Insurance Department Directory

December 5, 2020
Jim L. Ridling, a native Arkansan who has lived and worked in Montgomery since 1987, was appointed Insurance Commissioner of the Alabama Department of Insurance by Governor Bob Riley on September 15, 2008. He was reappointed by Governor Robert Bentley in 2011 and Governor Kay Ivey in 2017.

Ridling is a graduate of the University of the Ozarks. Upon graduation, he entered a management training program with Fireman’s Fund Insurance, leading to several management positions and culminating in his service as Executive Vice President U.S. operations, based in California. In 1987, he left California and traded his interest in American Express (which owned Fireman’s Fund at the time) for ownership in Southern Guaranty, a Fireman’s Fund subsidiary headquartered in Montgomery, where he served as the company’s President and CEO. The following year, Southern Guaranty sold to Winterthur Swiss, and he remained in his previous role and added the duties of Chairman until his retirement in 2003.

Following his retirement from Southern Guaranty, Ridling and other local business leaders formed River Bank and Trust, where he currently serves on the Board of Directors. Ridling is a former chairman of the Board of Directors for Jackson Hospital and has served on the Board of Directors of the Montgomery Airport Authority, the Montgomery Area Chamber of Commerce, and the Central Alabama Community Foundation. He is a former Chairman of the River Region United Way and continues to be involved in local business, charitable and community activities.

Ridling is married to the former Catherine Turner, a native of Northern California. He has two daughters – Erin Ridling and the late Hannah Ridling.

Mailing Address
Alabama Department of Insurance
P.O. Box 303351
Montgomery, Alabama 36130-3351

Email Address
insdept@insurance.alabama.gov

Phone Numbers
Main (334) 269-3550
Accounting Division (334) 241-4107
Commissioner’s Office (334) 241-4101
Financial Division (334) 241-4151
Fire Marshall’s Office (334) 241-4166
Fraud Division (334) 241-4166
Information Technology Division (334) 241-4112
Legal Division (334) 241-4117
Consumer Services Division (334) 241-4141
Market Conduct Division (334) 241-4151
Producer Licensing (334) 241-4126
Rates and Forms Division (334) 241-4145
Receivership Division (334) 241-7560
Strengthen Alabama Homes (800) 433-3966
Toll-Free Number (In-State Only) (800) 433-3966

Fax Numbers
Main (334) 241-4192
Accounting (334) 241-4110
Examiners (334) 240-3194
Financial (334) 240-3194
IT Division (334) 241-4192
Legal (334) 240-7581
Fraud (334) 241-4158
Market Conduct Division (334) 240-3194
Producer Licensing (334) 240-3282
Consumer Services (334) 956-7932
Receivership Division (334) 240-7562
State Fire Marshal (334) 241-4158
Strengthen Alabama Homes (334) 956-7962

© 1991-2020 National Association of Insurance Commissioners
12/5/2020
ALABAMA

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: http://www.aldoi.gov
Make Checks Payable to: Commissioner of Insurance

Mark Fowler
   Deputy Commissioner .................................................................(334) 241-4146

Jerry Workman
   Deputy Commissioner .................................................................(334) 241-4115

Reyn Norman
   General Counsel .................................................................(334) 241-4119

Teresa Toby
   Chief Accountant .................................................................(334) 241-4107

Richard Ford
   Chief Examiner .................................................................(334) 241-4155

Ryan Donaldson
   Chief of Receivership .................................................................(334) 240-7561

Scott F. Pilgreen
   State Fire Marshal .................................................................(334) 241-4170

Rodney Zeigler
   Information Technology Manager .................................................................(334) 241-4112

Michelle Hendrix
   Personnel Manager .................................................................(334) 240-4417

Jimmy W. Gunn
   Producer Licensing Manager .................................................................(334) 241-4196

Gina Hunt
   Rates and Forms Filing Division Manager .................................................................(334) 240-7570

Brian Powell
   Strengthen Alabama Homes Director .................................................................(334) 241-4118

CONTACT PERSONS

Accident and Health Insurance
Yada Horace
   Rates and Forms Analyst .................................................................(334) 241-4175

Annual Statements
Belinda Williams
   Senior Insurance Examiner Specialist .................................................................(334) 241-4162

Captive Company Licensing

© 1991-2020 National Association of Insurance Commissioners
ALABAMA

Sean Duke
Examinations Supervisor ...........................................................................................................(334) 241-4165

Company Licensing
Richard Ford
Chief Examiner ...........................................................................................................................(334) 241-4155

Sean Duke
Examinations Supervisor ...........................................................................................................(334) 241-4165

Continuing Education-Agents
Jimmy Gunn
Producer Licensing Manager ......................................................................................................(334) 241-4196

Department Counsel
Reyn Norman
General Counsel ........................................................................................................................(334) 241-4119

Deposits
Ken Smithson
Financial Analyst ......................................................................................................................(334) 241-4156

Examinations-Agent
Jimmy Gunn
Producer Licensing Manager ......................................................................................................(334) 241-4196

Examinations-Financial
Richard Ford
Chief Examiner ..........................................................................................................................(334) 241-4155

Fees-Agents
Jimmy Gunn
Producer Licensing Manager ......................................................................................................(334) 241-4196

Fee-Company Licensing
Jessica Williamson
Account Clerk .............................................................................................................................(334) 241-4157

Legislation
Mark Fowler
Deputy Commissioner .................................................................................................................(334) 241-4146

Reyn Norman
General Counsel ........................................................................................................................(334) 241-4119

Life Insurance
Yada Horace
Rates and Forms Analyst ...........................................................................................................(334) 241-4175
ALABAMA

Media Inquiries
Mark Fowler
Deputy Commissioner ..............................................................................................................(334) 241-4146

Policy and Form Filing-Life and Health
Yada Horace
Rates and Forms Analyst ............................................................................................................(334) 241-4175

Policy and Form Filing-Property and Casualty
Gina Hunt
Manager .......................................................................................................................................(334) 240-7570

Premium Tax
LaKisha Hardy
Senior Accountant .....................................................................................................................(334) 241-4114

Preneed
Sean Duke
Examinations Supervisor ..............................................................................................................(334) 241-4165

Producer Licensing
Jimmy Gunn
Producer Licensing Manager ........................................................................................................(334) 241-4196

Property and Casualty-Commercial Lines
Gina Hunt
Rates and Forms Filing Division Manager ......................................................................................(334) 240-7570

Property and Casualty-Personal Lines
Gina Hunt
Rates and Forms Filing Division Manager ......................................................................................(334) 240-7570

Statistical Reporting
Jerry Workman
Deputy Commissioner ..............................................................................................................(334) 241-4115

Fire Investigate/Fire Code Enforcement
Scott F. Pilgreen
State Fire Marshal .....................................................................................................................(334) 241-4170

Mark Drinkard
Assistant State Fire Marshal .......................................................................................................(334) 241-4171

Insurance Fraud Unit-Investigators
Scott F. Pilgreen
State Fire Marshal .....................................................................................................................(334) 241-4170
ALABAMA

Jim Finn
Assistant State Fire Marshall
(334) 240-6526

Service Contracts
Sean Duke
Examinations Supervisor
(334) 241-4165

Strengthen Alabama Homes
Brian Powell
Director, Strengthen Alabama Homes
(334) 241-4118
Lori Wing-Heier was appointed as the Director of the Alaska Division of Insurance on February 25, 2014.

Wing-Heier has approximately 30-years of experience in the insurance industry, which includes experience as a broker and an agent. She most recently served as the director of risk management at a large ANCSA corporation where she designed and implemented a comprehensive enterprise-wide risk management program. Wing-Heier also served as senior vice-president at a national brokerage, working with Alaskan entities throughout the state; and as president of the Alaska Independent Insurance Agents and Brokers, Inc.

Wing-Heier attended North Central Michigan College and holds the Certified Insurance Counselor (CIC) and Certified Risk Manager (CRM) designations.

As Director of the Alaska Division of Insurance, Wing-Heier oversees and enforces the "Division's mission to regulate the insurance industry to protect Alaskan consumers."

Wing-Heier is a 30 year resident of Alaska and she makes her home with her family in Anchorage, where the Insurance Director position is located.
ALASKA

CONTACT PERSONS

NAIC Liaison
Sian Ng-Ashcraft
   Administrative Assistant (Anchorage) .................................................................(907) 269-7900

Annual Statements/Audits/Premium Tax
Rebecca Nesheim
   Tax Auditor (Juneau) ........................................................................................................(907) 465-2584

Commercial Lines/Credit Insurance/Property
Joanne Bennett
   (Anchorage) ...................................................................................................................(907) 269-7900

Company Licensing
Doug Hartman
   Financial Examiner (Anchorage) .....................................................................................(907) 269-7900

Consumer Complaints
Shauna Nickel
   Supervisor (Anchorage) ..................................................................................................(907) 269-7900

Department Counsel
Erin Egan
   (Anchorage) ..................................................................................................................(907) 269-5200
   Fax (907) 276-8554

Dan Wilkerson
   (Anchorage) ..................................................................................................................(907) 269-5200
   Fax (907) 276-8554

Deposits/Trust Securities
Jeff Bodine
   (Juneau) .........................................................................................................................(907) 465-2515

Examinations-Insurance Company/Financial
David Phifer
   Chief Financial Examiner ...............................................................................................(907) 269-7900

Examinations-Market Compliance Issues
Sarah Bailey
   (Juneau) .........................................................................................................................(907) 465-2515

Examinations-Professional Standards and Continuing Education/Agents
Chris Murray
   Licensing Program Coordinator (Juneau) ..........................................................................(907) 465-2515

Filing-Life and Health
Sarah Bailey
   (Juneau) .........................................................................................................................(907) 465-2515
ALASKA

Filing-Property and Casualty
Joanne Bennett
(Anchorage) (907) 269-7900

Insurer Changes-Address, Articles, Bylaws
Jeff Bodine
(Juneau) (907) 465-2515

Investigations
Alex Romero
Chief Investigator (Anchorage) (907) 269-7900

Media Relations/Public Information
Lori K. Wing-Heier
Director (Juneau) (907) 465-2515

Merger of Companies
David Phifer
(Anchorage) (907) 269-7900

Receivership
David Phifer
Chief Financial Examiner (Anchorage) (907) 269-7900

Risk Retention/Purchasing Group
Jeff Bodine
(Juneau) (907) 465-2515
David Phifer
RRG Only (Anchorage) (907) 269-7900

Regulatory
Jackson Willard
Regulations Specialist (Juneau) (907) 465-2515
AMERICAN SAMOA

Bio to come.

Elizabeth Perri
Acting Insurance Commissioner

Term of Office: At the Pleasure of the Governor
Appointed: October 23, 2019

Mailing Address
Office of the Governor
American Samoa Government
A P Lutali Executive Office Building
Pago Pago, American Samoa 96799

Email Address
eperri.asg.govoffice@gmail.com

Phone Numbers
Main (684) 633-4116

Fax Numbers
Main (684) 633-2269

Office Hours:
Website: https://www.americansamoa.gov/
Make Checks Payable to: American Samoa Office of the Insurance Commissioner

CONTACT PERSONS
Administrative
Tunatunaolupelele Maae
Senior Administrative Assistant to Commissioner and Assistant Commissioner tunamaae@gmail.com

© 1991-2020 National Association of Insurance Commissioners 12/5/2020
ARIZONA

Arizona Governor Doug Ducey appointed Evan Daniels Director of Arizona Department of Insurance and Financial Institutions effective July 20, 2020. The Department’s mission encompasses state regulatory oversight for both insurance and financial institutions, including banks and credit unions.

Before his appointment, Daniels served in the Arizona Attorney General’s Office, handling various matters related to consumer protection, innovation, technology, and government accountability. Of note, Daniels administered the Arizona Fintech Sandbox, a first-in-the-nation program for authorizing limited tests of innovative financial services products. Daniels co-authored the bill that created the Arizona sandbox and was responsible for the review, approval, and oversight of various tested products, including payments, consumer lending, digital assets, and machine learning. Daniels has spoken widely on regulatory innovation and represented the Arizona Attorney General’s Office as a member of the American Consumer Financial Innovation Network, a network of consumer financial regulatory agencies spearheaded by the Consumer Financial Protection Bureau, and the Global Financial Innovation Network, a similar network of global regulators spearheaded by the United Kingdom’s Financial Conduct Authority.

Daniels obtained a J.D. from University of Tennessee College of Law, where he served as Editor-in-Chief of Transactions: The Tennessee Journal of Business Law, an M.A. in Diplomacy from Norwich University, and a B.A. in History from Arizona State University.

Evan G. Daniels
Director

Term of Office: At the Will of the Governor
Appointed: July 20, 2020

Mailing Address
Arizona Department of Insurance and Financial Institutions
100 North 15th Avenue, Suite 261
Phoenix, AZ 85007-2630

Email Address
consumers@azinsurance.gov

Phone Numbers
Main (602) 364-3100

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://difi.az.gov/
Make Checks Payable to: Arizona Department of Insurance

Evan G. Daniels
Director, (602) 364-3100

Erin Klug
Interim Deputy Director, (602) 364-2393

CONTACT PERSONS
Annual Statement Filings
Cary Cook
Chief Financial Compliance Officer, Financial Affairs Division, (602) 364-3986
ARIZONA

Captive Insurer Licensing and Financial Reports
Vincent Gosz
Chief Captive Analyst, Financial Affairs Division..........................(602) 364-2008

Consumer Complaints and Inquiries
Gloria Barnes-Jackson
Supervisor, Consumer Assistance Section, Consumer Protection Division..........................(602) 364-2499

Department Counsel
Attorney General
Office.............................................................................................................(602) 542-3702

Deposits
Cary Cook
Chief Financial Compliance Officer, Financial Affairs Division..........................(602) 364-3986

Examinations-Financial
David Lee
Chief Financial Examiner-Analyst, Financial Affairs Division.........................(602) 364-3965
Kurt Regner
Assistant Director, Financial Affairs Division.....................................................(602) 364-3963

Examinations-Market Conduct
Maria Ailor
Market Conduct Oversight Manager, Market Oversight Division.................................(602) 364-4994

Examinations (Pre-license)-Producer
Aqueelah Currie
Supervisor, Licensing Section, Consumer Protection Division.................................(602) 364-4457

Fees/Assessments
Mary Jordan
Supervisor, Business Services Section, Administrative Services Division.........................(602) 364-2459

Financial Analysis
David Lee
Chief Financial Examiner-Analyst, Financial Affairs Division.................................(602) 364-3965
Kurt Regner
Assistant Director, Financial Affairs Division.....................................................(602) 364-3963

Fraud Unit
Paul Hill
Assistant Director, Fraud Investigations Division....................................................(602) 364-2140

Guaranty Funds
ARIZONA

Lori Nestor
Executive Director, Guaranty Fund Office...(602) 364-3863

Health Care Appeals
Audrey Franklin
Supervisor, Health Care Appeals Office...(602) 364-2399

Insurer Licensing, Mergers/Acquisitions, Redomestications Withdrawals
Cary Cook
Chief Financial Compliance Officer, Financial Affairs Division...(602) 364-3986

Investigations, Enforcement
Steven Fromholtz
Assistant Director, Consumer Protection Division...(602) 364-2499

Ombudsman; Constituent Affairs
Catherine O'Neil
Consumer Affairs Administrator...(602) 364-2485

Policy, Form, Rate and Advertising Filings
Erin Klug
Assistant Director, Product Filing & Compliance Division...(602) 364-2393

Public and Media Affairs
Stephen Briggs
Public Information and Legislative Affairs Officer...(602) 364-3761

Premium Taxes
Susan Yepez
Manager, Insurance Tax Section, Administrative Services Division...(602) 364-2713

Producer Licensing
Aqueelah Currie
Supervisor, Licensing Section, Consumer Protection Division...(602) 364-4457

Receivership
Liane Kido
Deputy Receiver...(602) 364-2143

Statistical Reporting
Erin Klug
Assistant Director, Product Filing & Compliance Division...(602) 364-3453

Surplus Lines Insurer Qualification
Erica Bowsher
Insurance Analyst, Financial Affairs Division...(602) 364-3450
ARIZONA

Technology and Information Systems
Bud Leiner
Chief Information Officer, Technology Section, Administrative Services Division

(602) 364-2983
On March 26, 2020 Governor Asa Hutchinson appointed Alan McClain as Arkansas Insurance Commissioner. McClain began his career in state government in 1992 with the Arkansas Insurance Department after working with Sedgwick Insurance Group. He worked for the Arkansas Workers’ Compensation Commission for 13 years and was the CEO of that Commission for almost nine years.

Most recently, McClain served as Commissioner of the Arkansas Rehabilitation Services (ARS). In this role, which he assumed in 2015, he administered the day-to-day operations of ARS, which administers the Federal Vocational Rehabilitation Act.

McClain has also served on the Arkansas Workforce Development Board and the Governor’s Council on Developmental Disabilities. He is a past president of the International Association of Industrial Accident Boards & Commissions and the Council of State Administrators of Vocational Rehabilitation.

He holds an undergraduate degree from Hendrix College and a master’s in Public Administration from the University of Arkansas at Little Rock.

On March 26, 2020 Governor Asa Hutchinson appointed Alan McClain as Arkansas Insurance Commissioner. McClain began his career in state government in 1992 with the Arkansas Insurance Department after working with Sedgwick Insurance Group. He worked for the Arkansas Workers’ Compensation Commission for 13 years and was the CEO of that Commission for almost nine years.

Most recently, McClain served as Commissioner of the Arkansas Rehabilitation Services (ARS). In this role, which he assumed in 2015, he administered the day-to-day operations of ARS, which administers the Federal Vocational Rehabilitation Act.

McClain has also served on the Arkansas Workforce Development Board and the Governor’s Council on Developmental Disabilities. He is a past president of the International Association of Industrial Accident Boards & Commissions and the Council of State Administrators of Vocational Rehabilitation.

He holds an undergraduate degree from Hendrix College and a master’s in Public Administration from the University of Arkansas at Little Rock.

Mailing Address
Arkansas Department of Commerce
Arkansas Insurance Department
1 Commerce Way, Bldg 4, Suite 502
Little Rock, Arkansas 72202-2087

Email Address
firstname.lastname@arkansas.gov

Phone Numbers
Main (501) 371-2600
Toll-Free Number (800) 282-9134
Consumer (800) 852-5494
Seniors Only (800) 224-6330
Fraud Only (866) 660-0888
Public Employee Claims (866) 278-8066

Fax Numbers
Main (501) 371-2618
Accounting (501) 682-6679
Commissioner (501) 371-2620
Compliance (L&H/P&C) (501) 371-2748
Consumer Services (501) 371-2749
Finance (501) 371-2747
Human Resources (501) 371-2817
Ins. Criminal Investigation (501) 371-2799
Legal (501) 371-2639
License (501) 683-2604
Liquidation (501) 371-2774
Public Employee Claims (501) 371-2733
Risk Management (501) 371-2842
SHIIP (501) 371-2781

Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday
ARKANSAS

Website: www.insurance.arkansas.gov
Make Checks Payable to: Arkansas Insurance Department

Alan McClain
Commissioner (501) 371-2620
alan.mcclain@arkansas.gov

Russ Galbraith
Chief Deputy Commissioner (501) 371-2620
russ.galbraith@arkansas.gov

Jim Brader
Deputy Commissioner & General Counsel, Legal (501) 371-2825
jim.brader@arkansas.gov

Mel Anderson
Deputy Commissioner Financial Regulation, Finance (501) 371-2667
mel.anderson@arkansas.gov

Chantel Allbritton
Regulatory Health Link (501) 371-2755
chantel.allbritton@arkansas.gov

Bill Lacy
Manager, Compliance (Life & Health and Property & Casualty) (501) 371-2801
bill.lacy@arkansas.gov

Ryan James
Communications Director (501) 371-2622
ryan.james@arkansas.gov

Courtney Traylor
Assistant Deputy Commissioner, Accounting (501) 371-2613
courtney.traylor@arkansas.gov

Jackie Smith
Insurance Consumer Protection Manager, Consumer Services (501) 371-2641
jackie.smith@arkansas.gov

Carroll Astin
Manager, SHIIP (Senior Health Insurance Information Program) (501) 371-2785
carroll.astin@arkansas.gov

Peggy Dunlap
Insurance Licensing Manager, Agent Licensing (501) 371-2750
peggy.dunlap@arkansas.gov

Steve Uhrynowycz
Deputy Receiver and Liquidation Officer (501) 371-2776
steve.uhrynowycz@arkansas.gov

Paul "Blue" Keller
Director, Criminal Investigation Division (501) 371-2791
paul.keller@arkansas.gov

Nathan Culp
Director, Public Employee Claims (501) 371-2708
nathan.culp@arkansas.gov

Mark Guinee
Director, Risk Management (501) 371-2695
mark.guinee@arkansas.gov

Stephanie Lilly-Palmer
Manager, Human Resources (501) 371-2815
stephanie.lilly-palmer@arkansas.gov
ARKANSAS

Letty Hardee
Deputy Commissioner, Information Services
(501) 371-2664
letty.hardee@arkansas.gov

CONTACT PERSONS

Agent Licensing
Peggy Dunlap
Insurance License Manager, Agent Licensing
(501) 371-2750
peggy.dunlap@arkansas.gov

Annual Statements
Mel Anderson
Deputy Commissioner Financial Regulation, Finance
(501) 371-2665
mel.anderson@arkansas.gov

Company Licensing
Mel Anderson
Deputy Commissioner Financial Regulation, Finance
(501) 371-2665
mel.anderson@arkansas.gov

Consumer Complaints and Inquires
Jackie Smith
Manager, Consumer Services
(501) 371-2640
jackie.smith@arkansas.gov

Consumer Counseling Program for Seniors
Carroll Astin
Manager, SHIIP (Senior Health Insurance Information Program)
(501) 371-2782
carroll.astin@arkansas.gov

Department Counsel
Booth Rand
Legal
(501) 371-2820
booth.rand@arkansas.gov

Examinations-Agent
Peggy Dunlap
Insurance Licensing Manager, Agent Licensing
(501) 371-2750
peggy.dunlap@arkansas.gov

Examinations-Financial/Market Conduct
Mel Anderson
Deputy Commissioner Financial Regulation, Finance
(501) 371-2665
mel.anderson@arkansas.gov

Guaranty Funds
Steve Uhrynnowycz
Deputy Receiver, Liquidation Division
(501) 371-2776
steve.uhrynnowycz@arkansas.gov

Health Insurance Marketplace
Chantel Allbritton
Regulatory Health Link
(501) 683-4170
chanel.allbritton@arkansas.gov

Life & Health and Property & Casualty Insurance
Bill Lacy
Manager, Compliance
(501) 371-2800
bill.lacy@arkansas.gov
ARKANSAS

Media Relations/Public Information
Ryan James
Communications Director ................................................................. (501) 371-2622 ryan.james@arkansas.gov

Policy and Form Filing-Life & Health and Property & Casualty
Bill Lacy
Manager, Compliance ........................................................................ (501) 371-2800 bill.lacy@arkansas.gov

Premium Tax
Courtney Traylor
Assistant Deputy Commissioner, Accounting ........................................ (501) 371-2605 courtney.traylor@arkansas.gov

Statistical Reporting
Bill Lacy
Manager, Compliance (Life & Health and Property & Casualty) .............. (501) 371-2800 bill.lacy@arkansas.gov

Market Conduct
Crystal Phelps
Market Analysis ................................................................................... (501) 371-2841 crystal.phelps@arkansas.gov
Ricardo Lara is California's eighth Insurance Commissioner since voters created the elected position in 1988. Lara previously served in the California Legislature, representing Assembly District 50 from 2010 to 2012 and Senate District 33 from 2012 to 2018.

As Senator, Lara expanded protections for disaster survivors from losing their homes to insurance cancellation and nonrenewal. He wrote the nation's first climate insurance law, SB 30, to engage the insurance industry in the fight against climate-linked environmental disasters like wildfires and sea level rise. Lara is one of California's most effective environmental champions, working to improve health conditions and rein in air pollution.

Lara received the United Nations 2017 Climate and Clean Air Award with former Governor Edmund G. Brown Jr. and the California Air Resources Board for his work to reduce super pollutants.

Lara authored the Health4All Kids Act, which now covers 250,000 California children with full-scope health care regardless of their immigration status. He also authored laws that help prevent prescription drug abuse and crack down on patient brokering and fraud involving Californians recovering from substance abuse disorders.

Raised in East Los Angeles by immigrant parents, Lara made history in 2018 by becoming the first openly gay person elected to statewide office in California's history.

Lara earned a bachelor's degree in Journalism and Spanish with a minor in Chicano Studies from San Diego State University.

**Mailing Address**
California Department of Insurance
300 Capitol Mall, 17th Floor
Sacramento, CA 95814

**Sacramento Office Address**
California Department of Insurance
300 Capitol Mall, 17th Floor
Sacramento, California 95814

**Oakland Office**
California Department of Insurance
1901 Harrison Street, 6th Floor
Oakland, California 94612

**Los Angeles Office**
California Department of Insurance
300 South Spring Street, 14th Floor South Tower
Los Angeles, California 90013

**Email Address**
See individual email addresses

**Phone Numbers**

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main</td>
<td>(916) 492-3500</td>
</tr>
<tr>
<td>Consumer Hotline</td>
<td>(800) 927-4357</td>
</tr>
<tr>
<td>Licensing Hotline</td>
<td>(800) 967-9331</td>
</tr>
<tr>
<td>Sacramento Office</td>
<td>(916) 492-3500</td>
</tr>
<tr>
<td>Oakland Office</td>
<td>(415) 538-4010</td>
</tr>
<tr>
<td>Los Angeles Office</td>
<td>(213) 346-6464</td>
</tr>
</tbody>
</table>

**Fax Numbers**

<table>
<thead>
<tr>
<th>Service</th>
<th>Fax</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main</td>
<td>(916) 445-5280</td>
</tr>
<tr>
<td>Sacramento Office</td>
<td>(916) 445-5280</td>
</tr>
<tr>
<td>Oakland Office</td>
<td>(510) 238-7829</td>
</tr>
<tr>
<td>Los Angeles Office</td>
<td>(213) 897-9051</td>
</tr>
</tbody>
</table>

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** www.insurance.ca.gov

**Make Checks Payable to:** Premium taxes: State Controller / Department fees: California Department of Insurance

© 1991-2020 National Association of Insurance Commissioners

12/5/2020
CALIFORNIA

Catalina Hayes-Bautista  
Chief Deputy ................................................................. catalina.hayes-bautista@insurance.ca.gov

Ken Allen  
Deputy Commissioner, Rate Regulation ................................................................. ken.allen@insurance.ca.gov

Susan Bernard  
Deputy Commissioner, Financial Surveillance ................................................................. susan.bernard@insurance.ca.gov

Tony Cignarale  
Deputy Commissioner, Consumer Services and Market Conduct ................................................................. tony.cignarale@insurance.ca.gov

Julia Cross  
Deputy Commissioner, Administration and Licensing Services ................................................................. julia.cross@insurance.ca.gov

Bryant Henley  
Deputy Commissioner and Special Counsel ................................................................. bryant.henley@insurance.ca.gov

Julia Juarez  
Deputy Commissioner, Community Relations and Outreach ................................................................. julia.juarez@insurance.ca.gov

Vacant  
Deputy General Counsel, Litigation ................................................................. (916) 492-3500

Michael Martinez  
Senior Deputy Commissioner, Policy and Legislation ................................................................. michael.martinez@insurance.ca.gov

George Mueller  
Deputy Commissioner, Enforcement ................................................................. (213) 346-6499
g.e.ml Mueller@insurance.ca.gov

Mike Peterson  
Deputy Commissioner, Climate and Sustainability ................................................................. (916) 492-3673

Kenneth Schnoll  
Deputy Commissioner and General Counsel ................................................................. (415) 538-4379

Michael Soller  
Deputy Commissioner, Communications and Press Relations (Northern California)  ................................................................. michael.soller@insurance.ca.gov

Vacant  
Deputy General Counsel, Regulatory and Legal Services ................................................................. (415) 538-4010

Byron Tucker  
Deputy Commissioner, Communications and Press Relations (Southern California) ................................................................. byron.tucker@insurance.ca.gov

CONTACT PERSONS

NAIC Liaison
Camilo Pizarro  
NAIC Liaison ................................................................. camilo.pizarro@insurance.ca.gov

© 1991-2020 National Association of Insurance Commissioners
12/5/2020
CALIFORNIA

Natalie Bruton-Yenovkian (916) 492-3602
NAIC Coordinator
natalie.bruton-yenovkian@insurance.ca.gov

Roberta Potter (916) 492-3609
Executive Office Operations Manager
roberta.potter@insurance.ca.gov

Actuarial Office
Vacant

Perry Kupferman (213) 346-6854
Chief Life Actuary
perry.kupferman@insurance.ca.gov

Lan Brown (213) 346-6136
Chief Health Actuary
lan.brown@insurance.ca.gov

Thomas Reedy (213) 346-6493
Chief Systems Actuary
Thomas.Reedy@insurance.ca.gov

Accounting Practices and Procedures
Kim Hudson (213) 346-6122
Supervising Insurance Examiner
kim.hudson@insurance.ca.gov

Annual Statements
Ngoc-Loan Nguyen (213) 346-6450
Senior Insurance Examiner (Supervisor)
Ngoc-Loan.Nguyen@insurance.ca.gov

California Organized Investment Network (COIN)
Sukh Randhawa (916) 492-3529
Senior Investment Officer
sukhbir.randhawa@insurance.ca.gov

Cannabis Insurance
Vacant

Communications
Byron Tucker (213) 346-6363
Deputy Commissioner, Communications and Press Relations (Southern California)
byron.tucker@insurance.ca.gov

Michael Soller (916) 492-3542
Deputy Commissioner, Communications and Press Relations (Northern California)
michael.soller@insurance.ca.gov

Conservation and Liquidation Office
Joseph Holloway (415) 676-5000
Chief Executive Officer, Conservation and Liquidation Office
HollowayJ@caclo.org

Consumer Services
Lucy Jabourian (213) 346-6899
Division Chief, Consumer Services
lucy.jabourian@insurance.ca.gov
CALIFORNIA

Consumer Complaints and Inquires
Consumer Hotline
   Toll-Free .................................................................................(800) 927-4357

Data Calls/Statistical Plans
Luciano Gobbo .................................................. (213) 346-6308
   Division Chief, Data Analytics and Reporting..............................................luciano.gobbo@insurance.ca.gov

Deposits and Fees
Merita Chung .................................................. (916) 492-3451
   Bureau Chief, Accounting Services......................................................merita.chung@insurance.ca.gov

Enforcement Branch
George Mueller .................................................. (213) 346-6499
   Deputy Commissioner, Enforcement....................................................george.mueller@insurance.ca.gov

Stephen Smith .................................................. (916) 854-5748
   Chief, Enforcement Branch Headquarters..............................................stephen.smith@insurance.ca.gov

Financial Analysis-Company Licensing, Corporate Affairs Applications and Dividend Notices
Michelle Lo .................................................. (213) 346-6334
   Division Chief, Financial Analysis......................................................michelle.lo@insurance.ca.gov

Financial Examinations-Insurer Financial Audits
Laura Clements .................................................. (213) 346-6127
   Division Chief, Field Examination.......................................................laura.clements@insurance.ca.gov

Fraud Division
Eric Charlick .................................................. (559) 440-5922
   Division Chief, Fraud...........................................................................eric.charlick@insurance.ca.gov

Shawn Conner .................................................. (858) 693-7108
   Assistant Chief, South Region .............................................................shawn.connor@insurance.ca.gov

Kathleen Rooney .................................................. (916) 854-5728
   Assistant Chief, North Region .............................................................kathleen.rooney@insurance.ca.gov

Victoria Martinez .................................................. (323) 278-5062
   Assistant Chief, Grant Programs and Training Unit......................................victoria.martinez@insurance.ca.gov

Health Policy and Reform
Lan Brown .................................................. (213) 346-6136
   Chief Health Actuary...........................................................................lan.brown@insurance.ca.gov

Bruce Hinze .................................................. (415) 538-4392
   Senior Health Policy Attorney..................................................................bruce.hinze@insurance.ca.gov
### CALIFORNIA

**Christopher Citko**  
Assistant Chief Counsel  
(916) 492-3187  
christopher.citko@insurance.ca.gov

### Human Resources Management

**Laurie Menchaca**  
Division Chief, Human Resources Management  
(916) 492-3315  
laurie.menchaca@insurance.ca.gov

### Information Technology

**David Noronha**  
Chief Information Officer  
(916) 492-3294  
david.noronha@insurance.ca.gov

### Investigation Division

**Lewis Deslauriers**  
Division Chief, Investigations  
(661) 253-7505  
lewis.deslauriers@insurance.ca.gov

### Legal Branch

**Kenneth Schnoll**  
Deputy Commissioner and General Counsel  
(415) 538-4379  
kenneth.schnoll@insurance.ca.gov

**Vacant**  
Deputy General Counsel, Litigation

**Vacant**  
Deputy General Counsel, Regulatory and Legal Services

### Legal-Corporate and Regulatory Affairs Bureau I and II

**Carol Frair**  
Assistant Chief Counsel  
(415) 538-4408  
carol.friar@insurance.ca.gov

**Valerie Sarfaty**  
Assistant Chief Counsel  
(415) 538-4459  
valerie.sarfaty@insurance.ca.gov

### Legal-Enforcement Bureaus

**Teresa Campbell**  
Assistant Chief Counsel (Oakland)  
(415) 538-4126  
teresa.campbell@insurance.ca.gov

**Michael Tancredi**  
Assistant Chief Counsel, Auto (Los Angeles)  
(213) 346-6637  
michael.tancredi@insurance.ca.gov

**Denise Yuponce**  
Assistant Chief Counsel (Sacramento)  
(916) 492-3171  
denise.yuponce@insurance.ca.gov

### Legal-Policy and Form Filing (Life and Disability, other than Health)

**Leslie Tick**  
Assistant Chief Counsel  
(415) 538-4190  
leslie.tick@insurance.ca.gov

### Legal-Rate Enforcement

**Daniel Goodell**  
Assistant Chief Counsel (Oakland)  
(415) 538-4191  
daniel.goodell@insurance.ca.gov
CALIFORNIA

Legislation
Michael Martinez
Senior Deputy Commissioner, Policy and Legislation
(916) 492-3573
michael.martinez@insurance.ca.gov

Long-Term Care
Tyler McKinney
Attorney, Enforcement Bureau
(916) 492-3521
tyler.mckinney@insurance.ca.gov

Perry Kupferman
Chief Life Actuary
(213) 346-6854
perry.kupferman@insurance.ca.gov

Life Insurance
Leslie Tick
Assistant Chief Counsel
(415) 538-4190
leslie.tick@insurance.ca.gov

Perry Kupferman
Chief Life Actuary
(213) 346-6854
perry.kupferman@insurance.ca.gov

Office of Principle-Based Reserving
Thomas Reedy
Chief Systems Actuary
(213) 346-6493
thomas.reedy@insurance.ca.gov

Market Conduct-Claims Examinations and Rating and Underwriting Examinations
Pam O'Connell
Division Chief, Market Conduct
(916) 492-3599
pam.oconnell@insurance.ca.gov

Ombudsman Office
Therese Gallagher
Ombudsman
(916) 492-3041
therese.gallagher@insurance.ca.gov

Premium Tax (Annual Payments)
Merita Chung
Bureau Chief, Accounting Services
(916) 492-3451
merita.chung@insurance.ca.gov

Premium Tax Audit
Laura Clements
Division Chief, Field Examination
(213) 346-6127
laura.clements@insurance.ca.gov

Producer Licensing
Charlene Ferguson
Division Chief, Licensing Services
(916) 492-3010
charlene.ferguson@insurance.ca.gov

Holly Kinney
Bureau Chief, Curriculum and Officer Review
(916) 492-3040
holly.kinney@insurance.ca.gov

Dianne Cooper
Bureau Chief, Producer Licensing Bureau
(916) 492-3036
dianne.cooper@insurance.ca.gov
CALIFORNIA

Licensing Hotline
Toll-Free: (800) 967-9331

Property and Casualty (Rates and Forms)
Adam Gammell
Division Chief, Rate Filing
adam.gammell@insurance.ca.gov
(213) 346-6706

Receivership
Kenneth Schnoll
Deputy Commissioner and General Counsel
kenneth.schnoll@insurance.ca.gov
(415) 538-4379

Joseph Holloway
Chief Executive Office, Conservation and Liquidation Office
hollowayj@caclo.org
(415) 676-5000

Regulations
Bryant Henley
Deputy Commissioner and Special Counsel
bryant.henley@insurance.ca.gov
(916) 492-3558

Reinsurance
Kenneth Schnoll
Deputy Commissioner and General Counsel
kenneth.schnoll@insurance.ca.gov
(415) 538-4379

Monica Macaluso
Attorney, Corporate Affairs Bureau II
monica.macaluso@insurance.ca.gov
(415) 538-4118

Risk Retention
Dawn Withers
Attorney, Corporate Affairs Bureau I
dawn.wITHERS@insurance.ca.gov
(916) 492-3099

Senior Issues
Tyler McKinney
Attorney, Enforcement Bureau
tyler.mckinney@insurance.ca.gov
(916) 492-3521

Perry Kupferman
Chief Life Actuary
perry.kupferman@insurance.ca.gov
(213) 346-6854

Statistical Reporting-Property and Casualty
George Yen
Bureau Chief, Rate Specialist
george.yen@insurance.ca.gov
(213) 346-6774

Luciano Gobbo
Division Chief, Data Analytics and Reporting
luciano.gobbo@insurance.ca.gov
(213) 346-6308

Title Insurance
Rafael Gutierrez
Senior Staff Counsel, Corporate Affairs Bureau I
rafeal.gutierrez@insurance.ca.gov
(415) 538-4402

© 1991-2020 National Association of Insurance Commissioners
12/5/2020
CALIFORNIA

Workers' Compensation
Vacant
Chief Property Casualty Solvency Actuary

(415) 538-4208
Michael Conway was appointed Commissioner of the Colorado Division of Insurance (DOI) by Governor Jared Polis on Dec. 21, 2018, and confirmed by the State Senate on Jan. 22, 2019. Prior to this, he was appointed Interim Commissioner of the DOI by Governor John Hickenlooper in January 2018. As Commissioner, Conway serves as the chief executive of the DOI and oversees the regulation of Colorado’s insurance industry. His role brings together consumers, the insurance industry and other stakeholders to create an inclusive, firm and fair regulatory approach to all lines of insurance such as auto, health, homeowner, life, property and casualty, title and workers’ compensation.

Conway served as the DOI Deputy Commissioner for Consumer and Compliance Services since March 2016. He was instrumental in developing and guiding the DOI’s strategies regarding health insurance during what was a tumultuous time for that industry. He advised the previous Commissioner and the Governor’s staff regarding the possible implications of federal changes to the regulation of health insurance in Colorado. His duties also entailed appearing before state legislative committees to advocate for the DOI’s positions regarding insurance and its regulation. He cultivated relationships with consumer groups and insurance industry to create a regulatory environment that helped Colorado consumers but was a fair, level playing field for the industry. He also worked within the DOI to establish objectives that provided for better protection of insurance consumers.

From 2010 to 2016, Conway was an assistant Attorney General for the Colorado State Attorney General’s Office, where he represented the DOI in all facets of regulation of the insurance industry including mergers and acquisitions of insurance companies, insurer rehabilitation/liquidation, and producer and company licensure litigation. While in the Attorney General’s Office, he worked with the Colorado Attorney General Pro Bono Family Law Clinic, advising clients on matters of divorce and child custody. He also worked as an attorney for Colorado Legal Services, advocating for indigent clients regarding housing rights, homelessness prevention, evictions and subsidized housing.

With the exception of three years spent in Miami for law school, Conway has called Colorado home for nearly 20 years since moving to attend the University of Colorado at Boulder.

**Mailing Address**
Department of Regulatory Agencies  
Division of Insurance  
1560 Broadway, Suite 850  
Denver, Colorado 80202

**Street Address**
Same as mailing address

**Email Address**
DORA_Insurance@state.co.us

**Phone Numbers**

<table>
<thead>
<tr>
<th>Service</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main</td>
<td>(303) 894-7499</td>
</tr>
<tr>
<td>Consumer Assistance</td>
<td>(303) 894-7490</td>
</tr>
<tr>
<td>Toll-Free Number (In-State Only)</td>
<td>(800) 930-3745</td>
</tr>
<tr>
<td>Producer Licensing</td>
<td>(800) 275-8247</td>
</tr>
</tbody>
</table>

**Fax Numbers**
Main (303) 894-7455

**Office Hours**: 8:00 a.m.-5:00 p.m., Monday-Friday
**Website**: https://www.colorado.gov/pacific/dora/node/90616
**Make Checks Payable to**: Colorado Division of Insurance
COLORADO

Peg Brown
Chief Deputy—Policy, Consumer Education and Strategy
(303) 894-7501
peg.brown@state.co.us

Rolf Kaumann
Chief Deputy—Finance
(303) 894-7532
rolf.kaumann@state.co.us

Kate Harris
Chief Deputy, Life and Health Policy
(303) 894-2429
kate.harris@state.co.us

Vincent Plymell
Assistant Commissioner / Communications
(303) 894-2261
vincent.plymell@state.co.us

Vacant
Executive Assistant
(303) 894-7425
Cody Goodrich

CONTACT PERSONS

Accident & Health Insurance
Dayle Axman
Director, Life & Health Consumer Services
(303) 894-7881
dayle.axman@state.co.us

Chief Actuary
Eric Unger
Chief Actuary
(303) 894-7492
eric.unger@state.co.us

Actuary—Life & Health—All ACA
Susan Steig
Actuary
(303) 894-2190
susan.steig@state.co.us

Actuary—Life & Health—All Non-ACA Lines
Sean Brady
Actuary
(303) 894-7484
sean.brady@state.co.us

Actuary—Property & Casualty
Mitchell Bronson
Statistical Analyst
(303) 894-2192
mitchell.bronson@state.co.us

Annual Statements
Keith Warburton
Director, Financial Services
(303) 894-7537
keith.warburton@state.co.us

Company Licensing
Cindy Hathaway
Director, Corporate Affairs
(303) 894-7836
cindy.hathaway@state.co.us

Compliance
Matt Mortier
Director of Compliance
(303) 894-7581
matt.mortier@state.co.us
COLORADO

Consumer Complaints—Life & Health
Dayle Axman
Director, Life & Health Consumer Services
(303) 894-7881
dayle.axman@state.co.us

Consumer Complaints—Property & Casualty
Bobbie Baca
Director, Property & Casualty Consumer Services
(303) 894-7783
bobbie.baca@state.co.us

Consumer Counseling Program for Seniors
Kimberly Latta
Director, SHIP/SMP Program
(303) 894-7552
kimberly.latta@state.co.us

Department Counsel
Karl Kaesemeyer
First Attorney General
(303) 866-6000
karl.kaesemeyer@state.co.us

Deposits—Premium Taxes
Cindy Hathaway
Director, Corporate Affairs
(303) 894-7544
Cindy.Hathaway@State.co.us

Examinations—Financial
Henry Freaney
Chief Financial Examiner
(303) 894-7488
Henry.Freaney@State.co.us

Examinations—Market Regulation—Property and Casualty & Life and Health
Damion Hughes
Director, Market Regulation
(303) 894-7543
damion.hughes@state.co.us

Examinations—Producer
Pearson VUE
(800) 275-8247

Fee—Company
Cindy Hathaway
Director, Corporate Affairs
(303) 894-7475
Cindy.Hathaway@State.co.us

Investigations
Steven Giampaolo
Director, Investigations and Licensing
(303) 894-2241
steven.giampaolo@state.co.us

Market Regulation
Damion Hughes
Director, Market Regulation
(303) 894-7543
damion.hughes@state.co.us

Media Contact
Vincent Plymell
Assistant Commissioner / Communications
(303) 894-2261
vincent.plymell@state.co.us
COLORADO

**Premium Tax**
Cindy Hathaway
Director, Corporate Affairs
(303) 894-7544
cindy.hathaway@state.co.us

**Producer Continuing Education**
Pearson VUE
(800) 275-8247

**Producer Licensing**
Steven Giampaolo
Director, Investigations and Licensing
(303) 894-2241
steven.giampaolo@state.co.us

**Property/Casualty Insurance**
Bobbie Baca
Director
(303) 894-7783
bobbie.baca@state.co.us

**Rate, Policy & Form Filing—Life & Health**
Jason Lapham
Director, Life & Health Rates & Forms
(303) 894-7499
jason.lapham@state.co.us

**Rate, Policy & Form Filing—Property & Casualty**
David Martinez
Director, Property, Casualty & Title Rates & Forms
(303) 894-2262
david.martinez@state.co.us

**Service of Process**
Christine Gonzales-Ferrer
(303) 894-2157
christine.gonzales-ferrer@state.co.us

**Statistical Reporting**
Kelly Schultz
(303) 894-7481
ekelly.shultz@state.co.us
Andrew N. Mais was nominated as Connecticut's 33rd Insurance Commissioner by Governor Ned Lamont and began serving on March 4, 2019. The mission of the Connecticut Insurance Department is to protect consumers through regulation of the industry, outreach, education, and advocacy.

Previously a member of Deloitte’s Center for Financial Services, Mais primarily focused on the insurance sector—both US and internationally—serving as a subject matter specialist and resource on insurance regulation, providing expertise in corporate governance and responsibility in the public and private sector through his work at Deloitte and as a regulator and government official. Prior to that, he was a Director at the New York State Insurance Department (NYSID). He served four governors as part of the sr. leadership team through numerous events including the financial crisis of 2008 and major state and federal changes in health insurance regulations and laws. Before joining the NYSID, he served as director of a Connecticut nonprofit.

Mais has led various research teams; authored whitepapers on insurance issues; published articles in Best’s, Carrier Management magazine, and the Journal of Reinsurance; and has been quoted in trade publications, many of the largest general interest newspapers in the US, and the financial press. His expertise has been sought by organizations including the Government Accountability Office.

A graduate of Yale University, Mais has served in elected and appointed positions in New York and Connecticut, as well as on numerous boards. He most recently served as chair of the Council on Ethics of the town of Wilton, CT, where he lives with his wife, Susan, and is often visited by their daughter Jennifer. Other service includes the board of the Maritime Aquarium of Norwalk, a leading national institution with a mission that includes providing leadership in STEM education and training to students from under-served groups, as well as community education on the importance of the Long Island Sound.

His more than 30 years of community involvement includes past board memberships on the American Red Cross of Mid-Fairfield County; Board of Finance of the Town of Wilton (he was cited by the CT House of Representatives); Wilton Chamber of Commerce; Rotary Club of Wilton; The Teen Center of Wilton; Wilton Education Foundation; and numerous others.

Mailing Address
Connecticut Insurance Department
P.O. Box 816
Hartford, Connecticut 06142-0816

Email Address
cid.admin@ct.gov

Phone Numbers
Main (860) 297-3800
Toll-Free (In-State Only) (800) 203-3447

Office Hours: 8:00 a.m.–4:30 p.m., Monday-Friday
Website: www.ct.gov/cid
Make Checks Payable to: Treasurer, State of Connecticut

Andrew N. Mais
Commissioner (860) 297-3801
CONNECTICUT

Joshua Hershman
Deputy Commissioner
(860) 297-3995
Joshua.Hershman@ct.gov

George Bradner
Director, Property and Casualty Division
(860) 297-3866

Kurt Swan
Director, Market Conduct/Fraud Investigations and Licensing
(860) 297-3972

Paul Lombardo
Director, Life and Health Division
(860) 297-3891
Paul.Lombardo@ct.gov

Wanchin Chou
Chief Actuary
(860) 297-3943

Kathryn Belfi
Director, Financial Regulation
(860) 297-3968

Janet Grace
Program Manager, Captive Division
(860) 297-3813

Lady Mendoza
Director of Government Relations
(860) 297-3864
Lady.Mendoza@ct.gov

Jim Carson
Communications Director
(860) 297-3958
Jim.Carson@ct.gov

Jared Kosky
Special Counsel to the Commissioner
(860) 297-3998
Jared.Kosky@ct.gov

CONTACT PERSONS

Accident and Health Insurance
Paul Lombardo
Director, Life and Health Division
(860) 297-3891
Paul.Lombardo@ct.gov

Agent Investigation
Amy Stegall
Manager, Fraud, Investigations and Compliance Unit
(860) 297-3933

Agent Licensing
Tanya Penman-Sterling
Principal Examiner, Licensing Unit
(860) 297-3882

Annual Statements
Joan Nakano
Supervising Examiner, Financial Analysis and Compliance
(860) 297-3835

Captive Division
 CONNECTICUT

Janet Grace
  Program Manager, Captive Division (860) 297-3813

Company Licensing
Maura Welch
  Supervising Examiner, Financial Analysis and Compliance (860) 297-3827

Consumer Complaints and Inquires
Gerard O'Sullivan
  Director, Consumer Affairs Division (860) 297-3889

Deposits
Maura Welch
  Supervising Examiner, Financial Analysis and Compliance (860) 297-3827

Examinations-Financial
Kathryn Belfi
  Director, Financial Regulation (860) 297-3968

Examinations-Market Conduct
Kurt Swan
  Director, Market Conduct/Fraud Investigations and Licensing (860) 297-3972

Fees-Agents
Kurt Swan
  Director, Market Conduct/Fraud Investigations and Licensing (860) 297-3972

Fees-Company
Joan Nakano
  Supervising Examiner, Financial Analysis and Compliance (860) 297-3835

Financial Analysis
Kathryn Belfi
  Director, Financial Analysis and Compliance (860) 297-3968

Fraud
Amy Stegall
  Manager, Fraud, Investigations and Compliance Unit (860) 297-3933

Life Insurance
Paul Lombardo
  Director, Life and Health Division (860) 297-3891 Paul.Lombardo@ct.gov

Policy and Form Filing-Life and Health
Paul Lombardo
  Director, Life and Health Division (860) 297-3891 Paul.Lombardo@ct.gov
CONNECTICUT

Policy and Form Filing-Property and Casualty
George Bradner
   Director, Property and Casualty Division.................................................................(860) 297-3866

Property and Casualty-Commercial Lines
George Bradner
   Director, Property and Casualty Division.................................................................(860) 297-3866

Property and Casualty-Personal Lines
George Bradner
   Director, Property and Casualty Division.................................................................(860) 297-3866

Receivership and Guaranty Funds
Jon E. Arsenault
   Director, Legal Division...........................................................................................(860) 297-3811
Trinidad Navarro was elected in 2016 as Delaware’s 26th Insurance Commissioner. In this role, he oversees the regulation of the Delaware insurance market and the Department of Insurance’s (DOI) consumer protection efforts. In 2014, the most recent data available, the Delaware DOI ranked 10th in the U.S. in total written insurance premium and regulated companies with more than $620 billion in assets. The DOI is the largest consumer protection agency in the state.

A lifelong Delawarean, Navarro has an extensive record of public service and is committed to protecting Delaware consumers. He served more than 20 years with the New Castle County Police, retiring as the Public Information Officer after being elected as New Castle County Sheriff in 2010. While a police officer, he received the department’s distinguished Medal of Valor. Prior to that, he worked as a licensed insurance agent. He followed in the footsteps of his father, whose career was servicing the life and health insurance needs of his community. His father’s work demonstrated to him the importance of serving the people who have put their trust in you. Navarro put that lesson into action as an insurance agent, a police officer and as sheriff. He knows that serving the needs of the people is the hallmark of every profession and the obligation of every public servant.

Navarro is a member of the NAIC. He presently serves on the Delaware Health Care Commission, the State Employees Benefits Committee, the Deferred Compensation Council, and the Council on Health Promotion and Disease Prevention.

Navarro holds an associate degree in criminal justice from the Delaware Technical and Community College and a bachelor's degree from Wilmington University.

Navarro has two daughters, Kylie and Hannah, and one son, Jordan. He currently resides in Bear, DE, with his wife, Melissa, and youngest daughter, Hannah.

Trinidad Navarro
Commissioner

Term of Office: Four Years
Elected: November 2016

Mail Address
Delaware Department of Insurance
1351 West North Street
Suite 101
Dover, Delaware 19904

Email Address
consumer@delaware.gov

Street Address
Same as mailing address

Phone Numbers
Main (302) 674-7300
Toll-Free (In-State Only) (800) 282-8611

Fax Numbers
Main (302) 739-5280

Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday
Website: https://insurance.delaware.gov/
Make Checks Payable to: Department of Insurance

Harding Drane (302) 674-7391
Deputy Commissioner
harding.drane@delaware.gov

Stuart Snyder (302) 674-7312
Chief of Staff
stuart.snyder@delaware.gov

© 1991-2020 National Association of Insurance Commissioners
12/5/2020
Christina Haas
Senior Advisor
(302) 674-7303
christina.haas@delaware.gov

Victoria "Dee" Jones
Executive Assistant to the Commissioner
(302) 674-7305
victoria.jones@delaware.gov

Tiffany Jenkins
Executive Assistant to the Deputy Commissioner
(302) 674-7306
tiffany.jenkins@delaware.gov

Kathleen (Kitty) Makowski
Deputy Attorney General (DAG)
(302) 674-7326
kathleen.makowski@delaware.gov

Jessica Willey
Deputy Attorney General (DAG)
(302) 674-7387
jessica.willey@delaware.gov

Sarah Mullin
Controller
(302) 674-6261
sarah.mullin@delaware.gov

Leslie Ledogar
Regulatory Specialist
(302) 674-7379
leslie.ledogar@delaware.gov

David Lonchar
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG)
(302) 674-7334
dave.lonchar@delaware.gov

Frank Pyle
Director, Insurance Consumer Protection Enforcement
(302) 674-7353
frank.pyle@delaware.gov

Gerald Pepper
Director, Insurance Fraud Prevention Bureau
(302) 674-7352
gerald.pepper@delaware.gov

Steve Kinion
Director, Bureau of Captive
(302) 577-5258
steve.kinion@delaware.gov

Roberta Jones
Director, Human Resources
(302) 674-7384
roberta.jones@delaware.gov

Tim Li
Director, Information Technology
(302) 674-7332
tim.li@delaware.gov

CONTACT PERSONS

Email by Division

Producer Licensing
Email
licensing@delaware.gov

Bureau of Examination, Rehabilitation and Guaranty (BERG)
Email
berg@delaware.gov

Consumer Services
Email
consumer@delaware.gov
DELAWARE

Delaware Medical Assistance Bureau
Email-----------------------------------------------DMAB@delaware.gov

Fraud Prevention
Email-----------------------------------------------fraud@delaware.gov

Workplace Safety
Email-----------------------------------------------safety@delaware.gov

NAIC Liaison
Christina Haas (302) 674-7303
Senior Advisor --------------------------------------------christina.haas@delaware.gov

Accident and Health Insurance
Fleur McKendell (302) 674-7308
Manager, Consumer Services Investigations and Market Regulation-Life and Health-------------------fleur.mckendell@delaware.gov

Producer Licensing
Robin David (302) 674-7348
Supervisor, Market Conduct and Producer Licensing--------------------------------------------robin.david@delaware.gov

Annual Statements
David Lonchar (302) 674-7334
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG)-------------------------------dave.lonchar@delaware.gov

Consumer Complaints and Inquiries
Michael Gould (302) 674-7304
Manager, Consumer Services Investigations and Market Regulations-------------------------------michael.gould@delaware.gov

Department Counsel
Kathleen (Kitty) Makowski (302) 674-7326
Deputy Attorney General (DAG)-------------------------------kathleen.makowski@delaware.gov

Jessica Willey
Deputy Attorney General (DAG)-------------------------------jessica.willey@delaware.gov

Deposits
Ryan Collins (302) 674-7386
Accountant------------------------------------------------ryan.collins@delaware.gov

Examinations-Financial
David Lonchar (302) 674-7334
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG)-------------------------------dave.lonchar@delaware.gov

Examinations-Market Conduct
Robin David (302) 674-7348
Supervisor, Market Conduct and Producer Licensing--------------------------------------------robin.david@delaware.gov
DELAWARE

Fees-Producers
Robin David (302) 674-7348
Supervisor, Market Conduct and Producer Licensing
robin.david@delaware.gov

Fees-Company
Alisa Pritchard (302) 674-7344
BERG Office Manager
alisa.pritchard@delaware.gov

Information Systems
Tim Li (302) 647-7332
Director, Information Technology
tim.li@delaware.gov

Media Relations/Public Information
Christina Haas (302) 674-7303
Senior Advisor
christina.haas@delaware.gov

Policy and Form Filing
Ann Lyon (302) 674-7372
Property and Casualty Rating Analyst
ann.lyon@delaware.gov

Jennifer Stinson (302) 674-7385
Life and Health Rating Analyst
jennifer.stinson@delaware.gov

Jan Brunory (302) 674-7374
Life and Health Rating Analyst
janet.brunory@delaware.gov

Premium Tax
Jeannine N. Neal (302) 674-7339
Administrative Officer
jeannine.neal@delaware.gov

Paulette Morris (302) 674-7383
Senior Accountant, Premium Tax
paulette.morris@delaware.gov

Company Licensing
Alisa Pritchard (302) 674-7344
BERG Office Manager
alisa.pritchard@delaware.gov

Statistical Reporting
David Lonchar (302) 674-7334
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG)
dave.lonchar@delaware.gov

Woods previously served as the Director of Business Development and Strategy in the Office of the Deputy Mayor for Planning and Economic Development (DMPED), where she provided strategic leadership, stakeholder engagement and global outreach to the business community. Ms. Woods has held several positions within DMPED, including Deputy Director of Business Development and International Business Manager, where she helped to shape signature business development initiatives, attract foreign direct investment and establish new business relationships with international markets. Her leadership has led to the successful execution of the Mayor’s economic strategy and helped to drive the District’s business attraction and retention efforts across key business sectors. Her work has also contributed to several policy outcomes, including increased investment in underrepresented entrepreneurs to address the human, social and financial capital that entrepreneurs need to grow and expand. Ms. Woods has served on several boards and commissions, including the Mayor’s Innovation Technology Inclusion Council, Washington DC Economic Partnership, Destination DC and the Greater Washington Board of Trade Council on Economic Development Officials.

Woods holds a M.B.A. from George Washington University and B.A. in law and society from the University of California at Santa Barbara.

Woods is married and lives with her husband and two daughters in Washington, DC.

**Mailing Address**
District of Columbia Department of Insurance, Securities and Banking
1050 First Street, NE, Suite 801
Washington, DC 20002

**Email Address**
disb@dc.gov

**Phone Numbers**
Main (202) 727-8000

**Office Hours**: 8:15 a.m. - 4:45 p.m., Monday-Friday

**Website**: www.disb.dc.gov

**Make Checks Payable to**: D.C. Treasurer

Karima Woods
Commissioner (202) 442-7845 karima.woods@dc.gov

Flavian Marwa
Deputy Commissioner - Market Operations (202) 442-7766 flavian.marwa@dc.gov

Sharon Shipp
Deputy Commissioner - Market Compliance (202) 442-7810 sharon.shipp@dc.gov
DISTRICT OF COLUMBIA

Christian Washington ........................................... (202) 442-7754
Chief of Staff..........................................................christian.washington@dc.gov

Alicia M. Wade ..................................................... (202) 442-7760
Executive Assistant to the Commissioner..................................................alicia.wade@dc.gov

Philip Barlow ......................................................... (202) 442-7823
Associate Commissioner - Insurance........................................philip.barlow@dc.gov

Dana Sheppard ....................................................... (202) 442-7820
Associate Commissioner - Risk Finance........................................dana.sheppard@dc.gov

Jocelyn Bramble ..................................................... (202) 442-7758
General Counsel........................................................jocelyn.bramble@dc.gov

CONTACT PERSONS

Actuarial Analysis
Roberto Nkojo ....................................................... (202) 442-7757
Manager, Actuarial Analysis Branch........................................robert.nkojo@dc.gov

Efren Tanhehco ..................................................... (202) 442-7752
Supervisory Health Actuary........................................efren.tanhehco@dc.gov

Company and Agent Licensing
Sheila Johnson-Parker ........................................... (202) 442-7795
Insurance Licensing Manager................................................sheila.parker@dc.gov

Company Examinations-Financial
N. Kevin Brown ..................................................... (202) 442-7785
Chief Financial Examiner................................................nathaniel.brown@dc.gov

Sean O'Donnell .................................................... (202) 442-8153
Director of Financial Examinations, Risk Finance ................................sean.o'donnell@dc.gov

Consumer Complaints
Sharon Shipp ....................................................... (202) 442-7810
Deputy Commissioner - Market Compliance........................................sharon.shipp@dc.gov

Enforcement and Investigation Bureau
Brian Bressman ..................................................... (202) 442-8790
Director, Enforcement and Investigation Bureau........................................brian.bressman@dc.gov

Financial Statement Filing and Analysis
N. Kevin Brown ..................................................... (202) 442-7785
Chief Financial Examiner................................................nathaniel.brown@dc.gov

Information Systems
Shankar Vaidyanathan ............................................. (202) 442-8154
Chief Information Officer................................................shankar.vaidyanathan@dc.gov

© 1991-2020 National Association of Insurance Commissioners
12/5/2020
DISTRICT OF COLUMBIA

Office of Communication and Public Affairs
Paul Drehoff (202) 442-7856
Public Information Officer paul.drehoff@dc.gov

Policy and Form Filing
Howard Liebers (202) 442-8571
Insurance Examiner Manager howard.liebers@dc.gov

Policy and Administration
Katrice Purdie (202) 442-7773
Chief of Policy and Administration katrice.purdie@dc.gov

Premium Tax
Jessie Li (202) 442-8568
Financial Examiner jessie.li@dc.gov
Jimmy Patronis is a native Floridian born and raised in Panama City. He earned his associate degree in restaurant management from Gulf Coast Community College and a bachelor’s degree in political science from Florida State University. He is a partner in a family-owned seafood restaurant called Captain Anderson’s, which celebrated its 50th anniversary in 2017.

His public service career began as an intern in the FL Senate and the United Kingdom’s House of Commons. After graduation, Governor Lawton Chiles appointed him to the FL Elections Commission, and he was reappointed by Governor Jeb Bush. He served in the FL House of Representatives from 2006 to 2014, representing his hometown region in the FL Panhandle. He was appointed to serve on FL’s Public Service Commission, as well as the Constitution Revision Commission, which meets once every 20 years to propose changes to the state constitution.

Recognized for outstanding leadership in his hometown of Panama City and throughout FL, he is committed to active civic engagement and business development. He has chaired the Greater Panama City Beach Chamber of Commerce’s Economic Development Council, served on the board of the Bay County Economic Development Alliance, the Salvation Army Advisory Board, the Bay County Chapter of the FL Restaurant and Lodging Association, and national president for the FL Vocational Industrial Clubs of America. He is a former trustee of the Gulf Coast Medical Center, and former director of the Bay Medical Center’s Foundation and Gulf Coast Community College Foundation Board. He was instrumental in the establishment of the Northwest FL Beaches International Airport in Panama City and has served as chairman and a board member of Bay County-Panama City International Airport and Industrial District.

Patronis and his wife, Katie, are proud parents to Jimmy Theo III and John Michael and are lifelong members of the Saint John’s Greek Orthodox Church.

FLORIDA

Mailing Address
Florida Department of Financial Services
Office of the Chief Financial Officer
J. Edwin Larson Building
200 East Gaines Street
Tallahassee, Florida 32399-0301

Email Address
firstname.lastname@myfloridacfo.com

Phone Numbers
Main (850) 413-3089
NAIC Liaison Main (850) 413-5923
Consumer Services (In-State) (877) 693-5236
Consumer Services (Out-of-State) (850) 413-3089

Fax Numbers
Main (850) 413-2950
NAIC Liaison Fax (850) 487-0453

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.myfloridacfo.com
FLORIDA

Ryan West  
Chief of Staff..............................................................(850) 413-4900ryan.west@myfloridacfo.com

Vacant  
Inspector General...............................................................(850) 413-3112

Sha'ron James  
Insurance Consumer Advocate........................................(850) 413-5923sha'ron.james@myfloridacfo.com

Susan Miller  
Director, Internal Affairs..................................................(850) 413-2806susan.miller@myfloridacfo.com

Brock Juarez  
Director, External Affairs..................................................(850) 413-2964brock.juarez@myfloridacfo.com

Jay Etheridge  
Deputy Chief Financial Officer.........................................(850) 413-2851jay.etheridge@myfloridacfo.com

Elizabeth Boyd  
Deputy Chief Financial Officer.........................................(850) 413-4902elizabeth.boyd@myfloridacfo.com

Scott Fennell  
Deputy Chief Financial Officer.........................................(850) 413-2908scott.fennell@myfloridacfo.com

Chasity O'Steen  
General Counsel.............................................................(850) 413-2898chasity.osteen@myfloridacfo.com

Robert Tomillo  
Director, Cabinet Affairs..................................................(850) 413-2825robert.tomillo@myfloridacfo.com

Vacant  
Director, Legislative Affairs...............................................(850) 413-2890bg.murphy@myfloridacfo.com

CONTACT PERSONS

Agent and Agency Services
Greg Thomas  
Director.................................................................(850) 413-5401greg.thomas@myfloridacfo.com

Matt Tamplin  
Bureau Chief, Licensing..................................................(850) 413-5496matt.tamplin@myfloridacfo.com

Ray Wenger  
Bureau Chief, Investigations............................................(850) 413-5605ray.wenger@myfloridacfo.com

Consumer Services
Tasha Carter  
Director.................................................................(850) 413-5816tasha.carter@myfloridacfo.com

David Jones  
Assistant Director.........................................................(850) 413-5787david.jones@myfloridacfo.com

© 1991-2020 National Association of Insurance Commissioners
12/5/2020
FLORIDA

Shonnice Booker
Bureau Chief, Consumer Assistance.                                   shonnice.booker@myfloridacfo.com
(850) 413-5841

Denishia Sword
Bureau Chief, Education Advocacy and Research.                       denishia.sword@myfloridacfo.com
(850) 413-5810

Fees
Alexandra Weimorts
Bureau Chief, Financial Services.                                   alexandra.weimorts@myfloridacfo.com
(850) 413-2092

Funeral, Cemetery and Consumer Services
Mary Schwantes
Director.                                                             mary.schwantes@myfloridacfo.com
(850) 413-4984

Information Systems
Charles Ghini
Director.                                                             charles.ghini@myfloridacfo.com
(850) 413-1505

Investigative and Forensic Services
Col. Simon Blank
Director.                                                             simon.blank@myfloridacfo.com
(850) 413-4001

Ernie Stoll
Assistant Director.                                                  ernie.stoll@myfloridacfo.com
(850) 413-4053

Evangelina Brooks
Bureau Chief, Insurance Fraud.                                      evangelina.brooks@myfloridacfo.com
(850) 413-4020

Chief Brian McCoy
Bureau Chief, Workers Comp Fraud.                                   brian.mccoy@myfloridacfo.com
(904) 798-4872

Carl Chasteen
Bureau Chief, Forensic Services.                                     carl.chasteen@myfloridacfo.com
(850) 539-2705

Joe Steadman
Bureau Chief, Fire & Arson Investigations.                           joseph.steadman@myfloridacfo.com
(850) 413-3667

Lt. Mike Smith
Office of Fiscal Integrity.                                          michael.smith@myfloridacfo.com
(850) 413-4038

Licensing Examinations-Agents
Matt Tamplin
Bureau Chief, Licensing, License Qualification and Examinations.     matt.tamplin@myfloridacfo.com
(850) 413-5496

Media Relations/Public Information
Anna Farrar
Director, Communications.                                           anna.farrar@myfloridacfo.com
(850) 413-2860

© 1991-2020 National Association of Insurance Commissioners
12/5/2020    47
FLORIDA

Rehabilitation and Liquidation Services
Toma Wilkerson (850) 413-4477
director@myfloridacfo.com

Risk Management
Molly Merry (850) 413-4701
director@myfloridacfo.com
Shannon Segers (850) 413-4704
director@myfloridacfo.com
Marc Stemle (850) 413-4851
director@myfloridacfo.com
Tod Stupski (850) 413-4801
state employee WC claims director@myfloridacfo.com

Treasury Deposits
Kenneth Lee (850) 413-3383
director@myfloridacfo.com

Workers' Compensation
Tanner Holloman (850) 413-1622
director@myfloridacfo.com
Andrew Sabolic (850) 413-1628
assistant director@myfloridacfo.com
Pam Macon (850) 413-1708
director@myfloridacfo.com
Stephen Yon (850) 413-1786
director@myfloridacfo.com
Charlene Miller (850) 413-1738
director@myfloridacfo.com
Lisel Laslie (850) 413-1737
director@myfloridacfo.com
Greg Jenkins (850) 413-1644
director@myfloridacfo.com
David Altmaier was appointed as the Florida Insurance Commissioner in April 2016 by the Financial Services Commission. He leads the Office of Insurance Regulation (OIR) and has oversight of one of the largest insurance markets in the world. Under Altmaier’s leadership, OIR has worked to cultivate a market in Florida in which insurance products are reliable, available, and affordable.

Altmaier began his public service at OIR in 2008, serving in a number of roles including Chief Analyst of the Property and Casualty Financial Oversight unit and Deputy Commissioner of Property and Casualty Insurance.

In 2019, Altmaier was voted Vice President of the National Association of Insurance Commissioners (NAIC) and was voted NAIC President-Elect for 2020. In his role as President-Elect, Altmaier serves as Vice Chair of the Executive Committee, Internal Administration Subcommittee and the Government Relations Leadership Council. Commissioner Altmaier was also appointed by Governor DeSantis to serve as a member Florida’s Blockchain Task Force.

Prior to joining OIR, Altmaier worked as a Florida licensed 2-20 and 2-14 insurance agent and as a high school math teacher. Altmaier graduated from Western Kentucky University in 2004 with a bachelor’s degree in mathematics.
FLORIDA

Erin VanSickle
Deputy Chief of Staff
(850) 413-2526
Erin.Vansickle@floir.com

Alexis Bakofsky
Director, Communications
(850) 413-5128
Alexis.Bakofsky@floir.com

Allison Sitte
Director, Government Affairs
Allison.Sitte@floir.com

Rebecca Smid
Director, Market Research & Technology
(850) 413-5021
Rebecca.Smid@floir.com

Anoush Brangaccio
General Counsel
(850) 413-4116
Anoush.Brangaccio@floir.com

Deanna Sablan
Inspector General
(850) 413-4980
Deanna.Sablan@floir.com

Susanne Murphy
Deputy Commissioner of Property and Casualty
(850) 413-5083
Susanne.Murphy@floir.com

John Reilly
Deputy Commissioner of Life and Health
(850) 413-5145
John.Reilly@floir.com

James Dunn
Director, Life and Health Product Review
(850) 413-5136
James.Dunn@floir.com

Carolyn Morgan
Director, Life and Health Financial Oversight
(850) 413-5233
Carolyn.Morgan@floir.com

Scott Woods
Director, Life and Health Market Regulation
(850) 413-5075
Scott.Woods@floir.com

Virginia Christy
Director, Property and Casualty Financial Oversight
(850) 413-5019
Virginia.Christy@floir.com

Sandra Starnes
Director, Property and Casualty Product Review
(850) 413-5344
Sandra.Starnes@floir.com

Sheryl Parker
Director, Property and Casualty Market Regulation
(850) 413-5086
Sheryl.Parker@floir.com

CONTACT PERSONS

NAIC Liaison
Christina Huff
(850) 413-5906
Christina.Huff@floir.com

Annual Statements—Life and Health Filings
Carolyn Morgan
(850) 413-5233
Carolyn.Morgan@floir.com
FLORIDA

Annual Statements—Property and Casualty Filings
Virginia Christy
Director, Property and Casualty Financial Oversight
Virginia.Christy@floir.com
(850) 413-5019

Company Licensing
Carolyn Morgan
Life and Health
Carolyn.Morgan@floir.com
(850) 413-5233

Virginia Christy
Property and Casualty
Virginia.Christy@floir.com
(850) 413-5019

Examinations—Financial and Market Investigations
Carolyn Morgan
Life and Health
Carolyn.Morgan@floir.com
(850) 413-5233

Virginia Christy
Property and Casualty
Virginia.Christy@floir.com
(850) 413-5019

Sheryl Parker
Market Investigations, Property and Casualty
Sheryl.Parker@floir.com
(850) 413-5086

Scott Woods
Market Investigations, Life and Health
Scott.Woods@floir.com
(850) 413-5075

Life Insurance
Carolyn Morgan
Director, Life and Health Financial Oversight
Carolyn.Morgan@floir.com
(850) 413-5233

Managed Care
Carolyn Morgan
Director, Life and Health Financial Oversight
Carolyn.Morgan@floir.com
(850) 413-5233

Policy and Form Filing—Property and Casualty
Sandra Starnes
Director, Property and Casualty Product Review
Sandra.Starnes@floir.com
(850) 413-5344

Property and Casualty—Commercial and Personal Lines
Sandra Starnes
Director, Property and Casualty Product Review
Sandra.Starnes@floir.com
(850) 413-5344

Premium Tax—Surplus Lines
Virginia Christy
Director, Property and Casualty Financial Oversight
Virginia.Christy@floir.com
(850) 413-5019

Statistical Reporting
Sandra Starnes
Director, Property and Casualty Product Review
Sandra.Starnes@floir.com
(850) 413-5344
GEORGIA

John F. King was sworn in as Georgia's Insurance Commissioner by Governor Brian Kemp on July 1, 2019. He previously was the Chief of Police for the City of Doraville since October 2002. King served in many capacities with the Doraville Police Department, including Deputy Chief over enforcement operations. He began his employment with the City of Doraville in 1993 as a Detective. Prior to that, King was an Atlanta police officer beginning his career in 1985. While at the Atlanta Police Department, King worked various assignments including Red Dog, Organized Crime/Intelligence. King's career includes assignments to both the FBI and DEA as a Task Force Agent. In 1987, while at the Atlanta Police Department, he received the Chief's Blue Star for being injured in the line of duty as a result of criminal attack with a firearm.

A native of Mexico, King has created meaningful impact by building bridges among Doraville’s diverse populations and implementing youth education and crime-prevention programs. Recognizing Doraville's international composition, King made it a priority to hire bilingual police officers, place multiple languages on police cars, and ensure effective translators and public defenders were employed at the City Courthouse. His initiatives include Anti-Gang education programs for elementary school students and parents. King worked with the Hispanic Chamber of Commerce to establish an education program for prospective small business entrepreneurs and worked with state, county and local leaders to implement a safety and speed reduction program targeted on Buford Highway to reduce the number of pedestrian fatalities. King is also a member of Leadership DeKalb.

In addition to his role as Doraville’s Chief of Police, King serves as a Major General in the U.S. Army National Guard assigned to U.S. Army North and Commander Task Force 51. He was the former Commander of the 48th Infantry Brigade Combat Team and has deployed to Bosnia-Herzegovina, Iraq and Afghanistan. He served as the Military Advisor to the Deputy Minister of Interior for Security for Afghanistan, an agency of over 96,000 police officers. He has won many awards for military and public service including the Bronze Star Medal and Combat Infantry Badge, meritorious service medals, and a NATO award for his service in both Bosnia and Afghanistan, among others. He also received the El Salvador gold medal for achievement in 2006.

King earned a Bachelor’s Degree in criminal justice and public administration from Brenau University and a Master’s Degree in Strategic Studies from the U.S. Army War College. He was a graduate of class #229 in the FBI National Academy in Quantico, VA and a graduate of the Georgia International Law Enforcement Exchange program to Israel (GILEE). King is also fluent in Spanish.

Mailing Address
Office of Insurance and Safety Fire Commissioner
Two Martin Luther King, Jr. Drive, SE
West Tower, Suite 704, Floyd Bldg.
Atlanta, Georgia 30334

Phone Numbers
Main (404) 656-2070
Toll-Free (800) 656-2298

Fax Numbers
Main (404) 657-8542

Office Hours: 8:00 a.m.-6:00 p.m., Monday-Friday
Website: www.oci.ga.gov
Make Checks Payable to: Commissioner of Insurance

© 1991-2020 National Association of Insurance Commissioners
12/5/2020
GEORGIA

Martin R. Sullivan, Jr. ................................................................. Chief of Staff (404) 656-9140
(msullivan@oci.ga.gov)

Merritt Beaver ............................................................... Chief Information Officer (404) 463-0953
(nbeaver@oci.ga.gov)

Steve Manders ..................................................... Deputy Commissioner for Insurance (404) 656-2074
(smanders@oci.ga.gov)

Steve Manders ..................................................... Deputy Commissioner for Insurance, Insurance Product Review (404) 656-2085
(smanders@oci.ga.gov)

Brenda Wright ...................................................... Agent Licensing (404) 656-2101
(bwright@oci.ga.gov)

Gregg Conley ...................................................... Executive Counsel (404) 463-0240
gconley@oci.ga.gov

Terri Blackmer .................................................. Director, Criminal Investigations (404) 656-2060
tblackmer@oci.ga.gov

Jo Anne Oni .......................................................... Director, Consumer Services Division (404) 656-2070
(joni@oci.ga.gov)

Vacant .......................................................... State Fire Marshal, Safety Fire Division (404) 656-2064

Mark Revenew ................................................ Deputy Commissioner of Safety Fire (404) 656-3205
mrevenew@oci.ga.gov

CONTACT PERSONS

NAIC Liaison
Martin R. Sullivan, Jr. ................................................................. Chief of Staff (404) 656-9140
(msullivan@oci.ga.gov)

Accident and Health Insurance
Steve Manders ..................................................... Deputy Commissioner for Insurance, Insurance Product Review (404) 656-2085
(smanders@oci.ga.gov)

Administrative Procedure
Gregg Conley ...................................................... Executive Counsel (404) 463-0240
gconley@oci.ga.gov

Agent Licensing
Brenda Wright ...................................................... Agent Licensing (404) 656-2101
(bwright@oci.ga.gov)
GEORGIA

Annual Statement-Property and Casualty
Christopher Taylor (404) 656-2074
Assistant Director, Insurance and Financial Oversight...ctaylor@oci.ga.gov

Company Licensing-Life and Health
Scott Sanders (404) 656-2074
Assistant Director, Insurance and Financial Oversight...ssanders@oci.ga.gov

Company Licensing-Property and Casualty
Christopher Taylor (404) 656-2074
Assistant Director, Insurance and Financial Oversight...ctaylor@oci.ga.gov

Computer Services
Merritt Beaver (404) 463-0953
Chief Information Officer...mbeaver@oci.ga.gov

Consumer Complaints and Inquires
Jo Anne Oni (404) 656-2070
Director, Consumer Services Division...joni@oci.ga.gov

Deposits-Life and Health
Kimnese Abdul-Salaam (404) 646-2074
Insurance and Financial Oversight...kabdul-salaam@oci.ga.gov

Deposits-Property and Casualty
Kimnese Abdul-Salaam (404) 656-2074
Insurance and Financial Oversight...kabdul-salaam@oci.ga.gov

Examinations-Agent
Brenda Wright (404) 656-2101
Agent Licensing...bwright@oci.ga.gov

Examinations-Financial
Steve Manders (404) 656-2074
Deputy Commissioner for Insurance...smanders@oci.ga.gov

Examinations-Market Conduct-Property and Casualty, Life and Health
Steve Manders (404) 656-2074
Deputy Commissioner for Insurance...smanders@oci.ga.gov

Fees-Life and Health
Scott Sanders (404) 656-2074
Assistant Director, Insurance and Financial Oversight...ssanders@oci.ga.gov

Fees-Property and Casualty
Christopher Taylor (404) 656-2074
Assistant Director, Insurance and Financial Oversight...ctaylor@oci.ga.gov
GEORGIA

Fraud Division
Terri Blackmer
   Director, Criminal Investigations.................................................................tblackmer@oci.ga.gov

Legislative Liaison
Weston Burleson
   Legislative Liaison.....................................................................................wburleson@oci.ga.gov

Life Insurance
Steve Manders
   Deputy Commissioner for Insurance, Insurance Product Review..........................smanders@oci.ga.gov

Media Inquiries
Weston Burleson
   Communications Director...........................................................................wburleson@oci.ga.gov

Policy and Form Filing-Life and Health
Steve Manders
   Deputy Commissioner for Insurance, Insurance Product Review..........................smanders@oci.ga.gov

Policy and Form Filing-Property and Casualty
Steve Manders
   Deputy Commissioner for Insurance, Insurance Product Review..........................smanders@oci.ga.gov

Premium Tax
Mandy Snipes
   Financial Reporting Manager, Premium Tax Division...........................................msnipes@oci.ga.gov

Property and Casualty-Commercial Lines
Steve Manders
   Deputy Commissioner for Insurance, Insurance Product Review..........................smanders@oci.ga.gov

Property and Casualty-Personal Lines
Steve Manders
   Deputy Commissioner for Insurance, Insurance Product Review..........................smanders@oci.ga.gov

Receivership
Steve Manders
   Deputy Commissioner for Insurance.....................................................................smanders@oci.ga.gov

Statistical Reporting
Steve Manders
   Deputy Commissioner for Insurance, Insurance Product Review..........................smanders@oci.ga.gov
Dafne M. Shimizu, Acting Commissioner of Banking and Insurance for the Guam Department of Revenue and Taxation, is a senior level executive with over twenty years of experience in accounting and finance including almost a decade of experience in the health insurance industry. Shimizu has experience in managing and directing various aspects of business operations, including compliance, budgeting, financial planning, financial analysis and financial and business strategy.

Shimizu is a United States (U.S.) licensed Certified Public Accountant (CPA) who earned both a bachelor’s degree in Accounting and a master’s degree in Public Administration from the University of Guam.
GUAM

John Paul G. Duenas
Regulatory Examiner I
(671) 635-7669
johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao
Regulatory Examiner I
(671) 635-7668
christina.taimano@revtax.guam.gov

CONTACT PERSONS

Accident and Health Insurance
Alice P. Sebastian-Cruz
Regulatory Examiner Supervisor
(671) 635-1844
alice.cruz@revtax.guam.gov

Nemencio David E. Briones
Regulatory Examiner II
(671) 635-1845
nemencio.briones@revtax.guam.gov

Agent Licensing
Anita M. Superales
Regulatory Examiner I
(671) 635-7664
anita.superales@revtax.guam.gov

Robert D. Tongson
Regulatory Examiner II
(671) 635-1833
robert.tongson@revtax.guam.gov

Nemencio David E. Briones
Regulatory Examiner II
(671) 635-1845
nemencio.briones@revtax.guam.gov

John Paul G. Duenas
Regulatory Examiner I
(671) 635-7669
johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao
Regulatory Examiner I
(671) 635-7668
christina.taimano@revtax.guam.gov

Annual Statements
Alice P. Sebastian-Cruz
Regulatory Examiner Supervisor
(671) 635-1844
alice.cruz@revtax.guam.gov

Nemencio David E. Briones
Regulatory Examiner II
(671) 635-1845
nemencio.briones@revtax.guam.gov

Company Licensing
Anita M. Superales
Regulatory Examiner I
(671) 635-7664
anita.superales@revtax.guam.gov

Robert D. Tongson
Regulatory Examiner II
(671) 635-1833
robert.tongson@revtax.guam.gov

John Paul G. Duenas
Regulatory Examiner I
(671) 635-7669
johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao
Regulatory Examiner I
(671) 635-7668
christina.taimano@revtax.guam.gov

© 1991-2020 National Association of Insurance Commissioners
12/5/2020 58
GUAM

Consumer Complaints and Inquires
Alice P. Sebastian-Cruz                                (671) 635-1844
  Regulatory Examiner Supervisor..............................alice.cruz@revtax.guam.gov

Anita M. Superales                                    (671) 635-7664
  Regulatory Examiner I...........................................anita.superales@revtax.guam.gov

Robert D. Tongson                                     (671) 635-1833
  Regulatory Examiner II..........................................robert.tongson@revtax.guam.gov

Nemencio David E. Briones                             (671) 635-1845
  Regulatory Examiner II..........................................nemencio.briones@revtax.guam.gov

John Paul G. Duenas                                   (671) 635-7669
  Regulatory Examiner I..........................................johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao                                 (671) 635-7668
  Regulatory Examiner I..........................................christina.taimano@revtax.guam.gov

Counsel
Vacant

Deposits
Anita M. Superales                                    (671) 635-7664
  Regulatory Examiner I...........................................anita.superales@revtax.guam.gov

Examinations-Financial
Alice P. Sebastian-Cruz                                (671) 635-1844
  Regulatory Examiner Supervisor..............................alice.cruz@revtax.guam.gov

Nemencio David E. Briones                             (671) 635-1845
  Regulatory Examiner II..........................................nemencio.briones@revtax.guam.gov

Examinations-Market Conduct
Alice P. Sebastian-Cruz                                (671) 635-1844
  Regulatory Examiner Supervisor..............................alice.cruz@revtax.guam.gov

Nemencio David E. Briones                             (671) 635-1845
  Regulatory Examiner II..........................................nemencio.briones@revtax.guam.gov

Robert D. Tongson                                     (671) 635-1833
  Regulatory Examiner II..........................................robert.tongson@revtax.guam.gov

John Paul G. Duenas                                   (671) 635-7669
  Regulatory Examiner I..........................................johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao                                 (671) 635-7668
  Regulatory Examiner I..........................................christina.taimano@revtax.guam.gov
GUAM

Fees
Anita M. Superales
Regulatory Examiner I. ............................................................... anita.superales@revtax.guam.gov
(671) 635-7664

Nemencio David E. Briones
Regulatory Examiner II ............................................................ nemencio.briones@revtax.guam.gov
(671) 635-1845

Information Systems
Christina M. San Agustin
Programmer/Analyst Supervisor .................................................. christina-sanagustin@revtax.guam.gov
(671) 635-1810

Life Insurance
Anita M. Superales
Regulatory Examiner I. ................................................................ anita.superales@revtax.guam.gov
(671) 635-7664

Robert D. Tongson
Regulatory Examiner II ............................................................... robert.tongson@revtax.guam.gov
(671) 635-1833

Nemencio David E. Briones
Regulatory Examiner II ............................................................... nemencio.briones@revtax.guam.gov
(671) 635-1845

John Paul G. Duenas
Regulatory Examiner I. ............................................................... johnpaul.duenas@revtax.guam.gov
(671) 635-7669

Christina G. Taimanao
Regulatory Examiner I. ............................................................... christina.taimano@revtax.guam.gov
(671) 635-7668

Policy and Form Filing-Life and Health
Alice P. Sebastian-Cruz
Regulatory Examiner Supervisor ................................................. alice.cruz@revtax.guam.gov
(671) 635-1844

Nemencio David E. Briones
Regulatory Examiner II ............................................................... nemencio.briones@revtax.guam.gov
(671) 635-1845

Policy and Form Filing-Property and Casualty
Anita M. Superales
Regulatory Examiner I. ............................................................... anita.superales@revtax.guam.gov
(671) 635-7664

Robert D. Tongson
Regulatory Examiner I. ............................................................... robert.tongson@revtax.guam.gov
(671) 635-1833

Premium Tax
Alice P. Sebastian-Cruz
Regulatory Examiner Supervisor ................................................. alice.cruz@revtax.guam.gov
(671) 635-1844

UCC (Uniform Commercial Code) Filing Health Insurance Policy Forms and Rates Review
Alice P. Sebastian-Cruz
Regulatory Examiner Supervisor ................................................. alice.cruz@revtax.guam.gov
(671) 635-1844

© 1991-2020 National Association of Insurance Commissioners
12/5/2020
GUAM

Robert D. Tongson
Regulatory Examiner I .................................................................robert.tongson@revtax.guam.gov

Nemencio David E. Briones
Regulatory Examiner II ................................................................nemencio.briones@revtax.guam.gov

John Paul G. Duenas
Regulatory Examiner I .....................................................................johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao
Regulatory Examiner I .....................................................................christina.taimano@revtax.guam.gov
Colin M. Hayashida was named Insurance Commissioner for the Hawaii Insurance Division by the Department of Commerce and Consumer Affairs Director (DCCA) Catherine P. Awakuni Colón and was appointed by Governor David Ige on January 1, 2019.

The Hawaii Insurance Division regulates the Hawaii insurance industry, issues licenses, examines the fiscal condition of Hawaii-based companies, reviews rate and policy filings, and investigates insurance related complaints. As head of the Insurance Division, Hayashida will oversee the insurance industry in the State of Hawaii, which writes $19.8 billion in premiums, and includes 1,551 insurance companies and over 73,000 insurance producers.

Prior to his appointment as Insurance Commissioner, Hayashida worked in various analytical capacities within the Hawaii Insurance Division beginning in 2000. Most recently, he served as the insurance rate and policy analysis manager since 2011.

Hayashida received a bachelor’s degree in political science from the University of Hawaii.

Colin M. Hayashida
Commissioner

Term of Office At the Pleasure of the Governor
Appointed: January 1, 2019

Mailing Address
Department of Commerce and Consumer Affairs (DCCA)
Insurance Division
P.O. Box 3614
Honolulu, Hawaii 96811-3614

Email Address
insurance@dcca.hawaii.gov

Street Address
King Kalakaua Building
335 Merchant Street, Room 213
Honolulu, Hawaii 96813

Phone Numbers
Main (808) 586-2790

Fax Numbers
Main (808) 586-2806

Office Hours: 7:45 a.m.–4:30 p.m., Monday-Friday
Website: cca.hawaii.gov/ins
Make Checks Payable to: Department of Commerce and Consumer Affairs, State of Hawaii

Gordon I. Ito
Chief Deputy Insurance Commissioner (808) 586-2790

Paul Yuen
Supervising Attorney (808) 586-3040

CONTACT PERSONS
NAIC Liaison
Martha Im
Staff Attorney (808) 586-3040 mim@dcca.hawaii.gov
HAWAII

Annual Statements
John Pang
Insurance Examiner
(808) 586-7379

Captives
Andrew Kurata
Captive Administrator
(808) 586-0981

Company Licensing
Andy Chow
Company Licensing Supervisor
(808) 586-3874

Consumer Complaints and Inquires
Samuel Thomsen
Chief Investigator
(808) 586-2790

Deposits
Andy Chow
Company Licensing Supervisor
(808) 586-3874

Examinations-Agency
Andy Chow
Company Licensing Supervisor
(808) 586-3874

Examinations-Financial
Tian Xiao
Chief Examiner
(808) 586-3870

Examinations-Market Conduct
Vacant
Market Conduct
(808) 586-2790

Fees
Emily Rakieten
Insurance Licensing Assistant
(808) 586-2788

Insurance Fraud
Colleen Chun
Administrator, Insurance Fraud Investigation Unit
(808) 586-2796

Health Insurance
Arlene Ige
Program Administrator
(808) 586-2804

© 1991-2020 National Association of Insurance Commissioners
12/5/2020
HAWAII

Life Insurance
Kathleen Nakasone
Rate and Policy Analysis Manager .................................................................(808) 586-2809

Policy and Form Filing-Life, Accident and Sickness, Property and Casualty
Kathleen Nakasone
Rate and Policy Analysis Manager .................................................................(808) 586-2809

Premium Tax
Gale Miyazaki
Insurance Examiner ..........................................................................................................................(808) 587-6741

Producer Licensing
Emily Rakieten
Insurance Licensing Assistant ....................................................................................................(808) 586-2788

Property and Casualty-Commercial Lines and Personal Lines
Kathleen Nakasone
Rate and Policy Analysis Manager .................................................................(808) 586-2809

Statistical Reporting
Kathleen Nakasone
Rate and Policy Analysis Manager .................................................................(808) 586-2809
Dean L. Cameron was appointed Director of the Idaho Department of Insurance by Governor C.L. “Butch” Otter. He took office on June 15, 2015.

Cameron became licensed in life and health while attending college. Later, he passed his Series 6 and Series 63 exams and also obtained his property/casualty (P/C) license. Cameron is a third-generation agent.

At the time of his appointment as Director, Cameron was serving his 13th term as senator for District 27 as the most senior member of the Idaho Senate. He was serving his 8th term as the chairman of the Senate Finance Committee, which meets jointly with the House Appropriations Committee to set the budget for the state of Idaho.

He was the co-chair of a task force on health care and has sponsored nearly 20 pieces of health care legislation in his 24 years of service in the Idaho Senate.

Cameron was also former chairman of the Senate Commerce and Human Resources Committee, which handles all banking, business and insurance issues. He was the senior member of that committee until his resignation.

He earned an associate degree in arts and science at Ricks College in Rexburg, ID (now BYU-Idaho), majoring in political science.

Cameron was born in Burley, ID, and served a church mission to Portugal. Cameron and his wife, Linda, have three married children and five grandchildren.
IDAHO

Randy Pipal  
Bureau Chief, Consumer Services, SHIBA, Investigations, Consumer Affairs .................................................. randy.pipal@doi.idaho.gov

Vacant  
Bureau Chief, Product Review/Actuary Rate and Forms .................................................................................. (208) 334-4315

CONTACT PERSONS

NAIC Liaison
Pamela Murray  
Assistant to the Director of Insurance ................................................................. pamela.murray@doi.idaho.gov

Annual Statements
Eric Fletcher  
Examiner Financial Analysis, Supervisor .......................................................... eric.fletcher@doi.idaho.gov

Company Licensing
Carol Anderson  
Technical Record Specialist ........................................................................ carol.anderson@doi.idaho.gov

Consumer Complaints and Inquiries
Amy Lambrecht  
Supervisor, Consumer Affairs ........................................................................ amy.lambrecht@doi.idaho.gov

Kyle Cammack  
Supervisor, Investigations ........................................................................ kyle.cammack@doi.idaho.gov

Consumer Counseling Program for Seniors
Shannon Hohl  
Program Specialist, Sr. Health Insurance Benefit Advisor (SHIBA) ......................... shannon.hohl@doi.idaho.gov

Department Counsel
Edith Pacillo  
Lead Deputy Attorney General ........................................................................ edith.pacillo@doi.idaho.gov

Deposits
Carol Anderson  
Technical Records Specialist ........................................................................ carol.anderson@doi.idaho.gov

Examinations-Financial
Hermoliva Abejar  
Deputy Chief Examiner ................................................................................ hermoliva.abejar@doi.idaho.gov

Examinations-Market Conduct
October Nickel  
Insurance Analysts, Sr ................................................................................... october.nickel@doi.idaho.gov

Financial Analysis
IDAHO

Eric Fletcher  (208) 334-4230
Examiner Financial Analysis, Supervisor ..........................................................eric.fletcher@doi.idaho.gov

Policy and Form Filing-Life and Health
Michele MacKenzie  (208) 334-4362
  Policy Forms and Rates Analyst .................................................................michele.mackenzie@doi.idaho.gov

Policy and Form Filing-Property and Casualty
Michele MacKenzie  (208) 334-4362
  Policy Forms and Rates Analyst .................................................................michele.mackenzie@doi.idaho.gov

Premium Tax
Terry Easley  (208) 334-4282
  Premium Tax Specialist .................................................................................terry.easley@doi.idaho.gov

Producer Licensing and Continuing Education
Lisa Tordjman  (208) 334-4343
  Supervisor ......................................................................................................lisa.tordjman@doi.idaho.gov

Title Insurance
Jim Scanlon  (208) 334-4321
  Senior Examiner ...........................................................................................jim.scanlon@doi.idaho.gov
Robert H. Muriel was confirmed as the Director of the Illinois Department of Insurance (DOI) on May 31, 2019. He began serving as the Acting Director of the DOI on March 11, 2019.

Muriel practiced as a civil and commercial lawyer for more than twenty years representing small businesses and professionals in trials, appeals and arbitrations in state and federal courts. His core practice was civil and commercial litigation, including insurance coverage and bad faith claims, financial fraud claims, legal malpractice cases and consumer class action cases including actions brought under the Fair Debt Collection Practices Act.

Muriel was formerly President of the Hispanic Lawyers Association of Illinois and President of the Alumni Board of Governors for Loyola University Chicago School of Law. He also has served on numerous civil boards, including serving on the Board of Directors for the AIDS Legal Council of Chicago, Almost Home Kids and the Executive Committee for the Alliance of Bar Associations for Judicial Screening.

He received his Juris Doctor from the Loyola University School of Law and bachelor's degrees in accounting and finance from the University of Illinois at Urbana-Champaign.
ILLINOIS

Kevin Fry  
Chief Operating Officer  
(217) 782-1756  
Kevin.Fry@illinois.gov

Greg Doerfler  
Chief Information Officer of Technology  
(217) 782-7544  
greg.doerfler@illinois.gov

Bryan Martin  
Chief Financial Officer  
(217) 782-5344  
Bryan.Martin@illinois.gov

KC Stralka  
Legislative Director  
(312) 814-2117  
KC.Stralka@illinois.gov

Shannon Whalen  
Deputy Director, Financial Corporate Regulatory  
(217) 558-2757  
Shannon.Whalen@illinois.gov

Justin Hammersmith  
Deputy Director, Enforcement and Investigations  
(312) 814-1767  
Justin.Hammersmith@illinois.gov

Ryan Gillespie  
Deputy Director, Health Products  
(217) 558-2746  
Ryan.Gillespie@illinois.gov

CJ Metcalf  
Deputy Director, Innovation and Market Analysis  
(217) 558-0853  
cj.metcalf@illinois.gov

Michael Chrysler  
Deputy Director, Life and Annuity Products  
(217) 558-2744  
michael.chrysler@illinois.gov

Patrice Dziire  
Deputy Director, Consumer Education & Protection  
(312) 814-1835  
Patrice.Dziire@illinois.gov

Linda Bryant  
Executive Assistant to the Director-Chicago office  
(312) 814-8195  
Linda.Bryant2@illinois.gov

Vacant  
Deputy Director, Property and Casualty Products

Mike Chrysler  
Chief Deputy Director of Product Lines  
(217) 558-2744  
Michael.Chrysler@illinois.gov

Lucy Earhart  
Executive Assistant to the Director-Springfield office  
(217) 782-4395  
Lucy.earhart@illinois.gov

CONTACT PERSONS

NAIC Liaison  
Lucy Earhart  
Executive Assistant  
(217) 782-4395  
Lucy.earhart@illinois.gov

© 1991-2020 National Association of Insurance Commissioners  
12/5/2020  
72
Illinois

Annual Statements - All Companies
Marcy Savage
Assistant Deputy Director
(217) 524-0016
marcy.savage@illinois.gov

Annual Statements - Life, Accident and Health/HMO
Paul Ebelherr
Unit Supervisor
(217) 785-5755
paul.ebelherr@illinois.gov

Annual Statement - Property and Casualty
Vacant

Mindy Lucht
Unit Supervisor
(217) 785-4079
mindy.lucht@illinois.gov

Company Licensing - Health Maintenance Organization (HMO)/Life, Accident and Health
Amy Stuart
Unit Supervisor
(217) 782-9694
amy.stuart@illinois.gov

Company Licensing - Property and Casualty
Marcy Savage
Assistant Deputy Director, Corporate Regulatory Division
(217) 524-0016
marcy.savage@illinois.gov

Company Licensing - Surplus Lines, Captive, Risk Retention and Purchasing Groups
Marcy Savage
Assistant Deputy Director, Corporate Regulatory Division
(217) 524-0016
marcy.savage@illinois.gov

Conservation, Rehabilitations - Liquidations
Kevin Baldwin
Office of Special Deputy Receiver
(312) 836-9529
kbaldwin@osdchi.com

Department Counsel
Litza Mavrothalasitis
General Counsel
(312) 814-8204
Litza.Mavrothalasitis@illinois.gov

Deposits
Doug Hollis
Assistant Deputy Director
(217) 782-0055
doug.hollis@illinois.gov

Examinations - Financial - Life, Accident and Health/Property and Casualty
Cindy Andersen
Chief Examiner
(312) 814-2423
cindy.andersen@illinois.gov

Examinations - Financial - Property and Casualty
Cindy Andersen
Chief Examiner
(312) 814-2423
cindy.andersen@illinois.gov

© 1991-2020 National Association of Insurance Commissioners
12/5/2020
73
ILLINOIS

Examinations-Market Conduct-Life, Accident and Health/Property and Casualty
Erica Weyhenmeyer (217) 782-1790
Assistant Deputy Director, Market Conduct..............................................................erica.weyhenmeyer@illinois.gov

Examinations-Producer (Agent)
David Murphy (217) 524-0569
Assistant Deputy Director, Licensing........................................................................david.murphy@illinois.gov

Fees-Companies-Life, Accident and Health/Property and Causalty
Marcy Savage (217) 524-0016
Assistant Deputy Director, Corporate Regulatory Division......................................marcy.savage@illinois.gov

Fraud, Insurance Company
Justin Hammersmith (312) 814-1767
Deputy Director, Enforcement and Investigations....................................................Justin.Hammersmith@illinois.gov

Guaranty Funds Inquiries
Marcy Savage (217) 524-0016
Assistant Deputy Director, Corporate Regulatory Division......................................marcy.savage@illinois.gov

Media Relations/Public Information
Caron Brookens (312) 814-8206
Public Information Officer..........................................................................................Caron.Brookens@illinois.gov

Multiple Employer Welfare Arrangements
Andy Noyes (217) 785-3265
Unit Supervisor.........................................................................................................andy.noyes@illinois.gov

National Health Care/Policy and Form Filing-Health and HMOs
Ryan Gillespie (217) 670-3700
Deputy Director, Health Products............................................................................Ryan.Gillespie@illinois.gov

Policy and Form Filing-Life and Annuities
Michael Chrysler (217) 558-2744
Deputy Director, Life and Annuity Products Division...............................................michael.chrysler@illinois.gov

Policy and Form Filing-Property and Casualty
Vacant

Premium Tax/Training
Doug Hollis (217) 785-0055
Assistant Deputy Director.........................................................................................doug.hollis@illinois.gov

Producer (Agent) Licensing
David Murphy (217) 782-5415
Assistant Deputy Director..........................................................................................david.murphy@illinois.gov
ILLINOIS

Property and Casualty-Commercial Lines and Property Lines
Vacant

Deputy Director, Property and Casualty Products

Statistical Reporting
Judy Mottar
Casualty Actuary.

CJ Metcalf
Deputy Director, Innovation and Market Analysis

Unlicensed Entities
Andy Noyes
Unit Supervisor

Workers' Compensation Fraud
Justin Hammersmith
Deputy Director, Investigations

© 1991-2020 National Association of Insurance Commissioners
12/5/2020
ILLINOIS
Stephen W. Robertson has been Indiana Insurance Commissioner since May, 2010, when he was appointed by then Governor Mitch Daniels. He was reappointed on January 4, 2013, by Vice President Mike Pence when he was governor of Indiana and again on December 24, 2016, by Governor Eric Holcomb.

As Insurance Commissioner, Robertson directs the regulation of more than 150 domestic insurers and 45,000 resident producers. Robertson is actively involved with the NAIC and is currently a member of the Government Relations (EX) Leadership Council.

Robertson has a long career of public and private service, including nearly a decade with Conseco Insurance Group, where he was a senior vice president. Robertson also has served as general counsel of the Nebraska Department of Insurance and was a sergeant in the military police.

Robertson earned undergraduate and law degrees from the University of Nebraska. He is admitted to the Bar of Indiana and the Bar of Nebraska.

In 2013, Robertson was awarded the Governor’s Distinguished Service Award by then Governor Mitch Daniels. In 2016, Robertson was awarded the Sagamore of the Wabash for his public service by then Governor Mike Pence. The Sagamore of the Wabash is the highest honor bestowed by the governor to an individual who has rendered a distinguished service to the state or governor.
INDIANA

Amy Beard
Chief Deputy Commissioner/General Counsel
(317) 234-6476

Roy Eft
Chief Financial Examiner
(317) 232-1991

Barb Lohman
Chief Financial Officer
(317) 232-2405

Holly Williams Lambert
Chief Deputy Commissioner
(317) 232-2404

Vacant
Administrative Assistant
(317) 232-2387

CONTACT PERSONS

Agency Services
Matt Tapp
Deputy Commissioner
(317) 234-5881

Kristi Ware
License Support Coordinator
(317) 232-0688

Dikitra Jefferson
Continuing Education Coordinator
(317) 232-5858

Beth Miller
Non-Resident
(317) 232-2411

Sara Tolliver
License Renewal & Reinstatement Coordinator
(317) 232-2413

Kiarra Pearson
Agency Service Specialist
(317) 232-2414

Samantha Walters
Adjuster & Bail Agent Licensing Coordinator
(317) 232-5249

Company Records
Darlene Earls
Company Records
(317) 232-5692

Janet Scott
Surplus Lines
(317) 233-9998

Debbie Graves
Tax Auditor
(317) 232-1993

Consumer Services Division
INDIANA

Terry Bower  
Supervisor .................................................................................................................................................. (317) 234-5884

Consumer Services  
Toll-Free (In-State) ...................................................................................................................................... (800) 622-4461

Consumer Consultants  
Lana Richter  
.......................................................................................................................................................... (317) 232-2425

Tracy Perry  
.......................................................................................................................................................... (317) 233-9433

Linda Hancock  
.......................................................................................................................................................... (317) 232-2427

Dawn Parry  
.......................................................................................................................................................... (317) 232-2396

Enforcement Division  
Holly Williams Lambert  
Chief Deputy Commissioner ......................................................................................................................... (317) 232-2404

Ronda Ankney  
Deputy Commissioner .................................................................................................................................... (317) 232-0687

Investigators  
Dennis Wood  
Supervising Investigator ................................................................................................................................ (317) 232-7138

Taylor Peycha  
Junior Investigator ......................................................................................................................................... (317) 233-9432

Steve Embree  
Bail and Security Director ............................................................................................................................. (317) 234-5833

Calla Dain  
Senior Investigator .......................................................................................................................................... (317) 234-8687

Melissa Higgins  
Senior Investigator .......................................................................................................................................... (317) 232-5063

Phil Holleman  
Senior Investigator .......................................................................................................................................... (317) 234-5885

Financial Services Division  
Roy Eft  
Chief Examiner ................................................................................................................................................. (317) 232-1991
INDIANA

Heather Pottorf  
Secretary. ....................................................................................................................(317) 232-2390

Annette Gunter  
Supervisor of Financial Services Operations ....................................................................(317) 232-2428

Julia Conrad  
Manager of Internal Analysis ..........................................................................................(317) 232-1992

Amanda Denton  
Health and Managed Care-Supervisor .............................................................................(317) 232-1369

Pam Walters  
Property and Casualty Auditor-Supervisor ........................................................................(317) 232-5331

Connie Wright  
Company Admissions TPAs, PPOs, HMOs .....................................................................(317) 232-1994

Jerry Ehlers  
Examine Manager ............................................................................................................(317) 232-2408

Britney Tate  
Deposits/Certifications ....................................................................................................(317) 232-2383

Company Compliance

Karl Knable  
Chief Actuary ....................................................................................................................(317) 232-2416

Alex Peck  
Deputy Commissioner of Healthcare Reform .....................................................................(317) 233-9607

Kate Kixmiller  
Deputy Commissioner of Property and Casualty .............................................................(317) 232-3495

Kim Collins  
Rate and Policy Analyst-Health Filing ...............................................................................(317) 232-2398

Bobbi Henn  
Rate and Policy Analyst-Health Filing ...............................................................................(317) 232-5693

Heather Alford  
Analyst ................................................................................................................................(317) 234-2421

Jene' Bastian  
Property and Casualty Commercial Analyst ....................................................................(317) 232-2424

Linda Grant  
Property and Casualty Personal Lines Analyst ................................................................(317) 232-3496

Tom Faust  
Rate and Policy Analyst-Personal/Commercial Lines .......................................................(317) 232-5859

© 1991-2020 National Association of Insurance Commissioners  
12/5/2020 80
Mihir Nag  
Rate and Policy Analyst-Life Filings ..................................................(317) 232-2420

Richard Beverage  
Actuary-Property and Casualty ..........................................................(317) 234-6622

Stephen Chamblee  
Actuary ...............................................................(317) 234-7993

Claire Szpara  
Health Care Attorney ..............................................................(317) 232-5312

Legal Services  
Amy Beard  
Chief Deputy Commissioner/General Counsel ......................................(317) 234-6476

Ed Fujawa  
Deputy General Counsel .............................................................(317) 234-6064

Vacant  
Attorney .................................................................(317) 234-5887

Kaleigh Dilts  
Paralegal ..............................................................(317) 232-0143

Vacant  
PCF Investigator ..............................................................(317) 234-6098

Max Simpkins  
Attorney .................................................................(317) 232-2403

Connie Gustafson  
Attorney .................................................................(317) 232-2417

Victoria Hastings  
Attorney .................................................................(317) 234-2101

Vacant  
Paralegal .................................................................(317) 234-7734

Medical Malpractice Division/Patient Compensation Fund  
Meghann Leaard  
Director of Dedicated Funds .............................................................(317) 232-2401

Office Operations  
Barb Lohman  
CFO .................................................................(317) 232-2405
INDIANA

Heather Walters
Accounts Payable/Payroll ...................................................................................................................... (317) 232-4998

Kristi Ware
Accounts Receivable ................................................................................................................................. (317) 232-5857

Kim Green
Filing Fee Auditor ......................................................................................................................................... (317) 234-5473

Mine Subsidence Insurance Fund (Suite 300)
Meghann Leaird
Director of Dedicated Funds ....................................................................................................................... (317) 232-2401

Political Subdivision Risk Management Fund
Meghann Leaird
Director of Dedicated Funds ....................................................................................................................... (317) 232-2401

Senior Health Insurance Information Program (SHIIP)
Cheryl St. Clair
State Coordinator ............................................................................................................................................ (317) 232-3640

Rita Chambers
Administrative Assistant ................................................................................................................................. (317) 232-3638

Senior Health Insurance Information Program (SHIIP)
Toll-Free (In-State) .......................................................................................................................................... (800) 452-4800

Title Division
Jonathon Handsborough
Director ......................................................................................................................................................... (317) 234-5156

Mark Faust
Senior Examiner ............................................................................................................................................... (317) 234-8280

Tyler Mason
Junior Examiner ............................................................................................................................................... (317) 234-5152

Stacey French
Enforcement Secretary ................................................................................................................................. (317) 234-5153
Doug Ommen began his service as Iowa Insurance Commissioner in December 2016 after serving as deputy Iowa commissioner for three years.

The Commissioner’s dedication and desire to serve the public began in seeking justice for consumers victimized by fraud in Missouri, where as an Assistant Attorney General and then as Consumer Protection Chief Counsel, he led the office in prosecuting business crimes and fraud over the course of three decades.

Commissioner Ommen also has the distinction as having served as the Missouri Insurance Director.

Ommen obtained his law degree in 1985 from the Saint Louis University School of Law.

Ommen and his wife, Sharon, have two married children and five grandchildren. Ommen enjoys home remodeling, gardening, backpacking and outdoor adventure.
IOWA

Andrew Hartnett (515) 654-6470
Bureau Chief, Securities and Regulated Industries andrew.hartnett@iid.iowa.gov

Jared Kirby (515) 654-6459
Deputy Commissioner jared.kirby@iid.iowa.gov

Chance McElhaney (515) 654-6547
Communications Director and Legislative Liaison chance.mcelhaney@iid.iowa.gov

Kim Cross (515) 654-6490
Chief Examiner kim.cross@iid.iowa.gov

Mike Yanacheak (515) 654-6535
Chief Actuary mike.yanacheak@iid.iowa.gov

Andria Seip (515) 654-6575
Assistant Commissioner, Product and Producer Regulation andria.seip@iid.iowa.gov

Jared Kirby (515) 654-6459
Bureau Chief, Market Regulation & Enforcement jared.kirby@iid.iowa.gov

Ben Olejnik (512) 654-6553
Bureau Chief, Fraud ben.olejnik@iid.iowa.gov

Angela Burke Boston (515) 654-6543
Assistant Commissioner, Law and Policy angela.burke@iid.iowa.gov

CONTACT PERSONS

NAIC Liaison
Doug Ommen (515) 654-6541
Commissioner

Accident and Health Insurance
Andria Seip (515) 654-6575
Assistant Commissioner, Product and Producer Regulation

Producer Licensing
Andria Seip (515) 654-6575
Assistant Commissioner, Product and Producer Regulation

Annual Statements
Kim Cross (515) 654-6490
Acting Deputy Commissioner, Supervision

Company Licensing
Kim Cross (515) 654-6490
Acting Deputy Commissioner, Supervision

Consumer Advocate

© 1991-2020 National Association of Insurance Commissioners
12/5/2020
IOWA

Sonya Sellmeyer
   Consumer Advocate............................................................................................................(515) 654-6538

Consumer Complaints and Inquiries
Vacant
   Investigator,..............................................................................................................................(515) 654-6465

Consumer Complaints
   Toll-Free (In-State Only)........................................................................................................(877) 955-1212

Consumer Counseling Program for Seniors
Kristin Griffith
   Director, Senior Health Insurance Information Program (SHIIP)........................................................(515) 654-6585

Deposits
Kim Cross
   Acting Deputy Commissioner, Supervision...................................................................................(515) 654-6490

Examination-Producer
Vacant
   Product and Producer Regulation...............................................................................................(515) 654-6568

Examinations-Financial
Kim Cross
   Chief Examiner.............................................................................................................................(515) 654-6490

Examinations-Market Conduct
Kim Cross
   Chief Examiner.............................................................................................................................(515) 654-6490

Fraud Bureau
Ben Olejnik
   Bureau Chief...............................................................................................................................(515) 654-6553

Premium Tax
Donna Flamm
   Insurance Company Examiner Specialist......................................................................................(515) 654-6493

Securities
Andrew Hartnett
   Bureau Chief...............................................................................................................................(515) 654-6470

Statistical Reporting
Travis Grassel
   Actuary-Property and Casualty.....................................................................................................(515) 654-6570

Klete Geren
   Actuary-Life and Health...............................................................................................................(515) 654-6569
Vicki Schmidt is a lifelong Kansan & Republican, born and raised in Wichita. She and her high school sweetheart, Dr. Michael Schmidt, MD, have been married 46 years. Vicki graduated from KU’s School of Pharmacy and has worked more than 40 years as a local pharmacist. They made their home in Topeka, where they raised their two sons. They are also proud grandparents of three.

It was her experience as a pharmacist that drew her to run for the Kansas Legislature, where she served 14 years, including 12 as a member of the Financial Institutions and Insurance Committee and six as chair of the Public Health and Welfare Committee. On November 6, 2018, she was elected as Kansas Insurance Commissioner, with the largest vote total statewide. When she was sworn-in on January 14, 2019, she became the first pharmacist to serve as Kansas Insurance Commissioner and is the only pharmacist in America to hold a statewide office.

Since joining the NAIC, she has served as a member of the A Committee, B Committee, D Committee and currently chairs the C Committee. She also serves as a member of the NIPR Board, SERFF Advisor Board and as a member of the Insurance Compact Management Committee.

Kansas Insurance Department
1300 SW Arrowhead Road
Topeka, Kansas 66604

Email Address
firstname.lastname@ks.gov

Phone Numbers
Main (785) 296-3071
Toll-Free (In-State Only) (800) 432-2484
Commissioner's Office (785) 291-3299

Fax Numbers
GPA/Admin/Anti-Fraud (785) 296-7805
Producer (785) 368-7019
Legal/Fin. Surveillance (785) 291-3190
Consumer Assistance (785) 296-5806
Comptroller, IT, Health & Life (785) 296-2537
Property and Casualty (785) 291-3673
Human Resources (785) 296-8848

Office Hours: 8:00 a.m.-5:00 p.m. CT, Monday-Friday
Website: www.ksinsurance.org
Make Checks Payable to: Commissioner of Insurance

Barbara Rankin
Assistant Commissioner..........................................................(785) 296-2752
barbara.w.rankin@ks.gov

Justin McFarland
General Counsel.................................................................(785) 296-7847
justin.L.mcfarland@ks.gov
KANSAS

Amanda Walter (785) 291-3299
Executive Assistant to Commissioner
amanda.walter@ks.gov

Mandy Roe (785) 296-7807
Chief of Staff
mandy.roe@ks.gov

CONTACT PERSONS

NAIC Liaison
Mandy Roe (785) 296-7807
Chief of Staff
mandy.roe@ks.gov

Actuarial Services
Nicole Boyd (785) 296-6253
Chief of Actuarial Services
nicole.boyd@ks.gov

Anti-Fraud Division
Dennis Jones (785) 296-7806
Director, Anti-Fraud
dennis.jones@ks.gov

Company Admissions
Pat Mulvihill (785) 296-5350
Admissions Coordinator
patrick.mulvihill@ks.gov

Consumer Complaints and Inquiries
LeAnn Crow (785) 296-7827
Director, Consumer Assistance
leann.crow@ks.gov

Department Counsel
Justin McFarland (785) 296-7847
General Counsel
justin.L.mcfarland@ks.gov

Deposits
Sarah Smith (785) 296-7819
Financial Surveillance Division
sarah.smith@ks.gov

Fees/Premium Tax
Charlotte Daubert (785) 291-3191
Comptroller
charlotte.daubert@ks.gov

Financial Examinations
Joseph McGarry (785) 296-1014
Chief Examiner
joseph.mcgarry@ks.gov

Financial Surveillance
Tish Becker (785) 296-7816
Director, Financial Surveillance
Tish.Becker@ks.gov
Government Affairs & Communication
Lee Modesitt
Director, Government Affairs and Communications
(785) 296-2461
lee.modesitt@ks.gov

Health and Life Insurance Policy Rule, Rate & Form Filing
Julie Holmes
Director, Health and Life
(785) 296-6410
julie.holmes@ks.gov

Human Resources
Bobbi Mariani
Director, Administrative Operations and Human Resources
(785) 296-2607
bobbi.mariani@ks.gov

Information Technology
Linda Scott
Director, Information Technology
(785) 368-6527
linda.scott@ks.gov

Producer Licensing
Nancy Strasburg
Director, Producer Licensing
(785) 296-2000
nancy.strasburg@ks.gov

Property and Casualty-Annual Statements/Policy Rule, Rate & Form Filing, Commercial Multi-Peril & Casualty Lines
Heather Droge
Director, Property and Casualty
(785) 296-7839
heather.droge@ks.gov

Property and Casualty-Homeowners, Personal and Commercial Lines Auto
Heather Droge
Director, Property and Casualty
(785) 296-7839
heather.droge@ks.gov

Receivership
Justin McFarland
General Counsel
(785) 296-7847
justin.L.mcfarland@ks.gov
Sharon P. Clark, a veteran of Kentucky state government, was appointed Commissioner of the Department of Insurance (DOI) on January 6, 2020. She had previously served as Commissioner of the DOI from July 2008 to January 2016.

Commissioner Clark was the first director of the DOI’s Consumer Protection and Education Division, a position she held for five years. Under her leadership, the Department hired its first ombudsman, added consumer education and outreach functions, as well as strengthened enforcement efforts by expanding the number of consumer complaint investigators.

Commissioner Clark served as the chair of the Kentucky Health Benefit Exchange Advisory Board during its inaugural year and continues as a board member. She is a member of the Kentucky Group Health Insurance Board and in the past has served as an officer of the National Association of Insurance Commissioners (NAIC) and chair of the NAIC’s Market Regulation and Consumer Affairs. Clark was also an officer for the NAIC’s Southeastern Zone and a past secretary-treasurer for the National Insurance Produce Registry board.

Prior to being appointed Insurance Commissioner, Clark worked at the Finance and Administration Cabinet. She also held positions for the Kentucky House of Representatives, the Public Service Commission, and the former Workforce Development Cabinet.

She earned bachelor’s and master’s degrees from the University of Kentucky.

Clark and her husband have two daughters and four grandchildren.

Mailing Address
Kentucky Department of Insurance
P.O. Box 517 - 2 SE 11
Frankfort, Kentucky 40602-0517

Email Address
firstname.lastname@ky.gov

Phone Numbers
Main (502) 564-3630
Toll-Free Number (In-state only) (800) 595-6053
Commissioner (502) 564-6026
TTY (800) 648-6056

Fax Numbers
Administrative Services (502) 564-1650
Agent Licensing (502) 564-6030
Consumer Protection (502) 564-6090
Commissioner (502) 564-1453
Fraud Investigation (502) 564-1464
Information Technology (502) 564-1650
Financial Standards & Examination (502) 564-4604
Health and Life (502) 564-2728
Legal (502) 564-1456
Market Regulation (502) 564-6090
Media Relations (502) 564-2669
Property and Casualty (502) 564-5922

Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday
Website: http://insurance.ky.gov
Make Checks Payable to: Kentucky State Treasurer

Term of Office: At the Pleasure of the Governor
Appointed: January 6, 2020
KENTUCKY

Sharon P. Clark
Commissioner .................................................................SharonP.Clark@ky.gov

D.J. Wasson
Deputy Commissioner ..........................................................DJ.Wasson@ky.gov

Rob Roberts
Executive Advisor .................................................................Rob.Roberts@ky.gov

Abigail Gall
Executive Administrative Secretary ..............................................Abigail.Gall@ky.gov

CONTACT PERSONS

NAIC Liaison
Rob Roberts
Executive Advisor .................................................................Rob.Roberts@ky.gov

Agent Licensing
Lee Ellen Webb
Director, Division of Agent Licensing ........................................LeeEllen.Webb@ky.gov

Annual Statements
Victoria Lloyd
Director, Division of Financial Standards and Examination ..............Victoria.Lloyd@ky.gov

Company Licensing
Victoria Lloyd
Director, Division of Financial Standards and Examination ..............Victoria.Lloyd@ky.gov

Consumer Complaints and Inquires
Shawn Boggs
Director, Division of Consumer Protection ....................................Shawn.Boggs@ky.gov

Department Counsel
Erin M. Bravo
General Counsel .................................................................Erin.Bravo@ky.gov

Department Liquidator/Rehabilitator
Sharon P. Clark
Department Liquidator/Commissioner ..........................................(502) 564-6026

Examinations-Financial
Jeff Gaither
Chief Financial Examiner, Division of Financial Standards and Examination .................................................................Jeff.Gaither@ky.gov

Examinations-Market Regulation
KENTUCKY

Russ Hamblen (502) 564-1936
Chief Examiner, Market Conduct
Russell.Hamblen@ky.gov

Fees-Companies
Gina Metts (502) 564-6082
Division of Financial Standards and Examination
Gina.Metts@ky.gov

Insurance Fraud Investigation
Juan Garrett (502) 564-1461
Director, Division of Insurance Fraud Investigation
Juan.Garrett@ky.gov

Health and Life Insurance (including policy and form filing)
D.J. Wasson (502) 564-6088
Deputy Commissioner
DJ.Wasson@ky.gov

Information Technology
Satish Akula (502) 564-6154
Information Systems Manager
Satish.Akula@ky.gov

Local Government Premium Tax
John Hord (502) 564-6034
Insurance Program Manager
John.Hord@ky.gov

Communications and Public Outreach
Ricki Gardenhire (502) 564-6026
Public Protection Cabinet Information Officer
Ricki.Gardenhire@ky.gov

Property and Casualty Insurance (including policy and form filing)
Scott Moseley (502) 564-6046
Acting Director, Division of Insurance Product Regulation
Scott.Moseley@ky.gov
Prior to becoming the Commissioner of Insurance, James J. Donelon served the Louisiana Department of Insurance (LDI) as chief deputy commissioner and executive counsel. He is a past president of the NAIC, having served as president in 2013.

Donelon was born in New Orleans. He is a graduate of Jesuit High School, the University of New Orleans and Loyola School of Law. In 1986, he became the first recipient of the Homer L. Hitt Distinguished Alumnus of the Year award for the University of New Orleans.

Donelon retired as the state judge advocate for the Louisiana Army National Guard, where he held the rank of colonel and received the prestigious Legion of Merit medal, among many other citations, for his contributions during his 33 years of military service.

In 1975, Donelon was the elected Jefferson Parish Council chairman. From 1981–2001, he represented Jefferson Parish in the Louisiana House of Representatives, where he rose to the leadership positions of chairman of the Committee on Insurance and co-chairman of the Republican Legislative Delegation. In 2001, Donelon joined the staff of the LDI.

Donelon presently serves on the board of directors of the National Alliance for the Mentally Ill in New Orleans and the Blood Center for Southeast Louisiana.

Donelon is married to the former Merilynn Boudreaux. They reside in Jefferson Parish and are the parents of four daughters and the grandparents of six granddaughters and two grandsons.
LOUISIANA

Liz Butler
Executive Counsel
(225) 342-4673
liz.butler@ldi.la.gov

Becky Mowbray
Deputy Commissioner, Public Affairs
(225) 342-4950
rebecca.mowbray@ldi.la.gov

Jeffrey Zewe
Deputy Commissioner, Consumer Services
(225) 342-0819
jeffrey.zewe@ldi.la.gov

Caroline Fletcher
Deputy Commissioner, Financial Solvency
(225) 342-9187
caroline.fletcher@ldi.la.gov

Frank Opelka
Deputy Commissioner, Health, Life and Annuity
(225) 219-1688
frank.opelka@ldi.la.gov

Matthew Stewart
Deputy Commissioner, Insurance Fraud
(225) 219-5819
matthew.stewart@ldi.la.gov

Warren Byrd
Deputy Commissioner, Property and Casualty
(225) 342-0535
warren.byrd@ldi.la.gov

Barry Ward
Deputy Commissioner, Licensing
(225) 219-5941
barry.ward@ldi.la.gov

Ron Henderson
Deputy Commissioner, Consumer Advocacy and Diversity
(225) 219-4771
ron.henderson@ldi.la.gov

Lance Herrin
Deputy Undersecretary, Management and Finance
(225) 342-3981
lance.herrin@ldi.la.gov

CONTACT PERSONS

NAIC Liaison
Tom Travis
Director, LPCIC
(225) 342-2136
thomas.travis@ldi.la.gov

Legislation
David Pearce
Legislative Liaison
(225) 342-5140
david.pearce@ldi.la.gov

Actuarial Services
Rich Piazza
Chief Actuary
(225) 342-4689
rich.piazza@ldi.la.gov

Rod Friedy
Actuary, Life and Health
(225) 342-4656
rod.friedy@ldi.la.gov

Nichole Torblaa
Actuary, Property and Casualty
(225) 342-4657
nichole.torblaa@ldi.la.gov

© 1991-2020 National Association of Insurance Commissioners
12/5/2020 96
LOUISIANA

Annual Statements
Stewart Guerin  (225) 219-3929
   Compliance Examiner Chief, Analysis.................................................................stewart.guerin@ldi.la.gov

Consumer Services
Nathan Strebeck  (225) 219-4748
   Insurance Administrator..........................................................................................nathan.strebeck@ldi.la.gov

Robert Barnes  (225) 219-7813
   Insurance Manager, Complaints.............................................................................robert.barnes@ldi.la.gov

Lisa Fullington  (225) 219-5159
   Insurance Manager, Market Conduct........................................................................lisa.fullington@ldi.la.gov

Financial Solvency
Stewart Guerin  (225) 219-3929
   Compliance Examiner Chief, Analysis........................................................................stewart.guerin@ldi.la.gov

Bill Werner  (225) 219-1818
   Compliance Examiner Deputy Chief, Analysis............................................................bill.werner@ldi.la.gov

Melissa Gibson  (225) 342-9188
   Compliance Examiner Chief, Examinations...............................................................melissa.gibson@ldi.la.gov

Cindy Riviere  (225) 342-9171
   Compliance Examiner Deputy Chief, Examinations....................................................cindy.riviere@ldi.la.gov

Fraud and Enforcement
Matthew Stewart  (225) 219-5819
   Deputy Commissioner.............................................................................................matthew.stewart@ldi.la.gov

Trent Beach  (225) 342-0073
   Insurance Administrator............................................................................................trent.beach@ldi.la.gov

Licensing
Mike Boutwell  (225) 342-0800
   Insurance Administrator............................................................................................mike.boutwell@ldi.la.gov

Tangela Byrd  (225) 342-5972
   Insurance Manager, Company Licensing....................................................................tangela.byrd@ldi.la.gov

Lorie Gasior  (225) 219-7784
   Insurance Manager, Producer Licensing..................................................................lorie.gasior@ldi.la.gov

Management and Finance
Lance Herrin  (225) 342-3981
   Deputy Undersecretary.............................................................................................lance.herrin@ldi.la.gov
Stacie Evans
Human Resources Director
(225) 342-0119
stacie.evans@ldi.la.gov

Media Relations/Public Information
Becky Mowbray
Deputy Commissioner
(225) 342-4950
public@ldi.la.gov

Policy Form Filing-Health
Alecia Johnson
Insurance Manager
(225) 342-4787
alecia.johnson@ldi.la.gov

Policy Form Filing-Property and Casualty
Rachelle Carter
Insurance Manager
(225) 219-5100
rachelle.carter@ldi.la.gov

Policy Form Filing-Life and Annuity
Samuel Breaux
Insurance Manager
(225) 219-0633
samuel.breaux@ldi.la.gov

Rate Filing-Property and Casualty
Charles Hansberry
Insurance Administrator
(225) 219-9055
charles.hansberry@ldi.la.gov

Neysa Hurst
Insurance Manager
(225) 342-5455
neysa.hurst@ldi.la.gov

Receivership
Walt Corey
Attorney
(225) 219-0605
walt.corey@ldi.la.gov

Statistical Reporting
Bernadine Jones
Compliance Examiner Manager
(225) 342-5825
bernadine.jones1@ldi.la.gov

Statutory Deposits
Ashley Murphy
Insurance Specialist
(225) 342-1259
ashley.murphy@ldi.la.gov

Senior Health Insurance Information Program (SHIIP)
Vicki Dufrene
Insurance Manager
(225) 219-7731
vicki.dufrene@ldi.la.gov

Surplus Lines
Tom Travis
Director, LPCIC
(225) 342-2136
thomas.travis@ldi.la.gov

Taxes-Premium & Surplus Lines

© 1991-2020 National Association of Insurance Commissioners
12/5/2020
LOUISIANA

Tommy Coco (225) 342-5825
Compliance Examiner Deputy Chief, Premium Tax
tommy.coco@ldi.la.gov

Information Systems
Toby Guillory (225) 342-8591
IT Director toby.guillory@ldi.la.gov

Louisiana Health Care Commission (LHCC)
Crystal Stutes (225) 342-5075
director.crystal.stutes@ldi.la.gov

Louisiana Property and Casualty Insurance Commission (LPCIC)
Tom Travis (225) 342-2136
Director thomas.travis@ldi.la.gov

Louisiana Automobile Theft and Insurance Fraud Prevention Authority (LATIFPA)
Vacant
Director

© 1991-2020 National Association of Insurance Commissioners
12/5/2020
Eric A. Cioppa is Superintendent of the Maine Bureau of Insurance, one of five agencies within the state’s Department of Professional and Financial Regulation. He joined the Bureau in 1988 as a Statistician then served as Supervisor of the Workers’ Compensation Section prior to becoming Deputy Superintendent in 1998. He was unanimously confirmed as Superintendent in September 2011 and in January 2017 he was reconfirmed to serve another five-year term.

Eric served as President of the National Association of Insurance Commissioners (NAIC) in 2019, having previously served as President Elect in 2018, Vice President in 2017 and Secretary in 2016. In September 2018, Eric was appointed by his peers at the NAIC to serve a two-year term as the state insurance commissioner representative on the Financial Stability Oversight Council (FSOC). He is currently Vice Chair of the NAIC’s Financial Condition (E) Committee and Vice Chair of the Financial Stability Task Force.

Eric holds a B.A. from Potsdam State University and an M.B.A. from Clarkson University.
**MAINE**

**CONTACT PERSONS**

**Actuarial-Life and Health**
Marti Hooper  
Life and Health Actuary ........................................................... (207) 624-8449, mary.m.hooper@maine.gov

**Actuarial-Property and Casualty**
Sandra Darby  
Actuary ........................................................... (207) 624-8427, sandra.c.darby@maine.gov

**Annual Statements**
Vanessa Sullivan  
Director, Financial Analysis ........................................................... (207) 624-8452, vanessa.j.sullivan@maine.gov

**Company Licensing (Domestic)**
M. Bree. Morin  
Managing Examiner ........................................................... (207) 624-8467, margaret.b.morin@maine.gov

**Company Licensing (Foreign)**
Vanessa Sullivan  
Director, Financial Analysis ........................................................... (207) 624-8452, vanessa.j.sullivan@maine.gov

**Consumer Complaints and Inquires**
Frank Kimball  
Director, Property and Casualty ........................................................... (207) 624-8451, frank.j.kimball@maine.gov

Joanne Rawlings-Sekunda  
Director, Consumer Health (also handles life/disability ins.) ........................................................... (207) 624-8472, joanne.rawlings-sekunda@maine.gov

**Complaint Examiners**
Amanda Maley-Alley  
........................................................... (207) 624-8455, Amanda.Maley-Alley@maine.gov

Trish Nadeau  
........................................................... (207) 624-8416, Trish.a.nadeau@maine.gov

Miranda Seger  
........................................................... (207) 624-8412, Miranda.h.seger@maine.gov

Susan Tardiff  
........................................................... (207) 624-8415, susan.p.tardiff@maine.gov

Kim Davis  
........................................................... (207) 624-8550, kim.e.davis@maine.gov

vacant  
........................................................... (207) 624-8475
MAINE

Sharon Martin
(207) 624-8454
sharon.m.martin@maine.gov

Department Counsel
Benjamin Yardley
(207) 624-8537
benjamin.yardley@maine.gov

Deposits
Jane Lathrop
(207) 624-8492
jane.g.lathrop@maine.gov

Examinations-Financial
Vanessa Sullivan
(207) 624-8452
vanessa.j.sullivan@maine.gov

Examinations-Market Conduct
Connie Mayette
(207) 624-8474
connie.m.mayette@maine.gov

Fees
Ann Tarr
(207) 624-8434
ann.tarr@maine.gov

Financial Analysis
Vanessa Sullivan
(207) 624-8452
vanessa.j.sullivan@maine.gov

Health Insurance
Joanne Rawlings-Sekunda
(207) 624-8472
joanne.rawlings-sekunda@maine.gov

Information Systems
Bradford Brown
(207) 624-8478
bradford.l.brown@maine.gov

Market Conduct
Connie Mayette
(207) 624-8415
connie.m.mayette@maine.gov

Policy and Form Filing-Life and Health
Lisa Lewis
(207) 624-8417
lisa.a.lewis@maine.gov
Kim Davis
(207) 624-8550
kim.e.davis@maine.gov

Policy and Form Filing-Property and Casualty

© 1991-2020 National Association of Insurance Commissioners
12/5/2020
MAINE

vacant
Supervisor, Workers' Compensation.......................................................... Sandra.C.Darby@maine.gov

(207) 624-8475

Producer Licensing
Pamela Roybal
Supervisor..........................................................pamela.l.roybal@maine.gov
(207) 624-8408

Debra Ayotte
.........................................................................................................................(207) 624-8413
vacant
.........................................................................................................................(207) 624-8475

Property and Casualty
Frank Kimball
Director..............................................................................................................frank.j.kimball@maine.gov
(207) 624-8451

Public Information & Consumer Outreach
Judi Watters
Consumer Outreach Specialist..........................................................judith.k.watters@maine.gov
(207) 624-8445

Self-Insurance
William Alex Bourne
Examiner-in-Charge........................................................................................................myl.n.fowler@maine.gov
(207) 624-8447

Statistical Reporting
Bradford Brown
Supervisor, Research & Statistics..........................................................bradford.l.brown@maine.gov
(207) 624-8478

Workers' Compensation
Vacant
Supervisor, Workers' Compensation.......................................................... Sandra.C.Darby@maine.gov
(207) 624-8475
Kathleen A. Birrane was appointed Maryland Insurance Commissioner by Governor Larry Hogan in May 2020.

Prior to her appointment, Commissioner Birrane was a partner in the Insurance Sector and Litigation and Regulatory Practice Group at the global law firm of DLA Piper LLP (US), where her practice focused on insurance and reinsurance transactions, regulatory compliance and related litigation. She represented clients with respect to business-conduct and financial investigations and internal audits; acquisition and asset diligence; corporate reorganizations and restructurings; corporate governance and compliance program design; and the analysis of issues related to the use of technology, predictive modeling/big data, and artificial intelligence in the insurance sector. Commissioner Birrane also represented departments of insurance and receivers in connection with delinquency proceedings.

From 2002 until 2007, Commissioner Birrane served in the Maryland Office of the Attorney General in the statutory position of Principal Counsel to the Maryland Insurance Administration. In that role, she managed all of the legal work of the agency, both in its capacity as regulator and as a unit of state government. During her tenure as Principal Counsel, she served on numerous work groups and task forces of the National Association of Insurance Commissioners. After leaving the OAG, and before joining DLA Piper, Commissioner Birrane was a Senior Vice President and General Counsel of portfolio companies owned by major hedge funds that specialized in asset consulting, acquisition, diligence, and the servicing of insurance-linked investments.

In 2019, Governor Hogan appointed Commissioner Birrane to the University of Maryland Medical System Board of Directors, where she served as chair of the Governance and Nominations Committee before resigning upon her appointment as Commissioner. She is a member of numerous community and nonprofit organizations, including the Baltimore Bar Foundation, Baltimore Area Women in Action, Catholic Charities of Baltimore, and the United Way of Central Maryland where she serves on the Executive Committee of Women United.

Commissioner Birrane was named to the Top 100 Women of Maryland by the Daily Record in 2002 and 2019.

She is a graduate of Maryvale Preparatory School, Notre Dame of Maryland University and The University of Maryland School of Law.
MARYLAND

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://insurance.maryland.gov/Pages/default.aspx
Make Checks Payable to: Maryland Insurance Administration

Jay A. Coon
Deputy Commissioner
(410) 468-2002

Gregory Derwart
Chief of Staff
(410) 468-2243

Todd Switzer
Chief Actuary
(410) 468-2041

J. Van Lear Dorsey
Principal Counsel and Assistant Attorney General
(410) 468-2023

Victoria August
Associate Commissioner, Hearings
(410) 468-2010

Erica Bailey
Associate Commissioner, Compliance and Enforcement
(410) 468-2113

Joy Hatchette
Associate Commissioner, Consumer Education and Advocacy
(410) 468-2029

Robert Baron
Associate Commissioner, Property and Casualty
(410) 468-2353

David Cooney
Associate Commissioner, Life and Health
(410) 468-2212

J Steven Wright
Associate Commissioner, Insurance Fraud
(410) 468-3909

Vincent O'Grady
Associate Commissioner, Exam and Audit
(410) 468-2122

Mike Paddy
Director, Government Relations
(410) 468-2408

Craig Ey
Director of Communications
(410) 468-2488

Lisa Larson
Regulations Manager
(410) 468-2007

CONTACT PERSONS

NAIC Liaison
Gregory Derwart
(410) 468-2243
MARYLAND

Accident and Health Insurance
David Cooney
Associate Commissioner, Life and Health
(410) 468-2212

Administrative Issues
Jay A. Coon
Deputy Commissioner
(410) 468-2002

Annual Statements
Phil Ermer
Director, Company Licensing
(410) 468-2153

Anti-Fraud Program
J. Steven Wright
Associate Commissioner, Insurance Fraud
(410) 468-3909

Company Licensing
Phil Ermer
Director, Company Licensing
(410) 468-1253

Consumer Advocate
Joy Hatchette
Associate Commissioner, CEAU
(410) 468-2029

Consumer Complaints-Property and Casualty
Danilsa Marciniak
Director, Property and Casualty Complaints
(410) 468-2119

Data Protection
Paula Kaiser Keen
Director, Management Information Systems
(410) 468-2059

Department Counsel
J. Van Lear Dorsey
Principal Counsel and Assistant Attorney General
(410) 468-2023

Deposits/Escrow Accounts
Gorina Moody
Fiscal Assistant
(410) 468-2106

Examinations-Agent, Life and Health
Jeff Gross
Chief Enforcement Officer
(410) 468-2256

Examinations-Agent, Property and Casualty
Jeff Gross
Chief Enforcement Officer
(410) 468-2256
MARYLAND

Examinations-Financial
Dimitriy Valekha
Chief Insurance Examiner
(410) 468-2149

Examinations-Title
David Zitterbart
Chief of Title Enforcement
(410) 468-2144

Examinations-Market Analysis
Dawna Kokosinski
Chief
(410) 468-2322

Examinations-Market Conduct, Life and Health
Theresa Morfe
Chief
(410) 468-2237

Examinations-Market Conduct, Property and Casualty
Jason Decker
Chief
(410) 468-2321

Fees
Phil Ermer
Director, Company Licensing
(410) 468-2153

Financial Analysis
Lynn Beckner
Chief
(410) 468-2126

Fiscal
Godwin Ehirim
Director, Fiscal Services
(410) 468-2372

Guaranty Fund Questions-Life Insurance
David Cooney
Associate Commissioner, Life and Health
(410) 468-2212

Guaranty Fund Question-Property and Casualty
Robert Baron
Associate Commissioner, Property and Casualty
(410) 468-2353

Human Resources
Tracey Dailey
Director, Human Resources
(410) 468-2463

Legislative Liaison
MARYLAND

Michael Paddy
Director, Government Relations...............................................................(410) 468-2408

Life Insurance
David Cooney
Associate Commissioner, Life and Health.........................................................(410) 468-2212

Media Relations/Public Affairs
Craig Ey
Director of Communications.............................................................................(410) 468-2488

Personnel
Tracey Dailey
Director, Human Resources............................................................................(410) 468-2463

Policy and Form Filing-Life and Health
David Cooney
Associate Commissioner, Life and Health.........................................................(410) 468-2212

Policy and Form Filing-Property and Casualty
Ronald Coleman
Director, Property and Casualty Rates and Forms................................................(410) 468-2310

Premium Tax Collection
Phil Ermer
Examination and Auditing.................................................................................(410) 468-2153

Producer Licensing
Shelley Taylor-Barnes
Director, Producer Licensing............................................................................(410) 468-2347

Property and Casualty-Commercial Lines
Ronald Coleman
Director, Property and Casualty Rates and Forms................................................(410) 468-2310

Property and Casualty-Personal Lines
Ronald Coleman
Director, Property and Casualty Rates and Forms................................................(413) 468-2310

Regulatory Policy
Gregory Derwart
Chief of Staff.....................................................................................................(410) 468-2243

Health Benefit Plan Rate Filing-Life and Health
Todd Switzer
Chief Actuary.....................................................................................................(410) 468-2041
MARYLAND

Statistical Reporting-Property and Casualty
Linas Glemza
   Actuary..........................................................(410) 468-2044

Training
Tracey Dailey
   Director, Human Resources............................................(410) 468-2463
Gary D. Anderson was appointed Commissioner of the Massachusetts Division of Insurance by the Governor of Massachusetts on October 31, 2017.

Anderson joined the Massachusetts Division of Insurance as its First Deputy Commissioner in February of 2014. His responsibilities included strategic planning and policy development for every aspect of the agency, while assisting in decision-making and policy development in matters involving all lines of insurance and developing and advocating legislative and policy priorities for the Administration. His insurance experience began in 1999 with a regional carrier in the northwestern United States.

Just prior to his role as the First Deputy, Anderson served as a Policy Advisor and Senior Counsel in the Massachusetts State Senate President’s Office, where he was involved in a number of policy areas, from the state’s broad efforts to control health care costs to all matters affecting the financial services sector.

Prior to his work in the Senate President’s Office, Anderson worked as the General Counsel for the Financial Services Committee, where he handled legislation related to insurance and banking.

His private sector work also includes experience at a pharmaceutical company, where he was responsible for negotiating the tiered status of pharmaceuticals in the hospital setting.

Anderson is a graduate of Idaho State University and Albany Law School at Union University.

Gary D. Anderson
Commissioner

Term of Office: At the Discretion of the Governor
Appointed: October 31, 2017

Mailing Address
Office of Consumer Affairs and Business Regulation
Massachusetts Division of Insurance
1000 Washington Street, 8th Floor
Boston, Massachusetts 02118-6200

Street Address
Same as mailing address

Email Address
See individual email addresses

Phone Numbers
Main (617) 521-7794
Consumer Hotline (617) 521-7777

Fax Numbers
Main (617) 753-6830

Office Hours: 8:45 a.m.-5:00 p.m., Monday-Friday
Website: https://www.mass.gov/orgs/division-of-insurance
Make Checks Payable to: Massachusetts Division of Insurance

Gary D. Anderson
Commissioner
(617) 521-7301
gary.d.anderson@masstown.gov

Matthew Veno
First Deputy Commissioner
(617) 521-7302
matthew.veno@mass.gov

CONTACT PERSONS
Administration

© 1991-2020 National Association of Insurance Commissioners
12/5/2020
MASSACHUSETTS

Dorothy Raymond
Director.................................................................(617) 521-7362
dorothy.k.raymond@mass.gov

Annual Statement
Amy Blue
Licensing Coordinator.................................................................(617) 521-7560
amy.blue@mass.gov

Chairperson of Board of Appeal
Audrey Marinelli
Chairperson of Board of Appeal.................................................(617) 521-7443
audrey.marinelli@mass.gov

Company Licensing/Financial Surveillance
Daniel Provost
Director of Financial Surveillance..............................................(617) 521-7320
daniel.provost@mass.gov

Consumer Services
Jackie Horigan
Director of Consumer Services and Communications......................(617) 521-7461
jackie.horigan@mass.gov

Deposits
Nhi Tang
Insurance Examiner...............................................................(617) 521-7437
 nhi.tang@mass.gov

Financial and Market Regulation
John Turchi
Financial and Market Regulation and Deputy Commissioner..............(617) 521-7701
john.turchi@mass.gov

General Counsel and Deputy Commissioner
Rachel Davison
General Counsel and Deputy Commissioner..................................(617) 521-7576
rachel.m.davison@mass.gov

Health Care Access Bureau
Kevin P. Beagan
Director of Health Care Access Bureau and Deputy Commissioner..............(617) 521-7323
kevin.beagan@mass.gov

Market Conduct
Vacant
Director...........................................................................................(617) 521-7306

Producer Licensing
Magnus P. Carlberg
Director.................................................................(617) 521-7450
magnus.carlberg@mass.gov

State Rating Bureau
Matthew Mancini
Director.................................................................(617) 521-7459
matthew.mancini@mass.gov
Anita G. Fox was appointed Director of the Department of Insurance and Financial Services (DIFS) by Michigan Governor Gretchen Whitmer effective January 14, 2019.

DIFS is the State of Michigan department responsible for regulating Michigan's financial industries, including banks, credit unions, and insurance and mortgage companies. DIFS provides a focal point for consumer protection, enables efficient and effective regulation, and positions the insurance and financial services sector of Michigan's economy for growth. The agency is staffed by more than 350 professionals dedicated to promoting economic growth and protecting Michigan consumers by ensuring that the companies that it regulates are safe and sound, follow state and federal law, and are entitled to the public confidence.

Ms. Fox has more than three decades of legal experience, including managing complex litigation in federal and state courts in Michigan and nationwide. She is a recognized authority in insurance coverage. She has lectured for Mealy's Insurance in the U.S. and abroad, in addition to teaching Insurance Law at Michigan State University College of Law.

Ms. Fox was inducted into the Federation of Defense and Corporate Counsel. She has also served in a staff advisory role on several U.S. Presidential campaigns and was appointed by Governor Jennifer Granholm to serve as board member and legal counsel for a number of charitable foundations.

**Mailing Address**
Department of Insurance and Financial Services  
P.O. Box 30220  
Lansing, Michigan 48909-7720

**Street Address**
Stevens T. Mason Building, 7th Floor  
530 W. Allegan  
Lansing, Michigan 48933

**Phone Numbers**
Main: (517) 284-8800  
Director's Office: (517) 284-8658

**Fax Numbers**
Main: (517) 284-8837  
Director's Office Fax: (517) 284-8844

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** www.michigan.gov/difs

**Make Checks Payable to:** State of Michigan

Anita G. Fox  
Director

© 1991-2020 National Association of Insurance Commissioners  
12/5/2020
MICHIGAN

Producer Licensing and Education
Paige McCully
Manager..............................................................................................................................(517) 284-8648

Consumer Services
Renee Campbell
Director.....................................................................................................................................(517) 284-8776

Examinations
Robert Lamberjack
Manager.....................................................................................................................................(517) 284-8755

Financial Statement Filing and Analysis-Domestic Insurers, Holding Companies
Judy Weaver
Senior Deputy Director..................................................................................................................(517) 284-8768

Financial Statement Filing and Analysis-Foreign Insurers
Judy Weaver
Senior Deputy Director..................................................................................................................(517) 284-8768

Insurance Rates and Forms-Life and Health
Karen Dennis
Director.....................................................................................................................................(517) 284-8696

Insurance Rates and Forms-Property and Casualty
Karen Dennis
Director.....................................................................................................................................(517) 284-8696

Insurer Licensing
Linda Martin
Application Coordinator..................................................................................................................(517) 284-8756

Legislative Liaison
Karin Gyger
Chief of Staff..................................................................................................................................(517) 284-8685

Media Relations/Public Information
Laura Hall
Public Information Officer...................................................................................................................(517) 290-3779

Insurance Licensing and Market Conduct
Michele Riddering
Director.....................................................................................................................................(517) 284-8625

Surplus and Special Lines Taxes
Sherry Barrett
Analyst..........................................................................................................................................(517) 284-8623
MICHIGAN

Budget and Technology
Penny Wright
   Chief Financial Officer (CFO) and Director...(517) 284-8734

Troubled Companies
Judy Weaver
   Senior Deputy Director...(517) 284-8768

Receivership
James Gerber
   Director of Receivership...(517) 284-8664
Grace Arnold was appointed Temporary Commissioner of the Department of Commerce on September 11, 2020. Previously, Commissioner Arnold served as Deputy Commissioner of Insurance. In this role, she oversaw solvency, policy form approval, rate review and review of insurance transactions for life insurance, health insurance and property & casualty insurance business conducted in Minnesota.

Before joining the Department, Arnold led the development of individual and family plans at Bright Health, a Minneapolis-based health insurance carrier. Prior to her time at Bright Health, Arnold held a variety of positions at the Center for Consumer Information and Insurance Oversight of the Centers for Medicare and Medicaid Services, most recently as Chief of Staff to the Chief Technology Officer. In that role, she helped lead the technology turnaround of healthcare.gov. Prior to her role in the Office of the CTO, she led risk adjustment policy making.

Arnold has a master’s degree in public health from George Washington University and holds an undergraduate degree in biology from Macalester College.

Grace Arnold
Temporary Commissioner

Term of Office: At the Pleasure of the Governor
Designated: September 11, 2020
MINNESOTA

Heidi Retterath (651) 539-1445
Executive Assistant .......................................................... heidi.retterath@state.mn.us

CONTACT PERSONS

Actuary-Life
Frederick Andersen (651) 539-1753
Chief Life Actuary ................................................................. frederick.andersen@state.mn.us

Actuary-Health
Julia Lyng (651) 539-1758
Chief Health Actuary ........................................................... julia.lyng@state.mn.us

Actuary-Property and Casualty
Phil Vigliaturo (651) 539-1762
Property and Casualty Actuary ............................................. phil.vigliaturo@state.mn.us

Actuary-PBR
John Robinson (651) 539-1750
PBR Actuary ........................................................................... john.w.robinson@state.mn.us

Agent Licensing
Peter Bratsch (651) 539-1585
Director, Licensing ................................................................. peter.bratsch@state.mn.us

Annual Statements
Kathleen Orth (651) 539-1763
Chief Examiner/Insurance Solvency Manager ........................................ kathleen.orth@state.mn.us

Company Licensing
Nina Twardowski (651) 539-1756
Audit Director, Company Licensing ........................................... nina.twardowski@state.mn.us

Consumer Complaints and Inquires
Matthew Vatter (651) 539-1458
Assistant Commissioner ......................................................... matthew.vatter@state.mn.us

Martin Fleischhacker (651) 539-1601
Sr Financial Fraud Ombudsman .............................................. martin.fleischhacker@state.mn.us

Deposits-Check
Sherry Cook  
(651) 539-1527  
sherry.cook@state.mn.us

Deposits-Statutory
Judith Johnson  
(651) 539-1760  
Applications Coordinator.  
judith.johnson@state.mn.us

Examinations-Agent
Peter Bratsch  
(651) 539-1585  
Director, Licensing.  
peter.bratsch@state.mn.us

Examinations-Financial
Kathleen Orth  
(651) 539-1763  
Chief Examiner/Insurance Solvency Manager.  
kathleen.orth@state.mn.us

Examinations-Market Conduct
Paul Hanson  
(651) 539-1641  
Chief Examiner, Market Conduct Exams.  
paul.hanson@state.mn.us

Fees
Judith Johnson  
(651) 539-1760  
Applications Coordinator.  
judith.johnson@state.mn.us

Financial Analysis
Barb Carey  
(651) 539-1757  
Audit Director, Analysis.  
barbara.carey@state.mn.us

Government Relations
Megan Verdeja  
(651) 539-1447  
Director of Government Affairs.  
megan.verdeja@state.mn.us

Information Systems
Gabriel Pereira  
(651) 539-1693  
Insurance Information Systems Coordinator.  
gabriel.pereira@state.mn.us

Legal
Kathleen Finnegan  
(651) 539-1450  
General Counsel.  
kathleen.finnegan@state.mn.us

Media Relations/Public Information
Brian Strub  
(651) 539-1464  
Assistant Communications Director.  
brian.strub@state.mn.us

Policy and Form: Life/Accident/Health
Tammy Lohmann  
(651) 539-1731  
Director, Insurance Product Filings.  
tammy.lohmann@state.mn.us
MINNESOTA

Policy and Form Filing: Property and Casualty-Commercial and Personal Lines
Tammy Lohmann ......................................................(651) 539-1731
director, Insurance Product Filings..........................................................tammy.lohmann@state.mn.us

Policy and Form Filing: Workers' Compensation
Tammy Lohmann ......................................................(651) 539-1731
director, Insurance Product Filings..........................................................tammy.lohmann@state.mn.us

Premium Tax
Jacob Sisterman ......................................................(651) 566-4917
lead auditor.................................................................jacob.sisterman@state.mn.us
Mike Chaney, Mississippi’s 11th Commissioner of Insurance and State Fire Marshal, is currently serving his third term in office. First elected in 2007, he brought extensive business knowledge and experience to the office combined with 15 years of service in the Mississippi House of Representatives and Senate. His priorities throughout his terms in office remain steadfastly committed to consumer protection and application of technology for efficiency of the department to serve the state and consumers. He is leading the department in making strides in health care reform; disaster recovery from flood, tornado and hurricane events; bail bond industry reform; and reductions in state fire deaths.

An active member of the NAIC, Chaney serves on numerous committees, task forces and working groups. Among the issues he is involved in addressing are examination oversight, accounting practices, producer licensing, health insurance and managed care, senior issues, catastrophe and property and casualty insurance.

As Commissioner, he was inducted into the Insurance Hall of Fame at his alma mater, Mississippi State University. He received the Distinguished Service Award from the University of Mississippi Risk Management and Insurance program and its Professional Society. He has been named one of the top insurance professionals by Insurance Business America magazine and was named a Healthcare Hero by the Mississippi Business Journal. Chaney has served on numerous community development entities and corporate boards.

Chaney is also a Rotarian and Paul Harris Fellow. He is a veteran of the United States Army, serving in Vietnam. Chaney and his wife, Mary, have three children and eight grandchildren.
MISSISSIPPI

Mark Haire  
Deputy Commissioner  
(601) 359-1514  
mark.haire@mid.ms.gov

CONTACT PERSONS

NAIC Liaison
Mark Haire  
Deputy Commissioner  
(601) 359-1514  
mark.haire@mid.ms.gov

Accident and Health Insurance
Bob Williams  
Director, Life and Health Actuarial Division  
(601) 359-2012  
bob.williams@mid.ms.gov

Agent Licensing
Vanessa Miller  
Director, Licensing Division  
(601) 359-2132  
vanessa.miller@mid.ms.gov

Annual Statements
David Browning  
Director, Financial and Market Regulation  
(601) 359-9218  
david.browning@mid.ms.gov

Consumer Counseling Program for Seniors
Andy Case  
Director, Consumer Services Division  
(601) 359-2453  
andy.case@mid.ms.gov

Corporate Changes
Nancy Cross  
Director, Statutory Compliance  
(601) 359-3571  
nancy.cross@mid.ms.gov

Information Technology
John Morris  
Director, Information Technology Division  
(601) 359-2993  
john.morris@mid.ms.gov

Department Counsel
Kim Causey  
Special Assistant Attorney General  
(601) 359-2460  
kim.causey@mid.ms.gov

Investigations
John Hornback  
Chief Investigator  
(601) 359-2138  
john.hornback@mid.ms.gov

Deposits
David Browning  
Director, Financial and Market Regulation  
(601) 359-9218  
david.browning@mid.ms.gov

Examinations-Agent
MISSISSIPPI

David Browning
Director, Financial and Market Regulation
david.browning@mid.ms.gov

Examinations-Financial
David Browning
Director, Financial and Market Regulation
david.browning@mid.ms.gov

Examinations-Market Conduct
David Browning
Director, Financial and Market Regulation
david.browning@mid.ms.gov

Fees
Nancy Cross
Director, Statutory Compliance
nancy.cross@mid.ms.gov

Life Insurance
Andy Case
Director, Consumer Services Division
andy.case@mid.ms.gov

Media Relations/Public Information
Beth Reiss
Director, Public Relations
beth.reiss@mid.ms.gov

New Company Licensing
David Browning
Director, Financial and Market Regulation
david.browning@mid.ms.gov

Policy and Form Filing-Life and Health
Bob Williams
Director, Life and Health Actuarial Division
bob.williams@mid.ms.gov

Policy and Form Filing-Property and Casualty
John Wells
Director, Property and Casualty Rating Division
john.wells@mid.ms.gov

Premium Tax (Licensed)
Derrick Barnes
Accountant/Auditor, State Tax Commission, Ins. Premium Taxes
derrick.barnes@dor.ms.gov

Premium Tax (Surplus Lines)
Peggy Dronet
Executive Director, Mississippi Surplus Lines Association
pdronet@msla.org

Property and Casualty-Commercial Lines
John Wells
Director, Property and Casualty Rating Division
john.wells@mid.ms.gov

© 1991-2020 National Association of Insurance Commissioners
12/5/2020
MISSISSIPPI

Property and Casualty-Personal Lines
John Wells (601) 359-3575
Director, Property and Casualty Rating Division.................................................................john.wells@mid.ms.gov

Receivership
Michelle Partridge (601) 359-2133
Special Assistant Attorney General...............................................................michelle.partridge@mid.ms.gov

Renewal of Company Licensing/Line Changes
Glenda Phillips (601) 359-2713
Statutory Compliance Division...............................................................glenda.phillips@mid.ms.gov

Surplus Lines
Nancy Cross (601) 359-3571
Director, Statutory Compliance...............................................................nancy.cross@mid.ms.gov
Chlora Lindley-Myers was appointed director of the Missouri Department of Insurance, Financial Institutions and Professional Registration on March 6, 2017 (the name of the department was changed to the Missouri Department of Commerce and Insurance on August 28, 2019). She was confirmed by the Missouri Senate on April 13, 2017. She leads the department that protects consumers and ensures a strong and stable insurance market through the regulation of professionals and businesses that impact Missourians’ lives daily. She has served in several senior positions in the legislative, judicial and executive branches of government. She has also served in leadership roles in the regulatory and insurance industries, as well as within the National Association of Insurance Commissioners (NAIC). In addition to Missouri, she has worked for both the Kentucky Department of Insurance and the Tennessee Department of Commerce and Insurance, and for the NAIC.

She holds an undergraduate degree from Mount Holyoke College in Massachusetts and a law degree from the University of Connecticut. Chlora is licensed to practice law in various states, including Missouri. She has received national recognition for her work. She has been awarded the Robert Dineen Award for Outstanding Service and Contribution to the State Regulation of Insurance and the Al Greer Award for exceptional dedication, knowledge and support of the field of insurance regulation by the Insurance Examiners Regulatory Society (IRES).

Director Lindley-Myers currently serves on the Executive (EX) Committee of the NAIC as Secretary/Treasurer. She also serves in these additional leadership roles with the NAIC: Secretary/Treasurer of the Government Relations Leadership Council (GRLC), Secretary/Treasurer of the Internal Admin (EX1) Subcommittee, Chair of the Audit Committee, Vice-Chair of the Market Information Systems (D) Task Force, Chair of the Reinsurance (E) Task Force, Co-Vice Chair of the Special Committee on Race & Insurance, and is a member of the International Insurance Relations (G) Committee and the NAIC/Consumer Liaison Committee.

Missouri Department of Commerce and Insurance
P.O. Box 690
Jefferson City, Missouri 65102-0690

Email Address
news@dci.mo.gov

Phone Numbers
Main: (573) 751-4126
Producer Licensing: (573) 751-3518

Fax Numbers
Producer Licensing: (573) 526-3416
Financial Examinations: (573) 526-2092
Life and Health: (573) 526-4839
Property and Casualty: (573) 526-4839

Make Checks Payable to: Department of Commerce and Insurance (for department fees) Director of Revenue (for premium taxes)

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://dci.mo.gov

© 1991-2020 National Association of Insurance Commissioners
MISSOURI

Director, Insurance Market Regulation .........................................................(573) 751-2430
John Rehagen

Director, Insurance Company Regulation ....................................................(573) 526-4877
Shannon Schmoeger

Chief Financial Examiner, Insurance Company Regulation ......................................(573) 526-4877
Stewart Freilich

Chief Market Conduct Examiner, Insurance Market Regulation .....................(573) 751-2430
Carrie Couch

Director, Consumer Affairs .............................................................................(573) 751-1922
Grady Martin

Director, Administration .................................................................................(573) 751-7223
Rich Lamb

Director, Legislative Affairs ..............................................................................(573) 526-3587
Susan Cardwell

Budget Officer ......................................................................................................(573) 526-2938
Lori Croy

Director, Communications .................................................................................(573) 751-2562

CONTACT PERSONS

Agent/Producer Licensing
Brenda Otto
Manager, Licensing ..................................................................................................(573) 751-9292
Brenda.otto@insurance.mo.gov

Annual Statement
Debbie Doggett
Chief Financial Analyst ...........................................................................................(573) 526-2944
debbie.doggett@insurance.mo.gov

Captive Insurance
John Talley
Manager, Captive Program ....................................................................................(573) 522-9932
John.talley@insurance.mo.gov

Company Licensing and Fees
Cindy Monroe
Admissions Specialist ..............................................................................................(573) 751-4362
cynthia.monroe@insurance.mo.gov

Deposits
Toni Charlton
Financial Analyst ......................................................................................................(573) 526-4618
toni.charlton@insurance.mo.gov

Examinations-Agent Investigations

© 1991-2020 National Association of Insurance Commissioners
12/5/2020 128
MISSOURI

Marjorie Thompson
Chief Investigator .................................................................Marjorie.Thompson@insurance.mo.gov

Examinations-Financial
Shannon Schmoeger
Chief Financial Examiner........................................................Shannon.Schmoeger@insurance.mo.gov

Examinations-Market Conduct
Stewart Freilich
Chief Market Conduct Examiner..............................................Stewart.Freilich@insurance.mo.gov

Guaranty Funds

Life and Health ........................................................................(573) 634-8455

Property and Casualty ...............................................................(573) 634-8455

Health, Life and Disabilities Complaints
Jessica Schrimpf
Manager, Health, Life and Disability Complaints.........................jessica.schrimpf@insurance.mo.gov

Information Systems
Preston Feeler
Information Management Officer..............................................Preston.Feeler@dci.mo.gov

Policy and Form Filing-Life and Health
Camille Anderson-Weddle
Manager, Life and Health............................................................Camille.Anderson@insurance.mo.gov

Policy and Form Filing-Property and Casualty
LeAnn Cox
Manager, Property and Casualty..................................................LeAnn.Cox@insurance.mo.gov

Premium Tax
Noland Stuecken
Tax Auditor ..................................................................................noland.stuecken@insurance.mo.gov

Property and Casualty Complaints
Jeana Thomas
Manager, Property and Casualty..................................................jeana.thomas@insurance.mo.gov

Receivership
Shelley Forrest
Manager, Receivership...............................................................Shelley.Forrest@insurance.mo.gov

Statistical Reporting

© 1991-2020 National Association of Insurance Commissioners
12/5/2020
129
MISSOURI

Brent Kabler  
Manager, Statistics Section  
(573) 526-2945  
brent.kabler@insurance.mo.gov

Surplus Lines

Lindsay Tougaw  
Manager, Surplus Lines  
(573) 526-1589  
Lindsay.Tougaw@insurance.mo.gov
Matthew Rosendale was elected Commissioner of Securities and Insurance, Montana State Auditor in 2016. Rosendale puts the people of Montana first by serving as a watchdog and protecting Montana’s securities and insurance consumers. He is committed to putting Montanans back in charge of their own health care by increasing choices, removing hurdles that increase premiums, improving access to health care, and removing government from between patients and their doctors. As a member of the State Land Board, Rosendale also is one of five Montana elected officials responsible for the management of more than 5 million acres of state trust lands.

Rosendale has called Montana home for a long time and established deep roots in the community. He and his family chose to live in Montana because Big Sky Country represents the values he and his family hold dear: God, liberty, and an individual’s right to rule himself or herself without the pressing hand of an intrusive government. Those basic and fundamental beliefs pushed Rosendale to run for public office, and he served in the state legislature representing Northeastern Montana for six years prior to his election as auditor. During Rosendale’s service in the legislature, he demonstrated a strong ability to work with elected officials from both parties to cut unnecessary spending and protect Montanans’ constitutional rights.

Before running for public office, Rosendale worked in real estate, real estate development and land management, where he built his small family business into a full-service firm. With his extensive background in managing various types of land, Rosendale brings unique skills and experience to the State Land Board, which generates millions of dollars to fund the Treasure State’s K–12 public education system through natural resource development and land management.

Rosendale and his wife, Jean, have been married for more than 30 years. They own and operate their ranch north of Glendive, where they raised their three sons. When Rosendale is not serving the people of Montana in Helena, you can find him fixing fences or hunting along the river bottom.

Mailing Address
Office of the Commissioner of Securities and Insurance
Montana State Auditor
840 Helena Ave.
Helena, Montana 59601

Email Address
See individual email addresses

Phone Numbers
Main (406) 444-2040
Toll-Free Number (In-state only) (800) 332-6148

Fax Numbers
Main (406) 444-3497

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: http://csimt.gov
Make Checks Payable to: Montana State Auditor's Office

Matthew Rosendale
Commissioner m.rosendale@mt.gov

Kristin Hansen
Deputy State Auditor kris.hansen@mt.gov

© 1991-2020 National Association of Insurance Commissioners
12/5/2020
MONTANA

Marissa Stockton ................................................................. (406) 444-2006
Assistant Deputy State Auditor/Scheduler to Commissioner marissa.stockton@mt.gov

Bob Biskupiak ................................................................. (406) 444-5438
Deputy Insurance Commissioner bob.biskupiak@mt.gov

Michelle Dietrich ............................................................... (406) 444-2755
Chief Legal Counsel michelle.dietrich@mt.gov

Derek Oestreicher ............................................................. (406) 444-1942
Legal Policy Advisor derek.oestreicher@mt.gov

Kyle Schmauch ............................................................... (406) 444-4328
Media Specialist kyle.schmauch@mt.gov

Glynis Gibson ................................................................. (406) 444-3517
IT Manager ggibson@mt.gov

Kendall Cotton ................................................................. (406) 444-3412
Policy Administrator kendall.cotton@mt.gov

Sharon Richetti ................................................................. (406) 444-2894
Policy Holder Services Bureau Chief srichetti@mt.gov

Steve Matthews ............................................................... (406) 444-9768
Chief, Examinations Bureau/Captive Insurance Coordinator smatthews@mt.gov

Mari Kindberg ................................................................. (406) 444-5220
Rates and Forms Bureau Chief mkindberg@mt.gov

Jeannie Keller ................................................................. (406) 444-9751
Chief, Insurance Services Bureau jkeller2@mt.gov

Staci Litschauer ............................................................... (406) 444-2041
Administrator, Centralized Services Division slitschauer@mt.gov

Connie Griffith ............................................................... (406) 444-1867
Financial Specialist connie.griffith@mt.gov

CONTACT PERSONS

NAIC Liaison
Marissa Stockton ................................................................. (406) 444-2006
Assistant Deputy State Auditor/Scheduler to Commissioner marissa.stockton@mt.gov

Agent Licensing
Jeannie Keller ................................................................. (406) 444-9751
Bureau Chief jkeller2@mt.gov

Annual Statements and Company Licensing
MONTANA

Steve Matthews
Chief Financial Examiner, Examinations Bureau
(406) 444-4372
smatthews@mt.gov

Consumer Complaints and Inquires
Sharon Richetti
Policy Holder Services Bureau Chief
(406) 444-2894
srichetti@mt.gov

Department Counsel
Michelle Dietrich
Chief Legal Counsel
(406) 444-2755
michelle.dietrich@mt.gov

Derek Oestreicher
Legal Policy Advisor
(406) 444-4328

Deposits
Steve Matthews
Chief Financial Examiner, Examinations Bureau
(406) 444-4372
smatthews@mt.gov

Examinations-Financial
Steve Matthews
Chief Financial Examiner, Examinations Bureau
(406) 444-4372
smatthews@mt.gov

Market Conduct
David Dachs
Market Conduct Examiner, Insurance Services Bureau
(406) 444-9722
ddachs@mt.gov

Media Relations/Public Information
Kyle Schmauch
Director, Communications
(406) 444-3152
kyle.schmauch@mt.gov

Policy and Form Filing
Mari Kindberg
Rates and Forms Bureau Chief
(406) 444-5220
mkindberg@mt.gov

Policy and Form Filing-Health Specialist
Tiffany Caverhill
Compliance Analyst
(406) 444-3720
tcaverhill@mt.gov

Policy and Form Filing-Life and Long Term Care Specialist
Myrna O'Dell
Compliance Analyst
(406) 444-2047
modell@mt.gov

Policy and Form Filing-Property and Casualty, Annuity Specialist
Tiffany Caverhill
Compliance Analyst
(406) 444-3720
tcaverhill@mt.gov

Policy and Form Filing-Property and Casualty/Med Supplement Specialist
MONTANA

Karen Beyl (406) 444-3438
Compliance Analyst kbeyl@mt.gov

Premium Tax
Steve Matthews (406) 444-4372
Chief Financial Examiner, Examinations Bureau smatthews@mt.gov

Rate Filing-Life and Health
Ashley Perez (406) 444-5220
Actuary aperez@mt.gov

Rate Filing-Property and Casualty
Mari L. Kindberg, FCAS, MAAA (406) 444-5220
Actuary mkindberg@mt.gov
Bruce R. Ramge was appointed Director of the Nebraska Department of Insurance (DOI) by Governor Dave Heineman on November 15, 2010. Ramge had served as acting director since October 30, 2010, and as deputy director since January 2008. On January 8, 2015, he was reappointed Director of the Nebraska DOI by Governor Pete Ricketts.

Ramge has assisted various National Association of Insurance Commissioners (NAIC) working groups over the years. He is past chair of the Midwest Zone and has served as chair of the Market Conduct Examination Standards (D) Working Group, chair of the Market Regulation Accreditation (D) Working Group, chair and vice chair of the Life Insurance and Annuities (A) Committee, co-chair of the Principle-Based Reserving Implementation (EX) Task Force, and vice chair of the Market Actions (D) Working Group. He currently also serves as Chair of the IIIPRC Audit Committee, and is a member of the NAIC Audit Committee as well as several other NAIC committees, task forces and working groups.

Ramge is a past president of the Insurance Regulatory Examiners Society (IRES), and he received the 2007 IRES Foundation Paul L. DeAngelo Memorial Teaching Award and the 2007 IRES Al Greer Achievement Award.

Ramge earned a bachelor’s degree from Dana College and a Master of Business Administration (MBA) from the University of Nebraska Omaha.
NEBRASKA

Connie VanSlyke
Administrator, Property and Casualty
(402) 471-4647
connie.vanslyke@nebraska.gov

Laura Arp
Administrator, Life and Health
(402) 471-4635
laura.arp@nebraska.gov

Barbara Peterson
Administrator, Consumer Affairs
(402) 471-4743
barbara.peterson@nebraska.gov

Kevin Schlautman
Administrator, Producer Licensing
(402) 471-4707
kevin.schlautman@nebraska.gov

Peggy Jasa
Public Information Officer
(402) 471-4632
peg.jasa@nebraska.gov

Rhonda Ahrens
Chief Actuary
(402) 471-4631
rhonda.ahrens@nebraska.gov

Charles Starr
Fraud Investigator/Supervisor
(402) 471-8334
charles.starr@nebraska.gov

Vacant
Insurance Health Policy Administrator
(402) 471-2201

CONTACT PERSONS

NAIC Liaison
Peggy Jasa
(402) 471-4632
peg.jasa@nebraska.gov

Accident/Health Insurance
Laura Arp
(402) 471-4635
laura.arp@nebraska.gov

Agent Licensing
Kevin Schlautman
(402) 471-4707
kevin.schlautman@nebraska.gov

Annual Statements
Justin Schrader
Chief Examiner
(402) 471-4734
justin.schrader@nebraska.gov

Company Admissions
Kristy Hadden
(402) 471-0373
kristy.hadden@nebraska.gov

Consumer Complaints and Inquires
Barbara Peterson
(402) 471-4743
barbara.peterson@nebraska.gov
NEBRASKA

Department Counsel
Martin Swanson             (402) 471-4503  
General Counsel........................................................................................................martin.swanson@nebraska.gov

Deposits
Lori Bruss             (402) 471-4045  
Securities Officer ........................................................................................................lori.bruss@nebraska.gov

Examinations-Agent
Kevin Schlautman             (402) 471-4707  
Administrator, Producer Licensing........................................................................kevin.schlautman@nebraska.gov

Examinations-Financial
Justin Schrader             (402) 471-4734  
Chief Examiner ........................................................................................................justin.schrader@nebraska.gov

Examinations-Market Conduct
Reva Vandevoorde             (402) 471-4652  
Supervisor, Market Conduct..................................................................................reva.vandevoorde@nebraska.gov

Fees
Justin Schrader             (402) 471-4734  
Chief Examiner ........................................................................................................justin.schrader@nebraska.gov

Insurance Fraud
Charles Starr             (402) 471-8334  
Fraud Investigator/Supervisor..............................................................................charles.starr@nebraska.gov

Life Insurance
Laura Arp             (402) 471-4635  
Administrator, Life and Health............................................................................laura.arp@nebraska.gov

Media Relations
Peggy Jasa             (402) 471-4632  
Public Information Officer....................................................................................peg.jasa@nebraska.gov

Policy and Form Filing-Life and Health
Laura Arp             (402) 471-4635  
Administrator, Life and Health............................................................................laura.arp@nebraska.gov

Policy and Form Filing-Property and Casualty
Connie VanSlyke             (402) 471-4647  
Administrator, Property and Casualty ......................................................................connie.vanslyke@nebraska.gov

Premium Tax
Martha Hettenbaugh             (402) 471-4671  
Tax Analyst.............................................................................................................martha.hettenbaugh@nebraska.gov

© 1991-2020 National Association of Insurance Commissioners  
12/5/2020  
137
NEBRASKA

Property and Casualty-Commercial Lines
Connie VanSlyke  (402) 471-4647
Administrator, Property and Casualty ..........................................................connie.vanslyke@nebraska.gov

Property and Casualty-Personal Lines
Connie VanSlyke  (402) 471-4647
Administrator, Property and Casualty ..........................................................connie.vanslyke@nebraska.gov

Statistical Reporting
Connie VanSlyke  (402) 471-4647
Administrator, Property and Casualty ..........................................................connie.vanslyke@nebraska.gov

Receivership
Martin Swanson  (402) 471-4503
General Counsel................................................................................................martin.swanson@nebraska.gov
NEVADA

Nevada Insurance Commissioner, Barbara Richardson assumed the role of Insurance Commissioner in the great state of Nevada in March of 2016. Prior to accepting that role, Barbara had been the New Hampshire Insurance Department's Director of Operations and Fraud for 12 years. Before that she worked at various times in her career for CNA, Kemper Financial, the Federal Reserve Bank in Chicago and Putnam Securities.

Barbara is a graduate of Vassar College and has a law degree from the University of New Hampshire School of Law and an MBA from Loyola University in Chicago. She has been an active member on the national level of the NAIC’s various Committees, Task Forces and Work Groups including most recently, the Innovation Task Force, the SERFF Board and the Antifraud Task Force. Barbara has three grown sons whom she is very proud of and who live throughout the United States.

Barbara D. Richardson
Commissioner

Term of Office: At the Pleasure of the Director of the Department of Business and Industry
Appointed: March 7, 2016

Mailing Address
Nevada Department of Business and Industry
Division of Insurance
1818 East College Parkway, Suite 103
Carson City, Nevada 89706

Street Address
Same as mailing address

Email Address
insinfo@doi.nv.gov

Las Vegas Address
3300 West Sahara Avenue, Suite 275
Las Vegas, Nevada 89102

Fax Numbers
Main (775) 687-0787
Las Vegas Number (702) 486-4007

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: http://doi.nv.gov/
Make Checks Payable to: Nevada Division of Insurance

Barbara D. Richardson
Commissioner

© 1991-2020 National Association of Insurance Commissioners
12/5/2020
NEVADA

Stephanie McGee  
Chief Deputy Commissioner, Carson City  
(775) 687-0758

Nick Stosic  
Deputy Commissioner, Carson City  
(775) 687-0783

David Cassetty  
Deputy Commissioner, Las Vegas  
(702) 486-4379

CONTACT PERSONS

Accident/Health Insurance
Mark Garratt  
Chief Insurance Examiner  
(775) 687-0736

Producer Licensing
Stephanie McGee  
Chief Deputy Commissioner  
(775) 687-0758

Annual Statements
Peter Rao  
Assistant Chief Insurance Examiner  
(775) 687-0757

Captive Insurers
Nick Stosic  
Deputy Commissioner  
(775) 687-0783

Company Fees-Licensing
Kathy Kelley  
Administrative Assistant  
(775) 687-0753

Consumer Complaints and Inquires
Linda Stratton  
Supervising Compliance Investigator, Las Vegas  
(702) 486-4395

David Cassetty  
Deputy Commissioner, Las Vegas  
(702) 486-4379

Corporate and Financial Affairs
Peter Rao  
Assistant Chief Insurance Examiner  
(775) 687-0757

Division Counsel
Alexia Emmermann  
Chief Legal Counsel  
(775) 687-0701

Deposits
Denise Costello  
(775) 687-0752

© 1991-2020 National Association of Insurance Commissioners  
12/5/2020
<table>
<thead>
<tr>
<th>Role</th>
<th>Name</th>
<th>Phone Number</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Enforcement</strong></td>
<td>David Cassetty</td>
<td>(702) 486-4379</td>
<td><a href="mailto:dcassetty@doi.nv.gov">dcassetty@doi.nv.gov</a></td>
</tr>
<tr>
<td>Deputy Commissioner</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Stephanie Canter</td>
<td>(702) 486-4598</td>
<td><a href="mailto:slcanter@doi.nv.gov">slcanter@doi.nv.gov</a></td>
<td></td>
</tr>
<tr>
<td>Enforcement Chief</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cheryl Allen-Stallworth</td>
<td>(702) 486-4632</td>
<td><a href="mailto:estallworth@doi.nv.gov">estallworth@doi.nv.gov</a></td>
<td></td>
</tr>
<tr>
<td>Compliance Officer, Las Vegas</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Sonja Whitten</td>
<td>(702) 486-4597</td>
<td><a href="mailto:srwhitten@doi.nv.gov">srwhitten@doi.nv.gov</a></td>
<td></td>
</tr>
<tr>
<td>Compliance Investigator, Las Vegas</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>John Parnell</td>
<td>(702) 486-4394</td>
<td><a href="mailto:jparnell@doi.nv.gov">jparnell@doi.nv.gov</a></td>
<td></td>
</tr>
<tr>
<td>Compliance Investigator, Las Vegas</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Julie Wisbar</td>
<td>(775) 687-0713</td>
<td><a href="mailto:jwisbar@doi.nv.gov">jwisbar@doi.nv.gov</a></td>
<td></td>
</tr>
<tr>
<td>Compliance Investigator, Carson City</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Jonathan Wycoff</td>
<td>(775) 687-0718</td>
<td><a href="mailto:jhwycoff@doi.nv.gov">jhwycoff@doi.nv.gov</a></td>
<td></td>
</tr>
<tr>
<td>Compliance Investigator, Carson City</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Examinations-Agent</strong></td>
<td>Joel Bengo</td>
<td>(775) 687-0743</td>
<td><a href="mailto:jbengo@doi.nv.gov">jbengo@doi.nv.gov</a></td>
</tr>
<tr>
<td>Chief Insurance Examiner</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Examinations-Financial</strong></td>
<td>Peter Rao</td>
<td>(775) 687-0757</td>
<td><a href="mailto:prao@doi.nv.gov">prao@doi.nv.gov</a></td>
</tr>
<tr>
<td>Assistant Chief Insurance Examiner</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Examinations-Market Conduct</strong></td>
<td>Nick Stosic</td>
<td>(775) 687-0783</td>
<td><a href="mailto:nstosic@doi.nv.gov">nstosic@doi.nv.gov</a></td>
</tr>
<tr>
<td>Deputy Commissioner</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Information Systems</strong></td>
<td>Dennis McGehee</td>
<td>(775) 687-0785</td>
<td><a href="mailto:dmcgehee@doi.nv.gov">dmcgehee@doi.nv.gov</a></td>
</tr>
<tr>
<td>IT Professional</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Life and Health Insurance</strong></td>
<td>Mark Garratt</td>
<td>(775) 687-0736</td>
<td><a href="mailto:mgarratt@doi.nv.gov">mgarratt@doi.nv.gov</a></td>
</tr>
<tr>
<td>Chief Insurance Examiner</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Market Regulation</strong></td>
<td>Peggy Willard-Ross</td>
<td>(775) 687-0760</td>
<td><a href="mailto:pwillard@doi.nv.gov">pwillard@doi.nv.gov</a></td>
</tr>
<tr>
<td>Insurance Examiner</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Media Relations/Public Information</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
NEVADA

Yeraldin Deavila (775) 687-0772
Public Information Officer ydeavila@doi.nv.gov

Policy and Form Filing-Life and Health
Mark Garratt (775) 687-0736
Chief Insurance Examiner mgarratt@doi.nv.gov

Policy and Form Filing-Property and Casualty
Mark Garratt (775) 687-0736
Chief Insurance Examiner mgarratt@doi.nv.gov

Property and Casualty-Commercial Lines
Mark Garratt (775) 687-0736
Chief Insurance Examiner mgarratt@doi.nv.gov

Property and Casualty-Personal Lines
Mark Garratt (775) 687-0736
Chief Insurance Examiner mgarratt@doi.nv.gov

Statistical Reporting
Gennady Stolyarov (775) 687-0766
Lead Actuary gstolyarov@doi.nv.gov

Self-Insured Workers' Compensation
Maurice Fuller (775) 687-0742
Insurance Examiner mfuller@doi.nv.gov

© 1991-2020 National Association of Insurance Commissioners
12/5/2020 142
Chris Nicolopoulos is Commissioner of the New Hampshire Insurance Department. He was nominated by Governor Chris T. Sununu and unanimously approved by the New Hampshire Executive Council. Previously, Commissioner Nicolopoulos served as the President and CEO of the New Hampshire Association of Insurance Agents for five years. Prior to leading the NH Association of Insurance Agents, he was an associate at Preti, Flaherty, Beliveau & Pachios PLLP, and Government Affairs Director at the New Hampshire Association of Realtors. Commissioner Nicolopoulos earned his J.D. from New England Law School and his Bachelor of Arts in History from the University of New Hampshire. Since 2002, Nicolopoulos has been licensed to practice law in New Hampshire and Massachusetts. He lives in Bow, New Hampshire.

Chris Nicolopoulos
Commissioner

Term of Office: Five Years (Ends June 9, 2023)
Appointed: February 19, 2020

Mailing Address
New Hampshire Insurance Department
21 Fruit Street, Suite 14
Concord, New Hampshire 03301

Street Address
Same as mailing address

Phone Numbers
Main (603) 271-2261
Toll-free (800) 852-3416
Financial Exam/Licensing/Consumer 1 (603) 271-2241

Fax Numbers
Main (603) 271-1406
Accounting (666) 555-5555

Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday
Website: www.nh.gov/insurance
Make Checks Payable to: Treasurer, State of New Hampshire

Alexander K. Feldvebel
Deputy Commissioner………………………………………………………………………………………………………………………………………(603) 271-2261

Linda Zalinskie
Assistant to the Deputy Commissioner…………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………
NEW HAMPSHIRE

Douglas Bartlett
Director, Financial Regulation Division .........................................................................................................(603) 271-2879

Tyler Brannen
Director of Health Economics ............................................................................................................................(603) 271-2396

David Sky
Chief Actuary, Life, Accident and Health Division .....................................................................................................(603) 271-2506

James Fox
Director, Property and Casualty Division .................................................................................................................(603) 271-2502

Christian Citarella
Chief Actuary, Property and Casualty Division ........................................................................................................(603) 271-2113

Heather Silverstein
General Counsel .........................................................................................................................................................(603) 271-2261

Mary Bleier
Enforcement Counsel ....................................................................................................................................................(603) 271-4137

Theodore Perkins, Jr
Information Technology ...................................................................................................................................................(603) 271-2518

Keith Nyhan
Director, Consumer Services ........................................................................................................................................(603) 271-3304

CONTACT PERSONS

...........................................................................................................................................................................................

NAIC Liaison
Christie Rice
Assistant Commissioner ......................................................................................................................................................(603) 271-2261

Accident and Health Insurance
Alexander K. Feldvebel
Deputy Commissioner .........................................................................................................................................................(603) 271-2261

Agent Licensing
Christie Rice
Assistant Commissioner .........................................................................................................................................................(603) 271-2261

Annual Statements
Patricia Gosselin
Chief Financial Analyst, Financial Regulation Division ..................................................................................................(603) 271-2920
NEW HAMPSHIRE

Company Licensing
Patricia Gosselin
  Chief Financial Analyst, Financial Regulation Division.................................................................(603) 271-2920

Consumer Services
Keith Nyhan
  Director, Consumer Services Division........................................................................................................(603) 271-3304

Deposits
Lisa Cotter
  Financial Records Auditor, Financial Regulation Division...........................................................................(603) 271-2528

Examinations-Agent
Christie Rice
  Assistant Commissioner.................................................................................................................................(603) 271-2261

Examinations-Financial
Colin Wilkins
  Chief Financial Examiner, Financial Regulation Division..............................................................................(603) 271-2374

Examinations-Market Conduct
Edwin Pugsley
  Chief Examiner, Property and Casualty Market Conduct Division..............................................................(603) 271-3711

Maureen Belanger
  Chief Examiner, Life and Health Market Conduct Division.............................................................................(603) 271-2828

Fees
Norma Stallings
  Tax and Revenue Administrator....................................................................................................................(603) 271-2391

General Counsel
Heather Silverstein
  General Counsel...........................................................................................................................................(603) 271-2261

Insurance Fraud
Heather Silverstein
  General Counsel...........................................................................................................................................(603) 271-2261

Media Relations/Public Information
Eireann Sibley
  Director, Communications..............................................................................................................................(603) 271-3781

Outreach Coordinator
Tiffany Fuller
  Outreach Coordinator, Communications...........................................................................................................(603) 271-3886
NEW HAMPSHIRE

Policy and Form Filing-Life, Accident and Health
Jason Dexter
   Compliance Administrator, Life, Accident and Health Division.................................................................(603) 271-3041

Policy and Form Filing-Property and Casualty
Frank Cardamone
   Compliance Administrator, Property and Casualty Division.................................................................(603) 271-2163

Premium Tax
Norma Stallings
   Tax and Revenue Administrator......................................................................................................................(603) 271-2391

Property and Casualty Insurance
James Fox
   Director, Property and Casualty Division........................................................................................................(603) 271-2502

Property and Casualty-Commercial Lines
Edwin Pugsley
   Chief Examiner, Property and Casualty Market Conduct Division.................................................................(603) 271-3711

Statistical Reporting-Property and Casualty Market Analysis
Christian Citarella
   Chief Actuary, Property and Casualty Division..................................................................................................(603) 271-2113
Marlene Caride took the oath of office as Commissioner of Banking and Insurance on June 27, 2018. She was named Acting Commissioner by Governor Phil Murphy and began serving on January 16, 2018. Caride is the first Hispanic to head the department, where she oversees New Jersey's insurance, banking and real estate industries.

Prior to joining the department, Caride was a member of the New Jersey General Assembly representing the 36th Legislative District. During her three terms in the Assembly, Caride served on the Assembly Financial Institutions and Insurance Committee, the Assembly Appropriations Committee and the New Jersey Legislative Select Committee on Investigation. She also chaired the Assembly Education Committee and was vice-chair of the Assembly Transportation and Independent Authorities Committee.

Caride was a partner in the Union City, NJ, law firm of Gonzalez & Caride. She also served as the municipal prosecutor for the Ridgefield Municipal Court and Zoning Board attorney for the municipalities of South Hackensack, NJ, and Saddle Brook, NJ.

Earlier in her career, Caride served as legal counselor to the West New York Parking Authority and the alcoholic beverage control (ABC) prosecutor for the city of West New York, NJ. She also served as a special civil part mediator for the Hudson County Superior Court Law Division.

Caride is a member of the Bar of the Supreme Court of the United States, the New Jersey State Bar Association, the Hudson County Bar Association and the Hispanic Bar Association of New Jersey.

Caride earned a law degree from California Western School of Law and a bachelor's degree in education from Fairleigh Dickinson University. She resides in Ridgefield, NJ.

**Mailing Address**
State of New Jersey  
Department of Banking and Insurance  
20 West State Street  
P.O. Box 325  
Trenton, New Jersey 08625-0325

**New Jersey Personal Automobile Insurance Plan**
Laurel Corporate Center  
10000 Midlantic Drive, Suite 403  
W Mount Laurel, New Jersey 08054

**Phone Numbers**
Main: (609) 292-7272  
Satellite Consumer Center, Newark: (973) 648-4713  
Toll-Free Number: (800) 446-7467  
Newark Main: (973) 622-6014  
Mount Laurel Main: (856) 722-0030

**Fax Numbers**
Main: (609) 984-5273  
Newark Main: (973) 622-6110  
Mount Laurel Main: (856) 722-9382

**Office Hours:** 8:30 a.m.-5:00 p.m., Monday-Friday  
**Website:** www.dobi.nj.gov  
**Make Checks Payable to:** Department of Banking and Insurance
NEW JERSEY

Marlene Caride  
Commissioner..................................................................................................................(609) 633-7667

Justin Zimmerman  
Chief of Staff........................................................................................................................(609) 633-7667

Peter L. Hartt  
Director, Division of Insurance............................................................................................(609) 292-7272

Kristine A. Maurer, Esq.  
Assistant Director, Division of Insurance.............................................................................(609) 292-7272

Elijah Johnson  
Director of Legislative Affairs.................................................................................................(609) 292-7272

Denise Illes  
Chief of Regulation...................................................................................................................(609) 292-7272

Vacant  
Assistant Commissioner, Administration................................................................................(609) 292-7272

Steven P. Kerner, Jr.  
Assistant Commissioner, Solvency Regulation......................................................................(609) 292-7272

Philip Gennace  
Assistant Commissioner, Life and Health...............................................................................(609) 292-7272

Carl Sornson  
Assistant Commissioner, Property and Casualty......................................................................(609) 292-7272

Gale Simon  
Assistant Commissioner, Consumer Protection.........................................................................(609) 292-7272

William P. White  
Assistant Commissioner, Captive Insurance..............................................................................(609) 292-7272

Ralph Boeckman  
Specialist, Market Regulation, Consumer Protection.................................................................(609) 292-7272

Ellen DeRosa  
Executive Director, Individual Health Coverage Program and Small Employer Health Benefits Program..................................................................................................................(609) 292-7272

Fredrick A. Huber  
Executive Director, New Jersey, Compensation Rating and Inspection Bureau..........................(973) 622-6014

CONTACT PERSONS

NAIC Liaison  
Peter L. Hartt..............................................................................................................................peterhart@dobi.nj.gov

© 1991-2020 National Association of Insurance Commissioners
12/5/2020 148
NEW JERSEY

Kristine A. Maurer, Esq. (602) 292-7272
Assistant Director, Division of Insurance

Kristine.maurer@dobi.nj.gov

Accident and Health Insurance
Philip Gennace (609) 292-7272
Assistant Commissioner, Life and Health

Philip.gennace@dobi.nj.gov

Agent Licensing
Ruth Jackson (609) 292-7272
Supervisor, Insurance Producer Licensing

Ruth.jackson@dobi.nj.gov

Annual Statements
Joann Jones (609) 292-7272
Technical Assistant II

Joann.jones@dobi.nj.gov

Captive Insurance
William P. White (609) 292-7272
Assistant Commissioner

William.white@dobi.nj.gov

Company Licensing
Kwame Asare (609) 292-7272
Supervising Insurance Examiner

Kwame.asare@dobi.nj.gov

Consumer Complaints and Inquires
Gale Simon (609) 292-7272
Assistant Commissioner, Consumer Protection Services

Gale.simon@dobi.nj.gov

Department Counsel
James A. Carey, Jr., DAG, Office of the New Jersey Attorney General (609) 984-8469
Section Chief

James.carey@dol.lps.state.nj.us

Deposits
Kwame Asare (609) 292-7272
Supervising Insurance Examiner

Kwame.asare@dobi.nj.gov

Examinations-Agent
Gale Simon (609) 292-7272
Assistant Commissioner, Consumer Protection Services

Gale.simon@dobi.nj.gov

Examinations-Financial
Steven P. Kerner, Jr. (609) 292-7272
Assistant Commissioner, Solvency Regulation

Steve.kerner@dobi.nj.gov

Market Analysis, Market Conduct Examinations and Anti-Fraud Compliance
Ralph Boeckman (609) 292-7272
Market Regulation Specialist

Ralph.boeckman@dobi.nj.gov
NEW JERSEY

Financial Analysis
John Sirovetz
Supervising Insurance Examiner Solvency Regulation ................................................................. john.sirotetz@dobi.nj.gov

Life Insurance
Philip Gennace
Assistant Commissioner, Life and Health ............................................................................................. (609) 292-7272

Public Affairs
Trish Graber
Director ...................................................................................................................................................... (609) 292-5064

Policy and Form Filing-Life and Health
Philip Gennace
Assistant Commissioner, Life and Health ............................................................................................. (609) 292-7272

Policy and Form Filing-Property and Casualty
Carl Sornson
Assistant Commissioner, Property and Casualty .................................................................................. (609) 292-7272

Premium Tax
Tanveer Ahmed
Examiner II .................................................................................................................................................. (609) 292-7272

Property and Casualty-Commercial Lines
Carl Sornson
Assistant Commissioner, Property and Casualty .................................................................................. (609) 292-7272

Property and Casualty-Personal Lines
Carl Sornson
Assistant Commissioner, Property and Casualty .................................................................................. (609) 292-7272

Statistical Reporting
Sam Sacky
Actuarial Analyst .............................................................................................................................................. (609) 292-7272

Bureau of Fraud Deterrence
Richard Besser
Chief of Investigations ................................................................................................................................... (609) 292-7272
NEW MEXICO

On January 1, 2020, Mr. Toal became the New Mexico Superintendent of Insurance, having been chosen unanimously by the state Nominating Committee. The Office of the Superintendent of Insurance (OSI) serves all aspects of the insurance world in New Mexico and includes some notable special operations such as the Auto Theft Prevention program and the Patient Compensation Fund for malpractice actions. Prior to becoming Superintendent he served as a Deputy Secretary of the Human Services Department, leading several significant initiatives, including the innovative Enterprise HHS 2020 project that is designed to service multiple state agencies. In 2014, Mr. Toal began his work in NM as the Deputy Director of the Human Services Department’s Division of Medical Assistance

Before relocating to NM in 2014, Mr. Toal served in several public service roles in Georgia, including Director of the State Cancer program, Commissioner of the Georgia Department of Community Health, which was responsible for the state Medicaid, PeachCare, State Health Planning, and Indigent Care Trust Fund programs, as well as the State Health Benefit Plan offering health benefits to all state and school personnel. Prior to creation of the Department of Community Health, for 11 years, Mr. Toal was both a Commissioner and Deputy Commissioner of the Georgia Department of Medical Assistance. In those roles, he was responsible for planning, management, and administration of the Georgia Medicaid program, which had a budget of $3.2 billion and paid health benefits on behalf of more than 950,000 recipients to nearly 40,000 providers. His last role with Georgia was serving as the Director of the Georgia Southern University College of Public Health’s Center for Rural Health and Research.

Mr. Toal received his Master of Public Health degree in Health Administration from the University of North Carolina at Chapel Hill and his undergraduate degree from the University of Illinois at Champaign-Urbana. He is a member of the New Mexico Public Health Association and an alumnus of the National Association of Medicaid Directors. He resides in Santa Fe, NM.

Mailing Address
Office of Superintendent of Insurance (OSI)
P.O. Box 1689
Santa Fe, New Mexico 87504-1689

Street Address (Santa Fe Office)
1120 Paseo de Peralta
Santa Fe, New Mexico 87501

Street Address (Albuquerque Office)
Office of Superintendent of Insurance (OSI)
6200 Uptown Blvd., Suite 100
Albuquerque, New Mexico 87110

Phone Numbers
Main (Santa Fe) (505) 827-4601
Toll-Free Number (In-State Only) (855) 427-5674
Main (Albuquerque) (505) 322-2186

Fax Numbers
Main (Santa Fe) (505) 827-7434
Main (Albuquerque) (505) 827-4734

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.osi.state.nm.us
Make Checks Payable to: Office of Superintendent of Insurance

Robert Doucette
Deputy Superintendent
robert.doucette@state.nm.us

Anna Krylova
Chief Actuary-Property and Casualty
anna.krylova@state.nm.us

© 1991-2020 National Association of Insurance Commissioners
12/5/2020
NEW MEXICO

Vicente Vargas
Chief Counsel to the Superintendent
(505) 827-4645
vicente.vargas@state.nm.us

CONTACT PERSONS

Annual Statements
Mark Jordan
(505) 827-4645
mark.jordan@state.nm.us

Assigned Risk Pool-Workers' Compensation
Bogdanka Kurahovic
(505) 827-4557
bogdanka.kurahovic@state.nm.us

Company Licensing
Victoria Baca
Bureau Chief
(505) 827-4438
victoriaa.baca@state.nm.us

Consumer Complaints and Inquirers
Mark Marquez
(505) 827-4439
mark.marquez@state.nm.us

Deposits and Fees
Victoria Baca
(505) 827-4438
victoriaa.baca@state.nm.us

Examinations/Financial Analysis
Mark Jordan
Chief Examiner
(505) 827-4655
mark.jordan@state.nm.us

Health policy and Consumer Education Bureau-Affordable Care Act (ACA)
Margaret (Kika) Pena
Division Director
(505) 827-4561
margaret.pena@state.nm.us
Paige Duhamel
Health Care Policy Manager
(505) 660-7108
paige.duhamel@state.nm.us

Insurance Fraud Bureau
Roberta Baca
Criminal Division Director
(505) 795-1755
roberta.baca@state.nm.us

Stop Fraud
(877) 807-4010

Investigations/Compliance
Mark Marquez
Staff Manager
(505) 827-4439
mark.marquez@state.nm.us

Managed Health Care Bureau
NEW MEXICO

Margaret (Kika) Pena
Division Director
(505) 827-4561
margaret.pena@state.nm.us

Viara Ianakieva
Bureau Chief
(505) 827-4651
viara.ianakieva@state.nm.us

Life and Health Product Filing Bureau-Form Filing
Margaret (Kika) Pena
Division Director
(505) 827-4561
margaret.pena@state.nm.us

Viara Ianakieva
Bureau Chief
(505) 827-4651
viara.ianakieva@state.nm.us

Producer (Agent) Licensing
Lorinda Martinez
Bureau Chief
(505) 827-4554
lorinda.martinez@state.nm.us

Property and Casualty-Policy and Form Filing
Ashley Hernandez
(505) 827-4593
ashley.hernandez@state.nm.us

Premium Tax
Andy Romero
Compliance Division Director
(505) 827-4649
andy.romero@state.nm.us

Statistical Reporting
Anna Krylova
(505) 827-4529
anna.krylova@state.nm.us

Title Insurance
Otis Phillips
Bureau Chief
(505) 827-4930
otis.phillips@state.nm.us
Linda A. Lacewell was nominated Superintendent of the New York State Department of Financial Services by Governor Andrew M. Cuomo on February 4, 2019. She was confirmed by the New York State Senate in June 2019. Lacewell most recently served as Chief of Staff and Counselor to the Governor. In that role, she oversaw Executive Chamber operations, as well as ethics and law enforcement matters.

Lacewell previously served as executive director of a cancer foundation initiative in Culver City, California. Prior to that, Lacewell served as Chief Risk Officer and Counselor to Governor Cuomo where she built and implemented the first statewide system for ethics, risk and compliance in agencies and authorities.

Lacewell was formerly special counsel to the Governor, as well as the architect of OpenNY, a state-of-the-art open data initiative. She also served as special counsel to Attorney General Cuomo, where she oversaw the public pension fund pay-to-play investigation and the out-of-network health insurance investigation, both of which led to nationwide systemic reform. Prior to that, Lacewell spent nine years as an assistant U.S. attorney for the Eastern District of New York, including two years on the Enron Task Force, and received the Henry L. Stimson Medal and the Attorney General's Award for Exceptional Service.

Lacewell earned her B.A. from New College of the University of South Florida and her J.D. with honors from the University of Miami School of Law. She clerked for a U.S. District Judge for the Southern District of Florida. Lacewell serves as an adjunct professor at New York University School of Law, teaching ethics in government, and previously served as an adjunct professor of law at Fordham University School of Law, teaching international criminal law.

Mailing Address
New York State Department of Financial Services
One State Street
New York, New York 10004-1151

Street Address
New York State Department of Financial Services
One Commerce Plaza, Suite 1700
Albany, New York 12257

Phone Numbers
Main (212) 709-3500
Main (Albany) (518) 474-4567
Agents and Brokers (518) 474-6630
Consumer Complaints (212) 480-6400
Consumer Complaints Toll-Free (800) 342-3736
Insurance Fraud Hotline (888) 372-8369
Multilingual Telephone Service (9am-5pm) (518) 474-5138

Fax Numbers
Main (212) 709-3520
Main (Albany) (518) 473-6814

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.dfs.ny.gov
Make Checks Payable to: Premium Taxes: State Tax Commission Department Fees: Superintendent of Financial Services

Linda A. Lacewell (212) 709-3501
Superintendent
linda.lacewell@dfs.ny.gov

My Chi To (212) 709-3502
Executive Deputy Superintendent, Insurance Division
mychi.to@dfs.ny.gov

Stephen Doody (212) 480-5127
Deputy Superintendent, Property and Casualty Insurance Division
stephen.doody@dfs.ny.gov

© 1991-2020 National Association of Insurance Commissioners
12/5/2020 155
North Carolina Insurance Commissioner and State Fire Marshal Mike Causey has been a small businessman, insurance agent and insurance agency owner with 25 years in the insurance industry.

Causey is a native of Guilford County and still lives in the same house on the Causey family farm where he grew up, residing there with his wife of 43 years, Hisae, and their family pets.

Causey learned the values of hard work as his family grew produce and raised livestock on the family farm and supplied farmers’ markets in the Greensboro area. After high school, Causey entered a work/study program at Wake Technical College, where he earned his degree in engineering technology. From there, he went into the U.S. Army, where he served as a military policeman and played in the Army band. After his military experience, Causey worked as a field engineer in the construction industry and later entered an engineering program at UNC–Charlotte. He soon began his career in the insurance industry, working with Metropolitan Life Insurance Company in Charlotte. He went on to learn virtually every facet of the insurance industry, working as an agency manager and superintendent of agencies for Standard Life Insurance Company and owning his own agency.

Along the way, Causey continued his education with an undergraduate degree and graduate studies from High Point University. In addition to his experience in the insurance industry, Causey has been a lifelong farmer and entrepreneur, owning several family businesses, including an antique store, a farm equipment dealership and a produce market.

Causey likes to stay busy and looks forward to learning the insurance and safety needs of North Carolina families and businesses as he seeks to serve the citizens of North Carolina.

Mailing Address
North Carolina Department of Insurance
1201 Mail Service Center
Raleigh, North Carolina 27699-1201

Email Address
firstname.lastname@ncdoi.gov

Phone Numbers
Main (919) 807-6000
Toll-free Nationwide (855) 408-1212

Fax Numbers
Main (919) 715-8889

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.ncdoi.com
Make Checks Payable to: North Carolina Department of Insurance

© 1991-2020 National Association of Insurance Commissioners
12/5/2020
NORTH CAROLINA

John Hoomani  
General Counsel  
(919) 807-6093  
john.hoomani@ncdoi.gov

Ted Brown  
Senior Policy Advisor  
(919) 807-6002  
ted.brown@ncdoi.gov

Debbie Walker  
Senior Deputy Commissioner, Captive Insurance Company Division  
(919) 807-6165  
debbie.walker@ncdoi.gov

Jackie Obusek  
Senior Deputy Commissioner, Company Services Group  
(919) 807-6166  
jackie.obusek@ncdoi.gov

Kathy Shortt  
Senior Deputy Commissioner, Consumer Assistance Group  
(919) 814-9874  
kathy.shortt@ncdoi.gov

Marty Sumner  
Senior Deputy Commissioner, Fraud Control Group  
(919) 807-6846  
marty.sumner@ncdoi.gov

Susan Nestor  
Senior Deputy Commissioner, SHIIP and Health Insurance Smart NC  
(919) 814-9912  
susan.nestor@ncdoi.gov

CONTACT PERSONS

Actuarial Services
Kevin Conley  
Chief Actuary  
(919) 807-6639  
kevin.conley@ncdoi.gov

Agent Services
Angela Hatchell  
Deputy Commissioner  
(919) 814-9847  
angela.hatchell@ncdoi.gov

Annual Statement Fees
Sue Ann Webster  
Corporate Records Administrator  
(919) 807-6612  
sueann.webster@ncdoi.gov

Captives
Debbie Walker  
Senior Deputy Commissioner  
(919) 807-6165  
debbie.walker@ncdoi.gov

Computer Systems and Telecommunications
Keith Briggs  
Chief Information Officer  
(919) 807-6101

Consumer Assistance Programs
Enrique Coello  
Director, Latino and Minority Affairs  
(910) 305-2177  
enrique.coello@ncdoi.gov
Joyce Johnson  
Deputy Commissioner, Consumer Services  
(919) 814-9875  
joyce.johnson@ncdoi.gov

Melinda Munden  
Deputy Commissioner, SHIIP  
(919) 814-9942  
melinda.munden@ncdoi.gov

Continuing Care-Retirement Centers and Self-Insured Workers' Compensation Individuals  
Nancy Wise  
Manager  
(919) 807-6178  
nancy.wise@ncdoi.gov

Controller's Office  
Laresia Everett  
Controller  
(919) 807-6069  
laresia.everett@ncdoi.gov

Engineering  
Cliff Isaac  
Deputy Commissioner  
(919) 647-0074  
cliff.isaac@ncdoi.gov

Financial Analysis and Company Licensing  
Jessica Price  
Chief Financial Analyst  
(919) 807-6169  
jessica.price@ncdoi.gov

Financial Examinations  
Monique Smith  
Deputy Commissioner  
(919) 807-6605  
monique.smith@ncdoi.gov

Fire and Rescue Commission  
Kim Williams  
Deputy Director  
(919) 647-0089  
kim.williams@ncdoi.gov

Fire and Rescue Training and Inspections  
Derrick Clouston  
Deputy Director  
(919) 647-0036  
derrick.clouston@ncdoi.gov

Life and Health Insurance  
Ted Hamby  
Deputy Commissioner  
(919) 807-6058  
ted.hamby@ncdoi.gov

Manufactured Building  
Joe Sadler  
Deputy Director  
(919) 661-5880  
joecd.d.sadler@ncdoi.gov

Market Regulation  
Teresa Knowles  
Deputy Commissioner  
(919) 807-6886  
teresa.knowles@ncdoi.gov

NAIC Liaison
NORTH CAROLINA

Jackie Obusek
Senior Deputy Commissioner
(919) 807-6166
jackie.obusek@ncdoi.gov

Janet Blount
Personnel Officer
(919) 807-6047
janet.blount@ncdoi.gov

Shannon Bullock
Deputy Director
(919) 647-0071
shannon.bullock@ncdoi.gov

Fred Fuller
Deputy Commissioner
(919) 807-6080
fred.fuller@ncdoi.gov

Marla Sink
Director
(919) 807-6017
marla.sink@ncdoi.gov

Susan Coble
Chief Regulatory Specialist
(919) 807-6156
susan.coble@ncdoi.gov

Bryan Heckle
Deputy Director
(919) 661-5880
bryan.heckle@ncdoi.gov

Hasije Harris
Collateral Securities Administrator
(919) 807-6613
hasije.harris@ncdoi.gov
Jon Godfread was elected North Dakota’s 22nd Insurance Commissioner on November 8, 2016. In service to the citizens of North Dakota, Godfread has prioritized consumer advocacy, ensuring North Dakotans are better aware of the services offered by the Insurance Department beyond industry regulation. He has also worked to restructure the department for efficient, effective use of tax-payer dollars, along with employee satisfaction.

On a national level, Godfread has been an active voice in discussions about insurance regulations including use of technology, air ambulance service, and healthcare reinsurance. He currently chairs the NAIC's Innovation and Technology Task Force.

Prior to serving as Insurance Commissioner, Godfread was most recently Vice President of Governmental Affairs for the Greater North Dakota Chamber in Bismarck. His background also includes banking and professional athletics. He has held prominent roles in discussions around the federal Affordable Care Act (ACA), across-the-board tax reductions for North Dakotans, creation of the North Dakota Outdoor Heritage Fund, K–12 education efforts and more.

Godfread earned a law degree and a Master of Business Administration (MBA) from the University of North Dakota in 2011. He earned his bachelor’s degree in business with honors from the University of Northern Iowa in 2005.
NORTH DAKOTA

Chrystal Bartuska
Product Filing Division Director
cabartuska@nd.gov

(701) 328-2441

Vance Magnuson
Rate and Form Analyst
vmagnuso@nd.gov

(701) 328-4977

Consumer Complaints and Inquires-Life and Health
Janelle Middlestead
Consumer Assistance Division Director
jlmiddlestead@nd.gov

(701) 328-4460

Angie Voegele
Claims Investigator
amvoegele@nd.gov

(701) 328-2940

Policy, Form and Rate Filings-Property and Casualty
Chrystal Bartuska
Product Filing Division Director
cabartuska@nd.gov

(701) 328-2441

Mike Andring
Property and Casualty Actuary
mandring@nd.gov

(701) 328-4937

Consumer Complaints and Inquires-Property and Casualty
Janelle Middlestead
Consumer Assistance Division Director
jlmiddlestead@nd.gov

(701) 328-4460

Holly Brockman
Claims Investigator
hbrockman@nd.gov

(701) 328-2932

Agent Licensing
John R. Arnold
Agent Licensing Division Director
jarnold@nd.gov

(701) 328-4984

Budget
Jess Davis
Accountant
jessdavis@nd.gov

(701) 328-2930

Deposits
Rachel Kriege
Human Resources Manager
rkriege@nd.gov

(701) 328-2931

Premium Tax
Jess Davis
Accountant
jessdavis@nd.gov

(701) 328-2930

General Counsel
Johnny Palsgraaf
General Counsel
jpalsgraaf@nd.gov

(701) 328-2440

Investigations and Fraud
NORTH DAKOTA

Dale Pittman
Investigator
(701) 328-2884
jdpittman@nd.gov

Rebecca Kopp
Investigator
(701) 328-4641
rakopp@nd.gov

Examinations-Financial
Matt Fischer
Chief Examiner and Division Director
(701) 328-9617
mattfischer@nd.gov

Examinations-Market Conduct
Johnny Palsgraaf
Legal Counsel
(701) 328-2577
jpalsgraaf@nd.gov

Media Relations/Public Information
Ashley Kelsch
Public Information Officer
(701) 328-2684
amkelsch@nd.gov

Statistical Reporting
Ashley Kelsch
Public Information Officer
(701) 328-2684
amkelsch@nd.gov

Technology
Laurie Scully
IT Administrator
(701) 328-2503
lscully@nd.gov
On March 4, 2015, Mark O. Rabauliman was confirmed as Secretary of Commerce by the Senate of the Commonwealth of Northern Mariana Islands (CNMI). Rabauliman has served as Acting Secretary for the Department of Commerce since September 2014.

As part of his duties as the Secretary of Commerce, Rabauliman automatically becomes the Insurance Commissioner, Workers Compensation Commissioner and the Banking Director for the Commonwealth of the Northern Mariana Islands.

In addition to his current duties, Rabauliman heads the Video Lottery Commission. He has served as chairman for various government entities and nonprofit organizations, including the CNMI State Library, 2012 to present; and the Commonwealth Council for Arts and Culture, 2012 to 2014. He also has been a member of the Museum Board of Governors since 2013.

Rabauliman has widespread experience in the private and government sectors. He has more than 12 years of experience leading teams of various sizes in different industries to accomplish objectives of the organizations he served. These experiences are in the areas of public administration, telecommunications, network, and education, providing him with a wealth of knowledge and the ability to adapt to diverse leadership roles. Included in his continued development are various grant writing and executive leadership trainings.

Mark O. Rabauliman
Secretary of Commerce

Term of Office: Concurrent with Current Governor
Confirmed: March 4, 2015

Mailing Address
Commonwealth of the Northern Mariana Islands
Department of Commerce
Office of the Insurance Commissioner
Caller Box 10007 CK
Saipan, MP 96950

Email Address
See individual email addresses

Phone Numbers
Main (670) 664-3077

Fax Numbers
Main (670) 664-3067

Office Hours:
Website: www.commerce.gov.mp
Make Checks Payable to: Office of the Insurance Commissioner

Mark O. Rabauliman (670) 664-3077
Secretary of Commerce
secretary@commerce.gov.mp

Charlette C. Borja (670) 664-8020
Insurance Licensing Officer cnmi.insurance@commerce.gov.mp

Frances B. Pangelinan (670) 664-8018
Insurance Licensing Specialist fpangelinan@commerce.gov.mp
NORTHERN MARIANA ISLANDS

Frank D. Cabrera (670) 664-8020
Workers’ Compensation Manager ................................................................. fcabrera.wcc@commerce.gov.mp

Jenny C. Norita (670) 664-8020
WCC Officer .................................................................................................... jnorita@commerce.gov.mp

Anthony Yoshikawa (670) 644-8018
WCC Specialist .............................................................................................. ayoskikawa@commerce.gov.mp

Maggie Camacho (670) 664-8020
Banking Administrator ................................................................................... cnmi.banking@commerce.gov.mp

Aristona M. Tudela (670) 664-8018
Banking Examiner II ..................................................................................... ttudela@commerce.gov.mp

Robert C. Torres (670) 664-8020
Project Coordinator ........................................................................................ robertctorres11@gmail.com
Tynesia Dorsey was appointed to serve as Interim Director of the Ohio Department of Insurance by Governor Mike DeWine in August 2020. Dorsey serves as a member of Governor DeWine’s cabinet and is responsible for the overall leadership and direction of the department. In addition to serving as Interim Director, Dorsey has served as Chief Administrative Officer since September 2011. In this capacity, she oversees the operations of Fiscal, Human Resources, Information Technology and Security, and Project Management.

Dorsey also serves as the agency’s Director of Consumer Relations. In this capacity, she oversees the licensing of insurance agents and agencies seeking to do business in Ohio as well as the Consumer Affairs Division and Ohio Senior Health Insurance Information Program who provide direct services to Ohio insurance consumers. Dorsey also works with the agency to streamline processes and increase efficiencies and customer satisfaction.

Dorsey has more than 25 years of public service. She joined the department in November 1998 as a Personnel Officer and moved into the Human Resources Administrator position in May 2007. She was named Assistant Director of Human Resources in January 2008. As head of Human Resources, Dorsey planned and oversaw such activities as personnel issues, benefits, payroll, labor relations, management of the Equal Employment Opportunity and Americans with Disability Act, and employee training.

Dorsey is actively involved with several task forces and working groups formed by the National Association of Insurance Commissioners. She is also an active member of the Labor Relations Advisory Council and the National Public Employer Labor Relations Association.

Prior to joining the department, Dorsey was a Personnel Officer at the Ohio Department of Rehabilitation and Corrections.

Tynesia Dorsey
Interim Director

Term of Office: At the Pleasure of the Governor
Appointed: August 2020
Carrie Haughawout
Deputy Director
carrie.haughawout@insurance.ohio.gov

Mariah Marcum
Executive Assistant to Director
mariah.marcum@insurance.ohio.gov

Tynesia Dorsey
Chief Administrative Officer and Director of Consumer Relations
tynesia.dorsey@insurance.ohio.gov

Dora Dean
Executive Administrative Assistant
dora.dean@insurance.ohio.gov

Christopher Brock
Assistant Director, Public Affairs
christopher.brock@insurance.ohio.gov

Amanda Baird
General Counsel
amanda.baird@insurance.ohio.gov

Meredith Alexander
Assistant Director, Legislative Affairs
meredith.alexander@insurance.ohio.gov

Christopher Brock
Assistant Director, Communications
christopher.brock@insurance.ohio.gov

Marlene Moore
Executive Administrative Assistant, Communications/Legislative
marlene.moore@insurance.ohio.gov

Todd Oberholtzer
Regulatory Compliance Director
todd.oberholtzer@insurance.ohio.gov

Jana Jarrett
Assistant Director, Consumer Affairs
jana.jarrett@insurance.ohio.gov

Tina Chubb
Interim Assistant Director, Information Technology	tina.chubb@insurance.ohio.gov

Jessica Schuster
Assistant Director, Human Resources	(614) 728-1012

Jianming Xia
Assistant Director, Fiscal Operations
jianming.xia@insurance.ohio.gov

Dwight Radel
Assistant Director, Risk Assessment
dwight.radel@insurance.ohio.gov

Laura Miller
Assistant Director and Chief Actuary, Product Regulation and Actuarial Services	laura.miller@insurance.ohio.gov

Lori Barron
Senior Policy Advisor - Innovation and Emerging Products	lori.barron@insurance.ohio.gov
OHIO

Michelle Brugh Rafeld .......................... (614) 728-1009
Assistant Director, Fraud and Enforcement..........................................................michelle.rafeld@insurance.ohio.gov

CONTACT PERSONS

Todd Oberholtzer .......................................................... (614) 387-1459
Market Conduct........................................................................................................todd.oberholtzer@insurance.ohio.gov

Laura Miller .......................................................... (614) 728-1208
Actuarial Services and Product Regulation-Chief of Life, Health and Managed Care.......................laura.miller@insurance.ohio.gov

Laura Miller .......................................................... (614) 728-1208
Actuarial Services and Product Regulation-Chief of Property and Casualty.................................laura.miller@insurance.ohio.gov

Jianming Xia .......................................................... (614) 644-3263
Assistant Director, Fiscal Operations........................................................................jianming.xia@insurance.ohio.gov

Karen Vourvopoulos .......................................................... (614) 728-1249
Chief, Licensing Division........................................................................................karen.vourvopoulos@insurance.ohio.gov

Jessica Schuster .......................................................... (614) 728-1012
Assistant Director, Human Resources........................................................................

Amanda Baird .......................................................... (614) 644-3326
General Counsel, Legal Division..............................................................................amanda.baird@insurance.ohio.gov

Accident/Health Insurance-HMO Division

Marjorie Ellis .......................................................... (614) 644-3451
Actuarial Services and Product Regulation-Life, Health and Managed Care.........................majorie.ellis@insurance.ohio.gov

Agent Licensing

Karen Vourvopoulos .......................................................... (614) 728-1249
Licensing-License Division........................................................................................karen.vourvopoulos@insurance.ohio.gov

Annual Statements

Cameron Piatt .......................................................... (614) 728-1074
Risk Assessment-Financial Regulation........................................................................cameron.piatt@insurance.ohio.gov

Captive Insurance

Tracy Snow .......................................................... (614) 728-7263
Risk Assessment-Captive Insurance...........................................................................tracy.snow@insurance.ohio.gov

Company Licensing

Cameron Piatt .......................................................... (614) 728-1074
Risk Assessment-Financial Regulation........................................................................cameron.piatt@insurance.ohio.gov

Consumer Complaints and Inquires

© 1991-2020 National Association of Insurance Commissioners
12/5/2020
Jana Jarrett                        (614) 644-3378
Consumer Affairs-Consumer Services. jana.jarrett@insurance.ohio.gov

Consumer Counseling Program for Seniors
Christina Reeg                        (614) 644-3464
Consumer Affairs-SHIIP Program Director christina.reeg@insurance.ohio.gov

Deposits
Melissa Chuvalas                        (614) 752-0720
Fiscal Operations melissa.chuvalas@insurance.ohio.gov

Enforcement
David Barney                        (614) 644-3193
Fraud and Enforcement-Enforcement Division david.barney@insurance.ohio.gov

Examinations-Agent
Karen Vourvopoulos                       (614) 728-1249
Licensing-License Division karen.vourvopoulos@insurance.ohio.gov

Examinations-Financial
Tracy Snow                        (614) 728-1263
Chief Examiner, Risk Assessment tracy.snow@insurance.ohio.gov

Examinations-Market Conduct
Todd Oberholtzer                       (614) 387-1459
Risk Assessment-Market Conduct todd.oberholtzer@insurance.ohio.gov

Fees-Agents
Karen Vourvopoulos                       (614) 728-1249
Licensing-License Division karen.vourvopoulos@insurance.ohio.gov

Fees-Company
Melissa Chuvalas                        (614) 752-0720
Fiscal Operations melissa.chuvalas@insurance.ohio.gov

Fraud
Michelle Rafeld                        (614) 728-1009
Fraud and Enforcement-Fraud Division michelle.rafeld@insurance.ohio.gov

Health, Rates
Laura Miller                           (614) 728-1208
Actuarial Services and Product Regulation-Life, Health and Managed Care, laura.miller@insurance.ohio.gov

Life, Rates
Pete Weber                             (614) 644-3311
Actuarial Services and Product Regulation-Life, Health and Managed Care, peter.weber@insurance.ohio.gov
OHIO

Media Relations/Public Information
Leslie Minnich
Chief, Communications
(614) 728-1292
leslie.minnich@insurance.ohio.gov

Policy and Form Filing-Life and Health
Marjorie Ellis
Actuarial Services and Product Regulation-Life, Health and Managed Care
(614) 644-3451
marjorie.ellis@insurance.ohio.gov

Policy and Form Filing-Property and Casualty
Maureen Motter
Actuarial Services and Product Regulation-Property and Casualty
(614) 644-3361
maureen.motter@insurance.ohio.gov

Premium Tax
Cameron Piatt
Financial Regulation, Risk Assessment
(614) 728-1074
cameron.piatt@insurance.ohio.gov

Property and Casualty-Personal and Commercial Lines Rates
Tom Botsko
Actuarial Services and Product Regulation-Property and Casualty
(614) 387-2819
thomas.botsko@insurance.ohio.gov

Statistical Reporting
Maureen Motter
Actuarial Services and Product Regulation-Property and Casualty
(614) 644-3361
maureen.motter@insurance.ohio.gov
Glen Mulready became the 13th Oklahoma Insurance Commissioner after receiving 62% of the vote. He was sworn in office on January 14, 2019.

Mulready is a recognized leader and champion in the insurance industry. Starting as a broker in 1984, he rose to serve at the executive level of the two largest health insurance companies in Oklahoma. In 2007, he joined Benefit Plan Strategies, a company helping businesses provide employee benefits and health insurance to their employees. He has served as President of both the Tulsa and Oklahoma State Health Underwriters Associations and has been named State Health Underwriter of the Year.

In 2010, Mulready successfully ran for state representative and quickly became the point person for the House of Representatives on insurance issues and was appointed chairman of the Insurance Committee after the 2014 elections. In this role, he passed legislation which resulted in more insurance companies offering service in the state, and he reformed the state employee insurance program to save Oklahoma millions of dollars a year while also saving thousands of dollars for those families. These successes led to him being tapped for the leadership position of majority Floor Leader in 2017.

Mulready and Sally, his wife of 31 years, are the proud parents of teenage sons, Sam, Jake, and Will. In 2008, he and Sally were the recipients of Leadership Tulsa’s Paragon Award for their work with Big Brothers Big Sisters. He is very active in the community having served on numerous boards and committees including Big Brothers Big Sisters, the Juvenile Diabetes Research Fund (JDRF), March of Dimes, Shepherds Fold Ranch Christian Summer Camp, Crime Commission, and Tulsa Tough.

Oklahoma City Address (Primary)
Oklahoma Insurance Department
400 NE 50th Street
Oklahoma City, OK 73105-1816

Email Address
firstname.lastname@oid.ok.gov

Phone Numbers
Main (Oklahoma City) (405) 521-2828
Toll-Free Number (In-State Only) (800) 522-0071
Main (Tulsa) (918) 295-3700

Fax Numbers
Main (Oklahoma City) (405) 521-6635
Main (Tulsa) (918) 994-7916

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://www.ok.gov/oid/
Make Checks Payable to: Oklahoma Insurance Department

Glen Mulready Commissioner...glen.mulready@oid.ok.gov
Brian Downs Chief of Staff; First Deputy Commissioner...brian.downs@oid.ok.gov
Mike Rhoads Deputy Commissioner of Consumer Services...mike.rhoads@oid.ok.gov
OKLAHOMA

Ashley Scott
Government and Community Affairs Director
(405) 521-6654
ashley.scott@oid.ok.gov

Gordon Amini, Esq.
General Counsel
(405) 522-6335
gordon.amini@oid.ok.gov

Liz Heigle
Communications Director
(405) 522-0683
liz.heigle@oid.ok.gov

Jim Marshall
Operations Director
(405) 522-8398
jim.marshall@oid.ok.gov

Lydia Shirley
Assistant Commissioner of Consumer Services
(405) 521-6624
lydia.shirley@oid.ok.gov

Andy Schallhorn
Deputy Commissioner of Financial Regulations & Chief Actuary
(405) 522-4969
andrew.schallhorn@oid.ok.gov

Cuc Nguyen
Assistant Commissioner of Rate & Form
(405) 522-4608
cuc.nguyen@oid.ok.gov

Sherry Marczewski
Assistant Commissioner of Comptroller
(405) 522-4581
sherry.marczewski@oid.ok.gov

Mike Pavlik
Assistant Commissioner of Systems Security
(405) 522-4616
michael.pavlik@oid.ok.gov

Ray Walker
Medicare Assistance Program Director
(405) 521-6632
ray.walker@oid.ok.gov

Karlita Manger
Executive Assistant to the Commissioner
(405) 522-0891
karlita.manger@oid.ok.gov

CONTACT PERSONS

Actuarial
Andy Schallhorn
Deputy Commissioner of Financial Regulations & Chief Actuary
(405) 522-4969
andrew.schallhorn@oid.ok.gov

Anti-Fraud Unit
Rick Wagnon
Chief, Anti-Fraud Unit
(405) 522-6180
rick.wagnon@oid.ok.gov

Captive Insurance
Andy Schallhorn
Deputy Commissioner of Financial Regulations & Chief Actuary
(405) 522-4969
andrew.schallhorn@oid.ok.gov

Commissioner's Inquiries
Karlita Manger
Executive Assistant to the Commissioner
(405) 522-0891
karlita.manger@oid.ok.gov

© 1991-2020 National Association of Insurance Commissioners
12/5/2020 174
OKLAHOMA

Community Outreach
Jim Marshall  
Operations Director.................................................................jim.marshall@oid.ok.gov

Comptroller
Sherry Marczewski  
Assistant Commissioner, Comptroller........................................sherry.marczewski@oid.ok.gov

Consumer Assistance
Lydia Shirley  
Assistant Commissioner of Consumer Services.............................lydia.shirley@oid.ok.gov

Consumer Counseling Program for Seniors
Ray Walker  
Medicare Assistance Program Director........................................ray.walker@oid.ok.gov

Continuing Education
Erin Wainner  
Assistant Commissioner of Licensing Services...............................erin.wainner@oid.ok.gov

Financial Analysis
Diane Carter  
Chief Financial Analyst..................................................................diane.carter@oid.ok.gov

Financial Examinations
Eli Snowbarger  
Chief Financial Examiner...............................................................eli.snowbarger@oid.ok.gov

Government Relations and Public Policy
Ashley Scott  
Government and Community Affairs Director.................................ashley.scott@oid.ok.gov

Health Policy
Mike Rhoads  
Deputy Commissioner of Consumer Services..................................mike.rhoads@oid.ok.gov

Human Resources/Operations
Jim Marshall  
Operations Director.....................................................................jim.marshall@oid.ok.gov

Legal
Gordon Amini, Esq.  
General Counsel............................................................................gordon.amin@oid.ok.gov

Market Regulation
Landon Hubbart  
Chief of Market Regulation.........................................................landon.hubbart@oid.ok.gov

© 1991-2020 National Association of Insurance Commissioners
12/5/2020
Media Relations
Liz Heigle
Communications Director (405) 522-0683 liz.heigle@oid.ok.gov

Policy, Form, Rate and Manual Rule
Cue Nguyen (405) 522-4608
Assistant Commissioner, Rate and Form Compliance Division Manager cue.nguyen@oid.ok.gov

Producer Licensing
Courtney Khodabakhsh (405) 522-0806
Licensing Manager courtney.khodabakhsh@oid.ok.gov

Receivership
Gordon Amini (405) 522-6335
General Counsel gordon.amini@oid.ok.gov

Workers' Compensation
Cuc Nguyen (405) 522-4608
Assistant Commissioner of Rate & Form cuc.nguyen@oid.ok.gov

OREGON

Andrew R. Stolfi was appointed Department of Consumer and Business Services director in April 2020. He is also the state’s insurance commissioner. He began with the department in February 2018 as Division of Financial Regulation administrator and insurance commissioner.

Previously, Stolfi spent six years in Switzerland at the International Association of Insurance Supervisors, most recently serving as chief operating officer and chief counsel. He was responsible for leading the operations, legal, communications, finance, risk management, and human resources functions. He was also a key advisor to the association's Executive Committee and served as its first communications officer.

Before joining the association, Stolfi served in various senior management roles at the Illinois Department of Insurance, including acting director, chief of staff, and special counsel for policy and legislative affairs. In Illinois, he developed and managed all aspects of the department's legislative agenda and day-to-day operations.

Stolfi is an active participant at the National Association of Insurance Commissioners, where he was elected twice to the Executive Committee and serves as vice chair of the Consumer Liaison Committee and Health Innovations Working Group.

His legal background includes serving as attorney and policy analyst in the Office of the Governor of the State of Illinois, as judicial law clerk for the Honorable Thomas E. Hoffman in the Illinois Appellate Court, First District, and as a special assistant corporation counsel for the City of Chicago Law Department.

Stolfi received a Bachelor of Science degree from the University of Vermont and a law degree with honors from Chicago-Kent College of Law. He resides in Salem with his wife and two children.

Mailing Address
Oregon Department of Consumer and Business Services
Division of Financial Regulation
P.O. Box 14480
Salem, Oregon 97309-0405

Email Address
See individual email addresses

Phone Numbers
Main: (503) 947-7980
Toll-free: (888) 877-4894

Fax Numbers
Main: (503) 947-0088

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://dfr.oregon.gov/Pages/index.aspx
Make Checks Payable to: Department of Consumer and Business Services

Andrew R. Stolfi
Insurance Commissioner
Term of Office: Indefinite
Appointed: February 1, 2018

Louis D. Savage
Acting Administrator, Div. of Financial Regulation
(503) 580-2455
louis.d.savage@oregon.gov

© 1991-2020 National Association of Insurance Commissioners
12/5/2020
<table>
<thead>
<tr>
<th>CONTACT PERSONS</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Administrative Rules</strong></td>
<td></td>
</tr>
<tr>
<td>TK Keen</td>
<td>(503) 586-8143</td>
</tr>
<tr>
<td>Deputy Administrator</td>
<td><a href="mailto:tk.keen@oregon.gov">tk.keen@oregon.gov</a></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Annual Statements</strong></td>
<td>(503) 947-7271</td>
</tr>
<tr>
<td>Ryan Keeling</td>
<td></td>
</tr>
<tr>
<td>Assistant Manager/Chief Analyst</td>
<td><a href="mailto:ryan.w.keeling@oregon.gov">ryan.w.keeling@oregon.gov</a></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Company Licensing</strong></td>
<td>(503) 947-7271</td>
</tr>
<tr>
<td>Ryan Keeling</td>
<td></td>
</tr>
<tr>
<td>Assistant Manager/Chief Analyst</td>
<td><a href="mailto:ryan.w.keeling@oregon.gov">ryan.w.keeling@oregon.gov</a></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Consumer Advocacy</strong></td>
<td>(503) 947-7275</td>
</tr>
<tr>
<td>Tricia Goldsmith</td>
<td></td>
</tr>
<tr>
<td>Senior Manager, Consumer Education and Advocacy</td>
<td><a href="mailto:tricia.a.goldsmith@oregon.gov">tricia.a.goldsmith@oregon.gov</a></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Consumer Outreach</strong></td>
<td>(503) 947-7275</td>
</tr>
<tr>
<td>Tricia Goldsmith</td>
<td></td>
</tr>
<tr>
<td>Senior Manager, Consumer Education and Advocacy</td>
<td><a href="mailto:tricia.a.goldsmith@oregon.gov">tricia.a.goldsmith@oregon.gov</a></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Department Counsel</strong></td>
<td>(503) 947-4430</td>
</tr>
<tr>
<td>Ted Falk</td>
<td></td>
</tr>
<tr>
<td>General Counsel, Assistant Attorney General</td>
<td><a href="mailto:theodore.c.falk@oregon.gov">theodore.c.falk@oregon.gov</a></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Deposits</strong></td>
<td>(503) 947-7259</td>
</tr>
<tr>
<td>Jason Haynes</td>
<td></td>
</tr>
<tr>
<td>Security Deposit Analyst</td>
<td><a href="mailto:jason.haynes@oregon.gov">jason.haynes@oregon.gov</a></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Examinations-Financial</strong></td>
<td>(503) 947-7982</td>
</tr>
<tr>
<td>Greg Lathrop</td>
<td></td>
</tr>
<tr>
<td>Senior Manager, Chief Financial Examiner</td>
<td><a href="mailto:greg.a.lathrop@oregon.gov">greg.a.lathrop@oregon.gov</a></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Examination-Producer</strong></td>
<td>(503) 947-7478</td>
</tr>
<tr>
<td>Kirsten Anderson</td>
<td></td>
</tr>
<tr>
<td>Senior Manager, Licensing</td>
<td><a href="mailto:kirsten.l.anderson@oregon.gov">kirsten.l.anderson@oregon.gov</a></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Fees-Company</strong></td>
<td>(503) 947-7271</td>
</tr>
<tr>
<td>Ryan Keeling</td>
<td></td>
</tr>
<tr>
<td>Assistant Manager/Chief Analyst</td>
<td><a href="mailto:ryan.w.keeling@oregon.gov">ryan.w.keeling@oregon.gov</a></td>
</tr>
</tbody>
</table>
OREGON

Fees-Licensing
Kirsten Anderson (503) 947-7478
Senior Manager, Licensing.................................................................kirsten.l.anderson@oregon.gov

Financial Analysis
Ryan Keeling (503) 947-7271
Assistant Manager/Chief Analyst.....................................................ryan.w.keeling@oregon.gov

Financial Regulation Section
JP Jones (503) 947-7497
Deputy Administrator............................................................................jp.jones@oregon.gov

Insurance Product Reg. P&C
Brian Fordham (503) 947-7205
Senior Manager, Compliance.............................................................brian.j.fordham@oregon.gov

Investigations and Enforcement
Dorothy Bean (503) 947-7485
Senior Manager, Investigations and Enforcement.................................dorothy.bean@oregon.gov

Legislative
TK Keen (503) 586-8143
Senior Manager, Policy and Actuarial Services....................................tk.keen@oregon.gov

Life and Health Actuarial
Drew Bux (503) 476-5746
.................................................................andrew.bux@oregon.gov
Michael Sink (971) 673-2031
.................................................................michael.d.sink@oregon.gov
Tim Hinkel (503) 947-7219
.................................................................timothy.r.hinkel@oregon.gov

Media Relations/Public Information
Leah Andrews (503) 302-8966
Communications Director........................................................................leah.k.andrews@oregon.gov

Policy Analysis
TK Keen (503) 586-8143
Senior Manager, Policy and Actuarial Services....................................tk.keen@oregon.gov

Gayle Woods (503) 947-7217
Senior Policy Advisor.............................................................................gayle.woods@oregon.gov

Jesse O'Brien (971) 707-3670
Senior Policy Analyst (Life and Health)..............................................jesse.e.obrien@oregon.gov
OREGON

<table>
<thead>
<tr>
<th>Name</th>
<th>Title</th>
<th>Phone</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alexander Cheng</td>
<td>Senior Policy Analyst</td>
<td>(503) 947-7235</td>
<td><a href="mailto:alexander.s.cheng@oregon.gov">alexander.s.cheng@oregon.gov</a></td>
</tr>
<tr>
<td>Michael Schopf</td>
<td>Senior Policy Analyst (Health)</td>
<td>(503) 877-7275</td>
<td><a href="mailto:michael.d.schopf@oregon.gov">michael.d.schopf@oregon.gov</a></td>
</tr>
<tr>
<td>Lauren Winters</td>
<td>Senior Policy Analyst</td>
<td>(503) 947-7039</td>
<td><a href="mailto:lauren.e.winters@oregon.gov">lauren.e.winters@oregon.gov</a></td>
</tr>
<tr>
<td>Aeron Teverbaugh</td>
<td>Senior Policy Analyst</td>
<td>(503) 847-7844</td>
<td><a href="mailto:aeron.teverbaugh@oregon.gov">aeron.teverbaugh@oregon.gov</a></td>
</tr>
<tr>
<td>Kirsten Anderson</td>
<td>Senior Manager, Licensing</td>
<td>(503) 947-7478</td>
<td><a href="mailto:kirsten.l.anderson@oregon.gov">kirsten.l.anderson@oregon.gov</a></td>
</tr>
<tr>
<td>Tashia Sizemore</td>
<td>Senior Manager, Product Regulation</td>
<td>(503) 947-7270</td>
<td><a href="mailto:tashia.sizemore@oregon.gov">tashia.sizemore@oregon.gov</a></td>
</tr>
<tr>
<td>Dave Dahl</td>
<td>Senior Manager, Actuarial</td>
<td>(503) 947-7252</td>
<td><a href="mailto:david.f.dahl@oregon.gov">david.f.dahl@oregon.gov</a></td>
</tr>
<tr>
<td>Tashia Sizemore</td>
<td>Senior Manager, Product Regulation</td>
<td>(503) 947-7270</td>
<td><a href="mailto:tashia.sizemore@oregon.gov">tashia.sizemore@oregon.gov</a></td>
</tr>
<tr>
<td>Ryan Keeling</td>
<td>Assistant Manager/Chief Analyst</td>
<td>(503) 947-7271</td>
<td><a href="mailto:ryan.w.keeling@oregon.gov">ryan.w.keeling@oregon.gov</a></td>
</tr>
<tr>
<td>Shannon O'Shea</td>
<td>Retaliatory Tax Analyst</td>
<td>(503) 947-7046</td>
<td><a href="mailto:shannon.oshea@oregon.gov">shannon.oshea@oregon.gov</a></td>
</tr>
<tr>
<td>Gail McFarlin</td>
<td>Statistical Reporting Analyst</td>
<td>(503) 947-7218</td>
<td><a href="mailto:gail.mcfarlin@oregon.gov">gail.mcfarlin@oregon.gov</a></td>
</tr>
<tr>
<td>Shannon O'Shea</td>
<td>Surplus Lines Coordinator</td>
<td>(503) 947-7046</td>
<td><a href="mailto:shannon.oshea@oregon.gov">shannon.oshea@oregon.gov</a></td>
</tr>
</tbody>
</table>
Jessica Altman currently serves as Insurance Commissioner for the Commonwealth of Pennsylvania. Prior to this, she served as Chief of Staff for the Pennsylvania Insurance Department alongside former Insurance Commissioner Teresa Miller beginning in June 2015. In this position, Altman served as the top aide to former Insurance Commissioner Miller, oversaw policy initiatives for the agency, and coordinated policy with other state government agencies and external groups.

Altman represented the department in a number of statewide initiatives including coordinating aspects of Health Innovation in Pennsylvania, which leverages funds from the Centers for Medicare and Medicaid Services’ State Innovation Model Initiative and sitting as a board member for ABC-MAP, the Commonwealth’s initiative to implement a prescription drug monitoring program. She is also an active member of the NAIC, where she currently serves as Vice Chair of the Health Insurance and Managed Care (B) Committee, and the National Academy for State Health Policy, where she serves as Vice Chair of the Health Care Access & Finance Steering Committee.

Prior to joining the Pennsylvania Insurance Department, Altman worked at the U.S. Department of Health and Human Services’ Center for Consumer Information and Insurance Oversight, where she developed policy and facilitated implementation of the federal Affordable Care Act. In addition, she analyzed policy for the health division of the White House Office of Management and Budget while completing her master’s degree.

Altman has a Master in Public Policy from the Harvard University John F. Kennedy School of Government and a Bachelor of Science in Policy Analysis and Management, with a concentration in Health Care Policy, from Cornell University.

**Mailing Address**
Pennsylvania Insurance Department
1326 Strawberry Square
Harrisburg, Pennsylvania 17120

**Street Address**
Same as mailing address

**Email Address**
See individual email addresses

**Phone Numbers**
Main (717) 787-7000
Consumer Service Office - Hotline (877) 881-6388
Consumer Service Office - Harrisburg (717) 787-2317

**Fax Numbers**
Main (717) 772-1969

**Office Hours:** 8:30 a.m.-5:00 p.m., Monday-Friday

**Website:** www.insurance.pa.gov

**Make Checks Payable to:** Commonwealth of Pennsylvania

Jessica K. Altman
Commissioner
jealtman@pa.gov

Karin Rodriguez
Executive Assistant to the Insurance Commissioner karrodrigu@pa.gov

© 1991-2020 National Association of Insurance Commissioners
12/5/2020 181
PENNSYLVANIA

Michael Humphreys
Chief of Staff
mhumphreys@pa.gov

Amy Daubert
Chief Counsel
adaubert@pa.gov

Megan Barbour
Policy Office
megbarbour@pa.gov

Joe DiMemmo
Deputy Commissioner
jdimemmo@pa.gov

Christopher Monahan
Deputy Commissioner
cmonahan@pa.gov

Laura Slaymaker
Deputy Commissioner
lslaymaker@pa.gov

Abdoul Barry
Director, Legislative Affairs
abbarry@pa.gov

Thaisa Jones
Communications Director
thajones@pa.gov

James Johnson
Chief Administrative Judge
jamjohnson@pa.gov

Ken Kitch
Manager, Bureau of Information Technology
kkitch@pa.gov

CONTACT PERSONS

NAIC Liaison
Joseph Korman
jkorman@pa.gov

Annual Statements
Kimberly Rankin
krankin@pa.gov

Bureau of Life, Accident and Health Insurance
Tracie Gray
tgray@pa.gov

Company Licensing
Kim Rankin
krankin@pa.gov

Consumer Complaints and Inquires
PENNSYLVANIA

Carolyn Morris (717) 783-2153
  Director, Bureau of Consumer Services camorris@pa.gov

Department Counsel
Amy Daubert (717) 787-2567
  Chief Counsel adaubert@pa.gov

Deposits
Vacant
  Assistant to the Deputy Insurance Commissioner (717) 783-2142

Examinations-Financial
Melissa Greiner (717) 772-1724
  Director, Bureau of Financial Examinations mgreiner@pa.gov

Examinations-Market Conduct
Gary Jones (717) 346-3888
  Director, Bureau of Market Actions jogar@pa.gov

Fees
Kimberly Rankin (717) 783-6409
  Director, Bureau of Licensing and Financial Analysis krankin@pa.gov

Financial Analysis
Kimberly Rankin (717) 783-6409
  Director, Bureau of Licensing and Financial Analysis krankin@pa.gov

Media Relations/Public Information
Thaisa Jones (717) 214-4781
  Communications Director thajones@pa.gov

Product Licensing and Requirements
Vacant
  Director, Bureau of Licensing and Enforcement (717) 787-0167

Property and Casualty-Commercial Lines
Mark Lersch (717) 787-4192
  Bureau of Property/Casualty Insurance mlersch@pa.gov

Property and Casualty-Personal Lines
Mark Lersch (717) 787-4192
  Bureau of Property/Casualty Insurance mlersch@pa.gov

Rate and Form Filing-Life, Accident and Health Insurance
Tracie Gray (717) 705-7257
  Director, Bureau of Life, Accident and Health Insurance tgray@pa.gov
PENNSYLVANIA

Rate and Form Filing-Property and Casualty
Mark Lersch
   Bureau of Property and Casualty Insurance
   (717) 787-4192
   mlersch@pa.gov

Right-to-Know Law Office
Bridget Burke
   Right-to-Know Official
   (717) 787-2567
   briburke@pa.gov

Statistical Reporting
Joseph Korman
   Bureau of Administration
   (717) 787-4429
   jkorman@pa.gov

Born and raised within a family of insurance professionals, Rafael Cestero Lopategui has been actively involved for more than 20 years in the insurance industry assuming various roles and executive positions. He earned a bachelors degree from The Ohio State University and a Juris Doctor from the Interamerican University of Puerto Rico; also obtained an International Law Internship at the Communication University of China in Beijing, China.

Before being appointed as Acting Insurance Commissioner, Mr. Cestero Lopategui served as Chief Deputy Insurance Commissioner of Puerto Rico. He advised many clients, including various local and multinational companies, in the investigation and negotiation processes of insurance claims, mostly property and casualty, as well as counseled and participated in the risk-management decision-making, coverage issues, and insurance brokerage. As a lawyer, his legal practice included general civil litigation and insurance law matters, both at state and federal courts, and at the administrative level.

Mr. Cestero Lopategui labored as an Executive in the International Unit at Marsh Saldaña, Inc. and later as an Independent Insurance Broker. Prior to this, he excelled for many years as an Insurance Adjuster and Investigator.

He has been a Certified Insurance Counselor (CIC) since 2003. He is a member of The National Alliance for Insurance Education and Research, The Society of Certified Insurance Counselors, the American Bar Association, and the Notary Association of Puerto Rico. He has offered lectures and seminars regarding various insurance matters.

**Mailing Address**
B-5 Tabonuco Street, Suite 216
PMB 356
Guaynabo, PR 00968-3029

**Street Address**
World Plaza Building
268 Muñoz Rivera Ave.
San Juan, PR 00918

**Email Address**
See individual email addresses

**Phone Numbers**
Main: (787) 304-8686
Fax Numbers:
Main: (787) 273-6365

**Office Hours:** 8:00 a.m.–4:30 p.m., Monday–Friday
**Website:** www.ocs.pr.gov

**Make Checks Payable to:** Premium Taxes and Department Fees Secretary of Treasury, Commonwealth of Puerto Rico

Rafael Cestero Lopategui, Esq.
Commissioner
rafael.cestero@ocs.pr.gov

Johanna Mulero Barreto
Administrative Assistant
jmulero@ocs.pr.gov

Alexander Adams Vega, Esq.
Acting Deputy Commissioner of Legal Affairs
aadams@ocs.pr.gov

© 1991-2020 National Association of Insurance Commissioners
12/5/2020 185
PUERTO RICO

Maria Marin Colon
Deputy Commissioner of Services
(787) 304-8686
maria.marin@ocs.pr.gov

Javier Burgos Ruiz, Esq.
Legal Advisor
(787) 304-8686
javier.burgos@ocs.pr.gov

CONTACT PERSONS

Agents' Licensing
Itsia Rosario
Acting Customer Service Director
(787) 304-8686
irosario@ocs.pr.gov

Annual Statements
Glorimar Santiago-Rivera
Director, Admission and Financial Analysis Division
(787) 304-8686
gsantiago@ocs.pr.gov

Chapter Papers-Filing
Glorimar Santiago-Rivera
Director, Admission and Financial Analysis Division
(787) 304-8686
gsantiago@ocs.pr.gov

Company Authorization
Glorimar Santiago-Rivera
Director, Admission and Financial Analysis Division
(787) 304-8686
gsantiago@ocs.pr.gov

Consumer Complaints and Inquires
Doris Diaz Diaz
Director, Consumer Services Division
(787) 304-8686
fdiaz@osc.pr.gov

Customer Service
Itsia Rosario
Acting Customer Service Director
(787) 304-8686
irosario@ocs.pr.gov

Department Counsel
Brenda Perez, Esq.
Acting Director
(787) 304-8686
bperez@ocs.pr.gov

Deposits
Jaime Adorno
Acting Finance Director, Finance Division
(787) 304-8686
jadorno@ocs.pr.gov

Taxes
Glorimar Santiago-Rivera
Director, Admission and Financial Analysis Division
(787) 304-8686
gsantiago@ocs.pr.gov
Beth Dwyer was appointed Superintendent of Insurance on January 11, 2016. Prior to this appointment she had been employed by the Rhode Island Department of Business Regulation for fifteen years, first as General Counsel to the Insurance Division and later as Associate Director. Prior to government service, Ms. Dwyer was engaged in private law practice in California and Rhode Island specializing in litigation and insurance regulation.

Ms. Dwyer is a member of the National Association of Insurance Commissioners and has served as Chair and Vice Chair of various Committees, Task Forces and Working Groups. She currently serves as Chair of the Interstate Insurance Product Regulation Compact (IIPRC) and Restructuring Mechanisms (E) Working Group; Co Chair of the Producer Licensing (D) Task Force; Vice Chair of the Financial Regulation Standards and Accreditation (F) Committee and the Big Data (EX) Working Group and Secretary/Treasurer of the National Insurance Producers Registry (NIPR) Board of Directors.

Ms. Dwyer is a past president of the Rhode Island Women's Bar Association and served on the Rhode Island Supreme Court Advisory Committee on Gender in the Courts. She was awarded the 2010 Rhode Island Attorney General's Justice Award for Consumer Protection. She completed the Senior Executives in State and Local Government Program at Harvard University, John F. Kennedy School of Government Executive Education.

Ms. Dwyer holds the designations of Chartered Life Underwriter (CLU) from The American College and Senior Professional in Insurance Regulation (SPIR) from the NAIC. Ms. Dwyer was admitted to practice law in California, Rhode Island, Massachusetts, the Federal District Courts of California and Rhode Island and the Ninth Circuit Court of Appeals. She received a JD from Pepperdine University and a BA in Political Science and Public Administration from Providence College.

**Mailing Address**
State of Rhode Island
Department of Business Regulation
Division of Insurance
1511 Pontiac Avenue, Bldg. #69-2
Cranston, Rhode Island 02920

**Email Address**
dbr.insurance@dbr.ri.gov

**Phone Numbers**
Main (401) 462-9520

**Fax Numbers**
Main (401) 462-9602

**Office Hours:** 8:30 a.m. - 4:00 p.m., Monday-Friday

**Website:** www.dbr.ri.gov

**Make Checks Payable to:** Premium Taxes: Tax Administrator State of Rhode Island Division Fees: General Treasurer State of Rhode Island

Elizabeth Kelleher Dwyer
Superintendent
elizabeth.dwyer@dbr.ri.gov

Jack Broccoli
Associate Director, Financial Regulation
jack.broccoli@dbr.ri.gov

© 1991-2020 National Association of Insurance Commissioners
12/5/2020
RHODE ISLAND

Matthew Gendron
General Counsel & Head of Market Conduct
matthew.gendron@dbr.ri.gov

John Tudino, Jr.
Chief Insurance Examiner
John.tudino@dbr.ri.gov

Rachel Chester
Chief of Consumer and Licensing Services
rachel.chester@dbr.ri.gov

Beth Vollucci
Chief of Consumer and Filing Services
beth.vollucci@dbr.ri.gov

CONTACT PERSONS

Deposits
Sarah Tolentino
Accountant
sarah.tolentino@dbr.ri.gov

Examinations-Financial
John Tudino, Jr.
Chief Insurance Examiner
John.tudino@dbr.ri.gov

Licensing (Producer, Adjuster, Appraiser and Surplus Line)
Rachel Chester
Chief of Consumer and Licensing Services
rachel.chester@dbr.ri.gov

Licensing (Company)
Petr Petrik
Senior Insurance Examiner
petr.petrik@dbr.ri.gov

Market Conduct
Matthew Gendron
General Counsel & Head of Market Conduct
matthew.gendron@dbr.ri.gov

Media Relations/Public Information
Sarah Neil
Principal Insurance Analyst
sarah.neil@dbr.ri.gov

Premium Tax-Division of Taxation
Leo Lebeuf
Leo.lebeuf@tax.ri.gov

Filings
Beth Vollucci
Chief of Consumer & Filing Services
beth.vollucci@dbr.ri.gov

Health Benefits Plans
Marie L. Ganim, PhD.
Health Insurance Commissioner
marie.ganim@dbr.ri.gov
Ray Farmer has served as Director for the South Carolina Department of Insurance since former Governor Nikki Haley appointed him on November 13, 2012. Mr. Farmer brings fifty years of experience in the insurance industry to his leadership role.

Mr. Farmer served as the Deputy Insurance Commissioner of the Enforcement Division for the Georgia Department of Insurance and more recently Vice President for the American Insurance Association. Mr. Farmer is a member of the State Bar of Georgia and a member of the Tort and Insurance Practice section, as well as the Workers’ Compensation section.

In 2014, he was named the Industry Person of the Year from the Independent Agents and Brokers of South Carolina. In 2017, Mr. Farmer received The Order of the Palmetto from Governor Haley, the state's highest civilian honor awarded to citizens of South Carolina for extraordinary lifetime service and achievements of national or statewide significance. In 2018, Mr. Farmer oversaw the passing of the Data Security Law – a law that is the first in the nation to require insurance companies to have a comprehensive and secure plan to protect consumer data. Mr. Farmer also has the honor of being elected to serve as the President for the National Association of Insurance Commissioners.

Mr. Farmer is a native of Atlanta and he and his wife, Gayle, have two children and five grandchildren.
SOUTH CAROLINA

Gwendolyn L. Fuller McGriff
   General Counsel and Deputy Director, Legal, Legislative and External Affairs..........................................................(803) 737-6153

G. Lee Hill, Jr.
   Deputy Director, Financial Regulation and Solvency..........................................................(803) 737-6199

Kendall Buchanan
   Deputy Director, Market and Consumer Services..........................................................(803) 737-6143

Dan Morris
   Deputy Director, Licensing..........................................................(803) 737-6039

Tom Watson
   Deputy Director, Administration..........................................................(803) 737-6141

Katie Geer
   Public Information Officer..........................................................(803) 737-5913

CONTACT PERSONS

Accident and Health Insurance
Shari Miles
   Life, Accident and Health Insurance Unit Manager..........................................................(803) 737-6096

Administration
Tom Watson
   Deputy Director, Administration..........................................................(803) 737-6141

Agent Licensing
Andrea Bourgoin
   Licensing Supervisor..........................................................(803) 737-5757

Captive Insurance Division
Jay Branum
   Director of Captives..........................................................(803) 737-6109

Annual Statements
Michael Shull
   Chief Financial Analyst, Financial Regulation and Solvency..........................................................(803) 737-6188

Company Licensing
G. Lee Hill, Jr.
   Deputy Director, Financial Regulation and Solvency..........................................................(803) 737-6199

Consumer Complaints and Inquires

Consumer Services..........................................................(803) 737-6180

Deposits
SOUTH CAROLINA

G. Lee Hill, Jr.
Deputy Director, Financial Regulation and Solvency.......................................................... (803) 737-6199

Examinations and Continuing Education
Andrea Bourgoin
Education Coordinator.......................................................... (803) 737-5757

Examinations-Financial and Market Conduct
Linda G. Haralson
Chief Financial Examiner.......................................................... (803) 737-6116

Human Resources
Erin Washington
Human Resources Manager.......................................................... (803) 737-6119

Information Technology
Derrick Brown
Information Officer.......................................................... (803) 737-6157

Legal
Gwendolyn L. Fuller McGriff
General Counsel.......................................................... (803) 737-6153

Life Insurance
Shari Miles
Life, Accident and Health Insurance Unit Manager................................. (803) 737-6096

Liquidation, Rehabilitation
G. Lee Hill, Jr.
Deputy Director, Financial Services.......................................................... (803) 737-6199
Geoffrey Bonham
Associate General Counsel.......................................................... (803) 737-6219

Media Relations/Public Information
Katie Geer
Public Information Officer.......................................................... (803) 737-5913

Policy and Form Filing-Property and Casualty: Personal Lines and Commercial Lines
Michael Wise
Property and Casualty Unit Manager................................. (803) 737-6384

Policy and Form Filing-Life and Health
Shari Miles
Life, Accident and Health Insurance Unit Manager................................. (803) 737-6096
Anamaria Burg
Assistant Actuary.......................................................... (803) 737-6165

© 1991-2020 National Association of Insurance Commissioners
12/5/2020
SOUTH CAROLINA

**Premium Tax**
Sharon Waddell
Taxation

**Utilization Review**
Rachel Johnson
Licensing Specialist

**Market Conduct**
Kendall Buchanan
Deputy Director, Market and Consumer Services

Michael Bailes
Market Conduct Coordinator
Larry D. Deiter was appointed Director of the South Dakota Division of Insurance by Department of Labor and Regulation Secretary Marcia Hultman on January 8, 2015. Deiter had served as Assistant Director of Property and Casualty, Market Conduct and Investigations with the department since November 2012.

Deiter has more than 25 years of experience in commercial banking and business management, which includes insurance product sales management. Prior to joining the public sector, he served as vice president/market manager of a publicly traded financial institution.

Deiter earned his bachelor’s degree from South Dakota State University and is active as an officer of various civic and community boards.
SOUTH DAKOTA

Maggie Dell  (605) 773-3563
Assistant Director, Property and Casualty and Producer Licensing..............................................................maggie.dell@state.sd.us

Travis Jordan  (605) 773-3563
Assistant Director, Compliance/Investigations/Registrations.................................................................travis.jordan@state.sd.us

CONTACT PERSONS

Company Licensing and Annual Statements
Patsy Madsen  (605) 773-3563
Program Assistant.................................................................patsy.madsen@state.sd.us

Compliance
Letisha Pederson  (605) 773-3563
Compliance Agent..............................................................letisha.pederson@state.sd.us

Tiffany Carr  (605) 773-3563
Compliance Agent..............................................................tiffany.carr@state.sd.us

Consumer Complaints and Inquires
Richard Schlaak  (605) 773-3563
Property and Casualty Complaint Analyst............................................................richard.schlaak@state.sd.us

Amy Ondell  (605) 773-3563
Life and Health Analyst Complaint Analyst............................................................amy.ondell@state.sd.us

Peggy Taylor  (605) 773-3563
Life and Health Analyst Complaint Analyst............................................................peggy.taylor@state.sd.us

Patsy Mehlhaff  (605) 773-3563
Workers' Compensation Complaint Analyst.............................................................patsy.mehlhaff@state.sd.us

Continuing Education
Jo Mikkelsen  (605) 773-3946
Continuing Education Coordinator.............................................................jo.mikkelsen@state.sd.us

Division Counsel
Frank Marnell  (605) 773-3563
Senior Legal Counsel............................................................frank.marnell@state.sd.us

Clayton Grueb  (605) 773-3563
Staff Attorney.................................................................clayton.grueb@state.sd.us

Lisa Harmon  (605) 773-3563
Staff Attorney.................................................................lisa.harmon@state.sd.us

Examinations-Financial
Johanna Nickelson  (605) 773-3563
Assistant Director.................................................................johanna.nickelson@state.sd.us
SOUTH DAKOTA

James Mehlhaff
Financial Supervisor
(605) 773-3563
james.mehlhaff@state.sd.us

Seth Doyle
Senior Financial Analyst
(605) 773-3563
seth.doyle@state.sd.us

Nick Carda
Financial Statement Analyst
(605) 773-3563
nicholas.carda@state.sd.us

Examinations-Market Conduct
Tony Dorschner
Market Conduct Manager
(605) 773-3563
tony.dorschner@state.sd.us

Life and Health Policies
Gretchen Brodkorb
Senior HealthCare Analyst
(605) 773-3563
gretchen.brodkorb@state.sd.us

Candy Holbrook
Health Insurance Operation Coordinator
(605) 773-5122
candy.holbrook@state.sd.us

MCC, TPA, DMPO, IRO, CMP and URO Applications
Kimberly Kunf
Compliance Specialist
(605) 773-3563
kimberly.kunf@state.sd.us

Policy and Form Filing-Life and Health
Jeff Smith
Senior Life and Health Analyst
(605) 773-3563
jeff.smith@state.sd.us

Ray Klinger
Life and Health Analyst
(605) 773-3563
ray.klinger@state.sd.us

Policy and Form Filing-Property and Casualty: Personal Lines and Commercial Lines
Patrick Cushing
Property and Casualty Rate and Form Analyst
(605) 773-3563
patrick.cushing@state.sd.us

Policy and Form Filing-Property and Casualty: Workers’ Compensation
Patsy Mehlhaff
Property and Casualty Rate and Form Analyst
(605) 773-3563
patsy.mehlhaff@state.sd.us

Premium Tax
Patsy Madsen
Program Assistant
(605) 773-3563
patsy.madsen@state.sd.us

Producer Licensing
Penney Wagoner
Corporation, MGA, Bail Bonds, Producer and Surplus Lines Broker Licensing
(605) 773-3513
penney.wagoner@state.sd.us

Receivership
© 1991-2020 National Association of Insurance Commissioners
12/5/2020 197
SOUTH DAKOTA

Johanna Nickelson
Assistant Director
(605) 773-3563
johanna.nickelson@state.sd.us

Surplus Lines and Risk Retention
Charlene Squires-Keller
Assistant to Assistant Director
(605) 773-3563
charlene.squirekeller@state.sd.us
Carter Lawrence serves as the Commissioner of the Tennessee Department of Commerce and Insurance. Appointed by Governor Bill Lee, Lawrence assumed leadership of the department effective November 12, 2020. Before his appointment to Governor Lee’s cabinet, Lawrence served as Chief Deputy Commissioner and Chief Operating Officer at the Department of Commerce and Insurance.

Previously, Lawrence served as Assistant Commissioner for the Regulatory Boards Division at the Department of Commerce and Insurance where he oversaw more than 40 fee reductions while improving measured customer service, modernizing business practices to faster license professionals and successfully removed burdensome regulations. In 2019, Lawrence briefly served as Interim Commissioner for Governor Bill Lee.

As Tennessee’s Commissioner of Commerce and Insurance, Lawrence is the state fire marshal and is responsible for the divisions of insurance, fire prevention, regulatory boards – including twenty-six regulatory entities, TennCare Oversight, and the administratively attached Tennessee Law Enforcement Training Academy, Tennessee Police Officer Standards and Training Commission and Tennessee Emergency Communications Board. In 2020, the department collected approximately $1.25 billion in fees and premium taxes and had expenditures of $225 million.

Lawrence is an attorney who studied law at the University of Tennessee, where he also obtained a Master of Business Administration. For undergraduate studies, Carter obtained a Bachelor of Arts at Wheaton College in Illinois.

Lawrence is a Nashville-area native. He and his wife, Amy, are the proud parents three children – two boys, Alister and Titus, and a girl, Penelope. Together with their old dog, Otto, they are residents of the Nipper’s Corner area of Nashville and attend church at Nashville’s Church of the Redeemer.

Lawrence looks forward to continuing to advance Governor Lee’s agenda as he serves all 6.8 million Tennesseans impacted by the Department of Commerce and Insurance.

**Mailing Address**  
Tennessee Department of Commerce and Insurance  
Insurance Division  
Davy Crockett Tower, Twelfth Floor  
500 James Robertson Parkway  
Nashville, Tennessee 37243-0565

**Email Address**  
firstname.lastname@tn.gov

**Phone Numbers**  
Main (615) 741-2241  
Toll-Free Number (In-State Only) (800) 342-4029  
Comissioner (615) 741-6007

**Fax Numbers**  
Assistant Commissioner and Staff (615) 741-9006  
Commissioner (615) 532-6934  
Legal Staff (615) 741-4000

**Office Hours:** 8:00 a.m.-4:30 p.m., Monday-Friday  
**Website:** www.tennessee.gov/commerce  
**Make Checks Payable to:** Tennessee Department of Commerce and Insurance
TENNESSEE

Rachel Jrade-Rice
Assistant Commissioner
(615) 741-3450
rachel.jrade-rice@tn.gov

CONTACT PERSONS

Life and Health Insurance
Brian Hoffmeister
Director
(615) 741-5602
brian.hoffmeister@tn.gov

Agent Licensing-Continuing Education
Kim Biggs
Director
(615) 741-7591
kimberly.biggs@tn.gov

Annual Statements
Hui Wattanaskolpant
Lead Analyst
(615) 253-2958
hui.wattanaskolpant@tn.gov

Company Licensing
Kim Blaylock
Analyst
(615) 532-7567
kim.blaylock@tn.gov

Consumer Insurance Services
Vickie Trice
Director
(615) 741-2218
vickie.trice@tn.gov

Fraud Investigations
Michele Stone
Director
(615) 741-8192
michele.stone@tn.gov

Department Counsel
John Speer
General Counsel
(615) 741-2199
john.speer@tn.gov

Maliaka Bass
Deputy General Counsel
(615) 741-9594
maliaka.bass@tn.gov

Deposits
Ethel Mims
(615) 532-1239
ethel.mims@tn.gov

Financial Affairs
Trey Hancock
Insurance Analysis Director
(615) 741-1504
trey.hancock@tn.gov

E. Joy Little
Financial Examinations Director
(615) 741-6796
joy.little@tn.gov

Premium Tax

© 1991-2020 National Association of Insurance Commissioners
12/5/2020
200
TENNESSEE

Kim Blaylock
Tax Analyst
(615) 532-7567

Kevin Walters
Communications Director
(615) 253-8941
kevin.walters@tn.gov

Brian Hoffmeister
Director
(615) 741-5602
brian.hoffmeister@tn.gov

Mike Shinnick
Manager
(615) 741-0472
mike.shinnick@tn.gov

Tiffany McDuffie
Manager
(615) 741-2825
tiffany.mcduffie@tn.gov

Bill Huddleston
Receivership Director
(615) 360-4467
bill.huddleston@tn.gov

Jennifer Stalvey
Captive Director
(615) 770-0438
jennifer.stalvey@tn.gov

© 1991-2020 National Association of Insurance Commissioners
12/5/2020
Pending

TBD
Commissioner

Term of Office:
Appointed:

Mailing Address
Texas Department of Insurance
P.O. Box 149104
Austin, Texas 78714-9104

Street Address
333 Guadalupe Street
Austin, Texas 78701

Email Address
mediarelations@tdi.texas.gov

Phone Numbers
Main (512) 676-6000
Toll-Free Number (800) 578-4677

Fax Numbers
Main (512) 490-1045

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.tdi.texas.gov
Make Checks Payable to: Texas Department of Insurance

CONTACT PERSONS
Commissioner's Adminstration
Doug Slape (512) 676-6416 Doug.Slape@tdi.texas.gov
Chief Deputy Commissioner
Michael Nored (512) 676-6556 Michael.Nored@tdi.texas.gov
Special Counsel

Agency Affairs
TEXAS

Luke Bellsnyder  
Deputy Commissioner/NAIC Liaison  
(512) 676-6028  
Luke.Bellsnyder@tdi.texas.gov

Libby Elliott  
Associate Commissioner/Director of Government Relations  
(512) 676-6602  
Libby.Elliott@tdi.texas.gov

Financial Regulation Division
Jamie Walker  
Deputy Commissioner  
(512) 676-6368  
Jamie.Walker@tdi.texas.gov

Amy Garcia  
Financial Analysis, Associate Commissioner/Chief Analyst  
(512) 676-6446  
Amy.Garcia@tdi.texas.gov

Ignatius Wheeler  
Examinations, Associate Commissioner/Chief Examiner  
(512) 676-6838  
Ignatius.Wheeler@tdi.texas.gov

John Alexander  
Supervisory Interventions, Director  
(512) 676-6418  
John.Alexander@tdi.texas.gov

Mike Boerner  
Actuarial Office, Director/Chief Actuary  
(512) 676-6846  
Mike.Boerner@tdi.texas.gov

Robert Rudnai  
Company Licensing and Registration, Manager  
(512) 676-7639  
Robert.Rudnai@tdi.texas.gov

Annual Statement Copies
Annual Statement Room  
(512) 676-6885

Deposits (Statutory)
David Carbajal  
(512) 676-6390  
David.Carbajal@tdi.texas.gov

Life and Health Division
Richard Lunsford  
Deputy Commissioner  
(512) 676-6660  
Richard.Lunsford@tdi.texas.gov

Doug Danzeiser  
Life and Health Lines, Director  
(512) 676-6673  
Doug.Danzeiser@tdi.texas.gov

Raja Malkani  
Life and Health Actuarial, Acting Director/Chief Actuary  
(512) 676-6652  
Raja.Malkani@tdi.texas.gov

Deanna Osmonson  
Life and Health Lines, Assistant Director  
(512) 676-6657  
Deanna.Osmonson@tdi.texas.gov

Rachel Bowden  
Accident and Health, Manager  
(512) 676-6616  
Rachel.Bowden@tdi.texas.gov
TEXAS

Debra Diaz-Lara (512) 676-6413
Managed Care Quality Assurance Office, Director ................................................................. Debra.Diaz-Lara@tdi.texas.gov

Property and Casualty Division
Mark Worman (512) 676-6740
Deputy Commissioner, ............................................................................................................. Mark.Worman@tdi.texas.gov

J'ne Byckovski (512) 676-6694
Property and Casualty Actuarial, Director/Chief Actuary .......................................................... J’ne.Byckovski@tdi.texas.gov

Marianne Baker (512) 676-6714
Property and Casualty Lines, Director ....................................................................................... Marianne.Baker@tdi.texas.gov

SERFF
Sharalyn Taylor (512) 676-6738
............................................................................................................................................... Sharalyn.Taylor@tdi.texas.gov

General Counsel
James Person (512) 676-6032
General Counsel ............................................................................................................................ James.Person@tdi.texas.gov

Justin Beam (512) 676-6568
Chief Clerk/Assistant General Counsel ...................................................................................... Justin.Beam@tdi.texas.gov

Carole Cearley (512) 676-6583
Legal, Policy Development Counsel, Director ........................................................................... Carole.Cearley@tdi.texas.gov

Margaret Jonon (512) 676-6565
Legal, Financial Counsel, Director ............................................................................................. Margaret.Jonon@tdi.texas.gov

Administrative Operations
Nancy Clark (512) 676-6166
Chief of Staff .................................................................................................................................. Nancy.Clark@tdi.texas.gov

Anthony Infantini (512) 676-7618
Chief Financial Officer .................................................................................................................... Anthony.Infantini@tdi.texas.gov

Human Resources
Cynthia Olivier (512) 676-6101
Director ......................................................................................................................................... Cynthia.Olivier@tdi.texas.gov

Information Technology Services (Data Processing)
Amy Lugo (512) 676-6031
Director .......................................................................................................................................... Amy.Lugo@tdi.texas.gov

Public Affairs
Stephanie Goodman (512) 676-6935
Deputy Commissioner ................................................................................................................... Stephanie.Goodman@tdi.texas.gov
Customer Operations
Chris Herrick
Deputy Commissioner..........................................................(512) 676-6476
                      Chris.Herrick@tdi.texas.gov
Randall Evans
Associate Commissioner...............................................................(512) 676-6213
               Randall.Evans@tdi.texas.gov
Aaron Jenkins
Complaints Processing, Director..................................................(512) 676-6289
                Aaron.Jenkins@tdi.texas.gov
Cindy Wright
Consumer Protection and Services Office, Director..........................(512) 676-6258
                    Cindy.Wright@tdi.texas.gov

Agent Testing
Pearson VUE
Exam Contractor..............................................................................(888) 754-7667

Complaints Resolution
General Information, Life, Accident and Health, Property and Casualty
..............................................................................................................(800) 252-3439

Premium Tax (Collected by the Comptroller's Office)
Karen Snyder
Comptroller of Public Accounts.........................................................(512) 463-4074

Enforcement
Leah Gillum
Deputy Commissioner...................................................................(512) 676-6357
                Leah.Gillum@tdi.texas.gov

Insurance Fraud
Chris Davis
Associate Commissioner...................................................................(512) 676-6295
                 Christopher.Davis@tdi.texas.gov

State Fire Marshal
Chief Orlando P. Hernandez
.................................................................................................(512) 676-6800
                     Fire.Marshal@tdi.texas.gov
Tanji J. Northrup was named Interim Commissioner of the Utah Insurance Department on October 1, 2020, by Governor Gary R. Herbert.

Prior to her appointment as Interim Insurance Commissioner, Northrup has served in the Utah Insurance Department in various positions, but most recently as the Deputy Commissioner. She has over 30 years of experience working in insurance, in both the public and private sectors. Ms. Northrup has served at the Utah Insurance Department for over 25 years in various positions, but most recently as Deputy Commissioner. She is skilled in insurance, business process improvement, training, and project management. Ms. Northrup is a strong community and social services professional with a BS focused in Business Management, emphasis in Finance, from Westminster College.
Shelley Wiseman  
Director, Health and Life Division  
(801) 537-9283  
swiseman@utah.gov

Jake Garn  
Director, Financial Regulation & Licensing  
(801) 538-3811  
jwgarn@utah.gov

Armand Glick  
Director, Fraud  
(801) 531-5388  
aglick@utah.gov

Chad Thompson  
Director, Information Technology  
(801) 514-7508  
chadt@utah.gov

Tracy Klausmeier  
Director, Property and Casualty  
(801) 538-3869  
tklausmeier@utah.gov

Danny Schoenfeld  
Director, Administrative Services  
(801) 538-3778  
dannyschoenfeld@utah.gov

Tomasz Serbinowski  
Actuary  
(801) 537-9289  
tserbinowski@utah.gov

Jaak Sundberg  
Health Actuary  
(801) 538-3865  
jsundberg@utah.gov

Travis Wegkamp  
Director, Captive  
(801) 538-3817  
twegkamp@utah.gov

**CONTACT PERSONS**

**Media Relations/Public Information**
Steve Gooch  
Public Information Officer  
(801) 538-3803  
sgooch@utah.gov

**Department Counsel**
Perri Babalis  
Assistant Attorney General  
(801) 366-0364  
pbabalis@utah.gov

**Legislative**
Reed Stringham  
Deputy Commissioner  
(801) 538-3804  
rmstringham@utah.gov

**Captive**
Mark Wiedeman  
Audit Manager  
(801) 538-3849  
mwiedeman@utah.gov

Travis Wegkamp  
Director, Captive  
(801) 537-9294  
twegkamp@utah.gov

**Fees**
**UTAH**

Danny Schoenfeld
Director, Administrative Services
dannyschoenfeld@utah.gov

**Financial**

Jake Garn
Director, Chief Financial Examiner
jwgarn@utah.gov

Malis Rasmussen
Deputy Director Financial Regulation & Licensing
marasmussen@utah.gov

Weimei Ye
Deputy Director Financial Regulation & Licensing
wye@utah.gov

Karen Gholston
Deposits
kgholston@utah.gov

Weimei Ye
Annual Statements
wye@utah.gov

**Fraud**

Armand Glick
Director, Fraud
aglick@utah.gov

**Health and Life**

Shelley Wiseman
Director, Health and Life Division
swiseman@utah.gov

Jaak Sundberg
Health Actuary
jsundberg@utah.gov

Heidi Clausen
Assistant Director, Rate and Forms
hclausen@utah.gov

Michelle White
Assistant Director, Consumer Services
mmwhite@utah.gov

**Licensing**

Jay Sueoka
Manager, Company Licensing
jsueoka@utah.gov

Randy Overstreet
Manager, Producer Licensing
roverstreet@utah.gov

**Premium Tax**

Utah State Tax Commission
Customer Service
https://tax.utah.gov/

**Property and Casualty**

© 1991-2020 National Association of Insurance Commissioners
12/5/2020
UTAH

Tracy Klausmeier (801) 538-3869
Director, Property and Casualty tklausmeier@utah.gov

Title Market Conduct Examiner
Adam Martin (801) 537-9003
gmartin@utah.gov

Surplus Lines
Sylvia Bruno (801) 944-0114
Director, Surplus Lines Association of Utah sbruno@slaut.org

Tax Commission
Tyler McInotsh (801) 297-7705
Tax Compliance Agent lcmcintosh@utah.gov

© 1991-2020 National Association of Insurance Commissioners
12/5/2020 210
Michael S. Pieciak is commissioner of the Vermont Department of Financial Regulation. He was first appointed by Gov. Peter Shumlin in July 2016 and reappointed by Gov. Phil Scott in December 2016.

Commissioner Pieciak serves as the chief regulator of Vermont’s financial services sector, including the insurance, captive insurance, banking and securities industries. Commissioner Pieciak previously served as deputy commissioner of the Department’s Securities Division, where he led the Division’s investigation into the Jay Peak EB-5 projects. Commissioner Pieciak is the past-president of the North American Securities Administrators Association, a member of the SEC Advisory Committee on Small and Emerging Companies and member of the National Association of Insurance Commissioners.

Prior to his service with the Department, Commissioner Pieciak practiced law in New York City at Skadden, Arps, Slate, Meagher & Flom LLP in the Mergers and Acquisitions Group, gaining experience in commercial transactions, corporate governance and investment and financing transactions. Commissioner Pieciak also previously practiced at Downs Rachlin Martin in Burlington in the Business Law Group.

Commissioner Pieciak grew up in Brattleboro and graduated cum laude from Union College with a degree in political science. He received his law degree summa cum laude from the University of Miami School of Law where he served as editor-in-chief of the “Miami Law Review.” Commissioner Pieciak is also a member of the Vermont State Colleges Board of Trustees and currently resides in Winooski, VT.

---

**Mailing Address**

Vermont Department of Financial Regulation  
89 Main Street  
Montpelier, Vermont 05620-3101

**Street Address**

Same as mailing address

**Phone Numbers**

<table>
<thead>
<tr>
<th>Main</th>
<th>(802) 828-3301</th>
</tr>
</thead>
<tbody>
<tr>
<td>Captive Section</td>
<td>(802) 828-3304</td>
</tr>
</tbody>
</table>

**Fax Numbers**

<table>
<thead>
<tr>
<th>Main</th>
<th>(802) 828-3306</th>
</tr>
</thead>
<tbody>
<tr>
<td>Captive Section</td>
<td>(802) 828-3460</td>
</tr>
<tr>
<td>Commissioner</td>
<td>(802) 828-1919</td>
</tr>
</tbody>
</table>

**Office Hours**: 7:45 a.m.-4:30 p.m., Monday-Friday

**Website**: https://dfr.vermont.gov/


---

Michael S. Pieciak  
Commissioner  
(802) 828-3301

Kevin Gaffney  
Deputy Commissioner of Insurance  
(802) 828-4845

David Provost  
Deputy Commissioner of Captives  
(802) 828-3304

Gavin Boyles  
General Counsel  
(802) 828-1316
VERMONT

Phillips Keller
  Director of Insurance Regulation.................................................................(802) 828-1464

Sandra Bigglestone
  Director of Captives............................................................................................(802) 828-4864

Dan Petterson
  Director of Financial Examinations.................................................................(802) 828-3304

Karen Murphy
  Insurance Examinations, Director.......................................................................(802) 828-1959

Emily Brown
  Director of Rates and Forms..............................................................................(802) 828-4871

Christina Rouleau
  Director of Market Regulation...........................................................................(802) 828-2910

CONTACT PERSONS

NAIC Liaison
  Thomas Taylor
    Executive Assistant to the Deputy Commissioner of Insurance...............................(802) 828-4842

Agent and Broker Licensing, Examinations and Fees
  Calley Rock
    Executive Assistant, Producer Licensing...........................................................(802) 828-3303

Annual Statements
  Lisa Messier
    Insurance Examiner..............................................................................................(802) 828-4844

Consumer Complaints and Inquires
  Brenda Clark
    Consumer Complaints Administrator....................................................................(802) 828-4886

Deposits
  Beth Pearce
    State Treasurer......................................................................................................(802) 828-2301

Fees-Company Licensing
  Ellen Adams
    Insurance Examiner..............................................................................................(802) 828-2470

Fees-Rate and Form Filing Fees-Life and Health and Property and Casualty
  Jessica Sherpa
    Rates and Forms Analyst....................................................................................(802) 828-2908

Media Relations/Public Information
VERMONT

Stephanie Brackin
(802) 828-4872

Premium Tax
Gloria Relations
Department of Taxes
(802) 828-2310

Receivership
Kevin Gaffney
Deputy Commissioner of Insurance
(802) 828-4845
VIRGIN ISLANDS

Lieutenant Governor Tregenza A. Roach is a proud Virgin Islander who has served the people of this Territory in each branch of Government. He recently completed his third term as a Senator in the Virgin Islands Legislature.

He earned a B.A. in Journalism from the University of Missouri and a J.D. from the University of Connecticut School of Law. While attending law school, he clerked in the Office of the Governor’s Legal Counsel, the Office of the U.S. Attorney, and the Territorial Court of the Virgin Islands. Upon graduating, he worked in the Territorial Court’s Civil and Family divisions and in private practice. He has been a member of the Virgin Islands Bar since 1991.

Roach began his career in public service as Legal Counsel to the Commissioner of Education, where he served for more than eight years before being selected as Executive Director of the Board of Education. In 2006, he was selected by the University of the Virgin Islands (UVI) to lead a program of public education in support of the Fifth Constitutional Convention. During this consultancy, he served as the Coordinator/Researcher of the Constitution 2008. He also represented UVI at United Nations (UN) Decolonization Seminars in Grenada and Indonesia. Although the UVI project ended in 2008, the UN qualified Roach as an expert on constitutional development processes in the U.S. territories and invited him on his own merits to a third Decolonization Seminar in St. Kitts in 2009.

He joined the UVI adjunct faculty from 1999 to 2012, teaching courses in the Humanities and a Constitutional Law course in the education graduate program. Other UVI projects, include the Legacy Report of President Emeritus LaVerne E. Ragster, Ph.D., a major environmental project with the U.S. EPA, launch of the Center for the Study of Spirituality and Professionalism, and Editor in Chief of its award-winning international literary journal.

Roach was elected to the 30th-32nd legislatures as a staunch advocate for education, the environment, and the youth and elderly of the Territory. He was nominated to the Education and the Law, Criminal Justice and Public Safety committees of the National Conference of State Legislatures (NCSL) and instrumental in the 2014 adoption of a resolution supporting full citizenship rights for those living in the Territory. In 2016, he presented a similar resolution that resulted in a full NCSL conference session devoted to the affairs of the remaining U.S. territories.

Mailing Address
Office of the Lieutenant Governor
Division of Banking, Insurance and Financial Regulation
5049 Kongens Gade
St. Thomas, Virgin Islands 00802

Email Address
See individual email addresses

Phone Numbers
Main (340) 774-7166
St. Croix Office (340) 773-6459

Fax Numbers
Main (340) 774-9458
St. Croix Office (340) 719-3801

Office Hours: 8:00 a.m.–5:00 p.m. (Atlantic Standard), Monday–Friday
Website: https://ltg.gov.vi/departments/banking-insurance-and-financial-regulation/
Make Checks Payable to: Government of the Virgin Islands
VIRGIN ISLANDS

Gwendolyn Hall Brady
Director, Division of Banking, Insurance and Financial Regulation
(340) 774-7166
gwendolyn.brady@lgo.vi.gov

Glendina Matthew
Assistant Director/Legal Counsel
(340) 773-6459
glendina.matthew@lgo.vi.gov

Suzette Richards
Legal Counsel
(340) 773-6459
moncia.carbon@lgo.vi.gov

Ashton Bertrand
Chief Other Financial Services (Captives)
(340) 773-6459
ashton.bertrand@lgo.vi.gov

Cheryl Charleswell
Chief Financial Services Examiner
(340) 774-7166

Gail Danet-Joseph
Chief of Licensing
(340) 774-7166

Leonilda Jarvis
Medicare Coordinator and VI SHIP Director
(340) 714-4354

Vacant
Regulatory Analyst
(340) 773-6459

CONTACT PERSONS

NAIC Liaison
Gwendolyn Hall Brady
Director, Division of Banking, Insurance and Financial Regulation
(340) 774-7166

Annice F Canton
Executive Assistant
(340) 693-6194
annice.canton@lgo.vi.gov

Legal Counsels
Glendina Matthew
Legal Counsel
(340) 773-6459

Suzette Richards
Legal Counsel
(340) 773-6459

I-SITE DP Coordinator
Lance McKay
Director, Information Technology
(340) 774-7166

Annual Statements
Beryl Freeman
Administrative Assistant
(340) 774-7166

Vanessa Richards
Financial Services Examiner
(340) 774-7166
VIRGIN ISLANDS

Juliette Daniel
Financial Services Examiner
(340) 774-7166

Consumer Complaints
Cheryl Charleswell
Chief Financial Services Examiner
(340) 774-7166

Examinations-Financial/Market Conduct
Cheryl Charleswell
Chief Financial Services Examiner
(340) 774-7166

Licensing/Fees
Beryl Freeman
Administrative Assistant
(340) 774-7166
Linda Scarbriel
Insurance Licensing Examiner
(340) 774-7166

Medicare Supplement
Leonilda Jarvis
Medicare Coordinator and SHIP Director
(340) 774-7166
Karen Christian
Medicare Services Technician
(340) 774-7166

Premium Taxes
Vanessa Richards
Financial Services Examiner
(340) 774-7166
Juliette Daniel
Financial Services Examiner
(340) 774-7166

Policy Form Filing
Vacant
Regulatory Analyst
(340) 773-6459

Rate Filing
Martin G. Emanuel
Financial Services Examiner
(340) 774-7166

Surplus Lines
Zaire Burns-Olive
Financial Services Examiner
(340) 774-7166
Scott A. White joined the Virginia Bureau of Insurance in 1998 as a Research Analyst in the Bureau of Insurance’s Property and Casualty Division. In 1999, he moved to the State Corporation Commission’s Office of General Counsel, where he provided legal advice and representation to the Bureau, primarily on property and casualty and agent enforcement/licensing matters. His responsibilities later expanded to include representing the Bureau on life and health and financial regulation matters. In 2011, White became Deputy General Counsel for Financial Services in the Office of General Counsel. In this position, he managed a group of attorneys who provide legal advice and representation to those divisions within the Commission that regulate insurance, securities, and financial institutions. White was appointed Commissioner of Insurance in January 2018.

White received a Bachelor of Arts degree from the University of Virginia and a law degree from the University of Missouri.
Michael T. Beavers
Deputy Commissioner, Agent Regulation
(804) 371-9221

Raymond O. Anderson
Supervisor, Agent Investigations, Agent Regulation and Administration
(804) 371-9494

Richard J. Tozer
Supervisor, Agent Licensing
(804) 786-9525

Juan A. Rodriguez
Supervisor, Agent Investigations, Agent Regulation and Administration
(804) 371-9930

Chuck F. Myers
Supervisor, Agent Investigations, Agent Regulation and Administration
(804) 371-9619

Financial Regulation Division

Douglas C. Stolte
Deputy Commissioner
(804) 371-9869

David H. Smith
Chief Financial Examiner
(804) 371-9636

Edward J. Buyalos, Jr.
Chief Financial Auditor
(804) 371-9869

John E. Bunce
Supervisor, Life Examinations
(804) 371-9636

Connie Duong
Supervisor, Financial Analysis-Domestic
(804) 371-9901

Kenneth G. Campbell
Supervisor, HMO and Prepaid Plans
(804) 371-9636

Andy R. Delbridge
Supervisor, Company Licensing and Regulatory Compliance
(804) 371-9637

T. Bradford Earley, Jr.
Supervisor, Property and Casualty Examinations
(804) 371-9636

Craig Chupp
Supervisor, Life Actuarial
(804) 371-9636

Stephen A. Thomas
Supervisor, Financial Analysis-Foreign
(804) 371-9637

Greg Chew
Chief Domestic Insurance Financial Analyst
(804) 371-9214

Life and Health Division
VIRGINIA

Julie Blauvelt
Deputy Commissioner
(804) 371-9614

Robert F. Grissom
Assistant Deputy Commissioner, Market Regulation
(804) 371-9614

Jacquelyn L. Myers
Assistant Deputy Commissioner, Consumer Assistance
(804) 371-9614

Elsie Andy
BOI Manager, Forms and Rates, Life and Health
(804) 371-9110

Todd Bryant
Managed Care Ombudsman
(804) 371-9760

Julie R. Fairbanks
BOI Manager, Market Conduct, Life and Health
(804) 371-9385

Kim Naoroz
Supervisor, External Appeals
(804) 371-9913

Michelle McNamee
BOI Manager, Consumer Services
(804) 371-9194

Policy Compliance and Administration Division

Donald C. Beatty
Deputy Commissioner
(804) 786-3366

Keith D. Kelley
Supervisor, Insurance Assessments
(804) 371-9333

Van Tompkins
NAIC Liaison
(804) 371-9802

Olivia B. Claud
Consumer Outreach Coordinator
(804) 371-9520

Property and Casualty Division

Rebecca E. Nichols
Deputy Commissioner
(804) 371-9331

Michael S. Smith
BOI Manager, Rules, Rates, and Forms, Commercial Multi-Lines
(804) 371-9667

Marc P. McLaughlin
BOI Manager, Consumer Services
(804) 371-9217

Joyclyn M. Morton
BOI Manager, Market Conduct
(804) 371-9540
Phyllis S. Oates  
BOI Manager, Rules, Rates, Forms, Personal Lines. ..............................................................................................................(804) 371-9279

Lee Ann Robertson  
BOI Manager, Rules, Rates, and Forms, Commercial Casualty ..............................................................................................................(804) 371-9003

**Agent Licensing**  
Richard J. Tozer  
Supervisor, Agent Licensing, Agent Regulation ...........................................................................................................................(804) 786-9525

**Agent Investigations-Life and Health**  
Raymond O. Anderson  
Supervisor, Agent Investigations, Agent Regulation .........................................................................................................................(804) 371-9494

**Agent Investigations-Property and Casualty**  
Juan A. Rodriguez  
Supervisor, Agent Investigations, Agent Regulation ...........................................................................................................................(804) 371-9930

**Agent Investigations-Title/Settlement Agents**  
Chuck F. Myers  
Supervisor, Agent Investigations, Agent Regulation ...........................................................................................................................(804) 371-9619

**Automated Systems**  
Vicki M. Ayers  
Supervisor, Automated Systems, Administration ...........................................................................................................................(804) 371-9115

**Company Annual Statements**  
Connie Duong  
Supervisor, Financial Analysis-Domestic, Financial Regulation ..............................................................................................................(804) 371-9901

Stephen A. Thomas  
Supervisor, Financial Analysis-Foreign, Financial Regulation ..............................................................................................................(804) 371-9637

**Company Deposits**  
Connie Duong  
Supervisor, Financial Analysis-Domestic, Financial Regulation ..............................................................................................................(804) 371-9901

Stephen A. Thomas  
Supervisor, Financial Analysis-Foreign, Financial Regulation ..............................................................................................................(804) 371-9637

**Company Licensing and Fees**  
Andy R. Delbridge  
Supervisor, Co. Licensing and Regulatory Compliance, Financial Regulation .................................................................................................(804) 371-9637

**Consumer Complaints and Inquiries-Life, Accident, and Health**  
Michelle McNamee  
BOI Manager, Consumer Services, Life and Health .................................................................................................................................(804) 371-9194
VIRGINIA

Consumer Complaints and Inquires-Property and Casualty
Marc P. McLaughlin
BOI Manager, Consumer Services ................................................................. (804) 371-9217

Consumer Outreach Program
Olivia B. Claud
Outreach Coordinator ..................................................................................... (804) 371-9520

Counsel for the Department
Donnie Kidd
General Counsel ................................................................................................ (804) 371-9671

Examinations-Financial
David H. Smith
Chief Insurance Examiner, Financial Regulation ................................................. (804) 371-9636

Examinations-Market Conduct, Life and Health
Julie R. Fairbanks
BOI Manager, Market Conduct, Life and Health .................................................. (804) 371-9285

Examinations-Market Conduct, Property and Casualty
Joyclyn M. Morton
BOI Manager, Market Conduct ........................................................................... (804) 371-9540

Forms and Rates Filings, Life and Health
Elsie Andy
BOI Manager, Forms and Rates, Life and Health .................................................. (804) 371-9110

Rules, Rates, and Forms Review-Property and Casualty
Lee Ann Robertson
BOI Manager, Commercial Casualty Lines .......................................................... (804) 371-9003
Michael S. Smith
BOI Manager, Commercial Multi-Lines ............................................................... (804) 371-9667
Phyllis S. Oates
BOI Manager, Personal Lines ............................................................................. (804) 371-9279

Investigations-Agent-Life and Health
Raymond O. Anderson
Supervisor, Agent Investigations, Agent Regulation ............................................. (804) 371-9494

Investigations-Agent-Property and Casualty
Juan A. Rodriguez
Supervisor, Agent Investigations, Agent Regulation ............................................. (804) 371-9930

Investigations-Agents-Title/Settlement Agents
VIRGINIA

Chuck F. Myers
Supervisor, Agent Investigations, Agent Regulation
(804) 371-9619

Life, Accident, and Health Insurance
Julie Blauvelt
Deputy Commissioner, Market Regulation, Life and Health
(804) 371-9614

Managed Care External Appeals
Kim Naoroz
Supervisor, External Appeals, Life and Health
(804) 371-9913

Managed Care Ombudsman
Todd Bryant
Managed Care Ombudsman, Life and Health
(804) 371-9760

Market Conduct, Life and Health
Julia R. Fairbanks
BOI Manager, Market Conduct, Life and Health
(804) 371-9385

Market Conduct-Property and Casualty
Joyclyn M. Morton
BOI Manager, Market Conduct
(804) 371-9540

Media Relations/Public Information
Kenneth J. Schrad
Director, Information Resources
(804) 371-9141

Insurance Assessments
Keith D. Kelley
Supervisor, Insurance Assessments, Administration
(804) 371-9333

Property and Casualty Insurance
Rebecca E. Nichols
Deputy Commissioner, Market Regulation
(804) 371-9331

Receivership-Financial
Connie Duong
Supervisor, Financial Analysis-Domestic, Financial Regulation
(804) 371-9901
Mike Kreidler is Washington State’s eighth Insurance Commissioner. He was first elected in November 2000 and re-elected to a sixth term in November 2020. He has earned a reputation as a staunch advocate for consumer protection and a fair and balanced regulator of Washington’s diverse insurance markets.

Kreidler earlier served in the state legislature and the United States Congress. He was a member of the Northwest Power Planning Council and a regional director for the United States Department of Health and Human Services.

A doctor of optometry, Kreidler practiced at Group Health Cooperative of Puget Sound for 20 years. He has a master’s degree in Public Health from UCLA and was a founding director of a community bank. He retired as a lieutenant colonel from the United States Army Reserve in 2003 with 20 years of service.

Of the current NAIC membership, Kreidler is the longest-serving insurance commissioner in the United States. He was honored in 2009 with the “Excellence in Consumer Advocacy Award” presented by consumer advisors to the NAIC, and with the “2010 Leadership Award” by the Statewide Poverty Action Network.
WASHINGTON

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.insurance.wa.gov
Make Checks Payable to: Insurance Commissioner

CONTACT PERSONS

Executive Division
Mike Kreidler
Commissioner.............................................................................................................mikek@oic.wa.gov

Jack Lovell
Acting Chief Deputy Commissioner............................................................................jackl@oic.wa.gov

Hailey Hamilton
Executive Assistant to the Commissioner.....................................................................haileyh@oic.wa.gov

Sandra Murphy
Executive Assistant to the Chief Deputy........................................................................sandram@oic.wa.gov

Steve Valandra
Deputy Commissioner/Public Affairs............................................................................steveva@oic.wa.gov

Policy and Legislative Affairs Division
Candice Myrum
Deputy Commissioner/Policy and Legislative Affairs......................................................candicem@oic.wa.gov

Jon Noski
Legislative Director...........................................................................................................jonn@oic.wa.gov

Jay Bruns
Senior Climate Advisor....................................................................................................jayb@oic.wa.gov

Jane Beyer
Senior Health Policy Advisor..........................................................................................janeb@oic.wa.gov

Legal Affairs and Investigations Division
Toni Hood
Deputy Commissioner/Legal Affairs and Investigations.....................................................tonih@oic.wa.gov

Tyler Robbins
Investigations Manager.....................................................................................................tylerr@oic.wa.gov

Operations Division
Jack Lovell
Deputy Commissioner/Operations....................................................................................jackl@oic.wa.gov

Stacey Warick
Chief Financial Officer........................................................................................................staceyw@oic.wa.gov
WASHINGTON

Melanie Watness (360) 725-7013
Human Resources Director............................................................melaniew@oic.wa.gov

Bryce Carlen (360) 725-7018
Chief Information Officer............................................................brycecc@oic.wa.gov

Sue Hedrick (360) 725-7274
NAIC Liaison..................................................................................suehe@oic.wa.gov

Company Supervision Division

Melanie Anderson (360) 725-7214
Deputy Commissioner/Company Supervision........................................MelanieA@oic.wa.gov

John Jacobson (206) 389-2911
Chief Financial Examiner..................................................................johnj@oic.wa.gov

Tarik Subbagh (206) 389-2906
Assistant Chief Examiner...............................................................tariks@oic.wa.gov

Steve Drutz (360) 725-7209
Chief Financial Analyst..................................................................steved@oic.wa.gov

Ned Gaines (360) 725-7216
Chief Market Analyst........................................................................hedg@oic.wa.gov

John Haworth (360) 725-7223
Market Conduct Oversight Manager..................................................johnhaw@oic.wa.gov

Jeanette Plitt (206) 464-6408
Chief Market Conduct Examiner.......................................................jeanettep@oic.wa.gov

Ron Pastuch (360) 725-7211
Holding Company Manager............................................................ronp@oic.wa.gov

Mark Durphy (360) 725-7193
Company Licensing & Compliance Manager........................................markd@oic.wa.gov

Rates and Forms Division

Molly Nollette (360) 725-7117
Deputy Commissioner/Rates and Forms............................................mollyn@oic.wa.gov

Mike Bryant (360) 725-7126
Forms Compliance Manager..........................................................mikebr@oic.wa.gov

Kim Tocco (360) 725-7119
Health Forms Manager....................................................................kint@oic.wa.gov

Jennifer Kreitler (360) 725-7127
Provider Networks Oversight Manager.............................................jenniferk@oic.wa.gov
WASHINGTON

Lichiou Lee
Chief Actuary, Actuarial Services, Life and Health Care
lichioul@oic.wa.gov

Eric Slavich
Actuarial Services, Property and Casualty Manager
erics@oic.wa.gov

Consumer Protection Division

Todd Dixon
Deputy Commissioner/Consumer Protection
ToddD@oic.wa.gov

Jeff Baughman
Surplus Lines Administrator
jeflb@oic.wa.gov

Jeff Baughman
Licensing and Education Manager
jeflb@oic.wa.gov

Joe Mendoza
Continuing Education
joem@oic.wa.gov

Consumer Advocacy Program

Lisa Heaton
Consumer Advocacy Manager
lisah@oic.wa.gov

Josh Culley
Property and Casualty
joshc@oic.wa.gov

Pam Brannan
Life and Health
pamb@oic.wa.gov

Statewide Health Insurance Benefits Advisors (SHIBA) Program

Todd Dixon
SHIBA Manager
toddd@oic.wa.gov

Criminal Investigations Unit (Anti-fraud)

Phil Comstock
CIU Director
philc@oic.wa.gov

© 1991-2020 National Association of Insurance Commissioners
12/5/2020


**WEST VIRGINIA**

Commissioner James A. Dodrill is responsible for the overall regulation of the West Virginia insurance market as well as protection of the State’s insurance consumers. He oversees the mission of the Offices of the Insurance Commissioner in promoting a healthy, competitive and solvent insurance market with ample consumer protections as well as consistent administration of the insurance laws and regulations of West Virginia.

Dodrill is a 1982 graduate with honors (Summa Cum Laude) of Marshall University, with a Bachelor of Arts degree in Political Science. He earned his Juris Doctorate degree from the West Virginia University College of Law in 1985, where his class ranking was 18th out of 119 graduates.

From 1985 until 1999, Dodrill was in private practice in West Virginia, during which time he tried dozens of felony and misdemeanor criminal cases and civil cases in the state and federal courts of West Virginia. He also participated in numerous appellate matters in multiple state and federal appellate courts that resulted in eight published appellate decisions. Dodrill is admitted to the practice of law before the United States Supreme Court, the U.S. Courts of Appeal for the Fourth and Sixth Circuits, the U.S. District Courts for the Northern and Southern Districts of West Virginia and the Southern District of Ohio, and the West Virginia Supreme Court of Appeals.

From 1999 to 2019, Dodrill was Corporate Claims Counsel for The Progressive Group of Insurance Companies, responsible for corporate claims litigation and risk management as well as supervision of high exposure/special complexity insurance-related legal matters involving conflicts of law, multi state/multi party claims, appellate actions, and bad faith/extra-contractual institutional litigation nationally, as well as government relations and legislative affairs.

Dodrill retired as a Lieutenant Colonel from the U.S. Air Force and Air National Guard, he has continued to serve in the Civil Air Patrol (CAP), the official auxiliary of the U.S. Air Force, and is now a Colonel and serving a four-year term as Commander of CAP’s West Virginia Wing. Dodrill's uniformed service totals more than 40 years.

Dodrill and his wife, Terri Payne Dodrill, reside in Putnam County, West Virginia. They have three children and two grandchildren.

**Mailing Address**
West Virginia Offices of the Insurance Commissioner
P.O. Box 50540
Charleston, West Virginia 25305-0540

**Street Address**
West Virginia Offices of the Insurance Commissioner
900 Pennsylvania Avenue
Charleston, West Virginia 25302

**Email Address**
See individual email addresses

**Phone Numbers**
- Main: (304) 558-3354
- Toll-Free Number (In-state only): (888) 879-9842

**Fax Numbers**
- Main: (304) 558-0412

**Office Hours**: 8:00 a.m.-5:00 p.m., Monday-Friday

**Website**: www.wvinsurance.gov

**Make Checks Payable to**: Premium Taxes and Dept. Fees: WV Insurance Commissioner Statutory Attorney Fees: State Auditor
WEST VIRGINIA

James A. Dodrill
Commissioner ................................................................. (304) 558-3354 jim.dodrill@wv.gov

Janice Hemmelgarn
Executive Secretary .......................................................... (304) 414-8486 janice.l.hemmelgarn@wv.gov

Erin Hunter
Deputy Commissioner/General Counsel .................................. (304) 414-8487 erin.k.hunter@wv.gov

Tonya Gillespie
Assistant Commissioner-Regulatory ........................................... (304) 414-8485 tonya.l.gillespie@wv.gov

Melinda Kiss
Assistant Commissioner-Finance/Accounting .......................... (304) 414-8488 melinda.a.kiss@wv.gov

Debbie Hughes
Assistant Commissioner-Operations ...................................... (304) 414-8400 debbie.m.hughes@wv.gov

CONTACT PERSONS

NAIC Liaison
James A. Dodrill
Commissioner ........................................................................ (304) 558-3354 jim.dodrill@wv.gov

Administrative Services
Debbie Hughes
Director, Administrative Services ........................................... (304) 414-8400 debbie.m.hughes@wv.gov

Agent Licensing and Education (Agent/Agency Licensing, Education and Fees)
Rob Grishaber
Director, Agents Licensing and Education .................................. (304) 558-0610 robert.e.grishaber@wv.gov

Consumer Advocacy
Dennis Garrison
Director, Consumer Advocacy .................................................... (304) 414-8040 dennis.garrisonIII@wv.gov

Consumer Services (Consumer Complaints, Inquiries and Consumer Counseling Program for Seniors)
Dena Wildman
Director, Consumer Services ...................................................(304) 558-3386 dena.l.wildman@wv.gov

Deposits
David Gillespie
Financial Reporting Specialist, Financial Accounting .................. (304) 414-8465 david.l.gillespie@wv.gov

Insurance Co. Analysis & Exams Division (Co. Licensing, Fees, Annual Stmts. & Financial and Market Conduct Exams)
Jamie Taylor
Director, Company Analysis & Examinations .................................. (304) 414-8010 jamie.o.taylor@wv.gov

Health Insurance Exchange
WEST VIRGINIA

Ellen Potter
Insurance Program Manager.................................................................ellen.j.potter@wv.gov

Information Systems/Record Management
Mike Farren
Information Systems Manager III.................................................................Mike.K.Farren@wv.gov

Insurance Inspector General
Kirby Stickler
Insurance Inspector General.................................................................kirby.s.stickler@wv.gov

Legal Division
Jeff Black
Associate Counsel, Attorney Supervisor, Compliance and Enforcement................................jeffrey.c.black@wv.gov

Victor Mullins
Associate Counsel-Legislation/Rules............................................................victor.a.mullins@wv.gov

Gregory A. Elam
Associate Counsel-Fraud Prosecution............................................................greg.a.elam@wv.gov

Media Relations/Public Information
Erin Hunter
General Counsel......................................................................................erin.k.hunter@wv.gov

Rates & Forms Division (Ins. Polices, Fees, Rates & Form Filing-Accident & Sickness/Life & Health/P&C Insurance)
Joylynn Fix
Director, Rates and Forms........................................................................joylynn.fix@wv.gov

Statistical Reporting
Juanita Wimmer
Insurance Market Analyst........................................................................juanita.d.wimmer@wv.gov

Workers' Compensation-Board of Review
Rita Hedrick-Helmick
Chair, Board of Review...........................................................................rita.f.helmick@wv.gov

Workers' Compensation-Claims Management
Samantha Chase
Director, Claims Services........................................................................samantha.l.chase@wv.gov

Workers' Compensation-Office of Judges
Bradley Crouser
Chief Administrative Law Judge ................................................................Bradley.A.Crouser@wv.gov

Workers' Compensation-Employer Accounts
Angela Shepherd
Director, WC Employer Accounts...............................................................angela.h.shepherd@wv.gov

© 1991-2020 National Association of Insurance Commissioners
12/5/2020
Mark V. Afable was appointed Wisconsin Commissioner of Insurance by Governor Tony Evers on January 22, 2019. In addition to serving as the state's chief regulator or insurance, Afable oversees the agency's 143 employees and supervises the Injured Patients and Families Compensation Fund and State Life Insurance Fund.

A graduate of Marquette University Law School, Afable has over 38 years of experience in the insurance industry. Prior to his appointment, Afable served as the Chief Legal Officer with American Family Insurance, overseeing corporate legal, government affairs and compliance, litigation and protective services. With extensive experience working with state and federal legislators, state insurance regulators and the NAIC, he advised Senior Leadership and the Board of Directors on legal matters involving corporate governance, compliance issues, and regulatory actions.

Before joining American Family in 1994, Afable directed legislative and regulatory efforts in several states for Allstate Insurance Company, where he first became involved with the NAIC. Earlier in his career, Afable focused his efforts on insurance policy and legislative issues as counsel for the National Association of Independent Insurers (NAII) in Des Plaines, Illinois.

Afable serves on the Board of Directors for Sunshine Place, a resource facility for charitable organizations providing food, clothing and social services to residents of Sun Prairie. He also serves on the American Family Children's Hospital Advisory Board and the Edgewood High School Board of Trustees.

Afable and his wife, Peggy, have four children and live in Sun Prairie, Wisconsin.

**Mark Afable**

Commissioner

Term: Appointed by the Governor

Appointed: January 22, 2019

Office of the Commissioner of Insurance
State of Wisconsin
GEF–III, Second Floor
125 South Webster Street
Madison, Wisconsin 53703-3474

Email Address
firstname.lastname@wisconsin.gov

Fax Numbers
Main (608) 266-9935

Office Hours: 7:45 a.m.–4:30 p.m., Monday-Friday
Website: oci.wi.gov
Make Checks Payable to: State of Wisconsin, Commissioner of Insurance

Mark Afable
Commissioner

(608) 264-8126
mark.afable@wisconsin.gov

© 1991-2020 National Association of Insurance Commissioners 12/5/2020
WISCONSIN

Nathan Houdek  
Deputy Commissioner
(608) 266-2493  
nathan.houdek@wisconsin.gov

Olivia Hwang  
Director of Public Affairs
(608) 267-9460  
olivia.hwang@wisconsin.gov

Open Insurance Administrator, Funds and Program Management

Richard Wicka  
Chief Legal Counsel  
(608) 261-6018  
richard.wicka@wisconsin.gov

Amy Malm  
Administrator of the Division of Financial Regulation
(608) 261-8562  
amy.malm@wisconsin.gov

Rebecca Rebholz  
Administrator of the Division of Market Regulation and Enforcement
(608) 264-8111  
rebecca.rebholz@wisconsin.gov

Christina Keeley  
Chief, Consumer Affairs Section
(608) 267-3868  
christina.keeley@wisconsin.gov

Lisa Brandt  
Chief, Rates and Forms Section
(608) 267-7322  
lisa.brandt@wisconsin.gov

Diane Dambach  
Chief, Market Analysis Section
(608) 266-0106  
diane.dambach@wisconsin.gov

John Litweiler  
Chief, Examinations, Bureau of Financial Analysis and Examinations
(608) 267-9482  
john.litweiler@wisconsin.gov

Kristin Forsberg  
Chief, Section I, Bureau of Financial Analysis and Examinations
(608) 266-9896  
kristin.forsberg@wisconsin.gov

Levi Olson  
Chief, Section II, Bureau of Financial Analysis and Examinations
(608) 264-8125  
leviolson@wisconsin.gov

Elena Vetrina  
Chief, Section III, Bureau of Financial Analysis and Examinations
(608) 266-0105  
elena.vetrina@wisconsin.gov

Richard Hinkel  
Chief, Section IV, Bureau of Financial Analysis and Examinations
(608) 267-7910  
rhinkel@wisconsin.gov

CONTACT PERSONS

NAIC Liaison
Olivia Hwang  
Director of Public Affairs
(608) 267-9460  
olivia.hwang@wisconsin.gov

Megan Aubihl  
Executive Staff Assistant
(608) 267-1233  
megan.aubihl@wisconsin.gov
WISCONSIN

Market Analysis
Diane Dambach (608) 266-0106
Chief, Market Analysis Section. diane.dambach@wisconsin.gov

Agent Licensing
Melody Esquivel (608) 267-8132
Insurance Program Manager, Agent Licensing Section. ociagentlicensing@wisconsin.gov

Annual Statement and Company Licensing
Mary Sue Gilardi (608) 266-0091
Records Management Supervisor. marysue.gilardi@wisconsin.gov

Consumer Complaints and Inquires
Christina Keeley (608) 267-3868
Chief, Consumer Affairs Section. christina.keeley@wisconsin.gov

Consumer Counseling Program for Seniors
Vicki Bucholz (608) 246-7016
Medigap Coordinator. boaltc@wisconsin.gov

Continuing Education
Melody Esquivel (608) 267-8132
Insurance Program Manager, Agent Licensing Section. melody.esquivel@wisconsin.gov

Department Counsel
Richard Wicka (608) 261-6018
Chief Legal Counsel. richard.wicka@wisconsin.gov

Deposits
Mary Sue Gilardi (608) 266-0091
Records Management Supervisor. marysue.gilardi@wisconsin.gov

Examinations-Agent
Melody Esquivel (608) 267-8132
Insurance Program Manager, Agent Licensing Section. melody.esquivel@wisconsin.gov

Examinations-Financial
Amy Malm (608) 261-8562
Director, Bureau of Financial Analysis and Examinations. amy.malm@wisconsin.gov

Examinations-Market Conduct
Rebecca Rebholz (608) 264-8111
Director, Bureau of Market Regulation. rebecca.rebholz@wisconsin.gov

Fees-Agents
Melody Esquivel (608) 267-8132
Insurance Program Manager, Agent Licensing Section. melody.esquivel@wisconsin.gov
WISCONSIN

Fees-Companies
Suzane Vinmans (608) 266-9891
License Permit Program Associate, Support Section. suzanne.vinmans@wisconsin.gov

Health and Life Insurance
Christina Keeley (608) 267-3868
Chief, Consumer Affairs Section. christina.keeley@wisconsin.gov

Information Services
Bonnie Tiedt (608) 266-7392
IT Director, Information Services Section. bonnied.tiedt@wisconsin.gov

Injured Patients and Families Compensation Fund
Brynn Bruijn-Hansen (608) 267-1237
Insurance Program Manager. Brynn.BruijnHansen@wisconsin.gov

Life Insurance
Christina Keeley (608) 267-3868
Chief, Consumer Affairs Section. christina.keeley@wisconsin.gov

Local Government Property Fund
Brynn Bruijn-Hansen (608) 264-8118
Insurance Program Manager. brynn-bruijnhansen@wisconsin.gov

Media Relations/Public Information
Olivia Hwang (608) 267-9460
Director of Public Affairs. olivia.hwang@wisconsin.gov

Policy and Form Filing-Property/Casualty, Life and Health
Lisa Brandt (608) 267-7322
Chief, Rates and Forms Section. lisa.brandt@wisconsin.gov

Premium Tax
John Litweiler (608) 267-4390
Chief, Bureau of Financial Analysis and Examinations. john.litweiler@wisconsin.gov

Property and Casualty-Commercial Lines
Christina Keeley (608) 267-3868
Chief, Consumer Affairs Section. christina.keeley@wisconsin.gov

Property and Casualty-Personal Lines
Christina Keeley (608) 267-3868
Chief, Consumer Affairs Section. christina.keeley@wisconsin.gov

Receivership
WISCONSIN

Randy Milquet
Financial Examiner Advanced
(608) 267-5296
randy.milquet@wisconsin.gov

State Life Insurance Fund
Sarah Wehnes
Insurance Program Manager
(608) 267-4392
sarah.wehnes@wisconsin.gov

Statistical Reporting
Christina Keeley
Chief, Consumer Affairs Section
(608) 267-3868
christina.keeley@wisconsin.gov

Training Opportunities
Open
Insurance Administrator, Funds and Program Management

© 1991-2020 National Association of Insurance Commissioners
12/5/2020
Jeffrey 'Jeff' Rude was appointed Insurance Commissioner of the Wyoming Department of Insurance by Governor Mark Gordon on September 19, 2019.

Before becoming Insurance Commissioner, Rude spent five years in the Wyoming Department of Insurance as the Deputy Commissioner and one year as the Senior Health Policy and Planning Analyst.

Before working at the Wyoming Department of Insurance, Rude served 24 years in the United States Air Force as a Judge Advocate. He was General Counsel for a number of different organizations, the last being 20th Air Force, Cheyenne, Wyoming. He also specialized in the investigation of aircraft mishaps and retired in the rank of Colonel.

Rude has a Bachelor of Science in Public Administration from George Mason University, a Juris Doctorate from the University of North Dakota, and a Master of Military Operational Art and Science from Air University.

Rude and his wife, Kris, have two children.
WYOMING

Becky McFarland
Staff Attorney..............................................................becky.mcfarland@wyo.gov
(307) 777-6889

Kayla Reynolds
Licensing Administrator...........................................kayla.reynolds@wyo.gov
(307) 777-7344

April Klahn
Human Resources Professional...............................april.klahn2@wyo.gov
(307) 777-6887

CONTACT PERSONS

NAIC Liaison
G. Douglas Melvin
Chief Financial Examiner........................................doug.melvin@wyo.gov
(307) 777-5619

Accident/Health Insurance
Mavis Earnshaw
Insurance Standards Consultant..........................mavis.earnshaw@wyo.gov
(307) 777-6888

Health Policy
Denise Burke
Senior Policy and Planning Analyst.......................denise.burke@wyo.gov
(307) 777-2450

Agent Licensing
JoAnne DeBella
Office Support Specialist........................................joanne.debella@wyo.gov
(307) 777-3588

Roxanne Johnson
Office Support Specialist........................................roxanne.johnson@wyo.gov
(307) 777-7310

Annual Statements
Tammy Higgins
Auditor.................................................................tammy.higgins@wyo.gov
(307) 777-6884

Company Licensing
Samantha Sullivant
Accountant..............................................................samantha.sullivant@wyo.gov
(307) 777-7318

Consumer Complaints and Inquires
Ruth M. Case
Consumer Affairs Specialist, Life and Health............ruth.case@wyo.gov
(307) 777-6556

Kristi Alma Jose
Consumer Affairs Specialist, Property and Casualty......kristi.almajose@wyo.gov
(307) 777-6557

Department Counsel
Rebecca Zisch
Assistant Attorney General......................................rebecca.zisch1@wyo.gov
(307) 777-7841

© 1991-2020 National Association of Insurance Commissioners
12/5/2020
WYOMING

Deposits
G. Douglas Melvin
Chief Financial Examiner
(307) 777-5619
doug.melvin@wyo.gov

Examinations-Agent
Kayla Reynolds
Licensing Administrator
(307) 777-7344
kayla.reynolds@wyo.gov

Examinations-Financial
G. Douglas Melvin
Chief Financial Examiner
(307) 777-5619
doug.melvin@wyo.gov

Examinations-Market Conduct
Bill Cole
Market Conduct Manager
(307) 777-6870
bill.cole1@wyo.gov

Fees-Agents
Kayla Reynolds
Licensing Administrator
(307) 777-7344
kayla.reynolds@wyo.gov

Fees-Companies
G. Douglas Melvin
Chief Financial Examiner
(307) 777-5619
doug.melvin@wyo.gov

Information Systems
Vacant

Life Insurance
Amanda Tarr
Insurance Standards Consultant
(307) 777-2447
amanda.tarr@wyo.gov

Policy and Form Filing-Life and Health
Amanda Tarr
Insurance Standards Consultant
(307) 777-2447
amanda.tarr@wyo.gov
Mavis Earnshaw
Insurance Standards Consultant
(307) 777-6888
mavis.earnshaw@wyo.gov

Policy and Form Filing-Property and Casualty
Donna Stewart
Insurance Standards Consultant
(307) 777-7308
donna.stewart@wyo.gov
D'Anna Feurt
Insurance Standards Consultant
(307) 777-7336
d'anna.feurt@wyo.gov

Premium Tax
WYOMING

Tammy Higgins
Auditor ................................................................. (307) 777-6884
tammy.higgins@wyo.gov

Property and Casualty-Commercial Lines
D'Anna Feurt .......................................................... (307) 777-7336
d'anna.feurt@wyo.gov
   Insurance Standards Consultant ..................................

Property and Casualty-Personal Lines
D'Anna Feurt .......................................................... (307) 777-7336
d'anna.feurt@wyo.gov
   Insurance Standards Consultant ..................................

Receivership
Linda Johnson .......................................................... (307) 777-6896
linda.johnson@wyo.gov
Index by Jurisdiction

Alabama - Commissioner Jim L. Ridling ........................................................................................................... 1
Alaska - Director Lori K. Wing-Heier ............................................................................................................... 7
American Samoa - Acting Insurance Commissioner Elizabeth Perri .......................................................... 11
Arizona - Director Evan G. Daniels .............................................................................................................. 13
Arkansas - Commissioner Alan McClain ...................................................................................................... 17
California - Commissioner Ricardo Lara ..................................................................................................... 21
Colorado - Commissioner Michael Conway ................................................................................................. 29
Connecticut - Commissioner Andrew N. Mais ............................................................................................ 33
Delaware - Commissioner Trinidad Navarro ............................................................................................... 37
District of Columbia - Commissioner Karima Woods .................................................................................. 41
Florida - Chief Financial Officer Jimmy Patronis ...................................................................................... 45
Florida - Commissioner David Altmaier ..................................................................................................... 49
Georgia - Commissioner John F. King ......................................................................................................... 53
Guam - Acting Commissioner Dafne M. Shimizu ....................................................................................... 57
Hawaii - Commissioner Colin M. Hayashida ............................................................................................... 63
Idaho - Director Dean L. Cameron ............................................................................................................. 67
Illinois - Director Robert H. Muriel ............................................................................................................. 71
Indiana - Commissioner Stephen W. Robertson ......................................................................................... 77
Iowa - Commissioner Doug Ommen ........................................................................................................... 83
Kansas - Commissioner Vicki Schmidt ........................................................................................................ 87
Kentucky - Commissioner Sharon P. Clark ................................................................................................. 91
Louisiana - Commissioner James J. Donelon .............................................................................................. 95
Maine - Superintendent Eric A. Cioppa ....................................................................................................... 101
Maryland - Commissioner Kathleen A. Birrane ......................................................................................... 105
Massachusetts - Commissioner Gary D. Anderson .................................................................................... 111
<table>
<thead>
<tr>
<th>Jurisdiction</th>
<th>Name</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Michigan</td>
<td>Director Anita G. Fox</td>
<td>115</td>
</tr>
<tr>
<td>Minnesota</td>
<td>Temporary Commissioner Grace Arnold</td>
<td>119</td>
</tr>
<tr>
<td>Mississippi</td>
<td>Commissioner Mike Chaney</td>
<td>123</td>
</tr>
<tr>
<td>Missouri</td>
<td>Director Chlora Lindley-Myers</td>
<td>127</td>
</tr>
<tr>
<td>Montana</td>
<td>Commissioner Matthew Rosendale</td>
<td>131</td>
</tr>
<tr>
<td>Nebraska</td>
<td>Director Bruce R. Ramge CPCU, CIE</td>
<td>135</td>
</tr>
<tr>
<td>Nevada</td>
<td>Commissioner Barbara D. Richardson</td>
<td>139</td>
</tr>
<tr>
<td>New Hampshire</td>
<td>Commissioner Chris Nicolopoulos</td>
<td>143</td>
</tr>
<tr>
<td>New Jersey</td>
<td>Commissioner Marlene Caride</td>
<td>147</td>
</tr>
<tr>
<td>New Mexico</td>
<td>Superintendent Russell Toal</td>
<td>151</td>
</tr>
<tr>
<td>New York</td>
<td>Superintendent Linda A. Lacewell</td>
<td>155</td>
</tr>
<tr>
<td>North Carolina</td>
<td>Commissioner Mike Causey</td>
<td>157</td>
</tr>
<tr>
<td>North Dakota</td>
<td>Commissioner Jon Godfread</td>
<td>161</td>
</tr>
<tr>
<td>Northern Mariana Islands</td>
<td>Secretary of Commerce Mark O. Rabauliman</td>
<td>165</td>
</tr>
<tr>
<td>Ohio</td>
<td>Interim Director Tynesia Dorsey</td>
<td>167</td>
</tr>
<tr>
<td>Oklahoma</td>
<td>Commissioner Glen Mulready</td>
<td>173</td>
</tr>
<tr>
<td>Oregon</td>
<td>Insurance Commissioner Andrew R. Stolfi</td>
<td>177</td>
</tr>
<tr>
<td>Pennsylvania</td>
<td>Commissioner Jessica K. Altman</td>
<td>181</td>
</tr>
<tr>
<td>Puerto Rico</td>
<td>Commissioner Rafael Cestero Lopategui</td>
<td>185</td>
</tr>
<tr>
<td>Rhode Island</td>
<td>Superintendent Elizabeth Kelleher Dwyer</td>
<td>187</td>
</tr>
<tr>
<td>South Carolina</td>
<td>Director Raymond G. Farmer</td>
<td>191</td>
</tr>
<tr>
<td>South Dakota</td>
<td>Director of Insurance Larry D. Deiter</td>
<td>195</td>
</tr>
<tr>
<td>Tennessee</td>
<td>Commissioner Carter Lawrence</td>
<td>199</td>
</tr>
<tr>
<td>Texas</td>
<td>Commissioner TBD</td>
<td>203</td>
</tr>
<tr>
<td>Utah</td>
<td>Interim Commissioner Tanji J. Northrup</td>
<td>207</td>
</tr>
</tbody>
</table>
Index by Jurisdiction

Vermont - Commissioner Michael S. Pieciak
Virginia - Commissioner Scott A. White
Washington - Commissioner Mike Kreidler
West Virginia - Commissioner James A. Dodrill
Wisconsin - Commissioner Mark Afable
Wyoming - Insurance Commissioner Jeff Rude

© 1991-2020 National Association of Insurance Commissioners
12/5/2020