Insurance Department Directory

August 6, 2021
Jim L. Ridling, a native Arkansan who has lived and worked in Montgomery since 1987, was appointed Insurance Commissioner of the Alabama Department of Insurance by Governor Bob Riley on September 15, 2008. He was reappointed by Governor Robert Bentley in 2011 and Governor Kay Ivey in 2017.

Ridling is a graduate of the University of the Ozarks. Upon graduation, he entered a management training program with Fireman’s Fund Insurance, leading to several management positions and culminating in his service as Executive Vice President U.S. operations, based in California. In 1987, he left California and traded his interest in American Express (which owned Fireman’s Fund at the time) for ownership in Southern Guaranty, a Fireman’s Fund subsidiary headquartered in Montgomery, where he served as the company’s President and CEO. The following year, Southern Guaranty sold to Winterthur Swiss, and he remained in his previous role and added the duties of Chairman until his retirement in 2003.

Following his retirement from Southern Guaranty, Ridling and other local business leaders formed River Bank and Trust, where he currently serves on the Board of Directors. Ridling is a former chairman of the Board of Directors for Jackson Hospital and has served on the Board of Directors of the Montgomery Airport Authority, the Montgomery Area Chamber of Commerce, and the Central Alabama Community Foundation. He is a former Chairman of the River Region United Way and continues to be involved in local business, charitable and community activities.

Ridling is married to the former Catherine Turner, a native of Northern California. He has two daughters – Erin Ridling and the late Hannah Ridling.

**Mailing Address**
Alabama Department of Insurance  
P.O. Box 303351  
Montgomery, Alabama 36130-3351

**Street Address**
201 Monroe Street, Suite 502  
Montgomery, Alabama 36104

**Email Address**
insdept@insurance.alabama.gov

**Phone Numbers**
Main (334) 269-3550  
Accounting Division (334) 241-4107  
Commissioner’s Office (334) 241-4101  
Financial Division (334) 241-4151  
Fire Marshall’s Office (334) 241-4166  
Fraud Division (334) 241-4166  
Information Technology Division (334) 241-4112  
Legal Division (334) 241-4117  
Consumer Services Division (334) 241-4141  
Market Conduct Division (334) 241-4151  
Producer Licensing (334) 241-4126  
Rates and Forms Division (334) 241-4145  
Receivership Division (334) 241-7560  
Strengthen Alabama Homes (800) 433-3966  
Toll-Free Number (In-State Only) (800) 433-3966

**Fax Numbers**
Main (334) 241-4192  
Accounting (334) 241-4110  
Examiners (334) 240-3194  
Financial (334) 240-3194  
IT Division (334) 241-4192  
Legal (334) 240-7581  
Fraud (334) 241-4158  
Market Conduct Division (334) 240-3194  
Producer Licensing (334) 240-3282  
Consumer Services (334) 956-7932  
Receivership Division (334) 240-7562  
State Fire Marshal (334) 241-4158  
Strengthen Alabama Homes (334) 956-7962

© 1991-2021 National Association of Insurance Commissioners  
8/6/2021  
1
ALABAMA

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: http://www.aldoi.gov
Make Checks Payable to: Commissioner of Insurance

Mark Fowler  
Deputy Commissioner/Chief of Staff
(334) 241-4146

Jimmy Gunn  
Deputy Commissioner
(334) 241-4196

Reyn Norman  
General Counsel
(334) 241-4119

Teresa Toby  
Chief Accountant
(334) 241-4107

Richard Ford  
Chief Examiner
(334) 241-4155

Ryan Donaldson  
Chief of Receivership
(334) 240-7561

Scott F. Pilgreen  
State Fire Marshal
(334) 241-4170

Rodney Zeigler  
Information Technology Manager
(334) 241-4112

Michelle Hendrix  
Personnel Manager
(334) 240-4417

Antwionne Dunklin  
Producer Licensing Manager
(334) 241-4126

Gina Hunt  
Rates and Forms Filing Division Manager
(334) 240-7570

Brian Powell  
Strengthen Alabama Homes Director
(334) 241-4118

CONTACT PERSONS

Accident and Health Insurance  
Yada Horace  
Rates and Forms Analyst
(334) 241-4175

Annual Statements  
Belinda Williams  
Senior Insurance Examiner Specialist
(334) 241-4162

Captive Company Licensing
Sean Duke
Examinations Supervisor
(334) 241-4165

Company Licensing
Richard Ford
Chief Examiner
(334) 241-4155

Sean Duke
Examinations Supervisor
(334) 241-4165

Continuing Education-Agents
Antwionne Dunklin
Producer Licensing Manager
(334) 241-4126

Department Counsel
Reyn Norman
General Counsel
(334) 241-4119

Deposits
Ken Smithson
Financial Analyst
(334) 241-4156

Examinations-Agent
Antwionne Dunklin
Producer Licensing Manager
(334) 241-4126

Examinations-Financial
Richard Ford
Chief Examiner
(334) 241-4155

Fees-Agents
Antwionne Dunklin
Producer Licensing Manager
(334) 241-4126

Fee-Company Licensing
Jessica Williamson
Account Clerk
(334) 241-4157

Legislation
Mark Fowler
Deputy Commissioner
(334) 241-4146

Reyn Norman
General Counsel
(334) 241-4119

Life Insurance
Yada Horace
Rates and Forms Analyst
(334) 241-4175
ALABAMA

Media Inquiries
Mark Fowler
Deputy Commissioner.................................................................(334) 241-4146

Policy and Form Filing-Life and Health
Yada Horace
Rates and Forms Analyst..............................................................(334) 241-4175

Policy and Form Filing-Property and Casualty
Gina Hunt
Manager.........................................................................................(334) 240-7570

Premium Tax
LaKisha Hardy
Senior Accountant............................................................................(334) 241-4114

Preneed
Sean Duke
Examinations Supervisor.................................................................(334) 241-4165

Producer Licensing
Antwionne Dunklin
Producer Licensing Manager..............................................................(334) 241-4126

Property and Casualty-Commercial Lines
Gina Hunt
Rates and Forms Filing Division Manager..............................................(334) 240-7570

Property and Casualty-Personal Lines
Gina Hunt
Rates and Forms Filing Division Manager..............................................(334) 240-7570

Statistical Reporting
Jimmy Gunn
Deputy Commissioner........................................................................(334) 241-4196

Fire Investigate/Fire Code Enforcement
Scott F. Pilgreen
State Fire Marshal..............................................................................(334) 241-4170

Mark Drinkard
Assistant State Fire Marshal..............................................................(334) 241-4171

Insurance Fraud Unit-Investigators
Scott F. Pilgreen
State Fire Marshal..............................................................................(334) 241-4170
ALABAMA

Jim Finn
Assistant State Fire Marshal. ...........................................(334) 240-6526

Service Contracts
Sean Duke
Examinations Supervisor. ..................................................(334) 241-4165

Strengthen Alabama Homes
Brian Powell
Director, Strengthen Alabama Homes ...................................(334) 241-4118
ALASKA

Lori K. Wing-Heier was appointed as the Director of the Alaska Division of Insurance on February 25, 2014.

Wing-Heier has approximately 30 years of experience in the insurance industry, which includes experience as a broker and an agent. She most recently served as the director of risk management at a large ANCSA corporation where she designed and implemented a comprehensive enterprise-wide risk management program. Wing-Heier also served as senior vice-president at a national brokerage, working with Alaskan entities throughout the state, and as president of the Alaska Independent Insurance Agents and Brokers, Inc.

Wing-Heier attended North Central Michigan College and holds the Certified Insurance Counselor (CIC) and Certified Risk Manager (CRM) designations.

As Director of the Alaska Division of Insurance, Wing-Heier oversees and enforces the Division's mission to regulate the insurance industry to protect Alaskan consumers.

Wing-Heier is a 30-year resident of Alaska. She makes her home with her family in Anchorage, where the Insurance Director position is located.

Lori K. Wing-Heier
Director

Term of Office: At the Pleasure of the Commissioner of Commerce, Community, and Economic Development
Appointed: February 25, 2014

Primary Address - Anchorage
State of Alaska
Department of Commerce, Community and Economic Development
Division of Insurance
550 West 7th Avenue, Suite 1560
Anchorage, Alaska 99501-3567

Anchorage Street Address
Same as mailing address

Juneau Mailing Address
State of Alaska
Department of Commerce, Community and Economic Development
Division of Insurance
P.O. 110805
Juneau, Alaska 99811-0805

Juneau Street Address
State of Alaska
Department of Commerce, Community and Economic Development
Division of Insurance
333 Willoughby, 9th Floor
Juneau, Alaska 99801

Fax Numbers
Anchorage Main (907) 269-7910
Juneau (907) 465-2816
Licensing (907) 465-3422

Office Hours: 8:30 a.m.-5:00 p.m., Monday-Friday
Website: https://www.commerce.alaska.gov/web/ins/
Make Checks Payable to: Alaska Division of Insurance

Anna Latham
Deputy Director (Juneau) (907) 465-2515
ALASKA

CONTACT PERSONS

NAIC Liaison
Kelli Patterson
Administrative Officer (Juneau) ................................................................. (907) 465-2515

Annual Statements/Audits/Premium Tax
Rebecca Nesheim
Tax Auditor (Juneau) ..................................................................................... (907) 465-2584

Commercial Lines/Credit Insurance/Property
Katie Hegland
(Anchorage) .................................................................................................... (907) 269-7900

Company Licensing
Doug Hartman
Financial Examiner (Anchorage) ..................................................................... (907) 269-7900

Consumer Complaints
Shauna Nickel
Supervisor (Anchorage) .................................................................................... (907) 269-7900

Department Counsel
Erin Egan
(Anchorage) .................................................................................................... Fax (907) 276-8554
Dan Wilkerson
(Anchorage) .................................................................................................... Fax (907) 276-8554

Deposits/Trust Securities
Jeff Bodine
(Anchorage) .................................................................................................... (907) 465-2515

Examinations-Insurance Company/Financial
David Phifer
Chief Financial Examiner .................................................................................. (907) 269-7900

Examinations-Market Compliance Issues
Sarah Bailey
(Anchorage) .................................................................................................... (907) 465-2515

Examinations-Professional Standards and Continuing Education/Agents
Vacant
Licensing Program Coordinator (Juneau) ......................................................... (907) 465-2515

Filing-Life and Health
Sarah Bailey
(Anchorage) .................................................................................................... (907) 465-2515
ALASKA

Filing-Property and Casualty
Katie Hegland
(Anchorage) .................................................................................................................(907) 269-7900

Insurer Changes-Address, Articles, Bylaws
Jeff Bodine
(Juneau) ..........................................................................................................................(907) 465-2515

Investigations
Alex Romero
Chief Investigator (Anchorage) ...........................................................................................................(907) 269-7900

Media Relations/Public Information
Lori K. Wing-Heier
Director (Juneau) .......................................................................................................................(907) 465-2515

Merger of Companies
David Phifer
(Anchorage) ............................................................................................................................(907) 269-7900

Receivership
David Phifer
Chief Financial Examiner (Anchorage) .............................................................................................(907) 269-7900

Risk Retention/Purchasing Group
Jeff Bodine
(Juneau) .......................................................................................................................................(907) 465-2515

David Phifer
RRG Only (Anchorage) ...................................................................................................................(907) 269-7900

Regulatory
Jackson Willard
Regulations Specialist (Juneau) ....................................................................................................(907) 465-2515
Peni 'Ben' Itula Sapini Teo was appointed Insurance Commissioner by Governor Lemanu Palepoi Sialega Mauga on January 3, 2021.

Teo has vast experience in personnel management, marketing, purchasing, financial management, budgeting, auditing, import and export, finance and accounting. He is currently in term 9 of an online MBA program.

Teo is founder and managing partner of BJ Company Investors LLC (a partnership), doing business in Utah, southern Idaho, western Wyoming and northern Nevada. BJ Company Investors LLC performs validation and valuation inspections for businesses, residential homes and mobile homes for the U.S. Department of Housing and Urban Development (HUD), as well as banks and other financial institutions.

Teo is a U.S. Marine Corps veteran with 23 years of honorable service.

Peni 'Ben' Itula Sapini Teo
Insurance Commissioner

Term of Office: At the Pleasure of the Governor
Appointed: January 3, 2021

Mailing Address
Office of the Governor
American Samoa Government
A P Lutali Executive Office Building
Pago Pago, American Samoa 96799

Email Address
peni.teo@go.as.gov

Phone Numbers
Main (684) 633-4116

Fax Numbers
Main (684) 633-2269

Office Hours:
Website: https://www.americansamoa.gov/
Make Checks Payable to: American Samoa Office of the Insurance Commissioner

CONTACT PERSONS

Administrative
Elizabeth 'Liz' Perri
Deputy Insurance Commissioner (684) 633-4116
Evan G. Daniels was appointed director of the Arizona Department of Insurance and Financial Institutions on July 10, 2020, effective July 18, 2020. Before his appointment, he served as Chief Counsel of the Technology, Innovation and Privacy Unit at the Office of Arizona Attorney General.

Director Daniels has extensive experience in innovation policy, fintech, consumer protection, government affairs, and data privacy. At the Attorney General’s Office, Director Daniels managed several teams engaged in litigation, investigations, and in providing subject matter expertise, including oversight of Arizona’s first-in-the-nation regulatory “sandbox” for fintech, which since has been recognized as a national model that several other states have enacted.

Director Daniels’ previous experience also includes serving in the Arizona Attorney General’s Office as Chief Counsel of the Government Accountability Unit, Assistant Attorney General in the Government Accountability and Special Litigation Unit, and Assistant Attorney General in the Consumer Fraud Litigation Unit. Following law school, Director Daniels began his career as a judicial law clerk at the Arizona Court of Appeals.

Director Daniels earned a Bachelor of Arts in History, magna cum laude, from Arizona State University, a Master of Arts in Diplomacy from Norwich University, and a Juris Doctor from the University of Tennessee College of Law.
ARIZONA

Captive Insurer Licensing and Financial Reports
Vincent Gosz
Chief Captive Analyst, Financial Affairs Division ................................................................. (602) 364-2008

Consumer Complaints and Inquiries
Gloria Barnes-Jackson
Supervisor, Consumer Assistance Section, Consumer Protection Division ........................................... (602) 364-2499

Department Counsel
Attorney General
Office ........................................................................................................................................... (602) 542-3702

Deposits
Cary Cook
Chief Financial Compliance Officer, Financial Affairs Division ............................................................... (602) 364-3986

Examinations-Financial
David Lee
Chief Financial Examiner-Analyst, Financial Affairs Division ........................................................................ (602) 364-3965
Kurt Regner
Assistant Director, Financial Affairs Division ....................................................................................... (602) 364-3963

Examinations-Market Conduct
Maria Ailor
Market Conduct Oversight Manager, Market Oversight Division .................................................................... (602) 364-4994

Examinations (Pre-license)-Producer
Aqueelah Currie
Supervisor, Licensing Section, Consumer Protection Division ........................................................................ (602) 364-4457

Fees/Assessments
Mary Jordan
Supervisor, Business Services Section, Administrative Services Division ................................................ (602) 364-2459

Financial Analysis
David Lee
Chief Financial Examiner-Analyst, Financial Affairs Division ........................................................................ (602) 364-3965
Kurt Regner
Assistant Director, Financial Affairs Division ....................................................................................... (602) 364-3963

Fraud Unit
Paul Hill
Assistant Director, Fraud Investigations Division ...................................................................................... (602) 364-2140

Guaranty Funds

© 1991-2021 National Association of Insurance Commissioners
8/6/2021
ARIZONA

Lori Nestor
Executive Director, Guaranty Fund Office
(602) 364-3863

Health Care Appeals
Audrey Franklin
Supervisor, Health Care Appeals Office
(602) 364-2399

Insurer Licensing, Mergers/Acquisitions, Redomestications Withdrawals
Cary Cook
Chief Financial Compliance Officer, Financial Affairs Division
(602) 364-3986

Investigations, Enforcement
Steven Fromholz
Assistant Director, Consumer Protection Division
(602) 364-2499

Ombudsman; Constituent Affairs
Catherine O'Neil
Consumer Affairs Administrator
(602) 364-2485

Policy, Form, Rate and Advertising Filings
Erin Klug
Assistant Director, Product Filing & Compliance Division
(602) 364-2393

Public and Media Affairs
Stephen Briggs
Public Information and Legislative Affairs Officer
(602) 364-3761

Premium Taxes
Loretta Moncibaez
Lead Auditor, Insurance Tax Section, Administrative Services Division
(602) 364-3246

Producer Licensing
Aqueelah Currie
Supervisor, Licensing Section, Consumer Protection Division
(602) 364-4457

Receivership
Liane Kido
Deputy Receiver
(602) 364-2143

Statistical Reporting
Erin Klug
Assistant Director, Product Filing & Compliance Division
(602) 364-2393

Surplus Lines Insurer Qualification
Erica Bowsher
Insurance Analyst, Financial Affairs Division
(602) 364-3450
ARIZONA

Technology and Information Systems
Bud Leiner
Chief Information Officer, Information Technology Division
(602) 364-2983
Arkansas

On April 3, 2020, Governor Asa Hutchinson appointed Alan McClain as Arkansas Insurance Commissioner. McClain began his career in state government in 1992 with the Arkansas Insurance Department after working with Sedgwick Insurance Group. He worked for the Arkansas Workers’ Compensation Commission for 13 years and was the CEO of that Commission for almost nine years.

Most recently, McClain served as Commissioner of the Arkansas Rehabilitation Services (ARS). In this role, which he assumed in 2015, he administered the day-to-day operations of ARS, which administers the Federal Vocational Rehabilitation Act.

McClain has also served on the Arkansas Workforce Development Board and the Governor’s Council on Developmental Disabilities. He is a past president of the International Association of Industrial Accident Boards & Commissions and the Council of State Administrators of Vocational Rehabilitation.

He holds an undergraduate degree from Hendrix College and a master’s in Public Administration from the University of Arkansas at Little Rock.

Mailing Address
Arkansas Department of Commerce
Arkansas Insurance Department
1 Commerce Way, Bldg 4, Suite 502
Little Rock, Arkansas 72202-2087

Email Address
firstname.lastname@arkansas.gov

Phone Numbers
Main (501) 371-2600
Toll-Free Number (800) 282-9134
Consumer (800) 852-5494
Seniors Only (800) 224-6330
Fraud Only (866) 660-0888
Public Employee Claims (866) 278-8066

Fax Numbers
Main (501) 371-2618
Accounting (501) 682-6679
Commissioner (501) 371-2620
Compliance (L&H/P&C) (501) 371-2748
Consumer Services (501) 371-2749
Finance (501) 371-2747
Human Resources (501) 371-2817
Ins. Criminal Investigation (501) 371-2799
Legal (501) 371-2639
License (501) 683-2604
Liquidation (501) 371-2774
Public Employee Claims (501) 371-2733
Risk Management (501) 371-2842
SHIIP (501) 371-2781

Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday
ARKANSAS

Website: www.insurance.arkansas.gov
Make Checks Payable to: Arkansas Insurance Department

Alan McClain
Commissioner ...........................................................(501) 371-2620 alan.mcclain@arkansas.gov

Russ Galbraith
Chief Deputy Commissioner ..............................................(501) 371-2620 russ.galbraith@arkansas.gov

Jim Brader
Deputy Commissioner & General Counsel, Legal ...........................................(501) 371-2825 jim.brader@arkansas.gov

Mel Anderson
Deputy Commissioner Financial Regulation, Finance ........................................(501) 371-2667 mel.anderson@arkansas.gov

Chantel Allbritton
Regulatory Health Link ...........................................................(501) 371-2755 chantel.allbritton@arkansas.gov

Jimmy Harris
Manager, Compliance (Life & Health and Property & Casualty) .........................(501) 671-1621 Jimmy.Harris@arkansas.gov

Jennifer Bruce
Communications Director ...........................................................(501) 371-2622 jennifer.bruce@arkansas.gov

Mary Davis
Assistant Deputy Commissioner, Accounting .................................................(501) 682-7678 mary.davis@arkansas.gov

Lindsay Harp
Insurance Consumer Protection Manager, Consumer Services ............................(501) 371-2641 Lindsay.Harp@arkansas.gov

Carroll Astin
Manager, SHIIP (Senior Health Insurance Information Program) ........................(501) 371-2785 carroll.astin@arkansas.gov

Peggy Dunlap
Insurance Licensing Manager, Agent Licensing ...............................................(501) 371-2760 peggy.dunlap@arkansas.gov

Steve Uhrynnowycz
Deputy Receiver and Liquidation Officer .........................................................(501) 371-2776 steve.uhrynnowycz@arkansas.gov

Paul "Blue" Keller
Director, Criminal Investigation Division .........................................................(501) 371-2791 paul.keller@arkansas.gov

Nathan Culp
Director, Public Employee Claims .................................................................(501) 371-2708 nathan.culp@arkansas.gov

Mark Guinee
Director, Risk Management .............................................................................(501) 371-2695 mark.guinee@arkansas.gov

Stephanie Lilly-Palmer
Manager, Human Resources .............................................................................(501) 371-2815 stephanie.lilly-palmer@arkansas.gov
ARKANSAS

Letty Hardee
Deputy Commissioner, Information Services
(501) 371-2664
letty.hardee@arkansas.gov

CONTACT PERSONS

Agent Licensing
Peggy Dunlap
(501) 371-2750
Insurance License Manager, Agent Licensing
peggy.dunlap@arkansas.gov

Annual Statements
Mel Anderson
(501) 371-2665
Deputy Commissioner Financial Regulation, Finance
mel.anderson@arkansas.gov

Company Licensing
Mel Anderson
(501) 371-2665
Deputy Commissioner Financial Regulation, Finance
mel.anderson@arkansas.gov

Consumer Complaints and Inquires
Lindsay Harp
(501) 371-2641
Manager, Consumer Services
Lindsay.Harp@arkansas.gov

Consumer Counseling Program for Seniors
Carroll Astin
(501) 371-2782
Manager, SHIIP (Senior Health Insurance Information Program)
carroll.astin@arkansas.gov

Department Counsel
Booth Rand
(501) 371-2820
Legal
booth.rand@arkansas.gov

Examinations-Agent
Peggy Dunlap
(501) 371-2750
Insurance Licensing Manager, Agent Licensing
peggy.dunlap@arkansas.gov

Examinations-Financial/Market Conduct
Mel Anderson
(501) 371-2665
Deputy Commissioner Financial Regulation, Finance
mel.anderson@arkansas.gov

Guaranty Funds
Steve Uhrynowycz
(501) 371-2776
Deputy Receiver, Liquidation Division
steve.uhrynowycz@arkansas.gov

Health Insurance Marketplace
Chantel Allbritton
(501) 371-2755
Regulatory Health Link
chanel.allbritton@arkansas.gov

Life & Health and Property & Casualty Insurance
Jimmy Harris
(501) 671-1621
Manager, Compliance
Jimmy.Harris@arkansas.gov
ARKANSAS

Media Relations/Public Information
Jennifer Bruce
   Communications Director ................................................................. (501) 371-2622
   Jennifer.Bruce@arkansas.gov

Policy and Form Filing-Life & Health and Property & Casualty
Jimmy Harris
   Manager, Compliance .............................................................................. (501) 671-1621
   Jimmy.Harris@arkansas.gov

Premium Tax
Mary Davis
   Assistant Deputy Commissioner, Accounting ........................................ (501) 682-7678
   Mary.Davis@arkansas.gov

Statistical Reporting
Jimmy Harris
   Manager, Compliance (Life & Health and Property & Casualty) .................. (501) 671-1621
   Jimmy.Harris@arkansas.gov

Market Conduct
Crystal Phelps
   Market Analysis ....................................................................................... (501) 371-2841
   crystal.phelps@arkansas.gov
CALIFORNIA

Ricardo Lara is California's eighth Insurance Commissioner since voters created the elected position in 1988. Lara previously served in the California Legislature, representing Assembly District 50 from 2010 to 2012 and Senate District 33 from 2012 to 2018.

As Senator, Lara expanded protections for disaster survivors from losing their homes to insurance cancellation and nonrenewal. He wrote the nation's first climate insurance law, SB 30, to engage the insurance industry in the fight against climate-linked environmental disasters like wildfires and sea level rise. Lara is one of California's most effective environmental champions, working to improve health conditions and rein in air pollution.

Lara received the United Nations 2017 Climate and Clean Air Award with former Governor Edmund G. Brown Jr. and the California Air Resources Board for his work to reduce super pollutants.

Lara authored the Health4All Kids Act, which now covers 250,000 California children with full-scope health care regardless of their immigration status. He also authored laws that help prevent prescription drug abuse and crack down on patient brokering and fraud involving Californians recovering from substance abuse disorders.

Raised in East Los Angeles by immigrant parents, Lara made history in 2018 by becoming the first openly gay person elected to statewide office in California's history.

Lara earned a bachelor's degree in Journalism and Spanish with a minor in Chicano Studies from San Diego State University.

Mailing Address
California Department of Insurance
300 Capitol Mall, 17th Floor
Sacramento, CA 95814

Sacramento Office Address
California Department of Insurance
300 Capitol Mall, 17th Floor
Sacramento, California 95814

Oakland Office Address
California Department of Insurance
1901 Harrison Street, 6th Floor
Oakland, California 94612

Los Angeles Office Address
California Department of Insurance
300 South Spring Street, 14th Floor South Tower
Los Angeles, California 90013

Email Address
See individual email addresses

Phone Numbers
Main (916) 492-3500
Consumer Hotline (800) 927-4357
Licensing Hotline (800) 967-9331
Sacramento Office (916) 492-3500
Oakland Office (415) 538-4010
Los Angeles Office (213) 346-6464

Fax Numbers
Main (916) 445-5280
Sacramento Office (916) 445-5280
Oakland Office (510) 238-7829
Los Angeles Office (213) 897-9051

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.insurance.ca.gov
Make Checks Payable to: Premium taxes: State Controller / Department fees: California Department of Insurance
CALIFORNIA

Natalie Bruton-Yenovkian  (916) 492-3602
NAIC Meeting Coordinator
natalie.bruton-yenovkian@insurance.ca.gov

Roberta Potter  (916) 492-3609
Executive Office Operations Manager
roberta.potter@insurance.ca.gov

Actuarial Office
Perry Kupferman  (213) 346-6854
Chief Life Actuary
perry.kupferman@insurance.ca.gov

Lan Brown  (213) 346-6136
Chief Health Actuary
lan.brown@insurance.ca.gov

Thomas Reedy  (213) 346-6493
Chief Systems Actuary
thomas.reedy@insurance.ca.gov

Accounting Practices and Procedures
Kim Hudson  (213) 346-6122
Supervising Insurance Examiner
kim.hudson@insurance.ca.gov

Annual Statements
Ngoc-Loan Nguyen  (213) 346-6450
Senior Insurance Examiner (Supervisor)
Ngoc-Loan.Nguyen@insurance.ca.gov

California Organized Investment Network (COIN)
Sukh Randhawa  (916) 492-3529
Senior Investment Officer
sukhbir.randhawa@insurance.ca.gov

Cannabis Insurance
Melerie Michael  (916) 492-3462
Deputy Legislative Director, Policy and Legislation
melerie.michael@insurance.ca.gov

Communications
Vacant
(213) 346-6363

Michael Soller  (916) 492-3542
Deputy Commissioner, Communications and Press Relations (Northern California)
michael.soller@insurance.ca.gov

Conservation and Liquidation Office
Joseph Holloway  (415) 676-5000
Chief Executive Officer, Conservation and Liquidation Office
HollowayJ@caclo.org

Consumer Services
Lucy Jabourian  (213) 346-6899
Division Chief, Consumer Services
lucy.jabourian@insurance.ca.gov

Consumer Complaints and Inquiries

© 1991-2021 National Association of Insurance Commissioners
8/6/2021  23
CALIFORNIA

Consumer Hotline
Toll-Free ....................................................................................................................(800) 927-4357

Data Calls/Statistical Plans
Luciano Gobbo
Division Chief, Data Analytics and Reporting............................................................luciano.gobbo@insurance.ca.gov

Deposits and Fees
Merita Chung
Bureau Chief, Accounting Services........................................................................merita.chung@insurance.ca.gov

Enforcement Branch
George Mueller
Deputy Commissioner, Enforcement........................................................................george.mueller@insurance.ca.gov
Stephen Smith
Chief, Enforcement Branch Headquarters........................................................................stephen.smith@insurance.ca.gov

Financial Analysis-Company Licensing, Corporate Affairs Applications and Dividend Notices
Michelle Lo
Division Chief, Financial Analysis................................................................................michelle.lo@insurance.ca.gov

Financial Examinations-Insurer Financial Audits
Laura Clements
Division Chief, Field Examination................................................................................laura.clements@insurance.ca.gov

Fraud Division
Eric Charlick
Division Chief, Fraud....................................................................................................eric.charlick@insurance.ca.gov
Shawn Conner
Assistant Chief, Southern Region....................................................................................shawn.conner@insurance.ca.gov
Kathleen Rooney
Assistant Chief, Northern Region.....................................................................................kathleen.rooney@insurance.ca.gov
Victoria Martinez
Assistant Chief, Grant Programs and Training Unit...........................................................victoria.martinez@insurance.ca.gov

Health Policy and Reform
Lan Brown
Chief Health Actuary......................................................................................................lan.brown@insurance.ca.gov
Bruce Hinze
Senior Health Policy Attorney.......................................................................................bruce.hinze@insurance.ca.gov
Christopher Citko
Assistant Chief Counsel..................................................................................................christopher.citko@insurance.ca.gov
CALIFORNIA

Human Resources Management Division
Laurie Menchaca
Division Chief, Human Resources Management.................................(916) 492-3315
laurie.menchaca@insurance.ca.gov

Information Technology Division
David Noronha
Chief Information Officer........................................................................(916) 492-3294
david.noronha@insurance.ca.gov

Investigation Division
Lewis Deslauriers
Division Chief, Investigations.................................................................(661) 253-7505
lewis.deslauriers@insurance.ca.gov

Legal Branch
Kenneth Schnoll
Deputy Commissioner and General Counsel........................................(415) 538-4379
kenneth.schnoll@insurance.ca.gov

Lucy Wang
Deputy General Counsel, Litigation.......................................................(415) 538-4377
lucy.wang@insurance.ca.gov

Teresa Campbell
Deputy General Counsel, Regulatory and Legal Services......................(415) 538-4126
teresa.campbell@insurance.ca.gov

Legal-Corporate and Regulatory Affairs Bureaus I and II
Carol Frair
Assistant Chief Counsel...........................................................................(415) 538-4408
carol.friar@insurance.ca.gov

Valerie Sarfaty
Assistant Chief Counsel...........................................................................(415) 538-4459
valerie.sarfaty@insurance.ca.gov

Legal-Enforcement Bureaus
Vacant
Assistant Chief Counsel (Oakland)..........................................................

Michael Tancredi
Assistant Chief Counsel, Auto (Los Angeles)..............................................(213) 346-6637
michael.tancredi@insurance.ca.gov

Tyler McKinney
Acting Assistant Chief Counsel (Sacramento)...........................................(916) 492-3521
tyler.mckinney@insurance.ca.gov

Legal-Policy and Form Filing (Life and Disability, other than Health)
Leslie Tick
Assistant Chief Counsel...........................................................................(415) 538-4190
leslie.tick@insurance.ca.gov

Legal-Rate Enforcement
Jennifer McCune
Acting Assistant Chief Counsel (Oakland)...................................................(415) 538-4148
jennifer.mccune@insurance.ca.gov

Legislation
CALIFORNIA

Michael Martinez  
Senior Deputy Commissioner, Policy and Legislation 
(916) 492-3573 
michael.martinez@insurance.ca.gov

**Long-Term Care**

Tyler McKinney  
Attorney, Enforcement Bureau  
(916) 492-3521 
tyler.mckinney@insurance.ca.gov

Perry Kupferman  
Chief Life Actuary  
(213) 346-6854 
perry.kupferman@insurance.ca.gov

**Life Insurance**

Leslie Tick  
Assistant Chief Counsel 
(415) 538-4190 
leslie.tick@insurance.ca.gov

Perry Kupferman  
Chief Life Actuary  
(213) 346-6854 
perry.kupferman@insurance.ca.gov

**Office of Principle-Based Reserving**

Thomas Reedy  
Chief Systems Actuary  
(213) 346-6493 
thomas.reedy@insurance.ca.gov

**Market Conduct-Claims Examinations and Rating and Underwriting Examinations**

Pam O'Connell  
Division Chief, Market Conduct  
(916) 492-3599 
pam.oconnell@insurance.ca.gov

**Ombudsman Office**

Therese Gallagher  
Ombudsman  
(916) 492-3041 
therese.gallagher@insurance.ca.gov

**Premium Tax (Annual Payments)**

Merita Chung  
Bureau Chief, Accounting Services  
(916) 492-3451 
merita.chung@insurance.ca.gov

**Premium Tax Audit**

Laura Clements  
Division Chief, Field Examination  
(213) 346-6127 
laura.clements@insurance.ca.gov

**Producer Licensing**

Charlene Ferguson  
Division Chief, Licensing Services  
(916) 492-3010 
charlene.ferguson@insurance.ca.gov

Holly Kinney  
Bureau Chief, Curriculum and Officer Review  
(916) 492-3040 
holly.kinney@insurance.ca.gov

Dianne Cooper  
Bureau Chief, Producer Licensing Bureau  
(916) 492-3036 
dianne.cooper@insurance.ca.gov

**Licensing Hotline**

Toll-Free  
(800) 967-9331
CALIFORNIA

Property and Casualty (Rates and Forms)
Adam Gammell (213) 346-6706
Division Chief, Rate Filing adam.gammell@insurance.ca.gov

Receivership
Kenneth Schnoll (415) 538-4379
Deputy Commissioner and General Counsel, Legal kenneth.schnoll@insurance.ca.gov
Joseph Holloway
Chief Executive Office, Conservation and Liquidation Office hollowayj@caclo.org

Regulations
Bryant Henley (916) 492-3558
Deputy Commissioner and Special Counsel bryant.henley@insurance.ca.gov

Reinsurance
Kenneth Schnoll (415) 538-4379
Deputy Commissioner and General Counsel, Legal kenneth.schnoll@insurance.ca.gov
Monica Macaluso (415) 538-4118
Attorney, Corporate Affairs Bureau II monica.macaluso@insurance.ca.gov

Risk Retention
Dawn Withers (916) 492-3099
Attorney, Corporate Affairs Bureau I dawn.withers@insurance.ca.gov

Senior Issues
Tyler McKinney (916) 492-3521
Attorney, Enforcement Bureau tyler.mckinney@insurance.ca.gov
Perry Kupferman (213) 346-6854
Chief Life Actuary perry.kupferman@insurance.ca.gov

Statistical Reporting-Property and Casualty
George Yen (213) 346-6774
Bureau Chief, Rate Specialist george.yen@insurance.ca.gov
Luciano Gobbo (213) 346-6308
Division Chief, Data Analytics and Reporting luciano.gobbo@insurance.ca.gov

Title Insurance
Rafael Gutierrez (415) 538-4402
Senior Staff Counsel, Corporate Affairs Bureau I rafeal.gutierrez@insurance.ca.gov

Workers' Compensation
Mitra Sanandajifar (213) 346-6686
Senior Casualty Actuary Mitra.Sanandajifar@insurance.ca.gov
Michael Conway was appointed Commissioner of the Colorado Division of Insurance (DOI) by Governor Jared Polis on Dec. 21, 2018, and confirmed by the State Senate on Jan. 22, 2019. Prior to this, he was appointed Interim Commissioner of the DOI by Governor John Hickenlooper in January 2018. As Commissioner, Conway serves as the chief executive of the DOI and oversees the regulation of Colorado's insurance industry. His role brings together consumers, the insurance industry and other stakeholders to create an inclusive, firm and fair regulatory approach to all lines of insurance such as auto, health, homeowners, life, property and casualty, title and workers’ compensation.

Conway served as the DOI Deputy Commissioner for Consumer and Compliance Services since March 2016. He was instrumental in developing and guiding the DOI’s strategies regarding health insurance during what was a tumultuous time for that industry. He advised the previous Commissioner and the Governor’s staff regarding the possible implications of federal changes to the regulation of health insurance in Colorado. His duties also entailed appearing before state legislative committees to advocate for the DOI’s positions regarding insurance and its regulation. He cultivated relationships with consumer groups and insurance industry to create a regulatory environment that helped Colorado consumers but was a fair, level playing field for the industry. He also worked within the DOI to establish objectives that provided for better protection of insurance consumers.

From 2010 to 2016, Conway was an assistant Attorney General for the Colorado State Attorney General’s Office, where he represented the DOI in all facets of regulation of the insurance industry including mergers and acquisitions of insurance companies, insurer rehabilitation/liquidation, and producer and company licensure litigation. While in the Attorney General’s Office, he worked with the Colorado Attorney General Pro Bono Family Law Clinic, advising clients on matters of divorce and child custody. He also worked as an attorney for Colorado Legal Services, advocating for indigent clients regarding housing rights, homelessness prevention, evictions and subsidized housing.

With the exception of three years spent in Miami for law school, Conway has called Colorado home for nearly 20 years since moving to attend the University of Colorado at Boulder.

**Mailing Address**
Department of Regulatory Agencies
Division of Insurance
1560 Broadway, Suite 850
Denver, Colorado 80202

**Email Address**
DORA_Insurance@state.co.us

**Phone Numbers**
Main 
(303) 894-7499
Consumer Assistance 
(303) 894-7490
Toll-Free Number (In-State Only) 
(800) 930-3745
Producer Licensing 
(800) 275-8247

**Fax Numbers**
Main 
(303) 894-7455

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday
**Website:** https://dora.colorado.gov
**Make Checks Payable to:** Colorado Division of Insurance
COLORADO

Peg Brown  (303) 894-7501
Chief Deputy—Property & Casualty Policy and Operations................................................................. peg.brown@state.co.us

Rolf Kaumann  (303) 894-7532
Chief Deputy—Finance.................................................................................................................. rolf.kaumann@state.co.us

Kate Harris  (303) 894-2429
Chief Deputy, Life and Health Policy ................................................................................................. kate.harris@state.co.us

Kyle Brown  (303) 894-7891
Deputy—Affordability Programs ...................................................................................................... kyle.m.brown@state.co.us

Debra Judy  (303) 894-2066
Deputy—Legislative & Regulatory Affairs ......................................................................................... debra.judy@state.co.us

Vincent Plymell  (303) 894-2261
Assistant Commissioner / Communications ..................................................................................... vincent.plymell@state.co.us

Cody Goodrich  (303) 894-7425
Executive Assistant ........................................................................................................................... cody.goodrich@state.co.us

CONTACT PERSONS

Accident & Health Insurance
Matt Mortier  (303) 894-7581
Director, Life & Health Consumer Services................................................................................... matt.mortier@state.co.us

Chief Actuary
Eric Unger  (303) 894-7492
Chief Actuary....................................................................................................................................... eric.unger@state.co.us

Actuary—Life & Health—All ACA
Susan Stieg  (303) 894-2190
Actuary.................................................................................................................................................. susan.stieg@state.co.us

Actuary—Life & Health—All Non-ACA Lines
Sean Brady  (303) 894-7484
Actuary.................................................................................................................................................. sean.brady@state.co.us

Actuary—Property & Casualty
Mitchell Bronson  (303) 894-2192
Statistical Analyst............................................................................................................................... mitchell.bronson@state.co.us

Annual Statements
Keith Warburton  (303) 894-7537
Director, Financial Services............................................................................................................... keith.warburton@state.co.us

Company Licensing
Cindy Hathaway  (303) 894-7836
Director, Corporate Affairs................................................................................................................ cindy.hathaway@state.co.us
COLORADO

Compliance
Vacant
Director of Compliance

Consumer Complaints—Life & Health
Matt Mortier (303) 894-7581
Director, Life & Health Consumer Services—matt.mortier@state.co.us

Consumer Complaints—Property & Casualty
Bobbie Baca (303) 894-7783
Director, Property & Casualty Consumer Services—bobbie.baca@state.co.us

Consumer Counseling Program for Seniors
Kimberly Latta (303) 894-7552
Director, SHIP/SMP Program—kimberly.latta@state.co.us

Department Counsel
Karl Kaesemeyer (303) 866-6000
First Attorney General—karl.kaesemeyer@state.co.us

Deposits—Premium Taxes
Cindy Hathaway (303) 894-7544
Director, Corporate Affairs—cindy.hathaway@state.co.us

Examinations—Financial
Henry Freaney (303) 894-7488
Chief Financial Examiner—henry.freaney@state.co.us

Examinations—Market Regulation—Property and Casualty & Life and Health
Damion Hughes (303) 894-7543
Director, Market Regulation—damion.hughes@state.co.us

Examinations—Producer
Pearson VUE
(800) 275-8247

Fee—Company
Cindy Hathaway (303) 894-7475
Director, Corporate Affairs—cindy.hathaway@state.co.us

Investigations
Steven Giampaolo (303) 894-2241
Director, Producer Licensing and Enforcement—steven.giampaolo@state.co.us

Market Regulation

© 1991-2021 National Association of Insurance Commissioners
8/6/2021
COLORADO

Damion Hughes  
Director, Market Regulation...damion.hughes@state.co.us

Media Contact  
Vincent Plymell  
Assistant Commissioner / Communications....vincent.plymell@state.co.us

Premium Tax  
Cindy Hathaway  
Director, Corporate Affairs...cindy.hathaway@state.co.us

Producer Continuing Education  
Pearson VUE...lookingforquote.com (800) 275-8247

Producer Licensing  
Steven Giampaolo  
Director, Producer Licensing and Enforcement...steven.giampaolo@state.co.us

Property/Casualty Insurance  
Bobbie Baca  
Director, Property & Casualty Consumer Services...bobbie.baca@state.co.us

Rate, Policy & Form Filing—Life & Health  
Jason Lapham  
Director, Life & Health Rates & Forms...jason.lapham@state.co.us

Rate, Policy & Form Filing—Property & Casualty  
David Martinez  
Director, Property, Casualty & Title Rates & Forms...davidj.martinez@state.co.us

Service of Process  
Christine Gonzales-Ferrer  
...christine.gonzales-ferrer@state.co.us

Statistical Reporting  
Kelly Schultz  
...kelly.schultz@state.co.us

© 1991-2021 National Association of Insurance Commissioners  
8/6/2021
Andrew N. Mais was nominated by Governor Ned Lamont to be Connecticut's 33rd Insurance Commissioner. Mais was elected as Secretary-Treasurer and will serve on the Executive Committee of the National Association of Insurance Commissioners (NAIC) beginning January 1, 2021. He currently serves on the NAIC's International Relations, Property & Casualty, and Financial Regulation Standards committees. He also serves on the International Association of Insurance Supervisors (IAIS) Macroprudential and Executive Committees. The IAIS is the international standard-setting body responsible for developing and assisting in the supervision of the insurance sector.

Mais has led discussions in several forums on race, diversity, and inclusion at the state level and within the insurance industry and in insurance practices. He has also joined the efforts led by Governor Ned Lamont and Lt. Gov. Susan Bysiewicz to address social inequities in Connecticut, including the Council on Women and Girls and cultural competency initiatives.

Mais is also a member of the NAIC's Special Executive Committee on Race and Insurance, charged with conducting research and analyzing issues of diversity and inclusion within the insurance sector.

Mais previously was a member of Deloitte’s Center for Financial Services, providing industry-leading thought leadership and insight on US and international regulatory affairs.

Prior to that, he was a Director at the New York State Insurance Department. There he served four governors as part of the Department's senior leadership team through numerous events including the financial crisis of 2008 and major state and federal changes in health insurance regulations and laws.

Even outside the government, Mais dedicated much of his life to public service. He most recently served as chair of the Council on Ethics for the town of Wilton, CT, where he lives. Other recent service includes the Maritime Aquarium of Norwalk; the American Red Cross; the Board of Finance of the Town of Wilton; and the Rotary Club of Wilton.

**Mailing Address**
Connecticut Insurance Department
P.O. Box 816
Hartford, Connecticut 06142-0816

**Street Address**
Connecticut Insurance Department
153 Market Street, 7th Floor
Hartford, Connecticut 06103

**Email Address**
cid.admin@ct.gov

**Phone Numbers**
Main (860) 297-3800
Toll-Free (In-State Only) (800) 203-3447

**Fax Numbers**
Main (860) 297-3801

**Office Hours:** 8:00 a.m.-4:30 p.m., Monday-Friday
**Website:** www.ct.gov/cid
**Make Checks Payable to:** Treasurer, State of Connecticut

Andrew N. Mais
Commissioner
CONNECTICUT

Joshua Hershman
Deputy Commissioner.................................................................................................................Joshua.Hershman@ct.gov

George Bradner
Director, Property and Casualty Division.........................................................................................(860) 297-3866

Kurt Swan
Director, Market Conduct/Fraud Investigations and Licensing.......................................................(860) 297-3972

Paul Lombardo
Director, Life and Health Division................................................................................................Paul.Lombardo@ct.gov

Wanchin Chou
Chief Actuary......................................................................................................................................(860) 297-3943

Kathryn Belfi
Director, Financial Regulation...........................................................................................................(860) 297-3968

Fenhua Liu
Program Manager, Captive Division.................................................................................................(860) 297-3813

Lady Mendoza
Director of Government Relations ................................................................................................Lady.Mendoza@ct.gov

Jim Carson
Communications Director ................................................................................................................Jim.Carson@ct.gov

Jared Kosky
Special Counsel to the Commissioner ...............................................................................................Jared.Kosky@ct.gov

CONTACT PERSONS
Accident and Health Insurance
Paul Lombardo
Director, Life and Health Division................................................................................................Paul.Lombardo@ct.gov

Agent Investigation
Amy Stegall
Manager, Fraud, Investigations and Compliance Unit..........................................................................(860) 297-3933

Agent Licensing
Tanya Penman-Sterling
Principal Examiner, Licensing Unit...................................................................................................(860) 297-3882

Annual Statements
Joan Nakano
Supervising Examiner, Financial Analysis and Compliance.............................................................(860) 297-3835

Captive Division
CONNECTICUT

Fenhua Liu
Program Manager, Captive Division .............................................................. (860) 297-3935

Company Licensing
Alan Sundell
Supervising Examiner, Financial Analysis and Compliance................................. (860) 297-3821

Consumer Complaints and Inquiries
Gerard O'Sullivan
Director, Consumer Affairs Division ............................................................. (860) 297-3889

Deposits
Alan Sundell
Supervising Examiner, Financial Analysis and Compliance................................. (860) 297-3821

Examinations-Financial
Kathryn Belfi
Director, Financial Regulation ........................................................................... (860) 297-3968

Examinations-Market Conduct
Kurt Swan
Director, Market Conduct/Fraud Investigations and Licensing............................. (860) 297-3972

Fees-Agents
Kurt Swan
Director, Market Conduct/Fraud Investigations and Licensing............................. (860) 297-3972

Fees-Company
Joan Nakano
Supervising Examiner, Financial Analysis and Compliance................................. (860) 297-3835

Financial Analysis
Kathryn Belfi
Director, Financial Analysis and Compliance ....................................................... (860) 297-3968

Fraud
Amy Stegall
Manager, Fraud, Investigations and Compliance Unit ........................................... (860) 297-3933

Life Insurance
Paul Lombardo
Director, Life and Health Division ..................................................................... (860) 297-3891

Policy and Form Filing-Life and Health
Paul Lombardo
Director, Life and Health Division ..................................................................... (860) 297-3891

© 1991-2021 National Association of Insurance Commissioners
8/6/2021
35
CONNECTICUT

Policy and Form Filing-Property and Casualty
George Bradner
Director, Property and Casualty Division
(860) 297-3866

Property and Casualty-Commercial Lines
George Bradner
Director, Property and Casualty Division
(860) 297-3866

Property and Casualty-Personal Lines
George Bradner
Director, Property and Casualty Division
(860) 297-3866

Receivership and Guaranty Funds
Jared Kosky
Director, Legal Division
(860) 297-3998
Trinidad Navarro was elected in 2016 as Delaware’s 26th Insurance Commissioner. In this role, he oversees the regulation of the Delaware insurance market and the Department of Insurance’s (DOI) consumer protection efforts. In 2014, the most recent data available, the Delaware DOI ranked 10th in the U.S. in total written insurance premium and regulated companies with more than $620 billion in assets. The DOI is the largest consumer protection agency in the state.

A lifelong Delawarean, Navarro has an extensive record of public service and is committed to protecting Delaware consumers. He served more than 20 years with the New Castle County Police, retiring as the Public Information Officer after being elected as New Castle County Sheriff in 2010. While a police officer, he received the department’s distinguished Medal of Valor. Prior to that, he worked as a licensed insurance agent. He followed in the footsteps of his father, whose career was servicing the life and health insurance needs of his community. His father’s work demonstrated to him the importance of serving the people who have put their trust in you. Navarro put that lesson into action as an insurance agent, a police officer and as sheriff. He knows that serving the needs of the people is the hallmark of every profession and the obligation of every public servant.

Navarro is a member of the NAIC. He presently serves on the Delaware Health Care Commission, the State Employees Benefits Committee, the Deferred Compensation Council, and the Council on Health Promotion and Disease Prevention.

Navarro holds an associate degree in criminal justice from the Delaware Technical and Community College and a bachelor's degree from Wilmington University.

Navarro has two daughters, Kylie and Hannah, and one son, Jordan. He currently resides in Bear, DE, with his wife, Melissa, and youngest daughter, Hannah.

**Mailing Address**

Delaware Department of Insurance  
1351 West North Street  
Suite 101  
Dover, Delaware 19904

**Street Address**

Same as mailing address

**Email Address**

consumer@delaware.gov

**Phone Numbers**

Main (302) 674-7300  
Toll-Free (In-State Only) (800) 282-8611

**Fax Numbers**

Main (302) 739-5280

**Office Hours:** 8:00 a.m.-4:30 p.m., Monday-Friday

**Website:** https://insurance.delaware.gov/

**Make Checks Payable to:** Department of Insurance

Tanisha Merced

Deputy Insurance Commissioner

tanisha.merced@delaware.gov

Frank Pyle

Special Deputy Commissioner

frank.pyle@delaware.gov

© 1991-2021 National Association of Insurance Commissioners  
8/6/2021  
37
DELAWARE

Stuart Snyder  
Chief of Staff
(302) 674-7312
stuart.snyder@delaware.gov

Christina Haas  
Senior Advisor
(302) 674-7303
christina.haas@delaware.gov

Victoria "Dee" Jones  
Executive Assistant to the Commissioner
(302) 674-7305
victoria.jones@delaware.gov

Tiffany Jenkins  
Executive Assistant to the Deputy Commissioner
(302) 674-7306
tiffany.jenkins@delaware.gov

Kathleen (Kitty) Makowski  
Deputy Attorney General (DAG)
(302) 674-7326
kathleen.makowski@delaware.gov

Jessica Willey  
Deputy Attorney General (DAG)
(302) 674-7387
jessica.willey@delaware.gov

Michael A. Capasso  
Deputy Attorney General (DAG)
(302) 674-7381
michael.capasso@delaware.gov

Sarah Mullin  
Controller
(302) 674-6261
sarah.mullin@delaware.gov

David Lonchar  
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG)
(302) 674-7334
dave.lonchar@delaware.gov

Susan Jennette  
Director, Insurance Consumer Protection Enforcement
(302) 674-7319
susan.jennette@delaware.gov

Gerald Pepper  
Director, Insurance Fraud Prevention Bureau
(302) 674-7352
gerald.pepper@delaware.gov

Steve Kinion  
Director, Bureau of Captive
(302) 577-5258
steve.kinion@delaware.gov

Roberta Jones  
Director, Human Resources
(302) 674-7384
roberta.jones@delaware.gov

Tim Li  
Director, Information Technology
(302) 674-7332
tim.li@delaware.gov

CONTACT PERSONS

Email by Division

Producer Licensing
Email
licensing@delaware.gov

Bureau of Examination, Rehabilitation and Guaranty (BERG)
Email
berg@delaware.gov
DELAWARE

Consumer Services
Email: consumer@delaware.gov

Delaware Medical Assistance Bureau
Email: DMAB@delaware.gov

Fraud Prevention
Email: fraud@delaware.gov

Workplace Safety
Email: safety@delaware.gov

NAIC Liaison
Christina Haas
Senior Advisor (302) 674-7303
christina.haas@delaware.gov

Accident and Health Insurance
Fleur McKendell
Manager, Consumer Services Investigations and Market Regulation-Life and Health (302) 674-7308
fleur.mckendell@delaware.gov

Producer Licensing
Robin David
Supervisor, Market Conduct and Producer Licensing (302) 674-7348
robin.david@delaware.gov

Annual Statements
David Lonchar
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG) (302) 674-7334
dave.lonchar@delaware.gov

Consumer Complaints and Inquiries
Michael Gould
Manager, Consumer Services Investigations and Market Regulations (302) 674-7304
michael.gould@delaware.gov

Department Counsel
Kathleen (Kitty) Makowski
Deputy Attorney General (DAG) (302) 674-7326
kathleen.makowski@delaware.gov

Jessica Willey
Deputy Attorney General (DAG) (302) 674-7387
jessica.willey@delaware.gov

Michael A. Capasso
Deputy Attorney General (DAG) (302) 674-7381
michael.capasso@delaware.gov

Deposits
Justine Martinez
Accountant (302) 674-7386
justine.martinez@delaware.gov

Examinations-Financial
David Lonchar
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG) (302) 674-7334
dave.lonchar@delaware.gov
DELAWARE

Examinations-Market Conduct
Robin David (302) 674-7348
Supervisor, Market Conduct and Producer Licensing..................................................robin.david@delaware.gov

Fees-Producer
Robin David (302) 674-7348
Supervisor, Market Conduct and Producer Licensing..................................................robin.david@delaware.gov

Fees-Company
Alisa Pritchard (302) 674-7344
BERG Office Manager..................................................................................................alisa.pritchard@delaware.gov

Information Systems
Tim Li (302) 647-7332
Director, Information Technology..................................................................................tim.li@delaware.gov

Media Relations/Public Information
Christina Haas (302) 674-7303
Senior Advisor.................................................................................................................christina.haas@delaware.gov

Policy and Form Filing
Ann Lyon (302) 674-7372
Property and Casualty Rating Analyst.........................................................................ann.lyon@delaware.gov

Jennifer Stinson (302) 674-7385
Property and Casualty Rating Analyst.........................................................................jennifer.stinson@delaware.gov

Jan Brunory (302) 674-7374
Life and Health Rating Analyst.....................................................................................janet.brunory@delaware.gov

Jessica Luff (302) 674-6293
Life and Health Rating Analyst.....................................................................................jessica.luff@delaware.gov

Premium Tax
Jeannine N. Neal (302) 674-7339
Administrative Officer....................................................................................................jeannine.neal@delaware.gov

Paulette Morris (302) 674-7383
Senior Accountant, Premium Tax................................................................................paulette.morris@delaware.gov

Company Licensing
Alisa Pritchard (302) 674-7344
BERG Office Manager..................................................................................................alisa.pritchard@delaware.gov

Statistical Reporting
David Lonchar (302) 674-7334
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG)......................dave.lonchar@delaware.gov

Woods previously served as the Director of Business Development and Strategy in the Office of the Deputy Mayor for Planning and Economic Development (DMPED), where she provided strategic leadership, stakeholder engagement and global outreach to the business community. Woods has held several positions within DMPED, including Deputy Director of Business Development and International Business Manager, where she helped to shape signature business development initiatives, attract foreign direct investment and establish new business relationships with international markets. Her leadership has led to the successful execution of the Mayor’s economic strategy and helped to drive the District’s business attraction and retention efforts across key business sectors. Her work has also contributed to several policy outcomes, including increased investment in underrepresented entrepreneurs to address the human, social and financial capital that entrepreneurs need to grow and expand. Woods has served on several boards and commissions, including the Mayor’s Innovation Technology Inclusion Council, Washington DC Economic Partnership, Destination DC, and the Greater Washington Board of Trade Council on Economic Development Officials.

Woods holds a M.B.A. from George Washington University and B.A. in law and society from the University of California at Santa Barbara.

Woods is married and lives with her husband and two daughters in Washington, DC.

**Mailing Address**
District of Columbia Department of Insurance, Securities and Banking
1050 First Street, NE, Suite 801
Washington, DC 20002

**Email Address**
disb@dc.gov

**Phone Numbers**
Main (202) 727-8000

**Office Hours:** 8:15 a.m. - 4:45 p.m., Monday-Friday
**Website:** www.disb.dc.gov
**Make Checks Payable to:** D.C. Treasurer

Karima Woods
Commissioner (202) 442-7845 karima.woods@dc.gov

Vacant

Sharon Shipp
Deputy Commissioner - Market Compliance (202) 442-7810 sharon.shipp@dc.gov
DISTRICT OF COLUMBIA

Jessica D. Ehrlich
Chief of Staff..........................(202) 733-7816{jessica.ehrlich@dc.gov}

Vacant
Senior Policy Advisor..................................................(202) 442-7754

Alicia M. Wade
Executive Assistant to the Commissioner..........................(202) 442-7760{alicia.wade@dc.gov}

Philip Barlow
Associate Commissioner - Insurance.................................(202) 442-7823{philip.barlow@dc.gov}

Dana Sheppard
Associate Commissioner - Risk Finance.............................(202) 442-7820{dana.sheppard@dc.gov}

Jocelyn Bramble
General Counsel..........................................................(202) 442-7758{jocelyn.bramble@dc.gov}

CONTACT PERSONS

Actuarial Analysis
Roberto Nkojo
Manager, Actuarial Analysis Branch.................................(202) 442-7757{robert.nkojo@dc.gov}

Efren Tanhehco
Supervisory Health Actuary............................................(202) 442-7752{efren.tanhehco@dc.gov}

Company and Agent Licensing
Sheila Johnson-Parker
Insurance Licensing Manager...........................................(202) 442-7795{sheila.parker@dc.gov}

Company Examinations-Financial
N. Kevin Brown
Chief Financial Examiner..............................................(202) 442-7785{nathaniel.brown@dc.gov}

Sean O'Donnell
Director of Financial Examinations, Risk Finance................(202) 442-8153{sean.o'donnell@dc.gov}

Consumer Complaints
Philip Edmonds
Director, Compliance & Analysis Division..........................(202) 733-7913{philip.edmonds@dc.gov}

Enforcement and Investigation Bureau
Brian Bressman
Director, Enforcement and Investigation Bureau..................(202) 442-8790{brian.bressman@dc.gov}

Financial Statement Filing and Analysis
N. Kevin Brown
Chief Financial Examiner..............................................(202) 442-7785{nathaniel.brown@dc.gov}

© 1991-2021 National Association of Insurance Commissioners
8/6/2021
DISTRICT OF COLUMBIA

Information Systems
Shankar Vaidyanathan
Chief Information Officer
(202) 442-8154
shankar.vaidyanathan@dc.gov

Office of Communication and Public Affairs
Paul Drehoff
Public Information Officer
(202) 442-7856
paul.drehoff@dc.gov

Policy and Form Filing
Howard Liebers
Insurance Examiner Manager
(202) 442-8571
howard.liebers@dc.gov

Policy and Administration
Katrice Purdie
Chief of Policy and Administration
(202) 442-7773
katrice.purdie@dc.gov

Premium Tax
Jessie Li
Financial Examiner
(202) 442-8568
jessie.li@dc.gov
Jimmy Patronis is a native Floridian born and raised in Panama City. He earned his associate degree in restaurant management from Gulf Coast Community College and a bachelor’s degree in political science from Florida State University. He is a partner in a family-owned seafood restaurant called Captain Anderson’s, which celebrated its 50th anniversary in 2017.

His public service career began as an intern in the FL Senate and the United Kingdom’s House of Commons. After graduation, Governor Lawton Chiles appointed him to the FL Elections Commission, and he was reappointed by Governor Jeb Bush. He served in the FL House of Representatives from 2006 to 2014, representing his hometown region in the FL Panhandle. He was appointed to serve on FL’s Public Service Commission, as well as the Constitution Revision Commission, which meets once every 20 years to propose changes to the state constitution.

Recognized for outstanding leadership in his hometown of Panama City and throughout FL, he is committed to active civic engagement and business development. He has chaired the Greater Panama City Beach Chamber of Commerce’s Economic Development Council, served on the board of the Bay County Economic Development Alliance, the Salvation Army Advisory Board, the Bay County Chapter of the FL Restaurant and Lodging Association, and national president for the FL Vocational Industrial Clubs of America. He is a former trustee of the Gulf Coast Medical Center, and former director of the Bay Medical Center’s Foundation and Gulf Coast Community College Foundation Board. He was instrumental in the establishment of the Northwest FL Beaches International Airport in Panama City and has served as chairman and a board member of Bay County-Panama City International Airport and Industrial District.

Patronis and his wife, Katie, are proud parents to Jimmy Theo III and John Michael and are lifelong members of the Saint John’s Greek Orthodox Church.

**FLORIDA**

**Jimmy Patronis**

**Chief Financial Officer**

Appointed: June 30, 2017
Elected: November 6, 2018

**Mailing Address**
Florida Department of Financial Services
Office of the Chief Financial Officer
J. Edwin Larson Building
200 East Gaines Street
Tallahassee, Florida 32399-0301

**Email Address**
firstname.lastname@myfloridacfo.com

**Phone Numbers**

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main</td>
<td>(850) 413-3089</td>
</tr>
<tr>
<td>NAIC Liaison Main</td>
<td>(850) 413-5923</td>
</tr>
<tr>
<td>Consumer Services (In-State)</td>
<td>(877) 693-5236</td>
</tr>
<tr>
<td>Consumer Services (Out-State)</td>
<td>(850) 413-3089</td>
</tr>
</tbody>
</table>

**Fax Numbers**

<table>
<thead>
<tr>
<th>Service</th>
<th>Fax Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main</td>
<td>(850) 413-2950</td>
</tr>
<tr>
<td>NAIC Liaison Fax</td>
<td>(850) 487-0453</td>
</tr>
</tbody>
</table>

**Office Hours**: 8:00 a.m.-5:00 p.m., Monday-Friday

**Website**: www.myfloridacfo.com

© 1991-2021 National Association of Insurance Commissioners
8/6/2021
FLORIDA

Ryan West ......................................................... (850) 413-4900  ryan.west@myfloridacfo.com
Chief of Staff.................................................................

Vacant ................................................................. (850) 413-3112
teresa.michael@myfloridacfo.com
Inspector General..................................................

Sha'Ron James .................................................. (850) 413-5923
Insurance Consumer Advocate........................................ sharon.james@myfloridacfo.com

Susan Miller ...................................................... (850) 413-2806
Director, Internal Affairs........................................... susan.miller@myfloridacfo.com

Brock Juarez ................................................... (850) 413-2964
Director, External Affairs........................................... brock.juarez@myfloridacfo.com

Jay Etheridge ................................................... (850) 413-2851
Deputy Chief Financial Officer...................................... jay.etheridge@myfloridacfo.com

Elizabeth Boyd .................................................. (850) 413-4902
deputy Chief Financial Officer...................................... elizabeth.boyd@myfloridacfo.com

Scott Fennell ................................................... (850) 413-2908
deputy Chief Financial Officer...................................... scott.fennell@myfloridacfo.com

Chasity O'Steen .................................................. (850) 413-2898
General Counsel..................................................... chasity.osteen@myfloridacfo.com

Robert Tomillo .................................................. (850) 413-2825
director, Cabinet Affairs............................................. robert.tomillo@myfloridacfo.com

Vacant ................................................................. (850) 413-2890
Director, Legislative Affairs......................................... bg.murphy@myfloridacfo.com

CONTACT PERSONS

Agent and Agency Services
Greg Thomas .................................................. (850) 413-5401
greg.thomas@myfloridacfo.com
Director.................................................................

Matt Tamplin .................................................. (850) 413-5496
matt.tamplin@myfloridacfo.com
Bureau Chief, Licensing................................................

Ray Wenger ................................................... (850) 413-5605
ray.wenger@myfloridacfo.com
Bureau Chief, Investigations........................................

Consumer Services
Tasha Carter .................................................. (850) 413-5816
tasha.carter@myfloridacfo.com
Director.................................................................

David Jones ................................................... (850) 413-5787
david.jones@myfloridacfo.com
Assistant Director.....................................................
FLORIDA

Shonnice Booker  
Bureau Chief, Consumer Assistance..............................................................shonnice.booker@myfloridacfo.com

Denishia Sword  
Bureau Chief, Education Advocacy and Research................................................denishia.sword@myfloridacfo.com

Fees  
Alexandra Weimorts  
Bureau Chief, Financial Services.................................................................alexandra.weimorts@myfloridacfo.com

Funeral, Cemetery and Consumer Services  
Mary Schwantes  
Director.............................................................................................................mary.schwantes@myfloridacfo.com

Information Systems  
Charles Ghini  
Director.............................................................................................................charles.ghini@myfloridacfo.com

Investigative and Forensic Services  
Col. Simon Blank  
Director.............................................................................................................simon.blank@myfloridacfo.com

Ernie Stoll  
Assistant Director.............................................................................................ernie.stoll@myfloridacfo.com

Evangelina Brooks  
Bureau Chief, Insurance Fraud.................................................................evangelina.brooks@myfloridacfo.com

Chief Brian McCoy  
Bureau Chief, Workers Comp Fraud..........................................................brian.mccoy@myfloridacfo.com

Carl Chasteen  
Bureau Chief, Forensic Services..............................................................carl.chasteen@myfloridacfo.com

Joe Steadman  
Bureau Chief, Fire & Arson Investigations..................................................joseph.steadman@myfloridacfo.com

Lt. Mike Smith  
Office of Fiscal Integrity......................................................................................michael.smith@myfloridacfo.com

Licensing Examinations-Agents  
Matt Tamplin  
Bureau Chief, Licensing, License Qualification and Examinations..............................matt.tamplin@myfloridacfo.com

Media Relations/Public Information  
Anna Farrar  
Director, Communications..................................................................................anna.farrar@myfloridacfo.com
FLORIDA

Rehabilitation and Liquidation Services
Toma Wilkerson (850) 413-4477
toma.wilkerson@myfloridacfo.com

Risk Management
Molly Merry (850) 413-4701
molly.merry@myfloridacfo.com
Shannon Segers (850) 413-4704
shannon.segers@myfloridacfo.com
Marc Stemle (850) 413-4851
marc.stemle@myfloridacfo.com
Tod Stupski (850) 413-4801
tod.stupski@myfloridacfo.com

Treasury Deposits
Kenneth Lee (850) 413-3383
kenneth.lee@myfloridacfo.com

Workers' Compensation
Tanner Holloman (850) 413-1622
taner.holloman@myfloridacfo.com
Andrew Sabolic (850) 413-1628
andrew.sabolic@myfloridacfo.com
Pam Macon (850) 413-1708
pam.macon@myfloridacfo.com
Stephen Yon (850) 413-1786
stephen.yon@myfloridacfo.com
Charlene Miller (850) 413-1738
charlene.miller@myfloridacfo.com
Lisel Laslie (850) 413-1737
lisel.laslie@myfloridacfo.com
Greg Jenkins (850) 413-1644
greg.jenkins@myfloridacfo.com
David Altmaier was appointed as the Florida Insurance Commissioner in April 2016 by the Financial Services Commission. He leads the Office of Insurance Regulation (OIR) and has oversight of one of the largest insurance markets in the world. Under Altmaier’s leadership, OIR has worked to cultivate a market in Florida in which insurance products are reliable, available, and affordable.

Altmaier began his public service at OIR in 2008, serving in a number of roles including Chief Analyst of the Property and Casualty Financial Oversight unit and Deputy Commissioner of Property and Casualty Insurance.

Altmaier was voted President of the National Association of Insurance Commissioners (NAIC) for 2021, after serving as President-Elect in 2020 and Vice President in 2019. In his role as NAIC President, Altmaier serves as Chair of the Executive Committee, Internal Administration Subcommittee, Government Relations Leadership Council, and Co-Chair of the Special Committee on Race and Insurance. Altmaier also serves as a Vice Chair of the Executive Committee for the International Association of Insurance Supervisors (IAIS), representing insurance regulators and supervisors of more than 200 jurisdictions worldwide.

Altmaier was appointed by Governor Ron DeSantis to serve as a member of Florida’s Blockchain Task Force and during the COVID-19 pandemic, was selected as a member of the Governor’s Re-Open Florida Task Force Industry Working Group on Agriculture, Finance, Government, Healthcare, Management and Professional Services.

Prior to joining OIR, Altmaier worked as a Florida licensed 2-20 and 2-14 insurance agent and as a high school math teacher. Altmaier graduated from Western Kentucky University in 2004 with a bachelor’s degree in mathematics.

**Mailing Address**
Office of Insurance Regulation
The Larson Building
200 East Gaines Street, Rm 101A
Tallahassee, Florida 32399-0305

**Email Address**
firstname.lastname@floir.com

**Phone Numbers**
Main (850) 413-5914
Division of Consumer Services (850) 413-3089
Division of Agent and Agency Service (850) 413-3137

**Fax Numbers**
Fax (850) 488-3334

**Office Hours**: 8:00 a.m.–5:00 p.m., Monday–Friday
**Website**: www.floir.com
**Make Checks Payable to**: Office of Insurance Regulation

David Altmaier
Commissioner
(850) 413-5914
David.Altmaier@floir.com

Mike Yaworsky
Chief of Staff
(850) 413-5000
Mike.Yaworsky@floir.com
FLORIDA

Erin VanSickle
Deputy Chief of Staff
Erin.Vansickle@floir.com
(850) 413-2526

Alexis Bakofsky
Director, Communications
Alexis.Bakofsky@floir.com
(850) 413-5128

Allison Sitte
Director, Government Affairs
Allison.Sitte@floir.com

Rebecca Smid
Director, Market Research & Technology
Rebecca.Somid@floir.com
(850) 413-5021

Anoush Brangaccio
General Counsel
Anoush.Brangaccio@floir.com
(850) 413-4116

Deanna Sablan
Inspector General
Deanna.Sablan@floir.com
(850) 413-4980

Susanne Murphy
Deputy Commissioner of Property and Casualty
Susanne.Murphy@floir.com
(850) 413-5083

John Reilly
Deputy Commissioner of Life and Health
John.Reilly@floir.com
(850) 413-5145

James Dunn
Director, Life and Health Product Review
James.Dunn@floir.com
(850) 413-5136

Carolyn Morgan
Director, Life and Health Financial Oversight
Carolyn.Morgan@floir.com
(850) 413-5233

Scott Woods
Director, Life and Health Market Regulation
Scott.Woods@floir.com
(850) 413-5075

Virginia Christy
Director, Property and Casualty Financial Oversight
Virginia.Christy@floir.com
(850) 413-5019

Sandra Starnes
Director, Property and Casualty Product Review
Sandra.Starnes@floir.com
(850) 413-5344

Sheryl Parker
Director, Property and Casualty Market Regulation
Sheryl.Parker@floir.com
(850) 413-5086

CONTACT PERSONS

NAIC Liaison
Christina Huff
Christina.Huff@floir.com
(850) 413-5906

Annual Statements—Life and Health Filings
Carolyn Morgan
Director, Life and Health Financial Oversight
Carolyn.Morgan@floir.com
(850) 413-5233
FLORIDA

Annual Statements—Property and Casualty Filings
Virginia Christy
        Director, Property and Casualty Financial Oversight .............................................. Virginia.Christy@floir.com
                  (850) 413-5019

Company Licensing
Carolyn Morgan
        Life and Health ........................................................................................................ Carolyn.Morgan@floir.com
                  (850) 413-5233
Virginia Christy
        Property and Casualty .............................................................................................. Virginia.Christy@floir.com
                  (850) 413-5019

Examinations—Financial and Market Investigations
Carolyn Morgan
        Life and Health ........................................................................................................ Carolyn.Morgan@floir.com
                  (850) 413-5233
Virginia Christy
        Property and Casualty .............................................................................................. Virginia.Christy@floir.com
                  (850) 413-5019

Sheryl Parker
        Market Investigations, Property and Casualty ........................................................ Sheryl.Parker@floir.com
                  (850) 413-5086
Scott Woods
        Market Investigations, Life and Health .................................................................... Scott.Woods@floir.com
                  (850) 413-5075

Life Insurance
Carolyn Morgan
        Director, Life and Health Financial Oversight ........................................................ Carolyn.Morgan@floir.com
                  (850) 413-5233

Managed Care
Carolyn Morgan
        Director, Life and Health Financial Oversight ........................................................ Carolyn.Morgan@floir.com
                  (850) 413-5233

Rate and Form Filing - Life and Health
James Dunn
        Director, Life and Health Product Review ................................................................. James.Dunn@floir.com
                  (850) 413-5136

Rate and Form Filing—Property and Casualty
Sandra Starnes
        Director, Property and Casualty Product Review ....................................................... Sandra.Starnes@floir.com
                  (850) 413-5344

Property and Casualty—Commercial and Personal Lines
Sandra Starnes
        Director, Property and Casualty Product Review ....................................................... Sandra.Starnes@floir.com
                  (850) 413-5344

Premium Tax—Surplus Lines
Virginia Christy
        Director, Property and Casualty Financial Oversight ................................................ Virginia.Christy@floir.com
                  (850) 413-5019
John F. King was sworn in as Georgia's Insurance Commissioner by Governor Brian Kemp on July 1, 2019. He previously was the Chief of Police for the City of Doraville since October 2002. King served in many capacities with the Doraville Police Department, including Deputy Chief over enforcement operations. He began his employment with the City of Doraville in 1993 as a Detective. Prior to that, King was an Atlanta police officer beginning his career in 1985. While at the Atlanta Police Department, King worked various assignments including Red Dog, Organized Crime/Intelligence. King's career includes assignments to both the FBI and DEA as a Task Force Agent. In 1987, while at the Atlanta Police Department, he received the Chief's Blue Star for being injured in the line of duty as a result of criminal attack with a firearm.

A native of Mexico, King has created meaningful impact by building bridges among Doraville’s diverse populations and implementing youth education and crime-prevention programs. Recognizing Doraville's international composition, King made it a priority to hire bilingual police officers, place multiple languages on police cars, and ensure effective translators and public defenders were employed at the City Courthouse. His initiatives include Anti-Gang education programs for elementary school students and parents. King worked with the Hispanic Chamber of Commerce to establish an education program for prospective small business entrepreneurs and worked with state, county and local leaders to implement a safety and speed reduction program targeted on Buford Highway to reduce the number of pedestrian fatalities. King is also a member of Leadership DeKalb.

In addition to his role as Doraville’s Chief of Police, King serves as a Major General in the U.S. Army National Guard assigned to NORAD and U.S. Northern Command. He was the former Commander of the 48th Infantry Brigade Combat Team and has deployed to Bosnia-Herzegovina, Iraq and Afghanistan. He served as the Military Advisor to the Deputy Minister of Interior for Security for Afghanistan, an agency of over 96,000 police officers. He has won many awards for military and public service including the Bronze Star Medal and Combat Infantry Badge, meritorious service medals, and a NATO award for his service in both Bosnia and Afghanistan, among others. He also received the El Salvador gold medal for achievement in 2006.

King earned a Bachelor’s Degree in criminal justice and public administration from Brenau University and a Master’s Degree in Strategic Studies from the U.S. Army War College. He was a graduate of class #229 in the FBI National Academy in Quantico, VA, and a graduate of the Georgia International Law Enforcement Exchange program to Israel (GILEE). King is also fluent in Spanish.

**Mailing Address**
Office of Insurance and Safety Fire Commissioner
Two Martin Luther King, Jr. Drive, SE
West Tower, Suite 704, Floyd Bldg.
Atlanta, Georgia 30334

**Phone Numbers**
Main (404) 656-2070
Toll-Free (800) 656-2298

**Office Hours:** 8:00 a.m.-6:00 p.m., Monday-Friday
**Website:** www.oci.ga.gov

**Street Address**
Same as mailing address

**Fax Numbers**
Main (404) 657-8542

Make Checks Payable to: Commissioner of Insurance

© 1991-2021 National Association of Insurance Commissioners
8/6/2021
GEORGIA

Martin R. Sullivan, Jr. (404) 656-9140
Chief of Staff..........................................................msullivan@oci.ga.gov

Merritt Beaver (404) 463-0953
Chief Information Officer..............................................mbeaver@oci.ga.gov

Steve Manders (404) 656-2070
Deputy Commissioner for Insurance..................................smanders@oci.ga.gov

Steve Manders (404) 656-2070
Deputy Commissioner for Insurance, Insurance Product Review..................................smanders@oci.ga.gov

Melanie Frechette (470) 747-9873
Agent & Agency Licensing..............................................mfrechette@oci.ga.gov

Gregg Conley (404) 463-0240
Executive Counsel....................................................gconley@oci.ga.gov

Terri Blackmer (404) 656-2070
Director, Criminal Investigations.....................................tblackmer@oci.ga.gov

Jo Anne Oni (404) 656-2070
Director, Consumer Services Division.................................joni@oci.ga.gov

Craig Landolt (470) 270-6499
State Fire Marshal, Safety Fire Division..............................clandolt@oci.ga.gov

Mark Revenew (404) 656-3205
Deputy Commissioner of Safety Fire..................................mrevenew@oci.ga.gov

CONTACT PERSONS

NAIC Liaison
Martin R. Sullivan, Jr. (404) 656-9140
Chief of Staff..........................................................msullivan@oci.ga.gov

Accident and Health Insurance
Steve Manders (404) 656-2070
Deputy Commissioner for Insurance, Insurance Product Review..................................smanders@oci.ga.gov

Administrative Procedure
Gregg Conley (404) 463-0240
Executive Counsel....................................................gconley@oci.ga.gov

Agent Licensing
Melanie Frechette (470) 747-9873
Agent & Agency Licensing..............................................mfrechette@oci.ga.gov

Annual Statement-Property and Casualty
GEORGIA

Scott Sanders
Director, Insurance and Financial Oversight
ssanders@oci.ga.gov

Company Licensing-Life and Health
Scott Sanders
Director, Insurance and Financial Oversight
ssanders@oci.ga.gov

Company Licensing-Property and Casualty
Scott Sanders
Director, Insurance and Financial Oversight
ssanders@oci.ga.gov

Computer Services
Merritt Beaver
Chief Information Officer
mbeaver@oci.ga.gov

Consumer Complaints and Inquires
Jo Anne Oni
Director, Consumer Services Division
joni@oci.ga.gov

Deposits-Life and Health
Kimnese Abdul-Salaam
Insurance and Financial Oversight
kabdul-salaam@oci.ga.gov

Deposits-Property and Casualty
Kimnese Abdul-Salaam
Insurance and Financial Oversight
kabdul-salaam@oci.ga.gov

Examinations-Agents
Melanie Frechette
Agent & Agency Licensing
mfrechette@oci.ga.gov

Examinations-Financial
Steve Manders
Deputy Commissioner for Insurance
smanders@oci.ga.gov

Examinations-Market Conduct-Property and Casualty, Life and Health
Steve Manders
Deputy Commissioner for Insurance
smanders@oci.ga.gov

Fees-Life and Health
Scott Sanders
Director, Insurance and Financial Oversight
ssanders@oci.ga.gov

Fees-Property and Casualty
Scott Sanders
Director, Insurance and Financial Oversight
ssanders@oci.ga.gov
GEORGIA

Fraud Division
Terri Blackmer (404) 656-2070
director, Criminal Investigations tblackmer@oci.ga.gov

Legislative Liaison
Weston Burleson (404) 656-9140
Legislative Liaison wburleson@oci.ga.gov

Life Insurance
Steve Manders (404) 656-2070
Deputy Commissioner for Insurance, Insurance Product Review smanders@oci.ga.gov

Media Inquiries
Weston Burleson (404) 656-9140
Communications Director wburleson@oci.ga.gov

Policy and Form Filing-Life and Health
Steve Manders (404) 656-2070
Deputy Commissioner for Insurance, Insurance Product Review smanders@oci.ga.gov

Policy and Form Filing-Property and Casualty
Steve Manders (404) 656-2070
Deputy Commissioner for Insurance, Insurance Product Review smanders@oci.ga.gov

Premium Tax
Mandy Snipes (404) 656-7553
Director, Premium Tax Division msnipes@oci.ga.gov

Property and Casualty-Commercial Lines
Steve Manders (404) 656-2070
Deputy Commissioner for Insurance, Insurance Product Review smanders@oci.ga.gov

Property and Casualty-Personal Lines
Steve Manders (404) 656-2070
Deputy Commissioner for Insurance, Insurance Product Review smanders@oci.ga.gov

Receivership
Steve Manders (404) 656-2070
Deputy Commissioner for Insurance smanders@oci.ga.gov

Statistical Reporting
Steve Manders (404) 656-2070
Deputy Commissioner for Insurance, Insurance Product Review smanders@oci.ga.gov
Michelle B. Santos is the Commissioner of Banking and Insurance for the Island of Guam. Mrs. Santos is a native of the Island and has spent most of her working career in Government of Guam service. Mrs. Santos has held various positions directing and managing many aspects of different agencies at the top management level. Her experience includes accounting, budgeting, financial planning, and administrative and operations management.

Mrs. Santos earned her bachelor’s degree in Business Administration from the University of Portland.
GUAM

Michele Marie R. Rabago
Regulatory Examiner I.................................................................michele.rabago@revtax.guam.gov

John Paul G. Duenas
Regulatory Examiner I.................................................................johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao
Regulatory Examiner I.................................................................christina.taimano@revtax.guam.gov

CONTACT PERSONS
Accident and Health Insurance
Alice P. Sebastian-Cruz
Regulatory Examiner Supervisor.........................................................alice.cruz@revtax.guam.gov

Nemencio David E. Briones
Regulatory Examiner II.................................................................nemencio.briones@revtax.guam.gov

Agent Licensing
Nemencio David E. Briones
Regulatory Examiner II.................................................................nemencio.briones@revtax.guam.gov

Robert D. Tongson
Regulatory Examiner II.................................................................robert.tongson@revtax.guam.gov

Anita M. Superales
Regulatory Examiner I.................................................................anita.superales@revtax.guam.gov

John Paul G. Duenas
Regulatory Examiner I.................................................................johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao
Regulatory Examiner I.................................................................christina.taimano@revtax.guam.gov

Annual Statements
Alice P. Sebastian-Cruz
Regulatory Examiner Supervisor.........................................................alice.cruz@revtax.guam.gov

Nemencio David E. Briones
Regulatory Examiner II.................................................................nemencio.briones@revtax.guam.gov

Company Licensing
Anita M. Superales
Regulatory Examiner I.................................................................anita.superales@revtax.guam.gov

Robert D. Tongson
Regulatory Examiner II.................................................................robert.tongson@revtax.guam.gov

John Paul G. Duenas
Regulatory Examiner I.................................................................johnpaul.duenas@revtax.guam.gov

© 1991-2021 National Association of Insurance Commissioners
8/6/2021
GUAM

Christina G. Taimanao  
Regulatory Examiner I  
(671) 635-7668  
christina.taimano@revtax.guam.gov

Consumer Complaints and Inquires

Alice P. Sebastian-Cruz  
Regulatory Examiner Supervisor  
(671) 635-1844  
alice.cruz@revtax.guam.gov

Anita M. Superales  
Regulatory Examiner I  
(671) 635-7664  
anita.superales@revtax.guam.gov

Robert D. Tongson  
Regulatory Examiner II  
(671) 635-1833  
robert.tongson@revtax.guam.gov

Nemencio David E. Briones  
Regulatory Examiner II  
(671) 635-1845  
nemencio.briones@revtax.guam.gov

John Paul G. Duenas  
Regulatory Examiner I  
(671) 635-7669  
johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao  
Regulatory Examiner I  
(671) 635-7668  
christina.taimano@revtax.guam.gov

Counsel

Vacant

Attorney General

Deposits

Anita M. Superales  
Regulatory Examiner I  
(671) 635-7664  
anita.superales@revtax.guam.gov

Examinations-Financial

Alice P. Sebastian-Cruz  
Regulatory Examiner Supervisor  
(671) 635-1844  
alice.cruz@revtax.guam.gov

Nemencio David E. Briones  
Regulatory Examiner II  
(671) 635-1845  
nemencio.briones@revtax.guam.gov

Examinations-Market Conduct

Alice P. Sebastian-Cruz  
Regulatory Examiner Supervisor  
(671) 635-1844  
alice.cruz@revtax.guam.gov

Nemencio David E. Briones  
Regulatory Examiner II  
(671) 635-1845  
nemencio.briones@revtax.guam.gov

Robert D. Tongson  
Regulatory Examiner II  
(671) 635-1833  
robert.tongson@revtax.guam.gov

John Paul G. Duenas  
Regulatory Examiner I  
(671) 635-7669  
johnpaul.duenas@revtax.guam.gov
GUAM

Christina G. Taimanao (671) 635-7668
Regulatory Examiner I
christina.taimano@revtax.guam.gov

Fees
Anita M. Superales (671) 635-7664
Regulatory Examiner I
anita.superales@revtax.guam.gov

Nemencio David E. Briones (671) 635-1845
Regulatory Examiner II
nemencio.briones@revtax.guam.gov

Information Systems
Christina M. San Agustin (671) 635-1810
Programmer/Analyst Supervisor
christina.sanagustin@revtax.guam.gov

Life Insurance
Anita M. Superales (671) 635-7664
Regulatory Examiner I
anita.superales@revtax.guam.gov

Robert D. Tongson (671) 635-1833
Regulatory Examiner II
robert.tongson@revtax.guam.gov

Nemencio David E. Briones (671) 635-1845
Regulatory Examiner II
nemencio.briones@revtax.guam.gov

John Paul G. Duenas (671) 635-7669
Regulatory Examiner I
johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao (671) 635-7668
Regulatory Examiner I
christina.taimano@revtax.guam.gov

Policy and Form Filing-Life and Health
Alice P. Sebastian-Cruz (671) 635-1844
Regulatory Examiner Supervisor
alice.cruz@revtax.guam.gov

Nemencio David E. Briones (671) 635-1845
Regulatory Examiner II
nemencio.briones@revtax.guam.gov

Policy and Form Filing-Property and Casualty
Anita M. Superales (671) 635-7664
Regulatory Examiner I
anita.superales@revtax.guam.gov

Robert D. Tongson (671) 635-1833
Regulatory Examiner I
robert.tongson@revtax.guam.gov

Premium Tax
Alice P. Sebastian-Cruz (671) 635-1844
Regulatory Examiner Supervisor
alice.cruz@revtax.guam.gov
GUAM

UCC (Uniform Commercial Code) Filing Health Insurance Policy Forms and Rates Review
 Alice P. Sebastian-Cruz (671) 635-1844
 Regulatory Examiner Supervisor alice.cruz@revtax.guam.gov

Robert D. Tongson (671) 635-1833
 Regulatory Examiner I robert.tongson@revtax.guam.gov

Nemencio David E. Briones (671) 635-1845
 Regulatory Examiner II nemencio.briones@revtax.guam.gov

John Paul G. Duenas (671) 635-7669
 Regulatory Examiner I johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao (671) 635-7668
 Regulatory Examiner I christina.taimano@revtax.guam.gov
Colin M. Hayashida was named Insurance Commissioner for the Hawaii Insurance Division by the Department of Commerce and Consumer Affairs (DCCA) Director Catherine P. Awakuni Colón and was appointed by Governor David Ige on January 1, 2019.

The Hawaii Insurance Division regulates the Hawaii insurance industry, issues licenses, examines the fiscal condition of Hawaii-based companies, reviews rate and policy filings, and investigates insurance related complaints. As head of the Insurance Division, Hayashida will oversee the insurance industry in the State of Hawaii, which writes $19.8 billion in premiums, and includes 1,551 insurance companies and over 73,000 insurance producers.

Prior to his appointment as Insurance Commissioner, Hayashida worked in various analytical capacities within the Hawaii Insurance Division beginning in 2000. Most recently, he served as the insurance rate and policy analysis manager since 2011.

Hayashida received a bachelor’s degree in political science from the University of Hawaii.

Colin M. Hayashida
Commissioner

Term of Office At the Pleasure of the Governor
Appointed: January 1, 2019

Contact Information

Mailing Address
Department of Commerce and Consumer Affairs (DCCA) Insurance Division P.O. Box 3614 Honolulu, Hawaii 96811-3614

Email Address
insurance@dcca.hawaii.gov

Street Address
King Kalakaua Building 335 Merchant Street, Room 213 Honolulu, Hawaii 96813

Phone Numbers
Main (808) 586-2790

Fax Numbers
Main (808) 587-2806

Office Hours: 7:45 a.m.-4:30 p.m., Monday-Friday
Website: cca.hawaii.gov/ins
Make Checks Payable to: Department of Commerce and Consumer Affairs, State of Hawaii

Gordon I. Ito
Chief Deputy Insurance Commissioner (808) 586-2790

Paul Yuen
Supervising Attorney (808) 586-3040

CONTACT PERSONS

NAIC Liaison
Martha Im
Staff Attorney (808) 586-3040 mim@dcca.hawaii.gov

© 1991-2021 National Association of Insurance Commissioners
8/6/2021
HAWAII

Annual Statements
John Pang
Insurance Examiner.................................................................(808) 586-7379

Captives
Andrew Kurata
Captive Administrator.................................................................(808) 586-0981

Company Licensing
Andy Chow
Company Licensing Supervisor..................................................(808) 586-3874

Consumer Complaints and Inquires
Samuel Thomsen
Chief Investigator........................................................................(808) 586-2790

Deposits
Andy Chow
Company Licensing Supervisor..................................................(808) 586-3874

Examinations-Agency
Andy Chow
Company Licensing Supervisor..................................................(808) 586-3874

Examinations-Financial
Patrick Lo (Acting)
Chief Examiner ........................................................................pplo@dcca.hawaii.gov

Examinations-Market Conduct
Vacant
Market Conduct...........................................................................(808) 586-2790

Fees
Emily Rakieten
Insurance Licensing Assistant.....................................................(808) 586-2788

Insurance Fraud
Colleen Chun
Administrator, Insurance Fraud Investigation Unit,.................................(808) 586-2796

Health Insurance
Arlene Ige
Program Administrator................................................................(808) 586-2804

© 1991-2021 National Association of Insurance Commissioners
8/6/2021
HAWAII

Life Insurance
Kathleen Nakasone
   Rate and Policy Analysis Manager .................................................................(808) 586-2809

Policy and Form Filing-Life, Accident and Sickness, Property and Casualty
Kathleen Nakasone
   Rate and Policy Analysis Manager .................................................................(808) 586-2809

Premium Tax
Gale Miyazaki
   Insurance Examiner .........................................................................................(808) 587-6741

Producer Licensing
Emily Rakieten
   Insurance Licensing Assistant ........................................................................(808) 586-2788

Property and Casualty-Commercial Lines and Personal Lines
Kathleen Nakasone
   Rate and Policy Analysis Manager .................................................................(808) 586-2809

Statistical Reporting
Kathleen Nakasone
   Rate and Policy Analysis Manager .................................................................(808) 586-2809
Dean L. Cameron was appointed Director of the Idaho Department of Insurance by Governor C.L. “Butch” Otter. He took office on June 15, 2015.

Cameron became licensed in life and health while attending college. Later, he passed his Series 6 and Series 63 exams and also obtained his property/casualty (P/C) license. Cameron is a third-generation agent.

At the time of his appointment as Director, Cameron was serving his 13th term as senator for District 27 as the most senior member of the Idaho Senate. He was serving his 8th term as the chairman of the Senate Finance Committee, which meets jointly with the House Appropriations Committee to set the budget for the state of Idaho.

He was the co-chair of a task force on health care and has sponsored nearly 20 pieces of health care legislation in his 24 years of service in the Idaho Senate.

Cameron was also former chairman of the Senate Commerce and Human Resources Committee, which handles all banking, business and insurance issues. He was the senior member of that committee until his resignation.

He earned an associate degree in arts and science at Ricks College in Rexburg, ID (now BYU-Idaho), majoring in political science.

Cameron was born in Burley, ID, and served a church mission to Portugal. Cameron and his wife, Linda, have three married children and seven grandchildren.

Dean L. Cameron
Director

Term of Office: Four years
(subject to earlier removal by the Governor)
Appointed: June 15, 2015
Reappointed: March 19, 2019

Mailing Address
Idaho Department of Insurance
P.O. Box 83720
Boise, Idaho 83720-0043

Street Address
700 West State Street, 3rd Floor
Boise, Idaho 83720-0043

Email Address
firstname.lastname@doi.idaho.gov

Phone Numbers
Main (208) 334-4250
Toll-Free (In-State Only) (800) 721-3272

Fax Numbers
Main (208) 334-4398
Accounting (666) 555-5555

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.doi.idaho.gov
Make Checks Payable to: Idaho Department of Insurance

Dean L. Cameron
Director of Insurance
(208) 334-4206 dean.cameron@doi.idaho.gov

Weston Trexler
Deputy Director of Insurance (208) 334-4214 weston.trexler@doi.idaho.gov

Eric Fletcher, Bureau Chief, Company Activities/Chief Examiner, Examinations, Premium Tax, Producer Licensing & Market Analysis (208) 334-4230 eric.fletcher@doi.idaho.gov
IDAHO

Randy Pipal
Bureau Chief, Consumer Services, SHIBA, Investigations, Consumer Affairs
randy.pipal@doi.idaho.gov

Shannon Hohl
Bureau Chief, Market Oversight
shannon.hohl@doi.idaho.gov

CONTACT PERSONS

NAIC Liaison
Pamela Murray
Assistant to the Director of Insurance
pamela.murray@doi.idaho.gov

Annual Statements
Amber Re
Examiner Financial Analysis, Supervisor
amber.re@doi.idaho.gov

Company Licensing
Carol Anderson
Technical Record Specialist
carol.anderson@doi.idaho.gov

Consumer Complaints and Inquires
Amy Lambrecht
Supervisor, Consumer Affairs
amy.lambrecht@doi.idaho.gov

Kyle Cammack
Supervisor, Investigations
kyle.cammack@doi.idaho.gov

Consumer Counseling Program for Seniors
Vacant
Program Specialist, Sr. Health Insurance Benefit Advisor (SHIBA)
(208) 334-4242

Department Counsel
Karl Klein
Lead Deputy Attorney General
karl.klein@doi.idaho.gov

Deposits
Carol Anderson
Technical Records Specialist
carol.anderson@doi.idaho.gov

Examinations-Financial
Jessie Adamson
Deputy Chief Examiner
jessie.adamson@doi.idaho.gov

Examinations-Market Conduct
October Nickel
Sr. Insurance Analyst
october.nickel@doi.idaho.gov

Financial Analysis
IDAHO

Amber Re          (208) 334-4337
     Examiner Financial Analysis, Supervisor                           amber.re@doi.idaho.gov

Policy and Form Filing-Life and Health
Michele MacKenzie  (208) 334-4362
     Policy Forms and Rates Analyst                                  michele.mackenzie@doi.idaho.gov

Policy and Form Filing-Property and Casualty
Michele MacKenzie  (208) 334-4362
     Policy Forms and Rates Analyst                                  michele.mackenzie@doi.idaho.gov

Premium Tax
Terry Easley       (208) 334-4282
     Premium Tax Specialist                                           terry.easley@doi.idaho.gov

Producer Licensing and Continuing Education
Lisa Tordjman      (208) 334-4343
     Supervisor                                                     lisa.tordjman@doi.idaho.gov

Title Insurance
Matt LeLong        (208) 334-4321
     Senior Examiner                                                 matt.lelong@doi.idaho.gov
Dana Popish Severinghaus, Acting Director of the Illinois Department of Insurance, brings extensive legal, policy, government relations and insurance industry-related experience to her new role heading a state regulatory agency. Popish Severinghaus was formerly Legislative and Regulatory Counsel at Allstate Insurance Company where she advised Allstate and its subsidiaries on legal, regulatory and legislative matters across the Midwest. Before that, she served as Senior Policy Advisor at the State of Illinois in Central Management Services where she oversaw the Bureau of Benefits. Prior to that, Popish Severinghaus served as the Director of Government Relations for Blue Cross Blue Shield of Illinois.

Popish Severinghaus is a Member of the Association of Corporate Counsel, Board Member of the Illinois Insurance Guaranty Fund, Secretary of the Illinois Insurance Association, Advisory Board Member and Co-Chair of Government Relations Advisory Council for the Chicago Children’s Advocacy Center, Women in Law Mentor at Chicago Kent College of Law and Auxiliary Board Member of ChildServ.

She earned her Bachelor of Arts in Communication Studies and Journalism & Mass Communications from the University of Iowa and Juris Doctor from Chicago Kent College of Law.

Dana Popish Severinghaus
Acting Director

Term of Office: At the Pleasure of the Governor
Appointed: January 11, 2021
Confirmed:

Springfield Office
Illinois Department of Insurance
State of Illinois
320 W. Washington St., 4th Floor
Springfield, Illinois 62767-0001

Chicago Office
Illinois Department of Insurance
122 S. Michigan Ave. 19th Floor
Chicago, Illinois 60603

Conservations, Liquidations and Receiverships
Office of Special Deputy Receiver
222 Merchandise Mart Plaza, Suite 960
Chicago, Illinois 60654

Email Address
doi.communications@illinois.gov

Fax Numbers
Springfield Office (217) 782-5020
Chicago Office (312) 814-5416

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: http://insurance.illinois.gov/
Make Checks Payable to: Director of Insurance

Dana Popish Severinghaus
Acting Director
(312) 814-9200 Dana.Severinghaus@illinois.gov

KC Stralka
Acting Chief of Staff
(312) 814-2117 KC.Stralka@illinois.gov
ILLINOIS

Kevin Fry
Chief Operating Officer
(217) 782-1756
Kevin.Fry@illinois.gov

Greg Doerfler
Chief Information Officer of Technology
(217) 782-7544
greg.doerfler@illinois.gov

Bryan Martin
Chief Financial Officer
(217) 782-5344
Bryan.Martin@illinois.gov

KC Stralka
Legislative Director
(312) 814-2117
KC.Stralka@illinois.gov

Kevin Fry
Deputy Director, Financial Corporate Regulatory
(217) 782-1756
Kevin.Fry@illinois.gov

Justin Hammersmith
Deputy Director, Enforcement and Investigations
(312) 814-1767
Justin.Hammersmith@illinois.gov

Ryan Gillespie
Deputy Director, Health Products
(217) 558-2746
Ryan.Gillespie@illinois.gov

CJ Metcalf
Deputy Director, Innovation and Market Analysis
(217) 558-0853
cj.metcalf@illinois.gov

Vacant
Deputy Director, Life and Annuity Products
Patrice Dziire
Deputy Director, Consumer Education & Protection
(312) 814-1835
Patrice.Dziire@illinois.gov

Linda Bryant
Executive Assistant to the Director-Chicago office
(312) 814-8195
Linda.Bryant2@illinois.gov

Vacant
Deputy Director, Property and Casualty Products
Shannon Whalen
Chief Deputy Director of Product Lines
(217) 558-2757
Shannon.Whalen@illinois.gov

Lucy Earhart
Executive Assistant to the Director-Springfield office
(217) 782-4395
Lucy.earhart@illinois.gov

CONTACT PERSONS

NAIC Liaison
Lucy Earhart
Executive Assistant
(217) 782-4395
Lucy.earhart@illinois.gov

Annual Statements-All Companies
ILLINOIS

Marcy Savage
Assistant Deputy Director
(217) 524-0016
marcy.savage@illinois.gov

Annual Statements-Life, Accident and Health/HMO
Paul Ebelherr
Unit Supervisor
(217) 785-5755
paul.ebelherr@illinois.gov

Annual Statement-Property and Casualty
Vacant

Mindy Lucht
Unit Supervisor
(217) 785-4079
mindy.lucht@illinois.gov

Company Licensing-Health Maintenance Organization (HMO)/Life, Accident and Health
Amy Stuart
Unit Supervisor
(217) 782-9694
amy.stuart@illinois.gov

Company Licensing-Property and Casualty
Marcy Savage
Assistant Deputy Director, Corporate Regulatory Division
(217) 524-0016
marcy.savage@illinois.gov

Company Licensing-Surplus Lines, Captive, Risk Retention and Purchasing Groups
Marcy Savage
Assistant Deputy Director, Corporate Regulatory Division
(217) 524-0016
marcy.savage@illinois.gov

Conservation, Rehabilitations-Liquidations
Kevin Baldwin
Office of Special Deputy Receiver
(312) 836-9529
kbaldwin@osdchi.com

Department Counsel
Robert Planthold
Acting General Counsel
(312) 814-5445
Robert.Planthold@illinois.gov

Deposits
Doug Hollis
Assistant Deputy Director
(217) 782-0055
doug.hollis@illinois.gov

Examinations-Financial-Life, Accident and Health/Property and Casualty
Cindy Andersen
Chief Examiner
(312) 814-2423
cindy.andersen@illinois.gov

Examinations-Financial-Property and Casualty
Cindy Andersen
Chief Examiner
(312) 814-2423
cindy.andersen@illinois.gov

Examinations-Market Conduct-Life, Accident and Health/Property and Casualty
ILLINOIS

Erica Weyhenmeyer (217) 782-1790
Assistant Deputy Director, Market Conduct erica.weyhenmeyer@illinois.gov

Examinations-Producer (Agent)
David Murphy (217) 524-0569
Assistant Deputy Director, Licensing david.murphy@illinois.gov

Fees-Companies-Life, Accident and Health/Property and Causalty
Marcy Savage (217) 524-0016
Assistant Deputy Director, Corporate Regulatory Division marcy.savage@illinois.gov

Fraud, Insurance Company
Justin Hammersmith (312) 814-1767
Deputy Director, Enforcement and Investigations Justin.Hammersmith@illinois.gov

Guaranty Funds Inquiries
Marcy Savage (217) 524-0016
Assistant Deputy Director, Corporate Regulatory Division marcy.savage@illinois.gov

Media Relations/Public Information
Caron Brookens (312) 814-8206
Public Information Officer Caron.Brookens@illinois.gov

Multiple Employer Welfare Arrangements
Andy Noyes (217) 785-3265
Unit Supervisor andy.noyes@illinois.gov

National Health Care/Policy and Form Filing-Health and HMOs
Ryan Gillespie (217) 670-3700
Deputy Director, Health Products Ryan.Gillespie@illinois.gov

Policy and Form Filing-Life and Annuities
Vacant
Deputy Director, Life and Annuity Products Division

Policy and Form Filing-Property and Casualty
Vacant
Deputy Director, Property and Casualty Products

Premium Tax/Training
Doug Hollis (217) 785-0055
Assistant Deputy Director doug.hollis@illinois.gov

Producer (Agent) Licensing
David Murphy (217) 782-5415
Assistant Deputy Director david.murphy@illinois.gov
ILLINOIS

Property and Casualty-Commercial Lines and Property Lines
Vacant
  Deputy Director, Property and Casualty Products

Statistical Reporting
Judy Mottar (217) 524-5376
  Casualty Actuary
  Judy.p.mottar@illinois.gov

CJ Metcalf (217) 558-0853
  Deputy Director, Innovation and Market Analysis
  cj.metcalf@illinois.gov

Unlicensed Entities
Andy Noyes (217) 785-3265
  Unit Supervisor
  andy.noyes@illinois.gov

Workers' Compensation Fraud
Justin Hammersmith (312) 814-1767
  Deputy Director, Investigations
  Justin.Hammersmith@illinois.gov
Amy L. Beard began her service as Indiana Insurance Commissioner in June 2021.

Beard has spent much of her career in public service. She previously served as a healthcare consultant and administrative law judge before joining the Indiana Department of Insurance as an attorney with the legal division. She later became Chief Deputy Commissioner and General Counsel for the Department. Beard advised the IDOI on all major insurance regulatory matters including acquisitions and mergers of domestic insurance companies, healthcare reform, regulatory practices, insurance policy form and rate filings, insurance company compliance, and insurance holding company filings of material transactions. She was previously appointed by the Governor of Indiana as an advisory member of the Legal and Insurance Advisory Council to the Indiana Executive Council on Cybersecurity. Beard has worked with the National Association of Insurance Commissioners (NAIC) and the Interstate Insurance Product Regulation Commission (IIPRC), and previously served as a member on the IIPRC Regulatory Counsel Committee. She holds the designation of Associate Professional in Insurance Regulation (APIR).

Beard earned Bachelor of Arts degrees in economics and Spanish with a minor in international studies at the University of Southern Indiana and earned her law degree from the Indiana University Robert H. McKinney School of Law.
INDIANA

Roy Eft

Barb Lohman
Chief Financial Officer...................................................................(317) 232-2405

Holly Williams Lambert
Chief of Staff..............................................................................(317) 232-2404

Meggan Brumbaugh
General Counsel.............................................................................(317) 232—____

CONTACT PERSONS

Agency Services
Matt Tapp
Deputy Commissioner...................................................................(317) 234-5881

Kristi Ware
License Support Coordinator...........................................................(317) 232-0688

Dikitra Jefferson
Continuing Education Coordinator...................................................(317) 232-5858

Beth Miller
Non-Resident................................................................................(317) 232-2411

Sara Tolliver
License Renewal & Reinstatement Coordinator.................................(317) 232-2413

Kiarra Pearson
Agency Service Specialist...............................................................(317) 232-2414

Samantha Walters
Adjuster & Bail Agent Licensing Coordinator.................................(317) 232-5249

Company Records
vacant
Company Records...........................................................................(317) 232-5692

Janet Scott
Surplus Lines................................................................................(317) 233-9998

Debbie Graves
Tax Auditor..................................................................................(317) 232-1993

Consumer Services Division
Terry Bower
Supervisor....................................................................................(317) 234-5884
INDIANA

Consumer Services

Consumer Consultants
Lana Richter
(317) 232-2425
Tracy Perry
(317) 233-9433
Linda Hancock
(317) 232-2427
Dawn Parry
(317) 232-2396
Kimberly Stowers
(317) 234-8279

Enforcement Division
Ronda Ankney
Chief Deputy of Consumer Protection
(317) 232-0687

Investigators
Melissa Higgins
Supervising Investigator
(317) 232-5063
Taylor Rascoe
Senior Investigator
(317) 233-9432
Steve Embree
Bail and Security Director
(317) 234-5833
Calla Dain
Senior Investigator
(317) 234-8687
vacant
Junior Investigator
(317) 232-7138
Phil Holleman
Senior Investigator
(317) 234-5885

Financial Services Division
Roy Eft
Chief Examiner
(317) 232-1991
Heather Pottorf
Administrative Assistant
(317) 232-2390
INDIANA

Annette Gunter
Manager Financial Operations..........................................................(317) 232-2428

Julia Conrad
Manager of Internal Analysis..............................................................(317) 232-1992

Amanda Denton
Health/Life Supervisor.................................................................(317) 232-1369

Pam Walters
Property and Casualty Supervisor...................................................(317) 232-5331

Connie Wright
Company Admissions TPAs, PPOs, HMOs.......................................(317) 232-1994

Jerry Ehlers
Examine Manager..............................................................................(317) 232-2408

Britney Tate
Deposits/Certifications......................................................................(317) 232-2383

Company Compliance

Scott Shover
Chief Actuary....................................................................................(317) 232-2416

Alex Peck
Chief Deputy Commissioner of Compliance and Actuarial Services...(317) 233-9607

Kate Kixmiller
Deputy Commissioner of Property and Casualty..............................(317) 232-3495

Kim Collins
A&H Analyst......................................................................................(317) 232-2398

Bobbi Henn
A&H Analyst....................................................................................(317) 232-5693

Heather Alford
Analyst..............................................................................................(317) 234-2421

Taylor Ulisse
Property and Casualty Commercial Analyst....................................(317) 232-2424

Linda Grant
Property and Casualty Personal Lines Analyst.................................(317) 232-3496

Tom Faust
Rate and Policy Analyst-Personal/Commercial Lines.....................(317) 232-5859

Mihir Nag
Rate and Policy Analyst-Life Filings..................................................(317) 232-2420

© 1991-2021 National Association of Insurance Commissioners
8/6/2021 82
INDIANA

Richard Beverage
Actuary-Property and Casualty.................................................................(317) 234-6622

Stephen Chamblee
Actuary........................................................................................................(317) 234-7993

Claire Szpara
Health Care Attorney..................................................................................(317) 232-5312

Legal Services
Holly Williams Lambert
Chief of Staff.............................................................................................(317) 232-2404

Ed Fujawa
Deputy General Counsel...............................................................................(317) 234-6064

Vacant
Attorney...........................................................................................................(317) 234-5887

Kaleigh Dilts
Paralegal........................................................................................................(317) 232-0143

Vacant
PCF Investigator............................................................................................(317) ___-

Max Simpkins
Attorney........................................................................................................(317) 232-2403

Connie Gustafson
Attorney........................................................................................................(317) 232-2417

Victoria Hastings
Attorney........................................................................................................(317) 234-2101

Simone Redwood
Paralegal......................................................................................................(317) 234-6098

Meggan Brumbaugh
General Counsel...........................................................................................(317) 232-

Medical Malpractice Division/Patient Compensation Fund
Meghann Leaird
Director of Dedicated Funds.........................................................................(317) 232-2401

Office Operations
Barb Lohman
CFO..............................................................................................................(317) 232-2405
INDIANA

Heather Walters
Accounts Payable/Payroll ........................................................................................................(317) 232-4998

Kristi Ware
Accounts Receivable ...............................................................................................................(317) 232-5857

Kim Green
Filing Fee Auditor ...................................................................................................................(317) 234-5473

Mine Subsidence Insurance Fund (Suite 300)
Meghann Leaird
Director of Dedicated Funds ..................................................................................................(317) 232-2401

Political Subdivision Risk Management Fund
Meghann Leaird
Director of Dedicated Funds ..................................................................................................(317) 232-2401

Senior Health Insurance Information Program (SHIIP)
Cheryl St. Clair
State Coordinator ....................................................................................................................(317) 232-3640

Rita Chambers
Accounts Payable ....................................................................................................................(317) 232-3638

Senior Health Insurance Information Program (SHIIP)
Toll-Free (In-State) ...................................................................................................................(800) 452-4800

Elizabeth Hewitt
Office Manager .........................................................................................................................(317) 232-3637

Title Division
Jonathon Handsborough
Director .....................................................................................................................................(317) 234-5156

Mark Faust
Senior Examiner .......................................................................................................................(317) 234-8280

Tyler Mason
Junior Examiner .........................................................................................................................(317) 234-5152

Stacey French
Enforcement Secretary ..............................................................................................................(317) 234-5153
Doug Ommen began his service as Iowa Insurance Commissioner in December 2016. Ommen has a strong public service background. Ommen’s dedication and desire to serve the public began in the Missouri Attorney General’s Office, where as an assistant attorney general, he prosecuted criminal frauds and led the fight to protect consumers over the course of three decades.

Ommen served as Deputy Insurance Commissioner at the Iowa Insurance Division from August 2013 to December 2016. Ommen has also served as Missouri’s Insurance Director and as Missouri’s Securities Commissioner.

Ommen obtained his law degree in 1985 from the Saint Louis University School of Law, and is licensed to practice law. Ommen and his wife, Sharon, have two married children and six grandchildren.

Doug Ommen
Commissioner

Term of Office: At the Pleasure of the Governor
Appointed: January 30, 2017

Mailing Address
Iowa Insurance Division
1963 Bell Avenue, Suite 100
Des Moines, Iowa 50315

Email Address
insurance@iid.iowa.gov

Phone Numbers
Main (515) 654-6600
Toll-Free Number (In-State Only) (877) 955-1212

Fax Numbers
Fax (515) 654-6500

Office Hours: 8:00 a.m. - 4:30 p.m., Monday-Friday
Website: www.iid.iowa.gov

Make Checks Payable to: Department Fees: Commissioner of Insurance / Premium Taxes: Director of Department of Revenue

Jolene Schurman (515) 654-6542
Assistant to Commissioner..jolene.schurman@iid.iowa.gov

Vacant
First Deputy Commissioner

Kim Cross (515) 654-6490
Deputy Commissioner, Supervision..kim.cross@iid.iowa.gov
Andrew Hartnett  
Bureau Chief, Securities and Regulated Industries  
(515) 654-6470  
andrew.hartnett@iid.iowa.gov

Jared Kirby  
Deputy Commissioner  
(515) 654-6459  
jared.kirby@iid.iowa.gov

Chance McElhaney  
Communications Director and Legislative Liaison  
(515) 654-6547  
chance.mcelhaney@iid.iowa.gov

Deputy Commissioner, Supervision  
Chief Examiner  
(515) 654-6490  
kim.cross@iid.iowa.gov

Mike Yanacheak  
Chief Actuary  
(515) 654-6535  
mike.yanacheak@iid.iowa.gov

Andria Seip  
Assistant Commissioner, Product and Producer Regulation  
(515) 654-6575  
andria.seip@iid.iowa.gov

Jared Kirby  
Bureau Chief, Market Regulation & Enforcement  
(515) 654-6459  
jared.kirby@iid.iowa.gov

Ben Olejnik  
Bureau Chief, Fraud  
(512) 654-6553  
ben.olejnik@iid.iowa.gov

Angela Burke Boston  
Assistant Commissioner, Law and Policy  
(515) 654-6543  
angela.burke@iid.iowa.gov

**CONTACT PERSONS**

**NAIC Liaison**
Doug Ommen  
Commissioner  
(515) 654-6541

**Accident and Health Insurance**
Andria Seip  
Assistant Commissioner, Product and Producer Regulation  
(515) 654-6575

**Producer Licensing**
Andria Seip  
Assistant Commissioner, Product and Producer Regulation  
(515) 654-6575

**Annual Statements**
Kim Cross  
Deputy Commissioner, Supervision  
(515) 654-6490

**Company Licensing**
Kim Cross  
Deputy Commissioner, Supervision  
(515) 654-6490

**Consumer Advocate**
IOWA

Sonya Sellmeyer
Consumer Advocate

Consumer Complaints and Inquires
Vacant
Investigator

Consumer Complaints
Toll-Free (In-State Only)

Consumer Counseling Program for Seniors
Kristin Griffith
Director, Senior Health Insurance Information Program (SHIIP)

Deposits
Kim Cross
Deputy Commissioner, Supervision

Examination-Producer
Vacant
Product and Producer Regulation

Examinations-Financial
Kim Cross
Deputy Commissioner, Supervision

Examinations-Market Conduct
Kim Cross
Chief Examiner

Fraud Bureau
Ben Olejnik
Bureau Chief

Premium Tax
Donna Flamm
Insurance Company Examiner Specialist

Securities
Andrew Hartnett
Bureau Chief

Statistical Reporting
Travis Grassel
Actuary-Property and Casualty

Klete Geren
Actuary-Life and Health

© 1991-2021 National Association of Insurance Commissioners
8/6/2021
Vicki Schmidt is a lifelong Kansan & Republican, born and raised in Wichita. She and her high school sweetheart, Dr. Michael Schmidt, MD, have been married 46 years. Vicki graduated from KU’s School of Pharmacy and has worked more than 40 years as a local pharmacist. They made their home in Topeka, where they raised their two sons. They are also proud grandparents of three.

It was her experience as a pharmacist that drew her to run for the Kansas Legislature, where she served 14 years, including 12 as a member of the Financial Institutions and Insurance Committee and six as chair of the Public Health and Welfare Committee. On November 6, 2018, she was elected as Kansas Insurance Commissioner, with the largest vote total statewide. When she was sworn-in on January 14, 2019, she became the first pharmacist to serve as Kansas Insurance Commissioner and is the only pharmacist in America to hold a statewide office.

Since joining the NAIC, she has served as a member of the Life Insurance and Annuities (A) Committee, Health Insurance and Managed Care (B) Committee, Market Regulation and Consumer Affairs (D) Committee and currently chairs the Property and Casualty Insurance (C) Committee. She also serves as a member of the National Insurance Producer Registry Board, System for Electronic Rate and Form Filing Advisory Board and as a member of the Insurance Compact Management Committee.
KANSAS

Karen J. Perez  (785) 291-3299
Executive Assistant to Commissioner  karen.j.perez@ks.gov

Mandy Roe  (785) 296-7807
Chief of Staff  mandy.roe@ks.gov

CONTACT PERSONS

NAIC Liaison
Mandy Roe  (785) 296-7807
Chief of Staff  mandy.roe@ks.gov

Actuarial Services
Nicole Boyd  (785) 296-6253
Chief of Actuarial Services  nicole.boyd@ks.gov

Anti-Fraud Division
Dennis Jones  (785) 296-7806
Director, Anti-Fraud  dennis.jones@ks.gov

Company Admissions
Pat Mulvihill  (785) 296-5350
Admissions Coordinator  patrick.mulvihill@ks.gov

Consumer Complaints and Inquiries
LeAnn Crow  (785) 296-7827
Director, Consumer Assistance  leann.crow@ks.gov

Department Counsel
Justin McFarland  (785) 296-7847
General Counsel  justin.L.mcfarland@ks.gov

Deposits
Sarah Smith  (785) 296-7819
Financial Surveillance Division  sarah.smith@ks.gov

Fees/Premium Tax
Charlotte Daubert  (785) 291-3191
Comptroller  charlotte.daubert@ks.gov

Financial Examinations
Joseph McGarry  (785) 296-1014
Chief Examiner  joseph.mcgarry@ks.gov

Financial Surveillance
Tish Becker  (785) 296-7816
Director, Financial Surveillance  Tish.Becker@ks.gov
KANSAS

Government Affairs & Communication
Lee Modesitt (785) 296-2461
Director, Government Affairs and Communications lee.modesitt@ks.gov

Health and Life Insurance Policy Rule, Rate & Form Filing
Julie Holmes (785) 296-6410
Director, Health and Life julie.holmes@ks.gov

Human Resources
Bobbi Mariani (785) 296-2607
Director, Administrative Operations and Human Resources bobbi.mariani@ks.gov

Information Technology
Linda Scott (785) 368-6527
Director, Information Technology linda.scott@ks.gov

Producer Licensing
Nancy Strasburg (785) 296-2000
Director, Producer Licensing nancy.strasburg@ks.gov

Property and Casualty-Annual Statements/Policy Rule, Rate & Form Filing, Commercial Multi-Peril & Casualty Lines
Heather Droge (785) 296-7839
Director, Property and Casualty heather.droge@ks.gov

Property and Casualty-Homeowners, Personal and Commercial Lines Auto
Heather Droge (785) 296-7839
Director, Property and Casualty heather.droge@ks.gov

Receivership
Justin McFarland (785) 296-7847
General Counsel justin.L.mcfarland@ks.gov
Sharon P. Clark, a veteran of Kentucky state government, was appointed Commissioner of the Department of Insurance (DOI) on January 6, 2020. She had previously served as Commissioner of the DOI from July 2008 to January 2016.

Commissioner Clark was the first director of the DOI’s Consumer Protection and Education Division, a position she held for five years. Under her leadership, the Department hired its first ombudsman, added consumer education and outreach functions, as well as strengthened enforcement efforts by expanding the number of consumer complaint investigators.

Commissioner Clark served as the chair of the Kentucky Health Benefit Exchange Advisory Board during its inaugural year and continues as a board member. She is a member of the Kentucky Group Health Insurance Board and in the past has served as an officer of the National Association of Insurance Commissioners (NAIC) and chair of the NAIC’s Market Regulation and Consumer Affairs Committee. Clark was also an officer for the NAIC’s Southeastern Zone and a past secretary-treasurer for the National Insurance Producer Registry board.

Prior to being appointed Insurance Commissioner, Clark worked at the Finance and Administration Cabinet. She also held positions for the Kentucky House of Representatives, the Public Service Commission, and the former Workforce Development Cabinet.

She earned bachelor’s and master’s degrees from the University of Kentucky.

Clark and her husband have two daughters and four grandchildren.

**Mailing Address**

Kentucky Department of Insurance  
P.O. Box 517  
Frankfort, Kentucky 40602-0517

**Email Address**

firstname.lastname@ky.gov

**Phone Numbers**

<table>
<thead>
<tr>
<th>Role</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main</td>
<td>(502) 564-3630</td>
</tr>
<tr>
<td>Toll-Free Number (In-state only)</td>
<td>(800) 595-6053</td>
</tr>
<tr>
<td>Commissioner</td>
<td>(502) 564-6026</td>
</tr>
<tr>
<td>TTY</td>
<td>(800) 648-6056</td>
</tr>
</tbody>
</table>

**Fax Numbers**

<table>
<thead>
<tr>
<th>Department</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Administrative Services</td>
<td>(502) 564-1650</td>
</tr>
<tr>
<td>Agent Licensing</td>
<td>(502) 564-6030</td>
</tr>
<tr>
<td>Consumer Protection</td>
<td>(502) 564-6090</td>
</tr>
<tr>
<td>Commissioner</td>
<td>(502) 564-1453</td>
</tr>
<tr>
<td>Fraud Investigation</td>
<td>(502) 564-1464</td>
</tr>
<tr>
<td>Information Technology</td>
<td>(502) 564-1650</td>
</tr>
<tr>
<td>Financial Standards &amp; Examination</td>
<td>(502) 564-4604</td>
</tr>
<tr>
<td>Health and Life</td>
<td>(502) 564-2728</td>
</tr>
<tr>
<td>Legal</td>
<td>(502) 564-1456</td>
</tr>
<tr>
<td>Market Regulation</td>
<td>(502) 564-6090</td>
</tr>
<tr>
<td>Media Relations</td>
<td>(502) 564-2669</td>
</tr>
<tr>
<td>Property and Casualty</td>
<td>(502) 564-5922</td>
</tr>
</tbody>
</table>

**Office Hours**: 8:00 a.m.-4:30 p.m., Monday-Friday  
**Website**: http://insurance.ky.gov

© 1991-2021 National Association of Insurance Commissioners  
8/6/2021
KENTUCKY

Make Checks Payable to: Kentucky State Treasurer

Sharon P. Clark ...
Commissioner

(502) 564-6026
SharonP.Clark@ky.gov

D.J. Wasson ...
Deputy Commissioner

(502) 564-6026
D.J.Wasson@ky.gov

Rob Roberts ...
Executive Advisor

(502) 564-6026
Rob.Roberts@ky.gov

Abigail Gall ...
Executive Administrative Secretary

(502) 564-6026
Abigail.Gall@ky.gov

CONTACT PERSONS

NAIC Liaison
Rob Roberts ...
Executive Advisor

(502) 564-6026
Rob.Roberts@ky.gov

Agent Licensing
Lee Ellen Webb ...
Director, Division of Agent Licensing

(502) 564-6004
LeeEllen.Webb@ky.gov

Annual Statements
Victoria Lloyd ...
Director, Division of Financial Standards and Examination

(502) 564-6082
Victoria.Lloyd@ky.gov

Company Licensing
Victoria Lloyd ...
Director, Division of Financial Standards and Examination

(502) 564-6082
Victoria.Lloyd@ky.gov

Consumer Complaints and Inquires
Shawn Boggs ...
Director, Division of Consumer Protection

(502) 564-6034
Shawn.Boggs@ky.gov

Department Counsel
Betsy D. Stone ...
General Counsel

(502) 564-6032
Betsy.Stone@ky.gov

Department Liquidator/Rehabilitator
Sharon P. Clark ...
Department Liquidator/Commissioner

(502) 564-6026

Examinations-Financial
Jeff Gaither ...
Chief Financial Examiner, Division of Financial Standards and Examination

(502) 564-6082
Jeff.Gaither@ky.gov

Examinations-Market Regulation

© 1991-2021 National Association of Insurance Commissioners
8/6/2021
94
KENTUCKY

Ron Kreiter
Chief Examiner, Market Conduct
(502) 564-1936
Ron.Kreiter@ky.gov

Fees-Companies
Gina Metts
Division of Financial Standards and Examination
(502) 564-6082
Gina.Metts@ky.gov

Insurance Fraud Investigation
Juan Garrett
Director, Division of Insurance Fraud Investigation
(502) 564-1461
Juan.Garrett@ky.gov

Health and Life Insurance (including policy and form filing)
D.J. Wasson
Deputy Commissioner
(502) 564-6088
DJ.Wasson@ky.gov

Information Technology
Satish Akula
Information Systems Manager
(502) 564-6154
Satish.Akula@ky.gov

Local Government Premium Tax
John Hord
Insurance Program Manager
(502) 564-6034
John.Hord@ky.gov

Communications and Public Outreach
Ricki Gardenhire
Public Protection Cabinet Information Officer
(502) 564-6026
Ricki.Gardenhire@ky.gov

Property and Casualty Insurance (including policy and form filing)
Scott Moseley
Director, Division of Insurance Product Regulation
(502) 564-6046
Scott.Moseley@ky.gov
KENTUCKY
James J. Donelon has served as Insurance Commissioner for the State of Louisiana since 2006. He has been elected and re-elected five times, making him the longest-serving insurance commissioner in Louisiana history, and currently is the second longest-serving insurance commissioner in the nation.

During Donelon’s 15 years in office, he has overseen Louisiana’s recovery from the devastating hurricanes Katrina and Rita, the implementation of the Affordable Care Act and recently, the state’s worst hurricane season ever with five named storms making landfall in Louisiana. He has sought to improve the effectiveness, efficiency, and transparency of insurance regulation, and to protect consumers by strengthening markets and improving consumer choice. Under his watch, 32 new homeowners insurance companies have started doing business in Louisiana since Hurricane Katrina.

Donelon served as President of the NAIC in 2013, becoming the first commissioner from Louisiana to hold that honor. He remains active in the NAIC and currently serves on its Executive (EX) Committee and as chair of the Surplus Lines (C) Task Force.

Born in New Orleans, Donelon received his Bachelor of Arts from the University of New Orleans and earned his J.D. from the Loyola University New Orleans College of Law.

Donelon was first elected to public office in 1975 when he became chairman of the Jefferson Parish Council. From 1981 to 2001 he served in the Louisiana House of Representatives, where he rose to the position of Chairman of the Committee on Insurance. Donelon joined the staff of the Louisiana Department of Insurance in 2001, serving as executive counsel and chief deputy commissioner before assuming office as Insurance Commissioner in February 2006. His public service career also includes 33 years in the Louisiana Army National Guard, where he retired with the rank of Colonel and received the prestigious Legion of Merit medal.

He and his wife Merilynn reside in Jefferson Parish. They have four daughters, six granddaughters and two grandsons.
LOUISIANA

Joni Chustz
Executive Assistant to the Commissioner ................................................................. joni.chustz@ldi.la.gov

Nick Lorusso
Chief Deputy Commissioner ......................................................................................... nicholas.lorusso@ldi.la.gov

Denise Gardner
Chief of Staff .................................................................................................................. denise.gardner@ldi.la.gov

David Caldwell
Executive Counsel .......................................................................................................... david.caldwell@ldi.la.gov

Becky Mowbray
Deputy Commissioner, Public Affairs ......................................................................... rebecca.mowbray@ldi.la.gov

Jeffrey Zewe
Deputy Commissioner, Consumer Services ................................................................. jeffrey.zewe@ldi.la.gov

Stewart Guerin
Deputy Commissioner, Financial Solvency ................................................................. stewart.guerin@ldi.la.gov

Frank Opelka
Deputy Commissioner, Health, Life and Annuity ...................................................... frank.opelka@ldi.la.gov

Matthew Stewart
Deputy Commissioner, Insurance Fraud ........................................................................ matthew.stewart@ldi.la.gov

Warren Byrd
Deputy Commissioner, Property and Casualty ............................................................ warren.byrd@ldi.la.gov

Barry Ward
Deputy Commissioner, Licensing ............................................................................... barry.ward@ldi.la.gov

Ron Henderson
Deputy Commissioner, Consumer Advocacy and Diversity ........................................ ron.henderson@ldi.la.gov

Lance Herrin
Deputy Undersecretary, Management and Finance .................................................... lance.herrin@ldi.la.gov

CONTACT PERSONS

NAIC Liaison
Tom Travis
Director, LPCIC .............................................................................................................. thomas.travis@ldi.la.gov

Media Relations/Public Information
Becky Mowbray
Deputy Commissioner ................................................................................................. public@ldi.la.gov

Actuarial Services

© 1991-2021 National Association of Insurance Commissioners
8/6/2021 98
LOUISIANA

Nichole Torblaa
Director, P/C Actuarial.................................................................nichole.torblaa@ldi.la.gov
(225) 342-4657

Rod Friedy
Director, Life and Health Actuarial....................................................rod.friedy@ldi.la.gov
(225) 342-4656

Annual Statements
Stewart Guerin
Deputy Commissioner, Financial Solvency.....................................stewart.guerin@ldi.la.gov
(225) 219-3929

Consumer Services
Nathan Strebeck
Insurance Administrator.................................................................nathan.strebeck@ldi.la.gov
(225) 219-4748

Robert Barnes
Insurance Manager, Complaints....................................................robert.barnes@ldi.la.gov
(225) 219-7813

Lisa Fullington
Insurance Manager, Market Conduct...........................................lisa.fullington@ldi.la.gov
(225) 219-5159

Financial Solvency
Stewart Guerin
Deputy Commissioner, Financial Solvency.....................................stewart.guerin@ldi.la.gov
(225) 219-3929

Bill Werner
Compliance Examiner Deputy Chief, Analysis...................................bill.werner@ldi.la.gov
(225) 219-1818

Melissa Gibson
Compliance Examiner Chief, Examinations....................................melissa.gibson@ldi.la.gov
(225) 342-9188

Cindy Riviere
Compliance Examiner Deputy Chief, Examinations..........................cindy.riviere@ldi.la.gov
(225) 342-9171

Fraud and Enforcement
Matthew Stewart
Deputy Commissioner.................................................................matthew.stewart@ldi.la.gov
(225) 219-5819

Trent Beach
Insurance Administrator.................................................................trent.beach@ldi.la.gov
(225) 342-0073

Surplus Lines
Tom Travis
Director, LPCIC...........................................................................thomas.travis@ldi.la.gov
(225) 342-2136

Licensing
Mike Boutwell
Insurance Administrator.................................................................mike.boutwell@ldi.la.gov
(225) 342-0800
LOUISIANA

Tangela Byrd
Insurance Manager, Company Licensing
(225) 342-5972
tangela.byrd@ldi.la.gov

Lorie Gasior
Insurance Manager, Producer Licensing
(225) 219-7784
lorie.gasior@ldi.la.gov

Management and Finance
Lance Herrin
Deputy Undersecretary
(225) 342-3981
lance.herrin@ldi.la.gov

Stacie Evans
Human Resources Director
(225) 342-0119
stacie.evans@ldi.la.gov

Information Systems
Toby Guillory
IT Director
(225) 342-8591
toby.guillory@ldi.la.gov

Policy Form Filing-Health
Jerri McClendon
Insurance Manager
(225) 219-9526
jerri.mcclendon@ldi.la.gov

Policy Form Filing-Property and Casualty
Rachelle Carter
Insurance Manager
(225) 219-5100
rachelle.carter@ldi.la.gov

Policy Form Filing-Life and Annuity
Samuel Breaux
Insurance Manager
(225) 219-0633
samuel.breaux@ldi.la.gov

Rate Filing-Property and Casualty
Charles Hansberry
Insurance Administrator
(225) 219-9055
charles.hansberry@ldi.la.gov

Neysa Hurst
Insurance Manager
(225) 342-5455
neya.hurst@ldi.la.gov

Receivership
Walt Corey
Attorney
(225) 219-0605
walt.corey@ldi.la.gov

Statistical Reporting
Bernadine Jones
Compliance Examiner Manager
(225) 342-5825
bernadine.jones1@ldi.la.gov

Statutory Deposits
Ashley Murphy
Insurance Specialist
(225) 342-1259
ashley.murphy@ldi.la.gov

© 1991-2021 National Association of Insurance Commissioners
8/6/2021
100
LOUISIANA

Senior Health Insurance Information Program (SHIIP)
Vicki Dufrene  
Insurance Manager  
(225) 219-7731  
vicki.dufrene@ldi.la.gov

Taxes-Premium & Surplus Lines
Tommy Coco  
Compliance Examiner Deputy Chief, Premium Tax  
(225) 342-5825  
tommy.coco@ldi.la.gov

Louisiana Property and Casualty Insurance Commission (LPCIC)
Tom Travis  
Director  
(225) 342-2136  
thomas.travis@ldi.la.gov

Louisiana Health Care Commission (LHCC)
Crystal Stutes  
Director  
(225) 342-5075  
crystal.stutes@ldi.la.gov

Louisiana Automobile Theft and Insurance Fraud Prevention Authority (LATIFPA)
John Ford  
Director  
(225) 342-9468  
john.ford@ldi.la.gov

Legislation
David Pearce  
Legislative Liaison  
(225) 342-5140  
david.pearce@ldi.la.gov
Eric A. Cioppa is Superintendent of the Maine Bureau of Insurance, one of five agencies within the state’s Department of Professional and Financial Regulation. He joined the Bureau in 1988 as a Statistician then served as Supervisor of the Workers’ Compensation Section prior to becoming Deputy Superintendent in 1998. He was unanimously confirmed as Superintendent in September 2011 and in January 2017 he was reconfirmed to serve another five-year term.

Eric served as President of the National Association of Insurance Commissioners (NAIC) in 2019, having previously served as President Elect in 2018, Vice President in 2017 and Secretary-Treasurer in 2016. In 2020, Eric was appointed by his peers at the NAIC to serve another two-year term as the state insurance commissioner representative on the Financial Stability Oversight Council (FSOC).

Eric holds a B.A. from Potsdam State University and an M.B.A. from Clarkson University.

Mailing Address
Department of Professional and Financial Regulation
Maine Bureau of Insurance
34 State House Station
Augusta, Maine 04333-0034

Email Address
insurance.pfr@maine.gov

Phone Numbers
Main (207) 624-8475
Toll-free (800) 300-5000
TTY use Maine Relay 711

FedEx or UPS Mailing Address
76 Northern Avenue
Gardiner, Maine 04345

Fax Numbers
Main (207) 624-8599
Brittnee Greenleaf  
Executive Assistant to the Superintendent
______________________________________________Brittnee.L.Greenleaf@maine.gov

CONTACT PERSONS

Actuarial-Life and Health
Marti Hooper  
Life and Health Actuary
__________________________________________mary.m.hooper@maine.gov

Actuarial-Property and Casualty
Sandra Darby  
Actuary
__________________________________________sandra.c.darby@maine.gov

Annual Statements
Vanessa Sullivan  
Director, Financial Analysis
__________________________________________vanessa.j.sullivan@maine.gov

Company Licensing (Domestic)
M. Bree. Morin  
Managing Examiner
__________________________________________margaret.b.morin@maine.gov

Company Licensing (Foreign)
Vanessa Sullivan  
Director, Financial Analysis
__________________________________________vanessa.j.sullivan@maine.gov

Consumer Complaints and Inquires
Frank Niles  
Director, Property and Casualty
__________________________________________frank.j.niles@maine.gov
Joanne Rawlings-Sekunda  
Director, Consumer Health (also handles life/disability ins.)
__________________________________________joanne.rawlings-sekunda@maine.gov

Complaint Examiners
Amanda Maley-Alley  
__________________________________________Amanda.Maley-Alley@maine.gov
Trish Nadeau  
__________________________________________Trish.a.nadeau@maine.gov
Miranda Seger  
__________________________________________Miranda.h.seger@maine.gov
Susan Tardiff  
__________________________________________susan.p.tardiff@maine.gov
Kim Davis  
__________________________________________kim.e.davis@maine.gov
Andrew Perry  
__________________________________________w.Perry@maine.gov
MAINE

Sharon Martin (207) 624-8454
sharon.m.martin@maine.gov

Department Counsel
Benjamin Yardley (207) 624-8537
Senior Staff Attorney
benjamin.yardley@maine.gov

Deposits
Jane Lathrop (207) 624-8492
Insurance Company Examiner
jane.g.lathrop@maine.gov

Examinations-Financial
Vanessa Sullivan (207) 624-8452
Director of Examinations
vanessa.j.sullivan@maine.gov

Examinations-Market Conduct
Connie Mayette (207) 624-8474
Market Conduct Manager
connie.m.mayette@maine.gov

Fees
Ann Tarr (207) 624-8434
Accounting Associate
ann.tarr@maine.gov

Financial Analysis
Vanessa Sullivan (207) 624-8452
Director, Financial Analysis
vanessa.j.sullivan@maine.gov

Health Insurance
Joanne Rawlings-Sekunda (207) 624-8472
Director, Consumer Health
joanne.rawlings-sekunda@maine.gov

Information Systems
Bradford Brown (207) 624-8478
DP Coordinator/EDP Support Supervisor
bradford.l.brown@maine.gov

Market Conduct
Connie Mayette (207) 624-8415
Market Conduct Manager
connie.m.mayette@maine.gov

Policy and Form Filing-Life and Health
Lisa Lewis (207) 624-8417
Health Insurance
lisa.a.lewis@maine.gov

Kim Davis (207) 624-8550
Life/Disability Insurance
kim.e.davis@maine.gov

Policy and Form Filing-Property and Casualty
MAINE

vacant
Supervisor, Workers' Compensation............................................................frank.j.niles@maine.gov

Producer Licensing
Pamela Roybal
Supervisor.................................................................(207) 624-8408pamela.l.roybal@maine.gov

Debra Ayotte
.................................................................(207) 624-8413

vacant
.................................................................(207) 624-8475

Property and Casualty
Frank Niles
Director.................................................................(207) 624-8473frank.j.niles@maine.gov

Public Information & Consumer Outreach
Judi Watters
Public Information & Consumer Outreach Specialist.....................................(207) 624-8445judith.k.watters@maine.gov

Self-Insurance
William Alex Bourne
Examiner-in-Charge.................................................................(207) 624-8447william.a.bourne@maine.gov

Statistical Reporting
Bradford Brown
Supervisor, Research & Statistics.................................................................(207) 624-8478bradford.l.brown@maine.gov

Workers' Compensation
Vacant
Supervisor, Workers' Compensation............................................................frank.j.niles@maine.gov
Kathleen A. Birrane was appointed Maryland Insurance Commissioner by Governor Larry Hogan in May 2020.

Prior to her appointment, Commissioner Birrane was a partner in the Insurance Sector and Litigation and Regulatory Practice Group at the global law firm of DLA Piper LLP (US), where her practice focused on insurance and reinsurance transactions, regulatory compliance and related litigation. She represented clients with respect to business-conduct and financial investigations and internal audits; acquisition and asset diligence; corporate reorganizations and restructurings; corporate governance and compliance program design; and the analysis of issues related to the use of technology, predictive modeling/big data, and artificial intelligence in the insurance sector. Commissioner Birrane also represented departments of insurance and receivers in connection with delinquency proceedings.

From 2002 until 2007, Commissioner Birrane served in the Maryland Office of the Attorney General in the statutory position of Principal Counsel to the Maryland Insurance Administration. In that role, she managed all of the legal work of the agency, both in its capacity as regulator and as a unit of state government. During her tenure as Principal Counsel, she served on numerous work groups and task forces of the National Association of Insurance Commissioners. After leaving the OAG, and before joining DLA Piper, Commissioner Birrane was a Senior Vice President and General Counsel of portfolio companies owned by major hedge funds that specialized in asset consulting, acquisition, diligence, and the servicing of insurance-linked investments.

In 2019, Governor Hogan appointed Commissioner Birrane to the University of Maryland Medical System Board of Directors, where she served as chair of the Governance and Nominations Committee before resigning upon her appointment as Commissioner. She is a member of numerous community and nonprofit organizations, including the Baltimore Bar Foundation, Baltimore Area Women in Action, Catholic Charities of Baltimore, and the United Way of Central Maryland where she serves on the Executive Committee of Women United.

Commissioner Birrane was named to the Top 100 Women of Maryland by the Daily Record in 2002 and 2019.

She is a graduate of Maryvale Preparatory School, Notre Dame of Maryland University and The University of Maryland School of Law.

**Mailing Address**

Maryland Insurance Administration  
200 Saint Paul Place, Suite 2700  
Baltimore, Maryland 21202-2272

**Street Address**

Same as mailing address

**Phone Numbers**

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main</td>
<td>(410) 468-2000</td>
</tr>
<tr>
<td>Office of the Commissioner</td>
<td>(410) 468-2471</td>
</tr>
<tr>
<td>Toll-Free General</td>
<td>(800) 492-6116</td>
</tr>
<tr>
<td>Insurance Fraud Division</td>
<td>(800) 846-4069</td>
</tr>
<tr>
<td>TTY</td>
<td>(800) 735-2258</td>
</tr>
</tbody>
</table>

**Fax Numbers**

<table>
<thead>
<tr>
<th>Service</th>
<th>Fax</th>
</tr>
</thead>
<tbody>
<tr>
<td>Office of the Chief Actuary</td>
<td>(410) 468-2038</td>
</tr>
<tr>
<td>Compliance and Enforcement</td>
<td>(410) 468-2245</td>
</tr>
<tr>
<td>Consumer Ed. &amp; Advocacy</td>
<td>(410) 468-2430</td>
</tr>
<tr>
<td>Examination and Audit</td>
<td>(410) 468-2112</td>
</tr>
<tr>
<td>Insurance Fraud</td>
<td>(410) 347-5350</td>
</tr>
<tr>
<td>Life and Health</td>
<td>(410) 468-2260</td>
</tr>
<tr>
<td>Office of the Commissioner</td>
<td>(410) 468-2020</td>
</tr>
<tr>
<td>Property and Casualty</td>
<td>(410) 468-2307</td>
</tr>
</tbody>
</table>
MARYLAND

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://insurance.maryland.gov/Pages/default.aspx
Make Checks Payable to: Maryland Insurance Administration

Gregory Derwart
   Deputy Commissioner
   (410) 468-2243

Brad Boyan
   Chief Actuary
   (410) 468-2065

J. Van Lear Dorsey
   Principal Counsel and Assistant Attorney General
   (410) 468-2023

Victoria August
   Associate Commissioner, Hearings
   (410) 468-2010

Erica Bailey
   Associate Commissioner, Compliance and Enforcement
   (410) 468-2113

Joy Hatchette
   Associate Commissioner, Consumer Education and Advocacy
   (410) 468-2029

Robert Baron
   Associate Commissioner, Property and Casualty
   (410) 468-2353

David Cooney
   Associate Commissioner, Life and Health
   (410) 468-2212

J Steven Wright
   Associate Commissioner, Insurance Fraud
   (410) 468-3909

Vincent O'Grady
   Associate Commissioner, Exam and Audit
   (410) 468-2122

Mike Paddy
   Director, Government Relations
   (410) 468-2408

Craig Ey
   Director of Communications
   (410) 468-2488

Lisa Larson
   Director of Hearings & Regulations
   (410) 468-2007

Kory Boone
   Chief of Staff
   (410) 468-2004

Sheri Fanaroff
   Associate Deputy Commissioner
   (410) 468-2462

CONTACT PERSONS

NAIC Liaison
MARYLAND

Gregory Derwart
  Deputy Commissioner.................................................................(410) 468-2243

Accident and Health Insurance
David Cooney
  Associate Commissioner, Life and Health........................................(410) 468-2212

Administrative Issues
Gregory Derwart
  Deputy Commissioner.................................................................(410) 468-2002

Annual Statements
Phil Ermer
  Director, Company Licensing..........................................................(410) 468-2153

Anti-Fraud Program
J. Steven Wright
  Associate Commissioner, Insurance Fraud...........................................(410) 468-3909

Company Licensing
Phil Ermer
  Director, Company Licensing..........................................................(410) 468-1253

Consumer Advocate
Joy Hatchette
  Associate Commissioner, CEAU.........................................................(410) 468-2029

Consumer Complaints-Property and Casualty
Danilsa Marciniak
  Director, Property and Casualty Complaints......................................(410) 468-2119

Data Protection
Paula Kaiser Keen
  Director, Management Information Systems........................................(410) 468-2059

Department Counsel
J. Van Lear Dorsey
  Principal Counsel and Assistant Attorney General................................(410) 468-2023

Deposits/Escrow Accounts
Gorina Moody
  Fiscal Assistant..............................................................................(410) 468-2106

Examinations-Agent, Life and Health
Jeff Gross
  Chief Enforcement Officer..............................................................(410) 468-2256

© 1991-2021 National Association of Insurance Commissioners
8/6/2021 109
MARYLAND

Examinations-Agent, Property and Casualty
Jeff Gross
Chief Enforcement Officer
(410) 468-2256

Examinations-Financial
Dimitriy Valekha
Chief Insurance Examiner
(410) 468-2149

Examinations-Title
David Zitterbart
Chief of Title Enforcement
(410) 468-2144

Examinations-Market Analysis
Dawna Kokosinski
Chief
(410) 468-2322

Examinations-Market Conduct, Life and Health
Theresa Morfe
Chief
(410) 468-2237

Examinations-Market Conduct, Property and Casualty
Jason Decker
Chief
(410) 468-2321

Fees
Phil Ermer
Director, Company Licensing
(410) 468-2153

Financial Analysis
Lynn Beckner
Chief
(410) 468-2126

Guaranty Fund Questions-Life Insurance
David Cooney
Associate Commissioner, Life and Health
(410) 468-2212

Guaranty Fund Question-Property and Casualty
Robert Baron
Associate Commissioner, Property and Casualty
(410) 468-2353

Human Resources
Tracey Dailey
Director, Human Resources
(410) 468-2463

Legislative Liaison
Michael Paddy
Director, Government Relations
(410) 468-2408
MARYLAND

Life Insurance
David Cooney
Associate Commissioner, Life and Health
(410) 468-2212

Media Relations/Public Affairs
Craig Ey
Director of Communications
(410) 468-2488

Personnel
Tracey Dailey
Director, Human Resources
(410) 468-2463

Policy and Form Filing-Life and Health
David Cooney
Associate Commissioner, Life and Health
(410) 468-2212

Policy and Form Filing-Property and Casualty
Ronald Coleman
Director, Property and Casualty Rates and Forms
(410) 468-2310

Premium Tax Collection
Phil Ermer
Examination and Auditing
(410) 468-2153

Producer Licensing
Shelley Taylor-Barnes
Director, Producer Licensing
(410) 468-2347

Property and Casualty-Commercial Lines
Ronald Coleman
Director, Property and Casualty Rates and Forms
(410) 468-2310

Property and Casualty-Personal Lines
Ronald Coleman
Director, Property and Casualty Rates and Forms
(413) 468-2310

Health Benefit Plan Rate Filing-Life and Health
Brad Bohan
Chief Actuary
(410) 468-2065

Statistical Reporting-Property and Casualty
Linas Glemza
Actuary
(410) 468-2044

Training
MARYLAND

Tracey Dailey
Director, Human Resources
(410) 468-2463
Gary D. Anderson was appointed Commissioner of the Massachusetts Division of Insurance by the Governor of Massachusetts on October 31, 2017.

Anderson joined the Massachusetts Division of Insurance as its First Deputy Commissioner in February of 2014. His responsibilities included strategic planning and policy development for every aspect of the agency, while assisting in decision-making and policy development in matters involving all lines of insurance and developing and advocating legislative and policy priorities for the Administration. His insurance experience began in 1999 with a regional carrier in the northwestern United States.

Just prior to his role as the First Deputy, Anderson served as a Policy Advisor and Senior Counsel in the Massachusetts State Senate President’s Office, where he was involved in a number of policy areas, from the state’s broad efforts to control health care costs to all matters affecting the financial services sector.

Prior to his work in the Senate President’s Office, Anderson worked as the General Counsel for the Financial Services Committee, where he handled legislation related to insurance and banking.

His private sector work also includes experience at a pharmaceutical company, where he was responsible for negotiating the tiered status of pharmaceuticals in the hospital setting.

Anderson is a graduate of Idaho State University and Albany Law School at Union University.

Gary D. Anderson
Commissioner

Term of Office: At the Discretion of the Governor
Appointed: October 31, 2017

Mailing Address
Office of Consumer Affairs and Business Regulation
Massachusetts Division of Insurance
1000 Washington Street, 8th Floor
Boston, Massachusetts 02118-6200

Email Address
See individual email addresses

Phone Numbers
Main (617) 521-7794
Consumer Hotline (617) 521-7777

Fax Numbers
Main (617) 753-6830

Office Hours: 8:45 a.m.-5:00 p.m., Monday-Friday
Website: https://www.mass.gov/orgs/division-of-insurance
Make Checks Payable to: Massachusetts Division of Insurance

Gary D. Anderson
Commissioner
(617) 521-7301
gary.d.anderson@mass.gov

Rachel Davison
First Deputy Commissioner
(617) 521-7576
rachel.m.davison@mass.gov

CONTACT PERSONS
Administration
MASSACHUSETTS

Dorothy Raymond .................................................. (617) 521-7362
director................................................................. dorothy.k.raymond@mass.gov

Annual Statement
Amy Blue .............................................................. (617) 521-7560
Licensing Coordinator .......................................................... amy.blue@mass.gov

Chairperson of Board of Appeal
Audrey Marinelli .................................................. (617) 521-7443
Chairperson of Board of Appeal ........................................... audrey.marinelli@mass.gov

Company Licensing/Financial Surveillance
Daniel Provost .......................................................... (617) 521-7320
director of Financial Surveillance ....................................... daniel.provost@mass.gov

Consumer Services
Jackie Horigan .......................................................... (617) 521-7461
director of Consumer Services and Public Information Officer .......................................................... jackie.horigan@mass.gov

Deposits
Nhi Tang ................................................................. (617) 521-7437
Insurance Examiner .......................................................... nhi.tang@mass.gov

Financial and Market Regulation
John Turchi ............................................................. (617) 521-7701
Financial and Market Regulation and Deputy Commissioner .......................................................... john.turchi@mass.gov

General Counsel and Deputy Commissioner
Christopher Joyce .................................................. (617) 521-7387
General Counsel and Deputy Commissioner .......................................................... christopher.m.joyce@mass.gov

Health Care Access Bureau
Kevin P. Beagan ...................................................... (617) 521-7323
Director of Health Care Access Bureau and Deputy Commissioner .......................................................... kevin.beagan@mass.gov

Market Conduct
Mary Lou Moran ...................................................... (617) 521-7311
Director of Market Conduct .......................................................... marylou.moran@mass.gov

State Rating Bureau
Matthew Mancini .................................................... (617) 521-7459
Director ................................................................. matthew.mancini@mass.gov

Workers' Compensation
Walter Horn .............................................................. (617) 521-7335
Workers' Compensation .......................................................... walter.horn@mass.gov
Anita G. Fox was appointed Director of the Department of Insurance and Financial Services (DIFS) by Michigan Governor Gretchen Whitmer effective January 14, 2019.

DIFS is the State of Michigan department responsible for regulating Michigan's financial industries, including banks, credit unions, and insurance and mortgage companies. DIFS provides a focal point for consumer protection, enables efficient and effective regulation, and positions the insurance and financial services sector of Michigan's economy for growth. The agency is staffed by more than 350 professionals dedicated to promoting economic growth and protecting Michigan consumers by ensuring that the companies that it regulates are safe and sound, follow state and federal law, and are entitled to the public confidence.

Ms. Fox has more than three decades of legal experience, including managing complex litigation in federal and state courts in Michigan and nationwide. She is a recognized authority in insurance coverage. She has lectured for Mealy's Insurance in the U.S. and abroad, in addition to teaching Insurance Law at Michigan State University College of Law.

Ms. Fox was inducted into the Federation of Defense and Corporate Counsel. She has also served in a staff advisory role on several U.S. Presidential campaigns and was appointed by Governor Jennifer Granholm to serve as board member and legal counsel for a number of charitable foundations.
MICHIGAN

Producer Licensing and Education
Paige McCully
Manager (517) 284-8648

Consumer Services
Renee Campbell
Director (517) 284-8776

Examinations
Robert Lamberjack
Manager (517) 284-8755

Financial Statement Filing and Analysis-Domestic Insurers, Holding Companies
Judy Weaver
Senior Deputy Director (517) 284-8768

Financial Statement Filing and Analysis-Foreign Insurers
Judy Weaver
Senior Deputy Director (517) 284-8768

Insurance Rates and Forms-Life and Health
Karen Dennis
Director (517) 284-8696

Insurance Rates and Forms-Property and Casualty
Karen Dennis
Director (517) 284-8696

Insurer Licensing
Linda Martin
Application Coordinator (517) 284-8756

Legislative Liaison
Karin Gyger
Chief of Staff (517) 284-8685

Media Relations/Public Information
Laura Hall
Public Information Officer (517) 290-3779

Insurance Licensing and Market Conduct
Michele Riddering
Director (517) 284-8625

Surplus and Special Lines Taxes
Sherry Barrett
Analyst (517) 284-8623
MICHIGAN

Budget and Technology
Penny Wright
   Chief Financial Officer (CFO) and Director ...............................................................(517) 284-8734

Troubled Companies
Judy Weaver
   Senior Deputy Director ........................................................................................................(517) 284-8768

Receivership
James Gerber
   Director of Receivership ....................................................................................................(517) 284-8664
Governor Tim Walz appointed Grace Arnold as Commissioner of the Minnesota Department of Commerce effective April 15, 2021. Arnold was appointed Temporary Commissioner on September 11, 2020. Previously, Arnold served as Deputy Commissioner of Insurance. In this role, she oversaw solvency, policy form approval, rate review and review of insurance transactions for life insurance, health insurance and property & casualty insurance business conducted in Minnesota.

Before joining the Department, Arnold led the development of individual and family plans at Bright Health, a Minneapolis-based health insurance carrier. Prior to her time at Bright Health, Arnold held a variety of positions at the Center for Consumer Information and Insurance Oversight of the Centers for Medicare and Medicaid Services, most recently as Chief of Staff to the Chief Technology Officer. In that role, she helped lead the technology turnaround of healthcare.gov. Prior to her role in the Office of the CTO, she led risk adjustment policy making.

Arnold has a master’s degree in public health from George Washington University and holds an undergraduate degree in biology from Macalester College.
MINNESOTA

Peter Brickwedde ................................................................. (651) 539-1443
   Assistant Commissioner of Government & External Affairs...................................................... peter.brickwedde@state.mn.us

Heidi Retterath ................................................................. (651) 539-1445
   Executive Assistant................................................................. heidi.reterath@state.mn.us

CONTACT PERSONS

Actuary-Life
Frederick Andersen ................................................................. (651) 539-1753
   Chief Life Actuary.................................................................. frederick.andersen@state.mn.us

Actuary-Health
Julia Lyng ................................................................. (651) 539-1758
   Chief Health Actuary................................................................. julia.lyng@state.mn.us

Actuary-Property and Casualty
Phil Vigliaturo ................................................................. (651) 539-1762
   Property and Casualty Actuary................................................................. phil.vigliaturo@state.mn.us

Actuary-PBR
John Robinson ................................................................. (651) 539-1750
   PBR Actuary........................................................................ john.w.robinson@state.mn.us

Agent Licensing
Peter Bratsch ................................................................. (651) 539-1585
   Director, Licensing................................................................. peter.bratsch@state.mn.us

Annual Statements
Kathleen Orth ................................................................. (651) 539-1763
   Chief Examiner/Insurance Solvency Manager................................................................. kathleen.orth@state.mn.us

Company Licensing
Nina Twardowski ................................................................. (651) 539-1756
   Audit Director, Company Licensing................................................................. nina.twardowski@state.mn.us

Consumer Complaints and Inquires
Matthew Vatter ................................................................. (651) 539-1458
   Assistant Commissioner................................................................. matthew.vatter@state.mn.us

Martin Fleischhacker ................................................................. (651) 539-1601
   Sr Financial Fraud Ombudsman................................................................. martin.fleischhacker@state.mn.us

Deposits-Check
Sherry Cook ................................................................. (651) 539-1527
   ....................................................................................................... sherry.cook@state.mn.us

Deposits-Statutory

© 1991-2021 National Association of Insurance Commissioners
8/6/2021 120
MINNESOTA

Judith Johnson  
Applications Coordinator  
(651) 539-1760  
judith.johnson@state.mn.us

Examinations-Agent
Peter Bratsch  
Director, Licensing  
(651) 539-1585  
peter.bratsch@state.mn.us

Examinations-Financial
Kathleen Orth  
Chief Examiner/Insurance Solvency Manager  
(651) 539-1763  
kathleen.orth@state.mn.us

Examinations-Market Conduct
Paul Hanson  
Chief Examiner, Market Conduct Exams  
(651) 539-1641  
paul.hanson@state.mn.us

Fees
Judith Johnson  
Applications Coordinator  
(651) 539-1760  
judith.johnson@state.mn.us

Financial Analysis
Barb Carey  
Audit Director, Analysis  
(651) 539-1757  
barbara.carey@state.mn.us

Government Relations
Megan Verdeja  
Director of Government Affairs  
(651) 539-1447  
megan.verdeja@state.mn.us

Information Systems
Gabriel Pereira  
Insurance Information Systems Coordinator  
(651) 539-1693  
gabriel.pereira@state.mn.us

Legal
Kathleen Finnegan  
General Counsel  
(651) 539-1450  
kathleen.finnegan@state.mn.us

Media Relations/Public Information
Mo Schriner  
Communications Director  
(651) 539-1463  
mo.schriner@state.mn.us

Policy and Form: Life/Accident/Health
Tammy Lohmann  
Director, Insurance Product Filings  
(651) 539-1731  
tammy.lohmann@state.mn.us

Policy and Form Filing: Property and Casualty-Commercial and Personal Lines
Tammy Lohmann  
Director, Insurance Product Filings  
(651) 539-1731  
tammy.lohmann@state.mn.us
MINNESOTA

Policy and Form Filing: Workers' Compensation
Tammy Lohmann (651) 539-1731
director, Insurance Product Filings................................................................. tammy.lohmann@state.mn.us

Premium Tax
Jacob Sisterman (651) 556-4917
Lead Auditor........................................................................................................ jacob.sisterman@state.mn.us
Mike Chaney, Mississippi’s 11th Commissioner of Insurance and State Fire Marshal, is currently serving his third term in office. First elected in 2007, he brought extensive business knowledge and experience to the office combined with 15 years of service in the Mississippi House of Representatives and Senate. His priorities throughout his terms in office remain steadfastly committed to consumer protection and application of technology for efficiency of the department to serve the state and consumers. He is leading the department in making strides in health care reform; disaster recovery from flood, tornado and hurricane events; bail bond industry reform; and reductions in state fire deaths.

An active member of the NAIC, Chaney serves on numerous committees, task forces and working groups. Among the issues he is involved in addressing are examination oversight, accounting practices, producer licensing, health insurance and managed care, senior issues, catastrophe and property and casualty insurance.

As Commissioner, he was inducted into the Insurance Hall of Fame at his alma mater, Mississippi State University. He received the Distinguished Service Award from the University of Mississippi Risk Management and Insurance program and its Professional Society. He has been named one of the top insurance professionals by Insurance Business America magazine and was named a Healthcare Hero by the Mississippi Business Journal. Chaney has served on numerous community development entities and corporate boards.

Chaney is also a Rotarian and Paul Harris Fellow. He is a veteran of the United States Army, serving in Vietnam. Chaney and his wife, Mary, have three children and eight grandchildren.
MISSISSIPPI

Mark Haire  
Deputy Commissioner .................................................................................................................. mark.haire@mid.ms.gov

(601) 359-1514

CONTACT PERSONS

NAIC Liaison
Mark Haire  
Deputy Commissioner ............................................................................................................... mark.haire@mid.ms.gov

(601) 359-1514

Accident and Health Insurance
Bob Williams  
Director, Life and Health Actuarial Division .................................................................................. bob.williams@mid.ms.gov

(601) 359-2012

Agent Licensing
Vanessa Miller  
Director, Licensing Division ........................................................................................................ vanessa.miller@mid.ms.gov

(601) 359-2132

Annual Statements
David Browning  
Director, Financial and Market Regulation .................................................................................... david.browning@mid.ms.gov

(601) 359-9218

Consumer Counseling Program for Seniors
Andy Case  
Director, Consumer Services Division ......................................................................................... andy.case@mid.ms.gov

(601) 359-2453

Corporate Changes
Nancy Cross  
Director, Statutory Compliance .................................................................................................... nancy.cross@mid.ms.gov

(601) 359-3571

Information Technology
John Morris  
Director, Information Technology Division .................................................................................... john.morris@mid.ms.gov

(601) 359-2993

Department Counsel
Kim Causey  
Special Assistant Attorney General .............................................................................................. kim.causey@mid.ms.gov

(601) 359-2460

Investigations
John Hornback  
Chief Investigator ......................................................................................................................... john.hornback@mid.ms.gov

(601) 359-2138

Deposits
David Browning  
Director, Financial and Market Regulation .................................................................................... david.browning@mid.ms.gov

(601) 359-9218

Examinations-Agent

© 1991-2021 National Association of Insurance Commissioners
8/6/2021
MISSISSIPPI

David Browning (601) 359-9218
david.browning@mid.ms.gov

Examinations-Financial
David Browning (601) 359-9218
david.browning@mid.ms.gov

Examinations-Market Conduct
David Browning (601) 359-9218
david.browning@mid.ms.gov

Fees
Nancy Cross (601) 359-3571
nancy.cross@mid.ms.gov

Life Insurance
Andy Case (601) 359-2453
andy.case@mid.ms.gov

Media Relations/Public Information
Beth Reiss (601) 359-2403
beth.reiss@mid.ms.gov

New Company Licensing
David Browning (601) 359-9218
david.browning@mid.ms.gov

Policy and Form Filing-Life and Health
Bob Williams (601) 359-2012
bob.williams@mid.ms.gov

Policy and Form Filing-Property and Casualty
John Wells (601) 359-3575
john.wells@mid.ms.gov

Premium Tax (Licensed)
Derrick Barnes (601) 923-7083
derrick.barnes@dor.ms.gov

Premium Tax (Surplus Lines)
Peggy Dronet (601) 713-1111
pdronet@msla.org

Property and Casualty-Commercial Lines
John Wells (601) 359-3575
john.wells@mid.ms.gov

© 1991-2021 National Association of Insurance Commissioners
8/6/2021 125
MISSISSIPPI

Property and Casualty-Personal Lines
John Wells (601) 359-3575
Director, Property and Casualty Rating Division
john.wells@mid.ms.gov

Receivership
Michelle Partridge (601) 359-2133
Special Assistant Attorney General
michelle.partridge@mid.ms.gov

Renewal of Company Licensing/Line Changes
Glenda Phillips (601) 359-2713
Statutory Compliance Division
glenda.phillips@mid.ms.gov

Surplus Lines
Nancy Cross (601) 359-3571
Director, Statutory Compliance
nancy.cross@mid.ms.gov
Chlora Lindley-Myers was appointed director of the Missouri Department of Commerce and Insurance. She was confirmed by the Missouri Senate on April 13, 2017. She leads the department that protects consumers and ensures a strong and stable insurance market through the regulation of professionals and businesses that impact Missourians' lives daily. She has served in several senior positions in the legislative, judicial and executive branches of government. She has also served in leadership roles in the regulatory and insurance industries, as well as within the National Association of Insurance Commissioners (NAIC). In addition to Missouri, she has worked for both the Kentucky Department of Insurance and the Tennessee Department of Commerce and Insurance, and for the NAIC. She holds an undergraduate degree from Mount Holyoke College in Massachusetts and a law degree from the University of Connecticut. Chlora is licensed to practice law in various states, including Missouri. She has received national recognition for her work. As the Deputy Commissioner of Tennessee’s Department of Commerce and Insurance, she was awarded the Robert Dineen Award for Outstanding Service and Contribution to the State Regulation of Insurance. In August of 2020, she received the Al Greer Award for her exceptional dedication, knowledge and support of the field of insurance regulation by the Insurance Examiners Regulatory Society (IRES). Director Lindley-Myers currently serves as Vice President of the NAIC. She continues to serve on the Executive (EX) Committee and the Government Relations Leadership Committee. Chlora currently also serves in additional leadership roles with the NAIC, Chair of the Reinsurance (E) Task Force, Vice-Chair of the Market Information Systems (D) Task Force, Vice Chair of the Consumer Participation Board of Trustees, Co-Vice Chair of the Special (EX) Committee on Race and Insurance, member of the Financial Condition (E) Committee, and member of the International Insurance Relations (G) Committee.

Missouri Department of Commerce and Insurance
P.O. Box 690
Jefferson City, Missouri 65102-0690

Email Address
news@dci.mo.gov

Phone Numbers
Main (573) 751-4126
Producer Licensing (573) 751-3518

Fax Numbers
Producer Licensing (573) 526-3416
Financial Examinations (573) 526-2092
Life and Health (573) 526-4839
Property and Casualty (573) 526-4839

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://dci.mo.gov
Make Checks Payable to: Department of Commerce and Insurance (for department fees) Director of Revenue (for premium taxes)
MISSOURI

Jo LeDuc
  Director, Insurance Market Regulation.......................................................(573) 751-2430

John Rehagen
  Director, Insurance Company Regulation...................................................(573) 526-4877

Shannon Schmoeger
  Chief Financial Examiner, Insurance Company Regulation............................(573) 526-4877

Stewart Freilich
  Chief Market Conduct Examiner, Insurance Market Regulation............................(573) 751-2430

Carrie Couch
  Director, Consumer Affairs..............................................................................(573) 751-1922

Grady Martin
  Director, Administration...................................................................................(573) 751-7223

Rich Lamb
  Director, Legislative Affairs.............................................................................(573) 526-3587

Susan Cardwell
  Budget Officer.....................................................................................................(573) 526-2938

Lori Croy
  Director, Communications.................................................................................(573) 751-2562

CONTACT PERSONS

Agent/Producer Licensing
Brenda Otto
  Manager, Licensing..............................................................brenda.otto@insurance.mo.gov

Annual Statement
Debbie Doggett
  Chief Financial Analyst............................................................debbie.doggett@insurance.mo.gov

Captive Insurance
Sam Komo
  Manager, Captive Program..............................................................(573) 522-9932

Company Licensing and Fees
Sherry Mann
  Admissions Specialist............................................................Sherry.Mann@insurance.mo.gov

Deposits
Toni Charlton
  Financial Analyst..............................................................toni.charlton@insurance.mo.gov

Examinations-Agent Investigations

© 1991-2021 National Association of Insurance Commissioners
8/6/2021
MISSOURI

Marjorie Thompson (573) 751-1922
Chief Investigator
Marjorie.Thompson@insurance.mo.gov

Examinations-Financial
Shannon Schmoeger (573) 526-4877
Chief Financial Examiner
Shannon.Schmoeger@insurance.mo.gov

Examinations-Market Conduct
Stewart Freilich (573) 751-2430
Chief Market Conduct Examiner
Stewart.Freilich@insurance.mo.gov

Guaranty Funds

Life and Health
(573) 634-8455

Property and Casualty
(573) 634-8455

Health, Life and Disabilities Complaints
Jessica Schrimpf (573) 751-2640
Manager, Health, Life and Disability Complaints
jessica.schrimpf@insurance.mo.gov

Information Systems
Preston Feeler (573) 751-7023
Information Management Officer
Preston.Feeler@dci.mo.gov

Policy and Form Filing-Life and Health
Camille Anderson-Weddle (573) 522-3311
Manager, Life and Health
Camille.Anderson@insurance.mo.gov

Policy and Form Filing-Property and Casualty
LeAnn Cox (573) 751-1947
Manager, Property and Casualty
LeAnn.Cox@insurance.mo.gov

Premium Tax
Noland Stuecken (573) 526-4986
Tax Auditor
noland.stuecken@insurance.mo.gov

Property and Casualty Complaints
Jeana Thomas (573) 751-2640
Manager, Property and Casualty
jeana.thomas@insurance.mo.gov

Receivership
Shelley Forrest (573) 522-6115
Manager, Receivership
Shelley.Forrest@insurance.mo.gov

Statistical Reporting

© 1991-2021 National Association of Insurance Commissioners
8/6/2021 129
Troy Downing was elected Montana State Auditor in 2020. As the State Auditor and Commissioner of Securities and Insurance, Downing oversees the criminal justice agency protecting Montana's consumers by ensuring fairness, transparency, and access for two of the state's largest industries—securities and insurance. As Commissioner, Downing is committed to consumer education and advocacy, holding bad actors accountable, lowering insurance costs, and reducing unnecessary regulations for Montana businesses. Due to its favorable regulatory environment overseen by Downing, Montana is one of the largest captive domiciles in the United States.

As State Auditor, Downing also serves on the Montana Board of Land Commissioners overseeing management and stewardship of state trust lands for the primary benefit of funding Montana's public education system.

Downing began his career in education as a research scientist and educator at the Courant Institute of Mathematical Sciences at New York University. In the 1990s, he founded a technology startup company that he successfully merged with Yahoo! Inc. Downing then went on to help other startup companies succeed through seed funding and mentorship. After his career in the tech industry, Downing founded a nationwide commercial insurance company and a nationwide real estate firm that creates, sells, and manages real estate investment securities.

Downing’s strong sense of public service led him to enlist after 9/11 in the U.S. Air Force/Air National Guard, serving eight years in a Combat Search and Rescue squadron and serving two tours of duty in Afghanistan. Today, he continues his service to veterans as an advisory board member to and volunteer for the Warriors and Quiet Waters Foundation, a Montana-based organization that uses fly fishing and Montana’s natural beauty as a simple, but powerfully effective, healing therapy for post-9/11 combat veterans and their families. In response to the Covid-19 pandemic, and as a Montana distillery co-owner, he produced and distributed millions of hand sanitizer bottles across the nation.

Downing and his wife, Heather, have four children and currently live in Helena, MT.

**Mailing Address**
Office of the Commissioner of Securities and Insurance
Montana State Auditor
840 Helena Ave.
Helena, Montana 59601

**Email Address**
See individual email addresses

**Phone Numbers**
Main (406) 444-2040
Toll-Free Number (In-state only) (800) 332-6148

**Fax Numbers**
Main (406) 444-3497

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday
**Website:** http://csimt.gov
**Make Checks Payable to:** Montana State Auditor's Office

Troy Downing
Commissioner of Securities and Insurance, Montana State Auditor
(406) 444-2040
Troy.Downing@mt.gov
MONTANA

Mary Belcher                                    (406) 444-5789
  Deputy State Auditor.................................................................Mary.Belcher@MT.gov

Molly Plummer                                  (406) 444-2042
  Chief of Staff.................................................................Molly.Plummer@MT.gov

Bob Biskupiak                                   (406) 444-5438
  Deputy Insurance Commissioner.................................bob.biskupiak@mt.gov

Ole Olson                                      (406) 444-1295
  Chief Legal Counsel..................................................oolson@MT.gov

Jackie Jones                                    (406) 444-3412
  Government Affairs Director........................................Jackie.Jones@MT.gov

Sam Loveridge                                  (406) 444-3152
  Communications Director..............................................sam.loveridge@mt.gov

Sharon Richetti                                (406) 444-2894
  Policy Holder Services Bureau Chief..........................srichetti@mt.gov

Steve Matthews                                 (406) 444-9768
  Chief, Examinations Bureau/Captive Insurance Coordinator...............................................................smatthews@mt.gov

Mari Kindberg                                  (406) 444-5220
  Rates and Forms Bureau Chief........................................mkindberg@mt.gov

Staci Litschauer                               (406) 444-2041
  Administrator, Centralized Services Division..........................slitschauer@mt.gov

Connie Griffith                                (406) 444-1867
  Financial Specialist..................................................connie.griffith@mt.gov

CONTACT PERSONS

NAIC Liaison
Bob Biskupiak                                    (406) 444-5438
  Deputy Insurance Commissioner........................................bob.biskupiak@MT.gov

Annual Statements and Company Licensing
Steve Matthews                                 (406) 444-4372
  Chief Financial Examiner, Examinations Bureau..........................smatthews@mt.gov

Consumer Complaints and Inquires
Sharon Richetti                                (406) 444-2894
  Policy Holder Services Bureau Chief..........................srichetti@mt.gov

Deposits
Steve Matthews                                 (406) 444-4372
  Chief Financial Examiner, Examinations Bureau..........................smatthews@mt.gov

© 1991-2021 National Association of Insurance Commissioners
8/6/2021  132
MONTANA

Examinations-Financial
Steve Matthews (406) 444-4372
Chief Financial Examiner, Examinations Bureau smatthews@mt.gov

Market Conduct
David Dachs (406) 444-9722
Market Conduct Examiner, Insurance Services Bureau ddachs@mt.gov

Media Relations/Public Information
Sam Loveridge (406) 444-3152
Public Information sam.loveridge@mt.gov

Policy and Form Filing
Mari Kindberg (406) 444-5220
Rates and Forms Bureau Chief mkindberg@mt.gov

Policy and Form Filing-Health Specialist
Vacant Compliance Analyst (406) 444-3720

Policy and Form Filing-Property and Casualty, Annuity Specialist
Vacant Compliance Analyst (406) 444-3720

Premium Tax
Steve Matthews (406) 444-4372
Chief Financial Examiner, Examinations Bureau smatthews@mt.gov

Rate Filing-Life and Health
Ashley Perez (406) 444-5220
Actuary aperez@mt.gov

Rate Filing-Property and Casualty
Mari L. Kindberg, FCAS, MAAA (406) 444-5220
Actuary mkindberg@mt.gov
Eric Dunning was appointed Director of Insurance by Governor Pete Ricketts effective April 19, 2021. Prior to his appointment, Eric served as the director of government affairs at Blue Cross and Blue Shield of Nebraska. He has over 15 years of experience as an attorney for the Department of Insurance, having advised the agency leadership on legal matters pertaining to insurance regulation from 1998 to 2013. His professional career began as an attorney for the Colorado General Assembly.

Dunning earned his bachelor of arts in History from the University of Nebraska-Lincoln, where he graduated Phi Beta Kappa, and he holds a juris doctor from the University of Notre Dame Law School. He’s a member of the Nebraska Bar Association. Dunning currently serves as Treasurer of the Nebraskaland Foundation.

In his spare time, Dunning enjoys working on his family farm. He is happily married with two children.

Term of Office At the Pleasure of the Governor
Appointed: April 19, 2021
NEBRASKA

Connie VanSlyke  (402) 471-4647
Administrator, Property and Casualty  connie.vanslyke@nebraska.gov

Laura Arp  (402) 471-4635
Administrator, Life and Health Policy  laura.arp@nebraska.gov

Barbara Peterson  (531) 500-2349
Administrator, Consumer Affairs  barbara.petersen@nebraska.gov

Kevin Schlautman  (402) 471-4707
Administrator, Producer Licensing  kevin.schlautman@nebraska.gov

Peggy Jasa  (402) 471-4632
Public Information Officer  peg.jasa@nebraska.gov

Rhonda Ahrens  (402) 471-4631
Chief Actuary  rhonda.ahrens@nebraska.gov

Kimberly Church  (402) 471-4999
Fraud Division Chief  kimberly.church@nebraska.gov

CONTACT PERSONS

NAIC Liaison
Peggy Jasa  (402) 471-4632
Public Information Officer  peg.jasa@nebraska.gov

Accident/Health Insurance
Laura Arp  (402) 471-4635
Administrator, Life and Health Policy  laura.arp@nebraska.gov

Agent Licensing
Kevin Schlautman  (402) 471-4707
Administrator, Producer Licensing  kevin.schlautman@nebraska.gov

Annual Statements
Justin Schrader  (402) 471-4734
Chief Examiner  justin.schrader@nebraska.gov

Company Admissions
Kristy Hadden  (402) 471-0373
Life and Health, Property and Casualty Admissions  kristy.hadden@nebraska.gov

Consumer Complaints and Inquires
Barbara Peterson  (531) 500-2349
Administrator, Consumer Affairs  barbara.petersen@nebraska.gov

Department Counsel
Martin Swanson  (402) 471-4503
Deputy Director & General Counsel  martin.swanson@nebraska.gov
NEBRASKA

Deposits
Lori Bruss
Securities Officer ................................................................. (402) 471-4045 loribruss@nebraska.gov

Examinations-Agent
Kevin Schlautman
Administrator, Producer Licensing ........................................ (402) 471-4707 kevinschlautman@nebraska.gov

Examinations-Financial
Justin Schrader
Chief Examiner ........................................................................... (402) 471-4734 justinschrader@nebraska.gov

Examinations-Market Conduct
Reva Vandevoorde
Supervisor, Market Conduct ...................................................... (402) 471-4652 revalandevoorde@nebraska.gov

Fees
Justin Schrader
Chief Examiner ........................................................................... (402) 471-4734 justinschrader@nebraska.gov

Insurance Fraud
Kimberly Church
Fraud Division Chief ................................................................. (402) 471-4999 kimberlychurch@nebraska.gov

Life Insurance
Laura Arp
Administrator, Life and Health Policy ........................................ (402) 471-4635 lauraarp@nebraska.gov

Media Relations
Peggy Jasa
Public Information Officer ......................................................... (402) 471-4632 pegjasa@nebraska.gov

Policy and Form Filing-Life and Health
Laura Arp
Administrator, Life and Health Policy ........................................ (402) 471-4635 lauraarp@nebraska.gov

Policy and Form Filing-Property and Casualty
Connie VanSlyke
Administrator, Property and Casualty ......................................... (402) 471-4647 connievanslyke@nebraska.gov

Premium Tax
Martha Hettenbaugh
Tax Analyst .................................................................................. (402) 471-4671 marthahtettenbaugh@nebraska.gov

Property and Casualty-Commercial Lines
NEBRASKA

Connie VanSlyke (402) 471-4647
Administrator, Property and Casualty
connie.vanslyke@nebraska.gov

Property and Casualty-Personal Lines
Connie VanSlyke (402) 471-4647
Administrator, Property and Casualty
connie.vanslyke@nebraska.gov

Statistical Reporting
Connie VanSlyke (402) 471-4647
Administrator, Property and Casualty
connie.vanslyke@nebraska.gov

Receivership
Martin Swanson (402) 471-4503
Deputy Director & General Counsel
martin.swanson@nebraska.gov
NEVADA

Nevada Insurance Commissioner, Barbara D. Richardson assumed the role of Insurance Commissioner in the great state of Nevada in March of 2016. Prior to accepting that role, Barbara had been the New Hampshire Insurance Department's Director of Operations and Fraud for 12 years. Before that she worked at various times in her career for CNA, Kemper Financial, the Federal Reserve Bank in Chicago and Putnam Securities.

Barbara is a graduate of Vassar College and has a law degree from the University of New Hampshire School of Law and an MBA from Loyola University in Chicago. She has been an active member on the national level of the NAIC's various Committees, Task Forces and Work Groups including most recently, the Innovation Task Force, the SERFF Board and the Antifraud Task Force. Barbara has three grown sons whom she is very proud of and who live throughout the United States.

Barbara D. Richardson
Commissioner

Term of Office: At the Pleasure of the Director of the Department of Business and Industry
Appointed: March 7, 2016

Mailing Address
Nevada Department of Business and Industry
Division of Insurance
1818 East College Parkway, Suite 103
Carson City, Nevada 89706

Street Address
Same as mailing address

Las Vegas Address
3300 West Sahara Avenue, Suite 275
Las Vegas, Nevada 89102

Email Address
insinfo@doi.nv.gov

Phone Numbers
Main (775) 687-0700
Toll-Free Number (In-State Only) (888) 872-3234
Las Vegas Number (702) 486-4009

Fax Numbers
Main (775) 687-0787
Las Vegas Number (702) 486-4007

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: http://doi.nv.gov/
Make Checks Payable to: Nevada Division of Insurance

Barbara D. Richardson
Commissioner

© 1991-2021 National Association of Insurance Commissioners
8/6/2021 139
NEVADA

Stephanie McGee
  Chief Deputy Commissioner, Carson City ................................................................. (775) 687-0758

Nick Stosic
  Deputy Commissioner, Carson City .................................................................................. (775) 687-0783

David Cassetty
  Deputy Commissioner, Las Vegas .................................................................................... (702) 486-4379

CONTACT PERSONS

Accident/Health Insurance
 Mark Garratt
  Chief Insurance Examiner ............................................................................................... mgarratt@doi.nv.gov

Producer Licensing
 Stephanie McGee
  Chief Deputy Commissioner ........................................................................................... sbmcgee@doi.nv.gov

Annual Statements
 Peter Rao
  Assistant Chief Insurance Examiner ................................................................................ prao@doi.nv.gov

Captive Insurers
 Nick Stosic
  Deputy Commissioner ...................................................................................................... nstosic@doi.nv.gov

Company Fees-Licensing
 Kathy Kelley
  Administrative Assistant .................................................................................................. kkelley@doi.nv.gov

Consumer Complaints and Inquires
 Linda Stratton
  Supervising Compliance Investigator, Las Vegas .............................................................. lstratton@doi.nv.gov

David Cassetty
  Deputy Commissioner, Las Vegas .................................................................................... dcassetty@doi.nv.gov

Corporate and Financial Affairs
 Peter Rao
  Assistant Chief Insurance Examiner ................................................................................ prao@doi.nv.gov

Division Counsel
 Alexia Emmermann
  Chief Legal Counsel ........................................................................................................ (775) 687-0701

Deposits
 Denise Costello
 .............................................................................................................................................. (775) 687-0752

© 1991-2021 National Association of Insurance Commissioners
8/6/2021 140
NEVADA

Enforcement
David Cassetty
Deputy Commissioner .......................................................... david.cassetty@doi.nv.gov
(702) 486-4379
Stephanie Canter
Enforcement Chief ................................................................. slcanter@doi.nv.gov
(702) 486-4598
Cheryl Allen-Stallworth
Compliance Officer, Las Vegas .................................................. estallworth@doi.nv.gov
(702) 486-4632
Sonja Whitten
Compliance Investigator, Las Vegas ......................................... srwhitten@doi.nv.gov
(702) 486-4597
John Parnell
Compliance Investigator, Las Vegas ......................................... jparnell@doi.nv.gov
(702) 486-4394
Julie Wisbar
Compliance Investigator, Carson City ..................................... jwisbar@doi.nv.gov
(775) 687-0713
Jonathan Wycoff
Compliance Investigator, Carson City ..................................... jhwyncoff@doi.nv.gov
(775) 687-0718

Examinations-Agent
Joel Bengo
Chief Insurance Examiner ....................................................... jbengo@doi.nv.gov
(775) 687-0743

Examinations-Financial
Peter Rao
Assistant Chief Insurance Examiner ........................................ prao@doi.nv.gov
(775) 687-0757

Examinations-Market Conduct
Nick Stosic
Deputy Commissioner .......................................................... nstosic@doi.nv.gov
(775) 687-0783

Information Systems
Dennis McGehee
IT Professional ........................................................................ dmcgehee@doi.nv.gov
(775) 687-0785

Life and Health Insurance
Mark Garratt
Chief Insurance Examiner ....................................................... mgarratt@doi.nv.gov
(775) 687-0736

Market Regulation
Peggy Willard-Ross
Insurance Examiner ............................................................... pwillard@doi.nv.gov
(775) 687-0760

Media Relations/Public Information
NEVADA

Yeraldin Deavila
Public Information Officer
(775) 687-0772
ydeavila@doi.nv.gov

Policy and Form Filing-Life and Health
Mark Garratt
Chief Insurance Examiner
(775) 687-0736
mgarratt@doi.nv.gov

Policy and Form Filing-Property and Casualty
Mark Garratt
Chief Insurance Examiner
(775) 687-0736
mgarratt@doi.nv.gov

Property and Casualty-Commercial Lines
Mark Garratt
Chief Insurance Examiner
(775) 687-0736
mgarratt@doi.nv.gov

Property and Casualty-Personal Lines
Mark Garratt
Chief Insurance Examiner
(775) 687-0736
mgarratt@doi.nv.gov

Statistical Reporting
Gennady Stolyarov
Lead Actuary
(775) 687-0766
gstolyarov@doi.nv.gov

Self-Insured Workers' Compensation
Maurice Fuller
Insurance Examiner
(775) 687-0742
mfuller@doi.nv.gov
Chris Nicolopoulos is Commissioner of the New Hampshire Insurance Department. He was nominated by Governor Chris T. Sununu and unanimously approved by the New Hampshire Executive Council. Previously, Commissioner Nicolopoulos served as the President and CEO of the New Hampshire Association of Insurance Agents for five years. Prior to leading the NH Association of Insurance Agents, he was an associate at Preti, Flaherty, Beliveau & Pachios PLLP, and Government Affairs Director at the New Hampshire Association of Realtors. Commissioner Nicolopoulos earned his J.D. from New England Law School and his Bachelor of Arts in History from the University of New Hampshire. Since 2002, Nicolopoulos has been licensed to practice law in New Hampshire and Massachusetts. He lives in Bow, New Hampshire.

Chris Nicolopoulos
Commissioner

Term of Office: Five Years (Ends June 9, 2023)
Appointed: February 19, 2020

Mailing Address
New Hampshire Insurance Department
21 South Fruit Street, Suite 14
Concord, New Hampshire 03301

Street Address
Same as mailing address

Phone Numbers
Main (603) 271-2261
Toll-free (800) 852-3416
Financial Exam/Licensing/Consumer 1 (603) 271-2241

Fax Numbers
Main (603) 271-1406

Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday
Website: www.nh.gov/insurance
Make Checks Payable to: Treasurer, State of New Hampshire

D.J. Bettencourt
Deputy Commissioner ...........................................................................................................(603) 271-2261

Linda Zalinskie
Assistant to the Deputy Commissioner ..................................................................................(603) 271-2261

Sandra Barlow
Assistant to the Commissioner .................................................................................................(603) 271-2261

Christie Rice
Assistant Commissioner .............................................................................................................(603) 271-2261

© 1991-2021 National Association of Insurance Commissioners
8/6/2021 143
NEW HAMPSHIRE

Douglas Bartlett
Director, Financial Regulation Division
(603) 271-2879

Tyler Brannen
Director, Life and Health Division
(603) 271-2396

David Sky
Chief Actuary, Life, Accident and Health Division
(603) 271-2506

James Fox
Director, Property and Casualty Division
(603) 271-2502

Christian Citarella
Chief Actuary, Property and Casualty Division
(603) 271-2113

Heather Silverstein
General Counsel
(603) 271-2261

Vacant
Enforcement Counsel
(603) 271-4137

Theodore Perkins, Jr
Information Technology
(603) 271-2518

Keith Nyhan
Director, Consumer Services
(603) 271-3304

CONTACT PERSONS

NAIC Liaison
Christie Rice
Assistant Commissioner
(603) 271-2261

Accident and Health Insurance
Tyler Brannen
Director of Health Economics
(603) 271-2396

Agent Licensing
Christie Rice
Assistant Commissioner
(603) 271-2261

Annual Statements
Patricia Gosselin
Chief Financial Analyst, Financial Regulation Division
(603) 271-2920

Company Licensing
Patricia Gosselin
Chief Financial Analyst, Financial Regulation Division
(603) 271-2920

Consumer Services

© 1991-2021 National Association of Insurance Commissioners
8/6/2021
NEW HAMPSHIRE

Keith Nyhan
    Director, Consumer Services Division  (603) 271-3304

Deposits
Tracey Russo
    Financial Records Auditor, Financial Regulation Division (603) 271-2528

Examinations-Agent
Christie Rice
    Assistant Commissioner  (603) 271-2261

Examinations-Financial
Colin Wilkins
    Chief Financial Examiner, Financial Regulation Division (603) 271-2374

Examinations-Market Conduct
Edwin Pugsley
    Chief Examiner, Property and Casualty Market Regulation (603) 271-3711

Maureen Belanger
    Chief Examiner, Life and Health Market Regulation (603) 271-2828

Fees
Norma Stallings
    Tax and Revenue Administrator  (603) 271-2391

General Counsel
Heather Silverstein
    (603) 271-2261

Insurance Fraud
Heather Silverstein
    General Counsel  (603) 271-2261

Media Relations/Public Information
Andrew Demers
    Director, Communications  (603) 271-3781

Outreach Coordinator
Tiffany Fuller
    Outreach Coordinator, Communications  (603) 271-3886

Policy and Form Filing-Life, Accident and Health
Jason Dexter
    Compliance Administrator, Life and Health Division  (603) 271-3041

Policy and Form Filing-Property and Casualty
NEW HAMPSHIRE

Frank Cardamone
Compliance Administrator, Property and Casualty Division ...........................................(603) 271-2163

Premium Tax
Norma Stallings
Tax and Revenue Administrator .........................................................................................(603) 271-2391

Property and Casualty Insurance
James Fox
Director, Property and Casualty Division ............................................................................(603) 271-2502

Property and Casualty-Commercial Lines
Edwin Pugsley
Chief Examiner, Property and Casualty Market Conduct Division ....................................(603) 271-3711

Statistical Reporting-Property and Casualty Market Analysis
Christian Citarella
Chief Actuary, Property and Casualty Division ....................................................................(603) 271-2113
NEW JERSEY

Marlene Caride took the oath of office as Commissioner of Banking and Insurance on June 27, 2018. She was named Acting Commissioner by Governor Phil Murphy and began serving on January 16, 2018. Caride is the first Hispanic to head the department, where she oversees New Jersey's insurance, banking and real estate industries.

Prior to joining the department, Caride was a member of the New Jersey General Assembly representing the 36th Legislative District. During her three terms in the Assembly, Caride served on the Assembly Financial Institutions and Insurance Committee, the Assembly Appropriations Committee and the New Jersey Legislative Select Committee on Investigation. She also chaired the Assembly Education Committee and was vice-chair of the Assembly Transportation and Independent Authorities Committee.

Caride was a partner in the Union City, NJ, law firm of Gonzalez & Caride. She also served as the municipal prosecutor for the Ridgefield Municipal Court and Zoning Board attorney for the municipalities of South Hackensack, NJ, and Saddle Brook, NJ.

Earlier in her career, Caride served as legal counselor to the West New York Parking Authority and the alcoholic beverage control (ABC) prosecutor for the city of West New York, NJ. She also served as a special civil part mediator for the Hudson County Superior Court Law Division.

Caride is a member of the Bar of the Supreme Court of the United States, the New Jersey State Bar Association, the Hudson County Bar Association and the Hispanic Bar Association of New Jersey.

Caride earned a law degree from California Western School of Law and a bachelor's degree in education from Fairleigh Dickinson University. She resides in Ridgefield, NJ.

Mailing Address
State of New Jersey
Department of Banking and Insurance
20 West State Street
P.O. Box 325
Trenton, New Jersey 08625-0325

New Jersey Personal Automobile Insurance Plan
Laurel Corporate Center
10000 Midlantic Drive, Suite 403
W Mount Laurel, New Jersey 08054

Phone Numbers
Main (609) 292-7272
Satellite Consumer Center, Newark (973) 648-4713
Toll-Free Number (800) 446-7467
Newark Main (973) 622-6014
Mount Laurel Main (856) 722-0030

Fax Numbers
Main (609) 984-5273
Newark Main (973) 622-6110
Mount Laurel Main (856) 722-9382

Office Hours: 8:30 a.m.-5:00 p.m., Monday-Friday
Website: www.dobi.nj.gov
Make Checks Payable to: Department of Banking and Insurance
NEW JERSEY

Marlene Caride
Commissioner............................................................................................................................................(609) 633-7667

Justin Zimmerman
Chief of Staff.............................................................................................................................................(609) 633-7667

Peter L. Hartt
Director, Division of Insurance......................................................................................................................(609) 292-7272

Kristine A. Maurer, Esq.
Assistant Director, Division of Insurance.....................................................................................................(609) 292-7272

Elijah Johnson
Director of Legislative Affairs...........................................................................................................................(609) 292-7272

Denise Illes
Chief of Regulation...........................................................................................................................................(609) 292-7272

Vacant
Assistant Commissioner, Administration...........................................................................................................(609) 292-7272

Steven P. Kerner, Jr.
Assistant Commissioner, Solvency Regulation...............................................................................................(609) 292-7272

Philip Gennace
Assistant Commissioner, Life and Health.........................................................................................................(609) 292-7272

Carl Sornson
Assistant Commissioner, Property and Casualty............................................................................................(609) 292-7272

Gale Simon
Assistant Commissioner, Consumer Protection..............................................................................................(609) 292-7272

William P. White
Assistant Commissioner, Captive Insurance......................................................................................................(609) 292-7272

Ralph Boeckman
Specialist, Market Regulation, Consumer Protection....................................................................................(609) 292-7272

Ellen DeRosa
Executive Director, Individual Health Coverage Program and Small Employer Health Benefits Program...............(609) 292-7272

Fredrick A. Huber
Executive Director, New Jersey, Compensation Rating and Inspection Bureau............................................(973) 622-6014

CONTACT PERSONS

NAIC Liaison
Peter L. Hartt
Director, Division of Insurance.......................................................................................................................peterhart@dobi.nj.gov
NEW JERSEY

Kristine A. Maurer, Esq.  (602) 292-7272
Assistant Director, Division of Insurance.................................................................kristine.maurer@dobi.nj.gov

Accident and Health Insurance
Philip Gennace  (609) 292-7272
Assistant Commissioner, Life and Health..............................................................(609) 292-7272

Agent Licensing
Ruth Jackson  (609) 292-7272
Supervisor, Insurance Producer Licensing............................................................ruth.jackson@dobi.nj.gov

Annual Statements
Joann Jones  (609) 292-7272
Technical Assistant II..................................................................................................joann.jones@dobi.nj.gov

Captive Insurance
William P. White  (609) 292-7272
Assistant Commissioner............................................................................................william.white@dobi.nj.gov

Company Licensing
Kwame Asare  (609) 292-7272
Supervising Insurance Examiner................................................................................kwame.asare@dobi.nj.gov

Consumer Complaints and Inquires
Gale Simon  (609) 292-7272
Assistant Commissioner, Consumer Protection Services........................................gale.simon@dobi.nj.gov

Department Counsel
James A. Carey, Jr., DAG, Office of the New Jersey Attorney General  (609) 984-8469
Section Chief..................................................................................................................james.carey@dol.lps.state.nj.us

Deposits
Kwame Asare  (609) 292-7272
Supervising Insurance Examiner................................................................................kwame.asare@dobi.nj.gov

Examinations-Agent
Gale Simon  (609) 292-7272
Assistant Commissioner, Consumer Protection Services........................................gale.simon@dobi.nj.gov

Examinations-Financial
Steven P. Kerner, Jr.  (609) 292-7272
Assistant Commissioner, Solvency Regulation..........................................................steve.kerner@dobi.nj.gov

Market Analysis, Market Conduct Examinations and Anti-Fraud Compliance
Ralph Boeckman  (609) 292-7272
Market Regulation Specialist.........................................................................................ralph.boeckman@dobi.nj.gov
NEW JERSEY

Financial Analysis
John Sirovetz
Supervising Insurance Examiner Solvency Regulation..................................................john.sirovetz@dobi.nj.gov

Life Insurance
Philip Gennace
Assistant Commissioner, Life and Health.................................................................................(609) 292-7272

Public Affairs
Trish Graber
Director........................................................................................................................................trish.graber@dobi.nj.gov

Policy and Form Filing-Life and Health
Philip Gennace
Assistant Commissioner, Life and Health.................................................................................(609) 292-7272

Policy and Form Filing-Property and Casualty
Carl Sornson
Assistant Commissioner, Property and Casualty.................................................................(609) 292-7272

Premium Tax
Tanveer Ahmed
Examiner II............................................................................................................................tanveer.ahmed@dobi.nj.gov

Property and Casualty-Commercial Lines
Carl Sornson
Assistant Commissioner, Property and Casualty.................................................................(609) 292-7272

Property and Casualty-Personal Lines
Carl Sornson
Assistant Commissioner, Property and Casualty.................................................................(609) 292-7272

Statistical Reporting
Sam Sacky
Actuarial Analyst..................................................................................................................samual.sacky@dobi.nj.gov

Bureau of Fraud Deterrence
Richard Besser
Chief of Investigations.............................................................................................................richard.besser@dobi.nj.gov

© 1991-2021 National Association of Insurance Commissioners
8/6/2021
NEW MEXICO

On January 1, 2020, Russell Toal became the New Mexico Superintendent of Insurance, having been chosen unanimously by the state Nominating Committee. The Office of the Superintendent of Insurance (OSI) serves all aspects of the insurance world in New Mexico and includes some notable special operations such as the Auto Theft Prevention program and the Patient Compensation Fund for malpractice actions. Prior to becoming Superintendent he served as a Deputy Secretary of the Human Services Department, leading several significant initiatives, including the innovative Enterprise HHS 2020 project that is designed to service multiple state agencies. In 2014, Toal began his work in New Mexico as the Deputy Director of the Human Services Department’s Division of Medical Assistance.

Before relocating to New Mexico in 2014, Toal served in several public service roles in Georgia, including Director of the State Cancer program, Commissioner of the Georgia Department of Community Health, which was responsible for the state Medicaid, PeachCare, State Health Planning, and Indigent Care Trust Fund programs, as well as the State Health Benefit Plan offering health benefits to all state and school personnel. Prior to creation of the Department of Community Health, for 11 years, Toal was both a Commissioner and Deputy Commissioner of the Georgia Department of Medical Assistance. In those roles, he was responsible for planning, management, and administration of the Georgia Medicaid program, which had a budget of $3.2 billion and paid health benefits on behalf of more than 950,000 recipients to nearly 40,000 providers. His last role with Georgia was serving as the Director of the Georgia Southern University College of Public Health’s Center for Rural Health and Research.

Toal received his Master of Public Health degree in Health Administration from the University of North Carolina at Chapel Hill and his undergraduate degree from the University of Illinois at Champaign-Urbana. He is a member of the New Mexico Public Health Association and an alumnus of the National Association of Medicaid Directors. He resides in Santa Fe, NM.

Mailing Address
Office of Superintendent of Insurance (OSI)
P.O. Box 1689
Santa Fe, New Mexico 87504-1689

Street Address (Santa Fe Office)
1120 Paseo de Peralta
Santa Fe, New Mexico 87501

Street Address (Albuquerque Office)
Office of Superintendent of Insurance (OSI)
6200 Uptown Blvd., Suite 400
Albuquerque, New Mexico 87110

Phone Numbers
Main (Santa Fe) (505) 827-4601
Toll-Free Number (In-State Only) (505) 427-5674

Fax Numbers
Main (Santa Fe) (505) 827-7434

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.osi.state.nm.us
Make Checks Payable to: Office of Superintendent of Insurance

Jennifer A. Catechis
Deputy Superintendent...jennifer.catechis@state.nm.us

© 1991-2021 National Association of Insurance Commissioners
8/6/2021
151
NEW MEXICO

Anna Krylova
Chief Actuary-Property and Casualty
(505) 827-4529
anna.krylova@state.nm.us

Bryan Brock
General Counsel to the Superintendent
(505) 827-4645
bryan.brock@state.nm.us

CONTACT PERSONS

Annual Statements
Joel Bengo
Chief Examiner
(505) 827-4645
joel.bengo@state.nm.us

Assigned Risk Pool-Workers’ Compensation
Bogdanka Kurahovic
(505) 827-4557
bogdanka.kurahovic@state.nm.us

Company Licensing
Ursula Almada
Supervisor
(505) 827-4438
ursula.almada@state.nm.us

Consumer Complaints and Inquires
Angelica Allen
Division Director
(505) 470-6586
AngelicaA.Allen@state.nm.us

Deposits and Fees
Leatrice Geckler
Compliance Division Director
(505) 827-4438
leatrice.geckler@state.nm.us

Examinations/Financial Analysis
Joel Bengo
Chief Examiner
(505) 827-4655
joel.bengo@state.nm.us

Health policy and Consumer Education Bureau-Affordable Care Act (ACA)
Viara Ianakieva
Staff Manager
(505) 827-4561
viara.ianakieva@state.nm.us
Paige Duhamel
Health Care Policy Manager
(505) 660-7108
paige.duhamel@state.nm.us

Insurance Fraud Bureau
Roberta Baca
Criminal Division Director
(505) 795-1755
roberta.baca@state.nm.us

Stop Fraud
(877) 807-4010

Investigations/Compliance
Mark Marquez
Staff Manager
(505) 827-4439
mark.marquez@state.nm.us

© 1991-2021 National Association of Insurance Commissioners
8/6/2021 152
NEW MEXICO

Managed Health Care Bureau
Margaret (Kika) Pena
Division Director .................................................................margaret.pena@state.nm.us
(505) 827-4561
Jessica Baker
Compliance Officer Supervisor ................................................jessica.baker@state.nm.us
(505) 827-4651

Life and Health Product Filing Bureau-Form Filing
Julie Weinberg
Division Director ........................................................................Julie.Weinberg2@state.nm.us
(505) 669-8578
Viara Ianakieva
Bureau Chief ........................................................................viara.ianakieva@state.nm.us
(505) 827-4651

Producer (Agent) Licensing
Victoria Baca
Bureau Chief ........................................................................victoriaa.baca@state.nm.us
(505) 827-4554

Property and Casualty-Policy and Form Filing
Ashley Hernandez
.....................................................................................ashley.hernandez@state.nm.us
(505) 827-4593

Premium Tax
Taxation and Revenue Department
State of New Mexico ..............................................................................................................https://www.tax.newmexico.gov/contact-us/
(505) 827-0700

Statistical Reporting
Anna Krylova
.....................................................................................anna.krylova@state.nm.us
(505) 827-4529

Title Insurance
Mickey VanCuren
Title Bureau Compliance Officer ..................................................mickey.vancuren@state.nm.us
(505) 827-4930
Laura Baca
Compliance Officer ........................................................................laura.baca@state.nm.us
(505) 827-4391
Linda A. Lacewell was nominated Superintendent of the New York State Department of Financial Services by Governor Andrew M. Cuomo on February 4, 2019. She was confirmed by the New York State Senate in June 2019. Lacewell most recently served as Chief of Staff and Counselor to the Governor. In that role, she oversaw Executive Chamber operations, as well as ethics and law enforcement matters.

Lacewell previously served as executive director of a cancer foundation initiative in Culver City, California. Prior to that, Lacewell served as Chief Risk Officer and Counselor to Governor Cuomo where she built and implemented the first statewide system for ethics, risk and compliance in agencies and authorities.

Lacewell was formerly special counsel to the Governor, as well as the architect of OpenNY, a state-of-the-art open data initiative. She also served as special counsel to Attorney General Cuomo, where she oversaw the public pension fund pay-to-play investigation and the out-of-network health insurance investigation, both of which led to nationwide systemic reform. Prior to that, Lacewell spent nine years as an assistant U.S. attorney for the Eastern District of New York, including two years on the Enron Task Force, and received the Henry L. Stimson Medal and the Attorney General's Award for Exceptional Service.

Lacewell earned her B.A. from New College of the University of South Florida and her J.D. with honors from the University of Miami School of Law. She clerked for a U.S. District Judge for the Southern District of Florida. Lacewell serves as an adjunct professor at New York University School of Law, teaching ethics in government, and previously served as an adjunct professor of law at Fordham University School of Law, teaching international criminal law.

Linda A. Lacewell
Superintendent

Term of Office: At the Pleasure of the Governor
Appointed: February 4, 2019
Confirmed: June 21, 2019
NEW YORK

Mona Bhalla  
Deputy Superintendent, Life Insurance Division ................................................................. mona.bhalla@dfs.ny.gov

Shirin Emami  
Executive Deputy Superintendent, Banking Division ............................................................ shirin.emami@dfs.ny.gov

Katie Lemire  
Executive Deputy Superintendent, Consumer Protection and Financial Enforcement Division .................................. katherine.lemire@dfs.ny.gov

Steven F. Kluger  
Executive Deputy Superintendent, Capital Markets ............................................................... steven.kluger@dfs.ny.gov

Justin Herring  
Executive Deputy Superintendent, Cybersecurity ................................................................. justin.herring@dfs.ny.gov

Matt Homer  
Executive Deputy Superintendent, Research and Innovation .................................................. matthew.homer@dfs.ny.gov

Nate Turnbull  
Executive Deputy Superintendent, External Affairs and Strategy Division ................................... nate.turnbull@dfs.ny.gov

Kevin Bishop  
Acting General Counsel ............................................................................................................. kevin.bishop@dfs.ny.gov

Sumit Sud  
Senior Deputy Superintendent for Insurance .............................................................................. sumit.sud@dfs.ny.gov

Avani Shah  
Deputy Superintendent for Insurance ....................................................................................... avani.shah@dfs.ny.gov

Robert Kasinow  
Assistant Deputy Superintendent for Property ............................................................................. robert.kasinow@dfs.ny.gov
North Carolina Insurance Commissioner and State Fire Marshal Mike Causey has been a small businessman, insurance agent, and insurance agency owner with 25 years in the insurance industry. He's a native of Guilford County and still lives in the same house on the Causey family farm where he grew up.

Commissioner Causey learned the values of hard work growing up on the family farm. After going off to school and serving the U.S. Army, Mike worked as a field engineer in the construction industry and then began his career in the insurance industry where he learned virtually every facet of the insurance industry - working as an agency manager, as superintendent of agencies and owning his own agency.

Commissioner Causey enjoys serving the citizens of North Carolina as the NC Department of Insurance meets the insurance and safety needs of North Carolina families and businesses.
NORTH CAROLINA

John Hoomani  
General Counsel  
(919) 807-6093  
john.hoomani@ncdoi.gov

Ted Brown  
Senior Policy Advisor  
(919) 807-6002  
ted.brown@ncdoi.gov

Debbie Walker  
Senior Deputy Commissioner, Captive Insurance Company Division  
(919) 807-6165  
debbie.walker@ncdoi.gov

Jackie Obusek  
Senior Deputy Commissioner, Company Services Group  
(919) 807-6166  
jackie.obusek@ncdoi.gov

Kathy Shortt  
Senior Deputy Commissioner, Consumer Assistance Group  
(919) 814-9874  
kathy.shortt@ncdoi.gov

Marty Sumner  
Senior Deputy Commissioner, Fraud Control Group  
(919) 807-6846  
marty.sumner@ncdoi.gov

Tracy Biehn  
Senior Deputy Commissioner, Product Regulation Group  
(919) 807-6889  
tracy.biehn@ncdoi.gov

CONTACT PERSONS

Actuarial Services  
Kevin Conley  
Chief Actuary  
(919) 807-6639  
kevin.conley@ncdoi.gov

Agent Services  
Angela Hatchell  
Deputy Commissioner  
(919) 807-6800  
asd@ncdoi.gov

Annual Statement Fees  
Sue Ann Webster  
Corporate Records Administrator  
(919) 807-6612  
sueann.webster@ncdoi.gov

Captives  
Debbie Walker  
Senior Deputy Commissioner  
(919) 807-6165  
debbie.walker@ncdoi.gov

Computer Systems and Telecommunications  
Keith Briggs  
Chief Information Officer  
(919) 807-6101

Consumer Assistance Programs  
Seniors' Health Insurance Information Program (SHIIP),  
Consumer Services Division, Health Insurance Smart NC  
(855) 408-1212

Enrique Coello  
Director, Latino and Minority Affairs  
(910) 305-2177  
enrique.coello@ncdoi.gov
NORTH CAROLINA

Joyce Johnson
Deputy Commissioner, Consumer Services
joyce.johnson@ncdoi.gov
(919) 814-9875

Melinda Munden
Deputy Commissioner, SHIIP
melinda.munden@ncdoi.gov
(919) 814-9942

Continuing Care-Retirement Centers and Self-Insured Workers' Compensation Individuals
Nancy Wise
Manager
nancy.wise@ncdoi.gov
(919) 807-6178

Controller's Office
Darlene Langston
Controller
darlene.langston@ncdoi.gov
(919) 807-6036

Engineering
Carl Martin
Deputy Commissioner
carl.martin@ncdoi.gov
(919) 647-0009

Financial Analysis and Company Licensing
Jessica Price
Chief Financial Analyst
jessica.price@ncdoi.gov
(919) 807-6169

Financial Examinations
Monique Smith
Deputy Commissioner
monique.smith@ncdoi.gov
(919) 807-6605

Fire and Rescue Commission
Kim Williams
Deputy Director
kim.williams@ncdoi.gov
(919) 647-0089

Fire and Rescue Training and Inspections
Brian Wade
Deputy Director
brian.wade@ncdoi.gov
(919) 647-0090

Life and Health Insurance
Ted Hamby
Deputy Commissioner
ted.hamby@ncdoi.gov
(919) 807-6058

Manufactured Building
Joe Sadler
Deputy Director
joe.sadler@ncdoi.gov
(919) 661-5880

Market Regulation
Teresa Knowles
Deputy Commissioner
teresa.knowles@ncdoi.gov
(919) 807-6886

NAIC Liaison
NORTH CAROLINA

Jackie Obusek
Senior Deputy Commissioner
(919) 807-6166
jackie.obusek@ncdoi.gov

Personnel
Janet Blount
Personnel Officer
(919) 807-6047
janet.blount@ncdoi.gov

Prevention, Programs and Grants
Shannon Bullock
Deputy Director
(919) 647-0071
shannon.bullock@ncdoi.gov

Property and Casualty Insurance
Fred Fuller
Deputy Commissioner
(919) 807-6080
fred.fuller@ncdoi.gov

Public Information
Marla Sink
Director
(919) 807-6017
marla.sink@ncdoi.gov

Regulatory Actions
Susan Coble
Chief Regulatory Specialist
(919) 807-6156
susan.coble@ncdoi.gov

Risk Management
Bryan Heckle
Deputy Director
(919) 661-5880
bryan.heckle@ncdoi.gov

Security Deposits
Hasije Harris
Collateral Securities Administrator
(919) 807-6613
hasije.harris@ncdoi.gov
Jon Godfread was elected North Dakota’s 22nd Insurance Commissioner on November 8, 2016. In service to the citizens of North Dakota, Godfread has prioritized consumer advocacy, ensuring North Dakotans are better aware of the services offered by the Insurance Department beyond industry regulation. He has also worked to restructure the department for efficient, effective use of tax-payer dollars, along with employee satisfaction.

On a national level, Godfread has been an active voice in discussions about insurance regulations including use of technology, air ambulance service, and healthcare reinsurance. He currently chairs the NAIC's Innovation and Technology Task Force.

Prior to serving as Insurance Commissioner, Godfread was most recently Vice President of Governmental Affairs for the Greater North Dakota Chamber in Bismarck. His background also includes banking and professional athletics. He has held prominent roles in discussions around the federal Affordable Care Act (ACA), across-the-board tax reductions for North Dakotans, creation of the North Dakota Outdoor Heritage Fund, K–12 education efforts and more.

Godfread earned a law degree and a Master of Business Administration (MBA) from the University of North Dakota in 2011. He earned his bachelor’s degree in business with honors from the University of Northern Iowa in 2005.

Mailing Address
North Dakota Insurance Department
600 East Boulevard Avenue, 5th Floor
Bismarck, North Dakota 58505-0320

Email Address
insurance@nd.gov

Phone Numbers
Main (701) 328-2440
Toll-Free Number (In-State Only) (800) 247-0560

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.nd.gov/ndins
Make Checks Payable to: North Dakota Insurance Department

John R. Arnold
Deputy Insurance Commissioner jrandold@nd.gov

CONTACT PERSONS

NAIC Liaison
John R. Arnold (701) 328-2440 jrandold@nd.gov
NORTH DAKOTA

Policy and Form Filing-Life and Health
Chrystal Bartuska  (701) 328-2441
   Life & Health Director/Medicare Division Director.cabartuska@nd.gov

Colton Storseth  (701) 328-4979
   Life and Health Actuary.cestorseth@nd.gov

Consumer Complaints and Inquires-Life and Health
Chrystal Bartuska  (701) 328-2441
   Life & Health Director/Medicare Division Director.cabartuska@nd.gov

Angie Voegele  (701) 328-2940
   Consumer Assistance Analyst.amvoegele@nd.gov

Policy, Form and Rate Filings-Property and Casualty
Janelle Middlestead  (701) 328-4460
   P&C Director/Producer Licensing Division Director.jlmiddlestead@nd.gov

Mike Andring  (701) 328-4937
   Property and Casualty Actuary.mmandring@nd.gov

Consumer Complaints and Inquires-Property and Casualty
Janelle Middlestead  (701) 328-4460
   P&C Director/Producer Licensing Division Director.jlmiddlestead@nd.gov

Holly Brockman  (701) 328-2932
   Consumer Assistance Analyst.hbrockman@nd.gov

Agent Licensing
Janelle Middlestead  (701) 328-4460
   P&C Director/Producer Licensing Division Director.jlmiddlestead@nd.gov

Budget
Jess Davis  (701) 328-2930
   Accountant.jessdavis@nd.gov

Deposits
Rachel Kriege  (701) 328-2931
   Human Resources Manager.rkriege@nd.gov

Premium Tax
Jess Davis  (701) 328-2930
   Accountant.jessdavis@nd.gov

General Counsel
Johnny Palsgraaf  (701) 328-2440
   General Counsel.jpalsgraaf@nd.gov
NORTH DAKOTA

Investigations and Fraud
Dale Pittman (701) 328-2884
Fraud Investigation Division Director.................................................................jdpittman@nd.gov
Rebecca Kopp (701) 328-4641
Special Investigator.............................................................................................rakopp@nd.gov

Examinations-Financial
Matt Fischer (701) 328-9617
Chief Examiner and Division Director/Company Licensing and Examinations..................................................mattfischer@nd.gov

Examinations-Market Conduct
Johnny Palsgraaf (701) 328-2577
Legal Counsel....................................................................................................jpalsgraaf@nd.gov

Media Relations/Public Information
Laura Helbling (701) 328-2856
Executive Assistant.............................................................................................lhelbling@nd.gov

Statistical Reporting
Laura Helbling (701) 328-2856
Executive Assistant.............................................................................................lhelbling@nd.gov

Technology
Laurie Scully (701) 328-2503
IT Administrator.................................................................................................lscully@nd.gov
Commonwealth of the Northern Mariana Islands Governor Ralph DLG. Torres and Lt. Arnold I. Palacios have designated Mr. Edward M. Deleon Guerrero as Acting Secretary for the Department of Commerce effective March 28, 2021.

As part of his duties as the Acting Secretary of Commerce, Mr. Deleon Guerrero automatically became the Insurance Commissioner, Workers’ Compensation Commissioner and the Banking Director for the Commonwealth of the Northern Mariana Islands and is also the Registrar of Corporation.

Mr. Deleon Guerrero has extensive experience of over forty-seven (47) years government sectors. These experiences are in the various areas of leadership roles.
NORTHERN MARIANA ISLANDS

Frank D. Cabrera
Workers' Compensation Manager
director.wcc@commerce.gov.mp
(670) 664-3000

Jenny C. Norita
WCC Officer
jnorita@commerce.gov.mp
(670) 664-3000

Aristona M. Tudela
Banking Examiner II
ttudela@commerce.gov.mp
(670) 664-3000
Judith L. French was appointed to serve as Director of the Ohio Department of Insurance on February 8, 2021, by Governor Mike DeWine. French serves as a member of Governor DeWine’s cabinet and is responsible for the overall leadership and direction of the department.

Prior to becoming Director, French served as a justice of the Ohio Supreme Court and was the tenth woman to serve in that role in Ohio’s history. During her eight years on the court, Justice French participated in thousands of decisions and authored more than 100 opinions. In addition, she successfully pursued reforms to improve Ohio’s judiciary and justice system, and was appointed by the U.S. Chief Justice to serve on the Federal Appellate Rules Committee.

For nearly three decades, Director French has served the people of Ohio. Before becoming a justice, she served the state as an appellate judge, chief legal counsel to the governor, an assistant attorney general, and a state government lawyer. As an attorney representing the State of Ohio, she made two arguments before the United States Supreme Court.

Prior to joining the public sector, French worked as an attorney with the Columbus law firm of Porter, Wright, Morris & Arthur, specializing in environmental law. She also served as in-house counsel for a large manufacturing company.

Director French received three degrees from The Ohio State University: a B.A. in political science, an M.A. in history (with a concentration in military history and strategic studies), and a J.D., with honors. She is a member of the Moritz College of Law National Council, and in 2018 was awarded the college's Distinguished Jurist Award for her work on the bench.

French currently resides in Grandview Heights, near Columbus, with her husband. They have two children and two grandchildren.

**Mailing Address**
Ohio Department of Insurance
50 West Town Street, Suite 300
Columbus, Ohio 43215

**Email Address**
firstname.lastname@insurance.ohio.gov

**Phone Numbers**

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main</td>
<td>(614) 644-2658</td>
</tr>
<tr>
<td>Consumer Services Division</td>
<td>(800) 686-1526</td>
</tr>
<tr>
<td>Fraud Division</td>
<td>(800) 686-1527</td>
</tr>
<tr>
<td>OSHIIP</td>
<td>(800) 686-1578</td>
</tr>
<tr>
<td>Risk Assessment</td>
<td>(614) 644-2647</td>
</tr>
<tr>
<td>Legal</td>
<td>(614) 644-2640</td>
</tr>
<tr>
<td>Licensing Division</td>
<td>(614) 644-2665</td>
</tr>
</tbody>
</table>

**Fax Numbers**

<table>
<thead>
<tr>
<th>Service</th>
<th>Fax</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main</td>
<td>(614) 644-3743</td>
</tr>
<tr>
<td>Consumer Services</td>
<td>(614) 644-3744</td>
</tr>
<tr>
<td>Fraud and Enforcement</td>
<td>(614) 387-0092</td>
</tr>
<tr>
<td>Property and Casualty</td>
<td>(614) 728-1280</td>
</tr>
<tr>
<td>Risk Assessment</td>
<td>(614) 644-3256</td>
</tr>
<tr>
<td>Legal</td>
<td>(614) 644-3742</td>
</tr>
<tr>
<td>Licensing Division</td>
<td>(614) 387-0096</td>
</tr>
</tbody>
</table>

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday
**Website:** www.insurance.ohio.gov

**Make Checks Payable to:** Ohio Treasurer Robert Sprague

Judith L. French
Director

© 1991-2021 National Association of Insurance Commissioners
8/6/2021
OHIO

Carrie Haughawout (614) 387-0411
Deputy Director carrie.haughawout@insurance.ohio.gov

Matt Peters (614) 644-3318
Chief of Staff matt.peters@insurance.ohio.gov

Mariah Marcum (614) 728-1059
Executive Assistant to Director mariah.marcum@insurance.ohio.gov

Tynesia Dorsey (614) 728-1111
Chief Administrative Officer and Director of Consumer Relations tynesia.dorsey@insurance.ohio.gov

Dora Dean (614) 644-7076
Executive Administrative Assistant dora.dean@insurance.ohio.gov

Christopher Brock (614) 728-1539
Assistant Director, Public Affairs christopher.brock@insurance.ohio.gov

Amanda Baird (614) 644-3326
General Counsel amanda.baird@insurance.ohio.gov

Meredith Alexander (614) 728-0070
Assistant Director, Legislative Affairs meredith.alexander@insurance.ohio.gov

Sara Donlon (614) 644-3306
Assistant Director, Communications sara.donlon@insurance.ohio.gov

Marlene Moore (614) 728-1015
Executive Administrative Assistant, Communications/Legislative marlene.moore@insurance.ohio.gov

Todd Oberholtzer (614) 387-1459
Regulatory Compliance Director todd.oberholtzer@insurance.ohio.gov

Jana Jarrett (614) 644-3378
Assistant Director, Consumer Affairs jana.jarrett@insurance.ohio.gov

Tina Chubb (614) 728-1044
Interim Assistant Director, Information Technology tina.chubb@insurance.ohio.gov

Jessica Schuster (614) 728-1012
Assistant Director, Human Resources

Jianming Xia (614) 644-3263
Assistant Director, Fiscal Operations jianming.xia@insurance.ohio.gov

Dwight Radel (614) 644-3337
Assistant Director, Risk Assessment dwight.radel@insurance.ohio.gov

Laura Miller (614) 728-1208
Assistant Director and Chief Actuary, Product Regulation and Actuarial Services laura.miller@insurance.ohio.gov

© 1991-2021 National Association of Insurance Commissioners
8/6/2021 168
OHIO

Lori Barron
Senior Policy Advisor - Innovation and Emerging Products  (614) 644-2475
lori.barron@insurance.ohio.gov

Michelle Brugh Rafeld
Assistant Director, Fraud and Enforcement  (614) 728-1009
michelle.rafeld@insurance.ohio.gov

CONTACT PERSONS

Todd Oberholtzer  (614) 387-1459
Market Conduct  todd.oberholtzer@insurance.ohio.gov

Laura Miller  (614) 728-1208
Actuarial Services and Product Regulation-Chief of Life, Health and Managed Care  laura.miller@insurance.ohio.gov

Laura Miller  (614) 728-1208
Actuarial Services and Product Regulation-Chief of Property and Casualty  laura.miller@insurance.ohio.gov

Jianming Xia  (614) 644-3263
Assistant Director, Fiscal Operations  jianming.xia@insurance.ohio.gov

Karen Vourvopoulos  (614) 728-1249
Chief, Licensing Division  karen.vourvopoulos@insurance.ohio.gov

Jessica Schuster  (614) 728-1012
Assistant Director, Human Resources

Amanda Baird  (614) 644-3326
General Counsel, Legal Division  amanda.baird@insurance.ohio.gov

Accident/Health Insurance-HMO Division
Marjorie Ellis  (614) 644-3451
Actuarial Services and Product Regulation-Life, Health and Managed Care  majorie.ellis@insurance.ohio.gov

Agent Licensing
Karen Vourvopoulos  (614) 728-1249
Licensing-License Division  karen.vourvopoulos@insurance.ohio.gov

Annual Statements
Cameron Piatt  (614) 728-1074
Risk Assessment-Financial Regulation  cameron/piatt@insurance.ohio.gov

Captive Insurance
Tracy Snow  (614) 728-7263
Risk Assessment-Captive Insurance  tracy.snow@insurance.ohio.gov

Company Licensing
Cameron Piatt  (614) 728-1074
Risk Assessment-Financial Regulation  cameron.piatt@insurance.ohio.gov
OHIO

Consumer Complaints and Inquires
Jana Jarrett (614) 644-3378
Consumer Affairs-Consumer Services jana.jarrett@insurance.ohio.gov

Consumer Counseling Program for Seniors
Christina Reeg (614) 644-3464
Consumer Affairs-SHIIP Program Director christina.reeg@insurance.ohio.gov

Deposits
Melissa Chuvalas (614) 752-0720
Fiscal Operations melissa.chuvalas@insurance.ohio.gov

Enforcement
David Barney (614) 644-3193
Fraud and Enforcement-Enforcement Division david.barney@insurance.ohio.gov

Examinations-Agent
Karen Vourvopoulos (614) 728-1249
Licensing-License Division karen.vourvopoulos@insurance.ohio.gov

Examinations-Financial
Tracy Snow (614) 728-1263
Chief Examiner, Risk Assessment tracy.snow@insurance.ohio.gov

Examinations-Market Conduct
Todd Oberholtzer (614) 387-1459
Risk Assessment-Market Conduct todd.oberholtzer@insurance.ohio.gov

Fees-Agents
Karen Vourvopoulos (614) 728-1249
Licensing-License Division karen.vourvopoulos@insurance.ohio.gov

Fees-Company
Melissa Chuvalas (614) 752-0720
Fiscal Operations melissa.chuvalas@insurance.ohio.gov

Fraud
Michelle Rafeld (614) 728-1009
Fraud and Enforcement-Fraud Division michelle.rafeld@insurance.ohio.gov

Health, Rates
Laura Miller (614) 728-1208
Actuarial Services and Product Regulation-Life, Health and Managed Care laura.miller@insurance.ohio.gov

Life, Rates
OHIO

Pete Weber (614) 644-3311
Actuarial Services and Product Regulation-Life, Health and Managed Care
peter.weber@insurance.ohio.gov

Media Relations/Public Information
Leslie Minnich (614) 728-1292
Chief, Communications
leslie.minnich@insurance.ohio.gov

Policy and Form Filing-Life and Health
Marjorie Ellis (614) 644-3451
Actuarial Services and Product Regulation-Life, Health and Managed Care
marjorie.ellis@insurance.ohio.gov

Policy and Form Filing-Property and Casualty
Maureen Motter (614) 644-3361
Actuarial Services and Product Regulation-Property and Casualty
maureen.motter@insurance.ohio.gov

Premium Tax
Cameron Piatt (614) 728-1074
Financial Regulation, Risk Assessment
cameron.piatt@insurance.ohio.gov

Property and Casualty-Personal and Commercial Lines Rates
Tom Botsko (614) 387-2819
Actuarial Services and Product Regulation-Property and Casualty
thomas.botsko@insurance.ohio.gov

Statistical Reporting
Maureen Motter (614) 644-3361
Actuarial Services and Product Regulation-Property and Casualty
maureen.motter@insurance.ohio.gov

© 1991-2021 National Association of Insurance Commissioners
8/6/2021
Glen Mulready became the 13th Oklahoma Insurance Commissioner after receiving 62% of the vote. He was sworn in office on January 14, 2019.

Glen is a long-time insurance professional and private sector businessman who is a recognized leader and champion in the insurance industry. Starting as a broker in 1984, Glen rose to serve at the executive level of the two largest health insurance companies in Oklahoma. In 2007, he joined Benefit Plan Strategies, a company helping businesses provide employee benefits and health insurance to their employees.

Glen has served as President of both the Tulsa and Oklahoma State Health Underwriters Associations and has been named State Health Underwriter of the Year.

In 2010, Glen successfully ran for state representative and quickly became the point person for the House of Representatives on insurance issues and was appointed chairman of the Insurance Committee after the 2014 elections. In 2011, Governing Magazine named Glen as one of 17 “GOP Legislators to Watch.”

As an influential state representative, Glen passed legislation which expanded insurance options and resulted in more insurance companies offering service in the state. His consumer awareness was most evident when he reformed a state employee insurance program to save Oklahoma millions of dollars a year while also saving thousands of dollars for those families. Seeking to improve the Oklahoma business climate, Glen sponsored the Insurance Business Transfer (IBT) Act that is now law and is recognized as one of the most innovative pieces of insurance legislation nationally. Glen’s many successes led to him being tapped for the leadership position of Majority Floor Leader in 2017.

Glen and Sally, his wife of 32 years, are the proud parents of three teenage sons, Sam, Jake and Will. In 2008, Glen and Sally were the recipients of Leadership Tulsa’s Paragon Award for their work with Big Brothers Big Sisters. Glen is very active in the community having served on numerous boards and committees including Big Brothers Big Sisters, the Juvenile Diabetes Research Fund, March of Dimes, Shepherds Fold Ranch Christian Summer Camp, Crime Commission and Tulsa Tough.

Oklahoma City Address (Primary)
Oklahoma Insurance Department
400 NE 50th Street
Oklahoma City, OK 73105-1816

Tulsa Address
Oklahoma Insurance Department
Triad II
7645 E 63rd Street, Suite 102
Tulsa, Oklahoma 74133

Email Address
firstname.lastname@oid.ok.gov

Phone Numbers
Main (Oklahoma City) (405) 521-2828
Toll-Free Number (In-State Only) (800) 522-0071
Main (Tulsa) (918) 295-3700

Fax Numbers
Main (Oklahoma City) (405) 521-6635
Main (Tulsa) (918) 994-7916

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://www.ok.gov/oid/
Make Checks Payable to: Oklahoma Insurance Department
OKLAHOMA

Glen Mulready
Commissioner  (405) 522-0891  glen.mulready@oid.ok.gov

Brian Downs
Chief of Staff; First Deputy Commissioner  (405) 522-4609  brian.downs@oid.ok.gov

Mike Rhoads
Deputy Commissioner of Consumer Services  (918) 295-3702  mike.rhoads@oid.ok.gov

Ashley Scott
Government and Community Affairs Director  (405) 521-6654  ashley.scott@oid.ok.gov

Kim Bailey
General Counsel  (405) 522-6335  kim.bailey@oid.ok.gov

Liz Heigle
Communications Director  (405) 522-0683  liz.heigle@oid.ok.gov

Jim Marshall
Operations Director  (405) 522-8398  jim.marshall@oid.ok.gov

Donna Dorr
Assistant Commissioner of Consumer Services  (405) 521-4524  donna.dorr@oid.ok.gov

Andy Schallhorn
Deputy Commissioner of Financial Regulations & Chief Actuary  (405) 522-4969  andrew.schallhorn@oid.ok.gov

Cuc Nguyen
Assistant Commissioner of Rate & Form  (405) 522-4608  cuc.nguyen@oid.ok.gov

Sherry Marczewski
Assistant Commissioner of Comptroller  (405) 522-4581  sherry.marczewski@oid.ok.gov

Michael Pavlik
Assistant Commissioner of Systems Security  (405) 522-4616  michael.pavlik@oid.ok.gov

Ray Walker
Medicare Assistance Program Director  (405) 521-6632  ray.walker@oid.ok.gov

Carrie Kerns
Assistant to the Commissioner  (405) 522-0891  carrie.kerns@oid.ok.gov

CONTACT PERSONS

Actuarial
Andy Schallhorn
Deputy Commissioner of Financial Regulations & Chief Actuary  (405) 522-4969  andrew.schallhorn@oid.ok.gov

Anti-Fraud Unit
OKLAHOMA

Rick Wagnon (405) 522-6180
Chief, Anti-Fraud Unit, rick.wagnon@oid.ok.gov

Captive Insurance
Andy Schallhorn (405) 522-4969
Deputy Commissioner of Financial Regulations & Chief Actuary, andrew.schallhorn@oid.ok.gov

Community Outreach
Jim Marshall (405) 522-8398
Operations Director, jim.marshall@oid.ok.gov

Comptroller
Sherry Marczewski (405) 522-4581
Assistant Commissioner, Comptroller, sherry.marczewski@oid.ok.gov

Consumer Assistance
Donna Dorr (405) 521-2991
Assistant Commissioner of Consumer Services, donna.dorr@oid.ok.gov

Consumer Counseling Program for Seniors
Ray Walker (405) 521-6632
Medicare Assistance Program Director, ray.walker@oid.ok.gov

Continuing Education
Erin Wainner (405) 522-0897
Assistant Commissioner of Licensing Services, erin.wainner@oid.ok.gov

Financial Analysis
Diane Carter (405) 522-6337
Chief Financial Analyst, diane.carter@oid.ok.gov

Financial Examinations
Eli Snowbarger (405) 522-6179
Chief Financial Examiner, eli.snowbarger@oid.ok.gov

Government Relations and Public Policy
Ashley Scott (405) 521-6654
Government and Community Affairs Director, ashley.scott@oid.ok.gov

Health Policy
Mike Rhoads (918) 295-3702
Deputy Commissioner of Consumer Services, mike.rhoads@oid.ok.gov

Human Resources/Operations
Jim Marshall (405) 522-8398
Operations Director, jim.marshall@oid.ok.gov
Legal
Kim Bailey
General Counsel...kim.bailey@oid.ok.gov

Market Regulation
Landon Hubbart
Chief of Market Regulation...landon.hubbart@oid.ok.gov

Media Relations
Liz Heigle
Communications Director...liz.heigle@oid.ok.gov

Policy, Form, Rate and Manual Rule
Cue Nguyen
Assistant Commissioner, Rate and Form...cue.nguyen@oid.ok.gov

Producer Licensing
Courtney Khodabakhsh
Licensing Manager...courtney.khodabakhsh@oid.ok.gov

Receivership
Kim Bailey
General Counsel...kim.bailey@oid.ok.gov

Workers' Compensation
Cue Nguyen
Assistant Commissioner of Rate & Form...cuc.nguyen@oid.ok.gov
Andrew R. Stolfi was appointed Department of Consumer and Business Services (DCBS) director in April 2020. He is also the state’s insurance commissioner. He began with the department in February 2018 as Division of Financial Regulation administrator and insurance commissioner.

Previously, Stolfi spent six years in Switzerland at the International Association of Insurance Supervisors, most recently serving as chief operating officer and chief counsel. He was responsible for leading the operations, legal, communications, finance, risk management, and human resources functions. He was also a key advisor to the association's Executive Committee and served as its first communications officer.

Before joining the association, Stolfi served in various senior management roles at the Illinois Department of Insurance, including acting director, chief of staff, and special counsel for policy and legislative affairs. In Illinois, he developed and managed all aspects of the department's legislative agenda and day-to-day operations.

Stolfi is an active participant at the National Association of Insurance Commissioners, where he was elected twice to the Executive Committee and serves as vice chair of the Consumer Liaison Committee and Health Innovations Working Group.

His legal background includes serving as attorney and policy analyst in the Office of the Governor of the State of Illinois, as judicial law clerk for the Honorable Thomas E. Hoffman in the Illinois Appellate Court, First District, and as a special assistant corporation counsel for the City of Chicago Law Department.

Stolfi received a Bachelor of Science degree from the University of Vermont and a law degree with honors from Chicago-Kent College of Law. He resides in Salem with his wife and two children.
OREGON

Alex Cheng
Acting Deputy Administrator.................................................................Alexander.S.Cheng@oregon.gov

Kirsten Anderson
Acting Deputy Administrator.................................................................kirsten.l.anderson@oregon.gov

CONTACT PERSONS

Administrative Rules
Alex Cheng
Policy and Actuarial Services...............................................................Alexander.S.Cheng@oregon.gov

Annual Statements
Ryan Keeling
Assistant Manager/Chief Analyst...........................................................ryan.w.keeling@oregon.gov

Company Licensing
Ryan Keeling
Assistant Manager/Chief Analyst...........................................................ryan.w.keeling@oregon.gov

Consumer Advocacy
Tricia Goldsmith
Senior Manager, Consumer Education and Advocacy..................................tricia.a.goldsmith@oregon.gov

Consumer Outreach
Tricia Goldsmith
Senior Manager, Consumer Education and Advocacy..................................tricia.a.goldsmith@oregon.gov

Department Counsel
Ted Falk
General Counsel, Assistant Attorney General........................................theodore.falk@state.or.us

Deposits
Jason Haynes
Security Deposit Analyst...........................................................................jason.haynes@oregon.gov

Examinations-Financial
Greg Lathrop
Senior Manager, Chief Financial Examiner..............................................greg.a.lathrop@oregon.gov

Examination-Producer
Haven Garber
Acting Manager, Licensing.....................................................................Haven.Garber@oregon.gov

Fees-Company
Ryan Keeling
Assistant Manager/Chief Analyst.............................................................ryan.w.keeling@oregon.gov
OREGON

Fees-Licensing
Haven Garber
Acting Manager, Licensing
Haven.Garber@oregon.gov

Financial Analysis
Ryan Keeling
Assistant Manager/Chief Analyst
ryan.w.keeling@oregon.gov

Financial Regulation Section
Kirsten Anderson
Acting Deputy Administrator
Kirsten.L.Anderson@oregon.gov

Insurance Product Reg. P&C
Brian Fordham
Senior Manager, Compliance
brian.j.fordham@oregon.gov

Investigations and Enforcement
Dorothy Bean
Senior Manager, Investigations and Enforcement
dorothy.bean@oregon.gov

Legislative
Alex Cheng
Acting Deputy Administrator
Alexander.S.Cheng@oregon.gov

Life and Health Actuarial
Drew Bux
andrew.bux@oregon.gov

Michael Sink
michael.d.sink@oregon.gov

Tim Hinkel
timothy.r.hinkel@oregon.gov

Media Relations/Public Information
Leah Andrews
Communications Director
leah.k.andrews@oregon.gov

Policy Analysis
Alex Cheng
Alexander.S.Cheng@oregon.gov

Gayle Woods
gayle.woods@oregon.gov

Jesse O'Brien
jesse.e.obrien@oregon.gov
OREGON

Cassie Soucy  (503) 983-3985
Senior Policy Analyst.Cassandra.Soucy@oregon.gov

Michael Schopf  (503) 877-7275
Senior Policy Analyst (Health)michael.d.schopf@oregon.gov

Lauren Winters  (503) 947-7039
Senior Policy Analyst.Lauren.e.winters@oregon.gov

Aeron Teverbaugh  (503) 847-7844
Senior Policy Analyst.aeron.teverbaugh@oregon.gov

Producer Licensing
Haven Garber  (503) 983-4558
Acting Manager, Licensing.Haven Garber@oregon.gov

Product Regulation
Tashia Sizemore  (503) 947-7270
Senior Manager, Product Regulation.Tashia.Sizemore@oregon.gov

Property and Casualty-Actuarial
Dave Dahl  (503) 947-7252
david.f.dahl@oregon.gov

Rates and Forms
Tashia Sizemore  (503) 947-7270
tashia.sizemore@oregon.gov

Receivership
Ryan Keeling  (503) 947-7271
Assistant Manager/Chief Analyst.ryan.w.keeling@oregon.gov

Retaliatory Tax
Shannon O'Shea  (503) 947-7046
shannon.oshea@oregon.gov
Gail McFarlin  (503) 947-7218
gail.mcfarlin@oregon.gov

Statistical Reporting
Spencer Peacock  (503) 947-7201
spencer.e.peacock@oregon.gov

Surplus Lines Coordinator
Shannon O'Shea  (503) 947-7046
shannon.oshea@oregon.gov

© 1991-2021 National Association of Insurance Commissioners
8/6/2021 180
Jessica K. Altman currently serves as Insurance Commissioner for the Commonwealth of Pennsylvania. Prior to this, she served as Chief of Staff for the Pennsylvania Insurance Department alongside former Insurance Commissioner Teresa Miller beginning in June 2015. In this position, Altman served as the top aide to former Insurance Commissioner Miller, oversaw policy initiatives for the agency, and coordinated policy with other state government agencies and external groups.

Altman represented the department in a number of statewide initiatives including coordinating aspects of Health Innovation in Pennsylvania, which leverages funds from the Centers for Medicare and Medicaid Services’ State Innovation Model Initiative and sitting as a board member for ABC-MAP, the Commonwealth’s initiative to implement a prescription drug monitoring program. She is also an active member of the NAIC, where she currently serves as Vice Chair of the Health Insurance and Managed Care (B) Committee, and the National Academy for State Health Policy, where she serves as Vice Chair of the Health Care Access & Finance Steering Committee.

Prior to joining the Pennsylvania Insurance Department, Altman worked at the U.S. Department of Health and Human Services’ Center for Consumer Information and Insurance Oversight, where she developed policy and facilitated implementation of the federal Affordable Care Act. In addition, she analyzed policy for the health division of the White House Office of Management and Budget while completing her master’s degree.

Altman has a Master in Public Policy from the Harvard University John F. Kennedy School of Government and a Bachelor of Science in Policy Analysis and Management, with a concentration in Health Care Policy, from Cornell University.

**Mailing Address**
Pennsylvania Insurance Department
1326 Strawberry Square
Harrisburg, Pennsylvania 17120

**Email Address**
See individual email addresses

**Phone Numbers**
Main (717) 787-7000
Consumer Service Office - Hotline (877) 881-6388
Consumer Service Office - Harrisburg (717) 787-2317

**Fax Numbers**
Main (717) 772-1969

**Office Hours**: 8:30 a.m.-5:00 p.m., Monday-Friday
**Website**: www.insurance.pa.gov
**Make Checks Payable to**: Commonwealth of Pennsylvania

Jessica K. Altman
Commissioner
jealtman@pa.gov

Karin Rodriguez
Executive Assistant to the Insurance Commissioner
karrodrigu@pa.gov
PENNSYLVANIA

Michael Humphreys (717) 787-0684
Chief of Staff mhumphreys@pa.gov

Amy Daubert (717) 787-2567
Chief Counsel adaubert@pa.gov

Megan Barbour (717) 783-0652
Policy Office megbarbour@pa.gov

Joe DiMemmo (717) 783-2142
Deputy Commissioner jdimemmo@pa.gov

Christopher Monahan (717) 787-6174
Deputy Commissioner cmonahan@pa.gov

Laura Slaymaker (717) 787-6009
Deputy Commissioner lslaymaker@pa.gov

Abdoul Barry (717) 783-3501
Director, Legislative Affairs abbarry@pa.gov

Thaisa Jones (717) 214-4781
Communications Director thajones@pa.gov

James Johnson (717) 783-2126
Chief Administrative Judge jamjohnson@pa.gov

Ken Kitch (717) 783-2128
Manager, Bureau of Information Technology kkitch@pa.gov

CONTACT PERSONS

NAIC Liaison
Joseph Korman (717) 787-4429
Bureau of Administration jkorman@pa.gov

Annual Statements
Kimberly Rankin (717) 783-6409
Director, Bureau of Licensing and Financial Analysis krankin@pa.gov

Bureau of Life, Accident and Health Insurance
Tracie Gray (717) 705-7257
Director, Bureau of Life, Accident and Health Insurance tgray@pa.gov

Company Licensing
Kim Rankin (717) 783-6409
Director, Bureau of Company Licensing and Financial Analysis krankin@pa.gov

Consumer Complaints and Inquiries

© 1991-2021 National Association of Insurance Commissioners
8/6/2021
PENNSYLVANIA

Carolyn Morris  
Director, Bureau of Consumer Services camorris@pa.gov  
(717) 783-2153

Department Counsel
Amy Daubert  
Chief Counsel adaubert@pa.gov  
(717) 787-2567

Deposits
Vacant  
Assistant to the Deputy Insurance Commissioner camorris@pa.gov  
(717) 783-2142

Examinations-Financial
Melissa Greiner  
Director, Bureau of Financial Examinations mgreiner@pa.gov  
(717) 772-1724

Examinations-Market Conduct
Gary Jones  
Director, Bureau of Market Actions jogar@pa.gov  
(717) 346-3888

Fees
Kimberly Rankin  
Director, Bureau of Licensing and Financial Analysis krakin@pa.gov  
(717) 783-6409

Financial Analysis
Kimberly Rankin  
Director, Bureau of Licensing and Financial Analysis krakin@pa.gov  
(717) 783-6409

Media Relations/Public Information
Thaisa Jones  
Communications Director thaajones@pa.gov  
(717) 214-4781

Product Licensing and Requirements
Vacant  
Director, Bureau of Licensing and Enforcement camorris@pa.gov  
(717) 787-0167

Property and Casualty-Commercial Lines
Mark Lersch  
Bureau of Property/Casualty Insurance mlersch@pa.gov  
(717) 787-4192

Property and Casualty-Personal Lines
Mark Lersch  
Bureau of Property/Casualty Insurance mlersch@pa.gov  
(717) 787-4192

Rate and Form Filing-Life, Accident and Health Insurance
Tracie Gray  
Director, Bureau of Life, Accident and Health Insurance tgray@pa.gov  
(717) 705-7257
PENNSYLVANIA

Rate and Form Filing-Property and Casualty
Mark Lersch (717) 787-4192
Bureau of Property and Casualty Insurance
mlersch@pa.gov

Right-to-Know Law Office
Bridget Burke (717) 787-2567
Right-to-Know Official
briburke@pa.gov

Statistical Reporting
Joseph Korman (717) 787-4429
Bureau of Administration
jkorman@pa.gov
Puerto Rico Governor Pedro Rafael Pierluisi Urrutia appointed Mariano A. Mier Romeu to serve as Insurance Commissioner of Puerto Rico, effective January 4, 2021.

Mr. Mier Romeu holds a bachelor’s degree in Economics from Colby College in Maine. He worked as a financial analyst in firms such as Merrill Lynch, where he focused on investment banking, and developed financial projections. Mr. Mier Romeu also worked as a journalist at Puerto Rico’s principal newspaper "El Nuevo Día", covering business, finance and government. He obtained a Juris Doctor degree from the University of Puerto Rico Law School, while pursuing graduate studies in mathematics as well as teaching the subject at the UPR. As an attorney, he has worked for major law firms in Puerto Rico, in cases related to regulation, coverage, and products in the insurance industry, as well as commercial and contractual litigation, torts, and arbitration.
PUERTO RICO

Maria Marin Colon .............................................. (787) 304-8686
Deputy Commissioner of Services .................................. maria.marin@ocs.pr.gov

Javier Burgos Ruiz, Esq. .............................................. (787) 304-8686
Legal Advisor .................................................. javier.burgos@ocs.pr.gov

CONTACT PERSONS

Agents' Licensing
Itsia Rosario .................................................. (787) 304-8686
Acting Customer Service Director .................................. irosario@ocs.pr.gov

Annual Statements
Glorimar Santiago-Rivera .............................................. (787) 304-8686
director, Admission and Financial Analysis Division ............... gsantiago@ocs.pr.gov

Chapter Papers-Filing
Glorimar Santiago-Rivera .............................................. (787) 304-8686
director, Admission and Financial Analysis Division ............... gsantiago@ocs.pr.gov

Company Authorization
Glorimar Santiago-Rivera .............................................. (787) 304-8686
director, Admission and Financial Analysis Division ............... gsantiago@ocs.pr.gov

Consumer Complaints and Inquires
Doris Diaz Diaz .................................................. (787) 304-8686
director, Consumer Services Division ................................... fdiaz@osc.pr.gov

Customer Service
Itsia Rosario .................................................. (787) 304-8686
Acting Customer Service Director .................................. irosario@ocs.pr.gov

Department Counsel
Brenda Perez, Esq. .............................................. (787) 304-8686
Acting Director .................................................. bperez@ocs.pr.gov

Deposits
Jaime Adorno .............................................. (787) 304-8686
Acting Finance Director, Finance Division .................................. jadorno@ocs.pr.gov

Taxes
Glorimar Santiago-Rivera .............................................. (787) 304-8686
director, Admission and Financial Analysis Division ............... gsantiago@ocs.pr.gov

© 1991-2021 National Association of Insurance Commissioners
8/6/2021
Beth Dwyer was appointed Superintendent of Insurance on January 11, 2016. Prior to this appointment she had been employed by the Rhode Island Department of Business Regulation for fifteen years, first as General Counsel to the Insurance Division and later as Associate Director. Prior to government service, Ms. Dwyer was engaged in private law practice in California and Rhode Island specializing in litigation and insurance regulation.

Ms. Dwyer is a member of the National Association of Insurance Commissioners and has served as Chair and Vice Chair of various Committees, Task Forces and Working Groups. She currently serves as Chair of the Interstate Insurance Product Regulation Compact (IIPRC) and Restructuring Mechanisms (E) Working Group; Co Chair of the Producer Licensing (D) Task Force; Vice Chair of the Financial Regulation Standards and Accreditation (F) Committee and the Big Data (EX) Working Group and Secretary/Treasurer of the National Insurance Producers Registry (NIPR) Board of Directors.

Ms. Dwyer is a past president of the Rhode Island Women's Bar Association and served on the Rhode Island Supreme Court Advisory Committee on Gender in the Courts. She was awarded the 2010 Rhode Island Attorney General's Justice Award for Consumer Protection. She completed the Senior Executives in State and Local Government Program at Harvard University, John F. Kennedy School of Government Executive Education.

Ms. Dwyer holds the designations of Chartered Life Underwriter (CLU) from The American College and Senior Professional in Insurance Regulation (SPIR) from the NAIC. Ms. Dwyer was admitted to practice law in California, Rhode Island, Massachusetts, the Federal District Courts of California and Rhode Island and the Ninth Circuit Court of Appeals. She received a JD from Pepperdine University and a BA in Political Science and Public Administration from Providence College.

**Mailing Address**
State of Rhode Island  
Department of Business Regulation  
Division of Insurance  
1511 Pontiac Avenue, Bldg. 69-2  
Cranston, Rhode Island 02920

**Street Address**  
Same as mailing address

**Email Address**  
dbr.insurance@dbr.ri.gov

**Phone Numbers**  
Main (401) 462-9520

**Fax Numbers**  
Main (401) 462-9602

**Office Hours**: 8:30 a.m. - 4:00 p.m., Monday-Friday

**Website**: www.dbr.ri.gov

**Make Checks Payable to**: Premium Taxes: Tax Administrator State of Rhode Island Division Fees: General Treasurer State of Rhode Island

Elizabeth Kelleher Dwyer  
Superintendent  
(401) 462-9615  
elizabeth.dwyer@dbr.ri.gov

Jack Broccoli  
Associate Director, Financial Regulation  
(401) 462-9606  
jack.broccoli@dbr.ri.gov
RHODE ISLAND

Matthew Gendron (401) 462-9540
General Counsel & Head of Market Conduct. matthew.gendron@dbr.ri.gov

John Tudino, Jr. (401) 462-9545
Chief Insurance Examiner. John.tudino@dbr.ri.gov

Rachel Chester (401) 462-9604
Chief of Consumer and Licensing Services. rachel.chester@dbr.ri.gov

Beth Vollucci (401) 462-9610
Chief of Consumer and Filing Services. beth.vollucci@dbr.ri.gov

Patrick Smock (401) 462-9616
Legal Counsel. Patrick.smock@dbr.ri.gov

CONTACT PERSONS

Deposits
Sarah Tolentino (401) 462-9635
Accountant. sarah.tolentino@dbr.ri.gov

Examinations-Financial
John Tudino, Jr. (401) 462-9545
Chief Insurance Examiner. John.tudino@dbr.ri.gov

Licensing (Producer, Adjuster, Appraiser and Surplus Line)
Rachel Chester (401) 462-9604
Chief of Consumer and Licensing Services. rachel.chester@dbr.ri.gov

Licensing (Company)
Petr Petrik (401) 462-9634
Senior Insurance Examiner. petr.petrik@dbr.ri.gov

Market Conduct
Matthew Gendron (401) 462-9615
General Counsel & Head of Market Conduct. matthew.gendron@dbr.ri.gov

Premium Tax-Division of Taxation
Leo Lebeuf (401) 574-8983
Leo.lebeuf@tax.ri.gov

Filings
Beth Vollucci (401) 462-9610
Chief of Consumer & Filing Services. beth.vollucci@dbr.ri.gov

Health Benefits Plans
Patrick J. Tigue (401) 462-9638
Health Insurance Commissioner. patrick.tigue@ohic.ri.gov
RHODE ISLAND
Ray Farmer has served as Director for the South Carolina Department of Insurance since former Governor Nikki Haley appointed him on November 13, 2012. Mr. Farmer brings fifty-three years of experience in the insurance industry to his leadership role.

Mr. Farmer served as the Deputy Insurance Commissioner of the Enforcement Division for the Georgia Department of Insurance and more recently Vice President for the American Insurance Association. Mr. Farmer is a member of the State Bar of Georgia and a member of the Tort and Insurance Practice section, as well as the Workers’ Compensation section.

In 2014, he was named the Industry Person of the Year from the Independent Agents and Brokers of South Carolina. In 2017, Mr. Farmer received The Order of the Palmetto from Governor Haley, the state's highest civilian honor awarded to citizens of South Carolina for extraordinary lifetime service and achievements of national or statewide significance. In 2018, Mr. Farmer oversaw the passing of the Data Security Law – a law that is the first in the nation to require insurance companies to have a comprehensive and secure plan to protect consumer data. Mr. Farmer also has the honor of serving as the Immediate Past President for the National Association of Insurance Commissioners.

Mr. Farmer is a native of Atlanta and he and his wife, Gayle, have two children and five grandchildren.

Raymond G. Farmer
Director

Term of Office: At the will of the Governor
Appointed: November 13, 2012
Reappointed: December 14, 2018
SOUTH CAROLINA

Dan Morris
Deputy Director, Financial Regulation and Solvency .................................................................(803) 737-6039

Diane Cooper
Deputy Director, Licensing and Consumer Services .................................................................(803) 737-6148

Tom Watson
Deputy Director, Administration .................................................................................................(803) 737-6141

Michael Wise
Deputy Director, Actuarial and Market Services .........................................................................(803) 737-6384

CONTACT PERSONS

Accident and Health Insurance
Shari Miles
Life, Accident and Health Insurance Unit Manager ........................................................................(803) 737-6096

Administration
Tom Watson
Deputy Director, Administration .................................................................................................(803) 737-6141

Agent Licensing
Andrea Bourgoin
Licensing Supervisor ....................................................................................................................(803) 737-5757

Captive Insurance Division
Jay Branum
Director of Captives ....................................................................................................................(803) 737-6109

Annual Statements
Michael Shull
Chief Financial Analyst, Financial Regulation and Solvency .......................................................(803) 737-6188

Company Licensing
Dan Morris
Deputy Director, Financial Regulation and Solvency ....................................................................(803) 737-6039

Consumer Complaints and Inquiries
Consumer Services .........................................................................................................................(803) 737-6180

Deposits
Dan Morris
Deputy Director, Financial Regulation and Solvency ....................................................................(803) 737-6039

Examinations and Continuing Education
SOUTH CAROLINA

Andrea Bourgoin
Education Coordinator
(803) 737-5757

Examinations-Financial and Market Conduct
Linda G. Haralson
Chief Financial Examiner
(803) 737-6116

Human Resources
Erin Thomas
Human Resources Manager
(803) 737-6119

Information Technology
Derrick Brown
Information Officer
(803) 737-6157

Legal
Gwendolyn L. Fuller McGriff
General Counsel
(803) 737-6153

Life Insurance
Shari Miles
Life, Accident and Health Insurance Unit Manager
(803) 737-6096

Liquidation, Rehabilitation
Dan Morris
Deputy Director, Financial Regulation and Solvency
(803) 737-6039

Geoffrey Bonham
Associate General Counsel
(803) 737-6219

Media Relations/Public Information
Katie Geer
Public Information Officer
(803) 737-5913

Policy and Form Filing-Property and Casualty: Personal Lines and Commercial Lines
Michael Wise
Deputy Director, Actuarial and Market Services
(803) 737-6384

Policy and Form Filing-Life and Health
Shari Miles
Life, Accident and Health Insurance Unit Manager
(803) 737-6096

Anamaria Burg
Assistant Actuary
(803) 737-6165

Premium Tax
Sharon Waddell
Taxation
(803) 737-4910

© 1991-2021 National Association of Insurance Commissioners
8/6/2021
SOUTH CAROLINA

Utilization Review
Rachel Johnson
  Licensing Specialist ...........................................................................................................(803) 737-6099

Market Conduct
Gwendolyn L. Fuller McGriff
  General Counsel and Deputy Director, Legal, Legislative and External Affairs ......................(803) 737-6153

Michael Bailes
  Market Conduct Coordinator ....................................................................................................(803) 737-6131
Larry D. Deiter was appointed Director of the South Dakota Division of Insurance by Department of Labor and Regulation Secretary Marcia Hultman on January 8, 2015. Deiter had served as Assistant Director of Property and Casualty, Market Conduct and Investigations with the department since November 2012.

Deiter has more than 25 years of experience in commercial banking and business management, which includes insurance product sales management. Prior to joining the public sector, he served as vice president/market manager of a publicly traded financial institution.

Deiter earned his bachelor’s degree from South Dakota State University and is active as an officer of various civic and community boards.
SOUTH DAKOTA

Maggie Dell
Assistant Director, Property and Casualty and Producer Licensing
(605) 773-3563
maggie.dell@state.sd.us

Travis Jordan
Assistant Director, Investigations and Registrations
(605) 773-3563
travis.jordan@state.sd.us

CONTACT PERSONS

Company Licensing and Annual Statements

Patsy Madsen
Program Assistant
(605) 773-3563
patsy.madsen@state.sd.us

Compliance

Tiffany Carr
Compliance Agent
(605) 773-3563
tiffany.carr@state.sd.us

Amy Ondell
Compliance Agent
(605) 773-3563
amy.ondell@state.sd.us

Consumer Complaints and Inquires

Richard Schlaak
Property and Casualty Complaint Analyst
(605) 773-3563
richard.schlaak@state.sd.us

Haeelly Pease
Life and Health Complaint Analyst
(605) 773-3563
haelly.page@state.sd.us

Laurie Nuske
Life/Health Complaint Analyst
(605) 773-3563
laurie.nuske@state.sd.us

Patsy Mehlhaff
Workers’ Compensation Complaint Analyst
(605) 773-3563
patsy.mehlhaff@state.sd.us

Continuing Education

Jo Mikkelsen
Continuing Education Coordinator
(605) 773-3946
jo.mikkelsen@state.sd.us

Division Counsel

Frank Marnell
Senior Legal Counsel
(605) 773-3563
frank.marnell@state.sd.us

Clayton Grueb
Staff Attorney
(605) 773-3563
clayton.grueb@state.sd.us

Jacob Dempsey
Staff Attorney
(605) 773-3563
jacob.dempsey@state.sd.us

Lisa Harmon
Staff Attorney
(605) 773-3563
lisa.harmon@state.sd.us

Examinations-Financial

© 1991-2021 National Association of Insurance Commissioners
8/6/2021 196
SOUTH DAKOTA

Johanna Nickelson  
Assistant Director  
(605) 773-3563  
johanna.nickelson@state.sd.us

James Mehlhaff  
Financial Supervisor  
(605) 773-3563  
james.mehlhaff@state.sd.us

Seth Doyle  
Senior Financial Analyst  
(605) 773-3563  
seth.doyle@state.sd.us

Nicholas Carda  
Senior Financial Analyst  
(605) 773-3563  
nicholas.carda@state.sd.us

Venk Ramkumar  
Financial Analyst  
(605) 773-3563  
venk.ramkumar@state.sd.us

Examinations-Market Conduct
Tony Dorschner  
Market Conduct Manager  
(605) 773-3563  
tony.dorschner@state.sd.us

Life and Health Policies
Gretchen Brodkorb  
Senior HealthCare Analyst  
(605) 773-3563  
gretchen.brodkorb@state.sd.us

Candy Holbrook  
Policy Analyst  
(605) 773-5122  
candy.holbrook@state.sd.us

Policy and Form Filing-Life and Health
Jeff Smith  
Senior Life and Health Analyst  
(605) 773-3563  
jeff.smith@state.sd.us

Ray Klinger  
Life and Health Analyst  
(605) 773-3563  
ray.klinger@state.sd.us

Policy and Form Filing-Property and Casualty: Personal Lines and Commercial Lines
Patrick Cushing  
Property and Casualty Rate and Form Analyst  
(605) 773-3563  
patrick.cushing@state.sd.us

Policy and Form Filing-Property and Casualty: Workers' Compensation
Patsy Mehlhaff  
Property and Casualty Rate and Form Analyst  
(605) 773-3563  
patsy.mehlhaff@state.sd.us

Premium Tax
Patsy Madsen  
Program Assistant  
(605) 773-3563  
patsy.madsen@state.sd.us

Producer Licensing
Penney Wagoner  
Corporation, MGA, Bail Bonds, Producer and Surplus Lines Broker Licensing  
(605) 773-3513  
penney.wagoner@state.sd.us
SOUTH DAKOTA

Receivership
Johanna Nickelson
Assistant Director ................................................................. (605) 773-3563
johanna.nickelson@state.sd.us

Surplus Lines and Risk Retention
Charlene Squires-Keller
Surplus Lines Analyst/Solvency/Licensing.............................................. (605) 773-3563
charlene.squirekeller@state.sd.us
TENNESSEE

Carter Lawrence serves as the Commissioner of the Tennessee Department of Commerce and Insurance. Appointed by Governor Bill Lee, Lawrence assumed leadership of the department effective November 12, 2020. Before his appointment to Governor Lee’s cabinet, Lawrence served as Chief Deputy Commissioner and Chief Operating Officer at the Department of Commerce and Insurance.

Previously, Lawrence served as Assistant Commissioner for the Regulatory Boards Division at the Department of Commerce and Insurance where he oversaw more than 40 fee reductions while improving measured customer service, modernizing business practices to faster license professionals and successfully removed burdensome regulations. In 2019, Lawrence briefly served as Interim Commissioner for Governor Bill Lee.

As Tennessee’s Commissioner of Commerce and Insurance, Lawrence is the state fire marshal and is responsible for the divisions of insurance, fire prevention, regulatory boards – including twenty-six regulatory entities, TennCare Oversight, and the administratively attached Tennessee Law Enforcement Training Academy, Tennessee Police Officer Standards and Training Commission and Tennessee Emergency Communications Board. In 2020, the department collected approximately $1.25 billion in fees and premium taxes and had expenditures of $225 million.

Lawrence is an attorney who studied law at the University of Tennessee, where he also obtained a Master of Business Administration. For undergraduate studies, Carter obtained a Bachelor of Arts at Wheaton College in Illinois.

Lawrence is a Nashville-area native. He and his wife, Amy, are the proud parents three children – two boys, Alister and Titus, and a girl, Penelope. Together with their old dog, Otto, they are residents of the Nipper’s Corner area of Nashville and attend church at Nashville’s Church of the Redeemer.

Lawrence looks forward to continuing to advance Governor Lee’s agenda as he serves all 6.8 million Tennesseans impacted by the Department of Commerce and Insurance.

Mailing Address
Tennessee Department of Commerce and Insurance
Insurance Division
Davy Crockett Tower, Twelfth Floor
500 James Robertson Parkway
Nashville, Tennessee 37243-0565

Email Address
firstname.lastname@tn.gov

Phone Numbers
Main (615) 741-2241
Toll-Free Number (In-State Only) (800) 342-4029
Commissioner (615) 741-6007

Fax Numbers
Assistant Commissioner and Staff (615) 741-9006
Commissioner (615) 532-6934
Legal Staff (615) 741-4000

Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday
Website: www.tennessee.gov/commerce
Make Checks Payable to: Tennessee Department of Commerce and Insurance

Carter Lawrence
Commissioner

Term of Office: At the Discretion of the Governor
Appointed: November 12, 2020
TENNESSEE

Bill Huddleston
Assistant Commissioner
(615) 360-4467
bill.huddleston@tn.gov

CONTACT PERSONS

Life and Health Insurance
Brian Hoffmeister
Assistant Commissioner
(615) 741-5602
brian.hoffmeister@tn.gov

Agent Licensing-Continuing Education
Kim Biggs
Director
(615) 741-7591
kimberly.biggs@tn.gov

Annual Statements
Hui Wattanaskolpant
Lead Analyst
(615) 253-2958
hui.wattanaskolpant@tn.gov

Company Licensing
Kim Blaylock
Analyst
(615) 532-7567
kim.blaylock@tn.gov

Consumer Insurance Services
Vickie Trice
Director
(615) 741-2218
vickie.trice@tn.gov

Fraud Investigations
Michele Stone
Director
(615) 741-8192
michele.stone@tn.gov

Department Counsel
John Speer
General Counsel
(615) 741-2199
john.speer@tn.gov
Maliaka Bass
Deputy General Counsel
(615) 741-9594
maliaka.bass@tn.gov

Deposits
Ethel Mims
(615) 532-1239
ethel.mims@tn.gov

Financial Affairs
Trey Hancock
Insurance Analysis Director
(615) 741-1504
trey.hancock@tn.gov
E. Joy Little
Financial Examinations Director
(615) 741-6796
joy.little@tn.gov

Premium Tax

© 1991-2021 National Association of Insurance Commissioners
8/6/2021
200
TENNESSEE

Kim Blaylock
Tax Analyst..............................................................................................................................................(615) 532-7567

Media Relations/Public Information
Kevin Walters
Communications Director..........................................................................................................................kevin.walters@tn.gov

Rate, Rule and Form Filing-All Lines of Business
Brian Hoffmeister
Director....................................................................................................................................................brian.hoffmeister@tn.gov

Workers' Compensation
Mike Shinnick
Manager..................................................................................................................................................mike.shinnick@tn.gov

Property and Casualty-Personal Lines
Robyn Bain
Manager..................................................................................................................................................robyn.bain@tn.gov

Receivership
Trey Hancock
Receivership ........................................................................................................................................trey.hancock@tn.gov

Service of Process
Ashley Ligon
............................................................................................................................................................service.process@tn.gov

Captives
Belinda Fortman
Captive Director.......................................................................................................................................belinda.fortman@tn.gov
TENNESSEE
As Chief Deputy Commissioner, Doug Slape assists the Commissioner of Insurance in all aspects of executive leadership of the Texas Department of Insurance (TDI.) Doug is an active leader and participant in a number of committees of the National Association of Insurance Commissioners (NAIC) and has previously served as a leader and member of various committees of the International Association of Insurance Supervisors (IAIS).

Previously Doug served as Deputy Commissioner of the Financial Regulation Division where he was responsible for solvency and market conduct surveillance and supervision of insurers, insurance groups, and other risk-bearing entities as well as the licensing, registration and certification of insurance market participants. Doug has also served as TDI’s Chief Analyst where he managed the Financial Analysis section and as an Assistant Chief Examiner with Financial Examinations, where he managed information technology examinations. He began his career in 1988 as a financial examiner in the Dallas, TX field office. He currently serves as a Governor for the Society of Financial Examiners. He holds the designations of Certified Financial Examiner and Certified Information Systems Auditor. Doug is a graduate of Texas A&M University.
Agency Affairs
Luke Bellsnyder (512) 676-6028
Deputy Commissioner/NAIC Liaison.-----------------------------------------------Luke.Bellsnyder@tdi.texas.gov

Libby Elliott (512) 676-6602
Associate Commissioner/Director of Government Relations ---------------------------------Libby.Elliott@tdi.texas.gov

Financial Regulation Division
Jamie Walker (512) 676-6368
Deputy Commissioner -------------------------------------------------------------Jamie.Walker@tdi.texas.gov

Amy Garcia (512) 676-6446
Financial Analysis, Associate Commissioner/Chief Analyst----------------------------Amy.Garcia@tdi.texas.gov

Andy Shuttleworth (512) 676-6835
Examinations, Associate Commissioner------------------------------------------------Andy.Shuttleworth@tdi.texas.gov

Shawn Frederick (512) 676-6832
Examinations, Chief Examiner - Financial--------------------------------------------Shawn.Frederick@tdi.texas.gov

Matthew Tarpley (512) 676-6829
Examinations, Chief Examiner - Market Conduct---------------------------------------Matthew.Tarpley@tdi.texas.gov

Mike Boerner (512) 676-6846
Actuarial Office, Director/Chief Actuary---------------------------------------------Mike.Boerner@tdi.texas.gov

John Alexander (512) 676-6418
Supervisory Interventions, Director------------------------------------------------John.Alexander@tdi.texas.gov

Annual Statement Copies
Annual Statement Room
.......................................................................................................................(512) 676-6885

Deposits (Statutory)
David Carbajal (512) 676-6390
.........................................................................................................................David.Carbajal@tdi.texas.gov

Property and Casualty Division
Mark Worman (512) 676-6740
Deputy Commissioner--------------------------------------------------------------Mark.Worman@tdi.texas.gov

J'ne Byckovski (512) 676-6694
Property and Casualty Actuarial, Director/Chief Actuary-------------------------------J'ne.Byckovski@tdi.texas.gov

Marianne Baker (512) 676-6714
Property and Casualty Lines, Director------------------------------------------------Marianne.Baker@tdi.texas.gov

Life and Health Division
Texas

Richard Lunsford  
Deputy Commissioner  
(512) 676-6660  
Richard.Lunsford@tdi.texas.gov

Debra Diaz-Lara  
Associate Commissioner  
(512) 676-6613  
Debra.Diaz-Lara@tdi.texas.gov

Blake Davenport  
Life and Health Lines, Director  
(512) 676-6626  
Blake.Davenport@tdi.texas.gov

Rachel Bowden  
Regulatory Initiatives Office, Director  
(512) 676-6616  
Rachel.Bowden@tdi.texas.gov

Barbara Snyder  
Life and Health Actuarial, Acting Director/Chief Actuary  
(512) 676-6672  
Barbara.Snyder@tdi.texas.gov

Mindy Carroll  
Business Intelligence Office, Director  
(512) 676-6643  
Mindy.Carroll@tdi.texas.gov

Colleen Anderson  
Managed Care Quality Assurance Office, Director  
(512) 676-6413  
Colleen.Anderson@tdi.texas.gov

SERFF

Sharalyn Taylor  
(512) 676-6738  
Sharalyn.Taylor@tdi.texas.gov

General Counsel

James Person  
General Counsel  
(512) 676-6032  
James.Person@tdi.texas.gov

Allison Eberhart  
Deputy General Counsel  
(512) 676-6544  
Allison.Eberhart@tdi.texas.gov

Carole Cearley  
Legal, Policy Development Counsel, Director  
(512) 676-6583  
Carole.Cearley@tdi.texas.gov

Margaret Jonon  
Legal, Financial Counsel, Director  
(512) 676-6565  
Margaret.Jonon@tdi.texas.gov

Administrative Operations

Anthony Infantini  
Chief Financial Officer  
(512) 676-7618  
Anthony.Infantini@tdi.texas.gov

Human Resources

Cynthia Olivier  
Director  
(512) 676-6101  
Cynthia.Olivier@tdi.texas.gov

Information Technology Services (Data Processing)

Amy Lugo  
Director  
(512) 676-6031  
Amy.Lugo@tdi.texas.gov
TEXAS

Public Affairs
Stephanie Goodman
Deputy Commissioner
(512) 676-6935
Stephanie.Goodman@tdi.texas.gov

Customer Operations
Chris Herrick
Deputy Commissioner
(512) 676-6476
Chris.Herrick@tdi.texas.gov

Randall Evans
Associate Commissioner
(512) 676-6213
Randall.Evans@tdi.texas.gov

Aaron Jenkins
Complaints Processing, Director
(512) 676-6289
Aaron.Jenkins@tdi.texas.gov

Cindy Wright
Consumer Protection and Services Office, Director
(512) 676-6258
Cindy.Wright@tdi.texas.gov

Philip Reyna
Agent and Adjuster Licensing, Director
(512) 676-6794
Philip.Reyna@tdi.texas.gov

Agent Testing
Pearson VUE
Exam Contractor
(888) 754-7667

Complaints Resolution
General Information, Life, Accident and Health, Property and Casualty
(800) 252-3439

Premium Tax (Collected by the Comptroller's Office)
Karen Snyder
Comptroller of Public Accounts
(512) 463-4074

Enforcement
Leah Gillum
Deputy Commissioner
(512) 676-6357
Leah.Gillum@tdi.texas.gov

Mandy Meesey
Associate Commissioner
(512) 676-6348
Mandy.Meesey@tdi.texas.gov

Insurance Fraud
Chris Davis
Associate Commissioner
(512) 676-6295
Christopher.Davis@tdi.texas.gov

State Fire Marshal
Chief Orlando P. Hernandez
(512) 676-6800
Fire.Marshal@tdi.texas.gov
Jonathan T. Pike took the oath of office as Commissioner of the Utah Insurance Department on February 4, 2021. He was named Acting Commissioner by Gov. Spencer J. Cox and began serving on January 5, 2021.

Pike was raised in Salt Lake City and has worked in several positions with Intermountain Healthcare since 1990 and since 1995 in St. George. Prior to his appointment as Commissioner, he worked as the southwest Utah operations director for SelectHealth, the health insurance division of Intermountain Healthcare. Pike’s career has focused on physician relations and contracting, broker relations, sales management, and government and community liaison. He has been a member of the National Association of Healthcare Underwriters and the Utah Association of Healthcare Underwriters for many years.

In 2007, Pike was elected to the St. George City Council and in 2013 he was elected mayor of St. George. He serves on the boards of Dixie State University, Dixie Technology College, the Washington County Water Conservancy District, Encircle St. George, and previously as the president of the Utah League of Cities and Towns. He has served as the chair of the Rural Matters group for the Cox-Henderson Transition Team.

Pike received a bachelor's degree in finance from the University of Utah and an MBA from Westminster College. Pike loves singing, playing the piano, organ, and guitar, as well as water and snow skiing, motorcycling and walking or biking on St. George's many trails. He and his wife Kristy have five children and four grandchildren.

Jonathan T. Pike
Commissioner

Term of Office: At the Pleasure of the Governor
Appointed: January 5, 2021

Mailing Address
Utah Insurance Department
PO Box 146901
Salt Lake City, Utah 84114-6901

Street Address
4315 S. 2700 West
Suite 2300
Salt Lake City, UT 84129

Email Address
See individual email addresses

Phone Numbers
Main (801) 957-9200
Toll-Free Number (In-state only) (800) 439-3805
Fraud (801) 468-0233

Fax Numbers
Main (385) 465-6047
Fraud (801) 538-2878

Office Hours: 8:00 a.m. - 5:00 p.m., Monday-Friday
Website: https://insurance.utah.gov/
Make Checks Payable to: Premium Taxes: State Tax Commission Department Fees: Utah Insurance Department

Jonathan T. Pike
Commissioner.................................................................(801) 957-9327
.................................................................jpike@utah.gov

Jill White
Executive Assistant to the Commissioner.................................................................(801) 957-9320
.................................................................jillwhite@utah.gov

Reed Stringham
Deputy Commissioner.................................................................(801) 957-9325
.................................................................rmstringham@utah.gov

© 1991-2021 National Association of Insurance Commissioners
8/6/2021 207
Shelley Wiseman  
Director, Health and Life Division  
(801) 957-9296  
swiseman@utah.gov

Jake Garn  
Director, Financial Regulation & Licensing  
(801) 957-9257  
jwgarn@utah.gov

Armand Glick  
Director, Fraud  
(801) 468-0248  
aglick@utah.gov

Chad Thompson  
Director, Information Technology  
(801) 514-7508  
chadt@utah.gov

Tracy Klausmeier  
Director, Property and Casualty  
(801) 957-9308  
tklausmeier@utah.gov

Danny Schoenfeld  
Director, Administrative Services  
(801) 957-9220  
dannyschoenfeld@utah.gov

Tomasz Serbinowski  
Actuary  
(801) 957-9324  
tserbinowski@utah.gov

Jaak Sundberg  
Health Actuary  
(801) 957-9294  
jsundberg@utah.gov

Travis Wegkamp  
Director, Captive  
(801) 957-9235  
twegkamp@utah.gov

Tanji Northrup  
Deputy Commissioner  
(801) 957-9323  
tnorthrup@utah.gov

**CONTACT PERSONS**

**Media Relations/Public Information**

Steve Gooch  
Public Information Officer  
(801) 957-9322  
sgooch@utah.gov

**Department Counsel**

Perri Babalis  
Assistant Attorney General  
(801) 718-1270  
pbabalis@utah.gov

**Legislative**

Reed Stringham  
Deputy Commissioner  
(801) 957-9325  
rmstringham@utah.gov

**Captive**

Mark Wiedeman  
Audit Manager  
(801) 957-9236  
mwiedeman@utah.gov

Travis Wegkamp  
Director, Captive  
(801) 957-9235  
twegkamp@utah.gov
UTAH

Fees
Danny Schoenfeld
Director, Administrative Services
dannyschoenfeld@utah.gov

Financial
Jake Garn
Director, Chief Financial Examiner
jwgarn@utah.gov
Malis Rasmussen
Deputy Director Financial Regulation & Licensing
marasrasmussen@utah.gov
Weimei Ye
Deputy Director Financial Regulation & Licensing
wye@utah.gov
Karen Gholston
Deposits
kgholston@utah.gov
Weimei Ye
Annual Statements
wye@utah.gov

Fraud
Armand Glick
Director, Fraud
aglick@utah.gov

Health and Life
Shelley Wiseman
Director, Health and Life Division
swiseman@utah.gov
Jaak Sundberg
Health Actuary
jsundberg@utah.gov
Heidi Clausen
Assistant Director, Rate and Forms
hclausen@utah.gov
Michelle White
Assistant Director, Consumer Services
mmwhite@utah.gov

Licensing
Jay Sueoka
Manager, Company Licensing
jsueoka@utah.gov
Randy Overstreet
Manager, Producer Licensing
roverstreet@utah.gov

Premium Tax
Utah State Tax Commission
Customer Service
https://tax.utah.gov/

Property and Casualty
UTAH

Tracy Klausmeier
Director, Property and Casualty
(801) 957-9308
tklausmeier@utah.gov

Title Market Conduct Examiner
Adam Martin
(801) 957-9309
gmartin@utah.gov

Surplus Lines
Sylvia Bruno
Director, Surplus Lines Association of Utah
(801) 944-0114
sbruno@slaut.org

Tax Commission
Tyler McInotsh
Tax Compliance Agent
(801) 297-7705
cmcintosh@utah.gov
Michael S. Pieciak is commissioner of the Vermont Department of Financial Regulation. He was first appointed by Gov. Peter Shumlin in July 2016 and reappointed by Gov. Phil Scott in December 2016.

Commissioner Pieciak serves as the chief regulator of Vermont’s financial services sector, including the insurance, captive insurance, banking and securities industries. Commissioner Pieciak previously served as deputy commissioner of the Department’s Securities Division, where he led the Division’s investigation into the Jay Peak EB-5 projects. Commissioner Pieciak is the past-president of the North American Securities Administrators Association, a member of the SEC Advisory Committee on Small and Emerging Companies and member of the National Association of Insurance Commissioners.

Prior to his service with the Department, Commissioner Pieciak practiced law in New York City at Skadden, Arps, Slate, Meagher & Flom LLP in the Mergers and Acquisitions Group, gaining experience in commercial transactions, corporate governance and investment and financing transactions. Commissioner Pieciak also previously practiced at Downs Rachlin Martin in Burlington in the Business Law Group.

Commissioner Pieciak grew up in Brattleboro and graduated cum laude from Union College with a degree in political science. He received his law degree summa cum laude from the University of Miami School of Law where he served as editor-in-chief of the “Miami Law Review.” Commissioner Pieciak is also a member of the Vermont State Colleges Board of Trustees and currently resides in Winooski, VT.

Michael S. Pieciak
Commissioner
Term of Office: Appointed Biannually by Governor with Senate Consent
Appointed: July 5, 2016

Mailing Address
Vermont Department of Financial Regulation
89 Main Street
Montpelier, Vermont 05620-3101

Street Address
Same as mailing address

Phone Numbers
Main (802) 828-3301
Captive Section (802) 828-3304

Fax Numbers
Main (802) 828-3306
Captive Section (802) 828-3460
Commissioner (802) 828-1919

Office Hours: 7:45 a.m.-4:30 p.m., Monday-Friday
Website: https://dfr.vermont.gov/

© 1991-2021 National Association of Insurance Commissioners
8/6/2021 211
VERMONT

Vacant
Director of Insurance Regulation.................................................................(802) 828-1464

Sandra Bigglestone
Director of Captives...................................................................................(802) 828-4854

Dan Petterson
Director of Financial Examinations.............................................................(802) 828-3304

Karen Ducharme
Insurance Examinations Director...............................................................(802) 828-1959

Emily Brown
Director of Rates and Forms.......................................................................(802) 828-4871

Christina Rouleau
Director of Market Regulation & Producer Licensing..................................(802) 828-2910

CONTACT PERSONS

NAIC Liaison
Thomas Taylor
Executive Assistant to the Deputy Commissioner of Insurance...................(802) 828-4842

Agent and Broker Licensing, Examinations and Fees
Calley Rock
Executive Assistant, Producer Licensing.........................................................(802) 828-2370

Annual Statements
Lisa Messier
Insurance Examiner.......................................................................................(802) 828-4844

Consumer Complaints and Inquires
Brenda Clark
Consumer Complaints Administrator...........................................................(802) 828-4886

Deposits
Beth Pearce
State Treasurer..............................................................................................(802) 828-1452

Fees-Company Licensing
Paige Coolbeth
Insurance Examiner.......................................................................................(802) 828-2470

Fees-Rate and Form Filing Fees-Life and Health and Property and Casualty
Jessica Sherpa
Rates and Forms Analyst...............................................................................(802) 828-2908

Media Relations/Public Information
VERMONT

Stephanie Brackin
(802) 828-4872

Premium Tax
Contact
Department of Taxes (802) 828-2551

Receivership
Kevin Gaffney
Deputy Commissioner of Insurance (802) 828-4845
Lieutenant Governor Tregenza A. Roach is a proud Virgin Islander who has served the people of this Territory in each branch of Government. He recently completed his third term as a Senator in the Virgin Islands Legislature.

He earned a B.A. in Journalism from the University of Missouri and a J.D. from the University of Connecticut School of Law. While attending law school, he clerked in the Office of the Governor’s Legal Counsel, the Office of the U.S. Attorney, and the Territorial Court of the Virgin Islands. Upon graduating, he worked in the Territorial Court’s Civil and Family divisions and in private practice. He has been a member of the Virgin Islands Bar since 1991.

Roach began his career in public service as Legal Counsel to the Commissioner of Education, where he served for more than eight years before being selected as Executive Director of the Board of Education. In 2006, he was selected by the University of the Virgin Islands (UVI) to lead a program of public education in support of the Fifth Constitutional Convention. During this consultancy, he served as the Coordinator/Researcher of the Constitution 2008. He also represented UVI at United Nations (UN) Decolonization Seminars in Grenada and Indonesia. Although the UVI project ended in 2008, the UN qualified Roach as an expert on constitutional development processes in the U.S. territories and invited him on his own merits to a third Decolonization Seminar in St. Kitts in 2009.

He joined the UVI adjunct faculty from 1999 to 2012, teaching courses in the Humanities and a Constitutional Law course in the education graduate program. Other UVI projects, include the Legacy Report of President Emeritus LaVerne E. Ragster, Ph.D., a major environmental project with the U.S. EPA, launch of the Center for the Study of Spirituality and Professionalism, and Editor in Chief of its award-winning international literary journal.

Roach was elected to the 30th-32nd legislatures as a staunch advocate for education, the environment, and the youth and elderly of the Territory. He was nominated to the Education and the Law, Criminal Justice and Public Safety committees of the National Conference of State Legislatures (NCSL) and instrumental in the 2014 adoption of a resolution supporting full citizenship rights for those living in the Territory. In 2016, he presented a similar resolution that resulted in a full NCSL conference session devoted to the affairs of the remaining U.S. territories.

Mailing Address
Office of the Lieutenant Governor
Division of Banking, Insurance and Financial Regulation
5049 Kongens Gade
St. Thomas, Virgin Islands 00802

Email Address
See individual email addresses

Phone Numbers
Main (340) 774-7166
St. Croix Office (340) 773-6459

Fax Numbers
Main (340) 774-9458
St. Croix Office (340) 719-3801

Office Hours: 8:00 a.m.–5:00 p.m. (Atlantic Standard), Monday–Friday
Website: https://ltg.gov.vi/departments/banking-insurance-and-financial-regulation/
Make Checks Payable to: Government of the Virgin Islands
VIRGIN ISLANDS

Gwendolyn Hall Brady  
Director, Division of Banking, Insurance and Financial Regulation,  
gwendolyn.brady@lgo.vi.gov

Glendina Matthew  
Assistant Director/Legal Counsel,  
glendina.matthew@lgo.vi.gov

Suzette Richards  
Legal Counsel,  
suzette.richards@lgo.vi.gov

Ashton Bertrand  
Chief Other Financial Services (Captives),  
ashton.bertrand@lgo.vi.gov

Cheryl Charleswell  
Chief Financial Services Examiner

Gail Danet-Joseph  
Chief of Licensing,  
gail.danet-joseph@lgo.vi.gov

Leonilda Jarvis  
Medicare Coordinator and VI SHIP Director,  
(340) 714-4354

Vacant  
Regulatory Analyst,  
(340) 773-6459

CONTACT PERSONS

NAIC Liaison
Gwendolyn Hall Brady  
Director, Division of Banking, Insurance and Financial Regulation,  
(340) 774-7166

Annice F. Canton  
Executive Assistant,  
annice.canton@lgo.vi.gov

Legal Counsels
Glendina Matthew  
Legal Counsel,  
(340) 773-6459

Suzette Richards  
Legal Counsel,  
(340) 773-6459

I-SITE DP Coordinator
Lance McKay  
Director, Information Technology,  
(340) 774-7166

Annual Statements
Beryl Freeman  
Administrative Assistant,  
(340) 774-7166

Vanessa Richards  
Financial Services Examiner,  
(340) 774-7166
VIRGIN ISLANDS

Juliette Daniel
Financial Services Examiner ...............................................................(340) 774-7166

Consumer Complaints
Cheryl Charleswell
Chief Financial Services Examiner ......................................................(340) 774-7166

Examinations-Financial/Market Conduct
Cheryl Charleswell
Chief Financial Services Examiner ......................................................(340) 774-7166

Licensing/Fees
Beryl Freeman
Administrative Assistant .......................................................................(340) 774-7166

Linda Scarbriel
Insurance Licensing Examiner ...............................................................(340) 774-7166

Medicare Supplement
Leonilda Jarvis
Medicare Coordinator and SHIP Director ................................................(340) 774-7166

Karen Christian
Medicare Services Technician ...............................................................(340) 774-7166

Premium Taxes
Vanessa Richards
Financial Services Examiner ...............................................................(340) 774-7166

Juliette Daniel
Financial Services Examiner ...............................................................(340) 774-7166

Policy Form Filing
Vacant
Regulatory Analyst ................................................................................(340) 773-6459

Rate Filing
Martin G. Emanuel
Financial Services Examiner ...............................................................(340) 774-7166

Surplus Lines
Zaire Burns-Olive
Financial Services Examiner ...............................................................(340) 774-7166
Scott A. White joined the Virginia Bureau of Insurance in 1998 as a Research Analyst in the Bureau of Insurance’s Property and Casualty Division. In 1999, he moved to the State Corporation Commission’s Office of General Counsel, where he provided legal advice and representation to the Bureau, primarily on property and casualty and agent enforcement/licensing matters. His responsibilities later expanded to include representing the Bureau on life and health and financial regulation matters. In 2011, White became Deputy General Counsel for Financial Services in the Office of General Counsel. In this position, he managed a group of attorneys who provide legal advice and representation to those divisions within the Commission that regulate insurance, securities, and financial institutions. White was appointed Commissioner of Insurance in January 2018.

White received a Bachelor of Arts degree from the University of Virginia and a law degree from the University of Missouri.
VIRGINIA

CONTACT PERSONS

Administration
Jacky Small
Assistant to Commissioner.................................................................(804) 371-9787
  Jacky.Small@scc.virginia.gov
Van Tompkins
  NAIC Liaison, BOI Manager..............................................................(804) 371-9802
  Van.Tompkins@scc.virginia.gov
Wanda Evans
  BOI Administration Manager.........................................................(804) 371-9098
  Wanda.Evans@scc.virginia.gov
Darien Carter
  Manager, Admin Revenue Mgmt.............................................................(804) 371-9333

Automated Systems
Vicki Ayers
  Supervisor, Automated Systems & Tax Assessments....................................(804) 371-9115

Consumer Outreach
Marly Santoro
  Outreach Coordinator..............................................................................(804) 371-9389
  consumeroutreach@scc.virginia.gov

Policy Compliance Division
Donald Beatty
  Deputy Commissioner.........................................................................(804) 786-3366

Agent Regulation Division
Michael Beavers
  Deputy Commissioner.........................................................................(804) 371-9221
Chuck Marshall
  Supervisor, Agent Investigations, Life and Health....................................(804) 371-9990
Juan Rodriguez
  Supervisor, Agent Investigations, Property and Casualty...............................(804) 371-9930
Chuck Myers
  Supervisor, Agent Investigations, RESA..................................................(804) 371-9619
  RESA@scc.virginia.gov
Richard Tozer
  Supervisor, Agent Licensing....................................................................(804) 786-9525

Property and Casualty Division
Rebecca Nichols
  Deputy Commissioner.........................................................................(804) 371-9331
Joyelyn Morton
  Chief Market Examiner, PC Consumer Services........................................(804) 371-9540
VIRGINIA

Michael Smith
BOI Manager, Commercial Multi-Lines
(804) 371-9667

Andrea Baytop
BOI Manager, Market Conduct
(804) 371-9547

Phyllis Oates
BOI Manager, Personal Lines
(804) 371-9279

Lee Ann Robertson
BOI Manager, Commercial Casualty
(804) 371-9003

Financial Regulation Division

Douglas Stolte
Deputy Commissioner
(804) 371-9397

David Smith
Chief Financial Examiner
(804) 371-9061

Edward Buyalos, Jr.
Chief Financial Auditor
(804) 371-9605

John Bunce
Supervisor, Life Examinations
(804) 371-9907

Connie Duong
Supervisor, Financial Analysis-Domestic
Company Annual Statements, Company Deposits
(804) 371-9901

Kenneth Campbell
Supervisor, HMO and Prepaid Plans
(804) 371-9226

Andy Delbridge
Supervisor, Company Licensing and Regulatory Compliance
(804) 371-9616

Thomas Earley, Jr.
Supervisor, Property and Casualty Examinations
(804) 371-9123

Craig Chupp
Supervisor, Life Actuarial
(804) 371-9131

Stephen Thomas
Supervisor, Financial Analysis-Foreign
(804) 371-9161

Greg Chew
Chief Domestic Insurance Financial Analyst
(804) 371-9214

Life and Health Division

Julie Blauvelt
Deputy Commissioner
(804) 371-9865

© 1991-2021 National Association of Insurance Commissioners
8/6/2021 221
Robert Grissom  
Assistant Deputy Commissioner, Market Regulation  
(804) 371-9152

Jacquelyn Myers  
Assistant Deputy Commissioner, Consumer Assistance  
(804) 371-9630

Elsie Andy  
BOI Manager, Forms and Rates, Life and Health  
(804) 371-9072

Todd Bryant  
Manager, Managed Care Ombudsman  
(804) 371-9760  
ombudsman@scc.virginia.gov

Julie Fairbanks  
BOI Manager, Life and Health Market Conduct  
(804) 371-9385  
MC Examinations

Kim Naoroz  
Supervisor, External Appeals  
(804) 371-9913

Michelle McNamee  
BOI Manager, Life and Health Consumer Services  
(804) 371-9194

Counsel for the Department
Donnie Kidd  
General Counsel  
(804) 371-9671

Media Relations/Public Information
Kenneth J. Schrad  
Director, information Resources  
(804) 371-9141
Mike Kreidler is Washington State’s eighth Insurance Commissioner. He was first elected in November 2000 and re-elected to a sixth term in November 2020. He has earned a reputation as a staunch advocate for consumer protection and a fair and balanced regulator of Washington’s diverse insurance markets.

Kreidler earlier served in the state legislature and the United States Congress. He was a member of the Northwest Power Planning Council and a regional director for the United States Department of Health and Human Services.

A doctor of optometry, Kreidler practiced at Group Health Cooperative of Puget Sound for 20 years. He has a master’s degree in Public Health from UCLA and was a founding director of a community bank. He retired as a lieutenant colonel from the United States Army Reserve in 2003 with 20 years of service.

Of the current NAIC membership, Kreidler is the longest-serving insurance commissioner in the United States. He was honored in 2009 with the “Excellence in Consumer Advocacy Award” presented by consumer advisors to the NAIC, and with the “2010 Leadership Award” by the Statewide Poverty Action Network.

---

**Mailing Address**
Washington State
Office of the Insurance Commissioner
P.O. Box 40255
Olympia, Washington 98504-0255

**Seattle Office**
The Central Building
810 3rd Avenue, Suite 650
Seattle, Washington 98104

**Criminal Investigations Unit Office (Anti-fraud)**
1520 Irving Street, Suite C
Tumwater, Washington 98512

**Phone Numbers**
Main (360) 725-7000
Insurance Consumer Hotline (800) 562-6900
Tumwater Office (360) 725-7000
Seattle Office (206) 464-6263
Olympia Office (360) 725-7100
Criminal Investigations (Anti-fraud) (360) 586-2566

**Fax Numbers**
Main (360) 586-3535
Tumwater Office (360) 664-2782
Seattle Office (206) 587-4244
Olympia Office (360) 586-3535
Criminal Investigations (Anti-fraud) (360) 586-2574

**Tumwater Office**
5000 Capitol Blvd SE
Tumwater, Washington 98501

**Olympia Office**
Insurance Building, Capitol Campus
302 Sid Snyder Avenue SW, Suite 200
Olympia, Washington 98504

**Email Address**
mikek@oic.wa.gov
WASHINGTON

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.insurance.wa.gov
Make Checks Payable to: Insurance Commissioner

CONTACT PERSONS

Executive Division
Mike Kreidler
Commissioner.................................................................(360) 725-7100
.................................................................mikek@oic.wa.gov

Melanie Anderson
Acting Chief Deputy Commissioner.................................................................(360) 725-7214
.................................................................melaniea@oic.wa.gov

Hailey Hamilton
Executive Assistant to the Commissioner.................................................................(360) 725-7103
.................................................................haileyh@oic.wa.gov

Sandra Murphy
Executive Assistant to the Chief Deputy.................................................................(360) 725-7104
.................................................................sandram@oic.wa.gov

Steve Valandra
Deputy Commissioner/Public Affairs.................................................................(360) 725-7052
.................................................................steveva@oic.wa.gov

Policy and Legislative Affairs Division
Bryon Welch
Acting Deputy Commissioner/Policy and Legislative Affairs .................................................................(360) 725-7037
.................................................................bryonw@oic.wa.gov

Jon Noski
Legislative Director.................................................................(360) 725-7101
.................................................................jonn@oic.wa.gov

Jay Bruns
Senior Climate Advisor.................................................................(360) 725-9651
.................................................................jayb@oic.wa.gov

Jane Beyer
Senior Health Policy Advisor.................................................................(360) 725-7043
.................................................................janeb@oic.wa.gov

Legal Affairs and Investigations Division
Charles Malone
Deputy Commissioner/Legal Affairs and Investigations .................................................................(360) 725-7050
.................................................................charlesm@oic.wa.gov

Tyler Robbins
Investigations Manager.................................................................(360) 725-7044
.................................................................tylerr@oic.wa.gov

Operations Division
Don Woodworth
Acting Deputy Commissioner/Operations.................................................................(360) 725-9607
.................................................................donw@oic.wa.gov

Stacey Warick
Chief Financial Officer.................................................................(360) 725-7030
.................................................................staceyw@oic.wa.gov

© 1991-2021 National Association of Insurance Commissioners
8/6/2021
WASHINGTON

Melanie Watness  
Human Resources Director  
(360) 725-7013  
melaniew@oic.wa.gov

Bryce Carlen  
Chief Information Officer  
(360) 725-7018  
bryecc@oic.wa.gov

Sue Hedrick  
NAIC Coordinator  
(360) 725-7274  
suehe@oic.wa.gov

Company Supervision Division

Melanie Anderson  
Deputy Commissioner/Company Supervision  
(360) 725-7214  
melaniea@oic.wa.gov

John Jacobson  
Chief Financial Examiner  
(206) 389-2911  
johnj@oic.wa.gov

Tarik Subbagh  
Assistant Chief Examiner  
(206) 389-2906  
tariks@oic.wa.gov

Steve Drutz  
Chief Financial Analyst  
(360) 725-7209  
steved@oic.wa.gov

Vacant  
Chief Market Analyst  
(360) 725-7216

John Haworth  
Market Conduct Oversight Manager  
(360) 725-7223  
johnhaw@oic.wa.gov

Jeanette Plitt  
Chief Market Conduct Examiner  
(206) 464-6408  
jeanettep@oic.wa.gov

Ron Pastuch  
Holding Company Manager  
(360) 725-7211  
ronp@oic.wa.gov

Mark Durphy  
Company Licensing & Compliance Manager  
(360) 725-7193  
markd@oic.wa.gov

Rates, Forms, and Provider Networks Division

Molly Nollette  
Deputy Commissioner/Rates, Forms, and Provider Networks  
(360) 725-7117  
mollyn@oic.wa.gov

Ned Gaines  
Forms Compliance Manager  
(360) 725-7126  
hedg@oic.wa.gov

Kim Tocco  
Health Forms Manager  
(360) 725-7119  
kimt@oic.wa.gov

Jennifer Kreitler  
Provider Networks Oversight Manager  
(360) 725-7127  
jenniferk@oic.wa.gov
WASHINGTON

Lichiou Lee  
Chief Actuary, Actuarial Services, Life and Health Care  
lichioul@oic.wa.gov

Eric Slavich  
Actuarial Services, Property and Casualty Manager  
erics@oic.wa.gov

Consumer Protection Division

Todd Dixon  
Deputy Commissioner/Consumer Protection  
toddd@oic.wa.gov

Jeff Baughman  
Surplus Lines Administrator  
jeffb@oic.wa.gov

Jeff Baughman  
Licensing and Education Manager  
jeffb@oic.wa.gov

Joe Mendoza  
Continuing Education  
joem@oic.wa.gov

Consumer Advocacy Program

Lisa Heaton  
Consumer Advocacy Manager  
lisah@oic.wa.gov

Josh Martinsen  
Property and Casualty  
joshm@oic.wa.gov

Pam Brannan  
Life and Health  
pamb@oic.wa.gov

Statewide Health Insurance Benefits Advisors (SHIBA) Program

Tim Smolen  
SHIBA Manager  
tims@oic.wa.gov

Criminal Investigations Unit (Anti-fraud)

Phil Comstock  
CIU Director  
philc@oic.wa.gov

© 1991-2021 National Association of Insurance Commissioners
8/6/2021
Commissioner James A. Dodrill is responsible for the overall regulation of the West Virginia insurance market as well as protection of the State’s insurance consumers. He oversees the mission of the Offices of the Insurance Commissioner in promoting a healthy, competitive and solvent insurance market with ample consumer protections as well as consistent administration of the insurance laws and regulations of West Virginia.

Dodrill is a 1982 graduate with honors (Summa Cum Laude) of Marshall University, with a Bachelor of Arts degree in Political Science. He earned his Juris Doctorate degree from the West Virginia University College of Law in 1985, where his class ranking was 18th out of 119 graduates.

From 1985 until 1999, Dodrill was in private practice in West Virginia, during which time he tried dozens of felony and misdemeanor criminal cases and civil cases in the state and federal courts of West Virginia. He also participated in numerous appellate matters in multiple state and federal appellate courts that resulted in eight published appellate decisions. Dodrill is admitted to the practice of law before the United States Supreme Court, the U.S. Courts of Appeal for the Fourth and Sixth Circuits, the U.S. District Courts for the Northern and Southern Districts of West Virginia and the Southern District of Ohio, and the West Virginia Supreme Court of Appeals.

From 1999 to 2019, Dodrill was Corporate Claims Counsel for The Progressive Group of Insurance Companies, responsible for corporate claims litigation and risk management as well as supervision of high exposure/special complexity insurance-related legal matters involving conflicts of law, multi state/multi party claims, appellate actions, and bad faith/extra-contractual institutional litigation nationally, as well as government relations and legislative affairs.

Dodrill retired as a Lieutenant Colonel from the U.S. Air Force and Air National Guard, he has continued to serve in the Civil Air Patrol (CAP), the official auxiliary of the U.S. Air Force, and is now a Colonel and serving a four-year term as Commander of CAP’s West Virginia Wing. Dodrill's uniformed service totals more than 40 years.

Dodrill and his wife, Terri Payne Dodrill, reside in Putnam County, West Virginia. They have three children and two grandchildren.

**Mailing Address**
West Virginia Offices of the Insurance Commissioner
P.O. Box 50540
Charleston, West Virginia 25305-0540

**Street Address**
West Virginia Offices of the Insurance Commissioner
900 Pennsylvania Avenue
Charleston, West Virginia 25302

**Email Address**
See individual email addresses

**Phone Numbers**
Main (304) 558-3354
Toll-Free Number (In-state only) (888) 879-9842

**Fax Numbers**
Main (304) 558-0412

**Office Hours**: 8:00 a.m.-5:00 p.m., Monday-Friday
**Website**: www.wvinsurance.gov

**Make Checks Payable to**: Premium Taxes and Dept. Fees: WV Insurance Commissioner Statutory Attorney Fees: State Auditor

© 1991-2021 National Association of Insurance Commissioners
8/6/2021
WEST VIRGINIA

James A. Dodrill
Commissioner.................................................................(304) 558-3354 jim.dodrill@wv.gov

Janice Hemmelgarn
Executive Assistant............................................................(304) 414-8486 janice.l.hemmelgarn@wv.gov

Erin Hunter
Deputy Commissioner/General Counsel....................................(304) 414-8487 erin.k.hunter@wv.gov

Tonya Gillespie
Assistant Commissioner-Regulatory...........................................(304) 414-8485 tonya.l.gillespie@wv.gov

Melinda Kiss
Assistant Commissioner-Finance/Accounting.............................(304) 414-8488 melinda.a.kiss@wv.gov

Debbie Hughes
Assistant Commissioner-Operations.........................................(304) 414-8400 debbie.m.hughes@wv.gov

CONTACT PERSONS

NAIC Liaison
James A. Dodrill
Commissioner.................................................................(304) 558-3354 jim.dodrill@wv.gov

Administrative Services
Debbie Hughes
Director, Administrative Services............................................(304) 414-8400 debbie.m.hughes@wv.gov

Agent Licensing and Education (Agent/Agency Licensing, Education and Fees)
Rob Grishaber
Director, Agents Licensing and Education.....................................(304) 558-0610 robert.e.grishaber@wv.gov

Consumer Advocacy
Dennis Garrison
Director, Consumer Advocacy..................................................(304) 414-8040 dennis.garrisonIII@wv.gov

Consumer Services (Consumer Complaints, Inquiries and Consumer Counseling Program for Seniors)
Dena Wildman
Director, Consumer Services...................................................(304) 558-3386 dena.l.wildman@wv.gov

Deposits
David Gillespie
Financial Reporting Specialist, Financial Accounting............................(304) 414-8465 david.l.gillespie@wv.gov

Insurance Co. Analysis & Exams Division (Co. Licensing, Fees, Annual Stmts. & Financial and Market Conduct Exams)
Jamie Taylor
Director, Company Analysis & Examinations.......................................(304) 414-8010 jamie.o.taylor@wv.gov

Health Insurance Exchange
WEST VIRGINIA

Ellen Potter (304) 414-8480
Insurance Program Manager ellen.j.potter@wv.gov

Information Systems/Record Management
Mike Farren (304) 414-5333
Information Systems Manager III Mike.K.Farren@wv.gov

Insurance Inspector General
Kirby Stickler (304) 414-8444
Insurance Inspector General kirby.s.stickler@wv.gov

Legal Division
Jeff Black (304) 558-0401
Associate Counsel, Attorney Supervisor, Compliance and Enforcement jeffrey.c.black@wv.gov
Victor Mullins (304) 558-0401
Associate Counsel-Legislation/Rules victor.a.mullins@wv.gov
Gregory A. Elam (304) 414-8024
Associate Counsel-Fraud Prosecution greg.a.elam@wv.gov

Media Relations/Public Information
Erin Hunter (304) 414-8400
General Counsel erin.k.hunter@wv.gov

Rates & Forms Division (Ins. Polices, Fees, Rates & Form Filing-Accident & Sickness/Life & Health/P&C Insurance)
Joylynn Fix (304) 414-8035
Director, Rates and Forms joylynn.fix@wv.gov

Statistical Reporting
Juanita Wimmer (304) 414-8491
Insurance Market Analyst juanita.d.wimmer@wv.gov

Workers' Compensation-Board of Review
Nick Casey (304) 558-5230
Chair, Board of Review Nick.Casey@wv.gov

Workers' Compensation-Claims Management
Samantha Chase (304) 414-8424
Director, Claims Services samantha.l.chase@wv.gov

Workers' Compensation-Office of Judges
Ted White (304) 414-7700
Chief Administrative Law Judge Ted.A.White@wv.gov

Workers' Compensation-Employer Accounts
Angela Shepherd (304) 414-7740
Director, WC Employer Accounts angela.h.shepherd@wv.gov
Mark Afable was appointed Wisconsin Commissioner of Insurance by Governor Tony Evers on January 22, 2019. In addition to serving as the state's chief regulator or insurance, Afable oversees the agency's 143 employees and supervises the Injured Patients and Families Compensation Fund and State Life Insurance Fund.

A graduate of Marquette University Law School, Afable has over 38 years of experience in the insurance industry. Prior to his appointment, Afable served as the Chief Legal Officer with American Family Insurance, overseeing corporate legal, government affairs and compliance, litigation and protective services. With extensive experience working with state and federal legislators, state insurance regulators and the NAIC, he advised Senior Leadership and the Board of Directors on legal matters involving corporate governance, compliance issues, and regulatory actions.

Before joining American Family in 1994, Afable directed legislative and regulatory efforts in several states for Allstate Insurance Company, where he first became involved with the NAIC. Earlier in his career, Afable focused his efforts on insurance policy and legislative issues as counsel for the National Association of Independent Insurers (NAII) in Des Plaines, Illinois.

Afable serves on the Board of Directors for Sunshine Place, a resource facility for charitable organizations providing food, clothing and social services to residents of Sun Prairie. He also serves on the American Family Children's Hospital Advisory Board and the Edgewood High School Board of Trustees.

Afable and his wife, Peggy, have four children and live in Sun Prairie, Wisconsin.

**Mailing Address**
Office of the Commissioner of Insurance  
State of Wisconsin  
P.O. Box 7873  
Madison, Wisconsin 53707-7873

**Street Address**
Office of the Commissioner of Insurance  
State of Wisconsin  
GEF–III, Second Floor  
125 South Webster Street  
Madison, Wisconsin 53703-3474

**Email Address**
firstname.lastname@wisconsin.gov

**Phone Numbers**
Main (608) 266-3586  
Toll-Free Number (In-state only) (800) 236-8517  
State Life Insurance Fraud (800) 562-5558  
Hearing/Speech Impaired (608) 226-3586

**Fax Numbers**
Main (608) 266-9935

**Office Hours:** 7:45 a.m.–4:30 p.m., Monday-Friday

**Website:** oci.wi.gov

**Make Checks Payable to:** State of Wisconsin, Commissioner of Insurance

Mark Afable
Commissioner

© 1991-2021 National Association of Insurance Commissioners
8/6/2021 231
WISCONSIN

Nathan Houdek  (608) 266-2493
Deputy Commissioner  nathan.houdek@wisconsin.gov

Olivia Hwang  (608) 267-9460
Director of Public Affairs  olivia.hwang@wisconsin.gov

Open
Insurance Administrator, Funds and Program Management

Richard Wicka  (608) 261-6018
Chief Legal Counsel  richard.wicka@wisconsin.gov

Amy Malm  (608) 261-8562
Administrator of the Division of Financial Regulation  amy.malm@wisconsin.gov

Rebecca Rebholz  (608) 264-8111
Administrator of the Division of Market Regulation and Enforcement  rebecca.rebholz@wisconsin.gov

Christina Keeley  (608) 267-3868
Chief, Consumer Affairs Section  christina.keeley@wisconsin.gov

Lisa Brandt  (608) 267-7322
Chief, Rates and Forms Section  lisa.brandt@wisconsin.gov

Diane Dambach  (608) 266-0106
Chief, Market Analysis Section  diane.dambach@wisconsin.gov

John Litweiler  (608) 267-9482
Chief, Examinations, Bureau of Financial Analysis and Examinations  john.litweiler@wisconsin.gov

Kristin Forsberg  (608) 266-9896
Chief, Section I, Bureau of Financial Analysis and Examinations  kristin.forsberg@wisconsin.gov

Levi Olson  (608) 264-8125
Chief, Section II, Bureau of Financial Analysis and Examinations  levi.olson@wisconsin.gov

Elena Vetrina  (608) 266-0105
Chief, Section III, Bureau of Financial Analysis and Examinations  elena.vetrina@wisconsin.gov

Richard Hinkel  (608) 267-7910
Chief, Section IV, Bureau of Financial Analysis and Examinations  richard.hinkel@wisconsin.gov

CONTACT PERSONS

NAIC Liaison
Olivia Hwang  (608) 267-9460
Director of Public Affairs  olivia.hwang@wisconsin.gov

Jennifer Thorson  (608) 237-9064
Executive Staff Assistant  jenniferr.thorson@wisconsin.gov
WISCONSIN

Market Analysis
Diane Dambach (608) 266-0106
Chief, Market Analysis Section.................................diane.dambach@wisconsin.gov

Agent Licensing
Melody Esquivel (608) 267-8132
Insurance Program Manager, Agent Licensing Section..........................ociagentlicensing@wisconsin.gov

Annual Statement and Company Licensing
Mary Sue Gilardi (608) 266-0091
Records Management Supervisor............................................................marysue.gilardi@wisconsin.gov

Consumer Complaints and Inquires
Christina Keeley (608) 267-3868
Chief, Consumer Affairs Section..........................................................christina.keeley@wisconsin.gov

Consumer Counseling Program for Seniors
Vicki Buchholz (608) 246-7016
Medigap Coordinator.................................................................boaltc@wisconsin.gov

Continuing Education
Melody Esquivel (608) 267-8132
Insurance Program Manager, Agent Licensing Section..........................melody.esquivel@wisconsin.gov

Department Counsel
Richard Wicka (608) 261-6018
Chief Legal Counsel.................................................................richard.wicka@wisconsin.gov

Deposits
Mary Sue Gilardi (608) 266-0091
Records Management Supervisor...........................................................marysue.gilardi@wisconsin.gov

Examinations-Agent
Melody Esquivel (608) 267-8132
Insurance Program Manager, Agent Licensing Section..........................melody.esquivel@wisconsin.gov

Examinations-Financial
Amy Malm (608) 261-8562
Director, Bureau of Financial Analysis and Examinations..........................amy.malm@wisconsin.gov

Examinations-Market Conduct
Rebecca Rebholz (608) 264-8111
Director, Bureau of Market Regulation..................................................rebecca.rebholz@wisconsin.gov

Fees-Agents
Melody Esquivel (608) 267-8132
Insurance Program Manager, Agent Licensing Section..........................melody.esquivel@wisconsin.gov
# WISCONSIN

**Fees-Companies**
Suzanne Vinnmans  
License Permit Program Associate, Support Section  
(608) 266-9891  
suzanne.vinnmans@wisconsin.gov

**Health and Life Insurance**
Christina Keeley  
Chief, Consumer Affairs Section  
(608) 267-3868  
christina.keeley@wisconsin.gov

**Information Services**
Bonnie Tiedt  
IT Director, Information Services Section  
(608) 266-7392  
bonnied.tiedt@wisconsin.gov

**Injured Patients and Families Compensation Fund**
Brynn Bruijn-Hansen  
Insurance Program Manager  
(608) 267-1237  
Brynn.BruijnHansen@wisconsin.gov

**Life Insurance**
Christina Keeley  
Chief, Consumer Affairs Section  
(608) 267-3868  
christina.keeley@wisconsin.gov

**Local Government Property Fund**
Brynn Bruijn-Hansen  
Insurance Program Manager  
(608) 264-8118  
brynn-bruijnhansen@wisconsin.gov

**Media Relations/Public Information**
Olivia Hwang  
Director of Public Affairs  
(608) 267-9460  
olivia.hwang@wisconsin.gov

**Policy and Form Filing-Property/Casualty, Life and Health**
Lisa Brandt  
Chief, Rates and Forms Section  
(608) 267-7322  
lisa.brandt@wisconsin.gov

**Premium Tax**
John Litweiler  
Chief, Bureau of Financial Analysis and Examinations  
(608) 267-4390  
john.litweiler@wisconsin.gov

**Property and Casualty-Commercial Lines**
Christina Keeley  
Chief, Consumer Affairs Section  
(608) 267-3868  
christina.keeley@wisconsin.gov

**Property and Casualty-Personal Lines**
Christina Keeley  
Chief, Consumer Affairs Section  
(608) 267-3868  
christina.keeley@wisconsin.gov

---

© 1991-2021 National Association of Insurance Commissioners
8/6/2021 234
WISCONSIN

Randy Milquet
Financial Examiner Advanced.................................................................randy.milquet@wisconsin.gov

(608) 267-5296

State Life Insurance Fund
Sarah Wehnes
Insurance Program Manager.................................................................sarah.wehnes@wisconsin.gov

(608) 267-4392

Statistical Reporting
Christina Keeley
Chief, Consumer Affairs Section.............................................................christina.keeley@wisconsin.gov

(608) 267-3868

Training Opportunities
Open
Insurance Administrator, Funds and Program Management

© 1991-2021 National Association of Insurance Commissioners
8/6/2021
Jeffrey 'Jeff' Rude was appointed Insurance Commissioner of the Wyoming Department of Insurance by Governor Mark Gordon on September 19, 2019.

Before becoming Insurance Commissioner, Rude spent five years in the Wyoming Department of Insurance as the Deputy Commissioner and one year as the Senior Health Policy and Planning Analyst.

Before working at the Wyoming Department of Insurance, Rude served 24 years in the United States Air Force as a Judge Advocate. He was General Counsel for a number of different organizations, the last being 20th Air Force, Cheyenne, Wyoming. He also specialized in the investigation of aircraft mishaps and retired in the rank of Colonel.

Rude has a Bachelor of Science in Public Administration from George Mason University, a Juris Doctorate from the University of North Dakota, and a Master of Military Operational Art and Science from Air University.

Rude and his wife, Kris, have two children.

Jeff Rude
Insurance Commissioner

Term of Office: At the Pleasure of the Governor
Appointed: September 19, 2019
WYOMING

Becky McFarland
Staff Attorney ................................................................. becky.mcfarland@wyo.gov

Kayla Reynolds
Licensing Administrator ..................................................... kayla.reynolds@wyo.gov

April Klahn
Human Resources Professional ........................................... april.klahn2@wyo.gov

CONTACT PERSONS

NAIC Liaison
G. Douglas Melvin
Chief Financial Examiner .................................................... doug.melvin@wyo.gov

Accident/Health Insurance
Mavis Earnshaw
Insurance Standards Consultant ........................................... mavis.earnshaw@wyo.gov

Health Policy
Denise Burke
Senior Policy and Planning Analyst ...................................... denise.burke@wyo.gov

Agent Licensing
JoAnne DeBella
Office Support Specialist .................................................... joanne.debella@wyo.gov

Roxanne Johnson
Office Support Specialist ..................................................... roxanne.johnson@wyo.gov

Annual Statements
Tammy Higgins
Auditor ............................................................................... tammy.higgins@wyo.gov

Company Licensing
Samantha Sullivant
Accountant .......................................................................... samantha.sullivant@wyo.gov

Consumer Complaints and Inquires
Ruth M. Case
Consumer Affairs Specialist, Life and Health .......................... ruth.case@wyo.gov

Kristi Alma Jose
Consumer Affairs Specialist, Property and Casualty .................... kristi.almajose@wyo.gov

Department Counsel
Rebecca Zisch
Assistant Attorney General .................................................. rebecca.zisch1@wyo.gov

© 1991-2021 National Association of Insurance Commissioners
8/6/2021 238
WYOMING

Deposits
G. Douglas Melvin
Chief Financial Examiner.doug.melvin@wyo.gov
(307) 777-5619

Examinations-Agent
Kayla Reynolds
Licensing Administrator.kayla.reynolds@wyo.gov
(307) 777-7344

Examinations-Financial
G. Douglas Melvin
Chief Financial Examiner.doug.melvin@wyo.gov
(307) 777-5619

Examinations-Market Conduct
Bill Cole
Market Conduct Manager.bill.cole1@wyo.gov
(307) 777-6870

Fees-Agents
Kayla Reynolds
Licensing Administrator.kayla.reynolds@wyo.gov
(307) 777-7344

Fees-Companies
G. Douglas Melvin
Chief Financial Examiner.doug.melvin@wyo.gov
(307) 777-5619

Information Systems
Vacant

Life Insurance
Amanda Tarr
Insurance Standards Consultant.amanda.tarr@wyo.gov
(307) 777-2447

Policy and Form Filing-Life and Health
Amanda Tarr
Insurance Standards Consultant.amanda.tarr@wyo.gov
(307) 777-2447

Mavis Earnshaw
Insurance Standards Consultant.mavis.earnshaw@wyo.gov
(307) 777-6888

Policy and Form Filing-Property and Casualty
Donna Stewart
Insurance Standards Consultant.donna.stewart@wyo.gov
(307) 777-7308

D'Anna Feurt
Insurance Standards Consultant.d'anna.feurt@wyo.gov
(307) 777-7336

Premium Tax

© 1991-2021 National Association of Insurance Commissioners
8/6/2021
WYOMING

Tammy Higgins
Auditor ................................................................. (307) 777-6884
tammy.higgins@wyo.gov

Property and Casualty-Commercial Lines
D'Anna Feurt ................................................................. (307) 777-7336
d'anna.feurt@wyo.gov
Insurance Standards Consultant .................................................................

Property and Casualty-Personal Lines
D'Anna Feurt ................................................................. (307) 777-7336
d'anna.feurt@wyo.gov
Insurance Standards Consultant .................................................................

Receivership
Linda Johnson ................................................................. (307) 777-6896
linda.johnson@wyo.gov
Deputy Commissioner .................................................................
Index by Jurisdiction

Alabama - Commissioner Jim L. Ridling ............................................................................................................ 1

Alaska - Director Lori K. Wing-Heier .............................................................................................................. 7

American Samoa - Insurance Commissioner Peni 'Ben' Itula Sapini Teo...................................................... 11

Arizona - Director Evan G. Daniels ............................................................................................................. 13

Arkansas - Commissioner Alan McClain .................................................................................................... 17

California - Commissioner Ricardo Lara .................................................................................................... 21

Colorado - Commissioner Michael Conway ............................................................................................... 29

Connecticut - Commissioner Andrew N. Mais ........................................................................................... 33

Delaware - Commissioner Trinidad Navarro .............................................................................................. 37

District of Columbia - Commissioner Karima M. Woods .......................................................................... 43

Florida - Chief Financial Officer Jimmy Patronis ..................................................................................... 47

Florida - Commissioner David Altmaier ................................................................................................... 51

Georgia - Commissioner John F. King ....................................................................................................... 55

Guam - Banking and Insurance Commissioner Michelle B. Santos ......................................................... 59

Hawaii - Commissioner Colin M. Hayashida ............................................................................................... 65

Idaho - Director Dean L. Cameron ............................................................................................................ 69

Illinois - Acting Director Dana Popish Severinghaus ............................................................................... 73

Indiana - Commissioner Amy L. Beard ....................................................................................................... 79

Iowa - Commissioner Doug Ommen ........................................................................................................ 85

Kansas - Commissioner Vicki Schmidt ..................................................................................................... 89

Kentucky - Commissioner Sharon P. Clark ............................................................................................... 93

Louisiana - Commissioner James J. Donelon .......................................................................................... 97

Maine - Superintendent Eric A. Cioppa ..................................................................................................... 103

Maryland - Commissioner Kathleen A. Birrane ....................................................................................... 107

Massachusetts - Commissioner Gary D. Anderson .................................................................................. 113
<table>
<thead>
<tr>
<th>Jurisdiction</th>
<th>Name</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Michigan - Director</td>
<td>Anita G. Fox</td>
<td>115</td>
</tr>
<tr>
<td>Minnesota - Commissioner</td>
<td>Grace Arnold</td>
<td>119</td>
</tr>
<tr>
<td>Mississippi - Commissioner</td>
<td>Mike Chaney</td>
<td>123</td>
</tr>
<tr>
<td>Missouri - Director</td>
<td>Chlora Lindley-Myers</td>
<td>127</td>
</tr>
<tr>
<td>Montana - Commissioner of Securities and Insurance</td>
<td>Troy Downing</td>
<td>131</td>
</tr>
<tr>
<td>Nebraska - Director</td>
<td>Eric Dunning</td>
<td>135</td>
</tr>
<tr>
<td>Nevada - Commissioner</td>
<td>Barbara D. Richardson</td>
<td>139</td>
</tr>
<tr>
<td>New Hampshire - Commissioner</td>
<td>Chris Nicolopoulos</td>
<td>143</td>
</tr>
<tr>
<td>New Jersey - Commissioner</td>
<td>Marlene Caride</td>
<td>147</td>
</tr>
<tr>
<td>New Mexico - Superintendent</td>
<td>Russell Toal</td>
<td>151</td>
</tr>
<tr>
<td>New York - Superintendent</td>
<td>Linda A. Lacewell</td>
<td>155</td>
</tr>
<tr>
<td>North Carolina - Commissioner</td>
<td>Mike Causey</td>
<td>157</td>
</tr>
<tr>
<td>North Dakota - Commissioner</td>
<td>Jon Godfread</td>
<td>161</td>
</tr>
<tr>
<td>Northern Mariana Islands - Acting Secretary of Commerce</td>
<td>Edward M. Deleon Guerrer</td>
<td>165</td>
</tr>
<tr>
<td>Ohio - Director</td>
<td>Judith L. French</td>
<td>167</td>
</tr>
<tr>
<td>Oklahoma - Commissioner</td>
<td>Glen Mulready</td>
<td>173</td>
</tr>
<tr>
<td>Oregon - DCBS Director/Insurance Commissioner</td>
<td>Andrew R. Stolfi</td>
<td>177</td>
</tr>
<tr>
<td>Pennsylvania - Commissioner</td>
<td>Jessica K. Altman</td>
<td>181</td>
</tr>
<tr>
<td>Puerto Rico - Commissioner</td>
<td>Mariano A. Mier Romeu, Esq.</td>
<td>185</td>
</tr>
<tr>
<td>Rhode Island - Superintendent</td>
<td>Elizabeth Kelleher Dwyer</td>
<td>187</td>
</tr>
<tr>
<td>South Carolina - Director</td>
<td>Raymond G. Farmer</td>
<td>191</td>
</tr>
<tr>
<td>South Dakota - Director of Insurance</td>
<td>Larry D. Deiter</td>
<td>195</td>
</tr>
<tr>
<td>Tennessee - Commissioner</td>
<td>Carter Lawrence</td>
<td>199</td>
</tr>
<tr>
<td>Texas - Chief Deputy Commissioner</td>
<td>Doug Slape</td>
<td>203</td>
</tr>
<tr>
<td>Utah - Commissioner</td>
<td>Jonathan T. Pike</td>
<td>207</td>
</tr>
</tbody>
</table>

© 1991-2021 National Association of Insurance Commissioners
8/6/2021
242
Index by Jurisdiction

Vermont - Commissioner Michael S. Pieciak ................................................................................................................. 211
Virgin Islands - Lieutenant Governor/Commissioner Tregenza A. Roach ................................................................. 215
Virginia - Commissioner Scott A. White ..................................................................................................................... 219
Washington - Commissioner Mike Kreidler ................................................................................................................. 223
West Virginia - Commissioner James A. Dodrill ......................................................................................................... 227
Wisconsin - Commissioner Mark Afable ..................................................................................................................... 231
Wyoming - Insurance Commissioner Jeff Rude ............................................................................................................ 237