Insurance Department Directory

May 22, 2022
Jim L. Ridling, a native Arkansan who has lived and worked in Montgomery since 1987, was appointed Insurance Commissioner of the Alabama Department of Insurance by Governor Bob Riley on September 15, 2008. He was reappointed by Governor Robert Bentley in 2011 and Governor Kay Ivey in 2017.

Ridling is a graduate of the University of the Ozarks. Upon graduation, he entered a management training program with Fireman’s Fund Insurance, leading to several management positions and culminating in his service as Executive Vice President U.S. operations, based in California. In 1987, he left California and traded his interest in American Express (which owned Fireman’s Fund at the time) for ownership in Southern Guaranty, a Fireman’s Fund subsidiary headquartered in Montgomery, where he served as the company’s President and CEO. The following year, Southern Guaranty sold to Winterthur Swiss, and he remained in his previous role and added the duties of Chairman until his retirement in 2003.

Following his retirement from Southern Guaranty, Ridling and other local business leaders formed River Bank and Trust, where he currently serves on the Board of Directors. Ridling is a former chairman of the Board of Directors for Jackson Hospital and has served on the Board of Directors of the Montgomery Airport Authority, the Montgomery Area Chamber of Commerce, and the Central Alabama Community Foundation. He is a former Chairman of the River Region United Way and continues to be involved in local business, charitable and community activities.

Ridling is married to the former Catherine Turner, a native of Northern California. He has two daughters – Erin Ridling and the late Hannah Ridling.
ALABAMA

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: http://www.aldoi.gov
Make Checks Payable to: Commissioner of Insurance

Mark Fowler
Deputy Commissioner/Chief of Staff (334) 241-4146

Jimmy Gunn
Deputy Commissioner (334) 241-4196

Reyn Norman
General Counsel (334) 241-4119

Teresa Toby
Chief Accountant (334) 241-4107

Vacant
Chief Examiner

Ryan Donaldson
Chief of Receivership (334) 240-7561

Scott F. Pilgreen
State Fire Marshal (334) 241-4170

Rodney Zeigler
Information Technology Manager (334) 241-4112

Michelle Hendrix
Personnel Manager (334) 240-4417

Antwionne Dunklin
Producer Licensing Manager (334) 241-4126

Vacant
Manager, Rates and Forms Filing

Brian Powell
Strengthen Alabama Homes Director (334) 241-4118

CONTACT PERSONS

Accident and Health Insurance
Yada Horace
Rates and Forms Analyst (334) 241-4175

Annual Statements
Belinda Williams
Senior Insurance Examiner Specialist (334) 241-4162

Captive Company Licensing
ALABAMA

Vacant
Examinations Supervisor

Company Licensing
Vacant
Chief Examiner
Vacant
Examinations Supervisor

Continuing Education - Agents
Antwione Dunklin
Producer Licensing Manager

Department Counsel
Reyn Norman
General Counsel

Deposits
Ken Smithson
Financial Analyst

Examinations - Agent
Antwione Dunklin
Producer Licensing Manager

Examinations - Financial
Vacant
Chief Examiner

Fees - Agents
Antwione Dunklin
Producer Licensing Manager

Fees - Company Licensing
Jessica Williamson
Account Clerk

Fire Investigations/Fire Code Enforcement
Scott F. Pilgreen
State Fire Marshal

Insurance Fraud Unit - Investigators
Scott F. Pilgreen
State Fire Marshal
ALABAMA

Jim Finn
Assistant State Fire Marshal.................................................................(334) 240-6526

Legislation
Mark Fowler
Deputy Commissioner.............................................................................(334) 241-4146

Reyn Norman
General Counsel.......................................................................................(334) 241-4119

Life Insurance
Yada Horace
Rates and Forms Analyst...........................................................................(334) 241-4175

Media Inquiries
Mark Fowler
Deputy Commissioner.............................................................................(334) 241-4146

Policy and Form Filing - Life & Health
Yada Horace
Rates and Forms Analyst...........................................................................(334) 241-4175

Policy and Form Filing - Property & Casualty
Vacant
Manager, Rates and Forms Filing...............................................................(334) 241-4175

Premium Tax
LaKisha Hardy
Senior Accountant ....................................................................................(334) 241-4114

Preneed
Vacant
Examinations Supervisor...........................................................................

Producer Licensing
Antwionne Dunklin
Producer Licensing Manager.....................................................................(334) 241-4126

Property & Casualty - Commercial Lines
Vacant
Manager, Rates and Forms Filing...............................................................(334) 241-4175

Property & Casualty - Personal Lines
Vacant
Manager, Rates and Forms Filing...............................................................(334) 241-4175

Service Contracts
ALABAMA

Vacant
Examinations Supervisor

Statistical Reporting
Jimmy Gunn
Deputy Commissioner

Strengthen Alabama Homes
Brian Powell
Director, Strengthen Alabama Homes

© 1991-2022 National Association of Insurance Commissioners
5/22/2022
Lori K. Wing-Heier was appointed as the Director of the Alaska Division of Insurance on February 25, 2014.

Wing-Heier has approximately 30 years of experience in the insurance industry, which includes experience as a broker and an agent. She most recently served as the director of risk management at a large ANCSA corporation where she designed and implemented a comprehensive enterprise-wide risk management program. Wing-Heier also served as senior vice-president at a national brokerage, working with Alaskan entities throughout the state, and as president of the Alaska Independent Insurance Agents and Brokers, Inc.

Wing-Heier attended North Central Michigan College and holds the Certified Insurance Counselor (CIC) and Certified Risk Manager (CRM) designations.

As Director of the Alaska Division of Insurance, Wing-Heier oversees and enforces the Division's mission to regulate the insurance industry to protect Alaskan consumers.

Wing-Heier is a 30-year resident of Alaska. She makes her home with her family in Anchorage, where the Insurance Director position is located.

Primary Address - Anchorage
State of Alaska
Department of Commerce, Community and Economic Development
Division of Insurance
550 West 7th Avenue, Suite 1560
Anchorage, AK 99501-3567

Juneau Mailing Address
State of Alaska
Department of Commerce, Community and Economic Development
Division of Insurance
P.O. 110805
Juneau, AK 99811-0805

Email Address
insurance@alaska.gov

Phone Numbers
Anchorage Main (907) 269-7900
Toll-Free Number (800) 467-8725
Juneau (907) 465-2515
Fax Number (907) 269-7910

Fax Numbers
Anchorage Main (907) 269-7910
Juneau (907) 465-3422
Licensing (907) 465-2816

Office Hours: 8:30 a.m.-5:00 p.m., Monday-Friday
Website: https://insurance.alaska.gov
ALASKA

Make Checks Payable to: Alaska Division of Insurance

Anna Latham
   Deputy Director (Juneau).................................................................(907) 465-2515

CONTACT PERSONS

NAIC Liaison
Kelli Patterson
   Administrative Officer (Juneau)...........................................................(907) 465-2515

Annual Statements/Audits/Premium Tax
Rebecca Nesheim
   Tax Auditor (Juneau).................................................................................(907) 465-2584

Commercial Lines/Credit Insurance/Property
Vacant
   (Anchorage)............................................................................................

Company Licensing
Kevin Richard
   Financial Examiner (Anchorage)....................................................................(907) 269-7900

Consumer Complaints
Shauna Nickel
   Supervisor (Anchorage)..............................................................................(907) 269-7900

Department Counsel
Erin Egan
   (Anchorage).................................................................................................Fax (907) 276-8554

Dan Wilkerson
   (Anchorage).................................................................................................Fax (907) 276-8554

Deposits/Trust Securities
Kevin Richard
   (Anchorage).................................................................................................(907) 269-7900

Examinations - Insurance Company/Financial
David Phifer
   Chief Financial Examiner............................................................................(907) 269-7900

Examinations - Market Compliance Issues
Sarah Bailey
   (Juneau)......................................................................................................(907) 465-2515

Examinations - Professional Standards and Continuing Education/Agents
Vacant
   Licensing Program Coordinator (Juneau)......................................................(907) 465-2515
ALASKA

Filing - Life & Health
Sarah Bailey
(Juneau) (907) 465-2515

Filing - Property & Casualty
Vacant
(Anchorage)

Insurer Changes - Address, Articles, Bylaws
Kevin Richard
(Anchorage) (907) 269-7900

Investigations
Alex Romero
Chief Investigator (Anchorage) (907) 269-7900

Media Relations/Public Information
Lori K. Wing-Heier
Director (Juneau) (907) 465-2515

Merger of Companies
David Phifer
(Anchorage) (907) 269-7900

Receivership
David Phifer
Chief Financial Examiner (Anchorage) (907) 269-7900

Regulatory
Jackson Willard
Regulations Specialist (Juneau) (907) 465-2515

Risk Retention/Purchasing Group
Kevin Richard
(Anchorage) (907) 269-7900
David Phifer
RRG Only (Anchorage) (907) 269-7900
Peni 'Ben' Itula Sapini Teo was appointed Insurance Commissioner by Governor Lemanu Palepoi Sialega Mauga on January 3, 2021.

Teo has vast experience in personnel management, marketing, purchasing, financial management, budgeting, auditing, import and export, finance and accounting. He is currently in term 9 of an online MBA program.

Teo is founder and managing partner of BJ Company Investors LLC (a partnership), doing business in Utah, southern Idaho, western Wyoming and northern Nevada. BJ Company Investors LLC performs validation and valuation inspections for businesses, residential homes and mobile homes for the U.S. Department of Housing and Urban Development (HUD), as well as banks and other financial institutions.

Teo is a U.S. Marine Corps veteran with 23 years of honorable service.
Evan G. Daniels was appointed director of the Arizona Department of Insurance and Financial Institutions on July 10, 2020, effective July 18, 2020. Before his appointment, he served as Chief Counsel of the Technology, Innovation and Privacy Unit at the Office of Arizona Attorney General.

Director Daniels has extensive experience in innovation policy, fintech, consumer protection, government affairs, and data privacy. At the Attorney General’s Office, Director Daniels managed several teams engaged in litigation, investigations, and in providing subject matter expertise, including oversight of Arizona’s first-in-the-nation regulatory “sandbox” for fintech, which since has been recognized as a national model that several other states have enacted.

Director Daniels’ previous experience also includes serving in the Arizona Attorney General’s Office as Chief Counsel of the Government Accountability Unit, Assistant Attorney General in the Government Accountability and Special Litigation Unit, and Assistant Attorney General in the Consumer Fraud Litigation Unit. Following law school, Director Daniels began his career as a judicial law clerk at the Arizona Court of Appeals.

Director Daniels earned a Bachelor of Arts in History, magna cum laude, from Arizona State University, a Master of Arts in Diplomacy from Norwich University, and a Juris Doctor from the University of Tennessee College of Law.
ARIZONA

Captive Insurer Licensing and Financial Reports
Vincent Gosz
Chief Captive Analyst, Financial Affairs Division.................................................................(602) 364-2008

Consumer Complaints and Inquires
Noelani Rosato
Supervisor, Market Regulation & Consumer Services Division.......................................................(602) 364-2499

Department Counsel
Attorney General
Office...........................................................................................................................................(602) 542-3702

Deposits
Cary Cook
Chief Financial Compliance Officer, Financial Affairs Division.....................................................(602) 364-3986

Examinations - Financial
David Lee
Chief Financial Examiner-Analyst, Financial Affairs Division.........................................................(602) 364-3965
Kurt Regner
Assistant Director, Financial Affairs Division.................................................................................(602) 364-3963

Examinations - Market Conduct
Vacant
Market Conduct Manager, Market Regulation and Consumer Services Division.................................

Examinations - Producer (Pre-license)
Aqueelah Currie
Supervisor, Licensing Section, Consumer Protection Division.......................................................(602) 364-4457

Fees/Assessments
Mary Jordan
Supervisor, Business Services Section, Administrative Services Division.............................................(602) 364-2459

Financial Analysis
David Lee
Chief Financial Examiner-Analyst, Financial Affairs Division.........................................................(602) 364-3965
Kurt Regner
Assistant Director, Financial Affairs Division....................................................................................(602) 364-3963

Fraud Unit
Paul Hill
Assistant Director, Fraud Investigations Division...................................................................................(602) 364-2140

Guaranty Funds

© 1991-2022 National Association of Insurance Commissioners
5/22/2022
ARIZONA

Lori Nestor
Executive Director, Guaranty Fund Office
(602) 364-3863

Health Care Appeals
Audrey Franklin
Supervisor, Health Care Appeals Office
(602) 364-2399

Insurer Licensing, Mergers/Acquisitions, Redomestications Withdrawals
Cary Cook
Chief Financial Compliance Officer, Financial Affairs Division
(602) 364-3986

Investigations, Enforcement
Deian Ousounov
Assistant Director, Innovation, Enforcement, and Regulatory Policy Division
(602) 364-2499

Ombudsman; Constituent Affairs
Catherine O’Neil
Consumer Affairs Administrator
(602) 364-2485

Policy, Form, Rate and Advertising Filings
Erin Klug
Assistant Director, Product Filing & Compliance Division
(602) 364-2393

Public and Media Affairs
Stephen Briggs
Public Information and Legislative Affairs Officer
(602) 364-3761

Premium Taxes
Loretta Moncibaez
Lead Auditor, Insurance Tax Section, Administrative Services Division
(602) 364-3246

Producer Licensing
Aqueelah Currie
Supervisor, Licensing Section, Consumer Protection Division
(602) 364-4457

Receivership
Liane Kido
Deputy Receiver
(602) 364-2143

Statistical Reporting
Erin Klug
Assistant Director, Product Filing & Compliance Division
(602) 364-2393

Surplus Lines Insurer Qualification
Erica Bowsher
Insurance Analyst, Financial Affairs Division
(602) 364-3450
ARIZONA

Technology and Information Systems
Bud Leiner
  Chief Information Officer, Information Technology Division

© 1991-2022 National Association of Insurance Commissioners
5/22/2022
On April 3, 2020, Governor Asa Hutchinson appointed Alan McClain as Arkansas Insurance Commissioner. McClain began his career in state government in 1992 with the Arkansas Insurance Department after working with Sedgwick Insurance Group. He worked for the Arkansas Workers’ Compensation Commission for 13 years and was the CEO of that Commission for almost nine years.

Most recently, McClain served as Commissioner of the Arkansas Rehabilitation Services (ARS). In this role, which he assumed in 2015, he administered the day-to-day operations of ARS, which administers the Federal Vocational Rehabilitation Act.

McClain has also served on the Arkansas Workforce Development Board and the Governor’s Council on Developmental Disabilities. He is a past president of the International Association of Industrial Accident Boards & Commissions and the Council of State Administrators of Vocational Rehabilitation.

He holds an undergraduate degree from Hendrix College and a master’s in Public Administration from the University of Arkansas at Little Rock.

**Mailing Address**
Arkansas Department of Commerce
Arkansas Insurance Department
1 Commerce Way, Bldg 4, Suite 502
Little Rock, AR 72202-2087

**Street Address**
Same as mailing address

**Email Address**
firstname.lastname@arkansas.gov

**Phone Numbers**

<table>
<thead>
<tr>
<th>Service</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main</td>
<td>(501) 371-2600</td>
</tr>
<tr>
<td>Toll-Free Number</td>
<td>(800) 282-9134</td>
</tr>
<tr>
<td>Commissioner</td>
<td>(501) 371-2620</td>
</tr>
<tr>
<td>Consumer</td>
<td>(800) 852-5494</td>
</tr>
<tr>
<td>Fraud Only</td>
<td>(866) 660-0888</td>
</tr>
<tr>
<td>Public Employee Claims</td>
<td>(866) 278-8066</td>
</tr>
<tr>
<td>Seniors Only</td>
<td>(800) 224-6330</td>
</tr>
</tbody>
</table>

**Fax Numbers**

<table>
<thead>
<tr>
<th>Service</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main</td>
<td>(501) 371-2618</td>
</tr>
<tr>
<td>Accounting</td>
<td>(501) 682-6679</td>
</tr>
<tr>
<td>Compliance (L&amp;H/P&amp;C)</td>
<td>(501) 371-2748</td>
</tr>
<tr>
<td>Consumer Services</td>
<td>(501) 371-2749</td>
</tr>
<tr>
<td>Finance</td>
<td>(501) 371-2747</td>
</tr>
<tr>
<td>Human Resources</td>
<td>(501) 371-2817</td>
</tr>
<tr>
<td>Ins. Criminal Investigation</td>
<td>(501) 371-2799</td>
</tr>
<tr>
<td>Legal</td>
<td>(501) 371-2639</td>
</tr>
<tr>
<td>License</td>
<td>(501) 683-2604</td>
</tr>
<tr>
<td>Liquidation</td>
<td>(501) 371-2774</td>
</tr>
<tr>
<td>Public Employee Claims</td>
<td>(501) 371-2733</td>
</tr>
<tr>
<td>Risk Management</td>
<td>(501) 371-2842</td>
</tr>
<tr>
<td>SHIIP</td>
<td>(501) 371-2781</td>
</tr>
</tbody>
</table>

**Office Hours**: 8:00 a.m.-4:30 p.m., Monday-Friday

**Website**: www.insurance.arkansas.gov

**Make Checks Payable to**: Arkansas Insurance Department
CONTACT PERSONS

Agent Licensing
Peggy Dunlap (501) 371-2750
Insurance License Manager, Agent Licensing................................................................. peggy.dunlap@arkansas.gov

Annual Statements
Mel Anderson (501) 371-2665
Deputy Commissioner Financial Regulation, Finance......................................................... mel.anderson@arkansas.gov

Company Licensing
Mel Anderson (501) 371-2665
Deputy Commissioner Financial Regulation, Finance......................................................... mel.anderson@arkansas.gov

Consumer Complaints and Inquires
Lindsay Harp (501) 371-2641
Manager, Consumer Services......................................................................................... Lindsay.Harp@arkansas.gov

Consumer Counseling Program for Seniors
Carroll Astin (501) 371-2782
Manager, SHIIP (Senior Health Insurance Information Program)........................................... carroll.astin@arkansas.gov

Department Counsel
Booth Rand (501) 371-2820
Legal .................................................................................................................................. booth.rand@arkansas.gov

Examinations - Agent
Peggy Dunlap (501) 371-2750
Insurance Licensing Manager, Agent Licensing................................................................. peggy.dunlap@arkansas.gov

Examinations - Financial/Market Conduct
Mel Anderson (501) 371-2665
Deputy Commissioner Financial Regulation, Finance......................................................... mel.anderson@arkansas.gov

Guaranty Funds
Steve Uhrynowycz (501) 371-2776
Deputy Receiver, Liquidation Division............................................................................... steve.uhrynowycz@arkansas.gov

Health Insurance Marketplace
Chantel Allbritton (501) 371-2755
Regulatory Health Link........................................................................................................ chantel.allbritton@arkansas.gov

Life & Health and Property & Casualty Insurance
Jimmy Harris (501) 671-1621
Manager, Compliance........................................................................................................ Jimmy.Harris@arkansas.gov

Market Conduct

© 1991-2022 National Association of Insurance Commissioners
5/22/2022
ARKANSAS
Crystal Phelps (501) 371-2841
crystal.phelps@arkansas.gov
Market Analysis

Media Relations/Public Information
Jennifer Bruce (501) 371-2622
Communications Director
Jennifer.Bruce@arkansas.gov

Policy and Form Filing - Life & Health and Property & Casualty
Jimmy Harris (501) 671-1621
Manager, Compliance
Jimmy.Harris@arkansas.gov

Premium Tax
Mary Davis (501) 682-7678
Assistant Deputy Commissioner, Accounting
Mary.Davis@arkansas.gov

Statistical Reporting
Jimmy Harris (501) 671-1621
Manager, Compliance (Life & Health and Property & Casualty)
Jimmy.Harris@arkansas.gov
Ricardo Lara is California's eighth Insurance Commissioner since voters created the elected position in 1988. Lara previously served in the California Legislature, representing Assembly District 50 from 2010 to 2012 and Senate District 33 from 2012 to 2018.

As Senator, Lara expanded protections for disaster survivors from losing their homes to insurance cancellation and nonrenewal. He wrote the nation's first climate insurance law, SB 30, to engage the insurance industry in the fight against climate-linked environmental disasters like wildfires and sea level rise. Lara is one of California's most effective environmental champions, working to improve health conditions and rein in air pollution.

Lara received the United Nations 2017 Climate and Clean Air Award with former Governor Edmund G. Brown Jr. and the California Air Resources Board for his work to reduce super pollutants.

Lara authored the Health4All Kids Act, which now covers 250,000 California children with full-scope health care regardless of their immigration status. He also authored laws that help prevent prescription drug abuse and crack down on patient brokering and fraud involving Californians recovering from substance abuse disorders.

Raised in East Los Angeles by immigrant parents, Lara made history in 2018 by becoming the first openly gay person elected to statewide office in California's history.

Lara earned a bachelor's degree in Journalism and Spanish with a minor in Chicano Studies from San Diego State University.

Mail Address
California Department of Insurance
300 Capitol Mall, 17th Floor
Sacramento, CA 95814

Oakland Office Address
California Department of Insurance
1901 Harrison Street, 6th Floor
Oakland, CA 94612

Email Address
See individual email addresses

Phone Numbers
Main (916) 492-3500
Consumer Hotline (800) 927-4357
Licensing Hotline (800) 967-9331
Sacramento Office (916) 492-3500
Oakland Office (415) 538-4010
Los Angeles Office (213) 346-6464

Fax Numbers
Main (916) 445-5280
Sacramento Office (916) 445-5280
Oakland Office (510) 238-7829
Los Angeles Office (213) 897-9051

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.insurance.ca.gov
Make Checks Payable to: Premium taxes: State Controller / Department fees: California Department of Insurance

© 1991-2022 National Association of Insurance Commissioners
5/22/2022
CALIFORNIA

Catalina Hayes-Bautista (916) 492-3733
Chief Deputy Commissioner catalina.hayes-bautista@insurance.ca.gov

Ken Allen (213) 346-6783
Deputy Commissioner, Rate Regulation ken.allen@insurance.ca.gov

Julia Arce (916) 492-3264
Deputy Commissioner, Administration and Licensing Services julia.arce@insurance.ca.gov

Susan Bernard (415) 538-4073
Deputy Commissioner, Financial Surveillance susan.bernard@insurance.ca.gov

Teresa Campbell (415) 538-4126
Deputy General Counsel, Regulatory and Legal Services teresa.campbell@insurance.ca.gov

Tony Cignarale (213) 346-6360
Deputy Commissioner, Consumer Services and Market Conduct tony.cignarale@insurance.ca.gov

Bryant Henley (916) 492-3558
Deputy Commissioner and Special Counsel bryant.henley@insurance.ca.gov

Julia Juarez (213) 346-6412
Deputy Commissioner, Community Relations and Outreach julia.juarez@insurance.ca.gov

Michael Martinez (916) 492-3573
Senior Deputy Commissioner and Legislative Director, Policy and Legislation michael.martinez@insurance.ca.gov

George Mueller (213) 346-6499
Deputy Commissioner, Enforcement george.mueller@insurance.ca.gov

Mike Peterson (916) 492-3673
Deputy Commissioner, Climate and Sustainability mike.peterson@insurance.ca.gov

Kenneth Schnoll (415) 538-4379
Deputy Commissioner and General Counsel, Legal kenneth.schnoll@insurance.ca.gov

Michael Soller (916) 492-3542
Deputy Commissioner, Communications and Press Relations michael.soller@insurance.ca.gov

Lucy Wang (415) 538-4377
Deputy General Counsel, Litigation lucy.wang@insurance.ca.gov

CONTACT PERSONS

NAIC Liaison
Camilo Pizarro (916) 492-3595
NAIC Liaison camilo.pizarro@insurance.ca.gov

Natalie Bruton-Yenovkian (916) 492-3602
NAIC Meeting Coordinator natalie.bruton-yenovkian@insurance.ca.gov
CALIFORNIA

Roberta Potter
Executive Office Operations Manager
(916) 492-3609
roberta.potter@insurance.ca.gov

Accounting Practices and Procedures
Kim Hudson
(213) 346-6122
kim.hudson@insurance.ca.gov

Actuarial Office
Ahmad Kamil
Chief Life Actuary
(213) 346-6147
ahmad.kamil@insurance.ca.gov

Lan Brown
Chief Health Actuary, Health Actuarial Office
(213) 346-6136
lan.brown@insurance.ca.gov

Thomas Reedy
Chief Systems Actuary
(213) 346-6493
thomas.reedy@insurance.ca.gov

Annual Statements
Ngoc-Loan Nguyen
Senior Insurance Examiner (Supervisor)
(213) 346-6450
Ngoc-Loan.Nguyen@insurance.ca.gov

California Organized Investment Network (COIN)
Sukh Randhawa
Senior Investment Officer
(916) 492-3529
sukhbir.randhawa@insurance.ca.gov

Cannabis Insurance
Melerie Michael
Deputy Legislative Director, Policy and Legislation
(916) 492-3462
melerie.michael@insurance.ca.gov

Climate and Sustainability
Mike Peterson
Deputy Commissioner
(916) 492-3673
mike.peterson@insurance.ca.gov

Communications
Michael Soller
Deputy Commissioner, Communications and Press Relations
(916) 492-3542
michael.soller@insurance.ca.gov

Conservation and Liquidation Office
Joseph Holloway
Chief Executive Officer, Conservation and Liquidation Office
(415) 676-5000
HollowayJ@caclo.org

Consumer Complaints and Inquires
Consumer Hotline
Toll-Free
(800) 927-4357

Consumer Services
Lucy Jabourian
Division Chief, Consumer Services
(213) 346-6899
lucy.jabourian@insurance.ca.gov
CALIFORNIA

Data Calls/Statistical Plans
Luciano Gobbo  
Division Chief, Data Analytics and Reporting .............................................................. luciano.gobbo@insurance.ca.gov

Deposits and Fees
Merita Chung  
Bureau Chief, Accounting Services .............................................................................. merita.chung@insurance.ca.gov

Enforcement Branch
George Mueller  
Deputy Commissioner, Enforcement ............................................................................ george.mueller@insurance.ca.gov

Stephen Smith  
Chief, Enforcement Branch Headquarters ........................................................................ stephen.smith@insurance.ca.gov

Financial Analysis
Michelle Lo  
Division Chief, Financial Analysis ................................................................................ michelle.lo@insurance.ca.gov

Financial Examinations - Insurer Financial Audits
Laura Clements  
Division Chief, Field Examination ................................................................................ laura.clements@insurance.ca.gov

Fraud Division
Eric Charlick  
Division Chief, Fraud ..................................................................................................... eric.charlick@insurance.ca.gov

Shawn Conner  
Assistant Chief, Southern Region ..................................................................................... shawn.connor@insurance.ca.gov

Kathleen Rooney  
Assistant Chief, Northern Region ..................................................................................... kathleen.rooney@insurance.ca.gov

Victoria Martinez  
Assistant Chief, Grant Programs and Enforcement Training Unit ........................................ victoria.martinez@insurance.ca.gov

Health Policy and Reform
Lan Brown  
Chief Health Actuary, Health Actuarial Office ................................................................. lan.brown@insurance.ca.gov

Stesha Hodges  
Asst. Chief Counsel, Health Equity and Access Office ...................................................... stesha.hodges@insurance.ca.gov

Christopher Citko  
Assistant Chief Counsel, Health Policy Approval Bureau .................................................. christopher.citko@insurance.ca.gov

Human Resources Management Division

© 1991-2022 National Association of Insurance Commissioners
5/22/2022
CALIFORNIA

Laurie Menchaca
Division Chief, Human Resources Management
laurie.menchaca@insurance.ca.gov

Information Technology Division
David Noronha
Chief Information Officer
david.noronha@insurance.ca.gov

Investigation Division
Lewis Deslauriers
Division Chief, Investigations
lewis.deslauriers@insurance.ca.gov

Legal Branch
Kenneth Schnoll
Deputy Commissioner and General Counsel
kenneth.schnoll@insurance.ca.gov
Teresa Campbell
Deputy General Counsel, Regulatory and Legal Services
teresa.campbell@insurance.ca.gov
Lucy Wang
Deputy General Counsel, Litigation
lucy.wang@insurance.ca.gov

Legal - Company Licensing, Corporate Affairs Bureaus I and II
Carol Frair
Assistant Chief Counsel
carol.friar@insurance.ca.gov
Valerie Sarfaty
Assistant Chief Counsel
valerie.sarfaty@insurance.ca.gov

Legal - Enforcement Bureaus
Harry LeVine
Assistant Chief Counsel (Oakland)
harry.levine@insurance.ca.gov
Tyler McKinney
Assistant Chief Counsel (Sacramento)
tyler.mckinney@insurance.ca.gov
Michael Tancredi
Assistant Chief Counsel, Auto (Los Angeles)
michael.tancredi@insurance.ca.gov

Legal - Policy and Form Filing (Life and Disability, Other than Health)
Leslie Tick
Assistant Chief Counsel
leslie.tick@insurance.ca.gov

Legal - Rate Enforcement
Alec Stone
Assistant Chief Counsel (Oakland)
alec.stone@insurance.ca.gov

Legislation
Michael Martinez
Senior Deputy Commissioner and Legislative Director, Policy and Legislation
michael.martinez@insurance.ca.gov

© 1991-2022 National Association of Insurance Commissioners
5/22/2022
CALIFORNIA

Life Insurance
Leslie Tick
Assistant Chief Counsel..........................(415) 538-4190.leslie.tick@insurance.ca.gov
Ahmad Kamil
Chief Life Actuary..................................................(213) 346-6147.Ahmad.Kamil@insurance.ca.gov

Long-Term Care
Tyler McKinney
Assistant Chief Counsel, Enforcement Bureau..............................................(916) 492-3521.tyler.mckinney@insurance.ca.gov

Ahmad Kamil
Chief Life Actuary..................................................(213) 346-6147.Ahmad.Kamil@insurance.ca.gov

Market Conduct - Claims Examinations and Rating and Underwriting Examinations
Pam O'Connell
Division Chief, Market Conduct..............................................(916) 492-3599.pam.oconnell@insurance.ca.gov

Office of Principle-Based Reserving
Thomas Reedy
Chief Systems Actuary..................................................(213) 346-6493.thomas.reedy@insurance.ca.gov

Ombudsman Office
Therese Gallagher
Ombudsman..................................................(916) 492-3041.therese.gallagher@insurance.ca.gov

Premium Tax - Annual Payments
Merita Chung
Bureau Chief, Accounting Services..............................................(916) 492-3451.merita.chung@insurance.ca.gov

Premium Tax - Audits
Laura Clements
Division Chief, Field Examination..............................................(213) 346-6127.laura.clements@insurance.ca.gov

Producer Licensing
Charlene Ferguson
Division Chief, Licensing Services..............................................(916) 492-3010.charlene.ferguson@insurance.ca.gov

Holly Kinney
Bureau Chief, Curriculum and Officer Review..............................................(916) 492-3040.holly.kinney@insurance.ca.gov

Dianne Cooper
Bureau Chief, Producer Licensing Bureau..............................................(916) 492-3036.dianne.cooper@insurance.ca.gov

Licensing Hotline
Toll-Free..................................................(800) 967-9331
CALIFORNIA

Property & Casualty – Rates and Forms
Adam Gammell
Division Chief, Rate Filing
(213) 346-6706
adam.gammell@insurance.ca.gov

Kenneth Schnoll
Deputy Commissioner and General Counsel
(415) 538-4379
kenneth.schnoll@insurance.ca.gov

Joseph Holloway
Chief Executive Office, Conservation and Liquidation Office
(415) 676-5000
hollowayj@cacio.org

Regulations
Bryant Henley
Deputy Commissioner and Special Counsel
(916) 492-3558
bryant.henley@insurance.ca.gov

Reinsurance
Kenneth Schnoll
Deputy Commissioner and General Counsel, Legal
(415) 538-4379
kenneth.schnoll@insurance.ca.gov

Monica Macaluso
Attorney, Corporate Affairs Bureau II
(415) 538-4118
monica.macaluso@insurance.ca.gov

Risk Retention
Dawn Withers
Attorney, Corporate Affairs Bureau I
(916) 492-3099
dawn.withers@insurance.ca.gov

Senior Issues
Tyler McKinney
Assistant Chief Counsel (Sacramento), Enforcement Bureau
(916) 492-3521
tyler.mckinney@insurance.ca.gov

Ahmad Kamil
Chief Life Actuary
(213) 346-6147
ahmad.kamil@insurance.ca.gov

Statistical Reporting - Property & Casualty
Roy Chan
Bureau Chief, Rate Specialist
(213) 346-6731
roy.chan@insurance.ca.gov

Luciano Gobbo
Division Chief, Data Analytics and Reporting
(213) 346-6308
luciano.gobbo@insurance.ca.gov

Title Insurance
Rafael Gutierrez
Senior Staff Counsel, Corporate Affairs Bureau I
(415) 538-4402
rafeal.gutierrez@insurance.ca.gov

Workers' Compensation
Mitra Sanandajifar
Senior Casualty Actuary
(213) 346-6686
Mitra.Sanandajifar@insurance.ca.gov
Michael Conway was appointed Commissioner of the Colorado Division of Insurance (DOI) by Governor Jared Polis on Dec. 21, 2018, and confirmed by the State Senate on Jan. 22, 2019. Prior to this, he was appointed Interim Commissioner of the DOI by Governor John Hickenlooper in January 2018.

As Commissioner, Conway serves as the chief executive of the DOI and oversees the regulation of Colorado’s insurance industry. His role brings together consumers, the insurance industry and other stakeholders to create an inclusive, firm and fair regulatory approach to all lines of insurance such as auto, health, homeowners, life, property and casualty, title and workers’ compensation.

Conway served as the DOI Deputy Commissioner for Consumer and Compliance Services since March 2016. He was instrumental in developing and guiding the DOI’s strategies regarding health insurance during what was a tumultuous time for that industry. He advised the previous Commissioner and the Governor’s staff regarding the possible implications of federal changes to the regulation of health insurance in Colorado. His duties also entailed appearing before state legislative committees to advocate for the DOI’s positions regarding insurance and its regulation. He cultivated relationships with consumer groups and insurance industry to create a regulatory environment that helped Colorado consumers but was a fair, level playing field for the industry. He also worked within the DOI to establish objectives that provided for better protection of insurance consumers.

From 2010 to 2016, Conway was an assistant Attorney General for the Colorado State Attorney General’s Office, where he represented the DOI in all facets of regulation of the insurance industry including mergers and acquisitions of insurance companies, insurer rehabilitation/liquidation, and producer and company licensure litigation. While in the Attorney General’s Office, he worked with the Colorado Attorney General Pro Bono Family Law Clinic, advising clients on matters of divorce and child custody. He also worked as an attorney for Colorado Legal Services, advocating for indigent clients regarding housing rights, homelessness prevention, evictions and subsidized housing.

With the exception of three years spent in Miami for law school, Conway has called Colorado home for nearly 20 years since moving to attend the University of Colorado at Boulder.

**Mailing Address**
Department of Regulatory Agencies
Division of Insurance
1560 Broadway, Suite 850
Denver, CO 80202

**Street Address**
Same as mailing address

**Email Address**
dora_insurance@state.co.us

**Phone Numbers**
Main (303) 894-7499
Consumer Assistance (303) 894-7490
Toll-Free Number (In-State Only) (800) 930-3745
Producer Licensing (800) 275-8247

**Fax Numbers**
Main (303) 894-7455

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** https://doi.colorado.gov

**Make Checks Payable to:** Colorado Division of Insurance
COLORADO

Peg Brown  (303) 894-7501
Chief Deputy—Property & Casualty Policy and Operations ........................................ peg.brown@state.co.us

Rolf Kaumann  (303) 894-7532
Chief Deputy—Finance ................................................................. rolf.kaumann@state.co.us

Kate Harris  (303) 894-2429
Chief Deputy, Life and Health Policy ...................................................... kate.harris@state.co.us

Kyle Brown  (303) 894-7891
Deputy—Affordability Programs ........................................................ kyle.m.brown@state.co.us

Debra Judy  (303) 894-2066
Deputy—Legislative & Regulatory Affairs ............................................... debra.judy@state.co.us

Vincent Plymell  (303) 894-2261
Assistant Commissioner / Communications ............................................... vincent.plymell@state.co.us

Cody Goodrich  (303) 894-7425
Executive Assistant .............................................................. cody.goodrich@state.co.us

CONTACT PERSONS

Accident & Health Insurance
Matt Mortier  (303) 894-7581
Director, Life & Health Consumer Services .................................................. matt.mortier@state.co.us

Chief Actuary
Eric Unger  (303) 894-7492
Chief Actuary ................................................................. eric.unger@state.co.us

Actuary - Life & Health (All ACA)
Susan Stieg  (303) 894-2190
Actuary ................................................................. susan.stieg@state.co.us

Actuary - Life & Health (All Non-ACA Lines)
Sean Brady  (303) 894-7484
Actuary ................................................................. sean.brady@state.co.us

Actuary - Property & Casualty
Mitchell Bronson  (303) 894-2192
Statistical Analyst ................................................................. mitchell.bronson@state.co.us

Annual Statements
Keith Warburton  (303) 894-7537
Director, Financial Services ............................................................. keith.warburton@state.co.us

Company Licensing
Cindy Hathaway  (303) 894-7836
Director, Corporate Affairs .......................................................... cindy.hathaway@state.co.us

© 1991-2022 National Association of Insurance Commissioners
5/22/2022
COLORADO

Compliance
Vacant
    Director of Compliance

Consumer Complaints - Life & Health
Matt Mortier (303) 894-7581
    Director, Life & Health Consumer Services

Consumer Complaints - Property & Casualty
Bobbie Baca (303) 894-7783
    Director, Property & Casualty Consumer Services

Consumer Counseling Program for Seniors
Kimberly Latta (303) 894-7552
    Director, SHIP/SMP Program

Department Counsel
Karl Kaesemeyer (303) 866-6000
    First Attorney General

Deposits - Premium Taxes
Cindy Hathaway (303) 894-7544
    Director, Corporate Affairs

Examinations - Financial
Henry Freaney (303) 894-7488
    Chief Financial Examiner

Examinations - Market Regulation (Property & Casualty and Life & Health)
Damion Hughes (303) 894-7543
    Director, Market Regulation

Examinations - Producer
Pearson VUE
    (800) 275-8247

Fees - Company
Cindy Hathaway (303) 894-7475
    Director, Corporate Affairs

Investigations
Steven Giampaolo (303) 894-2241
    Director, Producer Licensing and Enforcement

Market Regulation

© 1991-2022 National Association of Insurance Commissioners
5/22/2022
COLORADO

Damion Hughes  (303) 894-7543
damion.hughes@state.co.us
Director, Market Regulation

Media Contact
Vincent Plymell  (303) 894-2261
vincent.plymell@state.co.us
Assistant Commissioner / Communications

Premium Tax
Cindy Hathaway  (303) 894-7544
cindy.hathaway@state.co.us
Director, Corporate Affairs

Producer Continuing Education
Pearson VUE
(800) 275-8247

Producer Licensing
Steven Giampaolo  (303) 894-2241
steven.giampaolo@state.co.us
Director, Producer Licensing and Enforcement

Property & Casualty Insurance
Bobbie Baca  (303) 894-7783
bobbie.baca@state.co.us
Director, Property & Casualty Consumer Services

Rate, Policy & Form Filing - Life & Health
Jason Lapham  (303) 894-7499
jason.lapham@state.co.us
Director, Life & Health Rates & Forms

Rate, Policy & Form Filing - Property & Casualty
David Martinez  (303) 894-2262
davidj.martinez@state.co.us
Director, Property, Casualty & Title Rates & Forms

Service of Process
Christine Gonzales-Ferrer  (303) 894-2157
christine.gonzales-ferrer@state.co.us

Statistical Reporting
Kelly Schultz  (303) 894-7481
kelly.schultz@state.co.us
Andrew N. Mais was nominated by Governor Ned Lamont to be Connecticut's 33rd Insurance Commissioner on March 4, 2019.

Mais was elected as NAIC Vice President and serves on the Executive (EX) Committee. Additionally, he serves on the NAIC's Internal Administration (EX1) Subcommittee, the Audit Committee, the Government Relations (EX) Leadership Council, the Property and Casualty Insurance (C) Committee, the Financial Regulation Standards and Accreditation (F) Committee, and the International Insurance Relations (G) Committee. He is also a member of the NAIC's Special (EX) Committee on Race and Insurance, which is charged with conducting research and analyzing issues of diversity and inclusion within the insurance sector.

Mais also serves on the International Association of Insurance Supervisors (IAIS) Macroprudential and Executive Committees. The IAIS is the international standard-setting body responsible for developing and assisting in the supervision of the insurance sector.

Mais has led discussions in several forums on race, diversity, and inclusion at the state level and within the insurance industry and in insurance practices. He has also joined the efforts led by Governor Ned Lamont and Lt. Gov. Susan Bysiewicz to address social inequities in Connecticut, including the Council on Women and Girls and cultural competency initiatives.

Mais previously was a member of Deloitte’s Center for Financial Services, providing industry-leading thought leadership and insight on U.S. and international regulatory affairs.

Prior to that, he was a Director at the New York State Insurance Department. There he served four governors as part of the Department's senior leadership team through numerous events, including the financial crisis of 2008 and major state and federal changes in health insurance regulations and laws.

Even outside the government, Mais has dedicated much of his life to public service. He most recently served as chair of the Council on Ethics for the town of Wilton, CT, where he lives. Other recent service includes the Maritime Aquarium of Norwalk; the American Red Cross; the Board of Finance of the Town of Wilton; and the Rotary Club of Wilton.
CONNECTICUT

Andrew N. Mais
Commissioner......................................................................................................................(860) 297-3801

Joshua Hershman
(860) 297-3995
Deputy Commissioner.................................................................Joshua.Hershman@ct.gov

George Bradner
Director, Property and Casualty Division.................................................................(860) 297-3866

Kurt Swan
Director, Market Conduct/Fraud Investigations and Licensing.............................................(860) 297-3972

Paul Lombardo
(860) 297-3891
Director, Life and Health Division.............................................................................................Paul.Lombardo@ct.gov

Wanchin Chou
Chief Actuary.........................................................................................................................(860) 297-3943

Kathryn Belfi
Director, Financial Regulation.....................................................................................................(860) 297-3968

Fenhua Liu
Program Manager, Captive Division..........................................................................................(860) 297-3813

Kristin Campanelli
Chief Inclusion Officer...........................................................................................................kristin.campanelli@ct.gov

Jim Carson
Communications Director........................................................................................................Jim.Carson@ct.gov

Jared Kosky
Special Counsel to the Commissioner......................................................................................Jared.Kosky@ct.gov

CONTACT PERSONS

Accident and Health Insurance
Paul Lombardo
(860) 297-3891
Director, Life and Health Division.............................................................................................Paul.Lombardo@ct.gov

Agent Investigation
Amy Stegall
Manager, Fraud, Investigations and Compliance Unit.................................................................(860) 297-3933

Agent Licensing
Tanya Penman-Sterling
Principal Examiner, Licensing Unit...........................................................................................(860) 297-3882

Annual Statements
Joan Nakano
Supervising Examiner, Financial Analysis and Compliance...........................................................(860) 297-3835
CONNECTICUT

Captive Division
Fenhua Liu
Program Manager, Captive Division ..........................................................(860) 297-3935

Company Licensing
Alan Sundell
Supervising Examiner, Financial Analysis and Compliance..............................(860) 297-3821

Consumer Complaints and Inquires
Gerard O'Sullivan
Director, Consumer Affairs Division ................................................................(860) 297-3889

Deposits
Alan Sundell
Supervising Examiner, Financial Analysis and Compliance..............................(860) 297-3821

Examinations - Financial
Kathryn Belfi
Director, Financial Regulation ........................................................................(860) 297-3968

Examinations - Market Conduct
Kurt Swan
Director, Market Conduct/Fraud Investigations and Licensing .........................(860) 297-3972

Fees - Agents
Kurt Swan
Director, Market Conduct/Fraud Investigations and Licensing .........................(860) 297-3972

Fees - Companies
Joan Nakano
Supervising Examiner, Financial Analysis and Compliance .........................(860) 297-3835

Financial Analysis
Kathryn Belfi
Director, Financial Analysis and Compliance ..................................................(860) 297-3968

Fraud
Amy Stegall
Manager, Fraud, Investigations and Compliance .............................................(860) 297-3933

Life Insurance
Paul Lombardo
Director, Life and Health Division ...................................................................(860) 297-3891

Policy and Form Filing - Life & Health
Paul Lombardo
Director, Life and Health Division ...................................................................(860) 297-3891
CONNECTICUT

Policy and Form Filing - Property & Casualty
George Bradner
   Director, Property and Casualty Division...........................................................................................................(860) 297-3866

Property & Casualty - Commercial Lines
George Bradner
   Director, Property and Casualty Division...........................................................................................................(860) 297-3866

Property & Casualty - Personal Lines
George Bradner
   Director, Property and Casualty Division...........................................................................................................(860) 297-3866

Receivership and Guaranty Funds
Jared Kosky
   Director, Legal Division...........................................................................................................................................(860) 297-3998
Trinidad Navarro was elected in 2016 as the State of Delaware’s 26th Insurance Commissioner. He was re-elected in 2020. In this role, he works to ensure insurance affordability and availability for residents as well as the accountability of insurance companies. As Commissioner, he leads the office charged with protecting, educating, and advocating for Delaware residents.

The Department offers free Medicare counseling services and works on the Health Insurance Marketplace, provides arbitration services to residents, and fights and prevents fraud. The Department also works to ensure insurance companies are financially sound, licenses more than 220,000 individuals in related professions, proposes the state’s workers’ compensation rates, helps more than a thousand companies create safer workplaces to lower their insurance rates by over $7 million, and so much more.

During the Commissioner’s term in office, the Department has made great strides. He has increased department diversity and internal promotions. In 2017, the Commissioner worked with the General Assembly to pass House Substitute 1 to House Bill 80, a signature piece of legislation that ends discrimination in auto insurance policies. The law ensures that neither race, age, gender, economic status, nor other personal characteristics impact the cost of auto policies.

In 2020, the office reduced Health Insurance Marketplace rates for the second time in the state’s history, leading to a 5% increase in enrollment, and returned $21.5 million in premiums to individuals and small businesses. The department completed two of the state’s first Mental Health Parity examinations, assessing $597,000 in penalties. Businesses saved $4 million in workers’ compensation premiums due to a double digit decrease in rates, and another decrease was approved for 2021.

A lifelong Delawarean, Commissioner Navarro has an extensive record of public service. He served for 20 years with the New Castle County Police and was elected New Castle County Sheriff in 2010. While a police officer, he received the department’s distinguished Medal of Valor.

Commissioner Navarro serves as secretary of the NAIC’s Northeast Zone and member of the Executive (EX) Committee; chair of the Antifraud (D) Task Force; and vice chair of the Market Regulation and Consumer Affairs (D) Committee.

Additionally, Commissioner Navarro serves on many state boards such as the Delaware Health Care Commission, the State Employees Benefits Committee (SEBC), the Plans Management Board, the Council on Health Promotion and Disease Prevention, and the Primary Care Reform Collaborative.

Commissioner Navarro has two daughters, Kylie and Hannah, and one son, Jordan. He resides in Bear, DE with his wife Melissa and youngest daughter Hannah.

**Mailing Address**
Delaware Department of Insurance
1351 W. North Street
Suite 101
Dover, DE 19904

**Email Address**
consumer@delaware.gov

**Street Address**
Same as mailing address
DELAWARE

Phone Numbers

Main (302) 674-7300
Toll-Free (In-State Only) (800) 282-8611

Fax Numbers

Main (302) 739-5280

Office Hours: 8:00 a.m.–4:30 p.m., Monday-Friday
Website: https://insurance.delaware.gov/
Make Checks Payable to: Department of Insurance

Tanisha Merced (302) 674-7391
Deputy Insurance Commissioner .................................................................tanisha.merced@delaware.gov

Frank Pyle (302) 674-7353
Special Deputy Commissioner .................................................................frank.pyle@delaware.gov

Stuart Snyder (302) 674-7312
Chief of Staff ...................................................................................stuart.snyder@delaware.gov

Christina Haas (302) 674-7303
Senior Advisor ................................................................................christina.haas@delaware.gov

Victoria 'Dee' Jones (302) 674-7305
Executive Assistant to Commissioner ......................................................victoria.jones@delaware.gov

Tiffany Jenkins (302) 674-7306
Executive Assistant to Deputy Commissioner ..............................................tiffany.jenkins@delaware.gov

Kathleen 'Kitty' Makowski (302) 674-7326
Deputy Attorney General (DAG) .............................................................kathleen.makowski@delaware.gov

Jessica Willey (302) 674-7387
Deputy Attorney General (DAG) .............................................................jessica.willey@delaware.gov

Michael A. Capasso (302) 674-7381
Deputy Attorney General (DAG) .............................................................michael.capasso@delaware.gov

Nicole Brittingham (302) 674-7335
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG) ...........................................nicole.brittingham@delaware.gov

Susan Jennette (302) 674-7319
Director, Insurance Consumer Protection Enforcement ...........................................susan.jennette@delaware.gov

Gerald Pepper (302) 674-7352
Director, Insurance Fraud Prevention ......................................................gerald.pepper@delaware.gov

Steve Kinion (302) 577-5258
Director, Bureau of Captive & Financial Insurance Products ..............................................steve.kinion@delaware.gov

Joseph Maddox (302) 674-7382
Controller ......................................................................................joseph.maddox@delaware.gov

© 1991-2022 National Association of Insurance Commissioners
5/22/2022 38
DELAWARE

Roberta Jones
Director, Human Resources
roberta.jones@delaware.gov

Tim Li
Director, Information Technology
tim.li@delaware.gov

CONTACT PERSONS

Email by Division
Producer Licensing
Email, licensing@delaware.gov

Bureau of Examination, Rehabilitation and Guaranty (BERG)
Email, berg@delaware.gov

Consumer Services
Email, consumer@delaware.gov

Delaware Medical Assistance Bureau
Email, DMAB@delaware.gov

Fraud Prevention
Email, fraud@delaware.gov

Workplace Safety
Email, safety@delaware.gov

NAIC Liaison
Christina Haas
Senior Advisor
christina.haas@delaware.gov

Accident and Health Insurance
Fleur McKendell
Manager, Consumer Services Investigations and Market Regulation - Life & Health
fleur.mckendell@delaware.gov

Annual Statements
Nicole Brittingham
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG)
nicole.brittingham@delaware.gov

Company Licensing
Alisa Pritchard
BERG Office Manager
alisa.pritchard@delaware.gov

Department Counsel
Kathleen 'Kitty' Makowski
Deputy Attorney General (DAG)
kathleen.makowski@delaware.gov

Jessica Willey
Deputy Attorney General (DAG)
jessica.willey@delaware.gov
DELAWARE

Michael A. Capasso ......................................................... (302) 674-7381
Deputy Attorney General (DAG)............................................michael.capasso@delaware.gov

Deposits
Justine Martinez ................................................................. (302) 674-7386
Accountant...........................................................................justine.martinez@delaware.gov

Examinations - Financial
Nicole Brittingham .............................................................. (302) 674-7335
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG)..............nicole.brittingham@delaware.gov

Examinations - Market Conduct
Robin David .............................................................................(302) 674-7348
Supervisor, Market Conduct and Producer Licensing........................................robin.david@delaware.gov

Fees - Companies
Alisa Pritchard ........................................................................(302) 674-7344
BERG Office Manager..............................................................alisa.pritchard@delaware.gov

Fees - Producers
Robin David .............................................................................(302) 674-7348
Supervisor, Market Conduct and Producer Licensing........................................robin.david@delaware.gov

Information Systems
Tim Li .......................................................................................(302) 647-7332
Director, Information Technology....................................................tim.li@delaware.gov

Media Relations/Public Information
Christina Haas ...........................................................................(302) 674-7303
Senior Advisor...........................................................................christina.haas@delaware.gov

Policy and Form Filing
Ann Lyon .....................................................................................(302) 674-7372
Property and Casualty Rating Analyst...................................................ann.lyon@delaware.gov

Jennifer Stinson .........................................................................(302) 674-7385
Property and Casualty Rating Analyst...................................................jennifer.stinson@delaware.gov

Jan Brunory ................................................................................(302) 674-7374
Life and Health Rating Analyst.........................................................janet.brunory@delaware.gov

Premium Tax
Jeannine N. Neal ........................................................................(302) 674-7339
Administrative Officer.................................................................jeannine.neal@delaware.gov

Paulette Morris ..........................................................................(302) 674-7383
Senior Accountant, Premium Tax.......................................................paulette.morris@delaware.gov
DELAWARE

Producer Licensing
Robin David
Supervisor, Market Conduct and Producer Licensing
(302) 674-7348
robin.david@delaware.gov

Statistical Reporting
Nicole Brittingham
Director, Bureau of Examination, Rehabilitation and Guaranty (BERG)
(302) 674-7335
nicole.brittingham@delaware.gov

Woods previously served as the Director of Business Development and Strategy in the Office of the Deputy Mayor for Planning and Economic Development (DMPED), where she provided strategic leadership, stakeholder engagement and global outreach to the business community. Woods has held several positions within DMPED, including Deputy Director of Business Development and International Business Manager, where she helped to shape signature business development initiatives, attract foreign direct investment and establish new business relationships with international markets. Her leadership has led to the successful execution of the Mayor’s economic strategy and helped to drive the District’s business attraction and retention efforts across key business sectors. Her work has also contributed to several policy outcomes, including increased investment in underrepresented entrepreneurs to address the human, social and financial capital that entrepreneurs need to grow and expand. Woods has served on several boards and commissions, including the Mayor’s Innovation Technology Inclusion Council, Washington DC Economic Partnership, Destination DC, and the Greater Washington Board of Trade Council on Economic Development Officials.

Woods holds a M.B.A. from George Washington University and B.A. in law and society from the University of California at Santa Barbara.

Woods is married and lives with her husband and two daughters in Washington, DC.

Email Address
disb@dc.gov

Phone Numbers
Main (202) 727-8000

Office Hours: 8:15 a.m. - 4:45 p.m., Monday-Friday
Website: www.disb.dc.gov
Make Checks Payable to: D.C. Treasurer

Karima Woods Commissioner (202) 442-7845 karima.woods@dc.gov

Vacant

Deputy Commissioner - Market Operations (202) 442-7766

Sharon Shipp Commissioner (202) 442-7810 sharon.shipp@dc.gov

[Image of Karima M. Woods]
DOLLY TURNER
Chief of Staff
dolly.turner1@dc.gov

Cameron Stokes
Policy Advisor
(c) 202) 442-7754

Alicia M. Wade
Executive Assistant to Commissioner
(a) 202) 442-7760

Philip Barlow
Associate Commissioner - Insurance
(c) 202) 442-7823

Dana Sheppard
Associate Commissioner - Risk Finance
(c) 202) 442-7820

Jocelyn C. Bramble
General Counsel
(c) 202) 442-7758

CONTACT PERSONS

Actuarial Analysis
Roberto Nkojo
Manager, Actuarial Analysis Branch
(c) 202) 442-7757

Efren Tanhehco
Supervisory Health Actuary
(c) 202) 442-7752

Communication and Public Affairs
Paul Drehoff
Public Information Officer
(c) 202) 442-7856

Company and Agent Licensing
Sheila Johnson-Parker
Insurance Licensing Manager
(c) 202) 442-7795

Company Examinations - Financial
N. Kevin Brown
Chief Financial Examiner
(c) 202) 442-7785

Sean O'Donnell
Director of Financial Examinations, Risk Finance
(c) 202) 442-8153

Consumer Complaints
Philip Edmonds
Director, Compliance & Analysis Division
(c) 202) 733-7913

Enforcement and Investigation Bureau
Brian Bressman
Director, Enforcement and Investigation Bureau
(c) 202) 442-8790
DISTRICT OF COLUMBIA

Financial Statement Filing and Analysis
N. Kevin Brown (202) 442-7785
Chief Financial Examiner

Information Systems
Shankar Vaidyanathan (202) 442-8154
Chief Information Officer

Policy and Administration
Katrice Purdie (202) 442-7773
Chief of Policy and Administration

Policy and Form Filing
Howard Liebers (202) 442-8571
Insurance Examiner Manager

Premium Tax
Jessie Li (202) 442-8568
Financial Examiner

© 1991-2022 National Association of Insurance Commissioners
5/22/2022
Jimmy Patronis is a native Floridian born and raised in Panama City. He earned his associate degree in restaurant management from Gulf Coast Community College and a bachelor’s degree in political science from Florida State University. He is a partner in a family-owned seafood restaurant called Captain Anderson’s, which celebrated its 50th anniversary in 2017.

His public service career began as an intern in the FL Senate and the United Kingdom’s House of Commons. After graduation, Governor Lawton Chiles appointed him to the FL Elections Commission, and he was reappointed by Governor Jeb Bush. He served in the FL House of Representatives from 2006 to 2014, representing his hometown region in the FL Panhandle. He was appointed to serve on FL’s Public Service Commission, as well as the Constitution Revision Commission, which meets once every 20 years to propose changes to the state constitution.

Recognized for outstanding leadership in his hometown of Panama City and throughout FL, he is committed to active civic engagement and business development. He has chaired the Greater Panama City Beach Chamber of Commerce’s Economic Development Council, served on the board of the Bay County Economic Development Alliance, the Salvation Army Advisory Board, the Bay County Chapter of the FL Restaurant and Lodging Association, and national president for the FL Vocational Industrial Clubs of America. He is a former trustee of the Gulf Coast Medical Center, and former director of the Bay Medical Center’s Foundation and Gulf Coast Community College Foundation Board. He was instrumental in the establishment of the Northwest FL Beaches International Airport in Panama City and has served as chairman and a board member of Bay County-Panama City International Airport and Industrial District.

Patronis and his wife, Katie, are proud parents to Jimmy Theo III and John Michael and are lifelong members of the Saint John’s Greek Orthodox Church.

**Mailing Address**
Florida Department of Financial Services
Office of the Chief Financial Officer
J. Edwin Larson Building
200 East Gaines Street
Tallahassee, FL 32399-0301

**Email Address**
firstname.lastname@myfloridacfo.com

**Phone Numbers**
Main (850) 413-3089
NAIC Liaison Main (850) 413-5923
Consumer Services (In-State) (877) 693-5236
Consumer Services (Out-of-State) (850) 413-3089

**Fax Numbers**
Main (850) 413-2950
NAIC Liaison Fax (850) 487-0453

**Office Hours**: 8:00 a.m.-5:00 p.m., Monday-Friday

**Website**: www.myfloridacfo.com

© 1991-2022 National Association of Insurance Commissioners
5/22/2022
FLORIDA

Ryan West
Chief of Staff
(850) 413-4900
ryan.west@myfloridacfo.com

Vacant
Inspector General

Sha'Ron James
Insurance Consumer Advocate
(850) 413-5923
sha'ron.james@myfloridacfo.com

Susan Miller
Director, Internal Affairs
(850) 413-2806
susan.miller@myfloridacfo.com

Brock Juarez
Director, External Affairs
(850) 413-2964
brock.juarez@myfloridacfo.com

Jay Etheridge
Deputy Chief Financial Officer
(850) 413-2851
jay.etheridge@myfloridacfo.com

Elizabeth Boyd
Deputy Chief Financial Officer
(850) 413-4902
elizabeth.boyd@myfloridacfo.com

Scott Fennell
Deputy Chief Financial Officer
(850) 413-2908
scott.fennell@myfloridacfo.com

Chasity O'Steen
General Counsel
(850) 413-2898
chasity.osteen@myfloridacfo.com

Robert Tomillo
Director, Cabinet Affairs
(850) 413-2825
robert.tomillo@myfloridacfo.com

Vacant
Director, Legislative Affairs

CONTACT PERSONS
Consumer Services
Greg Thomas
Director
(850) 413-5401
greg.thomas@myfloridacfo.com

Sean Fisher
Assistant Director
(850) 413-5784
sean.fisher@myfloridacfo.com

Brandi Wilson
Bureau Chief, Consumer Assistance
(850) 413-5841
brandi.wilson@myfloridacfo.com

Susan Alexander
Bureau Chief, Education Advocacy and Research
(850) 413-5886
susan.alexander@myfloridacfo.com

Fees
Alexandra Weimorts
Bureau Chief, Financial Services
(850) 413-2092
alexandra.weimorts@myfloridacfo.com

© 1991-2022 National Association of Insurance Commissioners
5/22/2022
FLORIDA

Funeral, Cemetery, and Consumer Services
Mary Schwantes
Director.................................................................mary.schwantes@myfloridacfo.com
(850) 413-4984

Information Systems
Charles Ghini
Director...............................................................charles.ghini@myfloridacfo.com
(850) 413-1505

Insurance Agent and Agency Services
Greg Thomas
Director.................................................................greg.thomas@myfloridacfo.com
(850) 413-5401
Matt Tamplin
Assistant Director...................................................matt.tamplin@myfloridacfo.com
(850) 413-5496
Ray Wenger
Bureau Chief, Investigations......................................ray.wenger@myfloridacfo.com
(850) 413-5605
David Jones
Bureau Chief, Licensing...........................................david.jones@myfloridacfo.com
(850) 413-5460

Investigative and Forensic Services
Col. Simon Blank
Director...............................................................simon.blank@myfloridacfo.com
(850) 413-4001
Ernie Stoll
Assistant Director...................................................ernie.stoll@myfloridacfo.com
(850) 413-4053
Evangelina Brooks
Bureau Chief, Insurance Fraud....................................evangelina.brooks@myfloridacfo.com
(850) 413-4020
Chief Brian McCoy
Bureau Chief, Workers Comp Fraud.............................brian.mccoy@myfloridacfo.com
(904) 798-4872
Carl Chasteen
Bureau Chief, Forensic Services.................................carl.chasteen@myfloridacfo.com
(850) 539-2705
Joe Steadman
Bureau Chief, Fire & Arson Investigations.....................joseph.steadman@myfloridacfo.com
(850) 413-3667
Lt. Mike Smith
Office of Fiscal Integrity............................................michael.smith@myfloridacfo.com
(850) 413-4038

Licensing Examinations - Agents
Matt Tamplin
Assistant Director, Insurance Agent and Agency Services........................................matt.tamplin@myfloridacfo.com
(850) 413-5496

Media Relations/Public Information
FLORIDA

Anna Farrar
Director, Communications
(850) 413-2860
anna.farrar@myfloridacfo.com

Rehabilitation and Liquidation Services
Vacant
Director
(850) 413-4477

Risk Management
Molly Merry
Director
(850) 413-4701
molly.merry@myfloridacfo.com

Shannon Segers
Bureau Chief, Loss Prevention
(850) 413-4704
shannon.segers@myfloridacfo.com

Marc Stemle
Bureau Chief, Liability & Property Claims
(850) 413-4851
marc.stemle@myfloridacfo.com

Tod Stupski
State Employee WC Claims Bureau Chief
(850) 413-4801
tod.stupski@myfloridacfo.com

Treasury Deposits
Kenneth Lee
Bureau Chief, Collateral Management
(850) 413-3383
kenneth.lee@myfloridacfo.com

Workers' Compensation
Tanner Holloman
Director
(850) 413-1622
taner.holloman@myfloridacfo.com

Andrew Sabolic
Assistant Director
(850) 413-1628
andrew.sabolic@myfloridacfo.com

Pam Macon
Bureau Chief, Compliance
(850) 413-1708
pam.macon@myfloridacfo.com

Stephen Yon
Bureau Chief, Employee Assistance and Ombudsman Office
(850) 413-1786
stephen.yon@myfloridacfo.com

Charlene Miller
Bureau Chief, Monitoring & Audit
(850) 413-1738
charlene.miller@myfloridacfo.com

Lisel Laslie
Office of Data Quality and Collection
(850) 413-1737
lisel.laslie@myfloridacfo.com

Greg Jenkins
Bureau Chief, Financial Accountability
(850) 413-1644
greg.jenkins@myfloridacfo.com
David Altmaier was appointed as the Florida Insurance Commissioner in April 2016 by the Financial Services Commission. He leads the Office of Insurance Regulation (OIR) and has oversight of one of the largest insurance markets in the world. Under Altmaier’s leadership, OIR has worked to cultivate a market in Florida in which insurance products are reliable, available, and affordable.

Altmaier began his public service at OIR in 2008, serving in a number of roles including Chief Analyst of the Property and Casualty Financial Oversight unit and Deputy Commissioner of Property and Casualty Insurance.

Commissioner Altmaier is the immediate past President of the National Association of Insurance Commissioners (NAIC), after serving as President in 2021, President-Elect in 2020 and Vice President in 2019. Commissioner Altmaier also currently serves as a Vice Chair of the Executive Committee for the International Association of Insurance Supervisors (IAIS), representing insurance regulators and supervisors of more than 200 jurisdictions worldwide.

Commissioner Altmaier was appointed by Governor Ron DeSantis to serve as a member of Florida’s Blockchain Task Force and during the COVID-19 pandemic, selected as a member of the Governor’s Re-Open Florida Task Force Industry Working Group on Agriculture, Finance, Government, Healthcare, Management and Professional Services.

Prior to joining OIR, Altmaier worked as a Florida licensed 2-20 and 2-14 insurance agent and as a high school math teacher. Altmaier graduated from Western Kentucky University in 2004 with a bachelor’s degree in mathematics.

Mailing Address
Office of Insurance Regulation
The Larson Building
200 East Gaines Street, Rm 101A
Tallahassee, FL 32399-0305

Email Address
firstname.lastname@floir.com

Phone Numbers
Main (850) 413-5914
Division of Consumer Services (850) 413-3089
Division of Agent and Agency Services (850) 413-3137

Fax Numbers
Fax (850) 488-3334

Office Hours: 8:00 a.m.–5:00 p.m., Monday–Friday
Website: www.floir.com
Make Checks Payable to: Office of Insurance Regulation

David Altmaier
Commissioner

Alexis Bakofsky
Chief of Staff
FLORIDA

Vacant
Director, Communications.................................................................press@floir.com

Vacant
Deputy Director, Government Affairs..................................................(850) 413-2427

Rebecca Smid
Director, Market Research & Technology.............................................Rebecca.Smid@floir.com

Anoush Brangaccio
General Counsel..................................................................................Anoush.Brangaccio@floir.com

Deanna Sablan
Inspector General................................................................................Deanna.Sablan@floir.com

Susanne Murphy
Deputy Commissioner of Property and Casualty..................................Susanne.Murphy@floir.com

John Reilly
Deputy Commissioner of Life and Health.............................................John.Reilly@floir.com

James Dunn
Director, Life and Health Product Review..........................................James.Dunn@floir.com

Carolyn Morgan
Director, Life and Health Financial Oversight.....................................Carolyn.Morgan@floir.com

Scott Woods
Director, Life and Health Market Regulation.......................................Scott.Woods@floir.com

Virginia Christy
Director, Property and Casualty Financial Oversight.........................Virginia.Christy@floir.com

Sandra Starnes
Director, Property and Casualty Product Review................................Sandra.Starnes@floir.com

Sheryl Parker
Director, Property and Casualty Market Regulation............................Sheryl.Parker@floir.com

CONTACT PERSONS

NAIC Liaison
Christina Huff......................................................................................Christina.Huff@floir.com

Annual Statements - Life & Health Filings
Carolyn Morgan.....................................................................................Carolyn.Morgan@floir.com

Annual Statements - Property & Casualty Filings
FLORIDA

Virginia Christy  
Director, Property and Casualty Financial Oversight  
(850) 413-5019  
Virginia.Christy@floir.com

Company Licensing
Carolyn Morgan  
Life and Health  
(850) 413-5233  
Carolyn.Morgan@floir.com

Virginia Christy  
Property and Casualty  
(850) 413-5019  
Virginia.Christy@floir.com

Examinations - Financial and Market Investigations
Carolyn Morgan  
Life and Health  
(850) 413-5233  
Carolyn.Morgan@floir.com

Virginia Christy  
Property and Casualty  
(850) 413-5019  
Virginia.Christy@floir.com

Sheryl Parker  
Market Investigations, Property and Casualty  
(850) 413-5086  
Sheryl.Parker@floir.com

Scott Woods  
Market Investigations, Life and Health  
(850) 413-5075  
Scott.Woods@floir.com

Information Technology
Rebecca Smid  
Director, Market Research & Technology  
(850) 413-5021  
Rebecca.Smid@floir.com

Life Insurance
Carolyn Morgan  
Director, Life and Health Financial Oversight  
(850) 413-5233  
Carolyn.Morgan@floir.com

Managed Care
Carolyn Morgan  
Director, Life and Health Financial Oversight  
(850) 413-5233  
Carolyn.Morgan@floir.com

Premium Tax - Surplus Lines
Virginia Christy  
Director, Property and Casualty Financial Oversight  
(850) 413-5019  
Virginia.Christy@floir.com

Property & Casualty - Commercial and Personal Lines
Sandra Starnes  
Director, Property and Casualty Product Review  
(850) 413-5344  
Sandra.Starnes@floir.com

Rate and Form Filing - Life & Health
James Dunn  
Director, Life and Health Product Review  
(850) 413-5136  
James.Dunn@floir.com

Rate and Form Filing - Property & Casualty
FLORIDA

Sandra Starnes (850) 413-5344
Director, Property and Casualty Product Review
Sandra.Starnes@floir.com

Statistical Reporting
Sandra Starnes (850) 413-5344
Director, Property and Casualty Product Review
Sandra.Starnes@floir.com
John F. King was sworn in as Georgia's Insurance Commissioner by Governor Brian Kemp on July 1, 2019. He previously was the Chief of Police for the City of Doraville since October 2002. King served in many capacities with the Doraville Police Department, including Deputy Chief over enforcement operations. He began his employment with the City of Doraville in 1993 as a Detective. Prior to that, King was an Atlanta police officer beginning his career in 1985. While at the Atlanta Police Department, King worked various assignments including Red Dog, Organized Crime/Intelligence. King's career includes assignments to both the FBI and DEA as a Task Force Agent. In 1987, while at the Atlanta Police Department, he received the Chief's Blue Star for being injured in the line of duty as a result of criminal attack with a firearm.

A native of Mexico, King has created meaningful impact by building bridges among Doraville’s diverse populations and implementing youth education and crime-prevention programs. Recognizing Doraville's international composition, King made it a priority to hire bilingual police officers, place multiple languages on police cars, and ensure effective translators and public defenders were employed at the City Courthouse. His initiatives include Anti-Gang education programs for elementary school students and parents. King worked with the Hispanic Chamber of Commerce to establish an education program for prospective small business entrepreneurs and worked with state, county and local leaders to implement a safety and speed reduction program targeted on Buford Highway to reduce the number of pedestrian fatalities. King is also a member of Leadership DeKalb.

In addition to his role as Doraville’s Chief of Police, King serves as a Major General in the U.S. Army National Guard assigned to NORAD and U.S. Northern Command. He was the former Commander of the 48th Infantry Brigade Combat Team and has deployed to Bosnia-Herzegovina, Iraq and Afghanistan. He served as the Military Advisor to the Deputy Minister of Interior for Security for Afghanistan, an agency of over 96,000 police officers. He has won many awards for military and public service including the Bronze Star Medal and Combat Infantry Badge, meritorious service medals, and a NATO award for his service in both Bosnia and Afghanistan, among others. He also received the El Salvador gold medal for achievement in 2006.

King earned a Bachelor’s Degree in criminal justice and public administration from Brenau University and a Master’s Degree in Strategic Studies from the U.S. Army War College. He was a graduate of class #229 in the FBI National Academy in Quantico, VA, and a graduate of the Georgia International Law Enforcement Exchange program to Israel (GILEE). King is also fluent in Spanish.
GEORGIA

Martin R. Sullivan, Jr.  (404) 651-8588
Chief of Staff. .......................................................... msullivan@oci.ga.gov

Merritt Beaver  (404) 463-0953
Chief Information Officer .......................................................... mbeaver@oci.ga.gov

Steve Manders  (404) 656-2070
Deputy Commissioner for Insurance .......................................................... smanders@oci.ga.gov

Melanie Frechette  (470) 747-9873
Agent & Agency Licensing .......................................................... mfrechette@oci.ga.gov

Gregg Conley  (404) 463-0240
Executive Counsel .................................................................. gconley@oci.ga.gov

Terri Blackmer  (404) 656-2070
Director, Criminal Investigations .......................................................... tblackmer@oci.ga.gov

Jo Anne Oni  (404) 656-2070
Director, Consumer Services Division .......................................................... joni@oci.ga.gov

Craig Landolt  (470) 270-6499
State Fire Marshal, Safety Fire Division .......................................................... clandolt@oci.ga.gov

Mark Revenew  (404) 655-3542
Deputy Commissioner of Safety Fire .......................................................... mrevenew@oci.ga.gov

CONTACT PERSONS

NAIC Liaison
Martin R. Sullivan, Jr.  (404) 651-8588
Chief of Staff .................................................................. msullivan@oci.ga.gov

Accident and Health Insurance
Steve Manders  (404) 656-2070
Deputy Commissioner for Insurance .......................................................... smanders@oci.ga.gov

Administrative Procedure
Gregg Conley  (404) 463-0240
Executive Counsel .................................................................. gconley@oci.ga.gov

Agent Licensing
Melanie Frechette  (470) 747-9873
Agent & Agency Licensing .................................................................. mfrechette@oci.ga.gov

Annual Statements - Property & Casualty
Scott Sanders  (404) 656-2070
Director, Insurance and Financial Oversight .......................................................... ssanders@oci.ga.gov

Company Licensing - Life & Health
GEORGIA

Scott Sanders  
(404) 656-2070  
Director, Insurance and Financial Oversight.................................................................ssanders@oci.ga.gov

Company Licensing - Property & Casualty
Scott Sanders  
(404) 656-2070  
Director, Insurance and Financial Oversight.................................................................ssanders@oci.ga.gov

Computer Services
Merritt Beaver  
(404) 463-0953  
Chief Information Officer ...................................................................................................mbeaver@oci.ga.gov

Consumer Complaints and Inquiresses
Jo Anne Oni  
(404) 656-2070  
Director, Consumer Services Division.............................................................................joni@oci.ga.gov

Deposits - Life & Health
Kinnamon Abdul-Salaam  
(404) 657-7287  
Insurance and Financial Oversight.................................................................................kabdul-salaam@oci.ga.gov

Deposits - Property & Casualty
Kinnamon Abdul-Salaam  
(404) 657-7287  
Insurance and Financial Oversight.................................................................................kabdul-salaam@oci.ga.gov

Examinations - Agent
Melanie Frechette  
(470) 747-9873  
Agent & Agency Licensing...............................................................................................mfrechette@oci.ga.gov

Examinations - Financial
Steve Manders  
(404) 656-2070  
Deputy Commissioner for Insurance.............................................................................smanders@oci.ga.gov

Examinations - Market Conduct (Property & Casualty, Life & Health)
Steve Manders  
(404) 656-2070  
Deputy Commissioner for Insurance.............................................................................smanders@oci.ga.gov

Fees - Life & Health
Scott Sanders  
(404) 656-2070  
Director, Insurance and Financial Oversight.....................................................................ssanders@oci.ga.gov

Fees - Property & Casualty
Scott Sanders  
(404) 656-2070  
Director, Insurance and Financial Oversight.....................................................................ssanders@oci.ga.gov

Fraud Division
Terri Blackmer  
(404) 656-2070  
Director, Criminal Investigations.....................................................................................tblackmer@oci.ga.gov
GEORGIA

Legislative Liaison
Weston Burleson (404) 232-1388
Legislative Liaison..........................................................wburleson@oci.ga.gov

Life Insurance
Steve Manders (404) 656-2070
Deputy Commissioner for Insurance..........................................................smanders@oci.ga.gov

Media Inquiries
Weston Burleson (404) 232-1388
Communications Director..........................................................wburleson@oci.ga.gov

Policy and Form Filing - Life & Health
Steve Manders (404) 656-2070
Deputy Commissioner for Insurance..........................................................smanders@oci.ga.gov

Policy and Form Filing - Property & Casualty
Steve Manders (404) 656-2070
Deputy Commissioner for Insurance..........................................................smanders@oci.ga.gov

Premium Tax
Mandy Snipes (404) 656-7553
Director, Premium Tax Division..........................................................msnipes@oci.ga.gov

Property & Casualty - Commercial Lines
Steve Manders (404) 656-2070
Deputy Commissioner for Insurance..........................................................smanders@oci.ga.gov

Property & Casualty - Personal Lines
Steve Manders (404) 656-2070
Deputy Commissioner for Insurance..........................................................smanders@oci.ga.gov

Receivership
Steve Manders (404) 656-2070
Deputy Commissioner for Insurance..........................................................smanders@oci.ga.gov

Statistical Reporting
Steve Manders (404) 656-2070
Deputy Commissioner for Insurance, Insurance Product Review..........................smanders@oci.ga.gov
Michelle B. Santos is the Commissioner of Banking and Insurance for the Island of Guam. Mrs. Santos is a native of the Island and has spent most of her working career in Government of Guam service. Mrs. Santos has held various positions directing and managing many aspects of different agencies at the top management level. Her experience includes accounting, budgeting, financial planning, and administrative and operations management.

Mrs. Santos earned her bachelor’s degree in Business Administration from the University of Portland.
GUAM

Michele Marie R. Rabago (671) 635-1846
Regulatory Examiner I................................................................. michele.rabago@revtax.guam.gov

John Paul G. Duenas (671) 635-7669
Regulatory Examiner I................................................................. johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao (671) 635-7668
Regulatory Examiner I................................................................. christina.taimano@revtax.guam.gov

CONTACT PERSONS

Accident & Health Insurance
Alice P. Sebastian-Cruz (671) 635-1844
Regulatory Examiner Supervisor...................................................... alice.cruz@revtax.guam.gov

Nemencio David E. Briones (671) 635-1845
Regulatory Examiner II................................................................. nemencio.briones@revtax.guam.gov

Agent Licensing
Nemencio David E. Briones (671) 635-1845
Regulatory Examiner II................................................................. nemencio.briones@revtax.guam.gov

Robert D. Tongson (671) 635-1833
Regulatory Examiner II................................................................. robert.tongson@revtax.guam.gov

Anita M. Superales (671) 635-7664
Regulatory Examiner I................................................................. anita.superales@revtax.guam.gov

John Paul G. Duenas (671) 635-7669
Regulatory Examiner I................................................................. johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao (671) 635-7668
Regulatory Examiner I................................................................. christina.taimano@revtax.guam.gov

Annual Statements
Alice P. Sebastian-Cruz (671) 635-1844
Regulatory Examiner Supervisor...................................................... alice.cruz@revtax.guam.gov

Nemencio David E. Briones (671) 635-1845
Regulatory Examiner II................................................................. nemencio.briones@revtax.guam.gov

Company Licensing
Anita M. Superales (671) 635-7664
Regulatory Examiner I................................................................. anita.superales@revtax.guam.gov

Robert D. Tongson (671) 635-1833
Regulatory Examiner II................................................................. robert.tongson@revtax.guam.gov

John Paul G. Duenas (671) 635-7669
Regulatory Examiner I................................................................. johnpaul.duenas@revtax.guam.gov
GUAM

Christina G. Taimanao (671) 635-7668
Regulatory Examiner I christina.taimano@revtax.guam.gov

Consumer Complaints and Inquires
Alice P. Sebastian-Cruz (671) 635-1844
Regulatory Examiner Supervisor alice.cruz@revtax.guam.gov

Anita M. Superales (671) 635-7664
Regulatory Examiner I anita.superales@revtax.guam.gov

Robert D. Tongson (671) 635-1833
Regulatory Examiner II robert.tongson@revtax.guam.gov

Nemencio David E. Briones (671) 635-1845
Regulatory Examiner II nemencio.briones@revtax.guam.gov

John Paul G. Duenas (671) 635-7669
Regulatory Examiner I johnpaul.duenas@revtax.guam.gov

Counsel
Vacant

Deposits
Anita M. Superales (671) 635-7664
Regulatory Examiner I anita.superales@revtax.guam.gov

Examinations - Financial
Alice P. Sebastian-Cruz (671) 635-1844
Regulatory Examiner Supervisor alice.cruz@revtax.guam.gov

Nemencio David E. Briones (671) 635-1845
Regulatory Examiner II nemencio.briones@revtax.guam.gov

Examinations - Market Conduct
Alice P. Sebastian-Cruz (671) 635-1844
Regulatory Examiner Supervisor alice.cruz@revtax.guam.gov

Nemencio David E. Briones (671) 635-1845
Regulatory Examiner II nemencio.briones@revtax.guam.gov

Robert D. Tongson (671) 635-1833
Regulatory Examiner II robert.tongson@revtax.guam.gov

John Paul G. Duenas (671) 635-7669
Regulatory Examiner I johnpaul.duenas@revtax.guam.gov

© 1991-2022 National Association of Insurance Commissioners
5/22/2022 61
GUAM

Christina G. Taimanao  
Regulatory Examiner I  
(671) 635-7668  
christina.taimano@revtax.guam.gov

Fees
Anita M. Superales  
Regulatory Examiner I  
(671) 635-7664  
anita.superales@revtax.guam.gov

Nemencio David E. Briones  
Regulatory Examiner II  
(671) 635-1845  
nemencio.briones@revtax.guam.gov

Information Systems
Christina M. San Agustin  
Programmer/Analyst Supervisor  
(671) 635-1810  
christina.sanagustin@revtax.guam.gov

Life Insurance
Anita M. Superales  
Regulatory Examiner I  
(671) 635-7664  
anita.superales@revtax.guam.gov

Robert D. Tongson  
Regulatory Examiner II  
(671) 635-1833  
robert.tongson@revtax.guam.gov

Nemencio David E. Briones  
Regulatory Examiner II  
(671) 635-1845  
nemencio.briones@revtax.guam.gov

John Paul G. Duenas  
Regulatory Examiner I  
(671) 635-7669  
johnpaul.duenas@revtax.guam.gov

Christina G. Taimanao  
Regulatory Examiner I  
(671) 635-7668  
christina.taimano@revtax.guam.gov

Policy and Form Filing - Life & Health
Alice P. Sebastian-Cruz  
Regulatory Examiner Supervisor  
(671) 635-1844  
alice.cruz@revtax.guam.gov

Nemencio David E. Briones  
Regulatory Examiner II  
(671) 635-1845  
nemencio.briones@revtax.guam.gov

Policy and Form Filing - Property & Casualty
Anita M. Superales  
Regulatory Examiner I  
(671) 635-7664  
anita.superales@revtax.guam.gov

Robert D. Tongson  
Regulatory Examiner I  
(671) 635-1833  
robert.tongson@revtax.guam.gov

Premium Tax
Alice P. Sebastian-Cruz  
Regulatory Examiner Supervisor  
(671) 635-1844  
alice.cruz@revtax.guam.gov
GUAM
Colin M. Hayashida was named Insurance Commissioner for the Hawaii Insurance Division by the Department of Commerce and Consumer Affairs (DCCA) Director Catherine P. Awakuni Colón and was appointed by Governor David Ige on January 1, 2019.

The Hawaii Insurance Division regulates the Hawaii insurance industry, issues licenses, examines the fiscal condition of Hawaii-based companies, reviews rate and policy filings, and investigates insurance related complaints. As head of the Insurance Division, Hayashida will oversee the insurance industry in the State of Hawaii, which writes $19.8 billion in premiums, and includes 1,551 insurance companies and over 73,000 insurance producers.

Prior to his appointment as Insurance Commissioner, Hayashida worked in various analytical capacities within the Hawaii Insurance Division beginning in 2000. Most recently, he served as the insurance rate and policy analysis manager since 2011.

Hayashida received a bachelor’s degree in political science from the University of Hawaii.

Colin M. Hayashida
Commissioner

Term of Office At the Pleasure of the Governor
Appointed: January 1, 2019

Mailing Address
Department of Commerce and Consumer Affairs (DCCA)
Insurance Division
P.O. Box 3614
Honolulu, HI 96811-3614

Email Address
insurance@dcca.hawaii.gov

Street Address
King Kalakaua Building
335 Merchant Street, Room 213
Honolulu, HI 96813

Email Address
insurance@dcca.hawaii.gov

Phone Numbers
Main (808) 586-2790

Fax Numbers
Main (808) 587-2806

Office Hours: 7:45 a.m.-4:30 p.m., Monday-Friday
Website: cca.hawaii.gov/ins
Make Checks Payable to: Department of Commerce and Consumer Affairs, State of Hawaii

Gordon I. Ito
Chief Deputy Insurance Commissioner
(808) 586-2790

Martha Im
Assistant Supervising Attorney
(808) 586-3040

CONTACT PERSONS
NAIC Liaison
Martha Im
Assistant Supervising Attorney
mim@dcca.hawaii.gov

© 1991-2022 National Association of Insurance Commissioners
5/22/2022
HAWAII

Annual Statements
John Pang
Insurance Examiner...........................................................................................................................................(808) 586-7379

Captives
Andrew Kurata
Captive Administrator.........................................................................................................................................(808) 586-0981

Company Licensing
Andy Chow
Company Licensing Supervisor.........................................................................................................................achow@dcca.hawaii.gov

Consumer Complaints and Inquires
Samuel Thomsen
Chief Investigator..............................................................................................................................................(808) 586-2790

Deposits
Andy Chow
Company Licensing Supervisor.........................................................................................................................achow@dcca.hawaii.gov

Examinations - Agency
Andy Chow
Company Licensing Supervisor.........................................................................................................................achow@dcca.hawaii.gov

Examinations - Financial
Patrick Lo (Acting)
Chief Examiner ......................................................................................................................................................pplo@dcca.hawaii.gov

Examinations - Market Conduct
Vacant
Market Conduct..................................................................................................................................................(808) 586-2790

Fees
Emily Rakieten
Insurance Licensing Assistant.............................................................................................................................(808) 586-2788

Insurance Fraud
Colleen Chun
Administrator, Insurance Fraud Investigation Unit,..............................................................................................(808) 586-2796

Health Insurance
Arlene Ige
Program Administrator...........................................................................................................................................(808) 586-2804
HAWAII

Life Insurance
Kathleen Nakasone
Rate and Policy Analysis Manager .................................................................(808) 586-2809

Policy and Form Filing - Life, Accident & Sickness, Property & Casualty
Kathleen Nakasone
Rate and Policy Analysis Manager .................................................................(808) 586-2809

Premium Tax
Gale Miyazaki
Insurance Examiner..............................................................................(808) 587-6741

Producer Licensing
Emily Rakieten
Insurance Licensing Assistant........................................................................(808) 586-2788

Property & Casualty - Commercial Lines and Personal Lines
Kathleen Nakasone
Rate and Policy Analysis Manager .................................................................(808) 586-2809

Statistical Reporting
Kathleen Nakasone
Rate and Policy Analysis Manager .................................................................(808) 586-2809
Dean L. Cameron was appointed Director of the Idaho Department of Insurance by Governor C.L. “Butch” Otter. He took office on June 15, 2015.

Cameron became licensed in life and health while attending college. Later, he passed his Series 6 and Series 63 exams and also obtained his property/casualty (P/C) license. Cameron is a third-generation agent.

At the time of his appointment as Director, Cameron was serving his 13th term as senator for District 27 as the most senior member of the Idaho Senate. He was serving his 8th term as the chairman of the Senate Finance Committee, which meets jointly with the House Appropriations Committee to set the budget for the state of Idaho.

He was the co-chair of a task force on health care and has sponsored nearly 20 pieces of health care legislation in his 24 years of service in the Idaho Senate.

Cameron was also former chairman of the Senate Commerce and Human Resources Committee, which handles all banking, business and insurance issues. He was the senior member of that committee until his resignation.

He earned an associate degree in arts and science at Ricks College in Rexburg, ID (now BYU-Idaho), majoring in political science.

Cameron was born in Burley, ID, and served a church mission to Portugal. Cameron and his wife, Linda, have three married children and seven grandchildren.

---

**Mailing Address**
Idaho Department of Insurance
P.O. Box 83720
Boise, ID 83720-0043

**Email Address**
firstname.lastname@doi.idaho.gov

**Phone Numbers**
Main (208) 334-4250
Toll-Free (In-State Only) (800) 721-3272

**Fax Numbers**
Main (208) 334-4398
Accounting (666) 555-5555

**Office Hours**: 8:00 a.m.-5:00 p.m., Monday-Friday
**Website**: www.doi.idaho.gov
**Make Checks Payable to**: Idaho Department of Insurance

Dean L. Cameron  
Director of Insurance  
(208) 334-4206  
dean.cameron@doi.idaho.gov

Weston Trexler  
Deputy Director of Insurance  
(208) 334-4214  
weston.trexler@doi.idaho.gov

Eric Fletcher, Bureau Chief, Company Activities/  
Chief Examiner, Examinations, Premium Tax, Producer Licensing & Market Analysis  
(208) 334-4230  
eric.fletcher@doi.idaho.gov
IDAHO

Randy Pipal  (208) 334-4340
Bureau Chief, Consumer Services, SHIBA, Investigations, Consumer Affairs...............................................................randy.pipal@doi.idaho.gov

Shannon Hohl  (208) 334-4315
Bureau Chief, Market Oversight........................................................................................................................................shannon.hohl@doi.idaho.gov

CONTACT PERSONS

Annual Statements
Amber Re  (208) 334-4337
Examiner Financial Analysis, Supervisor..................................................................................................................amber.re@doi.idaho.gov

Company Licensing
Carol Anderson  (208) 334-4309
Technical Record Specialist..........................................................................................................................................carol.anderson@doi.idaho.gov

Consumer Complaints and Inquires
Amy Lambrecht  (208) 334-4322
Supervisor, Consumer Affairs....................................................................................................................................amy.lambrecht@doi.idaho.gov
Kyle Cammack  (208) 334-4346
Supervisor, Investigations...............................................................................................................................................kyle.cammack@doi.idaho.gov

Consumer Counseling Program for Seniors
Colleen Clark  (208) 334-4242
Supervisor, Sr. Health Insurance Benefit Advisor (SHIBA).........................................................................................colleen.clark@doi.idaho.gov

Department Counsel
Karl Klein  (208) 334-4204
Lead Deputy Attorney General........................................................................................................................................karl.klein@doi.idaho.gov

Deposits
Carol Anderson  (208) 334-4309
Technical Records Specialist........................................................................................................................................carol.anderson@doi.idaho.gov

Examinations - Financial
Jessie Adamson  (208) 334-4338
Deputy Chief Examiner........................................................................................................................................jessie.adamson@doi.idaho.gov

Examinations - Market Conduct
October Nickel  (208) 334-4216
Sr. Insurance Analyst..................................................................................................................................................october.nickel@doi.idaho.gov

Financial Analysis
Amber Re  (208) 334-4337
Examiner Financial Analysis, Supervisor..................................................................................................................amber.re@doi.idaho.gov

Policy and Form Filing - Life & Health
IDAHO

Michele MacKenzie
Rates and Forms Supervisor
(208) 334-4362
michele.mackenzie@doi.idaho.gov

Policy and Form Filing - Property & Casualty
Michele MacKenzie
Rates and Forms Supervisor
(208) 334-4362
michele.mackenzie@doi.idaho.gov

Premium Tax
Terry Easley
Premium Tax Specialist
(208) 334-4282
terry.easley@doi.idaho.gov

Producers Licensing and Continuing Education
Lori Thomason
Supervisor
(208) 334-4343
lori.thomason@doi.idaho.gov

Title Insurance
Matt LeLong
Senior Examiner
(208) 334-4321
matt.lelong@doi.idaho.gov
Dana Popish Severinghaus, Director of the Illinois Department of Insurance, has served since January 2021. She brings extensive legal, policy, government relations and insurance industry-related experience to her role heading a state regulatory agency.

Popish Severinghaus was formerly Legislative and Regulatory Counsel at Allstate Insurance Company where she advised Allstate and its subsidiaries on legal, regulatory and legislative matters across the Midwest. Before that, she served as Senior Policy Advisor at the State of Illinois in Central Management Services where she oversaw the Bureau of Benefits. Prior to that, Popish Severinghaus was the Director of Government Relations for Blue Cross Blue Shield of Illinois.

Popish Severinghaus is a Member of the Association of Corporate Counsel, Board Member of the Illinois Insurance Guaranty Fund, Secretary of the Illinois Insurance Association, Advisory Board Member and Co-Chair of Government Relations Advisory Council for the Chicago Children’s Advocacy Center, Women in Law Mentor at Chicago Kent College of Law and Auxiliary Board Member of ChildServ.

She also serves on several NAIC committees, including the International Insurance Relations (G) Committee and the Innovation, Cybersecurity, and Technology (H) Committee.

Popish Severinghaus earned her Bachelor of Arts in Communication Studies and Journalism & Mass Communications from the University of Iowa and Juris Doctor from Chicago Kent College of Law.
ILLINOIS

Vacant
Chief Operating Officer ..............................................................................................................................................

Greg Doerfler
Chief Information Officer of Technology .................................................................................................................. greg.doerfler@illinois.gov

Bryan Martin
Chief Financial Officer ................................................................................................................................................. Bryan.Martin@illinois.gov

KC Stralka
Legislative Director ..................................................................................................................................................... KC.Stralka@illinois.gov

Vacant
Deputy Director, Financial Corporate Regulatory ...........................................................................................................

Justin Hammersmith
Deputy Director, Enforcement and Investigations ...................................................................................................... Justin.Hammersmith@illinois.gov

Ryan Gillespie
Deputy Director, Health Products .................................................................................................................................. Ryan.Gillespie@illinois.gov

CJ Metcalf
Deputy Director, Innovation and Market Analysis ....................................................................................................... cj.metcalf@illinois.gov

Vacant
Deputy Director, Life and Annuity Products ....................................................................................................................

Patrice Dziire
Deputy Director, Consumer Education & Protection .................................................................................................. Patrice.Dziire@illinois.gov

Linda Bryant
Executive Assistant to the Director-Chicago office ......................................................................................................... Linda.Bryant2@illinois.gov

Vacant
Deputy Director, Property and Casualty Products .........................................................................................................

Shannon Whalen
Chief Deputy Director of Product Lines ......................................................................................................................... Shannon.Whalen@illinois.gov

Beth Sill
Executive Assistant to the Director - Springfield office ..................................................................................................... elizabeth.sill@illinois.gov

CONTACT PERSONS

NAIC Liaison
Lucy Earhart
NAIC Liaison .............................................................................................................................................................. Lucy.earhart@illinois.gov

Annual Statements - All Companies

© 1991-2022 National Association of Insurance Commissioners
5/22/2022 74
ILLINOIS

Marcy Savage
Assistant Deputy Director ............................marcy.savage@illinois.gov

Annual Statements - Life, Accident & Health/HMO
Paul Ebelherr
Unit Supervisor ..........................................................paul.ebelherr@illinois.gov

Annual Statements - Property & Casualty
Mindy Lucht
Unit Supervisor ..........................................................mindy.lucht@illinois.gov

Company Licensing - Health Maintenance Organization (HMO)/Life, Accident & Health
Amy Stuart
Unit Supervisor ..........................................................amy.stuart@illinois.gov

Company Licensing - Property & Casualty
Marcy Savage
Assistant Deputy Director, Corporate Regulatory Division............................marcy.savage@illinois.gov

Company Licensing - Surplus Lines, Captive, Risk Retention and Purchasing Groups
Marcy Savage
Assistant Deputy Director, Corporate Regulatory Division............................marcy.savage@illinois.gov

Conservation, Rehabilitations - Liquidations
Kevin Baldwin
Office of Special Deputy Receiver ..............................................................kbaldwin@osdchi.com

Department Counsel
Joanna Coll
Chief General Counsel ..........................................................joanna.coll@illinois.gov

Deposits
Doug Hollis
Assistant Deputy Director ..........................................................doug.hollis@illinois.gov

Examinations - Financial (Life, Accident & Health/Property & Casualty)
Cindy Andersen
Chief Examiner ..........................................................cindy.andersen@illinois.gov

Examinations - Financial (Property & Casualty)
Cindy Andersen
Chief Examiner ..........................................................cindy.andersen@illinois.gov

Examinations - Market Conduct (Life, Accident & Health/Property & Casualty)
Erica Weyhenmeyer
Assistant Deputy Director, Market Conduct, ..........................................................erica.weyhenmeyer@illinois.gov
ILLINOIS

Examinations - Producer (Agent)
David Murphy
Assistant Deputy Director, Licensing...............................................................david.murphy@illinois.gov
(217) 524-0569

Fees - Companies (Life, Accident & Health/Property & Casualty)
Marcy Savage
Assistant Deputy Director, Corporate Regulatory Division................................marcy.savage@illinois.gov
(217) 524-0016

Fraud - Insurance Company
Justin Hammersmith
Deputy Director, Enforcement and Investigations........................................Justin.Hammersmith@illinois.gov
(312) 814-1767

Guaranty Funds - Inquiries
Marcy Savage
Assistant Deputy Director, Corporate Regulatory Division................................marcy.savage@illinois.gov
(217) 524-0016

Media Relations/Public Information
Caron Brookens
Public Information Officer........................................................................Caron.Brookens@illinois.gov
(312) 814-8206

Multiple Employer Welfare Arrangements
Andy Noyes
Unit Supervisor............................................................................................andy.noyes@illinois.gov
(217) 785-3265

National Health Care/Policy and Form Filing - Health and HMOs
Ryan Gillespie
Deputy Director, Health Products..............................................................Ryan.Gillespie@illinois.gov
(217) 670-3700

Policy and Form Filing - Life & Annuities
Vacant
Deputy Director, Life and Annuity Products Division....................................................

Policy and Form Filing - Property & Casualty
Vacant
Deputy Director, Property and Casualty Products......................................................

Premium Tax/Training
Doug Hollis
Assistant Deputy Director........................................................................doug.hollis@illinois.gov
(217) 785-0055

Producer (Agent) Licensing
David Murphy
Assistant Deputy Director........................................................................david.murphy@illinois.gov
(217) 782-5415

Property & Casualty - Commercial Lines and Property Lines
Vacant
Deputy Director, Property and Casualty Products......................................................
ILLINOIS

Statistical Reporting
Judy Mottar (217) 524-5376
Casualty Actuary..........................................................judy.p.mottar@illinois.gov

CJ Metcalf (217) 558-0853
Deputy Director, Innovation and Market Analysis................................................cj.metcalf@illinois.gov

Unlicensed Entities
Andy Noyes (217) 785-3265
Unit Supervisor..........................................................andy.noyes@illinois.gov

Workers' Compensation Fraud
Justin Hammersmith (312) 814-1767
Deputy Director, Investigations................................................Justin.Hammersmith@illinois.gov
Amy L. Beard began her service as Indiana Insurance Commissioner in June 2021.

Beard has spent much of her career in public service. She previously served as a healthcare consultant and administrative law judge before joining the Indiana Department of Insurance as an attorney with the legal division. She later became Chief Deputy Commissioner and General Counsel for the Department. Beard advised the IDOI on all major insurance regulatory matters including acquisitions and mergers of domestic insurance companies, healthcare reform, regulatory practices, insurance policy form and rate filings, insurance company compliance, and insurance holding company filings of material transactions.

Beard was previously appointed by the Governor of Indiana as an advisory member of the Legal and Insurance Advisory Council to the Indiana Executive Council on Cybersecurity. Beard has worked with the National Association of Insurance Commissioners (NAIC) and the Interstate Insurance Product Regulation Commission (IIPRC), and previously served as a member on the IIPRC Regulatory Counsel Committee. She holds the designation of Associate Professional in Insurance Regulation (APIR).

Beard earned Bachelor of Arts degrees in economics and Spanish with a minor in international studies at the University of Southern Indiana and earned her law degree from the Indiana University Robert H. McKinney School of Law.
INDIANA

Roy Eft

Barb Lohman
Chief Financial Officer....................................................................(317) 232-2405

Holly Williams Lambert
Chief of Staff................................................................................(317) 232-2404

Meggan Brumbaugh
General Counsel...........................................................................(317) 234-6476

CONTACT PERSONS

Agency Services
Steven Embree
Deputy Commissioner........................................................................(317) 234-5881

Kristi Ware
License Support Coordinator................................................................(317) 232-0688

Sara Tolliver
Continuing Education Coordinator.......................................................(317) 232-5858

Beth Miller
Non-Resident......................................................................................(317) 232-2411

Sara Tolliver
License Renewal & Reinstatement Coordinator.......................................(317) 232-2413

Kiarra Pearson
Agency Service Specialist.................................................................(317) 232-2414

Samantha Walters
Adjuster & Bail Agent Licensing Coordinator.......................................(317) 232-5249

Company Records
Vacant
Company Records..............................................................................(317) 232-5692

Janet Scott
Surplus Lines......................................................................................(317) 233-9998

Debbie Graves
Tax Auditor.........................................................................................(317) 232-1993

Consumer Services Division
Terry Bower
Supervisor.........................................................................................(317) 234-5884

© 1991-2022 National Association of Insurance Commissioners
5/22/2022
INDIANA

Consumer Services
Toll-Free (In-State).................................................................(800) 622-4461

Consumer Consultants
Lana Richter ..............................................................................(317) 232-2425
Stacey Dunham ..........................................................................(317) 233-9433
Dawn Parry ..................................................................................(317) 232-2396
Carol Sullivan .............................................................................(317) 234-8279
Vacant ..........................................................................................(317) 232-2427

Enforcement Division
Ronda Ankney
Chief Deputy Commissioner, Consumer Protection .........(317) 232-0687

Investigators
Melissa Higgins
Supervising Investigator ..............................................................(317) 232-5063
Gina Davies
Senior Investigator ......................................................................(317) 233-9432
Vacant
Bail and Security Director ..............................................................

Calla Dain
Senior Investigator ......................................................................(317) 234-8687

Kimberly Stowers
Junior Investigator ......................................................................(317) 232-7138

Phil Holleman
Senior Investigator ......................................................................(317) 234-5885

Financial Services Division
Roy Eft
Chief Examiner ...........................................................................(317) 232-1991

Heather Pottorf
Administrative Assistant .................................................................(317) 232-2390
INDIANA

Annette Gunter
Manager Financial Operations...........................................................(317) 232-2428

Julia Conrad
Manager of Internal Analysis.................................................................(317) 232-1992

Amanda Denton
Health/Life Supervisor...........................................................................(317) 232-1369

Pam Walters
Property and Casualty Supervisor.............................................................(317) 232-5331

Connie Wright
Company Admissions TPAs, PPOs, HMOs ............................................(317) 232-1994

Jerry Ehlers
Examinations Manager...........................................................................(317) 232-2408

Britney Tate
Deposits/Certifications.............................................................................(317) 232-2383

Company Compliance
Scott Shover
Chief Actuary............................................................................................(317) 232-2416

Alex Peck
Chief Deputy Commissioner of Compliance and Actuarial Services........(317) 233-9607

Kate Kixmiller
Deputy Commissioner of Property and Casualty.......................................(317) 232-3495

Kim Collins
A&H Analyst..............................................................................................(317) 232-2398

Bobbi Henn
A&H Analyst..............................................................................................(317) 232-5693

Vacant
Analyst.......................................................................................................(317) 234-2421

Taylor Ulisse
Property and Casualty Commercial Analyst...............................................(317) 232-2424

Linda Grant
Property and Casualty Personal Lines Analyst........................................(317) 232-3496

Tom Faust
Rate and Policy Analyst-Personal/Commercial Lines..................................(317) 232-5859

Mihir Nag
Rate and Policy Analyst-Life Filings.............................................................(317) 232-2420

© 1991-2022 National Association of Insurance Commissioners
5/22/2022
Lawrence Steinert  
Actuary-Property and Casualty.....(317) 234-6622

Stephen Chambee  
Actuary.....(317) 234-7993

Claire Szpara  
Health Care Attorney.....(317) 232-5312

Legal Services  
Holly Williams Lambert  
Chief of Staff.....(317) 232-2404

Ed Fujawa  
Deputy General Counsel.....(317) 234-6064

Vacant  
PCF Investigator

Connie Gustafson  
Attorney.....(317) 232-2417

Victoria Hastings  
Attorney.....(317) 234-2101

Samantha Aldridge  
CPU Attorney.....(317) 234-5887

Simone Redwood  
Paralegal.....(317) 234-6098

Vacant  
Attorney.....(317) 232-2403

Meggan Brumbaugh  
General Counsel.....(317) 234-6476

Vacant  
PCF Paralegal.....(317) 232-0143

Kim Van Rooy  
Healthcare Attorney.....(317) 234-7734

Medical Malpractice Division/Patient Compensation Fund  
Mary Wilson  
Director of Dedicated Funds.....(317) 232-2401

Office Operations
INDIANA

Barb Lohman  
CFO
(317) 232-2405

Heather Walters  
Accounts Payable/Payroll
(317) 232-4998

Kristi Ware  
Accounts Receivable
(317) 232-5857

Vacant  
Filing Fee Auditor

Mine Subsidence Insurance Fund (Suite 300)  
Mary Wilson  
Director of Dedicated Funds
(317) 232-2401

Political Subdivision Risk Management Fund  
Mary Wilson  
Director of Dedicated Funds
(317) 232-2401

Senior Health Insurance Information Program (SHIIP)  
Cheryl St. Clair  
State Coordinator
(317) 232-3640

Rita Chambers  
Accounts Payable
(317) 232-3638

Senior Health Insurance Information Program (SHIIP)  
Toll-Free (In-State)
(800) 452-4800

Angela Kirk  
Office Manager
(317) 232-3637

Title Division  
Mark Faust  
Title Director
(317) 234-8280

La-Tashia Harrison  
Junior Examiner
(317) 234-5152

Stacey French  
Enforcement Secretary
(317) 234-5153
Doug Ommen began his service as Iowa Insurance Commissioner in December 2016. Ommen has a strong public service background. Ommen’s dedication and desire to serve the public began in the Missouri Attorney General’s Office, where as an assistant attorney general, he prosecuted criminal frauds and led the fight to protect consumers over the course of three decades.

Ommen served as Deputy Insurance Commissioner at the Iowa Insurance Division from August 2013 to December 2016. Ommen has also served as Missouri’s Insurance Director and as Missouri’s Securities Commissioner.

Ommen obtained his law degree in 1985 from the Saint Louis University School of Law, and is licensed to practice law. Ommen and his wife, Sharon, have two married children and six grandchildren.

Term of Office: At the Pleasure of the Governor
Appointed: January 30, 2017

Doug Ommen
Commissioner

Mailing Address
Iowa Insurance Division
1963 Bell Avenue, Suite 100
Des Moines, IA 50315

Email Address
insurance@iid.iowa.gov

Phone Numbers
Main (515) 654-6600
Toll-Free Number (In-State Only) (877) 955-1212

Fax Numbers
Fax (515) 654-6500

Office Hours: 8:00 a.m. - 4:30 p.m., Monday-Friday
Website: www.iid.iowa.gov
Make Checks Payable to: Department Fees: Commissioner of Insurance / Premium Taxes: Director of Department of Revenue

Jolene Schurman (515) 654-6542
Assistant to Commissioner............................jolene.schurman@iid.iowa.gov

Vacant
First Deputy Commissioner...........................

Kim Cross (515) 654-6490
Deputy Commissioner, Supervision.........................kim.cross@iid.iowa.gov
### IOWA

<table>
<thead>
<tr>
<th>Name</th>
<th>Title</th>
<th>Phone Number</th>
<th>Email Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Andrew Hartnett</td>
<td>Bureau Chief, Securities and Regulated Industries</td>
<td>(515) 654-6470</td>
<td><a href="mailto:andrew.hartnett@iid.iowa.gov">andrew.hartnett@iid.iowa.gov</a></td>
</tr>
<tr>
<td>Jared Kirby</td>
<td>Deputy Commissioner</td>
<td>(515) 654-6459</td>
<td><a href="mailto:jared.kirby@iid.iowa.gov">jared.kirby@iid.iowa.gov</a></td>
</tr>
<tr>
<td>Chance McElhaney</td>
<td>Communications Director and Legislative Liaison</td>
<td>(515) 654-6547</td>
<td><a href="mailto:chance.mcelhaney@iid.iowa.gov">chance.mcelhaney@iid.iowa.gov</a></td>
</tr>
<tr>
<td>Mike Yanacheak</td>
<td>Chief Actuary</td>
<td>(515) 654-6535</td>
<td><a href="mailto:mike.yanacheak@iid.iowa.gov">mike.yanacheak@iid.iowa.gov</a></td>
</tr>
<tr>
<td>Andria Seip</td>
<td>Assistant Commissioner, Product and Producer Regulation</td>
<td>(515) 654-6575</td>
<td><a href="mailto:andria.seip@iid.iowa.gov">andria.seip@iid.iowa.gov</a></td>
</tr>
<tr>
<td>Jared Kirby</td>
<td>Bureau Chief, Market Regulation &amp; Enforcement</td>
<td>(515) 654-6459</td>
<td><a href="mailto:jared.kirby@iid.iowa.gov">jared.kirby@iid.iowa.gov</a></td>
</tr>
<tr>
<td>Ben Olejnik</td>
<td>Bureau Chief, Fraud</td>
<td>(512) 654-6553</td>
<td><a href="mailto:ben.olejnik@iid.iowa.gov">ben.olejnik@iid.iowa.gov</a></td>
</tr>
<tr>
<td>Angela Burke Boston</td>
<td>Assistant Commissioner, Law and Policy</td>
<td>(515) 654-6543</td>
<td><a href="mailto:angela.burke@iid.iowa.gov">angela.burke@iid.iowa.gov</a></td>
</tr>
</tbody>
</table>

### CONTACT PERSONS

#### NAIC Liaison

Doug Ommen
Commissioner

#### Accident & Health Insurance

Andria Seip
Assistant Commissioner, Product and Producer Regulation

#### Producer Licensing

Andria Seip
Assistant Commissioner, Product and Producer Regulation

#### Annual Statements

Kim Cross
Deputy Commissioner, Supervision

#### Company Licensing

Kim Cross
Deputy Commissioner, Supervision

#### Consumer Advocate

Sonya Sellmeyer
Consumer Advocate
IOWA

Consumer Complaints and Inquires
Vacant
   Investigator........................................................................................................(515) 654-6465

Consumer Complaints
   Toll-Free (In-State Only)..........................................................................................(877) 955-1212

Consumer Counseling Program for Seniors
Kristin Griffith
   Director, Senior Health Insurance Information Program (SHIIP),.........................................................(515) 654-6585

Deposits
Kim Cross
   Deputy Commissioner, Supervision..............................................................................(515) 654-6490

Examinations - Financial
Kim Cross
   Deputy Commissioner, Supervision..............................................................................(515) 654-6490

Examinations - Market Conduct
Kim Cross
   Deputy Commissioner, Supervision..............................................................................(515) 654-6490

Examinations - Producer
Vacant
   Product and Producer Regulation....................................................................................(515) 654-6568

Fraud Bureau
Ben Olejnik
   Bureau Chief..............................................................................................................(515) 654-6553

Premium Tax
Donna Flamm
   Insurance Company Examiner Specialist.........................................................................(515) 654-6493

Securities
Andrew Hartnett
   Bureau Chief..............................................................................................................(515) 654-6470

Statistical Reporting
Travis Grassel
   Actuary - Property & Casualty.......................................................................................(515) 654-6570

Klete Geren
   Actuary - Life & Health.................................................................................................(515) 654-6569
Vicki Schmidt is a lifelong Kansan and Republican, born and raised in Wichita. She and her high school sweetheart, Dr. Michael Schmidt, MD, have been married 46 years. Vicki graduated from KU’s School of Pharmacy and has worked more than 40 years as a local pharmacist. They made their home in Topeka, where they raised their two sons. They are also proud grandparents of three.

It was her experience as a pharmacist that drew her to run for the Kansas Legislature, where she served 14 years, including 12 as a member of the Financial Institutions and Insurance Committee and six as chair of the Public Health and Welfare Committee.

On November 6, 2018, she was elected as Kansas Insurance Commissioner, with the largest vote total statewide. When she was sworn-in on January 14, 2019, she became the first pharmacist to serve as Kansas Insurance Commissioner and is the only pharmacist in America to hold a statewide office.

Since joining the NAIC, she has served on the Life Insurance and Annuities (A) Committee, the Health Insurance and Managed Care (B) Committee, the Property and Casualty Insurance (C) Committee, and the Market Regulation and Consumer Affairs (D) Committee. She currently serves as chair of the Regulatory Framework (B) Task Force and co-vice chair of the Financial Regulation Standards and Accreditation (F) Committee. She also serves as a member of the National Insurance Producer Registry (NIPR) Board of Directors and the NAIC System for Electronic Rates and Forms Filing (SERFF) Advisory Board.
KANSAS

Justin McFarland
General Counsel.................................................................justin.L.mcfarland@ks.gov
(785) 296-7847

Mandy Roe
Chief of Staff...........................................................................mandy.roe@ks.gov
(785) 296-7807

Karen Perez
Executive Assistant to Commissioner..........................................karen.j.perez@ks.gov
(785) 291-3299

CONTACT PERSONS

NAIC Liaison
Mandy Roe
Chief of Staff...........................................................................mandy.roe@ks.gov
(785) 296-7807

Actuarial Services
Nicole Boyd
Chief of Actuarial Services..........................................................nicole.boyd@ks.gov
(785) 296-6253

Antifraud Division
John Eichkorn
Director, Compliance, Enforcement & Antifraud............................john.eickhorn@ks.gov
(785) 296-5203

Company Admissions
Pat Mulvihill
Admissions Coordinator...............................................................patrick.mulvihill@ks.gov
(785) 296-5350

Consumer Complaints and Inquiries
LeAnn Crow
Director, Consumer Assistance...................................................leann.crow@ks.gov
(785) 296-7827

Department Counsel
Justin McFarland
General Counsel...........................................................................justin.L.mcfarland@ks.gov
(785) 296-7847

Deposits
Sarah Smith
Financial Surveillance Division.....................................................sarah.smith@ks.gov
(785) 296-7819

Fees/Premium Tax
Charlotte Daubert
Comptroller...............................................................................charlotte.daubert@ks.gov
(785) 291-3191

Financial Examinations
Levi Nwasoria
Chief Examiner..........................................................................levi.nwasoria@ks.gov
(785) 296-1014

Financial Surveillance
KANSAS

Tish Becker
Director, Financial Surveillance
(785) 296-7816
Tish.Becker@ks.gov

Government Affairs & Communication
Lee Modesitt
Director, Government Affairs and Communications
(785) 296-2461
lee.modesitt@ks.gov

Health and Life Insurance - Policy Rule, Rate & Form Filing
Julie Holmes
Director, Health and Life
(785) 296-6410
julie.holmes@ks.gov

Human Resources
Bobbi Mariani
Director, Administrative Operations and Human Resources
(785) 296-2607
bobbi.mariani@ks.gov

Information Technology
Linda Scott
Director, Information Technology
(785) 368-6527
linda.scott@ks.gov

Producer Licensing
Dan Klucas
Producer Licensing
(785) 296-2607
dan.klucas@ks.gov

Property & Casualty - Annual Statements/Policy Rule, Rate & Form Filing, Commercial Multi-Peril & Casualty Lines
Julie Holmes
Property and Casualty
(785) 296-6410
julie.holmes@ks.gov

Property & Casualty - Homeowners, Personal and Commercial Lines Auto
Julie Holmes
Property and Casualty
(785) 296-6410
julie.holmes@ks.gov

Receivership
Justin McFarland
General Counsel
(785) 296-7847
justin.L.mcfarland@ks.gov
KENTUCKY

Sharon P. Clark, a veteran of Kentucky state government, was appointed Commissioner of the Department of Insurance (DOI) on January 6, 2020. She had previously served as Commissioner of the DOI from July 2008 to January 2016.

Commissioner Clark was the first director of the DOI’s Consumer Protection and Education Division, a position she held for five years. Under her leadership, the Department hired its first ombudsman, added consumer education and outreach functions, as well as strengthened enforcement efforts by expanding the number of consumer complaint investigators.

Commissioner Clark served as the chair of the Kentucky Health Benefit Exchange Advisory Board during its inaugural year and continues as a board member. She is also a member of the Kentucky Group Health Insurance Board.

In the past, Commissioner Clark served as an officer of the NAIC and chair of the NAIC’s Market Regulation and Consumer Affairs (D) Committee. She was also an officer for the NAIC’s Southeast Zone and a past secretary-treasurer for the National Insurance Producer Registry (NIPR) Board of Directors. She currently serves as co-vice chair of the Financial Regulation Standards and Accreditation (F) Committee, vice chair of the Regulatory Framework (B) Task Force, vice chair of the Producer Licensing (D) Task Force, a member of the Government Relations (EX) Leadership Council, and a member of the NIPR Board of Directors.

Prior to being appointed Insurance Commissioner, Clark worked at the Finance and Administration Cabinet. She also held positions for the Kentucky House of Representatives, the Public Service Commission, and the former Workforce Development Cabinet.

She earned bachelor’s and master’s degrees from the University of Kentucky. Clark and her husband have two daughters and four grandchildren.

Mailing Address
Kentucky Department of Insurance
P.O. Box 517
Frankfort, Kentucky 40602-0517

Street Address
500 Mero Street - 2 SE 11
Frankfort, Kentucky 40601

Email Address
firstname.lastname@ky.gov

Phone Numbers
Main (502) 564-3630
Toll-Free Number (In-state only) (800) 595-6053
Commissioner (502) 564-6026
TTY (800) 648-6056

Fax Numbers
Administrative Services (502) 564-1650
Agent Licensing (502) 564-6030
Consumer Protection (502) 564-6090
Commissioner (502) 564-1453
Fraud Investigation (502) 564-1464
Information Technology (502) 564-1650
Financial Standards & Examination (502) 564-4604
Health and Life (502) 564-2728
Legal (502) 564-1456
Market Regulation (502) 564-6090
Media Relations (502) 564-2669
Property and Casualty (502) 564-5922

© 1991-2022 National Association of Insurance Commissioners
5/22/2022
**KENTUCKY**

**Office Hours:** 8:00 a.m.-4:30 p.m., Monday-Friday  
**Website:** http://insurance.ky.gov  
**Make Checks Payable to:** Kentucky State Treasurer

Sharon P. Clark  
Commissioner..................................................................................................................SharonP.Clark@ky.gov

Shawn Boggs  
Deputy Commissioner.......................................................................................................Shawn.Boggs@ky.gov

Shaun T. Orme  
Executive Advisor ..............................................................................................................Shaun.Orme@ky.gov

Abigail Gall  
Executive Administrative Secretary ..................................................................................Abigail.Gall@ky.gov

**CONTACT PERSONS**

**NAIC Liaison**  
Rob Roberts  
Director, Consumer Protection and Market Conduct.......................................................Rob.Roberts@ky.gov

**Agent Licensing**  
Lee Ellen Webb  
Director, Licensing Division............................................................................................LeeEllen.Webb@ky.gov

**Annual Statements**  
Victoria Lloyd  
Director, Financial Standards and Examination Division.................................................Victoria.Lloyd@ky.gov

**Communications and Public Outreach**  
Ricki Gardenhire  
Public Protection Cabinet Information Officer.................................................................Ricki.Gardenhire@ky.gov

**Company Licensing**  
Victoria Lloyd  
Director, Financial Standards and Examination Division................................................Victoria.Lloyd@ky.gov

**Consumer Complaints and Inquires**  
Rob Roberts  
Director, Consumer Protection and Market Conduct........................................................Rob.Roberts@ky.gov

**Department Counsel**  
T. Chad Thompson  
General Counsel.............................................................................................................Chad.Thompson@ky.gov

**Department Liquidator/Rehabilitator**
Sharon P. Clark
Department Liquidator/Commissioner
(502) 564-6026

Examinations - Financial
Jeff Gaither
Chief Financial Examiner, Financial Standards and Examination Division
(502) 564-6082
Jeff.Gaither@ky.gov

Examinations - Market Regulation
Ron Kreiter
Chief Examiner, Market Conduct
(502) 564-1936
Ron.Kreiter@ky.gov

Fees - Companies
Gina Metts
Financial Standards and Examination Division
(502) 564-6082
Gina.Metts@ky.gov

Health and Life Insurance (including policy and form filing)
Shawn Boggs
Deputy Commissioner
(502) 564-6088
Shawn.Boggs@ky.gov

Information Technology
Satish Akula
Executive Director, Public Protection Cabinet Office of Information Technology
(502) 564-6154
Satish.Akula@ky.gov

Insurance Fraud Investigations
Juan Garrett
Director, Insurance Fraud Investigation Division
(502) 564-1461
Juan.Garrett@ky.gov

Local Government Premium Tax
John Hord
Insurance Program Manager
(502) 564-6034
John.Hord@ky.gov

Property & Casualty Insurance (including policy and form filing)
Sue Hicks
Director, Property and Casualty Division
(502) 564-6046
SusanH.Hicks@ky.gov
James J. Donelon has served as Insurance Commissioner for the State of Louisiana since 2006. He has been elected and re-elected five times, making him the longest-serving insurance commissioner in Louisiana history, and currently is the second longest-serving insurance commissioner in the nation.

During Donelon’s 15 years in office, he has overseen Louisiana’s recovery from the devastating hurricanes Katrina and Rita, the implementation of the Affordable Care Act and recently, the state’s worst hurricane season ever with five named storms making landfall in Louisiana. He has sought to improve the effectiveness, efficiency, and transparency of insurance regulation, and to protect consumers by strengthening markets and improving consumer choice. Under his watch, 32 new homeowners insurance companies have started doing business in Louisiana since Hurricane Katrina.

Donelon served as President of the NAIC in 2013, becoming the first commissioner from Louisiana to hold that honor. He remains active in the NAIC and currently serves on its Executive (EX) Committee and as chair of the Surplus Lines (C) Task Force, chair of the Receivership and Insolvency (E) Task Force, and co-vice chair of the Climate and Resiliency (EX) Task Force.

Born in New Orleans, Donelon received his Bachelor of Arts from the University of New Orleans and earned his J.D. from the Loyola University New Orleans College of Law.

Donelon was first elected to public office in 1975 when he became chairman of the Jefferson Parish Council. From 1981 to 2001 he served in the Louisiana House of Representatives, where he rose to the position of Chairman of the Committee on Insurance. Donelon joined the staff of the Louisiana Department of Insurance in 2001, serving as executive counsel and chief deputy commissioner before assuming office as Insurance Commissioner in February 2006. His public service career also includes 33 years in the Louisiana Army National Guard, where he retired with the rank of Colonel and received the prestigious Legion of Merit medal.

He and his wife Merilynn reside in Jefferson Parish. They have four daughters, six granddaughters and two grandsons.
LOUISIANA

Danielle Santangelo  
Executive Assistant to the Commissioner  
(225) 342-7275  
danielle.santangelo@ldi.la.gov

Nick Lorusso  
Chief Deputy Commissioner  
(225) 342-9183  
nicholas.lorusso@ldi.la.gov

Denise Gardner  
Chief of Staff  
(225) 342-7276  
denise.gardner@ldi.la.gov

David Caldwell  
Executive Counsel  
(225) 342-4673  
david.caldwell@ldi.la.gov

John Ford  
Deputy Commissioner, Public Affairs  
(225) 342-4950  
john.ford@ldi.la.gov

Jeffrey Zewe  
Deputy Commissioner, Consumer Services  
(225) 342-0819  
jeffrey.zewe@ldi.la.gov

Stewart Guerin  
Deputy Commissioner, Financial Solvency  
(225) 219-3929  
stewart.guerin@ldi.la.gov

Frank Opelka  
Deputy Commissioner, Health, Life and Annuity  
(225) 219-1688  
frank.opelka@ldi.la.gov

Matthew Stewart  
Deputy Commissioner, Licensing  
(225) 219-5941  
matthew.stewart@ldi.la.gov

Warren Byrd  
Deputy Commissioner, Property and Casualty  
(225) 342-0535  
warren.byrd@ldi.la.gov

Nathan Strebeck  
Deputy Commissioner, Fraud  
(225) 219-5819  
nathan.strebeck@ldi.la.gov

Ron Henderson  
Deputy Commissioner, Consumer Advocacy and Diversity  
(225) 219-4771  
ron.henderson@ldi.la.gov

Lance Herrin  
Deputy Undersecretary, Management and Finance  
(225) 342-3981  
lance.herrin@ldi.la.gov

CONTACT PERSONS

NAIC Liaison
Tom Travis  
Director, LPCIC  
(225) 342-2136  
thomas.travis@ldi.la.gov

Actuarial Services
Nichole Torblaa  
Director, P/C Actuarial  
(225) 342-4657  
nichole.torblaa@ldi.la.gov

Rod Friedy  
Director, Life and Health Actuarial  
(225) 342-4656  
rod.friedy@ldi.la.gov
LOUISIANA

Annual Statements
Stewart Guerin
Deputy Commissioner, Financial Solvency
(225) 219-3929
stewart.guerin@ldi.la.gov

Consumer Services
Robert Barnes
Insurance Administrator
(225) 219-7813
robert.barnes@ldi.la.gov

Daniel Pittman
Insurance Manager, Complaints
(225) 342-8640
daniel.pittman@ldi.la.gov

Lisa Fullington
Insurance Manager, Market Conduct
(225) 219-5159
lisa.fullington@ldi.la.gov

Financial Solvency
Bill Werner
Compliance Examiner Chief, Analysis
(225) 219-1818
bill.werner@ldi.la.gov

Shantell Taylor
Compliance Examiner Deputy Chief, Analysis
(225) 342-9323
shantell.taylor@ldi.la.gov

Melissa Gibson
Compliance Examiner Chief, Examinations
(225) 342-9188
melissa.gibson@ldi.la.gov

Cindy Riviere
Compliance Examiner Deputy Chief, Examinations
(225) 342-9171
cindy.riviere@ldi.la.gov

Information Systems
Toby Guillory
IT Director
(225) 342-8591
toby.guillory@ldi.la.gov

Legislation
David Pearce
Legislative Liaison
(225) 342-5140
david.pearce@ldi.la.gov

Licensing
Mike Boutwell
Insurance Administrator
(225) 342-0800
mike.boutwell@ldi.la.gov

Tangela Byrd
Insurance Manager, Company Licensing
(225) 342-5972
tangela.byrd@ldi.la.gov

Lorie Gasior
Insurance Manager, Producer Licensing
(225) 219-7784
lorie.gasior@ldi.la.gov

Fraud and Enforcement
Dominique Jones
Insurance Administrator
(225) 219-7841
dominique.jones@ldi.la.gov
LOUISIANA

Louisiana Health Care Commission (LHCC)
Crystal Stutes
Director (Acting).......................................................... (225) 342-5075 crystal.stutes@ldi.la.gov

Louisiana Property and Casualty Insurance Commission (LPCIC)
Tom Travis
Director............................................................................. (225) 342-2136 thomas.travis@ldi.la.gov

Louisiana Automobile Theft and Insurance Fraud Prevention Authority (LATIFPA)
Crystal Stutes
Director............................................................................. (225) 342-4311

Management and Finance
Lance Herrin
Deputy Undersecretary.......................................................... lance.herrin@ldi.la.gov
Stacie Evans
Human Resources Director....................................................... (225) 342-0119 stacie.evans@ldi.la.gov

Media Relations/Public Information
John Ford
Deputy Commissioner.......................................................... (225) 342-4950 public@ldi.la.gov

Policy Form Filing - Health
Jerri McClendon
Insurance Manager............................................................. (225) 219-9526 jerri.mcclendon@ldi.la.gov

Policy Form Filing - Life & Annuity
Dee Dee Mathews
Insurance Manager............................................................. (225) 219-0633 deedee.mathews@ldi.la.gov

Policy Form Filing - Property & Casualty
Rachelle Carter
Insurance Manager............................................................. (225) 219-5100 rachelle.carter@ldi.la.gov

Rate Filing - Property & Casualty
Charles Hansberry
Insurance Administrator....................................................... (225) 219-9055 charles.hansberry@ldi.la.gov
Neysa Hurst
Insurance Manager............................................................. (225) 342-5455 neysa.hurst@ldi.la.gov

Receivership
Walt Corey
Attorney.............................................................................. (225) 219-0605 walt.corey@ldi.la.gov

Senior Health Insurance Information Program (SHIIP)

© 1991-2022 National Association of Insurance Commissioners
5/22/2022
LOUISIANA

Vicki Dufrene  (225) 219-7731
Insurance Manager
vicki.dufrene@ldi.la.gov

Statistical Reporting
Bernadine Jones  (225) 342-5825
Compliance Examiner Manager
bernadine.jones1@ldi.la.gov

Statutory Deposits
Ashley Murphy  (225) 342-1259
Insurance Specialist
ashley.murphy@ldi.la.gov

Surplus Lines
Tom Travis  (225) 342-2136
Director, LPCIC
thomas.travis@ldi.la.gov

Taxes - Premium & Surplus Lines
Tommy Coco  (225) 342-5825
Compliance Examiner Deputy Chief, Premium Tax
tommy.coco@ldi.la.gov
Timothy N. Schott began serving as Maine’s Acting Superintendent on April 1, 2022. He has served as the Deputy Superintendent of the Maine Bureau of Insurance since 2009.

Acting Superintendent Schott’s responsibilities with the Bureau include supervising its Consumer Health Care and Property/Casualty (P/C) Divisions, the Market Conduct Unit, the Licensing Unit, and the Research and Statistics Unit. He participates in several NAIC working groups, including the Market Actions (D) Working Group, the Market Analysis Procedures (D) Working Group, and the Advisory Organization (D) Working Group.

Prior to joining the Bureau, Acting Superintendent Schott served as a criminal prosecutor in Fort Dodge, IA, for more than 13 years. He prosecuted all levels of crime, including felony drug cases, felony assaults, murder, kidnapping, and sexual abuse cases.

Acting Superintendent Schott has taught college courses at Iowa Central Community College and at Buena Vista University’s Fort Dodge Center (Fort Dodge, IA), including criminal law, mass communication law, business law, and police administration and procedure. He is a licensed attorney in the states of Maine and Iowa.

Acting Superintendent Schott graduated with honors from Drake University Law School. He also earned a master’s degree in mass communication from Drake University (Des Moines, IA) and a bachelor’s degree in business administration from the University of Southern Maine, where he graduated cum laude.

The Bureau regulates the insurance industry to protect and to serve the public. The Bureau’s duties include: licensing insurance producers and companies; performing examinations and conducting audits; reviewing rates and coverage forms; investigating complaints; educating consumers about their rights and responsibilities under state laws; and sponsoring programs that enhance awareness of and compliance with state laws.

### Timothy N. Schott
**Acting Superintendent**

**Term of Office: Five Years**

---

**Mailing Address**

Department of Professional and Financial Regulation  
Maine Bureau of Insurance  
34 State House Station  
Augusta, ME 04333-0034

**Email Address**

insurance.pfr@maine.gov

**Phone Numbers**

Main: (207) 624-8475  
Toll-free: (800) 300-5000  
TTY use Maine Relay 711

**Fax Numbers**

Main: (207) 624-8599

**FedEx or UPS Mailing Address**

76 Northern Avenue  
Gardiner, ME 04345

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday  
**Website:** www.maine.gov/insurance  
**Make Checks Payable to:** Treasurer State of Maine

© 1991-2022 National Association of Insurance Commissioners  
5/22/2022
MAINE

Timothy N. Schott  
Acting Superintendent

(207) 624-8403  
timothy.n.schott@maine.gov

Brittnee Greenleaf  
Executive Assistant to Superintendent

(207) 624-8491  
brittnee.l.greenleaf@maine.gov

CONTACT PERSONS

Actuarial - Life & Health

Marti Hooper  
Life and Health Actuary

(207) 624-8449  
mary.m.hooper@maine.gov

Actuarial - Property & Casualty

Sandra Darby  
Actuary

(207) 624-8427  
sandra.c.darby@maine.gov

Annual Statements

Vanessa Sullivan  
Director, Financial Analysis

(207) 624-8452  
vanessa.j.sullivan@maine.gov

Company Licensing (Domestic)

M. Bree Morin  
Managing Examiner

(207) 624-8467  
margaret.b.morin@maine.gov

Company Licensing (Foreign)

Vanessa Sullivan  
Director, Financial Analysis

(207) 624-8452  
vanessa.j.sullivan@maine.gov

Complaint Examiners

Amanda Maley-Alley  

(207) 624-8455  
amanda.maley-alley@maine.gov

Trish Nadeau  

(207) 624-8416  
trish.a.nadeau@maine.gov

Julie Gagne  

(207) 624-8415  
Julie.Gagne@maine.gov

Justin Whalen  

(207) 624-8494  
justin.d.whalen@maine.gov

Sharon Martin  

(207) 624-8454  
sharon.m.martin@maine.gov

Consumer Complaints and Inquiries

M. Leah Piatt  
Director, Property and Casualty

(207) 624-8451  
Margaret.L.Piatt@maine.gov

Joanne Rawlings-Sekunda  
Director, Consumer Health (also handles life/disability ins.)

(207) 624-8472  
joanne.rawlings-sekunda@maine.gov

© 1991-2022 National Association of Insurance Commissioners  
5/22/2022  
104
MAINE

Amanda Colson (207) 624-8441
Consumer Assistance and Hearing Coordinator.............................................................amanda.l.colson@maine.gov

Kim Davis (207) 624-8550
Deputy Director, Consumer Health Care.............................................................................kim.e.davis@maine.gov

Department Counsel
Benjamin Yardley (207) 624-8537
Senior Staff Attorney...........................................................................................................benjamin.yardley@maine.gov

Deposits
Jane Lathrop (207) 624-8492
Insurance Company Examiner.............................................................................................jane.g.lathrop@maine.gov

Examinations - Financial
Vanessa Sullivan (207) 624-8452
Director of Examinations....................................................................................................vanessa.j.sullivan@maine.gov

Examinations - Market Conduct
Connie Mayette (207) 624-8474
Market Conduct Manager....................................................................................................connie.m.mayette@maine.gov

Fees
Ann Tarr (207) 624-8434
Accounting Associate...........................................................................................................ann.tarr@maine.gov

Financial Analysis
Vanessa Sullivan (207) 624-8452
Director, Financial Analysis...............................................................................................vanessa.j.sullivan@maine.gov

Health Insurance
Joanne Rawlings-Sekunda (207) 624-8472
Director, Consumer Health...............................................................................................joanne.rawlings-sekunda@maine.gov

Information Systems
Bradford Brown (207) 624-8478
DP Coordinator/EDP Support Supervisor.............................................................................bradford.l.brown@maine.gov

Market Conduct
Connie Mayette (207) 624-8415
Market Conduct Manager....................................................................................................connie.m.mayette@maine.gov

Policy and Form Filing - Life & Health
Lisa Lewis (207) 624-8417
Health Insurance.................................................................................................................lisa.a.lewis@maine.gov

© 1991-2022 National Association of Insurance Commissioners
5/22/2022
MAINE

Kim Davis  (207) 624-8550
Life/Disability Insurance........................................kim.e.davis@maine.gov

Policy and Form Filing - Property & Casualty
Shari Gregory  (207) 624-8421
Property & Casualty Deputy Director ................................Shari.L.Gregory@maine.gov

Producer Licensing
Tracy Cunningham  (207) 624-8436
Supervisor............................................................tracy.a.cunningham@maine.gov

Dawn Kilgore  (207) 624-8411
Continuing Education................................................dawn.kilgore@maine.gov

Property & Casualty
M. Leah Piatt  (207) 624-8451
Director.................................................................Margaret.L.Piatt@maine.gov

Public Information & Consumer Outreach
Judi Watters  (207) 624-8445
Public Information & Consumer Outreach Specialist........................................judith.k.watters@maine.gov

Self-Insurance
William Alex Bourne  (207) 624-8447
Examiner-in-Charge................................................william.a.bourne@maine.gov

Statistical Reporting
Bradford Brown  (207) 624-8478
Supervisor, Research & Statistics..................................bradford.l.brown@maine.gov

Workers' Compensation
Shari Gregory  (207) 624-8421
Property & Casualty Deputy Director ................................Shari.L.Gregory@maine.gov
Kathleen A. Birrane was appointed Maryland Insurance Commissioner by Governor Larry Hogan in May 2020.

Prior to her appointment, Commissioner Birrane was a partner in the Insurance Sector and Litigation and Regulatory Practice Group at the global law firm of DLA Piper LLP (US), where her practice focused on insurance and reinsurance transactions, regulatory compliance and related litigation. She represented clients with respect to business-conduct and financial investigations and internal audits; acquisition and asset diligence; corporate reorganizations and restructurings; corporate governance and compliance program design; and the analysis of issues related to the use of technology, predictive modeling/big data, and artificial intelligence in the insurance sector. Commissioner Birrane also represented departments of insurance and receivers in connection with delinquency proceedings.

From 2002 until 2007, Commissioner Birrane served in the Maryland Office of the Attorney General in the statutory position of Principal Counsel to the Maryland Insurance Administration. In that role, she managed all of the legal work of the agency, both in its capacity as regulator and as a unit of state government. During her tenure as Principal Counsel, she served on numerous work groups and task forces of the National Association of Insurance Commissioners. After leaving the OAG, and before joining DLA Piper, Commissioner Birrane was a Senior Vice President and General Counsel of portfolio companies owned by major hedge funds that specialized in asset consulting, acquisition, diligence, and the servicing of insurance-linked investments.

In 2019, Governor Hogan appointed Commissioner Birrane to the University of Maryland Medical System Board of Directors, where she served as chair of the Governance and Nominations Committee before resigning upon her appointment as Commissioner. She is a member of numerous community and nonprofit organizations, including the Baltimore Bar Foundation, Baltimore Area Women in Action, Catholic Charities of Baltimore, and the United Way of Central Maryland where she serves on the Executive Committee of Women United.

Commissioner Birrane was named to the Top 100 Women of Maryland by the Daily Record in 2002 and 2019.

She is a graduate of Maryvale Preparatory School, Notre Dame of Maryland University and The University of Maryland School of Law.

**Mailing Address**

Maryland Insurance Administration  
200 Saint Paul Place, Suite 2700  
Baltimore, MD 21202-2272

**Street Address**

Same as mailing address

**Phone Numbers**

<table>
<thead>
<tr>
<th>Service</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main</td>
<td>(410) 468-2000</td>
</tr>
<tr>
<td>Office of the Commissioner</td>
<td>(410) 468-2471</td>
</tr>
<tr>
<td>Toll-Free General</td>
<td>(800) 492-6116</td>
</tr>
<tr>
<td>Insurance Fraud Division</td>
<td>(800) 846-4069</td>
</tr>
<tr>
<td>TTY</td>
<td>(800) 735-2258</td>
</tr>
</tbody>
</table>

**Fax Numbers**

<table>
<thead>
<tr>
<th>Service</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Office of the Chief Actuary</td>
<td>(410) 468-2038</td>
</tr>
<tr>
<td>Mkt. Reg. &amp; Prof. Licensing</td>
<td>(410) 468-2245</td>
</tr>
<tr>
<td>Consumer Ed. &amp; Advocacy Unit</td>
<td>(410) 468-2430</td>
</tr>
<tr>
<td>Financial Regulation Division</td>
<td>(410) 468-2112</td>
</tr>
<tr>
<td>Ins. Fraud &amp; Producer Enforcement</td>
<td>(410) 347-5350</td>
</tr>
<tr>
<td>Life and Health Division</td>
<td>(410) 468-2260</td>
</tr>
<tr>
<td>Office of the Commissioner</td>
<td>(410) 468-2020</td>
</tr>
<tr>
<td>Property and Casualty Division</td>
<td>(410) 468-2307</td>
</tr>
</tbody>
</table>
MARYLAND

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://insurance.maryland.gov
Make Checks Payable to: Maryland Insurance Administration

Gregory Derwart
   Deputy Commissioner.................................................................(410) 468-2243

Brad Boban
   Chief Actuary..............................................................................(410) 468-2065

J. Van Lear Dorsey
   Principal Counsel and Assistant Attorney General. ......................(410) 468-2023

Victoria August
   Associate Commissioner, Hearings..............................................(410) 468-2010

Erica Bailey
   Associate Commissioner, Hearings..............................................(410) 468-2223

Mary Kwei
   Associate Commissioner, Market Regulation and Professional Licensing Division. (410) 468-2113

Joy Hatchette
   Associate Commissioner, Consumer Education and Advocacy Unit........(410) 468-2029

Robert Baron
   Associate Commissioner, Property and Casualty Division ..................(410) 468-2353

David Cooney
   Associate Commissioner, Life and Health Division .........................(410) 468-2215

Vincent O’Grady
   Associate Commissioner, Financial Regulation Division.......................(410) 468-2122

J. Steven Wright
   Associate Commissioner, Insurance Fraud and Producer Enforcement Division. (410) 468-3909

Matt Peterson
   Assistant Director, Government Relations .........................................(410) 468-2465

Craig Ey
   Director of Communications...........................................................(410) 468-2488

VACANT
   Director of Fiscal Services...............................................................

Lisa Larson
   Director of Hearings & Regulations.................................................(410) 468-2007

Kory Boone
   Chief of Staff..............................................................................(410) 468-2004
MARYLAND

Joe Cluster
Deputy Chief of Staff..............................................................................................................................................(410) 468-2341

CONTACT PERSONS

NAIC Liaison
Alexander Borkowski
   NAIC Relations and Policy Coordination Manager.............................................................................................................(410) 468-2287

Accident & Health Insurance
Karen Lam
   Chief of Health Insurance and Managed Care..................................................................................................................(410) 468-2212

Administrative Issues
Gregory Derwart
   Deputy Commissioner......................................................................................................................................................(410) 468-2002

Annual Statements
Phil Ermer
   Director, Company Licensing.............................................................................................................................................(410) 468-2153

Antifraud Program
J. Steven Wright
   Associate Commissioner, Insurance Fraud and Producer Enforcement Division..............................................................(410) 468-3909

Company Licensing
Phil Ermer
   Director, Company Licensing.............................................................................................................................................(410) 468-1253

Consumer Advocate
Joy Hatchette
   Associate Commissioner, CEAU...........................................................................................................................................(410) 468-2029

Consumer Complaints - Life & Health
VACANT
   Chief, Life and Health Complaints........................................................................................................................................

Consumer Complaints - Property & Casualty
Danilsa Marciniak
   Director, Property and Casualty Complaints.....................................................................................................................(410) 468-2119

Data Protection
Paula Kaiser Keen
   Director, Management Information Systems....................................................................................................................(410) 468-2059

Department Counsel
J. Van Lear Dorsey
   Principal Counsel and Assistant Attorney General.............................................................................................................(410) 468-2023

© 1991-2022 National Association of Insurance Commissioners
5/22/2022
MARYLAND

Deposits/Escrow Accounts
Gorina Moody
Fiscal Assistant.................................................................(410) 468-2106

Examinations - Agent, Life & Health
Jeff Gross
Chief Enforcement Officer.........................................................(410) 468-2256

Examinations - Agent, Property & Casualty
Jeff Gross
Chief Enforcement Officer.........................................................(410) 468-2256

Examinations - Financial
Dimitriy Valekha
Chief Insurance Examiner.......................................................(410) 468-2149

Examinations - Market Analysis
Dawna Kokosinski
Chief.......................................................................................(410) 468-2322

Examinations - Market Conduct, Life & Health
Theresa Morfe
Chief.......................................................................................(410) 468-2237

Examinations - Market Conduct, Property & Casualty
Kyle Lanasa
Acting Chief...............................................................................(410) 468-2330

Examinations - Title
David Zitterbart
Chief of Title Enforcement...........................................................(410) 468-2144

Fees
Phil Ermer
Director, Company Licensing...........................................................(410) 468-2153

Financial Analysis
Lynn Beckner
Chief.......................................................................................(410) 468-2126

Guaranty Fund Questions - Life Insurance
David Cooney
Associate Commissioner, Life and Health Division..............................(410) 468-2215

Guaranty Fund Questions - Property & Casualty
MARYLAND

Robert Baron
Associate Commissioner, Property and Casualty Division
(410) 468-2353

Health Benefit Plan Rate Filing - Life & Health
Brad Boban
Chief Actuary
(410) 468-2065

Human Resources
Tracey Dailey
Director, Human Resources
(410) 468-2463

Legislative Liaison
Kory Boone
Chief of Staff
(410) 468-2004

Life Insurance
Nour Benchaaboun
Director, Life, Annuity, and Credit
(410) 468-2222

Media Relations/Public Affairs
Craig Ey
Director of Communications
(410) 468-2488

Personnel
Tracey Dailey
Director, Human Resources
(410) 468-2463

Policy and Form Filing - Life & Health
Karen Lam
Chief of Health Insurance and Managed Care
(410) 468-2212

Policy and Form Filing - Property & Casualty
Ronald Coleman
Director, Property and Casualty Rates and Forms
(410) 468-2310

Premium Tax Collection
Phil Ermer
Financial Regulation Division
(410) 468-2153

Producer Licensing
Shelley Taylor-Barnes
Director, Producer Licensing
(410) 468-2347

Property & Casualty - Commercial Lines
Ronald Coleman
Director, Property and Casualty Rates and Forms
(410) 468-2310
MARYLAND

Property & Casualty - Personal Lines
Ronald Coleman
   Director, Property and Casualty Rates and Forms...............................................................(413) 468-2310

Statistical Reporting - Property & Casualty
Linas Glemza
   Actuary.......................................................................................................................................(410) 468-2044

Training
Tracey Dailey
   Director, Human Resources.......................................................................................................(410) 468-2463
Gary D. Anderson was appointed Commissioner of the Massachusetts Division of Insurance by the Governor of Massachusetts on October 31, 2017. He has oversight of the Massachusetts insurance market, which has historically ranked near the top ten largest insurance markets in the US and is the 27th largest insurance market in the world.

Commissioner Anderson joined the Massachusetts Division of Insurance as its First Deputy Commissioner in February of 2014. His responsibilities included strategic planning and policy development for all aspects of the agency, while assisting in decision-making and policy development in matters involving all lines of insurance and developing and advocating legislative and policy priorities for the Administration.

His insurance experience began in 1999 with a regional carrier in the northwestern United States. Just prior to his role as the First Deputy, Commissioner Anderson served as a Policy Advisor and Senior Counsel in the Massachusetts State Senate President’s office, where he was involved in a number of policy areas, from the state’s broad efforts to control healthcare costs to all matters affecting the financial services sector.

Commissioner Anderson serves on the NAIC’s Executive (EX) Committee, the Audit Committee, the Internal Administration (EX1) Subcommittee, the Government Relations (EX) Leadership Council, the Special (EX) Committee and Race and Insurance, and the Financial Regulation Standards and Accreditation (F) Committee. He has chaired the International Insurance Relations (G) Committee since 2019. Commissioner Anderson also serves on the International Association of Insurance Supervisors (IAIS) Executive Committee and chairs the IAIS Policy Development Committee (PDC).

Commissioner Anderson is a graduate of Idaho State University and Albany Law School at Union University.

**Mailing Address**
Office of Consumer Affairs and Business Regulation
Massachusetts Division of Insurance
1000 Washington Street, 8th Floor
Boston, MA 02118-6200

**Email Address**
See individual email addresses

**Phone Numbers**
- Main: (617) 521-7794
- Consumer Hotline: (617) 521-7777

**Fax Numbers**
- Main: (617) 521-7301
- Consumer Hotline: (617) 521-7576

**Office Hours**: 8:45 a.m.-5:00 p.m., Monday-Friday
**Website**: https://www.mass.gov/orgs/division-of-insurance
**Make Checks Payable to**: Massachusetts Division of Insurance

Gary D. Anderson
Commissioner

Rachel Davison
First Deputy Commissioner
CONTACT PERSONS

Administration
Dorothy Raymond
  Director..............................................................(617) 521-7362
dorothy.k.raymond@mass.gov

Annual Statement
Amy Blue
  Licensing Coordinator.........................................................(617) 521-7560
  amy.blue@mass.gov

Chairperson of Board of Appeal
Audrey Marinelli
  Chairperson of Board of Appeal........................................(617) 521-7443
  audrey.marinelli@mass.gov

Company Licensing/Financial Surveillance
Vacant
  Director of Financial Surveillance........................................

Consumer Services
Jackie Horigan
  Director of Consumer Services and Public Information Officer..........................(617) 521-7461
  jackie.horigan@mass.gov

Deposits
Nhi Tang
  Insurance Examiner..........................................................(617) 521-7437
  nhi.tang@mass.gov

Financial and Market Regulation
John Turchi
  Financial and Market Regulation and Deputy Commissioner...............................(617) 521-7701
  john.turchi@mass.gov

General Counsel and Deputy Commissioner
Christopher Joyce
  General Counsel and Deputy Commissioner.....................................(617) 521-7387
  christopher.m.joyce@mass.gov

Health Care Access Bureau
Kevin P. Beagan
  Director of Health Care Access Bureau and Deputy Commissioner..........................(617) 521-7323
  kevin.beagan@mass.gov

Market Conduct
Mary Lou Moran
  Director of Market Conduct..................................................(617) 521-7311
  marylou.moran@mass.gov

State Rating Bureau
Matthew Mancini
  Director.................................................................(617) 521-7459
  matthew.mancini@mass.gov

Workers' Compensation
Anita G. Fox was appointed Director of the Department of Insurance and Financial Services (DIFS) by Michigan Governor Gretchen Whitmer effective January 14, 2019.

DIFS is the State of Michigan department responsible for regulating Michigan's financial industries, including banks, credit unions, and insurance and mortgage companies. DIFS provides a focal point for consumer protection, enables efficient and effective regulation, and positions the insurance and financial services sector of Michigan's economy for growth. The agency is staffed by more than 350 professionals dedicated to promoting economic growth and protecting Michigan consumers by ensuring that the companies that it regulates are safe and sound, follow state and federal law, and are entitled to the public confidence.

Ms. Fox has more than three decades of legal experience, including managing complex litigation in federal and state courts in Michigan and nationwide. She is a recognized authority in insurance coverage. She has lectured for Mealy's Insurance in the U.S. and abroad, in addition to teaching Insurance Law at Michigan State University College of Law.

Ms. Fox was inducted into the Federation of Defense and Corporate Counsel. She has also served in a staff advisory role on several U.S. Presidential campaigns and was appointed by Governor Jennifer Granholm to serve as board member and legal counsel for a number of charitable foundations.
MICHIGAN

Consumer Services
Renee Campbell
Director.................................................................(517) 284-8776

Examinations
Robert Lamberjack
Manager.................................................................(517) 284-8755

Financial Statement Filing and Analysis - Domestic Insurers, Holding Companies
Judy Weaver
Senior Deputy Director.............................................(517) 284-8768

Financial Statement Filing and Analysis - Foreign Insurers
Judy Weaver
Senior Deputy Director.............................................(517) 284-8768

General Counsel
Randall Gregg
Director.................................................................(517) 284-8727

Insurance Licensing and Market Conduct
Michele Riddering
Director.................................................................(517) 284-8625

Insurance Rates and Forms - Life & Health
Karen Dennis
Director.................................................................(517) 284-8696

Insurance Rates and Forms - Property & Casualty
Karen Dennis
Director.................................................................(517) 284-8696

Insurer Licensing
Linda Martin
Application Coordinator...........................................(517) 284-8756

Legislative Liaison
Karin Gyger
Chief of Staff...........................................................(517) 284-8685

Media Relations/Public Information
Laura Hall
Public Information Officer...........................................(517) 290-3779

Producer Licensing and Education
Paige McCully
Manager.................................................................(517) 284-8648
Receivership
James Gerber
    Director of Receivership.................................................................(517) 284-8664

Surplus and Special Lines Taxes
Sherry Barrett
    Analyst...........................................................................................(517) 284-8623

Troubled Companies
Judy Weaver
    Senior Deputy Director......................................................................(517) 284-8768
MICHIGAN
Governor Tim Walz appointed Grace Arnold as Commissioner of the Minnesota Department of Commerce effective April 15, 2021. Arnold was appointed Temporary Commissioner on September 11, 2020.

Previously, Arnold served as Deputy Commissioner of Insurance. In this role, she oversaw solvency, policy form approval, rate review and review of insurance transactions for life insurance, health insurance and property & casualty insurance business conducted in Minnesota.

Before joining the Department, Arnold led the development of individual and family plans at Bright Health, a Minneapolis-based health insurance carrier. Prior to her time at Bright Health, Arnold held a variety of positions at the Center for Consumer Information and Insurance Oversight of the Centers for Medicare and Medicaid Services, most recently as Chief of Staff to the Chief Technology Officer. In that role, she helped lead the technology turnaround of healthcare.gov. Prior to her role in the Office of the CTO, she led risk adjustment policy making.

Arnold has a master’s degree in public health from George Washington University and holds an undergraduate degree in biology from Macalester College.
MINNESOTA

Heidi Retterath  
Executive Assistant  
(651) 539-1445  
heidi.retterath@state.mn.us

CONTACT PERSONS

Actuary - Health
Julia Lyng  
Chief Health Actuary  
(651) 539-1758  
Julia.Lyng@state.mn.us

Actuary - Life
Frederick Andersen  
Chief Life Actuary  
(651) 539-1753  
frederick.andersen@state.mn.us

Actuary - PBR
John Robinson  
PBR Actuary  
(651) 539-1750  
john.w.robinson@state.mn.us

Actuary - Property and Casualty
Phil Vigliaturo  
Property and Casualty Actuary  
(651) 539-1762  
phil.vigliaturo@state.mn.us

Agent Licensing
Peter Bratsch  
Director, Licensing  
(651) 539-1585  
peter.bratsch@state.mn.us

Annual Statements
Kathleen Orth  
Chief Examiner/Insurance Solvency Manager  
(651) 539-1763  
kathleen.orth@state.mn.us

Company Licensing
Vacant  
Audit Director, Company Licensing

Consumer Complaints and Inquires
Matthew Vatter  
Assistant Commissioner  
(651) 539-1458  
matthew.vatter@state.mn.us

Martin Fleischhacker  
Sr Financial Fraud Ombudsman  
(651) 539-1601  
martin.fleischhacker@state.mn.us

Deposits - Check
Sherry Cook  
(651) 539-1527  
sherry.cook@state.mn.us

Deposits - Statutory
Jenn Gagner  
Applications Coordinator  
(651) 539-1695  
jenn.gagner@state.mn.us
MINNESOTA

Examinations - Agent
Peter Bratsch .......................................................... peter.bratsch@state.mn.us
     Director, Licensing......................................................... (651) 539-1585

Examinations - Financial
Kathleen Orth .......................................................... kathleen.orth@state.mn.us
     Chief Examiner/Insurance Solvency Manager................................. (651) 539-1763

Examinations - Market Conduct
Paul Hanson .......................................................... paul.hanson@state.mn.us
     Chief Examiner, Market Conduct Exams............................................ (651) 539-1641

Fees
Jenn Gagner .......................................................... jenn.gagner@state.mn.us
     Applications Coordinator............................................................. (651) 539-1695

Financial Analysis
Barb Carey .......................................................... barbara.carey@state.mn.us
     Audit Director, Analysis......................................................... (651) 539-1757

Government Relations
Jon Kelly .......................................................... jon.kelly@state.mn.us
     Director of Government Affairs................................................... (651) 539-1440

Information Systems
Gabriel Pereira .......................................................... gabriel.pereira@state.mn.us
     Insurance Information Systems Coordinator........................................ (651) 539-1693

Legal
Sara Payne .......................................................... sara.payne@state.mn.us
     General Counsel................................................................. (651) 539-1459

Media Relations/Public Information
Mo Schriner .......................................................... mo.schriner@state.mn.us
     Communications Director.......................................................... (651) 539-1463

Policy and Form Filing - Life/Accident/Health
Tammy Lohmann .......................................................... tammy.lohmann@state.mn.us
     Director, Insurance Product Filings................................................. (651) 539-1731

Policy and Form Filing - Property & Casualty: Commercial and Personal Lines
Tammy Lohmann .......................................................... tammy.lohmann@state.mn.us
     Director, Insurance Product Filings................................................. (651) 539-1731

Policy and Form Filing - Workers' Compensation
Tammy Lohmann .......................................................... tammy.lohmann@state.mn.us
     Director, Insurance Product Filings................................................. (651) 539-1731
MINNESOTA

Premium Tax
Jacob Sisterman
Lead Auditor
(651) 556-4917
jacob.sisterman@state.mn.us
Mike Chaney, Mississippi’s 11th Commissioner of Insurance and State Fire Marshal, is currently serving his third term in office. First elected in 2007, he brought extensive business knowledge and experience to the office combined with 15 years of service in the Mississippi House of Representatives and Senate. His priorities throughout his terms in office remain steadfastly committed to consumer protection and application of technology for efficiency of the department to serve the state and consumers. He is leading the department in making strides in health care reform; disaster recovery from flood, tornado and hurricane events; bail bond industry reform; and reductions in state fire deaths.

An active member of the NAIC, Chaney serves on numerous committees, task forces and working groups. Among the issues he is involved in addressing are examination oversight, accounting practices, producer licensing, health insurance and managed care, senior issues, catastrophe and property and casualty insurance.

As Commissioner, he was inducted into the Insurance Hall of Fame at his alma mater, Mississippi State University. He received the Distinguished Service Award from the University of Mississippi Risk Management and Insurance program and its Professional Society. He has been named one of the top insurance professionals by Insurance Business America magazine and was named a Healthcare Hero by the Mississippi Business Journal. Chaney has served on numerous community development entities and corporate boards.

Chaney is also a Rotarian and Paul Harris Fellow. He is a veteran of the United States Army, serving in Vietnam. Chaney and his wife, Mary, have three children and eight grandchildren.

Mailing Address
Mississippi Insurance Department
P.O. Box 79
Jackson, MS 39205

Street Address
1001 Woolfolk State Office Building
501 N. West Street
Jackson, MS 39201

Gulf Coast Office
Bolton State Office Building
1141 Bayview Avenue, Suite 401
Biloxi, MS 39530

Phone Numbers
Main (601) 359-3569
Toll-Free (In-State Only) (800) 562-2957
Gulf Coast Office (228) 374-2240

Fax Numbers
Commissioner/Legal/Actuarial (601) 359-2474
Consumer (601) 359-1077
Licensing (601) 359-1951
Examination (601) 579-2568
Rating (601) 359-9558
Gulf Coast Office (228) 374-5040

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.mid.ms.gov
Make Checks Payable to: Mississippi Insurance Department

Mike Chaney
Commissioner
mike.chaney@mid.ms.gov
MISSISSIPPI

Mark Haire
Deputy Commissioner
(601) 359-1514
mark.haire@mid.ms.gov

CONTACT PERSONS

NAIC Liaison
Mark Haire
Deputy Commissioner
(601) 359-1514
mark.haire@mid.ms.gov

Accident & Health Insurance
Bob Williams
Director, Life and Health Actuarial Division
(601) 359-2012
bob.williams@mid.ms.gov

Agent Licensing
Vanessa Miller
Director, Licensing Division
(601) 359-2132
vanessa.miller@mid.ms.gov

Annual Statements
David Browning
Director, Financial and Market Regulation
(601) 359-9218
david.browning@mid.ms.gov

Consumer Counseling Program for Seniors
Andy Case
Director, Consumer Services Division
(601) 359-2453
andy.case@mid.ms.gov

Corporate Changes
Nancy Cross
Director, Statutory Compliance
(601) 359-3571
nancy.cross@mid.ms.gov

Department Counsel
Kim Causey
Special Assistant Attorney General
(601) 359-2460
kim.causey@mid.ms.gov

Deposits
David Browning
Director, Financial and Market Regulation
(601) 359-9218
david.browning@mid.ms.gov

Examinations - Agent
David Browning
Director, Financial and Market Regulation
(601) 359-9218
david.browning@mid.ms.gov

Examinations - Financial
David Browning
Director, Financial and Market Regulation
(601) 359-9218
david.browning@mid.ms.gov

Examinations - Market Conduct
MISSISSIPPI

David Browning
Director, Financial and Market Regulation
(601) 359-9218
david.browning@mid.ms.gov

Nancy Cross
Director, Statutory Compliance
(601) 359-3571
nancy.cross@mid.ms.gov

John Morris
Director, Information Technology Division
(601) 359-2993
john.morris@mid.ms.gov

John Hornback
Chief Investigator
(601) 359-2138
john.hornback@mid.ms.gov

Andy Case
Director, Consumer Services Division
(601) 359-2453
andy.case@mid.ms.gov

Beth Reiss
Director, Public Relations
(601) 359-2403
beth.reiss@mid.ms.gov

David Browning
Director, Financial and Market Regulation
(601) 359-9218
david.browning@mid.ms.gov

Bob Williams
Director, Life and Health Actuarial Division
(601) 359-2012
bob.williams@mid.ms.gov

John Wells
Director, Property and Casualty Rating Division
(601) 359-3575
john.wells@mid.ms.gov

Derrick Barnes
Accountant/Auditor, State Tax Commission, Ins. Premium Taxes
(601) 923-7083
derrick.barnes@dor.ms.gov

Peggy Dronet
Executive Director, Mississippi Surplus Lines Association
(601) 713-1111
pdronet@msla.org

John Wells
Director, Property and Casualty Rating Division
(601) 359-3575
john.wells@mid.ms.gov
MISSISSIPPI

Property & Casualty - Personal Lines
John Wells
   Director, Property and Casualty Rating Division
   (601) 359-3575
   john.wells@mid.ms.gov

Receivership
Michelle Partridge
   Special Assistant Attorney General
   (601) 359-2133
   michelle.partridge@mid.ms.gov

Renewal of Company Licensing/Line Changes
Glenda Phillips
   Statutory Compliance Division
   (601) 359-2713
   glenda.phillips@mid.ms.gov

Surplus Lines
Nancy Cross
   Director, Statutory Compliance
   (601) 359-3571
   nancy.cross@mid.ms.gov
MISSOURI

Chlora Lindley-Myers was appointed director of the Missouri Department of Commerce and Insurance. She was confirmed by the Missouri Senate on April 13, 2017. She leads the department that protects consumers and ensures a strong and stable insurance market through the regulation of professionals and businesses that impact Missourians' lives daily.

She has served in several senior positions in the legislative, judicial and executive branches of government. She has also served in leadership roles in the regulatory and insurance industries, as well as within the National Association of Insurance Commissioners (NAIC). In addition to Missouri, she has worked for both the Kentucky Department of Insurance and the Tennessee Department of Commerce and Insurance, and for the NAIC.

She holds an undergraduate degree from Mount Holyoke College in Massachusetts and a law degree from the University of Connecticut. Chlora is licensed to practice law in various states, including Missouri. She has received national recognition for her work. As the Deputy Commissioner of Tennessee’s Department of Commerce and Insurance, she was awarded the Robert Dineen Award for Outstanding Service and Contribution to the State Regulation of Insurance. In August of 2020, she received the Al Greer Award for her exceptional dedication, knowledge and support of the field of insurance regulation by the Insurance Examiners Regulatory Society (IRES).

Director Lindley-Myers currently serves as President-Elect of the NAIC. She continues to serve on the Executive (EX) Committee and the Government Relations Leadership Council. Chlora currently also serves in additional leadership roles with the NAIC: Chair of the Reinsurance (E) Task Force, Co-Chair of the Special (EX) Committee on Race and Insurance, Co-Chair of the Special (EX) Committee on Race and Insurance, and Vice Chair of the Internal Administration (EX1) Subcommittee, as well as serving as a member of many additional NAIC committees.

Mailing Address
Missouri Department of Commerce and Insurance
P.O. Box 690
Jefferson City, MO 65102-0690

Email Address
news@dci.mo.gov

Phone Numbers
Main (573) 751-4126
Producer Licensing (573) 751-3518

Fax Numbers
Producer Licensing (573) 526-3416
Financial Examinations (573) 526-2092
Life and Health (573) 526-4839
Property and Casualty (573) 526-4839

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://dci.mo.gov
Make Checks Payable to: Department of Commerce and Insurance (for department fees) Director of Revenue (for premium taxes)

Chlora Lindley-Myers
Director
(573) 751-4126

Christie Kincannon
Deputy Director and General Counsel
(573) 751-4126
MISSOURI

Jo LeDuc
  Director, Insurance Market Regulation.................................................................(573) 751-2430

John Rehagen
  Director, Insurance Company Regulation..............................................................(573) 526-4877

Shannon Schmoeger
  Chief Financial Examiner, Insurance Company Regulation........................................(573) 526-4877

Teresa Kroll
  Chief Market Conduct Examiner, Insurance Market Regulation.................................(573) 526-1527

Carrie Couch
  Director, Consumer Affairs...........................................................................................(573) 751-1922

Grady Martin
  Director, Administration...............................................................................................(573) 751-7223

Rich Lamb
  Director, Legislative Affairs.........................................................................................(573) 526-3587

Susan Cardwell
  Budget Officer..............................................................................................................(573) 526-2938

Lori Croy
  Director, Communications.........................................................................................(573) 751-2562

CONTACT PERSONS

Agent/Producer Licensing
  Brenda Horstman .................................................................(573) 751-9292
    Manager, Regulatory Services................................................................................Brenda.Horstman@insurance.mo.gov

Annual Statement
  Debbie Doggett ...........................................................(573) 526-2944
    Chief Financial Analyst............................................................................................Debbie.Doggett@insurance.mo.gov

Captive Insurance
  Sam Komo ...............................................................(573) 522-9932
    Manager, Captive Program..................................................................................Sam.Komo@insurance.mo.gov

Company Licensing and Fees
  Kephen Merancis .......................................................(573) 751-4362
    Admissions Specialist..........................................................................................Kephen.Merancis@insurance.mo.gov

Deposits
  Toni Charlton ...........................................................(573) 526-4618
    Financial Analyst..................................................................................................Toni.Charlton@insurance.mo.gov
MISSOURI

Examinations - Agent Investigations
Marjorie Thompson
Chief Investigator..Marjorie.Thompson@insurance.mo.gov
(573) 751-1922

Examinations - Financial
Shannon Schmoeger
Chief Financial Examiner...Shannon.Schmoeger@insurance.mo.gov
(573) 526-4877

Examinations - Market Conduct
Teresa Kroll
Chief Market Conduct Examiner..Teresa.Kroll@insurance.mo.gov
(573) 526-1527

Guaranty Funds
Life and Health...(573) 634-8455

Property and Casualty...(573) 634-8455

Health, Life, and Disabilities Complaints
Jeana Thomas
Manager, Consumer Services Section..Jeana.Thomas@insurance.mo.gov; consumeraffairs@insurance.mo.gov
(573) 751-2640

Information Systems
Preston Feeler
Information Management Officer..Preston.Feeler@dci.mo.gov
(573) 751-7023

Policy and Form Filing - Life & Health
Camille Anderson-Weddle
Manager, Insurance Product Filings..Camille.Anderson@insurance.mo.gov
(573) 751-7470

Policy and Form Filing - Property & Casualty
Camille Anderson-Weddle
Manager, Insurance Product Filings..Camille.Anderson@insurance.mo.gov
(573) 751-7470

Premium Tax
Noland Stuecken
Senior Regulatory Auditor..Noland.Stuecken@insurance.mo.gov
(573) 526-4986

Property & Casualty Complaints
Jeana Thomas
Manager, Consumer Services Section..Jeana.Thomas@insurance.mo.gov; consumeraffairs@insurance.mo.gov
(573) 751-2640

Receivership
Shelley Forrest
Manager, Receivership..Shelley.Forrest@insurance.mo.gov
(573) 522-6115

© 1991-2022 National Association of Insurance Commissioners
5/22/2022
MISSOURI

Statistical Reporting
Brent Kabler  (573) 526-2945
Manager, Statistics Section.................................................Brent.Kabler@insurance.mo.gov

Surplus Lines
Lindsay Tougaw  (573) 526-1589
Regulatory Compliance Manager........................................Lindsay.Tougaw@insurance.mo.gov
Troy Downing was elected Montana State Auditor in November 2020. As the State Auditor and Commissioner of Securities and Insurance, Downing oversees the criminal justice agency protecting Montana’s consumers by ensuring fairness, transparency, and access for two of the state’s largest industries—securities and insurance. As Commissioner, Downing is committed to consumer education and advocacy, holding bad actors accountable, lowering insurance costs, and reducing unnecessary regulations for Montana businesses. Due to its favorable regulatory environment overseen by Downing, Montana is one of the largest captive domiciles in the United States.

As State Auditor, Downing also serves on the Montana Board of Land Commissioners overseeing management and stewardship of state trust lands for the primary benefit of funding Montana’s public education system.

Downing began his career in education as a research scientist and educator at the Courant Institute of Mathematical Sciences at New York University. In the 1990s, he founded a technology startup company that he successfully merged with Yahoo! Inc. Downing then went on to help other startup companies succeed through seed funding and mentorship. After his career in the tech industry, Downing founded a nationwide commercial insurance company and a nationwide real estate firm that creates, sells, and manages real estate investment securities.

Downing’s strong sense of public service led him to enlist after 9/11 in the U.S. Air Force/Air National Guard, serving eight years in a Combat Search and Rescue squadron and serving two tours of duty in Afghanistan. Today, he continues his service to veterans as an advisory board member to and volunteer for the Warriors and Quiet Waters Foundation, a Montana-based organization that uses fly fishing and Montana’s natural beauty as a simple, but powerfully effective, healing therapy for post-9/11 combat veterans and their families. In response to the Covid-19 pandemic, and as a Montana distillery co-owner, he produced and distributed millions of hand sanitizer bottles across the nation.

Downing and his wife, Heather, have four children and currently live in Helena, MT.

Mailing Address
Office of the Commissioner of Securities and Insurance
Montana State Auditor
840 Helena Ave.
Helena, MT 59601

Email Address
See individual email addresses

Phone Numbers
Main (406) 444-2040
Toll-Free Number (In-state only) (800) 332-6148

Fax Numbers
Main (406) 444-3497

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: http://csimt.gov
Make Checks Payable to: Montana State Auditor's Office

Troy Downing
Commissioner of Securities and Insurance, Montana State Auditor
Troy.Downing@mt.gov

© 1991-2022 National Association of Insurance Commissioners
5/22/2022
MONTANA

Mary Belcher                         (406) 444-5789
  Deputy State Auditor.................................................................Mary.Belcher@MT.gov

Molly Plummer                        (406) 444-2042
  Chief of Staff.................................................................Molly.Plummer@MT.gov

Bob Biskupiak                        (406) 444-5438
  Deputy Insurance Commissioner.......................................................bob.biskupiak@mt.gov

Ole Olson                            (406) 444-1295
  Chief Legal Counsel..........................................................oolson@MT.gov

Vacant
  Government Affairs Director..........................................................

Sam Loveridge                        (406) 444-3152
  Communications Director.............................................................sam.loveridge@mt.gov

Sharon Richetti                      (406) 444-2894
  Policy Holder Services Bureau Chief..................................................srichetti@mt.gov

Steve Matthews                      (406) 444-9768
  Chief, Examinations Bureau/Captive Insurance Coordinator..................................smatthews@mt.gov

Mari Kindberg                        (406) 444-5220
  Rates and Forms Bureau Chief.......................................................mkindberg@mt.gov

Staci Litschauer                    (406) 444-2041
  Administrator, Centralized Services Division.................................................slitschauer@mt.gov

Connie Griffith                     (406) 444-1867
  Financial Specialist..............................................................connie.griffith@mt.gov

CONTACT PERSONS

NAIC Liaison
  Bob Biskupiak                          (406) 444-5438
    Deputy Insurance Commissioner..........................................................bob.biskupiak@MT.gov

Annual Statements and Company Licensing
  Steve Matthews                      (406) 444-4372
    Chief Financial Examiner, Examinations Bureau........................................smatthews@mt.gov

Consumer Complaints and Inquires
  Sharon Richetti                     (406) 444-2894
    Policy Holder Services Bureau Chief..................................................srichetti@mt.gov

Deposits
  Steve Matthews                      (406) 444-4372
    Chief Financial Examiner, Examinations Bureau........................................smatthews@mt.gov

© 1991-2022 National Association of Insurance Commissioners
5/22/2022
MONTANA

Examinations - Financial
Steve Matthews
Chief Financial Examiner, Examinations Bureau
(406) 444-4372
smatthews@mt.gov

Market Conduct
David Dachs
Market Conduct Examiner, Insurance Services Bureau
(406) 444-9722
ddachs@mt.gov

Media Relations/Public Information
Sam Loveridge
Public Information
(406) 444-3152
sam.loveridge@mt.gov

Policy and Form Filing
Mari Kindberg
Rates and Forms Bureau Chief
(406) 444-5220
mkindberg@mt.gov

Policy and Form Filing - Health Specialist
Vacant
Compliance Analyst
(406) 444-3720

Policy and Form Filing - Property & Casualty, Annuity Specialist
Vacant
Compliance Analyst
(406) 444-3720

Premium Tax
Steve Matthews
Chief Financial Examiner, Examinations Bureau
(406) 444-4372
smatthews@mt.gov

Rate Filing - Life & Health
Ashley Perez
Actuary
(406) 444-5220
aperez@mt.gov

Rate Filing - Property & Casualty
Mari L. Kindberg, FCAS, MAAA
Actuary
(406) 444-5220
mkindberg@mt.gov
Eric Dunning was appointed Director of Insurance by Governor Pete Ricketts effective April 19, 2021.

Prior to his appointment, Eric served as the director of government affairs at Blue Cross and Blue Shield of Nebraska. He has over 15 years of experience as an attorney for the Department of Insurance, having advised the agency leadership on legal matters pertaining to insurance regulation from 1998 to 2013. His professional career began as an attorney for the Colorado General Assembly.

Dunning earned his bachelor of arts in History from the University of Nebraska-Lincoln, where he graduated Phi Beta Kappa, and he holds a juris doctor from the University of Notre Dame Law School. He’s a member of the Nebraska Bar Association. Dunning currently serves as Treasurer of the Nebraskaland Foundation.

In his spare time, Dunning enjoys working on his family farm. He is happily married with two children.

Mailing Address
Nebraska Department of Insurance
P.O. Box 95087
Lincoln, NE 68509-5087

Email Address
eric.dunning@nebraska.gov

Phone Numbers
Main (402) 471-2201
TDD (800) 833-7352

Fax Numbers
Main (402) 471-4610

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://doi.nebraska.gov/
Make Checks Payable to: Nebraska Department of Insurance

© 1991-2022 National Association of Insurance Commissioners
5/22/2022
NEBRASKA

Connie VanSlyke  (402) 471-4647
Administrator, Property and Casualty connie.vanslyke@nebraska.gov

Laura Arp  (402) 471-4635
Administrator, Life and Health Policy laura.arp@nebraska.gov

Barbara Peterson  (531) 500-2349
Administrator, Consumer Affairs barbara.peterson@nebraska.gov

Kevin Schlautman  (402) 471-4707
Administrator, Producer Licensing kevin.schlautman@nebraska.gov

AJ Raaska
Public Information Officer aj.raaska@nebraska.gov

Vacant
Chief Actuary

Kimberly Church  (402) 471-4999
Fraud Division Chief kimberly.church@nebraska.gov

Gordon Hay  (402) 471-2201
Actuary-P&C gordon.hay@nebraska.gov

Michael Muldoon  (402) 471-1433
Actuary, A&H/LTC michael.muldoon@nebraska.gov

Derek Wallman  (402) 471-4899
Actuary, L/A derek.wallman@nebraska.gov

CONTACT PERSONS

NAIC Liaison
AJ Raaska
Public Information Officer aj.raaska@nebraska.gov

Accident/Health Insurance
Laura Arp  (402) 471-4635
Administrator, Life and Health Policy laura.arp@nebraska.gov

Agent Licensing
Kevin Schlautman  (402) 471-4707
Administrator, Producer Licensing kevin.schlautman@nebraska.gov

Annual Statements
Justin Schrader  (402) 471-4734
Chief Examiner justin.schrader@nebraska.gov

Company Admissions
NEBRASKA

Kristy Hadden  (402) 471-0373
Life and Health, Property and Casualty Admissions -----------------------------------------------kristy.hadden@nebraska.gov

Consumer Complaints and Inquires
Barbara Peterson  (531) 500-2349
Administrator, Consumer Affairs,--------------------------------------------barbara.peterson@nebraska.gov

Department Counsel
Martin Swanson  (402) 471-4503
Deputy Director & General Counsel,------------------------------------------------------------martin.swanson@nebraska.gov

Deposits
Lori Bruss  (402) 471-4045
Securities Officer,---------------------------------------------------------------lori.bruss@nebraska.gov

Examinations - Agent
Kevin Schlautman  (402) 471-4707
Administrator, Producer Licensing,---------------------------------------------------------------kevin.schlautman@nebraska.gov

Examinations - Financial
Justin Schrader  (402) 471-4734
Chief Examiner,---------------------------------------------------------------justin.schrader@nebraska.gov

Examinations - Market Conduct
Vacant
Supervisor, Market Conduct,--------------------------------------------------------------(402) 471-4652

Fees
Justin Schrader  (402) 471-4734
Chief Examiner,---------------------------------------------------------------justin.schrader@nebraska.gov

Insurance Fraud
Kimberly Church  (402) 471-4999
Fraud Division Chief,---------------------------------------------------------------kimberly.church@nebraska.gov

Life Insurance
Laura Arp  (402) 471-4635
Administrator, Life and Health Policy,---------------------------------------------------------------laura.arp@nebraska.gov

Media Relations
AJ Raaska
Public Information Officer,---------------------------------------------------------------aj.raaska@nebraska.gov

Policy and Form Filing - Life & Health
Laura Arp  (402) 471-4635
Administrator, Life and Health Policy,---------------------------------------------------------------laura.arp@nebraska.gov
NEBRASKA

Policy and Form Filing - Property & Casualty
Connie VanSlyke (402) 471-4647
Administrator, Property and Casualty connie.vanslyke@nebraska.gov

Premium Tax
Kristy Hadden (402) 471-0373
Company Administrator doi.premiumtax@nebraska.gov

Property & Casualty - Commercial Lines
Connie VanSlyke (402) 471-4647
Administrator, Property and Casualty connie.vanslyke@nebraska.gov

Property & Casualty - Personal Lines
Connie VanSlyke (402) 471-4647
Administrator, Property and Casualty connie.vanslyke@nebraska.gov

Receivership
Martin Swanson (402) 471-4503
Deputy Director & General Counsel martin.swanson@nebraska.gov

Statistical Reporting
Connie VanSlyke (402) 471-4647
Administrator, Property and Casualty connie.vanslyke@nebraska.gov
Barbara D. Richardson assumed the role of Insurance Commissioner for the great state of Nevada in March 2016.

Prior to accepting that role, Richardson had been the New Hampshire Insurance Department's Director of Operations and Fraud for 12 years. Before that, she worked at various times in her career for CNA, Kemper Financial, the Federal Reserve Bank in Chicago, and Putnam Securities.

Richardson has been an active member on the NAIC's various committees, task forces, and working groups. She currently serves as chair of the NAIC System for Electronic Rates and Forms Filing (SERFF) Advisory Board and co-vice chair of the Climate and Resiliency (EX) Task Force.

Richardson is a graduate of Vassar College and has a law degree from the University of New Hampshire School of Law and an MBA from Loyola University in Chicago. Barbara has three grown sons whom she is very proud of and who live throughout the United States.
NEVADA

Stephanie McGee
    Chief Deputy Commissioner, Carson City.................................................................(775) 687-0758

Nick Stosic
    Deputy Commissioner, Carson City..................................................................................(775) 687-0783

David Cassetty
    Deputy Commissioner, Las Vegas...................................................................................(702) 486-4379

CONTACT PERSONS

Accident/Health Insurance
Mark Garratt       (775) 687-0736
    Chief Insurance Examiner.........................................................................................mgarratt@doi.nv.gov

Annual Statements
Vacant
    Chief Insurance Examiner.............................................................................................

Captive Insurers
Nick Stosic         (775) 687-0783
    Deputy Commissioner................................................................................................nstosic@doi.nv.gov

Company Fees - Licensing
Joseph Casey        (775) 687-0745
    Management Analyst II.................................................................................................jccasey@doi.nv.gov

Consumer Complaints and Inquires
Linda Stratton      (702) 486-4395
    Supervising Compliance Investigator, Las Vegas..........................................................lstratton@doi.nv.gov

David Cassetty      (702) 486-4379
    Deputy Commissioner, Las Vegas..................................................................................dcassetty@doi.nv.gov

Corporate and Financial Affairs
Vacant
    Chief Insurance Examiner.............................................................................................

Deposits
Denise Costello   (775) 687-0752

Division Counsel
Alexia Emmermann  (775) 687-0701
    Chief Legal Counsel......................................................................................................

Enforcement
David Cassetty     (702) 486-4379
    Deputy Commissioner..................................................................................................dcassetty@doi.nv.gov

© 1991-2022 National Association of Insurance Commissioners
5/22/2022
NEVADA

Stephanie Canter  
Enforcement Chief  
(702) 486-4598  
slcanter@doi.nv.gov

Cheryl Allen-Stallworth  
Compliance Officer, Las Vegas  
(702) 486-4632  
cstallworth@doi.nv.gov

Sonja Whitten  
Compliance Investigator, Las Vegas  
(702) 486-4597  
srwhitten@doi.nv.gov

Kapuanani Zuttermeister  
Compliance Investigator, Las Vegas  
(702) 486-4394  
kzuttermeister@doi.nv.gov

Julie Wisbar  
Compliance Investigator, Carson City  
(775) 687-0713  
jwisbar@doi.nv.gov

Jonathan Wycoff  
Compliance Investigator, Carson City  
(775) 687-0718  
jhwycocff@doi.nv.gov

Examinations - Agent  
Vacant  
Chief Insurance Examiner

Examinations - Financial  
Vacant  
Chief Insurance Examiner

Examinations - Market Conduct  
Hermoliva Abejar  
Chief Insurance Examiner  
(775) 687-0741  
habejar@doi.nv.gov

Information Systems  
Dennis McGehee  
IT Professional  
(775) 687-0785  
dmcgehee@doi.nv.gov

Life & Health Insurance  
Mark Garratt  
Chief Insurance Examiner  
(775) 687-0736  
mgarratt@doi.nv.gov

Market Regulation  
Hermoliva Abejar  
Chief Insurance Examiner  
(775) 687-0741  
habejar@doi.nv.gov

Media Relations/Public Information  
David Cassetty  
Deputy Commissioner  
(702) 486-4379  
dcassetty@doi.nv.gov

Policy and Form Filing - Life & Health  

© 1991-2022 National Association of Insurance Commissioners  
5/22/2022  
143
NEVADA

Mark Garratt (775) 687-0736
Chief Insurance Examiner mgarratt@doi.nv.gov

Policy and Form Filing - Property & Casualty
Mark Garratt (775) 687-0736
Chief Insurance Examiner mgarratt@doi.nv.gov

Producer Licensing
Jacob Roberts (775) 687-0774
Program Officer III jroberts@doi.nv.gov

Property & Casualty - Commercial Lines
Mark Garratt (775) 687-0736
Chief Insurance Examiner mgarratt@doi.nv.gov

Property & Casualty - Personal Lines
Mark Garratt (775) 687-0736
Chief Insurance Examiner mgarratt@doi.nv.gov

Self-Insured Workers' Compensation
Maurice Fuller (775) 687-0742
Insurance Examiner mfuller@doi.nv.gov

Statistical Reporting
Gennady Stolyarov (775) 687-0766
Lead Actuary gstolyarov@doi.nv.gov
NEW HAMPSHIRE

Chris Nicolopoulos is Commissioner of the New Hampshire Insurance Department. He was nominated by Governor Chris T. Sununu and unanimously approved by the New Hampshire Executive Council.

Previously, Commissioner Nicolopoulos served as the President and CEO of the New Hampshire Association of Insurance Agents for five years. Prior to leading the New Hampshire Association of Insurance Agents, he was an associate at Preti, Flaherty, Beliveau & Pachios PLLP, and Government Affairs Director at the New Hampshire Association of Realtors.

Commissioner Nicolopoulos earned his J.D. from New England Law School and his Bachelor of Arts in History from the University of New Hampshire. Since 2002, Nicolopoulos has been licensed to practice law in New Hampshire and Massachusetts. He lives in Bow, New Hampshire.

Chris Nicolopoulos
Commissioner

Term of Office: Five Years (Ends June 9, 2023)
Appointed: February 19, 2020

Mailing Address
New Hampshire Insurance Department
21 South Fruit Street, Suite 14
Concord, NH 03301

Street Address
Same as mailing address

Phone Numbers
Main (603) 271-2261
Toll-free (800) 852-3416
Financial Exam/Licensing/Consumer 1 (603) 271-2241

Fax Numbers
Main (603) 271-1406

Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday
Website: www.nh.gov/insurance
Make Checks Payable to: Treasurer, State of New Hampshire

D.J. Bettencourt
Deputy Commissioner.........................................................................................................................(603) 271-2261

Linda Zalinskie
Assistant to the Deputy Commissioner..............................................................................................(603) 271-2261

Sandra Barlow
Assistant to the Commissioner............................................................................................................(603) 271-2261

Christie Rice
Assistant Commissioner.........................................................................................................................(603) 271-2261

© 1991-2022 National Association of Insurance Commissioners
5/22/2022 145
NEW HAMPSHIRE

Douglas Bartlett
   Director, Financial Regulation Division (603) 271-2879

Tyler Brannen
   Director, Life and Health Division (603) 271-2396

David Sky
   Chief Actuary, Life, Accident and Health Division (603) 271-2506

James Fox
   Director, Property and Casualty Division (603) 271-2502

Christian Citarella
   Chief Actuary, Property and Casualty Division (603) 271-2113

Heather Silverstein
   General Counsel (603) 271-2261

Vacant
   Enforcement Counsel (603) 271-4137

Theodore Perkins, Jr
   Information Technology (603) 271-2518

Keith Nyhan
   Director, Consumer Services (603) 271-3304

CONTACT PERSONS

NAIC Liaison
Christie Rice
   Assistant Commissioner (603) 271-2261

Accident & Health Insurance
Tyler Brannen
   Director of Health Economics (603) 271-2396

Agent Licensing
Christie Rice
   Assistant Commissioner (603) 271-2261

Annual Statements
Pat Gosselin
   Chief Financial Analyst, Financial Regulation Division (603) 271-2920

Company Licensing
Pat Gosselin
   Chief Financial Analyst, Financial Regulation Division (603) 271-2920

Consumer Services
NEW HAMPSHIRE

Keith Nyhan
Director, Consumer Services Division
(603) 271-3304

Deposits
Tracey Russo
Financial Records Auditor, Financial Regulation Division
(603) 271-2528

Examinations - Agent
Christie Rice
Assistant Commissioner
(603) 271-2261

Examinations - Financial
Colin Wilkins
Chief Financial Examiner, Financial Regulation Division
(603) 271-2374

Examinations - Market Conduct
Edwin Pugsley
Chief Examiner, Property and Casualty Market Regulation
(603) 271-3711

Maureen Belanger
Chief Examiner, Life and Health Market Regulation
(603) 271-2828

Fees
Norma Stallings
Tax and Revenue Administrator
(603) 271-2391

General Counsel
Heather Silverstein
(603) 271-2261

Insurance Fraud
Heather Silverstein
(603) 271-2261

Media Relations/Public Information
Andrew Demers
Director, Communications
(603) 271-3781

Outreach Coordinator
Tiffany Fuller
Outreach Coordinator, Communications
(603) 271-3886

Policy and Form Filing - Life, Accident & Health
Jason Dexter
Compliance Administrator, Life and Health Division
(603) 271-3041

Policy and Form Filing - Property & Casualty
NEW HAMPSHIRE

Frank Cardamone
Compliance Administrator, Property and Casualty Division
(603) 271-2163

Premium Tax
Norma Stallings
Tax and Revenue Administrator
(603) 271-2391

Property & Casualty Insurance
James Fox
Director, Property and Casualty Division
(603) 271-2502

Property & Casualty - Commercial Lines
Edwin Pugsley
Chief Examiner, Property and Casualty Market Conduct Division
(603) 271-3711

Statistical Reporting - Property & Casualty Market Analysis
Christian Citarella
Chief Actuary, Property and Casualty Division
(603) 271-2113
Marlene Caride took the oath of office as Commissioner of Banking and Insurance on June 27, 2018. She was named Acting Commissioner by Governor Phil Murphy and began serving on January 16, 2018. Caride is the first Hispanic to head the department, where she oversees New Jersey's insurance, banking and real estate industries.

Prior to joining the department, Caride was a member of the New Jersey General Assembly representing the 36th Legislative District. During her three terms in the Assembly, Caride served on the Assembly Financial Institutions and Insurance Committee, the Assembly Appropriations Committee and the New Jersey Legislative Select Committee on Investigation. She also chaired the Assembly Education Committee and was vice-chair of the Assembly Transportation and Independent Authorities Committee.

Caride was a partner in the Union City, NJ, law firm of Gonzalez & Caride. She also served as the municipal prosecutor for the Ridgefield Municipal Court and Zoning Board attorney for the municipalities of South Hackensack, NJ, and Saddle Brook, NJ.

Earlier in her career, Caride served as legal counselor to the West New York Parking Authority and the alcoholic beverage control (ABC) prosecutor for the city of West New York, NJ. She also served as a special civil part mediator for the Hudson County Superior Court Law Division.

Caride is a member of the Bar of the Supreme Court of the United States, the New Jersey State Bar Association, the Hudson County Bar Association and the Hispanic Bar Association of New Jersey.

Caride earned a law degree from California Western School of Law and a bachelor's degree in education from Fairleigh Dickinson University. She resides in Ridgefield, NJ.

**Mailing Address**
State of New Jersey
Department of Banking and Insurance
20 West State Street
P.O. Box 325
Trenton, NJ 08625-0325

**New Jersey Personal Automobile Insurance Plan**
Laurel Corporate Center
10000 Midlantic Drive, Suite 403
West Mount Laurel, NJ 08054

**Phone Numbers**
Main (609) 292-7272
Satellite Consumer Center, Newark (973) 648-4713
Toll-Free Number (800) 446-7467
Newark Main (973) 622-6014
Mount Laurel Main (856) 722-0030

**Fax Numbers**
Main (609) 984-5273
Newark Main (973) 622-6110
Mount Laurel Main (856) 722-9382

**Office Hours:** 8:30 a.m.-5:00 p.m., Monday-Friday
**Website:** www.dobi.nj.gov
**Make Checks Payable to:** Department of Banking and Insurance
NEW JERSEY

Marlene Caride
Commissioner..............................................................................................................................................(609) 633-7667

Justin Zimmerman
Chief of Staff..................................................................................................................................................(609) 633-7667

Elijah Johnson
Director of Legislative Affairs......................................................................................................................(609) 292-7272

Denise Illes
Chief of Regulation..............................................................................................................................................(609) 292-7272

Carl Sornson
Assistant Commissioner, Property and Casualty............................................................................................(609) 940-7616

Gale Simon
Assistant Commissioner, Consumer Protection..............................................................................................(609) 292-7272

William P. White
Assistant Commissioner, Captive Insurance...................................................................................................(609) 940-7412

Ralph Boeckman
Manager, Market Conduct and Antifraud Compliance.....................................................................................(609) 940-7467

Ellen DeRosa
Executive Director, Individual Health Coverage Program and Small Employer Health Benefits Program..............(609) 940-7608

Fredrick A. Huber
Executive Director, New Jersey, Compensation Rating and Inspection Bureau......................................................(973) 622-6014

CONTACT PERSONS

Accident & Health Insurance
Vacant
Chief, Health Bureau........................................................................................................................................

Agent Licensing
Ruth Jackson
Supervisor, Insurance Producer Licensing........................................................................................................ruth.jackson@dobi.nj.gov

Annual Statements
Joann Jones
Technical Assistant II...........................................................................................................................................joann.jones@dobi.nj.gov

Captive Insurance
William P. White
Assistant Commissioner.................................................................................................................................william.white@dobi.nj.gov

Company Licensing
NEW JERSEY

Kwame Asare (609) 292-7272
Supervising Insurance Examiner kwame.asare@dobi.nj.gov

Consumer Complaints and Inquiries
Gale Simon (609) 292-7272
Assistant Commissioner, Consumer Protection Services gale.simon@dobi.nj.gov

Department Counsel
James A. Carey, Jr., DAG, Office of the New Jersey Attorney General (609) 984-8469
Section Chief james.carey@ dol.lps.state.nj.us

Deposits
Kwame Asare (609) 292-7272
Supervising Insurance Examiner kwame.asare@dobi.nj.gov

Examinations - Agent
Gale Simon (609) 292-7272
Assistant Commissioner, Consumer Protection Services gale.simon@dobi.nj.gov

Examinations - Financial
Vacant

Financial Analysis
John Sirovetz (609) 292-7272
Supervising Insurance Examiner Solvency Regulation john.sirovetz@dobi.nj.gov

Fraud Deterrence Bureau
Richard Besser (609) 292-7272
Chief of Investigations richard.besser@dobi.nj.gov

Life Insurance
Olukemi Sotimehin (609) 940-7597
Chief, Life Bureau olukemi.sotimehin@dobi.nj.gov

Market Analysis, Market Conduct Examinations and Antifraud Compliance
Ralph Boeckman (609) 940-7467
Manager, Market Conduct and Antifraud Compliance ralph.boeckman@dobi.nj.gov

Policy and Form Filing - Life & Health
Vacant

Policy and Form Filing - Property & Casualty
Carl Sornson (609) 940-7616
Assistant Commissioner, Property and Casualty
NEW JERSEY

Premium Tax
Tanveer Ahmed
Examiner II
(609) 292-7272
tanveer.ahmed@dobi.nj.gov

Property & Casualty - Commercial Lines
Carl Sornson
Assistant Commissioner, Property and Casualty
(609) 292-7272

Property & Casualty - Personal Lines
Carl Sornson
Assistant Commissioner, Property and Casualty
(609) 292-7272

Public Affairs
Trish Graber
Director
(609) 292-5064
trish.graber@dobi.nj.gov

Statistical Reporting
Sam Sacky
Actuarial Analyst
(609) 292-7272
samual.sacky@dobi.nj.gov
NEW MEXICO

On January 1, 2020, Russell Toal became the New Mexico Superintendent of Insurance, having been chosen unanimously by the state Nominating Committee. The Office of the Superintendent of Insurance (OSI) serves all aspects of the insurance world in New Mexico and includes some notable special operations such as the Auto Theft Prevention program and the Patient Compensation Fund for malpractice actions. Prior to becoming Superintendent he served as a Deputy Secretary of the Human Services Department, leading several significant initiatives, including the innovative Enterprise HHS 2020 project that is designed to service multiple state agencies. In 2014, Toal began his work in New Mexico as the Deputy Director of the Human Services Department’s Division of Medical Assistance.

Before relocating to New Mexico in 2014, Toal served in several public service roles in Georgia, including Director of the State Cancer program, Commissioner of the Georgia Department of Community Health, which was responsible for the state Medicaid, PeachCare, State Health Planning, and Indigent Care Trust Fund programs, as well as the State Health Benefit Plan offering health benefits to all state and school personnel. Prior to creation of the Department of Community Health, for 11 years, Toal was both a Commissioner and Deputy Commissioner of the Georgia Department of Medical Assistance. In those roles, he was responsible for planning, management, and administration of the Georgia Medicaid program, which had a budget of $3.2 billion and paid health benefits on behalf of more than 950,000 recipients to nearly 40,000 providers. His last role with Georgia was serving as the Director of the Georgia Southern University College of Public Health’s Center for Rural Health and Research.

Toal received his Master of Public Health degree in Health Administration from the University of North Carolina at Chapel Hill and his undergraduate degree from the University of Illinois at Champaign-Urbana. He is a member of the New Mexico Public Health Association and an alumnus of the National Association of Medicaid Directors. He resides in Santa Fe, NM.

**Mailing Address**
Office of Superintendent of Insurance (OSI)
P.O. Box 1689
Santa Fe, NM 87504-1689

**Street Address (Santa Fe Office)**
1120 Paseo de Peralta
Santa Fe, NM 87501

**Street Address (Albuquerque Office)**
Office of Superintendent of Insurance (OSI)
6200 Uptown Blvd., Suite 400
Albuquerque, NM 87110

**Phone Numbers**
Main (Santa Fe) (505) 827-4601
Toll-Free Number (In-State Only) (855) 427-5674

**Fax Numbers**
Main (Santa Fe) (505) 827-7434

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** www.osi.state.nm.us

**Make Checks Payable to:** Office of Superintendent of Insurance

Jennifer A. Catechis
Deputy Superintendent

(505) 629-9537
jennifer.catechis@state.nm.us
NEW MEXICO

Anna Krylova (505) 827-4529
Chief Actuary - Property & Casualty
anna.krylova@state.nm.us

Vacant

General Counsel to Superintendent

CONTACT PERSONS

Annual Statements
Vacant
Chief Examiner

Assigned Risk Pool - Workers' Compensation
Bogdanka Kurahovic (505) 827-4557
bogdanka.kurahovic@state.nm.us

Company Licensing
Ursula Almada (505) 827-4438
ursula.almada@state.nm.us

Consumer Complaints and Inquires
Angelica Allen (505) 470-6586
AngelicaA.Allen@state.nm.us

Deposits and Fees
Leatrice Geckler (505) 827-4438
leatrice.geckler@state.nm.us

Examinations/Financial Analysis
Vacant

Chief Examiner

Health Policy and Consumer Education Bureau - Affordable Care Act (ACA)
Viara Ianakieva (505) 827-4561
viara.ianakieva@state.nm.us

Paige Duhamel (505) 660-7108
paige.duhamel@state.nm.us

Insurance Fraud Bureau
Roberta Baca (505) 795-1755
roberta.baca@state.nm.us

Stop Fraud (877) 807-4010

Investigations/Compliance
Mark Marquez (505) 827-4439
mark.marquez@state.nm.us
NEW MEXICO

Life & Health Product Filing Bureau - Form Filing
Julie Weinberg (505) 669-8578
Division Director Julie.Weinberg2@state.nm.us

Viara Ianakieva (505) 827-4651
Bureau Chief viara.ianakieva@state.nm.us

Managed Health Care Bureau
Margaret 'Kika' Pena (505) 827-4561
Division Director margaret.pena@state.nm.us

Jessica Baker (505) 827-4651
Compliance Officer Supervisor jessica.baker@state.nm.us

Producer (Agent) Licensing
Victoria Baca (505) 827-4554
Bureau Chief victoriaa.baca@state.nm.us

Property & Casualty - Policy and Form Filing
Vacant

Premium Tax
Taxation and Revenue Department (505) 827-0700
State of New Mexico https://www.tax.newmexico.gov/contact-us/

Statistical Reporting
Anna Krylova (505) 827-4529
Chief Actuary - Property & Casualty anna.krylova@state.nm.us

Title Insurance
Mickey VanCuren (505) 827-4930
Title Bureau Compliance Officer mickey.vancuren@state.nm.us

Laura Baca (505) 827-4391
Compliance Officer laura.baca@state.nm.us
Adrienne A. Harris was nominated to lead the New York State Department of
Financial Services (DFS) by Governor Kathy Hochul in August 2021. She was
certified by the New York State Senate on January 25, 2022.

Superintendent Harris began her career as an Associate at Sullivan and Cromwell
LLP in New York City representing a number of U.S. and non-U.S. based
corporations in various forms of litigation and regulatory matters, before
accepting a position at the United States Department of the Treasury under
President Obama.

While at the Treasury Department, Superintendent Harris served as a Senior
Advisor to both Acting Deputy Secretary and Under Secretary for Domestic
Finance Mary Miller, and Deputy Secretary Sarah Bloom Raskin. Her work
ranged from financial reform efforts to identifying solutions to the student loan
crisis, analyzing the nexus between foreign investment and national security, and
working to promote financial inclusion and health in communities throughout the
country.

Following her time at the Treasury Department, Superintendent Harris joined the
White House, where she was appointed as Special Assistant to the President for
Economic Policy, as part of the National Economic Council. In this role,
Superintendent Harris managed the financial services portfolio, which included
developing and executing strategies for financial reform and the implementation
of Dodd-Frank, consumer protections for the American public, cybersecurity and
housing finance reform priorities.

After leaving the White House in January 2017, Superintendent Harris went on to
serve as General Counsel and Chief Business Officer at States Title, Inc. (now
DOMA), which provides a more simple and affordable closing experience.

Prior to being nominated, Superintendent Harris also served as a Professor and as
Faculty Co-Director at the Gerald R. Ford School of Public Policy's Center on
Finance, Law and Policy at the University of Michigan, as well as a Senior
Advisor at the Brunswick Group in Washington, D.C.
NEW YORK

My Chi To
Executive Deputy Superintendent, Insurance Division (212) 709-3502
mychi.to@dfs.ny.gov

Stephen Doody
Deputy Superintendent, Property and Casualty Insurance Division (212) 480-5127
stephen.doody@dfs.ny.gov

Mona Bhalla
Deputy Superintendent, Life Insurance Division mona.bhalla@dfs.ny.gov

Shirin Emami
Executive Deputy Superintendent, Banking Division (212) 709-5433
shirin.emami@dfs.ny.gov

Vacant
Executive Deputy Superintendent, Consumer Protection and Financial Enforcement Division

Steven F. Kluger
Executive Deputy Superintendent, Capital Markets (212) 459-7837
steven.kluger@dfs.ny.gov

Justin Herring
Executive Deputy Superintendent, Cybersecurity (212) 459-7839
justin.herring@dfs.ny.gov

Vacant
Executive Deputy Superintendent, Research and Innovation

Nate Turnbull
Executive Deputy Superintendent, External Affairs and Strategy Division (212) 480-2299
nate.turnbull@dfs.ny.gov

Kevin Bishop
Executive Deputy General Counsel (212) 480-5286
kevin.bishop@dfs.ny.gov

Sumit Sud
Senior Deputy Superintendent for Insurance (212) 459-7832
sumit.sud@dfs.ny.gov

Avani Shah
Deputy Superintendent for Insurance (212) 459-7935
avani.shah@dfs.ny.gov

Robert Kasinow
Assistant Deputy Superintendent for Property robert.kasinow@dfs.ny.gov

© 1991-2022 National Association of Insurance Commissioners
5/22/2022 158
NORTH CAROLINA

North Carolina Insurance Commissioner and State Fire Marshal Mike Causey has been a small businessman, insurance agent, and insurance agency owner with 25 years in the insurance industry.

He's a native of Guilford County and still lives in the same house on the Causey family farm where he grew up.

Commissioner Causey learned the values of hard work growing up on the family farm. After going off to school and serving the U.S. Army, Mike worked as a field engineer in the construction industry and then began his career in the insurance industry where he learned virtually every facet of the insurance industry - working as an agency manager, as superintendent of agencies and owning his own agency.

Commissioner Causey enjoys serving the citizens of North Carolina as the NC Department of Insurance meets the insurance and safety needs of North Carolina families and businesses.

Mike Causey
Commissioner

Term of Office: Four years
Elected: November 8, 2016
Re-elected: November 3, 2020

Mailing Address
North Carolina Department of Insurance
1201 Mail Service Center
Raleigh, NC 27699-1201

Email Address
firstname.lastname@ncdoi.gov

Phone Numbers
Main (919) 807-6000
Toll-free Nationwide (855) 408-1212

Email Address
firstname.lastname@ncdoi.gov

Fax Numbers
Main (919) 715-8889

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.ncdoi.gov
Make Checks Payable to: North Carolina Department of Insurance

Michelle Osborne (919) 807-6006
Chief Deputy Commissioner...michelle.osborne@ncdoi.gov

Brian Taylor (919) 647-0003
Chief State Fire Marshal, Assistant Commissioner...brian.taylor@ncdoi.gov

Mark Tyler (919) 807-6007
Chief Operating Officer...mark.tyler@ncdoi.gov

© 1991-2022 National Association of Insurance Commissioners
5/22/2022
NORTH CAROLINA

John Hoomani  (919) 807-6093
General Counsel .......................................................... john.hoomani@ncdoi.gov

Ted Brown  (919) 807-6002
Senior Policy Advisor .................................................. ted.brown@ncdoi.gov

Debbie Walker  (919) 807-6165
Senior Deputy Commissioner, Captive Insurance Company Division .................. debbie.walker@ncdoi.gov

Jackie Obusek  (919) 807-6166
Senior Deputy Commissioner, Company Services Group .................................. jackie.obusek@ncdoi.gov

Kathy Shortt  (919) 814-9874
Senior Deputy Commissioner, Consumer Assistance Group ............................. kathy.shortt@ncdoi.gov

Marty Sumner  (919) 807-6846
Senior Deputy Commissioner, Fraud Control Group ........................................... marty.sumner@ncdoi.gov

Tracy Biehn  (919) 807-6889
Senior Deputy Commissioner, Product Regulation Group .................................. tracy.biehn@ncdoi.gov

CONTACT PERSONS

NAIC Liaison
Jackie Obusek  (919) 807-6166
Senior Deputy Commissioner .......................................................... jackie.obusek@ncdoi.gov

Actuarial Services
Vacant
Chief Actuary

Agent Services
Angela Hatchell  (919) 807-6800
Deputy Commissioner .......................................................... asd@ncdoi.gov

Annual Statement Fees
Sue Ann Webster  (919) 807-6612
Corporate Records Administrator .................................................. sueann.webster@ncdoi.gov

Captives
Debbie Walker  (919) 807-6165
Senior Deputy Commissioner .......................................................... debbie.walker@ncdoi.gov

Computer Systems and Telecommunications
Keith Briggs  (919) 807-6101
Chief Information Officer

Consumer Assistance Programs
Seniors' Health Insurance Information Program (SHIIP),
Consumer Services Division, Health Insurance Smart NC ..................................... (855) 408-1212
NORTH CAROLINA

Enrique Coello
Director, Latino and Minority Affairs
(910) 305-2177
enrique.coello@ncdoi.gov

Joyce Johnson
Deputy Commissioner, Consumer Services
(919) 814-9875
joyce.johnson@ncdoi.gov

Melinda Munden
Deputy Commissioner, SHIIP
(919) 814-9942
melinda.munden@ncdoi.gov

Continuing Care - Retirement Centers and Self-Insured Workers’ Compensation Individuals
Nancy Wise
Manager
(919) 807-6178
nancy.wise@ncdoi.gov

Controller’s Office
Darlene Langston
Controller
(919) 807-6036
darlene.langston@ncdoi.gov

Engineering
Carl Martin
Deputy Commissioner
(919) 647-0009
carl.martin@ncdoi.gov

Financial Analysis and Company Licensing
Jessica Price
Chief Financial Analyst
(919) 807-6169
jessica.price@ncdoi.gov

Financial Examinations
Monique Smith
Deputy Commissioner
(919) 807-6605
monique.smith@ncdoi.gov

Fire and Rescue Commission
Kim Williams
Deputy Director
(919) 647-0089
kim.williams@ncdoi.gov

Fire and Rescue Training and Inspections
Brian Wade
Deputy Director
(919) 647-0090
brian.wade@ncdoi.gov

Life & Health Insurance
Ted Hamby
Deputy Commissioner
(919) 807-6058
ted.hamby@ncdoi.gov

Manufactured Building
Joe Sadler
Deputy Director
(919) 661-5880
joe.sadler@ncdoi.gov

Market Regulation
Teresa Knowles  
Deputy Commissioner teresa.knowles@ncdoi.gov

Janet Blount  
Personnel Officer janet.blount@ncdoi.gov

Shannon Bullock  
Deputy Director shannon.bullock@ncdoi.gov

Fred Fuller  
Deputy Commissioner fred.fuller@ncdoi.gov

Marla Sink  
Director marla.sink@ncdoi.gov

Susan Coble  
Chief Regulatory Specialist susan.coble@ncdoi.gov

Bryan Heckle  
Deputy Director bryan.heckle@ncdoi.gov

Hasije Harris  
Collateral Securities Administrator hasije.harris@ncdoi.gov
Jon Godfread was elected North Dakota’s 22nd Insurance Commissioner on November 8, 2016, and re-elected on November 3, 2020.

In service to the citizens of North Dakota, Godfread has prioritized consumer advocacy, ensuring North Dakotans are better aware of the services offered by the Insurance Department beyond industry regulation. He has also worked to restructure the department for efficient, effective use of tax-payer dollars, along with employee satisfaction.

On a national level, Godfread has been an active voice in discussions about insurance regulations including use of technology, air ambulance service, and healthcare reinsurance. He currently serves as NAIC secretary-treasurer and as a member of the Executive (EX) Committee, in addition to serving as chair of the Audit Committee and co-vice chair of the Special (EX) Committee on Race and Insurance.

Prior to serving as Insurance Commissioner, Godfread was most recently Vice President of Governmental Affairs for the Greater North Dakota Chamber in Bismarck. His background also includes banking and professional athletics. He has held prominent roles in discussions around the federal Affordable Care Act (ACA), across-the-board tax reductions for North Dakotans, creation of the North Dakota Outdoor Heritage Fund, K–12 education efforts and more.

Godfread earned a law degree and a Master of Business Administration (MBA) from the University of North Dakota in 2011. He earned his bachelor’s degree in business with honors from the University of Northern Iowa in 2005.

NORTH DAKOTA

Mailing Address
North Dakota Insurance Department
600 East Boulevard Avenue, 5th Floor
Bismarck, ND 58505-0320

Email Address
insurance@nd.gov

Phone Numbers
Main (701) 328-2440
Toll-Free Number (In-State Only) (800) 247-0560

Fax Numbers
Main (701) 328-4880

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: https://insurance.nd.gov
Make Checks Payable to: North Dakota Insurance Department

John R. Arnold (701) 328-2440
Deputy Insurance Commissioner jrarnold@nd.gov

CONTACT PERSONS

NAIC Liaison
John R. Arnold (701) 328-2440
Deputy Insurance Commissioner jrarnold@nd.gov

© 1991-2022 National Association of Insurance Commissioners
5/22/2022
NORTH DAKOTA

Agent Licensing
Janelle Middlestead (701) 328-4460
P&C Director/Producer Licensing Division Director..........................................................jlmiddlestead@nd.gov

Budget
Jess Davis (701) 328-2930
Accountant ............................................................................................................................jessdavis@nd.gov

Consumer Complaints and Inquires - Life & Health
Chyrystal Bartuska (701) 328-2441
Life & Health Director/Medicare Division Director............................................................cabartuska@nd.gov

Consumer Complaints and Inquires - Property & Casualty
Janelle Middlestead (701) 328-4460
P&C Director/Producer Licensing Division Director..........................................................jlmiddlestead@nd.gov

Angie Voegele (701) 328-2940
Consumer Assistance Analyst..............................................................................................amvoiegele@nd.gov

Deposits
Rachel Kriege (701) 328-2931
Human Resources Manager.................................................................................................rkriege@nd.gov

Examinations - Financial
Matt Fischer (701) 328-9617
Chief Examiner and Division Director/Company Licensing and Examinations..........................mattfischer@nd.gov

Examinations - Market Conduct
Johnny Palsgraaf (701) 328-2577
Legal Counsel......................................................................................................................jpalsgraaf@nd.gov

General Counsel
Johnny Palsgraaf (701) 328-2440
General Counsel..................................................................................................................jpalsgraaf@nd.gov

Investigations and Fraud
Dale Pittman (701) 328-2884
Fraud Investigation Division Director..................................................................................jdpitman@nd.gov

Rebecca Kopp (701) 328-4641
Special Investigator.............................................................................................................rakopp@nd.gov

Media Relations/Public Information
Jacob Just (701) 328-2684
Public Information Officer....................................................................................................ijust@nd.gov

© 1991-2022 National Association of Insurance Commissioners
5/22/2022
NORTH DAKOTA

Policy and Form Filings - Life & Health
Chrystal Bartuska
Life & Health Director/Medicare Division Director
(701) 328-2441
cabartuska@nd.gov

Colton Storseth
Life and Health Actuary
(701) 328-4979
cstorseth@nd.gov

Policy, Form, and Rate Filings - Property & Casualty
Janelle Middlestead
P&C Director/Producer Licensing Division Director
(701) 328-4460
jlmiddlestead@nd.gov

Mike Andring
Property and Casualty Actuary
(701) 328-4937
mandring@nd.gov

Premium Tax
Jess Davis
Accountant
(701) 328-2930
jessdavis@nd.gov

Statistical Reporting
Laura Helbling
Executive Assistant
(701) 328-2856
lhelbling@nd.gov

Technology
Laurie Scully
IT Administrator
(701) 328-2503
lscully@nd.gov
Commonwealth of the Northern Mariana Islands Governor Ralph DLG. Torres and Lt. Arnold I. Palacios designated Mr. Edward M. Deleon Guerrero as Acting Secretary for the Department of Commerce effective March 28, 2021.

On July 8 2021, Edward M. Deleon Guerrero was confirmed as Secretary of Commerce by the Senate of the 22nd Northern Marianas Commonwealth Legislature.

As part of his duties as the Secretary of Commerce, Mr. Deleon Guerrero automatically became the Insurance Commissioner, Workers' Compensation Commissioner, and the Banking Director for the Commonwealth of the Northern Mariana Islands.

Mr. Deleon Guerrero has extensive experience of more than 47 years of service in the government sector. These experiences are in the various areas of leadership roles.

Edward M. Deleon Guerrero
Secretary of Commerce

Term of Office: Concurrent with Current Governor
Confirmed: July 8, 2021

Mailing Address
Commonwealth of the Northern Mariana Islands
Department of Commerce
Office of the Insurance Commissioner
P.O. Box 5795 CHRB
Saipan, MP 96950

Street Address
Pohnpei Way,
Capitol Hill,
Saipan, MP 96950

Email Address
info@commerce.gov.mp

Phone Numbers
Main (670) 664-3000

Fax Numbers
Main (670) 664-3067

Office Hours: 7:30am-4:00pm (Mon-Fri) Closed Holidays
Website: www.commerce.gov.mp
Make Checks Payable to: CNMI TREASURER

Edward M. Deleon Guerrero (670) 664-3000
Secretary of Commerce soc.deleonguerrero@commerce.gov.mp

Charlette C. Borja (670) 664-3000
Insurance Licensing Officer cnmi.insurance@commerce.gov.mp

Frances B. Pangelinan (670) 664-3000
Insurance Licensing Specialist fpangelinan@commerce.gov.mp
NORTHERN MARIANA ISLANDS

Frank D. Cabrera
Workers' Compensation Manager
director.wcc@commerce.gov.mp

Jenny C. Norita
WCC Officer
jnorita@commerce.gov.mp

Aristona M. Tudela
Banking Examiner II
ttudela@commerce.gov.mp
Judith L. French was appointed to serve as Director of the Ohio Department of Insurance on February 8, 2021, by Governor Mike DeWine. French serves as a member of Governor DeWine’s cabinet and is responsible for the overall leadership and direction of the department.

Prior to becoming Director, French served as a justice of the Ohio Supreme Court and was the tenth woman to serve in that role in Ohio’s history. During her eight years on the court, Justice French participated in thousands of decisions and authored more than 100 opinions. In addition, she successfully pursued reforms to improve Ohio’s judiciary and justice system, and was appointed by the U.S. Chief Justice to serve on the Federal Appellate Rules Committee.

For nearly three decades, Director French has served the people of Ohio. Before becoming a justice, she served the state as an appellate judge, chief legal counsel to the governor, an assistant attorney general, and a state government lawyer. As an attorney representing the State of Ohio, she made two arguments before the United States Supreme Court.

Prior to joining the public sector, French worked as an attorney with the Columbus law firm of Porter, Wright, Morris & Arthur, specializing in environmental law. She also served as in-house counsel for a large manufacturing company.

Director French received three degrees from The Ohio State University: a B.A. in political science, an M.A. in history (with a concentration in military history and strategic studies), and a J.D., with honors. She is a member of the Moritz College of Law National Council, and in 2018 was awarded the college's Distinguished Jurist Award for her work on the bench.

French currently resides in Grandview Heights, near Columbus, with her husband. They have two children and two grandchildren.

**Ohio Department of Insurance**
50 W. Town Street, Suite 300
Columbus, OH 43215

**Email Address**
firstname.lastname@insurance.ohio.gov

**Phone Numbers**

- **Main** (614) 644-2658
- **Consumer Services Division** (800) 686-1526
- **Fraud Division** (800) 686-1527
- **OSHIIP** (800) 686-1578
- **Risk Assessment** (614) 644-2647
- **Legal** (614) 644-2640
- **Licensing Division** (614) 644-2665

**Fax Numbers**

- **Main** (614) 644-3743
- **Consumer Services** (614) 644-3744
- **Fraud and Enforcement** (614) 387-0092
- **Property and Casualty** (614) 728-1280
- **Risk Assessment** (614) 644-3256
- **Legal** (614) 644-3742
- **Licensing Division** (614) 387-0096

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** www.insurance.ohio.gov

**Make Checks Payable to:** Ohio Treasurer Robert Sprague

© 1991-2022 National Association of Insurance Commissioners
5/22/2022
OHIO

Lori Barron
Senior Policy Advisor - Innovation and Emerging Products
lori.barron@insurance.ohio.gov

Michelle Brugh Rafeld
Assistant Director, Fraud and Enforcement
michelle.rafeld@insurance.ohio.gov

CONTACT PERSONS

Todd Oberholtzer
Market Conduct
todd.oberholtzer@insurance.ohio.gov

Laura Miller
Actuarial Services and Product Regulation-Chief of Life, Health and Managed Care
laura.miller@insurance.ohio.gov

Laura Miller
Actuarial Services and Product Regulation-Chief of Property and Casualty
laura.miller@insurance.ohio.gov

Jianming Xia
Assistant Director, Fiscal Operations
jianming.xia@insurance.ohio.gov

Karen Vourvopoulos
Chief, Licensing Division
karen.vourvopoulos@insurance.ohio.gov

Jessica Schuster
Assistant Director, Human Resources
(614) 728-1012

Amanda Baird
General Counsel, Legal Division
amanda.baird@insurance.ohio.gov

Accident & Health Insurance - HMO Division

Marjorie Ellis
Actuarial Services and Product Regulation-Life, Health and Managed Care
marjorie.ellis@insurance.ohio.gov

Agent Licensing

Karen Vourvopoulos
Licensing-License Division
karen.vourvopoulos@insurance.ohio.gov

Annual Statements

Cameron Piatt
Risk Assessment-Financial Regulation
cameron.piatt@insurance.ohio.gov

Captive Insurance

Tracy Snow
Risk Assessment-Captive Insurance
tracy.snow@insurance.ohio.gov

Company Licensing

Cameron Piatt
Risk Assessment-Financial Regulation
cameron.piatt@insurance.ohio.gov

© 1991-2022 National Association of Insurance Commissioners
5/22/2022
OHIO

Consumer Complaints and Inquiries
Jana Jarrett
Consumer Affairs-Consumer Services ........................................... jana.jarrett@insurance.ohio.gov

Consumer Counseling Program for Seniors
Christina Reeg
Consumer Affairs-SHIIP Program Director ................................... christina.reeg@insurance.ohio.gov

Deposits
Melissa Chuvalas
Fiscal Operations ........................................................................... melissa.chuvalas@insurance.ohio.gov

Enforcement
David Barney
Fraud and Enforcement-Enforcement Division .................................. david.barney@insurance.ohio.gov

Examinations - Agent
Karen Vourvopoulos
Licensing-License Division ................................................................ karen.vourvopoulos@insurance.ohio.gov

Examinations - Financial
Tracy Snow
Chief Examiner, Risk Assessment .................................................. tracy.snow@insurance.ohio.gov

Examinations - Market Conduct
Todd Oberholtzer
Risk Assessment-Market Conduct ................................................... todd.oberholtzer@insurance.ohio.gov

Fees - Agents
Karen Vourvopoulos
Licensing-License Division ................................................................ karen.vourvopoulos@insurance.ohio.gov

Fees - Company
Melissa Chuvalas
Fiscal Operations ........................................................................... melissa.chuvalas@insurance.ohio.gov

Fraud
Michelle Rafeld
Fraud and Enforcement-Fraud Division ........................................... michelle.rafeld@insurance.ohio.gov

Media Relations/Public Information
Leslie Minnich
Chief, Communications ................................................................... leslie.minnich@insurance.ohio.gov

Policy and Form Filing - Life & Health

© 1991-2022 National Association of Insurance Commissioners
5/22/2022  172
Marjorie Ellis  
Actuarial Services and Product Regulation-Life, Health and Managed Care  
(614) 644-3451  
marjorie.ellis@insurance.ohio.gov

Policy and Form Filing - Property & Casualty
Maureen Motter  
Actuarial Services and Product Regulation-Property and Casualty  
(614) 644-3361  
maureen.motter@insurance.ohio.gov

Property & Casualty - Personal and Commercial Lines Rates
Tom Botsko  
Actuarial Services and Product Regulation-Property and Casualty  
(614) 387-2819  
thomas.botsko@insurance.ohio.gov

Premium Tax
Cameron Piatt  
Financial Regulation, Risk Assessment  
(614) 728-1074  
cameron.piatt@insurance.ohio.gov

Rates - Health
Laura Miller  
Actuarial Services and Product Regulation-Life, Health and Managed Care  
(614) 728-1208  
laura.miller@insurance.ohio.gov

Rates - Life
Pete Weber  
Actuarial Services and Product Regulation-Life, Health and Managed Care  
(614) 644-3311  
peter.weber@insurance.ohio.gov

Statistical Reporting
Maureen Motter  
Actuarial Services and Product Regulation-Property and Casualty  
(614) 644-3361  
maureen.motter@insurance.ohio.gov
Glen Mulready became the 13th Oklahoma Insurance Commissioner after receiving 62% of the vote. He was sworn in office on January 14, 2019.

Glen is a long-time insurance professional and private sector businessman who is a recognized leader and champion in the insurance industry. Starting as a broker in 1984, Glen rose to serve at the executive level of the two largest health insurance companies in Oklahoma. In 2007, he joined Benefit Plan Strategies, a company helping businesses provide employee benefits and health insurance to their employees.

Glen has served as President of both the Tulsa and Oklahoma State Health Underwriters Associations and has been named State Health Underwriter of the Year.

In 2010, Glen successfully ran for state representative and quickly became the point person for the House of Representatives on insurance issues and was appointed chairman of the Insurance Committee after the 2014 elections. In 2011, Governing Magazine named Glen as one of 17 “GOP Legislators to Watch.”

As an influential state representative, Glen passed legislation which expanded insurance options and resulted in more insurance companies offering service in the state. His consumer awareness was most evident when he reformed a state employee insurance program to save Oklahoma millions of dollars a year while also saving thousands of dollars for those families. Seeking to improve the Oklahoma business climate, Glen sponsored the Insurance Business Transfer (IBT) Act that is now law and is recognized as one of the most innovative pieces of insurance legislation nationally. Glen’s many successes led to him being tapped for the leadership position of Majority Floor Leader in 2017.

Glen and Sally, his wife of 32 years, are the proud parents of three teenage sons, Sam, Jake and Will. In 2008, Glen and Sally were the recipients of Leadership Tulsa’s Paragon Award for their work with Big Brothers Big Sisters. Glen is very active in the community having served on numerous boards and committees including Big Brothers Big Sisters, the Juvenile Diabetes Research Fund, March of Dimes, Shepherds Fold Ranch Christian Summer Camp, Crime Commission and Tulsa Tough.

**Oklahoma City Address (Primary)**
Oklahoma Insurance Department
400 NE 50th Street
Oklahoma City, OK  73105-1816

**Tulsa Address**
Oklahoma Insurance Department
Triad II
7645 E. 63rd Street, Suite 102
Tulsa, OK 74133

**Email Address**
firstname.lastname@oid.ok.gov

**Phone Numbers**
Main (Oklahoma City)  (405) 521-2828
Toll-Free Number (In-State Only)  (800) 522-0071
Main (Tulsa)  (918) 295-3700

**Fax Numbers**
Main (Oklahoma City)  (405) 521-6635
Main (Tulsa)  (918) 994-7916

**Office Hours**: 8:00 a.m.-5:00 p.m., Monday-Friday

**Website**: https://www.ok.gov/oid/

**Make Checks Payable to**: Oklahoma Insurance Department
OKLAHOMA

Glen Mulready
Commissioner
(405) 522-0891
glen.mulready@oid.ok.gov

Brian Downs
Chief of Staff; First Deputy Commissioner
(405) 522-4609
brian.downs@oid.ok.gov

Mike Rhoads
Deputy Commissioner of Consumer Services
(918) 295-3702
mike.rhoads@oid.ok.gov

Ashley Scott
Government and Community Affairs Director
(405) 521-6654
ashley.scott@oid.ok.gov

Kim Bailey
General Counsel
(405) 522-6335
kim.bailey@oid.ok.gov

Liz Heigle
Communications Director
(405) 522-0683
liz.heigle@oid.ok.gov

Donna Dorr
Director of Consumer Assistance
(405) 521-4524
donna.dorr@oid.ok.gov

Andy Schallhorn
Deputy Commissioner of Financial Regulations & Chief Actuary
(405) 522-4969
andrew.schallhorn@oid.ok.gov

Cuc Nguyen
Assistant Commissioner, Rate & Form
(405) 522-4608
cuc.nguyen@oid.ok.gov

Sherry Marczewski
Assistant Commissioner, Comptroller
(405) 522-4581
sherry.marczewski@oid.ok.gov

Michael Pavlik
Assistant Commissioner, Systems Security
(405) 522-4616
michael.pavlik@oid.ok.gov

Ray Walker
Medicare Assistance Program Director
(405) 521-6632
ray.walker@oid.ok.gov

Carrie Kerns
Executive Assistant to the Commissioner
(405) 522-0891
carrie.kerns@oid.ok.gov

CONTACT PERSONS

Actuarial
Andy Schallhorn
Deputy Commissioner of Financial Regulations & Chief Actuary
(405) 522-4969
andrew.schallhorn@oid.ok.gov

Anti-Fraud Unit
Rick Wagnon
Chief, Anti-Fraud Unit
(405) 522-6180
rick.wagnon@oid.ok.gov

Captive Insurance

© 1991-2022 National Association of Insurance Commissioners
5/22/2022
OKLAHOMA

Donald Ashwood (405) 522-2374
donald.ashwood@oid.ok.gov
Captive Coordinator

Community Outreach
Ashley Scott (405) 521-6616
ashley.scott@oid.ok.gov
Government and Community Affairs Director

Comptroller
Sherry Marczewski (405) 522-4581
sherry.marczewski@oid.ok.gov
Assistant Commissioner, Comptroller

Consumer Assistance
Donna Dorr (405) 521-2991
donna.dorr@oid.ok.gov
Director of Consumer Assistance

Consumer Counseling Program for Seniors
Ray Walker (405) 521-6632
ray.walker@oid.ok.gov
Medicare Assistance Program Director

Continuing Education
Erin Wainner (405) 522-0897
erin.wainner@oid.ok.gov
Assistant Commissioner of Licensing Services

Financial Analysis
Diane Carter (405) 522-6337
diane.carter@oid.ok.gov
Assistant Commissioner

Financial Examinations
Eli Snowbarger (405) 522-6179
eli.snowbarger@oid.ok.gov
Assistant Commissioner

Government Relations and Public Policy
Ashley Scott (405) 521-6654
ashley.scott@oid.ok.gov
Government and Community Affairs Director

Health Policy
Mike Rhoads (918) 295-3702
mike.rhoads@oid.ok.gov
Deputy Commissioner of Consumer Services

Human Resources
Nicole Nash (405) 628-7284
nicole.nash@oid.ok.gov
Human Resources Director

Legal
Kim Bailey (405) 522-6335
kim.bailey@oid.ok.gov
General Counsel
OKLAHOMA

Market Regulation
Landon Hubbart (405) 522-5358
Chief of Market Regulation...landon.hubbart@oid.ok.gov

Media Relations
Liz Heigle (405) 522-0683
Communications Director...liz.heigle@oid.ok.gov

Policy, Form, Rate and Manual Rule
Cue Nguyen (405) 522-4608
Assistant Commissioner, Rate & Form...cue.nguyen@oid.ok.gov

Producer Licensing
Courtney Khodabakhsh (405) 522-0806
Licensing Manager...courtney.khodabakhsh@oid.ok.gov

Receivership
Kim Bailey (405) 522-6335
General Counsel...kim.bailey@oid.ok.gov

Workers' Compensation
Cuc Nguyen (405) 522-4608
Assistant Commissioner, Rate & Form...cuc.nguyen@oid.ok.gov
Andrew R. Stolfi was appointed Department of Consumer and Business Services (DCBS) director in April 2020. He is also the state’s insurance commissioner. He began with the department in February 2018 as Division of Financial Regulation administrator and insurance commissioner.

Previously, Stolfi spent six years in Switzerland at the International Association of Insurance Supervisors, most recently serving as chief operating officer and chief counsel. He was responsible for leading the operations, legal, communications, finance, risk management, and human resources functions. He was also a key advisor to the association's Executive Committee and served as its first communications officer.

Before joining the association, Stolfi served in various senior management roles at the Illinois Department of Insurance, including acting director, chief of staff, and special counsel for policy and legislative affairs. In Illinois, he developed and managed all aspects of the department's legislative agenda and day-to-day operations.

Stolfi is an active participant at the NAIC, where he currently serves as secretary of the Western Zone and a member of the Executive (EX) Committee. He also serves as chair of the NAIC/Consumer Liaison Committee, co-vice chair of the Climate and Resiliency (EX) Task Force, and vice chair of the Consumer Participation Board of Trustees.

His legal background includes serving as attorney and policy analyst in the Office of the Governor of the State of Illinois, as judicial law clerk for the Honorable Thomas E. Hoffman in the Illinois Appellate Court, First District, and as a special assistant corporation counsel for the City of Chicago Law Department.

Stolfi received a Bachelor of Science degree from the University of Vermont and a law degree with honors from Chicago-Kent College of Law. He resides in Salem with his wife and two children.
OREGON

Alex Cheng (971) 283-1958
Acting Deputy Administrator
alexander.s.cheng@dcbs.oregon.gov

Kirsten Anderson (503) 507-7881
Acting Deputy Administrator
kirsten.l.anderson@dcbs.oregon.gov

CONTACT PERSONS

Administrative Rules
Alex Cheng (971) 283-1953
Policy and Actuarial Services
alexander.s.cheng@dcbs.oregon.gov

Annual Statements
Ryan Keeling (503) 947-7271
Assistant Manager/Chief Analyst
ryan.w.keeling@dcbs.oregon.gov

Company Licensing
Ryan Keeling (503) 947-7271
Assistant Manager/Chief Analyst
ryan.w.keeling@dcbs.oregon.gov

Consumer Advocacy
Tricia Goldsmith (503) 947-7275
Senior Manager, Consumer Education and Advocacy
tricia.a.goldsmith@dcbs.oregon.gov

Consumer Outreach
Tricia Goldsmith (503) 947-7275
Senior Manager, Consumer Education and Advocacy
tricia.a.goldsmith@dcbs.oregon.gov

Department Counsel
Ted Falk (503) 947-4430
General Counsel, Assistant Attorney General
theodore.falk@doj.state.or.us

Deposits
Jason Haynes (503) 947-7259
Security Deposit Analyst
jason.haynes@dcbs.oregon.gov

Examinations-Financial
Greg Lathrop (503) 947-7982
Senior Manager, Chief Financial Examiner
greg.a.lathrop@dcbs.oregon.gov

Examination-Producer
Haven Garber (503) 983-4556
Acting Manager, Licensing
haven.garber@dcbs.oregon.gov

Fees-Company
Ryan Keeling (503) 947-7271
Assistant Manager/Chief Analyst
ryan.w.keeling@dcbs.oregon.gov
OREGON

Fees-Licensing
Haven Garber
Acting Manager, Licensing
(503) 983-4556
haven.garber@dcbs.oregon.gov

Financial Analysis
Ryan Keeling
Assistant Manager/Chief Analyst
(503) 947-7271
ryan.w.keeling@dcbs.oregon.gov

Financial Regulation Section
Kirsten Anderson
Acting Deputy Administrator
(503) 507-7881
kirsten.l.anderson@dcbs.oregon.gov

Insurance Product Reg. P&C
Brian Fordham
Senior Manager, Compliance
(503) 947-7205
brian.j.fordham@dcbs.oregon.gov

Investigations and Enforcement
Dorothy Bean
Senior Manager, Investigations and Enforcement
(503) 947-7485
dorothy.bean@dcbs.oregon.gov

Legislative
Alex Cheng
Acting Deputy Administrator
(971) 283-1958
alexander.s.cheng@dcbs.oregon.gov

Life and Health Actuarial
Drew Bux
(503) 476-5746
andrew.bux@dcbs.oregon.gov

Michael Sink
(971) 673-2031
michael.d.sink@dcbs.oregon.gov

Tim Hinkel
(503) 947-7219
timothy.r.hinkel@dcbs.oregon.gov

Media Relations/Public Information
Leah Andrews
Communications Director
(503) 302-8966
leah.k.andrews@dcbs.oregon.gov

Policy Analysis
Alex Cheng
Acting Deputy Administrator, Policy Services
(971) 283-1958
alexander.s.cheng@dcbs.oregon.gov

Vacant

Jesse O'Brien
Senior Policy Analyst (Life and Health)
(971) 707-3670
jesse.e.obrien@dcbs.oregon.gov

© 1991-2022 National Association of Insurance Commissioners
5/22/2022
OREGON

Cassie Soucy
Senior Policy Analyst
(503) 983-3985
cassandra.soucy@dcbs.oregon.gov

Michael Schopf
Senior Policy Analyst (Health)
(503) 877-7275
michael.d.schopf@dcbs.oregon.gov

Lauren Winters
Senior Policy Analyst
(503) 947-7039
lauren.e.winters@dcbs.oregon.gov

Aeron Teverbaugh
Senior Policy Analyst
(503) 847-7844
aeron.teverbaugh@dcbs.oregon.gov

Producer Licensing
Haven Garber
Acting Manager, Licensing
(503) 983-4558
haven.garber@dcbs.oregon.gov

Product Regulation
Tashia Sizemore
Senior Manager, Product Regulation
(503) 947-7270
tashia.sizemore@dcbs.oregon.gov

Property and Casualty-Actuarial
Dave Dahl
(503) 947-7252
david.f.dahl@dcbs.oregon.gov

Rates and Forms
Tashia Sizemore
Senior Manager, Product Regulation
(503) 947-7270
tashia.sizemore@dcbs.oregon.gov

Receivership
Ryan Keeling
Assistant Manager/Chief Analyst
(503) 947-7271
ryan.w.keeling@dcbs.oregon.gov

Retaliatory Tax
Shannon O'Shea
(503) 947-7046
shannon.oshea@dcbs.oregon.gov

Gail McFarlin
(503) 947-7218
gail.mcfarlin@dcbs.oregon.gov

Statistical Reporting
Spencer Peacock
Data Analyst
(503) 947-7201
spencer.c.peacock@dcbs.oregon.gov

Surplus Lines Coordinator
Shannon O'Shea
(503) 947-7046
shannon.oshea@dcbs.oregon.gov
Michael Humphreys was named Acting Insurance Commissioner effective February 26, 2022. In this position, Humphreys is charged with the responsibility of regulating the Commonwealth's insurance marketplace, overseeing licensed agents and insurance professionals, monitoring the financial landscape of companies doing business in Pennsylvania, educating consumers, and ensuring residents are treated fairly. Prior to being appointed, Humphreys served as the Chief of Staff for the Insurance Department since September 2019.

Humphreys joined PID as the Department was working closely with Pennie, the state-based health insurance exchange created by Act 42, to ensure a successful roll-out of the new initiative that would become the home for high-quality, affordable health insurance plans in Pennsylvania. The launch of Pennie was a landmark step for health care in the Commonwealth as Pennie continues to be a key source of affordable coverage for hundreds of thousands of Pennsylvanians.

Acting Commissioner Humphreys continues the work of his predecessor in implementing the federal No Surprises Act in Pennsylvania. The No Surprises Act went into effect January 1, 2022 and protects patients from surprise medical bills. In December 2021, Governor Tom Wolf signed an Executive Order designating the Pennsylvania Insurance Department as the lead agency to coordinate the implementation of the No Surprises Act in the commonwealth. As Acting Commissioner, Humphreys oversees a dedicated consumer complaints team that works to investigate surprise medical bills submitted by patients, with the primary goal of ensuring the protections of the No Surprises Act are being met.

Before joining the Insurance Department, Humphreys served as Assistant Commissioner for Insurance at the Tennessee Department of Commerce and Insurance (TDCI). In Tennessee, he oversaw the Insurance Division as it was reaccredited by the National Association of Insurance Commissioners.

Humphreys previously worked for the National Council of Insurance Legislators (NCOIL), serving as the legislative organization's Director of State-Federal Relations from 2007 until 2012.

Humphreys has a Master's in Public Administration from Bowling Green State University and a Bachelor of Arts in Political Science from the University at Buffalo.

Pennsylvania is the fifth largest insurance market in the United States, in terms of premium volume, and the 14th largest insurance market in the world.

**Mailing Address**
Pennsylvania Insurance Department
1326 Strawberry Square
Harrisburg, PA 17120

**Email Address**
See individual email addresses

**Phone Numbers**
Main: (717) 787-7000
Consumer Service Office - Hotline: (877) 881-6388
Consumer Service Office - Harrisburg: (717) 787-2317

**Office Hours:** 8:30 a.m.-5:00 p.m., Monday-Friday
PENNSYLVANIA

Website: www.insurance.pa.gov
Make Checks Payable to: Commonwealth of Pennsylvania

Michael Humphreys  
Acting Commissioner ................................................................. (717) 787-0684 mhumphreys@pa.gov

Karin Rodriguez  
Executive Assistant to Commissioner .................................................. (717) 783-0442 karrodrigu@pa.gov

Kathy Speaks  
Chief Counsel ............................................................................. (717) 787-2567 kspeaks@pa.gov

Katie Merritt  
Policy Office .................................................................................. (717) 783-0652 ktmerritt@pa.gov

Melissa Greiner  
Deputy Commissioner ....................................................................... (717) 787-9726 mgreiner@pa.gov

David Buono  
Deputy Commissioner ....................................................................... (717) 772-4335 jbuono@pa.gov

Laura Slaymaker  
Deputy Commissioner ....................................................................... (717) 787-6009 lslaymaker@pa.gov

Abdoul Barry  
Director, Legislative Affairs ................................................................. (717) 783-3501 abbarry@pa.gov

Thaisa Jones  
Communications Director .................................................................... (717) 214-4781 thajones@pa.gov

James Johnson  
Chief Administrative Judge .................................................................. (717) 783-2126 jamjohnson@pa.gov

Ken Kitch  
Manager, Bureau of Information Technology ............................................. (717) 783-2128 kkitch@pa.gov

Shannen Logue  
Deputy Commissioner .......................................................................... (717) 787-0872 slogue@pa.gov

CONTACT PERSONS

NAIC Liaison
Joseph Korman  
Bureau of Administration .................................................................. (717) 787-4429 jkorman@pa.gov

Annual Statements
Vacant  
Director, Bureau of Licensing and Financial Analysis

Bureau of Life, Accident & Health Insurance
PENNSYLVANIA

Lindsi Swartz  
Director, Bureau of Life, Accident and Health Insurance  
(717) 783-4335  
linswartz@pa.gov

Company Licensing
Vacant  
Director, Bureau of Company Licensing and Financial Analysis

Consumer Complaints and Inquires
Jeff Rohaly  
Director, Bureau of Consumer Services  
(717) 783-2157  
wrhaly@pa.gov

Department Counsel
Kathryn Speaks  
Chief Counsel  
(717) 787-2567  
kspeaks@pa.gov

Deposits
Vacant  
Assistant to the Deputy Insurance Commissioner  
(717) 783-2142

Examinations - Financial
Matthew Milford  
Director, Bureau of Financial Examinations  
(717) 571-7675  
mmilford@pa.gov

Examinations - Market Conduct
Gary Jones  
Director, Bureau of Market Actions  
(717) 346-3888  
jogar@pa.gov

Fees
Vacant  
Director, Bureau of Licensing and Financial Analysis

Financial Analysis
Vacant  
Director, Bureau of Licensing and Financial Analysis

Media Relations/Public Information
Thaisa Jones  
Communications Director  
(717) 214-4781  
thaipjes@pa.gov

Product Licensing and Requirements
Vacant  
Director, Bureau of Licensing and Enforcement  
(717) 787-0167

Property & Casualty - Commercial Lines
Mark Lersch  
Bureau of Property/Casualty Insurance  
(717) 787-4192  
makersch@pa.gov
PENNSYLVANIA

Property & Casualty - Personal Lines
Mark Lersch
    Bureau of Property/Casualty Insurance...............................................................mlersch@pa.gov
(717) 787-4192

Rate and Form Filing - Life, Accident & Health Insurance
Lars Thorne
    Director, Bureau of Life, Accident and Health Insurance........................................lthorne@pa.gov
(717) 439-7469

Rate and Form Filing - Property & Casualty
Mark Lersch
    Bureau of Property and Casualty Insurance.........................................................mlersch@pa.gov
(717) 787-4192

Right-to-Know Law Office
Terri Brown
    Right-to-Know Official.........................................................................................terrbrown@pa.gov
(717) 787-2567

Statistical Reporting
Joseph Korman
    Bureau of Administration.......................................................................................jkorman@pa.gov
(717) 787-4429

© 1991-2022 National Association of Insurance Commissioners
5/22/2022

Commissioner Adams has served in the Puerto Rico Office of the Commissioner of Insurance for more than 10 years, first as a legal adviser and later as deputy commissioner for legal affairs. In these roles, Commissioner Adams gained extensive experience on a wide range of insurance regulatory matters and led policy implementation in diverse areas of the insurance industry, such as financial solvency, market conduct, licensing, credit for reinsurance, holding company regulation, health care plans, and property/casualty (P/C).

Prior to working for the Puerto Rico Office of the Commissioner of Insurance, he served as a law clerk in the Supreme Court of Puerto Rico, where he began his professional career.

Additionally, Commissioner Adams has participated in multiple NAIC meetings throughout the years.

Commissioner Adams earned a Juris Doctor (J.D.) and a master’s degree in public administration from the Pontifical Catholic University of Puerto Rico. He also earned a bachelor’s degree in political science from the University of Puerto Rico, Mayaguez Campus.
PUERTO RICO

Brenda N. Pérez, Esq. .................................................. (787) 304-8686
  Deputy Commissioner of Legal Affairs.............................................................. bperez@ocs.pr.gov

María S. Morcelo Vázquez .................................................. (787) 304-8686
  Special Aide........................................................................................................ mmorcelo@ocs.pr.gov

Glorimar Santiago Rivera .................................................. (787) 304-8686
  Deputy Commissioner of Supervision and Compliance........................................ gsantiago@ocs.pr.gov

Jessica Medina .................................................. (787) 304-8686
  Administrative Assistant.................................................................................. jessica.medina@ocs.pr.gov

Vacant .................................................. (787) 304-8686
  Legal Advisor...................................................................................................

CONTACT PERSONS

Agent Licensing
  Itsia Rosario ........................................................................................................... (787) 304-8686
    Acting Customer Service Director................................................................. irosario@ocs.pr.gov

Annual Statements
  Glorimar Santiago-Rivera ................................................................................. (787) 304-8686
    Deputy Commissioner of Supervision and Compliance.......................................... gsantiago@ocs.pr.gov

Chapter Papers - Filing
  Glorimar Santiago-Rivera ................................................................................. (787) 304-8686
    Deputy Commissioner of Supervision and Compliance.......................................... gsantiago@ocs.pr.gov

Company Authorization
  Glorimar Santiago-Rivera ................................................................................. (787) 304-8686
    Deputy Commissioner of Supervision and Compliance.......................................... gsantiago@ocs.pr.gov

Consumer Complaints and Inquires
  Doris Diaz Diaz .................................................................................................... (787) 304-8686
    Director, Consumer Services Division.............................................................. tdiaz@osc.pr.gov

Customer Service
  Itsia Rosario ........................................................................................................... (787) 304-8686
    Acting Customer Service Director................................................................. irosario@ocs.pr.gov

Department Counsel
  Brenda Perez, Esq. ............................................................................................... (787) 304-8686
    Deputy Commissioner of Legal Affairs............................................................ bperez@ocs.pr.gov

Deposits
  Jaime Adorno ....................................................................................................... (787) 304-8686
    Acting Finance Director, Finance Division........................................................... jadorno@ocs.pr.gov

© 1991-2022 National Association of Insurance Commissioners
5/22/2022 188
PUERTO RICO

Taxes
Glorimar Santiago-Rivera  (787) 304-8686
Deputy Commissioner of Supervision and Compliance................................................................. gsantiago@ocs.pr.gov
Beth Dwyer was appointed Superintendent of Insurance on January 11, 2016.

Prior to this appointment she had been employed by the Rhode Island Department of Business Regulation for fifteen years, first as General Counsel to the Insurance Division and later as Associate Director. Prior to government service, Ms. Dwyer was engaged in private law practice in California and Rhode Island specializing in litigation and insurance regulation.

Ms. Dwyer is a member of the NAIC and has served as chair and vice chair of various committees, task forces and working groups. Ms. Dwyer is the NAIC representative to the Financial Stability Oversight Counsel and a member of the Federal Advisory Committee on Insurance. She currently serves as vice chair of the Financial Condition (E) Committee, co-vice chair of the Climate and Resiliency (EX) Task Force, and secretary/treasurer of the National Insurance Producers Registry (NIPR) Board of Directors.

Ms. Dwyer is a past president of the Rhode Island Women's Bar Association. She was awarded the 2010 Rhode Island Attorney General's Justice Award for Consumer Protection. She completed the Senior Executives in State and Local Government Program at Harvard University, John F. Kennedy School of Government Executive Education.

Ms. Dwyer holds the designations of Chartered Life Underwriter (CLU) from The American College and Senior Professional in Insurance Regulation (SPIR) from the NAIC. Ms. Dwyer was admitted to practice law in California, Rhode Island, Massachusetts, the Federal District Courts of California and Rhode Island and the Ninth Circuit Court of Appeals. She received a JD from Pepperdine University and a BA in Political Science and Public Administration from Providence College.

Mailing Address
State of Rhode Island
Department of Business Regulation
Division of Insurance
1511 Pontiac Avenue, Bldg. 69-2
Cranston, RI 02920

Email Address
dbr.insurance@dbr.ri.gov

Phone Numbers
Main (401) 462-9520

Fax Numbers
Main (401) 462-9602
RHODE ISLAND

Rachel Chester
Chief of Consumer and Licensing Services
(401) 462-9604
rachel.chester@dbr.ri.gov

Beth Vollucci
Chief of Consumer and Filing Services
(401) 462-9610
beth.vollucci@dbr.ri.gov

Patrick Smock
Legal Counsel
(401) 462-9616
Patrick.smock@dbr.ri.gov

Megan Mihara
NAIC Liaison
(401) 462-0204
megan.mihara@dbr.ri.gov

CONTACT PERSONS

Deposits
Sarah Tolentino
Accountant
(401) 462-9635
sarah.tolentino@dbr.ri.gov

Examinations-Financial
John Tudino, Jr.
Chief Insurance Examiner
(401) 462-9545
John.tudino@dbr.ri.gov

Licensing (Producer, Adjuster, Appraiser and Surplus Line)
Rachel Chester
Chief of Consumer and Licensing Services
(401) 462-9604
rachel.chester@dbr.ri.gov

Licensing (Company)
Ted Hurley
Chief Examiner
(401) 462-9624
 ted.hurley@dbr.ri.gov

Market Conduct
Matthew Gendron
General Counsel & Chief of Market Conduct
(401) 462-9615
matthew.gendron@dbr.ri.gov

Premium Tax-Division of Taxation
Leo Lebeuf
(401) 574-8983
Leo.lebeuf@tax.ri.gov

Filings
Beth Vollucci
Chief of Consumer & Filing Services
(401) 462-9610
beth.vollucci@dbr.ri.gov

Health Benefits Plans
Patrick J. Tigue
Health Insurance Commissioner
(401) 462-9638
patrick.tigue@ohic.ri.gov

Emily Maranjian, Esq.
Legal Counsel
(401) 462-9636
emily.maranjian@dbr.ri.gov
Michael Wise was appointed Acting Director of the SCDOI in April 2022 and will remain in place until such time the governor appoints a new director, and they are confirmed by the South Carolina Senate.

Director Wise has been with the Department since 2009 and serves as Deputy Director of Actuarial and Market Services. A South Carolina native and graduate of Furman University, Director Wise resides with his wife and children in Richland County in Columbia, South Carolina.
SOUTH CAROLINA

Dan Morris
Deputy Director, Financial Regulation and Solvency. (803) 737-6039

Diane Cooper
Deputy Director, Licensing and Consumer Services. (803) 737-6148

Tom Watson
Deputy Director, Administration. (803) 737-6141

CONTACT PERSONS

Accident & Health Insurance
Shari Miles
Life, Accident and Health Insurance Unit Manager. (803) 737-6096

Administration
Tom Watson
Deputy Director, Administration. (803) 737-6141

Agent Licensing
Andrea Bourgoin
Licensing Supervisor. (803) 737-5757

Annual Statements
Michael Shull
Chief Financial Analyst, Financial Regulation and Solvency. (803) 737-6188

Captives
Joseph McDonald
Captives Director. (843) 384-7117

Company Licensing
Dan Morris
Deputy Director, Financial Regulation and Solvency. (803) 737-6039

Consumer Complaints and Inquires
Consumer Services. (803) 737-6180

Deposits
Dan Morris
Deputy Director, Financial Regulation and Solvency. (803) 737-6039

Examinations - Financial and Market Conduct
Linda G. Haralson
Chief Financial Examiner. (803) 737-6116

Examinations and Continuing Education
SOUTH CAROLINA

Andrea Bourgoin  
Education Coordinator  
(803) 737-5757

Fraud Unit  
Joshua Underwood  
Director  
(803) 737-7151

Human Resources  
Grace Godwin  
Human Resources Manager  
(803) 737-6119

Information Technology  
Derrick Brown  
Information Officer  
(803) 737-6157

Legal  
Gwendolyn L. Fuller McGriff  
General Counsel  
(803) 737-6153

Life Insurance  
Shari Miles  
Life, Accident and Health Insurance Unit Manager  
(803) 737-6096

Liquidation, Rehabilitation  
Dan Morris  
Deputy Director, Financial Regulation and Solvency  
(803) 737-6039

Geoffrey Bonham  
Associate General Counsel  
(803) 737-6219

Market Conduct  
Gwendolyn L. Fuller McGriff  
General Counsel and Deputy Director, Legal, Legislative and External Affairs  
(803) 737-6153

Michael Bailes  
Market Conduct Coordinator  
(803) 737-6131

Media Relations/Public Information  
Katie Geer  
Public Information Officer  
(803) 737-5913

Policy and Form Filing - Life & Health  
Shari Miles  
Life, Accident and Health Insurance Unit Manager  
(803) 737-6096

Anamaria Burg  
Assistant Actuary  
(803) 737-6165
SOUTH CAROLINA

Policy and Form Filing - Property & Casualty (Personal Lines and Commercial Lines)
Michael Wise
   Deputy Director, Actuarial and Market Services
   (803) 737-6384

Premium Tax
Sharon Waddell
   Taxation
   (803) 737-4910

Utilization Review
Rachel Johnson
   Licensing Specialist
   (803) 737-6099
Larry D. Deiter was appointed Director of the South Dakota Division of Insurance by Department of Labor and Regulation Secretary Marcia Hultman on January 8, 2015. Deiter had served as Assistant Director of Property and Casualty, Market Conduct and Investigations with the department since November 2012.

Deiter has more than 25 years of experience in commercial banking and business management, which includes insurance product sales management. Prior to joining the public sector, he served as vice president/market manager of a publicly traded financial institution.

Deiter earned his bachelor’s degree from South Dakota State University and is active as an officer of various civic and community boards.
SOUTH DAKOTA

Dorschner, Tony
Assistant Director, Property and Casualty and Producer Licensing
(605) 773-3563
tony.dorschner@state.sd.us

Travis Jordan
Assistant Director, Investigations and Registrations
(605) 773-3563
travis.jordan@state.sd.us

CONTACT PERSONS

Company Licensing and Annual Statements
Patsy Madsen
Program Assistant
(605) 773-3563
patsy.madsen@state.sd.us

Compliance
Tiffany Carr
Compliance Agent
(605) 773-3563
tiffany.carr@state.sd.us

Amy Ondell
Compliance Agent
(605) 773-3563
amy.ondell@state.sd.us

Consumer Complaints and Inquires
Richard Schlaak
Property and Casualty Complaint Analyst
(605) 773-3563
richard.schlaak@state.sd.us

Haelly Pease
Life and Health Complaint Analyst
(605) 773-3563
haelly.page@state.sd.us

Laurie Nuske
Life/Health Complaint Analyst
(605) 773-3563
laurie.nuske@state.sd.us

Patsy Mehlhaff
Workers' Compensation Complaint Analyst
(605) 773-3563
patsy.mehlhaff@state.sd.us

Continuing Education
Jo Mikkelsen
Continuing Education Coordinator
(605) 773-3946
jo.mikkelsen@state.sd.us

Division Counsel
Frank Marnell
Senior Legal Counsel
(605) 773-3563
frank.marnell@state.sd.us

Clayton Grueb
Staff Attorney
(605) 773-3563
clayton.grueb@state.sd.us

Lisa Harmon
Staff Attorney
(605) 773-3563
lisa.harmon@state.sd.us

Examinations - Financial
Johanna Nickelson
Assistant Director
(605) 773-3563
johanna.nickelson@state.sd.us

© 1991-2022 National Association of Insurance Commissioners
5/22/2022
<table>
<thead>
<tr>
<th>Role</th>
<th>Name</th>
<th>Phone Number</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Financial Supervisor</td>
<td>Seth Doyle</td>
<td>(605) 773-3563</td>
<td><a href="mailto:seth.doyle@state.sd.us">seth.doyle@state.sd.us</a></td>
</tr>
<tr>
<td>Financial Analyst</td>
<td>Nicholas Carda</td>
<td>(605) 773-3563</td>
<td><a href="mailto:nicholas.carda@state.sd.us">nicholas.carda@state.sd.us</a></td>
</tr>
<tr>
<td>Financial Analyst</td>
<td>Venk Ramkumar</td>
<td>(605) 773-3563</td>
<td><a href="mailto:venk.ramkumar@state.sd.us">venk.ramkumar@state.sd.us</a></td>
</tr>
<tr>
<td>Examinations - Market Conduct</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Market Conduct Manager</td>
<td></td>
<td>(605) 773-3563</td>
<td></td>
</tr>
<tr>
<td>Life &amp; Health Policies</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Senior HealthCare Analyst</td>
<td>Gretchen Brodkorb</td>
<td>(605) 773-3563</td>
<td><a href="mailto:gretchen.brodkorb@state.sd.us">gretchen.brodkorb@state.sd.us</a></td>
</tr>
<tr>
<td>Policy Analyst</td>
<td>Candy Holbrook</td>
<td>(605) 773-5122</td>
<td><a href="mailto:candy.holbrook@state.sd.us">candy.holbrook@state.sd.us</a></td>
</tr>
<tr>
<td>MCC, TPA, DMPO, IRO, CMP, and URO Applications</td>
<td>Gavin Munson</td>
<td>(605) 773-3563</td>
<td><a href="mailto:gavin.munson@state.sd.us">gavin.munson@state.sd.us</a></td>
</tr>
<tr>
<td>Policy and Form Filing - Life &amp; Health</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Senior Life and Health Analyst</td>
<td>Jeff Smith</td>
<td>(605) 773-3563</td>
<td><a href="mailto:jeff.smith@state.sd.us">jeff.smith@state.sd.us</a></td>
</tr>
<tr>
<td>Life and Health Analyst</td>
<td>Ray Klinger</td>
<td>(605) 773-3563</td>
<td><a href="mailto:ray.klinger@state.sd.us">ray.klinger@state.sd.us</a></td>
</tr>
<tr>
<td>Policy and Form Filing - Property &amp; Casualty (Personal Lines and Commercial Lines)</td>
<td>Patrick Cushing</td>
<td>(605) 773-3563</td>
<td><a href="mailto:patrick.cushing@state.sd.us">patrick.cushing@state.sd.us</a></td>
</tr>
<tr>
<td>Policy and Form Filing - Property &amp; Casualty (Workers' Compensation)</td>
<td>Patsy Mehlhaff</td>
<td>(605) 773-3563</td>
<td><a href="mailto:patsy.mehlhaff@state.sd.us">patsy.mehlhaff@state.sd.us</a></td>
</tr>
<tr>
<td>Premium Tax</td>
<td>Patsy Madsen</td>
<td>(605) 773-3563</td>
<td><a href="mailto:patsy.madsen@state.sd.us">patsy.madsen@state.sd.us</a></td>
</tr>
<tr>
<td>Producer Licensing</td>
<td>Penney Wagoner</td>
<td>(605) 773-3513</td>
<td><a href="mailto:penney.wagoner@state.sd.us">penney.wagoner@state.sd.us</a></td>
</tr>
</tbody>
</table>
SOUTH DAKOTA

Receivership
Johanna Nickelson  (605) 773-3563
   Assistant Director  johanna.nickelson@state.sd.us

Surplus Lines and Risk Retention
Charlene Squires-Keller  (605) 773-3563
   Surplus Lines Analyst/Solvency/Licensing  charlene.squirekeller@state.sd.us
TENNESSEE

Carter Lawrence serves as the Commissioner of the Tennessee Department of Commerce and Insurance. Appointed by Governor Bill Lee, Lawrence assumed leadership of the department effective November 12, 2020. Before his appointment to Governor Lee’s cabinet, Lawrence served as Chief Deputy Commissioner and Chief Operating Officer at the Department of Commerce and Insurance.

Previously, Lawrence served as Assistant Commissioner for the Regulatory Boards Division at the Department of Commerce and Insurance where he oversaw more than 40 fee reductions while improving measured customer service, modernizing business practices to faster license professionals and successfully removed burdensome regulations. In 2019, Lawrence briefly served as Interim Commissioner for Governor Bill Lee.

As Tennessee’s Commissioner of Commerce and Insurance, Lawrence is the state fire marshal and is responsible for the divisions of insurance, fire prevention, regulatory boards – including twenty-six regulatory entities, TennCare Oversight, and the administratively attached Tennessee Law Enforcement Training Academy, Tennessee Police Officer Standards and Training Commission and Tennessee Emergency Communications Board. In 2020, the department collected approximately $1.25 billion in fees and premium taxes and had expenditures of $225 million.

Lawrence is an attorney who studied law at the University of Tennessee, where he also obtained a Master of Business Administration. For undergraduate studies, Carter obtained a Bachelor of Arts at Wheaton College in Illinois.

Lawrence is a Nashville-area native. He and his wife, Amy, are the proud parents three children – two boys, Alister and Titus, and a girl, Penelope. Together with their old dog, Otto, they are residents of the Nipper’s Corner area of Nashville and attend church at Nashville’s Church of the Redeemer.

Lawrence looks forward to continuing to advance Governor Lee’s agenda as he serves all 6.8 million Tennesseans impacted by the Department of Commerce and Insurance.

**Mailing Address**  
Tennessee Department of Commerce and Insurance  
Insurance Division  
Davy Crockett Tower, Twelfth Floor  
500 James Robertson Parkway  
Nashville, TN 37243-0565

**Street Address**  
Same as mailing address

**Email Address**  
firstname.lastname@tn.gov

**Phone Numbers**  
Main (615) 741-2241  
Toll-Free Number (In-State Only) (800) 342-4029  
Commissioner (615) 741-6007

**Fax Numbers**  
Assistant Commissioner and Staff (615) 741-9006  
Commissioner (615) 532-6934  
Legal Staff (615) 741-4000

**Office Hours**: 8:00 a.m.-4:30 p.m., Monday-Friday  
**Website**: www.tennessee.gov/commerce  
**Make Checks Payable to**: Tennessee Department of Commerce and Insurance
TENNESSEE

Bill Huddleston
Assistant Commissioner.................................................................bill.huddleston@tn.gov

CONTACT PERSONS

Agent Licensing - Continuing Education
Kim Biggs
Director..................................................................................kimberly.biggs@tn.gov

Annual Statements
Hui Wattanaskolpant
Lead Analyst................................................................................hui.wattanaskolpant@tn.gov

Captives
Vacant
Captive Director...........................................................................

Company Licensing
Kim Blaylock
Analyst..................................................................................kim.blaylock@tn.gov

Consumer Insurance Services
Vickie Trice
Director..................................................................................vickie.trice@tn.gov

Department Counsel
Michael Driver
General Counsel........................................................................michael.driver@tn.gov
Maliaka Bass
Deputy General Counsel..............................................................maliaka.bass@tn.gov

Deposits
Ethel Mims
......................................................................................ethel.mims@tn.gov

Financial Affairs
Trey Hancock
Director..................................................................................trey.hancock@tn.gov

Fraud Investigations
Michele Stone
Director..................................................................................michele.stone@tn.gov

Insurance Examinations
E. Joy Little
Director..................................................................................joy.little@tn.gov

© 1991-2022 National Association of Insurance Commissioners
5/22/2022
TENNESSEE

Life & Health Insurance
Brian Hoffmeister
Director, Policy Analysis.................................................................(615) 741-5602
brian.hoffmeister@tn.gov

Media Relations/Public Information
Kevin Walters
Communications Director.............................................................(615) 253-8941
kevin.walters@tn.gov

Premium Tax
Kim Blaylock
Tax Analyst.........................................................................................(615) 741-1633
kim.blaylock@tn.gov

Property & Casualty - Personal Lines
Robyn Bain
Manager............................................................................................(615) 532-9125
robyn.bain@tn.gov

Rate, Rule and Form Filing - All Lines of Business
Brian Hoffmeister
Director, Policy Analysis.................................................................(615) 741-5602
brian.hoffmeister@tn.gov

Receivership
Trey Hancock
Director, Financial Affairs..............................................................(615) 741-1504
trey.hancock@tn.gov

Service of Process
Ashley Ligon
Service of Process............................................................................(615) 532-5260
service.process@tn.gov

Workers' Compensation
Vacant
Manager........................................................................................................

© 1991-2022 National Association of Insurance Commissioners
5/22/2022
Cassie Brown was appointed to serve as Texas insurance commissioner by Governor Greg Abbott in September 2021. She is the chief executive of the Texas Department of Insurance (TDI), overseeing the regulation of the second largest insurance market in the nation and the seventh largest in the world. The agency regulates approximately 2,800 companies and more than 700,000 agents and adjusters.

Brown previously served as commissioner of the Division of Workers’ Compensation (DWC), having been appointed to the role by Governor Abbott in 2018 and reappointed in 2019 and 2021. Under her leadership, DWC cut customer service hotline hold times to less than 30 seconds, made it easier for system participants to share documents electronically and more securely, and continued to reduce medical costs and increase the number of injured employees returning to work.

Brown has more than 20 years of public service experience and serves on the Executive Women in Texas Government President’s Advisory Committee. She was TDI’s deputy commissioner for Regulatory Policy where she led the regulation of the forms, rates, and products sold in the Texas insurance market; oversaw the residual markets; assured the adequacy of insurers’ loss control programs; and provided inspections and compliance activities related to the state’s windstorm market.

Earlier in her career, Brown served as a key advisor to Governor Rick Perry on policy and budget issues including insurance, health regulatory, and workers’ compensation. She also served in the administration of Governor George W. Bush.

Brown received a Bachelor of Arts in political science from St. Edward’s University and attended the Governor’s Executive Development Program at The University of Texas LBJ School of Public Affairs.
TEXAS

Nancy Clark (512) 676-6022
Chief of Staff.-----------------------------------------------Nancy.Clark@tdi.texas.gov

Administrative Operations
Anthony Infantini (512) 676-7618
Chief Financial Officer.-----------------------------------------------Anthony.Infantini@tdi.texas.gov

Agency Affairs
Luke Bellsnyder (512) 676-6605
Deputy Commissioner/NAIC Liaison.-----------------------------------------------Luke.Bellsnyder@tdi.texas.gov

Kenisha Schuster (512) 676-6958
Associate Commissioner/Director of Government Relations.---------------------Kenisha.Schuster@tdi.texas.gov

Agent Testing
Pearson VUE
Exam Contractor.----------------------------------------------------------------(888) 754-7667

Annual Statement Copies
Annual Statement Room
----------------------------------------------------------------------------- (512) 676-6885

Complaints Resolution
General Information, Life, Accident, & Health, Property & Casualty
----------------------------------------------------------------------------- (800) 252-3439

Customer Operations
Randall Evans (512) 676-6520
Deputy Commissioner.----------------------------------------------------------Randall.Evans@tdi.texas.gov

Aaron Jenkins (512) 676-6289
Complaints Processing, Director.-----------------------------------------------Aaron.Jenkins@tdi.texas.gov

Cindy Wright (512) 676-6258
Consumer Protection & Services Office, Director.-----------------------------Cindy.Wright@tdi.texas.gov

Vacant
Agent and Adjuster Licensing, Director.------------------------------------------

Deposits (Statutory)
David Carbajal (512) 676-6390
Accountant III.----------------------------------------------------------David.Carbajal@tdi.texas.gov

Enforcement
Leah Gillum (512) 676-6357
Deputy Commissioner.----------------------------------------------------------Leah.Gillum@tdi.texas.gov

Mandy Meesey (512) 676-6348
Associate Commissioner.--------------------------------------------------------Mandy.Meesey@tdi.texas.gov

© 1991-2022 National Association of Insurance Commissioners
5/22/2022
208
Financial Regulation Division
Jamie Walker
Deputy Commissioner
Jamie.Walker@tdi.texas.gov
(512) 676-6369

Amy Garcia
Financial Analysis, Associate Commissioner/Chief Analyst
Amy.Garcia@tdi.texas.gov
(512) 676-6446

Andy Shuttleworth
Examinations, Associate Commissioner
Andy.Shuttleworth@tdi.texas.gov
(512) 676-6835

Shawn Frederick
Examinations, Chief Examiner - Financial
Shawn.Frederick@tdi.texas.gov
(512) 676-6832

Matthew Tarpley
Examinations, Chief Examiner - Market Conduct
Matthew.Tarpley@tdi.texas.gov
(512) 676-6829

Mike Boerner
Actuarial Office, Director/Chief Actuary
Mike.Boerner@tdi.texas.gov
(512) 676-6846

John Alexander
Supervisory Interventions, Director
John.Alexander@tdi.texas.gov
(512) 676-6418

General Counsel
James Person
General Counsel
James.Person@tdi.texas.gov
(512) 676-6541

Allison Eberhart
Deputy General Counsel
Allison.Eberhart@tdi.texas.gov
(512) 676-6544

Carole Cearley
Legal, Policy Development Counsel, Director
Carole.Cearley@tdi.texas.gov
(512) 676-6583

Margaret Jonon
Legal, Financial Counsel, Director
Margaret.Jonon@tdi.texas.gov
(512) 676-6565

Human Resources
Cynthia Olivier
Director
Cynthia.Olivier@tdi.texas.gov
(512) 676-6101

Information Technology Services (Data Processing)
Amy Lugo
Director
Amy.Lugo@tdi.texas.gov
(512) 676-6031

Insurance Fraud
Chris Davis
Associate Commissioner
Christopher.Davis@tdi.texas.gov
(512) 676-6295

Life & Health Division
TEXAS

Chris Herrick
Deputy Commissioner .................................................................(512) 676-6476
Chris.Herrick@tdi.texas.gov

Debra Diaz-Lara
Associate Commissioner..........................................................(512) 676-6613
Debra.Diaz-Lara@tdi.texas.gov

Vacant
Life & Health Lines, Director.......................................................(512) 676-6616

Rachel Bowden
Regulatory Initiatives Office, Director........................................Rachel.Bowden@tdi.texas.gov

Vacant
Life & Health Actuarial, Chief Actuary........................................

Mindy Carroll
Business Intelligence Office, Director.........................................(512) 676-6643
Mindy.Carroll@tdi.texas.gov

Colleen Anderson
Managed Care Quality Assurance Office, Director........................Colleen.Anderson@tdi.texas.gov

Premium Tax (Collected by the Comptroller’s Office)
Karen Snyder
Comptroller of Public Accounts..................................................(512) 463-4074

Property & Casualty Division
Mark Worman
Deputy Commissioner..............................................................(512) 676-6671
Mark.Worman@tdi.texas.gov

J’ne Byckovski
Property & Casualty Actuarial, Director/Chief Actuary..................(512) 676-6694
J’ne.Byckovski@tdi.texas.gov

Marianne Baker
Property & Casualty Lines, Director.............................................Marianne.Baker@tdi.texas.gov

Public Affairs
Vacant
Deputy Commissioner..............................................................(512) 676-6595
MediaRelations@tdi.texas.gov

SERFF
Sharalyn Taylor
SERFF Project Manager..........................................................(512) 676-6738
Sharalyn.Taylor@tdi.texas.gov

State Fire Marshal
Chief Orlando P. Hernandez
.................................................................(512) 676-6800
Fire.Marshal@tdi.texas.gov
Jon Pike took the oath of office as Commissioner of the Utah Insurance Department on February 4, 2021. He was named Acting Commissioner by Gov. Spencer J. Cox and began serving on January 5, 2021.

Pike was raised in Salt Lake City and has worked in several positions with Intermountain Healthcare since 1990 and since 1995 in St. George. Prior to his appointment as Commissioner, he worked as the southwest Utah operations director for SelectHealth, the health insurance division of Intermountain Healthcare. Pike’s career has focused on physician relations and contracting, broker relations, sales management, and government and community liaison. He has been a member of the National Association of Healthcare Underwriters and the Utah Association of Healthcare Underwriters for many years.

In 2007, Pike was elected to the St. George City Council and in 2013 he was elected mayor of St. George. He serves on the boards of Dixie State University, Dixie Technology College, the Washington County Water Conservancy District, Encircle St. George, and previously as the president of the Utah League of Cities and Towns. He has served as the chair of the Rural Matters group for the Cox-Henderson Transition Team.

Pike received a bachelor's degree in finance from the University of Utah and an MBA from Westminster College. Pike loves singing, playing the piano, organ, and guitar, as well as water and snow skiing, motorcycling and walking or biking on St. George's many trails. He and his wife Kristy have five children and four grandchildren.
Reed Stringham
Deputy Commissioner ................................................................. rmstringham@utah.gov

Jake Garn
Director, Financial Regulation & Licensing ........................................... jwgarn@utah.gov

Armand Glick
Director, Fraud .............................................................................. aglick@utah.gov

Ryan Jubber
Health Actuary .............................................................................. jrubber@utah.gov

Tracy Klausmeier
Director, Property and Casualty ....................................................... tklausmeier@utah.gov

Patrick Lee
Director, Finance & Administrative Services ................................. pwlee@utah.gov

Chad Thompson
Director, Information Technology .................................................. chadt@utah.gov

Travis Wegkamp
Director, Captive ........................................................................... twegkamp@utah.gov

Tomasz Serbinowski
Actuary ............................................................................................ tserbinowski@utah.gov

Shelley Wiseman
Director, Health and Life Division ................................................... swiseman@utah.gov

CONTACT PERSONS
Captive
Travis Wegkamp
Director, Captives ........................................................................... twegkamp@utah.gov

Mark Wiedeman
Audit Manager .................................................................................. mwiedeman@utah.gov

Department Counsel
Perri Babalis
Assistant Attorney General .............................................................. pbabalis@utah.gov

Fees
Patrick Lee
Director, Finance & Administrative Services ................................. pwlee@utah.gov

Financial
Jake Garn
Director, Chief Financial Examiner ..................................................... jwgarn@utah.gov
<table>
<thead>
<tr>
<th>Name</th>
<th>Phone Number</th>
<th>Title</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Malis Rasmussen</td>
<td>(801) 957-9263</td>
<td>Deputy Director Financial Regulation &amp; Licensing</td>
<td><a href="mailto:marasmussen@utah.gov">marasmussen@utah.gov</a></td>
</tr>
<tr>
<td>Weimei Ye</td>
<td>(801) 957-9268</td>
<td>Deputy Director Financial Regulation &amp; Licensing</td>
<td><a href="mailto:wye@utah.gov">wye@utah.gov</a></td>
</tr>
<tr>
<td>Karen Gholston</td>
<td>(801) 957-9258</td>
<td>Deposits</td>
<td><a href="mailto:kgholston@utah.gov">kgholston@utah.gov</a></td>
</tr>
<tr>
<td>Weimei Ye</td>
<td>(801) 957-9268</td>
<td>Annual Statements</td>
<td><a href="mailto:wye@utah.gov">wye@utah.gov</a></td>
</tr>
<tr>
<td>Armand Glick</td>
<td>(801) 468-0248</td>
<td>Director, Fraud</td>
<td><a href="mailto:aglick@utah.gov">aglick@utah.gov</a></td>
</tr>
<tr>
<td>Shelley Wiseman</td>
<td>(801) 957-9296</td>
<td>Director, Health and Life Division</td>
<td><a href="mailto:swiseman@utah.gov">swiseman@utah.gov</a></td>
</tr>
<tr>
<td>Heidi Clausen</td>
<td>(801) 957-9278</td>
<td>Assistant Director, Rate and Forms</td>
<td><a href="mailto:hclausen@utah.gov">hclausen@utah.gov</a></td>
</tr>
<tr>
<td>Ryan Jubber</td>
<td>(801) 957-9294</td>
<td>Health Actuary</td>
<td><a href="mailto:rjubber@utah.gov">rjubber@utah.gov</a></td>
</tr>
<tr>
<td>Michelle White</td>
<td>(801) 957-9295</td>
<td>Assistant Director, Consumer Services</td>
<td><a href="mailto:mmwhite@utah.gov">mmwhite@utah.gov</a></td>
</tr>
<tr>
<td>Reed Stringham</td>
<td>(801) 957-9325</td>
<td>Deputy Commissioner</td>
<td><a href="mailto:rmstringham@utah.gov">rmstringham@utah.gov</a></td>
</tr>
<tr>
<td>Tanji Northrup</td>
<td>(801) 957-9320</td>
<td>Deputy Commissioner</td>
<td><a href="mailto:tnorthrup@utah.gov">tnorthrup@utah.gov</a></td>
</tr>
<tr>
<td>Jay Sueoka</td>
<td>(801) 957-9253</td>
<td>Manager, Company Licensing</td>
<td><a href="mailto:jsueoka@utah.gov">jsueoka@utah.gov</a></td>
</tr>
<tr>
<td>Randy Overstreet</td>
<td>(801) 957-9245</td>
<td>Manager, Producer Licensing</td>
<td><a href="mailto:roverstreet@utah.gov">roverstreet@utah.gov</a></td>
</tr>
<tr>
<td>Steve Gooch</td>
<td>(801) 957-9322</td>
<td>Public Information Officer</td>
<td><a href="mailto:sgooch@utah.gov">sgooch@utah.gov</a></td>
</tr>
</tbody>
</table>

**Premium Tax**
Utah State Tax Commission
Customer Service

Property & Casualty
Tracy Klausmeier
Director, Property and Casualty

Title Market Conduct Examiner
Adam Martin

Surplus Lines
Sylvia Bruno
Director, Surplus Lines Association of Utah

Tax Commission
Tyler McInotsh
Tax Compliance Agent

© 1991-2022 National Association of Insurance Commissioners
5/22/2022
VERMONT

Bio pending.

Kevin Gaffney  
Interim Commissioner

Mailing Address
Vermont Department of Financial Regulation  
89 Main Street  
Montpelier, Vermont 05620-3101

Street Address
Same as mailing address

Phone Numbers
Main: (802) 828-3301
Captive Section: (802) 828-3304

Fax Numbers
Main: (802) 828-3306
Captive Section: (802) 828-3460
Commissioner: (802) 828-1919

Office Hours: 7:45 a.m.-4:30 p.m., Monday-Friday
Website: https://dfr.vermont.gov/


Kevin Gaffney  
Commissioner  kevin.gaffney@vermont.gov

Kevin Gaffney  
Deputy Commissioner of Insurance  kevin.gaffney@vermont.gov

David Provost  
Deputy Commissioner of Captives  (802) 828-3304

Gavin Boyles  
General Counsel  (802) 828-1425
VERMONT

Vacant
Director of Insurance Regulation ......................................................................................................................(802) 828-1464

Sandra Bigglestone
Director of Captives ..............................................................................................................................................(802) 828-4854

Dan Petterson
Director of Captive Financial Examinations ........................................................................................................(802) 828-3304

Karen Ducharme
Insurance Examinations Director .........................................................................................................................(802) 828-1959

Emily Brown
Director of Rates and Forms .................................................................................................................................(802) 828-4871

Vacant
Director of Market Regulation & Producer Licensing .............................................................................................

CONTACT PERSONS

NAIC Liaison
Thomas Taylor
    Executive Assistant to the Deputy Commissioner of Insurance ...............................................................................(802) 828-4842

Agent and Broker Licensing, Examinations and Fees
Calley Rock
    Executive Assistant, Producer Licensing .............................................................................................................(802) 828-2370

Annual Statements
Lisa Messier
    Insurance Examiner ...............................................................................................................................................(802) 828-4844

Consumer Complaints and Inquires
Brenda Clark
    Consumer Complaints Administrator ....................................................................................................................(802) 828-4886

Deposits
Beth Pearce
    State Treasurer ......................................................................................................................................................(802) 828-1452

Fees - Company Licensing
Paige Coolbeth
    Insurance Examiner ..............................................................................................................................................(802) 828-2470

Fees - Rate and Form Filing Fees (Life & Health and Property & Casualty)
Jessica Sherpa
    Rates and Forms Analyst .....................................................................................................................................(802) 828-2908

Media Relations/Public Information
VERMONT

Premium Tax
Contact
Department of Taxes

Receivership
Kevin Gaffney
Deputy Commissioner of Insurance
VERMONT
Lieutenant Governor Tregenza A. Roach is a proud Virgin Islander who has served the people of this Territory in each branch of Government. He recently completed his third term as a Senator in the Virgin Islands Legislature.

He earned a B.A. in Journalism from the University of Missouri and a J.D. from the University of Connecticut School of Law. While attending law school, he clerked in the Office of the Governor’s Legal Counsel, the Office of the U.S. Attorney, and the Territorial Court of the Virgin Islands. Upon graduating, he worked in the Territorial Court’s Civil and Family divisions and in private practice. He has been a member of the Virgin Islands Bar since 1991.

Roach began his career in public service as Legal Counsel to the Commissioner of Education, where he served for more than eight years before being selected as Executive Director of the Board of Education. In 2006, he was selected by the University of the Virgin Islands (UVI) to lead a program of public education in support of the Fifth Constitutional Convention. During this consultancy, he served as the Coordinator/Researcher of the Constitution 2008. He also represented UVI at United Nations (UN) Decolonization Seminars in Grenada and Indonesia. Although the UVI project ended in 2008, the UN qualified Roach as an expert on constitutional development processes in the U.S. territories and invited him on his own merits to a third Decolonization Seminar in St. Kitts in 2009.

He joined the UVI adjunct faculty from 1999 to 2012, teaching courses in the Humanities and a Constitutional Law course in the education graduate program. Other UVI projects, include the Legacy Report of President Emeritus LaVerne E. Ragster, Ph.D., a major environmental project with the U.S. EPA, launch of the Center for the Study of Spirituality and Professionalism, and Editor in Chief of its award-winning international literary journal.

Roach was elected to the 30th-32nd legislatures as a staunch advocate for education, the environment, and the youth and elderly of the Territory. He was nominated to the Education and the Law, Criminal Justice and Public Safety committees of the National Conference of State Legislatures (NCSL) and instrumental in the 2014 adoption of a resolution supporting full citizenship rights for those living in the Territory. In 2016, he presented a similar resolution that resulted in a full NCSL conference session devoted to the affairs of the remaining U.S. territories.

Tregenza A. Roach
Lieutenant Governor/Commissioner

Term of Office: Four Years
Elected: November 20, 2018

Office of the Lieutenant Governor
Division of Banking, Insurance and Financial Regulation
5049 Kongens Gade
St. Thomas, VI 00802

St. Croix Office
Office of the Lieutenant Governor
Division of Banking, Insurance and Financial Regulation
1131 King Street, Third Floor, Suite 101
Christiansted
St. Croix, VI 00820

Email Address
See individual email addresses

Phone Numbers
Main (340) 774-7166
St. Croix Office (340) 773-6459

Fax Numbers
Main (340) 774-9458
St. Croix Office (340) 719-3801

Office Hours: 8:00 a.m.–5:00 p.m. (Atlantic Standard), Monday–Friday
Website: https://ltg.gov.vi/departments/banking-insurance-and-financial-regulation/
Make Checks Payable to: Government of the Virgin Islands
VIRGIN ISLANDS

Gwendolyn Hall Brady  
Director, Division of Banking, Insurance and Financial Regulation  
gwendolyn.brady@lgo.vi.gov  
(340) 774-7166

Glendina Matthew  
Assistant Director/Legal Counsel  
glendina.matthew@lgo.vi.gov  
(340) 773-6459

Suzette Richards  
Legal Counsel  
suzette.richards@lgo.vi.gov  
(340) 773-6459

Ashton Bertrand  
Chief Other Financial Services (Captives)  
ashton.bertrand@lgo.vi.gov  
(340) 773-6459

Cheryl Charleswell  
Chief Financial Services Examiner  
(340) 774-7166

Gail Danet-Joseph  
Chief of Licensing  
(340) 774-7166

Leonilda Jarvis  
Medicare Coordinator and VI SHIP Director  
(340) 714-4354

Vacant  
Regulatory Analyst  
(340) 773-6459

CONTACT PERSONS

NAIC Liaison
Gwendolyn Hall Brady  
Director, Division of Banking, Insurance and Financial Regulation  
(340) 774-7166

Annice F. Canton  
Executive Assistant  
annice.canton@lgo.vi.gov  
(340) 693-6194

Annual Statements
Beryl Freeman  
Administrative Assistant  
(340) 774-7166

Vanessa Richards  
Financial Services Examiner  
(340) 774-7166

Juliette Daniel  
Financial Services Examiner  
(340) 774-7166

Consumer Complaints
Cheryl Charleswell  
Chief Financial Services Examiner  
(340) 774-7166

Examinations - Financial/Market Conduct
Cheryl Charleswell  
Chief Financial Services Examiner  
(340) 774-7166
VIRGIN ISLANDS

I-SITE DP Coordinator
Lance McKay
   Director, Information Technology.................................................................(340) 774-7166

Legal Counsels
Glendina Matthew
   Legal Counsel....................................................................................................(340) 773-6459

Suzette Richards
   Legal Counsel....................................................................................................(340) 773-6459

Licensing/Fees
Beryl Freeman
   Administrative Assistant......................................................................................(340) 774-7166

Linda Scarbriel
   Insurance Licensing Examiner..............................................................................(340) 774-7166

Medicare Supplement
Leonilda Jarvis
   Medicare Coordinator and SHIP Director............................................................(340) 774-7166

Karen Christian
   Medicare Services Technician.............................................................................(340) 774-7166

Policy Form Filing
Vacant
   Regulatory Analyst..............................................................................................(340) 773-6459

Premium Taxes
Vanessa Richards
   Financial Services Examiner..............................................................................(340) 774-7166

Juliette Daniel
   Financial Services Examiner..............................................................................(340) 774-7166

Rate Filing
Martin G. Emanuel
   Financial Services Examiner..............................................................................(340) 774-7166

Surplus Lines
Zaire Burns-Olive
   Financial Services Examiner..............................................................................(340) 774-7166
Scott A. White was appointed Commissioner of Insurance in January 2018. He first joined the Virginia Bureau of Insurance in 1998 as a Research Analyst in the Bureau of Insurance’s Property and Casualty Division.

In 1999, he moved to the State Corporation Commission’s Office of General Counsel, where he provided legal advice and representation to the Bureau, primarily on property and casualty and agent enforcement/licensing matters. His responsibilities later expanded to include representing the Bureau on life and health and financial regulation matters.

In 2011, White became Deputy General Counsel for Financial Services in the Office of General Counsel. In this position, he managed a group of attorneys who provide legal advice and representation to those divisions within the Commission that regulate insurance, securities, and financial institutions.

White received a Bachelor of Arts degree from the University of Virginia and a law degree from the University of Missouri.

Term of Office: At the Pleasure of the State Corporation Commission
Appointed: January 1, 2018

Mailing Address
Virginia State Corporation Commission
Bureau of Insurance
P.O. Box 1157
Richmond, VA 23218

Email Address
bureauofinsurance@scc.virginia.gov

Street Address
Virginia State Corporation Commission
Bureau of Insurance
Tyler Building
1300 East Main Street
Richmond, VA 23219

Phone Numbers
Main: (804) 371-9741
Toll-Free Number: (877) 310-6560

Fax Numbers
Commissioner: (804) 371-9873
Assessment Unit/Surplus Lines: (804) 371-9821
Agent Investigations: (804) 371-5661
Agent Licensing: (804) 371-9290
Property and Casualty Division: (804) 371-9396
P/C Consumer Services: (804) 371-9349
Financial Regulation Division: (804) 371-9511
Life and Health Consumer Services: (804) 371-9944
Life and Health Division: (804) 371-9944
Life and Health Market Conduct: (804) 371-9944

Office Hours: 8:15 a.m. - 5:00 p.m. ET, Monday - Friday
Website: http://www.scc.virginia.gov
Make Checks Payable to: Fees – State Corporation Commission Insurance Assessments – Treasurer of Virginia

© 1991-2022 National Association of Insurance Commissioners
5/22/2022
VIRGINIA

CONTACT PERSONS

Administration
Jacky Small
Assistant to Commissioner
(804) 371-9787
Jacky.Small@scc.virginia.gov
Van Tompkins
NAIC Liaison, BOI Manager
(804) 371-9802
Van.Tompkins@scc.virginia.gov
Wanda Evans
BOI Administration Manager
(804) 371-9098
Wanda.Evans@scc.virginia.gov
Darien Carter
Manager, Admin Revenue Mgmt
(804) 371-9333

Agent Regulation Division
Michael Beavers
Deputy Commissioner
(804) 371-9221
Chuck Marshall
Supervisor, Agent Investigations, Life and Health
(804) 371-9990
Juan Rodriguez
Supervisor, Agent Investigations, Property and Casualty
(804) 371-9930
Chuck Myers
Supervisor, Agent Investigations, RESA
(804) 371-9619
RESA@scc.virginia.gov
Richard Tozer
Supervisor, Agent Licensing
(804) 786-9525
AgentLicensing@scc.virginia.gov

Automated Systems
Vicki Ayers
Supervisor, Automated Systems & Tax Assessments
(804) 371-9115

Consumer Outreach
Marly Santoro
Outreach Coordinator
(804) 371-9389
consumeroutreach@scc.virginia.gov

Counsel for the Department
Donnie Kidd
General Counsel
(804) 371-9671

Financial Regulation Division
Douglas Stolte
Deputy Commissioner
(804) 371-9397
David Smith
Chief Financial Examiner
(804) 371-9061
VIRGINIA

Edward Burylos, Jr.
Chief Financial Auditor
(804) 371-9605

John Bunce
Supervisor, Life Examinations
(804) 371-9907

Connie Duong
Supervisor, Financial Analysis-Domestic
Company Annual Statements, Company Deposits
(804) 371-9901

Kenneth Campbell
Supervisor, HMO and Prepaid Plans
(804) 371-9226

Andy Delbridge
Supervisor, Company Licensing and Regulatory Compliance
(804) 371-9616

Thomas Earley, Jr.
Supervisor, Property and Casualty Examinations
(804) 371-9123

Craig Chupp
Supervisor, Life Actuarial
(804) 371-9131

Stephen Thomas
Supervisor, Financial Analysis-Foreign
(804) 371-9161

Greg Chew
Chief Domestic Insurance Financial Analyst
(804) 371-9214

Life & Health Division

Julie Blauvelt
Deputy Commissioner
(804) 371-9865

Robert Grissom
Assistant Deputy Commissioner, Market Regulation
(804) 371-9152

Jacquelyn Myers
Assistant Deputy Commissioner, Consumer Assistance
(804) 371-9630

Elsie Andy
BOI Manager, Forms and Rates, Life and Health
(804) 371-9072

Todd Bryant
Manager, Managed Care Ombudsman
(804) 371-9760

Julie Fairbanks
BOI Manager, Life and Health Market Conduct
(804) 371-9385

Kim Naoroz
Supervisor, External Appeals
(804) 371-9913

Michelle McNamee
BOI Manager, Life and Health Consumer Services
(804) 371-9194

© 1991-2022 National Association of Insurance Commissioners
5/22/2022
VIRGINIA

Media Relations/Public Information
Kenneth J. Schrad
   Director, Information Resources ..............................................................................................................(804) 371-9141

Policy Compliance Division
Donald Beatty
   Deputy Commissioner ..............................................................................................................................(804) 786-3366

Property & Casualty Division
Rebecca Nichols
   Deputy Commissioner .............................................................................................................................(804) 371-9331

Joy Morton
   Chief Market Examiner, PC Consumer Services .......................................................................................(804) 371-9540

Michael Smith
   BOI Manager, Commercial Multi-Lines .....................................................................................................(804) 371-9667

Andrea Baytop
   BOI Manager, Market Conduct ..............................................................................................................(804) 371-9547

Phyllis Oates
   BOI Manager, Personal Lines .................................................................................................................(804) 371-9279

Lee Ann Robertson
   BOI Manager, Commercial Casualty .......................................................................................................(804) 371-9003
Mike Kreidler is Washington State’s eighth Insurance Commissioner. He was first elected in November 2000 and re-elected to a sixth term in November 2020. He has earned a reputation as a staunch advocate for consumer protection and a fair and balanced regulator of Washington’s diverse insurance markets.

Kreidler earlier served in the state legislature and the United States Congress. He was a member of the Northwest Power Planning Council and a regional director for the United States Department of Health and Human Services.

A doctor of optometry, Kreidler practiced at Group Health Cooperative of Puget Sound for 20 years. He has a master’s degree in Public Health from UCLA and was a founding director of a community bank. He retired as a lieutenant colonel from the United States Army Reserve in 2003 with 20 years of service.

Of the current NAIC membership, Kreidler is the longest-serving insurance commissioner in the United States. He was honored in 2009 with the “Excellence in Consumer Advocacy Award” presented by consumer advisors to the NAIC, and with the “2010 Leadership Award” by the Statewide Poverty Action Network.
WASHINGTON

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.insurance.wa.gov
Make Checks Payable to: Insurance Commissioner

CONTACT PERSONS

Executive Division
Mike Kreidler
Commissioner.................................................................(360) 725-7100
                                        commissioner.kreidler@oic.wa.gov

Michael Wood
Chief Deputy Commissioner.................................................................(360) 725-7106
                                        michael.wood@oic.wa.gov

Veronica Prieto
Executive Assistant to Commissioner .........................................................(360) 725-7103
                                        veronica.prieto@oic.wa.gov

Jenny Kropelnicki
Executive Assistant to Chief Deputy .........................................................(360) 725-7104
                                        jenny.kropelnicki@oic.wa.gov

Michael Wood
Acting Deputy Commissioner/Public Affairs.........................................................(360) 725-7106
                                        michael.wood@oic.wa.gov

Company Supervision Division
John Haworth
Deputy Commissioner/Company Supervision.........................................................(360) 725-7223
                                        john.haworth@oic.wa.gov

John Jacobson
Chief Financial Examiner.................................................................(206) 389-2911
                                        john.jacobson@oic.wa.gov

Tarik Subbagh
Assistant Chief Examiner.................................................................(206) 389-2906
                                        tarik.subbagh@oic.wa.gov

Steve Drutz
Chief Financial Analyst.................................................................(360) 725-7209
                                        steve.drutz@oic.wa.gov

Jason Carr
Chief Market Analyst.................................................................(360) 725-7216
                                        jason.carr@oic.wa.gov

John Haworth
Acting Market Conduct Oversight Manager.........................................................(360) 725-7223
                                        john.haworth@oic.wa.gov

Jeanette Plitt
Chief Market Conduct Examiner.................................................................(206) 464-6408
                                        jeanne.prieto@oic.wa.gov

Ron Pastuch
Holding Company Manager.................................................................(360) 725-7211
                                        ron.pastuch@oic.wa.gov

Mark Durphy
Company Licensing & Compliance Manager.........................................................(360) 725-7193
                                        mark.durphy@oic.wa.gov
WASHINGTON

Consumer Protection Division
Todd Dixon .......................................................... (360) 725-7262 todd.dixon@oic.wa.gov
Deputy Commissioner/Consumer Protection

Jeff Baughman .................................................. (360) 725-7156 jeff.baughman@oic.wa.gov
Surplus Lines Administrator

Jeff Baughman .................................................. (360) 725-7156 jeff.baughman@oic.wa.gov
Licensing and Education Manager

Joe Mendoza .................................................... (360) 725-7146 joe.mendoza@oic.wa.gov
Continuing Education

Consumer Advocacy Program
Lisa Heaton ..................................................... (360) 725-7095 lisa.heaton@oic.wa.gov
Consumer Advocacy Manager

Josh Martinsen ................................................ (360) 725-7239 josh.martinsen@oic.wa.gov
Property & Casualty

Sarah Clark ...................................................... (360) 725-7243 sarah.clark@oic.wa.gov
Life & Health

Statewide Health Insurance Benefits Advisors (SHIBA) Program
Tim Smolen .................................................... (360) 725-7091 tim.smolen@oic.wa.gov
SHIBA Manager

Legal Affairs and Investigations Division
Charles Malone ................................................. (360) 725-7050 charles.malone@oic.wa.gov
Deputy Commissioner/Legal Affairs and Investigations

Tyler Robbins ................................................ (360) 725-7044 tyler.robbins@oic.wa.gov
Investigations Manager

Operations Division
Scott Kipper ................................................... (360) 725-7007 scott.kipper@oic.wa.gov
Deputy Commissioner/Operations

Stacey Warick ................................................ (360) 725-7030 stacey.warick@oic.wa.gov
Chief Financial Officer

Katie Bennett ................................................... (360) 725-7013 katie.bennett@oic.wa.gov
Human Resources Director

Vacant .............................................................. (360) 725-7018
Chief Information Officer

Sue Hedrick .................................................... (360) 725-7274 sue.hedrick@oic.wa.gov
NAIC Coordinator
WASHINGTON

Policy and Legislative Affairs Division
Bryon Welch  
Deputy Commissioner/Policy and Legislative Affairs .................................................................bryon.welch@oic.wa.gov

Jon Noski  
Legislative Director ....................................................................................................................jon.noski@oic.wa.gov

Jay Bruns  
Senior Climate Advisor ..............................................................................................................jay.bruns@oic.wa.gov

Jane Beyer  
Senior Health Policy Advisor .................................................................................................jane.beyer@oic.wa.gov

David Forte  
Senior Property & Casualty Policy Advisor ...............................................................................david.forte@oic.wa.gov

Rates, Forms, and Provider Networks Division
Molly Nollette  
Deputy Commissioner/Rates, Forms, and Provider Networks ....................................................molly.nollette@oic.wa.gov

Ned Gaines  
Forms Compliance Manager .......................................................................................................ned.gaines@oic.wa.gov

Kim Tocco  
Health Forms Manager ...............................................................................................................kim.tocco@oic.wa.gov

Jennifer Kreitler  
Provider Networks Oversight Manager .....................................................................................jennifer.kreitler@oic.wa.gov

Lichiou Lee  
Chief Actuary, Actuarial Services, Life & Health .........................................................................lichiou.lee@oic.wa.gov

Eric Slavich  
Actuarial Services, Property & Casualty Manager ......................................................................eric.slavich@oic.wa.gov

Criminal Investigations Unit (Anti-fraud)
Phil Comstock  
CIU Director ................................................................................................................................phil.comstock@oic.wa.gov
Allan L. McVey was first appointed West Virginia Insurance Commissioner by Governor Jim Justice March 21, 2017. He was then appointed by the governor to serve as cabinet secretary of the West Virginia Department of Administration in January 2019. He served in that position until his reappointment as West Virginia Insurance Commissioner effective September 22, 2021.

As West Virginia Insurance Commissioner, Mr. McVey is responsible for the regulation of the insurance market, as well as protection of insurance consumers. He believes in the mission of the WV Insurance Commissioner’s office of promoting a competitive and solvent insurance market with adequate consumer protection by fairly and consistently administering the insurance laws of West Virginia.

Prior to his appointment in 2017 as West Virginia Insurance Commissioner, Mr. McVey was a licensed insurance agent who served in several capacities during his long tenure in the insurance industry in West Virginia. His experience includes a position as a Medical Claims Examiner with the West Virginia Workers’ Compensation Fund, underwriter with a large national insurance company and since 1976 a licensed insurance agent and broker with several firms, both local and national. His latest assignment included both sales and management of the West Virginia operations for a large national insurance brokerage firm.

Mr. McVey earned a Bachelor of Science, Business Administration degree from West Virginia State University and has several post-graduate insurance designations.

Mailing Address
West Virginia Offices of the Insurance Commissioner
P.O. Box 50540
Charleston, WV 25305-0540

Street Address
West Virginia Offices of the Insurance Commissioner
900 Pennsylvania Avenue
Charleston, WV 25302

Email Address
See individual email addresses

Phone Numbers
Main (304) 558-3354
Toll-Free Number (In-state only) (888) 879-9842

Fax Numbers
Main (304) 558-0412

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: www.wvinsurance.gov
Make Checks Payable to: Premium Taxes and Dept. Fees: WV Insurance Commissioner

Allan L. McVey
Commissioner..................................................................................................................Allan.L.McVey@wv.gov

Janice Hemmelgarn
Executive Assistant...........................................................................................................janice.l.hemmelgarn@wv.gov

Erin Hunter
Deputy Commissioner/General Counsel...........................................................................erin.k.hunter@wv.gov
WEST VIRGINIA

Tonya Gillespie (304) 414-8485
Assistant Commissioner-Regulatory...tonya.l.gillespie@wv.gov

Melinda Kiss (304) 414-8488
Assistant Commissioner-Finance...melinda.a.kiss@wv.gov

Debbie Hughes (304) 414-8400
Assistant Commissioner-Operations...debbie.m.hughes@wv.gov

CONTACT PERSONS

NAIC Liaison
Janice Hemmelgarn (304) 414-8486
Executive Assistant...janice.l.hemmelgarn@wv.gov

Accounting Services
Cheri Harpold (304) 414-8470
Chief Financial Officer...cheri.a.harpold@wv.gov

Administrative Services
Debbie Hughes (304) 414-8400
Director, Administrative Services...debbie.m.hughes@wv.gov

Company Analysis & Examinations Division (Co. Licensing, Fees, Annual Stmts. & Financial and Market Conduct Exams)
Jamie Taylor (304) 414-8010
Director, Company Analysis & Examinations...jamie.o.taylor@wv.gov

Consumer Advocacy
Dennis Garrison (304) 414-8040
Director, Consumer Advocacy...dennis.garrisonIII@wv.gov

Consumer Service (Consumer Complaints, Inquiries and Consumer Counseling Program for Seniors)
Samantha Chase (304) 414-8426
Director, Consumer Services...samantha.l.chase@wv.gov

Health Insurance Exchange
Joylynn Fix (304) 414-8035
Insurance Program Manager...joylynn.fix@wv.gov

Information Systems/Record Management
Mike Farren (304) 414-5333
Information Systems Manager III...mike.k.farren@wv.gov

Insurance Inspector General
Kirby Stickler (304) 414-8444
Insurance Inspector General...kirby.s.stickler@wv.gov

Legal Division

© 1991-2022 National Association of Insurance Commissioners
5/22/2022
WEST VIRGINIA

Jeff Black
Associate Counsel, Attorney Supervisor, Compliance and Enforcement
(304) 558-0401
jeffrey.c.black@wv.gov

Victor Mullins
Associate Counsel-Legislation/Rules
(304) 558-0401
victor.a.mullins@wv.gov

Gregory A. Elam
Associate Counsel-Fraud Prosecution
(304) 414-8024
greg.a.elam@wv.gov

Rob Grishaber
Director, Agents Licensing and Education
(304) 558-0610
robert.e.grishaber@wv.gov

Erin Hunter
General Counsel
(304) 414-8400
erin.k.hunter@wv.gov

Rhonda Hartwell
Financial Reporting Manager
(304) 414-8467
rhonda.c.hartwell@wv.gov

Ellen Potter
Director, Rates and Forms
(304) 414-8480
Ellen.J.Potter@wv.gov

Juanita Wimmer
Insurance Market Analyst
(304) 414-8491
juanita.d.wimmer@wv.gov

Nick Casey
Chair, Board of Review
(304) 558-5230
Nick.Casey@wv.gov

Samantha Chase
Director, Claims Services
(304) 414-8424
samantha.l.chase@wv.gov

Angela Shepherd
Director, WC Employer Accounts
(304) 414-7740
angela.h.shepherd@wv.gov

Ted White
Chief Administrative Law Judge
(304) 414-7700
Ted.A.White@wv.gov

© 1991-2022 National Association of Insurance Commissioners
5/22/2022

Commissioner Houdek serves as the state's chief regulator of insurance and oversees the operations of the Office of the Commissioner of Insurance. He is also chair of the Injured Patients and Families Compensation Fund Board of Governors, vice chair of the state Group Insurance Board, and chair of the Governor’s Task Force on Reducing Prescription Drug Prices.

Having spent over twenty years working in state legislative and regulatory affairs, Commissioner Houdek has extensive experience in dealing with issues across all lines of insurance and engaging with a variety of stakeholders to find solutions to complex public policy and regulatory challenges. He has held several senior-level roles in the public and private sectors, including serving as a principal at one of Wisconsin's largest public affairs and business consulting firms and as chief of staff to the former minority leader in the Wisconsin State Senate.

Commissioner Houdek grew up in northern Wisconsin and earned his BA and MBA degrees from the University of Wisconsin-Madison.

Office of the Commissioner of Insurance
State of Wisconsin
P.O. Box 7873
Madison, WI 53707-7873

Mailing Address for Agent Licensing
Office of the Commissioner of Insurance
State of Wisconsin
P.O. Box 7872
Madison, WI 53707-7872

Phone Numbers
Main (608) 266-3586
Toll-Free Number (In-state only) (800) 236-8517
State Life Insurance Fraud (800) 562-5558
Hearing/Speech Impaired (608) 226-3586

Office Hours: 7:45 a.m.-4:30 p.m., Monday-Friday
Website: oci.wi.gov
Make Checks Payable to: State of Wisconsin, Commissioner of Insurance

Nathan Houdek
Commissioner

Term of Office: At the Pleasure of the Governor
Appointed: January 2, 2022

Street Address
Office of the Commissioner of Insurance
State of Wisconsin
GEF–III, Second Floor
125 S. Webster Street
Madison, WI 53703-3474

Email Address
firstname.lastname@wisconsin.gov

Fax Numbers
Main (608) 266-9935

Nathan Houdek (608) 266-2493
nathan.houdek@wisconsin.gov
Rachel Cissne Carabell .................................................................(608) 264-8126  
Deputy Commissioner .........................................................rachel.cissnecarabell@wisconsin.gov

Sarah Smith ..............................................................................(608) 267-9460  
Director of Public Affairs ..........................................................sarah.smith2@wisconsin.gov

Jesse Patchak ...........................................................................(608) 267-5198  
Director, Office of Operational Management .............................jesse.patchak@wisconsin.gov

Kristina Thole ..........................................................................(608) 261-8566  
Director, Office of Administrative Services ...............................kristina.thole@wisconsin.gov

Richard Wicka .........................................................................(608) 261-6018  
Chief Legal Counsel .................................................................richard.wicka@wisconsin.gov

Amy Malm ...............................................................................(608) 261-8562  
Administrator of the Division of Financial Regulation ....................amy.malm@wisconsin.gov

Rebecca Rebholz ......................................................................(608) 264-8111  
Administrator of the Division of Market Regulation and Enforcement.rebecca.rebholz@wisconsin.gov

Christina Keeley ......................................................................(608) 267-3868  
Chief, Consumer Affairs Section .............................................christina.keeley@wisconsin.gov

Lisa Brandt ...............................................................................(608) 267-7322  
Chief, Rates and Forms Section ...............................................lisa.brandt@wisconsin.gov

Diane Dambach .......................................................................(608) 266-0106  
Chief, Market Analysis Section ...............................................diane.dambach@wisconsin.gov

John Litweiler ..........................................................................(608) 267-9482  
Chief, Examinations, Bureau of Financial Analysis and Examinations.john.litweiler@wisconsin.gov

Kristin Forsberg ......................................................................(608) 266-9896  
Chief, Section I, Bureau of Financial Analysis and Examinations ............................kristin.forsberg@wisconsin.gov

Levi Olson ...............................................................................(608) 264-8125  
Chief, Section II, Bureau of Financial Analysis and Examinations ............................levi.olson@wisconsin.gov

Elena Vetrina ..........................................................................(608) 266-0105  
Chief, Section III, Bureau of Financial Analysis and Examinations ............................elena.vetrina@wisconsin.gov

Richard Hinkel ......................................................................(608) 267-7910  
Chief, Section IV, Bureau of Financial Analysis and Examinations ............................richard.hinkel@wisconsin.gov

**CONTACT PERSONS**

**NAIC Liaison**
Sarah Smith .............................................................................(608) 267-9460  
Director of Public Affairs ..........................................................sarah.smith2@wisconsin.gov

© 1991-2022 National Association of Insurance Commissioners   
5/22/2022  
236
# WISCONSIN

**Jill Kelly**  
Executive Staff Assistant  
(608) 267-1233  
jillm.kelly@wisconsin.gov

**Agent Licensing**  
Melody Esquivel  
(608) 267-8132  
Insurance Program Manager, Agent Licensing Section  
ociagentlicensing@wisconsin.gov

**Annual Statement and Company Licensing**  
Mary Sue Gilardi  
(608) 266-0091  
Records Management Supervisor  
marysue.gilardi@wisconsin.gov

**Consumer Complaints and Inquiries**  
Christina Keeley  
(608) 267-3868  
Chief, Consumer Affairs Section  
christina.keeley@wisconsin.gov

**Consumer Counseling Program for Seniors**  
Vicki Buchholz  
(608) 246-7016  
Medigap Coordinator  
boaltc@wisconsin.gov

**Continuing Education**  
Melody Esquivel  
(608) 267-8132  
Insurance Program Manager, Agent Licensing Section  
melody.esquivel@wisconsin.gov

**Department Counsel**  
Richard Wicka  
(608) 261-6018  
Chief Legal Counsel  
richard.wicka@wisconsin.gov

**Deposits**  
Mary Sue Gilardi  
(608) 266-0091  
Records Management Supervisor  
marysue.gilardi@wisconsin.gov

**Examinations - Agent**  
Melody Esquivel  
(608) 267-8132  
Insurance Program Manager, Agent Licensing Section  
melody.esquivel@wisconsin.gov

**Examinations - Financial**  
Amy Malm  
(608) 261-8562  
Director, Bureau of Financial Analysis and Examinations  
amy.malm@wisconsin.gov

**Examinations - Market Conduct**  
Rebecca Rebholz  
(608) 264-8111  
Director, Bureau of Market Regulation  
rebecca.rebholz@wisconsin.gov

**Fees - Agents**  
Melody Esquivel  
(608) 267-8132  
Insurance Program Manager, Agent Licensing Section  
melody.esquivel@wisconsin.gov
Fees - Companies
Suzanne Vinmans  (608) 266-9891
License Permit Program Associate, Support Section...suzanne.vinmans@wisconsin.gov

Health and Life Insurance
Christina Keeley  (608) 267-3868
Chief, Consumer Affairs Section...christina.keeley@wisconsin.gov

Information Services
Bonnie Tiedt  (608) 266-7392
IT Director, Information Services Section...bonnied.tiedt@wisconsin.gov

Injured Patients and Families Compensation Fund
Brynn Bruijn-Hansen  (608) 267-1237
Insurance Program Manager...brynn.bruijnhansen@wisconsin.gov

Life Insurance
Christina Keeley  (608) 267-3868
Chief, Consumer Affairs Section...christina.keeley@wisconsin.gov

Local Government Property Fund
Brynn Bruijn-Hansen  (608) 264-8118
Insurance Program Manager...brynn-bruijnhansen@wisconsin.gov

Market Analysis
Diane Dambach  (608) 266-0106
Chief, Market Analysis Section...diane.dambach@wisconsin.gov

Media Relations/Public Information
Sarah Smith  (608) 267-9460
Director of Public Affairs...sarah.smith2@wisconsin.gov

Policy and Form Filing - Property & Casualty, Life & Health
Lisa Brandt  (608) 267-7322
Chief, Rates and Forms Section...lisa.brandt@wisconsin.gov

Premium Tax
John Litweiler  (608) 267-4390
Chief, Bureau of Financial Analysis and Examinations...john.litweiler@wisconsin.gov

Property & Casualty - Commercial Lines
Christina Keeley  (608) 267-3868
Chief, Consumer Affairs Section...christina.keeley@wisconsin.gov

Property & Casualty - Personal Lines
Christina Keeley  (608) 267-3868
Chief, Consumer Affairs Section...christina.keeley@wisconsin.gov
WISCONSIN

Receivership
Vacant
  Financial Examiner Advanced

State Life Insurance Fund
Sarah Wehnes (608) 267-4392
  Insurance Program Manager sarah.wehnes@wisconsin.gov

Statistical Reporting
Christina Keeley (608) 267-3868
  Chief, Consumer Affairs Section christina.keeley@wisconsin.gov

Training Opportunities
Open
  Insurance Administrator, Funds and Program Management

© 1991-2022 National Association of Insurance Commissioners
5/22/2022 239
Jeffrey 'Jeff' Rude was appointed Insurance Commissioner of the Wyoming Department of Insurance by Governor Mark Gordon on September 19, 2019.

Before becoming Insurance Commissioner, Rude spent five years in the Wyoming Department of Insurance as the Deputy Commissioner and one year as the Senior Health Policy and Planning Analyst.

Before working at the Wyoming Department of Insurance, Rude served 24 years in the United States Air Force as a Judge Advocate. He was General Counsel for a number of different organizations, the last being 20th Air Force, Cheyenne, Wyoming. He also specialized in the investigation of aircraft mishaps and retired in the rank of Colonel.

Rude has a Bachelor of Science in Public Administration from George Mason University, a Juris Doctorate from the University of North Dakota, and a Master of Military Operational Art and Science from Air University.

Rude and his wife, Kris, have two children.

Jeff Rude
Insurance Commissioner

Term of Office: At the Pleasure of the Governor
Appointed: September 19, 2019
**WYOMING**

Becky McFarland  
Staff Attorney  
(307) 777-6889  
becky.mcfarland@wyo.gov

Bryan Stevens  
Licensing Administrator  
(307) 777-7344  
bryan.stevens@wyo.gov

Kim Gallegos  
Business Officer Coordinator  
(307) 777-6887  
kim.gallegos@wyo.gov

**CONTACT PERSONS**

**NAIC Liaison**
G. Douglas Melvin  
Chief Financial Examiner  
(307) 777-5619  
doug.melvin@wyo.gov

**Accident & Health Insurance**
Mavis Earnshaw  
Insurance Standards Consultant  
(307) 777-6888  
mavis.earnshaw@wyo.gov

**Agent Licensing**
Christine Jones  
Office Support Specialist  
(307) 777-3588  
christine.jones2@wyo.gov

Roxanne Johnson  
Office Support Specialist  
(307) 777-7310  
roxanne.johnson@wyo.gov

**Annual Statements**
Tammy Higgins  
Auditor  
(307) 777-6884  
tammy.higgins@wyo.gov

**Company Licensing**
Cathy Anderson  
Accountant  
(307) 777-7318  
cathy.anderson1@wyo.gov

**Consumer Complaints and Inquires**
Ruth M. Case  
Consumer Affairs Specialist, Life and Health  
(307) 777-6556  
ruth.case@wyo.gov

Kristi Alma Jose  
Consumer Affairs Specialist, Property and Casualty  
(307) 777-6557  
kristi.almajose@wyo.gov

**Department Counsel**
Doug Brodbeck  
Assistant Attorney General  
(307) 777-7824  
douglas.brodbeck@wyo.gov

**Deposits**
G. Douglas Melvin  
Chief Financial Examiner  
(307) 777-5619  
doug.melvin@wyo.gov
WYOMING

Examinations - Agent
Bryan Stevens (307) 777-7344
Licensing Administrator ..............................................................bryan.stevens@wyo.gov

Examinations - Financial
G. Douglas Melvin (307) 777-5619
Chief Financial Examiner ...............................................................doug.melvin@wyo.gov

Examinations - Market Conduct
Bill Cole (307) 777-6870
Market Conduct Manager .............................................................bill.cole1@wyo.gov

Fees - Agents
Bryan Stevens (307) 777-7344
Licensing Administrator ..............................................................bryan.stevens@wyo.gov

Fees - Companies
G. Douglas Melvin (307) 777-5619
Chief Financial Examiner ...............................................................doug.melvin@wyo.gov

Health Policy
Bryce Hamilton (307) 777-2450
Senior Policy and Planning Analyst ..............................................bryce.hamilton@wyo.gov

Information Systems
G. Douglas Melvin (307) 777-5619
Chief Financial Examiner ...............................................................doug.melvin@wyo.gov

Life Insurance
JoAnne DeBella (307) 777-7336
Insurance Standards Consultant ..................................................joanne.debella@wyo.gov

Policy and Form Filing - Life & Health
JoAnne DeBella (307) 777-7336
Insurance Standards Consultant ..................................................joanne.debella@wyo.gov
Mavis Earnshaw (307) 777-6888
Insurance Standards Consultant ..................................................mavis.earnshaw@wyo.gov

Policy and Form Filing - Property & Casualty
Danie Capps (307) 777-7308
Insurance Standards Consultant ..................................................danie.capps@wyo.gov
Amanda Tarr (307) 777-2447
Insurance Standards Consultant ..................................................amanda.tarr@wyo.gov

Premium Tax

© 1991-2022 National Association of Insurance Commissioners
5/22/2022
243
WYOMING

Tammy Higgins  (307) 777-6884
Auditor  tammy.higgins@wyo.gov

Property & Casualty - Commercial Lines
Amanda Tarr  (307) 777-2447
   Insurance Standards Consultant  amanda.tarr@wyo.gov

Property & Casualty - Personal Lines
Amanda Tarr  (307) 777-2447
   Insurance Standards Consultant  amanda.tarr@wyo.gov

 Receivership
Linda Johnson  (307) 777-6896
   Deputy Commissioner  linda.johnson@wyo.gov
## Index by Jurisdiction

<table>
<thead>
<tr>
<th>Jurisdiction</th>
<th>Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alabama</td>
<td>Commissioner Jim L. Ridling</td>
</tr>
<tr>
<td>Alaska</td>
<td>Director Lori K. Wing-Heier</td>
</tr>
<tr>
<td>American Samoa</td>
<td>Commissioner Peni ‘Ben’ Itula Sapini Teo</td>
</tr>
<tr>
<td>Arizona</td>
<td>Director Evan G. Daniels</td>
</tr>
<tr>
<td>Arkansas</td>
<td>Commissioner Alan McClain</td>
</tr>
<tr>
<td>California</td>
<td>Commissioner Ricardo Lara</td>
</tr>
<tr>
<td>Colorado</td>
<td>Commissioner Michael Conway</td>
</tr>
<tr>
<td>Connecticut</td>
<td>Commissioner Andrew N. Mais</td>
</tr>
<tr>
<td>Delaware</td>
<td>Commissioner Trinidad Navarro</td>
</tr>
<tr>
<td>District of Columbia</td>
<td>Commissioner Karima M. Woods</td>
</tr>
<tr>
<td>Florida</td>
<td>Chief Financial Officer Jimmy Patronis</td>
</tr>
<tr>
<td>Florida</td>
<td>Commissioner David Altmaier</td>
</tr>
<tr>
<td>Georgia</td>
<td>Commissioner John F. King</td>
</tr>
<tr>
<td>Guam</td>
<td>Banking and Insurance Commissioner Michelle B. Santos</td>
</tr>
<tr>
<td>Hawaii</td>
<td>Commissioner Colin M. Hayashida</td>
</tr>
<tr>
<td>Idaho</td>
<td>Director Dean L. Cameron</td>
</tr>
<tr>
<td>Illinois</td>
<td>Director Dana Popish Severinghaus</td>
</tr>
<tr>
<td>Indiana</td>
<td>Commissioner Amy L. Beard</td>
</tr>
<tr>
<td>Iowa</td>
<td>Commissioner Doug Ommen</td>
</tr>
<tr>
<td>Kansas</td>
<td>Commissioner Vicki Schmidt</td>
</tr>
<tr>
<td>Kentucky</td>
<td>Commissioner Sharon P. Clark</td>
</tr>
<tr>
<td>Louisiana</td>
<td>Commissioner James J. Donelon</td>
</tr>
<tr>
<td>Maine</td>
<td>Acting Superintendent Timothy N. Schott</td>
</tr>
<tr>
<td>Maryland</td>
<td>Commissioner Kathleen A. Birrane</td>
</tr>
<tr>
<td>Massachusetts</td>
<td>Commissioner Gary D. Anderson</td>
</tr>
</tbody>
</table>
Index by Jurisdiction

Michigan - Director Anita G. Fox..............................................................................................................................................117
Minnesota - Commissioner Grace Arnold..........................................................................................................................121
Mississippi - Commissioner Mike Chaney.........................................................................................................................125
Missouri - Director Chlora Lindley-Myers..........................................................................................................................129
Montana - Commissioner of Securities and Insurance, Montana State Auditor Troy Downing..................................................133
Nebraska - Director Eric Dunning........................................................................................................................................137
Nevada - Commissioner Barbara D. Richardson..................................................................................................................141
New Hampshire - Commissioner Chris Nicolopoulos........................................................................................................145
New Jersey - Commissioner Marlene Caride.......................................................................................................................149
New Mexico - Superintendent Russell Toal........................................................................................................................153
New York - Superintendent Adrienne A. Harris.....................................................................................................................157
North Carolina - Commissioner Mike Causey.....................................................................................................................159
North Dakota - Commissioner Jon Godfread........................................................................................................................163
Northern Mariana Islands - Secretary of Commerce Edward M. Deleon Guerrero..............................................................167
Ohio - Director Judith L. French...........................................................................................................................................169
Oklahoma - Commissioner Glen Mulready........................................................................................................................175
Oregon - DCBS Director/Insurance Commissioner Andrew R. Stolfi................................................................................179
Pennsylvania - Acting Commissioner Michael Humphreys.................................................................................................183
Puerto Rico - Commissioner Alexander S. Adams Vega......................................................................................................187
Rhode Island - Superintendent Elizabeth Kelleher Dwyer.................................................................................................191
South Carolina - Acting Director Michael Wise.................................................................................................................195
South Dakota - Director Larry D. Deiter................................................................................................................................199
Tennessee - Commissioner Carter Lawrence.......................................................................................................................203
Texas - Commissioner Cassie Brown................................................................................................................................207
Utah - Commissioner Jon Pike..............................................................................................................................................211

© 1991-2022 National Association of Insurance Commissioners
5/22/2022
Index by Jurisdiction

Vermont - Interim Commissioner Kevin Gaffney

Virgin Islands - Lieutenant Governor/Commissioner Tregenza A. Roach

Virginia - Commissioner Scott A. White

Washington - Commissioner Mike Kreidler

West Virginia - Commissioner Allan L. McVey

Wisconsin - Commissioner Nathan Houdek

Wyoming - Insurance Commissioner Jeff Rude