Jim L. Ridling, a native Arkansan who has lived and worked in Montgomery since 1987, was appointed Insurance Commissioner of the Alabama Department of Insurance by Governor Bob Riley on September 15, 2008. He was reappointed by Governor Robert Bentley in 2011 and Governor Kay Ivey in 2017.

Ridling is a graduate of the University of the Ozarks. Upon graduation, he entered a management training program with Fireman’s Fund Insurance, leading to several management positions and culminating in his service as Executive Vice President U.S. operations, based in California. In 1987, he left California and traded his interest in American Express (which owned Fireman’s Fund at the time) for ownership in Southern Guaranty, a Fireman’s Fund subsidiary headquartered in Montgomery, where he served as the company’s President and CEO. The following year, Southern Guaranty sold to Winterthur Swiss, and he remained in his previous role and added the duties of Chairman until his retirement in 2003.

Following his retirement from Southern Guaranty, Ridling and other local business leaders formed River Bank and Trust, where he currently serves on the Board of Directors. Ridling is a former chairman of the Board of Directors for Jackson Hospital and has served on the Board of Directors of the Montgomery Airport Authority, the Montgomery Area Chamber of Commerce, and the Central Alabama Community Foundation. He is a former Chairman of the River Region United Way and continues to be involved in local business, charitable and community activities.

Ridling is married to the former Catherine Turner, a native of Northern California. He has two daughters – Erin Ridling and the late Hannah Ridling.

**Mailing Address**
Alabama Department of Insurance  
P.O. Box 303351  
Montgomery, Alabama 36130-3351

**Street Address**
201 Monroe Street, Suite 502  
Montgomery, Alabama 36104

**Email Address**
insdept@insurance.alabama.gov

**Phone Numbers**
- Main: (334) 269-3550  
- Accounting Division: (334) 241-4107  
- Commissioner’s Office: (334) 241-4101  
- Financial Division: (334) 241-4151  
- Fire Marshall’s Office: (334) 241-4166  
- Fraud Division: (334) 241-4166  
- Information Technology Division: (334) 241-4112  
- Legal Division: (334) 241-4117  
- Consumer Services Division: (334) 241-4141  
- Market Conduct Division: (334) 241-4151  
- Producer Licensing: (334) 241-4126  
- Rates and Forms Division: (334) 241-4145  
- Receivership Division: (334) 241-7560  
- Strengthen Alabama Homes: (800) 433-3966  
- Toll-Free Number (In-State Only): (800) 433-3966

**Fax Numbers**
- Main: (334) 241-4192  
- Accounting: (334) 241-4110  
- Examiners: (334) 240-3194  
- Financial: (334) 240-3194  
- IT Division: (334) 241-4192  
- Legal: (334) 240-7581  
- Fraud: (334) 241-4158  
- Market Conduct Division: (334) 240-3194  
- Producer Licensing: (334) 240-3282  
- Consumer Services: (334) 956-7932  
- Receivership Division: (334) 240-7562  
- State Fire Marshal: (334) 241-4158  
- Strengthen Alabama Homes: (334) 956-7962

© 1991-2020 National Association of Insurance Commissioners  
8/31/2020
**ALABAMA**

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday  
**Website:** http://www.aldoi.gov  
**Make Checks Payable to:** Commissioner of Insurance

Mark Fowler  
Deputy Commissioner.........................................................................................................................(334) 241-4146

Jerry Workman  
Deputy Commissioner............................................................................................................................(334) 241-4115

Reyn Norman  
General Counsel........................................................................................................................................(334) 241-4119

Teresa Toby  
Chief Accountant........................................................................................................................................(334) 241-4107

Richard Ford  
Chief Examiner..........................................................................................................................................(334) 241-4155

Ryan Donaldson  
Chief of Receivership............................................................................................................................(334) 240-7561

Scott F. Pilgreen  
State Fire Marshal.................................................................................................................................(334) 241-4170

Rodney Zeigler  
Information Technology Manager........................................................................................................(334) 241-4112

Michelle Hendrix  
Personnel Manager...................................................................................................................................(334) 240-4417

Jimmy W. Gunn  
Producer Licensing Manager..................................................................................................................(334) 241-4196

Gina Hunt  
Rates and Forms Filing Division Manager..............................................................................................(334) 240-7570

Brian Powell  
Strengthen Alabama Homes Director........................................................................................................(334) 241-4118

**CONTACT PERSONS**

**Accident and Health Insurance**

Yada Horace  
Rates and Forms Analyst.........................................................................................................................(334) 241-4175

**Annual Statements**

Belinda Williams  
Senior Insurance Examiner Specialist....................................................................................................(334) 241-4162

**Captive Company Licensing**
ALABAMA

Sean Duke
Examinations Supervisor ................................................................. (334) 241-4165

Company Licensing
Richard Ford
Chief Examiner .................................................................................. (334) 241-4155

Sean Duke
Examinations Supervisor ................................................................. (334) 241-4165

Continuing Education-Agents
Jimmy Gunn
Producer Licensing Manager ............................................................. (334) 241-4196

Department Counsel
Reyn Norman
General Counsel .................................................................................. (334) 241-4119

Deposits
Ken Smithson
Financial Analyst ................................................................................ (334) 241-4156

Examinations-Agent
Jimmy Gunn
Producer Licensing Manager ............................................................. (334) 241-4196

Examinations-Financial
Richard Ford
Chief Examiner .................................................................................. (334) 241-4155

Fees-Agents
Jimmy Gunn
Producer Licensing Manager ............................................................. (334) 241-4196

Fee-Company Licensing
Jessica Williamson
Account Clerk ..................................................................................... (334) 241-4157

Legislation
Mark Fowler
Deputy Commissioner ........................................................................ (334) 241-4146

Reyn Norman
General Counsel .................................................................................. (334) 241-4119

Life Insurance
Yada Horace
Rates and Forms Analyst ................................................................... (334) 241-4175
ALABAMA

Media Inquiries
Mark Fowler
Deputy Commissioner
(334) 241-4146

Policy and Form Filing-Life and Health
Yada Horace
Rates and Forms Analyst
(334) 241-4175

Policy and Form Filing-Property and Casualty
Gina Hunt
Manager
(334) 240-7570

Premium Tax
LaKisha Hardy
Senior Accountant
(334) 241-4114

Preneed
Sean Duke
Examinations Supervisor
(334) 241-4165

Producer Licensing
Jimmy Gunn
Producer Licensing Manager
(334) 241-4196

Property and Casualty-Commercial Lines
Gina Hunt
Rates and Forms Filing Division Manager
(334) 240-7570

Property and Casualty-Personal Lines
Gina Hunt
Rates and Forms Filing Division Manager
(334) 240-7570

Statistical Reporting
Jerry Workman
Deputy Commissioner
(334) 241-4115

Fire Investigate/Fire Code Enforcement
Scott F. Pilgreen
State Fire Marshal
(334) 241-4170

Mark Drinkard
Assistant State Fire Marshal
(334) 241-4171

Insurance Fraud Unit-Investigators
Scott F. Pilgreen
State Fire Marshal
(334) 241-4170

© 1991-2020 National Association of Insurance Commissioners
8/31/2020
ALABAMA

Jim Finn
Assistant State Fire Marshal
(334) 240-6526

Service Contracts
Sean Duke
Examinations Supervisor
(334) 241-4165

Strengthen Alabama Homes
Brian Powell
Director, Strengthen Alabama Homes
(334) 241-4118
Lori Wing-Heier was appointed as the Director of the Alaska Division of Insurance on February 25, 2014.

Wing-Heier has approximately 30-years of experience in the insurance industry, which includes experience as a broker and an agent. She most recently served as the director of risk management at a large ANCSA corporation where she designed and implemented a comprehensive enterprise-wide risk management program. Wing-Heier also served as senior vice-president at a national brokerage, working with Alaskan entities throughout the state; and as president of the Alaska Independent Insurance Agents and Brokers, Inc.

Wing-Heier attended North Central Michigan College and holds the Certified Insurance Counselor (CIC) and Certified Risk Manager (CRM) designations.

As Director of the Alaska Division of Insurance, Wing-Heier oversees and enforces the "Division's mission to regulate the insurance industry to protect Alaskan consumers."

Wing-Heier is a 30 year resident of Alaska and she makes her home with her family in Anchorage, where the Insurance Director position is located.

Primary Address - Anchorage
State of Alaska
Department of Commerce, Community and Economic Development
Division of Insurance
550 West 7th Avenue, Suite 1560
Anchorage, Alaska 99501-3567

Juneau Mailing Address
State of Alaska
Department of Commerce, Community and Economic Development
Division of Insurance
P.O. 110805
Juneau, Alaska 99811-0805

Phone Numbers
Anchorage Main (907) 269-7900
Toll-Free Number (800) 467-8725
Juneau (907) 465-2515

Office Hours: 8:30 a.m.-5:00 p.m., Monday-Friday
Website: https://www.commerce.alaska.gov/web/ins/
Make Checks Payable to: Alaska Insurance Department

Anna Latham
Deputy Director (Juneau) (907) 465-2515

Fax Numbers
Anchorage Main (907) 269-7910
Juneau (907) 465-3422
Licensing (907) 465-2816

© 1991-2020 National Association of Insurance Commissioners
8/31/2020
ALASKA

CONTACT PERSONS
NAIC Liaison
Sian Ng-Ashcraft
  Administrative Assistant (Anchorage).................................................................(907) 269-7900

Annual Statements/Audits/Premium Tax
Rebecca Nesheim
  Tax Auditor (Juneau)...............................................................................................(907) 465-2584

Commercial Lines/Credit Insurance/Property
Joanne Bennett
  (Anchorage).............................................................................................................(907) 269-7900

Company Licensing
Doug Hartman
  Financial Examiner (Anchorage)................................................................................(907) 269-7900

Consumer Complaints
Shauna Nickel
  Supervisor (Anchorage)...........................................................................................(907) 269-7900

Department Counsel
Erin Egan
  (Anchorage).............................................................................................................Fax (907) 276-8554
  (907) 269-5200
Dan Wilkerson
  (Anchorage).............................................................................................................Fax (907) 276-8554
  (907) 269-5200

Deposits/Trust Securities
Jeff Bodine
  (Juneau).....................................................................................................................(907) 465-2515

Examinations-Insurance Company/Financial
David Phifer
  Chief Financial Examiner..........................................................................................(907) 269-7900

Examinations-Market Compliance Issues
Sarah Bailey
  (Juneau).....................................................................................................................(907) 465-2515

Examinations-Professional Standards and Continuing Education/Agents
Chris Murray
  Licensing Program Coordinator (Juneau)....................................................................(907) 465-2515

Filing-Life and Health
Sarah Bailey
  (Juneau).....................................................................................................................(907) 465-2515
ALASKA

Filing-Property and Casualty
Joanne Bennett
(Anchorage).................................................................(907) 269-7900

Insurer Changes-Address, Articles, Bylaws
Jeff Bodine
(Juneau)........................................................................(907) 465-2515

Investigations
Alex Romero
Chief Investigator (Anchorage).........................................................(907) 269-7900

Media Relations/Public Information
Lori K. Wing-Heier
Director (Juneau).........................................................................(907) 465-2515

Merger of Companies
David Phifer
(Anchorage)..............................................................................(907) 269-7900

Receivership
David Phifer
Chief Financial Examiner (Anchorage)....................................................(907) 269-7900

Risk Retention/Purchasing Group
Jeff Bodine
(Juneau)..............................................................................(907) 465-2515

David Phifer
RRG Only (Anchorage)......................................................................(907) 269-7900

Regulatory
Jackson Willard
Regulations Specialist (Juneau)...............................................................(907) 465-2515
Elizabeth Perri
Acting Insurance Commissioner

Term of Office: At the Pleasure of the Governor
Appointed: October 23, 2019

Mailing Address
Office of the Governor
American Samoa Government
A P Lutali Executive Office Building
Pago Pago, American Samoa 96799

Email Address
eperri.asg.govoffice@gmail.com

Phone Numbers
Main (684) 633-4116

Fax Numbers
Main (684) 633-2269

Office Hours:

Website: https://www.americansamoa.gov/
Make Checks Payable to: American Samoa Office of the Insurance Commissioner

CONTACT PERSONS
Administrative
Tunatunaolupelele Maae
Senior Administrative Assistant to Commissioner and Assistant Commissioner tunamaae@gmail.com

AMERICAN SAMOA

Bio to come.
Arizona Governor Doug Ducey appointed Evan Daniels Director of Arizona Department of Insurance and Financial Institutions effective July 20, 2020. The Department’s mission encompasses state regulatory oversight for both insurance and financial institutions, including banks and credit unions.

Before his appointment, Daniels served in the Arizona Attorney General’s Office, handling various matters related to consumer protection, innovation, technology, and government accountability. Of note, Daniels administered the Arizona Fintech Sandbox, a first-in-the-nation program for authorizing limited tests of innovative financial services products. Daniels co-authored the bill that created the Arizona sandbox and was responsible for the review, approval, and oversight of various tested products, including payments, consumer lending, digital assets, and machine learning. Daniels has spoken widely on regulatory innovation and represented the Arizona Attorney General’s Office as a member of the American Consumer Financial Innovation Network, a network of consumer financial regulatory agencies spearheaded by the Consumer Financial Protection Bureau, and the Global Financial Innovation Network, a similar network of global regulators spearheaded by the United Kingdom’s Financial Conduct Authority.

Daniels obtained a J.D. from University of Tennessee College of Law, where he served as Editor-in-Chief of Transactions: The Tennessee Journal of Business Law, an M.A. in Diplomacy from Norwich University, and a B.A. in History from Arizona State University.

Mailing Address
Arizona Department of Insurance and Financial Institutions
100 North 15th Avenue, Suite 261
Phoenix, AZ 85007-2630

Street Address
Same as mailing address

Email Address
consumers@azinsurance.gov

Phone Numbers
Main (602) 364-3100

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://difi.az.gov/
Make Checks Payable to: Arizona Department of Insurance

Evan G. Daniels
Director
(602) 364-3100

Erin Klug
Interim Deputy Director
(602) 364-2393
Erin.Klug@difi.az.gov

CONTACT PERSONS
Annual Statement Filings
Cary Cook
Chief Financial Compliance Officer, Financial Affairs Division
(602) 364-3986
ARIZONA

Captive Insurer Licensing and Financial Reports
Vincent Gosz
Chief Captive Analyst, Financial Affairs Division..............................................................(602) 364-2008

Consumer Complaints and Inquires
Gloria Barnes-Jackson
Supervisor, Consumer Assistance Section, Consumer Protection Division..............................................(602) 364-2499

Department Counsel
Attorney General
Office........................................................................................................................................(602) 542-3702

Deposits
Cary Cook
Chief Financial Compliance Officer, Financial Affairs Division..............................................................(602) 364-3986

Examinations-Financial
David Lee
Chief Financial Examiner-Analyst, Financial Affairs Division..............................................................(602) 364-3965

Kurt Regner
Assistant Director, Financial Affairs Division......................................................................................(602) 364-3963

Examinations-Market Conduct
Maria Ailor
Market Conduct Oversight Manager, Market Oversight Division...........................................................(602) 364-4994

Examinations (Pre-license)-Producer
Aqueelah Currie
Supervisor, Licensing Section, Consumer Protection Division.............................................................(602) 364-4457

Fees/Assessments
Mary Jordan
Supervisor, Business Services Section, Administrative Services Division...................................................(602) 364-2459

Financial Analysis
David Lee
Chief Financial Examiner-Analyst, Financial Affairs Division..............................................................(602) 364-3965

Kurt Regner
Assistant Director, Financial Affairs Division......................................................................................(602) 364-3963

Fraud Unit
Paul Hill
Assistant Director, Fraud Investigations Division......................................................................................(602) 364-2140

Guaranty Funds
ARIZONA

Lori Nestor
   Executive Director, Guaranty Fund Office ..............................................................(602) 364-3863

Health Care Appeals
Audrey Franklin
   Supervisor, Health Care Appeals Office ........................................................................(602) 364-2399

Insurer Licensing, Mergers/Acquisitions, Redomestications Withdrawals
Cary Cook
   Chief Financial Compliance Officer, Financial Affairs Division ........................................(602) 364-3986

Investigations, Enforcement
Steven Fromholtz
   Assistant Director, Consumer Protection Division ..............................................................(602) 364-2499

Ombudsman; Constituent Affairs
Catherine O'Neil
   Consumer Affairs Administrator .......................................................................................(602) 364-2485

Policy, Form, Rate and Advertising Filings
Erin Klug
   Assistant Director, Product Filing & Compliance Division ................................................(602) 364-2393

Public and Media Affairs
Stephen Briggs
   Public Information and Legislative Affairs Officer ..............................................................(602) 364-3761

Premium Taxes
Susan Yepez
   Manager, Insurance Tax Section, Administrative Services Division .................................(602) 364-2713

Producer Licensing
Aqueelah Currie
   Supervisor, Licensing Section, Consumer Protection Division ...........................................(602) 364-4457

Receivership
Liane Kido
   Deputy Receiver ...................................................................................................................(602) 364-2143

Statistical Reporting
Erin Klug
   Assistant Director, Product Filing & Compliance Division ................................................(602) 364-3453

Surplus Lines Insurer Qualification
Erica Bowsher
   Insurance Analyst, Financial Affairs Division ...................................................................(602) 364-3450
ARIZONA

Technology and Information Systems
Bud Leiner
  Chief Information Officer, Technology Section, Administrative Services Division.......................................................(602) 364-2983
On March 26, 2020 Governor Asa Hutchinson appointed Alan McClain as Arkansas Insurance Commissioner. McClain began his career in state government in 1992 with the Arkansas Insurance Department after working with Sedgwick Insurance Group. He worked for the Arkansas Workers’ Compensation Commission for 13 years and was the CEO of that Commission for almost nine years.

Most recently, McClain served as Commissioner of the Arkansas Rehabilitation Services (ARS). In this role, which he assumed in 2015, he administered the day-to-day operations of ARS, which administers the Federal Vocational Rehabilitation Act.

McClain has also served on the Arkansas Workforce Development Board and the Governor’s Council on Developmental Disabilities. He is a past president of the International Association of Industrial Accident Boards & Commissions and the Council of State Administrators of Vocational Rehabilitation.

He holds an undergraduate degree from Hendrix College and a master’s in Public Administration from the University of Arkansas at Little Rock.
ARKANSAS

Website: www.insurance.arkansas.gov
Make Checks Payable to: Arkansas Insurance Department

Alan McClain  (501) 371-2620
Commissioner alan.mcclain@arkansas.gov

Russ Galbraith  (501) 371-2620
Chief Deputy Commissioner russ.galbraith@arkansas.gov

Jim Brader  (501) 371-2825
Deputy Commissioner & General Counsel, Legal jim.brader@arkansas.gov

Mel Anderson  (501) 371-2667
Deputy Commissioner Financial Regulation, Finance mel.anderson@arkansas.gov

Chantel Allbritton  (501) 371-2755
Regulatory Health Link chantel.allbritton@arkansas.gov

Bill Lacy  (501) 371-2801
Manager, Compliance (Life & Health and Property & Casualty) bill.lacy@arkansas.gov

Ryan James  (501) 371-2622
Communications Director ryan.james@arkansas.gov

Courtney Traylor  (501) 371-2613
Assistant Deputy Commissioner, Accounting courtney.traylor@arkansas.gov

Jackie Smith  (501) 371-2641
Insurance Consumer Protection Manager, Consumer Services jackie.smith@arkansas.gov

Carroll Astin  (501) 371-2785
Manager, SHIIP (Senior Health Insurance Information Program) carroll.astin@arkansas.gov

Peggy Dunlap  (501) 371-2750
Insurance Licensing Manager, Agent Licensing peggy.dunlap@arkansas.gov

Steve Uhrynowycz  (501) 371-2776
Deputy Receiver and Liquidation Officer steve.uhrynowycz@arkansas.gov

Paul "Blue" Keller  (501) 371-2791
Director, Criminal Investigation Division paul.keller@arkansas.gov

Nathan Culp  (501) 371-2708
Director, Public Employee Claims nathan.culp@arkansas.gov

Mark Guinee  (501) 371-2695
Director, Risk Management mark.guinee@arkansas.gov

Stephanie Lilly-Palmer  (501) 371-2815
Manager, Human Resources stephanie.lilly-palmer@arkansas.gov

© 1991-2020 National Association of Insurance Commissioners
8/31/2020
ARKANSAS

Letty Hardee  
Deputy Commissioner, Information Services  
(501) 371-2664  
letty.hardee@arkansas.gov

CONTACT PERSONS

Agent Licensing
Peggy Dunlap  
Insurance License Manager, Agent Licensing  
(501) 371-2750  
peggy.dunlap@arkansas.gov

Annual Statements
Mel Anderson  
Deputy Commissioner Financial Regulation, Finance  
(501) 371-2665  
mel.anderson@arkansas.gov

Company Licensing
Mel Anderson  
Deputy Commissioner Financial Regulation, Finance  
(501) 371-2665  
mel.anderson@arkansas.gov

Consumer Complaints and Inquires
Jackie Smith  
Manager, Consumer Services  
(501) 371-2640  
jackie.smith@arkansas.gov

Consumer Counseling Program for Seniors
Carroll Astin  
Manager, SHIIP (Senior Health Insurance Information Program)  
(501) 371-2782  
carroll.astin@arkansas.gov

Department Counsel
Booth Rand  
Legal  
(501) 371-2820  
booth.rand@arkansas.gov

Examinations-Agent
Peggy Dunlap  
Insurance Licensing Manager, Agent Licensing  
(501) 371-2750  
peggy.dunlap@arkansas.gov

Examinations-Financial/Market Conduct
Mel Anderson  
Deputy Commissioner Financial Regulation, Finance  
(501) 371-2665  
mel.anderson@arkansas.gov

Guaranty Funds
Steve Uhrynowycz  
Deputy Receiver, Liquidation Division  
(501) 371-2776  
steve.uhrynowycz@arkansas.gov

Health Insurance Marketplace
Chantel Allbritton  
Regulatory Health Link  
(501) 683-4170  
chancel.allbritton@arkansas.gov

Life & Health and Property & Casualty Insurance
Bill Lacy  
Manager, Compliance  
(501) 371-2800  
bill.lacy@arkansas.gov
ARKANSAS

Media Relations/Public Information
Ryan James
Communications Director ............................................................... (501) 371-2622 ryan.james@arkansas.gov

Policy and Form Filing-Life & Health and Property & Casualty
Bill Lacy
Manager, Compliance ........................................................................ (501) 371-2800 bill.lacy@arkansas.gov

Premium Tax
Courtney Traylor
Assistant Deputy Commissioner, Accounting ........................................ (501) 371-2605 courtney.traylor@arkansas.gov

Statistical Reporting
Bill Lacy
Manager, Compliance (Life & Health and Property & Casualty) ..................... (501) 371-2800 bill.lacy@arkansas.gov

Market Conduct
Crystal Phelps
Market Analysis ..................................................................................... (501) 371-2841 crystal.phelps@arkansas.gov
CALIFORNIA

Ricardo Lara is California's eighth Insurance Commissioner since voters created the elected position in 1988. Lara previously served in the California Legislature, representing Assembly District 50 from 2010 to 2012 and Senate District 33 from 2012 to 2018.

As Senator, Lara expanded protections for disaster survivors from losing their homes to insurance cancellation and nonrenewal. He wrote the nation's first climate insurance law, SB 30, to engage the insurance industry in the fight against climate-linked environmental disasters like wildfires and sea level rise. Lara is one of California's most effective environmental champions, working to improve health conditions and rein in air pollution.

Lara received the United Nations 2017 Climate and Clean Air Award with former Governor Edmund G. Brown Jr. and the California Air Resources Board for his work to reduce super pollutants.

Lara authored the Health4All Kids Act, which now covers 250,000 California children with full-scope health care regardless of their immigration status. He also authored laws that help prevent prescription drug abuse and crack down on patient brokering and fraud involving Californians recovering from substance abuse disorders.

Raised in East Los Angeles by immigrant parents, Lara made history in 2018 by becoming the first openly gay person elected to statewide office in California's history.

Lara earned a bachelor's degree in Journalism and Spanish with a minor in Chicano Studies from San Diego State University.

Mailing Address
California Department of Insurance
300 Capitol Mall, 17th Floor
Sacramento, CA 95814

Sacramento Office Address
California Department of Insurance
300 Capitol Mall, 17th Floor
Sacramento, California 95814

Oakland Office
California Department of Insurance
1901 Harrison Street, 6th Floor
Oakland, California 94612

Los Angeles Office
California Department of Insurance
300 South Spring Street, 14th Floor South Tower
Los Angeles, California 90013

Email Address
See individual email addresses

Phone Numbers
Main: (916) 492-3500
Consumer Hotline: (800) 927-4357
Licensing Hotline: (800) 967-9331
Sacramento Office: (916) 492-3500
Oakland Office: (415) 538-4010
Los Angeles Office: (213) 346-6464

Fax Numbers
Main: (916) 445-5280
Sacramento Office: (916) 445-5280
Oakland Office: (415) 904-5889
Los Angeles Office: (213) 897-9051

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.insurance.ca.gov
Make Checks Payable to: Premium taxes: State Controller / Department fees: California Department of Insurance

© 1991-2020 National Association of Insurance Commissioners
8/31/2020
CALIFORNIA

Catalina Hayes-Bautista ............................................................. (916) 492-3733
catalina.hayes-bautista@insurance.ca.gov

Ken Allen ................................................................. (213) 346-6783
ken.allen@insurance.ca.gov

Susan Bernard ............................................................. (415) 538-4073
susan.bernard@insurance.ca.gov

Tony Cignarale ............................................................. (213) 346-6360
tony.cignarale@insurance.ca.gov

Julia Cross ................................................................. (916) 492-3264
julia.cross@insurance.ca.gov

Bryant Henley ............................................................. (916) 492-3558
bryant.henley@insurance.ca.gov

Julia Juarez ................................................................. (213) 346-6412
julia.juarez@insurance.ca.gov

Joel Laucher ................................................................. (415) 538-4381
joel.laucher@insurance.ca.gov

Michael Levy ............................................................. (916) 492-3572
michael.levy@insurance.ca.gov

Michael Martinez ......................................................... (916) 492-3573
michael.martinez@insurance.ca.gov

George Mueller ............................................................. (213) 346-6499
george.mueller@insurance.ca.gov

Mike Peterson ............................................................. (916) 492-3673
mike.peterson@insurance.ca.gov

Kenneth Schnoll ........................................................... (415) 538-4379
kenneth.schnoll@insurance.ca.gov

Michael Soller ............................................................. (916) 492-3542
michael.soller@insurance.ca.gov

Susan Stapp ................................................................. (415) 538-4403
susan.stapp@insurance.ca.gov

Byron Tucker ............................................................. (213) 346-6363
byron.tucker@insurance.ca.gov

CONTACT PERSONS

NAIC Liaison
CALIFORNIA

Camilo Pizarro (916) 492-3595
NAIC Liaison camilo.pizarro@insurance.ca.gov

Natalie Bruton-Yenovkian (916) 492-3602
NAIC Coordinator natalie.bruton-yenovkian@insurance.ca.gov

Roberta Potter (916) 492-3609
Executive Office Operations Manager roberta.potter@insurance.ca.gov

Actuarial Office
Vacant
Chief Property Casualty Solvency Actuary (415) 538-4208

Perry Kupferman (213) 346-6854
Chief Life Actuary perry.kupferman@insurance.ca.gov

Lan Brown (213) 346-6136
Chief Health Actuary lan.brown@insurance.ca.gov

Accounting Practices and Procedures
Kim Hudson (213) 346-6122
Supervising Insurance Examiner kim.hudson@insurance.ca.gov

Annual Statements
Ngoc-Loan Nguyen (213) 346-6450
Senior Insurance Examiner (Supervisor) Ngoc-Loan.Nguyen@insurance.ca.gov

California Organized Investment Network (COIN)
Sukh Randhawa (916) 492-3529
Senior Investment Officer sukhbir.randhawa@insurance.ca.gov

Cannabis Insurance
Camille Dixon (916) 492-3537
Director, Cannabis Insurance Initiative camille.dixon@insurance.ca.gov

Communications
Byron Tucker (213) 346-6363
Deputy Commissioner, Communications and Press Relations (Southern California) byron.tucker@insurance.ca.gov

Michael Soller (916) 492-3542
Deputy Commissioner, Communications and Press Relations (Northern California) michael.soller@insurance.ca.gov

Conservation and Liquidation Office
David Wilson (415) 676-2120
Chief Executive Officer, Conservation and Liquidation Office wilsond@caclo.org

Consumer Services
Lucy Jabourian (213) 346-6899
Division Chief, Consumer Services lucy.jabourian@insurance.ca.gov

© 1991-2020 National Association of Insurance Commissioners 8/31/2020
**Consumer Complaints and Inquiries**
Consumer Hotline
Toll-Free .................................................................................................(800) 927-4357

**Data Calls/Statistical Plans**
Luciano Gobbo ...............................................................................................(213) 346-6308
Division Chief, Data Analytics and Reporting................................................luciano.gobbo@insurance.ca.gov

**Deposits and Fees**
Merita Chung .................................................................................................(916) 492-3451
Bureau Chief, Accounting Services................................................................merita.chung@insurance.ca.gov

**Enforcement Branch**
George Mueller ...............................................................................................(213) 346-6499
Deputy Commissioner, Enforcement.............................................................george.mueller@insurance.ca.gov

Stephen Smith .................................................................................................(916) 854-5748
Chief, Enforcement Branch Headquarters.......................................................stephen.smith@insurance.ca.gov

**Financial Analysis-Company Licensing, Corporate Affairs Applications and Dividend Notices**
Emma Hirschhorn ..............................................................................................(213) 346-6470
Division Chief, Financial Analysis....................................................................emma.hirschhorn@insurance.ca.gov

**Financial Examinations-Insurer Financial Audits**
Laura Clements .................................................................................................(213) 346-6127
Division Chief, Field Examination....................................................................laura.clements@insurance.ca.gov

**Fraud Division**
Eric Charlick .................................................................................................(559) 440-5922
Division Chief, Fraud........................................................................................eric.charlick@insurance.ca.gov

Shawn Conner .................................................................................................(858) 693-7108
Assistant Chief, South Region........................................................................shawn.connor@insurance.ca.gov

Kathleen Rooney ...............................................................................................(916) 854-5728
Assistant Chief, North Region........................................................................kathleen.rooney@insurance.ca.gov

Vacant
Assistant Chief, Workers' Compensation, Disability and Healthcare Programs .................................................................

**Health Policy and Reform**
Lan Brown .................................................................................................(213) 346-6136
Chief Health Actuary........................................................................................lan.brown@insurance.ca.gov

Bruce Hinze .................................................................................................(415) 538-4392
Senior Health Policy Attorney........................................................................bruce.hinze@insurance.ca.gov

© 1991-2020 National Association of Insurance Commissioners
8/31/2020
CALIFORNIA

Christopher Citko (916) 492-3187
Assistant Chief Counsel christopher.citko@insurance.ca.gov

Human Resources Management
Laurie Menchaca (916) 492-3315
Division Chief, Human Resources Management laurie.menchaca@insurance.ca.gov

Information Technology
David Noronha (916) 492-3294
Chief Information Officer david.noronha@insurance.ca.gov

Investigation Division
Lewis Deslauriers (661) 253-7505
Division Chief, Investigations lewis.deslauriers@insurance.ca.gov

Legal Branch
Kenneth Schnoll (415) 538-4379
Deputy Commissioner and General Counsel kenneth.schnoll@insurance.ca.gov

Michael Levy (916) 492-3572
Deputy General Counsel, Litigation michael.levy@insurance.ca.gov

Susan Stapp (415) 538-4403
Deputy General Counsel, Regulatory and Legal Services susan.stapp@insurance.ca.gov

Legal-Corporate and Regulatory Affairs Bureau I and II
Carol Frair (415) 538-4408
Assistant Chief Counsel carol.friar@insurance.ca.gov

Valerie Sarfatty (415) 538-4459
Assistant Chief Counsel valerie.sarfatty@insurance.ca.gov

Legal-Enforcement Bureaus
Teresa Campbell (415) 538-4126
Assistant Chief Counsel (Oakland) teresa.campbell@insurance.ca.gov

Michael Tancredi (213) 346-6637
Assistant Chief Counsel, Auto (Los Angeles) michael.tancredi@insurance.ca.gov

Denise Yuponce (916) 492-3171
Assistant Chief Counsel (Sacramento) denise.yuponce@insurance.ca.gov

Legal-Policy and Form Filing (Life and Disability, other than Health)
Leslie Tick (415) 538-4190
Assistant Chief Counsel leslie.tick@insurance.ca.gov

Legal-Rate Enforcement
Daniel Goodell (415) 538-4191
Assistant Chief Counsel (Oakland) daniel.goodell@insurance.ca.gov
CALIFORNIA

Legislation
Michael Martinez
Senior Deputy Commissioner, Policy and Legislation..........................michael.martinez@insurance.ca.gov
(916) 492-3573

Long-Term Care
Tyler McKinney
Attorney, Enforcement Bureau..............................................................tyler.mckinney@insurance.ca.gov
(916) 492-3521

Perry Kupferman
Chief Life Actuary..........................................................perry.kupferman@insurance.ca.gov
(213) 346-6854

Life Insurance
Leslie Tick
Assistant Chief Counsel..........................................................leslie.tick@insurance.ca.gov
(415) 538-4190

Perry Kupferman
Chief Life Actuary..........................................................perry.kupferman@insurance.ca.gov
(213) 346-6854

Office of Principle-Based Reserving
Elaine Lam
Acting Chief Systems Actuary..........................................................elaine.lam@insurance.ca.gov
(213) 346-6151

Market Conduct-Claims Examinations and Rating and Underwriting Examinations
Pam O'Connell
Division Chief, Market Conduct..........................................................pam.oconnell@insurance.ca.gov
(916) 492-3599

Ombudsman Office
Therese Gallagher
Ombudsman..........................................................therese.gallagher@insurance.ca.gov
(916) 492-3041

Premium Tax (Annual Payments)
Merita Chung
Bureau Chief, Accounting Services..........................................................merita.chung@insurance.ca.gov
(916) 492-3451

Premium Tax Audit
Laura Clements
Division Chief, Field Examination..........................................................laura.clements@insurance.ca.gov
(213) 346-6127

Producer Licensing
Charlene Ferguson
Division Chief, Licensing Services..........................................................charlene.ferguson@insurance.ca.gov
(916) 492-3010

Holly Kinney
Bureau Chief, Curriculum and Officer Review..........................................................holly.kinney@insurance.ca.gov
(916) 492-3040

Dianne Cooper
Bureau Chief, Producer Licensing Bureau..........................................................dianne.cooper@insurance.ca.gov
(916) 492-3036
CALIFORNIA

Licensing Hotline
Toll-Free... (800) 967-9331

Property and Casualty (Rates and Forms)
Adam Gammell
Division Chief, Rate Filing... adam.gammell@insurance.ca.gov

Receivership
Kenneth Schnoll
Deputy Commissioner and General Counsel... kenneth.schnoll@insurance.ca.gov

David Wilson
Chief Executive Office, Conservation and Liquidation Office... wilsond@caclo.org

Regulations
Bryant Henley
Deputy Commissioner and Special Counsel... bryant.henley@insurance.ca.gov

Reinsurance
Kenneth Schnoll
Deputy Commissioner and General Counsel... kenneth.schnoll@insurance.ca.gov

Monica Macaluso
Attorney, Corporate Affairs Bureau II... monica.macaluso@insurance.ca.gov

Risk Retention
Dawn Withers
Attorney, Corporate Affairs Bureau I... dawn.withers@insurance.ca.gov

Senior Issues
Tyler McKinney
Attorney, Enforcement Bureau... tyler.mckinney@insurance.ca.gov

Perry Kupferman
Chief Life Actuary... perry.kupferman@insurance.ca.gov

Service and Records
Service and Records
Phone Number... (916) 492-3500

Statistical Reporting-Property and Casualty
George Yen
Bureau Chief, Rate Specialist... george.yen@insurance.ca.gov

Luciano Gobbo
Division Chief, Data Analytics and Reporting... luciano.gobbo@insurance.ca.gov
Title Insurance
Rafael Gutierrez
Senior Staff Counsel, Corporate Affairs Bureau
rafeal.gutierrez@insurance.ca.gov
(415) 538-4402

Workers' Compensation
Vacant
Chief Property Casualty Solvency Actuary
(415) 538-4208
Michael Conway was appointed Commissioner of the Colorado Division of Insurance (DOI) by Governor Jared Polis on Dec. 21, 2018, and confirmed by the State Senate on Jan. 22, 2019. Prior to this, he was appointed Interim Commissioner of the DOI by Governor John Hickenlooper in January 2018. As Commissioner, Conway serves as the chief executive of the DOI and oversees the regulation of Colorado’s insurance industry. His role brings together consumers, the insurance industry and other stakeholders to create an inclusive, firm and fair regulatory approach to all lines of insurance such as auto, health, homeowner, life, property and casualty, title and workers’ compensation.

Conway served as the DOI Deputy Commissioner for Consumer and Compliance Services since March 2016. He was instrumental in developing and guiding the DOI’s strategies regarding health insurance during what was a tumultuous time for that industry. He advised the previous Commissioner and the Governor’s staff regarding the possible implications of federal changes to the regulation of health insurance in Colorado. His duties also entailed appearing before state legislative committees to advocate for the DOI’s positions regarding insurance and its regulation. He cultivated relationships with consumer groups and insurance industry to create a regulatory environment that helped Colorado consumers but was a fair, level playing field for the industry. He also worked within the DOI to establish objectives that provided for better protection of insurance consumers.

From 2010 to 2016, Conway was an assistant Attorney General for the Colorado State Attorney General’s Office, where he represented the DOI in all facets of regulation of the insurance industry including mergers and acquisitions of insurance companies, insurer rehabilitation/liquidation, and producer and company licensure litigation. While in the Attorney General’s Office, he worked with the Colorado Attorney General Pro Bono Family Law Clinic, advising clients on matters of divorce and child custody. He also worked as an attorney for Colorado Legal Services, advocating for indigent clients regarding housing rights, homelessness prevention, evictions and subsidized housing.

With the exception of three years spent in Miami for law school, Conway has called Colorado home for nearly 20 years since moving to attend the University of Colorado at Boulder.

**Mailing Address**
Department of Regulatory Agencies
Division of Insurance
1560 Broadway, Suite 850
Denver, Colorado 80202

**Email Address**
DORA_Insurance@state.co.us

**Phone Numbers**
- Main: (303) 894-7499
- Consumer Assistance: (303) 894-7490
- Toll-Free Number (In-State Only): (800) 930-3745
- Producer Licensing: (800) 275-8247

**Fax Numbers**
- Main: (303) 894-7455

**Office Hours**: 8:00 a.m.-5:00 p.m., Monday-Friday

**Website**: https://www.colorado.gov/pacific/dora/node/90616

**Make Checks Payable to**: Colorado Division of Insurance
COLORADO

Peg Brown
Chief Deputy—Policy, Consumer Education and Strategy
(303) 894-7501 peg.brown@state.co.us

Rolf Kaumann
Chief Deputy—Finance
(303) 894-7532 rolf.kaumann@state.co.us

Kate Harris
Chief Deputy, Life and Health Policy
(303) 894-2429 kate.harris@state.co.us

Vincent Plymell
Assistant Commissioner / Communications
(303) 894-2261 vincent.plymell@state.co.us

Vacant
Executive Assistant
(303) 894-7425 Cody Goodrich

CONTACT PERSONS

Accident & Health Insurance
Dayle Axman
Director, Life & Health Consumer Services
(303) 894-7881 dayle.axman@state.co.us

Chief Actuary
Eric Unger
Chief Actuary
(303) 894-7492 eric.unger@state.co.us

Actuary—Life & Health—All ACA
Susan Steig
Actuary
(303) 894-2190 susan.steig@state.co.us

Actuary—Life & Health—All Non-ACA Lines
Sean Brady
Actuary
(303) 894-7484 sean.brady@state.co.us

Actuary—Property & Casualty
Mitchell Bronson
Statistical Analyst
(303) 894-2192 mitchell.bronson@state.co.us

Annual Statements
Keith Warburton
Director, Financial Services
(303) 894-7537 keith.warburton@state.co.us

Company Licensing
Cindy Hathaway
Director, Corporate Affairs
(303) 894-7836 cindy.hathaway@state.co.us

Compliance
Matt Mortier
Director of Compliance
(303) 894-7581 matt.mortier@state.co.us

© 1991-2020 National Association of Insurance Commissioners
8/31/2020
COLORADO

Consumer Complaints—Life & Health
Dayle Axman (303) 894-7881
Director, Life & Health Consumer Services...dayle.axman@state.co.us

Consumer Complaints—Property & Casualty
Bobbie Baca (303) 894-7783
Director, Property & Casualty Consumer Services...bobbie.baca@state.co.us

Consumer Counseling Program for Seniors
Kimberly Latta (303) 894-7552
Director, SHIP/SMP Program...kimberly.latta@state.co.us

Department Counsel
Karl Kaesemeyer (303) 866-6000
First Attorney General...karl.kaesemeyer@state.co.us

Deposits—Premium Taxes
Cindy Hathaway (303) 894-7544
Director, Corporate Affairs...cindy.hathaway@state.co.us

Examinations—Financial
Henry Freaney (303) 894-7488
Chief Financial Examiner...henry.freaney@state.co.us

Examinations—Market Regulation—Property and Casualty & Life and Health
Damion Hughes (303) 894-7543
Director, Market Regulation...damion.hughes@state.co.us

Examinations—Producer
Pearson VUE
...(800) 275-8247

Fee—Company
Cindy Hathaway (303) 894-7475
Director, Corporate Affairs...cindy.hathaway@state.co.us

Investigations
Steven Giampaolo (303) 894-2241
Director, Investigations and Licensing...steven.giampaolo@state.co.us

Market Regulation
Damion Hughes (303) 894-7543
Director, Market Regulation...damion.hughes@state.co.us

Media Contact
Vincent Plymell (303) 894-2261
Assistant Commissioner / Communications...vincent.plymell@state.co.us
COLORADO

Premium Tax
Cindy Hathaway
Director, Corporate Affairs
(303) 894-7544
cindy.hathaway@state.co.us

Producer Continuing Education
Pearson VUE
(800) 275-8247

Producer Licensing
Steven Giampaolo
Director, Investigations and Licensing
(303) 894-2241
steven.giampaolo@state.co.us

Property/Casualty Insurance
Bobbie Baca
Director
(303) 894-7783
bobbie.baca@state.co.us

Rate, Policy & Form Filing—Life & Health
Jason Lapham
Director, Life & Health Rates & Forms
(303) 894-7499
jason.lapham@state.co.us

Rate, Policy & Form Filing—Property & Casualty
David Martinez
Director, Property, Casualty & Title Rates & Forms
(303) 894-2262
david.martinez@state.co.us

Service of Process
Christine Gonzales-Ferrer
(303) 894-2157
christine.gonzales-ferrer@state.co.us

Statistical Reporting
Kelly Schultz
(303) 894-7481
kelly.shultz@state.co.us
Andrew N. Mais was nominated as Connecticut's 33rd Insurance Commissioner by Governor Ned Lamont and began serving on March 4, 2019. The mission of the Connecticut Insurance Department is to protect consumers through regulation of the industry, outreach, education, and advocacy.

Previously a member of Deloitte’s Center for Financial Services, Mais primarily focused on the insurance sector—both US and internationally—serving as a subject matter specialist and resource on insurance regulation, providing expertise in corporate governance and responsibility in the public and private sector through his work at Deloitte and as a regulator and government official. Prior to that, he was a Director at the New York State Insurance Department (NYSID). He served four governors as part of the sr. leadership team through numerous events including the financial crisis of 2008 and major state and federal changes in health insurance regulations and laws. Before joining the NYSID, he served as director of a Connecticut nonprofit.

Mais has led various research teams; authored whitepapers on insurance issues; published articles in Best’s, Carrier Management magazine, and the Journal of Reinsurance; and has been quoted in trade publications, many of the largest general interest newspapers in the US, and the financial press. His expertise has been sought by organizations including the Government Accountability Office.

A graduate of Yale University, Mais has served in elected and appointed positions in New York and Connecticut, as well as on numerous boards. He most recently served as chair of the Council on Ethics of the town of Wilton, CT, where he lives with his wife, Susan, and is often visited by their daughter Jennifer. Other service includes the board of the Maritime Aquarium of Norwalk, a leading national institution with a mission that includes providing leadership in STEM education and training to students from under-served groups, as well as community education on the importance of the Long Island Sound.

His more than 30 years of community involvement includes past board memberships on the American Red Cross of Mid-Fairfield County; Board of Finance of the Town of Wilton (he was cited by the CT House of Representatives); Wilton Chamber of Commerce; Rotary Club of Wilton; The Teen Center of Wilton; Wilton Education Foundation; and numerous others.

**Mailing Address**
Connecticut Insurance Department
P.O. Box 816
Hartford, Connecticut 06142-0816

**Street Address**
Connecticut Insurance Department
153 Market Street, 7th Floor
Hartford, Connecticut 06103

**Email Address**
cid.admin@ct.gov

**Phone Numbers**
Main (860) 297-3800
Toll-Free (In-State Only) (800) 203-3447

**Fax Numbers**
Main (860) 566-7410

**Office Hours**: 8:00 a.m.–4:30 p.m., Monday-Friday
**Website**: www.ct.gov/cid
**Make Checks Payable to**: Treasurer, State of Connecticut

Andrew N. Mais
Commissioner

© 1991-2020 National Association of Insurance Commissioners
8/31/2020
CONNECTICUT

Joshua Hershman
Deputy Commissioner...............................................................(860) 297-3995
Joshua.Hershman@ct.gov

George Bradner
Director, Property and Casualty Division...............................................................(860) 297-3866

Kurt Swan
Director, Market Conduct/Fraud Investigations and Licensing......................................(860) 297-3972

Paul Lombardo
Director, Life and Health Division........................................................................Paul.Lombardo@ct.gov

Wanchin Chou
Chief Actuary...............................................................................................(860) 297-3943

Kathryn Belfi
Director, Financial Regulation.............................................................................(860) 297-3968

Janet Grace
Program Manager, Captive Division.................................................................(860) 297-3813

Lady Mendoza
Director of Government Relations........................................................................Lady.Mendoza@ct.gov

Jim Carson
Communications Director..................................................................................Jim.Carson@ct.gov

Jared Kosky
Special Counsel to the Commissioner..................................................................Jared.Kosky@ct.gov

CONTACT PERSONS

Accident and Health Insurance
Paul Lombardo
Director, Life and Health Division........................................................................Paul.Lombardo@ct.gov

Agent Investigation
Amy Stegall
Manager, Fraud, Investigations and Compliance Unit..............................................(860) 297-3933

Agent Licensing
Tanya Penman-Sterling
Principal Examiner, Licensing Unit........................................................................(860) 297-3882

Annual Statements
Joan Nakano
Supervising Examiner, Financial Analysis and Compliance......................................(860) 297-3835

Captive Division
CONNECTICUT

Janet Grace
Program Manager, Captive Division (860) 297-3813

Company Licensing
Maura Welch
Supervising Examiner, Financial Analysis and Compliance (860) 297-3827

Consumer Complaints and Inquiries
Gerard O'Sullivan
Director, Consumer Affairs Division (860) 297-3889

Deposits
Maura Welch
Supervising Examiner, Financial Analysis and Compliance (860) 297-3827

Examinations-Financial
Kathryn Belfi
Director, Financial Regulation (860) 297-3968

Examinations-Market Conduct
Kurt Swan
Director, Market Conduct/Fraud Investigations and Licensing (860) 297-3972

Fees-Agents
Kurt Swan
Director, Market Conduct/Fraud Investigations and Licensing (860) 297-3972

Fees-Company
Joan Nakano
Supervising Examiner, Financial Analysis and Compliance (860) 297-3835

Financial Analysis
Kathryn Belfi
Director, Financial Analysis and Compliance (860) 297-3968

Fraud
Amy Stegall
Manager, Fraud, Investigations and Compliance Unit (860) 297-3933

Life Insurance
Paul Lombardo (860) 297-3891
Director, Life and Health Division

Policy and Form Filing-Life and Health
Paul Lombardo (860) 297-3891
Director, Life and Health Division
CONNECTICUT

Policy and Form Filing-Property and Casualty
George Bradner
   Director, Property and Casualty Division.................................................................(860) 297-3866

Property and Casualty-Commercial Lines
George Bradner
   Director, Property and Casualty Division.................................................................(860) 297-3866

Property and Casualty-Personal Lines
George Bradner
   Director, Property and Casualty Division.................................................................(860) 297-3866

Receivership and Guaranty Funds
Jon E. Arsenault
   Director, Legal Division.........................................................................................(860) 297-3811
Trinidad Navarro was elected in 2016 as Delaware’s 26th Insurance Commissioner. In this role, he oversees the regulation of the Delaware insurance market and the Department of Insurance’s (DOI) consumer protection efforts. In 2014, the most recent data available, the Delaware DOI ranked 10th in the U.S. in total written insurance premium and regulated companies with more than $620 billion in assets. The DOI is the largest consumer protection agency in the state.

A lifelong Delawarean, Navarro has an extensive record of public service and is committed to protecting Delaware consumers. He served more than 20 years with the New Castle County Police, retiring as the Public Information Officer after being elected as New Castle County Sheriff in 2010. While a police officer, he received the department’s distinguished Medal of Valor. Prior to that, he worked as a licensed insurance agent. He followed in the footsteps of his father, whose career was servicing the life and health insurance needs of his community. His father’s work demonstrated to him the importance of serving the people who have put their trust in you. Navarro put that lesson into action as an insurance agent, a police officer and as sheriff. He knows that serving the needs of the people is the hallmark of every profession and the obligation of every public servant.

Navarro is a member of the NAIC. He presently serves on the Delaware Health Care Commission, the State Employees Benefits Committee, the Deferred Compensation Council, and the Council on Health Promotion and Disease Prevention.

Navarro holds an associate degree in criminal justice from the Delaware Technical and Community College and a bachelor's degree from Wilmington University.

Navarro has two daughters, Kylie and Hannah, and one son, Jordan. He currently resides in Bear, DE, with his wife, Melissa, and youngest daughter, Hannah.

**Mailing Address**

Delaware Department of Insurance  
1351 West North Street  
Suite 101  
Dover, Delaware 19904

**Email Address**

consumer@delaware.gov

**Street Address**

Same as mailing address

**Phone Numbers**

Main: (302) 674-7300  
Toll-Free (In-State Only): (800) 282-8611

**Fax Numbers**

Main: (302) 739-5280

**Office Hours:** 8:00 a.m.-4:30 p.m., Monday-Friday

**Website:** https://insurance.delaware.gov/

**Make Checks Payable to:** Department of Insurance

Tanisha L. Merced, Esq.  
Deputy Commissioner  
(302) 674-7391  
tanisha.merced@delaware.gov

Stuart Snyder  
Chief of Staff  
(302) 674-7312  
stuart.snyder@delaware.gov
Christina Haas
Senior Advisor
(302) 674-7303
christina.haas@delaware.gov

Victoria "Dee" Jones
Executive Assistant to the Commissioner
(302) 674-7305
victoria.jones@delaware.gov

Tiffany Jenkins
Executive Assistant to the Deputy Commissioner
(302) 674-7306
tiffany.jenkins@delaware.gov

Kathleen (Kitty) Makowski
Deputy Attorney General (DAG)
(302) 674-7326
kathleen.makowski@delaware.gov

Jessica Willey
Deputy Attorney General (DAG)
(302) 674-7387
jessica.willey@delaware.gov

Sarah Mullin
Controller
(302) 674-6261
sarah.mullin@delaware.gov

Leslie Ledogar
Regulatory Specialist
(302) 674-7379
leslie.ledogar@delaware.gov

David Lonchar
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG)
(302) 674-7334
dave.lonchar@delaware.gov

Frank Pyle
Director, Insurance Consumer Protection Enforcement
(302) 674-7353
frank.pyle@delaware.gov

Gerald Pepper
Director, Insurance Fraud Prevention Bureau
(302) 674-7352
gerald.pepper@delaware.gov

Steve Kinion
Director, Bureau of Captive
(302) 577-5258
steve.kinion@delaware.gov

Roberta Jones
Director, Human Resources
(302) 674-7384
roberta.jones@delaware.gov

Tim Li
Director, Information Technology
(302) 674-7332
tim.li@delaware.gov

CONTACT PERSONS

Email by Division

Producer Licensing
Email
licensing@delaware.gov

Bureau of Examination, Rehabilitation and Guaranty (BERG)
Email
berg@delaware.gov

Consumer Services
Email
consumer@delaware.gov

© 1991-2020 National Association of Insurance Commissioners
8/31/2020
DELAWARE

Delaware Medical Assistance Bureau
Email: DMAB@delaware.gov

Fraud Prevention
Email: fraud@delaware.gov

Workplace Safety
Email: safety@delaware.gov

NAIC Liaison
Christina Haas (302) 674-7303
Senior Advisor christina.haas@delaware.gov

Accident and Health Insurance
Fleur McKendell (302) 674-7308
Manager, Consumer Services Investigations and Market Regulation-Life and Health fleur.mckendell@delaware.gov

Producer Licensing
Robin David (302) 674-7348
Supervisor, Market Conduct and Producer Licensing robin.david@delaware.gov

Annual Statements
David Lonchar (302) 674-7334
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG) dave.lonchar@delaware.gov

Consumer Complaints and Inquiries
Michael Gould (302) 674-7304
Manager, Consumer Services Investigations and Market Regulations michael.gould@delaware.gov

Department Counsel
Kathleen (Kitty) Makowski (302) 674-7326
Deputy Attorney General (DAG) kathleen.makowski@delaware.gov
Jessica Willey (302) 674-7387
Deputy Attorney General (DAG) jessica.willey@delaware.gov

Deposits
Ryan Collins (302) 674-7386
Accountant ryan.collins@delaware.gov

Examinations-Financial
David Lonchar (302) 674-7334
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG) dave.lonchar@delaware.gov

Examinations-Market Conduct
Robin David (302) 674-7348
Supervisor, Market Conduct and Producer Licensing robin.david@delaware.gov

© 1991-2020 National Association of Insurance Commissioners
8/31/2020
DELAWARE

Fees-Producers
Robin David (302) 674-7348
Supervisor, Market Conduct and Producer Licensing..........................................................robin.david@delaware.gov

Fees-Company
Alisa Pritchard (302) 674-7344
BERG Office Manager..........................................................alisa.pritchard@delaware.gov

Information Systems
Tim Li (302) 647-7332
Director, Information Technology..........................................................tim.li@delaware.gov

Media Relations/Public Information
Christina Haas (302) 674-7303
Senior Advisor..........................................................christina.haas@delaware.gov

Policy and Form Filing
Ann Lyon (302) 674-7372
Property and Casualty Rating Analyst..........................................................ann.lyon@delaware.gov
Jennifer Stinson (302) 674-7385
Life and Health Rating Analyst..........................................................jennifer.stinson@delaware.gov
Jan Brunory (302) 674-7374
Life and Health Rating Analyst..........................................................janet.brunory@delaware.gov

Premium Tax
Jeannine N. Neal (302) 674-7339
Administrative Officer..........................................................jeannine.neal@delaware.gov
Paulette Morris (302) 674-7383
Senior Accountant, Premium Tax..........................................................paulette.morris@delaware.gov

Company Licensing
Alisa Pritchard (302) 674-7344
BERG Office Manager..........................................................alisa.pritchard@delaware.gov

Statistical Reporting
David Lonchar (302) 674-7334
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG)..........................dave.lonchar@delaware.gov

Woods previously served as the Director of Business Development and Strategy in the Office of the Deputy Mayor for Planning and Economic Development (DMPED), where she provided strategic leadership, stakeholder engagement and global outreach to the business community. Ms. Woods has held several positions within DMPED, including Deputy Director of Business Development and International Business Manager, where she helped to shape signature business development initiatives, attract foreign direct investment and establish new business relationships with international markets. Her leadership has led to the successful execution of the Mayor’s economic strategy and helped to drive the District’s business attraction and retention efforts across key business sectors. Her work has also contributed to several policy outcomes, including increased investment in underrepresented entrepreneurs to address the human, social and financial capital that entrepreneurs need to grow and expand. Ms. Woods has served on several boards and commissions, including the Mayor’s Innovation Technology Inclusion Council, Washington DC Economic Partnership, Destination DC and the Greater Washington Board of Trade Council on Economic Development Officials.

Woods holds a M.B.A. from George Washington University and B.A. in law and society from the University of California at Santa Barbara.

Woods is married and lives with her husband and two daughters in Washington, DC.

District of Columbia Department of Insurance, Securities and Banking
1050 First Street, NE, Suite 801
Washington, DC 20002

disb@dc.gov
(202) 727-8000

Email Address

Mailing Address

Street Address

Same as mailing address

Office Hours: 8:15 a.m. - 4:45 p.m., Monday-Friday
Website: www.disb.dc.gov
Make Checks Payable to: D.C. Treasurer

Karima Woods
Commissioner
(202) 442-7845
karima.woods@dc.gov

Flavian Marwa
Deputy Commissioner - Market Operations
(202) 442-7766
flavian.marwa@dc.gov

Sharon Shipp
Deputy Commissioner - Market Compliance
(202) 442-7810
sharon.shipp@dc.gov

© 1991-2020 National Association of Insurance Commissioners
8/31/2020
DISTRICT OF COLUMBIA

Christian Washington
Chief of Staff
christian.washington@dc.gov
(202) 442-7754

Alicia M. Wade
Executive Assistant to the Commissioner
alicia.wade@dc.gov
(202) 442-7760

Philip Barlow
Associate Commissioner - Insurance
philip.barlow@dc.gov
(202) 442-7823

Dana Sheppard
Associate Commissioner - Risk Finance
dana.sheppard@dc.gov
(202) 442-7820

Jocelyn Bramble
General Counsel
jocelyn.bramble@dc.gov
(202) 442-7758

CONTACT PERSONS

Actuarial Analysis
Roberto Nkojo
Manager, Actuarial Analysis Branch
robert.nkojo@dc.gov
(202) 442-7757

Efren Tanhehco
Supervisory Health Actuary
efren.tanhehco@dc.gov
(202) 442-7752

Company and Agent Licensing
Sheila Johnson-Parker
Insurance Licensing Manager
sheila.parker@dc.gov
(202) 442-7795

Company Examinations-Financial
N. Kevin Brown
Chief Financial Examiner
nathaniel.brown@dc.gov
(202) 442-7785

Sean O'Donnell
Director of Financial Examinations, Risk Finance
sean.o'donnell@dc.gov
(202) 442-8153

Consumer Complaints
Sharon Shipp
Deputy Commissioner - Market Compliance
sharon.shipp@dc.gov
(202) 442-7810

Enforcement and Investigation Bureau
Brian Bressman
Director, Enforcement and Investigation Bureau
brian.bressman@dc.gov
(202) 442-8790

Financial Statement Filing and Analysis
N. Kevin Brown
Chief Financial Examiner
nathaniel.brown@dc.gov
(202) 442-7785

Information Systems
Shankar Vaidyanathan
Chief Information Officer
shankar.vaidyanathan@dc.gov
(202) 442-8154
DISTRICT OF COLUMBIA

Office of Communication and Public Affairs
Paul Drehoff
Public Information Officer
(202) 442-7856
paul.drehoff@dc.gov

Policy and Form Filing
Howard Liebers
Insurance Examiner Manager
(202) 442-8571
howard.liebers@dc.gov

Policy and Administration
Katrice Purdie
Chief of Policy and Administration
(202) 442-7773
katrice.purdie@dc.gov

Premium Tax
Jessie Li
Financial Examiner
(202) 442-8568
jessie.li@dc.gov
Jimmy Patronis is a native Floridian born and raised in Panama City. He earned his associate degree in restaurant management from Gulf Coast Community College and a bachelor’s degree in political science from Florida State University. He is a partner in a family-owned seafood restaurant called Captain Anderson’s, which celebrated its 50th anniversary in 2017.

His public service career began as an intern in the FL Senate and the United Kingdom’s House of Commons. After graduation, Governor Lawton Chiles appointed him to the FL Elections Commission, and he was reappointed by Governor Jeb Bush. He served in the FL House of Representatives from 2006 to 2014, representing his hometown region in the FL Panhandle. He was appointed to serve on FL’s Public Service Commission, as well as the Constitution Revision Commission, which meets once every 20 years to propose changes to the state constitution.

Recognized for outstanding leadership in his hometown of Panama City and throughout FL, he is committed to active civic engagement and business development. He has chaired the Greater Panama City Beach Chamber of Commerce’s Economic Development Council, served on the board of the Bay County Economic Development Alliance, the Salvation Army Advisory Board, the Bay County Chapter of the FL Restaurant and Lodging Association, and national president for the FL Vocational Industrial Clubs of America. He is a former trustee of the Gulf Coast Medical Center, and former director of the Bay Medical Center’s Foundation and Gulf Coast Community College Foundation Board. He was instrumental in the establishment of the Northwest FL Beaches International Airport in Panama City and has served as chairman and a board member of Bay County-Panama City International Airport and Industrial District.

Patronis and his wife, Katie, are proud parents to Jimmy Theo III and John Michael and are lifelong members of the Saint John’s Greek Orthodox Church.

**Mailing Address**
Florida Department of Financial Services
Office of the Chief Financial Officer
J. Edwin Larson Building
200 East Gaines Street
Tallahassee, Florida 32399-0301

**Email Address**
firstname.lastname@myfloridacfo.com

**Phone Numbers**
Main (850) 413-3089
NAIC Liaison Main (850) 413-5923
Consumer Services (In-State) (877) 693-5236
Consumer Services (Out-of-State) (850) 413-3089

**Fax Numbers**
Main (850) 413-2950
NAIC Liaison Fax (850) 487-0453

**Office Hours**: 8:00 a.m.-5:00 p.m., Monday-Friday
**Website**: www.myfloridacfo.com

**Jimmy Patronis**
Chief Financial Officer
(850) 413-2850

© 1991-2020 National Association of Insurance Commissioners
8/31/2020
45
Ryan West
Chief of Staff
ryan.west@myfloridacfo.com
(850) 413-4900

Vacant
Inspector General
teresa.michael@myfloridacfo.com
(850) 413-3112

Sha'ron James
Insurance Consumer Advocate
sha'ron.james@myfloridacfo.com
(850) 413-5923

Susan Miller
Director, Internal Affairs
susan.miller@myfloridacfo.com
(850) 413-2806

Brock Juarez
Director, External Affairs
brock.juarez@myfloridacfo.com
(850) 413-2964

Jay Etheridge
Deputy Chief Financial Officer
jay.etheridge@myfloridacfo.com
(850) 413-2851

Elizabeth Boyd
Deputy Chief Financial Officer
elizabeth.boyd@myfloridacfo.com
(850) 413-4902

Scott Fennell
Deputy Chief Financial Officer
scott.fennell@myfloridacfo.com
(850) 413-2908

Chasity O'Steen
General Counsel
chasity.osteen@myfloridacfo.com
(850) 413-2898

Robert Tomillo
Director, Cabinet Affairs
robert.tomillo@myfloridacfo.com
(850) 413-2825

Vacant
Director, Legislative Affairs
bg.murphy@myfloridacfo.com
(850) 413-2890

CONTACT PERSONS
Agent and Agency Services
Greg Thomas
Director
greg.thomas@myfloridacfo.com
(850) 413-5401

Matt Tamplin
Bureau Chief, Licensing
matt.tamplin@myfloridacfo.com
(850) 413-5496

Ray Wenger
Bureau Chief, Investigations
ray.wenger@myfloridacfo.com
(850) 413-5605

Consumer Services
Tasha Carter
Director	tasha.carter@myfloridacfo.com
(850) 413-5816

David Jones
Assistant Director
david.jones@myfloridacfo.com
(850) 413-5787

© 1991-2020 National Association of Insurance Commissioners
8/31/2020
FLORIDA

Shonnice Booker
Bureau Chief, Consumer Assistance........................................................................shonnice.booker@myfloridacfo.com
(850) 413-5841

Denishia Sword
Bureau Chief, Education Advocacy and Research......................................................denishia.sword@myfloridacfo.com
(850) 413-5810

Fees
Alexandra Weimorts
Bureau Chief, Financial Services.............................................................................alexandra.weimorts@myfloridacfo.com
(850) 413-2092

Funeral, Cemetery and Consumer Services
Mary Schwantes
Director..................................................................................................................mary.schwantes@myfloridacfo.com
(850) 413-4984

Information Systems
Charles Ghini
Director..................................................................................................................charles.ghini@myfloridacfo.com
(850) 413-1505

Investigative and Forensic Services
Col. Simon Blank
Director....................................................................................................................simon.blank@myfloridacfo.com
(850) 413-4001

Ernie Stoll
Assistant Director.......................................................................................................ernie.stoll@myfloridacfo.com
(850) 413-4053

Evangelina Brooks
Bureau Chief, Insurance Fraud..................................................................................evangelina.brooks@myfloridacfo.com
(850) 413-4020

Chief Brian McCoy
Bureau Chief, Workers Comp Fraud..........................................................................brian.mccoy@myfloridacfo.com
(904) 798-4872

Carl Chasteen
Bureau Chief, Forensic Services..................................................................................carl.chasteen@myfloridacfo.com
(850) 539-2705

Joe Steadman
Bureau Chief, Fire & Arson Investigations..................................................................joseph.steadman@myfloridacfo.com
(850) 413-3667

Lt. Mike Smith
Office of Fiscal Integrity.............................................................................................michael.smith@myfloridacfo.com
(850) 413-4038

Licensing Examinations-Agents
Matt Tamplin
Bureau Chief, Licensing, License Qualification and Examinations...............................matt.tamplin@myfloridacfo.com
(850) 413-5496

Media Relations/Public Information
Anna Farrar
Director, Communications.........................................................................................anna.farrar@myfloridacfo.com
(850) 413-2860

© 1991-2020 National Association of Insurance Commissioners
8/31/2020
FLORIDA

Rehabilitation and Liquidation Services
Toma Wilkerson (850) 413-4477
director+toma.wilkerson@myfloridacfo.com

Risk Management
Molly Merry (850) 413-4701
director+molly.merry@myfloridacfo.com

Shannon Segers (850) 413-4704
Bureau Chief, Loss Prevention+shannon.segers@myfloridacfo.com

Marc Stemle (850) 413-4851
Bureau Chief, Liability & Property Claims+marc.stemle@myfloridacfo.com

Tod Stupski (850) 413-4801
State Employee WC Claims Bureau Chief+tod.stupski@myfloridacfo.com

Treasury Deposits
Kenneth Lee (850) 413-3383
Bureau Chief, Collateral Management+kenneth.lee@myfloridacfo.com

Workers' Compensation
Tanner Holloman (850) 413-1622
director+taner.holloman@myfloridacfo.com

Andrew Sabolic (850) 413-1628
Assistant Director+andrew.sabolic@myfloridacfo.com

Pam Macon (850) 413-1708
Bureau Chief, Compliance+pam.macon@myfloridacfo.com

Stephen Yon (850) 413-1786
Bureau Chief, Employee Assistance and Ombudsman Office+stephen.yon@myfloridacfo.com

Charlene Miller (850) 413-1738
Bureau Chief, Monitoring & Audit+charlene.miller@myfloridacfo.com

Lisel Laslie (850) 413-1737
Office of Data Quality and Collection+lisel.laslie@myfloridacfo.com

Greg Jenkins (850) 413-1644
Bureau Chief, Financial Accountability+greg.jenkins@myfloridacfo.com
FLORIDA

David Altmaier was appointed as the Florida Insurance Commissioner in April 2016 by the Financial Services Commission. He leads the Office of Insurance Regulation (OIR) and has oversight of one of the largest insurance markets in the world. Under Altmaier’s leadership, OIR has worked to cultivate a market in Florida in which insurance products are reliable, available, and affordable.

Altmaier began his public service at OIR in 2008, serving in a number of roles including Chief Analyst of the Property and Casualty Financial Oversight unit and Deputy Commissioner of Property and Casualty Insurance.

In 2019, Altmaier was voted Vice President of the National Association of Insurance Commissioners (NAIC) and was voted NAIC President-Elect for 2020. In his role as President-Elect, Altmaier serves as Vice Chair of the Executive Committee, Internal Administration Subcommittee and the Government Relations Leadership Council. Commissioner Altmaier was also appointed by Governor DeSantis to serve as a member Florida’s Blockchain Task Force.

Prior to joining OIR, Altmaier worked as a Florida licensed 2-20 and 2-14 insurance agent and as a high school math teacher. Altmaier graduated from Western Kentucky University in 2004 with a bachelor’s degree in mathematics.

David Altmaier
Commissioner

Term of Office: At the Pleasure of the Financial Services Commission
Appointed: April 29, 2016

Mailing Address
Office of Insurance Regulation
The Larson Building
200 East Gaines Street
Tallahassee, Florida 32399-0305

Email Address
firstname.lastname@floir.com

Phone Numbers
Main (850) 413-5914
Agent and Agency Matters (850) 413-3137

Fax Numbers
Fax (850) 488-3334
NAIC Liaison Fax (850) 488-3334

Office Hours: 8:00 a.m.–5:00 p.m., Monday–Friday
Website: www.floir.com
Make Checks Payable to: Office of Insurance Regulation

David Altmaier
Commissioner
David.Altmaier@floir.com

Mike Yaworsky
Chief of Staff
Mike.Yaworsky@floir.com

Erin VanSickle
Deputy Chief of Staff
Erin.Vansickle@floir.com

© 1991-2020 National Association of Insurance Commissioners
8/31/2020
FLORIDA

Alexis Bakofsky  
Director, Communications  
(850) 413-5128  
Alexis.Bakofsky@floir.com

Allison Sitte  
Director, Government Affairs  
(850) 413-4980  
Allison.Sitte@floir.com

Anoush Brangaccio  
General Counsel  
(850) 413-4116  
Anoush.Brangaccio@floir.com

Deanna Sablan  
Inspector General  
(850) 413-4980  
Deanna.Sablan@floir.com

Susanne Murphy  
Deputy Commissioner of Property and Casualty  
(850) 413-5083  
Susanne.Murphy@floir.com

Vacant  
Deputy Commissioner of Life and Health

Carolyn Morgan  
Director, Life and Health Financial Oversight  
(850) 413-5233  
Carolyn.Morgan@floir.com

James Dunn  
Director, Life and Health Product Review  
(850) 413-5136  
James.Dunn@floir.com

Scott Woods  
Director, Life and Health Market Regulation  
(850) 413-5075  
Scott.Woods@floir.com

Virginia Christy  
Director, Property and Casualty Financial Oversight  
(850) 413-5019  
Virginia.Christy@floir.com

Sandra Starnes  
Director, Property and Casualty Product Review  
(850) 413-5344  
Sandra.Starnes@floir.com

Sheryl Parker  
Director, Property and Casualty Market Regulation  
(850) 413-5086  
Sheryl.Parker@floir.com

CONTACT PERSONS

NAIC Liaison  
Christina Huff  
(850) 413-5906  
Christina.Huff@floir.com

Annual Statements—Life and Health Filings  
Carolyn Morgan  
Director, Life and Health Financial Oversight  
(850) 413-5233  
Carolyn.Morgan@floir.com

Annual Statements—Property and Casualty Filings  
Virginia Christy  
Director, Property and Casualty Financial Oversight  
(850) 413-5019  
Virginia.Christy@floir.com

Company Licensing

© 1991-2020 National Association of Insurance Commissioners  
8/31/2020
FLORIDA

Carolyn Morgan
Life and Health...........................................................................................................................................Carolyn.Morgan@floir.com

Virginia Christy
Property and Casualty......................................................................................................................................Virginia.Christy@floir.com

Examinations—Financial and Market Investigations
Carolyn Morgan
Life and Health...........................................................................................................................................Carolyn.Morgan@floir.com

Virginia Christy
Property and Casualty......................................................................................................................................Virginia.Christy@floir.com

Sheryl Parker
Market Investigations, Property and Casualty..................................................................................................Sheryl.Parker@floir.com

Scott Woods
Market Investigations, Life and Health............................................................................................................Scott.Woods@floir.com

Life Insurance
Carolyn Morgan
Director, Life and Health Financial Oversight..................................................................................................Carolyn.Morgan@floir.com

Managed Care
Carolyn Morgan
Director, Life and Health Financial Oversight..................................................................................................Carolyn.Morgan@floir.com

Policy and Form Filing—Property and Casualty
Sandra Starnes
Director, Property and Casualty Product Review..............................................................................................Sandra.Starnes@floir.com

Property and Casualty—Commercial and Personal Lines
Sandra Starnes
Director, Property and Casualty Product Review..............................................................................................Sandra.Starnes@floir.com

Premium Tax—Surplus Lines
Virginia Christy
Director, Property and Casualty Financial Oversight..........................................................................................Virginia.Christy@floir.com

Statistical Reporting
Sandra Starnes
Director, Property and Casualty Product Review..............................................................................................Sandra.Starnes@floir.com

© 1991-2020 National Association of Insurance Commissioners
8/31/2020
John F. King was sworn in as Georgia's Insurance Commissioner by Governor Brian Kemp on July 1, 2019. He previously was the Chief of Police for the City of Doraville since October 2002. King served in many capacities with the Doraville Police Department, including Deputy Chief over enforcement operations. He began his employment with the City of Doraville in 1993 as a Detective. Prior to that, King was an Atlanta police officer beginning his career in 1985. While at the Atlanta Police Department, King worked various assignments including Red Dog, Organized Crime/Intelligence. King's career includes assignments to both the FBI and DEA as a Task Force Agent. In 1987, while at the Atlanta Police Department, he received the Chief's Blue Star for being injured in the line of duty as a result of criminal attack with a firearm.

A native of Mexico, King has created meaningful impact by building bridges among Doraville’s diverse populations and implementing youth education and crime-prevention programs. Recognizing Doraville's international composition, King made it a priority to hire bilingual police officers, place multiple languages on police cars, and ensure effective translators and public defenders were employed at the City Courthouse. His initiatives include Anti-Gang education programs for elementary school students and parents. King worked with the Hispanic Chamber of Commerce to establish an education program for prospective small business entrepreneurs and worked with state, county and local leaders to implement a safety and speed reduction program targeted on Buford Highway to reduce the number of pedestrian fatalities. King is also a member of Leadership DeKalb.

In addition to his role as Doraville’s Chief of Police, King serves as a Major General in the U.S. Army National Guard assigned to U.S. Army North and Commander Task Force 51. He was the former Commander of the 48th Infantry Brigade Combat Team and has deployed to Bosnia-Herzegovina, Iraq and Afghanistan. He served as the Military Advisor to the Deputy Minister of Interior for Security for Afghanistan, an agency of over 96,000 police officers. He has won many awards for military and public service including the Bronze Star Medal and Combat Infantry Badge, meritorious service medals, and a NATO award for his service in both Bosnia and Afghanistan, among others. He also received the El Salvador gold medal for achievement in 2006.

King earned a Bachelor’s Degree in criminal justice and public administration from Brenau University and a Master’s Degree in Strategic Studies from the U.S. Army War College. He was a graduate of class #229 in the FBI National Academy in Quantico, VA and a graduate of the Georgia International Law Enforcement Exchange program to Israel (GILEE). King is also fluent in Spanish.

**Mailing Address**
Office of Insurance and Safety Fire Commissioner
Two Martin Luther King, Jr. Drive, SE
West Tower, Suite 704, Floyd Bldg.
Atlanta, Georgia 30334

**Phone Numbers**
Main (404) 656-2070
Toll-Free (800) 656-2298

**Fax Numbers**
Main (404) 657-8542

**Website**: www.oci.ga.gov

**Office Hours**: 8:00 a.m.-6:00 p.m., Monday-Friday

**Make Checks Payable to**: Commissioner of Insurance

© 1991-2020 National Association of Insurance Commissioners
8/31/2020
GEORGIA

Martin R. Sullivan, Jr.  (404) 656-9140
Chief of Staff.---------------------------------------------------------------msullivan@oci.ga.gov

Merritt Beaver
Chief Information Officer.------------------------------------------------------------(404) 463-0953

Steve Manders
Deputy Commissioner for Insurance.---------------------------------------------------(404) 656-2074

Steve Manders
Deputy Commissioner for Insurance, Insurance Product Review.------------------------- (404) 656-2085

Kyle Colon
Agent Licensing.------------------------------------------------------------------------(404) 656-2101

Gregg Conley
Executive Counsel.--------------------------------------------------------------------- (404) 463-0240

Terri Blackmer
Director, Criminal Investigations.-------------------------------------------------------(404) 656-2060

Jo Anne Oni
Director, Consumer Services Division.---------------------------------------------------(404) 656-2070

Vacant
State Fire Marshal, Safety Fire Division.-----------------------------------------------(404) 656-2064

Gregg Conley
Deputy Industrial Loan Commissioner.---------------------------------------------------(404) 463-0240

Mark Revenew  (404) 656-3205
Deputy Commissioner of Safety Fire.-----------------------------------------------------mrevenew@oci.ga.gov

CONTACT PERSONS

NAIC Liaison
Martin R. Sullivan, Jr.  (404) 656-9140
Chief of Staff.--------------------------------------------------------------------------msullivan@oci.ga.gov

Accident and Health Insurance
Steve Manders
Deputy Commissioner for Insurance, Insurance Product Review.--------------------------(404) 656-2085

Administrative Procedure
Gregg Conley
Executive Counsel.--------------------------------------------------------------------- (404) 463-0240

Agent Licensing
GEORGIA

Kyle Colon
Agent Licensing
(404) 656-2101

Annual Statement-Property and Casualty
Christopher Taylor
Assistant Director, Insurance and Financial Oversight
(404) 656-2074

Company Licensing-Life and Health
Scott Sanders
Assistant Director, Insurance and Financial Oversight
(404) 656-2074

Computer Services
Merritt Beaver
Chief Information Officer
(404) 463-0953

Consumer Complaints and Inquires
Jo Anne Oni
Director, Consumer Services Division
(404) 656-2070

Deposits-Life and Health
Kimnese Abdul-Salaam
Insurance and Financial Oversight
(404) 646-2074

Deposits-Property and Casualty
Kimnese Abdul-Salaam
Insurance and Financial Oversight
(404) 656-2074

Examinations-Agent
Kyle Colon
Agent Licensing
(404) 656-2101

Examinations-Financial
Steve Manders
Deputy Commissioner for Insurance
(404) 656-2074

Examinations-Market Conduct-Property and Casualty, Life and Health
Steve Manders
Deputy Commissioner for Insurance
(404) 656-2074

Fees-Life and Health
Scott Sanders
Assistant Director, Insurance and Financial Oversight
(404) 656-2074
GEORGIA

Fees-Property and Casualty
Christopher Taylor
   Assistant Director, Insurance and Financial Oversight...(404) 656-2074

Fraud Division
Terri Blackmer
   Director, Criminal Investigations...(404) 656-2060

Legislative Liaison
Weston Burleson
   Legislative Liaison,wburleson@oci.ga.gov (404) 656-9140

Life Insurance
Steve Manders
   Deputy Commissioner for Insurance, Insurance Product Review...(404) 656-2085

Media Inquiries
Weston Burleson
   Communications Director,wburleson@oci.ga.gov (404) 656-9140

Policy and Form Filing-Life and Health
Steve Manders
   Deputy Commissioner for Insurance, Insurance Product Review...(404) 656-2085

Policy and Form Filing-Property and Casualty
Steve Manders
   Deputy Commissioner for Insurance, Insurance Product Review...(404) 656-2085

Premium Tax
Elizabeth Nunes
   Financial Reporting Manager, Premium Tax Division...(404) 656-7553

Property and Casualty-Commercial Lines
Steve Manders
   Deputy Commissioner for Insurance, Insurance Product Review...(404) 656-2085

Property and Casualty-Personal Lines
Steve Manders
   Deputy Commissioner for Insurance, Insurance Product Review...(404) 656-2085

Receivership
Steve Manders
   Deputy Commissioner for Insurance...(404) 656-2074

Statistical Reporting
Steve Manders
   Deputy Commissioner for Insurance, Insurance Product Review...(404) 656-2085
GEORGIA
Dafne M. Shimizu, Acting Commissioner of Banking and Insurance for the Guam Department of Revenue and Taxation, is a senior level executive with over twenty years of experience in accounting and finance including almost a decade of experience in the health insurance industry. Shimizu has experience in managing and directing various aspects of business operations, including compliance, budgeting, financial planning, financial analysis and financial and business strategy.

Shimizu is a United States (U.S.) licensed Certified Public Accountant (CPA) who earned both a bachelor’s degree in Accounting and a master’s degree in Public Administration from the University of Guam.

Dafne M. Shimizu
Acting Commissioner

Term of Office: At the Pleasure of the Governor
Appointed: January 7, 2019

Mailing Address
Department of Revenue and Taxation
Regulatory Division
P.O. Box 23607
GMF, Guam 96921

Email Address
dafne.shimizu@revtax.guam.gov

Phone Numbers
Main (671) 635-1817

Office Hours: 8:00 a.m.–5:00 p.m., Monday–Friday
Website: www.guamtax.com
Make Checks Payable to: Treasurer of Guam

Fax Numbers
Main (671) 633-2643

Alice P. Sebastian-Cruz
Regulatory Examiner Supervisor
(671) 635-1844
alice.cruz@revtax.guam.gov

Anita M. Superales
Regulatory Examiner I
(671) 635-7664
anita.superales@revtax.guam.gov

Robert D. Tongson
Regulatory Examiner II
(671) 635-1833
robert.tongson@revtax.guam.gov

Nemencio David E. Briones
Regulatory Examiner II
(671) 635-1845
nemencio.briones@revtax.guam.gov
GUAM

John Paul G. Duenas                (671) 635-7669
Regulatory Examiner I.________________________________________________________johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao            (671) 635-7668
Regulatory Examiner I.________________________________________________________christina.taimano@revtax.guam.gov

CONTACT PERSONS

Accident and Health Insurance
Alice P. Sebastian-Cruz         (671) 635-1844
Regulatory Examiner Supervisor________________________________________________alice.cruz@revtax.guam.gov

Nemencio David E. Briones      (671) 635-1845
Regulatory Examiner II.________________________________________________________nemencio.briones@revtax.guam.gov

Agent Licensing
Anita M. Superales               (671) 635-7664
Regulatory Examiner I.________________________________________________________anita.superales@revtax.guam.gov

Robert D. Tongson               (671) 635-1833
Regulatory Examiner II.________________________________________________________robert.tongson@revtax.guam.gov

Nemencio David E. Briones      (671) 635-1845
Regulatory Examiner II.________________________________________________________nemencio.briones@revtax.guam.gov

John Paul G. Duenas             (671) 635-7669
Regulatory Examiner I.________________________________________________________johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao          (671) 635-7668
Regulatory Examiner I.________________________________________________________christina.taimano@revtax.guam.gov

Annual Statements
Alice P. Sebastian-Cruz         (671) 635-1844
Regulatory Examiner Supervisor________________________________________________alice.cruz@revtax.guam.gov

Nemencio David E. Briones      (671) 635-1845
Regulatory Examiner II.________________________________________________________nemencio.briones@revtax.guam.gov

Company Licensing
Anita M. Superales               (671) 635-7664
Regulatory Examiner I.________________________________________________________anita.superales@revtax.guam.gov

Robert D. Tongson               (671) 635-1833
Regulatory Examiner II.________________________________________________________robert.tongson@revtax.guam.gov

John Paul G. Duenas             (671) 635-7669
Regulatory Examiner I.________________________________________________________johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao          (671) 635-7668
Regulatory Examiner I.________________________________________________________christina.taimano@revtax.guam.gov
GUAM

Consumer Complaints and Inquires
Alice P. Sebastian-Cruz  (671) 635-1844
  Regulatory Examiner Supervisor ............................................................ alice.cruz@revtax.guam.gov

Anita M. Superales  (671) 635-7664
  Regulatory Examiner I ................................................................. anita.superales@revtax.guam.gov

Robert D. Tongson  (671) 635-1833
  Regulatory Examiner II ............................................................. robert.tongson@revtax.guam.gov

Nemencio David E. Briones  (671) 635-1845
  Regulatory Examiner II ............................................................. nemencio.briones@revtax.guam.gov

John Paul G. Duenas  (671) 635-7669
  Regulatory Examiner I ............................................................. johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao  (671) 635-7668
  Regulatory Examiner I ............................................................. christina.taimano@revtax.guam.gov

Counsel
Vacant
  Attorney General, ......................................................................................... Vacant

Deposits
Anita M. Superales  (671) 635-7664
  Regulatory Examiner I ................................................................. anita.superales@revtax.guam.gov

Examinations-Financial
Alice P. Sebastian-Cruz  (671) 635-1844
  Regulatory Examiner Supervisor ............................................................ alice.cruz@revtax.guam.gov

Nemencio David E. Briones  (671) 635-1845
  Regulatory Examiner II ............................................................. nemencio.briones@revtax.guam.gov

Examinations-Market Conduct
Alice P. Sebastian-Cruz  (671) 635-1844
  Regulatory Examiner Supervisor ............................................................ alice.cruz@revtax.guam.gov

Nemencio David E. Briones  (671) 635-1845
  Regulatory Examiner II ............................................................. nemencio.briones@revtax.guam.gov

Robert D. Tongson  (671) 635-1833
  Regulatory Examiner II ............................................................. robert.tongson@revtax.guam.gov

John Paul G. Duenas  (671) 635-7669
  Regulatory Examiner I ............................................................. johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao  (671) 635-7668
  Regulatory Examiner I ............................................................. christina.taimano@revtax.guam.gov

© 1991-2020 National Association of Insurance Commissioners
8/31/2020  61
# GUAM

## Fees
Anita M. Superales
Regulatory Examiner I
(671) 635-7664
anita.superales@revtax.guam.gov

Nemencio David E. Briones
Regulatory Examiner II
(671) 635-1845
nemencio.briones@revtax.guam.gov

## Information Systems
Christina M. San Agustin
Programmer/Analyst Supervisor
(671) 635-1810
christina.sanagustin@revtax.guam.gov

## Life Insurance
Anita M. Superales
Regulatory Examiner I
(671) 635-7664
anita.superales@revtax.guam.gov

Robert D. Tongson
Regulatory Examiner II
(671) 635-1833
robert.tongson@revtax.guam.gov

Nemencio David E. Briones
Regulatory Examiner II
(671) 635-1845
nemencio.briones@revtax.guam.gov

John Paul G. Duenas
Regulatory Examiner I
(671) 635-7669
johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao
Regulatory Examiner I
(671) 635-7668
christina.taimano@revtax.guam.gov

## Policy and Form Filing-Life and Health
Alice P. Sebastian-Cruz
Regulatory Examiner Supervisor
(671) 635-1844
alice.cruz@revtax.guam.gov

Nemencio David E. Briones
Regulatory Examiner II
(671) 635-1845
nemencio.briones@revtax.guam.gov

## Policy and Form Filing-Property and Casualty
Anita M. Superales
Regulatory Examiner I
(671) 635-7664
anita.superales@revtax.guam.gov

Robert D. Tongson
Regulatory Examiner I
(671) 635-1833
robert.tongson@revtax.guam.gov

## Premium Tax
Alice P. Sebastian-Cruz
Regulatory Examiner Supervisor
(671) 635-1844
alice.cruz@revtax.guam.gov

## UCC (Uniform Commercial Code) Filing Health Insurance Policy Forms and Rates Review
Alice P. Sebastian-Cruz
Regulatory Examiner Supervisor
(671) 635-1844
alice.cruz@revtax.guam.gov
GUAM

Robert D. Tongson
   Regulatory Examiner I.................................................................(671) 635-1833
   robert.tongson@revtax.guam.gov

Nemencio David E. Briones
   Regulatory Examiner II.................................................................(671) 635-1845
   nemencio.briones@revtax.guam.gov

John Paul G. Duenas
   Regulatory Examiner I.................................................................(671) 635-7669
   johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao
   Regulatory Examiner I.................................................................(671) 635-7668
   christina.taimano@revtax.guam.gov
Colin M. Hayashida was named Insurance Commissioner for the Hawaii Insurance Division by the Department of Commerce and Consumer Affairs Director (DCCA) Catherine P. Awakuni Colón and was appointed by Governor David Ige on January 1, 2019.

The Hawaii Insurance Division regulates the Hawaii insurance industry, issues licenses, examines the fiscal condition of Hawaii-based companies, reviews rate and policy filings, and investigates insurance related complaints. As head of the Insurance Division, Hayashida will oversee the insurance industry in the State of Hawaii, which writes $19.8 billion in premiums, and includes 1,551 insurance companies and over 73,000 insurance producers.

Prior to his appointment as Insurance Commissioner, Hayashida worked in various analytical capacities within the Hawaii Insurance Division beginning in 2000. Most recently, he served as the insurance rate and policy analysis manager since 2011.

Hayashida received a bachelor’s degree in political science from the University of Hawaii.

Colin M. Hayashida
Commissioner

Term of Office At the Pleasure of the Governor
Appointed: January 1, 2019

Mailing Address
Department of Commerce and Consumer Affairs (DCCA)
Insurance Division
P.O. Box 3614
Honolulu, Hawaii 96811-3614

Email Address
insurance@dcca.hawaii.gov

Street Address
King Kalakaua Building
335 Merchant Street, Room 213
Honolulu, Hawaii 96813

Phone Numbers
Main (808) 586-2790
Fax Numbers
Main (808) 586-2806

Office Hours: 7:45 a.m.–4:30 p.m., Monday-Friday
Website: cca.hawaii.gov/ins
Make Checks Payable to: Department of Commerce and Consumer Affairs, State of Hawaii

Gordon I. Ito
Chief Deputy Insurance Commissioner...(808) 586-2790

Paul Yuen
Supervising Attorney...(808) 586-3040

CONTACT PERSONS
NAIC Liaison
Martha Im
Staff Attorney...(808) 586-3040 mim@dcca.hawaii.gov

© 1991-2020 National Association of Insurance Commissioners
8/31/2020 65
Annual Statements
John Pang
Insurance Examiner.................................................................(808) 586-7379

Captives
Andrew Kurata
Captive Administrator.............................................................(808) 586-0981

Company Licensing
Andy Chow
Company Licensing Supervisor......................................................achow@dcca.hawaii.gov

Consumer Complaints and Inquires
Samuel Thomsen
Chief Investigator........................................................................(808) 586-2790

Deposits
Andy Chow
Company Licensing Supervisor......................................................achow@dcca.hawaii.gov

Examinations-Agency
Andy Chow
Company Licensing Supervisor......................................................achow@dcca.hawaii.gov

Examinations-Financial
Tian Xiao
Chief Examiner...........................................................................(808) 586-3870
Vacant
Chief Financial Analyst...................................................................(808) 586-3870

Examinations-Market Conduct
Vacant
Market Conduct...........................................................................(808) 586-2790

Fees
Emily Rakieten
Insurance Licensing Assistant......................................................(808) 586-2788

Insurance Fraud
Colleen Chun
Administrator, Insurance Fraud Investigation Unit,.................................(808) 586-2796

Health Insurance
Arlene Ige
Program Administrator................................................................(808) 586-2804
HAWAII

Life Insurance
Kathleen Nakasone
Rate and Policy Analysis Manager .................................................................(808) 586-2809

Policy and Form Filing-Life, Accident and Sickness, Property and Casualty
Kathleen Nakasone
Rate and Policy Analysis Manager ........................................................................(808) 586-2809

Premium Tax
Gale Miyazaki
Insurance Examiner ........................................................................................................(808) 587-6741

Producer Licensing
Emily Rakieten
Insurance Licensing Assistant .........................................................................................(808) 586-2788

Property and Casualty-Commercial Lines and Personal Lines
Kathleen Nakasone
Rate and Policy Analysis Manager .................................................................................(808) 586-2809

Statistical Reporting
Kathleen Nakasone
Rate and Policy Analysis Manager .................................................................................(808) 586-2809
IDAHO

Dean L. Cameron was appointed Director of the Idaho Department of Insurance by Governor C.L. “Butch” Otter. He took office on June 15, 2015.

Cameron became licensed in life and health while attending college. Later, he passed his Series 6 and Series 63 exams and also obtained his property/casualty (P/C) license. Cameron is a third-generation agent.

At the time of his appointment as Director, Cameron was serving his 13th term as senator for District 27 as the most senior member of the Idaho Senate. He was serving his 8th term as the chairman of the Senate Finance Committee, which meets jointly with the House Appropriations Committee to set the budget for the state of Idaho.

He was the co-chair of a task force on health care and has sponsored nearly 20 pieces of health care legislation in his 24 years of service in the Idaho Senate.

Cameron was also former chairman of the Senate Commerce and Human Resources Committee, which handles all banking, business and insurance issues. He was the senior member of that committee until his resignation.

He earned an associate degree in arts and science at Ricks College in Rexburg, ID (now BYU-Idaho), majoring in political science.

Cameron was born in Burley, ID, and served a church mission to Portugal.

Cameron and his wife, Linda, have three married children and five grandchildren.
IDAHO

Randy Pipal  (208) 334-4340
Bureau Chief, Consumer Services, SHIBA, Investigations, Consumer Affairs.................................................................randy.pipal@doi.idaho.gov

Vacant
Bureau Chief, Product Review/Actuary Rate and Forms.............................................................................................................(208) 334-4315

CONTACT PERSONS

NAIC Liaison
Pamela Murray  (208) 334-4217
Assistant to the Director of Insurance ..................................................................................................................................................pamela.murray@doi.idaho.gov

Annual Statements
Eric Fletcher  (208) 334-4230
Examiner Financial Analysis, Supervisor............................................................................................................................................eric.fletcher@doi.idaho.gov

Company Licensing
Carol Anderson  (208) 334-4309
Technical Record Specialist..................................................................................................................................................carol.anderson@doi.idaho.gov

Consumer Complaints and Inquires
Amy Lambrecht  (208) 334-4322
Supervisor, Consumer Affairs..................................................................................................................................................amy.lambrecht@doi.idaho.gov

Kyle Cammack  (208) 334-4346
Supervisor, Investigations..................................................................................................................................................kyle.cammack@doi.idaho.gov

Consumer Counseling Program for Seniors
Shannon Hohl  (208) 334-4242
Program Specialist, Sr. Health Insurance Benefit Advisor (SHIBA).......................................................................................shannon.hohl@doi.idaho.gov

Department Counsel
Edith Pacillo  (208) 334-4204
Lead Deputy Attorney General..................................................................................................................................................edith.pacillo@doi.idaho.gov

Deposits
Carol Anderson  (208) 334-4309
Technical Records Specialist..................................................................................................................................................carol.anderson@doi.idaho.gov

Examinations-Financial
Hermoliva Abejar  (208) 334-4313
Deputy Chief Examiner..................................................................................................................................................hermoliva.abejar@doi.idaho.gov

Examinations-Market Conduct
October Nickel  (208) 334-4216
Insurance Analysts, Sr...................................................................................................................................................october.nickel@doi.idaho.gov

Financial Analysis

© 1991-2020 National Association of Insurance Commissioners
8/31/2020
IDAHO

Eric Fletcher
Examiner Financial Analysis, Supervisor
(208) 334-4230
eric.fletcher@doi.idaho.gov

Policy and Form Filing-Life and Health
Michele MacKenzie
Policy Forms and Rates Analyst
(208) 334-4362
michele.mackenzie@doi.idaho.gov

Policy and Form Filing-Property and Casualty
Michele MacKenzie
Policy Forms and Rates Analyst
(208) 334-4362
michele.mackenzie@doi.idaho.gov

Premium Tax
Terry Easley
Premium Tax Specialist
(208) 334-4282
terry.easley@doi.idaho.gov

Producer Licensing and Continuing Education
Lisa Tordjman
Supervisor
(208) 334-4343
lisa.tordjman@doi.idaho.gov

Title Insurance
Jim Scanlon
Senior Examiner
(208) 334-4321
jim.scanlon@doi.idaho.gov
Robert H. Muriel was confirmed as the Director of the Illinois Department of Insurance (DOI) on May 31, 2019. He began serving as the Acting Director of the DOI on March 11, 2019.

Muriel practiced as a civil and commercial lawyer for more than twenty years representing small businesses and professionals in trials, appeals and arbitrations in state and federal courts. His core practice was civil and commercial litigation, including insurance coverage and bad faith claims, financial fraud claims, legal malpractice cases and consumer class action cases including actions brought under the Fair Debt Collection Practices Act.

Muriel was formerly President of the Hispanic Lawyers Association of Illinois and President of the Alumni Board of Governors for Loyola University Chicago School of Law. He also has served on numerous civil boards, including serving on the Board of Directors for the AIDS Legal Council of Chicago, Almost Home Kids and the Executive Committee for the Alliance of Bar Associations for Judicial Screening.

He received his Juris Doctor from the Loyola University School of Law and bachelor's degrees in accounting and finance from the University of Illinois at Urbana-Champaign.
Kevin Fry
Chief Operating Officer
(217) 782-1756
Kevin.Fry@illinois.gov

Greg Doerfler
Chief Information Officer of Technology
(217) 782-7544
greg.doerfler@illinois.gov

Bryan Martin
Chief Financial Officer
(217) 782-5344
Bryan.Martin@illinois.gov

KC Stralka
Legislative Director
(312) 814-2117
KC.Stralka@illinois.gov

Shannon Whalen
Deputy Director, Financial Corporate Regulatory
(217) 558-2757
Shannon.Whalen@illinois.gov

Justin Hammersmith
Deputy Director, Enforcement and Investigations
(312) 814-1767
Justin.Hammersmith@illinois.gov

Ryan Gillespie
Deputy Director, Health Products
(217) 558-2746
Ryan.Gillespie@illinois.gov

CJ Metcalf
Deputy Director, Innovation and Market Analysis
(217) 558-0853
CJ.Metcalf@illinois.gov

Michael Chrysler
Deputy Director, Life and Annuity Products
(217) 558-2744
Michael.Chrysler@illinois.gov

Patrice Dziire
Deputy Director, Consumer Education & Protection
(312) 814-1835
Patrice.Dziire@illinois.gov

Linda Bryant
Executive Assistant to the Director-Chicago office
(312) 814-8195
Linda.Bryant2@illinois.gov

Vacant
Deputy Director, Property and Casualty Products

Mike Chrysler
Chief Deputy Director of Product Lines
(217) 558-2744
Michael.Chrysler@illinois.gov

Lucy Earhart
Executive Assistant to the Director-Springfield office
(217) 782-4395
Lucy.earhart@illinois.gov

CONTACT PERSONS
NAIC Liaison
Lucy Earhart
Executive Assistant
(217) 782-4395
Lucy.earhart@illinois.gov
### ILLINOIS

**Annual Statements-All Companies**
Marcy Savage  
Assistant Deputy Director .................................................................marcy.savage@illinois.gov  
(217) 524-0016

**Annual Statements-Life, Accident and Health/HMO**
Paul Ebelherr  
Unit Supervisor .................................................................paul.ebelherr@illinois.gov  
(217) 785-5755

**Annual Statement-Property and Casualty**
Vacant  
Unit Supervisor .................................................................

Mindy Lucht  
Unit Supervisor .................................................................mindy.lucht@illinois.gov  
(217) 785-4079

**Company Licensing-Health Maintenance Organization (HMO)/Life, Accident and Health**
Amy Stuart  
Unit Supervisor .................................................................amy.stuart@illinois.gov  
(217) 782-9694

**Company Licensing-Property and Casualty**
Marcy Savage  
Assistant Deputy Director, Corporate Regulatory Division ...............marcy.savage@illinois.gov  
(217) 524-0016

**Company Licensing-Surplus Lines, Captive, Risk Retention and Purchasing Groups**
Marcy Savage  
Assistant Deputy Director, Corporate Regulatory Division ...............marcy.savage@illinois.gov  
(217) 524-0016

**Conservation, Rehabilitations-Liquidations**
Kevin Baldwin  
Office of Special Deputy Receiver ......................................................kbaldwin@osdchi.com  
(312) 836-9529

**Department Counsel**
Litza Mavrothalasitis  
General Counsel .................................................................Litza.Mavrothalasitis@illinois.gov  
(312) 814-8204

**Deposits**
Doug Hollis  
Assistant Deputy Director .................................................................doug.hollis@illinois.gov  
(217) 782-0055

**Examinations-Financial-Life, Accident and Health/Property and Casualty**
Cindy Andersen  
Chief Examiner .................................................................cindy.andersen@illinois.gov  
(312) 814-2423

**Examinations-Financial-Property and Casualty**
Cindy Andersen  
Chief Examiner .................................................................cindy.andersen@illinois.gov  
(312) 814-2423

© 1991-2020 National Association of Insurance Commissioners  
8/31/2020  
75
ILLINOIS

Examinations-Market Conduct-Life, Accident and Health/Property and Casualty
Erica Weyhenmeyer                        (217) 782-1790
   Assistant Deputy Director, Market Conduct..........................................................ericaweyhenmeyer@illinois.gov

Examinations-Producer (Agent)
David Murphy                              (217) 524-0569
   Assistant Deputy Director, Licensing........................................................................david.murphy@illinois.gov

Fees-Companies-Life, Accident and Health/Property and Casualty
Marcy Savage                              (217) 524-0016
   Assistant Deputy Director, Corporate Regulatory Division........................................marcy.savage@illinois.gov

Fraud, Insurance Company
Justin Hammersmith                       (312) 814-1767
   Deputy Director, Enforcement and Investigations.....................................................Justin.Hammersmith@illinois.gov

Guaranty Funds Inquiries
Marcy Savage                              (217) 524-0016
   Assistant Deputy Director, Corporate Regulatory Division........................................marcy.savage@illinois.gov

Media Relations/Public Information
Caron Brookens                           (312) 814-8206
   Public Information Officer........................................................................................caron.brookens@illinois.gov

Multiple Employer Welfare Arrangements
Andy Noyes                                (217) 785-3265
   Unit Supervisor...........................................................................................................andy.noyes@illinois.gov

National Health Care/Policy and Form Filing-Health and HMOs
Ryan Gillespie                           (217) 670-3700
   Deputy Director, Health Products.............................................................................Ryan.Gillespie@illinois.gov

Policy and Form Filing-Life and Annuities
Michael Chrysler                         (217) 558-2744
   Deputy Director, Life and Annuity Products Division...................................................michael.chrysler@illinois.gov

Policy and Form Filing-Property and Casualty
Vacant
   Deputy Director, Property and Casualty Products........................................................

Premium Tax/Training
Doug Hollis                              (217) 785-0055
   Assistant Deputy Director............................................................................................doug.hollis@illinois.gov

Producer (Agent) Licensing
David Murphy                            (217) 782-5415
   Assistant Deputy Director............................................................................................david.murphy@illinois.gov
ILLINOIS

Property and Casualty-Commercial Lines and Property Lines
Vacant
   Deputy Director, Property and Casualty Products

Statistical Reporting
Judy Mottar (217) 524-5376
   Casualty Actuary
CJ Metcalf (217) 558-0853
   Deputy Director, Innovation and Market Analysis

Unlicensed Entities
Andy Noyes (217) 785-3265
   Unit Supervisor

Workers' Compensation Fraud
Justin Hammersmith (312) 814-1767
   Deputy Director, Investigations
Stephen W. Robertson has been Indiana Insurance Commissioner since May, 2010, when he was appointed by then Governor Mitch Daniels. He was reappointed on January 4, 2013, by Vice President Mike Pence when he was governor of Indiana and again on December 24, 2016, by Governor Eric Holcomb.

As Insurance Commissioner, Robertson directs the regulation of more than 150 domestic insurers and 45,000 resident producers. Robertson is actively involved with the NAIC and is currently a member of the Government Relations (EX) Leadership Council.

Robertson has a long career of public and private service, including nearly a decade with Conseco Insurance Group, where he was a senior vice president. Robertson also has served as general counsel of the Nebraska Department of Insurance and was a sergeant in the military police.

Robertson earned undergraduate and law degrees from the University of Nebraska. He is admitted to the Bar of Indiana and the Bar of Nebraska.

In 2013, Robertson was awarded the Governor’s Distinguished Service Award by then Governor Mitch Daniels. In 2016, Robertson was awarded the Sagamore of the Wabash for his public service by then Governor Mike Pence. The Sagamore of the Wabash is the highest honor bestowed by the governor to an individual who has rendered a distinguished service to the state or governor.
INDIANA

Amy Beard
  Chief Deputy Commissioner/General Counsel.................................................................(317) 234-6476

Roy Eft

Barb Lohman
  Chief Financial Officer..........................................................................................................(317) 232-2405

Holly Williams Lambert
  Chief Deputy Commissioner...............................................................................................(317) 232-2404

Vacant
  Administrative Assistant........................................................................................................(317) 232-2387

CONTACT PERSONS

Agency Services
Matt Tapp
  Deputy Commissioner ...........................................................................................................(317) 234-5881

Kristi Ware
  License Support Coordinator ..................................................................................................(317) 232-0688

Dikitra Jefferson
  Continuing Education Coordinator ........................................................................................(317) 232-5858

Beth Miller
  Non-Resident .........................................................................................................................(317) 232-2411

Sara Tolliver
  License Renewal & Reinstatement Coordinator .....................................................................(317) 232-2413

Kiarra Pearson
  Agency Service Specialist ......................................................................................................(317) 232-2414

Samantha Walters
  Adjuster & Bail Agent Licensing Coordinator ....................................................................(317) 232-5249

Company Records
Darlene Earls
  Company Records ..................................................................................................................(317) 232-5692

Janet Scott
  Surplus Lines ...........................................................................................................................(317) 233-9998

Debbie Graves
  Tax Auditor ...............................................................................................................................(317) 232-1993

Consumer Services Division
INDIANA

Terry Bower
Supervisor..............................................................................................................................................(317) 234-5884

Consumer Services
Toll-Free (In-State)......................................................................................................................................(800) 622-4461

Consumer Consultants
Lana Richter
...........................................................................................................................................................(317) 232-2425

Tracy Perry
...........................................................................................................................................................(317) 233-9433

Linda Hancock
...........................................................................................................................................................(317) 232-2427

Dawn Parry
...........................................................................................................................................................(317) 232-2396

Enforcement Division
Holly Williams Lambert
Chief Deputy Commissioner......................................................................................................................(317) 232-2404

Ronda Ankney
Deputy Commissioner...............................................................................................................................(317) 232-0687

Investigators
Dennis Wood
Supervising Investigator...............................................................................................................................(317) 232-7138

Taylor Peycha
Junior Investigator...........................................................................................................................................(317) 233-9432

Steve Embree
Bail and Security Director............................................................................................................................(317) 234-5833

Calla Dain
Senior Investigator...........................................................................................................................................(317) 234-8687

Melissa Higgins
Senior Investigator..........................................................................................................................................(317) 232-5063

Phil Holleman
Senior Investigator...........................................................................................................................................(317) 234-5885

Financial Services Division
Roy Eft
Chief Examiner...............................................................................................................................................(317) 232-1991
IN\-DI\-ANA

Heather Pottorf  
Secretary. ..............................................................................................................................................(317) 232-2390

Annette Gunter  
Supervisor of Financial Services Operations .........................................................................................(317) 232-2428

Julia Conrad  
Manager of Internal Analysis ..................................................................................................................(317) 232-1992

Amanda Denton  
Health and Managed Care-Supervisor ....................................................................................................(317) 232-1369

Pam Walters  
Property and Casualty Auditor-Supervisor ..................................................................................................(317) 232-5331

Connie Wright  
Company Admissions TPAs, PPOs, HMOs .................................................................................................(317) 232-1994

Jerry Ehlers  
Examine Manager ......................................................................................................................................(317) 232-2408

Britney Tate  
Deposits/Certifications ............................................................................................................................(317) 232-2383

Company Compliance  
Karl Knable  
Chief Actuary ............................................................................................................................................(317) 232-2416

Alex Peck  
Deputy Commissioner of Healthcare Reform, ...........................................................................................(317) 233-9607

Kate Kixmiller  
Deputy Commissioner of Property and Casualty ......................................................................................(317) 232-3495

Kim Collins  
Rate and Policy Analyst-Health Filing .........................................................................................................(317) 232-2398

Bobbi Henn  
Rate and Policy Analyst-Health Filing ........................................................................................................(317) 232-5693

Heather Alford  
Analyst .......................................................................................................................................................(317) 234-2421

Jene' Bastian  
Property and Casualty Commercial Analyst ..............................................................................................(317) 232-2424

Linda Grant  
Property and Casualty Personal Lines Analyst ............................................................................................(317) 232-3496

Tom Faust  
Rate and Policy Analyst-Personal/Commercial Lines ..................................................................................(317) 232-5859

© 1991-2020 National Association of Insurance Commissioners  
8/31/2020
INDIANA

Mihir Nag
Rate and Policy Analyst-Life Filings
(317) 232-2420

Richard Beverage
Actuary-Property and Casualty
(317) 234-6622

Stephen Chamblee
Actuary
(317) 234-7993

Claire Szpara
Health Care Attorney
(317) 232-5312

Legal Services
Amy Beard
Chief Deputy Commissioner/General Counsel
(317) 234-6476

Ed Fujawa
Deputy General Counsel
(317) 234-6064

Vacant
Attorney
(317) 234-5887

Kaleigh Dilts
Paralegal
(317) 232-0143

Vacant
PCF Investigator
(317) 234-6098

Max Simpkins
Attorney
(317) 232-2403

Connie Gustafson
Attorney
(317) 232-2417

Victoria Hastings
Attorney
(317) 234-2101

Vacant
Paralegal
(317) 234-7734

Medical Malpractice Division/Patient Compensation Fund
Meghann Leaird
Director of Dedicated Funds
(317) 232-2401

Office Operations
Barb Lohman
CFO
(317) 232-2405
INDIANA

Heather Walters
Accounts Payable/Payroll.................................................................(317) 232-4998

Kristi Ware
Accounts Receivable.................................................................(317) 232-5857

Kim Green
Filing Fee Auditor.................................................................(317) 234-5473

Mine Subsidence Insurance Fund (Suite 300)
Meghann Leaird
Director of Dedicated Funds.................................................................(317) 232-2401

Political Subdivision Risk Management Fund
Meghann Leaird
Director of Dedicated Funds.................................................................(317) 232-2401

Senior Health Insurance Information Program (SHIIP)
Cheryl St. Clair
State Coordinator.................................................................(317) 232-3640

Rita Chambers
Administrative Assistant.................................................................(317) 232-3638

Senior Health Insurance Information Program (SHIIP)
Toll-Free (In-State)...................................................................(800) 452-4800

Title Division
Jonathon Handsborough
Director.................................................................(317) 234-5156

Mark Faust
Senior Examiner.................................................................(317) 234-8280

Tyler Mason
Junior Examiner.................................................................(317) 234-5152

Stacey French
Enforcement Secretary.................................................................(317) 234-5153
Doug Ommen began his service as Iowa Insurance Commissioner in December 2016 after serving as deputy Iowa commissioner for three years.

The Commissioner’s dedication and desire to serve the public began in seeking justice for consumers victimized by fraud in Missouri, where as an Assistant Attorney General and then as Consumer Protection Chief Counsel, he led the office in prosecuting business crimes and fraud over the course of three decades.

Commissioner Ommen also has the distinction as having served as the Missouri Insurance Director.

Ommen obtained his law degree in 1985 from the Saint Louis University School of Law.

Ommen and his wife, Sharon, have two married children and five grandchildren. Ommen enjoys home remodeling, gardening, backpacking and outdoor adventure.

IOWA

Mailing Address
Iowa Insurance Division
Two Ruan Center
601 Locust, 4th Floor
Des Moines, Iowa 50309-3738

Email Address
insurance@iid.iowa.gov

Phone Numbers
Main (515) 281-5705
Toll-Free Number (In-State Only) (877) 955-1212

Fax Numbers
Main (515) 281-3059

Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday
Website: www.iid.iowa.gov
Make Checks Payable to: Department Fees: Commissioner of Insurance / Premium Taxes: Director of Department of Revenue

Jolene Schurman
Assistant to Commissioner .......................................................... (515) 281-5575 jolene.schurman@iid.iowa.gov

Craig Goettsch
First Deputy Commissioner .......................................................... (515) 281-8813 craig.goettsch@iid.iowa.gov

Kim Cross
Acting Deputy Commissioner, Supervision .................................................. (515) 281-4163 kim.cross@iid.iowa.gov

© 1991-2020 National Association of Insurance Commissioners
8/31/2020
IOWA

Andrew Hartnett
Bureau Chief, Securities and Regulated Industries  
(515) 281-4459 
andrew.hartnett@iid.iowa.gov

Jared Kirby
Deputy Commissioner  
(515) 281-6348 
jared.kirby@iid.iowa.gov

Chance McElhaney
Communications Director and Legislative Liaison  
(515) 242-5179 
chance.mcelhaney@iid.iowa.gov

Kim Cross
Chief Examiner  
(515) 281-4163 
kim.cross@iid.iowa.gov

Mike Yanacheak
Chief Actuary  
(515) 725-1219 
mike.yanacheak@iid.iowa.gov

Andria Seip
Assistant Commissioner, Product and Producer Regulation  
(515) 281-4222 
andria.seip@iid.iowa.gov

Jared Kirby
Bureau Chief, Market Regulation & Enforcement  
(515) 281-6348 
jared.kirby@iid.iowa.gov

Ben Olejkik
Bureau Chief, Fraud  
(512) 242-5304 
ben.olejnik@iid.iowa.gov

Angela Burke Boston
Assistant Commissioner, Law and Policy  
(515) 281-4119 
angela.burke@iid.iowa.gov

CONTACT PERSONS

NAIC Liaison
Doug Ommen
Commissioner  
(515) 281-5575

Accident and Health Insurance
Andria Seip
Assistant Commissioner, Product and Producer Regulation  
(515) 281-4222

Producer Licensing
Andria Seip
Assistant Commissioner, Product and Producer Regulation  
(515) 281-4222

Annual Statements
Kim Cross
Acting Deputy Commissioner, Supervision  
(515) 281-4163

Company Licensing
Kim Cross
Acting Deputy Commissioner, Supervision  
(515) 281-4163

Consumer Advocate
IOWA

Sonya Sellmeyer
Consumer Advocate
(515) 281-4038

Consumer Complaints and Inquires
Vacant
Investigator
(515) 281-6348

Consumer Complaints
Toll-Free (In-State Only)
(877) 955-1212

Consumer Counseling Program for Seniors
Kristin Griffith
Director, Senior Health Insurance Information Program (SHIIP)
(515) 242-5190

Deposits
Kim Cross
Acting Deputy Commissioner, Supervision
(515) 281-4163

Examination-Producer
Tammy Dobbs
Product and Producer Regulation
(515) 281-5523

Examinations-Financial
Kim Cross
Chief Examiner
(515) 281-4163

Examinations-Market Conduct
Kim Cross
Chief Examiner
(515) 281-4163

Fraud Bureau
Ben Olejnik
Bureau Chief
(515) 242-5304

Premium Tax
Donna Flamm
Insurance Company Examiner Specialist
(515) 242-5178

Securities
Andrew Hartnett
Bureau Chief
(515) 281-4459

Statistical Reporting
Travis Grassel
Actuary-Property and Casualty
(515) 281-4019

Klete Geren
Actuary-Life and Health
(515) 281-4183
IOWA
Vicki Schmidt is a lifelong Kansan and Republican, born and raised in Wichita. She and her high school sweetheart, Mike, attended Wichita South High School. Their families lived two blocks apart and shared similar upbringings focused on hard work, honesty and faith. They attended the University of Kansas (KU) and married in 1974. Vicki graduated from KU's School of Pharmacy and went to work as a pharmacist, while Mike attended medical school to become an orthopedic surgeon. They made their home in Topeka, where they raised their sons, Jonathan and Tyler.

She has worked more than 40 years, serving Kansas families and seniors as a local pharmacist. It was her pharmacy experience and her commitment to bettering Kansas that drew her to run for the Legislature. As a pharmacist, Vicki found errors in the Kansas Medical Assistance Program, errors that were costing the state millions of dollars. She became a voice for reform — speaking up about ways Medicaid could be more cost-effective in its drug rebate program and implementing her plan, which resulted in more than $391 million in recouped dollars for the state.

Vicki brought her expertise to the Legislature, where she served 14 years representing Shawnee and Wabaunsee counties, including six as the chair of the Senate Public Health and Welfare Committee. As a state Senator, she fought to protect Medicare for Kansas seniors and voted to ensure Kansas families could count on insurance companies to cover the critical treatments needed for children diagnosed with autism. She consistently stands up to career politicians and lobbyists to fight for what is right for Kansans. She received her most important title in 2014 when she became a Grandma. She and Mike now have two grandsons and one granddaughter. They are also blessed to be able to help care for their mothers.

On November 6, 2018, she was elected as Kansas Insurance Commissioner, with the largest vote total statewide. When she was sworn-in on January 14, 2019, she became the first pharmacist to serve as Kansas Insurance Commissioner and is the only pharmacist in America to hold a statewide office.

Mailing Address
Kansas Insurance Department
1300 SW Arrowhead Road
Topeka, Kansas 66604

Email Address
firstname.lastname@ks.gov

Phone Numbers
Main (785) 296-3071
Toll-Free (In-State Only) (800) 432-2484

Fax Numbers
GPA/Admin/Anti-Fraud (785) 296-7805
Producer (785) 368-7019
Legal/Fin. Surveillance (785) 291-3190
Consumer Assistance (785) 296-5806
Comptroller, IT, Health & Life (785) 296-2537
Property and Casualty (785) 291-3673
Human Resources (785) 296-8848

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.ksinsurance.org
Make Checks Payable to: Commissioner of Insurance

© 1991-2020 National Association of Insurance Commissioners 8/31/2020
KANSAS

Barbara Rankin  (785) 296-2752
   Assistant Commissioner
   barbara.w.rankin@ks.gov

Justin McFarland  (785) 296-7847
   General Counsel
   justin.I.mcfarland@ks.gov

Cara Rethman  (785) 291-3299
   Executive Assistant to Commissioner
   cara.rethman@ks.gov

Mandy Roe  (785) 296-7807
   Chief of Staff
   mandy.roe@ks.gov

CONTACT PERSONS

NAIC Liaison
Mandy Roe  (785) 296-7807
   Chief of Staff
   mandy.roe@ks.gov

Health and Life Insurance Policy Rule, Rate & Form Filing
Julie Holmes  (785) 296-6410
   Director, Health and Life
   julie.holmes@ks.gov

Anti-Fraud Division
Dennis Jones  (785) 296-7806
   Director, Anti-Fraud
   dennis.jones@ks.gov

Actuarial Assistant
Nicole Boyd  (785) 296-6253
   Actuarial Assistant
   nicole.boyd@ks.gov

Company Licensing
Pat Mulvihill  (785) 296-5350
   Admissions Coordinator
   patrick.mulvihill@ks.gov

Consumer Complaints and Inquiries
LeAnn Crow  (785) 296-7827
   Director, Consumer Assistance
   leann.crow@ks.gov

Department Counsel
Justin McFarland  (785) 296-7847
   General Counsel
   justin.I.mcfarland@ks.gov

Deposits
Sarah Smith  (785) 296-7819
   Financial Surveillance Division
   sarah.smith@ks.gov

Producer Licensing
Nancy Strasburg  (785) 296-2000
   Director, Producer Licensing
   nancy.strasburg@ks.gov
KANSAS

Examinations-Financial
Tish Becker (785) 296-7816
Director, Financial Surveillance.................................................................Tish.Becker@ks.gov

Fees/Premium Tax
Charlotte Daubert (785) 291-3191
Comptroller..................................................................................................charlotte.daubert@ks.gov

Human Resources
Bobbi Mariani (785) 296-2607
Director, Administrative Operations and Human Resources............................bobbi.mariani@ks.gov

Information Technology
Linda Scott (785) 368-6527
Director, Information Technology....................................................................linda.scott@ks.gov

Government Affairs
Lee Modesitt (785) 296-2461
Director, Government Affairs and Communications........................................lee.modesitt@ks.gov

P/C-Annual Statements/Policy Rule, Rate & Form Filing, Commercial Multi-Peril & Casualty Lines
Heather Droge (785) 296-7839
Director, Property and Casualty....................................................................heather.droge@ks.gov

P/C-Homeowners, Personal and Commercial Lines Auto
Heather Droge (785) 296-7839
Director, Property and Casualty....................................................................heather.droge@ks.gov

 Receivership
Justin McFarland (785) 296-7847
General Counsel............................................................................................justin.I.mcfarland@ks.gov
Sharon P. Clark, a veteran of Kentucky state government, was appointed Commissioner of the Department of Insurance (DOI) on January 6, 2020. She had previously served as Commissioner of the DOI from July 2008 to January 2016.

Commissioner Clark was the first director of the DOI’s Consumer Protection and Education Division, a position she held for five years. Under her leadership, the Department hired its first ombudsman, added consumer education and outreach functions, as well as strengthened enforcement efforts by expanding the number of consumer complaint investigators.

Commissioner Clark served as the chair of the Kentucky Health Benefit Exchange Advisory Board during its inaugural year and continues as a board member. She is a member of the Kentucky Group Health Insurance Board and in the past has served as an officer of the National Association of Insurance Commissioners (NAIC) and chair of the NAIC’s Market Regulation and Consumer Affairs. Clark was also an officer for the NAIC’s Southeastern Zone and a past secretary-treasurer for the National Insurance Produce Registry board.

Prior to being appointed Insurance Commissioner, Clark worked at the Finance and Administration Cabinet. She also held positions for the Kentucky House of Representatives, the Public Service Commission, and the former Workforce Development Cabinet.

She earned bachelor’s and master’s degrees from the University of Kentucky.

Clark and her husband have two daughters and four grandchildren.

**Mailing Address**
Kentucky Department of Insurance
P.O. Box 517 - 2 SE 11
Frankfort, Kentucky 40602-0517

**Street Address**
500 Mero Street - 2 SE 11
Frankfort, Kentucky 40601

**Email Address**
firstname.lastname@ky.gov

**Phone Numbers**

<table>
<thead>
<tr>
<th>Phone Numbers</th>
<th>Mailing Address</th>
<th>Street Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main</td>
<td>(502) 564-3630</td>
<td></td>
</tr>
<tr>
<td>Toll-Free Number (In-state only)</td>
<td>(800) 595-6053</td>
<td></td>
</tr>
<tr>
<td>Commissioner</td>
<td>(502) 564-6026</td>
<td></td>
</tr>
<tr>
<td>TTY</td>
<td>(800) 648-6056</td>
<td></td>
</tr>
</tbody>
</table>

**Fax Numbers**

<table>
<thead>
<tr>
<th>Fax Numbers</th>
<th>Mailing Address</th>
<th>Street Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Administrative Services</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Agent Licensing</td>
<td>(502) 564-1650</td>
<td></td>
</tr>
<tr>
<td>Consumer Protection</td>
<td>(502) 564-6030</td>
<td></td>
</tr>
<tr>
<td>Commissioner</td>
<td>(502) 564-6090</td>
<td></td>
</tr>
<tr>
<td>Fraud Investigation</td>
<td>(502) 564-1453</td>
<td></td>
</tr>
<tr>
<td>Information Technology</td>
<td>(502) 564-1464</td>
<td></td>
</tr>
<tr>
<td>Financial Standards &amp; Examination</td>
<td>(502) 564-1650</td>
<td></td>
</tr>
<tr>
<td>Health and Life</td>
<td>(502) 564-4604</td>
<td></td>
</tr>
<tr>
<td>Legal</td>
<td>(502) 564-2728</td>
<td></td>
</tr>
<tr>
<td>Market Regulation</td>
<td>(502) 564-1456</td>
<td></td>
</tr>
<tr>
<td>Media Relations</td>
<td>(502) 564-6090</td>
<td></td>
</tr>
<tr>
<td>Property and Casualty</td>
<td>(502) 564-2669</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(502) 564-5922</td>
<td></td>
</tr>
</tbody>
</table>

**Office Hours**: 8:00 a.m.-4:30 p.m., Monday-Friday
**Website**: http://insurance.ky.gov

© 1991-2020 National Association of Insurance Commissioners
8/31/2020
KENTUCKY

Sharon P. Clark  (502) 564-6026
Commissioner ..................................................................................................................SharonP.Clark@ky.gov

D.J. Wasson  (502) 564-6026
Deputy Commissioner ...................................................................................................DJ.Wasson@ky.gov

Rob Roberts  (502) 564-6026
Executive Advisor ...........................................................................................................Rob.Roberts@ky.gov

Abigail Gall  (502) 564-6026
Executive Administrative Secretary ..................................................................................Abigail.Gall@ky.gov

CONTACT PERSONS

NAIC Liaison
Rob Roberts  (502) 564-6026
Executive Advisor ...........................................................................................................Rob.Roberts@ky.gov

Agent Licensing
Lee Ellen Webb  (502) 564-6004
Director, Division of Agent Licensing ...........................................................................LeeEllen.Webb@ky.gov

Annual Statements
Rodney Hugle  (502) 564-6082
Acting Director, Division of Financial Standards and Examination ..........................Rodney.Hugle@ky.gov

Company Licensing
Rodney Hugle  (502) 564-6082
Acting Director, Division of Financial Standards and Examination ..........................Rodney.Hugle@ky.gov

Consumer Complaints and Inquires
Shawn Boggs  (502) 564-6034
Director, Division of Consumer Protection ..................................................................Shawn.Boggs@ky.gov

Department Counsel
Erin M. Bravo  (502) 564-6032
General Counsel .............................................................................................................Erin.Bravo@ky.gov

Department Liquidator/Rehabilitator
Sharon P. Clark  (502) 564-6026
Department Liquidator/Commissioner ...........................................................................SharonP.Clark@ky.gov

Examinations-Financial
Jeff Gaither  (502) 564-6082
Chief Financial Examiner, Division of Financial Standards and Examination ..............Jeff.Gaither@ky.gov

Examinations-Market Regulation
KENTUCKY

Russ Hamblen  
Chief Examiner, Market Conduct  
(502) 564-1936  
Russell.Hamblen@ky.gov

Fees-Companies
Gina Metts  
Division of Financial Standards and Examination  
(502) 564-6082  
Gina.Metts@ky.gov

Insurance Fraud Investigation
Juan Garrett  
Director, Division of Insurance Fraud Investigation  
(502) 564-1461  
Juan.Garrett@ky.gov

Health and Life Insurance (including policy and form filing)
D.J. Wasson  
Acting Director, Division of Insurance Product Regulation  
(502) 564-6088  
DJ.Wasson@ky.gov

Information Technology
Satish Akula  
Information Systems Manager  
(502) 564-6154  
Satish.Akula@ky.gov

Local Government Premium Tax
John Hord  
Insurance Program Manager  
(502) 564-6034  
John.Hord@ky.gov

Communications and Public Outreach
Ricki Gardenhire  
Public Protection Cabinet Information Officer  
(502) 564-6026  
Ricki.Gardenhire@ky.gov

Property and Casualty Insurance (including policy and form filing)
D.J. Wasson  
Acting Director, Division of Insurance Product Regulation  
(502) 564-6046  
DJ.Wasson@ky.gov
Prior to becoming the Commissioner of Insurance, James J. Donelon served the Louisiana Department of Insurance (LDI) as chief deputy commissioner and executive counsel. He is a past president of the NAIC, having served as president in 2013.

Donelon was born in New Orleans. He is a graduate of Jesuit High School, the University of New Orleans and Loyola School of Law. In 1986, he became the first recipient of the Homer L. Hitt Distinguished Alumnus of the Year award for the University of New Orleans.

Donelon retired as the state judge advocate for the Louisiana Army National Guard, where he held the rank of colonel and received the prestigious Legion of Merit medal, among many other citations, for his contributions during his 33 years of military service.

In 1975, Donelon was the elected Jefferson Parish Council chairman. From 1981–2001, he represented Jefferson Parish in the Louisiana House of Representatives, where he rose to the leadership positions of chairman of the Committee on Insurance and co-chairman of the Republican Legislative Delegation. In 2001, Donelon joined the staff of the LDI.

Donelon presently serves on the board of directors of the National Alliance for the Mentally Ill in New Orleans and the Blood Center for Southeast Louisiana.

Donelon is married to the former Merilynn Boudreaux. They reside in Jefferson Parish and are the parents of four daughters and the grandparents of six granddaughters and two grandsons.
LOUISIANA

Denise Gardner
Chief of Staff
(225) 342-7276
denise.gardner@ldi.la.gov

Liz Butler
Executive Counsel
(225) 342-4673
liz.butler@ldi.la.gov

John Tobler
Deputy Commissioner, Public Affairs
(225) 342-4950
john.tobler@ldi.la.gov

Jeffrey Zewe
Deputy Commissioner, Consumer Services
(225) 342-0819
jeffrey.zewe@ldi.la.gov

Caroline Fletcher
Deputy Commissioner, Financial Solvency
(225) 342-9187
caroline.fletcher@ldi.la.gov

Frank Opelka
Deputy Commissioner, Health, Life and Annuity
(225) 219-1688
frank.opelka@ldi.la.gov

Matthew Stewart
Deputy Commissioner, Insurance Fraud
(225) 219-5819
matthew.stewart@ldi.la.gov

Warren Byrd
Deputy Commissioner, Property and Casualty
(225) 342-0535
warren.byrd@ldi.la.gov

Barry Ward
Deputy Commissioner, Licensing
(225) 219-5941
barry.ward@ldi.la.gov

Ron Henderson
Deputy Commissioner, Consumer Advocacy and Diversity
(225) 219-4771
ron.henderson@ldi.la.gov

Lance Herrin
Deputy Undersecretary, Management and Finance
(225) 342-3981
lance.herrin@ldi.la.gov

CONTACT PERSONS

NAIC Liaison
Tom Travis
Director, LPCIC
(225) 342-2136
thomas.travis@ldi.la.gov

Legislation
David Pearce
Legislative Liaison
(225) 342-5140
David.Pearce@ldi.la.gov

Actuarial Services
Rich Piazza
Chief Actuary
(225) 342-4689
rich.piazza@ldi.la.gov

Rod Friedy
Life and Health
(225) 342-4656
rod.friedy@ldi.la.gov
LOUISIANA

Wei Chuang  
Property and Casualty  
(225) 342-4657  
wei.chuang@ldi.la.gov

Annual Statements
Stewart Guerin  
Chief Analyst  
(225) 219-3929  
stewart.guerin@ldi.la.gov

Consumer Services
Nathan Strebeck  
Manager, Consumer Complaints  
(225) 219-4748  
nathan.strebeck@ldi.la.gov

Fraud Division
Matthew Stewart  
Deputy Commissioner  
(225) 219-5819  
matthew.stewart@ldi.la.gov

Trent Beach  
Insurance Administrator, Enforcement  
(225) 342-0073  
trent.beach@ldi.la.gov

Financial Solvency
Stewart Guerin  
Chief Analyst  
(225) 219-3929  
stewart.guerin@ldi.la.gov

Bill Werner  
Assistant Chief, Analysis  
(225) 219-1818  
bill.werner@ldi.la.gov

Melissa Gibson  
Chief Examiner  
(225) 342-9188  
melissa.gibson@ldi.la.gov

Cindy Riviere  
Assistant Chief, Financial Examinations  
(225) 342-9171  
cindy.riviere@ldi.la.gov

Licensing-Company
Mike Boutwell  
Insurance Administrator, Licensing  
(225) 342-0800  
mike.boutwell@ldi.la.gov

Tangela Byrd  
Manager, Company Licensing  
(225) 342-5972  
tangela.byrd@ldi.la.gov

Licensing-Producer
Lorie Gasior  
Manager, Producer Licensing  
(225) 219-7784  
lorie.gasior@ldi.la.gov

Management and Finance
Lance Herrin  
Deputy Undersecretary  
(225) 342-3981  
lance.herrin@ldi.la.gov

Premium Taxes/Surplus Lines Taxes
Tommy Coco  
Manager, Premium Tax  
(225) 342-5825  
tommy.coco@ldi.la.gov
LOUISIANA

Human Resources
Stacie Evans
Director
(225) 342-0119
stacie.evans@ldi.la.gov

Media Relations/Public Information
John Tobler
Deputy Commissioner
(225) 342-4950
public@ldi.la.gov

Policy Form Filing-Health
Alecia Johnson
Manager
(225) 342-4787
alecia.johnson@ldi.la.gov

Policy Form Filing-Life and Annuity
Beth O’Quin
Manager
(225) 219-0633
beth.oquin@ldi.la.gov

Policy Form Filing-Property and Casualty
Rachelle Carter
Manager
(225) 219-5100
rachelle.carter@ldi.la.gov

Rate Filing-Property and Casualty
Charles Hansberry
Insurance Administrator, Property and Casualty
(225) 219-9055
charles.hansberry@ldi.la.gov
Neysa Hurst
Manager, Rate Filing
(225) 342-5455
neysa.hurst@ldi.la.gov

Receivership
Walt Corey
Attorney
(225) 219-0605
walt.corey@ldi.la.gov

Statistical Reporting
Bernadine Jones
Manager
(225) 342-5825
bernadine.jones1@ldi.la.gov

Statutory Deposits
Ashley Murphy
Specialist III
(225) 342-1259
ashley.murphy@ldi.la.gov

Senior Health Insurance Information Program (SHIIP)
Vicki Dufrene
Manager
(225) 219-7731
vicki.dufrene@ldi.la.gov

Surplus Lines
Tom Travis
Director, LPCIC
(225) 342-2136
thomas.travis@ldi.la.gov

© 1991-2020 National Association of Insurance Commissioners
8/31/2020
LOUISIANA

Information Systems
Toby Guillory
Director
(225) 342-8591
toby.guillory@ldi.la.gov

Louisiana Health Care Commission (LHCC)
Crystal Stutes
Director
(225) 342-5075
crystal.stutes@ldi.la.gov

Louisiana Property and Casualty Insurance Commission (LPCIC)
Tom Travis
Director
(225) 342-2136
thomas.travis@ldi.la.gov

Louisiana Automobile Theft and Insurance Fraud Prevention Authority (LATIFPA)
Darie Jordan
Director
(225) 342-9468
Darie.Jordan@ldi.la.gov
Eric A. Cioppa is Superintendent of the Maine Bureau of Insurance, one of five agencies within the state’s Department of Professional and Financial Regulation. He joined the Bureau in 1988 as a Statistician then served as Supervisor of the Workers’ Compensation Section prior to becoming Deputy Superintendent in 1998. He was unanimously confirmed as Superintendent in September 2011 and in January 2017 he was reconfirmed to serve another five-year term.

Eric served as President of the National Association of Insurance Commissioners (NAIC) in 2019, having previously served as President Elect in 2018, Vice President in 2017 and Secretary in 2016. In September 2018, Eric was appointed by his peers at the NAIC to serve a two-year term as the state insurance commissioner representative on the Financial Stability Oversight Council (FSOC). He is currently Vice Chair of the NAIC’s Financial Condition (E) Committee and Vice Chair of the Financial Stability Task Force.

Eric holds a B.A. from Potsdam State University and an M.B.A. from Clarkson University.

Eric A. Cioppa
Superintendent

Term of Office: Five Years
Appointed: September 27, 2011

Mailing Address
Department of Professional and Financial Regulation
Maine Bureau of Insurance
34 State House Station
Augusta, Maine 04333-0034

Email Address
insurance.pfr@maine.gov

Phone Numbers
Main (207) 624-8475
Toll-free (800) 300-5000
TTY use Maine Relay 711

Fax Numbers
Main (207) 624-8599

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.maine.gov/insurance
Make Checks Payable to: Treasurer State of Maine

Make Checks Payable to: Treasurer State of Maine

© 1991-2020 National Association of Insurance Commissioners
8/31/2020 103
MAINE

CONTACT PERSONS

Actuarial-Life and Health
Marti Hooper
Life and Health Actuary...mary.m.hooper@maine.gov
(207) 624-8449

Actuarial-Property and Casualty
Sandra Darby
Actuary...sandra.c.darby@maine.gov
(207) 624-8427

Annual Statements
Vanessa Sullivan
Director, Financial Analysis...vanessa.j.sullivan@maine.gov
(207) 624-8452

Company Licensing (Domestic)
M. Bree. Morin
Managing Examiner...margaret.b.morin@maine.gov
(207) 624-8467

Company Licensing (Foreign)
Vanessa Sullivan
Director, Financial Analysis...vanessa.j.sullivan@maine.gov
(207) 624-8452

Consumer Complaints and Inquires
Frank Kimball
Director, Property and Casualty...frank.j.kimball@maine.gov
(207) 624-8451

Joanne Rawlings-Sekunda
Director, Consumer Health (also handles life/disability ins.)...joanne.rawlings-sekunda@maine.gov
(207) 624-8472

Complaint Examiners
Amanda Maley-Alley
Amanda.Maley-Alley@maine.gov
(207) 624-8455

Trish Nadeau
Trish.a.nadeau@maine.gov
(207) 624-8416

Miranda Seger
Miranda.h.seger@maine.gov
(207) 624-8412

Susan Tardiff
susan.p.tardiff@maine.gov
(207) 624-8415

Kim Davis
kim.e.davis@maine.gov
(207) 624-8550

vacant
(207) 624-8475
MAINE

Sharon Martin (207) 624-8454
sharon.m.martin@maine.gov

Department Counsel
Benjamin Yardley (207) 624-8537
Senior Staff Attorney,benjamin.yardley@maine.gov

Deposits
Jane Lathrop (207) 624-8492
Insurance Company Examiner,jane.g.lathrop@maine.gov

Examinations-Financial
Vanessa Sullivan (207) 624-8452
Director of Examinations,vanessa.j.sullivan@maine.gov

Examinations-Market Conduct
Connie Mayette (207) 624-8474
Market Conduct Manager,connie.m.mayette@maine.gov

Fees
Ann Tarr (207) 624-8434
Accounting Associate,ann.tarr@maine.gov

Financial Analysis
Vanessa Sullivan (207) 624-8452
Director, Financial Analysis,vanessa.j.sullivan@maine.gov

Health Insurance
Joanne Rawlings-Sekunda (207) 624-8472
Director, Consumer Health,joanne.rawlings-sekunda@maine.gov

Information Systems
Bradford Brown (207) 624-8478
DP Coordinator/EDP Support Supervisor,bradford.l.brown@maine.gov

Market Conduct
Connie Mayette (207) 624-8415
Market Conduct Manager,connie.m.mayette@maine.gov

Policy and Form Filing-Life and Health
Lisa Lewis (207) 624-8417
Health Insurance,lisa.a.lewis@maine.gov

Kim Davis (207) 624-8550
Life/Disability Insurance,kim.e.davis@maine.gov

Policy and Form Filing-Property and Casualty
MAINE

vacant
Supervisor, Workers' Compensation.................................................................Sandra.C.Darby@maine.gov

Producer Licensing
Pamela Roybal
Supervisor.................................................................(207) 624-8408pamela.l.roybal@maine.gov

Debra Ayotte
.................................................................(207) 624-8413vacant
.................................................................(207) 624-8475

Property and Casualty
Frank Kimball
Director.................................................................(207) 624-8451frank.j.kimball@maine.gov

Public Information & Consumer Outreach
Judi Watters
Consumer Outreach Specialist.................................................................(207) 624-8445judith.k.watters@maine.gov

Self-Insurance
William Alex Bourne
Examiner-in-Charge.................................................................(207) 624-8447william.a.bourne@maine.gov

Statistical Reporting
Bradford Brown
Supervisor, Research & Statistics.................................................................(207) 624-8478bradford.l.brown@maine.gov

Workers' Compensation
Vacant
Supervisor, Workers' Compensation.................................................................Sandra.C.Darby@maine.gov
Kathleen A. Birrane was appointed Maryland Insurance Commissioner by Governor Larry Hogan in May 2020.

Prior to her appointment, Commissioner Birrane was a partner in the Insurance Sector and Litigation and Regulatory Practice Group at the global law firm of DLA Piper LLP (US), where her practice focused on insurance and reinsurance transactions, regulatory compliance and related litigation. She represented clients with respect to business-conduct and financial investigations and internal audits; acquisition and asset diligence; corporate reorganizations and restructurings; corporate governance and compliance program design; and the analysis of issues related to the use of technology, predictive modeling/big data, and artificial intelligence in the insurance sector. Commissioner Birrane also represented departments of insurance and receivers in connection with delinquency proceedings.

From 2002 until 2007, Commissioner Birrane served in the Maryland Office of the Attorney General in the statutory position of Principal Counsel to the Maryland Insurance Administration. In that role, she managed all of the legal work of the agency, both in its capacity as regulator and as a unit of state government. During her tenure as Principal Counsel, she served on numerous work groups and task forces of the National Association of Insurance Commissioners. After leaving the OAG, and before joining DLA Piper, Commissioner Birrane was a Senior Vice President and General Counsel of portfolio companies owned by major hedge funds that specialized in asset consulting, acquisition, diligence, and the servicing of insurance-linked investments.

Commissioner Birrane began her legal career as a law clerk at the Baltimore law firm Kramon & Graham P.A. which elected her a shareholder in 1995. Her practice at K&G encompassed a broad range of civil, criminal, and regulatory matters, with a focus on complex commercial litigation, insurance coverage disputes, ERISA, and insurance regulatory matters.

In 2019, Governor Hogan appointed Commissioner Birrane to the University of Maryland Medical System Board of Directors, where she served as chair of the Governance and Nominations Committee before resigning upon her appointment as Commissioner. She is a member of numerous community and nonprofit organizations, including the Baltimore Bar Foundation, Baltimore Area Women in Action, Catholic Charities of Baltimore, and the United Way of Central Maryland where she serves on the Executive Committee of Women United.

Commissioner Birrane was named to the Top 100 Women of Maryland by the Daily

© 1991-2020 National Association of Insurance Commissioners
8/31/2020
MARYLAND

Record In 2002 and 2019.

She is a graduate of Maryvale Preparatory School, Notre Dame of Maryland University and The University of Maryland School of Law.

<table>
<thead>
<tr>
<th>Mailing Address</th>
<th>Phone Numbers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Maryland Insurance Administration</td>
<td>Main: (410) 468-2000</td>
</tr>
<tr>
<td>200 Saint Paul Place, Suite 2700</td>
<td>Office of the Commissioner: (410) 468-2471</td>
</tr>
<tr>
<td>Baltimore, Maryland 21202-2272</td>
<td>Toll-Free General: (800) 492-6116</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Fax Numbers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Office of the Chief Actuary: (410) 468-2038</td>
</tr>
<tr>
<td>Compliance and Enforcement: (410) 468-2245</td>
</tr>
<tr>
<td>Consumer Ed. &amp; Advocacy: (410) 468-2430</td>
</tr>
<tr>
<td>Examination and Audit: (410) 468-2112</td>
</tr>
<tr>
<td>Insurance Fraud: (410) 347-5350</td>
</tr>
<tr>
<td>Life and Health: (410) 468-2260</td>
</tr>
<tr>
<td>Office of the Commissioner: (410) 468-2020</td>
</tr>
<tr>
<td>Property and Casualty: (410) 468-2307</td>
</tr>
<tr>
<td>Public Affairs: (410) 468-2020</td>
</tr>
</tbody>
</table>

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://insurance.maryland.gov/Pages/default.aspx
Make Checks Payable to: Maryland Insurance Administration

Jay A. Coon
   Deputy Commissioner: (410) 468-2002

Zachary Peters
   Chief of Staff: (410) 468-2201

Todd Switzer
   Chief Actuary: (410) 468-2041

J. Van Lear Dorsey
   Principal Counsel and Assistant Attorney General: (410) 468-2023

Victoria August
   Associate Commissioner, Hearings: (410) 468-2010

Erica Bailey
   Associate Commissioner, Compliance and Enforcement: (410) 468-2113

Joy Hatchette
   Associate Commissioner, Consumer Education and Advocacy: (410) 468-2029

Robert Baron
   Associate Commissioner, Property and Casualty: (410) 468-2353
MARYLAND

David Cooney
Associate Commissioner, Life and Health
(410) 468-2212

J Steven Wright
Associate Commissioner, Insurance Fraud
(410) 468-3909

Vincent O'Grady
Associate Commissioner, Exam and Audit
(410) 468-2122

Mike Paddy
Director, Government Relations
(410) 468-2408

Craig Ey
Director of Communications
(410) 468-2206

Lisa Larson
Regulations Manager
(410) 468-2007

CONTACT PERSONS

NAIC Liaison
Zachary Peters
(410) 468-2201

Accident and Health Insurance
Vacant
(410) 468-2212

Administrative Issues
Nancy Grodin
Deputy Commissioner
(410) 468-2002

Annual Statements
Phil Ermer
Director, Company Licensing
(410) 468-2153

Anti-Fraud Program
J. Steven Wright
Associate Commissioner, Insurance Fraud
(410) 468-3909

Company Licensing
Phil Ermer
Director, Company Licensing
(410) 468-1253

Consumer Advocate
Joy Hatchette
Associate Commissioner, CEAU
(410) 468-2029

Consumer Complaints-Property and Casualty
MARYLAND

Danilsa Marciniak
Director, Property and Casualty Complaints..................................................................................(410) 468-2119

Data Protection
Paula Kaiser Keen
Director, Management Information Systems..................................................................................(410) 468-2059

Department Counsel
J. Van Lear Dorsey
Principal Counsel and Assistant Attorney General........................................................................(410) 468-2023

Deposits/Escrow Accounts
Gorina Moody
Fiscal Assistant.................................................................................................................................(410) 468-2106

Examinations-Agent, Life and Health
Jeff Gross
Chief Enforcement Officer..............................................................................................................(410) 468-2256

Examinations-Agent, Property and Casualty
Jeff Gross
Chief Enforcement Officer..............................................................................................................(410) 468-2256

Examinations-Financial
Dimitriy Valekha
Chief Insurance Examiner................................................................................................................(410) 468-2149

Examinations-Title
David Zitterbart
Chief of Title Enforcement..............................................................................................................(410) 468-2144

Examinations-Market Analysis
Dawna Kokosinski
Chief.............................................................................................................................................(410) 468-2322

Examinations-Market Conduct, Life and Health
Theresa Morfe
Chief.............................................................................................................................................(410) 468-2237

Examinations-Market Conduct, Property and Casualty
Jason Decker
Chief.............................................................................................................................................(410) 468-2321

Fees
Phil Ermer
Director, Company Licensing............................................................................................................(410) 468-2153
MARYLAND

Financial Analysis
Lynn Beckner
Chief ........................................................................................................................................... (410) 468-2126

Fiscal
Godwin Ehirim
Director, Fiscal Services .................................................................................................................... (410) 468-2372

Guaranty Fund Questions-Life Insurance
Vacant
Associate Commissioner, Life and Health ............................................................................................ (410) 468-2212

Guaranty Fund Question-Property and Casualty
Robert Baron
Associate Commissioner, Property and Casualty .................................................................................... (410) 468-2353

Human Resources
Tracey Dailey
Director, Human Resources ................................................................................................................ (410) 468-2463

Legislative Liaison
Michael Paddy
Director, Government Relations .......................................................................................................... (410) 468-2408

Life Insurance
Vacant
Associate Commissioner, Life and Health ............................................................................................ (410) 468-2212

Media Relations/Public Affairs
Tracy Imm
Director, Public Affairs ...................................................................................................................... (410) 468-2206

Personnel
Tracey Dailey
Director, Human Resources ................................................................................................................ (410) 468-2463

Policy and Form Filing-Life and Health
Vacant
Associate Commissioner, Life and Health ............................................................................................ (410) 468-2212

Policy and Form Filing-Property and Casualty
Ronald Coleman
Director, Property and Casualty Rates and Forms ................................................................................ (410) 468-2310

Premium Tax Collection
Phil Ermer
Examination and Auditing .................................................................................................................... (410) 468-2153
MARYLAND

Producer Licensing
William Donahue
  Director, Producer Licensing  (410) 468-2347

Property and Casualty-Commercial Lines
Ronald Coleman
  Director, Property and Casualty Rates and Forms  (410) 468-2310

Property and Casualty-Personal Lines
Ronald Coleman
  Director, Property and Casualty Rates and Forms  (413) 468-2310

Regulatory Policy
Vacant
  Chief of Staff  (410) 468-2201

Health Benefit Plan Rate Filing-Life and Health
Todd Switzer
  Chief Actuary  (410) 468-2041

Statistical Reporting-Property and Casualty
Linas Glemza
  Actuary  (410) 468-2044

Training
Tracey Dailey
  Director, Human Resources  (410) 468-2463
Gary D. Anderson was appointed Commissioner of the Massachusetts Division of Insurance by the Governor of Massachusetts on October 31, 2017.

Anderson joined the Massachusetts Division of Insurance as its First Deputy Commissioner in February of 2014. His responsibilities included strategic planning and policy development for every aspect of the agency, while assisting in decision-making and policy development in matters involving all lines of insurance and developing and advocating legislative and policy priorities for the Administration. His insurance experience began in 1999 with a regional carrier in the northwestern United States.

Just prior to his role as the First Deputy, Anderson served as a Policy Advisor and Senior Counsel in the Massachusetts State Senate President’s Office, where he was involved in a number of policy areas, from the state’s broad efforts to control health care costs to all matters affecting the financial services sector.

Prior to his work in the Senate President’s Office, Anderson worked as the General Counsel for the Financial Services Committee, where he handled legislation related to insurance and banking.

His private sector work also includes experience at a pharmaceutical company, where he was responsible for negotiating the tiered status of pharmaceuticals in the hospital setting.

Anderson is a graduate of Idaho State University and Albany Law School at Union University.

**Mailing Address**
Office of Consumer Affairs and Business Regulation
Massachusetts Division of Insurance
1000 Washington Street, 8th Floor
Boston, Massachusetts 02118-6200

**Street Address**
Same as mailing address

**Email Address**
See individual email addresses

**Phone Numbers**

<table>
<thead>
<tr>
<th>Phone Numbers</th>
<th>Fax Numbers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main</td>
<td>(617) 753-6830</td>
</tr>
<tr>
<td>Consumer Hotline</td>
<td>(617) 521-7777</td>
</tr>
</tbody>
</table>

**Office Hours**: 8:45 a.m.-5:00 p.m., Monday-Friday

**Website**: https://www.mass.gov/orgs/division-of-insurance

**Make Checks Payable to**: Massachusetts Division of Insurance

Gary D. Anderson
Commissioner
(617) 521-7301
gary.d.anderson@mass.gov

Matthew Veno
First Deputy Commissioner
(617) 521-7302
matthew.veno@mass.gov

**CONTACT PERSONS**

Administration
MASSACHUSETTS

Dorothy Raymond
Director..................................................................................................................dorothy.k.raymond@mass.gov

Annual Statement
Amy Blue
Licensing Coordinator..................................................................................................amy.blue@mass.gov

Chairperson of Board of Appeal
Audrey Marinelli
Chairperson of Board of Appeal..................................................................................audrey.marinelli@mass.gov

Company Licensing/Financial Surveillance
Daniel Provost
Director of Financial Surveillance..................................................................................daniel.provost@mass.gov

Consumer Services
Jackie Horigan
Director of Consumer Services and Communications...............................................jackie.horigan@mass.gov

Deposits
Nhi Tang
Insurance Examiner........................................................................................................ nhi.tang@mass.gov

Financial and Market Regulation
John Turchi
Financial and Market Regulation and Deputy Commissioner........................................ john.turchi@mass.gov

General Counsel and Deputy Commissioner
Rachel Davison
General Counsel and Deputy Commissioner................................................................. rachel.m.davison@mass.gov

Health Care Access Bureau
Kevin P. Beagan
Director of Health Care Access Bureau and Deputy Commissioner............................kevin.beagan@mass.gov

Market Conduct
Vacant
Director.........................................................................................................................(617) 521-7306

Producer Licensing
Magnus P. Carlberg
Director.........................................................................................................................magnus.carlberg@mass.gov

State Rating Bureau
Matthew Mancini
Director.........................................................................................................................matthew.mancini@mass.gov
Anita G. Fox was appointed Director of the Department of Insurance and Financial Services (DIFS) by Michigan Governor Gretchen Whitmer effective January 14, 2019.

DIFS is the State of Michigan department responsible for regulating Michigan's financial industries, including banks, credit unions, and insurance and mortgage companies. DIFS provides a focal point for consumer protection, enables efficient and effective regulation, and positions the insurance and financial services sector of Michigan's economy for growth. The agency is staffed by more than 350 professionals dedicated to promoting economic growth and protecting Michigan consumers by ensuring that the companies that it regulates are safe and sound, follow state and federal law, and are entitled to the public confidence.

Ms. Fox has more than three decades of legal experience, including managing complex litigation in federal and state courts in Michigan and nationwide. She is a recognized authority in insurance coverage. She has lectured for Mealy's Insurance in the U.S. and abroad, in addition to teaching Insurance Law at Michigan State University College of Law.

Ms. Fox was inducted into the Federation of Defense and Corporate Counsel. She has also served in a staff advisory role on several U.S. Presidential campaigns and was appointed by Governor Jennifer Granholm to serve as board member and legal counsel for a number of charitable foundations.

Anita G. Fox
Director

Term of Office: At the Pleasure of the Governor
Appointed: January 14, 2019

Mailing Address
Department of Insurance and Financial Services
P.O. Box 30220
Lansing, Michigan 48909-7720

Street Address
Stevens T. Mason Building, 7th Floor
530 W. Allegan
Lansing, Michigan 48933

Phone Numbers
Main (517) 284-8800
Director's Office (517) 284-8658

Fax Numbers
Main (517) 284-8837
Director's Office Fax (517) 284-8844

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.michigan.gov/difs
Make Checks Payable to: State of Michigan

Anita G. Fox
Director
(517) 284-8661

CONTACT PERSONS

NAIC Liaison
Nancy Hill
Assistant to the Director (517) 284-8658

General Counsel
Randall Gregg
Director (517) 284-8727

© 1991-2020 National Association of Insurance Commissioners
8/31/2020
MICHIGAN

Producer Licensing and Education
Paige McCully
Manager.............................................................................................................................................(517) 284-8648

Consumer Services
Renee Campbell
Director...............................................................................................................................................(517) 284-8776

Examinations
Robert Lamberjack
Manager.............................................................................................................................................(517) 284-8755

Financial Statement Filing and Analysis-Domestic Insurers, Holding Companies
Judy Weaver
Senior Deputy Director.....................................................................................................................(517) 284-8768

Financial Statement Filing and Analysis-Foreign Insurers
Judy Weaver
Senior Deputy Director.....................................................................................................................(517) 284-8768

Insurance Rates and Forms-Life and Health
Karen Dennis
Director.............................................................................................................................................(517) 284-8696

Insurance Rates and Forms-Property and Casualty
Karen Dennis
Director.............................................................................................................................................(517) 284-8696

Insurer Licensing
Linda Martin
Application Coordinator....................................................................................................................(517) 284-8756

Legislative Liaison
Karin Gyger
Chief of Staff.........................................................................................................................................(517) 284-8685

Media Relations/Public Information
Laura Hall
Public Information Officer...................................................................................................................(517) 290-3779

Insurance Licensing and Market Conduct
Michele Riddering
Director.............................................................................................................................................(517) 284-8625

Surplus and Special Lines Taxes
Sherry Barrett
Analyst.............................................................................................................................................(517) 284-8623
MICHIGAN

Budget and Technology
Penny Wright
Chief Financial Officer (CFO) and Director
(517) 284-8734

Troubled Companies
Judy Weaver
Senior Deputy Director
(517) 284-8768

 Receivership
James Gerber
Director of Receivership
(517) 284-8664

© 1991-2020 National Association of Insurance Commissioners
8/31/2020
Steve Kelley was appointed Commissioner of the Minnesota Department of Commerce by Governor Tim Walz on January 7, 2019.

He was most recently a Senior Fellow at the Humphrey School of Public Affairs, University of MN. Before joining the Humphrey School in 2007, he served in the MN Senate for 10 years and the House of Representatives for 4 years. During his legislative service, he chaired the Senate Education Committee and served on committees dealing with energy and telecommunications regulation in both the House and Senate. He was one of the Legislature's leading experts on telecommunications policy, including issues related to broadband service.

Kelley has taught courses in education law and policy, science, technology and environmental policy, and global venture design. He has worked on issues relating to energy and environmental policy, design thinking and innovation, STEM education and public engagement with science. One of his projects at the University of MN was assisting with the bipartisan Renewable Energy Policy Exchange sponsored by the German federal government through which the University introduces MN policymakers to Germany's energy policy and brings German experts to MN to share policy ideas.

Before his election to the Legislature, he was a member of the Board of Directors of Medica (formerly Physicians Health Plan) and a public member of the MN Board of Medical Practice. Before and during his legislative service, Kelley practiced commercial litigation in MN. He represented both plaintiffs and defendants in complex cases involving securities fraud, accounting malpractice and other financial transactions.

Kelley and his wife, Sophie Bell Kelley, live in Hopkins and have two married children and 4 grandchildren. He received a B.A in political science and political economy from Williams College and his law degree from Columbia University.

Steve Kelley
Commissioner

Term of Office: At the Pleasure of the Governor
Appointed: January 7, 2019

Steve Kelley
Commissioner
(651) 539-1441
steve.kelley@state.mn.us

Anne O'Connor
Chief Deputy Commissioner
(651) 539-1442
anne.oconnor@state.mn.us

Grace Arnold
Deputy Commissioner
(651) 539-1755
grace.arnold@state.mn.us
MINNESOTA

Matthew Vatter (651) 539-1458
Assistant Commissioner of Enforcement matthew.vatter@state.mn.us

Peter Brickwedde (651) 539-1443
Assistant Commissioner of Government & External Affairs peter.brickwedde@state.mn.us

Heidi Retterath (651) 539-1445
Executive Assistant heidi.reterath@state.mn.us

CONTACT PERSONS

Actuary-Life
Frederick Andersen (651) 539-1753
Chief Life Actuary frederick.andersen@state.mn.us

Actuary-Health
Julia Lyng (651) 539-1758
Chief Health Actuary julia.lyng@state.mn.us

Actuary-Property and Casualty
Phil Vigliaturo (651) 539-1762
Property and Casualty Actuary phil.vigliaturo@state.mn.us

Actuary-PBR
John Robinson (651) 539-1750
PBR Actuary john.w.robinson@state.mn.us

Agent Licensing
Peter Bratsch (651) 539-1585
Director, Licensing peter.bratsch@state.mn.us

Annual Statements
Kathleen Orth (651) 539-1763
Chief Examiner/Insurance Solvency Manager kathleen.orth@state.mn.us

Company Licensing
Nina Twardowski (651) 539-1756
Audit Director, Company Licensing nina.twardowski@state.mn.us

Consumer Complaints and Inquires
Matthew Vatter (651) 539-1458
Assistant Commissioner matthew.vatter@state.mn.us
MINNESOTA

Martin Fleischhacker ............................... (651) 539-1601  
Sr Financial Fraud Ombudsman ..............................................................martin.fleischhacker@state.mn.us

Deposits-Check
Sherry Cook ........................................... (651) 539-1527  
..............................................................sherry.cook@state.mn.us

Deposits-Statutory
Judith Johnson ............................................ (651) 539-1760  
Applications Coordinator .................................................................judith.johnson@state.mn.us

Examinations-Agent
Peter Bratsch ............................................. (651) 539-1585  
Director, Licensing ......................................................peter.bratsch@state.mn.us

Examinations-Financial
Kathleen Orth ............................................... (651) 539-1763  
Chief Examiner/Insurance Solvency Manager ........................................kathleen.orth@state.mn.us

Examinations-Market Conduct
Paul Hanson ................................................... (651) 539-1641  
Chief Examiner, Market Conduct Exams ..............................................paul.hanson@state.mn.us

Fees
Judith Johnson ................................................... (651) 539-1760  
Applications Coordinator .................................................................judith.johnson@state.mn.us

Financial Analysis
Barb Carey ..................................................... (651) 539-1757  
Audit Director, Analysis .................................................................barbara.carey@state.mn.us

Government Relations
Megan Verdeja ............................................ (651) 539-1447  
Director of Government Affairs ..........................................................megan.verdeja@state.mn.us

Information Systems
Gabriel Pereira ............................................ (651) 539-1693  
Insurance Information Systems Coordinator ...........................................gabriel.pereira@state.mn.us

Legal
Kathleen Finnegan ............................................. (651) 539-1450  
General Counsel .................................................................kathleen.finnegan@state.mn.us

Media Relations/Public Information
Emmalynn Bauer ............................................. (651) 539-1463  
Communications Director .................................................................emma.bauer@state.mn.us
MINNESOTA

Policy and Form: Life/Accident/Health
Tammy Lohmann (651) 539-1731
director, Insurance Product Filings...t ammy.lohmann@state.mn.us

Policy and Form Filing: Property and Casualty-Commercial and Personal Lines
Tammy Lohmann (651) 539-1731
director, Insurance Product Filings...t ammy.lohmann@state.mn.us

Policy and Form Filing: Workers' Compensation
Tammy Lohmann (651) 539-1731
director, Insurance Product Filings...t ammy.lohmann@state.mn.us

Premium Tax
Jacob Sisterman (651) 556-4917
lead auditor...jacob.sisterman@state.mn.us
Mike Chaney, Mississippi’s 11th Commissioner of Insurance and State Fire Marshal, is currently serving his third term in office. First elected in 2007, he brought extensive business knowledge and experience to the office combined with 15 years of service in the Mississippi House of Representatives and Senate. His priorities throughout his terms in office remain steadfastly committed to consumer protection and application of technology for efficiency of the department to serve the state and consumers. He is leading the department in making strides in health care reform; disaster recovery from flood, tornado and hurricane events; bail bond industry reform; and reductions in state fire deaths.

An active member of the NAIC, Chaney serves on numerous committees, task forces and working groups. Among the issues he is involved in addressing are examination oversight, accounting practices, producer licensing, health insurance and managed care, senior issues, catastrophe and property and casualty insurance.

As Commissioner, he was inducted into the Insurance Hall of Fame at his alma mater, Mississippi State University. He received the Distinguished Service Award from the University of Mississippi Risk Management and Insurance program and its Professional Society. He has been named one of the top insurance professionals by Insurance Business America magazine and was named a Healthcare Hero by the Mississippi Business Journal. Chaney has served on numerous community development entities and corporate boards.

Chaney is also a Rotarian and Paul Harris Fellow. He is a veteran of the United States Army, serving in Vietnam. Chaney and his wife, Mary, have three children and eight grandchildren.

Mike Chaney
Commissioner

Term of Office: Four years
Elected: November 2007
Re-elected: November 2011
Re-elected: November 2015
Re-elected: November 2019

Mailing Address
Mississippi Insurance Department
P.O. Box 79
Jackson, Mississippi 39205

Street Address
1001 Woolfolk State Office Building
501 North West Street
Jackson, Mississippi 39201

Gulf Coast Office
Bolton State Office Building
1141 Bayview Avenue, Suite 401
Biloxi, Mississippi 39530

Phone Numbers
Main (601) 359-3569
Toll-Free (In-State Only) (800) 562-2957
Gulf Coast Office (228) 374-2240

Fax Numbers
Commissioner/Legal/Actuarial (601) 359-2474
Consumer (601) 359-1077
Licensing (601) 359-1951
Examination (601) 579-2568
Rating (601) 359-9558
Gulf Coast Office (228) 374-5040

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.mid.ms.gov
Make Checks Payable to: Mississippi Insurance Department

Mike Chaney
Commissioner
(601) 359-3581
mike.chaney@mid.ms.gov

© 1991-2020 National Association of Insurance Commissioners
8/31/2020
MISSISSIPPI

Mark Haire
Deputy Commissioner..........................mark.haire@mid.ms.gov

CONTACT PERSONS

NAIC Liaison
Mark Haire
Deputy Commissioner..........................mark.haire@mid.ms.gov

Accident and Health Insurance
Bob Williams
Director, Life and Health Actuarial Division..........................bob.williams@mid.ms.gov

Agent Licensing
Vanessa Miller
Director, Licensing Division..........................vanessa.miller@mid.ms.gov

Annual Statements
David Browning
Director, Financial and Market Regulation..........................david.browning@mid.ms.gov

Consumer Counseling Program for Seniors
Andy Case
Director, Consumer Services Division..........................andy.case@mid.ms.gov

Corporate Changes
Nancy Cross
Director, Statutory Compliance..........................nancy.cross@mid.ms.gov

Information Technology
John Morris
Director, Information Technology Division..........................john.morris@mid.ms.gov

Department Counsel
Kim Causey
Special Assistant Attorney General..........................kim.causey@mid.ms.gov

Investigations
John Hornback
Chief Investigator..........................john.hornback@mid.ms.gov

Deposits
David Browning
Director, Financial and Market Regulation..........................david.browning@mid.ms.gov

Examinations-Agent

© 1991-2020 National Association of Insurance Commissioners
8/31/2020
126
MISSISSIPPI

David Browning (601) 359-9218
director, financial and market regulation..........................david.browning@mid.ms.gov

Examinations-Financial
David Browning (601) 359-9218
director, financial and market regulation..........................david.browning@mid.ms.gov

Examinations-Market Conduct
David Browning (601) 359-9218
director, financial and market regulation..........................david.browning@mid.ms.gov

Fees
Nancy Cross (601) 359-3571
director, statutory compliance...........................................nancy.cross@mid.ms.gov

Life Insurance
Andy Case (601) 359-2453
director, consumer services division..............................andy.case@mid.ms.gov

Media Relations/Public Information
Beth Reiss (601) 359-2403
director, public relations..................................................beth.reiss@mid.ms.gov

New Company Licensing
David Browning (601) 359-9218
director, financial and market regulation..........................david.browning@mid.ms.gov

Policy and Form Filing-Life and Health
Bob Williams (601) 359-2012
director, life and health actuarial division.........................bob.williams@mid.ms.gov

Policy and Form Filing-Property and Casualty
John Wells (601) 359-3575
director, property and casualty rating division..................john.wells@mid.ms.gov

Premium Tax (Licensed)
Derrick Barnes (601) 923-7083
accountant/auditor, state tax commission, ins. premium taxes........................................derrick.barnes@dor.ms.gov

Premium Tax (Surplus Lines)
Peggy Dronet (601) 713-1111
executive director, mississippi surplus lines association...........................................pdronet@msla.org

Property and Casualty-Commercial Lines
John Wells (601) 359-3575
director, property and casualty rating division..................john.wells@mid.ms.gov
MISSISSIPPI

Property and Casualty-Personal Lines
John Wells (601) 359-3575
    Director, Property and Casualty Rating Division............................................................john.wells@mid.ms.gov

Receivership
Michelle Partridge (601) 359-2133
    Special Assistant Attorney General..........................................................................................michelle.partridge@mid.ms.gov

Renewal of Company Licensing/Line Changes
Glenda Phillips (601) 359-2713
    Statutory Compliance Division.................................................................................................glenda.phillips@mid.ms.gov

Surplus Lines
Nancy Cross (601) 359-3571
    Director, Statutory Compliance...............................................................................................nancy.cross@mid.ms.gov
Chlora Lindley-Myers was appointed director of the Missouri Department of Insurance, Financial Institutions and Professional Registration on March 6, 2017 (the name of the department was changed to the Missouri Department of Commerce and Insurance on August 28, 2019). She was confirmed by the Missouri Senate on April 13, 2017. She leads the department that protects consumers and ensures a strong and stable insurance market through the regulation of professionals and businesses that impact Missourians' lives daily. She has served in several senior positions in the legislative, judicial and executive branches of government. She has also served in leadership roles in the regulatory and insurance industries, as well as within the National Association of Insurance Commissioners (NAIC). In addition to Missouri, she has worked for both the Kentucky Department of Insurance and the Tennessee Department of Commerce and Insurance, and for the NAIC. She holds an undergraduate degree from Mount Holyoke College in Massachusetts and a law degree from the University of Connecticut. Chlora is licensed to practice law in various states, including Missouri. She has received national recognition for her work. She has been awarded the Robert Dineen Award for Outstanding Service and Contribution to the State Regulation of Insurance and the Al Greer Award for exceptional dedication, knowledge and support of the field of insurance regulation by the Insurance Examiners Regulatory Society (IRES). Director Lindley-Myers currently serves on the Executive (EX) Committee of the NAIC as Secretary/Treasurer. She also serves in these additional leadership roles with the NAIC: Secretary/Treasurer of the Government Relations Leadership Council (GRLC), Secretary/Treasurer of the Internal Admin (EX1) Subcommittee, Chair of the Audit Committee, Vice-Chair of the Market Information Systems (D) Task Force, Chair of the Reinsurance (E) Task Force, Co-Vice Chair of the Special Committee on Race & Insurance, and is a member of the International Insurance Relations (G) Committee and the NAIC/Consumer Liaison Committee.

Mailing Address
Missouri Department of Commerce and Insurance
P.O. Box 690
Jefferson City, Missouri 65102-0690

Email Address
news@dci.mo.gov

Phone Numbers
Main (573) 751-4126
Producer Licensing (573) 751-3518

Fax Numbers
Producer Licensing (573) 526-3416
Financial Examinations (573) 526-2092
Life and Health (573) 526-4839
Property and Casualty (573) 526-4839

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://dci.mo.gov
Make Checks Payable to: Department of Commerce and Insurance (for department fees) Director of Revenue (for premium taxes)

Chlora Lindley-Myers
Director
(573) 751-4126

Christie Kincannon
Deputy Director and General Counsel
(573) 751-4126
MISSOURI

Director, Insurance Market Regulation ................................................................. (573) 751-2430
John Rehagen
Director, Insurance Company Regulation ............................................................. (573) 526-4877
Shannon Schmoeger
Chief Financial Examiner, Insurance Company Regulation .................................... (573) 526-4877
Stewart Freilich
Chief Market Conduct Examiner, Insurance Market Regulation .......................... (573) 751-2430
Carrie Couch
Director, Consumer Affairs ....................................................................................... (573) 751-1922
Grady Martin
Director, Administration ............................................................................................. (573) 751-7223
Rich Lamb
Director, Legislative Affairs ......................................................................................... (573) 526-3587
Susan Cardwell
Budget Officer .............................................................................................................. (573) 526-2938
Lori Croy
Director, Communications ............................................................................................ (573) 751-2562

CONTACT PERSONS

Agent/Producer Licensing
Brenda Otto (573) 751-9292
Manager, Licensing................................................. brenda.otto@insurance.mo.gov

Annual Statement
Debbie Doggett (573) 526-2944
Chief Financial Analyst........................................... debbie.doggett@insurance.mo.gov

Captive Insurance
John Talley (573) 522-9932
Manager, Captive Program............................................ john.talley@insurance.mo.gov

Company Licensing and Fees
Cindy Monroe (573) 751-4362
Admissions Specialist.................................................. cynthia.monroe@insurance.mo.gov

Deposits
Toni Charlton (573) 526-4618
Financial Analyst .......................................................... toni.charlton@insurance.mo.gov

Examinations-Agent Investigations
MISSOURI

Marjorie Thompson (573) 751-1922
Chief Investigator Marjorie.Thompson@insurance.mo.gov

Examinations-Financial
Shannon Schmoeger (573) 526-4877
Chief Financial Examiner Shannon.Schmoeger@insurance.mo.gov

Examinations-Market Conduct
Stewart Freilich (573) 751-2430
Chief Market Conduct Examiner Stewart.Freilich@insurance.mo.gov

Guaranty Funds
Life and Health (573) 634-8455

Property and Casualty (573) 634-8455

Health, Life and Disabilities Complaints
Jessica Schrimpf (573) 751-2640
Manager, Health, Life and Disability Complaints Jessica.schrimpf@insurance.mo.gov

Information Systems
Preston Feeler (573) 751-7023
Information Management Officer Preston.Feeler@dci.mo.gov

Policy and Form Filing-Life and Health
Camille Anderson-Weddle (573) 522-3311
Manager, Life and Health Camille.Anderson@insurance.mo.gov

Policy and Form Filing-Property and Casualty
LeAnn Cox (573) 751-1947
Manager, Property and Casualty LeAnn.Cox@insurance.mo.gov

Premium Tax
Noland Stuecken (573) 526-4986
Tax Auditor Noland.stuecken@insurance.mo.gov

Property and Casualty Complaints
Jeana Thomas (573) 751-2640
Manager, Property and Casualty Jeana.thomas@insurance.mo.gov

Receivership
Shelley Forrest (573) 522-6115
Manager, Receivership Shelley.Forrest@insurance.mo.gov

Statistical Reporting

© 1991-2020 National Association of Insurance Commissioners
8/31/2020 131
MISSOURI

Brent Kabler
Manager, Statistics Section
(573) 526-2945
brent.kabler@insurance.mo.gov

Surplus Lines
Lindsay Tougaw
Manager, Surplus Lines
(573) 526-1589
lindsay.tougaw@insurance.mo.gov
Matthew Rosendale was elected Commissioner of Securities and Insurance, Montana State Auditor in 2016. Rosendale puts the people of Montana first by serving as a watchdog and protecting Montana’s securities and insurance consumers. He is committed to putting Montanans back in charge of their own health care by increasing choices, removing hurdles that increase premiums, improving access to health care, and removing government from between patients and their doctors. As a member of the State Land Board, Rosendale also is one of five Montana elected officials responsible for the management of more than 5 million acres of state trust lands.

Rosendale has called Montana home for a long time and established deep roots in the community. He and his family chose to live in Montana because Big Sky Country represents the values he and his family hold dear: God, liberty, and an individual’s right to rule himself or herself without the pressing hand of an intrusive government. Those basic and fundamental beliefs pushed Rosendale to run for public office, and he served in the state legislature representing Northeastern Montana for six years prior to his election as auditor. During Rosendale’s service in the legislature, he demonstrated a strong ability to work with elected officials from both parties to cut unnecessary spending and protect Montanans’ constitutional rights.

Before running for public office, Rosendale worked in real estate, real estate development and land management, where he built his small family business into a full-service firm. With his extensive background in managing various types of land, Rosendale brings unique skills and experience to the State Land Board, which generates millions of dollars to fund the Treasure State’s K–12 public education system through natural resource development and land management.

Rosendale and his wife, Jean, have been married for more than 30 years. They own and operate their ranch north of Glendive, where they raised their three sons. When Rosendale is not serving the people of Montana in Helena, you can find him fixing fences or hunting along the river bottom.

Mailing Address
Office of the Commissioner of Securities and Insurance
Montana State Auditor
840 Helena Ave.
Helena, Montana 59601

Email Address
See individual email addresses

Phone Numbers
Main (406) 444-2040
Toll-Free Number (In-state only) (800) 332-6148

Fax Numbers
Main (406) 444-3497

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: http://csimt.gov
Make Checks Payable to: Montana State Auditor's Office

Matthew Rosendale
Commissioner
m.rosendale@mt.gov

Kristin Hansen
Deputy State Auditor
kris.hansen@mt.gov

© 1991-2020 National Association of Insurance Commissioners
8/31/2020
MONTANA

Marissa Stockton (406) 444-2006
   Assistant Deputy State Auditor/Scheduler to Commissioner
   marissa.stockton@mt.gov

Bob Biskupiak (406) 444-5438
   Deputy Insurance Commissioner
   bob.biskupiak@mt.gov

Michelle Dietrich (406) 444-2755
   Chief Legal Counsel
   michelle.dietrich@mt.gov

Derek Oestreicher (406) 444-1942
   Legal Policy Advisor
   derek.oestreicher@mt.gov

Kyle Schmauch (406) 444-4328
   Media Specialist
   kyle.schmauch@mt.gov

Glynis Gibson (406) 444-3517
   IT Manager
   ggibson@mt.gov

Kendall Cotton (406) 444-3412
   Policy Administrator
   kendall.cotton@mt.gov

Sharon Richetti (406) 444-2894
   Policy Holder Services Bureau Chief
   srichetti@mt.gov

Steve Matthews (406) 444-9768
   Chief, Examinations Bureau/Captive Insurance Coordinator
   smatthews@mt.gov

Mari Kindberg (406) 444-5220
   Rates and Forms Bureau Chief
   mkindberg@mt.gov

Jeannie Keller (406) 444-9751
   Chief, Insurance Services Bureau
   jkeller2@mt.gov

Staci Litschauer (406) 444-2041
   Administrator, Centralized Services Division
   slitschauer@mt.gov

Connie Griffith (406) 444-1867
   Financial Specialist
   connie.griffith@mt.gov

CONTACT PERSONS

NAIC Liaison
Marissa Stockton (406) 444-2006
   Assistant Deputy State Auditor/Scheduler to Commissioner
   marissa.stockton@mt.gov

Agent Licensing
Jeannie Keller (406) 444-9751
   Bureau Chief
   jkeller2@mt.gov

Annual Statements and Company Licensing
MONTANA

Steve Matthews
Chief Financial Examiner, Examinations Bureau
(406) 444-4372
smatthews@mt.gov

Consumer Complaints and Inquiries
Sharon Richetti
Policy Holder Services Bureau Chief
(406) 444-2894
srichetti@mt.gov

Department Counsel
Michelle Dietrich
Chief Legal Counsel
(406) 444-2755
michelle.dietrich@mt.gov

Derek Oestreicher
Legal Policy Advisor
(406) 444-4328

Deposits
Steve Matthews
Chief Financial Examiner, Examinations Bureau
(406) 444-4372
smatthews@mt.gov

Examinations-Financial
Steve Matthews
Chief Financial Examiner, Examinations Bureau
(406) 444-4372
smatthews@mt.gov

Market Conduct
David Dachs
Market Conduct Examiner, Insurance Services Bureau
(406) 444-9722
ddachs@mt.gov

Media Relations/Public Information
Kyle Schmauch
Director, Communications
(406) 444-3152
kyle.schmauch@mt.gov

Policy and Form Filing
Mari Kindberg
Rates and Forms Bureau Chief
(406) 444-5220
mkindberg@mt.gov

Policy and Form Filing-Health Specialist
Tiffany Caverhill
Compliance Analyst
(406) 444-3720
tcaverhill@mt.gov

Policy and Form Filing-Life and Long Term Care Specialist
Myrna O'Dell
Compliance Analyst
(406) 444-2047
modell@mt.gov

Policy and Form Filing-Property and Casualty, Annuity Specialist
Tiffany Caverhill
Compliance Analyst
(406) 444-3720
tcaverhill@mt.gov

Policy and Form Filing-Property and Casualty/Med Supplement Specialist
MONTANA

Karen Beyl (406) 444-3438
Compliance Analyst kbeyl@mt.gov

Premium Tax
Steve Matthews (406) 444-4372
Chief Financial Examiner, Examinations Bureau smatthews@mt.gov

Rate Filing-Life and Health
Ashley Perez (406) 444-5220
Actuary aperez@mt.gov

Rate Filing-Property and Casualty
Mari L. Kindberg, FCAS, MAAA (406) 444-5220
Actuary mkindberg@mt.gov
Bruce R. Ramge was appointed Director of the Nebraska Department of Insurance (DOI) by Governor Dave Heineman on November 15, 2010. Ramge had served as acting director since October 30, 2010, and as deputy director since January 2008. On January 8, 2015, he was reappointed Director of the Nebraska DOI by Governor Pete Ricketts.

Ramge has assisted various National Association of Insurance Commissioners (NAIC) working groups over the years. He is past chair of the Midwest Zone and has served as chair of the Market Conduct Examination Standards (D) Working Group, chair of the Market Regulation Accreditation (D) Working Group, chair and vice chair of the Life Insurance and Annuities (A) Committee, co-chair of the Principle-Based Reserving Implementation (EX) Task Force, and vice chair of the Market Actions (D) Working Group. He currently also serves as Chair of the IIIPRC Audit Committee, and is a member of the NAIC Audit Committee as well as several other NAIC committees, task forces and working groups.

Ramge is a past president of the Insurance Regulatory Examiners Society (IRES), and he received the 2007 IRES Foundation Paul L. DeAngelo Memorial Teaching Award and the 2007 IRES Al Greer Achievement Award.

Ramge earned a bachelor’s degree from Dana College and a Master of Business Administration (MBA) from the University of Nebraska Omaha.

Bruce R. Ramge CPCU, CIE
Director

Term of Office At the Pleasure of the Governor
Appointed: November 15, 2010
Reappointed: January 8, 2015

Mailing Address
Nebraska Department of Insurance
P.O. Box 82089
Lincoln, Nebraska 68501-2089

Email Address
bruce.ramge@nebraska.gov

Phone Numbers
Main (402) 471-2201
TDD (800) 833-7352

Fax Numbers
Main (402) 471-4610

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://doi.nebraska.gov/
Make Checks Payable to: Nebraska Department of Insurance

© 1991-2020 National Association of Insurance Commissioners
8/31/2020
NEBRASKA

Connie VanSlyke
Administrator, Property and Casualty
(402) 471-4647
connie.vanslyke@nebraska.gov

Laura Arp
Administrator, Life and Health
(402) 471-4635
laura.arp@nebraska.gov

Barbara Peterson
Administrator, Consumer Affairs
(402) 471-4743
barbara.peterson@nebraska.gov

Kevin Schlautman
Administrator, Producer Licensing
(402) 471-4707
kevin.schlautman@nebraska.gov

Peggy Jasa
Public Information Officer
(402) 471-4632
peg.jasa@nebraska.gov

Rhonda Ahrens
Chief Actuary
(402) 471-4631
rhonda.ahrens@nebraska.gov

Charles Starr
Fraud Investigator/Supervisor
(402) 471-8334
charles.starr@nebraska.gov

Vacant
Insurance Health Policy Administrator
(402) 471-2201

CONTACT PERSONS

NAIC Liaison
Peggy Jasa
(402) 471-4632
peg.jasa@nebraska.gov

Accident/Health Insurance
Laura Arp
(402) 471-4635
laura.arp@nebraska.gov

Agent Licensing
Kevin Schlautman
(402) 471-4707
kevin.schlautman@nebraska.gov

Annual Statements
Justin Schrader
Chief Examiner
(402) 471-4734
justin.schrader@nebraska.gov

Company Admissions
Kristy Hadden
(402) 471-0373
kristy.hadden@nebraska.gov

Consumer Complaints and Inquires
Barbara Peterson
(402) 471-4743
barbara.peterson@nebraska.gov
NEBRASKA

Department Counsel
Martin Swanson (402) 471-4503
General Counsel.................................................................martin.swanson@nebraska.gov

Deposits
Lori Bruss (402) 471-4045
Securities Officer ...............................................................lori.bruss@nebraska.gov

Examinations-Agent
Kevin Schlautman (402) 471-4707
Administrator, Producer Licensing................................................kevin.schlautman@nebraska.gov

Examinations-Financial
Justin Schrader (402) 471-4734
Chief Examiner ........................................................................justin.schrader@nebraska.gov

Examinations-Market Conduct
Reva Vandevoorde (402) 471-4652
Supervisor, Market Conduct.....................................................reva.vandevoorde@nebraska.gov

Fees
Justin Schrader (402) 471-4734
Chief Examiner ........................................................................justin.schrader@nebraska.gov

Insurance Fraud
Charles Starr (402) 471-8334
Fraud Investigator/Supervisor......................................................charles.starr@nebraska.gov

Life Insurance
Laura Arp (402) 471-4635
Administrator, Life and Health....................................................laura.arp@nebraska.gov

Media Relations
Peggy Jasa (402) 471-4632
Public Information Officer.........................................................peg.jasa@nebraska.gov

Policy and Form Filing-Life and Health
Laura Arp (402) 471-4635
Administrator, Life and Health....................................................laura.arp@nebraska.gov

Policy and Form Filing-Property and Casualty
Connie VanSlyke (402) 471-4647
Administrator, Property and Casualty ........................................connie.vanslyke@nebraska.gov

Premium Tax
Martha Hettenbaugh (402) 471-4671
Tax Analyst...............................................................................martha.hettenbaugh@nebraska.gov
NEBRASKA

Property and Casualty-Commercial Lines
Connie VanSlyke
Administrator, Property and Casualty................................................................. connie.vanslyke@nebraska.gov
(402) 471-4647

Property and Casualty-Personal Lines
Connie VanSlyke
Administrator, Property and Casualty................................................................. connie.vanslyke@nebraska.gov
(402) 471-4647

Statistical Reporting
Connie VanSlyke
Administrator, Property and Casualty................................................................. connie.vanslyke@nebraska.gov
(402) 471-4647

Receivership
Martin Swanson
General Counsel................................................................. martin.swanson@nebraska.gov
(402) 471-4503

© 1991-2020 National Association of Insurance Commissioners
8/31/2020

140
NEVADA

Nevada Insurance Commissioner, Barbara Richardson assumed the role of Insurance Commissioner in the great state of Nevada in March of 2016. Prior to accepting that role, Barbara had been the New Hampshire Insurance Department's Director of Operations and Fraud for 12 years. Before that she worked at various times in her career for CNA, Kemper Financial, the Federal Reserve Bank in Chicago and Putnam Securities.

Barbara is a graduate of Vassar College and has a law degree from the University of New Hampshire School of Law and an MBA from Loyola University in Chicago. She has been an active member on the national level of the NAIC's various Committees, Task Forces and Work Groups including most recently, the Innovation Task Force, the SERFF Board and the Antifraud Task Force. Barbara has three grown sons whom she is very proud of and who live throughout the United States.

Barbara D. Richardson
Commissioner

Term of Office: At the Pleasure of the Director of the Department of Business and Industry
Appointed: March 7, 2016

Mailing Address
Nevada Department of Business and Industry
Division of Insurance
1818 East College Parkway, Suite 103
Carson City, Nevada 89706

Street Address
Same as mailing address

Email Address
insinfo@doi.nv.gov

Phone Numbers
Main (775) 687-0700
Toll-Free Number (In-State Only) (888) 872-3234
Las Vegas Number (702) 486-4009

Fax Numbers
Main (775) 687-0787
Las Vegas Number (702) 486-4007

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: http://doi.nv.gov/
Make Checks Payable to: Nevada Division of Insurance

Barbara D. Richardson
Commissioner
(775) 687-0771

© 1991-2020 National Association of Insurance Commissioners
8/31/2020
NEVADA

Stephanie McGee
Chief Deputy Commissioner, Carson City
(775) 687-0758

Nick Stosic
Deputy Commissioner, Carson City
(775) 687-0783

David Cassetty
Deputy Commissioner, Las Vegas
(702) 486-4379

CONTACT PERSONS

Accident/Health Insurance
Mark Garratt
Chief Insurance Examiner
mgarratt@doi.nv.gov
(775) 687-0736

Producer Licensing
Stephanie McGee
Chief Deputy Commissioner
sbmcgee@doi.nv.gov
(775) 687-0758

Annual Statements
Peter Rao
Assistant Chief Insurance Examiner
pra@doi.nv.gov
(775) 687-0757

Captive Insurers
Nick Stosic
Deputy Commissioner
nstosic@doi.nv.gov
(775) 687-0783

Company Fees-Licensing
Kathy Kelley
Administrative Assistant
kkkelley@doi.nv.gov
(775) 687-0753

Consumer Complaints and Inquires
Linda Stratton
Supervising Compliance Investigator, Las Vegas
lstratton@doi.nv.gov
(702) 486-4395

David Cassetty
Deputy Commissioner, Las Vegas
dcassetty@doi.nv.gov
(702) 486-4379

Corporate and Financial Affairs
Peter Rao
Assistant Chief Insurance Examiner
pra@doi.nv.gov
(775) 687-0757

Division Counsel
Alexia Emmermann
Chief Legal Counsel
(775) 687-0701

Deposits
Denise Costello
(775) 687-0752
NEVADA

Enforcement
David Cassetty
Deputy Commissioner..........................................................(702) 486-4379
dcassetty@doi.nv.gov

Stephanie Canter
Enforcement Chief...............................................................(702) 486-4598
slcanter@doi.nv.gov

Cheryl Allen-Stallworth
Compliance Officer, Las Vegas.................................................(702) 486-4632
cstallworth@doi.nv.gov

Sonja Whitten
Compliance Investigator, Las Vegas.................................................(702) 486-4597
srwhitten@doi.nv.gov

John Parnell
Compliance Investigator, Las Vegas.................................................(702) 486-4394
jparnell@doi.nv.gov

Julie Wisbar
Compliance Investigator, Carson City........................................(775) 687-0713
jwisbar@doi.nv.gov

Jonathan Wycoff
Compliance Investigator, Carson City........................................(775) 687-0718
jhwycollf@doi.nv.gov

Examinations-Agent
Joel Bengo
Chief Insurance Examiner....................................................(775) 687-0743
jbengo@doi.nv.gov

Examinations-Financial
Peter Rao
Assistant Chief Insurance Examiner.........................................(775) 687-0757
pra@doi.nv.gov

Examinations-Market Conduct
Nick Stosic
Deputy Commissioner..........................................................(775) 687-0783
nstosic@doi.nv.gov

Information Systems
Dennis McGehee
IT Professional.................................................................(775) 687-0785
dmcgehee@doi.nv.gov

Life and Health Insurance
Mark Garratt
Chief Insurance Examiner.....................................................(775) 687-0736
mgarratt@doi.nv.gov

Market Regulation
Peggy Willard-Ross
Insurance Examiner.............................................................(775) 687-0760
pwillard@doi.nv.gov

Media Relations/Public Information

© 1991-2020 National Association of Insurance Commissioners
8/31/2020
NEVADA

Yeraldin Deavila
Public Information Officer
(775) 687-0772
ydeavila@doi.nv.gov

Policy and Form Filing-Life and Health
Mark Garratt
Chief Insurance Examiner
(775) 687-0736
mgarratt@doi.nv.gov

Policy and Form Filing-Property and Casualty
Mark Garratt
Chief Insurance Examiner
(775) 687-0736
mgarratt@doi.nv.gov

Property and Casualty-Commercial Lines
Mark Garratt
Chief Insurance Examiner
(775) 687-0736
mgarratt@doi.nv.gov

Property and Casualty-Personal Lines
Mark Garratt
Chief Insurance Examiner
(775) 687-0736
mgarratt@doi.nv.gov

Statistical Reporting
Gennady Stolyarov
Lead Actuary
(775) 687-0766
gstolyarov@doi.nv.gov

Self-Insured Workers’ Compensation
Maurice Fuller
Insurance Examiner
(775) 687-0742
mfuller@doi.nv.gov
NEW HAMPSHIRE

Chris Nicolopoulos is Commissioner of the New Hampshire Insurance Department. He was nominated by Governor Chris T. Sununu and unanimously approved by the New Hampshire Executive Council. Previously, Commissioner Nicolopoulos served as the President and CEO of the New Hampshire Association of Insurance Agents for five years. Prior to leading the NH Association of Insurance Agents, he was an associate at Preti, Flaherty, Beliveau & Pachios PLLP, and Government Affairs Director at the New Hampshire Association of Realtors. Commissioner Nicolopoulos earned his J.D. from New England Law School and his Bachelor of Arts in History from the University of New Hampshire. Since 2002, Nicolopoulos has been licensed to practice law in New Hampshire and Massachusetts. He lives in Bow, New Hampshire.

Chris Nicolopoulos
Commissioner

Term of Office: Five Years (Ends June 9, 2023)
Appointed: February 19, 2020

Mailing Address
New Hampshire Insurance Department
21 Fruit Street, Suite 14
Concord, New Hampshire 03301

Phone Numbers
Main (603) 271-2261
Toll-free (800) 852-3416
Financial Exam/Licensing/Consumer (603) 271-2241

Fax Numbers
Main (603) 271-1406
Accounting (666) 555-5555

Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday
Website: www.nh.gov/insurance
Make Checks Payable to: Treasurer, State of New Hampshire

Alexander K. Feldvebel
Deputy Commissioner
(603) 271-2261

Linda Zalinskie
Assistant to the Deputy Commissioner
(603) 271-2261

Sandra Barlow
Assistant to the Commissioner
(603) 271-2261

Christie Rice
Assistant Commissioner
(603) 271-2261
NEW HAMPSHIRE

Douglas Bartlett
Director, Financial Regulation Division ................................................................. (603) 271-2879

Tyler Brannen
Director of Health Economics .................................................................................. (603) 271-2396

David Sky
Chief Actuary, Life, Accident and Health Division ..................................................... (603) 271-2506

James Fox
Director, Property and Casualty Division ............................................................... (603) 271-2502

Christian Citarella
Chief Actuary, Property and Casualty Division ...................................................... (603) 271-2113

Heather Silverstein
General Counsel ........................................................................................................ (603) 271-2261

Mary Bleier
Enforcement Counsel .................................................................................................. (603) 271-4137

Theodore Perkins, Jr
Information Technology ............................................................................................... (603) 271-2518

Keith Nyhan
Director, Consumer Services .................................................................................. (603) 271-3304

CONTACT PERSONS

NAIC Liaison
Christie Rice
Assistant Commissioner ............................................................................................... (603) 271-2261

Accident and Health Insurance
Alexander K. Feldvebel
Deputy Commissioner ............................................................................................... (603) 271-2261

Agent Licensing
Christie Rice
Assistant Commissioner ............................................................................................... (603) 271-2261

Annual Statements
Patricia Gosselin
Chief Financial Analyst, Financial Regulation Division .............................................. (603) 271-2920
NEW HAMPSHIRE

Company Licensing
Patricia Gosselin
Chief Financial Analyst, Financial Regulation Division.................................................................(603) 271-2920

Consumer Services
Keith Nyhan
Director, Consumer Services Division..................................................................................................(603) 271-3304

Deposits
Lisa Cotter
Financial Records Auditor, Financial Regulation Division........................................................................(603) 271-2528

Examinations-Agent
Christie Rice
Assistant Commissioner..............................................................................................................................(603) 271-2261

Examinations-Financial
Colin Wilkins
Chief Financial Examiner, Financial Regulation Division..............................................................................(603) 271-2374

Examinations-Market Conduct
Edwin Pugsley
Chief Examiner, Property and Casualty Market Conduct Division...............................................................(603) 271-3711

Maureen Belanger
Chief Examiner, Life and Health Market Conduct Division..............................................................................(603) 271-2828

Fees
Norma Stallings
Tax and Revenue Administrator .................................................................................................................(603) 271-2391

General Counsel
Heather Silverstein
.................................................................................................................................................................(603) 271-2261

Insurance Fraud
Heather Silverstein
General Counsel..............................................................................................................................................(603) 271-2261

Media Relations/Public Information
Eireann Sibley
Director, Communications...............................................................................................................................(603) 271-3781

Outreach Coordinator
Tiffany Fuller
Outreach Coordinator, Communications........................................................................................................(603) 271-3886
NEW HAMPSHIRE

Policy and Form Filing-Life, Accident and Health
Jason Dexter
  Compliance Administrator, Life, Accident and Health Division (603) 271-3041

Policy and Form Filing-Property and Casualty
Frank Cardamone
  Compliance Administrator, Property and Casualty Division (603) 271-2163

Premium Tax
Norma Stallings
  Tax and Revenue Administrator (603) 271-2391

Property and Casualty Insurance
James Fox
  Director, Property and Casualty Division (603) 271-2502

Property and Casualty-Commercial Lines
Edwin Pugsley
  Chief Examiner, Property and Casualty Market Conduct Division (603) 271-3711

Statistical Reporting-Property and Casualty Market Analysis
Christian Citarella
  Chief Actuary, Property and Casualty Division (603) 271-2113
Marlene Caride took the oath of office as Commissioner of Banking and Insurance on June 27, 2018. She was named Acting Commissioner by Governor Phil Murphy and began serving on January 16, 2018. Caride is the first Hispanic to head the department, where she oversees New Jersey's insurance, banking and real estate industries.

Prior to joining the department, Caride was a member of the New Jersey General Assembly representing the 36th Legislative District. During her three terms in the Assembly, Caride served on the Assembly Financial Institutions and Insurance Committee, the Assembly Appropriations Committee and the New Jersey Legislative Select Committee on Investigation. She also chaired the Assembly Education Committee and was vice-chair of the Assembly Transportation and Independent Authorities Committee.

Caride was a partner in the Union City, NJ, law firm of Gonzalez & Caride. She also served as the municipal prosecutor for the Ridgefield Municipal Court and Zoning Board attorney for the municipalities of South Hackensack, NJ, and Saddle Brook, NJ.

Earlier in her career, Caride served as legal counselor to the West New York Parking Authority and the alcoholic beverage control (ABC) prosecutor for the city of West New York, NJ. She also served as a special civil part mediator for the Hudson County Superior Court Law Division.

Caride is a member of the Bar of the Supreme Court of the United States, the New Jersey State Bar Association, the Hudson County Bar Association and the Hispanic Bar Association of New Jersey.

Caride earned a law degree from California Western School of Law and a bachelor's degree in education from Fairleigh Dickinson University. She resides in Ridgefield, NJ.

Marlene Caride
Commissioner

Term of Office: At the Pleasure of the Governor
Appointed: January 16, 2018
Confirmed: June 27, 2018

Compensation Rating and Inspection Bureau
60 Park Place
Newark, New Jersey 07102

New Jersey Personal Automobile Insurance Plan
Laurel Corporate Center
10000 Midlantic Drive, Suite 403
W Mount Laurel, New Jersey 08054

See individual email addresses

Phone Numbers
Main (609) 292-7272
Satellite Consumer Center, Newark (973) 648-4713
Toll-Free Number (800) 446-7467
Newark Main (973) 622-6014
Mount Laurel Main (856) 722-0030

Fax Numbers
Main (609) 984-5273
Newark Main (973) 622-6110
Mount Laurel Main (856) 722-9382

Office Hours: 8:30 a.m.-5:00 p.m., Monday-Friday
Website: www.dobi.nj.gov
Make Checks Payable to: Department of Banking and Insurance
NEW JERSEY

Marlene Caride
Commissioner...........................................................................................................................................(609) 633-7667

Justin Zimmerman
Chief of Staff...........................................................................................................................................(609) 633-7667

Peter L. Hartt
Director, Division of Insurance...........................................................................................................(609) 292-7272

Kristine A. Maurer, Esq.
Assistant Director, Division of Insurance...................................................................................................(609) 292-7272

Elijah Johnson
Director of Legislative Affairs.......................................................................................................................(609) 292-7272

Denise Illes
Chief of Regulation......................................................................................................................................(609) 292-7272

Vacant
Assistant Commissioner, Administration.....................................................................................................(609) 292-7272

Steven P. Kerner, Jr.
Assistant Commissioner, Solvency Regulation...........................................................................................(609) 292-7272

Philip Gennace
Assistant Commissioner, Life and Health......................................................................................................(609) 292-7272

Carl Sornson
Assistant Commissioner, Property and Casualty.........................................................................................(609) 292-7272

Gale Simon
Assistant Commissioner, Consumer Protection............................................................................................(609) 292-7272

William P. White
Assistant Commissioner, Captive Insurance....................................................................................................(609) 292-7272

Ralph Boeckman
Specialist, Market Regulation, Consumer Protection...................................................................................(609) 292-7272

Ellen DeRosa
Executive Director, Individual Health Coverage Program and Small Employer Health Benefits Program...........(609) 292-7272

Fredrick A. Huber
Executive Director, New Jersey, Compensation Rating and Inspection Bureau...................................................(973) 622-6014

CONTACT PERSONS

NAIC Liaison
Peter L. Hartt
Director, Division of Insurance.....................................................................................................................peterhart@dobi.nj.gov
NEW JERSEY

Kristine A. Maurer, Esq. (602) 292-7272
Assistant Director, Division of Insurance kristine.maurer@dobi.nj.gov

Accident and Health Insurance
Philip Gennace (609) 292-7272
Assistant Commissioner, Life and Health

Agent Licensing
Ruth Jackson (609) 292-7272
Supervisor, Insurance Producer Licensing ruth.jackson@dobi.nj.gov

Annual Statements
Joann Jones (609) 292-7272
Technical Assistant II joann.jones@dobi.nj.gov

Captive Insurance
William P. White (609) 292-7272
Assistant Commissioner william.white@dobi.nj.gov

Company Licensing
Kwame Asare (609) 292-7272
Supervising Insurance Examiner kwame.asare@dobi.nj.gov

Consumer Complaints and Inquires
Gale Simon (609) 292-7272
Assistant Commissioner, Consumer Protection Services gale.simon@dobi.nj.gov

Department Counsel
James A. Carey, Jr., DAG, Office of the New Jersey Attorney General (609) 984-8469
Section Chief james.carey@dol.lps.state.nj.us

Deposits
Kwame Asare (609) 292-7272
Supervising Insurance Examiner kwame.asare@dobi.nj.gov

Examinations-Agent
Gale Simon (609) 292-7272
Assistant Commissioner, Consumer Protection Services gale.simon@dobi.nj.gov

Examinations-Financial
Steven P. Kerner, Jr. (609) 292-7272
Assistant Commissioner, Solvency Regulation steve.kerner@dobi.nj.gov

Market Analysis, Market Conduct Examinations and Anti-Fraud Compliance
Ralph Boeckman (609) 292-7272
Market Regulation Specialist ralph.boeckman@dobi.nj.gov

© 1991-2020 National Association of Insurance Commissioners 8/31/2020 151
NEW JERSEY

Financial Analysis
John Sirovetz
Supervising Insurance Examiner Solvency Regulation.................................................................(609) 292-7272
john.sirovetz@dobi.nj.gov

Life Insurance
Philip Gennace
Assistant Commissioner, Life and Health.................................................................(609) 292-7272

Public Affairs
Trish Graber
Director...........................................................................................................................................(609) 292-5064
trish.graber@dobi.nj.gov

Policy and Form Filing-Life and Health
Philip Gennace
Assistant Commissioner, Life and Health.................................................................(609) 292-7272

Policy and Form Filing-Property and Casualty
Carl Sornson
Assistant Commissioner, Property and Casualty.................................................................(609) 292-7272

Premium Tax
Tanveer Ahmed
Examiner II........................................................................................................................................(609) 292-7272
tanveer.ahmed@dobi.nj.gov

Property and Casualty-Commercial Lines
Carl Sornson
Assistant Commissioner, Property and Casualty.................................................................(609) 292-7272

Property and Casualty-Personal Lines
Carl Sornson
Assistant Commissioner, Property and Casualty.................................................................(609) 292-7272

Statistical Reporting
Sam Sacky
Actuarial Analyst............................................................................................................................samual.sacky@dobi.nj.gov

Bureau of Fraud Deterrence
Richard Besser
Chief of Investigations....................................................................................................................richard.besser@dobi.nj.gov
On January 1, 2020, Mr. Toal became the New Mexico Superintendent of Insurance, having been chosen unanimously by the state Nominating Committee. The Office of the Superintendent of Insurance (OSI) serves all aspects of the insurance world in New Mexico and includes some notable special operations such as the Auto Theft Prevention program and the Patient Compensation Fund for malpractice actions. Prior to becoming Superintendent he served as a Deputy Secretary of the Human Services Department, leading several significant initiatives, including the innovative Enterprise HHS 2020 project that is designed to service multiple state agencies. In 2014, Mr. Toal began his work in NM as the Deputy Director of the Human Services Department’s Division of Medical Assistance.

Before relocating to NM in 2014, Mr. Toal served in several public service roles in Georgia, including Director of the State Cancer program, Commissioner of the Georgia Department of Community Health, which was responsible for the state Medicaid, PeachCare, State Health Planning, and Indigent Care Trust Fund programs, as well as the State Health Benefit Plan offering health benefits to all state and school personnel. Prior to creation of the Department of Community Health, for 11 years, Mr. Toal was both a Commissioner and Deputy Commissioner of the Georgia Department of Medical Assistance. In those roles, he was responsible for planning, management, and administration of the Georgia Medicaid program, which had a budget of $3.2 billion and paid health benefits on behalf of more than 950,000 recipients to nearly 40,000 providers. His last role with Georgia was serving as the Director of the Georgia Southern University College of Public Health’s Center for Rural Health and Research.

Mr. Toal received his Master of Public Health degree in Health Administration from the University of North Carolina at Chapel Hill and his undergraduate degree from the University of Illinois at Champaign-Urbana. He is a member of the New Mexico Public Health Association and an alumnus of the National Association of Medicaid Directors. He resides in Santa Fe, NM.
NEW MEXICO

Vicente Vargas  (505) 827-4645
Chief Counsel to the Superintendent  vicente.vargas@state.nm.us

CONTACT PERSONS

Annual Statements
Mark Jordan  (505) 827-4645
mark.jordan@state.nm.us

Assigned Risk Pool-Workers' Compensation
Bogdanka Kurahovic  (505) 827-4557
bogdanka.kurahovic@state.nm.us

Company Licensing
Victoria Baca  (505) 827-4438
victoriaa.baca@state.nm.us

Consumer Complaints and Inquires
Mark Marquez  (505) 827-4439
mark.marquez@state.nm.us

Deposits and Fees
Victoria Baca  (505) 827-4438
victoriaa.baca@state.nm.us

Examinations/Financial Analysis
Mark Jordan  (505) 827-4655
mark.jordan@state.nm.us

Health policy and Consumer Education Bureau-Affordable Care Act (ACA)
Margaret (Kika) Pena  (505) 827-4561
margaret.pena@state.nm.us
Paige Duhamel  (505) 660-7108
paige.duhamel@state.nm.us

Insurance Fraud Bureau
Roberta Baca  (505) 795-1755
roberta.baca@state.nm.us

Stop Fraud  (877) 807-4010

Investigations/Compliance
Mark Marquez  (505) 827-4439
mark.marquez@state.nm.us

Managed Health Care Bureau
NEW MEXICO

Margaret (Kika) Pena  (505) 827-4561
Division Director 
margaret.pena@state.nm.us

Viara Ianakieva  (505) 827-4651
Bureau Chief 
viara.ianakieva@state.nm.us

Life and Health Product Filing Bureau-Form Filing
Margaret (Kika) Pena  (505) 827-4561
Division Director 
margaret.pena@state.nm.us

Viara Ianakieva  (505) 827-4651
Bureau Chief 
viara.ianakieva@state.nm.us

Producer (Agent) Licensing
Lorinda Martinez  (505) 827-4554
Bureau Chief 
lorinda.martinez@state.nm.us

Property and Casualty-Policy and Form Filing
Ashley Hernandez  (505) 827-4593
Bureau Chief 
ashley.hernandez@state.nm.us

Premium Tax
Andy Romero  (505) 827-4649
Compliance Division Director 
andy.romero@state.nm.us

Statistical Reporting
Anna Krylova  (505) 827-4529
Bureau Chief 
anna.krylova@state.nm.us

Title Insurance
Otis Phillips  (505) 827-4930
Bureau Chief 
otis.phillips@state.nm.us
Linda A. Lacewell was nominated Superintendent of the New York State Department of Financial Services by Governor Andrew M. Cuomo on February 4, 2019. She was confirmed by the New York State Senate in June 2019. Lacewell most recently served as Chief of Staff and Counselor to the Governor. In that role, she oversaw Executive Chamber operations, as well as ethics and law enforcement matters.

Lacewell previously served as executive director of a cancer foundation initiative in Culver City, California. Prior to that, Lacewell served as Chief Risk Officer and Counselor to Governor Cuomo where she built and implemented the first statewide system for ethics, risk and compliance in agencies and authorities.

Lacewell was formerly special counsel to the Governor, as well as the architect of OpenNY, a state-of-the-art open data initiative. She also served as special counsel to Attorney General Cuomo, where she oversaw the public pension fund pay-to-play investigation and the out-of-network health insurance investigation, both of which led to nationwide systemic reform. Prior to that, Lacewell spent nine years as an assistant U.S. attorney for the Eastern District of New York, including two years on the Enron Task Force, and received the Henry L. Stimson Medal and the Attorney General's Award for Exceptional Service.

Lacewell earned her B.A. from New College of the University of South Florida and her J.D. with honors from the University of Miami School of Law. She clerked for a U.S. District Judge for the Southern District of Florida. Lacewell serves as an adjunct professor at New York University School of Law, teaching ethics in government, and previously served as an adjunct professor of law at Fordham University School of Law, teaching international criminal law.

Linda A. Lacewell was nominated Superintendent of the New York State Department of Financial Services by Governor Andrew M. Cuomo on February 4, 2019. She was confirmed by the New York State Senate in June 2019. Lacewell most recently served as Chief of Staff and Counselor to the Governor. In that role, she oversaw Executive Chamber operations, as well as ethics and law enforcement matters.

Lacewell previously served as executive director of a cancer foundation initiative in Culver City, California. Prior to that, Lacewell served as Chief Risk Officer and Counselor to Governor Cuomo where she built and implemented the first statewide system for ethics, risk and compliance in agencies and authorities.

Lacewell was formerly special counsel to the Governor, as well as the architect of OpenNY, a state-of-the-art open data initiative. She also served as special counsel to Attorney General Cuomo, where she oversaw the public pension fund pay-to-play investigation and the out-of-network health insurance investigation, both of which led to nationwide systemic reform. Prior to that, Lacewell spent nine years as an assistant U.S. attorney for the Eastern District of New York, including two years on the Enron Task Force, and received the Henry L. Stimson Medal and the Attorney General's Award for Exceptional Service.

Lacewell earned her B.A. from New College of the University of South Florida and her J.D. with honors from the University of Miami School of Law. She clerked for a U.S. District Judge for the Southern District of Florida. Lacewell serves as an adjunct professor at New York University School of Law, teaching ethics in government, and previously served as an adjunct professor of law at Fordham University School of Law, teaching international criminal law.
NEW YORK

Mona Bhalla
Deputy Superintendent, Life Insurance Division mona.bhalla@dfs.ny.gov

Shirin Emami
Executive Deputy Superintendent, Banking Division shirin.emami@dfs.ny.gov

Katie Lemire
Executive Deputy Superintendent, Consumer Protection and Financial Enforcement Division katherine.lemire@dfs.ny.gov

Steven F. Kluger
Executive Deputy Superintendent, Capital Markets steven.kluger@dfs.ny.gov

Justin Herring
Executive Deputy Superintendent, Cybersecurity justin.herring@dfs.ny.gov

Matt Homer
Executive Deputy Superintendent, Research and Innovation matthew.homer@dfs.ny.gov

Nate Turnbull
Executive Deputy Superintendent, External Affairs and Strategy Division nate.turnbull@dfs.ny.gov

Kevin Bishop
Acting General Counsel kevin.bishop@dfs.ny.gov

Sumit Sud
Senior Deputy Superintendent for Insurance sumit.sud@dfs.ny.gov

Marshal Bozzo
Deputy General Counsel for Insurance marshal.bozzo@dfs.ny.gov

Avani Shah
Deputy Superintendent for Insurance avani.shah@dfs.ny.gov

Robert Kasinow
Assistant Deputy Superintendent for Property robert.kasinow@dfs.ny.gov
North Carolina Insurance Commissioner and State Fire Marshal Mike Causey has been a small businessman, insurance agent and insurance agency owner with 25 years in the insurance industry.

Causey is a native of Guilford County and still lives in the same house on the Causey family farm where he grew up, residing there with his wife of 43 years, Hisae, and their family pets.

Causey learned the values of hard work as his family grew produce and raised livestock on the family farm and supplied farmers’ markets in the Greensboro area. After high school, Causey entered a work/study program at Wake Technical College, where he earned his degree in engineering technology. From there, he went into the U.S. Army, where he served as a military policeman and played in the Army band. After his military experience, Causey worked as a field engineer in the construction industry and later entered an engineering program at UNC–Charlotte. He soon began his career in the insurance industry, working with Metropolitan Life Insurance Company in Charlotte. He went on to learn virtually every facet of the insurance industry, working as an agency manager and superintendent of agencies for Standard Life Insurance Company and owning his own agency.

Along the way, Causey continued his education with an undergraduate degree and graduate studies from High Point University. In addition to his experience in the insurance industry, Causey has been a lifelong farmer and entrepreneur, owning several family businesses, including an antique store, a farm equipment dealership and a produce market.

Causey likes to stay busy and looks forward to learning the insurance and safety needs of North Carolina families and businesses as he seeks to serve the citizens of North Carolina.

**Mailing Address**
North Carolina Department of Insurance
1201 Mail Service Center
Raleigh, North Carolina 27699-1201

**Email Address**
firstname.lastname@ncdoi.gov

**Phone Numbers**
Main (919) 807-6000
Toll-free Nationwide (855) 408-1212

**Office Hours**: 8:00 a.m.-5:00 p.m., Monday-Friday

**Website**: www.ncdoi.com

**Make Checks Payable to**: North Carolina Department of Insurance

© 1991-2020 National Association of Insurance Commissioners
8/31/2020
NORTH CAROLINA

John Hoomani  ................................................. (919) 807-6093
General Counsel................................................................. john.hoomani@ncdoi.gov

Ted Brown  ....................................................... (919) 807-6002
Senior Policy Advisor............................................................ ted.brown@ncdoi.gov

Debbie Walker  ....................................................... (919) 807-6165
Senior Deputy Commissioner, Captive Insurance Company Division........................................... debbie.walker@ncdoi.gov

Jackie Obusek  ....................................................... (919) 807-6166
Senior Deputy Commissioner, Company Services Group ............................................................. jackie.obusek@ncdoi.gov

Kathy Shortt  ......................................................... (919) 814-9874
Senior Deputy Commissioner, Consumer Assistance Group......................................................... kathy.shortt@ncdoi.gov

Marty Sumner  ......................................................... (919) 807-6846
Senior Deputy Commissioner, Fraud Control Group........................................................................ marty.sumner@ncdoi.gov

Susan Nestor  ......................................................... (919) 814-9912
Senior Deputy Commissioner, SHIIP and Health Insurance Smart NC........................................... susan.nestor@ncdoi.gov

CONTACT PERSONS

Actuarial Services
Kevin Conley  ......................................................... (919) 807-6639
Chief Actuary........................................................................................................................ kevin.conley@ncdoi.gov

Agent Services
Angela Hatchell  ......................................................... (919) 814-9847
Deputy Commissioner.............................................................................................................. angela.hatchell@ncdoi.gov

Annual Statement Fees
Sue Ann Webster  ......................................................... (919) 807-6612
Corporate Records Administrator................................................................................................. sueann.webster@ncdoi.gov

Captives
Debbie Walker  ......................................................... (919) 807-6165
Senior Deputy Commissioner..................................................................................................... debbie.walker@ncdoi.gov

Computer Systems and Telecommunications
Keith Briggs  ......................................................... (919) 807-6101
Chief Information Officer............................................................................................................

Consumer Assistance Programs
Enrique Coello  ......................................................... (910) 305-2177
Director, Latino and Minority Affairs........................................................................................ enrique.coello@ncdoi.gov
NORTH CAROLINA

Joyce Johnson  (919) 814-9875
Deputy Commissioner, Consumer Services ............................................................ joyce.johnson@ncdoi.gov

Melinda Munden  (919) 814-9942
Deputy Commissioner, SHIIP .................................................................................... melinda.munden@ncdoi.gov

Continuing Care-Retirement Centers and Self-Insured Workers' Compensation Individuals
Nancy Wise  (919) 807-6178
Manager...................................................................................................................... nancy.wise@ncdoi.gov

Controller's Office
Laressa Everett  (919) 807-6069
Controller .................................................................................................................. laressa.everett@ncdoi.gov

Engineering
Cliff Isaac  (919) 647-0074
Deputy Commissioner .............................................................................................. cliff.isaac@ncdoi.gov

Financial Analysis and Company Licensing
Jessica Price  (919) 807-6169
Chief Financial Analyst ................................................................................................ jessica.price@ncdoi.gov

Financial Examinations
Monique Smith  (919) 807-6605
Deputy Commissioner .............................................................................................. monique.smith@ncdoi.gov

Fire and Rescue Commission
Kim Williams  (919) 647-0089
Deputy Director ........................................................................................................... kim.williams@ncdoi.gov

Fire and Rescue Training and Inspections
Derrick Clouston  (919) 647-0036
Deputy Director ........................................................................................................... derrick.clouston@ncdoi.gov

Life and Health Insurance
Ted Hamby  (919) 807-6058
Deputy Commissioner ................................................................................................ ted.hamby@ncdoi.gov

Manufactured Building
Joe Sadler  (919) 661-5880
Deputy Director .......................................................................................................... joe.sadler@ncdoi.gov

Market Regulation
Teresa Knowles  (919) 807-6886
Deputy Commissioner ............................................................................................... teresa.knowles@ncdoi.gov

NAIC Liaison
NORTH CAROLINA

Jackie Obusek
Senior Deputy Commissioner ................................................................. jackie.obusek@ncdoi.gov

Personnel
Janet Blount
Personnel Officer .............................................................................. janet.blount@ncdoi.gov

Prevention, Programs and Grants
Shannon Bullock
Deputy Director ................................................................................... shannon.bullock@ncdoi.gov

Property and Casualty Insurance
Fred Fuller
Deputy Commissioner ........................................................................ fred.fuller@ncdoi.gov

Public Information
Marla Sink
Director .................................................................................................. marla.sink@ncdoi.gov

Regulatory Actions
Susan Coble
Chief Regulatory Specialist ................................................................. susan.coble@ncdoi.gov

Risk Management
Bryan Heckle
Deputy Director ................................................................................... bryan.heckle@ncdoi.gov

Security Deposits
Hasije Harris
Collateral Securities Administrator ...................................................... hasije.harris@ncdoi.gov
Jon Godfread was elected North Dakota’s 22nd Insurance Commissioner on November 8, 2016. In service to the citizens of North Dakota, Godfread has prioritized consumer advocacy, ensuring North Dakotans are better aware of the services offered by the Insurance Department beyond industry regulation. He has also worked to restructure the department for efficient, effective use of tax-payer dollars, along with employee satisfaction.

On a national level, Godfread has been an active voice in discussions about insurance regulations including use of technology, air ambulance service, and healthcare reinsurance. He currently chairs the NAIC's Innovation and Technology Task Force.

Prior to serving as Insurance Commissioner, Godfread was most recently Vice President of Governmental Affairs for the Greater North Dakota Chamber in Bismarck. His background also includes banking and professional athletics. He has held prominent roles in discussions around the federal Affordable Care Act (ACA), across-the-board tax reductions for North Dakotans, creation of the North Dakota Outdoor Heritage Fund, K–12 education efforts and more.

Godfread earned a law degree and a Master of Business Administration (MBA) from the University of North Dakota in 2011. He earned his bachelor’s degree in business with honors from the University of Northern Iowa in 2005.

Mailing Address
North Dakota Insurance Department
600 East Boulevard Avenue, 5th Floor
Bismarck, North Dakota 58505-0320

Street Address
Same as mailing address

Email Address
insurance@nd.gov

Phone Numbers
Main (701) 328-2440
Toll-Free Number (In-State Only) (800) 247-0560

Fax Numbers
Main (701) 328-4880

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.nd.gov/ndins
Make Checks Payable to: North Dakota Insurance Department

John R. Arnold (701) 328-2440
Deputy Insurance Commissioner jrarnold@nd.gov

CONTACT PERSONS

NAIC Liaison
John R. Arnold (701) 328-2440
Deputy Insurance Commissioner jrarnold@nd.gov

Policy and Form Filing-Life and Health
NORTH DAKOTA

Chrystal Bartuska  
Product Filing Division Director  
cabartuska@nd.gov  
(701) 328-2441

Vance Magnuson  
Rate and Form Analyst  
vmagnuso@nd.gov  
(701) 328-4977

Consumer Complaints and Inquires-Life and Health
Janelle Middlestead  
Consumer Assistance Division Director  
jlmiddlestead@nd.gov  
(701) 328-4460

Angie Voegele  
Claims Investigator  
amvoegele@nd.gov  
(701) 328-2940

Policy, Form and Rate Filings-Property and Casualty
Chrystal Bartuska  
Product Filing Division Director  
cabartuska@nd.gov  
(701) 328-2441

Mike Andring  
Property and Casualty Actuary  
mandring@nd.gov  
(701) 328-4937

Consumer Complaints and Inquires-Property and Casualty
Janelle Middlestead  
Consumer Assistance Division Director  
jlmiddlestead@nd.gov  
(701) 328-4460

Holly Brockman  
Claims Investigator  
hbrockman@nd.gov  
(701) 328-2932

Agent Licensing
John R. Arnold  
Agent Licensing Division Director  
jrarnold@nd.gov  
(701) 328-4984

Budget
Jess Davis  
Accountant  
jessdavis@nd.gov  
(701) 328-2930

Deposits
Rachel Kriege  
Human Resources Manager  
rkriege@nd.gov  
(701) 328-2931

Premium Tax
Jess Davis  
Accountant  
jessdavis@nd.gov  
(701) 328-2930

General Counsel
Johnny Palsgraaf  
General Counsel  
jpalsgraaf@nd.gov  
(701) 328-2440

Investigations and Fraud
## NORTH DAKOTA

<table>
<thead>
<tr>
<th>Role</th>
<th>Name</th>
<th>Phone</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Investigator</td>
<td>Dale Pittman</td>
<td>(701) 328-2884</td>
<td><a href="mailto:jpittman@nd.gov">jpittman@nd.gov</a></td>
</tr>
<tr>
<td>Investigator</td>
<td>Rebecca Kopp</td>
<td>(701) 328-4641</td>
<td><a href="mailto:rakopp@nd.gov">rakopp@nd.gov</a></td>
</tr>
<tr>
<td>Chief Examiner and Division Director</td>
<td>Matt Fischer</td>
<td>(701) 328-9617</td>
<td><a href="mailto:mattfischer@nd.gov">mattfischer@nd.gov</a></td>
</tr>
<tr>
<td>Legal Counsel</td>
<td>Johnny Palsgraaf</td>
<td>(701) 328-2577</td>
<td><a href="mailto:jpalsgraaf@nd.gov">jpalsgraaf@nd.gov</a></td>
</tr>
<tr>
<td>Public Information Officer</td>
<td>Ashley Kelsch</td>
<td>(701) 328-2684</td>
<td><a href="mailto:amkelsch@nd.gov">amkelsch@nd.gov</a></td>
</tr>
<tr>
<td>Public Information Officer</td>
<td>Ashley Kelsch</td>
<td>(701) 328-2684</td>
<td><a href="mailto:amkelsch@nd.gov">amkelsch@nd.gov</a></td>
</tr>
<tr>
<td>IT Administrator</td>
<td>Laurie Scully</td>
<td>(701) 328-2503</td>
<td><a href="mailto:lscully@nd.gov">lscully@nd.gov</a></td>
</tr>
</tbody>
</table>

© 1991-2020 National Association of Insurance Commissioners  
8/31/2020
NORTHERN MARIANA ISLANDS

On March 4, 2015, Mark O. Rabauliman was confirmed as Secretary of Commerce by the Senate of the Commonwealth of Northern Mariana Islands (CNMI). Rabauliman has served as Acting Secretary for the Department of Commerce since September 2014.

As part of his duties as the Secretary of Commerce, Rabauliman automatically becomes the Insurance Commissioner, Workers Compensation Commissioner and the Banking Director for the Commonwealth of the Northern Mariana Islands.

In addition to his current duties, Rabauliman heads the Video Lottery Commission. He has served as chairman for various government entities and nonprofit organizations, including the CNMI State Library, 2012 to present; and the Commonwealth Council for Arts and Culture, 2012 to 2014. He also has been a member of the Museum Board of Governors since 2013.

Rabauliman has widespread experience in the private and government sectors. He has more than 12 years of experience leading teams of various sizes in different industries to accomplish objectives of the organizations he served. These experiences are in the areas of public administration, telecommunications, network, and education, providing him with a wealth of knowledge and the ability to adapt to diverse leadership roles. Included in his continued development are various grant writing and executive leadership trainings.
NORTHERN MARIANA ISLANDS

Frank D. Cabrera
Workers' Compensation Manager
(670) 664-8020
fcabrera.wcc@commerce.gov.mp

Jenny C. Norita
WCC Officer
(670) 664-8020
jnorita@commerce.gov.mp

Anthony Yoshikawa
WCC Specialist
(670) 644-8018
ayoshikawa@commerce.gov.mp

Maggie Camacho
Banking Administrator
(670) 664-8020
cnmi.banking@commerce.gov.mp

Aristona M. Tudela
Banking Examiner II
(670) 664-8018
ttudela@commerce.gov.mp

Robert C. Torres
Project Coordinator
(670) 664-8020
robertctorres11@gmail.com
As Director of the Ohio Department of Insurance (department), Jillian Froment serves as a member of Governor DeWine’s cabinet and is responsible for the overall leadership and direction of the department.

Froment joined the department in 2011 and was appointed Director in 2017. During her tenure, Froment has worked to benefit Ohio consumers by removing regulatory barriers that needlessly drive up the cost of insurance while also strengthening meaningful consumer protections.

Her efforts include leading a national working group to establish a best interest standard of conduct for agents and insurers when making recommendations to consumers regarding the purchase of annuities; and she has worked to enhance department resources and enforcement for individuals accessing their mental health and substance use benefits. Additionally, she has managed a taskforce of Ohio insurance CEOs to review and implement improvements to Ohio’s regulatory environment and to create a robust workforce for Ohio’s insurance industry. She strengthened protections for consumer information by working with Ohio’s legislature to bolster industry’s data loss reporting requirements and require industry members to develop and maintain information security programs.

Recently, Froment established an Emerging Products Initiative – one of the first in the nation. The initiative is designed to ensure that the department’s regulatory framework is flexible enough to allow insurers to innovate and provide the best service possible to their customers, all while providing the highest-level consumer protections for Ohioans.

Froment has actively represented Ohio in the NAIC, as a member of the Executive Committee and as the Vice-Chair of the Midwest Zone. She is currently serving as Chair of the Life Insurance and Annuities Committee and as a member of the Property and Casualty Insurance Committee and the Innovation and Technology Task Force. Additionally, she is a member of the Federal Advisory Council on Insurance and a steering committee member for the EU-US Insurance Dialogue Project.

Froment has more than 15 years of executive experience with a reputation for streamlining organizations and realizing operational efficiencies. In the recent onset of COVID-19, she led the efforts to transform the department into a remote operation while maintaining all services provided to consumers and industry.

Froment earned a Juris Doctorate from Capital University and a Bachelor’s of Science in Engineering from The Ohio State University.

**OHIO**

Jillian Froment
Director

Term of Office: At the Pleasure of the Governor
Appointed: March 31, 2017

Mailing Address
Ohio Department of Insurance
50 West Town Street, Suite 300
Columbus, Ohio 43215

Email Address
firstname.lastname@insurance.ohio.gov

Phone Numbers
Main (614) 644-2658

Fax Numbers
Main (614) 644-3743

© 1991-2020 National Association of Insurance Commissioners
8/31/2020
OHIO

Consumer Services Division (800) 686-1526 Consumer Services (614) 644-3744
Fraud Division (800) 686-1527 Fraud and Enforcement (614) 387-0092
OSHIIP (800) 686-1578 Property and Casualty (614) 728-1280
Risk Assessment (614) 644-2647 Risk Assessment (614) 644-3256
Legal (614) 644-2640 Legal (614) 644-3742
Licensing Division (614) 644-2665 Licensing Division (614) 387-0096

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.insurance.ohio.gov
Make Checks Payable to: Ohio Treasurer Robert Sprague

Jillian Froment Director (614) 728-1006
.......................................................... jillian.froment@insurance.ohio.gov

Carrie Haughawout Deputy Director (614) 387-0411
carrie.haughawout@insurance.ohio.gov

Mariah Marcum Executive Assistant to Director (614) 728-1059
.......................................................... mariah.marcum@insurance.ohio.gov

Tynesia Dorsey Chief Administrative Officer and Director of Consumer Relations (614) 728-1111
tynesia.dorsey@insurance.ohio.gov

Dora Dean Executive Administrative Assistant (614) 644-7076
dora.dean@insurance.ohio.gov

Christopher Brock Assistant Director, Public Affairs (614) 728-1539
christopher.brock@insurance.ohio.gov

Amanda Baird General Counsel (614) 644-3326
.......................................................... amanda.baird@insurance.ohio.gov

Meredith Alexander Assistant Director, Legislative Affairs (614) 728-0070
meredith.alexander@insurance.ohio.gov

Christopher Brock Assistant Director, Communications (614) 728-1539
christopher.brock@insurance.ohio.gov

Marlene Moore Executive Administrative Assistant, Communications/Legislative (614) 728-1015
marlene.moore@insurance.ohio.gov

Todd Oberholtzer Regulatory Compliance Director (614) 387-1459
todd.oberholtzer@insurance.ohio.gov

Jana Jarrett Assistant Director, Consumer Affairs (614) 644-3378
jana.jarrett@insurance.ohio.gov

Tina Chubb Interim Assistant Director, Information Technology (614) 728-1044
tina.chubb@insurance.ohio.gov

© 1991-2020 National Association of Insurance Commissioners
8/31/2020 170
OHIO

Jessica Schuster
Assistant Director, Human Resources (614) 728-1012

Jianming Xia
Assistant Director, Fiscal Operations (614) 644-3263
jianming.xia@insurance.ohio.gov

Dwight Radel
Assistant Director, Risk Assessment (614) 644-3337
dwight.radel@insurance.ohio.gov

Laura Miller
Assistant Director and Chief Actuary, Product Regulation and Actuarial Services (614) 728-1208
laura.miller@insurance.ohio.gov

Lori Barron
Senior Policy Advisor - Innovation and Emerging Products (614) 644-2475
lori.barron@insurance.ohio.gov

Michelle Brugh Rafeld
Assistant Director, Fraud and Enforcement (614) 728-1009
michelle.rafeld@insurance.ohio.gov

CONTACT PERSONS

Todd Oberholtzer
Market Conduct (614) 387-1459
todd.oberholtzer@insurance.ohio.gov

Laura Miller
Actuarial Services and Product Regulation-Chief of Life, Health and Managed Care (614) 728-1208
laura.miller@insurance.ohio.gov

Laura Miller
Actuarial Services and Product Regulation-Chief of Property and Casualty (614) 728-1208
laura.miller@insurance.ohio.gov

Jianming Xia
Assistant Director, Fiscal Operations (614) 644-3263
jianming.xia@insurance.ohio.gov

Karen Vourvopoulos
Chief, Licensing Division (614) 728-1249
karen.vourvopoulos@insurance.ohio.gov

Jessica Schuster
Assistant Director, Human Resources (614) 728-1012

Amanda Baird
General Counsel, Legal Division (614) 644-3326
amanda.baird@insurance.ohio.gov

Accident/Health Insurance-HMO Division

Marjorie Ellis
Actuarial Services and Product Regulation-Life, Health and Managed Care (614) 644-3451
majorie.ellis@insurance.ohio.gov

Agent Licensing

Karen Vourvopoulos
Licensing-License Division (614) 728-1249
karen.vourvopoulos@insurance.ohio.gov

Annual Statements

© 1991-2020 National Association of Insurance Commissioners
8/31/2020 171
OHIO

Cameron Piatt
(614) 728-1074
Risk Assessment-Financial Regulation
cameron.piatt@insurance.ohio.gov

Captive Insurance
Tracy Snow
(614) 728-7263
Risk Assessment-Captive Insurance
tracy.snow@insurance.ohio.gov

Company Licensing
Cameron Piatt
(614) 728-1074
Risk Assessment-Financial Regulation
cameron.piatt@insurance.ohio.gov

Consumer Complaints and Inquiries
Jana Jarrett
(614) 644-3378
Consumer Affairs-Consumer Services
jana.jarrett@insurance.ohio.gov

Consumer Counseling Program for Seniors
Christina Reeg
(614) 644-3464
Consumer Affairs-SHIIP Program Director
christina.reeg@insurance.ohio.gov

Deposits
Melissa Chuvalas
(614) 752-0720
Fiscal Operations
melissa.chuvalas@insurance.ohio.gov

Enforcement
David Barney
(614) 644-3193
Fraud and Enforcement-Enforcement Division
david.barney@insurance.ohio.gov

Examinations-Agent
Karen Vourvopoulos
(614) 728-1249
Licensing-License Division
karen.vourvopoulos@insurance.ohio.gov

Examinations-Financial
Tracy Snow
(614) 728-1263
Chief Examiner, Risk Assessment
tracy.snow@insurance.ohio.gov

Examinations-Market Conduct
Todd Oberholtzer
(614) 387-1459
Risk Assessment-Market Conduct	
todd.oberholtzer@insurance.ohio.gov

Fees-Agents
Karen Vourvopoulos
(614) 728-1249
Licensing-License Division
karen.vourvopoulos@insurance.ohio.gov

Fees-Company
Melissa Chuvalas
(614) 752-0720
Fiscal Operations
melissa.chuvalas@insurance.ohio.gov

© 1991-2020 National Association of Insurance Commissioners
8/31/2020
OHIO

Fraud
Michelle Rafeld (614) 728-1009
Fraud and Enforcement-Fraud Division............................................................michelle.rafeld@insurance.ohio.gov

Health, Rates
Laura Miller (614) 728-1208
Actuarial Services and Product Regulation-Life, Health and Managed Care............laura.miller@insurance.ohio.gov

Life, Rates
Pete Weber (614) 644-3311
Actuarial Services and Product Regulation-Life, Health and Managed Care...........peter.weber@insurance.ohio.gov

Media Relations/Public Information
Leslie Minnich (614) 728-1292
Chief, Communications.......................................................................................leslie.minnich@insurance.ohio.gov

Policy and Form Filing-Life and Health
Marjorie Ellis (614) 644-3451
Actuarial Services and Product Regulation-Life, Health and Managed Care............marjorie.ellis@insurance.ohio.gov

Policy and Form Filing-Property and Casualty
Maureen Motter (614) 644-3361
Actuarial Services and Product Regulation-Property and Casualty........................maureen.motter@insurance.ohio.gov

Premium Tax
Cameron Piatt (614) 728-1074
Financial Regulation, Risk Assessment...............................................................cameron.piatt@insurance.ohio.gov

Property and Casualty-Personal and Commercial Lines Rates
Tom Botsko (614) 387-2819
Actuarial Services and Product Regulation-Property and Casualty.......................thomas.botsko@insurance.ohio.gov

Statistical Reporting
Maureen Motter (614) 644-3361
Actuarial Services and Product Regulation-Property and Casualty........................maureen.motter@insurance.ohio.gov
OHIO
Glen Mulready became the 13th Oklahoma Insurance Commissioner after receiving 62% of the vote. He was sworn in office on January 14, 2019.

Mulready is a recognized leader and champion in the insurance industry. Starting as a broker in 1984, he rose to serve at the executive level of the two largest health insurance companies in Oklahoma. In 2007, he joined Benefit Plan Strategies, a company helping businesses provide employee benefits and health insurance to their employees. He has served as President of both the Tulsa and Oklahoma State Health Underwriters Associations and has been named State Health Underwriter of the Year.

In 2010, Mulready successfully ran for state representative and quickly became the point person for the House of Representatives on insurance issues and was appointed chairman of the Insurance Committee after the 2014 elections. In this role, he passed legislation which resulted in more insurance companies offering service in the state, and he reformed the state employee insurance program to save Oklahoma millions of dollars a year while also saving thousands of dollars for those families. These successes led to him being tapped for the leadership position of majority Floor Leader in 2017.

Mulready and Sally, his wife of 31 years, are the proud parents of teenage sons, Sam, Jake, and Will. In 2008, he and Sally were the recipients of Leadership Tulsa’s Paragon Award for their work with Big Brothers Big Sisters. He is very active in the community having served on numerous boards and committees including Big Brothers Big Sisters, the Juvenile Diabetes Research Fund (JDRF), March of Dimes, Shepherds Fold Ranch Christian Summer Camp, Crime Commission, and Tulsa Tough.

Oklahoma City Address (Primary)
Oklahoma Insurance Department
400 NE 50th Street
Oklahoma City, OK  73105-1816

Tulsa Address
Oklahoma Insurance Department
Triad II
7645 E 63rd Street, Suite 102
Tulsa, Oklahoma 74133

Email Address
firstname.lastname@oid.ok.gov

Phone Numbers
Main (Oklahoma City)  (405) 521-2828
Toll-Free Number (In-State Only)  (800) 522-0071
Main (Tulsa)  (918) 295-3700

Fax Numbers
Main (Oklahoma City)  (405) 521-6635
Main (Tulsa)  (918) 994-7916

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://www.ok.gov/oid/
Make Checks Payable to: Oklahoma Insurance Department

Glen Mulready
Commissioner
(405) 522-0891
glen.mulready@oid.ok.gov

Brian Downs
Chief of Staff; First Deputy Commissioner
(405) 522-4609
brian.downs@oid.ok.gov

Mike Rhoads
Deputy Commissioner of Consumer Services
(918) 295-3702
mike.rhoads@oid.ok.gov
OKLAHOMA

Ashley Scott
Government and Community Affairs Director .............................................................ashley.scott@oid.ok.gov

Gordon Amini, Esq.
General Counsel ............................................................................................................gordon.amini@oid.ok.gov

Liz Heigle
Communications Director ............................................................................................liz.heigle@oid.ok.gov

Jim Marshall
Operations Director .........................................................................................................jim.marshall@oid.ok.gov

Lydia Shirley
Assistant Commissioner of Consumer Services ..........................................................lydia.shirley@oid.ok.gov

Andy Schallhorn
Deputy Commissioner of Financial Regulations & Chief Actuary ..........................andrew.schallhorn@oid.ok.gov

Cuc Nguyen
Assistant Commissioner of Rate & Form .......................................................................cuc.nguyen@oid.ok.gov

Sherry Marczewski
Assistant Commissioner of Comptroller ........................................................................sherry.marczewski@oid.ok.gov

Mike Pavlik
Assistant Commissioner of Systems Security ...............................................................michael.pavlik@oid.ok.gov

Ray Walker
Medicare Assistance Program Director ........................................................................ray.walker@oid.ok.gov

Karlita Manger
Executive Assistant to the Commissioner ......................................................................karlita.manger@oid.ok.gov

CONTACT PERSONS

Actuarial
Andy Schallhorn
Deputy Commissioner of Financial Regulations & Chief Actuary ..........................andrew.schallhorn@oid.ok.gov

Anti-Fraud Unit
Rick Wagnon
Chief, Anti-Fraud Unit ........................................................................................................rick.wagnon@oid.ok.gov

Captive Insurance
Andy Schallhorn
Deputy Commissioner of Financial Regulations & Chief Actuary ..........................andrew.schallhorn@oid.ok.gov

Commissioner's Inquiries
Karlita Manger
Executive Assistant to the Commissioner ......................................................................karlita.manger@oid.ok.gov
OKLAHOMA

Community Outreach
Jim Marshall
Operations Director .................................................. jimm.marshall@oid.ok.gov

Comptroller
Sherry Marczewski
Assistant Commissioner, Comptroller ........................................ sherry.marczewski@oid.ok.gov

Consumer Assistance
Lydia Shirley
Assistant Commissioner of Consumer Services ......................................................... lydia.shirley@oid.ok.gov

Consumer Counseling Program for Seniors
Ray Walker
Medicare Assistance Program Director ............................................................. ray.walker@oid.ok.gov

Continuing Education
Erin Wainner
Assistant Commissioner of Licensing Services .................................................. erin.wainner@oid.ok.gov

Financial Analysis
Diane Carter
Chief Financial Analyst .................................................................................. diane.carter@oid.ok.gov

Financial Examinations
Eli Snowbarger
Chief Financial Examiner ................................................................................ eli.snowbarger@oid.ok.gov

Government Relations and Public Policy
Ashley Scott
Government and Community Affairs Director ............................................... ashley.scott@oid.ok.gov

Health Policy
Mike Rhoads
Deputy Commissioner of Consumer Services ................................................. mike.rhoads@oid.ok.gov

Human Resources/Operations
Jim Marshall
Operations Director .................................................................................. jimm.marshall@oid.ok.gov

Legal
Gordon Amini, Esq.
General Counsel .................................................................................. gordon.amini@oid.ok.gov

Market Regulation
Landon Hubbart
Chief of Market Regulation ................................................................................ landon.hubbart@oid.ok.gov

© 1991-2020 National Association of Insurance Commissioners
8/31/2020
OKLAHOMA

Media Relations
Liz Heigle
Communications Director
(405) 522-0683
liz.heigle@oid.ok.gov

Policy, Form, Rate and Manual Rule
Cue Nguyen
Assistant Commissioner, Rate and Form Compliance Division Manager
(405) 522-4608
cue.nguyen@oid.ok.gov

Producer Licensing
Courtney Khodabakhsh
Licensing Manager
(405) 522-0806
courtney.khodabakhsh@oid.ok.gov

Receivership
Gordon Amini
General Counsel
(405) 522-6335
gordon.amini@oid.ok.gov

Workers' Compensation
Cuc Nguyen
Assistant Commissioner of Rate & Form
(405) 522-4608
cuc.nguyen@oid.ok.gov
Andrew R. Stolfi was appointed Department of Consumer and Business Services director in April 2020. He is also the state’s insurance commissioner. He began with the department in February 2018 as Division of Financial Regulation administrator and insurance commissioner.

Previously, Stolfi spent six years in Switzerland at the International Association of Insurance Supervisors, most recently serving as chief operating officer and chief counsel. He was responsible for leading the operations, legal, communications, finance, risk management, and human resources functions. He was also a key advisor to the association's Executive Committee and served as its first communications officer.

Before joining the association, Stolfi served in various senior management roles at the Illinois Department of Insurance, including acting director, chief of staff, and special counsel for policy and legislative affairs. In Illinois, he developed and managed all aspects of the department's legislative agenda and day-to-day operations.

Stolfi is an active participant at the National Association of Insurance Commissioners, where he was elected twice to the Executive Committee and serves as vice chair of the Consumer Liaison Committee and Health Innovations Working Group.

His legal background includes serving as attorney and policy analyst in the Office of the Governor of the State of Illinois, as judicial law clerk for the Honorable Thomas E. Hoffman in the Illinois Appellate Court, First District, and as a special assistant corporation counsel for the City of Chicago Law Department.

Stolfi received a Bachelor of Science degree from the University of Vermont and a law degree with honors from Chicago-Kent College of Law. He resides in Salem with his wife and two children.
OREGON

TK Keen
Deputy Administrator
(503) 947-7226
tk.keen@oregon.gov

JP Jones
Deputy Administrator
(503) 947-7497
jp.jones@oregon.gov

CONTACT PERSONS

Administrative Rules
TK Keen
Policy and Actuarial Services
(503) 586-8143
tk.keen@oregon.gov

Annual Statements
Ryan Keeling
Assistant Manager/Chief Analyst
(503) 947-7271
ryan.w.keeling@oregon.gov

Company Licensing
Ryan Keeling
Assistant Manager/Chief Analyst
(503) 947-7271
ryan.w.keeling@oregon.gov

Consumer Advocacy
Tricia Goldsmith
Senior Manager, Consumer Education and Advocacy
(503) 947-7275
tricia.a.goldsmith@oregon.gov

Consumer Outreach
Tricia Goldsmith
Senior Manager, Consumer Education and Advocacy
(503) 947-7275
tricia.a.goldsmith@oregon.gov

Department Counsel
Ted Falk
General Counsel, Assistant Attorney General
(503) 947-4430
theodore.c.falk@oregon.gov

Deposits
Jason Haynes
Security Deposit Analyst
(503) 947-7259
jason.haynes@oregon.gov

Examinations-Financial
Greg Lathrop
Senior Manager, Chief Financial Examiner
(503) 947-7982
greg.a.lathrop@oregon.gov

Examination-Producer
Kirsten Anderson
Senior Manager, Licensing
(503) 947-7478
kirsten.l.anderson@oregon.gov

Fees-Company
Ryan Keeling
Assistant Manager/Chief Analyst
(503) 947-7271
ryan.w.keeling@oregon.gov
OREGON

Fees-Licensing
Kirsten Anderson
Senior Manager, Licensing
(503) 947-7478
kirsten.l.anderson@oregon.gov

Financial Analysis
Ryan Keeling
Assistant Manager/Chief Analyst
(503) 947-7271
ryan.w.keeling@oregon.gov

Financial Regulation Section
JP Jones
Deputy Administrator
(503) 947-7497
jp.jones@oregon.gov

Insurance Product Reg. P&C
Brian Fordham
Senior Manager, Compliance
(503) 947-7205
brian.j.fordham@oregon.gov

Investigations and Enforcement
Dorothy Bean
Senior Manager, Investigations and Enforcement
(503) 947-7485
dorothy.bean@oregon.gov

Legislative
TK Keen
Senior Manager, Policy and Actuarial Services
(503) 586-8143
tk.keen@oregon.gov

Life and Health Actuarial
Drew Bux
(503) 476-5746
andrew.bux@oregon.gov

Michael Sink
(971) 673-2031
michael.d.sink@oregon.gov

Tim Hinkel
(503) 947-7219
timothy.r.hinkel@oregon.gov

Media Relations/Public Information
Leah Andrews
Communications Director
(503) 302-8966
leah.k.andrews@oregon.gov

Policy Analysis
TK Keen
Senior Manager, Policy and Actuarial Services
(503) 586-8143
fk.keen@oregon.gov

Gayle Woods
Senior Policy Advisor
(503) 947-7217
gayle.woods@oregon.gov

Jesse O'Brien
Senior Policy Analyst (Life and Health)
(971) 707-3670
jesse.e.obrien@oregon.gov
OREGON

Alexander Cheng
Senior Policy Analyst
alexander.s.cheng@oregon.gov
(503) 947-7235

Michael Schopf
Senior Policy Analyst (Health)
michael.d.schopf@oregon.gov
(503) 877-7275

Lauren Winters
Senior Policy Analyst
lauren.e.winters@oregon.gov
(503) 947-7039

Aeron Teverbaugh
Senior Policy Analyst
aeron.teverbaugh@oregon.gov
(503) 847-7844

Producer Licensing
Kirsten Anderson
Senior Manager, Licensing
kirsten.l.anderson@oregon.gov
(503) 947-7478

Product Regulation
Tashia Sizemore
Senior Manager, Product Regulation
tashia.sizemore@oregon.gov
(503) 947-7270

Property and Casualty-Actuarial
Dave Dahl
david.f.dahl@oregon.gov
(503) 947-7252

Rates and Forms
Tashia Sizemore
Senior Manager, Product Regulation
tashia.sizemore@oregon.gov
(503) 947-7270

Receivership
Ryan Keeling
Assistant Manager/Chief Analyst
ryan.w.keeling@oregon.gov
(503) 947-7271

Retaliatory Tax
Shannon O'Shea
shannon.oshea@oregon.gov
(503) 947-7046

Gail McFarlin
gail.mcfarlin@oregon.gov
(503) 947-7218

Statistical Reporting
Spencer Peacock
spencer.c.peacock@oregon.gov
(503) 947-7201

Surplus Lines Coordinator
Shannon O'Shea
shannon.oshea@oregon.gov
(503) 947-7046
Jessica Altman currently serves as Insurance Commissioner for the Commonwealth of Pennsylvania. Prior to this, she served as Chief of Staff for the Pennsylvania Insurance Department alongside former Insurance Commissioner Teresa Miller beginning in June 2015. In this position, Altman served as the top aide to former Insurance Commissioner Miller, oversaw policy initiatives for the agency, and coordinated policy with other state government agencies and external groups.

Altman represented the department in a number of statewide initiatives including coordinating aspects of Health Innovation in Pennsylvania, which leverages funds from the Centers for Medicare and Medicaid Services’ State Innovation Model Initiative and sitting as a board member for ABC-MAP, the Commonwealth’s initiative to implement a prescription drug monitoring program. She is also an active member of the NAIC, where she currently serves as Vice Chair of the Health Insurance and Managed Care (B) Committee, and the National Academy for State Health Policy, where she serves as Vice Chair of the Health Care Access & Finance Steering Committee.

Prior to joining the Pennsylvania Insurance Department, Altman worked at the U.S. Department of Health and Human Services’ Center for Consumer Information and Insurance Oversight, where she developed policy and facilitated implementation of the federal Affordable Care Act. In addition, she analyzed policy for the health division of the White House Office of Management and Budget while completing her master’s degree.

Altman has a Master in Public Policy from the Harvard University John F. Kennedy School of Government and a Bachelor of Science in Policy Analysis and Management, with a concentration in Health Care Policy, from Cornell University.

Mailing Address
Pennsylvania Insurance Department
1326 Strawberry Square
Harrisburg, Pennsylvania 17120

Email Address
See individual email addresses

Phone Numbers
Main (717) 787-7000
Consumer Service Office - Hotline (877) 881-6388
Consumer Service Office - Harrisburg (717) 787-2317

Fax Numbers
Main (717) 772-1969

Office Hours: 8:30 a.m.-5:00 p.m., Monday-Friday
Website: www.insurance.pa.gov
Make Checks Payable to: Commonwealth of Pennsylvania

© 1991-2020 National Association of Insurance Commissioners
8/31/2020 183
Pennsylvania

Carolyn Morris  (717) 783-2153
director, Bureau of Consumer Services  camorris@pa.gov

Department Counsel
Amy Daubert  (717) 787-2567
Chief Counsel adaubert@pa.gov

Deposits
Vacant  (717) 783-2142
Assistant to the Deputy Insurance Commissioner

Examinations-Financial
Melissa Greiner  (717) 772-1724
Director, Bureau of Financial Examinations mgreiner@pa.gov

Examinations-Market Conduct
Gary Jones  (717) 346-3888
Director, Bureau of Market Actions jogar@pa.gov

Fees
Kimberly Rankin  (717) 783-6409
Director, Bureau of Licensing and Financial Analysis krRankin@pa.gov

Financial Analysis
Kimberly Rankin  (717) 783-6409
Director, Bureau of Licensing and Financial Analysis krRankin@pa.gov

Media Relations/Public Information
Thaisa Jones  (717) 214-4781
Communications Director thajones@pa.gov

Product Licensing and Requirements
Vacant  (717) 787-0167
Director, Bureau of Licensing and Enforcement

Property and Casualty-Commercial Lines
Mark Lersch  (717) 787-4192
Bureau of Property/Casualty Insurance mlersch@pa.gov

Property and Casualty-Personal Lines
Mark Lersch  (717) 787-4192
Bureau of Property/Casualty Insurance mlersch@pa.gov

Rate and Form Filing-Life, Accident and Health Insurance
Tracie Gray  (717) 705-7257
Director, Bureau of Life, Accident and Health Insurance tgray@pa.gov
PENNSYLVANIA

Rate and Form Filing-Property and Casualty
Mark Lersch
Bureau of Property and Casualty Insurance

(717) 787-4192
mlersch@pa.gov

Right-to-Know Law Office
Bridget Burke
Right-to-Know Official

(717) 787-2567
briburke@pa.gov

Statistical Reporting
Joseph Korman
Bureau of Administration

(717) 787-4429
jkorman@pa.gov

Born and raised within a family of insurance professionals, Rafael Cestero-Lopategui has been actively involved for more than 20 years in the insurance industry assuming various roles and executive positions. He earned a bachelor's degree from The Ohio State University and a Juris Doctor from the Interamerican University of Puerto Rico; also obtained an International Law Internship at the Communication University of China in Beijing, China.

Before being appointed as Acting Insurance Commissioner, Mr. Cestero-Lopategui served as Chief Deputy Insurance Commissioner of Puerto Rico. He advised many clients, including various local and multinational companies, in the investigation and negotiation processes of insurance claims, mostly property and casualty, as well as counseled and participated in the risk-management decision-making, coverage issues, and insurance brokerage. As a lawyer, his legal practice included general civil litigation and insurance law matters, both at state and federal courts, and at the administrative level.

Mr. Cestero-Lopategui labored as an Executive in the International Unit at Marsh Saldaña, Inc. and later as an Independent Insurance Broker. Prior to this, he excelled for many years as an Insurance Adjuster and Investigator.

He has been a Certified Insurance Counselor (CIC) since 2003. He is a member of The National Alliance for Insurance Education and Research, The Society of Certified Insurance Counselors, the American Bar Association, and the Notary Association of Puerto Rico. He has offered lectures and seminars regarding various insurance matters.
PUERTO RICO

Glorimar Santiago
Deputy Commissioner of Supervision and Compliance .......................................................... gsantiago@ocs.pr.gov

Alexander Adams, Esq.
Acting Deputy Commissioner of Legal Affairs ........................................................................... aadams@ocs.pr.gov

Maria Marin
Deputy Commissioner of Services ................................................................................................. maria.marin@ocs.pr.gov

Ivan Solares, Esq.
Legal Advisor ............................................................................................................................ ivan.solares@ocs.pr.gov

CONTACT PERSONS

Accident/Health Insurance
Elizabeth Roman
Supervisor, Actuarial Division ........................................................................................................ eroman@ocs.pr.gov

Agents' Licensing
Itsia Rosario
Acting Customer Service Director ............................................................................................... irosario@ocs.pr.gov

Annual Statements
Glorimar Santiago-Rivera
Deputy Commissioner of Supervision and Compliance ............................................................... gsantiago@ocs.pr.gov

Chapter Papers-Filing
Glorimar Santiago-Rivera
Deputy Commissioner of Supervision and Compliance ............................................................... gsantiago@ocs.pr.gov

Company Authorization
Glorimar Santiago-Rivera
Deputy Commissioner of Supervision and Compliance ............................................................... gsantiago@ocs.pr.gov

Consumer Complaints and Inquires
Doris Diaz
Director, Consumer Services Division .......................................................................................... ddiaz@osc.pr.gov

Customer Service
Itsia Rosario
Acting Customer Service Director ............................................................................................... irosario@ocs.pr.gov

Department Counsel
Brenda Perez, Esq.
Acting Director ............................................................................................................................... bperez@ocs.pr.gov

Deposits
PUERTO RICO

Jaime Adorno                  (787) 304-8686
Acting Finance Director, Finance Division
jadorno@ocs.pr.gov

Health Forms and Rates
Elizabeth Roman       (787) 304-8686
Supervisor, Actuarial Division
eroman@ocs.pr.gov

Life Forms Individual and Group
Elizabeth Roman       (787) 304-8686
Supervisor, Actuarial Division
eroman@ocs.pr.gov

Multiple Line Forms and Rates
Miriam Ortiz          (787) 304-8686
Supervisor, Actuary Property Section
miortiz@ocs.pr.gov

Property and Casualty Forms and Rates
Miriam Ortiz          (787) 604-8686
Supervisor, Actuary Property Section
miortiz@ocs.pr.gov

Taxes
Glorimar Santiago-Rivera  (787) 304-8686
Deputy Commissioner of Supervision and Compliance
gsantiago@ocs.pr.gov
RHODE ISLAND

Beth Dwyer was appointed Superintendent of Insurance on January 11, 2016. Prior to this appointment she had been employed by the Rhode Island Department of Business Regulation for fifteen years, first as General Counsel to the Insurance Division and later as Associate Director. Prior to government service, Ms. Dwyer was engaged in private law practice in California and Rhode Island specializing in litigation and insurance regulation.

Ms. Dwyer is a member of the National Association of Insurance Commissioners and has served as Chair and Vice Chair of various Committees, Task Forces and Working Groups. She currently serves as Chair of the Interstate Insurance Product Regulation Compact (IIPRC) and Restructuring Mechanisms (E) Working Group; Co Chair of the Producer Licensing (D) Task Force; Vice Chair of the Financial Regulation Standards and Accreditation (F) Committee and the Big Data (EX) Working Group and Secretary/Treasurer of the National Insurance Producers Registry (NIPR) Board of Directors.

Ms. Dwyer is a past president of the Rhode Island Women's Bar Association and served on the Rhode Island Supreme Court Advisory Committee on Gender in the Courts. She was awarded the 2010 Rhode Island Attorney General's Justice Award for Consumer Protection. She completed the Senior Executives in State and Local Government Program at Harvard University, John F. Kennedy School of Government Executive Education.

Ms. Dwyer holds the designations of Chartered Life Underwriter (CLU) from The American College and Senior Professional in Insurance Regulation (SPIR) from the NAIC. Ms. Dwyer was admitted to practice law in California, Rhode Island, Massachusetts, the Federal District Courts of California and Rhode Island and the Ninth Circuit Court of Appeals. She received a JD from Pepperdine University and a BA in Political Science and Public Administration from Providence College.

Mailing Address
State of Rhode Island
Department of Business Regulation
Division of Insurance
1511 Pontiac Avenue, Bldg. #69-2
Cranston, Rhode Island 02920

Email Address
dbr.insurance@dbr.ri.gov

Street Address
Same as mailing address

Phone Numbers
Main (401) 462-9520
Fax Numbers
Main (401) 462-9602

Office Hours: 8:30 a.m. - 4:00 p.m., Monday-Friday
Website: www.dbr.ri.gov
Make Checks Payable to: Premium Taxes: Tax Administrator State of Rhode Island Division Fees: General Treasurer State of Rhode Island

Elizabeth Kelleher Dwyer
Superintendent
(401) 462-9615 elizabeth.dwyer@dbr.ri.gov

Jack Broccoli
Associate Director, Financial Regulation (401) 462-9606 jack.broccoli@dbr.ri.gov

© 1991-2020 National Association of Insurance Commissioners
8/31/2020
RHODE ISLAND

Matthew Gendron  
General Counsel & Head of Market Conduct  
matthew.gendron@dbr.ri.gov

John Tudino, Jr.  
Chief Insurance Examiner  
John.tudino@dbr.ri.gov

Rachel Chester  
Chief of Consumer and Licensing Services  
rachel.chester@dbr.ri.gov

Beth Vollucci  
Chief of Consumer and Filing Services  
beth.vollucci@dbr.ri.gov

CONTACT PERSONS

Deposits
Sarah Tolentino  
Accountant  
sarah.tolentino@dbr.ri.gov

Examinations-Financial
John Tudino, Jr.  
Chief Insurance Examiner  
John.tudino@dbr.ri.gov

Licensing (Producer, Adjuster, Appraiser and Surplus Line)
Rachel Chester  
Chief of Consumer and Licensing Services  
rachel.chester@dbr.ri.gov

Licensing (Company)
Petr Petrik  
Senior Insurance Examiner  
petr.petrik@dbr.ri.gov

Market Conduct
Matthew Gendron  
General Counsel & Head of Market Conduct  
matthew.gendron@dbr.ri.gov

Media Relations/Public Information
Sarah Neil  
Principal Insurance Analyst  
sarah.neil@dbr.ri.gov

Premium Tax-Division of Taxation
Leo Lebeuf  
Leo.lebeuf@tax.ri.gov

Filings
Beth Vollucci  
Chief of Consumer & Filing Services  
beth.vollucci@dbr.ri.gov

Health Benefits Plans
Marie L. Ganim, PhD.  
Health Insurance Commissioner  
marie.ganim@dbr.ri.gov

© 1991-2020 National Association of Insurance Commissioners
8/31/2020
Ray Farmer has served as Director for the South Carolina Department of Insurance since former Governor Nikki Haley appointed him on November 13, 2012. Mr. Farmer brings fifty years of experience in the insurance industry to his leadership role.

Mr. Farmer served as the Deputy Insurance Commissioner of the Enforcement Division for the Georgia Department of Insurance and more recently Vice President for the American Insurance Association. Mr. Farmer is a member of the State Bar of Georgia and a member of the Tort and Insurance Practice section, as well as the Workers’ Compensation section.

In 2014, he was named the Industry Person of the Year from the Independent Agents and Brokers of South Carolina. In 2017, Mr. Farmer received The Order of the Palmetto from Governor Haley, the state's highest civilian honor awarded to citizens of South Carolina for extraordinary lifetime service and achievements of national or statewide significance. In 2018, Mr. Farmer oversaw the passing of the Data Security Law—a law that is the first in the nation to require insurance companies to have a comprehensive and secure plan to protect consumer data. Mr. Farmer also has the honor of being elected to serve as the President for the National Association of Insurance Commissioners.

Mr. Farmer is a native of Atlanta and he and his wife, Gayle, have two children and five grandchildren.

Raymond G. Farmer
Director

Term of Office: At the will of the Governor
Appointed: November 13, 2012
Reappointed: December 14, 2018
SOUTH CAROLINA

Gwendolyn L. Fuller McGriff
General Counsel and Deputy Director, Legal, Legislative and External Affairs...........................................................(803) 737-6153

G. Lee Hill, Jr.
Deputy Director, Financial Regulation and Solvency..............................................................................................................(803) 737-6199

Kendall Buchanan
Deputy Director, Market and Consumer Services...............................................................................................................(803) 737-6143

Dan Morris
Deputy Director, Licensing......................................................................................................................................................(803) 737-6039

Tom Watson
Deputy Director, Administration...............................................................................................................................................(803) 737-6141

Katie Geer
Public Information Officer.........................................................................................................................................................(803) 737-5913

CONTACT PERSONS

Accident and Health Insurance
Shari Miles
Life, Accident and Health Insurance Unit Manager..................................................................................................................(803) 737-6096

Administration
Tom Watson
Deputy Director, Administration...............................................................................................................................................(803) 737-6141

Agent Licensing
Andrea Bourgoin
Licensing Supervisor.................................................................................................................................................................(803) 737-5757

Captive Insurance Division
Jay Branum
Director of Captives.................................................................................................................................................................(803) 737-6109

Annual Statements
Michael Shull
Chief Financial Analyst, Financial Regulation and Solvency....................................................................................................(803) 737-6188

Company Licensing
G. Lee Hill, Jr.
Deputy Director, Financial Regulation and Solvency..................................................................................................................(803) 737-6199

Consumer Complaints and Inquires

Consumer Services...........................................................................................................................................................................(803) 737-6180

Deposits
SOUTH CAROLINA

G. Lee Hill, Jr.
Deputy Director, Financial Regulation and Solvency
(803) 737-6199

Examinations and Continuing Education
Andrea Bourgoin
Education Coordinator
(803) 737-5757

Examinations-Financial and Market Conduct
Linda G. Haralson
Chief Financial Examiner
(803) 737-6116

Human Resources
Erin Washington
Human Resources Manager
(803) 737-6119

Information Technology
Derrick Brown
Information Officer
(803) 737-6157

Legal
Gwendolyn L. Fuller McGriff
General Counsel
(803) 737-6153

Life Insurance
Shari Miles
Life, Accident and Health Insurance Unit Manager
(803) 737-6096

Liquidation, Rehabilitation
G. Lee Hill, Jr.
Deputy Director, Financial Services
(803) 737-6199

Geoffrey Bonham
Associate General Counsel
(803) 737-6219

Media Relations/Public Information
Katie Geer
Public Information Officer
(803) 737-5913

Policy and Form Filing-Property and Casualty: Personal Lines and Commercial Lines
Michael Wise
Property and Casualty Unit Manager
(803) 737-6384

Policy and Form Filing-Life and Health
Shari Miles
Life, Accident and Health Insurance Unit Manager
(803) 737-6096

Anamaria Burg
Assistant Actuary
(803) 737-6165
SOUTH CAROLINA

Premium Tax
Sharon Waddell
Taxation.........................................................................................(803) 737-4910

Utilization Review
Rachel Johnson
Licensing Specialist............................................................................(803) 737-6099

Market Conduct
Kendall Buchanan
Deputy Director, Market and Consumer Services.............................(803) 737-6180

Michael Bailes
Market Conduct Coordinator................................................................(803) 737-6131
Larry D. Deiter was appointed Director of the South Dakota Division of Insurance by Department of Labor and Regulation Secretary Marcia Hultman on January 8, 2015. Deiter had served as Assistant Director of Property and Casualty, Market Conduct and Investigations with the department since November 2012.

Deiter has more than 25 years of experience in commercial banking and business management, which includes insurance product sales management. Prior to joining the public sector, he served as vice president/market manager of a publicly traded financial institution.

Deiter earned his bachelor’s degree from South Dakota State University and is active as an officer of various civic and community boards.
SOUTH DAKOTA

Maggie Dell
Assistant Director, Property and Casualty and Producer Licensing........................................maggie.dell@state.sd.us
(605) 773-3563

Travis Jordan
Assistant Director, Compliance/Investigations/Registrations..................................................travis.jordan@state.sd.us
(605) 773-3563

CONTACT PERSONS

Company Licensing and Annual Statements
Patsy Madsen
Program Assistant.................................................................patsy.madsen@state.sd.us
(605) 773-3563

Compliance
Letisha Pederson
Compliance Agent...............................................................letisha.pederson@state.sd.us
(605) 773-3563

Tiffany Carr
Compliance Agent...............................................................tiffany.carr@state.sd.us
(605) 773-3563

Consumer Complaints and Inquires
Richard Schlaak
Property and Casualty Complaint Analyst.................................richard.schlaak@state.sd.us
(605) 773-3563

Amy Ondell
Life and Health Analyst Complaint Analyst..............................amy.ondell@state.sd.us
(605) 773-3563

Peggy Taylor
Life and Health Analyst Complaint Analyst..............................peggy.taylor@state.sd.us
(605) 773-3563

Patsy Mehlhaff
Workers' Compensation Complaint Analyst..............................patsy.mehlhaff@state.sd.us
(605) 773-3563

Continuing Education
Jo Mikkelsen
Continuing Education Coordinator........................................jo.mikkelsen@state.sd.us
(605) 773-3946

Division Counsel
Frank Marnell
Senior Legal Counsel............................................................frank.marnell@state.sd.us
(605) 773-3563

Clayton Grueb
Staff Attorney.................................................................clayton.grueb@state.sd.us
(605) 773-3563

Lisa Harmon
Staff Attorney.................................................................lisa.harmon@state.sd.us
(605) 773-3563

Examinations-Financial
Johanna Nickelson
Assistant Director..............................................................johanna.nickelson@state.sd.us
(605) 773-3563

© 1991-2020 National Association of Insurance Commissioners
8/31/2020
200
SOUTH DAKOTA

James Mehlhaff  (605) 773-3563
Financial Supervisor ..............................................................james.mehlhaff@state.sd.us

Seth Doyle  (605) 773-3563
Senior Financial Analyst ..........................................................seth.doyle@state.sd.us

Nick Carda  (605) 773-3563
Financial Statement Analyst ......................................................nicholas.carda@state.sd.us

Examinations-Market Conduct
Tony Dorschner  (605) 773-3563
Market Conduct Manager ..........................................................tony.dorschner@state.sd.us

Life and Health Policies
Gretchen Brodkorb  (605) 773-3563
Senior HealthCare Analyst .......................................................gretchen.brodkorb@state.sd.us

Candy Holbrook  (605) 773-5122
Health Insurance Operation Coordinator ....................................candy.holbrook@state.sd.us

MCC, TPA, DMPO, IRO, CMP and URO Applications
Kimberly Kunf  (605) 773-3563
Compliance Specialist ..............................................................kimberly.kunf@state.sd.us

Policy and Form Filing-Life and Health
Jeff Smith  (605) 773-3563
Senior Life and Health Analyst ...................................................jeff.smith@state.sd.us

Ray Klinger  (605) 773-3563
Life and Health Analyst ..............................................................ray.klinger@state.sd.us

Policy and Form Filing-Property and Casualty: Personal Lines and Commercial Lines
Patrick Cushing  (605) 773-3563
Property and Casualty Rate and Form Analyst ................................patrick.cushing@state.sd.us

Policy and Form Filing-Property and Casualty: Workers’ Compensation
Patsy Mehlhaff  (605) 773-3563
Property and Casualty Rate and Form Analyst ................................patsy.mehlhaff@state.sd.us

Premium Tax
Patsy Madsen  (605) 773-3563
Program Assistant .................................................................patsy.madsen@state.sd.us

Producer Licensing
Penney Wagoner  (605) 773-3513
Corporation, MGA, Bail Bonds, Producer and Surplus Lines Broker Licensing ..............................................................penney.wagoner@state.sd.us

© 1991-2020 National Association of Insurance Commissioners
8/31/2020  201
SOUTH DAKOTA

Johanna Nickelson
Assistant Director
(605) 773-3563
johanna.nickelson@state.sd.us

Charlene Squires-Keller
Assistant to Assistant Director
(605) 773-3563
charlene.squirekeller@state.sd.us

Surplus Lines and Risk Retention
Commissioner Hodgen Mainda was appointed by Governor Bill Lee to lead the Department of Commerce and Insurance starting on October 1, 2019.

Mainda previously served as vice president for community development at the Electric Power Board (EPB) in Chattanooga.

In addition to his work with EPB, Mainda served on several non-profit boards including the Chattanooga Area Chamber of Commerce, the Downtown Chattanooga Rotary Club, the United Way of Greater Chattanooga, the University of Tennessee at Chattanooga Chancellor’s Roundtable and the College of Business Advisory Board. Mainda is also a member of the Leadership Tennessee Class of 2019 and a 2018 graduate of the Harvard Business School Young American Leaders Program.

A native of Nairobi, Kenya, Mainda, moved to Tennessee in 1997 to study at Middle Tennessee State University. He is a graduate of the University of Eastern Africa. He is married and has two small children.
TENNESSEE

Agent Licensing-Continuing Education
Kim Biggs  
Director..............................(615) 741-7591  
kimberly.biggs@tn.gov

Annual Statements
Hui Wattanaskolpant  
Lead Analyst.............................(615) 253-2958  
hui.wattanaskolpant@tn.gov

Company Licensing
Kim Blaylock  
Analyst.................................(615) 532-7567  
kim.blaylock@tn.gov

Consumer Insurance Services
Vickie Trice  
Director...............................(615) 741-2218  
vickie.trice@tn.gov

Fraud Investigations
Michele Stone  
Director...............................(615) 741-8192  
michele.stone@tn.gov

Department Counsel
John Speer  
General Counsel............................(615) 741-2199  
john.speer@tn.gov
Maliaka Bass  
Deputy General Counsel....................(615) 741-9594  
maliaka.bass@tn.gov

Deposits
Ethel Mims  
..........................(615) 532-1239  
ethel.mims@tn.gov

Financial Affairs
Trey Hancock  
Insurance Analysis Director.............(615) 741-1504  
trey.hancock@tn.gov
E. Joy Little  
Financial Examinations Director........(615) 741-6796  
joy.little@tn.gov

Premium Tax
Kim Blaylock  
Tax Analyst.............................(615) 532-7567

Media Relations/Public Information
Kevin Walters  
Communications Director..............(615) 253-8941  
kevin.walters@tn.gov

Rate, Rule and Form Filing-All Lines of Business
© 1991-2020 National Association of Insurance Commissioners
8/31/2020 204
TENNESSEE

Brian Hoffmeister (615) 741-5602
Director..........................................................brian.hoffmeister@tn.gov

Workers' Compensation
Mike Shinnick (615) 741-0472
Manager..........................................................mike.shinnick@tn.gov

Property and Casualty-Personal Lines
Tiffany McDuffie (615) 741-2825
Manager..........................................................tiffany.mcduffie@tn.gov

 Receivership
Bill Huddleston (615) 360-4467
Receiver Director...............................................bill.huddleston@tn.gov

Service of Process
(615) 532-5260
.................................................................service.process@tn.gov

Captives
Jennifer Stalvey (615) 770-0438
Captive Director.........................................................jennifer.stalvey@tn.gov
Kent Sullivan was appointed Commissioner of Insurance by Governor Greg Abbott on September 21, 2017. As Commissioner, he oversees the Texas Department of Insurance, which regulates the insurance industry and protects consumers. The agency has almost 1,400 employees statewide and an annual budget of more than $110 million.

Commissioner Sullivan has 35 years of legal experience. He previously served as a justice on the Texas Court of Appeals, a state district court judge, and first assistant attorney general for the Texas Office of the Attorney General.

Before joining the Texas Department of Insurance, Commissioner Sullivan was in private law practice. He is a member of the State Bar of Texas, the Houston and Austin Bar Associations, and a life fellow of the Texas Bar Foundation. He has served on the State Bar of Texas Board of Directors, the Texas Center for the Judiciary Board of Directors, the Federal Judicial Evaluation Committee, and the Texas Supreme Court Advisory Committee.

Commissioner Sullivan received his law degree and a bachelor of arts degree from the University of Virginia.
TEXAS

Luke Bellsnyder
Deputy Commissioner/NAIC Liaison ................................................................. Luke.Bellsnyder@tdi.texas.gov

Libby Elliott
Associate Commissioner/Director of Government Relations ....................................... Libby.Elliott@tdi.texas.gov

Financial Regulation Division
Jamie Walker
Deputy Commissioner ................................................................. Jamie.Walker@tdi.texas.gov

Amy Garcia
Financial Analysis, Associate Commissioner/Chief Analyst ....................................... Amy.Garcia@tdi.texas.gov

Ignatius Wheeler
Examinations, Associate Commissioner/Chief Examiner ........................................... Ignatius.Wheeler@tdi.texas.gov

John Alexander
Supervisory Interventions, Director ................................................................. John.Alexander@tdi.texas.gov

Mike Boerner
Actuarial Office, Director/Chief Actuary ................................................................. Mike.Boerner@tdi.texas.gov

Robert Rudnai
Company Licensing and Registration, Manager ....................................................... Robert.Rudnai@tdi.texas.gov

Annual Statement Copies
Annual Statement Room ................................................................. (512) 676-6885

Deposits (Statutory)
David Carbajal
................................................................. David.Carbajal@tdi.texas.gov

Life and Health Division
Richard Lunsford
Deputy Commissioner ................................................................. Richard.Lunsford@tdi.texas.gov

Doug Danzeiser
Life and Health Lines, Director ................................................................. Doug.Danzeiser@tdi.texas.gov

Raja Malkani
Life and Health Actuarial, Acting Director/Chief Actuary ........................................ Raja.Malkani@tdi.texas.gov

Deanna Osmonson
Life and Health Lines, Assistant Director .............................................................. Deanna.Osmonson@tdi.texas.gov

Rachel Bowden
Accident and Health, Manager ................................................................. Rachel.Bowden@tdi.texas.gov

© 1991-2020 National Association of Insurance Commissioners
8/31/2020
TEXAS

Debra Diaz-Lara (512) 676-6413
Managed Care Quality Assurance Office, Director
Debra.Diaz-Lara@tdi.texas.gov

Property and Casualty Division
Mark Worman (512) 676-6740
Deputy Commissioner
Mark.Worman@tdi.texas.gov

J'ne Byckovski (512) 676-6694
Property and Casualty Actuarial, Director/Chief Actuary
J'ne.Byckovski@tdi.texas.gov

Marianne Baker (512) 676-6714
Property and Casualty Lines, Director
Marianne.Baker@tdi.texas.gov

SERFF
Sharalyn Taylor (512) 676-6738
Sharalyn.Taylor@tdi.texas.gov

General Counsel
James Person (512) 676-6032
General Counsel
James.Person@tdi.texas.gov

Justin Beam (512) 676-6568
Chief Clerk/Assistant General Counsel
Justin.Beam@tdi.texas.gov

Carole Cearley (512) 676-6583
Legal, Policy Development Counsel, Director
Carole.Cearley@tdi.texas.gov

Margaret Jonon (512) 676-6565
Legal, Financial Counsel, Director
Margaret.Jonon@tdi.texas.gov

Administrative Operations
Nancy Clark (512) 676-6166
Chief of Staff
Nancy.Clark@tdi.texas.gov

Anthony Infantini (512) 676-7618
Chief Financial Officer
Anthony.Infantini@tdi.texas.gov

Human Resources
Cynthia Olivier (512) 676-6101
Director
Cynthia.Olivier@tdi.texas.gov

Information Technology Services (Data Processing)
Amy Lugo (512) 676-6031
Director
Amy.Lugo@tdi.texas.gov

Public Affairs
Stephanie Goodman (512) 676-6935
Deputy Commissioner
Stephanie.Goodman@tdi.texas.gov
TEXAS

Customer Operations
Chris Herrick
Deputy Commissioner.................................................................................................................(512) 676-6476
Chris.Herrick@tdi.texas.gov

Randall Evans
Associate Commissioner................................................................................................................(512) 676-6213
Randall.Evans@tdi.texas.gov

Aaron Jenkins
Complaints Processing, Director...................................................................................................(512) 676-6289
Aaron.Jenkins@tdi.texas.gov

Cindy Wright
Consumer Protection and Services Office, Director...........................................................................(512) 676-6258
Cindy.Wright@tdi.texas.gov

Agent Testing
Pearson VUE
Exam Contractor........................................................................................................................................(888) 754-7667

Complaints Resolution
General Information, Life, Accident and Health, Property and Casualty
................................................................................................................................................................(800) 252-3439

Premium Tax (Collected by the Comptroller's Office)
Karen Snyder
Comptroller of Public Accounts...........................................................................................................(512) 463-4074

Enforcement
Leah Gillum
Deputy Commissioner.........................................................................................................................(512) 676-6357
Leah.Gillum@tdi.texas.gov

Insurance Fraud
Chris Davis
Associate Commissioner.........................................................................................................................(512) 676-6295
Christopher.Davis@tdi.texas.gov

State Fire Marshal
Chief Orlando P. Hernandez
................................................................................................................................................................(512) 676-6800
Fire.Marshal@tdi.texas.gov

© 1991-2020 National Association of Insurance Commissioners
8/31/2020 210
Todd E. Kiser was named Commissioner of the Utah Insurance Department on December 20, 2012 by Governor Gary R. Herbert.

Prior to his appointment as Insurance Commissioner, Kiser served 10 years in the Utah Legislature where he specialized in writing legislation regarding insurance issues, medical care, and consumer advocacy. He is particularly proud of his legislative record, which shows his willingness to work on both sides of the aisle as a consensus builder. Before embarking on his career in public service, Commissioner Kiser worked for 35 years as an independent agent and insurance agency owner. He continues his leadership role as chair of the NAIC's Financial Regulation Standards and Accreditation (F) Committee.
### CONTACT PERSONS

#### Media Relations/Public Information

- **Steve Gooch**
  - Public Information Officer
  - Phone: (801) 538-3803
  - Email: sgooch@utah.gov

#### Department Counsel

- **Perri Babalis**
  - Assistant Attorney General
  - Phone: (801) 366-0364
  - Email: pbabalis@utah.gov

#### Legislative

- **Reed Stringham**
  - Deputy Commissioner
  - Phone: (801) 538-3804
  - Email: r_stringham@utah.gov

#### Captive

- **Mark Wiedeman**
  - Audit Manager
  - Phone: (801) 538-3849
  - Email: mwiedeman@utah.gov

- **Travis Wegkamp**
  - Director, Captive
  - Phone: (801) 537-9294
  - Email: twegkamp@utah.gov
FEES
Danny Schoenfeld
Director, Administrative Services
dannyschoenfeld@utah.gov

FINANCIAL
Jake Garn
Director, Chief Financial Examiner
jwgarn@utah.gov
Malis Rasmussen
Deputy Director Financial Regulation & Licensing
marasmsussen@utah.gov
Weimei Ye
Deputy Director Financial Regulation & Licensing
wye@utah.gov
Karen Gholston
Deposits
kgholston@utah.gov
Weimei Ye
Annual Statements
wye@utah.gov

FRAUD
Armand Glick
Director, Fraud
aglick@utah.gov

HEALTH AND LIFE
Shelley Wiseman
Director, Health and Life Division
swiseman@utah.gov
Jaak Sundberg
Health Actuary
jsundberg@utah.gov
Heidi Clausen
Assistant Director, Rate and Forms
hclausen@utah.gov
Michelle White
Assistant Director, Consumer Services
mmwhite@utah.gov

LICENSING
Jay Sueoka
Manager, Company Licensing
jsueoka@utah.gov
Randy Overstreet
Manager, Producer Licensing
roverstreet@utah.gov

MARKET CONDUCT
Tanji Northrup
Chief Market Conduct Examiner
jnorthrup@utah.gov

© 1991-2020 National Association of Insurance Commissioners
8/31/2020
UTAH

Tracy Klausmeier
Property and Casualty
(801) 538-3035
tklausmeier@utah.gov

Shelley Wiseman
Health and Life
(801) 538-9293
swiseman@utah.gov

Premium Tax
Utah State Tax Commission
Customer Service
(801) 297-7986
https://tax.utah.gov/

Property and Casualty
Tracy Klausmeier
Director, Property and Casualty
(801) 538-3869
tklausmeier@utah.gov

Meldee Love
Assistant Director
(801) 537-9146
mlove@utah.gov

Title Market Conduct Examiner
Adam Martin
(801) 537-9003
gmartin@utah.gov

Surplus Lines
Sylvia Bruno
Director, Surplus Lines Association of Utah
(801) 944-0114
sbruno@slaut.org

Tax Commission
Tyler McInotsh
Tax Compliance Agent
(801) 297-7705
tmcintosh@utah.gov

© 1991-2020 National Association of Insurance Commissioners
8/31/2020
Michael S. Pieciak is commissioner of the Vermont Department of Financial Regulation. He was first appointed by Gov. Peter Shumlin in July 2016 and reappointed by Gov. Phil Scott in December 2016.

Commissioner Pieciak serves as the chief regulator of Vermont’s financial services sector, including the insurance, captive insurance, banking and securities industries. Commissioner Pieciak previously served as deputy commissioner of the Department’s Securities Division, where he led the Division’s investigation into the Jay Peak EB-5 projects. Commissioner Pieciak is the past-president of the North American Securities Administrators Association, a member of the SEC Advisory Committee on Small and Emerging Companies and member of the National Association of Insurance Commissioners.

Prior to his service with the Department, Commissioner Pieciak practiced law in New York City at Skadden, Arps, Slate, Meagher & Flom LLP in the Mergers and Acquisitions Group, gaining experience in commercial transactions, corporate governance and investment and financing transactions. Commissioner Pieciak also previously practiced at Downs Rachlin Martin in Burlington in the Business Law Group.

Commissioner Pieciak grew up in Brattleboro and graduated cum laude from Union College with a degree in political science. He received his law degree summa cum laude from the University of Miami School of Law where he served as editor-in-chief of the “Miami Law Review.” Commissioner Pieciak is also a member of the Vermont State Colleges Board of Trustees and currently resides in Winooski, VT.

Mailing Address
Vermont Department of Financial Regulation
89 Main Street
Montpelier, Vermont 05620-3101

Street Address
Same as mailing address

Phone Numbers
Main (802) 828-3301
Captive Section (802) 828-3304

Fax Numbers
Main (802) 828-3306
Captive Section (802) 828-3460
Commissioner (802) 828-1919

Office Hours: 7:45 a.m.-4:30 p.m., Monday-Friday
Website: https://dfr.vermont.gov/

Michael S. Pieciak
Commissioner
(802) 828-3301

Kevin Gaffney
Deputy Commissioner of Insurance
(802) 828-4845

David Provost
Deputy Commissioner of Captives
(802) 828-3304

Gavin Boyles
General Counsel
(802) 828-1316
VERMONT

Phillips Keller
  Director of Insurance Regulation.................................................................(802) 828-1464

Sandra Bigglestone
  Director of Captives.........................................................................................(802) 828-4864

Dan Petterson
  Director of Financial Examinations.....................................................................(802) 828-3304

Karen Murphy
  Insurance Examinations, Director.................................................................(802) 828-1959

Emily Brown
  Director of Rates and Forms.........................................................................(802) 828-4871

Christina Rouleau
  Director of Market Regulation........................................................................(802) 828-2910

CONTACT PERSONS

NAIC Liaison
  Thomas Taylor
    Executive Assistant to the Deputy Commissioner of Insurance............................(802) 828-4842

Agent and Broker Licensing, Examinations and Fees
  Calley Rock
    Executive Assistant, Producer Licensing.............................................................(802) 828-3303

Annual Statements
  Lisa Messier
    Insurance Examiner......................................................................................(802) 828-4844

Consumer Complaints and Inquires
  Brenda Clark
    Consumer Complaints Administrator................................................................(802) 828-4886

Deposits
  Beth Pearce
    State Treasurer...............................................................................................(802) 828-2301

Fees-Company Licensing
  Ellen Adams
    Insurance Examiner......................................................................................(802) 828-2470

Fees-Rate and Form Filing Fees-Life and Health and Property and Casualty
  Jessica Sherpa
    Rates and Forms Analyst ...............................................................................(802) 828-2908

Media Relations/Public Information

© 1991-2020 National Association of Insurance Commissioners 
8/31/2020
VERMONT

Stephanie Brackin
(802) 828-4872

Premium Tax
Gloria Relations
Department of Taxes
(802) 828-2310

Receivership
Kevin Gaffney
Deputy Commissioner of Insurance
(802) 828-4845
Lieutenant Governor Tregenza A. Roach is a proud Virgin Islander who has served the people of this Territory in each branch of Government. He recently completed his third term as a Senator in the Virgin Islands Legislature.

He earned a B.A. in Journalism from the University of Missouri and a J.D. from the University of Connecticut School of Law. While attending law school, he clerked in the Office of the Governor’s Legal Counsel, the Office of the U.S. Attorney, and the Territorial Court of the Virgin Islands. Upon graduating, he worked in the Territorial Court’s Civil and Family divisions and in private practice. He has been a member of the Virgin Islands Bar since 1991.

Roach began his career in public service as Legal Counsel to the Commissioner of Education, where he served for more than eight years before being selected as Executive Director of the Board of Education. In 2006, he was selected by the University of the Virgin Islands (UVI) to lead a program of public education in support of the Fifth Constitutional Convention. During this consultancy, he served as the Coordinator/Researcher of the Constitution 2008. He also represented UVI at United Nations (UN) Decolonization Seminars in Grenada and Indonesia. Although the UVI project ended in 2008, the UN qualified Roach as an expert on constitutional development processes in the U.S. territories and invited him on his own merits to a third Decolonization Seminar in St. Kitts in 2009.

He joined the UVI adjunct faculty from 1999 to 2012, teaching courses in the Humanities and a Constitutional Law course in the education graduate program. Other UVI projects, include the Legacy Report of President Emeritus LaVerne E. Ragster, Ph.D., a major environmental project with the U.S. EPA, launch of the Center for the Study of Spirituality and Professionalism, and Editor in Chief of its award-winning international literary journal.

Roach was elected to the 30th-32nd legislatures as a staunch advocate for education, the environment, and the youth and elderly of the Territory. He was nominated to the Education and the Law, Criminal Justice and Public Safety committees of the National Conference of State Legislatures (NCSL) and instrumental in the 2014 adoption of a resolution supporting full citizenship rights for those living in the Territory. In 2016, he presented a similar resolution that resulted in a full NCSL conference session devoted to the affairs of the remaining U.S. territories.

Mailing Address
Office of the Lieutenant Governor
Division of Banking, Insurance and Financial Regulation
5049 Kongens Gade
St. Thomas, Virgin Islands 00802

Email Address
See individual email addresses

Phone Numbers
Main (340) 774-7166
St. Croix Office (340) 773-6459

Fax Numbers
Main (340) 774-9458
St. Croix Office (340) 719-3801

Office Hours: 8:00 a.m.–5:00 p.m. (Atlantic Standard), Monday–Friday
Website: https://ltg.gov.vi/departments/banking-insurance-and-financial-regulation/
Make Checks Payable to: Government of the Virgin Islands
VIRGIN ISLANDS

Gwendolyn Hall Brady
Director, Division of Banking, Insurance and Financial Regulation
(340) 774-7166
gwendolyn.brady@lgo.vi.gov

Glendina Matthew
Assistant Director/Legal Counsel
(340) 773-6459
glendina.matthew@lgo.vi.gov

Suzette Richards
Legal Counsel
(340) 773-6459
moncia.carbon@lgo.vi.gov

Ashton Bertrand
Chief Other Financial Services (Captives)
(340) 773-6459
ashton.bertrand@lgo.vi.gov

Cheryl Charleswell
Chief Financial Services Examiner

Gail Danet-Joseph
Chief of Licensing
(340) 774-7166

Leonilda Jarvis
Medicare Coordinator and VI SHIP Director
(340) 714-4354

Vacant
Regulatory Analyst
(340) 773-6459

CONTACT PERSONS

NAIC Liaison
Gwendolyn Hall Brady
Director, Division of Banking, Insurance and Financial Regulation
(340) 774-7166

Annice F Canton
Executive Assistant
(340) 693-6194
annice.canton@lgo.vi.gov

Legal Counsels
Glendina Matthew
Legal Counsel
(340) 773-6459

Suzette Richards
Legal Counsel
(340) 773-6459

I-SITE DP Coordinator
Lance McKay
Director, Information Technology
(340) 774-7166

Annual Statements
Beryl Freeman
Administrative Assistant
(340) 774-7166

Vanessa Richards
Financial Services Examiner
(340) 774-7166
VIRGIN ISLANDS

Juliette Daniel
Financial Services Examiner  .................................................................(340) 774-7166

Consumer Complaints
Cheryl Charleswell
Chief Financial Services Examiner .............................................................(340) 774-7166

Examinations-Financial/Market Conduct
Cheryl Charleswell
Chief Financial Services Examiner .............................................................(340) 774-7166

Licensing/Fees
Beryl Freeman
Administrative Assistant ............................................................................(340) 774-7166
Linda Scarbriel
Insurance Licensing Examiner .....................................................................(340) 774-7166

Medicare Supplement
Leonilda Jarvis
Medicare Coordinator and SHIP Director ....................................................(340) 774-7166
Karen Christian
Medicare Services Technician ....................................................................(340) 774-7166

Premium Taxes
Vanessa Richards
Financial Services Examiner .......................................................................(340) 774-7166
Juliette Daniel
Financial Services Examiner .......................................................................(340) 774-7166

Policy Form Filing
Vacant
Regulatory Analyst ......................................................................................(340) 773-6459

Rate Filing
Martin G. Emanuel
Financial Services Examiner .......................................................................(340) 774-7166

Surplus Lines
Zaire Burns-Olive
Financial Services Examiner .......................................................................(340) 774-7166
Scott A. White joined the Virginia Bureau of Insurance in 1998 as a Research Analyst in the Bureau of Insurance’s Property and Casualty Division. In 1999, he moved to the State Corporation Commission’s Office of General Counsel, where he provided legal advice and representation to the Bureau, primarily on property and casualty and agent enforcement/licensing matters. His responsibilities later expanded to include representing the Bureau on life and health and financial regulation matters. In 2011, White became Deputy General Counsel for Financial Services in the Office of General Counsel. In this position, he managed a group of attorneys who provide legal advice and representation to those divisions within the Commission that regulate insurance, securities, and financial institutions. White was appointed Commissioner of Insurance in January 2018.

White received a Bachelor of Arts degree from the University of Virginia and a law degree from the University of Missouri.
VIRGINIA

Michael T. Beavers
Deputy Commissioner, Agent Regulation...(804) 371-9221

Raymond O. Anderson
Supervisor, Agent Investigations, Agent Regulation and Administration...(804) 371-9494

Richard J. Tozer
Supervisor, Agent Licensing...(804) 786-9525

Juan A. Rodriguez
Supervisor, Agent Investigations, Agent Regulation and Administration...(804) 371-9930

Chuck F. Myers
Supervisor, Agent Investigations, Agent Regulation and Administration...(804) 371-9619

Financial Regulation Division

Douglas C. Stolte
Deputy Commissioner...(804) 371-9869

David H. Smith
Chief Financial Examiner...(804) 371-9636

Edward J. Buyalos, Jr.
Chief Financial Auditor...(804) 371-9869

John E. Bunce
Supervisor, Life Examinations...(804) 371-9636

Connie Duong
Supervisor, Financial Analysis-Domestic...(804) 371-9901

Kenneth G. Campbell
Supervisor, HMO and Prepaid Plans...(804) 371-9636

Andy R. Delbridge
Supervisor, Company Licensing and Regulatory Compliance...(804) 371-9637

T. Bradford Earley, Jr.
Supervisor, Property and Casualty Examinations...(804) 371-9636

Craig Chupp
Supervisor, Life Actuarial...(804) 371-9636

Stephen A. Thomas
Supervisor, Financial Analysis-Foreign...(804) 371-9637

Greg Chew
Chief Domestic Insurance Financial Analyst...(804) 371-9214

Life and Health Division
Julie Blauvelt  
Deputy Commissioner ................................................................. (804) 371-9614

Robert F. Grissom  
Assistant Deputy Commissioner, Market Regulation .......................................... (804) 371-9614

Jacquelyn L. Myers  
Assistant Deputy Commissioner, Consumer Assistance ........................................ (804) 371-9614

Elsie Andy  
BOI Manager, Forms and Rates, Life and Health ........................................... (804) 371-9110

Todd Bryant  
Managed Care Ombudsman ........................................................................ (804) 371-9760

Julie R. Fairbanks  
BOI Manager, Market Conduct, Life and Health ............................................. (804) 371-9385

Kim Naoroz  
Supervisor, External Appeals ......................................................................... (804) 371-9913

Michelle McNamee  
BOI Manager, Consumer Services ................................................................ (804) 371-9194

Policy Compliance and Administration Division

Donald C. Beatty  
Deputy Commissioner .................................................................................. (804) 786-3366

Keith D. Kelley  
Supervisor, Insurance Assessments ................................................................ (804) 371-9333

Van Tompkins  
NAIC Liaison ................................................................................................. (804) 371-9802

Olivia B. Claud  
Consumer Outreach Coordinator ..................................................................... (804) 371-9520

Property and Casualty Division

Rebecca E. Nichols  
Deputy Commissioner .................................................................................. (804) 371-9331

Michael S. Smith  
BOI Manager, Rules, Rates, and Forms, Commercial Multi-Lines ...................... (804) 371-9667

Marc P. McLaughlin  
BOI Manager, Consumer Services ................................................................ (804) 371-9217

Joycelyn M. Morton  
BOI Manager, Market Conduct ...................................................................... (804) 371-9540
VIRGINIA

Phyllis S. Oates
BOI Manager, Rules, Rates, Forms, Personal Lines...........................................................................................................................(804) 371-9279

Lee Ann Robertson
BOI Manager, Rules, Rates, and Forms, Commercial Casualty...............................................................................................................(804) 371-9003

Agent Licensing
Richard J. Tozer
Supervisor, Agent Licensing, Agent Regulation.................................................................................................................................(804) 786-9525

Agent Investigations-Life and Health
Raymond O. Anderson
Supervisor, Agent Investigations, Agent Regulation...........................................................................................................................(804) 371-9494

Agent Investigations-Property and Casualty
Juan A. Rodriguez
Supervisor, Agent Investigations, Agent Regulation...........................................................................................................................(804) 371-9930

Agent Investigations-Title/Settlement Agents
Chuck F. Myers
Supervisor, Agent Investigations, Agent Regulation...........................................................................................................................(804) 371-9619

Automated Systems
Vicki M. Ayers
Supervisor, Automated Systems, Administration.................................................................................................................................(804) 371-9115

Company Annual Statements
Connie Duong
Supervisor, Financial Analysis-Domestic, Financial Regulation...........................................................................................................(804) 371-9901

Stephen A. Thomas
Supervisor, Financial Analysis-Foreign, Financial Regulation...........................................................................................................(804) 371-9637

Company Deposits
Connie Duong
Supervisor, Financial Analysis-Domestic, Financial Regulation...........................................................................................................(804) 371-9901

Stephen A. Thomas
Supervisor, Financial Analysis-Foreign, Financial Regulation...........................................................................................................(804) 371-9637

Company Licensing and Fees
Andy R. Delbridge
Supervisor, Co. Licensing and Regulatory Compliance, Financial Regulation...........................................................................................(804) 371-9637

Consumer Complaints and Inquiries-Life, Accident, and Health
Michelle McNamee
BOI Manager, Consumer Services, Life and Health..............................................................................................................................(804) 371-9194
VIRGINIA

Consumer Complaints and Inquires-Property and Casualty
Marc P. McLaughlin
   BOI Manager, Consumer Services ..............................................................................................................(804) 371-9217

Consumer Outreach Program
Olivia B. Claud
   Outreach Coordinator .....................................................................................................................................(804) 371-9520

Counsel for the Department
Donnie Kidd
   General Counsel ..........................................................................................................................................(804) 371-9671

Examinations-Financial
David H. Smith
   Chief Insurance Examiner, Financial Regulation .......................................................................................(804) 371-9636

Examinations-Market Conduct, Life and Health
Julie R. Fairbanks
   BOI Manager, Market Conduct, Life and Health ..........................................................................................(804) 371-9285

Examinations-Market Conduct, Property and Casualty
Joyclyn M. Morton
   BOI Manager, Market Conduct ...................................................................................................................(804) 371-9540

Forms and Rates Filings, Life and Health
Elsie Andy
   BOI Manager, Forms and Rates, Life and Health .........................................................................................(804) 371-9110

Rules, Rates, and Forms Review-Property and Casualty
Lee Ann Robertson
   BOI Manager, Commercial Casualty Lines ...................................................................................................(804) 371-9003

Michael S. Smith
   BOI Manager, Commercial Multi-Lines ........................................................................................................(804) 371-9667

Phyllis S. Oates
   BOI Manager, Personal Lines ......................................................................................................................(804) 371-9279

Investigations-Agent-Life and Health
Raymond O. Anderson
   Supervisor, Agent Investigations, Agent Regulation ....................................................................................(804) 371-9494

Investigations-Agent-Property and Casualty
Juan A. Rodriguez
   Supervisor, Agent Investigations, Agent Regulation ....................................................................................(804) 371-9930

Investigations-Agents-Title/Settlement Agents
VIRGINIA

Chuck F. Myers
Supervisor, Agent Investigations, Agent Regulation 
(804) 371-9619

Life, Accident, and Health Insurance
Julie Blauvelt
Deputy Commissioner, Market Regulation, Life and Health 
(804) 371-9614

Managed Care External Appeals
Kim Naoroz
Supervisor, External Appeals, Life and Health 
(804) 371-9913

Managed Care Ombudsman
Todd Bryant
Managed Care Ombudsman, Life and Health 
(804) 371-9760

Market Conduct, Life and Health
Julia R. Fairbanks
BOI Manager, Market Conduct, Life and Health 
(804) 371-9385

Market Conduct-Property and Casualty
Joyclyn M. Morton
BOI Manager, Market Conduct 
(804) 371-9540

Media Relations/Public Information
Kenneth J. Schrad
Director, Information Resources 
(804) 371-9141

Insurance Assessments
Keith D. Kelley
Supervisor, Insurance Assessments, Administration 
(804) 371-9333

Property and Casualty Insurance
Rebecca E. Nichols
Deputy Commissioner, Market Regulation 
(804) 371-9331

Receivership-Financial
Connie Duong
Supervisor, Financial Analysis-Domestic, Financial Regulation 
(804) 371-9901
Mike Kreidler is Washington State’s eighth Insurance Commissioner. He was first elected in November 2000 and re-elected to a fourth term in November 2012. He has earned a reputation as a staunch advocate for consumer protection and a fair and balanced regulator of Washington’s diverse insurance markets.

Kreidler earlier served in the state legislature and the United States Congress. He was a member of the Northwest Power Planning Council and a regional director for the United States Department of Health and Human Services.

A doctor of optometry, Kreidler practiced at Group Health Cooperative of Puget Sound for 20 years. He has a master’s degree in Public Health from UCLA and was a founding director of a community bank. He retired as a lieutenant colonel from the United States Army Reserve in 2003 with 20 years of service.

Of the current NAIC membership, Kreidler is the longest-serving insurance commissioner in the United States. He was honored in 2009 with the “Excellence in Consumer Advocacy Award” presented by consumer advisors to the NAIC, and with the “2010 Leadership Award” by the Statewide Poverty Action Network.
WASHINGTON

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.insurance.wa.gov
Make Checks Payable to: Insurance Commissioner

CONTACT PERSONS

Executive Division
Mike Kreidler
Commissioner.................................................................(360) 725-7100 mikek@oic.wa.gov

Jack Lovell
Acting Chief Deputy Commissioner..................................................(360) 725-7007 jackl@oic.wa.gov

Hailey Hamilton
Executive Assistant to the Commissioner..................................................(360) 725-7103 haileyh@oic.wa.gov

Sandra Murphy
Executive Assistant to the Chief Deputy..................................................(360) 725-7104 sandram@oic.wa.gov

Steve Valandra
Deputy Commissioner/Public Affairs..................................................(360) 725-7052 steveva@oic.wa.gov

Policy and Legislative Affairs Division
Candice Myrum
Deputy Commissioner/Policy and Legislative Affairs..................................................(360) 725-7056 candicem@oic.wa.gov

Jon Noski
Legislative Director.................................................................(360) 725-7101 jonn@oic.wa.gov

Jay Bruns
Senior Climate Advisor.................................................................(360) 725-9651 jayb@oic.wa.gov

Jane Beyer
Senior Health Policy Advisor.................................................................(360) 725-7043 janeb@oic.wa.gov

Legal Affairs and Investigations Division
Toni Hood
Deputy Commissioner/Legal Affairs and Investigations..................................................(360) 725-7050 tonih@oic.wa.gov

Tyler Robbins
Investigations Manager.................................................................(360) 725-7044 tylerr@oic.wa.gov

Operations Division
Jack Lovell
Deputy Commissioner/Operations.................................................................(360) 725-7007 jackl@oic.wa.gov

Stacey Warick
Chief Financial Officer.................................................................(360) 725-7030 staceyw@oic.wa.gov

Melanie Watness
Human Resources Director.................................................................(360) 725-7013 melaniew@oic.wa.gov

© 1991-2020 National Association of Insurance Commissioners
8/31/2020
WASHINGTON

Bryce Carlen  (360) 725-7018  
Chief Information Officer ................................................................. brycec@oic.wa.gov

Sue Hedrick  (360) 725-7274  
NAIC Liaison ..................................................................................... suehe@oic.wa.gov

Company Supervision Division
Melanie Anderson  (360) 725-7214  
Deputy Commissioner/Company Supervision ........................................... MelanieA@oic.wa.gov

John Jacobson  (206) 389-2911  
Chief Financial Examiner ............................................................................ johnj@oic.wa.gov

Tarik Subbagh  (206) 389-2906  
Assistant Chief Examiner ............................................................................ tariks@oic.wa.gov

Steve Drutz  (360) 725-7209  
Chief Financial Analyst ............................................................................. steved@oic.wa.gov

Ned Gaines  (360) 725-7216  
Chief Market Analyst .................................................................................. nedg@oic.wa.gov

John Haworth  (360) 725-7223  
Market Conduct Oversight Manager ............................................................. johnhaw@oic.wa.gov

Jeanette Plitt  (206) 464-6408  
Chief Market Conduct Examiner ................................................................. jeantetep@oic.wa.gov

Ron Pastuch  (360) 725-7211  
Holding Company Manager ........................................................................ ronp@oic.wa.gov

Mark Durphy  (360) 725-7193  
Company Licensing & Compliance Manager .............................................. markd@oic.wa.gov

Rates and Forms Division
Molly Nollette  (360) 725-7117  
Deputy Commissioner/Rates and Forms ...................................................... mollyn@oic.wa.gov

Mike Bryant  (360) 725-7126  
Forms Compliance Manager ......................................................................... mikebr@oic.wa.gov

Kim Tocco  (360) 725-7119  
Health Forms Manager ................................................................................ kimt@oic.wa.gov

Jennifer Kreitler  (360) 725-7127  
Provider Networks Oversight Manager ........................................................... jenniferk@oic.wa.gov

Lichiou Lee  (360) 725-7128  
Chief Actuary, Actuarial Services, Life and Health Care ................................ lichioul@oic.wa.gov
WASHINGTON

Eric Slavich
Actuarial Services, Property and Casualty Manager
(360) 725-7137
erics@oic.wa.gov

Consumer Protection Division
Todd Dixon
Acting Deputy Commissioner/Consumer Protection
(360) 725-7091	ToddD@oic.wa.gov

Jeff Baughman
Surplus Lines Administrator
(360) 725-7156	jeffb@oic.wa.gov

Jeff Baughman
Licensing and Education Manager
(360) 725-7156	jeffb@oic.wa.gov

Joe Mendoza
Continuing Education
(360) 725-7146	joem@oic.wa.gov

Consumer Advocacy Program
Lisa Heaton
Consumer Advocacy Manager
(360) 725-7095	lisah@oic.wa.gov

Fritz Denzer
Property and Casualty
(360) 725-7235	fritzd@oic.wa.gov

Pam Brannan
Life and Health
(360) 725-7243	pamb@oic.wa.gov

Statewide Health Insurance Benefits Advisors (SHIBA) Program
Todd Dixon
SHIBA Manager
(360) 725-7091
toddd@oic.wa.gov

Criminal Investigations Unit (Anti-fraud)
Phil Comstock
CIU Director
(360) 586-2565
philc@oic.wa.gov
WEST VIRGINIA

Commissioner James A. Dodrill is responsible for the overall regulation of the West Virginia insurance market as well as protection of the State’s insurance consumers. He oversees the mission of the Offices of the Insurance Commissioner in promoting a healthy, competitive and solvent insurance market with ample consumer protections as well as consistent administration of the insurance laws and regulations of West Virginia.

Dodrill is a 1982 graduate with honors (Summa Cum Laude) of Marshall University, with a Bachelor of Arts degree in Political Science. He earned his Juris Doctorate degree from the West Virginia University College of Law in 1985, where his class ranking was 18th out of 119 graduates.

From 1985 until 1999, Dodrill was in private practice in West Virginia, during which time he tried dozens of felony and misdemeanor criminal cases and civil cases in the state and federal courts of West Virginia. He also participated in numerous appellate matters in multiple state and federal appellate courts that resulted in eight published appellate decisions. Dodrill is admitted to the practice of law before the United States Supreme Court, the U.S. Courts of Appeal for the Fourth and Sixth Circuits, the U.S. District Courts for the Northern and Southern Districts of West Virginia and the Southern District of Ohio, and the West Virginia Supreme Court of Appeals.

From 1999 to 2019, Dodrill was Corporate Claims Counsel for The Progressive Group of Insurance Companies, responsible for corporate claims litigation and risk management as well as supervision of high exposure/special complexity insurance-related legal matters involving conflicts of law, multi state/multi party claims, appellate actions, and bad faith/extra-contractual institutional litigation nationally, as well as government relations and legislative affairs.

Dodrill retired as a Lieutenant Colonel from the U.S. Air Force and Air National Guard, he has continued to serve in the Civil Air Patrol (CAP), the official auxiliary of the U.S. Air Force, and is now a Colonel and serving a four-year term as Commander of CAP’s West Virginia Wing. Dodrill's uniformed service totals more than 40 years.

Dodrill and his wife, Terri Payne Dodrill, reside in Putnam County, West Virginia. They have three children and two grandchildren.

**Mailing Address**
West Virginia Offices of the Insurance Commissioner
P.O. Box 50540
Charleston, West Virginia 25305-0540

**Street Address**
West Virginia Offices of the Insurance Commissioner
900 Pennsylvania Avenue
Charleston, West Virginia 25302

**Email Address**
See individual email addresses

**Phone Numbers**
Main (304) 558-3354
Toll-Free Number (In-state only) (888) 879-9842

**Fax Numbers**
Main (304) 558-0412

**Office Hours**: 8:00 a.m.-5:00 p.m., Monday-Friday
**Website**: www.wvinsurance.gov
**Make Checks Payable to**: Premium Taxes and Dept. Fees: WV Insurance Commissioner Statutory Attorney Fees: State Auditor
WEST VIRGINIA

James A. Dodrill
Commissioner.......................................................... (304) 558-3354
jim.dodrill@wv.gov

Janice Hemmelgarn
Executive Secretary.................................................. (304) 414-8486
janice.l.hemmelgarn@wv.gov

Erin Hunter
Deputy Commissioner/General Counsel.......................... (304) 414-8487
erin.k.hunter@wv.gov

Tonya Gillespie
Assistant Commissioner-Regulatory.............................. (304) 414-8485
tonya.l.gillespie@wv.gov

Melinda Kiss
Assistant Commissioner-Finance/Accounting.................... (304) 414-8488
melinda.a.kiss@wv.gov

Debbie Hughes
Assistant Commissioner-Operations............................... (304) 414-8400
debbie.m.hughes@wv.gov

CONTACT PERSONS

NAIC Liaison
James A. Dodrill
Commissioner.......................................................... (304) 558-3354
jim.dodrill@wv.gov

Administrative Services
Debbie Hughes
Director, Administrative Services................................. (304) 414-8400
debbie.m.hughes@wv.gov

Agent Licensing and Education (Agent/Agency Licensing, Education and Fees)
Rob Grishaber
Director, Agents Licensing and Education......................... (304) 558-0610
robert.e.grishaber@wv.gov

Consumer Advocacy
Dennis Garrison
Director, Consumer Advocacy........................................ (304) 414-8040
dennis.garrisonIII@wv.gov

Consumer Services (Consumer Complaints, Inquiries and Consumer Counseling Program for Seniors)
Dena Wildman
Director, Consumer Services.......................................... (304) 558-3386
dena.l.wildman@wv.gov

Deposits
David Gillespie
Financial Reporting Specialist, Financial Accounting........... (304) 414-8465
david.l.gillespie@wv.gov

Insurance Co. Analysis & Exams Division (Co. Licensing, Fees, Annual Stmts. & Financial and Market Conduct Exams)
Jamie Taylor
Director, Company Analysis & Examinations....................... (304) 414-8010
jamie.o.taylor@wv.gov

Health Insurance Exchange

© 1991-2020 National Association of Insurance Commissioners
8/31/2020
WEST VIRGINIA

Ellen Potter (304) 414-8480
Insurance Program Manager ellen.j.potter@wv.gov

Information Systems/Record Management
Mike Farren (304) 414-5333
Information Systems Manager III Mike.K.Farren@wv.gov

Insurance Inspector General
Kirby Stickler (304) 414-8444
Insurance Inspector General kirby.s.stickler@wv.gov

Legal Division
Jeff Black (304) 558-0401
Associate Counsel, Attorney Supervisor, Compliance and Enforcement jeffrey.c.black@wv.gov
Victor Mullins (304) 558-0401
Associate Counsel-Legislation/Rules victor.a.mullins@wv.gov
Gregory A. Elam (304) 414-8024
Associate Counsel-Fraud Prosecution greg.a.elam@wv.gov

Media Relations/Public Information
Erin Hunter (304) 414-8400
General Counsel erin.k.hunter@wv.gov

Rates & Forms Division (Ins. Polices, Fees, Rates & Form Filing-Accident & Sickness/Life & Health/P&C Insurance)
Joylynn Fix (304) 414-8035
Director, Rates and Forms joylynn.fix@wv.gov

Statistical Reporting
Juanita Wimmer (304) 414-8491
Insurance Market Analyst juanita.d.wimmer@wv.gov

Workers' Compensation-Board of Review
Rita Hedrick-Helmick (304) 558-5230
Chair, Board of Review rita.f.helmick@wv.gov

Workers' Compensation-Claims Management
Samantha Chase (304) 414-8424
Director, Claims Services samantha.l.chase@wv.gov

Workers' Compensation-Office of Judges
Bradley Crouser (304) 558-5111
Chief Administrative Law Judge Bradley.A.Crouser@wv.gov

Workers' Compensation-Employer Accounts
Angela Shepherd (304) 414-7740
Director, WC Employer Accounts angela.h.shepherd@wv.gov

© 1991-2020 National Association of Insurance Commissioners
8/31/2020 235
Mark V. Afable was appointed Wisconsin Commissioner of Insurance by Governor Tony Evers on January 22, 2019. In addition to serving as the state's chief regulator or insurance, Afable oversees the agency's 143 employees and supervises the Injured Patients and Families Compensation Fund and State Life Insurance Fund.

A graduate of Marquette University Law School, Afable has over 38 years of experience in the insurance industry. Prior to his appointment, Afable served as the Chief Legal Officer with American Family Insurance, overseeing corporate legal, government affairs and compliance, litigation and protective services. With extensive experience working with state and federal legislators, state insurance regulators and the NAIC, he advised Senior Leadership and the Board of Directors on legal matters involving corporate governance, compliance issues, and regulatory actions.

Before joining American Family in 1994, Afable directed legislative and regulatory efforts in several states for Allstate Insurance Company, where he first became involved with the NAIC. Earlier in his career, Afable focused his efforts on insurance policy and legislative issues as counsel for the National Association of Independent Insurers (NAII) in Des Plaines, Illinois.

Afable serves on the Board of Directors for Sunshine Place, a resource facility for charitable organizations providing food, clothing and social services to residents of Sun Prairie. He also serves on the American Family Children's Hospital Advisory Board and the Edgewood High School Board of Trustees.

Afable and his wife, Peggy, have four children and live in Sun Prairie, Wisconsin.

**Mailing Address**
Office of the Commissioner of Insurance
State of Wisconsin
P.O. Box 7873
Madison, Wisconsin 53707-7873

**Mailing Address for Agent Licensing**
Office of the Commissioner of Insurance
State of Wisconsin
P.O. Box 7872
Madison, Wisconsin 53707-7872

**Phone Numbers**
Main: (608) 266-3586
Toll-Free Number (In-state only): (800) 236-8517
State Life Insurance Fraud: (800) 562-5558
Hearing/Speech Impaired: (608) 226-3586

**Fax Numbers**
Main: (608) 266-9935

**Office Hours:** 7:45 a.m.-4:30 p.m., Monday-Friday
**Website:** oci.wi.gov
**Make Checks Payable to:** State of Wisconsin, Commissioner of Insurance

Mark Afable
Commissioner
mark.afable@wisconsin.gov

© 1991-2020 National Association of Insurance Commissioners
8/31/2020
Nathan Houdek
Deputy Commissioner
(608) 266-2493
nathan.houdek@wisconsin.gov

Olivia Hwang
Director of Public Affairs
(608) 267-9460
olivia.hwang@wisconsin.gov

Richard Wicka
Chief Legal Counsel
(608) 261-6018
richard.wicka@wisconsin.gov

Amy Malm
Administrator of the Division of Financial Regulation
(608) 261-8562
amy.malm@wisconsin.gov

Rebecca Rebholz
Administrator of the Division of Market Regulation and Enforcement
(608) 264-8111
rebecca.rebholz@wisconsin.gov

Christina Keeley
Chief, Consumer Affairs Section
(608) 267-3868
christina.keeley@wisconsin.gov

Lisa Brandt
Chief, Rates and Forms Section
(608) 267-7322
lisa.brandt@wisconsin.gov

Diane Dambach
Chief, Market Analysis Section
(608) 266-0106
diane.dambach@wisconsin.gov

John Litweiler
Chief, Examinations, Bureau of Financial Analysis and Examinations
(608) 267-9482
john.litweiler@wisconsin.gov

Kristin Forsberg
Chief, Section I, Bureau of Financial Analysis and Examinations
(608) 266-9896
kristin.forsberg@wisconsin.gov

Levi Olson
Chief, Section II, Bureau of Financial Analysis and Examinations
(608) 264-8125
levi.olson@wisconsin.gov

Elena Vetrina
Chief, Section III, Bureau of Financial Analysis and Examinations
(608) 266-0105
elena.vetrina@wisconsin.gov

Richard Hinkel
Chief, Section IV, Bureau of Financial Analysis and Examinations
(608) 267-7910
richard.hinkel@wisconsin.gov

CONTACT PERSONS
NAIC Liaison
Olivia Hwang
Director of Public Affairs
(608) 267-9460
olivia.hwang@wisconsin.gov

Megan Aubihl
Executive Staff Assistant
(608) 267-1233
megan.aubihl@wisconsin.gov
WISCONSIN

Market Analysis
Diane Dambach
Chief, Market Analysis Section
diane.dambach@wisconsin.gov

Agent Licensing
Melody Esquivel
Insurance Program Manager, Agent Licensing Section
ociagentlicensing@wisconsin.gov

Annual Statement and Company Licensing
Mary Sue Gilardi
Records Management Supervisor
marysue.gilardi@wisconsin.gov

Consumer Complaints and Inquires
Christina Keeley
Chief, Consumer Affairs Section
christina.keeley@wisconsin.gov

Consumer Counseling Program for Seniors
Vicki Bucholz
Medigap Coordinator
boaltc@wisconsin.gov

Continuing Education
Melody Esquivel
Insurance Program Manager, Agent Licensing Section
melody.esquivel@wisconsin.gov

Department Counsel
Richard Wicka
Chief Legal Counsel
richard.wicka@wisconsin.gov

Deposits
Mary Sue Gilardi
Records Management Supervisor
marysue.gilardi@wisconsin.gov

Examinations-Agent
Melody Esquivel
Insurance Program Manager, Agent Licensing Section
melody.esquivel@wisconsin.gov

Examinations-Financial
Amy Malm
Director, Bureau of Financial Analysis and Examinations
amy.malm@wisconsin.gov

Examinations-Market Conduct
Rebecca Rebholz
Director, Bureau of Market Regulation
rebecca.rebholz@wisconsin.gov

Fees-Agents
Melody Esquivel
Insurance Program Manager, Agent Licensing Section
melody.esquivel@wisconsin.gov
WISCONSIN

Fees-Companies
Suzane Vinmans
  License Permit Program Associate, Support Section
  (608) 266-9891
  suzanne.vinmans@wisconsin.gov

Health and Life Insurance
Christina Keeley
  Chief, Consumer Affairs Section
  (608) 267-3868
  christina.keeley@wisconsin.gov

Information Services
Bonnie Tiedt
  IT Director, Information Services Section
  (608) 266-7392
  bonnied.tiedt@wisconsin.gov

Injured Patients and Families Compensation Fund
Brynn Bruijn-Hansen
  Insurance Program Manager
  (608) 267-1237
  Brynn.BruijnHansen@wisconsin.gov

Life Insurance
Christina Keeley
  Chief, Consumer Affairs Section
  (608) 267-3868
  christina.keeley@wisconsin.gov

Local Government Property Fund
Brynn Bruijn-Hansen
  Insurance Program Manager
  (608) 264-8118
  brynn-bruijnhansen@wisconsin.gov

Media Relations/Public Information
Olivia Hwang
  Director of Public Affairs
  (608) 267-9460
  olivia.hwang@wisconsin.gov

Policy and Form Filing-Property/Casualty, Life and Health
Lisa Brandt
  Chief, Rates and Forms Section
  (608) 267-7322
  lisa.brandt@wisconsin.gov

Premium Tax
John Litweiler
  Chief, Bureau of Financial Analysis and Examinations
  (608) 267-4390
  john.litweiler@wisconsin.gov

Property and Casualty-Commercial Lines
Christina Keeley
  Chief, Consumer Affairs Section
  (608) 267-3868
  christina.keeley@wisconsin.gov

Property and Casualty-Personal Lines
Christina Keeley
  Chief, Consumer Affairs Section
  (608) 267-3868
  christina.keeley@wisconsin.gov

Receivership
WISCONSIN

Randy Milquet  
Financial Examiner Advanced
(608) 267-5296
randy.milquet@wisconsin.gov

State Life Insurance Fund
Sarah Wehnes
Insurance Program Manager
(608) 267-4392
sarah.wehnes@wisconsin.gov

Statistical Reporting
Christina Keeley  
Chief, Consumer Affairs Section
(608) 267-3868
christina.keeley@wisconsin.gov

Training Opportunities
Open
Insurance Administrator, Funds and Program Management
Jeffrey 'Jeff' Rude was appointed Insurance Commissioner of the Wyoming Department of Insurance by Governor Mark Gordon on September 19, 2019.

Before becoming Insurance Commissioner, Rude spent five years in the Wyoming Department of Insurance as the Deputy Commissioner and one year as the Senior Health Policy and Planning Analyst.

Before working at the Wyoming Department of Insurance, Rude served 24 years in the United States Air Force as a Judge Advocate. He was General Counsel for a number of different organizations, the last being 20th Air Force, Cheyenne, Wyoming. He also specialized in the investigation of aircraft mishaps and retired in the rank of Colonel.

Rude has a Bachelor of Science in Public Administration from George Mason University, a Juris Doctorate from the University of North Dakota, and a Master of Military Operational Art and Science from Air University.

Rude and his wife, Kris, have two children.
Becky McFarland
Staff Attorney ................................................................. becky.mcfarland@wyo.gov

Kayla Reynolds
Licensing Administrator ......................................................... kayla.reynolds@wyo.gov

April Klahn
Human Resources Professional ........................................... april.klahn2@wyo.gov

CONTACT PERSONS

NAIC Liaison
G. Douglas Melvin
Chief Financial Examiner .................................................. doug.melvin@wyo.gov

Accident/Health Insurance
Mavis Earnshaw
Insurance Standards Consultant ........................................ mavis.earnshaw@wyo.gov

Health Policy
Denise Burke
Senior Policy and Planning Analyst ..................................... denise.burke@wyo.gov

Agent Licensing
JoAnne DeBella
Office Support Specialist ................................................ joanne.debella@wyo.gov

Roxanne Johnson
Office Support Specialist ................................................ roxanne.johnson@wyo.gov

Annual Statements
Tammy Higgins
Auditor ........................................................................... tammy.higgins@wyo.gov

Company Licensing
Samantha Sullivant
Accountant ........................................................................ samantha.sullivant@wyo.gov

Consumer Complaints and Inquires
Ruth M. Case
Consumer Affairs Specialist, Life and Health ...................... ruth.case@wyo.gov

Kristi Alma Jose
Consumer Affairs Specialist, Property and Casualty ........... kristi.almajose@wyo.gov

Department Counsel
Rebecca Zisch
Assistant Attorney General ............................................... rebecca.zisch1@wyo.gov
WYOMING

Deposits
G. Douglas Melvin (307) 777-5619
Chief Financial Examiner...........................doug.melvin@wyo.gov

Examinations-Agent
Kayla Reynolds (307) 777-7344
Licensing Administrator ..............................................................kayla.reynolds@wyo.gov

Examinations-Financial
G. Douglas Melvin (307) 777-5619
Chief Financial Examiner..........................................................doug.melvin@wyo.gov

Examinations-Market Conduct
Bill Cole (307) 777-6870
Market Conduct Manager ..........................................................bill.cole1@wyo.gov

Fees-Agents
Kayla Reynolds (307) 777-7344
Licensing Administrator ..............................................................kayla.reynolds@wyo.gov

Fees-Companies
G. Douglas Melvin (307) 777-5619
Chief Financial Examiner..........................................................doug.melvin@wyo.gov

Information Systems
Vacant

Life Insurance
Amanda Tarr (307) 777-2447
Insurance Standards Consultant ..................................................amanda.tarr@wyo.gov

Policy and Form Filing-Life and Health
Amanda Tarr (307) 777-2447
Insurance Standards Consultant ..................................................amanda.tarr@wyo.gov

Mavis Earnshaw (307) 777-6888
Insurance Standards Consultant ..................................................mavis.earnshaw@wyo.gov

Policy and Form Filing-Property and Casualty
Donna Stewart (307) 777-7308
Insurance Standards Consultant ..................................................donna.stewart@wyo.gov

D'Anna Feurt (307) 777-7336
Insurance Standards Consultant ..................................................d'anna.feurt@wyo.gov

Premium Tax
WYOMING

Tammy Higgins
Auditor ................................................................. (307) 777-6884
tammy.higgins@wyo.gov

Property and Casualty-Commercial Lines
D'Anna Feurt ..................................................... (307) 777-7336
d'anna.feurt@wyo.gov

Property and Casualty-Personal Lines
D'Anna Feurt ..................................................... (307) 777-7336
d'anna.feurt@wyo.gov

Receivership
Linda Johnson .................................................... (307) 777-6896
linda.johnson@wyo.gov
## Index by Jurisdiction

<table>
<thead>
<tr>
<th>Jurisdiction</th>
<th>Name and Title</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alabama</td>
<td>Commissioner Jim L. Ridling</td>
<td>1</td>
</tr>
<tr>
<td>Alaska</td>
<td>Director Lori K. Wing-Heier</td>
<td>7</td>
</tr>
<tr>
<td>American Samoa</td>
<td>Acting Insurance Commissioner Elizabeth Perri</td>
<td>11</td>
</tr>
<tr>
<td>Arizona</td>
<td>Director Evan G. Daniels</td>
<td>13</td>
</tr>
<tr>
<td>Arkansas</td>
<td>Commissioner Alan McClain</td>
<td>17</td>
</tr>
<tr>
<td>California</td>
<td>Commissioner Ricardo Lara</td>
<td>21</td>
</tr>
<tr>
<td>Colorado</td>
<td>Commissioner Michael Conway</td>
<td>29</td>
</tr>
<tr>
<td>Connecticut</td>
<td>Commissioner Andrew N. Mais</td>
<td>33</td>
</tr>
<tr>
<td>Delaware</td>
<td>Commissioner Trinidad Navarro</td>
<td>37</td>
</tr>
<tr>
<td>District of Columbia</td>
<td>Commissioner Karima Woods</td>
<td>41</td>
</tr>
<tr>
<td>Florida</td>
<td>Chief Financial Officer Jimmy Patronis</td>
<td>45</td>
</tr>
<tr>
<td>Florida</td>
<td>Commissioner David Altmaier</td>
<td>49</td>
</tr>
<tr>
<td>Georgia</td>
<td>Commissioner John F. King</td>
<td>53</td>
</tr>
<tr>
<td>Guam</td>
<td>Acting Commissioner Dafne M. Shimizu</td>
<td>59</td>
</tr>
<tr>
<td>Hawaii</td>
<td>Commissioner Colin M. Hayashida</td>
<td>65</td>
</tr>
<tr>
<td>Idaho</td>
<td>Director Dean L. Cameron</td>
<td>69</td>
</tr>
<tr>
<td>Illinois</td>
<td>Director Robert H. Muriel</td>
<td>73</td>
</tr>
<tr>
<td>Indiana</td>
<td>Commissioner Stephen W. Robertson</td>
<td>79</td>
</tr>
<tr>
<td>Iowa</td>
<td>Commissioner Doug Ommen</td>
<td>85</td>
</tr>
<tr>
<td>Kansas</td>
<td>Commissioner Vicki Schmidt</td>
<td>89</td>
</tr>
<tr>
<td>Kentucky</td>
<td>Commissioner Sharon P. Clark</td>
<td>93</td>
</tr>
<tr>
<td>Louisiana</td>
<td>Commissioner James J. Donelon</td>
<td>97</td>
</tr>
<tr>
<td>Maine</td>
<td>Superintendent Eric A. Cioppa</td>
<td>103</td>
</tr>
<tr>
<td>Maryland</td>
<td>Commissioner Kathleen A. Birrane</td>
<td>107</td>
</tr>
<tr>
<td>Massachusetts</td>
<td>Commissioner Gary D. Anderson</td>
<td>113</td>
</tr>
</tbody>
</table>
# Index by Jurisdiction

Michigan - Director Anita G. Fox .......................................................................................................................... 117

Minnesota - Commissioner Steve Kelley ........................................................................................................ 121

Mississippi - Commissioner Mike Chaney ........................................................................................................ 125

Missouri - Director Chlora Lindley-Myers .......................................................................................................... 129

Montana - Commissioner Matthew Rosendale ................................................................................................ 133

Nebraska - Director Bruce R. Ramge CPCU, CIE .............................................................................................. 137

Nevada - Commissioner Barbara D. Richardson ............................................................................................... 141

New Hampshire - Commissioner Chris Nicolopoulos ...................................................................................... 145

New Jersey - Commissioner Marlene Caride .................................................................................................... 149

New Mexico - Superintendent Russell Toal ...................................................................................................... 153

New York - Superintendent Linda A. Lacewell ................................................................................................. 157

North Carolina - Commissioner Mike Causey .................................................................................................. 159

North Dakota - Commissioner Jon Godfread .................................................................................................. 163

Northern Mariana Islands - Secretary of Commerce Mark O. Rabauliman ....................................................... 167

Ohio - Director Jillian Froment ....................................................................................................................... 169

Oklahoma - Commissioner Glen Mulready .................................................................................................... 175

Oregon - Insurance Commissioner Andrew R. Stolfi ...................................................................................... 179

Pennsylvania - Commissioner Jessica K. Altman ............................................................................................ 183

Puerto Rico - Acting Insurance Commissioner Rafael Cestero-Lopategui .................................................... 187

Rhode Island - Superintendent Elizabeth Kelleher Dwyer .............................................................................. 191

South Carolina - Director Raymond G. Farmer ................................................................................................. 195

South Dakota - Director of Insurance Larry D. Deiter ................................................................................... 199

Tennessee - Commissioner Hodgen Mainda ..................................................................................................... 203

Texas - Commissioner Kent Sullivan ............................................................................................................... 207

Utah - Commissioner Todd E. Kiser .................................................................................................................. 211
Index by Jurisdiction

Vermont - Commissioner Michael S. Pieciak

Virgin Islands - Lieutenant Governor/Commissioner Tregenza A. Roach

Virginia - Commissioner Scott A. White

Washington - Commissioner Mike Kreidler

West Virginia - Commissioner James A. Dodrill

Wisconsin - Commissioner Mark Afable

Wyoming - Insurance Commissioner Jeff Rude