Insurance Department Directory

October 24, 2020
Jim L. Ridling, a native Arkansan who has lived and worked in Montgomery since 1987, was appointed Insurance Commissioner of the Alabama Department of Insurance by Governor Bob Riley on September 15, 2008. He was reappointed by Governor Robert Bentley in 2011 and Governor Kay Ivey in 2017.

Ridling is a graduate of the University of the Ozarks. Upon graduation, he entered a management training program with Fireman’s Fund Insurance, leading to several management positions and culminating in his service as Executive Vice President U.S. operations, based in California. In 1987, he left California and traded his interest in American Express (which owned Fireman’s Fund at the time) for ownership in Southern Guaranty, a Fireman’s Fund subsidiary headquartered in Montgomery, where he served as the company’s President and CEO. The following year, Southern Guaranty sold to Winterthur Swiss, and he remained in his previous role and added the duties of Chairman until his retirement in 2003.

Following his retirement from Southern Guaranty, Ridling and other local business leaders formed River Bank and Trust, where he currently serves on the Board of Directors. Ridling is a former chairman of the Board of Directors for Jackson Hospital and has served on the Board of Directors of the Montgomery Airport Authority, the Montgomery Area Chamber of Commerce, and the Central Alabama Community Foundation. He is a former Chairman of the River Region United Way and continues to be involved in local business, charitable and community activities.

Ridling is married to the former Catherine Turner, a native of Northern California. He has two daughters – Erin Ridling and the late Hannah Ridling.

**Mailing Address**
Alabama Department of Insurance
P.O. Box 303351
Montgomery, Alabama 36130-3351

**Street Address**
201 Monroe Street, Suite 502
Montgomery, Alabama 36104

**Email Address**
insdept@insurance.alabama.gov

**Phone Numbers**
- Main (334) 269-3550
- Accounting Division (334) 241-4107
- Commissioner’s Office (334) 241-4101
- Financial Division (334) 241-4151
- Fire Marshall's Office (334) 241-4166
- Fraud Division (334) 241-4166
- Information Technology Division (334) 241-4112
- Legal Division (334) 241-4117
- Consumer Services Division (334) 241-4141
- Market Conduct Division (334) 241-4151
- Producer Licensing (334) 241-4126
- Rates and Forms Division (334) 241-4145
- Receivership Division (334) 241-7560
- Strengthen Alabama Homes (800) 433-3966
- Toll-Free Number (In-State Only) (800) 433-3966

**Fax Numbers**
- Main (334) 241-4192
- Accounting (334) 241-4110
- Examiners (334) 240-3194
- Financial (334) 240-3194
- IT Division (334) 241-4192
- Legal (334) 240-7581
- Fraud (334) 241-4158
- Market Conduct Division (334) 240-3194
- Producer Licensing (334) 240-3282
- Consumer Services (334) 956-7932
- Receivership Division (334) 240-7562
- State Fire Marshal (334) 241-4158
- Strengthen Alabama Homes (334) 956-7962

© 1991-2020 National Association of Insurance Commissioners
10/24/2020
ALABAMA

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: http://www.aldoi.gov
Make Checks Payable to: Commissioner of Insurance

Mark Fowler
Deputy Commissioner
(334) 241-4146

Jerry Workman
Deputy Commissioner
(334) 241-4115

Reyn Norman
General Counsel
(334) 241-4119

Teresa Toby
Chief Accountant
(334) 241-4107

Richard Ford
Chief Examiner
(334) 241-4155

Ryan Donaldson
Chief of Receivership
(334) 240-7561

Scott F. Pilgreen
State Fire Marshal
(334) 241-4170

Rodney Zeigler
Information Technology Manager
(334) 241-4112

Michelle Hendrix
Personnel Manager
(334) 240-4417

Jimmy W. Gunn
Producer Licensing Manager
(334) 241-4196

Gina Hunt
Rates and Forms Filing Division Manager
(334) 240-7570

Brian Powell
Strengthen Alabama Homes Director
(334) 241-4118

CONTACT PERSONS

Accident and Health Insurance
Yada Horace
Rates and Forms Analyst
(334) 241-4175

Annual Statements
Belinda Williams
Senior Insurance Examiner Specialist
(334) 241-4162

Captive Company Licensing
ALABAMA

Sean Duke  
Examinations Supervisor  
(334) 241-4165

Company Licensing  
Richard Ford  
Chief Examiner  
(334) 241-4155

Sean Duke  
Examinations Supervisor  
(334) 241-4165

Continuing Education-Agents  
Jimmy Gunn  
Producer Licensing Manager  
(334) 241-4196

Department Counsel  
Reyn Norman  
General Counsel  
(334) 241-4119

Deposits  
Ken Smithson  
Financial Analyst  
(334) 241-4156

Examinations-Agent  
Jimmy Gunn  
Producer Licensing Manager  
(334) 241-4196

Examinations-Financial  
Richard Ford  
Chief Examiner  
(334) 241-4155

Fees-Agents  
Jimmy Gunn  
Producer Licensing Manager  
(334) 241-4196

Fee-Company Licensing  
Jessica Williamson  
Account Clerk  
(334) 241-4157

Legislation  
Mark Fowler  
Deputy Commissioner  
(334) 241-4146

Reyn Norman  
General Counsel  
(334) 241-4119

Life Insurance  
Yada Horace  
Rates and Forms Analyst  
(334) 241-4175

© 1991-2020 National Association of Insurance Commissioners
10/24/2020 3
ALABAMA

Media Inquiries
Mark Fowler
Deputy Commissioner .............................................................................................................................(334) 241-4146

Policy and Form Filing-Life and Health
Yada Horace
Rates and Forms Analyst ..........................................................................................................................(334) 241-4175

Policy and Form Filing-Property and Casualty
Gina Hunt
Manager ....................................................................................................................................................(334) 240-7570

Premium Tax
LaKisha Hardy
Senior Accountant .......................................................................................................................................(334) 241-4114

Preneed
Sean Duke
Examinations Supervisor ............................................................................................................................(334) 241-4165

Producer Licensing
Jimmy Gunn
Producer Licensing Manager .........................................................................................................................(334) 241-4196

Property and Casualty-Commercial Lines
Gina Hunt
Rates and Forms Filing Division Manager ...................................................................................................(334) 240-7570

Property and Casualty-Personal Lines
Gina Hunt
Rates and Forms Filing Division Manager ...................................................................................................(334) 240-7570

Statistical Reporting
Jerry Workman
Deputy Commissioner ............................................................................................................................(334) 241-4115

Fire Investigate/Fire Code Enforcement
Scott F. Pilgreen
State Fire Marshal ...........................................................................................................................................(334) 241-4170

Mark Drinkard
Assistant State Fire Marshal .......................................................................................................................(334) 241-4171

Insurance Fraud Unit-Investigators
Scott F. Pilgreen
State Fire Marshal ...........................................................................................................................................(334) 241-4170

© 1991-2020 National Association of Insurance Commissioners
10/24/2020
ALABAMA

Jim Finn
Assistant State Fire Marshal
(334) 240-6526

Service Contracts
Sean Duke
Examinations Supervisor
(334) 241-4165

Strengthen Alabama Homes
Brian Powell
Director, Strengthen Alabama Homes
(334) 241-4118
Lori Wing-Heier was appointed as the Director of the Alaska Division of Insurance on February 25, 2014.

Wing-Heier has approximately 30-years of experience in the insurance industry, which includes experience as a broker and an agent. She most recently served as the director of risk management at a large ANCSA corporation where she designed and implemented a comprehensive enterprise-wide risk management program. Wing-Heier also served as senior vice-president at a national brokerage, working with Alaskan entities throughout the state; and as president of the Alaska Independent Insurance Agents and Brokers, Inc.

Wing-Heier attended North Central Michigan College and holds the Certified Insurance Counselor (CIC) and Certified Risk Manager (CRM) designations.

As Director of the Alaska Division of Insurance, Wing-Heier oversees and enforces the "Division's mission to regulate the insurance industry to protect Alaskan consumers."

Wing-Heier is a 30 year resident of Alaska and she makes her home with her family in Anchorage, where the Insurance Director position is located.
ALASKA

CONTACT PERSONS

NAIC Liaison
Sian Ng-Ashcraft
Administrative Assistant (Anchorage) ................................................................. (907) 269-7900

Annual Statements/Audits/Premium Tax
Rebecca Nesheim
Tax Auditor (Juneau) ................................................................................................. (907) 465-2584

Commercial Lines/Credit Insurance/Property
Joanne Bennett
(Anchorage) ................................................................................................................ (907) 269-7900

Company Licensing
Doug Hartman
Financial Examiner (Anchorage) ................................................................................ (907) 269-7900

Consumer Complaints
Shauna Nickel
Supervisor (Anchorage) ............................................................................................... (907) 269-7900

Department Counsel
Erin Egan
(Anchorage) ................................................................................................................ (907) 269-5200
Fax (907) 276-8554

Dan Wilkerson
(Anchorage) ................................................................................................................ (907) 269-5200
Fax (907) 276-8554

Deposits/Trust Securities
Jeff Bodine
(Juneau) ........................................................................................................................ (907) 465-2515

Examinations-Insurance Company/Financial
David Phifer
Chief Financial Examiner ............................................................................................. (907) 269-7900

Examinations-Market Compliance Issues
Sarah Bailey
(Juneau) ........................................................................................................................ (907) 465-2515

Examinations-Professional Standards and Continuing Education/Agents
Chris Murray
Licensing Program Coordinator (Juneau) ........................................................................ (907) 465-2515

Filing-Life and Health
Sarah Bailey
(Juneau) ........................................................................................................................ (907) 465-2515
Filing-Property and Casualty
Joanne Bennett
(Anchorage) ...(907) 269-7900

Insurer Changes-Address, Articles, Bylaws
Jeff Bodine
(Juneau) ...(907) 465-2515

Investigations
Alex Romero
Chief Investigator (Anchorage) ...(907) 269-7900

Media Relations/Public Information
Lori K. Wing-Heier
Director (Juneau) ...(907) 465-2515

Merger of Companies
David Phifer
(Anchorage) ...(907) 269-7900

Receivership
David Phifer
Chief Financial Examiner (Anchorage) ...(907) 269-7900

Risk Retention/Purchasing Group
Jeff Bodine
(Juneau) ...(907) 465-2515

David Phifer
RRG Only (Anchorage) ...(907) 269-7900

Regulatory
Jackson Willard
Regulations Specialist (Juneau) ...(907) 465-2515
AMERICAN SAMOA

Bio to come.

Elizabeth Perri
Acting Insurance Commissioner

Term of Office: At the Pleasure of the Governor
Appointed: October 23, 2019

Mailing Address
Office of the Governor
American Samoa Government
A P Lutali Executive Office Building
Pago Pago, American Samoa 96799

Email Address
eperri.asg.govoffice@gmail.com

Phone Numbers
Main (684) 633-4116

Fax Numbers
Main (684) 633-2269

Office Hours:
Website: https://www.americansamoa.gov/
Make Checks Payable to: American Samoa Office of the Insurance Commissioner

CONTACT PERSONS
Administrative
Tunatunuolupelele Maae
Senior Administrative Assistant to Commissioner and Assistant Commissioner tunamaae@gmail.com
Arizona Governor Doug Ducey appointed Evan Daniels Director of Arizona Department of Insurance and Financial Institutions effective July 20, 2020. The Department’s mission encompasses state regulatory oversight for both insurance and financial institutions, including banks and credit unions.

Before his appointment, Daniels served in the Arizona Attorney General’s Office, handling various matters related to consumer protection, innovation, technology, and government accountability. Of note, Daniels administered the Arizona Fintech Sandbox, a first-in-the-nation program for authorizing limited tests of innovative financial services products. Daniels co-authored the bill that created the Arizona sandbox and was responsible for the review, approval, and oversight of various tested products, including payments, consumer lending, digital assets, and machine learning. Daniels has spoken widely on regulatory innovation and represented the Arizona Attorney General’s Office as a member of the American Consumer Financial Innovation Network, a network of consumer financial regulatory agencies spearheaded by the Consumer Financial Protection Bureau, and the Global Financial Innovation Network, a similar network of global regulators spearheaded by the United Kingdom’s Financial Conduct Authority.

Daniels obtained a J.D. from University of Tennessee College of Law, where he served as Editor-in-Chief of Transactions: The Tennessee Journal of Business Law, an M.A. in Diplomacy from Norwich University, and a B.A. in History from Arizona State University.

Evan G. Daniels
Director

Term of Office: At the Will of the Governor
Appointed: July 20, 2020

Mailing Address
Arizona Department of Insurance and Financial Institutions
100 North 15th Avenue, Suite 261
Phoenix, AZ 85007-2630

Email Address
consumers@azinsurance.gov

Phone Numbers
Main (602) 364-3100

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://difi.az.gov/
Make Checks Payable to: Arizona Department of Insurance

CONTACT PERSONS
Annual Statement Filings
Cary Cook
Chief Financial Compliance Officer, Financial Affairs Division,(602) 364-3986

Erin Klug
Interim Deputy Director, ..........................(602) 364-2393 Erin.Klug@difi.az.gov
ARIZONA

Captive Insurer Licensing and Financial Reports
Vincent Gosz
Chief Captive Analyst, Financial Affairs Division .................................................................(602) 364-2008

Consumer Complaints and Inquiries
Gloria Barnes-Jackson
Supervisor, Consumer Assistance Section, Consumer Protection Division ....................................(602) 364-2499

Department Counsel
Attorney General
Office ..............................................................................................................................................(602) 542-3702

Deposits
Cary Cook
Chief Financial Compliance Officer, Financial Affairs Division ...................................................(602) 364-3986

Examinations-Financial
David Lee
Chief Financial Examiner-Analyst, Financial Affairs Division .....................................................(602) 364-3965

Kurt Regner
Assistant Director, Financial Affairs Division ..............................................................................(602) 364-3963

Examinations-Market Conduct
Maria Ailor
Market Conduct Oversight Manager, Market Oversight Division ..................................................(602) 364-4994

Examinations (Pre-license)-Producer
Aqueelah Currie
Supervisor, Licensing Section, Consumer Protection Division ....................................................(602) 364-4457

Fees/Assessments
Mary Jordan
Supervisor, Business Services Section, Administrative Services Division ....................................(602) 364-2459

Financial Analysis
David Lee
Chief Financial Examiner-Analyst, Financial Affairs Division .....................................................(602) 364-3965

Kurt Regner
Assistant Director, Financial Affairs Division ..............................................................................(602) 364-3963

Fraud Unit
Paul Hill
Assistant Director, Fraud Investigations Division .............................................................................(602) 364-2140

Guaranty Funds

© 1991-2020 National Association of Insurance Commissioners
10/24/2020 14
ARIZONA

Lori Nestor
Executive Director, Guaranty Fund Office
(602) 364-3863

Health Care Appeals
Audrey Franklin
Supervisor, Health Care Appeals Office
(602) 364-2399

Insurer Licensing, Mergers/Acquisitions, Redomestications Withdrawals
Cary Cook
Chief Financial Compliance Officer, Financial Affairs Division
(602) 364-3986

Investigations, Enforcement
Steven Fromholtz
Assistant Director, Consumer Protection Division
(602) 364-2499

Ombudsman; Constituent Affairs
Catherine O’Neil
Consumer Affairs Administrator
(602) 364-2485

Policy, Form, Rate and Advertising Filings
Erin Klug
Assistant Director, Product Filing & Compliance Division
(602) 364-2393

Public and Media Affairs
Stephen Briggs
Public Information and Legislative Affairs Officer
(602) 364-3761

Premium Taxes
Susan Yepez
Manager, Insurance Tax Section, Administrative Services Division
(602) 364-2713

Producer Licensing
Aqueelah Currie
Supervisor, Licensing Section, Consumer Protection Division
(602) 364-4457

Receivership
Liane Kido
Deputy Receiver
(602) 364-2143

Statistical Reporting
Erin Klug
Assistant Director, Product Filing & Compliance Division
(602) 364-3453

Surplus Lines Insurer Qualification
Erica Bowsher
Insurance Analyst, Financial Affairs Division
(602) 364-3450
ARIZONA

Technology and Information Systems
Bud Leiner
Chief Information Officer, Technology Section, Administrative Services Division
(602) 364-2983
ARKANSAS

On March 26, 2020 Governor Asa Hutchinson appointed Alan McClain as Arkansas Insurance Commissioner. McClain began his career in state government in 1992 with the Arkansas Insurance Department after working with Sedgwick Insurance Group. He worked for the Arkansas Workers’ Compensation Commission for 13 years and was the CEO of that Commission for almost nine years.

Most recently, McClain served as Commissioner of the Arkansas Rehabilitation Services (ARS). In this role, which he assumed in 2015, he administered the day-to-day operations of ARS, which administers the Federal Vocational Rehabilitation Act.

McClain has also served on the Arkansas Workforce Development Board and the Governor’s Council on Developmental Disabilities. He is a past president of the International Association of Industrial Accident Boards & Commissions and the Council of State Administrators of Vocational Rehabilitation.

He holds an undergraduate degree from Hendrix College and a master’s in Public Administration from the University of Arkansas at Little Rock.

Alan McClain
Commissioner

Term of Office: At the Pleasure of the Governor
Appointed: March 26, 2020

Mailing Address
Arkansas Department of Commerce
Arkansas Insurance Department
1 Commerce Way, Bldg 4, Suite 502
Little Rock, Arkansas 72202-2087

Email Address
firstname.lastname@arkansas.gov

Phone Numbers
Main (501) 371-2600
Toll-Free Number (800) 282-9134
Consumer (800) 852-5494
Seniors Only (800) 224-6330
Fraud Only (866) 660-0888
Public Employee Claims (866) 278-8066

Fax Numbers
Main (501) 371-2618
Accounting (501) 371-2620
Compliance (L&H/P&C) (501) 371-2748
Consumer Services (501) 371-2749
Finance (501) 371-2747
Human Resources (501) 371-2817
Ins. Criminal Investigation (501) 371-2799
Legal (501) 371-2639
License (501) 683-2604
Liquidation (501) 371-2774
Public Employee Claims (501) 371-2733
Risk Management (501) 371-2842
SHIIP (501) 371-2781

Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday
ARKANSAS

Website: www.insurance.arkansas.gov
Make Checks Payable to: Arkansas Insurance Department

Alan McClain
Commissioner...........................................................................................................alan.mcclain@arkansas.gov
(501) 371-2620

Russ Galbraith
Chief Deputy Commissioner..........................................................................................russ.galbraith@arkansas.gov
(501) 371-2620

Jim Brader
Deputy Commissioner & General Counsel, Legal..........................................................jim.brader@arkansas.gov
(501) 371-2825

Mel Anderson
Deputy Commissioner Financial Regulation, Finance....................................................mel.anderson@arkansas.gov
(501) 371-2667

Chantel Allbritton
Regulatory Health Link.................................................................................................chantel.allbritton@arkansas.gov
(501) 371-2755

Bill Lacy
Manager, Compliance (Life & Health and Property & Casualty).....................................bill.lacy@arkansas.gov
(501) 371-2801

Ryan James
Communications Director.............................................................................................ryan.james@arkansas.gov
(501) 371-2622

Courtney Traylor
Assistant Deputy Commissioner, Accounting.................................................................courtney.traylor@arkansas.gov
(501) 371-2613

Jackie Smith
Insurance Consumer Protection Manager, Consumer Services.....................................jackie.smith@arkansas.gov
(501) 371-2641

Carroll Astin
Manager, SHIIP (Senior Health Insurance Information Program)..................................carroll.astin@arkansas.gov
(501) 371-2785

Peggy Dunlap
Insurance Licensing Manager, Agent Licensing.............................................................peggy.dunlap@arkansas.gov
(501) 371-2750

Steve Uhrynowycz
Deputy Receiver and Liquidation Officer........................................................................steve.uhrynowycz@arkansas.gov
(501) 371-2776

Paul "Blue" Keller
Director, Criminal Investigation Division..........................................................................paul.keller@arkansas.gov
(501) 371-2791

Nathan Culp
Director, Public Employee Claims..................................................................................nathan.culp@arkansas.gov
(501) 371-2708

Mark Guinee
Director, Risk Management.............................................................................................mark.guinee@arkansas.gov
(501) 371-2695

Stephanie Lilly-Palmer
Manager, Human Resources.........................................................................................stephanie.lilly-palmer@arkansas.gov
(501) 371-2815
ARDKANSAS

Letty Hardee  (501) 371-2664
Deputy Commissioner, Information Services .......................................................... letty.hardee@arkansas.gov

CONTACT PERSONS

Agent Licensing
Peggy Dunlap  (501) 371-2750
Insurance License Manager, Agent Licensing...................................................... peggy.dunlap@arkansas.gov

Annual Statements
Mel Anderson  (501) 371-2665
Deputy Commissioner Financial Regulation, Finance........................................ mel.anderson@arkansas.gov

Company Licensing
Mel Anderson  (501) 371-2665
Deputy Commissioner Financial Regulation, Finance........................................ mel.anderson@arkansas.gov

Consumer Complaints and Inquires
Jackie Smith  (501) 371-2640
Manager, Consumer Services.............................................................................. jackie.smith@arkansas.gov

Consumer Counseling Program for Seniors
Carroll Astin  (501) 371-2782
Manager, SHIIP (Senior Health Insurance Information Program)........................ carroll.astin@arkansas.gov

Department Counsel
Booth Rand  (501) 371-2820
Legal.................................................................................................................. booth.rand@arkansas.gov

Examinations-Agent
Peggy Dunlap  (501) 371-2750
Insurance Licensing Manager, Agent Licensing................................................... peggy.dunlap@arkansas.gov

Examinations-Financial/Market Conduct
Mel Anderson  (501) 371-2665
Deputy Commissioner Financial Regulation, Finance........................................ mel.anderson@arkansas.gov

Guaranty Funds
Steve Uhrynowycz  (501) 371-2776
Deputy Receiver, Liquidation Division.................................................................. steve.uhrynowycz@arkansas.gov

Health Insurance Marketplace
Chantel Allbritton  (501) 683-4170
Regulatory Health Link.......................................................................................... chantel.allbritton@arkansas.gov

Life & Health and Property & Casualty Insurance
Bill Lacy  (501) 371-2800
Manager, Compliance........................................................................................... bill.lacy@arkansas.gov

© 1991-2020 National Association of Insurance Commissioners
10/24/2020
ARKANSAS

Media Relations/Public Information
Ryan James
Communications Director (501) 371-2622
ryan.james@arkansas.gov

Policy and Form Filing-Life & Health and Property & Casualty
Bill Lacy
Manager, Compliance (501) 371-2800
bill.lacy@arkansas.gov

Premium Tax
Courtney Traylor
Assistant Deputy Commissioner, Accounting (501) 371-2605
courtney.traylor@arkansas.gov

Statistical Reporting
Bill Lacy
Manager, Compliance (Life & Health and Property & Casualty) (501) 371-2800
bill.lacy@arkansas.gov

Market Conduct
Crystal Phelps
Market Analysis (501) 371-2841
crystal.phelps@arkansas.gov
CALIFORNIA

Ricardo Lara is California's eighth Insurance Commissioner since voters created the elected position in 1988. Lara previously served in the California Legislature, representing Assembly District 50 from 2010 to 2012 and Senate District 33 from 2012 to 2018.

As Senator, Lara expanded protections for disaster survivors from losing their homes to insurance cancellation and nonrenewal. He wrote the nation's first climate insurance law, SB 30, to engage the insurance industry in the fight against climate-linked environmental disasters like wildfires and sea level rise. Lara is one of California's most effective environmental champions, working to improve health conditions and rein in air pollution.

Lara received the United Nations 2017 Climate and Clean Air Award with former Governor Edmund G. Brown Jr. and the California Air Resources Board for his work to reduce super pollutants.

Lara authored the Health4All Kids Act, which now covers 250,000 California children with full-scope health care regardless of their immigration status. He also authored laws that help prevent prescription drug abuse and crack down on patient brokering and fraud involving Californians recovering from substance abuse disorders.

Raised in East Los Angeles by immigrant parents, Lara made history in 2018 by becoming the first openly gay person elected to statewide office in California's history.

Lara earned a bachelor's degree in Journalism and Spanish with a minor in Chicano Studies from San Diego State University.

Mailing Address
California Department of Insurance
300 Capitol Mall, 17th Floor
Sacramento, CA 95814

Sacramento Office Address
California Department of Insurance
300 Capitol Mall, 17th Floor
Sacramento, California 95814

Oakland Office
California Department of Insurance
1901 Harrison Street, 6th Floor
Oakland, California 94612

Los Angeles Office
California Department of Insurance
300 South Spring Street, 14th Floor South Tower
Los Angeles, California 90013

Email Address
See individual email addresses

Phone Numbers
Main (916) 492-3500
Consumer Hotline (800) 927-4357
Licensing Hotline (800) 967-9331
Sacramento Office (916) 492-3500
Oakland Office (415) 538-4010
Los Angeles Office (213) 346-6464

Fax Numbers
Main (916) 445-5280
Sacramento Office (916) 445-5280
Oakland Office (415) 904-5889
Los Angeles Office (213) 897-9051

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.insurance.ca.gov
Make Checks Payable to: Premium taxes: State Controller / Department fees: California Department of Insurance

© 1991-2020 National Association of Insurance Commissioners
10/24/2020
CALIFORNIA

Catalina Hayes-Bautista
Chief Deputy
(916) 492-3733
catalina.hayes-bautista@insurance.ca.gov

Ken Allen
Deputy Commissioner, Rate Regulation
(213) 346-6783
ken.allen@insurance.ca.gov

Susan Bernard
Deputy Commissioner, Financial Surveillance
(415) 538-4073
susan.bernard@insurance.ca.gov

Tony Cignarale
Deputy Commissioner, Consumer Services and Market Conduct
(213) 346-6360
tony.cignarale@insurance.ca.gov

Julia Cross
Deputy Commissioner, Administration and Licensing Services
(916) 492-3264
julia.cross@insurance.ca.gov

Bryant Henley
Deputy Commissioner and Special Counsel
(916) 492-3558
bryant.henley@insurance.ca.gov

Julia Juarez
Deputy Commissioner, Community Relations and Outreach
(213) 346-6412
julia.juarez@insurance.ca.gov

Joel Laucher
Senior Advisor
(415) 538-4381
joel.laucher@insurance.ca.gov

Michael Levy
Deputy General Counsel, Litigation
(916) 492-3572
michael.levy@insurance.ca.gov

Michael Martinez
Senior Deputy Commissioner, Policy and Legislation
(916) 492-3573
michael.martinez@insurance.ca.gov

George Mueller
Deputy Commissioner, Enforcement
(213) 346-6499
george.mueller@insurance.ca.gov

Mike Peterson
Deputy Commissioner, Climate and Sustainability
(916) 492-3673
mike.peterson@insurance.ca.gov

Kenneth Schnoll
Deputy Commissioner and General Counsel
(415) 538-4379
kenneth.schnoll@insurance.ca.gov

Michael Soller
Deputy Commissioner, Communications and Press Relations (Northern California)
(916) 492-3542
michael.soller@insurance.ca.gov

Susan Stapp
Deputy General Counsel, Regulatory and Legal Services
(415) 538-4403
susan.stapp@insurance.ca.gov

Byron Tucker
Deputy Commissioner, Communications and Press Relations (Southern California)
(213) 346-6363
byron.tucker@insurance.ca.gov

CONTACT PERSONS

NAIC Liaison

© 1991-2020 National Association of Insurance Commissioners
10/24/2020
CALIFORNIA

Camilo Pizarro  
NAIC Liaison  
(916) 492-3595  
camilo.pizarro@insurance.ca.gov

Natalie Bruton-Yenovkian  
NAIC Coordinator  
(916) 492-3602  
natalie.bruton-yenovkian@insurance.ca.gov

Roberta Potter  
Executive Office Operations Manager  
(916) 492-3609  
roberta.potter@insurance.ca.gov

Actuarial Office

Vacant  
Chief Property Casualty Solvency Actuary  
(415) 538-4208

Perry Kupferman  
Chief Life Actuary  
(213) 346-6854  
perry.kupferman@insurance.ca.gov

Lan Brown  
Chief Health Actuary  
(213) 346-6136  
lan.brown@insurance.ca.gov

Accounting Practices and Procedures

Kim Hudson  
Supervising Insurance Examiner  
(213) 346-6122  
kim.hudson@insurance.ca.gov

Annual Statements

Ngoc-Loan Nguyen  
Senior Insurance Examiner (Supervisor)  
(213) 346-6450  
Ngoc-Loan.Nguyen@insurance.ca.gov

California Organized Investment Network (COIN)

Sukh Randhawa  
Senior Investment Officer  
(916) 492-3529  
sukhbir.randhawa@insurance.ca.gov

Cannabis Insurance

Camille Dixon  
Director, Cannabis Insurance Initiative  
(916) 492-3537  
camille.dixon@insurance.ca.gov

Communications

Byron Tucker  
Deputy Commissioner, Communications and Press Relations (Southern California)  
(213) 346-6363  
byron.tucker@insurance.ca.gov

Michael Soller  
Deputy Commissioner, Communications and Press Relations (Northern California)  
(916) 492-3542  
michael.soller@insurance.ca.gov

Conservation and Liquidation Office

David Wilson  
Chief Executive Officer, Conservation and Liquidation Office  
(415) 676-2120  
wilsond@caclo.org

Consumer Services

Lucy Jabourian  
Division Chief, Consumer Services  
(213) 346-6899  
lucy.jabourian@insurance.ca.gov

© 1991-2020 National Association of Insurance Commissioners
10/24/2020
CALIFORNIA

Consumer Complaints and Inquires
Consumer Hotline
Toll-Free .................................................................(800) 927-4357

Data Calls/Statistical Plans
Luciano Gobbo .........................................................(213) 346-6308
Division Chief, Data Analytics and Reporting...........................................luciano.gobbo@insurance.ca.gov

Deposits and Fees
Merita Chung ............................................................(916) 492-3451
Bureau Chief, Accounting Services..............................................................merita.chung@insurance.ca.gov

Enforcement Branch
George Mueller .........................................................(213) 346-6499
Deputy Commissioner, Enforcement.............................................................george.mueller@insurance.ca.gov

Stephen Smith ...........................................................(916) 854-5748
Chief, Enforcement Branch Headquarters.....................................................stephen.smith@insurance.ca.gov

Financial Analysis-Company Licensing, Corporate Affairs Applications and Dividend Notices
Emma Hirschhorn ......................................................(213) 346-6470
Division Chief, Financial Analysis.................................................................emma.hirschhorn@insurance.ca.gov

Financial Examinations-Insurer Financial Audits
Laura Clements ...........................................................(213) 346-6127
Division Chief, Field Examination.................................................................laura.clements@insurance.ca.gov

Fraud Division
Eric Charlick ............................................................(559) 440-5922
Division Chief, Fraud...............................................................eric.charlick@insurance.ca.gov

Shawn Conner ...........................................................(858) 693-7108
Assistant Chief, South Region ...................................................................shawn.connor@insurance.ca.gov

Kathleen Rooney ..........................................................(916) 854-5728
Assistant Chief, North Region ..................................................................kathleen.rooney@insurance.ca.gov

Vacant
Assistant Chief, Workers' Compensation, Disability and Healthcare Programs ..............................................................

Health Policy and Reform
Lan Brown .................................................................(213) 346-6136
Chief Health Actuary.................................................................................lan.brown@insurance.ca.gov

Bruce Hinze .................................................................(415) 538-4392
Senior Health Policy Attorney.....................................................................bruce.hinze@insurance.ca.gov

© 1991-2020 National Association of Insurance Commissioners
10/24/2020
CALIFORNIA

Christopher Citko  
Assistant Chief Counsel..........................................................christopher.citko@insurance.ca.gov  
(916) 492-3187

**Human Resources Management**

Laurie Menchaca  
Division Chief, Human Resources Management.........................................laurie.menchaca@insurance.ca.gov  
(916) 492-3315

**Information Technology**

David Noronha  
Chief Information Officer..........................................................david.noronha@insurance.ca.gov  
(916) 492-3294

**Investigation Division**

Lewis Deslauriers  
Division Chief, Investigations.......................................................lewis.deslauriers@insurance.ca.gov  
(661) 253-7505

**Legal Branch**

Kenneth Schnoll  
Deputy Commissioner and General Counsel........................................kenneth.schnoll@insurance.ca.gov  
(415) 538-4379

Michael Levy  
Deputy General Counsel, Litigation..................................................michael.levy@insurance.ca.gov  
(916) 492-3572

Susan Stapp  
Deputy General Counsel, Regulatory and Legal Services............................susan.stapp@insurance.ca.gov  
(415) 538-4403

**Legal-Corporate and Regulatory Affairs Bureau I and II**

Carol Frair  
Assistant Chief Counsel..................................................................carol.frair@insurance.ca.gov  
(415) 538-4408

Valerie Sarfaty  
Assistant Chief Counsel..................................................................valerie.sarfaty@insurance.ca.gov  
(415) 538-4459

**Legal-Enforcement Bureaus**

Teresa Campbell  
Assistant Chief Counsel (Oakland)....................................................teresa.campbell@insurance.ca.gov  
(415) 538-4126

Michael Tancredi  
Assistant Chief Counsel, Auto (Los Angeles).........................................michael.tancredi@insurance.ca.gov  
(213) 346-6637

Denise Yuponce  
Assistant Chief Counsel (Sacramento)...............................................denise.yuponce@insurance.ca.gov  
(916) 492-3171

**Legal-Policy and Form Filing (Life and Disability, other than Health)**

Leslie Tick  
Assistant Chief Counsel..................................................................leslie.tick@insurance.ca.gov  
(415) 538-4190

**Legal-Rate Enforcement**

Daniel Goodell  
Assistant Chief Counsel (Oakland)....................................................daniel.goodell@insurance.ca.gov  
(415) 538-4191
CALIFORNIA

Legislation
Michael Martinez  
Senior Deputy Commissioner, Policy and Legislation..........................................................michael.martinez@insurance.ca.gov

Long-Term Care
Tyler McKinney  
Attorney, Enforcement Bureau.........................................................................................tyler.mckinney@insurance.ca.gov

Perry Kupferman  
Chief Life Actuary.................................................................perry.kupferman@insurance.ca.gov

Life Insurance
Leslie Tick  
Assistant Chief Counsel........................................................................................................leslie.tick@insurance.ca.gov

Perry Kupferman  
Chief Life Actuary.................................................................perry.kupferman@insurance.ca.gov

Office of Principle-Based Reserving
Elaine Lam  
Acting Chief Systems Actuary.........................................................................................elaine.lam@insurance.ca.gov

Market Conduct-Claims Examinations and Rating and Underwriting Examinations
Pam O'Connell  
Division Chief, Market Conduct.........................................................................................pam.oconnell@insurance.ca.gov

Ombudsman Office
Therese Gallagher  
Ombudsman........................................................................................................................therese.gallagher@insurance.ca.gov

Premium Tax (Annual Payments)
Merita Chung  
Bureau Chief, Accounting Services................................................................................merita.chung@insurance.ca.gov

Premium Tax Audit
Laura Clements  
Division Chief, Field Examination..................................................................................laura.clements@insurance.ca.gov

Producer Licensing
Charlene Ferguson  
Division Chief, Licensing Services.................................................................................charlene.ferguson@insurance.ca.gov

Holly Kinney  
Bureau Chief, Curriculum and Officer Review.................................................................holly.kinney@insurance.ca.gov

Dianne Cooper  
Bureau Chief, Producer Licensing Bureau....................................................................dianne.cooper@insurance.ca.gov
Licensing Hotline
Toll-Free: (800) 967-9331
Property and Casualty (Rates and Forms)
Adam Gammell
Division Chief, Rate Filing: (213) 346-6706
adam.gammell@insurance.ca.gov

Receivership
Kenneth Schnoll
Deputy Commissioner and General Counsel: (415) 538-4379
kenneth.schnoll@insurance.ca.gov
David Wilson
Chief Executive Office, Conservation and Liquidation Office: (415) 676-2120
wilsond@caclo.org

Regulations
Bryant Henley
Deputy Commissioner and Special Counsel: (916) 492-3558
bryant.henley@insurance.ca.gov

Reinsurance
Kenneth Schnoll
Deputy Commissioner and General Counsel: (415) 538-4379
kenneth.schnoll@insurance.ca.gov
Monica Macaluso
Attorney, Corporate Affairs Bureau II: (415) 538-4118
monica.macaluso@insurance.ca.gov

Risk Retention
Dawn Withers
Attorney, Corporate Affairs Bureau I: (916) 492-3099
dawn.withers@insurance.ca.gov

Senior Issues
Tyler McKinney
Attorney, Enforcement Bureau: (916) 492-3521
tyler.mckinney@insurance.ca.gov
Perry Kupferman
Chief Life Actuary: (213) 346-6854
perry.kupferman@insurance.ca.gov

Service and Records
Service and Records
Phone Number: (916) 492-3500

Statistical Reporting-Property and Casualty
George Yen
Bureau Chief, Rate Specialist: (213) 346-6774
george.yen@insurance.ca.gov
Luciano Gobbo
Division Chief, Data Analytics and Reporting: (213) 346-6308
luciano.gobbo@insurance.ca.gov
CALIFORNIA

Title Insurance
Rafael Gutierrez (415) 538-4402
Senior Staff Counsel, Corporate Affairs Bureau I.------------------------------------------rafeal.gutierrez@insurance.ca.gov

Workers' Compensation
Vacant
Chief Property Casualty Solvency Actuary-----------------------------------------------(415) 538-4208

Michael Conway was appointed Commissioner of the Colorado Division of Insurance (DOI) by Governor Jared Polis on Dec. 21, 2018, and confirmed by the State Senate on Jan. 22, 2019. Prior to this, he was appointed Interim Commissioner of the DOI by Governor John Hickenlooper in January 2018. As Commissioner, Conway serves as the chief executive of the DOI and oversees the regulation of Colorado’s insurance industry. His role brings together consumers, the insurance industry and other stakeholders to create an inclusive, firm and fair regulatory approach to all lines of insurance such as auto, health, homeowner, life, property and casualty, title and workers’ compensation.

Conway served as the DOI Deputy Commissioner for Consumer and Compliance Services since March 2016. He was instrumental in developing and guiding the DOI’s strategies regarding health insurance during what was a tumultuous time for that industry. He advised the previous Commissioner and the Governor’s staff regarding the possible implications of federal changes to the regulation of health insurance in Colorado. His duties also entailed appearing before state legislative committees to advocate for the DOI’s positions regarding insurance and its regulation. He cultivated relationships with consumer groups and insurance industry to create a regulatory environment that helped Colorado consumers but was a fair, level playing field for the industry. He also worked within the DOI to establish objectives that provided for better protection of insurance consumers.

From 2010 to 2016, Conway was an assistant Attorney General for the Colorado State Attorney General’s Office, where he represented the DOI in all facets of regulation of the insurance industry including mergers and acquisitions of insurance companies, insurer rehabilitation/liquidation, and producer and company licensure litigation. While in the Attorney General’s Office, he worked with the Colorado Attorney General Pro Bono Family Law Clinic, advising clients on matters of divorce and child custody. He also worked as an attorney for Colorado Legal Services, advocating for indigent clients regarding housing rights, homelessness prevention, evictions and subsidized housing.

With the exception of three years spent in Miami for law school, Conway has called Colorado home for nearly 20 years since moving to attend the University of Colorado at Boulder.

**Mailing Address**
Department of Regulatory Agencies
Division of Insurance
1560 Broadway, Suite 850
Denver, Colorado 80202

**Email Address**
DORA_Insurance@state.co.us

**Phone Numbers**
Main (303) 894-7499
Consumer Assistance (303) 894-7490
Toll-Free Number (In-State Only) (800) 930-3745
Producer Licensing (800) 275-8247

**Fax Numbers**
Main (303) 894-7455

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** https://www.colorado.gov/pacific/dora/node/90616

**Make Checks Payable to:** Colorado Division of Insurance
COLORADO

Peg Brown
Chief Deputy—Policy, Consumer Education and Strategy ......................................................... peg.brown@state.co.us

Rolf Kaumann
Chief Deputy—Finance .............................................................................................................. rolf.kaumann@state.co.us

Kate Harris
Chief Deputy, Life and Health Policy ......................................................................................... kate.harris@state.co.us

Vincent Plymell
Assistant Commissioner / Communications ............................................................................. vincent.plymell@state.co.us

Vacant
Executive Assistant .................................................................................................................. Cody Goodrich

CONTACT PERSONS

Accident & Health Insurance
Dayle Axman
Director, Life & Health Consumer Services ........................................................................... dayle.axman@state.co.us

Chief Actuary
Eric Unger
Chief Actuary .......................................................................................................................... eric.unger@state.co.us

Actuary—Life & Health—All ACA
Susan Steig
Actuary ....................................................................................................................................... susan.steig@state.co.us

Actuary—Life & Health—All Non-ACA Lines
Sean Brady
Actuary ....................................................................................................................................... sean.brady@state.co.us

Actuary—Property & Casualty
Mitchell Bronson
Statistical Analyst ....................................................................................................................... mitchell.bronson@state.co.us

Annual Statements
Keith Warburton
Director, Financial Services ..................................................................................................... keith.warburton@state.co.us

Company Licensing
Cindy Hathaway
Director, Corporate Affairs ....................................................................................................... cindy.hathaway@state.co.us

Compliance
Matt Mortier
Director of Compliance ............................................................................................................ matt.mortier@state.co.us

© 1991-2020 National Association of Insurance Commissioners
10/24/2020 30
COLORADO

Consumer Complaints—Life & Health
Dayle Axman   (303) 894-7881
dayle.axman@state.co.us

Consumer Complaints—Property & Casualty
Bobbie Baca   (303) 894-7783
bobbie.baca@state.co.us

Consumer Counseling Program for Seniors
Kimberly Latta (303) 894-7552
kimberly.latta@state.co.us

Department Counsel
Karl Kaesemeyer (303) 866-6000
karl.kaesemeyer@state.co.us

Deposits—Premium Taxes
Cindy Hathaway (303) 894-7544
cindy.hathaway@state.co.us

Examinations—Financial
Henry Freaney (303) 894-7488
henry.freaney@state.co.us

Examinations—Market Regulation—Property and Casualty & Life and Health
Damion Hughes (303) 894-7543
damion.hughes@state.co.us

Examinations—Producer
Pearson VUE (800) 275-8247

Fee—Company
Cindy Hathaway (303) 894-7475
Cindy Hathaway@state.co.us

Investigations
Steven Giampaolo (303) 894-2241
steven.giampaolo@state.co.us

Market Regulation
Damion Hughes (303) 894-7543
damion.hughes@state.co.us

Media Contact
Vincent Plymell (303) 894-2261
vincent.plymell@state.co.us
COLORADO

Premium Tax
Cindy Hathaway
  Director, Corporate Affairs.................................................................(303) 894-7544
  cindy.hathaway@state.co.us

Producer Continuing Education
Pearson VUE
  ...............................................................................................................(800) 275-8247

Producer Licensing
Steven Giampaolo
  Director, Investigations and Licensing....................................................(303) 894-2241
  steven.giampaolo@state.co.us

Property/Casualty Insurance
Bobbie Baca
  Director..................................................................................................(303) 894-7783
  bobbie.baca@state.co.us

Rate, Policy & Form Filing—Life & Health
Jason Lapham
  Director, Life & Health Rates & Forms...................................................(303) 894-7499
  jason.lapham@state.co.us

Rate, Policy & Form Filing—Property & Casualty
David Martinez
  Director, Property, Casualty & Title Rates & Forms..................................(303) 894-2262
  david.martinez@state.co.us

Service of Process
Christine Gonzales-Ferrer
  .................................................................................................................(303) 894-2157
  christine.gonzales-ferrer@state.co.us

Statistical Reporting
Kelly Schultz
  .................................................................................................................(303) 894-7481
  kelly.shultz@state.co.us

© 1991-2020 National Association of Insurance Commissioners
10/24/2020
Andrew N. Mais was nominated as Connecticut’s 33rd Insurance Commissioner by Governor Ned Lamont and began serving on March 4, 2019. The mission of the Connecticut Insurance Department is to protect consumers through regulation of the industry, outreach, education, and advocacy.

Previously a member of Deloitte’s Center for Financial Services, Mais primarily focused on the insurance sector—both US and internationally—serving as a subject matter specialist and resource on insurance regulation, providing expertise in corporate governance and responsibility in the public and private sector through his work at Deloitte and as a regulator and government official. Prior to that, he was a Director at the New York State Insurance Department (NYSID). He served four governors as part of the sr. leadership team through numerous events including the financial crisis of 2008 and major state and federal changes in health insurance regulations and laws. Before joining the NYSID, he served as director of a Connecticut nonprofit.

Mais has led various research teams; authored whitepapers on insurance issues; published articles in Best’s, Carrier Management magazine, and the Journal of Reinsurance; and has been quoted in trade publications, many of the largest general interest newspapers in the US, and the financial press. His expertise has been sought by organizations including the Government Accountability Office.

A graduate of Yale University, Mais has served in elected and appointed positions in New York and Connecticut, as well as on numerous boards. He most recently served as chair of the Council on Ethics of the town of Wilton, CT, where he lives with his wife, Susan, and is often visited by their daughter Jennifer. Other service includes the board of the Maritime Aquarium of Norwalk, a leading national institution with a mission that includes providing leadership in STEM education and training to students from under-served groups, as well as community education on the importance of the Long Island Sound.

His more than 30 years of community involvement includes past board memberships on the American Red Cross of Mid-Fairfield County; Board of Finance of the Town of Wilton (he was cited by the CT House of Representatives); Wilton Chamber of Commerce; Rotary Club of Wilton; The Teen Center of Wilton; Wilton Education Foundation; and numerous others.

<table>
<thead>
<tr>
<th>Mailing Address</th>
<th>Street Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Connecticut Insurance Department</td>
<td>Connecticut Insurance Department</td>
</tr>
<tr>
<td>P.O. Box 816</td>
<td>153 Market Street, 7th Floor</td>
</tr>
<tr>
<td>Hartford, Connecticut 06142-0816</td>
<td>Hartford, Connecticut 06103</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Email Address</th>
<th>Phone Numbers</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="mailto:cid.admin@ct.gov">cid.admin@ct.gov</a></td>
<td>Main (860) 297-3800</td>
</tr>
<tr>
<td></td>
<td>Toll-Free (In-State Only) (800) 203-3447</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Fax Numbers</th>
<th>Office Hours: 8:00 a.m.–4:30 p.m., Monday-Friday</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main (860) 566-7410</td>
<td>Website: <a href="http://www.ct.gov/cid">www.ct.gov/cid</a></td>
</tr>
</tbody>
</table>

Make Checks Payable to: Treasurer, State of Connecticut

Andrew N. Mais  
Commissioner

© 1991-2020 National Association of Insurance Commissioners  
10/24/2020  
33
CONNETICUT

Joshua Hershman
Deputy Commissioner
(860) 297-3995
Joshua.Hershman@ct.gov

George Bradner
Director, Property and Casualty Division
(860) 297-3866

Kurt Swan
Director, Market Conduct/Fraud Investigations and Licensing
(860) 297-3972

Paul Lombardo
Director, Life and Health Division
(860) 297-3891
Paul.Lombardo@ct.gov

Wanchin Chou
Chief Actuary
(860) 297-3943

Kathryn Belfi
Director, Financial Regulation
(860) 297-3968

Janet Grace
Program Manager, Captive Division
(860) 297-3813

Lady Mendoza
Director of Government Relations
Lady.Mendoza@ct.gov

Jim Carson
Communications Director
Jim.Carson@ct.gov

Jared Kosky
Special Counsel to the Commissioner
Jared.Kosky@ct.gov

CONTACT PERSONS

Accident and Health Insurance
Paul Lombardo
Director, Life and Health Division
(860) 297-3891
Paul.Lombardo@ct.gov

Agent Investigation
Amy Stegall
Manager, Fraud, Investigations and Compliance Unit
(860) 297-3933

Agent Licensing
Tanya Penman-Sterling
Principal Examiner, Licensing Unit
(860) 297-3882

Annual Statements
Joan Nakano
Supervising Examiner, Financial Analysis and Compliance
(860) 297-3835

Captive Division
CONNECTICUT

Janet Grace
Program Manager, Captive Division ...........................................................................................................(860) 297-3813

Company Licensing
Maura Welch
Supervising Examiner, Financial Analysis and Compliance..............................................................................(860) 297-3827

Consumer Complaints and Inquires
Gerard O'Sullivan
Director, Consumer Affairs Division............................................................................................................(860) 297-3889

Deposits
Maura Welch
Supervising Examiner, Financial Analysis and Compliance..............................................................................(860) 297-3827

Examinations-Financial
Kathryn Belfi
Director, Financial Regulation.........................................................................................................................(860) 297-3968

Examinations-Market Conduct
Kurt Swan
Director, Market Conduct/Fraud Investigations and Licensing...........................................................................(860) 297-3972

Fees-Agents
Kurt Swan
Director, Market Conduct/Fraud Investigations and Licensing...........................................................................(860) 297-3972

Fees-Company
Joan Nakano
Supervising Examiner, Financial Analysis and Compliance..................................................................................(860) 297-3835

Financial Analysis
Kathryn Belfi
Director, Financial Analysis and Compliance...................................................................................................(860) 297-3968

Fraud
Amy Stegall
Manager, Fraud, Investigations and Compliance Unit....................................................................................(860) 297-3933

Life Insurance
Paul Lombardo
Director, Life and Health Division...................................................................................................................(860) 297-3891 Paul.Lombardo@ct.gov

Policy and Form Filing-Life and Health
Paul Lombardo
Director, Life and Health Division...................................................................................................................(860) 297-3891 Paul.Lombardo@ct.gov

© 1991-2020 National Association of Insurance Commissioners
10/24/2020 35
CONNECTICUT

Policy and Form Filing-Property and Casualty
George Bradner
   Director, Property and Casualty Division.................................................................(860) 297-3866

Property and Casualty-Commercial Lines
George Bradner
   Director, Property and Casualty Division.................................................................(860) 297-3866

Property and Casualty-Personal Lines
George Bradner
   Director, Property and Casualty Division.................................................................(860) 297-3866

Receivership and Guaranty Funds
Jon E. Arsenault
   Director, Legal Division..............................................................................................(860) 297-3811
Trinidad Navarro was elected in 2016 as Delaware’s 26th Insurance Commissioner. In this role, he oversees the regulation of the Delaware insurance market and the Department of Insurance’s (DOI) consumer protection efforts. In 2014, the most recent data available, the Delaware DOI ranked 10th in the U.S. in total written insurance premium and regulated companies with more than $620 billion in assets. The DOI is the largest consumer protection agency in the state.

A lifelong Delawarean, Navarro has an extensive record of public service and is committed to protecting Delaware consumers. He served more than 20 years with the New Castle County Police, retiring as the Public Information Officer after being elected as New Castle County Sheriff in 2010. While a police officer, he received the department’s distinguished Medal of Valor. Prior to that, he worked as a licensed insurance agent. He followed in the footsteps of his father, whose career was servicing the life and health insurance needs of his community. His father’s work demonstrated to him the importance of serving the people who have put their trust in you. Navarro put that lesson into action as an insurance agent, a police officer and as sheriff. He knows that serving the needs of the people is the hallmark of every profession and the obligation of every public servant.

Navarro is a member of the NAIC. He presently serves on the Delaware Health Care Commission, the State Employees Benefits Committee, the Deferred Compensation Council, and the Council on Health Promotion and Disease Prevention.

Navarro holds an associate degree in criminal justice from the Delaware Technical and Community College and a bachelor's degree from Wilmington University.

Navarro has two daughters, Kylie and Hannah, and one son, Jordan. He currently resides in Bear, DE, with his wife, Melissa, and youngest daughter, Hannah.

**Mailing Address**

Delaware Department of Insurance
1351 West North Street
Suite 101
Dover, Delaware 19904

**Street Address**

Same as mailing address

**Phone Numbers**

Main (302) 674-7300
Toll-Free (In-State Only) (800) 282-8611

**Fax Numbers**

Main (302) 739-5280

**Office Hours:** 8:00 a.m.-4:30 p.m., Monday-Friday

**Website:** https://insurance.delaware.gov/

**Make Checks Payable to:** Department of Insurance

**Email Address**

consumer@delaware.gov

**Harding Drane**
Deputy Commissioner
(302) 674-7391
harding.drane@delaware.gov

**Stuart Snyder**
Chief of Staff
(302) 674-7312
stuart.snyder@delaware.gov

© 1991-2020 National Association of Insurance Commissioners
10/24/2020
Christina Haas  
Senior Advisor  
(302) 674-7303  
christina.haas@delaware.gov  

Victoria "Dee" Jones  
Executive Assistant to the Commissioner  
(302) 674-7305  
victoria.jones@delaware.gov  

Tiffany Jenkins  
Executive Assistant to the Deputy Commissioner  
(302) 674-7306  
tiffany.jenkins@delaware.gov  

Kathleen (Kitty) Makowski  
Deputy Attorney General (DAG)  
(302) 674-7326  
kathleen.makowski@delaware.gov  

Jessica Willey  
Deputy Attorney General (DAG)  
(302) 674-7387  
jessica.willey@delaware.gov  

Sarah Mullin  
Controller  
(302) 674-6261  
sarah.mullin@delaware.gov  

Leslie Ledogar  
Regulatory Specialist  
(302) 674-7379  
leslie.ledogar@delaware.gov  

David Lonchar  
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG)  
(302) 674-7345  
dave.lonchar@delaware.gov  

Frank Pyle  
Director, Insurance Consumer Protection Enforcement  
(302) 674-7353  
frank.pyle@delaware.gov  

Gerald Pepper  
Director, Insurance Fraud Prevention Bureau  
(302) 674-7352  
gerald.pepper@delaware.gov  

Steve Kinion  
Director, Bureau of Captive  
(302) 577-5258  
steve.kinion@delaware.gov  

Roberta Jones  
Director, Human Resources  
(302) 674-7384  
roberta.jones@delaware.gov  

Tim Li  
Director, Information Technology  
(302) 674-7332  
tim.li@delaware.gov  

CONTACT PERSONS  

Email by Division  

Producer Licensing  
Email  
licensing@delaware.gov  

Bureau of Examination, Rehabilitation and Guaranty (BERG)  
Email  
berg@delaware.gov  

Consumer Services  
Email  
consumer@delaware.gov
DELAWARE

Delaware Medical Assistance Bureau
Email: DMAB@delaware.gov

Fraud Prevention
Email: fraud@delaware.gov

Workplace Safety
Email: safety@delaware.gov

NAIC Liaison
Christina Haas
Senior Advisor (302) 674-7303
christina.haas@delaware.gov

Accident and Health Insurance
Fleur McKendell (302) 674-7308
Manager, Consumer Services Investigations and Market Regulation-Life and Health
fleur.mckendell@delaware.gov

Producer Licensing
Robin David (302) 674-7348
Supervisor, Market Conduct and Producer Licensing
robin.david@delaware.gov

Annual Statements
David Lonchar (302) 674-7334
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG)
dave.lonchar@delaware.gov

Consumer Complaints and Inquiries
Michael Gould (302) 674-7304
Manager, Consumer Services Investigations and Market Regulations
michael.gould@delaware.gov

Department Counsel
Kathleen (Kitty) Makowski (302) 674-7326
Deputy Attorney General (DAG)
kathleen.makowski@delaware.gov

Jessica Willey (302) 674-7387
Deputy Attorney General (DAG)
jessica.willey@delaware.gov

Deposits
Ryan Collins (302) 674-7386
Accountant
ryan.collins@delaware.gov

Examinations-Financial
David Lonchar (302) 674-7334
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG)
dave.lonchar@delaware.gov

Examinations-Market Conduct
Robin David (302) 674-7348
Supervisor, Market Conduct and Producer Licensing
robin.david@delaware.gov
DELAWARE

Fees-Producers
Robin David
Supervisor, Market Conduct and Producer Licensing
(302) 674-7348
robin.david@delaware.gov

Fees-Company
Alisa Pritchard
BERG Office Manager
(302) 674-7344
alisa.pritchard@delaware.gov

Information Systems
Tim Li
Director, Information Technology
(302) 647-7332
tim.li@delaware.gov

Media Relations/Public Information
Christina Haas
Senior Advisor
(302) 674-7303
christina.haas@delaware.gov

Policy and Form Filing
Ann Lyon
Property and Casualty Rating Analyst
(302) 674-7372
ann.lyon@delaware.gov

Jennifer Stinson
Life and Health Rating Analyst
(302) 674-7385
jennifer.stinson@delaware.gov

Jan Brunory
Life and Health Rating Analyst
(302) 674-7374
janet.brunory@delaware.gov

Premium Tax
Jeannine N. Neal
Administrative Officer
(302) 674-7339
jeannine.neal@delaware.gov

Paulette Morris
Senior Accountant, Premium Tax
(302) 674-7383
paulette.morris@delaware.gov

Company Licensing
Alisa Pritchard
BERG Office Manager
(302) 674-7344
alisa.pritchard@delaware.gov

Statistical Reporting
David Lonchar
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG)
(302) 674-7334
dave.lonchar@delaware.gov

Woods previously served as the Director of Business Development and Strategy in the Office of the Deputy Mayor for Planning and Economic Development (DMPED), where she provided strategic leadership, stakeholder engagement and global outreach to the business community. Ms. Woods has held several positions within DMPED, including Deputy Director of Business Development and International Business Manager, where she helped to shape signature business development initiatives, attract foreign direct investment and establish new business relationships with international markets. Her leadership has led to the successful execution of the Mayor’s economic strategy and helped to drive the District’s business attraction and retention efforts across key business sectors. Her work has also contributed to several policy outcomes, including increased investment in underrepresented entrepreneurs to address the human, social and financial capital that entrepreneurs need to grow and expand. Ms. Woods has served on several boards and commissions, including the Mayor’s Innovation Technology Inclusion Council, Washington DC Economic Partnership, Destination DC and the Greater Washington Board of Trade Council on Economic Development Officials.

Woods holds a M.B.A. from George Washington University and B.A. in law and society from the University of California at Santa Barbara.

Woods is married and lives with her husband and two daughters in Washington, DC.

**Mailing Address**
District of Columbia Department of Insurance, Securities and Banking
1050 First Street, NE, Suite 801
Washington, DC 20002

**Email Address**
disb@dc.gov

**Phone Numbers**
Main (202) 727-8000

**Office Hours**: 8:15 a.m. - 4:45 p.m., Monday-Friday

**Website**: www.disb.dc.gov

**Make Checks Payable to**: D.C. Treasurer

Karima Woods  (202) 442-7845  karima.woods@dc.gov
Commissioner

Flavian Marwa  (202) 442-7766  flavian.marwa@dc.gov
Deputy Commissioner - Market Operations

Sharon Shipp  (202) 442-7810  sharon.shipp@dc.gov
Deputy Commissioner - Market Compliance
DISTRICT OF COLUMBIA

Christian Washington (202) 442-7754
Chief of Staff. christian.washington@dc.gov

Alicia M. Wade (202) 442-7760
Executive Assistant to the Commissioner. alicia.wade@dc.gov

Philip Barlow (202) 442-7823
Associate Commissioner - Insurance. philip.barlow@dc.gov

Dana Sheppard (202) 442-7820
Associate Commissioner - Risk Finance. dana.sheppard@dc.gov

Jocelyn Bramble (202) 442-7758
General Counsel. jocelyn.bramble@dc.gov

CONTACT PERSONS

Actuarial Analysis
Roberto Nkojo (202) 442-7757
Manager, Actuarial Analysis Branch. robert.nkojo@dc.gov

Efren Tanhehco (202) 442-7752
Supervisory Health Actuary. efren.tanhehco@dc.gov

Company and Agent Licensing
Sheila Johnson-Parker (202) 442-7795
Insurance Licensing Manager. sheila.parker@dc.gov

Company Examinations-Financial
N. Kevin Brown (202) 442-7785
Chief Financial Examiner. nathaniel.brown@dc.gov

Sean O'Donnell (202) 442-8153
Director of Financial Examinations, Risk Finance. sean.o'donnell@dc.gov

Consumer Complaints
Sharon Shipp (202) 442-7810
Deputy Commissioner - Market Compliance. sharon.shipp@dc.gov

Enforcement and Investigation Bureau
Brian Bressman (202) 442-8790
Director, Enforcement and Investigation Bureau. brian.bressman@dc.gov

Financial Statement Filing and Analysis
N. Kevin Brown (202) 442-7785
Chief Financial Examiner. nathaniel.brown@dc.gov

Information Systems
Shankar Vaidyanathan (202) 442-8154
Chief Information Officer. shankar.vaidyanathan@dc.gov

© 1991-2020 National Association of Insurance Commissioners
10/24/2020
DISTRICT OF COLUMBIA

Office of Communication and Public Affairs
Paul Drehoff
Public Information Officer
(202) 442-7856
paul.drehoff@dc.gov

Policy and Form Filing
Howard Liebers
Insurance Examiner Manager
(202) 442-8571
howard.liebers@dc.gov

Policy and Administration
Katrice Purdie
Chief of Policy and Administration
(202) 442-7773
katrice.purdie@dc.gov

Premium Tax
Jessie Li
Financial Examiner
(202) 442-8568
jessie.li@dc.gov
Jimmy Patronis is a native Floridian born and raised in Panama City. He earned his associate degree in restaurant management from Gulf Coast Community College and a bachelor’s degree in political science from Florida State University. He is a partner in a family-owned seafood restaurant called Captain Anderson’s, which celebrated its 50th anniversary in 2017.

His public service career began as an intern in the FL Senate and the United Kingdom’s House of Commons. After graduation, Governor Lawton Chiles appointed him to the FL Elections Commission, and he was reappointed by Governor Jeb Bush. He served in the FL House of Representatives from 2006 to 2014, representing his hometown region in the FL Panhandle. He was appointed to serve on FL’s Public Service Commission, as well as the Constitution Revision Commission, which meets once every 20 years to propose changes to the state constitution.

Recognized for outstanding leadership in his hometown of Panama City and throughout FL, he is committed to active civic engagement and business development. He has chaired the Greater Panama City Beach Chamber of Commerce’s Economic Development Council, served on the board of the Bay County Economic Development Alliance, the Salvation Army Advisory Board, the Bay County Chapter of the FL Restaurant and Lodging Association, and national president for the FL Vocational Industrial Clubs of America. He is a former trustee of the Gulf Coast Medical Center, and former director of the Bay Medical Center’s Foundation and Gulf Coast Community College Foundation Board. He was instrumental in the establishment of the Northwest FL Beaches International Airport in Panama City and has served as chairman and a board member of Bay County-Panama City International Airport and Industrial District.

Patronis and his wife, Katie, are proud parents to Jimmy Theo III and John Michael and are lifelong members of the Saint John’s Greek Orthodox Church.

**Mailing Address**
Florida Department of Financial Services
Office of the Chief Financial Officer
J. Edwin Larson Building
200 East Gaines Street
Tallahassee, Florida 32399-0301

**Email Address**
firstname.lastname@myfloridacfo.com

**Phone Numbers**
Main (850) 413-3089
NAIC Liaison Main (850) 413-5923
Consumer Services (In-State) (877) 693-5236
Consumer Services (Out-of-State) (850) 413-3089

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** www.myfloridacfo.com

**Fax Numbers**
Main (850) 413-2950
NAIC Liaison Fax (850) 487-0453

**Consumer Services (In-State)**
(877) 693-5236

**Consumer Services (Out-of-State)**
(850) 413-3089

**Email Address:** firstname.lastname@myfloridacfo.com

**Fax Numbers:**
Main (850) 413-2950
NAIC Liaison Fax (850) 487-0453

**Website:** www.myfloridacfo.com

© 1991-2020 National Association of Insurance Commissioners
10/24/2020

45
FLORIDA

Ryan West
Chief of Staff. (850) 413-4900 ryan.west@myfloridacfo.com

Vacant
Inspector General. (850) 413-3112

Sha'ron James
Insurance Consumer Advocate. (850) 413-5923 sha'ron.james@myfloridacfo.com

Susan Miller
Director, Internal Affairs. (850) 413-2806 susan.miller@myfloridacfo.com

Brock Juarez
Director, External Affairs. (850) 413-2964 brock.juarez@myfloridacfo.com

Jay Etheridge
Deputy Chief Financial Officer. (850) 413-2851 jay.etheridge@myfloridacfo.com

Elizabeth Boyd
Deputy Chief Financial Officer. (850) 413-4902 elizabeth.boyd@myfloridacfo.com

Scott Fennell
Deputy Chief Financial Officer. (850) 413-2908 scott.fennell@myfloridacfo.com

Chasity O'Steen
General Counsel. (850) 413-2898 chasity.osteen@myfloridacfo.com

Robert Tomillo
Director, Cabinet Affairs. (850) 413-2825 robert.tomillo@myfloridacfo.com

Vacant
Director, Legislative Affairs. (850) 413-2890 bg.murphy@myfloridacfo.com

CONTACT PERSONS

Agent and Agency Services
Greg Thomas
Director. (850) 413-5401 greg.thomas@myfloridacfo.com

Matt Tamplin
Bureau Chief, Licensing. (850) 413-5496 matt.tamplin@myfloridacfo.com

Ray Wenger
Bureau Chief, Investigations. (850) 413-5605 ray.wenger@myfloridacfo.com

Consumer Services
Tasha Carter
Director. (850) 413-5816 tasha.carter@myfloridacfo.com

David Jones
Assistant Director. (850) 413-5787 david.jones@myfloridacfo.com
FLORIDA

Shonnice Booker  
Bureau Chief, Consumer Assistance  
(850) 413-5841  
shonnice.booker@myfloridacfo.com

Denishia Sword  
Bureau Chief, Education Advocacy and Research  
(850) 413-5810  
denishia.sword@myfloridacfo.com

Fees
Alexandra Weimorts  
Bureau Chief, Financial Services  
(850) 413-2092  
av Alexandra.weimorts@myfloridacfo.com

Funeral, Cemetery and Consumer Services
Mary Schwantes  
Director  
(850) 413-4984  
m Mary.schwantes@myfloridacfo.com

Information Systems
Charles Ghini  
Director  
(850) 413-1505  
charles.ghini@myfloridacfo.com

Investigative and Forensic Services
Col. Simon Blank  
Director  
(850) 413-4001  
simon.blank@myfloridacfo.com

Ernie Stoll  
Assistant Director  
(850) 413-4053  
ernie.stoll@myfloridacfo.com

Evangelina Brooks  
Bureau Chief, Insurance Fraud  
(850) 413-4020  
evangelina.brooks@myfloridacfo.com

Chief Brian McCoy  
Bureau Chief, Workers Comp Fraud  
(904) 798-4872  
brian.mccoy@myfloridacfo.com

Carl Chasteen  
Bureau Chief, Forensic Services  
(850) 539-2705  
carl.chasteen@myfloridacfo.com

Joe Steadman  
Bureau Chief, Fire & Arson Investigations  
(850) 413-3667  
joseph.steadman@myfloridacfo.com

Lt. Mike Smith  
Office of Fiscal Integrity  
(850) 413-4038  
michael.smith@myfloridacfo.com

Licensing Examinations-Agents
Matt Tamplin  
Bureau Chief, Licensing, License Qualification and Examinations  
(850) 413-5496  
matt.tamplin@myfloridacfo.com

Media Relations/Public Information
Anna Farrar  
Director, Communications  
(850) 413-2860  
anna.farrar@myfloridacfo.com
Rehabilitation and Liquidation Services
Toma Wilkerson
Director.................................................................toma.wilkerson@myfloridacfo.com

Risk Management
Molly Merry
Director.................................................................molly.merry@myfloridacfo.com

Shannon Segers
Bureau Chief, Loss Prevention.......................................shannon.segers@myfloridacfo.com

Marc Stemle
Bureau Chief, Liability & Property Claims..........................marc.stemle@myfloridacfo.com

Tod Stupski
State Employee WC Claims Bureau Chief.............................tod.stupski@myfloridacfo.com

Treasury Deposits
Kenneth Lee
Bureau Chief, Collateral Management............................kenneth.lee@myfloridacfo.com

Workers' Compensation
Tanner Holloman
Director.................................................................taner.holloman@myfloridacfo.com

Andrew Sabolic
Assistant Director............................................................andrew.sabolic@myfloridacfo.com

Pam Macon
Bureau Chief, Compliance..............................................pam.macon@myfloridacfo.com

Stephen Yon
Bureau Chief, Employee Assistance and Ombudsman Office........stephen.yon@myfloridacfo.com

Charlene Miller
Bureau Chief, Monitoring & Audit.......................................charlene.miller@myfloridacfo.com

Lisel Laslie
Office of Data Quality and Collection..................................lisel.laslie@myfloridacfo.com

Greg Jenkins
Bureau Chief, Financial Accountability............................greg.jenkins@myfloridacfo.com

© 1991-2020 National Association of Insurance Commissioners
10/24/2020
FLORIDA

David Altmaier was appointed as the Florida Insurance Commissioner in April 2016 by the Financial Services Commission. He leads the Office of Insurance Regulation (OIR) and has oversight of one of the largest insurance markets in the world. Under Altmaier’s leadership, OIR has worked to cultivate a market in Florida in which insurance products are reliable, available, and affordable.

Altmaier began his public service at OIR in 2008, serving in a number of roles including Chief Analyst of the Property and Casualty Financial Oversight unit and Deputy Commissioner of Property and Casualty Insurance.

In 2019, Altmaier was voted Vice President of the National Association of Insurance Commissioners (NAIC) and was voted NAIC President-Elect for 2020. In his role as President-Elect, Altmaier serves as Vice Chair of the Executive Committee, Internal Administration Subcommittee and the Government Relations Leadership Council. Commissioner Altmaier was also appointed by Governor DeSantis to serve as a member Florida’s Blockchain Task Force.

Prior to joining OIR, Altmaier worked as a Florida licensed 2-20 and 2-14 insurance agent and as a high school math teacher. Altmaier graduated from Western Kentucky University in 2004 with a bachelor’s degree in mathematics.
FLORIDA

Alexis Bakofsky  
Director, Communications  
(850) 413-5128  
Alexis.Bakofsky@floir.com

Allison Sitte  
Director, Government Affairs  
(850) 413-4980  
Allison.Sitte@floir.com

Anoush Brangaccio  
General Counsel  
(850) 413-4116  
Anoush.Brangaccio@floir.com

Deanna Sablan  
Inspector General  
(850) 413-4980  
Deanna.Sablan@floir.com

Susanne Murphy  
Deputy Commissioner of Property and Casualty  
(850) 413-5083  
Susanne.Murphy@floir.com

Vacant  
Deputy Commissioner of Life and Health

Carolyn Morgan  
Director, Life and Health Financial Oversight  
(850) 413-5233  
Carolyn.Morgan@floir.com

James Dunn  
Director, Life and Health Product Review  
(850) 413-5136  
James.Dunn@floir.com

Scott Woods  
Director, Life and Health Market Regulation  
(850) 413-5075  
Scott.Woods@floir.com

Virginia Christy  
Director, Property and Casualty Financial Oversight  
(850) 413-5019  
Virginia.Christy@floir.com

Sandra Starnes  
Director, Property and Casualty Product Review  
(850) 413-5344  
Sandra.Starnes@floir.com

Sheryl Parker  
Director, Property and Casualty Market Regulation  
(850) 413-5086  
Sheryl.Parker@floir.com

CONTACT PERSONS

NAIC Liaison  
Christina Huff  
(850) 413-5906  
Christina.Huff@floir.com

Annual Statements—Life and Health Filings  
Carolyn Morgan  
(850) 413-5233  
Carolyn.Morgan@floir.com

Annual Statements—Property and Casualty Filings  
Virginia Christy  
(850) 413-5019  
Virginia.Christy@floir.com

Company Licensing  
© 1991-2020 National Association of Insurance Commissioners  
10/24/2020  
50
FLORIDA

Carolyn Morgan  
(850) 413-5233  
Life and Health

Virginia Christy  
(850) 413-5019  
Property and Casualty

Examinations—Financial and Market Investigations

Carolyn Morgan  
(850) 413-5233  
Life and Health

Virginia Christy  
(850) 413-5019  
Property and Casualty

Sheryl Parker  
(850) 413-5086  
Market Investigations, Property and Casualty

Scott Woods  
(850) 413-5075  
Market Investigations, Life and Health

Life Insurance

Carolyn Morgan  
(850) 413-5233  
Director, Life and Health Financial Oversight

Managed Care

Carolyn Morgan  
(850) 413-5233  
Director, Life and Health Financial Oversight

Policy and Form Filing—Property and Casualty

Sandra Starnes  
(850) 413-5344  
Director, Property and Casualty Product Review

Property and Casualty—Commercial and Personal Lines

Sandra Starnes  
(850) 413-5344  
Director, Property and Casualty Product Review

Premium Tax—Surplus Lines

Virginia Christy  
(850) 413-5019  
Director, Property and Casualty Financial Oversight

Statistical Reporting

Sandra Starnes  
(850) 413-5344  
Director, Property and Casualty Product Review
John F. King was sworn in as Georgia's Insurance Commissioner by Governor Brian Kemp on July 1, 2019. He previously was the Chief of Police for the City of Doraville since October 2002. King served in many capacities with the Doraville Police Department, including Deputy Chief over enforcement operations. He began his employment with the City of Doraville in 1993 as a Detective. Prior to that, King was an Atlanta police officer beginning his career in 1985. While at the Atlanta Police Department, King worked various assignments including Red Dog, Organized Crime/Intelligence. King's career includes assignments to both the FBI and DEA as a Task Force Agent. In 1987, while at the Atlanta Police Department, he received the Chief's Blue Star for being injured in the line of duty as a result of criminal attack with a firearm.

A native of Mexico, King has created meaningful impact by building bridges among Doraville's diverse populations and implementing youth education and crime-prevention programs. Recognizing Doraville's international composition, King made it a priority to hire bilingual police officers, place multiple languages on police cars, and ensure effective translators and public defenders were employed at the City Courthouse. His initiatives include Anti-Gang education programs for elementary school students and parents. King worked with the Hispanic Chamber of Commerce to establish an education program for prospective small business entrepreneurs and worked with state, county and local leaders to implement a safety and speed reduction program targeted on Buford Highway to reduce the number of pedestrian fatalities. King is also a member of Leadership DeKalb.

In addition to his role as Doraville’s Chief of Police, King serves as a Major General in the U.S. Army National Guard assigned to U.S. Army North and Commander Task Force 51. He was the former Commander of the 48th Infantry Brigade Combat Team and has deployed to Bosnia-Herzegovina, Iraq and Afghanistan. He served as the Military Advisor to the Deputy Minister of Interior for Security for Afghanistan, an agency of over 96,000 police officers. He has won many awards for military and public service including the Bronze Star Medal and Combat Infantry Badge, meritorious service medals, and a NATO award for his service in both Bosnia and Afghanistan, among others. He also received the El Salvador gold medal for achievement in 2006.

King earned a Bachelor’s Degree in criminal justice and public administration from Brenau University and a Master’s Degree in Strategic Studies from the U.S. Army War College. He was a graduate of class #229 in the FBI National Academy in Quantico, VA and a graduate of the Georgia International Law Enforcement Exchange program to Israel (GILEE). King is also fluent in Spanish.

### Mailing Address
Office of Insurance and Safety Fire Commissioner
Two Martin Luther King, Jr. Drive, SE
West Tower, Suite 704, Floyd Bldg.
Atlanta, Georgia 30334

### Street Address
Same as mailing address

### Phone Numbers
- **Main**: (404) 656-2070
- **Toll-Free**: (800) 656-2298

### Fax Numbers
- **Main**: (404) 657-8542

### Office Hours
8:00 a.m.-6:00 p.m., Monday-Friday

### Website
[www.oci.ga.gov](http://www.oci.ga.gov)

### Make Checks Payable to
Commissioner of Insurance
GEORGIA

Martin R. Sullivan, Jr. ................................................................. (404) 656-9140
Chief of Staff.............................................................................msullivan@oci.ga.gov

Merritt Beaver ........................................................................... (404) 463-0953
Chief Information Officer..........................................................mbeaver@oci.ga.gov

Steve Manders ........................................................................... (404) 656-2074
Deputy Commissioner for Insurance......................................... smanders@oci.ga.gov

Steve Manders ........................................................................... (404) 656-2085
Deputy Commissioner for Insurance, Insurance Product Review.. smanders@oci.ga.gov

Brenda Wright ........................................................................... (404) 656-2101
Agent Licensing........................................................................... bwright@oci.ga.gov

Gregg Conley ............................................................................. (404) 463-0240
Executive Counsel.....................................................................gconley@oci.ga.gov

Terri Blackmer ........................................................................... (404) 656-2060
Director, Criminal Investigations.............................................tblackmer@oci.ga.gov

Jo Anne Oni ................................................................................... (404) 656-2070
Director, Consumer Services Division.....................................joni@oci.ga.gov

Vacant .......................................................................................... (404) 656-2064
State Fire Marshal, Safety Fire Division ....................................

Mark Revenew ........................................................................... (404) 656-3205
Deputy Commissioner of Safety Fire........................................mrevenew@oci.ga.gov

CONTACT PERSONS

NAIC Liaison
Martin R. Sullivan, Jr. ................................................................. (404) 656-9140
Chief of Staff.............................................................................msullivan@oci.ga.gov

Accident and Health Insurance
Steve Manders ........................................................................... (404) 656-2085
Deputy Commissioner for Insurance, Insurance Product Review.. smanders@oci.ga.gov

Administrative Procedure
Gregg Conley ............................................................................. (404) 463-0240
Executive Counsel.....................................................................gconley@oci.ga.gov

Agent Licensing
Brenda Wright ........................................................................... (404) 656-2101
Agent Licensing........................................................................... bwright@oci.ga.gov

© 1991-2020 National Association of Insurance Commissioners
10/24/2020
GEORGIA

Annual Statement-Property and Casualty
Christopher Taylor (404) 656-2074
Assistant Director, Insurance and Financial Oversight.ctaylor@oci.ga.gov

Company Licensing-Life and Health
Scott Sanders (404) 656-2074
Assistant Director, Insurance and Financial Oversight.ssanders@oci.ga.gov

Company Licensing-Property and Casualty
Christopher Taylor (404) 656-2074
Assistant Director, Insurance and Financial Oversight.ctaylor@oci.ga.gov

Computer Services
Merritt Beaver (404) 463-0953
Chief Information Officer.mbeaver@oci.ga.gov

Consumer Complaints and Inquires
Jo Anne Oni (404) 656-2070
Director, Consumer Services Division.joni@oci.ga.gov

Deposits-Life and Health
Kimnese Abdul-Salaam (404) 646-2074
Insurance and Financial Oversight.kabdul-salaam@oci.ga.gov

Deposits-Property and Casualty
Kimnese Abdul-Salaam (404) 656-2074
Insurance and Financial Oversight.kabdul-salaam@oci.ga.gov

Examinations-Agent
Brenda Wright (404) 656-2101
Agent Licensing.bwright@oci.ga.gov

Examinations-Financial
Steve Manders (404) 656-2074
Deputy Commissioner for Insurance.smanders@oci.ga.gov

Examinations-Market Conduct-Property and Casualty, Life and Health
Steve Manders (404) 656-2074
Deputy Commissioner for Insurance.smanders@oci.ga.gov

Fees-Life and Health
Scott Sanders (404) 656-2074
Assistant Director, Insurance and Financial Oversight.ssanders@oci.ga.gov

Fees-Property and Casualty
Christopher Taylor (404) 656-2074
Assistant Director, Insurance and Financial Oversight.ctaylor@oci.ga.gov
GEORGIA

Fraud Division
Terri Blackmer
   Director, Criminal Investigations................................................................. (404) 656-2060 tblackmer@oci.ga.gov

Legislative Liaison
WestonBurleson
   Legislative Liaison ......................................................................................... (404) 656-9140 wburleson@oci.ga.gov

Life Insurance
Steve Manders
   Deputy Commissioner for Insurance, Insurance Product Review...................... (404) 656-2085 smanders@oci.ga.gov

Media Inquiries
Weston Burleson
   Communications Director .............................................................................. (404) 656-9140 wburleson@oci.ga.gov

Policy and Form Filing-Life and Health
Steve Manders
   Deputy Commissioner for Insurance, Insurance Product Review...................... (404) 656-2085 smanders@oci.ga.gov

Policy and Form Filing-Property and Casualty
Steve Manders
   Deputy Commissioner for Insurance, Insurance Product Review...................... (404) 656-2085 smanders@oci.ga.gov

Premium Tax
Mandy Snipes
   Financial Reporting Manager, Premium Tax Division......................................... (404) 656-7553 msnipes@oci.ga.gov

Property and Casualty-Commercial Lines
Steve Manders
   Deputy Commissioner for Insurance, Insurance Product Review...................... (404) 656-2085 smanders@oci.ga.gov

Property and Casualty-Personal Lines
Steve Manders
   Deputy Commissioner for Insurance, Insurance Product Review...................... (404) 656-2085 smanders@oci.ga.gov

Receivership
Steve Manders
   Deputy Commissioner for Insurance ..................................................................... (404) 656-2074 smanders@oci.ga.gov

Statistical Reporting
Steve Manders
   Deputy Commissioner for Insurance, Insurance Product Review...................... (404) 656-2085 smanders@oci.ga.gov
Dafne M. Shimizu, Acting Commissioner of Banking and Insurance for the Guam Department of Revenue and Taxation, is a senior level executive with over twenty years of experience in accounting and finance including almost a decade of experience in the health insurance industry. Shimizu has experience in managing and directing various aspects of business operations, including compliance, budgeting, financial planning, financial analysis and financial and business strategy.

Shimizu is a United States (U.S.) licensed Certified Public Accountant (CPA) who earned both a bachelor’s degree in Accounting and a master’s degree in Public Administration from the University of Guam.
GUAM

John Paul G. Duenas  (671) 635-7669  
Regulatory Examiner I  johnpaul.duenas@revtax.guam.gov

Christina G. Taimano  (671) 635-7668  
Regulatory Examiner I  christina.taimano@revtax.guam.gov

CONTACT PERSONS

Accident and Health Insurance
Alice P. Sebastian-Cruz  (671) 635-1844  
Regulatory Examiner Supervisor  alice.cruz@revtax.guam.gov

Nemencio David E. Briones  (671) 635-1845  
Regulatory Examiner II  nemencio.briones@revtax.guam.gov

Agent Licensing
Anita M. Superales  (671) 635-7664  
Regulatory Examiner I  anita.superales@revtax.guam.gov

Robert D. Tongson  (671) 635-1833  
Regulatory Examiner II  robert.tongson@revtax.guam.gov

Nemencio David E. Briones  (671) 635-1845  
Regulatory Examiner II  nemencio.briones@revtax.guam.gov

John Paul G. Duenas  (671) 635-7669  
Regulatory Examiner I  johnpaul.duenas@revtax.guam.gov

Christina G. Taimano  (671) 635-7668  
Regulatory Examiner I  christina.taimano@revtax.guam.gov

Annual Statements
Alice P. Sebastian-Cruz  (671) 635-1844  
Regulatory Examiner Supervisor  alice.cruz@revtax.guam.gov

Nemencio David E. Briones  (671) 635-1845  
Regulatory Examiner II  nemencio.briones@revtax.guam.gov

Company Licensing
Anita M. Superales  (671) 635-7664  
Regulatory Examiner I  anita.superales@revtax.guam.gov

Robert D. Tongson  (671) 635-1833  
Regulatory Examiner II  robert.tongson@revtax.guam.gov

John Paul G. Duenas  (671) 635-7669  
Regulatory Examiner I  johnpaul.duenas@revtax.guam.gov

Christina G. Taimano  (671) 635-7668  
Regulatory Examiner I  christina.taimano@revtax.guam.gov
GUAM

Consumer Complaints and Inquires
Alice P. Sebastian-Cruz (671) 635-1844
   Regulatory Examiner Supervisor..........................................................alice.cruz@revtax.guam.gov

Anita M. Superales (671) 635-7664
   Regulatory Examiner I...........................................................................anita.superales@revtax.guam.gov

Robert D. Tongson (671) 635-1833
   Regulatory Examiner II........................................................................robert.tongson@revtax.guam.gov

Nemencio David E. Briones (671) 635-1845
   Regulatory Examiner II........................................................................nemencio.briones@revtax.guam.gov

John Paul G. Duenas (671) 635-7669
   Regulatory Examiner I...........................................................................johnpaul.duenas@revtax.guam.gov

Christina G. Taimano (671) 635-7668
   Regulatory Examiner I...........................................................................christina.taimano@revtax.guam.gov

Counsel
Vacant
   Attorney General.......................................................................................Vacant

Deposits
Anita M. Superales (671) 635-7664
   Regulatory Examiner I...........................................................................anita.superales@revtax.guam.gov

Examinations-Financial
Alice P. Sebastian-Cruz (671) 635-1844
   Regulatory Examiner Supervisor..........................................................alice.cruz@revtax.guam.gov

Nemencio David E. Briones (671) 635-1845
   Regulatory Examiner II........................................................................nemencio.briones@revtax.guam.gov

Examinations-Market Conduct
Alice P. Sebastian-Cruz (671) 635-1844
   Regulatory Examiner Supervisor..........................................................alice.cruz@revtax.guam.gov

Nemencio David E. Briones (671) 635-1845
   Regulatory Examiner II........................................................................nemencio.briones@revtax.guam.gov

Robert D. Tongson (671) 635-1833
   Regulatory Examiner II........................................................................robert.tongson@revtax.guam.gov

John Paul G. Duenas (671) 635-7669
   Regulatory Examiner I...........................................................................johnpaul.duenas@revtax.guam.gov

Christina G. Taimano (671) 635-7668
   Regulatory Examiner I...........................................................................christina.taimano@revtax.guam.gov
GUAM

Fees
Anita M. Superales .......................................................... anita.superales@revtax.guam.gov
   Regulatory Examiner I.......................................................... (671) 635-7664

Nemencio David E. Briones .................................................. nemencio.briones@revtax.guam.gov
   Regulatory Examiner II.......................................................... (671) 635-1845

Information Systems
Christina M. San Agustin .................................................. christina.sanagustin@revtax.guam.gov
   Programmer/Analyst Supervisor............................................. (671) 635-1810

Life Insurance
Anita M. Superales .......................................................... anita.superales@revtax.guam.gov
   Regulatory Examiner I.......................................................... (671) 635-7664

Robert D. Tongson .......................................................... robert.tongson@revtax.guam.gov
   Regulatory Examiner II.......................................................... (671) 635-1833

Nemencio David E. Briones .................................................. nemencio.briones@revtax.guam.gov
   Regulatory Examiner II.......................................................... (671) 635-1845

John Paul G. Duenas .......................................................... johnpaul.duenas@revtax.guam.gov
   Regulatory Examiner I.......................................................... (671) 635-7669

Christina G. Taimano .......................................................... christina.taimano@revtax.guam.gov
   Regulatory Examiner I.......................................................... (671) 635-7668

Policy and Form Filing-Life and Health
Alice P. Sebastian-Cruz .................................................. alice.cruz@revtax.guam.gov
   Regulatory Examiner Supervisor............................................. (671) 635-1844

Nemencio David E. Briones .................................................. nemencio.briones@revtax.guam.gov
   Regulatory Examiner II.......................................................... (671) 635-1845

Policy and Form Filing-Property and Casualty
Anita M. Superales .......................................................... anita.superales@revtax.guam.gov
   Regulatory Examiner I.......................................................... (671) 635-7664

Robert D. Tongson .......................................................... robert.tongson@revtax.guam.gov
   Regulatory Examiner I.......................................................... (671) 635-1833

Premium Tax
Alice P. Sebastian-Cruz .................................................. alice.cruz@revtax.guam.gov
   Regulatory Examiner Supervisor............................................. (671) 635-1844

UCC (Uniform Commercial Code) Filing Health Insurance Policy Forms and Rates Review
Alice P. Sebastian-Cruz .................................................. alice.cruz@revtax.guam.gov
   Regulatory Examiner Supervisor............................................. (671) 635-1844
GUAM

Robert D. Tongson  
Regulatory Examiner I  
(671) 635-1833  
robert.tongson@revtax.guam.gov

Nemencio David E. Briones  
Regulatory Examiner II  
(671) 635-1845  
nemencio.briones@revtax.guam.gov

John Paul G. Duenas  
Regulatory Examiner I  
(671) 635-7669  
johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao  
Regulatory Examiner I  
(671) 635-7668  
christina.taimano@revtax.guam.gov
GUAM
Colin M. Hayashida was named Insurance Commissioner for the Hawaii Insurance Division by the Department of Commerce and Consumer Affairs Director (DCCA) Catherine P. Awakuni Colón and was appointed by Governor David Ige on January 1, 2019.

The Hawaii Insurance Division regulates the Hawaii insurance industry, issues licenses, examines the fiscal condition of Hawaii-based companies, reviews rate and policy filings, and investigates insurance related complaints. As head of the Insurance Division, Hayashida will oversee the insurance industry in the State of Hawaii, which writes $19.8 billion in premiums, and includes 1,551 insurance companies and over 73,000 insurance producers.

Prior to his appointment as Insurance Commissioner, Hayashida worked in various analytical capacities within the Hawaii Insurance Division beginning in 2000. Most recently, he served as the insurance rate and policy analysis manager since 2011.

Hayashida received a bachelor’s degree in political science from the University of Hawaii.

Colin M. Hayashida
Commissioner

Term of Office At the Pleasure of the Governor
Appointed: January 1, 2019

Mailing Address
Department of Commerce and Consumer Affairs (DCCA)
Insurance Division
P.O. Box 3614
Honolulu, Hawaii 96811-3614

Email Address
insurance@dcca.hawaii.gov

Street Address
King Kalakaua Building
335 Merchant Street, Room 213
Honolulu, Hawaii 96813

Phone Numbers
Main (808) 586-2790
Fax Numbers
Main (808) 586-2806

Office Hours: 7:45 a.m.–4:30 p.m., Monday-Friday
Website: cca.hawaii.gov/ins
Make Checks Payable to: Department of Commerce and Consumer Affairs, State of Hawaii

Gordon I. Ito
Chief Deputy Insurance Commissioner (808) 586-2790

Paul Yuen
Supervising Attorney (808) 586-3040

CONTACT PERSONS
NAIC Liaison
Martha Im (808) 586-3040
Staff Attorney mim@dcca.hawaii.gov

© 1991-2020 National Association of Insurance Commissioners
10/24/2020
HAWAII

Annual Statements
John Pang
Insurance Examiner.........................................................................................................................(808) 586-7379

Captives
Andrew Kurata
Captive Administrator........................................................................................................................(808) 586-0981

Company Licensing
Andy Chow
Company Licensing Supervisor........................................................................................................achow@dcca.hawaii.gov

Consumer Complaints and Inquiries
Samuel Thomsen
Chief Investigator..............................................................................................................................(808) 586-2790

Deposits
Andy Chow
Company Licensing Supervisor........................................................................................................achow@dcca.hawaii.gov

Examinations-Agency
Andy Chow
Company Licensing Supervisor........................................................................................................achow@dcca.hawaii.gov

Examinations-Financial
Tian Xiao
Chief Examiner.................................................................................................................................(808) 586-3870

Vacant
Chief Financial Analyst......................................................................................................................(808) 586-3870

Examinations-Market Conduct
Vacant
Market Conduct...............................................................................................................................(808) 586-2790

Fees
Emily Rakieten
Insurance Licensing Assistant...........................................................................................................(808) 586-2788

Insurance Fraud
Colleen Chun
Administrator, Insurance Fraud Investigation Unit............................................................................(808) 586-2796

Health Insurance
Arlene Ige
Program Administrator.......................................................................................................................(808) 586-2804
HAWAII

Life Insurance
Kathleen Nakasone
    Rate and Policy Analysis Manager .........................................................(808) 586-2809

Policy and Form Filing-Life, Accident and Sickness, Property and Casualty
Kathleen Nakasone
    Rate and Policy Analysis Manager .........................................................(808) 586-2809

Premium Tax
Gale Miyazaki
    Insurance Examiner ...................................................................................(808) 587-6741

Producer Licensing
Emily Rakieten
    Insurance Licensing Assistant ....................................................................(808) 586-2788

Property and Casualty-Commercial Lines and Personal Lines
Kathleen Nakasone
    Rate and Policy Analysis Manager .........................................................(808) 586-2809

Statistical Reporting
Kathleen Nakasone
    Rate and Policy Analysis Manager .........................................................(808) 586-2809
Dean L. Cameron was appointed Director of the Idaho Department of Insurance by Governor C.L. “Butch” Otter. He took office on June 15, 2015.

Cameron became licensed in life and health while attending college. Later, he passed his Series 6 and Series 63 exams and also obtained his property/casualty (P/C) license. Cameron is a third-generation agent.

At the time of his appointment as Director, Cameron was serving his 13th term as senator for District 27 as the most senior member of the Idaho Senate. He was serving his 8th term as the chairman of the Senate Finance Committee, which meets jointly with the House Appropriations Committee to set the budget for the state of Idaho.

He was the co-chair of a task force on health care and has sponsored nearly 20 pieces of health care legislation in his 24 years of service in the Idaho Senate.

Cameron was also former chairman of the Senate Commerce and Human Resources Committee, which handles all banking, business and insurance issues. He was the senior member of that committee until his resignation.

He earned an associate degree in arts and science at Ricks College in Rexburg, ID (now BYU-Idaho), majoring in political science.

Cameron was born in Burley, ID, and served a church mission to Portugal. Cameron and his wife, Linda, have three married children and five grandchildren.
IDAHO

Randy Pipal
Bureau Chief, Consumer Services, SHIBA, Investigations, Consumer Affairs (208) 334-4340
randy.pipal@doi.idaho.gov

Vacant
Bureau Chief, Product Review/Actuary Rate and Forms (208) 334-4315

CONTACT PERSONS

NAIC Liaison
Pamela Murray (208) 334-4217
Assistant to the Director of Insurance pamela.murray@doi.idaho.gov

Annual Statements
Eric Fletcher (208) 334-4230
Examiner Financial Analysis, Supervisor eric.fletcher@doi.idaho.gov

Company Licensing
Carol Anderson (208) 334-4309
Technical Record Specialist carol.anderson@doi.idaho.gov

Consumer Complaints and Inquires
Amy Lambrecht (208) 334-4322
Supervisor, Consumer Affairs amy.lambrecht@doi.idaho.gov
Kyle Cammack (208) 334-4346
Supervisor, Investigations kyle.cammack@doi.idaho.gov

Consumer Counseling Program for Seniors
Shannon Hohl (208) 334-4242
Program Specialist, Sr. Health Insurance Benefit Advisor (SHIBA) shannon.hohl@doi.idaho.gov

Department Counsel
Edith Pacillo (208) 334-4204
Lead Deputy Attorney General edith.pacillo@doi.idaho.gov

Deposits
Carol Anderson (208) 334-4309
Technical Records Specialist carol.anderson@doi.idaho.gov

Examinations-Financial
Hermoliva Abejar (208) 334-4313
Deputy Chief Examiner hermoliva.abejar@doi.idaho.gov

Examinations-Market Conduct
October Nickel (208) 334-4216
Insurance Analysts, Sr. october.nickel@doi.idaho.gov

Financial Analysis
IDAHO

Eric Fletcher (208) 334-4230
Examiner Financial Analysis, Supervisor
eric.fletcher@doi.idaho.gov

Policy and Form Filing-Life and Health
Michele MacKenzie (208) 334-4362
Policy Forms and Rates Analyst
michele.mackenzie@doi.idaho.gov

Policy and Form Filing-Property and Casualty
Michele MacKenzie (208) 334-4362
Policy Forms and Rates Analyst
michele.mackenzie@doi.idaho.gov

Premium Tax
Terry Easley (208) 334-4282
Premium Tax Specialist
terry.easley@doi.idaho.gov

Producer Licensing and Continuing Education
Lisa Tordjman (208) 334-4343
Supervisor
lisa.tordjman@doi.idaho.gov

Title Insurance
Jim Scanlon (208) 334-4321
Senior Examiner
jim.scanlon@doi.idaho.gov
Robert H. Muriel was confirmed as the Director of the Illinois Department of Insurance (DOI) on May 31, 2019. He began serving as the Acting Director of the DOI on March 11, 2019.

Muriel practiced as a civil and commercial lawyer for more than twenty years representing small businesses and professionals in trials, appeals and arbitrations in state and federal courts. His core practice was civil and commercial litigation, including insurance coverage and bad faith claims, financial fraud claims, legal malpractice cases and consumer class action cases including actions brought under the Fair Debt Collection Practices Act.

Muriel was formerly President of the Hispanic Lawyers Association of Illinois and President of the Alumni Board of Governors for Loyola University Chicago School of Law. He also has served on numerous civil boards, including serving on the Board of Directors for the AIDS Legal Council of Chicago, Almost Home Kids and the Executive Committee for the Alliance of Bar Associations for Judicial Screening.

He received his Juris Doctor from the Loyola University School of Law and bachelor's degrees in accounting and finance from the University of Illinois at Urbana-Champaign.
ILLINOIS

Kevin Fry
Chief Operating Officer
(217) 782-1756
Kevin.Fry@illinois.gov

Greg Doerfler
Chief Information Officer of Technology
(217) 782-7544
greg.doerfler@illinois.gov

Bryan Martin
Chief Financial Officer
(217) 782-5344
Bryan.Martin@illinois.gov

KC Stralka
Legislative Director
(312) 814-2117
KC.Stralka@illinois.gov

Shannon Whalen
Deputy Director, Financial Corporate Regulatory
(217) 558-2757
Shannon.Whalen@illinois.gov

Justin Hammersmith
Deputy Director, Enforcement and Investigations
(312) 814-1767
Justin.Hammersmith@illinois.gov

Ryan Gillespie
Deputy Director, Health Products
(217) 558-2746
Ryan.Gillespie@illinois.gov

CJ Metcalf
Deputy Director, Innovation and Market Analysis
(217) 558-0853
cj.metcalf@illinois.gov

Michael Chrysler
Deputy Director, Life and Annuity Products
(217) 558-2744
michael.chrysler@illinois.gov

Patrice Dziire
Deputy Director, Consumer Education & Protection
(312) 814-1835
Patrice.Dziire@illinois.gov

Linda Bryant
Executive Assistant to the Director-Chicago office
(312) 814-8195
Linda.Bryant2@illinois.gov

Vacant
Deputy Director, Property and Casualty Products

Mike Chrysler
Chief Deputy Director of Product Lines
(217) 558-2744
Michael.Chrysler@illinois.gov

Lucy Earhart
Executive Assistant to the Director-Springfield office
(217) 782-4395
Lucy.earhart@illinois.gov

CONTACT PERSONS

NAIC Liaison
Lucy Earhart
Executive Assistant
(217) 782-4395
Lucy.earhart@illinois.gov
ILLINOIS

Annual Statements-All Companies
Marcy Savage  
Assistant Deputy Director..............................................................marcy.savage@illinois.gov

Annual Statements-Life, Accident and Health/HMO
Paul Ebelherr  
Unit Supervisor........................................................................paul.ebelherr@illinois.gov

Annual Statement-Property and Casualty
Vacant

Mindy Lucht  
Unit Supervisor........................................................................mindy.lucht@illinois.gov

Company Licensing-Health Maintenance Organization (HMO)/Life, Accident and Health
Amy Stuart  
Unit Supervisor........................................................................amy.stuart@illinois.gov

Company Licensing-Property and Casualty
Marcy Savage  
Assistant Deputy Director, Corporate Regulatory Division..............................marcy.savage@illinois.gov

Company Licensing-Surplus Lines, Captive, Risk Retention and Purchasing Groups
Marcy Savage  
Assistant Deputy Director, Corporate Regulatory Division..............................marcy.savage@illinois.gov

Conservation, Rehabilitations-Liquidations
Kevin Baldwin  
Office of Special Deputy Receiver......................................................kbaldwin@osdchi.com

Department Counsel
Litza Mavrothalasitis  
General Counsel........................................................................Litza.Mavrothalasitis@illinois.gov

Deposits
Doug Hollis  
Assistant Deputy Director..................................................................doug.hollis@illinois.gov

Examinations-Financial-Life, Accident and Health/Property and Casualty
Cindy Andersen  
Chief Examiner........................................................................cindy.andersen@illinois.gov

Examinations-Financial-Property and Casualty
Cindy Andersen  
Chief Examiner........................................................................cindy.andersen@illinois.gov
ILLINOIS

Examinations-Market Conduct-Life, Accident and Health/Property and Casualty
Erica Weyhenmeyer (217) 782-1790
   Assistant Deputy Director, Market Conduct..........................................................erica.weyhenmeyer@illinois.gov

Examinations-Producer (Agent)
David Murphy (217) 524-0569
   Assistant Deputy Director, Licensing........................................................................david.murphy@illinois.gov

Fees-Companies-Life, Accident and Health/Property and Causalty
Marcy Savage (217) 524-0016
   Assistant Deputy Director, Corporate Regulatory Division..........................................marcy.savage@illinois.gov

Fraud, Insurance Company
Justin Hammersmith (312) 814-1767
   Deputy Director, Enforcement and Investigations.......................................................Justin.Hammersmith@illinois.gov

Guaranty Funds Inquiries
Marcy Savage (217) 524-0016
   Assistant Deputy Director, Corporate Regulatory Division..........................................marcy.savage@illinois.gov

Media Relations/Public Information
Caron Brookens (312) 814-8206
   Public Information Officer..............................................................................................Caron.Brookens@illinois.gov

Multiple Employer Welfare Arrangements
Andy Noyes (217) 785-3265
   Unit Supervisor..............................................................................................................andy.noyes@illinois.gov

National Health Care/Policy and Form Filing-Health and HMOs
Ryan Gillespie (217) 670-3700
   Deputy Director, Health Products.................................................................................Ryan.Gillespie@illinois.gov

Policy and Form Filing-Life and Annuities
Michael Chrysler (217) 558-2744
   Deputy Director, Life and Annuity Products Division......................................................michael.chrysler@illinois.gov

Policy and Form Filing-Property and Casualty
Vacant

Premium Tax/Training
Doug Hollis (217) 785-0055
   Assistant Deputy Director .............................................................................................doug.hollis@illinois.gov

Producer (Agent) Licensing
David Murphy (217) 782-5415
   Assistant Deputy Director.............................................................................................david.murphy@illinois.gov
ILLINOIS

Property and Casualty-Commercial Lines and Property Lines
Vacant
  Deputy Director, Property and Casualty Products

Statistical Reporting
Judy Mottar
  Casualty Actuary
  (217) 524-5376
  judy.p.mottar@illinois.gov

CJ Metcalf
  Deputy Director, Innovation and Market Analysis
  (217) 558-0853
  cj.metcalf@illinois.gov

Unlicensed Entities
Andy Noyes
  Unit Supervisor
  (217) 785-3265
  andy.noyes@illinois.gov

Workers' Compensation Fraud
Justin Hammersmith
  Deputy Director, Investigations
  (312) 814-1767
  Justin.Hammersmith@illinois.gov
INDIANA

Stephen W. Robertson has been Indiana Insurance Commissioner since May, 2010, when he was appointed by then Governor Mitch Daniels. He was reappointed on January 4, 2013, by Vice President Mike Pence when he was governor of Indiana and again on December 24, 2016, by Governor Eric Holcomb.

As Insurance Commissioner, Robertson directs the regulation of more than 150 domestic insurers and 45,000 resident producers. Robertson is actively involved with the NAIC and is currently a member of the Government Relations (EX) Leadership Council.

Robertson has a long career of public and private service, including nearly a decade with Conseco Insurance Group, where he was a senior vice president. Robertson also has served as general counsel of the Nebraska Department of Insurance and was a sergeant in the military police.

Robertson earned undergraduate and law degrees from the University of Nebraska. He is admitted to the Bar of Indiana and the Bar of Nebraska.

In 2013, Robertson was awarded the Governor's Distinguished Service Award by then Governor Mitch Daniels. In 2016, Robertson was awarded the Sagamore of the Wabash for his public service by then Governor Mike Pence. The Sagamore of the Wabash is the highest honor bestowed by the governor to an individual who has rendered a distinguished service to the state or governor.
INDIANA

Amy Beard  
Chief Deputy Commissioner/General Counsel...............................................................(317) 234-6476

Roy Eft  

Barb Lohman  
Chief Financial Officer........................................................................(317) 232-2405

Holly Williams Lambert  
Chief Deputy Commissioner........................................................................(317) 232-2404

Vacant  
Administrative Assistant........................................................................(317) 232-2387

CONTACT PERSONS

Agency Services
Matt Tapp  
Deputy Commissioner........................................................................(317) 234-5881

Kristi Ware  
License Support Coordinator...............................................................(317) 232-0688

Dikitra Jefferson  
Continuing Education Coordinator...............................................................(317) 232-5858

Beth Miller  
Non-Resident........................................................................(317) 232-2411

Sara Tolliver  
License Renewal & Reinstatement Coordinator...............................................................(317) 232-2413

Kiarra Pearson  
Agency Service Specialist...............................................................(317) 232-2414

Samantha Walters  
Adjuster & Bail Agent Licensing Coordinator...............................................................(317) 232-5249

Company Records
Darlene Earls  
Company Records........................................................................(317) 232-5692

Janet Scott  
Surplus Lines........................................................................(317) 233-9998

Debbie Graves  
Tax Auditor........................................................................(317) 232-1993

Consumer Services Division

© 1991-2020 National Association of Insurance Commissioners
10/24/2020  78
INDIANA

Terry Bower
Supervisor .................................................................................................(317) 234-5884

Consumer Services
Toll-Free (In-State) ....................................................................................(800) 622-4461

Consumer Consultants
Lana Richter ...............................................................................................(317) 232-2425

Tracy Perry .................................................................................................(317) 233-9433

Linda Hancock ...........................................................................................(317) 232-2427

Dawn Parry .................................................................................................(317) 232-2396

Enforcement Division
Holly Williams Lambert
Chief Deputy Commissioner ........................................................................(317) 232-2404

Ronda Ankney
Deputy Commissioner ................................................................................(317) 232-0687

Investigators
Dennis Wood
Supervising Investigator ............................................................................(317) 232-7138

Taylor Peycha
Junior Investigator ....................................................................................(317) 233-9432

Steve Embree
Bail and Security Director ..........................................................................(317) 234-5833

Calla Dain
Senior Investigator ....................................................................................(317) 234-8687

Melissa Higgins
Senior Investigator ....................................................................................(317) 232-5063

Phil Holleman
Senior Investigator ....................................................................................(317) 234-5885

Financial Services Division
Roy Eft
Chief Examiner ............................................................................................(317) 232-1991
INDIANA

Heather Pottorf
  Secretary..........................................................(317) 232-2390

Annette Gunter
  Supervisor of Financial Services Operations..............................................(317) 232-2428

Julia Conrad
  Manager of Internal Analysis.................................................................(317) 232-1992

Amanda Denton
  Health and Managed Care-Supervisor......................................................(317) 232-1369

Pam Walters
  Property and Casualty Auditor-Supervisor................................................(317) 232-5331

Connie Wright
  Company Admissions TPAs, PPOs, HMOs....................................................(317) 232-1994

Jerry Ehlers
  Examine Manager..........................................................(317) 232-2408

Britney Tate
  Deposits/Certifications...............................................................(317) 232-2383

Company Compliance

Karl Knable
  Chief Actuary.............................................................(317) 232-2416

Alex Peck
  Deputy Commissioner of Healthcare Reform...........................................(317) 233-9607

Kate Kixmiller
  Deputy Commissioner of Property and Casualty.....................................(317) 232-3495

Kim Collins
  Rate and Policy Analyst-Health Filing...................................................(317) 232-2398

Bobbi Henn
  Rate and Policy Analyst-Health Filing...................................................(317) 232-5693

Heather Alford
  Analyst.............................................................(317) 234-2421

Jene' Bastian
  Property and Casualty Commercial Analyst...........................................(317) 232-2424

Linda Grant
  Property and Casualty Personal Lines Analyst.......................................(317) 232-3496

Tom Faust
  Rate and Policy Analyst-Personal/Commercial Lines................................(317) 232-5859

© 1991-2020 National Association of Insurance Commissioners
10/24/2020
INDIANA

Mihir Nag
Rate and Policy Analyst-Life Filings
(317) 232-2420

Richard Beverage
Actuary-Property and Casualty
(317) 234-6622

Stephen Chamblee
Actuary
(317) 234-7993

Claire Szpara
Health Care Attorney
(317) 232-5312

Legal Services
Amy Beard
Chief Deputy Commissioner/General Counsel
(317) 234-6476

Ed Fujawa
Deputy General Counsel
(317) 234-6064

Vacant
Attorney
(317) 234-5887

Kaleigh Dilts
Paralegal
(317) 232-0143

Vacant
PCF Investigator
(317) 234-6098

Max Simpkins
Attorney
(317) 232-2403

Connie Gustafson
Attorney
(317) 232-2417

Victoria Hastings
Attorney
(317) 234-2101

Vacant
Paralegal
(317) 234-7734

Medical Malpractice Division/Patient Compensation Fund
Meghann Leaard
Director of Dedicated Funds
(317) 232-2401

Office Operations
Barb Lohman
CFO
(317) 232-2405
INDIANA

Heather Walters
Accounts Payable/Payroll
(317) 232-4998

Kristi Ware
Accounts Receivable
(317) 232-5857

Kim Green
Filing Fee Auditor
(317) 234-5473

Mine Subsidence Insurance Fund (Suite 300)
Meghann Leaird
Director of Dedicated Funds
(317) 232-2401

Political Subdivision Risk Management Fund
Meghann Leaird
Director of Dedicated Funds
(317) 232-2401

Senior Health Insurance Information Program (SHIIP)
Cheryl St. Clair
State Coordinator
(317) 232-3640

Rita Chambers
Administrative Assistant
(317) 232-3638

Senior Health Insurance Information Program (SHIIP)
Toll-Free (In-State)
(800) 452-4800

Title Division
Jonathon Handsborough
Director
(317) 234-5156

Mark Faust
Senior Examiner
(317) 234-8280

Tyler Mason
Junior Examiner
(317) 234-5152

Stacey French
Enforcement Secretary
(317) 234-5153
Doug Ommen began his service as Iowa Insurance Commissioner in December 2016 after serving as deputy Iowa commissioner for three years.

The Commissioner’s dedication and desire to serve the public began in seeking justice for consumers victimized by fraud in Missouri, where as an Assistant Attorney General and then as Consumer Protection Chief Counsel, he led the office in prosecuting business crimes and fraud over the course of three decades.

Commissioner Ommen also has the distinction as having served as the Missouri Insurance Director.

Ommen obtained his law degree in 1985 from the Saint Louis University School of Law.

Ommen and his wife, Sharon, have two married children and five grandchildren. Ommen enjoys home remodeling, gardening, backpacking and outdoor adventure.

Iowa Insurance Division, 1963 Bell Avenue, Suite 100, Des Moines
Two Ruan Center
601 Locust, 4th Floor
Des Moines, Iowa 50309-3738

Email Address
insurance@iid.iowa.gov

Phone Numbers
Main (515) 281-5705
Toll-Free Number (In-State Only) (877) 955-1212

Fax Numbers
Main (515) 281-3059

Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday
Website: www.iid.iowa.gov
Make Checks Payable to: Department Fees: Commissioner of Insurance / Premium Taxes: Director of Department of Revenue

Jolene Schurman
Assistant to Commissioner (515) 654-6542 jolene.schurman@iid.iowa.gov

Craig Goettsch
First Deputy Commissioner (515) 654-6544 craig.goettsch@iid.iowa.gov

Kim Cross
Acting Deputy Commissioner, Supervision (515) 654-6490 kim.cross@iid.iowa.gov
IOWA

Andrew Hartnett  (515) 654-6470
Bureau Chief, Securities and Regulated Industries andrew.hartnett@iid.iowa.gov

Jared Kirby  (515) 654-6459
Deputy Commissioner jared.kirby@iid.iowa.gov

Chance McElhaney  (515) 654-6547
Communications Director and Legislative Liaison chance.mcelhaney@iid.iowa.gov

Kim Cross  (515) 654-6490
Chief Examiner kim.cross@iid.iowa.gov

Mike Yanacheak  (515) 654-6535
Chief Actuary mike.yanacheak@iid.iowa.gov

Andria Seip  (515) 654-6575
Assistant Commissioner, Product and Producer Regulation andria.seip@iid.iowa.gov

Jared Kirby  (515) 654-6459
Bureau Chief, Market Regulation & Enforcement jared.kirby@iid.iowa.gov

Ben Olejnik  (512) 654-6553
Bureau Chief, Fraud ben.olejnik@iid.iowa.gov

Angela Burke Boston  (515) 654-6543
Assistant Commissioner, Law and Policy angela.burke@iid.iowa.gov

CONTACT PERSONS

NAIC Liaison
Doug Ommen  (515) 654-6541
Commissioner

Accident and Health Insurance
Andria Seip  (515) 654-6575
Assistant Commissioner, Product and Producer Regulation

Producer Licensing
Andria Seip  (515) 654-6575
Assistant Commissioner, Product and Producer Regulation

Annual Statements
Kim Cross  (515) 654-6490
Acting Deputy Commissioner, Supervision

Company Licensing
Kim Cross  (515) 654-6490
Acting Deputy Commissioner, Supervision

Consumer Advocate
Sonya Sellmeyer  
Consumer Advocate  
(515) 654-6538

Consumer Complaints and Inquires  
Vacant  
Investigator  
(515) 654-6465

Consumer Complaints  
Toll-Free (In-State Only)  
(877) 955-1212

Consumer Counseling Program for Seniors  
Kristin Griffith  
Director, Senior Health Insurance Information Program (SHIIP)  
(515) 654-6585

Deposits  
Kim Cross  
Acting Deputy Commissioner, Supervision  
(515) 654-6490

Examination-Producer  
Vacant  
Product and Producer Regulation  
(515) 654-6568

Examinations-Financial  
Kim Cross  
Chief Examiner  
(515) 654-6490

Examinations-Market Conduct  
Kim Cross  
Chief Examiner  
(515) 654-6490

Fraud Bureau  
Ben Olejnik  
Bureau Chief  
(515) 654-6553

Premium Tax  
Donna Flamm  
Insurance Company Examiner Specialist  
(515) 654-6493

Securities  
Andrew Hartnett  
Bureau Chief  
(515) 654-6470

Statistical Reporting  
Travis Grassel  
Actuary-Property and Casualty  
(515) 654-6570

Klete Geren  
Actuary-Life and Health  
(515) 654-6569

© 1991-2020 National Association of Insurance Commissioners  
10/24/2020
Vicki Schmidt is a lifelong Kansan and Republican, born and raised in Wichita. She and her high school sweetheart, Mike, attended Wichita South High School. Their families lived two blocks apart and shared similar upbringings focused on hard work, honesty and faith. They attended the University of Kansas (KU) and married in 1974. Vicki graduated from KU’s School of Pharmacy and went to work as a pharmacist, while Mike attended medical school to become an orthopedic surgeon. They made their home in Topeka, where they raised their sons, Jonathan and Tyler.

She has worked more than 40 years, serving Kansas families and seniors as a local pharmacist. It was her pharmacy experience and her commitment to bettering Kansas that drew her to run for the Legislature. As a pharmacist, Vicki found errors in the Kansas Medical Assistance Program, errors that were costing the state millions of dollars. She became a voice for reform — speaking up about ways Medicaid could be more cost-effective in its drug rebate program and implementing her plan, which resulted in more than $391 million in recouped dollars for the state.

Vicki brought her expertise to the Legislature, where she served 14 years representing Shawnee and Wabaunsee counties, including six as the chair of the Senate Public Health and Welfare Committee. As a state Senator, she fought to protect Medicare for Kansas seniors and voted to ensure Kansas families could count on insurance companies to cover the critical treatments needed for children diagnosed with autism. She consistently stands up to career politicians and lobbyists to fight for what is right for Kansans. She received her most important title in 2014 when she became a Grandma. She and Mike now have two grandsons and one granddaughter. They are also blessed to be able to help care for their mothers.

On November 6, 2018, she was elected as Kansas Insurance Commissioner, with the largest vote total statewide. When she was sworn-in on January 14, 2019, she became the first pharmacist to serve as Kansas Insurance Commissioner and is the only pharmacist in America to hold a statewide office.
KANSAS

Barbara Rankin .............................................................................................................................................................................. (785) 296-2752
Assistant Commissioner........................................................................................................................................................................... barbara.w.rankin@ks.gov

Justin McFarland .............................................................................................................................................................................. (785) 296-7847
General Counsel.................................................................................................................................................................................... justin.L.mcfarland@ks.gov

Cara Rethman .................................................................................................................................................................................... (785) 291-3299
Executive Assistant to Commissioner .................................................................................................................................................... cara.rethman@ks.gov

Mandy Roe ......................................................................................................................................................................................... (785) 296-7807
Chief of Staff....................................................................................................................................................................................... mandy.roe@ks.gov

CONTACT PERSONS

NAIC Liaison
Mandy Roe ......................................................................................................................................................................................... (785) 296-7807
Chief of Staff....................................................................................................................................................................................... mandy.roe@ks.gov

Health and Life Insurance Policy Rule, Rate & Form Filing
Julie Holmes ......................................................................................................................................................................................... (785) 296-6410
Director, Health and Life................................................................................................................................................................. julie.holmes@ks.gov

Anti-Fraud Division
Dennis Jones ......................................................................................................................................................................................... (785) 296-7806
Director, Anti-Fraud............................................................................................................................................................................ dennis.jones@ks.gov

Actuarial Assistant
Nicole Boyd ......................................................................................................................................................................................... (785) 296-6253
Actuarial Assistant............................................................................................................................................................................... nicole.boyd@ks.gov

Company Licensing
Pat Mulvihill ......................................................................................................................................................................................... (785) 296-5350
Admissions Coordinator........................................................................................................................................................................... patrick.mulvihill@ks.gov

Consumer Complaints and Inquiries
LeAnn Crow ......................................................................................................................................................................................... (785) 296-7827
Director, Consumer Assistance........................................................................................................................................................... leann.crow@ks.gov

Department Counsel
Justin McFarland ....................................................................................................................................................................................... (785) 296-7847
General Counsel.................................................................................................................................................................................... justin.L.mcfarland@ks.gov

Deposits
Sarah Smith ......................................................................................................................................................................................... (785) 296-7819
Financial Surveillance Division.............................................................................................................................................................. sarah.smith@ks.gov

Producer Licensing
Nancy Strasburg ...................................................................................................................................................................................... (785) 296-2000
Director, Producer Licensing............................................................................................................................................................. nancy.strasburg@ks.gov

© 1991-2020 National Association of Insurance Commissioners
10/24/2020
KANSAS

Examinations-Financial
Tish Becker .............................................. (785) 296-7816
    Director, Financial Surveillance.................................................................Tish.Becker@ks.gov

Fees/Premium Tax
Charlotte Daubert .............................................. (785) 291-3191
    Comptroller........................................................................................charlotte.daubert@ks.gov

Human Resources
Bobbi Mariani .............................................. (785) 296-2607
    Director, Administrative Operations and Human Resources............................bobbi.mariani@ks.gov

Information Technology
Linda Scott .............................................. (785) 368-6527
    Director, Information Technology .................................................................linda.scott@ks.gov

Government Affairs
Lee Modesitt .............................................. (785) 296-2461
    Director, Government Affairs and Communications ........................................lee.modesitt@ks.gov

P/C-Annual Statements/Policy Rule, Rate & Form Filing, Commercial Multi-Peril & Casualty Lines
Heather Droge .............................................. (785) 296-7839
    Director, Property and Casualty ........................................................................heather.droge@ks.gov

P/C-Homeowners, Personal and Commercial Lines Auto
Heather Droge .............................................. (785) 296-7839
    Director, Property and Casualty ........................................................................heather.droge@ks.gov

Receivership
Justin McFarland .............................................. (785) 296-7847
    General Counsel ..................................................................................justin.L.mcfarland@ks.gov
Sharon P. Clark, a veteran of Kentucky state government, was appointed Commissioner of the Department of Insurance (DOI) on January 6, 2020. She had previously served as Commissioner of the DOI from July 2008 to January 2016.

Commissioner Clark was the first director of the DOI’s Consumer Protection and Education Division, a position she held for five years. Under her leadership, the Department hired its first ombudsman, added consumer education and outreach functions, as well as strengthened enforcement efforts by expanding the number of consumer complaint investigators.

Commissioner Clark served as the chair of the Kentucky Health Benefit Exchange Advisory Board during its inaugural year and continues as a board member. She is a member of the Kentucky Group Health Insurance Board and in the past has served as an officer of the National Association of Insurance Commissioners (NAIC) and chair of the NAIC’s Market Regulation and Consumer Affairs. Clark was also an officer for the NAIC’s Southeastern Zone and a past secretary-treasurer for the National Insurance Produce Registry board.

Prior to being appointed Insurance Commissioner, Clark worked at the Finance and Administration Cabinet. She also held positions for the Kentucky House of Representatives, the Public Service Commission, and the former Workforce Development Cabinet.

She earned bachelor’s and master’s degrees from the University of Kentucky.

Clark and her husband have two daughters and four grandchildren.

**Mailing Address**
Kentucky Department of Insurance
P.O. Box 517 - 2 SE 11
Frankfort, Kentucky 40602-0517

**Street Address**
500 Mero Street - 2 SE 11
Frankfort, Kentucky 40601

**Email Address**
firstname.lastname@ky.gov

**Phone Numbers**
Main (502) 564-3630
Toll-Free Number (In-state only) (800) 595-6053
Commissioner (502) 564-6026
TTY (800) 648-6056

**Fax Numbers**
Administrative Services (502) 564-1650
Agent Licensing (502) 564-6030
Consumer Protection (502) 564-6090
Commissioner (502) 564-1453
Fraud Investigation (502) 564-1464
Information Technology (502) 564-1650
Financial Standards & Examination (502) 564-4604
Health and Life (502) 564-2728
Legal (502) 564-1456
Market Regulation (502) 564-6090
Media Relations (502) 564-2669
Property and Casualty (502) 564-5922

**Office Hours**: 8:00 a.m.-4:30 p.m., Monday-Friday
**Website**: http://insurance.ky.gov
**Make Checks Payable to**: Kentucky State Treasurer

© 1991-2020 National Association of Insurance Commissioners
10/24/2020
Prior to becoming the Commissioner of Insurance, James J. Donelon served the Louisiana Department of Insurance (LDI) as chief deputy commissioner and executive counsel. He is a past president of the NAIC, having served as president in 2013.

Donelon was born in New Orleans. He is a graduate of Jesuit High School, the University of New Orleans and Loyola School of Law. In 1986, he became the first recipient of the Homer L. Hitt Distinguished Alumnus of the Year award for the University of New Orleans.

Donelon retired as the state judge advocate for the Louisiana Army National Guard, where he held the rank of colonel and received the prestigious Legion of Merit medal, among many other citations, for his contributions during his 33 years of military service.

In 1975, Donelon was the elected Jefferson Parish Council chairman. From 1981–2001, he represented Jefferson Parish in the Louisiana House of Representatives, where he rose to the leadership positions of chairman of the Committee on Insurance and co-chairman of the Republican Legislative Delegation. In 2001, Donelon joined the staff of the LDI.

Donelon presently serves on the board of directors of the National Alliance for the Mentally Ill in New Orleans and the Blood Center for Southeast Louisiana.

Donelon is married to the former Merilynn Boudreaux. They reside in Jefferson Parish and are the parents of four daughters and the grandparents of six granddaughters and two grandsons.

**Mailing Address**

Louisiana Department of Insurance  
P.O. Box 94214  
Baton Rouge, Louisiana 70804-9214

**Street Address**

Louisiana Department of Insurance  
1702 N Third Street  
Baton Rouge, Louisiana 70802

**Email Address**

commissioner@ldi.la.gov

**Phone Numbers**

Main: (225) 342-5900

**Fax Numbers**

Main: (225) 342-8622

**Office Hours:** 8:00 a.m.-4:30 p.m., Monday-Friday

**Website:** http://www.ldi.la.gov/

**Make Checks Payable to:** Commissioner of Insurance

Joni Chustz  
Executive Assistant to the Commissioner: (225) 342-7275  
joni.chustz@ldi.la.gov

Nick Lorusso  
Chief Deputy Commissioner: (225) 342-9183  
nicholas.lorusso@ldi.la.gov

Denise Gardner  
Chief of Staff: (225) 342-7276  
denise.gardner@ldi.la.gov
LOUISIANA

Liz Butler
Executive Counsel.................................................................(225) 342-4673
liz.butler@ldi.la.gov

Becky Mowbray
Deputy Commissioner, Public Affairs........................................(225) 342-4950
rebecca.mowbray@ldi.la.gov

Jeffrey Zewe
Deputy Commissioner, Consumer Services....................................(225) 342-0819
jeffrey.zewe@ldi.la.gov

Caroline Fletcher
Deputy Commissioner, Financial Solvency....................................(225) 342-9187
caroline.fletcher@ldi.la.gov

Frank Opelka
Deputy Commissioner, Health, Life and Annuity............................(225) 219-1688
frank.opelka@ldi.la.gov

Matthew Stewart
Deputy Commissioner, Insurance Fraud.......................................(225) 219-5819
matthew.stewart@ldi.la.gov

Warren Byrd
Deputy Commissioner, Property and Casualty................................(225) 342-0535
warren.byrd@ldi.la.gov

Barry Ward
Deputy Commissioner, Licensing...............................................(225) 219-5941
barry.ward@ldi.la.gov

Ron Henderson
Deputy Commissioner, Consumer Advocacy and Diversity...................(225) 219-4771
ron.henderson@ldi.la.gov

Lance Herrin
Deputy Undersecretary, Management and Finance...........................(225) 342-3981
lance.herrin@ldi.la.gov

CONTACT PERSONS

NAIC Liaison
Tom Travis
Director, LPCIC.........................................................................(225) 342-2136
thomas.travis@ldi.la.gov

Legislation
David Pearce
Legislative Liaison.......................................................................(225) 342-5140
David.Pearce@ldi.la.gov

Actuarial Services
Rich Piazza
Chief Actuary..............................................................................(225) 342-4689
rich.piazza@ldi.la.gov

Rod Friedy
Actuary, Life and Health.............................................................(225) 342-4656
rod.friedy@ldi.la.gov

Vacant
Actuary, Property and Casualty....................................................

© 1991-2020 National Association of Insurance Commissioners
10/24/2020
96
LOUISIANA

Annual Statements
Stewart Guerin (225) 219-3929
   Compliance Examiner Chief, Analysis
   stewart.guerin@ldi.la.gov

Consumer Services
Nathan Strebeck (225) 219-4748
   Insurance Administrator
   nathan.strebeck@ldi.la.gov

Robert Barnes (225) 219-7813
   Insurance Manager, Complaints
   robert.barnes@ldi.la.gov

Lisa Fullington (225) 219-5159
   Insurance Manager, Market Conduct
   lisa.fullington@ldi.la.gov

Financial Solvency
Stewart Guerin (225) 219-3929
   Compliance Examiner Chief, Analysis
   stewart.guerin@ldi.la.gov

Bill Werner (225) 219-1818
   Compliance Examiner Deputy Chief, Analysis
   bill.werner@ldi.la.gov

Melissa Gibson (225) 342-9188
   Compliance Examiner Chief, Examinations
   melissa.gibson@ldi.la.gov

Cindy Riviere (225) 342-9171
   Compliance Examiner Deputy Chief, Examinations
   cindy.riviere@ldi.la.gov

Fraud and Enforcement
Matthew Stewart (225) 219-5819
   Deputy Commissioner
   matthew.stewart@ldi.la.gov

Trent Beach (225) 342-0073
   Insurance Administrator
   trent.beach@ldi.la.gov

Licensing
Mike Boutwell (225) 342-0800
   Insurance Administrator
   mike.boutwell@ldi.la.gov

Tangela Byrd (225) 342-5972
   Insurance Manager, Company Licensing
   tangela.byrd@ldi.la.gov

Lorie Gasior (225) 219-7784
   Insurance Manager, Producer Licensing
   lorie.gasior@ldi.la.gov

Management and Finance
Lance Herrin (225) 342-3981
   Deputy Undersecretary
   lance.herrin@ldi.la.gov
LOUISIANA

Stacie Evans  
Human Resources Director.................................................................stacie.evans@ldi.la.gov

Media Relations/Public Information
Becky Mowbray  
Deputy Commissioner.................................................................public@ldi.la.gov

Policy Form Filing-Health
Alecia Johnson  
Insurance Manager.................................................................alecia.johnson@ldi.la.gov

Policy Form Filing-Property and Casualty
Rachelle Carter  
Insurance Manager.................................................................rachelle.carter@ldi.la.gov

Policy Form Filing-Life and Annuity
Samuel Breaux  
Insurance Manager.................................................................samuel.breaux@ldi.la.gov

Rate Filing-Property and Casualty
Charles Hansberry  
Insurance Administrator.............................................................charles.hansberry@ldi.la.gov

Neysa Hurst  
Insurance Manager.................................................................neysa.hurst@ldi.la.gov

Receivership
Walt Corey  
Attorney.................................................................walt.corey@ldi.la.gov

Statistical Reporting
Bernadine Jones  
Compliance Examiner Manager..........................................................bernadine.jones1@ldi.la.gov

Statutory Deposits
Ashley Murphy  
Insurance Specialist.................................................................ashley.murphy@ldi.la.gov

Senior Health Insurance Information Program (SHIIP)
Vicki Dufrene  
Insurance Manager.................................................................vicki.dufrene@ldi.la.gov

Surplus Lines
Tom Travis  
Director, LPCIC.................................................................thomas.travis@ldi.la.gov

Taxes-Premium & Surplus Lines

© 1991-2020 National Association of Insurance Commissioners
10/24/2020
LOUISIANA

Tommy Coco  (225) 342-5825
Compliance Examiner Deputy Chief, Premium Tax..........................................................tommy.coco@ldi.la.gov

Information Systems
Toby Guillory  (225) 342-8591
IT Director  toby.guillory@ldi.la.gov

Louisiana Health Care Commission (LHCC)
Crystal Stutes  (225) 342-5075
Director.................................................................crystal.stutes@ldi.la.gov

Louisiana Property and Casualty Insurance Commission (LPCIC)
Tom Travis  (225) 342-2136
Director.................................................................thomas.travis@ldi.la.gov

Louisiana Automobile Theft and Insurance Fraud Prevention Authority (LATIFPA)
Vacant
Director.................................................................
Eric A. Cioppa is Superintendent of the Maine Bureau of Insurance, one of five agencies within the state’s Department of Professional and Financial Regulation. He joined the Bureau in 1988 as a Statistician then served as Supervisor of the Workers’ Compensation Section prior to becoming Deputy Superintendent in 1998. He was unanimously confirmed as Superintendent in September 2011 and in January 2017 he was reconfirmed to serve another five-year term.

Eric served as President of the National Association of Insurance Commissioners (NAIC) in 2019, having previously served as President Elect in 2018, Vice President in 2017 and Secretary in 2016. In September 2018, Eric was appointed by his peers at the NAIC to serve a two-year term as the state insurance commissioner representative on the Financial Stability Oversight Council (FSOC). He is currently Vice Chair of the NAIC’s Financial Condition (E) Committee and Vice Chair of the Financial Stability Task Force.

Eric holds a B.A. from Potsdam State University and an M.B.A. from Clarkson University.

MAINE

Term of Office: Five Years
Appointed: September 27, 2011

Email Address:
insurance.pfr@maine.gov

Phone Numbers:
Main (207) 624-8475
Toll-free (800) 300-5000
TTY use Maine Relay 711

Fax Numbers:
Main (207) 624-8599

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.maine.gov/insurance
Make Checks Payable to: Treasurer State of Maine

© 1991-2020 National Association of Insurance Commissioners
10/24/2020
MAINE

CONTACT PERSONS

Actuarial-Life and Health

Marti Hooper
Life and Health Actuary ................................................................. (207) 624-8449
mary.m.hooper@maine.gov

Actuarial-Property and Casualty

Sandra Darby
Actuary ................................................................................................. (207) 624-8427
sandra.c.darby@maine.gov

Annual Statements

Vanessa Sullivan
Director, Financial Analysis ................................................................. (207) 624-8452
vanessa.j.sullivan@maine.gov

Company Licensing (Domestic)

M. Bree. Morin
Managing Examiner ............................................................................. (207) 624-8467
margaret.b.morin@maine.gov

Company Licensing (Foreign)

Vanessa Sullivan
Director, Financial Analysis ................................................................. (207) 624-8452
vanessa.j.sullivan@maine.gov

Consumer Complaints and Inquires

Frank Kimball
Director, Property and Casualty ........................................................... (207) 624-8451
frank.j.kimball@maine.gov

Joanne Rawlings-Sekunda
Director, Consumer Health (also handles life/disability ins.) .................. (207) 624-8472
joanne.rawlings-sekunda@maine.gov

Complaint Examiners

Amanda Maley-Alley
........................................................................................................... (207) 624-8455
Amanda.Maley-Alley@maine.gov

Trish Nadeau
........................................................................................................... (207) 624-8416
Trish.a.nadeau@maine.gov

Miranda Seger
........................................................................................................... (207) 624-8412
Miranda.h.seger@maine.gov

Susan Tardiff
........................................................................................................... (207) 624-8415
susan.p.tardiff@maine.gov

Kim Davis
........................................................................................................... (207) 624-8550
kim.e.davis@maine.gov

vacant
........................................................................................................... (207) 624-8475
MAINE

Sharon Martin  
(207) 624-8454 
sharon.m.martin@maine.gov

**Department Counsel**

Benjamin Yardley  
(207) 624-8537 
benjamin.yardley@maine.gov

**Deposits**

Jane Lathrop  
(207) 624-8492 
jane.g.lathrop@maine.gov

**Examinations-Financial**

Vanessa Sullivan  
(207) 624-8452 
vanessa.j.sullivan@maine.gov

**Examinations-Market Conduct**

Connie Mayette  
(207) 624-8474 
connie.m.mayette@maine.gov

**Fees**

Ann Tarr  
(207) 624-8434 
an.tarr@maine.gov

**Financial Analysis**

Vanessa Sullivan  
(207) 624-8452 
vanessa.j.sullivan@maine.gov

**Health Insurance**

Joanne Rawlings-Sekunda  
(207) 624-8472 
joanne.rawlings-sekunda@maine.gov

**Information Systems**

Bradford Brown  
(207) 624-8478 
bradford.l.brown@maine.gov

**Market Conduct**

Connie Mayette  
(207) 624-8415 
connie.m.mayette@maine.gov

**Policy and Form Filing-Life and Health**

Lisa Lewis  
(207) 624-8417 
lisa.a.lewis@maine.gov

Kim Davis  
(207) 624-8550 
kim.e.davis@maine.gov

**Policy and Form Filing-Property and Casualty**

© 1991-2020 National Association of Insurance Commissioners
10/24/2020 103
MAINE

vacant (207) 624-8475
Supervisor, Workers' Compensation........................................................................Sandra.C.Darby@maine.gov

Producer Licensing
Pamela Roybal (207) 624-8408
Supervisor..................................................................................................................pamela.l.roybal@maine.gov

Debra Ayotte (207) 624-8413
vacant (207) 624-8475

Property and Casualty
Frank Kimball (207) 624-8451
Director.......................................................................................................................frank.j.kimball@maine.gov

Public Information & Consumer Outreach
Judi Watters (207) 624-8445
Consumer Outreach Specialist....................................................................................j Judith.k.watters@maine.gov

Self-Insurance
William Alex Bourne (207) 624-8447
Examiner-in-Charge......................................................................................................william.a.bourne@maine.gov

Statistical Reporting
Bradford Brown (207) 624-8478
Supervisor, Research & Statistics............................................................................bradford.l.brown@maine.gov

Workers' Compensation
Vacant (207) 624-8475
Supervisor, Workers' Compensation........................................................................Sandra.C.Darby@maine.gov
Kathleen A. Birrane was appointed Maryland Insurance Commissioner by Governor Larry Hogan in May 2020.

Prior to her appointment, Commissioner Birrane was a partner in the Insurance Sector and Litigation and Regulatory Practice Group at the global law firm of DLA Piper LLP (US), where her practice focused on insurance and reinsurance transactions, regulatory compliance and related litigation. She represented clients with respect to business-conduct and financial investigations and internal audits; acquisition and asset diligence; corporate reorganizations and restructurings; corporate governance and compliance program design; and the analysis of issues related to the use of technology, predictive modeling/big data, and artificial intelligence in the insurance sector. Commissioner Birrane also represented departments of insurance and receivers in connection with delinquency proceedings.

From 2002 until 2007, Commissioner Birrane served in the Maryland Office of the Attorney General in the statutory position of Principal Counsel to the Maryland Insurance Administration. In that role, she managed all of the legal work of the agency, both in its capacity as regulator and as a unit of state government. During her tenure as Principal Counsel, she served on numerous work groups and task forces of the National Association of Insurance Commissioners. After leaving the OAG, and before joining DLA Piper, Commissioner Birrane was a Senior Vice President and General Counsel of portfolio companies owned by major hedge funds that specialized in asset consulting, acquisition, diligence, and the servicing of insurance-linked investments.

In 2019, Governor Hogan appointed Commissioner Birrane to the University of Maryland Medical System Board of Directors, where she served as chair of the Governance and Nominations Committee before resigning upon her appointment as Commissioner. She is a member of numerous community and nonprofit organizations, including the Baltimore Bar Foundation, Baltimore Area Women in Action, Catholic Charities of Baltimore, and the United Way of Central Maryland where she serves on the Executive Committee of Women United.

Commissioner Birrane was named to the Top 100 Women of Maryland by the Daily Record in 2002 and 2019.

She is a graduate of Maryvale Preparatory School, Notre Dame of Maryland University and The University of Maryland School of Law.

Kathleen A. Birrane
Commissioner

Term of Office: Four Years
Appointed: May 18, 2020

**Mailing Address**
Maryland Insurance Administration
200 Saint Paul Place, Suite 2700
Baltimore, Maryland 21202-2272

**Street Address**
Same as mailing address

**Phone Numbers**
Main: (410) 468-2000
Office of the Commissioner: (410) 468-2471
Toll-Free General: (800) 492-6116
Insurance Fraud Division: (800) 846-4069
TTY: (800) 735-2258

**Fax Numbers**
Office of the Chief Actuary: (410) 468-2038
Compliance and Enforcement: (410) 468-2245
Consumer Ed. & Advocacy: (410) 468-2430
Examination and Audit: (410) 468-2112
Insurance Fraud: (410) 347-5350
Life and Health: (410) 468-2260
Office of the Commissioner: (410) 468-2020
Property and Casualty: (410) 468-2307

© 1991-2020 National Association of Insurance Commissioners
MARYLAND

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://insurance.maryland.gov/Pages/default.aspx
Make Checks Payable to: Maryland Insurance Administration

Jay A. Coon
Deputy Commissioner
(410) 468-2002

Gregory Derwart
Chief of Staff
(410) 468-2243

Todd Switzer
Chief Actuary
(410) 468-2041

J. Van Lear Dorsey
Principal Counsel and Assistant Attorney General
(410) 468-2023

Victoria August
Associate Commissioner, Hearings
(410) 468-2010

Ericha Bailey
Associate Commissioner, Compliance and Enforcement
(410) 468-2113

Joy Hatchette
Associate Commissioner, Consumer Education and Advocacy
(410) 468-2029

Robert Baron
Associate Commissioner, Property and Casualty
(410) 468-2353

David Cooney
Associate Commissioner, Life and Health
(410) 468-2212

J Steven Wright
Associate Commissioner, Insurance Fraud
(410) 468-3909

Vincent O'Grady
Associate Commissioner, Exam and Audit
(410) 468-2122

Mike Paddy
Director, Government Relations
(410) 468-2408

Craig Ey
Director of Communications
(410) 468-2488

Lisa Larson
Regulations Manager
(410) 468-2007

CONTACT PERSONS

NAIC Liaison
Gregory Derwart
(410) 468-2243

© 1991-2020 National Association of Insurance Commissioners
10/24/2020 106
MARYLAND

Accident and Health Insurance
David Cooney
    Associate Commissioner, Life and Health.................................................................(410) 468-2212

Administrative Issues
Jay A. Coon
    Deputy Commissioner......................................................................................................(410) 468-2002

Annual Statements
Phil Ermer
    Director, Company Licensing..............................................................................................(410) 468-2153

Anti-Fraud Program
J. Steven Wright
    Associate Commissioner, Insurance Fraud........................................................................(410) 468-3909

Company Licensing
Phil Ermer
    Director, Company Licensing..............................................................................................(410) 468-1253

Consumer Advocate
Joy Hatchette
    Associate Commissioner, CEAU ............................................................................................(410) 468-2029

Consumer Complaints-Property and Casualty
Danilsa Marciniak
    Director, Property and Casualty Complaints.........................................................................(410) 468-2119

Data Protection
Paula Kaiser Keen
    Director, Management Information Systems........................................................................(410) 468-2059

Department Counsel
J. Van Lear Dorsey
    Principal Counsel and Assistant Attorney General............................................................(410) 468-2023

Deposits/Escrow Accounts
Gorina Moody
    Fiscal Assistant....................................................................................................................(410) 468-2106

Examinations-Agent, Life and Health
Jeff Gross
    Chief Enforcement Officer....................................................................................................(410) 468-2256

Examinations-Agent, Property and Casualty
Jeff Gross
    Chief Enforcement Officer....................................................................................................(410) 468-2256
MARYLAND

Examinations-Financial
Dimitriy Valekha
    Chief Insurance Examiner.................................................................(410) 468-2149

Examinations-Title
David Zitterbart
    Chief of Title Enforcement.............................................................(410) 468-2144

Examinations-Market Analysis
Dawna Kokosinski
    Chief ........................................................................................................(410) 468-2322

Examinations-Market Conduct, Life and Health
Theresa Morfe
    Chief ........................................................................................................(410) 468-2237

Examinations-Market Conduct, Property and Casualty
Jason Decker
    Chief ........................................................................................................(410) 468-2321

Fees
Phil Ermer
    Director, Company Licensing.................................................................(410) 468-2153

Financial Analysis
Lynn Beckner
    Chief ........................................................................................................(410) 468-2126

Fiscal
Godwin Ehirim
    Director, Fiscal Services........................................................................(410) 468-2372

Guaranty Fund Questions-Life Insurance
David Cooney
    Associate Commissioner, Life and Health...............................................(410) 468-2212

Guaranty Fund Question-Property and Casualty
Robert Baron
    Associate Commissioner, Property and Casualty.......................................(410) 468-2353

Human Resources
Tracey Dailey
    Director, Human Resources.....................................................................(410) 468-2463

Legislative Liaison
MARYLAND

Michael Paddy
Director, Government Relations ..............................................................(410) 468-2408

Life Insurance
David Cooney
Associate Commissioner, Life and Health ..................................................(410) 468-2212

Media Relations/Public Affairs
Craig Ey
Director of Communications .........................................................................(410) 468-2488

Personnel
Tracey Dailey
Director, Human Resources .........................................................................(410) 468-2463

Policy and Form Filing-Life and Health
David Cooney
Associate Commissioner, Life and Health ..................................................(410) 468-2212

Policy and Form Filing-Property and Casualty
Ronald Coleman
Director, Property and Casualty Rates and Forms ........................................(410) 468-2310

Premium Tax Collection
Phil Ermer
Examination and Auditing ...........................................................................(410) 468-2153

Producer Licensing
Shelley Taylor-Barnes
Director, Producer Licensing .....................................................................(410) 468-2347

Property and Casualty-Commercial Lines
Ronald Coleman
Director, Property and Casualty Rates and Forms ........................................(410) 468-2310

Property and Casualty-Personal Lines
Ronald Coleman
Director, Property and Casualty Rates and Forms ........................................(413) 468-2310

Regulatory Policy
Gregory Derwart
Chief of Staff ..................................................................................................(410) 468-2243

Health Benefit Plan Rate Filing-Life and Health
Todd Switzer
Chief Actuary ....................................................................................................(410) 468-2041
MARYLAND

Statistical Reporting-Property and Casualty
Linas Glemza
Actuary ...........................................................................................................................................(410) 468-2044

Training
Tracey Dailey
Director, Human Resources ...........................................................................................................(410) 468-2463
Gary D. Anderson was appointed Commissioner of the Massachusetts Division of Insurance by the Governor of Massachusetts on October 31, 2017.

Anderson joined the Massachusetts Division of Insurance as its First Deputy Commissioner in February of 2014. His responsibilities included strategic planning and policy development for every aspect of the agency, while assisting in decision-making and policy development in matters involving all lines of insurance and developing and advocating legislative and policy priorities for the Administration. His insurance experience began in 1999 with a regional carrier in the northwestern United States.

Just prior to his role as the First Deputy, Anderson served as a Policy Advisor and Senior Counsel in the Massachusetts State Senate President’s Office, where he was involved in a number of policy areas, from the state’s broad efforts to control health care costs to all matters affecting the financial services sector.

Prior to his work in the Senate President’s Office, Anderson worked as the General Counsel for the Financial Services Committee, where he handled legislation related to insurance and banking.

His private sector work also includes experience at a pharmaceutical company, where he was responsible for negotiating the tiered status of pharmaceuticals in the hospital setting.

Anderson is a graduate of Idaho State University and Albany Law School at Union University.

Gary D. Anderson  
Commissioner

Term of Office: At the Discretion of the Governor  
Appointed: October 31, 2017

Mailing Address
Office of Consumer Affairs and Business Regulation  
Massachusetts Division of Insurance  
1000 Washington Street, 8th Floor  
Boston, Massachusetts 02118-6200

Street Address
Same as mailing address

Email Address
See individual email addresses

Phone Numbers
Main: (617) 521-7794  
Consumer Hotline: (617) 521-7777

Fax Numbers
Main: (617) 753-6830

Office Hours: 8:45 a.m.-5:00 p.m., Monday-Friday  
Website: https://www.mass.gov/orgs/division-of-insurance

Make Checks Payable to: Massachusetts Division of Insurance

Gary D. Anderson  
Commissioner: gary.d.anderson@mass.gov

Matthew Veno  
First Deputy Commissioner: matthew.veno@mass.gov

CONTACT PERSONS
Administration

© 1991-2020 National Association of Insurance Commissioners  
10/24/2020  
111
MASSACHUSETTS

Dorothy Raymond
Director..............................................................(617) 521-7362
dorothy.k.raymond@mass.gov

Annual Statement
Amy Blue
Licensing Coordinator..........................................................(617) 521-7560
amy.blue@mass.gov

Chairperson of Board of Appeal
Audrey Marinelli
Chairperson of Board of Appeal......................................................(617) 521-7443
audrey.marinelli@mass.gov

Company Licensing/Financial Surveillance
Daniel Provost
Director of Financial Surveillance..................................................(617) 521-7320
daniel.provost@mass.gov

Consumer Services
Jackie Horigan
Director of Consumer Services and Communications..............................(617) 521-7461
jackie.horigan@mass.gov

Deposits
Nhi Tang
Insurance Examiner...............................................................(617) 521-7437
 nhi.tang@mass.gov

Financial and Market Regulation
John Turchi
Financial and Market Regulation and Deputy Commissioner....................(617) 521-7701
john.turchi@mass.gov

General Counsel and Deputy Commissioner
Rachel Davison
General Counsel and Deputy Commissioner..............................................(617) 521-7576
rachel.m.davison@mass.gov

Health Care Access Bureau
Kevin P. Beagan
Director of Health Care Access Bureau and Deputy Commissioner.....................(617) 521-7323
kevin.beagan@mass.gov

Market Conduct
Vacant
Director.....................................................................................(617) 521-7306

Producer Licensing
Magnus P. Carlberg
Director....................................................................................(617) 521-7450
magnus.carlberg@mass.gov

State Rating Bureau
Matthew Mancini
Director......................................................................................(617) 521-7459
matthew.mancini@mass.gov
Anita G. Fox was appointed Director of the Department of Insurance and Financial Services (DIFS) by Michigan Governor Gretchen Whitmer effective January 14, 2019.

DIFS is the State of Michigan department responsible for regulating Michigan's financial industries, including banks, credit unions, and insurance and mortgage companies. DIFS provides a focal point for consumer protection, enables efficient and effective regulation, and positions the insurance and financial services sector of Michigan's economy for growth. The agency is staffed by more than 350 professionals dedicated to promoting economic growth and protecting Michigan consumers by ensuring that the companies that it regulates are safe and sound, follow state and federal law, and are entitled to the public confidence.

Ms. Fox has more than three decades of legal experience, including managing complex litigation in federal and state courts in Michigan and nationwide. She is a recognized authority in insurance coverage. She has lectured for Mealy's Insurance in the U.S. and abroad, in addition to teaching Insurance Law at Michigan State University College of Law.

Ms. Fox was inducted into the Federation of Defense and Corporate Counsel. She has also served in a staff advisory role on several U.S. Presidential campaigns and was appointed by Governor Jennifer Granholm to serve as board member and legal counsel for a number of charitable foundations.
MICHIGAN

Producer Licensing and Education
Paige McCully
Manager.................................................................(517) 284-8648

Consumer Services
Renee Campbell
Director.................................................................(517) 284-8776

Examinations
Robert Lamberjack
Manager.................................................................(517) 284-8755

Financial Statement Filing and Analysis-Domestic Insurers, Holding Companies
Judy Weaver
Senior Deputy Director.................................................................(517) 284-8768

Financial Statement Filing and Analysis-Foreign Insurers
Judy Weaver
Senior Deputy Director.................................................................(517) 284-8768

Insurance Rates and Forms-Life and Health
Karen Dennis
Director.................................................................(517) 284-8696

Insurance Rates and Forms-Property and Casualty
Karen Dennis
Director.................................................................(517) 284-8696

Insurer Licensing
Linda Martin
Application Coordinator.................................................................(517) 284-8756

Legislative Liaison
Karin Gyger
Chief of Staff.................................................................(517) 284-8685

Media Relations/Public Information
Laura Hall
Public Information Officer.................................................................(517) 290-3779

Insurance Licensing and Market Conduct
Michele Riddering
Director.................................................................(517) 284-8625

Surplus and Special Lines Taxes
Sherry Barrett
Analyst.................................................................(517) 284-8623
MICHIGAN

Budget and Technology
Penny Wright
Chief Financial Officer (CFO) and Director
(517) 284-8734

Troubled Companies
Judy Weaver
Senior Deputy Director
(517) 284-8768

Receivership
James Gerber
Director of Receivership
(517) 284-8664
Grace Arnold was appointed Temporary Commissioner of the Department of Commerce on September 11, 2020. Previously, Commissioner Arnold served as Deputy Commissioner of Insurance. In this role, she oversaw solvency, policy form approval, rate review and review of insurance transactions for life insurance, health insurance and property & casualty insurance business conducted in Minnesota.

Before joining the Department, Arnold led the development of individual and family plans at Bright Health, a Minneapolis-based health insurance carrier. Prior to her time at Bright Health, Arnold held a variety of positions at the Center for Consumer Information and Insurance Oversight of the Centers for Medicare and Medicaid Services, most recently as Chief of Staff to the Chief Technology Officer. In that role, she helped lead the technology turnaround of healthcare.gov. Prior to her role in the Office of the CTO, she led risk adjustment policy making.

Arnold has a master’s degree in public health from George Washington University and holds an undergraduate degree in biology from Macalester College.

Grace Arnold  
Temporary Commissioner  

Term of Office: At the Pleasure of the Governor  
Designated: September 11, 2020
MINNESOTA

Heidi Retterath  
Executive Assistant  
(651) 539-1445  
heidi.retterath@state.mn.us

CONTACT PERSONS

Actuary-Life
Frederick Andersen  
Chief Life Actuary  
(651) 539-1753  
frederick.andersen@state.mn.us

Actuary-Health
Julia Lyng  
Chief Health Actuary  
(651) 539-1758  
Julia.Lyng@state.mn.us

Actuary-Property and Casualty
Phil Vigliaturo  
Property and Casualty Actuary  
(651) 539-1762  
phil.vigliaturo@state.mn.us

Actuary-PBR
John Robinson  
PBR Actuary  
(651) 539-1750  
john.w.robinson@state.mn.us

Agent Licensing
Peter Bratsch  
Director, Licensing  
(651) 539-1585  
peter.bratsch@state.mn.us

Annual Statements
Kathleen Orth  
Chief Examiner/Insurance Solvency Manager  
(651) 539-1763  
kathleen.orth@state.mn.us

Company Licensing
Nina Twardowski  
Audit Director, Company Licensing  
(651) 539-1756  
nina.twardowski@state.mn.us

Consumer Complaints and Inquires
Matthew Vatter  
Assistant Commissioner  
(651) 539-1458  
matthew.vatter@state.mn.us

Martin Fleischhacker  
Sr Financial Fraud Ombudsman  
(651) 539-1601  
martin.fleischhacker@state.mn.us

Deposits-Check

© 1991-2020 National Association of Insurance Commissioners  
10/24/2020
MINNESOTA

Sherry Cook (651) 539-1527
sherry.cook@state.mn.us

Deposits-Statutory
Judith Johnson (651) 539-1760
Applications Coordinator judith.johnson@state.mn.us

Examinations-Agent
Peter Bratsch (651) 539-1585
Director, Licensing peter.bratsch@state.mn.us

Examinations-Financial
Kathleen Orth (651) 539-1763
Chief Examiner/Insurance Solvency Manager kathleen.orth@state.mn.us

Examinations-Market Conduct
Paul Hanson (651) 539-1641
Chief Examiner, Market Conduct Exams paul.hanson@state.mn.us

Fees
Judith Johnson (651) 539-1760
Applications Coordinator judith.johnson@state.mn.us

Financial Analysis
Barb Carey (651) 539-1757
Audit Director, Analysis barbara.carey@state.mn.us

Government Relations
Megan Verdeja (651) 539-1447
Director of Government Affairs megan.verdeja@state.mn.us

Information Systems
Gabriel Pereira (651) 539-1693
Insurance Information Systems Coordinator gabriel.pereira@state.mn.us

Legal
Kathleen Finnegan (651) 539-1450
General Counsel kathleen.finnegan@state.mn.us

Media Relations/Public Information
Brian Strub (651) 539-1464
Assistant Communications Director brian.strub@state.mn.us

Policy and Form: Life/Accident/Health
Tammy Lohmann (651) 539-1731
Director, Insurance Product Filings tammy.lohmann@state.mn.us
MINNESOTA

Policy and Form Filing: Property and Casualty-Commercial and Personal Lines
Tammy Lohmann (651) 539-1731
director, Insurance Product Filings................................................................. tammy.lohmann@state.mn.us

Policy and Form Filing: Workers' Compensation
Tammy Lohmann (651) 539-1731
director, Insurance Product Filings................................................................. tammy.lohmann@state.mn.us

Premium Tax
Jacob Sisterman (651) 556-4917
lead auditor........................................................................................................ jacob.sisterman@state.mn.us
Mike Chaney, Mississippi’s 11th Commissioner of Insurance and State Fire Marshal, is currently serving his third term in office. First elected in 2007, he brought extensive business knowledge and experience to the office combined with 15 years of service in the Mississippi House of Representatives and Senate. His priorities throughout his terms in office remain steadfastly committed to consumer protection and application of technology for efficiency of the department to serve the state and consumers. He is leading the department in making strides in health care reform; disaster recovery from flood, tornado and hurricane events; bail bond industry reform; and reductions in state fire deaths.

An active member of the NAIC, Chaney serves on numerous committees, task forces and working groups. Among the issues he is involved in addressing are examination oversight, accounting practices, producer licensing, health insurance and managed care, senior issues, catastrophe and property and casualty insurance.

As Commissioner, he was inducted into the Insurance Hall of Fame at his alma mater, Mississippi State University. He received the Distinguished Service Award from the University of Mississippi Risk Management and Insurance program and its Professional Society. He has been named one of the top insurance professionals by Insurance Business America magazine and was named a Healthcare Hero by the Mississippi Business Journal. Chaney has served on numerous community development entities and corporate boards.

Chaney is also a Rotarian and Paul Harris Fellow. He is a veteran of the United States Army, serving in Vietnam. Chaney and his wife, Mary, have three children and eight grandchildren.

Mailing Address
Mississippi Insurance Department
P.O. Box 79
Jackson, Mississippi 39205

Street Address
1001 Woolfolk State Office Building
501 North West Street
Jackson, Mississippi 39201

Gulf Coast Office
Bolton State Office Building
1141 Bayview Avenue, Suite 401
Biloxi, Mississippi 39530

Phone Numbers
Main (601) 359-3569
Toll-Free (In-State Only) (800) 562-2957
Gulf Coast Office (228) 374-2240

Fax Numbers
Commissioner/Legal/Actuarial (601) 359-2474
Consumer (601) 359-1077
Licensing (601) 359-1951
Examination (601) 579-2568
Rating (601) 359-9558
Gulf Coast Office (228) 374-5040

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.mid.ms.gov
Make Checks Payable to: Mississippi Insurance Department

Mike Chaney
Commissioner
(601) 359-3581
mike.chaney@mid.ms.gov
MISSISSIPPI

Mark Haire
Deputy Commissioner
(601) 359-1514
mark.haire@mid.ms.gov

CONTACT PERSONS

NAIC Liaison
Mark Haire
Deputy Commissioner
(601) 359-1514
mark.haire@mid.ms.gov

Accident and Health Insurance
Bob Williams
Director, Life and Health Actuarial Division
(601) 359-2012
bob.williams@mid.ms.gov

Agent Licensing
Vanessa Miller
Director, Licensing Division
(601) 359-2132
vanessa.miller@mid.ms.gov

Annual Statements
David Browning
Director, Financial and Market Regulation
(601) 359-9218
david.browning@mid.ms.gov

Consumer Counseling Program for Seniors
Andy Case
Director, Consumer Services Division
(601) 359-2453
andy.case@mid.ms.gov

Corporate Changes
Nancy Cross
Director, Statutory Compliance
(601) 359-3571
nancy.cross@mid.ms.gov

Information Technology
John Morris
Director, Information Technology Division
(601) 359-2993
john.morris@mid.ms.gov

Department Counsel
Kim Causey
Special Assistant Attorney General
(601) 359-2460
kim.causey@mid.ms.gov

Investigations
John Hornback
Chief Investigator
(601) 359-2138
john.hornback@mid.ms.gov

Deposits
David Browning
Director, Financial and Market Regulation
(601) 359-9218
david.browning@mid.ms.gov

Examinations-Agent
MISSISSIPPI

David Browning  
Director, Financial and Market Regulation  
david.browning@mid.ms.gov  
(601) 359-9218

Examinations-Financial
David Browning  
Director, Financial and Market Regulation  
david.browning@mid.ms.gov  
(601) 359-9218

Examinations-Market Conduct
David Browning  
Director, Financial and Market Regulation  
david.browning@mid.ms.gov  
(601) 359-9218

Fees
Nancy Cross  
Director, Statutory Compliance  
nancy.cross@mid.ms.gov  
(601) 359-3571

Life Insurance
Andy Case  
Director, Consumer Services Division  
andy.case@mid.ms.gov  
(601) 359-2453

Media Relations/Public Information
Beth Reiss  
Director, Public Relations  
beth.reiss@mid.ms.gov  
(601) 359-2403

New Company Licensing
David Browning  
Director, Financial and Market Regulation  
david.browning@mid.ms.gov  
(601) 359-9218

Policy and Form Filing-Life and Health
Bob Williams  
Director, Life and Health Actuarial Division  
bob.williams@mid.ms.gov  
(601) 359-2012

Policy and Form Filing-Property and Casualty
John Wells  
Director, Property and Casualty Rating Division  
john.wells@mid.ms.gov  
(601) 359-3575

Premium Tax (Licensed)
Derrick Barnes  
Accountant/Auditor, State Tax Commission, Ins. Premium Taxes  
derrick.barnes@dor.ms.gov  
(601) 923-7083

Premium Tax (Surplus Lines)
Peggy Dronet  
Executive Director, Mississippi Surplus Lines Association  
pdronet@msla.org  
(601) 713-1111

Property and Casualty-Commercial Lines
John Wells  
Director, Property and Casualty Rating Division  
john.wells@mid.ms.gov  
(601) 359-3575
MISSISSIPPI

Property and Casualty-Personal Lines
John Wells (601) 359-3575
   Director, Property and Casualty Rating Division john.wells@mid.ms.gov

Receivership
Michelle Partridge (601) 359-2133
   Special Assistant Attorney General michelle.partridge@mid.ms.gov

Renewal of Company Licensing/Line Changes
Glenda Phillips (601) 359-2713
   Statutory Compliance Division glenda.phillips@mid.ms.gov

Surplus Lines
Nancy Cross (601) 359-3571
   Director, Statutory Compliance nancy.cross@mid.ms.gov
Chlora Lindley-Myers was appointed director of the Missouri Department of Insurance, Financial Institutions and Professional Registration on March 6, 2017 (the name of the department was changed to the Missouri Department of Commerce and Insurance on August 28, 2019). She was confirmed by the Missouri Senate on April 13, 2017. She leads the department that protects consumers and ensures a strong and stable insurance market through the regulation of professionals and businesses that impact Missourians’ lives daily. She has served in several senior positions in the legislative, judicial and executive branches of government. She has also served in leadership roles in the regulatory and insurance industries, as well as within the National Association of Insurance Commissioners (NAIC). In addition to Missouri, she has worked for both the Kentucky Department of Insurance and the Tennessee Department of Commerce and Insurance, and for the NAIC.

She holds an undergraduate degree from Mount Holyoke College in Massachusetts and a law degree from the University of Connecticut. Chlora is licensed to practice law in various states, including Missouri. She has received national recognition for her work. She has been awarded the Robert Dineen Award for Outstanding Service and Contribution to the State Regulation of Insurance and the Al Greer Award for exceptional dedication, knowledge and support of the field of insurance regulation by the Insurance Examiners Regulatory Society (IRES).

Director Lindley-Myers currently serves on the Executive (EX) Committee of the NAIC as Secretary/Treasurer. She also serves in these additional leadership roles with the NAIC: Secretary/Treasurer of the Government Relations Leadership Council (GRLC), Secretary/Treasurer of the Internal Admin (EX1) Subcommittee, Chair of the Audit Committee, Vice-Chair of the Market Information Systems (D) Task Force, Chair of the Reinsurance (E) Task Force, Co-Vice Chair of the Special Committee on Race & Insurance, and is a member of the International Insurance Relations (G) Committee and the NAIC/Consumer Liaison Committee.

**Mailing Address**

Missouri Department of Commerce and Insurance
P.O. Box 690
Jefferson City, Missouri 65102-0690

**Email Address**

news@dci.mo.gov

**Phone Numbers**

Main: (573) 751-4126
Producer Licensing: (573) 751-3518

**Fax Numbers**

Producer Licensing: (573) 526-3416
Financial Examinations: (573) 526-2092
Life and Health: (573) 526-4839
Property and Casualty: (573) 526-4839

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** https://dci.mo.gov

**Make Checks Payable to:** Department of Commerce and Insurance (for department fees) Director of Revenue (for premium taxes)

Chlora Lindley-Myers
Director: (573) 751-4126

Christie Kincannon
Deputy Director and General Counsel: (573) 751-4126
Director, Insurance Market Regulation: John Rehagen, (573) 751-2430

Director, Insurance Company Regulation: Shannon Schmoeger, (573) 526-4877

Chief Financial Examiner, Insurance Company Regulation: Stewart Freilich, (573) 751-2430

Director, Consumer Affairs: Carrie Couch, (573) 751-1922

Director, Administration: Grady Martin, (573) 751-7223

Director, Legislative Affairs: Rich Lamb, (573) 526-3587

Budget Officer: Susan Cardwell, (573) 526-2938

Director, Communications: Lori Croy, (573) 751-2562

Agent/Producer Licensing: Brenda Otto, (573) 751-9292
  Manager, Licensing: brenda.otto@insurance.mo.gov

Annual Statement: Debbie Doggett, (573) 526-2944
  Chief Financial Analyst: debbie.doggett@insurance.mo.gov

Captive Insurance: John Talley, (573) 522-9932
  Manager, Captive Program: john.talley@insurance.mo.gov

Company Licensing and Fees: Cindy Monroe, (573) 751-4362
  Admissions Specialist: cynthia.monroe@insurance.mo.gov

Deposits: Toni Charlton, (573) 526-4618
  Financial Analyst: toni.charlton@insurance.mo.gov

Examinations-Agent Investigations
MISSOURI

Marjorie Thompson (573) 751-1922
Chief Investigator Marjorie.Thompson@insurance.mo.gov

Examinations-Financial
Shannon Schmoeger (573) 526-4877
Chief Financial Examiner Shannon.Schmoeger@insurance.mo.gov

Examinations-Market Conduct
Stewart Freilich (573) 751-2430
Chief Market Conduct Examiner Stewart.Freilich@insurance.mo.gov

Guaranty Funds

Life and Health (573) 634-8455

Property and Casualty (573) 634-8455

Health, Life and Disabilities Complaints
Jessica Schrimpf (573) 751-2640
Manager, Health, Life and Disability Complaints Jessica.schrimpf@insurance.mo.gov

Information Systems
Preston Feeler (573) 751-7023
Information Management Officer Preston.Feeler@dci.mo.gov

Policy and Form Filing-Life and Health
Camille Anderson-Weddle (573) 522-3311
Manager, Life and Health Camille.Anderson@insurance.mo.gov

Policy and Form Filing-Property and Casualty
LeAnn Cox (573) 751-1947
Manager, Property and Casualty LeAnn.Cox@insurance.mo.gov

Premium Tax
Noland Stuecken (573) 526-4986
Tax Auditor noland.stuecken@insurance.mo.gov

Property and Casualty Complaints
Jeana Thomas (573) 751-2640
Manager, Property and Casualty jeana.thomas@insurance.mo.gov

Receivership
Shelley Forrest (573) 522-6115
Manager, Receivership Shelley.Forrest@insurance.mo.gov

Statistical Reporting

© 1991-2020 National Association of Insurance Commissioners 10/24/2020
MISSOURI

Brent Kabler
Manager, Statistics Section
(573) 526-2945
brent.kabler@insurance.mo.gov

Surplus Lines
Lindsay Tougaw
Manager, Surplus Lines
(573) 526-1589
Lindsay.Tougaw@insurance.mo.gov
Matthew Rosendale was elected Commissioner of Securities and Insurance, Montana State Auditor in 2016. Rosendale puts the people of Montana first by serving as a watchdog and protecting Montana’s securities and insurance consumers. He is committed to putting Montanans back in charge of their own health care by increasing choices, removing hurdles that increase premiums, improving access to health care, and removing government from between patients and their doctors. As a member of the State Land Board, Rosendale also is one of five Montana elected officials responsible for the management of more than 5 million acres of state trust lands.

Rosendale has called Montana home for a long time and established deep roots in the community. He and his family chose to live in Montana because Big Sky Country represents the values he and his family hold dear: God, liberty, and an individual’s right to rule himself or herself without the pressing hand of an intrusive government. Those basic and fundamental beliefs pushed Rosendale to run for public office, and he served in the state legislature representing Northeastern Montana for six years prior to his election as auditor. During Rosendale’s service in the legislature, he demonstrated a strong ability to work with elected officials from both parties to cut unnecessary spending and protect Montanans’ constitutional rights.

Before running for public office, Rosendale worked in real estate, real estate development and land management, where he built his small family business into a full-service firm. With his extensive background in managing various types of land, Rosendale brings unique skills and experience to the State Land Board, which generates millions of dollars to fund the Treasure State’s K–12 public education system through natural resource development and land management.

Rosendale and his wife, Jean, have been married for more than 30 years. They own and operate their ranch north of Glendive, where they raised their three sons. When Rosendale is not serving the people of Montana in Helena, you can find him fixing fences or hunting along the river bottom.

**Mailing Address**
Office of the Commissioner of Securities and Insurance
Montana State Auditor
840 Helena Ave.
Helena, Montana 59601

**Street Address**
Same as mailing address

**Email Address**
See individual email addresses

**Phone Numbers**
Main (406) 444-2040
Toll-Free Number (In-state only) (800) 332-6148

**Fax Numbers**
Main (406) 444-3497

**Office Hours**: 8:00 a.m.-5:00 p.m., Monday-Friday

**Website**: http://csimt.gov

**Make Checks Payable to**: Montana State Auditor's Office

Matthew Rosendale
Commissioner
m.rosendale@mt.gov

Kristin Hansen
Deputy State Auditor
kris.hansen@mt.gov
MONTANA

Marissa Stockton
Assistant Deputy State Auditor/Scheduler to Commissioner .......................................................... marissa.stockton@mt.gov
(406) 444-2006

Bob Biskupiak
Deputy Insurance Commissioner .......................................................................................................bob.biskupiak@mt.gov
(406) 444-5438

Michelle Dietrich
Chief Legal Counsel .......................................................................................................................... michelle.dietrich@mt.gov
(406) 444-2755

Derek Oestreicher
Legal Policy Advisor .......................................................................................................................... derek.oestreicher@mt.gov
(406) 444-1942

Kyle Schmauch
Media Specialist ................................................................................................................................. kyle.schmauch@mt.gov
(406) 444-4328

Glynis Gibson
IT Manager .......................................................................................................................................... ggibson@mt.gov
(406) 444-3517

Kendall Cotton
Policy Administrator ............................................................................................................................ kendall.cotton@mt.gov
(406) 444-3412

Sharon Richetti
Policy Holder Services Bureau Chief ................................................................................................. srichetti@mt.gov
(406) 444-2894

Steve Matthews
Chief, Examinations Bureau/Captive Insurance Coordinator .............................................................. smatthews@mt.gov
(406) 444-9768

Mari Kindberg
Rates and Forms Bureau Chief .......................................................................................................... mkindberg@mt.gov
(406) 444-5220

Jeannie Keller
Chief, Insurance Services Bureau ........................................................................................................ jkeller2@mt.gov
(406) 444-9751

Staci Litschauer
Administrator, Centralized Services Division ..................................................................................... slitschauer@mt.gov
(406) 444-2041

Connie Griffith
Financial Specialist ............................................................................................................................... connie.griffith@mt.gov
(406) 444-1867

CONTACT PERSONS

NAIC Liaison
Marissa Stockton
Assistant Deputy State Auditor/Scheduler to Commissioner .............................................................. marissa.stockton@mt.gov
(406) 444-2006

Agent Licensing
Jeannie Keller
Bureau Chief ........................................................................................................................................ jkeller2@mt.gov
(406) 444-9751

Annual Statements and Company Licensing
MONTANA

Steve Matthews  
Chief Financial Examiner, Examinations Bureau  
(406) 444-4372  
smatthews@mt.gov

Consumer Complaints and Inquires
Sharon Richetti  
Policy Holder Services Bureau Chief  
(406) 444-2894  
srichetti@mt.gov

Department Counsel
Michelle Dietrich  
Chief Legal Counsel  
(406) 444-2755  
michelle.dietrich@mt.gov

Derek Oestreicher  
Legal Policy Advisor  
(406) 444-4328

Deposits
Steve Matthews  
Chief Financial Examiner, Examinations Bureau  
(406) 444-4372  
smatthews@mt.gov

Examinations-Financial
Steve Matthews  
Chief Financial Examiner, Examinations Bureau  
(406) 444-4372  
smatthews@mt.gov

Market Conduct
David Dachs  
Market Conduct Examiner, Insurance Services Bureau  
(406) 444-9722  
ddachs@mt.gov

Media Relations/Public Information
Kyle Schmauch  
Director, Communications  
(406) 444-3152  
kyle.schmauch@mt.gov

Policy and Form Filing
Mari Kindberg  
Rates and Forms Bureau Chief  
(406) 444-5220  
mkindberg@mt.gov

Policy and Form Filing-Health Specialist
Tiffany Caverhill  
Compliance Analyst  
(406) 444-3720  
tcaverhill@mt.gov

Policy and Form Filing-Life and Long Term Care Specialist
Myrna O'Dell  
Compliance Analyst  
(406) 444-2047  
modell@mt.gov

Policy and Form Filing-Property and Casualty, Annuity Specialist
Tiffany Caverhill  
Compliance Analyst  
(406) 444-3720  
tcaverhill@mt.gov

Policy and Form Filing-Property and Casualty/Med Suppment Specialist
MONTANA

Karen Beyl (406) 444-3438
  Compliance Analyst kbeyl@mt.gov

Premium Tax
Steve Matthews (406) 444-4372
  Chief Financial Examiner, Examinations Bureau smatthews@mt.gov

Rate Filing-Life and Health
Ashley Perez (406) 444-5220
  Actuary aperez@mt.gov

Rate Filing-Property and Casualty
Mari L. Kindberg, FCAS, MAAA (406) 444-5220
  Actuary mkindberg@mt.gov
Bruce R. Ramge was appointed Director of the Nebraska Department of Insurance (DOI) by Governor Dave Heineman on November 15, 2010. Ramge had served as acting director since October 30, 2010, and as deputy director since January 2008. On January 8, 2015, he was reappointed Director of the Nebraska DOI by Governor Pete Ricketts.

Ramge has assisted various National Association of Insurance Commissioners (NAIC) working groups over the years. He is past chair of the Midwest Zone and has served as chair of the Market Conduct Examination Standards (D) Working Group, chair of the Market Regulation Accreditation (D) Working Group, chair and vice chair of the Life Insurance and Annuities (A) Committee, co-chair of the Principle-Based Reserving Implementation (EX) Task Force, and vice chair of the Market Actions (D) Working Group. He currently also serves as Chair of the IIPRC Audit Committee, and is a member of the NAIC Audit Committee as well as several other NAIC committees, task forces and working groups.

Ramge is a past president of the Insurance Regulatory Examiners Society (IRES), and he received the 2007 IRES Foundation Paul L. DeAngelo Memorial Teaching Award and the 2007 IRES Al Greer Achievement Award.

Ramge earned a bachelor’s degree from Dana College and a Master of Business Administration (MBA) from the University of Nebraska Omaha.
NEBRASKA

Connie VanSlyke  
Administrator, Property and Casualty  
(402) 471-4647  
connie.vanslyke@nebraska.gov

Laura Arp  
Administrator, Life and Health  
(402) 471-4635  
laura.arp@nebraska.gov

Barbara Peterson  
Administrator, Consumer Affairs  
(402) 471-4743  
barbara.peterson@nebraska.gov

Kevin Schlautman  
Administrator, Producer Licensing  
(402) 471-4707  
kevin.schlautman@nebraska.gov

Peggy Jasa  
Public Information Officer  
(402) 471-4632  
peg.jasa@nebraska.gov

Rhonda Ahrens  
Chief Actuary  
(402) 471-4631  
rhonda.ahrens@nebraska.gov

Charles Starr  
Fraud Investigator/Supervisor  
(402) 471-8334  
charles.starr@nebraska.gov

Vacant  
Insurance Health Policy Administrator  
(402) 471-2201

CONTACT PERSONS

NAIC Liaison
Peggy Jasa  
Public Information Officer  
(402) 471-4632  
peg.jasa@nebraska.gov

Accident/Health Insurance
Laura Arp  
Administrator, Life and Health  
(402) 471-4635  
laura.arp@nebraska.gov

Agent Licensing
Kevin Schlautman  
Administrator, Producer Licensing  
(402) 471-4707  
kevin.schlautman@nebraska.gov

Annual Statements
Justin Schrader  
Chief Examiner  
(402) 471-4734  
justin.schrader@nebraska.gov

Company Admissions
Kristy Hadden  
Life and Health, Property and Casualty Admissions  
(402) 471-0373  
kristy.hadden@nebraska.gov

Consumer Complaints and Inquires
Barbara Peterson  
Administrator, Consumer Affairs  
(402) 471-4743  
barbara.peterson@nebraska.gov
NEBRASKA

Department Counsel
Martin Swanson
General Counsel..........................martin.swanson@nebraska.gov
(402) 471-4503

Deposits
Lori Bruss
Securities Officer........................................lori.bruss@nebraska.gov
(402) 471-4045

Examinations-Agent
Kevin Schlautman
Administrator, Producer Licensing..........................kevin.schlautman@nebraska.gov
(402) 471-4707

Examinations-Financial
Justin Schrader
Chief Examiner............................................justin.schrader@nebraska.gov
(402) 471-4734

Examinations-Market Conduct
Reva Vandevoorde
Supervisor, Market Conduct..........................reva.vandevoorde@nebraska.gov
(402) 471-4652

Fees
Justin Schrader
Chief Examiner............................................justin.schrader@nebraska.gov
(402) 471-4734

Insurance Fraud
Charles Starr
Fraud Investigator/Supervisor................................Charles.starr@nebraska.gov
(402) 471-8334

Life Insurance
Laura Arp
Administrator, Life and Health..........................laura.arp@nebraska.gov
(402) 471-4635

Media Relations
Peggy Jasa
Public Information Officer..........................peg.jasa@nebraska.gov
(402) 471-4632

Policy and Form Filing-Life and Health
Laura Arp
Administrator, Life and Health..........................laura.arp@nebraska.gov
(402) 471-4635

Policy and Form Filing-Property and Casualty
Connie VanSlyke
Administrator, Property and Casualty.......................connie.vanslyke@nebraska.gov
(402) 471-4647

Premium Tax
Martha Hettenbaugh
Tax Analyst..............................................martha.hettenbaugh@nebraska.gov
(402) 471-4671

© 1991-2020 National Association of Insurance Commissioners
10/24/2020
137
NEBRASKA

Property and Casualty-Commercial Lines
Connie VanSlyke
Administrator, Property and Casualty
(402) 471-4647
connie.vanslyke@nebraska.gov

Property and Casualty-Personal Lines
Connie VanSlyke
Administrator, Property and Casualty
(402) 471-4647
connie.vanslyke@nebraska.gov

Statistical Reporting
Connie VanSlyke
Administrator, Property and Casualty
(402) 471-4647
connie.vanslyke@nebraska.gov

Receivership
Martin Swanson
General Counsel
(402) 471-4503
martin.swanson@nebraska.gov
NEVADA

Nevada Insurance Commissioner, Barbara Richardson assumed the role of Insurance Commissioner in the great state of Nevada in March of 2016. Prior to accepting that role, Barbara had been the New Hampshire Insurance Department's Director of Operations and Fraud for 12 years. Before that she worked at various times in her career for CNA, Kemper Financial, the Federal Reserve Bank in Chicago and Putnam Securities.

Barbara is a graduate of Vassar College and has a law degree from the University of New Hampshire School of Law and an MBA from Loyola University in Chicago. She has been an active member on the national level of the NAIC's various Committees, Task Forces and Work Groups including most recently, the Innovation Task Force, the SERFF Board and the Antifraud Task Force. Barbara has three grown sons whom she is very proud of and who live throughout the United States.

Barbara D. Richardson
Commissioner

Term of Office: At the Pleasure of the Director of the Department of Business and Industry
Appointed: March 7, 2016

Mailing Address
Nevada Department of Business and Industry
Division of Insurance
1818 East College Parkway, Suite 103
Carson City, Nevada 89706

Street Address
Same as mailing address

Email Address
insinfo@doi.nv.gov

Phone Numbers
Main (775) 687-0700
Toll-Free Number (In-State Only) (888) 872-3234
Las Vegas Number (702) 486-4009

Fax Numbers
Main (775) 687-0787
Las Vegas Number (702) 486-4007

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: http://doi.nv.gov/
Make Checks Payable to: Nevada Division of Insurance

Barbara D. Richardson
Commissioner

© 1991-2020 National Association of Insurance Commissioners
10/24/2020
NEVADA

Stephanie McGee
Chief Deputy Commissioner, Carson City...(775) 687-0758

Nick Stosic
Deputy Commissioner, Carson City...(775) 687-0783

David Cassetty
Deputy Commissioner, Las Vegas...(702) 486-4379

CONTACT PERSONS

Accident/Health Insurance
Mark Garratt
Chief Insurance Examiner...(775) 687-0736
mgarratt@doi.nv.gov

Producer Licensing
Stephanie McGee
Chief Deputy Commissioner...(775) 687-0758
sbmcgee@doi.nv.gov

Annual Statements
Peter Rao
Assistant Chief Insurance Examiner...(775) 687-0757
prao@doi.nv.gov

Captive Insurers
Nick Stosic
Deputy Commissioner...(775) 687-0783
nstosic@doi.nv.gov

Company Fees-Licensing
Kathy Kelley
Administrative Assistant...(775) 687-0753
kkkelley@doi.nv.gov

Consumer Complaints and Inquires
Linda Stratton
Supervising Compliance Investigator, Las Vegas...(702) 486-4395
lstratton@doi.nv.gov

David Cassetty
Deputy Commissioner, Las Vegas...(702) 486-4379
dcassetty@doi.nv.gov

Corporate and Financial Affairs
Peter Rao
Assistant Chief Insurance Examiner...(775) 687-0757
prao@doi.nv.gov

Division Counsel
Alexia Emmermann
Chief Legal Counsel...(775) 687-0701

Deposits
Denise Costello
...(775) 687-0752
NEVADA

Enforcement
David Cassetty
Deputy Commissioner.................................................................dcassetty@doi.nv.gov
(702) 486-4379

Stephanie Canter
Enforcement Chief...........................................................................slcanter@doi.nv.gov
(702) 486-4598

Cheryl Allen-Stallworth
Compliance Officer, Las Vegas.........................................................cestallworth@doi.nv.gov
(702) 486-4632

Sonja Whitten
Compliance Investigator, Las Vegas................................................srwhitten@doi.nv.gov
(702) 486-4597

John Parnell
Compliance Investigator, Las Vegas..................................................jparnell@doi.nv.gov
(702) 486-4394

Julie Wisbar
Compliance Investigator, Carson City..............................................jwisbar@doi.nv.gov
(775) 687-0713

Jonathan Wycoff
Compliance Investigator, Carson City..............................................jhwycuff@doi.nv.gov
(775) 687-0718

Examinations-Agent
Joel Bengo
Chief Insurance Examiner................................................................jbengo@doi.nv.gov
(775) 687-0743

Examinations-Financial
Peter Rao
Assistant Chief Insurance Examiner..................................................prao@doi.nv.gov
(775) 687-0757

Examinations-Market Conduct
Nick Stosic
Deputy Commissioner......................................................................nstosic@doi.nv.gov
(775) 687-0783

Information Systems
Dennis McGehee
IT Professional..................................................................................dmcgehee@doi.nv.gov
(775) 687-0785

Life and Health Insurance
Mark Garratt
Chief Insurance Examiner................................................................mgarratt@doi.nv.gov
(775) 687-0736

Market Regulation
Peggy Willard-Ross
Insurance Examiner...........................................................................pwillard@doi.nv.gov
(775) 687-0760

Media Relations/Public Information

© 1991-2020 National Association of Insurance Commissioners
10/24/2020 141
Yeraldin Deavila
Public Information Officer
(775) 687-0772
ydeavila@doi.nv.gov

Policy and Form Filing-Life and Health
Mark Garratt
Chief Insurance Examiner
(775) 687-0736
mgarratt@doi.nv.gov

Policy and Form Filing-Property and Casualty
Mark Garratt
Chief Insurance Examiner
(775) 687-0736
mgarratt@doi.nv.gov

Property and Casualty-Commercial Lines
Mark Garratt
Chief Insurance Examiner
(775) 687-0736
mgarratt@doi.nv.gov

Property and Casualty-Personal Lines
Mark Garratt
Chief Insurance Examiner
(775) 687-0736
mgarratt@doi.nv.gov

Statistical Reporting
Gennady Stolyarov
Lead Actuary
(775) 687-0766
gstolyarov@doi.nv.gov

Self-Insured Workers' Compensation
Maurice Fuller
Insurance Examiner
(775) 687-0742
mfuller@doi.nv.gov
Chris Nicolopoulos is Commissioner of the New Hampshire Insurance Department. He was nominated by Governor Chris T. Sununu and unanimously approved by the New Hampshire Executive Council. Previously, Commissioner Nicolopoulos served as the President and CEO of the New Hampshire Association of Insurance Agents for five years. Prior to leading the NH Association of Insurance Agents, he was an associate at Preti, Flaherty, Beliveau & Pachios PLLP, and Government Affairs Director at the New Hampshire Association of Realtors. Commissioner Nicolopoulos earned his J.D. from New England Law School and his Bachelor of Arts in History from the University of New Hampshire. Since 2002, Nicolopoulos has been licensed to practice law in New Hampshire and Massachusetts. He lives in Bow, New Hampshire.

Chris Nicolopoulos
Commissioner

Term of Office: Five Years (Ends June 9, 2023)
Appointed: February 19, 2020

Mailing Address
New Hampshire Insurance Department
21 Fruit Street, Suite 14
Concord, New Hampshire 03301

Street Address
Same as mailing address

Phone Numbers
Main (603) 271-2261
Toll-free (800) 852-3416
Financial Exam/Licensing/Consumer 1 (603) 271-2241

Fax Numbers
Main (603) 271-1406
Accounting (666) 555-5555

Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday
Website: www.nh.gov/insurance
Make Checks Payable to: Treasurer, State of New Hampshire

Alexander K. Feldvebel
Deputy Commissioner.................................................................................................................(603) 271-2261

Linda Zalinskie
Assistant to the Deputy Commissioner..........................................................................................(603) 271-2261

Sandra Barlow
Assistant to the Commissioner...........................................................................................................(603) 271-2261

Christie Rice
Assistant Commissioner....................................................................................................................(603) 271-2261
NEW HAMPSHIRE

Douglas Bartlett
   Director, Financial Regulation Division........................................................................(603) 271-2879

Tyler Brannen
   Director of Health Economics.......................................................................................(603) 271-2396

David Sky
   Chief Actuary, Life, Accident and Health Division.................................................................(603) 271-2506

James Fox
   Director, Property and Casualty Division.............................................................................(603) 271-2502

Christian Citarella
   Chief Actuary, Property and Casualty Division.................................................................(603) 271-2113

Heather Silverstein
   General Counsel................................................................................................................(603) 271-2261

Mary Bleier
   Enforcement Counsel........................................................................................................(603) 271-4137

Theodore Perkins, Jr
   Information Technology......................................................................................................(603) 271-2518

Keith Nyhan
   Director, Consumer Services............................................................................................(603) 271-3304

CONTACT PERSONS


NAIC Liaison
Christie Rice
   Assistant Commissioner..................................................................................................(603) 271-2261

Accident and Health Insurance
Alexander K. Feldvebel
   Deputy Commissioner......................................................................................................(603) 271-2261

Agent Licensing
Christie Rice
   Assistant Commissioner..................................................................................................(603) 271-2261

Annual Statements
Patricia Gosselin
   Chief Financial Analyst, Financial Regulation Division.....................................................(603) 271-2920
NEW HAMPSHIRE

Company Licensing
Patricia Gosselin
Chief Financial Analyst, Financial Regulation Division.................................................................(603) 271-2920

Consumer Services
Keith Nyhan
Director, Consumer Services Division........................................................................................................(603) 271-3304

Deposits
Lisa Cotter
Financial Records Auditor, Financial Regulation Division..............................................................................(603) 271-2528

Examinations-Agent
Christie Rice
Assistant Commissioner...............................................................................................................................(603) 271-2261

Examinations-Financial
Colin Wilkins
Chief Financial Examiner, Financial Regulation Division..............................................................................(603) 271-2374

Examinations-Market Conduct
Edwin Pugsley
Chief Examiner, Property and Casualty Market Conduct Division............................................................(603) 271-3711
Maureen Belanger
Chief Examiner, Life and Health Market Conduct Division...........................................................................(603) 271-2828

Fees
Norma Stallings
Tax and Revenue Administrator...................................................................................................................(603) 271-2391

General Counsel
Heather Silverstein
............................................................................................................................................................(603) 271-2261

Insurance Fraud
Heather Silverstein
General Counsel..............................................................................................................................................(603) 271-2261

Media Relations/Public Information
Eireann Sibley
Director, Communications............................................................................................................................(603) 271-3781

Outreach Coordinator
Tiffany Fuller
Outreach Coordinator, Communications..........................................................................................................(603) 271-3886

© 1991-2020 National Association of Insurance Commissioners
10/24/2020
NEW HAMPSHIRE

Policy and Form Filing-Life, Accident and Health
Jason Dexter
   Compliance Administrator, Life, Accident and Health Division.................................................................(603) 271-3041

Policy and Form Filing-Property and Casualty
Frank Cardamone
   Compliance Administrator, Property and Casualty Division..................................................................................(603) 271-2163

Premium Tax
Norma Stallings
   Tax and Revenue Administrator.......................................................................................................................(603) 271-2391

Property and Casualty Insurance
James Fox
   Director, Property and Casualty Division..............................................................................................................(603) 271-2502

Property and Casualty-Commercial Lines
Edwin Pugsley
   Chief Examiner, Property and Casualty Market Conduct Division...........................................................................(603) 271-3711

Statistical Reporting-Property and Casualty Market Analysis
Christian Citarella
   Chief Actuary, Property and Casualty Division....................................................................................................(603) 271-2113
Marlene Caride took the oath of office as Commissioner of Banking and Insurance on June 27, 2018. She was named Acting Commissioner by Governor Phil Murphy and began serving on January 16, 2018. Caride is the first Hispanic to head the department, where she oversees New Jersey's insurance, banking and real estate industries.

Prior to joining the department, Caride was a member of the New Jersey General Assembly representing the 36th Legislative District. During her three terms in the Assembly, Caride served on the Assembly Financial Institutions and Insurance Committee, the Assembly Appropriations Committee and the New Jersey Legislative Select Committee on Investigation. She also chaired the Assembly Education Committee and was vice-chair of the Assembly Transportation and Independent Authorities Committee.

Caride was a partner in the Union City, NJ, law firm of Gonzalez & Caride. She also served as the municipal prosecutor for the Ridgefield Municipal Court and Zoning Board attorney for the municipalities of South Hackensack, NJ, and Saddle Brook, NJ.

Earlier in her career, Caride served as legal counselor to the West New York Parking Authority and the alcoholic beverage control (ABC) prosecutor for the city of West New York, NJ. She also served as a special civil part mediator for the Hudson County Superior Court Law Division.

Caride is a member of the Bar of the Supreme Court of the United States, the New Jersey State Bar Association, the Hudson County Bar Association and the Hispanic Bar Association of New Jersey.

Caride earned a law degree from California Western School of Law and a bachelor's degree in education from Fairleigh Dickinson University. She resides in Ridgefield, NJ.

### Mailing Address
State of New Jersey  
Department of Banking and Insurance  
20 West State Street  
P.O. Box 325  
Trenton, New Jersey 08625-0325

### New Jersey Personal Automobile Insurance Plan
Laurel Corporate Center  
10000 Midlantic Drive, Suite 403  
W Mount Laurel, New Jersey 08054

### Phone Numbers
Main: (609) 292-7272  
Satellite Consumer Center, Newark: (973) 648-4713  
Toll-Free Number: (800) 446-7467  
Newark Main: (973) 622-6014  
Mount Laurel Main: (856) 722-0030

### Fax Numbers
Main: (609) 984-5273  
Newark Main: (973) 622-6110  
Mount Laurel Main: (856) 722-9382

### Office Hours
8:30 a.m.-5:00 p.m., Monday-Friday

**Website:** [www.dobi.nj.gov](http://www.dobi.nj.gov)
**Make Checks Payable to:** Department of Banking and Insurance
NEW JERSEY

Marlene Caride
Commissioner. .................................................. (609) 633-7667

Justin Zimmerman
Chief of Staff. .................................................. (609) 633-7667

Peter L. Hartt
Director, Division of Insurance. .................................... (609) 292-7272

Kristine A. Maurer, Esq.
Assistant Director, Division of Insurance. .......................... (609) 292-7272

Elijah Johnson
Director of Legislative Affairs. ........................................ (609) 292-7272

Denise Illes
Chief of Regulation ..................................................... (609) 292-7272

Vacant
Assistant Commissioner, Administration. ............................ (609) 292-7272

Steven P. Kerner, Jr.
Assistant Commissioner, Solvency Regulation. .......................... (609) 292-7272

Philip Gennace
Assistant Commissioner, Life and Health. ............................ (609) 292-7272

Carl Sornson
Assistant Commissioner, Property and Casualty. .......................... (609) 292-7272

Gale Simon
Assistant Commissioner, Consumer Protection. .......................... (609) 292-7272

William P. White
Assistant Commissioner, Captive Insurance. .............................. (609) 292-7272

Ralph Boeckman
Specialist, Market Regulation, Consumer Protection. ........................ (609) 292-7272

Ellen DeRosa
Executive Director, Individual Health Coverage Program and Small Employer Health Benefits Program. .......................... (609) 292-7272

Fredrick A. Huber
Executive Director, New Jersey, Compensation Rating and Inspection Bureau. .......................... (973) 622-6014

CONTACT PERSONS

NAIC Liaison
Peter L. Hartt ............................... (609) 292-7272

Director, Division of Insurance. .................................................. peterhart@dobi.nj.gov
NEW JERSEY

Kristine A. Maurer, Esq.  (602) 292-7272
Assistant Director, Division of Insurance………………………………………………………………………………………………………………………………………kristine.maurer@dobi.nj.gov

Accident and Health Insurance
Philip Gennace  (609) 292-7272
Assistant Commissioner, Life and Health………………………………………………………………………………………………………………………………………

Agent Licensing
Ruth Jackson  (609) 292-7272
Supervisor, Insurance Producer Licensing………………………………………………………………………………………………………………………………………ruth.jackson@dobi.nj.gov

Annual Statements
Joann Jones  (609) 292-7272
Technical Assistant II…………………………………………………………………………………………………………………………………………………………………joann.jones@dobi.nj.gov

Captive Insurance
William P. White  (609) 292-7272
Assistant Commissioner…………………………………………………………………………………………………………………………………………………………………william.white@dobi.nj.gov

Company Licensing
Kwame Asare  (609) 292-7272
Supervising Insurance Examiner………………………………………………………………………………………………………………………………………………………kwame.asare@dobi.nj.gov

Consumer Complaints and Inquires
Gale Simon  (609) 292-7272
Assistant Commissioner, Consumer Protection Services…………………………………………………………………………………………………………gale.simon@dobi.nj.gov

Department Counsel
James A. Carey, Jr., DAG, Office of the New Jersey Attorney General  (609) 984-8469
Section Chief………………………………………………………………………………………………………………………………………………………………………………james.carey@dol.lps.state.nj.us

Deposits
Kwame Asare  (609) 292-7272
Supervising Insurance Examiner………………………………………………………………………………………………………………………………………………………kwame.asare@dobi.nj.gov

Examinations-Agent
Gale Simon  (609) 292-7272
Assistant Commissioner, Consumer Protection Services…………………………………………………………………………………………………………gale.simon@dobi.nj.gov

Examinations-Financial
Steven P. Kerner, Jr.  (609) 292-7272
Assistant Commissioner, Solvency Regulation………………………………………………………………………………………………………………………steve.kerner@dobi.nj.gov

Market Analysis, Market Conduct Examinations and Anti-Fraud Compliance
Ralph Boeckman  (609) 292-7272
Market Regulation Specialist…………………………………………………………………………………………………………………………………………………………ralph.boeckman@dobi.nj.gov

© 1991-2020 National Association of Insurance Commissioners
10/24/2020  149
NEW JERSEY

Financial Analysis
John Sirovetz
Supervising Insurance Examiner Solvency Regulation
(609) 292-7272
john.sirovetz@dobi.nj.gov

Life Insurance
Philip Gennace
Assistant Commissioner, Life and Health
(609) 292-7272
philip.gennace@dobi.nj.gov

Public Affairs
Trish Graber
Director
(609) 292-5064
trish.graber@dobi.nj.gov

Policy and Form Filing-Life and Health
Philip Gennace
Assistant Commissioner, Life and Health
(609) 292-7272
philip.gennace@dobi.nj.gov

Policy and Form Filing-Property and Casualty
Carl Sornson
Assistant Commissioner, Property and Casualty
(609) 292-7272

Premium Tax
Tanveer Ahmed
Examiner II
(609) 292-7272
tanveer.ahmed@dobi.nj.gov

Property and Casualty-Commercial Lines
Carl Sornson
Assistant Commissioner, Property and Casualty
(609) 292-7272

Property and Casualty-Personal Lines
Carl Sornson
Assistant Commissioner, Property and Casualty
(609) 292-7272

Statistical Reporting
Sam Sacky
Actuarial Analyst
(609) 292-7272
samual.sacky@dobi.nj.gov

Bureau of Fraud Deterrence
Richard Besser
Chief of Investigations
(609) 292-7272
richard.besser@dobi.nj.gov
On January 1, 2020, Mr. Toal became the New Mexico Superintendent of Insurance, having been chosen unanimously by the state Nominating Committee. The Office of the Superintendent of Insurance (OSI) serves all aspects of the insurance world in New Mexico and includes some notable special operations such as the Auto Theft Prevention program and the Patient Compensation Fund for malpractice actions. Prior to becoming Superintendent he served as a Deputy Secretary of the Human Services Department, leading several significant initiatives, including the innovative Enterprise HHS 2020 project that is designed to service multiple state agencies. In 2014, Mr. Toal began his work in NM as the Deputy Director of the Human Services Department’s Division of Medical Assistance.

Before relocating to NM in 2014, Mr. Toal served in several public service roles in Georgia, including Director of the State Cancer program, Commissioner of the Georgia Department of Community Health, which was responsible for the state Medicaid, PeachCare, State Health Planning, and Indigent Care Trust Fund programs, as well as the State Health Benefit Plan offering health benefits to all state and school personnel. Prior to creation of the Department of Community Health, for 11 years, Mr. Toal was both a Commissioner and Deputy Commissioner of the Georgia Department of Medical Assistance. In those roles, he was responsible for planning, management, and administration of the Georgia Medicaid program, which had a budget of $3.2 billion and paid health benefits on behalf of more than 950,000 recipients to nearly 40,000 providers. His last role with Georgia was serving as the Director of the Georgia Southern University College of Public Health’s Center for Rural Health and Research.

Mr. Toal received his Master of Public Health degree in Health Administration from the University of North Carolina at Chapel Hill and his undergraduate degree from the University of Illinois at Champaign-Urbana. He is a member of the New Mexico Public Health Association and an alumnus of the National Association of Medicaid Directors. He resides in Santa Fe, NM.

**Mailing Address**
Office of Superintendent of Insurance (OSI)
P.O. Box 1689
Santa Fe, New Mexico 87504-1689

**Street Address (Santa Fe Office)**
1120 Paseo de Peralta
Santa Fe, New Mexico 87501

**Street Address (Albuquerque Office)**
Office of Superintendent of Insurance (OSI)
6200 Uptown Blvd., Suite 100
Albuquerque, New Mexico 87110

**Phone Numbers**
Main (Santa Fe) (505) 827-4601
Toll-Free Number (In-State Only) (855) 427-5674
Main (Albuquerque) (505) 322-2186

**Fax Numbers**
Main (Santa Fe) (505) 827-7434
Main (Albuquerque) (505) 827-4734

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** www.osi.state.nm.us

**Make Checks Payable to:** Office of Superintendent of Insurance

Robert Doucette
Deputy Superintendent
robert.doucette@state.nm.us

Anna Krylova
Chief Actuary-Property and Casualty
anna.krylova@state.nm.us

© 1991-2020 National Association of Insurance Commissioners
10/24/2020
NEW MEXICO

Vicente Vargas                                      (505) 827-4645
Chief Counsel to the Superintendent......................vicente.vargas@state.nm.us

CONTACT PERSONS

Annual Statements
Mark Jordan                                             (505) 827-4645
.......................................................................................mark.jordan@state.nm.us

Assigned Risk Pool-Workers' Compensation
Bogdanka Kurahovic                                   (505) 827-4557
.......................................................................................bogdanka.kurahovic@state.nm.us

Company Licensing
Victoria Baca                                          (505) 827-4438
Bureau Chief.................................................................victoriaa.baca@state.nm.us

Consumer Complaints and Inquires
Mark Marquez                                            (505) 827-4439
.......................................................................................mark.marquez@state.nm.us

Deposits and Fees
Victoria Baca                                          (505) 827-4438
.......................................................................................victoriaa.baca@state.nm.us

Examinations/Financial Analysis
Mark Jordan                                             (505) 827-4655
Chief Examiner................................................................mark.jordan@state.nm.us

Health policy and Consumer Education Bureau-Affordable Care Act (ACA)
Margaret (Kika) Pena                                    (505) 827-4561
Division Director..........................................................margaret.pena@state.nm.us

Paige Duhamel                                           (505) 660-7108
Health Care Policy Manager........................................paige.duhamel@state.nm.us

Insurance Fraud Bureau
Roberta Baca                                             (505) 795-1755
Criminal Division Director.........................................roberta.baca@state.nm.us

Stop Fraud                                            (877) 807-4010
..............................................................................................

Investigations/Compliance
Mark Marquez                                            (505) 827-4439
Staff Manager................................................................mark.marquez@state.nm.us

Managed Health Care Bureau
## NEW MEXICO

<table>
<thead>
<tr>
<th>Bureau</th>
<th>Contact Person</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Life and Health Product Filing Bureau - Form Filing</td>
<td>Margaret (Kika) Pena</td>
<td>(505) 827-4561</td>
</tr>
<tr>
<td></td>
<td>Division Director</td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="mailto:Margaret.pena@state.nm.us">Margaret.pena@state.nm.us</a></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Viara Ianakieva</td>
<td>(505) 827-4651</td>
</tr>
<tr>
<td></td>
<td>Bureau Chief</td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="mailto:Viara.ianakieva@state.nm.us">Viara.ianakieva@state.nm.us</a></td>
<td></td>
</tr>
<tr>
<td>Producer (Agent) Licensing</td>
<td>Lorinda Martinez</td>
<td>(505) 827-4554</td>
</tr>
<tr>
<td></td>
<td>Bureau Chief</td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="mailto:lorinda.martinez@state.nm.us">lorinda.martinez@state.nm.us</a></td>
<td></td>
</tr>
<tr>
<td>Property and Casualty-Policy and Form Filing</td>
<td>Ashley Hernandez</td>
<td>(505) 827-4593</td>
</tr>
<tr>
<td></td>
<td>Compliance Division Director</td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="mailto:ashley.hernandez@state.nm.us">ashley.hernandez@state.nm.us</a></td>
<td></td>
</tr>
<tr>
<td>Premium Tax</td>
<td>Andy Romero</td>
<td>(505) 827-4649</td>
</tr>
<tr>
<td></td>
<td>Compliance Division Director</td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="mailto:andy.romero@state.nm.us">andy.romero@state.nm.us</a></td>
<td></td>
</tr>
<tr>
<td>Statistical Reporting</td>
<td>Anna Krylova</td>
<td>(505) 827-4529</td>
</tr>
<tr>
<td></td>
<td><a href="mailto:statistical@state.nm.us">statistical@state.nm.us</a></td>
<td></td>
</tr>
<tr>
<td>Title Insurance</td>
<td>Otis Phillips</td>
<td>(505) 827-4930</td>
</tr>
<tr>
<td></td>
<td>Bureau Chief</td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="mailto:otis.phillips@state.nm.us">otis.phillips@state.nm.us</a></td>
<td></td>
</tr>
</tbody>
</table>
Linda A. Lacewell was nominated Superintendent of the New York State Department of Financial Services by Governor Andrew M. Cuomo on February 4, 2019. She was confirmed by the New York State Senate in June 2019. Lacewell most recently served as Chief of Staff and Counselor to the Governor. In that role, she oversaw Executive Chamber operations, as well as ethics and law enforcement matters.

Lacewell previously served as executive director of a cancer foundation initiative in Culver City, California. Prior to that, Lacewell served as Chief Risk Officer and Counselor to Governor Cuomo where she built and implemented the first statewide system for ethics, risk and compliance in agencies and authorities.

Lacewell was formerly special counsel to the Governor, as well as the architect of OpenNY, a state-of-the-art open data initiative. She also served as special counsel to Attorney General Cuomo, where she oversaw the public pension fund pay-to-play investigation and the out-of-network health insurance investigation, both of which led to nationwide systemic reform. Prior to that, Lacewell spent nine years as an assistant U.S. attorney for the Eastern District of New York, including two years on the Enron Task Force, and received the Henry L. Stimson Medal and the Attorney General’s Award for Exceptional Service.

Lacewell earned her B.A. from New College of the University of South Florida and her J.D. with honors from the University of Miami School of Law. She clerked for a U.S. District Judge for the Southern District of Florida. Lacewell serves as an adjunct professor at New York University School of Law, teaching ethics in government, and previously served as an adjunct professor of law at Fordham University School of Law, teaching international criminal law.
NEW YORK

Mona Bhalla
Deputy Superintendent, Life Insurance Division
mona.bhalla@dfs.ny.gov

Shirin Emami
Executive Deputy Superintendent, Banking Division
(212) 709-5433
shirin.emami@dfs.ny.gov

Katie Lemire
Executive Deputy Superintendent, Consumer Protection and Financial Enforcement Division
(212) 837-7320
katherine.lemire@dfs.ny.gov

Steven F. Kluger
Executive Deputy Superintendent, Capital Markets
(212) 459-7837
steven.kluger@dfs.ny.gov

Justin Herring
Executive Deputy Superintendent, Cybersecurity
(212) 459-7839
justin.herring@dfs.ny.gov

Matt Homer
Executive Deputy Superintendent, Research and Innovation
(212) 459-7936
matthew.homer@dfs.ny.gov

Nate Turnbull
Executive Deputy Superintendent, External Affairs and Strategy Division
(212) 480-2299
nate.turnbull@dfs.ny.gov

Kevin Bishop
Acting General Counsel
(212) 480-5286
kevin.bishop@dfs.ny.gov

Sumit Sud
Senior Deputy Superintendent for Insurance
(212) 459-7832
sumit.sud@dfs.ny.gov

Marshal Bozzo
Deputy General Counsel for Insurance
(212) 709-3870
marshl.bozzo@dfs.ny.gov

Avani Shah
Deputy Superintendent for Insurance
(212) 459-7935
avani.shah@dfs.ny.gov

Robert Kasinow
Assistant Deputy Superintendent for Property
robert.kasinow@dfs.ny.gov
North Carolina Insurance Commissioner and State Fire Marshal Mike Causey has been a small businessman, insurance agent and insurance agency owner with 25 years in the insurance industry.

Causey is a native of Guilford County and still lives in the same house on the Causey family farm where he grew up, residing there with his wife of 43 years, Hisae, and their family pets.

Causey learned the values of hard work as his family grew produce and raised livestock on the family farm and supplied farmers’ markets in the Greensboro area. After high school, Causey entered a work/study program at Wake Technical College, where he earned his degree in engineering technology. From there, he went into the U.S. Army, where he served as a military policeman and played in the Army band. After his military experience, Causey worked as a field engineer in the construction industry and later entered an engineering program at UNC–Charlotte. He soon began his career in the insurance industry, working with Metropolitan Life Insurance Company in Charlotte. He went on to learn virtually every facet of the insurance industry, working as an agency manager and superintendent of agencies for Standard Life Insurance Company and owning his own agency.

Along the way, Causey continued his education with an undergraduate degree and graduate studies from High Point University. In addition to his experience in the insurance industry, Causey has been a lifelong farmer and entrepreneur, owning several family businesses, including an antique store, a farm equipment dealership and a produce market.

Causey likes to stay busy and looks forward to learning the insurance and safety needs of North Carolina families and businesses as he seeks to serve the citizens of North Carolina.

**Mailing Address**
North Carolina Department of Insurance
1201 Mail Service Center
Raleigh, North Carolina 27699-1201

**Street Address**
North Carolina Department of Insurance
325 N. Salisbury Street
Raleigh, North Carolina 27603-5926

**Email Address**
firstname.lastname@ncdoi.gov

**Phone Numbers**
Main (919) 807-6000
Toll-free Nationwide (855) 408-1212

**Fax Numbers**
Main (919) 715-8889

**Office Hours**: 8:00 a.m.-5:00 p.m., Monday-Friday

**Website**: www.ncdoi.com

**Make Checks Payable to**: North Carolina Department of Insurance

Michelle Osborne
Chief Deputy Commissioner
(919) 807-6006
michelle.osborne@ncdoi.gov

Brian Taylor
Chief State Fire Marshal, Assistant Commissioner
(919) 647-0003
brian.taylor@ncdoi.gov

John Baldwin
Administrative Services Director
(919) 807-6007
john.baldwin@ncdoi.gov

© 1991-2020 National Association of Insurance Commissioners
10/24/2020
NORTH CAROLINA

Joyce Johnson
Deputy Commissioner, Consumer Services
(919) 814-9875
joyce.johnson@ncdoi.gov

Melinda Munden
Deputy Commissioner, SHIIP
(919) 814-9942
melinda.munden@ncdoi.gov

Continuing Care-Retirement Centers and Self-Insured Workers' Compensation Individuals
Nancy Wise
Manager
(919) 807-6178
nancy.wise@ncdoi.gov

Controller’s Office
Laresia Everett
Controller
(919) 807-6069
laresia.everett@ncdoi.gov

Engineering
Cliff Isaac
Deputy Commissioner
(919) 647-0074
cliff.isaac@ncdoi.gov

Financial Analysis and Company Licensing
Jessica Price
Chief Financial Analyst
(919) 807-6169
jessica.price@ncdoi.gov

Financial Examinations
Monique Smith
Deputy Commissioner
(919) 807-6605
monique.smith@ncdoi.gov

Fire and Rescue Commission
Kim Williams
Deputy Director
(919) 647-0089
kim.williams@ncdoi.gov

Fire and Rescue Training and Inspections
Derrick Clouston
Deputy Director
(919) 647-0036
derrick.clouston@ncdoi.gov

Life and Health Insurance
Ted Hamby
Deputy Commissioner
(919) 807-6058
fred.hamby@ncdoi.gov

Manufactured Building
Joe Sadler
Deputy Director
(919) 661-5880
joe.sadler@ncdoi.gov

Market Regulation
Teresa Knowles
Deputy Commissioner
(919) 807-6886
teresa.knowles@ncdoi.gov

NAIC Liaison
NORTH CAROLINA

Jackie Obusek
Senior Deputy Commissioner
(919) 807-6166
jackie.obusek@ncdoi.gov

Personnel
Janet Blount
Personnel Officer
(919) 807-6047
janet.blount@ncdoi.gov

Prevention, Programs and Grants
Shannon Bullock
Deputy Director
(919) 647-0071
shannon.bullock@ncdoi.gov

Property and Casualty Insurance
Fred Fuller
Deputy Commissioner
(919) 807-6080
fred.fuller@ncdoi.gov

Public Information
Marla Sink
Director
(919) 807-6017
marla.sink@ncdoi.gov

Regulatory Actions
Susan Coble
Chief Regulatory Specialist
(919) 807-6156
susan.coble@ncdoi.gov

Risk Management
Bryan Heckle
Deputy Director
(919) 661-5880
bryan.heckle@ncdoi.gov

Security Deposits
Hasije Harris
Collateral Securities Administrator
(919) 807-6613
hasije.harris@ncdoi.gov
Jon Godfread was elected North Dakota’s 22nd Insurance Commissioner on November 8, 2016. In service to the citizens of North Dakota, Godfread has prioritized consumer advocacy, ensuring North Dakotans are better aware of the services offered by the Insurance Department beyond industry regulation. He has also worked to restructure the department for efficient, effective use of tax-payer dollars, along with employee satisfaction.

On a national level, Godfread has been an active voice in discussions about insurance regulations including use of technology, air ambulance service, and healthcare reinsurance. He currently chairs the NAIC's Innovation and Technology Task Force.

Prior to serving as Insurance Commissioner, Godfread was most recently Vice President of Governmental Affairs for the Greater North Dakota Chamber in Bismarck. His background also includes banking and professional athletics. He has held prominent roles in discussions around the federal Affordable Care Act (ACA), across-the-board tax reductions for North Dakotans, creation of the North Dakota Outdoor Heritage Fund, K–12 education efforts and more.

Godfread earned a law degree and a Master of Business Administration (MBA) from the University of North Dakota in 2011. He earned his bachelor’s degree in business with honors from the University of Northern Iowa in 2005.
NORTH DAKOTA

Chrystal Bartuska  (701) 328-2441
    Product Filing Division Director ................................................................. cabartuska@nd.gov

Vance Magnuson  (701) 328-4977
    Rate and Form Analyst ................................................................. vmagnuso@nd.gov

Consumer Complaints and Inquires-Life and Health
Janelle Middlestead  (701) 328-4460
    Consumer Assistance Division Director ................................................................. jlmiddlestead@nd.gov

Angie Voegele  (701) 328-2940
    Claims Investigator ................................................................. amvoegele@nd.gov

Policy, Form and Rate Filings-Property and Casualty
Chrystal Bartuska  (701) 328-2441
    Product Filing Division Director ................................................................. cabartuska@nd.gov

Mike Andring  (701) 328-4937
    Property and Casualty Actuary ................................................................. mandring@nd.gov

Consumer Complaints and Inquires-Property and Casualty
Janelle Middlestead  (701) 328-4460
    Consumer Assistance Division Director ................................................................. jlmiddlestead@nd.gov

Holly Brockman  (701) 328-2932
    Claims Investigator ................................................................. hbrockman@nd.gov

Agent Licensing
John R. Arnold  (701) 328-4984
    Agent Licensing Division Director ................................................................. jrarnold@nd.gov

Budget
Jess Davis  (701) 328-2930
    Accountant ................................................................. jessdavis@nd.gov

Deposits
Rachel Kriege  (701) 328-2931
    Human Resources Manager ................................................................. rkriege@nd.gov

Premium Tax
Jess Davis  (701) 328-2930
    Accountant ................................................................. jessdavis@nd.gov

General Counsel
Johnny Palsgraaf  (701) 328-2440
    General Counsel ................................................................. jpalsgraaf@nd.gov

Investigations and Fraud
NORTH DAKOTA

Dale Pittman ................................................................. (701) 328-2884
Investigator................................................................. jdpittman@nd.gov

Rebecca Kopp ............................................................... (701) 328-4641
Investigator................................................................. rakopp@nd.gov

Examinations-Financial
Matt Fischer ............................................................... (701) 328-9617
Chief Examiner and Division Director.............................................. mattfischer@nd.gov

Examinations-Market Conduct
Johnny Palsgraaf ........................................................... (701) 328-2577
Legal Counsel...........................................................................................................jpalsgraaf@nd.gov

Media Relations/Public Information
Ashley Kelsch ............................................................... (701) 328-2684
Public Information Officer................................................................. amkelsch@nd.gov

Statistical Reporting
Ashley Kelsch ............................................................... (701) 328-2684
Public Information Officer................................................................. amkelsch@nd.gov

Technology
Laurie Scully ................................................................. (701) 328-2503
IT Administrator................................................................. lscully@nd.gov
On March 4, 2015, Mark O. Rabauliman was confirmed as Secretary of Commerce by the Senate of the Commonwealth of Northern Mariana Islands (CNMI). Rabauliman has served as Acting Secretary for the Department of Commerce since September 2014.

As part of his duties as the Secretary of Commerce, Rabauliman automatically becomes the Insurance Commissioner, Workers Compensation Commissioner and the Banking Director for the Commonwealth of the Northern Mariana Islands.

In addition to his current duties, Rabauliman heads the Video Lottery Commission. He has served as chairman for various government entities and nonprofit organizations, including the CNMI State Library, 2012 to present; and the Commonwealth Council for Arts and Culture, 2012 to 2014. He also has been a member of the Museum Board of Governors since 2013.

Rabauliman has widespread experience in the private and government sectors. He has more than 12 years of experience leading teams of various sizes in different industries to accomplish objectives of the organizations he served. These experiences are in the areas of public administration, telecommunications, network, and education, providing him with a wealth of knowledge and the ability to adapt to diverse leadership roles. Included in his continued development are various grant writing and executive leadership trainings.

Mark O. Rabauliman
Secretary of Commerce

Term of Office: Concurrent with Current Governor
Confirmed: March 4, 2015

Mailing Address
Commonwealth of the Northern Mariana Islands
Department of Commerce
Office of the Insurance Commissioner
Caller Box 10007 CK
Saipan, MP 96950

Email Address
See individual email addresses

Phone Numbers
Main (670) 664-3077

Fax Numbers
Main (670) 664-3067

Office Hours:
Website: www.commerce.gov.mp
Make Checks Payable to: Office of the Insurance Commissioner

Mark O. Rabauliman (670) 664-3077
Secretary of Commerce
secretary@commerce.gov.mp

Charlette C. Borja (670) 664-8020
Insurance Licensing Officer
cnmi.insurance@commerce.gov.mp

Frances B. Pangelinan (670) 664-8018
Insurance Licensing Specialist
fpangelinan@commerce.gov.mp

© 1991-2020 National Association of Insurance Commissioners
10/24/2020 165
Tynesia Dorsey was appointed to serve as Interim Director of the Ohio Department of Insurance by Governor Mike DeWine in August 2020. Dorsey serves as a member of Governor DeWine’s cabinet and is responsible for the overall leadership and direction of the department. In addition to serving as Interim Director, Dorsey has served as Chief Administrative Officer since September 2011. In this capacity, she oversees the operations of Fiscal, Human Resources, Information Technology and Security, and Project Management.

Dorsey also serves as the agency’s Director of Consumer Relations. In this capacity, she oversees the licensing of insurance agents and agencies seeking to do business in Ohio as well as the Consumer Affairs Division and Ohio Senior Health Insurance Information Program who provide direct services to Ohio insurance consumers. Dorsey also works with the agency to streamline processes and increase efficiencies and customer satisfaction.

Dorsey has more than 25 years of public service. She joined the department in November 1998 as a Personnel Officer and moved into the Human Resources Administrator position in May 2007. She was named Assistant Director of Human Resources in January 2008. As head of Human Resources, Dorsey planned and oversaw such activities as personnel issues, benefits, payroll, labor relations, management of the Equal Employment Opportunity and Americans with Disability Act, and employee training.

Dorsey is actively involved with several task forces and working groups formed by the National Association of Insurance Commissioners. She is also an active member of the Labor Relations Advisory Council and the National Public Employer Labor Relations Association.

Prior to joining the department, Dorsey was a Personnel Officer at the Ohio Department of Rehabilitation and Corrections.

**Mailing Address**
Ohio Department of Insurance
50 West Town Street, Suite 300
Columbus, Ohio 43215

**Email Address**
firstname.lastname@insurance.ohio.gov

**Phone Numbers**
Main (614) 644-2658
Consumer Services Division (800) 686-1526
 Fraud Division (800) 686-1527
OSHIIP (800) 686-1578
Risk Assessment (614) 644-2647
Legal (614) 644-2640
Licensing Division (614) 644-2665

**Fax Numbers**
Main (614) 644-3743
Consumer Services (614) 644-3744
Fraud and Enforcement (614) 387-0092
Property and Casualty (614) 728-1280
Risk Assessment (614) 644-3256
Legal (614) 644-3742
Licensing Division (614) 387-0096

**Office Hours**: 8:00 a.m.-5:00 p.m., Monday-Friday

**Website**: www.insurance.ohio.gov

**Make Checks Payable to**: Ohio Treasurer Robert Sprague

Tynesia Dorsey
Interim Director

(614) 728-1111
tynesia.dorsey@insurance.ohio.gov

Term of Office: At the Pleasure of the Governor
Appointed: August 2020
Carrie Haughawout  
Deputy Director  
carrie.haughawout@insurance.ohio.gov  

Mariah Marcum  
Executive Assistant to Director  
mariah.marcum@insurance.ohio.gov  

Tynesia Dorsey  
Chief Administrative Officer and Director of Consumer Relations  
tynesia.dorsey@insurance.ohio.gov  

Dora Dean  
Executive Administrative Assistant  
dora.dean@insurance.ohio.gov  

Christopher Brock  
Assistant Director, Public Affairs  
christopher.brock@insurance.ohio.gov  

Amanda Baird  
General Counsel  
amanda.baird@insurance.ohio.gov  

Meredith Alexander  
Assistant Director, Legislative Affairs  
meredith.alexander@insurance.ohio.gov  

Christopher Brock  
Assistant Director, Communications  
christopher.brock@insurance.ohio.gov  

Marlene Moore  
Executive Administrative Assistant, Communications/Legislative  
marlene.moore@insurance.ohio.gov  

Todd Oberholtzer  
Regulatory Compliance Director  
todd.oberholtzer@insurance.ohio.gov  

Jana Jarrett  
Assistant Director, Consumer Affairs  
jana.jarrett@insurance.ohio.gov  

Tina Chubb  
Interim Assistant Director, Information Technology  
tina.chubb@insurance.ohio.gov  

Jessica Schuster  
Assistant Director, Human Resources  
(614) 728-1012  

Jianming Xia  
Assistant Director, Fiscal Operations  
jianming.xia@insurance.ohio.gov  

Dwight Radel  
Assistant Director, Risk Assessment  
dwight.radel@insurance.ohio.gov  

Laura Miller  
Assistant Director and Chief Actuary, Product Regulation and Actuarial Services  
laura.miller@insurance.ohio.gov  

Lori Barron  
Senior Policy Advisor - Innovation and Emerging Products  
lori.barron@insurance.ohio.gov
OHIO

Michelle Brugh Rafeld  
Assistant Director, Fraud and Enforcement ................................................................. michelle.rafeld@insurance.ohio.gov

CONTACT PERSONS

Todd Oberholtzer  
Market Conduct ........................................................................................................... todd.oberholtzer@insurance.ohio.gov

Laura Miller  
Actuarial Services and Product Regulation-Chief of Life, Health and Managed Care ........................................... laura.miller@insurance.ohio.gov

Laura Miller  
Actuarial Services and Product Regulation-Chief of Property and Casualty ........................................... laura.miller@insurance.ohio.gov

Jianming Xia  
Assistant Director, Fiscal Operations ........................................................................... jianming.xia@insurance.ohio.gov

Karen Vourvopoulos  
Chief, Licensing Division .......................................................................................... karen.vourvopoulos@insurance.ohio.gov

Jessica Schuster  
Assistant Director, Human Resources ......................................................................... (614) 728-1012

Amanda Baird  
General Counsel, Legal Division ................................................................................... amanda.baird@insurance.ohio.gov

Accident/Health Insurance-HMO Division

Marjorie Ellis  
Actuarial Services and Product Regulation-Life, Health and Managed Care ........................................... majorie.ellis@insurance.ohio.gov

Agent Licensing

Karen Vourvopoulos  
Licensing-License Division .......................................................................................... karen.vourvopoulos@insurance.ohio.gov

Annual Statements

Cameron Piatt  
Risk Assessment-Financial Regulation ......................................................................... cameron.piatt@insurance.ohio.gov

Captive Insurance

Tracy Snow  
Risk Assessment-Captive Insurance ............................................................................ tracy.snow@insurance.ohio.gov

Company Licensing

Cameron Piatt  
Risk Assessment-Financial Regulation ......................................................................... cameron.piatt@insurance.ohio.gov

Consumer Complaints and Inquires

© 1991-2020 National Association of Insurance Commissioners 10/24/2020
OHIO

Jana Jarrett
Consumer Affairs-Consumer Services
(614) 644-3378
jana.jarrett@insurance.ohio.gov

Consumer Counseling Program for Seniors
Christina Reeg
Consumer Affairs-SHIIP Program Director
(614) 644-3464
christina.reeg@insurance.ohio.gov

Deposits
Melissa Chuvalas
Fiscal Operations
(614) 752-0720
melissa.chuvalas@insurance.ohio.gov

Enforcement
David Barney
Fraud and Enforcement-Enforcement Division
(614) 644-3193
david.barney@insurance.ohio.gov

Examinations-Agent
Karen Vourvopoulos
Licensing-License Division
(614) 728-1249
karen.vourvopoulos@insurance.ohio.gov

Examinations-Financial
Tracy Snow
Chief Examiner, Risk Assessment
(614) 728-1263
tracy.snow@insurance.ohio.gov

Examinations-Market Conduct
Todd Oberholtzer
Risk Assessment-Market Conduct
(614) 387-1459
todd.oberholtzer@insurance.ohio.gov

Fees-Agents
Karen Vourvopoulos
Licensing-License Division
(614) 728-1249
karen.vourvopoulos@insurance.ohio.gov

Fees-Company
Melissa Chuvalas
Fiscal Operations
(614) 752-0720
melissa.chuvalas@insurance.ohio.gov

Fraud
Michelle Rafeld
Fraud and Enforcement-Fraud Division
(614) 728-1009
michelle.rafeld@insurance.ohio.gov

Health, Rates
Laura Miller
Actuarial Services and Product Regulation-Life, Health and Managed Care
(614) 728-1208
laura.miller@insurance.ohio.gov

Life, Rates
Pete Weber
Actuarial Services and Product Regulation-Life, Health and Managed Care
(614) 644-3311
peter.weber@insurance.ohio.gov
OHIO

Media Relations/Public Information
Leslie Minnich  
Chief, Communications  
(614) 728-1292  
leslie.minnich@insurance.ohio.gov

Policy and Form Filing-Life and Health
Marjorie Ellis  
Actuarial Services and Product Regulation-Life, Health and Managed Care  
(614) 644-3451  
marjorie.ellis@insurance.ohio.gov

Policy and Form Filing-Property and Casualty
Maureen Motter  
Actuarial Services and Product Regulation-Property and Casualty  
(614) 644-3361  
maureen.motter@insurance.ohio.gov

Premium Tax
Cameron Piatt  
Financial Regulation, Risk Assessment  
(614) 728-1074  
cameron.piatt@insurance.ohio.gov

Property and Casualty-Personal and Commercial Lines Rates
Tom Botsko  
Actuarial Services and Product Regulation-Property and Casualty  
(614) 387-2819  
thomas.botsko@insurance.ohio.gov

Statistical Reporting
Maureen Motter  
Actuarial Services and Product Regulation-Property and Casualty  
(614) 644-3361  
maureen.motter@insurance.ohio.gov
Glen Mulready became the 13th Oklahoma Insurance Commissioner after receiving 62% of the vote. He was sworn in office on January 14, 2019.

Mulready is a recognized leader and champion in the insurance industry. Starting as a broker in 1984, he rose to serve at the executive level of the two largest health insurance companies in Oklahoma. In 2007, he joined Benefit Plan Strategies, a company helping businesses provide employee benefits and health insurance to their employees. He has served as President of both the Tulsa and Oklahoma State Health Underwriters Associations and has been named State Health Underwriter of the Year.

In 2010, Mulready successfully ran for state representative and quickly became the point person for the House of Representatives on insurance issues and was appointed chairman of the Insurance Committee after the 2014 elections. In this role, he passed legislation which resulted in more insurance companies offering service in the state, and he reformed the state employee insurance program to save Oklahoma millions of dollars a year while also saving thousands of dollars for those families. These successes led to him being tapped for the leadership position of majority Floor Leader in 2017.

Mulready and Sally, his wife of 31 years, are the proud parents of teenage sons, Sam, Jake, and Will. In 2008, he and Sally were the recipients of Leadership Tulsa’s Paragon Award for their work with Big Brothers Big Sisters. He is very active in the community having served on numerous boards and committees including Big Brothers Big Sisters, the Juvenile Diabetes Research Fund (JDRF), March of Dimes, Shepherds Fold Ranch Christian Summer Camp, Crime Commission, and Tulsa Tough.

Oklahoma Insurance Department
400 NE 50th Street
Oklahoma City, OK  73105-1816

Email Address
firstname.lastname@oid.ok.gov

Phone Numbers
Main (Oklahoma City)   (405) 521-2828
Toll-Free Number (In-State Only)   (800) 522-0071
Main (Tulsa)   (918) 295-3700

Fax Numbers
Main (Oklahoma City)   (405) 521-6635
Main (Tulsa)   (918) 994-7916

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://www.ok.gov/oid/
Make Checks Payable to: Oklahoma Insurance Department

Glen Mulready
Commissioner
(405) 522-0891
glen.mulready@oid.ok.gov

Brian Downs
Chief of Staff; First Deputy Commissioner
(405) 522-4609
brian.downs@oid.ok.gov

Mike Rhoads
Deputy Commissioner of Consumer Services
(918) 295-3702
mike.rhoads@oid.ok.gov
<table>
<thead>
<tr>
<th>Name</th>
<th>Title</th>
<th>Phone Number</th>
<th>Email Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ashley Scott</td>
<td>Government and Community Affairs Director</td>
<td>(405) 521-6654</td>
<td><a href="mailto:ashley.scott@oid.ok.gov">ashley.scott@oid.ok.gov</a></td>
</tr>
<tr>
<td>Gordon Amini, Esq.</td>
<td>General Counsel</td>
<td>(405) 522-6335</td>
<td><a href="mailto:gordon.amini@oid.ok.gov">gordon.amini@oid.ok.gov</a></td>
</tr>
<tr>
<td>Liz Heigle</td>
<td>Communications Director</td>
<td>(405) 522-0683</td>
<td><a href="mailto:liz.heigle@oid.ok.gov">liz.heigle@oid.ok.gov</a></td>
</tr>
<tr>
<td>Jim Marshall</td>
<td>Operations Director</td>
<td>(405) 522-8398</td>
<td><a href="mailto:jim.marshall@oid.ok.gov">jim.marshall@oid.ok.gov</a></td>
</tr>
<tr>
<td>Lydia Shirley</td>
<td>Assistant Commissioner of Consumer Services</td>
<td>(405) 521-6624</td>
<td><a href="mailto:lydia.shirley@oid.ok.gov">lydia.shirley@oid.ok.gov</a></td>
</tr>
<tr>
<td>Andy Schallhorn</td>
<td>Deputy Commissioner of Financial Regulations &amp; Chief Actuary</td>
<td>(405) 522-4969</td>
<td><a href="mailto:andrew.schallhorn@oid.ok.gov">andrew.schallhorn@oid.ok.gov</a></td>
</tr>
<tr>
<td>Cuc Nguyen</td>
<td>Assistant Commissioner of Rate &amp; Form</td>
<td>(405) 522-4608</td>
<td><a href="mailto:cuc.nguyen@oid.ok.gov">cuc.nguyen@oid.ok.gov</a></td>
</tr>
<tr>
<td>Sherry Marczewski</td>
<td>Assistant Commissioner of Comptroller</td>
<td>(405) 522-4581</td>
<td><a href="mailto:sherry.marczewski@oid.ok.gov">sherry.marczewski@oid.ok.gov</a></td>
</tr>
<tr>
<td>Mike Pavlik</td>
<td>Assistant Commissioner of Systems Security</td>
<td>(405) 522-4616</td>
<td><a href="mailto:michael.pavlik@oid.ok.gov">michael.pavlik@oid.ok.gov</a></td>
</tr>
<tr>
<td>Ray Walker</td>
<td>Medicare Assistance Program Director</td>
<td>(405) 521-6632</td>
<td><a href="mailto:ray.walker@oid.ok.gov">ray.walker@oid.ok.gov</a></td>
</tr>
<tr>
<td>Karlita Manger</td>
<td>Executive Assistant to the Commissioner</td>
<td>(405) 522-0891</td>
<td><a href="mailto:karlita.manger@oid.ok.gov">karlita.manger@oid.ok.gov</a></td>
</tr>
</tbody>
</table>

**CONTACT PERSONS**

**Actuarial**

Andy Schallhorn               | Deputy Commissioner of Financial Regulations & Chief Actuary | (405) 522-4969 | andrew.schallhorn@oid.ok.gov              |

**Anti-Fraud Unit**

Rick Wagnon                   | Chief, Anti-Fraud Unit                           | (405) 522-6180 | rick.wagnon@oid.ok.gov                    |

**Captive Insurance**

Andy Schallhorn               | Deputy Commissioner of Financial Regulations & Chief Actuary | (405) 522-4969 | andrew.schallhorn@oid.ok.gov              |

**Commissioner's Inquiries**

Karlita Manger                | Executive Assistant to the Commissioner          | (405) 522-0891 | karlita.manger@oid.ok.gov                 |
OKLAHOMA

Community Outreach
Jim Marshall
Operations Director. 
(405) 522-8398
jim.marshall@oid.ok.gov

Comptroller
Sherry Marczewski
Assistant Commissioner, Comptroller.
(405) 522-4581
sherry.marczewski@oid.ok.gov

Consumer Assistance
Lydia Shirley
Assistant Commissioner of Consumer Services.
(405) 521-2991
lydia.shirley@oid.ok.gov

Consumer Counseling Program for Seniors
Ray Walker
Medicare Assistance Program Director.
(405) 521-6632
ray.walker@oid.ok.gov

Continuing Education
Erin Wainner
Assistant Commissioner of Licensing Services.
(405) 522-0897
erin.wainner@oid.ok.gov

Financial Analysis
Diane Carter
Chief Financial Analyst.
(405) 522-6337
diane.carter@oid.ok.gov

Financial Examinations
Eli Snowbarger
Chief Financial Examiner.
(405) 522-6179
eli.snowbarger@oid.ok.gov

Government Relations and Public Policy
Ashley Scott
Government and Community Affairs Director.
(405) 521-6654
ashley.scott@oid.ok.gov

Health Policy
Mike Rhoads
Deputy Commissioner of Consumer Services.
(918) 295-3702
mike.rhoads@oid.ok.gov

Human Resources/Operations
Jim Marshall
Operations Director.
(405) 522-8398
jim.marshall@oid.ok.gov

Legal
Gordon Amini, Esq.
General Counsel.
(405) 522-6335
gordon.amini@oid.ok.gov

Market Regulation
Landon Hubbart
Chief of Market Regulation.
(405) 522-5358
landon.hubbart@oid.ok.gov
OKLAHOMA

Media Relations
Liz Heigle
Communications Director
(405) 522-0683
liz.heigle@oid.ok.gov

Policy, Form, Rate and Manual Rule
Cue Nguyen
Assistant Commissioner, Rate and Form Compliance Division Manager
(405) 522-4608
cue.nguyen@oid.ok.gov

Producer Licensing
Courtney Khodabakhsh
Licensing Manager
(405) 522-0806
courtney.khodabakhsh@oid.ok.gov

Receivership
Gordon Amini
General Counsel
(405) 522-6335
gordon.amini@oid.ok.gov

Workers' Compensation
Cuc Nguyen
Assistant Commissioner of Rate & Form
(405) 522-4608
cuc.nguyen@oid.ok.gov

© 1991-2020 National Association of Insurance Commissioners
10/24/2020
OREGON

Andrew R. Stolfi was appointed Department of Consumer and Business Services director in April 2020. He is also the state’s insurance commissioner. He began with the department in February 2018 as Division of Financial Regulation administrator and insurance commissioner.

Previously, Stolfi spent six years in Switzerland at the International Association of Insurance Supervisors, most recently serving as chief operating officer and chief counsel. He was responsible for leading the operations, legal, communications, finance, risk management, and human resources functions. He was also a key advisor to the association's Executive Committee and served as its first communications officer.

Before joining the association, Stolfi served in various senior management roles at the Illinois Department of Insurance, including acting director, chief of staff, and special counsel for policy and legislative affairs. In Illinois, he developed and managed all aspects of the department's legislative agenda and day-to-day operations.

Stolfi is an active participant at the National Association of Insurance Commissioners, where he was elected twice to the Executive Committee and serves as vice chair of the Consumer Liaison Committee and Health Innovations Working Group.

His legal background includes serving as attorney and policy analyst in the Office of the Governor of the State of Illinois, as judicial law clerk for the Honorable Thomas E. Hoffman in the Illinois Appellate Court, First District, and as a special assistant corporation counsel for the City of Chicago Law Department.

Stolfi received a Bachelor of Science degree from the University of Vermont and a law degree with honors from Chicago-Kent College of Law. He resides in Salem with his wife and two children.

Andrew R. Stolfi
Insurance Commissioner

Term of Office: Indefinite
Appointed: February 1, 2018

© 1991-2020 National Association of Insurance Commissioners
10/24/2020
OREGON

TK Keen
Deputy Administrator............................................................tk.keen@oregon.gov

JP Jones
Deputy Administrator.............................................................jp.jones@oregon.gov

CONTACT PERSONS

Administrative Rules
TK Keen
Policy and Actuarial Services..................................................tk.keen@oregon.gov

Annual Statements
Ryan Keeling
Assistant Manager/Chief Analyst.................................................ryan.w.keeling@oregon.gov

Company Licensing
Ryan Keeling
Assistant Manager/Chief Analyst.................................................ryan.w.keeling@oregon.gov

Consumer Advocacy
Tricia Goldsmith
Senior Manager, Consumer Education and Advocacy....................tricia.a.goldsmith@oregon.gov

Consumer Outreach
Tricia Goldsmith
Senior Manager, Consumer Education and Advocacy....................tricia.a.goldsmith@oregon.gov

Department Counsel
Ted Falk
General Counsel, Assistant Attorney General.............................theodore.c.falk@oregon.gov

Deposits
Jason Haynes
Security Deposit Analyst.........................................................jason.haynes@oregon.gov

Examinations-Financial
Greg Lathrop
Senior Manager, Chief Financial Examiner.................................greg.a.lathrop@oregon.gov

Examination-Producer
Kirsten Anderson
Senior Manager, Licensing......................................................kirsten.l.anderson@oregon.gov

Fees-Company
Ryan Keeling
Assistant Manager/Chief Analyst...............................................ryan.w.keeling@oregon.gov
OREGON

Fees-Licensing
Kirsten Anderson (503) 947-7478
Senior Manager, Licensing...............................................................kirsten.l.anderson@oregon.gov

Financial Analysis
Ryan Keeling (503) 947-7271
Assistant Manager/Chief Analyst.................................................................ryan.w.keeling@oregon.gov

Financial Regulation Section
JP Jones (503) 947-7497
Deputy Administrator...........................................................................jp.jones@oregon.gov

Insurance Product Reg. P&C
Brian Fordham (503) 947-7205
Senior Manager, Compliance.................................................................brian.j.fordham@oregon.gov

Investigations and Enforcement
Dorothy Bean (503) 947-7485
Senior Manager, Investigations and Enforcement........................................dorothy.bean@oregon.gov

Legislative
TK Keen (503) 586-8143
Senior Manager, Policy and Actuarial Services........................................tk.keen@oregon.gov

Life and Health Actuarial
Drew Bux (503) 476-5746
........................................................................................................andrew.bux@oregon.gov
Michael Sink (971) 673-2031
........................................................................................................michael.d.sink@oregon.gov
Tim Hinkel (503) 947-7219
........................................................................................................timothy.r.hinkel@oregon.gov

Media Relations/Public Information
Leah Andrews (503) 302-8966
Communications Director............................................................................leah.k.andrews@oregon.gov

Policy Analysis
TK Keen (503) 586-8143
Senior Manager, Policy and Actuarial Services........................................tk.keen@oregon.gov
Gayle Woods (503) 947-7217
Senior Policy Advisor..............................................................................gayle.woods@oregon.gov
Jesse O'Brien (971) 707-3670
Senior Policy Analyst (Life and Health)......................................................jesse.e.obrien@oregon.gov

© 1991-2020 National Association of Insurance Commissioners
10/24/2020
OREGON

Alexander Cheng
Senior Policy Analyst
(503) 947-7235 alexander.s.cheng@oregon.gov

Michael Schopf
Senior Policy Analyst (Health)
(503) 877-7275 michael.d.schopf@oregon.gov

Lauren Winters
Senior Policy Analyst
(503) 947-7039 lauren.e.winters@oregon.gov

Aeron Teverbaugh
Senior Policy Analyst
(503) 847-7844 aeron.teverbaugh@oregon.gov

Producer Licensing
Kirsten Anderson
Senior Manager, Licensing
(503) 947-7478 kirsten.l.anderson@oregon.gov

Product Regulation
Tashia Sizemore
Senior Manager, Product Regulation
(503) 947-7270 tashia.sizemore@oregon.gov

Property and Casualty-Actuarial
Dave Dahl
(503) 947-7252 david.f.dahl@oregon.gov

Rates and Forms
Tashia Sizemore
Senior Manager, Product Regulation
(503) 947-7270 tashia.sizemore@oregon.gov

Receivership
Ryan Keeling
Assistant Manager/Chief Analyst
(503) 947-7271 ryan.w.keeling@oregon.gov

Retaliatory Tax
Shannon O'Shea
(503) 947-7046 shannon.oshea@oregon.gov

Gail McFarlin
(503) 947-7218 gail.mcfarlin@oregon.gov

Statistical Reporting
Spencer Peacock
Data Analyst
(503) 947-7201 spencer.c.peacock@oregon.gov

Surplus Lines Coordinator
Shannon O'Shea
(503) 947-7046 shannon.oshea@oregon.gov
Jessica Altman currently serves as Insurance Commissioner for the Commonwealth of Pennsylvania. Prior to this, she served as Chief of Staff for the Pennsylvania Insurance Department alongside former Insurance Commissioner Teresa Miller beginning in June 2015. In this position, Altman served as the top aide to former Insurance Commissioner Miller, oversaw policy initiatives for the agency, and coordinated policy with other state government agencies and external groups.

Altman represented the department in a number of statewide initiatives including coordinating aspects of Health Innovation in Pennsylvania, which leverages funds from the Centers for Medicare and Medicaid Services’ State Innovation Model Initiative and sitting as a board member for ABC-MAP, the Commonwealth’s initiative to implement a prescription drug monitoring program. She is also an active member of the NAIC, where she currently serves as Vice Chair of the Health Insurance and Managed Care (B) Committee, and the National Academy for State Health Policy, where she serves as Vice Chair of the Health Care Access & Finance Steering Committee.

Prior to joining the Pennsylvania Insurance Department, Altman worked at the U.S. Department of Health and Human Services’ Center for Consumer Information and Insurance Oversight, where she developed policy and facilitated implementation of the federal Affordable Care Act. In addition, she analyzed policy for the health division of the White House Office of Management and Budget while completing her master’s degree.

Altman has a Master in Public Policy from the Harvard University John F. Kennedy School of Government and a Bachelor of Science in Policy Analysis and Management, with a concentration in Health Care Policy, from Cornell University.

**Mailing Address**
Pennsylvania Insurance Department
1326 Strawberry Square
Harrisburg, Pennsylvania 17120

**Email Address**
See individual email addresses

**Phone Numbers**
Main (717) 787-7000
Consumer Service Office - Hotline (877) 881-6388
Consumer Service Office - Harrisburg (717) 787-2317

**Fax Numbers**
Main (717) 772-1969

**Office Hours**: 8:30 a.m.-5:00 p.m., Monday-Friday
**Website**: www.insurance.pa.gov
**Make Checks Payable to**: Commonwealth of Pennsylvania

Jessica K. Altman
Commissioner
(717) 783-0442 jealtman@pa.gov

Karin Rodriguez
Executive Assistant to the Insurance Commissioner
(717) 783-0442 karrodrigu@pa.gov
PENNSYLVANIA

Michael Humphreys
Chief of Staff
(717) 787-0684
mhumphreys@pa.gov

Amy Daubert
Chief Counsel
(717) 787-2567
adaubert@pa.gov

Megan Barbour
Policy Office
(717) 783-0652
megbarbour@pa.gov

Joe DiMemmo
Deputy Commissioner
(717) 783-2142
jdimemmo@pa.gov

Christopher Monahan
Deputy Commissioner
(717) 787-6174
cmonahan@pa.gov

Laura Slaymaker
Deputy Commissioner
(717) 787-6009
lslaymaker@pa.gov

Abdoul Barry
Director, Legislative Affairs
(717) 783-3501
abbarry@pa.gov

Thaisa Jones
Communications Director
(717) 214-4781
thajones@pa.gov

James Johnson
Chief Administrative Judge
(717) 783-2126
jamjohnson@pa.gov

Ken Kitch
Manager, Bureau of Information Technology
(717) 783-2128
kkitch@pa.gov

CONTACT PERSONS

NAIC Liaison
Joseph Korman
Bureau of Administration
(717) 787-4429
jkorman@pa.gov

Annual Statements
Kimberly Rankin
Director, Bureau of Licensing and Financial Analysis
(717) 783-6409
krankin@pa.gov

Bureau of Life, Accident and Health Insurance
Tracie Gray
Director, Bureau of Life, Accident and Health Insurance
(717) 705-7257	tgray@pa.gov

Company Licensing
Kim Rankin
Director, Bureau of Company Licensing and Financial Analysis
(717) 783-6409
krankin@pa.gov

Consumer Complaints and Inquiries
PENNSYLVANIA

Carolyn Morris
Director, Bureau of Consumer Services
(717) 783-2153
camorris@pa.gov

Department Counsel
Amy Daubert
Chief Counsel
(717) 787-2567
adaubert@pa.gov

Deposits
Vacant
Assistant to the Deputy Insurance Commissioner
(717) 783-2142

Examinations-Financial
Melissa Greiner
Director, Bureau of Financial Examinations
(717) 772-1724
mgreiner@pa.gov

Examinations-Market Conduct
Gary Jones
Director, Bureau of Market Actions
(717) 346-3888
jogar@pa.gov

Fees
Kimberly Rankin
Director, Bureau of Licensing and Financial Analysis
(717) 783-6409
krankin@pa.gov

Financial Analysis
Kimberly Rankin
Director, Bureau of Licensing and Financial Analysis
(717) 783-6409
krankin@pa.gov

Media Relations/Public Information
Thaisa Jones
Communications Director
(717) 214-4781
thajones@pa.gov

Product Licensing and Requirements
Vacant
Director, Bureau of Licensing and Enforcement
(717) 787-0167

Property and Casualty-Commercial Lines
Mark Lersch
Bureau of Property/Casualty Insurance
(717) 787-4192
mlersch@pa.gov

Property and Casualty-Personal Lines
Mark Lersch
Bureau of Property/Casualty Insurance
(717) 787-4192
mlersch@pa.gov

Rate and Form Filing-Life, Accident and Health Insurance
Tracie Gray
Director, Bureau of Life, Accident and Health Insurance
(717) 705-7257
tgray@pa.gov

Born and raised within a family of insurance professionals, Rafael Cestero Lopategui has been actively involved for more than 20 years in the insurance industry assuming various roles and executive positions. He earned a bachelor’s degree from The Ohio State University and a Juris Doctor from the Interamerican University of Puerto Rico; also obtained an International Law Internship at the Communication University of China in Beijing, China.

Before being appointed as Acting Insurance Commissioner, Mr. Cestero Lopategui served as Chief Deputy Insurance Commissioner of Puerto Rico. He advised many clients, including various local and multinational companies, in the investigation and negotiation processes of insurance claims, mostly property and casualty, as well as counseled and participated in the risk-management decision-making, coverage issues, and insurance brokerage. As a lawyer, his legal practice included general civil litigation and insurance law matters, both at state and federal courts, and at the administrative level.

Mr. Cestero Lopategui labored as an Executive in the International Unit at Marsh Saldaña, Inc. and later as an Independent Insurance Broker. Prior to this, he excelled for many years as an Insurance Adjuster and Investigator.

He has been a Certified Insurance Counselor (CIC) since 2003. He is a member of The National Alliance for Insurance Education and Research, The Society of Certified Insurance Counselors, the American Bar Association, and the Notary Association of Puerto Rico. He has offered lectures and seminars regarding various insurance matters.

**Mailing Address**
B-5 Tabonuco Street, Suite 216  
PMB 356  
Guaynabo, PR 00968-3029

**Street Address**
World Plaza Building  
268 Muñoz Rivera Ave.  
San Juan, PR 00918

**Email Address**
See individual email addresses

**Phone Numbers**
Main (787) 304-8686

**Fax Numbers**
Main (787) 273-6365

**Office Hours:** 8:00 a.m.–4:30 p.m., Monday–Friday

**Website:** www.ocs.pr.gov

**Make Checks Payable to:** Premium Taxes and Department Fees Secretary of Treasury, Commonwealth of Puerto Rico

Rafael Cestero Lopatequi, Esq.  
Commissioner  
(797) 304-8686  
rafael.cestero@ocs.pr.gov

Johanna Mulero Barreto  
Administrative Assistant  
(787) 304-8686  
jmulero@ocs.pr.gov

Alexander Adams Vega, Esq.  
Acting Deputy Commissioner of Legal Affairs  
(787) 304-8686  
aadams@ocs.pr.gov
PUERTO RICO

Maria Marin Colon
Deputy Commissioner of Services
(787) 304-8686
maria.marin@ocs.pr.gov

Javier Burgos Ruiz, Esq.
Legal Advisor
(787) 304-8686
javier.burgos@ocs.pr.gov

CONTACT PERSONS

Agents' Licensing
Itsia Rosario
Acting Customer Service Director
(787) 304-8686
irosario@ocs.pr.gov

Annual Statements
Glorimar Santiago-Rivera
Director, Admission and Financial Analysis Division
(787) 304-8686
gsantiago@ocs.pr.gov

Chapter Papers-Filing
Glorimar Santiago-Rivera
Director, Admission and Financial Analysis Division
(787) 304-8686
gsantiago@ocs.pr.gov

Company Authorization
Glorimar Santiago-Rivera
Director, Admission and Financial Analysis Division
(787) 304-8686
gsantiago@ocs.pr.gov

Consumer Complaints and Inquires
Doris Diaz Diaz
Director, Consumer Services Division
(787) 304-8686
ddiaza@osc.pr.gov

Customer Service
Itsia Rosario
Acting Customer Service Director
(787) 304-8686
irosario@ocs.pr.gov

Department Counsel
Brenda Perez, Esq.
Acting Director
(787) 304-8686
bperez@ocs.pr.gov

Deposits
Jaime Adorno
Acting Finance Director, Finance Division
(787) 304-8686
jadorno@ocs.pr.gov

Taxes
Glorimar Santiago-Rivera
Director, Admission and Financial Analysis Division
(787) 304-8686
gsantiago@ocs.pr.gov
Elizabeth Kelleher Dwyer
Superintendent

Term of Office: At the Discretion of the Director of Business Regulation
Appointed: January 11, 2016

Beth Dwyer was appointed Superintendent of Insurance on January 11, 2016. Prior to this appointment she had been employed by the Rhode Island Department of Business Regulation for fifteen years, first as General Counsel to the Insurance Division and later as Associate Director. Prior to government service, Ms. Dwyer was engaged in private law practice in California and Rhode Island specializing in litigation and insurance regulation.

Ms. Dwyer is a member of the National Association of Insurance Commissioners and has served as Chair and Vice Chair of various Committees, Task Forces and Working Groups. She currently serves as Chair of the Interstate Insurance Product Regulation Compact (IIPRC) and Restructuring Mechanisms (E) Working Group; Co Chair of the Producer Licensing (D) Task Force; Vice Chair of the Financial Regulation Standards and Accreditation (F) Committee and the Big Data (EX) Working Group and Secretary/Treasurer of the National Insurance Producers Registry (NIPR) Board of Directors.

Ms. Dwyer is a past president of the Rhode Island Women's Bar Association and served on the Rhode Island Supreme Court Advisory Committee on Gender in the Courts. She was awarded the 2010 Rhode Island Attorney General's Justice Award for Consumer Protection. She completed the Senior Executives in State and Local Government Program at Harvard University, John F. Kennedy School of Government Executive Education.

Ms. Dwyer holds the designations of Chartered Life Underwriter (CLU) from The American College and Senior Professional in Insurance Regulation (SPIR) from the NAIC. Ms. Dwyer was admitted to practice law in California, Rhode Island, Massachusetts, the Federal District Courts of California and Rhode Island and the Ninth Circuit Court of Appeals. She received a JD from Pepperdine University and a BA in Political Science and Public Administration from Providence College.

Mailing Address
State of Rhode Island
Department of Business Regulation
Division of Insurance
1511 Pontiac Avenue, Bldg. #69-2
Cranston, Rhode Island 02920

Email Address
dbr.insurance@dbr.ri.gov

Phone Numbers
Main (401) 462-9520

Fax Numbers
Main (401) 462-9602

Office Hours: 8:30 a.m. - 4:00 p.m., Monday-Friday
Website: www.dbr.ri.gov
Make Checks Payable to: Premium Taxes: Tax Administrator State of Rhode Island Division Fees: General Treasurer State of Rhode Island

Elizabeth Kelleher Dwyer
Superintendent
(401) 462-9615
elizabeth.dwyer@dbr.ri.gov

Jack Broccoli
Associate Director, Financial Regulation
(401) 462-9606
jack.broccoli@dbr.ri.gov
RHODE ISLAND

Matthew Gendron
General Counsel & Head of Market Conduct
(401) 462-9540
matthew.gendron@dbr.ri.gov

John Tudino, Jr.
Chief Insurance Examiner
(401) 462-9545
John.tudino@dbr.ri.gov

Rachel Chester
Chief of Consumer and Licensing Services
(401) 462-9604
rachel.chester@dbr.ri.gov

Beth Vollucci
Chief of Consumer and Filing Services
(401) 462-9610
beth.vollucci@dbr.ri.gov

CONTACT PERSONS

Deposits
Sarah Tolentino
Accountant
(401) 462-9635
sarah.tolentino@dbr.ri.gov

Examinations-Financial
John Tudino, Jr.
Chief Insurance Examiner
(401) 462-9545
John.tudino@dbr.ri.gov

Licensing (Producer, Adjuster, Appraiser and Surplus Line)
Rachel Chester
Chief of Consumer and Licensing Services
(401) 462-9604
rachel.chester@dbr.ri.gov

Licensing (Company)
Petr Petrik
Senior Insurance Examiner
(401) 462-9634
petr.petrik@dbr.ri.gov

Market Conduct
Matthew Gendron
General Counsel & Head of Market Conduct
(401) 462-9615
matthew.gendron@dbr.ri.gov

Media Relations/Public Information
Sarah Neil
Principal Insurance Analyst
(401) 462-9607
sarah.neil@dbr.ri.gov

Premium Tax-Division of Taxation
Leo Lebeuf
(401) 574-8983
Leo.lebeuf@tax.ri.gov

Filings
Beth Vollucci
Chief of Consumer & Filing Services
(401) 462-9610
beth.vollucci@dbr.ri.gov

Health Benefits Plans
Marie L. Ganim, PhD.
Health Insurance Commissioner
(401) 462-9638
marie.ganim@dbr.ri.gov
Ray Farmer has served as Director for the South Carolina Department of Insurance since former Governor Nikki Haley appointed him on November 13, 2012. Mr. Farmer brings fifty years of experience in the insurance industry to his leadership role.

Mr. Farmer served as the Deputy Insurance Commissioner of the Enforcement Division for the Georgia Department of Insurance and more recently Vice President for the American Insurance Association. Mr. Farmer is a member of the State Bar of Georgia and a member of the Tort and Insurance Practice section, as well as the Workers’ Compensation section.

In 2014, he was named the Industry Person of the Year from the Independent Agents and Brokers of South Carolina. In 2017, Mr. Farmer received The Order of the Palmetto from Governor Haley, the state's highest civilian honor awarded to citizens of South Carolina for extraordinary lifetime service and achievements of national or statewide significance. In 2018, Mr. Farmer oversaw the passing of the Data Security Law – a law that is the first in the nation to require insurance companies to have a comprehensive and secure plan to protect consumer data. Mr. Farmer also has the honor of being elected to serve as the President for the National Association of Insurance Commissioners.

Mr. Farmer is a native of Atlanta and he and his wife, Gayle, have two children and five grandchildren.
SOUTH CAROLINA

Gwendolyn L. Fuller McGriff
General Counsel and Deputy Director, Legal, Legislative and External Affairs..................................................... (803) 737-6153

G. Lee Hill, Jr.
Deputy Director, Financial Regulation and Solvency................................................................. (803) 737-6199

Kendall Buchanan
Deputy Director, Market and Consumer Services................................................................. (803) 737-6143

Dan Morris
Deputy Director, Licensing................................................................. (803) 737-6039

Tom Watson
Deputy Director, Administration................................................................. (803) 737-6141

Katie Geer
Public Information Officer................................................................. (803) 737-5913

CONTACT PERSONS

Accident and Health Insurance
Shari Miles
Life, Accident and Health Insurance Unit Manager................................................................. (803) 737-6096

Administration
Tom Watson
Deputy Director, Administration................................................................. (803) 737-6141

Agent Licensing
Andrea Bourgoin
Licensing Supervisor................................................................. (803) 737-5757

Captive Insurance Division
Jay Branum
Director of Captives................................................................. (803) 737-6109

Annual Statements
Michael Shull
Chief Financial Analyst, Financial Regulation and Solvency................................................................. (803) 737-6188

Company Licensing
G. Lee Hill, Jr.
Deputy Director, Financial Regulation and Solvency................................................................. (803) 737-6199

Consumer Complaints and Inquires

Consumer Services................................................................. (803) 737-6180

Deposits

© 1991-2020 National Association of Insurance Commissioners
10/24/2020
SOUTH CAROLINA

G. Lee Hill, Jr.
Deputy Director, Financial Regulation and Solvency.......................................................(803) 737-6199

Examinations and Continuing Education
Andrea Bourgoin
Education Coordinator..............................................................(803) 737-5757

Examinations-Financial and Market Conduct
Linda G. Haralson
Chief Financial Examiner..........................................................(803) 737-6116

Human Resources
Erin Washington
Human Resources Manager..........................................................(803) 737-6119

Information Technology
Derrick Brown
Information Officer..............................................................(803) 737-6157

Legal
Gwendolyn L. Fuller McGriff
General Counsel..............................................................(803) 737-6153

Life Insurance
Shari Miles
Life, Accident and Health Insurance Unit Manager.......................................................(803) 737-6096

Liquidation, Rehabilitation
G. Lee Hill, Jr.
Deputy Director, Financial Services.......................................................(803) 737-6199

Geoffrey Bonham
Associate General Counsel..........................................................(803) 737-6219

Media Relations/Public Information
Katie Geer
Public Information Officer..........................................................(803) 737-5913

Policy and Form Filing-Property and Casualty: Personal Lines and Commercial Lines
Michael Wise
Property and Casualty Unit Manager.......................................................(803) 737-6384

Policy and Form Filing-Life and Health
Shari Miles
Life, Accident and Health Insurance Unit Manager.......................................................(803) 737-6096

Anamaria Burg
Assistant Actuary..............................................................(803) 737-6165
SOUTH CAROLINA

Premium Tax
Sharon Waddell
Taxation ..........................................................(803) 737-4910

Utilization Review
Rachel Johnson
Licensing Specialist ..............................................(803) 737-6099

Market Conduct
Kendall Buchanan
Deputy Director, Market and Consumer Services .................................................(803) 737-6180

Michael Bailes
Market Conduct Coordinator ..........................................................(803) 737-6131
Larry D. Deiter was appointed Director of the South Dakota Division of Insurance by Department of Labor and Regulation Secretary Marcia Hultman on January 8, 2015. Deiter had served as Assistant Director of Property and Casualty, Market Conduct and Investigations with the department since November 2012.

Deiter has more than 25 years of experience in commercial banking and business management, which includes insurance product sales management. Prior to joining the public sector, he served as vice president/market manager of a publicly traded financial institution.

Deiter earned his bachelor’s degree from South Dakota State University and is active as an officer of various civic and community boards.
SOUTH DAKOTA

Maggie Dell  
Assistant Director, Property and Casualty and Producer Licensing.

Travis Jordan  
Assistant Director, Compliance/Investigations/Registrations.

CONTACT PERSONS

Company Licensing and Annual Statements
Patsy Madsen  
Program Assistant.

Compliance
Letisha Pederson  
Compliance Agent.

Tiffany Carr  
Compliance Agent.

Consumer Complaints and Inquires
Richard Schlaak  
Property and Casualty Complaint Analyst.

Amy Ondell  
Life and Health Analyst Complaint Analyst.

Peggy Taylor  
Life and Health Analyst Complaint Analyst.

Patsy Mehlhaff  
Workers’ Compensation Complaint Analyst.

Continuing Education
Jo Mikkelsen  
Continuing Education Coordinator.

Division Counsel
Frank Marnell  
Senior Legal Counsel.

Clayton Grueb  
Staff Attorney.

Lisa Harmon  
Staff Attorney.

Examinations-Financial
Johanna Nickelson  
Assistant Director.

© 1991-2020 National Association of Insurance Commissioners
10/24/2020
SOUTH DAKOTA

James Mehlhaff
Financial Supervisor ............................................. (605) 773-3563
james.mehlhaff@state.sd.us

Seth Doyle
Senior Financial Analyst ............................................ (605) 773-3563
seth.doyle@state.sd.us

Nick Carda
Financial Statement Analyst ........................................ (605) 773-3563
nicholas.carda@state.sd.us

Examinations-Market Conduct
Tony Dorschner
Market Conduct Manager ......................................... (605) 773-3563
tony.dorschner@state.sd.us

Life and Health Policies
Gretchen Brodkorb
Senior HealthCare Analyst ........................................... (605) 773-3563
gretchen.brodkorb@state.sd.us

Candy Holbrook
Health Insurance Operation Coordinator ......................... (605) 773-5122
candy.holbrook@state.sd.us

MCC, TPA, DMPO, IRO, CMP and URO Applications
Kimberly Kunf
Compliance Specialist .................................................. (605) 773-3563
kimberly.kunf@state.sd.us

Policy and Form Filing-Life and Health
Jeff Smith
Senior Life and Health Analyst ..................................... (605) 773-3563
jeff.smith@state.sd.us

Ray Klinger
Life and Health Analyst ................................................ (605) 773-3563
ray.klinger@state.sd.us

Policy and Form Filing-Property and Casualty: Personal Lines and Commercial Lines
Patrick Cushing
Property and Casualty Rate and Form Analyst .................... (605) 773-3563
patrick.cushing@state.sd.us

Policy and Form Filing-Property and Casualty: Workers' Compensation
Patsy Mehlhaff
Property and Casualty Rate and Form Analyst .................... (605) 773-3563
patsy.mehlhaff@state.sd.us

Premium Tax
Patsy Madsen
Program Assistant ...................................................... (605) 773-3563
patsy.madsen@state.sd.us

Producer Licensing
Penney Wagoner
Corporation, MGA, Bail Bonds, Producer and Surplus Lines Broker Licensing ....................... (605) 773-3513
penney.wagoner@state.sd.us

Receivership

© 1991-2020 National Association of Insurance Commissioners
10/24/2020  197
SOUTH DAKOTA

Johanna Nickelson  
Assistant Director  
(605) 773-3563 
johanna.nickelson@state.sd.us

Surplus Lines and Risk Retention
Charlene Squires-Keller  
Assistant to Assistant Director  
(605) 773-3563 
charlene.squirekeller@state.sd.us
Commissioner Hodgen Mainda was appointed by Governor Bill Lee to lead the Department of Commerce and Insurance starting on October 1, 2019.

Mainda previously served as vice president for community development at the Electric Power Board (EPB) in Chattanooga.

In addition to his work with EPB, Mainda served on several non-profit boards including the Chattanooga Area Chamber of Commerce, the Downtown Chattanooga Rotary Club, the United Way of Greater Chattanooga, the University of Tennessee at Chattanooga Chancellor’s Roundtable and the College of Business Advisory Board. Mainda is also a member of the Leadership Tennessee Class of 2019 and a 2018 graduate of the Harvard Business School Young American Leaders Program.

A native of Nairobi, Kenya, Mainda, moved to Tennessee in 1997 to study at Middle Tennessee State University. He is a graduate of the University of Eastern Africa. He is married and has two small children.

Term of Office: At the Discretion of the Governor
Appointed: October 1, 2019
TENNESSEE

Agent Licensing-Continuing Education
Kim Biggs
   Director.................................................................(615) 741-7591kimberly.biggs@tn.gov

Annual Statements
Hui Wattanaskolpant
   Lead Analyst.............................................................................hui.wattanaskolpant@tn.gov

Company Licensing
Kim Blaylock
   Analyst..................................................................................kim.blaylock@tn.gov

Consumer Insurance Services
Vickie Trice
   Director..................................................................................vickie.trice@tn.gov

Fraud Investigations
Michele Stone
   Director..................................................................................michele.stone@tn.gov

Department Counsel
John Speer
   General Counsel.....................................................................john.speer@tn.gov
Maliaka Bass
   Deputy General Counsel..........................................................maliaka.bass@tn.gov

Deposits
Ethel Mims
   ....................................................................................ethel.mims@tn.gov

Financial Affairs
Trey Hancock
   Insurance Analysis Director.....................................................trey.hancock@tn.gov
E. Joy Little
   Financial Examinations Director..............................................joy.little@tn.gov

Premium Tax
Kim Blaylock
   Tax Analyst................................................................................(615) 532-7567

Media Relations/Public Information
Kevin Walters
   Communications Director........................................................kevin.walters@tn.gov

Rate, Rule and Form Filing-All Lines of Business

© 1991-2020 National Association of Insurance Commissioners
10/24/2020
TENNESSEE

Brian Hoffmeister
Director
(615) 741-5602
brian.hoffmeister@tn.gov

Workers' Compensation
Mike Shinnick
Manager
(615) 741-0472
mike.shinnick@tn.gov

Property and Casualty-Personal Lines
Tiffany McDuffie
Manager
(615) 741-2825
tiffany.mcduffie@tn.gov

Receivership
Bill Huddleston
Receivership Director
(615) 360-4467
bill.huddleston@tn.gov

Service of Process
(615) 532-5260
service.process@tn.gov

Captives
Jennifer Stalvey
Captive Director
(615) 770-0438
jennifer.stalvey@tn.gov
Kent Sullivan was appointed Commissioner of Insurance by Governor Greg Abbott on September 21, 2017. As Commissioner, he oversees the Texas Department of Insurance, which regulates the insurance industry and protects consumers. The agency has almost 1,400 employees statewide and an annual budget of more than $110 million.

Commissioner Sullivan has 35 years of legal experience. He previously served as a justice on the Texas Court of Appeals, a state district court judge, and first assistant attorney general for the Texas Office of the Attorney General.

Before joining the Texas Department of Insurance, Commissioner Sullivan was in private law practice. He is a member of the State Bar of Texas, the Houston and Austin Bar Associations, and a life fellow of the Texas Bar Foundation. He has served on the State Bar of Texas Board of Directors, the Texas Center for the Judiciary Board of Directors, the Federal Judicial Evaluation Committee, and the Texas Supreme Court Advisory Committee.

Commissioner Sullivan received his law degree and a bachelor of arts degree from the University of Virginia.
TEXAS

Luke Bellsnyder  (512) 676-6028
Deputy Commissioner/NAIC Liaison.................................................................Luke.Bellsnyder@tdi.texas.gov

Libby Elliott  (512) 676-6602
Associate Commissioner/Director of Government Relations..............................Libby.Elliott@tdi.texas.gov

Financial Regulation Division
Jamie Walker  (512) 676-6368
Deputy Commissioner .................................................................Jamie.Walker@tdi.texas.gov

Amy Garcia  (512) 676-6446
Financial Analysis, Associate Commissioner/Chief Analyst..............................Amy.Garcia@tdi.texas.gov

Ignatius Wheeler  (512) 676-6838
Examinations, Associate Commissioner/Chief Examiner ...................................Ignatius.Wheeler@tdi.texas.gov

John Alexander  (512) 676-6418
Supervisory Interventions, Director .................................................................John.Alexander@tdi.texas.gov

Mike Boerner  (512) 676-6846
Actuarial Office, Director/Chief Actuary .............................................................Mike.Boerner@tdi.texas.gov

Robert Rudnai  (512) 676-7639
Company Licensing and Registration, Manager................................................Robert.Rudnai@tdi.texas.gov

Annual Statement Copies
Annual Statement Room
....................................................................................................................... (512) 676-6885

Deposits (Statutory)
David Carbajal  (512) 676-6390
.........................................................................................................................David.Carbajal@tdi.texas.gov

Life and Health Division
Richard Lunsford  (512) 676-6660
Deputy Commissioner ..................................................................................Richard.Lunsford@tdi.texas.gov

Doug Danzeiser  (512) 676-6673
Life and Health Lines, Director ........................................................................Doug.Danzeiser@tdi.texas.gov

Raja Malkani  (512) 676-6652
Life and Health Actuarial, Acting Director/Chief Actuary ......................................Raja.Malkani@tdi.texas.gov

Deanna Osmonson  (512) 676-6657
Life and Health Lines, Assistant Director .............................................................Deanna.Osmonson@tdi.texas.gov

Rachel Bowden  (512) 676-6616
Accident and Health, Manager ...........................................................................Rachel.Bowden@tdi.texas.gov
TEXAS

Debra Diaz-Lara (512) 676-6413
Managed Care Quality Assurance Office, Director .................................................................Debra.Diaz-Lara@tdi.texas.gov

Property and Casualty Division
Mark Worman (512) 676-6740
Deputy Commissioner, ...........................................................................................................Mark.Worman@tdi.texas.gov

J'ne Byckovski (512) 676-6694
Property and Casual Actuarial, Director/Chief Actuary ..........................................................J'ne.Byckovski@tdi.texas.gov

Marianne Baker (512) 676-6714
Property and Casual Lines, Director .......................................................................................Marianne.Baker@tdi.texas.gov

SERFF
Sharalyn Taylor (512) 676-6738
..................................................................................................................................................Sharalyn.Taylor@tdi.texas.gov

General Counsel
James Person (512) 676-6032
General Counsel .....................................................................................................................James.Person@tdi.texas.gov

Justin Beam (512) 676-6568
Chief Clerk/Assistant General Counsel ....................................................................................Justin.Beam@tdi.texas.gov

Carole Cearley (512) 676-6583
Legal, Policy Development Counsel, Director .........................................................................Carole.Cearley@tdi.texas.gov

Margaret Jonon (512) 676-6565
Legal, Financial Counsel, Director .........................................................................................Margaret.Jonon@tdi.texas.gov

Administrative Operations
Nancy Clark (512) 676-6166
Chief of Staff ...........................................................................................................................Nancy.Clark@tdi.texas.gov

Anthony Infantini (512) 676-7618
Chief Financial Officer ............................................................................................................Anthony.Infantini@tdi.texas.gov

Human Resources
Cynthia Olivier (512) 676-6101
Director ......................................................................................................................................Cynthia.Olivier@tdi.texas.gov

Information Technology Services (Data Processing)
Amy Lugo (512) 676-6031
Director ......................................................................................................................................Amy.Lugo@tdi.texas.gov

Public Affairs
Stephanie Goodman (512) 676-6935
Deputy Commissioner ............................................................................................................Stephanie.Goodman@tdi.texas.gov
TEXAS

Customer Operations
Chris Herrick
Deputy Commissioner
(512) 676-6476
Chris.Herrick@tdi.texas.gov

Randall Evans
Associate Commissioner
(512) 676-6213
Randall.Evans@tdi.texas.gov

Aaron Jenkins
Complaints Processing, Director
(512) 676-6289
Aaron.Jenkins@tdi.texas.gov

Cindy Wright
Consumer Protection and Services Office, Director
(512) 676-6258
Cindy.Wright@tdi.texas.gov

Agent Testing
Pearson VUE
Exam Contractor
(888) 754-7667

Complaints Resolution
General Information, Life, Accident and Health, Property and Casualty
(800) 252-3439

Premium Tax (Collected by the Comptroller's Office)
Karen Snyder
Comptroller of Public Accounts
(512) 463-4074

Enforcement
Leah Gillum
Deputy Commissioner
(512) 676-6357
Leah.Gillum@tdi.texas.gov

Insurance Fraud
Chris Davis
Associate Commissioner
(512) 676-6295
Christopher.Davis@tdi.texas.gov

State Fire Marshal
Chief Orlando P. Hernandez
(512) 676-6800
Fire.Marshal@tdi.texas.gov
Tanji J. Northrup was named Interim Commissioner of the Utah Insurance Department on October 1, 2020, by Governor Gary R. Herbert.

Prior to her appointment as Interim Insurance Commissioner, Northrup has served in the Utah Insurance Department in various positions, but most recently as the Deputy Commissioner. She has over 30 years of experience working in insurance, in both the public and private sectors. Ms. Northrup has served at the Utah Insurance Department for over 25 years in various positions, but most recently as Deputy Commissioner. She is skilled in insurance, business process improvement, training, and project management. Ms. Northrup is a strong community and social services professional with a BS focused in Business Management, emphasis in Finance, from Westminster College.

Tanji J. Northrup
Interim Commissioner

Term of Office: At the Pleasure of the Governor
Appointed: October 1, 2020

Mailing Address
Utah Insurance Department
PO Box 146901
Salt Lake City, Utah 84114-6901

Street Address
350 N State St., State Office Bldg Rm. 3110
Salt Lake City, UT 84114

Email Address
See individual email addresses

Phone Numbers
Main (801) 538-3800
Toll-Free Number (In-state only) (800) 439-3805
Fraud (801) 468-0233

Fax Numbers
Main (801) 538-3829
Fraud (801) 538-2878

Office Hours: 8:00 a.m. - 5:00 p.m., Monday-Friday
Website: https://insurance.utah.gov/
Make Checks Payable to: Premium Taxes: State Tax Commission Department Fees: Utah Insurance Department

Tanji J. Northrup (801) 538-3804
Interim Commissioner...tnorthrup@utah.gov

Jill White (801) 538-3804
Executive Assistant to the Commissioner...jillwhite@utah.gov

Reed Stringham (801) 538-3804
Deputy Commissioner...rmstringham@utah.gov
Shelley Wiseman  
Director, Health and Life Division  
(801) 537-9283  
swiseman@utah.gov

Jake Garn  
Director, Financial Regulation & Licensing  
(801) 538-3811  
jwgarn@utah.gov

Armand Glick  
Director, Fraud  
(801) 531-5388  
aglick@utah.gov

Chad Thompson  
Director, Information Technology  
(801) 514-7508  
chadt@utah.gov

Tracy Klausmeier  
Director, Property and Casualty  
(801) 538-3869  
tklausmeier@utah.gov

Danny Schoenfeld  
Director, Administrative Services  
(801) 538-3778  
dannyschoenfeld@utah.gov

Tomasz Serbinowski  
Actuary  
(801) 537-9289  
tserbinowski@utah.gov

Jaak Sundberg  
Health Actuary  
(801) 538-3865  
jsundberg@utah.gov

Travis Wegkamp  
Director, Captive  
(801) 538-3817  
twegkamp@utah.gov

CONTACT PERSONS

Media Relations/Public Information
Steve Gooch  
Public Information Officer  
(801) 538-3803  
sgooch@utah.gov

Department Counsel
Perri Babalis  
Assistant Attorney General  
(801) 366-0364  
pbabalis@utah.gov

Legislative
Reed Stringham  
Deputy Commissioner  
(801) 538-3804  
mstringham@utah.gov

Captive
Mark Wiedeman  
Audit Manager  
(801) 538-3849  
mwiedeman@utah.gov

Travis Wegkamp  
Director, Captive  
(801) 537-9294  
twegkamp@utah.gov

Fees
Danny Schoenfeld  
Director, Administrative Services  
(801) 538-3778  
dannyschoenfeld@utah.gov

Financial  
Jake Garn  
Director, Chief Financial Examiner  
(801) 538-3811  
jwgarn@utah.gov

Malis Rasmussen  
Deputy Director Financial Regulation & Licensing  
(801) 537-9238  
marasmussen@utah.gov

Weimei Ye  
Deputy Director Financial Regulation & Licensing  
(801) 538-3864  
wye@utah.gov

Karen Gholston  
Deposits  
(801) 537-9174  
kgholston@utah.gov

Weimei Ye  
Annual Statements  
(801) 538-3864  
wye@utah.gov

Fraud  
Armand Glick  
Director, Fraud  
(801) 531-5388  
aglick@utah.gov

Health and Life  
Shelley Wiseman  
Director, Health and Life Division  
(801) 537-9293  
swiseman@utah.gov

Jaak Sundberg  
Health Actuary  
(801) 538-3865  
jsundberg@utah.gov

Heidi Clausen  
Assistant Director, Rate and Forms  
(801) 538-3801  
hclausen@utah.gov

Michelle White  
Assistant Director, Consumer Services  
(801) 538-3826  
mmwhite@utah.gov

Licensing  
Jay Sueoka  
Manager, Company Licensing  
(801) 538-3814  
jsueoka@utah.gov

Randy Overstreet  
Manager, Producer Licensing  
(801) 538-3855  
roverstreet@utah.gov

Premium Tax  
Utah State Tax Commission  
(801) 297-7986  
Customer Service  
https://tax.utah.gov/

Property and Casualty
UTAH

Tracy Klausmeier  
Director, Property and Casualty  
(801) 538-3869  
tklausmeier@utah.gov

Title Market Conduct Examiner  
Adam Martin  
(801) 537-9003  
gmartin@utah.gov

Surplus Lines
Sylvia Bruno  
Director, Surplus Lines Association of Utah  
(801) 944-0114  
sbruno@slaut.org

Tax Commission
Tyler McInotsh  
Tax Compliance Agent  
(801) 297-7705  
lmcintosh@utah.gov
Michael S. Pieciak is commissioner of the Vermont Department of Financial Regulation. He was first appointed by Gov. Peter Shumlin in July 2016 and reappointed by Gov. Phil Scott in December 2016.

Commissioner Pieciak serves as the chief regulator of Vermont’s financial services sector, including the insurance, captive insurance, banking and securities industries. Commissioner Pieciak previously served as deputy commissioner of the Department’s Securities Division, where he led the Division’s investigation into the Jay Peak EB-5 projects. Commissioner Pieciak is the past-president of the North American Securities Administrators Association, a member of the SEC Advisory Committee on Small and Emerging Companies and member of the National Association of Insurance Commissioners.

Prior to his service with the Department, Commissioner Pieciak practiced law in New York City at Skadden, Arps, Slate, Meagher & Flom LLP in the Mergers and Acquisitions Group, gaining experience in commercial transactions, corporate governance and investment and financing transactions. Commissioner Pieciak also previously practiced at Downs Rachlin Martin in Burlington in the Business Law Group.

Commissioner Pieciak grew up in Brattleboro and graduated cum laude from Union College with a degree in political science. He received his law degree summa cum laude from the University of Miami School of Law where he served as editor-in-chief of the “Miami Law Review.” Commissioner Pieciak is also a member of the Vermont State Colleges Board of Trustees and currently resides in Winooski, VT.

Vermont Department of Financial Regulation
89 Main Street
Montpelier, Vermont 05620-3101

Phone Numbers
- Main: (802) 828-3301
- Captive Section: (802) 828-3304

Fax Numbers
- Main: (802) 828-3306
- Captive Section: (802) 828-3460
- Commissioner: (802) 828-1919

Office Hours: 7:45 a.m.-4:30 p.m., Monday-Friday
Website: https://dfr.vermont.gov/

Michael S. Pieciak
Commissioner

Kevin Gaffney
Deputy Commissioner of Insurance

David Provost
Deputy Commissioner of Captives

Gavin Boyles
General Counsel
VERMONT

Phillips Keller
Director of Insurance Regulation.................................................................(802) 828-1464

Sandra Bigglestone
Director of Captives.......................................................................................(802) 828-4864

Dan Petterson
Director of Financial Examinations...............................................................(802) 828-3304

Karen Murphy
Insurance Examinations, Director.................................................................(802) 828-1959

Emily Brown
Director of Rates and Forms........................................................................(802) 828-4871

Christina Rouleau
Director of Market Regulation......................................................................(802) 828-2910

CONTACT PERSONS

NAIC Liaison
Thomas Taylor
Executive Assistant to the Deputy Commissioner of Insurance.......................(802) 828-4842

Agent and Broker Licensing, Examinations and Fees
Calley Rock
Executive Assistant, Producer Licensing........................................................(802) 828-3303

Annual Statements
Lisa Messier
Insurance Examiner..........................................................................................(802) 828-4844

Consumer Complaints and Inquires
Brenda Clark
Consumer Complaints Administrator.............................................................(802) 828-4886

Deposits
Beth Pearce
State Treasurer.................................................................................................(802) 828-2301

Fees-Company Licensing
Ellen Adams
Insurance Examiner..........................................................................................(802) 828-2470

Fees-Rate and Form Filing Fees-Life and Health and Property and Casualty
Jessica Sherpa
Rates and Forms Analyst ...............................................................................(802) 828-2908

Media Relations/Public Information

© 1991-2020 National Association of Insurance Commissioners
10/24/2020 212
VERMONT

Stephanie Brackin
(802) 828-4872

Premium Tax
Gloria Relations
Department of Taxes
(802) 828-2310

Receivership
Kevin Gaffney
Deputy Commissioner of Insurance
(802) 828-4845
VIRGIN ISLANDS

Lieutenant Governor Tregenza A. Roach is a proud Virgin Islander who has served the people of this Territory in each branch of Government. He recently completed his third term as a Senator in the Virgin Islands Legislature.

He earned a B.A. in Journalism from the University of Missouri and a J.D. from the University of Connecticut School of Law. While attending law school, he clerked in the Office of the Governor’s Legal Counsel, the Office of the U.S. Attorney, and the Territorial Court of the Virgin Islands. Upon graduating, he worked in the Territorial Court’s Civil and Family divisions and in private practice. He has been a member of the Virgin Islands Bar since 1991.

Roach began his career in public service as Legal Counsel to the Commissioner of Education, where he served for more than eight years before being selected as Executive Director of the Board of Education. In 2006, he was selected by the University of the Virgin Islands (UVI) to lead a program of public education in support of the Fifth Constitutional Convention. During this consultancy, he served as the Coordinator/Researcher of the Constitution 2008. He also represented UVI at United Nations (UN) Decolonization Seminars in Grenada and Indonesia. Although the UVI project ended in 2008, the UN qualified Roach as an expert on constitutional development processes in the U.S. territories and invited him on his own merits to a third Decolonization Seminar in St. Kitts in 2009.

He joined the UVI adjunct faculty from 1999 to 2012, teaching courses in the Humanities and a Constitutional Law course in the education graduate program. Other UVI projects, include the Legacy Report of President Emeritus LaVerne E. Ragster, Ph.D., a major environmental project with the U.S. EPA, launch of the Center for the Study of Spirituality and Professionalism, and Editor in Chief of its award-winning international literary journal.

Roach was elected to the 30th-32nd legislatures as a staunch advocate for education, the environment, and the youth and elderly of the Territory. He was nominated to the Education and the Law, Criminal Justice and Public Safety committees of the National Conference of State Legislatures (NCSL) and instrumental in the 2014 adoption of a resolution supporting full citizenship rights for those living in the Territory. In 2016, he presented a similar resolution that resulted in a full NCSL conference session devoted to the affairs of the remaining U.S. territories.

Mailing Address
Office of the Lieutenant Governor
Division of Banking, Insurance and Financial Regulation
5049 Kongens Gade
St. Thomas, Virgin Islands 00802

Email Address
See individual email addresses

Phone Numbers
Main (340) 774-7166
St. Croix Office (340) 773-6459

Fax Numbers
Main (340) 774-9458
St. Croix Office (340) 719-3801

Office Hours: 8:00 a.m.–5:00 p.m. (Atlantic Standard), Monday–Friday
Website: https://ltg.gov.vi/departments/banking-insurance-and-financial-regulation/
Make Checks Payable to: Government of the Virgin Islands
VIRGIN ISLANDS

Gwendolyn Hall Brady
Director, Division of Banking, Insurance and Financial Regulation
(340) 774-7166
gwendolyn.brady@lgo.vi.gov

Glendina Matthew
Assistant Director/Legal Counsel
(340) 773-6459
glendina.matthew@lgo.vi.gov

Suzette Richards
Legal Counsel
(340) 773-6459
moncia.carbon@lgo.vi.gov

Ashton Bertrand
Chief Other Financial Services (Captives)
(340) 773-6459
ashton.bertrand@lgo.vi.gov

Cheryl Charleswell
Chief Financial Services Examiner
(340) 774-7166

Gail Danet-Joseph
Chief of Licensing
(340) 774-7166

Leonilda Jarvis
Medicare Coordinator and VI SHIP Director
(340) 714-4354

Vacant
Regulatory Analyst
(340) 773-6459

CONTACT PERSONS

NAIC Liaison
Gwendolyn Hall Brady
Director, Division of Banking, Insurance and Financial Regulation
(340) 774-7166

Annice F Canton
Executive Assistant
(340) 693-6194
annice.canton@lgo.vi.gov

Legal Counsels
Glendina Matthew
Legal Counsel
(340) 773-6459

Suzette Richards
Legal Counsel
(340) 773-6459

I-SITE DP Coordinator
Lance McKay
Director, Information Technology
(340) 774-7166

Annual Statements
Beryl Freeman
Administrative Assistant
(340) 774-7166

Vanessa Richards
Financial Services Examiner
(340) 774-7166

© 1991-2020 National Association of Insurance Commissioners
10/24/2020
VIRGIN ISLANDS

Juliette Daniel
Financial Services Examiner .................................................................(340) 774-7166

Consumer Complaints
Cheryl Charleswell
Chief Financial Services Examiner .........................................................(340) 774-7166

Examinations-Financial/Market Conduct
Cheryl Charleswell
Chief Financial Services Examiner .........................................................(340) 774-7166

Licensing/Fees
Beryl Freeman
Administrative Assistant ........................................................................... (340) 774-7166

Linda Scarbriel
Insurance Licensing Examiner .................................................................... (340) 774-7166

Medicare Supplement
Leonilda Jarvis
Medicare Coordinator and SHIP Director ................................................. (340) 774-7166

Karen Christian
Medicare Services Technician .................................................................... (340) 774-7166

Premium Taxes
Vanessa Richards
Financial Services Examiner .................................................................... (340) 774-7166

Juliette Daniel
Financial Services Examiner .................................................................... (340) 774-7166

Policy Form Filing
Vacant
Regulatory Analyst ...................................................................................... (340) 773-6459

Rate Filing
Martin G. Emanuel
Financial Services Examiner .................................................................... (340) 774-7166

Surplus Lines
Zaire Burns-Olive
Financial Services Examiner .................................................................... (340) 774-7166
Scott A. White joined the Virginia Bureau of Insurance in 1998 as a Research Analyst in the Bureau of Insurance’s Property and Casualty Division. In 1999, he moved to the State Corporation Commission’s Office of General Counsel, where he provided legal advice and representation to the Bureau, primarily on property and casualty and agent enforcement/licensing matters. His responsibilities later expanded to include representing the Bureau on life and health and financial regulation matters. In 2011, White became Deputy General Counsel for Financial Services in the Office of General Counsel. In this position, he managed a group of attorneys who provide legal advice and representation to those divisions within the Commission that regulate insurance, securities, and financial institutions. White was appointed Commissioner of Insurance in January 2018.

White received a Bachelor of Arts degree from the University of Virginia and a law degree from the University of Missouri.

Scott A. White
Commissioner

Term of Office: At the Pleasure of the State Corporation Commission
Appointed: January 1, 2018

Mailing Address
Virginia State Corporation Commission
Bureau of Insurance
P.O. Box 1157
Richmond, Virginia 23218

Phone Numbers
Main (804) 371-9741
Toll-Free Number (In-state only) (800) 552-7945
Ombudsman/Consumer Services (Out- (877) 310-6560

Street Address
Virginia State Corporation Commission
Bureau of Insurance
Tyler Building, 1300 East Main Street
Richmond, Virginia 23219

Fax Numbers
Administrative Division (804) 371-9821
Agent Licensing (804) 371-9290
Commissioner (804) 371-9873
Assessment Unit/Surplus Lines (804) 371-9821
P/C Consumer Services (804) 371-9349
Life and Health Consumer Services (804) 371-9944
Financial Regulation Division (804) 371-9511
Life and Health Division (804) 371-9944
Agent Investigations (804) 371-5661
Property and Casualty Division (804) 371-9396
Life and Health Market Conduct (804) 371-9944

Office Hours: 8:15 a.m.-5:00 p.m., Monday-Friday
Website: http://www.scc.virginia.gov/boi/
Make Checks Payable to: Fees – State Corporation Commission Insurance Assessments – Treasurer of Virginia

CONTACT PERSONS
Agent Regulation Division
VIRGINIA

Michael T. Beavers
  Deputy Commissioner, Agent Regulation.................................................................(804) 371-9221

Raymond O. Anderson
  Supervisor, Agent Investigations, Agent Regulation and Administration.........................(804) 371-9494

Richard J. Tozer
  Supervisor, Agent Licensing..........................................................................................(804) 786-9525

Juan A. Rodriguez
  Supervisor, Agent Investigations, Agent Regulation and Administration.........................(804) 371-9930

Chuck F. Myers
  Supervisor, Agent Investigations, Agent Regulation and Administration.........................(804) 371-9619

Financial Regulation Division

Douglas C. Stolte
  Deputy Commissioner........................................................................................................(804) 371-9869

David H. Smith
  Chief Financial Examiner.................................................................................................(804) 371-9636

Edward J. Buyalos, Jr.
  Chief Financial Auditor......................................................................................................(804) 371-9869

John E. Bunce
  Supervisor, Life Examinations............................................................................................(804) 371-9636

Connie Duong
  Supervisor, Financial Analysis-Domestic...............................................................................(804) 371-9901

Kenneth G. Campbell
  Supervisor, HMO and Prepaid Plans....................................................................................(804) 371-9636

Andy R. Delbridge
  Supervisor, Company Licensing and Regulatory Compliance..............................................(804) 371-9637

T. Bradford Earley, Jr.
  Supervisor, Property and Casualty Examinations..................................................................(804) 371-9636

Craig Chupp
  Supervisor, Life Actuarial.....................................................................................................(804) 371-9636

Stephen A. Thomas
  Supervisor, Financial Analysis-Foreign................................................................................(804) 371-9637

Greg Chew
  Chief Domestic Insurance Financial Analyst........................................................................(804) 371-9214

Life and Health Division

© 1991-2020 National Association of Insurance Commissioners
10/24/2020
VIRGINIA

Julie Blauvelt
Deputy Commissioner...........................................................................................................(804) 371-9614

Robert F. Grissom
Assistant Deputy Commissioner, Market Regulation.................................................................(804) 371-9614

Jacquelyn L. Myers
Assistant Deputy Commissioner, Consumer Assistance............................................................(804) 371-9614

Elsie Andy
BOI Manager, Forms and Rates, Life and Health.....................................................................(804) 371-9110

Todd Bryant
Managed Care Ombudsman........................................................................................................(804) 371-9760

Julie R. Fairbanks
BOI Manager, Market Conduct, Life and Health.......................................................................(804) 371-9385

Kim Naoroz
Supervisor, External Appeals......................................................................................................(804) 371-9913

Michelle McNamee
BOI Manager, Consumer Services............................................................................................(804) 371-9194

Policy Compliance and Administration Division
Donald C. Beatty
Deputy Commissioner.............................................................................................................(804) 786-3366

Keith D. Kelley
Supervisor, Insurance Assessments...........................................................................................(804) 371-9333

Van Tompkins
NAIC Liaison...............................................................................................................................(804) 371-9802

Olivia B. Claud
Consumer Outreach Coordinator.................................................................................................(804) 371-9520

Property and Casualty Division
Rebecca E. Nichols
Deputy Commissioner.............................................................................................................(804) 371-9331

Michael S. Smith
BOI Manager, Rules, Rates, and Forms, Commercial Multi-Lines...........................................(804) 371-9667

Marc P. McLaughlin
BOI Manager, Consumer Services..........................................................................................(804) 371-9217

Joycelyn M. Morton
BOI Manager, Market Conduct....................................................................................................(804) 371-9540
VIRGINIA

Phyllis S. Oates
BOI Manager, Rules, Rates, Forms, Personal Lines.................................................................(804) 371-9279

Lee Ann Robertson
BOI Manager, Rules, Rates, and Forms, Commercial Casualty......................................................(804) 371-9003

Agent Licensing
Richard J. Tozer
Supervisor, Agent Licensing, Agent Regulation.................................................................................(804) 786-9525

Agent Investigations-Life and Health
Raymond O. Anderson
Supervisor, Agent Investigations, Agent Regulation...........................................................................(804) 371-9494

Agent Investigations-Property and Casualty
Juan A. Rodriguez
Supervisor, Agent Investigations, Agent Regulation...........................................................................(804) 371-9930

Agent Investigations-Title/Settlement Agents
Chuck F. Myers
Supervisor, Agent Investigations, Agent Regulation...........................................................................(804) 371-9619

Automated Systems
Vicki M. Ayers
Supervisor, Automated Systems, Administration.............................................................................(804) 371-9115

Company Annual Statements
Connie Duong
Supervisor, Financial Analysis-Domestic, Financial Regulation.........................................................(804) 371-9901

Stephen A. Thomas
Supervisor, Financial Analysis-Foreign, Financial Regulation..........................................................(804) 371-9637

Company Deposits
Connie Duong
Supervisor, Financial Analysis-Domestic, Financial Regulation.........................................................(804) 371-9901

Stephen A. Thomas
Supervisor, Financial Analysis-Foreign, Financial Regulation..........................................................(804) 371-9637

Company Licensing and Fees
Andy R. Delbridge
Supervisor, Co. Licensing and Regulatory Compliance, Financial Regulation........................................(804) 371-9637

Consumer Complaints and Inquiries-Life, Accident, and Health
Michelle McNamee
BOI Manager, Consumer Services, Life and Health...........................................................................(804) 371-9194
VIRGINIA

Consumer Complaints and Inquires-Property and Casualty
Marc P. McLaughlin
  BOI Manager, Consumer Services ................................................................. (804) 371-9217

Consumer Outreach Program
Olivia B. Claud
  Outreach Coordinator ......................................................................................... (804) 371-9520

Counsel for the Department
Donnie Kidd
  General Counsel ............................................................................................... (804) 371-9671

Examinations-Financial
David H. Smith
  Chief Insurance Examiner, Financial Regulation ................................................ (804) 371-9636

Examinations-Market Conduct, Life and Health
Julie R. Fairbanks
  BOI Manager, Market Conduct, Life and Health ............................................... (804) 371-9285

Examinations-Market Conduct, Property and Casualty
Joyclyn M. Morton
  BOI Manager, Market Conduct ....................................................................... (804) 371-9540

Forms and Rates Filings, Life and Health
Elsie Andy
  BOI Manager, Forms and Rates, Life and Health ............................................ (804) 371-9110

Rules, Rates, and Forms Review-Property and Casualty
Lee Ann Robertson
  BOI Manager, Commercial Casualty Lines ....................................................... (804) 371-9003

Michael S. Smith
  BOI Manager, Commercial Multi-Lines ........................................................... (804) 371-9667

Phyllis S. Oates
  BOI Manager, Personal Lines .......................................................................... (804) 371-9279

Investigations-Agent-Life and Health
Raymond O. Anderson
  Supervisor, Agent Investigations, Agent Regulation ......................................... (804) 371-9494

Investigations-Agent-Property and Casualty
Juan A. Rodriguez
  Supervisor, Agent Investigations, Agent Regulation ......................................... (804) 371-9930

Investigations-Agents-Title/Settlement Agents
VIRGINIA

Chuck F. Myers  
Supervisor, Agent Investigations, Agent Regulation.  (804) 371-9619

Life, Accident, and Health Insurance
Julie Blauvelt  
Deputy Commissioner, Market Regulation, Life and Health.  (804) 371-9614

Managed Care External Appeals
Kim Naoroz  
Supervisor, External Appeals, Life and Health.  (804) 371-9913

Managed Care Ombudsman
Todd Bryant  
Managed Care Ombudsman, Life and Health.  (804) 371-9760

Market Conduct, Life and Health
Julia R. Fairbanks  
BOI Manager, Market Conduct, Life and Health.  (804) 371-9385

Market Conduct-Property and Casualty
Joyclyn M. Morton  
BOI Manager, Market Conduct.  (804) 371-9540

Media Relations/Public Information
Kenneth J. Schrad  
Director, Information Resources.  (804) 371-9141

Insurance Assessments
Keith D. Kelley  
Supervisor, Insurance Assessments, Administration.  (804) 371-9333

Property and Casualty Insurance
Rebecca E. Nichols  
Deputy Commissioner, Market Regulation.  (804) 371-9331

Receivership-Financial
Connie Duong  
Supervisor, Financial Analysis-Domestic, Financial Regulation.  (804) 371-9901
Mike Kreidler is Washington State’s eighth Insurance Commissioner. He was first elected in November 2000 and re-elected to a fourth term in November 2012. He has earned a reputation as a staunch advocate for consumer protection and a fair and balanced regulator of Washington’s diverse insurance markets.

Kreidler earlier served in the state legislature and the United States Congress. He was a member of the Northwest Power Planning Council and a regional director for the United States Department of Health and Human Services.

A doctor of optometry, Kreidler practiced at Group Health Cooperative of Puget Sound for 20 years. He has a master’s degree in Public Health from UCLA and was a founding director of a community bank. He retired as a lieutenant colonel from the United States Army Reserve in 2003 with 20 years of service.

Of the current NAIC membership, Kreidler is the longest-serving insurance commissioner in the United States. He was honored in 2009 with the “Excellence in Consumer Advocacy Award” presented by consumer advisors to the NAIC, and with the “2010 Leadership Award” by the Statewide Poverty Action Network.
WASHINGTON

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.insurance.wa.gov
Make Checks Payable to: Insurance Commissioner

CONTACT PERSONS

Executive Division
Mike Kreidler
Commissioner ................................................................. (360) 725-7100 mikek@oic.wa.gov
Jack Lovell
Acting Chief Deputy Commissioner .................................................. (360) 725-7007 jackl@oic.wa.gov
Hailey Hamilton
Executive Assistant to the Commissioner ........................................... (360) 725-7103 haileyh@oic.wa.gov
Sandra Murphy
Executive Assistant to the Chief Deputy .............................................. (360) 725-7104 sandram@oic.wa.gov
Steve Valandra
Deputy Commissioner/Public Affairs .............................................. (360) 725-7052 steveva@oic.wa.gov

Policy and Legislative Affairs Division
Candice Myrum
Deputy Commissioner/Policy and Legislative Affairs .................................. (360) 725-7056 candidcem@oic.wa.gov
Jon Noski
Legislative Director ........................................................................... (360) 725-7101 jonn@oic.wa.gov
Jay Bruns
Senior Climate Advisor ...................................................................... (360) 725-9651 jayb@oic.wa.gov
Jane Beyer
Senior Health Policy Advisor ................................................................. (360) 725-7043 janeb@oic.wa.gov

Legal Affairs and Investigations Division
Toni Hood
Deputy Commissioner/Legal Affairs and Investigations ................................ (360) 725-7050 tonih@oic.wa.gov
Tyler Robbins
Investigations Manager ...................................................................... (360) 725-7044 tylerr@oic.wa.gov

Operations Division
Jack Lovell
Deputy Commissioner/Operations ......................................................... (360) 725-7007 jackl@oic.wa.gov
Stacey Warick
Chief Financial Officer ........................................................................ staceyw@oic.wa.gov
Melanie Watness
Human Resources Director ..................................................................... (360) 725-7013 melaniew@oic.wa.gov

© 1991-2020 National Association of Insurance Commissioners
10/24/2020 226
WASHINGTON

Bryce Carlen
Chief Information Officer ................................................................. (360) 725-7018
brycc@oic.wa.gov

Sue Hedrick
NAIC Liaison ....................................................................................... (360) 725-7274
suehe@oic.wa.gov

Company Supervision Division
Melanie Anderson
Deputy Commissioner/Company Supervision ........................................... (360) 725-7214
MelanieA@oic.wa.gov

John Jacobson
Chief Financial Examiner ................................................................. (206) 389-2911
johnj@oic.wa.gov

Tarik Subbagh
Assistant Chief Examiner ................................................................ (206) 389-2906
tariks@oic.wa.gov

Steve Drutz
Chief Financial Analyst ..................................................................... (360) 725-7209
steved@oic.wa.gov

Ned Gaines
Chief Market Analyst ......................................................................... (360) 725-7216
nedg@oic.wa.gov

John Haworth
Market Conduct Oversight Manager ..................................................... (360) 725-7223
johnhaw@oic.wa.gov

Jeanette Plitt
Chief Market Conduct Examiner ........................................................... (206) 464-6408
jeanettеп@oic.wa.gov

Ron Pastuch
Holding Company Manager ................................................................ (360) 725-7211
ronp@oic.wa.gov

Mark Durphy
Company Licensing & Compliance Manager ......................................... (360) 725-7193
markd@oic.wa.gov

Rates and Forms Division
Molly Nollette
Deputy Commissioner/Rates and Forms .............................................. (360) 725-7117
mollyn@oic.wa.gov

Mike Bryant
Forms Compliance Manager ............................................................... (360) 725-7126
mikebr@oic.wa.gov

Kim Tocco
Health Forms Manager ...................................................................... (360) 725-7119
kимt@oic.wa.gov

Jennifer Kreitler
Provider Networks Oversight Manager ................................................. (360) 725-7127
jenniferk@oic.wa.gov

Lichiou Lee
Chief Actuary, Actuarial Services, Life and Health Care ...................... (360) 725-7128
lichioul@oic.wa.gov
WASHINGTON

Eric Slavich  
Actuarial Services, Property and Casualty Manager  
(360) 725-7137  
erics@oic.wa.gov

Consumer Protection Division  
Todd Dixon  
Acting Deputy Commissioner/Consumer Protection  
(360) 725-7091  
Toddd@oic.wa.gov

Jeff Baughman  
Surplus Lines Administrator  
(360) 725-7156  
jeffb@oic.wa.gov

Jeff Baughman  
Licensing and Education Manager  
(360) 725-7156  
jeffb@oic.wa.gov

Joe Mendoza  
Continuing Education  
(360) 725-7146  
joem@oic.wa.gov

Consumer Advocacy Program  
Lisa Heaton  
Consumer Advocacy Manager  
(360) 725-7095  
lisah@oic.wa.gov

Fritz Denzer  
Property and Casualty  
(360) 725-7235  
fritzd@oic.wa.gov

Pam Brannan  
Life and Health  
(360) 725-7243  
pamb@oic.wa.gov

Statewide Health Insurance Benefits Advisors (SHIBA) Program  
Todd Dixon  
SHIBA Manager  
(360) 725-7091  
toddd@oic.wa.gov

Criminal Investigations Unit (Anti-fraud)  
Phil Comstock  
CIU Director  
(360) 586-2565  
philc@oic.wa.gov
Commissioner James A. Dodrill is responsible for the overall regulation of the West Virginia insurance market as well as protection of the State’s insurance consumers. He oversees the mission of the Offices of the Insurance Commissioner in promoting a healthy, competitive and solvent insurance market with ample consumer protections as well as consistent administration of the insurance laws and regulations of West Virginia.

Dodrill is a 1982 graduate with honors (Summa Cum Laude) of Marshall University, with a Bachelor of Arts degree in Political Science. He earned his Juris Doctorate degree from the West Virginia University College of Law in 1985, where his class ranking was 18th out of 119 graduates.

From 1985 until 1999, Dodrill was in private practice in West Virginia, during which time he tried dozens of felony and misdemeanor criminal cases and civil cases in the state and federal courts of West Virginia. He also participated in numerous appellate matters in multiple state and federal appellate courts that resulted in eight published appellate decisions. Dodrill is admitted to the practice of law before the United States Supreme Court, the U.S. Courts of Appeal for the Fourth and Sixth Circuits, the U.S. District Courts for the Northern and Southern Districts of West Virginia and the Southern District of Ohio, and the West Virginia Supreme Court of Appeals.

From 1999 to 2019, Dodrill was Corporate Claims Counsel for The Progressive Group of Insurance Companies, responsible for corporate claims litigation and risk management as well as supervision of high exposure/special complexity insurance-related legal matters involving conflicts of law, multi state/multi party claims, appellate actions, and bad faith/extra-contractual institutional litigation nationally, as well as government relations and legislative affairs.

Dodrill retired as a Lieutenant Colonel from the U.S. Air Force and Air National Guard, he has continued to serve in the Civil Air Patrol (CAP), the official auxiliary of the U.S. Air Force, and is now a Colonel and serving a four-year term as Commander of CAP’s West Virginia Wing. Dodrill's uniformed service totals more than 40 years.

Dodrill and his wife, Terri Payne Dodrill, reside in Putnam County, West Virginia. They have three children and two grandchildren.

Mailing Address
West Virginia Offices of the Insurance Commissioner
P.O. Box 50540
Charleston, West Virginia 25305-0540

Street Address
West Virginia Offices of the Insurance Commissioner
900 Pennsylvania Avenue
Charleston, West Virginia 25302

Email Address
See individual email addresses

Phone Numbers
Main (304) 558-3354
Toll-Free Number (In-state only) (888) 879-9842

Fax Numbers
Main (304) 558-0412

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.wvinsurance.gov
Make Checks Payable to: Premium Taxes and Dept. Fees: WV Insurance Commissioner Statutory Attorney Fees: State Auditor
WEST VIRGINIA

James A. Dodrill
Commissioner.................................................................(304) 558-3354
ejim.dodrill@wv.gov

Janice Hemmelgarn
Executive Secretary..........................................................(304) 414-8486
janice.l.hemmelgarn@wv.gov

Erin Hunter
Deputy Commissioner/General Counsel..................................(304) 414-8487
erin.k.hunter@wv.gov

Tonya Gillespie
Assistant Commissioner-Regulatory......................................(304) 414-8485
tonya.l.gillespie@wv.gov

Melinda Kiss
Assistant Commissioner-Finance/Accounting.........................(304) 414-8488
melinda.a.kiss@wv.gov

Debbie Hughes
Assistant Commissioner-Operations......................................(304) 414-8400
debbie.m.hughes@wv.gov

CONTACT PERSONS

NAIC Liaison
James A. Dodrill
Commissioner.............................................................................(304) 558-3354
jim.dodrill@wv.gov

Administrative Services
Debbie Hughes
Director, Administrative Services.............................................(304) 414-8400
debbie.m.hughes@wv.gov

Agent Licensing and Education (Agent/Agency Licensing, Education and Fees)
Rob Grishaber
Director, Agents Licensing and Education..................................(304) 558-0610
robert.e.grishaber@wv.gov

Consumer Advocacy
Dennis Garrison
Director, Consumer Advocacy..................................................(304) 414-8040
dennis.garrisonIII@wv.gov

Consumer Services (Consumer Complaints, Inquiries and Consumer Counseling Program for Seniors)
Dena Wildman
Director, Consumer Services.....................................................(304) 558-3386
dena.l.wildman@wv.gov

Deposits
David Gillespie
Financial Reporting Specialist, Financial Accounting..................(304) 414-8465
david.l.gillespie@wv.gov

Insurance Co. Analysis & Exams Division (Co. Licensing, Fees, Annual Stmts. & Financial and Market Conduct Exams)
Jamie Taylor
Director, Company Analysis & Examinations..............................(304) 414-8010
jamie.o.taylor@wv.gov

Health Insurance Exchange
WEST VIRGINIA

Ellen Potter (304) 414-8480
Insurance Program Manager ellen.j.potter@wv.gov

Information Systems/Record Management
Mike Farren (304) 414-5333
Information Systems Manager III Mike.K.Farren@wv.gov

Insurance Inspector General
Kirby Stickler (304) 414-8444
Insurance Inspector General kirby.s.stickler@wv.gov

Legal Division
Jeff Black (304) 558-0401
Associate Counsel, Attorney Supervisor, Compliance and Enforcement jeffrey.c.black@wv.gov

Victor Mullins (304) 558-0401
Associate Counsel-Legislation/Rules victor.a.mullins@wv.gov

Gregory A. Elam (304) 414-8024
Associate Counsel-Fraud Prosecution greg.a.elam@wv.gov

Media Relations/Public Information
Erin Hunter (304) 414-8400
General Counsel erin.k.hunter@wv.gov

Rates & Forms Division (Ins. Polices, Fees, Rates & Form Filing-Accident & Sickness/Life & Health/P&C Insurance)
Joylynn Fix (304) 414-8035
Director, Rates and Forms joylynn.fix@wv.gov

Statistical Reporting
Juanita Wimmer (304) 414-8491
Insurance Market Analyst juanita.d.wimmer@wv.gov

Workers' Compensation-Board of Review
Rita Hedrick-Helmick (304) 558-5230
Chair, Board of Review rita.f.helmick@wv.gov

Workers' Compensation-Claims Management
Samantha Chase (304) 414-8424
Director, Claims Services samantha.l.chase@wv.gov

Workers' Compensation-Office of Judges
Bradley Crouser (304) 558-5111
Chief Administrative Law Judge Bradley.A.Crouser@wv.gov

Workers' Compensation-Employer Accounts
Angela Shepherd (304) 414-7740
Director, WC Employer Accounts angela.h.shepherd@wv.gov

© 1991-2020 National Association of Insurance Commissioners
10/24/2020 231
Mark V. Afable was appointed Wisconsin Commissioner of Insurance by Governor Tony Evers on January 22, 2019. In addition to serving as the state's chief regulator or insurance, Afable oversees the agency's 143 employees and supervises the Injured Patients and Families Compensation Fund and State Life Insurance Fund.

A graduate of Marquette University Law School, Afable has over 38 years of experience in the insurance industry. Prior to his appointment, Afable served as the Chief Legal Officer with American Family Insurance, overseeing corporate legal, government affairs and compliance, litigation and protective services. With extensive experience working with state and federal legislators, state insurance regulators and the NAIC, he advised Senior Leadership and the Board of Directors on legal matters involving corporate governance, compliance issues, and regulatory actions.

Before joining American Family in 1994, Afable directed legislative and regulatory efforts in several states for Allstate Insurance Company, where he first became involved with the NAIC. Earlier in his career, Afable focused his efforts on insurance policy and legislative issues as counsel for the National Association of Independent Insurers (NAII) in Des Plaines, Illinois.

Afable serves on the Board of Directors for Sunshine Place, a resource facility for charitable organizations providing food, clothing and social services to residents of Sun Prairie. He also serves on the American Family Children's Hospital Advisory Board and the Edgewood High School Board of Trustees.

Afable and his wife, Peggy, have four children and live in Sun Prairie, Wisconsin.

**Mailing Address**
Office of the Commissioner of Insurance
State of Wisconsin
P.O. Box 7873
Madison, Wisconsin 53707-7873

**Street Address**
Office of the Commissioner of Insurance
State of Wisconsin
GEF–III, Second Floor
125 South Webster Street
Madison, Wisconsin 53703-3474

**Email Address**
firstname.lastname@wisconsin.gov

**Phone Numbers**
<table>
<thead>
<tr>
<th>Main</th>
<th>(608) 266-3586</th>
</tr>
</thead>
<tbody>
<tr>
<td>Toll-Free Number (In-state only)</td>
<td>(800) 236-8517</td>
</tr>
<tr>
<td>State Life Insurance Fraud</td>
<td>(800) 562-5558</td>
</tr>
<tr>
<td>Hearing/Speech Impaired</td>
<td>(608) 226-3586</td>
</tr>
</tbody>
</table>

**Fax Numbers**
| Main | (608) 266-9935 |

**Office Hours**: 7:45 a.m.-4:30 p.m., Monday-Friday
**Website**: oci.wi.gov
**Make Checks Payable to**: State of Wisconsin, Commissioner of Insurance

Mark Afable
Commissioner
(608) 264-8126
mark.afable@wisconsin.gov
WISCONSIN

Nathan Houdek  
Deputy Commissioner  
nathan.houdek@wisconsin.gov

Olivia Hwang  
Director of Public Affairs  
olivia.hwang@wisconsin.gov

Open  
Insurance Administrator, Funds and Program Management

Richard Wicka  
Chief Legal Counsel  
richard.wicka@wisconsin.gov

Amy Malm  
Administrator of the Division of Financial Regulation  
amy.malm@wisconsin.gov

Rebecca Rebholz  
Administrator of the Division of Market Regulation and Enforcement  
rebecca.rebholz@wisconsin.gov

Christina Keeley  
Chief, Consumer Affairs Section  
christina.keeley@wisconsin.gov

Lisa Brandt  
Chief, Rates and Forms Section  
lisa.brandt@wisconsin.gov

Diane Dambach  
Chief, Market Analysis Section  
diane.dambach@wisconsin.gov

John Litweiler  
Chief, Examinations, Bureau of Financial Analysis and Examinations  
john.litweiler@wisconsin.gov

Kristin Forsberg  
Chief, Section I, Bureau of Financial Analysis and Examinations  
kristin.forsberg@wisconsin.gov

Levi Olson  
Chief, Section II, Bureau of Financial Analysis and Examinations  
levi.olson@wisconsin.gov

Elena Vetrina  
Chief, Section III, Bureau of Financial Analysis and Examinations  
elena.vetrina@wisconsin.gov

Richard Hinkel  
Chief, Section IV, Bureau of Financial Analysis and Examinations  
richard.hinkel@wisconsin.gov

CONTACT PERSONS

NAIC Liaison  
Olivia Hwang  
Director of Public Affairs  
olivia.hwang@wisconsin.gov

Megan Aubihl  
Executive Staff Assistant  
megan.aubihl@wisconsin.gov
WISCONSIN

Market Analysis
Diane Dambach (608) 266-0106
Chief, Market Analysis Section............diane.dambach@wisconsin.gov

Agent Licensing
Melody Esquivel (608) 267-8132
Insurance Program Manager, Agent Licensing Section........ociagentlicensing@wisconsin.gov

Annual Statement and Company Licensing
Mary Sue Gilardi (608) 266-0091
Records Management Supervisor........marysue.gilardi@wisconsin.gov

Consumer Complaints and Inquires
Christina Keeley (608) 267-3868
Chief, Consumer Affairs Section........christina.keeley@wisconsin.gov

Consumer Counseling Program for Seniors
Vicki Bucholz (608) 246-7016
Medigap Coordinator........boaltc@wisconsin.gov

Continuing Education
Melody Esquivel (608) 267-8132
Insurance Program Manager, Agent Licensing Section........melody.esquivel@wisconsin.gov

Department Counsel
Richard Wicka (608) 261-6018
Chief Legal Counsel......................richard.wicka@wisconsin.gov

Deposits
Mary Sue Gilardi (608) 266-0091
Records Management Supervisor........marysue.gilardi@wisconsin.gov

Examinations-Agents
Melody Esquivel (608) 267-8132
Insurance Program Manager, Agent Licensing Section........melody.esquivel@wisconsin.gov

Examinations-Financial
Amy Malm (608) 261-8562
Director, Bureau of Financial Analysis and Examinations............amy.malm@wisconsin.gov

Examinations-Market Conduct
Rebecca Rebholz (608) 264-8111
Director, Bureau of Market Regulation................rebecca.rebholz@wisconsin.gov

Fees-Agents
Melody Esquivel (608) 267-8132
Insurance Program Manager, Agent Licensing Section........melody.esquivel@wisconsin.gov
WISCONSIN

Fees-Companies
Suzane Vinmans
  License Permit Program Associate, Support Section..............................................................suzanne.vinmans@wisconsin.gov

Health and Life Insurance
Christina Keeley
  Chief, Consumer Affairs Section..........................................................................................christina.keeley@wisconsin.gov

Information Services
Bonnie Tiedt
  IT Director, Information Services Section.............................................................................bonnied.tiedt@wisconsin.gov

Injured Patients and Families Compensation Fund
Brynn Bruijn-Hansen
  Insurance Program Manager...............................................................................................Brynn.BruijnHansen@wisconsin.gov

Life Insurance
Christina Keeley
  Chief, Consumer Affairs Section..........................................................................................christina.keeley@wisconsin.gov

Local Government Property Fund
Brynn Bruijn-Hansen
  Insurance Program Manager...............................................................................................brynn-bruijnhansen@wisconsin.gov

Media Relations/Public Information
Olivia Hwang
  Director of Public Affairs........................................................................................................olivia.hwang@wisconsin.gov

Policy and Form Filing-Property/Casualty, Life and Health
Lisa Brandt
  Chief, Rates and Forms Section..............................................................................................lisa.brandt@wisconsin.gov

Premium Tax
John Litweiler
  Chief, Bureau of Financial Analysis and Examinations............................................................john.litweiler@wisconsin.gov

Property and Casualty-Commercial Lines
Christina Keeley
  Chief, Consumer Affairs Section..........................................................................................christina.keeley@wisconsin.gov

Property and Casualty-Personal Lines
Christina Keeley
  Chief, Consumer Affairs Section..........................................................................................christina.keeley@wisconsin.gov

Receivership
WISCONSIN

Randy Milquet  
Financial Examiner Advanced  
(608) 267-5296  
randy.milquet@wisconsin.gov

State Life Insurance Fund  
Sarah Wehnes  
Insurance Program Manager  
(608) 267-4392  
sarah.wehnes@wisconsin.gov

Statistical Reporting  
Christina Keeley  
Chief, Consumer Affairs Section  
(608) 267-3868  
christina.keeley@wisconsin.gov

Training Opportunities  
Open  
Insurance Administrator, Funds and Program Management
Jeffrey 'Jeff' Rude was appointed Insurance Commissioner of the Wyoming Department of Insurance by Governor Mark Gordon on September 19, 2019.

Before becoming Insurance Commissioner, Rude spent five years in the Wyoming Department of Insurance as the Deputy Commissioner and one year as the Senior Health Policy and Planning Analyst.

Before working at the Wyoming Department of Insurance, Rude served 24 years in the United States Air Force as a Judge Advocate. He was General Counsel for a number of different organizations, the last being 20th Air Force, Cheyenne, Wyoming. He also specialized in the investigation of aircraft mishaps and retired in the rank of Colonel.

Rude has a Bachelor of Science in Public Administration from George Mason University, a Juris Doctorate from the University of North Dakota, and a Master of Military Operational Art and Science from Air University.

Rude and his wife, Kris, have two children.

Jeff Rude
Insurance Commissioner

Term of Office: At the Pleasure of the Governor
Appointed: September 19, 2019

Mailing Address
Wyoming Insurance Department
106 East 6th Avenue
Cheyenne, Wyoming 82002-0440

Email Address
wyinsdep@wyo.gov

Phone Numbers
Main: (307) 777-7401
Toll-Free Number (In-State Only): (800) 438-5768

Fax Numbers
Main: (307) 777-2446

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: http://doi.wyo.gov

Make Checks Payable to: Wyoming State Treasurer

Jeff Rude
Insurance Commissioner
(307) 777-6887
jeff.rude@wyo.gov

Linda Johnson
Deputy Commissioner
(307) 777-6896
linda.johnson@wyo.gov

G. Douglas Melvin
Chief Financial Examiner
(307) 777-5619
doug.melvin@wyo.gov
WYOMING

Becky McFarland
Staff Attorney ................................................................. becky.mcfarland@wyo.gov
(307) 777-6889

Kayla Reynolds
Licensing Administrator ..................................................... kayla.reynolds@wyo.gov
(307) 777-7344

April Klahn
Human Resources Professional ........................................... april.klahn2@wyo.gov
(307) 777-6887

CONTACT PERSONS

NAIC Liaison
G. Douglas Melvin
Chief Financial Examiner .................................................... doug.melvin@wyo.gov
(307) 777-5619

Accident/Health Insurance
Mavis Earnshaw
Insurance Standards Consultant .......................................... mavis.earnshaw@wyo.gov
(307) 777-6888

Health Policy
Denise Burke
Senior Policy and Planning Analyst ..................................... denise.burke@wyo.gov
(307) 777-2450

Agent Licensing
JoAnne DeBella
Office Support Specialist .................................................. joanne.debella@wyo.gov
(307) 777-3588

Roxanne Johnson
Office Support Specialist ..................................................... roxanne.johnson@wyo.gov
(307) 777-7310

Annual Statements
Tammy Higgins
Auditor .............................................................................. tammy.higgins@wyo.gov
(307) 777-6884

Company Licensing
Samantha Sullivant
Accountant .......................................................................... samantha.sullivant@wyo.gov
(307) 777-7318

Consumer Complaints and Inquires
Ruth M. Case
Consumer Affairs Specialist, Life and Health ....................... ruth.case@wyo.gov
(307) 777-6556

Kristi Alma Jose
Consumer Affairs Specialist, Property and Casualty ............. kristi.almajose@wyo.gov
(307) 777-6557

Department Counsel
Rebecca Zisch
Assistant Attorney General .................................................. rebecca.zisch1@wyo.gov
(307) 777-7841
WYOMING

Deposits
G. Douglas Melvin
Chief Financial Examiner
(307) 777-5619
doug.melvin@wyo.gov

Examinations-Agent
Kayla Reynolds
Licensing Administrator
(307) 777-7344
kayla.reynolds@wyo.gov

Examinations-Financial
G. Douglas Melvin
Chief Financial Examiner
(307) 777-5619
doug.melvin@wyo.gov

Examinations-Market Conduct
Bill Cole
Market Conduct Manager
(307) 777-6870
bill.cole1@wyo.gov

Fees-Agents
Kayla Reynolds
Licensing Administrator
(307) 777-7344
kayla.reynolds@wyo.gov

Fees-Companies
G. Douglas Melvin
Chief Financial Examiner
(307) 777-5619
doug.melvin@wyo.gov

Information Systems
Vacant

Life Insurance
Amanda Tarr
Insurance Standards Consultant
(307) 777-2447
amanda.tarr@wyo.gov

Policy and Form Filing-Life and Health
Amanda Tarr
Insurance Standards Consultant
(307) 777-2447
amanda.tarr@wyo.gov

Mavis Earnshaw
Insurance Standards Consultant
(307) 777-6888
mavis.earnshaw@wyo.gov

Policy and Form Filing-Property and Casualty
Donna Stewart
Insurance Standards Consultant
(307) 777-7308
donna.stewart@wyo.gov

D'Anna Feurt
Insurance Standards Consultant
(307) 777-7336
d'anna.feurt@wyo.gov

Premium Tax
WYOMING

Tammy Higgins (307) 777-6884
Auditor..............................................................tammy.higgins@wyo.gov

Property and Casualty-Commercial Lines
D'Anna Feurt (307) 777-7336
Insurance Standards Consultant.........................................................d'anna.feurt@wyo.gov

Property and Casualty-Personal Lines
D'Anna Feurt (307) 777-7336
Insurance Standards Consultant.........................................................d'anna.feurt@wyo.gov

receivership
Linda Johnson (307) 777-6896
Deputy Commissioner........................................................................linda.johnson@wyo.gov
Index by Jurisdiction

Alabama - Commissioner Jim L. Ridling

Alaska - Director Lori K. Wing-Heier

American Samoa - Acting Insurance Commissioner Elizabeth Perri

Arizona - Director Evan G. Daniels

Arkansas - Commissioner Alan McClain

California - Commissioner Ricardo Lara

Colorado - Commissioner Michael Conway

Connecticut - Commissioner Andrew N. Mais

Delaware - Commissioner Trinidad Navarro

District of Columbia - Commissioner Karima Woods

Florida - Chief Financial Officer Jimmy Patronis

Florida - Commissioner David Altmaier

Georgia - Commissioner John F. King

Guam - Acting Commissioner Dafne M. Shimizu

Hawaii - Commissioner Colin M. Hayashida

Idaho - Director Dean L. Cameron

Illinois - Director Robert H. Muriel

Indiana - Commissioner Stephen W. Robertson

Iowa - Commissioner Doug Ommen

Kansas - Commissioner Vicki Schmidt

Kentucky - Commissioner Sharon P. Clark

Louisiana - Commissioner James J. Donelon

Maine - Superintendent Eric A. Cioppa

Maryland - Commissioner Kathleen A. Birrane

Massachusetts - Commissioner Gary D. Anderson
Index by Jurisdiction

Michigan - Director Anita G. Fox .................................................................................................................. 115

Minnesota - Temporary Commissioner Grace Arnold .................................................................................. 119

Mississippi - Commissioner Mike Chaney .................................................................................................. 123

Missouri - Director Chlora Lindley-Myers .................................................................................................. 127

Montana - Commissioner Matthew Rosendale ........................................................................................... 131

Nebraska - Director Bruce R. Ramge CPCU, CIE ....................................................................................... 135

Nevada - Commissioner Barbara D. Richardson ......................................................................................... 139

New Hampshire - Commissioner Chris Nicolopoulos .................................................................................. 143

New Jersey - Commissioner Marlene Caride ............................................................................................. 147

New Mexico - Superintendent Russell Toal ............................................................................................... 151

New York - Superintendent Linda A. Lacewell ............................................................................................ 155

North Carolina - Commissioner Mike Causey ............................................................................................ 157

North Dakota - Commissioner Jon Godfread ............................................................................................. 161

Northern Mariana Islands - Secretary of Commerce Mark O. Rabauliman .................................................. 165

Ohio - Interim Director Tynesia Dorsey ....................................................................................................... 167

Oklahoma - Commissioner Glen Mulready ................................................................................................. 173

Oregon - Insurance Commissioner Andrew R. Stolfi .................................................................................. 177

Pennsylvania - Commissioner Jessica K. Altman ....................................................................................... 181

Puerto Rico - Commissioner Rafael Cestero Lopategui ............................................................................ 185

Rhode Island - Superintendent Elizabeth Kelleher Dwyer ....................................................................... 187

South Carolina - Director Raymond G. Farmer ............................................................................................ 191

South Dakota - Director of Insurance Larry D. Deiter ............................................................................... 195

Tennessee - Commissioner Hodgen Mainda ................................................................................................. 199

Texas - Commissioner Kent Sullivan ......................................................................................................... 203

Utah - Interim Commissioner Tanji J. Northrup .......................................................................................... 207
Index by Jurisdiction

Vermont - Commissioner Michael S. Pieciak

Virgin Islands - Lieutenant Governor/Commissioner Tregenza A. Roach

Virginia - Commissioner Scott A. White

Washington - Commissioner Mike Kreidler

West Virginia - Commissioner James A. Dodrill

Wisconsin - Commissioner Mark Afable

Wyoming - Insurance Commissioner Jeff Rude