.savage@illinois.gov

Company Licensing-Surplus Lines, Captive, Risk Retention and Purchasing Groups
Marcy Savage  (217) 524-0016
  Assistant Deputy Director, Corporate Regulatory Division ..................................................marcy.savage@illinois.gov

Conservation, Rehabilitations-Liquidations
Kevin Baldwin  (312) 836-9529
  Office of Special Deputy Receiver .............................................................................................kbaldwin@osdchi.com

Department Counsel
Litza Mavrothalasitis  (312) 814-8204
  General Counsel .....................................................................................................................Litza.Mavrothalasitis@illinois.gov

Deposits
Doug Hollis  (217) 782-0055
  Assistant Deputy Director ........................................................................................................doug.hollis@illinois.gov

Examinations-Financial-Life, Accident and Health/Property and Casualty
Cindy Andersen  (312) 814-2423
  Chief Examiner .......................................................................................................................cindy.andersen@illinois.gov

Examinations-Financial-Property and Casualty
Cindy Andersen  (312) 814-2423
  Chief Examiner .......................................................................................................................cindy.andersen@illinois.gov
Examinations-Market Conduct-Life, Accident and Health/Property and Casualty
Erica Weyhenmeyer  
(217) 782-1790  
Assistant Deputy Director, Market Conduct...erica.weyhenmeyer@illinois.gov

Examinations-Producer (Agent)
David Murphy  
(217) 524-0569  
Assistant Deputy Director, Licensing...david.murphy@illinois.gov

Fees-Companies-Life, Accident and Health/Property and Causalty
Marcy Savage  
(217) 524-0016  
Assistant Deputy Director, Corporate Regulatory Division...marcy.savage@illinois.gov

Fraud, Insurance Company
Justin Hammersmith  
(312) 814-1767  
Deputy Director, Enforcement and Investigations...Justin.Hammersmith@illinois.gov

Guaranty Funds Inquiries
Marcy Savage  
(217) 524-0016  
Assistant Deputy Director, Corporate Regulatory Division...marcy.savage@illinois.gov

Media Relations/Public Information
Caron Brookens  
(312) 814-8206  
Public Information Officer...Caron.Brookens@illinois.gov

Multiple Employer Welfare Arrangements
Andy Noyes  
(217) 785-3265  
Unit Supervisor...andy.noyes@illinois.gov

National Health Care/Policy and Form Filing-Health and HMOs
Ryan Gillespie  
(217) 670-3700  
Deputy Director, Health Products...Ryan.Gillespie@illinois.gov

Policy and Form Filing-Life and Annuities
Michael Chrysler  
(217) 558-2744  
Deputy Director, Life and Annuity Products Division...michael.chrysler@illinois.gov

Policy and Form Filing-Property and Casualty
Vacant

Premium Tax/Training
Doug Hollis  
(217) 785-0055  
Assistant Deputy Director...doug.hollis@illinois.gov

Producer (Agent) Licensing
David Murphy  
(217) 782-5415  
Assistant Deputy Director...david.murphy@illinois.gov
ILLINOIS

Property and Casualty-Commercial Lines and Property Lines
Vacant
  Deputy Director, Property and Casualty Products..........................

Statistical Reporting
Judy Mottar                              (217) 524-5376
  Casualty Actuary...............................................................judy.p.mottar@illinois.gov

CJ Metcalf                              (217) 558-0853
  Deputy Director, Innovation and Market Analysis........................cj.metcalf@illinois.gov

Unlicensed Entities
Andy Noyes                              (217) 785-3265
  Unit Supervisor.................................................................andy.noyes@illinois.gov

Workers' Compensation Fraud
Vacant
  Deputy Director, Investigations.............................................
INDIANA

Stephen W. Robertson has been Indiana Insurance Commissioner since May, 2010, when he was appointed by then Governor Mitch Daniels. He was reappointed on January 4, 2013, by Vice President Mike Pence when he was governor of Indiana and again on December 24, 2016, by Governor Eric Holcomb.

As Insurance Commissioner, Robertson directs the regulation of more than 150 domestic insurers and 45,000 resident producers. Robertson is actively involved with the NAIC and is currently a member of the Government Relations (EX) Leadership Council.

Robertson has a long career of public and private service, including nearly a decade with Conseco Insurance Group, where he was a senior vice president. Robertson also has served as general counsel of the Nebraska Department of Insurance and was a sergeant in the military police.

Robertson earned undergraduate and law degrees from the University of Nebraska. He is admitted to the Bar of Indiana and the Bar of Nebraska.

In 2013, Robertson was awarded the Governor’s Distinguished Service Award by then Governor Mitch Daniels. In 2016, Robertson was awarded the Sagamore of the Wabash for his public service by then Governor Mike Pence. The Sagamore of the Wabash is the highest honor bestowed by the governor to an individual who has rendered a distinguished service to the state or governor.
INDIANA

Amy Beard
Chief Deputy Commissioner/General Counsel .................................................................(317) 234-6476

Roy Eft

Barb Lohman
Chief Financial Officer .........................................................................................................(317) 232-2405

Holly Williams Lambert
Chief Deputy Commissioner .................................................................................................(317) 232-2404

Vacant
Administrative Assistant .........................................................................................................(317) 232-2387

CONTACT PERSONS

Agency Services
Matt Tapp
Deputy Commissioner ........................................................................................................(317) 234-5881

Kristi Ware
License Support Coordinator .................................................................................................(317) 232-0688

Dikitra Jefferson
Continuing Education Coordinator .....................................................................................(317) 232-5858

Beth Miller
Non-Resident .........................................................................................................................(317) 232-2411

Sara Tolliver
License Renewal & Reinstatement Coordinator ......................................................................(317) 232-2413

Kiarra Pearson
Agency Service Specialist ....................................................................................................(317) 232-2414

Samantha Walters
Adjuster & Bail Agent Licensing Coordinator .....................................................................(317) 232-5249

Company Records
Darlene Earls
Company Records ..................................................................................................................(317) 232-5692

Janet Scott
Surplus Lines ..........................................................................................................................(317) 233-9998

Debbie Graves
Tax Auditor ................................................................................................................................(317) 232-1993

Consumer Services Division
INDIANA

Terry Bower
Supervisor ...........................................................................................................................................(317) 234-5884

Consumer Services
Toll-Free (In-State) ...........................................................................................................................................(800) 622-4461

Consumer Consultants
Lana Richter
..................................................................................................................................................(317) 232-2425

Tracy Perry
..................................................................................................................................................(317) 233-9433

Linda Hancock
..................................................................................................................................................(317) 232-2427

Dawn Parry
..................................................................................................................................................(317) 232-2396

Enforcement Division
Holly Williams Lambert
Chief Deputy Commissioner .........................................................................................................................(317) 232-2404

Ronda Ankney
Deputy Commissioner ...............................................................................................................................(317) 232-0687

Investigators
Dennis Wood
Supervising Investigator ...............................................................................................................................(317) 232-7138

Taylor Peycha
Junior Investigator .......................................................................................................................................(317) 233-9432

Steve Embree
Bail and Security Director ............................................................................................................................(317) 234-5833

Calla Dain
Senior Investigator ........................................................................................................................................(317) 234-8687

Melissa Higgins
Senior Investigator .........................................................................................................................................(317) 232-5063

Phil Holleman
Senior Investigator .........................................................................................................................................(317) 234-5885

Financial Services Division
Roy Eft
Chief Examiner ...............................................................................................................................................(317) 232-1991
INDIANA

Heather Pottorf
Secretary ...................................................................................................................... (317) 232-2390

Annette Gunter
Supervisor of Financial Services Operations ................................................................ (317) 232-2428

Julia Conrad
Manager of Internal Analysis .................................................................................... (317) 232-1992

Amanda Denton
Health and Managed Care-Supervisor ........................................................................ (317) 232-1369

Pam Walters
Property and Casualty Auditor-Supervisor .................................................................. (317) 232-5331

Connie Wright
Company Admissions TPAs, PPOs, HMOs ................................................................. (317) 232-1994

Jerry Ehlers
Examine Manager ....................................................................................................... (317) 232-2408

Britney Tate
Deposits/Certifications ............................................................................................. (317) 232-2383

Company Compliance

Karl Knable
Chief Actuary ............................................................................................................. (317) 232-2416

Alex Peck
Deputy Commissioner of Healthcare Reform .............................................................. (317) 233-9607

Kate Kixmiller
Deputy Commissioner of Property and Casualty ...................................................... (317) 232-3495

Kim Collins
Rate and Policy Analyst-Health Filing ......................................................................... (317) 232-2398

Bobbi Henn
Rate and Policy Analyst-Health Filing ........................................................................ (317) 232-5693

Heather Alford
Analyst .......................................................................................................................... (317) 234-2421

Jene' Bastian
Property and Casualty Commercial Analyst .............................................................. (317) 232-2424

Linda Grant
Property and Casualty Personal Lines Analyst ........................................................... (317) 232-3496

Tom Faust
Rate and Policy Analyst-Personal/Commercial Lines ................................................ (317) 232-5859
INDIANA

Mihir Nag
Rate and Policy Analyst-Life Filings.................................................................(317) 232-2420

Richard Beverage
Actuary-Property and Casualty.................................................................(317) 234-6622

Stephen Chamblee
Actuary.............................................................................................................(317) 234-7993

Claire Szpara
Health Care Attorney....................................................................................(317) 232-5312

Legal Services
Amy Beard
Chief Deputy Commissioner/General Counsel.......................................................(317) 234-6476

Ed Fujawa
Deputy General Counsel......................................................................................(317) 234-6064

Vacant
Attorney..................................................................................................................(317) 234-5887

Kaleigh Dilts
Paralegal.................................................................................................................(317) 232-0143

Vacant
PCF Investigator......................................................................................................(317) 234-6098

Max Simpkins
Attorney..................................................................................................................(317) 232-2403

Connie Gustafson
Attorney..................................................................................................................(317) 232-2417

Victoria Hastings
Attorney..................................................................................................................(317) 234-2101

Vacant
Paralegal..................................................................................................................(317) 234-7734

Medical Malpractice Division/Patient Compensation Fund
Meghann Leaird
Director of Dedicated Funds............................................................................(317) 232-2401

Office Operations
Barb Lohman
CFO....................................................................................................................(317) 232-2405
INDIANA

Heather Walters
Accounts Payable/Payroll ................................................................. (317) 232-4998

Kristi Ware
Accounts Receivable ................................................................. (317) 232-5857

Kim Green
Filing Fee Auditor ........................................................................................................ (317) 234-5473

Mine Subsidence Insurance Fund (Suite 300)
Meghann Leaird
Director of Dedicated Funds ................................................................................. (317) 232-2401

Political Subdivision Risk Management Fund
Meghann Leaird
Director of Dedicated Funds ................................................................................. (317) 232-2401

Senior Health Insurance Information Program (SHIIP)
Cheryl St. Clair
State Coordinator ....................................................................................................... (317) 232-3640

Rita Chambers
Administrative Assistant ..................................................................................................... (317) 232-3638

Senior Health Insurance Information Program (SHIIP)
Toll-Free (In-State) ........................................................................................................ (800) 452-4800

Title Division
Jonathon Handsborough
Director ................................................................................................................. (317) 234-5156

Mark Faust
Senior Examiner .............................................................................................................. (317) 234-8280

Tyler Mason
Junior Examiner .............................................................................................................. (317) 234-5152

Stacey French
Enforcement Secretary ....................................................................................................... (317) 234-5153
Doug Ommen was appointed Commissioner of the Iowa Insurance Division by Governor Terry Branstad on January 30, 2017, after serving as Interim Commissioner since December 2016.

Ommen has a strong and varied public service background. Ommen’s dedication and desire to serve the public began in seeking justice for victims of fraud in the Missouri Attorney General’s Office, where as an assistant attorney general and then as chief counsel, he led the fight to protect consumers over the course of three decades.

Ommen served as Deputy Insurance Commissioner at the Iowa Insurance Division from August 2013 to December 2016. Ommen also served in the Missouri Department of Insurance from 2005–2008, and as Missouri’s Insurance Director was instrumental for several key regulatory reforms.

Ommen obtained his law degree in 1985 from the Saint Louis University School of Law, and is licensed to practice law in both Iowa and Missouri.

Ommen and his wife, Sharon, have two married children and three grandchildren.

Term of Office: At the Pleasure of the Governor
Appointed: January 30, 2017

Doug Ommen
Commissioner

Mailing Address
Iowa Insurance Division
Two Ruan Center
601 Locust, 4th Floor
Des Moines, Iowa 50309-3738

Email Address
insurance@iid.iowa.gov

Phone Numbers
Main (515) 281-5705
Toll-Free Number (In-State Only) (877) 955-1212

Fax Numbers
Main (515) 281-3059

Office Hours: 8:00 a.m.–4:30 p.m., Monday-Friday
Website: www.iid.iowa.gov
Make Checks Payable to: Department Fees: Commissioner of Insurance / Premium Taxes: Director of Department of Revenue

Jolene Schurman (515) 281-5575
Assistant to Commissioner..........................................................jolene.schurman@iid.iowa.gov

Vacant

First Deputy Commissioner..........................................................

Jim Armstrong (515) 281-4412
Deputy Commissioner, Supervision.............................................jim.armstrong@iid.iowa.gov

© 1991-2020 National Association of Insurance Commissioners
4/11/2020
IOWA

Vincent Ledlow
Acting Bureau Chief, Securities and Regulated Industries...............................vincent.ledlow@iid.iowa.gov

Craig Goettsch
Deputy Commissioner..................................................craig.goettsch@iid.iowa.gov

Chance McElhaney
Communications Director and Legislative Liaison,................................................chance.mcelhaney@iid.iowa.gov

Kim Cross
Chief Examiner........................................................................kim.cross@iid.iowa.gov

Mike Yanacheak
Chief Actuary...........................................................................mike.yanacheak@iid.iowa.gov

Andria Seip
Assistant Commissioner, Product and Producer Regulation........................................andria.seip@iid.iowa.gov

Jared Kirby
Bureau Chief, Fraud and Market Regulation..........................................................jared.kirby@iid.iowa.gov

Vincent Ledlow
Assistant Commissioner, Enforcement..............................................................vincent.ledlow@iid.iowa.gov

Angela Burke Boston
Assistant Commissioner, Law and Policy..............................................................angela.burke@iid.iowa.gov

CONTACT PERSONS

NAIC Liaison
Doug Ommen
Commissioner..............................................................................(515) 281-5575

Accident and Health Insurance
Andria Seip
Assistant Commissioner, Product and Producer Regulation........................................(515) 281-4222

Producer Licensing
Andria Seip
Assistant Commissioner, Product and Producer Regulation........................................(515) 281-4222

Annual Statements
Jim Armstrong
Deputy Commissioner........................................................................(515) 281-4412

Company Licensing
Jim Armstrong
Deputy Commissioner........................................................................(515) 281-4412

Consumer Advocate
Sonya Sellmeyer
  Consumer Advocate...................................................................................................................(515) 281-4038

**Consumer Complaints and Inquires**
Vacant
Investigator,...................................................................................................................................(515) 281-6348

Consumer Complaints
  Toll-Free (In-State Only)..................................................................................................................(877) 955-1212

**Consumer Counseling Program for Seniors**
Kris Gross
  Director, Senior Health Insurance Information Program (SHIIP)......................................................(515) 242-5190

**Deposits**
Jim Armstrong
  Deputy Commissioner......................................................................................................................(515) 281-4412

**Examination-Producer**
Kayla Crow
  Product and Producer Regulation....................................................................................................(515) 281-5523

**Examinations-Financial**
Kim Cross
  Chief Examiner..............................................................................................................................(515) 281-4163

**Examinations-Market Conduct**
Kim Cross
  Chief Examiner..............................................................................................................................(515) 281-4163

**Fraud Bureau**
Jared Kirby
  Bureau Chief...................................................................................................................................(515) 242-5304

**Premium Tax**
Donna Flamm
  Insurance Company Examiner Specialist............................................................................................(515) 242-5178

**Securities**
Vincent Ledlow
  Acting Bureau Chief.........................................................................................................................(515) 281-4409

**Statistical Reporting**
Vacant
  Actuary-Property and Casualty.........................................................................................................(515) 281-5523

Klete Geren
  Actuary-Life and Health....................................................................................................................(515) 281-4183
Vicki Schmidt is a lifelong Kansan and Republican, born and raised in Wichita. She and her high school sweetheart, Mike, attended Wichita South High School. Their families lived two blocks apart and shared similar upbringings focused on hard work, honesty and faith. They attended the University of Kansas (KU) and married in 1974. Vicki graduated from KU's School of Pharmacy and went to work as a pharmacist, while Mike attended medical school to become an orthopedic surgeon. They made their home in Topeka, where they raised their sons, Jonathan and Tyler.

She has worked more than 40 years, serving Kansas families and seniors as a local pharmacist. It was her pharmacy experience and her commitment to bettering Kansas that drew her to run for the Legislature. As a pharmacist, Vicki found errors in the Kansas Medical Assistance Program, errors that were costing the state millions of dollars. She became a voice for reform — speaking up about ways Medicaid could be more cost-effective in its drug rebate program and implementing her plan, which resulted in more than $391 million in recouped dollars for the state.

Vicki brought her expertise to the Legislature, where she served 14 years representing Shawnee and Wabaunsee counties, including six as the chair of the Senate Public Health and Welfare Committee. As a state Senator, she fought to protect Medicare for Kansas seniors and voted to ensure Kansas families could count on insurance companies to cover the critical treatments needed for children diagnosed with autism. She consistently stands up to career politicians and lobbyists to fight for what is right for Kansans. She received her most important title in 2014 when she became a Grandma. She and Mike now have two grandsons and one granddaughter. They are also blessed to be able to help care for their mothers.

On November 6, 2018, she was elected as Kansas Insurance Commissioner, with the largest vote total statewide. When she was sworn-in on January 14, 2019, she became the first pharmacist to serve as Kansas Insurance Commissioner and is the only pharmacist in America to hold a statewide office.

Mailing Address
Kansas Insurance Department
1300 SW Arrowhead Road
Topeka, Kansas 66604

Email Address
firstname.lastname@ks.gov

Phone Numbers
Main (785) 296-3071
Toll-Free (In-State Only) (800) 432-2484

Fax Numbers
GPA/Admin/Anti-Fraud (785) 296-7805
Producer (785) 368-7019
Legal/Fin. Surveillance (785) 291-3190
Consumer Assistance (785) 296-5806
Comptroller, IT, Health & Life (785) 296-2537
Property and Casualty (785) 291-3673
Human Resources (785) 296-8848

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.ksinsurance.org
Make Checks Payable to: Commissioner of Insurance

© 1991-2020 National Association of Insurance Commissioners
4/11/2020
KANSAS

Barbara Rankin
Assistant Commissioner
(785) 296-2752
barbara.w.rankin@ks.gov

Justin McFarland
General Counsel
(785) 296-7847
justin.I.mcfarland@ks.gov

Kathy Letch
Executive Assistant to Commissioner
(785) 291-3299
kathy.letch@ks.gov

Mandy Roe
Chief of Staff
(785) 296-7807
mandy.roe@ks.gov

CONTACT PERSONS

NAIC Liaison
Mandy Roe
Chief of Staff
(785) 296-7807
mandy.roe@ks.gov

Health and Life Insurance Policy Rule, Rate & Form Filing
Julie Holmes
Director, Health and Life
(785) 296-6410
julie.holmes@ks.gov

Anti-Fraud Division
Dennis Jones
Director, Anti-Fraud
(785) 296-7806
dennis.jones@ks.gov

Actuarial Assistant
Nicole Boyd
Actuarial Assistant
(785) 296-6253
nicole.boyd@ks.gov

Company Licensing
Pat Mulvihill
Admissions Coordinator
(785) 296-5350
patrick.mulvihill@ks.gov

Consumer Complaints and Inquiries
LeAnn Crow
Director, Consumer Assistance
(785) 296-7827
leann.crow@ks.gov

Department Counsel
Justin McFarland
General Counsel
(785) 296-7847
justin.I.mcfarland@ks.gov

Deposits
Sarah Smith
Financial Surveillance Division
(785) 296-7819
sarah.smith@ks.gov

Producer Licensing
Nancy Strasburg
Director, Producer Licensing
(785) 296-2000
nancy.strasburg@ks.gov

© 1991-2020 National Association of Insurance Commissioners
4/11/2020
KANSAS

Examinations-Financial
Tish Becker
   Director, Financial Surveillance (785) 296-7816
   Tish.Becker@ks.gov

Fees/Premium Tax
Charlotte Daubert
   Comptroller (785) 291-3191
   charlotte.daubert@ks.gov

Human Resources
Bobbi Mariani
   Director, Administrative Operations and Human Resources (785) 296-2607
   bobbi.mariani@ks.gov

Information Technology
Linda Scott
   Director, Information Technology (785) 368-6527
   linda.scott@ks.gov

Government Affairs
Lee Modesitt
   Director, Government Affairs and Communications (785) 296-2461
   lee.modesitt@ks.gov

P/C-Annual Statements/Policy Rule, Rate & Form Filing, Commercial Multi-Peril & Casualty Lines
Heather Droge
   Director, Property and Casualty (785) 296-7839
   heather.droge@ks.gov

P/C-Homeowners, Personal and Commercial Lines Auto
Heather Droge
   Director, Property and Casualty (785) 296-7839
   heather.droge@ks.gov

Receivership
Justin McFarland
   General Counsel (785) 296-7847
   Justin.I.mcfarland@ks.gov
Sharon P. Clark, a veteran of Kentucky state government, was appointed Commissioner of the Department of Insurance (DOI) on January 6, 2020. She had previously served as Commissioner of the DOI from July 2008 to January 2016.

Commissioner Clark was the first director of the DOI’s Consumer Protection and Education Division, a position she held for five years. Under her leadership, the Department hired its first ombudsman, added consumer education and outreach functions, as well as strengthened enforcement efforts by expanding the number of consumer complaint investigators.

Commissioner Clark served as the chair of the Kentucky Health Benefit Exchange Advisory Board during its inaugural year and continues as a board member. She is a member of the Kentucky Group Health Insurance Board and in the past has served as an officer of the National Association of Insurance Commissioners (NAIC) and chair of the NAIC’s Market Regulation and Consumer Affairs. Clark was also an officer for the NAIC’s Southeastern Zone and a past secretary-treasurer for the National Insurance Produce Registry board.

Prior to being appointed Insurance Commissioner, Clark worked at the Finance and Administration Cabinet. She also held positions for the Kentucky House of Representatives, the Public Service Commission, and the former Workforce Development Cabinet.

She earned bachelor’s and master’s degrees from the University of Kentucky.

Clark and her husband have two daughters and four grandchildren.

**Mailing Address**
Kentucky Department of Insurance
P.O. Box 517 - 2 SE 11
Frankfort, Kentucky 40602-0517

**Street Address**
500 Mero Street - 2 SE 11
Frankfort, Kentucky 40601

**Email Address**
firstname.lastname@ky.gov

**Phone Numbers**
Main: (502) 564-3630
Toll-Free Number (In-state only): (800) 595-6053
Commissioner: (502) 564-6026
TTY: (800) 648-6056

**Fax Numbers**
Administrative Services: (502) 564-1650
Agent Licensing: (502) 564-6030
Consumer Protection: (502) 564-6090
Commissioner: (502) 564-1453
Fraud Investigation: (502) 564-1464
Information Technology: (502) 564-1650
Financial Standards & Examination: (502) 564-4604
Health and Life: (502) 564-2728
Legal: (502) 564-1456
Market Regulation: (502) 564-6090
Media Relations: (502) 564-2669
Property and Casualty: (502) 564-5922

**Office Hours:** 8:00 a.m.-4:30 p.m., Monday-Friday
**Website:** http://insurance.ky.gov
**Make Checks Payable to:** Kentucky State Treasurer
KENTUCKY

Sharon P. Clark  
Commissioner  (502) 564-6026  
SharonP.Clark@ky.gov

Reina Diaz-Dempsey  
Deputy Commissioner  (502) 564-6026  
Reina.Diaz-Dempsey@ky.gov

D.J. Wasson  
Executive Advisor  (502) 564-6026  
DJ.Wasson@ky.gov

Rob Roberts  
Executive Advisor  (502) 564-6026  
Rob.Roberts@ky.gov

Abigail Gall  
Executive Administrative Secretary  (502) 564-6026  
Abigail.Gall@ky.gov

CONTACT PERSONS

NAIC Liaison  
Rob Roberts  (502) 564-6026  
Rob.Roberts@ky.gov

Agent Licensing  
Lee Ellen Webb  (502) 564-6004  
LeeEllen.Webb@ky.gov

Annual Statements  
Rodney Hugle  (502) 564-6082  
Rodney.Hugle@ky.gov

Company Licensing  
Rodney Hugle  (502) 564-6082  
Rodney.Hugle@ky.gov

Consumer Complaints and Inquires  
Shawn Boggs  (502) 564-6034  
Shawn.Boggs@ky.gov

Department Counsel  
Erin M. Bravo  (502) 564-6032  
Erin.Bravo@ky.gov

Department Liquidator/Rehabilitator  
Sharon P. Clark  (502) 564-6026  
(502) 564-6026

Examinations-Financial  
Jeff Gaither  (502) 564-6082  
Jeff.Gaither@ky.gov

© 1991-2020 National Association of Insurance Commissioners  
4/11/2020  94
KENTUCKY

Examinations-Market Regulation
Russ Hamblen
Chief Examiner, Market Conduct, (502) 564-1936Russell.Hamblen@ky.gov

Fees-Companies
Gina Metts
Division of Financial Standards and Examination, (502) 564-6082Gina.Metts@ky.gov

Insurance Fraud Investigation
Juan Garrett
Director, Division of Insurance Fraud Investigation, (502) 564-1461Juan.Garrett@ky.gov

Health and Life Insurance (including policy and form filing)
Reina Diaz-Dempsey
Acting Director, Division of Insurance Product Regulation, (502) 564-6088Reina.Diaz-Dempsey@ky.gov

Information Technology
Satish Akula
Information Systems Manager, (502) 564-6154Satish.Akula@ky.gov

Local Government Premium Tax
John Hord
Insurance Program Manager, (502) 564-6034John.Hord@ky.gov

Communications and Public Outreach
Ricki Gardenhire
Public Protection Cabinet Information Officer, (502) 564-6026Ricki.Gardenhire@ky.gov

Property and Casualty Insurance (including policy and form filing)
Reina Diaz-Dempsey
Acting Director, Division of Insurance Product Regulation, (502) 564-6046Reina.Diaz-Dempsey@ky.gov
Prior to becoming the Commissioner of Insurance, James J. Donelon served the Louisiana Department of Insurance (LDI) as chief deputy commissioner and executive counsel. He is a past president of the NAIC, having served as president in 2013.

Donelon was born in New Orleans. He is a graduate of Jesuit High School, the University of New Orleans and Loyola School of Law. In 1986, he became the first recipient of the Homer L. Hitt Distinguished Alumnus of the Year award for the University of New Orleans.

Donelon retired as the state judge advocate for the Louisiana Army National Guard, where he held the rank of colonel and received the prestigious Legion of Merit medal, among many other citations, for his contributions during his 33 years of military service.

In 1975, Donelon was the elected Jefferson Parish Council chairman. From 1981–2001, he represented Jefferson Parish in the Louisiana House of Representatives, where he rose to the leadership positions of chairman of the Committee on Insurance and co-chairman of the Republican Legislative Delegation. In 2001, Donelon joined the staff of the LDI.

Donelon presently serves on the board of directors of the National Alliance for the Mentally Ill in New Orleans and the Blood Center for Southeast Louisiana.

Donelon is married to the former Merilynn Boudreaux. They reside in Jefferson Parish and are the parents of four daughters and the grandparents of six granddaughters and two grandsons.

**Mailing Address**
Louisiana Department of Insurance
P.O. Box 94214
Baton Rouge, Louisiana 70804-9214

**Email Address**
commissioner@ldi.la.gov

**Phone Numbers**
Main (225) 342-5900

**Fax Numbers**
Main (225) 342-8622

**Office Hours**: 8:00 a.m.-4:30 p.m., Monday-Friday

**Website**: http://www.ldi.la.gov/

**Make Checks Payable to**: Commissioner of Insurance

James J. Donelon (225) 342-7275
Commissioner@ldi.la.gov

Joni Chustz (225) 342-7275
Executive Assistant to the Commissioner joni.chustz@ldi.la.gov

Nick Lorusso (225) 342-7276
Chief Deputy Commissioner nicholas.lorusso@ldi.la.gov

© 1991-2020 National Association of Insurance Commissioners
4/11/2020
LOUISIANA

Denise Gardner  
Chief of Staff  
(225) 342-7276  
denise.gardner@ldi.la.gov

Liz Butler  
Executive Counsel  
(225) 342-4673  
liz.butler@ldi.la.gov

John Tobler  
Deputy Commissioner, Public Affairs  
(225) 342-4950  
john.tobler@ldi.la.gov

Jeffrey Zewe  
Deputy Commissioner, Consumer Services  
(225) 342-0819  
jeffrey.zewe@ldi.la.gov

Caroline Fletcher  
Deputy Commissioner, Financial Solvency  
(225) 342-9187  
caroline.fletcher@ldi.la.gov

Frank Opelka  
Deputy Commissioner, Health, Life and Annuity  
(225) 219-1688  
frank.opelka@ldi.la.gov

Matthew Stewart  
Deputy Commissioner, Insurance Fraud  
(225) 219-5819  
matthew.stewart@ldi.la.gov

Warren Byrd  
Deputy Commissioner, Property and Casualty  
(225) 342-0535  
warren.byrd@ldi.la.gov

Barry Ward  
Deputy Commissioner, Licensing  
(225) 219-5941  
barry.ward@ldi.la.gov

Ron Henderson  
Deputy Commissioner, Consumer Advocacy and Diversity  
(225) 219-4771  
ron.henderson@ldi.la.gov

Lance Herrin  
Deputy Undersecretary, Management and Finance  
(225) 342-3981  
lance.herrin@ldi.la.gov

CONTACT PERSONS

NAIC Liaison
Tom Travis  
Director, LPCIC  
(225) 342-2136  
thomas.travis@ldi.la.gov

Legislation
David Pearce  
Legislative Liaison  
(225) 342-5140  
David.Pearce@ldi.la.gov

Actuarial Services
Rich Piazza  
Chief Actuary  
(225) 342-4689  
rich.piazza@ldi.la.gov

Rod Friedy  
Life and Health  
(225) 342-4656  
rod.friedy@ldi.la.gov

© 1991-2020 National Association of Insurance Commissioners
4/11/2020
LOUISIANA

Wei Chuang  
Property and Casualty.................................................................(225) 342-4657
wei.chuang@ldi.la.gov

Annual Statements
Stewart Guerin  
Chief Analyst..............................................................................(225) 219-3929
stewart.guerin@ldi.la.gov

Consumer Services
Nathan Strebeck  
Manager, Consumer Complaints....................................................(225) 219-4748
nathan.strebeck@ldi.la.gov

Fraud Division
Matthew Stewart  
Deputy Commissioner...................................................................(225) 219-5819
matthew.stewart@ldi.la.gov

Trent Beach  
Insurance Administrator, Enforcement............................................(225) 342-0073
trent.beach@ldi.la.gov

Financial Solvency
Stewart Guerin  
Chief Analyst..............................................................................(225) 219-3929
stewart.guerin@ldi.la.gov

Bill Werner  
Assistant Chief, Analysis.................................................................(225) 219-1818
bill.werner@ldi.la.gov

Melissa Gibson  
Chief Examiner .............................................................................(225) 342-9188
melissa.gibson@ldi.la.gov

Cindy Riviere  
Assistant Chief, Financial Examinations.........................................(225) 342-9171
cindy.riviere@ldi.la.gov

Licensing-Company
Mike Boutwell  
Insurance Administrator, Licensing..................................................(225) 342-0800
mike.boutwell@ldi.la.gov

Tangela Byrd  
Manager, Company Licensing...........................................................(225) 342-5972
tangela.byrd@ldi.la.gov

Licensing-Producer
Lorie Gasior  
Manager, Producer Licensing...........................................................(225) 219-7784
lorie.gasior@ldi.la.gov

Management and Finance
Lance Herrin  
Deputy Undersecretary.....................................................................(225) 342-3981
lance.herrin@ldi.la.gov

Premium Taxes/Surplus Lines Taxes
Tommy Coco  
Manager, Premium Tax...................................................................(225) 342-5825
tommy.coco@ldi.la.gov

© 1991-2020 National Association of Insurance Commissioners
4/11/2020
LOUISIANA

Human Resources
Stacie Evans
Director ................................................................. (225) 342-0119stacie.evans@ldi.la.gov

Media Relations/Public Information
John Tobler
Deputy Commissioner .............................................. (225) 342-4950public@ldi.la.gov

Policy Form Filing-Health
Alecia Johnson
Manager ................................................................. (225) 342-4787alecia.johnson@ldi.la.gov

Policy Form Filing-Life and Annuity
Beth O’Quin
Manager ................................................................. (225) 219-0633beth.oquin@ldi.la.gov

Policy Form Filing-Property and Casualty
Rachelle Carter
Manager ................................................................. (225) 219-5100rachelle.carter@ldi.la.gov

Rate Filing-Property and Casualty
Charles Hansberry
Insurance Administrator, Property and Casualty ................. (225) 219-9055charles.hansberry@ldi.la.gov
Neysa Hurst
Manager, Rate Filing .................................................. (225) 342-5455neysa.hurst@ldi.la.gov

Receivership
Walt Corey
Attorney ................................................................. (225) 219-0605walt.corey@ldi.la.gov

Statistical Reporting
Bernadine Jones
Manager ................................................................. (225) 342-5825bernadine.jones1@ldi.la.gov

Statutory Deposits
Ashley Murphy
Specialist III .............................................................. (225) 342-1259ashley.murphy@ldi.la.gov

Senior Health Insurance Information Program (SHIIP)
Vicki Dufrene
Manager ................................................................. (225) 219-7731vicki.dufrene@ldi.la.gov

Surplus Lines
Tom Travis
Director, LPCIC ......................................................... (225) 342-2136thomas.travis@ldi.la.gov
LOUISIANA

Information Systems
Toby Guillory
   Director.................................................................(225) 342-8591...toby.guillory@ldi.la.gov

Louisiana Health Care Commission (LHCC)
Crystal Stutes
   Director.................................................................(225) 342-5075...crystal.stutes@ldi.la.gov

Louisiana Property and Casualty Insurance Commission (LPCIC)
Tom Travis
   Director.................................................................(225) 342-2136...thomas.travis@ldi.la.gov

Louisiana Automobile Theft and Insurance Fraud Prevention Authority (LATIFPA)
Darie Jordan
   Director.................................................................(225) 342-9468...Darie.Jordan@ldi.la.gov
Eric A. Cioppa is Superintendent of the Maine Bureau of Insurance, one of five agencies within the state’s Department of Professional and Financial Regulation. He joined the Bureau in 1988 as a Statistician then served as Supervisor of the Workers’ Compensation Section prior to becoming Deputy Superintendent in 1998. He was unanimously confirmed as Superintendent in September 2011 and in January 2017 he was reconfirmed to serve another five-year term.

Eric served as President of the National Association of Insurance Commissioners (NAIC) in 2019, having previously served as President Elect in 2018, Vice President in 2017 and Secretary in 2016. In September 2018, Eric was appointed by his peers at the NAIC to serve a two-year term as the state insurance commissioner representative on the Financial Stability Oversight Council (FSOC). He is currently Vice Chair of the NAIC’s Financial Condition (E) Committee and Vice Chair of the Financial Stability Task Force.

Eric holds a B.A. from Potsdam State University and an M.B.A. from Clarkson University.

Eric A. Cioppa
Superintendent

Term of Office: Five Years
Appointed: September 27, 2011

Mailing Address
Department of Professional and Financial Regulation
Maine Bureau of Insurance
34 State House Station
Augusta, Maine 04333-0034

Email Address
insurance.pfr@maine.gov

Phone Numbers
Main (207) 624-8475
Toll-free (800) 300-5000
TTY use Maine Relay 711

Fax Numbers
Main (207) 624-8599

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.maine.gov/insurance
Make Checks Payable to: Treasurer State of Maine

(207) 624-8540 eric.a.cioppa@maine.gov

(207) 624-8403 timothy.n.schott@maine.gov

(207) 624-8540 karma.y.lombard@maine.gov

© 1991-2020 National Association of Insurance Commissioners
4/11/2020
CONTACT PERSONS

Actuarial-Life and Health
Marti Hooper
Life and Health Actuary
(207) 624-8449
mary.m.hooper@maine.gov

Actuarial-Property and Casualty
Sandra Darby
Actuary
(207) 624-8427
sandra.c.darby@maine.gov

Annual Statements
Vanessa Sullivan
Director, Financial Analysis
(207) 624-8452
vanessa.j.sullivan@maine.gov

Company Licensing (Domestic)
M. Bree. Morin
Managing Examiner
(207) 624-8467
margaret.b.morin@maine.gov

Company Licensing (Foreign)
Vanessa Sullivan
Director, Financial Analysis
(207) 624-8452
vanessa.j.sullivan@maine.gov

Consumer Complaints and Inquires
Frank Kimball
Director, Property and Casualty
(207) 624-8451
frank.j.kimball@maine.gov

Joanne Rawlings-Sekunda
Director, Consumer Health (also handles life/disability ins.)
(207) 624-8472
joanne.rawlings-sekunda@maine.gov

Complaint Examiners
Amanda Alley
(207) 624-8455

Trish Nadeau
(207) 624-8416

Miranda Seger
(207) 624-8412

Patty Woods
(207) 624-8459

Kim Davis
(207) 624-8550

Frank Niles
(207) 624-8473
MAINE

Sharon Martin
(207) 624-8454

Department Counsel
Benjamin Yardley (207) 624-8537
Senior Staff Attorney, benjamin.yardley@maine.gov

Deposits
Jane Lee (207) 624-8492
Insurance Company Examiner, jane.g.lee@maine.gov

Examinations-Financial
Vanessa Sullivan (207) 624-8452
Director of Examinations, vanessa.j.sullivan@maine.gov

Examinations-Market Conduct
Connie Mayette (207) 624-8474
Market Conduct Manager, connie.m.mayette@maine.gov

Fees
Ann Tarr (207) 624-8434
Accounting Associate, ann.tarr@maine.gov

Financial Analysis
Vanessa Sullivan (207) 624-8452
Director, Financial Analysis, vanessa.j.sullivan@maine.gov

Health Insurance
Joanne Rawlings-Sekunda (207) 624-8472
Director, Consumer Health, joanne.rawlings-sekunda@maine.gov

Information Systems
Bradford Brown (207) 624-8478
DP Coordinator/EDP Support Supervisor, bradford.l.brown@maine.gov

Market Conduct
Connie Mayette (207) 624-8415
Market Conduct Manager, connie.m.mayette@maine.gov

Policy and Form Filing-Life and Health
Lisa Lewis (207) 624-8417
Health Insurance, lisa.a.lewis@maine.gov
Kim Davis (207) 624-8550
Life/Disability Insurance, kim.e.davis@maine.gov

Policy and Form Filing-Property and Casualty
MAINE

Frank Niles (207) 624-8473
Supervisor, Workers' Compensation...Frank.J.Niles@maine.gov

Producer Licensing
Pamela Roybal (207) 624-8408
Supervisor, Producer Licensing...pamela.l.roybal@maine.gov

Debra Ayotte (207) 624-8413

Amanda Colson (207) 624-8441

Property and Casualty
Frank Kimball (207) 624-8451
Director, Property and Casualty...frank.j.kimball@maine.gov

Public Information & Consumer Outreach
Judi Watters (207) 624-8445
Consumer Outreach Specialist...judith.k.watters@maine.gov

Self-Insurance
William Alex Bourne (207) 624-8447
Examiner-in-Charge...william.alex.bourne@maine.gov

Statistical Reporting
Bradford Brown (207) 624-8478
Supervisor, Research & Statistics...bradford.l.brown@maine.gov

Workers' Compensation
Frank Niles (207) 624-8473
Supervisor, Workers' Compensation...Frank.J.Niles@maine.gov
Alfred W. Redmer, Jr. was reappointed Maryland Insurance Commissioner by Governor Lawrence J. Hogan, Jr. in January 2019. His term ends May 30, 2023. He previously served as Commissioner from June 2003 until October 2005 and again from January 2015 - May 2019. A respected businessman and former member of the Maryland General Assembly, Redmer most recently managed Redmer Insurance Group, LLC, and owned Redmer Financial Group. His business experience includes time as partner and president of Landmark Insurance & Financial Group and as chief executive officer of Coventry Health Care of Delaware, Inc.

During his 13-year tenure in the General Assembly representing Baltimore County, Redmer served two years as the House Minority Leader. Throughout his career, he has stayed involved in numerous community and nonprofit organizations.

At the Maryland Insurance Administration, Redmer oversees the independent agency's approximately 250 employees and an annual budget of $32 million.

Redmer is a member of the Governor's Sub-Cabinet on International Affairs and sits on the Board of Directors of the Maryland Health Benefit Exchange.

Nationally, Redmer is a board member at the National Insurance Produce Registry (NIPR) and the Utilization Review Accreditation Commission (URAC).


A native Marylander, Redmer lives in Baltimore County. Together, he and his wife have five grown children and eight grandchildren.
MARYLAND

Nancy Grodin  
Deputy Commissioner ...................................................................................................................... (410) 468-2002

Vacant  
Chief of Staff ........................................................................................................................................... (410) 468-2201

Todd Switzer  
Chief Actuary ........................................................................................................................................... (410) 468-2041

J. Van Lear Dorsey  
Principal Counsel and Assistant Attorney General .................................................................................... (410) 468-2023

Victoria August  
Associate Commissioner, Hearings .......................................................................................................... (410) 468-2010

Erica Bailey  
Associate Commissioner, Compliance and Enforcement ............................................................................. (410) 468-2113

Joy Hatchette  
Associate Commissioner, Consumer Education and Advocacy ................................................................... (410) 468-2029

Robert Baron  
Associate Commissioner, Property and Casualty ...................................................................................... (410) 468-2353

Vacant  
Associate Commissioner, Life and Health ................................................................................................. (410) 468-2212

J Steven Wright  
Associate Commissioner, Insurance Fraud .................................................................................................. (410) 468-3909

Vincent O'Grady  
Associate Commissioner, Exam and Audit ............................................................................................... (410) 468-2122

Mike Paddy  
Director, Government Relations ................................................................................................................. (410) 468-2408

Tracy Imm  
Director, Public Affairs .............................................................................................................................. (410) 468-2206

Lisa Larson  
Regulations Manager ..................................................................................................................................... (410) 468-2007

CONTACT PERSONS

NAIC Liaison  
Vacant ......................................................................................................................................................... (410) 468-2201

Accident and Health Insurance
MARYLAND

Vacant
Associate Commissioner, Life and Health.................................................................(410) 468-2212

Administrative Issues
Nancy Grodin
Deputy Commissioner.................................................................(410) 468-2002

Annual Statements
Phil Ermer
Director, Company Licensing.................................................................(410) 468-2153

Anti-Fraud Program
J. Steven Wright
Associate Commissioner, Insurance Fraud.................................................................(410) 468-3909

Company Licensing
Phil Ermer
Director, Company Licensing.................................................................(410) 468-1253

Consumer Advocate
Joy Hatchette
Associate Commissioner, CEAU.................................................................(410) 468-2029

Consumer Complaints-Property and Casualty
Danilsa Marciniak
Director, Property and Casualty Complaints.................................................................(410) 468-2119

Data Protection
Paula Kaiser Keen
Director, Management Information Systems.................................................................(410) 468-2059

Department Counsel
J. Van Lear Dorsey
Principal Counsel and Assistant Attorney General.................................................................(410) 468-2023

Deposits/Escrow Accounts
Gorina Moody
Fiscal Assistant.................................................................(410) 468-2106

Examinations-Agent, Life and Health
Jeff Gross
Chief Enforcement Officer.................................................................(410) 468-2256

Examinations-Agent, Property and Casualty
Jeff Gross
Chief Enforcement Officer.................................................................(410) 468-2256
MARYLAND

Examinations-Financial
Vacant
   Chief Insurance Examiner..........................................................(410) 468-2114

Examinations-Title
David Zitterbart
   Chief of Title Enforcement..........................................................(410) 468-2144

Examinations-Market Analysis
Dawna Kokosinski
   Chief..................................................................................................(410) 468-2322

Examinations-Market Conduct, Life and Health
Theresa Morfe
   Chief..................................................................................................(410) 468-2237

Examinations-Market Conduct, Property and Casualty
Jason Decker
   Chief..................................................................................................(410) 468-2321

Fees
Phil Ermer
   Director, Company Licensing..........................................................(410) 468-2153

Financial Analysis
Lynn Beckner
   Chief..................................................................................................(410) 468-2126

Fiscal
Godwin Ehirim
   Director, Fiscal Services..................................................................(410) 468-2372

Guaranty Fund Questions-Life Insurance
Vacant
   Associate Commissioner, Life and Health.........................................(410) 468-2212

Guaranty Fund Question-Property and Casualty
Robert Baron
   Associate Commissioner, Property and Casualty................................(410) 468-2353

Human Resources
Tracey Dailey
   Director, Human Resources..........................................................(410) 468-2463

Legislative Liaison
Michael Paddy
   Director, Government Relations.....................................................(410) 468-2408

© 1991-2020 National Association of Insurance Commissioners
4/11/2020
MARYLAND

Life Insurance
Vacant
Associate Commissioner, Life and Health.................................................................(410) 468-2212

Media Relations/Public Affairs
Tracy Imm
Director, Public Affairs...................................................................................................(410) 468-2206

Personnel
Tracey Dailey
Director, Human Resources............................................................................................(410) 468-2463

Policy and Form Filing-Life and Health
Vacant
Associate Commissioner, Life and Health........................................................................(410) 468-2212

Policy and Form Filing-Property and Casualty
Ronald Coleman
Director, Property and Casualty Rates and Forms.............................................................(410) 468-2310

Premium Tax Collection
Phil Ermer
Examination and Auditing....................................................................................................(410) 468-2153

Producer Licensing
William Donahue
Director, Producer Licensing............................................................................................(410) 468-2347

Property and Casualty-Commercial Lines
Ronald Coleman
Director, Property and Casualty Rates and Forms.............................................................(410) 468-2310

Property and Casualty-Personal Lines
Ronald Coleman
Director, Property and Casualty Rates and Forms.............................................................(413) 468-2310

Regulatory Policy
Vacant
Chief of Staff.......................................................................................................................(410) 468-2201

Health Benefit Plan Rate Filing-Life and Health
Todd Switzer
Chief Actuary.....................................................................................................................(410) 468-2041

Statistical Reporting-Property and Casualty
MARYLAND

Linas Glemza
Actuary...(410) 468-2044

Training
Tracey Dailey
Director, Human Resources...(410) 468-2463
Gary D. Anderson was appointed Commissioner of the Massachusetts Division of Insurance by the Governor of Massachusetts on October 31, 2017.

Anderson joined the Massachusetts Division of Insurance as its First Deputy Commissioner in February of 2014. His responsibilities included strategic planning and policy development for every aspect of the agency, while assisting in decision-making and policy development in matters involving all lines of insurance and developing and advocating legislative and policy priorities for the Administration. His insurance experience began in 1999 with a regional carrier in the northwestern United States.

Just prior to his role as the First Deputy, Anderson served as a Policy Advisor and Senior Counsel in the Massachusetts State Senate President’s Office, where he was involved in a number of policy areas, from the state’s broad efforts to control health care costs to all matters affecting the financial services sector.

Prior to his work in the Senate President’s Office, Anderson worked as the General Counsel for the Financial Services Committee, where he handled legislation related to insurance and banking.

His private sector work also includes experience at a pharmaceutical company, where he was responsible for negotiating the tiered status of pharmaceuticals in the hospital setting.

Anderson is a graduate of Idaho State University and Albany Law School at Union University.

**Mailing Address**
Office of Consumer Affairs and Business Regulation
Massachusetts Division of Insurance
1000 Washington Street, 8th Floor
Boston, Massachusetts 02118-6200

**Street Address**
Same as mailing address

**Email Address**
See individual email addresses

**Phone Numbers**
Main (617) 521-7794
Consumer Hotline (617) 521-7777

**Fax Numbers**
Main (617) 753-6830

**Office Hours:** 8:45 a.m.-5:00 p.m., Monday-Friday
**Website:** https://www.mass.gov/orgs/division-of-insurance

**Make Checks Payable to:** Massachusetts Division of Insurance

Gary D. Anderson
Commissioner gary.d.anderson@mass.gov (617) 521-7301

Matthew Veno
First Deputy Commissioner matthew.veno@mass.gov (617) 521-7302

**CONTACT PERSONS**

Administration
MASSACHUSETTS

Dorothy Raymond  
Director..........................................................(617) 521-7362
dorothy.k.raymond@mass.gov

Annual Statement
Amy Blue  
Licensing Coordinator..........................................................(617) 521-7560
amy.blue@mass.gov

Chairperson of Board of Appeal
Audrey Marinelli  
Chairperson of Board of Appeal..........................................................(617) 521-7443
audrey.marinelli@mass.gov

Company Licensing/Financial Surveillance
Daniel Provost  
Director of Financial Surveillance..........................................................(617) 521-7320
daniel.provost@mass.gov

Consumer Services
Jackie Horigan  
Director of Consumer Services and Communications..........................................................(617) 521-7461
jackie.horigan@mass.gov

Deposits
Nhi Tang  
Insurance Examiner..........................................................(617) 521-7437
 nhi.tang@mass.gov

Financial and Market Regulation
John Turchi  
Financial and Market Regulation and Deputy Commissioner..........................................................(617) 521-7701
john.turchi@mass.gov

General Counsel and Deputy Commissioner
Rachel Davison  
General Counsel and Deputy Commissioner..........................................................(617) 521-7576
rachel.m.davison@mass.gov

Health Care Access Bureau
Kevin P. Beagan  
Director of Health Care Access Bureau and Deputy Commissioner..........................................................(617) 521-7323
kevin.beagan@mass.gov

Market Conduct
Vacant  
Director..........................................................(617) 521-7306

Producer Licensing
Magnus P. Carlberg  
Director..........................................................(617) 521-7450
magnus.carlberg@mass.gov

State Rating Bureau
Matthew Mancini  
Director..........................................................(617) 521-7459
matthew.mancini@mass.gov
Anita G. Fox was appointed Director of the Department of Insurance and Financial Services (DIFS) by Michigan Governor Gretchen Whitmer effective January 14, 2019.

DIFS is the State of Michigan department responsible for regulating Michigan's financial industries, including banks, credit unions, and insurance and mortgage companies. DIFS provides a focal point for consumer protection, enables efficient and effective regulation, and positions the insurance and financial services sector of Michigan's economy for growth. The agency is staffed by more than 350 professionals dedicated to promoting economic growth and protecting Michigan consumers by ensuring that the companies that it regulates are safe and sound, follow state and federal law, and are entitled to the public confidence.

Ms. Fox has more than three decades of legal experience, including managing complex litigation in federal and state courts in Michigan and nationwide. She is a recognized authority in insurance coverage. She has lectured for Mealy's Insurance in the U.S. and abroad, in addition to teaching Insurance Law at Michigan State University College of Law.

Ms. Fox was inducted into the Federation of Defense and Corporate Counsel. She has also served in a staff advisory role on several U.S. Presidential campaigns and was appointed by Governor Jennifer Granholm to serve as board member and legal counsel for a number of charitable foundations.
MICHIGAN

Producer Licensing and Education
Paige McCully
Manager.................................................................(517) 284-8648

Consumer Services
Renee Campbell
Director.................................................................(517) 284-8776

Examinations
Robert Lamberjack
Manager.................................................................(517) 284-8755

Financial Statement Filing and Analysis-Domestic Insurers, Holding Companies
Judy Weaver
Senior Deputy Director.............................................(517) 284-8768

Financial Statement Filing and Analysis-Foreign Insurers
Judy Weaver
Senior Deputy Director.............................................(517) 284-8768

Insurance Rates and Forms-Life and Health
Karen Dennis
Director.................................................................(517) 284-8696

Insurance Rates and Forms-Property and Casualty
Karen Dennis
Director.................................................................(517) 284-8696

Insurer Licensing
Linda Martin
Application Coordinator.............................................(517) 284-8756

Legislative Liaison
Karin Gyger
Chief of Staff..........................................................(517) 284-8685

Media Relations/Public Information
Andrea Miller
Public Information Officer.........................................(517) 284-8668

Insurance Licensing and Market Conduct
Michele Riddering
Director.................................................................(517) 284-8625

Surplus and Special Lines Taxes
Sherry Barrett
Analyst.................................................................(517) 284-8623
MICHIGAN

Budget and Technology
Penny Wright
Chief Financial Officer (CFO) and Director .................................................................(517) 284-8734

Troubled Companies
Judy Weaver
Senior Deputy Director ........................................................................................................(517) 284-8768

Receivership
James Gerber
Director of Receivership .....................................................................................................(517) 284-8664
Steve Kelley was appointed Commissioner of the Minnesota Department of Commerce by Governor Tim Walz on January 7, 2019.

He was most recently a Senior Fellow at the Humphrey School of Public Affairs, University of MN. Before joining the Humphrey School in 2007, he served in the MN Senate for 10 years and the House of Representatives for 4 years. During his legislative service, he chaired the Senate Education Committee and served on committees dealing with energy and telecommunications regulation in both the House and Senate. He was one of the Legislature's leading experts on telecommunications policy, including issues related to broadband service.

Kelley has taught courses in education law and policy, science, technology and environmental policy, and global venture design. He has worked on issues relating to energy and environmental policy, design thinking and innovation, STEM education and public engagement with science. One of his projects at the University of MN was assisting with the bipartisan Renewable Energy Policy Exchange sponsored by the German federal government through which the University introduces MN policymakers to Germany's energy policy and brings German experts to MN to share policy ideas.

Before his election to the Legislature, he was a member of the Board of Directors of Medica (formerly Physicians Health Plan) and a public member of the MN Board of Medical Practice. Before and during his legislative service, Kelley practiced commercial litigation in MN. He represented both plaintiffs and defendants in complex cases involving securities fraud, accounting malpractice and other financial transactions.

Kelley and his wife, Sophie Bell Kelley, live in Hopkins and have two married children and 4 grandchildren. He received a B.A in political science and political economy from Williams College and his law degree from Columbia University.

**Mailing Address**
Minnesota Department of Commerce
85 7th Place East, Suite 280
St. Paul, Minnesota 55101

**Email Address**
firstname.lastname@state.mn.us

**Phone Numbers**
Main (651) 539-1500

**Fax Numbers**
Main (651) 539-1547

**Office Hours**: 8:00 a.m.-4:30 p.m., Monday-Friday

**Website**: http://mn.gov/commerce/

**Make Checks Payable to**: Minnesota Department of Commerce

Steve Kelley
Commissioner ........................................................................................................... steve.kelley@state.mn.us

Anne O'Connor
Chief Deputy Commissioner ...................................................................................... anne.oconnor@state.mn.us

Grace Arnold
Deputy Commissioner .............................................................................................. grace.arnold@state.mn.us

© 1991-2020 National Association of Insurance Commissioners
4/11/2020
MINNESOTA

Matthew Vatter (651) 539-1458
Assistant Commissioner of Enforcement
matthew.vatter@state.mn.us

Peter Brickwedde (651) 539-1443
Assistant Commissioner of Government & External Affairs
peter.brickwedde@state.mn.us

Heidi Retterath (651) 539-1445
Executive Assistant
heidi.retterath@state.mn.us

CONTACT PERSONS

Actuary-Life
Frederick Andersen (651) 539-1753
Chief Life Actuary
frederick.andersen@state.mn.us

Actuary-Health
VACANT
Chief Health Actuary

Actuary-Property and Casualty
Phil Vigliaturo (651) 539-1762
Property and Casualty Actuary
phil.vigliaturo@state.mn.us

Actuary-PBR
John Robinson (651) 539-1750
PBR Actuary
john.w.robinson@state.mn.us

Agent Licensing
Peter Bratsch (651) 539-1585
Director, Licensing
peter.bratsch@state.mn.us

Annual Statements
Kathleen Orth (651) 539-1763
Chief Examiner/Insurance Solvency Manager
kathleen.orth@state.mn.us

Company Licensing
Nina Twardowski (651) 539-1756
Audit Director, Company Licensing
nina.twardowski@state.mn.us

Consumer Complaints and Inquires
Matthew Vatter (651) 539-1458
Assistant Commissioner
matthew.vatter@state.mn.us
MINNESOTA

Martin Fleischhacker
Sr Financial Fraud Ombudsman & Civil Enforcement Liaison
martin.fleischhacker@state.mn.us

(651) 539-1601

Deposits-Check
Sherry Cook
(651) 539-1527
sherry.cook@state.mn.us

Deposits-Statutory
Judith Johnson
Applications Coordinator
judith.johnson@state.mn.us
(651) 539-1760

Examinations-Agent
Peter Bratsch
Director, Licensing
peter.bratsch@state.mn.us
(651) 539-1585

Examinations-Financial
Kathleen Orth
Chief Examiner/Insurance Solvency Manager
kathleen.orth@state.mn.us
(651) 539-1763

Examinations-Market Conduct
Paul Hanson
Chief Examiner, Market Conduct Exams
paul.hanson@state.mn.us
(651) 539-1641

Fees
Judith Johnson
Applications Coordinator
judith.johnson@state.mn.us
(651) 539-1760

Financial Analysis
Barb Carey
Audit Director, Analysis
barbara.carey@state.mn.us
(651) 539-1757

Government Relations
Megan Verdeja
Director of Government Affairs
megan.verdeja@state.mn.us
(651) 539-1447

Information Systems
Gabriel Pereira
Insurance Information Systems Coordinator
gabriel.pereira@state.mn.us
(651) 539-1693

Legal
Kathleen Finnegan
General Counsel
kathleen.finnegan@state.mn.us
(651) 539-1450

Media Relations/Public Information
Emmalynn Bauer
Communications Director
emmalynn.bauer@state.mn.us
(651) 539-1463

© 1991-2020 National Association of Insurance Commissioners
4/11/2020
MINNESOTA

Policy and Form: Life/Accident/Health
Tammy Lohmann (651) 539-1731
director, Insurance Product Filings..........................................................tammy.lohmann@state.mn.us

Policy and Form Filing: Property and Casualty-Commercial and Personal Lines
Tammy Lohmann (651) 539-1731
director, Insurance Product Filings..........................................................tammy.lohmann@state.mn.us

Policy and Form Filing: Workers' Compensation
Tammy Lohmann (651) 539-1731
director, Insurance Product Filings..........................................................tammy.lohmann@state.mn.us

Premium Tax
Jacob Sisterman (651) 556-4917
lead auditor........................................jacob.sisterman@state.mn.us
Mike Chaney, Mississippi’s 11th Commissioner of Insurance and State Fire Marshal, is currently serving his third term in office. First elected in 2007, he brought extensive business knowledge and experience to the office combined with 15 years of service in the Mississippi House of Representatives and Senate. His priorities throughout his terms in office remain steadfastly committed to consumer protection and application of technology for efficiency of the department to serve the state and consumers. He is leading the department in making strides in health care reform; disaster recovery from flood, tornado and hurricane events; bail bond industry reform; and reductions in state fire deaths.

An active member of the NAIC, Chaney serves on numerous committees, task forces and working groups. Among the issues he is involved in addressing are examination oversight, accounting practices, producer licensing, health insurance and managed care, senior issues, catastrophe and property and casualty insurance.

As Commissioner, he was inducted into the Insurance Hall of Fame at his alma mater, Mississippi State University. He received the Distinguished Service Award from the University of Mississippi Risk Management and Insurance program and its Professional Society. He has been named one of the top insurance professionals by Insurance Business America magazine and was named a Healthcare Hero by the Mississippi Business Journal. Chaney has served on numerous community development entities and corporate boards.

Chaney is also a Rotarian and Paul Harris Fellow. He is a veteran of the United States Army, serving in Vietnam. Chaney and his wife, Mary, have three children and eight grandchildren.

**Mississippi Insurance Department**

Mailing Address
Mississippi Insurance Department
P.O. Box 79
Jackson, Mississippi 39205

Gulf Coast Office
Bolton State Office Building
1141 Bayview Avenue, Suite 401
Biloxi, Mississippi 39530

Street Address
1001 Woolfolk State Office Building
501 North West Street
Jackson, Mississippi 39201

Phone Numbers
Main (601) 359-3569
Toll-Free (In-State Only) (800) 562-2957
Gulf Coast Office (228) 374-2240

Fax Numbers
Commissioner/Legal/Actuarial (601) 359-2474
Consumer (601) 359-1077
Licensing (601) 359-1951
Examination (601) 579-2568
Rating (601) 359-9558
Gulf Coast Office (228) 374-5040

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.mid.ms.gov
Make Checks Payable to: Mississippi Insurance Department

Mike Chaney
Commissioner

(601) 359-3581
mike.chaney@mid.ms.gov
MISSISSIPPI

Mark Haire
Deputy Commissioner
(601) 359-1514
mark.haire@mid.ms.gov

CONTACT PERSONS

NAIC Liaison
Mark Haire
Deputy Commissioner
(601) 359-1514
mark.haire@mid.ms.gov

Accident and Health Insurance
Bob Williams
Director, Life and Health Actuarial Division
(601) 359-2012
bob.williams@mid.ms.gov

Agent Licensing
Vanessa Miller
Director, Licensing Division
(601) 359-2132
vanessa.miller@mid.ms.gov

Annual Statements
David Browning
Director, Financial and Market Regulation
(601) 359-9218
david.browning@mid.ms.gov

Consumer Counseling Program for Seniors
Andy Case
Director, Consumer Services Division
(601) 359-2453
andy.case@mid.ms.gov

Corporate Changes
Nancy Cross
Director, Statutory Compliance
(601) 359-3571
nancy.cross@mid.ms.gov

Information Technology
John Morris
Director, Information Technology Division
(601) 359-2993
john.morris@mid.ms.gov

Department Counsel
Kim Causey
Special Assistant Attorney General
(601) 359-2460
kim.causey@mid.ms.gov

Investigations
John Hornback
Chief Investigator
(601) 359-2138
john.hornback@mid.ms.gov

Deposits
David Browning
Director, Financial and Market Regulation
(601) 359-9218
david.browning@mid.ms.gov

Examinations-Agent
MISSISSIPPI

David Browning (601) 359-9218
david.browning@mid.ms.gov

Examinations-Financial
David Browning (601) 359-9218
david.browning@mid.ms.gov

Examinations-Market Conduct
David Browning (601) 359-9218
david.browning@mid.ms.gov

Fees
Nancy Cross (601) 359-3571
nancy.cross@mid.ms.gov

Life Insurance
Andy Case (601) 359-2453
andy.case@mid.ms.gov

Media Relations/Public Information
Beth Reiss (601) 359-2403
beth.reiss@mid.ms.gov

New Company Licensing
David Browning (601) 359-9218
david.browning@mid.ms.gov

Policy and Form Filing-Life and Health
Bob Williams (601) 359-2012
bob.williams@mid.ms.gov

Policy and Form Filing-Property and Casualty
John Wells (601) 359-3575
john.wells@mid.ms.gov

Premium Tax (Licensed)
Derrick Barnes (601) 923-7083
derrick.barnes@dor.ms.gov

Premium Tax (Surplus Lines)
Peggy Dronet (601) 713-1111
pdronet@msla.org

Property and Casualty-Commercial Lines
John Wells (601) 359-3575
john.wells@mid.ms.gov
MISSISSIPPI

Property and Casualty-Personal Lines
John Wells (601) 359-3575
   Director, Property and Casualty Rating Division
   john.wells@mid.ms.gov

Receivership
Michelle Partridge (601) 359-2133
   Special Assistant Attorney General
   michelle.partridge@mid.ms.gov

Renewal of Company Licensing/Line Changes
Glenda Phillips (601) 359-2713
   Statutory Compliance Division
glenda.phillips@mid.ms.gov

Surplus Lines
Nancy Cross (601) 359-3571
   Director, Statutory Compliance
   nancy.cross@mid.ms.gov
Chlora Lindley-Myers was appointed Director of the Missouri Department of Commerce and Insurance on March 6, 2017. She leads the department that protects consumers and ensures a strong and stable insurance market through the regulation of professionals and businesses that affect Missourians’ lives daily.

Lindley-Myers has served in several senior positions in the legislative, judicial and executive branches of government. She has also been a leader in regulatory and insurance industries, as well as within the NAIC. At the Tennessee Department of Commerce and Insurance, Lindley-Myers oversaw the Insurance, Securities, Tennessee Law Enforcement Academy and TennCare Oversight divisions, as well as the human resources and legislative functions.

She served in Kansas City, as the director of the Consumer Protection and Antifraud Division of the NAIC, and as chief compliance officer of examinations for the Kentucky DOI, where she was responsible for the administration and oversight of market conduct examinations.

Lindley-Myers also served as the Property and Casualty (P/C) section chief for the Missouri DOI, where she was responsible for regulating all of the P/C insurance forms, rates, filings and policies issued in the state. She holds a bachelor’s degree from Mount Holyoke College in Massachusetts and a law degree from the University of Connecticut. Lindley-Myers is licensed to practice law in various states, including Missouri. She has received national recognition for her work. As the deputy commissioner of Tennessee’s Department of Commerce and Insurance, she was awarded the Robert Dineen Award for Outstanding Service and Contribution to the State Regulation of Insurance.
MISSOURI

Director, Insurance Market Regulation..........................(573) 751-2430
John Rehagen

Director, Insurance Company Regulation..........................(573) 526-4877
Shannon Schmoeger

Chief Financial Examiner, Insurance Company Regulation..........................(573) 526-4877
Stewart Freilich

Chief Market Conduct Examiner, Insurance Market Regulation..........................(573) 751-2430
Carrie Couch

Director, Consumer Affairs..........................(573) 751-1922
Grady Martin

Director, Administration..........................(573) 751-7223
Rich Lamb

Director, Legislative Affairs..........................(573) 526-3587
Susan Cardwell

Budget Officer..........................(573) 526-2938
Lori Croy

Director, Communications..........................(573) 751-2562

CONTACT PERSONS

Agent/Producer Licensing
Brenda Otto (573) 751-9292
Manager, Licensing..........................................................brenda.otto@insurance.mo.gov

Annual Statement
Debbie Doggett (573) 526-2944
Chief Financial Analyst..........................................................debbie.doggett@insurance.mo.gov

Captive Insurance
John Talley (573) 522-9932
Manager, Captive Program..........................................................john.talley@insurance.mo.gov

Company Licensing and Fees
Cindy Monroe (573) 751-4362
Admissions Specialist..........................................................cynthia.monroe@insurance.mo.gov

Deposits
Toni Charlton (573) 526-4618
Financial Analyst..........................................................toni.charlton@insurance.mo.gov

Examinations-Agent Investigations

© 1991-2020 National Association of Insurance Commissioners
4/11/2020 130
MISSOURI

Marjorie Thompson
Chief Investigator
(573) 751-1922
Marjorie.Thompson@insurance.mo.gov

Examinations-Financial
Shannon Schmoeger
Chief Financial Examiner
(573) 526-4877
Shannon.Schmoeger@insurance.mo.gov

Examinations-Market Conduct
Stewart Freilich
Chief Market Conduct Examiner
(573) 751-2430
Stewart.Freilich@insurance.mo.gov

Guaranty Funds

Life and Health
(573) 634-8455

Property and Casualty
(573) 634-8455

Health, Life and Disabilities Complaints
Jessica Schrimpf
Manager, Health, Life and Disability Complaints
(573) 751-2640
jessica.schrimpf@insurance.mo.gov

Information Systems
Preston Feeler
Information Management Officer
(573) 751-7023
Preston.Feeler@dci.mo.gov

Policy and Form Filing-Life and Health
Camille Anderson-Weddle
Manager, Life and Health
(573) 522-3311
Camille.Anderson@insurance.mo.gov

Policy and Form Filing-Property and Casualty
LeAnn Cox
Manager, Property and Casualty
(573) 751-1947
LeAnn.Cox@insurance.mo.gov

Premium Tax
Noland Stuecken
Tax Auditor
(573) 526-4986
noland.stuecken@insurance.mo.gov

Property and Casualty Complaints
Jeana Thomas
Manager, Property and Casualty
(573) 751-2640
jeana.thomas@insurance.mo.gov

Receivership
Shelley Forrest
Manager, Receivership
(573) 522-6115
Shelley.Forrest@insurance.mo.gov

Statistical Reporting
MISSOURI

Brent Kabler
Manager, Statistics Section
(573) 526-2945
brent.kabler@insurance.mo.gov

Surplus Lines
Lindsay Tougaw
Manager, Surplus Lines
(573) 526-1589
Lindsay.Tougaw@insurance.mo.gov
Matthew Rosendale was elected Commissioner of Securities and Insurance, Montana State Auditor in 2016. Rosendale puts the people of Montana first by serving as a watchdog and protecting Montana’s securities and insurance consumers. He is committed to putting Montanans back in charge of their own health care by increasing choices, removing hurdles that increase premiums, improving access to health care, and removing government from between patients and their doctors. As a member of the State Land Board, Rosendale also is one of five Montana elected officials responsible for the management of more than 5 million acres of state trust lands.

Rosendale has called Montana home for a long time and established deep roots in the community. He and his family chose to live in Montana because Big Sky Country represents the values he and his family hold dear: God, liberty, and an individual’s right to rule himself or herself without the pressing hand of an intrusive government. Those basic and fundamental beliefs pushed Rosendale to run for public office, and he served in the state legislature representing Northeastern Montana for six years prior to his election as auditor. During Rosendale’s service in the legislature, he demonstrated a strong ability to work with elected officials from both parties to cut unnecessary spending and protect Montanans’ constitutional rights.

Before running for public office, Rosendale worked in real estate, real estate development and land management, where he built his small family business into a full-service firm. With his extensive background in managing various types of land, Rosendale brings unique skills and experience to the State Land Board, which generates millions of dollars to fund the Treasure State’s K–12 public education system through natural resource development and land management.

Rosendale and his wife, Jean, have been married for more than 30 years. They own and operate their ranch north of Glendive, where they raised their three sons. When Rosendale is not serving the people of Montana in Helena, you can find him fixing fences or hunting along the river bottom.

**Mailing Address**
Office of the Commissioner of Securities and Insurance
Montana State Auditor
840 Helena Ave.
Helena, Montana 59601

**Street Address**
Same as mailing address

**Email Address**
See individual email addresses

**Phone Numbers**
Main: (406) 444-2040
Toll-Free Number (In-state only): (800) 332-6148

**Fax Numbers**
Main: (406) 444-3497

**Office Hours**: 8:00 a.m.-5:00 p.m., Monday-Friday
**Website**: http://csimt.gov
**Make Checks Payable to**: Montana State Auditor's Office

Matthew Rosendale
Commissioner 
m.rosendale@mt.gov

Kristin Hansen
Deputy State Auditor 
kris.hansen@mt.gov

© 1991-2020 National Association of Insurance Commissioners
4/11/2020 133
MONTANA

Marissa Stockton (406) 444-2006
Assistant Deputy State Auditor/Scheduler to Commissioner marissa.stockton@mt.gov

Bob Biskupiak (406) 444-5438
Deputy Insurance Commissioner bob.biskupiak@mt.gov

Michelle Dietrich (406) 444-2755
Chief Legal Counsel michelle.dietrich@mt.gov

Derek Oestreicher (406) 444-1942
Legal Policy Advisor derek.oestreicher@mt.gov

Kyle Schmauch (406) 444-4328
Media Specialist kyle.schmauch@mt.gov

Glynis Gibson (406) 444-3517
IT Manager ggibson@mt.gov

Kendall Cotton (406) 444-3412
Policy Administrator kendall.cotton@mt.gov

Sharon Richetti (406) 444-2894
Policy Holder Services Bureau Chief srichetti@mt.gov

Steve Matthews (406) 444-9768
Chief, Examinations Bureau/Captive Insurance Coordinator smatthews@mt.gov

Mari Kindberg (406) 444-5220
Rates and Forms Bureau Chief mkindberg@mt.gov

Jeannie Keller (406) 444-9751
Chief, Insurance Services Bureau jkeller2@mt.gov

Staci Litschauer (406) 444-2041
Administrator, Centralized Services Division slitschauer@mt.gov

Connie Griffith (406) 444-1867
Financial Specialist connie.griffith@mt.gov

CONTACT PERSONS

NAIC Liaison
Marissa Stockton (406) 444-2006
Assistant Deputy State Auditor/Scheduler to Commissioner marissa.stockton@mt.gov

Agent Licensing
Jeannie Keller (406) 444-9751
Bureau Chief jkeller2@mt.gov

Annual Statements and Company Licensing
MONTANA

Steve Matthews  
Chief Financial Examiner, Examinations Bureau  
(406) 444-4372  
smatthews@mt.gov

Consumer Complaints and Inquires
Sharon Richetti  
Policy Holder Services Bureau Chief  
(406) 444-2894  
srichetti@mt.gov

Department Counsel
Michelle Dietrich  
Chief Legal Counsel  
(406) 444-2755  
michelle.dietrich@mt.gov

Derek Oestreicher  
Legal Policy Advisor  
(406) 444-4328

Deposits
Steve Matthews  
Chief Financial Examiner, Examinations Bureau  
(406) 444-4372  
smatthews@mt.gov

Examinations-Financial
Steve Matthews  
Chief Financial Examiner, Examinations Bureau  
(406) 444-4372  
smatthews@mt.gov

Market Conduct
David Dachs  
Market Conduct Examiner, Insurance Services Bureau  
(406) 444-9722  
ddachs@mt.gov

Media Relations/Public Information
Kyle Schmauch  
Director, Communications  
(406) 444-3152  
kyle.schmauch@mt.gov

Policy and Form Filing
Mari Kindberg  
Rates and Forms Bureau Chief  
(406) 444-5220  
mkindberg@mt.gov

Policy and Form Filing-Health Specialist
Tiffany Caverhill  
Compliance Analyst  
(406) 444-3720  
tcaverhill@mt.gov

Policy and Form Filing-Life and Long Term Care Specialist
Myrna O’Dell  
Compliance Analyst  
(406) 444-2047  
modell@mt.gov

Policy and Form Filing-Property and Casualty, Annuity Specialist
Tiffany Caverhill  
Compliance Analyst  
(406) 444-3720  
tcaverhill@mt.gov

Policy and Form Filing-Property and Casualty/Med Supplement Specialist
MONTANA

Karen Beyl                                           (406) 444-3438
  Compliance Analyst                             kbeyl@mt.gov

Premium Tax
Steve Matthews                                      (406) 444-4372
  Chief Financial Examiner, Examinations Bureau    smatthews@mt.gov

Rate Filing-Life and Health
Ashley Perez                                         (406) 444-5220
  Actuary                                          aperez@mt.gov

Rate Filing-Property and Casualty
Mari L. Kindberg, FCAS, MAAA                        (406) 444-5220
  Actuary                                          mkindberg@mt.gov
Bruce R. Ramge was appointed Director of the Nebraska Department of Insurance (DOI) by Governor Dave Heineman on November 15, 2010. Ramge had served as acting director since October 30, 2010, and as deputy director since January 2008. On January 8, 2015, he was reappointed Director of the Nebraska DOI by Governor Pete Ricketts.

Ramge has assisted various National Association of Insurance Commissioners (NAIC) working groups over the years. He is past chair of the Midwest Zone and has served as chair of the Market Conduct Examination Standards (D) Working Group, chair of the Market Regulation Accreditation (D) Working Group, chair and vice chair of the Life Insurance and Annuities (A) Committee, co-chair of the Principle-Based Reserving Implementation (EX) Task Force, and vice chair of the Market Actions (D) Working Group. He also is currently a member of several NAIC committees, task forces and working groups.

Ramge is a past president of the Insurance Regulatory Examiners Society (IRES), and he received the 2007 IRES Foundation Paul L. DeAngelo Memorial Teaching Award and the 2007 IRES Al Greer Achievement Award.

Ramge earned a bachelor’s degree from Dana College and a Master of Business Administration (MBA) from the University of Nebraska Omaha.
NEBRASKA

Connie VanSlyke
Administrator, Property and Casualty
(402) 471-4647
connie.vanslyke@nebraska.gov

Laura Arp
Administrator, Life and Health
(402) 471-4635
laura.arp@nebraska.gov

Barbara Peterson
Administrator, Consumer Affairs
(402) 471-4743
barbara.peterson@nebraska.gov

Kevin Schlautman
Administrator, Producer Licensing
(402) 471-4707
kevin.schlautman@nebraska.gov

Peggy Jasa
Public Information Officer
(402) 471-4632
peg.jasa@nebraska.gov

Rhonda Ahrens
Chief Actuary
(402) 471-4631
rhonda.ahrens@nebraska.gov

Charles Starr
Fraud Investigator/Supervisor
(402) 471-8334
charles.starr@nebraska.gov

Vacant
Insurance Health Policy Administrator
(402) 471-2201

CONTACT PERSONS

NAIC Liaison
Peggy Jasa
Public Information Officer
(402) 471-4632
peg.jasa@nebraska.gov

Accident/Health Insurance
Laura Arp
Administrator, Life and Health
(402) 471-4635
laura.arp@nebraska.gov

Agent Licensing
Kevin Schlautman
Administrator, Producer Licensing
(402) 471-4707
kevin.schlautman@nebraska.gov

Annual Statements
Justin Schrader
Chief Examiner
(402) 471-4734
justin.schrader@nebraska.gov

Company Admissions
Kristy Hadden
Life and Health, Property and Casualty Admissions
(402) 471-0373
kristy.hadden@nebraska.gov

Consumer Complaints and Inquires
Barbara Peterson
Administrator, Consumer Affairs
(402) 471-4743
barbara.peterson@nebraska.gov
NEBRASKA

Department Counsel
Martin Swanson
General Counsel
(402) 471-4648
martin.swanson@nebraska.gov

Deposits
Lori Bruss
Securities Officer
(402) 471-4045
lori.bruss@nebraska.gov

Examinations-Agent
Kevin Schlautman
Administrator, Producer Licensing
(402) 471-4707
kevin.schlautman@nebraska.gov

Examinations-Financial
Justin Schrader
Chief Examiner
(402) 471-4734
justin.schrader@nebraska.gov

Examinations-Market Conduct
Reva Vandevoorde
Supervisor, Market Conduct
(402) 471-4652
reva.vandevoorde@nebraska.gov

Fees
Justin Schrader
Chief Examiner
(402) 471-4734
justin.schrader@nebraska.gov

Insurance Fraud
Charles Starr
Fraud Investigator/Supervisor
(402) 471-8334
charles.starr@nebraska.gov

Life Insurance
Laura Arp
Administrator, Life and Health
(402) 471-4635
laura.arp@nebraska.gov

Media Relations
Peggy Jasa
Public Information Officer
(402) 471-4632
peg.jasa@nebraska.gov

Policy and Form Filing-Life and Health
Laura Arp
Administrator, Life and Health
(402) 471-4635
laura.arp@nebraska.gov

Policy and Form Filing-Property and Casualty
Connie VanSlyke
Administrator, Property and Casualty
(402) 471-4647
connie.vanslyke@nebraska.gov

Premium Tax
Martha Hettenbaugh
Tax Analyst
(402) 471-4671
martha.hettenbaugh@nebraska.gov
NEBRASKA

Property and Casualty-Commercial Lines
Connie VanSlyke (402) 471-4647
Administrator, Property and Casualty connie.vanslyke@nebraska.gov

Property and Casualty-Personal Lines
Connie VanSlyke (402) 471-4647
Administrator, Property and Casualty connie.vanslyke@nebraska.gov

Statistical Reporting
Connie VanSlyke (402) 471-4647
Administrator, Property and Casualty connie.vanslyke@nebraska.gov

Receivership
Martin Swanson (402) 471-4648
General Counsel martin.swanson@nebraska.gov
NEVADA

Nevada Insurance Commissioner, Barbara Richardson assumed the role of Insurance Commissioner in the great state of Nevada in March of 2016. Prior to accepting that role, Barbara had been the New Hampshire Insurance Department’s Director of Operations and Fraud for 12 years. Before that she worked at various times in her career for CNA, Kemper Financial, the Federal Reserve Bank in Chicago and Putnam Securities.

Barbara is a graduate of Vassar College and has a law degree from the University of New Hampshire School of Law and an MBA from Loyola University in Chicago. She has been an active member on the national level of the NAIC’s various Committees, Task Forces and Work Groups including most recently, the Innovation Task Force, the SERFF Board and the Antifraud Task Force. Barbara has three grown sons whom she is very proud of and who live throughout the United States.

Barbara D. Richardson
Commissioner

Term of Office: At the Pleasure of the Director of the Department of Business and Industry
Appointed: March 7, 2016

Mailing Address
Nevada Department of Business and Industry
Division of Insurance
1818 East College Parkway, Suite 103
Carson City, Nevada 89706

Street Address
Same as mailing address

Email Address
insinfo@doi.nv.gov

Phone Numbers
Main (775) 687-0700
Toll-Free Number (In-State Only) (888) 872-3234
Las Vegas Number (702) 486-4009

Fax Numbers
Main (775) 687-0787
Las Vegas Number (702) 486-4007

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: http://doi.nv.gov/
Make Checks Payable to: Nevada Division of Insurance

Barbara D. Richardson
Commissioner

© 1991-2020 National Association of Insurance Commissioners
4/11/2020
NEVADA

Stephanie McGee
Chief Deputy Commissioner, Carson City........................................................................(775) 687-0758

Nick Stosic
Deputy Commissioner, Carson City..................................................................................(775) 687-0783

David Cassetty
Deputy Commissioner, Las Vegas....................................................................................(702) 486-4379

CONTACT PERSONS

Accident/Health Insurance
Mark Garratt
Chief Insurance Examiner.........................................................................................................mgarratt@doi.nv.gov

Producer Licensing
Stephanie McGee
Chief Deputy Commissioner......................................................................................................sbmcgee@doi.nv.gov

Annual Statements
Peter Rao
Assistant Chief Insurance Examiner.........................................................................................prao@doi.nv.gov

Captive Insurers
Nick Stosic
Deputy Commissioner..............................................................................................................nstosic@doi.nv.gov

Company Fees-Licensing
Kathy Kelley
Administrative Assistant..............................................................................................................kkkelley@doi.nv.gov

Consumer Complaints and Inquires
Linda Stratton
Supervising Compliance Investigator, Las Vegas........................................................................lstratton@doi.nv.gov

David Cassetty
Deputy Commissioner, Las Vegas............................................................................................dcassetty@doi.nv.gov

Corporate and Financial Affairs
Peter Rao
Assistant Chief Insurance Examiner.........................................................................................prao@doi.nv.gov

Division Counsel
Alexia Emmermann
Chief Legal Counsel...................................................................................................................(775) 687-0701

Deposits
Denise Costello...........................................................................................................................(775) 687-0752

© 1991-2020 National Association of Insurance Commissioners
4/11/2020 142
NEVADA

Enforcement
David Cassetty  (702) 486-4379
   Deputy Commissioner.........................................................dcassetty@doi.nv.gov

Stephanie Canter  (702) 486-4598
   Enforcement Chief............................................................sclanter@doi.nv.gov

Cheryl Allen-Stallworth  (702) 486-4632
   Compliance Officer, Las Vegas................................................cstallworth@doi.nv.gov

Sonja Whitten  (702) 486-4597
   Compliance Investigator, Las Vegas........................................srwhitten@doi.nv.gov

John Parnell  (702) 486-4394
   Compliance Investigator, Las Vegas........................................jparnell@doi.nv.gov

Julie Wisbar  (775) 687-0713
   Compliance Investigator, Carson City.....................................jwisbar@doi.nv.gov

Jonathan Wycoff  (775) 687-0718
   Compliance Investigator, Carson City.....................................jhwycollf@doi.nv.gov

Examinations-Agent
Joel Bengo  (775) 687-0743
   Chief Insurance Examiner....................................................jbengo@doi.nv.gov

Examinations-Financial
Peter Rao  (775) 687-0757
   Assistant Chief Insurance Examiner......................................prao@doi.nv.gov

Examinations-Market Conduct
Nick Stosic  (775) 687-0783
   Deputy Commissioner.......................................................nstosic@doi.nv.gov

Information Systems
Dennis McGehee  (775) 687-0785
   IT Professional........................................................................dmcgehee@doi.nv.gov

Life and Health Insurance
Mark Garratt  (775) 687-0736
   Chief Insurance Examiner.....................................................mgarratt@doi.nv.gov

Market Regulation
Peggy Willard-Ross  (775) 687-0760
   Insurance Examiner................................................................pwillard@doi.nv.gov

Media Relations/Public Information

© 1991-2020 National Association of Insurance Commissioners
4/11/2020
## NEVADA

<table>
<thead>
<tr>
<th>Position</th>
<th>Name</th>
<th>Phone Number</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Public Information Officer</strong></td>
<td>Yeraldin Deavila</td>
<td>(775) 687-0772</td>
<td><a href="mailto:ydeavila@doi.nv.gov">ydeavila@doi.nv.gov</a></td>
</tr>
<tr>
<td><strong>Policy and Form Filing-Life and Health</strong></td>
<td>Mark Garratt</td>
<td>(775) 687-0736</td>
<td><a href="mailto:mgarratt@doi.nv.gov">mgarratt@doi.nv.gov</a></td>
</tr>
<tr>
<td><strong>Policy and Form Filing-Property and Casualty</strong></td>
<td>Mark Garratt</td>
<td>(775) 687-0736</td>
<td><a href="mailto:mgarratt@doi.nv.gov">mgarratt@doi.nv.gov</a></td>
</tr>
<tr>
<td><strong>Property and Casualty-Commercial Lines</strong></td>
<td>Mark Garratt</td>
<td>(775) 687-0736</td>
<td><a href="mailto:mgarratt@doi.nv.gov">mgarratt@doi.nv.gov</a></td>
</tr>
<tr>
<td><strong>Property and Casualty-Personal Lines</strong></td>
<td>Mark Garratt</td>
<td>(775) 687-0736</td>
<td><a href="mailto:mgarratt@doi.nv.gov">mgarratt@doi.nv.gov</a></td>
</tr>
<tr>
<td><strong>Statistical Reporting</strong></td>
<td>Gennady Stolyarov</td>
<td>(775) 687-0766</td>
<td><a href="mailto:gstolyarov@doi.nv.gov">gstolyarov@doi.nv.gov</a></td>
</tr>
<tr>
<td><strong>Self-Insured Workers' Compensation</strong></td>
<td>Maurice Fuller</td>
<td>(775) 687-0742</td>
<td><a href="mailto:mfuller@doi.nv.gov">mfuller@doi.nv.gov</a></td>
</tr>
</tbody>
</table>
Chris Nicolopoulos is Commissioner of the New Hampshire Insurance Department. He was nominated by Governor Chris T. Sununu and unanimously approved by the New Hampshire Executive Council. Previously, Commissioner Nicolopoulos served as the President and CEO of the New Hampshire Association of Insurance Agents for five years. Prior to leading the NH Association of Insurance Agents, he was an associate at Preti, Flaherty, Beliveau & Pachios PLLP, and Government Affairs Director at the New Hampshire Association of Realtors. Commissioner Nicolopoulos earned his J.D. from New England Law School and his Bachelor of Arts in History from the University of New Hampshire. Since 2002, Nicolopoulos has been licensed to practice law in New Hampshire and Massachusetts. He lives in Bow, New Hampshire.

Chris Nicolopoulos
Commissioner

Term of Office: Five Years (Ends June 9, 2023)
Appointed: February 19, 2020

Mailing Address
New Hampshire Insurance Department
21 Fruit Street, Suite 14
Concord, New Hampshire 03301

Street Address
Same as mailing address

Phone Numbers
Main (603) 271-2261
Toll-free (800) 852-3416
Financial Exam/Licensing/Consumer 1 (603) 271-2241

Fax Numbers
Main (603) 271-1406
Accounting (666) 555-5555

Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday
Website: www.nh.gov/insurance
Make Checks Payable to: Treasurer, State of New Hampshire

Alexander K. Feldvebel
Deputy Commissioner (603) 271-2261

Linda Zalinskie
Assistant to the Deputy Commissioner (603) 271-2261

Sandra Barlow
Assistant to the Commissioner (603) 271-2261

Christie Rice
Assistant Commissioner (603) 271-2261
NEW HAMPSHIRE

Douglas Bartlett
  Director, Financial Regulation Division.................................................................(603) 271-2879

Tyler Brannen
  Director of Health Economics....................................................................................(603) 271-2396

Vacant
  Director, Life, Accident and Health Division.............................................................(603) 271-2145

David Sky
  Chief Actuary, Life, Accident and Health Division....................................................(603) 271-2506

James Fox
  Director, Property and Casualty Division.....................................................................(603) 271-2502

Christian Citarella
  Chief Actuary, Property and Casualty Division...........................................................(603) 271-2113

Heather Silverstein
  General Counsel........................................................................................................(603) 271-2261

Mary Bleier
  Enforcement Counsel....................................................................................................(603) 271-4137

Theodore Perkins, Jr
  Information Technology................................................................................................(603) 271-2518

Keith Nyhan
  Director, Consumer Services......................................................................................(603) 271-3304

CONTACT PERSONS

NAIC Liaison
Christie Rice
  Assistant Commissioner................................................................................................(603) 271-2261

Accident and Health Insurance
Alexander K. Feldvebel
  Deputy Commissioner....................................................................................................(603) 271-2261

Agent Licensing
Christie Rice
  Assistant Commissioner................................................................................................(603) 271-2261

Annual Statements
Patricia Gosselin
  Chief Financial Analyst, Financial Regulation Division..................................................(603) 271-2920

Company Licensing
NEW HAMPSHIRE

Patricia Gosselin
Chief Financial Analyst, Financial Regulation Division
(603) 271-2920

Consumer Services
Keith Nyhan
Director, Consumer Services Division
(603) 271-3304

Deposits
Lisa Cotter
Financial Records Auditor, Financial Regulation Division
(603) 271-2528

Examinations-Agent
Christie Rice
Assistant Commissioner
(603) 271-2261

Examinations-Financial
Colin Wilkins
Chief Financial Examiner, Financial Regulation Division
(603) 271-2374

Examinations-Market Conduct
Edwin Pugsley
Chief Examiner, Property and Casualty Market Conduct Division
(603) 271-3711

Fees
Norma Stallings
Tax and Revenue Administrator
(603) 271-2391

General Counsel
Heather Silverstein
(603) 271-2261

Insurance Fraud
Heather Silverstein
General Counsel
(603) 271-2261

Life Insurance
Vacant
Director, Life, Accident and Health Division
(603) 271-2145

Media Relations/Public Information
Eireann Sibley
Director, Communications
(603) 271-3781

Outreach Coordinator
Tiffany Fuller
Outreach Coordinator, Communications
(603) 271-3886
NEW HAMPSHIRE

Policy and Form Filing-Life, Accident and Health
Jason Dexter
   Compliance Administrator, Life, Accident and Health Division...(603) 271-3041

Policy and Form Filing-Property and Casualty
Frank Cardamone
   Compliance Administrator, Property and Casualty Division...(603) 271-2163

Premium Tax
Norma Stallings
   Tax and Revenue Administrator...(603) 271-2391

Property and Casualty Insurance
James Fox
   Director, Property and Casualty Division...(603) 271-2502

Property and Casualty-Commercial Lines
Edwin Pugsley
   Chief Examiner, Property and Casualty Market Conduct Division...(603) 271-3711

Statistical Reporting-Property and Casualty Market Analysis
Christian Citarella
   Chief Actuary, Property and Casualty Division...(603) 271-2113
Marlene Caride took the oath of office as Commissioner of Banking and Insurance on June 27, 2018. She was named Acting Commissioner by Governor Phil Murphy and began serving on January 16, 2018. Caride is the first Hispanic to head the department, where she oversees New Jersey's insurance, banking and real estate industries.

Prior to joining the department, Caride was a member of the New Jersey General Assembly representing the 36th Legislative District. During her three terms in the Assembly, Caride served on the Assembly Financial Institutions and Insurance Committee, the Assembly Appropriations Committee and the New Jersey Legislative Select Committee on Investigation. She also chaired the Assembly Education Committee and was vice-chair of the Assembly Transportation and Independent Authorities Committee.

Caride was a partner in the Union City, NJ, law firm of Gonzalez & Caride. She also served as the municipal prosecutor for the Ridgefield Municipal Court and Zoning Board attorney for the municipalities of South Hackensack, NJ, and Saddle Brook, NJ.

Earlier in her career, Caride served as legal counselor to the West New York Parking Authority and the alcoholic beverage control (ABC) prosecutor for the city of West New York, NJ. She also served as a special civil part mediator for the Hudson County Superior Court Law Division.

Caride is a member of the Bar of the Supreme Court of the United States, the New Jersey State Bar Association, the Hudson County Bar Association and the Hispanic Bar Association of New Jersey.

Caride earned a law degree from California Western School of Law and a bachelor's degree in education from Fairleigh Dickinson University. She resides in Ridgefield, NJ.

**Mailing Address**
State of New Jersey
Department of Banking and Insurance
20 West State Street
P.O. Box 325
Trenton, New Jersey 08625-0325

**New Jersey Personal Automobile Insurance Plan**
Laurel Corporate Center
10000 Midlantic Drive, Suite 403
W Mount Laurel, New Jersey 08054

**Phone Numbers**
Main (609) 292-7272
Satellite Consumer Center, Newark (973) 648-4713
Toll-Free Number (800) 446-7467
Newark Main (973) 622-6014
Mount Laurel Main (856) 722-0030

**Fax Numbers**
Main (609) 984-5273
Newark Main (973) 622-6110
Mount Laurel Main (856) 722-9382

**Office Hours:** 8:30 a.m.-5:00 p.m., Monday-Friday
**Website:** www.dobi.nj.gov
**Make Checks Payable to:** Department of Banking and Insurance

© 1991-2020 National Association of Insurance Commissioners
4/11/2020
NEW JERSEY

Marlene Caride  
Commissioner  
(609) 633-7667

Justin Zimmerman  
Chief of Staff  
(609) 633-7667

Peter L. Hartt  
Director, Division of Insurance  
(609) 292-7272

Kristine A. Maurer, Esq.  
Assistant Director, Division of Insurance  
(609) 292-7272

Elijah Johnson  
Director of Legislative Affairs  
(609) 292-7272

Denise Illes  
Chief of Regulation  
(609) 292-7272

Vacant  
Assistant Commissioner, Administration  
(609) 292-7272

Steven P. Kerner, Jr.  
Assistant Commissioner, Solvency Regulation  
(609) 292-7272

Philip Gennace  
Assistant Commissioner, Life and Health  
(609) 292-7272

Carl Sornson  
Assistant Commissioner, Property and Casualty  
(609) 292-7272

Gale Simon  
Assistant Commissioner, Consumer Protection  
(609) 292-7272

William P. White  
Assistant Commissioner, Captive Insurance  
(609) 292-7272

Ralph Boeckman  
Specialist, Market Regulation, Consumer Protection  
(609) 292-7272

Ellen DeRosa  
Executive Director, Individual Health Coverage Program and Small Employer Health Benefits Program  
(609) 292-7272

Fredrick A. Huber  
Executive Director, New Jersey, Compensation Rating and Inspection Bureau  
(973) 622-6014

CONTACT PERSONS

NAIC Liaison
Peter L. Hartt  
Director, Division of Insurance  
peterhart@dobi.nj.gov

© 1991-2020 National Association of Insurance Commissioners  
4/11/2020  
150
NEW JERSEY

Kristine A. Maurer, Esq. (602) 292-7272
Assistant Director, Division of Insurance
kristine.maurer@dobi.nj.gov

Accident and Health Insurance
Philip Gennace (609) 292-7272
Assistant Commissioner, Life and Health

Agent Licensing
Ruth Jackson (609) 292-7272
Supervisor, Insurance Producer Licensing
ruth.jackson@dobi.nj.gov

Annual Statements
Joann Jones (609) 292-7272
Technical Assistant II
joann.jones@dobi.nj.gov

Captive Insurance
William P. White (609) 292-7272
Assistant Commissioner
william.white@dobi.nj.gov

Company Licensing
Kwame Asare (609) 292-7272
Supervising Insurance Examiner
kwame.asare@dobi.nj.gov

Consumer Complaints and Inquires
Gale Simon (609) 292-7272
Assistant Commissioner, Consumer Protection Services
gale.simon@dobi.nj.gov

Department Counsel
James A. Carey, Jr., DAG, Office of the New Jersey Attorney General (609) 984-8469
Section Chief
james.carey@dol.lps.state.nj.us

Deposits
Kwame Asare (609) 292-7272
Supervising Insurance Examiner
kwame.asare@dobi.nj.gov

Examinations-Agent
Gale Simon (609) 292-7272
Assistant Commissioner, Consumer Protection Services
gale.simon@dobi.nj.gov

Examinations-Financial
Steven P. Kerner, Jr. (609) 292-7272
Assistant Commissioner, Solvency Regulation
steve.kerner@dobi.nj.gov

Market Analysis, Market Conduct Examinations and Anti-Fraud Compliance
Ralph Boeckman (609) 292-7272
Market Regulation Specialist
ralph.boeckman@dobi.nj.gov
NEW JERSEY

Financial Analysis
John Sirovetz
Supervising Insurance Examiner Solvency Regulation................................................................. (609) 292-7272

Life Insurance
Philip Gennace
Assistant Commissioner, Life and Health.............................................................................................. (609) 292-7272

Public Affairs
Trish Graber
Director................................................................. (609) 292-5064

Policy and Form Filing-Life and Health
Philip Gennace
Assistant Commissioner, Life and Health.............................................................................................. (609) 292-7272

Policy and Form Filing-Property and Casualty
Carl Sornson
Assistant Commissioner, Property and Casualty.............................................................................................. (609) 292-7272

Premium Tax
Tanveer Ahmed
Examiner II................................................................. (609) 292-7272

Property and Casualty-Commercial Lines
Carl Sornson
Assistant Commissioner, Property and Casualty.............................................................................................. (609) 292-7272

Property and Casualty-Personal Lines
Carl Sornson
Assistant Commissioner, Property and Casualty.............................................................................................. (609) 292-7272

Statistical Reporting
Sam Sacky
Actuarial Analyst................................................................. (609) 292-7272

Bureau of Fraud Deterrence
Richard Besser
Chief of Investigations................................................................. (609) 292-7272
NEW MEXICO

On January 1, 2020, Mr. Toal became the New Mexico Superintendent of Insurance, having been chosen unanimously by the state Nominating Committee. The Office of the Superintendent of Insurance has 92 employees and an operating budget of approximately $40 million. It serves all aspects of the insurance world in New Mexico and the insured. The OSI also has some notable special operations, such as the Auto Theft Prevention program.

From January through December 2019 Mr. Toal served as a Deputy Secretary to the New Mexico Human Services Department, which serves almost a million New Mexicans and has a budget of more than $7 billion. Mr. Toal had principal responsibility for all things IT in the Department, including the innovative Enterprise HHS 2020 project which is designed to service multiple state agencies at an estimated cost of more than $200 million. Under his leadership the project has successfully secured 90% federal funding. Mr. Toal also had responsibility for the Child Support Division of the Department and several components of the state Medicaid program, including all institutional reimbursement matters. Mr. Toal also served as principal liaison to UNM’s Health Sciences Center and the New Mexico Health Information exchange.

From June of 2017 through December 2018 Mr. Toal provided consulting services to major health insurers as the principal of RTToal Consulting. In addition, he provided Medicaid and systems expertise to a significant number of clients that specialize in human and health services across the country.

From June 2014 till May of 2017 Mr. Toal worked for the New Mexico Division of Medical Assistance, part of the Human Services Department. He served as the Medicaid Enterprise Business Manager with lead responsibility for development and administration of the Division’s MMIS Replacement project (MMISR), which is an innovative modular approach to health and human services administration across multiple departments. He also had responsibility for management of the Systems Bureau of the Division. Prior to the MMISR assignment, Mr. Toal was Deputy Director of the Division with responsibility for the Eligibility, Program Policy, Benefits and Systems bureaus. He also had lead liaison responsibilities with CMS and the Indian Health Service.

Before relocating to New Mexico in 2014, Mr. Toal served as Director of the Georgia Southern University College of Public Health’s Center for Rural Health and Research, which provided assistance to safety net providers and district health departments with a focus on accreditation and data integration systems. As Director, he provided evaluation assistance to the CDC, the GA Department of Public Health and the Healthcare Georgia Foundation. He also directed the Georgia Practice-based Research Network and served as an instructional faculty member of the School of Public Health of Georgia State University and an adjunct faculty member of the Emory University Rollins School of Public Health. (2009-14)

Prior to joining Georgia Southern University, Mr. Toal was a Clinical Associate Professor in Health Policy and Management at the Institute of Public Health of Georgia State University. In addition to teaching and research, his consulting work during his time with the university was with the Chronic Disease Center of the CDC, the American Society for Clinical Oncology and numerous Georgia-based health care organizations. (2004-08)

Before his service with Georgia State University, Mr. Toal served as the first President of the Georgia Cancer Coalition (GCC), where he was responsible for development of the state’s cancer initiatives and creation of regional cancer cooperatives across the state. The GCC was the state-designated entity to receive Tobacco Settlement funds that were earmarked for building cancer prevention, detection and treatment capacity across the state. (2001-03)
Mr. Toal served as the first Commissioner of the Georgia Department of Community Health, which had responsibility for the state Medicaid, PeachCare, State Health Planning and Indigent Care Trust Fund programs, as well as the State Health Benefit Plan, which offered health benefits to all state employees, school personnel statewide and others. He was responsible for directing the consolidation of state agencies involved in the purchasing, planning and regulation of health care in the state, and managing the department, which insured nearly two million individuals, had a budget of more than $6 billion and had more than 500 employees. (1999-2001)

Prior to becoming Commissioner of the Department of Community Health Mr. Toal served as the first President and CEO of Georgia1st, a statewide physician and hospital network owned and directed by the network providers. Members of the network included the Emory Healthcare System, The Medical College of Georgia, hospitals affiliated with Emory or MCG across the state, and more than 4,600 physicians. Mr. Toal created the business plan, managed member services, credentialing, medical review and proposal development. Under his leadership the network successfully negotiated network contracts with insurers and payors, including the State Health Benefit Plan. Georgia 1st evolved from Mr. Toal’s service to Emory University’s Health Sciences Center as Director of Affiliate and Corporate Health Services. (1994-1999)

For 11 years (1983-1993) he was both a Commissioner and Deputy Commissioner of the Georgia Department of Medical Assistance. In those roles he was responsible for planning, management and administration of the Georgia Medicaid program, which had a budget of $3.2 billion and paid health benefits on behalf of more than 950,000 recipients to nearly 40,000 providers. Medicaid initiatives included creation and implementation of an Indigent Care Trust Fund, coverage of new services, expansion of the eligible population, implementation of community-based service waivers and streamlining of both eligibility and claims processing. Mr. Toal also has rural health work experience with the U.S. Public Health Service and with the Georgia State Senate, where he staffed the Human Resources Committee and many special health-related study committees. (1976-1983).

Mr. Toal has received numerous awards for his public service, including the Presidential Award from the Georgia Academy of Family Practice, the Leadership Award from the Georgia Hospital Association, the Partnership Award from the Southeast Division of the American Cancer Society, the Society and Medicine Award from the Mercer University School of Medicine, an Honorary Membership Award from the Georgia Chapter of the American Academy of Pediatrics (the only non-physician to be so recognized), and the HCFA (now CMS) Administrator’s Award. He was a Distinguished Fellow of the Andrew Young School of Policy Studies of Georgia State University, a President of the Georgia Public Health Association, and has been inducted into Delta Omega, the national public health honor society. Mr. Toal also served on committees for The Commonwealth Fund, the Milbank Fund, the Robert Wood Johnson Foundation and the National Association of Medicaid Directors.

He received his Master of Public Health degree in Health Administration from the University of North Carolina at Chapel Hill and his undergraduate degree from the University of Illinois at Champaign-Urbana. He is a member of the New Mexico Public Health Association and an alumnus of the National Association of Medicaid Directors. He resides in Santa Fe, NM.

Mailing Address
Office of Superintendent of Insurance (OSI)
P.O. Box 1689
Santa Fe, New Mexico 87504-1689

Street Address (Santa Fe Office)
1120 Paseo de Peralta
Santa Fe, New Mexico 87501

Street Address (Albuquerque Office)
Office of Superintendent of Insurance (OSI)
6200 Uptown Blvd., Suite 100
Albuquerque, New Mexico 87110

Phone Numbers
Main (Santa Fe) (505) 827-4601
Toll-Free Number (In-State Only) (855) 427-5674
Main (Albuquerque) (505) 322-2186

Fax Numbers
Main (Santa Fe) (505) 827-7434
Main (Albuquerque) (505) 827-4734

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.osi.state.nm.us
Make Checks Payable to: Office of Superintendent of Insurance

© 1991-2020 National Association of Insurance Commissioners
4/11/2020
NEW MEXICO

Robert Doucette
Deputy Superintendent
(505) 827-5832
robert.doucette@state.nm.us

Anna Krylova
Chief Actuary-Property and Casualty
(505) 827-4529
anna.krylova@state.nm.us

Vicente Vargas
Chief Counsel to the Superintendent
(505) 827-4645
vicente.vargas@state.nm.us

CONTACT PERSONS

Annual Statements
Mark Jordan
(505) 827-4645
mark.jordan@state.nm.us

Assigned Risk Pool-Workers' Compensation
Bogdanka Kurahovic
(505) 827-4557
bogdanka.kurahovic@state.nm.us

Company Licensing
Victoria Baca
Bureau Chief
(505) 827-4438
victoriaa.baca@state.nm.us

Consumer Complaints and Inquires
Mark Marquez
(505) 827-4439
mark.marquez@state.nm.us

Deposits and Fees
Victoria Baca
(505) 827-4438
victoriaa.baca@state.nm.us

Examinations/Financial Analysis
Mark Jordan
Chief Examiner
(505) 827-4655
mark.jordan@state.nm.us

Health policy and Consumer Education Bureau-Affordable Care Act (ACA)
Margaret (Kika) Pena
Division Director
(505) 827-4561
margaret.pena@state.nm.us

Paige Duhamel
Health Care Policy Manager
(505) 660-7108
paige.duhamel@state.nm.us

Insurance Fraud Bureau
Roberta Baca
Criminal Division Director
(505) 795-1755
roberta.baca@state.nm.us

Stop Fraud
(877) 807-4010
NEW MEXICO

Investigations/Compliance
Mark Marquez (505) 827-4439
Staff Manager.................................................................mark.marquez@state.nm.us

Managed Health Care Bureau
Margaret (Kika) Pena (505) 827-4561
Division Director ..........................................................margaret.pena@state.nm.us
Viara Ianakieva (505) 827-4651
Bureau Chief................................................................viara.ianakieva@state.nm.us

Life and Health Product Filing Bureau-Form Filing
Margaret (Kika) Pena (505) 827-4561
Division Director ..........................................................margaret.pena@state.nm.us
Viara Ianakieva (505) 827-4651
Bureau Chief................................................................viara.ianakieva@state.nm.us

Producer (Agent) Licensing
Lorinda Martinez (505) 827-4554
Bureau Chief................................................................lorinda.martinez@state.nm.us

Property and Casualty-Policy and Form Filing
Ashley Hernandez (505) 827-4593
........................................................................................................ashley.hernandez@state.nm.us

Premium Tax
Andy Romero (505) 827-4649
Compliance Division Director.............................................andy.romero@state.nm.us

Statistical Reporting
Anna Krylova (505) 827-4529
........................................................................................................anna.krylova@state.nm.us

Title Insurance
Otis Phillips (505) 827-4930
Bureau Chief................................................................otis.phillips@state.nm.us
Linda A. Lacewell was nominated Superintendent of the New York State Department of Financial Services by Governor Andrew M. Cuomo on February 4, 2019. She was confirmed by the New York State Senate in June 2019. Lacewell most recently served as Chief of Staff and Counselor to the Governor. In that role, she oversaw Executive Chamber operations, as well as ethics and law enforcement matters.

Lacewell previously served as executive director of a cancer foundation initiative in Culver City, California. Prior to that, Lacewell served as Chief Risk Officer and Counselor to Governor Cuomo where she built and implemented the first statewide system for ethics, risk and compliance in agencies and authorities.

Lacewell was formerly special counsel to the Governor, as well as the architect of OpenNY, a state-of-the-art open data initiative. She also served as special counsel to Attorney General Cuomo, where she oversaw the public pension fund pay-to-play investigation and the out-of-network health insurance investigation, both of which led to nationwide systemic reform. Prior to that, Lacewell spent nine years as an assistant U.S. attorney for the Eastern District of New York, including two years on the Enron Task Force, and received the Henry L. Stimson Medal and the Attorney General’s Award for Exceptional Service.

Lacewell earned her B.A. from New College of the University of South Florida and her J.D. with honors from the University of Miami School of Law. She clerked for a U.S. District Judge for the Southern District of Florida. Lacewell serves as an adjunct professor at New York University School of Law, teaching ethics in government, and previously served as an adjunct professor of law at Fordham University School of Law, teaching international criminal law.

Mailing Address
New York State Department of Financial Services
One State Street
New York, New York 10004-1151

Phone Numbers
Main (212) 709-3500
Main (Albany) (518) 474-4567
Agents and Brokers (518) 474-6630
Consumer Complaints (212) 480-6400
Consumer Complaints Toll-Free (800) 342-3736
Insurance Fraud Hotline (888) 372-8369
Multilingual Telephone Service (9am- (518) 474-5138

Fax Numbers
Main (212) 709-3520
Main (Albany) (518) 473-6814

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.dfs.ny.gov
Make Checks Payable to: Premium Taxes: State Tax Commission Department Fees: Superintendent of Financial Services

Linda A. Lacewell
Superintendent (212) 709-3501
linda.lacewell@dfs.ny.gov

My Chi To
Executive Deputy Superintendent, Insurance Division (212) 709-3502
mychi.to@dfs.ny.gov

Stephen Doody
Deputy Superintendent, Property and Casualty Insurance Division (212) 480-5127
stephen.doody@dfs.ny.gov
NEW YORK

TBD
  Deputy Superintendent, Life Insurance Division
  Shirin Emami (212) 709-5433
  Executive Deputy Superintendent, Banking Division
  shirin.emami@dfs.ny.gov

Katie Lemire (212) 837-7320
  Executive Deputy Superintendent, Consumer Protection and Financial Enforcement Division
  katherine.lemire@dfs.ny.gov

Steven F. Kluger (212) 459-7837
  Executive Deputy Superintendent, Capital Markets
  steven.kluger@dfs.ny.gov

Justin Herring (212) 459-7839
  Executive Deputy Superintendent, Cybersecurity
  justin.herring@dfs.ny.gov

Matt Homer (212) 459-7936
  Executive Deputy Superintendent, Research and Innovation
  matthew.homer@dfs.ny.gov

Nate Turnbull (212) 480-2299
  Executive Deputy Superintendent, External Affairs and Strategy Division
  nate.turnbull@dfs.ny.gov

Kevin Bishop (212) 480-5286
  Acting General Counsel
  kevin.bishop@dfs.ny.gov

Marshal Bozzo (212) 709-3870
  Deputy General Counsel for Insurance
  marshal.bozzo@dfs.ny.gov
North Carolina Insurance Commissioner and State Fire Marshal Mike Causey has been a small businessman, insurance agent and insurance agency owner with 25 years in the insurance industry.

Causey is a native of Guilford County and still lives in the same house on the Causey family farm where he grew up, residing there with his wife of 43 years, Hisae, and their family pets.

Causey learned the values of hard work as his family grew produce and raised livestock on the family farm and supplied farmers’ markets in the Greensboro area. After high school, Causey entered a work/study program at Wake Technical College, where he earned his degree in engineering technology. From there, he went into the U.S. Army, where he served as a military policeman and played in the Army band. After his military experience, Causey worked as a field engineer in the construction industry and later entered an engineering program at UNC–Charlotte. He soon began his career in the insurance industry, working with Metropolitan Life Insurance Company in Charlotte. He went on to learn virtually every facet of the insurance industry, working as an agency manager and superintendent of agencies for Standard Life Insurance Company and owning his own agency.

Along the way, Causey continued his education with an undergraduate degree and graduate studies from High Point University. In addition to his experience in the insurance industry, Causey has been a lifelong farmer and entrepreneur, owning several family businesses, including an antique store, a farm equipment dealership and a produce market.

Causey likes to stay busy and looks forward to learning the insurance and safety needs of North Carolina families and businesses as he seeks to serve the citizens of North Carolina.

**Mailing Address**
North Carolina Department of Insurance
1201 Mail Service Center
Raleigh, North Carolina 27699-1201

**Street Address**
North Carolina Department of Insurance
325 N. Salisbury Street
Raleigh, North Carolina 27603-5926

**Email Address**
firstname.lastname@ncdoi.gov

**Phone Numbers**
Main (919) 807-6000
Toll-free Nationwide (855) 408-1212

**Fax Numbers**
Main (919) 715-8889

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** www.ncdoi.com

**Make Checks Payable to:** North Carolina Department of Insurance

Michelle Osborne (919) 807-6006
Chief Deputy Commissioner michelle.osborne@ncdoi.gov

Brian Taylor (919) 647-0003
Chief State Fire Marshal, Assistant Commissioner brian.taylor@ncdoi.gov

John Baldwin (919) 807-6007
Administrative Services Director john.baldwin@ncdoi.gov

© 1991-2020 National Association of Insurance Commissioners
4/11/2020 159
NORTH CAROLINA

John Hoomani  
General Counsel  
(919) 807-6093  
john.hoomani@ncdoi.gov

Ted Brown  
Senior Policy Advisor  
(919) 807-6002  
ted.brown@ncdoi.gov

Debbie Walker  
Senior Deputy Commissioner, Captive Insurance Company Division  
(919) 807-6165  
debbie.walker@ncdoi.gov

Jackie Obusek  
Senior Deputy Commissioner, Company Services Group  
(919) 807-6166  
jackie.obusek@ncdoi.gov

Kathy Shortt  
Senior Deputy Commissioner, Consumer Assistance Group  
(919) 814-9874  
kathy.shortt@ncdoi.gov

Marty Sumner  
Senior Deputy Commissioner, Fraud Control Group  
(919) 807-6846  
marty.sumner@ncdoi.gov

Susan Nestor  
Senior Deputy Commissioner, SHIIP and Health Insurance Smart NC  
(919) 814-9912  
susan.nestor@ncdoi.gov

CONTACT PERSONS

Actuarial Services
Kevin Conley  
Chief Actuary  
(919) 807-6639  
kevin.conley@ncdoi.gov

Agent Services
Angela Hatchell  
Deputy Commissioner  
(919) 814-9847  
angela.hatchell@ncdoi.gov

Annual Statement Fees
Sue Ann Webster  
Corporate Records Administrator  
(919) 807-6612  
sueann.webster@ncdoi.gov

Captives
Debbie Walker  
Senior Deputy Commissioner  
(919) 807-6165  
debbie.walker@ncdoi.gov

Computer Systems and Telecommunications
Keith Briggs  
Chief Information Officer  
(919) 807-6101

Consumer Assistance Programs
Enrique Coello  
Director, Latino and Minority Affairs  
(910) 305-2177  
enrique.coello@ncdoi.gov

Seniors' Health Insurance Information Program (SHIIP),  
Consumer Services Division, Health Insurance Smart NC  
(855) 408-1212
NORTH CAROLINA

Joyce Johnson  ................................................................. (919) 814-9875
  Deputy Commissioner, Consumer Services ........................................... joyce.johnson@ncdoi.gov

Melinda Munden ................................................................. (919) 814-9942
  Deputy Commissioner, SHIIP .......................................................... melinda.munden@ncdoi.gov

Continuing Care-Retirement Centers and Self-Insured Workers' Compensation Individuals
Nancy Wise ................................................................. (919) 807-6178
  Manager ................................................................. nancy.wise@ncdoi.gov

Controller's Office
Laresia Everett ................................................................. (919) 807-6069
  Controller ................................................................. laresia.everett@ncdoi.gov

Engineering
Cliff Isaac ................................................................. (919) 647-0074
  Deputy Commissioner ................................................................. cliff.isaac@ncdoi.gov

Financial Analysis and Company Licensing
Jessica Price ................................................................. (919) 807-6169
  Chief Financial Analyst ................................................................. jessica.price@ncdoi.gov

Financial Examinations
Monique Smith ................................................................. (919) 807-6605
  Deputy Commissioner ................................................................. monique.smith@ncdoi.gov

Fire and Rescue Commission
Kim Williams ................................................................. (919) 647-0089
  Deputy Director ................................................................. kim.williams@ncdoi.gov

Fire and Rescue Training and Inspections
Derrick Clouston ................................................................. (919) 647-0036
  Deputy Director ................................................................. derrick.clouston@ncdoi.gov

Life and Health Insurance
Ted Hamby ................................................................. (919) 807-6058
  Deputy Commissioner ................................................................. ted.hamby@ncdoi.gov

Manufactured Building
Joe Sadler ................................................................. (919) 661-5880
  Deputy Director ................................................................. joe.sadler@ncdoi.gov

Market Regulation
Teresa Knowles ................................................................. (919) 807-6886
  Deputy Commissioner ................................................................. teresa.knowles@ncdoi.gov

NAIC Liaison

© 1991-2020 National Association of Insurance Commissioners
4/11/2020
NORTH CAROLINA

Jackie Obusek  (919) 807-6166
Senior Deputy Commissioner
jackie.obusek@ncdoi.gov

Personnel
Janet Blount  (919) 807-6047
Personnel Officer
janet.blount@ncdoi.gov

Prevention, Programs and Grants
Shannon Bullock  (919) 647-0071
Deputy Director
shannon.bullock@ncdoi.gov

Property and Casualty Insurance
Fred Fuller  (919) 807-6080
Deputy Commissioner
fred.fuller@ncdoi.gov

Public Information
Marla Sink  (919) 807-6017
Director
marla.sink@ncdoi.gov

Regulatory Actions
Susan Coble  (919) 807-6156
Chief Regulatory Specialist
susan.coble@ncdoi.gov

Risk Management
Bryan Heckle  (919) 661-5880
Deputy Director
bryan.heckle@ncdoi.gov

Security Deposits
Hasije Harris  (919) 807-6613
Collateral Securities Administrator
hasije.harris@ncdoi.gov
Jon Godfread was elected North Dakota’s 22nd Insurance Commissioner on November 8, 2016. In service to the citizens of North Dakota, Godfread has prioritized consumer advocacy, ensuring North Dakotans are better aware of the services offered by the Insurance Department beyond industry regulation. He has also worked to restructure the department for efficient, effective use of tax-payer dollars, along with employee satisfaction.

On a national level, Godfread has been an active voice in discussions about insurance regulations including use of technology, air ambulance service, and healthcare reinsurance. He currently chairs the NAIC's Innovation and Technology Task Force.

Prior to serving as Insurance Commissioner, Godfread was most recently Vice President of Governmental Affairs for the Greater North Dakota Chamber in Bismarck. His background also includes banking and professional athletics. He has held prominent roles in discussions around the federal Affordable Care Act (ACA), across-the-board tax reductions for North Dakotans, creation of the North Dakota Outdoor Heritage Fund, K–12 education efforts and more.

Godfread earned a law degree and a Master of Business Administration (MBA) from the University of North Dakota in 2011. He earned his bachelor’s degree in business with honors from the University of Northern Iowa in 2005.
NORTH DAKOTA

Chrystal Bartuska
Product Filing Division Director
(701) 328-2441
cabartuska@nd.gov

Vance Magnuson
Rate and Form Analyst
(701) 328-4977 vmagnuso@nd.gov

Consumer Complaints and Inquires-Life and Health
Janelle Middlestead
Consumer Assistance Division Director
(701) 328-4460 jlmiddlestead@nd.gov

Angie Voegle
Claims Investigator
(701) 328-2940 amvoegele@nd.gov

Policy, Form and Rate Filings-Property and Casualty
Chrystal Bartuska
Product Filing Division Director
(701) 328-2441 cabartuska@nd.gov

Mike Andring
Property and Casualty Actuary
(701) 328-4937 mandring@nd.gov

Consumer Complaints and Inquires-Property and Casualty
Janelle Middlestead
Consumer Assistance Division Director
(701) 328-4460 jlmiddlestead@nd.gov

Holly Brockman
Claims Investigator
(701) 328-2932 hbrockman@nd.gov

Agent Licensing
John R. Arnold
Agent Licensing Division Director
(701) 328-4984 jarnold@nd.gov

Budget
Jess Davis
Accountant
(701) 328-2930 jessdavis@nd.gov

Deposits
Rachel Kriege
Human Resources Manager
(701) 328-2931 rkriege@nd.gov

Premium Tax
Jess Davis
Accountant
(701) 328-2930 jessdavis@nd.gov

General Counsel
Johnny Palsgraaf
General Counsel
(701) 328-2440 jpalpalsgraaf@nd.gov

Investigations and Fraud

© 1991-2020 National Association of Insurance Commissioners
4/11/2020 164
NORTH DAKOTA

Dale Pittman
Investigator
(701) 328-2884
dpittman@nd.gov

Rebecca Kopp
Investigator
(701) 328-4641
rakopp@nd.gov

Examinations-Financial
Matt Fischer
Chief Examiner and Division Director
(701) 328-9617
mattfischer@nd.gov

Examinations-Market Conduct
Johnny Palsgraaf
Legal Counsel
(701) 328-2577
jpalsgraaf@nd.gov

Media Relations/Public Information
Ashley Kelsch
Public Information Officer
(701) 328-2684
amkelsch@nd.gov

Statistical Reporting
Ashley Kelsch
Public Information Officer
(701) 328-2684
amkelsch@nd.gov

Technology
Laurie Scully
IT Administrator
(701) 328-2503
lscully@nd.gov
On March 4, 2015, Mark O. Rabauliman was confirmed as Secretary of Commerce by the Senate of the Commonwealth of Northern Mariana Islands (CNMI). Rabauliman has served as Acting Secretary for the Department of Commerce since September 2014.

As part of his duties as the Secretary of Commerce, Rabauliman automatically becomes the Insurance Commissioner, Workers Compensation Commissioner and the Banking Director for the Commonwealth of the Northern Mariana Islands.

In addition to his current duties, Rabauliman heads the Video Lottery Commission. He has served as chairman for various government entities and nonprofit organizations, including the CNMI State Library, 2012 to present; and the Commonwealth Council for Arts and Culture, 2012 to 2014. He also has been a member of the Museum Board of Governors since 2013.

Rabauliman has widespread experience in the private and government sectors. He has more than 12 years of experience leading teams of various sizes in different industries to accomplish objectives of the organizations he served. These experiences are in the areas of public administration, telecommunications, network, and education, providing him with a wealth of knowledge and the ability to adapt to diverse leadership roles. Included in his continued development are various grant writing and executive leadership trainings.
NORTHERN MARIANA ISLANDS

Frank D. Cabrera
Workers' Compensation Manager
(670) 664-8020
fcabrera.wcc@commerce.gov.mp

Jenny C. Norita
WCC Officer
(670) 664-8020
jnorita@commerce.gov.mp

Anthony Yoshikawa
WCC Specialist
(670) 644-8018
ayoskikawa@commerce.gov.mp

Maggie Camacho
Banking Administrator
(670) 664-8020
cnmi.banking@commerce.gov.mp

Aristona M. Tudela
Banking Examiner II
(670) 664-8018
ttudela@commerce.gov.mp

Robert C. Torres
Project Coordinator
(670) 664-8020
robertctorres11@gmail.com
As Director of the Ohio Department of Insurance (DOI), Jillian Froment serves as a member of Governor DeWine’s cabinet and is responsible for the overall leadership and direction of the DOI. She joined the DOI in 2011 as Chief Administrative Officer and was soon elevated to Deputy Director. Beyond her daily operational responsibilities, she was responsible for managing a task force of Ohio insurance CEOs to review and implement improvements to Ohio’s regulatory environment and to create a robust workforce for Ohio’s insurance industry. Through these efforts she worked to benefit Ohio consumers by removing regulatory barriers that needlessly drive up the cost of insurance while also strengthening meaningful consumer protections. In 2017, she was appointed Director of the DOI.

Froment has actively represented Ohio in the NAIC, as Vice-Chair of the Life Insurance and Annuities Committee and as a member of the Cybersecurity Task Force, Innovation and Technology Task Force, Big Data Working Group and Unclaimed Life Insurance Benefits Working Group. She currently serves as Chair of the Interstate Insurance Product Regulation Commission, Vice-Chair of Financial Regulation Standards and Accreditation Committee, and Secretary-Treasurer of the Midwest Zone. In March 2017, she was named by Columbus Business First as one of the “People to Know” in the insurance industry.

Froment has more than 15 years of public sector and executive experience with a reputation for streamlining organizations and realizing operational efficiencies. She came to the DOI from the City of Marysville where she was the City Administrator responsible for the smooth and efficient management of municipal services and more than 150 employees. Under her leadership, the city developed a culture of active community engagement, strategic planning and fiscal responsibility.

Froment holds the distinction of being the first Executive Director for the eTech Ohio Commission. While at eTech Ohio, she worked to advance education and accelerate the learning of Ohioans through technology. She has also served as the Assistant Deputy Director and General Counsel in the Office of Collective Bargaining and as a compliance officer for the Ohio Department of Youth Services.

Froment earned a Juris Doctorate from Capital University and a Bachelor’s of Science in Engineering from The Ohio State University.
Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.insurance.ohio.gov
Make Checks Payable to: Ohio Treasurer Robert Sprague

Jillian Froment
Director.................................................................................................................jillian.froment@insurance.ohio.gov
(614) 728-1006

Carrie Haughawout
Deputy Director..................................................................................................carrie.haughawout@insurance.ohio.gov
(614) 387-0411

Mariah Marcum
Executive Assistant to Director.............................................................................mariah.marcum@insurance.ohio.gov
(614) 728-1059

Molly Mottram
Executive Assistant..................................................................................................molly.mottram@insurance.ohio.gov
(614) 644-3354

Tynesia Dorsey
Chief Administrative Officer and Director of Consumer Relations.................tynesia.dorsey@insurance.ohio.gov
(614) 728-1111

Dora Dean
Executive Administrative Assistant.........................................................................dora.dean@insurance.ohio.gov
(614) 644-7076

Christopher Brock
Assistant Director, Public Affairs.............................................................................christopher.brock@insurance.ohio.gov
(614) 728-1539

Amanda Baird
General Counsel......................................................................................................amanda.baird@insurance.ohio.gov
(614) 644-3326

Meredith Alexander
Assistant Director, Legislative Affairs.......................................................................meredith.alexander@insurance.ohio.gov
(614) 728-0070

Christopher Brock
Assistant Director, Communications.........................................................................christopher.brock@insurance.ohio.gov
(614) 728-1539

Marlene Moore
Executive Administrative Assistant, Communications/Legislative........................marlene.moore@insurance.ohio.gov
(614) 728-1015

Todd Oberholtzer
Regulatory Compliance Director.............................................................................todd.oberholtzer@insurance.ohio.gov
(614) 387-1459

Jana Jarrett
Assistant Director, Consumer Affairs.......................................................................jana.jarrett@insurance.ohio.gov
(614) 644-3378

Tina Chubb
Interim Assistant Director, Information Technology............................................tina.chubb@insurance.ohio.gov
(614) 728-1044

Vacant
Assistant Director, Human Resources........................................................................(614) 728-1012

Jianming Xia
Assistant Director, Fiscal Operations..........................................................................jianming.xia@insurance.ohio.gov
(614) 644-3263
OHIO

Dwight Radel
Assistant Director, Risk Assessment................................................................. dwight.radel@insurance.ohio.gov

Laura Miller
Assistant Director and Chief Actuary, Product Regulation and Actuarial Services.................laura.miller@insurance.ohio.gov

Michelle Brugh Rafeld
Assistant Director, Fraud and Enforcement..........................................................michelle.rafeld@insurance.ohio.gov

CONTACT PERSONS

Angela Dingus
Risk Management-Market Conduct............................................................................angela.dingus@insurance.ohio.gov

Laura Miller
Actuarial Services and Product Regulation-Chief of Life, Health and Managed Care..............laura.miller@insurance.ohio.gov

Laura Miller
Actuarial Services and Product Regulation-Chief of Property and Casualty.........................laura.miller@insurance.ohio.gov

Jianming Xia
Assistant Director, Fiscal Operations..........................................................................jianming.xia@insurance.ohio.gov

Karen Vourvopoulos
Chief, Licensing Division.........................................................................................karen.vourvopoulos@insurance.ohio.gov

Vacant
Assistant Director, Human Resources.........................................................................(614) 728-1012

Amanda Baird
General Counsel, Legal Division..................................................................................amanda.baird@insurance.ohio.gov

Accident/Health Insurance-HMO Division
Marjorie Ellis
Actuarial Services and Product Regulation-Life, Health and Managed Care.........................majorie.ellis@insurance.ohio.gov

Agent Licensing
Karen Vourvopoulos
Licensing-License Division........................................................................................karen.vourvopoulos@insurance.ohio.gov

Annual Statements
Cameron Piatt
Risk Assessment-Financial Regulation........................................................................cameron.piatt@insurance.ohio.gov

Captive Insurance
Tracy Snow
Risk Assessment-Captive Insurance............................................................................tracy.snow@insurance.ohio.gov

© 1991-2020 National Association of Insurance Commissioners
4/11/2020
OHIO

Company Licensing
Cameron Piatt (614) 728-1074
Risk Assessment-Financial Regulation
cameron.piatt@insurance.ohio.gov

Consumer Complaints and Inquires
Jana Jarrett (614) 644-3378
Consumer Affairs-Consumer Services
jana.jarrett@insurance.ohio.gov

Consumer Counseling Program for Seniors
Christina Reeg (614) 644-3464
Consumer Affairs-SHIIP Program Director
christina.reeg@insurance.ohio.gov

Deposits
Melissa Chuvalas (614) 752-0720
Fiscal Operations
melissa.chuvalas@insurance.ohio.gov

Enforcement
David Barney (614) 644-3193
Fraud and Enforcement-Enforcement Division
david.barney@insurance.ohio.gov

Examinations-Agent
Karen Vourvopoulos (614) 728-1249
Licensing-License Division
karen.vourvopoulos@insurance.ohio.gov

Examinations-Financial
Tracy Snow (614) 728-1263
Chief Examiner, Risk Assessment
tracy.snow@insurance.ohio.gov

Examinations-Market Conduct
Angela Dingus (614) 644-2663
Risk Assessment-Market Conduct
angela.dingus@insurance.ohio.gov

Fees-Agents
Karen Vourvopoulos (614) 728-1249
Licensing-License Division
karen.vourvopoulos@insurance.ohio.gov

Fees-Company
Melissa Chuvalas (614) 752-0720
Fiscal Operations
melissa.chuvalas@insurance.ohio.gov

Fraud
Michelle Rafeld (614) 728-1009
Fraud and Enforcement-Fraud Division
michelle.rafeld@insurance.ohio.gov

Health, Rates
Laura Miller (614) 728-1208
Actuarial Services and Product Regulation-Life, Health and Managed Care
laura.miller@insurance.ohio.gov
OHIO

Life, Rates
Pete Weber
Actuarial Services and Product Regulation-Life, Health and Managed Care
(614) 644-3311
peter.weber@insurance.ohio.gov

Media Relations/Public Information
Leslie Minnich
Chief, Communications
(614) 728-1292
leslie.minnich@insurance.ohio.gov

Policy and Form Filing-Life and Health
Marjorie Ellis
Actuarial Services and Product Regulation-Life, Health and Managed Care
(614) 644-3451
marjorie.ellis@insurance.ohio.gov

Policy and Form Filing-Property and Casualty
Maureen Motter
Actuarial Services and Product Regulation-Property and Casualty
(614) 644-3361
maureen.motter@insurance.ohio.gov

Premium Tax
Cameron Piatt
Financial Regulation, Risk Assessment
(614) 728-1074
cameron.piatt@insurance.ohio.gov

Property and Casualty-Personal and Commercial Lines Rates
Tom Botsko
Actuarial Services and Product Regulation-Property and Casualty
(614) 387-2819
thomas.botsko@insurance.ohio.gov

Statistical Reporting
Maureen Motter
Actuarial Services and Product Regulation-Property and Casualty
(614) 644-3361
maureen.motter@insurance.ohio.gov
Glen Mulready became the 13th Oklahoma Insurance Commissioner after receiving 62% of the vote. He was sworn in office on January 14, 2019.

Mulready is a recognized leader and champion in the insurance industry. Starting as a broker in 1984, he rose to serve at the executive level of the two largest health insurance companies in Oklahoma. In 2007, he joined Benefit Plan Strategies, a company helping businesses provide employee benefits and health insurance to their employees. He has served as President of both the Tulsa and Oklahoma State Health Underwriters Associations and has been named State Health Underwriter of the Year.

In 2010, Mulready successfully ran for state representative and quickly became the point person for the House of Representatives on insurance issues and was appointed chairman of the Insurance Committee after the 2014 elections. In this role, he passed legislation which resulted in more insurance companies offering service in the state, and he reformed the state employee insurance program to save Oklahoma millions of dollars a year while also saving thousands of dollars for those families. These successes led to him being tapped for the leadership position of majority Floor Leader in 2017.

Mulready and Sally, his wife of 31 years, are the proud parents of teenage sons, Sam, Jake, and Will. In 2008, he and Sally were the recipients of Leadership Tulsa’s Paragon Award for their work with Big Brothers Big Sisters. He is very active in the community having served on numerous boards and committees including Big Brothers Big Sisters, the Juvenile Diabetes Research Fund (JDRF), March of Dimes, Shepherds Fold Ranch Christian Summer Camp, Crime Commission, and Tulsa Tough.

Oklahoma City Address (Primary)
Oklahoma Insurance Department
400 NE 50th Street
Oklahoma City, OK 73105-1816

Phone Numbers
Main (Oklahoma City) (405) 521-2828
Toll-Free Number (In-State Only) (800) 522-0071
Main (Tulsa) (918) 295-3700

Fax Numbers
Main (Oklahoma City) (405) 521-6635
Main (Tulsa) (918) 994-7916

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://www.ok.gov/oid/
Make Checks Payable to: Oklahoma Insurance Department

Glen Mulready
Commissioner
(glen.mulready@oid.ok.gov)

Brian Downs
Chief of Staff; First Deputy Commissioner
(918) 295-3700
(brian.downs@oid.ok.gov)

Mike Rhoads
Deputy Commissioner of Consumer Services
(918) 295-3700
(mike.rhoads@oid.ok.gov)
OKLAHOMA

Teresa Green
Deputy Commissioner of Licensing Services
(405) 521-6654
teresa.green@oid.ok.gov

Gordon Amini, Esq.
General Counsel
(405) 522-6335
gordon.amini@oid.ok.gov

Liz Heigle
Director of Communications
(405) 522-0683
liz.heigle@oid.ok.gov

Jim Marshall
Director of Operations
(405) 522-8398
jim.marshall@oid.ok.gov

Lydia Shirley
Assistant Commissioner of Consumer Services
(405) 521-6624
lydia.shirley@oid.ok.gov

Andy Schallhorn
Deputy Commissioner of Financial Regulations & Chief Actuary
(405) 522-4969
andrew.schallhorn@oid.ok.gov

Cuc Nguyen
Assistant Commissioner of Rate & Form
(405) 522-4608
cuc.nguyen@oid.ok.gov

Sherry Marczewski
Assistant Commissioner of Comptroller
(405) 522-4581
sherry.marczewski@oid.ok.gov

Mike Pavlik
Assistant Commissioner of Systems Security
(405) 522-4616
michael.pavlik@oid.ok.gov

Ray Walker
Director, Medicare Assistance Program
(405) 521-6632
ray.walker@oid.ok.gov

Karlita Manger
Executive Assistant to the Commissioner
(405) 522-0891
karlita.manger@oid.ok.gov

CONTACT PERSONS

Actuarial
Andy Schallhorn
Deputy Commissioner of Financial Regulations & Chief Actuary
(405) 522-4969
andrew.schallhorn@oid.ok.gov

Anti-Fraud Unit
Rick Wagnon
Chief, Anti-Fraud Unit
(405) 522-6180
rick.wagnon@oid.ok.gov

Captive Insurance
Andy Schallhorn
Deputy Commissioner of Financial Regulations & Chief Actuary
(405) 522-4969
andrew.schallhorn@oid.ok.gov

Commissioner's Inquiries
Karlita Manger
Executive Assistant to the Commissioner
(405) 522-0891
karlita.manger@oid.ok.gov
OKLAHOMA

Community Outreach
Jim Marshall (405) 522-8398
Director of Operations.................................................................jim.marshall@oid.ok.gov

Comptroller
Sherry Marczewski (405) 522-4581
Assistant Commissioner, Comptroller..................................................sherry.marczewski@oid.ok.gov

Consumer Assistance
Lydia Shirley (405) 521-2991
Assistant Commissioner of Consumer Services..........................................................lydia.shirley@oid.ok.gov

Consumer Counseling Program for Seniors
Ray Walker (405) 521-6632
Director, Medicare Assistance Program..............................................................ray.walker@oid.ok.gov

Continuing Education
Erin Wainner (405) 522-0897
Senior Education Coordinator ............................................................................erin.wainner@oid.ok.gov

Financial Analysis
Diane Carter (405) 522-6337
Chief Financial Analyst.......................................................................................diane.carter@oid.ok.gov

Financial Examinations
Eli Snowbarger (405) 522-6179
Chief Financial Examiner.....................................................................................eli.snowbarger@oid.ok.gov

Government Relations and Public Policy
Teresa Green (405) 521-6654
Deputy Commissioner of Licensing Services....................................................teresa.green@oid.ok.gov

Health Policy
Mike Rhoads (918) 295-3702
Deputy Commissioner of Consumer Services..................................................mike.rhoads@oid.ok.gov

Human Resources/Operations
Jim Marshall (405) 522-8398
Director of Operations.........................................................................................jim.marshall@oid.ok.gov

Legal
Gordon Amini, Esq. (405) 522-6335
General Counsel.................................................................................................gordon.amini@oid.ok.gov

Market Regulation
Landon Hubbart (405) 522-5358
Chief of Market Regulation..................................................................................landon.hubbart@oid.ok.gov
OKLAHOMA

Media Relations
Liz Heigle (405) 522-0683
  Director of Communications.................................................................liz.heigle@oid.ok.gov

Policy, Form, Rate and Manual Rule
Cue Nguyen (405) 522-4608
  Assistant Commissioner, Rate and Form Compliance Division Manager..................................................cue.nguyen@oid.ok.gov

Producer Licensing
Courtney Khodabakhsh (405) 522-0806
  Licensing Manager..................................................................................courtney.khodabakhsh@oid.ok.gov

Receivership
Gordon Amini (405) 522-6335
  General Counsel......................................................................................gordon.amini@oid.ok.gov

Workers' Compensation
Cuc Nguyen (405) 522-4608
  Assistant Commissioner of Rate & Form..................................................cuc.nguyen@oid.ok.gov

© 1991-2020 National Association of Insurance Commissioners
4/11/2020 178
OREGON

Andrew R. Stolfi was appointed as administrator of the Oregon Division of Financial Regulation and insurance commissioner in February 2018. The division is part of the state's largest consumer protection and business regulatory agency, the Department of Consumer and Business Services. Stolfi is responsible for leading the agency's regulation of insurance, depository institutions, trust companies, securities, and financial products.

Previously, Stolfi spent six years in Switzerland at the International Association of Insurance Supervisors, most recently serving as chief operating officer and chief counsel. He was responsible for leading the operations, legal, communications, finance, risk management, and human resources functions. He was also a key advisor to the association's Executive Committee and served as its first communications officer.

Before joining the association, Stolfi served in various senior management roles at the Illinois Department of Insurance, including acting director, chief of staff, and special counsel for policy and legislative affairs. In Illinois, he developed and managed all aspects of the department's legislative agenda and day-to-day operations.

Stolfi was also an active participant at the National Association of Insurance Commissioners, where he was appointed chair of the Corporate Governance Working Group.

His legal background includes serving as attorney and policy analyst in the Office of the Governor of the State of Illinois, as judicial law clerk for the Honorable Thomas E. Hoffman in the Illinois Appellate Court, First District, and as a special assistant corporation counsel for the City of Chicago Law Department.

Stolfi received a Bachelor of Science degree from the University of Vermont and a law degree with honors from Chicago-Kent College of Law. He resides in Salem with his wife and two children.

Mailing Address
Oregon Department of Consumer and Business Services
Division of Financial Regulation
P.O. Box 14480
Salem, Oregon 97309-0405

Email Address
See individual email addresses

Phone Numbers
Main (503) 947-7980
Toll-free (888) 877-4894

Fax Numbers
Main (506) 378-4351

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://dfr.oregon.gov/Pages/index.aspx
Make Checks Payable to: Department of Consumer and Business Services

Lou Savage
Acting Director, Department of Consumer and Business Services
louis.d.savage@oregon.gov

Andrew R. Stolfi
Administrator/Insurance Commissioner, Div. of Financial Regulation
andrew.stolfi@oregon.gov

© 1991-2020 National Association of Insurance Commissioners
4/11/2020
OREGON

TK Keen (503) 947-7226
Deputy Administrator.................................................................tk.keen@oregon.gov

JP Jones (503) 947-7497
Deputy Administrator.................................................................jp.jones@oregon.gov

CONTACT PERSONS
Administraive Rules
TK Keen (503) 586-8143
Policy and Actuarial Services..........................................................tk.keen@oregon.gov

Annual Statements
Ryan Keeling (503) 947-7271
Assistant Manager/Chief Analyst......................................................ryan.w.keeling@oregon.gov

Policy and Actuarial Services
TK Keen (503) 947-7271
Policy and Actuarial Services..........................................................tk.keen@oregon.gov

Company Licensing
Ryan Keeling (503) 947-7271
Assistant Manager/Chief Analyst......................................................ryan.w.keeling@oregon.gov

Medical Examinations
Kirsten Anderson (503) 947-7478
Senior Manager, Licensing..............................................................kirsten.l.anderson@oregon.gov

Consumer Advocacy
Tricia Goldsmith (503) 947-7275
Senior Manager, Consumer Education and Advocacy.......................tricia.a.goldsmith@oregon.gov

Consumer Outreach
Tricia Goldsmith (503) 947-7275
Senior Manager, Consumer Education and Advocacy.......................tricia.a.goldsmith@oregon.gov

Department Counsel
Ted Falk (503) 947-4430
General Counsel, Assistant Attorney General....................................theodore.c.falk@oregon.gov

Deposits
Jason Haynes (503) 947-7259
Security Deposit Analyst.................................................................jason.haynes@oregon.gov

Examinations-Financial
Greg Lathrop (503) 947-7982
Senior Manager, Chief Financial Examiner .....................................greg.a.lathrop@oregon.gov

Examination-Producer
Kirsten Anderson (503) 947-7478
Senior Manager, Licensing..............................................................kirsten.l.anderson@oregon.gov

Fees-Company
Ryan Keeling (503) 947-7271
Assistant Manager/Chief Analyst......................................................ryan.w.keeling@oregon.gov
OREGON

Fees-Licensing
Kirsten Anderson (503) 947-7478
Senior Manager, Licensing.................................................................kirsten.l.anderson@oregon.gov

Financial Analysis
Ryan Keeling (503) 947-7271
Assistant Manager/Chief Analyst..........................................................ryan.w.keeling@oregon.gov

Financial Regulation Section
JP Jones (503) 947-7497
Deputy Administrator..............................................................................jp.jones@oregon.gov

Insurance Product Reg. P&C
Brian Fordham (503) 947-7205
Senior Manager, Compliance..................................................................brian.j.fordham@oregon.gov

Investigations and Enforcement
Dorothy Bean (503) 947-7485
Senior Manager, Investigations and Enforcement......................................dorothy.bean@oregon.gov

Legislative
TK Keen (503) 586-8143
Senior Manager, Policy and Actuarial Services.........................................tk.keen@oregon.gov

Life and Health Actuarial
Drew Bux (503) 476-5746
..............................................................................................................andrew.bux@oregon.gov
Michael Sink (971) 673-2031
..............................................................................................................michael.d.sink@oregon.gov
Tim Hinkel (503) 947-7219
..............................................................................................................timothy.r.hinkel@oregon.gov

Media Relations/Public Information
Leah Andrews (503) 947-7897
Communications Director........................................................................leah.k.andrews@oregon.gov

Policy Analysis
TK Keen (503) 586-8143
Senior Manager, Policy and Actuarial Services.........................................tk.keen@oregon.gov
Gayle Woods (503) 947-7217
Senior Policy Advisor..............................................................................gayle.woods@oregon.gov
Jesse O'Brien (971) 707-3670
Senior Policy Analyst (Life and Health......................................................jesse.e.obrien@oregon.gov

© 1991-2020 National Association of Insurance Commissioners
4/11/2020
OREGON

Alexander Cheng
Senior Policy Analyst
alexander.s.cheng@oregon.gov

Michael Schopf
Senior Policy Analyst (Health)
michael.d.schopf@oregon.gov

Lauren Winters
Senior Policy Analyst
lauren.e.winters@oregon.gov

Aeron Teverbaugh
Senior Policy Analyst
aeron.teverbaugh@oregon.gov

Producer Licensing
Kirsten Anderson
Senior Manager, Licensing
kirsten.l.anderson@oregon.gov

Product Regulation
Tashia Sizemore
Senior Manager, Product Regulation
tashia.sizemore@oregon.gov

Property and Casualty-Actuarial
Dave Dahl
Senior Manager, Property
David.F.Dahl@Oregon.Gov

Rates and Forms
Tashia Sizemore
Senior Manager, Rates
Tashia.Sizemore@Oregon.Gov

Receivership
Ryan Keeling
Assistant Manager/Chief Analyst
Ryan.W.Keeling@Oregon.Gov

Retaliatory Tax
Shannon O'Shea
Senior Manager, Retaliatory
Shannon.oshea@oregon.gov

Gail McFarlin
Senior Manager, Retaliatory
Gail.McFarlin@Oregon.Gov

Statistical Reporting
Spencer Peacock
Senior Manager, Statistical
Spencer.C.Peacock@Oregon.Gov

Surplus Lines Coordinator
Shannon O'Shea
Senior Manager, Surplus
Shannon.oshea@oregon.gov
Jessica Altman currently serves as Insurance Commissioner for the Commonwealth of Pennsylvania. Prior to this, she served as Chief of Staff for the Pennsylvania Insurance Department alongside former Insurance Commissioner Teresa Miller beginning in June 2015. In this position, Altman served as the top aide to former Insurance Commissioner Miller, oversaw policy initiatives for the agency, and coordinated policy with other state government agencies and external groups.

Altman represented the department in a number of statewide initiatives including coordinating aspects of Health Innovation in Pennsylvania, which leverages funds from the Centers for Medicare and Medicaid Services’ State Innovation Model Initiative and sitting as a board member for ABC-MAP, the Commonwealth’s initiative to implement a prescription drug monitoring program. She is also an active member of the NAIC, where she currently serves as Vice Chair of the Health Insurance and Managed Care (B) Committee, and the National Academy for State Health Policy, where she serves as Vice Chair of the Health Care Access & Finance Steering Committee.

Prior to joining the Pennsylvania Insurance Department, Altman worked at the U.S. Department of Health and Human Services’ Center for Consumer Information and Insurance Oversight, where she developed policy and facilitated implementation of the federal Affordable Care Act. In addition, she analyzed policy for the health division of the White House Office of Management and Budget while completing her master’s degree.

Altman has a Master in Public Policy from the Harvard University John F. Kennedy School of Government and a Bachelor of Science in Policy Analysis and Management, with a concentration in Health Care Policy, from Cornell University.

Jessica K. Altman
Commissioner

Term of Office At the Pleasure of the Governor
Appointed: August 19, 2017
Confirmed: March 20, 2018
Michael Humphreys  
Chief of Staff .................................................. (717) 787-0684
mhumphreys@pa.gov

Amy Daubert  
Chief Counsel .................................................. (717) 787-2567
adaubert@pa.gov

Megan Barbour  
Policy Office .................................................. (717) 783-0652
megbarbour@pa.gov

Joe DiMemmo  
Deputy Commissioner ........................................ (717) 783-2142
jdimemmo@pa.gov

Christopher Monahan  
Deputy Commissioner ........................................ (717) 787-6174
cmonahan@pa.gov

Laura Slaymaker  
Deputy Commissioner ........................................ (717) 787-6009
lslaymaker@pa.gov

Abdoul Barry  
Director, Legislative Affairs ................................... (717) 783-3501
abbarry@pa.gov

Thaisa Jones  
Communications Director .................................... (717) 214-4781
thajones@pa.gov

James Johnson  
Chief Administrative Judge .................................. (717) 783-2126
jamjohnson@pa.gov

Ken Kitch  
Manager, Bureau of Information Technology .............. (717) 783-2128
kkitch@pa.gov

CONTACT PERSONS

NAIC Liaison
Joseph Korman  
Bureau of Administration .................................... (717) 787-4429
jkorman@pa.gov

Annual Statements
Kimberly Rankin  
Director, Bureau of Licensing and Financial Analysis ....... (717) 783-6409
krankin@pa.gov

Bureau of Life, Accident and Health Insurance
Tracie Gray  
Director, Bureau of Life, Accident and Health Insurance .. (717) 705-7257
tgray@pa.gov

Company Licensing
Kim Rankin  
Director, Bureau of Company Licensing and Financial Analysis .... (717) 783-6409
krankin@pa.gov

Consumer Complaints and Inquires
PENNSYLVANIA

Carolyn Morris  
Director, Bureau of Consumer Services  
(717) 783-2153  
camorris@pa.gov

Department Counsel
Amy Daubert  
Chief Counsel  
(717) 787-2567  
adaubert@pa.gov

Deposits
Vacant  
Assistant to the Deputy Insurance Commissioner  
(717) 783-2142

Examinations-Financial
Melissa Greiner  
Director, Bureau of Financial Examinations  
(717) 772-1724  
mgreiner@pa.gov

Examinations-Market Conduct
Gary Jones  
Director, Bureau of Market Actions  
(717) 346-3888  
jogar@pa.gov

Fees
Kimberly Rankin  
Director, Bureau of Licensing and Financial Analysis  
(717) 783-6409  
krankin@pa.gov

Financial Analysis
Kimberly Rankin  
Director, Bureau of Licensing and Financial Analysis  
(717) 783-6409  
krankin@pa.gov

Media Relations/Public Information
Thaisa Jones  
Communications Director  
(717) 214-4781  
thajones@pa.gov

Product Licensing and Requirements
Vacant  
Director, Bureau of Licensing and Enforcement  
(717) 787-0167

Property and Casualty-Commercial Lines
Mark Lersch  
Bureau of Property/Casualty Insurance  
(717) 787-4192  
mlersch@pa.gov

Property and Casualty-Personal Lines
Mark Lersch  
Bureau of Property/Casualty Insurance  
(717) 787-4192  
mlersch@pa.gov

Rate and Form Filing-Life, Accident and Health Insurance
Tracie Gray  
Director, Bureau of Life, Accident and Health Insurance  
(717) 705-7257  
tgray@pa.gov
PENNSYLVANIA

Rate and Form Filing-Property and Casualty
Mark Lersch (717) 787-4192
Bureau of Property and Casualty Insurance
mlersch@pa.gov

Right-to-Know Law Office
Bridget Burke (717) 787-2567
Right-to-Know Official
briburke@pa.gov

Statistical Reporting
Joseph Korman (717) 787-4429
Bureau of Administration
jkorman@pa.gov

Born and raised within a family of insurance professionals, Rafael Cestero-Lopategui has been actively involved for more than 20 years in the insurance industry assuming various roles and executive positions. He earned a bachelors degree from The Ohio State University and a Juris Doctor from the Interamerican University of Puerto Rico; also obtained an International Law Internship at the Communication University of China in Beijing, China.

Before being appointed as Acting Insurance Commissioner, Mr. Cestero-Lopategui served as Chief Deputy Insurance Commissioner of Puerto Rico. He advised many clients, including various local and multinational companies, in the investigation and negotiation processes of insurance claims, mostly property and casualty, as well as counseled and participated in the risk-management decision-making, coverage issues, and insurance brokerage. As a lawyer, his legal practice included general civil litigation and insurance law matters, both at state and federal courts, and at the administrative level.

Mr. Cestero-Lopategui labored as an Executive in the International Unit at Marsh Saldaña, Inc. and later as an Independent Insurance Broker. Prior to this, he excelled for many years as an Insurance Adjuster and Investigator.

He has been a Certified Insurance Counselor (CIC) since 2003. He is a member of The National Alliance for Insurance Education and Research, The Society of Certified Insurance Counselors, the American Bar Association, and the Notary Association of Puerto Rico. He has offered lectures and seminars regarding various insurance matters.

Rafael Cestero-Lopategui
Acting Insurance Commissioner

Term of Office: Indefinite
Appointed: January 23, 2020

Mailing Address
Edificio
World Plaza
268 Munoz Rivera Ave.
San Juan, Puerto Rico 00918

Street Address
GAM Tower
Urb. Caparra Hills Industrial Park
2 Tabonuco Street
Suite 400 – 4th Floor
Guaynabo, Puerto Rico 00968-3020

Phone Numbers
Main (787) 304-8686
Fax Numbers
Main (787) 273-6365

Office Hours: 8:00 a.m.–4:30 p.m., Monday–Friday
Website: www.ocs.pr.gov
Make Checks Payable to: Premium Taxes and Department Fees Secretary of Treasury, Commonwealth of Puerto Rico

See individual email addresses

Rafael Cestero Lopatequi, Esq. (797) 304-8686 refael.cestero@ocs.pr.gov
Acting Insurance Commissioner

Arlene Cedeno (787) 304-8686 arlene.cedeno@ocs.pr.gov
Special Aide to the Commissioner

Johanna Mulero Barreto (787) 304-8686 jmulero@ocs.pr.gov
Administrative Assistant
PUERTO RICO

Glorimar Santiago
Deputy Commissioner of Supervision and Compliance
gsantiago@ocs.pr.gov

Alexander Adams, Esq.
Acting Deputy Commissioner of Legal Affairs
aadams@ocs.pr.gov

Maria Marin
Deputy Commissioner of Services
maria.marin@ocs.pr.gov

Ivan Solares, Esq.
Legal Advisor
ivan.solares@ocs.pr.gov

CONTACT PERSONS

Accident/Health Insurance
Elizabeth Roman
Supervisor, Actuarial Division
eroman@ocs.pr.gov

Agents' Licensing
Itsia Rosario
Acting Customer Service Director
irosario@ocs.pr.gov

Annual Statements
Glorimar Santiago-Rivera
Deputy Commissioner of Supervision and Compliance
gsantiago@ocs.pr.gov

Chapter Papers-Filing
Glorimar Santiago-Rivera
Deputy Commissioner of Supervision and Compliance
gsantiago@ocs.pr.gov

Company Authorization
Glorimar Santiago-Rivera
Deputy Commissioner of Supervision and Compliance
gsantiago@ocs.pr.gov

Consumer Complaints and Inquires
Doris Diaz
Director, Consumer Services Division
ddiaz@osc.pr.gov

Customer Service
Itsia Rosario
Acting Customer Service Director
irosario@ocs.pr.gov

Department Counsel
Brenda Perez, Esq.
Acting Director
bperez@ocs.pr.gov

Deposits
PUERTO RICO

Jaime Adorno (787) 304-8686
Acting Finance Director, Finance Division
jadorno@ocs.pr.gov

**Health Forms and Rates**

Elizabeth Roman (787) 304-8686
Supervisor, Actuarial Division
eroman@ocs.pr.gov

**Life Forms Individual and Group**

Elizabeth Roman (787) 304-8686
Supervisor, Actuarial Division
eroman@ocs.pr.gov

**Multiple Line Forms and Rates**

Miriam Ortiz (787) 304-8686
Supervisor, Actuary Property Section
miortiz@ocs.pr.gov

**Property and Casualty Forms and Rates**

Miriam Ortiz (787) 604-8686
Supervisor, Actuary Property Section
miortiz@ocs.pr.gov

**Taxes**

Glorimar Santiago-Rivera (787) 304-8686
Deputy Commissioner of Supervision and Compliance
gsantiago@ocs.pr.gov
Beth Dwyer was appointed Superintendent of Insurance on January 11, 2016. Prior to this appointment she had been employed by the Rhode Island Department of Business Regulation for fifteen years, first as General Counsel to the Insurance Division and later as Associate Director. Prior to government service, Ms. Dwyer was engaged in private law practice in California and Rhode Island specializing in litigation and insurance regulation.

Ms. Dwyer is a member of the National Association of Insurance Commissioners and has served as Chair and Vice Chair of various Committees, Task Forces and Working Groups. She currently serves as Chair of the Interstate Insurance Product Regulation Compact (IIPRC) and Restructuring Mechanisms (E) Working Group; Co Chair of the Producer Licensing (D) Task Force; Vice Chair of the Financial Regulation Standards and Accreditation (F) Committee and the Big Data (EX) Working Group and Secretary/Treasurer of the National Insurance Producers Registry (NIPR) Board of Directors.

Ms. Dwyer is a past president of the Rhode Island Women’s Bar Association and served on the Rhode Island Supreme Court Advisory Committee on Gender in the Courts. She was awarded the 2010 Rhode Island Attorney General's Justice Award for Consumer Protection. She completed the Senior Executives in State and Local Government Program at Harvard University, John F. Kennedy School of Government Executive Education.

Ms. Dwyer holds the designations of Chartered Life Underwriter (CLU) from The American College and Senior Professional in Insurance Regulation (SPIR) from the NAIC. Ms. Dwyer was admitted to practice law in California, Rhode Island, Massachusetts, the Federal District Courts of California and Rhode Island and the Ninth Circuit Court of Appeals. She received a JD from Pepperdine University and a BA in Political Science and Public Administration from Providence College.

**Mailing Address**

State of Rhode Island  
Department of Business Regulation  
Division of Insurance  
1511 Pontiac Avenue, Bldg. #69-2  
Cranston, Rhode Island 02920

**Email Address**

dbr.insurance@dbr.ri.gov

**Phone Numbers**

<table>
<thead>
<tr>
<th></th>
<th>Main</th>
<th></th>
<th>Fax Numbers</th>
<th></th>
<th>Main</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>(401) 462-9520</td>
<td></td>
<td></td>
<td>(401) 462-9602</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Office Hours**: 8:30 a.m. - 4:00 p.m., Monday-Friday  
**Website**: www.dbr.ri.gov  
**Make Checks Payable to**: Premium Taxes: Tax Administrator State of Rhode Island Division Fees: General Treasurer State of Rhode Island

Elizabeth Kelleher Dwyer  
Superintendent  
(401) 462-9615  
elizabeth.dwyer@dbr.ri.gov

Jack Broccoli  
Associate Director, Financial Regulation  
(401) 462-9606  
jack.broccoli@dbr.ri.gov
RHODE ISLAND

Matthew Gendron  (401) 462-9550
General Counsel & Head of Market Conduct  matthew.gendron@dbr.ri.gov

John Tudino, Jr.  (401) 462-9545
Chief Insurance Examiner  John.tudino@dbr.ri.gov

Rachel Chester  (401) 462-9604
Chief of Consumer and Licensing Services  rachel.chester@dbr.ri.gov

Beth Vollucci  (401) 462-9610
Chief of Consumer and Filing Services  beth.vollucci@dbr.ri.gov

CONTACT PERSONS

Deposits
Sarah Tolentino  (401) 462-9635
Accountant  sarah.tolentino@dbr.ri.gov

Examinations-Financial
John Tudino, Jr.  (401) 462-9545
Chief Insurance Examiner  John.tudino@dbr.ri.gov

Licensing (Producer, Adjuster, Appraiser and Surplus Line)
Rachel Chester  (401) 462-9604
Chief of Consumer and Licensing Services  rachel.chester@dbr.ri.gov

Licensing (Company)
Petr Petrik  (401) 462-9634
Senior Insurance Examiner  petr.petrik@dbr.ri.gov

Market Conduct
Matthew Gendron  (401) 462-9615
General Counsel & Head of Market Conduct  matthew.gendron@dbr.ri.gov

Media Relations/Public Information
Sarah Neil  (401) 462-9607
Principal Insurance Analyst  sarah.neil@dbr.ri.gov

Premium Tax-Division of Taxation
Leo Lebeuf  (401) 574-8983
Leo.lebeuf@tax.ri.gov

Filings
Beth Vollucci  (401) 462-9610
Chief of Consumer & Filing Services  beth.vollucci@dbr.ri.gov

Health Benefits Plans
Marie L. Ganim, PhD.  (401) 462-9638
Health Insurance Commissioner  marie.ganim@dbr.ri.gov

© 1991-2020 National Association of Insurance Commissioners
4/11/2020
RHODE ISLAND
Ray Farmer has served as Director for the South Carolina Department of Insurance since former Governor Nikki Haley appointed him on November 13, 2012. Mr. Farmer brings fifty years of experience in the insurance industry to his leadership role.

Mr. Farmer served as the Deputy Insurance Commissioner of the Enforcement Division for the Georgia Department of Insurance and more recently Vice President for the American Insurance Association. Mr. Farmer is a member of the State Bar of Georgia and a member of the Tort and Insurance Practice section, as well as the Workers’ Compensation section.

In 2014, he was named the Industry Person of the Year from the Independent Agents and Brokers of South Carolina. In 2017, Mr. Farmer received The Order of the Palmetto from Governor Haley, the state’s highest civilian honor awarded to citizens of South Carolina for extraordinary lifetime service and achievements of national or statewide significance. In 2018, Mr. Farmer oversaw the passing of the Data Security Law – a law that is the first in the nation to require insurance companies to have a comprehensive and secure plan to protect consumer data. Mr. Farmer also has the honor of being elected to serve as the President for the National Association of Insurance Commissioners.

Mr. Farmer is a native of Atlanta and he and his wife, Gayle, have two children and five grandchildren.

Raymond G. Farmer
Director

Term of Office: At the will of the Governor
Appointed: November 13, 2012
Reappointed: December 14, 2018

© 1991-2020 National Association of Insurance Commissioners
4/11/2020
195
SOUTH CAROLINA

Gwendolyn L. Fuller McGriff
   General Counsel and Deputy Director, Legal, Legislative and External Affairs…………………………………………………..(803) 737-6153

G. Lee Hill, Jr.
   Deputy Director, Financial Regulation and Solvency………………………………………………………………………………………..(803) 737-6199

Kendall Buchanan
   Deputy Director, Market and Consumer Services……………………………………………………………………………………………..(803) 737-6143

Dan Morris
   Deputy Director, Licensing……………………………………………………………………………………………………………………………..(803) 737-6039

Tom Watson
   Deputy Director, Administration……………………………………………………………………………………………………………………………..(803) 737-6141

Katie Geer
   Public Information Officer………………………………………………………………………………………………………………………………………..(803) 737-5913

CONTACT PERSONS

Accident and Health Insurance
Shari Miles
   Life, Accident and Health Insurance Unit Manager……………………………………………………………………………………………………………..(803) 737-6096

Administration
Tom Watson
   Deputy Director, Administration……………………………………………………………………………………………………………………………..(803) 737-6141

Agent Licensing
Andrea Bourgoin
   Licensing Supervisor……………………………………………………………………………………………………………………………………………………………..(803) 737-5757

Captive Insurance Division
Jay Branum
   Director of Captives……………………………………………………………………………………………………………………………………………………………..(803) 737-6109

Annual Statements
Michael Shull
   Chief Financial Analyst, Financial Regulation and Solvency……………………………………………………………………………………………………………..(803) 737-6188

Company Licensing
G. Lee Hill, Jr.
   Deputy Director, Financial Regulation and Solvency……………………………………………………………………………………………………………..(803) 737-6199

Consumer Complaints and Inquires
   Consumer Services………………………………………………………………………………………………………………………………………………………………………..(803) 737-6180

Deposits
SOUTH CAROLINA

G. Lee Hill, Jr.
Deputy Director, Financial Regulation and Solvency.................................................................(803) 737-6199

Examinations and Continuing Education
Andrea Bourgoin
Education Coordinator......................................................................................................................(803) 737-5757

Examinations-Financial and Market Conduct
Linda G. Haralson
Chief Financial Examiner...................................................................................................................(803) 737-6116

Human Resources
Erin Washington
Human Resources Manager..................................................................................................................(803) 737-6119

Information Technology
Derrick Brown
Information Officer.............................................................................................................................(803) 737-6157

Legal
Gwendolyn L. Fuller McGriff
General Counsel...................................................................................................................................(803) 737-6153

Life Insurance
Shari Miles
Life, Accident and Health Insurance Unit Manager..............................................................................(803) 737-6096

Liquidation, Rehabilitation
G. Lee Hill, Jr.
Deputy Director, Financial Services....................................................................................................(803) 737-6199

Geoffrey Bonham
Associate General Counsel....................................................................................................................(803) 737-6219

Media Relations/Public Information
Katie Geer
Public Information Officer.....................................................................................................................(803) 737-5913

Policy and Form Filing-Property and Casualty: Personal Lines and Commercial Lines
Michael Wise
Property and Casualty Unit Manager....................................................................................................(803) 737-6384

Policy and Form Filing-Life and Health
Shari Miles
Life, Accident and Health Insurance Unit Manager..............................................................................(803) 737-6096

Anamaria Burg
Assistant Actuary.....................................................................................................................................(803) 737-6165

© 1991-2020 National Association of Insurance Commissioners
4/11/2020 197
SOUTH CAROLINA

Premium Tax
Sharon Waddell
Taxation, ...........................................................................................................................................(803) 737-4910

Utilization Review
Rachel Johnson
Licensing Specialist, ....................................................................................................................................(803) 737-6099

Market Conduct
Kendall Buchanan
Deputy Director, Market and Consumer Services, ...........................................................................................(803) 737-6180

Michael Bailes
Market Conduct Coordinator, ...............................................................................................................................(803) 737-6131
Larry D. Deiter was appointed Director of the South Dakota Division of Insurance by Department of Labor and Regulation Secretary Marcia Hultman on January 8, 2015. Deiter had served as Assistant Director of Property and Casualty, Market Conduct and Investigations with the department since November 2012.

Deiter has more than 25 years of experience in commercial banking and business management, which includes insurance product sales management. Prior to joining the public sector, he served as vice president/market manager of a publicly traded financial institution.

Deiter earned his bachelor’s degree from South Dakota State University and is active as an officer of various civic and community boards.
SOUTH DAKOTA

Maggie Dell  (605) 773-3563
Assistant Director, Property and Casualty and Producer Licensing................................................................................................................maggie.dell@state.sd.us

Travis Jordan  (605) 773-3563
Assistant Director, Compliance/Investigations/Registrations................................................................................................................travis.jordan@state.sd.us

CONTACT PERSONS

Company Licensing and Annual Statements
Patsy Madsen  (605) 773-3563
Program Assistant..........................................................................................................................patsy.madsen@state.sd.us

Compliance
Letisha Pederson  (605) 773-3563
Compliance Agent..........................................................................................................................letisha.pederson@state.sd.us

Tiffany Carr  (605) 773-3563
Compliance Agent..........................................................................................................................tiffany.carr@state.sd.us

Consumer Complaints and Inquires
Richard Schlaak  (605) 773-3563
Property and Casualty Complaint Analyst......................................................................................richard.schlaak@state.sd.us

Amy Ondell  (605) 773-3563
Life and Health Analyst Complaint Analyst......................................................................................amy.ondell@state.sd.us

Peggy Taylor  (605) 773-3563
Life and Health Analyst Complaint Analyst......................................................................................peggy.taylor@state.sd.us

Patsy Mehlhaff  (605) 773-3563
Workers' Compensation Complaint Analyst......................................................................................patsy.mehlhaff@state.sd.us

Continuing Education
Jo Mikkelsen  (605) 773-3946
Continuing Education Coordinator...............................................................................................................jo.mikkelsen@state.sd.us

Division Counsel
Frank Marnell  (605) 773-3563
Senior Legal Counsel...........................................................................................................................frank.marnell@state.sd.us

Clayton Grueb  (605) 773-3563
Staff Attorney............................................................................................................................................clayton.grueb@state.sd.us

Lisa Harmon  (605) 773-3563
Staff Attorney............................................................................................................................................lisa.harmon@state.sd.us

Examinations-Financial
Johanna Nickelson  (605) 773-3563
Assistant Director.................................................................................................................................johanna.nickelson@state.sd.us
SOUTH DAKOTA

James Mehlhaff
Financial Supervisor ............................. (605) 773-3563
james.mehlhaff@state.sd.us

Seth Doyle
Senior Financial Analyst ......................... (605) 773-3563
seth.doyle@state.sd.us

Nick Carda
Financial Statement Analyst ........................ (605) 773-3563
nicholas.carda@state.sd.us

Examinations-Market Conduct
Tony Dorschner
Market Conduct Manager .............................. (605) 773-3563
tony.dorschner@state.sd.us

Life and Health Policies
Gretchen Brodkorb
Senior HealthCare Analyst .......................... (605) 773-3563
gretchen.brodkorb@state.sd.us

Candy Holbrook
Health Insurance Operation Coordinator ............... (605) 773-5122
candy.holbrook@state.sd.us

MCC, TPA, DMPO, IRO, CMP and URO Applications
Kimberly Kunf
Compliance Specialist ............................... (605) 773-3563
kimberly.kunf@state.sd.us

Policy and Form Filing-Life and Health
Jeff Smith
Senior Life and Health Analyst ................................ (605) 773-3563
jeff.smith@state.sd.us

Ray Klinger
Life and Health Analyst .............................. (605) 773-3563
ray.klinger@state.sd.us

Policy and Form Filing-Property and Casualty: Personal Lines and Commercial Lines
Patrick Cushing
Property and Casualty Rate and Form Analyst ........... (605) 773-3563
patrick.cushing@state.sd.us

Policy and Form Filing-Property and Casualty: Workers' Compensation
Patsy Mehlhaff
Property and Casualty Rate and Form Analyst ........... (605) 773-3563
patsy.mehlhaff@state.sd.us

Premium Tax
Patsy Madsen
Program Assistant ................................. (605) 773-3563
patsy.madsen@state.sd.us

Producer Licensing
Penney Wagoner
Corporation, MGA, Bail Bonds, Producer and Surplus Lines Broker Licensing ....................... (605) 773-3513
penney.wagoner@state.sd.us

Receivership

© 1991-2020 National Association of Insurance Commissioners
4/11/2020 201
SOUTH DAKOTA

Johanna Nickelson
Assistant Director
(605) 773-3563
johanna.nickelson@state.sd.us

Charlene Squires-Keller
Assistant to Assistant Director
(605) 773-3563
charlene.squirekeller@state.sd.us

Surplus Lines and Risk Retention
Commissioner Hodgen Mainda was appointed by Governor Bill Lee to lead the Department of Commerce and Insurance starting on October 1, 2019.

Mainda previously served as vice president for community development at the Electric Power Board (EPB) in Chattanooga.

In addition to his work with EPB, Mainda served on several non-profit boards including the Chattanooga Area Chamber of Commerce, the Downtown Chattanooga Rotary Club, the United Way of Greater Chattanooga, the University of Tennessee at Chattanooga Chancellor’s Roundtable and the College of Business Advisory Board. Mainda is also a member of the Leadership Tennessee Class of 2019 and a 2018 graduate of the Harvard Business School Young American Leaders Program.

A native of Nairobi, Kenya, Mainda, moved to Tennessee in 1997 to study at Middle Tennessee State University. He is a graduate of the University of Eastern Africa. He is married and has two small children.
<table>
<thead>
<tr>
<th>Department</th>
<th>Name</th>
<th>Phone Number</th>
<th>Email Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Agent Licensing-Continuing Education</td>
<td>Kim Biggs</td>
<td>(615) 741-7591</td>
<td><a href="mailto:kimberly.biggs@tn.gov">kimberly.biggs@tn.gov</a></td>
</tr>
<tr>
<td>Annual Statements</td>
<td>Hui Wattanaskopolant</td>
<td>(615) 253-2958</td>
<td><a href="mailto:hui.wattanaskopolant@tn.gov">hui.wattanaskopolant@tn.gov</a></td>
</tr>
<tr>
<td>Company Licensing</td>
<td>Kim Blaylock</td>
<td>(615) 532-7567</td>
<td><a href="mailto:kim.blaylock@tn.gov">kim.blaylock@tn.gov</a></td>
</tr>
<tr>
<td>Consumer Insurance Services</td>
<td>Vickie Trice</td>
<td>(615) 741-2218</td>
<td><a href="mailto:vickie.trice@tn.gov">vickie.trice@tn.gov</a></td>
</tr>
<tr>
<td>Fraud Investigations</td>
<td>Michele Stone</td>
<td>(615) 741-8192</td>
<td><a href="mailto:michele.stone@tn.gov">michele.stone@tn.gov</a></td>
</tr>
<tr>
<td>Department Counsel</td>
<td>John Speer</td>
<td>(615) 741-2199</td>
<td><a href="mailto:john.speer@tn.gov">john.speer@tn.gov</a></td>
</tr>
<tr>
<td></td>
<td>Maliaka Bass</td>
<td>(615) 741-9594</td>
<td><a href="mailto:maliaka.bass@tn.gov">maliaka.bass@tn.gov</a></td>
</tr>
<tr>
<td>Deposits</td>
<td>Ethel Mims</td>
<td>(615) 532-1239</td>
<td><a href="mailto:ethel.mims@tn.gov">ethel.mims@tn.gov</a></td>
</tr>
<tr>
<td>Financial Affairs</td>
<td>Trey Hancock</td>
<td>(615) 741-1504</td>
<td><a href="mailto:trey.hancock@tn.gov">trey.hancock@tn.gov</a></td>
</tr>
<tr>
<td></td>
<td>E. Joy Little</td>
<td>(615) 741-6796</td>
<td><a href="mailto:joy.little@tn.gov">joy.little@tn.gov</a></td>
</tr>
<tr>
<td>Premium Tax</td>
<td>Kim Blaylock</td>
<td>(615) 532-7567</td>
<td></td>
</tr>
<tr>
<td>Media Relations/Public Information</td>
<td>Kevin Walters</td>
<td>(615) 253-8941</td>
<td><a href="mailto:kevin.walters@tn.gov">kevin.walters@tn.gov</a></td>
</tr>
<tr>
<td>Rate, Rule and Form Filing-All Lines of Business</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
TENNESSEE

Brian Hoffmeister
Director (615) 741-5602
brian.hoffmeister@tn.gov

Workers' Compensation
Mike Shinnick
Manager (615) 741-0472
mike.shinnick@tn.gov

Property and Casualty-Personal Lines
Tiffany McDuffie
Manager (615) 741-2825
tiffany.mcduffie@tn.gov

Receivership
Bill Huddleston
Receivership Director (615) 360-4467
bill.huddleston@tn.gov

Service of Process
(615) 532-5260
service.process@tn.gov

Captives
Jennifer Stalvey
Captive Director (615) 770-0438
jennifer.stalvey@tn.gov
Kent Sullivan was appointed Commissioner of Insurance by Governor Greg Abbott on September 21, 2017. As Commissioner, he oversees the Texas Department of Insurance, which regulates the insurance industry and protects consumers. The agency has almost 1,400 employees statewide and an annual budget of more than $110 million.

Commissioner Sullivan has 35 years of legal experience. He previously served as a justice on the Texas Court of Appeals, a state district court judge, and first assistant attorney general for the Texas Office of the Attorney General.

Before joining the Texas Department of Insurance, Commissioner Sullivan was in private law practice. He is a member of the State Bar of Texas, the Houston and Austin Bar Associations, and a life fellow of the Texas Bar Foundation. He has served on the State Bar of Texas Board of Directors, the Texas Center for the Judiciary Board of Directors, the Federal Judicial Evaluation Committee, and the Texas Supreme Court Advisory Committee.

Commissioner Sullivan received his law degree and a bachelor of arts degree from the University of Virginia.
Texas

Luke Bellsnyder  (512) 676-6028
Deputy Commissioner/NAIC Liaison  Luke.Bellsnyder@tdi.texas.gov

Libby Elliott  (512) 676-6602
Associate Commissioner/Director of Government Relations  Libby.Elliott@tdi.texas.gov

Financial Regulation Division
Jamie Walker  (512) 676-6368
Deputy Commissioner  Jamie.Walker@tdi.texas.gov

Amy Garcia  (512) 676-6446
Financial Analysis, Associate Commissioner/Chief Analyst  Amy.Garcia@tdi.texas.gov

Ignatius Wheeler  (512) 676-6838
Examinations, Associate Commissioner/Chief Examiner  Ignatius.Wheeler@tdi.texas.gov

John Alexander  (512) 676-6418
Supervisory Interventions, Director  John.Alexander@tdi.texas.gov

Mike Boerner  (512) 676-6846
Actuarial Office, Director/Chief Actuary  Mike.Boerner@tdi.texas.gov

Robert Rudnai  (512) 676-7639
Company Licensing and Registration, Manager  Robert.Rudnai@tdi.texas.gov

Annual Statement Copies
Annual Statement Room  (512) 676-6885

Deposits (Statutory)
David Carbajal  (512) 676-6390
Deposits (Statutory)  David.Carbajal@tdi.texas.gov

Life and Health Division
Richard Lunsford  (512) 676-6660
Deputy Commissioner  Richard.Lunsford@tdi.texas.gov

Doug Danzeiser  (512) 676-6673
Life and Health Lines, Director  Doug.Danzeiser@tdi.texas.gov

Raja Malkani  (512) 676-6652
Life and Health Actuarial, Acting Director/Chief Actuary  Raja.Malkani@tdi.texas.gov

Deanna Osmonson  (512) 676-6657
Life and Health Lines, Assistant Director  Deanna.Osmonson@tdi.texas.gov

Rachel Bowden  (512) 676-6616
Accident and Health, Manager  Rachel.Bowden@tdi.texas.gov

© 1991-2020 National Association of Insurance Commissioners
4/11/2020
TEXAS

Debra Diaz-Lara (512) 676-6413
Managed Care Quality Assurance Office, Director
Debra.Diaz-Lara@tdi.texas.gov

Property and Casualty Division
Mark Worman (512) 676-6740
Deputy Commissioner
Mark.Worman@tdi.texas.gov

J'ne Byckovski (512) 676-6694
Property and Casualty Actuarial, Director/Chief Actuary
J'ne.Byckovski@tdi.texas.gov

Marianne Baker (512) 676-6714
Property and Casualty Lines, Director
Marianne.Baker@tdi.texas.gov

SERFF
Sharalyn Taylor (512) 676-6738
Sharalyn.Taylor@tdi.texas.gov

General Counsel
James Person (512) 676-6032
General Counsel
James.Person@tdi.texas.gov

Justin Beam (512) 676-6568
Chief Clerk/Assistant General Counsel
Justin.Beam@tdi.texas.gov

Carole Cearley (512) 676-6583
Legal, Policy Development Counsel, Director
Carole.Cearley@tdi.texas.gov

Margaret Jonon (512) 676-6565
Legal, Financial Counsel, Director
Margaret.Jonon@tdi.texas.gov

Administrative Operations
Nancy Clark (512) 676-6166
Chief of Staff
Nancy.Clark@tdi.texas.gov

Anthony Infantini (512) 676-7618
Chief Financial Officer
Anthony.Infantini@tdi.texas.gov

Human Resources
Cynthia Olivier (512) 676-6101
Director
Cynthia.Olivier@tdi.texas.gov

Information Technology Services (Data Processing)
Amy Lugo (512) 676-6031
Director
Amy.Lugo@tdi.texas.gov

Public Affairs
Stephanie Goodman (512) 676-6935
Deputy Commissioner
Stephanie.Goodman@tdi.texas.gov

© 1991-2020 National Association of Insurance Commissioners
4/11/2020
TEXAS

Customer Operations
Chris Herrick
Deputy Commissioner
(512) 676-6476
Chris.Herrick@tdi.texas.gov

Randall Evans
Associate Commissioner
(512) 676-6213
Randall.Evans@tdi.texas.gov

Aaron Jenkins
Complaints Processing, Director
(512) 676-6289
Aaron.Jenkins@tdi.texas.gov

Cindy Wright
Consumer Protection and Services Office, Director
(512) 676-6258
Cindy.Wright@tdi.texas.gov

Agent Testing
Pearson VUE
Exam Contractor
(888) 754-7667

Complaints Resolution
General Information, Life, Accident and Health, Property and Casualty
(800) 252-3439

Premium Tax (Collected by the Comptroller's Office)
Karen Snyder
Comptroller of Public Accounts
(512) 463-4074

Enforcement
Leah Gillum
Deputy Commissioner
(512) 676-6357
Leah.Gillum@tdi.texas.gov

Insurance Fraud
Chris Davis
Associate Commissioner
(512) 676-6295
Christopher.Davis@tdi.texas.gov

State Fire Marshal
Chief Orlando P. Hernandez
(512) 676-6800
Fire.Marshal@tdi.texas.gov
Todd E. Kiser was named Commissioner of the Utah Insurance Department on December 20, 2012 by Governor Gary R. Herbert.

Prior to his appointment as Insurance Commissioner, Kiser served 10 years in the Utah Legislature where he specialized in writing legislation regarding insurance issues, medical care, and consumer advocacy. He is particularly proud of his legislative record, which shows his willingness to work on both sides of the aisle as a consensus builder. Before embarking on his career in public service, Commissioner Kiser worked for 35 years as an independent agent and insurance agency owner. He continues his leadership role as chair of the NAIC's Financial Regulation Standards and Accreditation (F) Committee.
UTAH

Tanzi J. Northrup
Deputy Commissioner.................................................................tnorthrup@utah.gov

Shelley Wiseman
Director, Health and Life Division.....................................................swiseman@utah.gov

Jake Garn
Chief Financial Examiner.................................................................jwgarn@utah.gov

Armand Glick
Director, Fraud..............................................................................aglick@utah.gov

Chad Thompson
Director, Information Technology......................................................chadt@utah.gov

Tracy Klausmeier
Director, Property and Casualty........................................................tklausmeier@utah.gov

Danny Schoenfeld
Director, Administrative Services.....................................................dannyschoenfeld@utah.gov

Tomasz Serbinowski
Actuary.........................................................................................tserbinowski@utah.gov

Jaak Sundberg
Health Actuary..............................................................................jsundberg@utah.gov

Travis Wegkamp
Director, Captive...........................................................................twegkamp@utah.gov

CONTACT PERSONS

Media Relations/Public Information
Steve Gooch
Public Information Officer.................................................................sgooch@utah.gov

Department Counsel
Perri Babalis
Assistant Attorney General...............................................................pbabalis@utah.gov

Legislative
Reed Stringham
Deputy Commissioner.................................................................rmstringham@utah.gov

Captive
Mark Wiedeman
Audit Manager..............................................................................mwiedeman@utah.gov

Travis Wegkamp
Director, Captive...........................................................................twegkamp@utah.gov

© 1991-2020 National Association of Insurance Commissioners
4/11/2020
UTAH

Fees
Danny Schoenfeld (801) 538-3778
dannyschoenfeld@utah.gov
Director, Administrative Services

Financial
Jake Garn (801) 538-3811
jwgarn@utah.gov
Director, Chief Financial Examiner

Malis Rasmussen (801) 537-9238
marasasmussen@utah.gov
Assistant Chief Financial Examiner

Dan Applegarth (801) 538-9509
dapplegarth@utah.gov
Chief Financial Analyst

Karen Gholston (801) 537-9174
kgholston@utah.gov
Deposits

Dan Applegarth (801) 538-9509
dapplegarth@utah.gov
Annual Statements

Fraud
Armand Glick (801) 531-5388
aglick@utah.gov
Director, Fraud

Health and Life
Shelley Wiseman (801) 537-9293
swiseman@utah.gov
Director, Health and Life Division

Jaak Sundberg (801) 538-3865
jsundberg@utah.gov
Health Actuary

Heidi Clausen (801) 538-3801
hclausen@utah.gov
Assistant Director, Rate and Forms

Michelle White (801) 538-3826
mmwhite@utah.gov
Assistant Director, Consumer Services

Licensing
Jay Sueoka (801) 538-3814
jsueoka@utah.gov
Manager, Company Licensing

Randy Overstreet (801) 538-3855
roverstreet@utah.gov
Manager, Producer Licensing

Market Conduct
Tanji Northrup (801) 538-3804
jnorthrup@utah.gov
Chief Market Conduct Examiner
UTAH

Tracy Klausmeier
Property and Casualty
(801) 538-3035
tklausmeier@utah.gov

Shelley Wiseman
Health and Life
(801) 538-9293
swiseman@utah.gov

Premium Tax
Utah State Tax Commission
Customer Service
https://tax.utah.gov/

Property and Casualty
Tracy Klausmeier
Director, Property and Casualty
(801) 538-3869
tklausmeier@utah.gov

Meldee Love
Assistant Director
(801) 537-9146
mlove@utah.gov

Title Market Conduct Examiner
Adam Martin
(801) 537-9003
gmartin@utah.gov

Surplus Lines
Sylvia Bruno
Director, Surplus Lines Association of Utah
(801) 944-0114
sbruno@slaut.org

Tax Commission
Tyler McInotsh
Tax Compliance Agent
(801) 297-7705
tmcintosh@utah.gov

© 1991-2020 National Association of Insurance Commissioners
4/11/2020
Michael S. Pieciak is commissioner of the Vermont Department of Financial Regulation. He was first appointed by Gov. Peter Shumlin in July 2016 and reappointed by Gov. Phil Scott in December 2016.

Commissioner Pieciak serves as the chief regulator of Vermont’s financial services sector, including the insurance, captive insurance, banking and securities industries. Commissioner Pieciak previously served as deputy commissioner of the Department’s Securities Division, where he led the Division’s investigation into the Jay Peak EB-5 projects. Commissioner Pieciak is the past-president of the North American Securities Administrators Association, a member of the SEC Advisory Committee on Small and Emerging Companies and member of the National Association of Insurance Commissioners.

Prior to his service with the Department, Commissioner Pieciak practiced law in New York City at Skadden, Arps, Slate, Meagher & Flom LLP in the Mergers and Acquisitions Group, gaining experience in commercial transactions, corporate governance and investment and financing transactions. Commissioner Pieciak also previously practiced at Downs Rachlin Martin in Burlington in the Business Law Group.

Commissioner Pieciak grew up in Brattleboro and graduated cum laude from Union College with a degree in political science. He received his law degree summa cum laude from the University of Miami School of Law where he served as editor-in-chief of the “Miami Law Review.” Commissioner Pieciak is also a member of the Vermont State Colleges Board of Trustees and currently resides in Winooski, VT.

Michael S. Pieciak
Commissioner

Term of Office: Appointed Biannually by Governor with Senate Consent
Appointed: July 5, 2016

Vermont Department of Financial Regulation
89 Main Street
Montpelier, Vermont 05620-3101

Phone Numbers
Main (802) 828-3301
Captive Section (802) 828-3304

Fax Numbers
Main (802) 828-3306
Captive Section (802) 828-3460
Commissioner (802) 828-1919

Office Hours: 7:45 a.m.-4:30 p.m., Monday-Friday
Website: https://dfr.vermont.gov/

Michael S. Pieciak
Commissioner

(802) 828-3301

Kevin Gaffney
Deputy Commissioner of Insurance
(802) 828-4845

David Provost
Deputy Commissioner of Captives
(802) 828-3304

Gavin Boyles
General Counsel
(802) 828-1316
VERMONT

Phillips Keller
Director of Insurance Regulation..........................................................................................................................(802) 828-1464

Sandra Bigglestone
Director of Captives...............................................................................................................................................(802) 828-4864

Dan Petterson
Director of Financial Examinations......................................................................................................................(802) 828-3304

Karen Murphy
Insurance Examinations, Director ...........................................................................................................................(802) 828-1959

Emily Brown
Director of Rates and Forms.................................................................................................................................(802) 828-4871

Christina Rouleau
Director of Market Regulation...............................................................................................................................(802) 828-2910

CONTACT PERSONS

NAIC Liaison
Thomas Taylor
Executive Assistant to the Deputy Commissioner of Insurance..................................................................................(802) 828-4842

Agent and Broker Licensing, Examinations and Fees
Calley Rock
Executive Assistant, Producer Licensing...................................................................................................................(802) 828-3303

Annual Statements
Lisa Messier
Insurance Examiner....................................................................................................................................................(802) 828-4844

Consumer Complaints and Inquires
Brenda Clark
Consumer Complaints Administrator......................................................................................................................(802) 828-4886

Deposits
Beth Pearce
State Treasurer...........................................................................................................................................................(802) 828-2301

Fees-Company Licensing
Ellen Adams
Insurance Examiner......................................................................................................................................................(802) 828-2470

Fees-Rate and Form Filing Fees-Life and Health and Property and Casualty
Jessica Sherpa
Rates and Forms Analyst ...........................................................................................................................................(802) 828-2908

Media Relations/Public Information

© 1991-2020 National Association of Insurance Commissioners
4/11/2020 216
VERMONT

Stephanie Brackin
(802) 828-4872

Premium Tax
Gloria Relations
Department of Taxes
(802) 828-2310

Receivership
Kevin Gaffney
Deputy Commissioner of Insurance
(802) 828-4845
Lieutenant Governor Tregenza A. Roach is a proud Virgin Islander who has served the people of this Territory in each branch of Government. He recently completed his third term as a Senator in the Virgin Islands Legislature.

He earned a B.A. in Journalism from the University of Missouri and a J.D. from the University of Connecticut School of Law. While attending law school, he clerked in the Office of the Governor’s Legal Counsel, the Office of the U.S. Attorney, and the Territorial Court of the Virgin Islands. Upon graduating, he worked in the Territorial Court’s Civil and Family divisions and in private practice. He has been a member of the Virgin Islands Bar since 1991.

Roach began his career in public service as Legal Counsel to the Commissioner of Education, where he served for more than eight years before being selected as Executive Director of the Board of Education. In 2006, he was selected by the University of the Virgin Islands (UVI) to lead a program of public education in support of the Fifth Constitutional Convention. During this consultancy, he served as the Coordinator/Researcher of the Constitution 2008. He also represented UVI at United Nations (UN) Decolonization Seminars in Grenada and Indonesia. Although the UVI project ended in 2008, the UN qualified Roach as an expert on constitutional development processes in the U.S. territories and invited him on his own merits to a third Decolonization Seminar in St. Kitts in 2009.

He joined the UVI adjunct faculty from 1999 to 2012, teaching courses in the Humanities and a Constitutional Law course in the education graduate program. Other UVI projects, include the Legacy Report of President Emeritus LaVerne E. Ragster, Ph.D., a major environmental project with the U.S. EPA, launch of the Center for the Study of Spirituality and Professionalism, and Editor in Chief of its award-winning international literary journal.

Roach was elected to the 30th-32nd legislatures as a staunch advocate for education, the environment, and the youth and elderly of the Territory. He was nominated to the Education and the Law, Criminal Justice and Public Safety committees of the National Conference of State Legislatures (NCSL) and instrumental in the 2014 adoption of a resolution supporting full citizenship rights for those living in the Territory. In 2016, he presented a similar resolution that resulted in a full NCSL conference session devoted to the affairs of the remaining U.S. territories.

Mailing Address
Office of the Lieutenant Governor
Division of Banking, Insurance and Financial Regulation
5049 Kongens Gade
St. Thomas, Virgin Islands 00802

Email Address
See individual email addresses

Phone Numbers
Main (340) 774-7166
St. Croix Office (340) 773-6459

Fax Numbers
Main (340) 774-9458
St. Croix Office (340) 719-3801

Office Hours: 8:00 a.m.–5:00 p.m. (Atlantic Standard), Monday–Friday
Website: https://ltg.gov.vi/departments/banking-insurance-and-financial-regulation/
Make Checks Payable to: Government of the Virgin Islands
VIRGIN ISLANDS

Gwendolyn Hall Brady
Director, Division of Banking, Insurance and Financial Regulation, gwendolyn.brady@lgo.vi.gov

Glendina Matthew
Assistant Director/Legal Counsel, glendina.matthew@lgo.vi.gov

Monica Williams Carbon
Legal Counsel, moncia.carbon@lgo.vi.gov

Ashton Bertrand
Chief Other Financial Services (Captives), ashton.bertrand@lgo.vi.gov

Cheryl Charleswell
Chief Financial Services Examiner, (340) 774-7166

Gail Danet-Joseph
Chief of Licensing, (340) 774-7166

Leonilda Jarvis
Medicare Coordinator and VI SHIP Director, (340) 714-4354

Suzette Richards
Regulatory Analyst, (340) 773-6459

CONTACT PERSONS

NAIC Liaison
Gwendolyn Hall Brady
Director, Division of Banking, Insurance and Financial Regulation, (340) 774-7166

Annice F Canton
Executive Assistant, annice.canton@lgo.vi.gov

Legal Counsels
Glendina Matthew
Legal Counsel, (340) 773-6459

Monica Williams Carbon
Legal Counsel, (340) 774-7166

I-SITE DP Coordinator
Lance McKay
Director, Information Technology, (340) 774-7166

Annual Statements
Beryl Freeman
Administrative Assistant, (340) 774-7166

Vanessa Richards
Financial Services Examiner, (340) 774-7166

© 1991-2020 National Association of Insurance Commissioners
4/11/2020
VIRGIN ISLANDS

Juliette Daniel
Financial Services Examiner .................................................................(340) 774-7166

Consumer Complaints
Cheryl Charleswell
Chief Financial Services Examiner ..........................................................(340) 774-7166

Examinations-Financial/Market Conduct
Cheryl Charleswell
Chief Financial Services Examiner ..........................................................(340) 774-7166

Licensing/Fees
Beryl Freeman
Administrative Assistant ........................................................................(340) 774-7166
Linda Scarbriel
Insurance Licensing Examiner ..................................................................(340) 774-7166

Medicare Supplement
Leonilda Jarvis
Medicare Coordinator and SHIP Director ......................................................(340) 774-7166
Karen Christian
Medicare Services Technician ....................................................................(340) 774-7166

Premium Taxes
Vanessa Richards
Financial Services Examiner .......................................................................(340) 774-7166
Juliette Daniel
Financial Services Examiner .......................................................................(340) 774-7166

Policy Form Filing
Suzette Richards
Regulatory Analyst .....................................................................................(340) 773-6459

Rate Filing
Martin G. Emanuel
Financial Services Examiner .......................................................................(340) 774-7166

Surplus Lines
Zaire Burns-Olive
Financial Services Examiner .......................................................................(340) 774-7166
VIRGINIA

Scott A. White joined the Virginia Bureau of Insurance in 1998 as a Research Analyst in the Bureau of Insurance’s Property and Casualty Division. In 1999, he moved to the State Corporation Commission’s Office of General Counsel, where he provided legal advice and representation to the Bureau, primarily on property and casualty and agent enforcement/licensing matters. His responsibilities later expanded to include representing the Bureau on life and health and financial regulation matters. In 2011, White became Deputy General Counsel for Financial Services in the Office of General Counsel. In this position, he managed a group of attorneys who provide legal advice and representation to those divisions within the Commission that regulate insurance, securities, and financial institutions. White was appointed Commissioner of Insurance in January 2018.

White received a Bachelor of Arts degree from the University of Virginia and a law degree from the University of Missouri.

Scott A. White
Commissioner

Term of Office: At the Pleasure of the State Corporation Commission
Appointed: January 1, 2018
VIRGINIA

Michael T. Beavers
Deputy Commissioner, Agent Regulation…………………………………………………………………………………(804) 371-9221

Raymond O. Anderson
Supervisor, Agent Investigations, Agent Regulation and Administration…………………………………………………(804) 371-9494

Richard J. Tozer
Supervisor, Agent Licensing……………………………………………………………………………………………(804) 786-9525

Juan A. Rodriguez
Supervisor, Agent Investigations, Agent Regulation and Administration……………………………………………………(804) 371-9930

Chuck F. Myers
Supervisor, Agent Investigations, Agent Regulation and Administration………………………………………………………(804) 371-9619

Financial Regulation Division

Douglas C. Stolte
Deputy Commissioner……………………………………………………………………………………………………(804) 371-9869

David H. Smith
Chief Financial Examiner……………………………………………………………………………………………………(804) 371-9636

Edward J. Buyalos, Jr.
Chief Financial Auditor…………………………………………………………………………………………………………(804) 371-9869

John E. Bunce
Supervisor, Life Examinations……………………………………………………………………………………………………(804) 371-9636

Connie Duong
Supervisor, Financial Analysis-Domestic…………………………………………………………………………………………(804) 371-9901

Kenneth G. Campbell
Supervisor, HMO and Prepaid Plans……………………………………………………………………………………………(804) 371-9636

Andy R. Delbridge
Supervisor, Company Licensing and Regulatory Compliance……………………………………………………………………(804) 371-9637

T. Bradford Earley, Jr.
Supervisor, Property and Casualty Examinations…………………………………………………………………………………(804) 371-9636

Craig Chupp
Supervisor, Life Actuarial…………………………………………………………………………………………………………(804) 371-9636

Stephen A. Thomas
Supervisor, Financial Analysis-Foreign…………………………………………………………………………………………(804) 371-9637

Greg Chew
Chief Domestic Insurance Financial Analyst………………………………………………………………………………………(804) 371-9214

Life and Health Division
VIRGINIA

Julie Blauvelt
Deputy Commissioner ................................................................. (804) 371-9614

Robert F. Grissom
Assistant Deputy Commissioner, Market Regulation .............................. (804) 371-9614

Jacquelyn L. Myers
Assistant Deputy Commissioner, Consumer Assistance ............................. (804) 371-9614

Elsie Andy
BOI Manager, Forms and Rates, Life and Health ..................................... (804) 371-9110

Todd Bryant
Managed Care Ombudsman .................................................................. (804) 371-9760

Julie R. Fairbanks
BOI Manager, Market Conduct, Life and Health ........................................... (804) 371-9385

Kim Naoroz
Supervisor, External Appeals ................................................................. (804) 371-9913

Michelle McNamee
BOI Manager, Consumer Services .......................................................... (804) 371-9194

Policy Compliance and Administration Division
Donald C. Beatty
Deputy Commissioner ........................................................................... (804) 786-3366

Keith D. Kelley
Supervisor, Insurance Assessments ......................................................... (804) 371-9333

Van Tompkins
NAIC Liaison ......................................................................................... (804) 371-9802

Olivia B. Claud
Consumer Outreach Coordinator ............................................................... (804) 371-9520

Property and Casualty Division
Rebecca E. Nichols
Deputy Commissioner ........................................................................... (804) 371-9331

Michael S. Smith
BOI Manager, Rules, Rates, and Forms, Commercial Multi-Lines ............... (804) 371-9667

Marc P. McLaughlin
BOI Manager, Consumer Services .......................................................... (804) 371-9217

Joycelyn M. Morton
BOI Manager, Market Conduct ................................................................. (804) 371-9540
Phyllis S. Oates  
BOI Manager, Rules, Rates, Forms, Personal Lines .................................................................(804) 371-9279

Lee Ann Robertson  
BOI Manager, Rules, Rates, and Forms, Commercial Casualty ...................................................(804) 371-9003

**Agent Licensing**

Richard J. Tozer  
Supervisor, Agent Licensing, Agent Regulation ............................................................................(804) 786-9525

**Agent Investigations-Life and Health**

Raymond O. Anderson  
Supervisor, Agent Investigations, Agent Regulation .......................................................................(804) 371-9494

**Agent Investigations-Property and Casualty**

Juan A. Rodriguez  
Supervisor, Agent Investigations, Agent Regulation .......................................................................(804) 371-9930

**Agent Investigations-Title/Settlement Agents**

Chuck F. Myers  
Supervisor, Agent Investigations, Agent Regulation .......................................................................(804) 371-9619

**Automated Systems**

Vicki M. Ayers  
Supervisor, Automates Systems, Administration ...........................................................................(804) 371-9115

**Company Annual Statements**

Connie Duong  
Supervisor, Financial Analysis-Domestic, Financial Regulation .....................................................(804) 371-9901

Stephen A. Thomas  
Supervisor, Financial Analysis-Foreign, Financial Regulation .......................................................(804) 371-9637

**Company Deposits**

Connie Duong  
Supervisor, Financial Analysis-Domestic, Financial Regulation .....................................................(804) 371-9901

Stephen A. Thomas  
Supervisor, Financial Analysis-Foreign, Financial Regulation .......................................................(804) 371-9637

**Company Licensing and Fees**

Andy R. Delbridge  
Supervisor, Co. Licensing and Regulatory Compliance, Financial Regulation ................................(804) 371-9637

**Consumer Complaints and Inquiries-Life, Accident, and Health**

Michelle McNamee  
BOI Manager, Consumer Services, Life and Health ......................................................................(804) 371-9194
VIRGINIA

Consumer Complaints and Inquires-Property and Casualty
Marc P. McLaughlin
BOI Manager, Consumer Services.................................................................(804) 371-9217

Consumer Outreach Program
Olivia B. Claud
Outreach Coordinator......................................................................................(804) 371-9520

Counsel for the Department
Donnie Kidd
General Counsel.............................................................................................(804) 371-9671

Examinations-Financial
David H. Smith
Chief Insurance Examiner, Financial Regulation..............................................(804) 371-9636

Examinations-Market Conduct, Life and Health
Julie R. Fairbanks
BOI Manager, Market Conduct, Life and Health.............................................(804) 371-9285

Examinations-Market Conduct, Property and Casualty
Joyclyn M. Morton
BOI Manager, Market Conduct......................................................................(804) 371-9540

Forms and Rates Filings, Life and Health
Elsie Andy
BOI Manager, Forms and Rates, Life and Health............................................(804) 371-9110

Rules, Rates, and Forms Review-Property and Casualty
Lee Ann Robertson
BOI Manager, Commercial Casualty Lines....................................................(804) 371-9003

Michael S. Smith
BOI Manager, Commercial Multi-Lines...........................................................(804) 371-9667

Phyllis S. Oates
BOI Manager, Personal Lines.........................................................................(804) 371-9279

Investigations-Agent-Life and Health
Raymond O. Anderson
Supervisor, Agent Investigations, Agent Regulation........................................(804) 371-9494

Investigations-Agent-Property and Casualty
Juan A. Rodriguez
Supervisor, Agent Investigations, Agent Regulation........................................(804) 371-9930

Investigations-Agents-Title/Settlement Agents

© 1991-2020 National Association of Insurance Commissioners
4/11/2020
VIRGINIA

Chuck F. Myers  
Supervisor, Agent Investigations, Agent Regulation.................................................................(804) 371-9619

Life, Accident, and Health Insurance  
Julie Blauvelt  
Deputy Commissioner, Market Regulation, Life and Health.........................................................(804) 371-9614

Managed Care External Appeals  
Kim Naoroz  
Supervisor, External Appeals, Life and Health...................................................................................(804) 371-9913

Managed Care Ombudsman  
Todd Bryant  
Managed Care Ombudsman, Life and Health....................................................................................(804) 371-9760

Market Conduct, Life and Health  
Julia R. Fairbanks  
BOI Manager, Market Conduct, Life and Health..............................................................................(804) 371-9385

Market Conduct-Property and Casualty  
Joyclyn M. Morton  
BOI Manager, Market Conduct............................................................................................................(804) 371-9540

Media Relations/Public Information  
Kenneth J. Schrad  
Director, Information Resources...........................................................................................................(804) 371-9141

Insurance Assessments  
Keith D. Kelley  
Supervisor, Insurance Assessments, Administration.............................................................................(804) 371-9333

Property and Casualty Insurance  
Rebecca E. Nichols  
Deputy Commissioner, Market Regulation.........................................................................................(804) 371-9331

Receivership-Financial  
Connie Duong  
Supervisor, Financial Analysis-Domestic, Financial Regulation.........................................................(804) 371-9901
Mike Kreidler is Washington State’s eighth Insurance Commissioner. He was first elected in November 2000 and re-elected to a fourth term in November 2012. He has earned a reputation as a staunch advocate for consumer protection and a fair and balanced regulator of Washington’s diverse insurance markets.

Kreidler earlier served in the state legislature and the United States Congress. He was a member of the Northwest Power Planning Council and a regional director for the United States Department of Health and Human Services.

A doctor of optometry, Kreidler practiced at Group Health Cooperative of Puget Sound for 20 years. He has a master’s degree in Public Health from UCLA and was a founding director of a community bank. He retired as a lieutenant colonel from the United States Army Reserve in 2003 with 20 years of service.

Of the current NAIC membership, Kreidler is the longest-serving insurance commissioner in the United States. He was honored in 2009 with the “Excellence in Consumer Advocacy Award” presented by consumer advisors to the NAIC, and with the “2010 Leadership Award” by the Statewide Poverty Action Network.

Mailing Address
Washington State
Office of the Insurance Commissioner
P.O. Box 40255
Olympia, Washington 98504-0255

Seattle Office
The Central Building
810 3rd Avenue, Suite 650
Seattle, Washington 98104

Criminal Investigations Unit Office (Anti-fraud)
1520 Irving Street, Suite C
Tumwater, Washington 98512

Phone Numbers
Main (360) 725-7000
Insurance Consumer Hotline (800) 562-6900
Tumwater Office (360) 725-7000
Seattle Office (206) 464-6263
Olympia Office (360) 725-7100
Criminal Investigations (Anti-fraud) (360) 586-2566

Fax Numbers
Main (360) 586-3535
Tumwater Office (360) 664-2782
Seattle Office (206) 587-4244
Olympia Office (360) 586-3535
Criminal Investigations (Anti-fraud) (360) 586-2574

© 1991-2020 National Association of Insurance Commissioners
4/11/2020
WASHINGTON

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.insurance.wa.gov
Make Checks Payable to: Insurance Commissioner

CONTACT PERSONS

Executive Division
Mike Kreidler                  (360) 725-7100
  Commissioner.................................................................mikek@oic.wa.gov

AnnaLisa Gellermann          (360) 725-7106
  Chief Deputy Commissioner................................................annalisag@oic.wa.gov

Hailey Hamilton               (360) 725-7103
  Executive Assistant to the Commissioner..................................haileyh@oic.wa.gov

Sandra Murphy                 (360) 725-7104
  Executive Assistant to the Chief Deputy Commissioner......................sandram@oic.wa.gov

Steve Valandra               (360) 725-7052
  Deputy Commissioner/Public Affairs...........................................steveva@oic.wa.gov

Policy and Legislative Affairs Division
Candice Myrum              (360) 725-7056
  Deputy Commissioner/Policy and Legislative Affairs..........................candicem@oic.wa.gov

Lonnie Johns-Brown          (360) 725-7101
  Legislative Director..................................................................lonniej@oic.wa.gov

Jay Bruns                  (360) 725-9651
  Senior Climate Advisor..........................................................jayb@oic.wa.gov

Jane Beyer                  (360) 725-7043
  Senior Health Policy Advisor......................................................janeb@oic.wa.gov

Legal Affairs and Investigations Division
Toni Hood                  (360) 725-7050
  Deputy Commissioner/Legal Affairs and Investigations......................tonih@oic.wa.gov

Tyler Robbins          (360) 725-7044
  Investigations Manager..................................................................tylerr@oic.wa.gov

Operations Division
Jack Lovell               (360) 725-7007
  Deputy Commissioner/Operations..................................................jackl@oic.wa.gov

Stacey Warick              (360) 725-7030
  Chief Financial Officer...........................................................staceyw@oic.wa.gov

Melanie Watness             (360) 725-7013
  Human Resources Director..........................................................melaniew@oic.wa.gov

© 1991-2020 National Association of Insurance Commissioners
4/11/2020 230
WASHINGTON

Bryce Carlen
Chief Information Officer .............................................................. (360) 725-7018 brycec@oic.wa.gov

Sue Hedrick
NAIC Liaison .............................................................................. (360) 725-7274 suehe@oic.wa.gov

Company Supervision Division
Melanie Anderson
Deputy Commissioner/Company Supervision ........................................ (360) 725-7214 MelanieA@oic.wa.gov

Vacant
Chief Financial Examiner ................................................................. (206) 464-6624

John Jacobson
Assistant Chief Examiner ................................................................. (206) 389-2911

Steve Drutz
Chief Financial Analyst ................................................................... (360) 725-7209 steved@oic.wa.gov

Ned Gaines
Chief Market Analyst ........................................................................ (360) 725-7216 nedg@oic.wa.gov

John Haworth
Market Conduct Oversight Manager .................................................. (360) 725-7223 johnhaw@oic.wa.gov

Jeanette Plitt
Chief Market Conduct Examiner ...................................................... (206) 464-6408 jeanettep@oic.wa.gov

Ron Pastuch
Holding Company Manager .............................................................. (360) 725-7211 ronp@oic.wa.gov

Rates and Forms Division
Molly Nollette
Deputy Commissioner/Rates and Forms .............................................. (360) 725-7117 mollyn@oic.wa.gov

Mike Bryant
Forms Compliance Manager .............................................................. (360) 725-7126 mikebr@oic.wa.gov

Vacant
Health Forms Manager ....................................................................... (360) 725-7119

Jennifer Kreitler
Provider Networks Oversight Manager ............................................... (360) 725-7127 jennifferk@oic.wa.gov

Lichiou Lee
Chief Actuary, Actuarial Services, Life and Health Care ......................... (360) 725-7128 lichioul@oic.wa.gov

Eric Slavich
Actuarial Services, Property and Casualty Manager ......................... (360) 725-7137 erics@oic.wa.gov
WASHINGTON

Consumer Protection Division
Todd Dixon (360) 725-7091
Acting Deputy Commissioner/Consumer Protection...ToddD@oic.wa.gov

Jeff Baughman (360) 725-7156
Surplus Lines Administrator...jeffb@oic.wa.gov

Jeff Baughman (360) 725-7156
Licensing and Education Manager...jeffb@oic.wa.gov

Joe Mendoza (360) 725-7146
Continuing Education...joem@oic.wa.gov

Consumer Advocacy Program
Lisa Heaton (360) 725-7095
Consumer Advocacy Manager...lisah@oic.wa.gov

Fritz Denzer (360) 725-7235
Property and Casualty...fritzd@oic.wa.gov

Pam Brannan (360) 725-7243
Life and Health...pamb@oic.wa.gov

Statewide Health Insurance Benefits Advisors (SHIBA) Program
Todd Dixon (360) 725-7091
SHIBA Manager...toddd@oic.wa.gov

Criminal Investigations Unit (Anti-fraud)
Phil Comstock (360) 586-2572
CIU Director...philc@oic.wa.gov
Comissioner James A. Dodrill is responsible for the overall regulation of the West Virginia insurance market as well as protection of the State’s insurance consumers. He oversees the mission of the Offices of the Insurance Commissioner in promoting a healthy, competitive and solvent insurance market with ample consumer protections as well as consistent administration of the insurance laws and regulations of West Virginia.

Dodrill is a 1982 graduate with honors (Summa Cum Laude) of Marshall University, with a Bachelor of Arts degree in Political Science. He earned his Juris Doctorate degree from the West Virginia University College of Law in 1985, where his class ranking was 18th out of 119 graduates.

From 1985 until 1999, Dodrill was in private practice in West Virginia, during which time he tried dozens of felony and misdemeanor criminal cases and civil cases in the state and federal courts of West Virginia. He also participated in numerous appellate matters in multiple state and federal appellate courts that resulted in eight published appellate decisions. Dodrill is admitted to the practice of law before the United States Supreme Court, the U.S. Courts of Appeal for the Fourth and Sixth Circuits, the U.S. District Courts for the Northern and Southern Districts of West Virginia and the Southern District of Ohio, and the West Virginia Supreme Court of Appeals.

From 1999 to 2019, Dodrill was Corporate Claims Counsel for The Progressive Group of Insurance Companies, responsible for corporate claims litigation and risk management as well as supervision of high exposure/special complexity insurance-related legal matters involving conflicts of law, multi state/multi party claims, appellate actions, and bad faith/extra-contractual institutional litigation nationally, as well as government relations and legislative affairs.

Dodrill retired as a Lieutenant Colonel from the U.S. Air Force and Air National Guard, he has continued to serve in the Civil Air Patrol (CAP), the official auxiliary of the U.S. Air Force, and is now a Colonel and serving a four-year term as Commander of CAP’s West Virginia Wing. Dodrill's uniformed service totals more than 40 years.

Dodrill and his wife, Terri Payne Dodrill, reside in Putnam County, West Virginia. They have three children and two grandchildren.

**Mailing Address**
West Virginia Offices of the Insurance Commissioner
P.O. Box 50540
Charleston, West Virginia 25305-0540

**Street Address**
West Virginia Offices of the Insurance Commissioner
900 Pennsylvania Avenue
Charleston, West Virginia 25302

**Email Address**
See individual email addresses

**Phone Numbers**

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Main</td>
<td>(304) 558-3354</td>
</tr>
<tr>
<td>Toll-Free Number</td>
<td>(888) 879-9842</td>
</tr>
</tbody>
</table>

**Fax Numbers**

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Main</td>
<td>(304) 558-0412</td>
</tr>
</tbody>
</table>

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** www.wvinsurance.gov

**Make Checks Payable to:** Premium Taxes and Dept. Fees: WV Insurance Commissioner Statutory Attorney Fees: State Auditor
WEST VIRGINIA

James A. Dodrill
Commissioner.......................................................... (304) 558-3354
jim.dodrill@wv.gov

Janice Hemmelgarn
Executive Secretary......................................................... (304) 414-8486
janice.l.hemmelgarn@wv.gov

Erin Hunter
Deputy Commissioner/General Counsel........................................... (304) 414-8487
erin.k.hunter@wv.gov

Tonya Gillespie
Assistant Commissioner-Regulatory............................................. (304) 414-8485
tonya.l.gillespie@wv.gov

Melinda Kiss
Assistant Commissioner-Finance/Accounting..................................... (304) 414-8488
melinda.a.kiss@wv.gov

Debbie Hughes
Assistant Commissioner-Operations.................................................. (304) 414-8400
debbie.m.hughes@wv.gov

CONTACT PERSONS

NAIC Liaison
James A. Dodrill
Commissioner.......................................................... (304) 558-3354
jim.dodrill@wv.gov

Administrative Services
Debbie Hughes
Director, Administrative Services.................................................. (304) 414-8400
debbie.m.hughes@wv.gov

Agent Licensing and Education (Agent/Agency Licensing, Education and Fees)
Rob Grishaber
Director, Agents Licensing and Education........................................... (304) 558-0610
robert.e.grishaber@wv.gov

Consumer Advocacy
Dennis Garrison
Director, Consumer Advocacy.......................................................... (304) 414-8040
dennis.garrisonIII@wv.gov

Consumer Services (Consumer Complaints, Inquiries and Consumer Counseling Program for Seniors)
Dena Wildman
Director, Consumer Services.......................................................... (304) 558-3386
dena.l.wildman@wv.gov

Deposits
David Gillespie
Financial Reporting Specialist, Financial Accounting........................................... (304) 414-8465
david.l.gillespie@wv.gov

Insurance Co. Analysis & Exams Division (Co. Licensing, Fees, Annual Stmts. & Financial and Market Conduct Exams)
Jamie Taylor
Director, Company Analysis & Examinations........................................... (304) 414-8010
jamie.o.taylor@wv.gov

Health Insurance Exchange

© 1991-2020 National Association of Insurance Commissioners
4/11/2020 234
WEST VIRGINIA

Ellen Potter
Insurance Program Manager
(304) 414-8480
ellen.j.potter@wv.gov

Information Systems/Record Management
Mike Farren
Information Systems Manager III
(304) 414-5333
Mike.K.Farren@wv.gov

Insurance Inspector General
Kirby Stickler
Insurance Inspector General
(304) 414-8444
kirby.s.stickler@wv.gov

Legal Division
Jeff Black
Associate Counsel, Attorney Supervisor, Compliance and Enforcement
(304) 558-0401
jeffrey.c.black@wv.gov

Victor Mullins
Associate Counsel-Legislation/Rules
(304) 558-0401
victor.a.mullins@wv.gov

Gregory A. Elam
Associate Counsel-Fraud Prosecution
(304) 414-8024
greg.a.elam@wv.gov

Media Relations/Public Information
Erin Hunter
General Counsel
(304) 414-8400
erin.k.hunter@wv.gov

Rates & Forms Division (Ins. Polices, Fees, Rates & Form Filing-Accident & Sickness/Life & Health/P&C Insurance)
Joylynn Fix
Director, Rates and Forms
(304) 414-8035
joylynn.fix@wv.gov

Statistical Reporting
Juanita Wimmer
Insurance Market Analyst
(304) 414-8491
juanita.d.wimmer@wv.gov

Workers' Compensation-Board of Review
Rita Hedrick-Helmick
Chair, Board of Review
(304) 558-5230
rita.f.helmick@wv.gov

Workers' Compensation-Claims Management
Samantha Chase
Director, Claims Services
(304) 414-8424
samantha.l.chase@wv.gov

Workers' Compensation-Office of Judges
Bradley Crouser
Chief Administrative Law Judge
(304) 558-5111
Bradley.A.Crouser@wv.gov

Workers' Compensation-Employer Accounts
Angela Shepherd
Director, WC Employer Accounts
(304) 414-7740
angela.h.shepherd@wv.gov

© 1991-2020 National Association of Insurance Commissioners
4/11/2020
Mark V. Afable was appointed Wisconsin Commissioner of Insurance by Governor Tony Evers on January 22, 2019. In addition to serving as the state's chief regulator or insurance, Afable oversees the agency's 143 employees and supervises the Injured Patients and Families Compensation Fund and State Life Insurance Fund.

A graduate of Marquette University Law School, Afable has over 38 years of experience in the insurance industry. Prior to his appointment, Afable served as the Chief Legal Officer with American Family Insurance, overseeing corporate legal, government affairs and compliance, litigation and protective services. With extensive experience working with state and federal legislators, state insurance regulators and the NAIC, he advised Senior Leadership and the Board of Directors on legal matters involving corporate governance, compliance issues, and regulatory actions.

Before joining American Family in 1994, Afable directed legislative and regulatory efforts in several states for Allstate Insurance Company, where he first became involved with the NAIC. Earlier in his career, Afable focused his efforts on insurance policy and legislative issues as counsel for the National Association of Independent Insurers (NAII) in Des Plaines, Illinois.

Afable serves on the Board of Directors for Sunshine Place, a resource facility for charitable organizations providing food, clothing and social services to residents of Sun Prairie. He also serves on the American Family Children's Hospital Advisory Board and the Edgewood High School Board of Trustees.

Afable and his wife, Peggy, have four children and live in Sun Prairie, Wisconsin.

**Mailing Address**
Office of the Commissioner of Insurance
State of Wisconsin
P.O. Box 7873
Madison, Wisconsin 53707-7873

**Street Address**
Office of the Commissioner of Insurance
State of Wisconsin
GEF–III, Second Floor
125 South Webster Street
Madison, Wisconsin 53703-3474

**Email Address**
firstname.lastname@wisconsin.gov

**Phone Numbers**
Main (608) 266-3586
Toll-Free Number (In-state only) (800) 236-8517
State Life Insurance Fraud (800) 562-5558
Hearing/Speech Impaired (608) 226-3586

**Fax Numbers**
Main (608) 266-9935

**Office Hours**: 7:45 a.m.-4:30 p.m., Monday-Friday

**Website**: oci.wi.gov

**Make Checks Payable to**: State of Wisconsin, Commissioner of Insurance

Mark Afable
Commissioner ........................................................................................................mark.afable@wisconsin.gov

© 1991-2020 National Association of Insurance Commissioners
4/11/2020 237
WISCONSIN

Nathan Houdek
Deputy Commissioner.................................................................nathan.houdek@wisconsin.gov
(608) 266-2493

Olivia Hwang
Director of Public Affairs..............................................................olivia.hwang@wisconsin.gov
(608) 267-9460

Open
Insurance Administrator, Funds and Program Management.................................................................

Richard Wicka
Chief Legal Counsel ........................................................................richard.wicka@wisconsin.gov
(608) 261-6018

Amy Malm
Director, Bureau of Financial Analysis and Examinations.................................................................amy.malm@wisconsin.gov
(608) 261-8562

Steve Junior
Deputy Director, Bureau of Financial Analysis and Examinations....................................................steve.junior@wisconsin.gov
(608) 267-4388

Rebecca Rebholz
Director, Bureau of Market Regulation..........................................................rebecca.rebholz@wisconsin.gov
(608) 264-8111

Christina Keeley
Chief, Consumer Affairs Section................................................................christina.keeley@wisconsin.gov
(608) 267-3868

Lisa Brandt
Chief, Rates and Forms Section ................................................................lisa.brandt@wisconsin.gov
(608) 267-7322

Diane Dambach
Chief, Market Analysis Section...................................................................diane.dambach@wisconsin.gov
(608) 266-0106

John Litweiler
Chief, Examinations, Bureau of Financial Analysis and Examinations...........................................john.litweiler@wisconsin.gov
(608) 267-9482

Kristin Forsberg
Chief, Section I, Bureau of Financial Analysis and Examinations..........................................................kristin.forsberg@wisconsin.gov
(608) 266-9896

Levi Olson
Chief, Section II, Bureau of Financial Analysis and Examinations..........................................................levi.olson@wisconsin.gov
(608) 264-8125

Elena Vetrina
Chief, Section III, Bureau of Financial Analysis and Examinations.....................................................elena.vetrina@wisconsin.gov
(608) 266-0105

Richard Hinkel
Chief, Section IV, Bureau of Financial Analysis and Examinations.....................................................richard.hinkel@wisconsin.gov
(608) 267-7910

CONTACT PERSONS

NAIC Liaison
Olivia Hwang
Director of Public Affairs.................................................................olivia.hwang@wisconsin.gov
(608) 267-9460
WISCONSIN

Megan Aubihl  
Executive Staff Assistant  
(608) 267-1233  
megan.aubihl@wisconsin.gov

Market Analysis  
Diane Dambach  
Chief, Market Analysis Section  
(608) 266-0106  
diane.dambach@wisconsin.gov

Agent Licensing  
Melody Esquivel  
Insurance Program Manager, Agent Licensing Section  
(608) 267-8132  
ociagentlicensing@wisconsin.gov

Annual Statement and Company Licensing  
Mary Sue Gilardi  
Records Management Supervisor  
(608) 266-0091  
marysue.gilardi@wisconsin.gov

Consumer Complaints and Inquires  
Christina Keeley  
Chief, Consumer Affairs Section  
(608) 267-3868  
christina.keeley@wisconsin.gov

Consumer Counseling Program for Seniors  
Vicki Bucholz  
Medigap Coordinator  
(608) 246-7016  
boaltc@wisconsin.gov

Continuing Education  
Melody Esquivel  
Insurance Program Manager, Agent Licensing Section  
(608) 267-8132  
melody.esquivel@wisconsin.gov

Department Counsel  
Richard Wicka  
Chief Legal Counsel  
(608) 261-6018  
richard.wicka@wisconsin.gov

Deposits  
Mary Sue Gilardi  
Records Management Supervisor  
(608) 266-0091  
marysue.gilardi@wisconsin.gov

Examinations-Agent  
Melody Esquivel  
Insurance Program Manager, Agent Licensing Section  
(608) 267-8132  
melody.esquivel@wisconsin.gov

Examinations-Financial  
Amy Malm  
Director, Bureau of Financial Analysis and Examinations  
(608) 261-8562  
amy.malm@wisconsin.gov

Examinations-Market Conduct  
Rebecca Rebholz  
Director, Bureau of Market Regulation  
(608) 264-8111  
rebecca.rebholz@wisconsin.gov
WISCONSIN

Fees-Agents
Melody Esquivel (608) 267-8132
Insurance Program Manager, Agent Licensing Section...melody.esquivel@wisconsin.gov

Fees-Companies
Suzane Vinmans (608) 266-9891
License Permit Program Associate, Support Section...suzanne.vinmans@wisconsin.gov

Health and Life Insurance
Christina Keeley (608) 267-3868
Chief, Consumer Affairs Section...christina.keeley@wisconsin.gov

Information Services
Bonnie Tiedt (608) 266-7392
IT Director, Information Services Section...bonnied.tiedt@wisconsin.gov

Injured Patients and Families Compensation Fund
Brynn Bruijn-Hansen (608) 267-1237
Insurance Program Manager...Brynn.Bruijnhansen@wisconsin.gov

Life Insurance
Christina Keeley (608) 267-3868
Chief, Consumer Affairs Section...christina.keeley@wisconsin.gov

Local Government Property Fund
Brynn Bruijn-Hansen (608) 264-8118
Insurance Program Manager...brynn-bruijnhansen@wisconsin.gov

Media Relations/Public Information
Olivia Hwang (608) 267-9460
Director of Public Affairs...olivia.hwang@wisconsin.gov

Policy and Form Filing-Property/Casualty, Life and Health
Lisa Brandt (608) 267-7322
Chief, Rates and Forms Section...lisa.brandt@wisconsin.gov

Premium Tax
John Litweiler (608) 267-4390
Chief, Bureau of Financial Analysis and Examinations...john.litweiler@wisconsin.gov

Property and Casualty-Commercial Lines
Christina Keeley (608) 267-3868
Chief, Consumer Affairs Section...christina.keeley@wisconsin.gov

Property and Casualty-Personal Lines
Christina Keeley (608) 267-3868
Chief, Consumer Affairs Section...christina.keeley@wisconsin.gov

WISCONSIN

Receivership
Randy Milquet
Financial Examiner Advanced
(608) 267-5296
randy.milquet@wisconsin.gov

State Life Insurance Fund
Sarah Wehnes
Insurance Program Manager
(608) 267-4392
sarah.wehnes@wisconsin.gov

Statistical Reporting
Christina Keeley
Chief, Consumer Affairs Section
(608) 267-3868
christina.keeley@wisconsin.gov

Training Opportunities
Open
Insurance Administrator, Funds and Program Management

© 1991-2020 National Association of Insurance Commissioners
4/11/2020
Jeffrey 'Jeff' Rude was appointed Insurance Commissioner of the Wyoming Department of Insurance by Governor Mark Gordon on September 19, 2019.

Before becoming Insurance Commissioner, Rude spent five years in the Wyoming Department of Insurance as the Deputy Commissioner and one year as the Senior Health Policy and Planning Analyst.

Before working at the Wyoming Department of Insurance, Rude served 24 years in the United States Air Force as a Judge Advocate. He was General Counsel for a number of different organizations, the last being 20th Air Force, Cheyenne, Wyoming. He also specialized in the investigation of aircraft mishaps and retired in the rank of Colonel.

Rude has a Bachelor of Science in Public Administration from George Mason University, a Juris Doctorate from the University of North Dakota, and a Master of Military Operational Art and Science from Air University.

Rude and his wife, Kris, have two children.
Wyoming

Becky McFarland (307) 777-6889
Staff Attorney becky.mcfarland@wyo.gov

Kayla Reynolds (307) 777-7344
Licensing Administrator kayla.reynolds@wyo.gov

April Klahn (307) 777-6887
Human Resources Professional april.klahn2@wyo.gov

Contact Persons

NAIC Liaison
G. Douglas Melvin (307) 777-5619
Chief Financial Examiner doug.melvin@wyo.gov

Accident/Health Insurance
Mavis Earnshaw (307) 777-6888
Insurance Standards Consultant mavis.earnshaw@wyo.gov

Health Policy
Denise Burke (307) 777-2450
Senior Policy and Planning Analyst denise.burke@wyo.gov

Agent Licensing
JoAnne DeBella (307) 777-3588
Office Support Specialist joanne.debella@wyo.gov

Roxanne Johnson (307) 777-7310
Office Support Specialist roxanne.johnson@wyo.gov

Annual Statements
Tammy Higgins (307) 777-6884
Auditor tammy.higgins@wyo.gov

Company Licensing
Samantha Sullivant (307) 777-7318
Accountant samantha.sullivant@wyo.gov

Consumer Complaints and Inquires
Ruth M. Case (307) 777-6556
Consumer Affairs Specialist, Life and Health ruth.case@wyo.gov

Kristi Alma Jose (307) 777-6557
Consumer Affairs Specialist, Property and Casualty kristi.almajose@wyo.gov

Department Counsel
Rebecca Zisch (307) 777-7841
Assistant Attorney General rebecca.zisch1@wyo.gov
WYOMING

Deposits
G. Douglas Melvin
Chief Financial Examiner
(307) 777-5619
doug.melvin@wyo.gov

Examinations-Agent
Kayla Reynolds
Licensing Administrator
(307) 777-7344
kayla.reynolds@wyo.gov

Examinations-Financial
G. Douglas Melvin
Chief Financial Examiner
(307) 777-5619
doug.melvin@wyo.gov

Examinations-Market Conduct
Bill Cole
Market Conduct Manager
(307) 777-6870
bill.cole1@wyo.gov

Fees-Agents
Kayla Reynolds
Licensing Administrator
(307) 777-7344
kayla.reynolds@wyo.gov

Fees-Companies
G. Douglas Melvin
Chief Financial Examiner
(307) 777-5619
doug.melvin@wyo.gov

Information Systems
Vacant

Life Insurance
Amanda Tarr
Insurance Standards Consultant
(307) 777-2447
amanda.tarr@wyo.gov

Policy and Form Filing-Life and Health
Amanda Tarr
Insurance Standards Consultant
(307) 777-2447
amanda.tarr@wyo.gov

Mavis Earnshaw
Insurance Standards Consultant
(307) 777-6888
mavis.earnshaw@wyo.gov

Policy and Form Filing-Property and Casualty
Donna Stewart
Insurance Standards Consultant
(307) 777-7308
donna.stewart@wyo.gov

D'Anna Feurt
Insurance Standards Consultant
(307) 777-7336
d'anna.feurt@wyo.gov

Premium Tax

© 1991-2020 National Association of Insurance Commissioners
4/11/2020 245
WYOMING

Tammy Higgins
Auditor .................................................. (307) 777-6884
tammy.higgins@wyo.gov

Property and Casualty-Commercial Lines
D'Anna Feurt (307) 777-7336
d'anna.feurt@wyo.gov
  Insurance Standards Consultant

Property and Casualty-Personal Lines
D'Anna Feurt (307) 777-7336
d'anna.feurt@wyo.gov
  Insurance Standards Consultant

receivership
Linda Johnson (307) 777-6896
linda.johnson@wyo.gov
Deputy Commissioner
<table>
<thead>
<tr>
<th>Jurisdiction</th>
<th>Name</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alabama</td>
<td>Commissioner Jim L. Ridling</td>
<td>1</td>
</tr>
<tr>
<td>Alaska</td>
<td>Director Lori K. Wing-Heier</td>
<td>7</td>
</tr>
<tr>
<td>American Samoa</td>
<td>Acting Insurance Commissioner Elizabeth Perri</td>
<td>11</td>
</tr>
<tr>
<td>Arizona</td>
<td>Interim Director Christina Corieri</td>
<td>13</td>
</tr>
<tr>
<td>Arkansas</td>
<td>Commissioner Alan McClain</td>
<td>17</td>
</tr>
<tr>
<td>California</td>
<td>Commissioner Ricardo Lara</td>
<td>21</td>
</tr>
<tr>
<td>Colorado</td>
<td>Commissioner Michael Conway</td>
<td>29</td>
</tr>
<tr>
<td>Connecticut</td>
<td>Commissioner Andrew N. Mais</td>
<td>33</td>
</tr>
<tr>
<td>Delaware</td>
<td>Commissioner Trinidad Navarro</td>
<td>37</td>
</tr>
<tr>
<td>District of Columbia</td>
<td>Acting Commissioner Karima Woods</td>
<td>41</td>
</tr>
<tr>
<td>Florida</td>
<td>Chief Financial Officer Jimmy Patronis</td>
<td>45</td>
</tr>
<tr>
<td>Florida</td>
<td>Commissioner David Altmaier</td>
<td>49</td>
</tr>
<tr>
<td>Georgia</td>
<td>Commissioner John F. King</td>
<td>53</td>
</tr>
<tr>
<td>Guam</td>
<td>Acting Commissioner Dafne M. Shimizu</td>
<td>59</td>
</tr>
<tr>
<td>Hawaii</td>
<td>Commissioner Colin M. Hayashida</td>
<td>65</td>
</tr>
<tr>
<td>Idaho</td>
<td>Director Dean L. Cameron</td>
<td>69</td>
</tr>
<tr>
<td>Illinois</td>
<td>Director Robert H. Muriel</td>
<td>73</td>
</tr>
<tr>
<td>Indiana</td>
<td>Commissioner Stephen W. Robertson</td>
<td>79</td>
</tr>
<tr>
<td>Iowa</td>
<td>Commissioner Doug Ommen</td>
<td>85</td>
</tr>
<tr>
<td>Kansas</td>
<td>Commissioner Vicki Schmidt</td>
<td>89</td>
</tr>
<tr>
<td>Kentucky</td>
<td>Commissioner Sharon P. Clark</td>
<td>93</td>
</tr>
<tr>
<td>Louisiana</td>
<td>Commissioner James J. Donelon</td>
<td>97</td>
</tr>
<tr>
<td>Maine</td>
<td>Superintendent Eric A. Cioppa</td>
<td>103</td>
</tr>
<tr>
<td>Maryland</td>
<td>Commissioner Al Redmer Jr.</td>
<td>107</td>
</tr>
<tr>
<td>Massachusetts</td>
<td>Commissioner Gary D. Anderson</td>
<td>113</td>
</tr>
<tr>
<td>Jurisdiction</td>
<td>Name</td>
<td>Page</td>
</tr>
<tr>
<td>--------------------</td>
<td>-------------------------------------------</td>
<td>------</td>
</tr>
<tr>
<td>Michigan</td>
<td>Director Anita G. Fox</td>
<td>117</td>
</tr>
<tr>
<td>Minnesota</td>
<td>Commissioner Steve Kelley</td>
<td>121</td>
</tr>
<tr>
<td>Mississippi</td>
<td>Commissioner Mike Chaney</td>
<td>125</td>
</tr>
<tr>
<td>Missouri</td>
<td>Director Chlora Lindley-Myers</td>
<td>129</td>
</tr>
<tr>
<td>Montana</td>
<td>Commissioner Matthew Rosendale</td>
<td>133</td>
</tr>
<tr>
<td>Nebraska</td>
<td>Director Bruce R. Ramge CPCU, CIE</td>
<td>137</td>
</tr>
<tr>
<td>Nevada</td>
<td>Commissioner Barbara D. Richardson</td>
<td>141</td>
</tr>
<tr>
<td>New Hampshire</td>
<td>Commissioner Chris Nicoloopoulos</td>
<td>145</td>
</tr>
<tr>
<td>New Jersey</td>
<td>Commissioner Marlene Caride</td>
<td>149</td>
</tr>
<tr>
<td>New Mexico</td>
<td>Superintendent Russell Toal</td>
<td>153</td>
</tr>
<tr>
<td>New York</td>
<td>Superintendent Linda A. Lacewell</td>
<td>157</td>
</tr>
<tr>
<td>North Carolina</td>
<td>Commissioner Mike Causey</td>
<td>159</td>
</tr>
<tr>
<td>North Dakota</td>
<td>Commissioner Jon Godfread</td>
<td>163</td>
</tr>
<tr>
<td>Northern Mariana Islands</td>
<td>Secretary of Commerce Mark O. Rabauliman</td>
<td>167</td>
</tr>
<tr>
<td>Ohio</td>
<td>Director Jillian Froment</td>
<td>169</td>
</tr>
<tr>
<td>Oklahoma</td>
<td>Commissioner Glen Mulready</td>
<td>175</td>
</tr>
<tr>
<td>Oregon</td>
<td>Insurance Commissioner Andrew R. Stolfi</td>
<td>179</td>
</tr>
<tr>
<td>Pennsylvania</td>
<td>Commissioner Jessica K. Altman</td>
<td>183</td>
</tr>
<tr>
<td>Puerto Rico</td>
<td>Acting Insurance Commissioner Rafael Cestero-Lopategui</td>
<td>187</td>
</tr>
<tr>
<td>Rhode Island</td>
<td>Superintendent Elizabeth Kelleher Dwyer</td>
<td>191</td>
</tr>
<tr>
<td>South Carolina</td>
<td>Director Raymond G. Farmer</td>
<td>195</td>
</tr>
<tr>
<td>South Dakota</td>
<td>Director of Insurance Larry D. Deiter</td>
<td>199</td>
</tr>
<tr>
<td>Tennessee</td>
<td>Commissioner Hodgen Mainda</td>
<td>203</td>
</tr>
<tr>
<td>Texas</td>
<td>Commissioner Kent Sullivan</td>
<td>207</td>
</tr>
<tr>
<td>Utah</td>
<td>Commissioner Todd E. Kiser</td>
<td>211</td>
</tr>
</tbody>
</table>
Index by Jurisdiction

Vermont - Commissioner Michael S. Pieciak

Virgin Islands - Lieutenant Governor/Commissioner Tregenza A. Roach

Virginia - Commissioner Scott A. White

Washington - Commissioner Mike Kreidler

West Virginia - Commissioner James A. Dodrill

Wisconsin - Commissioner Mark Afable

Wyoming - Insurance Commissioner Jeff Rude