Insurance Department Directory

April 3, 2021
Jim L. Ridling, a native Arkansan who has lived and worked in Montgomery since 1987, was appointed Insurance Commissioner of the Alabama Department of Insurance by Governor Bob Riley on September 15, 2008. He was reappointed by Governor Robert Bentley in 2011 and Governor Kay Ivey in 2017.

Ridling is a graduate of the University of the Ozarks. Upon graduation, he entered a management training program with Fireman’s Fund Insurance, leading to several management positions and culminating in his service as Executive Vice President U.S. operations, based in California. In 1987, he left California and traded his interest in American Express (which owned Fireman’s Fund at the time) for ownership in Southern Guaranty, a Fireman’s Fund subsidiary headquartered in Montgomery, where he served as the company’s President and CEO. The following year, Southern Guaranty sold to Winterthur Swiss, and he remained in his previous role and added the duties of Chairman until his retirement in 2003.

Following his retirement from Southern Guaranty, Ridling and other local business leaders formed River Bank and Trust, where he currently serves on the Board of Directors. Ridling is a former chairman of the Board of Directors for Jackson Hospital and has served on the Board of Directors of the Montgomery Airport Authority, the Montgomery Area Chamber of Commerce, and the Central Alabama Community Foundation. He is a former Chairman of the River Region United Way and continues to be involved in local business, charitable and community activities.

Ridling is married to the former Catherine Turner, a native of Northern California. He has two daughters – Erin Ridling and the late Hannah Ridling.
ALABAMA

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: http://www.aldoi.gov
Make Checks Payable to: Commissioner of Insurance

Mark Fowler
Deputy Commissioner/Chief of Staff .................................................................(334) 241-4146

Jimmy Gunn
Deputy Commissioner .........................................................................................(334) 241-4196

Reyn Norman
General Counsel .................................................................................................(334) 241-4119

Teresa Toby
Chief Accountant ................................................................................................(334) 241-4107

Richard Ford
Chief Examiner ....................................................................................................(334) 241-4155

Ryan Donaldson
Chief of Receivership .......................................................................................(334) 240-7561

Scott F. Pilgreen
State Fire Marshal .............................................................................................(334) 241-4170

Rodney Zeigler
Information Technology Manager ......................................................................(334) 241-4112

Michelle Hendrix
Personnel Manager ............................................................................................(334) 240-4417

Antwione Dunklin
Producer Licensing Manager ..............................................................................(334) 241-4126

Gina Hunt
Rates and Forms Filing Division Manager ...........................................................(334) 240-7570

Brian Powell
Strengthen Alabama Homes Director .................................................................(334) 241-4118

CONTACT PERSONS

Accident and Health Insurance
Yada Horace
Rates and Forms Analyst ..................................................................................(334) 241-4175

Annual Statements
Belinda Williams
Senior Insurance Examiner Specialist ...............................................................(334) 241-4162

Captive Company Licensing

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ALABAMA

Sean Duke
Examinations Supervisor
(334) 241-4165

Company Licensing
Richard Ford
Chief Examiner
(334) 241-4155

Sean Duke
Examinations Supervisor
(334) 241-4165

Continuing Education-Agents
Antwionne Dunklin
Producer Licensing Manager
(334) 241-4126

Department Counsel
Reyn Norman
General Counsel
(334) 241-4119

Deposits
Ken Smithson
Financial Analyst
(334) 241-4156

Examinations-Agent
Antwionne Dunklin
Producer Licensing Manager
(334) 241-4126

Examinations-Financial
Richard Ford
Chief Examiner
(334) 241-4155

Fees-Agents
Antwionne Dunklin
Producer Licensing Manager
(334) 241-4126

Fee-Company Licensing
Jessica Williamson
Account Clerk
(334) 241-4157

Legislation
Mark Fowler
Deputy Commissioner
(334) 241-4146

Reyn Norman
General Counsel
(334) 241-4119

Life Insurance
Yada Horace
Rates and Forms Analyst
(334) 241-4175
ALABAMA

Media Inquiries
Mark Fowler
Deputy Commissioner.................................................................(334) 241-4146

Policy and Form Filing-Life and Health
Yada Horace
Rates and Forms Analyst............................................................(334) 241-4175

Policy and Form Filing-Property and Casualty
Gina Hunt
Manager...........................................................................................(334) 240-7570

Premium Tax
LaKisha Hardy
Senior Accountant.............................................................................(334) 241-4114

Preneed
Sean Duke
Examinations Supervisor........................................................................(334) 241-4165

Producer Licensing
Antwionne Dunklin
Producer Licensing Manager...............................................................(334) 241-4126

Property and Casualty-Commercial Lines
Gina Hunt
Rates and Forms Filing Division Manager.............................................(334) 240-7570

Property and Casualty-Personal Lines
Gina Hunt
Rates and Forms Filing Division Manager.............................................(334) 240-7570

Statistical Reporting
Jimmy Gunn
Deputy Commissioner............................................................................(334) 241-4196

Fire Investigate/Fire Code Enforcement
Scott F. Pilgreen
State Fire Marshal...................................................................................(334) 241-4170

Mark Drinkard
Assistant State Fire Marshal....................................................................(334) 241-4171

Insurance Fraud Unit-Investigators
Scott F. Pilgreen
State Fire Marshal...................................................................................(334) 241-4170
ALABAMA

Jim Finn
Assistant State Fire Marshal
(334) 240-6526

Service Contracts
Sean Duke
Examinations Supervisor
(334) 241-4165

Strengthen Alabama Homes
Brian Powell
Director, Strengthen Alabama Homes
(334) 241-4118
Lori Wing-Heier was appointed as the Director of the Alaska Division of Insurance on February 25, 2014.

Wing-Heier has approximately 30-years of experience in the insurance industry, which includes experience as a broker and an agent. She most recently served as the director of risk management at a large ANCSA corporation where she designed and implemented a comprehensive enterprise-wide risk management program. Wing-Heier also served as senior vice-president at a national brokerage, working with Alaskan entities throughout the state; and as president of the Alaska Independent Insurance Agents and Brokers, Inc.

Wing-Heier attended North Central Michigan College and holds the Certified Insurance Counselor (CIC) and Certified Risk Manager (CRM) designations.

As Director of the Alaska Division of Insurance, Wing-Heier oversees and enforces the "Division's mission to regulate the insurance industry to protect Alaskan consumers."

Wing-Heier is a 30 year resident of Alaska and she makes her home with her family in Anchorage, where the Insurance Director position is located.
ALASKA

CONTACT PERSONS

NAIC Liaison
Kelli Patterson
Administrative Officer (Juneau) .........................................................(907) 465-2515

Annual Statements/Audits/Premium Tax
Rebecca Nesheim
Tax Auditor (Juneau) ..............................................................................(907) 465-2584

Commercial Lines/Credit Insurance/Property
Katie Hegland
(Anchorage) ......................................................................................(907) 269-7900

Company Licensing
Doug Hartman
Financial Examiner (Anchorage) .............................................................(907) 269-7900

Consumer Complaints
Shauna Nickel
Supervisor (Anchorage) ........................................................................(907) 269-7900

Department Counsel
Erin Egan
(Anchorage) .............................................................................................Fax (907) 276-8554
Dan Wilkerson
(Anchorage) .............................................................................................Fax (907) 276-8554

Deposits/Trust Securities
Jeff Bodine
(Anchorage) ...............................................................................................(907) 465-2515

Examinations-Insurance Company/Financial
David Phifer
Chief Financial Examiner .........................................................................(907) 269-7900

Examinations-Market Compliance Issues
Sarah Bailey
(Anchorage) ...............................................................................................(907) 465-2515

Examinations-Professional Standards and Continuing Education/Agents
Chris Murray
Licensing Program Coordinator (Juneau) .....................................................(907) 465-2515

Filing-Life and Health
Sarah Bailey
(Anchorage) ...............................................................................................(907) 465-2515
ALASKA

Filing-Property and Casualty
Katie Hegland
(Anchorage)........................................................................................................(907) 269-7900

Insurer Changes-Address, Articles, Bylaws
Jeff Bodine
(Juneau)........................................................................................................(907) 465-2515

Investigations
Alex Romero
Chief Investigator (Anchorage)..................................................................................(907) 269-7900

Media Relations/Public Information
Lori K. Wing-Heier
Director (Juneau) ........................................................................................................(907) 465-2515

Merger of Companies
David Phifer
(Anchorage)........................................................................................................(907) 269-7900

Receivership
David Phifer
Chief Financial Examiner (Anchorage).........................................................................(907) 269-7900

Risk Retention/Purchasing Group
Jeff Bodine
(Juneau)........................................................................................................(907) 465-2515

David Phifer
RRG Only (Anchorage).................................................................................................(907) 269-7900

Regulatory
Jackson Willard
Regulations Specialist (Juneau)....................................................................................(907) 465-2515
Peni 'Ben' Itula Sapini Teo was appointed Insurance Commissioner by Governor Lemanu Palepoi Sialema Mauga on January 3, 2021.

Teo has vast experience in personnel management, marketing, purchasing, financial management, budgeting, auditing, import and export, finance and accounting. He is currently in term 9 of an online MBA program.

Teo is founder and managing partner of BJ Company Investors LLC (a partnership), doing business in Utah, southern Idaho, western Wyoming and northern Nevada. BJ Company Investors LLC performs validation and valuation inspections for businesses, residential homes and mobile homes for the U.S. Department of Housing and Urban Development (HUD), as well as banks and other financial institutions.

Teo is a U.S. Marine Corps veteran with 23 years of honorable service.

Peni 'Ben' Itula Sapini Teo
Insurance Commissioner

Term of Office: At the Pleasure of the Governor
Appointed: January 3, 2021

Mailing Address
Office of the Governor
American Samoa Government
A P Lutali Executive Office Building
Pago Pago, American Samoa 96799

Email Address
peni.teo@go.as.gov

Phone Numbers
Main (684) 633-4116

Fax Numbers
Main (684) 633-2269

Office Hours:
Website: https://www.americansamoa.gov/
Make Checks Payable to: American Samoa Office of the Insurance Commissioner

CONTACT PERSONS
Administrative Pending

Senior Administrative Assistant to Commissioner and Assistant Commissioner

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ARIZONA

Arizona Governor Doug Ducey appointed Evan Daniels Director of Arizona Department of Insurance and Financial Institutions effective July 20, 2020. The Department’s mission encompasses state regulatory oversight for both insurance and financial institutions, including banks and credit unions.

Before his appointment, Daniels served in the Arizona Attorney General’s Office, handling various matters related to consumer protection, innovation, technology, and government accountability. Of note, Daniels administered the Arizona Fintech Sandbox, a first-in-the-nation program for authorizing limited tests of innovative financial services products. Daniels co-authored the bill that created the Arizona sandbox and was responsible for the review, approval, and oversight of various tested products, including payments, consumer lending, digital assets, and machine learning. Daniels has spoken widely on regulatory innovation and represented the Arizona Attorney General’s Office as a member of the American Consumer Financial Innovation Network, a network of consumer financial regulatory agencies spearheaded by the Consumer Financial Protection Bureau, and the Global Financial Innovation Network, a similar network of global regulators spearheaded by the United Kingdom’s Financial Conduct Authority.

Daniels obtained a J.D. from University of Tennessee College of Law, where he served as Editor-in-Chief of Transactions: The Tennessee Journal of Business Law, an M.A. in Diplomacy from Norwich University, and a B.A. in History from Arizona State University.

Evan G. Daniels
Director

Term of Office: At the Will of the Governor
Appointed: July 20, 2020

Mailing Address
Arizona Department of Insurance and Financial Institutions
100 North 15th Avenue, Suite 261
Phoenix, AZ 85007-2630

Email Address
consumers@azinsurance.gov

Phone Numbers
Main (602) 364-3100

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://difi.az.gov/
Make Checks Payable to: Arizona Department of Insurance

Evan G. Daniels
Director

Jon Savary
Deputy Director

CONTACT PERSONS

Annual Statement Filings
Cary Cook
Chief Financial Compliance Officer, Financial Affairs Division

(602) 364-3100
(602) 364-3764
jon.savary@difi.az.gov

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ARIZONA

Captive Insurer Licensing and Financial Reports
Vincent Gosz
Chief Captive Analyst, Financial Affairs Division .................................................................(602) 364-2008

Consumer Complaints and Inquiries
Gloria Barnes-Jackson
Supervisor, Consumer Assistance Section, Consumer Protection Division ........................................(602) 364-2499

Department Counsel
Attorney General Office .........................................................................................................................(602) 542-3702

Deposits
Cary Cook
Chief Financial Compliance Officer, Financial Affairs Division .......................................................(602) 364-3986

Examinations-Financial
David Lee
Chief Financial Examiner-Analyst, Financial Affairs Division .........................................................(602) 364-3965
Kurt Regner
Assistant Director, Financial Affairs Division ....................................................................................(602) 364-3963

Examinations-Market Conduct
Maria Ailor
Market Conduct Oversight Manager, Market Oversight Division .....................................................(602) 364-4994

Examinations (Pre-license)-Producer
Aqueelah Currie
Supervisor, Licensing Section, Consumer Protection Division .........................................................(602) 364-4457

Fees/Assessments
Mary Jordan
Supervisor, Business Services Section, Administrative Services Division .........................................(602) 364-2459

Financial Analysis
David Lee
Chief Financial Examiner-Analyst, Financial Affairs Division .........................................................(602) 364-3965
Kurt Regner
Assistant Director, Financial Affairs Division ....................................................................................(602) 364-3963

Fraud Unit
Paul Hill
Assistant Director, Fraud Investigations Division ...................................................................................(602) 364-2140

Guaranty Funds
ARIZONA

Lori Nestor
Executive Director, Guaranty Fund Office
(602) 364-3863

Health Care Appeals
Audrey Franklin
Supervisor, Health Care Appeals Office
(602) 364-2399

Insurer Licensing, Mergers/Acquisitions, Redomestications Withdrawals
Cary Cook
Chief Financial Compliance Officer, Financial Affairs Division
(602) 364-3986

Investigations, Enforcement
Steven Fromholtz
Assistant Director, Consumer Protection Division
(602) 364-2499

Ombudsman; Constituent Affairs
Catherine O'Neil
Consumer Affairs Administrator
(602) 364-2485

Policy, Form, Rate and Advertising Filings
Erin Klug
Assistant Director, Product Filing & Compliance Division
(602) 364-2393

Public and Media Affairs
Stephen Briggs
Public Information and Legislative Affairs Officer
(602) 364-3761

Premium Taxes
Susan Yepez
Manager, Insurance Tax Section, Administrative Services Division
(602) 364-2713

Producer Licensing
Aqueelah Currie
Supervisor, Licensing Section, Consumer Protection Division
(602) 364-4457

Receivership
Liane Kido
Deputy Receiver
(602) 364-2143

Statistical Reporting
Erin Klug
Assistant Director, Product Filing & Compliance Division
(602) 364-3453

Surplus Lines Insurer Qualification
Erica Bowsher
Insurance Analyst, Financial Affairs Division
(602) 364-3450
On April 3, 2020 Governor Asa Hutchinson appointed Alan McClain as Arkansas Insurance Commissioner. McClain began his career in state government in 1992 with the Arkansas Insurance Department after working with Sedgwick Insurance Group. He worked for the Arkansas Workers’ Compensation Commission for 13 years and was the CEO of that Commission for almost nine years.

Most recently, McClain served as Commissioner of the Arkansas Rehabilitation Services (ARS). In this role, which he assumed in 2015, he administered the day-to-day operations of ARS, which administers the Federal Vocational Rehabilitation Act.

McClain has also served on the Arkansas Workforce Development Board and the Governor’s Council on Developmental Disabilities. He is a past president of the International Association of Industrial Accident Boards & Commissions and the Council of State Administrators of Vocational Rehabilitation.

He holds an undergraduate degree from Hendrix College and a master’s in Public Administration from the University of Arkansas at Little Rock.

**Arkansas Department of Commerce**

Arkansas Insurance Department
1 Commerce Way, Bldg 4, Suite 502
Little Rock, Arkansas 72202-2087

Email Address
firstname.lastname@arkansas.gov

**Phone Numbers**

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main</td>
<td>(501) 371-2600</td>
</tr>
<tr>
<td>Toll-Free Number</td>
<td>(800) 282-9134</td>
</tr>
<tr>
<td>Consumer</td>
<td>(800) 852-5494</td>
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<tr>
<td>Seniors Only</td>
<td>(800) 224-6330</td>
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<td>Fraud Only</td>
<td>(866) 660-0888</td>
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<td>Public Employee Claims</td>
<td>(866) 278-8066</td>
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**Fax Numbers**

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<thead>
<tr>
<th>Service</th>
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<tbody>
<tr>
<td>Main</td>
<td>(501) 371-2618</td>
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<tr>
<td>Accounting</td>
<td>(501) 682-6679</td>
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<tr>
<td>Commissioner</td>
<td>(501) 371-2620</td>
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<tr>
<td>Compliance (L&amp;H/P&amp;C)</td>
<td>(501) 371-2748</td>
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<td>Consumer Services</td>
<td>(501) 371-2749</td>
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<tr>
<td>Finance</td>
<td>(501) 371-2747</td>
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<td>Human Resources</td>
<td>(501) 371-2817</td>
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<td>Ins. Criminal Investigation</td>
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<td>Legal</td>
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<tr>
<td>License</td>
<td>(501) 683-2604</td>
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<tr>
<td>Liquidation</td>
<td>(501) 371-2774</td>
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<tr>
<td>Public Employee Claims</td>
<td>(501) 371-2733</td>
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<tr>
<td>Risk Management</td>
<td>(501) 371-2842</td>
</tr>
<tr>
<td>SHIIP</td>
<td>(501) 371-2781</td>
</tr>
</tbody>
</table>

**Office Hours**: 8:00 a.m.-4:30 p.m., Monday-Friday

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ARKANSAS

Website: www.insurance.arkansas.gov

Make Checks Payable to: Arkansas Insurance Department

Alan McClain
Commissioner
(501) 371-2620
alan.mcclain@arkansas.gov

Russ Galbraith
Chief Deputy Commissioner
(501) 371-2620
russ.galbraith@arkansas.gov

Jim Brader
Deputy Commissioner & General Counsel, Legal
(501) 371-2825
jim.brader@arkansas.gov

Mel Anderson
Deputy Commissioner Financial Regulation, Finance
(501) 371-2667
mel.anderson@arkansas.gov

Chantel Allbritton
Regulatory Health Link
(501) 371-2755
chantel.allbritton@arkansas.gov

Bill Lacy
Manager, Compliance (Life & Health and Property & Casualty)
(501) 371-2801
bill.lacy@arkansas.gov

Ryan James
Communications Director
(501) 371-2622
ryan.james@arkansas.gov

Courtney Traylor
Assistant Deputy Commissioner, Accounting
(501) 371-2613
courtney.traylor@arkansas.gov

Jackie Smith
Insurance Consumer Protection Manager, Consumer Services
(501) 371-2641
jackie.smith@arkansas.gov

Carroll Astin
Manager, SHIIP (Senior Health Insurance Information Program)
(501) 371-2785
carroll.astin@arkansas.gov

Peggy Dunlap
Insurance Licensing Manager, Agent Licensing
(501) 371-2750
peggy.dunlap@arkansas.gov

Steve Uhrynowycz
Deputy Receiver and Liquidation Officer
(501) 371-2776
steve.uhrynowycz@arkansas.gov

Paul "Blue" Keller
Director, Criminal Investigation Division
(501) 371-2791
paul.keller@arkansas.gov

Nathan Culp
Director, Public Employee Claims
(501) 371-2708
nathan.culp@arkansas.gov

Mark Guinee
Director, Risk Management
(501) 371-2695
mark.guinee@arkansas.gov

Stephanie Lilly-Palmer
Manager, Human Resources
(501) 371-2815
stephanie.lilly-palmer@arkansas.gov

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ARKANSAS

Letty Hardee
Deputy Commissioner, Information Services
(501) 371-2664
letty.hardee@arkansas.gov

CONTACT PERSONS

Agent Licensing
Peggy Dunlap
Insurance License Manager, Agent Licensing
(501) 371-2750
peggy.dunlap@arkansas.gov

Annual Statements
Mel Anderson
Deputy Commissioner Financial Regulation, Finance
(501) 371-2665
mel.anderson@arkansas.gov

Company Licensing
Mel Anderson
Deputy Commissioner Financial Regulation, Finance
(501) 371-2665
mel.anderson@arkansas.gov

Consumer Complaints and Inquires
Jackie Smith
Manager, Consumer Services
(501) 371-2640
jackie.smith@arkansas.gov

Consumer Counseling Program for Seniors
Carroll Astin
Manager, SHIIP (Senior Health Insurance Information Program)
(501) 371-2782
carroll.astin@arkansas.gov

Department Counsel
Booth Rand
Legal
(501) 371-2820
booth.rand@arkansas.gov

Examinations-Agent
Peggy Dunlap
Insurance Licensing Manager, Agent Licensing
(501) 371-2750
peggy.dunlap@arkansas.gov

Examinations-Financial/Market Conduct
Mel Anderson
Deputy Commissioner Financial Regulation, Finance
(501) 371-2665
mel.anderson@arkansas.gov

Guaranty Funds
Steve Uhrynowycz
Deputy Receiver, Liquidation Division
(501) 371-2776
steve.uhrynowycz@arkansas.gov

Health Insurance Marketplace
Chantel Allbritton
Regulatory Health Link
(501) 683-4170
chancel.allbritton@arkansas.gov

Life & Health and Property & Casualty Insurance
Bill Lacy
Manager, Compliance
(501) 371-2800
bill.lacy@arkansas.gov
ARKANSAS

Media Relations/Public Information
Ryan James
Communications Director ............................................................... (501) 371-2622ryan.james@arkansas.gov

Policy and Form Filing-Life & Health and Property & Casualty
Bill Lacy
Manager, Compliance ......................................................................... (501) 371-2800bill.lacy@arkansas.gov

Premium Tax
Courtney Traylor
Assistant Deputy Commissioner, Accounting .................................................. (501) 371-2605courtney.traylor@arkansas.gov

Statistical Reporting
Bill Lacy
Manager, Compliance (Life & Health and Property & Casualty) ........................................ (501) 371-2800bill.lacy@arkansas.gov

Market Conduct
Crystal Phelps
Market Analysis .......................................................................................... (501) 371-2841crystal.phelps@arkansas.gov
Ricardo Lara is California's eighth Insurance Commissioner since voters created the elected position in 1988. Lara previously served in the California Legislature, representing Assembly District 50 from 2010 to 2012 and Senate District 33 from 2012 to 2018.

As Senator, Lara expanded protections for disaster survivors from losing their homes to insurance cancellation and nonrenewal. He wrote the nation's first climate insurance law, SB 30, to engage the insurance industry in the fight against climate-linked environmental disasters like wildfires and sea level rise. Lara is one of California's most effective environmental champions, working to improve health conditions and rein in air pollution.

Lara received the United Nations 2017 Climate and Clean Air Award with former Governor Edmund G. Brown Jr. and the California Air Resources Board for his work to reduce super pollutants.

Lara authored the Health4All Kids Act, which now covers 250,000 California children with full-scope health care regardless of their immigration status. He also authored laws that help prevent prescription drug abuse and crack down on patient brokering and fraud involving Californians recovering from substance abuse disorders.

Raised in East Los Angeles by immigrant parents, Lara made history in 2018 by becoming the first openly gay person elected to statewide office in California's history.

Lara earned a bachelor's degree in Journalism and Spanish with a minor in Chicano Studies from San Diego State University.

**Mailing Address**
California Department of Insurance  
300 Capitol Mall, 17th Floor  
Sacramento, CA 95814

**Sacramento Office Address**
California Department of Insurance  
300 Capitol Mall, 17th Floor  
Sacramento, California 95814

**Oakland Office**
California Department of Insurance  
1901 Harrison Street, 6th Floor  
Oakland, California 94612

**Los Angeles Office**
California Department of Insurance  
300 South Spring Street, 14th Floor South Tower  
Los Angeles, California 90013

**Email Address**
See individual email addresses

**Phone Numbers**

<table>
<thead>
<tr>
<th>Main</th>
<th>(916) 492-3500</th>
</tr>
</thead>
<tbody>
<tr>
<td>Consumer Hotline</td>
<td>(800) 927-4357</td>
</tr>
<tr>
<td>Licensing Hotline</td>
<td>(800) 967-9331</td>
</tr>
<tr>
<td>Sacramento Office</td>
<td>(916) 492-3500</td>
</tr>
<tr>
<td>Oakland Office</td>
<td>(415) 538-4010</td>
</tr>
<tr>
<td>Los Angeles Office</td>
<td>(213) 346-6464</td>
</tr>
</tbody>
</table>

**Fax Numbers**

<table>
<thead>
<tr>
<th>Main</th>
<th>(916) 445-5280</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sacramento Office</td>
<td>(916) 445-5280</td>
</tr>
<tr>
<td>Oakland Office</td>
<td>(510) 238-7829</td>
</tr>
<tr>
<td>Los Angeles Office</td>
<td>(213) 897-9051</td>
</tr>
</tbody>
</table>

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday  
**Website:** www.insurance.ca.gov  
**Make Checks Payable to:** Premium taxes: State Controller / Department fees: California Department of Insurance
Catalina Hayes-Bautista  
Chief Deputy Commissioner  
(916) 492-3733  catalina.hayes-bautista@insurance.ca.gov

Ken Allen  
Deputy Commissioner, Rate Regulation  
(213) 346-6783  ken.allen@insurance.ca.gov

Susan Bernard  
Deputy Commissioner, Financial Surveillance  
(415) 538-4073  susan.bernard@insurance.ca.gov

Teresa Campbell  
Deputy General Counsel, Regulatory and Legal Services  
(415) 538-4126  teresa.campbell@insurance.ca.gov

Tony Cignarale  
Deputy Commissioner, Consumer Services and Market Conduct  
(213) 346-6360  tony.cignarale@insurance.ca.gov

Julia Cross  
Deputy Commissioner, Administration and Licensing Services  
(916) 492-3264  julia.cross@insurance.ca.gov

Bryant Henley  
Deputy Commissioner and Special Counsel  
(916) 492-3558  bryant.henley@insurance.ca.gov

Julia Juarez  
Deputy Commissioner, Community Relations and Outreach  
(213) 346-6412  julia.juarez@insurance.ca.gov

Vacant  
Deputy General Counsel, Litigation  
(916) 492-3500

Michael Martinez  
Senior Deputy Commissioner, Policy and Legislation  
(916) 492-3573  michael.martinez@insurance.ca.gov

George Mueller  
Deputy Commissioner, Enforcement  
(213) 346-6499  george.mueller@insurance.ca.gov

Mike Peterson  
Deputy Commissioner, Climate and Sustainability  
(916) 492-3673  mike.peterson@insurance.ca.gov

Kenneth Schnoll  
Deputy Commissioner and General Counsel  
(415) 538-4379  kenneth.schnoll@insurance.ca.gov

Michael Soller  
Deputy Commissioner, Communications and Press Relations (Northern California)  
(916) 492-3542  michael.soller@insurance.ca.gov

Byron Tucker  
Deputy Commissioner, Communications and Press Relations (Southern California)  
(213) 346-6363  byron.tucker@insurance.ca.gov

CONTACT PERSONS

NAIC Liaison
Camilo Pizarro  
NAIC Liaison  
(916) 492-3595  camilo.pizarro@insurance.ca.gov
CALIFORNIA

Natalie Bruton-Yenovkain
NAIC Coordinator
(916) 492-3602
natalie.bruton-yenovkian@insurance.ca.gov

Roberta Potter
Executive Office Operations Manager
(916) 492-3609
roberta.potter@insurance.ca.gov

Actuarial Office
Vacant
Chief Property Casualty Solvency Actuary
(415) 538-4208

Perry Kupferman
Chief Life Actuary
(213) 346-6854
perry.kupferman@insurance.ca.gov

Lan Brown
Chief Health Actuary
(213) 346-6136
lan.brown@insurance.ca.gov

Thomas Reedy
Chief Systems Actuary
(213) 346-6493
Thomas.Reedy@insurance.ca.gov

Accounting Practices and Procedures
Kim Hudson
Supervising Insurance Examiner
(213) 346-6122
kim.hudson@insurance.ca.gov

Annual Statements
Ngoc-Loan Nguyen
Senior Insurance Examiner (Supervisor)
(213) 346-6450
Ngoc-Loan.Nguyen@insurance.ca.gov

California Organized Investment Network (COIN)
Sukh Randhawa
Senior Investment Officer
(916) 492-3529
sukhbir.randhawa@insurance.ca.gov

Cannabis Insurance
Melerie Michael
Director, Cannabis Insurance Initiative
(916) 492-3462
melerie.michael@insurance.ca.gov

Communications
Byron Tucker
Deputy Commissioner, Communications and Press Relations (Southern California)
(213) 346-6363
byron.tucker@insurance.ca.gov

Michael Soller
Deputy Commissioner, Communications and Press Relations (Northern California)
(916) 492-3542
michael.soller@insurance.ca.gov

Conservation and Liquidation Office
Joseph Holloway
Chief Executive Officer, Conservation and Liquidation Office
(415) 676-5000
HollowayJ@caclo.org

Consumer Services
Lucy Jabourian
Division Chief, Consumer Services
(213) 346-6899
lucy.jabourian@insurance.ca.gov
CALIFORNIA

Consumer Complaints and Inquiries
Consumer Hotline
Toll-Free ..........................(800) 927-4357

Data Calls/Statistical Plans
Luciano Gobbo ..........................(213) 346-6308
Division Chief, Data Analytics and Reporting, luciano.gobbo@insurance.ca.gov

Deposits and Fees
Merita Chung ..........................(916) 492-3451
Bureau Chief, Accounting Services, merita.chung@insurance.ca.gov

Enforcement Branch
George Mueller ..........................(213) 346-6499
Deputy Commissioner, Enforcement, george.mueller@insurance.ca.gov

Stephen Smith ..........................(916) 854-5748
Chief, Enforcement Branch Headquarters, stephen.smith@insurance.ca.gov

Financial Analysis-Company Licensing, Corporate Affairs Applications and Dividend Notices
Michelle Lo ..........................(213) 346-6334
Division Chief, Financial Analysis, michelle.lo@insurance.ca.gov

Financial Examinations-Insurer Financial Audits
Laura Clements ..........................(213) 346-6127
Division Chief, Field Examination, laura.clements@insurance.ca.gov

Fraud Division
Eric Charlick ..........................(559) 440-5922
Division Chief, Fraud, eric.charlick@insurance.ca.gov

Shawn Conner ..........................(858) 693-7108
Assistant Chief, South Region, shawn.connor@insurance.ca.gov

Kathleen Rooney ..........................(916) 854-5728
Assistant Chief, North Region, kathleen.rooney@insurance.ca.gov

Victoria Martinez ..........................(323) 278-5062
Assistant Chief, Grant Programs and Training Unit, victoria.martinez@insurance.ca.gov

Health Policy and Reform
Lan Brown ..........................(213) 346-6136
Chief Health Actuary, lan.brown@insurance.ca.gov

Bruce Hinze ..........................(415) 538-4392
Senior Health Policy Attorney, bruce.hinze@insurance.ca.gov
CALIFORNIA

Christopher Citko
Assistant Chief Counsel
(916) 492-3187
christopher.citko@insurance.ca.gov

Human Resources Management

Laurie Menchaca
Division Chief, Human Resources Management
(916) 492-3315
laurie.menchaca@insurance.ca.gov

Information Technology

David Noronha
Chief Information Officer
(916) 492-3294
david.noronha@insurance.ca.gov

Investigation Division

Lewis Deslauriers
Division Chief, Investigations
(661) 253-7505
lewis.deslauriers@insurance.ca.gov

Legal Branch

Kenneth Schnoll
Deputy Commissioner and General Counsel
(415) 538-4379
kenneth.schnoll@insurance.ca.gov

Vacant
Deputy General Counsel, Litigation

Teresa Campbell
Deputy General Counsel, Regulatory and Legal Services
(415) 538-4126
teresa.campbell@insurance.ca.gov

Legal-Corporate and Regulatory Affairs Bureau I and II

Carol Friar
Assistant Chief Counsel
(415) 538-4408
carol.friar@insurance.ca.gov

Valerie Sarfady
Assistant Chief Counsel
(415) 538-4459
valerie.sarfady@insurance.ca.gov

Legal-Enforcement Bureaus

Vacant
Assistant Chief Counsel (Oakland)

Michael Tancredi
Assistant Chief Counsel, Auto (Los Angeles)
(213) 346-6637
michael.tancredi@insurance.ca.gov

Denise Yuponce
Assistant Chief Counsel (Sacramento)
(916) 492-3171
denise.yuponce@insurance.ca.gov

Legal-Policy and Form Filing (Life and Disability, other than Health)

Leslie Tick
Assistant Chief Counsel
(415) 538-4190
leslie.tick@insurance.ca.gov

Legal-Rate Enforcement

Daniel Goodell
Assistant Chief Counsel (Oakland)
(415) 538-4191
daniel.goodell@insurance.ca.gov

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25
CALIFORNIA

Legislation
Michael Martinez (916) 492-3573
Senior Deputy Commissioner, Policy and Legislation...........................................michael.martinez@insurance.ca.gov

Long-Term Care
Tyler McKinney (916) 492-3521
Attorney, Enforcement Bureau..................................................................................tyler.mckinney@insurance.ca.gov

Perry Kupferman (213) 346-6854
Chief Life Actuary......................................................................................................perry.kupferman@insurance.ca.gov

Life Insurance
Leslie Tick (415) 538-4190
Assistant Chief Counsel................................................................................................leslie.tick@insurance.ca.gov

Perry Kupferman (213) 346-6854
Chief Life Actuary......................................................................................................perry.kupferman@insurance.ca.gov

Office of Principle-Based Reserving
Thomas Reedy (213) 346-6493
Chief Systems Actuary..................................................................................................thomas.reedy@insurance.ca.gov

Market Conduct-Claims Examinations and Rating and Underwriting Examinations
Pam O'Connell (916) 492-3599
Division Chief, Market Conduct..................................................................................pam.oconnell@insurance.ca.gov

Ombudsman Office
Therese Gallagher (916) 492-3041
Ombudsman....................................................................................................................therese.gallagher@insurance.ca.gov

Premium Tax (Annual Payments)
Merita Chung (916) 492-3451
Bureau Chief, Accounting Services.............................................................................merita.chung@insurance.ca.gov

Premium Tax Audit
Laura Clements (213) 346-6127
Division Chief, Field Examination...............................................................................laura.clements@insurance.ca.gov

Producer Licensing
Charlene Ferguson (916) 492-3010
Division Chief, Licensing Services...............................................................................charlene.ferguson@insurance.ca.gov

Holly Kinney (916) 492-3040
Bureau Chief, Curriculum and Officer Review..............................................................holly.kinney@insurance.ca.gov

Dianne Cooper (916) 492-3036
Bureau Chief, Producer Licensing Bureau.....................................................................dianne.cooper@insurance.ca.gov

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CALIFORNIA

Licensing Hotline
Toll-Free: (800) 967-9331

Property and Casualty (Rates and Forms)
Adam Gammell (213) 346-6706
Division Chief, Rate Filing, adam.gammell@insurance.ca.gov

Receivership
Kenneth Schnoll (415) 538-4379
Deputy Commissioner and General Counsel: kenneth.schnoll@insurance.ca.gov

Joseph Holloway (415) 676-5000
Chief Executive Office, Conservation and Liquidation Office, hollowayj@caclo.org

Regulations
Bryant Henley (916) 492-3558
Deputy Commissioner and Special Counsel: bryant.henley@insurance.ca.gov

Reinsurance
Kenneth Schnoll (415) 538-4379
Deputy Commissioner and General Counsel: kenneth.schnoll@insurance.ca.gov

Monica Macaluso (415) 538-4118
Attorney, Corporate Affairs Bureau II, monica.macaluso@insurance.ca.gov

Risk Retention
Dawn Withers (916) 492-3099
Attorney, Corporate Affairs Bureau I, dawn.withers@insurance.ca.gov

Senior Issues
Tyler McKinney (916) 492-3521
Attorney, Enforcement Bureau, tyler.mckinney@insurance.ca.gov

Perry Kupferman (213) 346-6854
Chief Life Actuary, perry.kupferman@insurance.ca.gov

Statistical Reporting-Property and Casualty
George Yen (213) 346-6774
Bureau Chief, Rate Specialist, george.yen@insurance.ca.gov

Luciano Gobbo (213) 346-6308
Division Chief, Data Analytics and Reporting, luciano.gobbo@insurance.ca.gov

Title Insurance
Rafael Gutierrez (415) 538-4402
Senior Staff Counsel, Corporate Affairs Bureau I, rafeal.gutierrez@insurance.ca.gov
CALIFORNIA

Workers' Compensation
Vacant

Chief Property Casualty Solvency Actuary

(415) 538-4208
COLORADO

Michael Conway was appointed Commissioner of the Colorado Division of Insurance (DOI) by Governor Jared Polis on Dec. 21, 2018, and confirmed by the State Senate on Jan. 22, 2019. Prior to this, he was appointed Interim Commissioner of the DOI by Governor John Hickenlooper in January 2018. As Commissioner, Conway serves as the chief executive of the DOI and oversees the regulation of Colorado’s insurance industry. His role brings together consumers, the insurance industry and other stakeholders to create an inclusive, firm and fair regulatory approach to all lines of insurance such as auto, health, homeowner, life, property and casualty, title and workers’ compensation.

Conway served as the DOI Deputy Commissioner for Consumer and Compliance Services since March 2016. He was instrumental in developing and guiding the DOI’s strategies regarding health insurance during what was a tumultuous time for that industry. He advised the previous Commissioner and the Governor’s staff regarding the possible implications of federal changes to the regulation of health insurance in Colorado. His duties also entailed appearing before state legislative committees to advocate for the DOI’s positions regarding insurance and its regulation. He cultivated relationships with consumer groups and insurance industry to create a regulatory environment that helped Colorado consumers but was a fair, level playing field for the industry. He also worked within the DOI to establish objectives that provided for better protection of insurance consumers.

From 2010 to 2016, Conway was an assistant Attorney General for the Colorado State Attorney General’s Office, where he represented the DOI in all facets of regulation of the insurance industry including mergers and acquisitions of insurance companies, insurer rehabilitation/liquidation, and producer and company licensure litigation. While in the Attorney General’s Office, he worked with the Colorado Attorney General Pro Bono Family Law Clinic, advising clients on matters of divorce and child custody. He also worked as an attorney for Colorado Legal Services, advocating for indigent clients regarding housing rights, homelessness prevention, evictions and subsidized housing.

With the exception of three years spent in Miami for law school, Conway has called Colorado home for nearly 20 years since moving to attend the University of Colorado at Boulder.

Mailing Address
Department of Regulatory Agencies
Division of Insurance
1560 Broadway, Suite 850
Denver, Colorado 80202

Email Address
DORA_Insurance@state.co.us

Phone Numbers
Main (303) 894-7499
Consumer Assistance (303) 894-7490
Toll-Free Number (In-State Only) (800) 930-3745
Producer Licensing (800) 275-8247

Fax Numbers
Main (303) 894-7455

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://www.colorado.gov/pacific/dora/node/90616
Make Checks Payable to: Colorado Division of Insurance
COLORADO

Peg Brown  (303) 894-7501
Chief Deputy—Property & Casualty Policy and Operations.................................................. peg.brown@state.co.us

Rolf Kaumann  (303) 894-7532
Chief Deputy—Finance........................................................................................................... rolf.kaumann@state.co.us

Kate Harris  (303) 894-2429
Chief Deputy, Life and Health Policy ..................................................................................... kate.harris@state.co.us

Kyle Brown  (303) 894-7891
Deputy—Affordability Programs............................................................................................. kyle.m.brown@state.co.us

Debra Judy  (303) 894-2066
Deputy—Legislative & Regulatory Affairs................................................................................. debra.judy@state.co.us

Vincent Plymell  (303) 894-2261
Assistant Commissioner / Communications............................................................................. vincent.plymell@state.co.us

Cody Goodrich  (303) 894-7425
Executive Assistant.................................................................................................................. cody.goodrich@state.co.us

CONTACT PERSONS

Accident & Health Insurance
Matt Mortier  (303) 894-7581
Director, Life & Health Consumer Services.............................................................................. matt.mortier@state.co.us

Chief Actuary
Eric Unger  (303) 894-7492
Chief Actuary............................................................................................................................ eric.unger@state.co.us

Actuary—Life & Health—All ACA
Susan Steig  (303) 894-2190
Actuary........................................................................................................................................ susan.steig@state.co.us

Actuary—Life & Health—All Non-ACA Lines
Sean Brady  (303) 894-7484
Actuary........................................................................................................................................ sean.brady@state.co.us

Actuary—Property & Casualty
Mitchell Bronson  (303) 894-2192
Statistical Analyst....................................................................................................................... mitchell.bronson@state.co.us

Annual Statements
Keith Warburton  (303) 894-7537
Director, Financial Services........................................................................................................ keith.warburton@state.co.us

Company Licensing
Cindy Hathaway  (303) 894-7836
Director, Corporate Affairs......................................................................................................... cindy.hathaway@state.co.us
COLORADO

Compliance
Vacant
Director of Compliance

Consumer Complaints—Life & Health
Matt Mortier (303) 894-7581
Director, Life & Health Consumer Services
matt.mortier@state.co.us

Consumer Complaints—Property & Casualty
Bobbie Baca (303) 894-7783
Director, Property & Casualty Consumer Services
bobbie.baca@state.co.us

Consumer Counseling Program for Seniors
Kimberly Latta (303) 894-7552
Director, SHIP/SMP Program
kimberly.latta@state.co.us

Department Counsel
Karl Kaesemeyer (303) 866-6000
First Attorney General
karl.kaesemeyer@state.co.us

Deposits—Premium Taxes
Cindy Hathaway (303) 894-7544
Director, Corporate Affairs
cindy.hathaway@state.co.us

Examinations—Financial
Henry Freaney (303) 894-7488
Chief Financial Examiner
henry.freaney@state.co.us

Examinations—Market Regulation—Property and Casualty & Life and Health
Damion Hughes (303) 894-7543
Director, Market Regulation
damion.hughes@state.co.us

Examinations—Producer
Pearson VUE
(800) 275-8247

Fee—Company
Cindy Hathaway (303) 894-7475
Director, Corporate Affairs
cindy.hathaway@state.co.us

Investigations
Steven Giampaolo (303) 894-2241
Director, Producer Licensing and Enforcement
steven.giampaolo@state.co.us

Market Regulation
COLORADO

Damion Hughes
Director, Market Regulation
damion.hughes@state.co.us
(303) 894-7543

Media Contact
Vincent Plymell
Assistant Commissioner / Communications
vincent.plymell@state.co.us
(303) 894-2261

Premium Tax
Cindy Hathaway
Director, Corporate Affairs
(303) 894-7544
cindy.hathaway@state.co.us

Producer Continuing Education
Pearson VUE
(800) 275-8247

Producer Licensing
Steven Giampaolo
Director, Producer Licensing and Enforcement
(303) 894-2241
steven.giampaolo@state.co.us

Property/Casualty Insurance
Bobbie Baca
Director, Property & Casualty Consumer Services
(303) 894-7783
bobbie.baca@state.co.us

Rate, Policy & Form Filing—Life & Health
Jason Lapham
Director, Life & Health Rates & Forms
(303) 894-7499
jason.lapham@state.co.us

Rate, Policy & Form Filing—Property & Casualty
David Martinez
Director, Property, Casualty & Title Rates & Forms
(303) 894-2262
davidj.martinez@state.co.us

Service of Process
Christine Gonzales-Ferrer
(303) 894-2157
christine.gonzales-ferrer@state.co.us

Statistical Reporting
Kelly Schultz
(303) 894-7481
kelly.schultz@state.co.us
Andrew N. Mais was nominated as Connecticut's 33rd Insurance Commissioner by Governor Ned Lamont and began serving on March 4, 2019. The mission of the Connecticut Insurance Department is to protect consumers through regulation of the industry, outreach, education, and advocacy.

Previously a member of Deloitte’s Center for Financial Services, Mais primarily focused on the insurance sector—both US and internationally—serving as a subject matter specialist and resource on insurance regulation, providing expertise in corporate governance and responsibility in the public and private sector through his work at Deloitte and as a regulator and government official. Prior to that, he was a Director at the New York State Insurance Department (NYSID). He served four governors as part of the sr. leadership team through numerous events including the financial crisis of 2008 and major state and federal changes in health insurance regulations and laws. Before joining the NYSID, he served as director of a Connecticut nonprofit.

Mais has led various research teams; authored whitepapers on insurance issues; published articles in Best’s, Carrier Management magazine, and the Journal of Reinsurance; and has been quoted in trade publications, many of the largest general interest newspapers in the US, and the financial press. His expertise has been sought by organizations including the Government Accountability Office.

A graduate of Yale University, Mais has served in elected and appointed positions in New York and Connecticut, as well as on numerous boards. He most recently served as chair of the Council on Ethics of the town of Wilton, CT, where he lives with his wife, Susan, and is often visited by their daughter Jennifer. Other service includes the board of the Maritime Aquarium of Norwalk, a leading national institution with a mission that includes providing leadership in STEM education and training to students from under-served groups, as well as community education on the importance of the Long Island Sound.

His more than 30 years of community involvement includes past board memberships on the American Red Cross of Mid-Fairfield County; Board of Finance of the Town of Wilton (he was cited by the CT House of Representatives); Wilton Chamber of Commerce; Rotary Club of Wilton; The Teen Center of Wilton; Wilton Education Foundation; and numerous others.

CONNECTICUT

Andrew N. Mais
Commissioner

Term of Office: At the Pleasure of the Governor
Appointed: March 4, 2019

Mailing Address
Connecticut Insurance Department
P.O. Box 816
Hartford, Connecticut 06142-0816

Email Address
cid.admin@ct.gov

Phone Numbers
Main (860) 297-3800
Toll-Free (In-State Only) (800) 203-3447

Fax Numbers
Main (860) 566-7410

Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday
Website: www.ct.gov/cid
Make Checks Payable to: Treasurer, State of Connecticut

CONNECTICUT Insurance Department
P.O. Box 816
Hartford, Connecticut 06142-0816

Andrew N. Mais
Commissioner
(860) 297-3800

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Joshua Hershman
Deputy Commissioner
Joshua.Hershman@ct.gov
(860) 297-3995

George Bradner
Director, Property and Casualty Division
(860) 297-3866

Kurt Swan
Director, Market Conduct/Fraud Investigations and Licensing
(860) 297-3972

Paul Lombardo
Director, Life and Health Division
Paul.Lombardo@ct.gov
(860) 297-3891

Wanchin Chou
Chief Actuary
(860) 297-3943

Kathryn Belfi
Director, Financial Regulation
(860) 297-3968

Fenhua Liu
Program Manager, Captive Division
(860) 297-3813

Lady Mendoza
Director of Government Relations
Lady.Mendoza@ct.gov
(860) 297-3864

Jim Carson
Communications Director
Jim.Carson@ct.gov
(860) 297-3958

Jared Kosky
Special Counsel to the Commissioner
Jared.Kosky@ct.gov
(860) 297-3998

**CONTACT PERSONS**

**Accident and Health Insurance**

Paul Lombardo
Director, Life and Health Division
Paul.Lombardo@ct.gov
(860) 297-3891

**Agent Investigation**

Amy Stegall
Manager, Fraud, Investigations and Compliance Unit
(860) 297-3933

**Agent Licensing**

Tanya Penman-Sterling
Principal Examiner, Licensing Unit
(860) 297-3882

**Annual Statements**

Joan Nakano
Supervising Examiner, Financial Analysis and Compliance
(860) 297-3835

**Captive Division**
Janet Grace  
Program Manager, Captive Division  
(860) 297-3813

Company Licensing  
Maura Welch  
Supervising Examiner, Financial Analysis and Compliance  
(860) 297-3827

Consumer Complaints and Inquires  
Gerard O'Sullivan  
Director, Consumer Affairs Division  
(860) 297-3889

Deposits  
Maura Welch  
Supervising Examiner, Financial Analysis and Compliance  
(860) 297-3827

Examinations-Financial  
Kathryn Belfi  
Director, Financial Regulation  
(860) 297-3968

Examinations-Market Conduct  
Kurt Swan  
Director, Market Conduct/Fraud Investigations and Licensing  
(860) 297-3972

Fees-Agents  
Kurt Swan  
Director, Market Conduct/Fraud Investigations and Licensing  
(860) 297-3972

Fees-Company  
Joan Nakano  
Supervising Examiner, Financial Analysis and Compliance  
(860) 297-3835

Financial Analysis  
Kathryn Belfi  
Director, Financial Analysis and Compliance  
(860) 297-3968

Fraud  
Amy Stegall  
Manager, Fraud, Investigations and Compliance Unit  
(860) 297-3933

Life Insurance  
Paul Lombardo  
Director, Life and Health Division  
(860) 297-3891  
Paul.Lombardo@ct.gov

Policy and Form Filing-Life and Health  
Paul Lombardo  
Director, Life and Health Division  
(860) 297-3891  
Paul.Lombardo@ct.gov
CONNECTICUT

Policy and Form Filing-Property and Casualty
George Bradner
   Director, Property and Casualty Division...........................................................................................................(860) 297-3866

Property and Casualty-Commercial Lines
George Bradner
   Director, Property and Casualty Division...........................................................................................................(860) 297-3866

Property and Casualty-Personal Lines
George Bradner
   Director, Property and Casualty Division...........................................................................................................(860) 297-3866

Receivership and Guaranty Funds
Jon E. Arsenault
   Director, Legal Division...........................................................................................................................................(860) 297-3811
Trinidad Navarro was elected in 2016 as Delaware’s 26th Insurance Commissioner. In this role, he oversees the regulation of the Delaware insurance market and the Department of Insurance’s (DOI) consumer protection efforts. In 2014, the most recent data available, the Delaware DOI ranked 10th in the U.S. in total written insurance premium and regulated companies with more than $620 billion in assets. The DOI is the largest consumer protection agency in the state.

A lifelong Delawarean, Navarro has an extensive record of public service and is committed to protecting Delaware consumers. He served more than 20 years with the New Castle County Police, retiring as the Public Information Officer after being elected as New Castle County Sheriff in 2010. While a police officer, he received the department’s distinguished Medal of Valor. Prior to that, he worked as a licensed insurance agent. He followed in the footsteps of his father, whose career was servicing the life and health insurance needs of his community. His father’s work demonstrated to him the importance of serving the people who have put their trust in you. Navarro put that lesson into action as an insurance agent, a police officer and as sheriff. He knows that serving the needs of the people is the hallmark of every profession and the obligation of every public servant.

Navarro is a member of the NAIC. He presently serves on the Delaware Health Care Commission, the State Employees Benefits Committee, the Deferred Compensation Council, and the Council on Health Promotion and Disease Prevention.

Navarro holds an associate degree in criminal justice from the Delaware Technical and Community College and a bachelor's degree from Wilmington University.

Navarro has two daughters, Kylie and Hannah, and one son, Jordan. He currently resides in Bear, DE, with his wife, Melissa, and youngest daughter, Hannah.

**Mailing Address**
Delaware Department of Insurance
1351 West North Street
Suite 101
Dover, Delaware 19904

**Email Address**
consumer@delaware.gov

**Street Address**
Same as mailing address

**Phone Numbers**
Main (302) 674-7300
Toll-Free (In-State Only) (800) 282-8611

**Fax Numbers**
Main (302) 739-5280

**Office Hours**: 8:00 a.m.-4:30 p.m., Monday-Friday

**Website**: https://insurance.delaware.gov/

**Make Checks Payable to**: Department of Insurance

Stuart Snyder
Chief of Staff (302) 674-7312
stuart.snyder@delaware.gov

Christina Haas
Senior Advisor (302) 674-7303
christina.haas@delaware.gov

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DELAWARE

Victoria "Dee" Jones
Executive Assistant to the Commissioner
(302) 674-7305
victoria.jones@delaware.gov

Tiffany Jenkins
Executive Assistant to the Deputy Commissioner
(302) 674-7306
tiffany.jenkins@delaware.gov

Kathleen (Kitty) Makowski
Deputy Attorney General (DAG)
(302) 674-7326
kathleen.makowski@delaware.gov

Jessica Willey
Deputy Attorney General (DAG)
(302) 674-7387
jessica.willey@delaware.gov

Michael A. Capasso
Deputy Attorney General (DAG)
(302) 674-7381
michael.capasso@delaware.gov

Sarah Mullin
Controller
(302) 674-6261
sarah.mullin@delaware.gov

Leslie Ledogar
Regulatory Specialist
(302) 674-7379
leslie.ledogar@delaware.gov

David Lonchar
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG)
(302) 674-7334
dave.lonchar@delaware.gov

Frank Pyle
Director, Insurance Consumer Protection Enforcement
(302) 674-7353
frank.pyle@delaware.gov

Gerald Pepper
Director, Insurance Fraud Prevention Bureau
(302) 674-7352
gerald.pepper@delaware.gov

Steve Kinion
Director, Bureau of Captive
(302) 577-5258
steve.kinion@delaware.gov

Roberta Jones
Director, Human Resources
(302) 674-7384
roberta.jones@delaware.gov

Tim Li
Director, Information Technology
(302) 674-7332
tim.li@delaware.gov

CONTACT PERSONS

Email by Division

Producer Licensing
Email
licensing@delaware.gov

Bureau of Examination, Rehabilitation and Guaranty (BERG)
Email
berg@delaware.gov

Consumer Services
Email
consumer@delaware.gov
DELAWARE

Delaware Medical Assistance Bureau
Email: DMAB@delaware.gov

Fraud Prevention
Email: fraud@delaware.gov

Workplace Safety
Email: safety@delaware.gov

NAIC Liaison
Christina Haas
Senior Advisor
Email: christina.haas@delaware.gov

Accident and Health Insurance
Fleur McKendell
Manager, Consumer Services Investigations and Market Regulation-Life and Health
Email: fleur.mckendell@delaware.gov

Producer Licensing
Robin David
Supervisor, Market Conduct and Producer Licensing
Email: robin.david@delaware.gov

Annual Statements
David Lonchar
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG)
Email: dave.lonchar@delaware.gov

Consumer Complaints and Inquiries
Michael Gould
Manager, Consumer Services Investigations and Market Regulations
Email: michael.gould@delaware.gov

Department Counsel
Kathleen (Kitty) Makowski
Deputy Attorney General (DAG)
Email: kathleen.makowski@delaware.gov

Jessica Willey
Deputy Attorney General (DAG)
Email: jessica.willey@delaware.gov

Michael A. Capasso
Deputy Attorney General (DAG)
Email: michael.capasso@delaware.gov

Deposits
Justine Martinez
Accountant
Email: justine.martinez@delaware.gov

Examinations-Financial
David Lonchar
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG)
Email: dave.lonchar@delaware.gov

Examinations-Market Conduct
DELAWARE

Robin David (302) 674-7348
Supervisor, Market Conduct and Producer Licensing.......................................................... robin.david@delaware.gov

Fees-Producers
Robin David (302) 674-7348
Supervisor, Market Conduct and Producer Licensing.......................................................... robin.david@delaware.gov

Fees-Company
Alisa Pritchard (302) 674-7344
BERG Office Manager............................................................................................................. alisa.pritchard@delaware.gov

Information Systems
Tim Li (302) 647-7332
Director, Information Technology.......................................................................................... tim.li@delaware.gov

Media Relations/Public Information
Christina Haas (302) 674-7303
Senior Advisor.......................................................................................................................... christina.haas@delaware.gov

Policy and Form Filing
Ann Lyon (302) 674-7372
Property and Casualty Rating Analyst...................................................................................... ann.lyon@delaware.gov

Jennifer Stinson (302) 674-7385
Property and Casualty Rating Analyst...................................................................................... jennifer.stinson@delaware.gov

Jan Brunory (302) 674-7374
Life and Health Rating Analyst............................................................................................... janet.brunory@delaware.gov

Jessica Luff (302) 674-6293
Life and Health Rating Analyst............................................................................................... jessica.luff@delaware.gov

Premium Tax
Jeannine N. Neal (302) 674-7339
Administrative Officer ............................................................................................................... jeannine.neal@delaware.gov

Paulette Morris (302) 674-7383
Senior Accountant, Premium Tax,............................................................................................. paulette.morris@delaware.gov

Company Licensing
Alisa Pritchard (302) 674-7344
BERG Office Manager............................................................................................................... alisa.pritchard@delaware.gov

Statistical Reporting
David Lonchar (302) 674-7334
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG)................................. dave.lonchar@delaware.gov

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Woods previously served as the Director of Business Development and Strategy in the Office of the Deputy Mayor for Planning and Economic Development (DMPED), where she provided strategic leadership, stakeholder engagement and global outreach to the business community. Ms. Woods has held several positions within DMPED, including Deputy Director of Business Development and International Business Manager, where she helped to shape signature business development initiatives, attract foreign direct investment and establish new business relationships with international markets. Her leadership has led to the successful execution of the Mayor’s economic strategy and helped to drive the District’s business attraction and retention efforts across key business sectors. Her work has also contributed to several policy outcomes, including increased investment in underrepresented entrepreneurs to address the human, social and financial capital that entrepreneurs need to grow and expand. Ms. Woods has served on several boards and commissions, including the Mayor’s Innovation Technology Inclusion Council, Washington DC Economic Partnership, Destination DC and the Greater Washington Board of Trade Council on Economic Development Officials.

Woods holds a M.B.A. from George Washington University and B.A. in law and society from the University of California at Santa Barbara.

Woods is married and lives with her husband and two daughters in Washington, DC.

**Mailing Address**
District of Columbia Department of Insurance, Securities and Banking
1050 First Street, NE, Suite 801
Washington, DC 20002

**Email Address**
disb@dc.gov

**Phone Numbers**
Main (202) 727-8000

**Office Hours**: 8:15 a.m. - 4:45 p.m., Monday-Friday

**Website**: www.disb.dc.gov

**Make Checks Payable to**: D.C. Treasurer

Karima Woods
Commissioner (202) 442-7845 karima.woods@dc.gov

Flavian Marwa
Deputy Commissioner - Market Operations (202) 442-7766 flavian.marwa@dc.gov

Sharon Shipp
Deputy Commissioner - Market Compliance (202) 442-7810 sharon.shipp@dc.gov
DISTRIBUTION OF COLUMBIA

Jessica D. Ehrlich (202) 733-7816
Chief of Staff.jessica.ehrlich@dc.gov

Christian Washington (202) 442-7754
Senior Policy Advisor.christian.washington@dc.gov

Alicia M. Wade (202) 442-7760
Executive Assistant to the Commissioner.alicia.wade@dc.gov

Philip Barlow (202) 442-7823
Associate Commissioner - Insurance.philip.barlow@dc.gov

Dana Sheppard (202) 442-7820
Associate Commissioner - Risk Finance.dana.sheppard@dc.gov

Jocelyn Bramble (202) 442-7758
General Counsel.jocelyn.bramble@dc.gov

CONTACT PERSONS

Actuarial Analysis
Roberto Nkojo (202) 442-7757
Manager, Actuarial Analysis Branch.robert.nkojo@dc.gov

Efren Tanhehco (202) 442-7752
Supervisory Health Actuary.efren.tanhehco@dc.gov

Company and Agent Licensing
Sheila Johnson-Parker (202) 442-7795
Insurance Licensing Manager.sheila.parker@dc.gov

Company Examinations-Financial
N. Kevin Brown (202) 442-7785
Chief Financial Examiner.nathaniel.brown@dc.gov

Sean O'Donnell (202) 442-8153
Director of Financial Examinations, Risk Finance.sean.o'donnell@dc.gov

Consumer Complaints
Philip Edmonds (202) 733-7913
Director, Compliance & Analysis Division.philip.edmonds@dc.gov

Enforcement and Investigation Bureau
Brian Bressman (202) 442-8790
Director, Enforcement and Investigation Bureau.brian.bressman@dc.gov

Financial Statement Filing and Analysis
N. Kevin Brown (202) 442-7785
Chief Financial Examiner.nathaniel.brown@dc.gov
District of Columbia

Information Systems
Shankar Vaidyanathan
Chief Information Officer
(202) 442-8154
shankar.vaidyanathan@dc.gov

Office of Communication and Public Affairs
Paul Drehoff
Public Information Officer
(202) 442-7856
paul.drehoff@dc.gov

Policy and Form Filing
Howard Liebers
Insurance Examiner Manager
(202) 442-8571
howard.liebers@dc.gov

Policy and Administration
Katrine Purdie
Chief of Policy and Administration
(202) 442-7773
katrine.purdie@dc.gov

Premium Tax
Jessie Li
Financial Examiner
(202) 442-8568
jessie.li@dc.gov
FLORIDA

Jimmy Patronis is a native Floridian born and raised in Panama City. He earned his associate degree in restaurant management from Gulf Coast Community College and a bachelor’s degree in political science from Florida State University. He is a partner in a family-owned seafood restaurant called Captain Anderson’s, which celebrated its 50th anniversary in 2017.

His public service career began as an intern in the FL Senate and the United Kingdom’s House of Commons. After graduation, Governor Lawton Chiles appointed him to the FL Elections Commission, and he was reappointed by Governor Jeb Bush. He served in the FL House of Representatives from 2006 to 2014, representing his hometown region in the FL Panhandle. He was appointed to serve on FL’s Public Service Commission, as well as the Constitution Revision Commission, which meets once every 20 years to propose changes to the state constitution.

Recognized for outstanding leadership in his hometown of Panama City and throughout FL, he is committed to active civic engagement and business development. He has chaired the Greater Panama City Beach Chamber of Commerce’s Economic Development Council, served on the board of the Bay County Economic Development Alliance, the Salvation Army Advisory Board, the Bay County Chapter of the FL Restaurant and Lodging Association, and national president for the FL Vocational Industrial Clubs of America. He is a former trustee of the Gulf Coast Medical Center, and former director of the Bay Medical Center’s Foundation and Gulf Coast Community College Foundation Board. He was instrumental in the establishment of the Northwest FL Beaches International Airport in Panama City and has served as chairman and a board member of Bay County-Panama City International Airport and Industrial District.

Patronis and his wife, Katie, are proud parents to Jimmy Theo III and John Michael and are lifelong members of the Saint John’s Greek Orthodox Church.

Mailing Address
Florida Department of Financial Services
Office of the Chief Financial Officer
J. Edwin Larson Building
200 East Gaines Street
Tallahassee, Florida 32399-0301

Email Address
firstname.lastname@myfloridacfo.com

Phone Numbers
Main (850) 413-3089
NAIC Liaison Main (850) 413-5923
Consumer Services (In-State) (877) 693-5236
Consumer Services (Out-of-State) (850) 413-3089

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.myfloridacfo.com

Jimmy Patronis
Chief Financial Officer
(850) 413-2850
jimmy.patronis@myfloridacfo.com

NAIC Liaison
Sha’Ron James
Insurance Consumer Advocate
Room 776, Claude Pepper Building
Tallahassee, Florida 32399-0308

Fax Numbers
Main (850) 413-2950
NAIC Liaison Fax (850) 487-0453

Mailing Address
Florida Department of Financial Services
Office of the Chief Financial Officer
J. Edwin Larson Building
200 East Gaines Street
Tallahassee, Florida 32399-0301

Email Address
firstname.lastname@myfloridacfo.com

Phone Numbers
Main (850) 413-3089
NAIC Liaison Main (850) 413-5923
Consumer Services (In-State) (877) 693-5236
Consumer Services (Out-of-State) (850) 413-3089

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.myfloridacfo.com

Jimmy Patronis
Chief Financial Officer
(850) 413-2850
jimmy.patronis@myfloridacfo.com

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4/3/2021
FLORIDA

Ryan West
Chief of Staff................................................................................................................. ryan.west@myfloridacfo.com

Vacant
Inspector General.............................................................................................................. teresa.michael@myfloridacfo.com

Sha'ron James
Insurance Consumer Advocate...................................................................................... sha'ron.james@myfloridacfo.com

Susan Miller
Director, Internal Affairs................................................................................................. susan.miller@myfloridacfo.com

Brock Juarez
Director, External Affairs............................................................................................... brock.juarez@myfloridacfo.com

Jay Etheridge
Deputy Chief Financial Officer...................................................................................... jay.etheridge@myfloridacfo.com

Elizabeth Boyd
Deputy Chief Financial Officer...................................................................................... elizabeth.boyd@myfloridacfo.com

Scott Fennell
Deputy Chief Financial Officer...................................................................................... scott.fennell@myfloridacfo.com

Chasity O'Steen
General Counsel.............................................................................................................. chasity.osteen@myfloridacfo.com

Robert Tomillo
Director, Cabinet Affairs................................................................................................. robert.tomillo@myfloridacfo.com

Vacant
Director, Legislative Affairs............................................................................................. bg.murphy@myfloridacfo.com

CONTACT PERSONS

Agent and Agency Services
Greg Thomas
Director............................................................................................................................. greg.thomas@myfloridacfo.com

Matt Tamplin
Bureau Chief, Licensing.................................................................................................. matt.tamplin@myfloridacfo.com

Ray Wenger
Bureau Chief, Investigations............................................................................................ ray.wenger@myfloridacfo.com

Consumer Services
Tasha Carter
Director............................................................................................................................. tasha.carter@myfloridacfo.com

David Jones
Assistant Director.............................................................................................................. david.jones@myfloridacfo.com
FLORIDA

Shonnice Booker
Bureau Chief, Consumer Assistance...shonnice.booker@myfloridacfo.com
(850) 413-5841

Denishia Sword
Bureau Chief, Education Advocacy and Research...denishia.sword@myfloridacfo.com
(850) 413-5810

Fees
Alexandra Weimorts
Bureau Chief, Financial Services...alexandra.weimorts@myfloridacfo.com
(850) 413-2092

Funeral, Cemetery and Consumer Services
Mary Schwantes
Director...mary.schwantes@myfloridacfo.com
(850) 413-4984

Information Systems
Charles Ghini
Director...charles.ghini@myfloridacfo.com
(850) 413-1505

Investigative and Forensic Services
Col. Simon Blank
Director...simon.blank@myfloridacfo.com
(850) 413-4001

Ernie Stoll
Assistant Director...ernie.stoll@myfloridacfo.com
(850) 413-4053

Evangelina Brooks
Bureau Chief, Insurance Fraud...evangelina.brooks@myfloridacfo.com
(850) 413-4020

Chief Brian McCoy
Bureau Chief, Workers Comp Fraud...brian.mccoy@myfloridacfo.com
(904) 798-4872

Carl Chasteen
Bureau Chief, Forensic Services...carl.chasteen@myfloridacfo.com
(850) 539-2705

Joe Steadman
Bureau Chief, Fire & Arson Investigations...joseph.steadman@myfloridacfo.com
(850) 413-3667

Lt. Mike Smith
Office of Fiscal Integrity...michael.smith@myfloridacfo.com
(850) 413-4038

Licensing Examinations-Agents
Matt Tamplin
Bureau Chief, Licensing, License Qualification and Examinations...matt.tamplin@myfloridacfo.com
(850) 413-5496

Media Relations/Public Information
Anna Farrar
Director, Communications...anna.farrar@myfloridacfo.com
(850) 413-2860

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# FLORIDA

## Rehabilitation and Liquidation Services

Toma Wilkerson  
Director………………………………………………………………………………………………………...toma.wilkerson@myfloridacfo.com

## Risk Management

Molly Merry  
Director…………………………………………………………………………………………………………………molly.merry@myfloridacfo.com

Shannon Segers  
Bureau Chief, Loss Prevention……………………………………………………………………………shannon.segers@myfloridacfo.com

Marc Stemle  
Bureau Chief, Liability & Property Claims……………………………………………………………………marc.stemle@myfloridacfo.com

Tod Stupski  
State Employee WC Claims Bureau Chief……………………………………………………………………tod.stupski@myfloridacfo.com

## Treasury Deposits

Kenneth Lee  
Bureau Chief, Collateral Management…………………………………………………………………………kenneth.lee@myfloridacfo.com

## Workers' Compensation

Tanner Holloman  
Director………………………………………………………………………………………………………………….taner.holloman@myfloridacfo.com

Andrew Sabolic  
Assistant Director…………………………………………………………………………………………………………andrew.sabolic@myfloridacfo.com

Pam Macon  
Bureau Chief, Compliance………………………………………………………………………………………………pam.macon@myfloridacfo.com

Stephen Yon  
Bureau Chief, Employee Assistance and Ombudsman Office………………………………………………stephen.yon@myfloridacfo.com

Charlene Miller  
Bureau Chief, Monitoring & Audit……………………………………………………………………………………charlene.miller@myfloridacfo.com

Lisel Laslie  
Office of Data Quality and Collection…………………………………………………………………………….lisel.laslie@myfloridacfo.com

Greg Jenkins  
Bureau Chief, Financial Accountability………………………………………………………………………………greg.jenkins@myfloridacfo.com
David Altmaier was appointed as the Florida Insurance Commissioner in April 2016 by the Financial Services Commission. He leads the Office of Insurance Regulation (OIR) and has oversight of one of the largest insurance markets in the world. Under Altmaier’s leadership, OIR has worked to cultivate a market in Florida in which insurance products are reliable, available, and affordable.

Altmaier began his public service at OIR in 2008, serving in a number of roles including Chief Analyst of the Property and Casualty Financial Oversight unit and Deputy Commissioner of Property and Casualty Insurance.

Commissioner Altmaier was voted President of the National Association of Insurance Commissioners (NAIC) for 2021, after serving as President-Elect in 2020 and Vice President in 2019. In his role as NAIC President, Altmaier serves as Chair of the Executive Committee, Internal Administration Subcommittee, Government Relations Leadership Council, and Co-Chair of the Special Committee on Race and Insurance. Commissioner Altmaier also serves as a Vice Chair of the Executive Committee for the International Association of Insurance Supervisors (IAIS), representing insurance regulators and supervisors of more than 200 jurisdictions worldwide.

Commissioner Altmaier was appointed by Governor DeSantis to serve as a member Florida’s Blockchain Task Force and during the COVID-19 pandemic, was selected to as a member of the Governor’s Re-Open Florida Task Force Industry Working Group on Agriculture, Finance, Government, Healthcare, Management and Professional Services.

Prior to joining OIR, Altmaier worked as a Florida licensed 2-20 and 2-14 insurance agent and as a high school math teacher. Altmaier graduated from Western Kentucky University in 2004 with a bachelor’s degree in mathematics.

### Mailing Address
Office of Insurance Regulation  
The Larson Building  
200 East Gaines Street  
Tallahassee, Florida 32399-0305

### Email Address
firstname.lastname@floir.com

### Phone Numbers
<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main</td>
<td>(850) 413-5914</td>
</tr>
<tr>
<td>Division of Consumer Services</td>
<td>(850) 413-3089</td>
</tr>
<tr>
<td>Division of Agent and Agency Services</td>
<td>(850) 413-3137</td>
</tr>
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### Fax Numbers
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<tr>
<th>Fax</th>
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</tr>
</thead>
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<tr>
<td>Division of Consumer Services</td>
<td>(850) 413-3089</td>
</tr>
<tr>
<td>Division of Agent and Agency Services</td>
<td>(850) 413-3137</td>
</tr>
</tbody>
</table>

### Office Hours
8:00 a.m.–5:00 p.m., Monday–Friday

### Website
[www.floir.com](http://www.floir.com)

### Make Checks Payable to
Office of Insurance Regulation

David Altmaier  
Commissioner...David.Altmaier@floir.com

Mike Yaworsky  
Chief of Staff...Mike.Yaworsky@floir.com

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4/3/2021
FLORIDA

Erin VanSickle
Deputy Chief of Staff
(850) 413-2526
Erin.Vansickle@floir.com

Alexis Bakofsky
Director, Communications
(850) 413-5128
Alexis.Bakofsky@floir.com

Allison Sitte
Director, Government Affairs
(850) 413-5020
Allison.Sitte@floir.com

Rebecca Smid
Director, Market Research & Technology
(850) 413-5018
Rebecca.Smid@floir.com

Anoush Brangaccio
General Counsel
(850) 413-4116
Anoush.Brangaccio@floir.com

Deanna Sablan
Inspector General
(850) 413-4980
Deanna.Sablan@floir.com

Susanne Murphy
Deputy Commissioner of Property and Casualty
(850) 413-5083
Susanne.Murphy@floir.com

John Reilly
Deputy Commissioner of Life and Health
(850) 413-5145
John.Reilly@floir.com

James Dunn
Director, Life and Health Product Review
(850) 413-5136
James.Dunn@floir.com

Carolyn Morgan
Director, Life and Health Financial Oversight
(850) 413-5233
Carolyn.Morgan@floir.com

Scott Woods
Director, Life and Health Market Regulation
(850) 413-5075
Scott.Woods@floir.com

Virginia Christy
Director, Property and Casualty Financial Oversight
(850) 413-5019
Virginia.Christy@floir.com

Sandra Starnes
Director, Property and Casualty Product Review
(850) 413-5344
Sandra.Starnes@floir.com

Sheryl Parker
Director, Property and Casualty Market Regulation
(850) 413-5086
Sheryl.Parker@floir.com

CONTACT PERSONS

NAIC Liaison
Christina Huff
(850) 413-5906
Christina.Huff@floir.com

Annual Statements—Life and Health Filings
Carolyn Morgan
Director, Life and Health Financial Oversight
(850) 413-5233
Carolyn.Morgan@floir.com
FLORIDA

Annual Statements—Property and Casualty Filings
Virginia Christy (850) 413-5019
Director, Property and Casualty Financial Oversight.........................Virginia.Christy@floir.com

Company Licensing
Carolyn Morgan (850) 413-5233
Life and Health.............................................................................Carolyn.Morgan@floir.com

Virginia Christy (850) 413-5019
Property and Casualty......................................................................Virginia.Christy@floir.com

Examinations—Financial and Market Investigations
Carolyn Morgan (850) 413-5233
Life and Health.............................................................................Carolyn.Morgan@floir.com

Virginia Christy (850) 413-5019
Property and Casualty......................................................................Virginia.Christy@floir.com

Sheryl Parker (850) 413-5086
Market Investigations, Property and Casualty.................................Sheryl.Parker@floir.com

Scott Woods (850) 413-5075
Market Investigations, Life and Health..............................................Scott.Woods@floir.com

Life Insurance
Carolyn Morgan (850) 413-5233
Director, Life and Health Financial Oversight..................................Carolyn.Morgan@floir.com

Managed Care
Carolyn Morgan (850) 413-5233
Director, Life and Health Financial Oversight..................................Carolyn.Morgan@floir.com

Policy and Form Filing—Property and Casualty
Sandra Starnes (850) 413-5344
Director, Property and Casualty Product Review.................................Sandra.Starnes@floir.com

Property and Casualty—Commercial and Personal Lines
Sandra Starnes (850) 413-5344
Director, Property and Casualty Product Review.................................Sandra.Starnes@floir.com

Premium Tax—Surplus Lines
Virginia Christy (850) 413-5019
Director, Property and Casualty Financial Oversight............................Virginia.Christy@floir.com

Statistical Reporting
Sandra Starnes (850) 413-5344
Director, Property and Casualty Product Review.................................Sandra.Starnes@floir.com

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John F. King was sworn in as Georgia's Insurance Commissioner by Governor Brian Kemp on July 1, 2019. He previously was the Chief of Police for the City of Doraville since October 2002. King served in many capacities with the Doraville Police Department, including Deputy Chief over enforcement operations. He began his employment with the City of Doraville in 1993 as a Detective. Prior to that, King was an Atlanta police officer beginning his career in 1985. While at the Atlanta Police Department, King worked various assignments including Red Dog, Organized Crime/Intelligence. King's career includes assignments to both the FBI and DEA as a Task Force Agent. In 1987, while at the Atlanta Police Department, he received the Chief's Blue Star for being injured in the line of duty as a result of criminal attack with a firearm.

A native of Mexico, King has created meaningful impact by building bridges among Doraville’s diverse populations and implementing youth education and crime-prevention programs. Recognizing Doraville's international composition, King made it a priority to hire bilingual police officers, place multiple languages on police cars, and ensure effective translators and public defenders were employed at the City Courthouse. His initiatives include Anti-Gang education programs for elementary school students and parents. King worked with the Hispanic Chamber of Commerce to establish an education program for prospective small business entrepreneurs and worked with state, county and local leaders to implement a safety and speed reduction program targeted on Buford Highway to reduce the number of pedestrian fatalities. King is also a member of Leadership DeKalb.

In addition to his role as Doraville’s Chief of Police, King serves as a Major General in the U.S. Army National Guard assigned to U.S. Army North and Commander Task Force 51. He was the former Commander of the 48th Infantry Brigade Combat Team and has deployed to Bosnia-Herzegovina, Iraq and Afghanistan. He served as the Military Advisor to the Deputy Minister of Interior for Security for Afghanistan, an agency of over 96,000 police officers. He has won many awards for military and public service including the Bronze Star Medal and Combat Infantry Badge, meritorious service medals, and a NATO award for his service in both Bosnia and Afghanistan, among others. He also received the El Salvador gold medal for achievement in 2006.

King earned a Bachelor’s Degree in criminal justice and public administration from Brenau University and a Master’s Degree in Strategic Studies from the U.S. Army War College. He was a graduate of class #229 in the FBI National Academy in Quantico, VA and a graduate of the Georgia International Law Enforcement Exchange program to Israel (GILEE). King is also fluent in Spanish.

**Mailing Address**
Office of Insurance and Safety Fire Commissioner
Two Martin Luther King, Jr. Drive, SE
West Tower, Suite 704, Floyd Bldg.
Atlanta, Georgia 30334

**Street Address**
Same as mailing address

**Phone Numbers**
Main (404) 656-2070
Toll-Free (800) 656-2298

**Fax Numbers**
Main (404) 657-8542

**Office Hours:** 8:00 a.m.-6:00 p.m., Monday-Friday
**Website:** www.oci.ga.gov
**Make Checks Payable to:** Commissioner of Insurance
GEORGIA

Martin R. Sullivan, Jr.  (404) 656-9140
Chief of Staff..........................................................msullivan@oci.ga.gov

Merritt Beaver  (404) 463-0953
Chief Information Officer ...........................................mbeaver@oci.ga.gov

Steve Manders  (404) 656-2074
Deputy Commissioner for Insurance....................................smanders@oci.ga.gov

Steve Manders  (404) 656-2085
Deputy Commissioner for Insurance, Insurance Product Review....................................smanders@oci.ga.gov

Brenda Wright  (404) 656-2101
Agent Licensing..................................................bwright@oci.ga.gov

Gregg Conley  (404) 463-0240
Executive Counsel ..............................................gconley@oci.ga.gov

Terri Blackmer  (404) 656-2060
Director, Criminal Investigations..................................tblackmer@oci.ga.gov

Jo Anne Oni  (404) 656-2070
Director, Consumer Services Division..........................joni@oci.ga.gov

Craig Landolt  (404) 656-2064
State Fire Marshal, Safety Fire Division..........................clandolt@oci.ga.gov

Mark Revenew  (404) 656-3205
Deputy Commissioner of Safety Fire................................mrevenew@oci.ga.gov

CONTACT PERSONS

NAIC Liaison
Martin R. Sullivan, Jr.  (404) 656-9140
Chief of Staff..........................................................msullivan@oci.ga.gov

Accident and Health Insurance
Steve Manders  (404) 656-2085
Deputy Commissioner for Insurance, Insurance Product Review....................................smanders@oci.ga.gov

Administrative Procedure
Gregg Conley  (404) 463-0240
Executive Counsel ..............................................gconley@oci.ga.gov

Agent Licensing
Brenda Wright  (404) 656-2101
Agent Licensing..................................................bwright@oci.ga.gov

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4/3/2021  54
Annual Statement-Property and Casualty
Scott Sanders (404) 656-2074
Director, Insurance and Financial Oversight...ssanders@oci.ga.gov

Company Licensing-Life and Health
Scott Sanders (404) 656-2074
Director, Insurance and Financial Oversight...ssanders@oci.ga.gov

Company Licensing-Property and Casualty
Scott Sanders (404) 656-2074
Director, Insurance and Financial Oversight...ssanders@oci.ga.gov

Computer Services
Merritt Beaver (404) 463-0953
Chief Information Officer...mbeaver@oci.ga.gov

Consumer Complaints and Inquires
Jo Anne Oni (404) 656-2070
Director, Consumer Services Division...joni@oci.ga.gov

Deposits-Life and Health
Kimnese Abdul-Salaam (404) 646-2074
Insurance and Financial Oversight...kabdul-salaam@oci.ga.gov

Deposits-Property and Casualty
Kimnese Abdul-Salaam (404) 656-2074
Insurance and Financial Oversight...kabdul-salaam@oci.ga.gov

Examinations-Agent
Brenda Wright (404) 656-2101
Agent Licensing...bwright@oci.ga.gov

Examinations-Financial
Steve Manders (404) 656-2074
Deputy Commissioner for Insurance...smanders@oci.ga.gov

Examinations-Market Conduct-Property and Casualty, Life and Health
Steve Manders (404) 656-2074
Deputy Commissioner for Insurance...smanders@oci.ga.gov

Fees-Life and Health
Scott Sanders (404) 656-2074
Director, Insurance and Financial Oversight...ssanders@oci.ga.gov

Fees-Property and Casualty
Scott Sanders (404) 656-2074
Director, Insurance and Financial Oversight...ssanders@oci.ga.gov
GEORGIA

Fraud Division
Terri Blackmer
Director, Criminal Investigations.................................................................(404) 656-2060	tblackmer@oci.ga.gov

Legislative Liaison
Weston Burleson
Legislative Liaison.........................................................................................(404) 656-9140	wburleson@oci.ga.gov

Life Insurance
Steve Manders
Deputy Commissioner for Insurance, Insurance Product Review.................................................................(404) 656-2085

Media Inquiries
Weston Burleson
Communications Director...........................................................................(404) 656-9140

Policy and Form Filing-Life and Health
Steve Manders
Deputy Commissioner for Insurance, Insurance Product Review.................................................................(404) 656-2085

Policy and Form Filing-Property and Casualty
Steve Manders
Deputy Commissioner for Insurance, Insurance Product Review.................................................................(404) 656-2085

Premium Tax
Mandy Snipes
Director, Premium Tax Division....................................................................(404) 656-7553

Property and Casualty-Commercial Lines
Steve Manders
Deputy Commissioner for Insurance, Insurance Product Review.................................................................(404) 656-2085

Property and Casualty-Personal Lines
Steve Manders
Deputy Commissioner for Insurance, Insurance Product Review.................................................................(404) 656-2085

Receivership
Steve Manders
Deputy Commissioner for Insurance........................................................................(404) 656-2074

Statistical Reporting
Steve Manders
Deputy Commissioner for Insurance, Insurance Product Review.................................................................(404) 656-2085
Michelle B. Santos is the Commissioner of Banking and Insurance for the Island of Guam. Mrs. Santos is a native of the Island and has spent most of her working career in Government of Guam service. Mrs. Santos has held various positions directing and managing many aspects of different agencies at the top management level. Her experience includes accounting, budgeting, financial planning and administrative and operations management.

Mrs. Santos earned her bachelor’s degree in Business Administration from the University of Portland.
GUAM

Michele Marie R. Rabago (671) 635-1846
Regulatory Examiner I.................................................................michele.rabago@revtax.guam.gov

John Paul G. Duenas (671) 635-7669
Regulatory Examiner I.................................................................johnpaul.duenas@revtax.guam.gov

Michele Marie R. Rabago (671) 635-1846
Regulatory Examiner I.................................................................michele.rabago@revtax.guam.gov

Christina G. Taimanao (671) 635-7668
Regulatory Examiner I.................................................................christina.taimano@revtax.guam.gov

Michele Marie R. Rabago (671) 635-1846
Regulatory Examiner I.................................................................michele.rabago@revtax.guam.gov

Michele Marie R. Rabago (671) 635-1846
Regulatory Examiner I.................................................................michele.rabago@revtax.guam.gov

Michele Marie R. Rabago (671) 635-1846
Regulatory Examiner I.................................................................michele.rabago@revtax.guam.gov

Michele Marie R. Rabago (671) 635-1846
Regulatory Examiner I.................................................................michele.rabago@revtax.guam.gov

CONTACT PERSONS

Accident and Health Insurance
Alice P. Sebastian-Cruz (671) 635-1844
Regulatory Examiner Supervisor....................................................alice.cruz@revtax.guam.gov

Nemencio David E. Briones (671) 635-1845
Regulatory Examiner II.................................................................nemencio.briones@revtax.guam.gov

Agent Licensing
Nemencio David E. Briones (671) 635-1845
Regulatory Examiner II.................................................................nemencio.briones@revtax.guam.gov

Robert D. Tongson (671) 635-1833
Regulatory Examiner II.................................................................robert.tongson@revtax.guam.gov

Anita M. Superales (671) 635-7664
Regulatory Examiner I.................................................................anita.superales@revtax.guam.gov

John Paul G. Duenas (671) 635-7669
Regulatory Examiner I.................................................................johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao (671) 635-7668
Regulatory Examiner I.................................................................christina.taimano@revtax.guam.gov

Annual Statements

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4/3/2021 58
GUAM

Alice P. Sebastian-Cruz (671) 635-1844
Regulatory Examiner Supervisor .................................................................................. alice.cruz@revtax.guam.gov

Nemencio David E. Briones (671) 635-1845
Regulatory Examiner II .............................................................................................. nemencio.briones@revtax.guam.gov

Company Licensing
Anita M. Superales (671) 635-7664
Regulatory Examiner I .............................................................................................. anita.superales@revtax.guam.gov

Robert D. Tongson (671) 635-1833
Regulatory Examiner II ............................................................................................. robert.tongson@revtax.guam.gov

John Paul G. Duenas (671) 635-7669
Regulatory Examiner I .............................................................................................. johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao (671) 635-7668
Regulatory Examiner I .............................................................................................. christina.taimano@revtax.guam.gov

Consumer Complaints and Inquiries
Alice P. Sebastian-Cruz (671) 635-1844
Regulatory Examiner Supervisor .................................................................................. alice.cruz@revtax.guam.gov

Anita M. Superales (671) 635-7664
Regulatory Examiner I .............................................................................................. anita.superales@revtax.guam.gov

Robert D. Tongson (671) 635-1833
Regulatory Examiner II ............................................................................................. robert.tongson@revtax.guam.gov

Nemencio David E. Briones (671) 635-1845
Regulatory Examiner II ............................................................................................. nemencio.briones@revtax.guam.gov

John Paul G. Duenas (671) 635-7669
Regulatory Examiner I .............................................................................................. johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao (671) 635-7668
Regulatory Examiner I .............................................................................................. christina.taimano@revtax.guam.gov

Counsel
Vacant
Attorney General ........................................................................................................... Vacant

Deposits
Anita M. Superales (671) 635-7664
Regulatory Examiner I .............................................................................................. anita.superales@revtax.guam.gov

Examinations-Financial
Alice P. Sebastian-Cruz (671) 635-1844
Regulatory Examiner Supervisor .................................................................................. alice.cruz@revtax.guam.gov
GUAM

Nemencio David E. Briones (671) 635-1845
Regulatory Examiner II nemencio.briones@revtax.guam.gov

**Examinations-Market Conduct**

Alice P. Sebastian-Cruz (671) 635-1844
Regulatory Examiner Supervisor alice.cruz@revtax.guam.gov

Nemencio David E. Briones (671) 635-1845
Regulatory Examiner II nemencio.briones@revtax.guam.gov

Robert D. Tongson (671) 635-1833
Regulatory Examiner II robert.tongson@revtax.guam.gov

John Paul G. Duenas (671) 635-7669
Regulatory Examiner I johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao (671) 635-7668
Regulatory Examiner I christina.taimano@revtax.guam.gov

**Fees**

Anita M. Superales (671) 635-7664
Regulatory Examiner I anita.superales@revtax.guam.gov

Nemencio David E. Briones (671) 635-1845
Regulatory Examiner II nemencio.briones@revtax.guam.gov

**Information Systems**

Christina M. San Agustin (671) 635-1810
Programmer/Analyst Supervisor christina.sanagustin@revtax.guam.gov

**Life Insurance**

Anita M. Superales (671) 635-7664
Regulatory Examiner I anita.superales@revtax.guam.gov

Robert D. Tongson (671) 635-1833
Regulatory Examiner II robert.tongson@revtax.guam.gov

Nemencio David E. Briones (671) 635-1845
Regulatory Examiner II nemencio.briones@revtax.guam.gov

John Paul G. Duenas (671) 635-7669
Regulatory Examiner I johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao (671) 635-7668
Regulatory Examiner I christina.taimano@revtax.guam.gov

**Policy and Form Filing-Life and Health**

Alice P. Sebastian-Cruz (671) 635-1844
Regulatory Examiner Supervisor alice.cruz@revtax.guam.gov
GUAM

Nemencio David E. Briones
Regulatory Examiner II
(671) 635-1845
nemencio.briones@revtax.guam.gov

Policy and Form Filing-Property and Casualty
Anita M. Superales
Regulatory Examiner I
(671) 635-7664
anita.superales@revtax.guam.gov

Robert D. Tongson
Regulatory Examiner I
(671) 635-1833
robert.tongson@revtax.guam.gov

Premium Tax
Alice P. Sebastian-Cruz
Regulatory Examiner Supervisor
(671) 635-1844
alice.cruz@revtax.guam.gov

UCC (Uniform Commercial Code) Filing Health Insurance Policy Forms and Rates Review
Alice P. Sebastian-Cruz
Regulatory Examiner Supervisor
(671) 635-1844
alice.cruz@revtax.guam.gov

Robert D. Tongson
Regulatory Examiner I
(671) 635-1833
robert.tongson@revtax.guam.gov

Nemencio David E. Briones
Regulatory Examiner II
(671) 635-1845
nemencio.briones@revtax.guam.gov

John Paul G. Duenas
Regulatory Examiner I
(671) 635-7669
johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao
Regulatory Examiner I
(671) 635-7668
christina.taimano@revtax.guam.gov
Colin M. Hayashida was named Insurance Commissioner for the Hawaii Insurance Division by the Department of Commerce and Consumer Affairs Director (DCCA) Catherine P. Awakuni Colón and was appointed by Governor David Ige on January 1, 2019.

The Hawaii Insurance Division regulates the Hawaii insurance industry, issues licenses, examines the fiscal condition of Hawaii-based companies, reviews rate and policy filings, and investigates insurance related complaints. As head of the Insurance Division, Hayashida will oversee the insurance industry in the State of Hawaii, which writes $19.8 billion in premiums, and includes 1,551 insurance companies and over 73,000 insurance producers.

Prior to his appointment as Insurance Commissioner, Hayashida worked in various analytical capacities within the Hawaii Insurance Division beginning in 2000. Most recently, he served as the insurance rate and policy analysis manager since 2011.

Hayashida received a bachelor’s degree in political science from the University of Hawaii.

Colin M. Hayashida
Commissioner

Term of Office At the Pleasure of the Governor
Appointed: January 1, 2019

Mailing Address
Department of Commerce and Consumer Affairs (DCCA)
Insurance Division
P.O. Box 3614
Honolulu, Hawaii 96811-3614

Email Address
insurance@dcca.hawaii.gov

Street Address
King Kalakaua Building
335 Merchant Street, Room 213
Honolulu, Hawaii 96813

Phone Numbers
Main (808) 586-2790
Fax Numbers
Main (808) 586-2806

Office Hours: 7:45 a.m.–4:30 p.m., Monday-Friday
Website: cca.hawaii.gov/ins
Make Checks Payable to: Department of Commerce and Consumer Affairs, State of Hawaii

Gordon I. Ito
Chief Deputy Insurance Commissioner (808) 586-2790

Paul Yuen
Supervising Attorney (808) 586-3040

CONTACT PERSONS
NAIC Liaison
Martha Im (808) 586-3040
Staff Attorney mim@dcca.hawaii.gov

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4/3/2021
HAWAII

Annual Statements
John Pang
Inspection Examiner.................................................................(808) 586-7379

Captives
Andrew Kurata
Captive Administrator....................................................................(808) 586-0981

Company Licensing
Andy Chow
Company Licensing Supervisor..........................................................achow@dcca.hawaii.gov

Consumer Complaints and Inquiries
Samuel Thomsen
Chief Investigator............................................................................(808) 586-2790

Deposits
Andy Chow
Company Licensing Supervisor..........................................................achow@dcca.hawaii.gov

Examinations-Agency
Andy Chow
Company Licensing Supervisor..........................................................achow@dcca.hawaii.gov

Examinations-Financial
Tian Xiao
Chief Examiner................................................................................(808) 586-3870

Vacant
Chief Financial Analyst....................................................................(808) 586-3870

Examinations-Market Conduct
Vacant
Market Conduct.............................................................................(808) 586-2790

Fees
Emily Rakieten
Insurance Licensing Assistant..........................................................(808) 586-2788

Insurance Fraud
Colleen Chun
Administrator, Insurance Fraud Investigation Unit............................(808) 586-2796

Health Insurance
Arlene Ige
Program Administrator.................................................................(808) 586-2804
HAWAII

Life Insurance
Kathleen Nakasone
Rate and Policy Analysis Manager ..................................................(808) 586-2809

Policy and Form Filing-Life, Accident and Sickness, Property and Casualty
Kathleen Nakasone
Rate and Policy Analysis Manager ..................................................(808) 586-2809

Premium Tax
Gale Miyazaki
Insurance Examiner .................................................................................(808) 587-6741

Producer Licensing
Emily Rakieten
Insurance Licensing Assistant ..................................................................(808) 586-2788

Property and Casualty-Commercial Lines and Personal Lines
Kathleen Nakasone
Rate and Policy Analysis Manager ..................................................(808) 586-2809

Statistical Reporting
Kathleen Nakasone
Rate and Policy Analysis Manager ..................................................(808) 586-2809
Dean L. Cameron was appointed Director of the Idaho Department of Insurance by Governor C.L. “Butch” Otter. He took office on June 15, 2015.

Cameron became licensed in life and health while attending college. Later, he passed his Series 6 and Series 63 exams and also obtained his property/casualty (P/C) license. Cameron is a third-generation agent.

At the time of his appointment as Director, Cameron was serving his 13th term as senator for District 27 as the most senior member of the Idaho Senate. He was serving his 8th term as the chairman of the Senate Finance Committee, which meets jointly with the House Appropriations Committee to set the budget for the state of Idaho.

He was the co-chair of a task force on health care and has sponsored nearly 20 pieces of health care legislation in his 24 years of service in the Idaho Senate.

Cameron was also former chairman of the Senate Commerce and Human Resources Committee, which handles all banking, business and insurance issues. He was the senior member of that committee until his resignation.

He earned an associate degree in arts and science at Ricks College in Rexburg, ID (now BYU-Idaho), majoring in political science.

Cameron was born in Burley, ID, and served a church mission to Portugal. Cameron and his wife, Linda, have three married children and seven grandchildren.

Email Address
firstname.lastname@doi.idaho.gov

Phone Numbers
Main
(208) 334-4250
Toll-Free (In-State Only)
(800) 721-3272

Fax Numbers
Main
(208) 334-4398
Accounting
(666) 555-5555

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.doi.idaho.gov
Make Checks Payable to: Idaho Department of Insurance

Dean L. Cameron
Director of Insurance
(208) 334-4206
dean.cameron@doi.idaho.gov

Weston Trexler
Deputy Director of Insurance
(208) 334-4214
weston.trexler@doi.idaho.gov

Eric Fletcher, Bureau Chief, Company Activities/
Chief Examiner, Examinations, Premium Tax, Producer Licensing & Market Analysis
(208) 334-4230
eric.fletcher@doi.idaho.gov
IDAHO

Randy Pipal
Bureau Chief, Consumer Services, SHIBA, Investigations, Consumer Affairs
randy.pipal@doi.idaho.gov
(208) 334-4340

Vacant
Bureau Chief, Market Oversight
(208) 334-4315

CONTACT PERSONS

NAIC Liaison
Pamela Murray
Assistant to the Director of Insurance
(208) 334-4217
pamela.murray@doi.idaho.gov

Annual Statements
Amber Re
Examiner Financial Analysis, Supervisor
(208) 334-4337
amber.re@doi.idaho.gov

Company Licensing
Carol Anderson
Technical Record Specialist
(208) 334-4309
carol.anderson@doi.idaho.gov

Consumer Complaints and Inquiries
Amy Lambrecht
Supervisor, Consumer Affairs
(208) 334-4322
amy.lambrecht@doi.idaho.gov

Kyle Cammack
Supervisor, Investigations
(208) 334-4346
kyle.cammack@doi.idaho.gov

Consumer Counseling Program for Seniors
Shannon Hohl
Program Specialist, Sr. Health Insurance Benefit Advisor (SHIBA)
(208) 334-4242
shannon.hohl@doi.idaho.gov

Department Counsel
Edith Pacillo
Lead Deputy Attorney General
(208) 334-4204
edith.pacillo@doi.idaho.gov

Deposits
Carol Anderson
Technical Records Specialist
(208) 334-4309
carol.anderson@doi.idaho.gov

Examinations-Financial
Jessie Adamson
Deputy Chief Examiner
(208) 334-4338
jessie.adamson@doi.idaho.gov

Examinations-Market Conduct
October Nickel
Insurance Analysts, Sr.
(208) 334-4216
october.nickel@doi.idaho.gov

Financial Analysis
IDAHO

Amber Re  (208) 334-4337
Examiner Financial Analysis, Supervisor .................................................................amber.re@doi.idaho.gov

Policy and Form Filing-Life and Health
Michele MacKenzie  (208) 334-4362
   Policy Forms and Rates Analyst ...........................................................................michele.mackenzie@doi.idaho.gov

Policy and Form Filing-Property and Casualty
Michele MacKenzie  (208) 334-4362
   Policy Forms and Rates Analyst ...........................................................................michele.mackenzie@doi.idaho.gov

Premium Tax
Terry Easley  (208) 334-4282
   Premium Tax Specialist ..........................................................................................terry.easley@doi.idaho.gov

Producer Licensing and Continuing Education
Lisa Tordjman  (208) 334-4343
   Supervisor ..............................................................................................................lisa.tordjman@doi.idaho.gov

Title Insurance
Jim Scanlon  (208) 334-4321
   Senior Examiner .....................................................................................................jim.scanlon@doi.idaho.gov
IDAHO
Dana Popish Severinghaus, Acting Director of the Illinois Department of Insurance, brings extensive legal, policy, government relations and insurance industry-related experience to her new role heading a state regulatory agency. Popish Severinghaus was formerly Legislative and Regulatory Counsel at Allstate Insurance Company where she advised Allstate and its subsidiaries on legal, regulatory and legislative matters across the Midwest. Before that, she served as Senior Policy Advisor at the State of Illinois in Central Management Services where she oversaw the Bureau of Benefits. Prior to that, Popish Severinghaus served as the Director of Government Relations for Blue Cross Blue Shield of Illinois.

Popish Severinghaus is a Member of the Association of Corporate Counsel, Board Member of the Illinois Insurance Guaranty Fund, Secretary of the Illinois Insurance Association, Advisory Board Member and Co-Chair of Government Relations Advisory Council for the Chicago Children’s Advocacy Center, Women in Law Mentor at Chicago Kent College of Law and Auxiliary Board Member of ChildServ.

She earned her Bachelor of Arts in Communication Studies and Journalism & Mass Communications from the University of Iowa and Juris Doctor from Chicago Kent College of Law.

---

**Dana Popish Severinghaus**  
**Acting Director**  

Term of Office: At the Pleasure of the Governor  
Appointed: January 11, 2021  
Confirmed:  

---

**Springfield Office**  
Illinois Department of Insurance  
State of Illinois  
320 W. Washington St., 4th Floor  
Springfield, Illinois 62767-0001  

**Chicago Office**  
Illinois Department of Insurance  
122 S. Michigan Ave. 19th Floor  
Chicago, Illinois 60603  

**Conservations, Liquidations and Receiverships**  
Office of Special Deputy Receiver  
222 Merchandise Mart Plaza, Suite 960  
Chicago, Illinois 60654  

**Email Address**  
do.i.communications@illinois.gov  

**Phone Numbers**  
Springfield Main  
(217) 782-4515  
Springfield TDD  
(217) 524-4872  
Office of Consumer Health Insurance  
(877) 527-9431  
Chicago Main  
(312) 814-2420  
Conservations, Liquid. & Receivership  
(312) 836-9500  

**Fax Numbers**  
Springfield Office  
(217) 782-5020  
Chicago Office  
(312) 814-5416  

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday  
**Website:** http://insurance.illinois.gov/  
**Make Checks Payable to:** Director of Insurance  

Dana Popish Severinghaus  
Acting Director  
Dana.Severinghaus@illinois.gov  

KC Stralka  
Acting Chief of Staff  
KC.Stralka@illinois.gov  

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4/3/2021
ILLINOIS

Kevin Fry
Chief Operating Officer
(217) 782-1756
Kevin.Fry@illinois.gov

Greg Doerfler
Chief Information Officer of Technology
(217) 782-7544
greg.doerfler@illinois.gov

Bryan Martin
Chief Financial Officer
(217) 782-5344
Bryan.Martin@illinois.gov

KC Stralka
Legislative Director
(312) 814-2117
KC.Stralka@illinois.gov

Kevin Fry
Deputy Director, Financial Corporate Regulatory
(217) 782-1756
Kevin.Fry@illinois.gov

Justin Hammersmith
Deputy Director, Enforcement and Investigations
(312) 814-1767
Justin.Hammersmith@illinois.gov

Ryan Gillespie
Deputy Director, Health Products
(217) 558-2746
Ryan.Gillespie@illinois.gov

CJ Metcalf
Deputy Director, Innovation and Market Analysis
(217) 558-0853
cj.metcalf@illinois.gov

Vacant
Deputy Director, Life and Annuity Products

Patrice Dziire
Deputy Director, Consumer Education & Protection
(312) 814-1835
Patrice.Dziire@illinois.gov

Vacant
Executive Assistant to the Director-Chicago office
Linda Bryant
Executive Assistant to the Director-Chicago office
(312) 814-8195
Linda.Bryant2@illinois.gov

Shannon Whalen
Chief Deputy Director of Product Lines
(217) 558-2757
Shannon.Whalen@illinois.gov

Vacant
Executive Assistant to the Director-Springfield office
Lucy Earhart
Executive Assistant to the Director-Springfield office
(217) 782-4395
Lucy.earhart@illinois.gov

CONTACT PERSONS

NAIC Liaison
Lucy Earhart
Executive Assistant
(217) 782-4395
Lucy.earhart@illinois.gov
ILLINOIS

Annual Statements-All Companies
Marcy Savage .......................................................... (217) 524-0016
    Assistant Deputy Director.........................................................marcy.savage@illinois.gov

Annual Statements-Life, Accident and Health/HMO
Paul Ebelherr .......................................................... (217) 785-5755
    Unit Supervisor ........................................................................paul.ebelherr@illinois.gov

Annual Statement-Property and Casualty
Vacant
    Unit Supervisor ........................................................................

Mindy Lucht .......................................................... (217) 785-4079
    Unit Supervisor ........................................................................mindy.lucht@illinois.gov

Company Licensing-Health Maintenance Organization (HMO)/Life, Accident and Health
Amy Stuart .......................................................... (217) 782-9694
    Unit Supervisor ........................................................................amy.stuart@illinois.gov

Company Licensing-Property and Casualty
Marcy Savage .......................................................... (217) 524-0016
    Assistant Deputy Director, Corporate Regulatory Division..........................marcy.savage@illinois.gov

Company Licensing-Surplus Lines, Captive, Risk Retention and Purchasing Groups
Marcy Savage .......................................................... (217) 524-0016
    Assistant Deputy Director, Corporate Regulatory Division..........................marcy.savage@illinois.gov

Conservation, Rehabilitations-Liquidations
Kevin Baldwin .......................................................... (312) 836-9529
    Office of Special Deputy Receiver.......................................................kbaldwin@osdchi.com

Department Counsel
Robert Planthold .......................................................... (312) 814-5445
    Acting General Counsel....................................................................Robert.Planthold@illinois.gov

Deposits
Doug Hollis .......................................................... (217) 782-0055
    Assistant Deputy Director ..............................................................doug.hollis@illinois.gov

Examinations-Financial-Life, Accident and Health/Property and Casualty
Cindy Andersen .......................................................... (312) 814-2423
    Chief Examiner ........................................................................cindy.andersen@illinois.gov

Examinations-Financial-Property and Casualty
Cindy Andersen .......................................................... (312) 814-2423
    Chief Examiner ........................................................................cindy.andersen@illinois.gov

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4/3/2021 73
ILLINOIS

Examinations-Market Conduct-Life, Accident and Health/Property and Casualty
Erica Weyhenmeyer (217) 782-1790
    Assistant Deputy Director, Market Conduct..........................................................eric.weyhenmeyer@illinois.gov

Examinations-Producer (Agent)
David Murphy (217) 524-0569
    Assistant Deputy Director, Licensing.................................................................david.murphy@illinois.gov

Fees-Companies-Life, Accident and Health/Property and Causalty
Marcy Savage (217) 524-0016
    Assistant Deputy Director, Corporate Regulatory Division..................................marcy.savage@illinois.gov

Fraud, Insurance Company
Justin Hammersmith (312) 814-1767
    Deputy Director, Enforcement and Investigations................................................Justin.Hammersmith@illinois.gov

Guaranty Funds Inquiries
Marcy Savage (217) 524-0016
    Assistant Deputy Director, Corporate Regulatory Division..................................marcy.savage@illinois.gov

Media Relations/Public Information
Caron Brookens (312) 814-8206
    Public Information Officer.......................................................................................Caron.Brookens@illinois.gov

Multiple Employer Welfare Arrangements
Andy Noyes (217) 785-3265
    Unit Supervisor........................................................................................................andy.noyes@illinois.gov

National Health Care/Policy and Form Filing-Health and HMOs
Ryan Gillespie (217) 670-3700
    Deputy Director, Health Products...........................................................................Ryan.Gillespie@illinois.gov

Policy and Form Filing-Life and Annuities
Vacant
    Deputy Director, Life and Annuity Products Division................................................

Policy and Form Filing-Property and Casualty
Vacant
    Deputy Director, Property and Casualty Products....................................................

Premium Tax/Training
Doug Hollis (217) 785-0055
    Assistant Deputy Director.......................................................................................doug.hollis@illinois.gov

Producer (Agent) Licensing
David Murphy (217) 782-5415
    Assistant Deputy Director.......................................................................................david.murphy@illinois.gov
ILLINOIS

Property and Casualty-Commercial Lines and Property Lines
Vacant
  Deputy Director, Property and Casualty Products

Statistical Reporting
Judy Mottar
  Casualty Actuary

CJ Metcalf
  Deputy Director, Innovation and Market Analysis

Unlicensed Entities
Andy Noyes
  Unit Supervisor

Workers' Compensation Fraud
Justin Hammersmith
  Deputy Director, Investigations
Stephen W. Robertson has been Indiana Insurance Commissioner since May, 2010, when he was appointed by then Governor Mitch Daniels. He was reappointed on January 4, 2013, by Vice President Mike Pence when he was governor of Indiana and again on December 24, 2016, by Governor Eric Holcomb.

As Insurance Commissioner, Robertson directs the regulation of more than 150 domestic insurers and 45,000 resident producers. Robertson is actively involved with the NAIC and is currently a member of the Government Relations (EX) Leadership Council.

Robertson has a long career of public and private service, including nearly a decade with Conseco Insurance Group, where he was a senior vice president. Robertson also has served as general counsel of the Nebraska Department of Insurance and was a sergeant in the military police.

Robertson earned undergraduate and law degrees from the University of Nebraska. He is admitted to the Bar of Indiana and the Bar of Nebraska.

In 2013, Robertson was awarded the Governor’s Distinguished Service Award by then Governor Mitch Daniels. In 2016, Robertson was awarded the Sagamore of the Wabash for his public service by then Governor Mike Pence. The Sagamore of the Wabash is the highest honor bestowed by the governor to an individual who has rendered a distinguished service to the state or governor.

**Mailing Address**
Indiana Department of Insurance
311 West Washington Street, Suite 103
Indianapolis, Indiana 46204-2787

**Email Address**
doi@idoi.in.gov

**Phone Numbers**
Main (317) 232-2385

**Fax Numbers**
Main (317) 232-5251

**Office Hours:** 8:00 a.m.-4:30 p.m., Monday-Friday
**Website:** www.in.gov/idoi
**Make Checks Payable to:** Indiana Department of Insurance

Stephen W. Robertson
Commissioner
(317) 232-3520

Dawn Bopp
Executive Assistant
(317) 232-3520

Jenifer Groth
Deputy Commissioner of Communications and Personnel
(317) 234-8582

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INDIANA

Amy Beard
Chief Deputy Commissioner/General Counsel.................................................................(317) 234-6476

Roy Eft

Barb Lohman
Chief Financial Officer..........................................................................................................(317) 232-2405

Holly Williams Lambert
Chief Deputy Commissioner...............................................................................................(317) 232-2404

Vacant
Administrative Assistant.......................................................................................................(317) 232-2387

CONTACT PERSONS

Agency Services
Matt Tapp
Deputy Commissioner........................................................................................................(317) 234-5881

Kristi Ware
License Support Coordinator................................................................................................(317) 232-0688

Dikitra Jefferson
Continuing Education Coordinator.......................................................................................(317) 232-5858

Beth Miller
Non-Resident........................................................................................................................(317) 232-2411

Sara Tolliver
License Renewal & Reinstatement Coordinator....................................................................(317) 232-2413

Kiarra Pearson
Agency Service Specialist.....................................................................................................(317) 232-2414

Samantha Walters
Adjuster & Bail Agent Licensing Coordinator.....................................................................(317) 232-5249

Company Records
vacant
Company Records..................................................................................................................(317) 232-5692

Janet Scott
Surplus Lines..........................................................................................................................(317) 233-9998

Debbie Graves
Tax Auditor.............................................................................................................................(317) 232-1993

Consumer Services Division

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INDIANA

Terry Bower
Supervisor .................................................................(317) 234-5884

Consumer Services
Toll-Free (In-State) .............................................................(800) 622-4461

Consumer Consultants
Lana Richter .................................................................(317) 232-2425
Tracy Perry .................................................................(317) 233-9433
Linda Hancock .................................................................(317) 232-2427
Dawn Parry .................................................................(317) 232-2396
Kimberly Stowers .................................................................(317) 234-8279

Enforcement Division
Holly Williams Lambert
Chief Deputy Commissioner .................................................(317) 232-2404
Ronda Ankney
Deputy Commissioner .........................................................(317) 232-0687

Investigators
Melissa Higgins
Supervising Investigator ...........................................................(317) 232-5063
Taylor Rascoe
Senior Investigator .............................................................(317) 233-9432
Steve Embree
Bail and Security Director .......................................................(317) 234-5833
Calla Dain
Senior Investigator .............................................................(317) 234-8687
Andrew Steward
Junior Investigator ...............................................................(317) 232-7138
Phil Holleman
Senior Investigator .............................................................(317) 234-5885

Financial Services Division
INDIANA

Roy Eft  
Chief Examiner ...........................................................................................................(317) 232-1991

Heather Pottorf  
Administrative Assistant ..........................................................................................(317) 232-2390

Annette Gunter  
Manager Financial Operations ...................................................................................(317) 232-2428

Julia Conrad  
Manager of Internal Analysis ......................................................................................(317) 232-1992

Amanda Denton  
Health/Life Supervisor .............................................................................................(317) 232-1369

Pam Walters  
Property and Casualty Supervisor .............................................................................(317) 232-5331

Connie Wright  
Company Admissions TPAs, PPOs, HMOs .................................................................(317) 232-1994

Jerry Ehlers  
Examine Manager ....................................................................................................(317) 232-2408

Britney Tate  
Deposits/Certifications ............................................................................................(317) 232-2383

Company Compliance

Karl Knable  
Chief Actuary ............................................................................................................(317) 232-2416

Alex Peck  
Deputy Commissioner of Healthcare Reform ................................................................(317) 233-9607

Kate Kixmiller  
Deputy Commissioner of Property and Casualty .....................................................(317) 232-3495

Kim Collins  
A&H Analyst ..............................................................................................................(317) 232-2398

Bobbi Henn  
A&H Analyst ..............................................................................................................(317) 232-5693

Heather Alford  
Analyst .......................................................................................................................(317) 234-2421

Taylor Ulisse  
Property and Casualty Commercial Analyst ............................................................(317) 232-2424

Linda Grant  
Property and Casualty Personal Lines Analyst .........................................................(317) 232-3496

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4/3/2021
Tom Faust  
Rate and Policy Analyst-Personal/Commercial Lines..................................................(317) 232-5859

Mihir Nag  
Rate and Policy Analyst-Life Filings..............................................................................(317) 232-2420

Richard Beverage  
Actuary-Property and Casualty.............................................................................(317) 234-6622

Stephen Chamblee  
Actuary.......................................................................................................................(317) 234-7993

Claire Szpara  
Health Care Attorney...............................................................................................(317) 232-5312

Legal Services  
Amy Beard  
Chief Deputy Commissioner/General Counsel.............................................................(317) 234-6476

Ed Fujawa  
Deputy General Counsel...........................................................................................(317) 234-6064

Vacant  
Attorney......................................................................................................................(317) 234-5887

Kaleigh Dilts  
Paralegal.....................................................................................................................(317) 232-0143

Vacant  
PCF Investigator........................................................................................................(317) 234-6098

Max Simpkins  
Attorney......................................................................................................................(317) 232-2403

Connie Gustafson  
Attorney......................................................................................................................(317) 232-2417

Victoria Hastings  
Attorney......................................................................................................................(317) 234-2101

Vacant  
Paralegal.....................................................................................................................(317) 234-7734

Medical Malpractice Division/Patient Compensation Fund  
Meghann Leaird  
Director of Dedicated Funds.........................................................................................(317) 232-2401

Office Operations
INDIANA

Barb Lohman
CFO.................................................................................................................................(317) 232-2405

Heather Walters
Accounts Payable/Payroll..................................................................................................(317) 232-4998

Kristi Ware
Accounts Receivable..........................................................................................................(317) 232-5857

Kim Green
Filing Fee Auditor ..............................................................................................................(317) 234-5473

Mine Subsidence Insurance Fund (Suite 300)
Meghann Leaird
Director of Dedicated Funds..............................................................................................(317) 232-2401

Political Subdivision Risk Management Fund
Meghann Leaird
Director of Dedicated Funds..............................................................................................(317) 232-2401

Senior Health Insurance Information Program (SHIIP)
Cheryl St. Clair
State Coordinator................................................................................................................(317) 232-3640

Rita Chambers
Accounts Payable..............................................................................................................(317) 232-3638

Senior Health Insurance Information Program (SHIIP)
Toll-Free (In-State)..............................................................................................................(800) 452-4800

Elizabeth Hewitt
Office Manager ..................................................................................................................(317) 232-3637

Title Division
Jonathon Handsborough
Director...............................................................................................................................(317) 234-5156

Mark Faust
Senior Examiner...................................................................................................................(317) 234-8280

Tyler Mason
Junior Examiner...................................................................................................................(317) 234-5152

Stacey French
Enforcement Secretary........................................................................................................(317) 234-5153
Doug Ommen began his service as Iowa Insurance Commissioner in December 2016. Ommen has a strong public service background. Ommen’s dedication and desire to serve the public began in the Missouri Attorney General’s Office, where as an assistant attorney general, he prosecuted criminal frauds and led the fight to protect consumers over the course of three decades.

Ommen served as Deputy Insurance Commissioner at the Iowa Insurance Division from August 2013 to December 2016. Ommen has also served as Missouri’s Insurance Director and as Missouri’s Securities Commissioner.

Ommen obtained his law degree in 1985 from the Saint Louis University School of Law, and is licensed to practice law. Ommen and his wife, Sharon, have two married children and five grandchildren.
IOWA

Andrew Hartnett  (515) 654-6470
Bureau Chief, Securities and Regulated Industries andrew.hartnett@iid.iowa.gov

Jared Kirby  (515) 654-6459
Deputy Commissioner, Supervision jared.kirby@iid.iowa.gov

Chance McElhaney  (515) 654-6547
Communications Director and Legislative Liaison chance.mcelhaney@iid.iowa.gov

Deputy Commissioner, Supervision  (515) 654-6490
Chief Examiner kim.cross@iid.iowa.gov

Mike Yanacheak  (515) 654-6535
Chief Actuary mike.yanacheak@iid.iowa.gov

Andria Seip  (515) 654-6575
Assistant Commissioner, Product and Producer Regulation andria.seip@iid.iowa.gov

Jared Kirby  (515) 654-6459
Bureau Chief, Market Regulation & Enforcement jared.kirby@iid.iowa.gov

Ben Olejnik  (512) 654-6553
Bureau Chief, Fraud ben.olejnik@iid.iowa.gov

Angela Burke Boston  (515) 654-6543
Assistant Commissioner, Law and Policy angela.burke@iid.iowa.gov

CONTACT PERSONS

NAIC Liaison
Doug Ommen  (515) 654-6541
Commissioner

Accident and Health Insurance
Andria Seip  (515) 654-6575
Assistant Commissioner, Product and Producer Regulation

Producer Licensing
Andria Seip  (515) 654-6575
Assistant Commissioner, Product and Producer Regulation

Annual Statements
Kim Cross  (515) 654-6490
Deputy Commissioner, Supervision

Company Licensing
Kim Cross  (515) 654-6490
Deputy Commissioner, Supervision

Consumer Advocate

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IOWA

Sonya Sellmeyer
Consumer Advocate...(515) 654-6538

Consumer Complaints and Inquires
Vacant
Investigator...(515) 654-6465

Consumer Complaints
Toll-Free (In-State Only)...(877) 955-1212

Consumer Counseling Program for Seniors
Kristin Griffith
Director, Senior Health Insurance Information Program (SHIIP)...(515) 654-6585

Deposits
Kim Cross
Deputy Commissioner, Supervision...(515) 654-6490

Examination-Producer
Vacant
Product and Producer Regulation...(515) 654-6568

Examinations-Financial
Kim Cross
Deputy Commissioner, Supervision...(515) 654-6490

Examinations-Market Conduct
Kim Cross
Chief Examiner...(515) 654-6490

Fraud Bureau
Ben Olejnik
Bureau Chief...(515) 654-6553

Premium Tax
Donna Flamm
Insurance Company Examiner Specialist...(515) 654-6493

Securities
Andrew Hartnett
Bureau Chief...(515) 654-6470

Statistical Reporting
Travis Grassel
Actuary-Property and Casualty...(515) 654-6570

Klete Geren
Actuary-Life and Health...(515) 654-6569

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Vicki Schmidt is a lifelong Kansan & Republican, born and raised in Wichita. She and her high school sweetheart, Dr. Michael Schmidt, MD, have been married 46 years. Vicki graduated from KU’s School of Pharmacy and has worked more than 40 years as a local pharmacist. They made their home in Topeka, where they raised their two sons. They are also proud grandparents of three.

It was her experience as a pharmacist that drew her to run for the Kansas Legislature, where she served 14 years, including 12 as a member of the Financial Institutions and Insurance Committee and six as chair of the Public Health and Welfare Committee. On November 6, 2018, she was elected as Kansas Insurance Commissioner, with the largest vote total statewide. When she was sworn-in on January 14, 2019, she became the first pharmacist to serve as Kansas Insurance Commissioner and is the only pharmacist in America to hold a statewide office.

Since joining the NAIC, she has served as a member of the A Committee, B Committee, D Committee and currently chairs the C Committee. She also serves as a member of the NIPR Board, SERFF Advisor Board and as a member of the Insurance Compact Management Committee.

Mailing Address
Kansas Insurance Department
1300 SW Arrowhead Road
Topeka, Kansas 66604

Email Address
firstname.lastname@ks.gov

Office Hours: 8:00 a.m.-5:00 p.m. CT, Monday-Friday
Website: www.ksinsurance.org
Make Checks Payable to: Commissioner of Insurance

Barbara Rankin
Assistant Commissioner............................................................barbara.w.rankin@ks.gov

Justin McFarland
General Counsel...........................................................................justin.L.mcfarland@ks.gov

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4/3/2021
Pending
Executive Assistant to Commissioner

Mandy Roe
Chief of Staff
(785) 296-7807

CONTACT PERSONS

NAIC Liaison
Mandy Roe
Chief of Staff
(785) 296-7807

Actuarial Services
Nicole Boyd
Chief of Actuarial Services
(785) 296-6253

Anti-Fraud Division
Dennis Jones
Director, Anti-Fraud
(785) 296-7806

Company Admissions
Pat Mulvihill
Admissions Coordinator
(785) 296-5350

Consumer Complaints and Inquiries
LeAnn Crow
Director, Consumer Assistance
(785) 296-7827

Department Counsel
Justin McFarland
General Counsel
(785) 296-7847

Deposits
Sarah Smith
Financial Surveillance Division
(785) 296-7819

Fees/Premium Tax
Charlotte Daubert
Comptroller
(785) 291-3191

Financial Examinations
Joseph McGarry
Chief Examiner
(785) 296-1014

Financial Surveillance
Tish Becker
Director, Financial Surveillance
(785) 296-7816

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KANSAS

Government Affairs & Communication
Lee Modesitt
Director, Government Affairs and Communications
(785) 296-2461
lee.modesitt@ks.gov

Health and Life Insurance Policy Rule, Rate & Form Filing
Julie Holmes
Director, Health and Life
(785) 296-6410
julie.holmes@ks.gov

Human Resources
Bobbi Mariani
Director, Administrative Operations and Human Resources
(785) 296-2607
bobbi.mariani@ks.gov

Information Technology
Linda Scott
Director, Information Technology
(785) 368-6527
linda.scott@ks.gov

Producer Licensing
Nancy Strasburg
Director, Producer Licensing
(785) 296-2000
nancy.strasburg@ks.gov

Property and Casualty-Annual Statements/Policy Rule, Rate & Form Filing, Commercial Multi-Peril & Casualty Lines
Heather Droge
Director, Property and Casualty
(785) 296-7839
heather.droge@ks.gov

Property and Casualty-Homeowners, Personal and Commercial Lines Auto
Heather Droge
Director, Property and Casualty
(785) 296-7839
heather.droge@ks.gov

Receivership
Justin McFarland
General Counsel
(785) 296-7847
justin.L.mcfarland@ks.gov
Sharon P. Clark, a veteran of Kentucky state government, was appointed Commissioner of the Department of Insurance (DOI) on January 6, 2020. She had previously served as Commissioner of the DOI from July 2008 to January 2016.

Commissioner Clark was the first director of the DOI’s Consumer Protection and Education Division, a position she held for five years. Under her leadership, the Department hired its first ombudsman, added consumer education and outreach functions, as well as strengthened enforcement efforts by expanding the number of consumer complaint investigators.

Commissioner Clark served as the chair of the Kentucky Health Benefit Exchange Advisory Board during its inaugural year and continues as a board member. She is a member of the Kentucky Group Health Insurance Board and in the past has served as an officer of the National Association of Insurance Commissioners (NAIC) and chair of the NAIC’s Market Regulation and Consumer Affairs Committee. Clark was also an officer for the NAIC’s Southeastern Zone and a past secretary-treasurer for the National Insurance Producer Registry board.

Prior to being appointed Insurance Commissioner, Clark worked at the Finance and Administration Cabinet. She also held positions for the Kentucky House of Representatives, the Public Service Commission, and the former Workforce Development Cabinet.

She earned bachelor’s and master’s degrees from the University of Kentucky.

Clark and her husband have two daughters and four grandchildren.

Mailing Address
Kentucky Department of Insurance
P.O. Box 517 - 2 SE 11
Frankfort, Kentucky 40602-0517

Email Address
firstname.lastname@ky.gov

Phone Numbers
Main (502) 564-3630
Toll-Free Number (In-state only) (800) 595-6053
Commissioner (502) 564-6026
TTY (800) 648-6056

Fax Numbers
Administrative Services (502) 564-1650
Agent Licensing (502) 564-6030
Consumer Protection (502) 564-6090
Commissioner (502) 564-1453
Fraud Investigation (502) 564-1464
Information Technology (502) 564-1650
Financial Standards & Examination (502) 564-4604
Health and Life (502) 564-2728
Legal (502) 564-1456
Market Regulation (502) 564-6090
Media Relations (502) 564-2669
Property and Casualty (502) 564-5922

Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday
Website: http://insurance.ky.gov

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4/3/2021
KENTUCKY

Make Checks Payable to: Kentucky State Treasurer

Sharon P. Clark
Commissioner..............................................................................................................................................SharonP.Clark@ky.gov

D.J. Wasson
Deputy Commissioner....................................................................................................................................DJ.Wasson@ky.gov

Rob Roberts
Executive Advisor ...........................................................................................................................................Rob.Roberts@ky.gov

Abigail Gall
Executive Administrative Secretary ..................................................................................................................Abigail.Gall@ky.gov

CONTACT PERSONS

NAIC Liaison
Rob Roberts
Executive Advisor ...........................................................................................................................................Rob.Roberts@ky.gov

Agent Licensing
Lee Ellen Webb
Director, Division of Agent Licensing .........................................................................................................LeeEllen.Webb@ky.gov

Annual Statements
Victoria Lloyd
Director, Division of Financial Standards and Examination ........................................................................Victoria.Lloyd@ky.gov

Company Licensing
Victoria Lloyd
Director, Division of Financial Standards and Examination ........................................................................Victoria.Lloyd@ky.gov

Consumer Complaints and Inquires
Shawn Boggs
Director, Division of Consumer Protection .................................................................................................Shawn.Boggs@ky.gov

Department Counsel
Betsy D. Stone
General Counsel................................................................................................................................................Betsy.Stone@ky.gov

Department Liquidator/Rehabilitator
Sharon P. Clark
Department Liquidator/Commissioner .................................................................................................................(502) 564-6026

Examinations-Financial
Jeff Gaither
Chief Financial Examiner, Division of Financial Standards and Examination ................................................Jeff.Gaither@ky.gov

Examinations-Market Regulation

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4/3/2021
KENTUCKY

Ron Kreiter (502) 564-1936
Chief Examiner, Market Conduct
Ron.Kreiter@ky.gov

Fees-Companies
Gina Metts (502) 564-6082
Division of Financial Standards and Examination
Gina.Metts@ky.gov

Insurance Fraud Investigation
Juan Garrett (502) 564-1461
Director, Division of Insurance Fraud Investigation
Juan.Garrett@ky.gov

Health and Life Insurance (including policy and form filing)
D.J. Wasson (502) 564-6088
Deputy Commissioner
DJ.Wasson@ky.gov

Information Technology
Satish Akula (502) 564-6154
Information Systems Manager
Satish.Akula@ky.gov

Local Government Premium Tax
John Hord (502) 564-6034
Insurance Program Manager
John.Hord@ky.gov

Communications and Public Outreach
Ricki Gardenhire (502) 564-6026
Public Protection Cabinet Information Officer
Ricki.Gardenhire@ky.gov

Property and Casualty Insurance (including policy and form filing)
Scott Moseley (502) 564-6046
Director, Division of Insurance Product Regulation
Scott.Moseley@ky.gov
James J. Donelon has served as Insurance Commissioner for the State of Louisiana since 2006. He has been elected and re-elected five times, making him the longest-serving insurance commissioner in Louisiana history, and currently is the second longest-serving insurance commissioner in the nation.

During Donelon’s 15 years in office, he has overseen Louisiana’s recovery from the devastating hurricanes Katrina and Rita, the implementation of the Affordable Care Act and recently, the state’s worst hurricane season ever with five named storms making landfall in Louisiana. He has sought to improve the effectiveness, efficiency, and transparency of insurance regulation, and to protect consumers by strengthening markets and improving consumer choice. Under his watch, 32 new homeowners insurance companies have started doing business in Louisiana since Hurricane Katrina.

Donelon served as President of the NAIC in 2013, becoming the first commissioner from Louisiana to hold that honor. He remains active in the NAIC and currently serves on its Executive (EX) Committee and as chair of the Surplus Lines (C) Task Force.

Born in New Orleans, Donelon received his Bachelor of Arts from the University of New Orleans and earned his J.D. from the Loyola University New Orleans College of Law.

Donelon was first elected to public office in 1975 when he became chairman of the Jefferson Parish Council. From 1981 to 2001 he served in the Louisiana House of Representatives, where he rose to the position of Chairman of the Committee on Insurance. Donelon joined the staff of the Louisiana Department of Insurance in 2001, serving as executive counsel and chief deputy commissioner before assuming office as Insurance Commissioner in February 2006. His public service career also includes 33 years in the Louisiana Army National Guard, where he retired with the rank of Colonel and received the prestigious Legion of Merit medal.

He and his wife Merilynn reside in Jefferson Parish. They have four daughters, six granddaughters and two grandsons.

**Mailing Address**
Louisiana Department of Insurance
P.O. Box 94214
Baton Rouge, Louisiana 70804-9214

**Email Address**
commissioner@ldi.la.gov

**Street Address**
Louisiana Department of Insurance
1702 N Third Street
Baton Rouge, Louisiana 70802

**Office Hours:** 8:00 a.m.–4:30 p.m., Monday–Friday
**Website:** http://www.ldi.la.gov/
**Make Checks Payable to:** Commissioner of Insurance

Joni Chustz
Executive Assistant to the Commissioner
(225) 342-7275
joni.chustz@ldi.la.gov

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4/3/2021
# LOUISIANA

<table>
<thead>
<tr>
<th>Name</th>
<th>Phone</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nick Lorusso</td>
<td>(225) 342-9183</td>
<td><a href="mailto:nicholas.lorusso@ldi.la.gov">nicholas.lorusso@ldi.la.gov</a></td>
</tr>
<tr>
<td>Denise Gardner</td>
<td>(225) 342-7276</td>
<td><a href="mailto:denise.gardner@ldi.la.gov">denise.gardner@ldi.la.gov</a></td>
</tr>
<tr>
<td>David Caldwell</td>
<td>(225) 342-4673</td>
<td><a href="mailto:david.caldwell@ldi.la.gov">david.caldwell@ldi.la.gov</a></td>
</tr>
<tr>
<td>Becky Mowbray</td>
<td>(225) 342-4950</td>
<td><a href="mailto:rebecca.mowbray@ldi.la.gov">rebecca.mowbray@ldi.la.gov</a></td>
</tr>
<tr>
<td>Jeffrey Zewe</td>
<td>(225) 342-0819</td>
<td><a href="mailto:jeffrey.zewe@ldi.la.gov">jeffrey.zewe@ldi.la.gov</a></td>
</tr>
<tr>
<td>Caroline Fletcher</td>
<td>(225) 342-9187</td>
<td><a href="mailto:caroline.fletcher@ldi.la.gov">caroline.fletcher@ldi.la.gov</a></td>
</tr>
<tr>
<td>Frank Opelka</td>
<td>(225) 219-1688</td>
<td><a href="mailto:frank.opelka@ldi.la.gov">frank.opelka@ldi.la.gov</a></td>
</tr>
<tr>
<td>Matthew Stewart</td>
<td>(225) 219-5819</td>
<td><a href="mailto:matthew.stewart@ldi.la.gov">matthew.stewart@ldi.la.gov</a></td>
</tr>
<tr>
<td>Warren Byrd</td>
<td>(225) 342-0535</td>
<td><a href="mailto:warren.byrd@ldi.la.gov">warren.byrd@ldi.la.gov</a></td>
</tr>
<tr>
<td>Barry Ward</td>
<td>(225) 219-5941</td>
<td><a href="mailto:barry.ward@ldi.la.gov">barry.ward@ldi.la.gov</a></td>
</tr>
<tr>
<td>Ron Henderson</td>
<td>(225) 219-4771</td>
<td><a href="mailto:ron.henderson@ldi.la.gov">ron.henderson@ldi.la.gov</a></td>
</tr>
<tr>
<td>Lance Herrin</td>
<td>(225) 342-3981</td>
<td><a href="mailto:lance.herrin@ldi.la.gov">lance.herrin@ldi.la.gov</a></td>
</tr>
</tbody>
</table>

## CONTACT PERSONS

### NAIC Liaison
- Tom Travis
  - Director, LPCIC
  - Phone: (225) 342-2136
  - Email: thomas.travis@ldi.la.gov

### Legislation
- David Pearce
  - Legislative Liaison
  - Phone: (225) 342-5140
  - Email: david.pearce@ldi.la.gov

### Actuarial Services
- Rich Piazza
  - Chief Actuary
  - Phone: (225) 342-4689
  - Email: rich.piazza@ldi.la.gov
LOUISIANA

Rod Friedy
Actuary, Life and Health
(225) 342-4656
rod.friedy@ldi.la.gov

Nichole Torblaa
Actuary, Property and Casualty
(225) 342-4657
nichole.torblaa@ldi.la.gov

Annual Statements
Stewart Guerin
Compliance Examiner Chief, Analysis
(225) 219-3929
stewart.guerin@ldi.la.gov

Consumer Services
Nathan Strebeck
Insurance Administrator
(225) 219-4748
nathan.strebeck@ldi.la.gov

Robert Barnes
Insurance Manager, Complaints
(225) 219-7813
robert.barnes@ldi.la.gov

Lisa Fullington
Insurance Manager, Market Conduct
(225) 219-5159
lisa.fullington@ldi.la.gov

Financial Solvency
Stewart Guerin
Compliance Examiner Chief, Analysis
(225) 219-3929
stewart.guerin@ldi.la.gov

Bill Werner
Compliance Examiner Deputy Chief, Analysis
(225) 219-1818
bill.werner@ldi.la.gov

Melissa Gibson
Compliance Examiner Chief, Examinations
(225) 342-9188
melissa.gibson@ldi.la.gov

Cindy Riviere
Compliance Examiner Deputy Chief, Examinations
(225) 342-9171
cindy.riviere@ldi.la.gov

Fraud and Enforcement
Matthew Stewart
Deputy Commissioner
(225) 219-5819
matthew.stewart@ldi.la.gov

Trent Beach
Insurance Administrator
(225) 342-0073
trent.beach@ldi.la.gov

Licensing
Mike Boutwell
Insurance Administrator
(225) 342-0800
mike.boutwell@ldi.la.gov

Tangela Byrd
Insurance Manager, Company Licensing
(225) 342-5972	tangela.byrd@ldi.la.gov

Lorie Gasior
Insurance Manager, Producer Licensing
(225) 219-7784
lorie.gasior@ldi.la.gov

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LOUISIANA

Management and Finance
Lance Herrin
Deputy Undersecretary...............................................................lance.herrin@ldi.la.gov

Stacie Evans
Human Resources Director.............................................................stacie.evans@ldi.la.gov

Media Relations/Public Information
Becky Mowbray
Deputy Commissioner...............................................................public@ldi.la.gov

Policy Form Filing-Health
Alecia Johnson
Insurance Manager........................................................................alecia.johnson@ldi.la.gov

Policy Form Filing-Property and Casualty
Rachelle Carter
Insurance Manager........................................................................rachelle.carter@ldi.la.gov

Policy Form Filing-Life and Annuity
Samuel Breaux
Insurance Manager........................................................................samuel.breaux@ldi.la.gov

Rate Filing-Property and Casualty
Charles Hansberry
Insurance Administrator.................................................................charles.hansberry@ldi.la.gov

Neysa Hurst
Insurance Manager........................................................................neysa.hurst@ldi.la.gov

Receivership
Walt Corey
Attorney.....................................................................................walt.corey@ldi.la.gov

Statistical Reporting
Bernadine Jones
Compliance Examiner Manager..................................................bernadine.jones1@ldi.la.gov

Statutory Deposits
Ashley Murphy
Insurance Specialist.................................................................ashley.murphy@ldi.la.gov

Senior Health Insurance Information Program (SHIIP)
Vicki Dufrene
Insurance Manager......................................................................vicki.dufrene@ldi.la.gov

Surplus Lines
LOUISIANA

Tom Travis
Director, LPCIC
(225) 342-2136
thomas.travis@ldi.la.gov

Taxes-Premium & Surplus Lines

Tommy Coco
Compliance Examiner Deputy Chief, Premium Tax
(225) 342-5825
tommy.coco@ldi.la.gov

Information Systems

Toby Guillory
IT Director
(225) 342-8591
toby.guillory@ldi.la.gov

Louisiana Health Care Commission (LHCC)

Crystal Stutes
Director
(225) 342-5075
crystal.stutes@ldi.la.gov

Louisiana Property and Casualty Insurance Commission (LPCIC)

Tom Travis
Director
(225) 342-2136
thomas.travis@ldi.la.gov

Louisiana Automobile Theft and Insurance Fraud Prevention Authority (LATIFPA)

John Ford
Director
(225) 342-9468
john.ford@ldi.la.gov
MAINE

Eric A. Cioppa is Superintendent of the Maine Bureau of Insurance, one of five agencies within the state’s Department of Professional and Financial Regulation. He joined the Bureau in 1988 as a Statistician then served as Supervisor of the Workers’ Compensation Section prior to becoming Deputy Superintendent in 1998. He was unanimously confirmed as Superintendent in September 2011 and in January 2017 he was reconfirmed to serve another five-year term.

Eric served as President of the National Association of Insurance Commissioners (NAIC) in 2019, having previously served as President Elect in 2018, Vice President in 2017 and Secretary in 2016. In 2020, Eric was appointed by his peers at the NAIC to serve another two-year term as the state insurance commissioner representative on the Financial Stability Oversight Council (FSOC).

Eric holds a B.A. from Potsdam State University and an M.B.A. from Clarkson University.

Term of Office: Five Years
Appointed: September 2011 and January 2017

Eric A. Cioppa
Superintendent

Mailing Address
Department of Professional and Financial Regulation
Maine Bureau of Insurance
34 State House Station
Augusta, Maine 04333-0034

Email Address
insurance.pfr@maine.gov

Phone Numbers
Main (207) 624-8475
Toll-free (800) 300-5000
TTY use Maine Relay 711

Fax Numbers
Main (207) 624-8599

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.maine.gov/insurance
Make Checks Payable to: Treasurer State of Maine

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4/3/2021
MAINE

CONTACT PERSONS

Actuarial-Life and Health
Marti Hooper  (207) 624-8449
Life and Health Actuary.................................................................mary.m.hooper@maine.gov

Actuarial-Property and Casualty
Sandra Darby  (207) 624-8427
Actuary..............................................................................................sandra.c.darby@maine.gov

Annual Statements
Vanessa Sullivan  (207) 624-8452
Director, Financial Analysis.................................................................vanessa.j.sullivan@maine.gov

Company Licensing (Domestic)
M. Bree. Morin  (207) 624-8467
Managing Examiner..............................................................................margaret.b.morin@maine.gov

Company Licensing (Foreign)
Vanessa Sullivan  (207) 624-8452
Director, Financial Analysis.................................................................vanessa.j.sullivan@maine.gov

Consumer Complaints and Inquires
Frank Kimball  (207) 624-8451
Director, Property and Casualty.........................................................frank.j.kimball@maine.gov

Joanne Rawlings-Sekunda  (207) 624-8472
Director, Consumer Health (also handles life/disability ins.)............joanne.rawlings-sekunda@maine.gov

Complaint Examiners
Amanda Maley-Alley  (207) 624-8455
..............................................................Amanda.Maley-Alley@maine.gov

Trish Nadeau  (207) 624-8416
.................................................................Trish.a.nadeau@maine.gov

Miranda Seger  (207) 624-8412
..............................................................Miranda.h.seger@maine.gov

Susan Tardiff  (207) 624-8415
..............................................................susan.p.tardiff@maine.gov

Kim Davis  (207) 624-8550
..............................................................kim.e.davis@maine.gov

Andrew Perry  (207) 624-8489
..............................................................w.Perry@maine.gov
MAINE

Sharon Martin  
(207) 624-8454  
sharon.m.martin@maine.gov

**Department Counsel**
Benjamin Yardley  
(207) 624-8537  
benjamin.yardley@maine.gov

**Deposits**
Jane Lathrop  
(207) 624-8492  
jane.g.lathrop@maine.gov

**Examinations-Financial**
Vanessa Sullivan  
(207) 624-8452  
vanessa.j.sullivan@maine.gov

**Examinations-Market Conduct**
Connie Mayette  
(207) 624-8474  
connie.m.mayette@maine.gov

**Fees**
Ann Tarr  
(207) 624-8434  
an.tarr@maine.gov

**Financial Analysis**
Vanessa Sullivan  
(207) 624-8452  
vanessa.j.sullivan@maine.gov

**Health Insurance**
Joanne Rawlings-Sekunda  
(207) 624-8472  
joanne.rawlings-sekunda@maine.gov

**Information Systems**
Bradford Brown  
(207) 624-8478  
bradford.l.brown@maine.gov

**Market Conduct**
Connie Mayette  
(207) 624-8415  
connie.m.mayette@maine.gov

**Policy and Form Filing-Life and Health**
Lisa Lewis  
(207) 624-8417  
lisa.a.lewis@maine.gov

Kim Davis  
(207) 624-8550  
kim.e.davis@maine.gov

**Policy and Form Filing-Property and Casualty**

---

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103
MAINE

vacant
Supervisor, Workers' Compensation.......................................................... Sandra.C.Darby@maine.gov

Producer Licensing
Pamela Roybal
Supervisor..........................................................pamela.l.roybal@maine.gov

Debra Ayotte
..........................................................(207) 624-8413

vacant
..........................................................(207) 624-8475

Property and Casualty
Frank Kimball
Director..........................................................frank.j.kimball@maine.gov

Public Information & Consumer Outreach
Judi Watters
Public Information & Consumer Outreach Specialist..................................judith.k.watters@maine.gov

Self-Insurance
William Alex Bourne
Examiner-in-Charge..........................................................william.a.bourne@maine.gov

Statistical Reporting
Bradford Brown
Supervisor, Research & Statistics..........................................................bradford.l.brown@maine.gov

Workers' Compensation
Vacant
Supervisor, Workers' Compensation..........................................................Sandra.C.Darby@maine.gov
Kathleen A. Birrane was appointed Maryland Insurance Commissioner by Governor Larry Hogan in May 2020.

Prior to her appointment, Commissioner Birrane was a partner in the Insurance Sector and Litigation and Regulatory Practice Group at the global law firm of DLA Piper LLP (US), where her practice focused on insurance and reinsurance transactions, regulatory compliance and related litigation. She represented clients with respect to business-conduct and financial investigations and internal audits; acquisition and asset diligence; corporate reorganizations and restructurings; corporate governance and compliance program design; and the analysis of issues related to the use of technology, predictive modeling/big data, and artificial intelligence in the insurance sector. Commissioner Birrane also represented departments of insurance and receivers in connection with delinquency proceedings.

From 2002 until 2007, Commissioner Birrane served in the Maryland Office of the Attorney General in the statutory position of Principal Counsel to the Maryland Insurance Administration. In that role, she managed all of the legal work of the agency, both in its capacity as regulator and as a unit of state government. During her tenure as Principal Counsel, she served on numerous work groups and task forces of the National Association of Insurance Commissioners. After leaving the OAG, and before joining DLA Piper, Commissioner Birrane was a Senior Vice President and General Counsel of portfolio companies owned by major hedge funds that specialized in asset consulting, acquisition, diligence, and the servicing of insurance-linked investments.

In 2019, Governor Hogan appointed Commissioner Birrane to the University of Maryland Medical System Board of Directors, where she served as chair of the Governance and Nominations Committee before resigning upon her appointment as Commissioner. She is a member of numerous community and nonprofit organizations, including the Baltimore Bar Foundation, Baltimore Area Women in Action, Catholic Charities of Baltimore, and the United Way of Central Maryland where she serves on the Executive Committee of Women United.

Commissioner Birrane was named to the Top 100 Women of Maryland by the Daily Record in 2002 and 2019.

She is a graduate of Maryvale Preparatory School, Notre Dame of Maryland University and The University of Maryland School of Law.

**Mailing Address**

Maryland Insurance Administration
200 Saint Paul Place, Suite 2700
Baltimore, Maryland 21202-2272

**Street Address**

Same as mailing address

**Phone Numbers**

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Number</th>
</tr>
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<tbody>
<tr>
<td>Main</td>
<td>(410) 468-2000</td>
</tr>
<tr>
<td>Office of the Commissioner</td>
<td>(410) 468-2471</td>
</tr>
<tr>
<td>Toll-Free General</td>
<td>(800) 492-6116</td>
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<tr>
<td>Insurance Fraud Division</td>
<td>(800) 846-4069</td>
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<td>TTY</td>
<td>(800) 735-2258</td>
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**Fax Numbers**

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<tr>
<td>Office of the Chief Actuary</td>
<td>(410) 468-2038</td>
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<tr>
<td>Compliance and Enforcement</td>
<td>(410) 468-2245</td>
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<tr>
<td>Consumer Ed. &amp; Advocacy</td>
<td>(410) 468-2430</td>
</tr>
<tr>
<td>Examination and Audit</td>
<td>(410) 468-2112</td>
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<tr>
<td>Insurance Fraud</td>
<td>(410) 347-5350</td>
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<tr>
<td>Life and Health</td>
<td>(410) 468-2260</td>
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<tr>
<td>Office of the Commissioner</td>
<td>(410) 468-2020</td>
</tr>
<tr>
<td>Property and Casualty</td>
<td>(410) 468-2307</td>
</tr>
</tbody>
</table>
MARYLAND

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://insurance.maryland.gov/Pages/default.aspx
Make Checks Payable to: Maryland Insurance Administration

Jay A. Coon
Deputy Commissioner ...(410) 468-2002

Gregory Derwart
Deputy Commissioner ...(410) 468-2243

Todd Switzer
Chief Actuary ...(410) 468-2041

J. Van Lear Dorsey
Principal Counsel and Assistant Attorney General ...(410) 468-2023

Victoria August
Associate Commissioner, Hearings ...(410) 468-2010

Erica Bailey
Associate Commissioner, Compliance and Enforcement ...(410) 468-2113

Joy Hatchette
Associate Commissioner, Consumer Education and Advocacy ...(410) 468-2029

Robert Baron
Associate Commissioner, Property and Casualty ...(410) 468-2353

David Cooney
Associate Commissioner, Life and Health ...(410) 468-2212

J Steven Wright
Associate Commissioner, Insurance Fraud ...(410) 468-3909

Vincent O'Grady
Associate Commissioner, Exam and Audit ...(410) 468-2122

Mike Paddy
Director, Government Relations ...(410) 468-2408

Craig Ey
Director of Communications ...(410) 468-2488

Lisa Larson
Regulations Manager ...(410) 468-2007

CONTACT PERSONS

NAIC Liaison
Gregory Derwart ...(410) 468-2243
MARYLAND

Accident and Health Insurance
David Cooney
  Associate Commissioner, Life and Health .........................................................................................................................(410) 468-2212

Administrative Issues
Jay A. Coon
  Deputy Commissioner ..............................................................................................................................................................(410) 468-2002

Annual Statements
Phil Ermer
  Director, Company Licensing ....................................................................................................................................................(410) 468-2153

Anti-Fraud Program
J. Steven Wright
  Associate Commissioner, Insurance Fraud .....................................................................................................................................(410) 468-3909

Company Licensing
Phil Ermer
  Director, Company Licensing ....................................................................................................................................................(410) 468-1253

Consumer Advocate
Joy Hatchette
  Associate Commissioner, CEAU ....................................................................................................................................................(410) 468-2029

Consumer Complaints-Property and Casualty
Danilsa Marciniak
  Director, Property and Casualty Complaints ..............................................................................................................................(410) 468-2119

Data Protection
Paula Kaiser Keen
  Director, Management Information Systems ............................................................................................................................(410) 468-2059

Department Counsel
J. Van Lear Dorsey
  Principal Counsel and Assistant Attorney General ....................................................................................................................(410) 468-2023

Deposits/Escrow Accounts
Gorina Moody
  Fiscal Assistant .................................................................................................................................................................................(410) 468-2106

Examinations-Agent, Life and Health
Jeff Gross
  Chief Enforcement Officer ..............................................................................................................................................................(410) 468-2256

Examinations-Agent, Property and Casualty
Jeff Gross
  Chief Enforcement Officer ..............................................................................................................................................................(410) 468-2256
MARYLAND

Examinations-Financial
Dimitriy Valekha
    Chief Insurance Examiner
    (410) 468-2149

Examinations-Title
David Zitterbart
    Chief of Title Enforcement
    (410) 468-2144

Examinations-Market Analysis
Dawna Kokosinski
    Chief
    (410) 468-2322

Examinations-Market Conduct, Life and Health
Theresa Morfe
    Chief
    (410) 468-2237

Examinations-Market Conduct, Property and Casualty
Jason Decker
    Chief
    (410) 468-2321

Fees
Phil Ermer
    Director, Company Licensing
    (410) 468-2153

Financial Analysis
Lynn Beckner
    Chief
    (410) 468-2126

Fiscal
Godwin Ehirim
    Director, Fiscal Services
    (410) 468-2372

Guaranty Fund Questions-Life Insurance
David Cooney
    Associate Commissioner, Life and Health
    (410) 468-2212

Guaranty Fund Question-Property and Casualty
Robert Baron
    Associate Commissioner, Property and Casualty
    (410) 468-2353

Human Resources
Tracey Dailey
    Director, Human Resources
    (410) 468-2463

Legislative Liaison
MARYLAND

Michael Paddy
Director, Government Relations .................................................................(410) 468-2408

Life Insurance
David Cooney
Associate Commissioner, Life and Health ......................................................(410) 468-2212

Media Relations/Public Affairs
Craig Ey
Director of Communications .................................................................(410) 468-2488

Personnel
Tracey Dailey
Director, Human Resources .................................................................(410) 468-2463

Policy and Form Filing-Life and Health
David Cooney
Associate Commissioner, Life and Health ......................................................(410) 468-2212

Policy and Form Filing-Property and Casualty
Ronald Coleman
Director, Property and Casualty Rates and Forms ..........................................(410) 468-2310

Premium Tax Collection
Phil Ermer
Examination and Auditing .............................................................................(410) 468-2153

Producer Licensing
Shelley Taylor-Barnes
Director, Producer Licensing ........................................................................(410) 468-2347

Property and Casualty-Commercial Lines
Ronald Coleman
Director, Property and Casualty Rates and Forms ..........................................(410) 468-2310

Property and Casualty-Personal Lines
Ronald Coleman
Director, Property and Casualty Rates and Forms ..........................................(413) 468-2310

Regulatory Policy
Gregory Derwart
Chief of Staff ..................................................................................................(410) 468-2243

Health Benefit Plan Rate Filing-Life and Health
Todd Switzer
Chief Actuary ..................................................................................................(410) 468-2041
MARYLAND

Statistical Reporting-Property and Casualty
Linas Glemza
   Actuary.................................................................................................................................(410) 468-2044

Training
Tracey Dailey
   Director, Human Resources....................................................................................................(410) 468-2463
Gary D. Anderson was appointed Commissioner of the Massachusetts Division of Insurance by the Governor of Massachusetts on October 31, 2017.

Anderson joined the Massachusetts Division of Insurance as its First Deputy Commissioner in February of 2014. His responsibilities included strategic planning and policy development for every aspect of the agency, while assisting in decision-making and policy development in matters involving all lines of insurance and developing and advocating legislative and policy priorities for the Administration. His insurance experience began in 1999 with a regional carrier in the northwestern United States.

Just prior to his role as the First Deputy, Anderson served as a Policy Advisor and Senior Counsel in the Massachusetts State Senate President’s Office, where he was involved in a number of policy areas, from the state’s broad efforts to control health care costs to all matters affecting the financial services sector.

Prior to his work in the Senate President’s Office, Anderson worked as the General Counsel for the Financial Services Committee, where he handled legislation related to insurance and banking.

His private sector work also includes experience at a pharmaceutical company, where he was responsible for negotiating the tiered status of pharmaceuticals in the hospital setting.

Anderson is a graduate of Idaho State University and Albany Law School at Union University.

Gary D. Anderson
Commissioner

Term of Office: At the Discretion of the Governor
Appointed: October 31, 2017

Mailing Address
Office of Consumer Affairs and Business Regulation
Massachusetts Division of Insurance
1000 Washington Street, 8th Floor
Boston, Massachusetts 02118-6200

Street Address
Same as mailing address

Email Address
See individual email addresses

Phone Numbers
Main (617) 521-7794
Consumer Hotline (617) 521-7777

Fax Numbers
Main (617) 753-6830

Office Hours: 8:45 a.m.-5:00 p.m., Monday-Friday
Website: https://www.mass.gov/orgs/division-of-insurance
Make Checks Payable to: Massachusetts Division of Insurance

Gary D. Anderson
Commissioner
(617) 521-7301
gary.d.anderson@mass.gov

Rachel Davison
First Deputy Commissioner
(617) 521-7576
rachel.m.davison@mass.gov

CONTACT PERSONS
Administration

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4/3/2021 111
MASSACHUSETTS

Dorothy Raymond  (617) 521-7362
director.dorothy.k.raymond@mass.gov

Annual Statement
Amy Blue  (617) 521-7560
Licensing Coordinator.amy.blue@mass.gov

Chairperson of Board of Appeal
Audrey Marinelli  (617) 521-7443
Chairperson of Board of Appeal.audrey.marinelli@mass.gov

Company Licensing/Financial Surveillance
Daniel Provost  (617) 521-7320
daniel.provost@mass.gov

Consumer Services
Jackie Horigan  (617) 521-7461
Jackie.Horigan@mass.gov

Deposits
Nhi Tang  (617) 521-7437
 Nhi.Tang@mass.gov

Financial and Market Regulation
John Turchi  (617) 521-7701
John.Turchi@mass.gov

General Counsel and Deputy Commissioner
Christopher Joyce  (617) 521-7387
Christopher.Joyce@mass.gov

Health Care Access Bureau
Kevin P. Beagan  (617) 521-7323
Kevin.Beagan@mass.gov

Market Conduct
Vacant
 (617) 521-7306

Producer Licensing
Magnus P. Carlberg  (617) 521-7450
Magnus.Carlberg@mass.gov

State Rating Bureau
Matthew Mancini  (617) 521-7459
Matthew.Mancini@mass.gov
Anita G. Fox was appointed Director of the Department of Insurance and Financial Services (DIFS) by Michigan Governor Gretchen Whitmer effective January 14, 2019.

DIFS is the State of Michigan department responsible for regulating Michigan's financial industries, including banks, credit unions, and insurance and mortgage companies. DIFS provides a focal point for consumer protection, enables efficient and effective regulation, and positions the insurance and financial services sector of Michigan's economy for growth. The agency is staffed by more than 350 professionals dedicated to promoting economic growth and protecting Michigan consumers by ensuring that the companies that it regulates are safe and sound, follow state and federal law, and are entitled to the public confidence.

Ms. Fox has more than three decades of legal experience, including managing complex litigation in federal and state courts in Michigan and nationwide. She is a recognized authority in insurance coverage. She has lectured for Mealy's Insurance in the U.S. and abroad, in addition to teaching Insurance Law at Michigan State University College of Law.

Ms. Fox was inducted into the Federation of Defense and Corporate Counsel. She has also served in a staff advisory role on several U.S. Presidential campaigns and was appointed by Governor Jennifer Granholm to serve as board member and legal counsel for a number of charitable foundations.
MICHIGAN

Producer Licensing and Education
Paige McCully
Manager.................................................................................................................................................(517) 284-8648

Consumer Services
Renee Campbell
Director.................................................................................................................................................(517) 284-8776

Examinations
Robert Lamberjack
Manager.................................................................................................................................................(517) 284-8755

Financial Statement Filing and Analysis-Domestic Insurers, Holding Companies
Judy Weaver
Senior Deputy Director.................................................................................................................................(517) 284-8768

Financial Statement Filing and Analysis-Foreign Insurers
Judy Weaver
Senior Deputy Director.................................................................................................................................(517) 284-8768

Insurance Rates and Forms-Life and Health
Karen Dennis
Director......................................................................................................................................................(517) 284-8696

Insurance Rates and Forms-Property and Casualty
Karen Dennis
Director......................................................................................................................................................(517) 284-8696

Insurer Licensing
Linda Martin
Application Coordinator...............................................................................................................................(517) 284-8756

Legislative Liaison
Karin Gyger
Chief of Staff............................................................................................................................................(517) 284-8685

Media Relations/Public Information
Laura Hall
Public Information Officer..............................................................................................................................(517) 290-3779

Insurance Licensing and Market Conduct
Michele Riddering
Director......................................................................................................................................................(517) 284-8625

Surplus and Special Lines Taxes
Sherry Barrett
Analyst.........................................................................................................................................................(517) 284-8623
MICHIGAN

Budget and Technology
Penny Wright
Chief Financial Officer (CFO) and Director
(517) 284-8734

Troubled Companies
Judy Weaver
Senior Deputy Director
(517) 284-8768

 Receivership
James Gerber
Director of Receivership
(517) 284-8664
Grace Arnold was appointed Temporary Commissioner of the Department of Commerce on September 11, 2020. Previously, Commissioner Arnold served as Deputy Commissioner of Insurance. In this role, she oversaw solvency, policy form approval, rate review and review of insurance transactions for life insurance, health insurance and property & casualty insurance business conducted in Minnesota.

Before joining the Department, Arnold led the development of individual and family plans at Bright Health, a Minneapolis-based health insurance carrier. Prior to her time at Bright Health, Arnold held a variety of positions at the Center for Consumer Information and Insurance Oversight of the Centers for Medicare and Medicaid Services, most recently as Chief of Staff to the Chief Technology Officer. In that role, she helped lead the technology turnaround of healthcare.gov. Prior to her role in the Office of the CTO, she led risk adjustment policy making.

Arnold has a master’s degree in public health from George Washington University and holds an undergraduate degree in biology from Macalester College.

Grace Arnold
Temporary Commissioner

Term of Office: At the Pleasure of the Governor
Designated: September 11, 2020

Mailing Address
Minnesota Department of Commerce
85 7th Place East, Suite 280
St. Paul, Minnesota 55101

Street Address
Same as mailing address

Email Address
firstname.lastname@state.mn.us

Phone Numbers
Main (651) 539-1500

Fax Numbers
Main (651) 539-1547

Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday
Website: http://mn.gov/commerce/
Make Checks Payable to: Minnesota Department of Commerce

Grace Arnold
Temporary Commissioner (651) 539-1441 Grace.Arnold@state.mn.us

Anne O'Connor
Chief Deputy Commissioner (651) 539-1442 anne.oconnor@state.mn.us

Matthew Vatter
Assistant Commissioner of Enforcement (651) 539-1458 matthew.vatter@state.mn.us

Peter Brickwedde
Assistant Commissioner of Government & External Affairs (651) 539-1443 peter.brickwedde@state.mn.us
MINNESOTA

Heidi Retterath 
Executive Assistant ................................................................. (651) 539-1445 heidi.retterath@state.mn.us

CONTACT PERSONS

Actuary-Life 
Frederick Andersen ................................................................. (651) 539-1753 frederick.andersen@state.mn.us

Actuary-Health 
Julia Lyng ................................................................. (651) 539-1758 Julia.Lyng@state.mn.us

Actuary-Property and Casualty 
Phil Vigliaturo ................................................................. (651) 539-1762 phil.vigliaturo@state.mn.us

Actuary-PBR 
John Robinson ................................................................. (651) 539-1750 john.w.robinson@state.mn.us

Agent Licensing 
Peter Bratsch ................................................................. (651) 539-1585 peter.bratsch@state.mn.us

Annual Statements 
Kathleen Orth ................................................................. (651) 539-1763 kathleen.orth@state.mn.us

Company Licensing 
Nina Twardowski ................................................................. (651) 539-1756 nina.twardowski@state.mn.us

Consumer Complaints and Inquires 
Matthew Vatter ................................................................. (651) 539-1458 matthew.vatter@state.mn.us

Martin Fleischhacker ................................................................. (651) 539-1601 martin.fleischhacker@state.mn.us

Deposits-Check

© 1991-2021 National Association of Insurance Commissioners
Sherry Cook
(651) 539-1527
sherry.cook@state.mn.us

Judith Johnson
(651) 539-1760
judith.johnson@state.mn.us

Peter Bratsch
(651) 539-1585
peter.bratsch@state.mn.us

Kathleen Orth
(651) 539-1763
kathleen.orth@state.mn.us

Paul Hanson
(651) 539-1641
paul.hanson@state.mn.us

Judith Johnson
(651) 539-1760
judith.johnson@state.mn.us

Barb Carey
(651) 539-1757
barbara.carey@state.mn.us

Megan Verdeja
(651) 539-1447
megan.verdeja@state.mn.us

Gabriel Pereira
(651) 539-1693
gabriel.pereira@state.mn.us

Kathleen Finnegan
(651) 539-1450
kathleen.finnegan@state.mn.us

Mo Schriner
(651) 539-1463
mo.schriner@state.mn.us

Tammy Lohmann
(651) 539-1731
jammy.lohmann@state.mn.us
MINNESOTA

Policy and Form Filing: Property and Casualty-Commercial and Personal Lines
Tammy Lohmann (651) 539-1731
director, Insurance Product Filings..............................................................tammy.lohmann@state.mn.us

Policy and Form Filing: Workers' Compensation
Tammy Lohmann (651) 539-1731
director, Insurance Product Filings..............................................................tammy.lohmann@state.mn.us

Premium Tax
Jacob Sisterman (651) 556-4917
lead auditor............................................................................................................................jacob.sisterman@state.mn.us
Mike Chaney, Mississippi’s 11th Commissioner of Insurance and State Fire Marshal, is currently serving his third term in office. First elected in 2007, he brought extensive business knowledge and experience to the office combined with 15 years of service in the Mississippi House of Representatives and Senate. His priorities throughout his terms in office remain steadfastly committed to consumer protection and application of technology for efficiency of the department to serve the state and consumers. He is leading the department in making strides in health care reform; disaster recovery from flood, tornado and hurricane events; bail bond industry reform; and reductions in state fire deaths.

An active member of the NAIC, Chaney serves on numerous committees, task forces and working groups. Among the issues he is involved in addressing are examination oversight, accounting practices, producer licensing, health insurance and managed care, senior issues, catastrophe and property and casualty insurance.

As Commissioner, he was inducted into the Insurance Hall of Fame at his alma mater, Mississippi State University. He received the Distinguished Service Award from the University of Mississippi Risk Management and Insurance program and its Professional Society. He has been named one of the top insurance professionals by Insurance Business America magazine and was named a Healthcare Hero by the Mississippi Business Journal. Chaney has served on numerous community development entities and corporate boards.

Chaney is also a Rotarian and Paul Harris Fellow. He is a veteran of the United States Army, serving in Vietnam. Chaney and his wife, Mary, have three children and eight grandchildren.

Mike Chaney
Commissioner

Term of Office: Four years
Elected: November 2007
Re-elected: November 2011
Re-elected: November 2015
Re-elected: November 2019

Mailing Address
Mississippi Insurance Department
P.O. Box 79
Jackson, Mississippi 39205

Street Address
1001 Woolfolk State Office Building
501 North West Street
Jackson, Mississippi 39201

Gulf Coast Office
Bolton State Office Building
1141 Bayview Avenue, Suite 401
Biloxi, Mississippi 39530

Phone Numbers
Main (601) 359-3569
Toll-Free (In-State Only) (800) 562-2957
Gulf Coast Office (228) 374-2240

Fax Numbers
Commissioner/Legal/Actuarial (601) 359-2474
Consumer (601) 359-1077
Licensing (601) 359-1951
Examination (601) 579-2568
Rating (601) 359-9558
Gulf Coast Office (228) 374-5040

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.mid.ms.gov
Make Checks Payable to: Mississippi Insurance Department

Mike Chaney
Commissioner

(601) 359-3581
mike.chaney@mid.ms.gov

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4/3/2021 123
MISSISSIPPI

Mark Haire
Deputy Commissioner
(601) 359-1514
mark.haire@mid.ms.gov

CONTACT PERSONS

NAIC Liaison
Mark Haire
Deputy Commissioner
(601) 359-1514
mark.haire@mid.ms.gov

Accident and Health Insurance
Bob Williams
Director, Life and Health Actuarial Division
(601) 359-2012
bob.williams@mid.ms.gov

Agent Licensing
Vanessa Miller
Director, Licensing Division
(601) 359-2132
vanessa.miller@mid.ms.gov

Annual Statements
David Browning
Director, Financial and Market Regulation
(601) 359-9218
david.browning@mid.ms.gov

Consumer Counseling Program for Seniors
Andy Case
Director, Consumer Services Division
(601) 359-2453
andy.case@mid.ms.gov

Corporate Changes
Nancy Cross
Director, Statutory Compliance
(601) 359-3571
nancy.cross@mid.ms.gov

Information Technology
John Morris
Director, Information Technology Division
(601) 359-2993
john.morris@mid.ms.gov

Department Counsel
Kim Causey
Special Assistant Attorney General
(601) 359-2460
kim.causey@mid.ms.gov

Investigations
John Hornback
Chief Investigator
(601) 359-2138
john.hornback@mid.ms.gov

Deposits
David Browning
Director, Financial and Market Regulation
(601) 359-9218
david.browning@mid.ms.gov

Examinations-Agent

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MISSISSIPPI

David Browning (601) 359-9218
director, Financial and Market Regulation

Examinations-Financial
David Browning (601) 359-9218
Director, Financial and Market Regulation
david.browning@mid.ms.gov

Examinations-Market Conduct
David Browning (601) 359-9218
Director, Financial and Market Regulation
david.browning@mid.ms.gov

Fees
Nancy Cross (601) 359-3571
Director, Statutory Compliance
nancy.cross@mid.ms.gov

Life Insurance
Andy Case (601) 359-2453
Director, Consumer Services Division
andy.case@mid.ms.gov

Media Relations/Public Information
Beth Reiss (601) 359-2403
Director, Public Relations
beth.reiss@mid.ms.gov

New Company Licensing
David Browning (601) 359-9218
Director, Financial and Market Regulation
david.browning@mid.ms.gov

Policy and Form Filing-Life and Health
Bob Williams (601) 359-2012
Director, Life and Health Actuarial Division
bob.williams@mid.ms.gov

Policy and Form Filing-Property and Casualty
John Wells (601) 359-3575
Director, Property and Casualty Rating Division
john.wells@mid.ms.gov

Premium Tax (Licensed)
Derrick Barnes (601) 923-7083
Accountant/Auditor, State Tax Commission, Ins. Premium Taxes
derrick.barnes@dor.ms.gov

Premium Tax (Surplus Lines)
Peggy Dronet (601) 713-1111
Executive Director, Mississippi Surplus Lines Association
pdronet@msla.org

Property and Casualty-Commercial Lines
John Wells (601) 359-3575
Director, Property and Casualty Rating Division
john.wells@mid.ms.gov
MISSISSIPPI

Property and Casualty-Personal Lines
John Wells (601) 359-3575
Director, Property and Casualty Rating Division

John Wells
john.wells@mid.ms.gov

Receivership
Michelle Partridge (601) 359-2133
Special Assistant Attorney General

Michelle Partridge
michelle.partridge@mid.ms.gov

Renewal of Company Licensing/Line Changes
Glenda Phillips (601) 359-2713
Statutory Compliance Division

Glenda Phillips
glenda.phillips@mid.ms.gov

Surplus Lines
Nancy Cross (601) 359-3571
Director, Statutory Compliance

Nancy Cross
nancy.cross@mid.ms.gov
Chlora Lindley-Myers was appointed director of the Missouri Department of Commerce and Insurance. She was confirmed by the Missouri Senate on April 13, 2017. She leads the department that protects consumers and ensures a strong and stable insurance market through the regulation of professionals and businesses that impact Missourians' lives daily.
She has served in several senior positions in the legislative, judicial and executive branches of government. She has also served in leadership roles in the regulatory and insurance industries, as well as within the National Association of Insurance Commissioners (NAIC). In addition to Missouri, she has worked for both the Kentucky Department of Insurance and the Tennessee Department of Commerce and Insurance, and for the NAIC.
She holds an undergraduate degree from Mount Holyoke College in Massachusetts and a law degree from the University of Connecticut. Chlora is licensed to practice law in various states, including Missouri. She has received national recognition for her work. As the Deputy Commissioner of Tennessee’s Department of Commerce and Insurance, she was awarded the Robert Dineen Award for Outstanding Service and Contribution to the State Regulation of Insurance. In August of 2020, she received the Al Greer Award for her exceptional dedication, knowledge and support of the field of insurance regulation by the Insurance Examiners Regulatory Society (IRES).
Director Lindley-Myers currently serves as Vice President of the NAIC. She continues to serve on the Executive (EX) Committee and the Government Relations Leadership Committee. Chlora currently also serves in additional leadership roles with the NAIC, Chair of the Reinsurance (E) Task Force, Vice-Chair of the Market Information Systems (D) Task Force, Vice Chair of the Consumer Participation Board of Trustees, Co-Vice Chair of the Special (EX) Committee on Race and Insurance, member of the Financial Condition (E) Committee, and member of the International Insurance Relations (G) Committee.

**Mailing Address**
Missouri Department of Commerce and Insurance
P.O. Box 690
Jefferson City, Missouri 65102-0690

**Street Address**
Missouri Department of Commerce and Insurance
301 W. High Street, Suite 530
Jefferson City, Missouri 65101

**Email Address**
news@dci.mo.gov

**Phone Numbers**
Main (573) 751-4126
Producer Licensing (573) 751-3518

**Fax Numbers**
Producer Licensing (573) 526-3416
Financial Examinations (573) 526-2092
Life and Health (573) 526-4839
Property and Casualty (573) 526-4839

**Office Hours**: 8:00 a.m.-5:00 p.m., Monday-Friday
**Website**: https://dci.mo.gov

Make Checks Payable to: Department of Commerce and Insurance (for department fees) Director of Revenue (for premium taxes)

Chlora Lindley-Myers
Director (573) 751-4126

Christie Kincannon
Deputy Director and General Counsel (573) 751-4126
MISSOURI

Jo LeDuc
  Director, Insurance Market Regulation................................................................. (573) 751-2430 Jo.LeDuc@insurance.mo.gov

John Rehagen
  Director, Insurance Company Regulation.............................................................. (573) 526-4877

Shannon Schmoeger
  Chief Financial Examiner, Insurance Company Regulation........................................ (573) 526-4877

Stewart Freilich
  Chief Market Conduct Examiner, Insurance Market Regulation................................... (573) 751-2430

Carrie Couch
  Director, Consumer Affairs....................................................................................... (573) 751-1922

Grady Martin
  Director, Administration............................................................................................. (573) 751-7223

Rich Lamb
  Director, Legislative Affairs...................................................................................... (573) 526-3587

Susan Cardwell
  Budget Officer............................................................................................................. (573) 526-2938

Lori Croy
  Director, Communications......................................................................................... (573) 751-2562

CONTACT PERSONS

Agent/Producer Licensing
Brenda Otto
  Manager, Licensing....................................................................................................... (573) 751-9292 brenda.otto@insurance.mo.gov

Annual Statement
Debbie Doggett
  Chief Financial Analyst.............................................................................................. (573) 526-2944 debbie.doggett@insurance.mo.gov

Captive Insurance
John Talley
  Manager, Captive Program......................................................................................... (573) 522-9932 john.talley@insurance.mo.gov

Company Licensing and Fees
Sherry Mann
  Admissions Specialist................................................................................................. (573) 751-4362 Sherry.Mann@insurance.mo.gov

Deposits
Toni Charlton
  Financial Analyst.......................................................................................................... (573) 526-4618 toni.charlton@insurance.mo.gov

Examinations-Agent Investigations

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4/3/2021  128
MISSOURI

Marjorie Thompson ................................................................. (573) 751-1922
Chief Investigator ............................................................................Marjorie.Thompson@insurance.mo.gov

Examinations-Financial
Shannon Schmoeger ................................................................. (573) 526-4877
Chief Financial Examiner .................................................................Shannon.Schmoeger@insurance.mo.gov

Examinations-Market Conduct
Stewart Freilich ................................................................. (573) 751-2430
Chief Market Conduct Examiner .......................................................Stewart.Freilich@insurance.mo.gov

Guaranty Funds

Life and Health ..............................................................................(573) 634-8455

Property and Casualty ...................................................................(573) 634-8455

Health, Life and Disabilities Complaints
Jessica Schrimpf ................................................................. (573) 751-2640
Manager, Health, Life and Disability Complaints ........................................jessica.schrimpf@insurance.mo.gov

Information Systems
Preston Feeler ................................................................. (573) 751-7023
Information Management Officer .......................................................Preston.Feeler@dci.mo.gov

Policy and Form Filing-Life and Health
Camille Anderson-Weddle ................................................................. (573) 522-3311
Manager, Life and Health ..................................................................Camille.Anderson@insurance.mo.gov

Policy and Form Filing-Property and Casualty
LeAnn Cox ................................................................. (573) 751-1947
Manager, Property and Casualty .......................................................LeAnn.Cox@insurance.mo.gov

Premium Tax
Noland Stuecken ................................................................. (573) 526-4986
Tax Auditor ....................................................................................noland.stuecken@insurance.mo.gov

Property and Casualty Complaints
Jeana Thomas ................................................................. (573) 751-2640
Manager, Property and Casualty .......................................................jeana.thomas@insurance.mo.gov

Receivership
Shelley Forrest ................................................................. (573) 522-6115
Manager, Receivership .................................................................Shelley.Forrest@insurance.mo.gov

Statistical Reporting
MISSOURI

Brent Kabler
Manager, Statistics Section
(573) 526-2945
brent.kabler@insurance.mo.gov

Surplus Lines
Lindsay Tougaw
Manager, Surplus Lines
(573) 526-1589
Lindsay.Tougaw@insurance.mo.gov
MONTANA

Troy Downing was elected Commissioner of Securities and Insurance, Montana State Auditor, in 2020. Troy began his career in education as a research scientist at the Courant Institute of mathematical sciences and a teacher in Information Technology at New York University.

Troy later founded a technology startup company that he successfully merged with Yahoo! Inc. in the 1990s and went on to help other startup companies succeed through seed funding and mentorship.

After his career in the tech industry, Troy had a successful career in commercial real estate. Downing founded a nation-wide real estate firm that creates, sells, and manages real estate investment securities and has built a nation-wide commercial insurance company from the ground up.

Troy has been licensed both through FINRA in the securities industry and in the insurance industry. Downing also co-owns a distillery that produced millions of bottles of hand sanitizer and distributed them across the nation during the onset of the Covid-19 pandemic.

After September 11th, 2001, Troy enlisted in the U.S. Air Force / Air National Guard and served eight years in a Combat Search and Rescue squadron. Troy is a Combat Veteran and has deployed twice to Afghanistan in support of Operation Enduring Freedom and the Global War on Terrorism. Downing ran for State Auditor to continue to serve the people of Montana and this country.

As Commissioner, Troy Downing is committed to holding bad actors accountable, lowering insurance costs, and reducing unnecessary regulations and red-tape for Montana businesses.

As one of five Montana Land Board members, Downing emphasizes a policy of multiple-use and sustained yield to generate funds for Montana's public education system.

Troy lives in Bozeman, MT. He is married to his wife, Heather, and they have four children.

Mailing Address
Office of the Commissioner of Securities and Insurance
Montana State Auditor
840 Helena Ave.
Helena, Montana 59601

Email Address
See individual email addresses

Phone Numbers
Main (406) 444-2040
Toll-Free Number (In-state only) (800) 332-6148

Fax Numbers
Main (406) 444-3497

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: http://csimt.gov
Make Checks Payable to: Montana State Auditor's Office

Troy Downing
Commissioner
troy.downing@mt.gov

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4/3/2021 131
MONTANA

Kristin Hansen
Deputy State Auditor.................................................................(406) 444-5789
                      kris.hansen@mt.gov

Vacant
Assistant Deputy State Auditor/Scheduler to Commissioner ..................................................(406) 444-2006

Bob Biskupiak
Deputy Insurance Commissioner..................................................(406) 444-5438
                      bob.biskupiak@mt.gov

Michelle Dietrich
Chief Legal Counsel .................................................................(406) 444-2755
                      michelle.dietrich@mt.gov

Derek Oestreicher
Legal Policy Advisor .....................................................................(406) 444-1942
                      derek.oestreicher@mt.gov

Kyle Schmauch
Media Specialist .........................................................................(406) 444-4328
                      kyle.schmauch@mt.gov

Glynis Gibson
IT Manager ..................................................................................(406) 444-3517
                      ggibson@mt.gov

Kendall Cotton
Policy Administrator .....................................................................(406) 444-3412
                      kendall.cotton@mt.gov

Sharon Richetti
Policy Holder Services Bureau Chief ..............................................(406) 444-2894
                      srichetti@mt.gov

Steve Matthews
Chief, Examinations Bureau/Captive Insurance Coordinator .........................(406) 444-9768
                      smatthews@mt.gov

Mari Kindberg
Rates and Forms Bureau Chief ....................................................(406) 444-5220
                      mkindberg@mt.gov

Jeannie Keller
Chief, Insurance Services Bureau ..................................................(406) 444-9751
                      jkeller2@mt.gov

Staci Litschauer
Administrator, Centralized Services Division .............................................(406) 444-2041
                      slitschauer@mt.gov

Connie Griffith
Financial Specialist .......................................................................(406) 444-1867
                      connie.griffith@mt.gov

CONTACT PERSONS

NAIC Liaison
Vacant
Assistant Deputy State Auditor/Scheduler to Commissioner ..................................................(406) 444-2006

Agent Licensing
Jeannie Keller
Bureau Chief .................................................................................(406) 444-9751
                      jkeller2@mt.gov
MONTANA

Annual Statements and Company Licensing
Steve Matthews
  Chief Financial Examiner, Examinations Bureau .................................................................(406) 444-4372 smatthews@mt.gov

Consumer Complaints and Inquiries
Sharon Richetti
  Policy Holder Services Bureau Chief......................................................................................(406) 444-2894 srichetti@mt.gov

Department Counsel
Michelle Dietrich
  Chief Legal Counsel ............................................................................................................michelle.dietrich@mt.gov
Derek Oestreicher
  Legal Policy Advisor .............................................................................................................(406) 444-4328

Deposits
Steve Matthews
  Chief Financial Examiner, Examinations Bureau .................................................................(406) 444-4372 smatthews@mt.gov

Examinations-Financial
Steve Matthews
  Chief Financial Examiner, Examinations Bureau .................................................................(406) 444-4372 smatthews@mt.gov

Market Conduct
David Dachs
  Market Conduct Examiner, Insurance Services Bureau.........................................................(406) 444-9722 ddachs@mt.gov

Media Relations/Public Information
Kyle Schmauch
  Director, Communications .....................................................................................................kyle.schmauch@mt.gov

Policy and Form Filing
Mari Kindberg
  Rates and Forms Bureau Chief .............................................................................................(406) 444-5220 mkindberg@mt.gov

Policy and Form Filing-Health Specialist
Tiffany Caverhill
  Compliance Analyst ...............................................................................................................tcaverhill@mt.gov

Policy and Form Filing-Life and Long Term Care Specialist
Myrna O'Dell
  Compliance Analyst ................................................................................................................modell@mt.gov

Policy and Form Filing-Property and Casualty, Annuity Specialist
Tiffany Caverhill
  Compliance Analyst ...............................................................................................................tcaverhill@mt.gov
MONTANA

Policy and Form Filing-Property and Casualty/Med Supplement Specialist
Karen Beyl
   Compliance Analyst
   (406) 444-3438
   kbeyl@mt.gov

Premium Tax
Steve Matthews
   Chief Financial Examiner, Examinations Bureau
   (406) 444-4372
   smatthews@mt.gov

Rate Filing-Life and Health
Ashley Perez
   Actuary
   (406) 444-5220
   aperez@mt.gov

Rate Filing-Property and Casualty
Mari L. Kindberg, FCAS, MAAA
   Actuary
   (406) 444-5220
   mkindberg@mt.gov
Bruce R. Ramge was appointed Director of the Nebraska Department of Insurance (DOI) by Governor Dave Heineman on November 15, 2010. Ramge had served as acting director since October 30, 2010, and as deputy director since January 2008. On January 8, 2015, he was reappointed Director of the Nebraska DOI by Governor Pete Ricketts.

Ramge has assisted various National Association of Insurance Commissioners (NAIC) working groups over the years. He is past chair of the Midwest Zone and has served as chair of the Market Conduct Examination Standards (D) Working Group, chair of the Market Regulation Accreditation (D) Working Group, chair and vice chair of the Life Insurance and Annuities (A) Committee, co-chair of the Principle-Based Reserving Implementation (EX) Task Force, and vice chair of the Market Actions (D) Working Group. He currently also serves as Chair of the IIPRC Audit Committee, and is a member of the NAIC Audit Committee as well as several other NAIC committees, task forces and working groups.

Ramge is a past president of the Insurance Regulatory Examiners Society (IRES), and he received the 2007 IRES Foundation Paul L. DeAngelo Memorial Teaching Award and the 2007 IRES Al Greer Achievement Award.

Ramge earned a bachelor’s degree from Dana College and a Master of Business Administration (MBA) from the University of Nebraska Omaha.

Mailing Address
Nebraska Department of Insurance
P.O. Box 82089
Lincoln, Nebraska 68501-2089

Email Address
bruce.ramge@nebraska.gov

Phone Numbers
Main (402) 471-2201
TDD (800) 833-7352

Fax Numbers
Main (402) 471-4610

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://doi.nebraska.gov/

Make Checks Payable to: Nebraska Department of Insurance

Bruce R. Ramge
Director.................................................................bruce.ramge@nebraska.gov

Justin Schrader
Chief Examiner..........................................................justin.schrader@nebraska.gov

Martin Swanson
Deputy Director & General Counsel...........................................martin.swanson@nebraska.gov
NEBRASKA

Connie VanSlyke  (402) 471-4647
Administrator, Property and Casualty .................................................................connie.vanslyke@nebraska.gov

Laura Arp  (402) 471-4635
Administrator, Life and Health..........................................................laura.arp@nebraska.gov

Barbara Peterson  (402) 471-4743
Administrator, Consumer Affairs.................................................................barbara.peterson@nebraska.gov

Kevin Schlautman  (402) 471-4707
Administrator, Producer Licensing.................................................................kevin.schlautman@nebraska.gov

Peggy Jasa  (402) 471-4632
Public Information Officer..................................................................................peg.jasa@nebraska.gov

Rhonda Ahrens  (402) 471-4631
Chief Actuary........................................................................................................rhonda.ahrens@nebraska.gov

Kimberly Church  (402) 471-4999
Fraud Division Chief..............................................................................................kimberly.church@nebraska.gov

Laura Arp  (402) 471-4635
Insurance Health Policy Administrator.................................................................laura.arp@nebraska.gov

CONTACT PERSONS

NAIC Liaison
Peggy Jasa  (402) 471-4632
Public Information Officer..................................................................................peg.jasa@nebraska.gov

Accident/Health Insurance
Laura Arp  (402) 471-4635
Administrator, Life and Health...........................................................................laura.arp@nebraska.gov

Agent Licensing
Kevin Schlautman  (402) 471-4707
Administrator, Producer Licensing........................................................................kevin.schlautman@nebraska.gov

Annual Statements
Justin Schrader  (402) 471-4734
Chief Examiner ....................................................................................................justin.schrader@nebraska.gov

Company Admissions
Kristy Hadden  (402) 471-0373
Life and Health, Property and Casualty Admissions ...................................................kristy.hadden@nebraska.gov

Consumer Complaints and Inquires
Barbara Peterson  (531) 500-2349
Administrator, Consumer Affairs...........................................................................barbara.peterson@nebraska.gov

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NEBRASKA

Property and Casualty-Commercial Lines
Connie VanSlyke  
Administrator, Property and Casualty  
(402) 471-4647  
connie.vanslyke@nebraska.gov

Property and Casualty-Personal Lines
Connie VanSlyke  
Administrator, Property and Casualty  
(402) 471-4647  
connie.vanslyke@nebraska.gov

Statistical Reporting
Connie VanSlyke  
Administrator, Property and Casualty  
(402) 471-4647  
connie.vanslyke@nebraska.gov

Receivership
Martin Swanson  
Deputy Director & General Counsel  
(402) 471-4503  
martin.swanson@nebraska.gov
NEVADA

Nevada Insurance Commissioner, Barbara Richardson assumed the role of Insurance Commissioner in the great state of Nevada in March of 2016. Prior to accepting that role, Barbara had been the New Hampshire Insurance Department's Director of Operations and Fraud for 12 years. Before that she worked at various times in her career for CNA, Kemper Financial, the Federal Reserve Bank in Chicago and Putnam Securities.

Barbara is a graduate of Vassar College and has a law degree from the University of New Hampshire School of Law and an MBA from Loyola University in Chicago. She has been an active member on the national level of the NAIC's various Committees, Task Forces and Work Groups including most recently, the Innovation Task Force, the SERFF Board and the Antifraud Task Force. Barbara has three grown sons whom she is very proud of and who live throughout the United States.

Barbara D. Richardson
Commissioner

Term of Office: At the Pleasure of the Director of the Department of Business and Industry
Appointed: March 7, 2016

Mailing Address
Nevada Department of Business and Industry
Division of Insurance
1818 East College Parkway, Suite 103
Carson City, Nevada 89706

Email Address
insinfo@doi.nv.gov

Phone Numbers
Main: (775) 687-0700
Toll-Free Number (In-State Only): (888) 872-3234
Las Vegas Number: (702) 486-4009

Fax Numbers
Main: (775) 687-0787
Las Vegas Number: (702) 486-4007

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: http://doi.nv.gov/
Make Checks Payable to: Nevada Division of Insurance

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4/3/2021
NEVADA

Stephanie McGee
Chief Deputy Commissioner, Carson City...............................................................(775) 687-0758

Nick Stosic
Deputy Commissioner, Carson City........................................................................(775) 687-0783

David Cassetty
Deputy Commissioner, Las Vegas ...........................................................................(702) 486-4379

CONTACT PERSONS

Accident/Health Insurance
Mark Garratt
Chief Insurance Examiner.......................................................................................mgarratt@doi.nv.gov

Producer Licensing
Stephanie McGee
Chief Deputy Commissioner...................................................................................sbmcgee@doi.nv.gov

Annual Statements
Peter Rao
Assistant Chief Insurance Examiner........................................................................prao@doi.nv.gov

Captive Insurers
Nick Stosic
Deputy Commissioner..........................................................................................nstosic@doi.nv.gov

Company Fees-Licensing
Kathy Kelley
Administrative Assistant.........................................................................................kkelley@doi.nv.gov

Consumer Complaints and Inquires
Linda Stratton
Supervising Compliance Investigator, Las Vegas....................................................lstratton@doi.nv.gov

David Cassetty
Deputy Commissioner, Las Vegas..........................................................................dcassetty@doi.nv.gov

Corporate and Financial Affairs
Peter Rao
Assistant Chief Insurance Examiner.......................................................................prao@doi.nv.gov

Division Counsel
Alexia Emmermann
Chief Legal Counsel.................................................................................................(775) 687-0701

Deposits
Denise Costello
...............................................................................................................................(775) 687-0752
NEVADA

Enforcement
David Cassetty (702) 486-4379
deputy commissioner, dcassetty@doi.nv.gov

Stephanie Canter (702) 486-4598
Enforcement Chief, slcanner@doi.nv.gov

Cheryl Allen-Stallworth (702) 486-4632
Compliance Officer, Las Vegas, cstallworth@doi.nv.gov

Sonja Whitten (702) 486-4597
Compliance Investigator, Las Vegas, srwhitten@doi.nv.gov

John Parnell (702) 486-4394
Compliance Investigator, Las Vegas, jparnell@doi.nv.gov

Julie Wisbar (775) 687-0713
Compliance Investigator, Carson City, jwisbar@doi.nv.gov

Jonathan Wycoff (775) 687-0718
Compliance Investigator, Carson City, jhwycoff@doi.nv.gov

Examinations-Agent
Joel Bengo (775) 687-0743
Chief Insurance Examiner, jbengo@doi.nv.gov

Examinations-Financial
Peter Rao (775) 687-0757
Assistant Chief Insurance Examiner, prao@doi.nv.gov

Examinations-Market Conduct
Nick Stosic (775) 687-0783
Deputy Commissioner, nstosic@doi.nv.gov

Information Systems
Dennis McGehee (775) 687-0785
IT Professional, dmcgehee@doi.nv.gov

Life and Health Insurance
Mark Garratt (775) 687-0736
Chief Insurance Examiner, mgarratt@doi.nv.gov

Market Regulation
Peggy Willard-Ross (775) 687-0760
Insurance Examiner, pwillard@doi.nv.gov

Media Relations/Public Information

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NEVADA

Yeraldin Deavila
Public Information Officer
(775) 687-0772
ydeavila@doi.nv.gov

Policy and Form Filing-Life and Health
Mark Garratt
Chief Insurance Examiner
(775) 687-0736
mgarratt@doi.nv.gov

Policy and Form Filing-Property and Casualty
Mark Garratt
Chief Insurance Examiner
(775) 687-0736
mgarratt@doi.nv.gov

Property and Casualty-Commercial Lines
Mark Garratt
Chief Insurance Examiner
(775) 687-0736
mgarratt@doi.nv.gov

Property and Casualty-Personal Lines
Mark Garratt
Chief Insurance Examiner
(775) 687-0736
mgarratt@doi.nv.gov

Statistical Reporting
Gennady Stolyarov
Lead Actuary
(775) 687-0766
gstolyarov@doi.nv.gov

Self-Insured Workers' Compensation
Maurice Fuller
Insurance Examiner
(775) 687-0742
mfuller@doi.nv.gov
Chris Nicolopoulos is Commissioner of the New Hampshire Insurance Department. He was nominated by Governor Chris T. Sununu and unanimously approved by the New Hampshire Executive Council. Previously, Commissioner Nicolopoulos served as the President and CEO of the New Hampshire Association of Insurance Agents for five years. Prior to leading the NH Association of Insurance Agents, he was an associate at Preti, Flaherty, Beliveau & Pachios PLLP, and Government Affairs Director at the New Hampshire Association of Realtors. Commissioner Nicolopoulos earned his J.D. from New England Law School and his Bachelor of Arts in History from the University of New Hampshire. Since 2002, Nicolopoulos has been licensed to practice law in New Hampshire and Massachusetts. He lives in Bow, New Hampshire.

Chris Nicolopoulos
Commissioner

Term of Office: Five Years (Ends June 9, 2023)
Appointed: February 19, 2020

Mailing Address
New Hampshire Insurance Department
21 Fruit Street, Suite 14
Concord, New Hampshire 03301

Street Address
Same as mailing address

Phone Numbers
Main (603) 271-2261
Toll-free (800) 852-3416
Financial Exam/Licensing/Consumer 1 (603) 271-2241

Fax Numbers
Main (603) 271-1406

Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday
Website: www.nh.gov/insurance
Make Checks Payable to: Treasurer, State of New Hampshire

D.J. Bettencourt
Deputy Commissioner (603) 271-2261

Linda Zalinskie
Assistant to the Deputy Commissioner (603) 271-2261

Sandra Barlow
Assistant to the Commissioner (603) 271-2261

Christie Rice
Assistant Commissioner (603) 271-2261
NEW HAMPSHIRE

Douglas Bartlett
Director, Financial Regulation Division ..............................................................................................................(603) 271-2879

Tyler Brannen
Director of Health Economics .................................................................................................................................(603) 271-2396

David Sky
Chief Actuary, Life, Accident and Health Division ......................................................................................................(603) 271-2506

James Fox
Director, Property and Casualty Division ......................................................................................................................(603) 271-2502

Christian Citarella
Chief Actuary, Property and Casualty Division ............................................................................................................(603) 271-2113

Heather Silverstein
General Counsel .........................................................................................................................................................(603) 271-2261

Vacant
Enforcement Counsel ..................................................................................................................................................(603) 271-4137

Theodore Perkins, Jr
Information Technology ....................................................................................................................................................(603) 271-2518

Keith Nyhan
Director, Consumer Services .............................................................................................................................................(603) 271-3304

CONTACT PERSONS

NAIC Liaison
Christie Rice
Assistant Commissioner ...................................................................................................................................................(603) 271-2261

Accident and Health Insurance
Tyler Brannen
Director of Health Economics ...........................................................................................................................................(603) 271-2396

Agent Licensing
Christie Rice
Assistant Commissioner ...................................................................................................................................................(603) 271-2261

Annual Statements
Patricia Gosselin
Chief Financial Analyst, Financial Regulation Division ..............................................................................................(603) 271-2920

Company Licensing
Patricia Gosselin
Chief Financial Analyst, Financial Regulation Division ..............................................................................................(603) 271-2920

Consumer Services

NEW HAMPSHIRE

Keith Nyhan
Director, Consumer Services Division
(603) 271-3304

Deposits
Lisa Cotter
Financial Records Auditor, Financial Regulation Division
(603) 271-2528

Examinations-Agent
Christie Rice
Assistant Commissioner
(603) 271-2261

Examinations-Financial
Colin Wilkins
Chief Financial Examiner, Financial Regulation Division
(603) 271-2374

Examinations-Market Conduct
Edwin Pugsley
Chief Examiner, Property and Casualty Market Conduct Division
(603) 271-3711
Maureen Belanger
Chief Examiner, Life and Health Market Conduct Division
(603) 271-2828

Fees
Norma Stallings
Tax and Revenue Administrator
(603) 271-2391

General Counsel
Heather Silverstein
(603) 271-2261

Insurance Fraud
Heather Silverstein
General Counsel
(603) 271-2261

Media Relations/Public Information
Eireann Sibley
Director, Communications
(603) 271-3781

Outreach Coordinator
Tiffany Fuller
Outreach Coordinator, Communications
(603) 271-3886

Policy and Form Filing-Life, Accident and Health
Jason Dexter
Compliance Administrator, Life, Accident and Health Division
(603) 271-3041

Policy and Form Filing-Property and Casualty
NEW HAMPSHIRE

Frank Cardamone  
Compliance Administrator, Property and Casualty Division ................................................................. (603) 271-2163

Premium Tax  
Norma Stallings  
Tax and Revenue Administrator .................................................................................................................. (603) 271-2391

Property and Casualty Insurance  
James Fox  
Director, Property and Casualty Division .................................................................................................... (603) 271-2502

Property and Casualty-Commercial Lines  
Edwin Pugsley  
Chief Examiner, Property and Casualty Market Conduct Division ........................................................... (603) 271-3711

Statistical Reporting-Property and Casualty Market Analysis  
Christian Citarella  
Chief Actuary, Property and Casualty Division ............................................................................................ (603) 271-2113
Marlene Caride took the oath of office as Commissioner of Banking and Insurance on June 27, 2018. She was named Acting Commissioner by Governor Phil Murphy and began serving on January 16, 2018. Caride is the first Hispanic to head the department, where she oversees New Jersey's insurance, banking and real estate industries.

Prior to joining the department, Caride was a member of the New Jersey General Assembly representing the 36th Legislative District. During her three terms in the Assembly, Caride served on the Assembly Financial Institutions and Insurance Committee, the Assembly Appropriations Committee and the New Jersey Legislative Select Committee on Investigation. She also chaired the Assembly Education Committee and was vice-chair of the Assembly Transportation and Independent Authorities Committee.

Caride was a partner in the Union City, NJ, law firm of Gonzalez & Caride. She also served as the municipal prosecutor for the Ridgefield Municipal Court and Zoning Board attorney for the municipalities of South Hackensack, NJ, and Saddle Brook, NJ.

Earlier in her career, Caride served as legal counselor to the West New York Parking Authority and the alcoholic beverage control (ABC) prosecutor for the city of West New York, NJ. She also served as a special civil part mediator for the Hudson County Superior Court Law Division.

Caride is a member of the Bar of the Supreme Court of the United States, the New Jersey State Bar Association, the Hudson County Bar Association and the Hispanic Bar Association of New Jersey.

Caride earned a law degree from California Western School of Law and a bachelor's degree in education from Fairleigh Dickinson University. She resides in Ridgefield, NJ.

**Mailing Address**
State of New Jersey
Department of Banking and Insurance
20 West State Street
P.O. Box 325
Trenton, New Jersey 08625-0325

**New Jersey Personal Automobile Insurance Plan**
Laurel Corporate Center
10000 Midlantic Drive, Suite 403
W Mount Laurel, New Jersey 08054

**Phone Numbers**
Main: (609) 292-7272
Satellite Consumer Center, Newark: (973) 648-4713
Toll-Free Number: (800) 446-7467
Newark Main: (973) 622-6014
Mount Laurel Main: (856) 722-0030

**Fax Numbers**
Main: (609) 984-5273
Newark Main: (973) 622-6110
Mount Laurel Main: (856) 722-9382

**Office Hours:** 8:30 a.m.-5:00 p.m., Monday-Friday
**Website:** www.dobi.nj.gov
**Make Checks Payable to:** Department of Banking and Insurance
NEW JERSEY

Marlene Caride
Commissioner
(609) 633-7667

Justin Zimmerman
Chief of Staff
(609) 633-7667

Peter L. Hartt
Director, Division of Insurance
(609) 292-7272

Kristine A. Maurer, Esq.
Assistant Director, Division of Insurance
(609) 292-7272

Elijah Johnson
Director of Legislative Affairs
(609) 292-7272

Denise Illes
Chief of Regulation
(609) 292-7272

Vacant
Assistant Commissioner, Administration
(609) 292-7272

Steven P. Kerner, Jr.
Assistant Commissioner, Solvency Regulation
(609) 292-7272

Philip Gennace
Assistant Commissioner, Life and Health
(609) 292-7272

Carl Sornson
Assistant Commissioner, Property and Casualty
(609) 292-7272

Gale Simon
Assistant Commissioner, Consumer Protection
(609) 292-7272

William P. White
Assistant Commissioner, Captive Insurance
(609) 292-7272

Ralph Boeckman
Specialist, Market Regulation, Consumer Protection
(609) 292-7272

Ellen DeRosa
Executive Director, Individual Health Coverage Program and Small Employer Health Benefits Program
(609) 292-7272

Fredrick A. Huber
Executive Director, New Jersey, Compensation Rating and Inspection Bureau
(973) 622-6014

CONTACT PERSONS

NAIC Liaison
Peter L. Hartt
(609) 292-7272
peterhart@doi.nj.gov

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4/3/2021 148
NEW JERSEY

Kristine A. Maurer, Esq.  (602) 292-7272
Assistant Director, Division of Insurance...............................................................kristine.maurer@dobi.nj.gov

Accident and Health Insurance
Philip Gennace
   Assistant Commissioner, Life and Health..............................................................(609) 292-7272

Agent Licensing
Ruth Jackson  (609) 292-7272
   Supervisor, Insurance Producer Licensing.............................................................ruth.jackson@dobi.nj.gov

Annual Statements
Joann Jones  (609) 292-7272
   Technical Assistant II.................................................................................................joann.jones@dobi.nj.gov

Captive Insurance
William P. White  (609) 292-7272
   Assistant Commissioner.............................................................................................william.white@dobi.nj.gov

Company Licensing
Kwame Asare  (609) 292-7272
   Supervising Insurance Examiner...............................................................................kwame.asare@dobi.nj.gov

Consumer Complaints and Inquires
Gale Simon  (609) 292-7272
   Assistant Commissioner, Consumer Protection Services........................................gale.simon@dobi.nj.gov

Department Counsel
James A. Carey, Jr., DAG, Office of the New Jersey Attorney General  (609) 984-8469
   Section Chief...............................................................................................................james.carey@dol.lps.state.nj.us

Deposits
Kwame Asare  (609) 292-7272
   Supervising Insurance Examiner...............................................................................kwame.asare@dobi.nj.gov

Examinations-Agent
Gale Simon  (609) 292-7272
   Assistant Commissioner, Consumer Protection Services........................................gale.simon@dobi.nj.gov

Examinations-Financial
Steven P. Kerner, Jr.  (609) 292-7272
   Assistant Commissioner, Solvency Regulation.......................................................steve.kerner@dobi.nj.gov

Market Analysis, Market Conduct Examinations and Anti-Fraud Compliance
Ralph Boeckman  (609) 292-7272
   Market Regulation Specialist......................................................................................ralph.boeckman@dobi.nj.gov
NEW JERSEY

Financial Analysis
John Sirovetz  
Supervising Insurance Examiner Solvency Regulation .................................................................john.sirovetz@dobi.nj.gov

Life Insurance
Philip Gennace  
Assistant Commissioner, Life and Health ......................................................................................(609) 292-7272

Public Affairs
Trish Graber  
Director ...........................................................................................................................................trish.graber@dobi.nj.gov

Policy and Form Filing-Life and Health
Philip Gennace  
Assistant Commissioner, Life and Health ......................................................................................(609) 292-7272

Policy and Form Filing-Property and Casualty
Carl Sornson  
Assistant Commissioner, Property and Casualty .............................................................................(609) 292-7272

Premium Tax
Tanveer Ahmed  
Examiner II .........................................................................................................................................tanveer.ahmed@dobi.nj.gov

Property and Casualty-Commercial Lines
Carl Sornson  
Assistant Commissioner, Property and Casualty .............................................................................(609) 292-7272

Property and Casualty-Personal Lines
Carl Sornson  
Assistant Commissioner, Property and Casualty .............................................................................(609) 292-7272

Statistical Reporting
Sam Sacky  
Actuarial Analyst .................................................................................................................................samual.sacky@dobi.nj.gov

Bureau of Fraud Deterrence
Richard Besser  
Chief of Investigations .........................................................................................................................richard.besser@dobi.nj.gov
NEW MEXICO

On January 1, 2020, Mr. Toal became the New Mexico Superintendent of Insurance, having been chosen unanimously by the state Nominating Committee. The Office of the Superintendent of Insurance (OSI) serves all aspects of the insurance world in New Mexico and includes some notable special operations such as the Auto Theft Prevention program and the Patient Compensation Fund for malpractice actions. Prior to becoming Superintendent he served as a Deputy Secretary of the Human Services Department, leading several significant initiatives, including the innovative Enterprise HHS 2020 project that is designed to service multiple state agencies. In 2014, Mr. Toal began his work in NM as the Deputy Director of the Human Services Department’s Division of Medical Assistance.

Before relocating to NM in 2014, Mr. Toal served in several public service roles in Georgia, including Director of the State Cancer program, Commissioner of the Georgia Department of Community Health, which was responsible for the state Medicaid, PeachCare, State Health Planning, and Indigent Care Trust Fund programs, as well as the State Health Benefit Plan offering health benefits to all state and school personnel. Prior to creation of the Department of Community Health, for 11 years, Mr. Toal was both a Commissioner and Deputy Commissioner of the Georgia Department of Medical Assistance. In those roles, he was responsible for planning, management, and administration of the Georgia Medicaid program, which had a budget of $3.2 billion and paid health benefits on behalf of more than 950,000 recipients to nearly 40,000 providers. His last role with Georgia was serving as the Director of the Georgia Southern University College of Public Health’s Center for Rural Health and Research.

Mr. Toal received his Master of Public Health degree in Health Administration from the University of North Carolina at Chapel Hill and his undergraduate degree from the University of Illinois at Champaign-Urbana. He is a member of the New Mexico Public Health Association and an alumnus of the National Association of Medicaid Directors. He resides in Santa Fe, NM.

**Mailing Address**
Office of Superintendent of Insurance (OSI)
P.O. Box 1689
Santa Fe, New Mexico 87504-1689

**Street Address (Santa Fe Office)**
1120 Paseo de Peralta
Santa Fe, New Mexico 87501

**Street Address (Albuquerque Office)**
Office of Superintendent of Insurance (OSI)
6200 Uptown Blvd., Suite 100
Albuquerque, New Mexico 87110

**Phone Numbers**

<table>
<thead>
<tr>
<th>Phone Numbers</th>
<th>Street Address (Santa Fe Office)</th>
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<tr>
<td>Main (Santa Fe)</td>
<td>1120 Paseo de Peralta</td>
</tr>
<tr>
<td>Toll-Free Number (In-State Only)</td>
<td>Santa Fe, New Mexico 87501</td>
</tr>
<tr>
<td>Main (Albuquerque)</td>
<td>6200 Uptown Blvd., Suite 100</td>
</tr>
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<td>Albuquerque, New Mexico 87110</td>
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**Fax Numbers**

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<td>Main (Albuquerque)</td>
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</tbody>
</table>

**Office Hours**: 8:00 a.m.-5:00 p.m., Monday-Friday

**Website**: www.osi.state.nm.us

**Make Checks Payable to**: Office of Superintendent of Insurance

Jennifer A. Catechis
Deputy Superintendent
(505) 629-9537
jennifer.catechis@state.nm.us

Anna Krylova
Chief Actuary-Property and Casualty
(505) 827-4529
anna.krylova@state.nm.us

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NEW MEXICO

Bryan Brock (505) 827-4645
General Counsel to the Superintendent
bryan.brock@state.nm.us

CONTACT PERSONS

Annual Statements
Joel Bengo (505) 827-4645
Chief Examiner
joel.bengo@state.nm.us

Assigned Risk Pool-Workers' Compensation
Bogdanka Kurahovic (505) 827-4557
bogdanka.kurahovic@state.nm.us

Company Licensing
Ursula Almada (505) 827-4438
Supervisor
ursula.almada@state.nm.us

Consumer Complaints and Inquirers
Angelica Allen (505) 470-6586
Division Director
AngelicaA.Allen@state.nm.us

Deposits and Fees
Leatrice Geckler (505) 827-4438
Compliance Division Director
leatrice.geckler@state.nm.us

Examinations/Financial Analysis
Joel Bengo (505) 827-4655
Chief Examiner
joel.bengo@state.nm.us

Health policy and Consumer Education Bureau-Affordable Care Act (ACA)
Viara Ianakieva (505) 827-4561
Staff Manager
viara.ianakieva@state.nm.us
Paige Duhamel (505) 660-7108
Health Care Policy Manager
paige.duhamel@state.nm.us

Insurance Fraud Bureau
Roberta Baca (505) 795-1755
Criminal Division Director
roberta.baca@state.nm.us

Stop Fraud
(877) 807-4010

Investigations/Compliance
Mark Marquez (505) 827-4439
Staff Manager
mark.marquez@state.nm.us

Managed Health Care Bureau
NEW MEXICO

Margaret (Kika) Pena
Division Director
(505) 827-4561
margaret.pena@state.nm.us

Jessica Baker
Compliance Officer Supervisor
(505) 827-4651
jessica.baker@state.nm.us

Life and Health Product Filing Bureau-Form Filing
Julie Weinberg
Division Director
(505) 669-8578
Julie.Weinberg2@state.nm.us

Viara Ianakieva
Bureau Chief
(505) 827-4651
viara.ianakieva@state.nm.us

Producer (Agent) Licensing
Victoria Baca
Bureau Chief
(505) 827-4554
victoriaa.baca@state.nm.us

Property and Casualty-Policy and Form Filing
Ashley Hernandez
(505) 827-4593
ashley.hernandez@state.nm.us

Premium Tax
Taxation and Revenue Department
State of New Mexico
(505) 827-0700
https://www.tax.newmexico.gov/contact-us/

Statistical Reporting
Anna Krylova
(505) 827-4529
anna.krylova@state.nm.us

Title Insurance
Mickey VanCuren
Title Bureau Compliance Officer
(505) 827-4930
mickey.vancuren@state.nm.us

Laura Baca
Compliance Officer
(505) 827-4391
laura.baca@state.nm.us
NEW YORK

Linda A. Lacewell was nominated Superintendent of the New York State Department of Financial Services by Governor Andrew M. Cuomo on February 4, 2019. She was confirmed by the New York State Senate in June 2019. Lacewell most recently served as Chief of Staff and Counselor to the Governor. In that role, she oversaw Executive Chamber operations, as well as ethics and law enforcement matters.

Lacewell previously served as executive director of a cancer foundation initiative in Culver City, California. Prior to that, Lacewell served as Chief Risk Officer and Counselor to Governor Cuomo where she built and implemented the first statewide system for ethics, risk and compliance in agencies and authorities.

Lacewell was formerly special counsel to the Governor, as well as the architect of OpenNY, a state-of-the-art open data initiative. She also served as special counsel to Attorney General Cuomo, where she oversaw the public pension fund pay-to-play investigation and the out-of-network health insurance investigation, both of which led to nationwide systemic reform. Prior to that, Lacewell spent nine years as an assistant U.S. attorney for the Eastern District of New York, including two years on the Enron Task Force, and received the Henry L. Stimson Medal and the Attorney General’s Award for Exceptional Service.

Lacewell earned her B.A. from New College of the University of South Florida and her J.D. with honors from the University of Miami School of Law. She clerked for a U.S. District Judge for the Southern District of Florida. Lacewell serves as an adjunct professor at New York University School of Law, teaching ethics in government, and previously served as an adjunct professor of law at Fordham University School of Law, teaching international criminal law.

Mailing Address
New York State Department of Financial Services
One State Street
New York, New York 10004-1151

Street Address
New York State Department of Financial Services
One Commerce Plaza, Suite 1700
Albany, New York 12257

Phone Numbers
Main (212) 709-3500
Main (Albany) (518) 474-4567
Agents and Brokers (518) 474-6630
Consumer Complaints (212) 480-6400
Consumer Complaints Toll-Free (800) 342-3736
Insurance Fraud Hotline (888) 372-8369
Multilingual Telephone Service (9am-5pm) (518) 474-5138

Fax Numbers
Main (212) 709-3520
Main (Albany) (518) 473-6814

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.dfs.ny.gov
Make Checks Payable to: Premium Taxes: State Tax Commission Department Fees: Superintendent of Financial Services

Linda A. Lacewell Superintendent (212) 709-3501

Linda A. Lacewell
Superintendent
linda.lacewell@dfs.ny.gov

My Chi To Executive Deputy Superintendent, Insurance Division (212) 709-3502
mychi.to@dfs.ny.gov

Stephen Doody Deputy Superintendent, Property and Casualty Insurance Division (212) 480-5127
stephen.doody@dfs.ny.gov

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4/3/2021
NEW YORK

Mona Bhalla
Deputy Superintendent, Life Insurance Division
mona.bhalla@dfs.ny.gov

Shirin Emami
Executive Deputy Superintendent, Banking Division
shirin.emami@dfs.ny.gov

Katie Lemire
Executive Deputy Superintendent, Consumer Protection and Financial Enforcement Division
katherine.lemire@dfs.ny.gov

Steven F. Kluger
Executive Deputy Superintendent, Capital Markets
steven.kluger@dfs.ny.gov

Justin Herring
Executive Deputy Superintendent, Cybersecurity
justin.herring@dfs.ny.gov

Matt Homer
Executive Deputy Superintendent, Research and Innovation
matthew.homer@dfs.ny.gov

Nate Turnbull
Executive Deputy Superintendent, External Affairs and Strategy Division
nate.turnbull@dfs.ny.gov

Kevin Bishop
Acting General Counsel
kevin.bishop@dfs.ny.gov

Sumit Sud
Senior Deputy Superintendent for Insurance
sumit.sud@dfs.ny.gov

Marshal Bozzo
Deputy General Counsel for Insurance
marshal.bozzo@dfs.ny.gov

Avani Shah
Deputy Superintendent for Insurance
avani.shah@dfs.ny.gov

Robert Kasinow
Assistant Deputy Superintendent for Property
robert.kasinow@dfs.ny.gov
North Carolina Insurance Commissioner and State Fire Marshal Mike Causey has been a small businessman, insurance agent, and insurance agency owner with 25 years in the insurance industry.

He's a native of Guilford County and still lives in the same house on the Causey family farm where he grew up.

Commissioner Causey learned the values of hard work growing up on the family farm. After going off to school and serving the U.S. Army, Mike worked as a field engineer in the construction industry and then began his career in the insurance industry where he learned virtually every facet of the insurance industry - working as an agency manager, as superintendent of agencies and owning his own agency.

Commissioner Mike Causey enjoys serving the citizens of North Carolina as the NC Department of Insurance meets the insurance and safety needs of North Carolina families and businesses.

Mike Causey
Commissioner

Term of Office: Four years
Elected: November 8, 2016
Re-elected: November 3, 2020

Mailing Address
North Carolina Department of Insurance
1201 Mail Service Center
Raleigh, North Carolina 27699-1201

Street Address
North Carolina Department of Insurance
325 N. Salisbury Street
Raleigh, North Carolina 27603-5926

Email Address
firstname.lastname@ncdoi.gov

Phone Numbers
Main .................................................. (919) 807-6000
Toll-free Nationwide ........................................... (855) 408-1212

Fax Numbers
Main .......................................................... (919) 715-8889

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.ncdoi.gov
Make Checks Payable to: North Carolina Department of Insurance

Michelle Osborne .......................................................... (919) 807-6006
Chief Deputy Commissioner .......................................................... michelle.osborne@ncdoi.gov

Brian Taylor .......................................................... (919) 647-0003
Chief State Fire Marshal, Assistant Commissioner .......................................................... brian.taylor@ncdoi.gov

Mark Tyler .......................................................... (919) 807-6007
Chief Operating Officer .......................................................... mark.tyler@ncdoi.gov
NORTH CAROLINA

John Hoomani (919) 807-6093
General Counsel
john.hoomani@ncdoi.gov

Ted Brown (919) 807-6002
Senior Policy Advisor
ted.brown@ncdoi.gov

Debbie Walker (919) 807-6165
Senior Deputy Commissioner, Captive Insurance Company Division
debbie.walker@ncdoi.gov

Jackie Obusek (919) 807-6166
Senior Deputy Commissioner, Company Services Group
jackie.obusek@ncdoi.gov

Kathy Shortt (919) 814-9874
Senior Deputy Commissioner, Consumer Assistance Group
kathy.shortt@ncdoi.gov

Marty Sumner (919) 807-6846
Senior Deputy Commissioner, Fraud Control Group
marty.sumner@ncdoi.gov

CONTACT PERSONS

Actuarial Services
Kevin Conley (919) 807-6639
Chief Actuary
kevin.conley@ncdoi.gov

Agent Services
Angela Hatchell (919) 807-6800
Deputy Commissioner
asd@ncdoi.gov

Annual Statement Fees
Sue Ann Webster (919) 807-6612
Corporate Records Administrator
sueann.webster@ncdoi.gov

Captives
Debbie Walker (919) 807-6165
Senior Deputy Commissioner
debbie.walker@ncdoi.gov

Computer Systems and Telecommunications
Keith Briggs (919) 807-6101
Chief Information Officer

Consumer Assistance Programs
Seniors' Health Insurance Information Program (SHIIP),
Consumer Services Division, Health Insurance Smart NC (855) 408-1212

Enrique Coello (910) 305-2177
Director, Latino and Minority Affairs
enrique.coello@ncdoi.gov

Joyce Johnson (919) 814-9875
Deputy Commissioner, Consumer Services
joyce.johnson@ncdoi.gov
Melinda Munden  
Deputy Commissioner, SHIIP  
(919) 814-9942  
melinda.munden@ncdoi.gov

Nancy Wise  
Manager  
(919) 807-6178  
nancy.wise@ncdoi.gov

Darlene Langston  
Controller  
(919) 807-6036  
darlene.langston@ncdoi.gov

Carl Martin  
Deputy Commissioner  
(919) 647-0009  
carl.martin@ncdoi.gov

Jessica Price  
Chief Financial Analyst  
(919) 807-6169  
jessica.price@ncdoi.gov

Monique Smith  
Deputy Commissioner  
(919) 807-6605  
monique.smith@ncdoi.gov

Kim Williams  
Deputy Director  
(919) 647-0089  
kim.williams@ncdoi.gov

Brian Wade  
Deputy Director  
(919) 647-0090  
brian.wade@ncdoi.gov

Ted Hamby  
Deputy Commissioner  
(919) 807-6058  
ted.hamby@ncdoi.gov

Joe Sadler  
Deputy Director  
(919) 661-5880  
joe.sadler@ncdoi.gov

Teresa Knowles  
Deputy Commissioner  
(919) 807-6886  
teresa.knowles@ncdoi.gov

Jackie Obusek  
Senior Deputy Commissioner  
(919) 807-6166  
jackie.obusek@ncdoi.gov
NORTH CAROLINA

Personnel
Janet Blount .......................................................... (919) 807-6047
Personnel Officer .......................................................... janet.blount@ncdoi.gov

Prevention, Programs and Grants
Shannon Bullock ....................................................... (919) 647-0071
Deputy Director .......................................................... shannon.bullock@ncdoi.gov

Property and Casualty Insurance
Fred Fuller ................................................................. (919) 807-6080
Deputy Commissioner .................................................. fred.fuller@ncdoi.gov

Public Information
Marla Sink .............................................................. (919) 807-6017
Director ................................................................. marla.sink@ncdoi.gov

Regulatory Actions
Susan Coble ............................................................... (919) 807-6156
Chief Regulatory Specialist ............................................. susan.coble@ncdoi.gov

Risk Management
Bryan Heckle ............................................................ (919) 661-5880
Deputy Director .......................................................... bryan.heckle@ncdoi.gov

Security Deposits
Hasije Harris ............................................................ (919) 807-6613
Collateral Securities Administrator .................................. hasije.harris@ncdoi.gov
NORTH DAKOTA

Jon Godfread was elected North Dakota’s 22nd Insurance Commissioner on November 8, 2016. In service to the citizens of North Dakota, Godfread has prioritized consumer advocacy, ensuring North Dakotans are better aware of the services offered by the Insurance Department beyond industry regulation. He has also worked to restructure the department for efficient, effective use of tax-payer dollars, along with employee satisfaction.

On a national level, Godfread has been an active voice in discussions about insurance regulations including use of technology, air ambulance service, and healthcare reinsurance. He currently chairs the NAIC's Innovation and Technology Task Force.

Prior to serving as Insurance Commissioner, Godfread was most recently Vice President of Governmental Affairs for the Greater North Dakota Chamber in Bismarck. His background also includes banking and professional athletics. He has held prominent roles in discussions around the federal Affordable Care Act (ACA), across-the-board tax reductions for North Dakotans, creation of the North Dakota Outdoor Heritage Fund, K–12 education efforts and more.

Godfread earned a law degree and a Master of Business Administration (MBA) from the University of North Dakota in 2011. He earned his bachelor’s degree in business with honors from the University of Northern Iowa in 2005.

Mailing Address
North Dakota Insurance Department
600 East Boulevard Avenue, 5th Floor
Bismarck, North Dakota 58505-0320

Email Address
insurance@nd.gov

Phone Numbers
Main (701) 328-2440
Toll-Free Number (In-State Only) (800) 247-0560

Fax Numbers
Main (701) 328-4880

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.nd.gov/ndins
Make Checks Payable to: North Dakota Insurance Department

CONTACT PERSONS

John R. Arnold (701) 328-2440
Deputy Insurance Commissioner.................................................................jarnold@nd.gov

Policy and Form Filing-Life and Health

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4/3/2021 161
NORTH DAKOTA

Chrystal Bartuska
Life & Health Director/Medicare Division Director
cabartuska@nd.gov
(701) 328-2441

Colton Storseth
Life and Health Actuary
cstorseth@nd.gov
(701) 328-4979

Consumer Complaints and Inquires-Life and Health
Chrystal Bartuska
Life & Health Director/Medicare Division Director
cabartuska@nd.gov
(701) 328-2441

Angie Voegele
Consumer Assistance Analyst
amvoegele@nd.gov
(701) 328-2940

Policy, Form and Rate Filings-Property and Casualty
Janelle Middlestead
Property & Casualty/Producer Licensing Division Director
jlmiddlestead@nd.gov
(701) 328-4460

Mike Andring
Property and Casualty Actuary
mandring@nd.gov
(701) 328-4937

Consumer Complaints and Inquires-Property and Casualty
Janelle Middlestead
Property & Casualty Director/Producer Licensing Division Director
jlmiddlestead@nd.gov
(701) 328-4460

Holly Brockman
Consumer Assistance Analyst
hbrockman@nd.gov
(701) 328-2932

Agent Licensing
Janelle Middlestead
Property & Casualty Director/Producer Licensing Division Director
jlmiddlestead@nd.gov
(701) 328-4460

Budget
Jess Davis
Accountant
jessdavis@nd.gov
(701) 328-2930

Deposits
Rachel Kriege
Human Resources Manager
rkriege@nd.gov
(701) 328-2931

Premium Tax
Jess Davis
Accountant
jessdavis@nd.gov
(701) 328-2930

General Counsel
Johnny Palsgraaf
General Counsel
jpalsgraaf@nd.gov
(701) 328-2440

Investigations and Fraud
NORTH DAKOTA

Dale Pittman
Fraud Investigation Division Director
(701) 328-2884
jpittman@nd.gov

Rebecca Kopp
Special Investigator
(701) 328-4641
rakopp@nd.gov

Examinations-Financial
Matt Fischer
Chief Examiner and Division Director/Company Licensing and Examinations
(701) 328-9617
mattfischer@nd.gov

Examinations-Market Conduct
Johnny Palsgraaf
Legal Counsel
(701) 328-2577
jpalsgraaf@nd.gov

Media Relations/Public Information
Ashley Kelsch
Public Information Officer
(701) 328-2684
amkelsch@nd.gov

Statistical Reporting
Ashley Kelsch
Public Information Officer
(701) 328-2684
amkelsch@nd.gov

Technology
Laurie Scully
IT Administrator
(701) 328-2503
lscully@nd.gov
On March 4, 2015, Mark O. Rabauliman was confirmed as Secretary of Commerce by the Senate of the Commonwealth of Northern Mariana Islands (CNMI). Rabauliman has served as Acting Secretary for the Department of Commerce since September 2014.

As part of his duties as the Secretary of Commerce, Rabauliman automatically becomes the Insurance Commissioner, Workers Compensation Commissioner and the Banking Director for the Commonwealth of the Northern Mariana Islands.

In addition to his current duties, Rabauliman heads the Video Lottery Commission. He has served as chairman for various government entities and nonprofit organizations, including the CNMI State Library, 2012 to present; and the Commonwealth Council for Arts and Culture, 2012 to 2014. He also has been a member of the Museum Board of Governors since 2013.

Rabauliman has widespread experience in the private and government sectors. He has more than 12 years of experience leading teams of various sizes in different industries to accomplish objectives of the organizations he served. These experiences are in the areas of public administration, telecommunications, network, and education, providing him with a wealth of knowledge and the ability to adapt to diverse leadership roles. Included in his continued development are various grant writing and executive leadership trainings.

Mark O. Rabauliman
Secretary of Commerce

Term of Office: Concurrent with Current Governor
Confirmed: March 4, 2015
NORTHERN MARIANA ISLANDS

Frank D. Cabrera
Workers' Compensation Manager
director.wcc@commerce.gov.mp
(670) 664-3000

Jenny C. Norita
WCC Officer
jnorita@commerce.gov.mp
(670) 664-3000

Aristona M. Tudela
Banking Examiner II
ttudela@commerce.gov.mp
(670) 664-3000
Judith L. French was appointed to serve as Director of the Ohio Department of Insurance on February 8, 2021 by Governor Mike DeWine. French serves as a member of Governor DeWine’s cabinet and is responsible for the overall leadership and direction of the department.

Prior to becoming Director, French served as a justice of the Ohio Supreme Court and was the tenth woman to serve in that role in Ohio’s history. During her eight years on the court, Justice French participated in thousands of decisions and authored more than 100 opinions. In addition, she successfully pursued reforms to improve Ohio’s judiciary and justice system, and was appointed by the U.S. Chief Justice to serve on the Federal Appellate Rules Committee.

For nearly three decades, Director French has served the people of Ohio. Before becoming a justice, she served the state as an appellate judge, chief legal counsel to the governor, an assistant attorney general, and a state government lawyer. As an attorney representing the State of Ohio, she made two arguments before the United States Supreme Court.

Prior to joining the public sector, French worked as an attorney with the Columbus law firm of Porter, Wright, Morris & Arthur, specializing in environmental law. She also served as in-house counsel for a large manufacturing company.

Director French received three degrees from The Ohio State University: a B.A. in political science, an M.A. in history (with a concentration in military history and strategic studies), and a J.D., with honors. She is a member of the Moritz College of Law National Council, and in 2018 was awarded the college's Distinguished Jurist Award for her work on the bench.

French currently resides in Grandview Heights, near Columbus, with her husband. They have two children and two grandchildren.

**Mailing Address**
Ohio Department of Insurance
50 West Town Street, Suite 300
Columbus, Ohio 43215

**Email Address**
firstname.lastname@insurance.ohio.gov

**Phone Numbers**
Main: (614) 644-2658
Consumer Services Division: (800) 686-1526
Fraud Division: (800) 686-1527
OSHIIP: (800) 686-1578
Risk Assessment: (614) 644-2647
Legal: (614) 644-2640
Licensing Division: (614) 644-2665

**Fax Numbers**
Main: (614) 644-3743
Consumer Services: (614) 644-3744
Fraud and Enforcement: (614) 387-0092
Property and Casualty: (614) 728-1280
Risk Assessment: (614) 644-3256
Legal: (614) 644-3742
Licensing Division: (614) 387-0096

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** www.insurance.ohio.gov

**Make Checks Payable to:** Ohio Treasurer Robert Sprague

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OHIO

Lori Barron
Senior Policy Advisor - Innovation and Emerging Products
lori.barron@insurance.ohio.gov

Michelle Brugh Rafeld
Assistant Director, Fraud and Enforcement
michelle.rafeld@insurance.ohio.gov

CONTACT PERSONS

Todd Oberholtzer
Market Conduct
todd.oberholtzer@insurance.ohio.gov

Laura Miller
Actuarial Services and Product Regulation-Chief of Life, Health and Managed Care
laura.miller@insurance.ohio.gov

Laura Miller
Actuarial Services and Product Regulation-Chief of Property and Casualty
laura.miller@insurance.ohio.gov

Jianming Xia
Assistant Director, Fiscal Operations
jianming.xia@insurance.ohio.gov

Karen Vourvopoulos
Chief, Licensing Division
karen.vourvopoulos@insurance.ohio.gov

Jessica Schuster
Assistant Director, Human Resources
(614) 728-1012

Amanda Baird
General Counsel, Legal Division
(614) 644-3326

Accident/Health Insurance-HMO Division

Marjorie Ellis
Actuarial Services and Product Regulation-Life, Health and Managed Care
majorie.ellis@insurance.ohio.gov

Agent Licensing

Karen Vourvopoulos
Licensing-License Division
karen.vourvopoulos@insurance.ohio.gov

Annual Statements

Cameron Piatt
Risk Assessment-Financial Regulation
(614) 728-1074

cameron.piatt@insurance.ohio.gov

Captive Insurance

Tracy Snow
Risk Assessment-Captive Insurance
(614) 728-7263

tracy.snow@insurance.ohio.gov

Company Licensing

Cameron Piatt
Risk Assessment-Financial Regulation
(614) 728-1074
cameron.piatt@insurance.ohio.gov

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OHIO

Consumer Complaints and Inquires
Jana Jarrett (614) 644-3378
Consumer Affairs-Consumer Services jana.jarrett@insurance.ohio.gov

Consumer Counseling Program for Seniors
Christina Reeg (614) 644-3464
Consumer Affairs-SHIIP Program Director christina.reeg@insurance.ohio.gov

Deposits
Melissa Chuvalas (614) 752-0720
Fiscal Operations melissa.chuvalas@insurance.ohio.gov

Enforcement
David Barney (614) 644-3193
Fraud and Enforcement-Enforcement Division david.barney@insurance.ohio.gov

Examinations-Agent
Karen Vourvopoulos (614) 728-1249
Licensing-License Division karen.vourvopoulos@insurance.ohio.gov

Examinations-Financial
Tracey Snow (614) 728-1263
Chief Examiner, Risk Assessment tracey.snow@insurance.ohio.gov

Examinations-Market Conduct
Todd Oberholtzer (614) 387-1459
Risk Assessment-Market Conduct todd.oberholtzer@insurance.ohio.gov

Fees-Agents
Karen Vourvopoulos (614) 728-1249
Licensing-License Division karen.vourvopoulos@insurance.ohio.gov

Fees-Company
Melissa Chuvalas (614) 752-0720
Fiscal Operations melissa.chuvalas@insurance.ohio.gov

Fraud
Michelle Rafeld (614) 728-1009
Fraud and Enforcement-Fraud Division michelle.rafeld@insurance.ohio.gov

Health, Rates
Laura Miller (614) 728-1208
Actuarial Services and Product Regulation-Life, Health and Managed Care laura.miller@insurance.ohio.gov

Life, Rates
OHIO

Pete Weber  (614) 644-3311
   Actuarial Services and Product Regulation-Life, Health and Managed Care..........................................................peter.weber@insurance.ohio.gov

Media Relations/Public Information
Leslie Minnich  (614) 728-1292
   Chief, Communications............................................................................................................................................leslie.minnich@insurance.ohio.gov

Policy and Form Filing-Life and Health
Marjorie Ellis  (614) 644-3451
   Actuarial Services and Product Regulation-Life, Health and Managed Care..........................................................marjorie.ellis@insurance.ohio.gov

Policy and Form Filing-Property and Casualty
Maureen Motter  (614) 644-3361
   Actuarial Services and Product Regulation-Property and Casualty........................................................................maureen.motter@insurance.ohio.gov

Premium Tax
Cameron Piatt  (614) 728-1074
   Financial Regulation, Risk Assessment.........................................................................................................................cameron.piatt@insurance.ohio.gov

Property and Casualty-Personal and Commercial Lines Rates
Tom Botsko  (614) 387-2819
   Actuarial Services and Product Regulation-Property and Casualty...........................................................................thomas.botsko@insurance.ohio.gov

Statistical Reporting
Maureen Motter  (614) 644-3361
   Actuarial Services and Product Regulation-Property and Casualty...........................................................................maureen.motter@insurance.ohio.gov
Glen Mulready became the 13th Oklahoma Insurance Commissioner after receiving 62% of the vote. He was sworn in office on January 14, 2019.

Glen is a long-time insurance professional and private sector businessman who is a recognized leader and champion in the insurance industry. Starting as a broker in 1984, Glen rose to serve at the executive level of the two largest health insurance companies in Oklahoma. In 2007, he joined Benefit Plan Strategies, a company helping businesses provide employee benefits and health insurance to their employees.

Glen has served as President of both the Tulsa and Oklahoma State Health Underwriters Associations and has been named State Health Underwriter of the Year.

In 2010, Glen successfully ran for state representative and quickly became the point person for the House of Representatives on insurance issues and was appointed chairman of the Insurance Committee after the 2014 elections. In 2011, Governing Magazine named Glen as one of 17 “GOP Legislators to Watch.”

As an influential state representative, Glen passed legislation which expanded insurance options and resulted in more insurance companies offering service in the state. His consumer awareness was most evident when he reformed a state employee insurance program to save Oklahoma millions of dollars a year while also saving thousands of dollars for those families. Seeking to improve the Oklahoma business climate, Glen sponsored the Insurance Business Transfer (IBT) Act that is now law and is recognized as one of the most innovative pieces of insurance legislation nationally. Glen’s many successes led to him being tapped for the leadership position of Majority Floor Leader in 2017.

Glen and Sally, his wife of 32 years, are the proud parents of three teenage sons, Sam, Jake and Will. In 2008, Glen and Sally were the recipients of Leadership Tulsa’s Paragon Award for their work with Big Brothers Big Sisters. Glen is very active in the community having served on numerous boards and committees including Big Brothers Big Sisters, the Juvenile Diabetes Research Fund, March of Dimes, Shepherds Fold Ranch Christian Summer Camp, Crime Commission and Tulsa Tough.

Glen Mulready
Commissioner

Term of Office: Four years
Elected: November 6, 2018

Email Address
firstname.lastname@oid.ok.gov

Phone Numbers
Main (Oklahoma City) (405) 521-2828
Toll-Free Number (In-State Only) (800) 522-0071
Main (Tulsa) (918) 295-3700

Fax Numbers
Main (Oklahoma City) (405) 521-6635
Main (Tulsa) (918) 994-7916

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://www.ok.gov/oid/
Make Checks Payable to: Oklahoma Insurance Department
OKLAHOMA

Glen Mulready
Commissioner .................................................................glen.mulready@oid.ok.gov

Brian Downs
Chief of Staff; First Deputy Commissioner .......................................................brian.downs@oid.ok.gov

Mike Rhoads
Deputy Commissioner of Consumer Services ......................................................mike.rhoads@oid.ok.gov

Ashley Scott
Government and Community Affairs Director ......................................................ashley.scott@oid.ok.gov

Kim Bailey
General Counsel .................................................................kim.bailey@oid.ok.gov

Liz Heigle
Communications Director .................................................................liz.heigle@oid.ok.gov

Jim Marshall
Operations Director ........................................................................jim.marshall@oid.ok.gov

Lydia Shirley
Assistant Commissioner of Consumer Services ....................................................lydia.shirley@oid.ok.gov

Andy Schallhorn
Deputy Commissioner of Financial Regulations & Chief Actuary ........................andrew.schallhorn@oid.ok.gov

Cuc Nguyen
Assistant Commissioner of Rate & Form .........................................................cuc.nguyen@oid.ok.gov

Sherry Marczewski
Assistant Commissioner of Comptroller .........................................................sherry.marczewski@oid.ok.gov

Mike Pavlik
Assistant Commissioner of Systems Security ........................................................michael.pavlik@oid.ok.gov

Ray Walker
Medicare Assistance Program Director ...............................................................ray.walker@oid.ok.gov

Karlita Manger
Executive Assistant to the Commissioner ............................................................karlita.manger@oid.ok.gov

CONTACT PERSONS

Actuarial
OKLAHOMA

Andy Schallhorn  
Deputy Commissioner of Financial Regulations & Chief Actuary  
(405) 522-4969  
andrew.schallhorn@oid.ok.gov

Anti-Fraud Unit
Rick Wagnon  
Chief, Anti-Fraud Unit  
(405) 522-6180  
rick.wagnon@oid.ok.gov

Captive Insurance
Andy Schallhorn  
Deputy Commissioner of Financial Regulations & Chief Actuary  
(405) 522-4969  
andrew.schallhorn@oid.ok.gov

Commissioner's Inquiries
Karli Manger  
Executive Assistant to the Commissioner  
(405) 522-0891  
karlita.manger@oid.ok.gov

Community Outreach
Jim Marshall  
Operations Director  
(405) 522-8398  
jim.marshall@oid.ok.gov

Comptroller
Sherry Marczewski  
Assistant Commissioner, Comptroller  
(405) 522-4581  
sherry.marczewski@oid.ok.gov

Consumer Assistance
Lydia Shirley  
Assistant Commissioner of Consumer Services  
(405) 521-2991  
lydia.shirley@oid.ok.gov

Consumer Counseling Program for Seniors
Ray Walker  
Medicare Assistance Program Director  
(405) 521-6632  
ray.walker@oid.ok.gov

Continuing Education
Erin Wainner  
Assistant Commissioner of Licensing Services  
(405) 522-0897  
erin.wainner@oid.ok.gov

Financial Analysis
Diane Carter  
Chief Financial Analyst  
(405) 522-6337  
diane.carter@oid.ok.gov

Financial Examinations
Eli Snowbarger  
Chief Financial Examiner  
(405) 522-6179  
eli.snowbarger@oid.ok.gov

Government Relations and Public Policy
Ashley Scott  
Government and Community Affairs Director  
(405) 521-6654  
ashley.scott@oid.ok.gov
OKLAHOMA

Health Policy
Mike Rhoads
Deputy Commissioner of Consumer Services...mike.rhoads@oid.ok.gov

Human Resources/Operations
Jim Marshall
Operations Director...jim.marshall@oid.ok.gov

Legal
Kim Bailey
General Counsel...kim.bailey@oid.ok.gov

Market Regulation
Landon Hubbart
Chief of Market Regulation...landon.hubbart@oid.ok.gov

Media Relations
Liz Heigle
Communications Director...liz.heigle@oid.ok.gov

Policy, Form, Rate and Manual Rule
Cue Nguyen
Assistant Commissioner, Rate and Form Compliance Division Manager...cue.nguyen@oid.ok.gov

Producer Licensing
Courtney Khodabakhsh
Licensing Manager...courtney.khodabakhsh@oid.ok.gov

Receivership
Kim Bailey
General Counsel...kim.bailey@oid.ok.gov

Workers' Compensation
Cuc Nguyen
Assistant Commissioner of Rate & Form...cuc.nguyen@oid.ok.gov
Andrew R. Stolfi was appointed Department of Consumer and Business Services director in April 2020. He is also the state’s insurance commissioner. He began with the department in February 2018 as Division of Financial Regulation administrator and insurance commissioner.

Previously, Stolfi spent six years in Switzerland at the International Association of Insurance Supervisors, most recently serving as chief operating officer and chief counsel. He was responsible for leading the operations, legal, communications, finance, risk management, and human resources functions. He was also a key advisor to the association's Executive Committee and served as its first communications officer.

Before joining the association, Stolfi served in various senior management roles at the Illinois Department of Insurance, including acting director, chief of staff, and special counsel for policy and legislative affairs. In Illinois, he developed and managed all aspects of the department's legislative agenda and day-to-day operations.

Stolfi is an active participant at the National Association of Insurance Commissioners, where he was elected twice to the Executive Committee and serves as vice chair of the Consumer Liaison Committee and Health Innovations Working Group.

His legal background includes serving as attorney and policy analyst in the Office of the Governor of the State of Illinois, as judicial law clerk for the Honorable Thomas E. Hoffman in the Illinois Appellate Court, First District, and as a special assistant corporation counsel for the City of Chicago Law Department.

Stolfi received a Bachelor of Science degree from the University of Vermont and a law degree with honors from Chicago-Kent College of Law. He resides in Salem with his wife and two children.

**Oregon Department of Consumer and Business Services**

**Street Address**

Oregon Department of Consumer and Business Services
Division of Financial Regulation
350 Winter Street, NE
Salem, Oregon 97301-3883

**Mailing Address**

Oregon Department of Consumer and Business Services
Division of Financial Regulation
P.O. Box 14480
Salem, Oregon 97309-0405

**Email Address**

See individual email addresses

**Phone Numbers**

<table>
<thead>
<tr>
<th>Phone Type</th>
<th>Number</th>
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<tbody>
<tr>
<td>Main</td>
<td>(503) 947-7980</td>
</tr>
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<td>Toll-free</td>
<td>(888) 877-4894</td>
</tr>
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**Fax Numbers**

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<th>Fax Type</th>
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<tr>
<td>Main</td>
<td>(503) 947-0088</td>
</tr>
</tbody>
</table>

**Office Hours**: 8:00 a.m.-5:00 p.m., Monday-Friday

**Website**: https://dfr.oregon.gov/Pages/index.aspx

**Make Checks Payable to**: Department of Consumer and Business Services

Andrew Stolfi
Director/Insurance Commissioner, Department of Consumer and Business Services andrew.stolfi@oregon.gov

TK Keen
Administrator, Div. of Financial Regulation TK.Keen@oregon.gov

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OREGON

Alex Cheng
Acting Deputy Administrator
(971) 283-1958
Alexander.S.Cheng@oregon.gov

JP Jones
Deputy Administrator
(503) 949-8323
jp.jones@oregon.gov

CONTACT PERSONS

Administrative Rules
TK Keen
Policy and Actuarial Services
(503) 586-8143
tk.keen@oregon.gov

Annual Statements
Ryan Keeling
Assistant Manager/Chief Analyst
(503) 947-7271
ryan.w.keeling@oregon.gov

Company Licensing
Ryan Keeling
Assistant Manager/Chief Analyst
(503) 947-7271
ryan.w.keeling@oregon.gov

Consumer Advocacy
Tricia Goldsmith
Senior Manager, Consumer Education and Advocacy
(503) 947-7275
tricia.a.goldsmith@oregon.gov

Consumer Outreach
Tricia Goldsmith
Senior Manager, Consumer Education and Advocacy
(503) 947-7275
tricia.a.goldsmith@oregon.gov

Department Counsel
Ted Falk
General Counsel, Assistant Attorney General
(503) 947-4430
theodore.falk@state.or.us

Deposits
Jason Haynes
Security Deposit Analyst
(503) 947-7259
jason.haynes@oregon.gov

Examinations-Financial
Greg Lathrop
Senior Manager, Chief Financial Examiner
(503) 947-7982
greg.a.lathrop@oregon.gov

Examination-Producer
Kirsten Anderson
Senior Manager, Licensing
(503) 947-7478
kirsten.l.anderson@oregon.gov

Fees-Company
Ryan Keeling
Assistant Manager/Chief Analyst
(503) 947-7271
ryan.w.keeling@oregon.gov
OREGON

Cassie Soucy  
Senior Policy Analyst  
(503) 983-3985  
Cassandra.Soucy@oregon.gov

Michael Schopf  
Senior Policy Analyst (Health)  
(503) 877-7275  
michael.d.schopf@oregon.gov

Lauren Winters  
Senior Policy Analyst  
(503) 947-7039  
lauren.e.winters@oregon.gov

Aeron Teverbaugh  
Senior Policy Analyst  
(503) 847-7844  
aeron.teverbaugh@oregon.gov

Producer Licensing

Kirsten Anderson  
Senior Manager, Licensing  
(503) 947-7478  
kirsten.l.anderson@oregon.gov

Product Regulation

Tashia Sizemore  
Senior Manager, Product Regulation  
(503) 947-7270  
tashia.sizemore@oregon.gov

Property and Casualty-Actuarial

Dave Dahl  
(503) 947-7252  
david.f.dahl@oregon.gov

Rates and Forms

Tashia Sizemore  
Senior Manager, Product Regulation  
(503) 947-7270  
tashia.sizemore@oregon.gov

Receivership

Ryan Keeling  
Assistant Manager/Chief Analyst  
(503) 947-7271  
ryan.w.keeling@oregon.gov

Retaliatory Tax

Shannon O'Shea  
(503) 947-7046  
shannon.oshea@oregon.gov

Gail McFarlin  
(503) 947-7218  
gail.mcfarlin@oregon.gov

Statistical Reporting

Spencer Peacock  
Data Analyst  
(503) 947-7201  
spencer.c.peacock@oregon.gov

Surplus Lines Coordinator

Shannon O'Shea  
(503) 947-7046  
shannon.oshea@oregon.gov
Jessica Altman currently serves as Insurance Commissioner for the Commonwealth of Pennsylvania. Prior to this, she served as Chief of Staff for the Pennsylvania Insurance Department alongside former Insurance Commissioner Teresa Miller beginning in June 2015. In this position, Altman served as the top aide to former Insurance Commissioner Miller, oversaw policy initiatives for the agency, and coordinated policy with other state government agencies and external groups.

Altman represented the department in a number of statewide initiatives including coordinating aspects of Health Innovation in Pennsylvania, which leverages funds from the Centers for Medicare and Medicaid Services’ State Innovation Model Initiative and sitting as a board member for ABC-MAP, the Commonwealth’s initiative to implement a prescription drug monitoring program. She is also an active member of the NAIC, where she currently serves as Vice Chair of the Health Insurance and Managed Care (B) Committee, and the National Academy for State Health Policy, where she serves as Vice Chair of the Health Care Access & Finance Steering Committee.

Prior to joining the Pennsylvania Insurance Department, Altman worked at the U.S. Department of Health and Human Services’ Center for Consumer Information and Insurance Oversight, where she developed policy and facilitated implementation of the federal Affordable Care Act. In addition, she analyzed policy for the health division of the White House Office of Management and Budget while completing her master’s degree.

Altman has a Master in Public Policy from the Harvard University John F. Kennedy School of Government and a Bachelor of Science in Policy Analysis and Management, with a concentration in Health Care Policy, from Cornell University.

**Mailing Address**
Pennsylvania Insurance Department
1326 Strawberry Square
Harrisburg, Pennsylvania 17120

**Email Address**
See individual email addresses

**Phone Numbers**
Main (717) 787-7000
Consumer Service Office - Hotline (877) 881-6388
Consumer Service Office - Harrisburg (717) 787-2317

**Fax Numbers**
Main (717) 772-1969

**Office Hours**: 8:30 a.m.-5:00 p.m., Monday-Friday

**Website**: www.insurance.pa.gov

**Make Checks Payable to**: Commonwealth of Pennsylvania
PENNSYLVANIA

Michael Humphreys
Chief of Staff.
(717) 787-0684
mhumphreys@pa.gov

Amy Daubert
Chief Counsel.
(717) 787-2567
adaubert@pa.gov

Megan Barbour
Policy Office.
(717) 783-0652
megbarbour@pa.gov

Joe DiMemmo
Deputy Commissioner.
(717) 783-2142
jdimemmo@pa.gov

Christopher Monahan
Deputy Commissioner.
(717) 787-6174
amongan@pa.gov

Laura Slaymaker
Deputy Commissioner.
(717) 787-6009
lslaymaker@pa.gov

Abdoul Barry
Director, Legislative Affairs.
(717) 783-3501
abbarry@pa.gov

Thaisa Jones
Communications Director.
(717) 214-4781
thajones@pa.gov

James Johnson
Chief Administrative Judge.
(717) 783-2126
jamjohnson@pa.gov

Ken Kitch
Manager, Bureau of Information Technology.
(717) 783-2128
kkitch@pa.gov

CONTACT PERSONS

NAIC Liaison
Joseph Korman
Bureau of Administration.
(717) 787-4429
jkorman@pa.gov

Annual Statements
Kimberly Rankin
Director, Bureau of Licensing and Financial Analysis.
(717) 783-6409
krankin@pa.gov

Bureau of Life, Accident and Health Insurance
Tracie Gray
Director, Bureau of Life, Accident and Health Insurance.
(717) 705-7257
tgray@pa.gov

Company Licensing
Kim Rankin
Director, Bureau of Company Licensing and Financial Analysis.
(717) 783-6409
krankin@pa.gov

Consumer Complaints and Inquiries
PENNSYLVANIA

Carolyn Morris  (717) 783-2153
director, Bureau of Consumer Services  camorris@pa.gov

Department Counsel
Amy Daubert  (717) 787-2567
Chief Counsel  adaubert@pa.gov

Deposits
Vacant
Assistant to the Deputy Insurance Commissioner  (717) 783-2142

Examinations-Financial
Melissa Greiner  (717) 772-1724
Director, Bureau of Financial Examinations  mgreiner@pa.gov

Examinations-Market Conduct
Gary Jones  (717) 346-3888
Director, Bureau of Market Actions  jogar@pa.gov

Fees
Kimberly Rankin  (717) 783-6409
Director, Bureau of Licensing and Financial Analysis  krankin@pa.gov

Financial Analysis
Kimberly Rankin  (717) 783-6409
Director, Bureau of Licensing and Financial Analysis  krankin@pa.gov

Media Relations/Public Information
Thaisa Jones  (717) 214-4781
Communications Director  thajones@pa.gov

Product Licensing and Requirements
Vacant
Director, Bureau of Licensing and Enforcement  (717) 787-0167

Property and Casualty-Commercial Lines
Mark Lersch  (717) 787-4192
Bureau of Property/Casualty Insurance  mlersch@pa.gov

Property and Casualty-Personal Lines
Mark Lersch  (717) 787-4192
Bureau of Property/Casualty Insurance  mlersch@pa.gov

Rate and Form Filing-Life, Accident and Health Insurance
Tracie Gray  (717) 705-7257
Director, Bureau of Life, Accident and Health Insurance  tgray@pa.gov
Puerto Rico Governor Pedro Rafael Pierluisi Urrutia appointed Mariano Mier Romeu to serve as Insurance Commissioner of Puerto Rico, effective January 4, 2021.

Mariano Mier-Romeu holds a bachelor’s degree in Economics from Colby College in Maine. He worked as a financial analyst in firms such as Merrill Lynch, where he focused on investment banking, and developed financial projections. Mr. Mier-Romeu also worked as a journalist at Puerto Rico’s principal newspaper "El Nuevo Día", covering business, finance and government. He obtained a Juris Doctor degree from the University of Puerto Rico Law School, while pursuing graduate studies in mathematics as well as teaching the subject at the UPR. As an attorney, he has worked for major law firms in Puerto Rico, in cases related to regulation, coverage, and products in the insurance industry, as well as commercial and contractual litigation, torts, and arbitration.

Term of Office: Appointed: January 4, 2021

Mariano A. Mier Romeu, Esq.
Commissioner

Office of the Commissioner of Insurance
361 Calle Calaf
P.O. Box 195415
San Juan, PR 00919

Office of the Commissioner of Insurance
World Plaza Building
268 Muñoz Rivera Ave.
San Juan, PR 00918

Email Address
See individual email addresses

Phone Numbers
Main (787) 304-8686

Fax Numbers
Main (787) 273-6365

Office Hours: 8:00 a.m.–4:30 p.m., Monday–Friday
Website: www.ocs.pr.gov
Make Checks Payable to: Premium Taxes and Department Fees Secretary of Treasury, Commonwealth of Puerto Rico

Mariano A. Mier Romeu, Esq.
Commissioner

Johanna Mulero Barreto
Administrative Assistant

Alexander Adams Vega, Esq.
Acting Deputy Commissioner of Legal Affairs

Make Checks Payable to: Premium Taxes and Department Fees Secretary of Treasury, Commonwealth of Puerto Rico

Mariano A. Mier Romeu, Esq.
Commissioner

Johanna Mulero Barreto
Administrative Assistant

Alexander Adams Vega, Esq.
Acting Deputy Commissioner of Legal Affairs

Make Checks Payable to: Premium Taxes and Department Fees Secretary of Treasury, Commonwealth of Puerto Rico

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4/3/2021 185
PUERTO RICO

Maria Marin Colon  (787) 304-8686
   Deputy Commissioner of Services
   maria.marin@ocs.pr.gov

Javier Burgos Ruiz, Esq.  (787) 304-8686
   Legal Advisor
   javier.burgos@ocs.pr.gov

CONTACT PERSONS

Agents' Licensing
   Itsia Rosario  (787) 304-8686
      Acting Customer Service Director
      irosario@ocs.pr.gov

Annual Statements
   Glorimar Santiago-Rivera  (787) 304-8686
      Director, Admission and Financial Analysis Division
      gsantiago@ocs.pr.gov

Chapter Papers-Filing
   Glorimar Santiago-Rivera  (787) 304-8686
      Director, Admission and Financial Analysis Division
      gsantiago@ocs.pr.gov

Company Authorization
   Glorimar Santiago-Rivera  (787) 304-8686
      Director, Admission and Financial Analysis Division
      gsantiago@ocs.pr.gov

Consumer Complaints and Inquires
   Doris Diaz Diaz  (787) 304-8686
      Director, Consumer Services Division
      fdiaz@osc.pr.gov

Customer Service
   Itsia Rosario  (787) 304-8686
      Acting Customer Service Director
      irosario@ocs.pr.gov

Department Counsel
   Brenda Perez, Esq.  (787) 304-8686
      Acting Director
      bperez@ocs.pr.gov

Deposits
   Jaime Adorno  (787) 304-8686
      Acting Finance Director, Finance Division
      jadorno@ocs.pr.gov

Taxes
   Glorimar Santiago-Rivera  (787) 304-8686
      Director, Admission and Financial Analysis Division
      gsantiago@ocs.pr.gov
Beth Dwyer was appointed Superintendent of Insurance on January 11, 2016. Prior to this appointment she had been employed by the Rhode Island Department of Business Regulation for fifteen years, first as General Counsel to the Insurance Division and later as Associate Director. Prior to government service, Ms. Dwyer was engaged in private law practice in California and Rhode Island specializing in litigation and insurance regulation.

Ms. Dwyer is a member of the National Association of Insurance Commissioners and has served as Chair and Vice Chair of various Committees, Task Forces and Working Groups. She currently serves as Chair of the Interstate Insurance Product Regulation Compact (IIPRC) and Restructuring Mechanisms (E) Working Group; Co Chair of the Producer Licensing (D) Task Force; Vice Chair of the Financial Regulation Standards and Accreditation (F) Committee and the Big Data (EX) Working Group and Secretary/Treasurer of the National Insurance Producers Registry (NIPR) Board of Directors.

Ms. Dwyer is a past president of the Rhode Island Women's Bar Association and served on the Rhode Island Supreme Court Advisory Committee on Gender in the Courts. She was awarded the 2010 Rhode Island Attorney General's Justice Award for Consumer Protection. She completed the Senior Executives in State and Local Government Program at Harvard University, John F. Kennedy School of Government Executive Education.

Ms. Dwyer holds the designations of Chartered Life Underwriter (CLU) from The American College and Senior Professional in Insurance Regulation (SPIR) from the NAIC. Ms. Dwyer was admitted to practice law in California, Rhode Island, Massachusetts, the Federal District Courts of California and Rhode Island and the Ninth Circuit Court of Appeals. She received a JD from Pepperdine University and a BA in Political Science and Public Administration from Providence College.

**Mailing Address**
State of Rhode Island  
Department of Business Regulation  
Division of Insurance  
1511 Pontiac Avenue, Bldg. #69-2  
Cranston, Rhode Island 02920

**Email Address**
dbr.insurance@dbr.ri.gov

**Phone Numbers**
Main (401) 462-9520

**Fax Numbers**
Main (401) 462-9602

**Office Hours:** 8:30 a.m. - 4:00 p.m., Monday-Friday  
**Website:** www.dbr.ri.gov  
**Make Checks Payable to:** Premium Taxes: Tax Administrator State of Rhode Island Division Fees: General Treasurer State of Rhode Island

Elizabeth Kelleher Dwyer  
Superintendent  
(401) 462-9615 elizabeth.dwyer@dbr.ri.gov

Jack Broccoli  
Associate Director, Financial Regulation  
(401) 462-9606 jack.broccoli@dbr.ri.gov
RHODE ISLAND

Matthew Gendron
General Counsel & Head of Market Conduct
matthew.gendron@dbr.ri.gov

John Tudino, Jr.
Chief Insurance Examiner
John.tudino@dbr.ri.gov

Rachel Chester
Chief of Consumer and Licensing Services
rachel.chester@dbr.ri.gov

Beth Vollucci
Chief of Consumer and Filing Services
beth.vollucci@dbr.ri.gov

CONTACT PERSONS

Deposits
Sarah Tolentino
Accountant
sarah.tolentino@dbr.ri.gov

Examinations-Financial
John Tudino, Jr.
Chief Insurance Examiner
John.tudino@dbr.ri.gov

Licensing (Producer, Adjuster, Appraiser and Surplus Line)
Rachel Chester
Chief of Consumer and Licensing Services
rachel.chester@dbr.ri.gov

Licensing (Company)
Petr Petrik
Senior Insurance Examiner
petr.petrik@dbr.ri.gov

Market Conduct
Matthew Gendron
General Counsel & Head of Market Conduct
matthew.gendron@dbr.ri.gov

Media Relations/Public Information
Sarah Neil
Principal Insurance Analyst
sarah.neil@dbr.ri.gov

Premium Tax-Division of Taxation
Leo Lebeuf
Leo.lebeuf@tax.ri.gov

Filings
Beth Vollucci
Chief of Consumer & Filing Services
beth.vollucci@dbr.ri.gov

Health Benefits Plans
Marie L. Ganim, PhD.
Health Insurance Commissioner
marie.ganim@dbr.ri.gov
Ray Farmer has served as Director for the South Carolina Department of Insurance since former Governor Nikki Haley appointed him on November 13, 2012. Mr. Farmer brings fifty-three years of experience in the insurance industry to his leadership role.

Mr. Farmer served as the Deputy Insurance Commissioner of the Enforcement Division for the Georgia Department of Insurance and more recently Vice President for the American Insurance Association. Mr. Farmer is a member of the State Bar of Georgia and a member of the Tort and Insurance Practice section, as well as the Workers’ Compensation section.

In 2014, he was named the Industry Person of the Year from the Independent Agents and Brokers of South Carolina. In 2017, Mr. Farmer received The Order of the Palmetto from Governor Haley, the state’s highest civilian honor awarded to citizens of South Carolina for extraordinary lifetime service and achievements of national or statewide significance. In 2018, Mr. Farmer oversaw the passing of the Data Security Law – a law that is the first in the nation to require insurance companies to have a comprehensive and secure plan to protect consumer data. Mr. Farmer also has the honor of serving as the Immediate Past President for the National Association of Insurance Commissioners.

Mr. Farmer is a native of Atlanta and he and his wife, Gayle, have two children and five grandchildren.
SOUTH CAROLINA

Dan Morris
Deputy Director, Financial Regulation and Solvency.................................................................(803) 737-6039

Kendall Buchanan
Deputy Director, Market Regulation and Public Information.........................................................(803) 737-6143

Diane Cooper
Deputy Director, Licensing and Consumer Services.................................................................(803) 737-6148

Tom Watson
Deputy Director, Administration....................................................................................................(803) 737-6141

Katie Geer
Public Information Officer...............................................................................................................(803) 737-5913

CONTACT PERSONS
Accident and Health Insurance
Shari Miles
Life, Accident and Health Insurance Unit Manager............................................................................(803) 737-6096

Administration
Tom Watson
Deputy Director, Administration....................................................................................................(803) 737-6141

Agent Licensing
Andrea Bourgoin
Licensing Supervisor.....................................................................................................................(803) 737-5757

Captive Insurance Division
Jay Branum
Director of Captives......................................................................................................................(803) 737-6109

Annual Statements
Michael Shull
Chief Financial Analyst, Financial Regulation and Solvency.............................................................(803) 737-6188

Company Licensing
Dan Morris
Deputy Director, Financial Regulation and Solvency.........................................................................(803) 737-6039

Consumer Complaints and Inquires

Consumer Services..........................................................................................................................(803) 737-6180

Deposits
Dan Morris
Deputy Director, Financial Regulation and Solvency.........................................................................(803) 737-6039
SOUTH CAROLINA

Examinations and Continuing Education
Andrea Bourgoin
   Education Coordinator ................................................................. (803) 737-5757

Examinations-Financial and Market Conduct
Linda G. Haralson
   Chief Financial Examiner ............................................................ (803) 737-6116

Human Resources
Erin Washington
   Human Resources Manager ......................................................... (803) 737-6119

Information Technology
Derrick Brown
   Information Officer ......................................................................... (803) 737-6157

Legal
Gwendolyn L. Fuller McGriff
   General Counsel ............................................................................. (803) 737-6153

Life Insurance
Shari Miles
   Life, Accident and Health Insurance Unit Manager ......................... (803) 737-6096

Liquidation, Rehabilitation
Dan Morris
   Deputy Director, Financial Regulation and Solvency .............................. (803) 737-6039

   Geoffrey Bonham
      Associate General Counsel ............................................................. (803) 737-6219

Media Relations/Public Information
Katie Geer
   Public Information Officer ............................................................. (803) 737-5913

Policy and Form Filing-Property and Casualty: Personal Lines and Commercial Lines
Michael Wise
   Property and Casualty Unit Manager ................................................ (803) 737-6384

Policy and Form Filing-Life and Health
Shari Miles
   Life, Accident and Health Insurance Unit Manager .......................... (803) 737-6096

   Anamaria Burg
      Assistant Actuary ................................................................. (803) 737-6165

Premium Tax
SOUTH CAROLINA

Sharon Waddell
Taxation
(803) 737-4910

Utilization Review
Rachel Johnson
Licensing Specialist
(803) 737-6099

Market Conduct
Kendall Buchanan
Deputy Director, Market Regulation and Public Information
(803) 737-6180

Michael Bailes
Market Conduct Coordinator
(803) 737-6131
Larry D. Deiter was appointed Director of the South Dakota Division of Insurance by Department of Labor and Regulation Secretary Marcia Hultman on January 8, 2015. Deiter had served as Assistant Director of Property and Casualty, Market Conduct and Investigations with the department since November 2012.

Deiter has more than 25 years of experience in commercial banking and business management, which includes insurance product sales management. Prior to joining the public sector, he served as vice president/market manager of a publicly traded financial institution.

Deiter earned his bachelor’s degree from South Dakota State University and is active as an officer of various civic and community boards.
SOUTH DAKOTA

Maggie Dell
Assistant Director, Property and Casualty and Producer Licensing (605) 773-3563
maggie.dell@state.sd.us

Peter Kienholz
Assistant Director, Investigations and Registrations (605) 773-3563
peter.kienholz@state.sd.us

CONTACT PERSONS

Company Licensing and Annual Statements
Patsy Madsen
Program Assistant (605) 773-3563
patsy.madsen@state.sd.us

Compliance
Tiffany Carr
Compliance Agent (605) 773-3563
tiffany.carr@state.sd.us

Amy Ondell
Compliance Agent (605) 773-3563
amy.ondell@state.sd.us

Consumer Complaints and Inquires
Richard Schlaak
Property and Casualty Complaint Analyst (605) 773-3563
richard.schlaak@state.sd.us

Haelly Pease
Life and Health Complaint Analyst (605) 773-3563
haelly.page@state.sd.us

Patsy Mehlhaff
Workers' Compensation Complaint Analyst (605) 773-3563
patsy.mehlhaff@state.sd.us

Continuing Education
Jo Mikkelsen
Continuing Education Coordinator (605) 773-3946
jo.mikkelsen@state.sd.us

Division Counsel
Frank Marnell
Senior Legal Counsel (605) 773-3563
frank.marnell@state.sd.us

Clayton Grueb
Staff Attorney (605) 773-3563
clayton.grueb@state.sd.us

Jacob Dempsey
Staff Attorney (605) 773-3563
jacob.dempsey@state.sd.us

Lisa Harmon
Staff Attorney (605) 773-3563
lisa.harmon@state.sd.us

Examinations-Financial
Johanna Nickelson
Assistant Director (605) 773-3563
johanna.nickelson@state.sd.us
SOUTH DAKOTA

James Mehlhaff  
Financial Supervisor .................................................................james.mehlhaff@state.sd.us

Seth Doyle  
Senior Financial Analyst ..........................................................seth.doyle@state.sd.us

Nick Carda  
Senior Financial Analyst ..........................................................nicholas.carda@state.sd.us

Venk Ramkumar  
Financial Analyst .................................................................venk.ramkumar@state.sd.us

Examinations-Market Conduct
Tony Dorschner  
Market Conduct Manager ........................................................tony.dorschner@state.sd.us

Life and Health Policies
Gretchen Brodkorb  
Senior HealthCare Analyst .......................................................gretchen.brodkorb@state.sd.us

Candy Holbrook  
Policy Analyst ........................................................................candy.holbrook@state.sd.us

MCC, TPA, DMPO, IRO, CMP and URO Applications
Bianas, Rebekah  
Compliance Specialist.................................................................rebekah.bianas@state.sd.us

Policy and Form Filing-Life and Health
Jeff Smith  
Senior Life and Health Analyst ................................................jeff.smith@state.sd.us

Ray Klinger  
Life and Health Analyst ............................................................ray.klinger@state.sd.us

Policy and Form Filing-Property and Casualty: Personal Lines and Commercial Lines
Patrick Cushing  
Property and Casualty Rate and Form Analyst ................................patrick.cushing@state.sd.us

Policy and Form Filing-Property and Casualty: Workers' Compensation
Patsy Mehlhaff  
Property and Casualty Rate and Form Analyst ................................patsy.mehlhaff@state.sd.us

Premium Tax
Patsy Madsen  
Program Assistant .................................................................patsy.madsen@state.sd.us

Producer Licensing
Penney Wagoner  
Corporation, MGA, Bail Bonds, Producer and Surplus Lines Broker Licensing ....................................penney.wagoner@state.sd.us

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4/3/2021
SOUTH DAKOTA

Receivership
Johanna Nickelson
Assistant Director ................................................................. (605) 773-3563
johanna.nickelson@state.sd.us

Surplus Lines and Risk Retention
Charlene Squires-Keller
Surplus Lines Analyst/Solvency/Licensing ........................................ (605) 773-3563
charlene.squirekeller@state.sd.us
Carter Lawrence serves as the Commissioner of the Tennessee Department of Commerce and Insurance. Appointed by Governor Bill Lee, Lawrence assumed leadership of the department effective November 12, 2020. Before his appointment to Governor Lee’s cabinet, Lawrence served as Chief Deputy Commissioner and Chief Operating Officer at the Department of Commerce and Insurance.

Previously, Lawrence served as Assistant Commissioner for the Regulatory Boards Division at the Department of Commerce and Insurance where he oversaw more than 40 fee reductions while improving measured customer service, modernizing business practices to faster license professionals and successfully removed burdensome regulations. In 2019, Lawrence briefly served as Interim Commissioner for Governor Bill Lee.

As Tennessee’s Commissioner of Commerce and Insurance, Lawrence is the state fire marshal and is responsible for the divisions of insurance, fire prevention, regulatory boards – including twenty-six regulatory entities, TennCare Oversight, and the administratively attached Tennessee Law Enforcement Training Academy, Tennessee Police Officer Standards and Training Commission and Tennessee Emergency Communications Board. In 2020, the department collected approximately $1.25 billion in fees and premium taxes and had expenditures of $225 million.

Lawrence is an attorney who studied law at the University of Tennessee, where he also obtained a Master of Business Administration. For undergraduate studies, Carter obtained a Bachelor of Arts at Wheaton College in Illinois.

Lawrence is a Nashville-area native. He and his wife, Amy, are the proud parents three children – two boys, Alister and Titus, and a girl, Penelope. Together with their old dog, Otto, they are residents of the Nipper’s Corner area of Nashville and attend church at Nashville’s Church of the Redeemer.

Lawrence looks forward to continuing to advance Governor Lee’s agenda as he serves all 6.8 million Tennesseans impacted by the Department of Commerce and Insurance.

Mailing Address
Tennessee Department of Commerce and Insurance
Insurance Division
Davy Crockett Tower, Twelfth Floor
500 James Robertson Parkway
Nashville, Tennessee 37243-0565

Email Address
firstname.lastname@tn.gov

Phone Numbers
Main (615) 741-2241
Toll-Free Number (In-State Only) (800) 342-4029
Commissioner (615) 741-6007

Fax Numbers
Assistant Commissioner and Staff (615) 741-9006
Commissioner (615) 532-6934
Legal Staff (615) 741-4000

Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday
Website: www.tennessee.gov/commerce
Make Checks Payable to: Tennessee Department of Commerce and Insurance
TENNESSEE

Bill Huddleston
Assistant Commissioner ................................................................. bill.huddleston@tn.gov
(615) 360-4467

CONTACT PERSONS

Life and Health Insurance
Brian Hoffmeister
Assistant Commissioner ................................................................. brian.hoffmeister@tn.gov
(615) 741-5602

Agent Licensing-Continuing Education
Kim Biggs
Director ...................................................................................... kimberly.biggs@tn.gov
(615) 741-7591

Annual Statements
Hui Wattanaskolpant
Lead Analyst ................................................................................ hui.wattanaskolpant@tn.gov
(615) 253-2958

Company Licensing
Kim Blaylock
Analyst ....................................................................................... kim.blaylock@tn.gov
(615) 532-7567

Consumer Insurance Services
Vickie Trice
Director ...................................................................................... vickie.trice@tn.gov
(615) 741-2218

Fraud Investigations
Michele Stone
Director ...................................................................................... michele.stone@tn.gov
(615) 741-8192

Department Counsel
John Speer
General Counsel ............................................................................. john.speer@tn.gov
(615) 741-2199
Maliaka Bass
Deputy General Counsel ................................................................. maliaka.bass@tn.gov
(615) 741-9594

Deposits
Ethel Mims
................................................................................................. ethel.mims@tn.gov
(615) 532-1239

Financial Affairs
Trey Hancock
Insurance Analysis Director ............................................................. trey.hancock@tn.gov
(615) 741-1504
E. Joy Little
Financial Examinations Director .................................................... joy.little@tn.gov
(615) 741-6796

Premium Tax
Kim Blaylock
Tax Analyst (615) 532-7567

Kevin Walters
Communications Director kevin.walters@tn.gov (615) 253-8941

Brian Hoffmeister
Director brian.hoffmeister@tn.gov (615) 741-5602

Mike Shinnick
Manager mike.shinnick@tn.gov (615) 741-0472

David Juergens
Manager david.juergens@tn.gov (615) 741-1479

Trey Hancock
Receivership trey.hancock@tn.gov (615) 741-1504

Ashley Ligon
Service of Process service.process@tn.gov (615) 532-5260

Belinda Fortman
Captives belinda.fortman@tn.gov (615) 770-0438
Pending

Doug Slape
Chief Deputy Commissioner

Term of Office:
Appointed:

Mailing Address
Texas Department of Insurance
P.O. Box 149104
Austin, Texas 78714-9104

Email Address
mediarelations@tdi.texas.gov

Street Address
333 Guadalupe Street
Austin, Texas 78701

Phone Numbers
Main (512) 676-6000
Toll-Free Number (800) 578-4677

Fax Numbers
Main (512) 490-1045

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.tdi.texas.gov
Make Checks Payable to: Texas Department of Insurance

CONTACT PERSONS
Commissioner's Administration
Doug Slape
Chief Deputy Commissioner
(512) 676-6416
Doug.Slape@tdi.texas.gov

Nancy Clark
Chief of Staff
(512) 676-6166
Nancy.Clark@tdi.texas.gov

Agency Affairs

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4/3/2021 203
TEXAS

Luke Bellsnyder
Deputy Commissioner/NAIC Liaison
Luke.Bellsnyder@tdi.texas.gov
(512) 676-6028

Libby Elliott
Associate Commissioner/Director of Government Relations
Libby.Elliott@tdi.texas.gov
(512) 676-6602

Financial Regulation Division
Jamie Walker
Deputy Commissioner
Jamie.Walker@tdi.texas.gov
(512) 676-6368

Amy Garcia
Financial Analysis, Associate Commissioner/Chief Analyst
Amy.Garcia@tdi.texas.gov
(512) 676-6446

Andy Shuttleworth
Examinations, Associate Commissioner
Andy.Shuttleworth@tdi.texas.gov
(512) 676-6835

Shawn Frederick
Examinations, Chief Examiner - Financial
Shawn.Frederick@tdi.texas.gov
(512) 676-6832

Matthew Tarpley
Examinations, Chief Examiner - Market Conduct
Matthew.Tarpley@tdi.texas.gov
(512) 676-6829

Mike Boerner
Actuarial Office, Director/Chief Actuary
Mike.Boerner@tdi.texas.gov
(512) 676-6846

John Alexander
Supervisory Interventions, Director
John.Alexander@tdi.texas.gov
(512) 676-6418

Robert Rudnai
Company Licensing and Registration, Manager
Robert.Rudnai@tdi.texas.gov
(512) 676-7639

Annual Statement Copies

Annual Statement Room
(512) 676-6885

Deposits (Statutory)

David Carbajal
Deposits (Statutory)
David.Carbajal@tdi.texas.gov
(512) 676-6390

Property and Casualty Division

Mark Worman
Deputy Commissioner
Mark.Worman@tdi.texas.gov
(512) 676-6740

J'ne Byckovski
Property and Casualty Actuarial, Director/Chief Actuary
J’ne.Byckovski@tdi.texas.gov
(512) 676-6694

Marianne Baker
Property and Casualty Lines, Director
Marianne.Baker@tdi.texas.gov
(512) 676-6714

Life and Health Division
TEXAS

Richard Lunsford  
Deputy Commissioner  
(512) 676-6660  
Richard.Lunsford@tdi.texas.gov

Debra Diaz-Lara  
Associate Commissioner  
(512) 676-6613  
Debra.Diaz-Lara@tdi.texas.gov

Blake Davenport  
Life and Health Lines, Director  
(512) 676-6626  
Blake.Davenport@tdi.texas.gov

Rachel Bowden  
Regulatory Initiatives Office, Director  
(512) 676-6616  
Rachel.Bowden@tdi.texas.gov

Barbara Snyder  
Life and Health Actuarial, Acting Director/Chief Actuary  
(512) 676-6672  
Barbara.Snyder@tdi.texas.gov

Mindy Carroll  
Business Intelligence Office, Director  
(512) 676-6643  
Mindy.Carroll@tdi.texas.gov

Colleen Anderson  
Managed Care Quality Assurance Office, Director  
(512) 676-6413  
Colleen.Anderson@tdi.texas.gov

SERFF

Sharalyn Taylor  
(512) 676-6738  
Sharalyn.Taylor@tdi.texas.gov

General Counsel

James Person  
General Counsel  
(512) 676-6032  
James.Person@tdi.texas.gov

Allison Eberhart  
Deputy General Counsel  
(512) 676-6544  
Allison.Eberhart@tdi.texas.gov

Carole Cearley  
Legal, Policy Development Counsel, Director  
(512) 676-6583  
Carole.Cearley@tdi.texas.gov

Margaret Jonon  
Legal, Financial Counsel, Director  
(512) 676-6565  
Margaret.Jonon@tdi.texas.gov

Administrative Operations

Anthony Infantini  
Chief Financial Officer  
(512) 676-7618  
Anthony.Infantini@tdi.texas.gov

Human Resources

Cynthia Olivier  
Director  
(512) 676-6101  
Cynthia.Olivier@tdi.texas.gov

Information Technology Services (Data Processing)

Amy Lugo  
Director  
(512) 676-6031  
Amy.Lugo@tdi.texas.gov

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205
TEXAS

Public Affairs
Stephanie Goodman (512) 676-6935
Deputy Commissioner.................................Stephanie.Goodman@tdi.texas.gov

Customer Operations
Chris Herrick (512) 676-6476
Deputy Commissioner...................................Chris.Herrick@tdi.texas.gov

Randall Evans (512) 676-6213
Associate Commissioner.................................Randall.Evans@tdi.texas.gov

Aaron Jenkins (512) 676-6289
Complaints Processing, Director........................Aaron.Jenkins@tdi.texas.gov

Cindy Wright (512) 676-6258
Consumer Protection and Services Office, Director........................................Cindy.Wright@tdi.texas.gov

Philip Reyna (512) 676-6794
Agent and Adjuster Licensing, Director........................Philip.Reyna@tdi.texas.gov

Agent Testing
Pearson VUE
Exam Contractor...........................................(888) 754-7667

Complaints Resolution
General Information, Life, Accident and Health, Property and Casualty
...........................................................................................(800) 252-3439

Premium Tax (Collected by the Comptroller's Office)
Karen Snyder (512) 463-4074
Comptroller of Public Accounts...........................(512) 463-4074

Enforcement
Leah Gillum (512) 676-6357
Deputy Commissioner......................................Leah.Gillum@tdi.texas.gov

Mandy Meesey (512) 676-6348
Associate Commissioner.................................Mandy.Meesey@tdi.texas.gov

Insurance Fraud
Chris Davis (512) 676-6295
Associate Commissioner..................................Christopher.Davis@tdi.texas.gov

State Fire Marshal
Chief Orlando P. Hernandez (512) 676-6800
.................................................................Fire.Marshal@tdi.texas.gov
Jonathan T. Pike took the oath of office as Commissioner of the Utah Insurance Department on February 4, 2021. He was named Acting Commissioner by Gov. Spencer J. Cox and began serving on January 5, 2021.

Pike was raised in Salt Lake City and has worked in several positions with Intermountain Healthcare since 1990 and since 1995 in St. George. Prior to his appointment as Commissioner, he worked as the southwest Utah operations director for SelectHealth, the health insurance division of Intermountain Healthcare. Pike’s career has focused on physician relations and contracting, broker relations, sales management, and government and community liaison. He has been a member of the National Association of Healthcare Underwriters and the Utah Association of Healthcare Underwriters for many years.

In 2007, Pike was elected to the St. George City Council and in 2013 he was elected mayor of St. George. He serves on the boards of Dixie State University, Dixie Technology College, the Washington County Water Conservancy District, Encircle St. George, and previously as the president of the Utah League of Cities and Towns. He has served as the chair of the Rural Matters group for the Cox-Henderson Transition Team.

Pike received a bachelor's degree in finance from the University of Utah and an MBA from Westminster College. Pike loves singing, playing the piano, organ, and guitar, as well as water and snow skiing, motorcycling and walking or biking on St. George's many trails. He and his wife Kristy have five children and four grandchildren.

Mailing Address
Utah Insurance Department
PO Box 146901
Salt Lake City, Utah 84114-6901

Email Address
See individual email addresses

Phone Numbers
Main (801) 957-9200
Toll-Free Number (In-state only) (800) 439-3805
Fraud (801) 468-0233

Fax Numbers
Main (385) 465-6047
Fraud (801) 538-2878

Office Hours: 8:00 a.m.- 5:00 p.m., Monday-Friday
Website: https://insurance.utah.gov/
Make Checks Payable to: Premium Taxes: State Tax Commission Department Fees: Utah Insurance Department

Jonathan T. Pike
Commissioner...
(801) 957-9327
jpike@utah.gov

Jill White
Executive Assistant to the Commissioner...
(801) 957-9320
jillwhite@utah.gov

Reed Stringham
Deputy Commissioner...
(801) 957-9325
rmstringham@utah.gov

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4/3/2021
Shelley Wiseman  
Director, Health and Life Division  
(801) 957-9296  
swiseman@utah.gov

Jake Garn  
Director, Financial Regulation & Licensing  
(801) 957-9257  
jwgarn@utah.gov

Armand Glick  
Director, Fraud  
(801) 468-0248  
aglick@utah.gov

Chad Thompson  
Director, Information Technology  
(801) 514-7508  
chadt@utah.gov

Tracy Klausmeier  
Director, Property and Casualty  
(801) 957-9308  
tklausmeier@utah.gov

Danny Schoenfeld  
Director, Administrative Services  
(801) 957-9220  
dannyschoenfeld@utah.gov

Tomasz Serbinowski  
Actuary  
(801) 957-9324  
tserbinowski@utah.gov

Jaak Sundberg  
Health Actuary  
(801) 957-9294  
jsundberg@utah.gov

Travis Wegkamp  
Director, Captive  
(801) 957-9235  
twegkamp@utah.gov

Tanji Northrup  
Deputy Commissioner  
(801) 957-9323  
tnorthrup@utah.gov

**CONTACT PERSONS**

**Media Relations/Public Information**

Steve Gooch  
Public Information Officer  
(801) 957-9322  
sgooch@utah.gov

**Department Counsel**

Perri Babalis  
Assistant Attorney General  
(801) 718-1270  
pbabalis@utah.gov

**Legislative**

Reed Stringham  
Deputy Commissioner  
(801) 957-9325  
rmstringham@utah.gov

**Captive**

Mark Wiedeman  
Audit Manager  
(801) 957-9236  
mwiedeman@utah.gov

Travis Wegkamp  
Director, Captive  
(801) 957-9235  
twegkamp@utah.gov
UTAH

Fees
Danny Schoenfeld
Director, Administrative Services
dannyschoenfeld@utah.gov

Financial
Jake Garn
Director, Chief Financial Examiner
jwgarn@utah.gov
Malis Rasmussen
Deputy Director Financial Regulation & Licensing
marasasmussen@utah.gov
Weimei Ye
Deputy Director Financial Regulation & Licensing
wye@utah.gov
Karen Gholston
Deposits
kgholston@utah.gov
Weimei Ye
Annual Statements
wye@utah.gov

Fraud
Armand Glick
Director, Fraud
aglick@utah.gov

Health and Life
Shelley Wiseman
Director, Health and Life Division
swiseman@utah.gov
Jaak Sundberg
Health Actuary
jsundberg@utah.gov
Heidi Clausen
Assistant Director, Rate and Forms
hclausen@utah.gov
Michelle White
Assistant Director, Consumer Services
mmwhite@utah.gov

Licensing
Jay Sueoka
Manager, Company Licensing
jsueoka@utah.gov
Randy Overstreet
Manager, Producer Licensing
roverstreet@utah.gov

Premium Tax
Utah State Tax Commission
Customer Service
https://tax.utah.gov/

Property and Casualty
UTAH

Tracy Klausmeier
Director, Property and Casualty
(801) 957-9308
tklausmeier@utah.gov

Title Market Conduct Examiner
Adam Martin
(801) 957-9309
gmartin@utah.gov

Surplus Lines
Sylvia Bruno
Director, Surplus Lines Association of Utah
(801) 944-0114
sbruno@slaut.org

Tax Commission
Tyler McInotsh
Tax Compliance Agent
(801) 297-7705
jmcintosh@utah.gov
Michael S. Pieciak is commissioner of the Vermont Department of Financial Regulation. He was first appointed by Gov. Peter Shumlin in July 2016 and reappointed by Gov. Phil Scott in December 2016.

Commissioner Pieciak serves as the chief regulator of Vermont’s financial services sector, including the insurance, captive insurance, banking and securities industries. Commissioner Pieciak previously served as deputy commissioner of the Department’s Securities Division, where he led the Division’s investigation into the Jay Peak EB-5 projects. Commissioner Pieciak is the past-president of the North American Securities Administrators Association, a member of the SEC Advisory Committee on Small and Emerging Companies and member of the National Association of Insurance Commissioners.

Prior to his service with the Department, Commissioner Pieciak practiced law in New York City at Skadden, Arps, Slate, Meagher & Flom LLP in the Mergers and Acquisitions Group, gaining experience in commercial transactions, corporate governance and investment and financing transactions. Commissioner Pieciak also previously practiced at Downs Rachlin Martin in Burlington in the Business Law Group.

Commissioner Pieciak grew up in Brattleboro and graduated cum laude from Union College with a degree in political science. He received his law degree summa cum laude from the University of Miami School of Law where he served as editor-in-chief of the “Miami Law Review.” Commissioner Pieciak is also a member of the Vermont State Colleges Board of Trustees and currently resides in Winooski, VT.

**Mailing Address**
Vermont Department of Financial Regulation
89 Main Street
Montpelier, Vermont 05620-3101

**Street Address**
Same as mailing address

**Phone Numbers**

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<td>(802) 828-1919</td>
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**Office Hours:** 7:45 a.m.-4:30 p.m., Monday-Friday

**Website:** https://dfr.vermont.gov/

**Make Checks Payable to:** State of VT Dept. of Fin. Reg. Premium Taxes: Commissioner of Taxes Dept. Fees: Dept. of Financial Regulation

Michael S. Pieciak
Commissioner

Kevin Gaffney
Deputy Commissioner of Insurance

David Provost
Deputy Commissioner of Captives

Gavin Boyles
General Counsel

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VERMONT

Phillips Keller  
Director of Insurance Regulation .........................................................(802) 828-1464

Sandra Bigglestone  
Director of Captives .................................................................(802) 828-4854

Dan Petterson  
Director of Financial Examinations .........................................................(802) 828-3304

Karen Ducharme  
Insurance Examinations Director ..........................................................(802) 828-1959

Emily Brown  
Director of Rates and Forms ...............................................................(802) 828-4871

Christina Rouleau  
Director of Market Regulation & Producer Licensing .......................................(802) 828-2910

CONTACT PERSONS

NAIC Liaison  
Thomas Taylor  
Executive Assistant to the Deputy Commissioner of Insurance .........................................................(802) 828-4842

Agent and Broker Licensing, Examinations and Fees  
Calley Rock  
Executive Assistant, Producer Licensing ..........................................................(802) 828-2370

Annual Statements  
Lisa Messier  
Insurance Examiner .................................................................(802) 828-4844

Consumer Complaints and Inquires  
Brenda Clark  
Consumer Complaints Administrator ..........................................................(802) 828-4886

Deposits  
Beth Pearce  
State Treasurer .................................................................(802) 828-1452

Fees-Company Licensing  
Paige Coolbeth  
Insurance Examiner .................................................................(802) 828-2470

Fees-Rate and Form Filing Fees-Life and Health and Property and Casualty  
Jessica Sherpa  
Rates and Forms Analyst ...............................................................(802) 828-2908

Media Relations/Public Information
VERMONT

Stephanie Brackin

Premium Tax Contact
Department of Taxes

Kevin Gaffney
Deputy Commissioner of Insurance

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VIRGIN ISLANDS

Lieutenant Governor Tregenza A. Roach is a proud Virgin Islander who has served the people of this Territory in each branch of Government. He recently completed his third term as a Senator in the Virgin Islands Legislature.

He earned a B.A. in Journalism from the University of Missouri and a J.D. from the University of Connecticut School of Law. While attending law school, he clerked in the Office of the Governor’s Legal Counsel, the Office of the U.S. Attorney, and the Territorial Court of the Virgin Islands. Upon graduating, he worked in the Territorial Court’s Civil and Family divisions and in private practice. He has been a member of the Virgin Islands Bar since 1991.

Roach began his career in public service as Legal Counsel to the Commissioner of Education, where he served for more than eight years before being selected as Executive Director of the Board of Education. In 2006, he was selected by the University of the Virgin Islands (UVI) to lead a program of public education in support of the Fifth Constitutional Convention. During this consultancy, he served as the Coordinator/Researcher of the Constitution 2008. He also represented UVI at United Nations (UN) Decolonization Seminars in Grenada and Indonesia. Although the UVI project ended in 2008, the UN qualified Roach as an expert on constitutional development processes in the U.S. territories and invited him on his own merits to a third Decolonization Seminar in St. Kitts in 2009.

He joined the UVI adjunct faculty from 1999 to 2012, teaching courses in the Humanities and a Constitutional Law course in the education graduate program. Other UVI projects, include the Legacy Report of President Emeritus LaVerne E. Ragster, Ph.D., a major environmental project with the U.S. EPA, launch of the Center for the Study of Spirituality and Professionalism, and Editor in Chief of its award-winning international literary journal.

Roach was elected to the 30th-32nd legislatures as a staunch advocate for education, the environment, and the youth and elderly of the Territory. He was nominated to the Education and the Law, Criminal Justice and Public Safety committees of the National Conference of State Legislatures (NCSL) and instrumental in the 2014 adoption of a resolution supporting full citizenship rights for those living in the Territory. In 2016, he presented a similar resolution that resulted in a full NCSL conference session devoted to the affairs of the remaining U.S. territories.

Mailing Address
Office of the Lieutenant Governor
Division of Banking, Insurance and Financial Regulation
5049 Kongens Gade
St. Thomas, Virgin Islands 00802

Email Address
See individual email addresses

Phone Numbers
Main (340) 774-7166
St. Croix Office (340) 773-6459

Fax Numbers
Main (340) 774-9458
St. Croix Office (340) 719-3801

Office Hours: 8:00 a.m.–5:00 p.m. (Atlantic Standard), Monday–Friday
Website: https://ltg.gov.vi/departments/banking-insurance-and-financial-regulation/
Make Checks Payable to: Government of the Virgin Islands

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VIRGIN ISLANDS

Juliette Daniel
Financial Services Examiner (340) 774-7166

Consumer Complaints
Cheryl Charleswell
Chief Financial Services Examiner (340) 774-7166

Examinations-Financial/Market Conduct
Cheryl Charleswell
Chief Financial Services Examiner (340) 774-7166

Licensing/Fees
Beryl Freeman
Administrative Assistant (340) 774-7166

Linda Scarbriel
Insurance Licensing Examiner (340) 774-7166

Medicare Supplement
Leonilda Jarvis
Medicare Coordinator and SHIP Director (340) 774-7166

Karen Christian
Medicare Services Technician (340) 774-7166

Premium Taxes
Vanessa Richards
Financial Services Examiner (340) 774-7166

Juliette Daniel
Financial Services Examiner (340) 774-7166

Policy Form Filing
Vacant
Regulatory Analyst (340) 773-6459

Rate Filing
Martin G. Emanuel
Financial Services Examiner (340) 774-7166

Surplus Lines
Zaire Burns-Olive
Financial Services Examiner (340) 774-7166
Scott A. White joined the Virginia Bureau of Insurance in 1998 as a Research Analyst in the Bureau of Insurance’s Property and Casualty Division. In 1999, he moved to the State Corporation Commission’s Office of General Counsel, where he provided legal advice and representation to the Bureau, primarily on property and casualty and agent enforcement/licensing matters. His responsibilities later expanded to include representing the Bureau on life and health and financial regulation matters. In 2011, White became Deputy General Counsel for Financial Services in the Office of General Counsel. In this position, he managed a group of attorneys who provide legal advice and representation to those divisions within the Commission that regulate insurance, securities, and financial institutions. White was appointed Commissioner of Insurance in January 2018.

White received a Bachelor of Arts degree from the University of Virginia and a law degree from the University of Missouri.
VIRGINIA

Van Tompkins  
NAIC Liaison, BOI Manager. (804) 371-9802

Wanda Evans  
BOI Administration Manager. Administration. (804) 371-9098

Darien Carter  
Manager, Admin Revenue Mgmt. Insurance Assessments. (804) 371-9333

Automated Systems

Vicki Ayers  
Supervisor, Automated Systems. (804) 371-9115

Consumer Outreach

Marly Santoro  
Outreach Coordinator. Consumer Outreach@scc.virginia.gov. (804) 371-9389

Policy Compliance Division

Donald Beatty  
Deputy Commissioner. (804) 786-3366

Agent Regulation Division

Michael Beavers  
Deputy Commissioner. (804) 371-9221

Chuck Marshall  
Supervisor, Agent Investigations, Life and Health. (804) 371-9990

Juan Rodriguez  
Supervisor, Agent Investigations, Property and Casualty. (804) 371-9930

Chuck Myers  
Supervisor, Agent Investigations, RESA. (804) 371-9619

Richard Tozer  
Supervisor, Agent Licensing. (804) 786-9525

Property and Casualty Division

Rebecca Nichols  
Deputy Commissioner. (804) 371-9331

Joycelyn Morton  
Chief Market Examiner, PC Consumer Services. (804) 371-9540

Michael Smith  
BOI Manager, Commercial Multi-Lines. (804) 371-9667

Andrea Baytop  
BOI Manager, Market Conduct. (804) 371-9547
VIRGINIA

Phyllis Oates
BOI Manager, Personal Lines.................................................................(804) 371-9279

Lee Ann Robertson
BOI Manager, Commercial Casualty..............................................................(804) 371-9003

Financial Regulation Division

Douglas Stolte
Deputy Commissioner..................................................................................(804) 371-9869

David Smith
Chief Financial Examiner...................................................................................(804) 371-9637

Edward Buyalos, Jr.
Chief Financial Auditor....................................................................................(804) 371-9869

John Bunce
Supervisor, Life Examinations........................................................................(804) 371-9637

Connie Duong
Supervisor, Financial Analysis-Domestic..........................................................(804) 371-9637

Kenneth Campbell
Supervisor, HMO and Prepaid Plans...............................................................(804) 371-9637

Andy Delbridge
Supervisor, Company Licensing and Regulatory Compliance...........................(804) 371-9637

Thomas Earley, Jr.
Supervisor, Property and Casualty Examinations.............................................(804) 371-9637

Craig Chupp
Supervisor, Life Actuarial...................................................................................(804) 371-9637

Stephen Thomas
Supervisor, Financial Analysis-Foreign..............................................................(804) 371-9637

Greg Chew
Chief Domestic Insurance Financial Analyst....................................................(804) 371-9869

Life and Health Division

Julie Blauvelt
Deputy Commissioner.......................................................................................(804) 371-9614

Robert Grissom
Assistant Deputy Commissioner, Market Regulation.........................................(804) 371-9614

Jacquelyn Myers
Assistant Deputy Commissioner, Consumer Assistance.....................................(804) 371-9614
VIRGINIA

Elsie Andy
BOI Manager, Forms and Rates, Life and Health
(804) 371-9614

Todd Bryant
Manager, Managed Care Ombudsman
(804) 371-9760
ombudsman@scc.virginia.gov

Julie Fairbanks
BOI Manager, Life and Health Market Conduct
(804) 371-9385
MC Examinations

Kim Naoroz
Supervisor, External Appeals
(804) 371-9913

Michelle McNamee
BOI Manager, Life and Health Consumer Services
(804) 371-9194

Counsel for the Department
Donnie Kidd
General Counsel
(804) 371-9671

Media Relations/Public Information
Kenneth J. Schrad
Director, Information Resources
(804) 371-9141
Mike Kreidler is Washington State’s eighth Insurance Commissioner. He was first elected in November 2000 and re-elected to a sixth term in November 2020. He has earned a reputation as a staunch advocate for consumer protection and a fair and balanced regulator of Washington’s diverse insurance markets.

Kreidler earlier served in the state legislature and the United States Congress. He was a member of the Northwest Power Planning Council and a regional director for the United States Department of Health and Human Services.

A doctor of optometry, Kreidler practiced at Group Health Cooperative of Puget Sound for 20 years. He has a master’s degree in Public Health from UCLA and was a founding director of a community bank. He retired as a lieutenant colonel from the United States Army Reserve in 2003 with 20 years of service.

Of the current NAIC membership, Kreidler is the longest-serving insurance commissioner in the United States. He was honored in 2009 with the “Excellence in Consumer Advocacy Award” presented by consumer advisors to the NAIC, and with the “2010 Leadership Award” by the Statewide Poverty Action Network.
CONTACT PERSONS

Executive Division
Mike Kreidler
Commissioner.....................................................................................................................mikek@oic.wa.gov

Jack Lovell
Acting Chief Deputy Commissioner............................................................................................jackl@oic.wa.gov

Hailey Hamilton
Executive Assistant to the Commissioner.......................................................................................haileyh@oic.wa.gov

Sandra Murphy
Executive Assistant to the Chief Deputy..........................................................................................sandram@oic.wa.gov

Steve Valandra
Deputy Commissioner/Public Affairs..............................................................................................steveva@oic.wa.gov

Policy and Legislative Affairs Division
Candice Myrum
Deputy Commissioner/Policy and Legislative Affairs,........................................................................candicem@oic.wa.gov

Jon Noski
Legislative Director.........................................................................................................................jonn@oic.wa.gov

Jay Bruns
Senior Climate Advisor.....................................................................................................................jayb@oic.wa.gov

Jane Beyer
Senior Health Policy Advisor............................................................................................................janeb@oic.wa.gov

Legal Affairs and Investigations Division
Toni Hood
Deputy Commissioner/Legal Affairs and Investigations.....................................................................tonih@oic.wa.gov

Tyler Robbins
Investigations Manager......................................................................................................................tylerr@oic.wa.gov

Operations Division
Jack Lovell
Deputy Commissioner/Operations......................................................................................................jackl@oic.wa.gov

Stacey Warick
Chief Financial Officer.......................................................................................................................staceyw@oic.wa.gov
WASHINGTON

Melanie Watness
Human Resources Director
(360) 725-7013
melaniew@oic.wa.gov

Bryce Carlen
Chief Information Officer
(360) 725-7018
brycec@oic.wa.gov

Sue Hedrick
NAIC Coordinator
(360) 725-7274
suehe@oic.wa.gov

Company Supervision Division

Melanie Anderson
Deputy Commissioner/Company Supervision
(360) 725-7214
melaniea@oic.wa.gov

John Jacobson
Chief Financial Examiner
(206) 389-2911
johnj@oic.wa.gov

Tarik Subbagh
Assistant Chief Examiner
(206) 389-2906
tariks@oic.wa.gov

Steve Drutz
Chief Financial Analyst
(360) 725-7209
steved@oic.wa.gov

Ned Gaines
Chief Market Analyst
(360) 725-7216
hedg@oic.wa.gov

John Haworth
Market Conduct Oversight Manager
(360) 725-7223
johnhaw@oic.wa.gov

Jeanette Plitt
Chief Market Conduct Examiner
(206) 464-6408
jeanettep@oic.wa.gov

Ron Pastuch
Holding Company Manager
(360) 725-7211
ronp@oic.wa.gov

Mark Durphy
Company Licensing & Compliance Manager
(360) 725-7193
markd@oic.wa.gov

Rates, Forms, and Provider Networks Division

Molly Nollette
Deputy Commissioner/Rates, Forms, and Provider Networks
(360) 725-7117
mollyn@oic.wa.gov

Mike Bryant
Forms Compliance Manager
(360) 725-7126
mikebr@oic.wa.gov

Kim Tocco
Health Forms Manager
(360) 725-7119
kimm@oic.wa.gov

Jennifer Kreitler
Provider Networks Oversight Manager
(360) 725-7127
jenniferk@oic.wa.gov
WASHINGTON

Lichiou Lee (360) 725-7128
Chief Actuary, Actuarial Services, Life and Health Care
lichioul@oic.wa.gov

Eric Slavich (360) 725-7137
Actuarial Services, Property and Casualty Manager
erics@oic.wa.gov

**Consumer Protection Division**

Todd Dixon (360) 725-7262
Deputy Commissioner/Consumer Protection
toddd@oic.wa.gov

Jeff Baughman (360) 725-7156
Surplus Lines Administrator
jeffb@oic.wa.gov

Jeff Baughman (360) 725-7156
Licensing and Education Manager
jeffb@oic.wa.gov

Joe Mendoza (360) 725-7146
Continuing Education
joem@oic.wa.gov

**Consumer Advocacy Program**

Lisa Heaton (360) 725-7095
Consumer Advocacy Manager
lisah@oic.wa.gov

Josh Culley (360) 725-7235
Property and Casualty
joshc@oic.wa.gov

Pam Brannan (360) 725-7243
Life and Health
pamb@oic.wa.gov

**Statewide Health Insurance Benefits Advisors (SHIBA) Program**

Tim Smolen (360) 725-7091
SHIBA Manager
tims@oic.wa.gov

**Criminal Investigations Unit (Anti-fraud)**

Phil Comstock (360) 586-2565
CIU Director
philc@oic.wa.gov
Commissioner James A. Dodrill is responsible for the overall regulation of the West Virginia insurance market as well as protection of the State’s insurance consumers. He oversees the mission of the Offices of the Insurance Commissioner in promoting a healthy, competitive and solvent insurance market with ample consumer protections as well as consistent administration of the insurance laws and regulations of West Virginia.

Dodrill is a 1982 graduate with honors (Summa Cum Laude) of Marshall University, with a Bachelor of Arts degree in Political Science. He earned his Juris Doctorate degree from the West Virginia University College of Law in 1985, where his class ranking was 18th out of 119 graduates.

From 1985 until 1999, Dodrill was in private practice in West Virginia, during which time he tried dozens of felony and misdemeanor criminal cases and civil cases in the state and federal courts of West Virginia. He also participated in numerous appellate matters in multiple state and federal appellate courts that resulted in eight published appellate decisions. Dodrill is admitted to the practice of law before the United States Supreme Court, the U.S. Courts of Appeal for the Fourth and Sixth Circuits, the U.S. District Courts for the Northern and Southern Districts of West Virginia and the Southern District of Ohio, and the West Virginia Supreme Court of Appeals.

From 1999 to 2019, Dodrill was Corporate Claims Counsel for The Progressive Group of Insurance Companies, responsible for corporate claims litigation and risk management as well as supervision of high exposure/special complexity insurance-related legal matters involving conflicts of law, multi state/multi party claims, appellate actions, and bad faith/extra-contractual institutional litigation nationally, as well as government relations and legislative affairs.

Dodrill retired as a Lieutenant Colonel from the U.S. Air Force and Air National Guard, he has continued to serve in the Civil Air Patrol (CAP), the official auxiliary of the U.S. Air Force, and is now a Colonel and serving a four-year term as Commander of CAP’s West Virginia Wing. Dodrill's uniformed service totals more than 40 years.

Dodrill and his wife, Terri Payne Dodrill, reside in Putnam County, West Virginia. They have three children and two grandchildren.

Mailing Address
West Virginia Offices of the Insurance Commissioner
P.O. Box 50540
Charleston, West Virginia 25305-0540

Street Address
West Virginia Offices of the Insurance Commissioner
900 Pennsylvania Avenue
Charleston, West Virginia 25302

Email Address
See individual email addresses

Phone Numbers
Main (304) 558-3354
Toll-Free Number (In-state only) (888) 879-9842

Fax Numbers
Main (304) 558-0412

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.wvinsurance.gov
Make Checks Payable to: Premium Taxes and Dept. Fees: WV Insurance Commissioner Statutory Attorney Fees: State Auditor
WEST VIRGINIA

James A. Dodrill
Commissioner ................................................................. (304) 558-3354 jim.dodrill@wv.gov

Janice Hemmelgarn
Executive Secretary .......................................................... (304) 414-8486 janice.l.hemmelgarn@wv.gov

Erin Hunter
Deputy Commissioner/General Counsel .................................... (304) 414-8487 erin.k.hunter@wv.gov

Tonya Gillespie
Assistant Commissioner-Regulatory ............................................... (304) 414-8485 tonya.l.gillespie@wv.gov

Melinda Kiss
Assistant Commissioner-Finance/Accounting ...................................... (304) 414-8488 melinda.a.kiss@wv.gov

Debbie Hughes
Assistant Commissioner-Operations .................................................. (304) 414-8400 debbie.m.hughes@wv.gov

CONTACT PERSONS

NAIC Liaison
James A. Dodrill
Commissioner ................................................................. (304) 558-3354 jim.dodrill@wv.gov

Administrative Services
Debbie Hughes
Director, Administrative Services .......................................................... (304) 414-8400 debbie.m.hughes@wv.gov

Agent Licensing and Education (Agent/Agency Licensing, Education and Fees)
Rob Grishaber
Director, Agents Licensing and Education ................................................. (304) 558-0610 robert.e.grishaber@wv.gov

Consumer Advocacy
Dennis Garrison
Director, Consumer Advocacy .......................................................... (304) 414-8040 dennis.garrisonIII@wv.gov

Consumer Services (Consumer Complaints, Inquiries and Consumer Counseling Program for Seniors)
Dena Wildman
Director, Consumer Services .......................................................... (304) 558-3386 dena.l.wildman@wv.gov

Deposits
David Gillespie
Financial Reporting Specialist, Financial Accounting ................. (304) 414-8465 david.l.gillespie@wv.gov

Insurance Co. Analysis & Exams Division (Co. Licensing, Fees, Annual Stmts. & Financial and Market Conduct Exams)
Jamie Taylor
Director, Company Analysis & Examinations ............................................. (304) 414-8010 jamie.o.taylor@wv.gov

Health Insurance Exchange

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4/3/2021 228
WEST VIRGINIA

Ellen Potter
Insurance Program Manager
(304) 414-8480
ellen.j.potter@wv.gov

Mike Farren
Information Systems Manager III
(304) 414-5333
Mike.K.Farren@wv.gov

Kirby Stickler
Insurance Inspector General
(304) 414-8444
kirby.s.stickler@wv.gov

Jeff Black
Associate Counsel, Attorney Supervisor, Compliance and Enforcement
(304) 558-0401
jeffrey.c.black@wv.gov

Victor Mullins
Associate Counsel-Legislation/Rules
(304) 558-0401
victor.a.mullins@wv.gov

Gregory A. Elam
Associate Counsel-Fraud Prosecution
(304) 414-8024
greg.a.elam@wv.gov

Erin Hunter
General Counsel
(304) 414-8400
erin.k.hunter@wv.gov

Joylynn Fix
Director, Rates and Forms
(304) 414-8035
joylynn.fix@wv.gov

Juanita Wimmer
Insurance Market Analyst
(304) 414-8491
juanita.d.wimmer@wv.gov

Rita Hedrick-Helmick
Chair, Board of Review
(304) 558-5230
rita.f.helmick@wv.gov

Samantha Chase
Director, Claims Services
(304) 414-8424
samantha.l.chase@wv.gov

Bradley Crouser
Chief Administrative Law Judge
(304) 558-5111
Bradley.A.Crouser@wv.gov

Angela Shepherd
Director, WC Employer Accounts
(304) 414-7740
angela.h.shepherd@wv.gov

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4/3/2021 229
Mark V. Afable was appointed Wisconsin Commissioner of Insurance by Governor Tony Evers on January 22, 2019. In addition to serving as the state's chief regulator or insurance, Afable oversees the agency's 143 employees and supervises the Injured Patients and Families Compensation Fund and State Life Insurance Fund.

A graduate of Marquette University Law School, Afable has over 38 years of experience in the insurance industry. Prior to his appointment, Afable served as the Chief Legal Officer with American Family Insurance, overseeing corporate legal, government affairs and compliance, litigation and protective services. With extensive experience working with state and federal legislators, state insurance regulators and the NAIC, he advised Senior Leadership and the Board of Directors on legal matters involving corporate governance, compliance issues, and regulatory actions.

Before joining American Family in 1994, Afable directed legislative and regulatory efforts in several states for Allstate Insurance Company, where he first became involved with the NAIC. Earlier in his career, Afable focused his efforts on insurance policy and legislative issues as counsel for the National Association of Independent Insurers (NAII) in Des Plaines, Illinois.

Afable serves on the Board of Directors for Sunshine Place, a resource facility for charitable organizations providing food, clothing and social services to residents of Sun Prairie. He also serves on the American Family Children's Hospital Advisory Board and the Edgewood High School Board of Trustees.

Afable and his wife, Peggy, have four children and live in Sun Prairie, Wisconsin.

**Mailing Address**

Office of the Commissioner of Insurance  
State of Wisconsin  
P.O. Box 7873  
Madison, Wisconsin 53707-7873

**Street Address**

Office of the Commissioner of Insurance  
State of Wisconsin  
GEF–III, Second Floor  
125 South Webster Street  
Madison, Wisconsin 53703-3474

**Email Address**

firstname.lastname@wisconsin.gov

**Phone Numbers**

Main: (608) 266-3586  
Toll-Free Number (In-state only): (800) 236-8517  
State Life Insurance Fraud: (800) 562-5558  
Hearing/Speech Impaired: (608) 226-3586

**Fax Numbers**

Main: (608) 266-9935

**Office Hours**: 7:45 a.m.-4:30 p.m., Monday-Friday

**Website**: oci.wi.gov

**Make Checks Payable to**: State of Wisconsin, Commissioner of Insurance

Mark Afable  
Commissioner  
(608) 264-8126  
mark.afable@wisconsin.gov

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4/3/2021  
231
WISCONSIN

Nathan Houdek
Deputy Commissioner
(608) 266-2493
nathan.houdek@wisconsin.gov

Olivia Hwang
Director of Public Affairs
(608) 267-9460
olivia.hwang@wisconsin.gov

Open
Insurance Administrator, Funds and Program Management

Richard Wicka
Chief Legal Counsel
(608) 261-6018
richard.wicka@wisconsin.gov

Amy Malm
Administrator of the Division of Financial Regulation
(608) 261-8562
amy.malm@wisconsin.gov

Rebecca Rebholz
Administrator of the Division of Market Regulation and Enforcement
(608) 264-8111
rebecca.rebholz@wisconsin.gov

Christina Keeley
Chief, Consumer Affairs Section
(608) 267-3868
christina.keeley@wisconsin.gov

Lisa Brandt
Chief, Rates and Forms Section
(608) 267-7322
lisa.brandt@wisconsin.gov

Diane Dambach
Chief, Market Analysis Section
(608) 266-0106
diane.dambach@wisconsin.gov

John Litweiler
Chief, Examinations, Bureau of Financial Analysis and Examinations
(608) 267-9482
john.litweiler@wisconsin.gov

Kristin Forsberg
Chief, Section I, Bureau of Financial Analysis and Examinations
(608) 266-9896
kristin.forsberg@wisconsin.gov

Levi Olson
Chief, Section II, Bureau of Financial Analysis and Examinations
(608) 264-8125
levi.olson@wisconsin.gov

Elena Vetrina
Chief, Section III, Bureau of Financial Analysis and Examinations
(608) 266-0105
elena.vetrina@wisconsin.gov

Richard Hinkel
Chief, Section IV, Bureau of Financial Analysis and Examinations
(608) 267-7910
richard.hinkel@wisconsin.gov

CONTACT PERSONS

NAIC Liaison
Olivia Hwang
Director of Public Affairs
(608) 267-9460
olivia.hwang@wisconsin.gov

Pending
Executive Staff Assistant
WISCONSIN

Market Analysis
Diane Dambach (608) 266-0106
Chief, Market Analysis Section...diane.dambach@wisconsin.gov

Agent Licensing
Melody Esquivel (608) 267-8132
Insurance Program Manager, Agent Licensing Section...ociagentlicensing@wisconsin.gov

Annual Statement and Company Licensing
Mary Sue Gilardi (608) 266-0091
Records Management Supervisor...marysue.gilardi@wisconsin.gov

Consumer Complaints and Inquires
Christina Keeley (608) 267-3868
Chief, Consumer Affairs Section...christina.keeley@wisconsin.gov

Consumer Counseling Program for Seniors
Vicki Bucholz (608) 246-7016
Medigap Coordinator...boaltc@wisconsin.gov

Continuing Education
Melody Esquivel (608) 267-8132
Insurance Program Manager, Agent Licensing Section...melody.esquivel@wisconsin.gov

Department Counsel
Richard Wicka (608) 261-6018
Chief Legal Counsel...richard.wicka@wisconsin.gov

Deposits
Mary Sue Gilardi (608) 266-0091
Records Management Supervisor...marysue.gilardi@wisconsin.gov

Examinations-Agent
Melody Esquivel (608) 267-8132
Insurance Program Manager, Agent Licensing Section...melody.esquivel@wisconsin.gov

Examinations-Financial
Amy Malm (608) 261-8562
Director, Bureau of Financial Analysis and Examinations...amy.malm@wisconsin.gov

Examinations-Market Conduct
Rebecca Rebholz (608) 264-8111
Director, Bureau of Market Regulation...rebecca.rebholz@wisconsin.gov

Fees-Agents
Melody Esquivel (608) 267-8132
Insurance Program Manager, Agent Licensing Section...melody.esquivel@wisconsin.gov

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4/3/2021 233
Fees-Companies
Suzane Vinmans
License Permit Program Associate, Support Section
(608) 266-9891
suzanne.vinmans@wisconsin.gov

Health and Life Insurance
Christina Keeley
Chief, Consumer Affairs Section
(608) 267-3868
christina.keeley@wisconsin.gov

Information Services
Bonnie Tiedt
IT Director, Information Services Section
(608) 266-7392
bonnie.tiedt@wisconsin.gov

Injured Patients and Families Compensation Fund
Brynn Bruijn-Hansen
Insurance Program Manager
(608) 267-1237
Brynn.BruijnHansen@wisconsin.gov

Life Insurance
Christina Keeley
Chief, Consumer Affairs Section
(608) 267-3868
christina.keeley@wisconsin.gov

Local Government Property Fund
Brynn Bruijn-Hansen
Insurance Program Manager
(608) 264-8118
brynn-bruijnhansen@wisconsin.gov

Media Relations/Public Information
Olivia Hwang
Director of Public Affairs
(608) 267-9460
olivia.hwang@wisconsin.gov

Policy and Form Filing-Property/Casualty, Life and Health
Lisa Brandt
Chief, Rates and Forms Section
(608) 267-7322
lisa.brandt@wisconsin.gov

Premium Tax
John Litweiler
Chief, Bureau of Financial Analysis and Examinations
(608) 267-4390
john.litweiler@wisconsin.gov

Property and Casualty-Commercial Lines
Christina Keeley
Chief, Consumer Affairs Section
(608) 267-3868
christina.keeley@wisconsin.gov

Property and Casualty-Personal Lines
Christina Keeley
Chief, Consumer Affairs Section
(608) 267-3868
christina.keeley@wisconsin.gov

Receivership
WISCONSIN

Randy Milquet
Financial Examiner Advanced
(608) 267-5296
randy.milquet@wisconsin.gov

State Life Insurance Fund
Sarah Wehnes
Insurance Program Manager
(608) 267-4392
sarah.wehnes@wisconsin.gov

Statistical Reporting
Christina Keeley
Chief, Consumer Affairs Section
(608) 267-3868
christina.keeley@wisconsin.gov

Training Opportunities
Open
Insurance Administrator, Funds and Program Management
Jeffrey 'Jeff' Rude was appointed Insurance Commissioner of the Wyoming Department of Insurance by Governor Mark Gordon on September 19, 2019.

Before becoming Insurance Commissioner, Rude spent five years in the Wyoming Department of Insurance as the Deputy Commissioner and one year as the Senior Health Policy and Planning Analyst.

Before working at the Wyoming Department of Insurance, Rude served 24 years in the United States Air Force as a Judge Advocate. He was General Counsel for a number of different organizations, the last being 20th Air Force, Cheyenne, Wyoming. He also specialized in the investigation of aircraft mishaps and retired in the rank of Colonel.

Rude has a Bachelor of Science in Public Administration from George Mason University, a Juris Doctorate from the University of North Dakota, and a Master of Military Operational Art and Science from Air University.

Rude and his wife, Kris, have two children.

Jeff Rude
Insurance Commissioner

Term of Office: At the Pleasure of the Governor
Appointed: September 19, 2019

Mailing Address
Wyoming Insurance Department
106 East 6th Avenue
Cheyenne, Wyoming 82002-0440

Email Address
wyinsdep@wyo.gov

Phone Numbers
Main (307) 777-7401
Toll-Free Number (In-State Only) (800) 438-5768

Fax Numbers
Main (307) 777-2446

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: http://doi.wyo.gov
Make Checks Payable to: Wyoming State Treasurer

Jeff Rude
Insurance Commissioner
(307) 777-6887
jeff.rude@wyo.gov

Linda Johnson
Deputy Commissioner
(307) 777-6896
linda.johnson@wyo.gov

G. Douglas Melvin
Chief Financial Examiner
(307) 777-5619
doug.melvin@wyo.gov
WYOMING

Becky McFarland
Staff Attorney ................................................................. becky.mcfarland@wyo.gov
(307) 777-6889

Kayla Reynolds
Licensing Administrator .................................................... kayla.reynolds@wyo.gov
(307) 777-7344

April Klahn
Human Resources Professional ............................................. april.klahn2@wyo.gov
(307) 777-6887

CONTACT PERSONS

NAIC Liaison
G. Douglas Melvin
Chief Financial Examiner .......................................................... doug.melvin@wyo.gov
(307) 777-5619

Accident/Health Insurance
Mavis Earnshaw
Insurance Standards Consultant .......................................... mavis.earnshaw@wyo.gov
(307) 777-6888

Health Policy
Denise Burke
Senior Policy and Planning Analyst ........................................ denise.burke@wyo.gov
(307) 777-2450

Agent Licensing
JoAnne DeBella
Office Support Specialist .................................................... joanne.debella@wyo.gov
(307) 777-3588

Roxanne Johnson
Office Support Specialist .................................................... roxanne.johnson@wyo.gov
(307) 777-7310

Annual Statements
Tammy Higgins
Auditor .................................................................................. tammy.higgins@wyo.gov
(307) 777-6884

Company Licensing
Samantha Sullivant
Accountant .............................................................................. samantha.sullivant@wyo.gov
(307) 777-7318

Consumer Complaints and Inquires
Ruth M. Case
Consumer Affairs Specialist, Life and Health ......................... ruth.case@wyo.gov
(307) 777-6556

Kristi Alma Jose
Consumer Affairs Specialist, Property and Casualty ................. kristi.almajose@wyo.gov
(307) 777-6557

Department Counsel
Rebecca Zisch
Assistant Attorney General ...................................................... rebecca.zisch1@wyo.gov
(307) 777-7841

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4/3/2021
WYOMING

Deposits
G. Douglas Melvin
Chief Financial Examiner
(307) 777-5619
doug.melvin@wyo.gov

Examinations-Agent
Kayla Reynolds
Licensing Administrator
(307) 777-7344
kayla.reynolds@wyo.gov

Examinations-Financial
G. Douglas Melvin
Chief Financial Examiner
(307) 777-5619
doug.melvin@wyo.gov

Examinations-Market Conduct
Bill Cole
Market Conduct Manager
(307) 777-6870
bill.cole1@wyo.gov

Fees-Agents
Kayla Reynolds
Licensing Administrator
(307) 777-7344
kayla.reynolds@wyo.gov

Fees-Companies
G. Douglas Melvin
Chief Financial Examiner
(307) 777-5619
doug.melvin@wyo.gov

Information Systems
Vacant

Life Insurance
Amanda Tarr
Insurance Standards Consultant
(307) 777-2447
amanda.tarr@wyo.gov

Policy and Form Filing-Life and Health
Amanda Tarr
Insurance Standards Consultant
(307) 777-2447
amanda.tarr@wyo.gov
Mavis Earnshaw
Insurance Standards Consultant
(307) 777-6888
mavis.earnshaw@wyo.gov

Policy and Form Filing-Property and Casualty
Donna Stewart
Insurance Standards Consultant
(307) 777-7308
donna.stewart@wyo.gov
D'Anna Feurt
Insurance Standards Consultant
(307) 777-7336
d'anna.feurt@wyo.gov

Premium Tax
WYOMING

Tammy Higgins
Auditor
(307) 777-6884
tammy.higgins@wyo.gov

Property and Casualty-Commercial Lines
D'Anna Feurt
Insurance Standards Consultant
(307) 777-7336
d'anna.feurt@wyo.gov

Property and Casualty-Personal Lines
D'Anna Feurt
Insurance Standards Consultant
(307) 777-7336
d'anna.feurt@wyo.gov

Receivership
Linda Johnson
Deputy Commissioner
(307) 777-6896
linda.johnson@wyo.gov
Index by Jurisdiction

Alabama - Commissioner Jim L. Ridling .................................................................................................................. 1
Alaska - Director Lori K. Wing-Heier ..................................................................................................................... 7
American Samoa - Insurance Commissioner Peni 'Ben' Itula Sapini Teo............................................................. 11
Arizona - Director Evan G. Daniels ..................................................................................................................... 13
Arkansas - Commissioner Alan McClain.............................................................................................................. 17
California - Commissioner Ricardo Lara........................................................................................................... 21
Colorado - Commissioner Michael Conway ....................................................................................................... 29
Connecticut - Commissioner Andrew N. Mais ..................................................................................................... 33
Delaware - Commissioner Trinidad Navarro ....................................................................................................... 37
District of Columbia - Commissioner Karima M. Woods..................................................................................... 41
Florida - Chief Financial Officer Jimmy Patronis ............................................................................................. 45
Florida - Commissioner David Altmaier ............................................................................................................. 49
Georgia - Commissioner John F. King ................................................................................................................ 53
Guam - Banking and Insurance Commissioner Michelle B. Santos ................................................................. 57
Hawaii - Commissioner Colin M. Hayashida ....................................................................................................... 63
Idaho - Director Dean L. Cameron .................................................................................................................... 67
Illinois - Acting Director Dana Popish Severinghaus ......................................................................................... 71
Indiana - Commissioner Stephen W. Robertson .................................................................................................. 77
Iowa - Commissioner Doug Ommen .................................................................................................................. 83
Kansas - Commissioner Vicki Schmidt ............................................................................................................... 87
Kentucky - Commissioner Sharon P. Clark ......................................................................................................... 91
Louisiana - Commissioner James J. Donelon ...................................................................................................... 95
Maine - Superintendent Eric A. Cioppa ............................................................................................................... 101
Maryland - Commissioner Kathleen A. Birrane .................................................................................................. 105
Massachusetts - Commissioner Gary D. Anderson ............................................................................................ 111

© 1991-2021 National Association of Insurance Commissioners
4/3/2021 241
## Index by Jurisdiction

<table>
<thead>
<tr>
<th>Jurisdiction</th>
<th>Name</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Michigan</td>
<td>Director Anita G. Fox</td>
<td>115</td>
</tr>
<tr>
<td>Minnesota</td>
<td>Temporary Commissioner Grace Arnold</td>
<td>119</td>
</tr>
<tr>
<td>Mississippi</td>
<td>Commissioner Mike Chaney</td>
<td>123</td>
</tr>
<tr>
<td>Missouri</td>
<td>Director Chlora Lindley-Myers</td>
<td>127</td>
</tr>
<tr>
<td>Montana</td>
<td>Commissioner Troy Downing</td>
<td>131</td>
</tr>
<tr>
<td>Nebraska</td>
<td>Director Bruce R. Ramge CPCU, CIE</td>
<td>135</td>
</tr>
<tr>
<td>Nevada</td>
<td>Commissioner Barbara D. Richardson</td>
<td>139</td>
</tr>
<tr>
<td>New Hampshire</td>
<td>Commissioner Chris Nicolopoulos</td>
<td>143</td>
</tr>
<tr>
<td>New Jersey</td>
<td>Commissioner Marlene Caride</td>
<td>147</td>
</tr>
<tr>
<td>New Mexico</td>
<td>Superintendent Russell Toal</td>
<td>151</td>
</tr>
<tr>
<td>New York</td>
<td>Superintendent Linda A. Lacewell</td>
<td>155</td>
</tr>
<tr>
<td>North Carolina</td>
<td>Commissioner Mike Causey</td>
<td>157</td>
</tr>
<tr>
<td>North Dakota</td>
<td>Commissioner Jon Godfread</td>
<td>161</td>
</tr>
<tr>
<td>Northern Mariana Islands</td>
<td>Secretary of Commerce Mark O. Rabauliman</td>
<td>165</td>
</tr>
<tr>
<td>Ohio</td>
<td>Director Judith L. French</td>
<td>167</td>
</tr>
<tr>
<td>Oklahoma</td>
<td>Commissioner Glen Mulready</td>
<td>173</td>
</tr>
<tr>
<td>Oregon</td>
<td>Insurance Commissioner Andrew R. Stolfi</td>
<td>177</td>
</tr>
<tr>
<td>Pennsylvania</td>
<td>Commissioner Jessica K. Altman</td>
<td>181</td>
</tr>
<tr>
<td>Puerto Rico</td>
<td>Commissioner Mariano A. Mier Romeu, Esq.</td>
<td>185</td>
</tr>
<tr>
<td>Rhode Island</td>
<td>Superintendent Elizabeth Kelleher Dwyer</td>
<td>187</td>
</tr>
<tr>
<td>South Carolina</td>
<td>Director Raymond G. Farmer</td>
<td>191</td>
</tr>
<tr>
<td>South Dakota</td>
<td>Director of Insurance Larry D. Deiter</td>
<td>195</td>
</tr>
<tr>
<td>Tennessee</td>
<td>Commissioner Carter Lawrence</td>
<td>199</td>
</tr>
<tr>
<td>Texas</td>
<td>Chief Deputy Commissioner Doug Slape</td>
<td>203</td>
</tr>
<tr>
<td>Utah</td>
<td>Commissioner Jonathan T. Pike</td>
<td>207</td>
</tr>
</tbody>
</table>

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4/3/2021
Index by Jurisdiction

Vermont - Commissioner Michael S. Pieciak ......................................................... 211
Virgin Islands - Lieutenant Governor/Commissioner Tregenza A. Roach ................. 215
Virginia - Commissioner Scott A. White .......................................................... 219
Washington - Commissioner Mike Kreidler ...................................................... 223
West Virginia - Commissioner James A. Dodrill ............................................. 227
Wisconsin - Commissioner Mark Afable ......................................................... 231
Wyoming - Insurance Commissioner Jeff Rude .............................................. 237