Jim L. Ridling, a native Arkansan who has lived and worked in Montgomery since 1987, was appointed Insurance Commissioner of the Alabama Department of Insurance by Governor Bob Riley on September 15, 2008. He was reappointed by Governor Robert Bentley in 2011 and Governor Kay Ivey in 2017.

Ridling is a graduate of the University of the Ozarks. Upon graduation, he entered a management training program with Fireman’s Fund Insurance, leading to several management positions and culminating in his service as Executive Vice President U.S. operations, based in California. In 1987, he left California and traded his interest in American Express (which owned Fireman’s Fund at the time) for ownership in Southern Guaranty, a Fireman’s Fund subsidiary headquartered in Montgomery, where he served as the company’s President and CEO. The following year, Southern Guaranty sold to Winterthur Swiss, and he remained in his previous role and added the duties of Chairman until his retirement in 2003.

Following his retirement from Southern Guaranty, Ridling and other local business leaders formed River Bank and Trust, where he currently serves on the Board of Directors. Ridling is a former chairman of the Board of Directors for Jackson Hospital and has served on the Board of Directors of the Montgomery Airport Authority, the Montgomery Area Chamber of Commerce, and the Central Alabama Community Foundation. He is a former Chairman of the River Region United Way and continues to be involved in local business, charitable and community activities.

Ridling is married to the former Catherine Turner, a native of Northern California. He has two daughters – Erin Ridling and the late Hannah Ridling.
ALABAMA

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: http://www.aldoi.gov
Make Checks Payable to: Commissioner of Insurance

Mark Fowler
Deputy Commissioner ................................................................. (334) 241-4146

Jimmy Gunn
Deputy Commissioner ................................................................. (334) 241-4196

Reyn Norman
General Counsel ........................................................................ (334) 241-4119

Teresa Toby
Chief Accountant ........................................................................ (334) 241-4107

Richard Ford
Chief Examiner ........................................................................... (334) 241-4155

Ryan Donaldson
Chief of Receivership ................................................................ (334) 240-7561

Scott F. Pilgreen
State Fire Marshal ....................................................................... (334) 241-4170

Rodney Zeigler
Information Technology Manager .................................................. (334) 241-4112

Michelle Hendrix
Personnel Manager ..................................................................... (334) 240-4417

Antwionne Dunklin
Producer Licensing Manager ......................................................... (334) 241-4126

Gina Hunt
Rates and Forms Filing Division Manager ........................................ (334) 240-7570

Brian Powell
Strengthen Alabama Homes Director ............................................. (334) 241-4118

CONTACT PERSONS

Accident and Health Insurance
Yada Horace
Rates and Forms Analyst ............................................................... (334) 241-4175

Annual Statements
Belinda Williams
Senior Insurance Examiner Specialist ............................................... (334) 241-4162

Captive Company Licensing
ALABAMA

Sean Duke
Examinations Supervisor
(334) 241-4165

Company Licensing
Richard Ford
Chief Examiner
(334) 241-4155

Sean Duke
Examinations Supervisor
(334) 241-4165

Continuing Education-Agents
Antwione Dunklin
Producer Licensing Manager
(334) 241-4126

Department Counsel
Reyn Norman
General Counsel
(334) 241-4119

Deposits
Ken Smithson
Financial Analyst
(334) 241-4156

Examinations-Agent
Antwione Dunklin
Producer Licensing Manager
(334) 241-4126

Examinations-Financial
Richard Ford
Chief Examiner
(334) 241-4155

Fees-Agents
Antwione Dunklin
Producer Licensing Manager
(334) 241-4126

Fee-Company Licensing
Jessica Williamson
Account Clerk
(334) 241-4157

Legislation
Mark Fowler
Deputy Commissioner
(334) 241-4146

Reyn Norman
General Counsel
(334) 241-4119

Life Insurance
Yada Horace
Rates and Forms Analyst
(334) 241-4175
ALABAMA

Media Inquiries
Mark Fowler
Deputy Commissioner
(334) 241-4146

Policy and Form Filing-Life and Health
Yada Horace
Rates and Forms Analyst
(334) 241-4175

Policy and Form Filing-Property and Casualty
Gina Hunt
Manager
(334) 240-7570

Premium Tax
LaKisha Hardy
Senior Accountant
(334) 241-4114

Preneed
Sean Duke
Examinations Supervisor
(334) 241-4165

Producer Licensing
Antwionne Dunklin
Producer Licensing Manager
(334) 241-4126

Property and Casualty-Commercial Lines
Gina Hunt
Rates and Forms Filing Division Manager
(334) 240-7570

Property and Casualty-Personal Lines
Gina Hunt
Rates and Forms Filing Division Manager
(334) 240-7570

Statistical Reporting
Jimmy Gunn
Deputy Commissioner
(334) 241-4196

Fire Investigate/Fire Code Enforcement
Scott F. Pilgreen
State Fire Marshal
(334) 241-4170

Mark Drinkard
Assistant State Fire Marshal
(334) 241-4171

Insurance Fraud Unit-Investigators
Scott F. Pilgreen
State Fire Marshal
(334) 241-4170

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ALABAMA

Jim Finn
Assistant State Fire Marshal.................................................................(334) 240-6526

Service Contracts
Sean Duke
Examinations Supervisor........................................................................... (334) 241-4165

Strengthen Alabama Homes
Brian Powell
Director, Strengthen Alabama Homes.......................................................... (334) 241-4118
Lori Wing-Heier was appointed as the Director of the Alaska Division of Insurance on February 25, 2014.

Wing-Heier has approximately 30-years of experience in the insurance industry, which includes experience as a broker and an agent. She most recently served as the director of risk management at a large ANCSA corporation where she designed and implemented a comprehensive enterprise-wide risk management program. Wing-Heier also served as senior vice-president at a national brokerage, working with Alaskan entities throughout the state; and as president of the Alaska Independent Insurance Agents and Brokers, Inc.

Wing-Heier attended North Central Michigan College and holds the Certified Insurance Counselor (CIC) and Certified Risk Manager (CRM) designations.

As Director of the Alaska Division of Insurance, Wing-Heier oversees and enforces the "Division's mission to regulate the insurance industry to protect Alaskan consumers."

Wing-Heier is a 30 year resident of Alaska and she makes her home with her family in Anchorage, where the Insurance Director position is located.
ALASKA

CONTACT PERSONS

NAIC Liaison
Kelli Patterson
   Administrative Officer (Juneau) ................................................................. (907) 465-2515

Annual Statements/Audits/Premium Tax
Rebecca Nesheim
   Tax Auditor (Juneau) ................................................................................... (907) 465-2584

Commercial Lines/Credit Insurance/Property
Katie Hegland
   (Anchorage) ............................................................................................... (907) 269-7900

Company Licensing
Doug Hartman
   Financial Examiner (Anchorage) ................................................................. (907) 269-7900

Consumer Complaints
Shauna Nickel
   Supervisor (Anchorage) ............................................................................... (907) 269-7900

Department Counsel
Erin Egan
   (Anchorage) ............................................................................................... (907) 269-5200
   Fax (907) 276-8554

Dan Wilkerson
   (Anchorage) ............................................................................................... (907) 269-5200
   Fax (907) 276-8554

Deposits/Trust Securities
Jeff Bodine
   (Juneau) ..................................................................................................... (907) 465-2515

Examinations-Insurance Company/Financial
David Phifer
   Chief Financial Examiner ........................................................................... (907) 269-7900

Examinations-Market Compliance Issues
Sarah Bailey
   (Juneau) ..................................................................................................... (907) 465-2515

Examinations-Professional Standards and Continuing Education/Agents
Chris Murray
   Licensing Program Coordinator (Juneau) .................................................... (907) 465-2515

Filing-Life and Health
Sarah Bailey
   (Juneau) ..................................................................................................... (907) 465-2515
ALASKA

Filing-Property and Casualty
Katie Hegland
(Anchorage) .................................................................(907) 269-7900

Insurer Changes-Address, Articles, Bylaws
Jeff Bodine
(Juneau) ...........................................................................(907) 465-2515

Investigations
Alex Romero
Chief Investigator (Anchorage) ............................................(907) 269-7900

Media Relations/Public Information
Lori K. Wing-Heier
Director (Juneau) ...................................................................(907) 465-2515

Merger of Companies
David Phifer
(Anchorage) .......................................................................(907) 269-7900

Receivership
David Phifer
Chief Financial Examiner (Anchorage) ....................................(907) 269-7900

Risk Retention/Purchasing Group
Jeff Bodine
(Juneau) ...........................................................................(907) 465-2515

David Phifer
RRG Only (Anchorage) .........................................................(907) 269-7900

Regulatory
Jackson Willard
Regulations Specialist (Juneau) .............................................(907) 465-2515
ALASKA
Peni 'Ben' Itula Sapini Teo was appointed Insurance Commissioner by Governor Lemanu Palepoi Sialega Mauga on January 3, 2021.

Teo has vast experience in personnel management, marketing, purchasing, financial management, budgeting, auditing, import and export, finance and accounting. He is currently in term 9 of an online MBA program.

Teo is founder and managing partner of BJ Company Investors LLC (a partnership), doing business in Utah, southern Idaho, western Wyoming and northern Nevada. BJ Company Investors LLC performs validation and valuation inspections for businesses, residential homes and mobile homes for the U.S. Department of Housing and Urban Development (HUD), as well as banks and other financial institutions.

Teo is a U.S. Marine Corps veteran with 23 years of honorable service.

Peni 'Ben' Itula Sapini Teo
Insurance Commissioner

Term of Office: At the Pleasure of the Governor
Appointed: January 3, 2021

Mailing Address
Office of the Governor
American Samoa Government
A P Lutali Executive Office Building
Pago Pago, American Samoa 96799

Email Address
peni.teo@go.as.gov

Phone Numbers
Main (684) 633-4116

Fax Numbers
Main (684) 633-2269

Office Hours:
Website: https://www.americansamoa.gov/
Make Checks Payable to: American Samoa Office of the Insurance Commissioner

CONTACT PERSONS
Administrative
Pending
Senior Administrative Assistant to Commissioner and Assistant Commissioner

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Arizona Governor Doug Ducey appointed Evan Daniels Director of Arizona Department of Insurance and Financial Institutions effective July 20, 2020. The Department’s mission encompasses state regulatory oversight for both insurance and financial institutions, including banks and credit unions.

Before his appointment, Daniels served in the Arizona Attorney General’s Office, handling various matters related to consumer protection, innovation, technology, and government accountability. Of note, Daniels administered the Arizona Fintech Sandbox, a first-in-the-nation program for authorizing limited tests of innovative financial services products. Daniels co-authored the bill that created the Arizona sandbox and was responsible for the review, approval, and oversight of various tested products, including payments, consumer lending, digital assets, and machine learning. Daniels has spoken widely on regulatory innovation and represented the Arizona Attorney General’s Office as a member of the American Consumer Financial Innovation Network, a network of consumer financial regulatory agencies spearheaded by the Consumer Financial Protection Bureau, and the Global Financial Innovation Network, a similar network of global regulators spearheaded by the United Kingdom’s Financial Conduct Authority.

Daniels obtained a J.D. from University of Tennessee College of Law, where he served as Editor-in-Chief of Transactions: The Tennessee Journal of Business Law, an M.A. in Diplomacy from Norwich University, and a B.A. in History from Arizona State University.

Evan G. Daniels
Director

Term of Office: At the Will of the Governor
Appointed: July 20, 2020

Mailing Address
Arizona Department of Insurance and Financial Institutions
100 North 15th Avenue, Suite 261
Phoenix, AZ 85007-2630

Email Address
consumers@azinsurance.gov

Phone Numbers
Main (602) 364-3100

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://difi.az.gov/
Make Checks Payable to: Arizona Department of Insurance

Evan G. Daniels
Director
(602) 364-3100

Erin Klug
Interim Deputy Director
(602) 364-2393
Erin.Klug@difi.az.gov

CONTACT PERSONS
Annual Statement Filings
Cary Cook
Chief Financial Compliance Officer, Financial Affairs Division
(602) 364-3986
ARIZONA

Captive Insurer Licensing and Financial Reports
Vincent Gosz
Chief Captive Analyst, Financial Affairs Division.................................................................(602) 364-2008

Consumer Complaints and Inquiries
Gloria Barnes-Jackson
Supervisor, Consumer Assistance Section, Consumer Protection Division..............................(602) 364-2499

Department Counsel
Attorney General
Office.......................................................................................................................................(602) 542-3702

Deposits
Cary Cook
Chief Financial Compliance Officer, Financial Affairs Division..................................................(602) 364-3986

Examinations-Financial
David Lee
Chief Financial Examiner- Analyst, Financial Affairs Division.....................................................(602) 364-3965
Kurt Regner
Assistant Director, Financial Affairs Division..............................................................................(602) 364-3963

Examinations-Market Conduct
Maria Ailor
Market Conduct Oversight Manager, Market Oversight Division....................................................(602) 364-4994

Examinations (Pre-license)-Producer
Aqueelah Currie
Supervisor, Licensing Section, Consumer Protection Division.........................................................(602) 364-4457

Fees/Assessments
Mary Jordan
Supervisor, Business Services Section, Administrative Services Division...........................................(602) 364-2459

Financial Analysis
David Lee
Chief Financial Examiner- Analyst, Financial Affairs Division.........................................................(602) 364-3965
Kurt Regner
Assistant Director, Financial Affairs Division.................................................................................(602) 364-3963

Fraud Unit
Paul Hill
Assistant Director, Fraud Investigations Division.............................................................................(602) 364-2140

Guaranty Funds
ARIZONA

Lori Nestor
Executive Director, Guaranty Fund Office
(602) 364-3863

Health Care Appeals
Audrey Franklin
Supervisor, Health Care Appeals Office
(602) 364-2399

Insurer Licensing, Mergers/Acquisitions, Redomestications Withdrawals
Cary Cook
Chief Financial Compliance Officer, Financial Affairs Division
(602) 364-3986

Investigations, Enforcement
Steven Fromholtz
Assistant Director, Consumer Protection Division
(602) 364-2499

Ombudsman; Constituent Affairs
Catherine O'Neil
Consumer Affairs Administrator
(602) 364-2485

Policy, Form, Rate and Advertising Filings
Erin Klug
Assistant Director, Product Filing & Compliance Division
(602) 364-2393

Public and Media Affairs
Stephen Briggs
Public Information and Legislative Affairs Officer
(602) 364-3761

Premium Taxes
Susan Yepez
Manager, Insurance Tax Section, Administrative Services Division
(602) 364-2713

Producer Licensing
Aqueelah Currie
Supervisor, Licensing Section, Consumer Protection Division
(602) 364-4457

Receivership
Liane Kido
Deputy Receiver
(602) 364-2143

Statistical Reporting
Erin Klug
Assistant Director, Product Filing & Compliance Division
(602) 364-3453

Surplus Lines Insurer Qualification
Erica Bowsher
Insurance Analyst, Financial Affairs Division
(602) 364-3450
ARIZONA

Technology and Information Systems
Bud Leiner
Chief Information Officer, Technology Section, Administrative Services Division

(602) 364-2983
On April 3, 2020 Governor Asa Hutchinson appointed Alan McClain as Arkansas Insurance Commissioner. McClain began his career in state government in 1992 with the Arkansas Insurance Department after working with Sedgwick Insurance Group. He worked for the Arkansas Workers’ Compensation Commission for 13 years and was the CEO of that Commission for almost nine years.

Most recently, McClain served as Commissioner of the Arkansas Rehabilitation Services (ARS). In this role, which he assumed in 2015, he administered the day-to-day operations of ARS, which administers the Federal Vocational Rehabilitation Act.

McClain has also served on the Arkansas Workforce Development Board and the Governor’s Council on Developmental Disabilities. He is a past president of the International Association of Industrial Accident Boards & Commissions and the Council of State Administrators of Vocational Rehabilitation.

He holds an undergraduate degree from Hendrix College and a master’s in Public Administration from the University of Arkansas at Little Rock.

**Mailing Address**
Arkansas Department of Commerce
Arkansas Insurance Department
1 Commerce Way, Bldg 4, Suite 502
Little Rock, Arkansas 72202-2087

**Street Address**
Same as mailing address

**Email Address**
firstname.lastname@arkansas.gov

**Phone Numbers**
Main: (501) 371-2600
Toll-Free Number: (800) 282-9134
Consumer: (800) 852-5494
Seniors Only: (800) 224-6330
Fraud Only: (866) 660-0888
Public Employee Claims: (866) 278-8066

**Fax Numbers**
Main: (501) 371-2618
Accounting: (501) 682-6679
Commissioner: (501) 371-2620
Compliance (L&H/P&C): (501) 371-2748
Consumer Services: (501) 371-2749
Finance: (501) 371-2747
Human Resources: (501) 371-2817
Ins. Criminal Investigation: (501) 371-2799
Legal: (501) 371-2639
License: (501) 683-2604
Liquidation: (501) 371-2774
Public Employee Claims: (501) 371-2733
Risk Management: (501) 371-2842
SHIIP: (501) 371-2781

**Office Hours:** 8:00 a.m.-4:30 p.m., Monday-Friday
ARKANSAS

Website: www.insurance.arkansas.gov
Make Checks Payable to: Arkansas Insurance Department

Alan McClain
Commissioner.............................................................(501) 371-2620 alan.mcclain@arkansas.gov

Russ Galbraith
Chief Deputy Commissioner..............................................(501) 371-2620 russ.galbraith@arkansas.gov

Jim Brader
Deputy Commissioner & General Counsel, Legal.............................(501) 371-2825 jim.brader@arkansas.gov

Mel Anderson
Deputy Commissioner Financial Regulation, Finance..........................(501) 371-2667 mel.anderson@arkansas.gov

Chantel Allbritton
Regulatory Health Link......................................................(501) 371-2755 chantel.allbritton@arkansas.gov

Bill Lacy
Manager, Compliance (Life & Health and Property & Casualty)..............(501) 371-2801 bill.lacy@arkansas.gov

Ryan James
Communications Director..................................................(501) 371-2622 ryan.james@arkansas.gov

Courtney Traylor
Assistant Deputy Commissioner, Accounting...................................(501) 371-2613 courtney.traylor@arkansas.gov

Jackie Smith
Insurance Consumer Protection Manager, Consumer Services..............(501) 371-2641 jackie.smith@arkansas.gov

Carroll Astin
Manager, SHIIP (Senior Health Insurance Information Program)...........(501) 371-2785 carroll.astin@arkansas.gov

Peggy Dunlap
Insurance Licensing Manager, Agent Licensing................................(501) 371-2750 peggy.dunlap@arkansas.gov

Steve Uhrynowycz
Deputy Receiver and Liquidation Officer....................................(501) 371-2776 steve.uhrynowycz@arkansas.gov

Paul "Blue" Keller
Director, Criminal Investigation Division.................................(501) 371-2791 paul.keller@arkansas.gov

Nathan Culp
Director, Public Employee Claims..........................................(501) 371-2708 nathan.culp@arkansas.gov

Mark Guinee
Director, Risk Management.................................................(501) 371-2695 mark.guinee@arkansas.gov

Stephanie Lilly-Palmer
Manager, Human Resources..................................................(501) 371-2815 stephanie.lilly-palmer@arkansas.gov
Letty Hardee
Deputy Commissioner, Information Services
letty.hardee@arkansas.gov

Peggy Dunlap
Insurance License Manager, Agent Licensing
peggy.dunlap@arkansas.gov

Mel Anderson
Deputy Commissioner Financial Regulation, Finance
mel.anderson@arkansas.gov

Jackie Smith
Manager, Consumer Services
jackie.smith@arkansas.gov

Carroll Astin
Manager, SHIIP (Senior Health Insurance Information Program)
carroll.astin@arkansas.gov

Booth Rand
Legal
booth.rand@arkansas.gov

Peggy Dunlap
Insurance Licensing Manager, Agent Licensing
peggy.dunlap@arkansas.gov

Mel Anderson
Deputy Commissioner Financial Regulation, Finance
mel.anderson@arkansas.gov

Steve Uhrynowycz
Deputy Receiver, Liquidation Division
steve.uhrynowycz@arkansas.gov

Chantel Allbritton
Regulatory Health Link
chanel.allbritton@arkansas.gov

Bill Lacy
Manager, Compliance
bill.lacy@arkansas.gov
ARKANSAS

Media Relations/Public Information
Ryan James
Communications Director ................................................................. (501) 371-2622 ryan.james@arkansas.gov

Policy and Form Filing-Life & Health and Property & Casualty
Bill Lacy
Manager, Compliance ........................................................................... (501) 371-2800 bill.lacy@arkansas.gov

Premium Tax
Courtney Traylor
Assistant Deputy Commissioner, Accounting ........................................ (501) 371-2605 courtney.traylor@arkansas.gov

Statistical Reporting
Bill Lacy
Manager, Compliance (Life & Health and Property & Casualty) ................ (501) 371-2800 bill.lacy@arkansas.gov

Market Conduct
Crystal Phelps
Market Analysis ....................................................................................... (501) 371-2841 crystal.phelps@arkansas.gov
CALIFORNIA

Ricardo Lara is California's eighth Insurance Commissioner since voters created the elected position in 1988. Lara previously served in the California Legislature, representing Assembly District 50 from 2010 to 2012 and Senate District 33 from 2012 to 2018.

As Senator, Lara expanded protections for disaster survivors from losing their homes to insurance cancellation and nonrenewal. He wrote the nation's first climate insurance law, SB 30, to engage the insurance industry in the fight against climate-linked environmental disasters like wildfires and sea level rise. Lara is one of California's most effective environmental champions, working to improve health conditions and rein in air pollution.

Lara received the United Nations 2017 Climate and Clean Air Award with former Governor Edmund G. Brown Jr. and the California Air Resources Board for his work to reduce super pollutants.

Lara authored the Health4All Kids Act, which now covers 250,000 California children with full-scope health care regardless of their immigration status. He also authored laws that help prevent prescription drug abuse and crack down on patient brokering and fraud involving Californians recovering from substance abuse disorders.

Raised in East Los Angeles by immigrant parents, Lara made history in 2018 by becoming the first openly gay person elected to statewide office in California's history.

Lara earned a bachelor's degree in Journalism and Spanish with a minor in Chicano Studies from San Diego State University.

**Mailing Address**
California Department of Insurance
300 Capitol Mall, 17th Floor
Sacramento, CA 95814

**Oakland Office**
California Department of Insurance
1901 Harrison Street, 6th Floor
Oakland, California 94612

**Sacramento Office Address**
California Department of Insurance
300 Capitol Mall, 17th Floor
Sacramento, California 95814

**Phone Numbers**
Main (916) 492-3500
Consumer Hotline (800) 927-4357
Licensing Hotline (800) 967-9331
Sacramento Office (916) 492-3500
Oakland Office (415) 538-4010
Los Angeles Office (213) 346-6464

**Fax Numbers**
Main (916) 445-5280
Sacramento Office (916) 445-5280
Oakland Office (510) 238-7829
Los Angeles Office (213) 897-9051

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** www.insurance.ca.gov

**Make Checks Payable to:** Premium taxes: State Controller / Department fees: California Department of Insurance
CALIFORNIA

Catalina Hayes-Bautista  
Chief Deputy Commissioner  
(916) 492-3733  
catalina.hayes-bautista@insurance.ca.gov

Ken Allen  
Deputy Commissioner, Rate Regulation  
(213) 346-6783  
ken.allen@insurance.ca.gov

Susan Bernard  
Deputy Commissioner, Financial Surveillance  
(415) 538-4073  
susan.bernard@insurance.ca.gov

Teresa Campbell  
Deputy General Counsel, Regulatory and Legal Services  
(415) 538-4126  
teresa.campbell@insurance.ca.gov

Tony Cignarale  
Deputy Commissioner, Consumer Services and Market Conduct  
(213) 346-6360  
tony.cignarale@insurance.ca.gov

Julia Cross  
Deputy Commissioner, Administration and Licensing Services  
(916) 492-3264  
 julia.cross@insurance.ca.gov

Bryant Henley  
Deputy Commissioner and Special Counsel  
(916) 492-3558  
bryant.henley@insurance.ca.gov

Julia Juarez  
Deputy Commissioner, Community Relations and Outreach  
(213) 346-6412  
 julia.juarez@insurance.ca.gov

Vacant  
Deputy General Counsel, Litigation  
(916) 492-3500  

Michael Martinez  
Senior Deputy Commissioner, Policy and Legislation  
(916) 492-3573  
michael.martinez@insurance.ca.gov

George Mueller  
Deputy Commissioner, Enforcement  
(213) 346-6499  
george.mueller@insurance.ca.gov

Mike Peterson  
Deputy Commissioner, Climate and Sustainability  
(916) 492-3673  
mike.peterson@insurance.ca.gov

Kenneth Schnoll  
Deputy Commissioner and General Counsel  
(415) 538-4379  
kenneth.schnoll@insurance.ca.gov

Michael Soller  
Deputy Commissioner, Communications and Press Relations (Northern California)  
(916) 492-3542  
michael.soller@insurance.ca.gov

Byron Tucker  
Deputy Commissioner, Communications and Press Relations (Southern California)  
(213) 346-6363  
byron.tucker@insurance.ca.gov

CONTACT PERSONS

NAIC Liaison  
Camilo Pizarro  
(916) 492-3595  
camilo.pizarro@insurance.ca.gov

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CALIFORNIA

Natalie Bruton-Yenovkian
NAIC Coordinator
(916) 492-3602
natalie.bruton-yenovkian@insurance.ca.gov

Roberta Potter
Executive Office Operations Manager
(916) 492-3609
roberta.potter@insurance.ca.gov

Actuarial Office
Vacant
Chief Property Casualty Solvency Actuary
(415) 538-4208

Perry Kupferman
Chief Life Actuary
(213) 346-6854
perry.kupferman@insurance.ca.gov

Lan Brown
Chief Health Actuary
(213) 346-6136
lan.brown@insurance.ca.gov

Thomas Reedy
Chief Systems Actuary
(213) 346-6493
Thomas.Reedy@insurance.ca.gov

Accounting Practices and Procedures
Kim Hudson
Supervising Insurance Examiner
(213) 346-6122
kim.hudson@insurance.ca.gov

Annual Statements
Ngoc-Loan Nguyen
Senior Insurance Examiner (Supervisor)
(213) 346-6450
Ngoc-Loan.Nguyen@insurance.ca.gov

California Organized Investment Network (COIN)
Sukh Randhawa
Senior Investment Officer
(916) 492-3529
sukhbir.randhawa@insurance.ca.gov

Cannabis Insurance
Melerie Michael
Director, Cannabis Insurance Initiative
(916) 492-3462
melerie.michael@insurance.ca.gov

Communications
Byron Tucker
Deputy Commissioner, Communications and Press Relations (Southern California)
(213) 346-6363
byron.tucker@insurance.ca.gov

Michael Soller
Deputy Commissioner, Communications and Press Relations (Northern California)
(916) 492-3542
michael.soller@insurance.ca.gov

Conservation and Liquidation Office
Joseph Holloway
Chief Executive Officer, Conservation and Liquidation Office
(415) 676-5000
HollowayJ@caclo.org

Consumer Services
Lucy Jabourian
Division Chief, Consumer Services
(213) 346-6899
lucy.jabourian@insurnace.ca.gov

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Consumer Complaints and Inquiries
Consumer Hotline
Toll-Free .................................................................................................................. (800) 927-4357

Data Calls/Statistical Plans
Luciano Gobbo ...........................................................(213) 346-6308
Division Chief, Data Analytics and Reporting..................................................luciano.gobbo@insurance.ca.gov

Deposits and Fees
Merita Chung ...........................................................(916) 492-3451
Bureau Chief, Accounting Services.................................................................merita.chung@insurance.ca.gov

Enforcement Branch
George Mueller ...........................................................(213) 346-6499
Deputy Commissioner, Enforcement.................................................................george.mueller@insurance.ca.gov
Stephen Smith ...........................................................(916) 854-5748
Chief, Enforcement Branch Headquarters..........................................................stephen.smith@insurance.ca.gov

Financial Analysis-Company Licensing, Corporate Affairs Applications and Dividend Notices
Michelle Lo ...........................................................(213) 346-6334
Division Chief, Financial Analysis....................................................................michelle.lo@insurance.ca.gov

Financial Examinations-Insurer Financial Audits
Laura Clements ...........................................................(213) 346-6127
Division Chief, Field Examination.....................................................................laura.clements@insurance.ca.gov

Fraud Division
Eric Charlick ...........................................................(559) 440-5922
Division Chief, Fraud.........................................................................................eric.charlick@insurance.ca.gov
Shawn Conner ...........................................................(858) 693-7108
Assistant Chief, South Region ............................................................................shawn.connor@insurance.ca.gov
Kathleen Rooney ...........................................................(916) 854-5728
Assistant Chief, North Region ............................................................................kathleen.rooney@insurance.ca.gov
Victoria Martinez ...........................................................(323) 278-5062
Assistant Chief, Grant Programs and Training Unit..............................................victoria.martinez@insurance.ca.gov

Health Policy and Reform
Lan Brown ...........................................................(213) 346-6136
Chief Health Actuary..........................................................................................lan.brown@insurance.ca.gov
Bruce Hinze ...........................................................(415) 538-4392
Senior Health Policy Attorney............................................................................bruce.hinze@insurance.ca.gov
CALIFORNIA

Christopher Citko
Assistant Chief Counsel
(916) 492-3187
christopher.citko@insurance.ca.gov

Human Resources Management
Laurie Menchaca
Division Chief, Human Resources Management
(916) 492-3315
laurie.menchaca@insurance.ca.gov

Information Technology
David Noronha
Chief Information Officer
(916) 492-3294
david.noronha@insurance.ca.gov

Investigation Division
Lewis Deslauriers
Division Chief, Investigations
(661) 253-7505
lewis.deslauriers@insurance.ca.gov

Legal Branch
Kenneth Schnoll
Deputy Commissioner and General Counsel
(415) 538-4379
kenneth.schnoll@insurance.ca.gov

Vacant
Deputy General Counsel, Litigation

Teresa Campbell
Deputy General Counsel, Regulatory and Legal Services
(415) 538-4126
teresa.campbell@insurance.ca.gov

Legal-Corporate and Regulatory Affairs Bureau I and II
Carol Friar
Assistant Chief Counsel
(415) 538-4408
carol.friar@insurance.ca.gov

Valerie Sarfaty
Assistant Chief Counsel
(415) 538-4459
valerie.sarfaty@insurance.ca.gov

Legal-Enforcement Bureaus
Vacant
Assistant Chief Counsel (Oakland)

Michael Tancredi
Assistant Chief Counsel, Auto (Los Angeles)
(213) 346-6637
michael.tancredi@insurance.ca.gov

Denise Yuponce
Assistant Chief Counsel (Sacramento)
(916) 492-3171
denise.yuponce@insurance.ca.gov

Legal-Policy and Form Filing (Life and Disability, other than Health)
Leslie Tick
Assistant Chief Counsel
(415) 538-4190
leslie.tick@insurance.ca.gov

Legal-Rate Enforcement
Daniel Goodell
Assistant Chief Counsel (Oakland)
(415) 538-4191
daniel.goodell@insurance.ca.gov

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3/19/2021
CALIFORNIA

Legislation
Michael Martinez (916) 492-3573
Senior Deputy Commissioner, Policy and Legislation.michael.martinez@insurance.ca.gov

Long-Term Care
Tyler McKinney (916) 492-3521
Attorney, Enforcement Bureau.tyler.mckinney@insurance.ca.gov

Perry Kupferman (213) 346-6854
Chief Life Actuary.perry.kupferman@insurance.ca.gov

Life Insurance
Leslie Tick (415) 538-4190
Assistant Chief Counsel.leslie.tick@insurance.ca.gov

Perry Kupferman (213) 346-6854
Chief Life Actuary.perry.kupferman@insurance.ca.gov

Office of Principle-Based Reserving
Thomas Reedy (213) 346-6493
Chief Systems Actuary.thomas.reedy@insurance.ca.gov

Market Conduct-Claims Examinations and Rating and Underwriting Examinations
Pam O'Connell (916) 492-3599
Division Chief, Market Conduct.pam.oconnell@insurance.ca.gov

Ombudsman Office
Therese Gallagher (916) 492-3041
Ombudsman.therese.gallagher@insurance.ca.gov

Premium Tax (Annual Payments)
Merita Chung (916) 492-3451
Bureau Chief, Accounting Services.merita.chung@insurance.ca.gov

Premium Tax Audit
Laura Clements (213) 346-6127
Division Chief, Field Examination.laura.clements@insurance.ca.gov

Producer Licensing
Charlene Ferguson (916) 492-3010
Division Chief, Licensing Services.charlene.ferguson@insurance.ca.gov

Holly Kinney (916) 492-3040
Bureau Chief, Curriculum and Officer Review.holly.kinney@insurance.ca.gov

Dianne Cooper (916) 492-3036
Bureau Chief, Producer Licensing Bureau.dianne.cooper@insurance.ca.gov
CALIFORNIA

Licensing Hotline
Toll-Free: (800) 967-9331

Property and Casualty (Rates and Forms)
Adam Gammell (213) 346-6706
Division Chief, Rate Filing: adam.gammell@insurance.ca.gov

Receivership
Kenneth Schnoll (415) 538-4379
Deputy Commissioner and General Counsel: kenneth.schnoll@insurance.ca.gov

Joseph Holloway (415) 676-5000
Chief Executive Office, Conservation and Liquidation Office: hollowayj@caclo.org

Regulations
Bryant Henley (916) 492-3558
Deputy Commissioner and Special Counsel: bryant.henley@insurance.ca.gov

Reinsurance
Kenneth Schnoll (415) 538-4379
Deputy Commissioner and General Counsel: kenneth.schnoll@insurance.ca.gov

Monica Macaluso (415) 538-4118
Attorney, Corporate Affairs Bureau II: monica.macaluso@insurance.ca.gov

Risk Retention
Dawn Withers (916) 492-3099
Attorney, Corporate Affairs Bureau I: dawn.withers@insurance.ca.gov

Senior Issues
Tyler McKinney (916) 492-3521
Attorney, Enforcement Bureau: tyler.mckinney@insurance.ca.gov

Perry Kupferman (213) 346-6854
Chief Life Actuary: perry.kupferman@insurance.ca.gov

Statistical Reporting-Property and Casualty
George Yen (213) 346-6774
Bureau Chief, Rate Specialist: george.yen@insurance.ca.gov

Luciano Gobbo (213) 346-6308
Division Chief, Data Analytics and Reporting: luciano.gobbo@insurance.ca.gov

Title Insurance
Rafael Gutierrez (415) 538-4402
Senior Staff Counsel, Corporate Affairs Bureau I: rafeal.gutierrez@insurance.ca.gov
CALIFORNIA

Workers' Compensation
Vacant
Chief Property Casualty Solvency Actuary
(415) 538-4208
Michael Conway was appointed Commissioner of the Colorado Division of Insurance (DOI) by Governor Jared Polis on Dec. 21, 2018, and confirmed by the State Senate on Jan. 22, 2019. Prior to this, he was appointed Interim Commissioner of the DOI by Governor John Hickenlooper in January 2018. As Commissioner, Conway serves as the chief executive of the DOI and oversees the regulation of Colorado’s insurance industry. His role brings together consumers, the insurance industry and other stakeholders to create an inclusive, firm and fair regulatory approach to all lines of insurance such as auto, health, homeowner, life, property and casualty, title and workers’ compensation.

Conway served as the DOI Deputy Commissioner for Consumer and Compliance Services since March 2016. He was instrumental in developing and guiding the DOI’s strategies regarding health insurance during what was a tumultuous time for that industry. He advised the previous Commissioner and the Governor’s staff regarding the possible implications of federal changes to the regulation of health insurance in Colorado. His duties also entailed appearing before state legislative committees to advocate for the DOI’s positions regarding insurance and its regulation. He cultivated relationships with consumer groups and insurance industry to create a regulatory environment that helped Colorado consumers but was a fair, level playing field for the industry. He also worked within the DOI to establish objectives that provided for better protection of insurance consumers.

From 2010 to 2016, Conway was an assistant Attorney General for the Colorado State Attorney General’s Office, where he represented the DOI in all facets of regulation of the insurance industry including mergers and acquisitions of insurance companies, insurer rehabilitation/liquidation, and producer and company licensure litigation. While in the Attorney General’s Office, he worked with the Colorado Attorney General Pro Bono Family Law Clinic, advising clients on matters of divorce and child custody. He also worked as an attorney for Colorado Legal Services, advocating for indigent clients regarding housing rights, homelessness prevention, evictions and subsidized housing.

With the exception of three years spent in Miami for law school, Conway has called Colorado home for nearly 20 years since moving to attend the University of Colorado at Boulder.

**Mailing Address**
Department of Regulatory Agencies
Division of Insurance
1560 Broadway, Suite 850
Denver, Colorado 80202

**Email Address**
DORA_Insurance@state.co.us

**Fax Numbers**
Main (303) 894-7455

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday
**Website:** https://www.colorado.gov/pacific/dora/node/90616
**Make Checks Payable to:** Colorado Division of Insurance

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3/19/2021
COLORADO

Peg Brown (303) 894-7501
Chief Deputy—Property & Casualty Policy and Operations peg.brown@state.co.us

Rolf Kaumann (303) 894-7532
Chief Deputy—Finance rolf.kaumann@state.co.us

Kate Harris (303) 894-2429
Chief Deputy, Life and Health Policy kate.harris@state.co.us

Kyle Brown (303) 894-7891
Deputy—Affordability Programs kyle.m.brown@state.co.us

Debra Judy (303) 894-2066
Deputy—Legislative & Regulatory Affairs debra.judy@state.co.us

Vincent Plymell (303) 894-2261
Assistant Commissioner / Communications vincent.plymell@state.co.us

Cody Goodrich (303) 894-7425
Executive Assistant cody.goodrich@state.co.us

CONTACT PERSONS

Accident & Health Insurance
Matt Mortier (303) 894-7581
Director, Life & Health Consumer Services matt.mortier@state.co.us

Chief Actuary
Eric Unger (303) 894-7492
Chief Actuary eric.unger@state.co.us

Actuary—Life & Health—All ACA
Susan Steig (303) 894-2190
Actuary susan.steig@state.co.us

Actuary—Life & Health—All Non-ACA Lines
Sean Brady (303) 894-7484
Actuary sean.brady@state.co.us

Actuary—Property & Casualty
Mitchell Bronson (303) 894-2192
Statistical Analyst mitchell.bronson@state.co.us

Annual Statements
Keith Warburton (303) 894-7537
Director, Financial Services keith.warburton@state.co.us

Company Licensing
Cindy Hathaway (303) 894-7836
Director, Corporate Affairs cindy.hathaway@state.co.us
COLORADO

Compliance
Vacant
Director of Compliance..............................................................................................................................

Consumer Complaints—Life & Health
Matt Mortier (303) 894-7581
Director, Life & Health Consumer Services..........................................................................................................................matt.mortier@state.co.us

Consumer Complaints—Property & Casualty
Bobbie Baca (303) 894-7783
Director, Property & Casualty Consumer Services ...........................................................................................................bobbie.baca@state.co.us

Consumer Counseling Program for Seniors
Kimberly Latta (303) 894-7552
Director, SHIP/SMP Program........................................................................................................................................kimberly.latta@state.co.us

Department Counsel
Karl Kaesemeyer (303) 866-6000
First Attorney General ........................................................................................................................................karl.kaesemeyer@state.co.us

Deposits—Premium Taxes
Cindy Hathaway (303) 894-7544
Director, Corporate Affairs........................................................................................................................................cindy.hathaway@state.co.us

Examinations—Financial
Henry Freaney (303) 894-7488
Chief Financial Examiner........................................................................................................................................henry.freaney@state.co.us

Examinations—Market Regulation—Property and Casualty & Life and Health
Damion Hughes (303) 894-7543
Director, Market Regulation........................................................................................................................................damion.hughes@state.co.us

Examinations—Producer
Pearson VUE (800) 275-8247

Fee—Company
Cindy Hathaway (303) 894-7475
Director, Corporate Affairs........................................................................................................................................cindy.hathaway@state.co.us

Investigations
Steven Giampaolo (303) 894-2241
Director, Producer Licensing and Enforcement...........................................................................................................steven.giampaolo@state.co.us

Market Regulation
COLORADO

Damion Hughes  
Director, Market Regulation  
(303) 894-7543  
damion.hughes@state.co.us

Media Contact  
Vincent Plymell  
Assistant Commissioner / Communications  
(303) 894-2261  
vincent.plymell@state.co.us

Premium Tax  
Cindy Hathaway  
Director, Corporate Affairs  
(303) 894-7544  
cindy.hathaway@state.co.us

Producer Continuing Education  
Pearson VUE  
(800) 275-8247

Producer Licensing  
Steven Giampaolo  
Director, Producer Licensing and Enforcement  
(303) 894-2241  
steven.giampaolo@state.co.us

Property/Casualty Insurance  
Bobbie Baca  
Director, Property & Casualty Consumer Services  
(303) 894-7783  
bobbie.baca@state.co.us

Rate, Policy & Form Filing—Life & Health  
Jason Lapham  
Director, Life & Health Rates & Forms  
(303) 894-7499  
jason.lapham@state.co.us

Rate, Policy & Form Filing—Property & Casualty  
David Martinez  
Director, Property, Casualty & Title Rates & Forms  
(303) 894-2262  
davidj.martinez@state.co.us

Service of Process  
Christine Gonzales-Ferrer  
(303) 894-2157  
christine.gonzales-ferrer@state.co.us

Statistical Reporting  
Kelly Schultz  
(303) 894-7481  
kelly.schultz@state.co.us

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Andrew N. Mais was nominated as Connecticut's 33rd Insurance Commissioner by Governor Ned Lamont and began serving on March 4, 2019. The mission of the Connecticut Insurance Department is to protect consumers through regulation of the industry, outreach, education, and advocacy.

Previously a member of Deloitte’s Center for Financial Services, Mais primarily focused on the insurance sector—both US and internationally—serving as a subject matter specialist and resource on insurance regulation, providing expertise in corporate governance and responsibility in the public and private sector through his work at Deloitte and as a regulator and government official. Prior to that, he was a Director at the New York State Insurance Department (NYSID). He served four governors as part of the sr. leadership team through numerous events including the financial crisis of 2008 and major state and federal changes in health insurance regulations and laws. Before joining the NYSID, he served as director of a Connecticut nonprofit.

Mais has led various research teams; authored whitepapers on insurance issues; published articles in Best’s, Carrier Management magazine, and the Journal of Reinsurance; and has been quoted in trade publications, many of the largest general interest newspapers in the US, and the financial press. His expertise has been sought by organizations including the Government Accountability Office.

A graduate of Yale University, Mais has served in elected and appointed positions in New York and Connecticut, as well as on numerous boards. He most recently served as chair of the Council on Ethics of the town of Wilton, CT, where he lives with his wife, Susan, and is often visited by their daughter Jennifer. Other service includes the board of the Maritime Aquarium of Norwalk, a leading national institution with a mission that includes providing leadership in STEM education and training to students from under-served groups, as well as community education on the importance of the Long Island Sound.

His more than 30 years of community involvement includes past board memberships on the American Red Cross of Mid-Fairfield County; Board of Finance of the Town of Wilton (he was cited by the CT House of Representatives); Wilton Chamber of Commerce; Rotary Club of Wilton; The Teen Center of Wilton; Wilton Education Foundation; and numerous others.

**Mailing Address**
Connecticut Insurance Department
P.O. Box 816
Hartford, Connecticut 06142-0816

**Street Address**
Connecticut Insurance Department
153 Market Street, 7th Floor
Hartford, Connecticut 06103

**Email Address**
cid.admin@ct.gov

**Phone Numbers**
Main (860) 297-3800
Toll-Free (In-State Only) (800) 203-3447

**Fax Numbers**
Main (860) 566-7410

**Office Hours:** 8:00 a.m.-4:30 p.m., Monday-Friday

**Website:** www.ct.gov/cid

**Make Checks Payable to:** Treasurer, State of Connecticut

Andrew N. Mais
Commissioner

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CONNECTICUT

Joshua Hershman
Deputy Commissioner
(860) 297-3995
Joshua.Hershman@ct.gov

George Bradner
Director, Property and Casualty Division
(860) 297-3866

Kurt Swan
Director, Market Conduct/Fraud Investigations and Licensing
(860) 297-3972

Paul Lombardo
Director, Life and Health Division
(860) 297-3891
Paul.Lombardo@ct.gov

Wanchin Chou
Chief Actuary
(860) 297-3943

Kathryn Belfi
Director, Financial Regulation
(860) 297-3968

Fenhua Liu
Program Manager, Captive Division
(860) 297-3813

Lady Mendoza
Director of Government Relations
Lady.Mendoza@ct.gov

Jim Carson
Communications Director
Jim.Carson@ct.gov

Jared Kosky
Special Counsel to the Commissioner
Jared.Kosky@ct.gov

CONTACT PERSONS

Accident and Health Insurance
Paul Lombardo
Director, Life and Health Division
(860) 297-3891
Paul.Lombardo@ct.gov

Agent Investigation
Amy Stegall
Manager, Fraud, Investigations and Compliance Unit
(860) 297-3933

Agent Licensing
Tanya Penman-Sterling
Principal Examiner, Licensing Unit
(860) 297-3882

Annual Statements
Joan Nakano
Supervising Examiner, Financial Analysis and Compliance
(860) 297-3835

Captive Division
CONNECTICUT

Janet Grace
Program Manager, Captive Division (860) 297-3813

Company Licensing
Maura Welch
Supervising Examiner, Financial Analysis and Compliance (860) 297-3827

Consumer Complaints and Inquires
Gerard O'Sullivan
Director, Consumer Affairs Division (860) 297-3889

Deposits
Maura Welch
Supervising Examiner, Financial Analysis and Compliance (860) 297-3827

Examinations-Financial
Kathryn Belfi
Director, Financial Regulation (860) 297-3968

Examinations-Market Conduct
Kurt Swan
Director, Market Conduct/Fraud Investigations and Licensing (860) 297-3972

Fees-Agents
Kurt Swan
Director, Market Conduct/Fraud Investigations and Licensing (860) 297-3972

Fees-Company
Joan Nakano
Supervising Examiner, Financial Analysis and Compliance (860) 297-3835

Financial Analysis
Kathryn Belfi
Director, Financial Analysis and Compliance (860) 297-3968

Fraud
Amy Stegall
Manager, Fraud, Investigations and Compliance Unit (860) 297-3933

Life Insurance
Paul Lombardo (860) 297-3891
Director, Life and Health Division
Paul.Lombardo@ct.gov

Policy and Form Filing-Life and Health
Paul Lombardo (860) 297-3891
Director, Life and Health Division
Paul.Lombardo@ct.gov
CONNECTICUT

Policy and Form Filing-Property and Casualty
George Bradner
   Director, Property and Casualty Division...........................................................(860) 297-3866

Property and Casualty-Commercial Lines
George Bradner
   Director, Property and Casualty Division...........................................................(860) 297-3866

Property and Casualty-Personal Lines
George Bradner
   Director, Property and Casualty Division...........................................................(860) 297-3866

Receivership and Guaranty Funds
Jon E. Arsenault
   Director, Legal Division......................................................................................(860) 297-3811
Trinidad Navarro was elected in 2016 as Delaware’s 26th Insurance Commissioner. In this role, he oversees the regulation of the Delaware insurance market and the Department of Insurance’s (DOI) consumer protection efforts. In 2014, the most recent data available, the Delaware DOI ranked 10th in the U.S. in total written insurance premium and regulated companies with more than $620 billion in assets. The DOI is the largest consumer protection agency in the state.

A lifelong Delawarean, Navarro has an extensive record of public service and is committed to protecting Delaware consumers. He served more than 20 years with the New Castle County Police, retiring as the Public Information Officer after being elected as New Castle County Sheriff in 2010. While a police officer, he received the department’s distinguished Medal of Valor. Prior to that, he worked as a licensed insurance agent. He followed in the footsteps of his father, whose career was servicing the life and health insurance needs of his community. His father’s work demonstrated to him the importance of serving the people who have put their trust in you. Navarro put that lesson into action as an insurance agent, a police officer and as sheriff. He knows that serving the needs of the people is the hallmark of every profession and the obligation of every public servant.

Navarro is a member of the NAIC. He presently serves on the Delaware Health Care Commission, the State Employees Benefits Committee, the Deferred Compensation Council, and the Council on Health Promotion and Disease Prevention.

Navarro holds an associate degree in criminal justice from the Delaware Technical and Community College and a bachelor’s degree from Wilmington University.

Navarro has two daughters, Kylie and Hannah, and one son, Jordan. He currently resides in Bear, DE, with his wife, Melissa, and youngest daughter, Hannah.

Mailing Address
Delaware Department of Insurance
1351 West North Street
Suite 101
Dover, Delaware 19904

Street Address
Same as mailing address

Phone Numbers
Main (302) 674-7300
Toll-Free (In-State Only) (800) 282-8611

Fax Numbers
Main (302) 739-5280

Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday
Website: https://insurance.delaware.gov/
Make Checks Payable to: Department of Insurance

Stuart Snyder
Chief of Staff, (302) 674-7312
stuart.snyder@delaware.gov

Christina Haas
Senior Advisor, (302) 674-7303
christina.haas@delaware.gov

Term of Office: Four Years
Elected: November 2016
DELAWARE

Victoria "Dee" Jones ................................................. (302) 674-7305
Executive Assistant to the Commissioner.................................................. victoria.jones@delaware.gov

Tiffany Jenkins ....................................................... (302) 674-7306
Executive Assistant to the Deputy Commissioner........................................ tiffany.jenkins@delaware.gov

Kathleen (Kitty) Makowski ........................................... (302) 674-7326
Deputy Attorney General (DAG).......................................................... kathleen.makowski@delaware.gov

Jessica Willey ......................................................... (302) 674-7387
Deputy Attorney General (DAG).......................................................... jessica.willey@delaware.gov

Michael A. Capasso ................................................ (302) 674-7381
Deputy Attorney General (DAG).......................................................... michael.capasso@delaware.gov

Sarah Mullin .......................................................... (302) 674-6261
Controller...........................................................................sarah.mullin@delaware.gov

Leslie Ledogar .......................................................... (302) 674-7379
Regulatory Specialist...........................................................................leslie.ledogar@delaware.gov

David Lonchar .......................................................... (302) 674-7334
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG).................... dave.lonchar@delaware.gov

Frank Pyle .............................................................. (302) 674-7353
Director, Insurance Consumer Protection Enforcement................................. frank.pyle@delaware.gov

Gerald Pepper .......................................................... (302) 674-7352
Director, Insurance Fraud Prevention Bureau.............................................. gerald.pepper@delaware.gov

Steve Kinion .......................................................... (302) 577-5258
Director, Bureau of Captive...................................................................steve.kinion@delaware.gov

Roberta Jones ........................................................ (302) 674-7384
Director, Human Resources......................................................................roberta.jones@delaware.gov

Tim Li ................................................................. (302) 674-7332
Director, Information Technology............................................................ tim.li@delaware.gov

CONTACT PERSONS

Email by Division

Producer Licensing
Email..................................................................................licensing@delaware.gov

Bureau of Examination, Rehabilitation and Guaranty (BERG)
Email..................................................................................berg@delaware.gov

Consumer Services
Email..................................................................................consumer@delaware.gov

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<table>
<thead>
<tr>
<th>Delaware Medical Assistance Bureau</th>
<th>Email: <a href="mailto:DMAB@delaware.gov">DMAB@delaware.gov</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>Fraud Prevention</td>
<td>Email: <a href="mailto:fraud@delaware.gov">fraud@delaware.gov</a></td>
</tr>
<tr>
<td>Workplace Safety</td>
<td>Email: <a href="mailto:safety@delaware.gov">safety@delaware.gov</a></td>
</tr>
<tr>
<td>NAIC Liaison</td>
<td>Christina Haas (302) 674-7303 <a href="mailto:christina.haas@delaware.gov">christina.haas@delaware.gov</a></td>
</tr>
<tr>
<td>Accident and Health Insurance</td>
<td>Fleur McKendell (302) 674-7308 <a href="mailto:fleur.mckendell@delaware.gov">fleur.mckendell@delaware.gov</a></td>
</tr>
<tr>
<td>Producer Licensing</td>
<td>Robin David (302) 674-7348 <a href="mailto:robin.david@delaware.gov">robin.david@delaware.gov</a></td>
</tr>
<tr>
<td>Annual Statements</td>
<td>David Lonchar (302) 674-7334 <a href="mailto:dave.lonchar@delaware.gov">dave.lonchar@delaware.gov</a></td>
</tr>
<tr>
<td>Consumer Complaints and Inquiries</td>
<td>Michael Gould (302) 674-7304 <a href="mailto:michael.gould@delaware.gov">michael.gould@delaware.gov</a></td>
</tr>
<tr>
<td>Department Counsel</td>
<td>Kathleen (Kitty) Makowski (302) 674-7326 <a href="mailto:kathleen.makowski@delaware.gov">kathleen.makowski@delaware.gov</a></td>
</tr>
<tr>
<td></td>
<td>Jessica Willey (302) 674-7387 <a href="mailto:jessica.willey@delaware.gov">jessica.willey@delaware.gov</a></td>
</tr>
<tr>
<td></td>
<td>Michael A. Capasso (302) 674-7381 <a href="mailto:michael.capasso@delaware.gov">michael.capasso@delaware.gov</a></td>
</tr>
<tr>
<td>Deposits</td>
<td>Justine Martinez (302) 674-7386 <a href="mailto:justine.martinez@delaware.gov">justine.martinez@delaware.gov</a></td>
</tr>
<tr>
<td>Examinations-Financial</td>
<td>David Lonchar (302) 674-7334 <a href="mailto:dave.lonchar@delaware.gov">dave.lonchar@delaware.gov</a></td>
</tr>
<tr>
<td>Examinations-Market Conduct</td>
<td></td>
</tr>
</tbody>
</table>
DELAWARE

Robin David 
Supervisor, Market Conduct and Producer Licensing-------------------------------------robin.david@delaware.gov
(302) 674-7348

Fees-Producers
Robin David 
Supervisor, Market Conduct and Producer Licensing-------------------------------------robin.david@delaware.gov
(302) 674-7348

Fees-Company
Alisa Pritchard 
BERG Office Manager---------------------------------------------------------------alisa.pritchard@delaware.gov
(302) 674-7344

Information Systems
Tim Li 
Director, Information Technology-----------------------------------------------------tim.li@delaware.gov
(302) 647-7332

Media Relations/Public Information
Christina Haas 
Senior Advisor------------------------------------------------------------------christina.haas@delaware.gov
(302) 674-7303

Policy and Form Filing
Ann Lyon 
Property and Casualty Rating Analyst------------------------------------------ann.lyon@delaware.gov
(302) 674-7372

Jennifer Stinson 
Property and Casualty Rating Analyst------------------------------------------jennifer.stinson@delaware.gov
(302) 674-7385

Jan Brunory 
Life and Health Rating Analyst----------------------------------------------------janet.brunory@delaware.gov
(302) 674-7374

Jessica Luff 
Life and Health Rating Analyst------------------------------------------------------jessica.luff@delaware.gov
(302) 674-6293

Premium Tax
Jeannine N. Neal 
Administrative Officer----------------------------------------------------------jeannine.neal@delaware.gov
(302) 674-7339

Paulette Morris 
Senior Accountant, Premium Tax-------------------------------------------------------paulette.morris@delaware.gov
(302) 674-7383

Company Licensing
Alisa Pritchard 
BERG Office Manager---------------------------------------------------------------alisa.pritchard@delaware.gov
(302) 674-7344

Statistical Reporting
David Lonchar 
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG)---------------------dave.lonchar@delaware.gov
(302) 674-7334

Woods previously served as the Director of Business Development and Strategy in the Office of the Deputy Mayor for Planning and Economic Development (DMPED), where she provided strategic leadership, stakeholder engagement and global outreach to the business community. Ms. Woods has held several positions within DMPED, including Deputy Director of Business Development and International Business Manager, where she helped to shape signature business development initiatives, attract foreign direct investment and establish new business relationships with international markets. Her leadership has led to the successful execution of the Mayor’s economic strategy and helped to drive the District’s business attraction and retention efforts across key business sectors. Her work has also contributed to several policy outcomes, including increased investment in underrepresented entrepreneurs to address the human, social and financial capital that entrepreneurs need to grow and expand. Ms. Woods has served on several boards and commissions, including the Mayor’s Innovation Technology Inclusion Council, Washington DC Economic Partnership, Destination DC and the Greater Washington Board of Trade Council on Economic Development Officials.

Woods holds a M.B.A. from George Washington University and B.A. in law and society from the University of California at Santa Barbara.

Woods is married and lives with her husband and two daughters in Washington, DC.

**Mailing Address**
District of Columbia Department of Insurance, Securities and Banking
1050 First Street, NE, Suite 801
Washington, DC 20002

**Email Address**
disb@dc.gov

**Phone Numbers**
Main (202) 727-8000

**Office Hours:** 8:15 a.m. - 4:45 p.m., Monday-Friday

**Website:** www.disb.dc.gov

**Make Checks Payable to:** D.C. Treasurer

Karima Woods
Commissioner

Flavian Marwa
Deputy Commissioner - Market Operations

Sharon Shipp
Deputy Commissioner - Market Compliance

Term of Office: At the Pleasure of the Mayor
Appointed: January 21, 2020
Confirmed: July 28, 2020
DISTRICT OF COLUMBIA

Jessica D. Ehrlich
Chief of Staff
(202) 733-7816
ejessica.ehrlich@dc.gov

Christian Washington
Senior Policy Advisor
(202) 442-7754
christian.washington@dc.gov

Alicia M. Wade
Executive Assistant to the Commissioner
(202) 442-7760
alicia.wade@dc.gov

Philip Barlow
Associate Commissioner - Insurance
(202) 442-7823
philip.barlow@dc.gov

Dana Sheppard
Associate Commissioner - Risk Finance
(202) 442-7820
dana.sheppard@dc.gov

Jocelyn Bramble
General Counsel
(202) 442-7758
jocelyn.bramble@dc.gov

CONTACT PERSONS

Actuarial Analysis
Roberto Nkojo
Manager, Actuarial Analysis Branch
(202) 442-7757
robert.nkojo@dc.gov

Efren Tanhehco
Supervisory Health Actuary
(202) 442-7752
efren.tanhehco@dc.gov

Company and Agent Licensing
Sheila Johnson-Parker
Insurance Licensing Manager
(202) 442-7795
sheila.parker@dc.gov

Company Examinations-Financial
N. Kevin Brown
Chief Financial Examiner
(202) 442-7785
nathaniel.brown@dc.gov

Sean O'Donnell
Director of Financial Examinations, Risk Finance
(202) 442-8153
sean.o'donnell@dc.gov

Consumer Complaints
Philip Edmonds
Director, Compliance & Analysis Division
(202) 733-7913
philip.edmonds@dc.gov

Enforcement and Investigation Bureau
Brian Bressman
Director, Enforcement and Investigation Bureau
(202) 442-8790
brian.bressman@dc.gov

Financial Statement Filing and Analysis
N. Kevin Brown
Chief Financial Examiner
(202) 442-7785
nathaniel.brown@dc.gov
DISTRICT OF COLUMBIA

Information Systems
Shankar Vaidyanathan  
Chief Information Officer ..............................................................shankar.vaidyanathan@dc.gov

Office of Communication and Public Affairs
Paul Drehoff  
Public Information Officer..............................................................paul.drehoff@dc.gov

Policy and Form Filing
Howard Liebers  
Insurance Examiner Manager..........................................................howard.liebers@dc.gov

Policy and Administration
Katric Purdie  
Chief of Policy and Administration................................................katrice.purdie@dc.gov

Premium Tax
Jessie Li  
Financial Examiner .................................................................jessie.li@dc.gov

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3/19/2021
Jimmy Patronis is a native Floridian born and raised in Panama City. He earned his associate degree in restaurant management from Gulf Coast Community College and a bachelor’s degree in political science from Florida State University. He is a partner in a family-owned seafood restaurant called Captain Anderson’s, which celebrated its 50th anniversary in 2017.

His public service career began as an intern in the FL Senate and the United Kingdom’s House of Commons. After graduation, Governor Lawton Chiles appointed him to the FL Elections Commission, and he was reappointed by Governor Jeb Bush. He served in the FL House of Representatives from 2006 to 2014, representing his hometown region in the FL Panhandle. He was appointed to serve on FL’s Public Service Commission, as well as the Constitution Revision Commission, which meets once every 20 years to propose changes to the state constitution.

Recognized for outstanding leadership in his hometown of Panama City and throughout FL, he is committed to active civic engagement and business development. He has chaired the Greater Panama City Beach Chamber of Commerce’s Economic Development Council, served on the board of the Bay County Economic Development Alliance, the Salvation Army Advisory Board, the Bay County Chapter of the FL Restaurant and Lodging Association, and national president for the FL Vocational Industrial Clubs of America. He is a former trustee of the Gulf Coast Medical Center, and former director of the Bay Medical Center’s Foundation and Gulf Coast Community College Foundation Board. He was instrumental in the establishment of the Northwest FL Beaches International Airport in Panama City and has served as chairman and a board member of Bay County-Panama City International Airport and Industrial District.

Patronis and his wife, Katie, are proud parents to Jimmy Theo III and John Michael and are lifelong members of the Saint John’s Greek Orthodox Church.

**Mailing Address**
Florida Department of Financial Services
Office of the Chief Financial Officer
J. Edwin Larson Building
200 East Gaines Street
Tallahassee, Florida 32399-0301

**Email Address**
firstname.lastname@myfloridacfo.com

**Phone Numbers**
- Main: (850) 413-3089
- NAIC Liaison Main: (850) 413-5923
- Consumer Services (In-State): (877) 693-5236
- Consumer Services (Out-of-State): (850) 413-3089

**Fax Numbers**
- Main: (850) 413-2950
- NAIC Liaison Fax: (850) 487-0453

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday
**Website:** www.myfloridacfo.com

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3/19/2021
FLORIDA

Ryan West 
Chief of Staff. ............................................. ryan.west@myfloridacfo.com
(850) 413-4900

Vacant 
Inspector General .............................................. teresa.michael@myfloridacfo.com
(850) 413-3112

Sha'ron James 
Insurance Consumer Advocate, .................................. sha'ron.james@myfloridacfo.com
(850) 413-5923

Susan Miller 
Director, Internal Affairs, ........................................... susan.miller@myfloridacfo.com
(850) 413-2806

Brock Juarez 
Director, External Affairs ................................................ brock.juarez@myfloridacfo.com
(850) 413-2964

Jay Etheridge 
Deputy Chief Financial Officer ......................................... jay.etheridge@myfloridacfo.com
(850) 413-2851

Elizabeth Boyd 
Deputy Chief Financial Officer ........................................... elizabeth.boyd@myfloridacfo.com
(850) 413-4902

Scott Fennell 
Deputy Chief Financial Officer ........................................... scott.fennell@myfloridacfo.com
(850) 413-2908

Chasity O'Steen 
General Counsel ................................................ patientчная O'Steen@myfloridacfo.com
(850) 413-2898

Robert Tomillo 
Director, Cabinet Affairs ................................................... robert.tomillo@myfloridacfo.com
(850) 413-2825

Vacant 
Director, Legislative Affairs ................................................ bg.murphy@myfloridacfo.com
(850) 413-2890

CONTACT PERSONS

Agent and Agency Services

Greg Thomas 
Director .......................................................... greg.thomas@myfloridacfo.com
(850) 413-5401

Matt Tamplin 
Bureau Chief, Licensing .................................................. matt.tamplin@myfloridacfo.com
(850) 413-5496

Ray Wenger 
Bureau Chief, Investigations ............................................... ray.wenger@myfloridacfo.com
(850) 413-5605

Consumer Services

Tasha Carter 
Director .......................................................... tasha.carter@myfloridacfo.com
(850) 413-5816

David Jones 
Assistant Director ........................................................... david.jones@myfloridacfo.com
(850) 413-5787
FLORIDA

Shonnice Booker (850) 413-5841
Bureau Chief, Consumer Assistance...............................................................shonnice.booker@myfloridacfo.com

Denishia Sword (850) 413-5810
Bureau Chief, Education Advocacy and Research............................................denishia.sword@myfloridacfo.com

Fees
Alexandra Weimorts (850) 413-2092
Bureau Chief, Financial Services.................................................................alexandra.weimorts@myfloridacfo.com

Funeral, Cemetery and Consumer Services
Mary Schwantes (850) 413-4984
Director........................................................................................................mary.schwantes@myfloridacfo.com

Information Systems
Charles Ghini (850) 413-1505
Director.........................................................................................................charles.ghini@myfloridacfo.com

Investigative and Forensic Services
Col. Simon Blank (850) 413-4001
Director........................................................................................................simon.blank@myfloridacfo.com

Ernie Stoll (850) 413-4053
Assistant Director..........................................................................................ernie.stoll@myfloridacfo.com

Evangelina Brooks (850) 413-4020
Bureau Chief, Insurance Fraud....................................................................evangelina.brooks@myfloridacfo.com

Chief Brian McCoy (904) 798-4872
Bureau Chief, Workers Comp Fraud.........................................................brian.mccoy@myfloridacfo.com

Carl Chasteen (850) 539-2705
Bureau Chief, Forensic Services.................................................................carl.chasteen@myfloridacfo.com

Joe Steadman (850) 413-3667
Bureau Chief, Fire & Arson Investigations....................................................joseph.steadman@myfloridacfo.com

Lt. Mike Smith (850) 413-4038
Office of Fiscal Integrity................................................................................michael.smith@myfloridacfo.com

Licensing Examinations-Agents
Matt Tamplin (850) 413-5496
Bureau Chief, Licensing, License Qualification and Examinations..............matt.tamplin@myfloridacfo.com

Media Relations/Public Information
Anna Farrar (850) 413-2860
Director, Communications.............................................................................anna.farrar@myfloridacfo.com
FLORIDA

Rehabilitation and Liquidation Services
Toma Wilkerson (850) 413-4477
director...toma.wilkerson@myfloridacfo.com

Risk Management
Molly Merry (850) 413-4701
director...molly.merry@myfloridacfo.com

Shannon Segers (850) 413-4704
Bureau Chief, Loss Prevention...shannon.segers@myfloridacfo.com

Marc Stemle (850) 413-4851
Bureau Chief, Liability & Property Claims...marc.stemle@myfloridacfo.com

Tod Stupski (850) 413-4801
State Employee WC Claims Bureau Chief...tod.stupski@myfloridacfo.com

Treasury Deposits
Kenneth Lee (850) 413-3383
Bureau Chief, Collateral Management...kenneth.lee@myfloridacfo.com

Workers' Compensation
Tanner Holloman (850) 413-1622
director...taner.holloman@myfloridacfo.com

Andrew Sabolic (850) 413-1628
Assistant Director...andrew.sabolic@myfloridacfo.com

Pam Macon (850) 413-1708
Bureau Chief, Compliance...pam.macon@myfloridacfo.com

Stephen Yon (850) 413-1786
Bureau Chief, Employee Assistance and Ombudsman Office...stephen.yon@myfloridacfo.com

Charlene Miller (850) 413-1738
Bureau Chief, Monitoring & Audit...charlene.miller@myfloridacfo.com

Lisel Laslie (850) 413-1737
Office of Data Quality and Collection...lisel.laslie@myfloridacfo.com

Greg Jenkins (850) 413-1644
Bureau Chief, Financial Accountability...greg.jenkins@myfloridacfo.com
David Altmaier was appointed as the Florida Insurance Commissioner in April 2016 by the Financial Services Commission. He leads the Office of Insurance Regulation (OIR) and has oversight of one of the largest insurance markets in the world. Under Altmaier’s leadership, OIR has worked to cultivate a market in Florida in which insurance products are reliable, available, and affordable.

Altmaier began his public service at OIR in 2008, serving in a number of roles including Chief Analyst of the Property and Casualty Financial Oversight unit and Deputy Commissioner of Property and Casualty Insurance.

Commissioner Altmaier was voted President of the National Association of Insurance Commissioners (NAIC) for 2021, after serving as President-Elect in 2020 and Vice President in 2019. In his role as NAIC President, Altmaier serves as Chair of the Executive Committee, Internal Administration Subcommittee, Government Relations Leadership Council, and Co-Chair of the Special Committee on Race and Insurance. Commissioner Altmaier also serves as a Vice Chair of the Executive Committee for the International Association of Insurance Supervisors (IAIS), representing insurance regulators and supervisors of more than 200 jurisdictions worldwide.

Commissioner Altmaier was appointed by Governor DeSantis to serve as a member Florida’s Blockchain Task Force and during the COVID-19 pandemic, was selected to as a member of the Governor’s Re-Open Florida Task Force Industry Working Group on Agriculture, Finance, Government, Healthcare, Management and Professional Services.

Prior to joining OIR, Altmaier worked as a Florida licensed 2-20 and 2-14 insurance agent and as a high school math teacher. Altmaier graduated from Western Kentucky University in 2004 with a bachelor’s degree in mathematics.
FLORIDA

Erin VanSickle
Deputy Chief of Staff
(850) 413-2526
Erin.Vansickle@floir.com

Alexis Bakofsky
Director, Communications
(850) 413-5128
Alexis.Bakofsky@floir.com

Allison Sitte
Director, Government Affairs
Allison.Sitte@floir.com

Rebecca Smid
Director, Market Research & Technology
(850) 413-5021
Rebecca.Smid@floir.com

Anoush Brangaccio
General Counsel
(850) 413-4116
Anoush.Brangaccio@floir.com

Deanna Sablan
Inspector General
(850) 413-4980
Deanna.Sablan@floir.com

Susanne Murphy
Deputy Commissioner of Property and Casualty
(850) 413-5083
Susanne.Murphy@floir.com

John Reilly
Deputy Commissioner of Life and Health
(850) 413-5145
John.Reilly@floir.com

James Dunn
Director, Life and Health Product Review
(850) 413-5136
James.Dunn@floir.com

Carolyn Morgan
Director, Life and Health Financial Oversight
(850) 413-5233
Carolyn.Morgan@floir.com

Scott Woods
Director, Life and Health Market Regulation
(850) 413-5075
Scott.Woods@floir.com

Virginia Christy
Director, Property and Casualty Financial Oversight
(850) 413-5019
Virginia.Christy@floir.com

Sandra Starnes
Director, Property and Casualty Product Review
(850) 413-5344
Sandra.Starnes@floir.com

Sheryl Parker
Director, Property and Casualty Market Regulation
(850) 413-5086
Sheryl.Parker@floir.com

CONTACT PERSONS

NAIC Liaison
Christina Huff
(850) 413-5906
Christina.Huff@floir.com

Annual Statements—Life and Health Filings
Carolyn Morgan
Director, Life and Health Financial Oversight
(850) 413-5233
Carolyn.Morgan@floir.com
FLORIDA

Annual Statements—Property and Casualty Filings
Virginia Christy
Director, Property and Casualty Financial Oversight.................................................................Virginia.Christy@floir.com
(850) 413-5019

Company Licensing
Carolyn Morgan
Life and Health..........................................................................................................................Carolyn.Morgan@floir.com
(850) 413-5233

Virginia Christy
Property and Casualty................................................................................................................Virginia.Christy@floir.com
(850) 413-5019

Examinations—Financial and Market Investigations
Carolyn Morgan
Life and Health..........................................................................................................................Carolyn.Morgan@floir.com
(850) 413-5233

Virginia Christy
Property and Casualty................................................................................................................Virginia.Christy@floir.com
(850) 413-5019

Sheryl Parker
Market Investigations, Property and Casualty..............................................................................Sheryl.Parker@floir.com
(850) 413-5086

Scott Woods
Market Investigations, Life and Health.......................................................................................Scott.Woods@floir.com
(850) 413-5075

Life Insurance
Carolyn Morgan
Director, Life and Health Financial Oversight.............................................................................Carolyn.Morgan@floir.com
(850) 413-5233

Managed Care
Carolyn Morgan
Director, Life and Health Financial Oversight.............................................................................Carolyn.Morgan@floir.com
(850) 413-5233

Policy and Form Filing—Property and Casualty
Sandra Starnes
Director, Property and Casualty Product Review......................................................................Sandra.Starnes@floir.com
(850) 413-5344

Property and Casualty—Commercial and Personal Lines
Sandra Starnes
Director, Property and Casualty Product Review......................................................................Sandra.Starnes@floir.com
(850) 413-5344

Premium Tax—Surplus Lines
Virginia Christy
Director, Property and Casualty Financial Oversight.................................................................Virginia.Christy@floir.com
(850) 413-5019

Statistical Reporting
Sandra Starnes
Director, Property and Casualty Product Review ......................................................................Sandra.Starnes@floir.com
(850) 413-5344
John F. King was sworn in as Georgia's Insurance Commissioner by Governor Brian Kemp on July 1, 2019. He previously was the Chief of Police for the City of Doraville since October 2002. King served in many capacities with the Doraville Police Department, including Deputy Chief over enforcement operations. He began his employment with the City of Doraville in 1993 as a Detective. Prior to that, King was an Atlanta police officer beginning his career in 1985. While at the Atlanta Police Department, King worked various assignments including Red Dog, Organized Crime/Intelligence. King's career includes assignments to both the FBI and DEA as a Task Force Agent. In 1987, while at the Atlanta Police Department, he received the Chief's Blue Star for being injured in the line of duty as a result of criminal attack with a firearm.

A native of Mexico, King has created meaningful impact by building bridges among Doraville’s diverse populations and implementing youth education and crime-prevention programs. Recognizing Doraville's international composition, King made it a priority to hire bilingual police officers, place multiple languages on police cars, and ensure effective translators and public defenders were employed at the City Courthouse. His initiatives include Anti-Gang education programs for elementary school students and parents. King worked with the Hispanic Chamber of Commerce to establish an education program for prospective small business entrepreneurs and worked with state, county and local leaders to implement a safety and speed reduction program targeted on Buford Highway to reduce the number of pedestrian fatalities. King is also a member of Leadership DeKalb.

In addition to his role as Doraville’s Chief of Police, King serves as a Major General in the U.S. Army National Guard assigned to U.S. Army North and Commander Task Force 51. He was the former Commander of the 48th Infantry Brigade Combat Team and has deployed to Bosnia-Herzegovina, Iraq and Afghanistan. He served as the Military Advisor to the Deputy Minister of Interior for Security for Afghanistan, an agency of over 96,000 police officers. He has won many awards for military and public service including the Bronze Star Medal and Combat Infantry Badge, meritorious service medals, and a NATO award for his service in both Bosnia and Afghanistan, among others. He also received the El Salvador gold medal for achievement in 2006.

King earned a Bachelor’s Degree in criminal justice and public administration from Brenau University and a Master’s Degree in Strategic Studies from the U.S. Army War College. He was a graduate of class #229 in the FBI National Academy in Quantico, VA and a graduate of the Georgia International Law Enforcement Exchange program to Israel (GILEE). King is also fluent in Spanish.

**Mailing Address**
Office of Insurance and Safety Fire Commissioner
Two Martin Luther King, Jr. Drive, SE
West Tower, Suite 704, Floyd Bldg.
Atlanta, Georgia 30334

**Street Address**
Same as mailing address

**Phone Numbers**
Main (404) 656-2070
Toll-Free (800) 656-2298

**Fax Numbers**
Main (404) 657-8542

**Office Hours:** 8:00 a.m.-6:00 p.m., Monday-Friday
**Website:** www.oci.ga.gov
**Make Checks Payable to:** Commissioner of Insurance
GEORGIA

Martin R. Sullivan, Jr.  
Chief of Staff  
(404) 656-9140  
msullivan@oci.ga.gov

Merritt Beaver  
Chief Information Officer  
(404) 463-0953  
mbeaver@oci.ga.gov

Steve Manders  
Deputy Commissioner for Insurance  
(404) 656-2074  
smanders@oci.ga.gov

Steve Manders  
Deputy Commissioner for Insurance, Insurance Product Review  
(404) 656-2085  
smanders@oci.ga.gov

Brenda Wright  
Agent Licensing  
(404) 656-2101  
bwright@oci.ga.gov

Gregg Conley  
Executive Counsel  
(404) 463-0240  
gconley@oci.ga.gov

Terri Blackmer  
Director, Criminal Investigations  
(404) 656-2060  
tblackmer@oci.ga.gov

Jo Anne Oni  
Director, Consumer Services Division  
(404) 656-2070  
joni@oci.ga.gov

Craig Landolt  
State Fire Marshal, Safety Fire Division  
(404) 656-2064  
clandolt@oci.ga.gov

Mark Revenew  
Deputy Commissioner of Safety Fire  
(404) 656-3205  
mrevenew@oci.ga.gov

CONTACT PERSONS

NAIC Liaison  
Martin R. Sullivan, Jr.  
Chief of Staff  
(404) 656-9140  
msullivan@oci.ga.gov

Accident and Health Insurance  
Steve Manders  
Deputy Commissioner for Insurance, Insurance Product Review  
(404) 656-2085  
smanders@oci.ga.gov

Administrative Procedure  
Gregg Conley  
Executive Counsel  
(404) 463-0240  
gconley@oci.ga.gov

Agent Licensing  
Brenda Wright  
Agent Licensing  
(404) 656-2101  
bwright@oci.ga.gov
GEORGIA

Annual Statement-Property and Casualty
Scott Sanders  
Director, Insurance and Financial Oversight  
(404) 656-2074  
ssanders@oci.ga.gov

Company Licensing-Life and Health
Scott Sanders  
Director, Insurance and Financial Oversight  
(404) 656-2074  
ssanders@oci.ga.gov

Company Licensing-Property and Casualty
Scott Sanders  
Director, Insurance and Financial Oversight  
(404) 656-2074  
ssanders@oci.ga.gov

Computer Services
Merritt Beaver  
Chief Information Officer  
(404) 463-0953  
mbeaver@oci.ga.gov

Consumer Complaints and Inquires
Jo Anne Oni  
Director, Consumer Services Division  
(404) 656-2070  
joni@oci.ga.gov

Deposits-Life and Health
Kimnese Abdul-Salaam  
Insurance and Financial Oversight  
(404) 646-2074  
kabdul-salaam@oci.ga.gov

Deposits-Property and Casualty
Kimnese Abdul-Salaam  
Insurance and Financial Oversight  
(404) 656-2074  
kabdul-salaam@oci.ga.gov

Examinations-Agent
Brenda Wright  
Agent Licensing  
(404) 656-2101  
bwright@oci.ga.gov

Examinations-Financial
Steve Manders  
Deputy Commissioner for Insurance  
(404) 656-2074  
smanders@oci.ga.gov

Examinations-Market Conduct-Property and Casualty, Life and Health
Steve Manders  
Deputy Commissioner for Insurance  
(404) 656-2074  
smanders@oci.ga.gov

Fees-Life and Health
Scott Sanders  
Director, Insurance and Financial Oversight  
(404) 656-2074  
ssanders@oci.ga.gov

Fees-Property and Casualty
Scott Sanders  
Director, Insurance and Financial Oversight  
(404) 656-2074  
ssanders@oci.ga.gov
GEORGIA

Fraud Division
Terri Blackmer
Director, Criminal Investigations...............................................................tblackmer@oci.ga.gov
(404) 656-2060

Legislative Liaison
Weston Burleson
Legislative Liaison....................................................................................wburleson@oci.ga.gov
(404) 656-9140

Life Insurance
Steve Manders
Deputy Commissioner for Insurance, Insurance Product Review..................smanders@oci.ga.gov
(404) 656-2085

Media Inquiries
Weston Burleson
Communications Director........................................................................wburleson@oci.ga.gov
(404) 656-9140

Policy and Form Filing-Life and Health
Steve Manders
Deputy Commissioner for Insurance, Insurance Product Review..................smanders@oci.ga.gov
(404) 656-2085

Policy and Form Filing-Property and Casualty
Steve Manders
Deputy Commissioner for Insurance, Insurance Product Review..................smanders@oci.ga.gov
(404) 656-2085

Premium Tax
Mandy Snipes
Director, Premium Tax Division....................................................................msnipes@oci.ga.gov
(404) 656-7553

Property and Casualty-Commercial Lines
Steve Manders
Deputy Commissioner for Insurance, Insurance Product Review..................smanders@oci.ga.gov
(404) 656-2085

Property and Casualty-Personal Lines
Steve Manders
Deputy Commissioner for Insurance, Insurance Product Review..................smanders@oci.ga.gov
(404) 656-2085

Receivership
Steve Manders
Deputy Commissioner for Insurance............................................................smanders@oci.ga.gov
(404) 656-2074

Statistical Reporting
Steve Manders
Deputy Commissioner for Insurance............................................................smanders@oci.ga.gov
(404) 656-2085
Michelle B. Santos is the Commissioner of Banking and Insurance for the Island of Guam. Mrs. Santos is a native of the Island and has spent most of her working career in Government of Guam service. Mrs. Santos has held various positions directing and managing many aspects of different agencies at the top management level. Her experience includes accounting, budgeting, financial planning and administrative and operations management.

Mrs. Santos earned her bachelor’s degree in Business Administration from the University of Portland.

Mailing Address
Department of Revenue and Taxation
Regulatory Division
P.O. Box 23607
GMF, Guam 96921

Email Address
Michele.Santos@revtax.guam.gov

Street Address
1240 Army Drive
Barrigada, Guam 96913

Phone Numbers
Main (671) 635-7683

Fax Numbers
Main (671) 633-2643

Office Hours: 8:00 a.m.–5:00 p.m., Monday–Friday
Website: www.guamtax.com
Make Checks Payable to: Treasurer of Guam

Alice P. Sebastian-Cruz
Regulatory Examiner Supervisor
(671) 635-1844 alice.cruz@revtax.guam.gov

Anita M. Superales
Regulatory Examiner I
(671) 635-7664 anita.superales@revtax.guam.gov

Robert D. Tongson
Regulatory Examiner II
(671) 635-1833 robert.tongson@revtax.guam.gov

Nemencio David E. Briones
Regulatory Examiner II
(671) 635-1845 nemencio.briones@revtax.guam.gov
GUAM

Michele Marie R. Rabago
Regulatory Examiner I
(671) 635-1846
michele.rabago@revtax.guam.gov

John Paul G. Duenas
Regulatory Examiner I
(671) 635-7669
johnpaul.duenas@revtax.guam.gov

Michele Marie R. Rabago
Regulatory Examiner I
(671) 635-1846
michele.rabago@revtax.guam.gov

Christina G. Taimanao
Regulatory Examiner I
(671) 635-7668
christina.taimano@revtax.guam.gov

Michele Marie R. Rabago
Regulatory Examiner I
(671) 635-1846
michele.rabago@revtax.guam.gov

Michele Marie R. Rabago
Regulatory Examiner I
(671) 635-1846
michele.rabago@revtax.guam.gov

Michele Marie R. Rabago
Regulatory Examiner I
(671) 635-1846
michele.rabago@revtax.guam.gov

Michele Marie R. Rabago
Regulatory Examiner I
(671) 635-1846
michele.rabago@revtax.guam.gov

CONTACT PERSONS

Accident and Health Insurance
Alice P. Sebastian-Cruz
Regulatory Examiner Supervisor
(671) 635-1844
alice.cruz@revtax.guam.gov

Nemencio David E. Briones
Regulatory Examiner II
(671) 635-1845
nemencio.briones@revtax.guam.gov

Agent Licensing

Nemencio David E. Briones
Regulatory Examiner II
(671) 635-1845
nemencio.briones@revtax.guam.gov

Robert D. Tongson
Regulatory Examiner II
(671) 635-1833
robert.tongson@revtax.guam.gov

Anita M. Superales
Regulatory Examiner I
(671) 635-7664
anita.superales@revtax.guam.gov

John Paul G. Duenas
Regulatory Examiner I
(671) 635-7669
johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao
Regulatory Examiner I
(671) 635-7668
christina.taimano@revtax.guam.gov

Annual Statements

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GUAM

Alice P. Sebastian-Cruz ................................................................. (671) 635-1844
   Regulatory Examiner Supervisor .................................................... alice.cruz@revtax.guam.gov

Nemencio David E. Briones ........................................................... (671) 635-1845
   Regulatory Examiner II ............................................................... nemencio.briones@revtax.guam.gov

Company Licensing
Anita M. Superales ................................................................. (671) 635-7664
   Regulatory Examiner I ............................................................... anita.superales@revtax.guam.gov

Robert D. Tongson ................................................................. (671) 635-1833
   Regulatory Examiner II ............................................................... robert.tongson@revtax.guam.gov

John Paul G. Duenas ............................................................... (671) 635-7669
   Regulatory Examiner I ............................................................... johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao ........................................................... (671) 635-7668
   Regulatory Examiner I ............................................................... christina.taimano@revtax.guam.gov

Consumer Complaints and Inquires
Alice P. Sebastian-Cruz ................................................................. (671) 635-1844
   Regulatory Examiner Supervisor .................................................... alice.cruz@revtax.guam.gov

Anita M. Superales ................................................................. (671) 635-7664
   Regulatory Examiner I ............................................................... anita.superales@revtax.guam.gov

Robert D. Tongson ................................................................. (671) 635-1833
   Regulatory Examiner II ............................................................... robert.tongson@revtax.guam.gov

Nemencio David E. Briones ........................................................... (671) 635-1845
   Regulatory Examiner II ............................................................... nemencio.briones@revtax.guam.gov

John Paul G. Duenas ............................................................... (671) 635-7669
   Regulatory Examiner I ............................................................... johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao ........................................................... (671) 635-7668
   Regulatory Examiner I ............................................................... christina.taimano@revtax.guam.gov

Counsel
Vacant
   Attorney General ............................................................................................................ Vacant

Deposits
Anita M. Superales ................................................................. (671) 635-7664
   Regulatory Examiner I ............................................................... anita.superales@revtax.guam.gov

Examinations-Financial
Alice P. Sebastian-Cruz ................................................................. (671) 635-1844
   Regulatory Examiner Supervisor .................................................... alice.cruz@revtax.guam.gov
GUAM

Nemencio David E. Briones (671) 635-1845
Regulatory Examiner II.................................................................nemencio.briones@revtax.guam.gov

Examinations-Market Conduct
Alice P. Sebastian-Cruz (671) 635-1844
Regulatory Examiner Supervisor..................................................alice.cruz@revtax.guam.gov

Nemencio David E. Briones (671) 635-1845
Regulatory Examiner II.................................................................nemencio.briones@revtax.guam.gov

Robert D. Tongson (671) 635-1833
Regulatory Examiner II.................................................................robert.tongson@revtax.guam.gov

John Paul G. Duenas (671) 635-7669
Regulatory Examiner I.................................................................johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao (671) 635-7668
Regulatory Examiner I.................................................................christina.taimano@revtax.guam.gov

Fees
Anita M. Superales (671) 635-7664
Regulatory Examiner I.................................................................anita.superales@revtax.guam.gov

Nemencio David E. Briones (671) 635-1845
Regulatory Examiner II.................................................................nemencio.briones@revtax.guam.gov

Information Systems
Christina M. San Agustin (671) 635-1810
Programmer/Analyst Supervisor..................................................christina.sanagustin@revtax.guam.gov

Life Insurance
Anita M. Superales (671) 635-7664
Regulatory Examiner I.................................................................anita.superales@revtax.guam.gov

Robert D. Tongson (671) 635-1833
Regulatory Examiner II.................................................................robert.tongson@revtax.guam.gov

Nemencio David E. Briones (671) 635-1845
Regulatory Examiner II.................................................................nemencio.briones@revtax.guam.gov

John Paul G. Duenas (671) 635-7669
Regulatory Examiner I.................................................................johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao (671) 635-7668
Regulatory Examiner I.................................................................christina.taimano@revtax.guam.gov

Policy and Form Filing-Life and Health
Alice P. Sebastian-Cruz (671) 635-1844
Regulatory Examiner Supervisor..................................................alice.cruz@revtax.guam.gov
GUAM

Nemencio David E. Briones (671) 635-1845
Regulatory Examiner II nemencio.briones@revtax.guam.gov

Policy and Form Filing-Property and Casualty
Anita M. Superales (671) 635-7664
Regulatory Examiner I anita.superales@revtax.guam.gov

Robert D. Tongson (671) 635-1833
Regulatory Examiner I robert.tongson@revtax.guam.gov

Premium Tax
Alice P. Sebastian-Cruz (671) 635-1844
Regulatory Examiner Supervisor alice.cruz@revtax.guam.gov

UCC (Uniform Commercial Code) Filing Health Insurance Policy Forms and Rates Review
Alice P. Sebastian-Cruz (671) 635-1844
Regulatory Examiner Supervisor alice.cruz@revtax.guam.gov

Robert D. Tongson (671) 635-1833
Regulatory Examiner I robert.tongson@revtax.guam.gov

Nemencio David E. Briones (671) 635-1845
Regulatory Examiner II nemencio.briones@revtax.guam.gov

John Paul G. Duenas (671) 635-7669
Regulatory Examiner I johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao (671) 635-7668
Regulatory Examiner I christina.taimano@revtax.guam.gov
Colin M. Hayashida was named Insurance Commissioner for the Hawaii Insurance Division by the Department of Commerce and Consumer Affairs Director (DCCA) Catherine P. Awakuni Colón and was appointed by Governor David Ige on January 1, 2019.

The Hawaii Insurance Division regulates the Hawaii insurance industry, issues licenses, examines the fiscal condition of Hawaii-based companies, reviews rate and policy filings, and investigates insurance related complaints. As head of the Insurance Division, Hayashida will oversee the insurance industry in the State of Hawaii, which writes $19.8 billion in premiums, and includes 1,551 insurance companies and over 73,000 insurance producers.

Prior to his appointment as Insurance Commissioner, Hayashida worked in various analytical capacities within the Hawaii Insurance Division beginning in 2000. Most recently, he served as the insurance rate and policy analysis manager since 2011.

Hayashida received a bachelor’s degree in political science from the University of Hawaii.

Contact Information:

Department of Commerce and Consumer Affairs (DCCA)
Inspection Division
P.O. Box 3614
Honolulu, Hawaii 96811-3614

King Kalakaua Building
335 Merchant Street, Room 213
Honolulu, Hawaii 96813

Email Address
insurance@dcca.hawaii.gov

Phone Numbers
Main: (808) 586-2790
Fax Numbers
Main: (808) 586-2806

Office Hours: 7:45 a.m.-4:30 p.m., Monday-Friday
Website: cca.hawaii.gov/ins
Make Checks Payable to: Department of Commerce and Consumer Affairs, State of Hawaii

Gordon I. Ito
Chief Deputy Insurance Commissioner
(808) 586-2790

Paul Yuen
Supervising Attorney
(808) 586-3040

CONTACT PERSONS

NAIC Liaison
Martha Im
Staff Attorney
mim@dcca.hawaii.gov

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HAWAII

Annual Statements
John Pang
Insurance Examiner.................................................................(808) 586-7379

Captives
Andrew Kurata
Captive Administrator.............................................................(808) 586-0981

Company Licensing
Andy Chow
(808) 586-3874
Company Licensing Supervisor..................................................achow@dcca.hawaii.gov

Consumer Complaints and Inquiries
Samuel Thomsen
Chief Investigator........................................................................(808) 586-2790

Deposits
Andy Chow
(808) 586-3874
Company Licensing Supervisor..................................................achow@dcca.hawaii.gov

Examinations-Agency
Andy Chow
(808) 586-3874
Company Licensing Supervisor..................................................achow@dcca.hawaii.gov

Examinations-Financial
Tian Xiao
Chief Examiner...........................................................................(808) 586-3870
Vacant
Chief Financial Analyst...................................................................(808) 586-3870

Examinations-Market Conduct
Vacant
Market Conduct.............................................................................(808) 586-2790

Fees
Emily Rakieten
Insurance Licensing Assistant..................................................(808) 586-2788

Insurance Fraud
Colleen Chun
Administrator, Insurance Fraud Investigation Unit..............................(808) 586-2796

Health Insurance
Arlene Ige
Program Administrator...................................................................(808) 586-2804
HAWAII

Life Insurance
Kathleen Nakasone
Rate and Policy Analysis Manager
(808) 586-2809

Policy and Form Filing-Life, Accident and Sickness, Property and Casualty
Kathleen Nakasone
Rate and Policy Analysis Manager
(808) 586-2809

Premium Tax
Gale Miyazaki
Insurance Examiner
(808) 587-6741

Producer Licensing
Emily Rakieten
Insurance Licensing Assistant
(808) 586-2788

Property and Casualty-Commercial Lines and Personal Lines
Kathleen Nakasone
Rate and Policy Analysis Manager
(808) 586-2809

Statistical Reporting
Kathleen Nakasone
Rate and Policy Analysis Manager
(808) 586-2809
Dean L. Cameron was appointed Director of the Idaho Department of Insurance by Governor C.L. “Butch” Otter. He took office on June 15, 2015.

Cameron became licensed in life and health while attending college. Later, he passed his Series 6 and Series 63 exams and also obtained his property/casualty (P/C) license. Cameron is a third-generation agent.

At the time of his appointment as Director, Cameron was serving his 13th term as senator for District 27 as the most senior member of the Idaho Senate. He was serving his 8th term as the chairman of the Senate Finance Committee, which meets jointly with the House Appropriations Committee to set the budget for the state of Idaho.

He was the co-chair of a task force on health care and has sponsored nearly 20 pieces of health care legislation in his 24 years of service in the Idaho Senate.

Cameron was also former chairman of the Senate Commerce and Human Resources Committee, which handles all banking, business and insurance issues. He was the senior member of that committee until his resignation.

He earned an associate degree in arts and science at Ricks College in Rexburg, ID (now BYU-Idaho), majoring in political science.

Cameron was born in Burley, ID, and served a church mission to Portugal. Cameron and his wife, Linda, have three married children and seven grandchildren.
IDAHO

Randy Pipal (208) 334-4340
Bureau Chief, Consumer Services, SHIBA, Investigations, Consumer Affairs
randy.pipal@doi.idaho.gov

Vacant
Bureau Chief, Market Oversight (208) 334-4315

CONTACT PERSONS

NAIC Liaison
Pamela Murray (208) 334-4217
Assistant to the Director of Insurance pamela.murray@doi.idaho.gov

Annual Statements
Amber Re (208) 334-4337
Examiner Financial Analysis, Supervisor amber.re@doi.idaho.gov

Company Licensing
Carol Anderson (208) 334-4309
Technical Record Specialist carol.anderson@doi.idaho.gov

Consumer Complaints and Inquires
Amy Lambrecht (208) 334-4322
Supervisor, Consumer Affairs amy.lambrecht@doi.idaho.gov
Kyle Cammack (208) 334-4346
Supervisor, Investigations kyle.cammack@doi.idaho.gov

Consumer Counseling Program for Seniors
Shannon Hohl (208) 334-4242
Program Specialist, Sr. Health Insurance Benefit Advisor (SHIBA) shannon.hohl@doi.idaho.gov

Department Counsel
Edith Pacillo (208) 334-4204
Lead Deputy Attorney General edith.pacillo@doi.idaho.gov

Deposits
Carol Anderson (208) 334-4309
Technical Records Specialist carol.anderson@doi.idaho.gov

Examinations-Financial
Jessie Adamson (208) 334-4338
Deputy Chief Examiner jessie.adamson@doi.idaho.gov

Examinations-Market Conduct
October Nickel (208) 334-4216
Insurance Analysts, Sr. october.nickel@doi.idaho.gov

Financial Analysis

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IDAHO

Amber Re
Examiner Financial Analysis, Supervisor
(208) 334-4337
amber.re@doi.idaho.gov

Policy and Form Filing-Life and Health
Michele MacKenzie
Policy Forms and Rates Analyst
(208) 334-4362
michele.mackenzie@doi.idaho.gov

Policy and Form Filing-Property and Casualty
Michele MacKenzie
Policy Forms and Rates Analyst
(208) 334-4362
michele.mackenzie@doi.idaho.gov

Premium Tax
Terry Easley
Premium Tax Specialist
(208) 334-4282
terry.easley@doi.idaho.gov

Producer Licensing and Continuing Education
Lisa Tordjman
Supervisor
(208) 334-4343
lisa.tordjman@doi.idaho.gov

Title Insurance
Jim Scanlon
Senior Examiner
(208) 334-4321
jim.scanlon@doi.idaho.gov
Dana Popish Severinghaus, Acting Director of the Illinois Department of Insurance, brings extensive legal, policy, government relations and insurance industry-related experience to her new role heading a state regulatory agency. Popish Severinghaus was formerly Legislative and Regulatory Counsel at Allstate Insurance Company where she advised Allstate and its subsidiaries on legal, regulatory and legislative matters across the Midwest. Before that, she served as Senior Policy Advisor at the State of Illinois in Central Management Services where she oversaw the Bureau of Benefits. Prior to that, Popish Severinghaus served as the Director of Government Relations for Blue Cross Blue Shield of Illinois.

Popish Severinghaus is a Member of the Association of Corporate Counsel, Board Member of the Illinois Insurance Guaranty Fund, Secretary of the Illinois Insurance Association, Advisory Board Member and Co-Chair of Government Relations Advisory Council for the Chicago Children’s Advocacy Center, Women in Law Mentor at Chicago Kent College of Law and Auxiliary Board Member of ChildServ.

She earned her Bachelor of Arts in Communication Studies and Journalism & Mass Communications from the University of Iowa and Juris Doctor from Chicago Kent College of Law.

Dana Popish Severinghaus
Acting Director

Term of Office: At the Pleasure of the Governor
Appointed: January 11, 2021
Confirmed:

Springfield Office
Illinois Department of Insurance
State of Illinois
320 W. Washington St., 4th Floor
Springfield, Illinois 62767-0001

Chicago Office
Illinois Department of Insurance
122 S. Michigan Ave. 19th Floor
Chicago, Illinois 60603

Conservations, Liquidations and Receiverships
Office of Special Deputy Receiver
222 Merchandise Mart Plaza, Suite 960
Chicago, Illinois 60654

Email Address
doi.communications@illinois.gov

Phone Numbers
Springfield Main (217) 782-4515
Springfield TDD (217) 524-4872
Office of Consumer Health Insurance (877) 527-9431
Chicago Main (312) 814-2420
Conservations, Liquid. & Receivership (312) 836-9500

Fax Numbers
Springfield Office (217) 782-5020
Chicago Office (312) 814-5416

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: http://insurance.illinois.gov/
Make Checks Payable to: Director of Insurance

Dana Popish Severinghaus
Acting Director
(312) 814-9200 Dana.Severinghaus@illinois.gov

KC Stralka
Acting Chief of Staff
(312) 814-2117 KC.Stralka@illinois.gov

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ILLINOIS

Kevin Fry  
Chief Operating Officer  
(217) 782-1756  
Kevin.Fry@illinois.gov

Greg Doerfler  
Chief Information Officer of Technology  
(217) 782-7544  
greg.doerfler@illinois.gov

Bryan Martin  
Chief Financial Officer  
(217) 782-5344  
Bryan.Martin@illinois.gov

KC Stralka  
Legislative Director  
(312) 814-2117  
KC.Stralka@illinois.gov

Kevin Fry  
Deputy Director, Financial Corporate Regulatory  
(217) 782-1756  
Kevin.Fry@illinois.gov

Justin Hammersmith  
Deputy Director, Enforcement and Investigations  
(312) 814-1767  
Justin.Hammersmith@illinois.gov

Ryan Gillespie  
Deputy Director, Health Products  
(217) 558-2746  
Ryan.Gillespie@illinois.gov

CJ Metcalf  
Deputy Director, Innovation and Market Analysis  
(217) 558-0853  
cj.metcalf@illinois.gov

Vacant  
Deputy Director, Life and Annuity Products

Patrice Dziire  
Deputy Director, Consumer Education & Protection  
(312) 814-1835  
Patrice.Dziire@illinois.gov

Linda Bryant  
Executive Assistant to the Director-Chicago office  
(312) 814-8195  
Linda.Bryant2@illinois.gov

Vacant  
Deputy Director, Property and Casualty Products

Shannon Whalen  
Chief Deputy Director of Product Lines  
(217) 558-2757  
Shannon.Whalen@illinois.gov

Lucy Earhart  
Executive Assistant to the Director-Springfield office  
(217) 782-4395  
lucy.earhart@illinois.gov

CONTACT PERSONS

NAIC Liaison
Lucy Earhart  
Executive Assistant  
(217) 782-4395  
lucy.earhart@illinois.gov
ILLINOIS

Annual Statements-All Companies
Marcy Savage
Assistant Deputy Director..........................................................marcy.savage@illinois.gov

Annual Statements-Life, Accident and Health/HMO
Paul Ebelherr
Unit Supervisor........................................................................paul.ebelherr@illinois.gov

Annual Statement-Property and Casualty
Vacant............................................................................................

Mindy Lucht
Unit Supervisor........................................................................mindy.lucht@illinois.gov

Company Licensing-Health Maintenance Organization (HMO)/Life, Accident and Health
Amy Stuart
Unit Supervisor........................................................................amy.stuart@illinois.gov

Company Licensing-Property and Casualty
Marcy Savage
Assistant Deputy Director, Corporate Regulatory Division...............marcy.savage@illinois.gov

Company Licensing-Surplus Lines, Captive, Risk Retention and Purchasing Groups
Marcy Savage
Assistant Deputy Director, Corporate Regulatory Division...............marcy.savage@illinois.gov

Conservation, Rehabilitations-Liquidations
Kevin Baldwin
Office of Special Deputy Receiver...................................................kbaldwin@osdchi.com

Department Counsel
Robert Planthold
Acting General Counsel..................................................Robert.Planthold@illinois.gov

Deposits
Doug Hollis
Assistant Deputy Director............................................................doug.hollis@illinois.gov

Examinations-Financial-Life, Accident and Health/Property and Casualty
Cindy Andersen
Chief Examiner........................................................................cindy.andersen@illinois.gov

Examinations-Financial-Property and Casualty
Cindy Andersen
Chief Examiner........................................................................cindy.andersen@illinois.gov

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Examinations-Market Conduct-Life, Accident and Health/Property and Casualty
Erica Weyhenmeyer                      (217) 782-1790
class="name">Assistant Deputy Director, Market Conduct...erica.weyhenmeyer@illinois.gov

Examinations-Producer (Agent)
David Murphy                      (217) 524-0569
class="name">Assistant Deputy Director, Licensing...david.murphy@illinois.gov

Fees-Companies-Life, Accident and Health/Property and Causality
Marcy Savage                      (217) 524-0016
class="name">Assistant Deputy Director, Corporate Regulatory Division...marcy.savage@illinois.gov

Fraud, Insurance Company
Justin Hammersmith                (312) 814-1767
class="name">Deputy Director, Enforcement and Investigations...Justin.Hammersmith@illinois.gov

Guaranty Funds Inquiries
Marcy Savage                      (217) 524-0016
class="name">Assistant Deputy Director, Corporate Regulatory Division...marcy.savage@illinois.gov

Media Relations/Public Information
Caron Brookens                    (312) 814-8206
class="name">Public Information Officer...Caron.Brookens@illinois.gov

Multiple Employer Welfare Arrangements
Andy Noyes                      (217) 785-3265
class="name">Unit Supervisor...andy.noyes@illinois.gov

National Health Care/Policy and Form Filing-Health and HMOs
Ryan Gillespie                   (217) 670-3700
class="name">Deputy Director, Health Products...Ryan.Gillespie@illinois.gov

Policy and Form Filing-Life and Annuities
Vacant

class="name">Deputy Director, Life and Annuity Products Division

Policy and Form Filing-Property and Casualty
Vacant

class="name">Deputy Director, Property and Casualty Products

Premium Tax/Training
Doug Hollis                      (217) 785-0055
class="name">Assistant Deputy Director...doug.hollis@illinois.gov

Producer (Agent) Licensing
David Murphy                      (217) 782-5415
class="name">Assistant Deputy Director...david.murphy@illinois.gov
ILLINOIS

Property and Casualty-Commercial Lines and Property Lines
Vacant
  Deputy Director, Property and Casualty Products

Statistical Reporting
Judy Mottar  (217) 524-5376
  Casualty Actuary

CJ Metcalf  (217) 558-0853
  Deputy Director, Innovation and Market Analysis

Unlicensed Entities
Andy Noyes  (217) 785-3265
  Unit Supervisor

Workers' Compensation Fraud
Justin Hammersmith  (312) 814-1767
  Deputy Director, Investigations
INDIANA

Stephen W. Robertson has been Indiana Insurance Commissioner since May, 2010, when he was appointed by then Governor Mitch Daniels. He was reappointed on January 4, 2013, by Vice President Mike Pence when he was governor of Indiana and again on December 24, 2016, by Governor Eric Holcomb.

As Insurance Commissioner, Robertson directs the regulation of more than 150 domestic insurers and 45,000 resident producers. Robertson is actively involved with the NAIC and is currently a member of the Government Relations (EX) Leadership Council.

Robertson has a long career of public and private service, including nearly a decade with Conseco Insurance Group, where he was a senior vice president. Robertson also has served as general counsel of the Nebraska Department of Insurance and was a sergeant in the military police.

Robertson earned undergraduate and law degrees from the University of Nebraska. He is admitted to the Bar of Indiana and the Bar of Nebraska.

In 2013, Robertson was awarded the Governor’s Distinguished Service Award by then Governor Mitch Daniels. In 2016, Robertson was awarded the Sagamore of the Wabash for his public service by then Governor Mike Pence. The Sagamore of the Wabash is the highest honor bestowed by the governor to an individual who has rendered a distinguished service to the state or governor.

Terms of Office:
- Appointed: May 2010
- Reappointed: January 4, 2013
- Reappointed: December 24, 2016

Mailing Address
Indiana Department of Insurance
311 West Washington Street, Suite 103
Indianapolis, Indiana 46204-2787

Email Address
doi@idoi.in.gov

Phone Numbers
Main (317) 232-2385

Fax Numbers
Main (317) 232-5251

Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday
Website: www.in.gov/idoi
Make Checks Payable to: Indiana Department of Insurance

Stephen W. Robertson
Commissioner

Dawn Bopp
Executive Assistant

Jenifer Groth
Deputy Commissioner of Communications and Personnel

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INDIANA

Amy Beard
   Chief Deputy Commissioner/General Counsel...........................................................(317) 234-6476

Roy Eft

Barb Lohman
   Chief Financial Officer.............................................................................................(317) 232-2405

Holly Williams Lambert
   Chief Deputy Commissioner......................................................................................(317) 232-2404

Vacant
   Administrative Assistant............................................................................................(317) 232-2387

CONTACT PERSONS

Agency Services
  Matt Tapp
     Deputy Commissioner............................................................................................(317) 234-5881

  Kristi Ware
     License Support Coordinator....................................................................................(317) 232-0688

  Dikitra Jefferson
     Continuing Education Coordinator..........................................................................(317) 232-5858

  Beth Miller
     Non-Resident...........................................................................................................(317) 232-2411

  Sara Tolliver
     License Renewal & Reinstatement Coordinator...........................................................(317) 232-2413

  Kiarra Pearson
     Agency Service Specialist.......................................................................................(317) 232-2414

  Samantha Walters
     Adjuster & Bail Agent Licensing Coordinator............................................................(317) 232-5249

Company Records
  vacant
     Company Records.....................................................................................................(317) 232-5692

  Janet Scott
     Surplus Lines............................................................................................................(317) 233-9998

  Debbie Graves
     Tax Auditor..............................................................................................................(317) 232-1993

Consumer Services Division
INDIANA

Terry Bower  
Supervisor 
(317) 234-5884

Consumer Services  
Toll-Free (In-State)  
(800) 622-4461

Consumer Consultants  
Lana Richter  
(317) 232-2425

Tracy Perry  
(317) 233-9433

Linda Hancock  
(317) 232-2427

Dawn Parry  
(317) 232-2396

Kimberly Stowers  
(317) 234-8279

Enforcement Division  
Holly Williams Lambert  
Chief Deputy Commissioner  
(317) 232-2404

Ronda Ankney  
Deputy Commissioner  
(317) 232-0687

Investigators  
Melissa Higgins  
Supervising Investigator  
(317) 232-5063

Taylor Rascoe  
Senior Investigator  
(317) 233-9432

Steve Embree  
Bail and Security Director  
(317) 234-5833

Calla Dain  
Senior Investigator  
(317) 234-8687

Andrew Steward  
Junior Investigator  
(317) 232-7138

Phil Holleman  
Senior Investigator  
(317) 234-5885

Financial Services Division
INDIANA

Roy Eft
Chief Examiner .........................................................(317) 232-1991

Heather Pottorf
Administrative Assistant .................................................(317) 232-2390

Annette Gunter
Manager Financial Operations .............................................(317) 232-2428

Julia Conrad
Manager of Internal Analysis ............................................(317) 232-1992

Amanda Denton
Health/Life Supervisor ...................................................(317) 232-1369

Pam Walters
Property and Casualty Supervisor .....................................(317) 232-5331

Connie Wright
Company Admissions TPAs, PPOs, HMOs ...................................(317) 232-1994

Jerry Ehlers
Examine Manager .........................................................(317) 232-2408

Britney Tate
Deposits/Certifications ....................................................(317) 232-2383

Company Compliance
Karl Knable
Chief Actuary ...................................................................(317) 232-2416

Alex Peck
Deputy Commissioner of Healthcare Reform ....................(317) 233-9607

Kate Kixmiller
Deputy Commissioner of Property and Casualty .............(317) 232-3495

Kim Collins
A&H Analyst ..................................................................(317) 232-2398

Bobbi Henn
A&H Analyst ..................................................................(317) 232-5693

Heather Alford
Analyst ........................................................................(317) 234-2421

Taylor Ulisse
Property and Casualty Commercial Analyst .........(317) 232-2424

Linda Grant
Property and Casualty Personal Lines Analyst ............(317) 232-3496

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INDIANA

Tom Faust
Rate and Policy Analyst-Personal/Commercial Lines
…………………………………………………………………………………………………………………………(317) 232-5859

Mihir Nag
Rate and Policy Analyst-Life Filings
………………………………………………………………………………………………………………………(317) 232-2420

Richard Beverage
Actuary-Property and Casualty
…………………………………………………………………………………………………………………………(317) 234-6622

Stephen Chamblee
Actuary
…………………………………………………………………………………………………………………………(317) 234-7993

Claire Szpara
Health Care Attorney
…………………………………………………………………………………………………………………………(317) 232-5312

Legal Services

Amy Beard
Chief Deputy Commissioner/General Counsel
…………………………………………………………………………………………………………………………(317) 234-6476

Ed Fujawa
Deputy General Counsel
…………………………………………………………………………………………………………………………(317) 234-6064

Vacant
Attorney
…………………………………………………………………………………………………………………………(317) 234-5887

Kaleigh Dilts
Paralegal
…………………………………………………………………………………………………………………………(317) 232-0143

Vacant
PCF Investigator
…………………………………………………………………………………………………………………………(317) 234-6098

Max Simpkins
Attorney
…………………………………………………………………………………………………………………………(317) 232-2403

Connie Gustafson
Attorney
…………………………………………………………………………………………………………………………(317) 232-2417

Victoria Hastings
Attorney
…………………………………………………………………………………………………………………………(317) 234-2101

Vacant
Paralegal
…………………………………………………………………………………………………………………………(317) 234-7734

Medical Malpractice Division/Patient Compensation Fund

Meghann Leaird
Director of Dedicated Funds
…………………………………………………………………………………………………………………………(317) 232-2401

Office Operations
INDIANA

Barb Lohman
CFO
(317) 232-2405

Heather Walters
Accounts Payable/Payroll
(317) 232-4998

Kristi Ware
Accounts Receivable
(317) 232-5857

Kim Green
Filing Fee Auditor
(317) 234-5473

Mine Subsidence Insurance Fund (Suite 300)
Meghann Leaird
Director of Dedicated Funds
(317) 232-2401

Political Subdivision Risk Management Fund
Meghann Leaird
Director of Dedicated Funds
(317) 232-2401

Senior Health Insurance Information Program (SHIIP)
Cheryl St. Clair
State Coordinator
(317) 232-3640

Rita Chambers
Accounts Payable
(317) 232-3638

Senior Health Insurance Information Program (SHIIP)
Toll-Free (In-State)
(800) 452-4800

Elizabeth Hewitt
Office Manager
(317) 232-3637

Title Division
Jonathon Handsborough
Director
(317) 234-5156

Mark Faust
Senior Examiner
(317) 234-8280

Tyler Mason
Junior Examiner
(317) 234-5152

Stacey French
Enforcement Secretary
(317) 234-5153
IOWA

Doug Ommen began his service as Iowa Insurance Commissioner in December 2016. Ommen has a strong public service background. Ommen’s dedication and desire to serve the public began in the Missouri Attorney General’s Office, where as an assistant attorney general, he prosecuted criminal frauds and led the fight to protect consumers over the course of three decades.

Ommen served as Deputy Insurance Commissioner at the Iowa Insurance Division from August 2013 to December 2016. Ommen has also served as Missouri’s Insurance Director and as Missouri’s Securities Commissioner.

Ommen obtained his law degree in 1985 from the Saint Louis University School of Law, and is licensed to practice law. Ommen and his wife, Sharon, have two married children and five grandchildren.

Doug Ommen
Commissioner

Term of Office: At the Pleasure of the Governor
Appointed: January 30, 2017

Iowa Insurance Division, 1963 Bell Avenue, Suite 100, Des Mo
Street Address
Same as mailing address

Email Address
insurance@iid.iowa.gov

Phone Numbers
Main (515) 654-6600
Toll-Free Number (In-State Only) (877) 955-1212

Fax Numbers
Main (515) 654-6600
Fax (515) 654-6500

Office Hours: 8:00 a.m. - 4:30 p.m., Monday-Friday
Website: www.iid.iowa.gov
Make Checks Payable to: Department Fees: Commissioner of Insurance / Premium Taxes: Director of Department of Revenue

Jolene Schurman  (515) 654-6542
Assistant to Commissioner.................................................................jolene.schurman@iid.iowa.gov

Craig Goettsch  (515) 654-6544
First Deputy Commissioner..............................................................craig.goettsch@iid.iowa.gov

Kim Cross  (515) 654-6490
Deputy Commissioner, Supervision..................................................kim.cross@iid.iowa.gov
IOWA

Andrew Hartnett  
Bureau Chief, Securities and Regulated Industries .......................................................... andrew.hartnett@iid.iowa.gov

Jared Kirby  
Deputy Commissioner, .................................................................................................................. jared.kirby@iid.iowa.gov

Chance McElhaney  
Communications Director and Legislative Liaison .............................................................. chance.mcelhaney@iid.iowa.gov

Mike Yanacheak  
Chief Actuary ......................................................................................................................................... mike.yanacheak@iid.iowa.gov

Andria Seip  
Assistant Commissioner, Product and Producer Regulation .................................................. andria.seip@iid.iowa.gov

Jared Kirby  
Bureau Chief, Market Regulation & Enforcement ........................................................................ jared.kirby@iid.iowa.gov

Ben Olejnik  
Bureau Chief, Fraud ............................................................................................................................. ben.olejnik@iid.iowa.gov

Angela Burke Boston  
Assistant Commissioner, Law and Policy ..................................................................................... angela.burke@iid.iowa.gov

CONTACT PERSONS

NAIC Liaison  
Doug Ommen  
Commissioner ........................................................................................................................................ (515) 654-6541

Accident and Health Insurance  
Andria Seip  
Assistant Commissioner, Product and Producer Regulation .................................................. (515) 654-6575

Producer Licensing  
Andria Seip  
Assistant Commissioner, Product and Producer Regulation .................................................. (515) 654-6575

Annual Statements  
Kim Cross  
Deputy Commissioner, Supervision ................................................................................................. (515) 654-6490

Company Licensing  
Kim Cross  
Deputy Commissioner, Supervision ................................................................................................. (515) 654-6490

Consumer Advocate  

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Sonya Sellmeyer
  Consumer Advocate ................................................................. (515) 654-6538

Consumer Complaints and Inquires
  Vacant
  Investigator .................................................................................. (515) 654-6465

Consumer Complaints
  Toll-Free (In-State Only) ................................................................. (877) 955-1212

Consumer Counseling Program for Seniors
Kristin Griffith
  Director, Senior Health Insurance Information Program (SHIIP) ........................................... (515) 654-6585

Deposits
Kim Cross
  Deputy Commissioner, Supervision .................................................................................. (515) 654-6490

Examination-Producer
Vacant
  Product and Producer Regulation ................................................................................... (515) 654-6568

Examinations-Financial
Kim Cross
  Deputy Commissioner, Supervision .................................................................................. (515) 654-6490

Examinations-Market Conduct
Kim Cross
  Chief Examiner ......................................................................................... (515) 654-6490

Fraud Bureau
Ben Olejnik
  Bureau Chief ......................................................................................... (515) 654-6553

Premium Tax
Donna Flamm
  Insurance Company Examiner Specialist ........................................................................... (515) 654-6493

Securities
Andrew Hartnett
  Bureau Chief ......................................................................................... (515) 654-6470

Statistical Reporting
Travis Grassel
  Actuary-Property and Casualty ......................................................................................... (515) 654-6570

Klete Geren
  Actuary-Life and Health ......................................................................................... (515) 654-6569
IOWA
Vicki Schmidt is a lifelong Kansan & Republican, born and raised in Wichita. She and her high school sweetheart, Dr. Michael Schmidt, MD, have been married 46 years. Vicki graduated from KU’s School of Pharmacy and has worked more than 40 years as a local pharmacist. They made their home in Topeka, where they raised their two sons. They are also proud grandparents of three.

It was her experience as a pharmacist that drew her to run for the Kansas Legislature, where she served 14 years, including 12 as a member of the Financial Institutions and Insurance Committee and six as chair of the Public Health and Welfare Committee. On November 6, 2018, she was elected as Kansas Insurance Commissioner, with the largest vote total statewide. When she was sworn-in on January 14, 2019, she became the first pharmacist to serve as Kansas Insurance Commissioner and is the only pharmacist in America to hold a statewide office.

Since joining the NAIC, she has served as a member of the A Committee, B Committee, D Committee and currently chairs the C Committee. She also serves as a member of the NIPR Board, SERFF Advisor Board and as a member of the Insurance Compact Management Committee.
KANSAS

Pending
Executive Assistant to Commissioner
Mandy Roe
(785) 296-7807
Chief of Staff
mandy.roe@ks.gov

CONTACT PERSONS

NAIC Liaison
Mandy Roe
(785) 296-7807
Chief of Staff
mandy.roe@ks.gov

Actuarial Services
Nicole Boyd
(785) 296-6253
Chief of Actuarial Services
nicole.boyd@ks.gov

Anti-Fraud Division
Dennis Jones
(785) 296-7806
Director, Anti-Fraud
dennis.jones@ks.gov

Company Admissions
Pat Mulvihill
(785) 296-5350
Admissions Coordinator
patrick.mulvihill@ks.gov

Consumer Complaints and Inquiries
LeAnn Crow
(785) 296-7827
Director, Consumer Assistance
leann.crow@ks.gov

Department Counsel
Justin McFarland
(785) 296-7847
General Counsel
justin.L.mcfarland@ks.gov

Deposits
Sarah Smith
(785) 296-7819
Financial Surveillance Division
sarah.smith@ks.gov

Fees/Premium Tax
Charlotte Daubert
(785) 291-3191
Comptroller
charlotte.daubert@ks.gov

Financial Examinations
Joseph McGarry
(785) 296-1014
Chief Examiner
joseph.mcgarry@ks.gov

Financial Surveillance
Tish Becker
(785) 296-7816
Director, Financial Surveillance
Tish.Becker@ks.gov
Government Affairs & Communication
Lee Modesitt  
Director, Government Affairs and Communications  
(785) 296-2461  
lee.modesitt@ks.gov

Health and Life Insurance Policy Rule, Rate & Form Filing
Julie Holmes  
Director, Health and Life  
(785) 296-6410  
julie.holmes@ks.gov

Human Resources
Bobbi Mariani  
Director, Administrative Operations and Human Resources  
(785) 296-2607  
bobbi.mariani@ks.gov

Information Technology
Linda Scott  
Director, Information Technology  
(785) 368-6527  
linda.scott@ks.gov

Producer Licensing
Nancy Strasburg  
Director, Producer Licensing  
(785) 296-2000  
nancy.strasburg@ks.gov

Property and Casualty-Annual Statements/Policy Rule, Rate & Form Filing, Commercial Multi-Peril & Casualty Lines
Heather Droge  
Director, Property and Casualty  
(785) 296-7839  
heather.droge@ks.gov

Property and Casualty-Homeowners, Personal and Commercial Lines Auto
Heather Droge  
Director, Property and Casualty  
(785) 296-7839  
heather.droge@ks.gov

Receivership
Justin McFarland  
General Counsel  
(785) 296-7847  
justin.L.mcfarland@ks.gov
KANSAS
Sharon P. Clark, a veteran of Kentucky state government, was appointed Commissioner of the Department of Insurance (DOI) on January 6, 2020. She had previously served as Commissioner of the DOI from July 2008 to January 2016.

Commissioner Clark was the first director of the DOI’s Consumer Protection and Education Division, a position she held for five years. Under her leadership, the Department hired its first ombudsman, added consumer education and outreach functions, as well as strengthened enforcement efforts by expanding the number of consumer complaint investigators.

Commissioner Clark served as the chair of the Kentucky Health Benefit Exchange Advisory Board during its inaugural year and continues as a board member. She is a member of the Kentucky Group Health Insurance Board and in the past has served as an officer of the National Association of Insurance Commissioners (NAIC) and chair of the NAIC’s Market Regulation and Consumer Affairs. Clark was also an officer for the NAIC’s Southeastern Zone and a past secretary-treasurer for the National Insurance Produce Registry board.

Prior to being appointed Insurance Commissioner, Clark worked at the Finance and Administration Cabinet. She also held positions for the Kentucky House of Representatives, the Public Service Commission, and the former Workforce Development Cabinet.

She earned bachelor’s and master’s degrees from the University of Kentucky.

Clark and her husband have two daughters and four grandchildren.

Mailing Address
Kentucky Department of Insurance
P.O. Box 517 - 2 SE 11
Frankfort, Kentucky 40602-0517

Street Address
500 Mero Street - 2 SE 11
Frankfort, Kentucky 40601

Email Address
firstname.lastname@ky.gov

Phone Numbers
Main (502) 564-3630
Toll-Free Number (In-state only) (800) 595-6053
Commissioner (502) 564-6026
TTY (800) 648-6056

Fax Numbers
Administrative Services (502) 564-1650
Agent Licensing (502) 564-6030
Consumer Protection (502) 564-6090
Commissioner (502) 564-1453
Fraud Investigation (502) 564-1464
Information Technology (502) 564-1650
Financial Standards & Examination (502) 564-4604
Health and Life (502) 564-2728
Legal (502) 564-1456
Market Regulation (502) 564-6090
Media Relations (502) 564-2669
Property and Casualty (502) 564-5922

Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday
Website: http://insurance.ky.gov
Make Checks Payable to: Kentucky State Treasurer

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KENTUCKY

Sharon P. Clark
Commissioner...............................................................(502) 564-6026SharonP.Clark@ky.gov

D.J. Wasson
Deputy Commissioner...............................................................(502) 564-6026DJ.Wasson@ky.gov

Rob Roberts
Executive Advisor...............................................................(502) 564-6026Rob.Roberts@ky.gov

Abigail Gall
Executive Administrative Secretary...............................................................(502) 564-6026Abigail.Gall@ky.gov

CONTACT PERSONS

NAIC Liaison
Rob Roberts
Executive Advisor...............................................................(502) 564-6026Rob.Roberts@ky.gov

Agent Licensing
Lee Ellen Webb
Director, Division of Agent Licensing...............................................................(502) 564-6004LeeEllen.Webb@ky.gov

Annual Statements
Victoria Lloyd
Director, Division of Financial Standards and Examination...............................................................(502) 564-6082Victoria.Lloyd@ky.gov

Company Licensing
Victoria Lloyd
Director, Division of Financial Standards and Examination...............................................................(502) 564-6082Victoria.Lloyd@ky.gov

Consumer Complaints and Inquires
Shawn Boggs
Director, Division of Consumer Protection...............................................................(502) 564-6034Shawn.Boggs@ky.gov

Department Counsel
Betsy D. Stone
General Counsel...............................................................(502) 564-6032Betsy.Stone@ky.gov

Department Liquidator/Rehabilitator
Sharon P. Clark
Department Liquidator/Commissioner...............................................................(502) 564-6026

Examinations-Financial
Jeff Gaither
Chief Financial Examiner, Division of Financial Standards and Examination...............................................................(502) 564-6082Jeff.Gaither@ky.gov

Examinations-Market Regulation
KENTUCKY

Ron Kreiter
Chief Examiner, Market Conduct
(502) 564-1936
Ron.Kreiter@ky.gov

Fees-Companies
Gina Metts
Division of Financial Standards and Examination
(502) 564-6082
Gina.Metts@ky.gov

Insurance Fraud Investigation
Juan Garrett
Director, Division of Insurance Fraud Investigation
(502) 564-1461
Juan.Garrett@ky.gov

Health and Life Insurance (including policy and form filing)
D.J. Wasson
Deputy Commissioner
(502) 564-6088
DJ.Wasson@ky.gov

Information Technology
Satish Akula
Information Systems Manager
(502) 564-6154
Satish.Akula@ky.gov

Local Government Premium Tax
John Hord
Insurance Program Manager
(502) 564-6034
John.Hord@ky.gov

Communications and Public Outreach
Ricki Gardenhire
Public Protection Cabinet Information Officer
(502) 564-6026
Ricki.Gardenhire@ky.gov

Property and Casualty Insurance (including policy and form filing)
Scott Moseley
Director, Division of Insurance Product Regulation
(502) 564-6046
Scott.Moseley@ky.gov
James J. Donelon has served as Insurance Commissioner for the State of Louisiana since 2006. He has been elected and re-elected five times, making him the longest-serving insurance commissioner in Louisiana history, and currently is the second longest-serving insurance commissioner in the nation.

During Donelon's 15 years in office, he has overseen Louisiana's recovery from the devastating hurricanes Katrina and Rita, the implementation of the Affordable Care Act and recently, the state’s worst hurricane season ever with five named storms making landfall in Louisiana. He has sought to improve the effectiveness, efficiency, and transparency of insurance regulation, and to protect consumers by strengthening markets and improving consumer choice. Under his watch, 32 new homeowners insurance companies have started doing business in Louisiana since Hurricane Katrina.

Donelon served as President of the NAIC in 2013, becoming the first commissioner from Louisiana to hold that honor. He remains active in the NAIC and currently serves on its Executive (EX) Committee and as chair of the Surplus Lines (C) Task Force.

Born in New Orleans, Donelon received his Bachelor of Arts from the University of New Orleans and earned his J.D. from the Loyola University New Orleans College of Law.

Donelon was first elected to public office in 1975 when he became chairman of the Jefferson Parish Council. From 1981 to 2001 he served in the Louisiana House of Representatives, where he rose to the position of Chairman of the Committee on Insurance. Donelon joined the staff of the Louisiana Department of Insurance in 2001, serving as executive counsel and chief deputy commissioner before assuming office as Insurance Commissioner in February 2006. His public service career also includes 33 years in the Louisiana Army National Guard, where he retired with the rank of Colonel and received the prestigious Legion of Merit medal.

He and his wife Merilynn reside in Jefferson Parish. They have four daughters, six granddaughters and two grandsons.

Mailing Address
Louisiana Department of Insurance
P.O. Box 94214
Baton Rouge, Louisiana 70804-9214

Email Address
commissioner@ldi.la.gov

Phone Numbers
Main (225) 342-5900

Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday
Website: http://www.ldi.la.gov/
Make Checks Payable to: Commissioner of Insurance

Fax Numbers
Main (225) 342-8622

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3/19/2021
LOUISIANA

Nick Lorusso  
Chief Deputy Commissioner……………………………………………………………………nicholas.lorusso@ldi.la.gov
(225) 342-9183

Denise Gardner  
Chief of Staff…………………………………………………………………………………………denise.gardner@ldi.la.gov
(225) 342-7276

David Caldwell  
Executive Counsel…………………………………………………………………………………david.caldwell@ldi.la.gov
(225) 342-4673

Becky Mowbray  
Deputy Commissioner, Public Affairs……………………………………………………………rebecca.mowbray@ldi.la.gov
(225) 342-4950

Jeffrey Zewe  
Deputy Commissioner, Consumer Services……………………………………………………jeffrey.zewe@ldi.la.gov
(225) 342-0819

Caroline Fletcher  
Deputy Commissioner, Financial Solvency……………………………………………………caroline.fletcher@ldi.la.gov
(225) 342-9187

Frank Opelka  
Deputy Commissioner, Health, Life and Annuity………………………………………………frank.opelka@ldi.la.gov
(225) 219-1688

Matthew Stewart  
Deputy Commissioner, Insurance Fraud…………………………………………………………matthew.stewart@ldi.la.gov
(225) 219-5819

Warren Byrd  
Deputy Commissioner, Property and Casualty…………………………………………………warren.byrd@ldi.la.gov
(225) 342-0535

Barry Ward  
Deputy Commissioner, Licensing…………………………………………………………………barry.ward@ldi.la.gov
(225) 219-5941

Ron Henderson  
Deputy Commissioner, Consumer Advocacy and Diversity……………………………………ron.henderson@ldi.la.gov
(225) 219-4771

Lance Herrin  
Deputy Undersecretary, Management and Finance……………………………………………lance.herrin@ldi.la.gov
(225) 342-3981

CONTACT PERSONS

NAIC Liaison
Tom Travis  
Director, LPCIC……………………………………………………………………………………thomas.travis@ldi.la.gov
(225) 342-2136

Legislation
David Pearce  
Legislative Liaison…………………………………………………………………………………david.pearce@ldi.la.gov
(225) 342-5140

Actuarial Services
Rich Piazza  
Chief Actuary………………………………………………………………………………………rich.piazza@ldi.la.gov
(225) 342-4689

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LOUISIANA

Rod Friedy (225) 342-4656
Actuary, Life and Health .................................................................rod.friedy@ldi.la.gov

Nichole Torblaa (225) 342-4657
Actuary, Property and Casualty ......................................................nichole.torblaa@ldi.la.gov

Annual Statements
Stewart Guerin (225) 219-3929
Compliance Examiner Chief, Analysis .............................................stewart.guerin@ldi.la.gov

Consumer Services
Nathan Strebeck (225) 219-4748
Insurance Administrator ...............................................................nathan.strebeck@ldi.la.gov

Robert Barnes (225) 219-7813
Insurance Manager, Complaints ......................................................robert.barnes@ldi.la.gov

Lisa Fullington (225) 219-5159
Insurance Manager, Market Conduct ..............................................lisa.fullington@ldi.la.gov

Financial Solvency
Stewart Guerin (225) 219-3929
Compliance Examiner Chief, Analysis .............................................stewart.guerin@ldi.la.gov

Bill Werner (225) 219-1818
Compliance Examiner Deputy Chief, Analysis ................................bill.werner@ldi.la.gov

Melissa Gibson (225) 342-9188
Compliance Examiner Chief, Examinations .................................melissa.gibson@ldi.la.gov

Cindy Riviere (225) 342-9171
Compliance Examiner Deputy Chief, Examinations ......................cindy.riviere@ldi.la.gov

Fraud and Enforcement
Matthew Stewart (225) 219-5819
Deputy Commissioner .................................................................matthew.stewart@ldi.la.gov

Trent Beach (225) 342-0073
Insurance Administrator ...............................................................trent.beach@ldi.la.gov

Licensing
Mike Boutwell (225) 342-0800
Insurance Administrator ...............................................................mike.boutwell@ldi.la.gov

Tangela Byrd (225) 342-5972
Insurance Manager, Company Licensing .....................................tangela.byrd@ldi.la.gov

Lorie Gasior (225) 219-7784
Insurance Manager, Producer Licensing .....................................lorie.gasior@ldi.la.gov

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3/19/2021
LOUISIANA

Management and Finance
Lance Herrin (225) 342-3981
Deputy Undersecretary
lance.herrin@ldi.la.gov

Stacie Evans (225) 342-0119
Human Resources Director
stacie.evans@ldi.la.gov

Media Relations/Public Information
Becky Mowbray (225) 342-4950
Deputy Commissioner
public@ldi.la.gov

Policy Form Filing-Health
Alecia Johnson (225) 342-4787
Insurance Manager
alecia.johnson@ldi.la.gov

Policy Form Filing-Property and Casualty
Rachelle Carter (225) 219-5100
Insurance Manager
rachelle.carter@ldi.la.gov

Policy Form Filing-Life and Annuity
Samuel Breaux (225) 219-0633
Insurance Manager
samuel.breaux@ldi.la.gov

Rate Filing-Property and Casualty
Charles Hansberry (225) 219-9055
Insurance Administrator
charles.hansberry@ldi.la.gov

Neysa Hurst (225) 342-5455
Insurance Manager
neysa.hurst@ldi.la.gov

Receivership
Walt Corey (225) 219-0605
Attorney
walt.corey@ldi.la.gov

Statistical Reporting
Bernadine Jones (225) 342-5825
Compliance Examiner Manager
bernadine.jones1@ldi.la.gov

Statutory Deposits
Ashley Murphy (225) 342-1259
Insurance Specialist
ashley.murphy@ldi.la.gov

Senior Health Insurance Information Program (SHIIP)
Vicki Dufrene (225) 219-7731
Insurance Manager
vicki.dufrene@ldi.la.gov

Surplus Lines

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LOUISIANA

Tom Travis
Director, LPCIC
(225) 342-2136
thomas.travis@ldi.la.gov

Taxes-Premium & Surplus Lines
Tommy Coco
Compliance Examiner Deputy Chief, Premium Tax
(225) 342-5825
tommy.coco@ldi.la.gov

Information Systems
Toby Guillory
IT Director
(225) 342-8591
toby.guillory@ldi.la.gov

Louisiana Health Care Commission (LHCC)
Crystal Stutes
Director
(225) 342-5075
crystal.stutes@ldi.la.gov

Louisiana Property and Casualty Insurance Commission (LPCIC)
Tom Travis
Director
(225) 342-2136
thomas.travis@ldi.la.gov

Louisiana Automobile Theft and Insurance Fraud Prevention Authority (LATIFPA)
John Ford
Director
(225) 342-9468
john.ford@ldi.la.gov
Eric A. Cioppa is Superintendent of the Maine Bureau of Insurance, one of five agencies within the state’s Department of Professional and Financial Regulation. He joined the Bureau in 1988 as a Statistician then served as Supervisor of the Workers’ Compensation Section prior to becoming Deputy Superintendent in 1998. He was unanimously confirmed as Superintendent in September 2011 and in January 2017 he was reconfirmed to serve another five-year term.

Eric served as President of the National Association of Insurance Commissioners (NAIC) in 2019, having previously served as President Elect in 2018, Vice President in 2017 and Secretary in 2016. In 2020, Eric was appointed by his peers at the NAIC to serve another two-year term as the state insurance commissioner representative on the Financial Stability Oversight Council (FSOC).

Eric holds a B.A. from Potsdam State University and an M.B.A. from Clarkson University.

MAINE

Term of Office: Five Years
Appointed: September 2011 and January 2017

Mailing Address
Department of Professional and Financial Regulation
Maine Bureau of Insurance
34 State House Station
Augusta, Maine 04333-0034

Email Address
insurance.pfr@maine.gov

Phone Numbers
Main (207) 624-8475
Toll-free (800) 300-5000
TTY use Maine Relay 711

Fax Numbers
Main (207) 624-8599

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.maine.gov/insurance
Make Checks Payable to: Treasurer State of Maine

Make Checks Payable to:

<table>
<thead>
<tr>
<th>Name</th>
<th>(Phone)</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Eric A. Cioppa</td>
<td>(207) 624-8491</td>
<td><a href="mailto:eric.a.cioppa@maine.gov">eric.a.cioppa@maine.gov</a></td>
</tr>
<tr>
<td>Superintendent</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Timothy N. Schott</td>
<td>(207) 624-8403</td>
<td><a href="mailto:timothy.n.schott@maine.gov">timothy.n.schott@maine.gov</a></td>
</tr>
<tr>
<td>Deputy Superintendent</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Brittnee Greenleaf</td>
<td>(207) 624-8491</td>
<td><a href="mailto:Brittnee.L.Greenleaf@maine.gov">Brittnee.L.Greenleaf@maine.gov</a></td>
</tr>
<tr>
<td>Executive Assistant to the Superintendent</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

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3/19/2021
MAINE

CONTACT PERSONS

Actuarial-Life and Health
Marti Hooper
Life and Health Actuary.................................................................(207) 624-8449mary.m.hooper@maine.gov

Actuarial-Property and Casualty
Sandra Darby
Actuary...............................................................................................(207) 624-8427sandra.c.darby@maine.gov

Annual Statements
Vanessa Sullivan
Director, Financial Analysis..............................................................(207) 624-8452vanessa.j.sullivan@maine.gov

Company Licensing (Domestic)
M. Bree. Morin
Managing Examiner............................................................................(207) 624-8467margaret.b.morin@maine.gov

Company Licensing (Foreign)
Vanessa Sullivan
Director, Financial Analysis..............................................................(207) 624-8452vanessa.j.sullivan@maine.gov

Consumer Complaints and Inquires
Frank Kimball
Director, Property and Casualty .........................................................(207) 624-8451frank.j.kimball@maine.gov
Joanne Rawlings-Sekunda
Director, Consumer Health (also handles life/disability ins.).................(207) 624-8472joanne.rawlings-sekunda@maine.gov

Complaint Examiners
Amanda Maley-Alley
.................................................................................................(207) 624-8455Amanda.Maley-Alley@maine.gov
Trish Nadeau
.................................................................................................(207) 624-8416Trish.a.nadeau@maine.gov
Miranda Seger
.................................................................................................(207) 624-8412Miranda.h.seger@maine.gov
Susan Tardiff
.................................................................................................(207) 624-8415susan.p.tardiff@maine.gov
Kim Davis
.................................................................................................(207) 624-8550kim.e.davis@maine.gov
Andrew Perry
.................................................................................................(207) 624-8489w.Perry@maine.gov
MAINE

Sharon Martin (207) 624-8454
sharon.m.martin@maine.gov

Department Counsel
Benjamin Yardley (207) 624-8537
benjamin.yardley@maine.gov

Deposits
Jane Lathrop (207) 624-8492
jane.g.lathrop@maine.gov

Examinations-Financial
Vanessa Sullivan (207) 624-8452
vanessa.j.sullivan@maine.gov

Examinations-Market Conduct
Connie Mayette (207) 624-8474
connie.m.mayette@maine.gov

Fees
Ann Tarr (207) 624-8434
ann.tarr@maine.gov

Financial Analysis
Vanessa Sullivan (207) 624-8452
vanessa.j.sullivan@maine.gov

Health Insurance
Joanne Rawlings-Sekunda (207) 624-8472
joanne.rawlings-sekunda@maine.gov

Information Systems
Bradford Brown (207) 624-8478
bradford.l.brown@maine.gov

Market Conduct
Connie Mayette (207) 624-8415
connie.m.mayette@maine.gov

Policy and Form Filing-Life and Health
Lisa Lewis (207) 624-8417
lisa.a.lewis@maine.gov
Kim Davis (207) 624-8550
kim.e.davis@maine.gov

Policy and Form Filing-Property and Casualty

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MAINE

vacant
Supervisor, Workers' Compensation................................................................. Sandra.C.Darby@maine.gov

Producer Licensing
Pamela Roybal
Supervisor.................................................................(207) 624-8408, pamela.l.roybal@maine.gov

Debra Ayotte
..................................................................................................................(207) 624-8413
vacant
..................................................................................................................(207) 624-8475

Property and Casualty
Frank Kimball
Director.............................................................................................................. frank.j.kimball@maine.gov

Public Information & Consumer Outreach
Judi Watters
Public Information & Consumer Outreach Specialist.....................................(207) 624-8445, judith.k.watters@maine.gov

Self-Insurance
William Alex Bourne
Examiner-in-Charge......................................................................................... william.a.bourne@maine.gov

Statistical Reporting
Bradford Brown
Supervisor, Research & Statistics................................................................. bradford.l.brown@maine.gov

Workers' Compensation
Vacant
Supervisor, Workers' Compensation................................................................. Sandra.C.Darby@maine.gov
Kathleen A. Birrane was appointed Maryland Insurance Commissioner by Governor Larry Hogan in May 2020.

Prior to her appointment, Commissioner Birrane was a partner in the Insurance Sector and Litigation and Regulatory Practice Group at the global law firm of DLA Piper LLP (US), where her practice focused on insurance and reinsurance transactions, regulatory compliance and related litigation. She represented clients with respect to business-conduct and financial investigations and internal audits; acquisition and asset diligence; corporate reorganizations and restructurings; corporate governance and compliance program design; and the analysis of issues related to the use of technology, predictive modeling/big data, and artificial intelligence in the insurance sector. Commissioner Birrane also represented departments of insurance and receivers in connection with delinquency proceedings.

From 2002 until 2007, Commissioner Birrane served in the Maryland Office of the Attorney General in the statutory position of Principal Counsel to the Maryland Insurance Administration. In that role, she managed all of the legal work of the agency, both in its capacity as regulator and as a unit of state government. During her tenure as Principal Counsel, she served on numerous work groups and task forces of the National Association of Insurance Commissioners. After leaving the OAG, and before joining DLA Piper, Commissioner Birrane was a Senior Vice President and General Counsel of portfolio companies owned by major hedge funds that specialized in asset consulting, acquisition, diligence, and the servicing of insurance-linked investments.

In 2019, Governor Hogan appointed Commissioner Birrane to the University of Maryland Medical System Board of Directors, where she served as chair of the Governance and Nominations Committee before resigning upon her appointment as Commissioner. She is a member of numerous community and nonprofit organizations, including the Baltimore Bar Foundation, Baltimore Area Women in Action, Catholic Charities of Baltimore, and the United Way of Central Maryland where she serves on the Executive Committee of Women United.

Commissioner Birrane was named to the Top 100 Women of Maryland by the Daily Record in 2002 and 2019.

She is a graduate of Maryvale Preparatory School, Notre Dame of Maryland University and The University of Maryland School of Law.

**Mailing Address**
Maryland Insurance Administration
200 Saint Paul Place, Suite 2700
Baltimore, Maryland 21202-2272

**Street Address**
Same as mailing address

**Phone Numbers**

<table>
<thead>
<tr>
<th>Role</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main</td>
<td>(410) 468-2000</td>
</tr>
<tr>
<td>Office of the Commissioner</td>
<td>(410) 468-2471</td>
</tr>
<tr>
<td>Toll-Free General</td>
<td>(800) 492-6116</td>
</tr>
<tr>
<td>Insurance Fraud Division</td>
<td>(800) 846-4069</td>
</tr>
<tr>
<td>TTY</td>
<td>(800) 735-2258</td>
</tr>
</tbody>
</table>

**Fax Numbers**

<table>
<thead>
<tr>
<th>Role</th>
<th>Fax Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Office of the Chief Actuary</td>
<td>(410) 468-2038</td>
</tr>
<tr>
<td>Compliance and Enforcement</td>
<td>(410) 468-2245</td>
</tr>
<tr>
<td>Consumer Ed. &amp; Advocacy</td>
<td>(410) 468-2430</td>
</tr>
<tr>
<td>Examination and Audit</td>
<td>(410) 468-2112</td>
</tr>
<tr>
<td>Insurance Fraud</td>
<td>(410) 347-5350</td>
</tr>
<tr>
<td>Life and Health</td>
<td>(410) 468-2260</td>
</tr>
<tr>
<td>Office of the Commissioner</td>
<td>(410) 468-2020</td>
</tr>
<tr>
<td>Property and Casualty</td>
<td>(410) 468-2307</td>
</tr>
</tbody>
</table>
MARYLAND

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://insurance.maryland.gov/Pages/default.aspx
Make Checks Payable to: Maryland Insurance Administration

Jay A. Coon
Deputy Commissioner..............................................................(410) 468-2002

Gregory Derwart
Chief of Staff..........................................................................................................................(410) 468-2243

Todd Switzer
Chief Actuary...............................................................................................................................(410) 468-2041

J. Van Lear Dorsey
Principal Counsel and Assistant Attorney General......................................................................(410) 468-2023

Victoria August
Associate Commissioner, Hearings..................................................................................................(410) 468-2010

Erica Bailey
Associate Commissioner, Compliance and Enforcement...........................................................(410) 468-2113

Joy Hatchette
Associate Commissioner, Consumer Education and Advocacy.................................................(410) 468-2029

Robert Baron
Associate Commissioner, Property and Casualty...........................................................................(410) 468-2353

David Cooney
Associate Commissioner, Life and Health....................................................................................(410) 468-2212

J Steven Wright
Associate Commissioner, Insurance Fraud....................................................................................(410) 468-3909

Vincent O'Grady
Associate Commissioner, Exam and Audit..................................................................................(410) 468-2122

Mike Paddy
Director, Government Relations ......................................................................................................(410) 468-2408

Craig Ey
Director of Communications...........................................................................................................(410) 468-2488

Lisa Larson
Regulations Manager......................................................................................................................(410) 468-2007

CONTACT PERSONS
NAIC Liaison
Gregory Derwart
.................................................................................................................................(410) 468-2243
MARYLAND

Accident and Health Insurance
David Cooney
Associate Commissioner, Life and Health.................................................................(410) 468-2212

Administrative Issues
Jay A. Coon
Deputy Commissioner.........................................................................................(410) 468-2002

Annual Statements
Phil Ermer
Director, Company Licensing..............................................................................(410) 468-2153

Anti-Fraud Program
J. Steven Wright
Associate Commissioner, Insurance Fraud...........................................................(410) 468-3909

Company Licensing
Phil Ermer
Director, Company Licensing..............................................................................(410) 468-1253

Consumer Advocate
Joy Hatchette
Associate Commissioner, CEAU ...........................................................................(410) 468-2029

Consumer Complaints-Property and Casualty
Danilsa Marciniak
Director, Property and Casualty Complaints.............................................................(410) 468-2119

Data Protection
Paula Kaiser Keen
Director, Management Information Systems.........................................................(410) 468-2059

Department Counsel
J. Van Lear Dorsey
Principal Counsel and Assistant Attorney General.................................................(410) 468-2023

Deposits/Escrow Accounts
Gorina Moody
Fiscal Assistant........................................................................................................(410) 468-2106

Examinations-Agent, Life and Health
Jeff Gross
Chief Enforcement Officer.......................................................................................(410) 468-2256

Examinations-Agent, Property and Casualty
Jeff Gross
Chief Enforcement Officer.......................................................................................(410) 468-2256
MARYLAND

Examinations-Financial
Dimitriy Valekha
Chief Insurance Examiner..............................................................................................................(410) 468-2149

Examinations-Title
David Zitterbart
Chief of Title Enforcement............................................................................................................(410) 468-2144

Examinations-Market Analysis
Dawna Kokosinski
Chief ..............................................................................................................................................(410) 468-2322

Examinations-Market Conduct, Life and Health
Theresa Morfe
Chief .............................................................................................................................................(410) 468-2237

Examinations-Market Conduct, Property and Casualty
Jason Decker
Chief .............................................................................................................................................(410) 468-2321

Fees
Phil Ermer
Director, Company Licensing.........................................................................................................(410) 468-2153

Financial Analysis
Lynn Beckner
Chief .............................................................................................................................................(410) 468-2126

Fiscal
Godwin Ehirim
Director, Fiscal Services...................................................................................................................(410) 468-2372

Guaranty Fund Questions-Life Insurance
David Cooney
Associate Commissioner, Life and Health........................................................................................(410) 468-2212

Guaranty Fund Question-Property and Casualty
Robert Baron
Associate Commissioner, Property and Casualty.............................................................................(410) 468-2353

Human Resources
Tracey Dailey
Director, Human Resources ..........................................................................................................(410) 468-2463

Legislative Liaison
MARYLAND

Michael Paddy
Director, Government Relations.................................................................(410) 468-2408

Life Insurance
David Cooney
Associate Commissioner, Life and Health......................................................(410) 468-2212

Media Relations/Public Affairs
Craig Ey
Director of Communications.............................................................................(410) 468-2488

Personnel
Tracey Dailey
Director, Human Resources............................................................................(410) 468-2463

Policy and Form Filing-Life and Health
David Cooney
Associate Commissioner, Life and Health......................................................(410) 468-2212

Policy and Form Filing-Property and Casualty
Ronald Coleman
Director, Property and Casualty Rates and Forms...........................................(410) 468-2310

Premium Tax Collection
Phil Ermer
Examination and Auditing................................................................................(410) 468-2153

Producer Licensing
Shelley Taylor-Barnes
Director, Producer Licensing.........................................................................(410) 468-2347

Property and Casualty-Commercial Lines
Ronald Coleman
Director, Property and Casualty Rates and Forms...........................................(410) 468-2310

Property and Casualty-Personal Lines
Ronald Coleman
Director, Property and Casualty Rates and Forms...........................................(413) 468-2310

Regulatory Policy
Gregory Derwart
Chief of Staff.......................................................................................................(410) 468-2243

Health Benefit Plan Rate Filing-Life and Health
Todd Switzer
Chief Actuary......................................................................................................(410) 468-2041

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MARYLAND

Statistical Reporting-Property and Casualty
Linas Glemza
  Actuary...........................................................................................................................................(410) 468-2044

Training
Tracey Dailey
  Director, Human Resources...........................................................................................................(410) 468-2463
Gary D. Anderson was appointed Commissioner of the Massachusetts Division of Insurance by the Governor of Massachusetts on October 31, 2017.

Anderson joined the Massachusetts Division of Insurance as its First Deputy Commissioner in February of 2014. His responsibilities included strategic planning and policy development for every aspect of the agency, while assisting in decision-making and policy development in matters involving all lines of insurance and developing and advocating legislative and policy priorities for the Administration. His insurance experience began in 1999 with a regional carrier in the northwestern United States.

Just prior to his role as the First Deputy, Anderson served as a Policy Advisor and Senior Counsel in the Massachusetts State Senate President’s Office, where he was involved in a number of policy areas, from the state’s broad efforts to control health care costs to all matters affecting the financial services sector.

Prior to his work in the Senate President’s Office, Anderson worked as the General Counsel for the Financial Services Committee, where he handled legislation related to insurance and banking.

His private sector work also includes experience at a pharmaceutical company, where he was responsible for negotiating the tiered status of pharmaceuticals in the hospital setting.

Anderson is a graduate of Idaho State University and Albany Law School at Union University.

Gary D. Anderson
Commissioner
Term of Office: At the Discretion of the Governor
Appointed: October 31, 2017

Mailing Address
Office of Consumer Affairs and Business Regulation
Massachusetts Division of Insurance
1000 Washington Street, 8th Floor
Boston, Massachusetts 02118-6200

Street Address
Same as mailing address

Email Address
See individual email addresses

Phone Numbers
Main: (617) 521-7794
Consumer Hotline: (617) 521-7777

Fax Numbers
Main: (617) 753-6830

Office Hours: 8:45 a.m.-5:00 p.m., Monday-Friday
Website: https://www.mass.gov/orgs/division-of-insurance
Make Checks Payable to: Massachusetts Division of Insurance

Make Checks Payable to: Massachusetts Division of Insurance

Gary D. Anderson
Commissioner
(617) 521-7301
gary.d.anderson@mass.gov

Rachel Davison
First Deputy Commissioner
(617) 521-7576
rachel.m.davison@mass.gov

CONTACT PERSONS
Administration
MASSACHUSETTS

Dorothy Raymond
Director
(617) 521-7362
dorothy.k.raymond@mass.gov

Annual Statement
Amy Blue
Licensing Coordinator
(617) 521-7560
amy.blue@mass.gov

Chairperson of Board of Appeal
Audrey Marinelli
Chairperson of Board of Appeal
(617) 521-7443
audrey.marinelli@mass.gov

Company Licensing/Financial Surveillance
Daniel Provost
Director of Financial Surveillance
(617) 521-7320
daniel.provost@mass.gov

Consumer Services
Jackie Horigan
Director of Consumer Services and Public Information Officer
(617) 521-7461
jackie.horigan@mass.gov

Deposits
Nhi Tang
Insurance Examiner
(617) 521-7437
 nhi.tang@mass.gov

Financial and Market Regulation
John Turchi
Financial and Market Regulation and Deputy Commissioner
(617) 521-7701
john.turchi@mass.gov

General Counsel and Deputy Commissioner
Christopher Joyce
General Counsel and Deputy Commissioner
(617) 521-7387
christopher.m.joyce@mass.gov

Health Care Access Bureau
Kevin P. Beagan
Director of Health Care Access Bureau and Deputy Commissioner
(617) 521-7323
kevin.beagan@mass.gov

Market Conduct
Vacant
Director
(617) 521-7306

Producer Licensing
Magnus P. Carlberg
Director
(617) 521-7450
magnus.carlberg@mass.gov

State Rating Bureau
Matthew Mancini
Director
(617) 521-7459
matthew.mancini@mass.gov
Anita G. Fox was appointed Director of the Department of Insurance and Financial Services (DIFS) by Michigan Governor Gretchen Whitmer effective January 14, 2019.

DIFS is the State of Michigan department responsible for regulating Michigan's financial industries, including banks, credit unions, and insurance and mortgage companies. DIFS provides a focal point for consumer protection, enables efficient and effective regulation, and positions the insurance and financial services sector of Michigan's economy for growth. The agency is staffed by more than 350 professionals dedicated to promoting economic growth and protecting Michigan consumers by ensuring that the companies that it regulates are safe and sound, follow state and federal law, and are entitled to the public confidence.

Ms. Fox has more than three decades of legal experience, including managing complex litigation in federal and state courts in Michigan and nationwide. She is a recognized authority in insurance coverage. She has lectured for Mealy's Insurance in the U.S. and abroad, in addition to teaching Insurance Law at Michigan State University College of Law.

Ms. Fox was inducted into the Federation of Defense and Corporate Counsel. She has also served in a staff advisory role on several U.S. Presidential campaigns and was appointed by Governor Jennifer Granholm to serve as board member and legal counsel for a number of charitable foundations.
MICHIGAN

Producer Licensing and Education
Paige McCully
Manager...........................................................................................................................................(517) 284-8648

Consumer Services
Renee Campbell
Director...........................................................................................................................................(517) 284-8776

Examinations
Robert Lamberjack
Manager...........................................................................................................................................(517) 284-8755

Financial Statement Filing and Analysis-Domestic Insurers, Holding Companies
Judy Weaver
Senior Deputy Director.......................................................................................................................(517) 284-8768

Financial Statement Filing and Analysis-Foreign Insurers
Judy Weaver
Senior Deputy Director.......................................................................................................................(517) 284-8768

Insurance Rates and Forms-Life and Health
Karen Dennis
Director...............................................................................................................................................(517) 284-8696

Insurance Rates and Forms-Property and Casualty
Karen Dennis
Director...............................................................................................................................................(517) 284-8696

Insurer Licensing
Linda Martin
Application Coordinator.........................................................................................................................(517) 284-8756

Legislative Liaison
Karin Gyger
Chief of Staff...........................................................................................................................................(517) 284-8685

Media Relations/Public Information
Laura Hall
Public Information Officer......................................................................................................................(517) 290-3779

Insurance Licensing and Market Conduct
Michele Riddering
Director...............................................................................................................................................(517) 284-8625

Surplus and Special Lines Taxes
Sherry Barrett
Analyst...................................................................................................................................................(517) 284-8623

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MICHIGAN

Budget and Technology
Penny Wright  
Chief Financial Officer (CFO) and Director ................................................................. (517) 284-8734

Troubled Companies
Judy Weaver  
Senior Deputy Director ................................................................................................. (517) 284-8768

Receivership
James Gerber  
Director of Receivership ............................................................................................... (517) 284-8664
MICHIGAN
Grace Arnold was appointed Temporary Commissioner of the Department of Commerce on September 11, 2020. Previously, Commissioner Arnold served as Deputy Commissioner of Insurance. In this role, she oversaw solvency, policy form approval, rate review and review of insurance transactions for life insurance, health insurance and property & casualty insurance business conducted in Minnesota.

Before joining the Department, Arnold led the development of individual and family plans at Bright Health, a Minneapolis-based health insurance carrier. Prior to her time at Bright Health, Arnold held a variety of positions at the Center for Consumer Information and Insurance Oversight of the Centers for Medicare and Medicaid Services, most recently as Chief of Staff to the Chief Technology Officer. In that role, she helped lead the technology turnaround of healthcare.gov. Prior to her role in the Office of the CTO, she led risk adjustment policy making.

Arnold has a master’s degree in public health from George Washington University and holds an undergraduate degree in biology from Macalester College.

Grace Arnold
Temporary Commissioner

Term of Office: At the Pleasure of the Governor
Designated: September 11, 2020

Mailing Address
Minnesota Department of Commerce
85 7th Place East, Suite 280
St. Paul, Minnesota 55101

Email Address
firstname.lastname@state.mn.us

Phone Numbers
Main (651) 539-1500

Fax Numbers
Main (651) 539-1547

Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday
Website: http://mn.gov/commerce/

Make Checks Payable to: Minnesota Department of Commerce

Grace Arnold
Temporary Commissioner
Grace.Arnold@state.mn.us

Anne O'Connor
Chief Deputy Commissioner
anne.oconnor@state.mn.us

Matthew Vatter
Assistant Commissioner of Enforcement
matthew.vatter@state.mn.us

Peter Brickwedde
Assistant Commissioner of Government & External Affairs
peter.brickwedde@state.mn.us

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MINNESOTA

Heidi Retterath  
Executive Assistant  heidi.retterath@state.mn.us

CONTACT PERSONS

Actuary-Life
Frederick Andersen  frederick.andersen@state.mn.us
   Chief Life Actuary

Actuary-Health
Julia Lyng  Julia.Lyng@state.mn.us
   Chief Health Actuary

Actuary-Property and Casualty
Phil Vigliaturo  phil.vigliaturo@state.mn.us
   Property and Casualty Actuary

Actuary-PBR
John Robinson  john.w.robinson@state.mn.us
   PBR Actuary

Agent Licensing
Peter Bratsch  peter.bratsch@state.mn.us
   Director, Licensing

Annual Statements
Kathleen Orth  kathleen.orth@state.mn.us
   Chief Examiner/Insurance Solvency Manager

Company Licensing
Nina Twardowski  nina.twardowski@state.mn.us
   Audit Director, Company Licensing

Consumer Complaints and Inquires
Matthew Vatter  matthew.vatter@state.mn.us
   Assistant Commissioner

Martin Fleischhacker  martin.fleischhacker@state.mn.us
   Sr Financial Fraud Ombudsman

Deposits-Check
MINNESOTA

Sherry Cook
(651) 539-1527
sherry.cook@state.mn.us

Deposits-Statutory
Judith Johnson
(651) 539-1760
Applications Coordinator
judith.johnson@state.mn.us

Examinations-Agent
Peter Bratsch
(651) 539-1585
Director, Licensing
peter.bratsch@state.mn.us

Examinations-Financial
Kathleen Orth
(651) 539-1763
Chief Examiner/Insurance Solvency Manager
kathleen.orth@state.mn.us

Examinations-Market Conduct
Paul Hanson
(651) 539-1641
Chief Examiner, Market Conduct Exams
paul.hanson@state.mn.us

Fees
Judith Johnson
(651) 539-1760
Applications Coordinator
judith.johnson@state.mn.us

Financial Analysis
Barb Carey
(651) 539-1757
Audit Director, Analysis
barbara.carey@state.mn.us

Government Relations
Megan Verdeja
(651) 539-1447
Director of Government Affairs
megan.verdeja@state.mn.us

Information Systems
Gabriel Pereira
(651) 539-1693
Insurance Information Systems Coordinator
gabriel.pereira@state.mn.us

Legal
Kathleen Finnegan
(651) 539-1450
General Counsel
kathleen.finnegan@state.mn.us

Media Relations/Public Information
Mo Schriner
(651) 539-1463
Communications Director
mo.schriner@state.mn.us

Policy and Form: Life/Accident/Health
Tammy Lohmann
(651) 539-1731
Director, Insurance Product Filings
janmy.lohmann@state.mn.us
MINNESOTA

Policy and Form Filing: Property and Casualty-Commercial and Personal Lines
Tammy Lohmann (651) 539-1731
director, Insurance Product Filings...tammy.lohmann@state.mn.us

Policy and Form Filing: Workers' Compensation
Tammy Lohmann (651) 539-1731
director, Insurance Product Filings...tammy.lohmann@state.mn.us

Premium Tax
Jacob Sisterman (651) 556-4917
lead auditor...jacob.sisterman@state.mn.us
Mike Chaney, Mississippi’s 11th Commissioner of Insurance and State Fire Marshal, is currently serving his third term in office. First elected in 2007, he brought extensive business knowledge and experience to the office combined with 15 years of service in the Mississippi House of Representatives and Senate. His priorities throughout his terms in office remain steadfastly committed to consumer protection and application of technology for efficiency of the department to serve the state and consumers. He is leading the department in making strides in health care reform; disaster recovery from flood, tornado and hurricane events; bail bond industry reform; and reductions in state fire deaths.

An active member of the NAIC, Chaney serves on numerous committees, task forces and working groups. Among the issues he is involved in addressing are examination oversight, accounting practices, producer licensing, health insurance and managed care, senior issues, catastrophe and property and casualty insurance.

As Commissioner, he was inducted into the Insurance Hall of Fame at his alma mater, Mississippi State University. He received the Distinguished Service Award from the University of Mississippi Risk Management and Insurance program and its Professional Society. He has been named one of the top insurance professionals by Insurance Business America magazine and was named a Healthcare Hero by the Mississippi Business Journal. Chaney has served on numerous community development entities and corporate boards.

Chaney is also a Rotarian and Paul Harris Fellow. He is a veteran of the United States Army, serving in Vietnam. Chaney and his wife, Mary, have three children and eight grandchildren.

Mailing Address
Mississippi Insurance Department
P.O. Box 79
Jackson, Mississippi 39205

Street Address
1001 Woolfolk State Office Building
501 North West Street
Jackson, Mississippi 39201

Gulf Coast Office
Bolton State Office Building
1141 Bayview Avenue, Suite 401
Biloxi, Mississippi 39530

Phone Numbers
Main (601) 359-3569
Toll-Free (In-State Only) (800) 562-2957
Gulf Coast Office (228) 374-2240

Fax Numbers
Commissioner/Legal/Actuarial (601) 359-2474
Consumer (601) 359-1077
Licensing (601) 359-1951
Examination (601) 579-2568
Rating (601) 359-9559
Gulf Coast Office (228) 374-5040

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.mid.ms.gov
Make Checks Payable to: Mississippi Insurance Department

Mike Chaney
Commissioner
(601) 359-3581
mike.chaney@mid.ms.gov

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MISSISSIPPI

Mark Haire  (601) 359-1514
Deputy Commissioner..........................................................mark.haire@mid.ms.gov

CONTACT PERSONS

NAIC Liaison
Mark Haire  (601) 359-1514
Deputy Commissioner..........................................................mark.haire@mid.ms.gov

Accident and Health Insurance
Bob Williams  (601) 359-2012
Director, Life and Health Actuarial Division........................................bob.williams@mid.ms.gov

Agent Licensing
Vanessa Miller  (601) 359-2132
Director, Licensing Division...................................................vanessa.miller@mid.ms.gov

Annual Statements
David Browning  (601) 359-9218
Director, Financial and Market Regulation........................................david.browning@mid.ms.gov

Consumer Counseling Program for Seniors
Andy Case  (601) 359-2453
Director, Consumer Services Division........................................andy.case@mid.ms.gov

Corporate Changes
Nancy Cross  (601) 359-3571
Director, Statutory Compliance................................................nancy.cross@mid.ms.gov

Information Technology
John Morris  (601) 359-2993
Director, Information Technology Division......................................john.morris@mid.ms.gov

Department Counsel
Kim Causey  (601) 359-2460
Special Assistant Attorney General.............................................kim.causey@mid.ms.gov

Investigations
John Hornback  (601) 359-2138
Chief Investigator........................................................................john.hornback@mid.ms.gov

Deposits
David Browning  (601) 359-9218
Director, Financial and Market Regulation......................................david.browning@mid.ms.gov

Examinations-Agent
MISSISSIPPI

David Browning (601) 359-9218
director, Financial and Market Regulation

Examinations-Financial
David Browning (601) 359-9218
Director, Financial and Market Regulation

Examinations-Market Conduct
David Browning (601) 359-9218
Director, Financial and Market Regulation

Fees
Nancy Cross (601) 359-3571
Director, Statutory Compliance

Life Insurance
Andy Case (601) 359-2453
Director, Consumer Services Division

Media Relations/Public Information
Beth Reiss (601) 359-2403
Director, Public Relations

New Company Licensing
David Browning (601) 359-9218
Director, Financial and Market Regulation

Policy and Form Filing-Life and Health
Bob Williams (601) 359-2012
Director, Life and Health Actuarial Division

Policy and Form Filing-Property and Casualty
John Wells (601) 359-3575
Director, Property and Casualty Rating Division

Premium Tax (Licensed)
Derrick Barnes (601) 923-7083
Accountant/Auditor, State Tax Commission, Ins. Premium Taxes

Premium Tax (Surplus Lines)
Peggy Dronet (601) 713-1111
Executive Director, Mississippi Surplus Lines Association

Property and Casualty-Commercial Lines
John Wells (601) 359-3575
Director, Property and Casualty Rating Division
MISSISSIPPI

Property and Casualty-Personal Lines
John Wells 
Director, Property and Casualty Rating Division.................................................................john.wells@mid.ms.gov

Receivership
Michelle Partridge 
Special Assistant Attorney General......................................................................................michelle.partridge@mid.ms.gov

Renewal of Company Licensing/Line Changes
Glenda Phillips 
Statutory Compliance Division..............................................................................................glenda.phillips@mid.ms.gov

Surplus Lines
Nancy Cross 
Director, Statutory Compliance.............................................................................................nancy.cross@mid.ms.gov
Chlora Lindley-Myers was appointed director of the Missouri Department of Commerce and Insurance. She was confirmed by the Missouri Senate on April 13, 2017. She leads the department that protects consumers and ensures a strong and stable insurance market through the regulation of professionals and businesses that impact Missourians' lives daily.

She has served in several senior positions in the legislative, judicial and executive branches of government. She has also served in leadership roles in the regulatory and insurance industries, as well as within the National Association of Insurance Commissioners (NAIC). In addition to Missouri, she has worked for both the Kentucky Department of Insurance and the Tennessee Department of Commerce and Insurance, and for the NAIC.

She holds an undergraduate degree from Mount Holyoke College in Massachusetts and a law degree from the University of Connecticut. Chlora is licensed to practice law in various states, including Missouri. She has received national recognition for her work. As the Deputy Commissioner of Tennessee’s Department of Commerce and Insurance, she was awarded the Robert Dineen Award for Outstanding Service and Contribution to the State Regulation of Insurance. In August of 2020, she received the Al Greer Award for her exceptional dedication, knowledge and support of the field of insurance regulation by the Insurance Examiners Regulatory Society (IRES).

Director Lindley-Myers currently serves as Vice President of the NAIC. She continues to serve on the Executive (EX) Committee and the Government Relations Leadership Committee. Chlora currently also serves in additional leadership roles with the NAIC, Chair of the Reinsurance (E) Task Force, Vice-Chair of the Market Information Systems (D) Task Force, Vice Chair of the Consumer Participation Board of Trustees, Co-Vice Chair of the Special (EX) Committee on Race and Insurance, member of the Financial Condition (E) Committee, and member of the International Insurance Relations (G) Committee.

Chlora Lindley-Myers
Director

Term of Office: At the Pleasure of the Governor
Appointed: March 6, 2017
Confirmation: April 13, 2017
MISSOURI

Jo LeDuc  
Director, Insurance Market Regulation  
(573) 751-2430  
Jo.LeDuc@insurance.mo.gov

John Rehagen  
Director, Insurance Company Regulation  
(573) 526-4877

Shannon Schmoeger  
Chief Financial Examiner, Insurance Company Regulation  
(573) 526-4877

Stewart Freilich  
Chief Market Conduct Examiner, Insurance Market Regulation  
(573) 751-2430

Carrie Couch  
Director, Consumer Affairs  
(573) 751-1922

Grady Martin  
Director, Administration  
(573) 751-7223

Rich Lamb  
Director, Legislative Affairs  
(573) 526-3587

Susan Cardwell  
Budget Officer  
(573) 526-2938

Lori Croy  
Director, Communications  
(573) 751-2562

CONTACT PERSONS

Agent/Producer Licensing

Brenda Otto  
Manager, Licensing  
(573) 751-9292  
brenda.otto@insurance.mo.gov

Annual Statement

Debbie Doggett  
Chief Financial Analyst  
(573) 526-2944  
debbie.doggett@insurance.mo.gov

Captive Insurance

John Talley  
Manager, Captive Program  
(573) 522-9932  
john.talley@insurance.mo.gov

Company Licensing and Fees

Sherry Mann  
Admissions Specialist  
(573) 751-4362  
Sherry.Mann@insurance.mo.gov

Deposits

Toni Charlton  
Financial Analyst  
(573) 526-4618  
toni.charlton@insurance.mo.gov

Examinations-Agent Investigations
MISSOURI

Marjorie Thompson
Chief Investigator
Marjorie.Thompson@insurance.mo.gov

Examinations-Financial
Shannon Schmoeger
Chief Financial Examiner
Shannon.Schmoeger@insurance.mo.gov

Examinations-Market Conduct
Stewart Freilich
Chief Market Conduct Examiner
Stewart.Freilich@insurance.mo.gov

Guaranty Funds

Life and Health
(573) 634-8455

Property and Casualty
(573) 634-8455

Health, Life and Disabilities Complaints
Jessica Schrimpf
Manager, Health, Life and Disability Complaints
Jessica.Schrimpf@insurance.mo.gov

Information Systems
Preston Feeler
Information Management Officer
Preston.Feeler@dci.mo.gov

Policy and Form Filing-Life and Health
Camille Anderson-Weddle
Manager, Life and Health
Camille.Anderson@insurance.mo.gov

Policy and Form Filing-Property and Casualty
LeAnn Cox
Manager, Property and Casualty
LeAnn.Cox@insurance.mo.gov

Premium Tax
Noland Stuecken
Tax Auditor
Noland.Stuecken@insurance.mo.gov

Property and Casualty Complaints
Jeana Thomas
Manager, Property and Casualty
Jeana.Thomas@insurance.mo.gov

Receivership
Shelley Forrest
Manager, Receivership
Shelley.Forrest@insurance.mo.gov

Statistical Reporting

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MISSOURI

Brent Kabler  
Manager, Statistics Section 
(573) 526-2945 
brent.kabler@insurance.mo.gov

Surplus Lines
Lindsay Tougaw  
Manager, Surplus Lines 
(573) 526-1589 
Lindsay.Tougaw@insurance.mo.gov
Troy Downing was elected Commissioner of Securities and Insurance, Montana State Auditor, in 2020. Troy began his career in education as a research scientist at the Courant Institute of mathematical sciences and a teacher in Information Technology at New York University.

Troy later founded a technology startup company that he successfully merged with Yahoo! Inc. in the 1990s and went on to help other startup companies succeed through seed funding and mentorship.

After his career in the tech industry, Troy had a successful career in commercial real estate. Downing founded a nation-wide real estate firm that creates, sells, and manages real estate investment securities and has built a nation-wide commercial insurance company from the ground up.

Troy has been licensed both through FINRA in the securities industry and in the insurance industry. Downing also co-owns a distillery that produced millions of bottles of hand sanitizer and distributed them across the nation during the onset of the Covid-19 pandemic.

After September 11th, 2001, Troy enlisted in the U.S. Air Force / Air National Guard and served eight years in a Combat Search and Rescue squadron. Troy is a Combat Veteran and has deployed twice to Afghanistan in support of Operation Enduring Freedom and the Global War on Terrorism. Downing ran for State Auditor to continue to serve the people of Montana and this country.

As Commissioner, Troy Downing is committed to holding bad actors accountable, lowering insurance costs, and reducing unnecessary regulations and red-tape for Montana businesses.

As one of five Montana Land Board members, Downing emphasizes a policy of multiple-use and sustained yield to generate funds for Montana's public education system.

Troy lives in Bozeman, MT. He is married to his wife, Heather, and they have four children.

**Mailing Address**
Office of the Commissioner of Securities and Insurance
Montana State Auditor
840 Helena Ave.
Helena, Montana 59601

**Email Address**
See individual email addresses

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday
**Website:** http://csimt.gov
**Make Checks Payable to:** Montana State Auditor's Office

Troy Downing
Commissioner
(406) 444-7414
troy.downing@mt.gov
MONTANA

Kristin Hansen     (406) 444-5789
   Deputy State Auditor                                         kris.hansen@mt.gov

Vacant
   Assistant Deputy State Auditor/Scheduler                     (406) 444-2006

Bob Biskupiak     (406) 444-5438
   Deputy Insurance Commissioner                                bob.biskupiak@mt.gov

Michelle Dietrich (406) 444-2755
   Chief Legal Counsel                                          michelle.dietrich@mt.gov

Derek Oestreicher (406) 444-1942
   Legal Policy Advisor                                         derek.oestreicher@mt.gov

Kyle Schmauch     (406) 444-4328
   Media Specialist                                             kyle.schmauch@mt.gov

Glynis Gibson     (406) 444-3517
   IT Manager                                                   ggibson@mt.gov

Kendall Cotton    (406) 444-3412
   Policy Administrator                                         kendall.cotton@mt.gov

Sharon Richetti   (406) 444-2894
   Policy Holder Services Bureau Chief                         srichetti@mt.gov

Steve Matthews    (406) 444-9768
   Chief, Examinations Bureau/Captive Insurance Coordinator    smatthews@mt.gov

Mari Kindberg     (406) 444-5220
   Rates and Forms Bureau Chief                                mkindberg@mt.gov

Jeannie Keller    (406) 444-9751
   Chief, Insurance Services Bureau                            jkeller2@mt.gov

Staci Litschauer  (406) 444-2041
   Administrator, Centralized Services Division                slitschauer@mt.gov

Connie Griffith   (406) 444-1867
   Financial Specialist                                         connie.griffith@mt.gov

CONTACT PERSONS

NAIC Liaison
   Vacant
      Assistant Deputy State Auditor/Scheduler                    (406) 444-2006

Agent Licensing
   Jeannie Keller                                                (406) 444-9751
      Bureau Chief                                                jkeller2@mt.gov

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MONTANA

Annual Statements and Company Licensing
Steve Matthews
Chief Financial Examiner, Examinations Bureau
(406) 444-4372
smatthews@mt.gov

Consumer Complaints and Inquires
Sharon Richetti
Policy Holder Services Bureau Chief
(406) 444-2894
srichetti@mt.gov

Department Counsel
Michelle Dietrich
Chief Legal Counsel
(406) 444-2755
michelle.dietrich@mt.gov
Derek Oestreicher
Legal Policy Advisor
(406) 444-4328

Deposits
Steve Matthews
Chief Financial Examiner, Examinations Bureau
(406) 444-4372
smatthews@mt.gov

Examinations-Financial
Steve Matthews
Chief Financial Examiner, Examinations Bureau
(406) 444-4372
smatthews@mt.gov

Market Conduct
David Dachs
Market Conduct Examiner, Insurance Services Bureau
(406) 444-9722
ddachs@mt.gov

Media Relations/Public Information
Kyle Schmauch
Director, Communications
(406) 444-3152
kyle.schmauch@mt.gov

Policy and Form Filing
Mari Kindberg
Rates and Forms Bureau Chief
(406) 444-5220
mkindberg@mt.gov

Policy and Form Filing-Health Specialist
Tiffany Caverhill
Compliance Analyst
(406) 444-3720
tcaverhill@mt.gov

Policy and Form Filing-Life and Long Term Care Specialist
Myrna O'Dell
Compliance Analyst
(406) 444-2047
modell@mt.gov

Policy and Form Filing-Property and Casualty, Annuity Specialist
Tiffany Caverhill
Compliance Analyst
(406) 444-3720
tcaverhill@mt.gov
MONTANA

Policy and Form Filing-Property and Casualty/Med Supplement Specialist
Karen Beyl (406) 444-3438
  Compliance Analyst.................................................................kbeyl@mt.gov

Premium Tax
Steve Matthews (406) 444-4372
  Chief Financial Examiner, Examinations Bureau .................................................. smatthews@mt.gov

Rate Filing-Life and Health
Ashley Perez (406) 444-5220
  Actuary.................................................................aperez@mt.gov

Rate Filing-Property and Casualty
Mari L. Kindberg, FCAS, MAAA (406) 444-5220
  Actuary.................................................................mkindberg@mt.gov
Bruce R. Ramge was appointed Director of the Nebraska Department of Insurance (DOI) by Governor Dave Heineman on November 15, 2010. Ramge had served as acting director since October 30, 2010, and as deputy director since January 2008. On January 8, 2015, he was reappointed Director of the Nebraska DOI by Governor Pete Ricketts.

Ramge has assisted various National Association of Insurance Commissioners (NAIC) working groups over the years. He is past chair of the Midwest Zone and has served as chair of the Market Conduct Examination Standards (D) Working Group, chair of the Market Regulation Accreditation (D) Working Group, chair and vice chair of the Life Insurance and Annuities (A) Committee, co-chair of the Principle-Based Reserving Implementation (EX) Task Force, and vice chair of the Market Actions (D) Working Group. He currently also serves as Chair of the IIPRC Audit Committee, and is a member of the NAIC Audit Committee as well as several other NAIC committees, task forces and working groups.

Ramge is a past president of the Insurance Regulatory Examiners Society (IRES), and he received the 2007 IRES Foundation Paul L. DeAngelo Memorial Teaching Award and the 2007 IRES Al Greer Achievement Award.

Ramge earned a bachelor’s degree from Dana College and a Master of Business Administration (MBA) from the University of Nebraska Omaha.

Bruce R. Ramge CPCU, CIE
Director

Term of Office At the Pleasure of the Governor
Appointed: November 15, 2010
Reappointed: January 8, 2015

Mailing Address
Nebraska Department of Insurance
P.O. Box 82089
Lincoln, Nebraska 68501-2089

Email Address
bruce.ramge@nebraska.gov

Phone Numbers
Main (402) 471-2201
TDD (800) 833-7352

Fax Numbers
Main (402) 471-4610

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://doi.nebraska.gov/
Make Checks Payable to: Nebraska Department of Insurance

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3/19/2021
NEBRASKA

Connie VanSlyke  (402) 471-4647
Administrator, Property and Casualty  connie.vanslyke@nebraska.gov

Laura Arp  (402) 471-4635
Administrator, Life and Health  laura.arp@nebraska.gov

Barbara Peterson  (402) 471-4743
Administrator, Consumer Affairs  barbara.peterson@nebraska.gov

Kevin Schlautman  (402) 471-4707
Administrator, Producer Licensing  kevin.schlautman@nebraska.gov

Peggy Jasa  (402) 471-4632
Public Information Officer  peg.jasa@nebraska.gov

Rhonda Ahrens  (402) 471-4631
Chief Actuary  rhonda.ahrens@nebraska.gov

Charles Starr  (402) 471-8334
Fraud Investigator/Supervisor  charles.starr@nebraska.gov

Laura Arp  (402) 471-4635
Insurance Health Policy Administrator  laura.arp@nebraska.gov

CONTACT PERSONS

NAIC Liaison
Peggy Jasa  (402) 471-4632
Public Information Officer  peg.jasa@nebraska.gov

Accident/Health Insurance
Laura Arp  (402) 471-4635
Administrator, Life and Health  laura.arp@nebraska.gov

Agent Licensing
Kevin Schlautman  (402) 471-4707
Administrator, Producer Licensing  kevin.schlautman@nebraska.gov

Annual Statements
Justin Schrader  (402) 471-4734
Chief Examiner  justin.schrader@nebraska.gov

Company Admissions
Kristy Hadden  (402) 471-0373
Life and Health, Property and Casualty Admissions  kristy.hadden@nebraska.gov

Consumer Complaints and Inquires
Barbara Peterson  (531) 500-2349
Administrator, Consumer Affairs  barbara.peterson@nebraska.gov
NEBRASKA

Department Counsel
Martin Swanson
General Counsel.................................................................martin.swanson@nebraska.gov

Deposits
Lori Bruss
Securities Officer...............................................................lori.bruss@nebraska.gov

Examinations-Agent
Kevin Schlautman
Administrator, Producer Licensing........................................kevin.schlautman@nebraska.gov

Examinations-Financial
Justin Schrader
Chief Examiner...............................................................justin.schrader@nebraska.gov

Examinations-Market Conduct
Reva Vandevoorde
Supervisor, Market Conduct..................................................reva.vandevoorde@nebraska.gov

Fees
Justin Schrader
Chief Examiner...............................................................justin.schrader@nebraska.gov

Insurance Fraud
Charles Starr
Fraud Investigator/Supervisor..................................................charles.starr@nebraska.gov

Life Insurance
Laura Arp
Administrator, Life and Health Policy......................................laura.arp@nebraska.gov

Media Relations
Peggy Jasa
Public Information Officer...................................................peg.jasa@nebraska.gov

Policy and Form Filing-Life and Health
Laura Arp
Administrator, Life and Health...............................................laura.arp@nebraska.gov

Policy and Form Filing-Property and Casualty
Connie VanSlyke
Administrator, Property and Casualty......................................connie.vanslyke@nebraska.gov

Premium Tax
Martha Hettenbaugh
Tax Analyst.................................................................martha.hettenbaugh@nebraska.gov
NEBRASKA

Property and Casualty-Commercial Lines
Connie VanSlyke  
Administrator, Property and Casualty  
(402) 471-4647  
connie.vanslyke@nebraska.gov

Property and Casualty-Personal Lines
Connie VanSlyke  
Administrator, Property and Casualty  
(402) 471-4647  
connie.vanslyke@nebraska.gov

Statistical Reporting
Connie VanSlyke  
Administrator, Property and Casualty  
(402) 471-4647  
connie.vanslyke@nebraska.gov

Receivership
Martin Swanson  
Deputy Director & General Counsel  
(402) 471-4503  
martin.swanson@nebraska.gov
NEVADA

Nevada Insurance Commissioner, Barbara Richardson assumed the role of Insurance Commissioner in the great state of Nevada in March of 2016. Prior to accepting that role, Barbara had been the New Hampshire Insurance Department's Director of Operations and Fraud for 12 years. Before that she worked at various times in her career for CNA, Kemper Financial, the Federal Reserve Bank in Chicago and Putnam Securities.

Barbara is a graduate of Vassar College and has a law degree from the University of New Hampshire School of Law and an MBA from Loyola University in Chicago. She has been an active member on the national level of the NAIC's various Committees, Task Forces and Work Groups including most recently, the Innovation Task Force, the SERFF Board and the Antifraud Task Force. Barbara has three grown sons whom she is very proud of and who live throughout the United States.

Barbara D. Richardson
Commissioner

Term of Office: At the Pleasure of the Director of the Department of Business and Industry
Appointed: March 7, 2016

Mailing Address
Nevada Department of Business and Industry
Division of Insurance
1818 East College Parkway, Suite 103
Carson City, Nevada 89706

Street Address
Same as mailing address

Email Address
insinfo@doi.nv.gov

Phone Numbers
Main (775) 687-0700
Toll-Free Number (In-State Only) (888) 872-3234
Las Vegas Number (702) 486-4009

Fax Numbers
Main (775) 687-0787
Las Vegas Number (702) 486-4007

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: http://doi.nv.gov/
Make Checks Payable to: Nevada Division of Insurance

Barbara D. Richardson
Commissioner

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NEVADA

Stephanie McGee
Chief Deputy Commissioner, Carson City
(775) 687-0758

Nick Stosic
Deputy Commissioner, Carson City
(775) 687-0783

David Cassetty
Deputy Commissioner, Las Vegas
(702) 486-4379

CONTACT PERSONS
Accident/Health Insurance
Mark Garratt
Chief Insurance Examiner
mgarratt@doi.nv.gov
(775) 687-0736

Producers Licensing
Stephanie McGee
Chief Deputy Commissioner
sbmcgee@doi.nv.gov
(775) 687-0758

Annual Statements
Peter Rao
Assistant Chief Insurance Examiner
pra@doi.nv.gov
(775) 687-0757

Captive Insurers
Nick Stosic
Deputy Commissioner
nstosic@doi.nv.gov
(775) 687-0783

Company Fees-Licensing
Kathy Kelley
Administrative Assistant
kkelley@doi.nv.gov
(775) 687-0753

Consumer Complaints and Inquires
Linda Stratton
Supervising Compliance Investigator, Las Vegas
lstratton@doi.nv.gov
(702) 486-4395

David Cassetty
Deputy Commissioner, Las Vegas
dcassetty@doi.nv.gov
(702) 486-4379

Corporate and Financial Affairs
Peter Rao
Assistant Chief Insurance Examiner
pra@doi.nv.gov
(775) 687-0757

Division Counsel
Alexia Emmermann
Chief Legal Counsel
(775) 687-0701

Deposits
Denise Costello
(775) 687-0752
NEVADA

Enforcement
David Cassetty
Deputy Commissioner, ................................................................. (702) 486-4379 dcassetty@doi.nv.gov

Stephanie Canter
Enforcement Chief, ........................................................................... (702) 486-4598 slcanter@doi.nv.gov

Cheryl Allen-Stallworth
Compliance Officer, Las Vegas ............................................................... (702) 486-4632 estallworth@doi.nv.gov

Sonja Whitten
Compliance Investigator, Las Vegas ....................................................... (702) 486-4597 srwhitten@doi.nv.gov

John Parnell
Compliance Investigator, Las Vegas ....................................................... (702) 486-4394 jparnell@doi.nv.gov

Julie Wisbar
Compliance Investigator, Carson City ................................................... (775) 687-0713 jwisbar@doi.nv.gov

Jonathan Wycoff
Compliance Investigator, Carson City ................................................... (775) 687-0718 jhwycoff@doi.nv.gov

Examinations-Agent
Joel Bengo
Chief Insurance Examiner, .................................................................. (775) 687-0743 jbengo@doi.nv.gov

Examinations-Financial
Peter Rao
Assistant Chief Insurance Examiner, ..................................................... (775) 687-0757 prao@doi.nv.gov

Examinations-Market Conduct
Nick Stosic
Deputy Commissioner, ......................................................................... (775) 687-0783 nstosic@doi.nv.gov

Information Systems
Dennis McGehee
IT Professional, ..................................................................................... (775) 687-0785 dmcgehee@doi.nv.gov

Life and Health Insurance
Mark Garratt
Chief Insurance Examiner, ..................................................................... (775) 687-0736 mgarratt@doi.nv.gov

Market Regulation
Peggy Willard-Ross
Insurance Examiner, ............................................................................ (775) 687-0760 pwillard@doi.nv.gov

Media Relations/Public Information

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NEW HAMPSHIRE

Chris Nicolopoulos is Commissioner of the New Hampshire Insurance Department. He was nominated by Governor Chris T. Sununu and unanimously approved by the New Hampshire Executive Council. Previously, Commissioner Nicolopoulos served as the President and CEO of the New Hampshire Association of Insurance Agents for five years. Prior to leading the NH Association of Insurance Agents, he was an associate at Preti, Flaherty, Beliveau & Pachios PLLP, and Government Affairs Director at the New Hampshire Association of Realtors. Commissioner Nicolopoulos earned his J.D. from New England Law School and his Bachelor of Arts in History from the University of New Hampshire. Since 2002, Nicolopoulos has been licensed to practice law in New Hampshire and Massachusetts. He lives in Bow, New Hampshire.

Chris Nicolopoulos
Commissioner

Term of Office: Five Years (Ends June 9, 2023)
Appointed: February 19, 2020

Mailing Address
New Hampshire Insurance Department
21 Fruit Street, Suite 14
Concord, New Hampshire 03301

Phone Numbers
Main (603) 271-2261
Toll-free (800) 852-3416
Financial Exam/Licensing/Consumer (603) 271-2241

Fax Numbers
Main (603) 271-1406

Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday
Website: www.nh.gov/insurance
Make Checks Payable to: Treasurer, State of New Hampshire

D.J. Bettencourt
Deputy Commissioner
(603) 271-2261

Linda Zalinskie
Assistant to the Deputy Commissioner
(603) 271-2261

Sandra Barlow
Assistant to the Commissioner
(603) 271-2261

Christie Rice
Assistant Commissioner
(603) 271-2261

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NEW HAMPSHIRE

Douglas Bartlett
   Director, Financial Regulation Division.................................................................(603) 271-2879

Tyler Brannen
   Director of Health Economics......................................................................................(603) 271-2396

David Sky
   Chief Actuary, Life, Accident and Health Division......................................................(603) 271-2506

James Fox
   Director, Property and Casualty Division......................................................................(603) 271-2502

Christian Citarella
   Chief Actuary, Property and Casualty Division............................................................(603) 271-2113

Heather Silverstein
   General Counsel..........................................................................................................(603) 271-2261

Vacant
   Enforcement Counsel....................................................................................................(603) 271-4137

Theodore Perkins, Jr
   Information Technology..................................................................................................(603) 271-2518

Keith Nyhan
   Director, Consumer Services........................................................................................(603) 271-3304

CONTACT PERSONS

NAIC Liaison
Christie Rice
   Assistant Commissioner...................................................................................................(603) 271-2261

Accident and Health Insurance
Tyler Brannen
   Director of Health Economics......................................................................................(603) 271-2396

Agent Licensing
Christie Rice
   Assistant Commissioner...................................................................................................(603) 271-2261

Annual Statements
Patricia Gosselin
   Chief Financial Analyst, Financial Regulation Division....................................................(603) 271-2920

Company Licensing
Patricia Gosselin
   Chief Financial Analyst, Financial Regulation Division....................................................(603) 271-2920

Consumer Services

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NEW HAMPSHIRE

Keith Nyhan
   Director, Consumer Services Division ................................................................. (603) 271-3304

Deposits
Lisa Cotter
   Financial Records Auditor, Financial Regulation Division ....................................... (603) 271-2528

Examinations-Agent
Christie Rice
   Assistant Commissioner ................................................................................................... (603) 271-2261

Examinations-Financial
Colin Wilkins
   Chief Financial Examiner, Financial Regulation Division ............................................. (603) 271-2374

Examinations-Market Conduct
Edwin Pugsley
   Chief Examiner, Property and Casualty Market Conduct Division .......................... (603) 271-3711
Maureen Belanger
   Chief Examiner, Life and Health Market Conduct Division ........................................ (603) 271-2828

Fees
Norma Stallings
   Tax and Revenue Administrator ...................................................................................... (603) 271-2391

General Counsel
Heather Silverstein
   ............................................................................................................................................... (603) 271-2261

Insurance Fraud
Heather Silverstein
   General Counsel .................................................................................................................. (603) 271-2261

Media Relations/Public Information
Eireann Sibley
   Director, Communications .................................................................................................. (603) 271-3781

Outreach Coordinator
Tiffany Fuller
   Outreach Coordinator, Communications ........................................................................... (603) 271-3886

Policy and Form Filing-Life, Accident and Health
Jason Dexter
   Compliance Administrator, Life, Accident and Health Division ..................................... (603) 271-3041

Policy and Form Filing-Property and Casualty
NEW HAMPSHIRE

Frank Cardamone
Compliance Administrator, Property and Casualty Division ..................................................................................................................(603) 271-2163

Premium Tax
Norma Stallings
Tax and Revenue Administrator ........................................................................................................................................................................(603) 271-2391

Property and Casualty Insurance
James Fox
Director, Property and Casualty Division .........................................................................................................................................................(603) 271-2502

Property and Casualty-Commercial Lines
Edwin Pugsley
Chief Examiner, Property and Casualty Market Conduct Division ..................................................................................................................(603) 271-3711

Statistical Reporting-Property and Casualty Market Analysis
Christian Citarella
Chief Actuary, Property and Casualty Division ...............................................................................................................................................(603) 271-2113
Marlene Caride took the oath of office as Commissioner of Banking and Insurance on June 27, 2018. She was named Acting Commissioner by Governor Phil Murphy and began serving on January 16, 2018. Caride is the first Hispanic to head the department, where she oversees New Jersey's insurance, banking and real estate industries.

Prior to joining the department, Caride was a member of the New Jersey General Assembly representing the 36th Legislative District. During her three terms in the Assembly, Caride served on the Assembly Financial Institutions and Insurance Committee, the Assembly Appropriations Committee and the New Jersey Legislative Select Committee on Investigation. She also chaired the Assembly Education Committee and was vice-chair of the Assembly Transportation and Independent Authorities Committee.

Caride was a partner in the Union City, NJ, law firm of Gonzalez & Caride. She also served as the municipal prosecutor for the Ridgefield Municipal Court and Zoning Board attorney for the municipalities of South Hackensack, NJ, and Saddle Brook, NJ.

Earlier in her career, Caride served as legal counselor to the West New York Parking Authority and the alcoholic beverage control (ABC) prosecutor for the city of West New York, NJ. She also served as a special civil part mediator for the Hudson County Superior Court Law Division.

Caride is a member of the Bar of the Supreme Court of the United States, the New Jersey State Bar Association, the Hudson County Bar Association and the Hispanic Bar Association of New Jersey.

Caride earned a law degree from California Western School of Law and a bachelor's degree in education from Fairleigh Dickinson University. She resides in Ridgefield, NJ.

**Mailing Address**
State of New Jersey  
Department of Banking and Insurance  
20 West State Street  
P.O. Box 325  
Trenton, New Jersey 08625-0325

**New Jersey Personal Automobile Insurance Plan**
Laurel Corporate Center  
10000 Midlantic Drive, Suite 403  
W Mount Laurel, New Jersey 08054

**Phone Numbers**
Main: (609) 292-7272  
Satellite Consumer Center, Newark: (973) 648-4713  
Toll-Free Number: (800) 446-7467  
Newark Main: (973) 622-6014  
Mount Laurel Main: (856) 722-0030

**Fax Numbers**
Main: (609) 984-5273  
Newark Main: (973) 622-6110  
Mount Laurel Main: (856) 722-9382

**Office Hours:** 8:30 a.m.-5:00 p.m., Monday-Friday  
**Website:** www.dobi.nj.gov  
**Make Checks Payable to:** Department of Banking and Insurance
NEW JERSEY

Marlene Caride
Commissioner..............................................................................................(609) 633-7667

Justin Zimmerman
Chief of Staff........................................................................................................(609) 633-7667

Peter L. Hartt
Director, Division of Insurance........................................................................(609) 292-7272

Kristine A. Maurer, Esq.
Assistant Director, Division of Insurance..............................................................(609) 292-7272

Elijah Johnson
Director of Legislative Affairs................................................................................(609) 292-7272

Denise Illes
Chief of Regulation.....................................................................................................(609) 292-7272

Vacant
Assistant Commissioner, Administration...............................................................(609) 292-7272

Steven P. Kerner, Jr.
Assistant Commissioner, Solvency Regulation.......................................................(609) 292-7272

Philip Gennace
Assistant Commissioner, Life and Health...............................................................(609) 292-7272

Carl Sornson
Assistant Commissioner, Property and Casualty.....................................................(609) 292-7272

Gale Simon
Assistant Commissioner, Consumer Protection.....................................................(609) 292-7272

William P. White
Assistant Commissioner, Captive Insurance...........................................................(609) 292-7272

Ralph Boeckman
Specialist, Market Regulation, Consumer Protection...........................................(609) 292-7272

Ellen DeRosa
Executive Director, Individual Health Coverage Program and Small Employer Health Benefits Program.................................................................(609) 292-7272

Fredrick A. Huber
Executive Director, New Jersey, Compensation Rating and Inspection Bureau......(973) 622-6014

CONTACT PERSONS

NAIC Liaison
Peter L. Hartt
Director, Division of Insurance............................................................................peterhart@dobi.nj.gov
NEW JERSEY

Kristine A. Maurer, Esq.                                                                                       (602) 292-7272
Assistant Director, Division of Insurance................................................................. kristine.maurer@dobi.nj.gov

Accident and Health Insurance
Philip Gennace
Assistant Commissioner, Life and Health................................................................. (609) 292-7272

Agent Licensing
Ruth Jackson
Supervisor, Insurance Producer Licensing............................................................... (609) 292-7272

Annual Statements
Joann Jones
Technical Assistant II........................................................................................................... joann.jones@dobi.nj.gov

Captive Insurance
William P. White
Assistant Commissioner......................................................................................................william.white@dobi.nj.gov

Company Licensing
Kwame Asare
Supervising Insurance Examiner..................................................................................... kwame.asare@dobi.nj.gov

Consumer Complaints and Inquires
Gale Simon
Assistant Commissioner, Consumer Protection Services.................................................... gale.simon@dobi.nj.gov

Department Counsel
James A. Carey, Jr., DAG, Office of the New Jersey Attorney General
Section Chief......................................................................................................................... james.carey@dol.lps.state.nj.us

Deposits
Kwame Asare
Supervising Insurance Examiner..................................................................................... kwame.asare@dobi.nj.gov

Examinations-Agent
Gale Simon
Assistant Commissioner, Consumer Protection Services..................................................... gale.simon@dobi.nj.gov

Examinations-Financial
Steven P. Kerner, Jr.
Assistant Commissioner, Solvency Regulation................................................................ steve.kerner@dobi.nj.gov

Market Analysis, Market Conduct Examinations and Anti-Fraud Compliance
Ralph Boeckman
Market Regulation Specialist.............................................................................................. ralph.boeckman@dobi.nj.gov
NEW JERSEY

Financial Analysis
John Sirovetz
Supervising Insurance Examiner Solvency Regulation.................................................................john.sirovetz@dobi.nj.gov

Life Insurance
Philip Gennace
Assistant Commissioner, Life and Health..........................................................................................(609) 292-7272

Public Affairs
Trish Graber
Director,.............................................................................................................................................trish.graber@dobi.nj.gov

Policy and Form Filing-Life and Health
Philip Gennace
Assistant Commissioner, Life and Health..........................................................................................(609) 292-7272

Policy and Form Filing-Property and Casualty
Carl Sornson
Assistant Commissioner, Property and Casualty.................................................................................(609) 292-7272

Premium Tax
Tanveer Ahmed
Examiner II,........................................................................................................................................tanveer.ahmed@dobi.nj.gov

Property and Casualty-Commercial Lines
Carl Sornson
Assistant Commissioner, Property and Casualty.................................................................................(609) 292-7272

Property and Casualty-Personal Lines
Carl Sornson
Assistant Commissioner, Property and Casualty.................................................................................(609) 292-7272

Statistical Reporting
Sam Sacky
Actuarial Analyst ....................................................................................................................................samual.sacky@dobi.nj.gov

Bureau of Fraud Deterrence
Richard Besser
Chief of Investigations.............................................................................................................................richard.besser@dobi.nj.gov
NEW MEXICO

On January 1, 2020, Mr. Toal became the New Mexico Superintendent of Insurance, having been chosen unanimously by the state Nominating Committee. The Office of the Superintendent of Insurance (OSI) serves all aspects of the insurance world in New Mexico and includes some notable special operations such as the Auto Theft Prevention program and the Patient Compensation Fund for malpractice actions. Prior to becoming Superintendent he served as a Deputy Secretary of the Human Services Department, leading several significant initiatives, including the innovative Enterprise HHS 2020 project that is designed to serve multiple state agencies. In 2014, Mr. Toal began his work in NM as the Deputy Director of the Human Services Department’s Division of Medical Assistance.

Before relocating to NM in 2014, Mr. Toal served in several public service roles in Georgia, including Director of the State Cancer program, Commissioner of the Georgia Department of Community Health, which was responsible for the state Medicaid, PeachCare, State Health Planning, and Indigent Care Trust Fund programs, as well as the State Health Benefit Plan offering health benefits to all state and school personnel. Prior to creation of the Department of Community Health, for 11 years, Mr. Toal was both a Commissioner and Deputy Commissioner of the Georgia Department of Medical Assistance. In those roles, he was responsible for planning, management, and administration of the Georgia Medicaid program, which had a budget of $3.2 billion and paid health benefits on behalf of more than 950,000 recipients to nearly 40,000 providers. His last role with Georgia was serving as the Director of the Georgia Southern University College of Public Health’s Center for Rural Health and Research.

Mr. Toal received his Master of Public Health degree in Health Administration from the University of North Carolina at Chapel Hill and his undergraduate degree from the University of Illinois at Champaign-Urbana. He is a member of the New Mexico Public Health Association and an alumnus of the National Association of Medicaid Directors. He resides in Santa Fe, NM.

Mailing Address
Office of Superintendent of Insurance (OSI)
P.O. Box 1689
Santa Fe, New Mexico 87504-1689

Street Address (Santa Fe Office)
1120 Paseo de Peralta
Santa Fe, New Mexico 87501

Street Address (Albuquerque Office)
Office of Superintendent of Insurance (OSI)
6200 Uptown Blvd., Suite 100
Albuquerque, New Mexico 87110

Phone Numbers
Main (Santa Fe) (505) 827-4601
Toll-Free Number (In-State Only) (855) 427-5674
Main (Albuquerque) (505) 322-2186

Fax Numbers
Main (Santa Fe) (505) 827-7434
Main (Albuquerque) (505) 827-4734

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.osi.state.nm.us
Make Checks Payable to: Office of Superintendent of Insurance

Jennifer A. Catechis
Deputy Superintendent jennifer.catechis@state.nm.us

Anna Krylova
Chief Actuary-Property and Casualty anna.krylova@state.nm.us

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NEW MEXICO

Bryan Brock
General Counsel to the Superintendent
(505) 827-4645
bryan.brock@state.nm.us

CONTACT PERSONS

Annual Statements
Joel Bengo
Chief Examiner
(505) 827-4645
joel.bengo@state.nm.us

Assigned Risk Pool-Workers' Compensation
Bogdanka Kurahovic
(505) 827-4557
bogdanka.kurahovic@state.nm.us

Company Licensing
Ursula Almada
Supervisor
(505) 827-4438
ursula.almada@state.nm.us

Consumer Complaints and Inquires
Angelica Allen
Division Director
(505) 470-6586
AngelicaA.Allen@state.nm.us

Deposits and Fees
Leatrice Geckler
Compliance Division Director
(505) 827-4438
leatrice.geckler@state.nm.us

Examinations/Financial Analysis
Joel Bengo
Chief Examiner
(505) 827-4655
joel.bengo@state.nm.us

Health policy and Consumer Education Bureau-Affordable Care Act (ACA)
Viara Ianakieva
Staff Manager
(505) 827-4561
viara.ianakieva@state.nm.us
Paige Duhamel
Health Care Policy Manager
(505) 660-7108
paige.duhamel@state.nm.us

Insurance Fraud Bureau
Roberta Baca
Criminal Division Director
(505) 795-1755
roberta.baca@state.nm.us

Stop Fraud
(877) 807-4010

Investigations/Compliance
Mark Marquez
Staff Manager
(505) 827-4439
mark.marquez@state.nm.us

Managed Health Care Bureau
NEW MEXICO

Margaret (Kika) Pena  (505) 827-4561
Division Director margaret.pena@state.nm.us

Jessica Baker  (505) 827-4651
Compliance Officer Supervisor jessica.baker@state.nm.us

Life and Health Product Filing Bureau-Form Filing
Julie Weinberg  (505) 669-8578
Division Director Julie.Weinberg2@state.nm.us

Viara Ianakieva  (505) 827-4651
Bureau Chief viara.ianakieva@state.nm.us

Producer (Agent) Licensing
Victoria Baca  (505) 827-4554
Bureau Chief victoriaa.baca@state.nm.us

Property and Casualty-Policy and Form Filing
Ashley Hernandez  (505) 827-4593
Bureau Chief ashley.hernandez@state.nm.us

Premium Tax
Taxation and Revenue Department  (505) 827-0700
State of New Mexico https://www.tax.newmexico.gov/contact-us/

Statistical Reporting
Anna Krylova  (505) 827-4529
anna.krylova@state.nm.us

Title Insurance
Mickey VanCuren  (505) 827-4930
Title Bureau Compliance Officer mickey.vancuren@state.nm.us

Laura Baca  (505) 827-4391
Compliance Officer laura.baca@state.nm.us
NEW YORK

Linda A. Lacewell was nominated Superintendent of the New York State Department of Financial Services by Governor Andrew M. Cuomo on February 4, 2019. She was confirmed by the New York State Senate in June 2019. Lacewell most recently served as Chief of Staff and Counselor to the Governor. In that role, she oversaw Executive Chamber operations, as well as ethics and law enforcement matters.

Lacewell previously served as executive director of a cancer foundation initiative in Culver City, California. Prior to that, Lacewell served as Chief Risk Officer and Counselor to Governor Cuomo where she built and implemented the first statewide system for ethics, risk and compliance in agencies and authorities.

Lacewell was formerly special counsel to the Governor, as well as the architect of OpenNY, a state-of-the-art open data initiative. She also served as special counsel to Attorney General Cuomo, where she oversaw the public pension fund pay-to-play investigation and the out-of-network health insurance investigation, both of which led to nationwide systemic reform. Prior to that, Lacewell spent nine years as an assistant U.S. attorney for the Eastern District of New York, including two years on the Enron Task Force, and received the Henry L. Stimson Medal and the Attorney General's Award for Exceptional Service.

Lacewell earned her B.A. from New College of the University of South Florida and her J.D. with honors from the University of Miami School of Law. She clerked for a U.S. District Judge for the Southern District of Florida. Lacewell serves as an adjunct professor at New York University School of Law, teaching ethics in government, and previously served as an adjunct professor of law at Fordham University School of Law, teaching international criminal law.

Mailing Address
New York State Department of Financial Services
One State Street
New York, New York 10004-1151

Phone Numbers
Main (212) 709-3500
Main (Albany) (518) 474-4567
Agents and Brokers (518) 474-6630
Consumer Complaints (212) 480-6400
Consumer Complaints Toll-Free (800) 342-3736
Insurance Fraud Hotline (888) 372-8369
Multilingual Telephone Service (9am- (518) 474-5138

Fax Numbers
Main (212) 709-3520
Main (Albany) (518) 473-6814

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.dfs.ny.gov
Make Checks Payable to: Premium Taxes: State Tax Commission Department Fees: Superintendent of Financial Services

Linda A. Lacewell
Superintendent (212) 709-3501
linda.lacewell@dfs.ny.gov

My Chi To
Executive Deputy Superintendent, Insurance Division (212) 709-3502
mychi.to@dfs.ny.gov

Stephen Doody
Deputy Superintendent, Property and Casualty Insurance Division (212) 480-5127
stephen.doody@dfs.ny.gov
NEW YORK

Mona Bhalla
Deputy Superintendent, Life Insurance Division...............................................................mona.bhalla@dfs.ny.gov

Shirin Emami
Executive Deputy Superintendent, Banking Division.........................................................shirin.emami@dfs.ny.gov

Katie Lemire
Executive Deputy Superintendent, Consumer Protection and Financial Enforcement Division........katherine.lemire@dfs.ny.gov

Steven F. Kluger
Executive Deputy Superintendent, Capital Markets .........................................................steven.kluger@dfs.ny.gov

Justin Herring
Executive Deputy Superintendent, Cybersecurity ...............................................................justin.herring@dfs.ny.gov

Matt Homer
Executive Deputy Superintendent, Research and Innovation.............................................matthew.homer@dfs.ny.gov

Nate Turnbull
Executive Deputy Superintendent, External Affairs and Strategy Division .........................nate.turnbull@dfs.ny.gov

Kevin Bishop
Acting General Counsel.......................................................................................................kevin.bishop@dfs.ny.gov

Sumit Sud
Senior Deputy Superintendent for Insurance.......................................................................sumit.sud@dfs.ny.gov

Marshal Bozzo
Deputy General Counsel for Insurance.............................................................................marshal.bozzo@dfs.ny.gov

Avani Shah
Deputy Superintendent for Insurance..................................................................................avani.shah@dfs.ny.gov

Robert Kasinow
Assistant Deputy Superintendent for Property.......................................................................robert.kasinow@dfs.ny.gov
North Carolina Insurance Commissioner and State Fire Marshal Mike Causey has been a small businessman, insurance agent, and insurance agency owner with 25 years in the insurance industry.

He's a native of Guilford County and still lives in the same house on the Causey family farm where he grew up.

Commissioner Causey learned the values of hard work growing up on the family farm. After going off to school and serving the U.S. Army, Mike worked as a field engineer in the construction industry and then began his career in the insurance industry where he learned virtually every facet of the insurance industry - working as an agency manager, as superintendent of agencies and owning his own agency.

Commissioner Mike Causey enjoys serving the citizens of North Carolina as the NC Department of Insurance meets the insurance and safety needs of North Carolina families and businesses.
NORTH CAROLINA

John Hoomani ......................................................... (919) 807-6093
  General Counsel.......................................................... john.hoomani@ncdoi.gov

Ted Brown ............................................................... (919) 807-6002
  Senior Policy Advisor.................................................... ted.brown@ncdoi.gov

Debbie Walker .......................................................... (919) 807-6165
  Senior Deputy Commissioner, Captive Insurance Company Division.debbie.walker@ncdoi.gov

Jackie Obusek ............................................................. (919) 807-6166
  Senior Deputy Commissioner, Company Services Group jackie.obusek@ncdoi.gov

Kathy Shortt ............................................................... (919) 814-9874
  Senior Deputy Commissioner, Consumer Assistance Group kathy.shortt@ncdoi.gov

Marty Sumner ............................................................. (919) 807-6846
  Senior Deputy Commissioner, Fraud Control Group marty.sumner@ncdoi.gov

CONTACT PERSONS

Actuarial Services
Kevin Conley ......................................................... (919) 807-6639
  Chief Actuary................................................................ kevin.conley@ncdoi.gov

Agent Services
Angela Hatchell .......................................................... (919) 807-6800
  Deputy Commissioner.................................................. asd@ncdoi.gov

Annual Statement Fees
Sue Ann Webster ....................................................... (919) 807-6612
  Corporate Records Administrator...................................... sueann.webster@ncdoi.gov

Captives
Debbie Walker ............................................................. (919) 807-6165
  Senior Deputy Commissioner............................................. debbie.walker@ncdoi.gov

Computer Systems and Telecommunications
Keith Briggs ............................................................... (919) 807-6101
  Chief Information Officer.................................................. (919) 807-6101

Consumer Assistance Programs
Seniors' Health Insurance Information Program (SHIIP),
  Consumer Services Division, Health Insurance Smart NC (855) 408-1212

Enrique Coello .......................................................... (910) 305-2177
  Director, Latino and Minority Affairs................................ enrique.coello@ncdoi.gov

Joyce Johnson ............................................................. (919) 814-9875
  Deputy Commissioner, Consumer Services................................ joyce.johnson@ncdoi.gov

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3/19/2021
NORTH CAROLINA

Melinda Munden (919) 814-9942
Deputy Commissioner, SHIIP
melinda.munden@ncdoi.gov

Continuing Care-Retirement Centers and Self-Insured Workers' Compensation Individuals
Nancy Wise (919) 807-6178
Manager
nancy.wise@ncdoi.gov

Controller's Office
Darlene Langston (919) 807-6036
Controller
darlene.langston@ncdoi.gov

Engineering
Carl Martin (919) 647-0009
Deputy Commissioner
carl.martin@ncdoi.gov

Financial Analysis and Company Licensing
Jessica Price (919) 807-6169
Chief Financial Analyst
jessica.price@ncdoi.gov

Financial Examinations
Monique Smith (919) 807-6605
Deputy Commissioner
monique.smith@ncdoi.gov

Fire and Rescue Commission
Kim Williams (919) 647-0089
Deputy Director
kim.williams@ncdoi.gov

Fire and Rescue Training and Inspections
Brian Wade (919) 647-0090
Deputy Director
brian.wade@ncdoi.gov

Life and Health Insurance
Ted Hamby (919) 807-6058
Deputy Commissioner
ted.hamby@ncdoi.gov

Manufactured Building
Joe Sadler (919) 661-5880
Deputy Director
joe.sadler@ncdoi.gov

Market Regulation
Teresa Knowles (919) 807-6886
Deputy Commissioner
teresa.knowles@ncdoi.gov

NAIC Liaison
Jackie Obusek (919) 807-6166
Senior Deputy Commissioner
jackie.obusek@ncdoi.gov
NORTH CAROLINA

Personnel
Janet Blount (919) 807-6047
Personnel Officer janet.blount@ncdoi.gov

Prevention, Programs and Grants
Shannon Bullock (919) 647-0071
Deputy Director shannon.bullock@ncdoi.gov

Property and Casualty Insurance
Fred Fuller (919) 807-6080
Deputy Commissioner fred.fuller@ncdoi.gov

Public Information
Marla Sink (919) 807-6017
Director marla.sink@ncdoi.gov

Regulatory Actions
Susan Coble (919) 807-6156
Chief Regulatory Specialist susan.coble@ncdoi.gov

Risk Management
Bryan Heckle (919) 661-5880
Deputy Director bryan.heckle@ncdoi.gov

Security Deposits
Hasije Harris (919) 807-6613
Collateral Securities Administrator hasije.harris@ncdoi.gov
Jon Godfread was elected North Dakota’s 22nd Insurance Commissioner on November 8, 2016. In service to the citizens of North Dakota, Godfread has prioritized consumer advocacy, ensuring North Dakotans are better aware of the services offered by the Insurance Department beyond industry regulation. He has also worked to restructure the department for efficient, effective use of tax-payer dollars, along with employee satisfaction.

On a national level, Godfread has been an active voice in discussions about insurance regulations including use of technology, air ambulance service, and healthcare reinsurance. He currently chairs the NAIC's Innovation and Technology Task Force.

Prior to serving as Insurance Commissioner, Godfread was most recently Vice President of Governmental Affairs for the Greater North Dakota Chamber in Bismarck. His background also includes banking and professional athletics. He has held prominent roles in discussions around the federal Affordable Care Act (ACA), across-the-board tax reductions for North Dakotans, creation of the North Dakota Outdoor Heritage Fund, K–12 education efforts and more.

Godfread earned a law degree and a Master of Business Administration (MBA) from the University of North Dakota in 2011. He earned his bachelor’s degree in business with honors from the University of Northern Iowa in 2005.
NORTH DAKOTA

Chrystal Bartuska
Life & Health Director/Medicare Division Director
(701) 328-2441
cabartuska@nd.gov

Colton Storseth
Life and Health Actuary
(701) 328-4979
cstorseth@nd.gov

Consumer Complaints and Inquires-Life and Health
Chrystal Bartuska
Life & Health Director/Medicare Division Director
(701) 328-2441
cabartuska@nd.gov

Angie Voegele
Consumer Assistance Analyst
(701) 328-2940
amvoegele@nd.gov

Policy, Form and Rate Filings-Property and Casualty
Janelle Middlestead
Property & Casualty/Producer Licensing Division Director
(701) 328-4460
jlmiddlestead@nd.gov

Mike Andring
Property and Casualty Actuary
(701) 328-4937
mandring@nd.gov

Consumer Complaints and Inquires-Property and Casualty
Janelle Middlestead
Property & Casualty Director/Producer Licensing Division Director
(701) 328-4460
jlmiddlestead@nd.gov

Holly Brockman
Consumer Assistance Analyst
(701) 328-2932
hbrockman@nd.gov

Agent Licensing
Janelle Middlestead
Property & Casualty Director/Producer Licensing Division Director
(701) 328-4460
jlmiddlestead@nd.gov

Budget
Jess Davis
Accountant
(701) 328-2930
jessdavis@nd.gov

Deposits
Rachel Kriege
Human Resources Manager
(701) 328-2931
rkriege@nd.gov

Premium Tax
Jess Davis
Accountant
(701) 328-2930
jessdavis@nd.gov

General Counsel
Johnny Palsgraaf
General Counsel
(701) 328-2440
jpalsgraaf@nd.gov

Investigations and Fraud
On March 4, 2015, Mark O. Rabauliman was confirmed as Secretary of Commerce by the Senate of the Commonwealth of Northern Mariana Islands (CNMI). Rabauliman has served as Acting Secretary for the Department of Commerce since September 2014.

As part of his duties as the Secretary of Commerce, Rabauliman automatically becomes the Insurance Commissioner, Workers Compensation Commissioner and the Banking Director for the Commonwealth of the Northern Mariana Islands.

In addition to his current duties, Rabauliman heads the Video Lottery Commission. He has served as chairman for various government entities and nonprofit organizations, including the CNMI State Library, 2012 to present; and the Commonwealth Council for Arts and Culture, 2012 to 2014. He also has been a member of the Museum Board of Governors since 2013.

Rabauliman has widespread experience in the private and government sectors. He has more than 12 years of experience leading teams of various sizes in different industries to accomplish objectives of the organizations he served. These experiences are in the areas of public administration, telecommunications, network, and education, providing him with a wealth of knowledge and the ability to adapt to diverse leadership roles. Included in his continued development are various grant writing and executive leadership trainings.
NORTHERN MARIANA ISLANDS

Frank D. Cabrera
Workers' Compensation Manager
director.wcc@commerce.gov.mp
(670) 664-3000

Jenny C. Norita
WCC Officer
jnorita@commerce.gov.mp
(670) 664-3000

Aristona M. Tudela
Banking Examiner II
ttudela@commerce.gov.mp
(670) 664-3000
Judith L. French was appointed to serve as Director of the Ohio Department of Insurance on February 8, 2021 by Governor Mike DeWine. French serves as a member of Governor DeWine’s cabinet and is responsible for the overall leadership and direction of the department.

Prior to becoming Director, French served as a justice of the Ohio Supreme Court and was the tenth woman to serve in that role in Ohio’s history. During her eight years on the court, Justice French participated in thousands of decisions and authored more than 100 opinions. In addition, she successfully pursued reforms to improve Ohio’s judiciary and justice system, and was appointed by the U.S. Chief Justice to serve on the Federal Appellate Rules Committee.

For nearly three decades, Director French has served the people of Ohio. Before becoming a justice, she served the state as an appellate judge, chief legal counsel to the governor, an assistant attorney general, and a state government lawyer. As an attorney representing the State of Ohio, she made two arguments before the United States Supreme Court.

Prior to joining the public sector, French worked as an attorney with the Columbus law firm of Porter, Wright, Morris & Arthur, specializing in environmental law. She also served as in-house counsel for a large manufacturing company.

Director French received three degrees from The Ohio State University: a B.A. in political science, an M.A. in history (with a concentration in military history and strategic studies), and a J.D., with honors. She is a member of the Moritz College of Law National Council, and in 2018 was awarded the college's Distinguished Jurist Award for her work on the bench.

French currently resides in Grandview Heights, near Columbus, with her husband. They have two children and two grandchildren.

**Mailing Address**

Ohio Department of Insurance  
50 West Town Street, Suite 300  
Columbus, Ohio 43215

**Email Address**

firstname.lastname@insurance.ohio.gov

**Phone Numbers**

Main (614) 644-2658  
Consumer Services Division (800) 686-1526  
Fraud Division (800) 686-1527  
OSHIIP (800) 686-1578  
Risk Assessment (614) 644-2647  
Legal (614) 644-2640  
Licensing Division (614) 644-2665

**Fax Numbers**

Main (614) 644-3743  
Consumer Services (614) 644-3744  
Fraud and Enforcement (614) 387-0092  
Property and Casualty (614) 728-1280  
Risk Assessment (614) 644-3256  
Legal (614) 644-3742  
Licensing Division (614) 387-0096

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday  
**Website:** www.insurance.ohio.gov  
**Make Checks Payable to:** Ohio Treasurer Robert Sprague

Judith L. French  
Director

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3/19/2021
Carrie Haughawout
Deputy Director                                      carrie.haughawout@insurance.ohio.gov
(614) 387-0411

Matt Peters
Chief of Staff                                      matt.peters@insurance.ohio.gov

Mariah Marcum
Executive Assistant to Director                     mariah.marcum@insurance.ohio.gov
(614) 728-1059

Tynesia Dorsey
Chief Administrative Officer and Director of Consumer Relations tynesia.dorsey@insurance.ohio.gov
(614) 728-1111

Dora Dean
Executive Administrative Assistant                  dora.dean@insurance.ohio.gov
(614) 644-7076

Christopher Brock
Assistant Director, Public Affairs                   christopher.brock@insurance.ohio.gov
(614) 728-1539

Amanda Baird
General Counsel                                     amanda.baird@insurance.ohio.gov
(614) 644-3326

Meredith Alexander
Assistant Director, Legislative Affairs             meredith.alexander@insurance.ohio.gov
(614) 728-0070

Christopher Brock
Assistant Director, Communications                  christopher.brock@insurance.ohio.gov
(614) 728-1539

Marlene Moore
Executive Administrative Assistant, Communications/Legislative marlene.moore@insurance.ohio.gov
(614) 728-1015

Todd Oberholtzer
Regulatory Compliance Director                      todd.oberholtzer@insurance.ohio.gov
(614) 387-1459

Jana Jarrett
Assistant Director, Consumer Affairs               jana.jarrett@insurance.ohio.gov
(614) 644-3378

Tina Chubb
Interim Assistant Director, Information Technology tina.chubb@insurance.ohio.gov
(614) 728-1044

Jessica Schuster
Assistant Director, Human Resources                (614) 728-1012

Jianming Xia
Assistant Director, Fiscal Operations               jianming.xia@insurance.ohio.gov
(614) 644-3263

Dwight Radel
Assistant Director, Risk Assessment                 dwight.radel@insurance.ohio.gov
(614) 644-3377

Laura Miller
Assistant Director and Chief Actuary, Product Regulation and Actuarial Services laura.miller@insurance.ohio.gov
(614) 728-1208
OHIO

Lori Barron (614) 644-2475
Senior Policy Advisor - Innovation and Emerging Products
lori.barron@insurance.ohio.gov

Michelle Brugh Rafeld (614) 728-1009
Assistant Director, Fraud and Enforcement
michelle.rafeld@insurance.ohio.gov

CONTACT PERSONS

Todd Oberholtzer (614) 387-1459
Market Conduct
todd.oberholtzer@insurance.ohio.gov

Laura Miller (614) 728-1208
Actuarial Services and Product Regulation-Chief of Life, Health and Managed Care
laura.miller@insurance.ohio.gov

Laura Miller (614) 728-1208
Actuarial Services and Product Regulation-Chief of Property and Casualty
laura.miller@insurance.ohio.gov

Jianming Xia (614) 644-3263
Assistant Director, Fiscal Operations
jianming.xia@insurance.ohio.gov

Karen Vourvopoulos (614) 728-1249
Chief, Licensing Division
karen.vourvopoulos@insurance.ohio.gov

Jessica Schuster (614) 728-1012
Assistant Director, Human Resources

Amanda Baird (614) 644-3326
General Counsel, Legal Division
amanda.baird@insurance.ohio.gov

Accident/Health Insurance-HMO Division

Marjorie Ellis (614) 644-3451
Actuarial Services and Product Regulation-Life, Health and Managed Care
majorie.ellis@insurance.ohio.gov

Agent Licensing

Karen Vourvopoulos (614) 728-1249
Licensing-License Division
karen.vourvopoulos@insurance.ohio.gov

Annual Statements

Cameron Piatt (614) 728-1074
Risk Assessment-Financial Regulation
cameron.piatt@insurance.ohio.gov

Captive Insurance

Tracy Snow (614) 728-7263
Risk Assessment-Captive Insurance
tracy.snow@insurance.ohio.gov

Company Licensing

Cameron Piatt (614) 728-1074
Risk Assessment-Financial Regulation
cameron.piatt@insurance.ohio.gov
## OHIO

**Consumer Complaints and Inquiries**
Jana Jarrett  
Consumer Affairs-Consumer Services  
(614) 644-3378  
jana.jarrett@insurance.ohio.gov

**Consumer Counseling Program for Seniors**
Christina Reeg  
Consumer Affairs-SHIIP Program Director  
(614) 644-3464  
christina.reeg@insurance.ohio.gov

**Deposits**
Melissa Chuvalas  
Fiscal Operations  
(614) 752-0720  
melissa.chuvalas@insurance.ohio.gov

**Enforcement**
David Barney  
Fraud and Enforcement-Enforcement Division  
(614) 644-3193  
david.barney@insurance.ohio.gov

**Examinations-Agent**
Karen Vourvopoulos  
Licensing-License Division  
(614) 728-1249  
karen.vourvopoulos@insurance.ohio.gov

**Examinations-Financial**
Tracy Snow  
Chief Examiner, Risk Assessment  
(614) 728-1263  
tracy.snow@insurance.ohio.gov

**Examinations-Market Conduct**
Todd Oberholtzer  
Risk Assessment-Market Conduct  
(614) 387-1459  
todd.oberholtzer@insurance.ohio.gov

**Fees-Agents**
Karen Vourvopoulos  
Licensing-License Division  
(614) 728-1249  
karen.vourvopoulos@insurance.ohio.gov

**Fees-Company**
Melissa Chuvalas  
Fiscal Operations  
(614) 752-0720  
melissa.chuvalas@insurance.ohio.gov

**Fraud**
Michelle Rafeld  
Fraud and Enforcement-Fraud Division  
(614) 728-1009  
michelle.rafeld@insurance.ohio.gov

**Health, Rates**
Laura Miller  
Actuarial Services and Product Regulation-Life, Health and Managed Care  
(614) 728-1208  
laura.miller@insurance.ohio.gov

**Life, Rates**
OHIO

Pete Weber
Actuarial Services and Product Regulation-Life, Health and Managed Care
peter.weber@insurance.ohio.gov

(614) 644-3311

Media Relations/Public Information
Leslie Minnich
Chief, Communications
leslie.minnich@insurance.ohio.gov

(614) 728-1292

Policy and Form Filing-Life and Health
Marjorie Ellis
Actuarial Services and Product Regulation-Life, Health and Managed Care
marjorie.ellis@insurance.ohio.gov

(614) 644-3451

Policy and Form Filing-Property and Casualty
Maureen Motter
Actuarial Services and Product Regulation-Property and Casualty
maureen.motter@insurance.ohio.gov

(614) 644-3361

Premium Tax
Cameron Piatt
Financial Regulation, Risk Assessment
cameron.piatt@insurance.ohio.gov

(614) 728-1074

Property and Casualty-Personal and Commercial Lines Rates
Tom Botsko
Actuarial Services and Product Regulation-Property and Casualty
thomas.botsko@insurance.ohio.gov

(614) 387-2819

Statistical Reporting
Maureen Motter
Actuarial Services and Product Regulation-Property and Casualty
maureen.motter@insurance.ohio.gov

(614) 644-3361
Glen Mulready became the 13th Oklahoma Insurance Commissioner after receiving 62% of the vote. He was sworn in office on January 14, 2019.

Glen is a long-time insurance professional and private sector businessman who is a recognized leader and champion in the insurance industry. Starting as a broker in 1984, Glen rose to serve at the executive level of the two largest health insurance companies in Oklahoma. In 2007, he joined Benefit Plan Strategies, a company helping businesses provide employee benefits and health insurance to their employees.

Glen has served as President of both the Tulsa and Oklahoma State Health Underwriters Associations and has been named State Health Underwriter of the Year.

In 2010, Glen successfully ran for state representative and quickly became the point person for the House of Representatives on insurance issues and was appointed chairman of the Insurance Committee after the 2014 elections. In 2011, Governing Magazine named Glen as one of 17 “GOP Legislators to Watch.”

As an influential state representative, Glen passed legislation which expanded insurance options and resulted in more insurance companies offering service in the state. His consumer awareness was most evident when he reformed a state employee insurance program to save Oklahoma millions of dollars a year while also saving thousands of dollars for those families. Seeking to improve the Oklahoma business climate, Glen sponsored the Insurance Business Transfer (IBT) Act that is now law and is recognized as one of the most innovative pieces of insurance legislation nationally. Glen’s many successes led to him being tapped for the leadership position of Majority Floor Leader in 2017.

Glen and Sally, his wife of 32 years, are the proud parents of three teenage sons, Sam, Jake and Will. In 2008, Glen and Sally were the recipients of Leadership Tulsa’s Paragon Award for their work with Big Brothers Big Sisters. Glen is very active in the community having served on numerous boards and committees including Big Brothers Big Sisters, the Juvenile Diabetes Research Fund, March of Dimes, Shepherds Fold Ranch Christian Summer Camp, Crime Commission and Tulsa Tough.

Oklahoma City Address (Primary)
Oklahoma Insurance Department
400 NE 50th Street
Oklahoma City, OK  73105-1816

Tulsa Address
Oklahoma Insurance Department
Triad II
7645 E 63rd Street, Suite 102
Tulsa, Oklahoma 74133

Email Address
firstname.lastname@oid.ok.gov

Phone Numbers
Main (Oklahoma City)  (405) 521-2828
Toll-Free Number (In-State Only)  (800) 522-0071
Main (Tulsa)  (918) 295-3700

Fax Numbers
Main (Oklahoma City)  (405) 521-6635
Main (Tulsa)  (918) 994-7916

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://www.ok.gov/oid/
Make Checks Payable to: Oklahoma Insurance Department
OKLAHOMA

Glen Mulready
Commissioner
(405) 522-0891
glen.mulready@oid.ok.gov

Brian Downs
Chief of Staff; First Deputy Commissioner
(405) 522-4609
brian.downs@oid.ok.gov

Mike Rhoads
Deputy Commissioner of Consumer Services
(918) 295-3702
mike.rhoads@oid.ok.gov

Ashley Scott
Government and Community Affairs Director
(405) 521-6654
ashley.scott@oid.ok.gov

Kim Bailey
General Counsel
(405) 522-6335
kim.bailey@oid.ok.gov

Liz Heigle
Communications Director
(405) 522-0683
liz.heigle@oid.ok.gov

Jim Marshall
Operations Director
(405) 522-8398
jim.marshall@oid.ok.gov

Lydia Shirley
Assistant Commissioner of Consumer Services
(405) 521-6624
lydia.shirley@oid.ok.gov

Andy Schallhorn
Deputy Commissioner of Financial Regulations & Chief Actuary
(405) 522-4969
andrew.schallhorn@oid.ok.gov

Cuc Nguyen
Assistant Commissioner of Rate & Form
(405) 522-4608
cuc.nguyen@oid.ok.gov

Sherry Marczewski
Assistant Commissioner of Comptroller
(405) 522-4581
sherry.marczewski@oid.ok.gov

Mike Pavlik
Assistant Commissioner of Systems Security
(405) 522-4616
michael.pavlik@oid.ok.gov

Ray Walker
Medicare Assistance Program Director
(405) 521-6632
ray.walker@oid.ok.gov

Karlita Manger
Executive Assistant to the Commissioner
(405) 522-0891
karlita.manger@oid.ok.gov

CONTACT PERSONS

Actuarial
OKLAHOMA

Andy Schallhorn (405) 522-4969
Deputy Commissioner of Financial Regulations & Chief Actuary andrew.schallhorn@oid.ok.gov

Anti-Fraud Unit
Rick Wagnon (405) 522-6180
Chief, Anti-Fraud Unit rick.wagnon@oid.ok.gov

Captive Insurance
Andy Schallhorn (405) 522-4969
Deputy Commissioner of Financial Regulations & Chief Actuary andrew.schallhorn@oid.ok.gov

Commissioner's Inquiries
Karli Manger (405) 522-0891
Executive Assistant to the Commissioner karli.manger@oid.ok.gov

Community Outreach
Jim Marshall (405) 522-8398
Operations Director jim.marshall@oid.ok.gov

Comptroller
Sherry Marczewski (405) 522-4581
Assistant Commissioner, Comptroller sherry.marczewski@oid.ok.gov

Consumer Assistance
Lydia Shirley (405) 521-2991
Assistant Commissioner of Consumer Services lydia.shirley@oid.ok.gov

Consumer Counseling Program for Seniors
Ray Walker (405) 521-6632
Medicare Assistance Program Director ray.walker@oid.ok.gov

Continuing Education
Erin Wainner (405) 522-0897
Assistant Commissioner of Licensing Services erin.wainner@oid.ok.gov

Financial Analysis
Diane Carter (405) 522-6337
Chief Financial Analyst diane.carter@oid.ok.gov

Financial Examinations
Eli Snowbarger (405) 522-6179
Chief Financial Examiner eli.snowbarger@oid.ok.gov

Government Relations and Public Policy
Ashley Scott (405) 521-6654
Government and Community Affairs Director ashley.scott@oid.ok.gov
Health Policy
Mike Rhoads
Deputy Commissioner of Consumer Services
(918) 295-3702
mike.rhoads@oid.ok.gov

Human Resources/Operations
Jim Marshall
Operations Director
(405) 522-8398
jim.marshall@oid.ok.gov

Legal
Kim Bailey
General Counsel
(405) 522-6335
kim.bailey@oid.ok.gov

Market Regulation
Landon Hubbart
Chief of Market Regulation
(405) 522-5358
landon.hubbart@oid.ok.gov

Media Relations
Liz Heigle
Communications Director
(405) 522-0683
liz.heigle@oid.ok.gov

Policy, Form, Rate and Manual Rule
Cue Nguyen
Assistant Commissioner, Rate and Form Compliance Division Manager
(405) 522-4608
cue.nguyen@oid.ok.gov

Producer Licensing
Courtney Khodabakhsh
Licensing Manager
(405) 522-0806
courtney.khodabakhsh@oid.ok.gov

Receivership
Kim Bailey
General Counsel
(405) 522-6335
kim.bailey@oid.ok.gov

Workers' Compensation
Cuc Nguyen
Assistant Commissioner of Rate & Form
(405) 522-4608
cuc.nguyen@oid.ok.gov
OREGON

Andrew R. Stolfi was appointed Department of Consumer and Business Services director in April 2020. He is also the state’s insurance commissioner. He began with the department in February 2018 as Division of Financial Regulation administrator and insurance commissioner.

Previously, Stolfi spent six years in Switzerland at the International Association of Insurance Supervisors, most recently serving as chief operating officer and chief counsel. He was responsible for leading the operations, legal, communications, finance, risk management, and human resources functions. He was also a key advisor to the association's Executive Committee and served as its first communications officer.

Before joining the association, Stolfi served in various senior management roles at the Illinois Department of Insurance, including acting director, chief of staff, and special counsel for policy and legislative affairs. In Illinois, he developed and managed all aspects of the department's legislative agenda and day-to-day operations.

Stolfi is an active participant at the National Association of Insurance Commissioners, where he was elected twice to the Executive Committee and serves as vice chair of the Consumer Liaison Committee and Health Innovations Working Group.

His legal background includes serving as attorney and policy analyst in the Office of the Governor of the State of Illinois, as judicial law clerk for the Honorable Thomas E. Hoffman in the Illinois Appellate Court, First District, and as a special assistant corporation counsel for the City of Chicago Law Department.

Stolfi received a Bachelor of Science degree from the University of Vermont and a law degree with honors from Chicago-Kent College of Law. He resides in Salem with his wife and two children.

**Mailing Address**
Oregon Department of Consumer and Business Services
Division of Financial Regulation
P.O. Box 14480
Salem, Oregon 97309-0405

**Street Address**
Oregon Department of Consumer and Business Services
Division of Financial Regulation
350 Winter Street, NE
Salem, Oregon 97301-3883

**Email Address**
See individual email addresses

**Phone Numbers**
Main (503) 947-7980
Toll-free (888) 877-4894

**Fax Numbers**
Main (503) 947-0088

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday
**Website:** https://dfr.oregon.gov/Pages/index.aspx
**Make Checks Payable to:** Department of Consumer and Business Services

Andrew Stolfi
Director/Insurance Commissioner, Department of Consumer and Business Services andrew.stolfi@oregon.gov

TK Keen
Administrator, Div. of Financial Regulation TK.Keen@oregon.gov

Andrew R. Stolfi
Insurance Commissioner

Term of Office: Indefinite
Appointed: February 1, 2018

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OREGON

Alex Cheng (971) 283-1958
Acting Deputy Administrator.................................................................Alexander.S.Cheng@oregon.gov

JP Jones (503) 949-8323
Deputy Administrator.................................................................jp.jones@oregon.gov

CONTACT PERSONS

Administrative Rules
TK Keen (503) 586-8143
Policy and Actuarial Services.................................................................tk.keen@oregon.gov

Annual Statements
Ryan Keeling (503) 947-7271
Assistant Manager/Chief Analyst.................................................................ryan.w.keeling@oregon.gov

Company Licensing
Ryan Keeling (503) 947-7271
Assistant Manager/Chief Analyst.................................................................ryan.w.keeling@oregon.gov

Consumer Advocacy
Tricia Goldsmith (503) 947-7275
Senior Manager, Consumer Education and Advocacy.................................................................tricia.a.goldsmith@oregon.gov

Consumer Outreach
Tricia Goldsmith (503) 947-7275
Senior Manager, Consumer Education and Advocacy.................................................................tricia.a.goldsmith@oregon.gov

Department Counsel
Ted Falk (503) 947-4430
General Counsel, Assistant Attorney General.................................................................theodore.falk@state.or.us

Deposits
Jason Haynes (503) 947-7259
Security Deposit Analyst.................................................................jason.haynes@oregon.gov

Examinations-Financial
Greg Lathrop (503) 947-7982
Senior Manager, Chief Financial Examiner.................................................................greg.a.lathrop@oregon.gov

Examination-Producer
Kirsten Anderson (503) 947-7478
Senior Manager, Licensing.................................................................kirsten.l.anderson@oregon.gov

Fees-Company
Ryan Keeling (503) 947-7271
Assistant Manager/Chief Analyst.................................................................ryan.w.keeling@oregon.gov

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3/19/2021
OREGON

Fees-Licensing
Kirsten Anderson (503) 947-7478
Senior Manager, Licensing..........................................................kirsten.l.anderson@oregon.gov

Financial Analysis
Ryan Keeling (503) 947-7271
Assistant Manager/Chief Analyst..........................................................ryan.w.keeling@oregon.gov

Financial Regulation Section
JP Jones (503) 949-8323
Deputy Administrator..........................................................jp.jones@oregon.gov

Insurance Product Reg. P&C
Brian Fordham (503) 947-7205
Senior Manager, Compliance..........................................................brian.j.fordham@oregon.gov

Investigations and Enforcement
Dorothy Bean (503) 947-7485
Senior Manager, Investigations and Enforcement........................................dorothy.bean@oregon.gov

Legislative
Alex Cheng (971) 283-1958
Acting Deputy Administrator..........................................................Alexander.S.Cheng@oregon.gov

Life and Health Actuarial
Drew Bux (503) 476-5746
..........................................................andrew.bux@oregon.gov
Michael Sink (971) 673-2031
..........................................................michael.d.sink@oregon.gov
Tim Hinkel (503) 947-7219
..........................................................timothy.r.hinkel@oregon.gov

Media Relations/Public Information
Leah Andrews (503) 302-8966
Communications Director..........................................................leah.k.andrews@oregon.gov

Policy Analysis
Alex Cheng (971) 283-1958
Acting Deputy Administrator, Policy Services........................................Alexander.S.Cheng@oregon.gov
Gayle Woods (503) 947-7217
Senior Policy Advisor..........................................................gayle.woods@oregon.gov
Jesse O'Brien (971) 707-3670
Senior Policy Analyst (Life and Health)........................................jesse.e.obrien@oregon.gov

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3/19/2021
<table>
<thead>
<tr>
<th>Name</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cassie Soucy</td>
<td>(503) 983-3985 <a href="mailto:Cassandra.Soucy@oregon.gov">Cassandra.Soucy@oregon.gov</a></td>
</tr>
<tr>
<td>Michael Schopf</td>
<td>(503) 877-7275 <a href="mailto:michael.d.schopf@oregon.gov">michael.d.schopf@oregon.gov</a></td>
</tr>
<tr>
<td>Lauren Winters</td>
<td>(503) 947-7039 <a href="mailto:Lauren.e.winters@oregon.gov">Lauren.e.winters@oregon.gov</a></td>
</tr>
<tr>
<td>Aeron Teverbaugh</td>
<td>(503) 847-7844 <a href="mailto:aeron.teverbaugh@oregon.gov">aeron.teverbaugh@oregon.gov</a></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Producer Licensing</strong></td>
<td></td>
</tr>
<tr>
<td>Kirsten Anderson</td>
<td>(503) 947-7478 <a href="mailto:kirsten.l.anderson@oregon.gov">kirsten.l.anderson@oregon.gov</a></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Product Regulation</strong></td>
<td></td>
</tr>
<tr>
<td>Tashia Sizemore</td>
<td>(503) 947-7270 <a href="mailto:tashia.sizemore@oregon.gov">tashia.sizemore@oregon.gov</a></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Property and Casualty-Actuarial</strong></td>
<td></td>
</tr>
<tr>
<td>Dave Dahl</td>
<td>(503) 947-7252 <a href="mailto:david.f.dahl@oregon.gov">david.f.dahl@oregon.gov</a></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Rates and Forms</strong></td>
<td></td>
</tr>
<tr>
<td>Tashia Sizemore</td>
<td>(503) 947-7270 <a href="mailto:tashia.sizemore@oregon.gov">tashia.sizemore@oregon.gov</a></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Receivership</strong></td>
<td></td>
</tr>
<tr>
<td>Ryan Keeling</td>
<td>(503) 947-7271 <a href="mailto:ryan.w.keeling@oregon.gov">ryan.w.keeling@oregon.gov</a></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Retaliatory Tax</strong></td>
<td></td>
</tr>
<tr>
<td>Shannon O'Shea</td>
<td>(503) 947-7046 <a href="mailto:shannon.oshea@oregon.gov">shannon.oshea@oregon.gov</a></td>
</tr>
<tr>
<td>Gail McFarlin</td>
<td>(503) 947-7218 <a href="mailto:gail.mcfarlin@oregon.gov">gail.mcfarlin@oregon.gov</a></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Statistical Reporting</strong></td>
<td></td>
</tr>
<tr>
<td>Spencer Peacock</td>
<td>(503) 947-7201 <a href="mailto:spencer.c.peacock@oregon.gov">spencer.c.peacock@oregon.gov</a></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Surplus Lines Coordinator</strong></td>
<td></td>
</tr>
<tr>
<td>Shannon O'Shea</td>
<td>(503) 947-7046 <a href="mailto:shannon.oshea@oregon.gov">shannon.oshea@oregon.gov</a></td>
</tr>
</tbody>
</table>

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Jessica Altman currently serves as Insurance Commissioner for the Commonwealth of Pennsylvania. Prior to this, she served as Chief of Staff for the Pennsylvania Insurance Department alongside former Insurance Commissioner Teresa Miller beginning in June 2015. In this position, Altman served as the top aide to former Insurance Commissioner Miller, oversaw policy initiatives for the agency, and coordinated policy with other state government agencies and external groups.

Altman represented the department in a number of statewide initiatives including coordinating aspects of Health Innovation in Pennsylvania, which leverages funds from the Centers for Medicare and Medicaid Services’ State Innovation Model Initiative and sitting as a board member for ABC-MAP, the Commonwealth’s initiative to implement a prescription drug monitoring program. She is also an active member of the NAIC, where she currently serves as Vice Chair of the Health Insurance and Managed Care (B) Committee, and the National Academy for State Health Policy, where she serves as Vice Chair of the Health Care Access & Finance Steering Committee.

Prior to joining the Pennsylvania Insurance Department, Altman worked at the U.S. Department of Health and Human Services’ Center for Consumer Information and Insurance Oversight, where she developed policy and facilitated implementation of the federal Affordable Care Act. In addition, she analyzed policy for the health division of the White House Office of Management and Budget while completing her master’s degree.

Altman has a Master in Public Policy from the Harvard University John F. Kennedy School of Government and a Bachelor of Science in Policy Analysis and Management, with a concentration in Health Care Policy, from Cornell University.

Jessica K. Altman
Commissioner

Term of Office At the Pleasure of the Governor
Appointed: August 19, 2017
Confirmed: March 20, 2018

Mailing Address
Pennsylvania Insurance Department
1326 Strawberry Square
Harrisburg, Pennsylvania 17120

Email Address
See individual email addresses

Office Hours: 8:30 a.m.-5:00 p.m., Monday-Friday
Website: www.insurance.pa.gov
Make Checks Payable to: Commonwealth of Pennsylvania

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PENNSYLVANIA

Michael Humphreys  (717) 787-0684
Chief of Staff..............................................................mhumphreys@pa.gov

Amy Daubert  (717) 787-2567
Chief Counsel............................................................adaubert@pa.gov

Megan Barbour  (717) 783-0652
Policy Office.............................................................megbarbour@pa.gov

Joe DiMemmo  (717) 783-2142
Deputy Commissioner................................................jdimemmo@pa.gov

Christopher Monahan  (717) 787-6174
Deputy Commissioner................................................cmonahan@pa.gov

Laura Slaymaker  (717) 787-6009
Deputy Commissioner................................................lslaymaker@pa.gov

Abdoul Barry  (717) 783-3501
Director, Legislative Affairs...........................................abarry@pa.gov

Thaisa Jones  (717) 214-4781
Communications Director.............................................thajones@pa.gov

James Johnson  (717) 783-2126
Chief Administrative Judge..........................................jamjohnson@pa.gov

Ken Kitch  (717) 783-2128
Manager, Bureau of Information Technology.....................kkitch@pa.gov

CONTACT PERSONS

NAIC Liaison
Joseph Korman  (717) 787-4429
Bureau of Administration.............................................jkorman@pa.gov

Annual Statements
Kimberly Rankin  (717) 783-6409
Director, Bureau of Licensing and Financial Analysis...........krankin@pa.gov

Bureau of Life, Accident and Health Insurance
Tracie Gray  (717) 705-7257
Director, Bureau of Life, Accident and Health Insurance........tgray@pa.gov

Company Licensing
Kim Rankin  (717) 783-6409
Director, Bureau of Company Licensing and Financial Analysis..krankin@pa.gov

Consumer Complaints and Inquires
PENNSYLVANIA

Carolyn Morris (717) 783-2153
director, Bureau of Consumer Services……………………………………………………………………………………………………………………………………camorris@pa.gov

Department Counsel
Amy Daubert (717) 787-2567
Chief Counsel ………………………………………………………………………………………………………………………………………………………adaubert@pa.gov

Deposits
Vacant
Assistant to the Deputy Insurance Commissioner……………………………………………………………………………………………………………………………………(717) 783-2142

Examinations-Financial
Melissa Greiner (717) 772-1724
Director, Bureau of Financial Examinations……………………………………………………………………………………………………………………………………mgreiner@pa.gov

Examinations-Market Conduct
Gary Jones (717) 346-3888
Director, Bureau of Market Actions……………………………………………………………………………………………………………………………………..jogar@pa.gov

Fees
Kimberly Rankin (717) 783-6409
Director, Bureau of Licensing and Financial Analysis………………………………………………………………………………………………………………………krankin@pa.gov

Financial Analysis
Kimberly Rankin (717) 783-6409
Director, Bureau of Licensing and Financial Analysis………………………………………………………………………………………………………………………krankin@pa.gov

Media Relations/Public Information
Thaisa Jones (717) 214-4781
Communications Director……………………………………………………………………………………………………………………………………………………thajones@pa.gov

Product Licensing and Requirements
Vacant
Director, Bureau of Licensing and Enforcement…………………………………………………………………………………………………………………………………(717) 787-0167

Property and Casualty-Commercial Lines
Mark Lersch (717) 787-4192
Bureau of Property/Casualty Insurance……………………………………………………………………………………………………………………………………….mlersch@pa.gov

Property and Casualty-Personal Lines
Mark Lersch (717) 787-4192
Bureau of Property/Casualty Insurance……………………………………………………………………………………………………………………………………….mlersch@pa.gov

Rate and Form Filing-Life, Accident and Health Insurance
Tracie Gray (717) 705-7257
Director, Bureau of Life, Accident and Health Insurance…………………………………………………………………………………………………………………………………tgray@pa.gov
Pennsylvania

Rate and Form Filing-Property and Casualty
Mark Lersch
Bureau of Property and Casualty Insurance
(717) 787-4192
mlersch@pa.gov

Right-to-Know Law Office
Bridget Burke
Right-to-Know Official
(717) 787-2567
briburke@pa.gov

Statistical Reporting
Joseph Korman
Bureau of Administration
(717) 787-4429
jkorman@pa.gov
Puerto Rico Governor Pedro Rafael Pierluisi Urrutia appointed Mariano Mier Romeu to serve as Insurance Commissioner of Puerto Rico, effective January 4, 2021.

Mariano Mier-Romeu holds a bachelor’s degree in Economics from Colby College in Maine. He worked as a financial analyst in firms such as Merrill Lynch, where he focused on investment banking, and developed financial projections. Mr. Mier-Romeu also worked as a journalist at Puerto Rico’s principal newspaper "El Nuevo Día", covering business, finance and government. He obtained a Juris Doctor degree from the University of Puerto Rico Law School, while pursuing graduate studies in mathematics as well as teaching the subject at the UPR. As an attorney, he has worked for major law firms in Puerto Rico, in cases related to regulation, coverage, and products in the insurance industry, as well as commercial and contractual litigation, torts, and arbitration.

Mariano A. Mier Romeu, Esq.
Commissioner

Term of Office:
Appointed: January 4, 2021

Mailing Address
Office of the Commissioner of Insurance
361 Calle Calaf
P.O. Box 195415
San Juan, PR 00919

Street Address
Office of the Commissioner of Insurance
World Plaza Building
268 Muñoz Rivera Ave.
San Juan, PR 00918

Email Address
See individual email addresses

Phone Numbers
Main (787) 304-8686

Fax Numbers
Main (787) 273-6365

Office Hours: 8:00 a.m.–4:30 p.m., Monday–Friday
Website: www.ocs.pr.gov
Make Checks Payable to: Premium Taxes and Department Fees Secretary of Treasury, Commonwealth of Puerto Rico

Mariano A. Mier Romeu, Esq. (797) 304-8686
Commissioner..........................................................mariano.mier@ocs.pr.gov

Johanna Mulero Barreto (787) 304-8686
Administrative Assistant..........................................................jmulero@ocs.pr.gov

Alexander Adams Vega, Esq. (787) 304-8686
Acting Deputy Commissioner of Legal Affairs ..........................................................aadams@ocs.pr.gov
Maria Marin Colon  
Deputy Commissioner of Services  
(787) 304-8686  
maria.marin@ocs.pr.gov

Javier Burgos Ruiz, Esq.  
Legal Advisor  
(787) 304-8686  
javier.burgos@ocs.pr.gov

**CONTACT PERSONS**

**Agents' Licensing**
Itsia Rosario  
Acting Customer Service Director  
(787) 304-8686  
irosario@ocs.pr.gov

**Annual Statements**
Glorimar Santiago-Rivera  
Director, Admission and Financial Analysis Division  
(787) 304-8686  
gsantiago@ocs.pr.gov

**Chapter Papers-Filing**
Glorimar Santiago-Rivera  
Director, Admission and Financial Analysis Division  
(787) 304-8686  
gsantiago@ocs.pr.gov

**Company Authorization**
Glorimar Santiago-Rivera  
Director, Admission and Financial Analysis Division  
(787) 304-8686  
gsantiago@ocs.pr.gov

**Consumer Complaints and Inquires**
Doris Diaz Diaz  
Director, Consumer Services Division  
(787) 304-8686  
fdiaz@osc.pr.gov

**Customer Service**
Itsia Rosario  
Acting Customer Service Director  
(787) 304-8686  
irosario@ocs.pr.gov

**Department Counsel**
Brenda Perez, Esq.  
Acting Director  
(787) 304-8686  
bperez@ocs.pr.gov

**Deposits**
Jaime Adorno  
Acting Finance Director, Finance Division  
(787) 304-8686  
jadorno@ocs.pr.gov

**Taxes**
Glorimar Santiago-Rivera  
Director, Admission and Financial Analysis Division  
(787) 304-8686  
gsantiago@ocs.pr.gov

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Beth Dwyer was appointed Superintendent of Insurance on January 11, 2016. Prior to this appointment she had been employed by the Rhode Island Department of Business Regulation for fifteen years, first as General Counsel to the Insurance Division and later as Associate Director. Prior to government service, Ms. Dwyer was engaged in private law practice in California and Rhode Island specializing in litigation and insurance regulation.

Ms. Dwyer is a member of the National Association of Insurance Commissioners and has served as Chair and Vice Chair of various Committees, Task Forces and Working Groups. She currently serves as Chair of the Interstate Insurance Product Regulation Compact (IIPRC) and Restructuring Mechanisms (E) Working Group; Co Chair of the Producer Licensing (D) Task Force; Vice Chair of the Financial Regulation Standards and Accreditation (F) Committee and the Big Data (EX) Working Group and Secretary/Treasurer of the National Insurance Producers Registry (NIPR) Board of Directors.

Ms. Dwyer is a past president of the Rhode Island Women's Bar Association and served on the Rhode Island Supreme Court Advisory Committee on Gender in the Courts. She was awarded the 2010 Rhode Island Attorney General's Justice Award for Consumer Protection. She completed the Senior Executives in State and Local Government Program at Harvard University, John F. Kennedy School of Government Executive Education.

Ms. Dwyer holds the designations of Chartered Life Underwriter (CLU) from The American College and Senior Professional in Insurance Regulation (SPIR) from the NAIC. Ms. Dwyer was admitted to practice law in California, Rhode Island, Massachusetts, the Federal District Courts of California and Rhode Island and the Ninth Circuit Court of Appeals. She received a JD from Pepperdine University and a BA in Political Science and Public Administration from Providence College.

**Mailing Address**
State of Rhode Island  
Department of Business Regulation  
Division of Insurance  
1511 Pontiac Avenue, Bldg. #69-2  
Cranston, Rhode Island 02920

**Street Address**
Same as mailing address

**Email Address**
dbr.insurance@dbr.ri.gov

**Phone Numbers**
Main (401) 462-9520
Fax Numbers
Main (401) 462-9602

**Office Hours:** 8:30 a.m. - 4:00 p.m., Monday-Friday
**Website:** www.dbr.ri.gov

**Make Checks Payable to:** Premium Taxes: Tax Administrator State of Rhode Island Division Fees: General Treasurer State of Rhode Island

Elizabeth Kelleher Dwyer  
Superintendent  
(401) 462-9615  
elizabeth.dwyer@dbr.ri.gov

Jack Broccoli  
Associate Director, Financial Regulation  
(401) 462-9606  
jack.broccoli@dbr.ri.gov
RHODE ISLAND

Matthew Gendron
General Counsel & Head of Market Conduct
matthew.gendron@dbr.ri.gov

John Tudino, Jr.
Chief Insurance Examiner
John.tudino@dbr.ri.gov

Rachel Chester
Chief of Consumer and Licensing Services
rachel.chester@dbr.ri.gov

Beth Vollucci
Chief of Consumer and Filing Services
beth.vollucci@dbr.ri.gov

CONTACT PERSONS

Deposits
Sarah Tolentino
Accountant
sarah.tolentino@dbr.ri.gov

Examinations-Financial
John Tudino, Jr.
Chief Insurance Examiner
John.tudino@dbr.ri.gov

Licensing (Producer, Adjuster, Appraiser and Surplus Line)
Rachel Chester
Chief of Consumer and Licensing Services
rachel.chester@dbr.ri.gov

Licensing (Company)
Petr Petrik
Senior Insurance Examiner
petr.petrik@dbr.ri.gov

Market Conduct
Matthew Gendron
General Counsel & Head of Market Conduct
matthew.gendron@dbr.ri.gov

Media Relations/Public Information
Sarah Neil
Principal Insurance Analyst
sarah.neil@dbr.ri.gov

Premium Tax-Division of Taxation
Leo Lebeuf
Leo.lebeuf@tax.ri.gov

Filings
Beth Vollucci
Chief of Consumer & Filing Services
beth.vollucci@dbr.ri.gov

Health Benefits Plans
Marie L. Ganim, PhD.
Health Insurance Commissioner
marie.ganim@dbr.ri.gov

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Ray Farmer has served as Director for the South Carolina Department of Insurance since former Governor Nikki Haley appointed him on November 13, 2012. Mr. Farmer brings fifty-three years of experience in the insurance industry to his leadership role.

Mr. Farmer served as the Deputy Insurance Commissioner of the Enforcement Division for the Georgia Department of Insurance and more recently Vice President for the American Insurance Association. Mr. Farmer is a member of the State Bar of Georgia and a member of the Tort and Insurance Practice section, as well as the Workers’ Compensation section.

In 2014, he was named the Industry Person of the Year from the Independent Agents and Brokers of South Carolina. In 2017, Mr. Farmer received The Order of the Palmetto from Governor Haley, the state's highest civilian honor awarded to citizens of South Carolina for extraordinary lifetime service and achievements of national or statewide significance. In 2018, Mr. Farmer oversaw the passing of the Data Security Law – a law that is the first in the nation to require insurance companies to have a comprehensive and secure plan to protect consumer data. Mr. Farmer also has the honor of serving as the Immediate Past President for the National Association of Insurance Commissioners.

Mr. Farmer is a native of Atlanta and he and his wife, Gayle, have two children and five grandchildren.

Raymond G. Farmer
Director

Term of Office: At the will of the Governor
Appointed: November 13, 2012
Reappointed: December 14, 2018

Mailing Address
South Carolina Department of Insurance
P.O. Box 100105
Columbia, South Carolina 29202-3105

Street Address
South Carolina Department of Insurance
1201 Main Street, Suite 1000
Columbia, South Carolina 29201

Phone Numbers
Main (803) 737-6160
Toll-Free (800) 768-3467

Fax Numbers
Administration (803) 737-6145
Legal (803) 737-6229
Director (803) 737-6159
Consumer Services (803) 737-6231
Financial Services (803) 737-6232
Property and Casualty (803) 737-6205
Life, Acc. and Health (803) 737-6205

Office Hours: 8:30 a.m.-5:00 p.m., Monday-Friday
Website: www.doi.sc.gov
Make Checks Payable to: South Carolina Department of Insurance

Raymond G. Farmer
Director (803) 737-6805

Casey Clyburn
Executive Assistant to the Director (803) 737-6805

Gwendolyn L. Fuller McGriff
General Counsel and Deputy Director, Legal, Legislative and External Affairs (803) 737-6153

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SOUTH CAROLINA

Dan Morris
   Deputy Director, Financial Regulation and Solvency ................................................................. (803) 737-6039

Kendall Buchanan
   Deputy Director, Market Regulation and Public Information ................................................................. (803) 737-6143

Diane Cooper
   Deputy Director, Licensing and Consumer Services ................................................................................. (803) 737-6148

Tom Watson
   Deputy Director, Administration .............................................................................................................. (803) 737-6141

Katie Geer
   Public Information Officer ......................................................................................................................... (803) 737-5913

CONTACT PERSONS

Accident and Health Insurance
Shari Miles
   Life, Accident and Health Insurance Unit Manager ................................................................................... (803) 737-6096

Administration
Tom Watson
   Deputy Director, Administration .............................................................................................................. (803) 737-6141

Agent Licensing
Andrea Bourgoin
   Licensing Supervisor ................................................................................................................................. (803) 737-5757

Captive Insurance Division
Jay Branum
   Director of Captives .................................................................................................................................... (803) 737-6109

Annual Statements
Michael Shull
   Chief Financial Analyst, Financial Regulation and Solvency ..................................................................... (803) 737-6188

Company Licensing
Dan Morris
   Deputy Director, Financial Regulation and Solvency .................................................................................. (803) 737-6039

Consumer Complaints and Inquires

Consumer Services ............................................................................................................................................. (803) 737-6180

Deposits
Dan Morris
   Deputy Director, Financial Regulation and Solvency .................................................................................. (803) 737-6039
SOUTH CAROLINA

Examinations and Continuing Education
Andrea Bourgoin
Education Coordinator .................................................................(803) 737-5757

Examinations-Financial and Market Conduct
Linda G. Haralson
Chief Financial Examiner ..............................................................(803) 737-6116

Human Resources
Erin Washington
Human Resources Manager ............................................................(803) 737-6119

Information Technology
Derrick Brown
Information Officer .................................................................(803) 737-6157

Legal
Gwendolyn L. Fuller McGriff
General Counsel .................................................................(803) 737-6153

Life Insurance
Shari Miles
Life, Accident and Health Insurance Unit Manager ..............................................(803) 737-6096

Liquidation, Rehabilitation
Dan Morris
Deputy Director, Financial Regulation and Solvency ........................................(803) 737-6039

Geoffrey Bonham
Associate General Counsel ............................................................(803) 737-6219

Media Relations/Public Information
Katie Geer
Public Information Officer .................................................................(803) 737-5913

Policy and Form Filing-Property and Casualty: Personal Lines and Commercial Lines
Michael Wise
Property and Casualty Unit Manager .................................................(803) 737-6384

Policy and Form Filing-Life and Health
Shari Miles
Life, Accident and Health Insurance Unit Manager ........................................(803) 737-6096

Anamaria Burg
Assistant Actuary .................................................................(803) 737-6165

Premium Tax

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SOUTH CAROLINA

Sharon Waddell
Taxation
(803) 737-4910

Utilization Review
Rachel Johnson
Licensing Specialist
(803) 737-6099

Market Conduct
Kendall Buchanan
Deputy Director, Market Regulation and Public Information
(803) 737-6180

Michael Bailes
Market Conduct Coordinator
(803) 737-6131
Larry D. Deiter was appointed Director of the South Dakota Division of Insurance by Department of Labor and Regulation Secretary Marcia Hultman on January 8, 2015. Deiter had served as Assistant Director of Property and Casualty, Market Conduct and Investigations with the department since November 2012.

Deiter has more than 25 years of experience in commercial banking and business management, which includes insurance product sales management. Prior to joining the public sector, he served as vice president/market manager of a publicly traded financial institution.

Deiter earned his bachelor’s degree from South Dakota State University and is active as an officer of various civic and community boards.
SOUTH DAKOTA

Maggie Dell
Assistant Director, Property and Casualty and Producer Licensing
(605) 773-3563
maggie.dell@state.sd.us

Peter Kienholz
Assistant Director, Investigations and Registrations
(605) 773-3563
peter.kienholz@state.sd.us

CONTACT PERSONS

Company Licensing and Annual Statements
Patsy Madsen
Program Assistant
(605) 773-3563
patsy.madsen@state.sd.us

Compliance
Tiffany Carr
Compliance Agent
(605) 773-3563
tiffany.carr@state.sd.us

Amy Ondell
Compliance Agent
(605) 773-3563
amy.ondell@state.sd.us

Consumer Complaints and Inquiries
Richard Schlaak
Property and Casualty Complaint Analyst
(605) 773-3563
richard.schlaak@state.sd.us

Haelly Page
Life and Health Complaint Analyst
(605) 773-3563
haelly.page@state.sd.us

Patsy Mehlhaff
Workers’ Compensation Complaint Analyst
(605) 773-3563
patsy.mehlhaff@state.sd.us

Continuing Education
Jo Mikkelsen
Continuing Education Coordinator
(605) 773-3946
jo.mikkelsen@state.sd.us

Division Counsel
Frank Marnell
Senior Legal Counsel
(605) 773-3563
frank.marnell@state.sd.us

Clayton Grueb
Staff Attorney
(605) 773-3563
clayton.grueb@state.sd.us

Jacob Dempsey
Staff Attorney
(605) 773-3563
jacob.dempsey@state.sd.us

Lisa Harmon
Staff Attorney
(605) 773-3563
lisa.harmon@state.sd.us

Examinations-Financial
Johanna Nickelson
Assistant Director
(605) 773-3563
johanna.nickelson@state.sd.us
SOUTH DAKOTA

James Mehlhaff
Financial Supervisor .............................................................. (605) 773-3563
james.mehlhaff@state.sd.us

Seth Doyle
Senior Financial Analyst .......................................................... (605) 773-3563
seth.doyle@state.sd.us

Nick Carda
Senior Financial Analyst ............................................................ (605) 773-3563
nicholas.carda@state.sd.us

Venk Ramkumar
Financial Analyst ........................................................................ (605) 773-3563
venk.ramkumar@state.sd.us

Examinations-Market Conduct
Tony Dorschner
Market Conduct Manager ................................................................... (605) 773-3563
tony.dorschner@state.sd.us

Life and Health Policies
Gretchen Brodkorb
Senior HealthCare Analyst ................................................................ (605) 773-3563
gretchen.brodkorb@state.sd.us

Candy Holbrook
Policy Analyst ............................................................................... (605) 773-5122
candy.holbrook@state.sd.us

MCC, TPA, DMPO, IRO, CMP and URO Applications
Vacant
Compliance Specialist ........................................................................ (605) 773-3563

Policy and Form Filing-Life and Health
Jeff Smith
Senior Life and Health Analyst .................................................... (605) 773-3563
jeff.smith@state.sd.us

Ray Klinger
Life and Health Analyst ..................................................................... (605) 773-3563
ray.klinger@state.sd.us

Policy and Form Filing-Property and Casualty: Personal Lines and Commercial Lines
Patrick Cushing
Property and Casualty Rate and Form Analyst ........................................ (605) 773-3563
patrick.cushing@state.sd.us

Policy and Form Filing-Property and Casualty: Workers' Compensation
Patsy Mehlhaff
Property and Casualty Rate and Form Analyst ........................................ (605) 773-3563
patsy.mehlhaff@state.sd.us

Premium Tax
Patsy Madsen
Program Assistant ........................................................................ (605) 773-3563
patsy.madsen@state.sd.us

Producer Licensing
Penney Wagoner
Corporation, MGA, Bail Bonds, Producer and Surplus Lines Broker Licensing ........................................ (605) 773-3563
penney.wagoner@state.sd.us

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SOUTH DAKOTA

Receivership
Johanna Nickelson
Assistant Director (605) 773-3563
johanna.nickelson@state.sd.us

Surplus Lines and Risk Retention
Charlene Squires-Keller
Surplus Lines Analyst/Solvency/Licensing (605) 773-3563
charlene.squirekeller@state.sd.us
Carter Lawrence serves as the Commissioner of the Tennessee Department of Commerce and Insurance. Appointed by Governor Bill Lee, Lawrence assumed leadership of the department effective November 12, 2020. Before his appointment to Governor Lee’s cabinet, Lawrence served as Chief Deputy Commissioner and Chief Operating Officer at the Department of Commerce and Insurance.

Previously, Lawrence served as Assistant Commissioner for the Regulatory Boards Division at the Department of Commerce and Insurance where he oversaw more than 40 fee reductions while improving measured customer service, modernizing business practices to faster license professionals and successfully removed burdensome regulations. In 2019, Lawrence briefly served as Interim Commissioner for Governor Bill Lee.

As Tennessee’s Commissioner of Commerce and Insurance, Lawrence is the state fire marshal and is responsible for the divisions of insurance, fire prevention, regulatory boards – including twenty-six regulatory entities, TennCare Oversight, and the administratively attached Tennessee Law Enforcement Training Academy, Tennessee Police Officer Standards and Training Commission and Tennessee Emergency Communications Board. In 2020, the department collected approximately $1.25 billion in fees and premium taxes and had expenditures of $225 million.

Lawrence is an attorney who studied law at the University of Tennessee, where he also obtained a Master of Business Administration. For undergraduate studies, Carter obtained a Bachelor of Arts at Wheaton College in Illinois.

Lawrence is a Nashville-area native. He and his wife, Amy, are the proud parents three children – two boys, Alister and Titus, and a girl, Penelope. Together with their old dog, Otto, they are residents of the Nipper’s Corner area of Nashville and attend church at Nashville’s Church of the Redeemer.

Lawrence looks forward to continuing to advance Governor Lee’s agenda as he serves all 6.8 million Tennesseans impacted by the Department of Commerce and Insurance.

**Mailing Address**
Tennessee Department of Commerce and Insurance 
Insurance Division 
Davy Crockett Tower, Twelfth Floor 
500 James Robertson Parkway 
Nashville, Tennessee 37243-0565

**Street Address**
Same as mailing address

**Email Address**
firstname.lastname@tn.gov

**Phone Numbers**
Main: (615) 741-2241 
Toll-Free Number (In-State Only): (800) 342-4029 
Commissioner: (615) 741-6007

**Fax Numbers**
Assistant Commissioner and Staff: (615) 741-9006 
Commissioner: (615) 532-6934 
Legal Staff: (615) 741-4000

**Office Hours:** 8:00 a.m.–4:30 p.m., Monday-Friday
**Website:** www.tennessee.gov/commerce
**Make Checks Payable to:** Tennessee Department of Commerce and Insurance
TENNESSEE

Bill Huddleston  (615) 360-4467
Assistant Commissioner .................................................. bill.huddleston@tn.gov

CONTACT PERSONS

Life and Health Insurance
Brian Hoffmeister  (615) 741-5602
Assistant Commissioner ................................................. brian.hoffmeister@tn.gov

Agent Licensing-Continuing Education
Kim Biggs  (615) 741-7591
Director ................................................................. kimberly.biggs@tn.gov

Annual Statements
Hui Wattanaskolpant  (615) 253-2958
Lead Analyst .......................................................... hui.wattanaskolpant@tn.gov

Company Licensing
Kim Blaylock  (615) 532-7567
Analyst ............................................................... kim.blaylock@tn.gov

Consumer Insurance Services
Vickie Trice  (615) 741-2218
Director ............................................................... vickie.trice@tn.gov

Fraud Investigations
Michele Stone  (615) 741-8192
Director ............................................................... michele.stone@tn.gov

Department Counsel
John Speer  (615) 741-2199
General Counsel .......................................................... john.speer@tn.gov

Maliaka Bass  (615) 741-9594
Deputy General Counsel ................................................. maliaka.bass@tn.gov

Deposits
Ethel Mims  (615) 532-1239
................................................................. ethel.mims@tn.gov

Financial Affairs
Trey Hancock  (615) 741-1504
Insurance Analysis Director ................................................. trey.hancock@tn.gov

E. Joy Little  (615) 741-6796
Financial Examinations Director ............................................. joy.little@tn.gov

Premium Tax
TENNESSEE

Kim Blaylock  
Tax Analyst  
(615) 532-7567

Media Relations/Public Information  
Kevin Walters  
Communications Director  
(615) 253-8941  
kevin.walters@tn.gov

Rate, Rule and Form Filing-All Lines of Business  
Brian Hoffmeister  
Director  
(615) 741-5602  
brian.hoffmeister@tn.gov

Workers' Compensation  
Mike Shinnick  
Manager  
(615) 741-0472  
mike.shinnick@tn.gov

Property and Casualty-Personal Lines  
David Juergens  
Manager  
(615) 741-1479  
david.juergens@tn.gov

Receivership  
Trey Hancock  
Receivership  
(615) 741-1504  
trey.hancock@tn.gov

Service of Process  
Ashley Ligon  
(615) 532-5260  
service.process@tn.gov

Captives  
Belinda Fortman  
Captive Director  
(615) 770-0438  
belinda.fortman@tn.gov
TEXAS

Pending

Doug Slape
Chief Deputy Commissioner

Term of Office:
Appointed:

Mailing Address
Texas Department of Insurance
P.O. Box 149104
Austin, Texas 78714-9104

Street Address
333 Guadalupe Street
Austin, Texas 78701

Email Address
mediarelations@tdi.texas.gov

Phone Numbers
Main (512) 676-6000
Toll-Free Number (800) 578-4677

Fax Numbers
Main (512) 490-1045

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.tdi.texas.gov
Make Checks Payable to: Texas Department of Insurance

CONTACT PERSONS
Commissioner's Administration
Doug Slape
Chief Deputy Commissioner (512) 676-6416 Doug.Slape@tdi.texas.gov

Nancy Clark
Chief of Staff (512) 676-6166 Nancy.Clark@tdi.texas.gov

Agency Affairs
TEXAS

Luke Bellsnyder  
Deputy Commissioner/NAIC Liaison  
(512) 676-6028  
Luke.Bellsnyder@tdi.texas.gov

Libby Elliott  
Associate Commissioner/Director of Government Relations  
(512) 676-6602  
Libby.Elliott@tdi.texas.gov

Financial Regulation Division

Jamie Walker  
Deputy Commissioner  
(512) 676-6368  
Jamie.Walker@tdi.texas.gov

Amy Garcia  
Financial Analysis, Associate Commissioner/Chief Analyst  
(512) 676-6446  
Amy.Garcia@tdi.texas.gov

Andy Shuttleworth  
Examinations, Associate Commissioner  
(512) 676-6835  
Andy.Shuttleworth@tdi.texas.gov

Shawn Frederick  
Examinations, Chief Examiner - Financial  
(512) 676-6832  
Shawn.Frederick@tdi.texas.gov

Matthew Tarpley  
Examinations, Chief Examiner - Market Conduct  
(512) 676-6829  
Matthew.Tarpley@tdi.texas.gov

Mike Boerner  
Actuarial Office, Director/Chief Actuary  
(512) 676-6846  
Mike.Boerner@tdi.texas.gov

John Alexander  
Supervisory Interventions, Director  
(512) 676-6418  
John.Alexander@tdi.texas.gov

Robert Rudnai  
Company Licensing and Registration, Manager  
(512) 676-7639  
Robert.Rudnai@tdi.texas.gov

Annual Statement Copies

Annual Statement Room  
(512) 676-6885

Deposits (Statutory)

David Carbajal  
(512) 676-6390  
David.Carbajal@tdi.texas.gov

Property and Casualty Division

Mark Worman  
Deputy Commissioner  
(512) 676-6740  
Mark.Worman@tdi.texas.gov

J'ne Byckovski  
Property and Casualty Actuarial, Director/Chief Actuary  
(512) 676-6694  
J'ne.Byckovski@tdi.texas.gov

Marianne Baker  
Property and Casualty Lines, Director  
(512) 676-6714  
Marianne.Baker@tdi.texas.gov

Life and Health Division

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TEXAS

Public Affairs
Stephanie Goodman (512) 676-6935
Deputy Commissioner..........................................................Stephanie.Goodman@tdi.texas.gov

Customer Operations
Chris Herrick (512) 676-6476
Deputy Commissioner...........................................................Chris.Herrick@tdi.texas.gov

Randall Evans (512) 676-6213
Associate Commissioner.......................................................Randall.Evans@tdi.texas.gov

Aaron Jenkins (512) 676-6289
Complaints Processing, Director.................................................Aaron.Jenkins@tdi.texas.gov

Cindy Wright (512) 676-6258
Consumer Protection and Services Office, Director........................Cindy.Wright@tdi.texas.gov

Philip Reyna (512) 676-6794
Agent and Adjuster Licensing, Director...........................................Philip.Reyna@tdi.texas.gov

Agent Testing
Pearson VUE
Exam Contractor..............................................................................(888) 754-7667

Complaints Resolution
General Information, Life, Accident and Health, Property and Casualty
........................................................................................................... (800) 252-3439

Premium Tax (Collected by the Comptroller's Office)
Karen Snyder
Comptroller of Public Accounts........................................................... (512) 463-4074

Enforcement
Leah Gillum (512) 676-6357
Deputy Commissioner.................................................................Leah.Gillum@tdi.texas.gov

Mandy Meesey (512) 676-6348
Associate Commissioner.............................................................Mandy.Meesey@tdi.texas.gov

Insurance Fraud
Chris Davis (512) 676-6295
Associate Commissioner...........................................................Christopher.Davis@tdi.texas.gov

State Fire Marshal
Chief Orlando P. Hernandez (512) 676-6800
.................................................................................................Fire.Marshal@tdi.texas.gov
Jonathan T. Pike took the oath of office as Commissioner of the Utah Insurance Department on February 4, 2021. He was named Acting Commissioner by Gov. Spencer J. Cox and began serving on January 5, 2021.

Pike was raised in Salt Lake City and has worked in several positions with Intermountain Healthcare since 1990 and since 1995 in St. George. Prior to his appointment as Commissioner, he worked as the southwest Utah operations director for SelectHealth, the health insurance division of Intermountain Healthcare. Pike’s career has focused on physician relations and contracting, broker relations, sales management, and government and community liaison. He has been a member of the National Association of Healthcare Underwriters and the Utah Association of Healthcare Underwriters for many years.

In 2007, Pike was elected to the St. George City Council and in 2013 he was elected mayor of St. George. He serves on the boards of Dixie State University, Dixie Technology College, the Washington County Water Conservancy District, Encircle St. George, and previously as the president of the Utah League of Cities and Towns. He has served as the chair of the Rural Matters group for the Cox-Henderson Transition Team.

Pike received a bachelor's degree in finance from the University of Utah and an MBA from Westminster College. Pike loves singing, playing the piano, organ, and guitar, as well as water and snow skiing, motorcycling and walking or biking on St. George's many trails. He and his wife Kristy have five children and four grandchildren.

Jonathan T. Pike
Commissioner

Term of Office: At the Pleasure of the Governor
Appointed: January 5, 2021

Mailing Address:
Utah Insurance Department
PO Box 146901
Salt Lake City, Utah 84114-6901

Email Address:
See individual email addresses

Phone Numbers:
Main (801) 957-9200
Toll-Free Number (In-state only) (800) 439-3805
Fraud (801) 468-0233

Fax Numbers:
Main (385) 465-6047
Fraud (801) 538-2878

Office Hours: 8:00 a.m. - 5:00 p.m., Monday-Friday
Website: https://insurance.utah.gov/
Make Checks Payable to: Premium Taxes: State Tax Commission Department Fees: Utah Insurance Department

Jonathan T. Pike
Commissioner...jpike@utah.gov

Jill White
Executive Assistant to the Commissioner...jillwhite@utah.gov

Reed Stringham
Deputy Commissioner...rmstringham@utah.gov

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Shelley Wiseman
Director, Health and Life Division
swiseman@utah.gov

Jake Garn
Director, Financial Regulation & Licensing
jwgarn@utah.gov

Armand Glick
Director, Fraud
aglick@utah.gov

Chad Thompson
Director, Information Technology
chadt@utah.gov

Tracy Klausmeier
Director, Property and Casualty
tklausmeier@utah.gov

Danny Schoenfeld
Director, Administrative Services
dannyschoenfeld@utah.gov

Tomasz Serbinowski
Actuary
tserbinowski@utah.gov

Jaak Sundberg
Health Actuary
jsundberg@utah.gov

Travis Wegkamp
Director, Captive
twegkamp@utah.gov

Tanji Northrup
Deputy Commissioner
tnorthrup@utah.gov

CONTACT PERSONS

Media Relations/Public Information
Steve Gooch
Public Information Officer
sgooch@utah.gov

Department Counsel
Perri Babalis
Assistant Attorney General
pbabalisi@utah.gov

Legislative
Reed Stringham
Deputy Commissioner
rmstringham@utah.gov

Captive
Mark Wiedeman
Audit Manager
mwiedeman@utah.gov

Travis Wegkamp
Director, Captive
twegkamp@utah.gov
UTAH

Fees
Danny Schoenfeld  (801) 957-9220
  Director, Administrative Services  dannyschoenfeld@utah.gov

Financial
Jake Garn  (801) 957-9257
  Director, Chief Financial Examiner  jwgarn@utah.gov
Malis Rasmussen  (801) 957-9263
  Deputy Director Financial Regulation & Licensing  marasrumsen@utah.gov
Weimei Ye  (801) 957-9268
  Deputy Director Financial Regulation & Licensing  wye@utah.gov
Karen Gholston  (801) 957-9258
  Deposits  kgholston@utah.gov
Weimei Ye  (801) 957-9268
  Annual Statements  wye@utah.gov

Fraud
Armand Glick  (801) 468-0248
  Director, Fraud  aglick@utah.gov

Health and Life
Shelley Wiseman  (801) 957-9296
  Director, Health and Life Division  swiseman@utah.gov
Jaak Sundberg  (801) 957-9294
  Health Actuary  jsundberg@utah.gov
Heidi Clausen  (801) 957-9278
  Assistant Director, Rate and Forms  hclausen@utah.gov
Michelle White  (801) 957-9295
  Assistant Director, Consumer Services  mmwhite@utah.gov

Licensing
Jay Sueoka  (801) 957-9253
  Manager, Company Licensing  jsueoka@utah.gov
Randy Overstreet  (801) 957-9245
  Manager, Producer Licensing  roverstreet@utah.gov

Premium Tax
Utah State Tax Commission  (801) 297-7986
  Customer Service  https://tax.utah.gov/

Property and Casualty
Tracy Klausmeier
Director, Property and Casualty
(801) 957-9308
tklausmeier@utah.gov

Title Market Conduct Examiner
Adam Martin
(801) 957-9309
gmartin@utah.gov

Surplus Lines
Sylvia Bruno
Director, Surplus Lines Association of Utah
(801) 944-0114
sbruno@slaut.org

Tax Commission
Tyler McInotsh
Tax Compliance Agent
(801) 297-7705
cmcintosh@utah.gov
VERMONT

Michael S. Pieciak is commissioner of the Vermont Department of Financial Regulation. He was first appointed by Gov. Peter Shumlin in July 2016 and reappointed by Gov. Phil Scott in December 2016.

Commissioner Pieciak serves as the chief regulator of Vermont’s financial services sector, including the insurance, captive insurance, banking and securities industries. Commissioner Pieciak previously served as deputy commissioner of the Department’s Securities Division, where he led the Division’s investigation into the Jay Peak EB-5 projects. Commissioner Pieciak is the past-president of the North American Securities Administrators Association, a member of the SEC Advisory Committee on Small and Emerging Companies and member of the National Association of Insurance Commissioners.

Prior to his service with the Department, Commissioner Pieciak practiced law in New York City at Skadden, Arps, Slate, Meagher & Flom LLP in the Mergers and Acquisitions Group, gaining experience in commercial transactions, corporate governance and investment and financing transactions. Commissioner Pieciak also previously practiced at Downs Rachlin Martin in Burlington in the Business Law Group.

Commissioner Pieciak grew up in Brattleboro and graduated cum laude from Union College with a degree in political science. He received his law degree summa cum laude from the University of Miami School of Law where he served as editor-in-chief of the “Miami Law Review.” Commissioner Pieciak is also a member of the Vermont State Colleges Board of Trustees and currently resides in Winooski, VT.

Mailing Address
Vermont Department of Financial Regulation
89 Main Street
Montpelier, Vermont 05620-3101

Phone Numbers
Main (802) 828-3301
Captive Section (802) 828-3304

Fax Numbers
Main (802) 828-3306
Captive Section (802) 828-3460
Commissioner (802) 828-1919

Office Hours: 7:45 a.m.-4:30 p.m., Monday-Friday
Website: https://dfr.vermont.gov/

Michael S. Pieciak
Commissioner (802) 828-3301

Kevin Gaffney
Deputy Commissioner of Insurance (802) 828-4845

David Provost
Deputy Commissioner of Captives (802) 828-3304

Gavin Boyles
General Counsel (802) 828-1425

Term of Office: Appointed Biannually by Governor with Senate Consent
Appointed: July 5, 2016

Michael S. Pieciak
Commissioner

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VERMONT

Phillips Keller
Director of Insurance Regulation
(802) 828-1464

Sandra Bigglestone
Director of Captives
(802) 828-4854

Dan Petterson
Director of Financial Examinations
(802) 828-3304

Karen Ducharme
Insurance Examinations Director
(802) 828-1959

Emily Brown
Director of Rates and Forms
(802) 828-4871

Christina Rouleau
Director of Market Regulation & Producer Licensing
(802) 828-2910

CONTACT PERSONS

NAIC Liaison
Thomas Taylor
Executive Assistant to the Deputy Commissioner of Insurance
(802) 828-4842

Agent and Broker Licensing, Examinations and Fees
Calley Rock
Executive Assistant, Producer Licensing
(802) 828-2370

Annual Statements
Lisa Messier
Insurance Examiner
(802) 828-4844

Consumer Complaints and Inquires
Brenda Clark
Consumer Complaints Administrator
(802) 828-4886

Deposits
Beth Pearce
State Treasurer
(802) 828-1452

Fees-Company Licensing
Paige Coolbeth
Insurance Examiner
(802) 828-2470

Fees-Rate and Form Filing Fees-Life and Health and Property and Casualty
Jessica Sherpa
Rates and Forms Analyst
(802) 828-2908

Media Relations/Public Information
VERMONT

Stephanie Brackin
(802) 828-4872

Premium Tax
Contact
Department of Taxes
(802) 828-2551

Receivership
Kevin Gaffney
Deputy Commissioner of Insurance
(802) 828-4845
VIRGIN ISLANDS

Lieutenant Governor Tregenza A. Roach is a proud Virgin Islander who has served the people of this Territory in each branch of Government. He recently completed his third term as a Senator in the Virgin Islands Legislature.

He earned a B.A. in Journalism from the University of Missouri and a J.D. from the University of Connecticut School of Law. While attending law school, he clerked in the Office of the Governor’s Legal Counsel, the Office of the U.S. Attorney, and the Territorial Court of the Virgin Islands. Upon graduating, he worked in the Territorial Court’s Civil and Family divisions and in private practice. He has been a member of the Virgin Islands Bar since 1991.

Roach began his career in public service as Legal Counsel to the Commissioner of Education, where he served for more than eight years before being selected as Executive Director of the Board of Education. In 2006, he was selected by the University of the Virgin Islands (UVI) to lead a program of public education in support of the Fifth Constitutional Convention. During this consultancy, he served as the Coordinator/Researcher of the Constitution 2008. He also represented UVI at United Nations (UN) Decolonization Seminars in Grenada and Indonesia. Although the UVI project ended in 2008, the UN qualified Roach as an expert on constitutional development processes in the U.S. territories and invited him on his own merits to a third Decolonization Seminar in St. Kitts in 2009.

He joined the UVI adjunct faculty from 1999 to 2012, teaching courses in the Humanities and a Constitutional Law course in the education graduate program. Other UVI projects, include the Legacy Report of President Emeritus LaVerne E. Ragster, Ph.D., a major environmental project with the U.S. EPA, launch of the Center for the Study of Spirituality and Professionalism, and Editor in Chief of its award-winning international literary journal.

Roach was elected to the 30th-32nd legislatures as a staunch advocate for education, the environment, and the youth and elderly of the Territory. He was nominated to the Education and the Law, Criminal Justice and Public Safety committees of the National Conference of State Legislatures (NCSL) and instrumental in the 2014 adoption of a resolution supporting full citizenship rights for those living in the Territory. In 2016, he presented a similar resolution that resulted in a full NCSL conference session devoted to the affairs of the remaining U.S. territories.

**Mailing Address**
Office of the Lieutenant Governor
Division of Banking, Insurance and Financial Regulation
5049 Kongens Gade
St. Thomas, Virgin Islands 00802

**St. Croix Office**
Office of the Lieutenant Governor
Division of Banking, Insurance and Financial Regulation
1131 King Street, Third Floor, Suite 101
Christiansted
St. Croix, Virgin Islands 00820

**Email Address**
See individual email addresses

**Phone Numbers**
Main (340) 774-7166
St. Croix Office (340) 773-6459

**Fax Numbers**
Main (340) 774-9458
St. Croix Office (340) 719-3801

**Office Hours**: 8:00 a.m.–5:00 p.m. (Atlantic Standard), Monday–Friday
**Make Checks Payable to**: Government of the Virgin Islands

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VIRGIN ISLANDS

Gwendolyn Hall Brady
Director, Division of Banking, Insurance and Financial Regulation
(340) 774-7166
gwendolyn.brady@lgo.vi.gov

Glendina Matthew
Assistant Director/Legal Counsel
(340) 773-6459
glendina.matthew@lgo.vi.gov

Suzette Richards
Legal Counsel
(340) 773-6459
moncia.carbon@lgo.vi.gov

Ashton Bertrand
Chief Other Financial Services (Captives)
(340) 773-6459
ashton.bertrand@lgo.vi.gov

Cheryl Charleswell
Chief Financial Services Examiner
(340) 774-7166

Gail Danet-Joseph
Chief of Licensing
(340) 774-7166

Leonilda Jarvis
Medicare Coordinator and VI SHIP Director
(340) 714-4354

Vacant
Regulatory Analyst
(340) 773-6459

CONTACT PERSONS

NAIC Liaison
Gwendolyn Hall Brady
Director, Division of Banking, Insurance and Financial Regulation
(340) 774-7166

Annice F Canton
Executive Assistant
(340) 693-6194
annice.canton@lgo.vi.gov

Legal Counsels

Glendina Matthew
Legal Counsel
(340) 773-6459

Suzette Richards
Legal Counsel
(340) 773-6459

I-SITE DP Coordinator

Lance McKay
Director, Information Technology
(340) 774-7166

Annual Statements

Beryl Freeman
Administrative Assistant
(340) 774-7166

Vanessa Richards
Financial Services Examiner
(340) 774-7166

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3/19/2021
VIRGIN ISLANDS

Juliette Daniel
Financial Services Examiner.................................................................(340) 774-7166

Consumer Complaints
Cheryl Charleswell
Chief Financial Services Examiner.......................................................(340) 774-7166

Examinations-Financial/Market Conduct
Cheryl Charleswell
Chief Financial Services Examiner.......................................................(340) 774-7166

Licensing/Fees
Beryl Freeman
Administrative Assistant........................................................................(340) 774-7166

Linda Scarbriel
Insurance Licensing Examiner...............................................................(340) 774-7166

Medicare Supplement
Leonilda Jarvis
Medicare Coordinator and SHIP Director...................................................(340) 774-7166

Karen Christian
Medicare Services Technician................................................................(340) 774-7166

Premium Taxes
Vanessa Richards
Financial Services Examiner.................................................................(340) 774-7166

Juliette Daniel
Financial Services Examiner.................................................................(340) 774-7166

Policy Form Filing
Vacant
Regulatory Analyst...................................................................................(340) 773-6459

Rate Filing
Martin G. Emanual
Financial Services Examiner.................................................................(340) 774-7166

Surplus Lines
Zaire Burns-Olive
Financial Services Examiner.................................................................(340) 774-7166
Scott A. White joined the Virginia Bureau of Insurance in 1998 as a Research Analyst in the Bureau of Insurance’s Property and Casualty Division. In 1999, he moved to the State Corporation Commission’s Office of General Counsel, where he provided legal advice and representation to the Bureau, primarily on property and casualty and agent enforcement/licensing matters. His responsibilities later expanded to include representing the Bureau on life and health and financial regulation matters. In 2011, White became Deputy General Counsel for Financial Services in the Office of General Counsel. In this position, he managed a group of attorneys who provide legal advice and representation to those divisions within the Commission that regulate insurance, securities, and financial institutions. White was appointed Commissioner of Insurance in January 2018.

White received a Bachelor of Arts degree from the University of Virginia and a law degree from the University of Missouri.
VIRGINIA

Van Tompkins
NAIC Liaison, BOI Manager…………………………………………………………………………………………………………………………………………………..(804) 371-9802

Wanda Evans
BOI Administration Manager……………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………
VIRGINIA

Phyllis Oates
   BOI Manager, Personal Lines.................................................................(804) 371-9279

Lee Ann Robertson
   BOI Manager, Commercial Casualty..............................................................(804) 371-9003

Financial Regulation Division
Douglas Stolte
   Deputy Commissioner..............................................................................(804) 371-9869

David Smith
   Chief Financial Examiner..............................................................................(804) 371-9637

Edward Buyalos, Jr.
   Chief Financial Auditor..............................................................................(804) 371-9869

John Bunce
   Supervisor, Life Examinations.......................................................................(804) 371-9637

Connie Duong
   Supervisor, Financial Analysis-Domestic, Company Annual Statements, Company Deposits
   (804) 371-9637

Kenneth Campbell
   Supervisor, HMO and Prepaid Plans................................................................(804) 371-9637

Andy Delbridge
   Supervisor, Company Licensing and Regulatory Compliance
   (804) 371-9637

Thomas Earley, Jr.
   Supervisor, Property and Casualty Examinations..............................................(804) 371-9637

Craig Chupp
   Supervisor, Life Actuarial.............................................................................(804) 371-9637

Stephen Thomas
   Supervisor, Financial Analysis-Foreign...........................................................(804) 371-9637

Greg Chew
   Chief Domestic Insurance Financial Analyst....................................................(804) 371-9869

Life and Health Division
Julie Blauvelt
   Deputy Commissioner..................................................................................(804) 371-9614

Robert Grissom
   Assistant Deputy Commissioner, Market Regulation.......................................(804) 371-9614

Jacquelyn Myers
   Assistant Deputy Commissioner, Consumer Assistance..............................(804) 371-9614
VIRGINIA

Elsie Andy
BOI Manager, Forms and Rates, Life and Health…………………………………………………………..(804) 371-9614

Todd Bryant
Manager, Managed Care Ombudsman…………………………………………………………………………………..ombudsman@scc.virginia.gov

Julie Fairbanks
BOI Manager, Life and Health Market Conduct……………………………………………………………………(804) 371-9385

Kim Naoroz
Supervisor, External Appeals…………………………………………………………………………………………..(804) 371-9913

Michelle McNamee
BOI Manager, Life and Health Consumer Services……………………………………………………………………(804) 371-9194

Counsel for the Department
Donnie Kidd
General Counsel…………………………………………………………………………………………………………………..(804) 371-9671

Media Relations/Public Information
Kenneth J. Schrad
Director, information Resources……………………………………………………………………………………………..(804) 371-9141
Mike Kreidler is Washington State’s eighth Insurance Commissioner. He was first elected in November 2000 and re-elected to a sixth term in November 2020. He has earned a reputation as a staunch advocate for consumer protection and a fair and balanced regulator of Washington’s diverse insurance markets.

Kreidler earlier served in the state legislature and the United States Congress. He was a member of the Northwest Power Planning Council and a regional director for the United States Department of Health and Human Services.

A doctor of optometry, Kreidler practiced at Group Health Cooperative of Puget Sound for 20 years. He has a master’s degree in Public Health from UCLA and was a founding director of a community bank. He retired as a lieutenant colonel from the United States Army Reserve in 2003 with 20 years of service.

Of the current NAIC membership, Kreidler is the longest-serving insurance commissioner in the United States. He was honored in 2009 with the “Excellence in Consumer Advocacy Award” presented by consumer advisors to the NAIC, and with the “2010 Leadership Award” by the Statewide Poverty Action Network.
WASHINGTON

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.insurance.wa.gov
Make Checks Payable to: Insurance Commissioner

CONTACT PERSONS

Executive Division
Mike Kreidler
Commissioner...............................................................(360) 725-7100 mikek@oic.wa.gov

Jack Lovell
Acting Chief Deputy Commissioner..................................................(360) 725-7007 jackl@oic.wa.gov

Hailey Hamilton
Executive Assistant to the Commissioner.................................................(360) 725-7103 haileyh@oic.wa.gov

Sandra Murphy
Executive Assistant to the Chief Deputy......................................................(360) 725-7104 sandram@oic.wa.gov

Steve Valandra
Deputy Commissioner/Public Affairs..................................................(360) 725-7052 steveva@oic.wa.gov

Policy and Legislative Affairs Division
Candice Myrum
Deputy Commissioner/Policy and Legislative Affairs..................................(360) 725-7056 candicem@oic.wa.gov

Jon Noski
Legislative Director...............................................................(360) 725-7101 jonn@oic.wa.gov

Jay Bruns
Senior Climate Advisor..............................................................(360) 725-9651 jayb@oic.wa.gov

Jane Beyer
Senior Health Policy Advisor..............................................................(360) 725-7043 janeb@oic.wa.gov

Legal Affairs and Investigations Division
Toni Hood
Deputy Commissioner/Legal Affairs and Investigations..................................(360) 725-7050 tonih@oic.wa.gov

Tyler Robbins
Investigations Manager...............................................................(360) 725-7044 tylerr@oic.wa.gov

Operations Division
Jack Lovell
Deputy Commissioner/Operations.............................................................(360) 725-7007 jackl@oic.wa.gov

Stacey Warick
Chief Financial Officer...............................................................(360) 725-7030 staceyw@oic.wa.gov
WASHINGTON

Melanie Watness
Human Resources Director
(360) 725-7013
melaniew@oic.wa.gov

Bryce Carlen
Chief Information Officer
(360) 725-7018
brycec@oic.wa.gov

Sue Hedrick
NAIC Coordinator
(360) 725-7274
suehe@oic.wa.gov

Company Supervision Division

Melanie Anderson
Deputy Commissioner/Company Supervision
(360) 725-7214
melaniea@oic.wa.gov

John Jacobson
Chief Financial Examiner
(206) 389-2911
johnj@oic.wa.gov

Tarik Subbagh
Assistant Chief Examiner
(206) 389-2906
tariks@oic.wa.gov

Steve Drutz
Chief Financial Analyst
(360) 725-7209
steved@oic.wa.gov

Ned Gaines
Chief Market Analyst
(360) 725-7216
hedg@oic.wa.gov

John Haworth
Market Conduct Oversight Manager
(360) 725-7223
johnhaw@oic.wa.gov

Jeanette Plitt
Chief Market Conduct Examiner
(206) 464-6408
jeanettep@oic.wa.gov

Ron Pastuch
Holding Company Manager
(360) 725-7211
ronp@oic.wa.gov

Mark Durphy
Company Licensing & Compliance Manager
(360) 725-7193
markd@oic.wa.gov

Rates and Forms Division

Molly Nollette
Deputy Commissioner/Rates and Forms
(360) 725-7117
mollyn@oic.wa.gov

Mike Bryant
Forms Compliance Manager
(360) 725-7126
mikebr@oic.wa.gov

Kim Tocco
Health Forms Manager
(360) 725-7119
kimt@oic.wa.gov

Jennifer Kreitler
Provider Networks Oversight Manager
(360) 725-7127
jenniferkr@oic.wa.gov
WASHINGTON

Lichiou Lee  (360) 725-7128
Chief Actuary, Actuarial Services, Life and Health Care
lichioul@oic.wa.gov

Eric Slavich  (360) 725-7137
Actuarial Services, Property and Casualty Manager
erics@oic.wa.gov

Consumer Protection Division

Todd Dixon  (360) 725-7262
Deputy Commissioner/Consumer Protection
todd@oic.wa.gov

Jeff Baughman  (360) 725-7156
Surplus Lines Administrator
jefb@oic.wa.gov

Jeff Baughman  (360) 725-7156
Licensing and Education Manager
jefb@oic.wa.gov

Joe Mendoza  (360) 725-7146
Continuing Education
joem@oic.wa.gov

Consumer Advocacy Program

Lisa Heaton  (360) 725-7095
Consumer Advocacy Manager
lisah@oic.wa.gov

Josh Culley  (360) 725-7235
Property and Casualty
josch@oic.wa.gov

Pam Brannan  (360) 725-7243
Life and Health
pamb@oic.wa.gov

Statewide Health Insurance Benefits Advisors (SHIBA) Program

Tim Smolen  (360) 725-7091
SHIBA Manager
tims@oic.wa.gov

Criminal Investigations Unit (Anti-fraud)

Phil Comstock  (360) 586-2565
CIU Director
philc@oic.wa.gov
Commissioner James A. Dodrill is responsible for the overall regulation of the West Virginia insurance market as well as protection of the State’s insurance consumers. He oversees the mission of the Offices of the Insurance Commissioner in promoting a healthy, competitive and solvent insurance market with ample consumer protections as well as consistent administration of the insurance laws and regulations of West Virginia.

Dodrill is a 1982 graduate with honors (Summa Cum Laude) of Marshall University, with a Bachelor of Arts degree in Political Science. He earned his Juris Doctorate degree from the West Virginia University College of Law in 1985, where his class ranking was 18th out of 119 graduates.

From 1985 until 1999, Dodrill was in private practice in West Virginia, during which time he tried dozens of felony and misdemeanor criminal cases and civil cases in the state and federal courts of West Virginia. He also participated in numerous appellate matters in multiple state and federal appellate courts that resulted in eight published appellate decisions. Dodrill is admitted to the practice of law before the United States Supreme Court, the U.S. Courts of Appeal for the Fourth and Sixth Circuits, the U.S. District Courts for the Northern and Southern Districts of West Virginia and the Southern District of Ohio, and the West Virginia Supreme Court of Appeals.

From 1999 to 2019, Dodrill was Corporate Claims Counsel for The Progressive Group of Insurance Companies, responsible for corporate claims litigation and risk management as well as supervision of high exposure/special complexity insurance-related legal matters involving conflicts of law, multi state/multi party claims, appellate actions, and bad faith/extra-contractual institutional litigation nationally, as well as government relations and legislative affairs.

Dodrill retired as a Lieutenant Colonel from the U.S. Air Force and Air National Guard, he has continued to serve in the Civil Air Patrol (CAP), the official auxiliary of the U.S. Air Force, and is now a Colonel and serving a four-year term as Commander of CAP’s West Virginia Wing. Dodrill's uniformed service totals more than 40 years.

Dodrill and his wife, Terri Payne Dodrill, reside in Putnam County, West Virginia. They have three children and two grandchildren.

**Mailing Address**
West Virginia Offices of the Insurance Commissioner
P.O. Box 50540
Charleston, West Virginia 25305-0540

**Street Address**
West Virginia Offices of the Insurance Commissioner
900 Pennsylvania Avenue
Charleston, West Virginia 25302

**Email Address**
See individual email addresses

**Phone Numbers**
- Main: (304) 558-3354
- Toll-Free Number (In-state only): (888) 879-9842

**Fax Numbers**
- Main: (304) 558-0412

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** www.wvinsurance.gov

**Make Checks Payable to:** Premium Taxes and Dept. Fees: WV Insurance Commissioner Statutory Attorney Fees: State Auditor
WEST VIRGINIA

James A. Dodrill  
Commissioner ......................................................................................... (304) 558-3354  jim.dodrill@wv.gov

Janice Hemmelgarn  
Executive Secretary .............................................................................(304) 414-8486  janice.l.hemmelgarn@wv.gov

Erin Hunter  
Deputy Commissioner/General Counsel ............................................. (304) 414-8487  erin.k.hunter@wv.gov

Tonya Gillespie  
Assistant Commissioner-Regulatory .................................................. (304) 414-8485  tonya.l.gillespie@wv.gov

Melinda Kiss  
Assistant Commissioner-Finance/Accounting .................................... (304) 414-8488  melinda.a.kiss@wv.gov

Debbie Hughes  
Assistant Commissioner-Operations ................................................... (304) 414-8400  debbie.m.hughes@wv.gov

CONTACT PERSONS

NAIC Liaison
James A. Dodrill  
Commissioner ......................................................................................... (304) 558-3354  jim.dodrill@wv.gov

Administrative Services
Debbie Hughes  
Director, Administrative Services ......................................................... (304) 414-8400  debbie.m.hughes@wv.gov

Agent Licensing and Education (Agent/Agency Licensing, Education and Fees)
Rob Grishaber  
Director, Agents Licensing and Education ............................................ (304) 558-0610  robert.e.grishaber@wv.gov

Consumer Advocacy
Dennis Garrison  
Director, Consumer Advocacy .................................................................. (304) 414-8040  dennis.garrisonIII@wv.gov

Consumer Services (Consumer Complaints, Inquiries and Consumer Counseling Program for Seniors)
Dena Wildman  
Director, Consumer Services ................................................................ (304) 558-3386  dena.l.wildman@wv.gov

Deposits
David Gillespie  
Financial Reporting Specialist, Financial Accounting ................................. (304) 414-8465  david.l.gillespie@wv.gov

Insurance Co. Analysis & Exams Division (Co. Licensing, Fees, Annual Stmts. & Financial and Market Conduct Exams)
Jamie Taylor  
Director, Company Analysis & Examinations .......................................... (304) 414-8010  jamie.o.taylor@wv.gov

Health Insurance Exchange
Ellen Potter
Insurance Program Manager
(304) 414-8480
ellen.j.potter@wv.gov

Information Systems/Record Management
Mike Farren
Information Systems Manager III
(304) 414-5333
Mike.K.Farren@wv.gov

Insurance Inspector General
Kirby Stickler
Insurance Inspector General
(304) 414-8444
kirby.s.stickler@wv.gov

Legal Division
Jeff Black
Associate Counsel, Attorney Supervisor, Compliance and Enforcement
(304) 558-0401
jeffrey.c.black@wv.gov

Victor Mullins
Associate Counsel-Legislation/Rules
(304) 558-0401
victor.a.mullins@wv.gov

Gregory A. Elam
Associate Counsel-Fraud Prosecution
(304) 414-8024
greg.a.elam@wv.gov

Media Relations/Public Information
Erin Hunter
General Counsel
(304) 414-8400
erin.k.hunter@wv.gov

Rates & Forms Division (Ins. Polices, Fees, Rates & Form Filing-Accident & Sickness/Life & Health/P&C Insurance)
Joylynn Fix
Director, Rates and Forms
(304) 414-8035
joylynn.fix@wv.gov

Statistical Reporting
Juanita Wimmer
Insurance Market Analyst
(304) 414-8491
juanita.d.wimmer@wv.gov

Workers' Compensation-Board of Review
Rita Hedrick-Helmick
Chair, Board of Review
(304) 558-5230
rita.f.helmick@wv.gov

Workers' Compensation-Claims Management
Samantha Chase
Director, Claims Services
(304) 414-8424
samantha.l.chase@wv.gov

Workers' Compensation-Office of Judges
Bradley Crouser
Chief Administrative Law Judge
(304) 558-5111
Bradley.A.Crouser@wv.gov

Workers' Compensation-Employer Accounts
Angela Shepherd
Director, WC Employer Accounts
(304) 414-7740
angela.h.shepherd@wv.gov
Mark V. Afable was appointed Wisconsin Commissioner of Insurance by Governor Tony Evers on January 22, 2019. In addition to serving as the state's chief regulator or insurance, Afable oversees the agency's 143 employees and supervises the Injured Patients and Families Compensation Fund and State Life Insurance Fund.

A graduate of Marquette University Law School, Afable has over 38 years of experience in the insurance industry. Prior to his appointment, Afable served as the Chief Legal Officer with American Family Insurance, overseeing corporate legal, government affairs and compliance, litigation and protective services. With extensive experience working with state and federal legislators, state insurance regulators and the NAIC, he advised Senior Leadership and the Board of Directors on legal matters involving corporate governance, compliance issues, and regulatory actions.

Before joining American Family in 1994, Afable directed legislative and regulatory efforts in several states for Allstate Insurance Company, where he first became involved with the NAIC. Earlier in his career, Afable focused his efforts on insurance policy and legislative issues as counsel for the National Association of Independent Insurers (NAII) in Des Plaines, Illinois.

Afable serves on the Board of Directors for Sunshine Place, a resource facility for charitable organizations providing food, clothing and social services to residents of Sun Prairie. He also serves on the American Family Children's Hospital Advisory Board and the Edgewood High School Board of Trustees.

Afable and his wife, Peggy, have four children and live in Sun Prairie, Wisconsin.

**Mailing Address**
Office of the Commissioner of Insurance
State of Wisconsin
P.O. Box 7873
Madison, Wisconsin 53707-7873

**Street Address**
Office of the Commissioner of Insurance
State of Wisconsin
GEF–III, Second Floor
125 South Webster Street
Madison, Wisconsin 53703-3474

**Email Address**
firstname.lastname@wisconsin.gov

**Phone Numbers**
Main (608) 266-3586
Toll-Free Number (In-state only) (800) 236-8517
State Life Insurance Fraud (800) 562-5558
Hearing/Speech Impaired (608) 226-3586

**Office Hours**: 7:45 a.m.-4:30 p.m., Monday-Friday
**Website**: oci.wi.gov

Mark Afable
Commissioner
(608) 264-8126
mark.afable@wisconsin.gov

Mark Afable
Commissioner
WISCONSIN

Nathan Houdek  
Deputy Commissioner  
nathan.houdek@wisconsin.gov

Olivia Hwang  
Director of Public Affairs  
olivia.hwang@wisconsin.gov

Richard Wicka  
Chief Legal Counsel  
richard.wicka@wisconsin.gov

Amy Malm  
Administrator of the Division of Financial Regulation  
amy.malm@wisconsin.gov

Rebecca Rebholz  
Administrator of the Division of Market Regulation and Enforcement  
rebecca.rebholz@wisconsin.gov

Christina Keeley  
Chief, Consumer Affairs Section  
christina.keeley@wisconsin.gov

Lisa Brandt  
Chief, Rates and Forms Section  
lisa.brandt@wisconsin.gov

Diane Dambach  
Chief, Market Analysis Section  
diane.dambach@wisconsin.gov

John Litweiler  
Chief, Examinations, Bureau of Financial Analysis and Examinations  
john.litweiler@wisconsin.gov

Kristin Forsberg  
Chief, Section I, Bureau of Financial Analysis and Examinations  
kristin.forsberg@wisconsin.gov

Levi Olson  
Chief, Section II, Bureau of Financial Analysis and Examinations  
leviolson@wisconsin.gov

Elena Vetrina  
Chief, Section III, Bureau of Financial Analysis and Examinations  
elena.vetrina@wisconsin.gov

Richard Hinkel  
Chief, Section IV, Bureau of Financial Analysis and Examinations  
richard.hinkel@wisconsin.gov

CONTACT PERSONS

NAIC Liaison
Olivia Hwang  
Director of Public Affairs  
olivia.hwang@wisconsin.gov

Pending
  Executive Staff Assistant

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3/19/2021  
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WISCONSIN

Market Analysis
Diane Dambach
Chief, Market Analysis Section (608) 266-0106
diane.dambach@wisconsin.gov

Agent Licensing
Melody Esquivel
Insurance Program Manager, Agent Licensing Section (608) 267-8132
ociagentlicensing@wisconsin.gov

Annual Statement and Company Licensing
Mary Sue Gilardi
Records Management Supervisor (608) 266-0091
marysue.gilardi@wisconsin.gov

Consumer Complaints and Inquires
Christina Keeley
Chief, Consumer Affairs Section (608) 267-3868
christina.keeley@wisconsin.gov

Consumer Counseling Program for Seniors
Vicki Bucholz
Medigap Coordinator (608) 246-7016
boaltc@wisconsin.gov

Continuing Education
Melody Esquivel
Insurance Program Manager, Agent Licensing Section (608) 267-8132
melody.esquivel@wisconsin.gov

Department Counsel
Richard Wicka
Chief Legal Counsel (608) 261-6018
richard.wicka@wisconsin.gov

Deposits
Mary Sue Gilardi
Records Management Supervisor (608) 266-0091
marysue.gilardi@wisconsin.gov

Examinations-Agent
Melody Esquivel
Insurance Program Manager, Agent Licensing Section (608) 267-8132
melody.esquivel@wisconsin.gov

Examinations-Financial
Amy Malm
Director, Bureau of Financial Analysis and Examinations (608) 261-8562
amy.malm@wisconsin.gov

Examinations-Market Conduct
Rebecca Rebholz
Director, Bureau of Market Regulation (608) 264-8111
rebecca.rebholz@wisconsin.gov

Fees-Agents
Melody Esquivel
Insurance Program Manager, Agent Licensing Section (608) 267-8132
melody.esquivel@wisconsin.gov
WISCONSIN

Fees-Companies
Suzane Vinmans (608) 266-9891
License Permit Program Associate, Support Section, suzanne.vinmans@wisconsin.gov

Health and Life Insurance
Christina Keeley (608) 267-3868
Chief, Consumer Affairs Section, christina.keeley@wisconsin.gov

Information Services
Bonnie Tiedt (608) 266-7392
IT Director, Information Services Section, bonnied.tiedt@wisconsin.gov

Injured Patients and Families Compensation Fund
Brynn Bruijn-Hansen (608) 267-1237
Insurance Program Manager, Brynn.BruijnHansen@wisconsin.gov

Life Insurance
Christina Keeley (608) 267-3868
Chief, Consumer Affairs Section, christina.keeley@wisconsin.gov

Local Government Property Fund
Brynn Bruijn-Hansen (608) 264-8118
Insurance Program Manager, brynn-bruijnhansen@wisconsin.gov

Media Relations/Public Information
Olivia Hwang (608) 267-9460
Director of Public Affairs, olivia.hwang@wisconsin.gov

Policy and Form Filing-Property/Casualty, Life and Health
Lisa Brandt (608) 267-7322
Chief, Rates and Forms Section, lisa.brandt@wisconsin.gov

Premium Tax
John Litweiler (608) 267-4390
Chief, Bureau of Financial Analysis and Examinations, john.litweiler@wisconsin.gov

Property and Casualty-Commercial Lines
Christina Keeley (608) 267-3868
Chief, Consumer Affairs Section, christina.keeley@wisconsin.gov

Property and Casualty-Personal Lines
Christina Keeley (608) 267-3868
Chief, Consumer Affairs Section, christina.keeley@wisconsin.gov

Receivership
WISCONSIN

Randy Milquet
Financial Examiner Advanced
(608) 267-5296
randy.milquet@wisconsin.gov

State Life Insurance Fund
Sarah Wehnes
Insurance Program Manager
(608) 267-4392
sarah.wehnes@wisconsin.gov

Statistical Reporting
Christina Keeley
Chief, Consumer Affairs Section
(608) 267-3868
christina.keeley@wisconsin.gov

Training Opportunities
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Jeffrey 'Jeff' Rude was appointed Insurance Commissioner of the Wyoming Department of Insurance by Governor Mark Gordon on September 19, 2019.

Before becoming Insurance Commissioner, Rude spent five years in the Wyoming Department of Insurance as the Deputy Commissioner and one year as the Senior Health Policy and Planning Analyst.

Before working at the Wyoming Department of Insurance, Rude served 24 years in the United States Air Force as a Judge Advocate. He was General Counsel for a number of different organizations, the last being 20th Air Force, Cheyenne, Wyoming. He also specialized in the investigation of aircraft mishaps and retired in the rank of Colonel.

Rude has a Bachelor of Science in Public Administration from George Mason University, a Juris Doctorate from the University of North Dakota, and a Master of Military Operational Art and Science from Air University.

Rude and his wife, Kris, have two children.
Becky McFarland  
Staff Attorney ................................................................. becky.mcfarland@wyo.gov

Kayla Reynolds  
Licensing Administrator .......................................................... kayla.reynolds@wyo.gov

April Klahn  
Human Resources Professional ....................................................... april.klahn2@wyo.gov

**CONTACT PERSONS**

**NAIC Liaison**  
G. Douglas Melvin  
Chief Financial Examiner ...................................................... doug.melvin@wyo.gov

**Accident/Health Insurance**  
Mavis Earnshaw  
Insurance Standards Consultant ........................................ mavis.earnshaw@wyo.gov

**Health Policy**  
Denise Burke  
Senior Policy and Planning Analyst ........................................ denise.burke@wyo.gov

**Agent Licensing**  
JoAnne DeBella  
Office Support Specialist ..................................................... joanne.debella@wyo.gov

Roxanne Johnson  
Office Support Specialist ...................................................... roxanne.johnson@wyo.gov

**Annual Statements**  
Tammy Higgins  
Auditor ................................................................................. tammy.higgins@wyo.gov

**Company Licensing**  
Samantha Sullivant  
Accountant ........................................................................... samantha.sullivant@wyo.gov

**Consumer Complaints and Inquires**  
Ruth M. Case  
Consumer Affairs Specialist, Life and Health ............................ ruth.case@wyo.gov

Kristi Alma Jose  
Consumer Affairs Specialist, Property and Casualty ................... kristi.almajose@wyo.gov

**Department Counsel**  
Rebecca Zisch  
Assistant Attorney General .................................................... rebecca.zisch1@wyo.gov
WYOMING

Deposits
G. Douglas Melvin  
Chief Financial Examiner.................................................................doug.melvin@wyo.gov

Examinations-Agent
Kayla Reynolds  
Licensing Administrator .................................................................kayla.reynolds@wyo.gov

Examinations-Financial
G. Douglas Melvin  
Chief Financial Examiner.................................................................doug.melvin@wyo.gov

Examinations-Market Conduct
Bill Cole  
Market Conduct Manager .................................................................bill.cole1@wyo.gov

Fees-Agents
Kayla Reynolds  
Licensing Administrator .................................................................kayla.reynolds@wyo.gov

Fees-Companies
G. Douglas Melvin  
Chief Financial Examiner.................................................................doug.melvin@wyo.gov

Information Systems
Vacant

Life Insurance
Amanda Tarr  
Insurance Standards Consultant .......................................................amanda.tarr@wyo.gov

Policy and Form Filing-Life and Health
Amanda Tarr  
Insurance Standards Consultant .......................................................amanda.tarr@wyo.gov

Mavis Earnshaw  
Insurance Standards Consultant .......................................................mavis.earnshaw@wyo.gov

Policy and Form Filing-Property and Casualty
Donna Stewart  
Insurance Standards Consultant .......................................................donna.stewart@wyo.gov

D'Anna Feurt  
Insurance Standards Consultant .......................................................d'anna.feurt@wyo.gov

Premium Tax

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WYOMING

Tammy Higgins
Auditor ................................................................. (307) 777-6884 tammy.higgins@wyo.gov

Property and Casualty-Commercial Lines
D'Anna Feurt ...........................................................(307) 777-7336 d'anna.feurt@wyo.gov
   Insurance Standards Consultant .................................................................

Property and Casualty-Personal Lines
D'Anna Feurt ...........................................................(307) 777-7336 d'anna.feurt@wyo.gov
   Insurance Standards Consultant .................................................................

Receivership
Linda Johnson ...........................................................(307) 777-6896 linda.johnson@wyo.gov
   Deputy Commissioner, ..............................................................................
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