Jim L. Ridling, a native Arkansan who has lived and worked in Montgomery since 1987, was appointed Insurance Commissioner of the Alabama Department of Insurance by Governor Bob Riley on September 15, 2008. He was reappointed by Governor Robert Bentley in 2011 and Governor Kay Ivey in 2017.

Ridling is a graduate of the University of the Ozarks. Upon graduation, he entered a management training program with Fireman’s Fund Insurance, leading to several management positions and culminating in his service as Executive Vice President U.S. operations, based in California. In 1987, he left California and traded his interest in American Express (which owned Fireman’s Fund at the time) for ownership in Southern Guaranty, a Fireman’s Fund subsidiary headquartered in Montgomery, where he served as the company’s President and CEO. The following year, Southern Guaranty sold to Winterthur Swiss, and he remained in his previous role and added the duties of Chairman until his retirement in 2003.

Following his retirement from Southern Guaranty, Ridling and other local business leaders formed River Bank and Trust, where he currently serves on the Board of Directors. Ridling is a former chairman of the Board of Directors for Jackson Hospital and has served on the Board of Directors of the Montgomery Airport Authority, the Montgomery Area Chamber of Commerce, and the Central Alabama Community Foundation. He is a former Chairman of the River Region United Way and continues to be involved in local business, charitable and community activities.

Ridling is married to the former Catherine Turner, a native of Northern California. He has two daughters – Erin Ridling and the late Hannah Ridling.
ALABAMA

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: http://www.aldoi.gov
Make Checks Payable to: Commissioner of Insurance

Mark Fowler
  Deputy Commissioner/Chief of Staff..........................(334) 241-4146

Jimmy Gunn
  Deputy Commissioner.............................................(334) 241-4196

Reyn Norman
  General Counsel.....................................................(334) 241-4119

Teresa Toby
  Chief Accountant....................................................(334) 241-4107

Richard Ford
  Chief Examiner.....................................................(334) 241-4155

Ryan Donaldson
  Chief of Receivership.............................................(334) 240-7561

Scott F. Pilgreen
  State Fire Marshal..................................................(334) 241-4170

Rodney Zeigler
  Information Technology Manager...............................(334) 241-4112

Michelle Hendrix
  Personnel Manager................................................(334) 240-4417

Antwionne Dunklin
  Producer Licensing Manager....................................(334) 241-4126

Gina Hunt
  Rates and Forms Filing Division Manager......................(334) 240-7570

Brian Powell
  Strengthen Alabama Homes Director......................................(334) 241-4118

CONTACT PERSONS

Accident and Health Insurance
Yada Horace
  Rates and Forms Analyst.........................................(334) 241-4175

Annual Statements
Belinda Williams
  Senior Insurance Examiner Specialist..............................(334) 241-4162

Captive Company Licensing
ALABAMA

Sean Duke
Examinations Supervisor.................................................................(334) 241-4165

Company Licensing
Richard Ford
Chief Examiner ..................................................................................(334) 241-4155

Sean Duke
Examinations Supervisor.................................................................(334) 241-4165

Continuing Education-Agents
Antwionne Dunklin
Producer Licensing Manager..............................................................(334) 241-4126

Department Counsel
Reyn Norman
General Counsel..................................................................................(334) 241-4119

Deposits
Ken Smithson
Financial Analyst ................................................................................(334) 241-4156

Examinations-Agent
Antwionne Dunklin
Producer Licensing Manager..............................................................(334) 241-4126

Examinations-Financial
Richard Ford
Chief Examiner ..................................................................................(334) 241-4155

Fees-Agents
Antwionne Dunklin
Producer Licensing Manager..............................................................(334) 241-4126

Fee-Company Licensing
Jessica Williamson
Account Clerk.....................................................................................(334) 241-4157

Legislation
Mark Fowler
Deputy Commissioner...........................................................................(334) 241-4146

Reyn Norman
General Counsel..................................................................................(334) 241-4119

Life Insurance
Yada Horace
Rates and Forms Analyst....................................................................(334) 241-4175

© 1991-2021 National Association of Insurance Commissioners

4/13/2021
ALABAMA

Media Inquiries
Mark Fowler
Deputy Commissioner...................................................................................................................................................(334) 241-4146

Policy and Form Filing-Life and Health
Yada Horace
Rates and Forms Analyst.............................................................................................................................................(334) 241-4175

Policy and Form Filing-Property and Casualty
Gina Hunt
Manager...........................................................................................................................................................................(334) 240-7570

Premium Tax
LaKisha Hardy
Senior Accountant..................................................................................................................................................................(334) 241-4114

Preneed
Sean Duke
Examinations Supervisor..........................................................................................................................................................(334) 241-4165

Producer Licensing
Antwionne Dunklin
Producer Licensing Manager..................................................................................................................................................(334) 241-4126

Property and Casualty-Commercial Lines
Gina Hunt
Rates and Forms Filing Division Manager..............................................................................................................................(334) 240-7570

Property and Casualty-Personal Lines
Gina Hunt
Rates and Forms Filing Division Manager..............................................................................................................................(334) 240-7570

Statistical Reporting
Jimmy Gunn
Deputy Commissioner..............................................................................................................................................................(334) 241-4196

Fire Investigate/Fire Code Enforcement
Scott F. Pilgreen
State Fire Marshal...................................................................................................................................................................(334) 241-4170

Mark Drinkard
Assistant State Fire Marshal...................................................................................................................................................(334) 241-4171

Insurance Fraud Unit-Investigators
Scott F. Pilgreen
State Fire Marshal...................................................................................................................................................................(334) 241-4170
ALABAMA

Jim Finn
Assistant State Fire Marshal

(334) 240-6526

Service Contracts
Sean Duke
Examinations Supervisor

(334) 241-4165

Strengthen Alabama Homes
Brian Powell
Director, Strengthen Alabama Homes

(334) 241-4118
Lori Wing-Heier was appointed as the Director of the Alaska Division of Insurance on February 25, 2014.

Wing-Heier has approximately 30-years of experience in the insurance industry, which includes experience as a broker and an agent. She most recently served as the director of risk management at a large ANCSA corporation where she designed and implemented a comprehensive enterprise-wide risk management program. Wing-Heier also served as senior vice-president at a national brokerage, working with Alaskan entities throughout the state; and as president of the Alaska Independent Insurance Agents and Brokers, Inc.

Wing-Heier attended North Central Michigan College and holds the Certified Insurance Counselor (CIC) and Certified Risk Manager (CRM) designations.

As Director of the Alaska Division of Insurance, Wing-Heier oversees and enforces the "Division's mission to regulate the insurance industry to protect Alaskan consumers."

Wing-Heier is a 30 year resident of Alaska and she makes her home with her family in Anchorage, where the Insurance Director position is located.

Lori K. Wing-Heier
Director

Term of Office: At the Pleasure of the Governor
Appointed: February 25, 2014
ALASKA

CONTACT PERSONS

NAIC Liaison
Kelli Patterson
   Administrative Officer (Juneau) ................................................................. (907) 465-2515

Annual Statements/Audits/Premium Tax
Rebecca Nesheim
   Tax Auditor (Juneau) ..................................................................................... (907) 465-2584

Commercial Lines/Credit Insurance/Property
Katie Hegland
   (Anchorage) .................................................................................................. (907) 269-7900

Company Licensing
Doug Hartman
   Financial Examiner (Anchorage) .................................................................... (907) 269-7900

Consumer Complaints
Shauna Nickel
   Supervisor (Anchorage) ................................................................................ (907) 269-7900

Department Counsel
Erin Egan
   (Anchorage) .................................................................................................. (907) 269-5200
   Fax (907) 276-8554
Dan Wilkerson
   (Anchorage) ................................................................................................ (907) 269-5200
   Fax (907) 276-8554

Deposits/Trust Securities
Jeff Bodine
   (Juneau) ....................................................................................................... (907) 465-2515

Examinations-Insurance Company/Financial
David Phifer
   Chief Financial Examiner ................................................................................ (907) 269-7900

Examinations-Market Compliance Issues
Sarah Bailey
   (Juneau) .......................................................................................................... (907) 465-2515

Examinations-Professional Standards and Continuing Education/Agents
Chris Murray
   Licensing Program Coordinator (Juneau) ....................................................... (907) 465-2515

Filing-Life and Health
Sarah Bailey
   (Juneau), ........................................................................................................ (907) 465-2515
Filing-Property and Casualty
Katie Hegland
(Anchorage).................................................................(907) 269-7900

Insurer Changes-Address, Articles, Bylaws
Jeff Bodine
(Juneau)........................................................................(907) 465-2515

Investigations
Alex Romero
Chief Investigator (Anchorage).................................................................(907) 269-7900

Media Relations/Public Information
Lori K. Wing-Heier
Director (Juneau).............................................................................(907) 465-2515

Merger of Companies
David Phifer
(Anchorage).............................................................................(907) 269-7900

Receivership
David Phifer
Chief Financial Examiner (Anchorage).................................................................(907) 269-7900

Risk Retention/Purchasing Group
Jeff Bodine
(Juneau).............................................................................(907) 465-2515

David Phifer
RRG Only (Anchorage).............................................................................(907) 269-7900

Regulatory
Jackson Willard
Regulations Specialist (Juneau).............................................................................(907) 465-2515
Peni 'Ben' Itula Sapini Teo was appointed Insurance Commissioner by Governor Lemanu Palepoi Sialega Mauga on January 3, 2021.

Teo has vast experience in personnel management, marketing, purchasing, financial management, budgeting, auditing, import and export, finance and accounting. He is currently in term 9 of an online MBA program.

Teo is founder and managing partner of BJ Company Investors LLC (a partnership), doing business in Utah, southern Idaho, western Wyoming and northern Nevada. BJ Company Investors LLC performs validation and valuation inspections for businesses, residential homes and mobile homes for the U.S. Department of Housing and Urban Development (HUD), as well as banks and other financial institutions.

Teo is a U.S. Marine Corps veteran with 23 years of honorable service.

Peni 'Ben' Itula Sapini Teo
Insurance Commissioner

Term of Office: At the Pleasure of the Governor
Appointed: January 3, 2021

Mailing Address
Office of the Governor
American Samoa Government
A P Lutali Executive Office Building
Pago Pago, American Samoa 96799

Email Address
peni.teo@go.as.gov

Phone Numbers
Main
(684) 633-4116

Fax Numbers
Main
(684) 633-2269

Office Hours:
Website: https://www.americansamoa.gov/
Make Checks Payable to: American Samoa Office of the Insurance Commissioner

CONTACT PERSONS
Administrative
Pending
Senior Administrative Assistant to Commissioner and Assistant Commissioner

© 1991-2021 National Association of Insurance Commissioners
4/13/2021
AMERICAN SAMOA
Arizona Governor Doug Ducey appointed Evan Daniels Director of Arizona Department of Insurance and Financial Institutions effective July 20, 2020. The Department’s mission encompasses state regulatory oversight for both insurance and financial institutions, including banks and credit unions.

Before his appointment, Daniels served in the Arizona Attorney General’s Office, handling various matters related to consumer protection, innovation, technology, and government accountability. Of note, Daniels administered the Arizona Fintech Sandbox, a first-in-the-nation program for authorizing limited tests of innovative financial services products. Daniels co-authored the bill that created the Arizona sandbox and was responsible for the review, approval, and oversight of various tested products, including payments, consumer lending, digital assets, and machine learning. Daniels has spoken widely on regulatory innovation and represented the Arizona Attorney General’s Office as a member of the American Consumer Financial Innovation Network, a network of consumer financial regulatory agencies spearheaded by the Consumer Financial Protection Bureau, and the Global Financial Innovation Network, a similar network of global regulators spearheaded by the United Kingdom’s Financial Conduct Authority.

Daniels obtained a J.D. from University of Tennessee College of Law, where he served as Editor-in-Chief of Transactions: The Tennessee Journal of Business Law, an M.A. in Diplomacy from Norwich University, and a B.A. in History from Arizona State University.
ARIZONA

Captive Insurer Licensing and Financial Reports
Vincent Gosz
Chief Captive Analyst, Financial Affairs Division
(602) 364-2008

Consumer Complaints and Inquires
Gloria Barnes-Jackson
Supervisor, Consumer Assistance Section, Consumer Protection Division
(602) 364-2499

Department Counsel
Attorney General Office
(602) 542-3702

Deposits
Cary Cook
Chief Financial Compliance Officer, Financial Affairs Division
(602) 364-3986

Examinations-Financial
David Lee
Chief Financial Examiner-Analyst, Financial Affairs Division
(602) 364-3965
Kurt Regner
Assistant Director, Financial Affairs Division
(602) 364-3963

Examinations-Market Conduct
Maria Ailor
Market Conduct Oversight Manager, Market Oversight Division
(602) 364-4994

Examinations (Pre-license)-Producer
Aqueelah Currie
Supervisor, Licensing Section, Consumer Protection Division
(602) 364-4457

Fees/Assessments
Mary Jordan
Supervisor, Business Services Section, Administrative Services Division
(602) 364-2459

Financial Analysis
David Lee
Chief Financial Examiner-Analyst, Financial Affairs Division
(602) 364-3965
Kurt Regner
Assistant Director, Financial Affairs Division
(602) 364-3963

Fraud Unit
Paul Hill
Assistant Director, Fraud Investigations Division
(602) 364-2140

Guaranty Funds
ARIZONA

Lori Nestor
Executive Director, Guaranty Fund Office
(602) 364-3863

Health Care Appeals
Audrey Franklin
Supervisor, Health Care Appeals Office
(602) 364-2399

Insurer Licensing, Mergers/Acquisitions, Redomestications Withdrawals
Cary Cook
Chief Financial Compliance Officer, Financial Affairs Division
(602) 364-3986

Investigations, Enforcement
Steven Fromholtz
Assistant Director, Consumer Protection Division
(602) 364-2499

Ombudsman; Constituent Affairs
Catherine O’Neil
Consumer Affairs Administrator
(602) 364-2485

Policy, Form, Rate and Advertising Filings
Erin Klug
Assistant Director, Product Filing & Compliance Division
(602) 364-2393

Public and Media Affairs
Stephen Briggs
Public Information and Legislative Affairs Officer
(602) 364-3761

Premium Taxes
Susan Yepez
Manager, Insurance Tax Section, Administrative Services Division
(602) 364-2713

Producer Licensing
Aqueelah Currie
Supervisor, Licensing Section, Consumer Protection Division
(602) 364-4457

Receivership
Liane Kido
Deputy Receiver
(602) 364-2143

Statistical Reporting
Erin Klug
Assistant Director, Product Filing & Compliance Division
(602) 364-3453

Surplus Lines Insurer Qualification
Erica Bowsher
Insurance Analyst, Financial Affairs Division
(602) 364-3450
ARIZONA

Technology and Information Systems
Bud Leiner
Chief Information Officer, Technology Section, Administrative Services Division
(602) 364-2983
ARKANSAS

On April 3, 2020 Governor Asa Hutchinson appointed Alan McClain as Arkansas Insurance Commissioner. McClain began his career in state government in 1992 with the Arkansas Insurance Department after working with Sedgwick Insurance Group. He worked for the Arkansas Workers’ Compensation Commission for 13 years and was the CEO of that Commission for almost nine years.

Most recently, McClain served as Commissioner of the Arkansas Rehabilitation Services (ARS). In this role, which he assumed in 2015, he administered the day-to-day operations of ARS, which administers the Federal Vocational Rehabilitation Act.

McClain has also served on the Arkansas Workforce Development Board and the Governor’s Council on Developmental Disabilities. He is a past president of the International Association of Industrial Accident Boards & Commissions and the Council of State Administrators of Vocational Rehabilitation.

He holds an undergraduate degree from Hendrix College and a master’s in Public Administration from the University of Arkansas at Little Rock.

Mailing Address
Arkansas Department of Commerce
Arkansas Insurance Department
1 Commerce Way, Bldg 4, Suite 502
Little Rock, Arkansas 72202-2087

Email Address
firstname.lastname@arkansas.gov

Phone Numbers
Main (501) 371-2600
Toll-Free Number (800) 282-9134
Consumer (800) 852-5494
Seniors Only (800) 224-6330
Fraud Only (866) 660-0888
Public Employee Claims (866) 278-8066

Fax Numbers
Main (501) 371-2618
Accounting (501) 682-6679
Consumer Commissioner (501) 371-2620
Compliance (L&H/P&C) (501) 371-2748
Consumer Services (501) 371-2749
Finance (501) 371-2747
Human Resources (501) 371-2817
Ins. Criminal Investigation (501) 371-2799
Legal (501) 371-2639
License (501) 683-2604
Liquidation (501) 371-2774
Public Employee Claims (501) 371-2733
Risk Management (501) 371-2842
SHIIP (501) 371-2781

Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday
ARKANSAS

Website: www.insurance.arkansas.gov
Make Checks Payable to: Arkansas Insurance Department

Alan McClain
Commissioner.................................................................alan.mcclain@arkansas.gov

(501) 371-2620

Russ Galbraith
Chief Deputy Commissioner.............................................russ.galbraith@arkansas.gov

(501) 371-2620

Jim Brader
Deputy Commissioner & General Counsel, Legal...........................................................jim.brader@arkansas.gov

(501) 371-2825

Mel Anderson
Deputy Commissioner Financial Regulation, Finance.............................................mel.anderson@arkansas.gov

(501) 371-2667

Chantel Allbritton
Regulatory Health Link..........................................................chantel.allbritton@arkansas.gov

(501) 371-2755

Bill Lacy
Manager, Compliance (Life & Health and Property & Casualty)........................................bill.lacy@arkansas.gov

(501) 371-2801

Ryan James
Communications Director.......................................................ryan.james@arkansas.gov

(501) 371-2622

Courtney Traylor
Assistant Deputy Commissioner, Accounting...............................................courtney.traylor@arkansas.gov

(501) 371-2613

Jackie Smith
Insurance Consumer Protection Manager, Consumer Services..........................jackie.smith@arkansas.gov

(501) 371-2641

Carroll Astin
Manager, SHIIP (Senior Health Insurance Information Program).........................carroll.astin@arkansas.gov

(501) 371-2785

Peggy Dunlap
Insurance Licensing Manager, Agent Licensing......................................................peggy.dunlap@arkansas.gov

(501) 371-2750

Steve Uhrynowycz
Deputy Receiver and Liquidation Officer.........................................................steve.uhrynowycz@arkansas.gov

(501) 371-2776

Paul "Blue" Keller
Director, Criminal Investigation Division......................................................paul.keller@arkansas.gov

(501) 371-2791

Nathan Culp
Director, Public Employee Claims......................................................nathan.culp@arkansas.gov

(501) 371-2708

Mark Guinee
Director, Risk Management......................................................mark.guinee@arkansas.gov

(501) 371-2695

Stephanie Lilly-Palmer
Manager, Human Resources......................................................stephanie.lilly-palmer@arkansas.gov

(501) 371-2815
ARKANSAS

Letty Hardee
Deputy Commissioner, Information Services
(501) 371-2664
letty.hardee@arkansas.gov

CONTACT PERSONS

Agent Licensing
Peggy Dunlap
Insurance License Manager, Agent Licensing
(501) 371-2750
peggy.dunlap@arkansas.gov

Annual Statements
Mel Anderson
Deputy Commissioner Financial Regulation, Finance
(501) 371-2665
mel.anderson@arkansas.gov

Company Licensing
Mel Anderson
Deputy Commissioner Financial Regulation, Finance
(501) 371-2665
mel.anderson@arkansas.gov

Consumer Complaints and Inquires
Jackie Smith
Manager, Consumer Services
(501) 371-2640
jackie.smith@arkansas.gov

Consumer Counseling Program for Seniors
Carroll Astin
Manager, SHIIP (Senior Health Insurance Information Program)
(501) 371-2782
carroll.astin@arkansas.gov

Department Counsel
Booth Rand
Legal
(501) 371-2820
booth.rand@arkansas.gov

Examinations-Agent
Peggy Dunlap
Insurance Licensing Manager, Agent Licensing
(501) 371-2750
peggy.dunlap@arkansas.gov

Examinations-Financial/Market Conduct
Mel Anderson
Deputy Commissioner Financial Regulation, Finance
(501) 371-2665
mel.anderson@arkansas.gov

Guaranty Funds
Steve Uhrynnowycz
Deputy Receiver, Liquidation Division
(501) 371-2776
steve.uhrynnowycz@arkansas.gov

Health Insurance Marketplace
Chantel Allbritton
Regulatory Health Link
(501) 683-4170
chantel.allbritton@arkansas.gov

Life & Health and Property & Casualty Insurance
Bill Lacy
Manager, Compliance
(501) 371-2800
bill.lacy@arkansas.gov

© 1991-2021 National Association of Insurance Commissioners
4/13/2021
CALIFORNIA

Ricardo Lara is California's eighth Insurance Commissioner since voters created the elected position in 1988. Lara previously served in the California Legislature, representing Assembly District 50 from 2010 to 2012 and Senate District 33 from 2012 to 2018.

As Senator, Lara expanded protections for disaster survivors from losing their homes to insurance cancellation and nonrenewal. He wrote the nation's first climate insurance law, SB 30, to engage the insurance industry in the fight against climate-linked environmental disasters like wildfires and sea level rise. Lara is one of California's most effective environmental champions, working to improve health conditions and rein in air pollution.

Lara received the United Nations 2017 Climate and Clean Air Award with former Governor Edmund G. Brown Jr. and the California Air Resources Board for his work to reduce super pollutants.

Lara authored the Health4All Kids Act, which now covers 250,000 California children with full-scope health care regardless of their immigration status. He also authored laws that help prevent prescription drug abuse and crack down on patient brokering and fraud involving Californians recovering from substance abuse disorders.

Raised in East Los Angeles by immigrant parents, Lara made history in 2018 by becoming the first openly gay person elected to statewide office in California's history.

Lara earned a bachelor's degree in Journalism and Spanish with a minor in Chicano Studies from San Diego State University.

Mailing Address
California Department of Insurance
300 Capitol Mall, 17th Floor
Sacramento, CA 95814

Sacramento Office Address
California Department of Insurance
300 Capitol Mall, 17th Floor
Sacramento, California 95814

Oakland Office Address
California Department of Insurance
1901 Harrison Street, 6th Floor
Oakland, California 94612

Los Angeles Office Address
California Department of Insurance
300 South Spring Street, 14th Floor South Tower
Los Angeles, California 90013

Email Address
See individual email addresses

Phone Numbers
Main (916) 492-3500
Consumer Hotline (800) 927-4357
Licensing Hotline (800) 967-9331
Sacramento Office (916) 492-3500
Oakland Office (415) 538-4010
Los Angeles Office (213) 346-6464

Fax Numbers
Main (916) 445-5280
Sacramento Office (916) 445-5280
Oakland Office (510) 238-7829
Los Angeles Office (213) 897-9051

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.insurance.ca.gov
Make Checks Payable to: Premium taxes: State Controller / Department fees: California Department of Insurance

© 1991-2021 National Association of Insurance Commissioners
4/13/2021
CALIFORNIA

Catalina Hayes-Bautista ................................................................. (916) 492-3733
Chief Deputy Commissioner ....................................................... catalina.hayes-bautista@insurance.ca.gov

Ken Allen ..................................................................... (213) 346-6783
Deputy Commissioner, Rate Regulation .............................................. ken.allen@insurance.ca.gov

Susan Bernard ................................................................ (415) 538-4073
Deputy Commissioner, Financial Surveillance ..................................... susan.bernard@insurance.ca.gov

Teresa Campbell ................................................................. (415) 538-4126
Deputy General Counsel, Regulatory and Legal Services ............... teresa.campbell@insurance.ca.gov

Tony Cignarale ................................................................. (213) 346-6360
Deputy Commissioner, Consumer Services and Market Conduct ...... tony.cignarale@insurance.ca.gov

Julia Cross ................................................................... (916) 492-3264
Deputy Commissioner, Administration and Licensing Services ....... julia.cross@insurance.ca.gov

Bryant Henley ................................................................. (916) 492-3558
Deputy Commissioner and Special Counsel ..................................... bryant.henley@insurance.ca.gov

Julia Juarez ................................................................. (213) 346-6412
Deputy Commissioner, Community Relations and Outreach ......... julia.juarez@insurance.ca.gov

Vacant ........................................................................ (916) 492-3500
Deputy General Counsel, Litigation .........................................................

Michael Martinez ................................................................. (916) 492-3573
Senior Deputy Commissioner, Policy and Legislation ....................... michael.martinez@insurance.ca.gov

George Mueller ................................................................ (213) 346-6499
Deputy Commissioner, Enforcement .....................................................

Mike Peterson ................................................................. (916) 492-3673
Deputy Commissioner, Climate and Sustainability ......................... mike.peterson@insurance.ca.gov

Kenneth Schnoll ................................................................. (415) 538-4379
Deputy Commissioner and General Counsel .................................. kenneth.schnoll@insurance.ca.gov

Michael Soller ................................................................. (916) 492-3542
Deputy Commissioner, Communications and Press Relations (Northern California) michael.soller@insurance.ca.gov

Byron Tucker ................................................................. (213) 346-6363
Deputy Commissioner, Communications and Press Relations (Southern California) byron.tucker@insurance.ca.gov

CONTACT PERSONS

NAIC Liaison
Camilo Pizarro ................................................................. (916) 492-3595
NAIC Liaison ................................................................. camilo.pizarro@insurance.ca.gov
CALIFORNIA

Natalie Bruton-Yenovkain ............................................................... (916) 492-3602
NAIC Coordinator ............................................................................natalie.bruton-yenovkian@insurance.ca.gov

Roberta Potter .................................................................................. (916) 492-3609
Executive Office Operations Manager .............................................roberta.potter@insurance.ca.gov

Actuarial Office
Vacant
Chief Property Casualty Solvency Actuary .......................................(415) 538-4208

Perry Kupferman ..................................................................................(213) 346-6854
Chief Life Actuary ................................................................................perry.kupferman@insurance.ca.gov

Lan Brown ...........................................................................................(213) 346-6136
Chief Health Actuary ..........................................................................lan.brown@insurance.ca.gov

Thomas Reedy ......................................................................................(213) 346-6493
Chief Systems Actuary ........................................................................thomas.reedy@insurance.ca.gov

Accounting Practices and Procedures
Kim Hudson .......................................................................................(213) 346-6122
Supervising Insurance Examiner ....................................................kim.hudson@insurance.ca.gov

Annual Statements
Ngoc-Loan Nguyen ........................................................................... (213) 346-6450
Senior Insurance Examiner (Supervisor) ..........................................ngoc-loan.nguyen@insurance.ca.gov

California Organized Investment Network (COIN)
Sukh Randhawa ...................................................................................(916) 492-3529
Senior Investment Officer .................................................................sukhbir.randhawa@insurance.ca.gov

Cannabis Insurance
Melerie Michael ...................................................................................(916) 492-3462
Director, Cannabis Insurance Initiative ...........................................melerie.michael@insurance.ca.gov

Communications
Byron Tucker .......................................................................................(213) 346-6363
Deputy Commissioner, Communications and Press Relations (Southern California) ........................................byron.tucker@insurance.ca.gov

Michael Soller .....................................................................................(916) 492-3542
Deputy Commissioner, Communications and Press Relations (Northern California) ........................................michael.soller@insurance.ca.gov

Conservation and Liquidation Office
Joseph Holloway ...............................................................................(415) 676-5000
Chief Executive Officer, Conservation and Liquidation Office ........hollowayj@caclo.org

Consumer Services
Lucy Jabourian ...................................................................................(213) 346-6899
Division Chief, Consumer Services .................................................lucy.jabourian@insurance.ca.gov
Consumer Complaints and Inquiries
Consumer Hotline
Toll-Free ........................................................................................................(800) 927-4357

Data Calls/Statistical Plans
Luciano Gobbo (213) 346-6308
Division Chief, Data Analytics and Reporting..................................................luciano.gobbo@insurance.ca.gov

Deposits and Fees
Merita Chung (916) 492-3451
Bureau Chief, Accounting Services.................................................................merita.chung@insurance.ca.gov

Enforcement Branch
George Mueller (213) 346-6499
Deputy Commissioner, Enforcement.............................................................george.mueller@insurance.ca.gov

Stephen Smith (916) 854-5748
Chief, Enforcement Branch Headquarters.........................................................stephen.smith@insurance.ca.gov

Financial Analysis-Company Licensing, Corporate Affairs Applications and Dividend Notices
Michelle Lo (213) 346-6334
Division Chief, Financial Analysis......................................................................michelle.lo@insurance.ca.gov

Financial Examinations-Insurer Financial Audits
Laura Clements (213) 346-6127
Division Chief, Field Examination........................................................................laura.clements@insurance.ca.gov

Fraud Division
Eric Charlick (559) 440-5922
Division Chief, Fraud...................................................................................................eric.charlick@insurance.ca.gov

Shawn Conner (858) 693-7108
Assistant Chief, South Region ...............................................................................shawn.connor@insurance.ca.gov

Kathleen Rooney (916) 854-5728
Assistant Chief, North Region.................................................................................kathleen.rooney@insurance.ca.gov

Victoria Martinez (323) 278-5062
Assistant Chief, Grant Programs and Training Unit.................................................victoria.martinez@insurance.ca.gov

Health Policy and Reform
Lan Brown (213) 346-6136
Chief Health Actuary................................................................................................lan.brown@insurance.ca.gov

Bruce Hinze (415) 538-4392
Senior Health Policy Attorney.................................................................................bruce.hinze@insurance.ca.gov
CALIFORNIA

Christopher Citko
Assistant Chief Counsel
christopher.citko@insurance.ca.gov

Human Resources Management
Laurie Menchaca
Division Chief, Human Resources Management
laurie.menchaca@insurance.ca.gov

Information Technology
David Noronha
Chief Information Officer
david.noronha@insurance.ca.gov

Investigation Division
Lewis Deslauriers
Division Chief, Investigations
lewis.deslauriers@insurance.ca.gov

Legal Branch
Kenneth Schnoll
Deputy Commissioner and General Counsel
kenneth.schnoll@insurance.ca.gov
Vacant

Teresa Campbell
Deputy General Counsel, Regulatory and Legal Services
teresa.campbell@insurance.ca.gov

Legal-Corporate and Regulatory Affairs Bureau I and II
Carol Friar
Assistant Chief Counsel
carol.friar@insurance.ca.gov
Valerie Sarfaty
Assistant Chief Counsel
valerie.sarfaty@insurance.ca.gov

Legal-Enforcement Bureaus
Vacant

Michael Tancredi
Assistant Chief Counsel, Auto (Los Angeles)
michael.tancredi@insurance.ca.gov
Denise Yuponce
Assistant Chief Counsel (Sacramento)
denise.yuponce@insurance.ca.gov

Legal-Policy and Form Filing (Life and Disability, other than Health)
Leslie Tick
Assistant Chief Counsel
leslie.tick@insurance.ca.gov

Legal-Rate Enforcement
Daniel Goodell
Assistant Chief Counsel (Oakland)
daniel.goodell@insurance.ca.gov
CALIFORNIA

Legislation
Michael Martinez
Senior Deputy Commissioner, Policy and Legislation___________________________________________, michael.martinez@insurance.ca.gov

Long-Term Care
Tyler McKinney
Attorney, Enforcement Bureau______________________________________________________________, tyler.mckinney@insurance.ca.gov

Perry Kupferman
Chief Life Actuary......................................................................................................................, perry.kupferman@insurance.ca.gov

Life Insurance
Leslie Tick
Assistant Chief Counsel.................................................................................................................., leslie.tick@insurance.ca.gov

Perry Kupferman
Chief Life Actuary......................................................................................................................, perry.kupferman@insurance.ca.gov

Office of Principle-Based Reserving
Thomas Reedy
Chief Systems Actuary......................................................................................................................, thomas.reedy@insurance.ca.gov

Market Conduct-Claims Examinations and Rating and Underwriting Examinations
Pam O'Connell
Division Chief, Market Conduct...................................................................................................., pam.oconnell@insurance.ca.gov

Ombudsman Office
Therese Gallagher
Ombudsman..................................................................................................................................., therese.gallagher@insurance.ca.gov

Premium Tax (Annual Payments)
Merita Chung
Bureau Chief, Accounting Services.................................................................................................., merita.chung@insurance.ca.gov

Premium Tax Audit
Laura Clements
Division Chief, Field Examination.................................................................................................., laura.clements@insurance.ca.gov

Producer Licensing
Charlene Ferguson
Division Chief, Licensing Services.................................................................................................., charlene.ferguson@insurance.ca.gov

Holly Kinney
Bureau Chief, Curriculum and Officer Review.................................................................................., holly.kinney@insurance.ca.gov

Dianne Cooper
Bureau Chief, Producer Licensing Bureau......................................................................................, dianne.cooper@insurance.ca.gov
CALIFORNIA

Licensing Hotline
  Toll-Free.................................................................(800) 967-9331

Property and Casualty (Rates and Forms)
  Adam Gammell .........................................................(213) 346-6706
    Division Chief, Rate Filing...........................................adam.gammell@insurance.ca.gov

Receivership
  Kenneth Schnoll .....................................................(415) 538-4379
    Deputy Commissioner and General Counsel........................kenneth.schnoll@insurance.ca.gov
  Joseph Holloway ......................................................(415) 676-5000
    Chief Executive Office, Conservation and Liquidation Office........................hollowayj@caclo.org

Regulations
  Bryant Henley .........................................................(916) 492-3558
    Deputy Commissioner and Special Counsel..........................bryant.henley@insurance.ca.gov

Reinsurance
  Kenneth Schnoll .....................................................(415) 538-4379
    Deputy Commissioner and General Counsel........................kenneth.schnoll@insurance.ca.gov
  Monica Macaluso .....................................................(415) 538-4118
    Attorney, Corporate Affairs Bureau II.................................monica.macaluso@insurance.ca.gov

Risk Retention
  Dawn Withers .........................................................(916) 492-3099
    Attorney, Corporate Affairs Bureau I................................dawn.withers@insurance.ca.gov

Senior Issues
  Tyler McKinney .......................................................(916) 492-3521
    Attorney, Enforcement Bureau........................................tyler.mckinney@insurance.ca.gov
  Perry Kupferman .....................................................(213) 346-6854
    Chief Life Actuary...................................................perry.kupferman@insurance.ca.gov

Statistical Reporting-Property and Casualty
  George Yen ...........................................................(213) 346-6774
    Bureau Chief, Rate Specialist.........................................george.yen@insurance.ca.gov
  Luciano Gobbo .........................................................(213) 346-6308
    Division Chief, Data Analytics and Reporting.....................luciano.gobbo@insurance.ca.gov

Title Insurance
  Rafael Gutierrez .....................................................(415) 538-4402
    Senior Staff Counsel, Corporate Affairs Bureau I..................rafeal.gutierrez@insurance.ca.gov
CALIFORNIA

Workers' Compensation
Vacant

Chief Property Casualty Solvency Actuary

(415) 538-4208
COLORADO

Michael Conway was appointed Commissioner of the Colorado Division of Insurance (DOI) by Governor Jared Polis on Dec. 21, 2018, and confirmed by the State Senate on Jan. 22, 2019. Prior to this, he was appointed Interim Commissioner of the DOI by Governor John Hickenlooper in January 2018. As Commissioner, Conway serves as the chief executive of the DOI and oversees the regulation of Colorado’s insurance industry. His role brings together consumers, the insurance industry and other stakeholders to create an inclusive, firm and fair regulatory approach to all lines of insurance such as auto, health, homeowner, life, property and casualty, title and workers’ compensation.

Conway served as the DOI Deputy Commissioner for Consumer and Compliance Services since March 2016. He was instrumental in developing and guiding the DOI’s strategies regarding health insurance during what was a tumultuous time for that industry. He advised the previous Commissioner and the Governor’s staff regarding the possible implications of federal changes to the regulation of health insurance in Colorado. His duties also entailed appearing before state legislative committees to advocate for the DOI’s positions regarding insurance and its regulation. He cultivated relationships with consumer groups and insurance industry to create a regulatory environment that helped Colorado consumers but was a fair, level playing field for the industry. He also worked within the DOI to establish objectives that provided for better protection of insurance consumers.

From 2010 to 2016, Conway was an assistant Attorney General for the Colorado State Attorney General’s Office, where he represented the DOI in all facets of regulation of the insurance industry including mergers and acquisitions of insurance companies, insurer rehabilitation/liquidation, and producer and company licensure litigation. While in the Attorney General’s Office, he worked with the Colorado Attorney General Pro Bono Family Law Clinic, advising clients on matters of divorce and child custody. He also worked as an attorney for Colorado Legal Services, advocating for indigent clients regarding housing rights, homelessness prevention, evictions and subsidized housing.

With the exception of three years spent in Miami for law school, Conway has called Colorado home for nearly 20 years since moving to attend the University of Colorado at Boulder.

**Mailing Address**
Department of Regulatory Agencies
Division of Insurance
1560 Broadway, Suite 850
Denver, Colorado 80202

**Email Address**
DORA_Insurance@state.co.us

**Office Hours**: 8:00 a.m.-5:00 p.m., Monday-Friday
**Website**: https://www.colorado.gov/pacific/dora/node/90616
**Make Checks Payable to**: Colorado Division of Insurance

© 1991-2021 National Association of Insurance Commissioners 4/13/2021
COLORADO

Peg Brown  (303) 894-7501
Chief Deputy—Property & Casualty Policy and Operations.......................................................... peg.brown@state.co.us

Rolf Kaumann  (303) 894-7532
Chief Deputy—Finance.................................................................................................................. rolf.kaumann@state.co.us

Kate Harris  (303) 894-2429
Chief Deputy, Life and Health Policy ............................................................................................... kate.harris@state.co.us

Kyle Brown  (303) 894-7891
Deputy—Affordability Programs........................................................................................................ kyle.m.brown@state.co.us

Debra Judy  (303) 894-2066
Deputy—Legislative & Regulatory Affairs......................................................................................... debra.judy@state.co.us

Vincent Plymell  (303) 894-2261
Assistant Commissioner / Communications.................................................................................... vincent.plymell@state.co.us

Cody Goodrich  (303) 894-7425
Executive Assistant............................................................................................................................. cody.goodrich@state.co.us

CONTACT PERSONS

Accident & Health Insurance
Matt Mortier  (303) 894-7581
Director, Life & Health Consumer Services.................................................................................. matt.mortier@state.co.us

Chief Actuary
Eric Unger  (303) 894-7492
Chief Actuary.................................................................................................................................... eric.unger@state.co.us

Actuary—Life & Health—All ACA
Susan Steig  (303) 894-2190
Actuary............................................................................................................................................... susan.steig@state.co.us

Actuary—Life & Health—All Non-ACA Lines
Sean Brady  (303) 894-7484
Actuary............................................................................................................................................... sean.brady@state.co.us

Actuary—Property & Casualty
Mitchell Bronson  (303) 894-2192
Statistical Analyst.............................................................................................................................. mitchell.bronson@state.co.us

Annual Statements
Keith Warburton  (303) 894-7537
Director, Financial Services................................................................................................................ keith.warburton@state.co.us

Company Licensing
Cindy Hathaway  (303) 894-7836
Director, Corporate Affairs................................................................................................................ cindy.hathaway@state.co.us
COLORADO

Compliance
Vacant
  Director of Compliance

Consumer Complaints—Life & Health
Matt Mortier (303) 894-7581
  Director, Life & Health Consumer Services

Consumer Complaints—Property & Casualty
Bobbie Baca (303) 894-7783
  Director, Property & Casualty Consumer Services

Consumer Counseling Program for Seniors
Kimberly Latta (303) 894-7552
  Director, SHIP/SMP Program

Department Counsel
Karl Kaesemeyer (303) 866-6000
  First Attorney General

Deposits—Premium Taxes
Cindy Hathaway (303) 894-7544
  Director, Corporate Affairs

Examinations—Financial
Henry Freaney (303) 894-7488
  Chief Financial Examiner

Examinations—Market Regulation—Property and Casualty & Life and Health
Damion Hughes (303) 894-7543
  Director, Market Regulation

Examinations—Producer
Pearson VUE (800) 275-8247

Fee—Company
Cindy Hathaway (303) 894-7475
  Director, Corporate Affairs

Investigations
Steven Giampaolo (303) 894-2241
  Director, Producer Licensing and Enforcement

Market Regulation
COLORADO

Damion Hughes
Director, Market Regulation
(303) 894-7543
damion.hughes@state.co.us

Media Contact
Vincent Plymell
Assistant Commissioner / Communications
(303) 894-2261
vincent.plymell@state.co.us

Premium Tax
Cindy Hathaway
Director, Corporate Affairs
(303) 894-7544
cindy.hathaway@state.co.us

Producer Continuing Education
Pearson VUE
(800) 275-8247

Producer Licensing
Steven Giampaolo
Director, Producer Licensing and Enforcement
(303) 894-2241
steven.giampaolo@state.co.us

Property/Casualty Insurance
Bobbie Baca
Director, Property & Casualty Consumer Services
(303) 894-7783
bobbie.baca@state.co.us

Rate, Policy & Form Filing—Life & Health
Jason Lapham
Director, Life & Health Rates & Forms
(303) 894-7499
jason.lapham@state.co.us

Rate, Policy & Form Filing—Property & Casualty
David Martinez
Director, Property, Casualty & Title Rates & Forms
(303) 894-2262
davidj.martinez@state.co.us

Service of Process
Christine Gonzales-Ferrer
(303) 894-2157
christine.gonzales-ferrer@state.co.us

Statistical Reporting
Kelly Schultz
(303) 894-7481
kelly.schultz@state.co.us
Andrew N. Mais was nominated as Connecticut’s 33rd Insurance Commissioner by Governor Ned Lamont and began serving on March 4, 2019. The mission of the Connecticut Insurance Department is to protect consumers through regulation of the industry, outreach, education, and advocacy.

Previously a member of Deloitte’s Center for Financial Services, Mais primarily focused on the insurance sector—both US and internationally—serving as a subject matter specialist and resource on insurance regulation, providing expertise in corporate governance and responsibility in the public and private sector through his work at Deloitte and as a regulator and government official. Prior to that, he was a Director at the New York State Insurance Department (NYSID). He served four governors as part of the sr. leadership team through numerous events including the financial crisis of 2008 and major state and federal changes in health insurance regulations and laws. Before joining the NYSID, he served as director of a Connecticut nonprofit.

Mais has led various research teams; authored whitepapers on insurance issues; published articles in Best’s, Carrier Management magazine, and the Journal of Reinsurance; and has been quoted in trade publications, many of the largest general interest newspapers in the US, and the financial press. His expertise has been sought by organizations including the Government Accountability Office.

A graduate of Yale University, Mais has served in elected and appointed positions in New York and Connecticut, as well as on numerous boards. He most recently served as chair of the Council on Ethics of the town of Wilton, CT, where he lives with his wife, Susan, and is often visited by their daughter Jennifer. Other service includes the board of the Maritime Aquarium of Norwalk, a leading national institution with a mission that includes providing leadership in STEM education and training to students from under-served groups, as well as community education on the importance of the Long Island Sound.

His more than 30 years of community involvement includes past board memberships on the American Red Cross of Mid-Fairfield County; Board of Finance of the Town of Wilton (he was cited by the CT House of Representatives); Wilton Chamber of Commerce; Rotary Club of Wilton; The Teen Center of Wilton; Wilton Education Foundation; and numerous others.

**Mailing Address**
Connecticut Insurance Department
P.O. Box 816
Hartford, Connecticut 06142-0816

**Street Address**
Connecticut Insurance Department
153 Market Street, 7th Floor
Hartford, Connecticut 06103

**Email Address**
cid.admin@ct.gov

**Phone Numbers**
Main (860) 297-3800
Toll-Free (In-State Only) (800) 203-3447

**Fax Numbers**
Main (860) 566-7410

**Office Hours**: 8:00 a.m.-4:30 p.m., Monday-Friday
**Website**: www.ct.gov/cid
**Make Checks Payable to**: Treasurer, State of Connecticut

Andrew N. Mais
Commissioner

© 1991-2021 National Association of Insurance Commissioners
4/13/2021
CONNECTICUT

Joshua Hershman
Deputy Commissioner……………………………………………………………………………………………..Joshua.Hershman@ct.gov

George Bradner
Director, Property and Casualty Division…………………………………………………………………………………..(860) 297-3866

Kurt Swan
Director, Market Conduct/Fraud Investigations and Licensing……………………………………………………………..(860) 297-3972

Paul Lombardo
Director, Life and Health Division……………………………………………………………………………………………..Paul.Lombardo@ct.gov

Wanchin Chou
Chief Actuary…………………………………………………………………………………………………………………..(860) 297-3943

Kathryn Belfi
Director, Financial Regulation………………………………………………………………………………………………(860) 297-3968

Fenhua Liu
Program Manager, Captive Division……………………………………………………………………………………………..(860) 297-3813

Lady Mendoza
Director of Government Relations……………………………………………………………………………………………..Lady.Mendoza@ct.gov

Jim Carson
Communications Director……………………………………………………………………………………………………Jim.Carson@ct.gov

Jared Kosky
Special Counsel to the Commissioner……………………………………………………………………………………………..Jared.Kosky@ct.gov

CONTACT PERSONS

Accident and Health Insurance
Paul Lombardo
Director, Life and Health Division……………………………………………………………………………………………..Paul.Lombardo@ct.gov

Agent Investigation
Amy Stegall
Manager, Fraud, Investigations and Compliance Unit………………………………………………………………………..(860) 297-3933

Agent Licensing
Tanya Penman-Sterling
Principal Examiner, Licensing Unit……………………………………………………………………………………………..(860) 297-3882

Annual Statements
Joan Nakano
Supervising Examiner, Financial Analysis and Compliance………………………………………………………………………..(860) 297-3835

Captive Division
CONNECTICUT

Janet Grace
Program Manager, Captive Division
(860) 297-3813

Company Licensing
Maura Welch
Supervising Examiner, Financial Analysis and Compliance
(860) 297-3827

Consumer Complaints and Inquires
Gerard O'Sullivan
Director, Consumer Affairs Division
(860) 297-3889

Deposits
Maura Welch
Supervising Examiner, Financial Analysis and Compliance
(860) 297-3827

Examinations-Financial
Kathryn Belfi
Director, Financial Regulation
(860) 297-3968

Examinations-Market Conduct
Kurt Swan
Director, Market Conduct/Fraud Investigations and Licensing
(860) 297-3972

Fees-Agents
Kurt Swan
Director, Market Conduct/Fraud Investigations and Licensing
(860) 297-3972

Fees-Company
Joan Nakano
Supervising Examiner, Financial Analysis and Compliance
(860) 297-3835

Financial Analysis
Kathryn Belfi
Director, Financial Analysis and Compliance
(860) 297-3968

Fraud
Amy Stegall
Manager, Fraud, Investigations and Compliance Unit
(860) 297-3933

Life Insurance
Paul Lombardo
Director, Life and Health Division
(860) 297-3891
Paul.Lombardo@ct.gov

Policy and Form Filing-Life and Health
Paul Lombardo
Director, Life and Health Division
(860) 297-3891
Paul.Lombardo@ct.gov
CONNECTICUT

Policy and Form Filing-Property and Casualty
George Bradner
   Director, Property and Casualty Division..........(860) 297-3866

Property and Casualty-Commercial Lines
George Bradner
   Director, Property and Casualty Division..........(860) 297-3866

Property and Casualty-Personal Lines
George Bradner
   Director, Property and Casualty Division..........(860) 297-3866

Receivership and Guaranty Funds
Jon E. Arsenault
   Director, Legal Division.........................(860) 297-3811
Trinidad Navarro was elected in 2016 as Delaware’s 26th Insurance Commissioner. In this role, he oversees the regulation of the Delaware insurance market and the Department of Insurance’s (DOI) consumer protection efforts. In 2014, the most recent data available, the Delaware DOI ranked 10th in the U.S. in total written insurance premium and regulated companies with more than $620 billion in assets. The DOI is the largest consumer protection agency in the state.

A lifelong Delawarean, Navarro has an extensive record of public service and is committed to protecting Delaware consumers. He served more than 20 years with the New Castle County Police, retiring as the Public Information Officer after being elected as New Castle County Sheriff in 2010. While a police officer, he received the department’s distinguished Medal of Valor. Prior to that, he worked as a licensed insurance agent. He followed in the footsteps of his father, whose career was servicing the life and health insurance needs of his community. His father’s work demonstrated to him the importance of serving the people who have put their trust in you. Navarro put that lesson into action as an insurance agent, a police officer and as sheriff. He knows that serving the needs of the people is the hallmark of every profession and the obligation of every public servant.

Navarro is a member of the NAIC. He presently serves on the Delaware Health Care Commission, the State Employees Benefits Committee, the Deferred Compensation Council, and the Council on Health Promotion and Disease Prevention.

Navarro holds an associate degree in criminal justice from the Delaware Technical and Community College and a bachelor’s degree from Wilmington University.

Navarro has two daughters, Kylie and Hannah, and one son, Jordan. He currently resides in Bear, DE, with his wife, Melissa, and youngest daughter, Hannah.

**Mailing Address**
Delaware Department of Insurance
1351 West North Street
Suite 101
Dover, Delaware 19904

**Street Address**
Same as mailing address

**Phone Numbers**
Main (302) 674-7300
Toll-Free (In-State Only) (800) 282-8611

**Fax Numbers**
Main (302) 739-5280

**Office Hours**: 8:00 a.m.-4:30 p.m., Monday-Friday

**Website**: https://insurance.delaware.gov/

**Make Checks Payable to**: Department of Insurance

Frank Pyle
Special Deputy Commissioner
(302) 674-7353
frank.pyle@delaware.gov

Stuart Snyder
Chief of Staff
(302) 674-7312
stuart.snyder@delaware.gov

© 1991-2021 National Association of Insurance Commissioners
4/13/2021
Christina Haas  
Senior Advisor .................................................................christina.haas@delaware.gov

Victoria "Dee" Jones  
Executive Assistant to the Commissioner ..................................................victoria.jones@delaware.gov

Tiffany Jenkins  
Executive Assistant to the Deputy Commissioner ......................................tiffany.jenkins@delaware.gov

Kathleen (Kitty) Makowski  
Deputy Attorney General (DAG) .........................................................kathleen.makowski@delaware.gov

Jessica Willey  
Deputy Attorney General (DAG) ............................................................jessica.willey@delaware.gov

Michael A. Capasso  
Deputy Attorney General (DAG) .............................................................michael.capasso@delaware.gov

Sarah Mullin  
Controller .................................................................sarah.mullin@delaware.gov

Leslie Ledogar  
Regulatory Specialist .................................................................leslie.ledogar@delaware.gov

David Lonchar  
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG) ....dave.lonchar@delaware.gov

Susan Jennette  
Director, Insurance Consumer Protection Enforcement ..............................susan.jennette@delaware.gov

Gerald Pepper  
Director, Insurance Fraud Prevention Bureau ...gerald.pepper@delaware.gov

Steve Kinion  
Director, Bureau of Captive .................................................................steve.kinion@delaware.gov

Roberta Jones  
Director, Human Resources .................................................................roberta.jones@delaware.gov

Tim Li  
Director, Information Technology ..........................................................tim.li@delaware.gov

**CONTACT PERSONS**

**Email by Division**

Producer Licensing  
Email ..................................................................................licensing@delaware.gov

Bureau of Examination, Rehabilitation and Guaranty (BERG)  
Email ..................................................................................berg@delaware.gov
DELAWARE

Consumer Services
Email: consumer@delaware.gov

Delaware Medical Assistance Bureau
Email: DMAB@delaware.gov

Fraud Prevention
Email: fraud@delaware.gov

Workplace Safety
Email: safety@delaware.gov

NAIC Liaison
Christina Haas (302) 674-7303
Senior Advisor christina.haas@delaware.gov

Accident and Health Insurance
Fleur McKendell (302) 674-7308
Manager, Consumer Services Investigations and Market Regulation-Life and Health fleur.mckendell@delaware.gov

Producer Licensing
Robin David (302) 674-7348
Supervisor, Market Conduct and Producer Licensing robin.david@delaware.gov

Annual Statements
David Lonchar (302) 674-7334
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG) dave.lonchar@delaware.gov

Consumer Complaints and Inquiries
Michael Gould (302) 674-7304
Manager, Consumer Services Investigations and Market Regulations michael.gould@delaware.gov

Department Counsel
Kathleen (Kitty) Makowski (302) 674-7326
Deputy Attorney General (DAG) kathleen.makowski@delaware.gov

Jessica Willey (302) 674-7387
Deputy Attorney General (DAG) jessica.willey@delaware.gov

Michael A. Capasso (302) 674-7381
Deputy Attorney General (DAG) michael.capasso@delaware.gov

Department Counsel
Justine Martinez (302) 674-7386
Accountant justine.martinez@delaware.gov

Deposits
Justine Martinez (302) 674-7386
Accountant justine.martinez@delaware.gov

Examinations-Financial
David Lonchar (302) 674-7334
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG) dave.lonchar@delaware.gov

Woods previously served as the Director of Business Development and Strategy in the Office of the Deputy Mayor for Planning and Economic Development (DMPED), where she provided strategic leadership, stakeholder engagement and global outreach to the business community. Ms. Woods has held several positions within DMPED, including Deputy Director of Business Development and International Business Manager, where she helped to shape signature business development initiatives, attract foreign direct investment and establish new business relationships with international markets. Her leadership has led to the successful execution of the Mayor’s economic strategy and helped to drive the District’s business attraction and retention efforts across key business sectors. Her work has also contributed to several policy outcomes, including increased investment in underrepresented entrepreneurs to address the human, social and financial capital that entrepreneurs need to grow and expand. Ms. Woods has served on several boards and commissions, including the Mayor’s Innovation Technology Inclusion Council, Washington DC Economic Partnership, Destination DC and the Greater Washington Board of Trade Council on Economic Development Officials.

Woods holds a M.B.A. from George Washington University and B.A. in law and society from the University of California at Santa Barbara.

Woods is married and lives with her husband and two daughters in Washington, DC.

Mailing Address
District of Columbia Department of Insurance, Securities and Banking
1050 First Street, NE, Suite 801
Washington, DC 20002

Email Address
disb@dc.gov

Phone Numbers
Main (202) 727-8000

Office Hours: 8:15 a.m. - 4:45 p.m., Monday-Friday
Website: www.disb.dc.gov
Make Checks Payable to: D.C. Treasurer

Karima Woods
Commissioner
(202) 442-7845
karima.woods@dc.gov

Flavian Marwa
Deputy Commissioner - Market Operations
(202) 442-7766
flavian.marwa@dc.gov

Sharon Shipp
Deputy Commissioner - Market Compliance
(202) 442-7810
sharon.shipp@dc.gov
DISTRICT OF COLUMBIA

Jessica D. Ehrlich  
Chief of Staff.................................................................(202) 733-7816  jessica.ehrlich@dc.gov

Christian Washington  
Senior Policy Advisor..................................................(202) 442-7754  christian.washington@dc.gov

Alicia M. Wade  
Executive Assistant to the Commissioner..........................(202) 442-7760  alicia.wade@dc.gov

Philip Barlow  
Associate Commissioner - Insurance ..................................(202) 442-7823  philip.barlow@dc.gov

Dana Sheppard  
Associate Commissioner - Risk Finance ................................(202) 442-7820  dana.sheppard@dc.gov

Jocelyn Bramble  
General Counsel...................................................................(202) 442-7758  jocelyn.bramble@dc.gov

CONTACT PERSONS

Actuarial Analysis
Roberto Nkojo  
Manager, Actuarial Analysis Branch..............................................(202) 442-7757  robert.nkojo@dc.gov

Efren Tanhehco  
Supervisory Health Actuary...................................................(202) 442-7752  efren.tanhehco@dc.gov

Company and Agent Licensing
Sheila Johnson-Parker  
Insurance Licensing Manager....................................................(202) 442-7795  sheila.parker@dc.gov

Company Examinations-Financial
N. Kevin Brown  
Chief Financial Examiner.........................................................(202) 442-7785  nathaniel.brown@dc.gov

Sean O'Donnell  
Director of Financial Examinations, Risk Finance .....................(202) 442-8153  sean.o'donnell@dc.gov

Consumer Complaints
Philip Edmonds  
Director, Compliance & Analysis Division...............................(202) 733-7913  philip.edmonds@dc.gov

Enforcement and Investigation Bureau
Brian Bressman  
Director, Enforcement and Investigation Bureau.......................(202) 442-8790  brian.bressman@dc.gov

Financial Statement Filing and Analysis
N. Kevin Brown  
Chief Financial Examiner.........................................................(202) 442-7785  nathaniel.brown@dc.gov
DISTRICT OF COLUMBIA

Information Systems
Shankar Vaidyanathan  (202) 442-8154
Chief Information Officer
shankar.vaidyanathan@dc.gov

Office of Communication and Public Affairs
Paul Drehoff (202) 442-7856
Public Information Officer
paul.drehoff@dc.gov

Policy and Form Filing
Howard Liebers  (202) 442-8571
Insurance Examiner Manager
howard.liebers@dc.gov

Policy and Administration
Katrine Purdie  (202) 442-7773
Chief of Policy and Administration
katrine.purdie@dc.gov

Premium Tax
Jessie Li  (202) 442-8568
Financial Examiner
jessie.li@dc.gov
Jimmy Patronis is a native Floridian born and raised in Panama City. He earned his associate degree in restaurant management from Gulf Coast Community College and a bachelor’s degree in political science from Florida State University. He is a partner in a family-owned seafood restaurant called Captain Anderson’s, which celebrated its 50th anniversary in 2017.

His public service career began as an intern in the FL Senate and the United Kingdom’s House of Commons. After graduation, Governor Lawton Chiles appointed him to the FL Elections Commission, and he was reappointed by Governor Jeb Bush. He served in the FL House of Representatives from 2006 to 2014, representing his hometown region in the FL Panhandle. He was appointed to serve on FL’s Public Service Commission, as well as the Constitution Revision Commission, which meets once every 20 years to propose changes to the state constitution.

Recognized for outstanding leadership in his hometown of Panama City and throughout FL, he is committed to active civic engagement and business development. He has chaired the Greater Panama City Beach Chamber of Commerce’s Economic Development Council, served on the board of the Bay County Economic Development Alliance, the Salvation Army Advisory Board, the Bay County Chapter of the FL Restaurant and Lodging Association, and national president for the FL Vocational Industrial Clubs of America. He is a former trustee of the Gulf Coast Medical Center, and former director of the Bay Medical Center’s Foundation and Gulf Coast Community College Foundation Board. He was instrumental in the establishment of the Northwest FL Beaches International Airport in Panama City and has served as chairman and a board member of Bay County-Panama City International Airport and Industrial District.

Patronis and his wife, Katie, are proud parents to Jimmy Theo III and John Michael and are lifelong members of the Saint John’s Greek Orthodox Church.

Mailing Address
Florida Department of Financial Services
Office of the Chief Financial Officer
J. Edwin Larson Building
200 East Gaines Street
Tallahassee, Florida 32399-0301

Email Address
firstname.lastname@myfloridacfo.com

Phone Numbers
Main (850) 413-3089
NAIC Liaison Main (850) 413-5923
Consumer Services (In-State) (877) 693-5236
Consumer Services (Out-of-State) (850) 413-3089

Fax Numbers
Main (850) 413-2950
NAIC Liaison Fax (850) 487-0453

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.myfloridacfo.com

© 1991-2021 National Association of Insurance Commissioners
4/13/2021
FLORIDA

Ryan West
Chief of Staff
(850) 413-4900
ryan.west@myfloridacfo.com

Vacant
Inspector General
(850) 413-3112

Sha'ron James
Insurance Consumer Advocate
(850) 413-5923
sha'ron.james@myfloridacfo.com

Susan Miller
Director, Internal Affairs
(850) 413-2806
susan.miller@myfloridacfo.com

Brock Juarez
Director, External Affairs
(850) 413-2964
brock.juarez@myfloridacfo.com

Jay Etheridge
Deputy Chief Financial Officer
(850) 413-2851
jay.etheridge@myfloridacfo.com

Elizabeth Boyd
Deputy Chief Financial Officer
(850) 413-4902
elizabeth.boyd@myfloridacfo.com

Scott Fennell
Deputy Chief Financial Officer
(850) 413-2908
scott.fennell@myfloridacfo.com

Chasity O'Steen
General Counsel
(850) 413-2898
chasity.osten@myfloridacfo.com

Robert Tomillo
Director, Cabinet Affairs
(850) 413-2825
robert.tomillo@myfloridacfo.com

Vacant
Director, Legislative Affairs
(850) 413-2890
bg.murphy@myfloridacfo.com

CONTACT PERSONS

Agent and Agency Services
Greg Thomas
Director
(850) 413-5401
greg.thomas@myfloridacfo.com

Matt Tamplin
Bureau Chief, Licensing
(850) 413-5496
matt.tamplin@myfloridacfo.com

Ray Wenger
Bureau Chief, Investigations
(850) 413-5605
ray.wenger@myfloridacfo.com

Consumer Services
Tasha Carter
Director
(850) 413-5816
tasha.carter@myfloridacfo.com

David Jones
Assistant Director
(850) 413-5787
david.jones@myfloridacfo.com

© 1991-2021 National Association of Insurance Commissioners
4/13/2021
FLORIDA

Shonnice Booker (850) 413-5841
Bureau Chief, Consumer Assistance..........................................................shonnice.booker@myfloridacfo.com

Denishia Sword (850) 413-5810
Bureau Chief, Education Advocacy and Research...........................................denishia.sword@myfloridacfo.com

Fees
Alexandra Weimorts (850) 413-2092
Bureau Chief, Financial Services.................................................................alexandra.weimorts@myfloridacfo.com

Funeral, Cemetery and Consumer Services
Mary Schwantes (850) 413-4984
Director........................................................................................................mary.schwantes@myfloridacfo.com

Information Systems
Charles Ghini (850) 413-1505
Director...........................................................................................................charles.ghini@myfloridacfo.com

Investigative and Forensic Services
Col. Simon Blank (850) 413-4001
Director............................................................................................................simon.blank@myfloridacfo.com
Ernie Stoll (850) 413-4053
Assistant Director.............................................................................................ernie.stoll@myfloridacfo.com
Evangelina Brooks (850) 413-4020
Bureau Chief, Insurance Fraud.......................................................................evangelina.brooks@myfloridacfo.com
Chief Brian McCoy (904) 798-4872
Bureau Chief, Workers Comp Fraud...............................................................brian.mccoy@myfloridacfo.com
Carl Chasteen (850) 539-2705
Bureau Chief, Forensic Services.....................................................................carl.chasteen@myfloridacfo.com
Joe Steadman (850) 413-3667
Bureau Chief, Fire & Arson Investigations......................................................joseph.steadman@myfloridacfo.com
Lt. Mike Smith (850) 413-4038
Office of Fiscal Integrity..................................................................................michael.smith@myfloridacfo.com

Licensing Examinations-Agents
Matt Tamplin (850) 413-5496
Bureau Chief, Licensing, License Qualification and Examinations..................matt.tamplin@myfloridacfo.com

Media Relations/Public Information
Anna Farrar (850) 413-2860
Director, Communications..............................................................................anna.farrar@myfloridacfo.com
Rehabilitation and Liquidation Services
Toma Wilkerson (850) 413-4477
director.toma.wilkerson@myfloridacfo.com

Risk Management
Molly Merry (850) 413-4701
Director.molly.merry@myfloridacfo.com

Shannon Segers (850) 413-4704
Bureau Chief, Loss Prevention.shannon.segers@myfloridacfo.com

Marc Stemle (850) 413-4851
Bureau Chief, Liability & Property Claims.marc.stemle@myfloridacfo.com

Tod Stupski (850) 413-4801
State Employee WC Claims Bureau Chief.tod.stupski@myfloridacfo.com

Treasury Deposits
Kenneth Lee (850) 413-3383
Bureau Chief, Collateral Management.kenneth.lee@myfloridacfo.com

Workers' Compensation
Tanner Holloman (850) 413-1622
director.tanner.holloman@myfloridacfo.com

Andrew Sabolic (850) 413-1628
Assistant Director.andrew.sabolic@myfloridacfo.com

Pam Macon (850) 413-1708
Bureau Chief, Compliance.pam.macon@myfloridacfo.com

Stephen Yon (850) 413-1786
Bureau Chief, Employee Assistance and Ombudsman Office.stephen.yon@myfloridacfo.com

Charlene Miller (850) 413-1738
Bureau Chief, Monitoring & Audit.charlene.miller@myfloridacfo.com

Lisel Laslie (850) 413-1737
Office of Data Quality and Collection.lisel.laslie@myfloridacfo.com

Greg Jenkins (850) 413-1644
Bureau Chief, Financial Accountability.greg.jenkins@myfloridacfo.com
FLORIDA

David Altmaier was appointed as the Florida Insurance Commissioner in April 2016 by the Financial Services Commission. He leads the Office of Insurance Regulation (OIR) and has oversight of one of the largest insurance markets in the world. Under Altmaier’s leadership, OIR has worked to cultivate a market in Florida in which insurance products are reliable, available, and affordable.

Altmaier began his public service at OIR in 2008, serving in a number of roles including Chief Analyst of the Property and Casualty Financial Oversight unit and Deputy Commissioner of Property and Casualty Insurance.

Commissioner Altmaier was voted President of the National Association of Insurance Commissioners (NAIC) for 2021, after serving as President-Elect in 2020 and Vice President in 2019. In his role as NAIC President, Altmaier serves as Chair of the Executive Committee, Internal Administration Subcommittee, Government Relations Leadership Council, and Co-Chair of the Special Committee on Race and Insurance. Commissioner Altmaier also serves as a Vice Chair of the Executive Committee for the International Association of Insurance Supervisors (IAIS), representing insurance regulators and supervisors of more than 200 jurisdictions worldwide.

Commissioner Altmaier was appointed by Governor DeSantis to serve as a member Florida’s Blockchain Task Force and during the COVID-19 pandemic, was selected to as a member of the Governor’s Re-Open Florida Task Force Industry Working Group on Agriculture, Finance, Government, Healthcare, Management and Professional Services.

Prior to joining OIR, Altmaier worked as a Florida licensed 2-20 and 2-14 insurance agent and as a high school math teacher. Altmaier graduated from Western Kentucky University in 2004 with a bachelor’s degree in mathematics.

Mailing Address
Office of Insurance Regulation
The Larson Building
200 East Gaines Street
Tallahassee, Florida 32399-0305

Email Address
firstname.lastname@floir.com

Phone Numbers
Main (850) 413-5914
Division of Consumer Services (850) 413-3089
Division of Agent and Agency Services (850) 413-3137

Fax Numbers
Fax (850) 488-3334

Office Hours: 8:00 a.m.–5:00 p.m., Monday–Friday
Website: www.floir.com
Make Checks Payable to: Office of Insurance Regulation

David Altmaier (850) 413-5914
Commissioner David.Altmaier@floir.com

Mike Yaworsky (850) 413-5000
Chief of Staff Mike.Yaworsky@floir.com
FLORIDA

Erin VanSickle  
Deputy Chief of Staff.  
(850) 413-2526  
Erin.Vansickle@floir.com

Alexis Bakofsky  
Director, Communications.  
(850) 413-5128  
Alexis.Bakofsky@floir.com

Allison Sitte  
Director, Government Affairs.  
(850) 413-5128  
Allison.Sitte@floir.com

Rebecca Smid  
Director, Market Research & Technology.  
(850) 413-5021  
Rebecca.Smid@floir.com

Anoush Brangaccio  
General Counsel  
(850) 413-4116  
Anoush.Brangaccio@floir.com

Deanna Sablan  
Inspector General.  
(850) 413-4980  
Deanna.Sablan@floir.com

Susanne Murphy  
Deputy Commissioner of Property and Casualty.  
(850) 413-5083  
Susanne.Murphy@floir.com

John Reilly  
Deputy Commissioner of Life and Health.  
(850) 413-5145  
John.Reilly@floir.com

James Dunn  
Director, Life and Health Product Review.  
(850) 413-5136  
James.Dunn@floir.com

Carolyn Morgan  
Director, Life and Health Financial Oversight.  
(850) 413-5233  
Carolyn.Morgan@floir.com

Scott Woods  
Director, Life and Health Market Regulation.  
(850) 413-5075  
Scott.Woods@floir.com

Virginia Christy  
Director, Property and Casualty Financial Oversight.  
(850) 413-5019  
Virginia.Christy@floir.com

Sandra Starnes  
Director, Property and Casualty Product Review.  
(850) 413-5344  
Sandra.Starnes@floir.com

Sheryl Parker  
Director, Property and Casualty Market Regulation.  
(850) 413-5086  
Sheryl.Parker@floir.com

CONTACT PERSONS

NAIC Liaison  
Christina Huff  
(850) 413-5906  
Christina.Huff@floir.com

Annual Statements—Life and Health Filings

Carolyn Morgan  
Director, Life and Health Financial Oversight.  
(850) 413-5233  
Carolyn.Morgan@floir.com

© 1991-2021 National Association of Insurance Commissioners
4/13/2021 52
Annual Statements—Property and Casualty Filings
Virginia Christy  (850) 413-5019
   Director, Property and Casualty Financial Oversight……………………………………Virginia.Christy@floir.com

Company Licensing
Carolyn Morgan  (850) 413-5233
   Life and Health...........................................................................................................Carolyn.Morgan@floir.com
Virginia Christy  (850) 413-5019
   Property and Casualty................................................................................................Virginia.Christy@floir.com

Examinations—Financial and Market Investigations
Carolyn Morgan  (850) 413-5233
   Life and Health...........................................................................................................Carolyn.Morgan@floir.com
Virginia Christy  (850) 413-5019
   Property and Casualty................................................................................................Virginia.Christy@floir.com
Sheryl Parker  (850) 413-5086
   Market Investigations, Property and Casualty..............................................................Sheryl.Parker@floir.com
Scott Woods  (850) 413-5075
   Market Investigations, Life and Health........................................................................Scott.Woods@floir.com

Life Insurance
Carolyn Morgan  (850) 413-5233
   Director, Life and Health Financial Oversight..............................................................Carolyn.Morgan@floir.com

Managed Care
Carolyn Morgan  (850) 413-5233
   Director, Life and Health Financial Oversight..............................................................Carolyn.Morgan@floir.com

Policy and Form Filing—Property and Casualty
Sandra Starnes  (850) 413-5344
   Director, Property and Casualty Product Review........................................................Sandra.Starnes@floir.com

Property and Casualty—Commercial and Personal Lines
Sandra Starnes  (850) 413-5344
   Director, Property and Casualty Product Review........................................................Sandra.Starnes@floir.com

Premium Tax—Surplus Lines
Virginia Christy  (850) 413-5019
   Director, Property and Casualty Financial Oversight...................................................Virginia.Christy@floir.com

Statistical Reporting
Sandra Starnes  (850) 413-5344
   Director, Property and Casualty Product Review........................................................Sandra.Starnes@floir.com
John F. King was sworn in as Georgia's Insurance Commissioner by Governor Brian Kemp on July 1, 2019. He previously was the Chief of Police for the City of Doraville since October 2002. King served in many capacities with the Doraville Police Department, including Deputy Chief over enforcement operations. He began his employment with the City of Doraville in 1993 as a Detective. Prior to that, King was an Atlanta police officer beginning his career in 1985. While at the Atlanta Police Department, King worked various assignments including Red Dog, Organized Crime/Intelligence. King's career includes assignments to both the FBI and DEA as a Task Force Agent. In 1987, while at the Atlanta Police Department, he received the Chief's Blue Star for being injured in the line of duty as a result of criminal attack with a firearm.

A native of Mexico, King has created meaningful impact by building bridges among Doraville's diverse populations and implementing youth education and crime-prevention programs. Recognizing Doraville's international composition, King made it a priority to hire bilingual police officers, place multiple languages on police cars, and ensure effective translators and public defenders were employed at the City Courthouse. His initiatives include Anti-Gang education programs for elementary school students and parents. King worked with the Hispanic Chamber of Commerce to establish an education program for prospective small business entrepreneurs and worked with state, county and local leaders to implement a safety and speed reduction program targeted on Buford Highway to reduce the number of pedestrian fatalities. King is also a member of Leadership DeKalb.

In addition to his role as Doraville’s Chief of Police, King serves as a Major General in the U.S. Army National Guard assigned to U.S. Army North and Commander Task Force 51. He was the former Commander of the 48th Infantry Brigade Combat Team and has deployed to Bosnia-Herzegovina, Iraq and Afghanistan. He served as the Military Advisor to the Deputy Minister of Interior for Security for Afghanistan, an agency of over 96,000 police officers. He has won many awards for military and public service including the Bronze Star Medal and Combat Infantry Badge, meritorious service medals, and a NATO award for his service in both Bosnia and Afghanistan, among others. He also received the El Salvador gold medal for achievement in 2006.

King earned a Bachelor’s Degree in criminal justice and public administration from Brenau University and a Master’s Degree in Strategic Studies from the U.S. Army War College. He was a graduate of class #229 in the FBI National Academy in Quantico, VA and a graduate of the Georgia International Law Enforcement Exchange program to Israel (GILEE). King is also fluent in Spanish.

**John F. King**  
**Commissioner**  
**Term of Office:** Four Years  
**Sworn In:** July 1, 2019

© 1991-2021 National Association of Insurance Commissioners  
4/13/2021
GEORGIA

Martin R. Sullivan, Jr. .......................................................... (404) 656-9140
Chief of Staff..............................................................................msullivan@oci.ga.gov

Merritt Beaver ................................................................. (404) 463-0953
Chief Information Officer ................................................... mbeaver@oci.ga.gov

Steve Manders ................................................................. (404) 656-2074
Deputy Commissioner for Insurance...................................... smanders@oci.ga.gov

Steve Manders ................................................................. (404) 656-2085
Deputy Commissioner for Insurance, Insurance Product Review.................................................. smanders@oci.ga.gov

Brenda Wright ................................................................. (404) 656-2101
Agent Licensing........................................................................ bwright@oci.ga.gov

Gregg Conley ........................................................................ (404) 463-0240
Executive Counsel.................................................................... gconley@oci.ga.gov

Terri Blackmer ................................................................. (404) 656-2060
Director, Criminal Investigations.............................................. tblackmer@oci.ga.gov

Jo Anne Oni ........................................................................... (404) 656-2070
Director, Consumer Services Division................................. joni@oci.ga.gov

Craig Landolt ........................................................................ (404) 656-2064
State Fire Marshal, Safety Fire Division.................................... clandolt@oci.ga.gov

Mark Revenew ........................................................................ (404) 656-3205
Deputy Commissioner of Safety Fire....................................... mrevenew@oci.ga.gov

CONTACT PERSONS

NAIC Liaison
Martin R. Sullivan, Jr. .......................................................... (404) 656-9140
Chief of Staff..............................................................................msullivan@oci.ga.gov

Accident and Health Insurance
Steve Manders ................................................................. (404) 656-2085
Deputy Commissioner for Insurance, Insurance Product Review.................................................. smanders@oci.ga.gov

Administrative Procedure
Gregg Conley ........................................................................ (404) 463-0240
Executive Counsel.................................................................... gconley@oci.ga.gov

Agent Licensing
Brenda Wright ..................................................................... (404) 656-2101
Agent Licensing........................................................................ bwright@oci.ga.gov
GEORGIA

Annual Statement-Property and Casualty
Scott Sanders (404) 656-2074
Director, Insurance and Financial Oversight................................................................. ssanders@oci.ga.gov

Company Licensing-Life and Health
Scott Sanders (404) 656-2074
Director, Insurance and Financial Oversight................................................................. ssanders@oci.ga.gov

Company Licensing-Property and Casualty
Scott Sanders (404) 656-2074
Director, Insurance and Financial Oversight................................................................. ssanders@oci.ga.gov

Computer Services
Merritt Beaver (404) 463-0953
Chief Information Officer ................................................................................................ nbbeaver@oci.ga.gov

Consumer Complaints and Inquires
Jo Anne Oni (404) 656-2070
Director, Consumer Services Division........................................................................ joni@oci.ga.gov

Deposits-Life and Health
Kimnese Abdul-Salaam (404) 646-2074
Insurance and Financial Oversight.................................................................................. kabdul-salaam@oci.ga.gov

Deposits-Property and Casualty
Kimnese Abdul-Salaam (404) 656-2074
Insurance and Financial Oversight.................................................................................. kabdul-salaam@oci.ga.gov

Examinations-Agent
Brenda Wright (404) 656-2101
Agent Licensing................................................................................................................. bwright@oci.ga.gov

Examinations-Financial
Steve Manders (404) 656-2074
Deputy Commissioner for Insurance............................................................................... smanders@oci.ga.gov

Examinations-Market Conduct-Property and Casualty, Life and Health
Steve Manders (404) 656-2074
Deputy Commissioner for Insurance............................................................................... smanders@oci.ga.gov

Fees-Life and Health
Scott Sanders (404) 656-2074
Director, Insurance and Financial Oversight..................................................................... ssanders@oci.ga.gov

Fees-Property and Casualty
Scott Sanders (404) 656-2074
Director, Insurance and Financial Oversight..................................................................... ssanders@oci.ga.gov
GEORGIA

Fraud Division
Terri Blackmer
    Director, Criminal Investigations................................................................. tblackmer@oci.ga.gov

Legislative Liaison
Weston Burleson
    Legislative Liaison.................................................................................................. wburleson@oci.ga.gov

Life Insurance
Steve Manders
    Deputy Commissioner for Insurance, Insurance Product Review........................... smanders@oci.ga.gov

Media Inquiries
Weston Burleson
    Communications Director....................................................................................... wburleson@oci.ga.gov

Policy and Form Filing-Life and Health
Steve Manders
    Deputy Commissioner for Insurance, Insurance Product Review........................... smanders@oci.ga.gov

Policy and Form Filing-Property and Casualty
Steve Manders
    Deputy Commissioner for Insurance, Insurance Product Review........................... smanders@oci.ga.gov

Premium Tax
Mandy Snipes
    Director, Premium Tax Division.............................................................................. msnipes@oci.ga.gov

Property and Casualty-Commercial Lines
Steve Manders
    Deputy Commissioner for Insurance, Insurance Product Review........................... smanders@oci.ga.gov

Property and Casualty-Personal Lines
Steve Manders
    Deputy Commissioner for Insurance, Insurance Product Review........................... smanders@oci.ga.gov

Receivership
Steve Manders
    Deputy Commissioner for Insurance........................................................................ smanders@oci.ga.gov

Statistical Reporting
Steve Manders
    Deputy Commissioner for Insurance, Insurance Product Review........................... smanders@oci.ga.gov

© 1991-2021 National Association of Insurance Commissioners
4/13/2021
Michelle B. Santos is the Commissioner of Banking and Insurance for the Island of Guam. Mrs. Santos is a native of the Island and has spent most of her working career in Government of Guam service. Mrs. Santos has held various positions directing and managing many aspects of different agencies at the top management level. Her experience includes accounting, budgeting, financial planning and administrative and operations management.

Mrs. Santos earned her bachelor’s degree in Business Administration from the University of Portland.
GUAM

Michele Marie R. Rabago (671) 635-1846
Regulatory Examiner I..........................................................michele.rabago@revtax.guam.gov

John Paul G. Duenas (671) 635-7669
Regulatory Examiner I..........................................................johnpaul.duenas@revtax.guam.gov

Michele Marie R. Rabago (671) 635-1846
Regulatory Examiner I..........................................................michele.rabago@revtax.guam.gov

Christina G. Taimano (671) 635-7668
Regulatory Examiner I..........................................................christina.taimano@revtax.guam.gov

Michele Marie R. Rabago (671) 635-1846
Regulatory Examiner I..........................................................michele.rabago@revtax.guam.gov

Michele Marie R. Rabago (671) 635-1846
Regulatory Examiner I..........................................................michele.rabago@revtax.guam.gov

Michele Marie R. Rabago (671) 635-1846
Regulatory Examiner I..........................................................michele.rabago@revtax.guam.gov

CONTACT PERSONS

Accident and Health Insurance
Alice P. Sebastian-Cruz (671) 635-1844
Regulatory Examiner Supervisor..............................................alice.cruz@revtax.guam.gov

Nemencio David E. Briones (671) 635-1845
Regulatory Examiner II..........................................................nemencio.briones@revtax.guam.gov

Agent Licensing

Nemencio David E. Briones (671) 635-1845
Regulatory Examiner II..........................................................nemencio.briones@revtax.guam.gov

Robert D. Tongson (671) 635-1833
Regulatory Examiner II..........................................................robert.tongson@revtax.guam.gov

Anita M. Superales (671) 635-7664
Regulatory Examiner I..........................................................anita.superales@revtax.guam.gov

John Paul G. Duenas (671) 635-7669
Regulatory Examiner I..........................................................johnpaul.duenas@revtax.guam.gov

Christina G. Taimano (671) 635-7668
Regulatory Examiner I..........................................................christina.taimano@revtax.guam.gov

Annual Statements
GUAM

Alice P. Sebastian-Cruz  (671) 635-1844
Regulatory Examiner Supervisor.................................................................alice.cruz@revtax.guam.gov

Nemencio David E. Briones  (671) 635-1845
Regulatory Examiner II........................................................................nemencio.briones@revtax.guam.gov

**Company Licensing**
Anita M. Superales  (671) 635-7664
Regulatory Examiner I........................................................................anita.superales@revtax.guam.gov

Robert D. Tongson  (671) 635-1833
Regulatory Examiner II........................................................................robert.tongson@revtax.guam.gov

John Paul G. Duenas  (671) 635-7669
Regulatory Examiner I........................................................................johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao  (671) 635-7668
Regulatory Examiner I........................................................................christina.taimano@revtax.guam.gov

**Consumer Complaints and Inquires**
Alice P. Sebastian-Cruz  (671) 635-1844
Regulatory Examiner Supervisor.................................................................alice.cruz@revtax.guam.gov

Anita M. Superales  (671) 635-7664
Regulatory Examiner I........................................................................anita.superales@revtax.guam.gov

Robert D. Tongson  (671) 635-1833
Regulatory Examiner II........................................................................robert.tongson@revtax.guam.gov

Nemencio David E. Briones  (671) 635-1845
Regulatory Examiner II........................................................................nemencio.briones@revtax.guam.gov

John Paul G. Duenas  (671) 635-7669
Regulatory Examiner I........................................................................johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao  (671) 635-7668
Regulatory Examiner I........................................................................christina.taimano@revtax.guam.gov

**Counsel**
Vacant
Attorney General...................................................................................................Vacant

**Deposits**
Anita M. Superales  (671) 635-7664
Regulatory Examiner I........................................................................anita.superales@revtax.guam.gov

**Examinations-Financial**
Alice P. Sebastian-Cruz  (671) 635-1844
Regulatory Examiner Supervisor.................................................................alice.cruz@revtax.guam.gov
### GUAM

**Regulatory Examiner II**

<table>
<thead>
<tr>
<th>Name</th>
<th>Phone</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nemencio David E. Briones</td>
<td>(671) 635-1845</td>
<td><a href="mailto:nemencio.briones@revtax.guam.gov">nemencio.briones@revtax.guam.gov</a></td>
</tr>
<tr>
<td>Robert D. Tongson</td>
<td>(671) 635-1833</td>
<td><a href="mailto:robert.tongson@revtax.guam.gov">robert.tongson@revtax.guam.gov</a></td>
</tr>
<tr>
<td>John Paul G. Duenas</td>
<td>(671) 635-7669</td>
<td><a href="mailto:johnpaul.duenas@revtax.guam.gov">johnpaul.duenas@revtax.guam.gov</a></td>
</tr>
<tr>
<td>Christina G. Taimanao</td>
<td>(671) 635-7668</td>
<td><a href="mailto:christina.taimano@revtax.guam.gov">christina.taimano@revtax.guam.gov</a></td>
</tr>
<tr>
<td>Anita M. Superales</td>
<td>(671) 635-7664</td>
<td><a href="mailto:anita.superales@revtax.guam.gov">anita.superales@revtax.guam.gov</a></td>
</tr>
</tbody>
</table>

**Regulatory Examiner I**

<table>
<thead>
<tr>
<th>Name</th>
<th>Phone</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nemencio David E. Briones</td>
<td>(671) 635-1845</td>
<td><a href="mailto:nemencio.briones@revtax.guam.gov">nemencio.briones@revtax.guam.gov</a></td>
</tr>
<tr>
<td>Robert D. Tongson</td>
<td>(671) 635-1833</td>
<td><a href="mailto:robert.tongson@revtax.guam.gov">robert.tongson@revtax.guam.gov</a></td>
</tr>
<tr>
<td>John Paul G. Duenas</td>
<td>(671) 635-7669</td>
<td><a href="mailto:johnpaul.duenas@revtax.guam.gov">johnpaul.duenas@revtax.guam.gov</a></td>
</tr>
<tr>
<td>Christina G. Taimanao</td>
<td>(671) 635-7668</td>
<td><a href="mailto:christina.taimano@revtax.guam.gov">christina.taimano@revtax.guam.gov</a></td>
</tr>
<tr>
<td>Anita M. Superales</td>
<td>(671) 635-7664</td>
<td><a href="mailto:anita.superales@revtax.guam.gov">anita.superales@revtax.guam.gov</a></td>
</tr>
</tbody>
</table>

### Information Systems

**Programmer/Analyst Supervisor**

<table>
<thead>
<tr>
<th>Name</th>
<th>Phone</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Christina M. San Agustin</td>
<td>(671) 635-1810</td>
<td><a href="mailto:christina.sanagustin@revtax.guam.gov">christina.sanagustin@revtax.guam.gov</a></td>
</tr>
</tbody>
</table>

### Life Insurance

**Regulatory Examiner I**

<table>
<thead>
<tr>
<th>Name</th>
<th>Phone</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Anita M. Superales</td>
<td>(671) 635-7664</td>
<td><a href="mailto:anita.superales@revtax.guam.gov">anita.superales@revtax.guam.gov</a></td>
</tr>
<tr>
<td>Robert D. Tongson</td>
<td>(671) 635-1833</td>
<td><a href="mailto:robert.tongson@revtax.guam.gov">robert.tongson@revtax.guam.gov</a></td>
</tr>
</tbody>
</table>

**Regulatory Examiner II**

<table>
<thead>
<tr>
<th>Name</th>
<th>Phone</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nemencio David E. Briones</td>
<td>(671) 635-1845</td>
<td><a href="mailto:nemencio.briones@revtax.guam.gov">nemencio.briones@revtax.guam.gov</a></td>
</tr>
</tbody>
</table>

### Policy and Form Filing-Life and Health

<table>
<thead>
<tr>
<th>Name</th>
<th>Phone</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alice P. Sebastian-Cruz</td>
<td>(671) 635-1844</td>
<td><a href="mailto:alice.cruz@revtax.guam.gov">alice.cruz@revtax.guam.gov</a></td>
</tr>
</tbody>
</table>
GUAM

Nemencio David E. Briones
Regulatory Examiner II
(671) 635-1845
nemencio.briones@revtax.guam.gov

Policy and Form Filing-Property and Casualty
Anita M. Superales
Regulatory Examiner I
(671) 635-7664
anita.superales@revtax.guam.gov

Robert D. Tongson
Regulatory Examiner I
(671) 635-1833
robert.tongson@revtax.guam.gov

Premium Tax
Alice P. Sebastian-Cruz
Regulatory Examiner Supervisor
(671) 635-1844
alice.cruz@revtax.guam.gov

UCC (Uniform Commercial Code) Filing Health Insurance Policy Forms and Rates Review
Alice P. Sebastian-Cruz
Regulatory Examiner Supervisor
(671) 635-1844
alice.cruz@revtax.guam.gov

Robert D. Tongson
Regulatory Examiner I
(671) 635-1833
robert.tongson@revtax.guam.gov

Nemencio David E. Briones
Regulatory Examiner II
(671) 635-1845
nemencio.briones@revtax.guam.gov

John Paul G. Duenas
Regulatory Examiner I
(671) 635-7669
johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao
Regulatory Examiner I
(671) 635-7668
christina.taimano@revtax.guam.gov
Colin M. Hayashida was named Insurance Commissioner for the Hawaii Insurance Division by the Department of Commerce and Consumer Affairs Director (DCCA) Catherine P. Awakuni Colón and was appointed by Governor David Ige on January 1, 2019.

The Hawaii Insurance Division regulates the Hawaii insurance industry, issues licenses, examines the fiscal condition of Hawaii-based companies, reviews rate and policy filings, and investigates insurance related complaints. As head of the Insurance Division, Hayashida will oversee the insurance industry in the State of Hawaii, which writes $19.8 billion in premiums, and includes 1,551 insurance companies and over 73,000 insurance producers.

Prior to his appointment as Insurance Commissioner, Hayashida worked in various analytical capacities within the Hawaii Insurance Division beginning in 2000. Most recently, he served as the insurance rate and policy analysis manager since 2011.

Hayashida received a bachelor’s degree in political science from the University of Hawaii.

Colin M. Hayashida
Commissioner

Term of Office At the Pleasure of the Governor
Appointed: January 1, 2019

Mailing Address
Department of Commerce and Consumer Affairs (DCCA)
Insurance Division
P.O. Box 3614
Honolulu, Hawaii 96811-3614

Street Address
King Kalakaua Building
335 Merchant Street, Room 213
Honolulu, Hawaii 96813

Email Address
insurance@dcca.hawaii.gov

Phone Numbers
Main (808) 586-2790

Fax Numbers
Main (808) 586-2806

Office Hours: 7:45 a.m.-4:30 p.m., Monday-Friday
Website: cca.hawaii.gov/ins
Make Checks Payable to: Department of Commerce and Consumer Affairs, State of Hawaii

Gordon I. Ito
Chief Deputy Insurance Commissioner (808) 586-2790

Paul Yuen
Supervising Attorney (808) 586-3040

CONTACT PERSONS
NAIC Liaison
Martha Im
Staff Attorney (808) 586-3040 mim@dcca.hawaii.gov
**Accounting**

**National Association of Insurance Commissioners**

**Alaska**

**Individuals and Business Section**

<table>
<thead>
<tr>
<th>Position</th>
<th>Name</th>
<th>Contact</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Insurance</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Insurance Examiner</td>
<td>John Pang</td>
<td>(808) 586-7379</td>
</tr>
<tr>
<td>Captive Administrator</td>
<td>Andrew Kurata</td>
<td>(808) 586-0981</td>
</tr>
<tr>
<td>Company Licensing Supervisor</td>
<td>Andy Chow</td>
<td>(808) 586-3874</td>
</tr>
<tr>
<td>Consumer Complaints and Inquires</td>
<td>Samuel Thomsen</td>
<td>(808) 586-2790</td>
</tr>
<tr>
<td>Deposits</td>
<td>Andy Chow</td>
<td>(808) 586-3874</td>
</tr>
<tr>
<td>Examinations-Agency</td>
<td>Andy Chow</td>
<td>(808) 586-3874</td>
</tr>
<tr>
<td>Examinations-Financial</td>
<td>Tian Xiao</td>
<td>(808) 586-3870</td>
</tr>
<tr>
<td>Vacant</td>
<td></td>
<td>(808) 586-3870</td>
</tr>
<tr>
<td>Examinations-Market Conduct</td>
<td>Vacant</td>
<td>(808) 586-2790</td>
</tr>
<tr>
<td>Fees</td>
<td>Emily Rakieten</td>
<td>(808) 586-2788</td>
</tr>
<tr>
<td>Insurance Fraud</td>
<td>Colleen Chun</td>
<td>(808) 586-2796</td>
</tr>
<tr>
<td>Health Insurance</td>
<td>Arlene Ige</td>
<td>(808) 586-2804</td>
</tr>
</tbody>
</table>

© 1991-2021 National Association of Insurance Commissioners

4/13/2021
HAWAII

Life Insurance
Kathleen Nakasone
Rate and Policy Analysis Manager.................................................................(808) 586-2809

Policy and Form Filing-Life, Accident and Sickness, Property and Casualty
Kathleen Nakasone
Rate and Policy Analysis Manager...........................................................................(808) 586-2809

Premium Tax
Gale Miyazaki
Insurance Examiner..............................................................................................(808) 587-6741

Producer Licensing
Emily Rakieten
Insurance Licensing Assistant................................................................................(808) 586-2788

Property and Casualty-Commercial Lines and Personal Lines
Kathleen Nakasone
Rate and Policy Analysis Manager.......................................................................(808) 586-2809

Statistical Reporting
Kathleen Nakasone
Rate and Policy Analysis Manager.........................................................................(808) 586-2809
Dean L. Cameron was appointed Director of the Idaho Department of Insurance by Governor C.L. “Butch” Otter. He took office on June 15, 2015.

Cameron became licensed in life and health while attending college. Later, he passed his Series 6 and Series 63 exams and also obtained his property/casualty (P/C) license. Cameron is a third-generation agent.

At the time of his appointment as Director, Cameron was serving his 13th term as senator for District 27 as the most senior member of the Idaho Senate. He was serving his 8th term as the chairman of the Senate Finance Committee, which meets jointly with the House Appropriations Committee to set the budget for the state of Idaho.

He was the co-chair of a task force on health care and has sponsored nearly 20 pieces of health care legislation in his 24 years of service in the Idaho Senate.

Cameron was also former chairman of the Senate Commerce and Human Resources Committee, which handles all banking, business and insurance issues. He was the senior member of that committee until his resignation.

He earned an associate degree in arts and science at Ricks College in Rexburg, ID (now BYU-Idaho), majoring in political science.

Cameron was born in Burley, ID, and served a church mission to Portugal. Cameron and his wife, Linda, have three married children and seven grandchildren.

Dean L. Cameron
Director

Term of Office: Four years
(subject to earlier removal by the Governor)
Appointed: June 15, 2015
Reappointed: March 19, 2019

Mailing Address
Idaho Department of Insurance
P.O. Box 83720
Boise, Idaho 83720-0043

Email Address
firstname.lastname@doi.idaho.gov

Phone Numbers
Main (208) 334-4250
Toll-Free (In-State Only) (800) 721-3272

Fax Numbers
Main (208) 334-4398
Accounting (666) 555-5555

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.doi.idaho.gov

Make Checks Payable to: Idaho Department of Insurance

© 1991-2021 National Association of Insurance Commissioners
4/13/2021
IDAHO

Randy Pipal  
Bureau Chief, Consumer Services, SHIBA, Investigations, Consumer Affairs..........................................................randy.pipal@doi.idaho.gov

Vacant  
Bureau Chief, Market Oversight............................................................................................................................................(208) 334-4315

CONTACT PERSONS

NAIC Liaison  
Pamela Murray  
Assistant to the Director of Insurance .......................................................................................................................pamela.murray@doi.idaho.gov

Annual Statements  
Amber Re  
Examiner Financial Analysis, Supervisor.....................................................................................................................amber.re@doi.idaho.gov

Company Licensing  
Carol Anderson  
Technical Record Specialist..............................................................................................................................................carol.anderson@doi.idaho.gov

Consumer Complaints and Inquires  
Amy Lambrecht  
Supervisor, Consumer Affairs...........................................................................................................................................amy.lambrecht@doi.idaho.gov

Kyle Cammack  
Supervisor, Investigations..................................................................................................................................................kyle.cammack@doi.idaho.gov

Consumer Counseling Program for Seniors  
Shannon Hohl  
Program Specialist, Sr. Health Insurance Benefit Advisor (SHIBA).................................................................shannon.hohl@doi.idaho.gov

Department Counsel  
Edith Pacillo  
Lead Deputy Attorney General..................................................................................................................................edith.pacillo@doi.idaho.gov

Deposits  
Carol Anderson  
Technical Records Specialist..............................................................................................................................................carol.anderson@doi.idaho.gov

Examinations-Financial  
Jessie Adamson  
Deputy Chief Examiner.........................................................................................................................................................jessie.adamson@doi.idaho.gov

Examinations-Market Conduct  
October Nickel  
Insurance Analysts, Sr.........................................................................................................................................................october.nickel@doi.idaho.gov

Financial Analysis

© 1991-2021 National Association of Insurance Commissioners  
4/13/2021
IDAHO

Amber Re
Examiner Financial Analysis, Supervisor
(208) 334-4337
amber.re@doi.idaho.gov

Policy and Form Filing-Life and Health
Michele MacKenzie
Policy Forms and Rates Analyst
(208) 334-4362
michele.mackenzie@doi.idaho.gov

Policy and Form Filing-Property and Casualty
Michele MacKenzie
Policy Forms and Rates Analyst
(208) 334-4362
michele.mackenzie@doi.idaho.gov

Premium Tax
Terry Easley
Premium Tax Specialist
(208) 334-4282
terry.easley@doi.idaho.gov

Producer Licensing and Continuing Education
Lisa Tordjman
Supervisor
(208) 334-4343
lisa.tordjman@doi.idaho.gov

Title Insurance
Jim Scanlon
Senior Examiner
(208) 334-4321
jim.scanlon@doi.idaho.gov
Dana Popish Severinghaus, Acting Director of the Illinois Department of Insurance, brings extensive legal, policy, government relations and insurance industry-related experience to her new role heading a state regulatory agency. Popish Severinghaus was formerly Legislative and Regulatory Counsel at Allstate Insurance Company where she advised Allstate and its subsidiaries on legal, regulatory and legislative matters across the Midwest. Before that, she served as Senior Policy Advisor at the State of Illinois in Central Management Services where she oversaw the Bureau of Benefits. Prior to that, Popish Severinghaus served as the Director of Government Relations for Blue Cross Blue Shield of Illinois.

Popish Severinghaus is a Member of the Association of Corporate Counsel, Board Member of the Illinois Insurance Guaranty Fund, Secretary of the Illinois Insurance Association, Advisory Board Member and Co-Chair of Government Relations Advisory Council for the Chicago Children’s Advocacy Center, Women in Law Mentor at Chicago Kent College of Law and Auxiliary Board Member of ChildServ.

She earned her Bachelor of Arts in Communication Studies and Journalism & Mass Communications from the University of Iowa and Juris Doctor from Chicago Kent College of Law.
ILLINOIS

Kevin Fry
Chief Operating Officer
(217) 782-1756
Kevin.Fry@illinois.gov

Greg Doerfler
Chief Information Officer of Technology
(217) 782-7544
greg.doerfler@illinois.gov

Bryan Martin
Chief Financial Officer
(217) 782-5344
Bryan.Martin@illinois.gov

KC Stralka
Legislative Director
(312) 814-2117
KC.Stralka@illinois.gov

Kevin Fry
Deputy Director, Financial Corporate Regulatory
(217) 782-1756
Kevin.Fry@illinois.gov

Justin Hammersmith
Deputy Director, Enforcement and Investigations
(312) 814-1767
Justin.Hammersmith@illinois.gov

Ryan Gillespie
Deputy Director, Health Products
(217) 558-2746
Ryan.Gillespie@illinois.gov

CJ Metcalf
Deputy Director, Innovation and Market Analysis
(217) 558-0853
cj.metcalf@illinois.gov

Vacant
Deputy Director, Life and Annuity Products

Patrice Dziire
Deputy Director, Consumer Education & Protection
(312) 814-1835
Patrice.Dziire@illinois.gov

Linda Bryant
Executive Assistant to the Director-Chicago office
(312) 814-8195
Linda.Bryant2@illinois.gov

Vacant
Deputy Director, Property and Casualty Products

Shannon Whalen
Chief Deputy Director of Product Lines
(217) 558-2757
Shannon.Whalen@illinois.gov

Lucy Earhart
Executive Assistant to the Director-Springfield office
(217) 782-4395
Lucy.earhart@illinois.gov

CONTACT PERSONS

NAIC Liaison
Lucy Earhart
Executive Assistant
(217) 782-4395
Lucy.earhart@illinois.gov
ILLINOIS

Annual Statements-All Companies
Marcy Savage  
Assistant Deputy Director  
(217) 524-0016  
marcy.savage@illinois.gov

Annual Statements-Life, Accident and Health/HMO
Paul Ebelherr  
Unit Supervisor  
(217) 785-5755  
paul.ebelherr@illinois.gov

Annual Statement-Property and Casualty
Vacant

Mindy Lucht  
Unit Supervisor  
(217) 785-4079  
mindy.lucht@illinois.gov

Company Licensing-Health Maintenance Organization (HMO)/Life, Accident and Health
Amy Stuart  
Unit Supervisor  
(217) 782-9694  
amy.stuart@illinois.gov

Company Licensing-Property and Casualty
Marcy Savage  
Assistant Deputy Director, Corporate Regulatory Division  
(217) 524-0016  
marcy.savage@illinois.gov

Company Licensing-Surplus Lines, Captive, Risk Retention and Purchasing Groups
Marcy Savage  
Assistant Deputy Director, Corporate Regulatory Division  
(217) 524-0016  
marcy.savage@illinois.gov

Conservation, Rehabilitations-Liquidations
Kevin Baldwin  
Office of Special Deputy Receiver  
(312) 836-9529  
kbaldwin@osdchi.com

Department Counsel
Robert Planthold  
Acting General Counsel  
(312) 814-5445  
Robert.Planthold@illinois.gov

Deposits
Doug Hollis  
Assistant Deputy Director  
(217) 782-0055  
doug.hollis@illinois.gov

Examinations-Financial-Life, Accident and Health/Property and Casualty
Cindy Andersen  
Chief Examiner  
(312) 814-2423  
cindy.andersen@illinois.gov

Examinations-Financial-Property and Casualty
Cindy Andersen  
Chief Examiner  
(312) 814-2423  
cindy.andersen@illinois.gov
ILLINOIS

Examinations-Market Conduct-Life, Accident and Health/Property and Casualty
Erica Weyhenmeyer  (217) 782-1790
   Assistant Deputy Director, Market Conduct..........................erica.weyhenmeyer@illinois.gov

Examinations-Producer (Agent)
David Murphy  (217) 524-0569
   Assistant Deputy Director, Licensing..................................................david.murphy@illinois.gov

Fees-Companies-Life, Accident and Health/Property and Casualty
Marcy Savage  (217) 524-0016
   Assistant Deputy Director, Corporate Regulatory Division........................marcy.savage@illinois.gov

Fraud, Insurance Company
Justin Hammersmith  (312) 814-1767
   Deputy Director, Enforcement and Investigations..........................Justin.Hammersmith@illinois.gov

Guaranty Funds Inquiries
Marcy Savage  (217) 524-0016
   Assistant Deputy Director, Corporate Regulatory Division........................marcy.savage@illinois.gov

Media Relations/Public Information
Caron Brookens  (312) 814-8206
   Public Information Officer.................................................................Caron.Brookens@illinois.gov

Multiple Employer Welfare Arrangements
Andy Noyes  (217) 785-3265
   Unit Supervisor.............................................................................andy.noyes@illinois.gov

National Health Care/Policy and Form Filing-Health and HMOs
Ryan Gillespie  (217) 670-3700
   Deputy Director, Health Products.....................................................Ryan.Gillespie@illinois.gov

Policy and Form Filing-Life and Annuities
Vacant
   Deputy Director, Life and Annuity Products Division...........................

Policy and Form Filing-Property and Casualty
Vacant
   Deputy Director, Property and Casualty Products.............................

Premium Tax/Training
Doug Hollis  (217) 785-0055
   Assistant Deputy Director.................................................................doug.hollis@illinois.gov

Producer (Agent) Licensing
David Murphy  (217) 782-5415
   Assistant Deputy Director.................................................................david.murphy@illinois.gov
ILLINOIS

Property and Casualty-Commercial Lines and Property Lines
Vacant
   Deputy Director, Property and Casualty Products

Statistical Reporting
Judy Mottar  
   Casualty Actuary

CJ Metcalf  
   Deputy Director, Innovation and Market Analysis

Unlicensed Entities
Andy Noyes  
   Unit Supervisor

Workers' Compensation Fraud
Justin Hammersmith  
   Deputy Director, Investigations

© 1991-2021 National Association of Insurance Commissioners
4/13/2021
Stephen W. Robertson has been Indiana Insurance Commissioner since May, 2010, when he was appointed by then Governor Mitch Daniels. He was reappointed on January 4, 2013, by Vice President Mike Pence when he was governor of Indiana and again on December 24, 2016, by Governor Eric Holcomb.

As Insurance Commissioner, Robertson directs the regulation of more than 150 domestic insurers and 45,000 resident producers. Robertson is actively involved with the NAIC and is currently a member of the Government Relations (EX) Leadership Council.

Robertson has a long career of public and private service, including nearly a decade with Conseco Insurance Group, where he was a senior vice president. Robertson also has served as general counsel of the Nebraska Department of Insurance and was a sergeant in the military police.

Robertson earned undergraduate and law degrees from the University of Nebraska. He is admitted to the Bar of Indiana and the Bar of Nebraska.

In 2013, Robertson was awarded the Governor’s Distinguished Service Award by then Governor Mitch Daniels. In 2016, Robertson was awarded the Sagamore of the Wabash for his public service by then Governor Mike Pence. The Sagamore of the Wabash is the highest honor bestowed by the governor to an individual who has rendered a distinguished service to the state or governor.
INDIANA

Amy Beard
Chief Deputy Commissioner/General Counsel...............................................................(317) 234-6476

Roy Eft

Barb Lohman
Chief Financial Officer..............................................................................................(317) 232-2405

Holly Williams Lambert
Chief Deputy Commissioner.........................................................................................(317) 232-2404

Vacant
Administrative Assistant.................................................................................................(317) 232-2387

CONTACT PERSONS
Agency Services
Matt Tapp
Deputy Commissioner.................................................................................................(317) 234-5881

Kristi Ware
License Support Coordinator.......................................................................................(317) 232-0688

Dikitra Jefferson
Continuing Education Coordinator............................................................................(317) 232-5858

Beth Miller
Non-Resident................................................................................................................(317) 232-2411

Sara Tolliver
License Renewal & Reinstatement Coordinator..............................................................(317) 232-2413

Kiarra Pearson
Agency Service Specialist............................................................................................(317) 232-2414

Samantha Walters
Adjuster & Bail Agent Licensing Coordinator..............................................................(317) 232-5249

Company Records
vacant
Company Records...........................................................................................................(317) 232-5692

Janet Scott
Surplus Lines..................................................................................................................(317) 233-9998

Debbie Graves
Tax Auditor.......................................................................................................................(317) 232-1993

Consumer Services Division
INDIANA

Terry Bower
Supervisor .............................................................................................................. (317) 234-5884

Consumer Services
Toll-Free (In-State) ...................................................................................................... (800) 622-4461

Consumer Consultants
Lana Richter .............................................................. (317) 232-2425
Tracy Perry .................................................................................................................... (317) 233-9433
Linda Hancock ................................................................. (317) 232-2427
Dawn Parry .................................................................................................................... (317) 232-2396
Kimberly Stowers ......................................................................................................... (317) 234-8279

Enforcement Division
Holly Williams Lambert
Chief Deputy Commissioner ....................................................................................... (317) 232-2404
Ronda Ankney
Deputy Commissioner ............................................................................................... (317) 232-0687

Investigators
Melissa Higgins
Supervising Investigator ........................................................................................... (317) 232-5063
Taylor Rascoe
Senior Investigator ................................................................................................... (317) 233-9432
Steve Embree
Bail and Security Director ......................................................................................... (317) 234-5833
Calla Dain
Senior Investigator ................................................................................................... (317) 234-8687
Andrew Steward
Junior Investigator ................................................................................................... (317) 232-7138
Phil Holleman
Senior Investigator ................................................................................................... (317) 234-5885

Financial Services Division

© 1991-2021 National Association of Insurance Commissioners
4/13/2021
INDIANA

Tom Faust
Rate and Policy Analyst-Personal/Commercial Lines.............................................................(317) 232-5859

Mihir Nag
Rate and Policy Analyst-Life Filings.......................................................................................(317) 232-2420

Richard Beverage
Actuary-Property and Casualty...............................................................................................(317) 234-6622

Stephen Chamblee
Actuary...................................................................................................................................(317) 234-7993

Claire Szpara
Health Care Attorney...............................................................................................................(317) 232-5312

Legal Services
Amy Beard
Chief Deputy Commissioner/General Counsel...........................................................................(317) 234-6476

Ed Fujawa
Deputy General Counsel..........................................................................................................(317) 234-6064

Vacant
Attorney....................................................................................................................................(317) 234-5887

Kaleigh Dilts
Paralegal...................................................................................................................................(317) 232-0143

Vacant
PCF Investigator........................................................................................................................(317) 234-6098

Max Simpkins
Attorney.......................................................................................................................................(317) 232-2403

Connie Gustafson
Attorney.......................................................................................................................................(317) 232-2417

Victoria Hastings
Attorney.......................................................................................................................................(317) 234-2101

Vacant
Paralegal....................................................................................................................................(317) 234-7734

Medical Malpractice Division/Patient Compensation Fund
Meghann Leaird
Director of Dedicated Funds.................................................................................................(317) 232-2401

Office Operations
INDIANA

Barb Lohman
CFO ..................................................................................................................(317) 232-2405

Heather Walters
Accounts Payable/Payroll .................................................................................(317) 232-4998

Kristi Ware
Accounts Receivable .......................................................................................(317) 232-5857

Kim Green
Filing Fee Auditor ............................................................................................(317) 234-5473

Mine Subsidence Insurance Fund (Suite 300)
Meghann Leaird
Director of Dedicated Funds ............................................................................(317) 232-2401

Political Subdivision Risk Management Fund
Meghann Leaird
Director of Dedicated Funds ............................................................................(317) 232-2401

Senior Health Insurance Information Program (SHIIP)
Cheryl St. Clair
State Coordinator ............................................................................................(317) 232-3640

Rita Chambers
Accounts Payable ............................................................................................(317) 232-3638

Senior Health Insurance Information Program (SHIIP)
Toll-Free (In-State) ...........................................................................................(800) 452-4800

Elizabeth Hewitt
Office Manager ...................................................................................................(317) 232-3637

Title Division
Jonathon Handsborough
Director ...........................................................................................................(317) 234-5156

Mark Faust
Senior Examiner ................................................................................................(317) 234-8280

Tyler Mason
Junior Examiner ................................................................................................(317) 234-5152

Stacey French
Enforcement Secretary .....................................................................................(317) 234-5153
Doug Ommen began his service as Iowa Insurance Commissioner in December 2016. Ommen has a strong public service background. Ommen’s dedication and desire to serve the public began in the Missouri Attorney General’s Office, where as an assistant attorney general, he prosecuted criminal frauds and led the fight to protect consumers over the course of three decades.

Ommen served as Deputy Insurance Commissioner at the Iowa Insurance Division from August 2013 to December 2016. Ommen has also served as Missouri’s Insurance Director and as Missouri’s Securities Commissioner.

Ommen obtained his law degree in 1985 from the Saint Louis University School of Law, and is licensed to practice law. Ommen and his wife, Sharon, have two married children and five grandchildren.
IOWA

Andrew Hartnett
Bureau Chief, Securities and Regulated Industries
(515) 654-6470
andrew.hartnett@iid.iowa.gov

Jared Kirby
Deputy Commissioner
(515) 654-6459
jared.kirby@iid.iowa.gov

Chance McElhaney
Communications Director and Legislative Liaison
(515) 654-6547
chance.mcelhaney@iid.iowa.gov

Deputy Commissioner, Supervision
Chief Examiner
(515) 654-6490
kim.cross@iid.iowa.gov

Mike Yanacheak
Chief Actuary
(515) 654-6535
mike.yanacheak@iid.iowa.gov

Andria Seip
Assistant Commissioner, Product and Producer Regulation
(515) 654-6575
andria.seip@iid.iowa.gov

Jared Kirby
Bureau Chief, Market Regulation & Enforcement
(515) 654-6459
jared.kirby@iid.iowa.gov

Ben Olejnik
Bureau Chief, Fraud
(512) 654-6553
ben.olejnik@iid.iowa.gov

Angela Burke Boston
Assistant Commissioner, Law and Policy
(515) 654-6543
angela.burke@iid.iowa.gov

CONTACT PERSONS

NAIC Liaison
Doug Ommen
Commissioner
(515) 654-6541

Accident and Health Insurance
Andria Seip
Assistant Commissioner, Product and Producer Regulation
(515) 654-6575

Producer Licensing
Andria Seip
Assistant Commissioner, Product and Producer Regulation
(515) 654-6575

Annual Statements
Kim Cross
Deputy Commissioner, Supervision
(515) 654-6490

Company Licensing
Kim Cross
Deputy Commissioner, Supervision
(515) 654-6490

Consumer Advocate

© 1991-2021 National Association of Insurance Commissioners
4/13/2021
Sonya Sellmeyer
Consumer Advocate
Consumer Complaints and Inquires
Vacant
Consumer Complaints
Toll-Free (In-State Only)
Investigator
(515) 654-6538
(515) 654-6465
(877) 955-1212

Consumer Counseling Program for Seniors
Kristin Griffith
Director, Senior Health Insurance Information Program (SHIIP)
Deposits
Kim Cross
Deputy Commissioner, Supervision
Examination-Producer
Vacant
Product and Producer Regulation
Examinations-Financial
Kim Cross
Deputy Commissioner, Supervision
Examinations-Market Conduct
Kim Cross
Chief Examiner
Fraud Bureau
Ben Olejnik
Bureau Chief
Premium Tax
Donna Flamm
Insurance Company Examiner Specialist
Securities
Andrew Hartnett
Bureau Chief
Statistical Reporting
Travis Grassel
Actuary-Property and Casualty
Klete Geren
Actuary-Life and Health
(515) 654-6585
(515) 654-6490
(515) 654-6568
(515) 654-6490
(515) 654-6553
(515) 654-6493
(515) 654-6470
(515) 654-6570
(515) 654-6569

© 1991-2021 National Association of Insurance Commissioners
4/13/2021
87
KANSAS

Vicki Schmidt is a lifelong Kansan & Republican, born and raised in Wichita. She and her high school sweetheart, Dr. Michael Schmidt, MD, have been married 46 years. Vicki graduated from KU’s School of Pharmacy and has worked more than 40 years as a local pharmacist. They made their home in Topeka, where they raised their two sons. They are also proud grandparents of three.

It was her experience as a pharmacist that drew her to run for the Kansas Legislature, where she served 14 years, including 12 as a member of the Financial Institutions and Insurance Committee and six as chair of the Public Health and Welfare Committee. On November 6, 2018, she was elected as Kansas Insurance Commissioner, with the largest vote total statewide. When she was sworn-in on January 14, 2019, she became the first pharmacist to serve as Kansas Insurance Commissioner and is the only pharmacist in America to hold a statewide office.

Since joining the NAIC, she has served as a member of the A Committee, B Committee, D Committee and currently chairs the C Committee. She also serves as a member of the NIPR Board, SERFF Advisor Board and as a member of the Insurance Compact Management Committee.

Vicki Schmidt
Commissioner

Term of Office: Four years
Elected: November 6, 2018

Mailing Address
Kansas Insurance Department
1300 SW Arrowhead Road
Topeka, Kansas 66604

Email Address
firstname.lastname@ks.gov

Phone Numbers
Main (785) 296-3071
Toll-Free (In-State Only) (800) 432-2484
Commissioner's Office (785) 291-3299

Fax Numbers
GPA/Admin/Anti-Fraud (785) 296-7805
Producer (785) 368-7019
Legal/Fin. Surveillance (785) 291-3190
Consumer Assistance (785) 296-5806
Comptroller, IT, Health & Life (785) 296-2537
Property and Casualty (785) 291-3673
Human Resources (785) 296-8848

Office Hours: 8:00 a.m.-5:00 p.m. CT, Monday-Friday
Website: www.ksinsurance.org
Make Checks Payable to: Commissioner of Insurance

Barbara Rankin
Assistant Commissioner
(785) 296-2752
barbara.w.rankin@ks.gov

Justin McFarland
General Counsel
(785) 296-7847
justin.L.mcfarland@ks.gov

© 1991-2021 National Association of Insurance Commissioners
4/13/2021
KANSAS

Pending
Executive Assistant to Commissioner .................................................................
Mandy Roe
Chief of Staff............................................................................................................
(785) 296-7807
mandy.roe@ks.gov

CONTACT PERSONS

NAIC Liaison
Mandy Roe
Chief of Staff............................................................................................................
(785) 296-7807
mandy.roe@ks.gov

Actuarial Services
Nicole Boyd
Chief of Actuarial Services........................................................................................
(785) 296-6253
nicole.boyd@ks.gov

Anti-Fraud Division
Dennis Jones
Director, Anti-Fraud...................................................................................................
(785) 296-7806
dennis.jones@ks.gov

Company Admissions
Pat Mulvihill
Admissions Coordinator..............................................................................................
(785) 296-5350
patrick.mulvihill@ks.gov

Consumer Complaints and Inquiries
LeAnn Crow
Director, Consumer Assistance..................................................................................
(785) 296-7827
leann.crow@ks.gov

Department Counsel
Justin McFarland
General Counsel...........................................................................................................
(785) 296-7847
justin.L.mcfarland@ks.gov

Deposits
Sarah Smith
Financial Surveillance Division......................................................................................
(785) 296-7819
sarah.smith@ks.gov

Fees/Premium Tax
Charlotte Daubert
Comptroller..................................................................................................................ch
(785) 291-3191
charlotte.daubert@ks.gov

Financial Examinations
Joseph McGarry
Chief Examiner............................................................................................................
(785) 296-1014
joseph.mcgarry@ks.gov

Financial Surveillance
Tish Becker
Director, Financial Surveillance..................................................................................
(785) 296-7816
Tish.Becker@ks.gov

© 1991-2021 National Association of Insurance Commissioners
4/13/2021 90
KANSAS

Government Affairs & Communication
Lee Modesitt (785) 296-2461
Director, Government Affairs and Communications
lee.modesitt@ks.gov

Health and Life Insurance Policy Rule, Rate & Form Filing
Julie Holmes (785) 296-6410
Director, Health and Life
julie.holmes@ks.gov

Human Resources
Bobbi Mariani (785) 296-2607
Director, Administrative Operations and Human Resources
bobbi.mariani@ks.gov

Information Technology
Linda Scott (785) 368-6527
Director, Information Technology
linda.scott@ks.gov

Producer Licensing
Nancy Strasburg (785) 296-2000
Director, Producer Licensing
nancy.strasburg@ks.gov

Property and Casualty-Annual Statements/Policy Rule, Rate & Form Filing, Commercial Multi-Peril & Casualty Lines
Heather Droge (785) 296-7839
Director, Property and Casualty
heather.droge@ks.gov

Property and Casualty-Homeowners, Personal and Commercial Lines Auto
Heather Droge (785) 296-7839
Director, Property and Casualty
heather.droge@ks.gov

Receivership
Justin McFarland (785) 296-7847
General Counsel
justin.L.mcfarland@ks.gov
Sharon P. Clark, a veteran of Kentucky state government, was appointed Commissioner of the Department of Insurance (DOI) on January 6, 2020. She had previously served as Commissioner of the DOI from July 2008 to January 2016.

Commissioner Clark was the first director of the DOI’s Consumer Protection and Education Division, a position she held for five years. Under her leadership, the Department hired its first ombudsman, added consumer education and outreach functions, as well as strengthened enforcement efforts by expanding the number of consumer complaint investigators.

Commissioner Clark served as the chair of the Kentucky Health Benefit Exchange Advisory Board during its inaugural year and continues as a board member. She is a member of the Kentucky Group Health Insurance Board and in the past has served as an officer of the National Association of Insurance Commissioners (NAIC) and chair of the NAIC’s Market Regulation and Consumer Affairs Committee. Clark was also an officer for the NAIC’s Southeastern Zone and a past secretary-treasurer for the National Insurance Producer Registry board.

Prior to being appointed Insurance Commissioner, Clark worked at the Finance and Administration Cabinet. She also held positions for the Kentucky House of Representatives, the Public Service Commission, and the former Workforce Development Cabinet.

She earned bachelor’s and master’s degrees from the University of Kentucky.

Clark and her husband have two daughters and four grandchildren.

**Mailing Address**
Kentucky Department of Insurance
P.O. Box 517 - 2 SE 11
Frankfort, Kentucky 40602-0517

**Street Address**
500 Mero Street - 2 SE 11
Frankfort, Kentucky 40601

**Email Address**
firstname.lastname@ky.gov

**Phone Numbers**
Main (502) 564-3630
Toll-Free Number (In-state only) (800) 595-6053
Commissioner (502) 564-6026
TTY (800) 648-6056

**Fax Numbers**
Administrative Services (502) 564-1650
Agent Licensing (502) 564-6030
Consumer Protection (502) 564-6090
Commissioner (502) 564-1453
Fraud Investigation (502) 564-1464
Information Technology (502) 564-1650
Financial Standards & Examination (502) 564-4604
Health and Life (502) 564-2728
Legal (502) 564-1456
Market Regulation (502) 564-6090
Media Relations (502) 564-2669
Property and Casualty (502) 564-5922

**Office Hours:** 8:00 a.m.–4:30 p.m., Monday-Friday
**Website:** http://insurance.ky.gov
KENTUCKY

Make Checks Payable to: Kentucky State Treasurer

Sharon P. Clark
Commissioner..........................................................(502) 564-6026SharonP.Clark@ky.gov

D.J. Wasson
Deputy Commissioner.......................................................(502) 564-6026DJ.Wasson@ky.gov

Rob Roberts
Executive Advisor..........................................................(502) 564-6026Rob.Roberts@ky.gov

Abigail Gall
Executive Administrative Secretary........................................(502) 564-6026Abigail.Gall@ky.gov

CONTACT PERSONS

NAIC Liaison
Rob Roberts
Executive Advisor..........................................................(502) 564-6026Rob.Roberts@ky.gov

Agent Licensing
Lee Ellen Webb
Director, Division of Agent Licensing...................................(502) 564-6004LeeEllen.Webb@ky.gov

Annual Statements
Victoria Lloyd
Director, Division of Financial Standards and Examination.........................(502) 564-6082Victoria.Lloyd@ky.gov

Company Licensing
Victoria Lloyd
Director, Division of Financial Standards and Examination.........................(502) 564-6082Victoria.Lloyd@ky.gov

Consumer Complaints and Inquires
Shawn Boggs
Director, Division of Consumer Protection......................................(502) 564-6034Shawn.Boggs@ky.gov

Department Counsel
Betsy D. Stone
General Counsel...........................................................(502) 564-6032Betsy.Stone@ky.gov

Department Liquidator/Rehabilitator
Sharon P. Clark
Department Liquidator/Commissioner............................................(502) 564-6026

Examinations-Financial
Jeff Gaither
Chief Financial Examiner, Division of Financial Standards and Examination,..................(502) 564-6082Jeff.Gaither@ky.gov

Examinations-Market Regulation
KENTUCKY

Ron Kreiter
Chief Examiner, Market Conduct
(502) 564-1936
Ron.Kreiter@ky.gov

Gina Metts
Division of Financial Standards and Examination
(502) 564-6082
Gina.Metts@ky.gov

Juan Garrett
Director, Division of Insurance Fraud Investigation
(502) 564-1461
Juan.Garrett@ky.gov

D.J. Wasson
Deputy Commissioner
(502) 564-6088
DJ.Wasson@ky.gov

Satish Akula
Information Systems Manager
(502) 564-6154
Satish.Akula@ky.gov

John Hord
Insurance Program Manager
(502) 564-6034
John.Hord@ky.gov

Ricki Gardenhire
Public Protection Cabinet Information Officer
(502) 564-6026
Ricki.Gardenhire@ky.gov

Scott Moseley
Director, Division of Insurance Product Regulation
(502) 564-6046
Scott.Moseley@ky.gov
James J. Donelon has served as Insurance Commissioner for the State of Louisiana since 2006. He has been elected and re-elected five times, making him the longest-serving insurance commissioner in Louisiana history, and currently is the second longest-serving insurance commissioner in the nation.

During Donelon’s 15 years in office, he has overseen Louisiana’s recovery from the devastating hurricanes Katrina and Rita, the implementation of the Affordable Care Act and recently, the state’s worst hurricane season ever with five named storms making landfall in Louisiana. He has sought to improve the effectiveness, efficiency, and transparency of insurance regulation, and to protect consumers by strengthening markets and improving consumer choice. Under his watch, 32 new homeowners insurance companies have started doing business in Louisiana since Hurricane Katrina.

Donelon served as President of the NAIC in 2013, becoming the first commissioner from Louisiana to hold that honor. He remains active in the NAIC and currently serves on its Executive (EX) Committee and as chair of the Surplus Lines (C) Task Force.

Born in New Orleans, Donelon received his Bachelor of Arts from the University of New Orleans and earned his J.D. from the Loyola University New Orleans College of Law.

Donelon was first elected to public office in 1975 when he became chairman of the Jefferson Parish Council. From 1981 to 2001 he served in the Louisiana House of Representatives, where he rose to the position of Chairman of the Committee on Insurance. Donelon joined the staff of the Louisiana Department of Insurance in 2001, serving as executive counsel and chief deputy commissioner before assuming office as Insurance Commissioner in February 2006. His public service career also includes 33 years in the Louisiana Army National Guard, where he retired with the rank of Colonel and received the prestigious Legion of Merit medal.

He and his wife Merilynn reside in Jefferson Parish. They have four daughters, six granddaughters and two grandsons.

Mailing Address
Louisiana Department of Insurance
P.O. Box 94214
Baton Rouge, Louisiana 70804-9214

Email Address
commissioner@ldi.la.gov

Phone Numbers
Main (225) 342-5900

Office Hours: 8:00 a.m.–4:30 p.m., Monday-Friday
Website: http://www.ldi.la.gov/
Make Checks Payable to: Commissioner of Insurance

© 1991-2021 National Association of Insurance Commissioners
4/13/2021
LOUISIANA

Nick Lorusso (225) 342-9183
Chief Deputy Commissioner ............................................................... nicholas.lorusso@ldi.la.gov

Denise Gardner (225) 342-7276
Chief of Staff ..................................................................................... denise.gardner@ldi.la.gov

David Caldwell (225) 342-4673
Executive Counsel ............................................................................... david.caldwell@ldi.la.gov

Becky Mowbray (225) 342-4950
Deputy Commissioner, Public Affairs .............................................. rebecca.mowbray@ldi.la.gov

Jeffrey Zewe (225) 342-0819
Deputy Commissioner, Consumer Services ..................................... jeffrey.zewe@ldi.la.gov

Caroline Fletcher (225) 342-9187
Deputy Commissioner, Financial Solvency ...................................... caroline.fletcher@ldi.la.gov

Frank Opelka (225) 219-1688
Deputy Commissioner, Health, Life and Annuity ............................ frank.opelka@ldi.la.gov

Matthew Stewart (225) 219-5819
Deputy Commissioner, Insurance Fraud ........................................... matthew.stewart@ldi.la.gov

Warren Byrd (225) 342-0535
Deputy Commissioner, Property and Casualty ................................. warren.byrd@ldi.la.gov

Barry Ward (225) 219-5941
Deputy Commissioner, Licensing ...................................................... barry.ward@ldi.la.gov

Ron Henderson (225) 219-4771
Deputy Commissioner, Consumer Advocacy and Diversity ............. ron.henderson@ldi.la.gov

Lance Herrin (225) 342-3981
Deputy Undersecretary, Management and Finance ......................... lance.herrin@ldi.la.gov

CONTACT PERSONS

NAIC Liaison
Tom Travis (225) 342-2136
Director, LPCIC ................................................................................. thomas.travis@ldi.la.gov

Legislation
David Pearce (225) 342-5140
Legislative Liaison ............................................................................... david.pearce@ldi.la.gov

Actuarial Services
Rich Piazza (225) 342-4689
Chief Actuary ..................................................................................... rich.piazza@ldi.la.gov
LOUISIANA

Rod Friedy (225) 342-4656
Actuary, Life and Health
rod.friedy@ldi.la.gov

Nichole Torblaa (225) 342-4657
Actuary, Property and Casualty
nichole.torblaa@ldi.la.gov

Annual Statements
Stewart Guerin (225) 219-3929
Compliance Examiner Chief, Analysis
stewart.guerin@ldi.la.gov

Consumer Services
Nathan Strebeck (225) 219-4748
Insurance Administrator
nathan.strebeck@ldi.la.gov

Robert Barnes (225) 219-7813
Insurance Manager, Complaints
robert.barnes@ldi.la.gov

Lisa Fullington (225) 219-5159
Insurance Manager, Market Conduct
lisa.fullington@ldi.la.gov

Financial Solvency
Stewart Guerin (225) 219-3929
Compliance Examiner Chief, Analysis
stewart.guerin@ldi.la.gov

Bill Werner (225) 219-1818
Compliance Examiner Deputy Chief, Analysis
bill.werner@ldi.la.gov

Melissa Gibson (225) 342-9188
Compliance Examiner Chief, Examinations
melissa.gibson@ldi.la.gov

Cindy Riviere (225) 342-9171
Compliance Examiner Deputy Chief, Examinations
cindy.riviere@ldi.la.gov

Fraud and Enforcement
Matthew Stewart (225) 219-5819
Deputy Commissioner
matthew.stewart@ldi.la.gov

Trent Beach (225) 342-0073
Insurance Administrator	trent.beach@ldi.la.gov

Licensing
Mike Boutwell (225) 342-0800
Insurance Administrator
mike.boutwell@ldi.la.gov

Tangela Byrd (225) 342-5972
Insurance Manager, Company Licensing	tangela.byrd@ldi.la.gov

Lorie Gasior (225) 219-7784
Insurance Manager, Producer Licensing
lorie.gasior@ldi.la.gov
LOUISIANA

Management and Finance
Lance Herrin
Deputy Undersecretary.................................................................(225) 342-3981
lance.herrin@ldi.la.gov

Stacie Evans
Human Resources Director.................................................................(225) 342-0119
stacie.evans@ldi.la.gov

Media Relations/Public Information
Becky Mowbray
Deputy Commissioner.................................................................(225) 342-4950
public@ldi.la.gov

Policy Form Filing-Health
Alecia Johnson
Insurance Manager.................................................................(225) 342-4787
alecia.johnson@ldi.la.gov

Policy Form Filing-Property and Casualty
Rachelle Carter
Insurance Manager.................................................................(225) 219-5100
rachelle.carter@ldi.la.gov

Policy Form Filing-Life and Annuity
Samuel Breaux
Insurance Manager.................................................................(225) 219-0633
samuel.breaux@ldi.la.gov

Rate Filing-Property and Casualty
Charles Hansberry
Insurance Administrator.................................................................(225) 219-9055
charles.hansberry@ldi.la.gov

Neysa Hurst
Insurance Manager.................................................................(225) 342-5455
neysa.hurst@ldi.la.gov

Receivership
Walt Corey
Attorney.................................................................(225) 219-0605
walt.corey@ldi.la.gov

Statistical Reporting
Bernadine Jones
Compliance Examiner Manager.................................................................(225) 342-5825
bernadine.jones1@ldi.la.gov

Statutory Deposits
Ashley Murphy
Insurance Specialist.................................................................(225) 342-1259
ashley.murphy@ldi.la.gov

Senior Health Insurance Information Program (SHIIP)
Vicki Dufrene
Insurance Manager.................................................................(225) 219-7731
vicki.dufrene@ldi.la.gov

Surplus Lines
LOUISIANA

Tom Travis  
Director, LPCIC ................................................................. (225) 342-2136  
thomas.travis@ldi.la.gov

Taxes-Premium & Surplus Lines
Tommy Coco  
Compliance Examiner Deputy Chief, Premium Tax ................................................................. (225) 342-5825  
tommy.coco@ldi.la.gov

Information Systems
Toby Guillory  
IT Director ................................................................. (225) 342-8591  
toby.guillory@ldi.la.gov

Louisiana Health Care Commission (LHCC)
Crystal Stutes  
Director ................................................................. (225) 342-5075  
crystal.stutes@ldi.la.gov

Louisiana Property and Casualty Insurance Commission (LPCIC)
Tom Travis  
Director ................................................................. (225) 342-2136  
thomas.travis@ldi.la.gov

Louisiana Automobile Theft and Insurance Fraud Prevention Authority (LATIFPA)
John Ford  
Director ................................................................. (225) 342-9468  
john.ford@ldi.la.gov
Eric A. Cioppa is Superintendent of the Maine Bureau of Insurance, one of five agencies within the state’s Department of Professional and Financial Regulation. He joined the Bureau in 1988 as a Statistician then served as Supervisor of the Workers’ Compensation Section prior to becoming Deputy Superintendent in 1998. He was unanimously confirmed as Superintendent in September 2011 and in January 2017 he was reconfirmed to serve another five-year term.

Eric served as President of the National Association of Insurance Commissioners (NAIC) in 2019, having previously served as President Elect in 2018, Vice President in 2017 and Secretary in 2016. In 2020, Eric was appointed by his peers at the NAIC to serve another two-year term as the state insurance commissioner representative on the Financial Stability Oversight Council (FSOC).

Eric holds a B.A. from Potsdam State University and an M.B.A. from Clarkson University.
CONTACT PERSONS

Actuarial-Life and Health
Marti Hooper (207) 624-8449
Life and Health Actuary
mary.m.hooper@maine.gov

Actuarial-Property and Casualty
Sandra Darby (207) 624-8427
Actuary
sandra.c.darby@maine.gov

Annual Statements
Vanessa Sullivan (207) 624-8452
Director, Financial Analysis
vanessa.j.sullivan@maine.gov

Company Licensing (Domestic)
M. Bree. Morin (207) 624-8467
Managing Examiner
margaret.b.morin@maine.gov

Company Licensing (Foreign)
Vanessa Sullivan (207) 624-8452
Director, Financial Analysis
vanessa.j.sullivan@maine.gov

Consumer Complaints and Inquires
Frank Kimball (207) 624-8451
Director, Property and Casualty
frank.j.kimball@maine.gov

Joanne Rawlings-Sekunda (207) 624-8472
Director, Consumer Health (also handles life/disability ins.)
joanne.rawlings-sekunda@maine.gov

Complaint Examiners
Amanda Maley-Alley (207) 624-8455
Amanda.Maley-Alley@maine.gov

Trish Nadeau (207) 624-8416
Trish.a.nadeau@maine.gov

Miranda Seger (207) 624-8412
Miranda.h.seger@maine.gov

Susan Tardiff (207) 624-8415
susun.p.tardiff@maine.gov

Kim Davis (207) 624-8550
kim.e.davis@maine.gov

Andrew Perry (207) 624-8489
w.Perry@maine.gov
MAINE

Sharon Martin  (207) 624-8454  sharon.m.martin@maine.gov

Department Counsel
Benjamin Yardley  (207) 624-8537  benjamin.yardley@maine.gov

Deposits
Jane Lathrop  (207) 624-8492  jane.g.lathrop@maine.gov

Examinations-Financial
Vanessa Sullivan  (207) 624-8452  vanessa.j.sullivan@maine.gov

Examinations-Market Conduct
Connie Mayette  (207) 624-8474  connie.m.mayette@maine.gov

Fees
Ann Tarr  (207) 624-8434  ann.tarr@maine.gov

Financial Analysis
Vanessa Sullivan  (207) 624-8452  vanessa.j.sullivan@maine.gov

Health Insurance
Joanne Rawlings-Sekunda  (207) 624-8472  joanne.rawlings-sekunda@maine.gov

Information Systems
Bradford Brown  (207) 624-8478  bradford.l.brown@maine.gov

Market Conduct
Connie Mayette  (207) 624-8415  connie.m.mayette@maine.gov

Policy and Form Filing-Life and Health
Lisa Lewis  (207) 624-8417  lisa.a.lewis@maine.gov
Kim Davis  (207) 624-8550  kim.e.davis@maine.gov

Policy and Form Filing-Property and Casualty

© 1991-2021 National Association of Insurance Commissioners
4/13/2021
MAINE

vacant

Supervisor, Workers' Compensation................................................................. Sandra.C.Darby@maine.gov

Producer Licensing
Pamela Roybal
Supervisor............................................................... (207) 624-8408
............................................................... pamela.l.roybal@maine.gov

Debra Ayotte
............................................................... (207) 624-8413

vacant
............................................................... (207) 624-8475

Property and Casualty
Frank Kimball
Director................................................................. (207) 624-8451
................................................................. frank.j.kimball@maine.gov

Public Information & Consumer Outreach
Judi Watters
Public Information & Consumer Outreach Specialist........................................... (207) 624-8445
................................................................. judith.k.watters@maine.gov

Self-Insurance
William Alex Bourne
Examiner-in-Charge................................................................. (207) 624-8447
................................................................. william.a.bourne@maine.gov

Statistical Reporting
Bradford Brown
Supervisor, Research & Statistics................................................................. (207) 624-8478
................................................................. bradford.l.brown@maine.gov

Workers' Compensation
Vacant
Supervisor, Workers' Compensation................................................................. Sandra.C.Darby@maine.gov
Kathleen A. Birrane was appointed Maryland Insurance Commissioner by Governor Larry Hogan in May 2020.

Prior to her appointment, Commissioner Birrane was a partner in the Insurance Sector and Litigation and Regulatory Practice Group at the global law firm of DLA Piper LLP (US), where her practice focused on insurance and reinsurance transactions, regulatory compliance and related litigation. She represented clients with respect to business-conduct and financial investigations and internal audits; acquisition and asset diligence; corporate reorganizations and restructurings; corporate governance and compliance program design; and the analysis of issues related to the use of technology, predictive modeling/big data, and artificial intelligence in the insurance sector. Commissioner Birrane also represented departments of insurance and receivers in connection with delinquency proceedings.

From 2002 until 2007, Commissioner Birrane served in the Maryland Office of the Attorney General in the statutory position of Principal Counsel to the Maryland Insurance Administration. In that role, she managed all of the legal work of the agency, both in its capacity as regulator and as a unit of state government. During her tenure as Principal Counsel, she served on numerous work groups and task forces of the National Association of Insurance Commissioners. After leaving the OAG, and before joining DLA Piper, Commissioner Birrane was a Senior Vice President and General Counsel of portfolio companies owned by major hedge funds that specialized in asset consulting, acquisition, diligence, and the servicing of insurance-linked investments.

In 2019, Governor Hogan appointed Commissioner Birrane to the University of Maryland Medical System Board of Directors, where she served as chair of the Governance and Nominations Committee before resigning upon her appointment as Commissioner. She is a member of numerous community and nonprofit organizations, including the Baltimore Bar Foundation, Baltimore Area Women in Action, Catholic Charities of Baltimore, and the United Way of Central Maryland where she serves on the Executive Committee of Women United.

Commissioner Birrane was named to the Top 100 Women of Maryland by the Daily Record in 2002 and 2019.

She is a graduate of Maryvale Preparatory School, Notre Dame of Maryland University and The University of Maryland School of Law.

**Mailing Address**
Maryland Insurance Administration
200 Saint Paul Place, Suite 2700
Baltimore, Maryland 21202-2272

**Street Address**
Same as mailing address

**Phone Numbers**
Main (410) 468-2000
Office of the Commissioner (410) 468-2471
Toll-Free General (800) 492-6116
Insurance Fraud Division (800) 846-4069
TTY (800) 735-2258

**Fax Numbers**
Office of the Chief Actuary (410) 468-2038
Compliance and Enforcement (410) 468-2245
Consumer Ed. & Advocacy (410) 468-2430
Examination and Audit (410) 468-2112
Insurance Fraud (410) 347-5350
Life and Health (410) 468-2260
Office of the Commissioner (410) 468-2020
Property and Casualty (410) 468-2307

© 1991-2021 National Association of Insurance Commissioners
4/13/2021
MARYLAND

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** https://insurance.maryland.gov/Pages/default.aspx

**Make Checks Payable to:** Maryland Insurance Administration

Jay A. Coon  
Deputy Commissioner.................................................................(410) 468-2002

Gregory Derwart  
Deputy Commissioner.................................................................(410) 468-2243

Todd Switzer  
Chief Actuary.................................................................................(410) 468-2041

J. Van Lear Dorsey  
Principal Counsel and Assistant Attorney General..............................(410) 468-2023

Victoria August  
Associate Commissioner, Hearings..................................................(410) 468-2010

Erica Bailey  
Associate Commissioner, Compliance and Enforcement.................................(410) 468-2113

Joy Hatchette  
Associate Commissioner, Consumer Education and Advocacy.........................(410) 468-2029

Robert Baron  
Associate Commissioner, Property and Casualty.....................................(410) 468-2353

David Cooney  
Associate Commissioner, Life and Health..........................................(410) 468-2212

J Steven Wright  
Associate Commissioner, Insurance Fraud..............................................(410) 468-3909

Vincent O'Grady  
Associate Commissioner, Exam and Audit............................................(410) 468-2122

Mike Paddy  
Director, Government Relations..............................................................(410) 468-2408

Craig Ey  
Director of Communications.................................................................(410) 468-2488

Lisa Larson  
Regulations Manager...........................................................................(410) 468-2007

**CONTACT PERSONS**

**NAIC Liaison**  
Gregory Derwart  
.................................................................(410) 468-2243
MARYLAND

Accident and Health Insurance
David Cooney
Associate Commissioner, Life and Health.................................................................(410) 468-2212

Administrative Issues
Jay A. Coon
Deputy Commissioner...............................................................................................(410) 468-2002

Annual Statements
Phil Ermer
Director, Company Licensing......................................................................................(410) 468-2153

Anti-Fraud Program
J. Steven Wright
Associate Commissioner, Insurance Fraud..............................................................(410) 468-3909

Company Licensing
Phil Ermer
Director, Company Licensing......................................................................................(410) 468-1253

Consumer Advocate
Joy Hatchette
Associate Commissioner, CEAU..............................................................................(410) 468-2029

Consumer Complaints-Property and Casualty
Danilsa Marciniak
Director, Property and Casualty Complaints............................................................(410) 468-2119

Data Protection
Paula Kaiser Keen
Director, Management Information Systems.........................................................(410) 468-2059

Department Counsel
J. Van Lear Dorsey
Principal Counsel and Assistant Attorney General......................................................(410) 468-2023

Deposits/Escrow Accounts
Gorina Moody
Fiscal Assistant.............................................................................................................(410) 468-2106

Examinations-Agent, Life and Health
Jeff Gross
Chief Enforcement Officer............................................................................................(410) 468-2256

Examinations-Agent, Property and Casualty
Jeff Gross
Chief Enforcement Officer............................................................................................(410) 468-2256
MARYLAND

Examinations-Financial
Dimitriy Valekha
    Chief Insurance Examiner.................................................................(410) 468-2149

Examinations-Title
David Zitterbart
    Chief of Title Enforcement......................................................................(410) 468-2144

Examinations-Market Analysis
Dawna Kokosinski
    Chief .......................................................................................................(410) 468-2322

Examinations-Market Conduct, Life and Health
Theresa Morfe
    Chief .......................................................................................................(410) 468-2237

Examinations-Market Conduct, Property and Casualty
Jason Decker
    Chief .......................................................................................................(410) 468-2321

Fees
Phil Ermer
    Director, Company Licensing....................................................................(410) 468-2153

Financial Analysis
Lynn Beckner
    Chief .......................................................................................................(410) 468-2126

Fiscal
Godwin Ehirim
    Director, Fiscal Services...........................................................................(410) 468-2372

Guaranty Fund Questions-Life Insurance
David Cooney
    Associate Commissioner, Life and Health..................................................(410) 468-2212

Guaranty Fund Question-Property and Casualty
Robert Baron
    Associate Commissioner, Property and Casualty...........................................(410) 468-2353

Human Resources
Tracey Dailey
    Director, Human Resources......................................................................(410) 468-2463

Legislative Liaison
MARYLAND

Michael Paddy
Director, Government Relations
(410) 468-2408

Life Insurance
David Cooney
Associate Commissioner, Life and Health
(410) 468-2212

Media Relations/Public Affairs
Craig Ey
Director of Communications
(410) 468-2488

Personnel
Tracey Dailey
Director, Human Resources
(410) 468-2463

Policy and Form Filing-Life and Health
David Cooney
Associate Commissioner, Life and Health
(410) 468-2212

Policy and Form Filing-Property and Casualty
Ronald Coleman
Director, Property and Casualty Rates and Forms
(410) 468-2310

Premium Tax Collection
Phil Ermer
Examination and Auditing
(410) 468-2153

Producer Licensing
Shelley Taylor-Barnes
Director, Producer Licensing
(410) 468-2347

Property and Casualty-Commercial Lines
Ronald Coleman
Director, Property and Casualty Rates and Forms
(410) 468-2310

Property and Casualty-Personal Lines
Ronald Coleman
Director, Property and Casualty Rates and Forms
(413) 468-2310

Regulatory Policy
Gregory Derwart
Chief of Staff
(410) 468-2243

Health Benefit Plan Rate Filing-Life and Health
Todd Switzer
Chief Actuary
(410) 468-2041
MARYLAND

Statistical Reporting-Property and Casualty
Linas Glemza
   Actuary.................................................................(410) 468-2044

Training
Tracey Dailey
   Director, Human Resources........................................(410) 468-2463
MASSACHUSETTS

Gary D. Anderson was appointed Commissioner of the Massachusetts Division of Insurance by the Governor of Massachusetts on October 31, 2017.

Anderson joined the Massachusetts Division of Insurance as its First Deputy Commissioner in February of 2014. His responsibilities included strategic planning and policy development for every aspect of the agency, while assisting in decision-making and policy development in matters involving all lines of insurance and developing and advocating legislative and policy priorities for the Administration. His insurance experience began in 1999 with a regional carrier in the northwestern United States.

Just prior to his role as the First Deputy, Anderson served as a Policy Advisor and Senior Counsel in the Massachusetts State Senate President’s Office, where he was involved in a number of policy areas, from the state’s broad efforts to control health care costs to all matters affecting the financial services sector.

Prior to his work in the Senate President’s Office, Anderson worked as the General Counsel for the Financial Services Committee, where he handled legislation related to insurance and banking.

His private sector work also includes experience at a pharmaceutical company, where he was responsible for negotiating the tiered status of pharmaceuticals in the hospital setting.

Anderson is a graduate of Idaho State University and Albany Law School at Union University.

Mailing Address
Office of Consumer Affairs and Business Regulation
Massachusetts Division of Insurance
1000 Washington Street, 8th Floor
Boston, Massachusetts 02118-6200

Email Address
See individual email addresses

Phone Numbers
Main (617) 521-7794
Consumer Hotline (617) 521-7777

Fax Numbers
Main (617) 753-6830

Office Hours: 8:45 a.m.-5:00 p.m., Monday-Friday
Website: https://www.mass.gov/orgs/division-of-insurance
Make Checks Payable to: Massachusetts Division of Insurance

Contact Persons

Gary D. Anderson
Commissioner gcanderson@mass.gov

Rachel Davison
First Deputy Commissioner rachel.m.davison@mass.gov

© 1991-2021 National Association of Insurance Commissioners
4/13/2021
MASSACHUSETTS

Dorothy Raymond  
Director...............................................................dorothy.k.raymond@mass.gov

Annual Statement
Amy Blue  
Licensing Coordinator..................................................amy.blue@mass.gov

Chairperson of Board of Appeal
Audrey Marinelli  
Chairperson of Board of Appeal......................................audrey.marinelli@mass.gov

Company Licensing/Financial Surveillance
Daniel Provost  
Director of Financial Surveillance.....................................daniel.provost@mass.gov

Consumer Services
Jackie Horigan  
Director of Consumer Services and Public Information Officer..........................jackie.horigan@mass.gov

Deposits
Nhi Tang  
Insurance Examiner.......................................................nhi.tang@mass.gov

Financial and Market Regulation
John Turchi  
Financial and Market Regulation and Deputy Commissioner..............................john.turchi@mass.gov

General Counsel and Deputy Commissioner
Christopher Joyce  
General Counsel and Deputy Commissioner...............................................christopher.m.joyce@mass.gov

Health Care Access Bureau
Kevin P. Beagan  
Director of Health Care Access Bureau and Deputy Commissioner........................kevin.beagan@mass.gov

Market Conduct
Vacant  
Director.................................................................................(617) 521-7306

Producer Licensing
Magnus P. Carlberg  
Director.................................................................magnus.carlberg@mass.gov

State Rating Bureau
Matthew Mancini  
Director...............................................................matthew.mancini@mass.gov

© 1991-2021 National Association of Insurance Commissioners
4/13/2021 114
Anita G. Fox was appointed Director of the Department of Insurance and Financial Services (DIFS) by Michigan Governor Gretchen Whitmer effective January 14, 2019.

DIFS is the State of Michigan department responsible for regulating Michigan's financial industries, including banks, credit unions, and insurance and mortgage companies. DIFS provides a focal point for consumer protection, enables efficient and effective regulation, and positions the insurance and financial services sector of Michigan's economy for growth. The agency is staffed by more than 350 professionals dedicated to promoting economic growth and protecting Michigan consumers by ensuring that the companies that it regulates are safe and sound, follow state and federal law, and are entitled to the public confidence.

Ms. Fox has more than three decades of legal experience, including managing complex litigation in federal and state courts in Michigan and nationwide. She is a recognized authority in insurance coverage. She has lectured for Mealy's Insurance in the U.S. and abroad, in addition to teaching Insurance Law at Michigan State University College of Law.

Ms. Fox was inducted into the Federation of Defense and Corporate Counsel. She has also served in a staff advisory role on several U.S. Presidential campaigns and was appointed by Governor Jennifer Granholm to serve as board member and legal counsel for a number of charitable foundations.

Anita G. Fox
Director

Term of Office: At the Pleasure of the Governor
Appointed: January 14, 2019
MICHIGAN

Producer Licensing and Education
Paige McCully
Manager
(517) 284-8648

Consumer Services
Renee Campbell
Director
(517) 284-8776

Examinations
Robert Lamberjack
Manager
(517) 284-8755

Financial Statement Filing and Analysis-Domestic Insurers, Holding Companies
Judy Weaver
Senior Deputy Director
(517) 284-8768

Financial Statement Filing and Analysis-Foreign Insurers
Judy Weaver
Senior Deputy Director
(517) 284-8768

Insurance Rates and Forms-Life and Health
Karen Dennis
Director
(517) 284-8696

Insurance Rates and Forms-Property and Casualty
Karen Dennis
Director
(517) 284-8696

Insurer Licensing
Linda Martin
Application Coordinator
(517) 284-8756

Legislative Liaison
Karin Gyger
Chief of Staff
(517) 284-8685

Media Relations/Public Information
Laura Hall
Public Information Officer
(517) 290-3779

Insurance Licensing and Market Conduct
Michele Riddering
Director
(517) 284-8625

Surplus and Special Lines Taxes
Sherry Barrett
Analyst
(517) 284-8623
MICHIGAN

Budget and Technology
Penny Wright
Chief Financial Officer (CFO) and Director
(517) 284-8734

Troubled Companies
Judy Weaver
Senior Deputy Director
(517) 284-8768

 Receivership
James Gerber
Director of Receivership
(517) 284-8664
Grace Arnold was appointed Temporary Commissioner of the Department of Commerce on September 11, 2020. Previously, Commissioner Arnold served as Deputy Commissioner of Insurance. In this role, she oversaw solvency, policy form approval, rate review and review of insurance transactions for life insurance, health insurance and property & casualty insurance business conducted in Minnesota.

Before joining the Department, Arnold led the development of individual and family plans at Bright Health, a Minneapolis-based health insurance carrier. Prior to her time at Bright Health, Arnold held a variety of positions at the Center for Consumer Information and Insurance Oversight of the Centers for Medicare and Medicaid Services, most recently as Chief of Staff to the Chief Technology Officer. In that role, she helped lead the technology turnaround of healthcare.gov. Prior to her role in the Office of the CTO, she led risk adjustment policy making.

Arnold has a master’s degree in public health from George Washington University and holds an undergraduate degree in biology from Macalester College.
MINNESOTA

Heidi Retterath                  (651) 539-1445  heidi.retterath@state.mn.us
Executive Assistant

CONTACT PERSONS

Actuary-Life
Frederick Andersen              (651) 539-1753  frederick.andersen@state.mn.us
Chief Life Actuary

Actuary-Health
Julia Lyng                      (651) 539-1758  julia.lyng@state.mn.us
Chief Health Actuary

Actuary-Property and Casualty
Phil Vigliaturo                 (651) 539-1762  phil.vigliaturo@state.mn.us
Property and Casualty Actuary

Actuary-PBR
John Robinson                   (651) 539-1750  john.w.robinson@state.mn.us
PBR Actuary

Agent Licensing
Peter Bratsch                   (651) 539-1585  peter.bratsch@state.mn.us
Director, Licensing

Annual Statements
Kathleen Orth                   (651) 539-1763  kathleen.orth@state.mn.us
Chief Examiner/Insurance Solvency Manager

Company Licensing
Nina Twardowski                 (651) 539-1756  nina.twardowski@state.mn.us
Audit Director, Company Licensing

Consumer Complaints and Inquires
Matthew Vatter                  (651) 539-1458  matthew.vatter@state.mn.us
Assistant Commissioner

Martin Fleischhacker            (651) 539-1601  martin.fleischhacker@state.mn.us
Sr Financial Fraud Ombudsman

Deposits-Check
MINNESOTA

Sherry Cook  
(651) 539-1527  
sherry.cook@state.mn.us

Deposits-Statutory  
Judith Johnson  
(651) 539-1760  
judith.johnson@state.mn.us

Examinations-Agent  
Peter Bratsch  
(651) 539-1585  
peter.bratsch@state.mn.us

Examinations-Financial  
Kathleen Orth  
(651) 539-1763  
kathleen.orth@state.mn.us

Examinations-Market Conduct  
Paul Hanson  
(651) 539-1641  
paul.hanson@state.mn.us

Fees  
Judith Johnson  
(651) 539-1760  
judith.johnson@state.mn.us

Financial Analysis  
Barb Carey  
(651) 539-1757  
barbara.carey@state.mn.us

Government Relations  
Megan Verdeja  
(651) 539-1447  
megan.verdeja@state.mn.us

Information Systems  
Gabriel Pereira  
(651) 539-1693  
gabriel.pereira@state.mn.us

Legal  
Kathleen Finnegan  
(651) 539-1450  
kathleen.finnegan@state.mn.us

Media Relations/Public Information  
Mo Schriner  
(651) 539-1463  
mo.schriner@state.mn.us

Policy and Form: Life/Accident/Health  
Tammy Lohmann  
(651) 539-1731  
jammy.lohmann@state.mn.us
MINNESOTA

Policy and Form Filing: Property and Casualty-Commercial and Personal Lines
Tammy Lohmann  (651) 539-1731
director, Insurance Product Filings...tammy.lohmann@state.mn.us

Policy and Form Filing: Workers' Compensation
Tammy Lohmann  (651) 539-1731
director, Insurance Product Filings...tammy.lohmann@state.mn.us

Premium Tax
Jacob Sisterman  (651) 556-4917
lead auditor...jacob.sisterman@state.mn.us
Mike Chaney, Mississippi’s 11th Commissioner of Insurance and State Fire Marshal, is currently serving his third term in office. First elected in 2007, he brought extensive business knowledge and experience to the office combined with 15 years of service in the Mississippi House of Representatives and Senate. His priorities throughout his terms in office remain steadfastly committed to consumer protection and application of technology for efficiency of the department to serve the state and consumers. He is leading the department in making strides in health care reform; disaster recovery from flood, tornado and hurricane events; bail bond industry reform; and reductions in state fire deaths.

An active member of the NAIC, Chaney serves on numerous committees, task forces and working groups. Among the issues he is involved in addressing are examination oversight, accounting practices, producer licensing, health insurance and managed care, senior issues, catastrophe and property and casualty insurance.

As Commissioner, he was inducted into the Insurance Hall of Fame at his alma mater, Mississippi State University. He received the Distinguished Service Award from the University of Mississippi Risk Management and Insurance program and its Professional Society. He has been named one of the top insurance professionals by Insurance Business America magazine and was named a Healthcare Hero by the Mississippi Business Journal. Chaney has served on numerous community development entities and corporate boards.

Chaney is also a Rotarian and Paul Harris Fellow. He is a veteran of the United States Army, serving in Vietnam. Chaney and his wife, Mary, have three children and eight grandchildren.

**Mailing Address**
Mississippi Insurance Department
P.O. Box 79
Jackson, Mississippi 39205

**Street Address**
1001 Woolfolk State Office Building
501 North West Street
Jackson, Mississippi 39201

**Gulf Coast Office**
Bolton State Office Building
1141 Bayview Avenue, Suite 401
Biloxi, Mississippi 39530

**Phone Numbers**
Main (601) 359-3569
Toll-Free (In-State Only) (800) 562-2957
Gulf Coast Office (228) 374-2240

**Fax Numbers**
Commissioner/Legal/Actuarial (601) 359-2474
Consumer (601) 359-1077
Licensing (601) 359-1951
Examination (601) 579-2568
Rating (601) 359-9558
Gulf Coast Office (228) 374-5040

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday
**Website:** www.mid.ms.gov
**Make Checks Payable to:** Mississippi Insurance Department

Mike Chaney
Commissioner
(601) 359-3581
mike.chaney@mid.ms.gov

© 1991-2021 National Association of Insurance Commissioners
4/13/2021
125
MISSISSIPPI

Mark Haire  
Deputy Commissioner,  (601) 359-1514  
mark.haire@mid.ms.gov

CONTACT PERSONS

NAIC Liaison
Mark Haire  
Deputy Commissioner,  (601) 359-1514  
mark.haire@mid.ms.gov

Accident and Health Insurance
Bob Williams  
Director, Life and Health Actuarial Division,  (601) 359-2012  
bob.williams@mid.ms.gov

Agent Licensing
Vanessa Miller  
Director, Licensing Division,  (601) 359-2132  
vanessa.miller@mid.ms.gov

Annual Statements
David Browning  
Director, Financial and Market Regulation,  (601) 359-9218  
david.browning@mid.ms.gov

Consumer Counseling Program for Seniors
Andy Case  
Director, Consumer Services Division,  (601) 359-2453  
andy.case@mid.ms.gov

Corporate Changes
Nancy Cross  
Director, Statutory Compliance,  (601) 359-3571  
nancy.cross@mid.ms.gov

Information Technology
John Morris  
Director, Information Technology Division,  (601) 359-2993  
john.morris@mid.ms.gov

Department Counsel
Kim Causey  
Special Assistant Attorney General,  (601) 359-2460  
kim.causey@mid.ms.gov

Investigations
John Hornback  
Chief Investigator,  (601) 359-2138  
john.hornback@mid.ms.gov

Deposits
David Browning  
Director, Financial and Market Regulation,  (601) 359-9218  
david.browning@mid.ms.gov

Examinations-Agent
MISSISSIPPI

David Browning  (601) 359-9218
Director, Financial and Market Regulation david.browning@mid.ms.gov

Examinations-Financial
David Browning  (601) 359-9218
Director, Financial and Market Regulation david.browning@mid.ms.gov

Examinations-Market Conduct
David Browning  (601) 359-9218
Director, Financial and Market Regulation david.browning@mid.ms.gov

Fees
Nancy Cross  (601) 359-3571
Director, Statutory Compliance nancy.cross@mid.ms.gov

Life Insurance
Andy Case  (601) 359-2453
Director, Consumer Services Division andy.case@mid.ms.gov

Media Relations/Public Information
Beth Reiss  (601) 359-2403
Director, Public Relations beth.reiss@mid.ms.gov

New Company Licensing
David Browning  (601) 359-9218
Director, Financial and Market Regulation david.browning@mid.ms.gov

Policy and Form Filing-Life and Health
Bob Williams  (601) 359-2012
Director, Life and Health Actuarial Division bob.williams@mid.ms.gov

Policy and Form Filing-Property and Casualty
John Wells  (601) 359-3575
Director, Property and Casualty Rating Division john.wells@mid.ms.gov

Premium Tax (Licensed)
Derrick Barnes  (601) 923-7083
Accountant/Auditor, State Tax Commission, Ins. Premium Taxes derrick.barnes@dor.ms.gov

Premium Tax (Surplus Lines)
Peggy Dronet  (601) 713-1111
Executive Director, Mississippi Surplus Lines Association pdronet@msla.org

Property and Casualty-Commercial Lines
John Wells  (601) 359-3575
Director, Property and Casualty Rating Division john.wells@mid.ms.gov
MISSISSIPPI

Property and Casualty-Personal Lines
John Wells (601) 359-3575
   Director, Property and Casualty Rating Division...............john.wells@mid.ms.gov

Receivership
Michelle Partridge (601) 359-2133
   Special Assistant Attorney General..........................michelle.partridge@mid.ms.gov

Renewal of Company Licensing/Line Changes
Glenda Phillips (601) 359-2713
   Statutory Compliance Division..................................glenda.phillips@mid.ms.gov

Surplus Lines
Nancy Cross (601) 359-3571
   Director, Statutory Compliance...............................nancy.cross@mid.ms.gov
Chlora Lindley-Myers was appointed director of the Missouri Department of Commerce and Insurance. She was confirmed by the Missouri Senate on April 13, 2017. She leads the department that protects consumers and ensures a strong and stable insurance market through the regulation of professionals and businesses that impact Missourians' lives daily.
She has served in several senior positions in the legislative, judicial and executive branches of government. She has also served in leadership roles in the regulatory and insurance industries, as well as within the National Association of Insurance Commissioners (NAIC). In addition to Missouri, she has worked for both the Kentucky Department of Insurance and the Tennessee Department of Commerce and Insurance, and for the NAIC.
She holds an undergraduate degree from Mount Holyoke College in Massachusetts and a law degree from the University of Connecticut. Chlora is licensed to practice law in various states, including Missouri. She has received national recognition for her work. As the Deputy Commissioner of Tennessee’s Department of Commerce and Insurance, she was awarded the Robert Dineen Award for Outstanding Service and Contribution to the State Regulation of Insurance. In August of 2020, she received the AI Greer Award for her exceptional dedication, knowledge and support of the field of insurance regulation by the Insurance Examiners Regulatory Society (IRES).
Director Lindley-Myers currently serves as Vice President of the NAIC. She continues to serve on the Executive (EX) Committee and the Government Relations Leadership Committee. Chlora currently also serves in additional leadership roles with the NAIC, Chair of the Reinsurance (E) Task Force, Vice-Chair of the Market Information Systems (D) Task Force, Vice Chair of the Consumer Participation Board of Trustees, Co-Vice Chair of the Special (EX) Committee on Race and Insurance, member of the Financial Condition (E) Committee, and member of the International Insurance Relations (G) Committee.

Mailing Address
Missouri Department of Commerce and Insurance
P.O. Box 690
Jefferson City, Missouri 65102-0690

Email Address
news@dci.mo.gov

Phone Numbers
Main (573) 751-4126
Producer Licensing (573) 751-3518

Fax Numbers
Producer Licensing (573) 526-3416
Financial Examinations (573) 526-2092
Life and Health (573) 526-4839
Property and Casualty (573) 526-4839

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://dci.mo.gov
Make Checks Payable to: Department of Commerce and Insurance (for department fees) Director of Revenue (for premium taxes)

Chlora Lindley-Myers
Director
(573) 751-4126

Christie Kincannon
Deputy Director and General Counsel
(573) 751-4126
MISSOURI

Jo LeDuc
Director, Insurance Market Regulation
(573) 751-2430
Jo.LeDuc@insurance.mo.gov

John Rehagen
Director, Insurance Company Regulation
(573) 526-4877

Shannon Schmoeger
Chief Financial Examiner, Insurance Company Regulation
(573) 526-4877

Stewart Freilich
Chief Market Conduct Examiner, Insurance Market Regulation
(573) 751-2430

Carrie Couch
Director, Consumer Affairs
(573) 751-1922

Grady Martin
Director, Administration
(573) 751-7223

Rich Lamb
Director, Legislative Affairs
(573) 526-3587

Susan Cardwell
Budget Officer
(573) 526-2938

Lori Croy
Director, Communications
(573) 751-2562

CONTACT PERSONS
Agent/Producer Licensing
Brenda Otto
Manager, Licensing
(573) 751-9292
brenda.otto@insurance.mo.gov

Annual Statement
Debbie Doggett
Chief Financial Analyst
(573) 526-2944
debbie.doggett@insurance.mo.gov

Captive Insurance
John Talley
Manager, Captive Program
(573) 522-9932
john.talley@insurance.mo.gov

Company Licensing and Fees
Sherry Mann
Admissions Specialist
(573) 751-4362
Sherry.Mann@insurance.mo.gov

Deposits
Toni Charlton
Financial Analyst
(573) 526-4618
toni.charlton@insurance.mo.gov

Examinations-Agent Investigations
MISSOURI

Marjorie Thompson  (573) 751-1922
Chief Investigator Marjorie.Thompson@insurance.mo.gov

Examinations-Financial
Shannon Schmoeger  (573) 526-4877
Chief Financial Examiner Shannon.Schmoeger@insurance.mo.gov

Examinations-Market Conduct
Stewart Freilich  (573) 751-2430
Chief Market Conduct Examiner Stewart.Freilich@insurance.mo.gov

Guaranty Funds

Life and Health (573) 634-8455

Property and Casualty (573) 634-8455

Health, Life and Disabilities Complaints
Jessica Schrimpf  (573) 751-2640
Manager, Health, Life and Disability Complaints.jessica.schrimpf@insurance.mo.gov

Information Systems
Preston Feeler  (573) 751-7023
Information Management Officer Preston.Feeler@dci.mo.gov

Policy and Form Filing-Life and Health
Camille Anderson-Weddle  (573) 522-3311
Manager, Life and Health Camille.Anderson@insurance.mo.gov

Policy and Form Filing-Property and Casualty
LeAnn Cox  (573) 751-1947
Manager, Property and Casualty LeAnn.Cox@insurance.mo.gov

Premium Tax
Noland Stuecken  (573) 526-4986
Tax Auditor Noland.Stuecken@insurance.mo.gov

Property and Casualty Complaints
Jeana Thomas  (573) 751-2640
Manager, Property and Casualty jeana.thomas@insurance.mo.gov

Receivership
Shelley Forrest  (573) 522-6115
Manager, Receivership Shelley.Forrest@insurance.mo.gov

Statistical Reporting
MISSOURI

Brent Kabler (573) 526-2945
Manager, Statistics Section
brent.kabler@insurance.mo.gov

Surplus Lines
Lindsay Tougaw (573) 526-1589
Manager, Surplus Lines
lindsay.tougaw@insurance.mo.gov
Troy Downing was elected Commissioner of Securities and Insurance, Montana State Auditor, in 2020. Troy began his career in education as a research scientist at the Courant Institute of mathematical sciences and a teacher in Information Technology at New York University.

Troy later founded a technology startup company that he successfully merged with Yahoo! Inc. in the 1990s and went on to help other startup companies succeed through seed funding and mentorship.

After his career in the tech industry, Troy had a successful career in commercial real estate. Downing founded a nation-wide real estate firm that creates, sells, and manages real estate investment securities and has built a nation-wide commercial insurance company from the ground up.

Troy has been licensed both through FINRA in the securities industry and in the insurance industry. Downing also co-owns a distillery that produced millions of bottles of hand sanitizer and distributed them across the nation during the onset of the Covid-19 pandemic.

After September 11th, 2001, Troy enlisted in the U.S. Air Force / Air National Guard and served eight years in a Combat Search and Rescue squadron. Troy is a Combat Veteran and has deployed twice to Afghanistan in support of Operation Enduring Freedom and the Global War on Terrorism. Downing ran for State Auditor to continue to serve the people of Montana and this country.

As Commissioner, Troy Downing is committed to holding bad actors accountable, lowering insurance costs, and reducing unnecessary regulations and red-tape for Montana businesses.

As one of five Montana Land Board members, Downing emphasizes a policy of multiple-use and sustained yield to generate funds for Montana's public education system.

Troy lives in Bozeman, MT. He is married to his wife, Heather, and they have four children.
MONTANA

Kristin Hansen  
Deputy State Auditor  
(406) 444-5789  
kris.hansen@mt.gov

Vacant  
Assistant Deputy State Auditor/Scheduler to Commissioner  
(406) 444-2006

Bob Biskupiak  
Deputy Insurance Commissioner  
(406) 444-5438  
bob.biskupiak@mt.gov

Michelle Dietrich  
Chief Legal Counsel  
(406) 444-2755  
michelle.dietrich@mt.gov

Derek Oestreicher  
Legal Policy Advisor  
(406) 444-1942  
derek.oestreicher@mt.gov

Kyle Schmauch  
Media Specialist  
(406) 444-4328  
kyle.schmauch@mt.gov

Glynis Gibson  
IT Manager  
(406) 444-3517  
ggibson@mt.gov

Kendall Cotton  
Policy Administrator  
(406) 444-3412  
kendall.cotton@mt.gov

Sharon Richetti  
Policy Holder Services Bureau Chief  
(406) 444-2894  
srichetti@mt.gov

Steve Matthews  
Chief, Examinations Bureau/Captive Insurance Coordinator  
(406) 444-9768  
smatthews@mt.gov

Mari Kindberg  
Rates and Forms Bureau Chief  
(406) 444-5220  
mkindberg@mt.gov

Jeannie Keller  
Chief, Insurance Services Bureau  
(406) 444-9751  
jkeller2@mt.gov

Staci Litschauer  
Administrator, Centralized Services Division  
(406) 444-2041  
slitschauer@mt.gov

Connie Griffith  
Financial Specialist  
(406) 444-1867  
connie.griffith@mt.gov

CONTACT PERSONS

NAIC Liaison

Vacant  
Assistant Deputy State Auditor/Scheduler to Commissioner  
(406) 444-2006

Agent Licensing

Jeannie Keller  
Bureau Chief  
(406) 444-9751  
jkeller2@mt.gov
MONTANA

Annual Statements and Company Licensing
Steve Matthews
Chief Financial Examiner, Examinations Bureau
(406) 444-4372
smatthews@mt.gov

Consumer Complaints and Inquiries
Sharon Richetti
Policy Holder Services Bureau Chief
(406) 444-2894
srichetti@mt.gov

Department Counsel
Michelle Dietrich
Chief Legal Counsel
(406) 444-2755
michelle.dietrich@mt.gov

Derek Oestreicher
Legal Policy Advisor
(406) 444-4328

Deposits
Steve Matthews
Chief Financial Examiner, Examinations Bureau
(406) 444-4372
smatthews@mt.gov

Examinations-Financial
Steve Matthews
Chief Financial Examiner, Examinations Bureau
(406) 444-4372
smatthews@mt.gov

Market Conduct
David Dachs
Market Conduct Examiner, Insurance Services Bureau
(406) 444-9722
ddachs@mt.gov

Media Relations/Public Information
Kyle Schmauch
Director, Communications
(406) 444-3152
kyle.schmauch@mt.gov

Policy and Form Filing
Mari Kindberg
Rates and Forms Bureau Chief
(406) 444-5220
mkindberg@mt.gov

Policy and Form Filing-Health Specialist
Tiffany Caverhill
Compliance Analyst
(406) 444-3720
tcaverhill@mt.gov

Policy and Form Filing-Life and Long Term Care Specialist
Myrna O'Dell
Compliance Analyst
(406) 444-2047
modell@mt.gov

Policy and Form Filing-Property and Casualty, Annuity Specialist
Tiffany Caverhill
Compliance Analyst
(406) 444-3720
tcaverhill@mt.gov
MONTANA

Policy and Form Filing-Property and Casualty/Med Supplement Specialist
Karen Beyl
Compliance Analyst
(406) 444-3438
kbeyl@mt.gov

Premium Tax
Steve Matthews
Chief Financial Examiner, Examinations Bureau
(406) 444-4372
smatthews@mt.gov

Rate Filing-Life and Health
Ashley Perez
Actuary
(406) 444-5220
aperez@mt.gov

Rate Filing-Property and Casualty
Mari L. Kindberg, FCAS, MAAA
Actuary
(406) 444-5220
mkindberg@mt.gov
NEBRASKA

Bruce R. Ramge was appointed Director of the Nebraska Department of Insurance (DOI) by Governor Dave Heineman on November 15, 2010. Ramge had served as acting director since October 30, 2010, and as deputy director since January 2008. On January 8, 2015, he was reappointed Director of the Nebraska DOI by Governor Pete Ricketts.

Ramge has assisted various National Association of Insurance Commissioners (NAIC) working groups over the years. He is past chair of the Midwest Zone and has served as chair of the Market Conduct Examination Standards (D) Working Group, chair of the Market Regulation Accreditation (D) Working Group, chair and vice chair of the Life Insurance and Annuities (A) Committee, co-chair of the Principle-Based Reserving Implementation (EX) Task Force, and vice chair of the Market Actions (D) Working Group. He currently also serves as Chair of the IIPRC Audit Committee, and is a member of the NAIC Audit Committee as well as several other NAIC committees, task forces and working groups.

Ramge is a past president of the Insurance Regulatory Examiners Society (IRES), and he received the 2007 IRES Foundation Paul L. DeAngelo Memorial Teaching Award and the 2007 IRES Al Greer Achievement Award.

Ramge earned a bachelor’s degree from Dana College and a Master of Business Administration (MBA) from the University of Nebraska Omaha.

Mailing Address
Nebraska Department of Insurance
P.O. Box 82089
Lincoln, Nebraska 68501-2089

Email Address
bruce.ramge@nebraska.gov

Phone Numbers
Main (402) 471-2201
TDD (800) 833-7352

Fax Numbers
Main (402) 471-4610

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://doi.nebraska.gov/
Make Checks Payable to: Nebraska Department of Insurance

Bruce R. Ramge
Director.................................................................................................................................................bruce.ramge@nebraska.gov
(402) 471-4607

Justin Schrader
Chief Examiner.............................................................................................................................................justin.schrader@nebraska.gov
(402) 471-4734

Martin Swanson
Deputy Director & General Counsel........................................................................................................martin.swanson@nebraska.gov
(402) 471-4503

© 1991-2021 National Association of Insurance Commissioners
4/13/2021
NEBRASKA

Connie VanSlyke
Administrator, Property and Casualty
(402) 471-4647
connie.vanslyke@nebraska.gov

Laura Arp
Administrator, Life and Health
(402) 471-4635
laura.arp@nebraska.gov

Barbara Peterson
Administrator, Consumer Affairs
(402) 471-4743
barbara.peterson@nebraska.gov

Kevin Schlautman
Administrator, Producer Licensing
(402) 471-4707
kevin.schlautman@nebraska.gov

Peggy Jasa
Public Information Officer
(402) 471-4632
peg.jasa@nebraska.gov

Rhonda Ahrens
Chief Actuary
(402) 471-4631
rhonda.ahrens@nebraska.gov

Kimberly Church
Fraud Division Chief
(402) 471-4999
kimberly.church@nebraska.gov

Laura Arp
Insurance Health Policy Administrator
(402) 471-4635
laura.arp@nebraska.gov

CONTACT PERSONS

NAIC Liaison
Peggy Jasa
Public Information Officer
(402) 471-4632
peg.jasa@nebraska.gov

Accident/Health Insurance
Laura Arp
Administrator, Life and Health
(402) 471-4635
laura.arp@nebraska.gov

Agent Licensing
Kevin Schlautman
Administrator, Producer Licensing
(402) 471-4707
kevin.schlautman@nebraska.gov

Annual Statements
Justin Schrader
Chief Examiner
(402) 471-4734
justin.schrader@nebraska.gov

Company Admissions
Kristy Hadden
Life and Health, Property and Casualty Admissions
(402) 471-0373
kristy.hadden@nebraska.gov

Consumer Complaints and Inquires
Barbara Peterson
Administrator, Consumer Affairs
(531) 500-2349
barbara.peterson@nebraska.gov
Property and Casualty-Commercial Lines
Connie VanSlyke
Administrator, Property and Casualty
(402) 471-4647
connie.vanslyke@nebraska.gov

Property and Casualty-Personal Lines
Connie VanSlyke
Administrator, Property and Casualty
(402) 471-4647
connie.vanslyke@nebraska.gov

Statistical Reporting
Connie VanSlyke
Administrator, Property and Casualty
(402) 471-4647
connie.vanslyke@nebraska.gov

Receivership
Martin Swanson
Deputy Director & General Counsel
(402) 471-4503
martin.swanson@nebraska.gov
NEVADA

Nevada Insurance Commissioner, Barbara Richardson assumed the role of Insurance Commissioner in the great state of Nevada in March of 2016. Prior to accepting that role, Barbara had been the New Hampshire Insurance Department’s Director of Operations and Fraud for 12 years. Before that she worked at various times in her career for CNA, Kemper Financial, the Federal Reserve Bank in Chicago and Putnam Securities.

Barbara is a graduate of Vassar College and has a law degree from the University of New Hampshire School of Law and an MBA from Loyola University in Chicago. She has been an active member on the national level of the NAIC’s various Committees, Task Forces and Work Groups including most recently, the Innovation Task Force, the SERFF Board and the Antifraud Task Force. Barbara has three grown sons whom she is very proud of and who live throughout the United States.

Barbara D. Richardson
Commissioner

Term of Office: At the Pleasure of the Director of the Department of Business and Industry
Appointed: March 7, 2016

Mailing Address
Nevada Department of Business and Industry
Division of Insurance
1818 East College Parkway, Suite 103
Carson City, Nevada 89706

Street Address
Same as mailing address

Las Vegas Address
3300 West Sahara Avenue, Suite 275
Las Vegas, Nevada 89102

Email Address
insinfo@doi.nv.gov

Phone Numbers
Main (775) 687-0700
Toll-Free Number (In-State Only) (888) 872-3234
Las Vegas Number (702) 486-4009

Fax Numbers
Main (775) 687-0787
Las Vegas Number (702) 486-4007

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: http://doi.nv.gov/
Make Checks Payable to: Nevada Division of Insurance

Barbara D. Richardson
Commissioner
(775) 687-0771

© 1991-2021 National Association of Insurance Commissioners
4/13/2021 141
NEVADA

Stephanie McGee
Chief Deputy Commissioner, Carson City....................................................................................................................(775) 687-0758

Nick Stosic
Deputy Commissioner, Carson City.................................................................................................................................(775) 687-0783

David Cassetty
Deputy Commissioner, Las Vegas.........................................................................................................................................(702) 486-4379

CONTACT PERSONS

Accident/Health Insurance
Mark Garratt
Chief Insurance Examiner.................................................................................................................................................mgarratt@doi.nv.gov

Producer Licensing
Stephanie McGee
Chief Deputy Commissioner.................................................................................................................................................sbmcgee@doi.nv.gov

Annual Statements
Peter Rao
Assistant Chief Insurance Examiner......................................................................................................................................pra@doi.nv.gov

Captive Insurers
Nick Stosic
Deputy Commissioner.......................................................................................................................................................nsto@doi.nv.gov

Company Fees-Licensing
Kathy Kelley
Administrative Assistant.........................................................................................................................................................kkelley@doi.nv.gov

Consumer Complaints and Inquires
Linda Stratton
Supervising Compliance Investigator, Las Vegas................................................................................................................lstratton@doi.nv.gov

David Cassetty
Deputy Commissioner, Las Vegas...........................................................................................................................................dcassetty@doi.nv.gov

Corporate and Financial Affairs
Peter Rao
Assistant Chief Insurance Examiner...........................................................................................................................................pra@doi.nv.gov

Division Counsel
Alexia Emmermann
Chief Legal Counsel.................................................................................................................................................................(775) 687-0701

Deposits
Denise Costello
............................................................................................................................................................................................(775) 687-0752

© 1991-2021 National Association of Insurance Commissioners
4/13/2021 142
NEVADA

Enforcement
David Cassetty
Deputy Commissioner
(702) 486-4379
dcassetty@doi.nv.gov

Stephanie Canter
Enforcement Chief
(702) 486-4598
slcanter@doi.nv.gov

Cheryl Allen-Stallworth
Compliance Officer, Las Vegas
(702) 486-4632
cstallworth@doi.nv.gov

Sonja Whitten
Compliance Investigator, Las Vegas
(702) 486-4597
srwhitten@doi.nv.gov

John Parnell
Compliance Investigator, Las Vegas
(702) 486-4394
jparnell@doi.nv.gov

Julie Wisbar
Compliance Investigator, Carson City
(775) 687-0713
jwisbar@doi.nv.gov

Jonathan Wycoff
Compliance Investigator, Carson City
(775) 687-0718
jhwycloff@doi.nv.gov

Examinations-Agent
Joel Bengo
Chief Insurance Examiner
(775) 687-0743
jbengo@doi.nv.gov

Examinations-Financial
Peter Rao
Assistant Chief Insurance Examiner
(775) 687-0757
prao@doi.nv.gov

Examinations-Market Conduct
Nick Stosic
Deputy Commissioner
(775) 687-0783
nstosic@doi.nv.gov

Information Systems
Dennis McGehee
IT Professional
(775) 687-0785
dmcgehee@doi.nv.gov

Life and Health Insurance
Mark Garratt
Chief Insurance Examiner
(775) 687-0736
mgarratt@doi.nv.gov

Market Regulation
Peggy Willard-Ross
Insurance Examiner
(775) 687-0760
pwillard@doi.nv.gov

Media Relations/Public Information
Yeraldin Deavila
Public Information Officer
(775) 687-0772
ydeavila@doi.nv.gov

Policy and Form Filing-Life and Health
Mark Garratt
Chief Insurance Examiner
(775) 687-0736
mgarratt@doi.nv.gov

Policy and Form Filing-Property and Casualty
Mark Garratt
Chief Insurance Examiner
(775) 687-0736
mgarratt@doi.nv.gov

Property and Casualty-Commercial Lines
Mark Garratt
Chief Insurance Examiner
(775) 687-0736
mgarratt@doi.nv.gov

Property and Casualty-Personal Lines
Mark Garratt
Chief Insurance Examiner
(775) 687-0736
mgarratt@doi.nv.gov

Statistical Reporting
Gennady Stolyarov
Lead Actuary
(775) 687-0766
gstolyarov@doi.nv.gov

Self-Insured Workers' Compensation
Maurice Fuller
Insurance Examiner
(775) 687-0742
mfuller@doi.nv.gov
Chris Nicolopoulos is Commissioner of the New Hampshire Insurance Department. He was nominated by Governor Chris T. Sununu and unanimously approved by the New Hampshire Executive Council. Previously, Commissioner Nicolopoulos served as the President and CEO of the New Hampshire Association of Insurance Agents for five years. Prior to leading the NH Association of Insurance Agents, he was an associate at Preti, Flaherty, Beliveau & Pachios PLLP, and Government Affairs Director at the New Hampshire Association of Realtors. Commissioner Nicolopoulos earned his J.D. from New England Law School and his Bachelor of Arts in History from the University of New Hampshire. Since 2002, Nicolopoulos has been licensed to practice law in New Hampshire and Massachusetts. He lives in Bow, New Hampshire.

Chris Nicolopoulos
Commissioner

Term of Office: Five Years (Ends June 9, 2023)
Appointed: February 19, 2020

**Mailing Address**
New Hampshire Insurance Department
21 Fruit Street, Suite 14
Concord, New Hampshire 03301

**Street Address**
Same as mailing address

**Phone Numbers**

<table>
<thead>
<tr>
<th>Category</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main</td>
<td>(603) 271-2261</td>
</tr>
<tr>
<td>Toll-free</td>
<td>(800) 852-3416</td>
</tr>
<tr>
<td>Financial Exam/Licensing/Consumer</td>
<td>(603) 271-2241</td>
</tr>
</tbody>
</table>

**Fax Numbers**

<table>
<thead>
<tr>
<th>Category</th>
<th>Fax Numbers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main</td>
<td>(603) 271-1406</td>
</tr>
</tbody>
</table>

**Office Hours**: 8:00 a.m.-4:30 p.m., Monday-Friday

**Website**: www.nh.gov/insurance

**Make Checks Payable to**: Treasurer, State of New Hampshire

D.J. Bettencourt
Deputy Commissioner
(603) 271-2261

Linda Zalinskie
Assistant to the Deputy Commissioner
(603) 271-2261

Sandra Barlow
Assistant to the Commissioner
(603) 271-2261

Christie Rice
Assistant Commissioner
(603) 271-2261
NEW HAMPSHIRE

Douglas Bartlett  
Director, Financial Regulation Division .................................................. (603) 271-2879

Tyler Brannen  
Director of Health Economics ................................................................. (603) 271-2396

David Sky  
Chief Actuary, Life, Accident and Health Division .................................... (603) 271-2506

James Fox  
Director, Property and Casualty Division .................................................. (603) 271-2502

Christian Citarella  
Chief Actuary, Property and Casualty Division ......................................... (603) 271-2113

Heather Silverstein  
General Counsel ................................................................. (603) 271-2261

Vacant  
Enforcement Counsel .............................................................................. (603) 271-4137

Theodore Perkins, Jr  
Information Technology ........................................................................... (603) 271-2518

Keith Nyhan  
Director, Consumer Services ................................................................. (603) 271-3304

CONTACT PERSONS

NAIC Liaison
Christie Rice  
Assistant Commissioner ........................................................................ (603) 271-2261

Accident and Health Insurance
Tyler Brannen  
Director of Health Economics .................................................................. (603) 271-2396

Agent Licensing
Christie Rice  
Assistant Commissioner ........................................................................ (603) 271-2261

Annual Statements
Patricia Gosselin  
Chief Financial Analyst, Financial Regulation Division ................................ (603) 271-2920

Company Licensing
Patricia Gosselin  
Chief Financial Analyst, Financial Regulation Division ................................ (603) 271-2920

Consumer Services
NEW HAMPSHIRE

Keith Nyhan
Director, Consumer Services Division ................................................................. (603) 271-3304

Deposits
Lisa Cotter
Financial Records Auditor, Financial Regulation Division ........................................ (603) 271-2528

Examinations-Agent
Christie Rice
Assistant Commissioner ........................................................................................... (603) 271-2261

Examinations-Financial
Colin Wilkins
Chief Financial Examiner, Financial Regulation Division .......................................... (603) 271-2374

Examinations-Market Conduct
Edwin Pugsley
Chief Examiner, Property and Casualty Market Conduct Division ................................. (603) 271-3711
Maureen Belanger
Chief Examiner, Life and Health Market Conduct Division ........................................ (603) 271-2828

Fees
Norma Stallings
Tax and Revenue Administrator ................................................................................ (603) 271-2391

General Counsel
Heather Silverstein ....................................................................................................... (603) 271-2261

Insurance Fraud
Heather Silverstein
General Counsel ......................................................................................................... (603) 271-2261

Media Relations/Public Information
Eireann Sibley
Director, Communications ........................................................................................ (603) 271-3781

Outreach Coordinator
Tiffany Fuller
Outreach Coordinator, Communications ....................................................................... (603) 271-3886

Policy and Form Filing-Life, Accident and Health
Jason Dexter
Compliance Administrator, Life, Accident and Health Division .................................. (603) 271-3041

Policy and Form Filing-Property and Casualty
NEW HAMPSHIRE

Frank Cardamone
  Compliance Administrator, Property and Casualty Division ......................................................... (603) 271-2163

Premium Tax
Norma Stallings
  Tax and Revenue Administrator ........................................................................................................... (603) 271-2391

Property and Casualty Insurance
James Fox
  Director, Property and Casualty Division ................................................................. (603) 271-2502

Property and Casualty-Commercial Lines
Edwin Pugsley
  Chief Examiner, Property and Casualty Market Conduct Division ........................................... (603) 271-3711

Statistical Reporting-Property and Casualty Market Analysis
Christian Citarella
  Chief Actuary, Property and Casualty Division ................................................................................... (603) 271-2113
Marlene Caride took the oath of office as Commissioner of Banking and Insurance on June 27, 2018. She was named Acting Commissioner by Governor Phil Murphy and began serving on January 16, 2018. Caride is the first Hispanic to head the department, where she oversees New Jersey's insurance, banking and real estate industries.

Prior to joining the department, Caride was a member of the New Jersey General Assembly representing the 36th Legislative District. During her three terms in the Assembly, Caride served on the Assembly Financial Institutions and Insurance Committee, the Assembly Appropriations Committee and the New Jersey Legislative Select Committee on Investigation. She also chaired the Assembly Education Committee and was vice-chair of the Assembly Transportation and Independent Authorities Committee.

Caride was a partner in the Union City, NJ, law firm of Gonzalez & Caride. She also served as the municipal prosecutor for the Ridgefield Municipal Court and Zoning Board attorney for the municipalities of South Hackensack, NJ, and Saddle Brook, NJ.

Earlier in her career, Caride served as legal counselor to the West New York Parking Authority and the alcoholic beverage control (ABC) prosecutor for the city of West New York, NJ. She also served as a special civil part mediator for the Hudson County Superior Court Law Division.

Caride is a member of the Bar of the Supreme Court of the United States, the New Jersey State Bar Association, the Hudson County Bar Association and the Hispanic Bar Association of New Jersey.

Caride earned a law degree from California Western School of Law and a bachelor's degree in education from Fairleigh Dickinson University. She resides in Ridgefield, NJ.

**Mailing Address**
State of New Jersey  
Department of Banking and Insurance  
20 West State Street  
P.O. Box 325  
Trenton, New Jersey 08625-0325

**Compensation Rating and Inspection Bureau**
60 Park Place  
Newark, New Jersey 07102

**New Jersey Personal Automobile Insurance Plan**
Laurel Corporate Center  
10000 Midlantic Drive, Suite 403  
W Mount Laurel, New Jersey 08054

**Phone Numbers**
Main: (609) 292-7272  
Satellite Consumer Center, Newark: (973) 648-4713  
Toll-Free Number: (800) 446-7467  
Newark Main: (973) 622-6014  
Mount Laurel Main: (856) 722-0030

**Fax Numbers**
Main: (609) 984-5273  
Newark Main: (973) 622-6110  
Mount Laurel Main: (856) 722-9382

**Office Hours:** 8:30 a.m.-5:00 p.m., Monday-Friday  
**Website:** www.dobi.nj.gov  
**Make Checks Payable to:** Department of Banking and Insurance
NEW JERSEY

Marlene Caride
Commissioner ............................................................... (609) 633-7667

Justin Zimmerman
Chief of Staff ........................................................................ (609) 633-7667

Peter L. Hartt
Director, Division of Insurance .................................................. (609) 292-7272

Kristine A. Maurer, Esq.
Assistant Director, Division of Insurance ........................................... (609) 292-7272

Elijah Johnson
Director of Legislative Affairs ........................................................... (609) 292-7272

Denise Illes
Chief of Regulation ....................................................................... (609) 292-7272

Vacant
Assistant Commissioner, Administration ............................................. (609) 292-7272

Steven P. Kerner, Jr.
Assistant Commissioner, Solvency Regulation ..................................... (609) 292-7272

Philip Gennace
Assistant Commissioner, Life and Health ........................................... (609) 292-7272

Carl Sornson
Assistant Commissioner, Property and Casualty ................................... (609) 292-7272

Gale Simon
Assistant Commissioner, Consumer Protection ..................................... (609) 292-7272

William P. White
Assistant Commissioner, Captive Insurance ......................................... (609) 292-7272

Ralph Boeckman
Specialist, Market Regulation, Consumer Protection ........................... (609) 292-7272

Ellen DeRosa
Executive Director, Individual Health Coverage Program and Small Employer Health Benefits Program .... (609) 292-7272

Fredrick A. Huber
Executive Director, New Jersey, Compensation Rating and Inspection Bureau ............................................... (973) 622-6014

CONTACT PERSONS

NAIC Liaison
Peter L. Hartt
Director, Division of Insurance .............................................................. peterhart@dobi.nj.gov
NEW JERSEY

Kristine A. Maurer, Esq. (602) 292-7272
Assistant Director, Division of Insurance kristine.maurer@dobi.nj.gov

Accident and Health Insurance
Philip Gennace (609) 292-7272
Assistant Commissioner, Life and Health

Agent Licensing
Ruth Jackson (609) 292-7272
Supervisor, Insurance Producer Licensing ruth.jackson@dobi.nj.gov

Annual Statements
Joann Jones (609) 292-7272
Technical Assistant II joann.jones@dobi.nj.gov

Captive Insurance
William P. White (609) 292-7272
Assistant Commissioner william.white@dobi.nj.gov

Company Licensing
Kwame Asare (609) 292-7272
Supervising Insurance Examiner kwame.asare@dobi.nj.gov

Consumer Complaints and Inquires
Gale Simon (609) 292-7272
Assistant Commissioner, Consumer Protection Services gale.simon@dobi.nj.gov

Department Counsel
James A. Carey, Jr., DAG, Office of the New Jersey Attorney General (609) 984-8469
Section Chief james.carey@dol.lps.state.nj.us

Deposits
Kwame Asare (609) 292-7272
Supervising Insurance Examiner kwame.asare@dobi.nj.gov

Examinations-Agent
Gale Simon (609) 292-7272
Assistant Commissioner, Consumer Protection Services gale.simon@dobi.nj.gov

Examinations-Financial
Steven P. Kerner, Jr. (609) 292-7272
Assistant Commissioner, Solvency Regulation steve.kerner@dobi.nj.gov

Market Analysis, Market Conduct Examinations and Anti-Fraud Compliance
Ralph Boeckman (609) 292-7272
Market Regulation Specialist ralph.boeckman@dobi.nj.gov
NEW JERSEY

Financial Analysis
John Sirovetz
Supervising Insurance Examiner Solvency Regulation..............................................................john.sirovetz@dobi.nj.gov

Life Insurance
Philip Gennace
Assistant Commissioner, Life and Health..............................................................................(609) 292-7272

Public Affairs
Trish Graber
Director,....................................................................................................................................trish.graber@dobi.nj.gov

Policy and Form Filing-Life and Health
Philip Gennace
Assistant Commissioner, Life and Health..............................................................................(609) 292-7272

Policy and Form Filing-Property and Casualty
Carl Sornson
Assistant Commissioner, Property and Casualty........................................................................(609) 292-7272

Premium Tax
Tanveer Ahmed
Examiner II,..................................................................................................................................tanveer.ahmed@dobi.nj.gov

Property and Casualty-Commercial Lines
Carl Sornson
Assistant Commissioner, Property and Casualty........................................................................(609) 292-7272

Property and Casualty-Personal Lines
Carl Sornson
Assistant Commissioner, Property and Casualty........................................................................(609) 292-7272

Statistical Reporting
Sam Sacky
Actuarial Analyst............................................................................................................................samual.sacky@dobi.nj.gov

Bureau of Fraud Deterrence
Richard Besser
Chief of Investigations....................................................................................................................richard.besser@dobi.nj.gov
On January 1, 2020, Mr. Toal became the New Mexico Superintendent of Insurance, having been chosen unanimously by the state Nominating Committee. The Office of the Superintendent of Insurance (OSI) serves all aspects of the insurance world in New Mexico and includes some notable special operations such as the Auto Theft Prevention program and the Patient Compensation Fund for malpractice actions. Prior to becoming Superintendent he served as a Deputy Secretary of the Human Services Department, leading several significant initiatives, including the innovative Enterprise HHS 2020 project that is designed to service multiple state agencies. In 2014, Mr. Toal began his work in NM as the Deputy Director of the Human Services Department’s Division of Medical Assistance.

Before relocating to NM in 2014, Mr. Toal served in several public service roles in Georgia, including Director of the State Cancer program, Commissioner of the Georgia Department of Community Health, which was responsible for the state Medicaid, PeachCare, State Health Planning, and Indigent Care Trust Fund programs, as well as the State Health Benefit Plan offering health benefits to all state and school personnel. Prior to creation of the Department of Community Health, for 11 years, Mr. Toal was both a Commissioner and Deputy Commissioner of the Georgia Department of Medical Assistance. In those roles, he was responsible for planning, management, and administration of the Georgia Medicaid program, which had a budget of $3.2 billion and paid health benefits on behalf of more than 950,000 recipients to nearly 40,000 providers. His last role with Georgia was serving as the Director of the Georgia Southern University College of Public Health’s Center for Rural Health and Research.

Mr. Toal received his Master of Public Health degree in Health Administration from the University of North Carolina at Chapel Hill and his undergraduate degree from the University of Illinois at Champaign-Urbana. He is a member of the New Mexico Public Health Association and an alumnus of the National Association of Medicaid Directors. He resides in Santa Fe, NM.
NEW MEXICO

Bryan Brock
General Counsel to the Superintendent
(505) 827-4645
bryan.brock@state.nm.us

CONTACT PERSONS

Annual Statements
Joel Bengo
Chief Examiner
(505) 827-4645
joel.bengo@state.nm.us

Assigned Risk Pool-Workers' Compensation
Bogdanka Kurahovic
(505) 827-4557
bogdanka.kurahovic@state.nm.us

Company Licensing
Ursula Almada
Supervisor
(505) 827-4438
ursula.almada@state.nm.us

Consumer Complaints and Inquiries
Angelica Allen
Division Director
(505) 470-6586
AngelicaA.Allen@state.nm.us

Deposits and Fees
Leatrice Geckler
Compliance Division Director
(505) 827-4438
leatrice.geckler@state.nm.us

Examinations/Financial Analysis
Joel Bengo
Chief Examiner
(505) 827-4655
joel.bengo@state.nm.us

Health policy and Consumer Education Bureau-Affordable Care Act (ACA)
Viara Ianakieva
Staff Manager
(505) 827-4561
viara.ianakieva@state.nm.us

Paige Duhamel
Health Care Policy Manager
(505) 660-7108
paige.duhamel@state.nm.us

Insurance Fraud Bureau
Roberta Baca
Criminal Division Director
(505) 795-1755
roberta.baca@state.nm.us

Stop Fraud
(877) 807-4010

Investigations/Compliance
Mark Marquez
Staff Manager
(505) 827-4439
mark.marquez@state.nm.us

Managed Health Care Bureau
NEW MEXICO

Margaret (Kika) Pena
Division Director
(505) 827-4561
margaret.pena@state.nm.us

Jessica Baker
Compliance Officer Supervisor
(505) 827-4651
jessica.baker@state.nm.us

Life and Health Product Filing Bureau-Form Filing
Julie Weinberg
Division Director
(505) 669-8578
Julie.Weinberg2@state.nm.us

Viara Ianakieva
Bureau Chief
(505) 827-4651
viara.ianakieva@state.nm.us

Producer (Agent) Licensing
Victoria Baca
Bureau Chief
(505) 827-4554
victoriaa.baca@state.nm.us

Property and Casualty-Policy and Form Filing
Ashley Hernandez
(505) 827-4593
ashley.hernandez@state.nm.us

Premium Tax
Taxation and Revenue Department
State of New Mexico
(505) 827-0700
https://www.tax.newmexico.gov/contact-us/

Statistical Reporting
Anna Krylova
(505) 827-4529
anna.krylova@state.nm.us

Title Insurance
Mickey VanCuren
Title Bureau Compliance Officer
(505) 827-4930
mickey.vancuren@state.nm.us

Laura Baca
Compliance Officer
(505) 827-4391
Laura.baca@state.nm.us
NEW YORK

Linda A. Lacewell was nominated Superintendent of the New York State Department of Financial Services by Governor Andrew M. Cuomo on February 4, 2019. She was confirmed by the New York State Senate in June 2019. Lacewell most recently served as Chief of Staff and Counselor to the Governor. In that role, she oversaw Executive Chamber operations, as well as ethics and law enforcement matters.

Lacewell previously served as executive director of a cancer foundation initiative in Culver City, California. Prior to that, Lacewell served as Chief Risk Officer and Counselor to Governor Cuomo where she built and implemented the first statewide system for ethics, risk and compliance in agencies and authorities.

Lacewell was formerly special counsel to the Governor, as well as the architect of OpenNY, a state-of-the-art open data initiative. She also served as special counsel to Attorney General Cuomo, where she oversaw the public pension fund pay-to-play investigation and the out-of-network health insurance investigation, both of which led to nationwide systemic reform. Prior to that, Lacewell spent nine years as an assistant U.S. attorney for the Eastern District of New York, including two years on the Enron Task Force, and received the Henry L. Stimson Medal and the Attorney General's Award for Exceptional Service.

Lacewell earned her B.A. from New College of the University of South Florida and her J.D. with honors from the University of Miami School of Law. She clerked for a U.S. District Judge for the Southern District of Florida. Lacewell serves as an adjunct professor at New York University School of Law, teaching ethics in government, and previously served as an adjunct professor of law at Fordham University School of Law, teaching international criminal law.

Mailing Address
New York State Department of Financial Services
One State Street
New York, New York 10004-1151

Street Address
New York State Department of Financial Services
One Commerce Plaza, Suite 1700
Albany, New York 12257

Phone Numbers
Main (212) 709-3500
Main (Albany) (518) 474-4567
Agents and Brokers (518) 474-6630
Consumer Complaints (212) 480-6400
Consumer Complaints Toll-Free (800) 342-3736
Insurance Fraud Hotline (888) 372-8369
Multilingual Telephone Service (9am-5pm) (518) 474-5138

Fax Numbers
Main (212) 709-3520
Main (Albany) (518) 473-6814

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.dfs.ny.gov
Make Checks Payable to: Premium Taxes: State Tax Commission Department Fees: Superintendent of Financial Services

Linda A. Lacewell
Superintendent
linda.lacewell@dfs.ny.gov
(212) 709-3501

My Chi To
Executive Deputy Superintendent, Insurance Division
mychi.to@dfs.ny.gov
(212) 709-3502

Stephen Doody
Deputy Superintendent, Property and Casualty Insurance Division
stephen.doody@dfs.ny.gov
(212) 480-5127

© 1991-2021 National Association of Insurance Commissioners
4/13/2021
NEW YORK

Mona Bhalla  
Deputy Superintendent, Life Insurance Division……………………………………………………………………………………………mona.bhalla@dfs.ny.gov

Shirin Emami  
Executive Deputy Superintendent, Banking Division…………………………………………………………………………………………………shirin.emami@dfs.ny.gov

Katie Lemire  
Executive Deputy Superintendent, Consumer Protection and Financial Enforcement Division…………………………………………………………katherine.lemire@dfs.ny.gov

Steven F. Kluger  
Executive Deputy Superintendent, Capital Markets ……………………………………………………………………………………………………………………steven.kluger@dfs.ny.gov

Justin Herring  
Executive Deputy Superintendent, Cybersecurity …………………………………………………………………………………………………………………………justin.herring@dfs.ny.gov

Matt Homer  
Executive Deputy Superintendent, Research and Innovation…………………………………………………………………………………………………………………matthew.homer@dfs.ny.gov

Nate Turnbull  
Executive Deputy Superintendent, External Affairs and Strategy Division ……………………………………………………………………………………………………………………nate.turnbull@dfs.ny.gov

Kevin Bishop  
Acting General Counsel……………………………………………………………………………………………………………………………………………………………………………kevin.bishop@dfs.ny.gov

Sumit Sud  
Senior Deputy Superintendent for Insurance…………………………………………………………………………………………………………………………………………………sumit.sud@dfs.ny.gov

Marshal Bozzo  
Deputy General Counsel for Insurance………………………………………………………………………………………………………………………………………………………marshal.bozzo@dfs.ny.gov

Avani Shah  
Deputy Superintendent for Insurance…………………………………………………………………………………………………………………………………………………………avani.shah@dfs.ny.gov

Robert Kasinow  
Assistant Deputy Superintendent for Property…………………………………………………………………………………………………………………………………………………robert.kasinow@dfs.ny.gov
North Carolina Insurance Commissioner and State Fire Marshal Mike Causey has been a small businessman, insurance agent, and insurance agency owner with 25 years in the insurance industry.

He’s a native of Guilford County and still lives in the same house on the Causey family farm where he grew up.

Commissioner Causey learned the values of hard work growing up on the family farm. After going off to school and serving the U.S. Army, Mike worked as a field engineer in the construction industry and then began his career in the insurance industry where he learned virtually every facet of the insurance industry - working as an agency manager, as superintendent of agencies and owning his own agency.

Commissioner Mike Causey enjoys serving the citizens of North Carolina as the NC Department of Insurance meets the insurance and safety needs of North Carolina families and businesses.
NORTH CAROLINA

John Hoomani  
General Counsel  
(919) 807-6093, john.hoomani@ncdoi.gov

Ted Brown  
Senior Policy Advisor  
(919) 807-6002, ted.brown@ncdoi.gov

Debbie Walker  
Senior Deputy Commissioner, Captive Insurance Company Division  
(919) 807-6165, debbie.walker@ncdoi.gov

Jackie Obusek  
Senior Deputy Commissioner, Company Services Group  
(919) 807-6166, jackie.obusek@ncdoi.gov

Kathy Shortt  
Senior Deputy Commissioner, Consumer Assistance Group  
(919) 814-9874, kathy.shortt@ncdoi.gov

Marty Sumner  
Senior Deputy Commissioner, Fraud Control Group  
(919) 807-6846, marty.sumner@ncdoi.gov

CONTACT PERSONS

Actuarial Services
Kevin Conley  
Chief Actuary  
(919) 807-6639, kevin.conley@ncdoi.gov

Agent Services
Angela Hatchell  
Deputy Commissioner  
(919) 807-6800, asd@ncdoi.gov

Annual Statement Fees
Sue Ann Webster  
Corporate Records Administrator  
(919) 807-6612, sueann.webster@ncdoi.gov

Captives
Debbie Walker  
Senior Deputy Commissioner  
(919) 807-6165, debbie.walker@ncdoi.gov

Computer Systems and Telecommunications
Keith Briggs  
Chief Information Officer  
(919) 807-6101

Consumer Assistance Programs
Seniors’ Health Insurance Information Program (SHIIP),  
Consumer Services Division, Health Insurance Smart NC  
(855) 408-1212

Enrique Coello  
Director, Latino and Minority Affairs  
(910) 305-2177, enrique.coello@ncdoi.gov

Joyce Johnson  
Deputy Commissioner, Consumer Services  
(919) 814-9875, joyce.johnson@ncdoi.gov
NORTH CAROLINA

Melinda Munden
Deputy Commissioner, SHIIP
(919) 814-9942
melinda.munden@ncdoi.gov

Continuing Care-Retirement Centers and Self-Insured Workers' Compensation Individuals
Nancy Wise
Manager
(919) 807-6178
nancy.wise@ncdoi.gov

Controller's Office
Darlene Langston
Controller
(919) 807-6036
darlene.langston@ncdoi.gov

Engineering
Carl Martin
Deputy Commissioner
(919) 647-0009
carl.martin@ncdoi.gov

Financial Analysis and Company Licensing
Jessica Price
Chief Financial Analyst
(919) 807-6169
jessica.price@ncdoi.gov

Financial Examinations
Monique Smith
Deputy Commissioner
(919) 807-6605
monique.smith@ncdoi.gov

Fire and Rescue Commission
Kim Williams
Deputy Director
(919) 647-0089
kim.williams@ncdoi.gov

Fire and Rescue Training and Inspections
Brian Wade
Deputy Director
(919) 647-0090
brian.wade@ncdoi.gov

Life and Health Insurance
Ted Hamby
Deputy Commissioner
(919) 807-6058
 ted.hamby@ncdoi.gov

Manufactured Building
Joe Sadler
Deputy Director
(919) 661-5880
joe.sadler@ncdoi.gov

Market Regulation
Teresa Knowles
Deputy Commissioner
(919) 807-6886
teresa.knowles@ncdoi.gov

NAIC Liaison
Jackie Obusek
Senior Deputy Commissioner
(919) 807-6166
jackie.obusek@ncdoi.gov
NORTH CAROLINA

Personnel
Janet Blount (919) 807-6047
Personnel Officer janet.blount@ncdoi.gov

Prevention, Programs and Grants
Shannon Bullock (919) 647-0071
Deputy Director shannon.bullock@ncdoi.gov

Property and Casualty Insurance
Fred Fuller (919) 807-6080
Deputy Commissioner fred.fuller@ncdoi.gov

Public Information
Marla Sink (919) 807-6017
Director marla.sink@ncdoi.gov

Regulatory Actions
Susan Coble (919) 807-6156
Chief Regulatory Specialist susan.coble@ncdoi.gov

Risk Management
Bryan Heckle (919) 661-5880
Deputy Director bryan.heckle@ncdoi.gov

Security Deposits
Hasije Harris (919) 807-6613
Collateral Securities Administrator hasije.harris@ncdoi.gov
Jon Godfread was elected North Dakota’s 22nd Insurance Commissioner on November 8, 2016. In service to the citizens of North Dakota, Godfread has prioritized consumer advocacy, ensuring North Dakotans are better aware of the services offered by the Insurance Department beyond industry regulation. He has also worked to restructure the department for efficient, effective use of tax-payer dollars, along with employee satisfaction.

On a national level, Godfread has been an active voice in discussions about insurance regulations including use of technology, air ambulance service, and healthcare reinsurance. He currently chairs the NAIC's Innovation and Technology Task Force.

Prior to serving as Insurance Commissioner, Godfread was most recently Vice President of Governmental Affairs for the Greater North Dakota Chamber in Bismarck. His background also includes banking and professional athletics. He has held prominent roles in discussions around the federal Affordable Care Act (ACA), across-the-board tax reductions for North Dakotans, creation of the North Dakota Outdoor Heritage Fund, K–12 education efforts and more.

Godfread earned a law degree and a Master of Business Administration (MBA) from the University of North Dakota in 2011. He earned his bachelor’s degree in business with honors from the University of Northern Iowa in 2005.

### Mailing Address
North Dakota Insurance Department 600 East Boulevard Avenue, 5th Floor Bismarck, North Dakota 58505-0320

### Email Address
insurance@nd.gov

### Phone Numbers
<table>
<thead>
<tr>
<th>Phone Type</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main</td>
<td>(701) 328-2440</td>
</tr>
<tr>
<td>Toll-Free Number (In-State Only)</td>
<td>(800) 247-0560</td>
</tr>
</tbody>
</table>

### Fax Numbers
<table>
<thead>
<tr>
<th>Fax Type</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main</td>
<td>(701) 328-4880</td>
</tr>
</tbody>
</table>

### Office Hours
8:00 a.m.-5:00 p.m., Monday-Friday

### Website
www.nd.gov/ndins

### Make Checks Payable to
North Dakota Insurance Department

### CONTACT PERSONS

#### NAIC Liaison
John R. Arnold  
Deputy Insurance Commissioner...jarnold@nd.gov

### Policy and Form Filing-Life and Health
NORTH DAKOTA

Chrystal Bartuska
Life & Health Director/Medicare Division Director..........................................................cabartuska@nd.gov
(701) 328-2441

Colton Storseth
Life and Health Actuary..........................................................cstorseth@nd.gov
(701) 328-4979

Consumer Complaints and Inquires-Life and Health
Chrystal Bartuska
Life & Health Director/Medicare Division Director..........................................................cabartuska@nd.gov
(701) 328-2441

Angie Voegele
Consumer Assistance Analyst..........................................................amvoegele@nd.gov
(701) 328-2940

Policy, Form and Rate Filings-Property and Casualty
Janelle Middlestead
Property & Casualty/Producer Licensing Division Director...........................................jlmiddlestead@nd.gov
(701) 328-4460

Mike Andring
Property and Casualty Actuary..........................................................mandring@nd.gov
(701) 328-4937

Consumer Complaints and Inquires-Property and Casualty
Janelle Middlestead
Property & Casualty Director/Producer Licensing Division Director........................................jlmiddlestead@nd.gov
(701) 328-4460

Holly Brockman
Consumer Assistance Analyst..........................................................hbrockman@nd.gov
(701) 328-2932

Agent Licensing
Janelle Middlestead
Property & Casualty Director/Producer Licensing Division Director........................................jlmiddlestead@nd.gov
(701) 328-4460

Budget
Jess Davis
Accountant..........................................................jessdavis@nd.gov
(701) 328-2930

Deposits
Rachel Kriege
Human Resources Manager..........................................................rkriege@nd.gov
(701) 328-2931

Premium Tax
Jess Davis
Accountant..........................................................jessdavis@nd.gov
(701) 328-2930

General Counsel
Johnny Palsgraaf
General Counsel..........................................................jpalsgraaf@nd.gov
(701) 328-2440

Investigations and Fraud
NORTH DAKOTA

Dale Pittman  
Fraud Investigation Division Director  
(701) 328-2884  
jdpittman@nd.gov

Rebecca Kopp  
Special Investigator  
(701) 328-4641  
rakopp@nd.gov

Examinations-Financial
Matt Fischer  
Chief Examiner and Division Director/Company Licensing and Examinations  
(701) 328-9617  
mattfischer@nd.gov

Examinations-Market Conduct
Johnny Palsgraaf  
Legal Counsel  
(701) 328-2577  
jpalsgraaf@nd.gov

Media Relations/Public Information
Ashley Kelsch  
Public Information Officer  
(701) 328-2684  
amkelsch@nd.gov

Statistical Reporting
Ashley Kelsch  
Public Information Officer  
(701) 328-2684  
amkelsch@nd.gov

Technology
Laurie Scully  
IT Administrator  
(701) 328-2503  
lscully@nd.gov
Commonwealth of the Northern Mariana Islands Governor Ralph DLG. Torres and Lt. Arnold I. Palacios has designated Mr. Edward M. Deleon Guerrero as Acting Secretary for the Department of Commerce effective March 28, 2021.

As part of his duties as the Acting Secretary of Commerce, Mr. Deleon Guerrero automatically became the Insurance Commissioner, Workers Compensation Commissioner and the Banking Director for the Commonwealth of the Northern Mariana Islands and is also the Registrar of Corporation.

Mr. Deleon Guerrero has extensive experience of over forty-seven (47) years government sectors. These experiences are in the various areas of leadership roles.
NORTHERN MARIANA ISLANDS

Frank D. Cabrera
Workers' Compensation Manager
(670) 664-3000
director.wcc@commerce.gov.mp

Jenny C. Norita
WCC Officer
(670) 664-3000
jnorita@commerce.gov.mp

Aristona M. Tudela
Banking Examiner II
(670) 664-3000
ttudela@commerce.gov.mp
Judith L. French was appointed to serve as Director of the Ohio Department of Insurance on February 8, 2021 by Governor Mike DeWine. French serves as a member of Governor DeWine’s cabinet and is responsible for the overall leadership and direction of the department.

Prior to becoming Director, French served as a justice of the Ohio Supreme Court and was the tenth woman to serve in that role in Ohio’s history. During her eight years on the court, Justice French participated in thousands of decisions and authored more than 100 opinions. In addition, she successfully pursued reforms to improve Ohio’s judiciary and justice system, and was appointed by the U.S. Chief Justice to serve on the Federal Appellate Rules Committee.

For nearly three decades, Director French has served the people of Ohio. Before becoming a justice, she served the state as an appellate judge, chief legal counsel to the governor, an assistant attorney general, and a state government lawyer. As an attorney representing the State of Ohio, she made two arguments before the United States Supreme Court.

Prior to joining the public sector, French worked as an attorney with the Columbus law firm of Porter, Wright, Morris & Arthur, specializing in environmental law. She also served as in-house counsel for a large manufacturing company.

Director French received three degrees from The Ohio State University: a B.A. in political science, an M.A. in history (with a concentration in military history and strategic studies), and a J.D., with honors. She is a member of the Moritz College of Law National Council, and in 2018 was awarded the college's Distinguished Jurist Award for her work on the bench.

French currently resides in Grandview Heights, near Columbus, with her husband. They have two children and two grandchildren.

**Mailing Address**
Ohio Department of Insurance
50 West Town Street, Suite 300
Columbus, Ohio 43215

**Street Address**
Same as mailing address

**Email Address**
firstname.lastname@insurance.ohio.gov

**Phone Numbers**

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main</td>
<td>(614) 644-2658</td>
</tr>
<tr>
<td>Consumer Services Division</td>
<td>(800) 686-1526</td>
</tr>
<tr>
<td>Fraud Division</td>
<td>(800) 686-1527</td>
</tr>
<tr>
<td>OSHIIP</td>
<td>(800) 686-1578</td>
</tr>
<tr>
<td>Risk Assessment</td>
<td>(614) 644-2647</td>
</tr>
<tr>
<td>Legal</td>
<td>(614) 644-2640</td>
</tr>
<tr>
<td>Licensing Division</td>
<td>(614) 644-2665</td>
</tr>
</tbody>
</table>

**Fax Numbers**

<table>
<thead>
<tr>
<th>Service</th>
<th>Fax Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main</td>
<td>(614) 644-3743</td>
</tr>
<tr>
<td>Consumer Services</td>
<td>(614) 644-3744</td>
</tr>
<tr>
<td>Fraud and Enforcement</td>
<td>(614) 387-0092</td>
</tr>
<tr>
<td>Property and Casualty</td>
<td>(614) 728-1280</td>
</tr>
<tr>
<td>Risk Assessment</td>
<td>(614) 644-3256</td>
</tr>
<tr>
<td>Legal</td>
<td>(614) 644-3742</td>
</tr>
<tr>
<td>Licensing Division</td>
<td>(614) 387-0096</td>
</tr>
</tbody>
</table>

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** www.insurance.ohio.gov

**Make Checks Payable to:** Ohio Treasurer Robert Sprague

© 1991-2021 National Association of Insurance Commissioners
4/13/2021

© 1991-2021 National Association of Insurance Commissioners
4/13/2021

169
Carrie Haughawout  
Deputy Director ................................................................. carrie.haughawout@insurance.ohio.gov

Matt Peters  
Chief of Staff ........................................................................ matt.peters@insurance.ohio.gov

Mariah Marcum  
Executive Assistant to Director .................................................. mariah.marcum@insurance.ohio.gov

Tynesia Dorsey  
Chief Administrative Officer and Director of Consumer Relations .................................. tynesia.dorsey@insurance.ohio.gov

Dora Dean  
Executive Administrative Assistant ................................................ dora.dean@insurance.ohio.gov

Christopher Brock  
Assistant Director, Public Affairs .................................................... christopher.brock@insurance.ohio.gov

Amanda Baird  
General Counsel ........................................................................ amanda.baird@insurance.ohio.gov

Meredith Alexander  
Assistant Director, Legislative Affairs ............................................. meredith.alexander@insurance.ohio.gov

Christopher Brock  
Assistant Director, Communications ............................................. christopher.brock@insurance.ohio.gov

Marlene Moore  
Executive Administrative Assistant, Communications/Legislative .................................. marlene.moore@insurance.ohio.gov

Todd Oberholtzer  
Regulatory Compliance Director ................................................... todd.oberholtzer@insurance.ohio.gov

Jana Jarrett  
Assistant Director, Consumer Affairs ............................................ jana.jarrett@insurance.ohio.gov

Tina Chubb  
Interim Assistant Director, Information Technology ...................................... tina.chubb@insurance.ohio.gov

Jessica Schuster  
Assistant Director, Human Resources ............................................... (614) 728-1012

Jianming Xia  
Assistant Director, Fiscal Operations ............................................... jianming.xia@insurance.ohio.gov

Dwight Radel  
Assistant Director, Risk Assessment ................................................ dwight.radel@insurance.ohio.gov

Laura Miller  
Assistant Director and Chief Actuary, Product Regulation and Actuarial Services ................. laura.miller@insurance.ohio.gov

© 1991-2021 National Association of Insurance Commissioners
4/13/2021  170
OHIO

Lori Barron  (614) 644-2475
Senior Policy Advisor - Innovation and Emerging Products..................................................lori.barron@insurance.ohio.gov

Michelle Brugh Rafeld  (614) 728-1009
Assistant Director, Fraud and Enforcement.................................................................michelle.rafeld@insurance.ohio.gov

CONTACT PERSONS

Todd Oberholtzer  (614) 387-1459
Market Conduct............................................................................................................todd.oberholtzer@insurance.ohio.gov

Laura Miller  (614) 728-1208
Actuarial Services and Product Regulation-Chief of Life, Health and Managed Care.....................laura.miller@insurance.ohio.gov

Laura Miller  (614) 728-1208
Actuarial Services and Product Regulation-Chief of Property and Casualty......................................laura.miller@insurance.ohio.gov

Jianming Xia  (614) 644-3263
Assistant Director, Fiscal Operations....................................................................................jianming.xia@insurance.ohio.gov

Karen Vourvopoulos  (614) 728-1249
Chief, Licensing Division..................................................................................................karen.vourvopoulos@insurance.ohio.gov

Jessica Schuster  (614) 728-1012
Assistant Director, Human Resources......................................................................................

Amanda Baird  (614) 644-3326
General Counsel, Legal Division..................................................................................................amanda.baird@insurance.ohio.gov

Accident/Health Insurance-HMO Division

Marjorie Ellis  (614) 644-3451
Actuarial Services and Product Regulation-Life, Health and Managed Care..........................majorie.ellis@insurance.ohio.gov

Agent Licensing

Karen Vourvopoulos  (614) 728-1249
Licensing-License Division..........................................................................................................karen.vourvopoulos@insurance.ohio.gov

Annual Statements

Cameron Piatt  (614) 728-1074
Risk Assessment-Financial Regulation......................................................................................cameron.piatt@insurance.ohio.gov

Captive Insurance

Tracy Snow  (614) 728-7263
Risk Assessment-Captive Insurance.........................................................................................tracy.snow@insurance.ohio.gov

Company Licensing

Cameron Piatt  (614) 728-1074
Risk Assessment-Financial Regulation......................................................................................cameron.piatt@insurance.ohio.gov
OHIO

Consumer Complaints and Inquiries
Jana Jarrett
Consumer Affairs-Consumer Services
(614) 644-3378
jana.jarrett@insurance.ohio.gov

Consumer Counseling Program for Seniors
Christina Reeg
Consumer Affairs-SHIIP Program Director
(614) 644-3464
christina.reeg@insurance.ohio.gov

Deposits
Melissa Chuvalas
Fiscal Operations
(614) 752-0720
melissa.chuvalas@insurance.ohio.gov

Enforcement
David Barney
Fraud and Enforcement-Enforcement Division
(614) 644-3193
david.barney@insurance.ohio.gov

Examinations-Agent
Karen Vourvopoulos
Licensing-License Division
(614) 728-1249
karen.vourvopoulos@insurance.ohio.gov

Examinations-Financial
Tracey Snow
Chief Examiner, Risk Assessment
(614) 728-1263
tracy.snow@insurance.ohio.gov

Examinations-Market Conduct
Todd Oberholtzer
Risk Assessment-Market Conduct
(614) 387-1459
todd.oberholtzer@insurance.ohio.gov

Fees-Agents
Karen Vourvopoulos
Licensing-License Division
(614) 728-1249
karen.vourvopoulos@insurance.ohio.gov

Fees-Company
Melissa Chuvalas
Fiscal Operations
(614) 752-0720
melissa.chuvalas@insurance.ohio.gov

Fraud
Michelle Rafeld
Fraud and Enforcement-Fraud Division
(614) 728-1009
michelle.rafeld@insurance.ohio.gov

Health, Rates
Laura Miller
Actuarial Services and Product Regulation-Life, Health and Managed Care
(614) 728-1208
laura.miller@insurance.ohio.gov

Life, Rates
OHIO

Pete Weber (614) 644-3311
Actuarial Services and Product Regulation-Life, Health and Managed Care
peter.weber@insurance.ohio.gov

Media Relations/Public Information
Leslie Minnich (614) 728-1292
Chief, Communications
leslie.minnich@insurance.ohio.gov

Policy and Form Filing-Life and Health
Marjorie Ellis (614) 644-3451
Actuarial Services and Product Regulation-Life, Health and Managed Care
marjorie.ellis@insurance.ohio.gov

Policy and Form Filing-Property and Casualty
Maureen Motter (614) 644-3361
Actuarial Services and Product Regulation-Property and Casualty
maureen.motter@insurance.ohio.gov

Premium Tax
Cameron Piatt (614) 728-1074
Financial Regulation, Risk Assessment
cameron.piatt@insurance.ohio.gov

Property and Casualty-Personal and Commercial Lines Rates
Tom Botsko (614) 387-2819
Actuarial Services and Product Regulation-Property and Casualty
thomas.botsko@insurance.ohio.gov

Statistical Reporting
Maureen Motter (614) 644-3361
Actuarial Services and Product Regulation-Property and Casualty
maureen.motter@insurance.ohio.gov
Glen Mulready became the 13th Oklahoma Insurance Commissioner after receiving 62% of the vote. He was sworn in office on January 14, 2019.

Glen is a long-time insurance professional and private sector businessman who is a recognized leader and champion in the insurance industry. Starting as a broker in 1984, Glen rose to serve at the executive level of the two largest health insurance companies in Oklahoma. In 2007, he joined Benefit Plan Strategies, a company helping businesses provide employee benefits and health insurance to their employees.

Glen has served as President of both the Tulsa and Oklahoma State Health Underwriters Associations and has been named State Health Underwriter of the Year.

In 2010, Glen successfully ran for state representative and quickly became the point person for the House of Representatives on insurance issues and was appointed chairman of the Insurance Committee after the 2014 elections. In 2011, Governing Magazine named Glen as one of 17 “GOP Legislators to Watch.”

As an influential state representative, Glen passed legislation which expanded insurance options and resulted in more insurance companies offering service in the state. His consumer awareness was most evident when he reformed a state employee insurance program to save Oklahoma millions of dollars a year while also saving thousands of dollars for those families. Seeking to improve the Oklahoma business climate, Glen sponsored the Insurance Business Transfer (IBT) Act that is now law and is recognized as one of the most innovative pieces of insurance legislation nationally. Glen’s many successes led to him being tapped for the leadership position of Majority Floor Leader in 2017.

Glen and Sally, his wife of 32 years, are the proud parents of three teenage sons, Sam, Jake and Will. In 2008, Glen and Sally were the recipients of Leadership Tulsa’s Paragon Award for their work with Big Brothers Big Sisters. Glen is very active in the community having served on numerous boards and committees including Big Brothers Big Sisters, the Juvenile Diabetes Research Fund, March of Dimes, Shepherds Fold Ranch Christian Summer Camp, Crime Commission and Tulsa Tough.

Glen Mulready
Commissioner

Term of Office: Four years
Elected: November 6, 2018

Oklahoma City Address (Primary)
Oklahoma Insurance Department
400 NE 50th Street
Oklahoma City, OK 73105-1816

Email Address
firstname.lastname@oid.ok.gov

Phone Numbers
Main (Oklahoma City) (405) 521-2828
Toll-Free Number (In-State Only) (800) 522-0071
Main (Tulsa) (918) 295-3700

Fax Numbers
Main (Oklahoma City) (405) 521-6635
Main (Tulsa) (918) 994-7916

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://www.ok.gov/oid/
Make Checks Payable to: Oklahoma Insurance Department

© 1991-2021 National Association of Insurance Commissioners
4/13/2021 175
OKLAHOMA

Glen Mulready
Commissioner .................................................................glen.mulready@oid.ok.gov

(405) 522-0891

Brian Downs
Chief of Staff; First Deputy Commissioner .................................................................brian.downs@oid.ok.gov

Mike Rhoads
Deputy Commissioner of Consumer Services ...............................................................mike.rhoads@oid.ok.gov

Ashley Scott
Government and Community Affairs Director ..............................................................ashley.scott@oid.ok.gov

(405) 521-6654

Kim Bailey
General Counsel .................................................................................................................kim.bailey@oid.ok.gov

(405) 522-6335

Liz Heigle
Communications Director ...............................................................................................liz.heigle@oid.ok.gov

(405) 522-0683

Jim Marshall
Operations Director ..........................................................................................................jim.marshall@oid.ok.gov

(405) 522-8398

Lydia Shirley
Assistant Commissioner of Consumer Services .............................................................lydia.shirley@oid.ok.gov

(405) 521-6624

Andy Schallhorn
Deputy Commissioner of Financial Regulations & Chief Actuary ...............................andrew.schallhorn@oid.ok.gov

(405) 522-4969

Cuc Nguyen
Assistant Commissioner of Rate & Form ...........................................................................cuc.nguyen@oid.ok.gov

(405) 522-4608

Sherry Marczewski
Assistant Commissioner of Comptroller ..........................................................................sherry.marczewski@oid.ok.gov

(405) 522-4581

Mike Pavlik
Assistant Commissioner of Systems Security .....................................................................michael.pavlik@oid.ok.gov

(405) 522-4616

Ray Walker
Medicare Assistance Program Director ............................................................................ray.walker@oid.ok.gov

(405) 521-6632

Karlita Manger
Executive Assistant to the Commissioner .........................................................................karlita.manger@oid.ok.gov

(405) 522-0891

CONTACT PERSONS

Actuarial

© 1991-2021 National Association of Insurance Commissioners
4/13/2021 176
OKLAHOMA

Andy Schallhorn
Deputy Commissioner of Financial Regulations & Chief Actuary
andrew.schallhorn@oid.ok.gov

Anti-Fraud Unit
Rick Wagnon
Chief, Anti-Fraud Unit
rick.wagnon@oid.ok.gov

Captive Insurance
Andy Schallhorn
Deputy Commissioner of Financial Regulations & Chief Actuary
andrew.schallhorn@oid.ok.gov

Commissioner's Inquiries
Karlita Manger
Executive Assistant to the Commissioner
karlita.manger@oid.ok.gov

Community Outreach
Jim Marshall
Operations Director
jim.marshall@oid.ok.gov

Comptroller
Sherry Marczewski
Assistant Commissioner, Comptroller
sherry.marczewski@oid.ok.gov

Consumer Assistance
Lydia Shirley
Assistant Commissioner of Consumer Services
lydia.shirley@oid.ok.gov

Consumer Counseling Program for Seniors
Ray Walker
Medicare Assistance Program Director
ray.walker@oid.ok.gov

Continuing Education
Erin Wainner
Assistant Commissioner of Licensing Services
erin.wainner@oid.ok.gov

Financial Analysis
Diane Carter
Chief Financial Analyst
diane.carter@oid.ok.gov

Financial Examinations
Eli Snowbarger
Chief Financial Examiner
eli.snowbarger@oid.ok.gov

Government Relations and Public Policy
Ashley Scott
Government and Community Affairs Director
ashley.scott@oid.ok.gov
OKLAHOMA

Health Policy
Mike Rhoads  
Deputy Commissioner of Consumer Services  
mike.rhoads@oid.ok.gov

Human Resources/Operations
Jim Marshall  
Operations Director  
jim.marshall@oid.ok.gov

Legal
Kim Bailey  
General Counsel  
kim.bailey@oid.ok.gov

Market Regulation
Landon Hubbart  
Chief of Market Regulation  
landon.hubbart@oid.ok.gov

Media Relations
Liz Heigle  
Communications Director  
liz.heigle@oid.ok.gov

Policy, Form, Rate and Manual Rule
Cue Nguyen  
Assistant Commissioner, Rate and Form Compliance Division Manager  
cue.nguyen@oid.ok.gov

Producer Licensing
Courtney Khodabakhsh  
Licensing Manager  
courtney.khodabakhsh@oid.ok.gov

Receivership
Kim Bailey  
General Counsel  
kim.bailey@oid.ok.gov

Workers' Compensation
Cuc Nguyen  
Assistant Commissioner of Rate & Form  
cuc.nguyen@oid.ok.gov
Andrew R. Stolfi was appointed Department of Consumer and Business Services director in April 2020. He is also the state’s insurance commissioner. He began with the department in February 2018 as Division of Financial Regulation administrator and insurance commissioner.

Previously, Stolfi spent six years in Switzerland at the International Association of Insurance Supervisors, most recently serving as chief operating officer and chief counsel. He was responsible for leading the operations, legal, communications, finance, risk management, and human resources functions. He was also a key advisor to the association’s Executive Committee and served as its first communications officer.

Before joining the association, Stolfi served in various senior management roles at the Illinois Department of Insurance, including acting director, chief of staff, and special counsel for policy and legislative affairs. In Illinois, he developed and managed all aspects of the department's legislative agenda and day-to-day operations.

Stolfi is an active participant at the National Association of Insurance Commissioners, where he was elected twice to the Executive Committee and serves as vice chair of the Consumer Liaison Committee and Health Innovations Working Group.

His legal background includes serving as attorney and policy analyst in the Office of the Governor of the State of Illinois, as judicial law clerk for the Honorable Thomas E. Hoffman in the Illinois Appellate Court, First District, and as a special assistant corporation counsel for the City of Chicago Law Department.

Stolfi received a Bachelor of Science degree from the University of Vermont and a law degree with honors from Chicago-Kent College of Law. He resides in Salem with his wife and two children.

Mailing Address
Oregon Department of Consumer and Business Services
Division of Financial Regulation
P.O. Box 14480
Salem, Oregon 97309-0405

Email Address
See individual email addresses

Phone Numbers
Main (503) 947-7980
Toll-free (888) 877-4894

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://dfr.oregon.gov/Pages/index.aspx
Make Checks Payable to: Department of Consumer and Business Services

Andrew Stolfi
Director/Insurance Commissioner, Department of Consumer and Business Services andrew.stolfi@oregon.gov

TK Keen
Administrator, Div. of Financial Regulation TK.Keen@oregon.gov

Term of Office: Indefinite
Appointed: February 1, 2018
OREGON

Alex Cheng (971) 283-1958
   Acting Deputy Administrator..........................................................Alexander.S.Cheng@oregon.gov

JP Jones (503) 949-8323
   Deputy Administrator........................................................................jp.jones@oregon.gov

CONTACT PERSONS

Administrative Rules
TK Keen (503) 586-8143
   Policy and Actuarial Services............................................................tk.keen@oregon.gov

Annual Statements
Ryan Keeling (503) 947-7271
   Assistant Manager/Chief Analyst......................................................ryan.w.keeling@oregon.gov

Company Licensing
Ryan Keeling (503) 947-7271
   Assistant Manager/Chief Analyst......................................................ryan.w.keeling@oregon.gov

Consumer Advocacy
Tricia Goldsmith (503) 947-7275
   Senior Manager, Consumer Education and Advocacy........................tricia.a.goldsmith@oregon.gov

Consumer Outreach
Tricia Goldsmith (503) 947-7275
   Senior Manager, Consumer Education and Advocacy........................tricia.a.goldsmith@oregon.gov

Department Counsel
Ted Falk (503) 947-4430
   General Counsel, Assistant Attorney General..................................theodore.falk@state.or.us

Deposits
Jason Haynes (503) 947-7259
   Security Deposit Analyst......................................................................jason.haynes@oregon.gov

Examinations-Financial
Greg Lathrop (503) 947-7982
   Senior Manager, Chief Financial Examiner.......................................greg.a.lathrop@oregon.gov

Examination-Producer
Kirsten Anderson (503) 947-7478
   Senior Manager, Licensing................................................................kirsten.l.anderson@oregon.gov

Fees-Company
Ryan Keeling (503) 947-7271
   Assistant Manager/Chief Analyst......................................................ryan.w.keeling@oregon.gov
OREGON

Fees-Licensing

Kirsten Anderson (503) 947-7478
Senior Manager, Licensing.................................................................kirsten.l.anderson@oregon.gov

Financial Analysis

Ryan Keeling (503) 947-7271
Assistant Manager/Chief Analyst..........................................................ryan.w.keeling@oregon.gov

Financial Regulation Section

JP Jones (503) 949-8323
Deputy Administrator...........................................................................jp.jones@oregon.gov

Insurance Product Reg. P&C

Brian Fordham (503) 947-7205
Senior Manager, Compliance...............................................................brian.j.fordham@oregon.gov

Investigations and Enforcement

Dorothy Bean (503) 947-7485
Senior Manager, Investigations and Enforcement..............................dorothy.bean@oregon.gov

Legislative

Alex Cheng (971) 283-1958
Acting Deputy Administrator...............................................................Alexander.S.Cheng@oregon.gov

Life and Health Actuarial

Drew Bux (503) 476-5746
........................................................................................................andrew.bux@oregon.gov

Michael Sink (971) 673-2031
........................................................................................................michael.d.sink@oregon.gov

Tim Hinkel (503) 947-7219
........................................................................................................timothy.r.hinkel@oregon.gov

Media Relations/Public Information

Leah Andrews (503) 302-8966
Communications Director......................................................................leah.k.andrews@oregon.gov

Policy Analysis

Alex Cheng (971) 283-1958
Acting Deputy Administrator, Policy Services........................................Alexander.S.Cheng@oregon.gov

Gayle Woods (503) 947-7217
Senior Policy Advisor...........................................................................gayle.woods@oregon.gov

Jesse O'Brien (971) 707-3670
Senior Policy Analyst (Life and Health)...............................................jesse.e.obrien@oregon.gov
OREGON

Cassie Soucy
Senior Policy Analyst
(503) 983-3985
Cassandra.Soucy@oregon.gov

Michael Schopf
Senior Policy Analyst (Health)
(503) 877-7275
michael.d.schopf@oregon.gov

Lauren Winters
Senior Policy Analyst
(503) 947-7039
lauren.e.winters@oregon.gov

Aeron Teverbaugh
Senior Policy Analyst
(503) 847-7844
aeron.teverbaugh@oregon.gov

Producer Licensing
Kirsten Anderson
Senior Manager, Licensing
(503) 947-7478
kirsten.l.anderson@oregon.gov

Product Regulation
Tashia Sizemore
Senior Manager, Product Regulation
(503) 947-7270
tashia.sizemore@oregon.gov

Property and Casualty-Actuarial
Dave Dahl
(503) 947-7252
david.f.dahl@oregon.gov

Rates and Forms
Tashia Sizemore
Senior Manager, Product Regulation
(503) 947-7270
tashia.sizemore@oregon.gov

Receivership
Ryan Keeling
Assistant Manager/Chief Analyst
(503) 947-7271
ryan.w.keeling@oregon.gov

Retaliatory Tax
Shannon O'Shea
(503) 947-7046
shannon.oshea@oregon.gov

Gail McFarlin
(503) 947-7218
gail.mcfarlin@oregon.gov

Statistical Reporting
Spencer Peacock
Data Analyst
(503) 947-7201
spencer.e.peacock@oregon.gov

Surplus Lines Coordinator
Shannon O'Shea
(503) 947-7046
shannon.oshea@oregon.gov
Jessica Altman currently serves as Insurance Commissioner for the Commonwealth of Pennsylvania. Prior to this, she served as Chief of Staff for the Pennsylvania Insurance Department alongside former Insurance Commissioner Teresa Miller beginning in June 2015. In this position, Altman served as the top aide to former Insurance Commissioner Miller, oversaw policy initiatives for the agency, and coordinated policy with other state government agencies and external groups.

Altman represented the department in a number of statewide initiatives including coordinating aspects of Health Innovation in Pennsylvania, which leverages funds from the Centers for Medicare and Medicaid Services’ State Innovation Model Initiative and sitting as a board member for ABC-MAP, the Commonwealth’s initiative to implement a prescription drug monitoring program. She is also an active member of the NAIC, where she currently serves as Vice Chair of the Health Insurance and Managed Care (B) Committee, and the National Academy for State Health Policy, where she serves as Vice Chair of the Health Care Access & Finance Steering Committee.

Prior to joining the Pennsylvania Insurance Department, Altman worked at the U.S. Department of Health and Human Services’ Center for Consumer Information and Insurance Oversight, where she developed policy and facilitated implementation of the federal Affordable Care Act. In addition, she analyzed policy for the health division of the White House Office of Management and Budget while completing her master’s degree.

Altman has a Master in Public Policy from the Harvard University John F. Kennedy School of Government and a Bachelor of Science in Policy Analysis and Management, with a concentration in Health Care Policy, from Cornell University.

Mailing Address
Pennsylvania Insurance Department
1326 Strawberry Square
Harrisburg, Pennsylvania 17120

Email Address
See individual email addresses

Phone Numbers
Main (717) 787-7000
Consumer Service Office - Hotline (877) 881-6388
Consumer Service Office - Harrisburg (717) 787-2317

Fax Numbers
Main (717) 772-1969

Office Hours: 8:30 a.m.-5:00 p.m., Monday-Friday
Website: www.insurance.pa.gov
Make Checks Payable to: Commonwealth of Pennsylvania

Jessica K. Altman
Commissioner
jealtman@pa.gov

Karin Rodriguez
Executive Assistant to the Insurance Commissioner
karrodrigu@pa.gov
PENNSYLVANIA

Michael Humphreys
Chief of Staff
(717) 787-0684
mhumphreys@pa.gov

Amy Daubert
Chief Counsel
(717) 787-2567
adaubert@pa.gov

Megan Barbour
Policy Office
(717) 783-0652
megbarbour@pa.gov

Joe DiMemmo
Deputy Commissioner
(717) 783-2142
jdimemmo@pa.gov

Christopher Monahan
Deputy Commissioner
(717) 787-6174
cmonahan@pa.gov

Laura Slaymaker
Deputy Commissioner
(717) 787-6009
lslaymaker@pa.gov

Abdoul Barry
Director, Legislative Affairs
(717) 783-3501
abbarry@pa.gov

Thaisa Jones
Communications Director
(717) 214-4781
thajones@pa.gov

James Johnson
Chief Administrative Judge
(717) 783-2126
jamjohnson@pa.gov

Ken Kitch
Manager, Bureau of Information Technology
(717) 783-2128
kkitch@pa.gov

CONTACT PERSONS

NAIC Liaison
Joseph Korman
Bureau of Administration
(717) 787-4429
jkorman@pa.gov

Annual Statements
Kimberly Rankin
Director, Bureau of Licensing and Financial Analysis
(717) 783-6409
krankin@pa.gov

Bureau of Life, Accident and Health Insurance
Tracie Gray
Director, Bureau of Life, Accident and Health Insurance
(717) 705-7257
tgray@pa.gov

Company Licensing
Kim Rankin
Director, Bureau of Company Licensing and Financial Analysis
(717) 783-6409
krankin@pa.gov

Consumer Complaints and Inquires
PENNSYLVANIA

Carolyn Morris  
Director, Bureau of Consumer Services  
(717) 783-2153  
camorris@pa.gov

Department Counsel  
Amy Daubert  
Chief Counsel  
(717) 787-2567  
adaubert@pa.gov

Deposits
Vacant
Assistant to the Deputy Insurance Commissioner  
(717) 783-2142

Examinations-Financial
Melissa Greiner  
Director, Bureau of Financial Examinations  
(717) 772-1724  
mgreiner@pa.gov

Examinations-Market Conduct
Gary Jones  
Director, Bureau of Market Actions  
(717) 346-3888  
jogar@pa.gov

Fees
Kimberly Rankin  
Director, Bureau of Licensing and Financial Analysis  
(717) 783-6409  
krankin@pa.gov

Financial Analysis
Kimberly Rankin  
Director, Bureau of Licensing and Financial Analysis  
(717) 783-6409  
krankin@pa.gov

Media Relations/Public Information
Thaisa Jones  
Communications Director  
(717) 214-4781  
thajones@pa.gov

Product Licensing and Requirements
Vacant
Director, Bureau of Licensing and Enforcement  
(717) 787-0167

Property and Casualty-Commercial Lines
Mark Lersch  
Bureau of Property/Casualty Insurance  
(717) 787-4192  
mlersch@pa.gov

Property and Casualty-Personal Lines
Mark Lersch  
Bureau of Property/Casualty Insurance  
(717) 787-4192  
mlersch@pa.gov

Rate and Form Filing-Life, Accident and Health Insurance
Tracie Gray  
Director, Bureau of Life, Accident and Health Insurance  
(717) 705-7257  
tgray@pa.gov

© 1991-2021 National Association of Insurance Commissioners
4/13/2021 185
Puerto Rico Governor Pedro Rafael Pierluisi Urrutia appointed Mariano Mier Romeu to serve as Insurance Commissioner of Puerto Rico, effective January 4, 2021.

Mariano Mier-Romeu holds a bachelor’s degree in Economics from Colby College in Maine. He worked as a financial analyst in firms such as Merrill Lynch, where he focused on investment banking, and developed financial projections. Mr. Mier-Romeu also worked as a journalist at Puerto Rico’s principal newspaper "El Nuevo Día", covering business, finance and government. He obtained a Juris Doctor degree from the University of Puerto Rico Law School, while pursuing graduate studies in mathematics as well as teaching the subject at the UPR. As an attorney, he has worked for major law firms in Puerto Rico, in cases related to regulation, coverage, and products in the insurance industry, as well as commercial and contractual litigation, torts, and arbitration.
PUERTO RICO

Maria Marin Colon
Deputy Commissioner of Services
(787) 304-8686
maria.marin@ocs.pr.gov

Javier Burgos Ruiz, Esq.
Legal Advisor
(787) 304-8686
javier.burgos@ocs.pr.gov

CONTACT PERSONS

Agents' Licensing
Itsia Rosario
Acting Customer Service Director
(787) 304-8686
iroario@ocs.pr.gov

Annual Statements
Glorimar Santiago-Rivera
Director, Admission and Financial Analysis Division
(787) 304-8686
gsantiago@ocs.pr.gov

Chapter Papers-Filing
Glorimar Santiago-Rivera
Director, Admission and Financial Analysis Division
(787) 304-8686
gsantiago@ocs.pr.gov

Company Authorization
Glorimar Santiago-Rivera
Director, Admission and Financial Analysis Division
(787) 304-8686
gsantiago@ocs.pr.gov

Consumer Complaints and Inquires
Doris Diaz Diaz
Director, Consumer Services Division
(787) 304-8686
diaz@osc.pr.gov

Customer Service
Itsia Rosario
Acting Customer Service Director
(787) 304-8686
iroario@ocs.pr.gov

Department Counsel
Brenda Perez, Esq.
Acting Director
(787) 304-8686
bperez@ocs.pr.gov

Deposits
Jaime Adorno
Acting Finance Director, Finance Division
(787) 304-8686
jadorno@ocs.pr.gov

Taxes
Glorimar Santiago-Rivera
Director, Admission and Financial Analysis Division
(787) 304-8686
gsantiago@ocs.pr.gov
Beth Dwyer was appointed Superintendent of Insurance on January 11, 2016. Prior to this appointment she had been employed by the Rhode Island Department of Business Regulation for fifteen years, first as General Counsel to the Insurance Division and later as Associate Director. Prior to government service, Ms. Dwyer was engaged in private law practice in California and Rhode Island specializing in litigation and insurance regulation.

Ms. Dwyer is a member of the National Association of Insurance Commissioners and has served as Chair and Vice Chair of various Committees, Task Forces and Working Groups. She currently serves as Chair of the Interstate Insurance Product Regulation Compact (IIPRC) and Restructuring Mechanisms (E) Working Group; Co Chair of the Producer Licensing (D) Task Force; Vice Chair of the Financial Regulation Standards and Accreditation (F) Committee and the Big Data (EX) Working Group and Secretary/Treasurer of the National Insurance Producers Registry (NIPR) Board of Directors.

Ms. Dwyer is a past president of the Rhode Island Women's Bar Association and served on the Rhode Island Supreme Court Advisory Committee on Gender in the Courts. She was awarded the 2010 Rhode Island Attorney General's Justice Award for Consumer Protection. She completed the Senior Executives in State and Local Government Program at Harvard University, John F. Kennedy School of Government Executive Education.

Ms. Dwyer holds the designations of Chartered Life Underwriter (CLU) from The American College and Senior Professional in Insurance Regulation (SPIR) from the NAIC. Ms. Dwyer was admitted to practice law in California, Rhode Island, Massachusetts, the Federal District Courts of California and Rhode Island and the Ninth Circuit Court of Appeals. She received a JD from Pepperdine University and a BA in Political Science and Public Administration from Providence College.

Ms. Dwyer is a past president of the Rhode Island Women's Bar Association and served on the Rhode Island Supreme Court Advisory Committee on Gender in the Courts. She was awarded the 2010 Rhode Island Attorney General's Justice Award for Consumer Protection. She completed the Senior Executives in State and Local Government Program at Harvard University, John F. Kennedy School of Government Executive Education.

Ms. Dwyer holds the designations of Chartered Life Underwriter (CLU) from The American College and Senior Professional in Insurance Regulation (SPIR) from the NAIC. Ms. Dwyer was admitted to practice law in California, Rhode Island, Massachusetts, the Federal District Courts of California and Rhode Island and the Ninth Circuit Court of Appeals. She received a JD from Pepperdine University and a BA in Political Science and Public Administration from Providence College.

Elizabeth Kelleher Dwyer
Superintendent

Term of Office: At the Discretion of the Director of Business Regulation
Appointed: January 11, 2016

State of Rhode Island
Department of Business Regulation
Division of Insurance
1511 Pontiac Avenue, Bldg. #69-2
Cranston, Rhode Island 02920

Email Address
dbr.insurance@dbr.ri.gov

Phone Numbers
Main (401) 462-9520
Fax Numbers
Main (401) 462-9602

Office Hours: 8:30 a.m. - 4:00 p.m., Monday-Friday
Website: www.dbr.ri.gov
Make Checks Payable to: Premium Taxes: Tax Administrator State of Rhode Island Division Fees: General Treasurer State of Rhode Island

Elizabeth Kelleher Dwyer
Superintendent
elizabeth.dwyer@dbr.ri.gov

Jack Broccoli
Associate Director, Financial Regulation
jack.broccoli@dbr.ri.gov

© 1991-2021 National Association of Insurance Commissioners
4/13/2021
RHODE ISLAND

Matthew Gendron
General Counsel & Head of Market Conduct
(401) 462-9540 matthew.gendron@dbr.ri.gov

John Tudino, Jr.
Chief Insurance Examiner
(401) 462-9545 John.tudino@dbr.ri.gov

Rachel Chester
Chief of Consumer and Licensing Services
(401) 462-9604 rachel.chester@dbr.ri.gov

Beth Vollucci
Chief of Consumer and Filing Services
(401) 462-9610 beth.vollucci@dbr.ri.gov

CONTACT PERSONS

Deposits
Sarah Tolentino
Accountant (401) 462-9635 sarah.tolentino@dbr.ri.gov

Examinations-Financial
John Tudino, Jr.
Chief Insurance Examiner (401) 462-9545 John.tudino@dbr.ri.gov

Licensing (Producer, Adjuster, Appraiser and Surplus Line)
Rachel Chester
Chief of Consumer and Licensing Services (401) 462-9604 rachel.chester@dbr.ri.gov

Licensing (Company)
Petr Petrik
Senior Insurance Examiner (401) 462-9634 petr.petrik@dbr.ri.gov

Market Conduct
Matthew Gendron
General Counsel & Head of Market Conduct (401) 462-9615 matthew.gendron@dbr.ri.gov

Media Relations/Public Information
Sarah Neil
Principal Insurance Analyst (401) 462-9607 sarah.neil@dbr.ri.gov

Premium Tax-Division of Taxation
Leo Lebeuf
(401) 574-8983 Leo.lebeuf@tax.ri.gov

Filings
Beth Vollucci
Chief of Consumer & Filing Services (401) 462-9610 beth.vollucci@dbr.ri.gov

Health Benefits Plans
Marie L. Ganim, PhD.
Health Insurance Commissioner (401) 462-9638 marie.ganim@dbr.ri.gov
Ray Farmer has served as Director for the South Carolina Department of Insurance since former Governor Nikki Haley appointed him on November 13, 2012. Mr. Farmer brings fifty-three years of experience in the insurance industry to his leadership role.

Mr. Farmer served as the Deputy Insurance Commissioner of the Enforcement Division for the Georgia Department of Insurance and more recently Vice President for the American Insurance Association. Mr. Farmer is a member of the State Bar of Georgia and a member of the Tort and Insurance Practice section, as well as the Workers’ Compensation section.

In 2014, he was named the Industry Person of the Year from the Independent Agents and Brokers of South Carolina. In 2017, Mr. Farmer received The Order of the Palmetto from Governor Haley, the state's highest civilian honor awarded to citizens of South Carolina for extraordinary lifetime service and achievements of national or statewide significance. In 2018, Mr. Farmer oversaw the passing of the Data Security Law – a law that is the first in the nation to require insurance companies to have a comprehensive and secure plan to protect consumer data. Mr. Farmer also has the honor of serving as the Immediate Past President for the National Association of Insurance Commissioners.

Mr. Farmer is a native of Atlanta and he and his wife, Gayle, have two children and five grandchildren.

Raymond G. Farmer
Director

Term of Office: At the will of the Governor
Appointed: November 13, 2012
Reappointed: December 14, 2018
SOUTH CAROLINA

Dan Morris
Deputy Director, Financial Regulation and Solvency.................................................................(803) 737-6039

Kendall Buchanan
Deputy Director, Market Regulation and Public Information......................................................(803) 737-6143

Diane Cooper
Deputy Director, Licensing and Consumer Services.................................................................(803) 737-6148

Tom Watson
Deputy Director, Administration.....................................................................................................(803) 737-6141

Katie Geer
Public Information Officer............................................................................................................(803) 737-5913

CONTACT PERSONS

Accident and Health Insurance
Shari Miles
Life, Accident and Health Insurance Unit Manager.................................................................(803) 737-6096

Administration
Tom Watson
Deputy Director, Administration.....................................................................................................(803) 737-6141

Agent Licensing
Andrea Bourgoin
Licensing Supervisor..................................................................................................................(803) 737-5757

Captive Insurance Division
Jay Branum
Director of Captives....................................................................................................................(803) 737-6109

Annual Statements
Michael Shull
Chief Financial Analyst, Financial Regulation and Solvency.......................................................(803) 737-6188

Company Licensing
Dan Morris
Deputy Director, Financial Regulation and Solvency.......................................................................(803) 737-6039

Consumer Complaints and Inquires

Consumer Services............................................................................................................................(803) 737-6180

Deposits
Dan Morris
Deputy Director, Financial Regulation and Solvency.......................................................................(803) 737-6039
SOUTH CAROLINA

Examinations and Continuing Education
Andrea Bourgoin
   Education Coordinator ................................................................. (803) 737-5757

Examinations-Financial and Market Conduct
Linda G. Haralson
   Chief Financial Examiner ................................................................. (803) 737-6116

Human Resources
Erin Thomas
   Human Resources Manager ................................................................. (803) 737-6119

Information Technology
Derrick Brown
   Information Officer ................................................................. (803) 737-6157

Legal
Gwendolyn L. Fuller McGriff
   General Counsel ................................................................. (803) 737-6153

Life Insurance
Shari Miles
   Life, Accident and Health Insurance Unit Manager ................................................................. (803) 737-6096

Liquidation, Rehabilitation
Dan Morris
   Deputy Director, Financial Regulation and Solvency ................................................................. (803) 737-6039

   Geoffrey Bonham
   Associate General Counsel ................................................................. (803) 737-6219

Media Relations/Public Information
Katie Geer
   Public Information Officer ................................................................. (803) 737-5913

Policy and Form Filing-Property and Casualty: Personal Lines and Commercial Lines
Michael Wise
   Property and Casualty Unit Manager ................................................................. (803) 737-6384

Policy and Form Filing-Life and Health
Shari Miles
   Life, Accident and Health Insurance Unit Manager ................................................................. (803) 737-6096

   Anamaria Burg
   Assistant Actuary ................................................................. (803) 737-6165

Premium Tax

© 1991-2021 National Association of Insurance Commissioners
4/13/2021 195
SOUTH CAROLINA

Sharon Waddell
Taxation.................................................................(803) 737-4910

Utilization Review
Rachel Johnson
Licensing Specialist.........................................................(803) 737-6099

Market Conduct
Kendall Buchanan
Deputy Director, Market Regulation and Public Information........................................(803) 737-6180

Michael Bailes
Market Conduct Coordinator.........................................................(803) 737-6131
Larry D. Deiter was appointed Director of the South Dakota Division of Insurance by Department of Labor and Regulation Secretary Marcia Hultman on January 8, 2015. Deiter had served as Assistant Director of Property and Casualty, Market Conduct and Investigations with the department since November 2012.

Deiter has more than 25 years of experience in commercial banking and business management, which includes insurance product sales management. Prior to joining the public sector, he served as vice president/market manager of a publicly traded financial institution.

Deiter earned his bachelor’s degree from South Dakota State University and is active as an officer of various civic and community boards.
SOUTH DAKOTA

Maggie Dell  
Assistant Director, Property and Casualty and Producer Licensing  
(605) 773-3563  
maggie.dell@state.sd.us

Peter Kienholz  
Assistant Director, Investigations and Registrations  
(605) 773-3563  
peter.kienholz@state.sd.us

CONTACT PERSONS

Company Licensing and Annual Statements
Patsy Madsen  
Program Assistant  
(605) 773-3563  
patsy.madsen@state.sd.us

Compliance
Tiffany Carr  
Compliance Agent  
(605) 773-3563  
tiffany.carr@state.sd.us

Amy Ondell  
Compliance Agent  
(605) 773-3563  
amy.ondell@state.sd.us

Consumer Complaints and Inquires
Richard Schlaak  
Property and Casualty Complaint Analyst  
(605) 773-3563  
richard.schlaak@state.sd.us

Haelly Pease  
Life and Health Complaint Analyst  
(605) 773-3563  
haelly.page@state.sd.us

Patsy Mehlhaff  
Workers' Compensation Complaint Analyst  
(605) 773-3563  
patsy.mehlhaff@state.sd.us

Continuing Education
Jo Mikkelsen  
Continuing Education Coordinator  
(605) 773-3946  
jo.mikkelsen@state.sd.us

Division Counsel
Frank Marnell  
Senior Legal Counsel  
(605) 773-3563  
frank.marnell@state.sd.us

Clayton Grueb  
Staff Attorney  
(605) 773-3563  
clayton.grueb@state.sd.us

Jacob Dempsey  
Staff Attorney  
(605) 773-3563  
jacob.dempsey@state.sd.us

Lisa Harmon  
Staff Attorney  
(605) 773-3563  
lisa.harmon@state.sd.us

Examinations-Financial
Johanna Nickelson  
Assistant Director  
(605) 773-3563  
johanna.nickelson@state.sd.us
SOUTH DAKOTA

James Mehlhaff
Financial Supervisor ..........................................................james.mehlhaff@state.sd.us
(605) 773-3563

Seth Doyle
Senior Financial Analyst ..................................................seth.doyle@state.sd.us
(605) 773-3563

Nick Carda
Senior Financial Analyst ..................................................nicholas.carda@state.sd.us
(605) 773-3563

Venk Ramkumar
Financial Analyst .............................................................venk.ramkumar@state.sd.us
(605) 773-3563

Examinations-Market Conduct
Tony Dorschner
Market Conduct Manager ..................................................tony.dorschner@state.sd.us
(605) 773-3563

Life and Health Policies
Gretchen Brodkorb
Senior HealthCare Analyst ...............................................gretchen.brodkorb@state.sd.us
(605) 773-3563

Candy Holbrook
Policy Analyst .................................................................candy.holbrook@state.sd.us
(605) 773-5122

MCC, TPA, DMPO, IRO, CMP and URO Applications
Bianas, Rebekah
Compliance Specialist ......................................................rebekah.bianas@state.sd.us
(605) 773-3563

Policy and Form Filing-Life and Health
Jeff Smith
Senior Life and Health Analyst ...........................................jeff.smith@state.sd.us
(605) 773-3563

Ray Klinger
Life and Health Analyst ....................................................ray.klinger@state.sd.us
(605) 773-3563

Policy and Form Filing-Property and Casualty: Personal Lines and Commercial Lines
Patrick Cushing
Property and Casualty Rate and Form Analyst .........................patrick.cushing@state.sd.us
(605) 773-3563

Policy and Form Filing-Property and Casualty: Workers’ Compensation
Patsy Mehlhaff
Property and Casualty Rate and Form Analyst .........................patsy.mehlhaff@state.sd.us
(605) 773-3563

Premium Tax
Patsy Madsen
Program Assistant ..........................................................patsy.madsen@state.sd.us
(605) 773-3563

Producer Licensing
Penney Wagoner
Corporation, MGA, Bail Bonds, Producer and Surplus Lines Broker Licensing ....................penney.wagoner@state.sd.us
(605) 773-3513

© 1991-2021 National Association of Insurance Commissioners
4/13/2021
SOUTH DAKOTA

Receivership
Johanna Nickelson
Assistant Director ................................................................. (605) 773-3563
johanna.nickelson@state.sd.us

Surplus Lines and Risk Retention
Charlene Squires-Keller
Surplus Lines Analyst/Solvency/Licensing.................................................. (605) 773-3563
charlene.squirekeller@state.sd.us
Carter Lawrence serves as the Commissioner of the Tennessee Department of Commerce and Insurance. Appointed by Governor Bill Lee, Lawrence assumed leadership of the department effective November 12, 2020. Before his appointment to Governor Lee’s cabinet, Lawrence served as Chief Deputy Commissioner and Chief Operating Officer at the Department of Commerce and Insurance.

Previously, Lawrence served as Assistant Commissioner for the Regulatory Boards Division at the Department of Commerce and Insurance where he oversaw more than 40 fee reductions while improving measured customer service, modernizing business practices to faster license professionals and successfully removed burdensome regulations. In 2019, Lawrence briefly served as Interim Commissioner for Governor Bill Lee.

As Tennessee’s Commissioner of Commerce and Insurance, Lawrence is the state fire marshal and is responsible for the divisions of insurance, fire prevention, regulatory boards – including twenty-six regulatory entities, TennCare Oversight, and the administratively attached Tennessee Law Enforcement Training Academy, Tennessee Police Officer Standards and Training Commission and Tennessee Emergency Communications Board. In 2020, the department collected approximately $1.25 billion in fees and premium taxes and had expenditures of $225 million.

Lawrence is an attorney who studied law at the University of Tennessee, where he also obtained a Master of Business Administration. For undergraduate studies, Carter obtained a Bachelor of Arts at Wheaton College in Illinois.

Lawrence is a Nashville-area native. He and his wife, Amy, are the proud parents three children – two boys, Alister and Titus, and a girl, Penelope. Together with their old dog, Otto, they are residents of the Nipper’s Corner area of Nashville and attend church at Nashville’s Church of the Redeemer.

Lawrence looks forward to continuing to advance Governor Lee’s agenda as he serves all 6.8 million Tennesseans impacted by the Department of Commerce and Insurance.
TENNESSEE

Bill Huddleston
Assistant Commissioner
(615) 360-4467
bill.huddleston@tn.gov

CONTACT PERSONS

Life and Health Insurance
Brian Hoffmeister
Assistant Commissioner
(615) 741-5602
brian.hoffmeister@tn.gov

Agent Licensing-Continuing Education
Kim Biggs
Director
(615) 741-7591
kimberly.biggs@tn.gov

Annual Statements
Hui Wattanaskolpant
Lead Analyst
(615) 253-2958
hui.wattanaskolpant@tn.gov

Company Licensing
Kim Blaylock
Analyst
(615) 532-7567
kim.blaylock@tn.gov

Consumer Insurance Services
Vickie Trice
Director
(615) 741-2218
vickie.trice@tn.gov

Fraud Investigations
Michele Stone
Director
(615) 741-8192
michele.stone@tn.gov

Department Counsel
John Speer
General Counsel
(615) 741-2199
john.speer@tn.gov

Maliaka Bass
Deputy General Counsel
(615) 741-9594
maliaka.bass@tn.gov

Deposits
Ethel Mims
(615) 532-1239
ethel.mims@tn.gov

Financial Affairs
Trey Hancock
Insurance Analysis Director
(615) 741-1504
trey.hancock@tn.gov

E. Joy Little
Financial Examinations Director
(615) 741-6796
joy.little@tn.gov

Premium Tax
TENNESSEE

Kim Blaylock
Tax Analyst
(615) 532-7567

Media Relations/Public Information
Kevin Walters
Communications Director
(615) 253-8941
kevin.walters@tn.gov

Rate, Rule and Form Filing-All Lines of Business
Brian Hoffmeister
Director
(615) 741-5602
brian.hoffmeister@tn.gov

Workers' Compensation
Mike Shinnick
Manager
(615) 741-0472
mike.shinnick@tn.gov

Property and Casualty-Personal Lines
David Juergens
Manager
(615) 741-1479
david.juergens@tn.gov

Receivership
Trey Hancock
Receivership
(615) 741-1504	trey.hancock@tn.gov

Service of Process
Ashley Ligon
(615) 532-5260
service.process@tn.gov

Captives
Belinda Fortman
Captive Director
(615) 770-0438
belinda.fortman@tn.gov
TEXAS

Luke Bellsnyder
Deputy Commissioner/NAIC Liaison
Luke.Bellsnyder@tdi.texas.gov
(512) 676-6028

Libby Elliott
Associate Commissioner/Director of Government Relations
Libby.Elliott@tdi.texas.gov
(512) 676-6602

Financial Regulation Division

Jamie Walker
Deputy Commissioner
Jamie.Walker@tdi.texas.gov
(512) 676-6368

Amy Garcia
Financial Analysis, Associate Commissioner/Chief Analyst
Amy.Garcia@tdi.texas.gov
(512) 676-6446

Andy Shuttleworth
Examinations, Associate Commissioner
Andy.Shuttleworth@tdi.texas.gov
(512) 676-6835

Shawn Frederick
Examinations, Chief Examiner - Financial
Shawn.Frederick@tdi.texas.gov
(512) 676-6832

Matthew Tarpley
Examinations, Chief Examiner - Market Conduct
Matthew.Tarpley@tdi.texas.gov
(512) 676-6829

Mike Boerner
Actuarial Office, Director/Chief Actuary
Mike.Boerner@tdi.texas.gov
(512) 676-6846

John Alexander
Supervisory Interventions, Director
John.Alexander@tdi.texas.gov
(512) 676-6418

Robert Rudnai
Company Licensing and Registration, Manager
Robert.Rudnai@tdi.texas.gov
(512) 676-7639

Annual Statement Copies

Annual Statement Room
(512) 676-6885

Deposits (Statutory)

David Carbajal
Deposits (Statutory)
David.Carbajal@tdi.texas.gov
(512) 676-6390

Property and Casualty Division

Mark Worman
Deputy Commissioner
Mark.Worman@tdi.texas.gov
(512) 676-6740

J'ne Byckovski
Property and Casualty Actuarial, Director/Chief Actuary
J'ne.Byckovski@tdi.texas.gov
(512) 676-6694

Marianne Baker
Property and Casualty Lines, Director
Marianne.Baker@tdi.texas.gov
(512) 676-6714

Life and Health Division
Texas

Richard Lunsford
Deputy Commissioner
(512) 676-6660
Richard.Lunsford@tdi.texas.gov

Debra Diaz-Lara
Associate Commissioner
(512) 676-6613
Debra.Diaz-Lara@tdi.texas.gov

Blake Davenport
Life and Health Lines, Director
(512) 676-6626
Blake.Davenport@tdi.texas.gov

Rachel Bowden
Regulatory Initiatives Office, Director
(512) 676-6616
Rachel.Bowden@tdi.texas.gov

Barbara Snyder
Life and Health Actuarial, Acting Director/Chief Actuary
(512) 676-6672
Barbara.Snyder@tdi.texas.gov

Mindy Carroll
Business Intelligence Office, Director
(512) 676-6643
Mindy.Carroll@tdi.texas.gov

Colleen Anderson
Managed Care Quality Assurance Office, Director
(512) 676-6413
Colleen.Anderson@tdi.texas.gov

SERFF
Sharalyn Taylor
(512) 676-6738
Sharalyn.Taylor@tdi.texas.gov

General Counsel
James Person
General Counsel
(512) 676-6032
James.Person@tdi.texas.gov

Allison Eberhart
Deputy General Counsel
(512) 676-6544
Allison.Eberhart@tdi.texas.gov

Carole Cearley
Legal, Policy Development Counsel, Director
(512) 676-6583
Carole.Cearley@tdi.texas.gov

Margaret Jonon
Legal, Financial Counsel, Director
(512) 676-6565
Margaret.Jonon@tdi.texas.gov

Administrative Operations
Anthony Infantini
Chief Financial Officer
(512) 676-7618
Anthony.Infantini@tdi.texas.gov

Human Resources
Cynthia Olivier
Director
(512) 676-6101
Cynthia.Olivier@tdi.texas.gov

Information Technology Services (Data Processing)
Amy Lugo
Director
(512) 676-6031
Amy.Lugo@tdi.texas.gov
Public Affairs
Stephanie Goodman
Deputy Commissioner
(512) 676-6935
Stephanie.Goodman@tdi.texas.gov

Customer Operations
Chris Herrick
Deputy Commissioner
(512) 676-6476
Chris.Herrick@tdi.texas.gov

Randall Evans
Associate Commissioner
(512) 676-6213
Randall.Evans@tdi.texas.gov

Aaron Jenkins
Complaints Processing, Director
(512) 676-6289
Aaron.Jenkins@tdi.texas.gov

Cindy Wright
Consumer Protection and Services Office, Director
(512) 676-6258
Cindy.Wright@tdi.texas.gov

Philip Reyna
Agent and Adjuster Licensing, Director
(512) 676-6794
Philip.Reyna@tdi.texas.gov

Agent Testing
Pearson VUE
Exam Contractor
(888) 754-7667

Complaints Resolution
General Information, Life, Accident and Health, Property and Casualty
(800) 252-3439

Premium Tax (Collected by the Comptroller's Office)
Karen Snyder
Comptroller of Public Accounts
(512) 463-4074

Enforcement
Leah Gillum
Deputy Commissioner
(512) 676-6357
Leah.Gillum@tdi.texas.gov

Mandy Meesey
Associate Commissioner
(512) 676-6348
Mandy.Meesey@tdi.texas.gov

Insurance Fraud
Chris Davis
Associate Commissioner
(512) 676-6295
Christopher.Davis@tdi.texas.gov

State Fire Marshal
Chief Orlando P. Hernandez
(512) 676-6800
Fire.Marshal@tdi.texas.gov
Jonathan T. Pike took the oath of office as Commissioner of the Utah Insurance Department on February 4, 2021. He was named Acting Commissioner by Gov. Spencer J. Cox and began serving on January 5, 2021.

Pike was raised in Salt Lake City and has worked in several positions with Intermountain Healthcare since 1990 and since 1995 in St. George. Prior to his appointment as Commissioner, he worked as the southwest Utah operations director for SelectHealth, the health insurance division of Intermountain Healthcare. Pike’s career has focused on physician relations and contracting, broker relations, sales management, and government and community liaison. He has been a member of the National Association of Healthcare Underwriters and the Utah Association of Healthcare Underwriters for many years.

In 2007, Pike was elected to the St. George City Council and in 2013 he was elected mayor of St. George. He serves on the boards of Dixie State University, Dixie Technology College, the Washington County Water Conservancy District, Encircle St. George, and previously as the president of the Utah League of Cities and Towns. He has served as the chair of the Rural Matters group for the Cox-Henderson Transition Team.

Pike received a bachelor’s degree in finance from the University of Utah and an MBA from Westminster College. Pike loves singing, playing the piano, organ, and guitar, as well as water and snow skiing, motorcycling and walking or biking on St. George’s many trails. He and his wife Kristy have five children and four grandchildren.
Shelley Wiseman
Director, Health and Life Division
(801) 957-9296
swiseman@utah.gov

Jake Garn
Director, Financial Regulation & Licensing
(801) 957-9257
jwgarn@utah.gov

Armand Glick
Director, Fraud
(801) 468-0248
aglick@utah.gov

Chad Thompson
Director, Information Technology
(801) 514-7508
chadt@utah.gov

Tracy Klausmeier
Director, Property and Casualty
(801) 957-9308
tklausmeier@utah.gov

Danny Schoenfeld
Director, Administrative Services
(801) 957-9220
dannyschoenfeld@utah.gov

Tomasz Serbinowski
Actuary
(801) 957-9324	tserbinowski@utah.gov

Jaak Sundberg
Health Actuary
(801) 957-9294
jsundberg@utah.gov

Travis Wegkamp
Director, Captive
(801) 957-9235	twegkamp@utah.gov

Tanji Northrup
Deputy Commissioner
(801) 957-9323	northrup@utah.gov

CONTACT PERSONS

Media Relations/Public Information
Steve Gooch
Public Information Officer
(801) 957-9322
sgooch@utah.gov

Department Counsel
Perri Babalis
Assistant Attorney General
(801) 718-1270
pbabalisk@utah.gov

Legislative
Reed Stringham
Deputy Commissioner
(801) 957-9325
rmstringham@utah.gov

Captive
Mark Wiedeman
Audit Manager
(801) 957-9236
mwiedeman@utah.gov

Travis Wegkamp
Director, Captive
(801) 957-9235
twegkamp@utah.gov

© 1991-2021 National Association of Insurance Commissioners
4/13/2021
UTAH

Fees
Danny Schoenfeld
Director, Administrative Services
(801) 957-9220
dannyschoenfeld@utah.gov

Financial
Jake Garn
Director, Chief Financial Examiner
(801) 957-9257
jwgarn@utah.gov
Malis Rasmussen
Deputy Director Financial Regulation & Licensing
(801) 957-9263
marasrussmussen@utah.gov
Weimei Ye
Deputy Director Financial Regulation & Licensing
(801) 957-9268
wye@utah.gov
Karen Gholston
Deposits
(801) 957-9258
kgholston@utah.gov
Weimei Ye
Annual Statements
(801) 957-9268
wye@utah.gov

Fraud
Armand Glick
Director, Fraud
(801) 468-0248
aglick@utah.gov

Health and Life
Shelley Wiseman
Director, Health and Life Division
(801) 957-9296
swiseman@utah.gov
Jaak Sundberg
Health Actuary
(801) 957-9294
jsundberg@utah.gov
Heidi Clausen
Assistant Director, Rate and Forms
(801) 957-9278
hclausen@utah.gov
Michelle White
Assistant Director, Consumer Services
(801) 957-9295
mmwhite@utah.gov

Licensing
Jay Sueoka
Manager, Company Licensing
(801) 957-9253
jsueoka@utah.gov
Randy Overstreet
Manager, Producer Licensing
(801) 957-9245
roverstreet@utah.gov

Premium Tax
Utah State Tax Commission
Customer Service
(801) 297-7986
https://tax.utah.gov/

Property and Casualty

© 1991-2021 National Association of Insurance Commissioners
4/13/2021
211
UTAH

Tracy Klausmeier (801) 957-9308
Director, Property and Casualty tklausmeier@utah.gov

Title Market Conduct Examiner (801) 957-9309
Adam Martin gmartin@utah.gov

Surplus Lines (801) 944-0114
Sylvia Bruno sbruno@slaut.org
Director, Surplus Lines Association of Utah

Tax Commission (801) 297-7705
Tyler McInotsh lcmcintosh@utah.gov
Tax Compliance Agent
Michael S. Pieciak is commissioner of the Vermont Department of Financial Regulation. He was first appointed by Gov. Peter Shumlin in July 2016 and reappointed by Gov. Phil Scott in December 2016.

Commissioner Pieciak serves as the chief regulator of Vermont’s financial services sector, including the insurance, captive insurance, banking and securities industries. Commissioner Pieciak previously served as deputy commissioner of the Department’s Securities Division, where he led the Division’s investigation into the Jay Peak EB-5 projects. Commissioner Pieciak is the past-president of the North American Securities Administrators Association, a member of the SEC Advisory Committee on Small and Emerging Companies and member of the National Association of Insurance Commissioners.

Prior to his service with the Department, Commissioner Pieciak practiced law in New York City at Skadden, Arps, Slate, Meagher & Flom LLP in the Mergers and Acquisitions Group, gaining experience in commercial transactions, corporate governance and investment and financing transactions. Commissioner Pieciak also previously practiced at Downs Rachlin Martin in Burlington in the Business Law Group.

Commissioner Pieciak grew up in Brattleboro and graduated cum laude from Union College with a degree in political science. He received his law degree summa cum laude from the University of Miami School of Law where he served as editor-in-chief of the “Miami Law Review.” Commissioner Pieciak is also a member of the Vermont State Colleges Board of Trustees and currently resides in Winooski, VT.

**Mailing Address**
Vermont Department of Financial Regulation
89 Main Street
Montpelier, Vermont 05620-3101

**Street Address**
Same as mailing address

**Phone Numbers**
Main (802) 828-3301
Captive Section (802) 828-3304

**Fax Numbers**
Main (802) 828-3306
Captive Section (802) 828-3460
Commissioner (802) 828-1919

**Office Hours**: 7:45 a.m.-4:30 p.m., Monday-Friday

**Website**: https://dfr.vermont.gov/


Michael S. Pieciak
Commissioner (802) 828-3301

Kevin Gaffney
Deputy Commissioner of Insurance (802) 828-4845

David Provost
Deputy Commissioner of Captives (802) 828-3304

Gavin Boyles
General Counsel (802) 828-1425
VERMONT

Phillips Keller
    Director of Insurance Regulation
    (802) 828-1464

Sandra Bigglestone
    Director of Captives
    (802) 828-4854

Dan Petterson
    Director of Financial Examinations
    (802) 828-3304

Karen Ducharme
    Insurance Examinations Director
    (802) 828-1959

Emily Brown
    Director of Rates and Forms
    (802) 828-4871

Christina Rouleau
    Director of Market Regulation & Producer Licensing
    (802) 828-2910

CONTACT PERSONS

NAIC Liaison
Thomas Taylor
    Executive Assistant to the Deputy Commissioner of Insurance
    (802) 828-4842

Agent and Broker Licensing, Examinations and Fees
Calley Rock
    Executive Assistant, Producer Licensing
    (802) 828-2370

Annual Statements
Lisa Messier
    Insurance Examiner
    (802) 828-4844

Consumer Complaints and Inquires
Brenda Clark
    Consumer Complaints Administrator
    (802) 828-4886

Deposits
Beth Pearce
    State Treasurer
    (802) 828-1452

Fees-Company Licensing
Paige Coolbeth
    Insurance Examiner
    (802) 828-2470

Fees-Rate and Form Filing Fees-Life and Health and Property and Casualty
Jessica Sherpa
    Rates and Forms Analyst
    (802) 828-2908

Media Relations/Public Information
VERMONT

Stephanie Brackin
(802) 828-4872

Premium Tax
Contact
Department of Taxes
(802) 828-2551

Receivership
Kevin Gaffney
Deputy Commissioner of Insurance
(802) 828-4845
VIRGIN ISLANDS

Lieutenant Governor Tregenza A. Roach is a proud Virgin Islander who has served the people of this Territory in each branch of Government. He recently completed his third term as a Senator in the Virgin Islands Legislature.

He earned a B.A. in Journalism from the University of Missouri and a J.D. from the University of Connecticut School of Law. While attending law school, he clerked in the Office of the Governor’s Legal Counsel, the Office of the U.S. Attorney, and the Territorial Court of the Virgin Islands. Upon graduating, he worked in the Territorial Court’s Civil and Family divisions and in private practice. He has been a member of the Virgin Islands Bar since 1991.

Roach began his career in public service as Legal Counsel to the Commissioner of Education, where he served for more than eight years before being selected as Executive Director of the Board of Education. In 2006, he was selected by the University of the Virgin Islands (UVI) to lead a program of public education in support of the Fifth Constitutional Convention. During this consultancy, he served as the Coordinator/Researcher of the Constitution 2008. He also represented UVI at United Nations (UN) Decolonization Seminars in Grenada and Indonesia. Although the UVI project ended in 2008, the UN qualified Roach as an expert on constitutional development processes in the U.S. territories and invited him on his own merits to a third Decolonization Seminar in St. Kitts in 2009.

He joined the UVI adjunct faculty from 1999 to 2012, teaching courses in the Humanities and a Constitutional Law course in the education graduate program. Other UVI projects, include the Legacy Report of President Emeritus LaVerne E. Ragster, Ph.D., a major environmental project with the U.S. EPA, launch of the Center for the Study of Spirituality and Professionalism, and Editor in Chief of its award-winning international literary journal.

Roach was elected to the 30th-32nd legislatures as a staunch advocate for education, the environment, and the youth and elderly of the Territory. He was nominated to the Education and the Law, Criminal Justice and Public Safety committees of the National Conference of State Legislatures (NCSL) and instrumental in the 2014 adoption of a resolution supporting full citizenship rights for those living in the Territory. In 2016, he presented a similar resolution that resulted in a full NCSL conference session devoted to the affairs of the remaining U.S. territories.

Mailing Address
Office of the Lieutenant Governor
Division of Banking, Insurance and Financial Regulation
5049 Kongens Gade
St. Thomas, Virgin Islands 00802

Email Address
See individual email addresses

Phone Numbers
Main (340) 774-7166
St. Croix Office (340) 773-6459

Fax Numbers
Main (340) 774-9458
St. Croix Office (340) 719-3801

Office Hours: 8:00 a.m.–5:00 p.m. (Atlantic Standard), Monday–Friday
Website: https://ltg.gov.vi/departments/banking-insurance-and-financial-regulation/
Make Checks Payable to: Government of the Virgin Islands

© 1991-2021 National Association of Insurance Commissioners
4/13/2021

Text by Tregenza A. Roach
Lieutenant Governor/Commissioner

Term of Office: Four Years
Elected: January 7, 2019
<table>
<thead>
<tr>
<th>Name</th>
<th>Title</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gwendolyn Hall Brady</td>
<td>Director, Division of Banking, Insurance and Financial Regulation</td>
<td>(340) 774-7166 <a href="mailto:gwendolyn.brady@lgo.vi.gov">gwendolyn.brady@lgo.vi.gov</a></td>
</tr>
<tr>
<td>Glendina Matthew</td>
<td>Assistant Director/Legal Counsel</td>
<td>(340) 773-6459 <a href="mailto:glendina.matthew@lgo.vi.gov">glendina.matthew@lgo.vi.gov</a></td>
</tr>
<tr>
<td>Suzette Richards</td>
<td>Legal Counsel</td>
<td>(340) 773-6459 <a href="mailto:moncia.carbon@lgo.vi.gov">moncia.carbon@lgo.vi.gov</a></td>
</tr>
<tr>
<td>Ashton Bertrand</td>
<td>Chief Other Financial Services (Captives)</td>
<td>(340) 773-6459 <a href="mailto:ashton.bertrand@lgo.vi.gov">ashton.bertrand@lgo.vi.gov</a></td>
</tr>
<tr>
<td>Cheryl Charleswell</td>
<td>Chief Financial Services Examiner</td>
<td>(340) 774-7166</td>
</tr>
<tr>
<td>Gail Danet-Joseph</td>
<td>Chief of Licensing</td>
<td>(340) 774-7166</td>
</tr>
<tr>
<td>Leonilda Jarvis</td>
<td>Medicare Coordinator and VI SHIP Director</td>
<td>(340) 714-4354</td>
</tr>
<tr>
<td>Vacant</td>
<td>Regulatory Analyst</td>
<td>(340) 773-6459</td>
</tr>
<tr>
<td><strong>CONTACT PERSONS</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>NAIC Liaison</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Gwendolyn Hall Brady</td>
<td>Director, Division of Banking, Insurance and Financial Regulation</td>
<td>(340) 774-7166</td>
</tr>
<tr>
<td>Annice F Canton</td>
<td>Executive Assistant</td>
<td>(340) 693-6194 <a href="mailto:annice.canton@lgo.vi.gov">annice.canton@lgo.vi.gov</a></td>
</tr>
<tr>
<td><strong>Legal Counsels</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Glendina Matthew</td>
<td>Legal Counsel</td>
<td>(340) 773-6459</td>
</tr>
<tr>
<td>Suzette Richards</td>
<td>Legal Counsel</td>
<td>(340) 773-6459</td>
</tr>
<tr>
<td><strong>I-SITE DP Coordinator</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lance McKay</td>
<td>Director, Information Technology</td>
<td>(340) 774-7166</td>
</tr>
<tr>
<td><strong>Annual Statements</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Beryl Freeman</td>
<td>Administrative Assistant</td>
<td>(340) 774-7166</td>
</tr>
<tr>
<td>Vanessa Richards</td>
<td>Financial Services Examiner</td>
<td>(340) 774-7166</td>
</tr>
</tbody>
</table>
VIRGIN ISLANDS

Juliette Daniel
Financial Services Examiner .........................................................(340) 774-7166

Consumer Complaints
Cheryl Charleswell
Chief Financial Services Examiner ...................................................(340) 774-7166

Examinations-Financial/Market Conduct
Cheryl Charleswell
Chief Financial Services Examiner ...................................................(340) 774-7166

Licensing/Fees
Beryl Freeman
Administrative Assistant ..................................................................(340) 774-7166
Linda Scarbriel
Insurance Licensing Examiner ............................................................(340) 774-7166

Medicare Supplement
Leonilda Jarvis
Medicare Coordinator and SHIP Director ...........................................(340) 774-7166
Karen Christian
Medicare Services Technician ..............................................................(340) 774-7166

Premium Taxes
Vanessa Richards
Financial Services Examiner ..............................................................(340) 774-7166
Juliette Daniel
Financial Services Examiner ..............................................................(340) 774-7166

Policy Form Filing
Vacant
Regulatory Analyst ...........................................................................(340) 773-6459

Rate Filing
Martin G. Emanuel
Financial Services Examiner ..............................................................(340) 774-7166

Surplus Lines
Zaire Burns-Olive
Financial Services Examiner ..............................................................(340) 774-7166
Scott A. White joined the Virginia Bureau of Insurance in 1998 as a Research Analyst in the Bureau of Insurance’s Property and Casualty Division. In 1999, he moved to the State Corporation Commission’s Office of General Counsel, where he provided legal advice and representation to the Bureau, primarily on property and casualty and agent enforcement/licensing matters. His responsibilities later expanded to include representing the Bureau on life and health and financial regulation matters. In 2011, White became Deputy General Counsel for Financial Services in the Office of General Counsel. In this position, he managed a group of attorneys who provide legal advice and representation to those divisions within the Commission that regulate insurance, securities, and financial institutions. White was appointed Commissioner of Insurance in January 2018.

White received a Bachelor of Arts degree from the University of Virginia and a law degree from the University of Missouri.

Term of Office: At the Pleasure of the State Corporation Commission
Appointed: January 1, 2018
VIRGINIA

Van Tompkins
NAIC Liaison, BOI Manager .................................................................(804) 371-9802

Wanda Evans
BOI Administration Manager ...................................................................... Administration

Darien Carter
Manager, Admin Revenue Mgmt .................................................................. Insurance Assessments

Automated Systems
Vicki Ayers
Supervisor, Automated Systems .................................................................(804) 371-9115

Consumer Outreach
Marly Santoro
Outreach Coordinator .................................................................................. consumeroutreach@scc.virginia.gov

Policy Compliance Division
Donald Beatty
Deputy Commissioner ..............................................................................(804) 786-3366

Agent Regulation Division
Michael Beavers
Deputy Commissioner ..............................................................................(804) 371-9221

Chuck Marshall
Supervisor, Agent Investigations, Life and Health ...........................................(804) 371-9990

Juan Rodriguez
Supervisor, Agent Investigations, Property and Casualty ..............................(804) 371-9930

Chuck Myers
Supervisor, Agent Investigations, RESA .....................................................(804) 371-9619

Richard Tozer
Supervisor, Agent Licensing ........................................................................(804) 786-9525

Property and Casualty Division
Rebecca Nichols
Deputy Commissioner ..............................................................................(804) 371-9331

Joycelyn Morton
Chief Market Examiner, PC Consumer Services ...........................................(804) 371-9540

Michael Smith
BOI Manager, Commercial Multi-Lines .........................................................(804) 371-9667

Andrea Baytop
BOI Manager, Market Conduct ......................................................................(804) 371-9547
Phyllis Oates  
BOI Manager, Personal Lines
(804) 371-9279

Lee Ann Robertson  
BOI Manager, Commercial Casualty
(804) 371-9003

Financial Regulation Division
Douglas Stolte  
Deputy Commissioner
(804) 371-9869

David Smith  
Chief Financial Examiner
(804) 371-9637

Edward Buyalos, Jr.  
Chief Financial Auditor
(804) 371-9869

John Bunce  
Supervisor, Life Examinations
(804) 371-9637

Connie Duong  
Supervisor, Financial Analysis-Domestic
(804) 371-9637

Kenneth Campbell  
Supervisor, HMO and Prepaid Plans
(804) 371-9637

Andy Delbridge  
Supervisor, Company Licensing and Regulatory Compliance
(804) 371-9637

Thomas Earley, Jr.  
Supervisor, Property and Casualty Examinations
(804) 371-9637

Craig Chupp  
Supervisor, Life Actuarial
(804) 371-9637

Stephen Thomas  
Supervisor, Financial Analysis-Foreign
(804) 371-9637

Greg Chew  
Chief Domestic Insurance Financial Analyst
(804) 371-9869

Life and Health Division
Julie Blauvelt  
Deputy Commissioner
(804) 371-9614

Robert Grissom  
Assistant Deputy Commissioner, Market Regulation
(804) 371-9614

Jacquelyn Myers  
Assistant Deputy Commissioner, Consumer Assistance
(804) 371-9614

© 1991-2021 National Association of Insurance Commissioners
4/13/2021
223
VIRGINIA

Elsie Andy
BOI Manager, Forms and Rates, Life and Health.................................................................(804) 371-9614

Todd Bryant
Manager, Managed Care Ombudsman..................................................................................ombudsman@scc.virginia.gov

Julie Fairbanks
BOI Manager, Life and Health Market Conduct.................................................................(804) 371-9385

Kim Naoroz
Supervisor, External Appeals...............................................................................................(804) 371-9913

Michelle McNamee
BOI Manager, Life and Health Consumer Services...........................................................(804) 371-9194

Counsel for the Department
Donnie Kidd
General Counsel......................................................................................................................(804) 371-9671

Media Relations/Public Information
Kenneth J. Schrad
Director, information Resources.........................................................................................(804) 371-9141
Mike Kreidler is Washington State’s eighth Insurance Commissioner. He was first elected in November 2000 and re-elected to a sixth term in November 2020. He has earned a reputation as a staunch advocate for consumer protection and a fair and balanced regulator of Washington’s diverse insurance markets.

Kreidler earlier served in the state legislature and the United States Congress. He was a member of the Northwest Power Planning Council and a regional director for the United States Department of Health and Human Services.

A doctor of optometry, Kreidler practiced at Group Health Cooperative of Puget Sound for 20 years. He has a master’s degree in Public Health from UCLA and was a founding director of a community bank. He retired as a lieutenant colonel from the United States Army Reserve in 2003 with 20 years of service.

Of the current NAIC membership, Kreidler is the longest-serving insurance commissioner in the United States. He was honored in 2009 with the “Excellence in Consumer Advocacy Award” presented by consumer advisors to the NAIC, and with the “2010 Leadership Award” by the Statewide Poverty Action Network.

---

**Mailing Address**
Washington State
Office of the Insurance Commissioner
P.O. Box 40255
Olympia, Washington 98504-0255

**Seattle Office**
The Central Building
810 3rd Avenue, Suite 650
Seattle, Washington 98104

**Criminal Investigations Unit Office (Anti-fraud)**
1520 Irving Street, Suite C
Tumwater, Washington 98512

**Phone Numbers**
- Main: (360) 725-7000
- Insurance Consumer Hotline: (800) 562-6900
- Tumwater Office: (360) 725-7000
- Seattle Office: (206) 464-6263
- Olympia Office: (360) 725-7100
- Criminal Investigations (Anti-fraud): (360) 586-2566

---

**Tumwater Office**
5000 Capitol Blvd SE
Tumwater, Washington 98501

**Olympia Office**
Insurance Building, Capitol Campus
302 Sid Snyder Avenue SW, Suite 200
Olympia, Washington 98504

**Email Address**
mikek@oic.wa.gov

**Fax Numbers**
- Main: (360) 586-3535
- Tumwater Office: (360) 664-2782
- Seattle Office: (206) 587-4244
- Olympia Office: (360) 586-3535
- Criminal Investigations (Anti-fraud): (360) 586-2574

---

© 1991-2021 National Association of Insurance Commissioners
4/13/2021
WASHINGTON

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.insurance.wa.gov
Make Checks Payable to: Insurance Commissioner

CONTACT PERSONS

Executive Division
Mike Kreidler
Commissioner............................................................... (360) 725-7100
mikek@oic.wa.gov

Jack Lovell
Acting Chief Deputy Commissioner............................................................... (360) 725-7007
jackl@oic.wa.gov

Hailey Hamilton
Executive Assistant to the Commissioner............................................................... (360) 725-7103
haileyh@oic.wa.gov

Sandra Murphy
Executive Assistant to the Chief Deputy............................................................... (360) 725-7104
sandram@oic.wa.gov

Steve Valandra
Deputy Commissioner/Public Affairs............................................................... (360) 725-7052
steveva@oic.wa.gov

Policy and Legislative Affairs Division
Candice Myrum
Deputy Commissioner/Policy and Legislative Affairs............................................................... (360) 725-7056
candicem@oic.wa.gov

Jon Noski
Legislative Director............................................................... (360) 725-7101
jonn@oic.wa.gov

Jay Bruns
Senior Climate Advisor............................................................... (360) 725-9651
jayb@oic.wa.gov

Jane Beyer
Senior Health Policy Advisor............................................................... (360) 725-7043
janeb@oic.wa.gov

Legal Affairs and Investigations Division
Toni Hood
Deputy Commissioner/Legal Affairs and Investigations............................................................... (360) 725-7050
tonih@oic.wa.gov

Tyler Robbins
Investigations Manager............................................................... (360) 725-7044
tylerr@oic.wa.gov

Operations Division
Jack Lovell
Deputy Commissioner/Operations............................................................... (360) 725-7007
jackl@oic.wa.gov

Stacey Warick
Chief Financial Officer............................................................... (360) 725-7030
staceyw@oic.wa.gov
WASHINGTON

Melanie Watness  
Human Resources Director.................................................................melaniew@oic.wa.gov

Bryce Carlen  
Chief Information Officer..............................................................brycec@oic.wa.gov

Sue Hedrick  
NAIC Coordinator........................................................................suehe@oic.wa.gov

Company Supervision Division

Melanie Anderson  
Deputy Commissioner/Company Supervision...................................melaniea@oic.wa.gov

John Jacobson  
Chief Financial Examiner...............................................................johnj@oic.wa.gov

Tarik Subbagh  
Assistant Chief Examiner.............................................................tariks@oic.wa.gov

Steve Drutz  
Chief Financial Analyst.................................................................steved@oic.wa.gov

Ned Gaines  
Chief Market Analyst....................................................................hedg@oic.wa.gov

John Haworth  
Market Conduct Oversight Manager................................................johnhaw@oic.wa.gov

Jeanette Plitt  
Chief Market Conduct Examiner.....................................................jeanettep@oic.wa.gov

Ron Pastuch  
Holding Company Manager...........................................................ronp@oic.wa.gov

Mark Durphy  
Company Licensing & Compliance Manager..................................markd@oic.wa.gov

Rates, Forms, and Provider Networks Division

Molly Nollette  
Deputy Commissioner/Rates, Forms, and Provider Networks............mollyn@oic.wa.gov

Mike Bryant  
Forms Compliance Manager..........................................................mikebr@oic.wa.gov

Kim Tocco  
Health Forms Manager..................................................................kmt@oic.wa.gov

Jennifer Kreitler  
Provider Networks Oversight Manager..........................................jenniferkerk@oic.wa.gov
WASHINGTON

Lichiou Lee (360) 725-7128
Chief Actuary, Actuarial Services, Life and Health Care
lichioul@oic.wa.gov

Eric Slavich (360) 725-7137
Actuarial Services, Property and Casualty Manager
erics@oic.wa.gov

Consumer Protection Division

Todd Dixon (360) 725-7262
Deputy Commissioner/Consumer Protection
todd@oic.wa.gov

Jeff Baughman (360) 725-7156
Surplus Lines Administrator
jeffb@oic.wa.gov

Jeff Baughman (360) 725-7156
Licensing and Education Manager
jeffb@oic.wa.gov

Joe Mendoza (360) 725-7146
Continuing Education
joe@oic.wa.gov

Consumer Advocacy Program

Lisa Heaton (360) 725-7095
Consumer Advocacy Manager
lisah@oic.wa.gov

Josh Culley (360) 725-7255
Property and Casualty
joshc@oic.wa.gov

Pam Brannan (360) 725-7243
Life and Health
pamb@oic.wa.gov

Statewide Health Insurance Benefits Advisors (SHIBA) Program

Tim Smolen (360) 725-7091
SHIBA Manager
tims@oic.wa.gov

Criminal Investigations Unit (Anti-fraud)

Phil Comstock (360) 586-2565
CIU Director
philc@oic.wa.gov
WEST VIRGINIA

Commissioner James A. Dodrill is responsible for the overall regulation of the West Virginia insurance market as well as protection of the State’s insurance consumers. He oversees the mission of the Offices of the Insurance Commissioner in promoting a healthy, competitive and solvent insurance market with ample consumer protections as well as consistent administration of the insurance laws and regulations of West Virginia.

Dodrill is a 1982 graduate with honors (Summa Cum Laude) of Marshall University, with a Bachelor of Arts degree in Political Science. He earned his Juris Doctorate degree from the West Virginia University College of Law in 1985, where his class ranking was 18th out of 119 graduates.

From 1985 until 1999, Dodrill was in private practice in West Virginia, during which time he tried dozens of felony and misdemeanor criminal cases and civil cases in the state and federal courts of West Virginia. He also participated in numerous appellate matters in multiple state and federal appellate courts that resulted in eight published appellate decisions. Dodrill is admitted to the practice of law before the United States Supreme Court, the U.S. Courts of Appeal for the Fourth and Sixth Circuits, the U.S. District Courts for the Northern and Southern Districts of West Virginia and the Southern District of Ohio, and the West Virginia Supreme Court of Appeals.

From 1999 to 2019, Dodrill was Corporate Claims Counsel for The Progressive Group of Insurance Companies, responsible for corporate claims litigation and risk management as well as supervision of high exposure/special complexity insurance-related legal matters involving conflicts of law, multi state/multi party claims, appellate actions, and bad faith/extra-contractual institutional litigation nationally, as well as government relations and legislative affairs.

Dodrill retired as a Lieutenant Colonel from the U.S. Air Force and Air National Guard, he has continued to serve in the Civil Air Patrol (CAP), the official auxiliary of the U.S. Air Force, and is now a Colonel and serving a four-year term as Commander of CAP’s West Virginia Wing. Dodrill's uniformed service totals more than 40 years.

Dodrill and his wife, Terri Payne Dodrill, reside in Putnam County, West Virginia. They have three children and two grandchildren.

Mailing Address
West Virginia Offices of the Insurance Commissioner
P.O. Box 50540
Charleston, West Virginia 25305-0540

Street Address
West Virginia Offices of the Insurance Commissioner
900 Pennsylvania Avenue
Charleston, West Virginia 25302

Email Address
See individual email addresses

Phone Numbers
Main (304) 558-3354
Toll-Free Number (In-state only) (888) 879-9842

Fax Numbers
Main (304) 558-0412

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.wvinsurance.gov
Make Checks Payable to: Premium Taxes and Dept. Fees: WV Insurance Commissioner Statutory Attorney Fees: State Auditor

James A. Dodrill
Commissioner

Term of Office: At the Pleasure of the Governor
Appointed: March 4, 2019
WEST VIRGINIA

James A. Dodrill
Commissioner ................................................................. (304) 558-3354
jim.dodrill@wv.gov

Janice Hemmelgarn
Executive Secretary ............................................................ (304) 414-8486
janice.l.hemmelgarn@wv.gov

Erin Hunter
Deputy Commissioner/General Counsel ........................................... (304) 414-8487
erin.k.hunter@wv.gov

Tonya Gillespie
Assistant Commissioner-Regulatory ............................................. (304) 414-8485
tonya.l.gillespie@wv.gov

Melinda Kiss
Assistant Commissioner-Finance/Accounting .................................... (304) 414-8488
melinda.a.kiss@wv.gov

Debbie Hughes
Assistant Commissioner-Operations ................................................ (304) 414-8400
debbie.m.hughes@wv.gov

CONTACT PERSONS

NAIC Liaison
James A. Dodrill
Commissioner ................................................................. (304) 558-3354
jim.dodrill@wv.gov

Administrative Services
Debbie Hughes
Director, Administrative Services ................................................ (304) 414-8400
debbie.m.hughes@wv.gov

Agent Licensing and Education (Agent/Agency Licensing, Education and Fees)
Rob Grishaber
Director, Agents Licensing and Education ....................................... (304) 558-0610
robert.e.grishaber@wv.gov

Consumer Advocacy
Dennis Garrison
Director, Consumer Advocacy ..................................................... (304) 414-8040
dennis.garrisonII@wv.gov

Consumer Services (Consumer Complaints, Inquiries and Consumer Counseling Program for Seniors)
Dena Wildman
Director, Consumer Services .................................................. (304) 558-3386
dena.l.wildman@wv.gov

Deposits
David Gillespie
Financial Reporting Specialist, Financial Accounting ......................... (304) 414-8465
david.l.gillespie@wv.gov

Insurance Co. Analysis & Exams Division (Co. Licensing, Fees, Annual Stmts. & Financial and Market Conduct Exams)
Jamie Taylor
Director, Company Analysis & Examinations ..................................... (304) 414-8010
jamie.o.taylor@wv.gov

Health Insurance Exchange

© 1991-2021 National Association of Insurance Commissioners
4/13/2021
230
WEST VIRGINIA

Ellen Potter (304) 414-8480
Insurance Program Manager ellen.j.potter@wv.gov

Information Systems/Record Management
Mike Farren (304) 414-5333
Information Systems Manager III Mike.K.Farren@wv.gov

Insurance Inspector General
Kirby Stickler (304) 414-8444
Insurance Inspector General kirby.s.stickler@wv.gov

Legal Division
Jeff Black (304) 558-0401
Associate Counsel, Attorney Supervisor, Compliance and Enforcement jeffrey.c.black@wv.gov

Victor Mullins (304) 558-0401
Associate Counsel-Legislation/Rules victor.a.mullins@wv.gov

Gregory A. Elam (304) 414-8024
Associate Counsel-Fraud Prosecution greg.a.elam@wv.gov

Media Relations/Public Information
Erin Hunter (304) 414-8400
General Counsel erin.k.hunter@wv.gov

Rates & Forms Division (Ins. Polices, Fees, Rates & Form Filing-Accident & Sickness/Life & Health/P&C Insurance)
Joylynn Fix (304) 414-8035
Director, Rates and Forms joylynn.fix@wv.gov

Statistical Reporting
Juanita Wimmer (304) 414-8491
Insurance Market Analyst juanita.d.wimmer@wv.gov

Workers' Compensation-Board of Review
Rita Hedrick-Helmick (304) 558-5230
Chair, Board of Review rita.f.helmick@wv.gov

Workers' Compensation-Claims Management
Samantha Chase (304) 414-8424
Director, Claims Services samantha.l.chase@wv.gov

Workers' Compensation-Office of Judges
Bradley Crouser (304) 558-5111
Chief Administrative Law Judge Bradley.A.Crouser@wv.gov

Workers' Compensation-Employer Accounts
Angela Shepherd (304) 414-7740
Director, WC Employer Accounts angela.h.shepherd@wv.gov
Mark V. Afable was appointed Wisconsin Commissioner of Insurance by Governor Tony Evers on January 22, 2019. In addition to serving as the state's chief regulator or insurance, Afable oversees the agency's 143 employees and supervises the Injured Patients and Families Compensation Fund and State Life Insurance Fund.

A graduate of Marquette University Law School, Afable has over 38 years of experience in the insurance industry. Prior to his appointment, Afable served as the Chief Legal Officer with American Family Insurance, overseeing corporate legal, government affairs and compliance, litigation and protective services. With extensive experience working with state and federal legislators, state insurance regulators and the NAIC, he advised Senior Leadership and the Board of Directors on legal matters involving corporate governance, compliance issues, and regulatory actions.

Before joining American Family in 1994, Afable directed legislative and regulatory efforts in several states for Allstate Insurance Company, where he first became involved with the NAIC. Earlier in his career, Afable focused his efforts on insurance policy and legislative issues as counsel for the National Association of Independent Insurers (NAII) in Des Plaines, Illinois.

Afable serves on the Board of Directors for Sunshine Place, a resource facility for charitable organizations providing food, clothing and social services to residents of Sun Prairie. He also serves on the American Family Children's Hospital Advisory Board and the Edgewood High School Board of Trustees.

Afable and his wife, Peggy, have four children and live in Sun Prairie, Wisconsin.

**Mailing Address**
Office of the Commissioner of Insurance  
State of Wisconsin  
P.O. Box 7873  
Madison, Wisconsin 53707-7873

**Street Address**
Office of the Commissioner of Insurance  
State of Wisconsin  
GEF–III, Second Floor  
125 South Webster Street  
Madison, Wisconsin 53703-3474

**Email Address**
firstname.lastname@wisconsin.gov

**Mailing Address for Agent Licensing**
Office of the Commissioner of Insurance  
State of Wisconsin  
P.O. Box 7872  
Madison, Wisconsin 53707-7872

**Fax Numbers**
Main (608) 266-9935

**Phone Numbers**
Main (608) 266-3586  
Toll-Free Number (In-state only) (800) 236-8517  
State Life Insurance Fraud (800) 562-5558  
Hearing/Speech Impaired (608) 226-3586

**Office Hours:** 7:45 a.m.–4:30 p.m., Monday–Friday

**Website:** oci.wi.gov

**Make Checks Payable to:** State of Wisconsin, Commissioner of Insurance

Mark Afable  
Commissioner .................................................................................................................................mark.afable@wisconsin.gov

© 1991-2021 National Association of Insurance Commissioners  
4/13/2021 233
WISCONSIN

Nathan Houdek
Deputy Commissioner..........................................................nathan.houdek@wisconsin.gov

Olivia Hwang
Director of Public Affairs..................................................olivia.hwang@wisconsin.gov

Open
Insurance Administrator, Funds and Program Management

Richard Wicka
Chief Legal Counsel.....................................................richard.wicka@wisconsin.gov

Amy Malm
Administrator of the Division of Financial Regulation......................amy.malm@wisconsin.gov

Rebecca Rebholz
Administrator of the Division of Market Regulation and Enforcement........rebecca.rebholz@wisconsin.gov

Christina Keeley
Chief, Consumer Affairs Section...........................................christina.keeley@wisconsin.gov

Lisa Brandt
Chief, Rates and Forms Section............................................lisa.brandt@wisconsin.gov

Diane Dambach
Chief, Market Analysis Section..........................................diane.dambach@wisconsin.gov

John Litweiler
Chief, Examinations, Bureau of Financial Analysis and Examinations........john.litweiler@wisconsin.gov

Kristin Forsberg
Chief, Section I, Bureau of Financial Analysis and Examinations..................kristin.forsberg@wisconsin.gov

Levi Olson
Chief, Section II, Bureau of Financial Analysis and Examinations.................leviolson@wisconsin.gov

Elena Vetrina
Chief, Section III, Bureau of Financial Analysis and Examinations...............elena.vetrina@wisconsin.gov

Richard Hinkel
Chief, Section IV, Bureau of Financial Analysis and Examinations...............richard.hinkel@wisconsin.gov

CONTACT PERSONS

NAIC Liaison
Olivia Hwang
Director of Public Affairs..................................................olivia.hwang@wisconsin.gov

Pending
Executive Staff Assistant..................................................
WISCONSIN

Market Analysis
Diane Dambach (608) 266-0106
Chief, Market Analysis Section.................................................................diane.dambach@wisconsin.gov

Agent Licensing
Melody Esquivel (608) 267-8132
Insurance Program Manager, Agent Licensing Section.............................ociagentlicensing@wisconsin.gov

Annual Statement and Company Licensing
Mary Sue Gilardi (608) 266-0091
Records Management Supervisor..............................................................marysue.gilardi@wisconsin.gov

Consumer Complaints and Inquires
Christina Keeley (608) 267-3868
Chief, Consumer Affairs Section............................................................christina.keeley@wisconsin.gov

Consumer Counseling Program for Seniors
Vicki Bucholz (608) 246-7016
Medigap Coordinator..................................................................................boaltc@wisconsin.gov

Continuing Education
Melody Esquivel (608) 267-8132
Insurance Program Manager, Agent Licensing Section.............................melody.esquivel@wisconsin.gov

Department Counsel
Richard Wicka (608) 261-6018
Chief Legal Counsel.....................................................................................richard.wicka@wisconsin.gov

Deposits
Mary Sue Gilardi (608) 266-0091
Records Management Supervisor..............................................................marysue.gilardi@wisconsin.gov

Examinations-Agent
Melody Esquivel (608) 267-8132
Insurance Program Manager, Agent Licensing Section.............................melody.esquivel@wisconsin.gov

Examinations-Financial
Amy Malm (608) 261-8562
Director, Bureau of Financial Analysis and Examinations..........................amy.malm@wisconsin.gov

Examinations-Market Conduct
Rebecca Rebholz (608) 264-8111
Director, Bureau of Market Regulation.....................................................rebecca.rebholz@wisconsin.gov

Fees-Agents
Melody Esquivel (608) 267-8132
Insurance Program Manager, Agent Licensing Section.............................melody.esquivel@wisconsin.gov
Fees-Companies
Suzane Vinmans (608) 266-9891
License Permit Program Associate, Support Section
suzanne.vinmans@wisconsin.gov

Health and Life Insurance
Christina Keeley (608) 267-3868
Chief, Consumer Affairs Section
christina.keeley@wisconsin.gov

Information Services
Bonnie Tiedt (608) 266-7392
IT Director, Information Services Section
bonnied.tiedt@wisconsin.gov

Injured Patients and Families Compensation Fund
Brynn Bruijn-Hansen (608) 267-1237
Insurance Program Manager
Brynn.BruijnHansen@wisconsin.gov

Life Insurance
Christina Keeley (608) 267-3868
Chief, Consumer Affairs Section
christina.keeley@wisconsin.gov

Local Government Property Fund
Brynn Bruijn-Hansen (608) 264-8118
Insurance Program Manager
brynn-bruijnhansen@wisconsin.gov

Media Relations/Public Information
Olivia Hwang (608) 267-9460
Director of Public Affairs
olivia.hwang@wisconsin.gov

Policy and Form Filing-Property/Casualty, Life and Health
Lisa Brandt (608) 267-7322
Chief, Rates and Forms Section
lisa.brandt@wisconsin.gov

Premium Tax
John Litweiler (608) 267-4390
Chief, Bureau of Financial Analysis and Examinations
john.litweiler@wisconsin.gov

Property and Casualty-Commercial Lines
Christina Keeley (608) 267-3868
Chief, Consumer Affairs Section
christina.keeley@wisconsin.gov

Property and Casualty-Personal Lines
Christina Keeley (608) 267-3868
Chief, Consumer Affairs Section
christina.keeley@wisconsin.gov

Receivership
WISCONSIN

Randy Milquet  
Financial Examiner Advanced .................................................................(608) 267-5296  
randy.milquet@wisconsin.gov

State Life Insurance Fund
Sarah Wehnes  
Insurance Program Manager ...............................................................(608) 267-4392  
sarah.wehnes@wisconsin.gov

Statistical Reporting
Christina Keeley  
Chief, Consumer Affairs Section ..........................................................(608) 267-3868  
christina.keeley@wisconsin.gov

Training Opportunities
Open
Insurance Administrator, Funds and Program Management

© 1991-2021 National Association of Insurance Commissioners
4/13/2021
Jeffrey 'Jeff' Rude was appointed Insurance Commissioner of the Wyoming Department of Insurance by Governor Mark Gordon on September 19, 2019.

Before becoming Insurance Commissioner, Rude spent five years in the Wyoming Department of Insurance as the Deputy Commissioner and one year as the Senior Health Policy and Planning Analyst.

Before working at the Wyoming Department of Insurance, Rude served 24 years in the United States Air Force as a Judge Advocate. He was General Counsel for a number of different organizations, the last being 20th Air Force, Cheyenne, Wyoming. He also specialized in the investigation of aircraft mishaps and retired in the rank of Colonel.

Rude has a Bachelor of Science in Public Administration from George Mason University, a Juris Doctorate from the University of North Dakota, and a Master of Military Operational Art and Science from Air University.

Rude and his wife, Kris, have two children.
WYOMING

Becky McFarland
Staff Attorney ................................................................. becky.mcfarland@wyo.gov
(307) 777-6889

Kayla Reynolds
Licensing Administrator .................................................. kayla.reynolds@wyo.gov
(307) 777-7344

April Klahn
Human Resources Professional ........................................... april.klahn2@wyo.gov
(307) 777-6887

CONTACT PERSONS

NAIC Liaison
G. Douglas Melvin
Chief Financial Examiner .................................................. doug.melvin@wyo.gov
(307) 777-5619

Accident/Health Insurance
Mavis Earnshaw
Insurance Standards Consultant ......................................... mavis.earnshaw@wyo.gov
(307) 777-6888

Health Policy
Denise Burke
Senior Policy and Planning Analyst ...................................... denise.burke@wyo.gov
(307) 777-2450

Agent Licensing
JoAnne DeBella
Office Support Specialist .................................................. joanne.debella@wyo.gov
(307) 777-3588

Roxanne Johnson
Office Support Specialist .................................................. roxanne.johnson@wyo.gov
(307) 777-7310

Annual Statements
Tammy Higgins
Auditor .................................................................................. tammy.higgins@wyo.gov
(307) 777-6884

Company Licensing
Samantha Sullivant
Accountant ........................................................................... samantha.sullivant@wyo.gov
(307) 777-7318

Consumer Complaints and Inquires
Ruth M. Case
Consumer Affairs Specialist, Life and Health ......................... ruth.case@wyo.gov
(307) 777-6556

Kristi Alma Jose
Consumer Affairs Specialist, Property and Casualty ................. kristi.almajose@wyo.gov
(307) 777-6557

Department Counsel
Rebecca Zisch
Assistant Attorney General .................................................. rebecca.zisch1@wyo.gov
(307) 777-7841

© 1991-2021 National Association of Insurance Commissioners
4/13/2021
WYOMING

Deposits
G. Douglas Melvin (307) 777-5619
Chief Financial Examiner
doug.melvin@wyo.gov

Examinations-Agent
Kayla Reynolds (307) 777-7344
Licensing Administrator kayla.reynolds@wyo.gov

Examinations-Financial
G. Douglas Melvin (307) 777-5619
Chief Financial Examiner
doug.melvin@wyo.gov

Examinations-Market Conduct
Bill Cole (307) 777-6870
Market Conduct Manager bill.cole1@wyo.gov

Fees-Agents
Kayla Reynolds (307) 777-7344
Licensing Administrator kayla.reynolds@wyo.gov

Fees-Companies
G. Douglas Melvin (307) 777-5619
Chief Financial Examiner
doug.melvin@wyo.gov

Information Systems
Vacant

Life Insurance
Amanda Tarr (307) 777-2447
Insurance Standards Consultant amanda.tarr@wyo.gov

Policy and Form Filing-Life and Health
Amanda Tarr (307) 777-2447
Insurance Standards Consultant amanda.tarr@wyo.gov
Mavis Earnshaw (307) 777-6888
Insurance Standards Consultant mavis.earnshaw@wyo.gov

Policy and Form Filing-Property and Casualty
Donna Stewart (307) 777-7308
Insurance Standards Consultant donna.stewart@wyo.gov
D'Anna Feurt (307) 777-7336
d'anna.feurt@wyo.gov

Premium Tax
WYOMING

Tammy Higgins
Auditor
(307) 777-6884
tammy.higgins@wyo.gov

Property and Casualty-Commercial Lines
D'Anna Feurt
Insurance Standards Consultant
(307) 777-7336
d'anna.feurt@wyo.gov

Property and Casualty-Personal Lines
D'Anna Feurt
Insurance Standards Consultant
(307) 777-7336
d'anna.feurt@wyo.gov

Receivership
Linda Johnson
Deputy Commissioner
(307) 777-6896
linda.johnson@wyo.gov
## Index by Jurisdiction

<table>
<thead>
<tr>
<th>Jurisdiction</th>
<th>Name</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alabama</td>
<td>Commissioner Jim L. Ridling</td>
<td>1</td>
</tr>
<tr>
<td>Alaska</td>
<td>Director Lori K. Wing-Heier</td>
<td>7</td>
</tr>
<tr>
<td>American Samoa</td>
<td>Insurance Commissioner Peni 'Ben' Itula Sapini Teo</td>
<td>11</td>
</tr>
<tr>
<td>Arizona</td>
<td>Director Evan G. Daniels</td>
<td>13</td>
</tr>
<tr>
<td>Arkansas</td>
<td>Commissioner Alan McClain</td>
<td>17</td>
</tr>
<tr>
<td>California</td>
<td>Commissioner Ricardo Lara</td>
<td>21</td>
</tr>
<tr>
<td>Colorado</td>
<td>Commissioner Michael Conway</td>
<td>29</td>
</tr>
<tr>
<td>Connecticut</td>
<td>Commissioner Andrew N. Mais</td>
<td>33</td>
</tr>
<tr>
<td>Delaware</td>
<td>Commissioner Trinidad Navarro</td>
<td>37</td>
</tr>
<tr>
<td>District of Columbia</td>
<td>Commissioner Karima M. Woods</td>
<td>43</td>
</tr>
<tr>
<td>Florida</td>
<td>Chief Financial Officer Jimmy Patronis</td>
<td>47</td>
</tr>
<tr>
<td>Florida</td>
<td>Commissioner David Altmaier</td>
<td>51</td>
</tr>
<tr>
<td>Georgia</td>
<td>Commissioner John F. King</td>
<td>55</td>
</tr>
<tr>
<td>Guam</td>
<td>Banking and Insurance Commissioner Michelle B. Santos</td>
<td>59</td>
</tr>
<tr>
<td>Hawaii</td>
<td>Commissioner Colin M. Hayashida</td>
<td>65</td>
</tr>
<tr>
<td>Idaho</td>
<td>Director Dean L. Cameron</td>
<td>69</td>
</tr>
<tr>
<td>Illinois</td>
<td>Acting Director Dana Popish Severinghaus</td>
<td>73</td>
</tr>
<tr>
<td>Indiana</td>
<td>Commissioner Stephen W. Robertson</td>
<td>79</td>
</tr>
<tr>
<td>Iowa</td>
<td>Commissioner Doug Ommen</td>
<td>85</td>
</tr>
<tr>
<td>Kansas</td>
<td>Commissioner Vicki Schmidt</td>
<td>89</td>
</tr>
<tr>
<td>Kentucky</td>
<td>Commissioner Sharon P. Clark</td>
<td>93</td>
</tr>
<tr>
<td>Louisiana</td>
<td>Commissioner James J. Donelon</td>
<td>97</td>
</tr>
<tr>
<td>Maine</td>
<td>Superintendent Eric A. Cioppa</td>
<td>103</td>
</tr>
<tr>
<td>Maryland</td>
<td>Commissioner Kathleen A. Birrane</td>
<td>107</td>
</tr>
<tr>
<td>Massachusetts</td>
<td>Commissioner Gary D. Anderson</td>
<td>113</td>
</tr>
</tbody>
</table>
Index by Jurisdiction

Michigan - Director Anita G. Fox.........................................................................................................................117
Minnesota - Temporary Commissioner Grace Arnold...............................................................................................121
Mississippi - Commissioner Mike Chaney..................................................................................................................125
Missouri - Director Chlora Lindley-Myers..................................................................................................................129
Montana - Commissioner Troy Downing..................................................................................................................133
Nebraska - Director Bruce R. Ramge CPCU, CIE .......................................................................................................137
Nevada - Commissioner Barbara D. Richardson..........................................................................................................141
New Hampshire - Commissioner Chris Nicolopoulos....................................................................................................145
New Jersey - Commissioner Marlene Caride..................................................................................................................149
New Mexico - Superintendent Russell Toal..................................................................................................................153
New York - Superintendent Linda A. Lacewell..............................................................................................................157
North Carolina - Commissioner Mike Causey.............................................................................................................159
North Dakota - Commissioner Jon Godfread...............................................................................................................163
Northern Mariana Islands - Acting Secretary of Commerce Edward M. Deleon Guerrero...........................................167
Ohio - Director Judith L. French......................................................................................................................................169
Oklahoma - Commissioner Glen Mulready..................................................................................................................175
Oregon - Insurance Commissioner Andrew R. Stolfi.......................................................................................................179
Pennsylvania - Commissioner Jessica K. Altman...........................................................................................................183
Puerto Rico - Commissioner Mariano A. Mier Romeu, Esq............................................................................................187
Rhode Island - Superintendent Elizabeth Kelleher Dwyer..............................................................................................189
South Carolina - Director Raymond G. Farmer............................................................................................................193
South Dakota - Director of Insurance Larry D. Deiter.................................................................................................197
Tennessee - Commissioner Carter Lawrence...............................................................................................................201
Texas - Chief Deputy Commissioner Doug Slape........................................................................................................205
Utah - Commissioner Jonathan T. Pike........................................................................................................................209
Index by Jurisdiction

Vermont - Commissioner Michael S. Pieciak ................................................................. 213
Virgin Islands - Lieutenant Governor/Commissioner Tregenza A. Roach ......................... 217
Virginia - Commissioner Scott A. White ........................................................................ 221
Washington - Commissioner Mike Kreidler .................................................................... 225
West Virginia - Commissioner James A. Dodrill ............................................................. 229
Wisconsin - Commissioner Mark Afable ......................................................................... 233
Wyoming - Insurance Commissioner Jeff Rude ............................................................... 239